

WHOLESALE TARIFF

ADOPTION NOTICE

Effective December 8, 2022, CenturyTel of Missouri, LLC. d/b/a CenturyLink received Secretary of State authorization for a corporate name change to Brightspeed of Missouri, LLC. Effective February 16, 2023, Brightspeed of Missouri, LLC hereby adopts, ratifies and makes its own all schedules, rules, notices, concurrences, schedule agreements, divisions, authorities or other instruments whatsoever, filed with the Missouri Public Service Commission, by or adopted by CenturyTel of Missouri, LLC. d/b/a CenturyLink prior to February 16, 2023.

CenturyLink of Missouri, LLC d/b/a CenturyLink, hereby adopts, ratifies, and makes its own, in every respect as if the same had been originally filed by it, all tariffs, schedules, rules, notices or other instruments filed with the Public Service Commission, State of Missouri, under the name CenturyLink of Missouri, LLC currently on file with and approved by the Commission.

Effective September 28, 2017, Spectra Communications Group, LLC d/b/a CenturyLink adopts, ratifies, and makes its own, in every respect as if the same had been originally filed by it, this CenturyLink of Missouri, LLC d/b/a CenturyLink Wholesale Tariff PC MO. No. 10 on filed with the Public Service Commission, State of Missouri, by CenturyLink of Missouri, LLC currently on file with and approved by the Commission. This adoption is concurrent with the withdrawal by Spectra Communications Group, LLC d/b/a CenturyLink of its Wholesale Tariff PC MO. No. 10.

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FILED - Missouri Public Service Commission - 02/16/2023 - TN-2023-0237 - YI-2023-0146

ISSUED: February 6, 2023

EFFECTIVE: February 16, 2023

Director - Government Operations
1120 South Tryon Street, Ste. 700
Charlotte, NC 28203

WHOLESALE TARIFF

Wholesale Services

Regulations, Rates and Charges
applying to the provision of Wholesale Services to
Carriers and E911 Service Connection and Database
Access to Carriers and VOIP Providers
in the service area of
CENTURYTEL OF MISSOURI, LLC
d/b/a CenturyLink

APPLICATION OF TARIFF

These terms, conditions and rates do not apply to providers that are a party to an existing interconnection agreement with the Telephone Company that specifically governs the terms, conditions and rates of the subject matter arrangements between the companies, except to the extent that such agreement expressly incorporates such terms, conditions and rates or otherwise incorporates the tariff by reference.

CONCURRING CARRIERS

SPECTRA COMMUNICATIONS GROUP, LLC D/B/A CENTURYLINK

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(T)

Issued: August 29, 2017

Effective: September 28, 2017

Darlene N. Terry
Manager-Tariffs
New Century, Kansas

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Missouri Public
Service Commission
JI-2018-0018

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Issued: August 29, 2017

Effective: September 28, 2017

Darlene N. Terry
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Effective: September 28, 2017

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911 SERVICE

A. APPLICATION OF TARIFF

E911 Universal Emergency Number Service is a method of routing 911 calls to a Public Safety Answering Point (PSAP) that uses a customer location database to determine the location to which a call should be routed. E911 service includes the forwarding of the caller's Automatic Number Identification (ANI) to the PSAP where the ANI is used to retrieve and display the Automatic Location Identification (ALI) on a terminal screen at the answering attendant's position. It can include selective routing.

B. DEFINITIONS

As used herein and for the purposes of this tariff, the following terms will have the meanings set forth below:

"911 Trunk" means a trunk capable of transmitting Automatic Number Identification (ANI) associated with a call to 911 from the Provider's End Office to the Selective Router in accordance with applicable NENA Standards.

"ALI Database" - A database which stores information associated with end user customers' telephone numbers.

"Automatic Location Identification" or "ALI" means a record that includes the subscriber's name, street address, emergency service number and other predetermined information associated with the E-911 caller's telephone number.

"Automatic Number Identification" or "ANI" means the telephone encoding of a subscriber's telephone number, used for selective routing and for display at a Public Safety Answering Point (PSAP) to identify the caller. It is the key field in an ALI database.

Issued: November 22, 2006

Effective: ~~December 22, 2006~~

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

December 29, 2006

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B. DEFINITIONS (Cont'd)

“Company Identifier” or “Company ID” means a three to five (3 to 5) character identifier chosen by the Local Exchange Carrier that distinguishes the entity providing dial tone to the end user. The Company Identifier is maintained by NENA in a nationally accessible database.

“Database Management System” or “DBMS” means a system of manual procedures and computer programs used to create, store and update the data required to provide Selective Routing and/or Automatic Location Identification for 911 systems.

“E911 Customer or PSAP Operator” - A municipality or other state or local governmental unit, or an authorized agent of one or more municipalities or other state or local government units to whom authority has been lawfully delegated to respond to public emergency telephone calls, at a minimum, for emergency police and fire service through the use of one telephone number, 911.

“E911” (also referred to as “Expanded 911 Service” or “Enhanced 911 Service” or “E911 Service”) means a telephone exchange communications service whereby a Public Safety Answering Point (PSAP) answers telephone calls placed by dialing the number 911. E911 includes the service provided by the lines and equipment associated with the service arrangement for the answering, transferring, and dispatching of public emergency telephone calls dialed to 911. E911 provides completion of a call to 911 via dedicated trunking facilities and includes Automatic Number Identification (ANI), Automatic Location Identification (ALI), and/or Selective Routing.

“E911 Service Provider” is a local exchange carrier that provides the Selective Routers and Router to PSAP facilities used to route 911 calls to PSAPs. In addition, the E911 Service Provider furnishes ALI database services as required.

Issued: November 22, 2006

Effective: ~~December 22, 2006~~

**Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana**

December 29, 2006

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B. DEFINITIONS (Cont'd)

“Emergency Services” means law enforcement, fire, ambulance, rescue, and medical services.

“Emergency Service Number” or “ESN” means a three to five digit number representing a unique combination of emergency service agencies (Law Enforcement, Fire, and Emergency Medical Service) designated to serve a specific range of addresses within a particular geographical area. The ESN facilitates selective routing and selective transfer, if required, to the appropriate PSAP and the dispatching of the proper service agency (ies).

“National Emergency Number Association” or “NENA” means a not-for-profit corporation established in 1982 to further the goal of “One Nation-One Number” for emergency calls. NENA is a networking source and promotes research, planning, and training. NENA strives to educate, set standards and provide certification programs, legislative representation and technical assistance for implementing and managing 911 systems.

“Provider” means a local exchange carrier (LEC or Competitive LEC), a commercial mobile radio service (CMRS) provider, or a VOIP provider that uses **CenturyLink’s** E911 Connection and Database Access to provide E911 service to end user customers. (T)

“Public Safety Answering Point” or “PSAP” - An answering location for 911 calls originating in a given area. The E911 PSAP Operator may designate a PSAP as primary or secondary, which refers to the order in which calls are directed for answering. Primary PSAPs respond first, secondary PSAPs receive calls on a transfer basis only. PSAPs are public safety agencies such as police, fire, emergency medical, etc., or a common bureau serving a group of such entities

“Selective Routing” and “Selective Router” means the routing and equipment used to route a call to 911 to the proper PSAP based upon the number and location of the caller. Selective routing is controlled by an ESN, which is derived from the location of the access line from which the 911 call was placed.

Issued: August 29, 2017

Effective: September 28, 2017

Darlene N. Terry
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Missouri Public
Service Commission
JI-2018-0018

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C. CENTURYLINK RESPONSIBILITIES (T)

When **CenturyLink** is the E911 Service Provider in a particular Rate Center in which the Provider furnishes local telephone exchange service, **CenturyLink** shall have the following obligations: (T)

1. Call Routing (T)
 - a. **CenturyLink** will switch 911 calls through the Selective Router to the designated primary PSAP or to designated alternate locations, according to routing criteria specified by the E911 Customer (PSAP). (T)
 - b. **CenturyLink** will forward the calling party number (ANI) it receives from Provider and the associated 911 Automatic Location Identification (ALI) to the applicable PSAP for display. If ANI is forwarded by the Provider, but no ALI record is found in the E911 DBMS, **CenturyLink** will report this "No Record Found" condition to the Provider in accordance with NENA standards. (T)
2. Facilities and Trunking (T)
 - a. **CenturyLink** shall provide and maintain sufficient dedicated E911 circuits/trunks from each applicable Selective Router to the PSAP(s) of the E911 PSAP Operator, according to provisions of the applicable State authority, applicable NENA standards and documented specifications of the E911 PSAP Operator. **CenturyLink** will permit the Provider to lease 911 facilities from the Provider's network to **CenturyLink's** Selective Router(s) at the rates set forth in Section J. The Provider has the option to secure alternative 911 facilities from another provider or to provide its own facilities. (T)

Issued: August 29, 2017

Effective: September 28, 2017

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- C. **CENTURYLINK** RESPONSIBILITIES (Cont'd) (T)
2. Facilities and Trunking (Cont'd)
- b. Upon written request by the Provider, **CenturyLink** shall, in a timely fashion and at no charge, provide the Provider with a description of the geographic area (or Rate Centers) and PSAPs served by the E911 Selective Router(s) based upon the standards set forth in the May 1997 NENA Recommended Standards for Local Service Provider Interconnection Information Sharing, or any subsequent revision(s) thereto. (T)
- c. **CenturyLink** and Provider will cooperate to promptly test all trunks and facilities between Provider's switch and the **CenturyLink** SR(s) in accordance with industry standards. (T)
3. Database
- a. Where **CenturyLink** manages the E911 database, **CenturyLink** shall store the Provider's end user 911 Records [that is, the name, address, and associated telephone number(s) for each of the Provider's end users within the area served by the PSAP] in the electronic data processing database for the E911 DBMS. The Provider or its representative(s) is responsible for electronically providing end user 911 Records and updating this information. (T)
- b. Where it is the DBMS provider, **CenturyLink** shall password protect to the E911 database or central office based database management systems for use by basic local exchange telecommunications companies solely for the purpose of updating subscriber records when basic local exchange telecommunications companies are responsible for updating such records. (T)
- c. **CenturyLink** shall coordinate access to the **CenturyLink** E911 DBMS for the initial loading and updating of the Provider's end user 911 Records. (T)

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- C. **CENTURYLINK RESPONSIBILITIES (Cont'd)** (T)
3. Database (Cont'd)
- d. **CenturyLink** ALI database shall accept electronically transmitted files that are based upon NENA standards. (T)
- e. **CenturyLink** will update the Provider's end user 911 Records in the E911 DBMS, at no charge to the Provider, if the Provider uses **CenturyLink's** E911 Gateway to maintain the Provider's end user records. **CenturyLink** will then provide the Provider an error and status report. This report will be provided in a timely fashion and in accordance with the methods and procedures to be provided to the Provider. (T)
(T)
- f. Where **CenturyLink** manages the DBMS, **CenturyLink** shall provide the Provider with an electronic file containing the Master Street Address Guide (MSAG) for the Provider's respective exchanges or communities for areas where the Provider does business as a local exchange service provider. If a Provider requests additional copies of the MSAG file, the copies are available for purchase at the rate set in Section J. (T)
- g. Where **CenturyLink** manages the DBMS, **CenturyLink** shall establish a process for the management of NPA splits by populating the DBMS with the appropriate NPA codes. (T)
- h. Pursuant to its tariffs, **CenturyLink** may charge the appropriate E911 PSAP Operator for each Provider subscriber record that **CenturyLink** maintains in the E911 database or DBMS. (T)
(T)

D. PROVIDER RESPONSIBILITIES

When **CenturyLink** is the E911 Service Provider in an exchange where the Provider offers basic local exchange service and wants to commence provision of such service, the Provider shall have the following obligations: (T)

Issued: August 29, 2017

Effective: September 28, 2017

Darlene N. Terry
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Service Commission
JI-2018-0018

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D. PROVIDER RESPONSIBILITIES (Cont'd)

1. Facilities and Trunking

- a. The Provider shall provide sufficient facilities and trunks at each **CenturyLink** 911 Selective Router that serves each exchange area in which the Provider is authorized to and will provide exchange service. The Provider acknowledges that its end users in a single local calling scope may be served by different Selective Routers and the Provider shall be responsible for providing facilities to route 911 calls from its end users to the proper E911 Selective Router. (T)
- b. The Provider shall obtain a minimum of two dedicated one-way outgoing trunks (DS0 level or better) to reach each PSAP and will connect these trunks to the Selective Router that serves the PSAP in accordance with applicable NENA standards. Where a Selective Router serves more than one PSAP, for CMRS and nomadic VOIP providers, the pairs of trunks will be dedicated to specific PSAPs associated with the Provider's exchange areas. The Provider shall maintain transport capacity sufficient to route traffic over trunks between the Provider's switch and the **CenturyLink** Selective Router. The Provider shall engineer its 911 trunks to attain a minimum P.01 grade of service as measured using the "busy day/busy hour" criteria or, if higher, at such other minimum grade of service as required by Applicable Law or duly authorized Governmental Authority. (T)
- c. The Provider is responsible for requesting and providing for trunking and facilities to be routed diversely for 911 connectivity.

Issued: August 29, 2017

Effective: September 28, 2017

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Service Commission
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D. PROVIDER RESPONSIBILITIES (Cont'd)

1. Facilities and Trunking (Cont'd)

- d. The Provider is responsible for determining the proper quantity of trunks and facilities from its switch(es) to the **CenturyLink** 911 Selective Router(s). (T)
- e. The Provider shall monitor its 911 trunks for the purpose of determining originating network traffic volumes. If the Provider's traffic study indicates that additional trunks are needed to meet the current level of 911 call volumes, the Provider shall add additional trunks.
- f. The Provider will cooperate with **CenturyLink** to promptly test all 911 trunks and facilities between the Provider's network and the **CenturyLink** 911 Selective Router(s), in accordance with industry standards, to assure proper functioning of 911 Service. The Provider agrees that it will not pass live 911 traffic until successful testing is completed by both parties. (T)

2. Selective Router Port Charges/Terminations for Connecting Companies

- a. The Provider will be charged a monthly recurring and one-time charge per trunk to establish the hardware connection to the Selective Router that provides connectivity for incoming 911 trunks to enable competitive local exchange carriers (CLECs), commercial mobile radio service (CMRS) providers, VOIP provider or independent local exchange carriers access to the emergency services network. A Selective Router Port Connection is required for each individual trunk.

Issued: August 29, 2017

Effective: September 28, 2017

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Missouri Public
Service Commission
JI-2018-0018

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D. PROVIDER RESPONSIBILITIES (Cont'd)

2. Selective Router Port Charges/Terminations for Connecting Companies (Cont'd)

- b. In addition to the standard connectivity charge, a CMRS/VOIP Service Additive is an additional monthly charge specifically for software/firmware required only by CMRSs and nomadic VOIP providers to provide for multiple 10-20 digit streams using a Call Associated Signaling (CAS) arrangement. The Additive will be charged to all VOIP Providers unless the Provider forwards to **CenturyLink** a written certification that all VOIP service to end users is not nomadic and cannot be made nomadic. (T)

- c. Third Party Frame Relay Access Device (FRAD) Connectivity provides for retrieval of ALI Database Information for wireless and competitive Local Providers using a non-**CenturyLink** Third Party Database Provider over a Non-Call Associated Signaling (NCAS) solution. Upon receipt of a call at the PSAP location, a request is forwarded through the ANI/ALI Controller that first queries a **CenturyLink**-controlled database for specific caller information via a full period data circuit. If the information is unavailable with the **CenturyLink**-controlled database, software "broadcasts" a request for data through a Frame Relay network to Third Party-controlled databases to retrieve the data. Third Party FRAD Connectivity is composed of the two following components. (T)
 - (1) FRAD Access establishes a Frame Relay connection at the Central Office as well as whatever data circuits are needed to gain access to the Frame Relay network provider. Data connectivity to the Third Party Frame Relay service is additional and must be coordinated by the Provider requiring service. The third Party record provider must provide the 56k circuit. (T)

 - (2) Steerable ALI Software is required for each Competitive Local Provider (CLP) or wireless vendor or their agent for each Company-controlled database platform to which a Non-Call Associated Signaling (NCAS) connection is required. Steerable ALI is a Software product that provides a means of "broadcasting" a request for data across all active channels to retrieve the proper ANI/ALI information for a given request. (T)

Issued: August 29, 2017

Effective: September 28, 2017

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D. PROVIDER RESPONSIBILITIES (Cont'd)

3. Database

- a. Once E911 trunking has been established and tested between the Provider's End Office and appropriate Selective Routers, the Provider or its representatives shall be responsible for providing the Provider's end user 911 Records to **CenturyLink** for inclusion in **CenturyLink's** DBMS on a timely basis. (T)
(T)
- b. The Provider or its agent shall provide initial and ongoing updates of the Provider's end user 911 Records that are MSAG-valid in electronic format based upon established NENA standards.
- c. The Provider shall adopt use of a Company ID on all Provider end user 911 Records in accordance with NENA standards. The Company ID is used to identify the carrier of record in facility configurations.
- d. The Provider is responsible for providing **CenturyLink** updates to the ALI database. In addition, the Provider is responsible for correcting any errors that may occur during the entry of their data to the **CenturyLink** 911 DBMS. (T)
(T)
- e. The Provider shall be solely responsible for providing test records and conducting call-through testing on all new exchanges.

Issued: August 29, 2017

Effective: September 28, 2017

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D. PROVIDER RESPONSIBILITIES (Cont'd)

4. Other

- a. The Provider shall obtain its own routable but non-dialable Emergency Service Query Keys for each PSAP to which **CenturyLink** provides or shall provide coverage, and shall supply these Emergency Service Query Keys to **CenturyLink** for the Selective Routers servicing each such PSAP. If warranted by traffic volume growth, or if upon request by a PSAP or other governmental or quasi-governmental entity, the Provider shall promptly obtain the appropriate number of additional Emergency Service Query Keys to be allocated to each PSAP as may be appropriate under the circumstances. (T)
- b. The Provider is responsible for collecting from its retail end users and remitting to the appropriate municipality or other governmental entity any applicable 911 surcharges assessed on the local service provider and/or retail end users by any municipality or other governmental entity within whose boundaries Provider provides local exchange service. (T)

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E. RESPONSIBILITIES OF BOTH PARTIES

1. The Parties shall jointly coordinate the provisioning of transport capacity sufficient to route originating 911 calls from the Provider to the designated **CenturyLink** 911 Selective Router(s). (T)
2. Where SS7 connectivity is available and required by the applicable E911 Customer (PSAP), the Parties agree to implement Common Channel Signaling trunking rather than CAMA MF trunking.
3. The Provider is responsible for the isolation, coordination and restoration of all 911 network maintenance problems on its network or its leased non-**CenturyLink** network. **CenturyLink** will be responsible for the isolation, coordination and restoration of all 911 network maintenance problems from its network up to **CenturyLink's** 911 Selective Router if the Provider obtains facilities from **CenturyLink** for this purpose. **CenturyLink** will be responsible for the isolation, coordination and restoration of all 911 network maintenance problems from the Selective Router to the appropriate PSAP(s). The Provider is responsible for advising **CenturyLink** of the circuit identification and the fact that the circuit is a 911 circuit when notifying **CenturyLink** of a failure or outage. The Parties agree to work cooperatively and expeditiously to resolve any 911 outage. **CenturyLink** will refer network trouble to the Provider if no defect is found in **CenturyLink's** 911 network. The Parties agree that 911 network problem resolution will be managed expeditiously at all times. (T)
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Issued: August 29, 2017

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F. METHODS AND PRACTICES

1. With respect to all matters covered by this Article, each Party will comply with all of the following to the extent that they apply to E911 Service: (i) all FCC and applicable state Commission rules and regulations, (ii) any requirements imposed by any Governmental Authority other than a Commission, and (iii) the principles expressed in the recommended standards published by NENA.

G. CONTINGENCY

1. The Parties agree that E911 service is provided for the use of the E911 PSAP Operator, and recognize the authority of the E911 PSAP Operator to establish service specifications and grant final approval (or denial) of service configurations offered by **CenturyLink** and the Provider. These specifications shall be documented in a form which shall be provided by **CenturyLink** at the time of the Provider's initial contact with **CenturyLink's** 911 service team (the "Specifications Form"). The Provider shall complete the Specification Form and submit it to **CenturyLink** not later than forty-five (45) days prior to the date the Provider intends to begin providing basic local exchange service in a particular Rate Center in which the Provider is authorized to provide local telephone exchange service. **CenturyLink** shall complete its portion of the Specification Form and return it to the Provider not later than fifteen (15) days after receipt of the Specification Form from the Provider. (T)
(T)
(T)
(T)
2. The Provider must obtain documentation of approval of the Specification Form from the appropriate E911 PSAP Operators that have jurisdiction in the area(s) in which the Provider's retail end users are located. The Provider shall provide documentation of all requisite approval(s) to **CenturyLink** prior to the use of the Provider's E911 connection for actual emergency calls. Provider's process to obtain approval will be done in accordance with applicable State statutes or requirements as appropriate. (T)

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G. CONTINGENCY (Cont'd)

3. Each party has designated a representative who has the authority to complete additional Specifications Forms when necessary to accommodate expansion of the geographic area of the Provider into the jurisdiction of additional PSAPs or to increase the number of trunks. The Provider must obtain approval from the applicable E911 PSAP Operator of each additional Specification Form, as set forth in Section G and shall furnish documentation of all requisite approvals of each additional Specification Form in accordance with Section G.

H. BASIS OF COMPENSATION

1. Compensation to **CenturyLink** for provision of connection to E911 service provided will be in accordance with the charges set forth in Section J, Pricing, and applied in accordance with the specifications and configurations set forth in the Specifications Form. (T)
2. Charges will begin on the date connection to E911 service commences and shall be billed on monthly statements in advance.
3. In satisfaction of Provider orders or requests related to E911 Service, **CenturyLink** may be required to make expenditures or otherwise incur costs that are not otherwise listed in this tariff. In such event **CenturyLink** is entitled to reimbursement from the Provider for all such costs provided that **CenturyLink** first notifies the Provider of the costs and obtains the Provider's concurrence to proceed with fulfilling the order or request. For all such costs and expenses **CenturyLink** shall receive through individual case basis non-recurring charges ("NRCs") the actual costs and expenses incurred, including labor costs and expenses, overhead and fixed charges, and may include a reasonable contribution to **CenturyLink's** common costs. (T)
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I. LIABILITY

1. E911 Service is provided by **CenturyLink** subject to State statutory limitation of liability and the following subsections. (T)
2. **CenturyLink's** entire liability to the Provider or any person for interruption or failure of any aspect of E911 shall be limited by the terms set forth in this section, the Rules and Regulations section of this Tariff, and in any sections of other tariffs which apply to the provision of E911 by **CenturyLink**. E911 is offered solely to assist the Provider in providing E911 in conjunction with applicable fire, police, and other public safety agencies. By providing E911 to the Provider, **CenturyLink** does not create any relationship or obligation, direct or indirect, to any third party other than the Provider. (T)
3. **CenturyLink** shall not be liable for civil damages, whether in contract, tort or otherwise, to any person, corporation, or other entity for any loss or damage caused by any act or omission of **CenturyLink** or its employees, agents or contractors, in the design, development, installation, maintenance, or provision of any aspect of E911 other than an act or omission constituting gross negligence or wanton or willful misconduct. However, in no event shall **CenturyLink's** liability to any person, corporation, or other entity for any loss or damage exceed an amount equal to the prorated allowance of the tariff rate for the service or facilities provided to the Provider for the time such interruption to service or facilities continues, after notice by the Provider to **CenturyLink**. No allowance shall be made if the interruption is due to the negligence or willful act of the Provider. In no event shall **CenturyLink** be held liable or responsible for any indirect, incidental, consequential, punitive, special, or exemplary damages associated with the provision of E911. (T)

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I. LIABILITY (Cont'd)

4. The Provider shall indemnify and hold harmless **CenturyLink** from any damages, claims, causes of action, or other injuries whether in contract, tort, or otherwise which may be asserted by any person, business, governmental agency, or other entity against **CenturyLink** as a result of any act or omission of the Provider or any of its employees, directors, officers, contractors or agents except for Company acts of gross negligence or willful or wanton misconduct in connection with designing, developing, adopting, implementing, maintaining, or operating any aspect of E911 or for releasing subscriber information, including nonpublished or unlisted information in connection with the provision of E911 Service. (T)
5. **CenturyLink** shall not be liable or responsible for any indirect, incidental, consequential, punitive, special, or exemplary damages associated with the provision of E911 when any 911 call originates from a system or line which makes the provision of specific location information impossible to provide for technical reasons. These technical reasons can include, but are not limited to, technical inability to provide subscriber information associated with multi-party lines, or private telecommunications services, such as PBXs or shared tenant services and calls originating over Centrex lines. (T)
6. **CenturyLink** shall not be liable or responsible for any indirect, incidental, consequential, punitive, special, or exemplary damages associated with the provision of any aspect of E911 when there is a failure of or interruption of E911 due to the attachment of any equipment by a Provider to **CenturyLink** facilities. The Provider may, with the prior written consent of **CenturyLink**, which consent shall not be unreasonably withheld, attach features, devices, or equipment of other vendors to the equipment or network facilities provided by **CenturyLink**. Said attachments, devices, or equipment must meet all applicable federal and state registration or certification standards. **CenturyLink** reserves the right to refuse attachments if **CenturyLink** determines that said attachments will degrade E911 ordered by the Provider, **CenturyLink** facilities, or otherwise affect its telephone operations. (T)

Issued: August 29, 2017

Effective: September 28, 2017

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WHOLESALE TARIFF

911 SERVICE

I. LIABILITY (Cont'd)

7. **CenturyLink** shall not be liable for any civil damages, whether in contract, tort, or otherwise, caused by an act or omission of **CenturyLink** in the good faith release of information not in the public record, including nonpublished or nonlisted subscriber information to Emergency Response Agencies responding to calls placed to an E911 or Host Customers using such information to provide an E911 Service. (T) (T)
8. **CenturyLink** shall have no liability whatsoever to any person arising from its provision of, or failure to provide, E911 to any subscriber to a nonregulated telephone service (e.g., shared tenant service). It is the obligation of the Provider to answer, respond to, transfer, terminate, dispatch, or arrange to dispatch emergency services, or otherwise handle all E911 telephone calls that originate from telephones within the Provider's service area. Neither the Provider nor **CenturyLink** shall have any responsibility for E911 calls that carry foreign dial tone, whether they originate within or outside of the Provider's service area. (T) (T)
9. **CenturyLink** shall not be liable for any mistakes, omissions, interruptions, delays, errors or defects in transmission or service caused or contributed to by the negligence or willful act of any person other than **CenturyTel**, or arising from the use of Provider provided facilities or equipment. (T) (T)

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Effective: September 28, 2017

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911 SERVICE

J. PRICING

1. The following trunk charges will be paid to **CenturyLink** for each E911 PSAP to which the Provider connects. (T)

911 Trunk Charge	<u>Monthly Recurring</u>	<u>Nonrecurring</u>
Channel (Each)	\$85.00 per trunk	\$170.00 per trunk

2. 911 Facilities from the Provider's owned or leased network to **CenturyLink's** Selective Router (if provided by **CenturyTel**) (T)

911 Facilities from Provider network to CenturyLink Selective Router	<u>Monthly Recurring</u>	<u>Nonrecurring</u>

Special Access Circuits	Per State Access Tariff	Per State Access Tariff
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911 SERVICE

J. PRICING (Cont'd)

	<u>Monthly Recurring</u>	<u>Nonrecurring</u>	
3. Automatic Location Identification (ALI) Database			
a. Database Administration, per database	\$ 380.00		
b. Database			
1) each non-CENTURYLINK subscriber record for which CENTURYLINK will verify via the MSAG	.04	\$.35	(T) (T)
c. Third Party FRAD Connectivity			
1) FRAD Access	63.44	--	
2) Steerable ALI Software	71.42	1000.00	
d. Selective Routing Port Charges for Connecting Companies			
1) Selective Router Port Connection, per trunk	47.19	150.00	
2) CMRS/VOIP Additive, per wireless or nomadic VOIP service trunk	82.54	--	
4. Additional file copy of the MSAG		250.00	

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SERVICE CHARGES

A. SCOPE

The purpose of this section is to provide installation rates for services provided by the company to Competitive Local Exchange Carriers (CLEC) customers.

B. SERVICE CHARGES

1. A service charge is a non-recurring flat charge applicable to the initial establishment of service. This charge includes but is not limited to:
 - a. Establishment of basic access line service to the protector.
 - b. Number changes requested by the customer.
 - c. Establishment of any service as provided for in this tariff.
 - d. Reconnection of service temporarily suspended.
 - e. Expediting the establishment of service.
2. Non-recurring charges are in addition to any other scheduled rates and charges that normally would apply in this tariff.
3. The charges specified herein do not contemplate work being performed by the Telephone Company employees at a time when overtime wages apply, due to the request of the customer. If the customer requests overtime labor performed or interrupts work once begun, a charge in addition to the specified charges will be made to compensate the Company for the extraordinary expenses incurred.

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SERVICE CHARGES

C. RATES AND CHARGES

1. Service Charges

a. See Local Exchange tariff for rates and charges.

2. Expedite Charge

Nonrecurring Charge

a. Fixed Rate

\$150.00

Hourly Charge

b. Hourly Rate Per Hour

\$32.89

Issued: November 22, 2006

Effective: ~~December 22, 2006~~

December 29, 2006

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