

OPERATOR SERVICES

BUSY VERIFICATION SERVICE

A. GENERAL

1. Busy Verification Service is furnished to customers upon request to provide Line Status or Busy Interrupt for a requested line or trunk.
2. This service is provided where facilities exist for Line Status of Busy Interrupt through a Telephone Company operator.
3. The provision of Line Status involves an operator determining the condition of a line or trunk that a customer requests to be checked. The status of this line or trunk is verified to the customer for a charge as listed below.
4. The provisions of Busy Interrupt involve an operator interrupting a line or trunk that a customer requests to be checked. Information concerning the Busy Interrupt to this line or trunk is passed to the customer for a charge as listed below.
5. No request will be processed on a collect or reversal of charge basis.

B. CHARGES

The charges listed below are in addition to the rates and charges associated with local or Long Distance Message Telecommunications Service.

1.	Per Request	Charge
	(a) Line Status	\$1.50 (I)
	(b) Busy Interrupt	1.75 (I)

No charge will apply if the line situation indicates a trouble condition. No charge applies when the request is identified as an emergency request by the customer and originates from or to emergency agencies, such as 911 service, police, fire, rescue or ambulance.

(I) Increase in rate

Issued: April 21, 2004
Issued By:

Effective: May 21, 2004
Dave Beier, Vice President-Regulatory
Fidelity Telephone Company
64 N. Clark
Sullivan, MO 63080

FIDELITY TELEPHONE COMPANY

4th Revised Sheet No. 29
Replaces 3rd Revised Sheet No. 29

OPERATOR SERVICES

RECEIVED

BUSY VERIFICATION SERVICE

MAY 12 1998

A. GENERAL

MO. PUBLIC SERVICE COMM

1. Busy Verification Service is furnished to customers upon request to provide Line Status or Busy Interrupt for a requested line or trunk.
2. This service is provided where facilities exist for Line Status of Busy Interrupt through a Telephone Company operator.
3. The provision of Line Status involves an operator determining the condition of a line or trunk that a customer requests to be checked. The status of this line or trunk is verified to the customer for a charge as listed below.
4. The provision of Busy Interrupt involves an operator interrupting a line or trunk that a customer requests to be checked. Information concerning the Busy Interrupt to this line or trunk is passed to the customer for a charge as listed below.
5. No request will be processed on a collect or reversal of charge basis.

B. CHARGES

The charges listed below are in addition to the rates and charges associated with local or Long Distance Message Telecommunications Service

1. Per Request	Charge
(a) Line Status	\$1.00
(b) Busy Interrupt	1.25

CANCELLED

MAY 21 2004
by 5th RS 29
Public Service Commission
MISSOURI

D
D

No charge will apply if the line situation indicates a trouble condition. No charge applies when the request is identified as an emergency request by the customer and originates from or to emergency agencies, such as 911 service, police, fire, rescue or ambulance.

D

Issued: May 12, 1998

Issuing Officer:
Kent Bliss

Vice President-Revenues
64 N. Clark St.
Sullivan, MO 63080

Effective: June 16, 1998

FILED

JUN 16 1998

MISSOURI
Public Service Commission

Fidelity Telephone Company

3rd Revised Sheet No. 29
Replaces 2nd Revised Sheet No. 29

OPERATOR SERVICES

RECEIVED

JUN 21 1993

BUSY VERIFICATION SERVICE

MISSOURI
Public Service Commission

A. GENERAL

1. Busy Verification Service is furnished to customers upon request to provide Line Status or Busy Interrupt for a requested line or trunk.
2. This service is provided where facilities exist for Line Status of Busy Interrupt through a Telephone Company operator.
3. The provision of Line Status involves an operator determining the condition of a line or trunk that a customer requests to be checked. The status of this line or trunk is verified to the customer for a charge as listed below.
4. The provision of Busy Interrupt involves an operator interrupting a line or trunk that a customer requests to be checked. Information concerning the Busy Interrupt to this line or trunk is passed to the customer for a charge as listed below.
5. No request will be processed on a collect or reversal of charge basis.

CANCELLED

B. CHARGES

The charges listed below are in addition to the rates and charges associated with local or Long Distance Message Telecommunications Service.

JUN 16 1993
By 444RS#29
Public Service Commission
MISSOURI

1. Per Request	Charge	
(a) Line Status	\$1.00 ¹	+
(b) Busy Interrupt	1.25 ¹	+

No charge will apply if the line situation indicates a trouble condition. No charge applies when the request is identified as an emergency request by the customer and originates from or to emergency agencies, such as 911 service, police, fire, rescue or ambulance.

¹ See P.S.C. MO No. 1 Original Sheet No. 29.3

Issued: June 21, 1993

Issuing Officer:
Kenneth Matzdorff
Vice President
64 N. Clark St.
Sullivan, MO 63080

Effective: July 21, 1993

FILED
JUL 21 1993
92-306
MO. PUBLIC SERVICE COMM.

P.S.C. Mo.-No. 1

Fidelity Telephone Company

2nd Revised Sheet 29
Cancels 1st Revised Sheet 29
For All Exchanges

OPERATOR SERVICES

RECEIVED

MAY 2 1988

BUSY VERIFICATION SERVICE

MISSOURI (N)
Public Service Commission

A. GENERAL

1. Busy Verification Service is furnished to customers upon request to provide Line Status or Busy Interrupt for a requested line or trunk.
2. This service is provided where facilities exist for Line Status of Busy Interrupt through a Telephone Company operator.
3. The provision of Line Status involves an operator determining the condition of a line or trunk that a customer requests to be checked. The status of this line or trunk is verified to the customer for a charge as listed below.

The provision of Busy Interrupt involves an operator interrupting a line or trunk that a customer requests to be checked. Information concerning the Busy Interrupt to this line or trunk is passed to the customer for a charge as listed below.

5. No request will be processed on a collect or reversal of charge basis.

B. CHARGES

The charges listed below are in addition to the rates and charges associated with local or Long Distance Message Telecommunications Service.

1. Per Request	Charge
(a) Line Status	\$.75
(b) Busy Interrupt	\$ 1.00

No charge will apply if the line situation indicates a trouble condition. No charge applies when the request is identified as an emergency request by the customer and originates from or to emergency agencies, such as 911 service, police, fire, rescue or ambulance.

CANCELLED
JUL 21 1993
BY 322 RS #29
Public Service Commission
MISSOURI

Issued: 5/2/88

John T. Davis, President
64 North Clark
Sullivan, Missouri 63080

Effective: 7/1/88

JUL 1 1988
84-222 et al.
Public Service Commission

(N)

FORM NO. 13 P.S.C.MO. No. 1 1st ~~Original~~ SHEET No. 29

Cancelling P.S.C.MO. No. 1 ~~Revised~~ ~~Original~~ SHEET No. 29

Fidelity Telephone Company For Sullivan
Name of Issuing Corporation Community, Town or City

RECEIVED

Held for Future Use

DEC 12 1986

MISSOURI
Public Service Commission

CANCELLED
JUL 1 1988
BY 24 R.S. #29
Public Service Commission
MISSOURI

FILED
JAN 1 1987
TA0877
Public Service Commission

*Indicates new rate or text
+Indicates change

DATE OF ISSUE December 9, 1986 DATE EFFECTIVE January 1, 1987
month day year month day year

ISSUED BY John T. Davis name of officer President Sullivan, MO address
title

FIDELITY TELEPHONE COMPANY
Name of Issuing Corporation

For

SULLIVAN
Community, Town or City

RECEIVED

OCT 25 1977

MOBILE DIAL TELEPHONE SERVICE

MISSOURI

Public Service Commission

1. GENERAL (Continued)

- I. Liability of the Customer. The customer is liable for damage to Telephone Company owned equipment in case of fire, theft, vandalism, etc., and will be billed at current replacement costs.
- J. Power. Customers must furnish suitable power for proper operation of services and facilities.
- K. Rules and Regulations. For rules and regulations not specified herein, see "Rules and Regulations applying to all customer contracts."
- L. Restoration Charges. See "Restoration Charges"

2. RATES AND CHARGES

	Inst or move to another vehicle	Monthly Rate
A. Local Service (Mobile unit, one crystal, antenna, call signal and busy signal)	\$45.00	\$45.00
B. When the radio equipment for service is furnished by the subscriber.		32.50**
C. Roamer Service (To and from roamers)	<p style="text-align: center;">CANCELLED</p> <p style="text-align: center;">JAN 1 1987</p> <p style="text-align: center;">BY <u>1st R.S. 29</u></p> <p style="text-align: center;">PUBLIC SERVICE COMMISSION OF MISSOURI</p>	
(1) Local Message Charge 30¢ for first three minutes 10¢ for each additional minute		
(2) Long Distance Long Distance Rates Apply		
D. Optional Equipment		
(1) Additional channel capabilities	\$ 7.50	\$ 1.00
(2) Horn Relay Kit	7.50	.75
(3) Horn Control Switch	5.00	.25
E. Special Equipment and Arrangements	Rate Based on Cost	

** Includes a \$7.50 charge per month per unit for maintenance, excluding parts.

* Indicates new rate or text
+ Indicates change

FILED
DEC 1 1977

DATE OF ISSUE October 26, 1977
month day year

Public Service Commission
DATE EFFECTIVE December 1, 1977
month day year

ISSUED BY Evan R. Copsey
name of officer

President Sullivan, Missouri
title address

OPERATOR SERVICES

Directory Assistance Service*

A. GENERAL

1. Directory Assistance Service is defined as furnishing aid in obtaining telephone numbers. The Directory Assistance charges specified in this tariff apply when a customer requests the telephone number of another customer(s) within the Home Numbering Plan Area (HNPA) or within their local calling area.
2. Rates and charges do not apply to the following:
 - Calls placed from mobile/marine, public and semi-public telephones.
 - Calls placed from hotels and motels which provide telephone service in rooms occupied by the transient public.
 - Calls placed to directory assistance by the operator in connection with operator handled long distance calls.
 - Calls placed from customers whose physical, visual, mental or reading handicaps prevent them from using the telephone directory.
3. A maximum of two (2) telephone numbers may be requested per call to a directory assistance attendant.

B. RATES

		Per Call
1.	555-1212	\$.60
2.	411 Calls	\$.60

(D)

*Directory Services are competitive services pursuant to §392.361.8 RSMo. 2008.

(N)

(D) Deleted text
(N) New text

Issued: January 16, 2009
Issued by:

Dave Beier
Vice President-Regulatory
64 North Clark
Sullivan, MO 63080

Effective: February 15, 2009

OPERATOR SERVICES

Directory Assistance Service

A. GENERAL

1. Directory Assistance Service is defined as furnishing aid in obtaining telephone numbers. The Directory Assistance charges specified in this tariff apply when a customer requests the telephone number of another customer(s) within the Home Numbering Plan Area (HNPA) or within their local calling area. Directory assistance call completion charges apply when the directory assistance operator automatically completes the call to the requested number, at the customer's option.

(N)
|
(N)

2. Rates and charges do not apply to the following:

- Calls placed from mobile/marine, public and semi-public telephones.
- Calls placed from hotels and motels which provide telephone service in rooms occupied by the transient public.
- Calls placed to directory assistance by the operator in connection with operator handled long distance calls.
- Calls placed from customers whose physical, visual, mental or reading handicaps prevent them from using the telephone directory.

3. A maximum of two (2) telephone numbers may be requested per call to a directory assistance attendant.

B. RATES

	Per Call
1. 555-1212	\$.60
2. 411 calls	\$.60
3. Directory Assistance Call Completion, each	\$.75 (N)

(N) new rate and text

Issued: May 21, 2008

Effective: June 20, 2008

Issued By:

Dave Beier, Vice President – Regulatory
Fidelity Telephone Company
64 N. Clark
Sullivan, MO 63080

OPERATOR SERVICES

Directory Assistance Service

A. GENERAL

1. Directory Assistance Service is defined as furnishing aid in obtaining telephone numbers. The Directory Assistance charges specified in this tariff apply when a customer requests the telephone number of another customer(s) within the Home Numbering Plan Area (HNPA) or within their local calling area.
2. Rates and charges do not apply to the following:
 - Calls placed from mobile/marine, public and semi-public telephones.
 - Calls placed from hotels and motels which provide telephone service in rooms occupied by the transient public.
 - Calls placed to directory assistance by the operator in connection with operator handled long distance calls.
 - Calls placed from customers whose physical, visual, mental or reading handicaps prevent them from using the telephone directory.
3. A maximum of two (2) telephone numbers may be requested per call to a directory assistance attendant.

B. RATES

	Per Call
1. 555-1212	\$.60 (I)
2. 411 Calls	\$.60 (I)

(I) Increase in rate

Issued: April 21, 2004
Issued By:

Effective: May 21, 2004
Dave Beier, Vice President-Regulatory
Fidelity Telephone Company
64 N. Clark
Sullivan, MO 63080

OPERATOR SERVICES

RECEIVED

Directory Assistance Service

MAY 12 1998

A. GENERAL

MO. PUBLIC SERVICE COMM

1. Directory Assistance Service is defined as furnishing aid in obtaining telephone numbers. The Directory Assistance charges specified in this tariff apply when a customer requests the telephone number of another customer(s) within the Home Numbering Plan Area (HNPA) or within their local calling area.

2. Rates and charges do not apply to the following:

- Calls replaced from mobile/marine, public and semi-public telephones.
- Calls placed from hotels and motels which provide telephone service in rooms occupied by the transient public.
- Calls placed to directory assistance by the operator in connection with operator handled long distance calls.
- Calls placed from customers whose physical, visual, mental or reading handicaps prevent them from using the telephone directory.

3. A maximum of two (2) telephone numbers may be requested per call to a directory assistance attendant.

B. RATES

		Per Call	
1.	555-1212	\$.45	D
2.	411 Calls	.45	D

CANCELLED

MAY 21 2004
3rd Rev. 29.1
Public Service Commission
MISSOURI

FILED

JUN 16 1998

**MISSOURI
Public Service Commission**

Issued: May 12, 1998

Issuing Officer:
Kent Bliss
Vice President-Revenues
64 N. Clark St.
Sullivan, MO 63080

Effective: June 16, 1998

OPERATOR SERVICES

RECEIVED

JUL 23 1993

Directory Assistance Service

A. GENERAL

MO. PUBLIC SERVICE COMM.

1. Directory Assistance Service is defined as furnishing aid in obtaining telephone numbers. The Directory Assistance charges specified in this tariff apply when a customer requests the telephone number of another customer(s) within the Home Numbering Plan Area (HNPA) or within their local calling area.
2. Rates and charges do not apply to the following:
 - Calls placed from mobile/marine, public and semi-public telephones.
 - Calls from hospitals that have, as their principal undertaking, the medical and surgical care of the sick and disabled and which provide telephone in the majority of the patients rooms.
 - Calls placed from hotels and motels which provide telephone service in rooms occupied by the transient public.
 - Calls placed to directory assistance by the operator in connection with operator handled long distance calls.
 - Calls placed from customers whose physical, visual, mental or reading handicaps prevent them from using the telephone directory.
3. A maximum of two (2) telephone numbers may be requested per call to a directory assistance attendant. +

CANCELLED

B. RATES

	Per Call
1. 555-1212	\$.45 ^{1.}
2. 411 Calls	.45 ^{1.}

^{1.} See P.S.C. MO No. 1 Original Sheet No. 29.3

JUN 18 1998
 By AndRS#29.1
 Public Service Commission
 MISSOURI

FILED

AUG 22 1993

MO. PUBLIC SERVICE COMM.

Issued: July 23, 1993

Issuing Officer:
 Kenneth Matzdorff
 Vice President
 64 N. Clark St.
 Sullivan, MO 63080

Effective: August 22, 1993

OPERATOR SERVICES

Directory Assistance Service (Cont'd)*

C. CONDITIONS

1. An allowance of one (1) dialed call per month is provided without charge for each of the following:
 - Access line, call distributor and business answering line.
 - Wide Area Telecommunications Service Line.
 - Private Branch Exchange central office trunk.
2. No credit will be given for any unused portion of the allowance.
3. Call allowances are not transferrable between accounts of the same customer.

(D)

*Directory Services are competitive services pursuant to §392.361.8 RSMo. 2008.

(N)

(D) Deleted text

(N) New text

Issued: January 16, 2009

Effective: February 15, 2009

Issued by:

Dave Beier
Vice President-Regulatory
64 North Clark
Sullivan, MO 63080

CANCELLED
March 25, 2009
Missouri Public
Service Commission
JI-2009-0614

Filed
Missouri Public
Service Commission
JI-2009-0518

OPERATOR SERVICES

Directory Assistance Service (Cont'd)

C. CONDITIONS

1. An allowance of one (1) dialed call per month is provided without charge for each of the following: (l)
 - Access line, call distributor and business answering line.
 - Wide Area Telecommunications Service Line.
 - Private Branch Exchange central office trunk.
2. No credit will be given for any unused portion of the allowance.
3. Call allowances are not transferable between accounts of the same customer.

(l) Increase in rate

Issued: April 21, 2004
Issued By:

Effective: May 21, 2004
Dave Beier, Vice President-Regulatory
Fidelity Telephone Company
64 N. Clark
Sullivan, MO 63080

Cancelled
February 15, 2009
Missouri Public
Service Commission
JI-2009-0518

FILED
MO PSC

P.S.C. Mo. No. 1

Fidelity Telephone Company

Original Sheet 29.2

OPERATOR SERVICES

RECEIVED

Directory Assistance Service (con't.)

JUN 21 1993

(N)

C. CONDITIONS

MISSOURI
Public Service Commission

1. An allowance of three (3) dialed calls per month is provided without charge for each of the following:
 - Access line, call distributor and business answering line.
 - Wide Area Telecommunications Service Line.
 - Private Branch Exchange central office trunk.
2. No credit will be given for any unused portion of the allowance.
3. Call allowances are not transferable between accounts of the same customer.

(N)

CANCELLED

MAY 21 2004
157RS29.2
Public Service Commission
MISSOURI

FILED

JUL 21 1993

92-306

MO. PUBLIC SERVICE COMM.

Issued: June 21, 1993

Issuing Officer:
Kenneth Matzdorff
Vice President
64 N. Clark St.
Sullivan, MO 63080

Effective: July 21, 1993

INTERIM RATES

The rates included in the following rate categories are interim and a portion of said rates may be subject to refund to the extent necessary to comply with the Commission's orders in Case No. TR-92-306.

Late Payment of Service

Bill Reprint Service

Line Trap Service

Directory Listings

- Additional line of information
- Additional directory listings
- Nonpublished service
- Nonlisted service

Move and Change Charges

- A move requiring only central office work (Business and Residence)

Reconnection Charge

Installation Charges

- Business first access line to demarcation point
- Residence to demarcation point

Local Operator Services

- Line status
- Busy interrupt

Directory Assistance

- 555-1212
- 911 Calls

Long Distance Operator Services

- Operator station-to-station
- Person-to-person
- Line status verification
- Busy interrupt

RECEIVED

JUN 21 1993

**MISSOURI
Public Service Commission**

CANCELLED

JUN 16 1998

By LS+RS#29.3
Public Service Commission
MISSOURI

FILED

JUL 21 1993
92 - 306
MO. PUBLIC SERVICE COMM.

Issued: June 21, 1993

Issuing Officer:
Kenneth Matzdorff
Vice President
64 N. Clark St.
Sullivan, MO 63080

Effective: July 21, 1993

Fidelity Telephone Company For
Name of Issuing Corporation

Sullivan
Community Telephone City

RECEIVED

Held for Future Use

DEC 12 1986

MISSOURI

Public Service Commission

CANCELLED

APR 1 1989

BY 200 P.S.#30
Public Service Commission
MISSOURI

FILED

JAN 1 1987

TA0877

Public Service Commission

*Indicates new rate or text
+Indicates change

DATE OF ISSUE December 9, 1986
month day year

DATE EFFECTIVE January 1, 1987
month day year

ISSUED BY [Signature]
John T. Davis name of officer

President
title

Sullivan, MO
address

FIDELITY TELEPHONE COMPANY
Name of Issuing Corporation

For

SULLIVAN
Community, Town or City

RECEIVED

MOBILE DIAL TELEPHONE SERVICE

OCT 23 1977

MISSOURI

Public Service Commission

3. PAGING RATES

Inst or move to
another vehicle Monthly Rate

A. Paging Service (Tone Signal)
(including batteries & recharger)

\$12.00

CANCELLED

JAN 1 1987

BY 1st R.S. 30
PUBLIC SERVICE COMMISSION
OF MISSOURI

FILED

DEC 1 1977

Public Service Commission

* Indicates new rate or text
+ Indicates change

DATE OF ISSUE October 26, 1977
month day year

DATE EFFECTIVE December 1, 1977
month day year

ISSUED BY Evan R. Copsy President Sullivan, Missouri
name of officer title address

FIDELITY TELEPHONE COMPANY

Original Page 25

RECEIVED

ENHANCED BUSINESS SERVICES

FEB 10 1989

D. RATES

MISSOURI

Public Service Commission

1. In addition to the EBS line rates as specified in this section, rates for Business One-Party Touch Tone Local Exchange Service apply.
2. Installation and move and change charges are applicable as set forth in this tariff.
3. All rates listed below are per individual EBS line.

	Monthly Rate <u>EBS-I</u>	Monthly Rate <u>EBS-II</u>
a. Basic features and a Package of 6 of the Add-on Features as listed in paragraph C above	13.00	15.00
b. Basic features and a package of 12 of the Add-on Features as listed in paragraph C above	18.00	20.00
c. Convenience Dialing	6.00	N/A
d. Group Speed Calling	N/A	6.00
e. Short Speed Calling	3.75	3.75
f. Long Speed Calling	6.40	6.40

CANCELLED

MAY 21 2004
 L. KRS 35
 Public Service Commission
 MISSOURI

FILED

APR 1 1989

Public Service Commission

Issued: February 10, 1988

Effective:

Issued by
 Robert C. Schoonmaker, VP-Finance
 64 North Clark St.
 Sullivan, MO 63080

FIDELITY TELEPHONE COMPANY

Original Page **RECEIVED**

CUSTOMER OWNED PUBLIC TELEPHONE SERVICE

FEB 10 1989

A. GENERAL

MISSOURI
Public Service Commission

1. Customer Owned Public Telephone Service is offered for use with a customer-provided telephone instrument available for use by the public. All attachments of the customer provided telephones to the Telephone Company's network for public use must be made pursuant to the rules and regulations set forth in this section of the Tariff.
2. For purposes of this section of the Tariff the term "customer" is defined as the party who is responsible for payment of the Customer Owned Public Telephone Service charges.
3. Customer Owned Public Telephone Service is a two-way, or optionally, a one-way originating only, business exchange access line composed of the serving central office line equipment, all outside plant facilities needed to connect the serving central office with the customer's premises and the network interface. These facilities are provided and maintained by the Telephone Company and provide access to and from the Telephone Company's telecommunications network long distance service and for local calling.
4. Wherever available, the customer must subscribe to Selective Class of Call Screening. Selective Class of Call Screening enables the customer to restrict outgoing operator-handled calls from the service point to only those calls which are charged to the called telephone, a third number, or a Calling Card account. Any customer who offers Customer Owned Public Telephone Service where Selective Class of Call Screening is not available, nevertheless assumes full and complete responsibility for all calls billed to his line.
5. In the case of one-way service, intercept treatment will be provided.
6. A maximum of one customer provided telephone may be connected to any one Customer Owned Public Telephone Service access line.

CANCELLED
APR 15 1987
P.S. # 36
Public Service Commission
MISSOURI

Issued: February 10, 1988

Effective: MAR 13 1989

FILED

Issued by
Robert C. Schoonmaker, VP-Finance
64 North Clark St.
Sullivan, MO 63080

MAR 13 1989
Public Service Commission

RECEIVED

PAYPHONE SERVICE

JAN 15 1997

A. General Regulations (Cont'd)

10. Installation Charges and the appropriate NID material charge apply when a coin is inserted into a payphone for the sole purpose of installing a customer requested instrument.
11. The Company shall not be liable for shortages of coins collected and deposited at the subscriber's equipment. The limit of the Company's liability for end user fraud of whatever nature occurring at or in association with the subscriber's equipment shall be governed by provisions of this Tariff and rule or regulations of the Missouri Public Service Commission. In case of conflict between the tariff provisions and Commission rules and regulations, the rule or regulations shall prevail.
12. Off-Premise Extensions are not permitted.
13. Local messages from Payphones are charged at no higher than twenty-five (25) cents for each call. Upon implementation of the FCC rules preempting state regulations of payphone rates, this subsection will not apply.
14. The Multiline Business Subscriber Line Charge, found in the interstate access tariff, is applicable to all payphone Instrument and CO Implemented coin lines.

B. Responsibility of the Customer

1. The Customer for the purposes of this tariff is defined as the Payphone Service Provider.
2. The customer shall be responsible for the installation, operation and maintenance of the customer-provided instrument, plus all ancillary equipment, such as booths, shelves, lighting, directories, etc., used in connection with this service. The customer is responsible for complying with the requirements set forth in the American With Disabilities Act of 1990.

The customer-provided instrument must be registered in compliance with Part 68 of the FCC's Registration Program. In addition, the customer must comply with the Missouri Public Service Commission's Rules and Regulations regarding the use of customer-provided pay telephones.

CANCELLED

FEB 18 1998
By *2nd RS #37*
Public Service Commission
MISSOURI

FILED

APR 15 1997

MO.PUBLICSERVICECOMM

FIDELITY TELEPHONE COMPANY

Original Page 37

CUSTOMER OWNED PUBLIC TELEPHONE SERVICE

RECEIVED

FEB 10 1989

MISSOURI

Public Service Commission

A. GENERAL (continued)

- 7. The General Regulations outlined elsewhere in this Tariff are applicable to the provision of Customer Owned Public Telephone Service.
- 8. Directory listings may be provided under the regulations governing the furnishing of listings for business subscribers.
- 9. For Customer Owned Public Telephone Service a network interface will be installed at a location determined by the Telephone Company. This location will be accessible to the customer. The network interface is the point of connection with the Telephone Company's telecommunications network and is the termination of the Customer Owned Public Telephone Service. It is a Telephone Company provided jack or its equivalent.
- 10. The maximum allowable charge for local calls on customer provided telephone using Customer Owned Public Telephone Service is 25 cents.

CANCELLED

B. RESPONSIBILITY OF THE CUSTOMER

- 1. The customer shall be responsible for the installation, operation, and maintenance of the customer provided telephone used in connection with this service.
- 2. The customer shall be responsible for the payment of a Service Charge of \$25.00 for visits by a Telephone Company employee to the customer's premises when a service difficulty or trouble report results from the use of customer provided telephones, even if the service difficulty is reported by a person other than the customer.
- 3. The customer shall be responsible for the payment of charges for all local and toll messages originating from or accepted at Customer Owned Public Telephone Service access lines, including any Directory Assistance calls.

APR 15 1987
 BY let R.S #37
 Public Service Commission
 MISSOURI

FILED

Issued: February 10, 1988

Effective: MAR 13 1989 MAR 13 1989

Issued by
 Robert C. Schoonmaker, VP-Finance
 64 North Clark St.
 Sullivan, MO 63080

Public Service Commission

FIDELITY TELEPHONE COMPANY

Original Page 38

RECEIVED

CUSTOMER OWNED PUBLIC TELEPHONE SERVICE

FEB 10 1989

B. RESPONSIBILITY OF THE CUSTOMER (Continued)

MISSOURI
Public Service Commission

- 4. The customer provided telephone must be registered in compliance with Part 68 of the FCC's Registration Program or connected behind an FCC-registered coupler and have the following operational characteristics:
 - a. Must be able to access the Telephone Company provided operator at no charge and without using a coin.
 - b. Must be able to access Directory Assistance.
 - c. Must be able to complete local and toll calls.
 - d. Must comply with all applicable federal, state, and local laws and regulations concerning the use of this type of telephone by disabled and/or hearing impaired persons.
 - e. Must be able to access 911 emergency service, where available, at no charge and without using a coin.

- 5. The customer must comply with the following requirements for supplying information regarding the customer provided telephone for public use:
 - a. Must provide instructions for use including specific instructions for the above requirements, for refunds and complaints, for one-way calling if so equipped, for long distance access, and must prominently display notice in close proximity to the set that the customer provided telephone is not provided by the Telephone Company.

CANCELLED

APR 15 1987
By let R.S. #38
Public Service Commission
MISSOURI

FILED

Issued: February 10, 1988

Effective: MAR 13 1989 MAR 13 1989

Issued by
Robert C. Schoonmaker, VP-Finance
64 North Clark St.
Sullivan, MO 63080

Public Service Commissio.

FIDELITY TELEPHONE COMPANY

Original Page 39

CUSTOMER OWNED PUBLIC TELEPHONE SERVICE

RECEIVED

FEB 10 1989

B. RESPONSIBILITY OF THE CUSTOMER (Continued)

MISSOURI

Public Service Commission

- b. Must provide and prominently display in close proximity to the set a notice that detailed toll billing records showing the date and time of all calls, together with the called numbers will be provided by the Telephone Company to the Customer Owned Public Telephone Service customer, who shall be identified by name in said notice. The Customer Owned Public Telephone Service customer shall indemnify and hold the Telephone Company harmless from any and all loss, damage, and expense occasioned by or arising out of claims contributed to by the provision of detailed toll billing records to the Customer Owned Public Telephone Service customer by the Telephone Company, including, but not limited to, any disclosure of said detailed toll billing records by the Customer Owned Public Telephone Service customer.

- 6. The customer must comply with the Public Service Commission's Rules and Regulations regarding the use of customer provided telephones for public use.
- 7. Any federal, state, or local taxes on the Customer Owned Public Telephone Service or calls made from that line are the responsibility of the customer.

CANCELLED

APR 15 1997
BY Lot P.S. #39
Public Service Commission
MISSOURI

C. VIOLATION OF REGULATIONS

- 1. Where any customer provided telephone is in violation of this Tariff, the Telephone Company will notify the customer in writing of the violation.
- 2. The customer shall discontinue use of the customer provided telephone for public use or correct the violation and notify the Telephone Company in writing within five (5) days after receipt of such notice that the violation has been corrected.
- 3. Failure of the customer to discontinue such use or to correct the violation will result in the suspension of the customer's service until such time as the customer complies with the provisions of this Tariff.

FILED

Issued: February 10, 1988

Effective: MAR 13 1989 MAR 13 1989

Issued by
Robert C. Schoonmaker, VP-Finance
64 North Clark St.
Sullivan, MO 63080

Public Service Commission

FIDELITY TELEPHONE COMPANY

Original Page 40

CUSTOMER OWNED PUBLIC TELEPHONE SERVICE

RECEIVED

FEB 10 1989

D. RATES AND CHARGES

MISSOURI
Public Service Commission

1. Customer Owned Public Telephone Service Access Line

<u>Description</u>	<u>Monthly Rate</u>	<u>Non-recurring Charge</u>
a. Customer Owned Public Telephone Service 2-Way Service	\$30.00	\$40.00
b. Customer Owned Public Telephone Service 1-Way Service	\$30.00	\$40.00

2. Customer Owned Public Telephone Service Usage Charges

a. Flat Rate Surrogate Usage Charge (where usage measurement is not available)	\$40.00	N/A
---	---------	-----

CANCELLED

D. RATES AND CHARGES (Continued)

b. Measured Usage Charge
(per outgoing local
message where measurement
is available)

First 300 messages	\$.13 each
Next 300 messages	.15 each
Over 600 messages	.17 each

APR 15 1997
BY 1st R.S. #40
Public Service Commission
MISSOURI

3. Selective Class of Call Screening
per access line (must be
subscribed to where
available)

4.00 \$15.00

4. Service charges as specified elsewhere in this
Tariff, apply in addition to other charges specified
for Customer Owned Public Telephone Service.

5. Where Touch-Tone Service is desired, charges as
specified in the appropriate portions of this Tariff
are applicable for Customer Owned Public Telephone
Service.

FILED

Issued: February 10, 1988

Effective: MAR 13 1989

MAR 13 1989

Issued by

Robert C. Schoonmaker, VP-Finance
64 North Clark St.
Sullivan, MO 63080

Public Service Commission

PAYPHONE SERVICE

RECEIVED

JAN 15 1997

G. Rates and Charges

1. Exchange Access Line

Touch Tone
One-Party
MISSOURI
Public Service Commission

Description

Instrument Implemented Payphone Service, 2-Way Service	\$14.75	\$14.25
Instrument Implemented Payphone Service, 1-Way Service	\$14.75	\$14.25
CO Implemented Coin Line	\$14.75	\$14.25

2. Features and Functions

Monthly Rate NRC

Answer Supervision	\$ 0.83	
Coin Collection and Return	\$ 1.38	
Special Number Assignment		\$ 5.00
Selective Class of Call Screening	\$ 2.00	

3. Local messages per call \$0.25

4. A "local message" from Customer Provided Payphone Service served by a given exchange, is a completed local call originating at such service and terminating at any service which may be called without a toll charge.

5. Installation Charges, as specified elsewhere in this Tariff, apply in addition to other charges specified for CO Implemented Coin Line or Instrument Implemented Payphone Service.

6. Where Custom Calling Service is desired, the charges as specified in the appropriate Sections of this Tariff are applicable for Instrument Implemented Payphone Service.

7. Rates and Charges contemplate a normal business exchange access line service installation.

CANCELLED

MAY 21 2004
157RS 40.1
Public Service Commission
MISSOURI

FILED

APR 15 1997

MO.PUBLICSERVICECOMM

Fidelity Telephone Company

Original Page 48

EMERGENCY NUMBER SERVICE (911)

RECEIVED

ENHANCED EMERGENCY NUMBER SERVICE (E911) (cont'd) FEB 19 1991

B. RULES AND REGULATIONS (cont'd)

MISSOURI
Public Service Commission

18. The Company's liability, if any, for its gross negligence or willful misconduct is not limited by this tariff. With respect to any other claim or suit, by a customer or any others, for damages arising out of mistakes, omissions, interruptions, delays or errors, or defects in transmission occurring in the course of furnishing service hereunder, the Company's liability, if any, shall not exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay, error, or defect in transmission of service occurs and continues. This liability shall be in addition to any amounts that may otherwise be due to the customer under this tariff as an allowance for interruptions. However, any such mistakes, omissions, interruptions, delays, errors, or defects in transmission of service which are caused or contributed to by the negligence or willful act of the customer or authorized user, or which arise from the use of customer provided facilities or equipment shall not result in imposition of any liability whatsoever upon the Company.

CANCELLED

C. RATES AND CHARGES

OCT 17 1991

BY J. R. S. # 48

1. The rates and charges for 911 Service will be determined on an individual case basis and will be in the form of Direct Sale Cost, special assembly or lease for PSAP Equipment, non-recurring charges, and recurring monthly charges. Individual features requested by the customer include, but are not limited to, direct sale or lease of PSAP equipment, central office modifications, data base preparation, data base management, trunking and maintenance.

Public Service Commission
MISSOURI

2. Direct Sale or Lease of PSAP equipment shall be on terms mutually agreeable to the Company and the customer.

3. Non-recurring charges for 911 Service will be made to one entity (normally a city or county) based on costs or applicable tariffed service connection charges found in other portions of this tariff. Contracts mutually agreeable to the Company and the customer will be based on actual cost.

4. The monthly rate in addition to the charges in Section C.2 and C.3 above shall be set to at least recover the incremental cost of furnishing such arrangements.

Issued: 2/19/91

Effective: 3/21/91

Kip Hendrickson
Assist. V.P. Finance
Sullivan, MO 63080

FILED

MAR 21 1991

Public Service Commission

EMERGENCY NUMBER SERVICE (911)

ENHANCED EMERGENCY NUMBER SERVICE (E911) (cont'd)

RECEIVED

C. RATES AND CHARGES (cont'd)

SEP 17 1991

4. The monthly rate in addition to the charges in Section C.2 and C.3 above shall be set forth in a mutually agreeable contract.

MISSOURI

Public Service Commission

5. The above rates apply in addition to applicable rates and charges for Private Line and Leased Line Services.

6. Service charges may apply as specified in other sections of the tariff when applicable.

7. Tie Lines, Private Lines, and Extension Lines

Tie lines, private lines, extension lines and other such lines connecting a PSAP to various agencies such as police, fire, or ambulance service, are provided at established tariff rates for such services and facilities as specified in this and other appropriate tariffs.

8. Special Service Arrangement Charges

If E911 Service requirements cannot be met with regularly offered service arrangements, special arrangements will be furnished, when practical, by the Company at charges designed at least to recover the incremental costs of furnishing such arrangements. These special charges will be applicable to such items as engineering and special program development associated with billing and data base management.

CANCELLED

9. Program Development Charges

These charges are applicable to the work necessary to design, develop, test, and maintain any special programming required to support E911 Service, its billing and its data base management. The rate will be designed to at least recover the incremental costs of providing such service.

NOV 01 1998
2nd RS #49
Public Service Commission
MISSOURI

10. Records Conversion Charges

These charges are applicable to the work necessary to design, review, modify, and maintain any Company customer records keeping systems in order to support E911 Service, its billing and data base management. The rate will be designed to at least recover the incremental costs of providing such service.

FILED

OCT 17 1991

Issued: 9/17/91

Effective 10/17/91 Public Service Commission

Ken Matzdorff
Assist. V.P. Revenues
Sullivan, MO 63080

Fidelity Telephone Company

Original Page 49

RECEIVED

EMERGENCY NUMBER SERVICE (911)

FEB 19 1991

ENHANCED EMERGENCY NUMBER SERVICE (E911) (cont'd)

MISSOURI

C. RATES AND CHARGES (cont'd)

Public Service Commission

5. The above tariffed rates apply in addition to applicable rates and charges for Private Line and Leased Line Services.

6. Service charges may apply as specified in other sections of the tariff when applicable.

7. Tie Lines, Private Lines, and Extension Lines

Tie lines, private lines, extension lines and other such lines connecting a PSAP to various agencies such as police, fire, or ambulance service, are provided at established tariff rates for such services and facilities as specified in this and other appropriate tariffs.

8. Special Service Arrangement Charges

If E911 Service requirements cannot be met with regularly offered service arrangements, special arrangements will be furnished, when practical, by the Company at charges designed at least to recover the incremental costs of furnishing such arrangements. These special charges will be applicable to such items as engineering and special program development associated with billing and data base management.

CANCELLED

OCT 17 1991

BY 1st R.S. 49

9. Program Development Charges

Public Service Commission

These charges are applicable to the work necessary to design, develop, test, and maintain any special programming required to support E911 Service, its billing and its data base management. The rate will be designed to at least recover the incremental costs of providing such service.

MISSOURI

10. Records Conversion Charges

These charges are applicable to the work necessary to design, review, modify, and maintain any Company customer records keeping systems in order to support E911 Service, its billing and data base management. The rate will be designed to at least recover the incremental costs of providing such service.

Issued: 2/19/91

Effective: 3/21/91

Kip Hendrickson
Assist. V.P. Finance
Sullivan, MO 63080

FILED

MAR 21 1991

Public Service Commission

EMERGENCY NUMBER SERVICE (911)

ENHANCED EMERGENCY NUMBER SERVICE (E911) (cont'd)

RECEIVED

FEB 19 1991

C. RATES AND CHARGES (cont'd)

MISSOURI
Public Service Commission

11. Changes to Orders

When a customer requests changes for a pending order for the provision of emergency service in writing, the changes will be undertaken if they can be accommodated by the Company personnel and will be billed to the customer at the appropriate hourly charges.

12. Cancellation of Order

Cancellation of the service, in whole or in part, by the customer prior to establishment thereof, will require payment of an amount equal to the costs incurred up to the time of cancellation resulting from the customer's order for service in writing, but not to exceed the total nonrecurring charges. Any cancellation of the service after establishment will require reimbursement to the Company equal to an amount of the unrecovered installation and equipment cost provided to the customer for E-911 services.

CANCELLED

NOV 01 1998
By *ISR#50*
Public Service Commission
MISSOURI

Issued: 2/19/91

Effective: 3/21/91

Kip Hendrickson
Assist. V.P. Finance
Sullivan, MO 63080

FILED

MAR 21 1991

Public Service Commission