

4. SERVICES (continued)

4.1 Basic Local Telecommunications Service (continued)

4.1.5 Missouri USF Low-Income Assistance (continued)

1. Medicaid
2. Supplemental Nutrition Assistance Program (SNAP)
3. Supplementary Security Income (SSI) (T)
4. Federal Public Housing Assistance or Section 8
5. Low Income Home Energy Assistance Program (LIHEAP)
6. National School Lunch Program's free lunch program
7. Temporary Assistance to Needy Families (TANF)

In addition, residence customers with a household income at or below 135% of Federal Poverty Guidelines for that household size may also qualify for low income assistance.

- C. Eligible Services - Essential local telecommunications service is defined as two (2) way switched voice residential service within a local calling scope as determined by the commission, comprised of the following services and their recurring charges:
1. Single line residential service and any applicable mileage or zone charges (C)
 2. Access to local emergency services, including, but not limited to, 911 service established by local authorities
 3. Access to basic local operator services
 4. Access to basic local directory assistance
 5. Standard intercept service
 6. Equal access to Inter-Exchange Carriers consistent with rules and regulations of the FCC
 7. One (1) standard white pages directory listing
 8. Toll blocking or toll control for qualifying low-income customers
- D. Support Amount - Customers eligible under the established criteria can receive a discount from their bill for essential local telecommunications service equal to the amounts approved by the Missouri Public Service Commission and the Federal Communications Commission. The amount of support for any customer will not exceed the sum of recurring charges for essential local telecommunications services (including the basic service rate, extended area service additive, and mileage additives, if any). (C)

4.1.6 Missouri USF Disabled Assistance

- A. General - A disabled customer, or a dependent, is a customer who requests or receives residential essential local telecommunications service, as defined in section 4.1.5(C) of this tariff, and meets the eligibility requirements set forth in this tariff.

4. SERVICES (continued)

4.1 Basic Local Telecommunications Service (continued)

4.1.6 Missouri USF Disabled Assistance (continued)

B. Regulations - Disabled assistance is available to all residential customers who demonstrate, by self certifying with the company under penalty of perjury, that they, or a dependent, are totally and permanently disabled or blind and receiving any of the following:

- 1) Federal Social Security Disability benefits
- 2) Veteran Administration Disability benefits
- 3) State Blind Pension
- 4) State Aid to Blind Persons
- 5) State Supplemental Disability Assistance

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C. Support Amount - Customers eligible under the established criteria can receive a discount equal to the amount approved by the Missouri Public Service Commission from their bill for essential local telecommunications service. The amount of state support for any customer will not exceed the recurring charges for essential local telecommunications services (including the basic service rate, extended area service additive, and mileage additives, if any.)

(C)
(C)

4.1.7 "Missouri Universal Service Fund"

- A. Company will place on each end retail end-user customer's bill, a surcharge equal to the Missouri Universal Service Fund percentage assessment ordered by the commission.
- B. The surcharge will appear as a separate line item detailed as "Missouri Universal Service Fund."
- C. The surcharge percentage will be applied to the total of each customer's charges for intrastate regulated telecommunications services that meet the definition of net jurisdictional revenues at 4 CSR 240-31.010(12).

4.2 Basic Rate ISDN Service

4.2.1 Description

ISDN service provides 2B+D switched access to the public network for the transmission of circuit switched voice, circuit-switched data and packet-switched data on an incoming and outgoing basis. It provides a Customer with the ability to integrate current voice and data channel services,

Circuit-switched Voice provides the ability to originate and receive switched voice calls over a 64 Kbps channel.