

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 14  
Original Sheet 1

## CONVENTION CENTER SERVICE

### 14.1 GENERAL REGULATIONS

14.1.1 The Telephone Company will provide, subject to the of facilities, Convention Center Service to the St. Louis Gateway Convention and Exhibition Center. The service is an arrangement of facilities for exchange access, switching equipment and other facilities in accordance with the provisions of this Tariff.

The St. Louis Gateway Convention and Exhibition Center, located St. Louis, is bounded on the west by 9th Street, on the east by 7th Street, on the south by Delmar, and on the north by Cole.

14.1.2 The Telephone Company will determine and provide the facilities for exchange access, switching equipment and other facilities as required for exchange and other services furnished by the Telephone Company.

14.1.3 The following terms, as used in this section, shall mean:

Administration station line - main station line of the system provided for the use of the administration of the St. Louis Gateway Convention and Exhibition Center which may have full in-out dialing privileges and access to or from the attendant. This is intended to be a permanent service to users employed by the management of the Convention Center.

Exhibitor station line - a main station line of the system provided within the confines of the Center for the use of exhibitors or conventioners. This is intended to be a temporary service arrangement for use on the convention floor and conference rooms.

Fully restricted station line - main station line, either Administrative or Exhibitor, having intrasystem dialing privileges only and having no access to or from the attendant. Fully restricted station lines may call any other station of the system.

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Issued: December 29, 1983

Effective: January 01, 1984

CANCELLED  
May 1, 2014  
Missouri Public  
Service Commission  
.II-2014-0380

By R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

**Filed**  
Missouri Public  
Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 14  
Original Sheet 2

CONVENTION CENTER SERVICE

14.1 GENERAL REGULATIONS-(Continued)

14.1.4 All operating at customer's premises is performed at the expense of the customer and must conform with the rules and regulations the Telephone Company may consider necessary to maintain a proper standard of service.

14.1.5 Other facilities and miscellaneous service offerings requested by customers and not detrimental to this service or other services of the Telephone Company will be furnished in accordance with regulations and at the rates specified in the applicable section of this Tariff.

14.1.6 One (1) primary directory listing will be furnished for the Convention Center Administrative Service without charge in accordance with the regulations set forth in Section 6 of this Tariff.

One (1) primary directory listing per exhibitor main station will be furnished without charge in accordance with the regulations set forth in Section 6 of this Tariff.

Business Extra Listings may be obtained from Section 6 of this Tariff.

14.1.7 The assignment of telephone numbers shall be in accordance with Section 17 of this Tariff.

14.1.8 When the customer requests special service offerings or modification of standard service offerings, it will be furnished, whenever possible, if not detrimental to any of the services or offerings of the Telephone Company. Such special offerings or modification of standard offerings will be furnished at additional charges based on cost via a Special Service Arrangement in accordance with Section 17 of this Tariff.

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Issued: December 29, 1983

Effective: January 01, 1984

CANCELLED  
May 1, 2014  
Missouri Public  
Service Commission  
.II-2014-0380

By R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

**Filed**  
Missouri Public  
Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 14  
Original Sheet 3

CONVENTION CENTER SERVICE

14.1 GENERAL REGULATIONS-(Continued)

14.1.9 Universal Tie Line Terminal rates and regulations shall apply for each tie line terminating in the Convention Center System.

14.1.10 The Intercommunication and Exchange Access portions of the Convention Center Service are not offered separately. The rates and charges specified herein for Convention Center Service main stations provide for a main station line component. The main station line consists of all facilities, including intercommunication and outside plant facilities from the Convention Center Service system dial switching equipment to the network interface located on the customer's premises at the point where the network cable terminates.

The rates and charges specified herein for Convention Center Service restricted stations provide for a restricted station line component. The restricted station line consists of all facilities, including the intercommunication and outside plant facilities from the Convention Center Service system dial switching equipment to the network interface located on the customer's premises at the point where the network cable terminates.

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Issued: December 29, 1983

Effective: January 01, 1984

**CANCELLED**  
May 1, 2014  
Missouri Public  
Service Commission  
.II-2014-0380

By R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

**Filed**  
Missouri Public  
Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 14  
Original Sheet 4

CONVENTION CENTER SERVICE

14.1 GENERAL REGULATIONS-(Continued)

- 14.1.11 Service charges for connections, moves and changes apply as set forth in Section 19 of this Tariff.
- 14.1.12 Charges and call allowances for Directory Assistance Charging are covered in Section 6 of this Tariff.
- 14.1.13 For Exhibitor Stations, if the period of use exceeds one month, the charges for the fractional part of a month following and consecutive with a full month will be a proportionate part of the monthly rate based on the actual number of days the service is furnished. For the purpose of administering this regulation, every month is considered to have thirty (30) days.
- 14.1.14 Temporary suspension of service as provided for in Section 22 of this Tariff is not applicable to Convention Center Service.
- 14.1.15 Message rate service (including semi-public telephone service) will not be furnished.

14.2 FEATURES

- 14.2.1 The following standard features are provided with Convention Center Service: Direct Outward Calling; Direct Inward Calling; Station-to-Station Calling; Station Hunting; Station Restriction; Identified Outward Calling; Call Intercepting; Call Transfer - All Calls; Consultation Hold - All Calls; Add-on - All Calls and Trunk Answer from Any Station.

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Issued: December 29, 1983

Effective: January 01, 1984

CANCELLED  
May 1, 2014  
Missouri Public  
Service Commission  
.II-2014-0380

By R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

**Filed**  
Missouri Public  
Service Commission



No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 14  
2nd Revised Sheet 5  
Replacing 1st Revised Sheet 5

CONVENTION CENTER SERVICE

14.2 FEATURES-(Continued)

- 14.2.2 Universal Tie Line Terminations found in Section 2 of this Tariff may be obtained for Convention Center Service.
- 14.2.3 Toll Restriction for Exhibitor Stations is an option. See the Centrex Optional Features set forth in Section 2 of this Tariff for the applicable rate.
- 14.2.4 Toll Restriction, Call Hold and Call Pickup for Administrative Stations are options. See the Optional Features set forth in Section 2 of this Tariff.
- 14.2.5 Touch-Tone Calling Service is an option. See the optional features set forth in Section 2 of this Tariff.

14.3 RATES

14.3.1 Administrative Service(l)

	<u>Monthly</u>			
	<u>Intercom</u>	<u>Exchange</u>	<u>Complex</u>	
	<u>munication</u>	<u>Access</u>	<u>Installation/</u>	
			<u>Move Charge</u>	
			<u>Service</u>	
			<u>and Equip-</u>	
			<u>ment Charge</u>	
-Main Station Line, each (RXR) (RX2) . . (CR)\$28.50		\$10.80	\$17.25	-----
-Fully Restricted Main Station line, each (RX5) (RUV) . . (CR)28.50		24.65	-----	-----

(l) A 50 main station minimum is required. A termination agreement of \$21,200 applies and will be reduced by 1/60 for each month in service.

Issued: September 25, 1989

Effective: October 01, 1980

**CANCELLED**  
May 1, 2014  
Missouri Public  
Service Commission  
.ll-2014-0380

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

**Filed**  
Missouri Public  
Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 14  
1st Revised Sheet 5  
Replacing Original Sheet 5

CONVENTION CENTER SERVICE

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SEP 23 1985  
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Public Service Commission

14.2 FEATURES-(Continued)

- 14.2.2 Universal Tie Line Terminations found in Section 2 of this Tariff may be obtained for Convention Center Service.
- 14.2.3 Toll Restriction for Exhibitor Stations is an option. See the Centrex Optional Features set forth in Section 2 of this Tariff for the applicable rate.
- 14.2.4 Toll Restriction, Call Hold and Call Pickup for Administrative Stations are options. See the Optional Features set forth in Section 2 of this Tariff.
- 14.2.5 Touch-Tone Calling Service is an option. See the optional features set forth in Section 2 of this Tariff.

14.3 RATES

14.3.1 Administrative Service(1)

	Monthly		Complex Installation/ Move Charge	Service and Equipment Charge
	Intercom- munication	Exchange Access		
-Main Station Line, each (RXR) (RX2) . .	\$10.80	\$17.25	---	(CR)\$27.00
-Fully Restricted Main Station line, each (RX5) (RUV) . .	24.65	---	---	(CR) 27.00

CANCELLED  
OCT 1 1989  
BY *gms* S #5  
Public Service Commission  
MISSOURI

FILED  
DEC 2 1985  
Public Service Commission

(1) A 50 main station minimum is required. A termination agreement of \$21,200 applies and will be reduced by 1/60 for each month in service.

Issued: SEP 27 1985

Effective: ~~NOV 1 1985~~ DEC 2 1985

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

**RECEIVED**  
 General Exchange Tariff  
 Section 14  
 Original Sheet 5  
 DEC 29 1983  
 MISSOURI  
 Public Service Commission

CONVENTION CENTER SERVICE

14.2 FEATURES-(Continued)

- 14.2.2 Universal Tie Line Terminations found in Section 2 of this Tariff may be obtained for Convention Center Service.
- 14.2.3 Toll Restriction for Exhibitor Stations is an option. See the Centrex Optional Features set forth in Section 2 of this Tariff for the applicable rate.
- 14.2.4 Toll Restriction, Call Hold and Call Pickup for Administrative Stations are options. See the Optional Features set forth in Section 2 of this Tariff.
- 14.2.5 Touch-Tone Calling Service is an option. See the optional features set forth in Section 2 of this Tariff.

14.3 RATES

14.3.1 Administrative Service(1)

	<u>Monthly</u>		<u>Complex Installation/ Move Charge</u>	<u>Service and Equipment Charge</u>
	<u>Intercom- munication</u>	<u>Exchange Access</u>		
-Main Station Line, each (RXR) (RX2) . .	\$10.80	\$17.25	---	\$26.90
-Fully Restricted Main Station line, each (RX5) (RUV) . .	24.65	---	---	26.90

**CANCELLED**

DEC 2 1983  
 BY 1st R.S.#5  
 PUBLIC SERVICE COMMISSION  
 OF MISSOURI

**FILED**  
 JAN - 1 1984  
 83 - 253  
 Public Service Commission

(1) A 50 main station minimum is required. A termination agreement of \$21,200 applies and will be reduced by 1/60 for each month in service.

Issued: DEC 29 1983

Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri  
 Southwestern Bell Telephone Company  
 St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 14  
2nd Revised Sheet 6  
Replacing 1st Revised Sheet 6

CONVENTION CENTER SERVICE

14.3 RATES-(Continued)

14.3.2 Exhibitor Service(1)(2)

	<u>Intercom- munication</u>	<u>Exchange Access</u>	<u>Service Establishment Charge</u>		<u>Service and Equip- ment Charge</u>
Main Station Lines, each					
-15 -Day Service (NRX) (NRXNF).....	\$33.95	\$17.30 (ETR)	(ETL)\$10.50	(CR)	\$28.50
-One-Month Service (NTX) (NTXNF).....	45.25	21.55 (RXR)	(RX2) 10.50		28.50
Fully Restricted Main Station Lines, each					
-15-Day Service (RFP) (41Y).....	15.75	----	----		28.50
-One-Month Service (RX5) (RUV).....	21.10	----	----	(CR)	28.50

- (1) An additional Service Establishment Charge of \$10 (NRCAB) should be applied 1) to each order not received at least 14 calendar days prior to the service date and installed as ordered and 2) to an order changed within 14 calendar days prior to the service date. Not more than one Service Establishment Charge is applicable to each order.

Issued: September 25, 1989

Effective: October 01, 1989

**CANCELLED**  
May 1, 2014  
Missouri Public  
Service Commission  
.II-2014-0380

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

**Filed**  
Missouri Public  
Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 14  
1st Revised Sheet 6  
Replacing Original Sheet 6

CONVENTION CENTER SERVICE

**RECEIVED**  
SEP 23 1985  
MISSOURI  
Service and Equipment Charge

14.3 RATES-(Continued)

(RT) 14.3.2 Exhibitor Service(1)

	Intercom- munication	Exchange Access	Public Service Establishment Charge	Service and Equipment Charge
Main Station Lines, each				
-15-Day Service (NRX) (NRXNF) . . . . .	\$33.95	\$17.30 (ETR)	(ETL) \$10.50	(CR) \$27.00
- One-Month Service (NTX) (NTXNF) . . . . .	45.25	21.55 (RXR)	(RX2) 10.50	27.00
Fully Restricted Main Station Lines, each				
-15-Day Service (RFP) (41Y) . . . . .	15.75	---	---	27.00
- One-Month Service (RX5) (RUV) . . . . .	21.10	---	---	(CR) 27.00

**CANCELLED**  
OCT 1 1989  
BY *J. S. #6*  
Public Service Commission  
MISSOURI

**FILED**  
DEC 2 1985  
Public Service Commission

(RT)  
(FC) (1) An additional Service Establishment Charge of \$10 (NRCAB) should be applied 1) to each order not received at least 14 calendar days prior to the service date and installed as ordered and 2) to an order changed within 14 calendar days prior to the service date. Not more than one Service Establishment Charge is applicable to each order.

Issued: SEP 27 1985 Effective: ~~NOV 1 1985~~ DEC 2 1985

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

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 General Exchange Tariff  
 Section 14  
 Original Sheet 6  
 MISSOURI  
 Public Service Commission

CONVENTION CENTER SERVICE

14.3 RATES-(Continued)

14.3.2 Exhibitor Service(1)(2)

	<u>Intercom- munication</u>	<u>Exchange Access</u>	<u>Service Establishment Charge</u>	<u>Service and Equipment Charge</u>
Main Station Lines, each				
-15-Day Service (NRX) (NRXNF) . . . . .	\$33.95	\$17.30(ETR) (ETL)	\$10.50	\$26.90
- One-Month Service (NTX) (NTXNF) . . . . .	45.25	21.55(RXR) (RX2)	10.50	26.90
Fully Restricted Main Station Lines, each				
-15-Day Service (RFP) (41Y) . . . . .	15.75	---	---	26.90
- One-Month Service (RX5) (RUV) . . . . .	21.10	---	---	26.90

**CANCELLED**

DEC 2 1983

BY 1st RS # 6  
 PUBLIC SERVICE COMMISSION  
 OF MISSOURI

**FILED**  
 JAN - 1 1984  
**83 - 253**  
 Public Service Commission

- (1) A 50 main station minimum is required. A termination agreement of \$21,200 applies and will be reduced by 1/60 for each month in service.
- (2) An additional Service Establishment Charge of \$10 (NRCAB) should be applied 1) to each order not received at least 14 calendar days prior to the service date and installed as ordered and 2) to an order changed within 14 calendar days prior to the service date. Not more than one Service Establishment Charge is applicable to each order.

Issued: **DEC 29 1983**

Effective: **JAN 01 1984**

By R. D. BARRON, Vice President-Missouri  
 Southwestern Bell Telephone Company  
 St. Louis, Missouri

**P.S.C. Mo. - No. 35**  
**GENERAL EXCHANGE TARIFF**

Southwestern Bell Telephone, L.P.  
d/b/a AT&T Missouri

Section 15  
16th Revised Sheet 1  
Replacing 15th Revised Sheet 1

**OTHER DIRECTORY ASSISTANCE SERVICES**

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**15.1 NATIONAL DIRECTORY ASSISTANCE**

15.1.1 Service Description

- A. National Directory Assistance (National DA) is a service whereby customers may request listing information for areas outside their LATA or home NPA. Requests for listings that are intraLATA or within the customers home NPA are billed under the current Directory Assistance plan as described in Section 6.14 of the General Exchange Tariff.
- B. Callers access National DA by dialing 411, 1 + 411 or 0 + 411. Only calls made for listings outside the customers' local directory assistance scope as defined in 15.1.1 A., above, will be eligible for NLS. (CT)
- C. National DA will be available in the St. Louis LATA June 17, 1998, and in the rest of Missouri August 1, 1998.

15.1.2 Service Description

- A. The regulations and rates set forth below apply to all calls from customers who request assistance in determining telephone number information of nationwide subscribers as defined in 15.1.1, above.
- B. The customer will be charged for each listing request made during the call. The National DA rate applies per listing request whether or not a number is provided including requests for numbers which are non-published, non-listed or not found. There are no allowances associated with National DA.
- C. There are no exemptions from billing for requests for National DA.
- D. Where facilities permit, National DA will be available from Hotel/Motel and Pay Telephones on an alternate billed basis only.

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Issued: May 25, 2007

Effective: June 25, 2007

By CINDY BRINKLEY, President – Missouri  
St. Louis, Missouri

CANCELLED  
May 1, 2014  
Missouri Public  
Service Commission  
.II-2014-0380

**Filed**  
Missouri Public  
Service Commission

**P.S.C. Mo. - No. 35**  
**GENERAL EXCHANGE TARIFF**

Southwestern Bell Telephone, L.P.  
d/b/a AT&T Missouri

Section 15  
15th Revised Sheet 1  
Replacing 14th Revised Sheet 1

**OTHER DIRECTORY ASSISTANCE SERVICES**

---

**15.1 NATIONAL DIRECTORY ASSISTANCE**

15.1.1 Service Description

- A. National Directory Assistance (National DA) is a service whereby customers may request listing information for areas outside their LATA or home NPA. Requests for listings that are intraLATA or within the customers home NPA are billed under the current Directory Assistance plan as described in Section 6.14 of the General Exchange Tariff.
- B. Callers access National DA by dialing 1 + 411 or 0 + 411. Only calls made for listings outside the customers' local directory assistance scope as defined in 15.1.1 A., above, will be eligible for NLS.
- C. National DA will be available in the St. Louis LATA June 17, 1998, and in the rest of Missouri August 1, 1998.

(RT)  
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(RT)

15.1.2 Service Description

- A. The regulations and rates set forth below apply to all calls from customers who request assistance in determining telephone number information of nationwide subscribers as defined in 15.1.1, above.
- B. The customer will be charged for each listing request made during the call. The National DA rate applies per listing request whether or not a number is provided including requests for numbers which are non-published, non-listed or not found. There are no allowances associated with National DA.
- C. There are no exemptions from billing for requests for National DA.
- D. Where facilities permit, National DA will be available from Hotel/Motel and Pay Telephones on an alternate billed basis only.

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Issued: October 27, 2006

Effective: November 26, 2006

By CINDY BRINKLEY, President – Missouri  
St. Louis, Missouri

**Cancelled**

June 25, 2007

Missouri Public  
Service Commission

**Filed**

Missouri Public  
Service Commission



**P.S.C. Mo. - No. 35**  
**GENERAL EXCHANGE TARIFF**

Southwestern Bell Telephone, L.P.  
d/b/a AT&T Missouri

Section 15  
14th Revised Sheet 1  
Replacing 13th Revised Sheet 1

**OTHER DIRECTORY ASSISTANCE SERVICES**

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**15.1 National Directory Assistance**

**15.1.1 Service Description**

- A. National Directory Assistance (National DA) is a service whereby customers may request listing information for areas outside their LATA or home NPA. Requests for listings that are intraLATA or within the customers home NPA are billed under the current Directory Assistance plan as described in Section 6.14 of the General Exchange Tariff.
- B. Callers access National DA by dialing 1 + 411 or 0 + 411. Only calls made for listings outside the customers' local directory assistance scope as defined in 15.1.1 A., above, will be eligible for NLS.
- C. National DA will be available in the St. Louis LATA June 17, 1998, and in the rest of Missouri August 1, 1998.
- D. National DA is competitively classified in the exchanges as referenced in the General Exchange Tariff, Section 32.

(AT)  
(AT)  
(RT)  
|  
(RT)

**15.1.2 Service Description**

- A. The regulations and rates set forth below apply to all calls from customers who request assistance in determining telephone number information of nationwide subscribers as defined in 15.1.1, above.
- B. The customer will be charged for each listing request made during the call. The National DA rate applies per listing request whether or not a number is provided including requests for numbers which are non-published, non-listed or not found. There are no allowances associated with National DA.
- C. There are no exemptions from billing for requests for National DA.
- D. Where facilities permit, National DA will be available from Hotel/Motel and Pay Telephones on an alternate billed basis only.

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Issued: September 1, 2006

Effective: October 1, 2006

By CINDY BRINKLEY, President – Missouri  
St. Louis, Missouri

**Cancelled**

November 26, 2006

Missouri Public  
Service Commission

**Filed**

Missouri Public  
Service Commission

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 15  
13th Revised Sheet 1  
Replacing 12th Revised Sheet 1

(CT) OTHER DIRECTORY ASSISTANCE SERVICES

(CT) 15.1 NATIONAL DIRECTORY ASSISTANCE

15.1.1 Service Description

- A. National Directory Assistance (National DA) is a service whereby customers may request listing information for areas outside their LATA or home NPA. Requests for listings that are intraLATA or within the customers home NPA are billed under the current Directory Assistance plan as described in Section 6.14 of the General Exchange Tariff.
- B. Callers access National DA by dialing 1 + 411 or 0 + 411. Only calls made for listings outside the customers' local directory assistance scope as defined in 15.1.1 A., above, will be eligible for NLS.
- C. National DA will be available in the St. Louis LATA June 17, 1998, and in the rest of Missouri August 1, 1998.
- D. National DA is competitively classified in the following exchanges:

<u>Business</u>	<u>Residential</u>
St. Louis	Harvester
Kansas City	St. Charles

15.1.2 Service Description

- A. The regulations and rates set forth below apply to all calls from customers who request assistance in determining telephone number information of nationwide subscribers as defined in 15.1.1, above.
- B. The customer will be charged for each listing request made during the call. The National DA rate applies per listing request whether or not a number is provided including requests for numbers which are non-published, non-listed or not found. There are no allowances associated with National DA.
- C. There are no exemptions from billing for requests for National DA.
- D. Where facilities permit, National DA will be available from Hotel/Motel and Pay Telephones on an alternate billed basis only.

(MT)

Issued: June 19, 2002

Effective: July 19, 2002

By JAN NEWTON, President-Missouri  
Southwestern Bell Telephone, L.P., d/b/a Southwestern Bell Telephone Company  
St. Louis, Missouri

**Cancelled**

October 1, 2006

Missouri Public  
Service Commission

**Filed**

Missouri Public  
Service Commission

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 15  
12th Revised Sheet 1  
Replacing 11th Revised Sheet 1  
**Missouri Public**

NATIONAL DIRECTORY ASSISTANCE

REC'D FEB 20 2002

15.1 GENERAL

15.1.1 Service Description

Service Commission

- A. National Directory Assistance (National DA) is a service whereby customers may request listing information for areas outside their LATA or home NPA. Requests for listings that are intraLATA or within the customers home NPA are billed under the current Directory Assistance plan as described in Section 6.14 of the General Exchange Tariff.
- B. Callers access National DA by dialing 1 + 411 or 0 + 411. Only calls made for listings outside the customers' local directory assistance scope as defined in 15.1.1 A., above, will be eligible for NLS.
- C. National DA will be available in the St. Louis LATA June 17, 1998, and in the rest of Missouri August 1, 1998.
- D. National DA is competitively classified in the following exchanges:

**CANCELLED**

JUL 19 2002

(AT)

Business:

Residential:

St. Louis  
Kansas City

Harvester  
St. Charles

(AT)

15.1.2 Regulations

134RS 1  
Public Service Commission  
MISSOURI

- A. The regulations and rates set forth below apply to all calls from customers who request assistance in determining telephone number information of nationwide subscribers as defined in 15.1.1, above.
- B. The customer will be charged for each listing request made during the call. The National DA rate applies per listing request whether or not a number is provided including requests for numbers which are non-published, non-listed or not found. There are no allowances associated with National DA.
- C. There are no exemptions from billing for requests for National DA.
- D. Where facilities permit, National DA will be available from Hotel/Motel and Pay Telephones on an alternate billed basis only.

15.2 RATES

The rate bands below are the minimum and maximum rates allowable for this service:

	Charge Per Listing Request(1)	
	Minimum	Maximum
Sent Paid Request	\$0.85	\$1.25
Alternately Billed Requests	\$1.00	\$1.40

(1) See Section 15, Sheet 2 Price List for current effective rates.

Issued: February 20, 2002

Effective: March 29, 2002

By JAN NEWTON, President-Missouri  
Southwestern Bell Telephone, L.P., d/b/a Southwestern Bell Telephone Company  
St. Louis, Missouri

**Missouri Public**  
MAR 29 2002  
FILED MAR 29 2002

Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 15  
11th Revised Sheet 1  
Replacing 10th Revised Sheet 1

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NATIONAL DIRECTORY ASSISTANCE

MAR 31 2000

15.1 GENERAL

15.1.1 Service Description

**MISSOURI  
Public Service Commission**

- (CT) A. National Directory Assistance (National DA) is a service whereby customers may request listing information for areas outside their LATA or home NPA. Requests for listings that are intraLATA or within the customers home NPA are billed under the current Directory Assistance plan as described in Section 6.14 of the General Exchange Tariff.
- (CT) B. Callers access National DA by dialing 1 + 411 or 0 + 411. Only calls made for listings outside the customers' local directory assistance scope as defined in 15.1.1 A., above, will be eligible for NLS.
- (CT) C. National DA will be available in the St. Louis LATA June 17, 1998, and in the rest of Missouri August 1, 1998.

15.1.2 Regulations

- A. The regulations and rates set forth below apply to all calls from customers who request assistance in determining telephone number information of nationwide subscribers as defined in 15.1.1, above.
- (CT) B. The customer will be charged for each listing request made during the call. The National DA rate applies per listing request whether or not a number is provided including requests for numbers which are non-published, non-listed or not found. There are no allowances associated with National DA.
- (CT) C. There are no exemptions from billing for requests for National DA.
- (CT) D. Where facilities permit, National DA will be available from Hotel/Motel and Pay Telephones on an alternate billed basis only.

15.2 RATES

The rate bands below are the minimum and maximum rates allowable for this service:

	Charge Per Listing Request(1)	
	Minimum	Maximum
Sent Paid Request	\$0.85	\$1.25
Alternately Billed Requests	\$1.00	\$1.40

**CANCELLED**

MAR 29 2000  
By *RS*  
Public Service Commission  
MISSOURI

**FILED**

MAY 01 2000

**MISSOURI  
Public Service Commission**

(1) See Section 15, Sheet 2 Price List for current effective rates.

Issued: MARCH 31, 2000

Effective: MAY 1, 2000

By JAN NEWTON, President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 15  
10th Revised Sheet 1  
Replacing 9th Revised Sheet 1

NATIONWIDE LISTING SERVICE

RECEIVED

MAY 15 1998

15.1 GENERAL

15.1.1 Service Description

- A. Nationwide Listing Service (NLS) is a service whereby customers may request listing information for areas outside their LATA or home NPA. Requests for listings that are intraLATA or within the customers home NPA are billed under the current Directory Assistance plan as described in Section 6.14 of the General Exchange Tariff.
- B. Callers access NLS by dialing 1 + 411 or 0 + 411. Only calls made for listings outside the customers' local directory assistance scope as defined in 15.1.1 A., above, will be eligible for NLS.
- C. NLS will be available in the St. Louis LATA June 17, 1998, and in the rest of Missouri August 1, 1998.

MO. PUBLIC SERVICE COMM

15.1.2 Regulations

- A. The regulations and rates set forth below apply to all calls from customers who request assistance in determining telephone number information of nationwide subscribers as defined in 15.1.1, above.
- B. The customer will be charged for each listing request made during the call. The NLS rate applies per listing request whether or not a number is provided including requests for numbers which are non-published, non-listed or not found. There are no allowances associated with NLS.
- C. There are no exemptions from billing for requests for NLS.
- D. Where facilities permit, NLS will be available from Hotel/Motel and Pay Telephones on an alternate billed basis only.

FILED

JUL 15 1998

15.2 RATES

The rate bands below are the minimum and maximum rates allowable for this service:

CANCELLED

MISSOURI Public Service Commission

MAY 01 2000

By *HRS*  
Public Service Commission  
MISSOURI

Charge Per Listing Request(1)

	Minimum	Maximum
Sent Paid Request	\$0.85	\$1.25
Alternately Billed Requests	\$1.00	\$1.40

(AT) (1) See Section 6 Supplemental Price List for current effective rates.

Issued: MAY 15 1998

Effective: ~~\_\_\_\_\_~~

By PRISCILLA HILL-ARDOIN, President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

JUL 15 1998

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 15  
9th Revised Sheet 1  
Replacing 8th Revised Sheet 1

(RT)

**RECEIVED**

**AUG 29 1997**

**MO. PUBLIC SERVICE COMM**

**CANCELLED**

JUL 15 1998  
By LDW/S#1  
Public Service Commission  
MISSOURI

**FILED**

**OCT -7 1997**

**MISSOURI  
Public Service Commission**

(RT)

Issued: **SEP 05 1997**

Effective: **OCT 07 1997**

By KAREN E. JENNINGS, President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri



No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 15  
7th Revised Sheet  
Replacing 6th Revised Sheet 1

**RECEIVED**

PUBLIC TELEPHONES

FEB - 7 1997

MISSOURI  
Public Service Commission

15.1 A public telephone is an exchange station installed at the Company's initiative, or at its option, at a location chosen or accepted by the Company as suitable and necessary for furnishing service to the general public. Public telephone service is furnished on an individual-line basis.  
(RT)  
(RT)

15.2 Public telephones include coin, coinless, card reader, or a combination of a coin/card reader telephone.

15.3 Public telephones are installed primarily for the use of the general public in making outgoing calls. It is contemplated that the occupants of the premises on which the public telephones are located have subscribed or shall subscribe for such service as is necessary, in the judgment of the Telephone Company, in the conduct of their business. The public telephones are supplemental to such subscribers' telephones, and public telephone numbers will not be listed in the directory nor shall the agent on whose premises they are located be permitted to advertise the public telephone numbers.

15.4 Public telephones are installed without a guarantee. Local messages are charged at twenty-five cents (\$.25) each. Long distance messages are charged for at the Telephone Company's established Long Distance Message Telecommunications Service rates.

**CANCELLED**

Local messages from public telephones to public emergency service numbers such as 911, will be provided at no charge. Local messages from public telephones to a private emergency service provider, such as the security firm responsible for the premises where the public telephone is located, may be provided at no charge to the caller.

APR 15 1997 #1  
BY *[Signature]*  
Public Service Commission

Local messages billed to a Telephone Company calling card, to a third number or placed collect will be charged the appropriate Operator Service Charge as specified in the Local Exchange Tariff. This charge is in addition to the above-mentioned local message charge.

Messages may also be billed to an approved commercial credit card where specially equipped card reading telephones have been installed at the rate of forty-five cents (\$.45) a message. This charge is in addition to the local and toll message charges mentioned above.

Requests to verify the status of an access line or to interrupt a busy access line will be charged the applicable Operator Service Charge as specified in the Local Exchange Tariff.

15.5 In all cases, the Company furnishes and displays such of its standard signs as are necessary to properly direct customers to the telephone.

**FILED**

Issued: FEB 07 1997

Effective: MAR 17 1997  
~~MAR 10 1997~~ MAR 17 1997

By KAREN JENNINGS, President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

MO.PUBLICSERVICECOMI



No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 15  
6th Revised Sheet 1  
Replacing 5th Revised Sheet 1

PUBLIC TELEPHONES

RECEIVED

15.1 A public telephone is an exchange station installed at the Company's initiative, or at its option, at a location chosen or accepted by the Company as suitable and necessary for furnishing service to the general public. Ordinarily, public telephone service is furnished on an individual-line basis. However, in some cases outside the initial rate area, party lines may be employed.

15.2 Public telephones include coin, coinless, card reader, or a combination of a coin/card reader telephone.

15.3 Public telephones are installed primarily for the use of the general public in making outgoing calls. It is contemplated that the occupants of the premises on which the public telephones are located have subscribed or shall subscribe for such service as is necessary, in the judgment of the Telephone Company, in the conduct of their business. The public telephones are supplemental to such subscribers' telephones, and public telephone numbers will not be listed in the directory nor shall the agent on whose premises they are located be permitted to advertise the public telephone numbers.

15.4 Public telephones are installed without a guarantee. Local messages are charged at twenty-five cents (\$.25) each. Long distance messages are charged for at the Telephone Company's established Long Distance Message Telecommunications Service rates.

Local messages from public telephones to public emergency services numbers such as 911, will be provided at no charge. Local messages from public telephones to a private emergency service provider, such as the security firm responsible for the premises where the public telephone is located, may be provided at no charge to the caller.

(RT) Local messages billed to a Telephone Company calling card, to a third number or placed collect will be charged the appropriate Operator Service Charge as specified in the Local Exchange Tariff. This charge is in addition to the above-mentioned local message charge.

Messages may also be billed to an approved commercial credit card where specially equipped card reading telephones have been installed at the rate of forty-five cents (\$.45) a message. This charge is in addition to the local and toll message charges mentioned above.

Requests to verify the status of an access line or to interrupt a busy access line will be charged the applicable Operator Service Charge as specified in the Local Exchange Tariff.

15.5 In all cases, the Company furnishes and displays such of its standard signs as are necessary to properly direct customers to the telephone.

Issued:

SEP 30 1996

Effective:

SEP 30 1996

By KAREN JENNINGS, President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

DEC 7 1996  
MO. PUBLIC SERVICE COMM.

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff Section 15  
**RECEIVED**  
Replacing 4th Revised Sheet 1

**PUBLIC TELEPHONES**

**JUN 9 1995**

- 15.1 A public telephone is an exchange station installed at the Company's initiative, or at its option, at a location chosen by the Company as suitable and necessary for furnishing service to the general public. Ordinarily, public telephone service is furnished on an individual-line basis. However, in some cases outside the initial rate area, party lines may be employed.
- 15.2 Public telephones include coin, coinless, card reader, or a combination of a coin/card reader telephone.
- 15.3 Public telephones are installed primarily for the use of the general public in making outgoing calls. It is contemplated that the occupants of the premises on which the public telephones are located have subscribed or shall subscribe for such service as is necessary, in the judgment of the Telephone Company, in the conduct of their business. The public telephones are supplemental to such subscribers' telephones, and public telephone numbers will not be listed in the directory nor shall the agent on whose premises they are located be permitted to advertise the public telephone numbers.
- 15.4 Public telephones are installed without a guarantee. Local messages are charged at twenty-five cents (\$.25) each. Long distance messages are charged for at the Telephone Company's established Long Distance Message Telecommunications Service rates.

(AT)

Local messages from public telephones to public emergency services numbers, such as 911, will be provided at no charge. Local messages from public telephones to a private emergency service provider, such as the security firm responsible for the premises where the public telephone is located, may be provided at no charge to the caller.

(AT)

Local messages billed to a Telephone Company calling card, to a third number or placed collect will be charged the appropriate Dial Calling Card Station-to-Station, the Operator Station-to-Station or the Person-to-Person Service Charge as specified in the Local Exchange Tariff. This charge is in addition to the above-mentioned local message charge.

Messages may also be billed to an approved commercial credit card where specially equipped card reading telephones have been installed at the rate of forty-five cents (\$.45) a message. This charge is in addition to the local and toll message charges mentioned above.

Requests to verify the status of an access line or to interrupt a busy access line will be charged the applicable Operator Service Charge as specified in the Local Exchange Tariff.

- 15.5 In all cases, the Company furnishes and displays such of its standard signs as are necessary to properly direct customers to the telephone.

**CANCELLED**

**FILED**

**JUL 10 1995**

Issued:

**JUN 09 1995**

**DEC 7 1995**

**BY 6 Th R.S. #1  
Public Service Commission  
MISSOURI**

Effective:

**JUL 10 1995**

By **HORACE WADKINS**, President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

**MISSOURI  
Public Service Commission**

RECEIVED

MAY 1 1990

P.S.C. Mo.-No. 35

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Public Service Commission  
4th Revised Sheet 1  
Replacing 3rd Revised Sheet 1

PUBLIC TELEPHONES

15.1 A public telephone is an exchange station installed at the Company's initiative, or at its option, at a location chosen or accepted by the Company as suitable and necessary for furnishing service to the general public. Ordinarily, public telephone service is furnished on an individual-line basis. However, in some cases outside the initial rate area, party lines may be employed.

(CT) 15.2 Public telephones include coin, coinless, card reader, or a combination of a coin/card reader telephone.

15.3 Public telephones are installed primarily for the use of the general public in making outgoing calls. It is contemplated that the occupants of the premises on which the public telephones are located have subscribed or shall subscribe for such service as is necessary, in the judgment of the Telephone Company, in the conduct of their business. The public telephones are supplemental to such subscribers' telephones and public telephone numbers will not be listed in the directory nor shall the agent on whose premises they are located be permitted to advertise the public telephone numbers.

(CT) 15.4 Public telephones are installed without a guarantee. Local messages are charged at twenty-five cents (\$.25) each. Long distance messages are charged for at the Telephone Company's established Long Distance Long Distance Telecommunications Service rates.

CANCELLED  
JUL 10 1995  
R.S. #1  
Public Service Commission  
MISSOURI

Local messages billed to a Telephone Company calling card, to a third number or placed collect will be charged the appropriate Dial Calling Card Station-to-Station, the Operator Station-to-Station or the Person-to-Person Service Charge as specified in the Local Exchange Tariff. This charge is in addition to the above-mentioned local message charge.

(AT) Messages may also be billed to an approved commercial credit card where specially equipped card reading telephones have been installed at the rate of forty-five cents (\$.45) a message. This charge is in addition to the local and toll message charges mentioned above.

Requests to verify the status of an access line or to interrupt a busy access line will be charged the applicable Operator Service Charge as specified in the Local Exchange Tariff.

15.5 In all cases, the Company furnishes and displays such of its standard signs as are necessary to properly direct customers to the telephone.

Issued: MAY 01 1990

Effective:

JUN 01 1990  
FILED

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

JUN 1 1990

Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 15  
3rd Revised Sheet 1  
Replacing 2nd Revised Sheet 1

PUBLIC TELEPHONES

RECEIVED  
JAN 19 1986  
MISSOURI  
Public Service Commission

15.1 A public telephone is an exchange station installed at the Company's initiative, or at its option, at a location chosen or accepted by the Company as suitable and necessary for furnishing service to the general public. Ordinarily, public telephone service is furnished on an individual-line basis. However, in some cases outside the initial rate area, party lines may be employed.

(CT) 15.2 Public telephones can be either coin operated or coinless.

15.3 Public telephones are installed primarily for the use of the general public in making outgoing calls. It is contemplated that the occupants of the premises on which the public telephones are located have subscribed or shall subscribe for such service as is necessary, in the judgment of the Telephone Company, in the conduct of their business. The public telephones are supplemental to such subscribers' telephones, and public telephone numbers will not be listed in the directory nor shall the agent on whose premises they are located be permitted to advertise the public telephone numbers.

15.4 Public telephones are installed without a guarantee. Local messages are charged at twenty-five cents (25¢) each. Long distance messages are charged for at the Telephone Company's established Long Distance Message Telecommunications Service rates.

Local messages billed to a Telephone Company calling card, to a third number or placed collect will be charged the appropriate Dial Calling Card Station-to-Station, the Operator Station-to-Station or the Person-to-Person Service Charge as specified in the Local Exchange Tariff. This charge is in addition to the above-mentioned local message charge.

Requests to verify the status of an access line or to interrupt a busy access line will be charged the applicable Operator Service Charge as specified in the Local Exchange Tariff.

15.5 In all cases, the Company furnishes and displays such of its standard signs as are necessary to properly direct customers to the telephone.

CANCELLED  
JUN 1 1990  
BY 40R.S.#1  
Public Service Commission  
MISSOURI

RECEIVED  
JAN 30 1987  
Public Service Commission

Issued: DEC 19 1986

Effective: ~~JAN 30 1987~~  
JAN 30 1987

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 15  
2nd Revised Sheet 1  
~~Replacing 1st Revised Sheet 1~~

PUBLIC TELEPHONES

RECEIVED  
JUN 27 1986  
MISSOURI  
Public Service Commission

15.1 A public telephone is an exchange station installed at the Company's initiative, or at its option, at a location chosen or accepted by the Company as suitable and necessary for furnishing service to the general public. Ordinarily, public telephone service is furnished on an individual-line basis. However, in some cases outside the initial rate area, party lines may be employed.

15.2 Public telephones are ordinarily coin operated, except in some cases where the public telephone is in the charge of a Telephone Company attendant or the service is coinless.

15.3 Public telephones are installed primarily for the use of the general public in making outgoing calls. It is contemplated that the occupants of the premises on which the public telephones are located have subscribed or shall subscribe for such service as is necessary, in the judgment of the Telephone Company, in the conduct of their business. The public telephones are supplemental to such subscribers' telephones, and public telephone numbers will not be listed in the directory nor shall the agent on whose premises they are located be permitted to advertise the public telephone numbers.

(CR) 15.4 Public telephones are installed without a guarantee. Local messages are charged at twenty-five cents (25¢) each. Long distance messages are charged for at the Telephone Company's established Long Distance Message Telecommunications Service rates.

(CP) Local messages billed to a Telephone Company calling card, to a third number or placed collect will be charged the appropriate Dial Calling Card Station-to-Station, the Operator Station-to-Station or the Person-to-Person Service Charge as specified in the Local Exchange Tariff. This charge is in addition to the above-mentioned local message charge.

(CP) Requests to verify the status of an access line or to interrupt a busy access line will be charged the applicable Operator Service Charge as specified in the Local Exchange Tariff.

15.5 In all cases, the Company furnishes and displays such of its standard signs as are necessary to properly direct customers to the telephone.

CANCELLED  
JAN 30 1981  
BY 3ND R.S.#1  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

FILED  
JUL 1 1986  
86-84  
Public Service Commission

Issued: JUN 27 1986

Effective: JUL 1 1986

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 15

1st Revised Sheet  
Replacing Original Sheet  
**RECEIVED**  
NOV 7 1984  
MISSOURI  
Public Service Commission

PUBLIC TELEPHONES

- 15.1 A public telephone is an exchange station installed at the Company's initiative, or at its option, at a location chosen or accepted by the Company as suitable and necessary for furnishing service to the general public. Ordinarily, public telephone service is furnished on an individual-line basis. However, in some cases outside the initial rate area, party lines may be employed.
- 15.2 Public telephones are ordinarily coin operated, except in some cases where the public telephone is in the charge of a Telephone Company attendant or the service is coinless.
- 15.3 Public telephones are installed primarily for the use of the general public in making outgoing calls. It is contemplated that the occupants of the premises on which the public telephones are located have subscribed or shall subscribe for such service as is necessary, in the judgment of the Telephone Company, in the conduct of their business. The public telephones are supplemental to such subscribers' telephones, and public telephone numbers will not be listed in the directory nor shall the agent on whose premises they are located be permitted to advertise the public telephone numbers.
- 15.4 Public telephones are installed without a guarantee. Local messages are charged at twenty cents (20¢) each. Long distance messages are charged for at the Telephone Company's established Long Distance Message Telecommunications Service rates.

Local calls billed to a Telephone Company credit card, to a third telephone number or placed collect are charged at fifty cents (50¢) each. This charge is in lieu of the above-mentioned charge.

(AT) Requests to verify the status of an access line or to interrupt a busy access line will be charged the applicable operator service charge as specified in the Local Exchange Tariff.

- 15.5 In all cases, the Company furnishes and displays such of its standard signs as are necessary to properly direct customers to the telephone.

**CANCELLED**  
JUL 1 1986  
BY J.R.S.  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

Issued: NOV 5 1984

Effective: JAN 15 1985

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

**FILED**  
JAN 15 1985  
Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

RECEIVED  
General Exchange Tariff  
Section 15  
Original Sheet 1  
DEC 29 1983  
MISSOURI  
Public Service Commission

PUBLIC TELEPHONES

- 15.1 A public telephone is an exchange station installed at the Company's initiative or at its option, at a location chosen or accepted by the Company as suitable and necessary for furnishing service to the general public. Ordinarily, public telephone service is furnished on an individual-line basis. However, in some cases outside the initial rate area, party lines may be employed.
- 15.2 Public telephones are ordinarily coin operated, except in some cases where the public telephone is in the charge of a Telephone Company attendant or the service is coinless.
- 15.3 Public telephones are installed primarily for the use of the general public in making outgoing calls. It is contemplated that the occupants of the premises on which the public telephones are located have subscribed or shall subscribe for such service as is necessary, in the judgment of the Telephone Company, in the conduct of their business. The public telephones are supplemental to such subscribers' telephones, and public telephone numbers will not be listed in the directory nor shall the agent on whose premises they are located be permitted to advertise the public telephone numbers.
- 15.4 Public telephones are installed without a guarantee. Local messages are charged at twenty cents (20¢) each. Long distance messages are charged for at the Telephone Company's established Long Distance Message Telecommunications Service rates.  
  
Local calls billed to a Telephone Company credit card, to a third telephone number or placed collect are charged at fifty cents (50¢) each. This charge is in lieu of the above-mentioned charge.
- 15.5 In all cases, the Company furnishes and displays such of its standard signs as are necessary to properly direct customers to the telephone.

CANCELLED

JAN 15 1985  
BY LSB  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

FILED  
JAN - 1 1984  
83 - 253  
Public Service Commission

Issued: DEC 29 1983

Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

P.S.C. Mo. - No. 35  
GENERAL EXCHANGE TARIFF

Southwestern Bell Telephone  
Company d/b/a AT&T Missouri

Section 15  
17th Revised Sheet 2  
Replacing 16th Revised Sheet 2

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OTHER DIRECTORY ASSISTANCE SERVICES

15.1 NATIONAL DIRECTORY ASSISTANCE (cont'd)

15.2 Rates

	<u>Charge Per Listing Request</u>	
	<u>Minimum</u>	<u>Maximum</u>
Sent Paid Request	\$.85	\$1.52
Alternately Billed Requests	1.00	1.71

15.3 National Directory Assistance Current Price List

	<u>Charge Per Listing Request</u>	
	<u>Minimum</u>	<u>Maximum</u>
Sent Paid Request	\$1.99(CR)	\$1.99(CR)
Alternately Billed Requests	1.69	1.69

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Issued: July 13, 2010

CANCELLED  
May 1, 2014  
Missouri Public  
Service Commission  
JI-2014-0380

By DAVID NICHOLS, President - Missouri  
St. Louis, Missouri

Effective: July 23, 2010

FILED  
Missouri Public  
Service Commission  
JI-2011-0023



P.S.C. Mo. - No. 35  
GENERAL EXCHANGE TARIFF

Southwestern Bell Telephone  
Company d/b/a AT&T Missouri

Section 15  
16th Revised Sheet 2  
Replacing 15th Revised Sheet 2

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OTHER DIRECTORY ASSISTANCE SERVICES

15.1 NATIONAL DIRECTORY ASSISTANCE (cont'd)

15.2 Rates

	<u>Charge Per Listing Request</u>	
	<u>Minimum</u>	<u>Maximum</u>
Sent Paid Request	\$.85	\$1.52
Alternately Billed Requests	1.00	1.71

15.3 National Directory Assistance Current Price List

	<u>Charge Per Listing Request</u>	
	<u>Minimum</u>	<u>Maximum</u>
Sent Paid Request	\$1.73(CR)	\$1.73(CR)
Alternately Billed Requests	1.69	1.69

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Issued: September 11, 2009

Effective: September 23, 2009

CANCELLED  
July 23, 2010  
Missouri Public  
Service Commission  
JI-2011-0023

By DAVID NICHOLS, President - Missouri  
St. Louis, Missouri

FILED  
Missouri Public  
Service Commission  
JI-2010-0188

**OTHER DIRECTORY ASSISTANCE SERVICES**

**15.1 NATIONAL DIRECTORY ASSISTANCE (cont'd)**

15.2 Rates

	<u>Charge Per Listing Request</u>	
	<u>Minimum</u>	<u>Maximum</u>
Sent Paid Request	\$.85	\$1.52
Alternately Billed Requests	1.00	1.71

15.3 National Directory Assistance Current Price List

	<u>Charge Per Listing Request</u>	
	<u>Minimum</u>	<u>Maximum</u>
Sent Paid Request	\$1.57(CR)	\$1.57(CR)
Alternately Billed Requests	1.69(CR)	1.69(CR)

Issued: September 23, 2008

By DAVID NICHOLS, President - Missouri  
St. Louis, Missouri

Effective: October 3, 2008

**P.S.C. Mo. - No. 35**  
**GENERAL EXCHANGE TARIFF**

Southwestern Bell Telephone  
Company d/b/a AT&T Missouri

Section 15  
14th Revised Sheet 2  
Replacing 13th Revised Sheet 2

**OTHER DIRECTORY ASSISTANCE SERVICES**

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**15.1 NATIONAL DIRECTORY ASSISTANCE (cont'd)**

15.2 Rates

	<u>Charge Per Listing Request</u>	
	<u>Minimum</u>	<u>Maximum</u>
Sent Paid Request	\$.85	\$1.52
Alternately Billed Requests	1.00	1.71

15.3 National Directory Assistance Current Price List

	<u>Charge Per Listing Request</u>	
	<u>Minimum</u>	<u>Maximum</u>
Sent Paid Request	\$1.50(CR)	\$1.50(CR)
Alternately Billed Requests	1.61(CR)	1.61(CR)

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Issued: September 4, 2007

Effective: October 4, 2007

By CINDY BRINKLEY, President – Missouri  
St. Louis, Missouri

CANCELLED  
October 3, 2008  
Missouri Public  
Service Commission

FILED  
Missouri Public  
Service Commission

**P.S.C. Mo. - No. 35  
GENERAL EXCHANGE TARIFF**

Southwestern Bell Telephone, L.P.  
d/b/a AT&T Missouri

Section 15  
13th Revised Sheet 2  
Replacing 12th Revised Sheet 2

**OTHER DIRECTORY ASSISTANCE SERVICES**

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**15.1 National Directory Assistance (cont'd)**

**15.2 Rates**

	<u>Charge Per Listing Request</u>	
	<u>Minimum</u>	<u>Maximum</u>
Sent Paid Request	\$.85	\$1.52(CR)
Alternately Billed Requests	1.00	1.71(CR)

**15.3 National Directory Assistance Current Price List**

	<u>Charge Per Listing Request</u>	
	<u>Minimum</u>	<u>Maximum</u>
Sent Paid Request	\$1.43(CR)	\$1.43(CR)
Alternately Billed Requests	1.54(CR)	1.54(CR)

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Issued: September 1, 2006

Effective: October 1, 2006

By CINDY BRINKLEY, President – Missouri  
St. Louis, Missouri

CANCELLED  
Oct. 4, 2007  
Missouri Public  
Service Commission

**Filed**  
Missouri Public  
Service Commission

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 15  
12th Revised Sheet 2  
Replacing 11th Revised Sheet 2

OTHER DIRECTORY ASSISTANCE SERVICES

15.1 NATIONAL DIRECTORY ASSISTANCE (cont'd)

15.2 Rates

	Charge Per Listing Request	
	<u>Minimum</u>	<u>Maximum</u>
Sent Paid Request	\$ .85	\$1.45(CR)
Alternately Billed Requests	1.00	1.63(CR)

15.3 National Directory Assistance Current Price List

	Charge Per Listing Request	
	<u>Residence</u>	<u>Business</u>
Sent Paid Request	\$1.37(CR)	\$1.37(CR)
Alternately Billed Requests	1.47(CR)	1.47(CR)

Issued: June 10, 2005

Effective: July 10, 2005

By CINDY BRINKLEY, President-SBC Missouri  
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri  
St. Louis, Missouri

**Cancelled**

October 1, 2006

Missouri Public  
Service Commission

**Filed**

Missouri Public  
Service Commission

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 15  
11th Revised Sheet 2  
Replacing 10th Revised Sheet 2  
Missouri Public  
Service Commission

OTHER DIRECTORY ASSISTANCE SERVICES

15.1 NATIONAL DIRECTORY ASSISTANCE (cont'd)

REC'D JUN 10 2004

15.2 RATES

(RT)

	Charge Per Listing Request	
	Minimum	Maximum
Sent Paid Request	\$ .85	\$ 1.35(CR)
Alternately Billed Requests	1.00	1.51(CR)

15.3 NATIONAL DIRECTORY ASSISTANCE CURRENT PRICE LIST

(RT)

	Charge Per Listing Request	
	Residence	Business
Sent Paid Request	\$ 1.27(CR)	\$ 1.27(CR)
Alternately Billed Requests	1.37(CR)	1.37(CR)

**CANCELLED**

JUL 10 2005  
By 12hrs  
Public Service Commission  
MISSOURI

(RT)

Issued: June 10, 2004

Effective: July 10, 2004

By CINDY BRINKLEY, President-SBC Missouri  
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri  
St. Louis, Missouri

Missouri Public  
Service Commission

FILED JUL 10 2004

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 15  
10th Revised Sheet 2  
Replacing 9th Revised Sheet 2

OTHER DIRECTORY ASSISTANCE SERVICE

**Missouri Public Service Commission**

15.1 NATIONAL DIRECTORY ASSISTANCE (cont'd)

REC'D APR 21 2003

15.2 RATES

	Charge Per Listing Request(1)	
	Minimum	Maximum
Sent Paid Request	\$ 0.85	\$ 1.25
Alternately Billed Requests	1.00	1.40

15.3 NATIONAL DIRECTORY ASSISTANCE CURRENT PRICE LIST

(AT)

	Charge Per Listing Request(1)	
	Residence	Business
Sent Paid Request	\$ 1.18(CR)	\$ 1.18(CR)
Alternately Billed Requests	1.27(CR)	1.27(CR)

**CANCELLED**  
JUL 1 0 2004  
by *LHRS 2*  
Public Service Commission  
MISSOURI

(1) See Section 15, Sheet 2 Price List for current effective rates.

Issued: April 21, 2003

Effective: May 21, 2003

By CINDY BRINKLEY, President-SBC Missouri  
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri  
St. Louis, Missouri

**Missouri Public Service Commission**

FILED MAY 21 2003

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 15  
9th Revised Sheet 2  
Replacing 8th Revised Sheet 2  
**Missouri Public**

(CT) OTHER DIRECTORY ASSISTANCE SERVICES

REC'D JUN 19 2002

(MT) 15.1 NATIONAL DIRECTORY ASSISTANCE (cont'd)

15.2 RATES

Service Commission

Charge Per Listing Request (1)  
Minimum                      Maximum

(MT)	Sent Paid Request	\$ 0.85	\$ 1.25
	Alternately Billed Requests	\$ 1.00	\$ 1.40

(CT) 15.3 NATIONAL DIRECTORY ASSISTANCE CURRENT PRICE LIST

Charge Per Listing Request (1)

Sent Paid Request	\$ 1.10
Alternately Billed Requests	\$ 1.18

**CANCELLED**  
MAY 21 2003  
104h 65 2  
Public Service Commission  
MISSOURI

Missouri Public

FILED JUL 19 2002

Service Commission

(MT) (1) See Section 15, Sheet 2 Price List for current effective rates.

Issued: June 19, 2002

Effective: July 19, 2002

By JAN NEWTON, President-Missouri  
Southwestern Bell Telephone, L.P., d/b/a Southwestern Bell Telephone Company  
St. Louis, Missouri



**Missouri Public**

P.S.C. Mo.- No. 35

REC'D APR 02 2002

General Exchange Tariff

Section 15

8th Revised Sheet 2

Replacing 7th Revised Sheet 2

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Service Commission

**NATIONWIDE LISTING SERVICE**

**15.3 CURRENT PRICE LIST**

Charge Per Listing Request

Sent Paid Request	\$1.10(CR)
Alternately Billed Requests	\$1.18(CR)

**CANCELLED**

JUL 19 2002

9:45RS 2

Public Service Commission  
MISSOURI

Issued: April 2, 2002

Effective: May 2, 2002

By JAN NEWTON, President-Missouri  
Southwestern Bell Telephone, L.P., d/b/a Southwestern Bell Telephone Company  
St. Louis, Missouri

**Missouri Public**

FILED MAY 02 2002

02 -10 57

Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 15  
7th Revised Sheet 2  
Replacing 6th Revised Sheet 2

NATIONAL DIRECTORY ASSISTANCE

**Missouri Public  
Service Commission**

15.3 CURRENT PRICE LIST

**REC'D NOV 29 2000**

Charge Per Listing Request

Sent Paid Request	\$1.02 (CR)
Alternately Billed Requests	\$1.10

**CANCELLED**

MAY 02 2002

84WRS 2

Missouri Public Service Commission  
MISSOURI

Issued: December 1, 2000

Effective: January 1, 2001

By JAN NEWTON, President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

**Missouri Public  
Service Commission**

**FILED JAN 01 2001**

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 15  
6th Revised Sheet 2  
Replacing 5th Revised Sheet 2

**RECEIVED**

(CT)

NATIONAL DIRECTORY ASSISTANCE

MAR 31 2000

15.3 CURRENT PRICE LIST

Charge Per Listing Request **MISSOURI  
Public Service Commission**

Sent Paid Request	\$0.95
Alternately Billed Requests	\$1.10

**CANCELLED**

JAN 01 2001  
By *TRS 2*  
Public Service Commission  
MISSOURI

**FILED**

MAY 01 2000

**MISSOURI  
Public Service Commission**

Issued: MARCH 31, 2000

Effective: MAY 1, 2000

By JAN NEWTON, President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 15  
5th Revised Sheet 2  
Replacing 4th Revised Sheet 2

(AT)

NATIONWIDE LISTING SERVICE

RECEIVED

15.3 CURRENT PRICE LIST

MAY 15 1998

Charge Per Listing Request

MO. PUBLIC SERVICE COMM

Sent Paid Request	\$0.95
Alternately Billed Requests	\$1.10

(AT)

CANCELLED

MAY 01 2000  
By 645 RS 2  
Public Service Commission  
MISSOURI

FILED

JUL 15 1998

MISSOURI  
Public Service Commission

Issued: MAY 15 1998

Effective: ~~JUN 15 1998~~

By PRISCILLA HILL-ARDOIN, President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

JUL 15 1998

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 15  
4th Revised Sheet 2  
Replacing 3rd Revised Sheet 2

(RT)

**RECEIVED**

**AUG 29 1997**

**MO. PUBLIC SERVICE COMMISSION**

**CANCELLED**

**JUL 15 1998**

By *SURR*  
**Public Service Commission  
MISSOURI**

**FILED**

**OCT -7 1997**

**MISSOURI  
Public Service Commission**

(RT)

Issued: **SEP 05 1997**

Effective: **OCT 07 1997**

By **KAREN E. JENNINGS**, President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

**RECEIVED**

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 15  
3rd Revised Sheet 2  
Replacing 2nd Revised Sheet 2

MAR 14 1997

**MISSOURI Public Service Commission**

**PUBLIC TELEPHONES**

- (RT) 15.6 Extension stations on public telephone service may be permitted at the option of the Telephone Company.
- 15.7 The Telephone Company reserves the right to deny or terminate public telephone service if unsatisfactory revenues or collection experiences are indicated.
- 15.8 The Telephone Company may furnish public telephones without coin collecting equipment in selected locations for the purpose of satisfying demand for optional billing services on an originating basis only. In the normal mode, coinless Public Telephone Service affords customers the option of selecting a preferred billing arrangement for outgoing messages; charging to a third number or to a Telephone Company calling card account or placing calls collect. In certain locations, however, calls will be billed on a collect basis only.
- 15.9 Coinless Public Telephone users may normally place calls without charge to Telephone Company numbers such as repair service, In-WATS numbers and public emergency service numbers such as 911. However, at the option of the Telephone Company, all such calls may be blocked from phones located in areas not accessible to the general public such as correctional facilities.
- 15.10 As in the case of Coin Public telephones, the Telephone Company is solely responsible for determining locations appropriate for installation of Coinless Public Telephones. The criteria for establishment of Coinless Service are potential usage and revenues, as well as public need and convenience.
- 15.11 Coinless Public Telephones may be provided on the premises of correctional facilities where potential usage by inmates participating in institutionally authorized telephone programs warrants establishing the service. Such telephones will be provided for the purpose of originating collect messages. All other traffic--including calls to Telephone Company numbers such as repair service, In-WATS numbers and public emergency service numbers such as 911--may be blocked. Where correctional facility authorities so stipulate, inmate service may be restricted to toll calling only. Collection of charges resulting from inmate calls remains the responsibility of the carrier providing the service. At the request of correctional facility authorities, monitoring equipment may be provided on Coinless Public Telephones on the premises of correctional facilities subject to the following conditions:

**CANCELLED**

OCT -7 1997  
By 4th P.S. #2  
Public Service Commission  
MISSOURI

**FILED**  
APR 15 1997  
MO. PUBLIC SERVICE COMM

Issued: MAR 14 1997

Effective: APR 15 1997

By KAREN E. JENNINGS, President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 15  
2nd Revised Sheet 2  
Replacing 1st Revised Sheet 2

RECEIVED

PUBLIC TELEPHONES

JUN 9 1995

MO. PUBLIC SERVICE COMMR

- 15.6 Extension stations on public telephone service will
- 15.7 The Telephone Company reserves the right to deny or terminate public telephone service if unsatisfactory revenues or collection experiences are indicated.
- 15.8 The Telephone Company may furnish public telephones without coin collecting equipment in selected locations for the purpose of satisfying demand for optional billing services on an originating basis only. In the normal mode, Coinless Public Telephone Service affords customers the option of selecting a preferred billing arrangement for outgoing messages: charging to a third number or to a Telephone Company calling card account or placing calls collect. In certain locations, however, calls will be billed on a collect basis only.
- 15.9 Coinless Public Telephone users may normally place calls without charge to Telephone Company numbers such as repair service, In-WATS numbers and public emergency service numbers such as 911. However, at the option of the Telephone Company, all such calls may be blocked from phones located in areas not accessible to the general public such as correctional facilities.
- (CT) 15.10 As in the case of Coin Public Telephones, the Telephone Company is solely responsible for determining locations appropriate for installation of Coinless Public Telephones. The criteria for establishment of Coinless Service are potential usage and revenues, as well as public need and convenience.
- (CT) 15.11 Coinless Public Telephones may be provided on the premises of correctional facilities where potential usage by inmates participating in institutionally authorized telephone programs warrants establishing the service. Such telephones will be provided for the purpose of originating collect messages. All other traffic--including calls to Telephone Company numbers such as repair service, In-WATS numbers and public emergency service numbers such as 911--may be blocked. Where correctional facility authorities so stipulate, inmate service may be restricted to toll calling only. Collection of charges resulting from inmate calls remains the responsibility of the carrier providing the service. At the request of correctional facility authorities, monitoring equipment may be provided on Coinless Public Telephones on the premises of correctional facilities subject to the following conditions:

(CT)  
(CT)

(CT)  
(CT)

(CT)

(CT)  
(CT)

APR 15 1997  
BY 3rd P.S. #2  
Public Service Commission  
MISSOURI

FILED

JUL 10 1995

MISSOURI

Public Service Commission

- (1) Existing extension arrangements are obsolete--applicable to existing installations at existing locations for existing customers.

Issued: JUN 09 1995

Effective: JUL 10 1995

By HORACE WILKINS, JR., President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 15  
1st Revised Sheet 2  
Replacing ~~Public Service Commission~~ 2

**RECEIVED**

PUBLIC TELEPHONES

NOV 05 1993

MISSOURI  
Public Service Commission

- 15.6 Extension stations on public telephone service will not be provided (1)
- 15.7 The Telephone Company reserves the right to deny or terminate public telephone service if unsatisfactory revenues or collection experiences are indicated.
- 15.8 The Telephone Company may furnish public telephones without coin collecting equipment in selected locations for the purpose of satisfying demand for optional billing services on an originating basis only. In the normal mode, Coinless Public Telephone Service affords customers the option of selecting a preferred billing arrangement for outgoing messages: charging to a third number or to a Telephone Company calling card account or placing calls collect. In certain locations, however, calls will be billed on a collect basis only.
- 15.9 Coinless Public Telephone users may normally place calls without charge to Telephone Company numbers such as repair service, In-WATS numbers and public emergency service numbers such as 911. However, at the discretion of the Telephone Company, all such calls may be blocked from phones located in areas not accessible to the general public such as prisons.
- 15.10 As in the case of Coin Public Telephones, the Telephone Company is solely responsible for determining locations appropriate for installation of Coinless Public Telephones. The criteria for establishment of Coinless Public Telephone Service are potential usage and revenues, as well as public need and convenience.
- 15.11 Coinless Public Telephones may be provided on the premises of city, state and federal prisons where potential usage by inmates participating in institutionally authorized telephone programs warrants establishing the service. Such telephones will be provided for the purpose of originating collect messages. All other traffic--including calls to Telephone Company numbers such as repair service, In-WATS numbers and public emergency service numbers such as 911--may be blocked. Where prison authorities so stipulate, inmate service may be restricted to toll calling only. Collection of charges resulting from inmate calls remains the responsibility of the carrier providing the service. At the request of prison authorities, monitoring equipment may be provided on Coinless Public Telephones on the premises of Federal prisons subject to the following conditions:

**CANCELLED**

JUL 10 1995

BY ~~Public Service Commission~~ #2  
MISSOURI

(RT)  
(AT)  
(AT)

**FILED**

DEC 5 1993

(1) Existing extension arrangements are obsolete-applicable to existing installations at existing locations for existing customers.

Issued: NOV 05 1993 Effective: DEC 05 1993  
By M. H SCHULTEIS, Division Manager-Regulatory & Industry Relations  
Southwestern Bell Telephone Company  
St. Louis, Missouri  
MISSOURI  
Public Service Commission



No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
DEC 2 1983 Section 15  
Original Sheet 2

MISSOURI  
Public Service Commission

PUBLIC TELEPHONES

- 15.6 Extension stations on public telephone service will not be permitted. (1)
- 15.7 The Telephone Company reserves the right to deny or terminate public telephone service if unsatisfactory revenues or collection experiences are indicated.
- 15.8 The Telephone Company may furnish public telephones without coin collecting equipment in selected locations for the purpose of satisfying demand for optional billing services on an originating basis only. In the normal mode, Coinless Public Telephone Service affords customers the option of selecting a preferred billing arrangement for outgoing messages: charging to a third number or to a Telephone Company calling card account or placing calls collect. In certain locations, however, calls will be billed on a collect basis only.
- 15.9 Coinless Public Telephone users may normally place calls without charge to Telephone Company numbers such as repair service, In-WATS numbers and public emergency service numbers such as 911. However, at the option of the Telephone Company, all such calls may be blocked from phones located in areas not accessible to the general public such as prisons.
- 15.10 As in the case of Coin Public Telephones, the Telephone Company is solely responsible for determining locations appropriate for installation of Coinless Public Telephones. The criteria for establishment of Coinless Service are potential usage and revenues, as well as public need and convenience.
- 15.11 Coinless Public Telephones may be provided on the premises of city, state and federal prisons where potential usage by inmates participating in institutionally authorized telephone programs warrants establishing the service. Such telephones will be provided for the purpose of originating collect messages to numbers in the North American Dialing Plan only. All other traffic--including calls to Telephone Company numbers such as repair service, In-WATS numbers and public emergency service numbers such as 911--may be blocked. Where prison authorities so stipulate, inmate service may be restricted to toll calling only. At the request of prison authorities, monitoring equipment may be provided for Coinless Public Telephones on the premises of Federal prisons subject to the following conditions:

DEC - 5 1993  
BY 1st R.S. #2  
Public Service Commission  
MISSOURI

FILED  
JAN - 1 1984  
83 - 258  
Public Service Commission

(1) Existing extension arrangements are obsolete--applicable to existing installations at existing locations for existing customers.

Issued: DEC 29 1983

Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

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**OTHER DIRECTORY ASSISTANCE SERVICES**

**15.4 BUSINESS CATEGORY SEARCH**

15.4.1 Service Description

- A. Business Category Search (BCS) provides customers with the ability to request business listings, by city, address, intersection, or business location, for a specified category of business, when they do not know the name of the business they are seeking. This service is available to business and residential customers.
- B. Method of Provisioning – The Company searches and retrieves listings from AT&T Interactive that match the customer's requested business category for the requested city/locality. Where available, the first three listings offered to the customer are for companies that advertise with AT&T Interactive in the relevant business category and serve the requested city/locality. Companies advertising with AT&T Interactive may or may not be physically located within the requested city/locality, but are required to serve that area. As to other listings offered to the customer, the Company searches and retrieves listings within a pre-defined radius of a center point in the city/locality, unless the customer requests the search use a specific intersection or address, in which case the Company searches and retrieves listings within a pre-defined radius of the requested intersection or address. Center point, intersection, and street address searched listings, which can include listings of companies advertising with AT&T Interactive, are offered to the customer in order of nearness to the center point, or specified intersection or address from which the search is conducted. (CT)
- C. The Company will make good faith efforts to eliminate a business customer's listing from this service upon written notice. However, it is not possible to ensure that a business listing will be permanently removed from this service unless the business customer subscribes to non-published service. Permanent removal of a listing is available with non-published service.
- D. Callers access BCS by dialing 411, 1 + 411 or 0 + 411

**OTHER DIRECTORY ASSISTANCE SERVICES**

**15.4 BUSINESS CATEGORY SEARCH**

15.4.1 Service Description

- A. Business Category Search (BCS) provides customers with the ability to request business listings, by city, address, intersection, or business location, for a specified category of business, when they do not know the name of the business they are seeking. This service is available to business and residential customers.
- B. Method of Provisioning – The Company searches and retrieves listings from AT&T Interactive that match the customer’s requested business category for the requested city/locality. Where available, the first two listings offered to the customer are for companies that advertise with AT&T Interactive in the relevant business category and serve the requested city/locality. Companies advertising with AT&T Interactive may or may not be physically located within the requested city/locality, but are required to serve that area. As to other listings offered to the customer, the Company searches and retrieves listings within a pre-defined radius of a center point in the city/locality, unless the customer requests the search use a specific intersection or address, in which case the Company searches and retrieves listings within a pre-defined radius of the requested intersection or address. Center point, intersection, and street address searched listings, which can include listings of companies advertising with AT&T Interactive, are offered to the customer in order of nearness to the center point, or specified intersection or address from which the search is conducted.
- C. The Company will make good faith efforts to eliminate a business customer’s listing from this service upon written notice. However, it is not possible to ensure that a business listing will be permanently removed from this service unless the business customer subscribes to non-published service. Permanent removal of a listing is available with non-published service.
- D. Callers access BCS by dialing 411, 1 + 411 or 0 + 411

(CT)(RT)

(CT)(RT)

CANCELED  
June 20, 2011  
Missouri Public  
Service Commission  
JI-2011-0592

**P.S.C. Mo. - No. 35**  
**GENERAL EXCHANGE TARIFF**

Southwestern Bell Telephone, L.P.  
d/b/a AT&T Missouri

Section 15  
5th Revised Sheet 3  
Replacing 4th Revised Sheet 3

**OTHER DIRECTORY ASSISTANCE SERVICES**

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**15.4 BUSINESS CATEGORY SEARCH**

15.4.1 Service Description

- A. Business Category Search (BCS) provides customers with the ability to request business listings, by city, address, intersection, or business location, for a specified category of business, when they do not know the name of the business they are seeking. This service is available to business and residential customers.
- B. Method of Provisioning – The Company searches and retrieves listings, randomly on a geographic basis for city, and / or by using information such as an address, street intersection or a specific business location. The Company will suggest three business names to the customer, unless fewer listings are available, in which case only those listings retrieved will be suggested. If the suggested listings do not satisfy the customer, additional searches can be requested. The Company's operators will provide the business address(es), along with the telephone number, if requested by the customer.
- C. The Company will make good faith efforts to eliminate a business customer's listing from this service upon written notice. However, it is not possible to ensure that a business listing will be permanently removed from this service unless the business customer subscribes to non-published service. Permanent removal of a listing is available with non-published service.
- D. Callers access BCS by dialing 411, 1 + 411 or 0 + 411

(CT)

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Issued: May 25, 2007

Effective: June 25, 2007

By CINDY BRINKLEY, President – Missouri  
St. Louis, Missouri

CANCELLED  
February 12, 2010  
Missouri Public  
Service Commission  
JI-2010-0446

**Filed**  
Missouri Public  
Service Commission

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 15  
4th Revised Sheet 3  
Replacing 3rd Revised Sheet 3

OTHER DIRECTORY ASSISTANCE SERVICES

15.4 BUSINESS CATEGORY SEARCH

15.4.1 Service Description

- (AT) A. Business Category Search (BCS) provides customers with the ability to request business listings, by city, address, intersection, or business location, for a specified category of business, when they do not know the name of the business they are seeking. This service is available to business and residential customers.
- (AT) (CT) (CT) B. Method of Provisioning – The Company searches and retrieves listings, randomly on a geographic basis for city, and / or by using information such as an address, street intersection or a specific business location. The Company will suggest three business names to the customer, unless fewer listings are available, in which case only those listings retrieved will be suggested. (CT) If the suggested listings do not satisfy the customer, additional searches can be requested. (AT) The Company’s operators will provide the business address(es), along with the telephone number, if requested by the customer.
- (CT) C. The Company will make good faith efforts to eliminate a business customer’s listing from this service upon written notice. However, it is not possible to ensure that a business listing will be permanently removed from this service unless the business customer subscribes to non-published service. Permanent removal of a listing is available with non-published service.
- D. Callers access BCS by dialing 1 + 411 or 0 + 411

Issued: February 13, 2004

Effective: March 15, 2004

By CINDY BRINKLEY, President-SBC Missouri  
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri  
St. Louis, Missouri

**Cancelled**

June 25, 2007

Missouri Public  
Service Commission

**Filed**

Missouri Public  
Service Commission

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 15  
3rd Revised Sheet 3  
Replacing 2nd Revised Sheet 3  
**Missouri Public**

**OTHER DIRECTORY ASSISTANCE SERVICES**

**REC'D JUN 19 2002**

(AT) **15.4 BUSINESS CATEGORY SEARCH**

**Service Commission**

**15.4.1 Service Description**

- A. Business Category Search (BCS) provides customers with the ability to request business listings, by city, for a specified category of business, when they do not know the name of the business they are seeking. This service is available to business and residential customers.
- B. Method of Provisioning – SWBT searches and retrieves listings, randomly on a geographic area basis. SWBT will suggest three business names to the customer, unless fewer listings are available, in which case only those listings retrieved will be suggested. If the suggested listings do not satisfy the customer, additional searches can be requested. SWBT's operators will provide the business address(es), if requested by the customer.
- C. SWBT will make good faith efforts to eliminate a business customer's listing from this service upon written notice. However, it is not possible to ensure that a business listing will be permanently removed from this service unless the business customer subscribes to non-published service. Permanent removal of a listing is available with non-published service.
- D. Callers access BCS by dialing 1 + 411 or 0 + 411

(AT)

**CANCELLED**

MAR 15 2004  
4411 RS 3  
Public Service Commission  
**MISSOURI**

**Missouri Public**

**FILED JUL 19 2002**

**Service Commission**

Issued: June 19, 2002

Effective: July 19, 2002

By JAN NEWTON, President-Missouri  
Southwestern Bell Telephone, L.P., d/b/a Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 15  
2nd Revised Sheet 3  
Replacing 1st Revised Sheet 3

(RT)

**RECEIVED**

**AUG 29 1997**

**MO. PUBLIC SERVICE COMM**

**CANCELLED**

JUL 19 2002  
By *3raRS3*  
Public Service Commission  
MISSOURI

(RT)

**FILED**

**OCT -7 1997**

**MISSOURI  
Public Service Commission**

Issued: **SEP 05 1997**

Effective: **OCT 07 1997**

By KAREN E. JENNINGS, President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 15  
1st Revised Sheet 3  
Replacing Original Sheet 3

RECEIVED

PUBLIC TELEPHONES

JUN 9 1995

15.11 - (Continued)

- A. The equipment is to be used exclusively for the purpose of providing coinless public service comm. going, operator-handled collect telephone calls made by inmates.
- B. The monitoring shall comply with all applicable federal and state laws concerning privacy, electronic surveillance and eavesdropping, and such conditions as may be imposed by the Telephone Company by contract and administrative procedure.
- C. The Telephone Company reserves the right to deny or terminate such service if unsatisfactory revenue or collection experiences are indicated or if any of the terms or conditions of this offering are violated.
- (CT) D. An authorized representative of the correctional facility shall sign an agreement on behalf of the appropriate government entity to indemnify and hold the Company harmless from any and all claims or adjustments for loss or injuries caused by or contributed to by use of the monitoring equipment. The indemnification agreement shall contain the following language: By the acceptance of this monitoring equipment service, the subscriber agrees to indemnify and save the Telephone Company harmless from and against any and all claims, demands or liability on account of any or all injury, loss or damage to any person arising out of or in any manner connected with the use of said equipment, or in the furnishing of said service and particularly against all claims, demands or suits of a civil nature which may arise or be claimed to have arisen out of any violation or claimed violation of any law.
- (CT) E. Monitoring equipment provided in connection with Coinless Public Telephones on the premises of correctional facilities will be provided by the customer at his expense.
- F. No liability shall rest on or be assumed by the Telephone Company in connection with the use or operation of the monitoring equipment.

CANCELLED

OCT -7 1997  
By 2nd R.S. #3  
Public Service Commission  
MISSOURI

FILED

JUL 10 1995

MISSOURI  
Public Service Commission

Issued: JUN 09 1995

Effective: JUL 10 1995

By HORACE WILKINS, JR., President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri



No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff

Section 15  
Original Sheet 3

**RECEIVED**

DEC 29 1933

MISSOURI

Public Service Commission

PUBLIC TELEPHONES

15.11 (Continued)

- A. The equipment is to be used exclusively for the purpose of monitoring outgoing, operator-handled collect telephone calls made by inmates.
- B. The monitoring shall comply with all applicable federal and state laws concerning privacy, electronic surveillance and eavesdropping, and such conditions as may be imposed by the Telephone Company by contract and administrative procedure.
- C. The Telephone Company reserves the right to deny or terminate such service if unsatisfactory revenue or collection experiences are indicated or if any of the terms or conditions of this offering are violated.
- D. An authorized representative of the U. S. Government shall sign an agreement on behalf of the United States of America to indemnify and hold the Company harmless from any and all claims or adjustments for loss or injuries caused by or contributed to by use of the monitoring equipment. The indemnification agreement shall contain the following language: By the acceptance of this monitoring equipment service, the subscriber agrees to indemnify and save the Telephone Company harmless from and against any and all claims, demands or liability on account of any or all injury, loss or damage to any person arising out of or in any manner connected with the use of said equipment, or in the furnishing of said service and particularly against all claims, demands or suits of a civil nature which may arise or be claimed to have arisen out of any violation or claimed violation of any law.
- E. Monitoring equipment provided in connection with Coinless Public Telephones on the premises of federal prisons will be provided by the customer at his expense.
- F. No liability shall rest on or be assumed by the Telephone Company in connection with the use or operation of the monitoring equipment.

**CANCELLED**

JUL 10 1995  
 BY let R.S.#3  
 Public Service Commission  
 MISSOURI

**FILED**

JAN - 1 1934

83 - 253

Public Service Commission

Issued: DEC 29 1983

Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri  
 Southwestern Bell Telephone Company  
 St. Louis, Missouri

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**OTHER DIRECTORY ASSISTANCE SERVICES**

**15.4 BUSINESS CATEGORY SEARCH (cont'd)**

15.4.2 Regulations

- A. The regulations and rates set forth below apply to each customer's request for assistance in determining the telephone number information of a Business as defined in 15.4.1, above, when a caller does not know, or does not provide, the name of the business. BCS can be performed for local and non-local businesses nationwide.
- B. The customer can obtain up to ten business telephone numbers on a call. The customer will be charged for each business telephone number provided. If none of the suggested listings satisfy the customer's request, the customer will be charged a single charge for each requested search, at the applicable rate specified in Paragraph 15.4.3 below. The BCS rate applies whether or not a number is available, including requests for numbers, which are non-published, non-listed, or not found.
- C. There are no handicapped billing exemptions or call allowances for BCS service requests.
- D. Business Category Search is not currently available from Hotel/Motel and Pay Telephones.

With respect to any claim or suit, by a customer or others, the Company shall not be liable for providing the name and number of a business to a customer using BCS, for any errors or omissions, for the method of providing listings, or for any other aspect of this service. The Company's liability, if any, for its gross negligence or willful misconduct shall not be limited by this tariff.

15.4.3 Rates

	<u>Charge Per Listing Request</u>
Sent Paid Request	\$1.83(CR)
Alternately Billed Requests	1.93

**OTHER DIRECTORY ASSISTANCE SERVICES**

**15.4 BUSINESS CATEGORY SEARCH (cont'd)**

15.4.2 Regulations

- A. The regulations and rates set forth below apply to each customer's request for assistance in determining the telephone number information of a Business as defined in 15.4.1, above, when a caller does not know, or does not provide, the name of the business. BCS can be performed for local and non-local businesses nationwide.
- B. The customer can obtain up to ten business telephone numbers on a call. The customer will be charged for each business telephone number provided. If none of the suggested listings satisfy the customer's request, the customer will be charged a single charge for each requested search, at the applicable rate specified in Paragraph 15.4.3 below. The BCS rate applies whether or not a number is available, including requests for numbers, which are non-published, non-listed, or not found.
- C. There are no handicapped billing exemptions or call allowances for BCS service requests.
- D Business Category Search is not currently available from Hotel/Motel and Pay Telephones.

With respect to any claim or suit, by a customer or others, the Company shall not be liable for providing the name and number of a business to a customer using BCS, for any errors or omissions, for the method of providing listings, or for any other aspect of this service. The Company's liability, if any, for its gross negligence or willful misconduct shall not be limited by this tariff.

15.4.3 Rates

Charge Per Listing Request

Sent Paid Request	\$1.66(CR)
Alternately Billed Requests	1.93(CR)

Issued: September 23, 2008

By DAVID NICHOLS, President - Missouri  
St. Louis, Missouri

Effective: October 3, 2008

**P.S.C. Mo. - No. 35**  
**GENERAL EXCHANGE TARIFF**

Southwestern Bell Telephone  
Company d/b/a AT&T Missouri

Section 15  
8th Revised Sheet 4  
Replacing 7th Revised Sheet 4

**OTHER DIRECTORY ASSISTANCE SERVICES**

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**15.4 BUSINESS CATEGORY SEARCH (cont'd)**

15.4.2 Regulations

- A. The regulations and rates set forth below apply to each customer's request for assistance in determining the telephone number information of a Business as defined in 15.4.1, above, when a caller does not know, or does not provide, the name of the business. BCS can be performed for local and non-local businesses nationwide.
- B. The customer can obtain up to ten business telephone numbers on a call. The customer will be charged for each business telephone number provided. If none of the suggested listings satisfy the customer's request, the customer will be charged a single charge for each requested search, at the applicable rate specified in Paragraph 15.4.3 below. The BCS rate applies whether or not a number is available, including requests for numbers, which are non-published, non-listed, or not found.
- C. There are no handicapped billing exemptions or call allowances for BCS service requests.
- D Business Category Search is not currently available from Hotel/Motel and Pay Telephones.

With respect to any claim or suit, by a customer or others, the Company shall not be liable for providing the name and number of a business to a customer using BCS, for any errors or omissions, for the method of providing listings, or for any other aspect of this service. The Company's liability, if any, for its gross negligence or willful misconduct shall not be limited by this tariff.

15.4.3 Rates

	<u>Charge Per Listing Request</u>
Sent Paid Request	\$1.59(CR)
Alternately Billed Requests	1.84(CR)

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Issued: September 4, 2007

Effective: October 4, 2007

By CINDY BRINKLEY, President – Missouri  
St. Louis, Missouri

CANCELLED  
October 3, 2008  
Missouri Public  
Service Commission

FILED  
Missouri Public  
Service Commission

**P.S.C. Mo. - No. 35**  
**GENERAL EXCHANGE TARIFF**

Southwestern Bell Telephone, L.P.  
d/b/a AT&T Missouri

Section 15  
7th Revised Sheet 4  
Replacing 6th Revised Sheet 4

**OTHER DIRECTORY ASSISTANCE SERVICES**

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**15.4 Business Category Search (cont'd)**

**15.4.2 Regulations**

- A. The regulations and rates set forth below apply to each customer's request for assistance in determining the telephone number information of a Business as defined in 15.4.1, above, when a caller does not know, or does not provide, the name of the business. BCS can be performed for local and non-local businesses nationwide.
- B. The customer can obtain up to ten business telephone numbers on a call. The customer will be charged for each business telephone number provided. If none of the suggested listings satisfy the customer's request, the customer will be charged a single charge for each requested search, at the applicable rate specified in Paragraph 15.4.3 below. The BCS rate applies whether or not a number is available, including requests for numbers, which are non-published, non-listed, or not found.
- C. There are no handicapped billing exemptions or call allowances for BCS service requests.
- D. Business Category Search is not currently available from Hotel/Motel and Pay Telephones.

With respect to any claim or suit, by a customer or others, the Company shall not be liable for providing the name and number of a business to a customer using BCS, for any errors or omissions, for the method of providing listings, or for any other aspect of this service. The Company's liability, if any, for its gross negligence or willful misconduct shall not be limited by this tariff.

**15.4.3 Rates**

	<u>Charge Per Listing Request</u>
Sent Paid Request	\$1.52(CR)
Alternately Billed Requests	1.76(CR)

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Issued: September 1, 2006

Effective: October 1, 2006

By CINDY BRINKLEY, President – Missouri  
St. Louis, Missouri

CANCELLED  
Oct. 4, 2007  
Missouri Public  
Service Commission

**Filed**  
Missouri Public  
Service Commission

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 15  
6th Revised Sheet 4  
Replacing 5th Revised Sheet 4

OTHER DIRECTORY ASSISTANCE SERVICES

15.4 BUSINESS CATEGORY SEARCH (cont'd)

15.4.2 Regulations

- A. The regulations and rates set forth below apply to each customer's request for assistance in determining the telephone number information of a Business as defined in 15.4.1, above, when a caller does not know, or does not provide, the name of the business. BCS can be performed for local and non-local businesses nationwide.
- B. The customer can obtain up to ten business telephone numbers on a call. The customer will be charged for each business telephone number provided. If none of the suggested listings satisfy the customer's request, the customer will be charged a single charge for each requested search, at the applicable rate specified in Paragraph 15.4.3 below. The BCS rate applies whether or not a number is available, including requests for numbers, which are non-published, non-listed, or not found.
- C. There are no handicapped billing exemptions or call allowances for BCS service requests.
- D. Business Category Search is not currently available from Hotel/Motel and Pay Telephones.

With respect to any claim or suit, by a customer or others, the Company shall not be liable for providing the name and number of a business to a customer using BCS, for any errors or omissions, for the method of providing listings, or for any other aspect of this service. The Company's liability, if any, for its gross negligence or willful misconduct shall not be limited by this tariff.

15.4.3 Rates

Charge Per Listing Request

Sent Paid Request	\$1.45(CR)
Alternately Billed Requests	1.68(CR)

Issued: June 10, 2005

Effective: July 10, 2005

By CINDY BRINKLEY, President-SBC Missouri  
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri  
St. Louis, Missouri

**Cancelled**

October 1, 2006

Missouri Public  
Service Commission

**Filed**

Missouri Public  
Service Commission

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 15  
5th Revised Sheet 4  
Replacing 4th Revised Sheet 4  
Missouri Public  
Service Commission

OTHER DIRECTORY ASSISTANCE SERVICES

15.4 BUSINESS CATEGORY SEARCH (cont'd)

REC'D JUN 10 2004

15.4.2 Regulations

- A. The regulations and rates set forth below apply to each customer's request for assistance in determining the telephone number information of a Business as defined in 15.4.1, above, when a caller does not know, or does not provide, the name of the business. BCS can be performed for local and non-local businesses nationwide.
- B. The customer can obtain up to ten business telephone numbers on a call. The customer will be charged for each business telephone number provided. If none of the suggested listings satisfy the customer's request, the customer will be charged a single charge for each requested search, at the applicable rate specified in Paragraph 15.4.3 below. The BCS rate applies whether or not a number is available, including requests for numbers, which are non-published, non-listed, or not found.
- C. There are no handicapped billing exemptions or call allowances for BCS service requests.
- D. Business Category Search is not currently available from Hotel/Motel and Pay Telephones.

With respect to any claim or suit, by a customer or others, the Company shall not be liable for providing the name and number of a business to a customer using BCS, for any errors or omissions, for the method of providing listings, or for any other aspect of this service. The Company's liability, if any, for its gross negligence or willful misconduct shall not be limited by this tariff.

15.4.3 Rates

	<u>Charge Per Listing Request</u>
Sent Paid Request	\$1.35(CR)
Alternately Billed Requests	1.56(CR)

**CANCELLED**  
JUL 10 2005  
By *WHP*  
Public Service Commission  
MISSOURI

Issued: June 10, 2004

Effective: July 10, 2004

By CINDY BRINKLEY, President-SBC Missouri  
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri  
St. Louis, Missouri

Missouri Public  
Service Commission

FILED JUL 10 2004

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 15  
4th Revised Sheet 4  
Replacing 3rd Revised Sheet 4  
Missouri Public

OTHER DIRECTORY ASSISTANCE SERVICES

(AT) 15.4 BUSINESS CATEGORY SEARCH (cont'd)

REC'D FEB 13 2004

15.4.2 Regulations

Service Commission

- A. The regulations and rates set forth below apply to each customer's request for assistance in determining the telephone number information of a Business as defined in 15.4.1, above, when a caller does not know, or does not provide, the name of the business. BCS can be performed for local and non-local businesses nationwide.
- B. The customer can obtain up to ten business telephone numbers on a call. The customer will be charged for each business telephone number provided. If none of the suggested listings satisfy the customer's request, the customer will be charged a single charge for each requested search, at the applicable rate specified in Paragraph 15.4.3 below. The BCS rate applies whether or not a number is available, including requests for numbers, which are non-published, non-listed, or not found.
- C. There are no handicapped billing exemptions or call allowances for BCS service requests.
- D. Business Category Search is not currently available from Hotel/Motel and Pay Telephones.

- (CT) With respect to any claim or suit, by a customer or others, the Company shall not be liable for providing the name and number of a business to a customer using BCS, for any errors or omissions, for the method of providing listings, or for any other aspect of this service. The Company's liability, if any, for its gross negligence or willful misconduct shall not be limited by this tariff.
- (CT) With respect to any claim or suit, by a customer or others, the Company shall not be liable for providing the name and number of a business to a customer using BCS, for any errors or omissions, for the method of providing listings, or for any other aspect of this service. The Company's liability, if any, for its gross negligence or willful misconduct shall not be limited by this tariff.

15.4.3 Rates

	<u>Charge Per Listing Request</u>
Sent Paid Request	\$1.25
Alternately Billed Requests	\$1.45

**CANCELLED**

JUL 10 2004

By *SHR/RSY*  
Public Service Commission  
MISSOURI

Issued: February 13, 2004

Effective: March 15, 2004

By CINDY BRINKLEY, President-SBC Missouri  
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri  
St. Louis, Missouri

Missouri Public  
Service Commission

FILED MAR 15 2004



No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 15  
3rd Revised Sheet 4  
Replacing 2nd Revised Sheet 4  
Missouri Public

OTHER DIRECTORY ASSISTANCE SERVICES

REC'D JUN 19 2002

(AT)

15.4.2 Regulations

- A. The regulations and rates set forth below apply to each customer's request for assistance in determining the telephone number information of a Business as defined in 15.4.1, above, when a caller does not know, or does not provide, the name of the business. BCS can be performed for local and non-local businesses nationwide.
- B. The customer can obtain up to ten business telephone numbers on a call. The customer will be charged for each business telephone number provided. If none of the suggested listings satisfy the customer's request, the customer will be charged a single charge at the applicable rate specified in Paragraph 15.4.3 below. The BCS rate applies whether or not a number is available, including requests for numbers, which are non-published, non-listed, or not found.
- C. There are no handicapped billing exemptions or call allowances for BCS service requests.
- D. Business Category Search is not currently available from Hotel/Motel and Pay Telephones.

Service Commission

With respect to any claim or suit, by a customer or others, SWBT shall not be liable for providing the name and number of a business to a customer using BCS, for any errors or omissions, for the method of providing listings, or for any other aspect of this service. SWBT's liability, if any, for its gross negligence or willful misconduct shall not be limited by this tariff.

15.4.3 Rates

Charge Per Listing Request

Sent Paid Request	\$1.25
Alternately Billed Requests	\$1.45

(AT)

**CANCELLED**

MAR 15 2004  
4th RS 4  
Missouri Service Commission  
MISSOURI

Missouri Public

FILED JUL 19 2002

Service Commission

Issued: June 19, 2002

Effective: July 19, 2002

By JAN NEWTON, President-Missouri  
Southwestern Bell Telephone, L.P., d/b/a Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 15  
2nd Revised Sheet 4  
Replacing 1st Revised Sheet 4

(RT)

**RECEIVED**

**AUG 29 1997**

**MO. PUBLIC SERVICE COMMISSION**

**CANCELLED**

JUL 19 2002  
By 3rd RS.4  
Public Service Commission  
MISSOURI

(RT)

**FILED**

**OCT -7 1997**

**MISSOURI  
Public Service Commission**

Issued: **SEP 05 1997**

Effective: **OCT 07 1997**

By KAREN E. JENNINGS, President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 15  
~~1st Revised Sheet 4~~  
Replacing Original Sheet 4

MAR 20 1989

PUBLIC TELEPHONES

MISSOURI

Public Service Commission

- 15.12 Coinless Public Telephones may be wall-mounted or desk-type models, and are not equipped with coin collecting devices or receptacles. They may be furnished with booths, shelves and directories at the discretion of the Company depending upon location of the telephones.
- 15.13 Extension service will not be provided with Coinless Public Telephones. However, when prison security arrangements restrict inmates from gaining access to a central Coinless Public Telephone location, the Company may elect to provide multiple jacks or cutoff switches through which the telephone may be connected to the network at appropriate times.
- 15.14 Occupants of premises on which enclosures are to be located in connection with public telephones are required to own, maintain and assume responsibility for the necessary power wiring and power outlets, and shall be responsible for the safe condition of the enclosures in respect to the wiring, outlets and commercial power.
- 15.15 The Telephone Company will continue to own and provide terminal equipment and the service associated with coin and non-coin public telephone service.
- (AT) 15.16 As a condition to the provision of Public Telephone Service, the occupant of the premises where the service is located must select a Primary Interexchange Carrier to carry the interLATA dialed usage.
- (AT)

CANCELLED

OCT -7 1997  
By 2nd R.S. #4  
Public Service Commission  
MISSOURI

APR 24 1989

Public Service Commission

Issued: MAR 24 1989

Effective: APR 24 1989

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
**RECEIVED**  
Section 15  
Original Sheet 4  
DEC 29 1983  
MISSOURI  
Public Service Commission

PUBLIC TELEPHONES

- 15.12 Coinless Public Telephones may be wall-mounted or desk-mounted. They are not equipped with coin collecting devices or receptacles. They may be furnished with booths, shelves and directories at the discretion of the Company depending upon location of the telephones.
- 15.13 Extension service will not be provided with Coinless Public Telephones. However, when prison security arrangements restrict inmates from gaining access to a central Coinless Public Telephone location, the Company may elect to provide multiple jacks or cutoff switches through which the telephone may be connected to the network at appropriate times.
- 15.14 Occupants of premises on which enclosures are to be located in connection with public telephones are required to own, maintain and assume responsibility for the necessary power wiring and power outlets, and shall be responsible for the safe condition of the enclosures in respect to the wiring, outlets and commercial power.
- 15.15 The Telephone Company will continue to own and provide terminal equipment and the service associated with coin and non-coin public telephone service.

**CANCELLED**  
APR 24 1989  
BY J.R.S. #4  
Public Service Commission  
MISSOURI

**FILED**  
JAN - 1 1984  
83 - 253  
Public Service Commission

Issued: DEC 29 1983

Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

P.S.C. Mo. - No. 35  
GENERAL EXCHANGE TARIFF

Southwestern Bell Telephone  
Company d/b/a AT&T Missouri

Section 16  
10th Revised Sheet 1  
Replacing 9th Revised Sheet 1

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RESTORATION OF SERVICE

16.1 RESTORATION OF SUSPENDED SERVICE

16.1.1 The following Service and Equipment Charge will apply for restoring service after its temporary suspension by the Telephone Company, as covered in Section 22 of this Tariff:

	Current Charge		(RT)
	Residence	Business	
Service and Equipment Charge	\$25.00	\$25.00	(CR)

In addition to the Service and Equipment Charge, the customer will be required to pay all charges due, including the charges for the period of denial.

16.1.2 This Service and Equipment Charge applies only after the suspension of service and not after its discontinuance; that is, it does not apply after the completion of a disconnection order. After service is discontinued by the completion of a disconnection order, service can be restored only upon the execution of a new contract, in which case the Service and Equipment Charges as specified in the Local Exchange Tariff for a new installation, will apply.

(RT)

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Issued: July 17, 2009

By DAVID NICHOLS, President - Missouri  
St. Louis, Missouri

Effective: July 29, 2009

CANCELLED  
April 3, 2014  
Missouri Public  
Service Commission  
JI-2014-0347

FILED  
Missouri Public  
Service Commission  
JL-2010-0031

**P.S.C. Mo. - No. 35  
GENERAL EXCHANGE TARIFF**

Southwestern Bell Telephone  
Company d/b/a AT&T Missouri

Section 16  
9th Revised Sheet 1  
Replacing 8th Revised Sheet 1

**RESTORATION OF SERVICE**

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**16.1 RESTORATION OF SUSPENDED SERVICE**

16.1.1 The following Service and Equipment Charge will apply for restoring service after its temporary suspension by the Telephone Company, as covered in Section 22 of this Tariff:

	<u>Current Charge(1)</u>	
	<u>Residence</u>	<u>Business</u>
Service and Equipment Charge	\$14.76(CR)	\$14.90

In addition to the Service and Equipment Charge, the customer will be required to pay all charges due, including the charges for the period of denial.

16.1.2 This Service and Equipment Charge applies only after the suspension of service and not after its discontinuance; that is, it does not apply after the completion of a disconnection order. After service is discontinued by the completion of a disconnection order, service can be restored only upon the execution of a new contract, in which case the Service and Equipment Charges as specified in the Local Exchange Tariff for a new installation, will apply.

(1) See Sheet 1.01 for maximum allowable charge.

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Issued: December 31, 2007

Effective: February 16, 2008

By CINDY BRINKLEY, President – Missouri  
St. Louis, Missouri

CANCELLED  
July 29, 2009  
Missouri Public  
Service Commission  
JI-2010-0031

FILED  
Missouri Public  
Service Commission

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 16  
8th Revised Sheet 1  
Replacing 7th Revised Sheet 1

RESTORATION OF SERVICE

16.1 RESTORATION OF SUSPENDED SERVICE

16.1.1 The following Service and Equipment Charge will apply for restoring service after its temporary suspension by the Telephone Company, as covered in Section 22 of this Tariff:

	Current Charge(1)	
	<u>Residence</u>	<u>Business</u>
Service and Equipment Charge	\$14.44(CR)	\$14.90(CR)

In addition to the Service and Equipment Charge, the customer will be required to pay all charges due, including the charges for the period of denial.

16.1.2 This Service and Equipment Charge applies only after the suspension of service and not after its discontinuance; that is, it does not apply after the completion of a disconnection order. After service is discontinued by the completion of a disconnection order, service can be restored only upon the execution of a new contract, in which case the Service and Equipment Charges as specified in the Local Exchange Tariff for a new installation, will apply.

(1) See Sheet 1.01 for maximum allowable charge.

Issued: October 17, 2005

Effective: December 1, 2005

By CINDY BRINKLEY, President-SBC Missouri  
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri  
St. Louis, Missouri

CANCELLED  
February 16, 2008  
Missouri Public  
Service Commission

**Filed**  
Missouri Public  
Service Commission

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 16  
7th Revised Sheet 1  
Replacing 6th Revised Sheet 1

RESTORATION OF SERVICE

16.1 RESTORATION OF SUSPENDED SERVICE

16.1.1 The following Service and Equipment Charge will apply for restoring service after its temporary suspension by the Telephone Company, as covered in Section 22 of this Tariff:

	Current Charge(1)	
	<u>Residence</u>	<u>Business</u>
Service and Equipment Charge	\$14.72(CR)	\$15.20(CR)

In addition to the Service and Equipment Charge, the customer will be required to pay all charges due, including the charges for the period of denial.

16.1.2 This Service and Equipment Charge applies only after the suspension of service and not after its discontinuance; that is, it does not apply after the completion of a disconnection order. After service is discontinued by the completion of a disconnection order, service can be restored only upon the execution of a new contract, in which case the Service and Equipment Charges as specified in the Local Exchange Tariff for a new installation, will apply.

(1) See Sheet 1.01 for maximum allowable charge.



No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 16  
6th Revised Sheet 1  
Replacing 5th Revised Sheet 1

Missouri Public

RESTORATION OF SERVICE  
REC'D OCT 15 2003

16.1 RESTORATION OF SUSPENDED SERVICE

Service Commission

16.1.1 The following Service and Equipment Charge will apply for restoring service after its temporary suspension by the Telephone Company, as covered in Section 22 of this Tariff:

	Current Charge(1)	
	Residence	Business
Service and Equipment Charge	\$15.13(CR)	\$15.62(CR)

In addition to the Service and Equipment Charge, the customer will be required to pay all charges due, including the charges for the period of denial.

16.1.2 This Service and Equipment Charge applies only after the suspension of service and not after its discontinuance; that is, it does not apply after the completion of a disconnection order. After service is discontinued by the completion of a disconnection order, service can be restored only upon the execution of a new contract, in which case the Service and Equipment Charges as specified in the Local Exchange Tariff for a new installation, will apply.

CANCELLED

DEC 01 2004  
By *HR SI*  
Public Service Commission  
MISSOURI

(1) See Sheet 1.01 for maximum allowable charge.

Issued: October 15, 2003

Effective: December 1, 2003

By CINDY BRINKLEY, President-SBC Missouri  
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri  
St. Louis, Missouri

Missouri Public  
Service Commission

FILED DEC 01 2003

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 16  
5th Revised Sheet 1  
Replacing 4th Revised Sheet 1

RESTORATION OF SERVICE

Missouri Public  
Service Commission

16.1 RESTORATION OF SUSPENDED SERVICE

16.1.1 The following Service and Equipment Charge will apply for restoring service after its temporary suspension by the Telephone Company, as covered in Section 22 of this Tariff:

REC'D OCT 15 2002

	Current Charge(1)	
	Residence	Business
Service and Equipment Charge	\$15.14(CR)	\$15.63(CR)

In addition to the Service and Equipment Charge, the customer will be required to pay all charges due, including the charges for the period of denial.

16.1.2 This Service and Equipment Charge applies only after the suspension of service and not after its discontinuance; that is, it does not apply after the completion of a disconnection order. After service is discontinued by the completion of a disconnection order, service can be restored only upon the execution of a new contract, in which case the Service and Equipment Charges as specified in the Local Exchange Tariff for a new installation, will apply.

CANCELLED

DEC 01 2003  
By W.H.R.S. J  
Public Service Commission  
MISSOURI

Missouri Public  
Service Commission

FILED DEC 01 2002

(1) See Sheet 1.01 for maximum allowable charge.

Issued: October 15, 2002

Effective: December 1, 2002

By CINDY BRINKLEY, President-Missouri  
Southwestern Bell Telephone, L.P., d/b/a Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 16  
4th Revised Sheet 1  
Replacing 3rd Revised Sheet 1  
**Missouri Public**

RESTORATION OF SERVICE

REC'D OCT 01 2001

16.1 RESTORATION OF SUSPENDED SERVICE

**Service Commission**

16.1.1 The following Service and Equipment Charge will apply for restoring service after its temporary suspension by the Telephone Company, as covered in Section 22 of this Tariff:

	<u>Current Charge(1)</u>	
	<u>Residence</u>	<u>Business</u>
Service and Equipment Charge	\$15.00(CR)	\$15.49 (CR)

In addition to the Service and Equipment Charge, the customer will be required to pay all charges due, including the charges for the period of denial.

16.1.2 This Service and Equipment Charge applies only after the suspension of service and not after its discontinuance; that is, it does not apply after the completion of a disconnection order. After service is discontinued by the completion of a disconnection order, service can be restored only upon the execution of a new contract, in which case the Service and Equipment Charges as specified in the Local Exchange Tariff for a new installation, will apply.

**CANCELLED**  
DEC 01 2002  
E. S. R. S. I  
Public Service Commission  
MISSOURI

(1) See Sheet 1.01 for maximum allowable charge.

Issued: October 1, 2001

Effective: December 1, 2001

By JAN NEWTON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

**Missouri Public**

FILED DEC 01 2001

**Service Commission**

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 16  
3rd Revised Sheet 1  
Replacing 2nd Revised Sheet 1

RESTORATION OF SERVICE

Missouri Public  
Service Commission

16.1 RESTORATION OF SUSPENDED SERVICE

REC'D OCT 02 2000

16.1.1 The following Service and Equipment Charge will apply for restoring service after its temporary suspension by the Telephone Company, as covered in Section 22 of this Tariff:

(AT)		<u>Current Charge(1)</u>	
		<u>Residence</u>	<u>Business</u>
	Service and Equipment Charge	\$15.11(CR)	\$15.61(CR)

In addition to the Service and Equipment Charge, the customer will be required to pay all charges due, including the charges for the period of denial.

16.1.2 This Service and Equipment Charge applies only after the suspension of service and not after its discontinuance; that is, it does not apply after the completion of a disconnection order. After service is discontinued by the completion of a disconnection order, service can be restored only upon the execution of a new contract, in which case the Service and Equipment Charges as specified in the Local Exchange Tariff for a new installation, will apply.

**CANCELLED**

DEC 01 2000

444RS1  
Public Service Commission  
MISSOURI

Missouri Public  
Service Commission

FILED DEC 01 2000

(AT) (1) See Sheet 1.01 for maximum allowable charge.

Issued: October 2, 2000

Effective: December 1, 2000

By JAN NEWTON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 16  
2nd Revised Sheet 1  
Replacing 1st Revised Sheet 1

RESTORATION OF SERVICE

RECEIVED

16.1 RESTORATION OF SUSPENDED SERVICE

SEP 25 1989

16.1.1 The following Service and Equipment Charge will apply for restoring service after its temporary suspension by the Telephone Company, as is covered in Section 22 of this Tariff:   
Public Service Commission

	<u>Residence</u>	<u>Business</u>
Service and Equipment Charge	(CR) \$15.25	(CR) \$15.75

In addition to the Service and Equipment Charge, the customer will be required to pay all charges due, including the charges for the period of denial.

16.1.2 This Service and Equipment Charge applies only after the suspension of service and not after its discontinuance; that is, it does not apply after the completion of a disconnection order. After service is discontinued by the completion of a disconnection order, service can be restored only upon the execution of a new contract, in which case the Service and Equipment Charges as specified in the Local Exchange Tariff for a new installation, will apply.

*2 i.c. \$36.50 res.  
52.25 bus.*

CANCELLED

DEC 01 2000  
BY 312 RSL  
Public Service Commission  
MISSOURI

FILED

Issued: SEP 25 1989

Effective: OCT 01 1989

OCT 1 1989  
89 - 14

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri  
Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 16  
1st Revised Sheet 1  
Replacing Original Sheet 1

RESTORATION OF SERVICE

16.1 RESTORATION OF SUSPENDED SERVICE

16.1.1 The following Service and Equipment Charge will apply for restoring service after its temporary suspension by the telephone company, as covered in Section 22 of this Tariff:



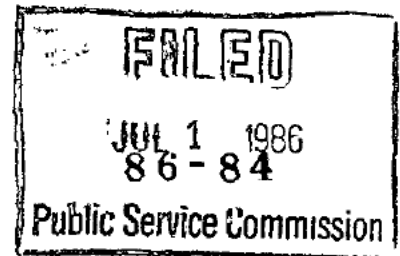
Service and Equipment Charge (CR) \$11.75 (CR) \$11.50

In addition to the Service and Equipment Charge, the customer will be required to pay all charges due, including the charges for the period of denial.

16.1.2 This Service and Equipment Charge applies only after the suspension of service and not after its discontinuance; that is, it does not apply after the completion of a disconnection order. After service is discontinued by the completion of a disconnection order, service can be restored only upon the execution of a new contract, in which case the Service and Equipment Charges as specified in the Local Exchange Tariff for a new installation, will apply.

(CT)

CANCELLED  
JUL 1 1989  
BY *gnd* R.S.#1  
Public Service Commission  
MISSOURI



Issued: JUN 27 1986

Effective: JUL 1 1986

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff

RECEIVED  
Section 16  
Original Sheet

DEC 29 1983

MISSOURI  
Public Service Commission

RESTORATION OF SERVICE

16.1 RESTORATION OF SUSPENDED SERVICE

16.1.1 The following Service and Equipment Charge will apply for restoring service after its temporary suspension by the Telephone Company, as covered in Section 22 of this Tariff:

	<u>Residence</u>	<u>Business</u>
Service and Equipment Charge	\$21.75	\$21.00

In addition to the Service and Equipment Charge, the customer will be required to pay all charges due, including the charges for the period of denial.

16.1.2 This Service and Equipment Charge applies only after the suspension of service and not after its discontinuance; that is, it does not apply after the completion of a disconnection order. After service is discontinued by the completion of a disconnection order, service can be restored only upon the execution of a new contract, in which case the Service Connection Charges apply as specified in Section 19 of this Tariff.

CANCELLED

JUL 1 1986

BY R.S. I  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

FILED

JAN - 1 1984

83 - 253

Public Service Commission

Issued: DEC 29 1983

Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

**P.S.C. Mo. - No. 35  
GENERAL EXCHANGE TARIFF**

Southwestern Bell Telephone  
Company d/b/a AT&T Missouri

Section 16  
7th Revised Sheet 1.01  
Replacing 6th Revised Sheet 1.01

**RESTORATION OF SERVICE**

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**16.1 RESTORATION OF SUSPENDED SERVICE (cont'd)**

	Maximum Charge	
	Residence	Business
Service and Equipment Charge	\$14.76(CR)	\$15.23(CR)

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Issued: December 31, 2007

Effective: February 16, 2008

By CINDY BRINKLEY, President – Missouri  
St. Louis, Missouri

CANCELLED  
April 3, 2014  
Missouri Public  
Service Commission  
JI-2014-0347

FILED  
Missouri Public  
Service Commission



**P.S.C. Mo. - No. 35  
GENERAL EXCHANGE TARIFF**

Southwestern Bell Telephone, L.P.  
d/b/a AT&T Missouri

Section 16  
6th Revised Sheet 1.01  
Replacing 5th Revised Sheet 1.01

**RESTORATION OF SERVICE**

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**16.1 RESTORATION OF SUSPENDED SERVICE (cont'd)**

	<u>Maximum Charge</u>	
	<u>Residence</u>	<u>Business</u>
Service and Equipment Charge	\$14.47(CR)	\$14.93(CR)

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Issued: October 17, 2006

Effective: December 1, 2006

By CINDY BRINKLEY, President – Missouri  
St. Louis, Missouri

CANCELLED  
February 16, 2008  
Missouri Public  
Service Commission

**Filed**  
Missouri Public  
Service Commission

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 16  
5th Revised Sheet 1.01  
Replacing 4th Revised Sheet 1.01

RESTORATION OF SERVICE

(AT) 16.1 RESTORATION OF SUSPENDED SERVICE (cont'd)

	Maximum Charge	
	<u>Residence</u>	<u>Business</u>
Service and Equipment Charge	\$14.44(CR)	\$14.90(CR)

Issued: October 17, 2005

Effective: December 1, 2005

By CINDY BRINKLEY, President-SBC Missouri  
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri  
St. Louis, Missouri

**Cancelled**

December 1, 2006

Missouri Public  
Service Commission

**Filed**

Missouri Public  
Service Commission

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 16  
4th Revised Sheet 1.01  
Replacing 3rd Revised Sheet 1.01

RESTORATION OF SERVICE

16.1 RESTORATION OF SUSPENDED SERVICE

	<u>Maximum Charge</u>	
	<u>Residence</u>	<u>Business</u>
Service and Equipment Charge	\$14.72(CR)	\$15.20(CR)

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Issued: October 15, 2004

Effective: December 1, 2004

By CINDY BRINKLEY, President-SBC Missouri  
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri  
St. Louis, Missouri

P.S.C. Mo.- No. 35

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 16  
3rd Revised Sheet 1.01  
Replacing 2nd Revised Sheet 1.01

RESTORATION OF SERVICE

16.1 RESTORATION OF SUSPENDED SERVICE

	Maximum Charge	
	<u>Residence</u>	<u>Business</u>
Service and Equipment Charge	\$15.13(CR)	\$15.62(CR)

Missouri Public

REC'D OCT 15 2003

Service Commission

**CANCELLED**

DEC 01 2004

By *WRS/1.01*  
Public Service Commission  
MISSOURI

Issued: October 15, 2003

Effective: December 1, 2003

By CINDY BRINKLEY, President-SBC Missouri  
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri  
St. Louis, Missouri

Missouri Public  
Service Commission

FILED DEC 01 2003

P.S.C. Mo.- No. 35

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 16  
2nd Revised Sheet 1.01  
Replacing 1st Revised Sheet 1.01

RESTORATION OF SERVICE

Missouri Public Service Commission

16.1 RESTORATION OF SUSPENDED SERVICE

REC'D OCT 15 2002

Maximum Charge

Service and Equipment Charge

Residence

Business

\$15.14(CR)

\$15.63(CR)

CANCELLED

DEC 01 2003  
3rd Rs 1.01  
Public Service Commission  
MISSOURI

Missouri Public Service Commission

FILED DEC 01 2002

Issued: October 15, 2002

Effective: December 1, 2002

By CINDY BRINKLEY, President-Missouri  
Southwestern Bell Telephone, L.P., d/b/a Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 16  
1st Revised Sheet 1.01  
Replacing Original Sheet 1.01  
**Missouri Public**

RESTORATION OF SERVICE

16.1 RESTORATION OF SUSPENDED SERVICE

REC'D OCT 01 2001

	<u>Maximum Charge</u>	
	<u>Residence</u>	<u>Business</u>
Service and Equipment Charge	\$15.00 (CR)	\$15.49 (CR)

Service Commission

**CANCELLED**  
DEC 01 2002  
By 2nd RS 1.01  
Public Service Commission  
MISSOURI

Issued: October 1, 2001

Effective: December 1, 2001

By JAN NEWTON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

**Missouri Public**

FILED DEC 01 2001

Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 16  
Original Sheet 1.01

RESTORATION OF SERVICE

Missouri Public  
Service Commission

16.1 RESTORATION OF SUSPENDED SERVICE

REC'D OCT 02 2000

	<u>Maximum Charge</u>	
	<u>Residence</u>	<u>Business</u>
Service and Equipment Charge	\$15.11	\$15.61

**CANCELLED**

DEC 01 2001

By *1st RS 1.01*  
Public Service Commission  
MISSOURI

Missouri Public  
Service Commission

FILED DEC 01 2000

Issued: October 2, 2000

Effective: December 1, 2000

By JAN NEWTON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri

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RESTORATION OF SERVICE

16.2 MAINTENANCE AND REPAIRS

16.2.1 The Telephone Company undertakes to maintain and repair the facilities which it furnishes to customers, under tariff. The customer shall be responsible for damages to facilities of the Telephone Company caused by the negligence or willful act of the customer. The customer may not rearrange, disconnect, remove or attempt to repair, or permit others to rearrange, disconnect, remove or attempt to repair any equipment installed and maintained under tariff by the Telephone Company except upon the written consent of the Telephone Company.

16.2.2 A nonrecurring Customer Owned Equipment Trouble Isolation Charge(1) of \$110.00 for Residence and \$110.00 for Business will apply for each repair visit to a customer's premises or the premises of any other customer where the service difficulty or trouble results from the use of Equipment or Facilities on the customer's side of the demarcation point. This charge will only apply when a Network Interface Device has been installed. For those circumstances where a Network Interface Device has not been installed, a Customer Owned Equipment Trouble Isolation Charge of \$5.00 will apply. (CR)  
(CR)

(1) This charge was previously referred to as a "Maintenance of Service Charge."



No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 16  
4th Revised Sheet 2  
Replacing 3rd Revised Sheet 2  
**Missouri Public**

RESTORATION OF SERVICE

16.2 MAINTENANCE AND REPAIRS

REC'D NOV 01 2002

16.2.1 The Telephone Company undertakes to maintain and repair the facilities which it owns for its customers, under tariff. The customer shall be responsible for damages to facilities of the Telephone Company caused by the negligence or willful act of the customer. The customer may not rearrange, disconnect, remove or attempt to repair, or permit others to rearrange, disconnect, remove or attempt to repair any equipment installed and maintained under tariff by the Telephone Company except upon the written consent of the Telephone Company.

(AT) 16.2.2 A nonrecurring Customer Owned Equipment Trouble Isolation Charge(1) of \$37.00 for  
(AT)(CR) Residence and \$39.95 for Business will apply for each repair visit to a customer's premises or the premises of any other customer where the service difficulty or trouble results from the use of Equipment or Facilities on the customer's side of the demarcation point. This charge will only apply when a Network Interface Device has been installed. For those circumstances where a Network Interface Device has not been installed, a Customer Owned Equipment Trouble Isolation Charge of \$5.00 will apply.

(1) This charge was previously referred to as a "Maintenance of Service Charge."

Issued: November 1, 2002

Effective: December 2, 2002

By CINDY BRINKLEY, President-Missouri  
Southwestern Bell Telephone, L.P., d/b/a Southwestern Bell Telephone Company  
St. Louis, Missouri

CANCELED  
July 11, 2012  
Missouri Public  
Service Commission  
JI-2012-0004

**Missouri Public  
Service Commission**

FILED DEC 02 2002

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 16  
3rd Revised Sheet 2  
Replacing 2nd Revised Sheet 2

RESTORATION OF SERVICE

SEP 25 1989

16.2 MAINTENANCE AND REPAIRS

MISSOURI

16.2.1 The Telephone Company undertakes to maintain and repair the facilities which it furnishes to customers, under tariff. The customer shall be responsible for damages to facilities of the Telephone Company caused by the negligence or willful act of the customer. The customer may not rearrange, disconnect, remove or attempt to repair, or permit others to rearrange, disconnect, remove or attempt to repair any equipment installed and maintained under tariff by the Telephone Company except upon the written consent of the Telephone Company.

(CR) 16.2.2 A nonrecurring Customer Owned Equipment Trouble Isolation Charge(1) of \$37.00 will apply for each repair visit to a customer's premises or the premises of any other customer where the service difficulty or trouble results from the use of Equipment or Facilities on the customer's side of the demarcation point. This charge will only apply when a Network Interface Device has been installed. For those circumstances where a Network Interface Device has not been installed, a Customer Owned Equipment Trouble Isolation Charge of \$5.00 will apply.

(CP)

CANCELLED

DEC 02 2002

*HRS 2*  
Public Service Commission  
MISSOURI

(1) This charge was previously referred to as a "Maintenance of Service Charge."

Issued: SEP 25 1989

Effective:

OCT 01 1989

OCT 1 1989

By R. D. BARRON, President-Missouri Division

Southwestern Bell Telephone Company

St. Louis, Missouri

Public Service Commission

FILED

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 16  
2nd Revised Sheet 2  
Replacing 1st Revised Sheet 2

RESTORATION OF SERVICE

16.2 MAINTENANCE AND REPAIRS

(CP) 16.2.1 The Telephone Company undertakes to maintain and repair the facilities which it furnishes to customers, under tariff. The customer shall be responsible for damages to facilities of the Telephone Company caused by the negligence or willful act of the customer. The customer may not rearrange, disconnect, remove or attempt to repair, or permit others to rearrange, disconnect, remove or attempt to repair any equipment installed and maintained under tariff by the Telephone Company upon the written consent of the Telephone Company.

RECEIVED  
NOV 20 1986  
MISSOURI  
Public Service Commission

(CP) 16.2.2 A nonrecurring Customer Owned Equipment Trouble Isolation Charge<sup>(1)</sup> of \$25.00 will apply for each repair visit to a customer's premises or the premises of any other customer where the service difficulty or trouble results from the use of Equipment or Facilities on the customer's side of the demarcation point.

CANCELLED  
OCT 1 1989  
BY *gmd* R.S.#2  
Public Service Commission  
MISSOURI

FILED  
JAN - 1 1987  
Public Service Commission

(1) This charge was previously referred to as a "Maintenance of Service Charge."

Issued: DEC 01 1986

Effective: JAN 01 1987

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
Section 16  
1st Revised Sheet 2  
Replacing Original Sheet 2

RESTORATION OF SERVICE

RECEIVED  
JUN 27 1986  
MISSOURI  
PUBLIC SERVICE COMMISSION

16.2 MAINTENANCE AND REPAIRS

16.2.1 The Telephone Company undertakes to maintain and repair the facilities which it furnishes to customers. The customer shall be responsible for damages to facilities of the Telephone Company or willful act of the customer. The customer may not rearrange, disconnect, remove or attempt to repair, or permit others to rearrange, disconnect, remove or attempt to repair any equipment installed by the Telephone Company except upon the written consent of the Telephone Company.

(CT) 16.2.2 A nonrecurring Customer Owned Equipment Trouble Isolation Charge<sup>(1)</sup> of \$25.00 will apply for each repair visit to a customer's premises or the premises of any other customer where the service difficulty or trouble results from the use of Customer-Provided Equipment or Facilities.

CANCELLED

JAN 1 1987

BY 201 R.S. #2  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

FILED  
JUL 1 1986  
86-84  
Public Service Commission

(AT) <sup>(1)</sup>This charge was previously referred to as a "Maintenance of Service Charge."

Issued: JUN 27 1986

Effective: JUL 1 1986

By R. D. BARRON, President-Missouri Division  
Southwestern Bell Telephone Company  
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff  
**RECEIVED**  
Section 16  
Original Sheet 2  
DEC 29 1983  
MISSOURI  
Public Service Commission

RESTORATION OF SERVICE

16.2 MAINTENANCE AND REPAIRS

16.2.1 The Telephone Company undertakes to maintain and repair the facilities which it furnishes to customers. The customer shall be responsible for damages to facilities of the Telephone Company caused by the negligence or willful act of the customer. The customer may not rearrange, disconnect, remove or attempt to repair, or permit others to rearrange, disconnect, remove or attempt to repair any equipment installed by the Telephone Company except upon the written consent of the Telephone Company.

16.2.2 A nonrecurring Maintenance Service Charge of \$25.00 will apply for each repair visit to a customer's premises or the premises of any other customer where the service difficulty or trouble results from the use of Customer-Provided Equipment or Facilities.

**CANCELLED**

JUL 1 1986

BY 1st R.S. 2  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

**FILED**  
JAN - 1 1984  
**83 - 253**  
Public Service Commission

Issued: DEC 29 1983

Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri  
Southwestern Bell Telephone Company  
St. Louis, Missouri