

LOCAL EXCHANGE SERVICE

3.

3.7

CERTAIN MATERIAL ON THIS PAGE HAS BEEN REMOVED

3.8 Telecommunications Relay Service (TRS):

Enables deaf, hard-of-hearing or speech-impaired persons who use a Text Telephone (TT) or similar devices to communicate freely with the hearing population not using TT and visa versa. A Customer will be able to access the state provider to complete such calls. The Company will impose a surcharge to all Customers at a level determined by the Commission.

Issued: July 31, 2008

Effective: September 1, 2008

Carmen L. Feliciano
Tariff Administrator
205 N. Michigan Avenue
Chicago, IL 60601

SEP 17 1999

LOCAL EXCHANGE SERVICE

MO. PUBLIC SERVICE COMMISSION

3. Service Descriptions (Cont'd)

3.7 Vanity Telephone Numbers: At the request of the Customer, the Company may assign a telephone number with the last four digits selected by the Customer. The assignment is subject to availability of a particular number and subject to the terms and conditions set forth in Section 2.1.3.

Non-Recurring Charge
(per number assigned)

Monthly Recurring Charge
(per number assigned)

St Louis/Kansas City
\$0.00

Springfield
\$0.00

3.8 Telecommunications Relay Service (TRS): Enables deaf, hard-of-hearing or speech-impaired persons who use a Text Telephone (TT) or similar devices to communicate freely with the hearing population not using TT and visa versa. A Customer will be able to access the state provider to complete such calls. The Company will impose a surcharge to all Customers at a level determined by the Commission.

~~CANCELLED~~

~~AUG 20 1999~~

~~By TA-18-575
Public Service Commission
MISSOURI~~

96-355

ISSUED : March 2, 1999

EFFECTIVE: May 14, 1999

Sandy Chandler
Tariff Manager
Six Concourse Parkway, Suite 3200
Atlanta, GA 30328

Missouri Public
Service Commission

FILED MAY 14 1999

CANCELLED
September 1, 2008
Missouri Public
Service Commission

Local Exchange Service

REC'D JUL 24 2002

Service Commission

Service Descriptions (Cont'd)

3.9 Residential Service

- A. Application of Residence Service: Residential service is defined as service that is furnished (1) in private homes or apartments, including all parts of the subscriber's domestic establishment, for domestic use and not for substantial occupational use; (2) in college fraternity or sorority houses, college dormitories, convents and monasteries for domestic rather than occupational use in residential quarters; (3) used for purposes of study by a clergyman located in a church, synagogue, mosque or other religious institution. The Company reserves the right to disconnect customer's residential service or to convert any plan associated with such service to a business plan upon appropriate customer notification if it is determined that usage is not consistent with normal residential applications. This service is for voice use only residential customers. The company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected. T
- B. Rates and Charges: Usage charges are based on local usage. Chargeable time for the customer shall begin when the called party answers and shall end upon disconnection by either party. Local calls are billed on a per minute basis unless otherwise indicated. Calls are rounded to the next higher full minute. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.
- B. All residential service set forth in this Section of this tariff is presently only available to those customers who presently have service on lines with MCImetro, Sothwestern Bell Communications Bell or with another carrier who provisions service either via resale of MCImetro services or via UNE-Platform service provided by MCImetro.
- C. Line Connection Fee: Applies on a per line basis when a customer requests a new line of service or when a customer moves to a new location.
- D. Service Order Charge: Applies to changes made to an account after the point of sale. T

3.9.1 Service Offerings

3.9.1.1 Residential RZA Service

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI WorldCom Communications as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and must subscribe to this service as offered in MCI WorldCom Communications Tariff No.1. Customers who subscribe to this service may not subscribe to Residential RZB service as described in this tariff on another line on their account.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service.

Missouri Public

Issued: July 24, 2002

Effective: August 24, 2002

Carmen L. Feliciano
Tariff Administrator
205 N. Michigan Ave.
Chicago IL, 60618

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CANCELLED
November 15, 2016
Missouri Public
Service Commission
LN-2017-0142; YL-2017-0071

Service Commission

Missouri Public Local Exchange Service

REC'D MAR 15 2002

3. Service Descriptions (Cont'd)

3.9 Residential Service

- A. Application of Residence Service: Residential Service is defined as service that is furnished (1) in private homes or apartments, including all parts of the subscriber's domestic establishment, for domestic use and not for substantial occupational use; (2) in college fraternity or sorority houses, college dormitories, convents and monasteries for domestic rather than occupational use in residential quarters; (3) used for purposes of study by a clergyman located in a church, synagogue, mosque or other religious institution. The Company reserves the right to disconnect customer's residential service or to convert any plan associated with such service to a business plan upon appropriate customer notification if it is determined that usage is not consistent with normal residential applications. This service is for voice use by residential customers. The company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data usage charge or disconnected.
- B. Rates and Charges: Usage charges are based on local usage. Chargeable time for the customer shall begin when the called party answers and shall end upon disconnection by either party. Local calls are billed on a per minute basis unless otherwise indicated. Calls are rounded to the next higher full minute. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.
- C. All residential service set forth in this Section of this tariff is presently only available to those customers who presently have service on lines with MCImetro, Sothwestern Bell Communications Bell or with another carrier who provisions service either via resale of MCImetro services or via UNE-Platform service provided by MCImetro.
- D. Line Connection Fee: Applies on a per line basis when a customer requests a new line of service or when a customer moves to a new location.
- E. Service Order Charge: Applies to changes made to an account after the point of sale.

3.9.1 Service Offerings

3.9.1.1 Residential RZA Service

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI WorldCom Communications as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and must subscribe to this service as offered in MCI WorldCom Communications Tariff No.1. Customers who subscribe to this service may not subscribe to Residential RZB service as described in this tariff on another line on their account.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service.

Missouri Public

FILED APR 30 2002

Service Commission

ALL MATERIAL ON THIS PAGE IS NEW.

Issued: March 15, 2002

Carmen L. Feliciano
Tariff Administrator
205 N. Michigan Ave.
Chicago IL, 60618

Effective: April 16, 2002

APR 30 2002

CANCELLED

AUG 24 2002
By: SHRS 63.1
Public Service Commission
MISSOURI

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

3.9.1.1 Residential RZA Service¹ (Cont'd)

Touch tone calling is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data/internet usage charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. MCI WorldCom Communications customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI WorldCom Communications Tariff No. 1.

Customer will receive unlimited local usage. Customers may elect to receive any or all of the following features, where facilities are available: Customers receive the following features, where facilities are available: Call Waiting, Caller ID, 3-Way Calling, Speed Dial 8, Anonymous Call Rejection. The monthly recurring charge will not change regardless of the number of features selected. Customers may reselect at a later date any of the above features at no additional charge. Customers will receive Block 900 & 976 with this service at no additional charge.

The Company reserves the right to discontinue offering the service and grandfather existing customers in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company. The Company will abide by the Commission's discontinuance of service regulations regarding termination of service of a residential customer.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.¹

¹Effective June 6, 2005 Residential RZA Service will no longer be available to new customers.

N
N

¹This service is for voice use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. Usage for non-voice applications (e.g. dial-up internet service, fax service, etc.) is limited to 2000 minutes per month. If it is determined that non-voice usage exceeds these limits, the Company will notify the customers that the customer's usage exceeds the 2,000 minute allowance and give the customer one to two months to comply with the monthly allowance. If the customer remains out of compliance with the data usage limits, the Company may disconnect the customer's service after providing appropriate notice. The customer may continue to receive the service if he or she agrees to pay a \$50.00 monthly recurring data usage charge. The Company will abide by the Commission's notification of disconnect policies prior to disconnecting a customer in the event the customer refused to pay the \$50 monthly recurring data usage charge.

Local Exchange Service

Missouri Public

REC'D NOV 01 2002

Service Commission

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

3.9.1.1 Residential RZA Service (Cont'd)

Touch tone calling is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data/internet usage charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. MCI WorldCom Communications customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI WorldCom Communications Tariff No. 1.

Customer will receive unlimited local usage. Customers may elect to receive any or all of the following features, where facilities are available: Call Waiting, Caller ID, 3-Way Calling, Speed Dial 8, Anonymous Call Rejection. The monthly recurring charge will not change regardless of the number of features selected. Customers may reselect at a later date any of the above features at no additional charge. Customers will receive Block 900 & 976 with this service at no additional charge.

The Company reserves the right to discontinue offering the service and grandfather existing customers in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company. The Company will abide by the Commission's discontinuance of service regulations regarding termination of service of a residential customer.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.¹

¹This service is for voice use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. Usage for non-voice applications (e.g. dial-up internet service, fax service, etc.) is limited to 2000 minutes per month. If it is determined that non-voice usage exceeds these limits, the Company will notify the customers that the customer's usage exceeds the 2,000 minute allowance and give the customer one to two months to comply with the monthly allowance. If the customer remains out of compliance with the data usage limits, the Company may disconnect the customer's service after providing appropriate notice. The customer may continue to receive the service if he or she agrees to pay a \$50.00 monthly recurring data usage charge. The Company will abide by the Commission's notification of disconnect policies prior to disconnecting a customer in the event the customer refused to pay the \$50 monthly recurring data usage charge.

Local Exchange Service

Missouri Public

REC'D JUL 24 2002

Service Commission

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

3.9.1.1 Residential RZA Service (Cont'd)

Touch tone calling is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data/internet usage charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. MCI WorldCom Communications customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI WorldCom Communications Tariff No. 1

Customers will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, Caller ID, 3-Way Calling, Speed Dial 8, Anonymous Call Rejection.

The Company reserves the right to discontinue offering the service and grandfather existing customers in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company. The Company will abide by the Commission's discontinuance of service regulations regarding termination of service of a residential customer.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.¹

CANCELLED

DEC 01 2002
2nd RS 63.2
Public Service Commission
MISSOURI

¹This service is for voice use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. Usage for non-voice applications (e.g. dial-up internet service, fax service, etc.) is limited to 2000 minutes per month. If it is determined that non-voice usage exceeds these limits, the Company will notify the customers that the customer's usage exceeds the 2,000 minute allowance and give the customer one to two months to comply with the monthly allowance. If the customer remains out of compliance with the data usage limits, the Company may disconnect the customer's service after providing appropriate notice. The customer may continue to receive the service if he or she agrees to pay a \$50.00 monthly recurring data usage charge. The Company will abide by the Commission's notification of disconnect policies prior to disconnecting a customer in the event the customer refused to pay the \$50 monthly recurring data usage charge.

Missouri Public

FILED AUG 24 2002

Service Commission

Local Exchange Service

Missouri Public

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

REC'D MAR 15 2002

3.9.1 Service Offerings (Cont'd)

Service Commission

3.9.1.1 Residential RZA Service (Cont'd)

Customers will receive unlimited local exchange service. Touch tone calling is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data usage charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. MCI WorldCom Communications customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI WorldCom Communications Tariff No. 1

CANCELLED

Customers receive the following features, where facilities are available: Call Waiting, Caller ID, 3-Way Calling, Speed Dial 8, Anonymous Call Rejection.

AUG 24 2002
SRS 63.2
Public Service Commission
MISSOURI

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company. The Company will abide by the Commission's discontinuance of service regulations regarding termination of service of a residential customer.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data usage charge or disconnected.¹

Missouri Public

FILED APR 30 2002

ALL MATERIAL ON THIS PAGE IS NEW.

Service Commission

¹This service is for voice use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. Usage for non-voice applications (e.g. dial-up internet service, fax service, etc.) is limited to 2000 minutes per month. If it is determined that non-voice usage exceeds these limits, the Company will notify the customers that the customer's usage exceeds the 2,000 minute allowance and give the customer one to two months to comply with the monthly allowance. If the customer remains out of compliance with the data usage limits, the Company may disconnect the customer's service after providing appropriate notice. The customer may continue to receive the service if he or she agrees to pay a \$50.00 monthly recurring data usage charge. The Company will abide by the Commission's notification of disconnect policies prior to disconnecting a customer in the event the customer refused to pay the \$50 monthly recurring data usage charge.

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

3.9.1.1 Residential RZA Service¹ (Cont'd)

For Customers subscribing to Residential RZA service under this tariff Prior to August 24, 2002 the following termination provisions apply:

Termination:

For customers who disconnect from Residential RZA service under this tariff, the companion residential service offering under MCI WorldCom Communications Tariff No. 1 and <http://www.mci.com/service/>, as well as Residential RZA Service under this tariff, will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan C under MCI WorldCom Communications Tariff No. 1 and its companion residential service under <http://www.mci.com/service>.

For customers who disconnect either from i) interstate service under <http://www.mci.com/service/> and interLATA service under MCI WorldCom Communications Tariff No. 1 or ii) intraLATA service under MCI WorldCom Communications Tariff No.1, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RZA under MCI WorldCom Communications Tariff No.1, and Residential RZA Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan C under MCI WorldCom Communications Tariff No.1 (if customer has disconnected from interstate service) or its companion residential service under <http://www.mci.com/service> (if customer has disconnected from intrastate service). Customer will also be automatically re-subscribed to Residential RZC Service under this tariff.

For customers who disconnect both from interstate service under <http://www.mci.com/service/> and from intrastate (interLATA and intraLATA) service under MCI WorldCom Communications Tariff No.1, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RZA under MCI WorldCom Communications Tariff No.1, and Residential RZA Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RZC Service under this tariff.

For Customers subscribing to Residential RZA service under this tariff on or after August 24, 2002 the following termination provisions apply:

¹Effective June 6, 2005 Residential RZA Service will no longer be available to new customers.

N
N

Local Exchange Service

Missouri Public

REC'D JUL 24 2002

Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

3.9.1.1 Residential RZA Service (Cont'd)

Service Commission

For Customers subscribing to Residential RZA service under this tariff Prior to August 5, 2002 the following termination provisions apply:

N
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N

Termination:

For customers who disconnect from Residential RZA service under this tariff, the companion residential service offering under MCI WorldCom Communications Tariff No. 1 and <http://www.mci.com/service/>, as well as Residential RZA Service under this tariff, will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan C under MCI WorldCom Communications Tariff No. 1 and its companion residential service under <http://www.mci.com/service/>.

For customers who disconnect either from i) interstate service under <http://www.mci.com/service/> and interLATA service under MCI WorldCom Communications Tariff No. 1 or ii) intraLATA service under MCI WorldCom Communications Tariff No.1, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RZA under MCI WorldCom Communications Tariff No.1, and Residential RZA Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan C under MCI WorldCom Communications Tariff No.1 (if customer has disconnected from interstate service) or its companion residential service under <http://www.mci.com/service/> (if customer has disconnected from intrastate service). Customer will also be automatically re-subscribed to Residential RZC Service under this tariff.

For customers who disconnect both from interstate service under <http://www.mci.com/service/> and from intrastate (interLATA and intraLATA) service under MCI WorldCom Communications Tariff No.1, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RZA under MCI WorldCom Communications Tariff No.1, and Residential RZA Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RZC Service under this tariff.

For Customers subscribing to Residential RZA service under this tariff on or after August 5, 2002 the following termination provisions apply:

N
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N

Missouri Public

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Service Commission

Local Exchange Service

Missouri Public

REC'D MAR 15 2002

Service Commission

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

3.9.1.1 Residential RZA Service (Cont'd)

Termination:

For customers who disconnect from Residential RZA service under this tariff, the companion residential service offering under MCI WorldCom Communications Tariff No. 1 and <http://www.mci.com/service/>, as well as Residential RZA Service under this tariff, will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan C under MCI WorldCom Communications Tariff No. 1 and its companion residential service under <http://www.mci.com/service>.

For customers who disconnect either from i) interstate service under <http://www.mci.com/service/> and interLATA service under MCI WorldCom Communications Tariff No. 1 or ii) intralATA service under MCI WorldCom Communications Tariff No.1, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RZA under MCI WorldCom Communications Tariff No.1, and Residential RZA Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan C under MCI WorldCom Communications Tariff No.1 (if customer has disconnected from interstate service) or its companion residential service under <http://www.mci.com/service> (if customer has disconnected from intrastate service). Customer will also be automatically re-subscribed to Residential RZC Service under this tariff.

For customers who disconnect both from interstate service under <http://www.mci.com/service/> and from intrastate (interLATA and intraLATA) service under MCI WorldCom Communications Tariff No.1, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RZA under MCI WorldCom Communications Tariff No.1, and Residential RZA Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RZC Service under this tariff.

Monthly Recurring Charge: \$55.99

CANCELLED

AUG 24 2002
by LRS 63.3
Public Service Commission
MISSOURI

Missouri Public

FILED APR 30 2002

Service Commission

ALL MATERIAL ON THIS PAGE IS NEW.

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

3.9.1.1 Residential RZA Service¹ (Cont'd)

For the purposes of this plan, the following definitions apply: new customers are customers, who, at the time of subscription to this plan, are not receiving service under MISSOURI P.S.C TARIFF NO.1 and <http://www.mci.com/service>; and existing customers are customers, who, at the time of subscription to this plan, are receiving service under MISSOURI P.S.C TARIFF NO.1 and <http://www.mci.com/service>."

- 1) For existing customers who disconnect only from Residential RZA service under this tariff, the companion residential long distance service under <http://www.mci.com/service/>, Integrated Calling Plan RZA under MISSOURI P.S.C TARIFF NO.1 and Residential RZA Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under MISSOURI P.S.C TARIFF NO.1 and <http://www.mci.com/service/> to which the customer was subscribed at the time of subscription to this plan.
- 2) For existing customers who disconnect from Residential RZA service under this tariff and intraLATA service under Integrated Calling Plan RZA under MISSOURI P.S.C TARIFF NO.1, the companion residential long distance service under <http://www.mci.com/service/>, MISSOURI P.S.C TARIFF NO.1 and Residential RZA Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under <http://www.mci.com/service/> and to which the customer was subscribed at the time of subscription to this plan.
- 3) For existing customers who disconnect from Residential RZA service under this tariff and interstate service under <http://www.mci.com/service/>, the companion residential service offering under, <http://www.mci.com/service/>, and Residential RLA Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under to which the customer was subscribed at the time of subscription to the plan.
- 4) For existing customers who disconnect from interstate service under <http://www.mci.com/service/> and from intraLATA service under MISSOURI P.S.C TARIFF NO.1, companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLA under MISSOURI P.S.C TARIFF NO.1, and Residential RZA Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD Service if customer subscribes Before to January 18, 2003 and Residential RLD-1 if customer subscribes to this service on or after January 18, 2003, under this tariff.

¹Effective June 6, 2005 Residential RZA Service will no longer be available to new customers.

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N

Local Exchange Service

Missouri Public
Service Commission

REC'D DEC 18 2002

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

3.9.1.1 Residential RZA Service (Cont'd)

For the purposes of this plan, the following definitions apply: new customers are customers, who, at the time of subscription to this plan, are not receiving service under MISSOURI P.S.C TARIFF NO.1 and <http://www.mci.com/service>; and existing customers are customers, who, at the time of subscription to this plan, are receiving service under MISSOURI P.S.C TARIFF NO.1 and <http://www.mci.com/service>."

- 1) For existing customers who disconnect only from Residential RZA service under this tariff, the companion residential long distance service under <http://www.mci.com/service> , Integrated Calling Plan RZA under MISSOURI P.S.C TARIFF NO.1 and Residential RZA Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under MISSOURI P.S.C TARIFF NO.1 and <http://www.mci.com/service> to which the customer was subscribed at the time of subscription to this plan.
- 2) For existing customers who disconnect from Residential RZA service under this tariff and intraLATA service under Integrated Calling Plan RZA under MISSOURI P.S.C TARIFF NO.1, the companion residential long distance service under <http://www.mci.com/service> ,MISSOURI P.S.C TARIFF NO.1 and Residential RZA Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under <http://www.mci.com/service> and to which the customer was subscribed at the time of subscription to this plan.
- 3) For existing customers who disconnect from Residential RZA service under this tariff and interstate service under <http://www.mci.com/service> , the companion residential service offering under, <http://www.mci.com/service> , and Residential RLA Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under to which the customer was subscribed at the time of subscription to the plan.
- 4) For existing customers who disconnect from interstate service under <http://www.mci.com/service> and from intraLATA service under MISSOURI P.S.C TARIFF NO.1, companion residential service offering under <http://www.mci.com/service> , Integrated Calling Plan RLA Service under MISSOURI P.S.C TARIFF NO.1 , and Residential RZA Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD Service if customer subscribes Before to January 18, 2003 and Residential RLD-1 if customer subscribes to this service on or after January 18, 2003, under this tariff.

Missouri Public

FILED JAN 30 2003

Service Commission

Local Exchange Service

Service Descriptions (Cont'd)

**Missouri Public
Service Commission**

3.9 Residential Service (Cont'd)

REGD DEC 05 2002

3.9.1 Service Offerings (Cont'd)

3.9.1.1 Residential RZA Service (Cont'd)

For the purposes of this plan, the following definitions apply: new customers are customers, who, at the time of subscription to this plan, are not receiving service under MISSOURI P.S.C TARIFF NO.1 and <http://www.mci.com/service>; and existing customers are customers, who, at the time of subscription to this plan, are receiving service under MISSOURI P.S.C TARIFF NO.1 and <http://www.mci.com/service>:"

1. For existing customers who disconnect only from Residential RZA service under this tariff, the companion residential long distance service under <http://www.mci.com/service/> , Integrated Calling Plan RZA under MISSOURI P.S.C TARIFF NO.1 and Residential RZA Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under MISSOURI P.S.C TARIFF NO.1 and <http://www.mci.com/service/> to which the customer was subscribed at the time of subscription to this plan.
- 2) For existing customers who disconnect from Residential RZA service under this tariff and intraLATA service under Integrated Calling Plan RZA under MISSOURI P.S.C TARIFF NO.1, the companion residential long distance service under <http://www.mci.com/service/> , MISSOURI P.S.C TARIFF NO.1 and Residential RZA Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under <http://www.mci.com/service/> and to which the customer was subscribed at the time of subscription to this plan.
- 3) For existing customers who disconnect from Residential RZA service under this tariff and interstate service under <http://www.mci.com/service/> , the companion residential service offering under, <http://www.mci.com/service/> , and Residential RLA Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under to which the customer was subscribed at the time of subscription to the plan.
- 4) For existing customers who disconnect from interstate service under <http://www.mci.com/service/> and from intraLATA service under MISSOURI P.S.C TARIFF NO.1, companion residential service offering under <http://www.mci.com/service/> , Integrated Calling Plan RLA under MISSOURI P.S.C TARIFF NO.1 , and Residential RZA Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD-1 Service C under this tariff.

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3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

3.9.1.1 Residential RZA Service (Cont'd)

Service Commission

For the purposes of this plan, the following definitions apply: new customers are customers, who, at the time of subscription to this plan, are not receiving service under MISSOURI P.S.C TARIFF NO.1 and <http://www.mci.com/service>; and existing customers are customers, who, at the time of subscription to this plan, are receiving service under MISSOURI P.S.C TARIFF NO.1 and <http://www.mci.com/service>:"

- 1) For existing customers who disconnect only from Residential RZA service under this tariff, the companion residential long distance service under <http://www.mci.com/service/> , Integrated Calling Plan RZA under MISSOURI P.S.C TARIFF NO.1 and Residential RZA Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under MISSOURI P.S.C TARIFF NO.1 and <http://www.mci.com/service/> to which the customer was subscribed at the time of subscription to this plan.
- 2) For existing customers who disconnect from Residential RZA service under this tariff and intraLATA service under Integrated Calling Plan RZA under MISSOURI P.S.C TARIFF NO.1, the companion residential long distance service under <http://www.mci.com/service/> ,MISSOURI P.S.C TARIFF NO.1 and Residential RZA Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under <http://www.mci.com/service/> and to which the customer was subscribed at the time of subscription to this plan.
- 3) For existing customers who disconnect from Residential RZA service under this tariff and interstate service under <http://www.mci.com/service/> , the companion residential service offering under, <http://www.mci.com/service/> , and Residential RLA Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under to which the customer was subscribed at the time of subscription to the plan.
- 4) For existing customers who disconnect from interstate service under <http://www.mci.com/service/> and from intraLATA service under MISSOURI P.S.C TARIFF NO.1, companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLA under MISSOURI P.S.C TARIFF NO.1 , and Residential RZA Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD Service under this tariff.

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Service Commission

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

3.9.1.1 Residential RZA Service¹ (Cont'd)

- 5) For existing customers who disconnect only from intraLATA service under Integrated Calling Plan RZA under MISSOURI P.S.C TARIFF NO.1, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RZA under MCI WorldCom Communications, Inc., P.S.C TARIFF NO. 1 and Residential RZA service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under <http://www.mci.com/service/> and MISSOURI P.S.C TARIFF NO.1, to which the customer was subscribed to at the time of subscription to this plan and Residential RLD-1 Service under this tariff.
- 6) For existing customers who disconnect only from interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RZA under MISSOURI P.S.C TARIFF NO.1, and Residential RZA service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD-1 Service under this tariff and to the service offering under MISSOURI P.S.C TARIFF NO.1 to which the customer was subscribed to at the time of subscription to this plan.
- 7) For new customers who disconnect only from Residential RZA service under this tariff, companion interstate service under <http://www.mci.com/service/>, Integrated Calling Plan RZA under MISSOURI P.S.C TARIFF NO.1, and Residential RZA Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MISSOURI P.S.C TARIFF NO.1 and its companion interstate service under <http://www.mci.com/service/>.
- 8) For new customers who disconnect from Residential RZA service under this tariff and intraLATA service under Integrated Calling Plan RZA under MISSOURI P.S.C TARIFF NO.1, companion interstate service under <http://www.mci.com/service/>, Integrated Calling Plan RZA under MISSOURI P.S.C TARIFF NO.1, and Residential RLA Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MISSOURI P.S.C TARIFF NO.1 and its companion interstate service under <http://www.mci.com/service/>.
- 9) For new customers who disconnect from Residential RZA service under this tariff and interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, companion residential offering under MISSOURI P.S.C TARIFF NO.1, and Residential RZA Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MISSOURI P.S.C TARIFF NO.1.

¹Effective June 6, 2005 Residential RZA Service will no longer be available to new customers.

Local Exchange Service

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Service Commission

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

REC'D DEC 18 2002

3.9.1 Service Offerings (Cont'd)

3.9.1.1 Residential RZA Service (Cont'd)

- 5) For existing customers who disconnect only from intraLATA service under Integrated Calling Plan RZA under MISSOURI P.S.C TARIFF NO.1, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RZA under MCI WorldCom Communications, Inc., P.S.C TARIFF NO. 1 and Residential RZA service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under <http://www.mci.com/service/> and MISSOURI P.S.C TARIFF NO.1, to which the customer was subscribed to at the time of subscription to this plan and Residential RLD Service C
if customer subscribes before to January 18, 2003 and |
Residential RLD-1 if customer subscribes to this service |
on or after January 18, 2003, under this tariff. C
- 6) For existing customers who disconnect only from interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RZA under MISSOURI P.S.C TARIFF NO.1, and Residential RZA service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD Service C
if customer subscribes before to January 18, 2003 and |
Residential RLD-1 if customer subscribes to this service |
on or after January 18, 2003, under this tariff and to C
the service offering under MISSOURI P.S.C TARIFF NO.1 to which the customer was subscribed to at the time of subscription to this plan.
- 7) For new customers who disconnect only from Residential RZA service under this tariff, companion interstate service under <http://www.mci.com/service/>, Integrated Calling Plan RZA under MISSOURI P.S.C TARIFF NO.1, and Residential RZA Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MISSOURI P.S.C TARIFF NO.1 and its companion interstate service under <http://www.mci.com/service/>.
- 8) For new customers who disconnect from Residential RZA service under this tariff and intraLATA service under Integrated Calling Plan RZA under MISSOURI P.S.C TARIFF NO.1, companion interstate service under <http://www.mci.com/service/>, Integrated Calling Plan RZA under MISSOURI P.S.C TARIFF NO.1, and Residential RLA Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MISSOURI P.S.C TARIFF NO.1 and its companion interstate service under <http://www.mci.com/service/>.
- 9) For new customers who disconnect from Residential RZA service under this tariff and interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, companion residential offering under MISSOURI P.S.C TARIFF NO.1, and Residential RZA Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MISSOURI P.S.C TARIFF NO.1.

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Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

3.9.1.1 Residential RZA Service (Cont'd)

- 5) For existing customers who disconnect only from intraLATA service under Integrated Calling Plan RZA under MISSOURI P.S.C TARIFF NO.1, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RZA under MCI WorldCom Communications, Inc., P.S.C TARIFF NO. 1 and Residential RZA service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under <http://www.mci.com/service/> and MISSOURI P.S.C TARIFF NO.1, to which the customer was subscribed to at the time of subscription to this plan and Residential RLD-1 Service under this tariff. C
- 6) For existing customers who disconnect only from interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RZA under MISSOURI P.S.C TARIFF NO.1, and Residential RZA service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD-1 Service C under this tariff and to the service offering under MISSOURI P.S.C TARIFF NO.1 to which the customer was subscribed to at the time of subscription to this plan.
- 7) For new customers who disconnect only from Residential RZA service under this tariff, companion interstate service under <http://www.mci.com/service/>, Integrated Calling Plan RZA under MISSOURI P.S.C TARIFF NO.1, and Residential RZA Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MISSOURI P.S.C TARIFF NO.1 and its companion interstate service under <http://www.mci.com/service/>.
- 8) For new customers who disconnect from Residential RZA service under this tariff and intraLATA service under Integrated Calling Plan RZA under MISSOURI P.S.C TARIFF NO.1, companion interstate service under <http://www.mci.com/service/>, Integrated Calling Plan RZA under MISSOURI P.S.C TARIFF NO.1, and Residential RLA Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MISSOURI P.S.C TARIFF NO.1 and its companion interstate service under <http://www.mci.com/service/>.
- 9) For new customers who disconnect from Residential RZA service under this tariff and interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, companion residential offering under MISSOURI P.S.C TARIFF NO.1, and Residential RZA Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MISSOURI P.S.C TARIFF NO.1.

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3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

3.9.1.1 Residential RZA Service (Cont'd)

- 5) For existing customers who disconnect only from intraLATA service under Integrated Calling Plan RZA under MISSOURI P.S.C TARIFF NO.1, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RZA under MCI WorldCom Communications, Inc., P.S.C TARIFF NO. 1 and Residential RZA service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under <http://www.mci.com/service/> and MISSOURI P.S.C TARIFF NO.1, to which the customer was subscribed to at the time of subscription to this plan and Residential RLD Service under this tariff.
- 6) For existing customers who disconnect only from interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RZA under MISSOURI P.S.C TARIFF NO.1, and Residential RZA service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD Service under this tariff and to the service offering under MISSOURI P.S.C TARIFF NO.1 to which the customer was subscribed to at the time of subscription to this plan.
- 7) For new customers who disconnect only from Residential RZA service under this tariff, companion interstate service under <http://www.mci.com/service/>, Integrated Calling Plan RZA under MISSOURI P.S.C TARIFF NO.1, and Residential RZA Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MISSOURI P.S.C TARIFF NO.1 and its companion interstate service under <http://www.mci.com/service/>.
- 8) For new customers who disconnect from Residential RZA service under this tariff and intraLATA service under Integrated Calling Plan RZA under MISSOURI P.S.C TARIFF NO.1, companion interstate service under <http://www.mci.com/service/>, Integrated Calling Plan RZA under MISSOURI P.S.C TARIFF NO.1, and Residential RLA Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MISSOURI P.S.C TARIFF NO.1 and its companion interstate service under <http://www.mci.com/service/>.
- 9) For new customers who disconnect from Residential RZA service under this tariff and interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, companion residential offering under MISSOURI P.S.C TARIFF NO.1, and Residential RZA Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MISSOURI P.S.C TARIFF NO.1.

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Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

3.9.1.1 Residential RZA Service¹ (Cont'd)

- 10) For new customers who disconnect from interstate service under <http://www.mci.com/service/> and from intralATA service under Missouri P.S.C Tariff No.1, the companion residential service offering under [http://www.mci.com/service/Integrated Calling Plan RZA](http://www.mci.com/service/IntegratedCallingPlanRZA) under Missouri P.S.C Tariff No.1 and Residential RZA Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD Service if customer subscribes before to January 18, 2003 and Residential RLD-1 if customer subscribes to this service on or after January 18, 2003, under this tariff
- 11) For new customers who disconnect only from intralATA service under Integrated Calling Plan RZA under Missouri P.S.C Tariff No.1, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RZA under and Residential RZA service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under Missouri P.S.C Tariff No.1 and its companion interstate service under <http://www.mci.com/service/>, and Residential RLD Service if customer subscribes before to January 18, 2003 and Residential RLD-1 if customer subscribes to this service on or after January 18, 2003, under this tariff
- 12) For new customers who disconnect only from interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RZA under., and Residential RZA Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD Service if customer subscribes before to January 18, 2003 and Residential RLD-1 if customer subscribes to this service. on or after January 18, 2003, under this tariff and to the Basic Calling Plan P under Missouri P.S.C Tariff No.1.

Monthly Recurring Charge:

Zone 1 \$72.99 (I)
Zone 2 \$76.99 (I)
Zone 3 \$76.99 (I)
Zone 4 \$72.99 (I)

The following areas are covered by these Zones (Zone 1 corresponds to Rate group D exchange, Zone 2 to Rate Group B, Zone 3 to rate Group A, and Zone 4 to Rates group C, as defined in SBC Missouri's Local Exchange Tariff.

¹Effective June 6, 2005 Residential RZA Service will no longer be available to new customers.

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

3.9.1.1 Residential RZA Service¹ (Cont'd)

- 10) For new customers who disconnect from interstate service under <http://www.mci.com/service/> and from intraLATA service under Missouri P.S.C TARIFF NO.1, the companion residential service offering under <http://www.mci.com/service/Integrated Calling Plan RZA> under Missouri P.S.C Tariff No.1 and Residential RZA Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD Service if customer subscribes before to January 18, 2003 and Residential RLD-1 if customer subscribes to this service on or after January 18, 2003, under this tariff
- 11) For new customers who disconnect only from intraLATA service under Integrated Calling Plan RZA under Missouri P.S.C Tariff No.1, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RZA under and Residential RZA service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under Missouri P.S.C Tariff No.1 and its companion interstate service under <http://www.mci.com/service/>, and Residential RLD Service if customer subscribes before to January 18, 2003 and Residential RLD-1 if customer subscribes to this service on or after January 18, 2003, under this tariff
- 12) For new customers who disconnect only from interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RZA under., and Residential RZA Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD Service if customer subscribes before to January 18, 2003 and Residential RLD-1 if customer subscribes to this service. on or after January 18, 2003, under this tariff and to the Basic Calling Plan P under Missouri P.S.C Tariff No.1.

Monthly Recurring Charge:

Zone 1 \$62.99 (I)
Zone 2 \$66.99 (I)
Zone 3 \$66.99 (I)
Zone 4 \$62.99 (I)

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The following areas are covered by these Zones (Zone 1 corresponds to Rate group D exchange, Zone 2 to Rate Group B, Zone 3 to rate Group A, and Zone 4 to Rates group C, as defined in SBC Missouri's Local Exchange Tariff.

¹Effective June 6, 2005 Residential RZA Service will no longer be available to new customers.

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Missouri Public
Service Commission

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

3.9.1.1 Residential RZA Service¹ (Cont'd)

- 10) For new customers who disconnect from interstate service under <http://www.mci.com/service/> and from intraLATA service under MISSOURI P.S.C TARIFF NO.1, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RZA under MISSOURI P.S.C TARIFF NO.1 and Residential RZA Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD Service if customer subscribes before to January 18, 2003 and Residential RLD-1 if customer subscribes to this service on or after January 18, 2003, under this tariff
- 11) For new customers who disconnect only from intraLATA service under Integrated Calling Plan RZA under MISSOURI P.S.C TARIFF NO.1, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RZA under and Residential RZA service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MISSOURI P.S.C TARIFF NO.1 and its companion interstate service under <http://www.mci.com/service/>, and Residential RLD Service if customer subscribes before to January 18, 2003 and Residential RLD-1 if customer subscribes to this service on or after January 18, 2003, under this tariff
- 12) For new customers who disconnect only from interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RZA under., and Residential RZA Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD Service if customer subscribes before to January 18, 2003 and Residential RLD-1 if customer subscribes to this service on or after January 18, 2003, under this tariff and to the Basic Calling Plan P under MISSOURI P.S.C TARIFF NO.1.

Monthly Recurring Charge:

Zone 1	\$60.99 ²	(I)
Zone 2	\$64.99	(I)
Zone 3	\$64.99	(I)
Zone 4	\$60.99	(I)

Residential RZA Affinity Savings Plan³

The Residential RZA Affinity Savings Plan is available to new and existing customers of Residential RZA Service who are also members of a qualified commercial affinity group or employees of a participating affinity of the Company.

Customers enrolled in this plan will receive the following benefits:

A \$5.00 discount off the monthly recurring charge for Residential RZA Service in each month they remain subscribed to Residential RZA Service. By subscribing to this service customers understand all other rates, terms and conditions applicable to Residential RZA Service shall apply.

²The following areas are covered by these Zones (Zone 1 corresponds to Rate Group D exchange, Zone 2 to Rate Group B, Zone 3 to Rate Group A, and Zone 4 to Rate Group C, as defined in SBC Missouri's Local Exchange Tariff).

³Effective February 5, 2004 this plan will no longer be available to new customers.

⁴Effective June 6, 2005 Residential RZA Service will no longer be available to new customers.

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

3.9.1.1 Residential RZA Service¹ (Cont'd)

- 10) For new customers who disconnect from interstate service under <http://www.mci.com/service/> and from intraLATA service under MISSOURI P.S.C TARIFF NO.1, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RZA under MISSOURI P.S.C TARIFF NO.1 and Residential RZA Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD Service if customer subscribes before to January 18, 2003 and Residential RLD-1 if customer subscribes to this service on or after January 18, 2003, under this tariff
- 11) For new customers who disconnect only from intraLATA service under Integrated Calling Plan RZA under MISSOURI P.S.C TARIFF NO.1, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RZA under and Residential RZA service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MISSOURI P.S.C TARIFF NO.1 and its companion interstate service under <http://www.mci.com/service/>, and Residential RLD Service if customer subscribes before to January 18, 2003 and Residential RLD-1 if customer subscribes to this service on or after January 18, 2003, under this tariff
- 12) For new customers who disconnect only from interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RZA under., and Residential RZA Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD Service if customer subscribes before to January 18, 2003 and Residential RLD-1 if customer subscribes to this service on or after January 18, 2003, under this tariff and to the Basic Calling Plan P under MISSOURI P.S.C TARIFF NO.1.

Monthly Recurring Charge:

Zone 1 \$58.99² (I)
Zone 2 \$62.99 (I)
Zone 3 \$62.99 (I)
Zone 4 \$58.99 (I)

Residential RZA Affinity Savings Plan³

The Residential RZA Affinity Savings Plan is available to new and existing customers of Residential RZA Service who are also members of a qualified commercial affinity group or employees of a participating affinity of the Company.

Customers enrolled in this plan will receive the following benefits:

A \$5.00 discount off the monthly recurring charge for Residential RZA Service in each month they remain subscribed to Residential RZA Service. By subscribing to this service customers understand all other rates, terms and conditions applicable to Residential RZA Service shall apply.

²The following areas are covered by these Zones (Zone 1 corresponds to Rate Group D exchange, Zone 2 to Rate Group B, Zone 3 to Rate Group A, and Zone 4 to Rate Group C, as defined in SBC Missouri's Local Exchange Tariff).

³Effective February 5, 2004 this plan will no longer be available to new customers.

¹Effective June 6, 2005 Residential RZA Service will no longer be available to new customers.

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

3.9.1.1 Residential RZA Service¹ (Cont'd)

- 10) For new customers who disconnect from interstate service under <http://www.mci.com/service/> and from intraLATA service under MISSOURI P.S.C TARIFF NO.1, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RZA under MISSOURI P.S.C TARIFF NO.1 and Residential RZA Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD Service if customer subscribes before to January 18, 2003 and Residential RLD-1 if customer subscribes to this service on or after January 18, 2003, under this tariff
- 11) For new customers who disconnect only from intraLATA service under Integrated Calling Plan RZA under MISSOURI P.S.C TARIFF NO.1, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RZA under and Residential RZA service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MISSOURI P.S.C TARIFF NO.1 and its companion interstate service under <http://www.mci.com/service/>, and Residential RLD Service if customer subscribes before to January 18, 2003 and Residential RLD-1 if customer subscribes to this service on or after January 18, 2003, under this tariff
- 12) For new customers who disconnect only from interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RZA under., and Residential RZA Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD Service if customer subscribes before to January 18, 2003 and Residential RLD-1 if customer subscribes to this service on or after January 18, 2003, under this tariff and to the Basic Calling Plan P under MISSOURI P.S.C TARIFF NO.1.

Monthly Recurring Charge:

- Zone 1 \$55.99²
- Zone 2 \$59.99
- Zone 3 \$59.99
- Zone 4 \$55.99

Residential RZA Affinity Savings Plan³

The Residential RZA Affinity Savings Plan is available to new and existing customers of Residential RZA Service who are also members of a qualified commercial affinity group or employees of a participating affinity of the Company.

Customers enrolled in this plan will receive the following benefits:

A \$5.00 discount off the monthly recurring charge for Residential RZA Service in each month they remain subscribed to Residential RZA Service. By subscribing to this service customers understand all other rates, terms and conditions applicable to Residential RZA Service shall apply.

²The following areas are covered by these Zones (Zone 1 corresponds to Rate Group D exchange, Zone 2 to Rate Group B, Zone 3 to Rate Group A, and Zone 4 to Rate Group C, as defined in SBC Missouri's Local Exchange Tariff).

²Effective February 5, 2004 this plan will no longer be available to new customers.

¹Effective June 6, 2005 Residential RZA Service will no longer be available to new customers.

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Local Exchange Service

Missouri Public Service Commission

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Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

3.9.1.1 Residential RZA Service (Cont'd)

- 10) For new customers who disconnect from interstate service under <http://www.mci.com/service/> and from intraLATA service under MISSOURI P.S.C TARIFF NO.1, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RZA under MISSOURI P.S.C TARIFF NO.1 and Residential RZA Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD Service if customer subscribes before to January 18, 2003 and Residential RLD-1 if customer subscribes to this service on or after January 18, 2003, under this tariff
- 11) For new customers who disconnect only from intraLATA service under Integrated Calling Plan RZA under MISSOURI P.S.C TARIFF NO.1, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RZA under and Residential RZA service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MISSOURI P.S.C TARIFF NO.1 and its companion interstate service under <http://www.mci.com/service/>, and Residential RLD Service if customer subscribes before to January 18, 2003 and Residential RLD-1 if customer subscribes to this service on or after January 18, 2003, under this tariff
- 12) For new customers who disconnect only from interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RZA under., and Residential RZA Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD Service if customer subscribes before to January 18, 2003 and Residential RLD-1 if customer subscribes to this service on or after January 18, 2003, under this tariff and to the Basic Calling Plan P under MISSOURI P.S.C TARIFF NO.1.

Monthly Recurring Charge:

Zone 1 \$55.99¹
 Zone 2 \$59.99¹
 Zone 3 \$59.99¹
 Zone 4 \$55.99¹

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Public Service Commission
MISSOURI

¹The following areas are covered by these Zones (Zone 1 corresponds to Rate Group D exchanges, Zone 2 to Rate Group B, Zone 3 to Rate Group A, and Zone 4 to Rate Group C, as defined in SBC Missouri's Local Exchange Tariff).

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Local Exchange Service

3. Service Descriptions (Cont'd)

Missouri Public
Service Commission

3.9 Residential Service (Cont'd)

REC'D DEC 18 2002

3.9.1 Service Offerings (Cont'd)

3.9.1.1 Residential RZA Service (Cont'd)

- 10) For new customers who disconnect from interstate service under <http://www.mci.com/service/> and from intraLATA service under MISSOURI P.S.C TARIFF NO.1, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RZA under MISSOURI P.S.C TARIFF NO.1 and Residential RZA Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD Service if customer subscribes before to January 18, 2003 and Residential RLD-1 if customer subscribes to this service on or after January 18, 2003, under this tariff
- 11) For new customers who disconnect only from intraLATA service under Integrated Calling Plan RZA under MISSOURI P.S.C TARIFF NO.1, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RZA under and Residential RZA service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MISSOURI P.S.C TARIFF NO.1 and its companion interstate service under <http://www.mci.com/service/>, and Residential RLD Service if customer subscribes before to January 18, 2003 and Residential RLD-1 if customer subscribes to this service on or after January 18, 2003, under this tariff
- 12) For new customers who disconnect only from interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RZA under., and Residential RZA Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD Service if customer subscribes before to January 18, 2003 and Residential RLD-1 if customer subscribes to this service on or after January 18, 2003, under this tariff and to the Basic Calling Plan P under MISSOURI P.S.C TARIFF NO.1.

Monthly Recurring Charge:
\$55.99

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AUG 01 2003
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Public Service Commission
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Missouri Public

FILED JAN 30 2003

Service Commission

Local Exchange Service

Missouri Public
Service Commission

Service Descriptions (Cont'd)

REGD DEC 05 2002

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

3.9.1.1 Residential RZA Service (Cont'd)

- 10) For new customers who disconnect from interstate service under <http://www.mci.com/service/> and from intraLATA service under MISSOURI P.S.C TARIFF NO.1, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RZA under MISSOURI P.S.C TARIFF NO.1 and Residential RZA Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD-1 Service under this tariff. C
- 11) For new customers who disconnect only from intraLATA service under Integrated Calling Plan RZA under MISSOURI P.S.C TARIFF NO.1, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RZA under and Residential RZA service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MISSOURI P.S.C TARIFF NO.1 and its companion interstate service under <http://www.mci.com/service/>, and Residential RLD-1 Service under this tariff.
- 12) For new customers who disconnect only from interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RZA under., and Residential RZA Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD-1 Service C under this tariff and to the Basic Calling Plan P under MISSOURI P.S.C TARIFF NO.1.

Monthly Recurring Charge:
\$55.99

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JAN 30 2003
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Missouri Public Service Commission
MISSOURI

Missouri Public

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Service Commission

Local Exchange Service

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REC'D JUL 24 2002

Service Commission

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

3.9.1.1 Residential RZA Service (Cont'd)

- 10) For new customers who disconnect from interstate service under <http://www.mci.com/service/> and from intralATA service under MISSOURI P.S.C TARIFF NO.1, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RZA under MISSOURI P.S.C TARIFF NO.1 and Residential RZA Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD Service under this tariff.
- 11) For new customers who disconnect only from intralATA service under Integrated Calling Plan RZA under MISSOURI P.S.C TARIFF NO.1, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RZA under and Residential RZA service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MISSOURI P.S.C TARIFF NO.1 and its companion interstate service under <http://www.mci.com/service/>, and Residential RLD Service under this tariff.
- 12) For new customers who disconnect only from interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RZA under, and Residential RZA Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD Service under this tariff and to the Basic Calling Plan P under MISSOURI P.S.C TARIFF NO.1.

Monthly Recurring Charge:
\$55.99

CANCELLED

JAN 05 2003

1st RS 63.3.2

Public Service Commission
MISSOURI

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Missouri Public

Issued: July 24, 2002

Carmen L. Feliciano
Tariff Administrator
205 N. Michigan Ave.
Chicago IL, 60618

Effective: August 24, 2002

FILED AUG 24 2002

Service Commission

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

Residential RZA Affinity Savings Plan¹

The Residential RZA Affinity Savings Plan is available to new and existing customers of Residential RZA Service who are also members of a qualified commercial affinity group or employees of a participating affinity of the Company.

Customers enrolled in this plan will receive the following benefits:

A \$5.00 discount off the monthly recurring charge for Residential RZA Service in each month they remain subscribed to Residential RZA Service.

By subscribing to this service customers understand all other rates, terms and conditions applicable to Residential RZA Service shall apply.

MATERIAL LOCATED ON THIS PAGE WAS PREVIOUSLY LOCATED ON PAGE 63.3.2

¹Effective February 5, 2004 this plan will no longer be available to new customers.

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Effective: June 1, 2007

Carmen L. Feliciano
Tariff Administrator
205 N. Michigan Avenue
Chicago IL, 60601

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November 15, 2016
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Service Commission
LN-2017-0142; YL-2017-0071

Filed
Missouri Public
Service Commission

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

3.9.1.2 Residential RZA-1 Service¹

Residential RZA-1 Service is available to Customers who enroll in Residential RZA Service on their primary line as described in this tariff who have two or more lines on their account.

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI WorldCom Communications as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling, 2) subscribe to Residential RZA Service as described in this tariff, and 3) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and in MCI Communications Services Inc. d/b/a Verizon Business Services Tariff No. 1.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service.

Zone: 1	\$13.99 (R)
Zone: 2	\$25.99
Zone: 3	\$20.99
Zone: 4	\$18.99

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Touch tone is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data/internet usage charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. Verizon customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI Communications Services Inc. d/b/a Verizon Business Services Tariff No. 1.

Customer will receive unlimited local exchange service. Customer will receive the following features, where facilities are available: Call Waiting, Caller ID, 3-Way Calling, Speed Dial 8, Anonymous Call Rejection.

The Company reserves the right to discontinue offering the service and grandfather existing customers, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company. The Company will abide by the Commission's discontinuance of service regulations regarding termination of service of a residential customer.

¹Effective August 24, 2002, Residential RZA-1 Service will no longer be available to new customers.

Local Exchange Service

Missouri Public

REC'D JUL 24 2002

Service Descriptions(Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

3.9.1.2 Residential RZA-1 Service¹

Service Commission

Residential RZA-1 Service is available to Customers who enroll in Residential RZA Service on their primary line as described in this tariff who have two or more lines on their account.

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI WorldCom Communications as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling, 2) subscribe to Residential RZA Service as described in this tariff, and 3) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and in MCI WorldCom Communications Tariff No. 1.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service.

Touch tone is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data/internet usage charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. MCI WorldCom customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI WorldCom Communications Tariff No. 1.

Customer will receive unlimited local exchange service. Customer will receive the following features, where facilities are available: Call Waiting, Caller ID, 3-Way Calling, Speed Dial 8, Anonymous Call Rejection.

The Company reserves the right to discontinue offering the service and grandfather existing customers, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company. The Company will abide by the Commission's discontinuance of service regulations regarding termination of service of a residential customer.

Effective August 24, 2002, Residential RZA-1 Service will no longer be available to new customers.

Issued: July 24, 2002

Carmen L. Feliciano
Tariff Administrator
205 N. Michigan Ave.
Chicago IL, 60618

Effective: August 24, 2002

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Cancelled

April 1, 2007
Missouri Public
Service Commission

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Local Exchange Service

Missouri Public

3. Service Descriptions(Cont'd)

REC'D MAR 15 2002

3.9 Residential Service (Cont'd)

Service Commission

3.9.1 Service Offerings (Cont'd)

3.9.1.2 Residential RZA-1 Service

Residential RZA-1 Service is available to Customers who enroll in Residential RZA Service on their primary line as described in this tariff who have two or more lines on their account.

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI WorldCom Communications as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling, 2) subscribe to Residential RZA Service as described in this tariff, and 3) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and in MCI WorldCom Communications Tariff No. 1.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service.

Touch tone is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data usage charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. MCI WorldCom customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI WorldCom Communications Tariff No. 1.

Customer will receive unlimited local exchange service. Customer will receive the following features, where facilities are available: Call Waiting, Caller ID, 3-Way Calling, Speed Dial 8, Anonymous Call Rejection.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company. The Company will abide by the Commission's discontinuance of service regulations regarding termination of service of a residential customer.

CANCELLED

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Public Service Commission
MISSOURI

Missouri Public

FILED APR 30 2002

Service Commission

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Local Exchange Service

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REC'D JUL 24 2002

Service Descriptions (Con't)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

3.9.1.2 Residential RZA-1 Service (Cont'd)

Service Commission

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.¹

Monthly Recurring Charge: \$20.00

Termination:

For customers who disconnect their primary line either from interstate service under <http://www.mci.com/service/>, intrastate service under MCI WorldCom Communications Tariff No. 1, or Residential RZA Service under this tariff, and customer's additional line or lines remain on the account, then the Company will reclassify one of the additional lines as Customer's new primary line with Residential RZA Service.

¹This service is for voice use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. Usage for non-voice applications (e.g. dial-up internet service, fax service, etc.) is limited to 2000 minutes per month. If it is determined that non-voice usage exceeds these limits, the Company will notify the customers that the customer's usage exceeds the 2,000 minute allowance and give the customer one to two months to comply with the monthly allowance. If the customer remains out of compliance with the data usage limits, the Company may disconnect the customer's service after providing appropriate notice. The customer may continue to receive the service if he or she agrees to pay a \$50.00 monthly recurring data usage charge. The Company will abide by the Commission's notification of disconnect policies prior to disconnecting a customer in the event the customer refused to pay the \$50 monthly recurring data usage charge.

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Carmen L. Feliciano
Tariff Administrator
205 N. Michigan Ave.
Chicago IL, 60618

Missouri Public
Effective: August 24, 2002

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Service Commission

Local Exchange Service

Missouri Public

3. Service Descriptions (Con't)

REC'D MAR 15 2002

3.9 Residential Service (Cont'd)

Service Commission

3.9.1 Service Offerings (Cont'd)

3.9.1.2 Residential RZA-1 Service (Cont'd)

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data usage charge or disconnected.¹

Monthly Recurring Charge: \$20.00

Termination:

For customers who disconnect their primary line either from interstate service under <http://www.mci.com/service/>, intrastate service under MCI WorldCom Communications Tariff No. 1, or Residential RZA Service under this tariff, and customer's additional line or lines remain on the account, then the Company will reclassify one of the additional lines as Customer's new primary line with Residential RZA Service.

CANCELLED

AUG 24 2002

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Public Service Commission
MISSOURI

Missouri Public

FILED APR 30 2002

Service Commission

ALL MATERIAL ON THIS PAGE IS NEW.

¹This service is for voice use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. Usage for non-voice applications (e.g. dial-up internet service, fax service, etc.) is limited to 2000 minutes per month. If it is determined that non-voice usage exceeds these limits, the Company will notify the customers that the customer's usage exceeds the 2,000 minute allowance and give the customer one to two months to comply with the monthly allowance. If the customer remains out of compliance with the data usage limits, the Company may disconnect the customer's service after providing appropriate notice. The customer may continue to receive the service if he or she agrees to pay a \$50.00 monthly recurring data usage charge. The Company will abide by the Commission's notification of disconnect policies prior to disconnecting a customer in the event the customer refused to pay the \$50 monthly recurring data usage charge.

Local Exchange Service

Missouri Public
Service Commission

REC'D DEC 18 2002

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

3.9.1.3 Residential RZB Service¹

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI WorldCom Communications as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and must subscribe to this service as offered in MCI WorldCom Communications Tariff No. 1. Customers who subscribe to this service may not subscribe to Residential RZA service as described in this tariff on another line on their account.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service.

Touch tone is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data/intranet usage charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. MCI WorldCom Communications customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI WorldCom Communications Tariff No. 1.

Customer will receive unlimited local usage. Customers may elect to receive any or all of the following features, where facilities are available: Customer will receive the following features, where facilities are available: Call Waiting, Caller ID, 3-Way Calling, Speed Dial 8, Anonymous Call Rejection. The monthly recurring charge will not change regardless of the number of features selected. Customers may reselect at a later date any of the above features at no additional charge. Customers will receive Block 900 & 976 with this service at no additional charge.

Customer will receive the following features, where facilities are available: Call Waiting, Caller ID, 3-Way Calling, Speed Dial 8, Anonymous Call Rejection.

The Company reserves the right to discontinue offering the service and grandfather existing customers in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company. The Company will abide by the Commission's discontinuance of service regulations regarding termination of service of a residential customer.

Missouri Public

FILED JAN 30 2003

Service Commission

¹Effective January 18, 2003, Residential RZB Service will no longer be available to new customers.

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Local Exchange Service

3. Service Descriptions (Cont'd)

Missouri Public

3.9 Residential Service (Cont'd)

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3.9.1 Service Offerings (Cont'd)

Service Commission

3.9.1.3 Residential RZB Service

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI WorldCom Communications as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and must subscribe to this service as offered in MCI WorldCom Communications Tariff No. 1. Customers who subscribe to this service may not subscribe to Residential RZA service as described in this tariff on another line on their account.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service.

Touch tone is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data/intranet usage charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. MCI WorldCom Communications customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI WorldCom Communications Tariff No. 1.

Customer will receive unlimited local usage. Customers may elect to receive any or all of the following features, where facilities are available: Customer will receive the following features, where facilities are available: Call Waiting, Caller ID, 3-Way Calling, Speed Dial 8, Anonymous Call Rejection. The monthly recurring charge will not change regardless of the number of features selected. Customers may reselect at a later date any of the above features at no additional charge. Customers will receive Block 900 & 976 with this service at no additional charge.

Customer will receive the following features, where facilities are available: Call Waiting, Caller ID, 3-Way Calling, Speed Dial 8, Anonymous Call Rejection.

The Company reserves the right to discontinue offering the service and grandfather existing customers in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company. The Company will abide by the Commission's discontinuance of service regulations regarding termination of service of a residential customer.

CANCELLED

JAN 30 2003
3:00 PM
Public Service Commission
MISSOURI

Local Exchange Service

Missouri Public

Service Descriptions (Cont'd)

REC'D JUL 24 2002

3.9 Residential Service (Cont'd)

Service Commission

3.9.1 Service Offerings (Cont'd)

3.9.1.3 Residential RZB Service

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI WorldCom Communications as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/> service and must subscribe to this service as offered in MCI WorldCom Communications Tariff No. 1. Customers who subscribe to this service may not subscribe to Residential RZA service as described in this tariff on another line on their account.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service.

Touch tone is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data/intranet usage charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. MCI WorldCom Communications customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI WorldCom Communications Tariff No. 1.

Customer will receive unlimited local usage. Customer will receive the following features, where facilities are available: Call Waiting, Caller ID, 3-Way Calling, Speed Dial 8, Anonymous Call Rejection.

The Company reserves the right to discontinue offering the service and grandfather existing customers in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company. The Company will abide by the Commission's discontinuance of service regulations regarding termination of service of a residential customer.

CANCELLED
DEC 01 2002
2nd RS 63.6
Public Service Commission
MISSOURI

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Local Exchange Service

Missouri Public

REC'D MAR 15 2002

Service Commission

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

3.9.1.3 Residential RZB Service

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI WorldCom Communications as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/> service and must subscribe to this service as offered in MCI WorldCom Communications Tariff No. 1. Customers who subscribe to this service may not subscribe to Residential RZA service as described in this tariff on another line on their account.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service.

Touch tone is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate-line charge, data usage charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. MCI WorldCom Communications customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI WorldCom Communications Tariff No. 1.

Customer will receive unlimited local usage. Customer will receive the following features, where facilities are available: Call Waiting, Caller ID, 3-Way Calling, Speed Dial 8, Anonymous Call Rejection.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company. The Company will abide by the Commission's discontinuance of service regulations regarding termination of service of a residential customer.

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FILED APR 30 2002

Service Commission

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AUG 24 2002
By *KRS 63.6*
Public Service Commission
MISSOURI

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

3.9.1.3 Residential RZB Service (Cont'd)

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customer's service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected. 1/

Monthly Recurring Charges: \$28.99

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¹This service is for voice use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. Usage for non-voice applications (e.g. dial-up internet service, fax service, etc.) is limited to 2000 minutes per month. If it is determined that non-voice usage exceeds these limits, the Company will notify the customers that the customer's usage exceeds the 2,000 minute allowance and give the customer one to two months to comply with the monthly allowance. If the customer remains out of compliance with the data usage limits, the Company may disconnect the customer's service after providing appropriate notice. The customer may continue to receive the service if he or she agrees to pay a \$50.00 monthly recurring data usage charge. The Company will abide by the Commission's notification of disconnect policies prior to disconnecting a customer in the event the customer refused to pay the \$50 monthly recurring data usage charge.

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Sandy Chandler
Tariff Manager
5055 North Point Pkwy, 2nd FL
Atlanta, GA 30022

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Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

3.9.1.3 Residential RZB Service (Cont'd)

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customer's service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.¹

Monthly Recurring Charges: \$45.99 (I)

¹This service is for voice use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. Usage for non-voice applications (e.g. dial-up internet service, fax service, etc.) is limited to 2000 minutes per month. If it is determined that non-voice usage exceeds these limits, the Company will notify the customers that the customer's usage exceeds the 2,000 minute allowance and give the customer one to two months to comply with the monthly allowance. If the customer remains out of compliance with the data usage limits, the Company may disconnect the customer's service after providing appropriate notice. The customer may continue to receive the service if he or she agrees to pay a \$50.00 monthly recurring data usage charge. The Company will abide by the Commission's notification of disconnect policies prior to disconnecting a customer in the event the customer refused to pay the \$50 monthly recurring data usage charge.

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

3.9.1.3 Residential RZB Service (Cont'd)

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customer's service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.¹

Monthly Recurring Charges: \$33.99

¹This service is for voice use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. Usage for non-voice applications (e.g. dial-up internet service, fax service, etc.) is limited to 2000 minutes per month. If it is determined that non-voice usage exceeds these limits, the Company will notify the customers that the customer's usage exceeds the 2,000 minute allowance and give the customer one to two months to comply with the monthly allowance. If the customer remains out of compliance with the data usage limits, the Company may disconnect the customer's service after providing appropriate notice. The customer may continue to receive the service if he or she agrees to pay a \$50.00 monthly recurring data usage charge. The Company will abide by the Commission's notification of disconnect policies prior to disconnecting a customer in the event the customer refused to pay the \$50 monthly recurring data usage charge.

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Tariff Administrator
205 N. Michigan Ave.
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Service Descriptions (Cont'd)

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3.9 Residential Service (Cont'd)

Service Commission

3.9.1 Service Offerings (Cont'd)

3.9.1.3 Residential RZB Service (Cont'd)

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customer's service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.¹

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Monthly Recurring Charges: \$31.99

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JUL 01 2004
By *Andres B. 3.7*
Public Service Commission
MISSOURI

¹This service is for voice use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. Usage for non-voice applications (e.g. dial-up internet service, fax service, etc.) is limited to 2000 minutes per month. If it is determined that non-voice usage exceeds these limits, the Company will notify the customers that the customer's usage exceeds the 2,000 minute allowance and give the customer one to two months to comply with the monthly allowance. If the customer remains out of compliance with the data usage limits, the Company may disconnect the customer's service after providing appropriate notice. The customer may continue to receive the service if he or she agrees to pay a \$50.00 monthly recurring data usage charge. The Company will abide by the Commission's notification of disconnect policies prior to disconnecting a customer in the event the customer refused to pay the \$50 monthly recurring data usage charge.

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Carmen L. Feliciano
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Local Exchange Service

Missouri Public

REC'D MAR 15 2002

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

3.9.1.3 Residential RZB Service (Cont'd)

Service Commission

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customer's service may be assessed a \$50 monthly recurring data usage charge or disconnected.¹

Monthly Recurring Charges: \$31.99

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by KRS 63.7
Public Service Commission
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¹This service is for voice use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. Usage for non-voice applications (e.g. dial-up internet service, fax service, etc.) is limited to 2000 minutes per month. If it is determined that non-voice usage exceeds these limits, the Company will notify the customers that the customer's usage exceeds the 2,000 minute allowance and give the customer one to two months to comply with the monthly allowance. If the customer remains out of compliance with the data usage limits, the Company may disconnect the customer's service after providing appropriate notice. The customer may continue to receive the service if he or she agrees to pay a \$50.00 monthly recurring data usage charge. The Company will abide by the Commission's notification of disconnect policies prior to disconnecting a customer in the event the customer refused to pay the \$50 monthly recurring data usage charge.