



June 18, 2014

Missouri Public Service Commission
Governor Office Building
200 Madison
P.O. Box 360
Jefferson City, MO 65102-0360

Dear Secretary:

Attached for electronic filing are revisions to the P.S.C. MO. No. 1 General and Local Exchange Tariff for CenturyTel of Missouri, LLC d/b/a CenturyLink. These revisions are filed in accordance with Missouri Public Service Commission Rules and Regulations and electronically submitted with a June 18, 2014 issue date and a proposed effective date of July 18, 2014. The following revisions are included with this filing:

Section 2 4th Revised Sheet 24

This filing increases the rate applicable to the late payment charge for residential and business customers effective July 18, 2014. Customers were notified in advance of this upcoming rate increase.

If you have any questions or need additional information, you may call me at (913) 345-7535.

Sincerely,

A handwritten signature in black ink that reads "Robyn Crichton".

Robyn Crichton

Attachments

cc: Office of Public Counsel (email)
Richard Moore, CenturyLink

MO 14-06 (CTMO)

ROBYN CRICHTON
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5454 W. 110th Street
Overland Park, KS 66211
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GENERAL AND LOCAL EXCHANGE TARIFF

RULES AND REGULATIONS

N. Payment for Services and Facilities (Cont'd)

3. Service to customers having undisputed delinquent amounts may be discontinued after written notice by first class mail is sent or delivered to the customer at least ten (10) days prior to the proposed disconnection date. Service will be discontinued during normal business hours and will not take place on a day when the offices of the Company are not available to facilitate reconnection of service, or on a day immediately preceding such day. The Company will postpone a discontinuance of service for a time not less than twenty-one (21) days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the telephone service is provided and where such person is under the care of a physician. Any person who alleges such emergency shall if requested provide the Company with reasonable evidence of such necessity.
4. Late Payment Charge
 - a. A Late Payment Charge of **2.5%** of the balance or **\$6.00**, whichever is greater, will be assessed to all customer payments received after the due date. This charge will apply to the current total amount due, less any disputed charges, for all services to compensate the company for the additional expense associated with delinquent accounts. (1)
5. When the service of a customer has been denied in accordance with the preceding paragraph, but the service has not been terminated or the order to remove the service has not been completed, if such service is restored, a restoral of service charge as quoted in this Tariff, will be made. In addition to the restoral of service charge, the customer will be required to pay, or make satisfactory arrangements to pay all service charges up to the time of restoral of service.
6. Subsequent to the completion of an order to terminate the service it may be reestablished only on the basis of a new service application.
7. Business customers are required to pay, promptly, all charges for exchange service and equipment and for all toll messages including charges for messenger service. Business customers are held responsible for all charges for telephone service rendered at his station, both exchange and toll, including charges for toll messages on which the charges have been reversed.

ISSUED:
June 18, 2014

BY: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
July 18, 2014