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# GENERAL RULES AND REGULATIONS APPLYING TO ELECTRIC SERVICE

### 23.01 BUSINESS DEMAND-SIDE MANAGEMENT

### **PURPOSE:**

The Business Demand-Side Management (DSM) Programs (Programs), which consist of eight programs, are designed to encourage business customers to proactively use energy in such a way as to reduce consumption of electricity or to shift consumption from times of peak demand to times of non-peak demand.

These Programs are offered in accordance with Section 393.1075, RSMo. Supp. 2009 (the Missouri Energy Efficiency Investment Act or MEEIA) and the Commission's rules to administer MEEIA.

#### **AVAILABILITY:**

Except as otherwise provided in the terms governing a particular program, these Programs are available to any of KCP&L's customers served under SGS, MGS, LGS, LPS, SGA, MGA, LGA, or TPP rate schedules. The Programs are not available to customers electing to opt-out of DSM program funding under 4 CSR 240-20.094(6), and monetary incentives that otherwise would be payable under a program are not available to those that have received a state tax credit under sections 135.350 through 135.362, RSMo, or under sections 253.545 through 253.561, RSMo. As provided for in the Commission's rules, customers shall attest to non-receipt of any such tax credit and acknowledge that the penalty for a customer who provides false documentation is a class A misdemeanor.

A customer may elect not to participate (opt-out) in an electric utility's DSM programs under 4 CSR 240-20.094(6) if they:

- Have at least one account with a demand of 5,000 kW in the previous 12 months with that electric utility, or;
- Operate an interstate pipeline pumping station, or;
- Have multiple accounts with aggregate coincident demand of 2,500 kW in the previous 12 months with that utility and have a comprehensive demand-side or energy efficiency program with achieved savings at least equal to those expected from the utility-provided programs.

A customer electing to opt-out must provide written notice to the electric utility no earlier than September 1 and not later than October 30 to be effective for the following calendar year but shall still be allowed to participate in interruptible or curtailable rate schedules or tariffs offered by the electric utility.

Unless otherwise provided for in the tariff sheets or schedules governing a particular program, customers may participate in multiple programs, but may receive only one Incentive per Measure.

The Company reserves the right to discontinue the entire MEEIA cycle 2 portfolio, if the Company determines that implementation of such programs is no longer reasonable due to changed factors or circumstances that have materially negatively impacted the economic viability of such programs as determined by the Company, upon no less than thirty days' notice to the Commission.

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### GENERAL RULES AND REGULATIONS APPLYING TO ELECTRIC SERVICE

### 23.01 BUSINESS DEMAND-SIDE MANAGEMENT

(continued)

### **DEFINITIONS:**

Unless otherwise defined, terms used in tariff sheets or schedules in Section 22 have the following meanings:

Applicant – A customer who has submitted a program application or has had a program application submitted on their behalf by an agent or trade ally.

Demand-Side Program Investment Mechanism (DSIM) - A mechanism approved by the Commission in KCP&L's filing for demand-side programs approval in Case No. EO-2015-0095.

Energy Efficiency - Measures that reduce the amount of electricity required to achieve a given end use.

Incentive - Any consideration provided by KCP&L directly or through the Program Administrator, including in the form of cash, bill credit, payment to third party, or public education programs, which encourages the adoption of Measures.

Measure - An end-use measure, energy efficiency measure, and energy management measure as defined in 4 CSR 240-22.020(18), (20), and (21).

Participant – End-use customer and/or manufacturer, installer, or retailer providing qualifying products or services to end-use customers.

<u>Program Administrator</u> – The entity selected by KCP&L to provide program design, promotion, administration, implementation, and delivery of services.

Program Partner - A retailer, distributor or other service provider that KCP&L or the Program Administrator has approved to provide specific program services through execution of a KCP&L approved service agreement.

Program Period – The three year period from the effective date of the tariffs, unless sooner terminated under the TERM provision of this tariff. Programs may have slightly earlier termination dates for certain activities, as noted on the KCP&L website - www.kcpl.com.

<u>Project</u> – One or more Measures proposed by an Applicant in a single application.

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# GENERAL RULES AND REGULATIONS APPLYING TO ELECTRIC SERVICE

### 23.01 BUSINESS DEMAND-SIDE MANAGEMENT

(continued)

<u>Total Resource Cost (TRC) Test</u> – A test of the cost-effectiveness of demand-side programs that compares the avoided utility costs to the sum of all incremental costs of end-use measures that are implemented due to the program (including both KCP&L and Participant contributions), plus utility costs to administer, deliver and evaluate each demand-side program.

### TERM:

These tariff sheets and the tariff sheets reflecting each specific Business DSM program shall be effective for three years from the effective date of the tariff sheets, unless another termination date is approved by the Commission.

If the Programs are terminated prior to the end of the Program Period, only Incentives for qualifying Measures that have been preapproved or installed prior to the Programs' termination will be provided to the customer.

### **DESCRIPTION:**

The reduction in energy consumption or shift in peak demand will be accomplished through the following Programs:

- Business Energy Efficiency Rebates Custom
- Business Energy Efficiency Rebates Standard
- Business Programmable Thermostat
- Strategic Energy Management
- Block Bidding
- Small Business Direct Install
- Demand Response Incentive

In addition, KCP&L customers have access to the Online Business Energy Audit.

Program details regarding the interaction between KCP&L or Program Administrators and Participants, such as Incentives paid directly to Participants, available Measures, availability of the Program, eligibility, and application and completion requirements may be adjusted through the change process as presented below. Those details, additional details on each Program, and other details such as process flows, application instructions, and application forms will be provided by the KCP&L website, www.kcpl.com.

### **CHANGE PROCESS:**

The change process is applicable to changes in program detail regarding the interaction between KCP&L or Program Administrators and Participants, and excludes changes to the ranges of Incentive amounts for each Measure.

- 1) Identify need for program detail change regarding the interaction between KCP&L or Program Administrators and Participants;
- 2) Discuss proposed change with Program Administrator;
- 3) Discuss proposed change with Evaluator;
- 4) Analyze impact on program and portfolio (cost-effectiveness, goal achievement, etc.);
- Inform the Staff, Office of the Public Counsel and the Department of Economic Development, Division of Energy, of the proposed change, the time within which it needs to be implemented, provide them the analysis that was done and consider recommendations from them that are received within the implementation timeline (the implementation timeline shall be no less than five

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# GENERAL RULES AND REGULATIONS APPLYING TO ELECTRIC SERVICE

### 23.01 BUSINESS DEMAND-SIDE MANAGEMENT

(continued)

business days from the time that the Staff, Office of the Public Counsel and the Department of Economic Development, Division of Energy, are informed and provided the above-referenced analysis):

- Take timely received recommendations into account and incorporate them where KCP&L believes it is appropriate to do so:
- 7) Notify and train customer contact personnel (Customer Service Representatives, Energy Consultants, Business Center) of the changes;
- 8) Make changes to forms and promotional materials;
- 9) Update program website;
- 10) File updated web pages and, if appropriate, updated list of Measures and Incentives amounts in Case No. EO-2015-0240; and
- 11) Inform Customer, trade allies, etc.

KCP&L will also continue to discuss and provide information on ongoing Program and Portfolio progress at quarterly regulatory advisory group update meetings.

### PROGRAMS' ANNUAL ENERGY AND DEMAND SAVINGS TARGETS:

Note that targeted energy and demand savings may be shifted between Programs depending on market response, changes in technology, or similar factors. These targets are based on savings at customer meters (excluding transmission and distribution line losses).

Expected Annual kWh Savings Targets at Customer Side of Meter					
	Program Plan Year 1	Program Plan Year 2	Program Plan Year 3		
Strategic Energy Management	3,009,084	3,009,084	3,009,084	9,027,252	
Business Energy Efficiency Rebates- Custom	14,310,148	15,025,656	15,025,656	44,361,460	
Business Energy Efficiency Rebates- Standard	19,445,405	19,446,710	19,478,576	58,370,691	
Block Bidding	2,514,850	2,514,850	5,029,699	10,059,399	
Small Business Direct Install	698,711	1,402,385	1,408,537	3,509,633	
Business Programmable Thermostat	32,802	32,802	32,802	98,406	
TOTAL	40,011,000	41,431,487	43,984,354	125,426,841	

Earnings Opportunity targets are set forth in Kansas City Power & Light Company's Schedule DSIM, Sheet No. 49P, as approved in Case No. EO-2015-0240.

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# GENERAL RULES AND REGULATIONS APPLYING TO ELECTRIC SERVICE

### 23.01 BUSINESS DEMAND-SIDE MANAGEMENT

(continued)

	Expected Annual kW Demand Savings Targets at Customer Side of Meter				
	Program Plan Year 1	Program Plan Year 2	Program Plan Year 3	Program	
Strategic Energy Management	674	674	674	2,022	
Business Energy Efficiency Rebates- Custom	3,912	4,108	4,108	12,128	
Business Energy Efficiency Rebates- Standard	3,645	3,645	3,645	10,935	
Block Bidding	436	436	872	1,744	
Small Business Direct Install	113	225	225	563	
Business Programmable Thermostat	89	89	89	267	
Demand Response Incentive	10,000	13,000	15,000	38,000	
TOTAL	18,869	22,177	24,613	65,659	

Earnings Opportunity targets are set forth in Kansas City Power & Light Company's Schedule DSIM, Sheet No. 49P, as approved in Case No. EO-2015-0240.

### PROGRAM COSTS AND INCENTIVES:

Costs of and Incentives for the Business DSM Programs reflected herein shall be identified in a charge titled "DSIM Charge" appearing as a separate line item on customers' bills and applied to customers' bills as a per kilowatt-hour charge as specified in the SGS, MGS, LGS, LPS, SGA, MGA, LGA, or TPP rate schedules. All customers taking service under said rate schedules shall pay the charge regardless of whether a particular customer utilizes a demand-side program available hereunder, unless they have opted-out as provided for previously.

### **PROGRAM DESCRIPTIONS:**

The following pages contain other descriptions and terms for the Programs being offered under this tariff.

### **CHANGES IN MEASURES OR INCENTIVES:**

KCP&L may offer the Measures contained in KCP&L's filing approved in Case No. EO-2015-0240. The offering of Measures not contained within the aforesaid filing must be approved by the Commission pursuant to 4 CSR 240-20.094(4). Measures being offered and Incentives available to customers will be listed on KCP&L's website, <a href="www.kcpl.com">www.kcpl.com</a>. The Measures and Incentives being offered are subject to change. Customers must consult <a href="www.kcpl.com">www.kcpl.com</a> for the list of currently available Measures. Should a Measure or Incentive offering shown on KCP&L's website differ from the corresponding Measure or Incentive offering shown in the currently effective notice filed in Case No. EO-2015-0240, the stated Measure or Incentive offering as shown in the currently effective notice shall govern.

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# GENERAL RULES AND REGULATIONS APPLYING TO ELECTRIC SERVICE

### 23.02 ONLINE BUSINESS ENERGY AUDIT

### **PURPOSE:**

This program provides business customers access, through <a href="www.kcpl.com">www.kcpl.com</a>, to analyze the energy efficiency of their businesses, educational materials regarding energy efficiency and conservation, and information on KCP&L's other demand-side management programs.

### **PROGRAM PROVISIONS:**

This energy efficiency program is considered educational. Additional details are available at the KCP&L website, <a href="https://www.kcpl.com">www.kcpl.com</a>.

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# GENERAL RULES AND REGULATIONS APPLYING TO ELECTRIC SERVICE

#### 23.03 BUSINESS ENERGY EFFICIENCY REBATES - CUSTOM

### **PURPOSE:**

The Business Energy Efficiency Rebates - Custom program is designed to encourage more effective utilization of electric energy through Energy Efficiency improvement opportunities which are available at the time of new equipment purchases, facility modernization, and industrial process improvement. This program provides rebates for Energy Efficiency measures that are not specifically covered under the Business Energy Efficiency Rebates – Standard program. A "Custom Incentive" is a direct payment or bill credit to a Participant for installation of Measures that are part of projects that have been pre-approved by the Program Administrator.

### **AVAILABILITY:**

This program is available during the Program Period, and is available to all customers in the classes identified in the Business Demand-Side Management section that also meet Custom Rebate Program Provisions below.

#### PROGRAM PROVISIONS:

This program provides a rebate for installing qualifying high efficiency equipment or systems, or replacing or retrofitting HVAC systems, motors, lighting, pumps or other qualifying equipment or systems with higher energy efficiency equipment or systems. Both new construction projects and retrofit projects are eligible to apply. To become a Participant in the program customers must request a rebate for a project by submitting an application through the KCP&L website (<a href="www.kcpl.com">www.kcpl.com</a>) or on paper. Projects must be pre-approved by the Program Administrator before the project start date to be eligible for a rebate. Customer applications will be evaluated and the rebates will be distributed on a first-come basis according to the date of the customer's application.

Rebate applications for different energy saving measures at the same facility may be submitted. An entity with multiple facilities may participate for each facility by submitting an application for each facility. The maximum amount of each rebate will be calculated as a flat rate in cents per kWh saved, up to the customer annual maximum. The cents per kWh range and customer annual maximum can be found at <a href="https://www.kcpl.com">www.kcpl.com</a>. The total amount of program (Business Energy Efficiency Rebate- Custom and Standard) rebates that a Participant can receive during a program year is initially set and limited to a program cap of \$500,000 per customer. The program cap can be adjusted for each program year during the Program Period by filing an updated tariff sheet. The rebate for the measure will be issued upon completion of the project's final application process.

After KCP&L reviews projects approved and/or paid during the first six months of a program year, KCP&L may approve applications for additional rebates if the customer has reached its maximum and if Program funds are available.

By applying for the Custom Rebate Program, the customer agrees that the project may be subject to random on-site inspections by the Program Administrator.

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# GENERAL RULES AND REGULATIONS APPLYING TO ELECTRIC SERVICE

### 23.04 BUSINESS ENERGY EFFICIENCY REBATES - STANDARD

### **PURPOSE:**

The Business Energy Efficiency Rebates - Standard program is designed to encourage installation of energy efficient measures in existing facilities. The primary objectives of this program are to provide pre-set incentives to facility owners and operators for the installation of high efficiency equipment and controls and to provide a marketing mechanism for electrical contractors, mechanical contractors, and their distributors to promote energy efficient equipment to end users.

#### **AVAILABILITY:**

This program is available during the Program Period, and is available to all customers in the classes identified in the Business Demand-Side Management section that also meet Standard Rebate Program Provisions below.

#### PROGRAM PROVISIONS:

KCP&L will hire a Program Administrator to implement this program. The Program Administrator will provide the necessary services to effectively implement the program and to strive to attain the energy and demand savings targets. Standard Measures and Incentives will be provided to qualifying participants that provide completed Standard Rebate Applications as indicated below:

- Participant must complete a Standard Rebate Application form, or purchase from pre-qualified equipment distributors, available at <a href="https://www.kcpl.com">www.kcpl.com</a>;
- Participant must provide proof of equipment purchase and installation;
- Measures must be purchased and installed after the effective date of this tariff;
- Measures which receive an Incentive under the Custom Rebate Program are not eligible for this Standard Rebate Program; and
- · Standard Measures can be installed as a retrofit in an existing facility

By applying for the Standard Rebate Program, the participant agrees that the project may be subject to random on-site inspections by the Program Administrator.

The total amount of program (Business Energy Efficiency Rebate – Custom and Standard) rebates that a Participant can receive during a program year of the Program Period is initially set and limited to a program cap of \$500,000 per customer. The program cap can be adjusted for each program year during the Program Period by filing an updated tariff sheet. The rebate for the measure will be issued upon completion of the project.

#### **ELIGIBLE MEASURES AND INCENTIVES:**

Standard Incentives filed in Case No. EO-2015-0240 are eligible for program benefits and Incentives and may be offered during the Program Period. These include, but are not limited to, the following equipment types:

- · Lighting and Controls
- Motors, Pumps and Variable Frequency Drives
- HVAC (Heating, Ventilation and Air-Conditioning)
- Business Computing
- Food Service and Refrigeration

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# GENERAL RULES AND REGULATIONS APPLYING TO ELECTRIC SERVICE

### 23.05 BLOCK BIDDING

### **PURPOSE:**

The Block Bidding program is designed to encourage high-volume energy savings projects from customers and third-party suppliers working on behalf of customers at a lower cost than traditional programs.

#### **AVAILABILITY:**

This program is available during the Program Period, and is available to all customers in the classes identified in the Business Demand-Side Management section that also meet Block Bidding Program Provisions below.

### **PROGRAM PROVISIONS:**

KCP&L will hire a Program Administrator to implement this program. The Program Administrator will provide the necessary services to effectively implement the program and to strive to attain the energy and demand savings targets.

This program seeks to purchase blocks of electric savings by issuing a Request for Proposal (RFP) to eligible customers and third-party suppliers. The RFP details the proposal requirements, as well as the electric savings that must be achieved. Customers and/or third parties submit proposals to deliver the requested block of cost-effective electric energy and/or demand savings.

Bidder proposals are reviewed to (1) verify customer eligibility; (2) ensure completeness and accuracy of proposed energy savings; and (3) screen the proposed measures for cost-effectiveness.

Qualifying bidder proposals are ranked based upon the proposed cost per kW and kWh saved (\$/kW, \$/kWh). Program funds are awarded to bidders who meet the above three point criteria and meet Company objectives including lowest \$/kW, \$/kWh saved until funding is depleted. KCP&L enters into contracts with bidders that receive program funding. All projects must receive pre- and post-implementation inspections to verify the existing and upgraded equipment.

Further program details can be found at www.kcpl.com.

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# GENERAL RULES AND REGULATIONS APPLYING TO ELECTRIC SERVICE

### 23.06 STRATEGIC ENERGY MANAGEMENT

### **PURPOSE:**

The Strategic Energy Management program is designed to provide energy education, technical assistance and company-wide coaching to business customers to encourage behavioral change and transformation with respect to energy use and management. The program provides customers consultative resources and incentives.

#### **AVAILABILITY:**

This program is available during the Program Period, and is available to all customers in the classes identified in the Business Demand-Side Management section that also meet Strategic Energy Management Program Provisions below.

### **PROGRAM PROVISIONS:**

KCP&L will hire a Program Administrator and Energy Management Provider to implement this program. The Program Administrator will provide the necessary services to effectively implement the program and to strive to attain the energy and demand savings targets. The Energy Management Provider will serve as project manager, organizational facilitator and savings modeler.

The program includes two programs options:

- 1. One-on-One Consultative Strategy Energy Management providing the customer with access to an energy expert who works intensively with the customer to integrate energy management into the organization.
- 2. Strategic Energy Management Cohort which places companies into groups that work together for one year or longer and share best practices.

#### **ELIGIBLE MEASURES AND INCENTIVES:**

Measures filed in Case No. EO-2015-0240 are eligible for program benefits and Incentives and may be offered during the Program Period. Eligible Incentives directly paid to customers and Measures can be found at <a href="https://www.kcpl.com">www.kcpl.com</a>.

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# GENERAL RULES AND REGULATIONS APPLYING TO ELECTRIC SERVICE

### 23.07 SMALL BUSINESS DIRECT INSTALL

### **PURPOSE:**

The Small Business Direct Install program is designed to provide targeted, cost-effective measures to small business customers in a quickly deployable program delivery mechanism.

### **AVAILABILITY:**

This program is available to small and medium business customers with an average electric demand of less than or equal to 100 kW per year.

### **PROGRAM PROVISIONS:**

KCP&L will hire a Program Administrator to implement this program. The Program Administrator will provide the necessary services to effectively implement the program and to strive to attain the energy and demand savings targets.

This program offers customers an energy assessment which includes potential energy savings and anticipated payback, as well as incentives that cover a portion of equipment and installation costs.

### **ELIGIBLE MEASURES AND INCENTIVES:**

Measures filed in Case No. EO-2015-0240 are eligible for program benefits and Incentives and may be offered during the Program Period. These include, but are not limited to, the following:

- · Occupancy sensors
- LED exit signs
- Fluorescent lamps

Eligible Incentives directly paid to customers and Measures can be found at www.kcpl.com.

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# GENERAL RULES AND REGULATIONS APPLYING TO ELECTRIC SERVICE

### 23.08 BUSINESS PROGRAMMABLE THERMOSTAT

#### **PURPOSE:**

The voluntary Business Programmable Thermostat Program is intended to help reduce system peak load and thus defer the need for additional capacity. The program accomplishes this by cycling the Participants' air conditioning unit(s) temporarily in a KCP&L coordinated effort to limit overall system peak load.

#### **AVAILABILITY:**

The program is available for the Program Period to any customer currently receiving service under any small general service or medium general service rate schedule. Customers must also have adequate paging and/or radio coverage or constantly connected, Wi-Fi enabled internet service and have a working, central air conditioning system of suitable size and technology to be controlled by the programmable thermostat. Commercial property owner's permission may be required for a tenant to participate.

#### **CONTROLS AND INCENTIVES:**

Participants will receive a free programmable thermostat that can be controlled via radio or Wi-Fi signals sent to the unit by KCP&L or its assignees. If Participant has a Wi-Fi enabled, programmable thermostat designated as compatible with KCP&L and/or its assignee's communication network, the Participant may elect to enroll their thermostat into the Program. During a curtailment event, KCP&L or its assignee will send a radio or Wi-Fi signal to the thermostat that will cycle the Participant's air conditioner. Participants may also receive additional monetary incentives to participate in the Program, pursuant to the Program's parameters as outlined on the KCP&L website and/or Program enrollment portal. Participants may use the programmable thermostat throughout the year to improve heating and cooling efficiency.

### **CYCLING METHODS:**

KCP&L may elect to cycle Participants' air conditioner units either by raising the thermostat setting two to four degrees during the curtailment event, or by directly cycling the compressor unit.

### NOTIFICATION:

KCP&L will notify Participants of a curtailment event via a website and/or on the thermostat or via push notification on their smart phone. The notification can occur prior to or at the start of a curtailment event.

## **CURTAILMENT SEASON:**

The Curtailment Season will extend from June 1 to September 30.

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			For _	Missouri Retail	Servic	e Area

# GENERAL RULES AND REGULATIONS APPLYING TO ELECTRIC SERVICE

### 23.08 BUSINESS PROGRAMMABLE THERMOSTAT

(continued)

#### **CURTAILMENT LIMITS:**

KCP&L may call a curtailment event any weekday, Monday through Friday, excluding Independence Day and Labor Day, or any day officially designated as such. A curtailment event occurs whenever the thermostat is being controlled by KCP&L or its assignees. KCP&L may call a maximum of one curtailment event per day per Participant lasting no longer than four (4) hours per Participant. KCP&L is not required to curtail all Participants simultaneously and may stagger curtailment events across participating Participants.

### **CURTAILMENT OPT OUT PROVISION:**

A Participant may opt out of any air conditioning cycling curtailment event during the Curtailment Season by notifying KCP&L at any time prior to or during a curtailment event. Participant may opt out of an ongoing event via their smart phone or by the thermostat itself. Notification must be communicated to KCP&L by using KCP&L's website (<a href="www.kcpl.com">www.kcpl.com</a>) or by calling KCP&L at the telephone number provided with the air conditioner cycling agreement.

## **NEED FOR CURTAILMENT:**

Curtailments may be requested for operational or economic reasons. Operational curtailments may occur when any physical operating parameter(s) approaches a constraint on the generation, transmission or distribution systems or to maintain KCP&L's capacity margin requirement. Economic reasons may include any occasion when the marginal cost to produce or procure energy or the price to sell the energy in the wholesale market is greater than a customer's retail price.

### **CONTRACT TERM:**

Initial contracts will be for a period of three years, terminable thereafter on 90 days written notice. At the end of the initial term, if the thermostat was provided free of charge to the Participant, then the thermostat becomes the Participant's property. The customer will remain subject to curtailment unless they make a request with KCP&L or its assignees to be removed from the program. However, so long as the agreement to participate in the Program is in force, KCP&L will provide maintenance and repair to the programmable thermostat as may be required due to normal use. If the Participant has the KCP&L provided thermostat and leaves the program prior to the end of the initial contract, KCP&L will have 60 days thereafter to remove the thermostat and/or other control equipment; otherwise, it becomes the Participant's property. KCP&L will also have a separate Customer Program Participation Agreement outlining Customer and KCP&L responsibilities, and additional information concerning data privacy and Program termination for customers who participate in any studies that will analyze and evaluate customers' behavior and usage of thermostat, and associated software.

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# GENERAL RULES AND REGULATIONS APPLYING TO ELECTRIC SERVICE

### 23.09 DEMAND RESPONSE INCENTIVE

Demand Response Incentive is a replacement for the MPower Rider. References to MPower found in other tariffs shall be considered references to Demand Response Incentive.

#### **PURPOSE:**

This voluntary program is designed to reduce customer load during peak periods to help defer future generation capacity additions and provide for improvements in energy supply.

### **AVAILABILITY:**

This program is available during the Program Period, and is available to all customers in the classes identified in the Business Demand-Side Management section that also meet Demand Response Incentive provisions. The Customer must have a load curtailment capability of at least 25 kW during the Curtailment Season and within designated Curtailment Hours, and must agree to establish Firm Power Levels as set forth herein. Availability is further subject to the economic and technical feasibility of the installation of required Company equipment. The Company reserves the right to limit the total Curtailable Load determined under this program.

A customer may enroll directly with KCP&L or with a KCP&L-approved Aggregator. A KCP&L-approved Aggregator is an entity, appointed by a customer to act on behalf of said Customer with respect to all aspects of the Program, including but not limited to: a) the receipt of notices from KCP&L under this Program; and b) the receipt of incentive payments from KCP&L.

### AGGREGATION OF A CUSTOMER'S MULTIPLE ACCOUNTS:

For the purposes of this program only and at the Company's option, a Customer with multiple accounts may request that some or all of its accounts be aggregated with respect to Estimated Peak Demands, Curtailable Loads and Firm Power Levels, so long as each account in the aggregation is able to provide a Curtailable Load of at least 25 kW. The aggregated account will be treated as a single account for purposes of calculating the Program Participation Payments, Curtailment Occurrence Payments and Penalties.

### **TERM OF CONTRACT:**

Contracts under this program shall be effective as of the date of contract execution and will expire at the end of the Program Period. Thereafter, Customers may enter into a new contract subject to the terms and conditions of this program as may be modified from time to time. Written notice by either the Customer or Company to terminate a contract must be given at least thirty (30) days prior to commencement of the Curtailment Season.

### **CURTAILMENT SEASON:**

The Curtailment Season shall be determined based upon the method of curtailment, with Customers contracting directly with KCP&L participating in a curtailment season period of June 1 through September 30. The Curtailment Season directly contracted Customers will exclude Independence Day and Labor Day, or the days celebrated as such. Customers contracted with and participating in a KCP&L-approved Aggregator's portfolio shall experience a mutually agreed upon curtailment season pursuant to the terms of the KCP&L-approved Aggregator's contract with the Customer, which may extend the Curtailment Season from January 1 through December 31.

KCP&L is not required to curtail all Participants simultaneously and may stagger curtailment events across participating Participants.

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ISSUED BY:	Darrin R. Ives			Kansas City, MO	
	Vice President				

# KANSAS CITY POWER & LIGHT COMPANY P.S.C. MO. No. 2 Canceling P.S.C. MO. No. Canceling P.S.C. MO. No.

# GENERAL RULES AND REGULATIONS APPLYING TO ELECTRIC SERVICE

#### 23.09 DEMAND RESPONSE INCENTIVE

(continued)

### **CURTAILMENT LIMITS:**

The Customer contract shall specify the Maximum Number of Curtailment Events for which the Customer agrees to curtail load during each Curtailment Season. For customers contracting directly with KCP&L, the Maximum Number of Curtailment Events shall be at least one (1) but shall not exceed ten (10) separate occurrences per Curtailment Season. Each Curtailment Event shall be no more than eight consecutive hours and no more than one occurrence will be required per day. The Company may call a Curtailment Event no more than three consecutive days per calendar week. The cumulative hours of Curtailment Hours per Customer shall not exceed eighty (80) hours in any Curtailment Season.

For Customers contracted through a KCP&L-approved Aggregator, the Maximum Number of Curtailment Events, Duration of Curtailment Events and Frequency of Curtailment Events shall be defined within the Customer's contract and mutually agreed upon by KCP&L, the Customer and the Aggregator.

#### **ESTIMATED PEAK DEMANDS:**

The Estimated Peak Demand is the average of the Customer's Monthly Maximum Demand for Monday through Friday between 12:00 noon and 8:00 pm for June 1 through September 30 from the previous year.

The Company may use such other data or methodology as may be appropriate to establish the Estimated Peak Demand.

### **ESTIMATED PEAK DEMAND MODIFICATIONS:**

The Company may review and, if necessary, adjust the Customer's Estimated Peak Demand based on evidence that the Customer's actual peak demand has changed, or will change, significantly from the Estimated Peak Demand currently being used to calculate the Customer's Curtailable Load. If a change in the Customer's Estimated Peak Demand results in a change in its Curtailable Load, the Customer shall lose and/or repay its curtailment compensation proportional to the number of days curtailment was not available and the change in the Curtailable Load.

#### FIRM POWER LEVELS:

The Customer's Firm Power Level, which is the maximum demand level to be drawn during a Curtailment Event, shall be set at least 25 kW less than the Customer's Estimated Peak Demand.

The Company may use a Test Curtailment to establish the Firm Power Levels for the Customer.

### FIRM POWER LEVEL MODIFICATIONS:

The Firm Power Level may be modified to reflect significant change in Customer load, subject to verification and approval by the Company. At any time the Company may adjust the Customer's Firm Power Level downward based on evidence that the Customer's actual demand has dropped, or will drop, significantly from the Estimated Peak Demand. Any adjusted Firm Power Level shall continue to provide for a Curtailable Load of at least 25 kW. Future customer compensation will be adjusted accordingly for any change in Firm Power Level.

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# KANSAS CITY POWER & LIGHT COMPANY P.S.C. MO. No. 2 Canceling P.S.C. MO. No. Canceling P.S.C. MO. No.

# GENERAL RULES AND REGULATIONS APPLYING TO ELECTRIC SERVICE

### 23.09 DEMAND RESPONSE INCENTIVE

(continued)

### FIRM POWER LEVEL MODIFICATIONS: (continued)

Additionally, for any change in Firm Power Level that decreases Curtailable Load for the Customer shall result in re-evaluation of all curtailment compensation to the Customer including any payment or credits made in advance of the Curtailment Season. The Customer shall repay the Company prior payments/credits made in excess of the curtailment compensation due based on the decreased level of Curtailable Load.

### **CURTAILABLE LOAD:**

Curtailable Load shall be that portion of a Customer's Estimated Peak Demand that the Customer is willing and able to commit for curtailment, and that the Company agrees to accept for curtailment. The Curtailable Load shall be the same amount for each month of the contract. Under no circumstances shall the Curtailable Load be less than 25 kW. Curtailable Load is calculated as the difference between the Estimated Peak Demand as determined above, and the Firm Power Level.

#### **SELF GENERATION:**

Self-generation as a curtailment method is restricted to customers who can provide documentation validating compliance pursuant to Environmental Protection Agency ("EPA") regulations (summarized at <a href="https://www.epa.gov/ttn/atw/icengines/comply.html">www.epa.gov/ttn/atw/icengines/comply.html</a>) that affect the use of reciprocating internal combustion engines.

### **CUSTOMER COMPENSATION:**

Customer compensation shall be defined within each Customer contract and will be based on contract term, Maximum Number of Curtailment Events and the number of actual Curtailment Events per Curtailment Season. Timing of all payments/credits shall be specified in the curtailment contract with each Customer. Payments shall be paid to the Customer by KCP&L in the form of a check or bill credit as specified in the contract or by a KCP&L-approved Aggregator as defined within the Customer's contract. The credits shall be applied before any applicable taxes. All other billing, operational, and related provisions of other applicable rate schedules shall remain in effect.

Compensation will include:

### PROGRAM PARTICIPATION PAYMENT:

For each Curtailment Season, Customer shall receive a payment/credit based upon the incentive structure outlined within the contract term. The Program Participation Payment for a Curtailment Season is equal to the per kilowatt of Curtailable Load rate as defined in the Customer's contract.

The Program Participation Payment will be divided by the number of months in the Curtailment Season and applied as bill credits equally for each month of the Curtailment Season.

Curtailment Occurrence Payment: The Customer may also receive an Event Payment for each Curtailment Hour during which the Customer's metered demand is less than or equal to his Firm Power Level.

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ISSUED BY: Darrin R. Ives

Vice-President

Kansas City, MO

### 

# GENERAL RULES AND REGULATIONS APPLYING TO ELECTRIC SERVICE

### 23.09 DEMAND RESPONSE INCENTIVE

(continued)

#### **NEED FOR CURTAILMENT:**

Curtailments can be requested for operational or economic reasons. Operational curtailments may occur when physical operating parameters approach becoming a constraint on the generation, transmission, or distribution systems, or to maintain the Company's capacity margin requirement. Economic curtailment may occur when the marginal cost to produce or procure energy, or the opportunity to sell the energy in the wholesale market, is greater than the Customer's retail price.

### **ENERGY PURCHASE OPTION:**

At the Company's option and the Customer's request, during a Curtailment Event called for economic reasons, the Customer may purchase energy above its Firm Power Level from the Company at a price per kilowatt-hour determined at the beginning of a Curtailment Event. A Curtailment Event Payment will not be paid to Customers for Curtailment Events where this option is used. Customer will not have the option to purchase energy during a Curtailment Event called for operational reasons.

#### **PENALTIES:**

Failure of the Customer to effect load reduction to its Firm Power Level or lower in response to any Company request for curtailment shall result in the following reduction or refund of Program Participation Payments and Curtailment Occurrence Payments for each such failure as follows:

Reduction of Program Participation Payment: Customer will receive reduced future Program Participation Payments or a bill debit, in an amount equal to 150% of the Program Participation Payment divided by the Maximum Number of Curtailment Events, the result of which is multiplied by the percentage by which the Customer underperformed during a Curtailment Event.

Any Customer who fails to reduce load to its Firm Power Level on three or more days within any Curtailment Season may be ineligible for this program for a period of two years from the date of the third failure.

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KANSAS CITY POWER P.S.C. MO. No. 2	& LIGHT COMPAN	Y ⊠	Original	Sheet No.	2.13
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	23.09 DEMAND RESPONS	E INCEN	TIVE		(continued)
Curtailment Event. However	e right to cancel a scheduled r, if cancellation occurs with les Curtailment Event, the cancel	s than tv	vo hours	of the notification per	iod remaining
a Customer's failure to effect	right to request a Test Curtailm of load reduction to its Firm Points do not count toward the Ma Test Curtailments.	wer Lev	el or lowe	er upon any Compar	ny request for
subject to the paragraph er	N: ogram also will be served on the ntitled "Special Provisions for edule VLR is not required for cu	Custome	ers Serve	d on Schedule MP.	
on a voluntary basis, in addi additional voluntary curtailm but will not receive additiona	omer's contract is in effect, the itional Curtailment Events. Cu tents will receive Curtailment I al Program Participation Paym whether or not they have partic	stomers Event Pa ents. Thi	who are a syments a s provisio	asked and who partic as outlined previously on applies to all Cust	ipate in these in this tariff, omers whose
At its sole discretion, the Co Voluntary Events for a given	ompany will decide to apply the Curtailment Event.	ne terms	of Volun	tary Load Reduction	or Additional

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# GENERAL RULES AND REGULATIONS APPLYING TO ELECTRIC SERVICE

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# GENERAL RULES AND REGULATIONS APPLYING TO ELECTRIC SERVICE

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# GENERAL RULES AND REGULATIONS APPLYING TO ELECTRIC SERVICE

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# GENERAL RULES AND REGULATIONS APPLYING TO ELECTRIC SERVICE

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# GENERAL RULES AND REGULATIONS APPLYING TO ELECTRIC SERVICE

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# GENERAL RULES AND REGULATIONS APPLYING TO ELECTRIC SERVICE

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# GENERAL RULES AND REGULATIONS APPLYING TO ELECTRIC SERVICE

### 23.16 RESIDENTIAL DEMAND-SIDE MANAGEMENT

#### **PURPOSE:**

The Residential Demand-Side Management (DSM) Programs (Programs), which consist of eight programs, are designed to encourage residential customers to proactively use energy in such a way as to reduce consumption of electricity or to shift consumption from times of peak demand to times of non-peak demand.

These Programs are offered in accordance with Section 393.1075, RSMo. Supp. 2009 (the Missouri Energy Efficiency Investment Act or MEEIA) and the Commission's rules to administer MEEIA.

### **AVAILABILITY:**

Except as otherwise provided in the terms governing a particular program, these Programs are available to residential customers in KCP&L's Missouri service area being served under any residential rate schedule.

Monetary incentives are not payable to customers that have received a state tax credit under sections 135.350 through 135.362, RSMo, or under sections 253.545 through 253.561, RSMo. As provided for in the Commission's rules, customers shall attest to non-receipt of any such tax credit and acknowledge that the penalty for a customer who provides false documentation is a class A misdemeanor.

Unless otherwise provided for in the tariff sheets or schedules governing a particular program, customers may participate in multiple programs, but may receive only one Incentive per Measure.

The Company reserves the right to discontinue the entire MEEIA cycle 2 portfolio, if Company determines that implementation of such programs is no longer reasonable due to changed factors or circumstances that have materially negatively impacted the economic viability of such programs as determined by the Company, upon no less than thirty days' notice to the Commission.

# **DEFINITIONS:**

Unless otherwise defined, terms used in tariff sheets or schedules in Section 23 have the following meanings:

<u>Applicant</u> – A customer who has submitted a program application or has had a program application submitted on their behalf.

<u>Demand-Side Program Investment Mechanism (DSIM)</u> – A mechanism approved by the Commission in KCP&L's filing for demand-side program approval in Case No. EO-2015-0240.

Energy Efficiency - Measures that reduce the amount of electricity required to achieve a given end use.

<u>Incentive</u> – Any consideration provided by KCP&L directly or through the Program Administrator and Program Partners, including buydowns, markdowns, rebates, bill credits, payment to third parties, direct installations, giveaways and education, which encourages the adoption of Measures.

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				For Miss	ouri Retail Servic	e Area

# GENERAL RULES AND REGULATIONS APPLYING TO ELECTRIC SERVICE

### 23.16 RESIDENTIAL DEMAND-SIDE MANAGEMENT

(continued)

<u>Measure</u> – An end-use measure, energy efficiency measure, and energy management measure as defined in 4 CSR 240-22.020(18), (20), and (21).

<u>Participant</u> – End-use customer and/or manufacturer, installer, or retailer providing qualifying products or services to end-use customers.

<u>Program Administrator</u> – The entity selected by KCP&L to provide program design, promotion, administration, implementation, and delivery of services.

<u>Program Partner</u> – A retailer, distributor or other service provider that KCP&L or the Program Administrator has approved to provide specific program services through execution of a KCP&L approved service agreement.

<u>Program Period</u> – The three year period from the effective date of the tariffs, unless sooner terminated under the TERM provision of this tariff. Programs may have slightly earlier deadlines for certain activities, as noted on the KCP&L website – <u>www.kcpl.com</u>.

<u>Total Resource Cost (TRC) Test</u> – A test of the cost-effectiveness of demand-side programs that compares the avoided utility costs to the sum of all incremental costs of end-use measures that are implemented due to the program (including both KCP&L and Participant contributions), plus utility costs to administer, deliver and evaluate each demand-side program.

#### TERM:

These tariff sheets and the tariff sheets reflecting each specific residential DSM program shall be effective for three years from the effective date of the tariff sheets, unless another termination date is approved by the Commission.

If the Programs are terminated prior to the end of the Program Period, only Incentives for qualifying Measures that have been preapproved or installed prior to the Programs' termination will be provided to the customer.

### **DESCRIPTION:**

The reduction in energy consumption or shift in peak demand will be accomplished through the following Programs:

- Home Appliance Recycling Rebate
- Whole House Efficiency
- Home Energy Report
- Income-Eligible Home Energy Report
- Income-Eligible Multi-Family
- Home Lighting Rebate
- Residential Programmable Thermostat

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# GENERAL RULES AND REGULATIONS APPLYING TO ELECTRIC SERVICE

### 23.16 RESIDENTIAL DEMAND-SIDE MANAGEMENT

(continued)

In addition, KCP&L residential customers have access to the Online Home Energy Audit.

Program details regarding the interaction between KCP&L or Program Administrators and Participants, such as Incentives paid directly to Participants, available Measures, availability of the program, eligibility, and application and completion requirements may be adjusted through the change process as presented below. Those details, additional details on each program, and other details such as process flows, application instructions, and application forms will be provided on the KCP&L website, <a href="https://www.kcpl.com">www.kcpl.com</a>.

### **CHANGE PROCESS:**

The change process is applicable to changes in program detail regarding the interaction between KCP&L or Program Administrators and Participants in the Programs, and excludes changes to the ranges of Incentive amounts for each Measure.

- 1) Identify need for program detail change regarding the interaction between KCP&L or Program Administrators and Participants in the Programs:
- 2) Discuss proposed change with Program Administrator;
- 3) Discuss proposed change with Evaluator;
- 4) Analyze impact on program and portfolio (cost-effectiveness, goal achievement, etc.);
- Inform the Staff, Office of the Public Counsel and the Department of Economic Development, Division of Energy, of the proposed change, the time within which it needs to be implemented, provide them the analysis that was done and consider recommendations from them that are received within the implementation timeline (the implementation timeline shall be no less than five business days from the time that the Staff, Office of the Public Counsel and the Department of Economic Development, Division of Energy, are informed and provided the above-referenced analysis);
- Take timely received recommendations into account and incorporate them where KCP&L believes it is appropriate to do so;
- 7) Notify and train customer contact personnel (Customer Service Representatives, Energy Consultants, Business Center) of the changes;
- 8) Make changes to forms and promotional materials;
- 9) Update program website;
- 10) File updated web pages and, if appropriate updated list of Measures and Incentive amounts in Case No. EO-2015-0240; and
- 11) Inform Customers, trade allies, Program Partners, etc.

KCP&L will also continue to discuss and provide information on ongoing program and portfolio progress at quarterly regulatory advisory group update meetings.

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### **GENERAL RULES AND REGULATIONS** APPLYING TO ELECTRIC SERVICE

### 23.16 RESIDENTIAL DEMAND-SIDE MANAGEMENT

(continued)

### PROGRAMS' ANNUAL ENERGY AND DEMAND SAVINGS TARGETS:

Note that targeted energy and demand savings may be shifted between programs depending on market response, changes in technology, or similar factors. These targets are based on savings at customer meters (excluding transmission and distribution line losses).

	•	s Targets at			
	Cu	istomer Side of Me	eter 	Sum of Annual by	
	Program Plan Year 1	Program Plan Year 2	Program Plan Year 3	Program	
Home Appliance Recycling	4 000 070	0.400.000	0.040.740		
Rebate	1,932,870	2,186,690	2,210,710	6,330,270	
Whole House Efficiency	2,496,098	4,060,710	4,581,178	11,137,986	
Home Energy Report	12,374,415	13,504,463	13,861,941	39,740,819	
Income-Eligible Home Energy Report	1,832,469	1,820,541	1,682,756	5,335,766	
Home Lighting Rebate	6,906,611	8,085,489	9,700,770	24,692,870	
Income-Eligible Multi- Family	3,755,980	3,454,647	3,366,505	10,577,132	
Residential Programmable Thermostat	1,462,692	1,462,692	1,462,692	4,388,076	
TOTAL	30,761,135	34,575,232	36,866,552	102,202,919	

	Expected A Targets a	Sum of Annual by		
	Program Program Plan Program		Program	
	Plan Year 1	Year 2	Plan Year 3	
Home Appliance Recycling Rebate	323	365	369	1,057
Whole House Efficiency	701	1,210	1,355	3,266
Home Energy Report	2,866	2,866	2,866	8,598
Income-Eligible Home Energy				
Report	467	474	474	1,415
Home Lighting Rebate	692	816	990	2,498
Income-Eligible Multi-Family	464	491	587	1,542
Residential Programmable				
Thermostat	3,989	3,989	3,989	11,967
TOTAL	9,502	10,211	10,630	30,343

Earnings Opportunity targets are set forth in Kansas City Power & light Company's Schedule DSIM, Sheet No. 49P, as approved in Case No. EO-2015-0240.

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Darrin R. Ives Vice President

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# GENERAL RULES AND REGULATIONS APPLYING TO ELECTRIC SERVICE

### 23.16 RESIDENTIAL DEMAND-SIDE MANAGEMENT

(continued)

#### PROGRAM COSTS AND INCENTIVES

Costs of and incentives for the Residential DSM Programs reflected herein shall be reflected in a charge titled "DSIM Charge" appearing as a separate line item on customers' bills and applied to customers' bills as a per kilowatt-hour charge as specified in the residential rate schedules. All customers taking service under said rate schedule shall pay the charge regardless of whether a particular customer utilizes a demand-side program available hereunder.

### PROGRAM DESCRIPTIONS:

The following pages contain other descriptions and terms for the Programs being offered under this tariff.

### **CHANGES IN MEASURES OR INCENTIVES:**

KCP&L may offer the Measures contained in KCP&L's filing approved in Case No. EO-2015-0240. The offering of Measures not contained within the aforesaid filing must be approved by the Commission pursuant to 4 CSR 240-20.094(4). Measures being offered and Incentives available to customers will be listed on KCP&L's website, <a href="www.kcpl.com">www.kcpl.com</a>. The Measures and Incentives being offered are subject to change. Customers must consult <a href="www.kcpl.com">www.kcpl.com</a> for the list of currently available Measures. Should a Measure or Incentive offering shown on KCP&L's website differ from the corresponding Measure or Incentive offering shown in the currently effective notice filed in Case No. EO-2015-0240, the stated Measure or Incentive offering as shown in the currently effective notice shall govern.

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# GENERAL RULES AND REGULATIONS APPLYING TO ELECTRIC SERVICE

### 23.17 HOME APPLIANCE RECYCLING REBATE

#### **PURPOSE:**

This voluntary program is designed to incentivize residential customers to remove inefficient refrigerators and freezers from the electric system and dispose of them in an environmentally safe and responsible manner.

### **AVAILABILITY:**

The Home Appliance Recycling Rebate is available during the Program Period. All KCP&L customers receiving service under any residential rate schedule are eligible for this program.

### **PROGRAM PROVISIONS:**

KCP&L will hire a Program Administrator to implement this program. The Program Administrator will provide the necessary services to effectively implement the program and strive to attain the energy and demand savings targets. The following process will be followed to serve Participants in the program:

- Participants may schedule the appliance pickup at the KCP&L website, www.kcpl.com.
- At the Participant's address, the Program Partner verifies the unit is eligible and removes it from the home.
- The unit is taken to the Program Partner facility and materials are recovered for recycling or disposed of in accordance with the Environmental Protection Agency's approved practices.
- Incentives are sent to Participants following the pick-up of the qualified unit.

#### **ELIGIBLE MEASURES AND INCENTIVES:**

Recycling-related Measures filed in Case No. EO-2015-0240 are eligible for program benefits and Incentives and may be offered for promotion during the Program Period. Appliances shall be in working order at the time of turn in and a 2001 model or older. Refrigerators or freezers must be empty, defrosted and at least 10 cubic feet. Program details and Incentives paid directly to customers or Program Partners may be found at <a href="https://www.kcpl.com">www.kcpl.com</a>.

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# GENERAL RULES AND REGULATIONS APPLYING TO ELECTRIC SERVICE

### 23.18 WHOLE HOUSE EFFICIENCY

### **PURPOSE:**

The Whole House Efficiency program is designed to encourage residential Customers to implement whole-house improvements to homes by promoting home energy audits, comprehensive retrofit services and high efficiency mechanical equipment.

### **AVAILABILITY:**

This program is available during the Program Period, and is available to any Customer receiving service under any generally available residential rate schedule offered by the Company. Residential customers that rent a residence must receive the written approval of the homeowner/landlord to participate in the program.

#### PROGRAM PROVISIONS:

KCP&L will hire a Program Administrator to implement this program. The Program Administrator will provide the necessary services to effectively implement the program and to strive to attain the energy and demand savings targets.

The program consists of three tiers:

- **Tier 1: Home Energy Audit**. Customer receives an in-home energy audit and direct installation of low-cost measures. The audit will identify potential efficiency improvements.
- **Tier 2: Weatherization Measures**. Customers that have completed Tier 1 are eligible to receive incentives for the purchase and installation of air sealing, insulation and ENERGY STAR® windows.
- **Tier 3: HVAC Equipment**. Customers are eligible to receive incentives for qualifying HVAC equipment installed by a participating contractor. Customers are not required to participate in Tier 1 or 2 to participate in Tier 3.

### **ELIGIBLE MEASURES AND INCENTIVES:**

Measures filed in Case No. EO-2015-0240 are eligible for program benefits and Incentives and may be offered during the Program Period. Eligible Incentives directly paid to customers and Measures can be found at <a href="https://www.kcpl.com">www.kcpl.com</a>.

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# GENERAL RULES AND REGULATIONS APPLYING TO ELECTRIC SERVICE

### 23.19 HOME ENERGY REPORT PROGRAM

#### **PURPOSE:**

The Home Energy Report program provides residential customers with an energy report that provides a comparison of the household energy usage information with similar type customers or "neighbors." The intention of the energy report is to provide information that will influence customers' behavior in such a way that they lower their energy usage. This is a behavioral modification program.

#### **AVAILABILITY:**

The program is directed to customers currently receiving service under any residential rate schedule. KCP&L will select 90,000 customers for participation during the Program Period. The program will operate as an opt-out only program, meaning KCP&L will select customers for participation in the program and will allow opt-out if desired. A customer choosing to opt-out of the program should contact KCP&L to have their premise removed from the reporting group.

### **PROGRAM PROVISIONS:**

KCP&L will hire a Program Administrator to implement this program. The Program Administrator will deliver a turn-key program with responsibility for all aspects of customer selection, report generation, energy savings quantification, customer communications and reporting.

Additional program provisions may be found at <a href="www.kcpl.com">www.kcpl.com</a>.

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# GENERAL RULES AND REGULATIONS APPLYING TO ELECTRIC SERVICE

### 23.20 INCOME-ELIGIBLE HOME ENERGY REPORT PROGRAM

#### **PURPOSE:**

The Income-Eligible Home Energy Report program provides income-eligible residential customers with an energy report that provides a comparison of the household energy usage information with similar type customers or "neighbors." The intention of the energy report is to provide information that will influence customers' behavior in such a way that they lower their energy usage. This is a behavioral modification program.

### **AVAILABILITY:**

The program is directed to customers currently receiving service under any residential rate schedule and who qualify under income-eligible guidelines. KCP&L will select 20,000 customers for participation during the Program Period. The program will operate as an opt-out only program, meaning KCP&L will select customers for participation in the program and will allow opt-out if desired. A customer choosing to opt-out of the program should contact KCP&L to have their premise removed from the reporting group.

#### PROGRAM PROVISIONS:

KCP&L will hire a Program Administrator to implement this program. The Program Administrator will deliver a turn-key program with responsibility for all aspects of customer selection, report generation, energy savings quantification, customer communications and reporting.

Additional program provisions may be found at www.kcpl.com.

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# GENERAL RULES AND REGULATIONS APPLYING TO ELECTRIC SERVICE

#### 23.21 HOME LIGHTING REBATE

### **PURPOSE:**

This voluntary program is designed to promote energy efficient lighting. The program incentivizes the purchase of efficient lighting by providing customers incentives on qualifying Light Emitting Diode (LED) technology.

### **AVAILABILITY:**

The Home Lighting Rebate is available during the Program Period and residential customers may participate in the program by acquiring qualifying products from participating retailers. Customers receive an instant incentive at the point-of-purchase. Additionally, KCP&L may offer lighting measures through an online store with the proper protocols to verify the Participant is a KCP&L Missouri customer and will utilize best practices for number of purchases per transaction.

#### PROGRAM PROVISIONS:

KCP&L will hire a Program Administrator to implement this program. The Program Administrator will provide the necessary services to effectively implement the program and strive to attain the energy and demand savings targets.

A Program Administrator may be responsible for items such as incentive processing, rebate processing, communication with the customer to resolve application issues and status reporting associated with the program, as directed by KCP&L.

The program uses a two-pronged approach:

- Increasing supply of qualifying products through partnerships with retailers, manufacturers and distributors; and
- 2. Creating demand through consumer awareness and understanding of the lighting technology and the benefits of energy efficiency.

Program promotions will be made available at participating retailers within KCP&L's electric service territory. Participating Program Partners will be listed on the KCP&L website, <a href="www.kcpl.com">www.kcpl.com</a>, with store name and location listed as well as any in-store promotions being offered.

### **ELIGIBLE MEASURES AND INCENTIVES:**

Home Lighting Rebate Measures filed in Case No. EO-2015-0240 are eligible for program benefits and Incentives and may be offered for promotion during the Program Period. Eligible lighting products and Incentives paid directly to customers or Program Partners may be found at <a href="https://www.kcpl.com">www.kcpl.com</a>.

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# GENERAL RULES AND REGULATIONS APPLYING TO ELECTRIC SERVICE

### 23.22 INCOME-ELIGIBLE MULTI-FAMILY

### **PURPOSE:**

The objective of this program is to deliver long-term energy savings and bill reductions to income-eligible customers in multi-family housing. This will be achieved through directly installed energy savings measures and comprehensive retrofits. The program also distributes free CFLs to the income-eligible community through food banks and other not-for-profit organizations.

### **AVAILABILITY:**

The Income-Eligible Multi-Family program is available for the Program Period to any customer receiving service from KCP&L under any residential rate schedule or business customers served under SGS, SGA, MGS or MGA rate schedules, meeting one of the following building eligibility requirements:

- Reside in federally-subsidized housing units and fall within the federal program's income guidelines.
   State Low-Income Housing Tax Credit buildings will be eligible only to the extent allowed under state law.
- Reside in non-subsidized housing with income levels at or below 200% of federal poverty guidelines. Where a property has a combination of qualifying tenants and non-qualifying tenants, at least 51% of the tenants must be eligible to receive incentives for the entire building to qualify. For Income-Eligible Multi-Family properties with less than 51% qualifying tenants, the building owner will be required to verify installation of comparable qualified energy efficiency measures at their expense in all non-qualifying units. Upon verification and approval, the program may upgrade the entire building, common areas and all of the remaining eligible units with qualified energy efficiency measures.

### **PROGRAM PROVISIONS:**

KCP&L will hire a Program Administrator to implement this program. The Program Administrator will provide the necessary services to effectively implement the program, including but not limited to direct installation of low-cost measures for income-eligible homeowners and renters in multi-family housing, as well as installation of lighting measures in multi-family common areas at no cost to the customer in the multi-family housing. Comprehensive retrofits and measures will be available to the multi-family housing owner, as a custom incentive, for building, non-lighting common area and individual unit improvements,

Additional program provisions may be found at www.kcpl.com.

### **ELIGIBLE MEASURES AND INCENTIVES:**

Income-Eligible Measures filed in File No. EO-2015-0240 are eligible for program benefits and incentives and may be offered for promotion during the Program Period. Eligible Measures and Incentives directly paid to customers may be found at <a href="https://www.kcpl.com">www.kcpl.com</a>.

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# GENERAL RULES AND REGULATIONS APPLYING TO ELECTRIC SERVICE

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# GENERAL RULES AND REGULATIONS APPLYING TO ELECTRIC SERVICE

### 23.24 RESIDENTIAL PROGRAMMABLE THERMOSTAT

### **PURPOSE:**

The voluntary Programmable Thermostat Program is intended to help reduce system peak load and thus defer the need for additional capacity. The program accomplishes this by cycling the Participants' air conditioning unit(s) or heat pump(s) temporarily in a KCP&L coordinated effort to limit overall system peak load.

### **AVAILABILITY:**

The program is available for the Program Period to any customer currently receiving service under any residential rate schedule. Customers must also have adequate paging and/or radio coverage or constantly connected, Wi-Fi enabled internet service and have a working, central air conditioning system of suitable size and technology to be controlled by the programmable thermostat. Residential property owner's (owner occupant or landlord for a rental property) permission is required to participate.

#### **CONTROLS AND INCENTIVES:**

Participants will receive a free programmable thermostat that can be controlled via radio or Wi-Fi signals sent to the unit by KCP&L or its assignees. If customers have a Wi-Fi enabled programmable thermostat designated as compatible with KCP&L and/or its assignee's communication network, the customer may elect to enroll their thermostat into the Program. During a curtailment event, KCP&L or its assignee will send a radio or Wi-Fi signal to the thermostat that will cycle the Participant's air conditioning unit. Participants may also receive additional monetary incentives to participate in the program, pursuant to the Program's parameters as shown on the KCP&L website and/or Program enrollment portal. Participants may use the programmable thermostat throughout the year to improve heating and cooling efficiency.

### **CYCLING METHODS:**

KCP&L may elect to cycle Participants' air conditioning units either by raising the thermostat setting two to four degrees during the curtailment event, or by directly cycling the compressor unit.

### **NOTIFICATION:**

KCP&L will notify Participants of a curtailment event via a website and/or on the thermostat or via push notification to their smart phone. The notification can occur prior to or at the start of a curtailment event.

### **CURTAILMENT SEASON:**

The Curtailment Season will extend from June 1 to September 30.

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# GENERAL RULES AND REGULATIONS APPLYING TO ELECTRIC SERVICE

### 23.24 RESIDENTIAL PROGRAMMABLE THERMOSTAT

(continued)

#### **CURTAILMENT LIMITS:**

KCP&L may call a curtailment event any weekday, Monday through Friday, excluding Independence Day and Labor Day, or any day officially designated as such. A curtailment event occurs whenever the thermostat is being controlled by KCP&L or its assignees. KCP&L may call a maximum of one curtailment event per day per Participant, lasting no longer than four (4) hours per Participant. KCP&L is not required to curtail all Participants simultaneously and may stagger curtailment events across participating Participants.

### **CURTAILMENT OPT OUT PROVISION:**

A Participant may opt out of any air conditioning cycling curtailment event during the Curtailment Season by notifying KCP&L at any time prior to or during a curtailment event and requesting to be opted out. Participant may opt out of an ongoing event via their smart phone or the thermostat itself. Notification must be communicated to KCP&L by using KCP&L's website (<a href="www.kcpl.com">www.kcpl.com</a>) or by calling KCP&L at the telephone number provided with the air conditioner cycling agreement.

### **NEED FOR CURTAILMENT:**

Curtailments may be requested for operational or economic reasons. Operational curtailments may occur when any physical operating parameter(s) approaches a constraint on the generation, transmission or distribution systems or to maintain KCP&L's capacity margin requirement. Economic reasons may include any occasion when the marginal cost to produce or procure energy or the price to sell the energy in the wholesale market is greater than a customer's retail price.

### **CONTRACT TERM:**

Initial contracts will be for a period of three years, terminable thereafter on 90 days written notice. At the end of the initial term, if the thermostat was provided free of charge to the Participant, the thermostat becomes the Participant's property. The customer will remain subject to curtailment unless they make a request with the Company or its assignees to be removed from the program. However, so long as the agreement to participate in the Program is in force, KCP&L will provide maintenance and repair to the programmable thermostat as may be required due to normal use. If the Participant has the KCP&L provided thermostat and leaves the program prior to the end of the initial contract, KCP&L will have 60 days thereafter to remove the thermostat and/or other control equipment; otherwise, it becomes the Participant's property.

KCP&L will also have a separate Customer Program Participation Agreement outlining Customer and KCP&L responsibilities, and additional information concerning data privacy and Program termination for customers who participate in any studies that will analyze and evaluate customers' behavior and usage of thermostat, and associated software.

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# GENERAL RULES AND REGULATIONS APPLYING TO ELECTRIC SERVICE

### 23.25 ONLINE HOME ENERGY AUDIT

### **PURPOSE:**

This program provides residential customers access, through <a href="www.kcpl.com">www.kcpl.com</a>, to analyze the energy efficiency of their homes, educational materials regarding energy efficiency and conservation, and information on KCP&L's other demand-side management programs.

### **PROGRAM PROVISIONS:**

This energy efficiency program is considered educational. Additional details are available at the KCP&L website, <a href="https://www.kcpl.com">www.kcpl.com</a>.

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