

GENERAL AND LOCAL EXCHANGE TARIFF

SPECIALIZED SERVICES

D. RESERVED FOR FUTURE USE

(D)

(M)

(M)

(M) Material moved to Sheet 47.

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GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public
Service Commission

SPECIALIZED SERVICES

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D. E911 ALTERNATE NETWORK ROUTING (Continued)

4. Rates and Charges (Continued)

	<u>GSEC</u>	<u>Nonrecurring Charge</u>	<u>GSEC</u>	<u>Monthly Rate</u>
Expansion Shelf	911CDUSSXNRC	\$ 268.00	911CDUSSX	\$ 81.75
PSAP Responder				
1st	911CAUMNRC	431.00	911CAUM	138.10
Additional	911CAUMANRC	431.00	911CAUMA	134.70
Central Office Responder				
1st	911CTUCONRC	431.00	911CTUCO	85.44
Additional	911CTUCOANRC	431.00	911CTUCOA	54.62
Optional 4/2 Wire Converter	911CONV2WNRC	10.00	911CONV2W	15.85
Cellular Transceiver	911CELLTRPNRC	347.00	911CELLTRP	70.26
Cellular Antenna				
3 dB	911CELLANTP3NRC	10.00	911CELLANTP3	2.04
9 dB	911CELLANTP9NRC	73.00	911CELLANTP9	11.06
Telular				
PhoneCell				
1M Transceiver	911CELLTR1NRC	640.00	911CELLTR1	43.26
4M Transceiver	911CELLTR4NRC	690.00	911CELLTR4	131.24
Cellular Antenna				
3 dB	911CELLANTT3NRC	10.00	911CELLANTT3	2.17
12 dB	911CELLANTT12NRC	73.00	911CELLANTT12	4.25

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GENERAL AND LOCAL EXCHANGE TARIFF

SPECIALIZED SERVICES

E. Private Switch (PS) 9-1-1 Service (C)

1. Description

a. Private Switch ALI Service (PS 9-1-1 Service) is a service offering which enables either:

- 1) Automatic Number Identification (ANI) or
- 2) ANI and Automatic Location Identification (ALI) to be provided to a Public Safety Answering Point (PSAP) by 9-1-1 calls originating from Direct Inward Dial (DID) station lines assigned a Directory Number that is directly accessible to the Public Switched Network and served by a Private Switch.

Definitions of terms used with Private Switch ALI Service (PS 9-1-1 Service) are included with the definitions for Emergency Telephone Service.

2. Conditions

a. Availability of Options

1) The ANI-ONLY option is available if the 9-1-1 Customer has subscribed to ANI-ONLY (C9-1-1) service and has established dedicated routing from the central office serving the PS provider to a Point of Concentration or to the serving PSAP; and if the PS Provider:

- a) Orders a block(s) of sequential Directory Numbers, from which PS End Users are assigned individual Directory Numbers.

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E. PRIVATE SWITCH EMERGENCY SERVICE

1. General

Private Switch (PS) 911 Service allows a Public Safety Answering Point (PSAP) to receive either Automatic Number Identification (ANI) or a combination of ANI and Automatic Location Identification (ALI) information from 911 calls originating from Direct Inward Dial (DID) stations served by a private switch.

The Private Switch Providers (PSP) referred to in this tariff might include such organizations as: schools, nursing homes, hospitals, and planned communities.

2. Definitions

911 Customer - May be a municipality, a council of governments, a communication district, or other state or local governmental unit, or an authorized agent of one or more municipalities or other state or local governmental units to whom authority has been given to operate Emergency Number Service (911).

Administrative Site - A customer designated location responsible for the administration of end user records associated with one or more private switches. The site has the capability of creating and conveying Private Switch End User (PSEU) information to the CenturyTel ALI ENTRY GATEWAY. The PS 911 Administrator is responsible for the functioning of this location.

Automatic Location Identification (ALI) Database - A database of records, by Directory Number, of subscribers' addresses, names, telephone numbers and Emergency Service Numbers (ESNs) to be used for 911 Emergency Telephone Service.

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GENERAL AND LOCAL EXCHANGE TARIFF

SPECIALIZED SERVICES

- E. Private Switch (PS) 9-1-1 Service (Cont'd) (C)
- 2. Conditions (Cont'd)
- a. Availability of Options (Cont'd)
- 1) (Cont'd)
- b) Orders two "PS 91-1 Service" trunks or that quantity necessary to provide P.01 Grade of Service, whichever is the higher standard, to connect the PS Provider's Private Switch to its serving central office; and
- c) Has a Private Switch capable of forwarding the ANI of each PS End User's Directory Numbers to the 9-1-1 Service Trunk when either 9-1-1 or X-9-1-1 is dialed (where X is the access number for the public switched network).
- 2) The ANI and ALI option is available if the 9-1-1 Customer subscribes to Enhanced 9-1-1 service and meets the same condition in C.2.a.1), and the PS Provider uses the CENTURYTEL PS ALI ENTRY software to maintain and forward PS End User Directory Numbers and location information in the NENA Standard format to the Company, with updates as necessary to keep records current and responds to requests from the Company to make corrections to record errors by uploading the corrected records within one working day. (C)

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E. PRIVATE SWITCH EMERGENCY SERVICE

2. Definitions (Continued)

C911 Service - Service which automatically routes 911 calls to a PSAP and provides only the calling telephone number, through Automatic Number Identification (ANI), to the PSAP attendant answering the call.

Data Management System (DMS) - The combination of manual procedures and computer programs used to create, store, manipulate and update the data required to provide selective routing and ALI.

Directory Number (DN) - A seven-digit number assigned within an area code to uniquely identify a telephone subscriber. The ANI generated with each 911 call forwards the DN digits to the appropriate Public Safety Answering Point (PSAP).

E911 Service (or Enhanced 911) - Service which automatically routes 911 calls to a PSAP and provides the calling telephone number and associated address to the PSAP attendant answering the call.

Emergency Service Number (ESN) - A number code used in the Database Management System (DMS) for the routing of 911 calls. The ESN designates the public safety agencies responsible for service to the location of each telephone in a 911 service area.

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SPECIALIZED SERVICES

E. Private Switch (PS) 9-1-1 Service (Cont'd) (C)

2. Conditions (Cont'd)

b. Service provisioning is dependent upon the type and configuration of the 9-1-1 network that is in place for the service area.

1) Private Switch to serving Central Office: The basic requirement is to treat the Private Switch as if it were a Central Office, so that dedicated PS 9-1-1 Service trunks are required from the Private Switch to its serving Central Office. There must be a minimum of two PS 9-1-1 Service trunks or a quantity that will provide a minimum of P.01 Transmission Grade of Service, whichever is the higher standard. The cost for this local loop connection is the responsibility of the PS Provider for each Private Switch owned or controlled by the PS Provider. The PS Provider is also responsible for monitoring the performance of the PS 9-1-1 Service Trunks, by conducting manual operational tests, from the Private Switch to the PSAP. Any PS 9-1-1 Service Trunks found to be defective shall be immediately reported to the Company.

In the case of Private Switch tandem or Private Switch host/remote networks, dedicated PS 9-1-1 Service trunks are required from the Private Switch network concentration point (tandem or host) to its servicing Central Office. The PS Provider is responsible for making sure that:

(a) all phones that are connected to a PS Provider point of concentration are in the area served by the same E9-1-1 system to ensure correct routing, and

(b) that tandeming cause no more than a four (4) second delay in completion of the 9-1-1 call. (C)

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E. PRIVATE SWITCH EMERGENCY SERVICE

2. Definitions (Continued)

CenturyTel PS ALI ENTRY - A personal computer (PC) software program that automates the process of building ALI records of Private Switch End Users (PSEU) in the National Emergency Number Association (NENA) Standard Format. It provides limited accuracy checks to aid preparation of ALI records to be uploaded into the Telephone Company Mechanized Assignment Record Keeping (MARK) database.

CenturyTel PS ALI GATEWAY - A Telephone Company computer facility that interfaces with the PS Provider Administrative Site to receive PS End User ALI updates from the Administrative Site and to return error reports for correction. Access to the gateway will be via a dial up modem using a common protocol.

Master Street Address Guide (MSAG) - A database of street names and address ranges within their associated postal communities defining emergency service zones for 911 purposes.

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SPECIALIZED SERVICES

E. Private Switch (PS) 9-1-1 Service (Cont'd) (C)

2. Conditions (Cont'd)

b. (Cont'd)

2) Point of Concentration: The 9-1-1 Customer is required to order network facilities in order to provide a minimum of two E9-1-1 Service Trunks or that quantity which will provide a minimum of P.01 Transmission Grade of Service, whichever is the higher standard, from the PS Provider's serving Central Office to the PSAP. This may be done via dedicated trunking from the PS to the PSAP, or it may be done via a Point of Concentration. Thus, there may arise a need to install an E9-1-1 Selective Router or Tandem in order to handle the traffic from numerous PS Providers. If so, the cost for this network modification is the responsibility of the 9-1-1 Customer.

3) Termination at the PSAP: If additional lines, trunks, or termination are required from the Point of Concentration to the PSAP to handle PS 9-1-1 Service, and/or if additional local loop connections or terminations are required at the PSAP end, regardless of whether there is a Point of Concentration or not, the cost of these additions is the responsibility of the 9-1-1 Customer.

c. The PS Provider for this service may be any PS Provider whose participation in the 9-1-1 system is accepted by the 9-1-1 Customer. (C)

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E. PRIVATE SWITCH EMERGENCY SERVICE

2. Definitions (Continued)

Nonlisted Service - Subscriber name, address and telephone number information that is not listed in the published telephone directory but is available through directory assistance services.

Nonpublished Service - Subscriber name, address and telephone number information not listed in the published telephone directory nor available through directory assistance services.

P.01 Transmission Grade of Service (GOS) - Trunk facility provisioning with the statistical probability of no more than one call in a hundred shall be blocked on initial attempt during the average busy hour.

Point of Concentration - A network switch that enables the quantity of incoming trunks to be reduced to a smaller quantity of outgoing trunks, without degrading the quality of transmission. 911 Selective Routers and tandems perform the Point of Concentration function among others.

Private Switch (PS) - A private telephone switch serving a particular organization or business usually located on a customer's premises. The PS is connected by a common group of trunks to one or more Telephone Company central offices to provide Public Switched Network services to a number of station lines. A Private Switch can be a PBX or PABX.

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SPECIALIZED SERVICES

E. Private Switch (PS) 9-1-1 Service (Cont'd) (C)

3. Application for Service

a. Service application for this service must be in writing from the 9-1-1 Customer. Each application for service will state that the PS Provider is authorized to join the 9-1-1 System and will include the following information:

- 1) The business name and address of the PS Provider,
- 2) The name, address, and telephone number of the PS Provider's Site Administrator,
- 3) The PS Provider service locations by street address and connectivity arrangements to the Company's network, and
- 4) The blocks and ranges of in-use and on-reserve Directory Numbers assigned to the PS End User.

4. Customer Obligations

a. The 9-1-1 Customer is responsible for coordinating with the PS Provider so that the private switch provides full seven-digit ANI according to appropriate technical specifications. The private switch ANI function must be approved by the Company prior to implementation to ensure that the service will function properly. PS 9-1-1 Service will function properly only if ANI is in the proper format, if Directory Numbers are assigned for each station behind the PS, and if there is at least a pair of PS 9-1-1 Service Trunks to the central office, and if each station can be reached by dialing its Directory Number from the Public Switched Network.

b. The 9-1-1 Customer is responsible to ensure that the PS Provider meets the 9-1-1 Customer's standard of timeliness in reporting PS End User ALL updates to the company.

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E. PRIVATE SWITCH EMERGENCY SERVICE

2. Definitions (Continued)

Private Switch ALI Service Trunk - A Centralized Automatic Message Accounting (CAMA)-type trunk, dedicated to routing 911 calls from a PS to a Selective Router, to a Tandem, to a central office serving a PSAP or to a PSAP. The termination of this trunk is determined by the network configuration and PSAP terminating equipment. The Service Trunk is designed with the PS as an equivalent to an end office and transmits the voice and ANI of the 911 caller.

Private Switch End User (PSEU) - An individual authorized to use the telephone services of a private switch via a station line. Each station line is associated and identified with one individual.

Private Switch Provider (PSP) - A private entity that provides telephone service to end users via a private switch.

Private Switch 911 Site Administrator - A person assigned, by the PSP, the responsibility of establishing and maintaining PS 911 Service location information of each PSEU via the CenturyTel PS ALI program.

Public Safety Answering Point (PSAP) - A municipal, county or state operated telecommunications center for answering 911 Emergency Service calls.

Selective Router (SR) - A central office that has the capability of routing incoming 911 calls and ANI to the PSAP serving the caller.

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E. Private Switch (PS) 9-1-1 Service (Cont'd) (C)

4. Customer Obligations (Cont'd)

- c. When the PS Provider's Site Administrator has established a PS End User ALI record for each Directory Number, this Site Administrator will contact the 9-1-1 Customer to determine the correct street address and community name location as has been defined in the 9-1-1 Customer's Master Street Address Guide (MSAG). This information will be entered into the PS Provider's PS End User ALI record data base for transmission to the Company.
- d. The 9-1-1 Customer is responsible for informing the PS Provider's Site Administrator of the correct street address nomenclature and community name location as used in the MSAG, and of changes when they occur. The 9-1-1 Customer will ensure that all PS Provider PS End User street addresses are included in the MSAG and that each address is assigned an ESN and PSAP ID.
- e. The PS Provider is responsible for forwarding PS End User ALI record information to the Company according to the format and procedures established by the Company in the Company's "PS ALI ENTRY Users Guide," which may be obtained from a Company Account Executive. The PS Provider will assign a PS 9-1-1 Site Administrator with responsibility for these tasks. The Company will assign a password to the Site Administrator so that only authorized changes will be made to the PS Provider's ALI database at the Company's ALI ENTRY GATEWAY.
- f. The 9-1-1 Customer is responsible for coordinating with the PS Provider so that the Private Switch is equipped with a minimum of two PS 9-1-1 Service trunks or a quantity that will provide a minimum of P.01 Transmission Grade of Service, whichever is the higher standard. The 9-1-1 Customer is responsible for dedicated trunking from the PS Provider's serving central office to the PSAP or point of concentration.

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E. PRIVATE SWITCH EMERGENCY SERVICE

3. Description

Private Switch ALI Service (PS ALI 911 Service) is an offering which enables either (1) Automatic Number Identification (ANI) or (2) ANI and Automatic Location Identification (ALI) to be provided to a Public Safety Answering Point (PSAP) by 911 calls originating from Private Switch stations/lines assigned a directory number that is directly accessible from the public switched network.

The ANI-only option is available if the 911 Customer subscribes to C911 service and has established dedicated routing from the central office serving the PSAP to a Point of Concentration or to the serving PSAP. Also the 911 Customer is responsible for assuring that the Private Switch Provider (PSP):

- a. Orders a block(s) of sequential Directory Numbers (DNs) from which each of the Private Switch End Users (PSEUs) is assigned an individual DN,
- b. Orders a minimum of two (2) PS 911 Service Trunks or the quantity necessary to maintain a P.01 Transmission Grade of Service to connect the PSP's switch to its serving central office and
- c. Has a switch capable of forwarding the ANI of each PSEU's directory number to the 911 Service Trunk when 9-1-1 or 9-9-1-1 is dialed.

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E. Private Switch (PS) 9-1-1 Service (Cont'd) (C)

4. Customer Obligations (Cont'd)

- g. Sublocation information: The PS Provider is responsible for assigning and maintaining current the Sublocation information in the PS End User ALI record. This Sublocation information will be stored in the 20-character Location Field in the ALI format.
- h. PS 9-1-1 Service information consisting of the name, address and telephone number of the PS End Users is confidential. The PS End User forfeits the privacy afforded by nonlisted and nonpublished service to the extent that the telephone number, the address and name associated with the originating station location are furnished to the PSAP and to the Company. The PS End User (with published, nonlisted or nonpublished numbers) consents to the storage and retention of PS End User's name, telephone number and address in the database and also consents to access to this information by the PSAP and Emergency Response Agencies to which the call may be transferred for the sole purpose of responding to an emergency call.
- i. The rates charged for PS 9-1-1 Service do not include, and the Company does not undertake, the tasks of inspection or constant monitoring to discover errors, defects and malfunctions in the service. The 9-1-1 Customer has the responsibility for reporting all known errors, defects and malfunctions to the Company. For example, if an attendant at the 9-1-1 Customer's PSAP learns from a 9-1-1 caller that the caller's address is not correct as is displayed in the ALI, that attendant must initiate action to notify the Company of the discrepancy. The 9-1-1 Customer and the Company will jointly establish procedures to facilitate this notification procedure.
- j. Cancellation of the service in whole or in part by the PS Provider prior to establishment thereof, will require payment to the Company of an amount equal to the cost of engineering, manufacturer's billing resulting from equipment orders, installation, assembly, labor, cost of removal and any other costs incurred by the Company up to the time of cancellation resulting from the PS Provider's order for service.

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E. PRIVATE SWITCH EMERGENCY SERVICE

3. Description (Continued)

The ANI/ALI Option is available if the 911 Customer subscribes to E911 Service and establishes dedicated routing from the central office serving the PSP to a Point of Concentration or to the serving PSAP. Also the 911 Customer is responsible for assuring that the PSP:

- a. Orders a block(s) of sequential Directory Numbers (DNs) from which each of the Private Switch End Users (PSEUs) is assigned an individual DN,
- b. Orders a minimum of two (2) PS 911 Service Trunks or the quantity necessary to maintain a P.01 Transmission Grade of Service to connect the PSP's switch to its serving central office,
- c. Has a switch capable of forwarding the ANI of each PSEU's directory number to the 911 Service Trunk when 9-1-1 or 9-9-1-1 is dialed,
- d. Uses the CenturyTel PS ALI ENTRY to maintain and forward PS End Users DNs and location information, in the NENA Standard format, to the Company with necessary updates to keep records current.
- e. Responds to requests from the Company to make corrections to record errors by uploading corrected records within one working day.

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E. Private Switch (PS) 9-1-1 Service (Cont'd) (C)

5. Liabilities

- a. The Company's liability for interruption, failure, errors, acts, omissions or other occurrences related to PS 9-1-1 Service shall be limited to the same extent as set forth in this tariff regarding 9-1-1 Service in any other applicable section of the Company's tariffs, and in statute.
- b. PS 9-1-1 Service is provided solely for the benefit of the PS Provider. The provision of PS 9-1-1 Service shall not be interpreted, construed or regarded as being either expressly or impliedly for the benefit of, or creating any Company obligation toward any person or legal entity other than the PS Provider. The Company's tort liabilities, if any, to third parties shall be limited to instances in which the Company's conduct constitutes gross negligence or willful or wanton misconduct.
- c. The PS Provider is solely responsible for the PS End user ALI Record that is transmitted to the database. Neither the Company nor the 9-1-1 Customer will be responsible for the accuracy of the PS End User's ALI Record information beyond assigning the correct ESN and PSAP ID from the MSAG, and in transmitting each record as received from the PS Provider to the PSAP attendant's display upon receipt of a 9-1-1 call from the PS End User.
- d. Terminal equipment at the 9-1-1 Customer's sites that is used in connection with PS 9-1-1 Service, whether such equipment is provided by the Company or the 9-1-1 Customer, shall be configured so that it is unable to extract any information from the database other than as it relates to an emergency call. Any information obtained from the database in connection with an emergency call shall be used solely for the purpose of answering, handling and responding to emergency calls in a manner consistent with the nature of the emergency. Any permanent record associating a PS End User telephone number with his/her name or address shall be secured by the 9-1-1 Customer and disposed of in a manner that will retain the security.

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E. PRIVATE SWITCH EMERGENCY SERVICE

4. Availability of Service

Service availability is dependent upon the type and configuration of the 911 network in place in the service area.

Private Switch to serving Central Office: The basic requirement is for the Private Switch to be treated as if it is a central office, therefore, dedicated PS 911 Service trunks are required from the Private Switch to its serving central office. There must be a minimum of two PS 911 Service trunks or a quantity that will maintain a P.01 Transmission Grade of Service. The 911 Customer is responsible for ensuring that this standard is met.

Point of Concentration: When the projected addition of PSP 911 trunking to the PSAP reaches an expense that exceeds the cost of adding a selective router or a 911 tandeming feature in the 911 network, the 911 Customer and the Company should consider establishing a network Point of Concentration to reduce the number of dedicated trunks while maintaining a minimum of P.01 transmission grade of service. This can be done by routing the dedicated 911 trunks from the PSP to the Point of Concentration. From the Point of Concentration to the PSAP, only the quantity of 911 trunks that are required to maintain a P.01 transmission grade of service for the expected traffic from the total number of PSPs and central offices are provisioned.

The Point of Concentration may be added by ordering Selective Routing from Schedule A-12 or ordering 911 Tandeming in a central office from this tariff.

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E. Private Switch (PS) 9-1-1 Service (Cont'd) (C)

5. Liabilities (Cont'd)

- e. The PS Provider agrees to release, indemnify, defend and hold harmless the Company and the 9-1-1 Customer from any and all loss, claims, demands, suits or other action or any liability whatsoever, to any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the caller or others.
- f. The PS Provider agrees to release, indemnify, defend and hold harmless the Company and the 9-1-1 Customer for any infringement or invasion of the right to privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of 9-1-1 service features and the equipment associated therewith, or by any services furnished by the Company in connection therewith, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing 9-1-1 service hereunder, and which arise out of the negligence or other wrongful act of the Company, the 9-1-1 Customer, its user, agencies or municipalities or the employees or agents of any one of them.
- g. PS 9-1-1 Service will be designed by the Company to provide an equivalent level of service reliability and quality as local exchange telephone service in the exchange where 9-1-1 Systems are equipped with the features to provide PS 9-1-1 Service.

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4. Availability of Service (Continued)

Termination at the PSAP: If additional lines, trunks or termination are required from the Point of Concentration to the PSAP to handle PS 911 Service and/or if additional local loop connections or terminations are required at the PSAP end, regardless of whether there is a Point of Concentration or not, the cost of these additions is the responsibility of the 911 Customer.

5. Technical Specifications

Network interface requirements for the PS 911 Customer access are described in detail in the PS 911 Technical Interface Standards.

6. Application for Service

Application for this service must be provided to the Telephone Company in writing from the 911 Customer. Each application must include the following information:

- a. Business name and address of the Private Switch Provider (PSP),
- b. PSP service locations by street address and connectivity arrangements to the Company's network,
- c. Quantity of PS End User stations to be served and
- d. Name, address and telephone number of the PSP's 911 Site Administrator.

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GENERAL AND LOCAL EXCHANGE TARIFF

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E. Private Switch (PS) 9-1-1 Service (Cont'd) (C)

6. Rates and Charges (C)(M)

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	
Enable 911 Tandeming in CO.....	ICB(1)	ICB(1)	
PS 911 Service Trunk (per trunk from the PS to end office) (2)	See E-9-1-1 Special Trunk Rates		
Directory Numbers Blocks of 100 sequential numbers	See DID Service Rates Section 5		

- (1) This fee will set up a Central Office to provide some level 911 tandeming, based on the 911 Network requirements. Because the cost is determined on the type switch, the technology used and the level of tandeming desired, rates must be established on an individual case basis (ICB). This is a provisioning function of the 911 Customer.
- (2) A minimum of two PS 911 Service Trunks are required from the Private Switch to the service central office.

(M) Material moved from Sheet 71

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E. PRIVATE SWITCH EMERGENCY SERVICE

7. Customer Obligations

The 911 Customer is responsible for coordinating with the PS Provider to ensure that the private switch is equipped with a minimum of two 911 Service Trunks or a quantity that will maintain a minimum of P.01 Transmission Grade of Service.

The 911 Customer is responsible for coordinating with the PSP to ensure that the Private Switch provides full seven-digit Automatic Number Identification (ANI) according to the technical specifications established by the Company. The Private Switch number information must be approved by the Company prior to implementation to ensure that the service will function properly.

PS 911 Service will function properly only if ANI is in the correct format, if sequential directory numbers are assigned for each station, if there is at least one pair of PS 911 service trunks from the private switch to the central office and if each station can be reached by dialing its DID number from the public switched network.

After the 911 Customer approves the PSP's application, the 911 Customer is responsible for enabling the PSP to establish and maintain a database of Private Switch End User (PSEU) records, and ensuring that those records are transmitted to the Company. This may be accomplished by ordering and installing the CenturyTel PS ALI Entry software.

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GENERAL AND LOCAL EXCHANGE TARIFF

SPECIALIZED SERVICES

E. Private Switch (PS) 9-1-1 Service (Cont'd) (C)

6. Rates and Charges (Continued) (C)(M)

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	
Company's PS ALI ENTRY ADMIN SITE PACKAGES			
<u>Option 1 - Full Service Package</u> (Includes Company's PS ALI, communications software, personal computer, modem and training)			
	\$445.80	\$145.96	
<u>Option 2</u> (Includes Company's PS ALI software and training only)			
	258.21	15.92	
<u>Option 3 - PS ALI LQ Parallel Printer (Requires Option 1 or 2 Above)</u>			
	206.10	33.79	(C)(M)

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E. PRIVATE SWITCH EMERGENCY SERVICE

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7. Customer Obligations (Continued)

For each PSP location, a PS 911 Site Administrator must be assigned to perform the PSP's record management tasks. This Site Administrator need not be on the PSP's premises and may be an employee of a third party private switch database service.

The PS Site Administrator is responsible for either (1) installing the CenturyTel PS ALI Entry software and computer at the location appropriate to the tasks and ensuring that an access line connection to the public switched network is available for modem connection, or (2) establishing a third party's private switch database service and transmission facilities, to provide the PSEU records to CenturyTel. The Site Administrator will transmit the file to the Company in accordance with the "CenturyTel PS ALI Entry User's Guide." The transmission requirements are the same regardless of whether the Site Administrator uses CenturyTel's program or a third party's.

For each PSEU's building location, the 911 Customer is responsible for providing the PS 911 Site Administrator the appropriate street address and community name, as stated in the 911 Customer's Master Street Address Guide (MSAG).

The accuracy of the PSEU location information and the transmission of any record change information to the Company, within one working day, is the responsibility of the PSP Site Administrator. The 911 Customer is responsible for ensuring that the PS provider meets the 911 Customer's standard of timeliness in reporting PS End User ALI updates to the Company.

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E. PRIVATE SWITCH EMERGENCY SERVICE

7. Customer Obligations (Continued)

PS 911 Service information consisting of name, address and telephone number of the PS End Users is confidential. The 911 Customer agrees to use such information only for the purpose of responding to emergency calls.

The PS End User forfeits the privacy afforded by nonlisted and nonpublished services to the extent that the telephone number, the address and the name associated with the originating station location are furnished to the PSAP and to the Company.

The PS End User consents to the storage and retention of the PSEU's name, telephone number and address in the database and also consents to access to this information by the PSAP and Emergency Response Agencies to which the call may be transferred for the sole purpose of responding to an emergency call.

The 911 Customer is responsible for coordinating with the PSP for developing and implementing procedures to prevent the unauthorized or illegal use of the End User's name, telephone and address in the database.

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E. PRIVATE SWITCH EMERGENCY SERVICE

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7. Customer Obligations (Continued)

The rates charged for PS 911 Service do not include, and the Company does not undertake, the tasks of inspection or constant monitoring to discover errors, defects nor malfunctions in the service.

The 911 Customer has the responsibility for reporting all errors, defects and malfunctions to the Telephone Company. The 911 Customer and the Company will jointly establish procedures to facilitate this process.

Cancellation of service in whole or in part by the PS Provider prior to establishment thereof, will require payment to the Company of an amount equal to the cost of engineering, manufacturer's billing resulting from equipment orders, installation, assembly, labor, cost of removal and any other costs incurred by the Company up to the time of cancellation resulting from the customer's order for service.

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E. PRIVATE SWITCH EMERGENCY SERVICE

8. Responsibilities of the Company

The Company's liability for interruption, failure, errors, acts, omissions or other occurrences related to PS 911 Service shall be limited to the same extent as set forth elsewhere in Section 46 of this tariff regarding 911 Service and in other applicable sections of the Company's tariffs.

PS 911 Service is provided solely for the benefit of the PS Provider and the 911 Customer. The provision of PS 911 Service shall not be interpreted, construed or regarded as being either expressly or implied for the benefit of, or creating any obligation toward any person or legal entity other than the PS 911 Provider and the 911 Customer. The Company's tort liabilities, if any, to third parties shall be limited to instances in which the Company's conduct constitutes gross negligence, or willful misconduct.

Terminal equipment at the 911 Customer's site that is used in connection with PS 911 Service, whether such equipment is provided by the Company or the customer, shall be configured so that information cannot be extracted from the database except when related to 911 calls. Any information obtained from the database in connection with an emergency call shall be used solely for the purpose of answering, handling and responding to emergency calls in a manner consistent with the nature of the emergency. Any permanent record associating a PS End User's telephone number with his/her name or address shall be secured by the customer and disposed of in a manner that will retain its security.

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SPECIALIZED SERVICES

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E. PRIVATE SWITCH EMERGENCY SERVICE

9. Rates and Charges

	<u>Nonrecurring Charge</u>	<u>GSEC</u>	<u>Monthly Rate</u>	<u>GSEC</u>
Enable 911 Tandeming in CO	ICB(1)		ICB(1)	
PS 911 Service Trunk (per trunk from the PS to end office) (2)				See E-9-1-1 Special Trunk Rates
Directory Numbers Blocks of 100 sequential numbers				See DID Service Rates Section 5

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- (1) This fee will set up a Central Office to provide some level 911 tandeming, based on the 911 Network requirements. Because the cost is determined on the type switch, the technology used and the level of tandeming desired, rates must be established on an individual case basis (ICB). This is a provisioning function of the 911 Customer.
- (2) A minimum of two PS 911 Service Trunks are required from the Private Switch to the service central office.

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(M)

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E. PRIVATE SWITCH EMERGENCY SERVICE

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9. Rates and Charges (Continued)

	Nonrecurring Charge	GSEC	Monthly Rate	GSEC
CenturyTel PS ALI ENTRY ADMIN SITE PACKAGES				
<u>Option 1</u> - Full Service Package (Includes CenturyTel PS ALI, communications software, personal computer, modem and training)				
	\$445.80	PSALI1NRC	\$145.96	PSALI1
<u>Option 2</u> (Includes CenturyTel PS ALI software and training only)				
	258.21	PSALI2NRC	15.92	PSALI2
<u>Option 3</u> - PS ALI LQ Parallel Printer (Requires Option 1 or 2 Above)				
	206.10	PSALI3NRC	33.79	PSALI3

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GENERAL AND LOCAL EXCHANGE TARIFF

SPECIALIZED SERVICES

F. CENTREX SERVICE

(N)

1. Description

- a. Centrex is a business communications system furnished only from a suitably equipped central office and is offered subject to the availability of facilities and applicable generic feature programs. It is a central office based service arrangement. A group of station lines is translated for an individual customer group and provides common access to a predetermined group of system features. Access to and/or from the public network from the station lines is provided via controlled access. The customer chooses the level of unblocked access desired to and from the general network.
- b. Centrex enables stations to dial each other within their customer group and to dial outgoing calls directly. Direct inward calls may be dialed directly to any station. Incoming calls to the main listed number for the service are connected to a designated station and then may be transferred to the party by operation of the call transfer feature.

2. Terms and Conditions

- a. Centrex is offered for a minimum period of one month.
- b. For purposes of applying Centrex rates and charges, a Customer Group shares a common dialing plan with a single billing entity responsible for payment of rates and charges.
- c. Centrex Service and features are provided up to the network demarcation at rates and charges specified herein. The customer will be responsible for the provision of all wire terminal equipment, and/or cable facilities on the customer's side of the network demarcation. Any such facilities installed or provided by the Company will be provided on a time and material basis. Terminal equipment provided by the customer must be compatible with the operating characteristics of facilities used for the provision of Centrex Service.

(N)

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GENERAL AND LOCAL EXCHANGE TARIFF

SPECIALIZED SERVICES

F. CENTREX SERVICE

(N)

2. Terms and Conditions (Continued)

- d. Private Line charges apply if facilities are required to provision a channel termination located in a different central office exchange area than the one in which the dial switching equipment is located.
- d. Temporary suspension of service is not offered for Centrex.
- e. The Company will provide one main directory listing for a customer in the regular exchange directory.
- f. Incoming and Intragroup calls to unassigned numbers are intercepted by a standard recorded announcement which states that the call cannot be completed as dialed. Referral to an attendant or the directory is not provided.
- g. If facilities to provide Centrex are not readily available, the customer may be charged the cost of construction for new facilities from the serving central office to the customer premises.
- h. Customers may subscribe to Centrex Service on a month-to-month basis, or for a contractual period of either 24, 36, 48 or 60 months. Customers with over 200 lines may subscribe to Centrex Service by contract on an individual case basis (ICB). If contractual service is terminated prior to its full term, customers shall pay a termination charge in an amount equal to the difference between the amount that would have been billed for month-to-month service.

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GENERAL AND LOCAL EXCHANGE TARIFF

SPECIALIZED SERVICES

F. CENTREX SERVICE

(N)

3. Feature Packages

The following list itemizes standard packages for Centrex. Features may vary depending on the serving central office and software upgrades.

a. Package 1: Digital Centrex Small Business Feature Package

1. Station-to-Station Calling with Common Dial Plan

This feature allows station users to call each other using station extension numbers.

2. Transfer of all Calls

This feature allows a station user to transfer calls from one line to another line.

3. Call Hold

This feature allows the user to hold one call for any length of time provided neither party goes on hook. With a call on Call Hold, the station user holding the call can place another call.

4. Conference 3-Way Call

This feature allows a station to call a DN, flash the switch hook to put the party on hold and dial a second DN to establish a 3-way conference call.

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SPECIALIZED SERVICES

F. CENTREX SERVICE

(N)

3. Feature Packages (Continued)

a. Package 1: Digital Centrex Small Business Feature Package (Continued)

5. Call Forwarding - Inside or Outside of Centrex Group

This feature provides the option of forwarding all the station's incoming calls to a predetermined number if the station does not answer. This is established and changed by the Telephone Company.

6. Call Forwarding - Busy/Don't Answer

This feature provides the option of fixed forwarding of a station's incoming calls to a predetermined number if the station does not answer. This is established and changed by the Telephone Company.

7. Cancel Call Waiting

This feature allows the subscriber to cancel the Call Waiting function for the duration of one call in order to prevent call waiting tones from interrupting the call.

8. Call Waiting

This feature notifies a subscriber who is on the telephone that another caller is attempting to call.

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SPECIALIZED SERVICES

F. CENTREX SERVICE

(N)

3. Feature Packages (Continued)

a. Package 1: Digital Centrex Small Business Feature Package (Continued)

9. Call Diversion/Restriction

This feature allows a Class of Service assignment per station.

10. DN Hunting

This feature increases the likelihood of an incoming call being completed within a customer-defined group of lines. This feature offers the call to a sequence of other lines, searching for an idle line on which to complete the call.

11. Distinctive Ringing - Internal/External

This feature provides different ringing patterns for internal and external calls.

12. Speed Call-Individual

This feature provides the convenience of one or two digit dialing of most commonly called DNs.

13. Station Activation of Call Forward, Busy/Call Forward, Don't Answer*

This feature enables 500/2500-set and Meridian Business Set users to activate and deactivate Call Forward, Busy and Call Forward, Don't Answer from their sets by using dialed feature-access codes.

*This feature is available only where technically feasible and where facilities permit.

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F. CENTREX SERVICE

(N)

3. Feature Packages (Continued)

b. **Package 2: Digital Centrex Standard Package**

This Package includes all features listed in Package 1, plus the following features:

1. Automatic Line

This feature provides an automatic connection between a calling station that goes off-hook and a pre-assigned directory number.

2. Blind Transfer Recall

This feature allows a call that has been transferred but the called station did not answer to return to the originating station that transferred the call.

3. Call Forwarding of Call Waited Calls*

This feature allows call waiting calls that are not answered within a set period of time to automatically forward to a predetermined destination.

4. Call Forwarding Remote Access

This feature allows subscribers to activate or deactivate Call Forward Universal or to change the forward-to destination when they are at a remote location - away from the office.

* This feature is available only where technically feasible and where facilities permit.

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SPECIALIZED SERVICES

F. CENTREX SERVICE

(N)

3. Feature Packages (Continued)

b. Package 2: Digital Centrex Standard Package (Continued)

5. Call Forward Timed-User Control of Rings*

This feature enables a user to set a period of time a forwarded call will ring before it is routed to the attendant.

6. Call Park per Station

This feature allows a station user to park a call and then retrieve it again from the same or a different station.

7. Call Pick-up Groups

This feature enables a subscriber to answer a call to an unattended station within the same group.

8. Call Screening, Monitoring & Intercept*

This feature provides a means of monitoring and intercepting calls enhancing the functionality of NBAS.

9. Call Waiting Originating*

This feature allows an originating line to impose a call waiting tone automatically on a busy called line that is in the customer group.

* This feature is available only where technically feasible and where facilities permit.

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SPECIALIZED SERVICES

F. CENTREX SERVICE

(N)

3. Feature Packages (Continued)

b. **Package 2: Digital Centrex Standard Package (Continued)**

10. Call Waiting - 3 Way Conference Capability*

This enhancement to Call Waiting allows an incoming call waiting caller to be conferenced into the existing two party call.

11. Conference Hold*

This feature allows the transferring party to talk privately with a destination before establishing a conference call or transferring a call.

12. Consultation Hold*

This feature allows the transferring party to talk privately with the destination before transferring the call or establishing a Three-Way Conference/Transfer.

13. Dial Call Waiting

This feature permits a station user to impose a call waiting tone on a busy station within their customer group that normally does not have call waiting. This feature is applied at the discretion of the calling station user by dialing an access code.

14. Directed Call Park

This feature provides stations with the capability of parking one call against any valid station directory number appearance in the system. It can then be retrieved from any other station within the customer group.

* This feature is available only where technically feasible and where facilities permit.

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F. CENTREX SERVICE

(N)

3. Feature Packages (Continued)

b. Package 2: Digital Centrex Standard Package (Continued)

15. Directed Call Pick-up

This feature enables a subscriber to answer a call to an unattended station within the same group.

16. Do Not Disturb (DND)*

This feature provides an arrangement that intercepts incoming calls during specific periods of time when a station user does not want to be disturbed.

17. Executive Busy Override

This feature allows a station user to access a busy station.

18. Last Number Redial

This feature allows a station user to redial the last number dialed by utilizing an access code.

19. Message Service Indication*

This feature permits a station user to dial a code to access the station users or attendant who has activated Message Waiting.

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GENERAL AND LOCAL EXCHANGE TARIFF

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F. CENTREX SERVICE

(N)

3. Feature Packages (Continued)

b. Package 2: Digital Centrex Standard Package (Continued)

20. Ring Again

This feature allows a station user encountering a busy station to be automatically notified when the station becomes idle.

21. Speed Call - Group

This feature provides Speed Calling to a group of users, designating one line to a controller and allowing that controller to add to, change or delete numbers from the list.

22. Uniform Call Distribution (UCD)*

This feature allows an algorithm to be applied to incoming calls to uniformly distribute them among a group of available lines.

(N)

* This feature is available only where technically feasible and where facilities permit.

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F. CENTREX SERVICE

(N)

3. Feature Packages (Continued)

c. Package 3: Digital Centrex MBS Set Package

Package 3 can be added to Package 2. The features in this Package are available only where facilities permit. This Package includes the following features:

1. Attendant Mini-Console Operation with DSS/BLF Operation

This is an answering position, allowing the user to easily monitor the busy/idle status of station, answers and screens incoming call and picks up unanswered calls.

2. Automatic Dial Key

This feature can only work on a Meridian Business Set. This feature allows a subscriber to call a frequently dialed number by pressing the assigned feature key.

3. Called Name/Number Display - MBS

This feature will only work on a Meridian Business Set (MBS). This feature allows the caller to view who they called.

4. Calling Name/Number Display - MBS

This feature will only work on a Meridian Business Set (MBS). This feature allows the subscriber to see the name or number of the party calling.

5. Call Park Recall Identification

This feature will only work on a Meridian Business Set (MBS). This feature will allow a call that has been parked to recall after a certain period if no one has picked that call up.

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GENERAL AND LOCAL EXCHANGE TARIFF

SPECIALIZED SERVICES

F. CENTREX SERVICE

(N)

3. Feature Packages (Continued)

c. Package 3: Digital Centrex MBS Set Package (Continued)

6. Intercom

This feature allows a station to directly terminate on a predesignated set by pressing the intercom key on a Meridian Business Set (MBS).

7. Multiple Appearance Directory Number (MADN)

This feature allows a directory number to be assigned to more than one Meridian Business Set (or 2500 set).

8. On-Hook Dialing

This feature will work only on a Meridian Business Set (MBS). This feature allows the station user to dial their business set without having to pick up the handset (hands-free).

9. Reason Display - MBS

This feature will work only on a Meridian Business Set (MBS). This feature allows various information to be displayed for MBS subscribers with display models.

10. Station Camp On

This feature allows an attendant or other group member of an IBS group to extend a call to a busy station within the same IBS group. When the busy station becomes idle, it automatically rings and is connected to the waiting call.

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SPECIALIZED SERVICES

F. CENTREX SERVICE

(N)

3. Feature Packages (Continued)

d. Package 4: Digital Centrex Advanced MBS Set Package

Package 4 contains all the features of Package 3 and can be added to Package 2. This Package includes the following features:

1. Automatic Answer Back

This feature allows any incoming call to the Primary Directory Number of the set to be automatically answered after four seconds.

2. Busy Override

This feature enables an ISDN terminal user to gain access to a busy terminal by pressing the Busy Override feature-activation key.

3. Call Back Queuing

This feature allows a station user encountering an all trunks busy condition the option of being notified when a trunk becomes idle and then being automatically connected to the called number.

4. Call Forward of DN's on a per Key Basis

This feature enables each directory number (DN) assigned this feature to be forwarded to a different DN (and destination).

5. Fast Transfer/Single Button Transfer

This feature, which provides Transfer on Release capability, speeds up call handling of calls by reducing the number of keystrokes needed to transfer a call and by eliminating the need to first conference the call.

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F. CENTREX SERVICE

(N)

3. Feature Packages (Continued)

d. Package 4: Digital Centrex Advanced MBS Set Package (Continued)

6. Feature Inspect Key

This feature gives station users of MBS with display easy access to important information about both the set's assigned features and incoming calls.

7. Group Intercom - Group Voice Page

This feature enables any MBS station user who is a member of a group intercom group to simultaneously page up to 29 predefined MBS-equipped members in the same group.

8. Group Intercom

This feature allows a customer to terminate on a member of a pre-designated group by using abbreviated dialing.

9. Individual Intercom

This feature allows a group intercom member to page another group intercom member using the built-in speaker on a MBS set.

10. Instant Change Order- User Control of Feature Changes

This feature allows the customers to reassign feature buttons on MBS sets.

11. Listen On Hold

This feature allows a user to place a called party on hold and listen through the speaker to determine when the call has been reestablished.

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GENERAL AND LOCAL EXCHANGE TARIFF

SPECIALIZED SERVICES

F. CENTREX SERVICE

(N)

3. Feature Packages (Continued)

d. Package 4: Digital Centrex Advanced MBS Set Package (Continued)

12. MADN Ring Options

This feature provides MADN single-call arrangement (SCA) groups with two ringing options: abbreviated and delayed.

13. Make Set Busy

This feature allows a terminal to be made busy to incoming calls.

14. Message Service Capability

This feature stores information of incoming unanswered calls and displays the information on a MBS set. Multiple options allow the user to scroll through, return, and erase the captured message.

15. Private Line Assignment

This feature allows the user to give a directory number the appearance of a POTS line. The private line has a POTS dialing plan.

16. Query Busy Station

This feature allows a user to query the busy/idle status of a designated station within the group. If the station is busy when the query is made, the line is monitored and the querying set is alerted as soon as the station becomes idle.

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GENERAL AND LOCAL EXCHANGE TARIFF

SPECIALIZED SERVICES

F. CENTREX SERVICE

(N)

3. Feature Packages (Continued)

d. Package 4: Digital Centrex Advanced MBS Set Package (Continued)

17. Secondary MADN Call Forwarding Activation

This feature enables secondary members of a Multiple Appearance Directory Number (MADN) group to activate and deactivate Call Forward from Meridian Business Sets or 500/2500 sets.

18. Short Hunt on DN Keys

This feature permits incoming calls to hunt over a set of directory number appearances in search of an idle DN on which to terminate.

19. Single Line Queue for Mini Console

This feature provides queuing capability to mini-console attendants or other MBS users without the additional expense of Automatic Call Distribution (ACD) or Uniform Call Distribution (UCD software).

20. Station Message Waiting Activation

This feature permits a station user to dial codes to access another station user or attendant who has activated Message Waiting.

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F. CENTREX SERVICE

(N)

4. Rates and Charges

The charges that apply to Centrex are: one Customer Line Charge for each line terminated at customer locations, one or more Feature Package charges per line, one Attendant Console Feature if applicable, EAS charges, and any optional features and nonrecurring charges. Volume discounts are to be applied based upon the total number of Centrex lines billed to the customer. Term discounts are applied based on the proposed length of service. Blocking discounts are based on the blocking criteria selected and used.

Nonrecurring Charges

The Service Ordering Charge and any applicable Section VIII elements such as Premise Visit Charge also apply.

The Nonrecurring charge for feature packages is charged per system, per occurrence. If multiple feature packages are selected for a single customer group, only the highest nonrecurring charge will apply for the group.

Installation and/or change charges are applicable as set forth in Section 6, SERVICE CHARGES of this tariff.

The per system establishment charge only applies when a group is initially established.

Subsequent line additions to an established group will be charged the per line establishment charge plus any feature nonrecurring charges.

Recurring Charges:

The Customer Line rate is calculated as follows:

Select the proper rate based on the Length of the Contract and the number of lines and apply any discount to the month to month rates.

Add any additional features from the options listed on the following pages.

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GENERAL AND LOCAL EXCHANGE TARIFF

SPECIALIZED SERVICES

F. CENTREX SERVICE

(N)

4. Rates and Charges (Continued)

Discounts are to be based upon the total number of Centrex lines billed to the customer and are calculated as follows:

Term Discount:	<u>Length of Contract</u>	<u>Discount per Line</u>
	24 Months	\$0.50
	36 Months	\$1.00
	48 Months	\$1.50
	60 Months	\$2.00
 Volume Discount	 <u>Total Centrex Lines</u>	 <u>Discount per Line</u>
	11 - 20 lines	\$0.50
	21 - 100 lines	\$1.00
	100-200 lines	\$1.50
 Blocking Discount*	 <u>Level of Access</u>	 <u>Discount per Line</u>
	60- 80%	\$1.50
	40- 59%	\$3.00
	20- 40%	\$4.50
	less than 20%	\$6.00

* The blocking discount is based on the level of access to or from the public network that the customer desires. For example, if a customer has 200 lines and wants to be able to obtain access to or from the public network from 50 of those lines at the same time, the level of access would be 25 percent, making the customer eligible for a \$4.50 discount. Divide the number of simultaneous accesses desired by the number of customer lines to obtain the percentage to use for a discount.

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GENERAL AND LOCAL EXCHANGE TARIFF

SPECIALIZED SERVICES

F. CENTREX SERVICE

(N)

4. Rates and Charges (Continued)

The following illustrates the calculation of monthly rates for Term and Volume. Blocking discounts would apply in addition to the package charges below:

a. Customer Lines -

<u>2 - 10 Lines</u>	<u>First Line</u>	<u>Additional lines</u>
Month to Month	\$25.92	\$12.92
24 Months	25.42	12.42
36 Months	24.92	11.92
48 Months	24.42	11.42
60 Months	23.92	10.92
<u>11 - 20 Lines</u>	<u>First Line</u>	<u>Additional lines</u>
Month to Month	25.42	12.42
24 Months	24.92	11.92
36 Months	24.42	11.42
48 Months	23.92	10.92
60 Months	23.42	10.42
<u>21 - 100 Lines</u>	<u>First Line</u>	<u>Additional lines</u>
Month to Month	\$24.92	11.92
24 Months	24.42	11.42
36 Months	23.92	10.92
48 Months	23.42	10.42
60 Months	22.92	9.92
<u>101 & over Lines</u>	<u>First Line</u>	<u>Additional lines</u>
Month to Month	\$24.42	11.42
24 Months	23.92	10.92
36 Months	23.42	10.42
48 Months	22.92	9.92
60 Months	22.42	9.42

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GENERAL AND LOCAL EXCHANGE TARIFF

SPECIALIZED SERVICES

F. CENTREX SERVICE

(N)

4. Rates and Charges (Continued)

c. Feature Packages:	Nonrecurring Charge	Monthly Charge Per Line
Package 1: Digital Centrex Small Business Feature	\$20.00	\$2.95
Package 2: Digital Centrex Standard Package	\$40.00	\$5.95
Package 3: Digital Centrex MBS Set Package	\$60.00	\$2.95
Package 4: Digital Centrex Advanced MBS Set Package	\$70.00	\$4.95

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GENERAL AND LOCAL EXCHANGE TARIFF

SPECIALIZED SERVICES

G. N11 ABBREVIATED DIALING CODES

1. Description

- a. Abbreviated dialing codes enable callers to connect to a location in the phone network that otherwise would be accessible only via a seven or ten-digit telephone number. The network must be pre-programmed to translate the three-digit code into the appropriate seven or ten-digit telephone number and route the call accordingly. For N11 codes, the first digit can be any digit other than 1 or 0 and the last two digits are both 1.
- b. The following N11 abbreviated dialing codes were among those assigned for specific uses by FCC Decision Nos. 97-51 and 00-136, issued in CC Docket 92-105:

211 – Community Information and Referral Services

311 – Non-Emergency Governmental Services

511 - Traffic and Transportation Information

711 – Telecommunications Relay Service

811 - One-call Notification Systems

(N)

2. Terms and Conditions

- a. The offering of these abbreviated dialing codes can be delivered via regular exchange access lines (by individual business line, residential line, PBX trunks, etc.)
- b. Access to these abbreviated dialing codes is not available through the following dialing arrangements:

1+

0+, 0- (credit card, third-party billing, collect calls)

101XXXX

Operator assisted calls will not be completed.

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Monroe, Louisiana

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GENERAL AND LOCAL EXCHANGE TARIFF

SPECIALIZED SERVICES

G. N11 ABBREVIATED DIALING CODES

(N)

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2. Terms and Conditions

a. The offering of these abbreviated dialing codes can be delivered via regular exchange access lines (by individual business line, residential line, PBX trunks, etc.)

b. Access to these abbreviated dialing codes is not available through the following dialing arrangements:

1+

0+, 0- (credit card, third-party billing, collect calls)

101XXXX

Operator assisted calls will not be completed.

(N)

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Monroe, Louisiana

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GENERAL AND LOCAL EXCHANGE TARIFF

SPECIALIZED SERVICES

G. N11 ABBREVIATED DIALING CODES (N)

2. Terms and Conditions (Cont'd)

- c. The Company will provide only the delivery of the calls. The entity that has been granted authorization to use the N11 abbreviated dialing code will be responsible for providing any announcements and services to the callers.
- d. Directory listings may be provided for N11 services under the terms, conditions, and rates specified in this tariff.
- e. The N11 subscriber is restricted from selling or transferring the N11 code to an unaffiliated entity, either directly or indirectly.
- f. Calls to the N11 code that translate to a disconnected number will be routed to intercept for a maximum of 60 days when the N11 provider is a Company subscriber.
- g. Disputes regarding geographic coverage by two or more N11 subscribers will be referred to the Public Service Commission.
- h. Only a single seven or ten-digit local number or a single ten-digit toll free number may be used as the point-to-point number.
- i. The N11 subscriber should work separately with cellular or wireless companies to ascertain whether cellular or wireless customers will be able to reach referral services provided by dialing N11.

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Monroe, Louisiana

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SPECIALIZED SERVICES

G. N11 ABBREVIATED DIALING CODES

(N)

2. Terms and Conditions (Cont'd)

j. N11 will be provided under the following conditions:

- (1) The N11 subscriber will subscribe to adequate telephone facilities initially and subsequently as may be required to adequately handle calls to N11 without impairing the Company's general telephone service or telephone plant.
- (2) The N11 subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.
- (3) The N11 subscriber will be liable for, and will indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgments, and all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, or any patent, trademark, copyright, or resulting from any claim of liable and slander.
- (4) Suspension of N11 Service is not allowed.
- (5) The N11 subscriber will respond promptly to any and all complaints lodged with any regulatory authority against any service provided via N11. If requested by the Company, the N11 subscriber will assist the Company in responding to complaints made to the Company concerning the subscriber's N11 service.

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SPECIALIZED SERVICES

G. N11 ABBREVIATED DIALING CODES

(N)

2. Terms and Conditions (Cont'd)

j. (Cont'd)

(6) The Company will provide both oral and written notification when a N11 subscriber's service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of N11. The Company reserves the right once notification is made to institute protective measures up to and including termination at any time and without further notice. The Company may take protective measures when the N11 subscriber makes no modification or is unwilling to accept modification in method of operation, or continues to cause service impairments.

k. The following conditions apply if the N11 subscriber provides a pre-recorded announcement:

- (1) The N11 subscriber will provide the announcements. The Company will provide only delivery of the call.
- (2) The provision of access to the N11 network by the Company for the transmission of announcements or recorded program services is subject to the availability of such facilities and the requirements of the local exchange network.
- (3) The N11 subscriber assumes all financial responsibility for all costs involved in providing announcements or recorded program services including, but not limited to, the recorder-announcement equipment producing the recording, advertising and promotional expenses.
- (4) The N11 subscriber assumes all financial responsibility, according to other specific rates and charges under tariff, for all facilities required to connect the recorder-announcement equipment located on the subscriber's premises.

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GENERAL AND LOCAL EXCHANGE TARIFF

SPECIALIZED SERVICES

G. N11 ABBREVIATED DIALING CODES

(N)

2. Terms and Conditions (Cont'd)

- i. The Company may take all legal and practical steps to disassociate itself from N11 subscribers whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.
- m. The Company will not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties in Company facilities and equipment or on equipment owned or leased by the subscriber.
- n. The Company, its employees, or its agents are not liable to any person for civil damages resulting from or caused by any act or omission in development, design, installation, operation, maintenance, performance or provision of N11 service, except for willful or wanton misconduct.

3. Rates

	Nonrecurring <u>Charge</u>
Initial Setup, Per Host Switch and/or Stand Alone Switch	\$300.00
Subsequent Changes Per Host Switch and/or Stand Alone Switch	\$ 50.00

(N)

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GENERAL AND LOCAL EXCHANGE TARIFF Missouri Public Service Commission

TARIFF CONCURRENCES

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GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public
Service Commission

TARIFF CONCURRENCES

REC'D DEC 01 2000

DIGITAL DATA TRANSMISSION SERVICE

1. CenturyTel of Northwest Arkansas, LLC (Missouri) concurs in the Digital Data Transmission Service Tariff as filed by Spectra Communications Group, LLC in PSC MO. NO. 6 within the State of Missouri. (C)
2. CenturyTel of Northwest Arkansas, LLC (Missouri) extends this concurrence to any and all changes which may be made subsequent to the effective date of this tariff by the Spectra Communications Group in PSC MO. NO. 6. (C)
3. CenturyTel of Northwest Arkansas, LLC (Missouri) hereby expressly reserves the right to cancel and make void this statement of concurrence at any and such time as it appears to be in the best interest of the Company.
4. This concurrence supersedes and cancels all previous schedules of rates and charges or concurrences issued by the Company or its predecessors.

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GENERAL AND LOCAL EXCHANGE TARIFFS **Missouri Public Service Commission**

TARIFF CONCURRENCES

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DIGITAL DATA TRANSMISSION SERVICE

1. CenturyTel of Northwest Arkansas, LLC (Missouri) concurs in the Digital Data Transmission Service Tariff as filed by GTE Midwest Incorporated PSC MO. NO. 6 within the State of Missouri.
2. CenturyTel of Northwest Arkansas, LLC (Missouri) extends this concurrence to any and all changes which may be made subsequent to the effective date of this tariff by the GTE Midwest Incorporated PSC MO. NO. 6.
3. CenturyTel of Northwest Arkansas, LLC (Missouri) hereby expressly reserves the right to cancel and make void this statement of concurrence at any and such time as it appears to be in the best interest of the Company.
4. This concurrence supersedes and cancels all previous schedules of rates and charges or concurrences issued by the Company or its predecessors.

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MISSOURI

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GENERAL AND LOCAL EXCHANGE TARIFF

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TARIFF CONCURRENCES

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INTRASTATE ACCESS SERVICES

1. CenturyTel of Northwest Arkansas, LLC concurs in the rules, regulations, rates and charges of the National Exchange Carrier Association Tariff F.C.C. No. 5, Access Services for intrastate access service in the Seligman/ Jacket exchange, in the State of Missouri.
2. CenturyTel of Northwest Arkansas, LLC extends this concurrence to any and all changes which may be made subsequent to the effective date of this tariff by the National Exchange Carrier Association.
3. CenturyTel of Northwest Arkansas, LLC hereby expressly reserves the right to cancel and make void this statement of concurrence at any and such time as it appears to be in the best interest of the Company.
4. This concurrence supersedes and cancels all previous schedules of rates and charges or concurrences issued by the Company or its predecessors.

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MESSAGE TOLL TELEPHONE SERVICES

1. CenturyTel of Northwest Arkansas, LLC (Missouri) concurs in the Long Distance Message Telecommunications Service Tariff as filed by Spectra Communications Group, LLC PSC MO. NO. 3 within the State of Missouri. (C)
2. CenturyTel of Northwest Arkansas, LLC (Missouri) extends this concurrence to any and all changes which may be made subsequent to the effective date of this tariff by the Spectra Communications Group, LLC PSC MO. NO. 3. (C)
3. CenturyTel of Northwest Arkansas, LLC (Missouri) hereby expressly reserves the right to cancel and make void this statement of concurrence at any and such time as it appears to be in the best interest of the Company.
4. This concurrence supersedes and cancels all previous schedules of rates and charges or concurrences issued by the Company or its predecessors.

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MESSAGE TOLL TELEPHONE SERVICES

1. CenturyTel of Northwest Arkansas, LLC (Missouri) concurs in the Long Distance Message Telecommunications Service Tariff as filed by GTE Midwest Incorporated PSC MO. NO. 3 within the State of Missouri.
2. CenturyTel of Northwest Arkansas, LLC (Missouri) extends this concurrence to any and all changes which may be made subsequent to the effective date of this tariff by the GTE Midwest Incorporated PSC MO. NO. 3.
3. CenturyTel of Northwest Arkansas, LLC (Missouri) hereby expressly reserves the right to cancel and make void this statement of concurrence at any and such time as it appears to be in the best interest of the Company.
4. This concurrence supersedes and cancels all previous schedules of rates and charges or concurrences issued by the Company or its predecessors.

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TARIFF CONCURRENCES

REC'D DEC 01 2000

WIDE AREA TELECOMMUNICATIONS SERVICES

1. CenturyTel of Northwest Arkansas, LLC (Missouri) concurs in the Wide Area Telecommunications Service Tariff, as filed by Spectra Communications Group, LLC - Missouri PSC MO. NO. 4 within the State of Missouri, with the following conditions. CenturyTel of Northwest Arkansas, LLC (Missouri) concurs in Spectra Communications Group, LLC - Missouri PSC MO. NO. 4 Telephone Company's Common Line 800 Service with the exception of the provision of call detail. CenturyTel of Northwest Arkansas, LLC (Missouri) will offer this service as CenturyTel Business Line 800 or CenturyTel Residence Line 800 Service. (C)
2. CenturyTel of Northwest Arkansas, LLC (Missouri) extends this concurrence to any and all changes which may be made subsequent to the effective date of this tariff by the Spectra Communications Group, LLC - Missouri PSC MO. NO. 4 Telephone Company. (C)
3. CenturyTel of Northwest Arkansas, LLC (Missouri) hereby expressly reserves the right to cancel and make void this statement of concurrence at any and such time as it appears to be in the best interest of the Company.
4. This concurrence supersedes and cancels all previous schedules of rates and charges or concurrences issued by the Company or its predecessors.

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WIDE AREA TELECOMMUNICATIONS SERVICES

1. CenturyTel of Northwest Arkansas, LLC (Missouri) concurs in the Wide Area Telecommunications Service Tariff, as filed by GTE Midwest Incorporated - Missouri PSC MO. NO. 4 within the State of Missouri, with the following conditions. CenturyTel of Northwest Arkansas, LLC (Missouri) concurs in GTE Midwest Incorporated - Missouri PSC MO. NO. 4 Telephone Company's Common Line 800 Service with the exception of the provision of call detail. CenturyTel of Northwest Arkansas, LLC (Missouri) will offer this service as CenturyTel Business Line 800 or CenturyTel Residence Line 800 Service.
2. CenturyTel of Northwest Arkansas, LLC (Missouri) extends this concurrence to any and all changes which may be made subsequent to the effective date of this tariff by the GTE Midwest Incorporated - Missouri PSC MO. NO. 4 Telephone Company.
3. CenturyTel of Northwest Arkansas, LLC (Missouri) hereby expressly reserves the right to cancel and make void this statement of concurrence at any and such time as it appears to be in the best interest of the Company.
4. This concurrence supersedes and cancels all previous schedules of rates and charges or concurrences issued by the Company or its predecessors.

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GENERAL AND LOCAL EXCHANGE TARIFF

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SWITCHED DATA SERVICE

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GENERAL AND LOCAL EXCHANGE TARIFF Missouri Public Service Commission

SWITCHED DATA SERVICE

REC'D MAY 01 2000

A. GENERAL

This section contains the application, definitions, description, regulations, and rates applicable to Switched Data service. This service is furnished by the Telephone Company where technological capabilities exist.

B. DESCRIPTION OF SERVICE

Switched Data service is a network service which provides the capability for switched digital end-to-end data transport.

Switched Data Individual Line Loop Extension

An extended loop capability which transports Switched Data usage between the customer's premises and the local serving central office. Each Switched Data Individual Line Loop Extension provides one channel which supports data transmission only. Each channel can transmit up to 56,000 bits per second, or up to 64,000 bits per second, depending on technology.

Switched Data Channel Access (DS1)

A 1.544 Megabits per second high capacity digital facility which transports Switched Data usage between the customer's premises and the local serving central office on a channelized basis. Each Switched Data Channel Access provides 24 digital channels which support data transmission only. On a per channel basis, the customer can transmit data up to 56,000 bits per second.

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SWITCHED DATA SERVICE

REC'D MAY 01 2000

C. DEFINITIONS

Asynchronous

A method of transmitting data in which each transmitted character is preceded by a start bit and followed by a stop bit, thus permitting the interval between characters to vary.

Bit

A binary digit. The smallest unit of information in the binary system of notation.

Bits Per Second

The number of bits transmitted per second. A measure of the speed of transmission of digital information.

Digital Centrex Service

Allows intercom (IC) calling (abbreviated calling) between stations in the same customer group without incurring usage.

DS1

A digital transmission facility which transmits data at 1.544 Megabits per second (Mbps). The DS1 is divided into 24 voice grade channels capable of carrying a transmission speed of 56 Kilobits per second (Kbps).

Digital

Information which is expressed in discrete or noncontinuous form.

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By: G. Clay Bailey, Vice President Government Relations
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GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public
Service Commission

SWITCHED DATA SERVICE

REC'D MAY 01 2000

C. DEFINITIONS (Cont'd)

Full Duplex

Type of communication that supports the transmission of signals in both directions simultaneously. This is not associated with simultaneous transmission of voice and data communications.

Half Duplex

Type of communication that supports transmission of signals alternately in both directions, but is not capable of simultaneous and independent transmission and reception. This is not associated with simultaneous transmission of voice and data communications.

Hunting

A search through a group of numbers until an idle station is found or the last number of the group is reached.

Off-Peak

The Off-Peak period for usage rating is from 5:00 PM to 7:59 AM.

Peak

The Peak period for usage rating is from 8:00 AM to 4:59 PM.

Speed Calling

Permits faster calling of frequently used numbers by pressing a button or dialing one to three digits.

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Missouri Public
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SWITCHED DATA SERVICE

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C. DEFINITIONS (Cont'd)

Synchronous

A method of transmitting data in which the data characters (bits) are transmitted in a continuous stream with the beginning of one data character (bit) being contiguous with the end of the preceding one thus eliminating the need for individual start bits and stop bits.

D. STANDARD FEATURES

Data Line Security

This feature prevents a call from being interrupted by override tones, such as a call waiting tone, or other test or busy verification tests that would interrupt the flow of data.

Intercom Dialing

This feature allows customer group stations to complete calls to other stations without the assistance of an attendant, by dialing a 2 through 7 digit number. Usage rates will not apply to intercom dialing. This feature is applicable to Digital Centrex groups only and is restricted to the serving wire center only.

Direct Dialing

This feature allows the user to place local and long distance calls without the assistance of an attendant by using the standard 7 through 10 digit dialing methods.

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Missouri Public
Service Commission

SWITCHED DATA SERVICE

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E. OPTIONAL FEATURES

Data Direct Connect

This feature provides an automatic connection between a Switched Data calling line that goes off-hook and a predetermined location.

Data Closed User Group

This feature, restricted to Digital Centrex lines, provides partitioning of Switched Data lines into groups where calls within such a group are allowed, but calls between such groups are denied.

F. OPTIONAL FEATURE PACKAGE

The following feature package is available for use with Switched Data service:

Data 1000 includes:

Data Toll Restriction - This feature will restrict toll calls from being placed over Switched Data lines.

Data Sequential Hunt Group - This feature assigns a lead telephone number to the hunt group. Hunting is sequential, i.e., starting at the first line assigned to the lead telephone number and ending at the last line within the hunt group.

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GENERAL AND LOCAL EXCHANGE TARIFF

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Service Commission

SWITCHED DATA SERVICE

REC'D MAY 01 2000

G. REGULATIONS

In addition to the following regulations, the appropriate regulations in other sections of this tariff will also apply.

Switched Data Service is comprised of the following rate elements:

- Switched Data Customer Line
- Service Connection Charges
- Optional Features
- Software Reconfiguration Charge
- Network Usage Charge

The minimum billing period for which service is provided is one month.

FCC Subscriber Line Charges as specified in Section 13 of the National Exchange Carrier Association Tariff FCC No. 5 will apply to Switched Data service.

For Presubscription to an Interexchange Carrier, the rates and regulations as set forth in Section 6 of the General Telephone Operating Companies Tariff, FCC No. 1 will apply to Switched Data Service.

A directory listing for Switched Data service will be provided, upon request, in accordance with Section 5 of this tariff.

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SWITCHED DATA SERVICE

REC'D MAY 01 2000

G. REGULATIONS (Cont'd)

Switched Data Individual Line Loop Extension can be provided where:

- A customer's local serving central office is capable of providing Switched Data.
- A customer's local serving central office is not capable of providing Switched Data. The Telephone Company will determine the nearest designated central office capable of providing Switched Data Service. Interoffice digital data service (DDS) mileage will apply from the noncapable central office to the central office capable of providing Switched Data at the rates shown in the appropriate tariff. (See Note) In this situation, the dialing plan associated with the central office that will be providing the Switched Data service to the customer will be utilized.

Switched Data Service Channel Access

- A customer's local serving central office is capable of providing Switched Data.
- A customer's local serving central office is not capable of providing Switched Data. The Telephone Company will determine the nearest central office capable of providing Switched Data Service. Interoffice digital high capacity mileage (1.544 Mbps) will apply from the noncapable central office to the central office capable of providing Switched Data at the rates shown in the appropriate tariff. (See Note) In this situation, the dialing plan associated with the central office that will be providing the Switched Data Service to the customer will be utilized.

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Note: National Exchange Carrier Association Tariff FCC No. 5, (56 Kbps).

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GENERAL AND LOCAL EXCHANGE TARIFF **Missouri Public Service Commission**

SWITCHED DATA SERVICE

REC'D MAY 01 2000

G. REGULATIONS (Cont'd)

Dialing Method

Access to Switched Data service is obtained through a dial-up connection via the public switched telephone network using the standard 7 through 10 digit methods.

Origination of calls for 800, 900, 976, 0- (intraLATA) and 0+ (intraLATA) is restricted.

H. APPLICATION OF RATES

Rates and charges specified in other sections of the tariff for services provided in conjunction with Switched Data service (i.e., Smart Call features, Digital Centrex features, etc.) are in addition to the monthly rates for Switched Data service.

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GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public
Service Commission

SWITCHED DATA SERVICE

REC'D MAY 01 2000

I. RATES

	<u>GSEC</u>	<u>Nonrecurring Charge (1)</u>	<u>Monthly Rate</u>
<u>SWITCHED DATA INDIVIDUAL</u>			
<u>LINE LOOP EXTENSION</u>			
Switched Data - Individual Line Loop Extension Access - Single Line	SWDALNLE-IC SWDALNLE SWDALNLEFX (4)	\$50.00	\$50.00 (2)
Switched Data - Individual Line Loop Extension Access - Digital Centrex Service	SWDALNCNTLE-IC SWDALNCNTLE SWDALNCNTLEFX (4)	50.00	50.00 (2)
Switched Data Individual Line Loop Extension Channel, per line Single Line	SWDLE-IC SWDLE	50.00	12.00
Digital Centrex Service	SWDCNTLE-IC SWDCNTLE	50.00	15.00
Switched Data - Interoffice Mileage	SWDLEMI		(3)

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08-471
FILED AUG 01 2000

- (1) In addition to the applicable Service Order Charge in Section 6 of this tariff.
- (2) This rate is in addition to the FCC Subscriber Line Charge the National Exchange Carrier Association Tariff FCC No. 5
- (3) Digital Data Service (56 Kbps) mileage charges in the National Exchange Carrier Association Access Tariff FCC No. 5.
- (4) Use this GSEC when interoffice mileage applies.

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SWITCHED DATA SERVICE

I. RATES (Cont'd)

	<u>GSEC</u>	<u>Nonrecurring Charge (1)</u>	<u>Monthly Rate</u>
<u>SWITCHED DATA CHANNEL ACCESS</u>			
Switched Data Channel Access (DS1), (24 channels)	SWDCACC-IC SWDCACC	(2)	(2) (3)
Switched Data Central Office Termination, per Access Arrangement	SWDCOT-IC SWDCOT	\$125.00	\$150.00
Switched Data Central Office Channelization - per channel activated	SWDCOC SWDCOCCNT SWDCOCDID	0.00	5.00
Switched Data - Interoffice Mileage	SWDCMI		(4)

Missouri Public
Service Commission
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- (1) In addition to the applicable Service Order Charge in Section 6 of this tariff.
- (2) The DS1 Special Access Line Rate, as set forth in the National Exchange Carrier Association Tariff FCC No. 5, will apply.
- (3) This rate is in addition to the FCC Subscriber Line Charge from the National Exchange Carrier Association Tariff FCC No. 5.
- (4) DS1 mileage as set forth in the National Exchange Carrier Association Tariff FCC No. 5.

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Missouri Public Service Commission

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SWITCHED DATA SERVICE

I. RATES (Cont'd)

	<u>GSEC</u>	<u>Nonrecurring Charge (1)</u>	<u>Monthly Rate</u>
OPTIONAL FEATURES, PER LINE			
Data Direct Connect	SWDDDC		\$ 1.00
Data Closed User Group	SWDDCUG		1.00
Switched Data - Interoffice Mileage	SWDCMI		(2)

Missouri Public Service Commission
00-471
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- (1) In addition to the applicable Service Order Charge in Section 6 of this tariff.
- (2) DS1 mileage as set forth in the National Exchange Carrier Association F.C.C. No. 5 Access Service Tariff.

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SWITCHED DATA SERVICE

I. RATES (Cont'd)

	<u>GSEC</u>	<u>Nonrecurring Charge (1)</u>	<u>Monthly Rate</u>
Software Reconfiguration Charge, Rate Per Occurrence	SWDRC	\$12.75	

This charge is applicable for any software changes that are required to make changes to Optional Features (e.g., changing Speed Call Lists, Data Direct Connect destination, etc.) of Feature Packages.

OPTIONAL FEATURE PACKAGES

Data 1000, per line	SWD1000(1) SWD1000TR	(2)	\$ 3.00
---------------------	-------------------------	-----	---------

Missouri Public
Service Commission
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- (1) This GSEC to be utilized when the customer selects not to utilize data toll restriction.
- (2) If ordered on subsequent activity, the appropriate Service Order Charge in Section 6 of this tariff will apply.

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GENERAL AND LOCAL EXCHANGE TARIFFS Missouri Public Service Commission

SWITCHED DATA SERVICE

REC'D MAY 01 2000

I. RATES (Cont'd)

NETWORK USAGE

Switched Data Network Usage will be billed to the originating end of the Switched Data call which terminates within the local calling area only. Intercom dialing will not be subject to the usage rate. The network usage charge does not apply to calls placed over the long distance telecommunications service (toll) network. For Switched Data calls terminating outside the local calling area the applicable toll charges will apply.

Switched Data Network Usage

Distance Bands	Airline Miles	Rate Period	
		Set-up	Each Minute
Local	---	\$0.02	\$0.01
A	1-10	\$0.03	\$0.03
B	11-16	\$0.04	\$0.05
C	17-22	\$0.05	\$0.08
D	23-30	\$0.06	\$0.09
E	31-40	\$0.07	\$0.11

DISCOUNTS

	From	Up to but not including	Discounts
Everyday	9 p.m.	8 a.m.	40%
Saturday, Sunday and certain holidays*	8 a.m.	9 p.m.	40%

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* Holiday discounts apply on New Year's Day (January 1), Independence Day (July 4), Labor Day (the first Monday in September), Thanksgiving Day (the fourth Thursday in November), and Christmas Day (December 25).

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GENERAL AND LOCAL EXCHANGE TARIFF

CHARGES RELATED TO CUSTOMER ACTIVITY

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Effective: October 20, 2006

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PO Box 4065, Monroe, Louisiana 71211

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public
Service Commission

CHARGES RELATED TO CUSTOMER ACTIVITY

REC'D MAY 01 2000

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Missouri Public
Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public
Service Commission

CHARGES RELATED TO CUSTOMER ACTIVITY

REC'D DEC 01 2000

A. DEPOSITS

Refer to Spectra Communications Group, LLC - Missouri PSC MO.
NO. 1 - General Rules and Regulations.

(C)

Issued: December 1, 2000

Effective: December 31, 2000

By: John Jones, Vice President Government Relations
PO Box 4065, Monroe, Louisiana 71211

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GENERAL AND LOCAL EXCHANGE TARIFF

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CHARGES RELATED TO CUSTOMER ACTIVITY

REC'D DEC 01 2000

B. LATE PAYMENT CHARGE

Refer to Spectra Communications Group, LLC - Missouri PSC MO.
NO. 1 -General Rules and Regulations.

(C)

C. RETURNED CHECK CHARGE

A charge of \$15.00 will apply whenever a check or draft presented for payment for service is not accepted by the institution on which it is written.

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CHARGES RELATED TO CUSTOMER ACTIVITY

REC'D MAY 01 2000

B. LATE PAYMENT CHARGE

Refer to GTE Midwest Incorporated - Missouri PSC MO. NO. 1 -
General Rules and Regulations.

C. RETURNED CHECK CHARGE

A charge of \$15.00 will apply whenever a check or draft presented for
payment for service is not accepted by the institution on which it is
written.

CANCELLED

DEC 31 2000

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GENERAL AND LOCAL EXCHANGE TARIFF

CHARGES RELATED TO CUSTOMER ACTIVITY

D. RESTORATION OF SERVICE

1. Where service has been suspended appropriate service charges as shown in Section 6, Sheet 11 (secondary service order charge and line connection charge) will apply for the restoration of service.
2. Service will be restored within a reasonable length of time during regular working hours after payment of all past-due charges, including any required deposit and applicable service charges. Party line customers are also required to pay a trip charge as shown in Section 6, Sheet 11.

E. CUSTOMER ACCOUNT RECORD

Customer account records are provided at no charge.

F. FINANCE CHARGE ON DELAYED PAYMENT AGREEMENTS

There is no finance charge assessed on delayed payment agreements.

G. COLLECTION FEE

The Company does not charge a collection fee.

H. COPY OF BILL

(N)

A printed additional copy of regular monthly billing may be provided to customers upon request where such information is available and facilities permit.

A nonrecurring charge applies for each printed copy furnished.

	<u>Residence</u>	<u>Business</u>	
Charge per copy	\$ 4.00	\$ 7.00	(N)

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GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public
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CHARGES RELATED TO CUSTOMER ACTIVITY

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GENERAL AND LOCAL EXCHANGE TARIFF

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NETWORK SERVICES

REC'D MAY 01 2000

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GENERAL AND LOCAL EXCHANGE TARIFF Missouri Public Service Commission

NETWORK SERVICES

REC'D MAY 01 2000

A. GENERAL

This tariff section contains regulations, rates and charges applicable to the provision of certain functional network capabilities. These network capabilities are provided by CenturyTel of Northwest Arkansas, LLC (Missouri), hereinafter referred to as the Telephone Company.

Services in this section of the tariff:

- are furnished only in central office areas where facilities and equipment are available, as determined by the Telephone Company.
- cannot be utilized in conjunction with the provisioning of interexchange access.

B. DEFINITIONS AND SERVICE DESCRIPTIONS

Customer - The term "Customer(s)" denotes any individual, partnership, association, joint-stock company, trust corporation, or governmental entity or any other entity which subscribes to the services offered under this section of the tariff.

Call Transfer - This feature provides the ability to temporarily hold an established call, originate another call to a third party, and then transfer the first call to the third party. When a call has been transferred, the original line/trunk is cleared to place or receive another call.

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Missouri Public
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NETWORK SERVICES

B. DEFINITIONS AND SERVICE DESCRIPTIONS (Continued)

Data Link - The facility that connects the customer's location to the Telephone Company's central office. This facility provides the capability of delivering to the customer information such as the called number, the call forwarded number, and the condition of the call being forwarded by each central office serving area in which the customer wishes to offer these services. (Requires subscription to Forwarded Call Information - Intraoffice). Delivery of calling number identification shall be blocked as described below under definition and service description of Forwarded Call Information Intraoffice.

End User - The term "end user" denotes any individual, partnership, association, joint-stock company, trust corporation, or governmental entity or any other entity which subscribes to the services offered by the customer utilizing those services provided under this section of the tariff.

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NETWORK SERVICES

B. DEFINITIONS AND SERVICE DESCRIPTIONS (Continued)

Forwarded Call Information - Intraoffice - A feature which provides to the customer the customer's end user line number, the customer's network service number to which redirected calls are forwarded, and the reason calls were forwarded or placed. This feature requires subscription to Data Link. The reasons for forwarding information may include when an end user line is:

- busy;
- not answered;
- either busy or not answered; or
- used to call the customer directly

The Telephone Company shall block the delivery of a calling party's telephone number and all calling number identification from any customer ordering Forwarded Call Information - Intraoffice and Data Link. Only calls which are not forwarded (i.e., calls to the customer from the customer's end user to retrieve messages) and calls within that end user's business group will be delivered to the customer ordering these network services.

Message Waiting Indication - Audible - A feature which provides the customer with the ability to send an alerting signal in the form of an audible stutter dial tone to its end user line. This alerting signal may be used by the customer to inform its end user that information is waiting. This feature requires subscription to Data Link.

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NETWORK SERVICES

REC'D MAY 01 2000

B. DEFINITIONS AND SERVICE DESCRIPTIONS (Continued)

Queuing - A feature which provides customers subscribing to PBX Automatic Trunks or Digital Centrex lines arranged in a multiline hunt group the capability to place inbound calls in an idle condition until facilities to answer the call are available. Inbound calls made to a multiline hunt group equipped with this feature will complete immediately if there is an idle terminal in the hunt group. However, if all terminals in the hunt group are busy, the inbound call is placed on hold and waits its turn to be served.

Three Feature Package - This is a package consisting of individual features of Call Forwarding Busy/No Answer-Fixed (CFBNAF), Message Waiting Indication-Audible (MWI), and Forwarded Call Information (FCI).

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Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF Missouri Public Service Commission

REC'D MAY 01 2000

NETWORK SERVICES

C. RATES AND CHARGES

	<u>Nonrecurring Charges (1)</u>	<u>Monthly Rate</u>	<u>GSEC</u>
<u>Call Transfer</u> Per Line or Trunk Arranged		\$ 1.50	ESPTRANS
<u>Data Link</u> (Requires subscription to Forwarded Call Information) Per Data Link Arranged	\$500.00 (2)	300.00	ESPLINK
<u>Forwarded Call Information Intraoffice</u> (Requires subscription to Data Link) Per End User Line Arranged		1.00	ESPFCI
<u>Message Waiting Indication-Audible</u> Per End User Line Arranged (Requires subscription to Data Link)		.50	ESPMWI
<u>Queuing</u> Per Line or Trunk Arranged		1.50	ESPQUE
<u>Three Feature Package</u> (Fixed Call Forwarding Busy/No Answer, Message Waiting Indication, Forwarded Call Information) (Requires subscription to Data Link) Per End User Line Arranged		2.00	ESPVMPKG

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1. Appropriate service charges from Section 6 of the General Exchange Tariff apply.
2. Billing GSEC - ESPLINKNRC.

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GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

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Chantel Mosby
Director, Tariffs and Compliance
Monroe, LA

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GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

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CenturyTel of Northwest Arkansas, LLC (Missouri)

PSC MO. NO. 1

Service Commission

SECTION 12 (T)

1st Revised Index Sheet 1
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GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

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Simple Choice™

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Voice Mail Complementary Services Package

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By: Jeffrey Glover, Vice President External Relations
PO Box 4065, Monroe, Louisiana 71211

CenturyTel of Northwest Arkansas, LLC (Missouri)
d/b/a CenturyTel

PSC MO. NO. 1
SECTION 12
Original Index Sheet 1

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public

PACKAGED SERVICES

REC'D JAN 31 2002 (N)

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Sheet No.

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4

(N)

CANCELLED

APR 04 2002

1st RS 1
Public Service Commission
MISSOURI

Issued: January 31, 2002

Effective: March 1, 2002

By: Jeffrey Glover, Vice President External Relations
PO Box 4065, Monroe, Louisiana 71211

Missouri Public

FILED MAR 01 2002

Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

A. General & Special Promotions

1. General

- a. Packaged Services are packages of features offered for use on individual access lines only. Services are available only through central offices which, at the Company's option, are appropriately equipped. Operating specifics may vary by central office equipment type but can be described generally as follows:

Packaged Services are available to both individual line residence and business services. Party-line customers, PBX customers, and Public Telephone Services are restricted from Packaged Services.

2. Special Promotions

The Company may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. The Company will provide written notice to the Commission at least 10 days prior to the commencement of a promotional program specifying the term of the promotion, the specific service offered, the location, and the beginning and ending dates of the promotional period.

Residential Services Promotion

For a period of 90 days beginning July 10, 2009, residential customers will be eligible to receive the following plan at the following monthly rate. Residential customers will also receive the Simple Choice Unlimited Long Distance Plan from CenturyTel Long Distance Inc. During the promotion applicable non-recurring charges will be waived.

(C)

<u>RATE</u>	<u>MONTHLY</u>
Unlimited	Simple Choice \$54.95

Eligible exchanges *

Jacket Seligman

* Simple Choice Unlimited is not available to Key, Centrex, and PBX customers.

Issued: June 30, 2009

Effective: July 10, 2009

Chantel Mosby
Director, Tariffs and Compliance
Monroe, Louisiana

CANCELLED
October 19, 2009
Missouri Public
Service Commission
TN-2010-0090; YI-2010-0165

FILED
Missouri Public
Service Commission
JI-2009-0898

GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

A. General & Special Promotions

1. General

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Residential Services Promotion

For a period of 90 days beginning April 1, 2009, residential customers will be eligible to receive the following plan at the following monthly rate. Residential customers will also receive the Simple Choice Unlimited Long Distance Plan from CenturyTel Long Distance Inc. During the promotion applicable non-recurring charges will be waived.

(C)

<u>RATE</u>	<u>MONTHLY</u>
Unlimited	Simple Choice \$54.95

Eligible exchanges *

Jacket Seligman

* Simple Choice Unlimited is not available to Key, Centrex, and PBX customers.

Issued: March 13, 2009

Effective: March 23, 2009

Chantel Mosby
Director, Tariffs and Compliance
Monroe, Louisiana

CANCELLED
July 10, 2009
Missouri Public
Service Commission
JI-2009-0898

FILED
Missouri Public
Service Commission
JI-2009-0649

GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

A. General & Special Promotions

1. General

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Residential Services Promotion

For a period of 90 days beginning October 3, 2008, residential customers will be eligible to receive the following plan at the following monthly rate. Residential customers will also receive the Simple Choice Unlimited Long Distance Plan from CenturyTel Long Distance Inc. During the promotion applicable non-recurring charges will be waived.

(C)

MONTHLY RATE

Simple Choice Unlimited	\$54.95
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Eligible exchanges *

Jacket	Seligman
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* Simple Choice Unlimited is not available to Key, Centrex, and PBX customers.

Issued: September 23, 2008

Effective: October 3, 2008

Chantel Mosby
Director, Tariffs and Compliance
Monroe, Louisiana

GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

A. General & Special Promotions

1. General

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Residential Services Promotion

For a period of 90 days beginning July 1, 2008, residential customers will be eligible to receive the following plan at the following monthly rate. Residential customers will also receive the Simple Choice Unlimited Long Distance Plan from CenturyTel Long Distance Inc. During the promotion applicable non-recurring charges will be waived.

(C)

MONTHLY RATE

Simple Choice Unlimited	\$54.95
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Eligible exchanges *

Jacket	Seligman
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* Simple Choice Unlimited is not available to Key, Centrex, and PBX customers.

Issued: June 19, 2008

Effective: June 29, 2008

Chantel Mosby
Director, Tariffs and Compliance
Monroe, Louisiana

GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

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Residential Services Promotion

For a period of 90 days beginning April 1, 2008, residential customers will be eligible to receive the following plan at the following monthly rate. Residential customers will also receive the Simple Choice Unlimited Long Distance Plan from CenturyTel Long Distance Inc. During the promotion applicable non-recurring charges will be waived. (C)

MONTHLY RATE

Simple Choice Unlimited \$54.95

Eligible exchanges *

Jacket Seligman

* Simple Choice Unlimited is not available to Key, Centrex, and PBX customers.

Issued: March 14, 2008

Effective: March 24, 2008

Chantel Mosby
Director, Tariffs and Compliance
Monroe, Louisiana

GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

A. General & Special Promotions

1. General

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Packaged Services are available to both individual line residence and business services. Party-line customers, PBX customers, and Public Telephone Services are restricted from Packaged Services.

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The Company may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. The Company will provide written notice to the Commission at least 10 days prior to the commencement of a promotional program specifying the term of the promotion, the specific service offered, the location, and the beginning and ending dates of the promotional period.

Residential Services Promotion

For a period of 90 days beginning January 1, 2008, residential customers will be eligible to receive the following plan at the following monthly rate. Residential customers will also receive the Simple Choice Unlimited Long Distance Plan from CenturyTel Long Distance Inc. During the promotion applicable non-recurring charges will be waived.

(C)

MONTHLY RATE

Simple Choice Unlimited

\$54.95

(C)

Eligible exchanges *

Jacket

Seligman

* Simple Choice Unlimited is not available to Key, Centrex, and PBX customers.

Issued: December 21, 2007

Effective: January 1, 2008

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

A. General & Special Promotions

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Residential Services Promotion

For a period of 90 days beginning October 1, 2007, residential customers will be eligible to receive the following plan at the following monthly rate. Residential customers will also receive the Simple Choice Unlimited Long Distance Plan from CenturyTel Long Distance Inc. During the promotion applicable non-recurring charges will be waived.

(C)

MONTHLY RATE

Simple Choice Unlimited	\$49.95
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Eligible exchanges *

Jacket	Seligman
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* Simple Choice Unlimited is not available to Key, Centrex, and PBX customers.

Issued: September 21, 2007

Effective: October 1, 2007

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

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Residential Services Promotion

For a period of 89 days beginning July 2, 2007, residential customers will be eligible to receive the following plan at the following monthly rate. Residential customers will also receive the Simple Choice Unlimited Long Distance Plan from CenturyTel Long Distance Inc. During the promotion applicable non-recurring charges will be waived.

(C)

MONTHLY RATE

Simple Choice Unlimited	\$49.95
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Eligible exchanges *

Jacket	Seligman
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* Simple Choice Unlimited is not available to Key, Centrex, and PBX customers.

Issued: June 22, 2007

Effective: July 2, 2007

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

A. General & Special Promotions

1. General

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Residential Services Promotion

For a period of 90 days beginning April 1, 2007, residential customers will be eligible to receive the following plan at the following monthly rate. Residential customers will also receive the Simple Choice Unlimited Long Distance Plan from CenturyTel Long Distance Inc. During the promotion applicable non-recurring charges will be waived.

MONTHLY RATE

Simple Choice Unlimited *	\$49.95
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Eligible exchanges

Jacket	Seligman
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* Simple Choice Unlimited is not available to Key, Centrex, and PBX customers. (N)

Issued: May 21, 2007

Effective: June 20, 2007

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

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Residential Services Promotion

For a period of 90 days beginning April 1, 2007, residential customers will be eligible to receive the following plan at the following monthly rate. Residential customers will also receive the Simple Choice Unlimited Long Distance Plan from CenturyTel Long Distance Inc. During the promotion applicable non-recurring charges will be waived.

(C)

MONTHLY RATE

Simple Choice Unlimited	\$49.95
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Eligible exchanges

Jacket	Seligman
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Issued: March 22, 2007

Effective: April 1, 2007

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

A. General & Special Promotions

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Residential Services Promotion

For a period of 90 days beginning January 1, 2007, residential customers will be eligible to receive the following plan at the following monthly rate. Residential customers will also receive the Simple Choice Unlimited Long Distance Plan from CenturyTel Long Distance Inc. During the promotion applicable non-recurring charges will be waived.

(C)

MONTHLY RATE

Simple Choice Unlimited	\$49.95
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Eligible exchanges

Jacket	Seligman
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Issued: December 14, 2006

Effective: December 24, 2006

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

Cancelled

April 1, 2007

Filed

GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

A. General & Special Promotions

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Residential Services Promotion

For a period of 90 days beginning October 1, 2006 residential customers will be eligible to receive the following plan at the following monthly rate. Residential customers will also receive the Simple Choice Unlimited Long Distance Plan from CenturyTel Long Distance Inc. During the promotion applicable non-recurring charges will be waived.

(C)

MONTHLY RATE

Simple Choice Unlimited	\$49.95
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Eligible exchanges

Jacket	Seligman
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Issued: September 18, 2006

Effective October 1, 2006

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, LA

Cancelled

December 24, 2006
Missouri Public
Service Commission

Filed
Missouri Public
Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

A. General & Special Promotions

1. General

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Residential Services Promotion

This promotion will be offered for the period July 3, 2006 to September 30, 2006, (C)
 not to exceed 90 days from the promotion start date. Residential customers will (C)
 be eligible to receive the following plan at the following monthly rate. Residential (C)
 customers will also receive the Simple Choice Unlimited Long Distance Plan (C)
 from CenturyTel Long Distance Inc. During the promotion applicable non-recurring
 charges will be waived.

MONTHLY RATE

Simple Choice Unlimited	\$49.95	(I)
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Eligible exchanges

Jacket	Seligman	(C)
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Issued: June 23, 2006

Effective July 3, 2006

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, LA

Cancelled

October 1, 2006

Missouri Public
Service Commission

Filed

Missouri Public
Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

A. General & Special Promotions

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Residential Services Promotion

This promotion will be offered for the period April 1, 2006 to June 30, 2006. Residential customers will be eligible to receive the following plan at the following monthly rate. Residential customers must also purchase the Simple Choice Unlimited Long Distance Plan from CenturyTel Long Distance Inc. During the promotion applicable non-recurring charges will be waived.

	<u>MONTHLY RATE</u>
Simple Choice Unlimited	\$19.95

Eligible exchanges

Jacket	Seligman
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(N)

(N)

Issued: March 20, 2006

Effective April 1, 2006

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, LA

Cancelled

July 3, 2006

Missouri Public
Service Commission

Filed

Missouri Public
Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

~~Missouri Public~~

PACKAGED SERVICES

REC'D JAN 31 2002

(N)

A. General & Special Promotions

Service Commission

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(N)

CANCELLED
 APR 04 2002
 12252
 Public Service Commission
 MISSOURI

Issued: January 31, 2002

Effective: March 1, 2002

By: Jeffrey Glover, Vice President External Relations
PO Box 4065, Monroe, Louisiana 71211

~~Missouri Public~~

FILED MAR 01 2002

Service Commission

Cancelled

GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

- A. General & Special Promotions (Cont'd)
- 2. Special Promotions (Cont'd)

Flexible Savings Bundle (Includes regulated and unregulated services):

For a period of 90 days beginning July 10, 2009, CenturyTel is offering a discount on certain features for business customers with 3 lines or less and who subscribe to the Tier One, Tier Two, or Unlimited Flexible Savings Bundle. The following feature options are available with Tier One and Tier Two: Caller ID, Call Waiting ID, Call Forwarding, Call Waiting, Voice Mail, and Hunting, where available. Tier One and Tier Two Customers with one, two, or three lines will receive the feature package at the rates of \$21.00, \$32.00, or \$43.00, respectively. Customers subscribing to the Unlimited Flexible Savings Bundle will have an unlimited choice of features for an additional \$5.00, per line. In addition, all applicable nonrecurring charges will be waived.

(C)

(D)

(D)

Issued: June 30, 2009

Effective: July 10, 2009

Chantel Mosby
Director, Tariffs and Compliance
Monroe, Louisiana

CANCELLED
October 19, 2009
Missouri Public
Service Commission
TN-2010-0090; YI-2010-0165

FILED
Missouri Public
Service Commission
JI-2009-0898

GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

- A. General & Special Promotions (Cont'd)
- 2. Special Promotions (Cont'd)

Flexible Savings Bundle (Includes regulated and unregulated services):

For a period of 90 days beginning April 1, 2009, CenturyTel is offering a discount on certain features for business customers with 3 lines or less and who subscribe to the Tier One, Tier Two, or Unlimited Flexible Savings Bundle. The following feature options are available with Tier One and Tier Two: Caller ID, Call Waiting ID, Call Forwarding, Call Waiting, Voice Mail, and Hunting, where available. Tier One and Tier Two Customers with one, two, or three lines will receive the feature package at the rates of \$21.00, \$32.00, or \$43.00, respectively. Customers subscribing to the Unlimited Flexible Savings Bundle will have an unlimited choice of features for an additional \$5.00, per line. In addition, all applicable nonrecurring charges will be waived. (C)

Pure Broadband Bundle Promotion

CenturyTel will run a promotion effective April 1, 2009 which will run for a period of 90 days. This bundle offering will include an Emergency Line bundled with CenturyTel's Broadband and Internet service. (C)

This bundle is available to residential and business customers in all exchanges within the Company where technically available. An Emergency Line provides an access line with certain limitations. The line will be toll blocked and will not have a directory listing. The line will allow outgoing E911 and 711 abbreviated dialing only with unlimited incoming calls. The bundle rate will include the Subscriber Line Charge, Telecommunications Relay Service (TRS) Charge, E911 Charge and Local Number Portability (LNP) Charge, if applicable. The Emergency line will not be sold on a stand alone basis. It is only to be included in the Pure Broadband Bundle. In addition all applicable nonrecurring charges will be waived. (C)
 (C)

	<u>Business</u>	<u>Residential</u>
Monthly Rate	\$59.95	\$49.95

Issued: March 13, 2009

Effective: March 23, 2009

Chantel Mosby
 Director, Tariffs and Compliance
 Monroe, Louisiana

CANCELLED
 July 10, 2009
 Missouri Public
 Service Commission
 JI-2009-0898

FILED
 Missouri Public
 Service Commission
 JI-2009-0649

GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

- A. General & Special Promotions (Cont'd)
- 2. Special Promotions (Cont'd)

Flexible Savings Bundle (Includes regulated and unregulated services):

For a period of 90 days beginning October 3, 2008, CenturyTel is offering a discount on certain features for business customers with 3 lines or less and who subscribe to the Tier One, Tier Two, or Unlimited Flexible Savings Bundle. The following feature options are available with Tier One and Tier Two: Caller ID, Call Waiting ID, Call Forwarding, Call Waiting, Voice Mail, and Hunting, where available. Tier One and Tier Two Customers with one, two, or three lines will receive the feature package at the rates of \$21.00, \$32.00, or \$43.00, respectively. Customers subscribing to the Unlimited Flexible Savings Bundle will have an unlimited choice of features for an additional \$5.00, per line. In addition, all applicable nonrecurring charges will be waived. (C)

Pure Broadband Bundle Promotion

CenturyTel will run a promotion effective October 3, 2008 which will run for a period of 90 days. This bundle offering will include an Emergency Line bundled with CenturyTel's Broadband and Internet service. (C)

This bundle is available to residential customers in all exchanges within the Company where technically available. An Emergency Line provides a residential one-party access line with certain limitations. The line will be toll blocked and will not have a directory listing. The line will allow outgoing E911 and 711 abbreviated dialing only with unlimited incoming calls. The bundle rate will include the Subscriber Line Charge, Telecommunications Relay Service (TRS) Charge, E911 Charge and Local Number Portability (LNP) Charge. The Emergency line will not be sold on a stand alone basis. It is only to be included in the Pure Broadband Bundle. The residential monthly rate is \$49.95. In addition all applicable nonrecurring charges will be waived.

Issued: September 23, 2008

Effective: October 3, 2008

Chantel Mosby
Director, Tariffs and Compliance
Monroe, Louisiana

GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

- A. General & Special Promotions (Cont'd)
- 2. Special Promotions (Cont'd)

Flexible Savings Bundle (Includes regulated and unregulated services):

For a period of 90 days beginning July 1, 2008, CenturyTel is offering a discount on certain features for business customers with 3 lines or less and who subscribe to the Tier One, Tier Two, or Unlimited Flexible Savings Bundle. The following feature options are available with Tier One and Tier Two: Caller ID, Call Waiting ID, Call Forwarding, Call Waiting, Voice Mail, and Hunting, where available. Tier One and Tier Two Customers with one, two, or three lines will receive the feature package at the rates of \$21.00, \$32.00, or \$43.00, respectively. Customers subscribing to the Unlimited Flexible Savings Bundle will have an unlimited choice of features for an additional \$5.00, per line. In addition, all applicable nonrecurring charges will be waived. (C)

Pure Broadband Bundle Promotion

CenturyTel will run a promotion effective July 1, 2008 which will run for a period of 90 days. This bundle offering will include an Emergency Line bundled with CenturyTel's Broadband and Internet service. (C)

This bundle is available to residential customers in all exchanges within the Company where technically available. An Emergency Line provides a residential one-party access line with certain limitations. The line will be toll blocked and will not have a directory listing. The line will allow outgoing E911 and 711 abbreviated dialing only with unlimited incoming calls. The bundle rate will include the Subscriber Line Charge, Telecommunications Relay Service (TRS) Charge, E911 Charge and Local Number Portability (LNP) Charge. The Emergency line will not be sold on a stand alone basis. It is only to be included in the Pure Broadband Bundle. The residential monthly rate is \$49.95. In addition all applicable nonrecurring charges will be waived.

Issued: June 19, 2008

Effective: June 29, 2008

Chantel Mosby
Director, Tariffs and Compliance
Monroe, Louisiana

GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

- A. General & Special Promotions (Cont'd)
- 2. Special Promotions (Cont'd)

Flexible Savings Bundle (Includes regulated and unregulated services):

For a period of 90 days beginning April 1, 2008, CenturyTel is offering a discount on certain features for business customers with 3 lines or less and who subscribe to the Tier One, Tier Two, or Unlimited Flexible Savings Bundle. The following feature options are available with Tier One and Tier Two: Caller ID, Call Waiting ID, Call Forwarding, Call Waiting, Voice Mail, and Hunting, where available. Tier One and Tier Two Customers with one, two, or three lines will receive the feature package at the rates of \$21.00, \$32.00, or \$43.00, respectively. Customers subscribing to the Unlimited Flexible Savings Bundle will have an unlimited choice of features for an additional \$5.00, per line. In addition, all applicable nonrecurring charges will be waived.

(C)

(D)

Pure Broadband Bundle Promotion

CenturyTel will run a promotion effective April 1, 2008 which will run for a period of 90 days. This bundle offering will include an Emergency Line bundled with CenturyTel's Broadband and Internet service.

(D)

(N)

This bundle is available to residential customers in all exchanges within the Company where technically available. An Emergency Line provides a residential one-party access line with certain limitations. The line will be toll blocked and will not have a directory listing. The line will allow outgoing E911 and 711 abbreviated dialing only with unlimited incoming calls. The bundle rate will include the Subscriber Line Charge, Telecommunications Relay Service (TRS) Charge, E911 Charge and Local Number Portability (LNP) Charge. The Emergency line will not be sold on a stand alone basis. It is only to be included in the Pure Broadband Bundle. The residential monthly rate is \$49.95. In addition all applicable nonrecurring charges will be waived.

(N)

Issued: March 14, 2008

Effective: March 24, 2008

Chantel Mosby
Director, Tariffs and Compliance
Monroe, Louisiana

GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

A. General & Special Promotions (Cont'd)

2. Special Promotions (Cont'd)

Flexible Savings Bundle (Includes regulated and unregulated services):

For a period of 90 days beginning January 1, 2008, CenturyTel is offering a discount on certain features for business customers with 3 lines or less and who subscribe to the Tier One, Tier Two, or Unlimited Flexible Savings Bundle. The following feature options are available with Tier One and Tier Two: Caller ID, Call Waiting ID, Call Forwarding, Call Waiting, Voice Mail, and Hunting, where available. Tier One and Tier Two Customers with one, two, or three lines will receive the feature package at the rates of \$21.00, \$32.00, or \$43.00, respectively. Customers subscribing to the Unlimited Flexible Savings Bundle will have an unlimited choice of features for an additional \$5.00, per line. In addition, all applicable nonrecurring charges will be waived.

BUSINESS UNLIMITED (SOHO) PROMOTION

(N)

During the 90-day promotional period beginning February 22, 2008, business customers with 1-3 lines will be eligible for discounted unlimited calling services. The offer includes voice, unlimited choice of features, and unlimited extended local and long distance calling. The monthly recurring rate for the primary line bundle is \$69.95 with each additional line at \$50.00 per line.

(N)

Issued: February 12, 2008

Effective: February 22, 2008

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, LA

CANCELLED
March 24, 2008
Missouri Public
Service Commission

FILED
Missouri Public
Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

- A. General & Special Promotions (Cont'd)
- 2. Special Promotions (Cont'd)

Flexible Savings Bundle (Includes regulated and unregulated services):

For a period of 90 days beginning January 1, 2008, CenturyTel is offering a discount on certain features for business customers with 3 lines or less and who subscribe to the Tier One, Tier Two, or Unlimited Flexible Savings Bundle. The following feature options are available with Tier One and Tier Two: Caller ID, Call Waiting ID, Call Forwarding, Call Waiting, Voice Mail, and Hunting, where available. Tier One and Tier Two Customers with one, two, or three lines will receive the feature package at the rates of \$21.00, \$32.00, or \$43.00, respectively. Customers subscribing to the Unlimited Flexible Savings Bundle will have an unlimited choice of features for an additional \$5.00, per line. In addition, all applicable nonrecurring charges will be waived.

(C)

Issued: December 21, 2007

Effective: January 1, 2008

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

A. General & Special Promotions (Cont'd)

2. Special Promotions (Cont'd)

Residential Winback Promotion:

For a period of 90 days beginning October 1, 2007, the Company will waive the applicable nonrecurring charges for each access line ordered by residential customers who previously established service with another Local Exchange Carrier and who now wish to return to CenturyTel for Local Service.

Flexible Savings Bundle (Includes regulated and unregulated services):

For a period of 90 days beginning October 1, 2007, CenturyTel is offering a discount on certain features for business customers with 3 lines or less and who subscribe to the Tier One, Tier Two, or Unlimited Flexible Savings Bundle. The following feature options are available with Tier One and Tier Two: Caller ID, Call Waiting ID, Call Forwarding, Call Waiting, Voice Mail, and Hunting, where available. Tier One and Tier Two Customers with one, two, or three lines will receive the feature package at the rates of \$21.00, \$32.00, or \$43.00, respectively. Customers subscribing to the Unlimited Flexible Savings Bundle will have an unlimited choice of features for an additional \$5.00, per line. In addition, all applicable nonrecurring charges will be waived.

Pure Broadband Bundle Promotion

CenturyTel will run a promotion effective December 5, 2007 which will run for a period of 90 days. This bundle offering will include an Emergency Line bundled with CenturyTel's Broadband and Internet service.

This bundle is available to residential customers in all exchanges within the Company where technically available. An Emergency Line provides a residential one-party access line with certain limitations. The line will be toll blocked and will not have a directory listing. The line will allow outgoing E911 and 711 abbreviated dialing only with unlimited incoming calls. The bundle rate will include the Subscriber Line Charge, Telecommunications Relay Service (TRS) Charge, E911 Charge and Local Number Portability (LNP) Charge. The Emergency line will not be sold on a stand alone basis. It is only to be included in the Pure Broadband Bundle. The residential monthly rate is \$49.95. In addition all applicable nonrecurring charges will be waived.

(N)

(N)

Issued: November 19, 2007

Effective: November 29, 2007

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

A. General & Special Promotions (Cont'd)

2. Special Promotions (Cont'd)

Residential Winback Promotion:

For a period of 90 days beginning October 1, 2007, the Company will waive the applicable nonrecurring charges for each access line ordered by residential customers who previously established service with another Local Exchange Carrier and who now wish to return to CenturyTel for Local Service.

(C)

Flexible Savings Bundle (Includes regulated and unregulated services):

For a period of 90 days beginning October 1, 2007, CenturyTel is offering a discount on certain features for business customers with 3 lines or less and who subscribe to the Tier One, Tier Two, or Unlimited Flexible Savings Bundle. The following feature options are available with Tier One and Tier Two: Caller ID, Call Waiting ID, Call Forwarding, Call Waiting, Voice Mail, and Hunting, where available. Tier One and Tier Two Customers with one, two, or three lines will receive the feature package at the rates of \$21.00, \$32.00, or \$43.00, respectively. Customers subscribing to the Unlimited Flexible Savings Bundle will have an unlimited choice of features for an additional \$5.00, per line. In addition, all applicable nonrecurring charges will be waived.

(N)

(N)

Issued: September 21, 2007

Effective: October 1, 2007

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

A. General & Special Promotions (Cont'd)

2. Special Promotions (Cont'd)

(D)

(D)

Residential Winback Promotion: For a period of 70 days beginning July 21, 2007, the Company will waive the applicable nonrecurring charges for each access line ordered by residential customers who previously established service with another Local Exchange Carrier and who now wish to return to CenturyTel for Local Service.

(C)

(D)

(D)

Issued: July 12, 2007

Effective: July 21, 2007

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

CANCELLED
Oct. 1, 2007
Missouri Public
Service Commission

FILED
Missouri Public
Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

- A. General & Special Promotions (Cont'd)
- 2. Special Promotions (Cont'd)

Residential Move Promotion: For a period of 90 days beginning April 1, 2007, the Company will waive the installation charges (Service Order and Connection charges) for residential customers moving from their current location to a new location within the company serving area who subscribe to a Simple Choice bundle. Simple Choice is not available to Key, Centrex, and PBX customers. (C)

Residential Winback Promotion: For a period of 90 days beginning April 1, 2007, the Company will waive the applicable nonrecurring charges for each access line ordered by residential customers who previously established service with another Local Exchange Carrier and who now wish to return to CenturyTel for Local Service.

Simple Choice Lite: For a period of 90 days beginning April 1, 2007, where 256K DSL is available, residential customers who subscribe for a 12 month commitment can receive an access line, 256K DSL with Anti-Virus protection, 100 minutes of long distance calling (\$0.12 per minute over 100 minutes), Voice Messaging, Call Waiting, and 3-Way Calling for a package price of \$44.95. Applicable nonrecurring charges are also waived.

Issued: May 21, 2007

Effective: June 20, 2007

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

A. General & Special Promotions (Cont'd)

2. Special Promotions (Cont'd)

Residential Move Promotion: For a period of 90 days beginning April 1, 2007, the Company will waive the installation charges (Service Order and Connection charges) for residential customers moving from their current location to a new location within the company serving area who subscribe to a Simple Choice bundle. (C)

Residential Winback Promotion: For a period of 90 days beginning April 1, 2007, the Company will waive the applicable nonrecurring charges for each access line ordered by residential customers who previously established service with another Local Exchange Carrier and who now wish to return to CenturyTel for Local Service. (C)

Simple Choice Lite: For a period of 90 days beginning April 1, 2007, where 256K DSL is available, residential customers who subscribe for a 12 month commitment can receive an access line, 256K DSL with Anti-Virus protection, 100 minutes of long distance calling (\$0.12 per minute over 100 minutes), Voice Messaging, Call Waiting, and 3-Way Calling for a package price of \$44.95. Applicable nonrecurring charges are also waived. (C)

Issued: March 22, 2007

Effective: April 1, 2007

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

Cancelled
June 20, 2007
MO PSC

Filed
Missouri Public
Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

A. General & Special Promotions (Cont'd)

2. Special Promotions (Cont'd)

For a period of 90 days beginning January 1, 2007, the Company will waive the installation charges (Service Order and Connection charges) for residential customers moving from their current location to a new location within the company serving area who subscribe to a Simple Choice bundle. (C)

For a period of 90 days beginning January 1, 2007, the Company will waive the applicable nonrecurring charges for each access line ordered by residential customers who previously established service with another Local Exchange Carrier and who now wish to return to CenturyTel for Local Service. (C)

For a period of 90 days beginning January 1, 2007, where 256K DSL is available, residential customers who subscribe for a 12 month commitment can received an access line, 256K DSL with Anti-Virus protection, 100 minutes of long distance calling (\$0.12 per minute over 100 minutes), Voice Messaging, Call Waiting, and Call Forwarding for a package price of \$44.95. Applicable nonrecurring charges are also waived. (N)
|
(N)

Issued: December 14, 2006

Effective: December 24, 2006

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

Cancelled

April 1, 2007

Filed

GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

A. General & Special Promotions (Cont'd)

2. Special Promotions (Cont'd)

For a period August 1, 2006 through October 28, 2006 not to exceed 90 days from the promotion start date, the Company will waive the installation charges (Service Order and Connection charges) for residential customers moving from their current location to a new location within the company serving area who subscribe to a Simple Choice bundle.

For a period of 60 days beginning November 1, 2006 not to exceed 90 days from the promotion start date, the Company will waive the applicable nonrecurring charges for each access line ordered by residential customers who previously established service with another Local Exchange Carrier and who now wish to return to CenturyTel for Local Service.

(C)

Issued: September 18, 2006

Effective: October 1, 2006

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

Cancelled

December 24, 2006

Missouri Public
Service Commission

Filed

Missouri Public
Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

A. General & Special Promotions (Cont'd)

2. Special Promotions (Cont'd)

For a period August 1, 2006 through October 28, 2006 not to exceed 90 days from the promotion start date, the Company will waive the installation charges (Service Order and Connection charges) for residential customers moving from their current location to a new location within the company serving area who subscribe to a Simple Choice bundle. (N)

During the period August 1, 2006 through October 28, 2006 not to exceed 90 days from the promotion start date, the Company will waive the applicable nonrecurring charges for each access line ordered by residential customers who previously established service with another Local Exchange Carrier and who now wish to return to CenturyTel for Local Service. (N)

Issued: July 19, 2006

Effective: August 1, 2006

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, Louisiana

Cancelled

October 1, 2006

Missouri Public
Service Commission

Filed

Missouri Public
Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

A. General & Special Promotions (Cont'd)

2. Special Promotions (Cont'd)

Business Unlimited Promotion

Business customers with 1-10 lines will be eligible for discounted unlimited calling services. (C)
Subscription to the Business Unlimited bundle includes one line of Unlimited Local & Long Distance Calling and choice of calling features. Additional lines of Unlimited Local and Long Distance calling, up to a maximum of ten (10) lines, may be added plus all other applicable monthly service charges. (C)

For Customers with 4-10 lines, a 12 month minimum service commitment is required. An early termination fee of \$500 will be applied if the service is canceled before the 12 month minimum service commitment period has expired.

Unlimited Local Calling does not apply to metered/measured line services, PBX, Key, or Centrex accounts. Toll and EAS services are not included in Local Calling plan. Unlimited Long Distance does not apply to metered/measured line services, PBX, Key, or Centrex accounts. Unlimited Long Distance services are provided by CenturyTel Long Distance, LLC. To receive Unlimited Long Distance plan rates, customer must choose CenturyTel Long Distance, LLC as their IntraLATA and InterLATA toll carrier. The Unlimited Calling plan is for typical domestic voice usage only, and cannot be used for any purpose inconsistent with typical domestic voice usage. If usage under this plan is not consistent with typical domestic voice usage, as determined in CenturyTel's sole discretion, CenturyTel reserves the right to move customer to an alternative plan or may suspend, restrict or cancel customer's service. Further, calls that do not fall within the Unlimited Long Distance plan include but are not limited to fax and data calls (billed at 10 cents per minute; includes calls to long distance dial-up Internet providers), calls to 900 numbers, directory assistance, calling card, operator services, international calling, toll free calling services, commercial facsimile, auto-dialing, resale, call centers and direct telemarketing centers. Additional costs apply for operator services, international calls, directory assistance, calling card rates and payphone surcharges. Long distance plan rates apply to direct dialed U.S. calls including Alaska

Monthly Charge for primary <u>Access Line</u>	Monthly Charge for each additional <u>Access Line</u>	(C)
\$69.95	\$50.00	 (C)

Issued: October 31, 2008

Effective: November 30, 2008

By: Chantel Mosby, Director, Tariffs and Compliance
PO Box 4065, Monroe, Louisiana 71211

GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

A. General & Special Promotions (Cont'd)

2. Special Promotions (Cont'd)

Business Unlimited Promotion

During the 90-day promotional period beginning October 3, 2008, business customers with 1-10 lines will be eligible for discounted unlimited calling services. Subscription to the Business Unlimited bundle includes one line of Unlimited Local & Long Distance Calling for \$69.95 and choice of calling features. Additional lines of Unlimited Local and Long Distance calling, up to a maximum of ten (10) lines, may be added at a rate of \$50.00 per line plus all other applicable monthly service charges. (C)

For Customers with 4-10 lines, a 12 month minimum service commitment is required. An early termination fee of \$500 will be applied if the service is canceled before the 12 month minimum service commitment period has expired.

Unlimited Local Calling does not apply to metered/measured line services, PBX, Key, or Centrex accounts. Toll and EAS services are not included in Local Calling plan. Unlimited Long Distance does not apply to metered/measured line services, PBX, Key, or Centrex accounts. Unlimited Long Distance services are provided by CenturyTel Long Distance, LLC. To receive Unlimited Long Distance plan rates, customer must choose CenturyTel Long Distance, LLC as their IntraLATA and InterLATA toll carrier. The Unlimited Calling plan is for typical domestic voice usage only, and cannot be used for any purpose inconsistent with typical domestic voice usage. If usage under this plan is not consistent with typical domestic voice usage, as determined in CenturyTel's sole discretion, CenturyTel reserves the right to move customer to an alternative plan or may suspend, restrict or cancel customer's service. Further, calls that do not fall within the Unlimited Long Distance plan include but are not limited to fax and data calls (billed at 10 cents per minute; includes calls to long distance dial-up Internet providers), calls to 900 numbers, directory assistance, calling card, operator services, international calling, toll free calling services, commercial facsimile, auto-dialing, resale, call centers and direct telemarketing centers. Additional costs apply for operator services, international calls, directory assistance, calling card rates and payphone surcharges. Long distance plan rates apply to direct dialed U.S. calls including Alaska

Issued: September 23, 2008

Effective: October 3, 2008

Chantel Mosby
Director, Tariffs and Compliance
Monroe, Louisiana

CANCELLED
November 30, 2008
Missouri Public
Service Commission
JI-2009-0309

FILED
Missouri Public
Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

A. General & Special Promotions (Cont'd)

2. Special Promotions (Cont'd)

Business Unlimited Promotion

During the 90-day promotional period beginning July 1, 2008, business customers with 1-10 lines will be eligible for discounted unlimited calling services. Subscription to the Business Unlimited bundle includes one line of Unlimited Local & Long Distance Calling for \$69.95 and choice of calling features. Additional lines of Unlimited Local and Long Distance calling, up to a maximum of ten (10) lines, may be added at a rate of \$50.00 per line plus all other applicable monthly service charges. (C)

For Customers with 4-10 lines, a 12 month minimum service commitment is required. An early termination fee of \$500 will be applied if the service is canceled before the 12 month minimum service commitment period has expired.

Unlimited Local Calling does not apply to metered/measured line services, PBX, Key, or Centrex accounts. Toll and EAS services are not included in Local Calling plan. Unlimited Long Distance does not apply to metered/measured line services, PBX, Key, or Centrex accounts. Unlimited Long Distance services are provided by CenturyTel Long Distance, LLC. To receive Unlimited Long Distance plan rates, customer must choose CenturyTel Long Distance, LLC as their IntraLATA and InterLATA toll carrier. The Unlimited Calling plan is for typical domestic voice usage only, and cannot be used for any purpose inconsistent with typical domestic voice usage. If usage under this plan is not consistent with typical domestic voice usage, as determined in CenturyTel's sole discretion, CenturyTel reserves the right to move customer to an alternative plan or may suspend, restrict or cancel customer's service. Further, calls that do not fall within the Unlimited Long Distance plan include but are not limited to fax and data calls (billed at 10 cents per minute; includes calls to long distance dial-up Internet providers), calls to 900 numbers, directory assistance, calling card, operator services, international calling, toll free calling services, commercial facsimile, auto-dialing, resale, call centers and direct telemarketing centers. Additional costs apply for operator services, international calls, directory assistance, calling card rates and payphone surcharges. Long distance plan rates apply to direct dialed U.S. calls including Alaska

Issued: June 19, 2008

Effective: June 29, 2008

Chantel Mosby
Director, Tariffs and Compliance
Monroe, Louisiana

GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

A. General & Special Promotions (Cont'd)

2. Special Promotions (Cont'd)

Business Unlimited Promotion

During the 90-day promotional period beginning April 1, 2008, business customers with 1-10 lines will be eligible for discounted unlimited calling services. Subscription to the Business Unlimited bundle includes one line of Unlimited Local & Long Distance Calling for \$69.95 and choice of calling features. Additional lines of Unlimited Local and Long Distance calling, up to a maximum of ten (10) lines, may be added at a rate of \$50.00 per line plus all other applicable monthly service charges.

For Customers with 4-10 lines, a 12 month minimum service commitment is required. An early termination fee of \$500 will be applied if the service is canceled before the 12 month minimum service commitment period has expired.

Unlimited Local Calling does not apply to metered/measured line services, PBX, Key, or Centrex accounts. Toll and EAS services are not included in Local Calling plan. Unlimited Long Distance does not apply to metered/measured line services, PBX, Key, or Centrex accounts. Unlimited Long Distance services are provided by CenturyTel Long Distance, LLC. To receive Unlimited Long Distance plan rates, customer must choose CenturyTel Long Distance, LLC as their IntraLATA and InterLATA toll carrier. The Unlimited Calling plan is for typical domestic voice usage only, and cannot be used for any purpose inconsistent with typical domestic voice usage. If usage under this plan is not consistent with typical domestic voice usage, as determined in CenturyTel's sole discretion, CenturyTel reserves the right to move customer to an alternative plan or may suspend, restrict or cancel customer's service. Further, calls that do not fall within the Unlimited Long Distance plan include but are not limited to fax and data calls (billed at 10 cents per minute; includes calls to long distance dial-up Internet providers), calls to 900 numbers, directory assistance, calling card, operator services, international calling, toll free calling services, commercial facsimile, auto-dialing, resale, call centers and direct telemarketing centers. Additional costs apply for operator services, international calls, directory assistance, calling card rates and payphone surcharges. Long distance plan rates apply to direct dialed U.S. calls including Alaska

(N)

(N)

Issued: March 14, 2008

Effective: March 24, 2008

Chantel Mosby
Director, Tariffs and Compliance
Monroe, Louisiana

CANCELLED
June 29, 2008
Missouri Public
Service Commission

FILED
Missouri Public
Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

A. General & Special Promotions (Cont'd)

2. Special Promotions (Cont'd)

Business 4+ Lines:

For a period of 90 days beginning July 10, 2009, CenturyTel will offer new Business ⁽¹⁾ Customers with four or more lines a one (1) month waiver on their monthly recurring access line charges. (C)

⁽¹⁾ Excludes ISDN, PRI, DCS and DTS services.

Business 1-3 Lines

For a period of 90 days beginning July 10, 2009, CenturyTel will offer new Winback or Save Business Customers with three or less lines a one (1) month waiver on their monthly recurring access line charges. (C)

Economy Pack Promotion

For a period of 90 days beginning July 10, 2009, the Company will provide residential customers with an access line, the subscriber line charge, caller id and call waiting for \$24.95. Customers willing to have term commitments will have a \$5.00 reduction a month for a 12 month commitment. (C)

Issued: June 30, 2009

Effective: July 10, 2009

Chantel Mosby
Director, Tariffs and Compliance
Monroe, LA

CANCELLED
October 19, 2009
Missouri Public
Service Commission
TN-2010-0090; YI-2010-0165

FILED
Missouri Public
Service Commission
JI-2009-0898

GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

A. General & Special Promotions (Cont'd)

2. Special Promotions (Cont'd)

Business 4+ Lines:

For a period of 90 days beginning April 1, 2009, CenturyTel will offer new Business ⁽¹⁾ Customers with four or more lines a one (1) month waiver on their monthly recurring access line charges. (C)

⁽¹⁾ Excludes ISDN, PRI, DCS and DTS services.

Business 1-3 Lines

For a period of 90 days beginning April 1, 2009, CenturyTel will offer new Winback or Save Business Customers with three or less lines a one (1) month waiver on their monthly recurring access line charges. (C)

Economy Pack Promotion

For a period of 90 days beginning April 1, 2009, the Company will provide residential customers with an access line, the subscriber line charge, caller id and call waiting for \$24.95. Customers willing to have term commitments will have a \$5.00 reduction a month for a 12 month commitment. (C)

Issued: March 13, 2009

Effective: March 23, 2009

Chantel Mosby
Director, Tariffs and Compliance
Monroe, LA

CANCELLED
July 10, 2009
Missouri Public
Service Commission
JI-2009-0898

FILED
Missouri Public
Service Commission
JI-2009-0649

GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

A. General & Special Promotions (Cont'd)

2. Special Promotions (Cont'd)

Business 4+ Lines:

For a period of 90 days beginning November 13, 2008, CenturyTel will offer new Business ⁽¹⁾ Customers with four or more lines a one (1) month waiver on their monthly recurring access line charges. (C)

⁽¹⁾ Excludes ISDN, PRI, DCS and DTS services.

Business 1-3 Lines

For a period of 90 days beginning November 13, 2008, CenturyTel will offer new Winback or Save Business Customers with three or less lines a one (1) month waiver on their monthly recurring access line charges. (C)

Economy Pack Promotion

For a period of 90 days beginning November 13, 2008, the Company will provide residential customers with an access line, the subscriber line charge, caller id and call waiting for \$24.95. Customers willing to have term commitments will have a \$5.00 reduction a month for a 12 month commitment. (N)

Issued: November 3, 2008

Effective: November 13, 2008

Chantel Mosby
Director, Tariffs and Compliance
Monroe, LA

GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

A. General & Special Promotions (Cont'd)

2. Special Promotions (Cont'd)

Business 4+ Lines:

(N)

For a period of 90 days beginning August 1, 2008, CenturyTel will offer new Business ⁽¹⁾ Customers with four or more lines a one (1) month waiver on their monthly recurring access line charges.

⁽¹⁾ Excludes ISDN, PRI, DCS and DTS services.

Business 1-3 Lines

For a period of 90 days beginning August 1, 2008, CenturyTel will offer new Winback or Save Business Customers with three or less lines a one (1) month waiver on their monthly recurring access line charges.

(N)

Issued: July 22, 2008

Effective: August 1, 2008

Chantel Mosby
Director, Tariffs and Compliance
Monroe, LA

GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

- A. General & Special Promotions (Cont'd)
- 2. Special Promotions (Cont'd)

Pure Business Broadband: Business

CenturyTel will run a promotion effective July 10, 2009, which will run for a period of 90 days. This bundle offering will include an Emergency Line bundled with CenturyTel's Broadband and Internet service.

This bundle is available to business customers in all exchanges within the Company where technically available. An Emergency Line provides a business one-party access line with certain limitations. The line will be toll blocked and will not have a directory listing. The line will allow outgoing E911 and 711 abbreviated dialing only with unlimited incoming calls. The bundle rate will include the Subscriber Line Charge, Telecommunications Relay Service (TRS) Charge, E911 Charge and Local Number Portability (LNP) Charge, if applicable. The Emergency line will not be sold on a stand alone basis. It is only to be included in the Pure Broadband Bundle. The business monthly rate is \$59.95. In addition all applicable nonrecurring charges will be waived.

Pure Broadband: Residential

For a period of 90 days beginning July 31, 2009 CenturyTel is offering a residential access line bundled with CenturyTel's Broadband and Internet service.

This bundle is available to residential customers in all exchanges within the Company where technically available. The line will be equipped with an Outbound Call Block Feature. This feature blocks all outbound dialing with the exception of abbreviated dialing for 911 (Emergency Reporting Services) and 711 (Service for Telecommunications Relay Services). In addition, all pay-per-use features are blocked. All other Custom Calling Features are prohibited with the use of this feature and lines equipped with this feature will not have a directory listing. This feature is subject to the availability of facilities and is only available to One-Party Local Exchange Service for residential customers. In addition all applicable nonrecurring charges will be waived.

Residential \$49.95

(N)

(N)

Issued: July 23, 2009

Effective: July 24, 2009

Chantel Mosby
Director, Tariffs and Compliance
Monroe, LA

CANCELLED
October 19, 2009
Missouri Public
Service Commission
TN-2010-0090; YI-2010-0165

FILED
Missouri Public
Service Commission
JI-2010-0050

GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

- A. General & Special Promotions (Cont'd)
- 2. Special Promotions (Cont'd)

Pure Business Broadband: Business

CenturyTel will run a promotion effective July 10, 2009, which will run for a period of 90 days. This bundle offering will include an Emergency Line bundled with CenturyTel's Broadband and Internet service. (C)

This bundle is available to business customers in all exchanges within the Company where technically available. An Emergency Line provides a business one-party access line with certain limitations. The line will be toll blocked and will not have a directory listing. The line will allow outgoing E911 and 711 abbreviated dialing only with unlimited incoming calls. The bundle rate will include the Subscriber Line Charge, Telecommunications Relay Service (TRS) Charge, E911 Charge and Local Number Portability (LNP) Charge, if applicable. The Emergency line will not be sold on a stand alone basis. It is only to be included in the Pure Broadband Bundle. The business monthly rate is \$59.95. In addition all applicable nonrecurring charges will be waived.

Issued: June 30, 2009

Effective: July 10, 2009

CANCELLED
July 24, 2009
Missouri Public
Service Commission
JI-2010-0050

Chantel Mosby
Director, Tariffs and Compliance
Monroe, LA

FILED
Missouri Public
Service Commission
JI-2009-0898

GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

A. General & Special Promotions (Cont'd)

2. Special Promotions (Cont'd)

Pure Business Broadband

(N)

CenturyTel will run a promotion effective March 22, 2009, which will run for a period of 90 days. This bundle offering will include an Emergency Line bundled with CenturyTel's Broadband and Internet service.

This bundle is available to business customers in all exchanges within the Company where technically available. An Emergency Line provides a business one-party access line with certain limitations. The line will be toll blocked and will not have a directory listing. The line will allow outgoing E911 and 711 abbreviated dialing only with unlimited incoming calls. The bundle rate will include the Subscriber Line Charge, Telecommunications Relay Service (TRS) Charge, E911 Charge and Local Number Portability (LNP) Charge, if applicable. The Emergency line will not be sold on a stand alone basis. It is only to be included in the Pure Broadband Bundle. The business monthly rate is \$59.95. In addition all applicable nonrecurring charges will be waived.

(N)

Issued: March 12, 2009

Effective: March 22, 2009

Chantel Mosby
Director, Tariffs and Compliance
Monroe, LA

CANCELLED
July 10, 2009
Missouri Public
Service Commission
JI-2009-0898

Filed
Missouri Public
Service Commission
JI-2009-0645

GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

- A. General & Special Promotions (Cont'd)
- 2. Special Promotions (Cont'd)

Economy Pack Plus

For a period of 90 days beginning July 10, 2009, the Company will provide residential customers with an access line, call forwarding, call waiting, and a 512K high speed internet for \$49.95. Customers willing to have term commitments will have a \$15.00 reduction a month for a 12 month commitment.

Save Offer

During the period September 8, 2009 through December 31, 2009, existing business customers may be eligible for two bill credits when they contact the Company to inform them that they have received a better priced offer for the same or comparable service(s) from a competitor, or when they contact the Company to disconnect service(s) and agree to retain their service(s) with the Company. To be eligible, the customer's charges for the specific service(s) for which they have received the offer must equal or exceed \$25 (excluding taxes, surcharges, and other fees) and the customer must agree to retain the service(s) for one year after receiving the bill credits. The credits, as specified below, may be up to this amount, but will not exceed the customer's monthly charges (excluding taxes, surcharges, and other fees) and will be reflected on the customer's bill for the first and second month bills following the customer's acceptance of this promotion. Customers who discontinue service(s) for which the credits were issued prior to one year after issuance of the credits will be assessed all charges originally waived under the promotion.

Monthly Charges	Credit Amount (up to)
\$25.00 - \$ 50.00	\$ 50
\$50.01 - \$100.00	\$ 100
\$100.01 - \$250.00	\$ 250
\$250.01 - \$500.00	\$ 500
\$500.01 - \$750.00	\$ 750
Over \$750	\$1,000

(N)

(N)

Issued: September 4, 2009

Effective: September 8, 2009

CANCELLED
 October 19, 2009
 Missouri Public
 Service Commission
 TN-2010-0090; YI-2010-0165

Chantel Mosby
 Director, Tariffs
 Monroe, LA

FILED
 Missouri Public
 Service Commission
 JI-2010-0147

GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

- A. General & Special Promotions (Cont'd)
- 2. Special Promotions (Cont'd)

Economy Pack Plus

For a period of 90 days beginning July 10, 2009, the Company will provide residential customers with an access line, call forwarding, call waiting, and a 512K high speed internet for \$49.95. (C)
Customers willing to have term commitments will have a \$15.00 reduction a month for a 12 month commitment. (C)

Issued: June 30, 2009

Effective: July 10, 2009

Chantel Mosby
Director, Tariffs and Compliance
Monroe, LA

CANCELLED
September 8, 2009
Missouri Public
Service Commission
JI-2010-0147

FILED
Missouri Public
Service Commission
JI-2009-0898

GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

A. General & Special Promotions (Cont'd)

2. Special Promotions (Cont'd)

Economy Pack Plus

(N)

For a period of 90 days beginning April 1, 2009, the Company will provide residential customers with an access line, call forwarding, call waiting, and a 256K high speed internet for \$49.95. Customers willing to have term commitments will have a \$15.00 reduction a month for a 12 month commitment.

(N)

Issued: March 13, 2009

Effective: March 23, 2009

Chantel Mosby
Director, Tariffs and Compliance
Monroe, LA

CANCELLED
July 10, 2009
Missouri Public
Service Commission
JI-2009-0898

FILED
Missouri Public
Service Commission
JI-2009-0649

GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

- A. General & Special Promotions (Cont'd)
- 2. Special Promotions (Cont'd)

Competitive Business Offer- (One Bill Credit)

During the period September 8, 2009 through March 31, 2010, existing business customers may be eligible for one bill credit when they contact the Company to inform them that they have received a better priced offer for the same or comparable service(s) from a competitor, or when they contact the Company to disconnect service(s) and agree to retain their service(s) with the Company. To be eligible, the customer's charges for the specific service(s) for which they have received the offer must equal or exceed \$25 (excluding taxes, surcharges, and other fees) and the customer must agree to retain the service(s) for one year after receiving the bill credit. The credit, as specified below, may be up to this amount, but will not exceed the customer's monthly charges (excluding taxes, surcharges, and other fees) and will be reflected on the customer's bill for the first month bill following the customer's acceptance of this promotion. Customers who discontinue service(s) for which the credit was issued prior to one year after issuance of the credit will be assessed all charges originally waived under the promotion.

<u>Monthly Charges</u>	<u>Credit Amount (up to)</u>
\$25.00 - \$ 50.00	\$ 50
\$50.01 - \$100.00	\$ 100
\$100.01 - \$250.00	\$ 250
\$250.01 - \$500.00	\$ 500

The benefits awarded under this promotion may not be combined with the benefits of any other currently available promotion.

Competitive Business Offer- (Two Bill Credit)

During the period September 8, 2009 through March 31, 2010, existing business customers will be eligible to receive two bill credits when they contact the Company to inform them that they have received a better priced offer for the same or comparable service(s) from a competitor, or when they contact the Company to disconnect service(s) and agree to retain their service(s) with the Company. The customer's charges for the specific service(s) for which they have received the offer must equal or exceed \$25 (excluding taxes, surcharges, and other fees). The credits, as specified below, may be up to this amount, but will not exceed 50% of the customer's monthly charges (excluding taxes, surcharges, and other fees) and will be reflected on the customer's first and second month bills following the customer's acceptance of this promotion.

<u>Monthly Charges</u>	<u>Credit Amount (up to)</u>
\$25.00 - \$ 50.00	\$ 25
\$50.01 - \$100.00	\$ 50
\$100.01 - \$250.00	\$ 125
\$250.01 - \$500.00	\$ 250

The benefits awarded under this promotion may not be combined with the benefits of any other currently available promotion.

Issued: September 4, 2009

Effective: September 8, 2009

GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

SIMPLE CHOICE™/BUSINESS ASSIST™ ADVANTAGE *

(T)

A. DESCRIPTION

Simple Choice™/Business Assist™ Advantage are packages of features available to both residential and business customers. Simple Choice™/Business Assist™ Advantage includes the features specified following and a flat rate access line. Simple Choice™Two includes two flat rate access lines. Customers subscribing to Simple Choice™/Business Assist™ Advantage are entitled to unlimited use of the service/features specified.

B. FEATURES

Following are the eligible call features. All features may be not be available in all areas:

- Call Waiting
- Cancel Call Waiting
- Call Forwarding
- Call Forward No Answer (Fixed)
- Call Forward Busy Line (Fixed)
- Call Forward Busy Line/No Answer (Fixed or Variable)
- Call Block
- 3-Way Calling
- Speed Calling - 8 Numbers or 30 Numbers

* Simple Choice™ One and Simple Choice™ Two are not available to Key, Centrex, and PBX customers.

(N)
(N)

Issued: May 21, 2007

Effective: June 20, 2007

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, LA

GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

SIMPLE CHOICE™/BUSINESS ASSIST™ ADVANTAGE

(T)

A. DESCRIPTION

Simple Choice™/Business Assist™ Advantage are packages of features available to both residential and business customers. Simple Choice™/Business Assist™ Advantage includes the features specified following and a flat rate access line. Simple Choice™Two includes two flat rate access lines. Customers subscribing to Simple Choice™/Business Assist™ Advantage are entitled to unlimited use of the service/features specified.

(T)

(T)

B. FEATURES

Following are the eligible call features. All features may be not be available in all areas:

- Call Waiting
- Cancel Call Waiting
- Call Forwarding
- Call Forward No Answer (Fixed)
- Call Forward Busy Line (Fixed)
- Call Forward Busy Line/No Answer (Fixed or Variable)
- Call Block
- 3-Way Calling
- Speed Calling - 8 Numbers or 30 Numbers

Issued: May 19, 2004

Effective: June 18, 2004

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, LA

Cancelled
June 20, 2007
MO PSC

Filed
Missouri Public
Service Commission

REC'D MAR 05 2002

CenturyTel of Northwest Arkansas, LLC (Missouri)

Service Commission

PSC MO. NO. 1

SECTION 12

(T)

1st Revised Sheet 2

Cancels Original Sheet 2

GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

SIMPLE CHOICE™

A. DESCRIPTION

Simple Choice™ is a package of features available to both residential and business customers. Simple Choice™One includes the features specified following and a flat rate access line. Simple Choice™Two includes two flat rate access lines. Customers subscribing to Simple Choice™ are entitled to unlimited use of the service/features specified.

B. FEATURES

Following are the eligible call features. All features may be not be available in all areas:

- Call Waiting
- Cancel Call Waiting
- Call Forwarding
- Call Forward No Answer (Fixed)
- Call Forward Busy Line (Fixed)
- Call Forward Busy Line/No Answer (Fixed or Variable)
- Call Block
- 3-Way Calling
- Speed Calling - 8 Numbers or 30 Numbers

CANCELLED

JUN 18 2004

2nd RS 2
Missouri Service Commission
MISSOURI

Missouri Public

FILED APR 04 2002

Service Commission

Issued: March 5, 2002

Effective: April 4, 2002

By: Jeffrey Glover, Vice President External Relations
PO Box 4065, Monroe, Louisiana 71211

GENERAL AND LOCAL EXCHANGE TARIFF **Missouri Public**

PACKAGED SERVICES

REC'D JAN 31 2002

SIMPLE CHOICE™

Service Commission

A. DESCRIPTION

Simple Choice™ is a package of features available to both residential and business customers. Simple Choice™One includes the features specified following and a flat rate access line. Simple Choice™Two includes two flat rate access lines. Customers subscribing to Simple Choice™ are entitled to unlimited use of the service/features specified.

B. FEATURES

Following are the eligible call features. All features may be not be available in all areas:

- Call Waiting
- Cancel Call Waiting
- Call Forwarding
- Call Forward No Answer (Fixed)
- Call Forward Busy Line (Fixed)
- Call Forward Busy Line/No Answer (Fixed or Variable)
- Call Block
- 3-Way Calling
- Speed Calling - 8 Numbers or 30 Numbers

(N)

(N)

CANCELLED

APR 04 2002
By 1st RS 2
Public Service Commission
MISSOURI

Issued: January 31, 2002

Effective: March 1, 2002

By: Jeffrey Glover, Vice President External Relations
PO Box 4065, Monroe, Louisiana 71211

Missouri Public

FILED MAR 01 2002

Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

SIMPLE CHOICE™/BUSINESS ASSIST™ ADVANTAGE * (Continued)

C. TERMS AND CONDITIONS

1. A customer may select an unlimited number of compatible services and features from the features list. All terms and conditions as specified elsewhere in this tariff shall apply.
2. Nonrecurring charges as specified elsewhere in this tariff do not apply for transactions involving additions, deletions, or changes to the services/features requested as part of Simple Choice™/Business Assist™ Advantage. However, appropriate nonrecurring charges do apply for installation of, moves, and changes to the access line.
3. Customers subscribing to the Simple Choice™ Two may select different features for each line. All lines must be billed to the same account and located at the same premise.
4. Simple Choice™/Business Assist™ Advantage features must be activated by the customer before they can be used without incurring usage charges.
5. All recurring charges applicable to an access line apply to Simple Choice™ /Business Assist™ Advantage. Among other things, these can include but are not limited to, EAS charges, surcharges, subscriber line charges, and taxes.
6. If access line rates for residence and business service, as listed elsewhere in this tariff, increase, Simple Choice™/Business Assist™ Advantage rates may also increase (upon Commission approval).

D. RATES

	<u>Monthly Rate</u>	
1. Residence		
Simple Choice™	\$27.95	(I)
Simple Choice™ Two	\$45.95	

* Simple Choice™ One and Simple Choice™ Two is not available to Key, Centrex, and PBX customers.

Issued: August 27, 2008

Effective: September 26, 2008

Chantel Mosby
Director, Tariffs and Compliance
Monroe, LA

GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES**SIMPLE CHOICE™/BUSINESS ASSIST™ ADVANTAGE * (Continued)**

(T)

C. TERMS AND CONDITIONS

1. A customer may select an unlimited number of compatible services and features from the features list. All terms and conditions as specified elsewhere in this tariff shall apply.
2. Nonrecurring charges as specified elsewhere in this tariff do not apply for transactions involving additions, deletions, or changes to the services/features requested as part of Simple Choice™/Business Assist™ Advantage. However, appropriate nonrecurring charges do apply for installation of, moves, and changes to the access line.
3. Customers subscribing to the Simple Choice™ Two may select different features for each line. All lines must be billed to the same account and located at the same premise.
4. Simple Choice™/Business Assist™ Advantage features must be activated by the customer before they can be used without incurring usage charges.
5. All recurring charges applicable to an access line apply to Simple Choice™ /Business Assist™ Advantage. Among other things, these can include but are not limited to, EAS charges, surcharges, subscriber line charges, and taxes.
6. If access line rates for residence and business service, as listed elsewhere in this tariff, increase, Simple Choice™/Business Assist™ Advantage rates may also increase (upon Commission approval).

D. RATES

	<u>Monthly Rate</u>
1. Residence Simple Choice™	\$25.95
Simple Choice™ Two	\$45.95

- * Simple Choice™ One and Simple Choice™ Two are not available to Key, Centrex, and PBX customers.

(N)
(N)

Issued: May 21, 2007

Effective: June 20, 2007

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, LA

GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

SIMPLE CHOICE™/BUSINESS ASSIST™ ADVANTAGE (Continued) (T)

C. TERMS AND CONDITIONS

1. A customer may select an unlimited number of compatible services and features from the features list. All terms and conditions as specified elsewhere in this tariff shall apply. (T)
2. Nonrecurring charges as specified elsewhere in this tariff do not apply for transactions involving additions, deletions, or changes to the services/features requested as part of Simple Choice™/Business Assist™ Advantage. However, appropriate nonrecurring charges do apply for installation of, moves, and changes to the access line. (T)
3. Customers subscribing to the Simple Choice™Two may select different features for each line. All lines must be billed to the same account and located at the same premise.
4. Simple Choice™/Business Assist™ Advantage features must be activated by the customer before they can be used without incurring usage charges. (T)
5. All recurring charges applicable to an access line apply to Simple Choice™/Business Assist™ Advantage. Among other things, these can include but are not limited to, EAS charges, surcharges, subscriber line charges, and taxes. (T)
6. If access line rates for residence and business service, as listed elsewhere in this tariff, increase, Simple Choice™/Business Assist™ Advantage rates may also increase (upon Commission approval). (T)

D. RATES

	Monthly	Monthly <u>Rate</u>	
1. Residence			
Simple Choice™		\$25.95	(T)
Simple Choice™ Two		\$45.95	

Issued: May 19, 2004

Effective: June 18, 2004

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, LA

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public

PACKAGED SERVICES

SIMPLE CHOICE™ (Continued)

REC'D FEB 13 2004

C. TERMS AND CONDITIONS

Service Commission

1. A customer may select an unlimited number of compatible services and features from the Features list. All terms and conditions as specified elsewhere in this tariff shall apply.
2. Nonrecurring charges as specified elsewhere in this tariff do not apply for transactions involving additions, deletions, or changes to the services/features requested as part of Simple Choice™. However, appropriate nonrecurring charges do apply for installation of, moves, and changes to the access line.
3. Customers subscribing to the Simple Choice™Two may select different features for each line. All lines must be billed to the same account and located at the same premise.
4. Simple Choice™ features must be activated by the customer before they can be used without incurring usage charges.
5. All recurring charges applicable to an access line apply to Simple Choice™. Among other things, these can include but are not limited to, EAS charges, surcharges, subscriber line charges, and taxes.
6. If access line rates for residence and business service, as listed elsewhere in this tariff, increase, Simple Choice™ rates may also increase (upon Commission approval).

D. RATES

	Monthly	Monthly Rate	
1. Residence			
Simple Choice™One		\$25.95	
Simple Choice™Two		\$45.95	(I)

CANCELLED

JUN 18 2004

by *andrs3*
Public Service Commission
MISSOURI (I)

Issued: February 13, 2004

Effective: March 14, 2004

By: Jeffrey Glover, Vice President External Relations
PO Box 4065, Monroe, Louisiana 71211

Missouri Public
Service Commission

FILED MAR 14 2004

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public

PACKAGED SERVICES

REC'D JAN 31 2002

(N)

SIMPLE CHOICE™ (Continued)

Service Commission

C. TERMS AND CONDITIONS

1. A customer may select an unlimited number of compatible services and features from the Features list. All terms and conditions as specified elsewhere in this tariff shall apply.
2. Nonrecurring charges as specified elsewhere in this tariff do not apply for transactions involving additions, deletions, or changes to the services/features requested as part of Simple Choice™. However, appropriate nonrecurring charges do apply for installation of, moves, and changes to the access line.
3. Customers subscribing to the Simple Choice™Two may select different features for each line. All lines must be billed to the same account and located at the same premise.
4. Simple Choice™ features must be activated by the customer before they can be used without incurring usage charges.
5. All recurring charges applicable to an access line apply to Simple Choice™. Among other things, these can include but are not limited to, EAS charges, surcharges, subscriber line charges, and taxes.
6. If access line rates for residence and business service, as listed elsewhere in this tariff, increase, Simple Choice™ rates may also increase (upon Commission approval).

D. RATES

	Monthly	Monthly Rate -
1. Residence		
Simple Choice™One		\$19.95
Simple Choice™Two		\$24.95

CANCELLED

MAR 14 2004

STRS 3

Missouri Service Commission
MISSOURI

(N)

Issued: January 31, 2002

Effective: March 1, 2002

By: Jeffrey Glover, Vice President External Relations
PO Box 4065, Monroe, Louisiana 71211

Missouri Public

FILED MAR 01 2002

Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

SIMPLE CHOICE™/BUSINESS ASSIST™ ADVANTAGE * (Continued)

D. RATES (Continued)

	<u>Monthly Rate</u>	
2. Business		
Business Assist™ Advantage	\$39.95	(I)
Simple Choice™ Two	\$66.95	

Nonrecurring:

A nonrecurring charge will not apply for installation of the features for Simple Choice™ /Business Assist™ Advantage. Installation, moves, and changes to the access line(s) will incur the appropriate nonrecurring charges found in Section 5.

* Simple Choice™ One and Simple Choice™ Two is not available to Key, Centrex, and PBX customers.

VOICE MAIL COMPLEMENTARY SERVICES PACKAGE

A. DESCRIPTION

The Voice Mail Complementary Services Package provides a group of basic network services (generally used in conjunction with voice mail services) at one monthly rate. The package consists of the following services (where available):

Call Forwarding - Busy Line
Call Forwarding - Don't Answer
or, Call Forward Busy/No Answer
Message Waiting Indication - Audible or Visual

Issued: August 27, 2008

Effective: September 26, 2008

Chantel Mosby
Director, Tariffs and Compliance
Monroe, LA

GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES**SIMPLE CHOICE™/BUSINESS ASSIST™ ADVANTAGE * (Continued)**

(T)

D. RATES (Continued)

	<u>Monthly Rate</u>
2. Business	
Business Assist™ Advantage	\$36.95
Simple Choice™ Two	\$66.95

Nonrecurring:

A nonrecurring charge will not apply for installation of the features for Simple Choice™ /Business Assist™ Advantage. Installation, moves, and changes to the access line(s) will incur the appropriate nonrecurring charges found in Section 5.

* Simple Choice™ One and Simple Choice™ Two are not available to Key, Centrex, and PBX customers.

(N)
(N)**VOICE MAIL COMPLEMENTARY SERVICES PACKAGE**

A. DESCRIPTION

The Voice Mail Complementary Services Package provides a group of basic network services (generally used in conjunction with voice mail services) at one monthly rate. The package consists of the following services (where available):

Call Forwarding - Busy Line
Call Forwarding - Don't Answer
or, Call Forward Busy/No Answer
Message Waiting Indication - Audible or Visual

Issued: May 21, 2007

Effective: June 20, 2007

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, LA

GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

SIMPLE CHOICE™/BUSINESS ASSIST™ ADVANTAGE (Continued)

(T)

D. RATES (Continued)

	<u>Monthly Rate</u>	
2. Business		
Business Assist™ Advantage	\$36.95	(T)
Simple Choice™ Two	\$66.95	

Nonrecurring:

A nonrecurring charge will not apply for installation of the features for Simple Choice™ /Business Assist™ Advantage. Installation, moves, and changes to the access line(s) will incur the appropriate nonrecurring charges found in Section 5. (T)

VOICE MAIL COMPLEMENTARY SERVICES PACKAGE

A. DESCRIPTION

The Voice Mail Complementary Services Package provides a group of basic network services (generally used in conjunction with voice mail services) at one monthly rate. The package consists of the following services (where available):

- Call Forwarding - Busy Line
- Call Forwarding - Don't Answer
- or, Call Forward Busy/No Answer
- Message Waiting Indication - Audible or Visual

Issued: May 19, 2004

Effective: June 18, 2004

Chantel Mosby
Manager, Tariffs and Compliance
Monroe, LA

GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

Missouri Public

SIMPLE CHOICE™ (Continued)

REC'D FEB 13 2004

D. RATES (Continued)

Service Commission

Monthly
Rate

2. Business

Simple Choice™One	\$36.95	(I)
Simple Choice™Two	\$66.95	(I)

Nonrecurring:

A nonrecurring charge will not apply for installation of the features for Simple Choice™. Installation, moves, and changes to the access line(s) will incur the appropriate nonrecurring charges found in Section 5.

VOICE MAIL COMPLEMENTARY SERVICES PACKAGE

A. DESCRIPTION

The Voice Mail Complementary Services Package provides a group of basic network services (generally used in conjunction with voice mail services) at one monthly rate. The package consists of the following services (where available):

- Call Forwarding - Busy Line
- Call Forwarding - Don't Answer
- or, Call Forward Busy/No Answer
- Message Waiting Indication - Audible or Visual

CANCELLED

JUN 18 2004
By *3rd BSY*
Public Service Commission
MISSOURI

Issued: February 13, 2004

Effective: March 14, 2004

By: Jeffrey Glover, Vice President External Relations
PO Box 4065, Monroe, Louisiana 71211

Missouri Public
Service Commission

FILED MAR 14 2004

Missouri Public

REC'D MAR 05 2002

CenturyTel of Northwest Arkansas, LLC (Missouri)

Service Commission

PSC MO. NO. 1 (T)

SECTION 12 (T)

1st Revised Sheet 4

Cancels Original Sheet 4

GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

SIMPLE CHOICE™ (Continued)

D. RATES (Continued)

	<u>Monthly Rate</u>
2. Business	
Simple Choice™One	\$34.95
Simple Choice™Two	\$64.95

Nonrecurring:

A nonrecurring charge will not apply for installation of the features for Simple Choice™. Installation, moves, and changes to the access line(s) will incur the appropriate nonrecurring charges found in Section 5.

VOICE MAIL COMPLEMENTARY SERVICES PACKAGE

A. DESCRIPTION

The Voice Mail Complementary Services Package provides a group of basic network services (generally used in conjunction with voice mail services) at one monthly rate. The package consists of the following services (where available):

- Call Forwarding - Busy Line
- Call Forwarding - Don't Answer
- or, Call Forward Busy/No Answer
- Message Waiting Indication - Audible or Visual

CANCELLED

MAR 14 2004

By *JRS*
Public Service Commission
MISSOURI

Missouri Public

FILED APR 04 2002

Service Commission

Issued: March 5, 2002

Effective: April 4, 2002

By: Jeffrey Glover, Vice President External Relations
PO Box 4065, Monroe, Louisiana 71211

GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

REC'D JAN 31 2002 (N)

SIMPLE CHOICE™ (Continued)

Service Commission

D. RATES (Continued)

	<u>Monthly Rate</u>
2. Business	
Simple Choice™One	\$34.95
Simple Choice™Two	\$64.95

Nonrecurring:

A nonrecurring charge will not apply for installation of the features for Simple Choice™. Installation, moves, and changes to the access line(s) will incur the appropriate nonrecurring charges found in Section 5.

VOICE MAIL COMPLEMENTARY SERVICES PACKAGE

A. DESCRIPTION

The Voice Mail Complementary Services Package provides a group of basic network services (generally used in conjunction with voice mail services) at one monthly rate. The package consists of the following services (where available):

- Call Forwarding - Busy Line
- Call Forwarding - Don't Answer
- or, Call Forward Busy/No Answer
- Message Waiting Indication - Audible or Visual

CANCELLED

APR 04 2002
1st RS 4.
Missouri Public Service Commission
MISSOURI

(N)

Issued: January 31, 2002

Effective: March 1, 2002

By: Jeffrey Glover, Vice President External Relations
PO Box 4065, Monroe, Louisiana 71211

Missouri Public

FILED MAR 01 2002

Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public

PACKAGED SERVICES

REC'D JAN 31 2002 (N)

VOICE MAIL COMPLEMENTARY SERVICES PACKAGE (Continued)

Service Commission

B. TERMS AND CONDITIONS

1. All regulations and restrictions that normally apply to the services when they are individually provided also apply when they are provided as part of this package.
2. All services are provided only from central offices that have been arranged to provide these services. The services are provided subject to availability of facilities.
3. This package is available only to individual line residence and business customers.

C. RATES

	<u>Monthly Rate</u> <u>Per Line</u>
1. Residence	\$2.00
2. Business	\$3.00

(N)

Issued: January 31, 2002

Effective: March 1, 2002

By: Jeffrey Glover, Vice President External Relations
PO Box 4065, Monroe, Louisiana 71211

Missouri Public

FILED MAR 01 2002

Service Commission

CANCELLED
October 19, 2009
Missouri Public
Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

(N)

CALLER ID EXTRA

The Company will offer a feature plan to residential customers who subscribe to Caller ID, Call Waiting, Call Waiting ID and Call Forwarding for a package price of \$10.95 per month. In addition, all applicable nonrecurring charges will be waived.

CALLER ID PLUS

The Company will offer a feature plan to residential customers who subscribe to Caller ID, Call Waiting and Call Waiting ID, where available, for a package price of \$8.95 per month. In addition, all applicable nonrecurring charges will be waived.

(N)

Issued: March 4, 2008

By: Chantel Mosby, Manager, Tariffs and Compliance
PO Box 4065, Monroe, Louisiana 71211

Effective: April 3, 2008

CANCELLED
October 19, 2009
Missouri Public
Service Commission
TN-2010-0090; YI-2010-0165

FILED
Missouri Public
Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

PREPAID LOCAL TELEPHONE SERVICE (PLTS)

(N)

Prepaid Local Telephone Service (PLTS) is a residential payment plan where the customer agrees to pay for service one month in advance. Upon establishment of the PLTS plan, the customer will be billed for one month service. The Company will require payment of these charges prior to establishment of service. Thereafter, the customer will be required to pay one month's service on a monthly basis. Once payment for service is received, one month's service will be provisioned and is non-refundable if the customer cancels service prior to the end of the month. No deposits, non-recurring charges or connection fees apply. This is a prepaid monthly service.

A. PLTS is configured as follows:

1. Voice grade residential flat rate line, or local measured service line, if available.
2. All mandatory services, including extended area service, expanded local calling, etc. (all tariffed charges applicable).
3. Tone Dialing (Tariffed tone dialing/touch tone charges are applicable).
4. Ability to dial 911.
5. Ability to report service problems seven days a week.
6. Ability to dial CenturyTel Customer Service.
7. Primary directory listing (nonpublished/nonlisted available at tariffed charges).
8. Access to Directory Assistance.
9. Toll blocking/usage sensitive services blocking (tariff charges applicable).
10. Call Waiting, Caller ID, and Call Forwarding included.

B. Customers who are unable to pay the required charges to maintain their present service may activate a PLTS plan, but may be required to agree to a repayment plan for their current charges.

C. New customers who do not qualify for service due to a poor credit history may subscribe to PLTS.

(N)

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PREPAID LOCAL TELEPHONE SERVICE (PLTS) Cont'd

(N)

D. The monthly rate for PLTS shall be in addition to any surcharges and fees established or authorized by a government entity, including but not limited to 911, subscriber line charge, sales tax and municipal fees.

E. Subscribers to PLTS are required to have mandatory toll blocking and usage sensitive blocking placed on their telephone line. It is the customer's responsibility to not make or receive calls, except for Directory Assistance, for which additional charges are billed to the customer's telephone number. After the first three directory assistance calls, tariffed rates for directory assistance will apply.

F. The Company may disconnect PLTS service, with notice, for any of the following reasons:
1. Failure to make monthly payments to maintain the PLTS balance.
2. Use of the service in a manner that interferes with the service of others.
3. If the customer accrues new billable charges for toll or other service on their telephone bill.

G. The Company may disconnect PLTS service without notice for any of the following reasons:
1. Where a known dangerous condition exists.
2. Where service is connected without authority by a person who has not applied for the service, or who has reconnected service without authority following termination of service.

H. If the PLTS customer is disconnected due to failure to comply with any terms of PLTS, they will no longer be eligible for PLTS. The customer can return to basic local telephone service if they meet the requirements for service, including payment of outstanding essential charges if applicable and payment of a deposit if their credit history is such that a deposit would normally be required.

I. Residential Monthly Rate \$39.95 (N)

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GENERAL

The services contained in this section of the Tariff have been discontinued and are limited to existing customers at existing locations. Existing services can not be moved, changed or enhanced in any way. The services contained herein will not be offered to new customers.

The Telephone Company will maintain all existing services outlined herein only as long as economically feasible. Should it become economically unfeasible to maintain the service, the customer will be required to change to a like service, if available, at the rates specified in the applicable section of this Tariff.

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ENTERPRISE/ZENITH SERVICE(1)

A. General

This is an arrangement whereby a customer may offer his patrons in another exchange the privilege of calling him without charge or without requesting the reversal of toll charges.

B. Rates

	<u>GSEC</u>	<u>Monthly Rate</u>
1. Special Reverse Toll Service Charge, per exchange	ETC	(2)

C. Conditions

1. The charges for each message will be billed to the called party at the applicable message rate.
2. This service may be furnished with individual or key business lines or PBX/PABX trunks.
3. This service includes the listing of a special number in both the published directory and Directory Assistance records of the exchange or exchanges from which calls are to be accepted.
 - a. At the option of the customer this number may be nonpublished, to limit the service to certain selected individuals, without additional charge.
4. The customer assumes the toll charges for all toll calls placed by parties who call the special number from the customer-selected exchanges.

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- (1) Limited to existing customers at existing locations.
- (2) Message Toll Telephone Service Concurrence applies. See Section 8.

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JOINT USER SERVICE (1)

A. General

Joint User service permits a person, firm or corporation to share the use of telephone service provided to a business customer.

B. Rates

Service Charges apply as listed in Section 6.

1. Schedules "A" and "B" Exchanges

	<u>GSEC</u>	<u>Monthly Rate</u>
Joint User Service	JUB	50% of applicable business rate

C. Conditions

1. Joint User Service will be furnished with the approval of the Company only with business individual line service in Schedules "A" and "B" Exchanges. (2)
2. Joint User Service will not be furnished to a customer who is in a business of a secretarial nature, or of renting or leasing space to transient or permanent tenants.

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- (1) Limited to existing customers at existing locations.
- (2) See Section 4, Sheets 5, 6 and 7 for exchange listings.

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JOINT USER SERVICE (Continued)

C. Conditions (Continued)

- 3. The Joint User must be located on the premises, or in the same office, or in the same suite of offices as the customer, or in an office adjacent to and directly accessible from the customer's office.
- 4. A Joint User will be furnished one directory listing without charge.
- 5. Applications for Joint User Service shall be made by the customer.
- 6. The customer will be responsible for all charges incurred by the Joint User.
- 7. Additional listings and supplemental services may be furnished to the Joint User at the request of the customer and at regular rates.
- 8. After listing for the Joint User has been included in the directory, Joint User Service may not be discontinued during the life of the directory, except under the following conditions.
 - a. The customer's service is discontinued.
 - b. The Joint User moves from the premises where the customer's service is located.
 - c. The Joint User establishes his own primary service on the same premises.
- 9. Joint User Service is not available in conjunction with Usage Pricing Service.

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SPECIAL BILLING NUMBER SERVICE(1)

A. General

Special Billing Number Service provides a separate listing of toll telephone messages each month for each Special Billing Number used in placing calls.

B. Rates
Monthly

	<u>GSEC</u>	<u>Rate</u>
Service Charges apply as found in Section 6.		
1. Special Billing Numbers which are issued as go-together numbers on the customer's main telephone number		
a. First number	SBN1	\$1.00
b. Each additional number	SBN2	.50
2. Special Billing Numbers which are billed separately and where the customer receives an individual bill for each		
a. Each number	SBN3	2.00

C. Conditions

1. Special Billing Number Service may be provided in conjunction with PBX or PABX Service.
2. The minimum period for which this service may be offered is six months.
3. Each Special Billing Number will be issued with the same billing name as the customer's main telephone number.
4. A telephone credit card may be issued on each Special Billing Number for the customer's convenience.

(1) Limited to existing customers.

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GENERAL AND LOCAL EXCHANGE TARIFF

OBSOLETE SERVICES

A. DIGITAL CENTREX SERVICE

(M)

1. General

Digital Centrex Service is a fully integrated digital communication central office service designed to serve customers with 2 to 200 lines.

2. Rates

The rates set forth below are for Company provided services & equipment; station equipment is located at the designated customer location(s).

Digital Centrex Service Access Rates:

In addition to rates as specified below, individual access line rates for LOCAL EXCHANGE SERVICE, Section 4, apply as appropriate.

The Federal Subscriber Line Charge (End User Charge) applies to both the local exchange individual access lines as well as Digital Centrex Intragroup Calling Lines and is in addition to the rates described below.

Installation and/or change charges are applicable as set forth in Section 6, SERVICE CHARGES of this tariff.

Intragroup Calling Services (lines not designated as access lines).

Intragroup Calling Service lines provide communication paths for intrabusiness system calling.

Intragroup Calling Service Monthly Rates Per Line:

<u>1 - 200 lines</u>	<u>GSEC</u>	<u>Monthly Rate</u>
0 - .5 miles	IG01	\$2.40
.6 - 1.0 miles	IG02	3.60
1.1 - 1.5 miles	IG03	4.80
1.6 - 2.0 miles	IG04	6.05

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OBSOLETE SERVICES

A. DIGITAL CENTREX SERVICE (Continued)

(M)

2. Rates (Continued)

	<u>GSEC</u>	<u>Monthly Rate</u>
Basic Service (per line)*		
Customer with 2 lines, each	IBNA	\$3.50
Customer with 3 lines or more, but less than 7 lines, each	IBNB	3.00
Customer with 7 lines or more, each	IBNC	2.50

* Descriptions and limitations of the services and features provided with these associated rates are located in the Company's business office.

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GENERAL AND LOCAL EXCHANGE TARIFF

OBSOLETE SERVICESA. DIGITAL CENTREX SERVICE (Continued)

(M)

2. Rates (Continued)

	<u>GSEC</u>	<u>Monthly Rate</u>
Enhanced Services & Features (per line)*		
Business Set Service** (excludes customer premise equipment)	IBNJ	\$ 2.45
Enhanced Business Service	IBNF	2.95
Station Message Detail Recorder	IBNG	2.95
Enhanced Station Message Detail Recorder	IBNH	4.15
Automatic Route Selection	IBNI	2.05
Datapath Basic	IBNK	4.50
Hospital Communications	IBNU	.50
Console Alerting	IBNN	.50
Electronic Switched Network	IBNO	5.10
Cut-Thru Dialing	IBNP	.50

* Descriptions and limitations of the services and features provided with these associated rates are located in the Company's business office.

** A Central Office Software feature. CPE may be provided by the customer.

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A. DIGITAL CENTREX SERVICE (Continued)

(M)

3. Conditions

Customers subscribing to Digital Centrex Service will be required to have a minimum of two (2) access lines. The customer may not mix business with residential lines of service within the same Digital Centrex Service subscription.

If equipment is provided by the customer, it must be compatible with the services and equipment provided by the Company. This provision is applicable to Business Set Service.

Digital Centrex basic and enhances services and features are only offered in central offices equipped to provide such service.

Service area is limited to manufacturer's equipment specifications with respect to distance from the central office.

The minimum charge for service provided under this tariff shall be one month.

The Company will furnish one alphabetical and one classified directory listing without charge per system. Additional listings will be offered subject to the provisions outlined in GENERAL SERVICES, Section 5 of this tariff, or may be provided free if in the judgement of the Company such listings will improve service to the public, or reduce Company operating costs, or both.

Extended Area Service (EAS) is available with this Service in the event the customer's Central Office Exchange has EAS.

For service over 200 lines or greater than 2 miles from the central office, tariff rates as specified in 2., will apply in addition to an appropriate portion of applicable special construction costs or expenses as specified in Section 2, GENERAL REGULATIONS.

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GENERAL AND LOCAL EXCHANGE TARIFF

OBSOLETE SERVICES

A. DIGITAL CENTREX SERVICE (Continued)

(M)

3. Conditions (Continued)

Any contracts relative to the provision of this service will be provided to the Commission at least one (1) day prior to the effective date of the service. Rates contained in the contracts are under the authority of the Commission and may be altered by the Commission at any time during the life of the contracts.

4. Explanation of Terms

Primary Service Location - The continuous property designated by the customer as the primary location and/or at which the attendant's console position may be located.

Secondary Service Location - Each different premises of the same customer, not within the primary location, served by one or more stations of the same system. Stations in secondary locations may be served by primary or satellite switching equipment and may be provided at secondary locations where it is more economical than extending lines from the primary switching equipment.

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