

LOCAL EXCHANGE SERVICE TARIFFS
LIFELINE SERVICE

A. General Regulations

1. Lifeline service is available to qualifying disabled and/or low-income subscribers for single party residence service.
2. Lifeline service is a reduction in the monthly local service charges normally paid by qualifying disabled and/or low-income consumers. The monthly discount will be the maximum amount allowed by the Missouri Public Service Commission and the Federal Communications Commission; however, this discount will not exceed the sum of the federal subscriber line charge and the recurring charges for voice telephony service. The monthly discount will be the same for Lifeline customers solely subscribing to voice telephony service and for Lifeline customers subscribing to a bundle of services.
3. Disabled assistance is available to all residential customers who demonstrate by certifying with the Company under penalty of perjury, that they, or a dependent, are totally and permanently disabled or blind and receiving any of the following:
 - a. Federal Social Security Disability benefits.
 - b. Veterans Administration Disability benefits.
 - c. State blind person pursuant to Section 209.010 to 209.160, RSMo.
 - d. State aid to blind persons pursuant to Section 208.030, RSMo Section 660.100.2, RSMo 2000.
4. Lifeline will not be furnished on a Foreign Exchange service.
5. Lifeline service shall not be disconnected for non-payment of toll charges.

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