

MISSOURI INTEREXCHANGE TELECOMMUNICATIONS TARIFF

OF

MCLEODUSA TELECOMMUNICATIONS SERVICES, INC. RECEIVED

JUL 29 1997

**MISSOURI
Public Service Commission**

This tariff contains the descriptions, regulation, and rates applicable to the furnishing of service and facilities for telecommunications services provided by McLeodUSA Telecommunications Services, Inc. within the State of Missouri. This tariff is on file with the Missouri Public Service Commission and copies may be inspected, during normal business hours at McLeodUSA's principal place of business.

McLeodUSA operates as a competitive telecommunications company as defined by Sections 38.020 and 392.361 within the State of Missouri.

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WAIVER OF RULES AND REGULATIONS

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Pursuant to Case No. TA-xx-xxx, the following statutes and rules have been waived for purposes of offering telecommunications services as set forth herein:

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STATUTES

Section 392.240(1)	Rates-reasonable average return on investment
Section 392.270	Property valuation
Section 392.280	Depreciation rates
Section 392.290	Issuance of stocks and bonds
Section 392.310	Issuance of stocks and bonds
Section 392.320	Issuance of stocks and bonds
Section 392.330	Issuance of stocks and bonds
Section 392.340	Reorganization

COMMISSION RULES

4 CSR 240-10.020	Income on depreciation fund investments
4 CSR 240-30.010(2)(C)	Posting exchange rates at central offices
4 CSR 240-32.030(1)(B)	Exchange boundary maps
4 CSR 240-32.030(1)(C)	Record of access lines
4 CSR 240-32.030(2)	Records kept within state
4 CSR 240-30.040(1-3)	Uniform System of Accounts
4 CSR 240-30.040(5)(6)	Uniform System of Accounts
4 CSR 240-32.050(3-6)	Telephone directories
4 CSR 240-32.070(4)	Coin telephones
4 CSR 240-33.030	Inform customers of lowest priced service
4 CSR 240-33.040(5)	Finance fee

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DEC 27 2002

By PSC MO#5
Public Service Commission
MISSOURI

Issued: September 18, 1997

By: Casey D. Mahon
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Effective: ~~September 18, 1997~~

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TARIFF FORMAT

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Sheet Numbering. Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between 8 and 9 would be 8.1.

Sheet Revision Numbers. Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the Missouri Commission. For example, the 3rd revised Sheet 8 cancels the 2nd revised Sheet 8.

Paragraph Numbering Sequences. There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

- 2.
- 2.1
- 2.1.1
- 2.1.1.A.
- 2.1.1.A.1.
- 2.1.1.A.1.(a).
- 2.1.1.A.1.(a).I.
- 2.1.1.A.1.(a).I.(i).
- 2.1.1.A.1.(a).I.(i).(1).

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By PSCMO#5
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Effective: ~~September 18, 1997~~
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EXPLANATION OF SYMBOLS

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The following are the only symbols used for the purposes indicated below:

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C - To signify changed regulation

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D - Delete or discontinue

I - Change resulting in an increase to a customer's bill

M - Moved from another tariff location

N - New

R - Change resulting in a decrease to a customer's bill

T - Change in text or regulation but no change in rate or charge

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By PSC MO #5
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By: Casey D. Mahon
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Effective: ~~September 18, 1997~~
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Issued: September 18, 1997

Effective: ~~October 18, 1997~~
OCT 17 1997

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Issued: September 18, 1997

By: Casey D. Mahon
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 Cedar Rapids, IA 52406

Effective: ~~October 17, 1997~~
 OCT 17 1997

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FILED MAY 01 2001

Issued: March 28, 2001

Effective: May 1, 2001

By: David R. Conn

Vice President, Law and Regulatory Affairs

6400 C Street SW

P.O. Box 3177

Cedar Rapids, IA 52406

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Issued: January 16, 2001

Effective: February 17, 2001

By: David R. Conn
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FILED

FEB 17 2001

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FILED MAR 29 2000

Issued: February 28, 2000

Effective: March 29, 2000

By: David R. Conn

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Issued: September 18, 1997

By: Casey D. Mahon

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Effective: ~~October 1, 1997~~
OCT 17 1997**CANCELLED**

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Missouri Public

McLeodUSA Telecommunications Services, Inc.

P.S.C. MO. No. 2

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Missouri Public

FILED JUL 20 2002

Service Commission

Issued: June 20, 2002

Effective: July 20, 2002

By: David R. Conn

Vice President, Law and Regulatory Affairs

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DEC 27 2002

by DSCMHS
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CANCELLED
JUL 20 2002
By 3rd RS 7
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FILED SEP 25 2001

Service Commission

Issued: August 24, 2001

Effective: September 25, 2001

By: David R. Conn
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Cedar Rapids, IA 52406

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(D)

Issued: January 16, 2001

Effective: February 17, 2001

By: David R. Conn
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Issued: September 18, 1997

By: Casey D. Mahon

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Effective:

OCT 17 1997

FILED

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FILED SEP 25 2001

Service Commission

Issued: August 24, 2001

Effective: September 25, 2001

By: David R. Conn
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SEP 25 2001
 By *312 RPS*
 Public Service Commission
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Issued: January 16, 2001

Effective: February 17, 2001

By: David R. Conn
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FILED DEC 22 2000

Issued: October 23, 2000

By: David R. Conn
Vice President, Law and Regulatory Affairs
6400 C Street SW
P.O. Box 3177
Cedar Rapids, IA 52406

Effective: November 24, 2000

DEC 22 2000

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CANCELLED

DEC 22 2000

By: JST R.P.8
Public Service Commission
MISSOURI

Issued: September 18, 1997

By: Casey D. Mahon

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Cedar Rapids, IA 52406

Effective: ~~September 18, 1997~~
OCT 17 1997

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FILED JUL 20 2002

Service Commission

Issued: June 20, 2002
By: David R. Conn
Vice President, Law and Regulatory Affairs
6400 C Street SW
P.O. Box 3177
Cedar Rapids, IA 52406

Effective: July 20, 2002

CANCELLED

DEC 27 2002
L. R. SCOTT
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(D)

CANCELLED

JUL 20 2002
by JHRS9
Public Service Commission
MISSOURI

Missouri Public
Service Commission

FILED MAY 01 2001

Issued: March 28, 2001
By: David R. Conn
Vice President, Law and Regulatory Affairs
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Cedar Rapids, IA 52406

Effective: May 1, 2001

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CANCELLED**MAY 01 2001****Public Service Commission
MISSOURI****Missouri Public
Service Commission****FILED DEC 22 2000**

Issued: October 23, 2000

Effective: ~~October 23, 2000~~

By: David R. Conn
 Vice President, Law and Regulatory Affairs
 6400 C Street SW
 P.O. Box 3177
 Cedar Rapids, IA 52406

DEC 22 2000

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CANCELLED

DEC 22 2000

By *6th RP9*
Public Service Commission
MISSOURI

Issued: July 11, 2000

Effective: August 12, 2000

By: David R. Conn

Vice President, Law and Regulatory Affairs

6400 C Street SW

P.O. Box 3177

Cedar Rapids, IA 52406

**Missouri Public
Service Commission**

FILED AUG 12 2000

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CANCELLED

AUG 12 2000

By *5th RP9*
Public Service Commission
MISSOURI

Missouri Public Service Commission

FILED MAR 29 2000

Issued: February 28, 2000

Effective: March 29, 2000

By: David R. Conn
Vice President, Law and Regulatory Affairs
6400 C Street SW
P.O. Box 3177
Cedar Rapids, IA 52406

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CANCELLED

MAR 29 2000

By *4th RP9*
Public Service Commission
MISSOURI

Missouri Public
Service Commission

FILED JAN 03 2000

Issued: December 3, 1999

Effective: January 3, 2000

By: David R. Conn

Vice President, Law and Regulatory Affairs

6400 C Street SW

P.O. Box 3177

Cedar Rapids, IA 52406

REC'D DEC 08 1998

McLeodUSA Telecommunications Services, Inc.

P.S.C. MO. No. 2

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CANCELLED

JAN 08 2000

By *3rd RP 9*
Public Service Commission
MISSOURI

Issued: December 8, 1998

Effective: January 8, 1999

By: David R. Conn
Vice President, Law and Regulatory Affairs
6400 C Street SW
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Cedar Rapids, IA 52406

Missouri Public
Service Commission

FILED JAN 03 1999

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CANCELLED

JAN 08 1999
By *2nd RS #9*
Public Service Commission
MISSOURI

Issued: October 14, 1998

By: David R. Conn

Vice President, Law and Regulatory Affairs

6400 C Street SW

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Effective: November 14, 1998

~~Missouri Public
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JUL 29 1997

P.S.C. MO. No. 2

Tariff

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Public Service Commission

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CANCELLED

NOV 14 1998

By *LSRS#9*
Public Service Commission
MISSOURI

Issued: September 18, 1997

By: Casey D. Mahon
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Cedar Rapids, IA 52406

Effective: ~~October 15, 1997~~

OCT 17 1997

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MO. PUBLIC SERVICE COMM

Tariff

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0.0 Application and Scope of Tariff

JUL 29 1997

0.1 Application

MISSOURI
Public Service Commission

This tariff contains the rates and regulations applicable to regulated intrastate interexchange services provided by McLeodUSA between and among points within the state of Missouri.

0.2 Scope

McLeodUSA's services are provided subject to the availability of facilities and subject to the terms and conditions of this tariff. All services within the jurisdiction of the Commission provided by McLeodUSA between and among points in Missouri are governed by this tariff.

0.3 Interconnection with Other Carriers

Service provided by McLeodUSA may be connected with services or facilities of other carriers or may be provided over facilities provided by carriers other than McLeodUSA. However, service provided by McLeodUSA is not a part of a joint undertaking with any other carrier providing telecommunications channels, facilities, or services.

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DEC 27 2002

By PSC MO #5
Public Service Commission
MISSOURI

Issued: September 18, 1997

By: Casey D. Mahon
Senior Vice President and General Counsel
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P.O. Box 3177
Cedar Rapids, IA 52406

Effective: ~~October 17, 1997~~
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1.0 Explanation of Terms and Abbreviations

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1.1 Definitions of Terms

JUL 29 1997

Commission

The Missouri Public Service Commission.

MISSOURI
Public Service Commission

Calls

Telephone messages completed by Customers.

Central Office

A unit of a local exchange company's system that provides service to the general public and has the necessary equipment and operating arrangements for terminating and interconnecting Customer lines and trunks or trunks only. More than one (1) central office may occupy a building.

Charges

Monthly recurring and nonrecurring amounts billed to Customers for services.

Customer

Any person, firm, association, corporation, agency of the federal, state, or local government, or legal entity responsible by law for payment of rates and charges and for compliance with the regulations of McLeodUSA.

Customer Contract

A written agreement between the Customer and McLeodUSA containing or referring to the rates and regulations applicable to the service being provided.

Customer Premises Equipment

All terminal equipment normally used on the Customer's premises. This equipment may be Customer-owned, or may be owned by McLeodUSA or another supplier and leased to the Customer.

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DEC 27 2002

By: *PSO MDHS*

Public Service Commission

MISSOURI

Effective: ~~SEP 18 1997~~
OCT 17 1997

Issued: September 18, 1997

By: Casey D. Mahon
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Cedar Rapids, IA 52406

FILED

OCT 17 1997

98-39
MO. PUBLIC SERVICE COMM

1.0 Explanation of Terms and Abbreviations

Missouri Public
Service Commission

1.1 Definitions of Terms

REC'D OCT 23 2000

Delinquent or Delinquency

An account for which an uncontested bill or payment agreement for regulated services has not been paid in full on or before the last day for timely payment. This term may also apply to a contested bill for which the Commission finds the Customer's complaint to be without merit.

Depositor

The Customer from whom a deposit is received.

Disconnect or Disconnection

The disabling of circuitry to prevent outgoing and/or incoming calls.

Due Date

The last day for payment of a bill without unpaid amounts being considered delinquent or subject to additional collection efforts. The due date may be designated by "due by," "pay by," "if paid by," or other such language on the Customer's bill.

Exchange

A unit established for the administration of local communication services.

Exchange Service

A telecommunications service provided within a local exchange service area.

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DEC 27 2002

By PSC MO #5
Public Service Commission
MISSOURI

Missouri Public
Service Commission

FILED DEC 22 2000

Issued: October 23, 2000

By: David R. Conn

Vice President, Law and Regulatory Affairs

6400 C Street SW

P.O. Box 3177

Cedar Rapids, IA 52406

Effective: November 24, 2000

DEC 22 2000

Tariff

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1.0 Explanation of Terms and Abbreviations

MAY 28 1998

1.1 Definitions of Terms

MO. PUBLIC SERVICE COMM

Delinquent or Delinquency

An account for which an uncontested bill or payment agreement for regulated services has not been paid in full on or before the last day for timely payment. This term may also apply to a contested bill for which the Commission finds the Customer's complaint to be without merit.

Depositor

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Exchange

A unit established for the administration of local communication services.

Exchange Service

A telecommunications service provided within a local exchange service area.

Former Dial U.S. Customers

(N)

For purposes of rates or services available to "former Dial U.S. customers" until June 30, 1999, a customer that was formerly a customer of Dial U.S., whose telecommunications service was transferred to McLeodUSA Telecommunications Services, Inc. before July 1, 1998, and who has elected to continue to receive all its services under Dial U.S.'s terms, conditions and rates.

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FILED

DEC 22 2000

JUN 27 1998

Public Service Commission
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Public Service Commission

Issued: May 28, 1998

Effective: June 27, 1998

By: David R. Conn
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Cedar Rapids, IA 52406

1.0 Explanation of Terms and Abbreviations

RECEIVED

1.1 Definitions of Terms

JUL 29 1997

Delinquent or Delinquency

MISSOURI
Public Service Commission

An account for which an uncontested bill or payment agreement for regulated services has not been paid in full on or before the last day for timely payment. This term may also apply to a contested bill for which the Commission finds the Customer's complaint to be without merit.

Depositor

The Customer from whom a deposit is received.

Disconnect or Disconnection

The disabling of circuitry to prevent outgoing and/or incoming calls.

Due Date

The last day for payment of a bill without unpaid amounts being considered delinquent or subject to additional collection efforts. The due date may be designated by "due by," "pay by," "if paid by," or other such language on the Customer's bill.

Exchange

A unit established for the administration of local communication services.

Exchange Service

A telecommunications service provided within a local exchange service area.

Individual Case Basis

The application of a rate, charge, or condition of the tariff as determined by individual circumstances.

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Inside Station Wiring or Inside Wiring

Wiring on the premises beyond the demarcation point.

JUL 03 1998
By SRW. SH 12
Public Service Commission
MISSOURI

Issued: September 18, 1997

By: Casey D. Mahon
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6400 C Street SW
P.O. Box 3177
Cedar Rapids, IA 52406

Effective: ~~October 15, 1997~~
OCT 17 1997

FILED

OCT 17 1997

MO. PUBLIC SERVICE COMM

Tariff

- 1.0 Explanation of Terms and Abbreviations (cont'd)
1.1 Definitions of Terms (cont'd)

Missouri Public
Service Commission

REC'D OCT 23 2000^(D)
|
(D)

Individual Case Basis

The application of a rate, charge, or condition of the tariff as determined by individual circumstances.

Inside Station Wiring or Inside Wiring

Wiring on the premises beyond the demarcation point.

IntraLATA Service

The completion of calls between points within the boundaries of a Local Access Transport Area.

Interexchange Service

The provision of intrastate telecommunications service between points in two or more exchanges.

InterLATA Service

The completion of calls between Local Access Transport Areas.

Local Access Transport Area or LATA

A geographic area within which Bell Operating Companies are permitted to offer interexchange service. These areas were established as a result of the break-up of the former Bell System.

Local Exchange Utility or Local Utility

A telephone utility that provides local service under a tariff filed with the Commission. The utility may also provide other services and facilities.

Local Service

Telephone service furnished between points located within an area where there is no toll charge.

McLeodUSA

McLeodUSA Telecommunications Services, Inc.

Missouri Public
Service Commission

FILED DEC 22 2000

Issued: October 23, 2000

By: David R. Conn

Vice President, Law and Regulatory Affairs
6400 C Street SW
P.O. Box 3177
Cedar Rapids, IA 52406

Effective: November 24, 2000

CANCELLED

DEC 22 2000

DEC 27 2002

by PSCMO #5
Public Service Commission
MISSOURI

Missouri Public
Service Commission

REC'D AUG 06 1998

1.0 Explanation of Terms and Abbreviations (cont'd)

1.1 Definitions of Terms (cont'd)

Former CCTS Customers

For purposes of rates or services available to "former CCTS customers" until January 1, 1999, a customer that was formerly a customer of CCTS, whose telecommunications service was transferred to McLeodUSA Telecommunications Services, Inc. and who has elected to continue to receive all its services under CCTS's terms, conditions and rates.

(N)

(N)

Individual Case Basis

The application of a rate, charge, or condition of the tariff as determined by individual circumstances.

Inside Station Wiring or Inside Wiring

Wiring on the premises beyond the demarcation point.

IntraLATA Service

The completion of calls between points within the boundaries of a Local Access Transport Area.

Interexchange Service

The provision of intrastate telecommunications service between points in two or more exchanges.

InterLATA Service

The completion of calls between Local Access Transport Areas.

Local Access Transport Area or LATA

A geographic area within which Bell Operating Companies are permitted to offer interexchange service. These areas were established as a result of the break-up of the former Bell System.

Local Exchange Utility or Local Utility

A telephone utility that provides local service under a tariff filed with the Commission. The utility may also provide other services and facilities.

Local Service

Telephone service furnished between points located within an area where there is no toll charge.

McLeodUSA

McLeodUSA Telecommunications Services, Inc.

Missouri Public
Service Commission
98-300
FILED SEP 12 1998

Issued: August 6, 1998

By: David R. Conn

Vice President, Law and Regulatory Affairs
6400 C Street SW
P.O. Box 3177
Cedar Rapids, IA 52406

Effective: [REDACTED]

SEP 12 1998

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MISSOURI

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1.0 Explanation of Terms and Abbreviations (cont'd)

JUL 29 1997

1.1 Definitions of Terms (cont'd)

MISSOURI
Public Service Commission

IntraLATA Service

The completion of calls between points within the boundaries of a Local Access Transport Area.

Interexchange Service

The provision of intrastate telecommunications service between points in two or more exchanges.

InterLATA Service

The completion of calls between Local Access Transport Areas.

Local Access Transport Area or LATA

A geographic area within which Bell Operating Companies are permitted to offer interexchange service. These areas were established as a result of the break-up of the former Bell System.

Local Exchange Utility or Local Utility

A telephone utility that provides local service under a tariff filed with the Commission. The utility may also provide other services and facilities.

Local Service

Telephone service furnished between points located within an area where there is no toll charge.

McLeodUSA

McLeodUSA Telecommunications Services, Inc.

CANCELLED

SEP 12 1998

By: *RS#13*
Public Service Commission
MISSOURI

Issued: September 18, 1997

By: Casey D. Mahon
Senior Vice President and General Counsel
6400 C Street SW
P.O. Box 3177
Cedar Rapids, IA 52406

Effective: ~~October 1, 1997~~
OCT 17 1997

FILED

OCT 13 1997

MO. PUBLIC SERVICE COMM

Tariff

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1.0 Explanation of Terms and Abbreviations (cont'd)

1.1 Definitions of Terms (cont'd)

Message

A telephone call made by a Customer.

Month

For billing purposes, a month is considered to have thirty (30) days.

Public Safety Answering Point

A communications facility operated on a twenty-four (24) hour basis and serving participating jurisdictions that initially receives 911 calls and either directly dispatches emergency response services or relays the calls to the appropriate public safety agency.

Rates

The usage amounts billed to customers for regulated services and/or equipment.

Suspend or Suspension

To disconnect or impair a service temporarily in order to disable either outgoing or incoming calls or both.

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DEC 27 2002

By *PSC MO#5*
Public Service Commission
MISSOURI

Issued: September 18, 1997

By: Casey D. Mahon
Senior Vice President and General Counsel
6400 C Street SW
P.O. Box 3177
Cedar Rapids, IA 52406

Effective: ~~October 15, 1997~~
OCT 17 1997

FILED

OCT 17 1997
98-39

MO PUBLIC SERVICE COMMISSION

1.0 Explanation of Terms and Abbreviations (cont'd)

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1.1 Definitions of Terms (cont'd)

JUL 29 1997

Timely Payment

MISSOURI
Public Service Commission

A payment of the Customer's account made on or before the due date shown on a current bill for rates and charges or by an agreement between the Customer and McLeodUSA for a series of partial payments to settle a delinquent account.

10XXX Access

A dialing method that enables a Customer to reach the long distance carrier of the Customer's choice even if the Customer is not a regular customer of that long distance carrier. For example, to reach AT&T Communications of the Southwest, Inc., the Customer dials "10288."

1.2 Explanation of Acronyms and Trade Names

AT&T = AT&T Communications of the Midwest, Inc.

BOC = Bell Operating Company

DA = Directory Assistance

EAS = Extended Area Service

FCC = Federal Communications Commission

LATA = Local Access Transport Area

MCI = MCI Telecommunications Corporation

NPA = Numbering Plan Area, more commonly known as Area Code

SNI = Standard Network Interface

Sprint = Sprint Communications Company, L.P.

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DEC 27 2002

By *PCMO#5*
Public Service Commission
MISSOURI

Issued: September 18, 1997

By: Casey D. Mahon

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Cedar Rapids, IA 52406

Effective: ~~October 17, 1997~~

FILED

OCT 17 1997
98-39

MO. PUBLIC SERVICE COM

Tariff

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2.0 General Rules and Regulations2.1 Undertaking of McLeodUSA

JUL 29 1997

2.1.1 General

Pursuant to this tariff, McLeodUSA undertakes to provide within the service area described in Section 5.0 the regulated intrastate interexchange services described in Section 3.0.

2.1.2 Limitations

- (A) Service is offered subject to the availability of the necessary facilities and equipment and subject to the provisions of this tariff in compliance with limitations set forth in the Commission's rules.
- (B) McLeodUSA reserves the right to discontinue service when the Customer is using the service in violation of the provisions of this tariff, signed contract, or the law, with notice as required by the rules of the Commission.
- (C) McLeodUSA does not undertake to transmit messages, but offers the use of its facilities, when available, for that purpose.
- (D) The services provided under this tariff are directly or directly controlled by McLeodUSA and the Customer may not alter or affect the services nor transfer or assign its use of the services without the express written consent of McLeodUSA, which consent may be withheld, without limitation, by McLeodUSA in its sole discretion at any time such alteration, effect, transfer or assignment would result in an interruption of the services or a change in the customer's location to which the services are to be provided.
- (E) In the event prior written permission from McLeodUSA is given for any assignment or transfer, all regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees.

2.2 Use2.2.1 Lawful Purpose

Services provided under this tariff may be used for any lawful purpose for which the service is technically suited consistent with the transmission and switching parameters of the telecommunications facilities utilized in the provision of the service.

CANCELLED

DEC 27 2032

Issued: September 18, 1997

By: Casey D. Mahon

Senior Vice President and General Counsel

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Cedar Rapids, IA 52406

By PSC MO #5
Public Service Commission
MISSOURI

Effective:

OCT 17 1997

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MO. PUBLIC SERVICE COMMISSION

Tariff

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JUL 29 1997

2.0 General Rules and Regulations (cont'd)MISSOURI
Public Service Commission2.2 Use (cont'd)2.2.2 Use of Service for Unlawful and/or Fraudulent Purposes

McLeodUSA's services are provided subject to the condition that they will not be used for any unlawful and/or fraudulent purpose. Services will not be furnished if any law enforcement agency, acting within its jurisdiction, advises McLeodUSA that such services are being used or are likely to be used in violation of the law and/or in a fraudulent manner. If McLeodUSA receives other evidence giving reasonable cause to believe that such services are being used or are likely to be used for unlawful and/or fraudulent purposes, it may either discontinue or deny the services and/or refer the matter to the appropriate law enforcement agency in accordance with law and/or Commission rules.

2.2.3 Unauthorized Use

Any individual who uses or receives McLeodUSA's services other than under the provisions of an accepted application for service and a current Customer relationship shall be liable for the appropriate rates and charges for the service received and for McLeodUSA's costs of investigation and collection.

2.2.4 Recording Devices

McLeodUSA's services are not designed for the use of recording devices, and customers who use such devices to record two-way telephone conversations do so at their own risk.

2.2.5 Use of Service Mark

No Customer shall use any service mark or trademark of McLeodUSA or refer to McLeodUSA in connection with any product, equipment promotion, or publication of the Customer without the prior written consent of McLeodUSA.

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DEC 27 2002

L. PSC MOHS
Public Service Commission
MISSOURI

Issued: September 18, 1997

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Effective: ~~September 18, 1997~~
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2.0 General Rules and Regulations (cont'd)MISSOURI
Public Service Commission2.3 Liability

Except for granting credit allowances for interruptions of service as provided in the last paragraph of this section, McLeodUSA shall not be liable for any claim or loss, expense or damage, for any failure of performance due to failure or malfunction of Customer-supplied equipment, acts of God, storms, fires, floods or other catastrophes, power failure, natural emergencies, insurrections, riots or wars, or any law, order, regulation, or other action of any governmental authority or agency thereof.

McLeodUSA shall not be liable for, and shall be fully indemnified and held harmless by, Customers against any claim or loss, expense or damage, for defamation, libel, slander, invasion, infringement of copyright or patent, unauthorized use of any trademark, trade name, service mark, or proprietary or creative right, or any other injury to any person, property, or entity arising out of the material, data, or information transmitted.

No agent or employee of any other carrier shall be deemed to be an agent or employee of McLeodUSA.

McLeodUSA's liability due to any failure of the transmission shall not exceed an amount equal to the charges provided for by the applicable tariff (for regulated services) and applicable price list, catalogue, and/or contract (for all other services) for the call.

McLeodUSA shall not be liable for damages arising out of the use of McLeodUSA's services for the transmission of anything other than voice grade service.

McLeodUSA has no liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in the transmission occurring in the course of furnishing service or facilities. McLeodUSA's liability for such damages occurring in the course of furnishing McLeodUSA's services but not caused by its gross negligence or willful misconduct or that of its employees or agents, in no event shall exceed an amount equivalent to the proportionate charge to the customer for the period during which such mistakes, interruption, omissions, delays, errors, or defects in McLeodUSA's furnishing of its services occur.

Issued: September 18, 1997

By: Casey D. Mahon
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6400 C Street SW
P.O. Box 3177
Cedar Rapids, IA 52406

Effective: ~~September 18, 1997~~
OCT 17 1997

FILED

OCT 17 1997

98-39
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by PSCMB#5
Public Service Commission
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2.0 General Rules and Regulations (cont'd)2.3 Liability (cont'd)

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2.3.1 Interruption of Service

Credit allowance for the interruption of service is subject to the general liability provisions set forth in Section 2.3 herein. The customer shall receive no credit allowance for interruption of service which is due to the Carrier's testing or adjusting, negligence of the customer, or to the failure of channels or equipment provided by the customer. It shall be the obligation of the customer to notify the McLeodUSA immediately of any interruption in service for which a credit allowance is claimed. Before giving such notice, the customer shall ascertain that the trouble is not being caused by any action or omission within the customer's control, or is not in wiring or equipment, if any, furnished by the customer in connection with McLeodUSA's services.

Credit failure of service shall be allowed only when such failure is caused by or occurs due to causes within the control of the Company.

No credit shall be allowed:

- (A) For failure of services or facilities of customer or other carriers; or
- (B) For failure of services or equipment caused by the negligence or willful acts of customer or others.

Credit for an interruption shall commence after customer notifies McLeodUSA of the interruption or when McLeodUSA becomes aware thereof, and ceases when service has been restored. For purposes of credit computation, every month shall be considered to have 720 hours. No credit shall be allowed for an interruption of a continuous duration of less than two hours.

The customer shall be credited for an interruption of two hours or more at the rate of 1/720th of the monthly charge for the service affected for each hour or major fraction thereof that the interruption continues.

2.4 Equipment2.4.1 Inspection, Testing, and Adjustment

McLeodUSA may, upon reasonable notice, make such tests and inspections as may be necessary to determine whether the requirements of this tariff are being complied with in the installation, operation, or maintenance of the Customer's equipment. McLeodUSA may interrupt the service at any time, without penalty to itself, unless interruption exceeds twenty-four (24) hours.

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DEC 27 2002

Issued: September 18, 1997

By: Casey D. Mahon

Senior Vice President and General Counsel

6400 C Street SW

P.O. Box 3177

Cedar Rapids, IA 52406

By PSC MOHS
Public Service Commission
MISSOURIEffective: ~~September 18, 1997~~

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2.0 General Rules and Regulations (cont'd)2.4 Equipment (cont'd)

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2.4.2 Interference and Hazard (cont'd)

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2.4.2 Interference and Hazard

Public Service Commission

The operating characteristics of Customer premises equipment or communications systems connected to McLeodUSA's services must not interfere with, or impair, any of the services offered by McLeodUSA. Additionally, connected Customer premises equipment must not endanger the safety of McLeodUSA employees or the public, damage or interfere with the proper functioning of McLeodUSA's equipment, or otherwise injure the public in its use of McLeodUSA's services.

2.4.3 Maintenance and Repair2.4.3.A Customer Liability

The Customer shall be responsible for damages to McLeodUSA's facilities used in the provision of regulated services caused by the negligence or willful act of the Customer or those using McLeodUSA's service through the Customer. The Customer may not physically modify or intrude upon, rearrange, disconnect, remove, or attempt to repair any of McLeodUSA's facilities except upon written consent of McLeodUSA.

2.4.3.B Leased or Owned Facilities

The Customer's obligation to McLeodUSA is the same whether the facilities involved are McLeodUSA's facilities or are facilities leased by McLeodUSA from another party. If McLeodUSA incurs expenses due to the Customer's actions that result in damage or impairment of McLeodUSA's owned or leased facilities, McLeodUSA will pass on to the Customer any and all expenses to repair McLeodUSA's facilities or that the owner imposes on McLeodUSA for leased facilities.

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DEC 27 2002

PSC MOHS
Public Service Commission
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Issued: September 18, 1997

By: Casey D. Mahon
Senior Vice President and General Counsel
6400 C Street SW
P.O. Box 3177
Cedar Rapids, IA 52406

Effective: ~~September 18, 1997~~

OCT 17 1997

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OCT 17 1997

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2.0 General Rules and Regulations (cont'd)

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2.5 Contract for ServiceMISSOURI
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Service is installed upon contractual agreement between a Customer and McLeodUSA. The contractual agreement specifies the terms and conditions of service not covered by this tariff. The contract does not alter the obligations of McLeodUSA to Customers as described in this tariff. McLeodUSA may, in conjunction with the its contractual agreement, offer individualized arrangements on a case by case basis where necessary to provide competitive prices, terms, or conditions of service. In such case, the prices offered by McLeodUSA shall not exceed the prices for similar services contained in this tariff. Information on any such individualized arrangements will be provided upon the request of either the Commission or its Staff.

2.6 Application for Service2.6.1 Information Required

When applying for service, each prospective Customer will be required to furnish McLeodUSA with the following information:

- (A) The name of the party who will be responsible for payment for the service provided.
- (B) The address or addresses or exact location of the premises where service is to be provided and billed.
- (C) Any information required to make a proper determination of appropriate creditworthiness.

2.6.2 Initiation of Service

Service shall be deemed to be initiated upon the service activation date specified in the Customer contract.

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DEC 27 2002
by PSCM675
Public Service Commission
MISSOURI

Issued: September 18, 1997

By: Casey D. Mahon
Senior Vice President and General Counsel
6400 C Street SW
P.O. Box 3177
Cedar Rapids, IA 52406

Effective: ~~October 15, 1997~~
OCT 17 1997

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OCT 17 1997
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2.0 General Rules and Regulations (cont'd)2.7 Deposits

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2.7.1 Deposit Requirements

McLeodUSA may require from any Customer or prospective Customer a deposit to be held as a guarantee for the payment of charges, under the following circumstances: a) the prospective Customer is unable to establish the s/he had a previous service account with a telephone utility for a period of at least twelve months for which all undisputed charges were satisfactorily paid; or b) the Customer has undisputed charges in two out the last twelve billing periods which have become delinquent, or has had service disconnected for nonpayment at any time during the preceeding twelve billing periods. Any deposit required shall be confirmed in writing to the Customer no later than the time of the next billing.

2.7.2 Amount of Deposit

The amount of the deposit shall not be more than two (2) months of usage of McLeodUSA's services for any specific Customer. The amount of such usage may be estimated from usage over the past twelve (12) months, or for new Customers the average monthly bill for similarly situated Customers. Interest on deposits held for thirty days or more will be paid at a rate of 9.0% per annum.

CANCELLED

DEC 27 2002

By PSCMO#5
Public Service Commission
MISSOURI

Issued: September 18, 1997

By: Casey D. Mahon
Senior Vice President and General Counsel
6400 C Street SW
P.O. Box 3177
Cedar Rapids, IA 52406

Effective: ~~October 15, 1997~~

OCT 17 1997

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OCT 17 1997

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2.0 General Rules and Regulations (cont'd)

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2.7 Deposits (cont'd)

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2.7.3 New or Additional Deposit

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A new or additional deposit may be required to cover the amount provided in Section 2.7.2 above when a deposit has been refunded or is found to be inadequate by virtue of abnormal toll usage or nonpayment. Written notice shall be mailed advising the Customer of any new or additional deposit requirement, and the Customer shall have twelve (12) calendar days from the date of mailing to comply. The new or additional deposit is payable at the address specified in Section 2.7.4

2.7.3.A Abnormal Toll Usage

For customers with less than six (6) consecutive months of service, "abnormal toll usage" is defined to exist when one (1) month's service exceeds the deposit attributable to the service by four hundred percent (400%).

CANCELLED

DEC 27 2002

by PSC MO #5
Public Service Commission
MISSOURI

Issued: September 18, 1997

By: Casey D. Mahon
Senior Vice President and General Counsel
6400 C Street SW
P.O. Box 3177
Cedar Rapids, IA 52406

Effective: ~~October 15, 1997~~

OCT 17 1997

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OCT 17 1997

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2.0 General Rules and Regulations (cont'd)

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2.7 Deposits (cont'd)

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2.7.4 Handling of DepositsMISSOURI
Public Service Commission

Deposits shall be sent or delivered to: McLeodUSA Telecommunications Services, Inc., 6400 C Street SW, P.O. Box 3177, Cedar Rapids, Iowa 52406. New and existing residential customers may be allowed to pay deposits or requests for increases in existing deposits in installments over a period of two months. McLeodUSA will maintain records that show the name and address of each depositor, the amount and date of the deposit, and each transaction concerning the deposit. Unclaimed deposits, together with accrued interest, shall be credited to an appropriate account and shall be disposed of in accordance with law.

2.7.5 Receipts

A receipt of deposit will be furnished to each Customer from whom a deposit is received. Upon request, duplicate receipts will be provided to Customers who have lost their receipts if the deposits are substantiated by McLeodUSA's records.

2.7.6 Customer Obligations

The existence of a deposit in no way relieves the Customer of the obligation to comply with McLeodUSA's regulations for the prompt payment of bills.

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DEC 27 2002

by PSC MOHS
Public Service Commission
MISSOURI

Issued: September 18, 1997

By: Casey D. Mahon
Senior Vice President and General Counsel
6400 C Street SW
P.O. Box 3177
Cedar Rapids, IA 52406

Effective: ~~September 18, 1997~~
OCT 17 1997

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OCT 17 1997
9 8 17 3 9

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2.0 General Rules and Regulations (cont'd)

2.7 Deposits (cont'd)

2.7.7 Refund

The deposit (including accrued interest) shall be refunded or credited to a Customer upon request after twelve (12) consecutive months of prompt payment.

2.8 Billing

2.8.1 Monthly Billing

Bills to Customers will be issued monthly unless McLeodUSA is authorized by the Commission to bill at other than monthly intervals because of unusual circumstances. Toll charges are billed in arrears.

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JUL 29 1997

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DEC 27 2002

by PSC 1645
Public Service Commission
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Issued: September 18, 1997

By: Casey D. Mahon
Senior Vice President and General Counsel
6400 C Street SW
P.O. Box 3177
Cedar Rapids, IA 52406

Effective: ~~September 18, 1997~~

OCT 17 1997

FILED

OCT 17 1997

98-39

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2.0 General Rules and Regulations (cont'd)

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2.8 Billing (cont'd)

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2.8.2 Bill Contents

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The bill form or a bill insert will provide the following information, if applicable: the dates at the beginning and end of the billing period; the last date for timely payment, which shall not be less than twenty (21) days after the bill is rendered; any unpaid balance; the amount due for toll service, including the date and duration of each toll call; the amount of the net charge, stated by category, for ancillary services and equipment, information service, sales tax and excise tax, franchise fees, with separate entries for total amounts current or in arrears. McLeodUSA will also comply with reasonable requests for bill detail.

2.9 Payment for Service

2.9.1 (Reserved for future use)

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DEC 27 2002

by *RC MOHS*
Public Service Commission
MISSOURI

Issued: September 18, 1997

By: Casey D. Mahon
Senior Vice President and General Counsel
6400 C Street SW
P.O. Box 3177
Cedar Rapids, IA 52406

Effective: ~~October 1, 1997~~

OCT 17 1997

FILED

OCT 17 1997

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2.9 Payment for Service (cont'd)

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2.9.2 Partial Payment

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If a Customer makes a partial payment in a timely manner and does not designate the service for which payment is made, the payment shall first be applied to the undisputed balance for local service, with the remainder applied on a pro rata basis to regulated utility services and toll service. Any remainder will then be applied to deregulated and unregulated services other than toll. Any late payment penalty charge will be applied only to the outstanding balance for utility services, except interstate toll and related taxes.

2.9.3 (Reserved for Future Use)

2.9.4 Collection

No collection efforts other than the rendering of the bill shall be undertaken until the delinquency date.

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DEC 27 2002
PSC MO #5
Public Service Commission
MISSOURI

Issued: September 18, 1997

By: Casey D. Mahon
Senior Vice President and General Counsel
6400 C Street SW
P.O. Box 3177
Cedar Rapids, IA 52406

Effective: ~~October 15, 1997~~

OCT 17 1997
FILED

OCT 17 1997
98-39
MO. PUBLIC SERVICE COMM

2.0 General Rules and Regulations (cont'd)2.9 Payment for Service (cont'd)2.9.5 Taxes and Fees

Any governmental assessments, fees, licenses, or other similar taxes or fees imposed upon McLeodUSA on a per-call basis shall be charged to Customers receiving McLeodUSA's service within the territorial limits of the governmental authority imposing such taxes and fees. Such taxes and fees will be allocated among such Customers uniformly on the basis of Customers' monthly charges for the types of service made subject to the taxes or fees. Such taxes and fees will be separately stated on bills.

2.10 Disputes and Complaints2.10.1 Disputed Bills

In the event of a dispute concerning the bill, McLeodUSA will require the Customer to pay a sum of money equal to the amount of the undisputed portion of the bill. Following payment of the undisputed amount, efforts to resolve the complaint using the complaint procedures in Section 2.10.2 shall continue, and the service shall not be disconnected for nonpayment of the disputed amount during this time. If a Customer does not give McLeodUSA written notice of a dispute with respect to McLeodUSA's charges within two (2) years from the later of the date of the bill or the date of the discovery of the dispute, the bill shall be deemed correct and binding upon the Customer.

CANCELLED

DEC 27 2002
by PSC MOHS
Public Service Commission
MISSOURI

Issued: September 18, 1997

By: Casey D. Mahon
Senior Vice President and General Counsel
6400 C Street SW
P.O. Box 3177
Cedar Rapids, IA 52406

Effective: ~~September 18, 1997~~
OCT 17 1997

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OCT 17 1997

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2.0 General Rules and Regulations (cont'd)

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2.10 Disputes and Complaints (cont'd)

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2.10.2 Complaint Procedures

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Inquiries, general questions, or complaints may be directed informally to McLeodUSA by telephone, in person, or in writing at McLeodUSA's office located at 6400 C Street SW, P.O. Box 3177, Cedar Rapids, Iowa 52406. Business customers can reach McLeodUSA's customer service department by dialing toll-free: 1-800-593-1177. Residential customers can reach McLeodUSA's customer service department by dialing toll-free: 1-800-500-3543. McLeodUSA's customer service department accepts calls on a twenty-four-hour-a-day basis. Complaints concerning the charges, practices, facilities, or services of McLeodUSA will be investigated promptly and thoroughly. McLeodUSA will keep records of each complaint showing the name and address of the complainant, the date and nature of the complaint, its disposition, and all other pertinent facts dealing with the complaint that will enable McLeodUSA to review and analyze its procedures and actions. The records maintained by McLeodUSA under this tariff will be retained for a reasonable amount of time, and will be available for inspection by the Commission or its staff upon request. Within thirty (30) days of the receipt of a written complaint, McLeodUSA will provide written notice to the Customer of the status of the complaint. Each Customer may file with the Commission for resolution of disputes. Each complainant will be mailed a statement of the complainant's right to contact the Commission at:

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Missouri Public Service Commission
P.O. Box 360
Truman State Office Building
Jefferson City, Missouri 65102

DEC 27 2002
By PSC MOHS
Public Service Commission
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FILED

JUN 27 1998

MISSOURI
Public Service Commission

Issued: May 28, 1998

Effective: June 27, 1998

By: David R. Conn
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6400 C Street SW
P.O. Box 3177
Cedar Rapids, IA 52406

2.0 General Rules and Regulations (cont'd)

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2.10 Disputes and Complaints (cont'd)

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2.10.2 Complaint ProceduresMISSOURI
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Inquiries, general questions, or complaints may be directed informally to McLeodUSA by telephone, in person, or in writing at McLeodUSA's office located at 6400 C Street SW, P.O. Box 3177, Cedar Rapids, Iowa 52406. McLeodUSA's customer service department can be reached by dialing the following toll-free number: 800-593-6666. McLeodUSA's customer service department accepts calls on a twenty-four-hour-a-day basis. Complaints concerning the charges, practices, facilities, or services of McLeodUSA will be investigated promptly and thoroughly. McLeodUSA will keep records of each complaint showing the name and address of the complainant, the date and nature of the complaint, its disposition, and all other pertinent facts dealing with the complaint that will enable McLeodUSA to review and analyze its procedures and actions. The records maintained by McLeodUSA under this tariff will be retained for a reasonable amount of time, and will be available for inspection by the Commission or its staff upon request. Within thirty (30) days of the receipt of a written complaint, McLeodUSA will provide written notice to the Customer of the status of the complaint. Each Customer may file with the Commission for resolution of disputes. Each complainant will be mailed a statement of the complainant's right to contact the Commission at:

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P.O. Box 360
Truman State Office Building
Jefferson City, Missouri 65102

CANCELLED

JUL 03 1998

By 1st Rev. Pg 29
Public Service Commission
MISSOURI

Issued: September 18, 1997

By: Casey D. Mahon
Senior Vice President and General Counsel
6400 C Street SW
P.O. Box 3177
Cedar Rapids, IA 52406

Effective: ~~October 1, 1997~~
OCT 17 1997

FILED

OCT 17 1997
98-39

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2.0 General Rules and Regulations (cont'd)

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2.10 Disputes and Complaints (cont'd)

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2.10.3 Bill Insert or NoticeMISSOURI
Public Service Commission

McLeodUSA shall notify Customers, by bill insert or notice on the bill form, of the address and telephone number where a McLeodUSA representative qualified to assist in resolving the complaint can be reached.

2.11 Service Refusal, Disconnection, and Suspension2.11.1 Notice of Pending Disconnection

Prior to the disconnection of service, McLeodUSA shall provide a written notice to the Customer setting forth the reason for disconnection and the final date by which the account is to be settled or specific action taken. Final dates shall be no less than five (5) calendar days with respect to an unpaid bill, and no less than twelve (12) days with respect to an unpaid deposit, after the notice is rendered. The notice shall be considered rendered to the Customer when deposited in the U.S. Mail with postage prepaid. If delivery is by other than U.S. Mail, the notice shall be considered rendered when delivered to the last known address of the person responsible for payment for the service. The notice will specify (800) 593-6666 as a toll-free number at which a McLeodUSA representative can be reached to provide additional information about the disconnection.

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DEC 27 2002

PSC MOHS
Public Service Commission
MISSOURI

Issued: September 18, 1997

By: Casey D. Mahon
Senior Vice President and General Counsel
6400 C Street SW
P.O. Box 3177
Cedar Rapids, IA 52406

Effective: ~~September 18, 1997~~

OCT 17 1997

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OCT 17 1997

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2.0 General Rules and Regulations (cont'd)

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2.11 Service Refusal, Disconnection, and Suspension (cont'd)

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2.11.2 Reasons for Service Refusal, Disconnection, and Suspension

Service may be refused, disconnected, or suspended:

- (1) If a condition on the Customer's premises is determined by McLeodUSA to be hazardous.
- (2) If the Customer uses the service in such a manner as to adversely affect McLeodUSA's equipment or McLeodUSA's service to others.
- (3) If equipment furnished, leased, or owned by McLeodUSA is subject to tampering.
- (4) If there is unauthorized use. Unauthorized use includes, without limitation, use or attempted use for an unlawful purpose and/or use or attempted use in any fraudulent manner.

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DEC 27 2002

By PSC MOHS
Public Service Commission
MISSOURI

Issued: September 18, 1997

By: Casey D. Mahon
Senior Vice President and General Counsel
6400 C Street SW
P.O. Box 3177
Cedar Rapids, IA 52406

Effective: ~~September 18, 1997~~

OCT 17 1997

FILED

OCT 17 1997
98-39

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2.0 General Rules and Regulations (cont'd)

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2.11 Service Refusal, Disconnection, and Suspension (cont'd)

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2.11.2 Reasons for Service Refusal, Disconnection, and Suspension (cont'd)

- (5) If there are reasonable grounds to believe there is a violation of or noncompliance with McLeodUSA's regulations on file with the Commission, municipal ordinances, or law.
- (6) If the Customer or prospective Customer fails to furnish service equipment, permits, certificates, or rights-of-way specified to be furnished in McLeodUSA's regulations filed with the Commission as conditions for obtaining service, or withdraws such equipment or terminates those permissions or rights, or fails to fulfill the contractual obligations imposed upon the Customer as conditions of obtaining service.
- (7) If the Customer fails to permit McLeodUSA reasonable access to its equipment.

2.11.3 Refusal, Disconnection, and Suspension of Service for Nonpayment of Bill or Deposit

Except as restricted by Section 2.11.4, service may be refused, disconnected, or suspended for nonpayment of a bill or deposit if McLeodUSA has made a reasonable attempt to effect collection and:

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DEC 27 2002

By PSC MOHS
Public Service Commission
MISSOURI

Issued: September 18, 1997

By: Casey D. Mahon
Senior Vice President and General Counsel
6400 C Street SW
P.O. Box 3177
Cedar Rapids, IA 52406

Effective: ~~September 18, 1997~~
OCT 17 1997

FILED

OCT 17 1997
98-59

MO. PUBLIC SERVICE COM

JUL 29 1997

MISSOURI
Public Service Commission2.0 General Rules and Regulations (cont'd)2.11 Service Refusal, Disconnection, and Suspension (cont'd)2.11.3 Refusal, Disconnection, and Suspension of Service for Nonpayment of Bill or Deposit (cont'd)

- (1) McLeodUSA has provided the Customer with five (5) days' prior written notice with respect to an unpaid bill and twelve (12) days' prior written notice with respect to an unpaid deposit. However, disconnection may take place prior to the expiration of the 5-day unpaid bill notice period if the Customer incurs charges not covered by a deposit or guarantee and evidences an intent not to pay such charges when due; or damages or evidences an intent to damage telephone utility equipment. In such cases, the written notice to the Customer must state how the customer has evidenced such intent.
- (2) In the event of a dispute concerning the bill, McLeodUSA will require the Customer to pay a sum of money equal to the amount of the undisputed portion of the bill. Following payment of the undisputed amount, efforts to resolve the complaint using the complaint procedures in Section 2.10.2 shall continue, and for not less than forty-five (45) days after the rendering of the disputed bill, the service shall not be disconnected for nonpayment of the disputed amount.
- (3) McLeodUSA shall make reasonable efforts to contact a Customer at least 24 hours prior to discontinuance of service, to advise the Customer of the proposed discontinuance and what steps must be taken to avoid it.
- (4) McLeodUSA shall postpone a discontinuance of service for a time not in excess of twenty-one (21) days if the telephone is necessary to obtain medical assistance for a person who is a Member of the household where the telephone service is provided and where such person is under the care of a physician. Any person who alleges such an emergency, if requested, shall provide the telephone utility with reasonable evidence of such necessity.

CANCELLED

DEC 27 2002

By PSCMO #5
Public Service Commission
MISSOURI

Issued: September 18, 1997

By: Casey D. Mahon
Senior Vice President and General Counsel
6400 C Street SW
P.O. Box 3177
Cedar Rapids, IA 52406

Effective: ~~September 18, 1997~~
OCT 17 1997

FILED

OCT 17 1997

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2.0 General Rules and Regulations (cont'd)

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2.11 Service Refusal, Disconnection, and Suspension (cont'd)

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2.11.4 Insufficient Reasons for Refusal, Suspension, or Discontinuance of Service

The following reasons are not sufficient cause for refusal, suspension, or discontinuance of service to a present or prospective Customer:

- (1) Delinquency in payment for service by a previous occupant, other than a Customer of the same household, of the premises to be served.
- (2) Failure to pay for terminal equipment, new inside station wiring, or other merchandise purchased from McLeodUSA.
- (3) Failure to pay for directory advertising charges or other unregulated charges.
- (4) Failure to pay for 900, 960, or 976 calls disputed by the customer.

CANCELLED

DEC 27 2002

By: *Casey D. Mahon*
Public Service Commission
MISSOURI

Issued: September 18, 1997

By: Casey D. Mahon
Senior Vice President and General Counsel
6400 C Street SW
P.O. Box 3177
Cedar Rapids, IA 52406

Effective: ~~September 18, 1997~~

OCT 17 1997

FILED

OCT 17 1997
98-39

MISSOURI PUBLIC SERVICE COMMISSION

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2.0 General Rules and Regulations (cont'd)

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2.12 Cancellations and Deferments of Service ^{Public Service Commission}

When a Customer cancels or defers an order for service before the service is activated, a charge applies that will allow McLeodUSA to recover its unrecovered costs, including but not limited to outside vendor charges, engineering, labor, materials, and equipment. Charges apply as follows:

2.12.1 Cancellation

In a cancellation situation, the charge is equal to the unrecoverable costs incurred prior to the request for cancellation and the costs of removal, restoration, and disposal, if any, to comply with the cancellation. Those costs include, but are not limited to, costs of outside vendors, engineering, labor, nonrecoverable materials, and equipment expense.

2.12.2 Deferment of Start of Service

If a request for deferment of service is received by McLeodUSA prior to the date an order for equipment or service is placed with McLeodUSA's supplier, no charge shall apply. For deferments received by McLeodUSA subsequent to the date the order for equipment or service is placed with McLeodUSA's supplier, a monthly recurring charge based upon the costs incurred prior to the request for the deferment applies. This monthly rate shall be equal to the deferred investment multiplied by the monthly prime interest rate as announced by Firststar Bank of Cedar Rapids, N.A., plus recurring costs resulting directly from the deferral such as storage, taxes, etc. In addition, any extraordinary nonrecurring costs resulting from the deferral, such as additional engineering, labor, and transportation, shall be billed in total. Billing shall start at the beginning of the month of deferment and extend to the start of service. Charges shall not exceed the monthly rate that would have applied had the service been established. McLeodUSA will also charge the Customer who defers service any and all rates and charges incurred by McLeodUSA for any leased facilities for which McLeodUSA is held responsible. McLeodUSA will make a good faith effort to minimize those rates and charges whenever possible.

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DEC 27 2002

By *SCMD HS*
Public Service Commission
MISSOURI

Issued: September 18, 1997

By: Casey D. Mahon
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P.O. Box 3177
Cedar Rapids, IA 52406

Effective: ~~SEP 18 1997~~
OCT 17 1997

FILED

OCT 17 1997

9 8 - 3 9

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2.0 General Rules and Regulations (cont'd)

JUL 29 1997

2.13 Information Service Access Blocking

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Where facilities are available, Customers have the option to block access to all "900" and "976" prefix numbers, without charge for the first block. McLeodUSA will comply with all applicable rules of the Commission concerning such blocking.

CANCELLED

DEC 27 2002
by PSC MO #5
Public Service Commission
MISSOURI

Issued: September 18, 1997

By: Casey D. Mahon
Senior Vice President and General Counsel
6400 C Street SW
P.O. Box 3177
Cedar Rapids, IA 52406

Effective: ~~September 18, 1997~~
OCT 17 1997

FILED

OCT 17 1997
98-59

MO. PUBLIC SERVICE COM.

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3.0 Description of Services Offered

JUL 29 1997

3.1 Directory Assistance

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3.1.1 Nature of Service

Directory Assistance (DA) Service is defined as furnishing aid in obtaining telephone numbers.

3.1.2 Availability

DA is available to all Customers.

3.1.3 Maximum Number of Requests Per Call

A maximum of two requests for telephone numbers will be accepted per call to the DA operator. A telephone number that is not listed in the DA records will not be available to the Customer.

3.1.4 Operator Limitations

The Directory Assistance operator will not transfer, forward or redial a Customer's call to any other location for any purpose other than provision of DA service.

CANCELLED

DEC 27 2002

by PSC MOHS
Public Service Commission
MISSOURI

Issued: September 18, 1997

By: Casey D. Mahon
Senior Vice President and General Counsel
6400 C Street SW
P.O. Box 3177
Cedar Rapids, IA 52406

Effective: ~~September 18, 1997~~

OCT 17 1997

FILED

OCT 17 1997

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Canceling First Revised Page 383.0 Description of Services Offered (cont'd) JAN 17 20013.2 Operator Services**MISSOURI
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McLeodUSA offers both Person-to-Person and Station-to-Station operator assisted services. Either types of assistance may be combined with Collect (called party pays) or Third Party (call is billed to third party number) options.

3.3 Conference Calling Service

Conference Calling is the ability to have multiple parties listen and participate in meetings via telephone.

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All conference calling customers must have local and/or long distance services with McLeodUSA.

3.3.1 Standard Services

With each of the two following standard services, clients have two options:

- A) Attended Call: Facilitator monitors the conference call to add any assistance that may be needed.
- B) Unattended Call: No facilitator is present, but a facilitator is available at any time by pressing *O on the phone.

3.3.1.A. 800 Meet Me Conferencing

Participants call a pre-determined toll free number at a specified time. A conference call operator will greet the participants and ask for the name of the conference chairperson. Participants will be placed on music hold or into the open conference until all parties have arrived. Once all parties have arrived, the conference will be turned over to the chairperson. The conference fees are charged to the hosting organization.

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3.3.1.B. Dial-Out Conferencing

Conference Center facilitators dial-out to all participants prior to the scheduled conference. The hosting organization is charged the long distance and conference bridging fees.

CANCELLED

DEC 27 2002

Issued: January 16, 2001

By: David R. Conn

Vice President, Law and Regulatory Affairs

6400 C Street SW

P.O. Box 3177

Cedar Rapids, IA 52406

By *PSCMOHS*
Public Service Commission
MISSOURI

Effective: February 17, 2001

FILED

FEB 17 2001

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Corrected First Revised Page 38

Canceling Original Page 38

3.0 Description of Services Offered (cont'd)**Missouri Public
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McLeodUSA offers both Person-to-Person and Station-to-Station operator assisted services. Either types of assistance may be combined with Collect (called party pays) or Third Party (call is billed to third party number) options.

3.3 Interexchange Conference Calling Service

Conference Calling is the ability to have multiple parties listen and participate in meetings via telephone. McLeodUSA has an agreement with **The Conference Center**, a conference calling vendor, to handle reservations and call processing for conference calls. All conference calling customers must have local and/or long distance services with McLeodUSA.

3.3.1 Standard Services

With each of the two following standard services, clients have two options:

- A) Attended Call: Facilitator monitors the conference call to add any assistance that may be needed.
- B) Unattended Call: No facilitator is present, but a facilitator is available at any time by pressing *O on the phone.

3.3.1.A. 800 Meet Me Conferencing

3-4 minutes prior to a scheduled conference, participants dial-in using a toll-free number. All long distance and conference bridging services are charged to the hosting organization.

3.3.1.B. Dial-Out Conferencing

Conference Center facilitators dial-out to all participants prior to the scheduled conference. The hosting organization is charged the long distance and conference bridging fees.

CANCELLED

FEB 17 2001

2nd RP 38
Public Service Commission
MISSOURI**Missouri Public
Service Commission**

FILED MAR 29 2000

Issued: February 28, 2000

Effective: March 29, 2000

By: David R. Conn

Vice President, Law and Regulatory Affairs

6400 C Street SW

P.O. Box 3177

Cedar Rapids, IA 52406

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3.0 Description of Services Offered (cont'd)

JUL 29 1997

3.2 Operator Services

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Public Service Commission

McLeodUSA offers both Person-to-Person and Station-to-Station operator assisted services. Either types of assistance may be combined with Collect (called party pays) or Third Party (call is billed to third party number) options.

3.3 Interexchange Conference Calling Service

McLeodUSA does not offer interexchange conference calling as a separate service offering at this time.

3.4 Travel Calling Card Service

Travel Calling Card Service is designed for Customers who travel or make long distance calls away from their primary service location. Access to the service is gained by dialing a toll-free "800" number plus a seven or eleven digit access code plus the called number. In addition, McLeodUSA may pass through and bill Customer-initiated charges made to BOC calling card and other calling cards billed by local exchange carriers for Customers under the other carriers' names.

CANCELLED

MAR 29 2000
Corrected / ST RP 38
Public Service Commission
MISSOURI

Issued: September 18, 1997

By: Casey D. Mahon
Senior Vice President and General Counsel
6400 C Street SW
P.O. Box 3177
Cedar Rapids, IA 52406

Effective: ~~September 18, 1997~~

OCT 17 1997

FILED

OCT 17 1997
98-39

PUBLIC SERVICE COM

Tariff

Original Page 38.1

**Missouri Public
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3.0 Description of Services Offered (cont'd)

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3.4 Travel Calling Card Service

Travel Calling Card Service is designed for Customers who travel or make long distance calls away from their primary service location. Access to the service is gained by dialing a toll-free "800" number plus a seven or eleven digit access code plus the called number. In addition, McLeodUSA may pass through and bill Customer-initiated charges made to BOC calling card and other calling cards billed by local exchange carriers for Customers under the other carriers' names.

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CANCELLED

DEC 27 2002
by *PSC MOHS*
Public Service Commission
MISSOURI

**Missouri Public
Service Commission**

FILED MAR 29 2000

Issued: February 28, 2000

Effective: March 29, 2000

By: David R. Conn
Vice President, Law and Regulatory Affairs
6400 C Street SW
P.O. Box 3177
Cedar Rapids, IA 52406

Tariff

JAN 17 2001

First Revised Page 39
Canceling Original Page 39

3.0 Description of Services Offered (cont'd) **MISSOURI**
Public Service Commission

3.5 Long Distance Interexchange Services3.5.1 Nature of Service

McLeodUSA long distance services are interexchange telephone services that allow customers to originate and terminate calls at locations within the state of Missouri. Usage charges are generally based on the distance, duration, and time of day of each call.

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3.5.2 Availability

McLeodUSA offers long distance interexchange services in Missouri. These services are an add-on to interstate long-distance services provided by McLeodUSA, and are available as provided in McLeodUSA's interstate tariff.

3.5.3 Reserved for Future Use

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CANCELLED

DEC 27 2002

By *PSCMHS*
Public Service Commission
MISSOURI

Issued: January 16, 2001

Effective: February 17, 2001

By: David R. Conn
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6400 C Street SW
P.O. Box 3177
Cedar Rapids, IA 52406

FILED

FEB 17 2001

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3.0 Description of Services Offered (cont'd)

JUL 29 1997

3.5 Long Distance Interexchange ServicesMISSOURI
Public Service Commission3.5.1 Nature of Service

McLeodUSA long distance services are interexchange telephone services that allow customers to originate and terminate calls at locations within the state of Missouri. Usage charges are generally based on the distance, duration, and time of day of each call. McLeodUSA will examine the Customer's calling patterns, both interstate and intrastate, to determine which of several options would have provided the minimum usage charges based on the Customer's calling patterns, and the Customer will be charged accordingly. The options are based on (but may not be identical to) certain of the calling plans available from AT&T Communications of the Midwest (AT&T), Inc., MCI Telecommunications Corporation ("MCI") and Sprint Communications Company, L.P. ("Sprint"), or from McLeodUSA itself. Periodically, the rates or other aspects for certain or all of the options may be modified when AT&T, MCI, or Sprint change their rates. When such a change occurs, McLeodUSA will file proposed revisions to this tariff. Usually, but not always, a tariff change can be completed within 90 days.

3.5.2 Availability

McLeodUSA offers long distance interexchange services in Missouri. These services are an add-on to interstate long-distance services provided by McLeodUSA, and are available as provided in McLeodUSA's interstate tariff.

3.5.3 Dialing Procedures

Long distance interexchange services may be accessed by dialing the digit "1", followed by the NPA/area code, then the desired 7-digit local telephone number. Customers may also need to employ 10XXX dialing, using an XXX code to be supplied by McLeodUSA, to direct intraLATA calls to McLeodUSA. Those calls may otherwise be carried by another carrier.

CANCELLED

FEB 17 2001

1st R.P. 39

Public Service Commission
MISSOURI

Issued: September 18, 1997

By: Casey D. Mahon
Senior Vice President and General Counsel
6400 C Street SW
P.O. Box 3177
Cedar Rapids, IA 52406

Effective: ~~October 17, 1997~~
OCT 17 1997

FILED

OCT 17 1997

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3.0 Description of Services Offered (cont'd)

JUL 29 1997

3.6 800 ServicesMISSOURI
Public Service Commission3.6.1 Nature of Services

McLeodUSA 800 services are inward WATS services that permit intrastate calls to a customer's station in one location from stations in diverse geographical locations, and for which the McLeodUSA customer is billed for the calls rather than the call's originator. In addition, Customers may also order Originating ANI Sorting, which provides the Customer with a detailed monthly analysis of the originating telephone numbers of those placing 800 calls.

3.6.1.A McLeodUSA Standard 800 Service

McLeodUSA Standard 800 Service provides Customers with an 800 number using the 1-800-XXX-XXXX format. When switching from their former 800 service provider to McLeodUSA standard 800 service, Customers may retain their existing 800 number. If the Customer desires, the Customer may order area code blocking, which permits calls originating from area codes designated by the Customer to be blocked.

3.6.1.B McLeodUSA 800 PIN Service

McLeodUSA 800 PIN service allows Customers to track 800 number usage by requiring the calling party to enter a four digit PIN (personal identification number), upon cued instructions, at the close of the 1-800-XXX-XXXX dialing sequence. Operator assistance is provided for those calling from rotary telephones.

CANCELLED

DEC 27 2002

By RSC MoHS
Public Service Commission
MISSOURI

Issued: September 18, 1997

By: Casey D. Mahon
Senior Vice President and General Counsel
6400 C Street SW
P.O. Box 3177
Cedar Rapids, IA 52406

Effective: ~~September 18, 1997~~

OCT 17 1997

FILED

OCT 17 1997

98-39

PUBLIC SERVICE COM

McLeodUSA Telecommunications Services, Inc.

P.S.C. MO. No. 2

Tariff

Second Revised Page 40.1
Canceling First Revised Page 40.1
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Service Commission

3.0 Description of Services Offered (cont'd)

REC'D MAR 29 2001

3.6 Prepaid Debit Card

Customers may purchase a McLeodUSA prepaid debit card either directly from McLeodUSA or from a third party vendor which will permit the customer to dial into a McLeodUSA 800 number (identified on the back of the calling card), the called telephone number and a personal identification number ("PIN"). A prepaid debit card processing unit will determine whether the prepaid calling is valid, and if so, the remaining minutes of use for the card. Upon verification that minutes of use remain, the prepaid debit card unit originates the second call to the called party, at which point conversation time begins. Customers are not entitled refunds for unused minutes. Alternate Prepaid Debit Card pricing may be available through an ICB arrangement based on individualized needs of the purchaser.

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CANCELLED

DEC 27 2002

By PSC MOHS
Public Service Commission
MISSOURI

Missouri Public
Service Commission

FILED MAY 01 2001

Issued: March 28, 2001

Effective: May 1, 2001

By: David R. Conn
Vice President, Law and Regulatory Affairs
6400 C Street SW
P.O. Box 3177
Cedar Rapids, IA 52406

Tariff

First Revised Page 40.1
Canceling Original Page 40.1

3.0 Description of Services Offered (cont'd)
(Reserved for Future Use)

Missouri Public
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REC'D OCT 23 2000

CANCELLED

MAY 01 2001

2nd RP 40.1
Public Service Commission
MISSOURI

Missouri Public
Service Commission

(D)

FILED DEC 22 2000

Issued: October 23, 2000

By: David R. Conn
Vice President, Law and Regulatory Affairs
6400 C Street SW
P.O. Box 3177
Cedar Rapids, IA 52406

Effective: November 24, 2000

DEC 22 2000

3.0 Description of Services Offered (cont'd)3.6.2 Former CCTS Description of ServicesMissouri Public
Service Commission

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A) Dial 1 Plus Service

Service is designed for the residential and business user with long distance volumes under \$100 per month or as an overflow service for special access WATS customers.

B) Tele-A-Path Plus Service

Service is designed for the business user with long distance volumes over \$100 per month.

C) Tele-A-Path WATS Service

Service is a dedicated access product (T-1 or analog special access line arrangement) in which the customer pays for separate access facilities and benefits from lower rates. This product is designed for customers with long distance volumes in excess of \$5,000 monthly.

D) Tele-A-Path 800 Service

Services complementing Tele-A-Path Plus and WATS for inbound dialing.

E) Preferred Corporate Card

Travel service to enable subscribers to utilize Tele-A-Path services at locations other than their office or home premises.

F) Tele-A-Path II

A switched terminating product designed to supplement the service provided by another long distance service company by integrating private line and long distance access on T-1 service.

CANCELLED

(N)

DEC 22 2000

Missouri Public
Service Commission

98-300

FILED SEP 12 1998

Issued: August 6, 1998

By: David R. Conn

Vice President, Law and Regulatory Affairs

6400 C Street SW

P.O. Box 3177

Cedar Rapids, IA 52406

By 157 RP 40.1
Public Service Commission
MISSOURI

Effective:

SEP 12 1998

Tariff

First Revised Page 40.2
Canceling Original Page 40.2

3.0 Description of Services Offered (cont'd)
(Reserved for Future Use)

Missouri Public
Service Commission

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REC'D OCT 23 2000

CANCELLED

DEC 27 2002

By PSC MO #5
Public Service Commission
MISSOURI

Missouri Public
Service Commission

(D)

FILED DEC 22 2000

Issued: October 23, 2000

By: David R. Conn
Vice President, Law and Regulatory Affairs
6400 C Street SW
P.O. Box 3177
Cedar Rapids, IA 52406

Effective: ~~November 24, 2000~~

DEC 22 2000

3.0 Description of Services Offered (cont'd)Missouri Public
Service Commission3.6.2 Former CCTS Description of Services

REC'D AUG 06 1998

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G) Confidence 800

1+800 switched product designed for business customers.

This inbound calling service allows clients, prospects, and designated employees to easily call the business toll free.

H) Confidence 800 Dedicated

1+800 product offered to business customers. This inbound calling service allows a business to cost-effectively receive high volumes of inbound toll free calls over dedicated access facilities.

I) Confidence Calling Card Business Service

800 access calling card service offered to business customers in limited areas.

J) Confidence Calling Card Residential Service

800 access calling card service offered to residential customers in limited areas.

K) Call Advantage Service

Call Advantage Service (non-operator assisted, direct-dial) is offered to Customers, including, but not limited to, residential and business Customers, for calling within the State of Missouri. Customers access McLeodUSA via Equal Access FGD circuits and/or other Switched Access Services. Customers can access Call Advantage Service by dialing 10354 + 1 + area code (if required) + NXX-XXXX. Calls are routed over the Company's transmission and switching facilities to any valid NPA-NXX in the State of Missouri. Rates and charges for McLeodUSA's Call Advantage Service are based on usage, time of day, day of week and distance, and are set forth in Section 4.4.10.H.A and 4.4.10.H.B following.

L) Confidence Residential Service

1+ switched product offered to residential customers in limited areas.

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Service Commission
98-300
FILED SEP 12 1998

(N)

DEC 22 2000

By: *1st RP 40.2*
Public Service Commission
MISSOURI

Issued: August 6, 1998

By: David R. Conn

Vice President, Law and Regulatory Affairs

6400 C Street SW

P.O. Box 3177

Cedar Rapids, IA 52406

Effective: [REDACTED]

SEP 12 1998

Tariff

First Revised Page 40.3
Canceling Original Page 40.3

3.0 Description of Services Offered (cont'd)
(Reserved for Future Use)

Missouri Public
Service Commission

REC'D OCT 23 2000

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CANCELLED

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DEC 27 2002

By PSCMO#5
Public Service Commission
MISSOURI

Missouri Public
Service Commission

FILED DEC 22 2000

Issued: October 23, 2000

By: David R. Conn
Vice President, Law and Regulatory Affairs
6400 C Street SW
P.O. Box 3177
Cedar Rapids, IA 52406

Effective: ~~November 24, 2000~~

DEC 22 2000

3.0 Description of Services Offered (cont'd)Missouri Public
Service Commission3.6.2 Former CCTS Description of Services

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M) Solutions Residential Service

1+ product designed for residential customers.

N) Solutions Business Service

1+ product designed for business customers.

O) Solutions Residential Travel Card Service

800 access calling card offered to residential customers.

P) Solutions Business Travel Card Service

800 access calling card offered to business customers.

Q) Solutions 800 Service

1+ 800 product offered to business customers.

R) Solutions 1+ Dedicated Service

1+ dedicated product designed for business customers.

S) Solutions 800 Dedicated Service

1+ 800 dedicated product designed for business customers.

T) CallEdge 1+ Direct Dial Service

1+ Direct dial outbound product available to various universities.

U) CallEdge Calling Card Service

800 access calling card service available to various universities.

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DEC 22 2000
1st RP 40.3
Public Service Commission
MISSOURIMissouri Public
Service Commission
98-300
FILED SEP 12 1998

Issued: August 6, 1998

By: David R. Conn

Vice President, Law and Regulatory Affairs
6400 C Street SW
P.O. Box 3177
Cedar Rapids, IA 52406

Effective: [REDACTED]

SEP 12 1998

Tariff

First Revised Page 40.4
Canceling Original Page 40.4

3.0 Description of Services Offered (cont'd)
(Reserved for Future Use)

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REC'D OCT 23 2000

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DEC 27 2002

By *PSCMOHS*
Public Service Commission
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Missouri Public
Service Commission

FILED DEC 22 2000

Issued: October 23, 2000

Effective: ~~November 24, 2000~~

By: David R. Conn
Vice President, Law and Regulatory Affairs
6400 C Street SW
P.O. Box 3177
Cedar Rapids, IA 52406

DEC 22 2000

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Original Page 40.4

Missouri Public
Service Commission3.0 Description of Services Offered (cont'd)3.6.2 Former CCTS Description of Services

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3.6.3 Operator Services

Operator Service will be offered to McLeodUSA's subscribers serviced from McLeodUSA Service Points, and to users accessing the company's services through public payphones or customer provided stations.

Charges for Operator Services may be billed to a customer's commercial credit card or local exchange company (LEC) calling card, or to the calling station, called station or a designated third party station. Charges may not be billed to public payphones or customer-provided stations, or to stations outside the United States. Operator Service rates will apply to the following types of calls:

Calling Card - Calls billed to the LEC calling card account entered by the calling party.

Collect - Calls billed to the called station.

Credit Card - Calls billed to a universally accepted charge card. MasterCard, Visa, Diner's Club, American Express, Carte Blanche, and enRoute are the major credit cards accepted by McLeodUSA Telecommunications Services, Inc.

Person-to-Person - Calls to a particular person, department, mobile station, extension, or office.

Third Party - Calls billed to a telephone number which is different from the calling or called telephone number.

Operator Assisted - A call, other than person-to-person which requires the assistance of an operator to complete.

Operator Dialed Surcharge - A surcharge applied to calls dialed by the operator where the customer has the ability to dial. This charge also applies to Directory Assistance calls dialed by the operator.

Directory Assistance - Calls to 1-NPA-555-1212.

Missouri Public
Service Commission (N)
y 8 - 3 0 0
FILED SEP 12 1998

Issued: August 6, 1998

Effective: [REDACTED]

By: David R. Conn

Vice President, Law and Regulatory Affairs
6400 C Street SW
P.O. Box 3177
Cedar Rapids, IA 52406

SEP 12 1998

CANCELLED

DEC 22 2000
ST. R. P. 40.4
Missouri
Public Service Commission

Tariff

First Revised Page 40.5
Canceling Original Page 40.5

3.0 Description of Services Offered (cont'd)
(Reserved for Future Use)

Missouri Public
Service Commission

(D)(T)

REC'D OCT 23 2000

CANCELLED

DEC 27 2002

by PSC MOHS
Public Service Commission
MISSOURI

Missouri Public
Service Commission

(D)

FILED DEC 22 2000

Issued: October 23, 2000

By: David R. Conn

Vice President, Law and Regulatory Affairs
6400 C Street SW
P.O. Box 3177
Cedar Rapids, IA 52406

Effective: November 24, 2000

DEC 22 2000

Tariff

Original Page 40.5

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Service Commission3.0 Description of Services Offered (cont'd)3.6.2 Former CCTS Description of Services

REC'D AUG 06 1998

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3.6.3 Operator Services

1. Carrier will not bill for incomplete calls where answer supervision is available. Carrier will not bill for incomplete calls and will remove any charge(s) for incomplete calls upon (i) subscriber notification or (ii) Carrier's knowledge.
2. The caller and billed party, if different from the caller, will be advised that Carrier is the operator service provider at the time of the initial contact.
3. Rate quotes will be given upon request, at no charge, including all rate components and any additional charges.
4. Only tariffed rates approved by this Commission for Carrier shall appear on any local exchange company (LEC) billings.
5. Carrier shall be listed on the LEC billing if the LEC has multicarrier billing ability.
6. Carrier will employ reasonable calling card verification procedures which are acceptable to the companies issuing the calling cards.
7. Carrier will route all 0- or 00- emergency calls in the quickest possible manner to the appropriate local emergency service provider, at no charge.
8. Upon request, Carrier will transfer calls to other authorized interexchange carriers or to the LEC, if billing can list the caller's actual origination point.
9. Carrier will refuse operator services to traffic aggregators which block access to other carriers.
10. Traffic aggregators will post and display information including (1) that Carrier is the operator service provider; (2) detailed complaint procedures; and (3) instructions informing the caller on procedures to reach the LEC operator and other authorized interexchange carriers.

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CANCELLED

DEC 22 2000
By 1st RP 40.5
Public Service Commission
MISSOURI

Missouri Public
Service Commission

98-300

FILED SEP 12 1998

Effective: [REDACTED]

Issued: August 6, 1998

By: David R. Conn

Vice President, Law and Regulatory Affairs
6400 C Street SW
P.O. Box 3177
Cedar Rapids, IA 52406

SEP 12 1998

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First Revised Page 41
Canceling Original Page 41

JAN 17 2001

3.0 Description of Services Offered (cont'd)MISSOURI
Public Service Commission3.7 Promotional Offerings

McLeodUSA may from time to time engage in special promotional service offerings designed to attract new customers or to increase existing customers' awareness of a particular tariff offering. These offerings may be limited to certain dates, times and/or locations, subject to prior notification and approval by the Missouri P.S.C.

3.8 Business Rate Plan 2001

Rate Plan 2001 (intrastate) is a long-distance plan containing options for both switched and dedicated access to the Company's long-distance network. The plan provides for both inbound (toll free) and outbound calling, and calls are rated in full minutes increments but are billed in 6 second increments unless otherwise specified. Calling card and conference calling services are also available. Rate Plan 2001 intrastate rates are offered in conjunction with Rate Plan 2001 interstate rates, which are made available pursuant to the rules of the Federal Communications Commission (N)

CANCELLED

DEC 27 2002

by PSC MO #3
Public Service Commission
MISSOURI

Issued: January 16, 2001

Effective: February 17, 2001

By: David R. Conn
Vice President, Law and Regulatory Affairs
6400 C Street SW
P.O. Box 3177
Cedar Rapids, IA 52406

FILED

FEB 17 2001

MISSOURI
Public Service Commission

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3.0 Description of Services Offered (cont'd)

JUL 29 1997

3.7 Promotional Offerings

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CANCELLED

FEB 17 2001

By 1st RP 41
Public Service Commission
MISSOURI

Issued: September 18, 1997

By: Casey D. Mahon
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Effective: ~~September 18, 1997~~
OCT 17 1997

FILED
OCT 17 1997
98-39
MO. PUBLIC SERVICE COM

4.0 Rates and Charges

REC'D JUN 19 2002

4.1 Nonrecurring Charges

Service Commission

4.1.1 Early Termination Charges

If a Customer terminates service prior to the expiration of the term of the contract (see Section 2.5), the Customer will be required to pay the early termination charge in accordance with the customer's contract for service.

4.1.2 Third Party Vendor Charges

Customers may also be charged for certain charges incurred by McLeodUSA (at the Customer's instruction) in obtaining services from third party vendors. At the earliest opportunity, the Customer will be advised of the nature of the charges and the estimated amount of the charges.

4.1.3 Service Order Charges

Service Order Charge--\$22.00

This charge applies for work involved in receiving, recording, transmitting, and acting upon information to connect, reconnect, move, or change telephone service. When a customer's service has been denied because of nonpayment for service, the service will be restored upon the payment of, or arrangements for the payment of, all charges due plus a service order charge. No service order charges will apply for company initiated work.

4.1.4 Bill Copies

Additional and alternate bill copies will be available upon a customer's request. An additional bill copy is a secondary copy of the customer's initial bill and an alternate bill copy is an additional bill sent to a different address other than the billing address. Charges for the additional and alternate bill copies are below:

Business Customers \$10.00/copy

Residential Customers \$5.00/copy

(N)

(N)

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Missouri Public

DEC 27 2002

FILED JUL 20 2002

By PSC MO#5
Public Service Commission
MISSOURI

Service Commission

Issued: June 20, 2002

Effective: July 20, 2002

By: David R. Conn

Vice President, Law and Regulatory Affairs

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Cedar Rapids, IA 52406

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4.0 Rates and Charges

JUL 29 1997

4.1 Nonrecurring Charges

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4.1.1 Early Termination Charges

If a Customer terminates service prior to the expiration of the term of the contract (see Section 2.5), the Customer will be required to pay the early termination charge in accordance with the customer's contract for service.

4.1.2 Third Party Vendor Charges

Customers may also be charged for certain charges incurred by McLeodUSA (at the Customer's instruction) in obtaining services from third party vendors. At the earliest opportunity, the Customer will be advised of the nature of the charges and the estimated amount of the charges.

4.1.3 Service Order Charges

Service Order Charge--\$22.00

This charge applies for work involved in receiving, recording, transmitting, and acting upon information to connect, reconnect, move, or change telephone service. When a customer's service has been denied because of nonpayment for service, the service will be restored upon the payment of, or arrangements for the payment of, all charges due plus a service order charge. No service order charges will apply for company initiated work.

CANCELLED

JUL 20 2002

15RS 42

Public Service Commission
MISSOURI

Issued: September 18, 1997

By: Casey D. Mahon
Senior Vice President and General Counsel
6400 C Street SW
P.O. Box 3177
Cedar Rapids, IA 52406

Effective: ~~September 18, 1997~~
OCT 17 1997

FILED

OCT 17 1997
98-39

MO. PUBLIC SERVICE COMMISSION

Tariff

First Revised Page 43
Canceling Original Page 43

4.0 Rates and Charges (cont'd)

Missouri Public

4.2 Usage Rates

REC'D AUG 24 2001

4.2.1 Reserved for Future Use

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4.2.2 Long Distance Interexchange Services

4.2.2.A Chargeable Time

Chargeable time begins when the connection is established between the calling station and the called station. Chargeable time ends when either side of the connection is terminated. Chargeable time does not include time lost because of faults or defects in the service.

4.2.2.B Determination of Mileage

Mileage for distance-sensitive rates is determined on an airline miles basis. Calling distance is measured from the rate center of the originating terminal (instrument from which the call is placed or switch location if autodialed from the instrument location) to the rate center of the destination of the call, regardless of company routing. The rate centers of a call are assigned geographical vertical and horizontal coordinates (V&H). These V&H points are determined by the underlying carrier of the service.

CANCELLED

DEC 27 2002

by PSC MO #5
Public Service Commission
MISSOURI

Missouri Public

FILED SEP 25 2001

Service Commission

Issued: August 24, 2001

Effective: September 25, 2001

By: David R. Conn
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6400 C Street SW
P.O. Box 3177
Cedar Rapids, IA 52406

Tariff

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4.0 Rates and Charges (cont'd)

JUL 29 1997

4.2 Usage Rates

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4.2.1 Directory Assistance

Rates for DA calls are set forth in Rate Table 1 in Section 4.4.1. In the event that a DA operator is unable to provide the requested telephone number, the charges will still apply.

4.2.2 Long Distance Interexchange Services

4.2.2.A Chargeable Time

Chargeable time begins when the connection is established between the calling station and the called station. Chargeable time ends when either side of the connection is terminated. Chargeable time does not include time lost because of faults or defects in the service.

4.2.2.B Determination of Mileage

Mileage for distance-sensitive rates is determined on an airline miles basis. Calling distance is measured from the rate center of the originating terminal (instrument from which the call is placed or switch location if autodialed from the instrument location) to the rate center of the destination of the call, regardless of company routing. The rate centers of a call are assigned geographical vertical and horizontal coordinates (V&H). These V&H points are determined by the underlying carrier of the service.

CANCELLED

SEP 25 2001

by 1st RP43
Public Service Commission
MISSOURI

Issued: September 18, 1997

By: Casey D. Mahon
Senior Vice President and General Counsel
6400 C Street SW
P.O. Box 3177
Cedar Rapids, IA 52406

Effective: ~~September 18, 1997~~
OCT 17 1997

FILED

OCT 17 1997

MO. PUBLIC SERVICE COM

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First Revised Page 44
Canceling Original Page 44

JAN 17 2001

4.0 Rates and Charges (cont'd)

MISSOURI
Public Service Commission

4.2 Usage Rates (cont'd)

4.2.2 Long Distance Interexchange Services (cont'd)

4.2.2.C Calculation of Charges

Charges will be calculated according to the rates and call timing set
forth in each Rate Table.

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CANCELLED

DEC 27 2002

by PSC MOHS
Public Service Commission
MISSOURI

Issued: January 16, 2001

Effective: February 17, 2001

By: David R. Conn
Vice President, Law and Regulatory Affairs
6400 C Street SW
P.O. Box 3177
Cedar Rapids, IA 52406

FILED

FEB 17 2001

MISSOURI
Public Service Commission

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4.0 Rates and Charges (cont'd)

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4.2 Usage Rates (cont'd)

JUL 29 1997

4.2.2 Long Distance Interexchange Services (cont'd)MISSOURI
Public Service Commission4.2.2.C Calculation of Charges

The Customer's calling pattern determines the specific rates that the Customer is charged. Each month, a Customer's calling pattern will be analyzed and the best (i.e., lowest cost) rate option will be applied. The best rate option will be selected each month by rating all calls for the month under each of the applicable rate options and suboptions described in Section 4.2.2.E (i.e., rating all calls using option 1, then all calls using option 2, etc.) using the rates set forth in the applicable rate table, and selecting the single option that results in the lowest cost to the Customer for that month. Calls are rated using the following method:

- (a) Each month, the initial increment or fraction thereof is subject to the initial increment rate for the option as set forth in the applicable Rate Tables.
- (b) Additional increments are rated in accordance with the additional increment rates for the option.
- (c) The charge calculated for the call is the sum of the initial increment charge plus the sum of all additional increments multiplied by the rate for additional increments.

CANCELLED

FEB 17 2001
by 157 RP 44
Public Service Commission
MISSOURI

Issued: September 18, 1997

By: Casey D. Mahon
Senior Vice President and General Counsel
6400 C Street SW
P.O. Box 3177
Cedar Rapids, IA 52406

Effective: ~~September 18, 1997~~

OCT 17 1997

FILED

OCT 17 1997
98-39

MISSOURI PUBLIC SERVICE COMMISSION

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4.0 Rates and Charges (cont'd)

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4.2 Usage Rates (cont'd)

JUL 29 1997

4.2.2 Long Distance Interexchange Services (cont'd)

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4.2.2.D Time of Day

All periods ending on a specific hour run to, but not including, the stated hour.

4.2.2.D.1 Day Rates

Day rates are applicable from 8:00 a.m. to 5:00 p.m., Monday through Friday.

4.2.2.D.2 Evening Rates

Evening rates are applicable from 5:00 p.m. to 11:00 p.m., Sunday through Friday.

4.2.2.D.3 Night/Weekend Rates

Night/weekend rates are applicable at all times not listed for day or evening rates.

4.2.2.D.4 Peak/Off-Peak Rates

As an alternative to the foregoing time-of-day periods, some options allow for peak rates (Monday through Friday, 8:00 a.m. to 5:00 p.m.) and off-peak rates (all other times).

CANCELLED

DEC 27 2002

by PSC MOHS
Public Service Commission
MISSOURI

Issued: September 18, 1997

By: Casey D. Mahon
Senior Vice President and General Counsel
6400 C Street SW
P.O. Box 3177
Cedar Rapids, IA 52406

Effective: ~~September 18, 1997~~

OCT 17 1997

FILED

OCT 17 1997
98-39

MO. PUBLIC SERVICE COMMISSION

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First Revised Page 46
Canceling Original Page 46

4.0 Rates and Charges (cont'd)
4.2 Usage Rates

JAN 17 2001

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Public Service Commission

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CANCELLED

DEC 27 2002

By *PSM/HKS*
Public Service Commission
MISSOURI

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Issued: January 16, 2001

Effective: February 17, 2001

By: David R. Conn
Vice President, Law and Regulatory Affairs
6400 C Street SW
P.O. Box 3177
Cedar Rapids, IA 52406

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FEB 17 2001

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4.0 Rates and Charges (cont'd)4.2 Usage Rates

JUL 29 1997

4.2.2 Long Distance Interexchange Services (cont'd)MISSOURI
Public Service Commission4.2.2.E Rate Options (cont'd)4.2.2.E.1 Option 1

Option 1 rates have an initial period of 1 minute, additional periods of 1 minute, and contain differences for peak/off peak and inter/intra LATA usage. This option is applied to intrastate calls rated in conjunction with Option 1 in McLeodUSA's interstate tariff.

4.2.2.E.2 Option 2

Option 2 rates have an initial period of 30 seconds, additional periods of 1 second, and contain differences for day/evening/night-weekend and inter/intra LATA usage. This option is applied to intrastate calls rated in conjunction with Option 2 in McLeodUSA's interstate tariff.

4.2.2.E.3 Option 3

Option 3 rates have an initial period of 30 seconds, additional periods of 6 seconds, and contain differences for day/evening/night-weekend and inter/intra LATA usage. This option is applied to intrastate calls rated in conjunction with Option 3 in McLeodUSA's interstate tariff.

4.2.2.E.4 Option 4

Option 4 rates have an initial period of 1 minute, additional periods of 1 minute, and contain differences for peak/off peak and inter/intra LATA usage. This option is applied to intrastate calls rated in conjunction with Option 4 in McLeodUSA's interstate tariff.

4.2.2.E.5 Option 5

Option 5 rates have an initial period of 30 seconds, additional periods of 6 seconds, and contain differences for day/evening/night-weekend and inter/intra LATA usage. This option is applied to intrastate calls rated in conjunction with Option 5 in McLeodUSA's interstate tariff.

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FEB 17 2001

157 R P 46

Public Service Commission
MISSOURI

Issued: September 18, 1997

Effective: ~~September 18, 1997~~

By: Casey D. Mahon
Senior Vice President and General Counsel
6400 C Street SW
P.O. Box 3177
Cedar Rapids, IA 52406

FILED

OCT 17 1997

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First Revised Page 47
Canceling Original Page 47

4.0 Rates and Charges (cont'd)
4.2 Usage Rates (cont'd)

JAN 17 2001

MISSOURI
Public Service Commission

(D)

CANCELLED

DEC 27 2002

By *PSC MO #5*
Public Service Commission
MISSOURI

(D)

Issued: January 16, 2001

Effective: February 17, 2001

By: David R. Conn
Vice President, Law and Regulatory Affairs
6400 C Street SW
P.O. Box 3177
Cedar Rapids, IA 52406

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FEB 17 2001

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4.0 Rates and Charges (cont'd)4.2 Usage Rates (cont'd)

JUL 29 1997

4.2.2 Long Distance Interexchange Services (cont'd)

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4.2.2.E Rate Options (cont'd)

Public Service Commission

4.2.2.E.6 Option 6

Option 6 rates have an initial period of 30 seconds, additional periods of 6 seconds, and contain differences for day/evening/night-weekend and inter/intra LATA usage. This option is applied to intrastate calls rated in conjunction with Option 6 in McLeodUSA's interstate tariff.

4.2.2.E.7 Option 7

Option 7 rates have an initial period of 18 seconds, additional periods of 6 seconds, and contain differences for inter/intra LATA usage. This option is applied to intrastate calls rated in conjunction with Option 7 in McLeodUSA's interstate tariff.

4.2.2.E.8 Option 8

Option 8 rates have an initial period of 18 seconds, additional periods of 6 seconds, and contain differences for inter/intra LATA usage. This option is applied to intrastate calls rated in conjunction with Option 8 in McLeodUSA's interstate tariff.

4.2.2.E.9 Option 9

Option 9 rates have an initial period of 18 seconds, additional periods of 6 seconds, and contain differences for peak/off peak and inter/intra LATA usage. This option is applied to intrastate calls rated in conjunction with Option 9 in McLeodUSA's interstate tariff.

4.2.2.E.10 Option 10

Option 10 rates have an initial period of 18 seconds, additional periods of 6 seconds, and contain differences for peak/off peak and inter/intra LATA usage. This option is applied to intrastate calls rated in conjunction with Options 10 and 14 in McLeodUSA's interstate tariff.

4.2.2.E.11 Option 11

Option 11 rates have an initial period of 18 seconds, additional periods of 6 seconds, and contain differences for peak/off peak and inter/intra LATA usage. This option is applied to intrastate calls rated in conjunction with Option 12 in McLeodUSA's interstate tariff.

4.2.2.E.12 Option 12

Option 12 rates have an initial period of 1 minute, additional periods of 1 minute, and contain differences for peak/shoulder/off peak and inter/intra LATA usage. This option will be applied only to intraLATA Missouri intrastate calls for Customers with additional locations in Illinois, and only if the Illinois jurisdictional calls for those Customers are billed under the intraLATA rates of Ameritech.

Issued: September 18, 1997

By: Casey D. Mahon

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6400 C Street SW

P.O. Box 3177

Cedar Rapids, IA 52406

CANCELLED

Effective: ~~September 18, 1997~~ OCT 17 1997

FEB 17 2001

1ST RP 47

Public Service Commission
MISSOURI

FILED

OCT 17 1997
98-39

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Tariff

Second Revised Page 48
Canceling First Revised Page 48

4.0 Rates and Charges (cont'd)
4.2 Usage Rates (cont'd)

Missouri Public

REC'D AUG 24 2001

Service Commission

4.2.3 800 Rates and Charges4.2.3.A Monthly Charges

Customers are charged \$10 per month per 800 line. Customers ordering Area Code Blocking will be charged a one-time \$110.00 fee. Customers ordering Originating ANI Sorting will be charged a one-time \$25.00 fee.

4.2.3.B Usage-Sensitive Rates

All incoming calls are charged at the same rate regardless of point of origin. Day or peak rates are applicable from 8:00 a.m. to 5:00 p.m. Monday-Friday. Rates are set forth at Rate Table 4 in Section 4.4.4.

4.2.4 Reserved for Future Use(T)
(D)4.2.5 Reserved for Future Use**CANCELLED**DEC 27 2002
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Public Service Commission
MISSOURI4.2.6 Operator Services

Surcharges for operator services are contained in Rate Table 2 in Section 4.4.2.

Missouri Public

FILED SEP 25 2001

Service Commission

Issued: August 24, 2001

Effective: September 25, 2001

By: David R. Conn

Vice President, Law and Regulatory Affairs

6400 C Street SW

P.O. Box 3177

Cedar Rapids, IA 52406

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First Revised Page 48
Canceling Original Page 48

- 4.0 Rates and Charges (cont'd)
4.2 Usage Rates (cont'd)

JAN 17 2001

MISSOURI
Public Service Commission4.2.3 800 Rates and Charges4.2.3.A Monthly Charges

Customers are charged \$10 per month per 800 line. Customers ordering Area Code Blocking will be charged a one-time \$110.00 fee. Customers ordering Originating ANI Sorting will be charged a one-time \$25.00 fee.

4.2.3.B Usage-Sensitive Rates

All incoming calls are charged at the same rate regardless of point of origin. Day or peak rates are applicable from 8:00 a.m. to 5:00 p.m. Monday-Friday. Rates are set forth at Rate Table 4 in Section 4.4.4.

4.2.4 Directory Assistance

Charges for operator services are contained in Rate Table 1 in Section 4.4.1.

4.2.5 Reserved for Future Use

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Public Service Commission
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(D)4.2.6 Operator Services

Surcharges for operator services are contained in Rate Table 2 in Section 4.4.2.

Issued: January 16, 2001

By: David R. Conn
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6400 C Street SW
P.O. Box 3177
Cedar Rapids, IA 52406

Effective: February 17, 2001

FILED

FEB 17 2001

MISSOURI
Public Service Commission

Tariff

Original Page 48

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4.0 Rates and Charges (cont'd)

JUL 29 1997

4.2 Usage Rates (cont'd)4.2.2 Long Distance Interexchange Services (cont'd)

MISSOURI

4.2.2.F Rates

Public Service Commission

Rates and discounts associated with the rate options identified in Section 4.2.2.E are set forth in Rate Table 3 in Section 4.4.3.

4.2.3 800 Rates and Charges4.2.3.A Monthly Charges

Customers are charged \$10 per month per 800 line. Customers ordering Area Code Blocking will be charged a one-time \$110.00 fee. Customers ordering Originating ANI Sorting will be charged a one-time \$25.00 fee.

4.2.3.B Usage-Sensitive Rates

All incoming calls are charged at the same rate regardless of point of origin. Day or peak rates are applicable from 8:00 a.m. to 5:00 p.m. Monday-Friday. Rates are set forth at Rate Table 4 in Section 4.4.4.

4.2.4 Directory Assistance

Charges for operator services are contained in Rate Table 1 in Section 4.4.1. The charges set forth in that table will be applied as the call is rated under each option specified.

4.2.5 Travel Calling Card Service

The Customer's calling pattern determines the specific rates that the Customer is charged. Each month the Customer's calling pattern will be analyzed and the best (i.e., lowest cost) rate option will be applied. The rating process is described in Section 4.2.3.C. Option 10 will not be available for Travel Calling Card Service. An additional per-use surcharge is described in Table 4.4.5.

4.2.6 Operator Services

Surcharges for operator services are contained in Rate Table 2 in Section 4.4.2. The surcharges set forth in that table will be applied as the call is rated under each option specified.

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FEB 17 2001

JST R P 48

Public Service Commission
MISSOURI

Issued: September 18, 1997

By: Casey D. Mahon
Senior Vice President and General Counsel
6400 C Street SW
P.O. Box 3177
Cedar Rapids, IA 52406

Effective: ~~September 18, 1997~~

OCT 17 1997

FILED

OCT 17 1997

98-39
MO. PUBLIC SERVICE COM.

Tariff

Fourth Revised Page 49
Canceling Third Revised Page 49

- 4.0 Rates and Charges (cont'd)
4.2 Usage Rates (cont'd)
4.2.7 Prepaid Calling Card

Missouri Public
Service Commission

REC'D MAR 29 2001

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Rates are set forth at Rate Table 8 in Section 4.4.8.

4.2.8 Business Interexchange Service

This service is available at the business customer's option, instead of other McLeodUSA rates and discounts. These rates include inbound and outbound interexchange service, and travel cards. Calls have an 18 second minimum initial period, and six second additional increments. The rate comparison process outlined in Section 4.2.2.C does not apply to these rates.

4.2.9 Residential Long Distance Service

This service is available to residential customers. All calls will be billed using a one minute minimum initial period with one minute minimum additional increments. Contract term lengths are available in 18, 36 or 60 month intervals upon request.

4.2.10 Reserved for Future Use

CANCELLED

DEC 27 2002

by PSC MO #5
Public Service Commission
MISSOURI

Missouri Public
Service Commission

FILED MAY 01 2001

Issued: March 28, 2001

Effective: May 1, 2001

By: David R. Conn
Vice President, Law and Regulatory Affairs
6400 C Street SW
P.O. Box 3177
Cedar Rapids, IA 52406

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Third Revised Page 49

Canceling Second Revised Page 49

4.0 Rates and Charges (cont'd)

JAN 17 2001

4.2 Usage Rates (cont'd)4.2.7 Prepaid Calling Card

MISSOURI

Public Service Commission

Customers may purchase a McLeodUSA prepaid calling card either directly from McLeodUSA or from a third party vendor which will permit the customer to dial into a McLeodUSA 800 number (identified on the back off the calling card), the called telephone number and a personal identification number ("PIN"). A prepaid calling card processing unit will determine whether the prepaid calling is valid, and, if so, the remaining minutes of use for the card. Upon verification that minutes of use remain, the prepaid calling card unit originates the second call to the called party, at which point conversation time begins. Prepaid calling cards will be available in minute increments (10 minute, 15 minute, 20 minute, 30 minute or 60 minute) cards, or dollar increment (\$5, \$10 or \$20) cards. Customers are not entitled to refunds for unused minutes. Rates are set forth at Rate Table 8 in Section 4.4.8.

4.2.8 Business Interexchange Service

This service is available at the business customer's option, instead of other McLeodUSA rates and discounts. These rates include inbound and outbound interexchange service, and travel cards. Calls have an 18 second minimum initial period, and six second additional increments. The rate comparison process outlined in Section 4.2.2.C does not apply to these rates.

4.2.9 Residential Long Distance Service

This service is available to residential customers. All calls will be billed using a one minute minimum initial period with one minute minimum additional increments. Contract term lengths are available in 18, 36 or 60 month intervals upon request. (Text previously found here in Section 4.2.9 has been moved to Section 7.1 on page

200.)

4.2.10 Reserved for Future Use

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MAY 01 2001

By 446 RP49

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(Text previously found here in Section 4.2.10 is now located on page 123.)

Issued: January 16, 2001

By: David R. Conn

Vice President, Law and Regulatory Affairs

6400 C Street SW

P.O. Box 3177

Cedar Rapids, IA 52406

Effective: February 17, 2001

FILED

FEB 17 2001

MISSOURI
Public Service Commission

Tariff

Second Revised Page 49
 Canceling First Revised Page 49

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4.0 Rates and Charges (cont'd)

4.2 Usage Rates (cont'd)

4.2.7 Prepaid Calling Card

REC'D OCT 23 2000

Customers may purchase a McLeodUSA prepaid calling card either directly from McLeodUSA or from a third party vendor which will permit the customer to dial into a McLeodUSA 800 number (identified on the back of the calling card), the called telephone number and a personal identification number ("PIN"). A prepaid calling card processing unit will determine whether the prepaid calling is valid, and, if so, the remaining minutes of use for the card. Upon verification that minutes of use remain, the prepaid calling card unit originates the second call to the called party, at which point conversation time begins. Prepaid calling cards will be available in minute increments (10 minute, 15 minute, 20 minute, 30 minute or 60 minute) cards, or dollar increment (\$5, \$10 or \$20) cards. Customers are not entitled to refunds for unused minutes. Rates are set forth at Rate Table 8 in Section 4.4.8.

4.2.8 Business Interexchange Service

This service is available at the business customer's option, instead of other McLeodUSA rates and discounts. These rates include inbound and outbound interexchange service, and travel cards. Calls have an 18 second minimum initial period, and six second additional increments. The rate comparison process outlined in Section 4.2.2.C does not apply to these rates.

4.2.9 Residential Long Distance Service

This service is available to residential customers. All calls will be billed using a one minute minimum initial period with one minute minimum additional increments. Contract term lengths are available in 18, 36 or 60 month intervals upon request.
 (Text previously found here in Section 4.2.9 has been moved to Section 7.1 on page 200.)

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4.2.10 Interexchange Conference Calling Service Charges

Standard price is \$0.40 per minute, per leg and is rounded to the whole minute. The following additional services are included in the standard price.

Blast Dialing	Roll Call
Invitation Services	Rebroadcast/Digital Replay
Lecture Mode	Sub-conferencing
Originator Dial-Out	

Additional Services which are the standard price with an additional charge are set forth at Rate Table 16 in Section 4.4.16.

CANCELLED

Missouri Public
 Service Commission

FEB 17 2001

FILED DEC 22 2000

329 RP 49

Public Service Commission
 MISSOURI

Issued: October 23, 2000

Effective: November 24, 2000

By: David R. Conn

DEC 22 2000

Vice President, Law and Regulatory Affairs
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 P.O. Box 3177
 Cedar Rapids, IA 52406

Tariff

First Revised Page 49
Canceling Original Page 49~~Missouri Public
Service Commission~~4.0 Rates and Charges (cont'd)4.2 Usage Rates (cont'd)4.2.7 Prepaid Calling Card

REC'D FEB 28 2000

Customers may purchase a McLeodUSA prepaid calling card either directly from McLeodUSA or from a third party vendor which will permit the customer to dial into a McLeodUSA 800 number (identified on the back of the calling card), the called telephone number and a personal identification number ("PIN"). A prepaid calling card processing unit will determine whether the prepaid calling is valid, and, if so, the remaining minutes of use for the card. Upon verification that minutes of use remain, the prepaid calling card unit originates the second call to the called party, at which point conversation time begins. Prepaid calling cards will be available in minute increments (10 minute, 15 minute, 20 minute, 30 minute or 60 minute) cards, or dollar increment (\$5, \$10 or \$20) cards. Customers are not entitled to refunds for unused minutes. Rates are set forth at Rate Table 8 in Section 4.4.8.

4.2.8 Business Interexchange Service

This service is available at the business customer's option, instead of other McLeodUSA rates and discounts. These rates include inbound and outbound interexchange service, and travel cards. Calls have an 18 second minimum initial period, and six second additional increments. The rate comparison process outlined in Section 4.2.2.C does not apply to these rates.

4.2.9 Residential Interexchange Service II

This service is available to residential customers. These rates include inbound and outbound interexchange service, and travel cards. Calls have a one minute initial period, and one minute additional increments. The rate comparison process outlined in Section 4.2.2.C does not apply to these rates.

4.2.10 Interexchange Conference Calling Service Charges

Standard price is \$0.40 per minute, per leg and is rounded to the whole minute. The following additional services are included in the standard price.

Blast Dialing	Roll Call
Invitation Services	Rebroadcast/Digital Replay
Lecture Mode	Sub-conferencing
Originator Dial-Out	

Additional Services which are the standard price with an additional charge are set forth at Rate Table 16 in Section 4.4.16.

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2nd R P 49

FILED MAR 29 2000

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Issued: February 28, 2000

Effective: March 29, 2000

By: David R. Conn

Vice President, Law and Regulatory Affairs

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4.0 Rates and Charges (cont'd)4.2 Usage Rates (cont'd)4.2.7 Prepaid Calling CardMISSOURI
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Customers may purchase a McLeodUSA prepaid calling card either directly from McLeodUSA or from a third party vendor which will permit the customer to dial into a McLeodUSA 800 number (identified on the back off the calling card), the called telephone number and a personal identification number ("PIN"). A prepaid calling card processing unit will determine whether the prepaid calling is valid, and, if so, the remaining minutes of use for the card. Upon verification that minutes of use remain, the prepaid calling card unit originates the second call to the called party, at which point conversation time begins. Prepaid calling cards will be available in minute increments (10 minute, 15 minute, 20 minute, 30 minute or 60 minute) cards, or dollar increment (\$5, \$10 or \$20) cards. Customers are not entitled to refunds for unused minutes. Rates are set forth at Rate Table 8 in Section 4.4.8.

4.2.8 Business Interexchange Service

This service is available at the business customer's option, instead of other McLeodUSA rates and discounts. These rates include inbound and outbound interexchange service, and travel cards. Calls have an 18 second minimum initial period, and six second additional increments. The rate comparison process outlined in Section 4.2.2.C does not apply to these rates.

4.2.9 Residential Interexchange Service II

This service is available to residential customers. These rates include inbound and outbound interexchange service, and travel cards. Calls have a one minute initial period, and one minute additional increments. The rate comparison process outlined in Section 4.2.2.C does not apply to these rates.

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MAR 29 2000

By 1st RP 49
Public Service Commission
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Issued: September 18, 1997

By: Casey D. Mahon
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6400 C Street SW
P.O. Box 3177
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Effective: ~~September 18, 1997~~
OCT 17 1997

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OCT 17 1997
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4.0 Rates and Charges (cont'd)

4.3 (Reserved for future use)

4.4 Rate Tables4.4.1 Rate Table 1: Reserved For Future Use

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4.4.2 Rate Table 2: Operator Services

<u>Mileage</u>	<u>Day Rates</u>		<u>Evening Rates</u>		<u>Night/Weekend Rates</u>	
	<u>Initial</u>	<u>Each Add'l</u>	<u>Initial</u>	<u>Each Add'l</u>	<u>Initial</u>	<u>Each Add'l</u>
1-10	\$0.12650	\$0.10350	\$0.10120	\$0.08280	\$0.08220	\$0.06730
11-14	\$0.17250	\$0.14950	\$0.13800	\$0.11960	\$0.11210	\$0.9720
15-18	\$0.20390	\$0.18400	\$0.13560	\$0.14720	\$0.13460	\$0.11960
19-23	\$0.20260	\$0.19550	\$0.17940	\$0.15640	\$0.16450	\$0.12710
24-28	\$0.24761	\$0.19550	\$0.19550	\$0.16730	\$0.18980	\$0.14490
29-33	\$0.24730	\$0.20130	\$0.19780	\$0.17940	\$0.19550	\$0.15990
34-40	\$0.27950	\$0.24150	\$0.20700	\$0.18750	\$0.20470	\$0.17480
41-50	\$0.27950	\$0.24380	\$0.20700	\$0.18920	\$0.20470	\$0.17480
51-60	\$0.29100	\$0.25530	\$0.21620	\$0.19610	\$0.20530	\$0.17940
61-80	\$0.30250	\$0.26680	\$0.21680	\$0.20470	\$0.20590	\$0.18170
81-100	\$0.31400	\$0.27310	\$0.23230	\$0.20760	\$0.20640	\$0.18290
101-125	\$0.34850	\$0.29040	\$0.23810	\$0.23290	\$0.20760	\$0.19090
126-150	\$0.36000	\$0.31340	\$0.25300	\$0.25070	\$0.21050	\$0.20530
151-190	\$0.37000	\$0.32490	\$0.26110	\$0.25930	\$0.21620	\$0.21100
191-300	\$0.38300	\$0.33640	\$0.27030	\$0.26800	\$0.22480	\$0.21970
301-430	\$0.44050	\$0.39390	\$0.33930	\$0.30250	\$0.28810	\$0.25700
431-99999	\$0.44050	\$0.39390	\$0.33930	\$0.30250	\$0.28810	\$0.25700

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Service Commission

Issued: August 24, 2001

By: David R. Conn

Vice President, Law and Regulatory Affairs

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By: RCMO/HB
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Effective: September 25, 2001

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4.0 Rates and Charges (cont'd)

4.3 (Reserved for future use)

4.4 Rate Tables

4.4.1 Rate Table 1: Directory Assistance Rates

Per Call

Local \$0.45

Call Completion \$0.20

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4.4.2 Rate Table 2: Operator Services

Mileage	Day Rates		Evening Rates		Night/Weekend Rates	
	Initial	Each Add'l	Initial	Each Add'l	Initial	Each Add'l
1-10	\$0.12650	\$0.10350	\$0.10120	\$0.08280	\$0.08220	\$0.06730
11-14	\$0.17250	\$0.14950	\$0.13800	\$0.11960	\$0.11210	\$0.9720
15-18	\$0.20390	\$0.18400	\$0.13560	\$0.14720	\$0.13460	\$0.11960
19-23	\$0.20260	\$0.19550	\$0.17940	\$0.15640	\$0.16450	\$0.12710
24-28	\$0.24761	\$0.19550	\$0.19550	\$0.16730	\$0.18980	\$0.14490
29-33	\$0.24730	\$0.20130	\$0.19780	\$0.17940	\$0.19550	\$0.15990
34-40	\$0.27950	\$0.24150	\$0.20700	\$0.18750	\$0.20470	\$0.17480
41-50	\$0.27950	\$0.24380	\$0.20700	\$0.18920	\$0.20470	\$0.17480
51-60	\$0.29100	\$0.25530	\$0.21620	\$0.19610	\$0.20530	\$0.17940
61-80	\$0.30250	\$0.26680	\$0.21680	\$0.20470	\$0.20590	\$0.18170
81-100	\$0.31400	\$0.27310	\$0.23230	\$0.20760	\$0.20640	\$0.18290
101-125	\$0.34850	\$0.29040	\$0.23810	\$0.23290	\$0.20760	\$0.19090
126-150	\$0.36000	\$0.31340	\$0.25300	\$0.25070	\$0.21050	\$0.20530
151-190	\$0.37000	\$0.32490	\$0.26110	\$0.25930	\$0.21620	\$0.21100
191-300	\$0.38300	\$0.33640	\$0.27030	\$0.26800	\$0.22480	\$0.21970
301-430	\$0.44050	\$0.39390	\$0.33930	\$0.30250	\$0.28810	\$0.25700
431-99999	\$0.44050	\$0.39390	\$0.33930	\$0.30250	\$0.28810	\$0.25700

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(The text regarding Operator Assistance Surcharges is now located on page 51.)

Issued: January 16, 2001

By: David R. Conn

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6400 C Street SW

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Cedar Rapids, IA 52406

Effective: February 17, 2001

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4.0 Rates and Charges (cont'd)

4.3 (Reserved for future use)

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4.4 Rate TablesMISSOURI
Public Service Commission4.4.1 Rate Table 1: Directory Assistance Rates

Rate Options	1,2,3	4,5,6,11	7,8,9	10
Per Call	\$.75	\$.64	\$.60	\$.64

4.4.2 Rate Table 2: Operator Assistance Surcharges

Rate Options	1,2,3	4	5	6	7,8,9	10	11
Type of Call							
Person to Person	\$4.50	\$4.50	\$3.90	\$4.50	\$4.50	\$3.90	\$3.90
Collect	\$4.50	\$4.50	\$3.90	\$4.50	\$4.50	\$3.90	\$3.90
Third Party	\$4.50	\$4.50	\$3.90	\$4.50	\$4.50	\$3.90	\$4.50
Station to Station	\$2.20	\$2.10	\$2.05	\$2.15	\$2.15	\$2.05	\$2.10
Collect	\$2.15	\$2.15	\$2.05	\$2.15	\$2.15	\$2.05	\$2.15
Third Party	\$2.25	\$2.25	\$2.17	\$2.25	\$2.25	\$2.17	\$2.25

Application of Rate Table 2:

Operator assistance surcharges are applied in the same manner as usage charges; that is, each operator-assisted call is priced based on the operator assistance surcharges for each rate option; and the total charges for the call (including the surcharge) are then combined with the other charges under the same option. For example, when a customer's bill is calculated under Rate Option 1, operator-assisted calls are surcharged according to the surcharges for Rate Option 1; when calculated under Rate Option 5, surcharges are calculated according to those listed for Rate Option 5, etc. Billing to the customer is done according to whatever single rate option produces the lowest total charges for the customer during the month.

Notes to Rate Table 2:

- The above surcharges apply to calls dialed as "0+", where the Customer dials "0" plus the area code and the desired number.
- Operator assisted calls may also be made by on a "00-" basis, where the Customer dials only "00" and supplies the desired number to the operator. In this case, an additional surcharge of \$1.00 applies to the call.

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Issued: September 18, 1997

By: Casey D. Mahon

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4.4.2 Rate Table 2: Operator Services (cont'd)

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Operator Services Surcharges

Customer Dialed Calling Card	\$1.00 (N)
Operator Dialed Calling Card	\$2.10 (N)
Collect	\$2.25 (I)
Third Party	\$2.35 (I)
Person-to-Person	\$4.90 (I)
Operator Dialed Surcharge	\$1.15 (I)

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4.4.3 Rate Table 3: Reserved for Future Use

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Issued: January 16, 2001

Effective: February 17, 2001

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4.0 Rates and Charges (cont'd)4.4 Rate Tables (cont'd)

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4.4.3 Rate Table 3: Long Distance Service Rates and DiscountsMISSOURI
Public Service Commission4.4.3.A Option 14.4.3.A.1 Rates

Rate Per Minute

	Peak	Offpeak
Interlata	0.2120	0.1880
Intralata	0.1496	0.1326

Notes to Option 1:

- One minute minimum initial period, one minute additional increments.
- Charges resulting in fractional cents are rounded down.
- Offpeak rates apply on the following holidays unless a lower rate would otherwise apply: New Year's Day, Martin Luther King Day, President's Day, Memorial Day, Independence Day, Labor Day, Columbus Day, Veteran's Day, Thanksgiving Day, and Christmas.

4.4.3.A.2 Discounts

10% off all calls

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FEB 17 2001

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Issued: September 18, 1997

By: Casey D. Mahon
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Effective: ~~September 18, 1997~~

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4.0 Rates and Charges (cont'd)
4.4 Rate Tables (cont'd)

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Effective: February 17, 2001

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4.0 Rates and Charges (cont'd)4.4 Rate Tables (cont'd)4.4.3 Rate Table 3: Long Distance Service Rates and Discounts (cont'd)

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4.4.3.B Option 24.4.3.B.1 Rates

	DAY		EVENING		NIGHT/WEEKEND	
	Initial	Each add'l 1 second or fraction	Initial	Each add'l 1 second or fraction	Initial	Each add'l 1 second or fraction
	<u>30 Seconds</u>	<u>or fraction</u>	<u>30 Seconds</u>	<u>or fraction</u>	<u>30 seconds</u>	<u>or fraction</u>
InterLATA:						
	\$0.1060	\$0.0035	\$0.0940	\$0.0031	\$0.0940	\$0.0031
IntraLATA:						
	\$0.0748	\$0.0025	\$0.0663	\$0.0022	\$0.0663	\$0.0022

Notes to Option 2:

- a. 30 second minimum initial period, one second additional increments.

4.4.3.B.2 Discounts

<u>Monthly Usage</u>	<u>Discount</u>
\$0 - \$25.00	0%
\$25.01 - \$1000.00	5%
\$1000.00 - \$5000.00	10%

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FEB 17 2001

By 1st RP52
Public Service Commission
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Issued: September 18, 1997

By: Casey D. Mahon
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P.O. Box 3177
Cedar Rapids, IA 52406

Effective: ~~September 18, 1997~~
OCT 17 1997

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4.4 Rate Tables (cont'd)

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Effective: February 17, 2001

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4.0 Rates and Charges (cont'd)4.4 Rate Tables (cont'd)4.4.3 Rate Table 3: Long Distance Service Rates and Discounts (cont'd)

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4.4.3.C Option 34.4.3.C.1 Rates

DAY		EVENING		NIGHT/WEEKEND	
Initial 30 Seconds or <u>fraction</u>	Each add'l 6 seconds or <u>fraction</u>	Initial 30 seconds or <u>fraction</u>	Each add'l 6 seconds or <u>fraction</u>	Initial 30 seconds or <u>fraction</u>	Each add'l 6 seconds or <u>fraction</u>
InterLATA: \$0.1060	\$0.0212	\$0.0940	\$0.0188	\$0.0940	\$0.0188
IntraLATA: \$0.0748	\$0.0150	\$0.0663	\$0.0133	\$0.0663	\$0.0133

Notes to Option 3:

- a. 30 second minimum initial period, six second additional increments.

4.4.3.C.2 Discounts

<u>Monthly Usage</u>	<u>Discount</u>
\$25.01 - \$1000.00	10%
Over \$1000.00	15%

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FEB 17 2001

By ^{1st} RP 53
Public Service Commission
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Issued: September 18, 1997

By: Casey D. Mahon
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Effective: ~~September 18, 1997~~
OCT 17 1997

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4.0 Rates and Charges (cont'd)

4.4 Rate Tables (cont'd)

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Effective: February 17, 2001

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4.4 Rate Tables (cont'd)MISSOURI
Public Service Commission4.4.3 Rate Table 3: Long Distance Service Rates and Discounts (cont'd)4.4.3.D Option 44.4.3.D.1 Rates

Per Minute:

	Peak	Offpeak
InterLATA:	\$0.2120	\$0.1880
IntraLATA:	\$0.1496	\$0.1326

Notes to Option 4:

- a. One minute minimum initial period, one minute additional increments.

4.4.3.D.2 Discounts

<u>Monthly Usage</u>	<u>Discount</u>
\$0 - \$23.99	0%
\$24.00 +	10%

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FEB 17 2001
By 15th RP 54
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Issued: September 18, 1997

By: Casey D. Mahon
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6400 C Street SW
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Cedar Rapids, IA 52406

Effective: ~~September 18, 1997~~

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