

May 30, 2014 Via Web Filing

Mr. Morris Woodruff, Executive Secretary Missouri Public Service Commission 200 Madison Street Suite 500 Jefferson City, MO 65102-0360

RE: Inmate Calling Solutions, LLC Tariff Revision (Missouri Tariff No. 2)

Dear Mr. Woodruff:

Enclosed for filing please find the original of the above referenced tariff filing submitted on behalf of Inmate Calling Solutions, LLC. The purpose of this filing is to revise the Institutional Prepaid Calling Service descriptions and rates. The Company respectfully requests an effective date for this filing of June 30, 2014.

The following tariff pages are included with this filing:

Revises Prepaid Debit Service description
Revises Prepaid Collect Service description
Revises Collect-Only Option C rate plan
Revises Prepaid Debit Option C rate plan
Revises Prepaid Collect Option C rate plan

Any questions you may have regarding this filing should be directed to my attention at 407-740-3005 or via email to swarren@tminc.com. Thank you for your assistance in this matter.

Sincerely,

Sharon R. Warren Consultant to Inmate Calling Solutions, LLC

cc: Kenneth Dawson (via email) - ICS Office of Public Counsel
file: ICS - Missouri
tms: MOn1401

Enclosures SW/lm

SECTION 3 -DESCRIPTION OF SERVICE, CON'T.

3.4 ICS Prepaid Institutional Calling Services, Con't.

General, Con't 3.4.1

A. Prepaid Debit Service

With a Debit Card or Debit Account, the each inmate has the option to transfer funds from his/her commissary account to purchase a debit card or have calls paid for directly out of the inmate's commissary account. This is accomplished by facility personnel or through a direct interface between the commissary system and the inmate phone system. This account is associated with the inmate's Personal Identification Number (PIN.) When the inmate places a call, he/she has the option of calling collect or debit. Once debit is selected, the inmate enters the PIN and called telephone number. All purchases on a Debit Account are paid to and handled by the Institution. The Company receives payment from the Institution; it does not engage in direct monetary transactions with the inmate. Debit card or Debit Account services may be purchased in any amount subject to the requirements or restrictions of the Confinement Institution.

The Company's system automatically informs the caller of the Available Usage Balance remaining in the Prepaid Account, and provides prompts to place the call by entering the destination telephone number. Network usage is deducted from the Available Usage Balance in the account on a realtime basis as the call progresses.

Debit Card or Debit Account services expire six (6) months from the date of **(T)** purchase/sale. Since services are consumed in the order purchased, each new purchase will typically reset the expiration timeframe. Consumers may cancel services and request a refund prior to expiration. No refunds will be issued after theservice expiration date.

(T)

(T)

(T)

June 30, 2014

SECTION 3 -DESCRIPTION OF SERVICE, CON'T.

3.4 ICS Prepaid Institutional Calling Services, Con't.

3.4.1 General, Con't

B. Prepaid Collect Service

Prepaid Collect Service is available for those parties (Customers) who receive collect calls from inmates in Confinement Institutions. A prepaid account is set up by the Company for the Customer. The inmate will receive an authorization code, and instructions for accessing and using the service. If the payment into the account is provided via the Customer's credit card, credit verification procedures are carried out under the terms specified in Section 2 of this tariff. Payments to the account are made to and handled by the Company via arrangement with a specified financial institution. The Company does not engage in direct monetary transactions with the inmate.

The Company's system automatically informs the account holder of the Available Usage Balance remaining in the Prepaid Account prior to acceptance of the call. Network usage is deducted from the Available Usage Balance in the account on a real time basis as the call progresses. The account holder will also receive a reminder message when the account balance has one minute of usage remaining. All calls must be charged against an Account that has sufficient available balance. Calls in progress will be terminated by the Company if the balance on the Account is insufficient to continue the call.

Prepaid Collect services expire six (6) months from the date of purchase/sale.(T)Consumers may request a refund for any unexpired services. Since services are
consumed in the order purchased, each new purchase will typically reset the
expiration timeframe. Consumers may cancel services and request a refund prior to
expiration. No refunds will be issued after the expiration date(T)

Initial or additional purchases for prepaid services may be made via selected retail (T) outlets with which the Company may contract to receive Customer payments, or via Western Union, commercial credit card, debit card or e-checks. Payments may be made in any amount.

Prepaid Collect Services are available 24 hours a day, seven days per week. Access (T) to telephone service by an inmate may be subject to time of day and usage restrictions imposed by individual Confinement Institutions. No minimum service period applies.

Charges for network usage for Prepaid Institutional Calls are deducted from the Account in full minute increments on a real time basis as the call progresses. The account holder will also receive a reminder message when the account balance has one minute of usage remaining. All calls must be charged against an Account that has sufficient available balance. Callsin progress will be terminated by the Company if the balance on the Account is insufficient to continue the call (T)

Issued:	May 30, 2014		Effective:	June 30, 2014
By:		Ken Dawson, Director Contracts & Regulatory		
		2200 Danbury Street		
		San Antonio, TX 78217		MOn1401

(T)

(T)

SECTION 4 - RATES, CON'T.

4.3 ICS Institutional Collect-Only Service Rates, Con't.

4.3.1 Rates and Charges, Con't

A per call rate and a per call automated collet call service charge apply to local calls.

C. Option B

D.

1.	Local *			
	Local Charge, per Call: Station-to-Station Collect Call:	\$0.25 \$0.95		
2.	IntraLATA			
	Rate Per Minute: Station-to-Station Surcharge:	\$0.10 \$1.30		
3.	InterLATA			
	Rate Per Minute: Station-to-Station Surcharge:	\$0.10 \$1.30		
Option C				
1.	All Calls		(N)	
	Rate Per Call:	\$3.75	 (N)	

* The company reserves the right to rate calls terminating to wireless numbers at the applicable intraLATA toll rate

June 30, 2014

(D)

(D)

SECTION 4 - RATES, CON'T.

4.4 ICS Prepaid Institutional Calling Services- Prepaid Debit Account

4.4.1 Rates and Charges, Con't

A per call rate and a per call automated collect call service charge apply to local calls.

C. Option B

D.

1.	Local *		
	Charge, per Minute: Per Call Service Charges	\$0.25 \$0.95	
2.	IntraLATA		
	Rate Per Minute: Station-to-Station Surcharge:	\$0.10 \$1.30	
3.	InterLATA Per		
	Rate Per Minute: Station-to-Station Surcharge:	\$0.10 \$1.30	
Option	n C		
1.	All Calls		(N) (D)
	Rate Per Call:	\$3.15	 (N)

* The company reserves the right to rate calls terminating to wireless numbers at the applicable intraLATA toll rate

June 30, 2014

(D)

SECTION 4 - RATES, CON'T.

4.5 ICS Prepaid Institutional Calling Services- Prepaid Collect Service, Con't

4.5.1 Rates and Charges, Con't

C. Option B

D.

Local *				
Charge, per Minute: Station-to-Station Collect Call:	\$0.25 \$0.95			
IntraLATA				
Rate Per Minute: Station-to-Station Surcharge:	\$0.10 \$1.30			
InterLATA				
Rate Per Minute: Station-to-Station Surcharge:	\$0.10 \$1.30			
Option C				
All Calls		(N)		
Rate Per Call:	\$3.15	(N)		
	Charge, per Minute: Station-to-Station Collect Call: IntraLATA Rate Per Minute: Station-to-Station Surcharge: InterLATA Rate Per Minute: Station-to-Station Surcharge: n C All Calls	Charge, per Minute:\$0.25Station-to-Station Collect Call:\$0.95IntraLATARate Per Minute:\$0.10Station-to-Station Surcharge:\$1.30InterLATARate Per Minute:\$0.10Station-to-Station Surcharge:\$1.30InterLATARate Per Minute:\$0.10Station-to-Station Surcharge:\$1.30InterLATARate Per Minute:\$0.10Station-to-Station Surcharge:\$1.30In CAll Calls		

* The company reserves the right to rate calls terminating to wireless numbers at the applicable intraLATA toll rate.

June 30, 2014

(D)

(D)