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### **RULES AND REGULATIONS**

35. Conservation and Energy Efficiency Programs (continued)

K. Spire West Specific Programs (continued)  
Income Eligible Multi-Family Program

Purpose: - The purpose of the Income Eligible Multi-Family Direct Install Program ("Program") is to deliver long-term energy savings and bill reductions to income-eligible customers in multi-family home units and shared common areas within the Spire Missouri West service area. Multi-Family dwelling units are defined as structures of three (3) or more attached unit complexes.

Administrator: - ICF (indicated as "Program Administrator") will administer the program for Spire Missouri West (indicated as "The Company" and Evergy (Missouri West & Missouri Metro) pursuant to a written contract amendment. The Program Administrator will also direct the necessary services to provide the installation of Program-specified measures and is responsible for oversight of the contractor/consultants and will also be responsible for resolving any reported customer complaints.

Availability: - The Program is available to income qualified multi-family properties that contain natural gas space-heating and/or water-heating equipment and receive gas service from Spire Missouri West, meeting one of the following building eligibility requirements:

- Participation in an affordable housing program: Documented participation in a federal, state or local affordable housing program, including LIHTC, HUD, USDA, State HFA and local tax abatement for low income properties.
- Location in a low-income census tract: Location in a census tract identified as low-income, using HUD's annually published "Qualified Census Tracts" as a starting point.
- Rent roll documentation: Where at least 50% of the units have rents affordable to households at or below 80% of the area median income, as published annually by HUD.
- Tenant income information: Documented tenant income information demonstrating at least 50% of units are rented to households meeting one of these criteria: at or below 200% of the Federal poverty level or at or below 80% of the Area Median Income (AMI).
- Participation in the Weatherization Assistance Program: Documented information demonstrating the property is on the waiting list for, currently participating in, or has in the last 5 years participated in the Weatherization Assistance Program.

The direct-install measures will include low-flow faucet aerators, low-flow showerheads, insulating water-heater pipe wrap, and furnace clean & checks at no cost to the participant. The Program will provide incentives to property owners for eligible natural gas prescriptive measures such as furnace or boiler upgrades, and water heating equipment upgrades for the multi-family property which could be as high as 100% of the installed cost of the measure. Incentives are also available for Custom measures. Custom measures are defined as non-prescriptive energy efficiency measures, or the integration of several measures, which may include prescriptive measures, to achieve significant energy savings. All custom measures must receive a pre-approval commitment from Spire whether for tenant units, common areas, building shell, or whole building systems.

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ISSUED BY: Scott Weitzel, Managing Director, Regulatory & Legislative Affairs  
Spire Missouri Inc., St. Louis, MO. 63101