



August 29, 2014

Missouri Public Service Commission  
Governor Office Building  
200 Madison  
P.O. Box 360  
Jefferson City, MO 65102-0360

RE: Notice of Election and Withdrawal of CenturyTel of Northwest Arkansas, LLC (Missouri) d/b/a CenturyLink Tariffs Pursuant to §392.461, RSMo.

Dear Secretary:

Section 392.461 allows telecommunications companies, upon notice to the Missouri Public Service Commission ("Commission"), to elect to be exempt from the requirement that they offer retail services to residential or business end users only through tariff, and to withdraw such tariffs.

CenturyTel of Northwest Arkansas, LLC (Missouri) d/b/a CenturyLink hereby provides notice of its election to be exempt from tariff filing requirements, and of its intent to withdraw the below-listed tariff, effective October 1, 2014.

General and Local Exchange Tariff PSC MO. NO. 1

Compliant with the requirement that electing companies publish generally available retail prices on a website, the *Local Terms of Service* containing the terms, conditions and rates for services previously provided under this tariff will be located on CenturyLink's website at [www.CenturyLink.com/tariffs](http://www.CenturyLink.com/tariffs). Affected customers were advised at least thirty days in advance of CenturyLink's withdrawal of the above referenced tariffs and of the website at which *Local Terms of Service* are available.

The withdrawal of this tariff and establishment of *Local Terms of Service* will not result in any changes to customers' current services or rates. CenturyLink will notify customers in advance if future changes are made.

If you have any questions or need additional information, you may call me at (913) 353-7087.

Sincerely,

A handwritten signature in cursive script that reads "Robyn Crichton".

Robyn Crichton

Attachments

cc: Office of Public Counsel (email)  
Richard Moore, CenturyLink

MO 14-09 (NWAR)

**ROBYN CRICHTON**

Tariff Analyst

Robyn.M.Crichton@CenturyLink.com

600 New Century Pkwy

New Century, KS, 66031

Voice: (913) 353-7087

JI-2015-0072

CANCELLED  
October 1, 2014  
Missouri Public  
Service Commission  
JI-2015-0072

---

ADOPTION NOTICE

CenturyTel of Northwest Arkansas, LLC (Missouri) d/b/a CenturyLink, hereby adopts, ratifies, and makes its own, in every respect as if the same had been originally filed by it, all tariffs, schedules, rules, notices or other instruments filed with the Public Service Commission, State of Missouri, under the name CenturyTel of Northwest Arkansas, LLC (Missouri) currently on file with and approved by the Commission.

---

Issued: September 10, 2009

Effective: October 19, 2009

Chantel Mosby  
Director - Tariffs  
Monroe, Louisiana

CANCELLED  
October 1, 2014  
Missouri Public  
Service Commission  
JI-2015-0072

FILED  
Missouri Public  
Service Commission  
TN-2010-0090; YI-2010-0165

CenturyTel of Northwest Arkansas, LLC (Missouri)  
d/b/a CenturyLink (C)

PSC MO. NO. 1  
SECTION 1  
1<sup>st</sup> Revised Sheet 1  
Cancels Original Sheet 1

---

GENERAL AND LOCAL EXCHANGE TARIFF

---

TITLE SHEET

Schedule of

GENERAL RULES, REGULATIONS, RATES, CHARGES AND CONDITIONS

Applying to the Intrastate  
Services and Facilities  
in all listed Properties  
(Seligman and Jacket -  
Jacket, Mo. is served out  
of the Pea Ridge, Ar. exchange)

of

CenturyTel of Northwest Arkansas, LLC (Missouri)  
d/b/a CenturyLink

(C)

in the State of

MISSOURI

---

Issued: September 10, 2009

Effective: October 19, 2009

Chantel Mosby  
Director - Tariffs  
Monroe, Louisiana

CANCELLED  
October 1, 2014  
Missouri Public  
Service Commission  
JI-2015-0072

FILED  
Missouri Public  
Service Commission  
TN-2010-0090; YI-2010-0165

GENERAL AND LOCAL EXCHANGE TARIFF

TITLE SHEET

Missouri Public  
Service Commission

REC'D MAY 01 2000

Schedule of

GENERAL RULES, REGULATIONS, RATES, CHARGES AND CONDITIONS

Applying to the Intrastate  
Services and Facilities  
in all listed Properties  
(Seligman and Jacket -  
Jacket, Mo. is served out  
of the Pea Ridge, Ar. exchange)

of

CenturyTel of Northwest Arkansas, LLC (Missouri)

in the State of

MISSOURI

Missouri Public  
Service Commission  
00-471  
FILED AUG 01 2000

Issued: May 1, 2000

Effective: [REDACTED]

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public

REC'D JAN 31 2002

Service Commission

TABLE OF CONTENTS

SECTION	TITLE
1	General Index
2	General Regulations
3	Definitions
4	Local Exchange Service
5	General Services
6	Service Charges
7	Specialized Services
8	Concurring Tariffs
9	Switched Data
10	Charges Related to Customer Activity
11	Network Services
12	Packaged Services
49	Obsolete Services

(N)

Missouri Public

FILED MAR 01 2002

Service Commission

Issued: January 31, 2002

Effective: March 1, 2002

By: Jeffrey Glover, Vice President External Relations  
PO Box 4065, Monroe, Louisiana 71211

GENERAL AND LOCAL EXCHANGE TARIFF

TABLE OF CONTENTS

Missouri Public  
Service Commission

REC'D MAY 01 2000

<u>SECTION</u>	<u>TITLE</u>
1	General Index
2	General Regulations
3	Definitions
4	Local Exchange Service
5	General Services
6	Service Charges
7	Specialized Services
8	Concurring Tariffs
9	Switched Data
10	Charges Related to Customer Activity
11	Network Services
49	Obsolete Services

CANCELLED

MAR 01 2002

ISPS 2  
Public Service Commission  
MISSOURI

Missouri Public  
Service Commission  
00-471

FILED AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

REC'D MAY 01 2000

TARIFF REVISION SYMBOLS

Explanation of Symbols

The following symbols will be utilized to identify all changes of material within the General Exchange Tariff:

- (C) Signifies a changed regulation.
- (D) Signifies a discontinued rate, treatment, or regulation.
- (I) Signifies an increased rate or new treatment resulting in an increased rate.
- (M) Signifies a move of text from one area of the tariff to another, but no change in rate, treatment or regulation.
- (N) Signifies a new rate, treatment, or regulation.
- (R) Signifies a reduced rate or new treatment resulting in reduced rate.
- (T) Signifies a change in text but no change in rate, treatment, or regulation.

Missouri Public Service Commission  
00-471  
FILED AUG 01 2000

Issued: May 1, 2000

Effective [REDACTED]

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

UTILITY INFORMATION

Utility Official:	Chantel Mosby Manager Tariffs and Compliance	(C)
Telephone Number:	(318) 388-9112	
Mailing Address:	CenturyTel of Northwest Arkansas, Inc. d/b/a CenturyTel 100 CenturyTel Drive Monroe LA, 71211	

---

Issued: February 12, 2008

Effective: March 13, 2008

Chantel Mosby  
Manager, Tariffs and Compliance  
Monroe, LA

CANCELLED  
October 1, 2014  
Missouri Public  
Service Commission  
JI-2015-0072

FILED  
Missouri Public  
Service Commission



CenturyTel of Northwest Arkansas, LLC (Missouri)

PSC NO. NO. 1  
SECTION 1  
Original Sheet 3.1

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public  
Service Commission

UTILITY INFORMATION

REC'D MAY 01 2000

G. Clay Bailey,  
Vice President Government Relations  
PO Box 4065,  
Monroe, Louisiana 71211

Missouri Public  
Service Commission  
00 - 471  
FILED AUG 01 2000

Issued: May 1, 2000

Effective: [REDACTED]

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

CANCELLED  
March 13, 2008  
Missouri Public  
Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

---

GENERAL INDEX

	Section(s)	Sheet(s)	
- A -			
Accessories .....	3	1	
Additional Listing .....	5	25	
Alternate Listing .....	5	27	
Authorized User .....	3	1	
- B -			
Billing - Late Pay Charges .....	10	2	
Billing Number Service, Special .....	49	5	
Building .....	3	1	
Business Service .....	3	1	
Business Unlimited Service .....	12	1.2	(N)
- C -			
Caller ID Extra .....	12	6	
Caller ID Plus .....	12	6	
Call Forward Busy (Fixed) .....	5	4	
Call Forward Busy/No Answer (Fixed) .....	5	4.1	
Call Forward Busy/No Answer (Variable) .....	5	5	
Call Forward No Answer (Fixed) .....	5	4	
Calling Plan Services .....	5	12	
Call Screening .....	5	5.1	
Call Waiting .....	5	5.1	

---

Issued: October 31, 2008

Effective: November 30, 2008

By: Chantel Mosby, Director, Tariffs and Compliance  
PO Box 4065, Monroe, Louisiana 71211

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL INDEX

	Section(s)	Sheet(s)	
- A -			
Accessories .....	3	1	
Additional Listing .....	5	25	
Alternate Listing .....	5	27	
Authorized User .....	3	1	
- B -			
Billing - Late Pay Charges.....	10	2	
Billing Number Service, Special .....	49	5	
Building.....	3	1	
Business Service.....	3	1	
- C -			
Caller ID Extra .....	12	6	(N)
Caller ID Plus .....	12	6	(N)
Call Forward Busy (Fixed).....	5	4	
Call Forward Busy/No Answer (Fixed).....	5	4.1	
Call Forward Busy/No Answer (Variable) .....	5	5	
Call Forward No Answer (Fixed).....	5	4	
Calling Plan Services .....	5	12	
Call Screening.....	5	5.1	
Call Waiting .....	5	5.1	

Issued: March 4, 2008

Effective: April 3, 2008

By: Chantel Mosby, Manager, Tariffs and Compliance  
PO Box 4065, Monroe, Louisiana 71211

CANCELLED  
November 30, 2008  
Missouri Public  
Service Commission  
JI-2009-0309

FILED  
Missouri Public  
Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

REC'D JAN 31 2002

GENERAL INDEX

Service Commission  
Sheet(s)

Section(s)

- A -

Accessories.....	3	1
Additional Listing.....	5	25
Alternate Listing.....	5	27
Authorized User.....	3	1

- B -

Billing - Late Pay Charges.....	10	2
Billing Number Service, Special.....	49	5
Building.....	3	1
Business Service.....	3	1

- C -

Call Forward Busy (Fixed).....	5	4	(T)
Call Forward Busy/No Answer (Fixed).....	5	4.1	
Call Forward Busy/No Answer (Variable).....	5	5	
Call Forward No Answer (Fixed).....	5	4	(T)
Calling Plan Services.....	5	12	
Call Screening.....	5	5.1	
Call Waiting.....	5	5.1	

**Missouri Public**

FILED MAR 01 2002

Service Commission

Issued: January 31, 2002

Effective: March 1, 2002

By: Jeffrey Glover, Vice President External Relations  
PO Box 4065, Monroe, Louisiana 71211

CANCELLED  
April 3, 2008  
Missouri Public  
Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

REC'D MAY 01 2000

GENERAL INDEX

	<u>Section(s)</u>	<u>Sheet(s)</u>
- A -		
Accessories . . . . .	3	1
Additional Listing . . . . .	5	25
Alternate Listing . . . . .	5	27
Authorized User . . . . .	3	1
- B -		
Billing - Late Pay Charges . . . . .	10	2
Billing Number Service, Special . . . . .	49	5
Building . . . . .	3	1
Business Service . . . . .	3	1
- C -		
Call Forwarding Busy Line - Fixed . . . . .	5	4
Call Forwarding Busy Line/No Answer - Fixed . . . . .	5	4.1
Call Forwarding Busy/No Answer - Variable . . . . .	5	5
Call Forwarding No Answer - Fixed . . . . .	5	4
Calling Plan Services . . . . .	5	12
Call Screening . . . . .	5	5.1
Call Waiting . . . . .	5	5.1

**CANCELLED**

MAR 01 2002

Public Service Commission  
MISSOURI

Missouri Public Service Commission  
00-471

FILED AUG 01 2000

Issued: May 1, 2000

Effective: [REDACTED]

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL INDEX

	Section(s)	Sheet(s)	
- C -			
Central Office Line .....	3	1	
Central Office Line Connection Charge .....	6	11	
Centrex .....	7	73	
<b>CenturyLink Line Volume Plan .....</b>	<b>4</b>	<b>24</b>	(N)
Channel .....	3	1	
Charges, Service .....	3, 6	11	
Charges Related to Customer Activity .....	10	1	
Circuit .....	3	2	
CLASS .....	5	7.1	
Coin Telephone Service .....	5		
Customer Owned Pay Telephone Service .....	5	3.1	
Communications System .....	3	2	
Company .....	3	2	
Competitive Response Programs .....	5	65	
Concurrences .....	8	-	
Connecting Arrangement .....	3	2	
Connecting Company .....	3	2	
Construction Charge .....	3	2	
Continuous Property .....	3	2	
Collection Fee .....	10	3	
Contract .....	3	3	
Copy of Bill .....	10	3	
CORE CONNECT .....	12	10	
Custom Calling Services .....	5	4	
Customer Account Record .....	10	3	
Customer-Provided Terminal Equipment .....	3	3	
Customer Referral Program, Residence .....	5	59	

ISSUED:  
August 29, 2014

By: Darlene N. Terry  
Manager - Tariffs  
5454 West 110th Street  
Overland Park, KS 66211

EFFECTIVE:  
September 29, 2014

~~CANCELLED~~  
MO 14-07  
October 1, 2014  
Missouri Public  
Service Commission  
JI-2015-0072

FILED  
Missouri Public  
Service Commission  
JI-2015-0057

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL INDEX

	Section(s)	Sheet(s)
- C -		
Central Office Line .....	3	1
Central Office Line Connection Charge .....	6	11
Centrex.....	7	73
Channel.....	3	1
Charges, Service.....	3, 6	11
Charges Related to Customer Activity .....	10	1
Circuit .....	3	2
CLASS.....	5	7.1
Coin Telephone Service.....	5	
Customer Owned Pay Telephone Service .....	5	3.1
Communications System .....	3	2
Company .....	3	2
Competitive Response Programs .....	5	65
Concurrences .....	8	-
Connecting Arrangement .....	3	2
Connecting Company.....	3	2
Construction Charge .....	3	2
Continuous Property .....	3	2
Collection Fee .....	10	3
Contract.....	3	3
Copy of Bill .....	10	3
<b>CORE CONNECT .....</b>	<b>12</b>	<b>10</b>
Custom Calling Services.....	5	4
Customer Account Record.....	10	3
Customer-Provided Terminal Equipment.....	3	3
Customer Referral Program, Residence.....	5	59

(N)

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL INDEX

	Section(s)	Sheet(s)	
- C -			
Central Office Line .....	3	1	
Central Office Line Connection Charge .....	6	11	
Centrex.....	7	73	
Channel.....	3	1	
Charges, Service.....	3, 6	11	
Charges Related to Customer Activity .....	10	1	
Circuit.....	3	2	
CLASS.....	5	7.1	
Coin Telephone Service.....	5		
Customer Owned Pay Telephone Service .....	5	3.1	
Communications System .....	3	2	
Company .....	3	2	
<b>Competitive Response Programs .....</b>	<b>5</b>	<b>65</b>	(N)
Concurrences .....	8	-	
Connecting Arrangement .....	3	2	
Connecting Company.....	3	2	
Construction Charge .....	3	2	
Continuous Property .....	3	2	
Collection Fee .....	10	3	
Contract.....	3	3	
Copy of Bill.....	10	3	
Custom Calling Services .....	5	4	
Customer Account Record.....	10	3	
Customer-Provided Terminal Equipment.....	3	3	
Customer Referral Program, Residence.....	5	59	



GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL INDEX

	Section(s)	Sheet(s)	
- C -			
Central Office Line .....	3	1	
Central Office Line Connection Charge .....	6	11	
Centrex.....	7	73	
Channel.....	3	1	
Charges, Service.....	3, 6	11	
Charges Related to Customer Activity .....	10	1	
Circuit.....	3	2	
CLASS.....	5	7.1	
Coin Telephone Service.....	5		
Customer Owned Pay Telephone Service .....	5	3.1	
Communications System .....	3	2	
Company .....	3	2	
Concurrences .....	8	-	
Connecting Arrangement .....	3	2	
Connecting Company.....	3	2	
Construction Charge .....	3	2	
Continuous Property .....	3	2	
Collection Fee .....	10	3	
Contract.....	3	3	
Copy of Bill .....	10	3	
Custom Calling Services .....	5	4	
Customer Account Record.....	10	3	
Customer-Provided Terminal Equipment.....	3	3	
<b>Customer Referral Program, Residence.....</b>	<b>5</b>	<b>59</b>	(N)

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL INDEX

	Section(s)	Sheet(s)	
- C -			
Central Office Line .....	3	1	
Central Office Line Connection Charge .....	6	11	
Centrex.....	7	73	
Channel.....	3	1	
Charges, Service.....	3,6	11	
Charges Related to Customer Activity .....	10	1	
Circuit.....	3	2	
CLASS.....	5	7.1	(N)
Coin Telephone Service.....	5		
Customer Owned Pay Telephone Service.....	5	3.1	
Communications System .....	3	2	
Company .....	3	2	
Concurrences .....	8	-	
Connecting Arrangement .....	3	2	
Connecting Company.....	3	2	
Construction Charge .....	3	2	
Continuous Property .....	3	2	
Collection Fee .....	10	3	
Contract.....	3	3	
Copy of Bill .....	10	3	
Custom Calling Services .....	5	4	
Customer Account Record.....	10	3	
Customer-Provided Terminal Equipment.....	3	3	

Issued: March 4, 2008

By: Chantel Mosby, Manager, Tariffs and Compliance  
 PO Box 4065, Monroe, Louisiana 71211

Effective: April 3, 2008

**CANCELLED**  
 February 19, 2010  
 Missouri Public  
 Service Commission  
 JI-2010-0464

**FILED**  
 Missouri Public  
 Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

---

GENERAL INDEX

	Section(s)	Sheet(s)	
- C -			
Central Office Line .....	3	1	
Central Office Line Connection Charge .....	6	11	
Centrex .....	7	73	
Channel .....	3	1	
Charges, Service .....	3,6	11	
Charges Related to Customer Activity .....	10	1	
Circuit.....	3	2	
Coin Telephone Service .....	5		
Customer Owned Pay Telephone Service.....	5	3.1	
Communications System .....	3	2	
Company .....	3	2	
Concurrences .....	8	-	
Connecting Arrangement.....	3	2	
Connecting Company .....	3	2	
Construction Charge.....	3	2	
Continuous Property .....	3	2	
Collection Fee.....	10	3	
Contract .....	3	3	
Copy of Bill.....	10	3	(N)
Custom Calling Services.....	5	4	
Customer Account Record.....	10	3	
Customer-Provided Terminal Equipment.....	3	3	

---

Issued: September 20, 2006

Effective: October 20, 2006

By: Chantel Mosby, Manager, Tariffs and Compliance  
 PO Box 4065, Monroe, Louisiana 71211

CANCELLED  
 April 3, 2008  
 Missouri Public  
 Service Commission

**Filed**  
 Missouri Public  
 Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL INDEX

	Section(s)	Sheet(s)	
- C -			
Central Office Line.....	3	1	
Central Office Line Connection Charge .....	6	11	
Centrex .....	7	73	(N)
Channel.....	3	1	
Charges, Service.....	3,6	11	
Charges Related to Customer Activity .....	10	1	
Circuit.....	3	2	
Coin Telephone Service .....	5		
Customer Owned Pay Telephone Service.....	5	3.1	(D) (T)
Communications System.....	3	2	
Company.....	3	2	
Concurrences .....	8	-	
Connecting Arrangement.....	3	2	
Connecting Company.....	3	2	
Construction Charge .....	3	2	
Continuous Property.....	3	2	
Collection Fee .....	10	3	
Contract.....	3	3	
Custom Calling Services .....	5	4	
Customer Account Record .....	10	3	
Customer-Provided Terminal Equipment.....	3	3	

Issued: February 13, 2004

Effective: March 14, 2004

By: Jeffrey Glover, Vice President External Relations  
PO Box 4065, Monroe, Louisiana 71211

**Cancelled**

October 20, 2006

Missouri Public  
Service Commission

**Filed**

Missouri Public  
Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

REC'D MAY 01 2000

GENERAL INDEX

	<u>Section(s)</u>	<u>Sheet(s)</u>
- C -		
Central Office Line . . . . .	3	1
Central Office Line Connection Charge . . . . .	6	11
Channel . . . . .	3	1
Charges, Service . . . . .	3,6	11
Charges Related to Customer Activity . . . . .	10	1
Circuit . . . . .	3	2
Coin Telephone Service . . . . .	3,5	2,1
Public . . . . .	5	1
Customer Owned Pay Telephone Service . . . . .	3	3.1
Communications System . . . . .	3	2
Company . . . . .	3	2
Concurrences . . . . .	8	-
Connecting Arrangement . . . . .	3	2
Connecting Company . . . . .	3	2
Construction Charge . . . . .	3	2
Continuous Property . . . . .	3	2
Collection Fee . . . . .	10	3
Contract . . . . .	3	3
Custom Calling Services . . . . .	5	4
Customer Account Record . . . . .	10	3
Customer-Provided Terminal Equipment . . . . .	3	3

**CANCELLED**

MAR 14 2004  
By <sup>1st</sup> RS 5  
Public Service Commission  
MISSOURI

Missouri Public  
Service Commission  
00-471  
FILED AUG 01 2000

Issued: May 1, 2000

Effective: XXXXXXXXXX

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL INDEX

	Section(s)	Sheet(s)
- D -		
Data Access Arrangement .....	3	3
Definitions.....	3	1
Deposits .....	10	1
Dial Switching Equipment .....	3	3
Digital Centrex Service.....	49	6
Digital Data Transmission Service .....	8	1
Direct Connection.....	3	3
Direct Inward Dialing Service.....	5	17
Directory Assistance Service (DA).....	5	20
Directory Listing .....	3,5	22
Additional Listing .....	5	25
Alternate Listing .....	5	27
Cross Reference Listing.....	5	27
Duplicate Listing.....	5	27
Extra Line of Information.....	5	27
Foreign Listing.....	5	30
Nonpublished .....	5	28
Nonlisted .....	5	29
Primary Listing .....	5	23
Drop Wire .....	3	3
- E -		
E911 Alternate Routing.....	7	45
Emergency Telephone Service, 9-1-1 .....	7	13
Employees' Telephone Service.....	5	32
Enterprise/Zenith Service.....	49	2
Exchange Access Line.....	3,4	1,4

(M)

(M) Material previously found on this page now appears on 7th Revised Sheet 9 of this section.

Issued: May 2, 2012

Effective: June 1, 2012

Darlene N. Terry  
Manager-Tariffs  
Overland Park, KS

CANCELLED  
October 1, 2014  
Missouri Public  
Service Commission  
JI-2015-0072

FILED  
Missouri Public  
Service Commission  
JI-2012-0683

GENERAL AND LOCAL EXCHANGE TARIFF

---

GENERAL INDEX

	Section(s)	Sheet(s)	
- D -			
Data Access Arrangement .....	3	3	
Definitions .....	3	1	
Deposits.....	10	1	
Dial Switching Equipment.....	3	3	
Digital Centrex Service.....	49	6	
Digital Data Transmission Service.....	8	1	
Direct Connection.....	3	3	
Direct Inward Dialing Service.....	5	17	
Directory Assistance Service (DA).....	5	20	
Directory Listing.....	3,5	22	
Additional Listing .....	5	25	
Alternate Listing .....	5	27	
Cross Reference Listing.....	5	27	
Duplicate Listing .....	5	27	
Extra Line of Information .....	5	27	
Foreign Listing .....	5	30	
Nonpublished.....	5	28	
Nonlisted.....	5	29	
Primary Listing.....	5	23	
Disabled Assistance.....	4	21.1	(N)
Drop Wire.....	3	3	
- E -			
E911 Alternate Routing .....	7	45	
Emergency Telephone Service, 9-1-1 .....	7	13	
Employees' Telephone Service.....	5	32	
Enterprise/Zenith Service.....	49	2	
Exchange Access Line.....	3,4	1,4	

Issued: February 4, 2005

Effective: March 7, 2005

By: Chantel Mosby, Manager, Tariffs and Compliance  
 PO Box 4065, Monroe, Louisiana 71211

CANCELLED  
 June 1, 2012  
 Missouri Public  
 Service Commission  
 JI-2012-0683

GENERAL AND LOCAL EXCHANGE TARIFF

---

GENERAL INDEX

	Section(s)	Sheet(s)	
- D -			
Data Access Arrangement.....	3	3	
Definitions .....	3	1	
Deposits .....	10	1	
Dial Switching Equipment.....	3	3	
Digital Centrex Service.....	49	6	(C)
Digital Data Transmission Service .....	8	1	
Direct Connection.....	3	3	
Direct Inward Dialing Service.....	5	17	
Directory Assistance Service (DA).....	5	20	
Directory Listing.....	3,5	22	
Additional Listing .....	5	25	
Alternate Listing.....	5	27	
Cross Reference Listing .....	5	27	
Duplicate Listing.....	5	27	
Extra Line of Information .....	5	27	
Foreign Listing.....	5	30	
Nonpublished .....	5	28	
Nonlisted .....	5	29	
Primary Listing.....	5	23	
Drop Wire.....	3	3	
- E -			
E911 Alternate Routing .....	7	45	
Emergency Telephone Service, 9-1-1 .....	7	13	
Employees' Telephone Service .....	5	32	
Enterprise/Zenith Service .....	49	2	
Exchange Access Line .....	3,4	1,4	

Issued: February 13, 2004

Effective: March 14, 2004

By: Jeffrey Glover, Vice President External Relations  
PO Box 4065, Monroe, Louisiana 71211



GENERAL AND LOCAL EXCHANGE TARIFF

REC'D MAY 01 2000

GENERAL INDEX

	<u>Section(s)</u>	<u>Sheet(s)</u>
- D -		
Data Access Arrangement . . . . .	3	3
Definitions . . . . .	3	1
Deposits . . . . .	10	1
Dial Switching Equipment . . . . .	3	3
Digital Centrex Service . . . . .	7	1
Digital Data Transmission Service . . . . .	8	1
Direct Connection . . . . .	3	3
Direct Inward Dialing Service . . . . .	5	17
Directory Assistance Service (DA) . . . . .	5	20
Directory Listing . . . . .	3,5	22
Additional Listing . . . . .	5	25
Alternate Listing . . . . .	5	27
Cross Reference Listing . . . . .	5	27
Duplicate Listing . . . . .	5	27
Extra Line of Information . . . . .	5	27
Foreign Listing . . . . .	5	30
Nonpublished . . . . .	5	28
Nonlisted . . . . .	5	29
Primary Listing . . . . .	5	23
Drop Wire . . . . .	3	3
- E -		
E911 Alternate Routing . . . . .	7	45
Emergency Telephone Service, 9-1-1 . . . . .	7	13
Employees' Telephone Service . . . . .	5	32
Enterprise/Zenith Service . . . . .	49	2
Exchange Access Line . . . . .	3,4	1,4

CANCELLED

MAY 14 2004  
1st RS 6  
Missouri Public Service Commission  
MISSOURI

Missouri Public Service Commission  
00-471  
FILED AUG 01 2000

Issued: May 1, 2000

Effective: [REDACTED] 2000

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

REC'D MAY 01 2000

GENERAL INDEX

	<u>Section(s)</u>	<u>Sheet(s)</u>
- E -		
Exchange Line . . . . .	3	4
Exchange Listing . . . . .	4	5
Exchange Rates, Local (Business/Residence) . . . . .	4	8
Exchange Service . . . . .	3,4	4,1
Exchange Station . . . . .	3	5
Extended Area Service . . . . .	3,4	5,10
Extension Bell . . . . .	3	5
Extension Line . . . . .	3	5
- F -		
Finance Charge on Delayed Payment Agreement . . . . .	10	3
Foreign Attachment . . . . .	3	6
Foreign Central Office . . . . .	3	6
Foreign Exchange Mileage . . . . .	3	6
Foreign Exchange Service . . . . .	5	33
Foreign Listing, Directory . . . . .	5	30
Four Party Line . . . . .	3,4	6
- G -		
General Regulations . . . . .	2	1
Grandfathered Equipment . . . . .	3	6
- H -		
Harm . . . . .	3	6

Missouri Public Service Commission  
00-471  
FILED AUG 01 2000

Issued: May 1, 2000

Effective: [REDACTED]

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL INDEX

	Section(s)	Sheet(s)	
- I -			
Individual Line .....	3	6	
Initial Service Period .....	3	7	
Inside Wire .....	3	7	
Installation Charge .....	3	7	
Intercommunicating System.....	3	7	
Interconnection.....	3	7	
Intraexchange Mileage.....	5	44	
Intraexchange Private Lines and Equipment .....	5	50	
Intrastate Access Services (Concurrence).....	8	2	
- J -			
Joint User Service .....	49	3	
- K -			
Key Telephone Set.....	3	7	
- L -			
Late Pay Charge .....	10	2	
Lifeline (Low-Income) Program .....	4	19	
Limited Services .....	3	7	
Line Connection Charge .....	6	11	
Line Hunting Service .....	5	43	
<b>Line Volume Plan .....</b>	<b>4</b>	<b>24</b>	(N)
Listings, Directory.....	5	22	
Local Exchange Rates .....	4	8	
Local Exchange Service.....	4	1	
Local Channel .....	3	7	
Local Service.....	3	8	
Local Service Area .....	3	8	
Long Distance Message.....	3	8	

ISSUED:  
August 29, 2014

By: Darlene N. Terry  
Manager - Tariffs  
5454 West 110th Street  
Overland Park, KS 66211

EFFECTIVE:  
September 29, 2014

~~CANCELLED~~  
~~October 1, 2014~~  
Missouri Public  
Service Commission  
JI-2015-0072

FILED  
Missouri Public  
Service Commission  
JI-2015-0057

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL INDEX

	Section(s)	Sheet(s)
- I -		
Individual Line .....	3	6
Initial Service Period .....	3	7
Inside Wire .....	3	7
Installation Charge .....	3	7
Intercommunicating System.....	3	7
Interconnection.....	3	7
Intraexchange Mileage.....	5	44
Intraexchange Private Lines and Equipment .....	5	50
Intrastate Access Services (Concurrence).....	8	2
- J -		
Joint User Service .....	49	3
- K -		
Key Telephone Set.....	3	7
- L -		
Late Pay Charge .....	10	2
Lifeline ( <b>Low-Income</b> ) Program .....	4	19
Limited Services .....	3	7
Line Connection Charge .....	6	11
Line Hunting Service .....	5	43
Listings, Directory.....	5	22
Local Exchange Rates .....	4	8
Local Exchange Service.....	4	1
Local Channel .....	3	7
Local Service.....	3	8
Local Service Area .....	3	8
Long Distance Message.....	3	8

(T)

Issued: May 2, 2012

Effective: June 1, 2012

CANCELLED  
September 29, 2014  
Missouri Public  
Service Commission  
JI-2015-0057

Darlene N. Terry  
Manager-Tariffs  
Overland Park, KS

FILED  
Missouri Public  
Service Commission  
JI-2012-0683

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL INDEX

	Section(s)	Sheet(s)
- I -		
Individual Line .....	3	6
Initial Service Period .....	3	7
Inside Wire .....	3	7
Installation Charge .....	3	7
Intercommunicating System.....	3	7
Interconnection.....	3	7
Intraexchange Mileage.....	5	44
Intraexchange Private Lines and Equipment .....	5	50
Intrastate Access Services (Concurrence).....	8	2
- J -		
Joint User Service .....	49	3
- K -		
Key Telephone Set.....	3	7
- L -		
Late Pay Charge .....	10	2
Lifeline Service .....	4	19
Limited Services .....	3	7
Line Connection Charge .....	6	11
Line Hunting Service .....	5	43
Listings, Directory.....	5	22
Local Exchange Rates .....	4	8
Local Exchange Service.....	4	1
Local Channel .....	3	7
Local Service.....	3	8
Local Service Area .....	3	8
Long Distance Message.....	3	8

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public  
Service Commission

REC'D MAY 01 2000

GENERAL INDEX

	<u>Section(s)</u>	<u>Sheet(s)</u>
- I -		
Individual Line . . . . .	3	6
Initial Service Period . . . . .	3	7
Inside Wire . . . . .	3	7
Installation Charge . . . . .	3	7
Intercommunicating System . . . . .	3	7
Interconnection . . . . .	3	7
Intraexchange Mileage . . . . .	5	44
Intraexchange Private Lines and Equipment . . . . .	5	50
Intrastate Access Services (Concurrence) . . . . .	8	2
- J -		
Joint User Service . . . . .	49	3
- K -		
Key Telephone Set . . . . .	3	7
- L -		
Late Pay Charge . . . . .	10	2
Lifeline Service . . . . .	4	19
Limited Services . . . . .	3	7
Link-Up Missouri . . . . .	6	12
Line Connection Charge . . . . .	6	11
Line Hunting Service . . . . .	5	43
Listings, Directory . . . . .	5	22
Local Exchange Rates . . . . .	4	8
Local Exchange Service . . . . .	4	1
Local Channel . . . . .	3	7
Local Service . . . . .	3	8
Local Service Area . . . . .	3	8
Long Distance Message . . . . .	3	8

Missouri Public  
Service Commission

00-471  
FILED AUG 01 2000

Issued: May 1, 2000

Effective: XXXXXXXXXX

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

CANCELLED  
May 4, 2012  
Missouri Public  
Service Commission  
JI-2012-0568

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL INDEX

	Section(s)	Sheet(s)	
- M -			
Maps.....	4	22	
Main Terminal .....	3	8	
Message.....	3	8	
Message Toll Telephone Service (Concurrence).....	8	3	
Mileage.....	3	8	
Mileage - Intra-exchange .....	5	44	
Mileage Charges .....	5	45	
<b>Missouri Disabled Program.....</b>	<b>4</b>	<b>21.1</b>	(M)(T)
Missouri School Discount Program.....	4	17	
Missouri Universal Service Fund .....	4	21.2	
Mobile Telephone Service.....	7	6	
Move.....	3	9	
Municipal and County Taxes.....	4	4.1	
- N -			
900 Call Restriction .....	5	47	
9-1-1 Emergency Telephone Service .....	7	13	
N11 Abbreviated Dialing Codes.....	7	93	
Natural Disaster Relief for Customers .....	2	2	
Network Control Signaling.....	3	9	
Network Control Signaling Unit.....	3	9	
Network Interface .....	3	9	
Network Services .....	11	1	
Non-Listed Service.....	3,5	9,29	
Non-Published Service.....	3,5	9,27.1	
Nonrecurring Charge.....	3	9	
Notice .....	3	9	
- O -			
Obsolete Services .....	49	-	
Off-Premises Mileage.....	5	45	
Operator Assisted Local Calls.....	5	48	
Outbound Call Block Feature .....	5	7.8, 11	

(M) Material now found on this page previously appeared on 2nd Revised Sheet 6 of this section.

Issued: May 2, 2012

Effective: June 1, 2012

Darlene N. Terry  
Manager-Tariffs  
Overland Park, KS

FILED  
Missouri Public  
Service Commission  
JI-2012-0683

CANCELLED  
October 1, 2014  
Missouri Public  
Service Commission  
JI-2015-0072

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL INDEX

	Section(s)	Sheet(s)	
- M -			
Maps.....	4	22	
Main Terminal .....	3	8	
Message.....	3	8	
Message Toll Telephone Service (Concurrence).....	8	3	
Mileage.....	3	8	
Mileage - Intra-exchange .....	5	44	
Mileage Charges .....	5	45	
Missouri School Discount Program.....	4	17	
Missouri Universal Service Fund .....	4	21.2	
Mobile Telephone Service.....	7	6	
Move.....	3	9	
Municipal and County Taxes.....	4	4.1	
- N -			
900 Call Restriction .....	5	47	
9-1-1 Emergency Telephone Service .....	7	13	
N11 Abbreviated Dialing Codes.....	7	93	
<b>Natural Disaster Relief for Customers .....</b>	<b>2</b>	<b>2</b>	(N)
Network Control Signaling.....	3	9	
Network Control Signaling Unit.....	3	9	
Network Interface .....	3	9	
Network Services .....	11	1	
Non-Listed Service.....	3,5	9,29	
Non-Published Service.....	3,5	9,27.1	
Nonrecurring Charge.....	3	9	
Notice .....	3	9	
- O -			
Obsolete Services .....	49	-	
Off-Premises Mileage.....	5	45	
Operator Assisted Local Calls.....	5	48	
Outbound Call Block Feature .....	5	7.8, 11	

Issued: June 10, 2011

Effective: July 10, 2011

Darlene N. Terry  
Manager-Tariffs  
Overland Park, KS

**CANCELLED**  
June 1, 2012  
Missouri Public  
Service Commission  
JI-2012-0683

**FILED**  
Missouri Public  
Service Commission  
JI-2011-0628



GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL INDEX

	Section(s)	Sheet(s)	
- M -			
Maps.....	4	22	
Main Terminal .....	3	8	
Message.....	3	8	
Message Toll Telephone Service (Concurrence).....	8	3	
Mileage.....	3	8	
Mileage - Intra-exchange .....	5	44	
Mileage Charges .....	5	45	
Missouri School Discount Program.....	4	17	
Missouri Universal Service Fund .....	4	21.2	
Mobile Telephone Service.....	7	6	
Move.....	3	9	
Municipal and County Taxes.....	4	4.1	
- N -			
900 Call Restriction .....	5	47	
9-1-1 Emergency Telephone Service .....	7	13	
N11 Abbreviated Dialing Codes.....	7	93	
Network Control Signaling.....	3	9	
Network Control Signaling Unit .....	3	9	
Network Interface .....	3	9	
Network Services .....	11	1	
Non-Listed Service.....	3,5	9,29	
Non-Published Service.....	3,5	9,27.1	
Nonrecurring Charge.....	3	9	
Notice .....	3	9	
- O -			
Obsolete Services .....	49	-	
Off-Premises Mileage.....	5	45	
Operator Assisted Local Calls.....	5	48	
<b>Outbound Call Block Feature .....</b>	<b>5</b>	<b>7.8, 11</b>	(N)

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL INDEX

	Section(s)	Sheet(s)	
- M -			
Maps .....	4	22	
Main Terminal .....	3	8	
Message .....	3	8	
Message Toll Telephone Service (Concurrence) .....	8	3	
Mileage .....	3	8	
Mileage - Intraexchange .....	5	44	
Mileage Charges.....	5	45	
Missouri School Discount Program.....	4	17	
Missouri Universal Service Fund .....	4	21.2	
Mobile Telephone Service .....	7	6	
Move .....	3	9	
Municipal and County Taxes .....	4	4.1	
- N -			
900 Call Restriction.....	5	47	
9-1-1 Emergency Telephone Service .....	7	13	
N11 Abbreviated Dialing Codes.....	7	93	(N)
Network Control Signaling .....	3	9	
Network Control Signaling Unit.....	3	9	
Network Interface.....	3	9	
Network Services.....	11	1	
Nonlisted Service.....	3,5	9,29	
Nonpublished Service.....	3,5	9,27.1	
Nonrecurring Charge .....	3	9	
Notice .....	3	9	
- O -			
Obsolete Services.....	49	-	
Off-Premises Mileage .....	5	45	
Operator Assisted Local Calls .....	5	48	

Issued: October 4, 2006

Effective: November 3, 2006

By: Chantel Mosby, Manager, Tariffs and Compliance  
 PO Box 4065, Monroe, Louisiana 71211

CANCELLED  
 April 08, 2010  
 Missouri Public  
 Service Commission  
 JI-2010-0555

**Filed**  
 Missouri Public  
 Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

---

GENERAL INDEX

	Section(s)	Sheet(s)	
- M -			
Maps .....	4	22	
Main Terminal .....	3	8	
Message .....	3	8	
Message Toll Telephone Service (Concurrence).....	8	3	
Mileage .....	3	8	
Mileage - Intraexchange .....	5	44	
Mileage Charges .....	5	45	
Missouri School Discount Program.....	4	17	
Missouri Universal Service Fund.....	4	21.2	(N)
Mobile Telephone Service.....	7	6	
Move .....	3	9	
Municipal and County Taxes .....	4	4.1	
- N -			
900 Call Restriction .....	5	47	
9-1-1 Emergency Telephone Service .....	7	13	
Network Control Signaling.....	3	9	
Network Control Signaling Unit .....	3	9	
Network Interface .....	3	9	
Network Services.....	11	1	
Nonlisted Service.....	3,5	9,29	
Nonpublished Service .....	3,5	9,27.1	
Nonrecurring Charge .....	3	9	
Notice.....	3	9	
- O -			
Obsolete Services .....	49	-	
Off-Premises Mileage .....	5	45	
Operator Assisted Local Calls.....	5	48	

Issued: February 4, 2005

Effective: March 7, 2005

By: Chantel Mosby, Manager, Tariffs and Compliance  
PO Box 4065, Monroe, Louisiana 71211

**Cancelled**

November 3, 2006

Missouri Public

Service Commission

**Filed**

Missouri Public  
Service Commission

Missouri Public

CenturyTel of Northwest Arkansas, LLC (Missouri)

REC'D APR 23 2002

PSC MO. NO. 1

SECTION 1

2nd Revised Sheet 9

Cancels 1st Revised Sheet 9

Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL INDEX

	Section(s)	Sheet(s)	
- M -			
Maps .....	4	22	
Main Terminal .....	3	8	
Message .....	3	8	
Message Toll Telephone Service (Concurrence) .....	8	3	
Mileage .....	3	8	
Mileage - Intraexchange .....	5	44	
Mileage Charges .....	5	45	
Missouri School Discount Program .....	4	17	(N)
Mobile Telephone Service .....	7	6	
Move .....	3	9	
Municipal and County Taxes .....	4	4.1	
- N -			
900 Call Restriction .....	5	47	
9-1-1 Emergency Telephone Service .....	7	13	
Network Control Signaling .....	3	9	
Network Control Signaling Unit .....	3	9	
Network Interface .....	3	9	
Network Services .....	11	1	
Nonlisted Service .....	3,5	9,29	
Nonpublished Service .....	3,5	9,27.1	
Nonrecurring Charge .....	3	9	
Notice .....	3	9	
- O -			
Obsolete Services .....	49	-	
Off-Premises Mileage .....	5	45	
Operator Assisted Local Calls .....	5	48	

Missouri Public

FILED MAY 23 2002

Service Commission

Issued: April 23, 2002

Effective: May 23, 2002

By: Jeffrey Glover, Vice President External Relations  
PO Box 4065, Monroe, Louisiana 71211

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL INDEX

REG'D DEC 01 2000

	<u>Section(s)</u>	<u>Sheet(s)</u>	
- M -			
Maps . . . . .	4	22	(N)
Main Terminal . . . . .	3	8	
Message . . . . .	3	8	
Message Toll Telephone Service (Concurrence) . . . . .	8	3	
Mileage . . . . .	3	8	
Mileage - Intraexchange . . . . .	5	44	
Mileage Charges . . . . .	5	45	
Mobile Telephone Service . . . . .	7	6	
Move . . . . .	3	9	
Municipal and County Taxes . . . . .	4	4.1	
- N -			
900 Call Restriction . . . . .	5	47	
9-1-1 Emergency Telephone Service . . . . .	7	13	
Network Control Signaling . . . . .	3	9	
Network Control Signaling Unit . . . . .	3	9	
Network Interface . . . . .	3	9	
Network Services . . . . .	11	1	
Nonlisted Service . . . . .	3,5	9,29	
Nonpublished Service . . . . .	3,5	9,27.1	
Nonrecurring Charge . . . . .	3	9	
Notice . . . . .	3	9	
- O -			
Obsolete Services . . . . .	49	-	
Off-Premises Mileage . . . . .	5	45	
Operator Assisted Local Calls . . . . .	5	48	

**CANCELLED**  
MAY 23 2002  
2nd RS 9  
Public Service Commission  
MISSOURI

Issued: December 1, 2000

Effective: December 31, 2000

By: John Jones, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

**Missouri Public  
Service Commission**

FILED DEC 31 2000

GENERAL AND LOCAL EXCHANGE TARIFF

REC'D MAY 01 2000

GENERAL INDEX

	<u>Section(s)</u>	<u>Sheet(s)</u>
- M -		
Main Terminal . . . . .	3	8
Message . . . . .	3	8
Message Toll Telephone Service (Concurrence) . . . . .	8	3
Mileage . . . . .	3	8
Mileage - Intraexchange . . . . .	5	44
Mileage Charges . . . . .	5	45
Mobile Telephone Service . . . . .	7	6
Move . . . . .	3	9
Municipal and County Taxes . . . . .	4	4.1
- N -		
900 Call Restriction . . . . .	5	47
9-1-1 Emergency Telephone Service . . . . .	7	13
Network Control Signaling . . . . .	3	9
Network Control Signaling Unit . . . . .	3	9
Network Interface . . . . .	3	9
Network Services . . . . .	11	1
Nonlisted Service . . . . .	3,5	9,29
Nonpublished Service . . . . .	3,5	9,27.1
Nonrecurring Charge . . . . .	3	9
Notice . . . . .	3	9
- O -		
Obsolete Services . . . . .	49	-
Off-Premises Mileage . . . . .	5	45
Operator Assisted Local Calls . . . . .	5	48

**CANCELLED**

DEC 31 2000

By *1st R59*  
Public Service Commission  
MISSOURI

Missouri Public  
Service Commission  
00-471  
FILED AUG 01 2000

Issued: May 1, 2000

Effective: XXXXXXXXXX

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL INDEX

	Section(s)	Sheet(s)	
- P -			
Packaged Services.....	12	1	
Portable Telephone.....	3	10	
Premises .....	3	10	
Prepaid Local Telephone Service (PLTS).....	12	6	
Private Branch Exchange Service .....	3	10	
Private Branch Exchange Trunks .....	3	11	
Primary Service Order Charge.....	6	11	
Private Line .....	3	11	
Private Line Services (Concurrence) .....	8	4	
Private Lines and Equipment - Intraexchange.....	5	50	
Private Switch Emergency Service .....	7	57	
Public Telephone Service .....	3, 5	11, 1	
<b>Pure Broadband Bundle .....</b>	<b>12</b>	<b>9</b>	(N)
- Q -			
- R -			
Rates, Local Exchange .....	4	8	
Registered Terminal Equipment .....	3	11	
Regulations, General .....	2	1	
Remote Call Forwarding .....	5	6	
Residence Customer Referral Program.....	5	59	
Residence Service .....	3	11	
Restoration of Service.....	10	3	
Returned Check Charge .....	10	2	
Rural Service.....	3	11	

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL INDEX

	Section(s)	Sheet(s)	
- P -			
Packaged Services.....	12	1	
Portable Telephone.....	3	10	
Premises .....	3	10	
Prepaid Local Telephone Service (PLTS).....	12	6	
Private Branch Exchange Service .....	3	10	
Private Branch Exchange Trunks .....	3	11	
Primary Service Order Charge.....	6	11	
Private Line .....	3	11	
Private Line Services (Concurrence) .....	8	4	
Private Lines and Equipment - Intraexchange.....	5	50	
Private Switch Emergency Service .....	7	57	
Public Telephone Service .....	3, 5	11, 1	
- Q -			
- R -			
Rates, Local Exchange .....	4	8	
Registered Terminal Equipment .....	3	11	
Regulations, General .....	2	1	
Remote Call Forwarding .....	5	6	
<b>Residence Customer Referral Program.....</b>	<b>5</b>	<b>59</b>	(N)
Residence Service .....	3	11	
Restoration of Service.....	10	3	
Returned Check Charge .....	10	2	
Rural Service.....	3	11	



GENERAL AND LOCAL EXCHANGE TARIFF

---

GENERAL INDEX

	Section(s)	Sheet(s)	
- P -			
Packaged Services.....	12	1	
Portable Telephone .....	3	10	
Premises .....	3	10	
Prepaid Local Telephone Service (PLTS).....	12	6	(N)
Private Branch Exchange Service .....	3	10	
Private Branch Exchange Trunks .....	3	11	
Primary Service Order Charge.....	6	11	
Private Line .....	3	11	
Private Line Services (Concurrence) .....	8	4	
Private Lines and Equipment - Intraexchange .....	5	50	
Private Switch Emergency Service .....	7	57	
Public Telephone Service.....	3,5	11,1	
- Q -			
- R -			
Rates, Local Exchange.....	4	8	
Registered Terminal Equipment .....	3	11	
Regulations, General.....	2	1	
Remote Call Forwarding.....	5	6	
Residence Service.....	3	11	
Restoration of Service .....	10	3	
Returned Check Charge.....	10	2	
Rural Service.....	3	11	

Issued: April 22, 2008

Effective: May 22, 2008

Chantel Mosby  
Director, Tariffs and Compliance  
Monroe, LA

CANCELLED  
February 19, 2010  
Missouri Public  
Service Commission  
JI-2010-0464

FILED  
Missouri Public  
Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public

REC'D JAN 31 2002

GENERAL INDEX

	Section(s)	Service Sheet(s)	Commission
- P -			
Packaged Services.....	12	1	(N)
Portable Telephone.....	3	10	
Premises.....	3	10	
Private Branch Exchange Service.....	3	10	
Private Branch Exchange Trunks.....	3	11	
Primary Service Order Charge.....	6	11	
Private Line.....	3	11	
Private Line Services (Concurrence).....	8	4	
Private Lines and Equipment - Intraexchange.....	5	50	
Private Switch Emergency Service.....	7	57	
Public Telephone Service.....	3,5	11,1	

- Q -

- R -

Rates, Local Exchange.....	4	8	
Registered Terminal Equipment.....	3	11	
Regulations, General.....	2	1	
Remote Call Forwarding.....	5	6	
Residence Service.....	3	11	
Restoration of Service.....	10	3	
Returned Check Charge.....	10	2	
Rural Service.....	3	11	

Missouri Public

FILED MAR 01 2002

Service Commission

Issued: January 31, 2002

Effective: March 1, 2002

By: Jeffrey Glover, Vice President External Relations  
PO Box 4065, Monroe, Louisiana 71211

CANCELLED  
May 22, 2008  
Missouri Public  
Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

REC'D MAY 01 2000

GENERAL INDEX

	<u>Section(s)</u>	<u>Sheet(s)</u>
- P -		
Portable Telephone . . . . .	3	10
Premises . . . . .	3	10
Private Branch Exchange Service . . . . .	3	10
Private Branch Exchange Trunks . . . . .	3	11
Primary Service Order Charge . . . . .	6	11
Private Line . . . . .	3	11
Private Line Services (Concurrence) . . . . .	8	4
Private Lines and Equipment - Intraexchange . . . . .	5	50
Private Switch Emergency Service . . . . .	7	57
Public Telephone Service . . . . .	3,5	11,1
- Q -		
- R -		
Rates, Local Exchange . . . . .	4	8
Registered Terminal Equipment . . . . .	3	11
Regulations, General . . . . .	2	1
Remote Call Forwarding . . . . .	5	6
Residence Service . . . . .	3	11
Restoration of Service . . . . .	10	3
Returned Check Charge . . . . .	10	2
Rural Service . . . . .	3	11

**CANCELLED**

MAR 01 2002  
157RS 10  
Public Service Commission  
MISSOURI

Missouri Public  
Service Commission  
00-471  
FILED AUG 01 2000

Issued: May 1, 2000

Effective: XXXXXXXXXX

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL INDEX

	Section(s)	Sheet(s)	
- S -			
<b>Satisfaction Guarantee Program</b> .....	<b>5</b>	<b>64</b>	(N)
School-to-Home Service .....	3	11	
Secondary Service Order Charge .....	6	11	
Service Charges .....	3,6	11,1	
Service Performance Guarantee .....	5	55	
Service Upgrades .....	4	4	
Simple Choice™/Business Assist™ Advantage .....	12	2	
800 Ring .....	5	6	
Special Assemblies of Equipment or Speculative Projects .....	2	2	
Special Billing Number Service .....	49	5	
Special Rate Area .....	3	11	
Specialized Services .....	7	1	
Speed Calling .....	5	6	
Station .....	3	11	
Suburban Area .....	3	12	
Suburban Service .....	3	12	
Supplemental Services or Facilities .....	3	12	
Surcharge, Telecommunications Relay Services .....	4	11	
Suspension Notice .....	3	12.1	
Switched Data .....	9	1	

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL INDEX

	Section(s)	Sheet(s)	
- S -			
School-to-Home Service.....	3	11	
Secondary Service Order Charge.....	6	11	
Service Charges .....	3,6	11,1	
Service Performance Guarantee .....	5	55	
Service Upgrades.....	4	4	
Simple Choice™/Business Assist™ Advantage .....	12	2	(T)
800 Ring.....	5	6	
<b>Special Assemblies of Equipment or Speculative Projects .....</b>	<b>2</b>	<b>2</b>	
Special Billing Number Service.....	49	5	
Special Rate Area .....	3	11	
Specialized Services .....	7	1	
Speed Calling.....	5	6	
Station.....	3	11	
Suburban Area .....	3	12	
Suburban Service.....	3	12	
Supplemental Services or Facilities.....	3	12	
Surcharge, Telecommunications Relay Services.....	4	11	
Suspension Notice .....	3	12,1	
Switched Data .....	9	1	

Issued: May 19, 2004

Effective: June 18, 2004

Chantel Mosby  
Manager, Tariffs and Compliance  
Monroe, LA

CANCELLED  
February 28, 2011  
Missouri Public  
Service Commission  
JI-2011-0428

Missouri Public

REC'D MAR 05 2002

CenturyTel of Northwest Arkansas, LLC (Missouri)

Service Commission

PSC MO. NO. 1

SECTION 1

(T)

2nd Revised Sheet 11

Cancels 1st Revised Sheet 11

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL INDEX

	Section(s)	Sheet(s)
- S -		
School-to-Home Service.....	3	11
Secondary Service Order Charge.....	6	11
Service Charges .....	3,6	11,1
Service Performance Guarantee.....	5	55
Service Upgrades .....	4	4
Simple Choice™.....	12	2
800 Ring.....	5	6
Special Assemblies of Equipment or Speculative		
Projects.....	2	2
Special Billing Number Service.....	49	5
Special Rate Area.....	3	11
Specialized Services .....	7	1
Speed Calling.....	5	6
Station.....	3	11
Suburban Area.....	3	12
Suburban Service.....	3	12
Supplemental Services or Facilities .....	3	12
Surcharge, Telecommunications Relay Services .....	4	11
Suspension Notice.....	3	12.1
Switched Data.....	9	1

**CANCELLED**

JUN 18 2004  
By 3rd RS 11  
Public Service Commission  
MISSOURI

Missouri Public

FILED APR 04 2002

Service Commission

Issued: March 5, 2002

Effective: April 4, 2002

By: Jeffrey Glover, Vice President External Relations  
PO Box 4065, Monroe, Louisiana 71211

GENERAL AND LOCAL EXCHANGE TARIFF

REC'D JAN 31 2002

GENERAL INDEX

	Section(s)	Service Commission Sheet(s)	
- S -			
School-to-Home Service.....	3	11	
Secondary Service Order Charge.....	6	11	
Service Charges .....	3,6	11,1	
Service Performance Guarantee .....	5	55	
Service Upgrades.....	4	4	
Simple Choice™.....	12	2	(N)
800 Ring.....	5	6	
Special Assemblies of Equipment or Speculative Projects .....	2	2	
Special Billing Number Service.....	49	5	
Special Rate Area .....	3	11	
Specialized Services .....	7	1	
Speed Calling.....	5	6	
Station.....	3	11	
Suburban Area.....	3	12	
Suburban Service.....	3	12	
Supplemental Services or Facilities.....	3	12	
Surcharge, Telecommunications Relay Services.....	4	11	
Suspension Notice .....	3	12.1	
Switched Data .....	9	1	

**CANCELLED**

APR 04 2002

*And R S U*  
**Public Service Commission**  
**MISSOURI**

**Missouri Public**

**FILED MAR 01 2002**

Service Commission

Issued: January 31, 2002

Effective: March 1, 2002

By: Jeffrey Glover, Vice President External Relations  
PO Box 4065, Monroe, Louisiana 71211

GENERAL AND LOCAL EXCHANGE TARIFF

REC'D MAY 01 2000

GENERAL INDEX

	<u>Section(s)</u>	<u>Sheet(s)</u>
- S -		
School-to-Home Service . . . . .	3	11
Secondary Service Order Charge . . . . .	6	11
Service Charges . . . . .	3,6	11,1
Service Performance Guarantee . . . . .	5	55
Service Upgrades . . . . .	4	4
800 Ring . . . . .	5	6
Special Assemblies of Equipment or Speculative Projects . . . . .	2	2
Special Billing Number Service . . . . .	49	5
Special Rate Area . . . . .	3	11
Specialized Services . . . . .	7	1
Speed Calling . . . . .	5	6
Station . . . . .	3	11
Suburban Area . . . . .	3	12
Suburban Service . . . . .	3	12
Supplemental Services or Facilities . . . . .	3	12
Surcharge, Telecommunications Relay Services . . . . .	4	11
Suspension Notice . . . . .	3	12.1
Switched Data . . . . .	9	1

**CANCELLED**

MAR 01 2002

ISRS II  
Public Service Commission  
MISSOURI

Missouri Public  
Service Commission

FILED AUG 01 2000

Issued: May 1, 2000

Effective: XXXXXXXXXX

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000



GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL INDEX

	Section(s)	Sheet(s)	
- T -			
Tariff Concurrences.....	8	1	
Tariff Revision Symbols .....	1	3	
Taxes.....	4	4.1	
<b>Telecommunications Service Priority (TSP) System .....</b>	<b>5</b>	<b>60</b>	(N)
Tel-Teen Service.....	5	15	
Termination Charge .....	3	13	
Tie Line.....	3,5	13,44	
Tie Line Mileage.....	5	45	
Toll, Message Telephone Service (Concurrence) .....	8	1	
Toll Center.....	3	13	
Toll Control.....	5	7	
Toll Message.....	3	13	
Toll Service .....	3	14	
Trip Charge .....	6	11	
Two-Party Line .....	3	14	
3-Way Calling.....	5	7	

GENERAL AND LOCAL EXCHANGE TARIFF

REC'D JAN 31 2002

GENERAL INDEX

Service Commission  
Sheet(s)

Section(s)

- T -

Tariff Concurrences.....	8	1	
Tariff Revision Symbols.....	1	3	
Taxes .....	4	4.1	
Tel-Teen Service.....	5	15	
Termination Charge.....	3	13	
.....			(D)
Tie Line .....	3,5	13,44	
Tie Line Mileage.....	5	45	
Toll, Message Telephone Service (Concurrence).....	8	1	
Toll Center.....	3	13	
Toll Control.....	5	7	
Toll Message.....	3	13	
Toll Service .....	3	14	
Trip Charge .....	6	11	
Two-Party Line.....	3	14	
3-Way Calling.....	5	7	(C)

Missouri Public

FILED MAR 01 2002

Service Commission

Issued: January 31, 2002

Effective: March 1, 2002

By: Jeffrey Glover, Vice President External Relations  
PO Box 4065, Monroe, Louisiana 71211

CANCELLED  
September 18, 2010  
Missouri Public  
Service Commission  
JI-2011-0076

GENERAL AND LOCAL EXCHANGE TARIFF

REC'D MAY 01 2000

GENERAL INDEX

	<u>Section(s)</u>	<u>Sheet (s)</u>
- T -		
Tariff Concurrences . . . . .	8	1
Tariff Revision Symbols . . . . .	1	3
Taxes . . . . .	4	4.1
Tel-Teen Service . . . . .	5	15
Termination Charge . . . . .	3	13
Three-Way Calling . . . . .	5	7
Tie Line . . . . .	3,5	13,44
Tie Line Mileage . . . . .	5	45
Toll, Message Telephone Service (Concurrence) . . . . .	8	1
Toll Center . . . . .	3	13
Toll Control . . . . .	5	7
Toll Message . . . . .	3	13
Toll Service . . . . .	3	14
Trip Charge . . . . .	6	11
Two-Party Line . . . . .	3	14

**CANCELLED**

MAR 01 2002  
By *1542512*  
Public Service Commission  
MISSOURI

Missouri Public  
Service Commission  
00-471  
FILED AUG 01 2000

Issued: May 1, 2000

Effective: XXXXXXXXXX

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

---

GENERAL INDEX

	Section(s)	Sheet(s)	
- U -			
Underground Service Connection.....	3	14	
Utility Information.....	1	3.1	
- V -			
Vacation Number Reservation.....	5	1	(N)
Verification and Emergency Interrupt Service .....	5	57	
Voice Mail Complementary Services Package.....	12	4	
- W -			
Wide Area Telecommunications Service (Concurrence) .....	8	5	
- X - Y - Z -			
Zenith/Enterprise Service .....	49	2	

---

Issued: October 25, 2006

Effective: November 24, 2006

Chantel Mosby  
 Manager, Tariffs and Compliance  
 Monroe, Louisiana

Missouri Public

REC'D MAR 05 2002

CenturyTel of Northwest Arkansas, LLC (Missouri)

PSC MO. NO. 1

Service Commission

SECTION 1

(T)

2nd Revised Sheet 13

Cancels 1st Revised Sheet 13

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL INDEX

	Section(s)	Sheet(s)
- U -		
Underground Service Connection .....	3	14
Utility Information .....	1	3.1
- V -		
Verification and Emergency Interrupt Service.....	5	57
Voice Mail Complementary Services Package.....	12	4
- W -		
Wide Area Telecommunications Service (Concurrence).....	8	5
- X - Y - Z -		
Zenith/Enterprise Service .....	49	2

Missouri Public

FILED APR 04 2002

Service Commission

Issued: March 5, 2002

Effective: April 4, 2002

By: Jeffrey Glover, Vice President External Relations  
PO Box 4065, Monroe, Louisiana 71211

Cancelled

November 24, 2006

Missouri Public

Service Commission

CenturyTel of Northwest Arkansas, LLC (Missouri)  
d/b/a CenturyTel

PSC MO. NO. 1  
SECTION 1  
1st Revised Sheet 13  
Cancels Original Sheet 13  
**Missouri Public**

GENERAL AND LOCAL EXCHANGE TARIFF

REC'D JAN 31 2002

GENERAL INDEX

Service Commission

	Section(s)	Sheet(s)	
- U -			
Underground Service Connection.....	3	14	
Utility Information.....	1	3.1	
- V -			
Verification and Emergency Interrupt Service.....	5	57	
Voice Mail Complementary Services Package.....	12	4	(N)
- W -			
Wide Area Telecommunications Service (Concurrence).....	8	5	
- X - Y - Z -			
Zenith/Enterprise Service.....	49	2	

**CANCELLED**

APR 04 2002  
2nd RS 13  
Public Service Commission  
MISSOURI

**Missouri Public**

**FILED MAR 01 2002**

Service Commission

Issued: January 25, 2002

Effective: March 1, 2002

By: Jeffrey Glover, Vice President External Relations  
PO Box 4065, Monroe, Louisiana 71211

GENERAL AND LOCAL EXCHANGE TARIFF

REC'D MAY 01 2000

GENERAL INDEX

	<u>Section(s)</u>	<u>Sheet(s)</u>
- U -		
Underground Service Connection . . . . .	3	14
Utility Information . . . . .	1	3.1
- V -		
Verification and Emergency Interrupt Service . . . . .	5	57
- W -		
Wide Area Telecommunications Service (Concurrence) . . . . .	8	5
- X - Y - Z -		
Zenith/Enterprise Service . . . . .	49	2

**CANCELLED**

MAR 01 2002  
KRS 13  
Public Service Commission  
MISSOURI

Missouri Public  
Service Commission  
00-471  
FILED AUG 01 2000

Issued: May 1, 2000

Effective: XXXXXXXXXX

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

**AUG 01 2000**

**GENERAL AND LOCAL EXCHANGE TARIFF**

---

**Trade Names, Trademarks and Service Marks Used in this Tariff**

Below is a list of trade names, trademarks and/or service marks for services which are offered in this Tariff. These trade names, trademarks and/or service marks are owned by CenturyLink, Inc. or a subsidiary of CenturyLink, Inc. and are used by the Company with express permission. Trademark and service mark designations will not be listed hereafter in the Tariff. However, the laws regarding trademarks and service marks will still apply. Trade names, trademarks and service marks that are owned by CenturyLink, Inc. or a subsidiary of CenturyLink, Inc. cannot be used by another party without authorization.

CENTURYLINK  
CENTURYLINK™  
CENTURYLINK<sup>SM</sup>  
CORE CONNECT®

(N)



---

**GENERAL AND LOCAL EXCHANGE TARIFF**

---

**Trade Names, Trademarks and Service Marks Used in this Tariff**

Below is a list of trade names, trademarks and/or service marks for services which are offered in this Tariff. These trade names, trademarks and/or service marks are owned by CenturyLink, Inc. or a subsidiary of CenturyLink, Inc. and are used by the Company with express permission. Trademark and service mark designations will not be listed hereafter in the Tariff. However, the laws regarding trademarks and service marks will still apply. Trade names, trademarks and service marks that are owned by CenturyLink, Inc. or a subsidiary of CenturyLink, Inc. cannot be used by another party without authorization.

CENTURYLINK  
CENTURYLINK<sup>TM</sup>  
CENTURYLINK<sup>SM</sup>

CenturyTel of Northwest Arkansas, LLC (Missouri)

PSC Mo. NO. 1

SECTION 2

First Revised Sheet 1

Cancels Original Sheet 1

Missouri Public  
Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL REGULATIONS

REC'D DEC 01 2000

CenturyTel of Northwest Arkansas, LLC (Missouri) concurs with the General Regulations of the Spectra Communications Group, LLC, PSC MO. NO.1 tariff, (C) together with any amendments or successive issues thereof, for service provided to customers within the State of Missouri.

CenturyTel of Northwest Arkansas, LLC (Missouri) hereby expressly reserves the right to cancel this statement of concurrence at any time when it appears that such cancellation is in the best interest of CenturyTel of Northwest Arkansas, LLC (Missouri), subject to the jurisdiction of the Missouri Public Service Commission.

Issued: December 1, 2000

Effective: December 31, 2000

By: John Jones, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

Missouri Public  
Service Commission

FILED DEC 31 2000

CANCELLED  
October 1, 2014  
Missouri Public  
Service Commission  
JI-2015-0072

GENERAL AND LOCAL EXCHANGE TARIFF

REC'D MAY 01 2000

GENERAL REGULATIONS

CenturyTel of Northwest Arkansas, LLC (Missouri) concurs with the General Regulations of the GTE Midwest Incorporated - Missouri, PSC MO. NO. 1, together with any amendments or successive issues thereof, for service provided to customers within the State of Missouri.

CenturyTel of Northwest Arkansas, LLC (Missouri) hereby expressly reserves the right to cancel this statement of concurrence at any time when it appears that such cancellation is in the best interest of CenturyTel of Northwest Arkansas, LLC (Missouri), subject to the jurisdiction of the Missouri Public Service Commission.

**CANCELLED**

DEC 31 2000

By *1st R51*  
Public Service Commission  
MISSOURI

Missouri Public  
Service Commission  
00 - 471  
FILED AUG 01 2000

Issued: May 1, 2000

Effective

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL REGULATIONS

SPECIAL ASSEMBLIES FOR SPECULATIVE PROJECTS

- A. Special assemblies of equipment or speculative projects for which provision is not otherwise made in this Tariff may be provided where practicable if not detrimental to any of the services furnished by the Company.
1. The charge for such facilities may be in the form of an installation charge, a monthly charge, a termination charge or any combination thereof and will include, when applicable, one or more of the following estimated expense items associated with the special equipment or service provided:
    - Maintenance expense
    - Depreciation expense--including reusable and nonrecoverable items
    - Administration expense
    - Taxes--including federal income tax
    - Any other specific items of expense that may be associated with the facility provided
    - A reasonable return on investment
  2. The estimated installation cost used in the derivation of the various expense items shall include the following:\*
    - Material
    - Material overhead
    - Installation labor
    - Installation labor overhead  3. The Company will provide an estimate of actual rates and/or charges to the customer prior to installation.
- B. In connection with marketing and sales studies and marketing and sales programs, the Company reserves the right to waive Service Charges within specified areas for such periods of time as designated by the Company and approved by the Missouri Public Service Commission.

NATURAL DISASTER RELIEF FOR CUSTOMERS

**In situations where customers' telecommunications services are interrupted by natural disasters, the Company may offer alternative telecommunications services to customers in the immediate affected area, and waive otherwise applicable charges for those services. The availability and details of the offers, including, but not limited to, the maximum duration of the offer or waiver of any applicable charges, will be determined by the Company in each instance of natural disaster.**

(N)  
|  
(N)

\* Loaded labor includes costs which are direct in nature, and also includes indirect overhead costs which cannot be specifically assigned to projects. These indirect overhead costs include supervision, vehicle, house services, pension and payroll tax expenses. Other indirect costs such as vacation, sick time and meetings are also included. These costs are accumulated in a pool of costs and then are distributed as actual hours are worked.

Issued: June 10, 2011

Effective: July 10, 2011

Darlene N. Terry  
Manager-Tariffs  
Overland Park, KS

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public  
Service Commission

GENERAL REGULATIONS

REC'D MAY 01 2000

SPECIAL ASSEMBLIES FOR SPECULATIVE PROJECTS

A. Special assemblies of equipment or speculative projects for which provision is not otherwise made in this Tariff may be provided where practicable if not detrimental to any of the services furnished by the Company.

1. The charge for such facilities may be in the form of an installation charge, a monthly charge, a termination charge or any combination thereof and will include, when applicable, one or more of the following estimated expense items associated with the special equipment or service provided:

- Maintenance expense
- Depreciation expense--including reusable and nonrecoverable items
- Administration expense
- Taxes--including federal income tax
- Any other specific items of expense that may be associated with the facility provided
- A reasonable return on investment

2. The estimated installation cost used in the derivation of the various expense items shall include the following:\*

- Material
- Material overhead
- Installation labor
- Installation labor overhead

3. The Company will provide an estimate of actual rates and/or charges to the customer prior to installation.

B. In connection with marketing and sales studies and marketing and sales programs, the Company reserves the right to waive Service Charges within specified areas for such periods of time as designated by the Company and approved by the Missouri Public Service Commission.

\* Loaded labor includes costs which are direct in nature, and also includes indirect overhead costs which cannot be specifically assigned to projects. These indirect overhead costs include supervision, vehicle, house services, pension and payroll tax expenses. Other indirect costs such as vacation, sick time and meetings are also included. These costs are accumulated in a pool of costs and then are distributed as actual hours are worked.

Missouri Public  
Service Commission

FILED AUG 04 17 2000

Issued: May 1, 2000

Effective

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

CANCELLED  
July 10, 2011  
Missouri Public  
Service Commission  
JI-2011-0628

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public Service Commission

REC'D MAY 01 2000

DEFINITIONS

INDEX

	<u>SHEET</u>
Accessories . . . . .	1
Application . . . . .	1
Authorized User . . . . .	1
Base Rate . . . . .	1
Building . . . . .	1
Business Service . . . . .	1
Central Office Line . . . . .	1
Channel . . . . .	1
Circuit . . . . .	2
Coin Telephone Service . . . . .	2
Communications Systems . . . . .	2
Company . . . . .	2
Connecting Arrangement . . . . .	2
Connecting Company . . . . .	2
Connection Charge . . . . .	2
Construction Charge . . . . .	2
Continuous Property . . . . .	2
Contract . . . . .	3
Cost . . . . .	3
Customer-Provided Terminal Equipment . . . . .	3
Data Access Arrangement . . . . .	3
Dial Switching Equipment . . . . .	3
Direct Connection . . . . .	3
Directory Listing . . . . .	3
Drop Wire . . . . .	3

Missouri Public Service Commission  
00-471  
FILED AUG 01 2000

Issued: May 1, 2000

Effective: [REDACTED]

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public  
Service Commission

DEFINITIONS

REC'D MAY 01 2000

INDEX

SHEET

Limited Services . . . . .	7
Local Channel . . . . .	7
Local Message . . . . .	7
Local Service . . . . .	8
Local Service Area . . . . .	8
Long Distance Message . . . . .	8
Main Terminal . . . . .	8
Message . . . . .	8
Mileage . . . . .	8
Minimum Contract Period . . . . .	8
Mobile Telephone Service . . . . .	8
Move . . . . .	9
Network Control Signaling . . . . .	9
Network Control Signaling Unit . . . . .	9
Network Interface . . . . .	9
Nonlisted Service . . . . .	9
Nonpublished Service . . . . .	9
Nonrecurring Charge . . . . .	9
Notice . . . . .	9
Party Line . . . . .	9
Portable Telephone . . . . .	10
Premises . . . . .	10
Private Branch Exchange Service . . . . .	10
Private Branch Exchange Trunks . . . . .	11
Private Line . . . . .	11
Public Telephone . . . . .	11

Missouri Public  
Service Commission

00-471  
FILED AUG 01 2000

Issued: May 1, 2000

Effective: ~~May 1, 2000~~

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF Missouri Public Service Commission

REC'D MAY 01 2000

DEFINITIONS

INDEX

	<u>SHEET</u>
Registered Terminal Equipment . . . . .	11
Residence Service . . . . .	11
Rural Service . . . . .	11
School-to-Home . . . . .	11
Service Charges . . . . .	11
Special Rate Area . . . . .	11
Station . . . . .	11
Suburban Area . . . . .	12
Suburban Service . . . . .	12
Suspension Notice . . . . .	12.1
Supplemental Services or Facilities . . . . .	12
Telephone Company . . . . .	12
Teletypewriter . . . . .	12
Termination Charge . . . . .	13
Tie Line . . . . .	13
Tie Line Mileage . . . . .	13
Toll Center . . . . .	13
Toll Line . . . . .	13
Toll Message . . . . .	13
Toll Service . . . . .	14
Trunk Line . . . . .	14
Two-Party Line . . . . .	14
Underground Service Connection . . . . .	14
WATS . . . . .	14

Missouri Public Service Commission  
08-471  
FILED AUG 01 2000

Issued: May 1, 2000

Effective: [REDACTED]

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000



GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public  
Service Commission

DEFINITIONS

REC'D MAY 01 2000

**ACCESSORIES** - Denote devices which are mechanically attached to, or used with, the communicating devices furnished by the Company and which are independent of, and not electrically connected to the conductors in the communications path of the telecommunications system.

**APPLICATION** - A request made verbally or in writing for telephone service and including a request for a change in existing service.

**AUTHORIZED USER** - A person, firm or corporation (other than the customer) on whose premises a telephone, PBX or private-line service or channel is located and who may communicate over such channels in accordance with the terms of the Tariff.

**BASE RATE** - A scheduled rate for any class of exchange service available within the base rate area.

**BUILDING** - The term "same building" or "building" is to be interpreted to mean a structure under one roof or two or more structures connected by an enclosed passage way in which the wires or cables of the Company may be placed without exposure to outside electrical circuits or the weather. In no case can a conduit be considered an enclosed passage way.

**BUSINESS SERVICE** - Telephone service furnished to customers where the actual or obvious use is of a business, professional or occupational nature.

**CENTRAL OFFICE LINE** - A circuit directly connecting an individual or party line main station, PBX switchboard, or an intercommunicating system with a central office.

**CHANNEL** - An electrical path provided by the Company between two or more stations or central offices for the transmission of information or intelligence. A channel may be furnished in such a manner as the Company may elect, whether by wire, radio or a combination thereof.

Missouri Public  
Service Commission  
00-471  
FILED AUG 01 2000

Issued: May 1, 2000

Effective: ~~June 1, 2000~~

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF Missouri Public  
Service Commission

DEFINITIONS

REC'D MAY 01 2000

**CIRCUIT** - A channel used for the transmission of electrical energy in the furnishing of telephone and other communication services.

**COIN TELEPHONE SERVICE** - See "PUBLIC TELEPHONE."

**COMMUNICATIONS SYSTEM** - Channels and other facilities which are capable, when not connected to exchange telecommunications service, of two-way communications between customer-provided terminal equipment or Company stations.

**COMPANY** - CenturyTel of Northwest Arkansas, LLC (Missouri).

**CONNECTING ARRANGEMENT** - Denotes the equipment used to accomplish the direct electrical connection of customer-provided facilities with the facilities of the Company.

**CONNECTING COMPANY** - A corporation, association, partnership or individual owning or operating a toll line or one or more central offices and with whom the Company interchanges traffic.

**CONNECTION CHARGE** - See "SERVICE CHARGES."

**CONSTRUCTION CHARGE** - A separate initial charge for the construction of facilities in excess of that contemplated under the rates quoted in the exchange tariffs.

**CONTINUOUS PROPERTY** - The plot of ground, together with any building thereon, occupied by the customer which is not divided by public highways or separated by property occupied by others.

Missouri Public  
Service Commission  
00-471  
FILED AUG 01 2000

Issued: May 1, 2000

Effective

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public  
Service Commission

DEFINITIONS

REC'D MAY 01 2000

**CONTRACT** - The agreement between a customer and the Company under which services and facilities are furnished in accordance with the applicable provisions of the tariffs.

**COST** - The cost of labor and materials, which includes appropriate amounts to cover the Company's general operating and administrative expenses.

**CUSTOMER-PROVIDED TERMINAL EQUIPMENT** - Devices, apparatus and/or their associated wiring provided by a customer, which are used with the network control signaling unit, data set or other station equipment furnished by the Company.

**DATA ACCESS ARRANGEMENT** - A protective connecting arrangement for use with the network control signaling unit; or in lieu of the connecting arrangement, an arrangement to identify a central office line and protective facilities and procedures to assure proper operation and protection of the telecommunications network.

**DIAL SWITCHING EQUIPMENT** - A unit of electromechanical or electronic switching used in a central office or in connection with a PBX/PABX system.

**DIRECT CONNECTION** - Connection of terminal equipment to the telephone network by means other than acoustic or inductive coupling.

**DIRECTORY LISTING** - A publication in the Company's alphabetical directory and/or directory assistance records, of information relative to a customer's number, by which telephone users are able to ascertain the call number of a desired station.

**DROP WIRE** - That portion of a circuit between the pole line or cable distributing box and the point of demarcation on or at the building in which the station or switchboard is located.

Missouri Public  
Service Commission  
4/7/00

FILED AUG 01 2000

Issued: May 1, 2000

Effective: June 1, 2000

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public  
Service Commission

DEFINITIONS

REC'D MAY 01 2000

**EXCHANGE ACCESS LINE** - The serving central office line equipment, and all outside plant facilities needed to connect the serving central office with the customer premises.

**EXCHANGE LINE** - Any circuit connecting an exchange station with a central office.

Missouri Public  
Service Commission  
00-471  
FILED AUG 01 2000

Issued: May 1, 2000

Effective: [REDACTED]

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

REC'D MAY 01 2000

DEFINITIONS

**EXCHANGE SERVICE** - Telephone service rendered in accordance with tariff provisions. Exchange service is a general term describing the facilities provided for local intercommunication together with the right to send and receive a specified or an unlimited number of local messages at charges in accordance with the provisions of this tariff.

- (a) **Access Line:** A telephone facility which permits access to and from both the customer's premises and the telephone exchange or serving central office.
- (b) **Flat Rate Service:** A classification of exchange service for which a stipulated charge is made, regardless of the amount of use.
- (c) **Foreign Central Office Service:** A classification of exchange service furnished to a customer in a multioffice exchange from a central office other than the one from which service would normally be furnished.
- (d) **Foreign Exchange Service:** A classification of exchange service furnished to a customer from an exchange other than the one from which he would normally be served.
- (e) **Individual Line Service:** A classification of exchange service which provides that only one main station shall be served by the line connecting such station with the central office or other switching unit.

Missouri Public  
Service Commission  
80-479  
FILED AUG 01 2000

Issued: May 1, 2000

Effective [REDACTED]

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public  
Service Commission

DEFINITIONS

REC'D MAY 01 2000

**EXCHANGE SERVICE - (Continued)**

- (f) **Message Rate Service:** A classification of non-coin box exchange service which is charged for on the basis of amount of use.
- (g) **Party Line Service:** A classification of exchange service which provides that two or more customers may be served by the same central office circuit.
- (h) **Semipublic Service:** A classification of coin box exchange service furnished for use at locations, which in the opinion of the Company, are generally not suitable for the installation of public telephones.
- (i) **Public Service:** A classification of coin box service established for use at locations chosen or accepted by the Company as suitable and necessary for furnishing service to the general public.

**EXCHANGE STATION -** A station connected by means of an individual line or party line with a central office.

**EXTENDED AREA SERVICE -** Interexchange telephone service furnished at a flat rate between one or more exchange areas.

**EXTENSION BELL -** A bell on the same circuit and operating in connection with the signaling device at the station location.

**EXTENSION LINE -** A circuit connecting an additional telephone or extension bell with the telephone circuit to which the main telephone is connected or a Private Branch Exchange telephone with a Private Branch Exchange Switchboard.

**FLAT-RATE SERVICE -** See "EXCHANGE SERVICE."

Missouri Public  
Service Commission  
00-471  
FILED AUG 01 2000

Issued: May 1, 2000

Effective: [REDACTED]

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

REC'D MAY 01 2000

DEFINITIONS

**FOREIGN ATTACHMENT** - Equipment or facilities not owned or furnished by the Company which are attached or connected to, and used with, exchange telephone service.

**FOREIGN CENTRAL OFFICE** - SEE "EXCHANGE SERVICE."

**FOREIGN EXCHANGE MILEAGE** - The measurement applying to that portion of a central office line connecting a customer with a foreign central office, from the common boundary line to the customer's point of demarcation, for which a monthly charge is made in addition to the base rate for exchange service.

**FOREIGN EXCHANGE SERVICE** - See "EXCHANGE SERVICE."

**FOUR PARTY LINE** - See "EXCHANGE SERVICE."

**GRANDFATHERED EQUIPMENT** - Equipment listed by the FCC which may be connected to access services of the Company.

**HARM** - Harm consists of hazards to personnel, damage to Company facilities, and impairment of service to persons other than the user of the customer-provided equipment. Types of harm include, but shall not be limited to, voltages dangerous to personnel, destruction of or damage to equipment, induced noise or cross talk, incorrect dial pulsing, failure of supervision, false answer, incorrect billing, absence of voice band transmission path for call progress signals, and loss of capability to answer an incoming call.

**INDIVIDUAL LINE** - See "EXCHANGE SERVICE."

Missouri Public  
Service Commission  
FILED AUG 01 2000  
00-471

Issued: May 1, 2000

Effectiv

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public  
Service Commission

DEFINITIONS

REC'D MAY 01 2000

**INITIAL SERVICE PERIOD** - The minimum length of time for which a customer is obligated to pay for service, facilities and equipment (whether or not retained by the customer for such minimum length of time).

**INSIDE WIRE** - All wire or cable located on the customer's side of the demarcation point that connects customer premises equipment (CPE) to the telephone network.

**INSTALLATION CHARGE** - A nonrecurring charge which may apply in place of or in addition to Service Charges and other applicable charges for the installation of service or equipment.

**INTERCOMMUNICATING SYSTEM** - An arrangement involving two or more stations which enables a user to signal and connect with other stations in the system.

**INTERCONNECTION** - The method by which telecommunications facilities of the Company are arranged to transmit to, or receive information from, customer-provided equipment.

**KEY TELEPHONE SET** - A telephone set equipped with keys or buttons in the mounting.

**LIMITED SERVICES** - Service and equipment grandfathered to existing customer at existing locations.

**LOCAL CHANNEL** - Denotes the element of a private line service required for connecting customer premises to its serving wire center.

**LOCAL MESSAGE** - See "MESSAGE."

Missouri Public  
Service Commission  
00-471  
FILED AUG 01 2000

Issued: May 1, 2000

Effective [REDACTED]

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000



GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public  
Service Commission

DEFINITIONS

REC'D MAY 01 2000

**LOCAL SERVICE** - A type of localized calling whereby a customer can complete calls from his station to other stations within a specified area without the payment of long-distance charges.

**LOCAL SERVICE AREA** - The area within which telephone service is furnished customers under a specific schedule of rates without toll charges. A local service area may include one or more exchange areas under extended area service rates.

**LONG DISTANCE MESSAGE** - See "MESSAGE."

**MAIN TERMINAL** - The initial termination of a central office line on a customer's premises.

**MESSAGE** - Messages may be classified as follows:

- (a) Local Message: A communication between telephone instruments located within the same local service area.
- (b) Toll Message: A communication between two station instruments in different exchange areas for which a toll charge is applicable.

**MILEAGE** - The measurement upon which charges are computed for foreign exchange, foreign central office, extension, tie line and private line services.

**MINIMUM CONTRACT PERIOD** - The minimum length of time for which a customer is obligated to pay for service, facilities and equipment (whether or not retained by the customer for such minimum length of time).

**MOBILE TELEPHONE SERVICE** - A communication service provided by means of radio frequencies through a land radiotelephone base station. Connections may be established between a wire station and a mobile or fixed unit or between two mobile or fixed units.

Missouri Public  
Service Commission

FILED AUG 01 2000

Issued: May 1, 2000

Effective: [REDACTED]

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

REC'D MAY 01 2000

DEFINITIONS

**MOVE** - A change in the location on the same premises of the customer's equipment, which does not involve a change in the class or grade of service, the rate charged for service furnished or a break in the continuity of the contract under which the service is furnished.

**NETWORK CONTROL SIGNALING** - The term "Network Control Signaling" denotes the transmission of signals used in the telecommunications system which perform functions such as supervision (control, status, and charging signals), address signaling (dialing), calling and called number identification, audible tone signals (call progress signals indicating re-order or busy conditions, alerting, coin denominations, coin collect, and coin return tones) to control the operation of switching machines in the telecommunications system.

**NETWORK CONTROL SIGNALING UNIT** - The terminal equipment furnished, installed and maintained by the Company for the provision of network control signaling.

**NETWORK INTERFACE** - A standard registration program jack or equivalent provided by the Company as a part of exchange access, WATS or Private Line Service. All premises services will connect to the telecommunications network through the Network Interface.

**NONLISTED SERVICE** - A telephone number associated with an exchange station which, at the request of the customer, has the listing omitted from the telephone directory but is on records available to the general public upon request.

**NONPUBLISHED SERVICE** - A telephone number which, at the customer's request is not listed in the telephone directory and the telephone number is not released by the directory assistance operator.

**NONRECURRING CHARGE** - A one-time charge associated with certain installations, charges or transfers of services either in lieu of or in addition to recurring monthly charges.

**NOTICE** - See "SUSPENSION NOTICE."

**PARTY LINE** - See "EXCHANGE SERVICE."

Missouri Public Service Commission

00-471  
FILED AUG 01 2000

Issued: May 1, 2000

Effective: [REDACTED]

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

REC'D MAY 01 2000

DEFINITIONS

**PORTABLE TELEPHONE** - A telephone instrument equipped with plug-ended cord for use with a jack terminated circuit.

**PREMISES** - The buildings, portion or portions of a building on continuous property used and/or occupied at one time by the customer in the conduct of his business or as a residence. Where floor space in adjoining buildings is made continuous at one or more floor levels, all floor space in both buildings is considered as the same premises insofar as the customer who uses and occupies such continuous floor space is concerned, the two buildings otherwise being considered as separate buildings.

**PRIVATE BRANCH EXCHANGE SERVICE (PBX SERVICE)**

- (a) A type of service providing an arrangement of switching equipment and stations for intercommunicating among the stations and for connections through the local and long distance message telephone network to other customers.
- (b) Any communications system or its component which has the capability to automatically select or direct a line from a group or groups of lines in a predetermined fashion shall be classified as a PBX/PABX System.
- (c) Lines (circuits) equipment and facilities ordinarily furnished in connection with PBX service include the following:
  - 1. PBX Trunk: A circuit connecting a PBX system with a central office.
  - 2. PBX Main Station: Any station connected with a PBX switchboard or dial PBX switching equipment.
  - 3. PBX Extension Station: A station which is bridged to the same station line as the PBX main station.
  - 4. TIE Line: A circuit connecting two PBX systems.

Missouri Public  
Service Commission  
08-479

FILED AUG 01 2000

Issued: May 1, 2000

Effective: [REDACTED]

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

REC'D MAY 01 2000

DEFINITIONS

**PRIVATE BRANCH EXCHANGE TRUNKS** - See "PRIVATE BRANCH EXCHANGE SERVICE."

**PRIVATE LINE** - A circuit provided to furnish communication between two or more instrumentalities directly connected to it. Such instrumentalities do not have access to the general exchange and interexchange networks.

**PUBLIC TELEPHONE** - An exchange station, either attended or equipped with a coin-collecting device, designed and placed for use by the public in general at locations chosen or accepted as suitable by the Company.

**REGISTERED TERMINAL EQUIPMENT** - Terminal equipment registered in accordance with the FCC Rules and Regulations.

**RESIDENCE SERVICE** - Telephone service furnished to customers when the actual or obvious use is for domestic purposes.

**RURAL SERVICE** - Service furnished to customers outside the Base Rate Area but within the Exchange Area.

Missouri Public  
Service Commission

FILED AUG 04 2000

Issued: May 1, 2000

Effective XXXXXXXXXX

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public  
Service Commission

REC'D MAY 01 2000

DEFINITIONS

**SCHOOL-TO-HOME** - An arrangement provided to permit education of handicapped students unable to attend classes. It may be furnished in other cases where the service will meet the requirements of the customer.

**SERVICE CHARGES** - Charges applicable for the establishment of customer service.

**SPECIAL RATE AREA** - A portion of an exchange area in which special base flat rates apply.

**STATION** - A unit of service, complete with a station instrument and line, so arranged as to permit sending and receiving messages through the exchange and long-distance network.

- (a) **Company Station:** A communication device for which the central office equipment, access line and station equipment are owned and maintained by the Company and provided as a part of the telecommunications service function, and which is connected for exchange toll service.
- (b) **Exchange Station:** A Company station instrument used for exchange service and is directly or indirectly connected with a central office.

Missouri Public  
Service Commission  
00-471  
FILED AUG 01 2000

Issued: May 1, 2000

Effective

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public  
Service Commission

DEFINITIONS

REC'D MAY 01 2000

STATION - (Continued)

- (c) Extension Station: An additional station instrument connected on the same circuit as the main station and subsidiary thereto.
- (d) Main Station: A station, directly connected by means of an individual line or party line circuit or by a toll circuit with a central office or toll operating units.
- (e) Private Branch Exchange Station: For purposes of accounting, each operator's set used in connection with a Private Branch Exchange switchboard is considered a Private Branch Exchange station instrument. There may be Private Branch Exchange main and extension station instruments connected to a Private Branch Exchange system, the relation being exactly the same as an extension station instrument from the main station instrument of an ordinary central office line. All station instruments connected to a Private Branch Exchange switchboard are accounted for as Private Branch Exchange station instruments, without separation as between operator's sets, main or extension station instruments.

**SUBURBAN AREA** - The territory outside of the Base Rate Area but within the exchange where Suburban and Rural Services are furnished at established rates.

**SUBURBAN SERVICE** - Service furnished to customers outside the Base Rate or Special Rate Area(s) but within the exchange area without mileage charges.

Missouri Public  
Service Commission  
00-471  
FILED AUG 01 2000

Issued: May 1, 2000

Effective: [REDACTED]

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public Service Commission

DEFINITIONS

REC'D MAY 01 2000

**SUSPENSION NOTICE** - The written notice sent to a customer notifying him that his service will be suspended.

**SUPPLEMENTAL SERVICES OR FACILITIES** - Services or facilities other than primary telephone service.

**SWITCH** - A unit of dial switching equipment which provides interconnection between station lines or trunks.

**TELEPHONE COMPANY** - See "COMPANY."

**TELETYPEWRITER** - An electrically controlled form of typewriter upon which typewritten messages may be sent and received between similar typewriters when connected by a wire circuit.

Missouri Public Service Commission  
00-471  
FILED AUG 01 2000

Issued: May 1, 2000

Effective

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public  
Service Commission

DEFINITIONS

REC'D MAY 01 2000

**TERMINATION CHARGE** - A charge applied under certain conditions when a contract for service is terminated by the customer before the expiration of the minimum contract period.

**TIE LINE** - A circuit connecting two PBX systems for the purpose of interconnection between the stations connected with such systems.

**TIE LINE MILEAGE** - The measurement on which the rates for tie lines connecting customers' switchboards are based.

**TOLL CENTER** - A telephone switching center at which the operations function (message timing, switching and recording) takes place in connection with the provision of toll message service.

**TOLL LINE** - A circuit used exclusively for the transmission of messages between points located in different exchange areas where specific charges for each such message are applicable.

**TOLL MESSAGE** - A message between stations in different exchange areas and furnished under the provisions of the applicable Toll Tariff.

- (a) **Person-to-Person Toll Message:** A toll message in which the user stipulates a desire for communication with a specified person or extension station at a specified location.
- (b) **Station-to-Station Toll Message:** A toll message in which the user stipulates a desire for communication only with a specified telephone or switchboard.
- (c) **Collect Message:** A toll message in which the user stipulates that the called party accept and pay all charges associated with the message.
- (d) **Third Number Message:** A toll message in which associated charges are billed neither to the calling station nor to the called station but rather to a station not involved in the message.
- (e) **Calling Card Message:** A toll message in which associated charges are billed to a credit card number issued to either the called or calling party.

Missouri Public  
Service Commission  
00-471  
FILED AUG 01 2000

Issued: May 1, 2000

Effective: [REDACTED]

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000



GENERAL AND LOCAL EXCHANGE TARIFF

REC'D MAY 01 2000

DEFINITIONS

**TOLL SERVICE** - Toll service (long-distance service) is that part of the total telephone service rendered by the Company which is furnished between customers and different exchange areas in accordance with the rates and regulations specified in the Company's Toll Tariff.

**TRUNK LINE** - A circuit over which customers' messages are sent between two central offices or between a central office and a PBX system.

**TWO-PARTY LINE** - See "EXCHANGE SERVICE."

**UNDERGROUND SERVICE CONNECTION** - A customer's "drop" wire which is run underground from a pole line or an underground distributing cable.

**WATS (WIDE AREA TELECOMMUNICATIONS SERVICE)** - Inward or outward switched telephone communications service between a wide area service line and specified service areas or bands.

Missouri Public  
Service Commission  
00-471  
FILED AUG 01 2000

Issued: May 1, 2000

Effective: ~~June 1, 2000~~

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

INDEX

	SHEET	
Local Rate Schedules		
General		
Local Exchange Service.....	1	
Local Exchange Listing and EAS Points.....	1	
Service Upgrades.....	2	
Taxes.....	3	
Rates		
Local Exchange Rates .....	5	
Extended Area Service Rates.....	5	
Surcharge, Telecommunications Relay Services .....	5	
Missouri School Discount Program.....	17	
Lifeline (Low-Income) Program		
General .....	19	
Rates.....	19	
Missouri Disabled Program .....	21.1	
Missouri Universal Service Fund .....	21.2	
Maps .....	22	
<b>CenturyLink Line Volume Plan (CLVP) .....</b>	<b>24</b>	(N)

ISSUED:  
August 29, 2014

By: Darlene N. Terry  
Manager - Tariffs  
5454 West 110th Street  
Overland Park, KS 66211

EFFECTIVE:  
September 29, 2014

MO 14-07  
CANCELLED  
October 1, 2014  
Missouri Public  
Service Commission  
JI-2015-0072

FILED  
Missouri Public  
Service Commission  
JI-2015-0057

GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

INDEX

	SHEET	
Local Rate Schedules		
General		
Local Exchange Service.....	1	
Local Exchange <b>Listing and EAS Points</b> .....	1	(T)
Service Upgrades.....	2	
Taxes.....	3	(T)
		(D)
		(D)
Rates		
Local Exchange <b>Rates</b> .....	5	(T)
<b>Extended Area Service Rates</b> .....	5	
Surcharge, Telecommunications Relay Services .....	5	(T)
<b>Missouri School Discount Program</b> .....	17	(T)
Lifeline (Low-Income) Program		
General .....	19	
Rates.....	19	
Missouri Disabled Program .....	21.1	
Missouri Universal Service Fund .....	21.2	
Maps .....	22	

ISSUED:  
January 10, 2014

By: Darlene N. Terry  
Manager - Tariffs  
5454 West 110th Street  
Overland Park, KS 66211

EFFECTIVE:  
February 9, 2014

~~ISSUED~~  
LFB-10  
September 29, 2014  
Missouri Public  
Service Commission  
JI-2015-0057

Filed  
Missouri Public  
Service Commission  
JI-2014-0292

GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

INDEX

	SHEET	
Local Rate Schedules		
General		
Local Exchange Service.....	1	
Local Exchange Rates .....	1	
Service Upgrades .....	4	
Taxes.....	4.1	
Exchange Listing - Including Rate Schedule, Rate Group and EAS Points.....	5	
Rates		
Local Exchange Rates - Schedule "A" .....	8	
Surcharge, Telecommunications Relay Services.....	11	
<b>Lifeline (Low-Income) Program</b>		(T)
General .....	19	
Rates.....	19	
<b>Missouri Disabled Program</b> .....	21.1	(T)
Missouri Universal Service Fund .....	21.2	
Maps .....	22	

GENERAL AND LOCAL EXCHANGE TARIFF

---

LOCAL EXCHANGE SERVICE

INDEX

	SHEET	
Local Rate Schedules		
General		
Local Exchange Service .....	1	
Local Exchange Rates .....	1	
Service Upgrades .....	4	
Taxes .....	4.1	
Exchange Listing - Including Rate Schedule, Rate Group and EAS Points .....	5	
Rates		
Local Exchange Rates - Schedule "A" .....	8	
Surcharge, Telecommunications Relay Services .....	11	
Lifeline Service		
General .....	19	
Rates.....	19	
Disabled Assistance.....	21.1	(N)
Missouri Universal Service Fund.....	21.2	(N)
Maps .....	22	

---

Issued: February 4, 2005

Effective: March 7, 2005

By: Chantel Mosby, Manager, Tariffs and Compliance  
PO Box 4065, Monroe, Louisiana 71211

CANCELLED  
June 1, 2012  
Missouri Public  
Service Commission  
JI-2012-0683

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public Service Commission

LOCAL EXCHANGE SERVICE

INDEX

REC'D DEC 01 2000

	<u>SHEET</u>	
Local Rate Schedules		
General		
Local Exchange Service . . . . .	1	
Local Exchange Rates . . . . .	1	
Service Upgrades . . . . .	4	
Taxes . . . . .	4.1	
Exchange Listing - Including Rate Schedule, Rate Group and EAS Points . . . . .	5	
Rates		
Local Exchange Rates - Schedule "A" . . . . .	8	
Surcharge, Telecommunications Relay Services . . . . .	11	
Lifeline Service		
General . . . . .	19	
Rates . . . . .	19	
Maps . . . . .	22	(N)

Issued: December 1, 2000

Effective: December 31, 2000

By: John Jones, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

Missouri Public Service Commission

FILED DEC 31 2000

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public Service Commission

LOCAL EXCHANGE SERVICE

REC'D MAY 01 2000

INDEX

SHEET

Local Rate Schedules

General

Local Exchange Service . . . . .	1
Local Exchange Rates . . . . .	1
Service Upgrades . . . . .	4
Taxes . . . . .	4.1
Exchange Listing - Including Rate Schedule, Rate Group and EAS Points . . . . .	5

Rates

Local Exchange Rates - Schedule "A" . . . . .	8
Surcharge, Telecommunications Relay Services . . . . .	11

Lifeline Service

General . . . . .	19
Rates . . . . .	19

CANCELLED

DEC 31 2000

By 15<sup>th</sup> R.I.S 1  
Public Service Commission  
MISSOURI

Missouri Public Service Commission

00-471

FILED AUG 01 2000

Issued: May 1, 2000

Effective: ~~May 1, 2000~~

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

LOCAL RATE SCHEDULES

A. GENERAL

1. Local Exchange Service

The rates for Local Exchange Service, shown under B. Rates, are subject to the conditions set forth herein and the regulations which govern the provision of service. The regulations are set forth as stated in Section 2, GENERAL REGULATIONS, of this tariff and in the Commission's General Service Rules.

2. Local Exchange Listing and EAS Points

(T)

Exchanges are as follows:

(T)

<u>Exchange Name</u>	<u>Loc. Code</u>	<u>Rate Group</u>	<u>EAS Points</u>
Seligman, MO	1261	1	Garfield, AR; Pea Ridge, AR
Jacket, MO <sup>(1)</sup>	1655	1	Garfield, AR; Gateway, AR; Seligman, MO

(M)

(M) (T)

(D)

(D)

<sup>(1)</sup> Jacket, MO is served out of Pea Ridge, AR exchange.

(M)(T)

(M) Material now found on this page previously appeared on Original Sheet 5 of this section.

ISSUED:  
January 10, 2014

By: Darlene N. Terry  
Manager - Tariffs  
5454 West 110th Street  
Overland Park, KS 66211

EFFECTIVE:  
February 9, 2014



GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public  
Service Commission

LOCAL EXCHANGE SERVICE

REC'D MAY 01 2000

LOCAL RATE SCHEDULES

A. General

1. Local Exchange Service

The rates for Local Exchange Service, shown under B. Rates, are subject to the conditions set forth herein and the regulations which govern the provision of service. The regulations are set forth as stated in Section 2, GENERAL REGULATIONS, of this tariff and in the Commission's General Service Rules.

2. Local Exchange Rates

- a. Schedule A Rate Group Classification is determined by the minimum grade of service offered in each exchange. (See 2.b)
- b. The Local Exchange Rate Schedule are included herein; see Sheet 8.

1) Schedule "A" encompasses those exchanges in which the minimum class and grade of service offered are no less than the following:

- (a) Within the Base Rate Area and Outside the Base Rate Area - Business Individual Line (B1) and Residence Individual Line (R1) Services.

Missouri Public  
Service Commission

FILED AUG 01 2000

Issued: May 1, 2000

Effect: [REDACTED]

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

CANCELLED  
February 9, 2014  
Missouri Public  
Service Commission  
JI-2014-0292

GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

LOCAL RATE SCHEDULES (Continued)

(T)

A. GENERAL (Continued)

(T)

3. Service Upgrades

(M)

- a. At the option of the Company, multiparty services will be upgraded to Business Individual Line Service (B1) and Residence Individual Line Service (R1).
- b. As an exchange is upgraded, only Individual Line Service will be available.
- c. Upgrading of business and residence services may be accomplished by exchange or on a line-by-line basis, at the option of the Company.
- d. As an exchange becomes one party capable, it is considered an Improved Exchange and its customer will be charged from the appropriate rate schedule. Zone/Mileage Charges are no longer applicable.
- e. The Company shall notify the affected customers and the Missouri Public Service Commission when the service in an exchange is being upgraded as listed below:
  - 1) Notice of the change by publication in a newspaper in general circulation in the area and/or by personal or written notice to city officials and to officers of Chambers of Commerce or other similar organizations of the communities involved.
  - 2) Notice of the change by letter to the Missouri Public Service Commission, explaining the changes to be made, together with an attachment showing complete information as to the exchange or exchanges affected and revised tariff sheets.
- f. The service upgrade of an exchange will become effective with the approval of the tariff filing by the Missouri Public Service Commission.

(M)

(M) Material now found on this page previously appeared on Original Sheet 4 and Original Sheet 4.1 of this section.

ISSUED:  
January 10, 2014

By: Darlene N. Terry  
Manager - Tariffs  
5454 West 110th Street  
Overland Park, KS 66211

EFFECTIVE:  
February 9, 2014

MO13-10  
CANCELLED  
October 1, 2014  
Missouri Public  
Service Commission  
JI-2015-0072

Filed  
Missouri Public  
Service Commission  
JI-2014-0292

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public  
Service Commission

LOCAL EXCHANGE SERVICE

REC'D MAY 01 2000

RESERVED FOR FUTURE USE

Missouri Public  
Service Commission  
FILED AUG 01 2000  
00-471

Issued: May 1, 2000

Effective: ~~May 1, 2000~~

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

CANCELLED  
February 9, 2014  
Missouri Public  
Service Commission  
JI-2014-0292

GENERAL AND LOCAL EXCHANGE TARIFF

---

LOCAL EXCHANGE SERVICE

LOCAL RATE SCHEDULES (Continued)

A. GENERAL (Continued)

4. Taxes

State, County and Local taxes apply in addition to the rates set forth in this tariff. (See also GENERAL REGULATIONS - Section 2.)

a. General

Municipal and County taxes legally imposed through approved ordinances or otherwise, shall be billed to the customers receiving service within the territorial limits. Such billing shall allocate the occupation tax, license tax, permit fee, franchise fee, or other similar charge among customers uniformly on the basis of each customer's monthly charges for the types of service made subject to such tax, fee or charge.

The tax rates shall be subject to an increase or decrease in proportion to the amount of new or revised excise, license, privilege or franchise taxes (except ad valorem and income taxes) which the Company may hereafter have to pay, which are levied or imposed, or increased, or decreased by laws or ordinances. Such adjustments shall be recovered only from those customers within jurisdiction boundaries of the taxing bodies and shall be referenced on the face of the bill. Tax adjustments shall be collected monthly as a percentage of the total applicable revenue applied to each customer's regular bill and the total amount shown as a separate line item on the bill.

b. Over or Under Collection

If the Company over or under collects the fees due each municipality or county, the Company shall carry the overage or shortage over into the next year's collections.

c. Exempt Industrial Customers

Revenues from industrial customers are sometimes excluded when determining the Company's annual assessment. If such is the language of an ordinance establishing an assessment, then such fees shall only be collected from those customer classes as referenced in the supporting ordinance.

(M) Material now found on this page previously appeared on Original Sheet 4.1 and Original Sheet 4.2 of this section.

---

ISSUED:  
January 10, 2014

By: Darlene N. Terry  
Manager - Tariffs  
5454 West 110th Street  
Overland Park, KS 66211

EFFECTIVE:  
February 9, 2014

MO13-10

CANCELLED  
October 1, 2014  
Missouri Public  
Service Commission  
JI-2015-0072

Filed  
Missouri Public  
Service Commission  
JI-2014-0292

(D)

(M)

(M)

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public  
Service Commission

LOCAL EXCHANGE SERVICE

REC'D MAY 01 2000

LOCAL RATE SCHEDULES (Continued)

A. General (Continued)

2. Local Exchange Rates (Continued)

- c. Rates within Schedule "A" have specific monthly rates for the various classes and grades of service.
- d. The rate schedule into which each exchange has been classified by its minimum grade of service is shown in paragraph A.5.

Missouri Public  
Service Commission  
80-471  
FILED AUG 01 2000

Issued: May 1, 2000

Effective: XXXXXXXXXX

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

CANCELLED  
February 9, 2014  
Missouri Public  
Service Commission  
JI-2014-0292

GENERAL AND LOCAL EXCHANGE TARIFF

---

LOCAL EXCHANGE SERVICE

LOCAL RATE SCHEDULES (Continued)

A. GENERAL (Continued)

4. Taxes (Continued)

d. Calculation of the Tax

The Company shall determine the amount of the tax by calculating the amount of the tax for a specific period due each taxing authority in accordance with the language of the applicable ordinance or other enabling legislation instituting the tax. Once the total amount of the tax has been determined, the Company will convert that amount to a percentage of the total applicable revenue. The resulting factor will be applied to each customer's regular bill and the total amount shown as a separate line item on the bill. Applicable revenues for the Company shall be for basic local service excluding extension, terminal equipment, toll, yellow page and other miscellaneous equipment revenues.

e. The Company shall file with the Missouri Public Service Commission, a new list of municipal tax collected by city when the tax levied by the municipality, or the amount paid or due the municipality is changed.

(M)

(M)

(M1)

(M1)

(M) Material previously found on this page now appears on 1st Revised Sheet 2 of this section.

(M1) Material now found on this page previously appeared on Original Sheet 4.3 of this section.

---

ISSUED:  
January 10, 2014

By: Darlene N. Terry  
Manager - Tariffs  
5454 West 110th Street  
Overland Park, KS 66211

EFFECTIVE:  
February 9, 2014

MO13-10

CANCELLED  
October 1, 2014  
Missouri Public  
Service Commission  
JI-2015-0072

Filed  
Missouri Public  
Service Commission  
JI-2014-0292

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public  
Service Commission

LOCAL EXCHANGE SERVICE

REC'D MAY 01 2000

LOCAL RATE SCHEDULES (Continued)

A. General (Continued)

3. Service Upgrades

- a. At the option of the Company, multiparty services will be upgraded to Business Individual Line Service (B1) and Residence Individual Line Service (R1).
- b. As an exchange is upgraded, only Individual Line Service will be available.
- c. Upgrading of business and residence services may be accomplished by exchange or on a line-by-line basis, at the option of the Company.
- d. As an exchange becomes one party capable, it is considered an Improved Exchange and its customer will be charged from the appropriate rate schedule. Zone/Mileage Charges are no longer applicable.
- e. The Company shall notify the affected customers and the Missouri Public Service Commission when the service in an exchange is being upgraded as listed below:
  - 1) Notice of the change by publication in a newspaper in general circulation in the area and/or by personal or written notice to city officials and to officers of Chambers of Commerce or other similar organizations of the communities involved.

Missouri Public  
Service Commission  
00 - 471  
FILED AUG 01 2000

Issued: May 1, 2000

Effective: [REDACTED] 2000

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

CANCELLED  
February 9, 2014  
Missouri Public  
Service Commission  
JI-2014-0292

GENERAL AND LOCAL EXCHANGE TARIFF

---

LOCAL EXCHANGE SERVICE

LOCAL RATE SCHEDULES (Continued)

A. GENERAL (Continued)

**5. Reserved for Future Use**

(T)  
(M)

(M)

(M) Material previously found on this page now appears on 1st Revised Sheet 2 and 1st Revised Sheet 3 of this section.

---

ISSUED:  
January 10, 2014

By: Darlene N. Terry  
Manager - Tariffs  
5454 West 110th Street  
Overland Park, KS 66211

EFFECTIVE:  
February 9, 2014



GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public  
Service Commission

LOCAL EXCHANGE SERVICE

REC'D MAY 01 2000

LOCAL RATE SCHEDULES (Continued)

A. General (Continued)

3. Service Upgrades (Continued)

e. (Continued)

2) Notice of the change by letter to the Missouri Public Service Commission, explaining the changes to be made, together with an attachment showing complete information as to the exchange or exchanges affected and revised tariff sheets.

f. The service upgrade of an exchange will become effective with the approval of the tariff filing by the Missouri Public Service Commission.

4. Taxes

State, County and Local taxes apply in addition to the rates set forth in this tariff. (See also GENERAL REGULATIONS - Section 2.)

a. General

Municipal and County taxes legally imposed through approved ordinances or otherwise, shall be billed to the customers receiving service within the territorial limits. Such billing shall allocate the occupation tax, license tax, permit fee, franchise fee, or other similar charge among customers uniformly on the basis of each customer's monthly charges for the types of service made subject to such tax, fee or charge.

Missouri Public  
Service Commission  
00-477  
FILED AUG 01 2000

Issued: May 1, 2000

Effective: [REDACTED] 2000

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

CANCELLED  
February 9, 2014  
Missouri Public  
Service Commission  
JI-2014-0292

GENERAL AND LOCAL EXCHANGE TARIFF

---

LOCAL EXCHANGE SERVICE

LOCAL RATE SCHEDULES (Continued)

A. GENERAL (Continued)

**5. Reserved for Future Use (Continued)**

(T)  
(M)

(M)

(M) Material previously found on this page now appears on 1st Revised Sheet 3 of this section.

---

ISSUED:  
January 10, 2014

By: Darlene N. Terry  
Manager - Tariffs  
5454 West 110th Street  
Overland Park, KS 66211

EFFECTIVE:  
February 9, 2014

MO13-10  
CANCELLED  
October 1, 2014  
Missouri Public  
Service Commission  
JI-2015-0072

Filed  
Missouri Public  
Service Commission  
JI-2014-0292

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public  
Service Commission

LOCAL EXCHANGE SERVICE

REC'D MAY 01 2000

LOCAL RATE SCHEDULES (Continued)

A. General (Continued)

4. Taxes (Continued)

a. General (Continued)

The tax rates shall be subject to an increase or decrease in proportion to the amount of new or revised excise, license, privilege or franchise taxes (except ad valorem and income taxes) which the Company may hereafter have to pay, which are levied or imposed, or increased, or decreased by laws or ordinances. Such adjustments shall be recovered only from those customers within jurisdiction boundaries of the taxing bodies and shall be referenced on the face of the bill. Tax adjustments shall be collected monthly as a percentage of the total applicable revenue applied to each customer's regular bill and the total amount shown as a separate line item on the bill.

b. Over or Under Collection

If the Company over or under collects the fees due each municipality or county, the Company shall carry the overage or shortage over into the next year's collections.

c. Exempt Industrial Customers

Revenues from industrial customers are sometimes excluded when determining the Company's annual assessment. If such is the language of an ordinance establishing an assessment, then such fees shall only be collected from those customer classes as referenced in the supporting ordinance.

Missouri Public  
Service Commission  
00-471

FILED AUG 01 2000

Issued: May 1, 2000

Effective: [REDACTED]

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

CANCELLED  
February 9, 2014  
Missouri Public  
Service Commission  
JI-2014-0292

GENERAL AND LOCAL EXCHANGE TARIFF

---

LOCAL EXCHANGE SERVICE

LOCAL RATE SCHEDULES (Continued)

A. GENERAL (Continued)

**5. Reserved for Future Use (Continued)**

(T)  
(M)

(M)

(M) Material previously found on this page now appears on 1st Revised Sheet 4 of this section.

---

ISSUED:  
January 10, 2014

By: Darlene N. Terry  
Manager - Tariffs  
5454 West 110th Street  
Overland Park, KS 66211

EFFECTIVE:  
February 9, 2014

MO13-10  
CANCELLED  
October 1, 2014  
Missouri Public  
Service Commission  
JI-2015-0072

Filed  
Missouri Public  
Service Commission  
JI-2014-0292

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public Service Commission

LOCAL EXCHANGE SERVICE

REC'D MAY 01 2000

LOCAL RATE SCHEDULES (Continued)

A. General (Continued)

4. Taxes (Continued)

d. Calculation of the Tax

The Company shall determine the amount of the tax by calculating the amount of the tax for a specific period due each taxing authority in accordance with the language of the applicable ordinance or other enabling legislation instituting the tax. Once the total amount of the tax has been determined, the Company will convert that amount to a percentage of the total applicable revenue. The resulting factor will be applied to each customer's regular bill and the total amount shown as a separate line item on the bill. Applicable revenues for the Company shall be for basic local service excluding extension, terminal equipment, toll, yellow page and other miscellaneous equipment revenues.

e. The Company shall file with the Missouri Public Service Commission, a new list of municipal tax collected by city when the tax levied by the municipality, or the amount paid or due the municipality is changed.

Missouri Public Service Commission  
00-471  
FILED AUG 01 2000

Issued: May 1, 2000

Effective: June 1, 2000

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

CANCELLED  
February 9, 2014  
Missouri Public Service Commission  
JI-2014-0292

GENERAL AND LOCAL EXCHANGE TARIFF

---

LOCAL EXCHANGE SERVICE

LOCAL RATE SCHEDULES (Continued)

A. GENERAL (Continued)

**5. Reserved for Future Use (Continued)** (T)

---

ISSUED:  
January 10, 2014

By: Darlene N. Terry  
Manager - Tariffs  
5454 West 110th Street  
Overland Park, KS 66211

EFFECTIVE:  
February 9, 2014

MO13-10  
CANCELLED  
October 1, 2014  
Missouri Public  
Service Commission  
JI-2015-0072

Filed  
Missouri Public  
Service Commission  
JI-2014-0292

GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

Missouri Public  
Service Commission

REC'D MAY 01 2000

LOCAL RATE SCHEDULES (Continued)

A. General (Continued)

4. Taxes (Continued)

f. Municipal Tax Rate by Town (Continued)

RESERVED FOR FUTURE USE

Missouri Public  
Service Commission  
00-471  
FILED AUG 01 2000

Issued: May 1, 2000

Effective XXXXXXXXXX

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

CANCELLED  
February 9, 2014  
Missouri Public  
Service Commission  
JI-2014-0292

GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

LOCAL RATE SCHEDULES (Continued)

B. RATES

1. Local Exchange Rates (1-Party)

<u>Exchange</u>	<u>Rate Group</u>	<u>RESIDENCE</u>		<u>BUSINESS</u>			<u>Customer Owned Pay Tel</u>
		<u>Individual Line/Centrex</u>	<u>Individual Line/Centrex</u>	<u>Business Trunk</u>	<u>Business Key Line</u>		
Seligman, MO	1	\$8.96	\$17.92	\$17.92	\$17.92	\$17.92	
Jacket, MO <sup>(1)</sup>	1	8.96	17.92	17.92	17.92	17.92	

2. Extended Area Service Rates

Rates listed below are in addition to the Local Exchange Rates for those exchanges having Extended Area Service. See **Local Exchange Listing and EAS Points (A.2)** preceding) for applicable Local Exchange Rate Schedules and Extended Area Service Rate Groups.

<u>Rate Group</u>	<u>Lines</u>	<u>Monthly Rate</u>
1	1 to 3,000	\$2.10
2	3,001 to 18,000	\$2.75
3	18,001+	\$4.15

3. Telecommunications Relay Services

CenturyTel of Northwest Arkansas, LLC (Missouri) concurs with procedures established within and by the state of Missouri for Telecommunications Relay Service.

(M)  
(M)

(M1)

(T)

(M1)(T)

(M2)(T)

(T)

(T)

(M2)(T)

(M3)(T)

(M3)

- (M) Material previously found on this page now appears on 1st Revised Sheet 1 of this section.
- (M1) Material now found on this page previously appeared on 2nd Revised Sheet 8 of this section.
- (M2) Material now found on this page previously appeared on Original Sheet 10 of this section.
- (M3) Material now found on this page previously appeared on Original Sheet 11 of this section.

ISSUED:  
 January 10, 2014

By: Darlene N. Terry  
 Manager - Tariffs  
 5454 West 110th Street  
 Overland Park, KS 66211

EFFECTIVE:  
 February 9, 2014



GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

Missouri Public  
Service Commission

REC'D MAY 01 2000

A. General (Continued)

5. Exchange/Property Listing

<u>Exchange/ Property Name</u>	<u>Loc. Code</u>	<u>EAS Rate Sched.</u>	<u>Rate Group</u>	<u>EAS Points</u>
Seligman, MO	1261	A	1	Garfield, AR; Pea Ridge, AR (Jacket, MO)
Jacket, MO (Jacket, MO is served out of the Pea Ridge, AR exchange)	1655	A	1	Garfield, AR; Gateway, AR; Seligman, MO

Missouri Public  
Service Commission  
00-471  
FILED AUG 01 2000

Issued: May 1, 2000

Effective: [REDACTED]

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

CANCELLED  
February 9, 2014  
Missouri Public  
Service Commission  
JI-2014-0292

GENERAL AND LOCAL EXCHANGE TARIFF

---

LOCAL EXCHANGE SERVICE

**LOCAL RATE SCHEDULES (Continued)**

(T)

**B. RATES (Continued)**

**4. Reserved for Future Use**

(T)

---

ISSUED:  
January 10, 2014

By: Darlene N. Terry  
Manager - Tariffs  
5454 West 110th Street  
Overland Park, KS 66211

EFFECTIVE:  
February 9, 2014

MO13-10  
CANCELLED  
October 1, 2014  
Missouri Public  
Service Commission  
JI-2015-0072

Filed  
Missouri Public  
Service Commission  
JI-2014-0292

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public  
Service Commission

LOCAL EXCHANGE SERVICE

REC'D MAY 01 2000

RESERVED FOR FUTURE USE

Missouri Public  
Service Commission

FILED AUG 01 2000

Issued: May 1, 2000

Effective: May 1, 2000

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

CANCELLED  
February 9, 2014  
Missouri Public  
Service Commission  
JI-2014-0292

GENERAL AND LOCAL EXCHANGE TARIFF

---

LOCAL EXCHANGE SERVICE

**LOCAL RATE SCHEDULES (Continued)**

(T)

**B. RATES (Continued)**

**4. Reserved for Future Use (Continued)**

(T)

---

ISSUED:  
January 10, 2014

By: Darlene N. Terry  
Manager - Tariffs  
5454 West 110th Street  
Overland Park, KS 66211

EFFECTIVE:  
February 9, 2014

MO13-10  
CANCELLED  
October 1, 2014  
Missouri Public  
Service Commission  
JI-2015-0072

Filed  
Missouri Public  
Service Commission  
JI-2014-0292

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public  
Service Commission

LOCAL EXCHANGE SERVICE

REC'D MAY 01 2000

RESERVED FOR FUTURE USE

Missouri Public  
Service Commission  
00-471  
FILED AUG 01 2000

Issued: May 1, 2000

Effective: [REDACTED]

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

CANCELLED  
February 9, 2014  
Missouri Public  
Service Commission  
JI-2014-0292

GENERAL AND LOCAL EXCHANGE TARIFF

---

LOCAL EXCHANGE SERVICE

LOCAL RATE SCHEDULES (Continued)

B. RATES (**Continued**)

(T)

4. **Reserved for Future Use (Continued)**

(T)

(M)

(M)

(M) Material previously found on this page now appears on 1st Revised Sheet 5 of this section.

---

ISSUED:  
January 10, 2014

By: Darlene N. Terry  
Manager - Tariffs  
5454 West 110th Street  
Overland Park, KS 66211

EFFECTIVE:  
February 9, 2014

GENERAL AND LOCAL EXCHANGE TARIFF

---

LOCAL EXCHANGE SERVICE

LOCAL RATE SCHEDULES (Continued)

B. RATES

1. Local Exchange Rates - Schedule "A" - Improved Exchanges (1-Party)

Class of Service	<u>RATES</u>	
Business Service		
Individual Line/Centrex.....	\$17.92	
Business Trunk.....	17.92	
Key Business Line.....	17.92	
Residence Service		
Individual Line/Centrex.....	8.96	
		(T)
		(T)
Customer Owned Pay		
Telephone Service.....	17.92	

---

Issued: February 4, 2005

Effective: March 7, 2005

By: Chantel Mosby, Manager, Tariffs and Compliance  
PO Box 4065, Monroe, Louisiana 71211

CANCELLED  
February 9, 2014  
Missouri Public  
Service Commission  
JI-2014-0292

GENERAL AND LOCAL EXCHANGE TARIFF

---

LOCAL EXCHANGE SERVICE

LOCAL RATE SCHEDULES (Continued)

B. RATES

1. Local Exchange Rates - Schedule "A" - Improved Exchanges (1-Party)

Class of Service		<u>RATES</u>	
Business Service			
Individual Line/Centrex .....	(T)	\$17.92	(I)
Business Trunk.....		17.92	
Key Business Line .....		17.92	
Residence Service			
Individual Line/Centrex .....		8.96	(I)
Residence Lifeline Service Credit			
Individual Line.....		(5.25)	(D)
Customer Owned Pay			
Telephone Service.....	(T)	17.92	(I)

---

Issued: February 13, 2004

Effective: March 14, 2004

By: Jeffrey Glover, Vice President External Relations  
 PO Box 4065, Monroe, Louisiana 71211



GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public  
Service Commission

LOCAL EXCHANGE SERVICE

REC'D MAY 01 2000

LOCAL RATE SCHEDULES (Continued)

B. RATES

1. Local Exchange Rates - Schedule "A" - Improved Exchanges (1-Party)

<u>Class of Service</u>	<u>GSEC</u>	<u>RATES</u>
<b>Business Service</b>		
Individual Line/Centrex . . . . .	B1/CEN MLNM	\$16.00
Business Trunk . . . . .	TRK	16.00
Key Business Line . . . . .	KBL	16.00
<b>Residence Service</b>		
Individual Line/Centrex . . . . .	R1/RCM	8.00
<b>Residence Lifeline Service Credit</b>		
Individual Line . . . . .	LLR1	(5.25)
Semipublic Service . . . . .	PCSPBR	24.00
<b>Customer Owned Pay Telephone Service</b>		
Telephone Service . . . . .	COPT	16.00

**CANCELLED**

MAR 14 2004  
1st RS 8  
Public Service Commission  
MISSOURI

Missouri Public  
Service Commission  
00-471  
FILED AUG 01 2000

Issued: May 1, 2000

Effective: [REDACTED]

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

---

LOCAL EXCHANGE SERVICE

**LOCAL RATE SCHEDULES (Continued)**

(T)

**B. RATES (Continued)**

**4. Reserved for Future Use (Continued)**

(T)

---

ISSUED:  
January 10, 2014

By: Darlene N. Terry  
Manager - Tariffs  
5454 West 110th Street  
Overland Park, KS 66211

EFFECTIVE:  
February 9, 2014

MO13-10  
CANCELLED  
October 1, 2014  
Missouri Public  
Service Commission  
JI-2015-0072

Filed  
Missouri Public  
Service Commission  
JI-2014-0292

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public  
Service Commission


LOCAL EXCHANGE SERVICE

REC'D MAY 01 2000

RESERVED FOR FUTURE USE

Missouri Public  
Service Commission  
00-471  
FILED AUG 01 2000

Issued: May 1, 2000

Effective: 

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

CANCELLED  
February 9, 2014  
Missouri Public  
Service Commission  
JI-2014-0292

GENERAL AND LOCAL EXCHANGE TARIFF

---

LOCAL EXCHANGE SERVICE

LOCAL RATE SCHEDULES (Continued)

B. RATES (Continued)

4. Reserved for Future Use (Continued)

(T)  
(M)

(M)

(M) Material previously found on this page now appears on 1st Revised Sheet 5 of this section.

---

ISSUED:  
January 10, 2014

By: Darlene N. Terry  
Manager - Tariffs  
5454 West 110th Street  
Overland Park, KS 66211

EFFECTIVE:  
February 9, 2014

MO13-10  
CANCELLED  
October 1, 2014  
Missouri Public  
Service Commission  
JI-2015-0072

Filed  
Missouri Public  
Service Commission  
JI-2014-0292

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public  
Service Commission

LOCAL EXCHANGE SERVICE

REC'D MAY 01 2000

LOCAL RATE SCHEDULES (Continued)

B. RATES (Continued)

3. Extended Area Service Rates(1)

Rates listed below are in addition to the Local Exchange Rates for those exchanges having Extended Area Service. See Exchange Listing (A.5 preceding) for applicable Local Exchange Rate Schedules and Extended Area Service Rate Groups.

	Rate Groups		
	1 to 3,000 1	3,001 to 18,000 2	18,001+ 3
Extended Area Service	\$2.10	\$2.75	\$4.15

Missouri Public  
Service Commission  
08-04-00  
FILED AUG 01 2000

(1) The EAS Rates specified are applicable to EAS Routes in place as of June 1, 1995. If any EAS Routes are added after June 1, 1995, new EAS Rates will be established.

Issued: May 1, 2000

Effective: June 1, 2000

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

CANCELLED  
February 9, 2014  
Missouri Public  
Service Commission  
JI-2014-0292

GENERAL AND LOCAL EXCHANGE TARIFF

---

LOCAL EXCHANGE SERVICE

LOCAL RATE SCHEDULES (Continued)

B. RATES (Continued)

4. **Reserved for Future Use (Continued)**

(T)  
(M)  
|  
(M)

(M) Material previously found on this page now appears on 1st Revised Sheet 5 of this section.

---

ISSUED:  
January 10, 2014

By: Darlene N. Terry  
Manager - Tariffs  
5454 West 110th Street  
Overland Park, KS 66211

EFFECTIVE:  
February 9, 2014

MO13-10  
CANCELLED  
October 1, 2014  
Missouri Public  
Service Commission  
JI-2015-0072

Filed  
Missouri Public  
Service Commission  
JI-2014-0292

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public  
Service Commission

LOCAL EXCHANGE SERVICE

REC'D MAY 01 2000

LOCAL RATE SCHEDULES (Continued)

B. RATES (Continued)

4. Telecommunications Relay Services

CenturyTel of Northwest Arkansas, LLC (Missouri) concurs with procedures established within and by the state of Missouri for Telecommunications Relay Service.

Missouri Public  
Service Commission  
00-479  
FILED AUG 01 2000

Issued: May 1, 2000

Effective [REDACTED]

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

CANCELLED  
February 9, 2014  
Missouri Public  
Service Commission  
JI-2014-0292

**Missouri Public**

CenturyTel of Northwest Arkansas, LLC (Missouri)

**REC'D APR 23 2002**

PSC MO. NO. 1

SECTION 4

1st Revised Sheet 12

Service Commission Cancels Original Sheet 12

---

**GENERAL AND LOCAL EXCHANGE TARIFF**

---

**LOCAL EXCHANGE SERVICE**

**RESERVED FOR FUTURE USE**

(D)

**Missouri Public**

**FILED MAY 23 2002**

**Service Commission**

---

Issued: April 23, 2002

Effective: May 23, 2002

By: Jeffrey Glover, Vice President, External Relations  
PO Box 4065, Monroe, Louisiana 71211



GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public  
Service Commission

LOCAL EXCHANGE SERVICE

REC'D MAY 01 2000

SHEETS 12 THROUGH 18 ARE TO BE  
RESERVED FOR FUTURE USE

**CANCELLED**

MAY 23 2002  
By *RS12*  
Public Service Commission  
MISSOURI

Missouri Public  
Service Commission

00-471  
FILED AUG 01 2000

Issued: May 1, 2000

Effective: XXXXXXXXXX

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

**Missouri Public**

CenturyTel of Northwest Arkansas, LLC (Missouri)

REC'D APR 23 2002

PSC MO. NO. 1  
SECTION 4  
Original Sheet 13

Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

---

LOCAL EXCHANGE SERVICE

RESERVED FOR FUTURE USE

---

Issued: April 23, 2002

Effective: May 23, 2002

By: Jeffrey Glover, Vice President, External Relations  
PO Box 4065, Monroe, Louisiana 71211

**Missouri Public**

**FILED MAY 23 2002**

Service Commission

REC'D APR 23 2002

Service Commission Original Sheet 14

GENERAL AND LOCAL EXCHANGE TARIFF

---

LOCAL EXCHANGE SERVICE

RESERVED FOR FUTURE USE

---

Issued: April 23, 2002

Effective: May 23, 2002

By: Jeffrey Glover, Vice President, External Relations  
PO Box 4065, Monroe, Louisiana 71211

Missouri Public

FILED MAY 23 2002

Service Commission

CenturyTel of Northwest Arkansas, LLC (Missouri)

REC'D APR 23 2002

PSC MO. NO. 1  
SECTION 4  
Original Sheet 15

Service Commission

---

GENERAL AND LOCAL EXCHANGE TARIFF

---

LOCAL EXCHANGE SERVICE

RESERVED FOR FUTURE USE

---

Issued: April 23, 2002

Effective: May 23, 2002

By: Jeffrey Glover, Vice President, External Relations  
PO Box 4065, Monroe, Louisiana 71211

Missouri Public

FILED MAY 23 2002

Service Commission

REC'D APR 23 2002

CenturyTel of Northwest Arkansas, LLC (Missouri)

PSC MO. NO. 1

SECTION 4

Service Commission Original Sheet 16

---

GENERAL AND LOCAL EXCHANGE TARIFF

---

LOCAL EXCHANGE SERVICE

RESERVED FOR FUTURE USE

---

Issued: April 23, 2002

Effective: May 23, 2002

By: Jeffrey Glover, Vice President, External Relations  
PO Box 4065, Monroe, Louisiana 71211

Missouri Public

FILED MAY 23 2002

Service Commission

REC'D APR 23 2002

PSC MO. NO. 1  
SECTION 4

CenturyTel of Northwest Arkansas, LLC (Missouri)

Service Commission Original Sheet 17

GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

Missouri School Discount Program

A. General

1. A discount from the standard monthly rate for local exchange service may be allowed in connection with service furnished through the Missouri School Discount Program, pursuant to the Video Instructional Development and Educational Opportunity Program, as enacted by the Missouri State Legislature.
2. Upon the customer's request, a discount of twenty percent (20%) from standard monthly access line rates may be allowed to educational institutions within the Company's certified area, as determined in Paragraph 3, following.
3. An educational institution shall be defined as an accredited public or private school in the state of Missouri. Private schools must be accredited by either the Missouri Chapter of the National Federation of non-Public Schools Accrediting Association, Independent Schools Association of The Central States, North Central Association of Colleges and Schools, and/or the University of Missouri-Columbia. Public schools must be accredited by the Department of Elementary and Secondary Education for the State of Missouri and/or the North Central Association of Colleges and Schools.
4. The qualifying discount will be permitted only on the local exchange access line. All other features, ancillary services or options, relative to the particular service, shall continue to be filled at the appropriate tariffed rates.
5. The qualifying discount will be permitted only where the predominant use is providing educational and instructional programs and for the educational institutions' administrative use. The discount is not allowed to residential complexes associated with institutions.
6. In addition to meeting the qualification specified in Paragraph 3 preceding, an eligible customer must sign an affidavit certifying that the qualification is met. The affidavit will be retained on file with the Company.
7. The customer should request to receive the discount on all subsequent additions of eligible services which are ordered. There will be no additional affidavits required.
8. The following local exchange services are eligible for a discount under this program:
  - Flat Rate, business one-party service

Issued: April 23, 2002

Effective: May 23, 2002

By: Jeffrey Glover, Vice President, External Relations  
PO Box 4065, Monroe, Louisiana 71211

Missouri Public

FILED MAY 23 2002

Service Commission

REC'D APR 23 2002

Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

---

LOCAL EXCHANGE SERVICE

Missouri School Discount Program (Continued)

B. Schools and Libraries Participating in the Federal Universal Service Program

1. Discounts on the intrastate services offered through this tariff will be available to eligible schools and libraries. A school or library will be eligible to participate in the discount program if it receives funds from the Federal Universal Service Fund.
2. The level of discount available will mirror the discount percentage level available to the school or library through the Federal Universal Service Fund program. The discount will be applied against the intrastate service rate otherwise applicable under this tariff. The discount only applies to the extent funds are available to the eligible school or library, through the Federal Universal Service Fund.

---

Issued: April 23, 2002

Effective: May 23, 2002

By: Jeffrey Glover, Vice President, External Relations  
PO Box 4065, Monroe, Louisiana 71211

Missouri Public

FILED MAY 23 2002

Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

---

LOCAL EXCHANGE SERVICE

**LIFELINE (LOW-INCOME) PROGRAM**

(T)

**A. General Regulations**

(C)

1. Lifeline service is a discounted voice telephony service available to qualifying residential subscribers.
2. The monthly discount will be the maximum amount allowed by the Missouri Public Service Commission and the Federal Communications Commission; however, this discount will not exceed the sum of the federal subscriber line charge and the recurring charges for voice telephony service. The monthly discount will be the same for Lifeline customers solely subscribing to voice telephony service and for Lifeline customers subscribing to a bundle of services.
3. A Lifeline subscriber's voice telephony service will not be disconnected for non-payment of charges unless the subscriber fails to pay charges directly related to voice telephony service.
4. Lifeline service is available with optional toll blocking or toll limitation service restricting access to 1+, 0+ and 0- dialed calls at no charge.
5. A household is limited to one discount. A Lifeline subscriber cannot receive additional discounts for Lifeline service from another provider or through the Missouri Disabled program.

(C)

---

Issued: May 2, 2012

Effective: June 1, 2012

CANCELLED  
October 1, 2014  
Missouri Public  
Service Commission  
JI-2015-0072

Darlene N. Terry  
Manager-Tariffs  
Overland Park, KS

FILED  
Missouri Public  
Service Commission  
JI-2012-0683



GENERAL AND LOCAL EXCHANGE TARIFF

---

LOCAL EXCHANGE SERVICE

LIFELINE ASSISTANCE SERVICE

A. General

1. Lifeline Assistance Service is a basic single line residential service that provides voice grade access to the public switched network and includes touch calling, a standard white page listing, access to emergency services (e.g., E911), access to operator services, access to interexchange services, access to directory assistance, and toll blocking services. Lifeline Assistance Service waives a federal charge and applies a credit to the basic local exchange service monthly recurring access line rate for qualifying residential customers.

B. Application

1. The customer eligible for Lifeline Assistance Service must be a participant in at least one of the following programs:
  - a) Medicaid;
  - b) Food Stamps;
  - c) Supplementary Security Income (SSI);
  - d) Federal Public Housing Assistance or Section 8;
  - e) Low Income Home Energy Assistance Program (LIHEAP);
  - f) National School Lunch Program's free lunch program; or
  - g) Temporary Assistance for Needy Families.

(D)

(D)

GENERAL AND LOCAL EXCHANGE TARIFF

---

LOCAL EXCHANGE SERVICE

LIFELINE ASSISTANCE SERVICE

A. General

1. Lifeline Assistance Service is a basic single line residential service that provides voice grade access to the public switched network and includes touch calling, a standard white page listing, access to emergency services (e.g., E911), access to operator services, access to interexchange services, access to directory assistance, and toll blocking services. Lifeline Assistance Service waives a federal charge and applies a credit to the basic local exchange service monthly recurring access line rate for qualifying residential customers.

B. Application

1. The customer eligible for Lifeline Assistance Service must be a participant in at least one of the following programs:
  - a) Medicaid;
  - b) Food Stamps;
  - c) Supplementary Security Income (SSI);
  - d) Federal Public Housing Assistance or Section 8;
  - e) Low Income Home Energy Assistance Program (LIHEAP);
  - f) National School Lunch Program's free lunch program; or
  - g) Temporary Assistance for Needy Families. (N)
2. Lifeline Assistance Service applies a baseline credit equal to 100% of the federal End User Subscribe Line Charge as specified in the National Exchange Carrier Association tariff F.C.C. No. 5. (N)
3. A supplemental reduction in the amount of \$1.75 per month will be made to the basic single line residential rate of qualifying Lifeline Assistance Service customers.

---

Issued: May 20, 2005

Effective: June 22, 2005

By: Chantel Mosby, Manager, Tariffs and Compliance  
 PO Box 4065, Monroe, Louisiana 71211  
 CANCELLED  
 December 20, 2010  
 Missouri Public  
 Service Commission  
 JI-2011-0238

---

GENERAL AND LOCAL EXCHANGE TARIFF

---

LOCAL EXCHANGE SERVICE

LIFELINE ASSISTANCE SERVICE

A. General

1. Lifeline Assistance Service is a basic single line residential service that provides voice grade access to the public switched network and includes touch calling, a standard white page listing, access to emergency services (e.g., E911), access to operator services, access to interexchange services, access to directory assistance, and toll blocking services. Lifeline Assistance Service waives a federal charge and applies a credit to the basic local exchange service monthly recurring access line rate for qualifying residential customers.

B. Application

1. The customer eligible for Lifeline Assistance Service must be a participant in at least one of the following programs:
  - a) Medicaid;
  - b) Food Stamps;
  - c) Supplementary Security Income (SSI);
  - d) Federal Public Housing Assistance or Section 8; or
  - e) Low Income Home Energy Assistance Program (LIHEAP).
2. Lifeline Assistance Service applies a baseline credit equal to 100% of the federal End User Subscribe Line Charge as specified in the National Exchange Carrier Association tariff F.C.C. No. 5.
3. A supplemental reduction in the amount of \$1.75 per month will be made to the basic single line residential rate of qualifying Lifeline Assistance Service customers.

(D)

---

Issued: February 4, 2005

Effective: March 7, 2005

By: Chantel Mosby, Manager, Tariffs and Compliance  
PO Box 4065, Monroe, Louisiana 71211

GENERAL AND LOCAL EXCHANGE TARIFF

**Missouri Public**

LOCAL EXCHANGE SERVICE

REC'D NOV 30 2001

LIFELINE ASSISTANCE SERVICE

**Service Commission**

A. General

1. Lifeline Assistance Service is a basic single line residential service that provides voice grade access to the public switched network and includes touch calling, a standard white page listing, access to emergency services (e.g., E911), access to operator services, access to interexchange services, access to directory assistance, and toll blocking services. Lifeline Assistance Service waives a federal charge and applies a credit to the basic local exchange service monthly recurring access line rate for qualifying residential customers.

B. Application

1. The customer eligible for Lifeline Assistance Service must be a participant in at least one of the following programs:
  - a) Medicaid;
  - b) Food Stamps;
  - c) Supplementary Security Income (SSI);
  - d) Federal Public Housing Assistance or Section 8;
  - e) Low Income Home Energy Assistance Program (LIHEAP); or
  - f) Is income qualified as found in Missouri Statute 660.105.
2. Lifeline Assistance Service applies a baseline credit equal to 100% of the federal End User Subscriber Line Charge as specified in the National Exchange Carrier Association tariff F.C.C. No. 5. (T)
3. A supplemental reduction in the amount of \$1.75 per month will be made to the basic single line residential rate of qualifying Lifeline Assistance Service customers.

Issued: November 30, 2001

Effective: January 1, 2002

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

**Missouri Public**

FILED JAN 01 2002

**Service Commission**

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public  
Service Commission

LOCAL EXCHANGE SERVICE

REC'D MAY 01 2000

LIFELINE ASSISTANCE SERVICE

A. General

1. Lifeline Assistance Service is a basic single line residential service that provides touch voice grade access to the public switched network and includes touch calling, a standard white page listing, access to emergency services (e.g., E911), access to operator services, access to interexchange services, access to directory assistance, and toll blocking services. Lifeline Assistance Service waives a federal charge and applies a credit to the basic local exchange service monthly recurring access line rate for qualifying residential customers.

B. Application

1. The customer eligible for Lifeline Assistance Service must be a participant in at least one of the following programs:
  - a) Medicaid;
  - b) Food Stamps;
  - c) Supplementary Security Income (SSI);
  - d) Federal Public Housing Assistance or Section 8;
  - e) Low Income Home Energy Assistance Program (LIHEAP); or
  - f) Is income qualified as found in Missouri Statute 660.105.
2. Lifeline Assistance Service applies a baseline credit amount of \$3.50 to offset the federal End User Subscribe Line Charge as specified in the National Exchange Carrier Association tariff F.C.C. No. 5.
3. A supplemental reduction in the amount of \$1.75 per month will be made to the basic single line residential rate of qualifying Lifeline Assistance Service customers.

**CANCELLED**

JAN 01 2002

11/15/RS19  
Public Service Commission  
MISSOURI

Missouri Public  
Service Commission  
00-471

FILED AUG 01 2000

Issued: May 1, 2000

Effective XXXXXXXXXX

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

LIFELINE (LOW-INCOME) PROGRAM (Cont'd)

(T)

**B. Eligibility and Subscriber Requirements**

(C)

1. **An applicant must submit a completed application form along with proof of meeting one of the following eligibility criteria:**
  - a. **Missouri HealthNet (Medicaid)**
  - b. **Food Stamps**
  - c. **Supplemental Security Income (SSI)**
  - d. **Federal public housing assistance (Section 8)**
  - e. **Low Income Home Energy Assistance Program**
  - f. **Temporary Assistance for Needy Families**
  - g. **National School Free Lunch Program;**
  - h. **The customer's income, as defined in 47 CFR Section 54.400(f), is at or below 135% of the Federal Poverty Guidelines.**
2. **A Lifeline subscriber must agree to notify the Company within 30 days if:**
  - a. **The subscriber's household receives multiple discounts through either the Lifeline program and/or the Missouri Disabled program.**
  - b. **The subscriber fails to meet eligibility criteria.**
3. **A Lifeline subscriber agrees to respond in a timely manner to annual requests to verify continued eligibility.**
4. **False statements made by a Lifeline subscriber or failure to comply with Lifeline service subscriber obligations will result in de-enrollment from the program.**
5. **The Lifeline subscriber's address must be the subscriber's permanent address. If the Lifeline subscriber's address is temporary then the subscriber must verify the subscriber's address every 90 days.**

(C)

Issued: May 2, 2012

Effective: June 1, 2012

GENERAL AND LOCAL EXCHANGE TARIFF

---

LOCAL EXCHANGE SERVICE

LIFELINE ASSISTANCE SERVICE (Continued)

B. Application (Continued)

2. The customer requesting Lifeline Assistance Service must provide to the Company a signed application, certifying under penalty of perjury, that he or she, or a dependent residing in the customer's household, is receiving benefits from one of the programs specified in 1. preceding, and identifying the program or programs from which he or she, or the dependent is receiving benefits. In addition, requesting customers must provide documentation of the customer's or dependent's participation in the applicable program(s). The customer must also agree to notify the Company when he or she, or the dependent, no longer participate in the qualifying program or **programs**.
3. Lifeline Assistance Service can only be associated with the primary residential connection.
4. Lifeline Toll Restriction Service is available on a voluntary basis where technically feasible to Lifeline Assistance Service customers at no charge. Lifeline Toll Restriction Service prevents 0+, 00-, 1+NPA-NXX\_XXXX, 1010XXXX, International (01+), Directory Assistance (411, 1+411, 0+411, 555-1212, 1+/0+ 555-1212, 1+/0+ NPA-555-1212), 1+900 calls, 1+700 calls, 976 calls, and IntraLATA toll while allowing access to local, 611, 911, 0-, 1+800/888 etc., 950-XXXX and 1+950-XXXX calls and EAS calls. Access to Directory Assistance is available to Lifeline customers by dialing 0-. Access to Service Activation Codes "\*/#" (e.g. \*66, \*69) is also allowed. Upon customer request, some Service activation Codes may be blocked at no charge, where conditions and facilities permit.
5. Deposit requirements do not apply to a Lifeline Assistance Service customer if the customer voluntarily elects Toll Blocking Service.
6. Lifeline Assistance Service may no be disconnected for non-payment of toll charges.
7. Funding for Lifeline Service is obtained from a universal service support mechanism to which all telecommunications carriers that provide interstate telecommunications services contribute on an equitable and nondiscriminatory basis.

(D)

---

Issued: April 3, 2012

Effective: May 3, 2012

CANCELLED  
June 1, 2012  
Missouri Public  
Service Commission  
JI-2012-0683

Darlene N. Terry  
Manager-Tariffs  
Overland Park, KS

Filed  
Missouri Public  
Service Commission  
JI-2012-0568

GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

LIFELINE ASSISTANCE SERVICE (Continued)

B. Application (Continued)

2. The **customer requesting** Lifeline Assistance **Service must** provide to the Company a signed **application**, certifying under penalty of perjury, that he or she, **or a dependent residing in the customer's household**, is receiving benefits from one of the programs specified in 1. preceding, **and** identifying the program or programs from which he or she, **or the dependent** is receiving benefits. **In addition, requesting customers must provide documentation of the customer's or dependent's participation in the applicable program(s). The customer must also agree** to notify the Company when **he or she, or the dependent**, no longer participate in the **qualifying** program or programs. The same **application** can be used for Link-Up eligibility. (C)
3. Lifeline Assistance Service can only be associated with the primary residential connection. (T)
4. Lifeline Toll Restriction Service is available on a voluntary basis where technically feasible to Lifeline Assistance Service customers at no charge. Lifeline Toll Restriction Service prevents 0+, 00-, 1+NPA-NXX\_XXXX, 1010XXXX, International (01+), Directory Assistance (411, 1+411, 0+411, 555-1212, 1+/0+ 555-1212, 1+/0+ NPA-555-1212), 1+900 calls, 1+700 calls, 976 calls, and IntraLATA toll while allowing access to local, 611, 911, 0-, 1+800/888 etc., 950-XXXX and 1+950-XXXX calls and EAS calls. Access to Directory Assistance is available to Lifeline customers by dialing 0-. Access to Service Activation Codes "\*"/#" (e.g. \*66, \*69) is also allowed. Upon customer request, some Service activation Codes may be blocked at no charge, where conditions and facilities permit. (T)
5. Deposit requirements do not apply to a Lifeline Assistance Service customer if the customer voluntarily elects Toll Blocking Service. (T)
6. Lifeline Assistance Service may no be disconnected for non-payment of toll charges. (T)
7. Funding for Lifeline Service is obtained from a universal service support mechanism to which all telecommunications carriers that provide interstate telecommunications services contribute on an equitable and nondiscriminatory basis. (T)

Issued: November 10, 2010

Effective: December 20, 2010

CANCELLED  
May 4, 2012  
Missouri Public  
Service Commission  
JI-2012-0568

Darlene N. Terry  
Manager-Tariffs  
Overland Park, KS

FILED  
Missouri Public  
Service Commission  
JI-2011-0238



GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

Missouri Public  
Service Commission

REC'D MAY 01 2000

LIFELINE ASSISTANCE SERVICE (Continued)

B. Application (Continued)

4. The customer, who is requesting Lifeline Assistance Service, must provide to the Company a signed document, certifying under penalty of perjury, that he or she is receiving benefits from one of the programs specified in 1, preceding, identifying the program or programs from which he or she is receiving benefits, and agreeing to notify the Company when they no longer participate in the program or programs. The same document can be used for Link-Up eligibility.
5. Lifeline Assistance Service can only be associated with the primary residential connection.
6. Lifeline Toll Restriction Service is available on a voluntary basis where technically feasible to Lifeline Assistance Service customers at no charge. Lifeline Toll Restriction Service prevents 0+, 00-, 1+NPA-NXX XXXX, 1010XXXX, International (01+), Directory Assistance (411, 1+411, 0+411, 555-1212, 1+/0+ 555-1212, 1+/0+ NPA-555-1212), 1+900 calls, 1+700 calls, 976 calls, and IntraLATA toll while allowing access to local, 611, 911, 0-, 1+800/888 etc., 950-XXXX and 1+950-XXXX calls and EAS calls. Access to Directory Assistance is available to Lifeline customers by dialing 0-. Access to Service Activation Codes "\*/#" (e.g. \*66, \*69) is also allowed. Upon customer request, some Service activation Codes may be blocked at no charge, where conditions and facilities permit.
7. Deposit requirements do not apply to a Lifeline Assistance Service customer if the customer voluntarily elects Toll Blocking Service.
8. Lifeline Assistance Service may not be disconnected for non-payment of toll charges.
9. Funding for Lifeline Service is obtained from a universal service support mechanism to which all telecommunications carriers that provide interstate telecommunications services contribute on an equitable and nondiscriminatory basis.

Missouri Public  
Service Commission

FILED AUG 01 2000

Issued: May 1, 2000

Effective: June 1, 2000

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

CANCELLED  
December 20, 2010  
Missouri Public  
Service Commission  
JI-2011-0238

AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

---

LOCAL EXCHANGE SERVICE

**RESERVED FOR FUTURE USE**

(C)

(D)

(D)

---

Issued: May 2, 2012

Effective: June 1, 2012

Darlene N. Terry  
Manager-Tariffs  
Overland Park, KS

CANCELLED  
October 1, 2014  
Missouri Public  
Service Commission  
JI-2015-0072

FILED  
Missouri Public  
Service Commission  
JI-2012-0683

GENERAL AND LOCAL EXCHANGE TARIFF

---

LOCAL EXCHANGE SERVICE

LIFELINE ASSISTANCE SERVICE (Continued)

C. Rates and Charges

1. Lifeline Assistance is a federal support program that provides eligible customers with the following benefits:
  - a. A waiver of the Federal Subscriber Line Charge.
  - b. A federal credit of \$1.75 off the customer's monthly basic local service charges.
  - c. A waiver of the Federal Universal Service Fund End User Charge.
  - d. A credit of \$3.50 provided by the State of Missouri.
  - e. A second federal credit of \$1.75 which matches 50% of the state credit.
  - f. Toll Restriction, upon the customer's request, will be provided at no charge.
2. With the exception of the initial installation **charges, all** recurring and nonrecurring charges for any service ordered by the customer shall be billed at the tariffed rates. (C)
3. When a customer is no longer eligible for Lifeline Assistance Service, the Lifeline credit amount specified in 1. preceding, will be discontinued and regular tariffed rates and charges will apply.

GENERAL AND LOCAL EXCHANGE TARIFF

---

LOCAL EXCHANGE SERVICE

LIFELINE ASSISTANCE SERVICE (Continued)

C. Rates and Charges

1. **Lifeline Assistance is a federal support program that provides eligible customers with the following benefits:**
  - a. **A waiver of the Federal Subscriber Line Charge.**
  - b. **A federal credit of \$1.75 off the customer's monthly basic local service charges.**
  - c. **A waiver of the Federal Universal Service Fund End User Charge.**
  - d. **A credit of \$3.50 provided by the State of Missouri.**
  - e. **A second federal credit of \$1.75 which matches 50% of the state credit.**
  - f. **Toll Restriction, upon the customer's request, will be provided at no charge.**
2. With the exception of the initial installation charges, refer to Link-Up Service (Section 5), all recurring and nonrecurring charges for any service ordered by the customer shall be billed at the tariffed rates.
3. When a customer is no longer eligible for Lifeline Assistance Service, the Lifeline credit amount specified in 1. preceding, will be discontinued and regular tariffed rates and charges will apply.

(T)

(T)

(D)  
(D)

---

Issued: November 10, 2010

Effective: December 10, 2010

CANCELLED  
May 4, 2012  
Missouri Public  
Service Commission  
JI-2012-0568

Darlene N. Terry  
Manager-Tariffs  
Overland Park, KS

FILED  
Missouri Public  
Service Commission  
JI-2011-0238

GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

REC'D NOV 30 2001

Service Commission

LIFELINE ASSISTANCE SERVICE (Continued)

C. Rates and Charges

- 1. A credit amount applies to Lifeline Assistance Service customers monthly bill as follows: (T)

	Monthly Rate	
	_____	
Baseline Amount (waiver to offset EUSLC) Plus	*	(T)
Supplemental Amount (credit to basic service monthly rate)	1.75	(T)
	_____	(D)

- 2. With the exception of the initial installation charges, refer to Link-Up Service (Section 5), all recurring and nonrecurring charges for any service ordered by the customer shall be billed at the tariffed rates.
- 3. When a customer is no longer eligible for Lifeline Assistance Service, the Lifeline credit amount specified in 1. preceding, will be discontinued and regular tariffed rates and charges will apply.

\* Baseline amount of Federal credit is equal to 100% of the Federal End-user Subscriber Line Charge as specified in the Companies Interstate Access Tariff. (N)  
(N)

Issued: November 30, 2001

Effective: January 1, 2002

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

**Missouri Public**

CANCELLED  
December 20, 2010  
Missouri Public  
Service Commission  
JI-2011-0238

FILED JAN 01 2002

Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public  
Service Commission

LOCAL EXCHANGE SERVICE

REC'D MAY 01 2000

LIFELINE ASSISTANCE SERVICE (Continued)

C. Rates and Charges

- 1. A total credit amount applies to Lifeline Assistance Service customers monthly bill as follows:

	ISOC	Monthly Rate
Baseline Amount (waiver to offset EUSLC)	30040	\$ 3.50
Supplemental Amount (credit to basic service monthly rate)	30041	1.75
Total Credit Amount		\$ 5.25

- 2. With the exception of the initial installation charges, refer to Link-Up Service (Section 5), all recurring and nonrecurring charges for any service ordered by the customer shall be billed at the tariffed rates.
- 3. When a customer is no longer eligible for Lifeline Assistance Service, the Lifeline credit amount specified in 1. preceding, will be discontinued and regular tariffed rates and charges will apply.

**CANCELLED**

JAN 01 2002  
By *LS RSA*  
Public Service Commission  
MISSOURI

Missouri Public  
Service Commission  
00 - 471  
FILED AUG 01 2000

Issued: May 1, 2000

Effective: [REDACTED]

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

**MISSOURI DISABLED PROGRAM**

(T)

**A. General Regulations**

(C)

1. The Missouri Disabled program offers a \$3.50 discount for voice telephony service to qualifying residential subscribers.
2. A household is limited to one discount. A subscriber cannot receive additional discounts from the Missouri Disabled program or through the Lifeline program.

**B. Eligibility and Subscriber Requirements**

1. An applicant must submit a completed application form along with proof of meeting one of the following eligibility criteria:
  - a. Federal Social Security Disability benefits.
  - b. Federal Supplemental Security income.
  - c. Veterans Administration Disability benefits.
  - d. State blind pension pursuant to Section 209.010 to 209.160 RSMo
  - e. State aid to blind persons pursuant to Section 209.240 RSMo
  - f. State supplemental payments pursuant to Section 208.030, RSMo Section 660.100.2 RSMo 2000.
2. A subscriber with the Missouri Disabled Program must agree to notify the Company within 30 days if:
  - a. The subscriber's household receives multiple discounts from the Missouri Disabled Program and/or Lifeline program.
  - b. The subscriber fails to meet eligibility criteria.
3. A subscriber to the Missouri Disabled Program agrees to respond in a timely manner to annual requests to verify continued eligibility.
4. False statements made by a subscriber or failure to comply with subscriber obligations will result in de-enrollment from the program

(C)

Issued: May 2, 2012

Effective: June 1, 2012

Darlene N. Terry  
Manager-Tariffs  
Overland Park, KS

CANCELLED  
October 1, 2014  
Missouri Public  
Service Commission  
JI-2015-0072

FILED  
Missouri Public  
Service Commission  
JI-2012-0683

---

GENERAL AND LOCAL EXCHANGE TARIFF

---

LOCAL EXCHANGE SERVICE

DISABLED ASSISTANCE

A. General

A disabled customer, or a dependent of the customer in the customer's household, who requests or receives residential essential local telecommunications service, as defined in the Lifeline Assistance section of this tariff, and meets the eligibility requirements set forth in this tariff. (N)

B. Regulations

Disabled assistance is available to all residential customers who demonstrate, by self certifying with the company under penalty of perjury, that they, or a dependent, are totally and permanently disabled or blind and receiving any of the following:

- 1) Federal Social Security Disability benefits
- 2) Federal Supplemental Security income benefits
- 3) Veterans Administration benefits
- 4) State blind pension pursuant to Section 209.010 to 209.160, RSMo
- 5) State aid to blind persons pursuant to Section 209.240 RSMo
- 6) State supplemental payments pursuant to Section 208.030, RSMo Section 660.100.2 RSMo 2000.

C. Support Amount

Customers eligible under the established criteria can receive a discount equal to the amount approved by the Missouri Public Service Commission from their bill for essential local telecommunications service. The amount of state lifeline support for any customer will not exceed the recurring charges for essential local telecommunications services (including the basic service rate, Touch-Calling charge, extended area service additive, and mileage additives, if any).

---

Issued: May 20, 2005

Effective: June 22, 2005

By: Chantel Mosby, Manager, Tariffs and Compliance  
PO Box 4065, Monroe, Louisiana 71211

CANCELLED  
June 1, 2012  
Missouri Public  
Service Commission  
JI-2012-0683



---

GENERAL AND LOCAL EXCHANGE TARIFF

---

LOCAL EXCHANGE SERVICE

(N)

DISABLED ASSISTANCE

A. General

A disabled customer, or a dependent, is a customer who requests or receives residential essential local telecommunications service, as defined in the Lifeline Assistance section of this tariff, and meets the eligibility requirements set forth in this tariff.

B. Regulations

Disabled assistance is available to all residential customers who demonstrate, by self certifying with the company under penalty of perjury, that they, or a dependent, are totally and permanently disabled or blind and receiving any of the following:

- 1) Federal Social Security Disability benefits
- 2) Federal Supplemental Security income benefits
- 3) Veterans Administration benefits
- 4) State blind pension pursuant to Section 209.010 to 209.160, RSMo
- 5) State aid to blind persons pursuant to Section 209.240 RSMo
- 6) State supplemental payments pursuant to Section 208.030, RSMo Section 660.100.2 RSMo 2000.

C. Support Amount

Customers eligible under the established criteria can receive a discount equal to the amount approved by the Missouri Public Service Commission from their bill for essential local telecommunications service. The amount of state lifeline support for any customer will not exceed the recurring charges for essential local telecommunications services (including the basic service rate, Touch-Calling charge, extended area service additive, and mileage additives, if any).

(N)

---

Issued: February 4, 2005

Effective: March 7, 2005

By: Chantel Mosby, Manager, Tariffs and Compliance  
PO Box 4065, Monroe, Louisiana 71211

---

GENERAL AND LOCAL EXCHANGE TARIFF

---

LOCAL EXCHANGE SERVICE

MISSOURI UNIVERSAL SERVICE FUND

(C)

- A. CenturyTel of Northwest Arkansas will place on each retail end-user customer's bill, a surcharge equal to the Missouri Universal Fund percentage assessment ordered by the commission.
- B. The surcharge will appear as a separate line item detailed as "Missouri Universal Service Fund."
- C. The surcharge percentage will be applied to the total of each customer's charges for intrastate regulated telecommunications services that meet the definition of net jurisdictional revenues at 4 CSR 240-31.010(12).

---

Issued: May 20, 2005

Effective: June 22, 2005

By: Chantel Mosby, Manager, Tariffs and Compliance  
PO Box 4065, Monroe, Louisiana 71211

---

GENERAL AND LOCAL EXCHANGE TARIFF

---

LOCAL EXCHANGE SERVICE

(N)

MISSOURI UNIVERAL SERVICE FUND

- A. CenturyTel of Northwest Arkansas will place on each retail end-user customer's bill, a surcharge equal to the Missouri Universal Fund percentage assessment ordered by the commission.
- B. The surcharge will appear as a separate line item detailed as "Missouri Universal Service Fund."
- C. The surcharge percentage will be applied to the total of each customer's charges for intrastate regulated telecommunications services that meet the definition of net jurisdictional revenues at 4 CSR 240-31.010(12).

(N)

---

Issued: February 4, 2005

Effective: March 7, 2005

By: Chantel Mosby, Manager, Tariffs and Compliance  
PO Box 4065, Monroe, Louisiana 71211

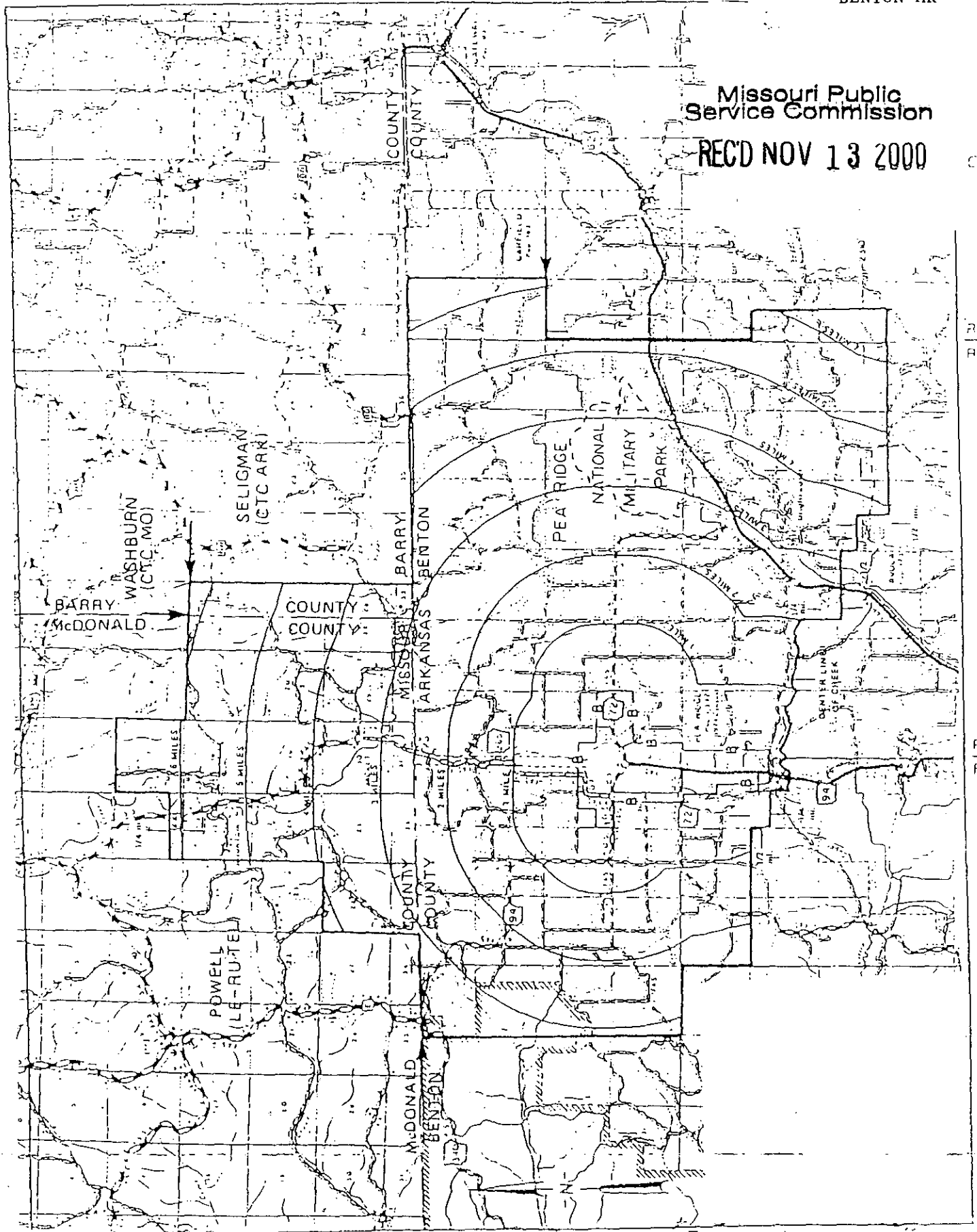
Legend

Base Rate Area — 3 — B — B —  
Exchange Boundary —————

EXCHANGE AREA MAP

Missouri Public Service Commission

REC'D NOV 13 2000



R23  
R29

R29  
R30

Issued: Nov. 13, 2000

Issued by: John Jones  
Vice-President Government Relations  
100 Century Park Drive  
Monroe, LA 71203

Effective: Dec. 13, 2000

CANCELLED  
October 1, 2014  
Missouri Public  
Service Commission  
JI-2015-0072

Missouri Public Service Commission

FILED DEC 13 2000

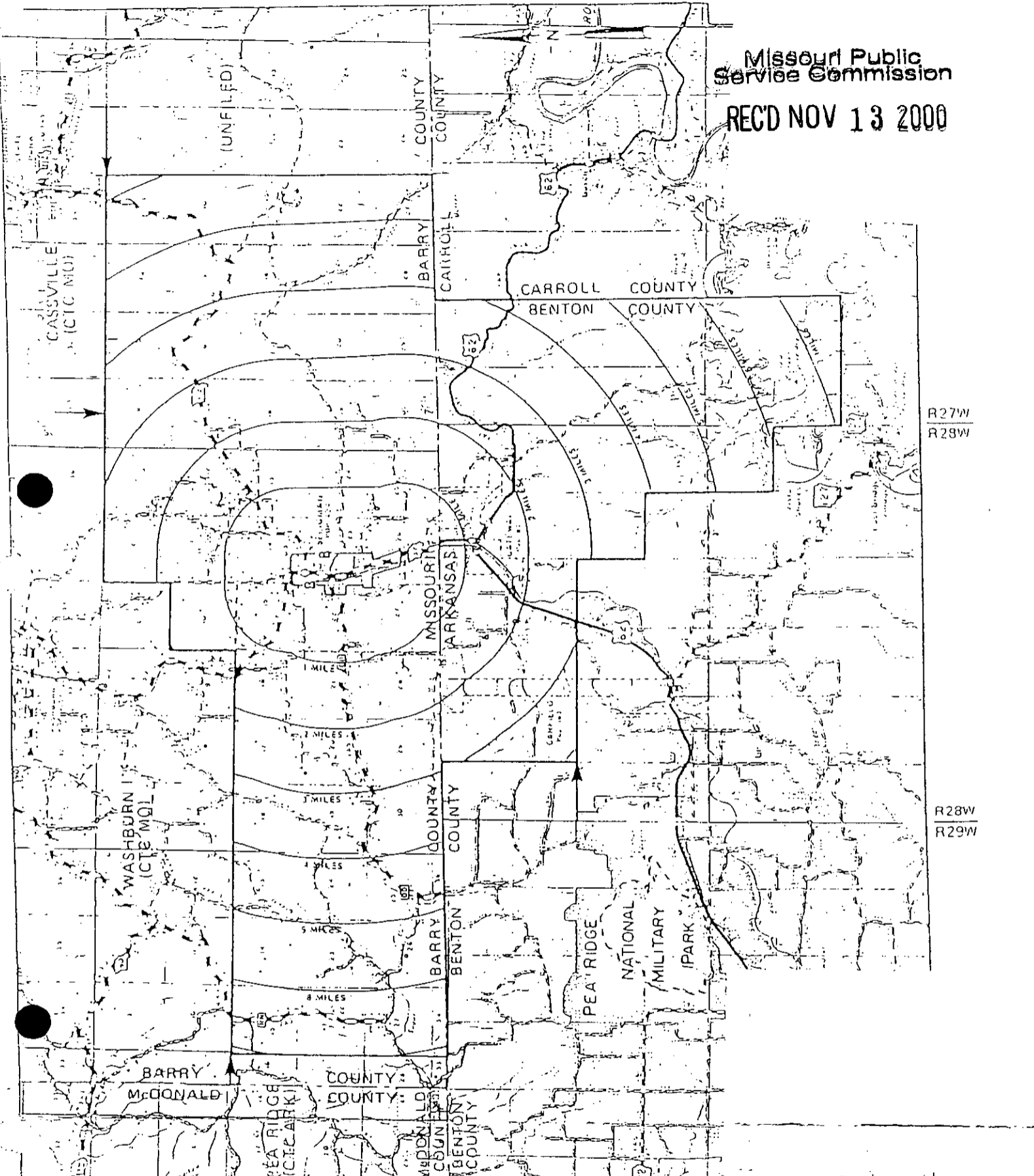
Legend

Service Area ——— 8 ——— 8 ———  
Exchange Boundary —————

EXCHANGE AREA MAP

Missouri Public  
Service Commission

REC'D NOV 13 2000



R27W  
R28W

R28W  
R29W

Issued: Nov. 13, 2000

Issued by: John Jones  
Vice-President Government Relations  
100 Century Park Drive  
Monroe, LA 71203

Effective: Dec. 13, 2000

CANCELLED  
October 1, 2014  
Missouri Public  
Service Commission  
JI-2015-0072

Missouri Public  
Service Commission

FILED DEC 13 2000

**GENERAL AND LOCAL EXCHANGE TARIFF**

---

LOCAL EXCHANGE SERVICE

CENTURYLINK LINE VOLUME PLAN (CLVP)

A. General

1. CenturyLink Line Volume Plan (CLVP) is available to business customers subscribing to 10 or more basic business lines, key lines or key trunks. A customer may have a maximum of 3,000 participating lines across all service territories served by CenturyLink incumbent local exchange carriers (each, a CenturyLink ILEC). Lines served by a CenturyLink competitive local exchange carrier (CLEC) are not contributory to or eligible for CLVP.
2. CLVP is offered as a tiered plan with each tier having a Minimum Line Requirement. Lines and/or key trunks provided by a CenturyLink ILEC which are already discounted under an existing term discount plan, line volume plan or any contractual arrangement which contains a volume and/or minimum term commitment, may contribute to the aggregate line count used for determining the applicable tier and rates for services under this CLVP, but are not eligible for additional discounts under this CLVP.
3. The terms, conditions, and application of rates for services in Qwest Corporation locations may differ from those contained herein, and are as described in the applicable tariffs, catalogs, and/or other local terms of service documents for those service locations.

B. Regulations

1. Qualifying CLVP services in locations other than those served by Qwest Corporation are defined as follows:
  - Flat rate business individual lines – local exchange service terminating into a single line instrument.
  - Flat rate key lines or key trunks – local exchange service terminating into any system classified as a key system pursuant to FCC Part 68 Rules and any hybrid system designed to function like a key system, e.g. an outbound line is manually selected, usually by pushing a button on the handset, rather than being selected automatically (usually by dialing 9).

---

ISSUED:  
August 29, 2014

By: Darlene N. Terry  
Manager - Tariffs  
5454 West 110th Street  
Overland Park, KS 66211

EFFECTIVE:  
September 29, 2014

GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

CENTURYLINK LINE VOLUME PLAN (CLVP) (Continued)

B. Regulations (Continued)

2. CLVP Feature Package, consisting of Customer's choice of any of the following features (where offered), is available in conjunction with any qualifying service:

Caller ID (includes Anonymous Call Rejection, where available)  
Call Forwarding  
Call Forward Busy  
Call Forward No Answer  
Call Forward-Remote Access (Not currently available)  
Call Waiting/Cancel Call Waiting  
Three-Way Calling  
Three-Way Calling with Transfer (Not currently available)  
Call Return  
Distinctive Ring  
Message Waiting Indicator <sup>[1]</sup>  
Voicemail <sup>[1]</sup>

3. The terms and conditions for qualifying services and optional features apply as specified in applicable CenturyLink tariffs, guidebooks, schedules, and/or other local terms of service documents, unless stated otherwise herein.
4. CLVP rates are based on line volume and a term commitment period of two, three, four or five years. Customers may not have more than one CLVP tier and term commitment period in effect across all CenturyLink service locations except as described in 5. following. Rates for qualifying services at new service locations will be charged based on the already established tier and commitment period. Any lines added after execution of the initial CLVP are contributory towards the Minimum Line Commitment but will not prompt a change in the assigned tier for the previously established lines.
5. Customers with a previously existing CLVP offered by Qwest Corporation may select a separate (second) CLVP for services in an eligible location other than Qwest Corporation. Lines in all CenturyLink ILEC service locations, including locations served by Qwest Corporation, may, at Customer's request, be contributory towards determining the tier for the second CLVP. Services in a Qwest Corporation service location are not eligible for the rates associated with the tier assigned for the second CLVP and will continue to be charged at the tier rates under the original CLVP offered by Qwest Corporation for the remainder of its term commitment period.

Alternatively, customers may discontinue a previously existing CLVP and establish a new CLVP as described in 10. following, in which instance a new tier will be established and will apply for all service locations.

<sup>[1]</sup> This service is not regulated under this tariff.

ISSUED:  
August 29, 2014

By: Darlene N. Terry  
Manager - Tariffs  
5454 West 110th Street  
Overland Park, KS 66211

EFFECTIVE:  
September 29, 2014

GENERAL AND LOCAL EXCHANGE TARIFF

---

LOCAL EXCHANGE SERVICE

CENTURYLINK LINE VOLUME PLAN (CLVP) (Continued)

2. Regulations (Continued)

6. All qualifying services must be associated with the same customer. The Company may, at its discretion, provide this plan to Affiliates or Franchisees of Customer. An Affiliate or Franchisee is an entity whose operation of business is substantially associated with Customer's name, mark, or commercial symbol. When, at the Company's discretion, this plan is provided to Affiliates or Franchisees of Customer, Customer must designate the specific account to which Early Termination Charges and Shortfall Penalties will be applied.
7. Services subject to rates under this CLVP are not eligible for discounted rates under any other local voice discount plan. Only the qualifying services listed in B.1. preceding are both contributory to and eligible for the CLVP rates herein. However, a line or key trunk in any packaged service may contribute towards the minimum line requirement. PBX trunks are neither eligible for or contributory to CLVP for purposes of determining the appropriate rate tier and minimum line requirement.
8. Customers may select a CLVP tier lower than their actual quantity of contributory services.
9. Services receiving promotional or competitive response discounts or recurring charge waivers under other term commitment programs are not eligible for CLVP rates until the terms of those offers have been satisfied for those lines.
10. Additional business lines may be added at any time during Customer's term commitment period, but will not affect the tier and monthly discount levels established upon execution of the CLVP agreement unless Customer commits to a new agreement for a greater number of lines than the existing agreement. Rates applicable under the new agreement will not apply retroactively nor will the months accrued under the initial agreement apply towards the new commitment period.
11. Customer may move all or some of the lines under this CLVP to any eligible CenturyLink service location without incurring termination charges, as long as Customer maintains the overall minimum line requirement. The CLVP rates for relocated lines are as specified in the appropriate CenturyLink tariffs, guidebooks, schedules, and/or local terms of service documents for the new service location.

---

ISSUED:  
August 29, 2014

By: Darlene N. Terry  
Manager - Tariffs  
5454 West 110th Street  
Overland Park, KS 66211

EFFECTIVE:  
September 29, 2014



**GENERAL AND LOCAL EXCHANGE TARIFF**

---

LOCAL EXCHANGE SERVICE

CENTURYLINK LINE VOLUME PLAN (CLVP) (Continued)

C. Early Termination Liability

1. If CenturyLink terminates the Service(s) for cause, or if Customer terminates the Services(s) in whole without cause before expiration of the initial commitment period, the customer will pay termination charges of \$15.00 per line of the customer's Minimum Line Requirement multiplied by the remaining number of months left on the Term. For example: a customer terminating all service with 3 months remaining on the Term and a Minimum Line Requirement of 50 lines will pay  $\$15.00 \times 50 \times 3 = \$2,250.00$ .
2. If during an annual review of Customer's account, the account falls below the Minimum Line Requirement for the discount tier, the customer will pay a shortfall penalty of \$60.00 for each line below the Minimum Line Requirement. If the customer is charged a shortfall charge, the Company may subsequently conduct quarterly audits and apply shortfall charges until the customer meets the Minimum Line Requirement.
3. The optional CLVP Feature Package does not contribute to the discount tier and is not subject to termination charges or shortfall penalty.
4. Early Termination Liability charges will be waived for CLVP customers who commit to a new term agreement that includes the same or greater number of equivalent lines or similar services (e.g. channels within a 1.544 Mbps service) for the same or greater term than their existing agreement. Months accrued under the CLVP term commitment period will not apply towards the new commitment period.

---

ISSUED:  
August 29, 2014

By: Darlene N. Terry  
Manager - Tariffs  
5454 West 110th Street  
Overland Park, KS 66211

EFFECTIVE:  
September 29, 2014

~~CANCELLED~~ MO 14-07  
October 1, 2014  
Missouri Public  
Service Commission  
JI-2015-0072

FILED  
Missouri Public  
Service Commission  
JI-2015-0057

GENERAL AND LOCAL EXCHANGE TARIFF

---

LOCAL EXCHANGE SERVICE

CENTURYLINK LINE VOLUME PLAN (CLVP) (Continued)

D. Application of Rates

1. Touch calling service charges and/or Extended Area Service charges normally billed in addition to the local exchange service rate are included in the rates specified herein. Charges for lines and key trunks in a hunting arrangement (a.k.a. rotary line service or rotary access service) that would otherwise apply as an incremental charge are also included in the rates specified herein.
2. Customers will not incur service charges or other nonrecurring charges when switching existing basic business line service to CLVP.
3. Nonrecurring charges and/or Service Charges will apply as specified in applicable CenturyLink tariffs, guidebooks, schedules, and/or local terms of service documents. Nonrecurring charges may be waived if customer moves future services from another telecommunications service provider to lines under the CLVP. However, such subsequently moved lines will not affect the tier and monthly discount level established upon execution of this agreement.
4. Qualifying services may be aggregated across the entire CenturyLink Incumbent LEC service territory to determine the applicable Tier (based on total number of lines). The monthly rate(s) in effect for each service location upon execution of a CLVP agreement will apply for the duration of the term commitment period, and are not subject to Company initiated rate increases.
5. At the end of the initial CLVP term commitment period, the CLVP term will automatically renew for up to two consecutive renewal periods unless either party provides thirty days written notice of its intention not to renew or Customer executes a new CLVP agreement. Each renewal period will be equal to the initial term commitment period for existing lines in place. During the renewal periods, Customer must retain the minimum number of lines required for the Tier assigned under the original agreement. Lines added during an auto-renewal period are eligible for the rates extended under the CLVP. If, at the end of the second auto-renewal period, Customer has not executed a new agreement, the rates for business individual lines and/or key lines/trunks, including lines/trunks in a hunting arrangement (a.k.a. rotary line service or rotary access service), and ala carte rates for optional features selected with CLVP Feature Package, if applicable, will revert to the non-contractual monthly rates in effect for those services as specified in CenturyLink's tariffs, guidebooks, schedules, and/or other local terms of service documents.

---

ISSUED:  
August 29, 2014

By: Darlene N. Terry  
Manager - Tariffs  
5454 West 110th Street  
Overland Park, KS 66211

EFFECTIVE:  
September 29, 2014

MO 14-07

CANCELLED  
October 1, 2014  
Missouri Public  
Service Commission  
JI-2015-0072

FILED  
Missouri Public  
Service Commission  
JI-2015-0057

GENERAL AND LOCAL EXCHANGE TARIFF

---

LOCAL EXCHANGE SERVICE

CENTURYLINK LINE VOLUME PLAN (CLVP) (Continued)

D. Application of Rates (Continued)

6. If, at any time during an auto-renewal period(s), Customer's total number of qualifying services fall below the minimum number of lines required to receive the CLVP discounted rates, the lines/trunks will no longer qualify for CLVP rates and will be charged at the prevailing non-contractual monthly rates for business individual lines and/or key lines/trunks, including lines/trunks in a hunting arrangement (a.k.a. rotary line service or rotary access service), as specified in CenturyLink tariffs, guidebooks, schedules, and/or other local terms of service documents. Lines/trunks reverted to non-contractual monthly rates will no longer qualify for the CLVP Feature Package rate, and features associated with those lines will be charged at the prevailing non-contractual monthly ala carte feature rates. Early termination liability charges will not apply for any lines disconnected or reverted to monthly rates after expiration of the initial term commitment period.
7. The CLVP Feature Package rate applies in addition to the Flat Rate Business Service rate. When applicable, the Flat Rate Business Service and CLVP Feature Package will appear as a single line item on the customer's bill.

---

ISSUED:  
August 29, 2014

By: Darlene N. Terry  
Manager - Tariffs  
5454 West 110th Street  
Overland Park, KS 66211

EFFECTIVE:  
September 29, 2014

~~MO 14-07~~  
CANCELLED  
October 1, 2014  
Missouri Public  
Service Commission  
JI-2015-0072

FILED  
Missouri Public  
Service Commission  
JI-2015-0057

GENERAL AND LOCAL EXCHANGE TARIF

LOCAL EXCHANGE SERVICE

CENTURYLINK LINE VOLUME PLAN (CLVP) (Continued)

E. Rates

1. Flat Rate Business Service, per Individual Line, Key Line, and/or Key Trunk, per month <sup>[1]</sup>

Number of Lines (Tier)/Minimum Line Requirement	Two Year Term	Three - Five Year Terms
10 - 49	\$19.99	\$18.99
50 - 499	18.99	17.99
500 - 999	17.99	16.99
1000 - 3000	16.99	15.99

2. Optional Services

LVP Feature Package, per line/ trunk, per month

Number of Lines (Tier)/Minimum Line Requirement	Two Year Term	Three - Five Year Terms
10 - 49	\$11.00	\$ 9.00
50 - 499	11.00	9.00
500 - 999	11.00	9.00
1000 - 3000	11.00	9.00

<sup>[1]</sup> Touch calling service, Trunk Hunting and Extended Area Service, where applicable, are included in these rates.

ISSUED:  
August 29, 2014

By: Darlene N. Terry  
Manager - Tariffs  
5454 West 110th Street  
Overland Park, KS 66211

EFFECTIVE:  
September 29, 2014

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

INDEX

	<u>SHEET</u>	
900 Call Restriction .....	47	
<b>Competitive Response Programs .....</b>	<b>65</b>	(N)
Custom Calling Local Area Signaling Service (CLASS) .....	7.1	
Custom Calling Services .....	4	
Call Forward Busy (Fixed) .....	4	
Call Forward Busy/No Answer (Fixed) .....	4.1	
Call Forward Busy/No Answer (Variable) .....	5	
Call Forward No Answer (Fixed) .....	4	
Call Forwarding - Variable .....	4	
Call Forwarding - Variable - Multipath .....	5	
Call Screening .....	5.1	
Call Waiting .....	5.1	
Calling Plan Services .....	12	
Conditions .....	13	
Outbound Call Block Feature .....	7.8	
Rates .....	8	
Remote Call Forwarding .....	6	
Speed Call 8 and 30 .....	6	
Tel-Teen Service .....	15	
Toll Control .....	7	
800 Ring .....	6	
3-Way Calling .....	7	
Customer Owned Pay Telephone Service .....	3.1	

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

INDEX

	<u>SHEET</u>	
900 Call Restriction .....	47	
<b>Custom Calling Local Area Signaling Service (CLASS) .....</b>	<b>7.1</b>	(T)
Custom Calling Services .....	4	
Call Forward Busy (Fixed) .....	4	
Call Forward Busy/No Answer (Fixed) .....	4.1	
Call Forward Busy/No Answer (Variable) .....	5	
Call Forward No Answer (Fixed) .....	4	
Call Forwarding - Variable .....	4	
Call Forwarding - Variable - Multipath .....	5	
Call Screening .....	5.1	
Call Waiting .....	5.1	
Calling Plan Services .....	12	
Conditions .....	13	
<b>Outbound Call Block Feature .....</b>	<b>7.8</b>	(N)
Rates .....	8	
Remote Call Forwarding .....	6	
Speed Call 8 and 30 .....	6	
Tel-Teen Service .....	15	
Toll Control .....	7	
800 Ring .....	6	
3-Way Calling .....	7	
Customer Owned Pay Telephone Service .....	3.1	

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

INDEX

	<u>SHEET</u>	
900 Call Restriction .....	47	
Customer Owned Pay Telephone Service.....	3.1	(D)
		(D)
		(D)
Custom Calling Services .....	4	
Call Forward Busy (Fixed) .....	4	
Call Forward Busy/No Answer (Fixed) .....	4.1	
Call Forward Busy/No Answer (Variable).....	5	
Call Forwarding - Variable - Multipath.....	5	
Call Forward No Answer (Fixed).....	4	
Call Forwarding - Variable .....	4	
Calling Plan Services.....	12	
Call Screening .....	5.1	
Call Waiting .....	5.1	
Conditions .....	13	
Rates.....	8	
Remote Call Forwarding.....	6	
800 Ring .....	6	
Speed Call 8 and 30 .....	6	
Tel-Teen Service .....	15	
3-Way Calling .....	7	
Toll Control.....	7	

Issued: February 13, 2004

Effective: March 14, 2004

By: Jeffrey Glover, Vice President External Relations  
 PO Box 4065, Monroe, Louisiana 71211

CANCELLED  
 April 08, 2010  
 Missouri Public  
 Service Commission  
 JI-2010-0555

Missouri Public

GENERAL AND LOCAL EXCHANGE TARIFF

REC'D JAN 31 2002

GENERAL SERVICES

Service Commission

INDEX

SHEET

900 Call Restriction .....	47	
Coin Telephone Service .....	1	
Customer Owned Pay Telephone Service .....	3.1	
Public Telephone Service .....	1	
Semipublic Telephone Service .....	2	
Custom Calling Services .....	4	
Call Forward Busy (Fixed) .....	4	(T)
Call Forward Busy/No Answer (Fixed) .....	4.1	
Call Forward Busy/No Answer (Variable) .....	5	(T)
Call Forwarding - Variable - Multipath .....	5	
Call Forward No Answer (Fixed) .....	4	(T)
Call Forwarding - Variable .....	4	
Calling Plan Services .....	12	
Call Screening .....	5.1	
Call Waiting .....	5.1	
Conditions .....	13	
Rates .....	8	
Remote Call Forwarding .....	6	
800 Ring .....	6	
Speed Call 8 and 30 .....	6	(T)
Tel-Teen Service .....	15	
3-Way Calling .....	7	(T)
Toll Control .....	7	

**CANCELLED**

MAR 14 2004

2nd RS 1  
Public Service Commission  
MISSOURI

Missouri Public

FILED MAR 01 2002

Service Commission

Issued: January 31, 2002

Effective: March 1, 2002

By: Jeffrey Glover, Vice President External Relations  
PO Box 4065, Monroe, Louisiana 71211



GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

Missouri Public  
Service Commission

INDEX

REC'D MAY 01 2000

SHEET

900 Call Restriction . . . . .	47
Coin Telephone Service . . . . .	1
Customer Owned Pay Telephone Service . . . . .	3.1
Public Telephone Service . . . . .	1
Semipublic Telephone Service . . . . .	2
Custom Calling Services . . . . .	4
Call Forwarding Busy - Fixed . . . . .	4
Call Forwarding Busy/No Answer - Fixed . . . . .	4.1
Call Forwarding Busy/No Answer - Variable . . . . .	5
Call Forwarding - Variable - Multipath . . . . .	5
Call Forwarding No Answer - Fixed . . . . .	4
Call Forwarding - Variable . . . . .	4
Calling Plan Services . . . . .	12
Call Screening . . . . .	5.1
Call Waiting . . . . .	5.1
Conditions . . . . .	13
Rates . . . . .	8
Remote Call Forwarding . . . . .	6
800 Ring . . . . .	6
Speed Calling . . . . .	6
Tel-Teen Service . . . . .	15
Three-Way Calling . . . . .	7
Toll Control . . . . .	7

**CANCELLED**

MAR 01 2002  
by ISRTS I  
Public Service Commission  
MISSOURI

Missouri Public  
Service Commission  
00-471  
FILED AUG 01 2000

Issued: May 1, 2000

Effective: [REDACTED]

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

---

GENERAL SERVICES

INDEX

	<u>SHEET</u>	
Direct Inward Dialing Service.....	17	
Directory Assistance Service (DA).....	20	
Directory Listings .....	22	
Employee Telephone Service.....	32	
Foreign Exchange Service.....	33	
Line Hunting Service.....	43	
Mileage -Intraexchange .....	44	
Operator Assisted Local Calls .....	48	
Private Lines and Equipment - Intraexchange.....	50	
Service Performance Guarantee .....	55	
Vacation Number Reservation.....	1	(N)
Verification and Emergency Interrupt Service .....	57	

---

Issued: October 25, 2006

Effective: November 24, 2006

Chantel Mosby  
Manager, Tariffs and Compliance  
Monroe, Louisiana

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public  
Service Commission

GENERAL SERVICES

REC'D MAY 01 2000

INDEX

	<u>SHEET</u>
Direct Inward Dialing Service . . . . .	17
Directory Assistance Service (DA) . . . . .	20
Directory Listings . . . . .	22
Employee Telephone Service . . . . .	32
Foreign Exchange Service . . . . .	33
Line Hunting Service . . . . .	43
Mileage -Intraexchange . . . . .	44
Operator Assisted Local Calls . . . . .	48
Private Lines and Equipment - Intraexchange . . . . .	50
Service Performance Guarantee . . . . .	55
Verification and Emergency Interrupt Service . . . . .	57

Missouri Public  
Service Commission  
00-471  
FILED AUG 01 2000

Issued: May 1, 2000

Effective: June 1, 2000

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

Cancelled

November 24, 2006

Missouri Public  
Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

---

GENERAL SERVICES

VACATION NUMBER RESERVATION

(N)

A. GENERAL

Vacation Number Reservation provides for temporary suspension of service at customer request for a period of not less than one (1) month and not to exceed nine (9) months in a twelve (12) month period. Vacation Number Reservation applies only to residential and business access line rates. It does not apply to Key, PBX, Centrex lines, or Trunks, calling features or bundled services. The customer's account must be current to be placed on Vacation Number Reservation. After service has been restored, there will be a minimum of one (1) month's charge for full service before the service can again be put on Vacation Number Reservation.

B. RATES

The charge for Vacation Number Reservation is Fifty (50) percent of the regular flat rated monthly access line rate.

C. CONDITIONS

1. Telephone service will be completely disconnected during the period of Vacation Number Reservation; there will be no dial tone.
2. If the customer has not requested that the service be restored after nine (9) months of Vacation Number Reservation, the service will revert back to the standard rate; however, full service (dial tone) will not be restored until the customer requests such by contacting the Telephone Company. The customer will be notified of the date of the discount expiration in advance.
3. There will be no charge to activate Vacation Number Reservation. Applicable nonrecurring charges will apply each time Vacation Number Reservation is restored to full service.

(N)

---

Issued: October 25, 2006

Effective: November 24, 2006

Chantel Mosby  
Manager, Tariffs and Compliance  
Monroe, Louisiana

---

GENERAL AND LOCAL EXCHANGE TARIFF

---

GENERAL SERVICES

RESERVED FOR FUTURE USE

(D)

(D)

---

Issued: February 13, 2004

Effective: March 14, 2004

By: Jeffrey Glover, Vice President External Relations  
PO Box 4065, Monroe, Louisiana 71211

GENERAL AND LOCAL EXCHANGE TARIFF

REC'D MAY 01 2000

GENERAL SERVICES

COIN TELEPHONE SERVICE

Public Telephone Service

A. General

Public Telephone Service is furnished for the use of the general public at the option of the Company and is not a substitute for business service.

B. Rates

Each local message . . . . . \$ .10

Toll messages are charged to the public at established toll rates.

C. Conditions

1. Booths may be furnished at the option of the Company.
2. Directory listings will not be provided for Public Telephone Service.
3. The Company retains the option of furnishing and placing such signs as may be necessary. Permits or fees for such signs are the responsibility of the customer with whom arrangements are made for installation of the service.
4. The Company will continue to install and maintain inside wire for Company owned coin sets.

**CANCELLED**

~~CANCELLED~~

MAR 14 2004

By *RS 1*  
Public Service Commission  
MISSOURI

~~MAR 01 2002~~

~~By *RS 1*  
Public Service Commission  
MISSOURI~~

Missouri Public  
Service Commission  
*00-27*

FILED AUG 01 2000

Issued: May 1, 2000

Effective: ~~May 1, 2000~~

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

---

GENERAL AND LOCAL EXCHANGE TARIFF

---

GENERAL SERVICES

RESERVED FOR FUTURE USE

(D)

(D)

---

Issued: February 13, 2004

Effective: March 14, 2004

By: Jeffrey Glover, Vice President External Relations  
PO Box 4065, Monroe, Louisiana 71211

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public  
Service Commission

GENERAL SERVICES

REC'D MAY 01 2000

COIN TELEPHONE SERVICE (Continued)

Public Telephone Service (Continued)

C. Conditions (Continued)

- 5. It is expected that the agent or responsible customer will exercise reasonable caution to prevent usage of fraudulent coins or malicious damage to the equipment. The coin telephone instrument may be removed or relocated when in the opinion of the Telephone Company, the telephone instrument, associated equipment or its contents may be subject to theft or damage or when slugs, mutilated, or foreign coins are deposited in the collection device or when the telephone does not meet the revenue objectives of the Telephone Company.

**CANCELLED**

MAR 14 2004

1st RS 1.1

Missouri Public Service Commission  
MISSOURI

Missouri Public  
Service Commission

FILED AUG 01 2000  
00-471

Issued: May 1, 2000

Effective

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000



GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

INDEX

	<u>SHEET</u>	
Direct Inward Dialing Service .....	17	
Directory Assistance Service (DA) .....	20	
Directory Listings .....	22	
Employee Telephone Service .....	32	
Foreign Exchange Service .....	33	
Line Hunting Service .....	43	
Mileage - Intraexchange .....	44	
Operator Assisted Local Calls .....	48	
Private Lines and Equipment - Intraexchange .....	50	
Residence Customer Referral Program .....	59	
<b>Satisfaction Guarantee Program .....</b>	<b>64</b>	(N)
Service Performance Guarantee .....	55	
Telecommunications Service Priority (TSP) System .....	60	
Vacation Number Reservation .....	1	
Verification and Emergency Interrupt Service .....	57	

Issued: February 18, 2011

Effective: February 28, 2011

CANCELLED  
October 1, 2014  
Missouri Public  
Service Commission  
JI-2015-0072

Darlene N. Terry  
Manager-Tariffs  
Overland Park, KS

Filed  
Missouri Public  
Service Commission  
JI-2011-0428

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

INDEX

	<u>SHEET</u>	
Direct Inward Dialing Service .....	17	
Directory Assistance Service (DA) .....	20	
Directory Listings .....	22	
Employee Telephone Service .....	32	
Foreign Exchange Service .....	33	
Line Hunting Service .....	43	
Mileage - Intraexchange .....	44	
Operator Assisted Local Calls .....	48	
Private Lines and Equipment - Intraexchange .....	50	
Residence Customer Referral Program .....	59	
Service Performance Guarantee .....	55	
<b>Telecommunications Service Priority (TSP) System .....</b>	<b>60</b>	<b>(N)</b>
Vacation Number Reservation .....	1	
Verification and Emergency Interrupt Service .....	57	

---

GENERAL AND LOCAL EXCHANGE TARIFF

---

GENERAL SERVICES

INDEX

	<u>SHEET</u>	
Direct Inward Dialing Service .....	17	
Directory Assistance Service (DA) .....	20	
Directory Listings.....	22	
Employee Telephone Service .....	32	
Foreign Exchange Service .....	33	
Line Hunting Service .....	43	
Mileage -Intraexchange.....	44	
Operator Assisted Local Calls.....	48	
Private Lines and Equipment - Intraexchange .....	50	
<b>Residence Customer Referral Program.....</b>	<b>59</b>	(N)
Service Performance Guarantee .....	55	
Vacation Number Reservation .....	1	
Verification and Emergency Interrupt Service.....	57	

---

Issued: January 20, 2010

Effective: February 19, 2010

CANCELLED  
September 18, 2010  
Missouri Public  
Service Commission  
JI-2011-0076

Darlene N. Terry  
Manager-Tariffs  
Overland Park, KS

FILED  
Missouri Public  
Service Commission  
JI-2010-0464

GENERAL AND LOCAL EXCHANGE TARIFF

---

GENERAL SERVICES

RESERVED FOR FUTURE USE

(D)

(D)

---

Issued: February 13, 2004

Effective: March 14, 2004

By: Jeffrey Glover, Vice President External Relations  
PO Box 4065, Monroe, Louisiana 71211

CANCELLED  
February 19, 2010  
Missouri Public  
Service Commission  
JI-2010-0464

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public  
Service Commission

GENERAL SERVICES

REC'D MAY 01 2000

COIN TELEPHONE SERVICE (Continued)

Semipublic Telephone Service (1)

A. General

Semipublic Telephone Service may be furnished where there is a shared use of the service by the customer and the general public.

B. Rates and Charges

1. Service Charges as specified in Section 6 of this tariff apply to Semipublic Telephone Service.
2. Monthly rate for local exchange service - See Section 4.
3. An installation charge shall apply for each Semipublic Telephone Service installed, in addition to the applicable service charges specified in Section 6.

Installation Charge per Semipublic Telephone	<u>RATE</u> \$70.00
--	------------------------

C. Conditions

1. Semipublic Telephone Service is furnished only on an individual line basis.
2. Only one semipublic telephone will be installed on a premises except when, in the judgement of the Company, additional semipublic telephones are warranted.
3. One directory listing per semipublic telephone may be provided without additional charge.
4. The customer may access the coin receptacle of the telephone. The customer may retain all local coin, as a concession to the Company for collection of the station, but will be responsible for all toll charges including taxes billed against the station number in addition to the rates for local exchange service.

**CANCELLED**

MAR 14 2004

RS 2

Public Service Commission  
**MISSOURI**

Missouri Public  
Service Commission

00-471

FILED AUG 01 2000

- (1) In those exchanges equipped with Touch Tone capability, rotary service is limited to existing customers at existing locations.

Issued: May 1, 2000

Effective: ~~June 1, 2000~~

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

---

GENERAL SERVICES

RESERVED FOR FUTURE USE

(D)

(D)

(D)  
(D)

---

Issued: February 13, 2004

Effective: March 14, 2004

By: Jeffrey Glover, Vice President External Relations  
PO Box 4065, Monroe, Louisiana 71211

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

Missouri Public  
Service Commission

COIN TELEPHONE SERVICE (Continued)

REC'D MAY 01 2000

Semipublic Telephone Service (1) (Continued)

C. Conditions (Continued)

- 5. The Company will continue to install and maintain inside wire for Company owned semipublic telephone sets.
- 6. Bridged telephone sets without dials, for answering incoming calls only, may be provided if located within view of the semipublic telephone.

**CANCELLED**

MAR 14 2004  
1st RS 3  
Public Service Commission  
MISSOURI

Missouri Public  
Service Commission  
00 - 471  
FILED AUG 01 2000

(1) In those exchanges equipped with Touch Tone capability, rotary service is limited to existing customers at existing locations.

Issued: May 1, 2000

Effective: ~~October 1, 2000~~

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public  
Service Commission

GENERAL SERVICES

REC'D MAY 01 2000

COIN TELEPHONE SERVICE

Customer Owned Pay Telephone Service

A. General

Customer Owned Pay Telephone Service (COPTS) is an exchange line service provided at the request of a certified COPTS provider for telecommunication use.

Customer Owned Pay Service Telephone is provided for use with Individual Line Service.

The carriage and completion of local and intraLATA toll messages are provided by the Company.

Customer Owned Pay Telephone Service (COPTS) is provided subject to the condition that telephone messages (local and long-distance) placed from stations which are accessible to the public are completed over COPTS lines (or other Public or Semipublic lines). Where COPTS is provided, any type or grade of business service offered regularly at that location may be furnished in addition, provided such business service is confined to locations solely for use by the particular establishment.

Customer owned pay telephone instruments may not be attached to other types of access lines. A subscriber must use a separate COPTS line for each customer owned pay telephone installed except for inmate-telephone service as specified on Sheet No. 3.4. Off-premises extensions to customer owned pay telephones are not permitted.

B. Responsibility of the Customer

The customer shall be responsible for the installation, operation, and maintenance of any customer owned pay telephone instruments used in connection with this service. In addition, the customer is responsible for meeting all federal, state, and local statutes with respect to the provision of customer owned telephone instruments in accordance with all hearing-impaired and handicapped person requirements.

Missouri Public  
Service Commission  
00-471  
FILED AUG 01 2000

Issued: May 1, 2000

Effective: June 1, 2000

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000



GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

Missouri Public  
Service Commission

COIN TELEPHONE SERVICE (Continued)

REC'D MAY 01 2000

Customer Owned Pay Telephone Service (Continued)

B. Responsibility of the Customer (Continued)

Customer owned pay telephone instruments must be connected to the Company network in compliance with Part 68 of the FCC Rules and Regulations and have the following operational characteristics except as specified for Inmate Service on Sheet No. 3.4.

- 1) Must be capable of providing access to all locally available long-distance companies where provisions for interexchange calling is provided.
- 2) Must be able to access the "Operator" where 911 is not available at no charge to the calling party.
- 3) Must be able to access 911 Emergency Service, when available, at no charge to the calling party.
- 4) Must be able to access 1411 Directory Assistance at no charge to the calling party.
- 5) The appropriate emergency number (Operator, 911) must be clearly posted at each location of a customer owned pay telephone.
- 6) Must clearly indicate procedures for obtaining a refund from the customer and that the customer owned pay telephone is not being provided by the Company. (The Company is not responsible for refunds of coins deposited in customer owned public pay telephones).
- 7) Must be equipped to return the coins to the caller in the case of an incomplete call.
- 8) The telephone number of the line must be displayed on each instrument.

Missouri Public  
Service Commission  
00-471  
FILED AUG 01 2000

Issued: May 1, 2000

Effective: [REDACTED]

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

COIN TELEPHONE SERVICE

Customer Owned Pay Telephone Service (Continued)

C. Violations of Regulations

Where any customer owned pay telephone is used and/or connected in violation of this Tariff, the Company will promptly notify the customer of the violation.

D. Optional Service Features

**CALL SCREENING**

(T)

Where facilities permit, the customer may subscribe to Call Screening at the rates in this Section of the tariff.

Outgoing Call Screening provides customers with a choice of originating call screening options when an operator services system is involved in the processing of a call. Options include screening toll calls to be billed to a credit card, a third number or collect to prevent operator assisted sent-paid calls from being processed.

Incoming Call Screening prevents the billing of incoming collect and/or third number billed calls to the customer's telephone number.

**ANSWER SUPERVISION**

(N)

Answer Supervision is the line side functionality that provides an electrical signal to the calling end of a switched telephone connection when the called line goes off-hook. COPTS Answer Supervision will be provided for use with COPTS Service as specified in this tariff schedule to assist in determining when billing for a specific call should commence.

(N)

Issued: February 13, 2004

Effective: March 14, 2004

By: Jeffrey Glover, Vice President External Relations  
PO Box 4065, Monroe, Louisiana 71211

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

Missouri Public  
Service Commission

REC'D MAY 01 2000

COIN TELEPHONE SERVICE

Customer Owned Pay Telephone Service (Continued)

C. Violations of Regulations

Where any customer owned pay telephone is used and/or connected in violation of this Tariff, the Company will promptly notify the customer of the violation.

D. Optional Service Features

Where facilities permit, the customer may subscribe to Call Screening at the rates in this Section of the tariff.

Outgoing Call Screening provides customers with a choice of originating call screening options when an operator services system is involved in the processing of a call. Options include screening toll calls to be billed to a credit card, a third number or collect to prevent operator assisted sent-paid calls from being processed.

Incoming Call Screening prevents the billing of incoming collect and/or third number billed calls to the customer's telephone number.

**CANCELLED**

MAR 14 2004

*RS 3.3*  
Public Service Commission  
MISSOURI

Missouri Public  
Service Commission  
00-471  
FILED AUG 01 2000

Issued: May 1, 2000

Effective

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

---

GENERAL SERVICES

COIN TELEPHONE SERVICE (Continued)

Customer Owned Pay Telephone Service - Continued

E. Rates and Charges

Customer Owned Pay Telephone Service will be offered for business individual line service at the rates shown in Section 4 of this tariff for Business Service, Individual Line. (T)

Answer Supervision will be provided at a rate of \$5.55 per line. (N)

Service charges as shown in Section 6 of this tariff are applicable.

Listings in connection with Customer Owned Pay Telephone Service are furnished under the same rates and regulations as other business service.

Directory Assistance charges are applicable as specified in Section 5 of this tariff.

F. COPTS Inmate Telephone Service

The customer has the option to connect customer provided line concentrator terminal equipment to this service. Customer Provided Line Concentrator Terminal equipment are interconnect devices which provide the customer with the capability to connect more than one customer owned pay telephone to a single Customer Owned Pay Telephone access line. This type of terminal equipment is to be connected to the Customer Owned Pay Telephone access line in accordance with the provisions of Section 2, Connection with Customer-Premises Equipment and Facilities found in this tariff.

Subject to other applicable provisions of this tariff, the following provisions also apply to COPTS Inmate Telephone Service:

- May be arranged by the administrator to restrict or block incoming calls, block access to certain telephone numbers, limit the telephone numbers inmates may call, and limit the duration of the calls.
- May be arranged to block Directory Assistance (1411) and 911 calls.
- Shall be programmed to allow only "0+" collect calls for local, and intraLATA and interLATA toll calls and to block all other calls.

---

Issued: February 13, 2004

Effective: March 14, 2004

By: Jeffrey Glover, Vice President External Relations  
PO Box 4065, Monroe, Louisiana 71211

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

Missouri Public  
Service Commission

REC'D MAY 01 2000

COIN TELEPHONE SERVICE (Continued)

Customer Owned Pay Telephone Service - Continued

E. Rates and Charges

Customer Owned Pay Telephone Service will be offered for business individual line service at the rates shown in Section 4 of this tariff for Business Service, Individual Line. (See Note 1.)

Service charges as shown in Section 6 of this tariff are applicable.

Listings in connection with Customer Owned Pay Telephone Service are furnished under the same rates and regulations as other business service.

Directory Assistance charges are applicable as specified in Section 5 of this tariff.

F. COPTS Inmate Telephone Service

The customer has the option to connect customer provided line concentrator terminal equipment to this service. Customer Provided Line Concentrator Terminal equipment are interconnect devices which provide the customer with the capability to connect more than one customer owned pay telephone to a single Customer Owned Pay Telephone access line. This type of terminal equipment is to be connected to the Customer Owned Pay Telephone access line in accordance with the provisions of Section 2, Connection with Customer-Premises Equipment and Facilities found in this tariff.

Subject to other applicable provisions of this tariff, the following provisions also apply to COPTS Inmate Telephone Service:

- May be arranged by the administrator to restrict or block incoming calls, block access to certain telephone numbers, limit the telephone numbers inmates may call, and limit the duration of the calls.
- May be arranged to block Directory Assistance (1411) and 911 calls.
- Shall be programmed to allow only "0+" collect calls for local, and intraLATA and interLATA toll calls and to block all other calls.

**CANCELLED**

MAR 14 2004

RS 3.4

Missouri Public  
Service Commission

00 - 471  
FILED AUG 01 2000

Note 1 - Billing GSEC - COPT Public Service Commission

MISSOURI

Issued: May 1, 2000

Effective

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public

GENERAL SERVICES

REC'D JAN 31 2002

CUSTOM CALLING SERVICES (Continued)

Service Commission

A. General

Custom Calling Services are optional telephone service arrangements which provide customer-controlled communications features on individual service lines. Custom Calling Services are available only through central offices which, at the Company's option, are appropriately equipped. Operating specifics may vary by central office equipment type but can be described generally as:

1. Call Forwarding - Variable

Permits a customer to transfer all incoming calls to another telephone number within the exchange or on the Long Distance Telecommunications Network where facilities permit. The Call Forwarding customer is responsible for the payment of charges for each call between his Call Forwarding equipped telephone and the telephone to which the call is being forwarded. The transmission may vary depending on the distance and routing necessary, therefore, transmission may not meet normal standards.

2. Call Forward Busy (Fixed)

(T)

This feature, permanently activated, provides customers the ability to redirect incoming calls to a preselected line number when such incoming calls encounter a normal busy line condition.

3. Call Forward No Answer (Fixed)

(T)

This feature, permanently activated, provides customers the ability to redirect incoming calls to a preselected line number when such incoming calls encounter a no answer condition after a specific number of rings.

Missouri Public

FILED MAR 01 2002

Service Commission

Issued: January 31, 2002

Effective: March 1, 2002

By: Jeffrey Glover, Vice President External Relations  
PO Box 4065, Monroe, Louisiana 71211

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public  
Service Commission

GENERAL SERVICES

REC'D MAY 01 2000

CUSTOM CALLING SERVICES (Continued)

A. General

Custom Calling Services are optional telephone service arrangements which provide customer-controlled communications features on individual service lines. Custom Calling Services are available only through central offices which, at the Company's option, are appropriately equipped. Operating specifics may vary by central office equipment type but can be described generally as:

1. Call Forwarding - Variable

Permits a customer to transfer all incoming calls to another telephone number within the exchange or on the Long Distance Telecommunications Network where facilities permit. The Call Forwarding customer is responsible for the payment of charges for each call between his Call Forwarding equipped telephone and the telephone to which the call is being forwarded. The transmission may vary depending on the distance and routing necessary, therefore, transmission may not meet normal standards.

2. Call Forwarding Busy - Fixed

This feature, permanently activated, provides customers the ability to redirect incoming calls to a preselected line number when such incoming calls encounter a normal busy line condition.

3. Call Forwarding No Answer - Fixed

This feature, permanently activated, provides customers the ability to redirect incoming calls to a preselected line number when such incoming calls encounter a no answer condition after a specific number of rings.

**CANCELLED**

MAR 01 2002  
Public Service Commission  
MISSOURI

Missouri Public  
Service Commission

FILED AUG 01 2000

Issued: May 1, 2000

Effective: June 1, 2000

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

**Missouri Public**

**REC'D MAR 05 2002**

CenturyTel of Northwest Arkansas, LLC (Missouri)

**Service Commission**

PSC MO. NO. 1

SECTION 5

2nd Revised Sheet 4.1

Cancels 1st Revised Sheet 4.1

(T)

---

**GENERAL AND LOCAL EXCHANGE TARIFF**

---

**GENERAL SERVICES**

**CUSTOM CALLING SERVICES (Continued)**

**A. General (Continued)**

**4. Call Forward Busy/No Answer (Fixed)**

This feature, permanently activated, provides customers the ability to redirect incoming calls to a preselected line number when such incoming calls encounter either a normal busy line condition or a no answer conditions.

**Missouri Public**

**FILED APR 04 2002**

**Service Commission**

---

Issued: March 5, 2002

Effective: April 4, 2002

By: Jeffrey Glover, Vice President External Relations  
PO Box 4065, Monroe, Louisiana 71211



GENERAL AND LOCAL EXCHANGE TARIFF

---

GENERAL SERVICES

Missouri Public

REC'D JAN 31 2002

CUSTOM CALLING SERVICES (Continued)

Service Commission

A. General (Continued)

4. Call Forward Busy/No Answer (Fixed)

(T)

This feature, permanently activated, provides customers the ability to redirect incoming calls to a preselected line number when such incoming calls encounter either a normal busy line condition or a no answer conditions.

**CANCELLED**

APR 04 2002  
By *2nd RS 4.1*  
Public Service Commission  
MISSOURI

Missouri Public

FILED MAR 01 2002

Service Commission

---

Issued: January 31, 2002

Effective: March 1, 2002

By: Jeffrey Glover, Vice President External Relations  
PO Box 4065, Monroe, Louisiana 71211

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public  
Service Commission

GENERAL SERVICES

REC'D MAY 01 2000

CUSTOM CALLING SERVICES (Continued)

A. General (Continued)

4. Call Forwarding Busy/No Answer - Fixed

This feature, permanently activated, provides customers the ability to redirect incoming calls to a preselected line number when such incoming calls encounter either a normal busy line condition or a no answer conditions.

**CANCELLED**

MAR 01 2002  
By *ISPS 4.1*  
Public Service Commission  
MISSOURI

Missouri Public  
Service Commission  
00-471  
FILED AUG 01 2000

Issued: May 1, 2000

Effective: June 1, 2000

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

REC'D MAR 05 2002

CenturyTel of Northwest Arkansas, LLC (Missouri)

Service Commission

PSC MO. NO. 1

(T)

SECTION 5

2nd Revised Sheet 5

Cancels 1st Revised Sheet 5

---

GENERAL AND LOCAL EXCHANGE TARIFF

---

GENERAL SERVICES

CUSTOM CALLING SERVICES (Continued)

A. General (Continued)

5. Call Forward Busy/No Answer (Variable)

This feature allows calls to either a party who does not answer or a busy line to be routed to an alternate specified directory number. The alternate specified directory number may be in the same switching office or may be reached via local toll trunks.

6. Call Forwarding - Variable - Multipath

Allows a Call Forwarding - Variable customer the capability to specify the number of calling paths to be made available to forward calls simultaneously to the destination directory number. This allows customers who are forwarding calls intended for a group of lines arranged in a hunt group, to control the number of simultaneous calls that can be forwarded to a target number. In order to use the Multipath feature, the "call forwarded to" number must be in a hunt group.

Missouri Public

FILED APR 04 2002

Service Commission

---

Issued: March 5, 2002

Effective: April 4, 2002

By: Jeffrey Glover, Vice President External Relations  
PO Box 4065, Monroe, Louisiana 71211

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

Missouri Public

CUSTOM CALLING SERVICES (Continued)

REC'D JAN 31 2002

A. General (Continued)

Service Commission

5. Call Forward Busy/No Answer (Variable)

(T)

This feature allows calls to either a party who does not answer or a busy line to be routed to an alternate specified directory number. The alternate specified directory number may be in the same switching office or may be reached via local toll trunks.

6 Call Forwarding - Variable - Multipath

Allows a Call Forwarding - Variable customer the capability to specify the number of calling paths to be made available to forward calls simultaneously to the destination directory number. This allows customers who are forwarding calls intended for a group of lines arranged in a hunt group, to control the number of simultaneous calls that can be forwarded to a target number. In order to use the Multipath feature, the "call forwarded to" number must be in a hunt group.

**CANCELLED**

APR 04 2002

By *Ind RSS*  
Public Service Commission  
MISSOURI

Missouri Public

FILED MAR 01 2002

Service Commission

Issued: January 31, 2002

Effective: March 1, 2002

By: Jeffrey Glover, Vice President External Relations  
PO Box 4065, Monroe, Louisiana 71211

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public  
Service Commission

GENERAL SERVICES

REC'D MAY 01 2000

CUSTOM CALLING SERVICES (Continued)

A. General (Continued)

5. Call Forwarding Busy/No Answer - Variable

This feature allows calls to either a party who does not answer or a busy line to be routed to an alternate specified directory number. The alternate specified directory number may be in the same switching office or may be reached via local toll trunks.

6 Call Forwarding - Variable - Multipath

Allows a Call Forwarding - Variable customer the capability to specify the number of calling paths to be made available to forward calls simultaneously to the destination directory number. This allows customers who are forwarding calls intended for a group of lines arranged in a hunt group, to control the number of simultaneous calls that can be forwarded to a target number. In order to use the Multipath feature, the "call forwarded to" number must be in a hunt group.

**CANCELLED**

MAR 01 2002

*LRSS*  
Public Service Commission  
MISSOURI

Missouri Public  
Service Commission

00 - 471

FILED AUG 01 2000

Issued: May 1, 2000

Effective: ~~June 1, 2000~~

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public  
Service Commission

GENERAL SERVICES

REC'D MAY 01 2000

CUSTOM CALLING SERVICES (Continued)

A. General (Continued)

7. Call Screening

Enables the customer to restrict outgoing operator handled and direct dialed toll calls from the service point to only those calls which are charged to the called number, a third number or to a calling card account. Incoming screening prevents collect or third number calls from being billed to the line.

8. Call Waiting

When a customer is talking on the telephone, a short spurt of tone signals that a call is waiting. The tone is heard only by the Call Waiting customer, while the incoming caller hears a regular ringing signal. Flashing the hookswitch "holds" the first call while the second is answered. The customer can alternate between calls by flashing the hookswitch.

Cancel Call Waiting which provides the customer the ability to disable the Call Waiting feature for the duration of one call will also be provided as an adjunct feature where available. The feature is activated by dialing a special code prior to placing a call or during an established call. It is automatically deactivated when the customer disconnects from the call. When Cancel Call Waiting is activated, anyone calling the number will receive the normal busy treatment.

Missouri Public  
Service Commission  
00-471  
FILED AUG 01 2000

Issued: May 1, 2000

Effective: [REDACTED]

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

---

GENERAL AND LOCAL EXCHANGE TARIFF

---

GENERAL SERVICES

CUSTOM CALLING SERVICES (Continued)

A. General (Continued)

9. Remote Call Forwarding

Allows calls placed to a customer's telephone number in one central office to automatically be forwarded by Company central office equipment to another customer designated line located outside that central office's serving area. This service is grandfathered to existing customers at existing locations. No new service will be offered.

(N)  
(N)  
(N)

10. 800 Ring

This feature allows distinctive ringing to be applied to an individual line, where each of two numbers, a main number and "800 Ring" number, will have a uniquely distinctive ring for customer identification. Because two telephone numbers are associated with one telephone line, only one conversation can be conducted at a time.

Regulations for Directory Listings set forth in this tariff will apply for the main number. The customer is entitled to one free listing in the alphabetical section of the telephone directory for the "800 Ring" number, regardless of the class of service.

11. Speed Call 8 and 30

Enables a customer to place calls to other telephone numbers by dialing a one- or two-digit code rather than the complete telephone number. Customer may subscribe to only one of either the 8-Code capacity or 30-Code capacity on the same line.

---

Issued: January 19, 2007

Effective: February 18, 2007

Chantel Mosby  
Manager, Tariffs and Compliance  
Monroe, Louisiana

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

Missouri Public

REC'D JAN 31 2002

Service Commission

CUSTOM CALLING SERVICES (Continued)

A. General (Continued)

9. Remote Call Forwarding

Allows calls placed to a customer's telephone number in one central office to automatically be forwarded by Company central office equipment to another customer designated line located outside that central office's serving area.

10. 800 Ring

This feature allows distinctive ringing to be applied to an individual line, where each of two numbers, a main number and "800 Ring" number, will have a uniquely distinctive ring for customer identification. Because two telephone numbers are associated with one telephone line, only one conversation can be conducted at a time.

Regulations for Directory Listings set forth in this tariff will apply for the main number. The customer is entitled to one free listing in the alphabetical section of the telephone directory for the "800 Ring" number, regardless of the class of service.

11. Speed Call 8 and 30

(T)

Enables a customer to place calls to other telephone numbers by dialing a one- or two-digit code rather than the complete telephone number. Customer may subscribe to only one of either the 8-Code capacity or 30-Code capacity on the same line.

Missouri Public

FILED MAR 01 2002

Service Commission

Issued: January 31, 2002

Effective: March 1, 2002

By: G. Jeffrey Glover, Vice President External Relations  
PO Box 4065, Monroe, Louisiana 71211

Cancelled

February 18, 2007

Missouri Public  
Service Commission



GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public  
Service Commission

GENERAL SERVICES

REC'D MAY 01 2000

CUSTOM CALLING SERVICES (Continued)

A. General (Continued)

9. Remote Call Forwarding

Allows calls placed to a customer's telephone number in one central office to automatically be forwarded by Company central office equipment to another customer designated line located outside that central office's serving area.

10. 800 Ring

This feature allows distinctive ringing to be applied to an individual line, where each of two numbers, a main number and "800 Ring" number, will have a uniquely distinctive ring for customer identification. Because two telephone numbers are associated with one telephone line, only one conversation can be conducted at a time.

Regulations for Directory Listings set forth in this tariff will apply for the main number. The customer is entitled to one free listing in the alphabetical section of the telephone directory for the "800 Ring" number, regardless of the class of service.

11. Speed Calling

Enables a customer to place calls to other telephone numbers by dialing a one- or two-digit code rather than the complete telephone number. Customer may subscribe to only one of either the 8-Code capacity or 30-Code capacity on the same line.

**CANCELLED**

MAR 01 2002

*1stARS6*  
Public Service Commission  
MISSOURI

Missouri Public  
Service Commission  
00 - 471  
FILED AUG 01 2000

Issued: May 1, 2000

Effective: June 1, 2000

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

Missouri Public

REC'D JAN 31 2002

CUSTOM CALLING SERVICES (Continued)

Service Commission

A. General (Continued)

12. 3-Way Calling

(T)

Permits a customer to add a third party to an existing conversation. When a customer is on a call and wishes to call a third party, he depresses the hookswitch. This places his first call on hold and three short tones are heard signifying the 3-Way Calling mode has been accessed. The customer will receive dial tone and may dial the telephone number of the desired third party. When the third party answers, the second party remains on hold, permitting private conversation between the customer and the third party. The 3-way connection can then be established by flashing the hookswitch once, permitting the customer, the second party and the third party to converse.

(T)

(T)

The transmission may vary depending on the distance and routing necessary, therefore, transmission may not meet normal standards.

13. Toll Control

Prevents unauthorized persons from making calls to toll points. The Toll control feature will not be able to access any "1+" numbers or operator assisted numbers ("0+" and "0-"). The Toll Control feature is offered with Tel-Teen Service only.

Missouri Public

FILED MAR 01 2002

Service Commission

Issued: January 31, 2002

Effective: March 1, 2002

By: Jeffrey Glover, Vice President External Relations  
PO Box 4065, Monroe, Louisiana 71211

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public  
Service Commission

GENERAL SERVICES

REC'D MAY 01 2000

CUSTOM CALLING SERVICES (Continued)

A. General (Continued)

12. Three-Way Calling

Permits a customer to add a third party to an existing conversation. When a customer is on a call and wishes to call a third party, he depresses the hookswitch. This places his first call on hold and three short tones are heard signifying the Three-Way Calling mode has been accessed. The customer will receive dial tone and may dial the telephone number of the desired third party. When the third party answers, the second party remains on hold, permitting private conversation between the customer and the third party. The three-way connection can then be established by flashing the hookswitch once, permitting the customer, the second party and the third party to converse.

The transmission may vary depending on the distance and routing necessary, therefore, transmission may not meet normal standards.

13. Toll Control

Prevents unauthorized persons from making calls to toll points. The Toll control feature will not be able to access any "1+" numbers or operator assisted numbers ("0+" and "0-"). The Toll Control feature is offered with Tel-Teen Service only.

**CANCELLED**

MAR 01 2002

*LSRS 7*  
Public Service Commission  
MISSOURI

Missouri Public  
Service Commission

FILED AUG 01 2000

Issued: May 1, 2000

Effective: XXXXXXXXXX

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

CUSTOM CALLING SERVICES (Continued)

A. General (Continued)

14. Custom Calling Local Area Signaling Service (CLASS)

(N)

Custom Calling Local Area Signaling Service (Class ) is a group of Custom Calling Services offered to single line residential and single line business customers subscribing to one party local exchange service.

The service is subject to available facilities and limited to central offices specifically equipped to provide such service. Class services are applicable only to calls placed to/from compatible central offices within the customer's Signaling System (SS7) calling area offering the service.

Operator assisted calls are designed to override the service calls for emergency purposes.

Coin phones will not be enabled with Class services, just as they are not enabled with other Custom Calling Services. They will operate with the Custom Calling Local Area Signaling Service system, however, and interaction with all the services will be permitted.

Class will not be offered to customers in conjunction with direct inward dial service. Class calls received from or placed to these customers may have the capability to interact with all the services.

NOTE: Class is a registered servicemark of Bellcore.

(N)

Issued: March 4, 2008

Effective: April 3, 2008

By: Chantel Mosby, Manager, Tariffs and Compliance  
PO Box 4065, Monroe, Louisiana 71211

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

CUSTOM CALLING SERVICES (Continued)

A. General (Continued)

14. Custom Calling Local Area Signaling Service (CLASS) (Continued)

(N)

Description

Busy Redial \*66 - is an arrangement which permits the customer to redial automatically the last number dialed. If the called line is found to be busy, a 30-minute queuing process begins. The customer is then given an indication that the network will attempt to set up the call when the called line is idle. The network periodically tests the busy/idle status of the called line until both lines are found idle, the customer cancels the request, or the queuing process expires. If both lines are found to be idle, the calling party is alerted with a distinctive ring signifying that the call can now be completed. Busy Redial \*66 is also available on a usage sensitive basis. The rates and conditions for Usage Sensitive Busy Redial \*66 appear in Section 5, Sheets 42 and 43.

Call Return \*69 - allows a customer to automatically return the last incoming call whether it is answered or not. Upon activation of the feature, the number of the most recent party who called is dialed automatically. If the called line is found to be busy, a 30-minute queuing process begins. The customer is given an indication that the network will attempt to set up the call when the called line is idle. The network periodically tests the busy/idle status of both parties until both lines are found idle, the customer cancels the request, or the queuing process expires. If both lines are found to be idle, the calling party is alerted with a distinctive ring signifying that the call may now be completed. Call Return \*69 is also available on a usage sensitive basis. The rates and conditions for Usage Sensitive Call Return \*69 appear in Section 5, Sheets 42 and 43.

NOTE: CLASS is a registered servicemark of Bellcore.

(N)

Issued: March 4, 2008

Effective: April 3, 2008

By: Chantel Mosby, Manager, Tariffs and Compliance  
PO Box 4065, Monroe, Louisiana 71211

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

CUSTOM CALLING SERVICES (Continued)

A. General (Continued)

14. Custom Calling Local Area Signaling Service (Class) (Continued)

(N)

Description (Continued)

Call Block - allows a customer to block incoming calls from a maximum of 12 telephone numbers. The customer also can block incoming calls placed from the last calling number even if the number is unknown to the customer. Blocked calls are routed to a recorded announcement which specifies that the called party is not accepting calls.

Call Trace \* 57 - allows the customer to immediately and automatically trace the last incoming call received from a local service are in which Custom Local Area Signaling Services (Class) features are offered. Upon the customer's request the trace information will be provided to law enforcement agencies by the Company but will not be released directly to the customer. To initiate the call trace, the customer must contact the Company at the number provided in the voice announcement within ten (10) days of the incident. Call Trace \*67 performs the function of recording call information, but in no way identifies the person(s) actually placing the call(s). By accepting the Service, customer agrees that CenturyTel shall not be liable for damages due to an inability to trace the call(s). Call Trace \*67 will be the only nuisance call tracing service available to residential one party and business one party customers where this Class feature is offered.

Selective Call Accept \*64 - allows a customer to select up to 12 customer telephone numbers from which calls are to be received. All other calls are intercepted and routed to a recorded announcement that informs the caller the customer is not accepting calls. Calls from numbers outside the specified exchanges will ring normally.

NOTE: Class is a registered servicemark of Bellcore.

(N)

Issued: March 4, 2008

Effective: April 3, 2008

By: Chantel Mosby, Manager, Tariffs and Compliance  
PO Box 4065, Monroe, Louisiana 71211

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

CUSTOM CALLING SERVICES (Continued)

A. General (Continued)

14. Custom Calling Local Area Signaling Service (Class) (Continued)

(N)

Description (Continued)

Selective Call Forward \*63 - is an arrangement which permits a customer to pre-specify telephone numbers (maximum of 12) from which incoming calls are to be forwarded. During the period that Selective Call Forward \*63 is activated, only calls from the pre-specified numbers will be forwarded.

Selective Call Rejection\*60 permits the customer to select a list of up to twelve (12) directory numbers from which calls are to be rejected. Calls from all directory numbers on the list route to a rejection announcement. SCR is activated or eactivated by dialing the appropriate codes. Standard call completion will occur if a call originates from a central office that is not equipped for Advanced Calling Service Feature functions.

VIP Alert - allows a customer to program up to twelve (12) telephone numbers of selected callers enabling the customer to distinguish certain incoming calls from all others by a distinctive ring tone. If a customer also subscribes to Call Waiting, calls from the selected numbers will be distinguished by a special Call Waiting tone.

NOTE: Class is a registered servicemark of Bellcore.

(N)

Issued: March 4, 2008

Effective: April 3, 2008

By: Chantel Mosby, Manager, Tariffs and Compliance  
PO Box 4065, Monroe, Louisiana 71211

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

CUSTOM CALLING SERVICES (Continued)

A. General (Continued)

14. Custom Calling Local Area Signaling Service (Class) (Continued)

(N)

Description (Continued)

Selective Blocking (Per Call) - allows customers, in areas where Caller ID - Number is available, to inhibit the delivery of their telephone number to an identification device, by activating blocking immediately prior to a call.

Complete Block (Per Line) - Allows a single line customer to make all calls with the delivery of the calling number identification marked as "private" to the people being called. If the preassigned access code is dialed, the calling number will be delivered on the next call placed. This option is only available to law enforcement agencies and private domestic violence intervention agencies.

These services are available where facilities permit.

NOTE: Class is a registered servicemark of Bellcore

(N)

Issued: March 4, 2008

Effective: April 3, 2008

By: Chantel Mosby, Manager, Tariffs and Compliance  
PO Box 4065, Monroe, Louisiana 71211



GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

CUSTOM CALLING SERVICES (Continued)

A. General (Continued)

14. Custom Calling Local Area Signaling Service (Class) (Continued)

(N)

Description (Continued)

Caller ID

Caller ID is an arrangement that permits a customer to receive the name, as well as the telephone number, associated with the calling party for calls placed to the customer. The calling telephone number and name will be forwarded from the terminating central office to compatible customer-provided display equipment associated with the customer's Local Exchange Service.

If the calling telephone number and name are not available for forwarding to the called party, a message indicating unavailability will be forwarded. The calling party can prevent the Caller ID customer from seeing the calling name and telephone number display by activating Selective Blocking (Per Call). Complete Block (Per Line) also functions the same as previously described in this section of the tariff.

Anonymous Call Block (ACRJ)

Anonymous Call Block (ACRJ) allows customers to automatically reject incoming calls when the call originates from a telephone number which has invoked a blocking service that prevents the delivery of their number to the called party. When ACRJ is activated on the customer's line and an incoming call marked private is received, the called party's telephone will not ring. The call will be routed to an announcement and subsequently terminated. The announcement informs the calling party that the person he or she is trying to reach will not accept the call as long as the calling number is not delivered.

A maximum of 15 characters is allowed for transmission of the calling party Directory Name.

NOTE: Class is a registered servicemark of Bellcore.

(N)

Issued: March 4, 2008

Effective: April 3, 2008

By: Chantel Mosby, Manager, Tariffs and Compliance  
PO Box 4065, Monroe, Louisiana 71211

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

CUSTOM CALLING SERVICES (Continued)

A. General (Continued)

14. Custom Calling Local Area Signaling Service (Class) (Continued)

(N)

Description (Continued)

Call Waiting ID alerts the customer that there is another call by providing a call waiting tone and the display unit or screen phone will display the number of the calling party. At that time, the customer can decide whether to answer the call or not.

- a. Utilization of this service requires the use of a Call Waiting-ID compatible display unit or screen phone station at the customer's premises. The installation and maintenance of this customer provided equipment is the responsibility of the customer.
- b. The Company assumes no liability, and will be held harmless, for any incompatibility between the customer's equipment and this service.
- c. All terms and conditions, including rates, for the other services associated with the line are as described in the service specific sections of this Tariff. Those service must be ordered separately.
- d. This service is furnished on a where-available basis and is subject to the availability of facilities. The service is only available to single-line business and residence customers. It is not available to DID or Coin Telephone services. It will be available only to certain types of PBX systems depending on the customer's equipment, as well as the central office limitations.

(N)

Issued: March 4, 2008

Effective: April 3, 2008

By: Chantel Mosby, Manager, Tariffs and Compliance  
PO Box 4065, Monroe, Louisiana 71211

---

GENERAL AND LOCAL EXCHANGE TARIFF

---

GENERAL SERVICES

CUSTOM CALLING SERVICES (Continued)

A. General (Continued)

14. Custom Calling Local Area Signaling Service (Class) (Continued)

Description (Continued)

- e. To use this service, the customer must not have Cancel Call Waiting activated.
- f. Customers wishing to have Call Waiting ID must also subscribe to Call Waiting/ Cancel Call Waiting and Caller ID-Number or Caller ID-Name and Number.
- g. The customer must request Call Waiting ID although there are no additional charges for this feature.
- h. Service charges as specified in Section 6 will apply if the customer orders Call Waiting/Cancel Call Waiting and/or Caller ID Number Only or Caller ID. If the customer already subscribes to both services (Call Waiting/Cancel Call Waiting and Caller ID Number Only or Caller ID, no service charges shall apply.

Privacy Protector

Works to intercept unidentified callers. Calls that can be identified by Caller ID are completed as normal calls. Calls that cannot be identified are intercepted and routed to an announcement, which states that the called party does not accept calls from telemarketers. Callers are advised to hang up if they are a telemarketer or press 1 if they are not a telemarketer. Callers pressing 1 will have the call completed to the called number. The Privacy Protector feature can be activated and deactivated by the subscriber. This feature requires that the subscriber must also subscribe to Caller ID.

Outbound Call Block Feature

**Blocks all outbound dialing with the exception of abbreviated dialing for 911 (Emergency Reporting Services) and 711 (Service for Telecommunications Relay Services). In addition, all pay-per-use features are blocked. All other Custom Calling Service features are prohibited with the use of this feature and lines equipped with this feature will not have a directory listing. This feature is subject to the availability of facilities and is only available to flat rate business and residence One-Party Local Exchange Service customers.**

(N)  
|  
(N)

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

CUSTOM CALLING SERVICES (Continued)

A. General (Continued)

14. Custom Calling Local Area Signaling Service (Class) (Continued)

(N)

Description (Continued)

- e. To use this service, the customer must not have Cancel Call Waiting activated.
- f. Customers wishing to have Call Waiting ID must also subscribe to Call Waiting/Cancel Call Waiting and Caller ID-Number or Caller ID-Name and Number.
- g. The customer must request Call Waiting ID although there are no additional charges for this feature.
- h. Service charges as specified in Section 6 will apply if the customer orders Call Waiting/Cancel Call Waiting and/or Caller ID Number Only or Caller ID. If the customer already subscribes to both services (Call Waiting/Cancel Call Waiting and Caller ID Number Only or Caller ID, no service charges shall apply.

Privacy Protector - works to intercept unidentified callers. Calls that can be identified by Caller ID are completed as normal calls. Calls that cannot be identified are intercepted and routed to an announcement, which states that the called party does not accept calls from telemarketers. Callers are advised to hang up if they are a telemarketer or press 1 if they are not a telemarketer. Callers pressing 1 will have the call completed to the called number. The Privacy Protector feature can be activated and deactivated by the subscriber. This feature requires that the subscriber must also subscribe to Caller ID.

(N)

Issued: March 4, 2008

Effective: April 3, 2008

By: Chantel Mosby, Manager, Tariffs and Compliance  
PO Box 4065, Monroe, Louisiana 71211

CANCELLED  
April 08, 2010  
Missouri Public  
Service Commission  
JI-2010-0555

FILED  
Missouri Public  
Service Commission

**GENERAL AND LOCAL EXCHANGE TARIFF**

---

**GENERAL SERVICES**

**CUSTOM CALLING SERVICES** (Continued)

**B. Rates**

1. Service Charges apply in addition to any listed nonrecurring charges, except that the Company may waive certain applicable service charges during promotions as follows:
  - a. Special promotions in all exchanges equipped with available facilities.
  - b. Introductory promotions in exchanges where Custom Calling Services become available because of technological changes.
  - c. The Company may from time to time engage in special promotional service offerings designed to attract new customers or to promote existing services. Such promotional service offerings shall be subject to specific dates, times and/or locations, and shall be subject to a minimum 10 days prior tariff notification and approval by the Commission.
    - 1) Residential and single-line business customers who install any custom calling feature between January 15, 2003, and March 15, 2003, will receive a waiver of the Non-recurring Service Charges. (C)
2. Service Charges are not applicable when provided in conjunction with the original installation of another service.

<b>Individual Services</b>	<u>GSEC</u>	<u>Monthly Rate</u>
a. Call Forwarding - Variable, per line		
Business	CFB	\$2.50
Residence	CFR	2.50
b. Call Forwarding - Variable - Multipath, per calling path		
Business	SCCFAB	2.50
Residence	SCCFAR	2.50

Issued: December 24, 2002

Effective: January 15, 2003

By: Jeffrey Glover, Vice President External Relations  
PO Box 4065, Monroe, Louisiana 71211-4065

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public

GENERAL SERVICES

REC'D SEP 24 2002

CUSTOM CALLING SERVICES (Continued)

Service Commission

B. Rates

1. Service Charges apply in addition to any listed nonrecurring charges, except that the Company may waive certain applicable service charges during promotions as follows:
  - a. Special promotions in all exchanges equipped with available facilities.
  - b. Introductory promotions in exchanges where Custom Calling Services become available because of technological changes.
  - c. The Company may from time to time engage in special promotional service offerings designed to attract new customers or to promote existing services. Such promotional service offerings shall be subject to specific dates, times and/or locations, and shall be subject to a minimum 10 days prior tariff notification and approval by the Commission.
    - 1) Residential and single-line business customers who install any custom calling feature between October 15, 2002, and December 31, 2002, will receive a waiver of the Non-recurring Service Charges. (C)

2. Service Charges are not applicable when provided in conjunction with the original installation of another service.

<u>Individual Services</u>	<u>GSEC</u>	<u>Monthly Rate</u>
a. Call Forwarding - Variable, per line		
Business	CFB	\$2.50
Residence	CFR	2.50
b. Call Forwarding - Variable - Multipath, per calling path		
Business	SCCFAB	2.50
Residence	SCCFAR	2.50

**CANCELLED**

JAN 15 2003

JKL RS 8  
Missouri Service Commission  
MISSOURI

Issued: September 24, 2002

Effective: October 1, 2002  
Missouri Public

By: Jeffrey Glover, Vice President External Relations  
PO Box 4065, Monroe, Louisiana 71211-4065

FILED OCT 04 2002

Service Commission

**CANCELLED**

OCT 04 2002

By *TKRS*  
Public Service Commission  
MISSOURI

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public

GENERAL SERVICES

REC'D MAY 01 2002

CUSTOM CALLING SERVICES (Continued)

B. Rates

Service Commission

1. Service Charges apply in addition to any listed nonrecurring charges, except that the Company may waive certain applicable service charges during promotions as follows:
  - a. Special promotions in all exchanges equipped with available facilities.
  - b. Introductory promotions in exchanges where Custom Calling Services become available because of technological changes.
  - c. The Company may from time to time engage in special promotional service offerings designed to attract new customers or to promote existing services. Such promotional service offerings shall be subject to specific dates, times and/or locations, and shall be subject to a minimum 10 days prior tariff notification and approval by the Commission.
    - 1) Residential and single-line business customers who install Call Forward Busy (Fixed), Call Forward No Answer (Fixed), Call Forward Busy/No Answer (Fixed) or Call Forward Busy/No Answer (Variable) between May 15, 2002 and July 15, 2002 will receive a waiver of the Non-recurring Service Charge and the first month's recurring charge. (C)

(C)  
|  
(C)

2. Service Charges are not applicable when provided in conjunction with the original installation of another service.

<b>Individual Services</b>	<u>GSEC</u>	<u>Monthly Rate</u>
a. Call Forwarding - Variable, per line		
Business	CFB	\$2.50
Residence	CFR	2.50
b. Call Forwarding - Variable - Multipath, per calling path		
Business	SCCFAB	2.50
Residence	SCCFAR	2.50

Issued: May 1, 2002

Effective: May 15, 2002

By: Jeffrey Glover, Vice President External Relations  
PO Box 4065, Monroe, Louisiana 71211-4065

Missouri Public

FILED MAY 15 2002

Service Commission

**CANCELLED**

MAY 15 2002

By *CAHRS 8*  
Public Service Commission  
MISSOURI

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

CUSTOM CALLING SERVICES (Continued)

Missouri Public  
REC'D JAN 31 2002

B. Rates

Service Commission

1. Service Charges apply in addition to any listed nonrecurring charges, except that the Company may waive certain applicable service charges during promotions as follows:

- a. Special promotions in all exchanges equipped with available facilities.
- b. Introductory promotions in exchanges where Custom Calling Services become available because of technological changes.
- c. The Company may from time to time engage in special promotional service offerings designed to attract new customers or to promote existing services. Such promotional service offerings shall be subject to specific dates, times and/or locations, and shall be subject to a minimum 10 days prior tariff notification and approval by the Commission.

1) Residential and single-line business customers who install any Custom Calling Service between February 1, 2002 and March 15, 2002 will receive waiver of the Non-recurring Service Charge. In addition, those subscribing to Call Forwarding-Busy or Call Forwarding-No Answer during the promotional period will receive a waiver of the first month's Recurring Service Charge.

2. Service Charges are not applicable when provided in conjunction with the original installation of another service.

<b>Individual Services</b>	<u>Monthly Rate</u>	(T)
a. Call Forwarding - Variable, per line		
Business	\$2.50	(T)
Residence	2.50	(T)
	<b>Missouri Public</b>	
b. Call Forwarding - Variable - Multipath, per calling path		
Business	2.50	(T)
Residence	2.50	(T)
	<b>Service Commission</b>	

FILED MAR 01 2002

Issued: January 31, 2002

Effective: March 1, 2002

By: Jeffrey Glover, Vice President External Relations  
PO Box 4065, Monroe, Louisiana 71211-4065



**CANCELLED**

CenturyTel of Northwest Arkansas, LLC (Missouri)

PSC MO. NO. 1

MAR 01 2002

SECTION 5

By *SMRS 8*

4th Revised Sheet 8

Public Service Commission  
MISSOURI

3rd Revised Sheet 8

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public

GENERAL SERVICES

REC'D DEC 19 2001

CUSTOM CALLING SERVICES (Continued)

Service Commission

B. Rates

1. Service Charges apply in addition to any listed nonrecurring charges, except that the Company may waive certain applicable service charges during promotions as follows:
  - a. Special promotions in all exchanges equipped with available facilities.
  - b. Introductory promotions in exchanges where Custom Calling Services become available because of technological changes.
  - c. The Company may from time to time engage in special promotional service offerings designed to attract new customers or to promote existing services. Such promotional service offerings shall be subject to specific dates, times and/or locations, and shall be subject to a minimum 10 days prior tariff notification and approval by the Commission.

- 1) Residential and single-line business customers who install any Custom Calling Service between February 1, 2002 and March 15, 2002 will receive waiver of the Non-recurring Service Charge. In addition, those subscribing to Call Forwarding-Busy or Call Forwarding-No Answer during the promotional period will receive a waiver of the first month's Recurring Service Charge.

(C)  
|  
(C)

2. Service Charges are not applicable when provided in conjunction with the original installation of another service.

<b>Individual Services</b>	<u>GSEC</u>	<u>Monthly Rate</u>
a. Call Forwarding - Variable, per line		
Business	CFB	\$2.50
Residence	CFR	2.50
b. Call Forwarding - Variable - Multipath, per calling path		
Business	SCCFAB	2.50
Residence	SCCFAR	2.50

Issued: December 19, 2001

Effective: December 31, 2001

By: Jeffrey Glover, Vice President External Relations  
PO Box 4065, Monroe, Louisiana 71211-4065

Missouri Public

FILED DEC 31 2001

Service Commission

**CANCELLED**

CenturyTel of Northwest Arkansas, LLC (Missouri)

DEC 31 2001

PSC MO. NO. 1

SECTION 5

3rd Revised Sheet 8

Cancels 2nd Revised Sheet 8

By 44RS8  
Public Service Commission  
MISSOURI

**GENERAL AND LOCAL EXCHANGE TARIFF**

Missouri Public

GENERAL SERVICES

REC'D SEP 24 2001

CUSTOM CALLING SERVICES (Continued)

Service Commission

**B. Rates**

1. Service Charges apply in addition to any listed nonrecurring charges, except that the Company may waive certain applicable service charges during promotions as follows:
  - a. Special promotions in all exchanges equipped with available facilities.
  - b. Introductory promotions in exchanges where Custom Calling Services become available because of technological changes.
  - c. The Company may from time to time engage in special promotional service offerings designed to attract new customers or to promote existing services. Such promotional service offerings shall be subject to specific dates, times and/or locations, and shall be subject to a minimum 10 days prior tariff notification and approval by the Commission.
    - 1) Residential and single-line business customers who install Call Forwarding-Busy, or Call Forwarding-No Answer between October 10 and November 30, 2001 will receive a waiver of the Non-recurring Service Charge and one month's Recurring Service Charge. (C)

2. Service Charges are not applicable when provided in conjunction with the original installation of another service.

	<u>GSEC</u>	<u>Monthly Rate</u>
<b>Individual Services</b>		
a. Call Forwarding - Variable, per line		
Business	CFB	\$2.50
Residence	CFR	2.50
b. Call Forwarding - Variable - Multipath, per calling path		
Business	SCCFAB	2.50
Residence	SCCFAR	2.50

Missouri Public

Issued: September 24, 2001

Effective: October 4, 2001

FILED OCT 04 2001

By: John Jones, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211-4065

Service Commission

CANCELLED

CenturyTel of Northwest Arkansas, LLC (Missouri)

PSC MO. NO. 1

SECTION 5

OCT 04 2001

2nd Revised Sheet 8

Cancels 1st Sheet 8

By 3rd RST#8  
Public Service Commission

MISSOURI  
GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

Missouri Public  
Service Commission

CUSTOM CALLING SERVICES (Continued)

REC'D MAR 02 2001

B. Rates

1. Service Charges apply in addition to any listed nonrecurring charges, except that the Company may waive certain applicable service charges during promotions as follows:
  - a. Special promotions in all exchanges equipped with available facilities.
  - b. Introductory promotions in exchanges where Custom Calling Services become available because of technological changes.
  - c. The Company may from time to time engage in special promotional service offerings designed to attract new customers or to promote existing services. Such promotional service offerings shall be subject to specific dates, times and/or locations, and shall be subject to a minimum 10 days prior tariff notification and approval by the Commission. (C)
  - 1) Service Charges will be waived for customers subscribing to any Custom Calling Service from October 1, 2000 through December 31, 2000.
2. Service Charges are not applicable when provided in conjunction with the original installation of another service.

	<u>GSEC</u>	<u>Monthly Rate</u>
<b>Individual Services</b>		
a. Call Forwarding - Variable - <del>Public Service</del>		
Business	CFB	\$2.50
Residence	CFR	2.50
b. Call Forwarding - Variable - Multipath, per calling path		
Business	SCCFAB	2.50
Residence	SCCFAR	2.50

FILED APR 01 2001

Issued: March 2, 2001

Effective: April 1, 2001

By: John Jones, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 7121

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public  
Service Commission

GENERAL SERVICES

REC'D SEP 01 2000

CUSTOM CALLING SERVICES (Continued)

B. Rates

1. Service Charges apply in addition to any listed nonrecurring charges, except that the Company may waive certain applicable service charges during promotions as follows:
  - a. Special promotions in all exchanges equipped with available facilities.
  - b. Introductory promotions in exchanges where Custom Calling Services become available because of technological changes.
  - c. The Company may from time to time engage in special promotional service offerings designed to attract new customers or to promote existing services. Such promotional service offerings shall be subject to specific dates, times and/or locations, and shall be subject to a minimum 7 days prior tariff notification and approval by the Commission.
    - 1) Service Charges will be waived for customers subscribing to any Custom Calling Service from October 1, 2000 through December 31, 2000.
2. Service Charges are not applicable when provided in conjunction with the original installation of another service.

(N)  
|  
(N)

	<u>GSEC</u>	<u>Monthly Rate</u>
<b>Individual Services</b>		
a. Call Forwarding - Variable, per line		
Business	CFB	\$2.50
Residence	CFR	2.50
b. Call Forwarding - Variable - Multipath, per calling path		
Business	SCCFAB	2.50
Residence	SCCFAR	2.50

**CANCELLED**

APR 01 2001  
2nd RS 8  
Public Service Commission  
MISSOURI

Issued: September 1, 2000

Effective: October 1, 2000

By: John Jones, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

Missouri Public  
Service Commission

FILED OCT 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

~~Missouri Public Service Commission~~

GENERAL SERVICES

REC'D MAY 01 2000

CUSTOM CALLING SERVICES (Continued)

B. Rates

1. Service Charges apply in addition to any listed nonrecurring charges, except that the Company may waive certain applicable service charges during promotions as follows:
  - a. Special promotions in all exchanges equipped with available facilities.
  - b. Introductory promotions in exchanges where Custom Calling Services become available because of technological changes.
  - c. Company will file notification with the Missouri Public Service Commission 30 days in advance of any introductory promotions.
2. Service Charges are not applicable when provided in conjunction with the original installation of another service.

	<u>GSEC</u>	<u>Monthly Rate</u>
<b>Individual Services</b>		
a. Call Forwarding - Variable, per line		
Business	CFB ---	\$2.50
Residence	CFR	2.50
b. Call Forwarding - Variable - Multipath, per calling path		
Business	SCCFAB	2.50
Residence	SCCFAR	2.50

**CANCELLED**

OCT 01 2000  
By *157RS8*  
Public Service Commission  
MISSOURI

Missouri Public Service Commission  
00-471  
FILED AUG 01 2000

Issued: May 1, 2000

Effective: [REDACTED]

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

Missouri Public

REC'D MAR 05 2002

CenturyTel of Northwest Arkansas, LLC (Missouri)

PSC MO. NO. 1

Service Commission

SECTION 5

(T)

2nd Revised Sheet 9

Cancels 1st Revised Sheet 9

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

CUSTOM CALLING SERVICES (Continued)

B. Rates

**Individual Services** (Continued)

Monthly  
Rate

c. Call Screening, per line

1) Incoming

- a) Third number
  - Business
  - Residence

\$2.50  
2.50

- b) Collect Call
  - Business
  - Residence

2.50  
2.50

- c) Third Number and Collect Call
  - Business
  - Residence

4.00  
4.00

2) Outgoing\*\*

- Business
- Residence

Missouri Public  
7.50  
7.50

FILED APR 04 2002

Service Commission

\*\*Calls to Company repair service and public emergency service will be permitted from an outgoing screening number.

Issued: March 5, 2002

Effective: April 4, 2002

By: Jeffrey Glover, Vice President External Relations  
PO Box 4065, Monroe, Louisiana 71211

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public

GENERAL SERVICES

REC'D JAN 31 2002

CUSTOM CALLING SERVICES (Continued)

Service Commission

B. Rates

Individual Services (Continued)

Monthly  
Rate (T)

c. Call Screening, per line

1) Incoming

- a) Third number  
Business  
Residence

\$2.50 (T)  
2.50 (T)

- b) Collect Call  
Business  
Residence

2.50 (T)  
2.50 (T)

- c) Third Number and Collect Call  
Business  
Residence

4.00 (T)  
4.00 (T)

2) Outgoing\*\*

- Business
- Residence

7.50 (T)  
7.50 (T)

**CANCELLED**  
APR 04 2002  
By: [Signature]  
Public Service Commission  
MISSOURI

\*\*Calls to Company repair service and public emergency service will be permitted from an outgoing screening number.

Issued: January 31, 2002

Effective: March 1, 2002

By: Jeffrey Glover, Vice President External Relations  
PO Box 4065, Monroe, Louisiana 71211

Missouri Public

FILED MAR 01 2002

Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public  
Service Commission

GENERAL SERVICES

REC'D MAY 01 2000

CUSTOM CALLING SERVICES (Continued)

B. Rates

	<u>GSEC</u>	<u>Monthly Rate</u>
<b>Individual Services (Continued)</b>		
c. Call Screening, per line		
1) Incoming		
a) Third number		
Business	BR3	\$2.50
Residence	BR3	2.50
b) Collect Call		
Business	BRC	2.50
Residence	BRC	2.50
c) Third Number and Collect Call		
Business	BRC3	4.00
Residence	BRC3	4.00
2) Outgoing**		
Business	TRLF	7.50
Residence	TRLA ---	7.50

**CANCELLED**

MAR 01 2002  
By *1259*  
Public Service Commission  
MISSOURI

Missouri Public  
Service Commission  
00-471  
FILED AUG 01 2000

\*\* Calls to Company repair service and public emergency service will be permitted from an outgoing screening number.

Issued: May 1, 2000

Effective: XXXXXXXXXX

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000



GENERAL AND LOCAL EXCHANGE TARIFF **Missouri Public**

GENERAL SERVICES

REC'D JAN 31 2002

CUSTOM CALLING SERVICES (Continued)

Service Commission

B. Rates (Continued)

2. (Continued)

	<u>Monthly Rate</u>	(T)
d. Call Forward Busy (Fixed), per line		(T)
Business	\$1.25	(T)
Residence	1.25	(T)
e. Call Forward No Answer (Fixed), per line		
Business	1.25	(T)
Residence	1.25	(T)
f. Call Forward Busy/ No Answer (Fixed), per line		(T)
Business	1.50	(T)
Residence	1.50	(T)

Issued: January 31, 2002

Effective: March 1, 2002

By: Jeffrey Glover, Vice President External Relations  
PO Box 4065, Monroe, Louisiana 71211

**Missouri Public**

FILED MAR 01 2002

Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public  
Service Commission

GENERAL SERVICES

REC'D MAY 01 2000

CUSTOM CALLING SERVICES (Continued)

B. Rates (Continued)

2. (Continued)

	<u>GSEC</u>	<u>Monthly Rate</u>
d. Call Forwarding Busy - Fixed per line		
Business	FCF-BY	\$1.25
Residence	FCF-BY	1.25
e. Call Forwarding No Answer - Fixed, per line		
Business	FCF-NA	1.25
Residence	FCF-NA	1.25
f. Call Forwarding Busy/ No Answer - Fixed, per line		
Business	FCF-AC	1.50
Residence	FCF-AC	1.50

**CANCELLED**

MAR 01 2002  
D. ISRS 9.1  
Public Service Commission  
MISSOURI

Missouri Public  
Service Commission

FILED AUG 01 2000

Issued: May 1, 2000

Effective: [REDACTED]

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

CUSTOM CALLING SERVICES (Continued)

B. Rates

2. (Continued)

	<u>Monthly Rate</u>	
<b>Individual Services</b> (Continued)		
g. Call Forward Busy/No Answer (Variable), per line		
Business	\$3.50	
Residence	3.50	
h. Call Waiting, per line		
Business	3.50	
Residence	3.50	
i. Remote Call Forwarding, per line(1)*		
Business	16.00*	(C)
Residence	16.00*	(C)
j. Remote Call Forwarding, Additional path*		
Business	16.00*	(C)
Residence	16.00*	(C)
k. 800 Ring, per line		
Business	6.00	
Residence	6.00	

(1) A three (3) month minimum service period applies

\* Grandfathered to existing customers at existing locations. No new service will be offered. (N)

Issued: January 19, 2007

Effective: February 18, 2007

Chantel Mosby  
 Manager, Tariffs and Compliance  
 Monroe, Louisiana

REC'D MAR 05 2002

CenturyTel of Northwest Arkansas, LLC (Missouri)

Service Commission PSC MO. NO. 1  
SECTION 5  
2nd Revised Sheet 10  
Cancels 1st Revised Sheet 10

(T)

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

CUSTOM CALLING SERVICES (Continued)

B. Rates

2. (Continued)

	<u>Monthly Rate</u>
<b>Individual Services</b> (Continued)	
g. Call Forward Busy/No Answer (Variable), per line	
Business	\$3.50
Residence	3.50
h. Call Waiting, per line	
Business	3.50
Residence	3.50
i. Remote Call Forwarding, per line(1)	
Business	16.00
Residence	16.00
j. Remote Call Forwarding, Additional path	
Business	16.00
Residence	16.00
k. 800 Ring, per line	
Business	6.00
Residence	6.00

Missouri Public

FILED APR 04 2002

Service Commission

(1) A three (3) month minimum service period applies

Issued: March 5, 2002

Effective: April 4, 2002

By: Jeffrey Glover, Vice President External Relations  
PO Box 4065, Monroe, Louisiana 71211

Cancelled

February 18, 2007

Missouri Public  
Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF **Missouri Public**

GENERAL SERVICES

REC'D JAN 31 2002

CUSTOM CALLING SERVICES (Continued)

Service Commission

B. Rates

2. (Continued)

	<u>Monthly Rate</u>	(T)
<b>Individual Services (Continued)</b>		
g. Call Forward Busy/No Answer (Variable), per line		(T) (T)
Business	\$3.50	(T)
Residence	3.50	(T)
h. Call Waiting, per line		
Business	3.50	(T)
Residence	3.50	(T)
i. Remote Call Forwarding, per line(1)		
Business	16.00	(T)
Residence	16.00	(T)
j. Remote Call Forwarding, Additional path		
Business	16.00	(T)
Residence	16.00	(T)
k. 800 Ring, per line		
Business	6.00	(T)
Residence	6.00	(T)

**CANCELLED**  
APR 04 2002  
By *2nd RS10*  
Public Service Commission  
MISSOURI

(1) A three (3) month minimum service period applies

Issued: January 31, 2002

Effective: March 1, 2002

By: Jeffrey Glover, Vice President External Relations  
PO Box 4065, Monroe, Louisiana 71211

**Missouri Public**

FILED MAR 01 2002

Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public  
Service Commission

GENERAL SERVICES

REC'D MAY 01 2000

CUSTOM CALLING SERVICES (Continued)

B. Rates

2. (Continued)

Individual Services (Continued)	<u>GSEC</u>	<u>Monthly Rate</u>
g. Call Forwarding Busy/No Answer - Variable, per line		
Business	CFBNA B	\$3.50
Residence	CFBNA R	3.50
h. Call Waiting, per line		
Business	CWB	3.50
Residence	CWR	3.50
i. Remote Call Forwarding, per line(1)		
Business	RCF FAP	16.00
Residence	RCF FAP	16.00
j. Remote Call Forwarding, Additional path		
Business	RCF AAP	16.00
Residence	RCF AAP	16.00
k. 800 Ring, per line		
Business	800 Ring B	6.00
Residence	800 Ring R	6.00

**CANCELLED**

MAR 01 2002  
Public Service Commission  
MISSOURI

Missouri Public  
Service Commission  
00-471  
FILED AUG 01 2000

(1) A three (3) month minimum service period applies

Issued: May 1, 2000

Effective: June 1, 2000

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

CUSTOM CALLING SERVICES (Continued)

B. Rates (Continued)

2. **Service charges are not applicable when provided ...** (Continued) (T)

		Monthly <u>Rate</u>	
Individual Services (Continued)			
I. Speed Call 8 and 30			
1)	Speed Call 8, per line		
	Business	\$2.50	
	Residence	2.50	
2)	Speed Call 30, per line		
	Business	3.50	
	Residence	3.50	
m. 3-Way Calling, per line			
	Business	3.50	
	Residence	3.50	
			(M)
			(M)
n. <b>Outbound Call Block Feature</b>			
	Business	<b>5.00</b>	(N)
	Residence	<b>5.00</b>	(N)

(D)

(M) Material previously appearing on this page now appears on 3rd Revised Sheet 12.

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

REC'D JAN 31 2002

Service Commission

CUSTOM CALLING SERVICES (Continued)

B. Rates (Continued)

2. (Continued)

	<u>Monthly Rate</u>	(T)
<b>Individual Services</b> (Continued)		
i. Speed Call 8 and 30		(T)
1) Speed Call 8, per line		(T)
Business	\$2.50	
Residence	2.50	(T)
2) Speed Call 30, per line		(T)
Business	3.50	
Residence	3.50	(T)
m. 3-Way Calling, per line		(T)
Business	3.50	
Residence	3.50	(T)
n. Call Waiting, Call Forwarding, 3-Way Calling and Speed Call 30, per line (1)		(T)
Business	9.95	
Residence	9.95	(T)

(1) Restricted to existing customers only

Issued: January 31, 2002

Effective: March 1, 2002

By: Jeffrey Glover, Vice President External Relations  
PO Box 4065, Monroe, Louisiana 71211

**Missouri Public**

FILED MAR 01 2002

Service Commission



GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public  
Service Commission

GENERAL SERVICES

REC'D MAY 01 2000

CUSTOM CALLING SERVICES (Continued)

B. Rates (Continued)

2. (Continued)

	<u>GSEC</u>	<u>Monthly Rate</u>
<b>Individual Services (Continued)</b>		
1. Speed Calling		
1) 8-number capacity, per line		
Business	SC 8 B	\$2.50
Residence	SC 8 R	2.50
2) 30-number capacity, per line		
Business	SC 30 B	3.50
Residence	SC 30 R	3.50
m. Three-Way Calling, per line		
Business	TWCB	3.50
Residence	TWCR	3.50
n. Call Waiting, Call Forwarding, Three-Way Calling and Speed Call 30, per line (1)		
Business	SC130B	9.95
Residence	SC130R	9.95

**CANCELLED**

MAR 01 2002

15785 11  
Public Service Commission  
MISSOURI

Missouri Public  
Service Commission  
00-471  
FILED AUG 01 2000

(1) Restricted to existing customers only.

Issued: May 1, 2000

Effective: June 1, 2000

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

CUSTOM CALLING SERVICES (Continued)

B. Rates

3. CLASS Service

(N)

	Rate Per Month (1)
Busy Redial *66, per line	
Business	\$6.00
Residence	5.00
Call Return *69, per line	
Business	6.00
Residence	5.00
Call Block, per line	
Business	4.00
Residence	3.00
Selective Call Accept *64, per line	
Business	4.00
Residence	3.00
Selective Call Forward *63, per line	
Business	6.00
Residence	3.00
Selective Call Rejection *60, per line	
Business	5.95
Residence	4.95

(1) Appropriate Service Charges from Section 6 of the General Exchange Tariff apply.

NOTE: CLASS is a registered service mark of Bellcore.

(N)

Issued: March 4, 2008

Effective: April 3, 2008

By: Chantel Mosby, Manager, Tariffs and Compliance  
PO Box 4065, Monroe, Louisiana 71211

CANCELLED  
October 1, 2014  
Missouri Public  
Service Commission  
JI-2015-0072

FILED  
Missouri Public  
Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

CUSTOM CALLING SERVICES (Continued)

B. Rates (Continued)

3. CLASS Service (Continued)

	Rate per <u>Month</u> (1)
VIP Alert, per line	
Business	4.00
Residence	3.00
Selective Blocking (Per Call)	0.00
Complete Block (Per Line) (2)	0.00
Caller ID	
Business	11.50
Residence	7.95
Anonymous Call Block (ACRJ)	
Business	1.00
Residence	1.00
Call Waiting ID - (per line) (3)	
Business	0.00
Residence	0.00
Privacy Protector (1)	
Business	3.95
Residence	2.95

(N)

- (1) Appropriate Service Charges from Section 6 of the General Exchange Tariff apply.
- (2) Restricted to law enforcement agencies and private domestic violence intervention agencies.
- (3) Customer will also pay existing tariff rates for both Call Waiting and Caller ID.

NOTE: CLASS is a registered servicemark of Bellcore.

(N)

Issued: March 4, 2008

By: Chantel Mosby, Manager, Tariffs and Compliance  
PO Box 4065, Monroe, Louisiana 71211

Effective: April 3, 2008

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

CUSTOM CALLING SERVICES (Continued)

B. Rates (Continued)

Calling Plan I Services

		<u>Monthly Rate</u>	
1.	Calling Plan II PAK <sup>(1) (3)</sup>  Call Waiting, Cancel Call Waiting, Call Forwarding, Speed Call 8, 3-Way Calling, per line Business Residence	\$6.00 5.00	
2.	800 Ring with a PAK, per line <sup>(2) (3)</sup> Business Residence	3.00 3.00	
3.	Call Waiting, Call Forwarding, 3-Way Calling and Speed Call 30, per line <sup>(3)</sup> Business Residence	9.95 9.95	(T) (M)   (T)   (M)

(1) Includes the touch call feature.

(2) Applicable 800 Ring rate when the customer has a Calling Plan I Service PAK.

(3) Grandfathered to existing customers only.

(M) Material now appearing on this page previously appeared on 1st Revised Sheet 11.

REC'D MAR 05 2002

CenturyTel of Northwest Arkansas, LLC (Missouri)

Service Commission

PSC MO. NO. 1

(T)

SECTION 5

(T)

2nd Revised Sheet 12

Cancels 1st Revised Sheet 12

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

CUSTOM CALLING SERVICES (Continued)

B. Rates (Continued)

**Calling Plan I Services**

Monthly  
Rate

1. Calling Plan II PAK (1)(3)

Call Waiting, Cancel Call Waiting,  
Call Forwarding, Speed Call 8,  
3-Way Calling, per line

Business, per line  
Residence, per line

\$6.00  
5.00

2. 800 Ring with a PAK,  
per line (2)(3)

Business  
Residence

3.00  
3.00

Missouri Public

FILED APR 04 2002

Service Commission

- (1) Includes the touch call feature.
- (2) Applicable 800 Ring rate when the customer has a Calling Plan I Service PAK.
- (3) Grandfathered to existing customers only.

Issued: March 5, 2002

Effective: April 4, 2002

By: Jeffrey Glover, Vice President External Relations  
PO Box 4065, Monroe, Louisiana 71211

CANCELLED  
April 8, 2010  
Missouri Public  
Service Commission  
JI-2010-0555

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public

GENERAL SERVICES

REC'D JAN 31 2002

CUSTOM CALLING SERVICES (Continued)

Service Commission

B. Rates (Continued)

Calling Plan I Services

Monthly  
Rate (T)

1. Calling Plan II PAK (1)(3) (C)

Call Waiting, Cancel Call Waiting,  
Call Forwarding, Speed Call 8,  
3-Way Calling, per line

Business, per line  
Residence, per line

**CANCELLED**

\$6.00 (T)  
5.00 (T)

2. 800 Ring with a PAK,  
per line (2)(3)

Business  
Residence

APR 04 2002  
*W. R. S. 12*  
Public Service Commission  
MISSOURI

3.00 (T)  
3.00 (T)

(1) Includes the touch call feature.

(2) Applicable 800 Ring rate when the customer has a Calling Plan I Service PAK.

(3) Grandfathered to existing customers only.

(N)

Issued: January 31, 2002

Effective: March 1, 2002

By: Jeffrey Glover, Vice President External Relations  
PO Box 4065, Monroe, Louisiana 71211

Missouri Public

FILED MAR 01 2002

Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public  
Service Commission

GENERAL SERVICES

REC'D MAY 01 2000

CUSTOM CALLING SERVICES (Continued)

B. Rates (Continued)

Calling Plan I Services

	<u>GSEC</u>	<u>Monthly Rate</u>
1. Calling Plan II PAK (1)		
Call Waiting, Cancel Call Waiting, Call Forwarding, Speed Call 8, 3-Way Calling, per line		
Business, per line	SMARTER BUS	\$6.00
Residence, per line	SMARTER RES	5.00
2. 800 Ring with a PAK, per line (2)		
Business	SCSRPKB	3.00
Residence	SCSRPKR	3.00

**CANCELLED**

MAR 01 2002  
Public Service Commission  
MISSOURI

Missouri Public  
Service Commission  
00-471  
FILED AUG 01 2000

- (1) Includes the touch call feature.
- (2) Applicable 800 Ring rate when the customer has a Calling Plan I Service PAK.

Issued: May 1, 2000

Effective: XXXXXXXXXX

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

**AUG 01 2000**

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public  
Service Commission

GENERAL SERVICES

REC'D MAY 01 2000

CUSTOM CALLING SERVICES (Continued)

C. Conditions

1. Custom Calling Services may be provided on individual lines, Private Branch Exchange trunks and key business lines and may not be provided in conjunction with Coin Telephone Services.
2. The grade of transmission on calls forwarded and three-way calling may vary upon the distance and routing required to complete such calls, therefore, the normal grade of end-to-end transmission cannot be guaranteed on such calls.
3. When the Remote Call Forwarding customer requests a number change for the call forwarding location, the number to which calls are forwarded to or both, Service Order Charges as specified elsewhere in this tariff apply.
4. Remote Call Forwarding may not be terminated in a coin telephone.
5. Identification of the originating telephone number will not be provided to Remote Call Forwarding customers.
6. Transmission quality may vary depending on the routing required, thus Remote Call Forwarding is not represented as suitable for transmission of data or for being forwarded again at the distant location.
7. Remote Call Forwarding is provided on the condition that the customer subscribe to sufficient facilities to adequately handle calls without interfering or impairing services offered by the Company. If, in the opinion of the Company, additional Remote Call Forwarding facilities are needed to avoid interference with or impairment of services offered, the customer will be required to subscribe to such additional facilities.
8. The Remote Call Forwarding terminating telephone may not be equipped with the Call Forwarding Feature.

Missouri Public  
Service Commission  
00-271  
FILED AUG 01 2000

Issued: May 1, 2000

Effective: June 1, 2000

By: G. Clay Bailey, Vice President Government Relations AUG 01 2000  
PO Box 4065, Monroe, Louisiana 71211



GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

Missouri Public  
Service Commission

CUSTOM CALLING SERVICES (Continued)

REC'D MAY 01 2000

C. Conditions (Continued)

9. Call Charges

- a. The originating station is responsible for all charges on calls placed to the Remote Call Forwarding number as specified elsewhere in these tariffs.
- b. The calling party is responsible for toll charges associated with calls between the originating telephone and the call forwarding location. The Remote Call Forwarding customer is responsible for the applicable customer dialed station-to-station charges associated with messages between the call forwarding location and the terminating telephone. On local calls, the Remote Call Forwarding customer is responsible for the payment of applicable measured service usage charges, the local area calling message charge, or extended area service rates referred to in other sections of this tariff.

Missouri Public  
Service Commission  
00-471  
FILED AUG 01 2000

Issued: May 1, 2000

Effective

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF Missouri Public

GENERAL SERVICES

REC'D JAN 31 2002

CUSTOM CALLING SERVICES (Continued)

Service Commission (C)

Tel-Teen Service (1)

A. General

Tel-Teen Service is a flat rate second residential line which includes flat rate local usage, directory listing, and a choice of one of four custom feature packages.

The four custom feature packages include:

- A. 3-Way Calling, Speed Call 8, and Toll Control (T)
- B. Call Waiting, Speed Call 8, and Toll Control
- C. 3-Way Calling, and Toll Control (T)
- D. Call Waiting, and Speed Call 8

Tel-Teen Service will be offered where facilities and operating conditions permit.

In order to subscribe to Tel-Teen Service, there must be primary residential service at the same location and the Tel-Teen Service will be billed to the primary customer.

Tel-Teen Service may not be converted to a regular residential one party line for six months after establishment of the service.

Normal toll charges are applicable for Tel-Teen Service without Toll Control. The primary customer will be responsible for all third party and collect calls charged to the Tel-Teen Service which includes Toll Control.

All normal tariff restrictions on provision, availability of service, and liability of the Telephone Company will apply.

Substitutions of other than the offered custom calling features will not be permitted; however, other custom calling features are available for use with this service at the rates and charges specified in this tariff.

(1) Grandfathered to existing customers only. (N)

Issued: January 31, 2002

Effective: March 1, 2002

By: Jeffrey Glover, Vice President External Relations  
PO Box 4065, Monroe, Louisiana 71211

Missouri Public

FILED MAR 01 2002

Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public  
Service Commission

GENERAL SERVICES

REC'D MAY 01 2000

CUSTOM CALLING SERVICES (Continued)

Tel-Teen Service

A. General

Tel-Teen Service is a flat rate second residential line which includes flat rate local usage, directory listing, and a choice of one of four custom feature packages.

The four custom feature packages include:

- A. Three-Way Calling, Speed Call 8, and Toll Control
- B. Call Waiting, Speed Call 8, and Toll Control
- C. Three-Way Calling, and Toll Control
- D. Call Waiting, and Speed Call 8

Tel-Teen Service will be offered where facilities and operating conditions permit.

In order to subscribe to Tel-Teen Service, there must be primary residential service at the same location and the Tel-Teen Service will be billed to the primary customer.

Tel-Teen Service may not be converted to a regular residential one party line for six months after establishment of the service....

Normal toll charges are applicable for Tel-Teen Service without Toll Control. The primary customer will be responsible for all third party and collect calls charged to the Tel-Teen Service which includes Toll Control.

All normal tariff restrictions on provision, availability of service, and liability of the Telephone Company will apply.

Substitutions of other than the offered custom calling features will not be permitted; however, other custom calling features are available for use with this service at the rates and charges specified in this tariff.

**CANCELLED**

MAR 01 2002  
11:57RS 15  
Public Service Commission  
MISSOURI

Missouri Public  
Service Commission  
FILED AUG 01 2000

Issued: May 1, 2000

Effective: [REDACTED]

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public

GENERAL SERVICES

REC'D JAN 31 2002

CUSTOM CALLING SERVICES (Continued)

Tel-Teen Service (Continued)

Service Commission

B. Rates

Tel-Teen Service is offered at the residential one party rate (plus the Extended Area Service rate if applicable) for the exchange in which the service is located. Tel-Teen Service includes one of the following custom feature packages.

<u>Tel-Teen Service Custom Feature Package (1)(4)</u>	<u>Monthly Rate</u>	
3-Way Calling, Speed Call 8, Toll Control (2)(3)	\$3.50	(T) (T)
Call Waiting, Speed Call 8, Toll Control (2)(3)	3.00	(T)
3-Way Calling, Toll Control (2)(3)	2.00	(T) (T)
Call Waiting, Speed Call 8 (2)	3.00	(T)

- (1) Service Orders must include the Code for the R1 and the Custom Feature Package. (C)
- (2) Applicable Service Charges apply.
- (3) The Toll Control Code option is offered at no additional charge in offices where available.
- (4) Grandfathered to existing customers only. (N)

Issued: January 31, 2002

Effective: March 1, 2002

By: Jeffrey Glover, Vice President External Relations  
PO Box 4065, Monroe, Louisiana 71211

Missouri Public

FILED MAR 01 2002

Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public  
Service Commission

GENERAL SERVICES

REC'D MAY 01 2000

CUSTOM CALLING SERVICES (Continued)

Tel-Teen Service (Continued)

B. Rates

Tel-Teen Service is offered at the residential one party rate (plus the Extended Area Service rate if applicable) for the exchange in which the service is located. Tel-Teen Service includes one of the following custom feature packages.

<u>Tel-Teen Service Custom Feature Package</u>	<u>GSEC (1)</u>	<u>Monthly Rate</u>
Three-Way Calling, Speed Call 8, Toll Control (2)(3)	TEEN TC TWC SC8 TLC	\$3.50
Call Waiting, Speed Call 8, Toll Control (2)(3)	TEEN TC CW SC8 TLC	3.00
Three-Way Calling, Toll Control (2)(3)	TEEN TC TWC TLC	2.00
Call Waiting, Speed Call 8 (2)	TEEN TC CW SC8	3.00

**CANCELLED**

MAR 01 2002  
KRS 16  
Public Service Commission  
MISSOURI

Missouri Public  
Service Commission

FILED AUG 01 2000

- (1) Service Orders must include the GSEC Code for the R1 and the Custom Feature Package.
- (2) Applicable Service Charges apply.
- (3) The Toll Control Code option is offered at no additional charge in offices where available.

Issued: May 1, 2000

Effective: [REDACTED]

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF Missouri Public Service Commission

GENERAL SERVICES

REC'D MAY 01 2000

DIRECT INWARD DIALING (DID) SERVICE

A. General

1. Direct Inward Dialing Service to customer-premises located switching systems is furnished subject to the availability of facilities and the availability of telephone numbers.
2. The service includes the central office switching equipment necessary for direct inward dialing from the exchange and toll network directly to the demarcation point associated with switching equipment located at the customer's premises.
3. The service must be provided on all lines in a trunk or network access line group arranged for inward service. Routing of calls to selected numbers within the direct inward dialing number group over a separate trunk or network access line group is not contemplated.
4. The rates and charges for the service, as provided in B. following, are in addition to all applicable charges for PBX service with which this service is associated and the applicable network access line and connecting arrangement charges.
5. The operational characteristics of the interface signal between the Company provided connecting arrangements and the customer-provided switching equipment must conform to the rules and regulations the Company considers necessary to maintain proper standards of service.
6. The Company shall not be responsible to the customer or authorized user if changes in protection criteria, facilities, or Company operating procedures render the customer's facilities obsolete or otherwise affect its use or performance.

Missouri Public Service Commission  
FILED AUG 8 1 2000

Issued: May 1, 2000

Effective

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF Missouri Public Service Commission

GENERAL SERVICES

REC'D MAY 01 2000

DIRECT INWARD DIALING (DID) SERVICE (Continued)

A. General (Continued)

- 7. Directory listings will be provided in accordance with the regulations for PBX trunks. DID numbers furnished herein are not entitled to free directory listings.
- 8. The customer-premises located switching equipment must be arranged to provide for intercepting of unused numbers transmitted to the switching equipment.
- 9. The rates and charges for this service contemplate the use of standard Company equipment and serving arrangements. When equipment or service arrangement of a special type is requested and provided, rates and charges are based on the costs incurred to meet the individual requirements of the customer.
- 10. The minimum contract period for DID Service is one year. In the event of discontinuance of DID Service, a termination charge equal to the monthly rate for the remainder of the minimum contract period is due.
- 11. In addition to the rates and charges specified in B., appropriate service connection, move, change and installation charges are applicable to the establishment or rearrangement of trunks and stations in connection with providing DID Service.

Missouri Public Service Commission  
00-471  
FILED AUG 01 2000

Issued: May 1, 2000

Effective: ~~May 1, 2000~~

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public  
Service Commission

REC'D MAY 01 2000

GENERAL SERVICES

DIRECT INWARD DIALING (DID) SERVICE (Continued)

B. Rates and Charges

	<u>GSEC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
DID Trunk Terminations, per trunk	DIDTERM	\$25.00	\$150.00
DID Station Numbers			
Block of 20 numbers (1)	DIDNC20	8.00	
Block of 100 numbers (2)	DIDNC100	22.00	

Missouri Public  
Service Commission

FILED AUG 8 1 2000

- (1) Blocks of 20 DID numbers are only available when served by a digital central office.
- (2) Blocks of 100 DID numbers are available when served by a nondigital central office.

Issued: May 1, 2000

Effective [REDACTED]

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000



GENERAL AND LOCAL EXCHANGE TARIFF

---

GENERAL SERVICES

DIRECTORY ASSISTANCE SERVICE (DA)

A. General

The Company furnishes local Directory Assistance Service for the purpose of aiding customers in obtaining telephone numbers.

The rates set forth below apply when customers request assistance in determining the telephone numbers of customers located in the local calling area.

B. Application of Charges

1. Charges for Directory Assistance Service are not applicable to calls received from Public and Semipublic Telephone Service, hospitals, customers who have been certified as unable to use a directory because of a visual or physical handicap or the group or agency having the authority to certify such handicaps.
2. A chargeable call is one which has been answered by the Directory Assistance Operator. The charge applies whether or not the Directory Assistance Operator provides the requested telephone number(s). Credit will not be given for requested telephone numbers that are not found in the directory.
3. A maximum of two requested telephone numbers will be processed per call to Directory Assistance Service.

C. Rates

1. Where the customer direct dials the Directory Assistance number 1 + 411 or 1 + 555 - 1212, the charge for each call (maximum of two requested telephone numbers per call):

Per Call	<b>\$2.99</b>	(1)
----------	---------------	-----

---

ISSUED:  
January 14, 2014

By: Darlene N. Terry  
Manager - Tariffs  
5454 West 110th Street  
Overland Park, KS 66211

EFFECTIVE:  
February 13, 2014

---

GENERAL AND LOCAL EXCHANGE TARIFF

---

GENERAL SERVICES

DIRECTORY ASSISTANCE SERVICE (DA)

A. General

The Company furnishes local Directory Assistance Service for the purpose of aiding customers in obtaining telephone numbers.

The rates set forth below apply when customers request assistance in determining the telephone numbers of customers located in the local calling area.

B. Application of Charges

1. Charges for Directory Assistance Service are not applicable to calls received from Public and Semipublic Telephone Service, hospitals, customers who have been certified as unable to use a directory because of a visual or physical handicap or the group or agency having the authority to certify such handicaps.
2. A chargeable call is one which has been answered by the Directory Assistance Operator. The charge applies whether or not the Directory Assistance Operator provides the requested telephone number(s). Credit will not be given for requested telephone numbers that are not found in the directory. (T)
3. A maximum of two requested telephone numbers will be processed per call to Directory Assistance Service. (T)

C. Rates

1. Where the customer direct dials the Directory Assistance number 1 + 411 or 1 + 555 - 1212, the charge for each call (maximum of two requested telephone numbers per call):  

Per Call	<b>\$1.15</b>	(I)
----------	---------------	-----

GENERAL AND LOCAL EXCHANGE TARIFF

---

GENERAL SERVICES

DIRECTORY ASSISTANCE SERVICE (DA)

A. General

The Company furnishes local Directory Assistance Service for the purpose of aiding customers in obtaining telephone numbers.

The rates set forth below apply when customers request assistance in determining the telephone numbers of customers located in the local calling area.

B. Application of Charges

1. Charges for Directory Assistance Service are not applicable to calls received from Public and Semipublic Telephone Service, hospitals, customers who have been certified as unable to use a directory because of a visual or physical handicap or the group or agency having the authority to certify such handicaps.

2.

(D)  
|  
(D)

3. A chargeable call is one which has been answered by the Directory Assistance Operator. The charge applies whether or not the Directory Assistance Operator provides the requested telephone number(s). Credit will not be given for requested telephone numbers that are not found in the directory.

4. A maximum of two requested telephone numbers will be processed per call to Directory Assistance Service.

C. Rates

1. Where the customer direct dials the Directory Assistance number 1 + 411 or 1 + 555 - 1212, the charge for each call (maximum of two requested telephone numbers per call) is \$.75. (I)

---

Issued: February 13, 2004

Effective: March 14, 2004

By: Jeffrey Glover, Vice President External Relations  
PO Box 4065, Monroe, Louisiana 71211

FILED  
Missouri Public  
Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public  
Service Commission

GENERAL SERVICES

REC'D MAY 01 2000

DIRECTORY ASSISTANCE SERVICE (DA)

A. General

The Company furnishes local Directory Assistance Service for the purpose of aiding customers in obtaining telephone numbers.

The rates set forth below apply when customers request assistance in determining the telephone numbers of customers located in the local calling area.

B. Application of Charges

1. Charges for Directory Assistance Service are not applicable to calls received from Public and Semipublic Telephone Service, hospitals, customers who have been certified as unable to use a directory because of a visual or physical handicap or the group or agency having the authority to certify such handicaps.
2. A customer is allowed one Directory Assistance call per billing period for each basic local exchange main telephone, PBX trunk and main mobile telephone service. Call allowances are not transferable between separate accounts of the same customer.
3. A chargeable call is one which has been answered by the Directory Assistance Operator. The charge applies whether or not the Directory Assistance Operator provides the requested telephone-number(s). Credit will not be given for requested telephone numbers that are not found in the directory.
4. A maximum of two requested telephone numbers will be processed per call to Directory Assistance Service.

C. Rates

1. Where the customer direct dials the Directory Assistance number 1 + 411 or 1 + 555 - 1212, the charge for each call (maximum of two requested telephone numbers per call) is \$.40.

**CANCELLED**

MAR 14 2004

BT RS 20

Missouri Public  
Service Commission  
**MISSOURI**

Missouri Public  
Service Commission

00-471  
FILED AUG 01 2000

Issued: May 1, 2000

Effective: ~~May 1, 2000~~

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

**AUG 01 2000**

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public  
Service Commission

GENERAL SERVICES

REC'D MAY 01 2000

DIRECTORY ASSISTANCE SERVICE (DA) (Continued)

C. Rates (Continued)

- 2. The following surcharges apply, in addition to the direct dial rate, when the customer places a call to Directory Assistance via an operator:

	<u>Per Call</u>
Customer Dialed Calling Card	\$ .35
All others (including Operator Assisted sent-paid, third number and credit card) (1)	.90

Missouri Public  
Service Commission  
00-471  
FILED AUG 01 2000

- (1) Customers identifying themselves as being disabled and unable to dial the call will not be required to pay the surcharge for sent-paid station-to-station calls to DA.

Issued: May 1, 2000

Effective: ~~May 1, 2000~~

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public  
Service Commission

GENERAL SERVICES

REC'D MAY 01 2000

DIRECTORY LISTINGS

A. General

1. The rates and regulations specified herein for Directory Listings apply only to the alphabetical section of the directory. Listings are intended solely for the purpose of identifying customers' telephone numbers as an aid to the use of telephone service.
2. Listings are regularly provided in connection with all classes of exchange service, except public telephone service, unless the customer subscribes to nonpublished or nonlisted service.
3. The alphabetical listing of names does not contemplate special prominence or arrangement.
4. The Company reserves the right to reject listings which appear to be designed primarily to give publicity to the commodity or service.
5. The length of a listing is limited to one line by the use of abbreviations, when in the opinion of the Telephone Company the clearness of the listing and the identification of the customer is not impaired thereby.
6. Directory Listings must conform to the Company's specifications.
7. The contract period for directory listings (where the listings actually appear in the telephone directory) is the directory period except in case the contract for main service is terminated, or in case the listed party moves to a new location or quits business, or in case of the death of the listed party. The contract period for listings not printed in the directory is one month.
8. Directory listing charges date from the time the listing is posted on the information records (except nonpublished service). The customer may subscribe to any of the listing offerings at directory issuance time or between issues of directories, at which time the listing appears on information records only.

Missouri Public  
Service Commission  
00 - 471  
FILED AUG 01 2000

Issued: May 1, 2000

Effective: May 1, 2000

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public  
Service Commission

GENERAL SERVICES

REC'D MAY 01 2000

DIRECTORY LISTINGS (Continued)

A. General (Continued)

- 9. The Company, in accepting listings from customers or prospective customers, will not be a party to controversy arising from the publication of such listings in its directories.
- 10. The customer assumes full responsibility for making sure that the listing conforms to all applicable laws and licensing requirements. The Company does not undertake to determine the legal, contractual or any other right to the use of a name or trade name. Nor does the Company undertake to determine whether a customer is required to have a valid occupational or business license, permit or registration from any licensing authority in order to engage in the business listed.
- 11. The customer agrees to indemnify and hold the Company harmless from any claims, losses, damages or liabilities which arise out of or results from the use of a listing containing a name, address, trade name or any other such similar designation.

Missouri Public  
Service Commission

FILED AUG 01 2000  
00-471

Issued: May 1, 2000

Effective: June 1, 2000

By: G. Clay Bailey, Vice President Government Relations AUG 01 2000  
PO Box 4065, Monroe, Louisiana 71211

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public  
Service Commission

GENERAL SERVICES

REC'D MAY 01 2000

DIRECTORY LISTINGS (Continued)

B. Primary Listings

1. One primary listing will be provided without charge, as follows:

- a. For each separate customer service. When two or more main station lines or PBX trunks are in a hunting arrangement, only the first number of the group is considered the primary listing. Where two or more main station lines or PBX trunks are not consecutively operated, a primary listing may be made for each line or trunk.
- b. For each customer that has Telecommunications for the Speech and/or Hearing Impaired (TDD) Service and request that their listing be identified by adding "TDD Only" or "TDD and Voice" next to the number.

Missouri Public  
Service Commission

FILED AUG 01 2000

Issued: May 1, 2000

Effective [REDACTED]

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000



GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public  
Service Commission

GENERAL SERVICES

REC'D MAY 01 2000

DIRECTORY LISTINGS (Continued)

B. Primary Listings (Continued)

1. (Continued)

c. For each Semipublic Telephone Service.

2. The primary listing must be the actual name of the customer to whom service is rendered or:

a. In the case of residence service, the name of a member of the customer's family or household. Also, a dual primary listing may be provided for two persons who share the same surname and reside at the same address or for a person known by two first names. Each given name for purposes of this tariff, is defined as a surname and any combination, not to exceed, two of the following: first name, middle name, initial, nickname or maiden name.

b. A customer with residence service may request that part or all of the address information which would otherwise be listed in the directory be omitted by the Telephone Company. Such omission will be continued in successive directories without further request by the customer until the customer requests publication of part or all of the omitted address information.

c. In the case of a business enterprise, the name of the business or the name of a member, officer, employee, representative thereof, or the name of another business which the customer owns, controls or represents.

d. When a business enterprise is represented in the community by a division, branch or department of the business, the primary listing may include the name of the division, branch or department.

Missouri Public  
Service Commission

00-471  
FILED AUG 01 2000

Issued: May 1, 2000

Effective: XXXXXXXXXX

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public  
Service Commission

GENERAL SERVICES

REC'D MAY 01 2000

DIRECTORY LISTINGS (Continued)

B. Primary Listings (Continued)

2. (Continued)

- e. Where the service is contracted by one party for the use of a second party, the listing may be in the name of the second party.
- f. When the Telephone Company publishes a separate section in its directory for telephone numbers of government offices, the primary listing of the government office will be placed in this section. Additional listings may be purchased by the government office for inclusion in the alphabetical section in which business listings regularly appear.
- g. At the request of the customer, the primary listing may be omitted from the directory (nonlisted service) or from both the directory and directory assistance records (nonpublished service). Nonlisted and nonpublished services are furnished subject to the regulations and rates specified herein. The omission of the primary listing does not entitle the customer to an additional listing without charge in connection with other services which he may subscribe.

C. Additional Listing

- 1. Business additional listings may be the names of partners or members of the firm; if the customer is a partnership or firm, the names of officers of the corporation; if the customer is a corporation, and; for any business establishment; the names of associates or employees of the customer. Business additional listings may be bonafide names of firms or corporations which the customer owns, controls or is duly authorized to represent.
- 2. Residence additional listings may be the names of members of the customer's family or other persons residing in the customer's household.

Missouri Public  
Service Commission  
00 - 471  
FILED AUG 01 2000

Issued: May 1, 2000

Effective: June 1, 2000

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public  
Service Commission

GENERAL SERVICES

REC'D MAY 01 2000

DIRECTORY LISTINGS (Continued)

C. Additional Listing (Continued)

3. Regular additional listings are allowed with Semipublic Telephone Service under certain conditions:
  - Permanent guests or tenants at the location of a semipublic telephone may subscribe to residence additional listings at the residence additional listing rate.
  - Business additional listings are furnished under the regulations as specified in Paragraph C.1 above.
4. Permanent guests or tenants of hotels, motels, retirement complexes or boarding houses with Private Branch Exchange Service may subscribe to residence additional listing service at the business additional listing rate, provided approval is obtained from the hotel or motel involved. However, separate billing will not be issued for these instances.
5. Ordinarily, additional listings must show the same address and telephone number as the primary listing. When in the opinion of the Company, it appears necessary as an aid to the use of the directory and provided satisfactory service can be furnished, a listing using the telephone number of the primary listing and the customer premises address at which the customer's extension or private branch exchange station is located may be permitted.

Missouri Public  
Service Commission  
00-471  
FILED AUG 01 2000

Issued: May 1, 2000

Effective: ██████████ 2000

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public  
Service Commission

REC'D MAY 01 2000

GENERAL SERVICES

DIRECTORY LISTINGS (Continued)

D. Special Types of Additional Listings

1. Alternate Listing

- a. An alternate listing refers a calling party to another telephone number during certain periods or under certain circumstances (e.g., after business hours, weekends and holidays, or if there is no answer on the primary listed number).
- b. The listing, when necessary, may include both the alternate call number and a phrase directing the method of calling.
- c. When the alternate call number is to be that of another customer, the listing will be furnished only with written approval of the other customer.

2. Cross Reference Listing

- a. Cross reference listings may be furnished to customers who change their names, absorb other businesses, or subdivided their business and have authority to continue the use of the old name and when, in the judgement of the Company, they are considered necessary and not intended for advertising purposes.

3. Duplicate Listing

- a. Duplicate listings (i.e., listing of nicknames, abbreviated names, names which are commonly spelled in more than one way and rearrangement of names) are permitted when, in the opinion of the Company, they are necessary for the proper identification of the customer.
- b. The intent of a duplicate listing is not to secure a preferential position in the directory or to advertise a service or commodity.

Missouri Public  
Service Commission  
00-471  
FILED AUG 01 2000

Issued: May 1, 2000

Effective: June 1, 2000

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public  
Service Commission

GENERAL SERVICES

REC'D MAY 01 2000

DIRECTORY LISTINGS (Continued)

D. Special Types of Additional Listings (Continued)

4. Extra Line of Information

- a. Extra line of information may include supplementary address information, hours of operation, or call instructions such as, a phrase directing the method of calling when a PBX operator is not on duty.
- b. An extra line of information listing will only be provided when, in the opinion of the Telephone Company, it facilitates the use of telephone service. It must not be designed for advertising.

E. Nonpublished Service

- 1. Nonpublished service is the omission of a customer's primary listing from the directory and the Company's information records.

Customers who desire their telephone numbers to be omitted from the Company's directory and directory assistance records may subscribe to nonpublished service.

- 2. Incoming calls to a customer subscribing to nonpublished service will be completed only when the calling party places the call by the telephone number. The Company will not connect a call to a nonpublished customer on behalf of a caller when the caller does not furnish the telephone number to the Company's operator. The Company will adhere to this practice notwithstanding any claim of emergency the calling party may present.

Missouri Public  
Service Commission  
00-471  
FILED AUG 01 2000

Issued: May 1, 2000

Effective: ~~May 1, 2000~~

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public  
Service Commission

GENERAL SERVICES

REC'D MAY 01 2000

DIRECTORY LISTINGS (Continued)

E. Nonpublished Service (Continued)

- 3. In the absence of gross negligence or willful misconduct, no liability for damages arising from publishing a private telephone number in the directory or disclosing said number to any person shall attach to the Company. The customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a private telephone number or disclosing of said number to any person.

Where such a listing is published in the telephone directory, the Company's liability shall be limited to the monthly rate for the charge period during which the error continues.

- 4. Nonpublished telephone numbers may be released to law enforcement authorities or other agencies in cases involving security, criminal investigations and public safety.
- 5. The rate for nonpublished service will not apply to the following:
  - When the customer has another published number for the same class of service in the same exchange.
  - Public Telephone Service.
  - Foreign Exchange/Zone Service.
  - Temporary Service (service provided for a period of not more than 30 days).
  - Local Exchange Service for customers living in hotels, hospitals, retirement complexes, apartments, boarding houses or clubs provided the customer is listed under the telephone number of the establishment.

Missouri Public  
Service Commission  
00-471  
FILED AUG 01 2000

Issued: May 1, 2000

Effective: [REDACTED]

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF Missouri Public  
Service Commission

GENERAL SERVICES

REC'D MAY 01 2000

DIRECTORY LISTINGS (Continued)

F. Nonlisted Service

1. Nonlisted service is the omission a customer's listing from the Company's telephone directory. The listing is, however, maintained on directory assistance records and will be furnished upon request to the calling party.
2. The customer indemnifies and saves the Telephone Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of the listing which the customer requested be omitted from the telephone directory. Where such a listing is published in the directory, the Company's liability shall be limited to the monthly rate for the charge period during which the error continues.

Missouri Public  
Service Commission  
00-47  
FILED AUG 01 2000

Issued: May 1, 2000

Effective

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF Missouri Public Service Commission

GENERAL SERVICES

REC'D MAY 01 2000

DIRECTORY LISTINGS (Continued)

G. Foreign Listing

1. Listing appearing in the alphabetical list of a directory of an exchange other than the exchange in which the listed service is furnished.
2. Foreign listing includes a maximum of two lines; normally, the two lines contain the name, address and telephone number of the customer. If additional listings are required, the additional listing rate applies per line.
3. The minimum contract period for which charges will apply will be the life of the directory payable annually in advance. Foreign listing will be disconnected and a refund made based on the months remaining for the duration of the directory period after the primary service has been discontinued.
4. For the listing of CenturyTel of Northwest Arkansas, LLC (Missouri) customers in directories of other telephone companies, the tariff of the other company shall apply.

Missouri Public Service Commission  
00 - 471  
FILED AUG 01 2000

Issued: May 1, 2000

Effective: [REDACTED]

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000



GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

DIRECTORY LISTINGS (Continued)

H. Rates

Service Charges apply to listings altered after initial service begins.

	(T)	<u>Monthly Rate</u>		
1. Primary Listing				
Business		No Charge		
Residence		No Charge		
2. Additional Listing (Regular and Special Types of Additional Listings)				
Business		\$1.95	(I)	
Residence		1.45		
3. Nonpublished Service			2.10	
4. Nonlisted Service			2.10	
5. Foreign Listing				
Business			2.50	
Residence	(T)	2.00	(I)	

Issued: February 13, 2004

Effective: March 14, 2004

By: Jeffrey Glover, Vice President External Relations  
PO Box 4065, Monroe, Louisiana 71211

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public  
Service Commission

GENERAL SERVICES

REC'D MAY 01 2000

DIRECTORY LISTINGS (Continued)

H. Rates

Service Charges apply to listings altered after initial service begins.

	<u>GSEC</u>	<u>Monthly Rate</u>
1. Primary Listing		
Business	-	No Charge
Residence	-	No Charge
2. Additional Listing (Regular and Special Types of Additional Listings)		
Business	ALB	\$1.50
Residence	ALR	1.10
3. Nonpublished Service	NP	1.60
4. Nonlisted Service	NL	1.60
5. Foreign Listing		
Business	FLB	1.50
Residence	FLR	1.10

**CANCELLED**

MAR 14 2004

1st RS 31

Public Service Commission  
MISSOURI

Missouri Public  
Service Commission

00-471

FILED AUG 01 2000

Issued: May 1, 2000

Effective: XXXXXXXXXX

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

---

GENERAL AND LOCAL EXCHANGE TARIFF

---

GENERAL SERVICES

EMPLOYEES' TELEPHONE SERVICE

**The same rules and regulations are applicable to employees and retirees of the Company as are applicable to the general public. Certain telephone services will be furnished to Company employees and Company retirees at reduced rates as authorized by Company practices and procedures.**

(C)

(C)

(D)

(D)

---

Issued: August 25, 2010

Effective: September 24, 2010

CANCELLED  
October 1, 2014  
Missouri Public  
Service Commission  
JI-2015-0072

Darlene N. Terry  
Manager-Tariffs  
Overland Park, KS

FILED  
Missouri Public  
Service Commission  
JI-2011-0085

---

GENERAL AND LOCAL EXCHANGE TARIFF

---

GENERAL SERVICES

EMPLOYEES' TELEPHONE SERVICE

(C)

A. General

1. Regular full-time and qualified part-time employees of the Company and for retired employees of the Company who are receiving pensions under established pension plans of the Company may be granted a concession in the rates for local exchange service furnished in connection with telephone service at their place of residence.

B. Conditions

1. Management support and qualified part-time employees are eligible to receive telephone concessions effective on the employee's date of hire.
2. The employee's place of residence must be within the territory served by an exchange of the Company and so located that it may be served by means of available facilities or without undue cost.
3. Concession rates are not allowed when the employee resides in a boarding and/or rooming house unless the telephone service is installed in the employee's private room and it is not available to other occupants of such a house.
4. The primary listing must be a published listing and must be in the name of the employee as it appears on the personnel records of the Company, except that the listing of a married individual may be in the name of the individual or in the name of the spouse.
5. Concession service shall not be installed or upgraded at the expense of regular, non-employee customers.

(C)

---

Issued: August 29, 2003

Effective: September 28, 2003

CANCELLED  
September 24, 2010  
Missouri Public  
Service Commission  
JI-2011-0085

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

GENERAL AND LOCAL EXCHANGE TARIFF

REC'D MAY 01 2000

GENERAL SERVICES

TELEPHONE CONCESSION SERVICE

A. GENERAL

The Telephone Company, upon proper official approval, will grant concession service in connection with certain telephone service. This service may be classified as Official Service and Employee Concession Service.

B. OFFICIAL SERVICE

Official Service is service furnished for the conduct of the Company's business, and is generally furnished through stations located in offices of the Company, or in residences of employees or agents whose duties require that they be readily accessible to call at any time. Official Service is furnished at 100% concession rate on all exchange access service and on all associated service charges.

C. EMPLOYEE CONCESSION SERVICE

Employee Concession Service may be allowed in connection with residence service furnished at the residences of active employees of the Company and retired employees of the Company who reside in exchanges operated by the Company.

This service is classified in three (3) employee concession groups:

**Regular Employees**

**Group A - Executive Employees:** receive 100% concession on charges for local network access service for one primary line, touch call or custom calling service.

**Group B - All Management and Non Union hourly Employees:** receive 100% concession on charges for local network access service for one primary line, touch call service and one custom calling services.

**Group C - Nonmanagement Employees:** receive 50% concession rate on charges for local network access service for one primary line, touch call service and one custom calling service.

**CANCELLED**

SEP 28 2003

Public Service Commission  
MISSOURI

Missouri Public  
Service Commission  
00-479

FILED AUG 01 2000

Issued: May 1, 2000

Effective: June 1, 2000

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

---

GENERAL AND LOCAL EXCHANGE TARIFF

---

GENERAL SERVICES

**This Page is Reserved for Future Use**

(T)

(D)

(D)

---

GENERAL AND LOCAL EXCHANGE TARIFF

---

GENERAL SERVICES

EMPLOYEES' TELEPHONE SERVICE (Continued)

C. Rates and Charges

1. Service may be furnished to employees by the Company at a less than standard rate for each service in the residence when, in the Company's judgment, the interests of the Company in rendering continuous service to the public will be so advanced. Said concessions may be implemented or terminated by Company, in its sole discretion, at any time.
2. Concessions may be made to qualifying employees for miscellaneous equipment or facilities. Said concessions may be implemented or terminated by Company, in its sole discretion, at any time.
3. Toll charges and access charges incurred by qualifying employees on their residence service are always subject to payment at the full rate.
4. No concessions will be made to employees for installations, moves, and changes.

(C)

(C)

(N)

---

Issued: August 29, 2003

Effective: September 28, 2003

CANCELLED  
September 24, 2010  
Missouri Public  
Service Commission  
JI-2011-0085

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public  
Service Commission

GENERAL SERVICES

REC'D MAY 01 2000

TELEPHONE CONCESSION SERVICE (Continued)

C. EMPLOYEE CONCESSION SERVICE (Continued)

**Retired Employees**

Retired employees residing in exchanges operated by the Company shall receive the same Employee Telephone Service as they were receiving at the time of their retirement.

**Excluded Services**

The following services are excluded for concession service consideration for any Groups:

- additional primary stations
- nonrecurring charges
- vacation service
- toll calls
- extra directory listings
- foreign exchange service
- excess mileage
- additional network access mileage
- 911 surcharge
- charges to primary interexchange carrier
- automatic trunks
- manual trunks
- extended area service
- interstate subscriber line charge.

**CANCELLED**

SEP 28 2003  
by STALS 32.1  
Missouri Public Service Commission  
MISSOURI

D. PROVISIONS OF EMPLOYEE CONCESSION

All concession services are subject to directory listing in the name of the employee or retiree. The only exception to this is additional lines installed for employee's children; in these cases, the line may be listed in the child's name only. Retirees who wish to pay for nonpublished service may still receive telephone concession.

Concession service is granted for residence service only at the employee's or retiree's principal place of residence.

Missouri Public  
Service Commission  
011-471

FILED AUG 01 2000

Issued: May 1, 2000

Effective: [REDACTED]

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000



GENERAL AND LOCAL EXCHANGE TARIFF ~~Missouri Public Service Commission~~

GENERAL SERVICES

REC'D MAY 01 2000

FOREIGN EXCHANGE SERVICE

A. General

1. Foreign Exchange Service is exchange service furnished to a customer from a central office of an exchange other than the one that normally serves the area in which the customer is located.
2. For the purpose of this tariff, the term "Foreign Exchange" shall mean the exchange from which foreign exchange service is furnished. The term "Normal Exchange" shall mean the exchange normally serving the area in which the customer's premises is located. The term "Interexchange Channel" designates that portion of the Foreign Exchange Service circuit which is provided between the toll rate centers of the foreign and normal exchanges.
3. Foreign Exchange Service does not come within the Company's general undertaking, nor does the Company obligate itself to furnish such service generally, but will do so at its option where facilities of such a character are available as will permit satisfactory telephone transmission, and where the service is warranted by the circumstances involved.
4. Foreign Exchange Service may be provided only in connection with private branch exchange trunk lines and individual line business or residence service.
5. Where the normal exchange is operated by this Company, foreign exchange service is furnished only on the condition that the applicant is a customer to business or residence service, private branch exchange service, or key systems service in the normal exchange, and at the same location where such service is proposed to be installed. Under this condition, when a Foreign Exchange Service customer discontinues normal exchange service, the normal exchange shall immediately notify such foreign exchange customer and foreign exchange business office that the Foreign Exchange Service may be discontinued ten (10) days thereafter.

Missouri Public  
Service Commission  
00-471  
FILED AUG 01 2000

Issued: May 1, 2000

Effective: ~~May 1, 2000~~

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF Missouri Public  
Service Commission

GENERAL SERVICES

REC'D MAY 01 2000

FOREIGN EXCHANGE SERVICE (Continued)

A. General (Continued)

- 6. Where the foreign exchange is operated by another Company, Foreign Exchange Service will be provided only when satisfactory arrangements can be negotiated with such company to furnish a portion of the necessary facilities.
- 7. Where the facilities and/or equipment are not available and extraordinary facility costs, equipment costs, special operating expenses and/or other special considerations are incurred in making such service available, the customer may be required to pay an additional charge to cover all or a portion of such unusual expenses, or be required to contract for service beyond the initial period, or both.
- 8. Standard extension service may be furnished in accordance with General Exchange Tariffs and extension line mileage charge rates and regulations where applicable. No off-premises extensions will be furnished in connection with foreign exchange service.
- 9. The use of the service is limited to the customer and his employees for business purposes and in the case of residence service, to the members of his immediate household. If any customer to this service is found to be transferring or transmitting messages for parties (other than authorized above) in the normal exchange area, such customer and foreign exchange business office shall be notified that the practice must be discontinued or the Foreign Exchange Service may be terminated ten (10) days after the date of such notice.
- 10. Mileage Measurements:
  - a. Interexchange mileage is the V-H mileage (fractional miles being considered as full miles) between the rate centers of the service points or between the rate center of a service point and the point of connection with the facilities of another company.

Missouri Public  
Service Commission  
00-471  
FILED AUG 01 2000

Issued: May 1, 2000

Effective: [REDACTED]

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

Missouri Public  
Service Commission

REC'D DEC 01 2000

FOREIGN EXCHANGE SERVICE (Continued)

B. Rates

1. The charge for Foreign Exchange Service is the established monthly service rate and applicable nonrecurring service connection charges of the foreign exchange for the grade of service (individual line business or residence, key system trunks, or PBX and PABX trunks) with which the foreign exchange service is to be associated.
2. The Company concurs in the Spectra Communications Group LLC - PSC MO. (C) NO.5 Private Line Tariff currently filed with and approved by the Missouri Public Service Commission. Items covered by said tariff include mileage charges, channel terminal charges, point of termination charges, local channel charges, and additional point of termination charges.

Issued: December 1, 2000

Effective: December 31, 2000

By: John Jones, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

Missouri Public  
Service Commission

FILED DEC 31 2000

CANCELLED  
October 1, 2014  
Missouri Public  
Service Commission  
JI-2015-0072

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public  
Service Commission

GENERAL SERVICES

REC'D MAY 01 2000

FOREIGN EXCHANGE SERVICE (Continued)

B. Rates

1. The charge for Foreign Exchange Service is the established monthly service rate and applicable nonrecurring service connection charges of the foreign exchange for the grade of service (individual line business or residence, key system trunks, or PBX and PABX trunks) with which the foreign exchange service is to be associated.
2. The Company concurs in the GTE Midwest Incorporated. - MO. NO. 5 Private Line Tariff currently filed with and approved by the Missouri Public Service Commission. Items covered by said tariff include mileage charges, channel terminal charges, point of termination charges, local channel charges, and additional point of termination charges.

**CANCELLED**

DEC 31 2000

By *1st R 5 35*  
Public Service Commission  
MISSOURI

Missouri Public  
Service Commission  
00-477

FILED AUG 01 2000

Issued: May 1, 2000

Effective

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public  
Service Commission

GENERAL SERVICES

REC'D MAY 01 2000

SHEETS 36 THROUGH 42 ARE TO BE  
RESERVED FOR FUTURE USE

Missouri Public  
Service Commission  
00-471  
FILED AUG 01 2000

Issued: May 1, 2000

Effective: ~~August 1, 2000~~

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

**Original Sheets  
Section 5 37 – 42  
Were Omitted in the  
original filing**

**Tracking Number  
JI-2003-0445  
Approved on  
8/1/2006**

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

LINE HUNTING SERVICE

A. General

1. Line Hunting Service provides a feature whereby a group of telephone numbers are linked together so that if any one number in the group is busy when called, subsequent numbers are searched in sequence until an idle telephone number is connected.

B. Rates

Service Charges apply as found in Section 6.

	(T)	<u>Monthly Rate</u>	
1. Line Hunting, per line	(T)	\$4.00	(I)

Issued: February 13, 2004

Effective: March 14, 2004

By: Jeffrey Glover, Vice President External Relations  
PO Box 4065, Monroe, Louisiana 71211

GENERAL AND LOCAL EXCHANGE TARIFFS Missouri Public Service Commission

GENERAL SERVICES

REC'D MAY 01 2000

LINE HUNTING SERVICE

A. General

1. Line Hunting Service provides a feature whereby a group of telephone numbers are linked together so that if any one number in the group is busy when called, subsequent numbers are searched in sequence until an idle telephone number is connected.

B. Rates

Service Charges apply as found in Section 6.

	<u>GSEC</u>	<u>Monthly Rate</u>
1. Line Hunting, per line	HUNT LN CHG	\$3.00

**CANCELLED**

MAR 14 2004  
1st RS 43  
Public Service Commission  
MISSOURI

Missouri Public Service Commission  
00-471  
FILED AUG 01 2000

Issued: May 1, 2000

Effective: [REDACTED]

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000



---

GENERAL AND LOCAL EXCHANGE TARIFF

---

GENERAL SERVICES

MILEAGE - INTRAEXCHANGE

A. General

1. Rates apply to intraexchange extension of station lines, tie lines, and to school-to-home lines. (C)
2. Extensions are those services normally provided on the same premises as the associated primary service.
3. Tie lines are those services normally provided to connect two or more terminals at customer locations.
4. Interexchange mileage is covered by concurrence with the Spectra Communications Group, LLC. - PSC MO. NO. 5 Intrastate Private Line Tariff. See Section 8.
5. Each channel or termination from the Central Office is priced separately. (C)

---

Issued: February 13, 2004

Effective: March 14, 2004

By: Jeffrey Glover, Vice President External Relations  
PO Box 4065, Monroe, Louisiana 71211

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public  
Service Commission

GENERAL SERVICES

REC'D DEC 01 2000

MILEAGE - INTRAEXCHANGE

A. General

1. Mileage rates apply to intraexchange extension of station lines, tie lines, and to school-to-home lines.
2. Extensions are those services normally provided on the same premises as the associated primary service.
3. Tie lines are those services normally provided to connect two or more terminals at customer locations.
4. Interexchange mileage is covered by concurrence with the Spectra Communications Group, LLC - PSC MO. NO. 5 Intrastate Private Line Tariff. See Section 8. (C)

**CANCELLED**

MAR 14 2004  
2nd RS 44  
Public Service Commission  
MISSOURI

Issued: December 1, 2000

Effective: December 31, 2000

By: John Jones, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

Missouri Public  
Service Commission

FILED DEC 31 2000

GENERAL AND LOCAL EXCHANGE TARIFFS Missouri Public Service Commission

GENERAL SERVICES

REC'D MAY 01 2000

MILEAGE - INTRAEXCHANGE

A. General

1. Mileage rates apply to intraexchange extension of station lines, tie lines, and to school-to-home lines.
2. Extensions are those services normally provided on the same premises as the associated primary service.
3. Tie lines are those services normally provided to connect two or more terminals at customer locations.
4. Interexchange mileage is covered by concurrence with the GTE Midwest Incorporated. - MO. NO. 5 Intrastate Private Line Tariff. See Section 8.

**CANCELLED**

DEC 31 2000  
By *JS RS 44*  
Public Service Commission  
MISSOURI

Missouri Public Service Commission  
00-471  
FILED AUG 01 2000

Issued: May 1, 2000

Effective: June 1, 2000

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

**GENERAL AND LOCAL EXCHANGE TARIFF**

GENERAL SERVICES

MILEAGE - INTRAEXCHANGE (Continued)

B. Rates

1. Extension Lines	(T)	<u>Monthly Rate</u>	
a. Single pair off premises, per termination		\$40.00	(I) (D)   (D)
2. Tie Line			
Tie Line, per termination		40.00	(I)
3. School-to-Home			
a. Per termination		40.00	(I) (D)
	(T)		

Issued: February 13, 2004

Effective: March 14, 2004

By: Jeffrey Glover, Vice President External Relations  
 PO Box 4065, Monroe, Louisiana 71211

GENERAL AND LOCAL EXCHANGE TARIFF Missouri Public Service Commission

REC'D MAY 01 2000

GENERAL SERVICES

MILEAGE - INTRAEXCHANGE (Continued)

B. Rates

	<u>GSEC</u>	<u>Monthly Rate</u>
1. Extension Lines		
a. Single pair off premises, per 1/4 mile or fraction	¼ EXT MI	\$1.05
b. Single pair on premises terminations beyond 150 feet, per 1/4 mile or fraction	300 EXT MI	1.05
2. Tie Line		
Tie Line, per 1/4 mile	TL1	1.05
3. School-to-Home		
a. First 1/4 mile or fraction	SHM1	1.30
b. Additional 1/4 mile or fraction	SHM2	1.30

**CANCELLED**

MAR 14 2004

1st RS 45

Public Service Commission  
MISSOURI

Missouri Public Service Commission

00-471

FILED AUG 01 2000

Issued: May 1, 2000

Effective: [REDACTED]

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

---

GENERAL SERVICES

MILEAGE - INTRAEXCHANGE (Continued)

C. Conditions

- |   |     |
|---|-----|
|   | (D) |
|   |     |
|   | (D) |
| 1. Construction required to furnish exchange circuits at locations outside of a Base Rate Area will be provided according to the <u>LINE CONSTRUCTION SERVICE</u> section of this tariff. | (T) |
| 2. Mileage rates are in addition to the rates for the associated service and facilities. Service Charges apply.   | (T) |

---

Issued: February 13, 2004

Effective: March 14, 2004

By: Jeffrey Glover, Vice President External Relations  
PO Box 4065, Monroe, Louisiana 71211

GENERAL AND LOCAL EXCHANGE TARIFF Missouri Public Service Commission

GENERAL SERVICES

REC'D MAY 01 2000

MILEAGE - INTRAEXCHANGE (Continued)

C. Conditions

1. Mileage applicable to tie lines, off-premises extension(s), PBX or key lines located on premises other than those on which the main terminal or switchboard is located will be determined in the following manner:
  - a. When the terminals are located in the same central office area, the off-premises mileage measurement is the airline distance between the terminals.
  - b. If the line passes through a central office, the airline mileage must include the central office.
2. Construction required to furnish exchange circuits at locations outside of a Base Rate Area will be provided according to the LINE CONSTRUCTION SERVICE section of this tariff.
3. Mileage rates are in addition to the rates for the associated service and facilities. Service Charges apply.

**CANCELLED**

MAR 14 2004  
1st RS 46  
Public Service Commission  
MISSOURI

Missouri Public Service Commission

00 - 471  
FILED AUG 01 2000

Issued: May 1, 2000

Effective: XXXXXXXXXX

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public  
Service Commission

GENERAL SERVICES

REC'D MAY 01 2000

900 CALL RESTRICTION

A. General

900 Call Restriction is a central office service which allows customers to restrict certain types of outgoing calls being placed over their exchange access lines. 900 Call Restriction is activated when a dialed number is preceded by a 900 prefix. Restricted calls are directed to a central office announcement.

900 Call Restriction will be provided in conjunction only with residence and business single party flat rate, message, and measured local exchange services. 900 Call Restriction will be furnished only from central offices equipped to provide this service and where facilities permit.

B. Rates

1. The following charges apply in addition to the established rates and charges for the services with which this service is associated.

	<u>GSEC</u>	<u>Nonrecurring Charge</u>
Business, per additional line equipped (1)	BLK2	\$8.00
Residence (2) I.D. Only	BLK 900	No Charge

C. Conditions

1. The minimum contract period for this service is one month.
2. Nonpayment of 900 call charges will not alone be the cause to disconnect Local Exchange Service.
3. A customer subscribing to this service may not access any 900 telephone numbers.

Missouri Public  
Service Commission  
00-471  
FILED AUG 01 2000

- (1) In addition to the Subsequent Service Order charge from Section 6 of this tariff.
- (2) Includes residential customer, churches, schools, and charitable organizations.

Issued: May 1, 2000

Effective: [REDACTED]

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000



GENERAL AND LOCAL EXCHANGE TARIFF

---

GENERAL SERVICES

INTERNATIONAL BLOCKING SERVICE

The Telephone Company, upon request, will provide end office blocking of only end user direct dialed 011+ and 101XXXX+011+ calls and 900/976 calls from an end user's location. This optional service is offered on a per line basis where facilities permit and is available for use with local business exchange service

	<u>Nonrecurring Charge</u>
International Blocking Service, per line or trunk	\$11.20

---

ISSUED:  
May 27, 2014

BY: Darlene N. Terry  
Manager - Tariffs  
5454 W. 110th Street  
Overland Park, Kansas 66211

EFFECTIVE:  
June 26, 2014

MO 14-03

CANCELLED  
October 1, 2014  
Missouri Public  
Service Commission  
JI-2015-0072

FILED  
Missouri Public  
Service Commission  
JI-2014-0497

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

Missouri Public  
Service Commission

REC'D MAY 01 2000

OPERATOR ASSISTED LOCAL CALLS

A. General

1. Operator Assisted Local Calling Service is furnished to customers upon their request to complete local calls.
2. There are three classes of local service offered; Credit Card Calls, Operator Station Calls, and Person to Person.

a. Calling Card Calls

Customer dialed "0+" calls are completed by the caller and billed to the caller's calling card instead of the telephone originating the call.

b. Operator Station Calls

Customer dialed "0-" calls are completed by the operator who also arranges billing. Calls may be billed to the originating telephone number, calling card, collect or to a third number.

c. Person-to-Person Calls

Customer dialed "0-" calls are completed by the operator who also arranges billing. Calls may be billed to the originating telephone number, calling card, collect or to a third number.

Missouri Public  
Service Commission  
00-471

FILED AUG 01 2000

Issued: May 1, 2000

Effective: June 1, 2000

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

Missouri Public  
Service Commission

REC'D MAY 01 2000

OPERATOR ASSISTED LOCAL CALLS (Continued)

A. General (Continued)

- 3. In addition to the service charge, all local coin calls utilizing operator handling services will be at the local coin rate.
- 4. The following operator assisted local calls are exempt from the service charges:

Calls to designated Company numbers for official telephone business.

Emergency calls to recognizable authorized civil agencies.

Those cases where a Company Operator provided assistance to:

Reach the called number where problems prevent subscriber dial completion.

Reestablish a call which has been interrupted after the called number has been reached.

Place a noncoin, sent-paid call for a calling party who identifies himself as being handicapped and unable to dial the call because of his handicap.

B. Rates

The following service charges for operator assisted local calls apply in addition to the applicable local dial rate.

<u>Per Call</u>	<u>Rate</u>
Customer Dialed Calling Card	\$ .35
Operator Station (including operator assisted sent-paid, collect, third number and credit card calls)	.90
Person-to-Person	2.50

Missouri Public  
Service Commission  
00-471  
FILED AUG 01 2000

Issued: May 1, 2000

Effective: [REDACTED]

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

PRIVATE LINES AND EQUIPMENT - INTRAEXCHANGE

A. General

1. Private lines are circuits furnished and maintained by the Company. They are for private use and are equipped at each terminal with telephone or telegraph instruments or other signaling devices, and not connected for exchange or toll service.
2. The minimum contract term is one month where facilities are available. Where facilities are not available or the provision of private line service necessitates unusual expenditure, or where other special considerations are involved, the customer may be required to contract for service beyond the initial period.
3. For construction and installation charges and rates and regulations for special equipment, see Section 2, GENERAL REGULATIONS.
4. Private lines are not furnished for use in connection with telephone equipment or circuits not furnished by the Company except when the applicant is the United States Government Department of Defense, and the head of the department or his authorized representative shall notify the Company in writing that such connection is necessary for reasons of military necessity or national welfare, or when the applicant is a party to the Agreements for Oil, Natural Gas, Pipe Line, Railway, and Power and Light Companies, and when such privileges are extended under these agreements.
5. All instruments and apparatus used in connection with private lines and not supplied by the Company must be of a type approved by the Company and the FCC.

(D)  
|  
(D)

Issued: February 13, 2004

Effective: March 14, 2004

By: Jeffrey Glover, Vice President External Relations  
PO Box 4065, Monroe, Louisiana 71211

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

Missouri Public  
Service Commission

PRIVATE LINES AND EQUIPMENT - INTRAEXCHANGE

REC'D MAY 01 2000

A. General

1. Private lines are circuits furnished and maintained by the Company. They are for private use and are equipped at each terminal with telephone or telegraph instruments or other signaling devices, and not connected for exchange or toll service.
2. The minimum contract term is one month where facilities are available. Where facilities are not available or the provision of private line service necessitates unusual expenditure, or where other special considerations are involved, the customer may be required to contract for service beyond the initial period.
3. For construction and installation charges and rates and regulations for special equipment, see Section 2, GENERAL REGULATIONS.
4. Private lines are not furnished for use in connection with telephone equipment or circuits not furnished by the Company except when the applicant is the United States Government Department of Defense, and the head of the department or his authorized representative shall notify the Company in writing that such connection is necessary for reasons of military necessity or national welfare, or when the applicant is a party to the Agreements for Oil, Natural Gas, Pipe Line, Railway, and Power and Light Companies, and when such privileges are extended under these agreements.
5. All instruments and apparatus used in connection with private lines and not supplied by the Company must be of a type approved by the Company and the FCC.

B. Mileage Measurement

1. Local Channels or Networks

Mileage between point within the same exchange area will be the airline distance as measured on a standard scale map in the Company office.

**CANCELLED**

MAR 14 2004  
1st RS 50

Public Service Commission  
MISSOURI

Missouri Public  
Service Commission  
00-479  
FILED AUG 01 2000

Issued: May 1, 2000

Effective: [REDACTED]

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

PRIVATE LINES AND EQUIPMENT - INTRAEXCHANGE (Continued)

B. Mileage Measurement (T)

1. Local Channels or Networks (T)

a. Local Channels Connecting Only Two Customer Locations

Where a private line is furnished to connect only two customer locations, a terminating charge applies for each channel from the central office to a customer designated premise. (C)  
(C)  
(C)

(D)

(D)

Issued: February 13, 2004

Effective: March 14, 2004

By: Jeffrey Glover, Vice President External Relations  
PO Box 4065, Monroe, Louisiana 71211

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

Missouri Public  
Service Commission

PRIVATE LINES AND EQUIPMENT - INTRAEXCHANGE (Continued)

REC'D MAY 01 2000

B. Mileage Measurement (Continued)

1. Local Channels or Networks (Continued)

a. Local Channels Connecting Only Two Customer Locations

Where a private line is furnished to connect only two customer locations, the mileage charge will be the airline measurement between connected premises. A one mile minimum mileage applies for each local two point channel.

b. Local Channel Networks, Serving Three or More Customer Locations

Where three or more customer premises are to be interconnected with private lines, the facilities will be considered as being a network of component circuits with mileage computation as follows:

1) Wire Interconnecting Center

Wire interconnecting centers will be established for networks by the Company in consideration of the availability and routing of circuits.

2) Network Mileage

The network mileage will be the sum of the mileages for all component circuits measured airline between the network interconnecting centers and the location of each of the customer premises plus any applicable branch circuit or drop mileages. A one mile minimum mileage applies for each separate component circuit in the network.

3) Branch Circuit or Drop Mileage

In certain private line arrangements, a branch circuit or drop may be connected to a component circuit at an intermediate point between the network interconnecting center and the component circuit end.

**CANCELLED**

MAR 14 2004

KT RS 51

Public Service Commission  
MISSOURI

Missouri Public  
Service Commission  
00-471

FILED AUG 01 2000

Issued: May 1, 2000

Effective: [REDACTED]

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

---

GENERAL SERVICES

PRIVATE LINES AND EQUIPMENT - INTRAEXCHANGE (Continued)

RESERVED FOR FUTURE USE

(D)

—  
(D)

---

Issued: February 13, 2004

Effective: March 14, 2004

By: Jeffrey Glover, Vice President External Relations  
PO Box 4065, Monroe, Louisiana 71211



GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public  
Service Commission

GENERAL SERVICES

REC'D MAY 01 2000

PRIVATE LINES AND EQUIPMENT - INTRAEXCHANGE (Continued)

B. Mileage Measurement (Continued)

1. Local Channels or Networks (Continued)

b. Local Channel Networks, Serving Three or More Customer Locations (Continued)

3) Branch Circuit or Drop Mileage (Continued)

(a) For each branch circuit or intermediate drop an additional mileage charge applies, measured airline from the point of interconnection with the component circuit to the customer location.

(b) A minimum mileage charge of one-fourth (1/4) mile applies for each branch circuit or intermediate drop.

c. On Premises Extension

Where the customer requires an extra station or additional private line to be connected on the same premises, each additional extension station or terminal location shall be defined as a branch circuit.

**CANCELLED**

MAR 14 2004

1st RS 52

Public Service Commission  
MISSOURI

Missouri Public  
Service Commission

00 - 471

FILED AUG 01 2000

Issued: May 1, 2000

Effective: [REDACTED]

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

PRIVATE LINES AND EQUIPMENT - INTRAEXCHANGE (Continued)

C. Rates

The following rates and charges apply to private lines wholly furnished within the Local Exchange.

1.	Rates	(T)	Monthly <u>Rate</u>	
	Per termination from Central Office to Customer Designated Premise		\$40.00	(I) (D)
		(T)		(D)

2. Signaling or Special Equipment

a. See Special Assemblies of Equipment in Section 2, GENERAL REGULATIONS.

Issued: February 13, 2004

Effective: March 14, 2004

By: Jeffrey Glover, Vice President External Relations  
PO Box 4065, Monroe, Louisiana 71211

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public  
Service Commission

GENERAL SERVICES

REC'D MAY 01 2000

PRIVATE LINES AND EQUIPMENT - INTRAEXCHANGE (Continued)

C. Rates

The following rates and charges apply to private lines wholly furnished within the Local Exchange.

1. Mileage Rates

a. Signal Grade

	GSEC	Monthly Rate
1) First 1/4 mile or fraction	LCS1	\$6.25
2) Additional 1/4 mile or fraction	LCS2	2.20

b. Voice Grade

1) First 1/4 mile or fraction	LCM1	6.25
2) Additional 1/4 mile or fraction	LCM2	2.20

2. Signaling or Special Equipment

- a. See Special Assemblies of Equipment in Section 2, GENERAL REGULATIONS.

**CANCELLED**

MAR 14 2004

1st RS 53

Missouri Public Service Commission  
MISSOURI

Missouri Public  
Service Commission

00 - 471

FILED AUG 01 2000

Issued: May 1, 2000

Effective: [REDACTED]

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public  
Service Commission

GENERAL SERVICES

REC'D MAY 01 2000

PRIVATE LINES AND EQUIPMENT - INTRAEXCHANGE (Continued)

C. Rates (Continued)

3. Service Connection and Installation Charges

a. Local Channels

For each termination of a local channel at the customer's premises including installation of standard dial or common battery telephone instrument where furnished by the Company, and including connection with interexchange channels and network wire center where required, but not including signaling equipment or special station apparatus.

Per termination (nonrecurring charge) See Section 6, SERVICE CHARGES.

b. Signaling or Special Station Apparatus and Equipment, See Special Assemblies of Equipment in Section 2, GENERAL REGULATIONS.

4. Rates of Other Companies

a. Where any portion of intrastate private lines are furnished by another company upon request by this Company, the rates and tariff of the other company will apply for the portion so furnished.

5. Special Private Line Channels

a. Rates specified herein are for standard voice grade channels or circuits normally used by the Company for transmission of voice messages.

b. When channels or circuits are required of a special design or capability in excess of normal, the rate will be based on the Special Assemblies of Equipment and Special Construction regulations in Section 2, GENERAL REGULATIONS.

Missouri Public  
Service Commission

00-471  
FILED AUG 01 2000

Issued: May 1, 2000

Effective: [REDACTED]

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public  
Service Commission

GENERAL SERVICES

REC'D MAY 01 2000

SERVICE PERFORMANCE GUARANTEE

- A. If a business customer requests installation or repair of Company-owned facilities used to provide exchange access, private line or enhanced services offered under this tariff and the installation or repair is not completed as agreed, the customer will be eligible to receive a credit of \$100.00. One credit per order or trouble report may be applied for the affected service to which the customer subscribes within the following categories:
  - 1. Exchange network services including CentraNet® Service, Custom Calling Services and Enhanced Services.
  - 2. Directory services including additional listings.
  - 3. Local private line services.
  
- B. If a residence service customer requests installation or repair of Company-owned facilities used to provide service offered under this tariff and the installation or repair is not completed as agreed, the customer will be eligible to receive a credit of \$25.00. One credit per order or trouble report may be applied for the affected service to which the customer subscribes within the following categories:
  - 1. Exchange network access services, including Custom Calling Services and Enhanced Services.
  - 2. Directory services including additional listings and nonpublished listings.
  
- C. General Rules and Regulations
  - 1. Each credit shall be limited to the amount described above for the particular line or lines associated with the service to be installed or repaired.
  - 2. The Company's failure to install or repair service under this tariff shall be excused by customer negligence or willful destruction, labor difficulties, governmental orders, civil commotions, acts of God and other circumstances beyond the Company's reasonable control.
  - 3. Credit will be provided in accordance with the above conditions.

Missouri Public  
Service Commission  
00-471  
FILED AUG 01 2000

Issued: May 1, 2000

Effective: [REDACTED]

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public  
Service Commission

GENERAL SERVICES

REC'D MAY 01 2000

RESERVED FOR FUTURE USE

Missouri Public  
Service Commission  
00-471  
FILED AUG 01 2000

Issued: May 1, 2000

Effective: ~~August 1, 2000~~

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public  
Service Commission

GENERAL SERVICES

REC'D MAY 01 2000

VERIFICATION AND EMERGENCY INTERRUPT SERVICE

A. General

1. Verification and Emergency Interrupt Service is furnished where and to the extent that facilities permit. The customer shall indemnify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.
2. Verification
  - a. The Company furnishes Verification Service for the purpose of verifying a busy line condition.
  - b. A customer originated request for verification of a local number, other than an emergency agency number, is a chargeable verification request if a Company operator determines that the line is in use. No charge applies if no conversation is detected.
3. Emergency Interrupt Service
  - a. The Company furnishes Emergency Interrupt Service when a customer, who has originated a verification request to a number which has conversation, informs the operator that an urgent or emergency situation exists and requests that the operator have the conversation cleared.
  - b. A customer originated request for Emergency Interrupt to a local number, other than an emergency agency number, is a chargeable Emergency Interrupt request.
  - c. No charge will apply if the requesting customer identifies that the call is to or from an official emergency agency. An official public emergency agency is defined as a government agency which is operated by the federal, state, or local government and has the capability and legal authority to provide prompt and direct aid to the public in emergency situations. Such agencies include the local police, state police, fire departments, licensed hospitals, etc.

Missouri Public  
Service Commission  
00-471  
FILED AUG 01 2000

Issued: May 1, 2000

Effective: XXXXXXXXXX

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

---

GENERAL AND LOCAL EXCHANGE TARIFF

---

GENERAL SERVICES

VERIFICATION AND EMERGENCY INTERRUPT SERVICE (Continued)

B. Rates

1. A charge of \$4.00 is applicable for each chargeable verification request as defined above. (I)
2. A charge of \$5.00 is applicable for each chargeable Emergency Interrupt request as defined above. (I)
3. If, as a result of an interrupt the line is cleared, and at the calling party's request, the operator completes the call, the charges for operator assisted local calls apply in addition to the applicable Emergency Interrupt charge.

---

Issued: February 13, 2004

Effective: March 14, 2004

By: Jeffrey Glover, Vice President External Relations  
PO Box 4065, Monroe, Louisiana 71211



GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public  
Service Commission

GENERAL SERVICES

REC'D MAY 01 2000

VERIFICATION AND EMERGENCY INTERRUPT SERVICE (Continued)

B. Rates

1. A charge of \$1.50 is applicable for each chargeable verification request as defined above.
2. A charge of \$2.50 is applicable for each chargeable Emergency Interrupt request as defined above.
3. If, as a result of an interrupt the line is cleared, and at the calling party's request, the operator completes the call, the charges for operator assisted local calls apply in addition to the applicable Emergency Interrupt charge.

**CANCELLED**

MAR 14 2004

PT RS 58

Public Service Commission  
MISSOURI

Missouri Public  
Service Commission

00-471

FILED AUG 01 2000

Issued: May 1, 2000

Effective: June 1, 2000

By: G. Clay Bailey, Vice President Government Relations  
PO Box 4065, Monroe, Louisiana 71211

AUG 01 2000

---

GENERAL AND LOCAL EXCHANGE TARIFF

---

GENERAL SERVICES

RESIDENCE CUSTOMER REFERRAL PROGRAM

A. Terms and Conditions

1. Existing residence customers may be eligible for a one-time \$50 bill credit when they submit a referral via the Company's Internet website that results in the establishment of a new customer account for service that includes residential local exchange service. To be eligible, referred customers must establish a new customer account for service that includes residential local exchange service, and provide the Company with the billing account number of the Company's existing referring customer who generated the on-line referral under this program. Once confirmed, this one-time \$50 bill credit will be applied to the referring customer's account within sixty days. This bill credit is limited to one bill credit per customer referral and unused credits will roll over to future months. Each customer is limited to a maximum of \$600 in referral credits per calendar year.
  
2. New residence customers may be eligible for a \$10 bill credit for six consecutive months. To be eligible, referred customers must establish a new customer account for service that includes residential local exchange service, and provide the Company with the billing account number of the Company's existing referring customer who generated the on-line referral under this program. Once confirmed, the \$10 bill credits will be applied to the referred customer's account during each of the referred customer's first six bill cycles with the Company. If the referred customer discontinues the local exchange service prior to the end of the six month period, no additional credits will be applied although the referred customer will not be required to refund the Company for previously acquired bill credits.

---

Issued: January 20, 2010

Effective: February 19, 2010

CANCELLED  
October 1, 2014  
Missouri Public  
Service Commission  
JI-2015-0072

Darlene N. Terry  
Manager-Tariffs  
Overland Park, KS

FILED  
Missouri Public  
Service Commission  
JI-2010-0464

GENERAL AND LOCAL EXCHANGE TARIFF

---

GENERAL SERVICES

TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SYSTEM

A. Description of the Service

The TSP System is a service that provides for the priority provisioning and/or restoration of National Security Emergency Preparedness (NSEP) telecommunications services. The TSP System applies only to NSEP services, includes local exchange service, Foreign Exchange Service, and Private Line Service and Channels, and provides the Telephone Company with a guide to the sequence in which services are to be provisioned and/or restored.

All facilities that can be identified by a unique circuit identifier can be provisioned for TSP service by the Telephone Company.

B. Obtaining TSP System Service

The Executive Office of the President through the TSP Program Office, is empowered with the authority to receive, evaluate and process requests for TSP services. The TSP Program Office makes the priority level assignments and issues the TSP authorization code reflecting the priority assignment associated with a request. The customer provides the TSP authorization code, in addition to all the other details necessary to complete the order to the Telephone Company to obtain TSP System service.

The TSP authorization code, assigned on a per order basis, consists of a 12-character field consisting of a nine-character control ID followed by a dash and a two-character field specifying the priority level assignment. Its structure is as follows:

TSPxxxxxn-yy

The "x"s represent a sequence of numbers unique to each TSP authorization code and the "n" is a one character alphanumeric check digit. The first "y" contains the provisioning priority level assignment and the second "y" contains the restoration priority level assignment.

C. Provisioning Priority

If the customer requires service within a shorter time interval than the Telephone Company can provide, and the requested service qualifies for TSP, the customer may elect to invoke National Security Emergency Preparedness (NSEP) Treatment and obtain the appropriate provisioning priority assignment from the TSP Program Office. Acceptable assignment code values are: E, 1, 2, 3, 4, 5 and 0.

The assignment of the value "E" denotes Emergency Provisioning and implies the service has the most critical provisioning requirements and the Telephone Company will respond accordingly. The Telephone Company will take immediate action to provide the requested service at the earliest possible date.

---

Issued: August 19, 2010

Effective: September 18, 2010

GENERAL AND LOCAL EXCHANGE TARIFF

---

GENERAL SERVICES

TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SYSTEM (Continued)

C. Provisioning Priority (Continued)

The assignment values of 1, 2, 3, 4 and 5 are treated as essential service priorities and the Telephone Company will adjust its available resources to meet the customer's requested due date. The value "0" implies no provisioning priority.

D. Restoration Priority

A TSP authorization code for restoration priority classifies the service as being among the nation's most important NSEP telecommunications services. The Telephone Company will restore these services before services without restoration priority assignments in the order of priority assignments. Acceptable values are: 1, 2, 3, 4, 5 or 0 with the value "1" being the highest priority.

When the Telephone Company recognizes a TSP as being out of service, unusable or receives a trouble report, available resources will be dispatched to restore the service as quickly as practicable. A priority value of 1, 2, or 3 requires dispatch outside normal business hours if necessary to restore the service. A priority value of 4 or 5 only requires dispatch outside of normal business hours if the next business day is more than 24 hours away. If the value "0" has been assigned, then no restoration priority is applicable to this service.

The minimum period for service is one month.

E. Obligations of the Customer

In all instances, the customer is responsible for obtaining the appropriate TSP authorization code and providing that code to the Telephone Company.

The TSP System service customer must also be the customer for the facilities with which TSP service is associated. Only the customer is allowed to order TSP System service.

All points of a multipoint service configuration must have the same restoration priority assignment and must satisfy the requirements of that assignment. In obtaining TSP System service, the customer consents to the release of certain information by the Telephone Company to the federal government in order to maintain and administer the TSP System. Such information includes: the customer's name, telephone number and mailing address, the TSP authorization code and the circuit or service ID number associated with the National Security Emergency Preparedness (NSEP) service.

GENERAL AND LOCAL EXCHANGE TARIFF

---

GENERAL SERVICES

TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SYSTEM (Continued)

E. Obligations of the Customer (Continued)

When a customer invokes TSP Treatment, the Telephone Company will attempt to notify the customer of expected charges. However, the customer when invoking TSP Treatment must recognize that quoting charges beforehand may not be practicable. Therefore, the customer grants the Telephone Company the right to quote and bill charges after the provisioning of the service.

During certain emergencies, the customer may request TSP assignments verbally and the Telephone Company will accept such verbal notification. The customer must submit a written order to the Telephone Company within two working days following the verbal request. If the written order is not received within two working days, all applicable rates and charges accumulated to date to provision TSP System service, become immediately due and payable and the requested TSP priority is revoked.

The customer must request and justify revalidation of all priority level assignments at least every two years as required by the TSP Program Office.

Additionally, the NCS Manual 3-1-1, "Telecommunications Service Priority (TSP) System for National Security Emergency Preparedness (NSEP) Service User Manual", dated May 5, 2000 prescribes specific conditions which warrant TSP Treatment and related procedures.

F. Obligations of the Telephone Company

The Telephone Company will allocate resources to ensure best efforts to provide National Security Emergency Preparedness (NSEP) services by the time required.

The Telephone Company will work TSP System services in the order of their priority level assignments. The priority sequence is as follows:

- Restore TSP services assigned restoration priority 1
- Provision TSP services assigned restoration priority E
- Restore TSP services assigned restoration priority 2, 3, 4 or 5 and
- Provision TSP services assigned provisioning priority 1, 2, 3, 4 or 5.

The Telephone Company will work cooperatively with other providers of TSP service when only a portion is provided by the Telephone Company to ensure "end-to-end" service.

Additionally, TSP System service will be provided in accordance with the guidelines set forth in NCS Handbook 3-1-2, "Telecommunications Service Priority (TSP) System for National Security Emergency Preparedness (TSP) Service Vendor Handbook" dated December 10, 2000.

GENERAL AND LOCAL EXCHANGE TARIFF

---

GENERAL SERVICES

TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SYSTEM (Continued)

G. Rates and Charges

The following rates and charges are in addition to all other rates and charges that may apply for services offered under this tariff which operate in conjunction with the TSP System.

1. Establishment of TSP System Service

The establishment of TSP System service charge is a nonrecurring charge (NRC) which applies when an access line and/or circuit is ordered. If both (provisioning and restoration) are ordered at the same time, only one NRC is applicable. The NRC is also applicable for orders changing priority levels. There is no charge to remove a TSP assignment.

	<u>Nonrecurring Charge</u>
Per Access Line/Circuit	\$15.00

2. Provisioning Priority

There are two basic levels of priority provisioning, Emergency (provisioning priority "E") and Essential (provisioning priority 1, 2, 3, 4 or 5).

a. Emergency Provisioning

The Telephone Company will take immediate action to provide the requested service at the earliest possible date.

b. Essential Provisioning

The Telephone Company will adjust its available resources to meet the customer's requested due date.

3. Restoration Priority

Restoration Priority is a monthly rate per access line and/or circuit for the ongoing administration and maintenance of the TSP System. This monthly rate only applies for all restoration circuits or lines.

	<u>Monthly Rate</u>
Per Access Line/Circuit	\$5.00

---

Issued: August 19, 2010

Effective: September 18, 2010

GENERAL AND LOCAL EXCHANGE TARIFF

---

GENERAL SERVICES

SATISFACTION GUARANTEE PROGRAM

A. General

1. A Satisfaction Guarantee Program is available to business customers who subscribe to any of the following qualifying services:

Individual Business Line	Key Trunk
PBX Trunk	Centrex

2. When business customers notify the Telephone Company within thirty (30) days after installation of a qualifying service(s) that they are not satisfied with their service(s) and subsequently request disconnection of that service(s), they are eligible to receive a full credit of all nonrecurring charges directly associated with the establishment of the qualifying service(s) and the monthly charges billed for the service(s) through the date of disconnection.
3. To receive credit, the customer must submit a cancellation notice to the Telephone Company via a web based on-line form within thirty days of the service installation date and at least 5 days before the Telephone Company receives a disconnection request from the customer or the customer's new service provider.
4. When the last day of the thirty-day period falls on a weekend or legal holiday, the customer must submit the web-based cancellation notice no later than the first business day following the weekend or legal holiday, to be eligible for credit.
5. Customers who request disconnection under this program will not be assessed an early termination fee or payment of any minimum service period amounts that would otherwise apply for early disconnection of the service(s).
6. Reimbursements will be issued in the form of a bill credit or check. The customer is responsible for payment of all invoices issued prior to the date of disconnection and for payment of the final invoice rendered by the Telephone Company.

B. Limitations

1. This program is not available to customers who cancel service(s) and replace the service(s) with another service provided by the Telephone Company. This program also is not available to customers for whom installation of the Telephone Company's tariffed services required special construction or special configurations.
2. If the customer who cancels the service(s) provided by the Telephone Company obtains service from a local service provider, the Telephone Company will not reimburse the customer for any installation charges passed on by that provider to establish service.
3. Each customer will be entitled to the credit one time per service.
4. The Satisfaction Guarantee Program only applies to services provided under the regulations and rates specified in this Tariff and does not apply to services offered under a separately negotiated contract.
5. The Telephone Company is not liable for any outage, damages or inconvenience encountered by the customer when switching to an alternative local service provider.

---

Issued: February 18, 2011

Effective: February 28, 2011

GENERAL AND LOCAL EXCHANGE TARIFF

---

GENERAL SERVICES

COMPETITIVE RESPONSE PROGRAMS

A. Business

1. \$5/\$10 Bill Credit Offer

Existing business customers may be eligible for consecutive bill credits when they contact the Company to inform them that they have received a better priced offer for the same or comparable service(s) from a competitor, or when they contact the Company to disconnect service(s) and agree to retain their service(s) with the Company.

To be eligible, the customer must be subscribed to any business local exchange service and must agree to retain the service(s) for one year after receiving the bill credit. Eligible customers who are subscribed to any local exchange service will receive a \$5.00 per line bill credit for six months when they agree to retain their service(s) for a minimum of twelve additional months, or will receive a \$5.00 per line bill credit for twelve months when they agree to retain their service(s) for a minimum of twenty-four additional months. Customers may receive the credits for a maximum of ten lines.

Eligible customers who are subscribed to any bundled service will receive a \$10.00 bill credit per bundle for six months when they agree to retain their bundled service(s) for a minimum of twelve additional months, or will receive a \$10.00 bill credit per bundle for twelve months when they agree to retain their service(s) for a minimum of twenty-four additional months. Customers may receive the credits for a maximum of ten bundles.

The credits will begin appearing on customer bills the first month bill following the customer's acceptance of this program. The benefits awarded under this program may not be combined with the benefits of other currently available programs or promotions.

If the customer discontinues service(s) prior to the twelve or twenty-four month commitment period, the credits issued under this promotion will be rescinded and charges for the credit amounts will be reflected on the customer's final bill. Customers are also liable for 50% of the remaining monthly recurring charges for the service(s) disconnected.

---

Issued: July 20, 2011

Effective: August 19, 2011