

January 29, 2014

Missouri Public Service Commission Governor Office Building 200 Madison P.O. Box 360 Jefferson City, MO 65102-0360

Dear Secretary:

Attached for electronic filing is a revision to the P.S.C. MO. No. 22 for Embarq Missouri, Inc. d/b/a CenturyLink. This revision is filed in accordance with Missouri Public Service Commission Rules and Regulations and electronically submitted with a January 29, 2014 issue date and a proposed effective date of January 30, 2014.

General and Local Exchange Tariff Section 33 Fifteenth Revised Page 4.50 Eighth Revised Page 4.56 Sixth Revised Page 4.57

This filing extends various promotions that are available to business customers.

If you have questions or need additional information regarding this filing, you may call me at (913) 345-7535.

Sincerely,

Robin Crichton

**Robyn Crichton** 

Attachments cc: Office of Public Counsel (email) Richard Moore, CenturyLink

MO 12-PB02D (EQ)

ROBYN CRICHTON Tariff Analyst Robyn.M.Crichton@CenturyLink.com 5454 W. 110th Street Overland Park, KS 66211 Voice: (913) 345-7535

## P.S.C.MO.-No. 22 Section 33 GENERAL EXCHANGE TARIFF

Embarq Missouri, Inc. d/b/a CenturyLink

Fifteenth Revised Page 4.50 Cancels Fourteenth Revised Page 4.50

## SPECIAL EQUIPMENT AND ASSEMBLIES

- III. SPECIAL PROMOTIONS (Cont'd)
  - A. From time to time, the Telephone Company may ... (Cont'd)
    - 106. During the period August 16, 2010 through December 31, 2014, a 30-day satisfaction guarantee is available to residence customers who order Solutions Residence Package, Pure Bundle with High-Speed Internet (HSI) at speeds up to and including 10 Mbps. Under this satisfaction guarantee, customers who disconnect these services within thirty days after installation will receive a credit for the monthly recurring charges that were billed through the date of disconnection when at the time of the requested disconnection they inform the Company of their subscription under this guarantee and cite their dissatisfaction with the services as the reason for the requested disconnection. When the expiration of the 30-day period falls on a weekend or legal holiday, the customer must request disconnection no later than the first business day following the weekend or legal holiday to be eligible for a credit.
    - 107. During the period October 15, 2010 through May 31, 2014, business customers may be eligible for a waiver of all nonrecurring charges (excluding charges applicable for inside wiring, construction, or CPE installation) that are otherwise applicable for installation of a new business line or trunk.

To be eligible, business customers who are contacted by the Company or who contact the Company and request this promotion must subscribe to High Speed Internet (1.5 Mbps or greater) with installation of a new business line or trunk. Packaged services (bundles) that include a business line or trunk are eligible for this promotion. There is no limit on the number of times a customer may place orders for new lines or trunks and receive this promotional benefit during the promotional period.

ISSUED: January 29, 2014

BY: Darlene N. Terry Manager - Tariffs 5454 West 110th Street Overland Park, KS 66211 EFFECTIVE: January 30, 2014

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### P.S.C.MO.-No. 22 Section 33 GENERAL EXCHANGE TARIFF

Embarq Missouri, Inc. d/b/a CenturyLink

Eighth Revised Page 4.56 Cancels Seventh Revised Page 4.56

# SPECIAL EQUIPMENT AND ASSEMBLIES

## III. SPECIAL PROMOTIONS (Cont'd)

### A. From time to time, the Telephone Company may ... (Cont'd)

113. Winback Q2 (Post T5 Conversion)

During the period July 18, 2011 through December 31, 2014, new residence customers who order Simple Choice Unlimited Bundle may be eligible for the waiver of all service charges (excluding inside wire, construction, or CPE installation) that are otherwise applicable. To be eligible, customers who are contacted by the Company or contact the Company and request this promotion must agree to establish a new account with the Company that includes (1) Simple Choice Unlimited Bundle; and (2) the Company's High-speed internet (at any data speed).

### 114. One Month Free Offer

During the period October 19, 2012 through **May 31, 2014**, new business customers who subscribe to Unlimited Business Assist Advantage Plan may be eligible for a waiver of the nonrecurring charges otherwise applicable for installation of that service and a credit(s) of the monthly recurring charges. To be eligible, customers who are contacted by the Company or who contact the Company and request this promotion must not have had service disconnected with the Company for non-payment in the past, must not have any past due bills for services owed to the Company, and must have a satisfactory credit rating.

Nonrecurring charges otherwise applicable for installation of a new service will be waived when eligible customers subscribe to Unlimited Business Assist Advantage Plan under a one, two or three year term commitment. Additionally, customers subscribing under a one-year term will receive a credit for their first month's charge. Customers subscribing under a two-year term will receive a credit for the monthly recurring charge on their first and second months' invoices, and three-year term customers will receive a credit for the monthly charges on their first, second and third months' invoices. The initial bill credit will be reflected on the customer's first invoice issued following installation of the service. Credit amounts will not be applied for taxes and surcharges or for other services to which the customer subscribes.

If a customer discontinues service prior to the end of required service period, credits issued under this promotion will be rescinded. This promotion does not apply to moves, changes, or additions to an existing customer's service and may not be combined with any other promotion.

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## P.S.C.MO.-No. 22 Section 33 GENERAL EXCHANGE TARIFF

Embarq Missouri, Inc. d/b/a CenturyLink

Sixth Revised Page 4.57 Cancels Fifth Revised Page 4.57

## SPECIAL EQUIPMENT AND ASSEMBLIES

### III. SPECIAL PROMOTIONS (Cont'd)

## A. From time to time, the Telephone Company may ... (Cont'd)

### 115. Nonrecurring Add a Line Business Promotion

During the period October 19, 2012 through **May 31, 2014**, business Core Connect (C) customers may be eligible for a waiver of all nonrecurring charges (excluding charges applicable for inside wiring, construction, or CPE installation) that are otherwise applicable when they order additional Core Connect packages.

To be eligible, customers who are contacted by the Company or who contact the Company and request this promotion must subscribe to an additional Core Connect package under a term discount plan. The additional line(s), up to a maximum of nine, may be at the same or different locations but must be billed under the same account. This promotional offer may not be combined with other discounts unless otherwise specified.

#### 116. Simple Choice Unlimited \$10 for 24 w/PRISM Promotion

During the period November 2, 2012 through December 31, 2014, residential customers may be eligible for a \$10 bill credit for 24 months. To be eligible, customers who are contacted by the Company or contact the Company and request this promotion must be a new subscriber or a current subscriber to the Company's Simple Choice Unlimited local package, and must be a new subscriber to the Company's non-regulated PRISM video service, and must agree to maintain both the Company's qualifying local package, and the Company's PRISM video service for a minimum of 12 months.

The initial bill credit will be reflected on the customer's first or second invoice following the customer's acceptance of this offer and will continue for 23 consecutive months thereafter. If a customer discontinues any of the qualifiers prior to the end of the 24 month period, no additional credits will be applied.

In no event will the application of this discount be used in conjunction with any other credits to take the customer's billed amount below zero.

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