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SERVICE DESCRIPTIONS, Continued**3.3 VOICE OVER INTERNET PROTOCOL – PUBLIC SWITCHED TELEPHONE NETWORK (“VOIP-PSTN”) TRAFFIC****3.3.1. Identification and Treatment of VoIP-PSTN Traffic**

- A. Company is entitled to compensation on traffic exchanged with Customers when such traffic originates and/or terminates in Internet Protocol format, as set forth in Section 51.913 of the Federal Communications Commission’s rules, 47 C.F.R. §51.913, regardless of whether the Company itself delivers such traffic to the called party’s premises or delivers the call to the called party’s premises via contractual or other arrangements with an affiliated or unaffiliated provider of interconnected Voice over Internet Protocol service.
- B. Intrastate VoIP – PSTN traffic is subject to the following rates:
 - 1. Originating Access
 - a. Until the effective date of Rule 51.913, (a)(2) amended by the Federal Communications Commission’s *Second Order on Reconsideration* in WC Docket No. 10-90 *et al.* (April 25, 2012): the originating rates set forth in the Company’s interstate tariff, F.C.C. Tariff No. 1;
 - b. Upon the effective date of Rule 51.913, (a)(2) amended by the Federal Communications Commission’s *Second Order on Reconsideration* in WC Docket No. 10-90 *et al.* (April 25, 2012): the rates set forth in this Tariff at Section 5.4, below.

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BILLING AND COLLECTION SERVICES**4.1 BILLING NAME AND ADDRESS SERVICE**

Billing Name and Address (BNA) Service is the provision of the complete billing name, street address, city or town, state and zip code for a telephone number assigned by the Company.

BNA Service is provided for the sole purpose of permitting the Customer to bill its telephone communications service to its End Users and may not be resold or used for any other purpose, including marketing activity such as market surveys or direct marketing by mail or by telephone.

The Customer may not use BNA information to bill for merchandise, gift certificates, catalogs or other services or products.

BNA Service, which allows Customers to submit the End User's ten-digit Automatic Number Identification (ANI) for returned End User BNA, is provided on both a manual and mechanized basis. On a manual basis, the BNA information may be requested by a written request (i.e., U.S. mail or facsimile). On a mechanized basis, the Customer initiated request for information is available through electronic data transmission. The Company, upon receipt of the Customer's request, will process the ANI. If the BNA information is available within the Company's billing records, the Company will produce a report of the associated BNA information in either a paper or electronic data transmission media.

BNA information is furnished for 10XXX or 101XXXX dialing, collect, bill to third number and messages charged to a calling card that is resident in the Company's data base.

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SERVICE DESCRIPTIONS, Continued

3.3 VOICE OVER INTERNET PROTOCOL – PUBLIC SWITCHED TELEPHONE NETWORK (“VOIP-PSTN”) TRAFFIC, Continued

3.3.1. Identification and Treatment of VoIP-PSTN Traffic, Continued

B. Intrastate VoIP – PSTN traffic is subject to the following rates: (cont’d)

2. Terminating Access

The terminating switched access rates set forth in this Tariff at Section 5.4, below.

C. Interstate VoIP – PSTN traffic is subject to the Company’s applicable interstate switched access rate as set forth in the Company’s F.C.C. Tariff No. 1.

D. A Customer delivering traffic to Company will identify the percentage of traffic that is VOIP – PSTN Traffic (“Percentage VOIP Usage” or “PVU”) and will provide a traffic study or similar analysis that is acceptable to the Company and is subject to audit. If a Customer fails to provide this information, Company will assign a default PVU equal to zero.

E. Customer will not modify its reported Percentage of Interstate Usage factor to account for Toll VoIP-PSTN traffic.

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BILLING AND COLLECTION SERVICES, Continued

4.1 BILLING NAME AND ADDRESS SERVICE, Continued

4.1.1 Undertaking of The Company

- A. The Company will respond within ten (10) business days of receipt of a Customer's manual request for End User BNA information. The Company will respond to all mechanized BNA requests within five (5) business days of receipt.
- B. Due to normal End User account activity, there may be instances where the BNA information provided is not the BNA that was applicable at the time the message was originated.
- C. The Company shall use reasonable efforts to provide accurate and complete BNA information. The Company makes no warranties, expressed or implied, as to the accuracy or completeness of this BNA information.

4.1.2 Obligations of the Customer

- A. With each order for BNA Service, the Customer shall identify the authorized individual and address to receive the BNA information.
- B. The Customer shall institute adequate internal procedures to insure that BNA information, including that related to "confidential" non-published and non-listed telephone numbers, is used only for the purpose set forth in this Tariff and that BNA information is available only to those Customer personnel or agents with a need to know the information.

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BILLING AND COLLECTION SERVICES, Continued**4.1 BILLING NAME AND ADDRESS SERVICE, Continued****4.1.2 Obligations of the Customer, Continued**

- C. The Customer shall not publicize or represent to others that the Company jointly participates with the Customer in the development of the Customer's End User records, accounts, data bases or market data, records, files and data bases or other systems it assembles through the use of BNA Service.
- D. When the Customer orders BNA Service for intrastate messages, the Jurisdictional Reporting Requirements listed in Section 2.3.3 will be applicable.

4.1.3 Rate Regulations

This section contains the specific regulations governing the rates and charges that apply for BNA Service. Specific rates and charges are set forth in Section 5.3.1.

The Service Establishment Charge and Record Transmission Charge apply to BNA Service. The Record Transmission Charge is a usage rate which applies on a per message (ANI) basis. The Record Transmission Charges are accumulated over a monthly period. The Company will keep a count of the records (ANI's) transmitted and report pages processed. The Company will bill the Customer in accordance with these counts whether or not the Company was able to provide BNA information for all BNA records. For billing purposes, each month is considered to have 30 days. When a Customer cancels an order for BNA Service after the order date, the Service Establishment Charge (if applicable) and the Record Transmission Charge will apply.

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BILLING AND COLLECTION SERVICES, Continued

4.1 BILLING NAME AND ADDRESS SERVICE, Continued

4.1.3 Rate Regulations, Continued

A. Service Establishment Charge

The BNA Service Establishment Charge applies for the initial establishment of BNA Service on either a manual or mechanized basis.

B. Record Transmission Charge

The BNA Record Transmission Charge is a usage rate which applies on a per ten-digit ANI (message) basis. Each message is subject to the BNA Record Transmission Charge, regardless of whether the requested telephone number is available. The Record Transmission Charge is applied on either a manual or mechanized basis.

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RATES**5.1 ACCESS SERVICE****5.1.1 Service Orders****Nonrecurring Charge**

Service Implementation	First	Add'l
A. Installation Charge	\$0.00	\$0.00
B. Access Order Charge	\$0.00	\$0.00
C. Cancellation Charge	\$0.00	\$0.00

5.1.2 Switched Access – Southwestern Bell Telephone Company Service Area

This is a blended rate consisting of local transport, switching and carrier common line rates.

Per Minute

Per originating minute \$0.024088 (T)

Per terminating minute (T)

Company adopts as its own the corresponding non-recurring terminating per minute switched exchange access rates contained in the Company's F.C.C. Tariff No. 1. (T)(R)
(T)(R)

5.1.3 Toll Free Data Base Access Service**Charge**

POTS Translation Charge, Per Query	\$0.005
All others per query	\$0.005
Toll Free Carrier Identification Charge	\$0.000
Call Handling Destination Feature Charge	\$0.000

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RATES**5.1 ACCESS SERVICE****5.1.1 Service Orders****Nonrecurring Charge**

Service Implementation	First	Add'l
A. Installation Charge	\$0.00	\$0.00
B. Access Order Charge	\$0.00	\$0.00
C. Cancellation Charge	\$0.00	\$0.00

5.1.2 Switched Access – Southwestern Bell Telephone Company Service Area

This is a blended rate consisting of local transport, switching and carrier common line rates.

Per Minute

Originating	\$0.024088
Terminating	\$0.00331

(R)

5.1.3 Toll Free Data Base Access Service**Charge**

POTS Translation Charge, Per Query	\$0.005
All others per query	\$0.005
Toll Free Carrier Identification Charge	\$0.000
Call Handling Destination Feature Charge	\$0.000

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RATES**5.1 ACCESS SERVICE****5.1.1 Service Orders Nonrecurring Charge**

Service Implementation	First	Add'l
A. Installation Charge	\$0.00	\$0.00
B. Access Order Charge	\$0.00	\$0.00
C. Cancellation Charge	\$0.00	\$0.00

5.1.2 Switched Access – Southwestern Bell Telephone Company Service Area

This is a blended rate consisting of local transport, switching and carrier common line rates.

Per Minute

Per Originating Minute	\$0.024088	(T)
Per Terminating Minute	\$0.017100	(R)(T)

5.1.3 Toll Free Data Base Access Service Charge

POTS Translation Charge, Per Query	\$0.005
All others per query	\$0.005
Toll Free Carrier Identification Charge	\$0.000
Call Handling Destination Feature Charge	\$0.000

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RATES**5.1 ACCESS SERVICE****5.1.1 Service Orders Nonrecurring Charge**

Service Implementation	First	Add'l
A. Installation Charge	\$0.00	\$0.00
B. Access Order Charge	\$0.00	\$0.00
C. Cancellation Charge	\$0.00	\$0.00

5.1.2 Switched Access – Southwestern Bell Telephone Company Service Area

This is a blended rate consisting of local transport, switching and carrier common line rates.

Per Minute

Originating	\$0.024088	(I)
Terminating	\$0.030896	(R)

5.1.3 Toll Free Data Base Access Service Charge

POTS Translation Charge, Per Query	\$0.005
All others per query	\$0.005
Toll Free Carrier Identification Charge	\$0.000
Call Handling Destination Feature Charge	\$0.000

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RATES**5.1 ACCESS SERVICE**

5.1.1	Service Orders	Nonrecurring Charge	
	Service Implementation	First	Add'l
	A. Installation Charge	\$0.00	\$0.00
	B. Access Order Charge	\$0.00	\$0.00
	C. Cancellation Charge	\$0.00	\$0.00

5.1.2 Switched Access – Southwestern Bell Telephone Company Service Area

This is a blended rate consisting of local transport, switching and carrier common line rates.

Per Minute

Originating	\$0.0233
Terminating	\$0.0314

5.1.3	Toll Free Data Base Access Service	Charge
	POTS Translation Charge, Per Query	\$0.005
	All others per query	\$0.005
	Toll Free Carrier Identification Charge	\$0.000
	Call Handling Destination Feature Charge	\$0.000

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RATES, Continued**5.2 MISCELLANEOUS SERVICES****5.2.1 Presubscription**

Authorized PIC Change
Per Telephone Exchange Service, Line or Trunk \$5.00

5.3 BILLING AND COLLECTION SERVICES**5.3.1 Billing Name and Address Service**

Service Establishment Charge \$0.00
Request (per telephone number) \$0.00

5.4 PRIMARY INTEREXCHANGE CARRIER CHARGE

Multi-Line Business, per line \$4.31

5.5 END USER COMMON LINE CHARGE

Primary residential line, per line \$6.50
Additional residential line, per line \$7.00
Single-line business, per line \$6.50
Multi-line business, per line \$9.20

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