

Schedule of Rates, Rules and Regulation
Resale and Facilities-Based Competitive Local Exchange Telecommunications Services
Provided in the State of Missouri

OFFERED BY

ACN Communication Services, Inc.
1000 Progress Place NE
Concord, North Carolina 28025

(T)
(T)

Applying generally to its authorized territories within the State of Missouri. This tariff applies to the Company's competitive local exchange services in specified exchanges within the Company's certificated area in the State of Missouri.

Issued: March 10, 2009

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Issued by: Richard Boughrum, Treasurer/CFO
ACN Communication Services, Inc.
1000 Progress Place NE
Concord, North Carolina 28025

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CN-2016-0173; YC-2016-0173

FILED
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Service Commission
JC-2009-0638

Schedule of Rates, Rules and Regulation
Resale and Facilities-Based Competitive Local Exchange Telecommunications Services
Provided in the State of Missouri

OFFERED BY

ACN Communication Services, Inc.
32991 Hamilton Court
Farmington Hills, Michigan 48333

Applying generally to its authorized territories within the State of Missouri. This tariff applies to the Company's competitive local exchange services in specified exchanges within the Company's certificated area in the State of Missouri.

Issued: May 9, 2003

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Issued by: Daniel Crowley, Vice President - Finance
ACN Communication Services, Inc.
32991 Hamilton Court
Farmington Hills, Michigan 48333

CANCELLED
April 1, 2009
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Service Commission
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INTRODUCTION

This tariff applies to the Company's resale and facilities-based offering of local exchange telecommunications services, upon receiving a customer request for service, within the State of Missouri in the exchanges served by and as listed in the tariffs of Southwestern Bell Telephone Company ("SWBT"), CenturyTel of Missouri, LLC ("CenturyTel") and Sprint Missouri, Inc. ("Sprint").

All Services in this tariff are grandfathered and available to existing Customers only.
Services are not available for new installations.

(N)

(N)

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1000 Progress Place
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JC-2017-0137

INTRODUCTION

This tariff applies to the Company's resale and facilities-based offering of local exchange telecommunications services, upon receiving a customer request for service, within the State of Missouri in the exchanges served by and as listed in the tariffs of Southwestern Bell Telephone Company ("SWBT"), CenturyTel of Missouri, LLC ("CenturyTel") and Sprint Missouri, Inc. ("Sprint").

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APPLICATION OF TARIFF

This tariff contains the regulations, rates and charges applicable to the provision of facilities-based and resold local exchange telecommunications service by ACN Communication Services, Inc., for use by customers in the state of Missouri.

This tariff is on file with the Commission. In addition, this tariff is available for review at the main office of ACN Communication Services, Inc., at 32991 Hamilton Court, Farmington Hills, Michigan 48334.

Applications for initial or additional services made verbally or in writing become a contract on establishment of the service or facility.

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Farmington Hills, Michigan 48333

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SECTION 2 – RULES AND REGULATIONS, (CONT'D.)

2.5 Payment Arrangements, (Cont'd.)

2.5.2 Billing and Collection of Charges

The Customer is responsible for payment of all charges incurred by the Customer or other Authorized Users for services and facilities furnished to the Customer by the Company.

- A.** Nonrecurring charges are due and payable within thirty (30) days after the invoice date, unless otherwise agreed to in advance.
- B.** The Company shall present invoices for recurring charges monthly to the Customer, in advance of the month in which service is provided, and Recurring Charges shall be due and payable within thirty (30) days after the invoice date. When billing is based on customer usage, charges will be billed monthly for the preceding billing periods.
- C.** When service does not begin on the first day of the month, or end on the last day of the month, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have thirty (30) days.

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SECTION 2 – RULES AND REGULATIONS, (CONT'D.)

2.5 Payment Arrangements, (Cont'd.)

2.5.3 Late Payment Fee

If any portion of the payment is not received by the Company within 30 days of receipt of the bill, or if any portion of the payment is received by the Company in funds which are not immediately available upon presentment, then a late payment charge of 1.5% per month shall be due to the Company. A late payment charge is not applicable to subsequent rebilling of any amount to which a late payment charge has already been applied. If an attorney or collection agency is required to collect any amounts due, the Customer shall pay the Company's reasonable costs. Late payment charges are to be applied without discrimination.

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2.5.4 Return Check Charge

A service charge equal to \$25.00 will be assessed in accordance with Missouri law for all checks returned by a bank or other financial institution for: Insufficient or uncollected funds, closed account, apparent tampering, missing signature or endorsement, or any other insufficiency or discrepancy necessitating return of the instrument at the discretion of the drawee bank or other financial institution.

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32991 Hamilton Court
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SECTION 2 – RULES AND REGULATIONS, (CONT'D.)**2.5 Payment Arrangements, (Cont'd.)****2.5.3 Late Payment Fee**

If any portion of the payment is not received by the Company within 30 days of receipt of the bill, or if any portion of the payment is received by the Company in funds which are not immediately available upon presentment, then a late payment charge of 1.5% per month shall be due to the Company. A late payment charge is not applicable to subsequent rebilling of any amount to which a late payment charge has already been applied. Late payment charges are to be applied without discrimination.

2.5.4 Return Check Charge

A service charge equal to \$25.00 will be assessed in accordance with Missouri law for all checks returned by a bank or other financial institution for: Insufficient or uncollected funds, closed account, apparent tampering, missing signature or endorsement, or any other insufficiency or discrepancy necessitating return of the instrument at the discretion of the drawee bank or other financial institution.

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32991 Hamilton Court
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Missouri Public
Service Commission

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SECTION 4 - SERVICE CHARGES AND SURCHARGES

4.1 Service Order and Change Charges

Non-recurring charges apply to processing Service Orders for new service and for changes in service.

Primary Line Connection Charge: Applies to requests for initial connection or establishment of telephone service with the Company.

Secondary Line Connection Charge: Applies to installation of a second or additional access line.

Moves: Applies to Customer request for a move or change in the physical location of the access line.

Transfer of Service: Applies to Customer request for a change in the service location.

Telephone Number Change: Applies to Customer request for a change of the Customer telephone number.

Service Order Changes/Adds: Applies to Customer requests for changes in service or additional to services, including the additional of calling features.

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ACN Communication Services, Inc.
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Farmington Hills, Michigan 48333

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SECTION 5 – LOCAL EXCHANGE SERVICE

All Services listed in this Section are grandfathered and available to existing Customers only. Services are not available for new installations.

(N)

(N)

5.1 General

Local exchange service is offered to business and residential Customers on a presubscription basis from equal access originating end offices only. Usage rates, per call charges and monthly fees may apply. In addition, applicable Service Order and other non-recurring charges may apply. Call timing is defined in the description for each service. Service is available 24 hours a day, 7 days a week. Service is available where technically feasible and where facilities permit.

Local Exchange services cannot be used to originate calls to caller-paid information services (e.g., 900, 976) provided by other companies. Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company switch.

5.2 Call Timing for Usage Sensitive Services

Where charges for a service are specified based on the duration of use, such as the duration of a telephone call, the following rules apply:

- 5.1.1** Calls are measured in durational increments identified for each service. All calls that are fractions of a measurement increment are rounded-up to the next whole unit.
- 5.1.2** Timing on completed calls begins when the call is answered by the called party. Answering is determined by hardware answer supervision in all cases where this signaling is provided by the terminating local carrier and any intermediate carrier(s).
- 5.1.3** Timing terminates on all calls when the calling party hangs up or the Company's network receives an off-hook signal from the terminating carrier.
- 5.1.4** Calls originating in one time period and terminating in another will be billed in proportion to the rates in effect during different segments of the call.
- 5.1.5** All times refer to local time.

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 1000 Progress Place
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 Service Commission
 JC-2017-0137

SECTION 5 – LOCAL EXCHANGE SERVICE**5.1 General**

Local exchange service is offered to business and residential Customers on a presubscription basis from equal access originating end offices only. Usage rates, per call charges and monthly fees may apply. In addition, applicable Service Order and other non-recurring charges may apply. Call timing is defined in the description for each service. Service is available 24 hours a day, 7 days a week. Service is available where technically feasible and where facilities permit.

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5.2 Call Timing for Usage Sensitive Services

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- 5.1.2** Timing on completed calls begins when the call is answered by the called party. Answering is determined by hardware answer supervision in all cases where this signaling is provided by the terminating local carrier and any intermediate carrier(s).
- 5.1.3** Timing terminates on all calls when the calling party hangs up or the Company's network receives an off-hook signal from the terminating carrier.
- 5.1.4** Calls originating in one time period and terminating in another will be billed in proportion to the rates in effect during different segments of the call.
- 5.1.5** All times refer to local time.

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SECTION 5 – LOCAL EXCHANGE SERVICE, (CONT'D.)

5.4 Residential Bundled Services

5.4.1 General

ACN offers several service packages targeted at Residential Customers which bundle local and long distance services. Bundled Services may include several Calling Features (See Section 6.1 for Calling Feature descriptions). These packages are targeted primarily at residential customers and differ based on Customer call volume, patterns and features desired. Voice Mail * may be available with some packages at an additional charge.

(N)
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Recurring charges are billed monthly in advance. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

Each local exchange access line for a specific service is billed at the same Monthly Recurring Charge. Customers may opt for a data or fax line at a reduced rate. Data/fax lines are only available to Customers of an ACN voice local exchange service and are purchased as an additional line to the voice local exchange service. Data/fax lines do not include a call allowance or calling features. In addition, toll free service is available as part of this service.

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The local exchange access line is a voice-only line for use by residential customers. If it is determined that usage is not consistent with residential voice applications, the Customer's service may be assessed a \$50.00 monthly recurring data usage charge, advised to purchase a data/fax line specifically designed for such purposes, or be disconnected.

Customers subscribing to the Company's Bundled Services must choose ACN as the local, intraLATA and interLATA primary carrier. Customers who later choose a carrier other than ACN for intraLATA or interLATA calling will remain on this service until the Company is notified that this service is no longer the service of choice for the Customer.

All local exchange access lines block 900/976 calling.

Travel Card Service is available to Customers upon request. Travel card calling is not included in any call allowances.

* Voice Mail is not regulated by the Commission.

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32991 Hamilton Court
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JC-2012-0048

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SECTION 5 - LOCAL EXCHANGE SERVICE, (CONT'D.)

5.4 Residential Bundled Services

5.4.1 General

ACN offers several service packages targeted at Residential Customers that bundle local and long distance services. These packages are targeted primarily at residential customers and differ based on Customer call volume, patterns and features desired. Voice Mail may be available with some packages at an additional charge.

Recurring charges are billed monthly in advance. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

Each local exchange access line is billed at the same Monthly Recurring Charge. Customers may opt for a data or fax line at a reduced rate. Data/fax lines do not include a call allowance or calling features. In addition, toll free service is available as part of this service.

The local exchange access line is a voice-only line for use by residential customers. If it is determined that usage is not consistent with residential voice applications, the Customer's service may be assessed a \$50.00 monthly recurring data usage charge, advised to purchase a data/fax line specifically designed for such purposes, or be disconnected.

Customers subscribing to the Company's Bundled Services must choose ACN as the local, intraLATA and interLATA primary carrier. Customers who later choose a carrier other than ACN for intraLATA or interLATA calling will remain on this service until the Company is notified that this service is no longer the service of choice for the Customer.

All local exchange access lines block 900/976 calling.

Travel Card Service is available to Customers upon request. Travel card calling is not included in any call allowances.

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Public Service Commission
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SECTION 5 – LOCAL EXCHANGE SERVICE, (CONT'D.)

5.4 Residential Bundled Services, (Cont'd.)

5.4.1 General, (Cont'd.)

Any unlimited long distance calling plan is strictly for typical residential applications and is subject to the following restrictions: no more than ten lines per location may have such a plan; no unlimited plan shall be used in connection with auto-dialers, internet dialing, fax blasting, telemarketing, call centers, party lines, or similar activities. Incidental calling for dial-up internet access, data, and fax applications is permitted up to a maximum of 2,500 minutes within any 30-day period. Usage beyond this threshold is presumed to be inconsistent with typical residential voice applications and is strictly prohibited. If the Company determines that the usage is inconsistent with the usage restrictions described herein, the Company may take immediate action to enforce the restrictions, including, but not limited to service suspension, re-billing at the Company's standard long distance rates, and transition to a message-rate long distance service at the Company's standard rates.

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Customers subscribing to the Company's Bundled Services must choose ACN as the local, intraLATA and interLATA primary carrier. Customers who later choose a carrier other than ACN for intraLATA or interLATA calling will remain on this service until the Company is notified that this service is no longer the service of choice for the Customer.

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All local exchange access lines block 900/976 calling.

Travel Card Service is available to Customers upon request. Travel card calling is not included in any call allowances.

Certain material now found on this page moved from Section 5, 1st Revised Page 3.

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1000 Progress Place NE
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SECTION 5 – LOCAL EXCHANGE SERVICE, (CONT'D.)
5.4 Residential Bundled Services, (Cont'd.)**5.4.2 ACN Advantage Home****(T)**

ACN Advantage Home provides Customers with a voice local exchange line with unlimited local calling for a flat monthly recurring charge, select calling features at no additional charge, and access to intrastate and interstate toll service for a low per minute rate. Toll calls are billed in sixty (60) second increments after an initial period, for billing purposes, of sixty (60) seconds. An optional data/fax line is available as an additional line, and includes unlimited local calling.

(T)**(T)****(N)****A. Service Features****(T)**

ACN Advantage Home includes the following features:

1. Local exchange voice line with unlimited local calling.
2. Calling Features: Caller ID with Name; Call Waiting / Call Waiting with Caller ID; Call Forwarding, Call Screening, Three Way Calling.
3. Toll service and toll free calling is available under ACN Advantage Home. See Company's Missouri Tariff No. 1 for call timing and rates.
4. ACN Subscriber to Subscriber Calling.
5. Optional Data/Fax lines include local exchange line and unlimited local calling. See Company's Missouri Tariff No. 1 for intrastate toll rates.

(T/C)**B. Non-Recurring Charges**

Service connection charges may apply, See Section 7.1 of this tariff. The Service Connection fee waived for those Customers who retain their existing telephone number when switching their service to ACN.

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 32991 Hamilton Court
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Service Commission

SECTION 5 - LOCAL EXCHANGE SERVICE, (CONT'D.)

5.4 Residential Bundled Services, (Cont'd.)

5.4.2 ACN Basic Service

ACN Basic Service provides Customers with a fixed number of local minutes (local call allowance) for a flat monthly recurring charge, three calling features at no additional charge, and access to intrastate and interstate toll service for a low per minute rate. Calls above the local call allowance and intrastate and interstate toll calls are billed in sixty (60) second increments after an initial period, for billing purposes, of sixty (60) seconds.

A. Service Features

ACN Basic includes the following features:

- 1. Local line and 1000 minutes of local calling (call allowance)
- 2. Calling Features: Caller ID with Name, Three Way Calling, Call Waiting, Call Waiting ID. Additional features are available on a monthly subscription basis.

B. Non-Recurring Charges

Service connection charges may apply, See Section 7.1 of this tariff. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

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Public Service Commission
MISSOURI

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ACN Communication Services, Inc.
32991 Hamilton Court
Farmington Hills, Michigan 48333

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SECTION 5 – LOCAL EXCHANGE SERVICE, (CONT'D.)

5.4 Residential Bundled Services, (Cont'd.)

5.4.3 ACN Advantage Plus

(T)

ACN Advantage Plus provides Customers with a voice local exchange line with unlimited local calling for a flat monthly recurring charge, select calling features at no additional charge and 100 minutes of combined intrastate/interstate toll calling. Calls above the local call allowance and intrastate and interstate toll calls are billed in sixty (60) second increments after an initial period, for billing purposes, of sixty (60) seconds. An optional data/fax line is available as an additional line, and includes unlimited local calling.

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A. Service Features

ACN Advantage Plus includes the following features:

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- 1. Local line and unlimited local calling
- 2. Custom Calling Features: Caller ID with Name, Three Way Calling, Call Waiting, Call Waiting ID, Call Forwarding, Call Screening, Auto Redial, Automatic Call Back, Speed Calling, Selective Call Forwarding. Additional features are available on a monthly subscription basis.
- 3. ACN Subscriber to ACN Subscriber Calling at no charge.
- 4. 100 minutes of long distance calling (intrastate and interstate combined).
- 5. Optional Data/Fax lines include local exchange line and unlimited local calling. See Company's Missouri Tariff No. 1 for intrastate toll rates.

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B. Non-Recurring Charges

Service connection charges may apply, See Section 7.1 of this tariff. The Service Connection fee waived for those Customers who retain their existing telephone number when switching their service to ACN.

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SECTION 5 - LOCAL EXCHANGE SERVICE, (CONT'D.)

5.4 Residential Bundled Services, (Cont'd.)

5.4.3 ACN Unlimited Service

ACN Unlimited Service provides Customers with unlimited local calling for a flat monthly recurring charge, five calling features at no additional charge and 100 minutes of combined intrastate/interstate toll calling. Calls above the local call allowance and intrastate and interstate toll calls are billed in sixty (60) second increments after an initial period, for billing purposes, of sixty (60) seconds.

A. Service Features

ACN Unlimited includes the following features:

1. Local line and unlimited local calling
2. Custom Calling Features: Caller ID with Name, Three Way Calling, Call Waiting, Call Waiting ID, Call Forwarding, Call Screening
3. ACN Subscriber to ACN Subscriber Calling at no charge.

B. Non-Recurring Charges

Service connection charges may apply, See Section 7.1 of this tariff. The Service Connection fee waived for those Customers who retain their existing telephone number when switching their service to ACN.

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Missouri Public

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Farmington Hills, Michigan 48333

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SECTION 5 – LOCAL EXCHANGE SERVICE, (CONT'D.)
5.4 Residential Bundled Services, (Cont'd.)**5.4.4 ACN Advantage Unlimited****(T)**

ACN Advantage Unlimited provides Customers with a voice local exchange line with unlimited local calling, selected calling features at no additional charge, and unlimited intrastate/ interstate toll calling. An optional data/fax line is available as an additional line, and includes unlimited local calling.

(T)**(T)****(N)****(N)****A. Service Features**

ACN Advantage Unlimited includes the following features:

(T)

1. Local line and unlimited local calling
2. Custom Calling Features: Caller ID with Name, Three Way Calling, Call Waiting, Call Forwarding, Auto Redial, Automatic Call Back. Additional features are available on a monthly subscription basis.
3. Unlimited toll calling at no charge.
4. ACN Subscriber to ACN Subscriber Calling at no charge.
5. Optional Data/Fax lines include local exchange line and unlimited local calling. See Company's Missouri Tariff No. 1 for intrastate toll rates.

(T)**(T)****(N)****(C)****(N)****(N)****B. Non-Recurring Charges**

Service connection charges may apply, See Section 7.1 of this tariff. The Service Connection fee waived for those customers who retain their existing telephone number when switching their service to ACN.

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SECTION 5 - LOCAL EXCHANGE SERVICE, (CONT'D.)

5.4 Residential Bundled Services, (Cont'd.)

5.4.4 ACN Unlimited Premier Service

ACN Unlimited Premier Service provides Customers with unlimited local calling, ten calling features at no additional charge, and 300 minutes of combined intrastate/ interstate toll calling. Calls above the local call allowance and intrastate and interstate toll calls are billed in sixty (60) second increments after an initial period, for billing purposes, of sixty (60) seconds.

A. Service Features

ACN Unlimited Premier includes the following features:

- 1. Local line and unlimited local calling
- 2. Custom Calling Features: Caller ID with Name, Three Way Calling, Call Waiting, Call Waiting ID, Call Forwarding, Call Screening, Auto Redial, Automatic Call Back, Speed Calling 8, Selective Call Forwarding, Anonymous Call Rejection.
- 3. 200 minutes of long distance calling (intrastate and interstate combined).
- 4. ACN Subscriber to ACN Subscriber Calling at no charge.

B. Non-Recurring Charges

Service connection charges may apply, See Section 7.1 of this tariff. The Service Connection fee waived for those customers who retain their existing telephone number when switching their service to ACN.

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Public Service Commission
MISSOURI

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ACN Communication Services, Inc.
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Farmington Hills, Michigan 48333

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SECTION 5 – LOCAL EXCHANGE SERVICE, (CONT'D.)

5.4 Residential Bundled Services, (Cont'd.)

5.4.5 ACN Advantage Home - Standard and Value Options

(N)

ACN Advantage Home - Standard and Value Options is a bundled local and toll service which provides residential Customers with unlimited local calling for a flat monthly recurring charge, specified calling features at no additional charge, and access to two (2) intrastate and interstate toll service plans from which to choose.

A. Service Features

.1 Voice lines include:

- a. Local line and unlimited local calling
- b. Calling Features: Caller ID with Name, Three Way Calling, Call Waiting, Call Waiting ID, Call Forward, Call Screening. Additional features are available on a monthly subscription basis.
- c. ACN Subscriber to ACN Subscriber Calling at no charge.

.2 Voice Line Toll Program Options:

a. ACN Advantage Home - Standard

This toll program provides for intrastate and interstate toll calling based on usage per minute See the Company's Missouri Tariff No. 1 for intrastate toll call timing and rates.

b. ACN Advantage Home - Value

This toll program provides for intrastate and interstate toll calling based on usage per minute See the Company's Missouri Tariff No. 1 for intrastate toll call timing and rates.

.3 Data/Fax lines include:

- a. Unlimited local calling

(N)

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SECTION 5 – LOCAL EXCHANGE SERVICE, (CONT'D.)**5.4 Residential Bundled Services, (Cont'd.)****5.4.6 ACN Advantage Plus - Standard and Value Options**

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ACN Advantage Plus - Standard and Value Options is a bundled local and toll service which provides residential Customers with unlimited local calling for a flat monthly recurring charge, specified calling features at no additional charge, and access to two intrastate and interstate toll service plans from which to choose.

A. Service Features**.1 Voice lines include:**

- a. Local line and unlimited local calling
- b. Custom Calling Features: Caller ID with Name, Three Way Calling, Call Waiting, Call Waiting ID, Call Forwarding, Call Screening, Auto Redial, Automatic Call Back (*69), Speed Calling 8, Selective Call Forwarding. Additional features are available on a monthly subscription basis.
- c. ACN Subscriber to ACN Subscriber Calling at no charge.

.2 Voice Line Toll Program Options:**a. ACN Advantage Plus - Standard**

This toll program provides for intrastate and interstate toll calling based on usage per minute See the Company's Missouri Tariff No. 1 for intrastate toll call timing and rates.

b. ACN Advantage Plus - Value

This toll program provides for intrastate and interstate toll calling based on usage per minute See the Company's Missouri Tariff No. 1 for intrastate toll call timing and rates.

.3 Data/Fax lines include:

- a. Unlimited local calling

(N)

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SECTION 5 – LOCAL EXCHANGE SERVICE, (CONT'D.)

5.4 Residential Bundled Services, (Cont'd.)

5.4.7 ACN Advantage Unlimited II**

(T)

ACN Advantage Unlimited II provides Customers with a voice local exchange line with unlimited local calling, selected calling features at no additional charge, and unlimited intrastate/ interstate toll calling. An optional data/fax line is available as an additional line, and includes unlimited local calling.

A. Service Features

ACN Advantage Unlimited II includes the following features:

- a. Local exchange voice line and unlimited local calling.
- b. Custom Calling Features: Caller ID with Name, Three Way Calling, Call Waiting, Call Waiting ID, Call Forwarding, Call Screening, Auto Redial, Automatic Call Back (*69), Speed Calling 8, Selective Call Forwarding. Additional features are available on a monthly subscription basis.
- c. Unlimited direct dial toll calling at no charge. Toll free calling and calls made via Company Calling Card are not included.
- d. Residential ACN Subscriber to Subscriber Calling at no charge.
- e. Optional Data/Fax lines include local exchange line and unlimited local calling. See the Company's Missouri Tariff No. 1 for intrastate toll call timing and rates.

****** *Effective November 19, 2009 this service is grandfathered and available to existing Customers only.* **(C)**

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SECTION 5 – LOCAL EXCHANGE SERVICE, (CONT'D.)

5.4 Residential Bundled Services, (Cont'd.)

5.4.7 ACN Advantage Unlimited II

(N)

ACN Advantage Unlimited II provides Customers with a voice local exchange line with unlimited local calling, selected calling features at no additional charge, and unlimited intrastate/ interstate toll calling. An optional data/fax line is available as an additional line, and includes unlimited local calling.

A. Service Features

ACN Advantage Unlimited II includes the following features:

- a. Local exchange voice line and unlimited local calling.
- b. Custom Calling Features: Caller ID with Name, Three Way Calling, Call Waiting, Call Waiting ID, Call Forwarding, Call Screening, Auto Redial, Automatic Call Back (*69), Speed Calling 8, Selective Call Forwarding. Additional features are available on a monthly subscription basis.
- c. Unlimited direct dial toll calling at no charge. Toll free calling and calls made via Company Calling Card are not included.
- d. Residential ACN Subscriber to Subscriber Calling at no charge.
- e. Optional Data/Fax lines include local exchange line and unlimited local calling. See the Company's Missouri Tariff No. 1 for intrastate toll call timing and rates.

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SECTION 5 – LOCAL EXCHANGE SERVICE, (CONT'D.)

5.4 Residential Bundled Services, (Cont'd.)

5.4.8 ACN Advantage Home - Standard and Value Options VI

(N)

ACN Advantage Home - Standard and Value Options VI is a bundled local and toll service which provides residential Customers with unlimited local calling for a flat monthly recurring charge, specified calling features at no additional charge, and access to two (2) intrastate and interstate toll service plan options.

A. Service Features

.1 Voice lines include:

- a. Local line and unlimited local calling
- b. Calling Features: Caller ID with Name, Call Waiting. Additional features are available on a monthly subscription basis.

.2 Voice Line Toll Program Options:

a. ACN Advantage Home - Standard

This toll program provides for intrastate and interstate toll calling based on usage per minute See the Company's Missouri Tariff No. 1 for intrastate toll call timing and rates.

b. ACN Advantage Home - Value

This toll program provides for intrastate and interstate toll calling based on usage per minute See the Company's Missouri Tariff No. 1 for intrastate toll call timing and rates.

.3 Data/Fax lines include:

- a. Unlimited local calling.

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SECTION 5 – LOCAL EXCHANGE SERVICE, (CONT'D.)

5.4 Residential Bundled Services, (Cont'd.)

5.4.9 ACN Advantage Plus - Standard and Value Options VI

(N)

ACN Advantage Plus - Standard and Value Options VI is a bundled local and toll service which provides residential Customers with unlimited local calling for a flat monthly recurring charge, specified calling features at no additional charge, and access to two intrastate and interstate toll service plan options.

A. Service Features

.1 Voice lines include:

- a. Local line and unlimited local calling
- b. Custom Calling Features: Caller ID with Name, Three Way Calling, Call Waiting, Call Waiting ID, Call Forwarding, Call Blocking/Screening, Auto Redial, Automatic Call Back (*69), Speed Calling 8, Priority Ring, Selective Call Forwarding, Anonymous Call Rejection. Additional features are available on a monthly subscription basis.

.2 Voice Line Toll Program Options:

a. ACN Advantage Plus - Standard

This toll program provides for intrastate and interstate toll calling based on usage per minute See the Company's Missouri Tariff No. 1 for intrastate toll call timing and rates.

b. ACN Advantage Plus - Value

This toll program provides for intrastate and interstate toll calling based on usage per minute See the Company's Missouri Tariff No. 1 for intrastate toll call timing and rates.

.3 Data/Fax lines include:

- a. Unlimited local calling.

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SECTION 5 – LOCAL EXCHANGE SERVICE, (CONT'D.)

5.4 Residential Bundled Services, (Cont'd.)

5.4.10 ACN Advantage Unlimited VI

(N)

ACN Advantage Unlimited VI provides Customers with a voice local exchange line with unlimited local calling, selected calling features at no additional charge, and unlimited intrastate/ interstate toll calling. An optional data/fax line is available as an additional line, and includes unlimited local calling.

A. Service Features

ACN Advantage Unlimited VI includes the following features:

- a. Local exchange voice line and unlimited local calling.
- b. Custom Calling Features: Caller ID with Name, Three Way Calling, Call Waiting, Call Waiting ID, Call Forwarding, Call Blocking/Screening, Auto Redial, Automatic Call Back (*69), Speed Calling 8, Priority Ring, Selective Call Forwarding, Anonymous Call Rejection. Additional features are available on a monthly subscription basis.
- c. Unlimited direct dial outbound intraLATA, interLATA and interstate calling to the United States¹. Toll free calling and calls made via Company Calling Card are not included.
- d. Optional Data/Fax lines include local exchange line and unlimited local calling. See the Company's Missouri Tariff No. 1 for intrastate toll call timing and rates.

¹ United States includes Alaska, Hawaii, US Virgin Islands, Puerto Rico and Guam.

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SECTION 5 - LOCAL EXCHANGE SERVICE, (CONT'D.)

5.5 Residential Stand-Alone Local Exchange Service

Residential Stand-Alone Local Exchange Service provides the Customer with a single, analog, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Residential Stand-Alone Local Exchange Service lines are provided for the connection of Customer-provided wiring, telephones, facsimile machines or other station equipment. Local exchange service lines and trunks are provided on a single party (individual) basis only. No multi-party lines are provided.

5.5.1 Service Features

Residential Stand-Alone Service includes 1000 minutes of local exchange calling. Calls above the 1000 minute call allowance are billed on a per minute basis.

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By *LSRS7*
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SECTION 5 – LOCAL EXCHANGE SERVICE, (CONT'D.)

5.6 Residential ACN Subscriber to Subscriber Calling

Residential ACN Subscriber to Subscriber Calling allows Customers subscribed to selected ACN Residential Bundled Services to call other ACN Residential Bundled Service Customers without incurring per call usage charges or depleting the bundled minutes call allowance associated with a particular service. Customers are not required to identify Customers in their calling circle. Such identification will be handled by the Company's network. Subscriber to Subscriber Calling applies to both intrastate and interstate calling. There is no limit to the number of minutes included in this calling program. (T)

ACN Subscriber to Subscriber calling does not apply to data/fax lines presubscribed by the Customer to the Company. Toll Free and Calling Card Calls are not included. (T)

This service is available where noted in the description of the specific service. (T)

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SECTION 5 – LOCAL EXCHANGE SERVICE, (CONT'D.)

5.6 Residential ACN Subscriber to Subscriber Calling

(T)

Residential ACN Subscriber to Subscriber Calling allows ACN Residential Bundled Service Customers to call other ACN Residential Bundled Service Customers without incurring per call usage charges or depleting the bundled minutes call allowance associated with a particular service. Customers are not required to identify Customers in their calling circle. Such identification will be handled by the Company's network. Subscriber to Subscriber Calling applies to both intrastate and interstate calling. There is no limit to the number of minutes included in this calling program.

(T)

(T)

ACN Subscriber to Subscriber calling does not apply to data/fax lines presubscribed by the Customer to the Company.

(N)

(N)

(D)

|

|

(D)

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Service Commission

SECTION 5 - LOCAL EXCHANGE SERVICE, (CONT'D.)

5.6 ACN Subscriber to Subscriber Calling

Subscriber to Subscriber Calling allows ACN Bundled Service Customers to call other ACN Bundled Service Customers without incurring per call usage charges or depleting the bundled minutes call allowance associated with a particular service. Customers are not required to identify Customers in their calling circle. Such identification will be handled by the Company's network. Subscriber to Subscriber Calling applies to both intrastate and interstate calling. There is no limit to the number of minutes included in this calling program.

ACN Subscriber to Subscriber Calling is available to ACN Customers who subscribe to one of the Bundled Services listed below.

- ACN Unlimited Service
- ACN Unlimited Premier Service

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SECTION 5 – LOCAL EXCHANGE SERVICE, (CONT'D.)

5.7 ACN DigitalTalk Express Dedicated Basic Fax Line

(N)

ACN DigitalTalk Express Dedicated Basic Fax Line is a business fax service that provides customers with unlimited local¹ and 300 minutes of long distance calls within US and Canada. This service is only available to customers also subscribed to ACN DigitalTalk Express² and is intended only for fax use.

5.7.1 Service Features

ACN DigitalTalk Express Dedicated Basic Fax Line includes the following features:

- Unlimited local calls.¹
- 300 minutes of long distance calls within the United States and Canada.

5.7.2 Rates and Charges

Non-Recurring Charge:	\$0.00
Monthly Recurring Charge:	\$30.00
Long Distance Usage (U.S. and Canada), above 300 minutes, per minute:	\$0.05

¹ Any business local calling plan is strictly for typical business applications and is subject to the following restrictions: no unlimited local plan shall be used in connection with auto-dialers, fax blasting, or similar activities. If the Company determines that the usage is inconsistent with the usage restrictions described herein, the Company may take immediate action to enforce the restrictions, including, but not limited to service suspension.

² ACN Digital Talk Express is an unregulated VoIP service offered by ACN’s affiliate, ACN Digital Phone Service.

(N)

SECTION 5 – LOCAL EXCHANGE SERVICE, (CONT'D.)**5.8 ACN Business Advantage Unlimited, (Cont'd.)****5.8.3 Rates and Charges, (Cont'd.)****B. Monthly Recurring and Usage Charges**Local Service,

Local Exchange Access Line, per month	\$55.49 (I)
Data/Fax Line, per month	\$36.49

Long Distance Service

Data/Fax Line Long Distance	
Intrastate calling, per minute	\$0.07
Toll Free Long Distance	
Toll Free Number, per number, per month	\$5.00
Intrastate calling, per minute	\$0.05

Operator Services, per call

Operator Assistance	\$5.00
Collect*	\$5.00
Busy Line Interrupt*	\$4.50
Directory Assistance	
Local Directory Assistance	\$2.29
National Directory Assistance	\$2.29

Directory Listing Services

Non-listed number, per month	\$2.99
Non-published number, per month	\$3.99
Additional listings – local or foreign, per month	\$6.00
Toll Free Directory Listing, per month	\$25.00

Features, per use

Repeat Dialing	\$0.75
Call Trace	\$5.00

* Service not available in AT&T service areas.

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SECTION 5 – LOCAL EXCHANGE SERVICE, (CONT'D.)**5.8 ACN Business Advantage Unlimited, (Cont'd.)****5.8.3 Rates and Charges, (Cont'd.)****B. Monthly Recurring and Usage Charges**Local Service,

Local Exchange Access Line, per month	\$50.49	(I)
Data/Fax Line, per month	\$36.49	(I)

Long Distance Service

Data/Fax Line Long Distance Intrastate calling, per minute	\$0.07
---	--------

Toll Free Long Distance Toll Free Number, per number, per month	\$5.00
Intrastate calling, per minute	\$0.05

Operator Services, per call

Operator Assistance	\$5.00
Collect*	\$5.00

Busy Line Interrupt*	\$4.50
----------------------	--------

Directory Assistance Local Directory Assistance	\$2.29
National Directory Assistance	\$2.29

Directory Listing Services

Non-listed number, per month	\$2.99
Non-published number, per month	\$3.99
Additional listings – local or foreign, per month	\$6.00
Toll Free Directory Listing, per month	\$25.00

Features, per use

Repeat Dialing	\$0.75
Call Trace	\$5.00

* Service not available in AT&T service areas.

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SECTION 5 – LOCAL EXCHANGE SERVICE, (CONT'D.)

5.8 ACN Business Advantage Unlimited, (Cont'd.)

5.8.3 Rates and Charges, (Cont'd.)

B. Monthly Recurring and Usage Charges

Local Service,

Local Exchange Access Line, per month	\$45.99
Data/Fax Line, per month	\$31.99

Long Distance Service

Data/Fax Line Long Distance Intrastate calling, per minute	\$0.07
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Toll Free Long Distance Toll Free Number, per number, per month	\$5.00
Intrastate calling, per minute	\$0.05

Operator Services, per call

Operator Assistance	\$5.00
Collect*	\$5.00

Busy Line Interrupt*	\$4.50
----------------------	--------

Directory Assistance

Local Directory Assistance	\$2.29	(I)
National Directory Assistance	\$2.29	(I)

Directory Listing Services

Non-listed number, per month	\$2.99
Non-published number, per month	\$3.99
Additional listings – local or foreign, per month	\$6.00
Toll Free Directory Listing, per month	\$25.00

Features, per use

Repeat Dialing	\$0.75
Call Trace	\$5.00

* Service not available in AT&T service areas.

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SECTION 5 – LOCAL EXCHANGE SERVICE, (CONT'D.)

5.8 ACN Business Advantage Unlimited, (Cont'd.)

5.8.3 Rates and Charges, (Cont'd.)

B. Monthly Recurring and Usage Charges

Local Service,

Local Exchange Access Line, per month	\$45.99	
Data/Fax Line, per month	\$31.99	

Long Distance Service

Data/Fax Line Long Distance Intrastate calling, per minute	\$0.07	
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Toll Free Long Distance Toll Free Number, per number, per month	\$5.00	
Intrastate calling, per minute	\$0.05	

Operator Services, per call

Operator Assistance	\$5.00	
Collect*	\$5.00	(C)

Busy Line Interrupt*	\$4.50	(C)
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Directory Assistance Local Directory Assistance	\$1.75	
National Directory Assistance	\$1.25	

Directory Listing Services

Non-listed number, per month	\$2.99	
Non-published number, per month	\$3.99	
Additional listings – local or foreign, per month	\$6.00	
Toll Free Directory Listing, per month	\$25.00	

Features, per use

Repeat Dialing	\$0.75	
Call Trace	\$5.00	

* Service not available in AT&T service areas. (C)

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SECTION 5 – LOCAL EXCHANGE SERVICE, (CONT'D.)

5.8 ACN Business Advantage Unlimited, (Cont'd.)

5.8.3 Rates and Charges, (Cont'd.)

B. Monthly Recurring and Usage Charges

Local Service,

Local Exchange Access Line, per month	\$45.99
Data/Fax Line, per month	\$31.99

Long Distance Service

Data/Fax Line Long Distance Intrastate calling, per minute	\$0.07
---	--------

Toll Free Long Distance Toll Free Number, per number, per month	\$5.00
Intrastate calling, per minute	\$0.05

Operator Services, per call

Operator Assistance	\$5.00
Collect	\$5.00

Busy Line Interrupt	\$4.50
---------------------	--------

Directory Assistance Local Directory Assistance	\$1.75
National Directory Assistance	\$1.25

Directory Listing Services

Non-listed number, per month	\$2.99
Non-published number, per month	\$3.99
Additional listings – local or foreign, per month	\$6.00
Toll Free Directory Listing, per month	\$25.00

Features, per use

Repeat Dialing	\$0.75
Call Trace	\$5.00

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SECTION 5 – LOCAL EXCHANGE SERVICE, (CONT'D.)**5.9 ACN Business Advantage Plus, (Cont'd.)****5.9.3 Rates and Charges, (Cont'd.)****B. Monthly Recurring and Usage Charges**Local Service,

Local Exchange Access Line, per month	\$41.49 (I)
Data/Fax Line, per month	\$36.49

Long Distance Service

Intrastate calling, per minute:	\$0.07
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Data/Fax Line Long Distance Intrastate calling, per minute:	\$0.07
--	--------

Toll Free Long Distance Toll Free Number, per number, per month	\$5.00
Intrastate calling, per minute:	\$0.05

Operator Services, per call

Operator Assistance	\$5.00
Collect*	\$5.00

Busy Line Interrupt*	\$4.50
----------------------	--------

Directory Assistance Local Directory Assistance	\$2.29
National Directory Assistance	\$2.29

Directory Listing Services

Non-listed number, per month	\$2.99
Non-published number, per month	\$3.99
Additional listings – local or foreign, per month	\$6.00
Toll Free Directory Listing, per month	\$25.00

Features, per use

Repeat Dialing	\$0.75
Call Trace	\$5.00

* Service not available in AT&T service areas.

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SECTION 5 – LOCAL EXCHANGE SERVICE, (CONT'D.)**5.9 ACN Business Advantage Plus, (Cont'd.)****5.9.3 Rates and Charges, (Cont'd.)****B. Monthly Recurring and Usage Charges**Local Service,

Local Exchange Access Line, per month	\$36.49	(I)
Data/Fax Line, per month	\$36.49	(I)

Long Distance Service

Intrastate calling, per minute:	\$0.07
---------------------------------	--------

Data/Fax Line Long Distance Intrastate calling, per minute:	\$0.07
--	--------

Toll Free Long Distance Toll Free Number, per number, per month	\$5.00
Intrastate calling, per minute:	\$0.05

Operator Services, per call

Operator Assistance	\$5.00
Collect*	\$5.00

Busy Line Interrupt*	\$4.50
----------------------	--------

Directory Assistance Local Directory Assistance	\$2.29
National Directory Assistance	\$2.29

Directory Listing Services

Non-listed number, per month	\$2.99
Non-published number, per month	\$3.99
Additional listings – local or foreign, per month	\$6.00
Toll Free Directory Listing, per month	\$25.00

Features, per use

Repeat Dialing	\$0.75
Call Trace	\$5.00

* Service not available in AT&T service areas.

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SECTION 5 – LOCAL EXCHANGE SERVICE, (CONT'D.)

5.9 ACN Business Advantage Plus, (Cont'd.)

5.9.3 Rates and Charges, (Cont'd.)

B. Monthly Recurring and Usage Charges

Local Service,

Local Exchange Access Line, per month	\$31.99
Data/Fax Line, per month	\$31.99

Long Distance Service

Intrastate calling, per minute:	\$0.07
---------------------------------	--------

Data/Fax Line Long Distance	
Intrastate calling, per minute:	\$0.07

Toll Free Long Distance	
Toll Free Number, per number, per month	\$5.00
Intrastate calling, per minute:	\$0.05

Operator Services, per call

Operator Assistance	\$5.00
Collect*	\$5.00

Busy Line Interrupt*	\$4.50
----------------------	--------

Directory Assistance		
Local Directory Assistance	\$2.29	(I)
National Directory Assistance	\$2.29	(I)

Directory Listing Services

Non-listed number, per month	\$2.99
Non-published number, per month	\$3.99
Additional listings – local or foreign, per month	\$6.00
Toll Free Directory Listing, per month	\$25.00

Features, per use

Repeat Dialing	\$0.75
Call Trace	\$5.00

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SECTION 5 – LOCAL EXCHANGE SERVICE, (CONT'D.)

5.9 ACN Business Advantage Plus, (Cont'd.)

5.9.3 Rates and Charges, (Cont'd.)

B. Monthly Recurring and Usage Charges

Local Service,

Local Exchange Access Line, per month	\$31.99	
Data/Fax Line, per month	\$31.99	

Long Distance Service

Intrastate calling, per minute:	\$0.07	
Data/Fax Line Long Distance Intrastate calling, per minute:	\$0.07	
Toll Free Long Distance Toll Free Number, per number, per month	\$5.00	
Intrastate calling, per minute:	\$0.05	

Operator Services, per call

Operator Assistance	\$5.00	
Collect*	\$5.00	(C)
Busy Line Interrupt*	\$4.50	(C)
Directory Assistance Local Directory Assistance	\$1.75	
National Directory Assistance	\$1.25	

Directory Listing Services

Non-listed number, per month	\$2.99	
Non-published number, per month	\$3.99	
Additional listings – local or foreign, per month	\$6.00	
Toll Free Directory Listing, per month	\$25.00	

Features, per use

Repeat Dialing	\$0.75	
Call Trace	\$5.00	

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SECTION 5 – LOCAL EXCHANGE SERVICE, (CONT'D.)

5.9 ACN Business Advantage Plus, (Cont'd.)

(N)

5.9.3 Rates and Charges, (Cont'd.)

B. Monthly Recurring and Usage Charges

Local Service,

Local Exchange Access Line, per month	\$31.99
Data/Fax Line, per month	\$31.99

Long Distance Service

Intrastate calling, per minute:	\$0.07
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Data/Fax Line Long Distance Intrastate calling, per minute:	\$0.07
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Toll Free Long Distance Toll Free Number, per number, per month	\$5.00
Intrastate calling, per minute:	\$0.05

Operator Services, per call

Operator Assistance	\$5.00
Collect	\$5.00

Busy Line Interrupt	\$4.50
---------------------	--------

Directory Assistance Local Directory Assistance	\$1.75
National Directory Assistance	\$1.25

Directory Listing Services

Non-listed number, per month	\$2.99
Non-published number, per month	\$3.99
Additional listings – local or foreign, per month	\$6.00
Toll Free Directory Listing, per month	\$25.00

Features, per use

Repeat Dialing	\$0.75
Call Trace	\$5.00

(N)

Issued: May 16, 2013

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Issued by:

Treasurer/CFO
1000 Progress Place NE
Concord, North Carolina 28025

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MO11302

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August 15, 2016
Missouri Public
Service Commission
JC-2017-0025

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Service Commission

SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

6.2 Directory Assistance Service

6.2.1 Basic Local Directory Assistance

The rates specified following apply when Customers request Company assistance in determining telephone numbers of Customers who are located in the same local service area or who are not located in the same local service area but who are located within the same NPA.

A Customer may obtain Directory Assistance in determining telephone numbers by calling the Directory Assistance operator. The Customer may request a maximum of two (2) telephone numbers per call to Directory Assistance service without additional charges.

6.2.2 Call Completion

Charges apply for each request made to the Directory Assistance Operator in which the operator completes the call to the desired number.

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Public Service Commission

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Issued: May 9, 2003

Effective: July 1, 2003

Issued by: Daniel Crowley, Vice President - Finance ACN Communication Services, Inc. 32991 Hamilton Court Farmington Hills, Michigan 48333

SEP 01 2003

mof0300

SECTION 6 – SUPPLEMENTAL SERVICES, (CONT'D.)

6.3 Operator Service

6.3.1 General

Company operator services, available to presubscribed Customers, are accessible on a twenty-four (24) hour per day seven (7) days per week basis. In addition to the per call service charge, usage rates apply. The types of calls handled are as follows:

Customer Dialed Calling/Credit Card Call - This charge applies in addition to usage charges for station to station calls billed to an authorized Calling Card or Commercial Credit Card. The Customer must dial the destination telephone number where the capability exists for the Customer to do so. A separate rate applies in the event operator assistance is requested for entering the Customer's card number for billing purposes.

Operator Dialed Calling/Credit Card Call - This charge applies in addition to usage charges for station to station calls billed to an authorized telephone Calling Card or Commercial Credit Card and the operator dials the destination telephone number at the request of the Customer.

Operator Station - These charges apply in addition to usage charges for non-Person-to-Person calls placed using the assistance of a Company operator and billed Collect, to a Third Party, or via some method other than a Calling Card or Commercial Credit Card.

Person-to-Person - This charge applies in addition to usage charges for calls placed with the assistance of a Company operator to a particular party at the destination number. This charge applies regardless of billing method, including but not limited to billing to a Calling Card, Commercial Credit Card, Collect or to a Third Party. Charges do not apply unless the specified party or an acceptable substitute is available.

Collect Calls: Provides the Customer with the capability to charge a call to the called party. On the operator announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the operator.

(N)
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(N)

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ACN Communication Services, Inc.
32991 Hamilton Court
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Service Commission

SECTION 6 -- SUPPLEMENTAL SERVICES, (CONT'D.)

6.3 Operator Service

6.3.1 General

Company operator services, available to presubscribed Customers, are accessible on a twenty-four (24) hour per day seven (7) days per week basis. In addition to the per call service charge, usage rates apply. The types of calls handled are as follows:

Customer Dialed Calling/Credit Card Call - This charge applies in addition to usage charges for station to station calls billed to an authorized Calling Card or Commercial Credit Card. The Customer must dial the destination telephone number where the capability exists for the Customer to do so. A separate rate applies in the event operator assistance is requested for entering the Customer's card number for billing purposes.

Operator Dialed Calling/Credit Card Call - This charge applies in addition to usage charges for station to station calls billed to an authorized telephone Calling Card or Commercial Credit Card and the operator dials the destination telephone number at the request of the Customer.

Operator Station - These charges apply in addition to usage charges for non-Person-to-Person calls placed using the assistance of a Company operator and billed Collect, to a Third Party, or via some method other than a Calling Card or Commercial Credit Card.

Person-to-Person - This charge applies in addition to usage charges for calls placed with the assistance of a Company operator to a particular party at the destination number. This charge applies regardless of billing method, including but not limited to billing to a Calling Card, Commercial Credit Card, Collect or to a Third Party. Charges do not apply unless the specified party or an acceptable substitute is available.

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ACN Communication Services, Inc.
32991 Hamilton Court
Farmington Hills, Michigan 48333

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SECTION 6 – SUPPLEMENTAL SERVICES, (CONT'D.)

6.4 Busy Line Verification and Interrupt Service

Upon request of a calling party the Company will verify a busy condition on a designated local service line. The operator will determine if the line is clear or in use and report to the calling party. At the request of the Customer, the operator will interrupt the call on the busy line. Emergency Interruption is only permitted in cases where the calling party indicates an emergency exists, requests interruption and the call has already been verified as busy.

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(T)

No charge will apply when the calling party advises that the call is to or from an official public emergency agency. Busy Verification and Interrupt Service is furnished where and to the extent that facilities permit. If the Customer has the operator interrupt a call, both the Busy Line Verification and the Emergency Interrupt charge will apply.

The Customer shall identify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.

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32991 Hamilton Court
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Service Commission

SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

6.4 Busy Line Verification and Interrupt Service

Upon request of a calling party the Company will verify a busy condition on a designated local service line. The operator will determine if the line is clear or in use and report to the calling party. At the request of the Customer, the operator will interrupt the call on the busy line. Emergency Interruption is only permitted in cases where the calling party indicates an emergency exists and requests interruption.

No charge will apply when the calling party advises that the call is to or from an official public emergency agency. Busy Verification and Interrupt Service is furnished where and to the extent that facilities permit. If the Customer has the operator interrupt a call, both the Busy Line Verification and the Emergency Interrupt charge will apply.

The Customer shall identify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.

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Issued: May 9, 2003

Effective: July 1, 2003

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ACN Communication Services, Inc.
32991 Hamilton Court
Farmington Hills, Michigan 48333

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mof0300

SECTION 7 – RATES

7.1 Service Charges and Surcharges

7.1.1 Service Order and Change Charges, (Cont'd.)

A. SWBT Service Area

	<u>Residence</u>	<u>Business</u>
Line Connection Charge		
Primary Line	\$50.00 (R)	N/A
Secondary Line	\$50.00 (R)	N/A
Moves, per line	\$50.00 (R)	N/A
Transfer of Service, per order	\$10.00 (R)	N/A
Telephone Number Change	\$5.00 (R)	N/A
Service Order Changes/Add	\$5.00 (R)	N/A
Feature Add/Change	\$5.00 (N)	N/A

B. Sprint Service Area

Service not yet available

C. CenturyTel Service Area

Service not yet available

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Effective: February 26, 2004

Issued by:

Daniel Crowley, Vice President - Finance
ACN Communication Services, Inc.
32991 Hamilton Court
Farmington Hills, Michigan 48333

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SECTION 7 - RATES

7.1 Service Charges and Surcharges

7.1.1 Service Order and Change Charges, (Cont'd.)

A. SWBT Service Area

	<u>Residence</u>	<u>Business</u>
Line Connection Charge		
Primary Line	\$70.00	N/A
Secondary Line	\$55.00	N/A
Moves, per line	\$70.00	N/A
Transfer of Service, per order	\$35.00	N/A
Telephone Number Change	\$10.00	N/A
Service Order Changes/Addds	\$10.00	N/A

B. Sprint Service Area

Service not yet available

C. CenturyTel Service Area

Service not yet available

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SECTION 7 – RATES, (CONT'D.)

7.1 Service Charges and Surcharges, (Cont'd.)

7.1.2 Temporary Suspension of Service

A. SWBT Service Area

	<u>Residence</u>	<u>Business</u>	
<u>Nonrecurring Charge</u>	\$10.00 (R)	N/A	
<u>Monthly Recurring Charge</u>			
Advantage Home	\$20.00	N/A	(T)
Advantage Plus	\$20.00	N/A	
Advantage Unlimited	\$20.00	N/A	(T)
Advantage Home-Standard & Value Options	\$15.00	N/A	(N)
Advantage Plus-Standard & Value Options	\$15.00	N/A	
Advantage Unlimited II	\$15.00	N/A	(N)
Data/Fax Line	\$10.99 (R)	N/A	(T)
Stand-Alone Local Exchange Service	\$15.00 (R)	N/A	(T)

B. Sprint Service Area

Service not yet available

C. CenturyTel Service Area

Service not yet available

Issued: December 6, 2005

Effective: January 5, 2006

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 ACN Communication Services, Inc.
 32991 Hamilton Court
 Farmington Hills, Michigan 48333

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 Missouri Public
 Service Commission
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mof0508

SECTION 7 – RATES, (CONT'D.)

7.1 Service Charges and Surcharges, (Cont'd.)

7.1.2 Temporary Suspension of Service

A. SWBT Service Area

	<u>Residence</u>	<u>Business</u>
<u>Nonrecurring Charge</u>	\$30.00	N/A
<u>Monthly Recurring Charge</u>	\$20.00	N/A

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B. Sprint Service Area

Service not yet available

C. CenturyTel Service Area

Service not yet available

Service Commission

SECTION 7 - RATES, (CONT'D.)

7.1 Service Charges and Surcharges, (Cont'd.)

7.1.2 Temporary Suspension of Service

A. SWBT Service Area

	<u>Residence</u>	<u>Business</u>
<u>Nonrecurring Charge</u>		
All Service Levels:	\$30.00	N/A
<u>Monthly Recurring Charge</u>		
ACN Basic	\$15.00	N/A
ACN Unlimited	\$15.00	N/A
ACN Unlimited Premier	\$21.50	N/A
Stand Alone Service	\$15.00	N/A

B. Sprint Service Area

Service not yet available

C. CenturyTel Service Area

Service not yet available

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Farmington Hills, Michigan 48333

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SECTION 7 – RATES, (CONT'D.)

7.1 Service Charges and Surcharges, (Cont'd.)

7.1.3 Restoration of Service

A. SWBT Service Area

	<u>Residence</u>	<u>Business</u>
Restoration after temporary denial, but prior to completion of order to discontinue service	\$10.00 (R)	N/A

B. Sprint Service Area

Service not yet available

C. CenturyTel Service Area

Service not yet available

Issued: December 6, 2005

Effective: January 5, 2006

Issued by: Daniel Crowley, Vice President - Finance
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 Farmington Hills, Michigan 48333

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SECTION 7 – RATES, (CONT'D.)
7.1 Service Charges and Surcharges, (Cont'd.)**7.1.3 Restoration of Service****A. SWBT Service Area**

	<u>Residence</u>	<u>Business</u>
Restoration after temporary denial, but prior to completion of order to discontinue service	\$30.00	N/A

B. Sprint Service Area

Service not yet available

C. CenturyTel Service Area

Service not yet available

 Issued: May 9, 2003

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 ACN Communication Services, Inc.
 32991 Hamilton Court
 Farmington Hills, Michigan 48333

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SECTION 7 - RATES, (CONT'D.)

7.1 Service Charges and Surcharges, (Cont'd.)

7.1.4 Carrier Presubscription, (Cont'd.)

A. Application of Charges

After a Customer's initial selection for a presubscribed toll carrier and as detailed in Section 4.4.4 of this tariff, for any change thereafter, an Presubscription Change Charge, as set for the below will apply. Customers who request a change in intraLATA and interLATA carriers with the same order will be assessed a single charge per line.

B. Nonrecurring Charges

Per business or residence line, trunk, or port	
Initial Line, or Trunk or Port	\$5.00
Additional Line, Trunk or Port	\$5.00

7.1.5 Public Telephone Surcharge

Rate Per Call: \$0.30

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Issued: May 9, 2003

Effective: July 1, 2003

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Farmington Hills, Michigan 48333

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SECTION 7 – RATES, (CONT'D.)**7.2 Local Exchange Services, (Cont'd.)****7.2.2 Residential Bundled Services****A. AT&T Service Area****.1 ACN Advantage Home****

Monthly Recurring Charge	
Local Exchange Access Line:	\$39.99 (I)
Data/Fax Line:	\$13.99

.2 ACN Advantage Plus**

Monthly Recurring Charge	
Local Exchange Access Line:	\$42.99 (I)
Data/Fax Line:	\$13.99

** Effective January 5, 2006 this service is grandfathered and available to existing Customers only.

Issued: March 25, 2020

Issued by: Treasurer/CFO
1000 Progress Place
Concord, North Carolina 28025

Effective: April 5, 2020

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Missouri Public
Service Commission
JC-2020-0167

SECTION 7 – RATES, (CONT'D.)

7.2 Local Exchange Services, (Cont'd.)

7.2.2 Residential Bundled Services

A. AT&T Service Area

.1 ACN Advantage Home**

Monthly Recurring Charge	
Local Exchange Access Line:	\$35.99 (I)
Data/Fax Line:	\$13.99

.2 ACN Advantage Plus**

Monthly Recurring Charge	
Local Exchange Access Line:	\$38.99
Data/Fax Line:	\$13.99

** Effective January 5, 2006 this service is grandfathered and available to existing Customers only.

Issued: October 12, 2016

Effective: October 22, 2016

Issued by: Treasurer/CFO
1000 Progress Place
Concord, North Carolina 28025

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Missouri Public
Service Commission
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Missouri Public
Service Commission
JC-2017-0053

SECTION 7 – RATES, (CONT'D.)

7.2 Local Exchange Services, (Cont'd.)

7.2.2 Residential Bundled Services

A. AT&T Service Area

.1 ACN Advantage Home**

Monthly Recurring Charge	
Local Exchange Access Line:	\$31.99
Data/Fax Line:	\$13.99 (I)

.2 ACN Advantage Plus**

Monthly Recurring Charge	
Local Exchange Access Line:	\$38.99
Data/Fax Line:	\$13.99 (I)

** Effective January 5, 2006 this service is grandfathered and available to existing Customers only.

Issued: July 31, 2008

Effective: August 25, 2008

Issued by: Daniel Crowley, Vice President - Finance
ACN Communication Services, Inc.
32991 Hamilton Court
Farmington Hills, Michigan 48333

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Missouri Public
Service Commission
JC-2017-0053

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Missouri Public
Service Commission
MOF0801

SECTION 7 – RATES, (CONT'D.)

7.2 Local Exchange Services, (Cont'd.)

7.2.2 Residential Bundled Services

A. SWBT Service Area

.1 ACN Advantage Home**

Monthly Recurring Charge	
Local Exchange Access Line:	\$31.99 (I)
Data/Fax Line:	\$10.99

.2 ACN Advantage Plus**

Monthly Recurring Charge	
Local Exchange Access Line:	\$38.99 (I)
Data/Fax Line:	\$10.99

** Effective January 5, 2006 this service is grandfathered and available to existing Customers only.

Issued: February 23, 2006

Effective: March 17, 2006

Issued by: Daniel Crowley, Vice President - Finance
ACN Communication Services, Inc.
32991 Hamilton Court
Farmington Hills, Michigan 48333

CANCELLED
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Missouri Public
Service Commission

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SECTION 7 – RATES, (CONT'D.)

7.2 Local Exchange Services, (Cont'd.)

7.2.2 Residential Bundled Services

A. SWBT Service Area

.1 ACN Advantage Home (T)**

Monthly Recurring Charge
Local Exchange Access Line: \$29.99
Data/Fax Line: \$10.99

.2 ACN Advantage Plus (T)**

Monthly Recurring Charge
Local Exchange Access Line: \$35.99
Data/Fax Line: \$10.99

** Effective January 5, 2006 this service is grandfathered and available to existing Customers only. (N)

Issued: December 6, 2005

Effective: January 5, 2006

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ACN Communication Services, Inc.
32991 Hamilton Court
Farmington Hills, Michigan 48333

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SECTION 7 – RATES, (CONT'D.)

7.2 Local Exchange Services, (Cont'd.)

7.2.2 Residential Bundled Services

A. SWBT Service Area

.1 ACN Advantage Home

Monthly Recurring Charge
Local Exchange Access Line: \$29.99 (I)
Data/Fax Line: \$10.99

.2 ACN Advantage Plus

Monthly Recurring Charge
Local Exchange Access Line: \$35.99
Data/Fax Line: \$10.99

Issued: March 10, 2005

Effective: March 25, 2005

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ACN Communication Services, Inc.
32991 Hamilton Court
Farmington Hills, Michigan 48333

mof0502

SECTION 7 – RATES, (CONT'D.)

7.2 Local Exchange Services, (Cont'd.)

7.2.2 Residential Bundled Services

A. SWBT Service Area

.1 ACN Advantage Home (T)

Monthly Recurring Charge

Local Exchange Access Line: \$27.99 (I)

Data/Fax Line: \$10.99 (R)

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.2 ACN Advantage Plus (T)

Monthly Recurring Charge

Local Exchange Access Line: \$35.99 (I)

Data/Fax Line: \$10.99 (R)

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Issued: January 27, 2004

Effective: February 26, 2004

Issued by: Daniel Crowley, Vice President - Finance
ACN Communication Services, Inc.
32991 Hamilton Court
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SECTION 7 - RATES, (CONT'D.)

7.2 Local Exchange Services, (Cont'd.)

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7.2.2 Residential Bundled Services

A. SWBT Service Area

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Public Service Commission
MISSOURI

.1 ACN Basic Service

Monthly Recurring Charge

Local Exchange Access Line: \$22.50
Data/Fax Line: \$11.05

Local Calls above the Call Allowance: \$0.0100 per minute

Intrastate Toll Calls

IntraLATA: \$0.069 per minute
InterLATA: \$0.069 per minute

Toll Free Calls

IntraLATA: \$0.10 per minute
InterLATA: \$0.10 per minute

.2 ACN Unlimited Service

Monthly Recurring Charge

Local Exchange Access Line: \$29.99
Data/Fax Line: \$11.05

Intrastate Toll Calls

IntraLATA: \$0.069 per minute
InterLATA: \$0.069 per minute

Toll Free Calls

IntraLATA: \$0.10 per minute
InterLATA: \$0.10 per minute

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32991 Hamilton Court
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SECTION 7 – RATES, (CONT'D.)

7.2 Local Exchange Services, (Cont'd.)

7.2.2 Residential Bundled Services, (Cont'd.)

A. SWBT Service Area, (Cont'd.)

.2 ACN Advantage Unlimited**

Monthly Recurring Charge	
Local Exchange Access Line:	\$53.75 (I)
Data/Fax Line:	\$13.99

** Effective January 5, 2006 this service is grandfathered and available to existing Customers only.

Issued: March 25, 2020
Issued by: Treasurer/CFO
1000 Progress Place
Concord, North Carolina 28025

Effective: April 5, 2020

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SECTION 7 – RATES, (CONT'D.)

7.2 Local Exchange Services, (Cont'd.)

7.2.2 Residential Bundled Services

A. SWBT Service Area, (Cont'd.)

.2 ACN Advantage Unlimited**

Monthly Recurring Charge	
Local Exchange Access Line:	\$49.75
Data/Fax Line:	\$13.99 (I)

** Effective January 5, 2006 this service is grandfathered and available to existing Customers only.

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ACN Communication Services, Inc.
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Missouri Public
Service Commission
JC-2020-0167

SECTION 7 – RATES, (CONT'D.)

7.2 Local Exchange Services, (Cont'd.)

7.2.2 Residential Bundled Services

A. SWBT Service Area, (Cont'd.)

.2 ACN Advantage Unlimited**

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Monthly Recurring Charge	
Local Exchange Access Line:	\$49.75
Data/Fax Line:	\$10.99

** Effective January 5, 2006 this service is grandfathered and available to existing Customers only. (N)

Some material previously found on this page now found in Section 7, Original Page 7.3

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Service Commission

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SECTION 7 – RATES, (CONT'D.)

7.2 Local Exchange Services, (Cont'd.)

7.2.2 Residential Bundled Services

A. SWBT Service Area, (Cont'd.)

.2 ACN Advantage Unlimited

(T)

Monthly Recurring Charge

Local Exchange Access Line: \$49.75 **(I)**

Data/Fax Line: \$10.99 **(R)**

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B. Sprint Service Area

Service not yet available

C. CenturyTel Service Area

Service not yet available

Issued: January 27, 2004

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SECTION 7 - RATES, (CONT'D.)

7.2 Local Exchange Services, (Cont'd.)

7.2.2 Residential Bundled Services

A. SWBT Service Area, (Cont'd.)

.2 ACN Unlimited Premier Service

Monthly Recurring Charge

Local Exchange Access Line: \$42.99

Data/Fax Line: \$11.05

Intrastate Toll Calls

IntraLATA: \$0.069 per minute

InterLATA: \$0.069 per minute

Toll Free Calls

IntraLATA: \$0.10 per minute

InterLATA: \$0.10 per minute

B. Sprint Service Area

Service not yet available

C. CenturyTel Service Area

Service not yet available

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SECTION 7 – RATES, (CONT'D.)**7.2 Local Exchange Services, (Cont'd.)****7.2.2 Residential Bundled Services, (Cont'd.)****A. AT&T Service Area, (Cont'd.)****.3 ACN Advantage Home - Standard and Value Options******a. Non-Recurring Charges**

Service connection charges may apply, see Section 7.1.1 of this tariff. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

b. Monthly and Usage RatesLocal Service, per month

Local Exchange Access Line:	\$34.95 (I)
Data/Fax Line:	\$13.99

** *Effective November 19, 2009, this service is grandfathered and available to existing Customers only.*

Issued: March 25, 2020

Effective: April 5, 2020

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1000 Progress Place
Concord, North Carolina 28025

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SECTION 7 – RATES, (CONT'D.)**7.2 Local Exchange Services, (Cont'd.)****7.2.2 Residential Bundled Services, (Cont'd.)****A. AT&T Service Area, (Cont'd.)****.3 ACN Advantage Home - Standard and Value Options******a. Non-Recurring Charges**

Service connection charges may apply, see Section 7.1.1 of this tariff. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

b. Monthly and Usage RatesLocal Service, per month

Local Exchange Access Line:	\$30.95 (I)
Data/Fax Line:	\$13.99

** *Effective November 19, 2009, this service is grandfathered and available to existing Customers only.*

Issued: October 12, 2016

Effective: October 22, 2016

Issued by:

Treasurer/CFO
1000 Progress Place
Concord, North Carolina 28025

CANCELLED
April 5, 2020
Missouri Public
Service Commission
JC-2020-0167

FILED
Missouri Public
Service Commission
JC-2017-0053

SECTION 7 – RATES, (CONT'D.)

7.2 Local Exchange Services, (Cont'd.)

7.2.2 Residential Bundled Services, (Cont'd.)

A. AT&T Service Area, (Cont'd.) (T)

.3 ACN Advantage Home - Standard and Value Options** (T)

a. Non-Recurring Charges

Service connection charges may apply, see Section 7.1.1 of this tariff. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

b. Monthly and Usage Rates

<u>Local Service, per month</u>	
Local Exchange Access Line:	\$26.95
Data/Fax Line:	\$13.99

** *Effective November 19, 2009, this service is grandfathered and available to existing Customers only.* (C)

Issued: October 9, 2009

Effective: November 19, 2009

Issued by: Brian Krass, Treasurer/CFO
ACN Communication Services, Inc.
1000 Progress Place NE
Concord, NC 28025

CANCELLED
October 22, 2016
Missouri Public
Service Commission
JC-2017-0053

MOF0903 FILED
Missouri Public
Service Commission
JC-2010-0256

SECTION 7 – RATES, (CONT'D.)

7.2 Local Exchange Services, (Cont'd.)

7.2.2 Residential Bundled Services, (Cont'd.)

A. SWBT Service Area, (Cont'd.)

.3 ACN Advantage Home - Standard and Value Options

a. Non-Recurring Charges

Service connection charges may apply, see Section 7.1.1 of this tariff. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

b. Monthly and Usage Rates

Local Service, per month

Local Exchange Access Line:	\$26.95
Data/Fax Line:	\$13.99 (I)

Issued: July 31, 2008

Effective: August 25, 2008

Issued by: Daniel Crowley, Vice President - Finance
ACN Communication Services, Inc.
32991 Hamilton Court
Farmington Hills, Michigan 48333

CANCELLED
November 19, 2009
Missouri Public
Service Commission
JC-2010-0256

FILED
Missouri Public
Service Commission
MOF0801

SECTION 7 – RATES, (CONT'D.)

7.2 Local Exchange Services, (Cont'd.)

7.2.2 Residential Bundled Services, (Cont'd.)

A. SWBT Service Area, (Cont'd.)

.3 ACN Advantage Home - Standard and Value Options

a. Non-Recurring Charges

Service connection charges may apply, see Section 7.1.1 of this tariff. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

b. Monthly and Usage Rates

Local Service, per month

Local Exchange Access Line:	\$26.95 (I)
Data/Fax Line:	\$10.99

Issued: August 8, 2006

Effective: September 5, 2006

Issued by:

Daniel Crowley, Vice President - Finance
ACN Communication Services, Inc.
32991 Hamilton Court
Farmington Hills, Michigan 48333

CANCELLED
August 25, 2008
Missouri Public
Service Commission

Filed
Missouri Public
Service Commission

SECTION 7 – RATES, (CONT'D.)

7.2 Local Exchange Services, (Cont'd.)

7.2.2 Residential Bundled Services, (Cont'd.)

A. SWBT Service Area, (Cont'd.)

.3 ACN Advantage Home - Standard and Value Options

a. Non-Recurring Charges

Service connection charges may apply, see Section 7.1.1 of this tariff. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

b. Monthly and Usage Rates

Local Service, per month

Local Exchange Access Line:	\$24.99
Data/Fax Line:	\$10.99

(N)

(N)

Issued: December 6, 2005

Effective: January 5, 2006

Issued by:

Daniel Crowley, Vice President - Finance
ACN Communication Services, Inc.
32991 Hamilton Court
Farmington Hills, Michigan 48333

Cancelled

September 5, 2006

Missouri Public
Service Commission

Filed

Missouri Public
Service Commission

SECTION 7 – RATES, (CONT'D.)**7.2 Local Exchange Services, (Cont'd.)****7.2.2 Residential Bundled Services, (Cont'd.)****A. AT&T Service Area, (Cont'd.)****.4 ACN Advantage Plus - Standard and Value Options******a. Non-Recurring Charges**

Service connection charges may apply, see Section 7.1.1 of this tariff. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

b. Monthly and Usage RatesLocal Service, per month

Local Exchange Access Line:	\$36.99 (I)
Data/Fax Line:	\$13.99

** *Effective November 19, 2009, this service is grandfathered and available to existing Customers only.*

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Effective: April 5, 2020

Issued by: Treasurer/CFO
1000 Progress Place
Concord, North Carolina 28025

FILED
Missouri Public
Service Commission
JC-2020-0167

SECTION 7 – RATES, (CONT'D.)

7.2 Local Exchange Services, (Cont'd.)

7.2.2 Residential Bundled Services, (Cont'd.)

A. AT&T Service Area, (Cont'd.) (T)

.4 ACN Advantage Plus - Standard and Value Options (T)**

a. Non-Recurring Charges

Service connection charges may apply, see Section 7.1.1 of this tariff. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

b. Monthly and Usage Rates

<u>Local Service, per month</u>	
Local Exchange Access Line:	\$32.99
Data/Fax Line:	\$13.99

** *Effective November 19, 2009, this service is grandfathered and available to existing Customers only.* (C)

Issued: October 9, 2009

Effective: November 19, 2009

Issued by: Brian Krass, Treasurer/CFO
ACN Communication Services, Inc.
1000 Progress Place NE
Concord, NC 28025

CANCELLED
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MOF0903 FILED
Missouri Public
Service Commission
JC-2010-0256

SECTION 7 – RATES, (CONT'D.)

7.2 Local Exchange Services, (Cont'd.)

7.2.2 Residential Bundled Services, (Cont'd.)

A. SWBT Service Area, (Cont'd.)

.4 ACN Advantage Plus - Standard and Value Options

a. Non-Recurring Charges

Service connection charges may apply, see Section 7.1.1 of this tariff. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

b. Monthly and Usage Rates

Local Service, per month

Local Exchange Access Line:	\$32.99
Data/Fax Line:	\$13.99 (I)

Issued: July 31, 2008

Effective: August 25, 2008

Issued by: Daniel Crowley, Vice President - Finance
ACN Communication Services, Inc.
32991 Hamilton Court
Farmington Hills, Michigan 48333

CANCELLED
November 19, 2009
Missouri Public
Service Commission
JC-2010-0256

FILED
Missouri Public
Service Commission
MOF0801

SECTION 7 – RATES, (CONT'D.)

7.2 Local Exchange Services, (Cont'd.)

7.2.2 Residential Bundled Services, (Cont'd.)

A. SWBT Service Area, (Cont'd.)

.4 ACN Advantage Plus - Standard and Value Options

a. Non-Recurring Charges

Service connection charges may apply, see Section 7.1.1 of this tariff. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

b. Monthly and Usage Rates

Local Service, per month

Local Exchange Access Line:	\$32.99
Data/Fax Line:	\$10.99

(N)

(N)

Issued: December 6, 2005

Effective: January 5, 2006

Issued by: Daniel Crowley, Vice President - Finance
ACN Communication Services, Inc.
32991 Hamilton Court
Farmington Hills, Michigan 48333

CANCELLED
August 25, 2008
Missouri Public
Service Commission

mof0508

SECTION 7 – RATES, (CONT'D.)**7.2 Local Exchange Services, (Cont'd.)****7.2.2 Residential Bundled Services, (Cont'd.)****A. AT&T Service Area, (Cont'd.)****.5 ACN Advantage Unlimited II******a. Non-Recurring Charges**

Service connection charges may apply. See Section 7.1.1 of this tariff. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

b. Monthly and Usage Rates

Monthly Recurring Charge:

ACN Advantage Unlimited Access Line:	\$51.99 (I)
Data/Fax line:	\$13.99

** *Effective November 19, 2009, this service is grandfathered and available to existing Customers only.*

Issued: March 25, 2020

Issued by: Treasurer/CFO
1000 Progress Place
Concord, North Carolina 28025

Effective: April 5, 2020

FILED
Missouri Public
Service Commission
JC-2020-0167

SECTION 7 – RATES, (CONT'D.)**7.2 Local Exchange Services, (Cont'd.)****7.2.2 Residential Bundled Services, (Cont'd.)****A. AT&T Service Area, (Cont'd.)****.5 ACN Advantage Unlimited II******a. Non-Recurring Charges**

Service connection charges may apply. See Section 7.1.1 of this tariff. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

b. Monthly and Usage Rates

Monthly Recurring Charge:

ACN Advantage Unlimited Access Line:	\$47.99 (I)
Data/Fax line:	\$13.99

** *Effective November 19, 2009, this service is grandfathered and available to existing Customers only.*

Issued: October 12, 2016

Effective: October 22, 2016

Issued by:

Treasurer/CFO
1000 Progress Place
Concord, North Carolina 28025

CANCELLED
April 5, 2020
Missouri Public
Service Commission
JC-2020-0167

FILED
Missouri Public
Service Commission
JC-2017-0053

SECTION 7 – RATES, (CONT'D.)

7.2 Local Exchange Services, (Cont'd.)

7.2.2 Residential Bundled Services, (Cont'd.)

A. AT&T Service Area, (Cont'd.) (T)

.5 ACN Advantage Unlimited II (T)**

a. Non-Recurring Charges

Service connection charges may apply. See Section 7.1.1 of this tariff. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

b. Monthly and Usage Rates

Monthly Recurring Charge:

ACN Advantage Unlimited Access Line: \$46.99
Data/Fax line: \$13.99

** *Effective November 19, 2009, this service is grandfathered and available to existing Customers only.* (C)

Some material previously found on this page now found in this Section 7, Original Page 7.6

Issued: October 9, 2009

Effective: November 19, 2009

Issued by: Brian Krass, Treasurer/CFO
ACN Communication Services, Inc.
1000 Progress Place NE
Concord, NC 28025

CANCELLED
October 22, 2016
Missouri Public
Service Commission
JC-2017-0053

MO0903 FILED
Missouri Public
Service Commission
JC-2010-0256

SECTION 7 – RATES, (CONT'D.)

7.2 Local Exchange Services, (Cont'd.)

7.2.2 Residential Bundled Services, (Cont'd.)

A. SWBT Service Area, (Cont'd.)

.5 ACN Advantage Unlimited II

a. Non-Recurring Charges

Service connection charges may apply. See Section 7.1.1 of this tariff. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

b. Monthly and Usage Rates

Monthly Recurring Charge:

ACN Advantage Unlimited Access Line: \$46.99
Data/Fax line: \$13.99 (I)

B. Sprint Service Area

Service not yet available

C. CenturyTel Service Area

Service not yet available

Issued: July 31, 2008

Effective: August 25, 2008

Issued by: Daniel Crowley, Vice President - Finance
ACN Communication Services, Inc.
32991 Hamilton Court
Farmington Hills, Michigan 48333

CANCELLED
November 19, 2009
Missouri Public
Service Commission
JC-2010-0256

FILED
Missouri Public
Service Commission
MOF0801

SECTION 7 – RATES, (CONT'D.)

7.2 Local Exchange Services, (Cont'd.)

7.2.2 Residential Bundled Services, (Cont'd.)

A. SWBT Service Area, (Cont'd.)

.5 ACN Advantage Unlimited II

a. Non-Recurring Charges

Service connection charges may apply. See Section 7.1.1 of this tariff. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

b. Monthly and Usage Rates

Monthly Recurring Charge:

ACN Advantage Unlimited Access Line:	\$46.99
Data/Fax line:	\$10.99

(N)

(N)

B. Sprint Service Area

Service not yet available

(M)

C. CenturyTel Service Area

Service not yet available

(M)

Some material now found on this page previously found in Section 7, 1st Revised Page 7

Issued: January 27, 2004

Effective: February 26, 2004

Issued by: Daniel Crowley, Vice President - Finance
ACN Communication Services, Inc.
32991 Hamilton Court
Farmington Hills, Michigan 48333

CANCELLED
August 25, 2008
Missouri Public
Service Commission

MOF0401

SECTION 7 – RATES, (CONT'D.)**7.2 Local Exchange Services, (Cont'd.)****7.2.2 Residential Bundled Services, (Cont'd.)****A. AT&T Service Area, (Cont'd.)****.6 ACN Advantage Home - Standard and Value Options VI******a. Non-Recurring Charges**

Service connection charges may apply, see Section 7.1.1 of this tariff. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

b. Monthly and Usage RatesLocal Service, per month

Local Exchange Access Line:	\$30.00 (I)
Data/Fax Line:	\$13.99

**Effective February 13, 2012, this service is grandfathered and available to existing Customers only.

Issued: March 25, 2020

Issued by:

Treasurer/CFO
1000 Progress Place
Concord, North Carolina 28025

Effective: April 5, 2020

FILED
Missouri Public
Service Commission
JC-2020-0167

SECTION 7 – RATES, (CONT'D.)**7.2 Local Exchange Services, (Cont'd.)****7.2.2 Residential Bundled Services, (Cont'd.)****A. AT&T Service Area, (Cont'd.)****.6 ACN Advantage Home - Standard and Value Options VI******a. Non-Recurring Charges**

Service connection charges may apply, see Section 7.1.1 of this tariff. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

b. Monthly and Usage RatesLocal Service, per month

Local Exchange Access Line:	\$26.00 (I)
Data/Fax Line:	\$13.99

**Effective February 13, 2012, this service is grandfathered and available to existing Customers only.

Issued: October 12, 2016

Effective: October 22, 2016

Issued by:

Treasurer/CFO
1000 Progress Place
Concord, North Carolina 28025

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Missouri Public
Service Commission
JC-2017-0053

SECTION 7 – RATES, (CONT'D.)

7.2 Local Exchange Services, (Cont'd.)

7.2.2 Residential Bundled Services, (Cont'd.)

A. AT&T Service Area, (Cont'd.)

.6 ACN Advantage Home - Standard and Value Options VI** (T)

a. Non-Recurring Charges

Service connection charges may apply, see Section 7.1.1 of this tariff. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

b. Monthly and Usage Rates

Local Service, per month

Local Exchange Access Line:	\$22.00
Data/Fax Line:	\$13.99

**Effective February 13, 2012, this service is grandfathered and available to existing Customers only. (C)

Issued: January 13, 2012

Effective: February 13, 2012

Issued by: Treasurer/CFO
ACN Communication Services, Inc.
1000 Progress Place NE
Concord, NC 28025

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Missouri Public Service Commission Moll201
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Missouri Public Service Commission
JC-2017-0053

SECTION 7 – RATES, (CONT'D.)

7.2 Local Exchange Services, (Cont'd.)

7.2.2 Residential Bundled Services, (Cont'd.)

A. AT&T Service Area, (Cont'd.)

.6 ACN Advantage Home - Standard and Value Options VI

(N)

a. Non-Recurring Charges

Service connection charges may apply, see Section 7.1.1 of this tariff. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

b. Monthly and Usage Rates

Local Service, per month

Local Exchange Access Line:	\$22.00
Data/Fax Line:	\$13.99

(N)

Issued: October 9, 2009

Effective: November 19, 2009

Issued by:

Brian Krass, Treasurer/CFO
ACN Communication Services, Inc.
1000 Progress Place NE
Concord, NC 28025

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February 10, 2012
Missouri Public
Service Commission
JC-2012-0338

MO0903 FILED
Missouri Public
Service Commission
JC-2010-0256

SECTION 7 – RATES, (CONT'D.)**7.2 Local Exchange Services, (Cont'd.)****7.2.2 Residential Bundled Services, (Cont'd.)****A. AT&T Service Area, (Cont'd.)****.7 ACN Advantage Plus - Standard and Value Options VI******a. Non-Recurring Charges**

Service connection charges may apply, see Section 7.1.1 of this tariff. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

b. Monthly and Usage RatesLocal Service, per month

Local Exchange Access Line:	\$29.00 (I)
Data/Fax Line:	\$13.99

**Effective February 13, 2012, this service is grandfathered and available to existing Customers only.

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Effective: April 5, 2020

Issued by: Treasurer/CFO
1000 Progress Place
Concord, North Carolina 28025

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Missouri Public
Service Commission
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SECTION 7 – RATES, (CONT'D.)

7.2 Local Exchange Services, (Cont'd.)

7.2.2 Residential Bundled Services, (Cont'd.)

A. AT&T Service Area, (Cont'd.)

.7 ACN Advantage Plus - Standard and Value Options VI (T)**

a. Non-Recurring Charges

Service connection charges may apply, see Section 7.1.1 of this tariff. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

b. Monthly and Usage Rates

<u>Local Service, per month</u>	
Local Exchange Access Line:	\$25.00
Data/Fax Line:	\$13.99

**Effective February 13, 2012, this service is grandfathered and available to existing Customers only. (C)

Issued: January 13, 2012

Effective: February 13, 2012

Issued by: Treasurer/CFO
ACN Communication Services, Inc.
1000 Progress Place NE
Concord, NC 28025

Filed
Missouri Public
Service Commission Mol1201
JC-2012-0338

CANCELLED
April 5, 2020
Missouri Public
Service Commission
JC-2020-0167

SECTION 7 – RATES, (CONT'D.)

7.2 Local Exchange Services, (Cont'd.)

7.2.2 Residential Bundled Services, (Cont'd.)

A. AT&T Service Area, (Cont'd.)

.7 ACN Advantage Plus - Standard and Value Options VI

(N)

a. Non-Recurring Charges

Service connection charges may apply, see Section 7.1.1 of this tariff. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

b. Monthly and Usage Rates

Local Service, per month

Local Exchange Access Line: \$25.00

Data/Fax Line: \$13.99

(N)

Issued: October 9, 2009

Effective: November 19, 2009

Issued by:

Brian Krass, Treasurer/CFO
ACN Communication Services, Inc.
1000 Progress Place NE
Concord, NC 28025

CANCELLED
February 10, 2012
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Service Commission
JC-2012-0338

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Missouri Public
Service Commission
JC-2010-0256

SECTION 7 – RATES, (CONT'D.)**7.2 Local Exchange Services, (Cont'd.)****7.2.2 Residential Bundled Services, (Cont'd.)****A. AT&T Service Area, (Cont'd.)****.8 ACN Advantage Unlimited VI******a. Non-Recurring Charges**

Service connection charges may apply. See Section 7.1.1 of this tariff. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

b. Monthly and Usage Rates

Monthly Recurring Charge:

ACN Advantage Unlimited Access Line:	\$46.99 (I)
Data/Fax line:	\$13.99

B. Sprint Service Area

Service not yet available

C. CenturyTel Service Area

Service not yet available

**Effective February 13, 2012, this service is grandfathered and available to existing Customers only.

Issued: March 25, 2020

Issued by:

Treasurer/CFO
1000 Progress Place
Concord, North Carolina 28025

Effective: April 5, 2020

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Missouri Public
Service Commission
JC-2020-0167

SECTION 7 – RATES, (CONT'D.)**7.2 Local Exchange Services, (Cont'd.)****7.2.2 Residential Bundled Services, (Cont'd.)****A. AT&T Service Area, (Cont'd.)****.8 ACN Advantage Unlimited VI******a. Non-Recurring Charges**

Service connection charges may apply. See Section 7.1.1 of this tariff. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

b. Monthly and Usage Rates

Monthly Recurring Charge:

ACN Advantage Unlimited Access Line:	\$42.99 (R)
Data/Fax line:	\$13.99

B. Sprint Service Area

Service not yet available

C. CenturyTel Service Area

Service not yet available

**Effective February 13, 2012, this service is grandfathered and available to existing Customers only.

Issued: October 12, 2016

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Issued by:

Treasurer/CFO
1000 Progress Place
Concord, North Carolina 28025

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Service Commission
JC-2017-0053

SECTION 7 – RATES, (CONT'D.)

7.2 Local Exchange Services, (Cont'd.)

7.2.2 Residential Bundled Services, (Cont'd.)

A. AT&T Service Area, (Cont'd.)

.8 ACN Advantage Unlimited VI**

a. Non-Recurring Charges

Service connection charges may apply. See Section 7.1.1 of this tariff. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

b. Monthly and Usage Rates

Monthly Recurring Charge:

ACN Advantage Unlimited Access Line: \$43.49
Data/Fax line: \$13.99

(D)

B. Sprint Service Area

Service not yet available

C. CenturyTel Service Area

Service not yet available

**Effective February 13, 2012, this service is grandfathered and available to existing Customers only.

Issued: July 31, 2015

Effective: August 10, 2015

Issued by:

Treasurer/CFO
ACN Communication Services, Inc.
1000 Progress Place NE
Concord, NC 28025

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Missouri Public
Service Commission
JC-2016-0023

SECTION 7 – RATES, (CONT'D.)

7.2 Local Exchange Services, (Cont'd.)

7.2.2 Residential Bundled Services, (Cont'd.)

A. AT&T Service Area, (Cont'd.)

.8 ACN Advantage Unlimited VI (T)**

a. Non-Recurring Charges

Service connection charges may apply. See Section 7.1.1 of this tariff. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

b. Monthly and Usage Rates

Monthly Recurring Charge:

ACN Advantage Unlimited Access Line: \$38.99
Data/Fax line: \$13.99

B. Sprint Service Area

Service not yet available

C. CenturyTel Service Area

Service not yet available

**Effective February 13, 2012, this service is grandfathered and available to existing Customers only. (C)

Issued: January 13, 2012

Effective: February 13, 2012

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ACN Communication Services, Inc.
1000 Progress Place NE
Concord, NC 28025

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Service Commission Mol1201
JC-2012-0338

SECTION 7 – RATES, (CONT'D.)

7.2 Local Exchange Services, (Cont'd.)

7.2.2 Residential Bundled Services, (Cont'd.)

A. AT&T Service Area, (Cont'd.)

.8 ACN Advantage Unlimited VI

(N)

a. Non-Recurring Charges

Service connection charges may apply. See Section 7.1.1 of this tariff. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

b. Monthly and Usage Rates

Monthly Recurring Charge:

ACN Advantage Unlimited Access Line: \$38.99

Data/Fax line: \$13.99

(N)

B. Sprint Service Area

(M)

Service not yet available

C. CenturyTel Service Area

Service not yet available

(M)

Some material now found on this page previously found in this Section 7, 1st Revised Page 7.3

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ACN Communication Services, Inc.
1000 Progress Place NE
Concord, NC 28025

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Missouri Public
Service Commission
JC-2010-0256

SECTION 7 – RATES, (CONT'D.)**7.2 Local Exchange Services, (Cont'd.)****7.2.2 Residential Bundled Services, (Cont'd.)****A. AT&T Service Area, (Cont'd.)****.9 ACN Advantage Plus VII****a. Non-Recurring Charges**

Service connection charges may apply, see Section 7.1.1 of this tariff. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

b. Monthly and Usage RatesLocal Service, per month

Local Exchange Access Line:	\$35.99 (I)
Data/Fax Line:	\$13.99

Issued: March 25, 2020

Effective: April 5, 2020

Issued by: Treasurer/CFO
1000 Progress Place
Concord, North Carolina 28025

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Missouri Public
Service Commission
JC-2020-0167

SECTION 7 – RATES, (CONT'D.)

7.2 Local Exchange Services, (Cont'd.)

7.2.2 Residential Bundled Services, (Cont'd.)

A. AT&T Service Area, (Cont'd.)

.9 ACN Advantage Plus VII

a. Non-Recurring Charges

Service connection charges may apply, see Section 7.1.1 of this tariff. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

b. Monthly and Usage Rates

Local Service, per month

Local Exchange Access Line:	\$31.99 (I)
Data/Fax Line:	\$13.99

Issued: April 11, 2016

Effective: April 23, 2016

Issued by: Treasurer/CFO
ACN Communication Services, LLC
1000 Progress Place
Concord, NC 28025

FILED
Missouri Public
Service Commission
JC-2016-0262

MO11602

CANCELLED
April 5, 2020
Missouri Public
Service Commission
JC-2020-0167

SECTION 7 – RATES, (CONT'D.)

7.2 Local Exchange Services, (Cont'd.)

7.2.2 Residential Bundled Services, (Cont'd.)

A. AT&T Service Area, (Cont'd.)

.9 ACN Advantage Plus VII

a. Non-Recurring Charges

Service connection charges may apply, see Section 7.1.1 of this tariff. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

b. Monthly and Usage Rates

Local Service, per month

Local Exchange Access Line:	\$27.49	
Data/Fax Line:	\$13.99	

(I)

Issued: July 31, 2015

Effective: August 10, 2015

Issued by:

Treasurer/CFO
ACN Communication Services, Inc.
1000 Progress Place NE
Concord, NC 28025

CANCELLED
April 23, 2016
Missouri Public
Service Commission
JC-2016-0262

FILED
Missouri Public
Service Commission
JC-2016-0023

SECTION 7 – RATES, (CONT'D.)

7.2 Local Exchange Services, (Cont'd.)

7.2.2 Residential Bundled Services, (Cont'd.)

A. AT&T Service Area, (Cont'd.)

.9 ACN Advantage Plus VII

a. Non-Recurring Charges

Service connection charges may apply, see Section 7.1.1 of this tariff. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

b. Monthly and Usage Rates

Local Service, per month

Local Exchange Access Line: \$22.99

Data/Fax Line: \$13.99

(N)

(N)

Issued: January 13, 2012

Effective: February 13, 2012

Issued by:

CANCELED
August 10, 2015
Missouri Public
Service Commission
JC-2016-0023

Treasurer/CFO
ACN Communication Services, Inc.
1000 Progress Place NE
Concord, NC 28025

Filed
Missouri Public
Service Commission Mol1201
JC-2012-0338

SECTION 7 – RATES, (CONT'D.)

7.2 Local Exchange Services, (Cont'd.)

7.2.2 Residential Bundled Services, (Cont'd.)

A. AT&T Service Area, (Cont'd.)

.10 ACN Advantage Unlimited VII

a. Non-Recurring Charges

Service connection charges may apply. See Section 7.1.1 of this tariff. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

b. Monthly and Usage Rates

Monthly Recurring Charge:

ACN Advantage Unlimited Access Line: \$51.99 (I)
Data/Fax line: \$13.99

Issued: March 25, 2020

Effective: April 5, 2020

Issued by: Treasurer/CFO
1000 Progress Place
Concord, North Carolina 28025

FILED
Missouri Public
Service Commission
JC-2020-0167

CANCELLED - Missouri Public Service Commission - 02/14/2023 - JC-2023-0125

SECTION 7 – RATES, (CONT'D.)

7.2 Local Exchange Services, (Cont'd.)

7.2.2 Residential Bundled Services, (Cont'd.)

A. AT&T Service Area, (Cont'd.)

.10 ACN Advantage Unlimited VII

a. Non-Recurring Charges

Service connection charges may apply. See Section 7.1.1 of this tariff. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

b. Monthly and Usage Rates

Monthly Recurring Charge:

ACN Advantage Unlimited Access Line: \$43.49
Data/Fax line: \$13.99

(D)

Issued: July 31, 2015

Effective: August 10, 2015

Issued by:

Treasurer/CFO
ACN Communication Services, Inc.
1000 Progress Place NE
Concord, NC 28025

CANCELLED
April 23, 2016
Missouri Public
Service Commission
JC-2016-0262

FILED
Missouri Public
Service Commission
JC-2016-0023

SECTION 7 – RATES, (CONT'D.)

7.2 Local Exchange Services, (Cont'd.)

7.2.2 Residential Bundled Services, (Cont'd.)

A. AT&T Service Area, (Cont'd.)

.10 ACN Advantage Unlimited VII

a. Non-Recurring Charges

Service connection charges may apply. See Section 7.1.1 of this tariff. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

b. Monthly and Usage Rates

Monthly Recurring Charge:

ACN Advantage Unlimited Access Line:	\$38.99
Data/Fax line:	\$13.99

(N)

(N)

Issued: January 13, 2012

Effective: February 13, 2012

Issued by:

CANCELED
August 10, 2015
Missouri Public
Service Commission
JC-2016-0023

Treasurer/CFO
ACN Communication Services, Inc.
1000 Progress Place NE
Concord, NC 28025

Filed
Missouri Public
Service Commission Mol1201
JC-2012-0338

SECTION 7 – RATES, (CONT'D.)

7.2 Local Exchange Services, (Cont'd.)

7.2.3 Residential Stand-Alone Local Exchange Service

A. SWBT Service Area

Monthly Recurring Charge	
Local Exchange Access Line:	\$27.99 (I)
Data/Fax Line:	\$13.99
Local Calls above the Call Allowance:	\$0.01 per minute

B. Sprint Service Area

Service not yet available

C. CenturyTel Service Area

Service not yet available

Issued: March 25, 2020

Issued by: Treasurer/CFO
1000 Progress Place
Concord, North Carolina 28025

Effective: April 5, 2020

FILED
Missouri Public
Service Commission
JC-2020-0167

CANCELLED - Missouri Public Service Commission - 02/14/2023 - JC-2023-0125

SECTION 7 – RATES, (CONT'D.)

7.2 Local Exchange Services, (Cont'd.)

7.2.3 Residential Stand-Alone Local Exchange Service

A. SWBT Service Area

Monthly Recurring Charge	
Local Exchange Access Line:	\$23.99
Data/Fax Line:	\$13.99 (I)
Local Calls above the Call Allowance: \$0.01 per minute	

B. Sprint Service Area

Service not yet available

C. CenturyTel Service Area

Service not yet available

Issued: July 31, 2008

Effective: August 25, 2008

Issued by: Daniel Crowley, Vice President - Finance
ACN Communication Services, Inc.
32991 Hamilton Court
Farmington Hills, Michigan 48333

FILED
Missouri Public
Service Commission
MOF0801

CANCELLED
April 5, 2020
Missouri Public
Service Commission
JC-2020-0167

SECTION 7 – RATES, (CONT'D.)

7.2 Local Exchange Services, (Cont'd.)

7.2.3 Residential Stand-Alone Local Exchange Service

A. SWBT Service Area

Monthly Recurring Charge

Local Exchange Access Line: \$23.99 **(I)**

Data/Fax Line: \$10.99 **(R)**

Local Calls above the Call Allowance: \$0.01 per minute

B. Sprint Service Area

Service not yet available

C. CenturyTel Service Area

Service not yet available

Issued: January 27, 2004

Effective: February 26, 2004

Issued by: Daniel Crowley, Vice President - Finance
ACN Communication Services, Inc.
32991 Hamilton Court
Farmington Hills, Michigan 48333

CANCELLED
August 25, 2008
Missouri Public
Service Commission

MOF0401

REC'D MAY 09 2003

Service Commission

SECTION 7 - RATES, (CONT'D.)

7.2 Local Exchange Services, (Cont'd.)

7.2.3 Residential Stand-Alone Local Exchange Service

A. SWBT Service Area

Monthly Recurring Charge

Local Exchange Access Line: \$21.00

Data/Fax Line: \$11.05

Local Calls above the Call Allowance: \$0.01 per minute

B. Sprint Service Area

Service not yet available

C. CenturyTel Service Area

Service not yet available

CANCELLED

FEB 26 2004
By *LSRS*
Public Service Commission
MISSOURI

FILED SEP 01 2003

Service Commission

Issued: May 9, 2003

Effective: ~~July 1, 2003~~

Issued by: Daniel Crowley, Vice President - Finance
ACN Communication Services, Inc.
32991 Hamilton Court
Farmington Hills, Michigan 48333

SEP 01 2003

mof0300

SECTION 7 – RATES, (CONT'D.)**7.3 Supplemental Services****7.3.1 Optional Calling Features****A. AT&T Service Area** (T)**1. Rates Per Month**

The following optional calling features are offered to Customers on a monthly basis. Customers are allowed unlimited use of each feature. No usage sensitive charges apply. Multiline Customers must order the appropriate number of features based on the number of lines that will have access to the feature.

a. Features ordered prior to November 19, 2009 (T)

Optional Calling Feature	Residence	Business
Call Forwarding	\$2.50	N/A
Selective Call Forwarding	\$2.00	N/A
Call Waiting	\$6.00	N/A
Call Waiting ID	\$0.75	N/A
Three-Way Calling	\$2.50	N/A
Speed Dialing - 8 Codes	\$2.50	N/A
Auto Redial	\$2.50	N/A
Call Screen	\$2.50	N/A
Anonymous Call Rejection	\$1.50	N/A
Auto Call Back	\$4.50	N/A
Caller ID with Name	\$7.00	N/A
Distinctive Ring 1	\$2.00	N/A
Distinctive Ring 2	\$2.00	N/A
Three-Way Calling	\$2.50	N/A

Issued: October 9, 2009

Effective: November 19, 2009

Issued by:

Brian Krass, Treasurer/CFO
ACN Communication Services, Inc.
1000 Progress Place NE
Concord, NC 28025

CANCELLED
June 15, 2013
Missouri Public
Service Commission
JC-2013-0524

MOF0903 FILED
Missouri Public
Service Commission
JC-2010-0256

SECTION 7 – RATES, (CONT'D.)

7.3 Supplemental Services

7.3.1 Optional Calling Features

A. SWBT Service Area

.1 Rates Per Month

The following optional calling features are offered to Customers on a monthly basis. Customers are allowed unlimited use of each feature. No usage sensitive charges apply. Multiline Customers must order the appropriate number of features based on the number of lines that will have access to the feature.

Optional Calling Feature	Residence	Business
Call Forwarding	\$2.50	N/A
Selective Call Forwarding	\$2.00	N/A
Call Waiting	\$6.00	N/A
Call Waiting ID	\$0.75	N/A
Three-Way Calling	\$2.50	N/A
Speed Dialing - 8 Codes	\$2.50	N/A
Auto Redial	\$2.50	N/A
Call Screen	\$2.50	N/A
Anonymous Call Rejection	\$1.50	N/A
Auto Call Back	\$4.50	N/A
Caller ID with Name	\$7.00	N/A
Distinctive Ring 1	\$2.00	N/A
Distinctive Ring 2	\$2.00	N/A
Three-Way Calling	\$2.50	N/A

(N)
(N)
(N)

Issued: December 6, 2005

Effective: January 5, 2006

Issued by: Daniel Crowley, Vice President - Finance
 ACN Communication Services, Inc.
 32991 Hamilton Court
 Farmington Hills, Michigan 48333

CANCELLED
 November 19, 2009
 Missouri Public
 Service Commission
 JC-2010-0256

mof0508

SECTION 7 – RATES, (CONT'D.)

7.3 Supplemental Services

7.3.1 Optional Calling Features

A. SWBT Service Area

.1 Rates Per Month

The following optional calling features are offered to Customers on a monthly basis. Customers are allowed unlimited use of each feature. No usage sensitive charges apply. Multiline Customers must order the appropriate number of features based on the number of lines that will have access to the feature.

Optional Calling Feature	Residence	Business
Call Forwarding	\$2.50	N/A
Selective Call Forwarding	\$2.00	N/A
Call Waiting	\$6.00	N/A
Call Waiting ID	\$0.75	N/A
Three-Way Calling	\$2.50	N/A
Speed Dialing - 8 Codes	\$2.50	N/A
Auto Redial	\$2.50	N/A
Call Screen	\$2.50	N/A
Anonymous Call Rejection	\$1.50	N/A
Auto Call Back	\$4.50	N/A
Caller ID with Name	\$7.00	N/A
Distinctive Ring 1	\$2.00	N/A
Distinctive Ring 2	\$2.00	N/A
Three-Way Calling	\$2.50	N/A

(N)
(N)
(N)

Issued: December 6, 2005

Effective: January 5, 2006

Issued by: Daniel Crowley, Vice President - Finance
 ACN Communication Services, Inc.
 32991 Hamilton Court
 Farmington Hills, Michigan 48333

CANCELLED
 August 25, 2008
 Missouri Public
 Service Commission

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SECTION 7 – RATES, (CONT'D.)

7.3 Supplemental Services

7.3.1 Optional Calling Features

A. SWBT Service Area

.1 Rates Per Month

The following optional calling features are offered to Customers on a monthly basis. Customers are allowed unlimited use of each feature. No usage sensitive charges apply. Multiline Customers must order the appropriate number of features based on the number of lines that will have access to the feature.

Optional Calling Feature	Residence	Business
Selective Call Forwarding	\$2.00 (R)	N/A
Three-Way Calling	\$2.50	N/A
Speed Dialing - 8 Codes	\$2.50 (R)	N/A
Auto Redial	\$2.50 (R)	N/A
Call Screen	\$2.50 (R)	N/A
Anonymous Call Rejection	\$1.50 (R)	N/A
Auto Call Back	\$4.50 (I)	N/A
Caller ID with Name	\$7.00	N/A
Distinctive Ring 1	\$2.00 (R)	N/A
Distinctive Ring 2	\$2.00 (R)	N/A
Three-Way Calling	\$2.50	N/A

(D)
(D)
(D)

Issued: January 27, 2004

Effective: February 26, 2004

Issued by: Daniel Crowley, Vice President - Finance
ACN Communication Services, Inc.
32991 Hamilton Court
Farmington Hills, Michigan 48333

MOF0401

Service Commission

SECTION 7 - RATES, (CONT'D.)

7.3 Supplemental Services

7.3.1 Optional Calling Features

A. SWBT Service Area

.1 Rates Per Month

The following optional calling features are offered to Customers on a monthly basis. Customers are allowed unlimited use of each feature. No usage sensitive charges apply. Multiline Customers must order the appropriate number of features based on the number of lines that will have access to the feature.

Optional Calling Feature	Residence	Business
Call Forwarding	\$3.24	N/A
Select Call Forwarding	\$2.75	N/A
Call Waiting	\$8.00	N/A
Call Waiting ID	\$1.08	N/A
Three Way Calling	\$3.24	N/A
Speed Dialing - 8 Codes	\$3.24	N/A
Auto Redial	\$3.24	N/A
Call Screen	\$3.24	N/A
Anonymous Call Rejection	\$1.89	N/A
Auto Call Back	\$4.08	N/A
Caller ID with Name	\$7.00	N/A
Distinctive Ring 1	\$4.00	N/A
Distinctive Ring 2	\$6.00	N/A

CANCELLED

FEB 26 2004
By *ISRSA*
Public Service Commission
MISSOURI

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Service Commission

Issued: May 9, 2003

Effective: July 1, 2003

Issued by:

Daniel Crowley, Vice President - Finance
ACN Communication Services, Inc.
32991 Hamilton Court
Farmington Hills, Michigan 48333

SEP 01 2003

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SECTION 7 – RATES, (CONT'D.)

7.3 Supplemental Services, (Cont'd.)

7.3.1 Optional Calling Features, (Cont'd.)

A. SWBT Service Area, (Cont'd.)

.2 Rates Per Use

The following features are offered on a per use basis.

Optional Calling Feature	Residence	Business
Three Way Calling	\$0.75 (R)	N/A
Call Return	\$0.75 (I)	N/A
Repeat Dialing	\$0.75 (I)	N/A
Call Trace	\$5.00 (R)	N/A

B. Sprint Service Area

Service not yet available

C. CenturyTel Service Area

Service not yet available

Issued: January 27, 2004

Effective: February 26, 2004

Issued by:

Daniel Crowley, Vice President - Finance
ACN Communication Services, Inc.
32991 Hamilton Court
Farmington Hills, Michigan 48333

CANCELLED
June 15, 2013
Missouri Public
Service Commission
JC-2013-0524

MOF0401

REC'D MAY 09 2003

Service Commission

SECTION 7 - RATES, (CONT'D.)

7.3 Supplemental Services, (Cont'd.)

7.3.1 Optional Calling Features, (Cont'd.)

A. SWBT Service Area, (Cont'd.)

.2 Rates Per Use

The following features are offered on a per use basis.

Optional Calling Feature	Residence	Business
Three Way Calling	\$0.87	N/A
Call Return	\$0.66	N/A
Repeat Dialing	\$0.58	N/A
Call Trace	\$6.48	N/A

B. Sprint Service Area

Service not yet available

C. CenturyTel Service Area

Service not yet available

CANCELLED
 FEB 26 2004
 By *LSRS10*
 Public Service Commission
 MISSOURI

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Service Commission

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Effective: ~~July 1, 2003~~

Issued by: Daniel Crowley, Vice President - Finance
 ACN Communication Services, Inc.
 32991 Hamilton Court
 Farmington Hills, Michigan 48333

SEP 01 2003

mof0300

SECTION 7 – RATES, (CONT'D.)

7.3 Supplemental Services, (Cont'd.)

7.3.2 Directory Assistance

A. SWBT Service Area

.1 Basic Local and IntraLATA Directory Assistance

Direct Dialed, per call:	\$0.68	(I)
Operator assisted, initial request:	\$1.50	
Operator assisted, add'l request:	\$1.50	

.2 Call Completion

Per Call:	\$0.30	
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.3 National Directory Assistance

Per Call:	\$1.27	(I)
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B. Sprint Service Area

Service not yet available

C. CenturyTel Service Area

Service not yet available

Issued: April 20, 2005

Effective: May 21, 2005

Issued by: Daniel Crowley, Vice President - Finance
ACN Communication Services, Inc.
32991 Hamilton Court
Farmington Hills, Michigan 48333

SECTION 7 – RATES, (CONT'D.)

7.3 Supplemental Services, (Cont'd.)

7.3.2 Directory Assistance

A. SWBT Service Area

.1 Basic Local and IntraLATA Directory Assistance

Direct Dialed, per call:	\$0.30 (R)
Operator assisted, initial request:	\$1.50 (I)
Operator assisted, add'l request:	\$1.50 (I)

.2 Call Completion

Per Call:	\$0.30 (R)
-----------	------------

.3 National Directory Assistance

Per Call:	\$1.15
-----------	--------

(N)
|
(N)

B. Sprint Service Area

Service not yet available

C. CenturyTel Service Area

Service not yet available

Issued: January 27, 2004

Effective: February 26, 2004

Issued by: Daniel Crowley, Vice President - Finance
ACN Communication Services, Inc.
32991 Hamilton Court
Farmington Hills, Michigan 48333

MOF0401

Service Commission

SECTION 7 - RATES, (CONT'D.)

7.3 Supplemental Services, (Cont'd.)

7.3.2 Directory Assistance

A. SWBT Service Area

.1 Basic Local and IntraLATA Directory Assistance

Direct Dialed, per call:	\$0.55
Operator assisted, initial request:	\$1.12
Operator assisted, add'l request:	\$0.55

.2 Call Completion

Per Call:	\$0.60
-----------	--------

B. Sprint Service Area

Service not yet available

C. CenturyTel Service Area

Service not yet available

CANCELLED
 FEB 26 2004
 By *BRS II*
 Public Service Commission
 MISSOURI

MISSOURI PUBLIC

FILED SEP 01 2003

Service Commission

Issued: May 9, 2003

Effective ~~1/1/03~~

Issued by: Daniel Crowley, Vice President - Finance
 ACN Communication Services, Inc.
 32991 Hamilton Court
 Farmington Hills, Michigan 48333

SEP 01 2003

mof0300

SECTION 7 – RATES, (CONT'D.)

7.3 Supplemental Services, (Cont'd.)

7.3.3 Operator Service

A. SWBT Service Area

.1 Local Usage Charges

Usage charges will be billed at the rate in effect for the presubscribed service plan purchased by the Customer.

.2 Local Per Call Service Charges

Customer Dialed Calling Card	\$0.90	
Operator Dialed Calling Card	\$1.50	
Collect	\$1.50 (R)	(T)
		(D)
Third Party Billed	\$1.50	
		(D)
Person-to-Person	\$3.30	

B. Sprint Service Area

Service not yet available

C. CenturyTel Service Area

Service not yet available

Issued: December 6, 2005

Effective: January 5, 2006

Issued by: Daniel Crowley, Vice President - Finance
 ACN Communication Services, Inc.
 32991 Hamilton Court
 Farmington Hills, Michigan 48333

CANCELLED
 August 15, 2016
 Missouri Public
 Service Commission
 JC-2017-0025

mof0508

SECTION 7 – RATES, (CONT'D.)

7.3 Supplemental Services, (Cont'd.)

7.3.3 Operator Service

A. SWBT Service Area

.1 Local Usage Charges

Usage charges will be billed at the rate in effect for the presubscribed service plan purchased by the Customer.

.2 Local Per Call Service Charges

Customer Dialed Calling Card	\$0.90 (I)
Operator Dialed Calling Card	\$1.50 (I)
Collect, Automated	\$2.80 (I)
Collect, Operator Assisted	\$2.80 (I)
Third Party Billed, Automated	\$1.50 (I)
Third Party Billed, Operator Assisted	\$1.50 (I)
Person-to-Person	\$3.30 (I)

(D)

B. Sprint Service Area

Service not yet available

C. CenturyTel Service Area

Service not yet available

Issued: January 27, 2004

Effective: February 26, 2004

Issued by: Daniel Crowley, Vice President - Finance
ACN Communication Services, Inc.
32991 Hamilton Court
Farmington Hills, Michigan 48333

MOF0401

SECTION 7 - RATES, (CONT'D.)

7.3 Supplemental Services, (Cont'd.)

7.3.3 Operator Service

A. SWBT Service Area

.1 Local Usage Charges

Usage charges will be billed at the rate in effect for the presubscribed service plan purchased by the Customer.

.2 Local Per Call Service Charges

Customer Dialed Calling Card	\$0.40
Operator Dialed Calling Card	\$1.35
Collect, Automated	\$0.90
Collect, Operator Assisted	\$1.35
Third Party Billed, Automated	\$0.90
Third Party Billed, Operator Assisted	\$1.35
Person-to-Person	\$3.00
Operator Dialed Surcharge	\$3.95

B. Sprint Service Area

Service not yet available

C. CenturyTel Service Area

Service not yet available

CANCELLED

FEB 26 2004
By *LSRS 12*
Public Service Commission
MISSOURI

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Service Commission

Issued: May 9, 2003

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Issued by: Daniel Crowley, Vice President - Finance
ACN Communication Services, Inc.
32991 Hamilton Court
Farmington Hills, Michigan 48333

SEP 01 2003

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SECTION 7 – RATES, (CONT'D.)

7.3 Supplemental Services, (Cont'd.)

7.3.4 Busy Line Verification and Interrupt

A. SWBT Service Area

	<u>Residence</u>	(D)
Busy Line Verification, per request	\$1.50	
Emergency Interruption	\$1.50	(D)

B. Sprint Service Area

Service not yet available

C. CenturyTel Service Area

Service not yet available

Issued: May 16, 2013

Effective: June 15, 2013

Issued by:

Treasurer/CFO
1000 Progress Place NE
Concord, North Carolina 28025

Filed
Missouri Public
Service Commission
JC-2013-0524

MO11302

CANCELLED
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Missouri Public
Service Commission
JC-2017-0025

SECTION 7 – RATES, (CONT'D.)

7.3 Supplemental Services, (Cont'd.)

7.3.4 Busy Line Verification and Interrupt

A. SWBT Service Area

	<u>Residence</u>	<u>Business</u>
Busy Line Verification, per request	\$1.50	N/A
Emergency Interruption	\$1.50 (R)	N/A

B. Sprint Service Area

Service not yet available

C. CenturyTel Service Area

Service not yet available

Issued: January 27, 2004

Effective: February 26, 2004

Issued by: Daniel Crowley, Vice President - Finance
ACN Communication Services, Inc.
32991 Hamilton Court
Farmington Hills, Michigan 48333

CANCELLED
June 15, 2013
Missouri Public
Service Commission
JC-2013-0524

MOF0401

Service Commission

SECTION 7 - RATES, (CONT'D.)

7.3 Supplemental Services, (Cont'd.)

7.3.4 Busy Line Verification and Interrupt

A. SWBT Service Area

	<u>Residence</u>	<u>Business</u>
Busy Line Verification, per request	\$1.50	N/A
Emergency Interruption	\$2.31	N/A

B. Sprint Service Area

Service not yet available

C. CenturyTel Service Area

Service not yet available

CANCELLED

FEB 26 2004

By *LSRS 13*
Public Service Commission
MISSOURI

Missouri Public

FILED SEP 01 2003

Service Commission

Issued: May 9, 2003

Effective: ~~July 1, 2003~~

Issued by: Daniel Crowley, Vice President - Finance
ACN Communication Services, Inc.
32991 Hamilton Court
Farmington Hills, Michigan 48333

SEP 01 2003

mof0300

SECTION 7 – RATES, (CONT'D.)

7.3 Supplemental Services, (Cont'd.)

7.3.5 Directory Listing Service

A. SWBT Service Area

	<u>Residence</u>	<u>Business</u>
Primary Listings	\$0.00	N/A
Additional Listings, per listing	\$1.95	N/A
Non-Listed Service, per account	\$1.62	N/A
Non Published Service, per line	\$2.74 (I)	N/A

B. Sprint Service Area

Service not yet available

C. CenturyTel Service Area

Service not yet available

Issued: July 31, 2008

Effective: August 25, 2008

Issued by:

Daniel Crowley, Vice President - Finance
ACN Communication Services, Inc.
32991 Hamilton Court
Farmington Hills, Michigan 48333

FILED
Missouri Public
Service Commission
MOF0801

CANCELLED
July 1, 2012
Missouri Public
Service Commission
JC-2012-0768

SECTION 7 – RATES, (CONT'D.)

7.3 Supplemental Services, (Cont'd.)

7.3.5 Directory Listing Service

A. SWBT Service Area

	<u>Residence</u>	<u>Business</u>
Primary Listings	\$0.00	N/A
Additional Listings, per listing	\$1.95	N/A
Non-Listed Service, per account	\$1.62	N/A
Non Published Service, per line	\$2.31 (I)	N/A

B. Sprint Service Area

Service not yet available

C. CenturyTel Service Area

Service not yet available

Issued: April 20, 2005

Effective: May 21, 2005

Issued by:

Daniel Crowley, Vice President - Finance
ACN Communication Services, Inc.
32991 Hamilton Court
Farmington Hills, Michigan 48333

CANCELLED
August 25, 2008
Missouri Public
Service Commission

MOF0505

SECTION 7 – RATES, (CONT'D.)

7.3 Supplemental Services, (Cont'd.)

7.3.5 Directory Listing Service

A. SWBT Service Area

	<u>Residence</u>	<u>Business</u>
Primary Listings	\$0.00	N/A
Additional Listings, per listing	\$1.95 (I)	N/A
Non-Listed Service, per account	\$1.62 (I)	N/A
Non Published Service, per line	\$2.14 (I)	N/A

B. Sprint Service Area

Service not yet available

C. CenturyTel Service Area

Service not yet available

Issued: January 27, 2004

Effective: February 26, 2004

Issued by: Daniel Crowley, Vice President - Finance
ACN Communication Services, Inc.
32991 Hamilton Court
Farmington Hills, Michigan 48333

MOF0401

Service Commission

SECTION 7 - RATES, (CONT'D.)

7.3 Supplemental Services, (Cont'd.)

7.3.5 Directory Listing Service

A. SWBT Service Area

	<u>Residence</u>	<u>Business</u>
Primary Listings	\$0.00	N/A
Additional Listings, per listing	\$1.78	N/A
Non-Listed Service, per account	\$1.39	N/A
Non Published Service, per line	\$1.85	N/A

B. Sprint Service Area

Service not yet available

C. CenturyTel Service Area

Service not yet available

CANCELLED

FEB 26 2004

By *LSRSK*
Public Service Commission
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NOT RECORDED

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Issued by: Daniel Crowley, Vice President - Finance
ACN Communication Services, Inc.
32991 Hamilton Court
Farmington Hills, Michigan 48333

SEP 01 2003

mof0300

SECTION 8 – TOLL SERVICES

All Services referenced in this Section are grandfathered and available to existing Customers only. Services are not available to new installations.

(N)

(N)

8.1 General

Rates and regulations for the Toll Services offered by the Company may be found in P.S.C. MO. Tariff No. 1.

Issued: January 3, 2017

Effective: February 3, 2017

Issued by:

Treasurer/CFO
ACN Communication Services, LLC
1000 Progress Place
Concord, North Carolina 28025

CANCELLED
August 15, 2019
Missouri Public
Service Commission
JC-2020-0004

FILED
Missouri Public
Service Commission
JC-2017-0137

SECTION 8 – TOLL SERVICES

8.1 General

Rates and regulations for the Toll Services offered by the Company may be found in P.S.C. MO. Tariff No. 1.

Issued: May 9, 2003

Effective: July 1, 2003

Issued by: Daniel Crowley, Vice President - Finance
ACN Communication Services, Inc.
32991 Hamilton Court
Farmington Hills, Michigan 48333

CANCELLED
February 3, 2017
Missouri Public
Service Commission
JC-2017-0137

mof0300

SECTION 11 – PROMOTIONS, (CONT'D.)**11.6 2007 ACN Advantage Unlimited II Promotion**

Beginning March 1, 2007 and continuing through February 28, 2008, new residential Customers are eligible to subscribe to ACN Advantage Unlimited II, a bundled local exchange service, at a discounted promotional rate. ACN Advantage Unlimited II voice lines provide Customers with unlimited local calling, selected calling features at no additional charge and unlimited direct dial intrastate/interstate toll calling. All other terms and conditions of the service apply as tariffed.

Local Exchange Line, per month: \$46.99 (I)

11.7 2007 ACN Advantage Plus – Standard and Value Options Promotion

Beginning March 1, 2007 and continuing through February 28, 2008, new residential Customers are eligible to subscribe to ACN Advantage Plus – Standard and Value Options, a bundled local exchange service, at a discounted promotional rate. ACN Advantage Plus – Standard and Value Options voice lines provide Customers with unlimited local calling and selected calling features at no additional charge. All other terms and conditions of the service apply as tariffed.

Local Exchange Line, per month: \$32.99 (I)

Issued: March 25, 2020

Issued by: Treasurer/CFO
1000 Progress Place
Concord, North Carolina 28025

Effective: April 5, 2020

FILED
Missouri Public
Service Commission
JC-2020-0167

SECTION 11 – PROMOTIONS, (CONT'D.)**11.6 2007 ACN Advantage Unlimited II Promotion**

Beginning March 1, 2007 and continuing through February 28, 2008, new residential Customers are eligible to subscribe to ACN Advantage Unlimited II, a bundled local exchange service, at a discounted promotional rate. ACN Advantage Unlimited II voice lines provide Customers with unlimited local calling, selected calling features at no additional charge and unlimited direct dial intrastate/interstate toll calling. All other terms and conditions of the service apply as tariffed.

Local Exchange Line, per month: \$42.99 (I)

11.7 2007 ACN Advantage Plus – Standard and Value Options Promotion

Beginning March 1, 2007 and continuing through February 28, 2008, new residential Customers are eligible to subscribe to ACN Advantage Plus – Standard and Value Options, a bundled local exchange service, at a discounted promotional rate. ACN Advantage Plus – Standard and Value Options voice lines provide Customers with unlimited local calling and selected calling features at no additional charge. All other terms and conditions of the service apply as tariffed.

Local Exchange Line, per month: \$28.99

Issued: October 12, 2016

Effective: October 22, 2016

Issued by:

Treasurer/CFO

1000 Progress Place

Concord, North Carolina 28025

CANCELLED
April 5, 2020
Missouri Public
Service Commission
JC-2020-0167

FILED
Missouri Public
Service Commission
JC-2017-0053

SECTION 11 – PROMOTIONS, (CONT'D.)

11.6 2007 ACN Advantage Unlimited II Promotion

(N)

Beginning March 1, 2007 and continuing through February 28, 2008, new residential Customers are eligible to subscribe to ACN Advantage Unlimited II, a bundled local exchange service, at a discounted promotional rate. ACN Advantage Unlimited II voice lines provide Customers with unlimited local calling, selected calling features at no additional charge and unlimited direct dial intrastate/interstate toll calling. All other terms and conditions of the service apply as tariffed.

Local Exchange Line, per month: \$38.99

11.7 2007 ACN Advantage Plus – Standard and Value Options Promotion

Beginning March 1, 2007 and continuing through February 28, 2008, new residential Customers are eligible to subscribe to ACN Advantage Plus – Standard and Value Options, a bundled local exchange service, at a discounted promotional rate. ACN Advantage Plus – Standard and Value Options voice lines provide Customers with unlimited local calling and selected calling features at no additional charge. All other terms and conditions of the service apply as tariffed.

Local Exchange Line, per month: \$28.99

(N)

Issued: February 16, 2007

Effective: March 1, 2007

Issued by: Daniel Crowley, Vice President - Finance
ACN Communication Services, Inc.
32991 Hamilton Court
Farmington Hills, Michigan 48333

CANCELLED
October 22, 2016
Missouri Public
Service Commission
JC-2017-0053

Filed
Missouri Public
Service Commission

MOF0701