

GENERAL AND LOCAL EXCHANGE TARIFF

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Digital Centrex Service

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Ozark Telephone Company
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A. General

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4. (Cont'd)

a. Features provided via Digital Centrex Service from host central office interface equipment and software include: (Cont'd)

Feature Package 1 - Call Alternation, Call Forwarding, Call Hold, Call Pick Up-Direct, Call Pick Up-Extended, Call Pick Up-Group, Call Waiting/Cancel, Call Waiting Originating, Call Waiting Terminating, Call Transfer, Consultation Hold, Directory Number Hunting, Hunting (Pilot Number), Hunting (Secretarial), Last Number Redial, Speed Calling 6 (Individual), Speed Calling 8 (Individual), Station Restriction, Three-Way Calling, and Toll Restriction.

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A. General

4. (Cont'd)

- a. Features provided via Digital Centrex Service from host central office interface equipment and software include: (Cont'd)

Feature Package 2 - Digital Centrex Feature Package 1000 plus the following features: Automatic Callback, Call Park (Multiple), Circular Hunting, Data Line Security, Multiple Classes of Service, Saved Number Redial, Speed Call 30 (Group/Shared) and Uniform Call Distribution (UCD) Hunting, Call Forwarding (Busy, No Answer Split), Call Forwarding/Incoming, Call Forwarding/Within Group, Executive Busy Override, Multi-Level Restriction, Off-Hook Queuing, Remote Access to Features, Ringback Queuing, and Speed Call 30 (Individual).

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A. General (Cont'd)

4. (Cont'd)

b. Definitions of Features

A customer subscribing to one of the packages may order additional optional features at the rates shown in E.1 following.

Basic Digital Centrex Service includes the following basic features:

Automatic Identification of Outward Dial (AIOD) - This feature identifies all calls leaving the customer group by the station number from which calls are placed.

Direct Inward Dialing - This feature allows incoming calls from the exchange network to reach a specific station without attendant assistance.

Direct Outward Dialing - This feature allows station users to place external calls to the exchange network without attendant assistance.

Distinctive Ringing - This feature permits a station user to determine by the cadence of the ringing, whether a call is originated internally or externally.

Station-to-Station Calling - This feature allows station users to call each other using abbreviated dialing.

Touch Call - This feature equips all station lines for touch call dialing.

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A. General (Cont'd)

4. (Cont'd)

b. Definitions of Features (Cont'd)

Digital Centrex Service Feature Packages 1000, 2000 or 3000 are offered at rates and charges shown following. Feature capabilities may vary depending on the type of host central office equipment. Following are feature series and associated definitions:

Feature Package 1

Call Alternation - This feature allows a station user to hold one call, make another call, and then talk alternately between the two parties.

Call Forwarding - This feature provides the option of fixed and/or variable forwarding of a station's incoming calls to a predetermined number. Includes all calls or only call reaching a busy or no answer condition (Fixed Forwarding is established and changed by the Telephone Company, whereas variable forwarding is established and changed by the station user.)

Call Hold - This feature allows a station user to place a call in progress on hold.

Call Pick Up-Direct - This feature permits a station user to pick up any ringing station in the business group by dialing a feature code plus the ringing station's intercom number. The ringing station is not required to be in the same pick up group.

Call Pick Up-Extended - This feature permits a station user to dial a code to apply call pick up to groups other than its own.

Call Pick Up-Group - This feature permits a station user to dial a code to answer a call which is ringing at another station within the call pick up group.

Call Waiting/Cancel - This feature cancels Call Waiting for the duration of one call by dialing an access code.

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A. General (Cont'd)

4. (Cont'd)

b. Definitions of Features (Cont'd)

Feature Package 1 (Cont'd)

Call Waiting Originating - This feature allows the party making the call to activate Call Waiting on a busy line at completion of dialing on a per call basis.

Call Waiting Terminating - The feature alerts the called party, with a beep, that an incoming call is waiting.

Call Transfer - This feature allows a station user to transfer a call to another party.

Consultation Hold - This feature allows the initiator of a three way call or transfer to speak privately with the third party before completing the connection.

Directory Number Hunting - This feature activates hunting when any of the directory numbers of the individual lines in the hunt group are called. If that line is busy, hunting will start with that line and continue to the end of the list.

Hunting (Pilot Number) - This feature provides for the distribution of calls in a hunt group.

Hunting (Secretarial) - This feature provides hunting within a department to hunt to the secretary last.

Last Number Redial - This feature allows a station user to redial the last number dialed by utilizing an access code.

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A. General (Cont'd)

4. (Cont'd)

b. Definitions of Features (Cont'd)

Feature Package 1 (Cont'd)

Speed Calling 8 (SHORT) - This feature allows a user to dial an individual list of selected numbers using one or two digits.

Station Restriction - This feature allows a station to be fully restricted or semi-restricted. Fully restricted blocks calls to and from the attendant in addition to those from outside the customer business group. Semi-restricted permits the customer to have selected station(s) restricted from receiving any calls from outside the customer business group. Intercom calls and private facilities are accessible.

Three Way Calling - This feature permits a station user using the consultation hold feature to put one party on hold, reach a third party, and bring all three parties together in a three-way connection.

Toll Restriction - This feature prevents customer designated stations from placing any chargeable calls.

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A. General (Cont'd)

4. (Cont'd)

b. Definitions of Features (Cont'd)

Feature Package 2 (The features below are in addition to the Feature Package 1 Package features)

Automatic Callback - This feature enables a station user encountering a busy station, go on-hook, and be called back when the busy station becomes idle.

Call Park-Multiple - This feature permits a station user to place one or more calls on hold and later retrieve the call (calls) from his station or another station in the customer business group.

Circular Hunting - This feature activates hunting when any of the directory numbers of the individual lines in the hunt group are called. If that line is busy, hunting will begin with that line and continue through the member previous to the one dialed.

Data Line Security - This feature prohibits interruption to a busy line by features such as Call Waiting, Executive Busy Override, etc.

Multiple Classes of Service - This feature assigns each station a class of service which defines its calling privileges and any features restricted from its use.

Saved Number Redial - This feature permits a station user to store a number in memory and then later redial the number using a code.

Uniform Call Distribution (UCD) Hunting - This feature provides for call distribution in a hunt group by connecting to the one which has been idle longest. (Applies to Circular Hunt only)

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A. General (Cont'd)

4. (Cont'd)

b. Definitions of Features (Cont'd)

Call Forwarding (Busy, No Answer Split) - Single feature which allows the customer to specify the destination of a forwarded call based on the call being an intra-system call or an inter-system call (DMS Only).

Call Forwarding/Incoming - This feature restricts call forwarding of all calls to those from outside the business group.

Call Forwarding/Within Group - This feature restricts a station user so that calls may only be forwarded to other stations in the business group.

Executive Busy Override - This feature allows a station user to access a busy station after a break-in tone alerts the busy station.

Multi-Level Restriction - This feature permits the subscriber to define those codes that stations may dial. This can be done on a three-digit office code basis (NNX) or a six-digit area code (NPA) and NNX basis.

Off-Hook Queuing - This feature allows a station user to remain off-hook and wait for an idle trunk so he may complete his call.

Remote Access to Features - This feature allows authorized users to call in from the exchange network and gain access to a business group including all features associated with that group.

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A. General (Cont'd)

4. (Cont'd)

b. Definitions of Features (Cont'd)

Feature Package 2 (The features below are in addition to the Feature Package features) (Cont'd)

Ringback Queuing - This feature permits a station user with activated queuing to go on-hook and be called when the busy facility comes available.

Speed Call 30 (LONG) - This feature allows a station user to place calls to 30 commonly called destinations using two to four digits.

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B. Liability of the Telephone Company

1. The Telephone Company makes no guarantee and assumes no liability for the accuracy, performance or non-performance of the Digital Centrex Service Features. In the event that a customer's basic service is interrupted and remains out of service for more than twelve (12) hours after being reported to or found to be out of service by the Company, appropriate adjustments shall be made to the customer's account upon request with a minimum of credit for twenty-four (24) hours. The adjustment shall be the pro rata part of the month's charge for local exchange service for the period of days service was inoperative and shall be accomplished by a credit on a subsequent bill for service. This provision shall not apply when the service interruption is caused by:
 - a. The negligence or willful act of the customer,
 - b. Customer provided facilities, or
 - c. Electric power failure where the customer furnishes such electric power.
2. The Telephone Company makes no guarantee and assumes no liability for resale or sharing by the customer of the Digital Centrex Service Features and its associated facilities, including (without limitation) the failure of any person to pay the customer's or reseller's billing for any reason whatsoever, including (without limitation) denied toll calls and toll fraud.

C. Conditions

1. **HOLD FOR FUTURE USE** (D)
2. The rates and charges shown for Digital Centrex Service apply to establishment of Digital Centrex Service only. Appropriate Service Charges, excluding the Central Office Line Connection Charge, set forth in Section 2 of the Company's General Exchange Tariff apply to installation of a Digital Centrex system up to and including the Standard Network Interface. In the case of Digital Centrex Service customer moves within the same exchange area, appropriate service charges, including the Central Office Line Connection Charge, will apply. Other services as provided for in the Tariffs of the Company may be furnished in connection with this service at rates and charges specified for such services.

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C. Conditions (Cont'd)

2. (Cont'd)

a. Each request for establishment of a Digital Centrex Service system must be placed in writing by the customer. Should the customer elect to cancel such a request after acceptance by the Company and before the start of the initial service period described below, he may do so subject to notice in writing and payment to the Company for all resulting nonrecoverable labor and material costs.

3. Digital Centrex Service is offered on a tariff basis commencing on the date the service is established.

a. The rates per Digital Centrex Line as set forth in D.1.c. following, plus the selected Feature Series rate per line as set forth in D.2. following, apply each month from the time the System is placed in service until the Digital Centrex Service is discontinued.

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C. Conditions (Cont'd)

- 5. When Digital Centrex Service is provided, any manual operations at the customer's premises are performed by, and at the expense of the customer.
 - a. Upon request, the Company will correct a failure caused by customer initiated software changes, will update software records, or make subsequent line and/or feature additions on a time and material basis at labor rates as specified following:

<u>Labor Period</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
(1) Basic Time, Business Day, Per Technician	\$26.75	\$16.75
(2) Overtime, Outside the Business Day, per Technician*	29.65	19.65
(3) Premium Time, Outside the Business Day, Per Technician*	35.45	25.40

* A call out of a Company employee at a time outside of the business day is subject to a minimum charge of four hours.

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C. Conditions (Cont'd)

5. (Cont'd)
 - b. Basic Time rates apply for the time the Telephone Company is open for business, Monday through Friday. Overtime rates apply any time outside the business day and all day Saturday. Premium rates apply all day Sunday and on all Telephone Company approved holidays.
6. Suitable and sufficient space for any remote units required shall be leased by the Company from the customer.
 - a. Suitable space includes provisions for atmospheric control, which encompasses the following environmental requirements: (1) dust free, (2) controlled temperatures ranging from 50° to 86° Fahrenheit, with consideration given to heat loss and/or gain of the equipment, and (3) relative humidity of 20% minimum and 55% maximum.
 - b. Commercial power necessary to operate the remote units, if required, located on the customer's premises shall be provided by the customer.
7. Rotary dial stations may not be capable of accessing all Digital Centrex Service features as set forth in A.4. of this Section.
8. A Digital Centrex line may be extended to a location outside the same continuous property of the Digital Centrex customer to any location. Mileage Charges, as set forth in the Company's Tariffs, will apply to such off-premises extension lines. Such charges shall be measured from the location of the serving host central office or from a serving remote unit, if applicable, whichever is closer, to the off-premises location.
9. Digital Centrex Service system lines are not subject to Business Basic Exchange Service Rates set forth in Section 4 of the Company's General Exchange Tariff.
10. RESERVED FOR FUTURE USE.
11. This Tariff contemplates the use of central office equipment selected by the Company. When special central office equipment or features are provided at the request of the customer, special assembly rates and charges may be applied in addition to those shown herein.

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C. Conditions (Cont'd)

- 12. This Tariff (including the rates and charges shown herein) for Digital Centrex Service is subject to such changes or modifications as the Commission may from time to time direct or allow in the exercise of its jurisdiction.
- 13. Digital Centrex Service lines may be terminated on PABX or equivalent type system. A PABX termination rate will be applied per Digital Centrex line in addition to the applicable Digital Centrex line rate.
- 14. **RESERVED FOR FUTURE USE**
- 15. If a customer requests an upgrade of an existing Feature Series (e.g., from Series 1 and 2), his existing per line contract rate will be changed to reflect the appropriate rate applicable to the new Feature Series, as set forth under D. Rates and Charges. The new contract rate will apply for the duration of the existing contract period. Nonrecurring charges as set forth under D.2. will apply.

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C. Conditions (Cont'd)

16. If a customer chooses to combine Digital Centrex Service stations terminating at different locations into a single Digital Centrex Service system then all stations must be served by the same central office switching equipment.
17. The Digital Centrex rate in a Foreign Exchange (FX) or Foreign Central Office (FCO) arrangement is the monthly rate for the Digital Centrex Service desired, plus FX or FCO charges as shown elsewhere in the Company's tariffs.
18. Private Line arrangements connected with Digital Centrex Service are subject to applicable rates and charges shown elsewhere in the Company's tariffs.

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D. Rates and Charges (Cont'd)

1. Digital Centrex Line Rates

- a. Digital Centrex Service line rates are determined by the total number of Digital Centrex lines requested.

Example: If a customer requests 28 lines, all 28 lines will be billed at the 26 - 50 group line rate.

- b. The following rates apply until the service is discontinued:*

<u>(1) Month-to-Month Contract</u>	<u>MONTHLY RATE</u>
(a) 2-25 lines, per line	\$15.00
(b) 26-50 lines, per line	14.75

* In addition to the line rates, Feature Series rates apply as specified in D.3.a. following.

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D. Rates and Charges (Cont'd)

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D. Rates and Charges (Cont'd)

2. In addition to the rates as set forth in Section D.1, the following rates and charges apply to the provision of Digital Centrex Service.

a. The following Feature Service rates apply per line for as long as the system is in service.

	<u>Monthly Rate</u>
Feature Package 1, per line	\$1.50
Feature Package 2, per line	2.55

b. The following line to trunk ratio is implicit in the Digital Centrex line rates as set forth in D.1.b. preceding.

<u>Trunk Lines</u>	<u>Equivalency</u>	<u>Trunk Lines</u>	<u>Equivalency</u>
3-5	2	41-45	10
6-7	3	46-50	11
8-9	4	51-65	12
10-11	5	66-75	13
12-15	6	76-100	14
16-20	7	101-125	15
21-30	8	126-150	16
31-40	9	151-175	18
176-200	20		

c. Digital Centrex network access in excess of the trunk equivalency shown above may be obtained at the following rates:

	<u>Monthly Rate</u>
Additional Digital Centrex network access, each trunk	\$15.00

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D. Rates and Charges (Cont'd)

2. (Cont'd)

- d. Digital Centrex Service and features may be extended to PBX Trunk customers at the rate per trunk as listed below. This rate will be applied in addition to the Digital Centrex line rates as set forth in D.1.b. preceding.

Monthly Rate

- (1) Digital Centrex PBX Trunk
add-on rate, per line

\$ 5.00

- e. Appropriate Service Charges, excluding the Line Connection Charge, set forth in Section 5 of this Tariff apply to installation of Digital Centrex Service system up to and including the Network Interface.
- f. All subsequent line and/or feature additions, deletions or changes will be subject to rates set forth in C.5.a. preceding or D.2.g. following.
- g. Digital Centrex data base program changes resulting from customer requested work activities.

Nonrecurring
Charges

When the change is made to:

- (1) establish a new line,
- (2) change the class of service mark for an existing line,
- (3) establish or change a line's dial call pickup group assignment or feature series or
- (4) for any other modification in service.

- (a) First line programmed or reprogrammed

\$25.00*

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- (b) Each additional line programmed or reprogrammed

2.50*

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* In addition, Service Charges, excluding the Line Connection Charge, as set forth in Section 5 of this Tariff will apply. **MISSOURI PUBLIC SERVICE COMMISSION**

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DIGITAL DATA AND NETWORK SERVICES

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

SINGLE LINE SERVICES

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A. General

Digital (ISDN) Single Line Service is a local exchange telecommunications service available only to customers served from suitably equipped central offices where operating conditions permit. Digital (ISDN) Single Line Service is provided via Integrated Services Digital Network-Basic Rate Interface (ISDN-BRI) technology. It is a central office based service arrangement which consists of host central office interface equipment and software located on Company premises. This service provides local exchange access, interexchange access, and features.

B. Conditions

1. Services offered in accordance with this tariff are provided exclusively from central offices equipped with digital facilities. The availability of services and ability to provide services may vary among serving central offices. Digital (ISDN) Single Line services will be provided where central office capabilities and conditions permit.
2. Customer-provided equipment used in conjunction with services provided in accordance with this tariff must conform with the technical specifications of the Company.
3. The Company may change telecommunications services, equipment, operations, or procedures while remaining consistent with the Federal Communications Commission's Rules and Regulations. If changes cause a customer's equipment or communications system to become incompatible with services or if changes cause terminal equipment to require modification or become less effective, the Company shall not be responsible.
4. Customer requested temporary disconnections of Digital (ISDN) Single Line services are not permitted.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

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SINGLE LINE SERVICES

B. Conditions (Cont'd)

5. Digital (ISDN) Single Line Service is composed of the following elements:
 - Single Line Access
 - Line/Channel Configuration - choose one or a combination of:
 - B-Voice/CSD, per line
 - D-Packet, per channel
6. Digital (ISDN) Single Line Service is digital exchange service.
7. Each Packaged Service is associated with a digital local loop, not with a channel.
8. Each digital local loop is arranged with a B-Channel or D-Channel configuration, or both a B-Channel and D-Channel configuration.
9. Digital (ISDN) Single Line Access is a service which terminates a digital local loop at the central office and permits access to the exchange network. Only one Digital (ISDN) Single Line access element is required for each digital local loop.
10. A customer may order multiple Single Lines.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

SINGLE LINE SERVICES

B. Conditions (Cont'd)

11. A Digital (ISDN) Single Line Access provides a digital local loop for an individual user.
12. The B-Voice/Circuit Switched Data Channel (B-V/CSD) assigns voice and circuit switched data traffic to two B-Channels of a digital local line. The CSD mode operates at a maximum speed of 64 kbps (Switched 64 kbps) but may be used at a speed of 56 kbps (Switched 56 kbps).
13. Data sent to interexchange carriers over B-V/CSK Channels in the CSD mode can be transmitted at either 64 kbps or 56 kbps. (Some interexchange carriers do not offer transmission at 64 kbps).
14. The D-Package Switched Data Channel allows transmission of packet-switched data over a D-Channel. Subscriptions of a D-Packet Service without subscription to B-Channel Service is permitted.
15. Additional Telephone Numbers

Up to two primary numbers are provided with each activated Digital (ISDN) Single Line one for each of two channels. If an additional telephone number is required on either channel, an additional number charge applies for each additional number. The additional telephone numbers are available at the rate shown in this section.

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GENERAL AND LOCAL EXCHANGE TARIFF

DIGITAL DATA AND NETWORK SERVICES

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

SINGLE LINE SERVICES

B. Conditions (Cont'd)

16. Digital (ISDN) Single Line Access

- a. Digital (ISDN) Single Line Access provides support for connecting from one to eight terminals belonging to the same customer on an individual digital local line.
- b. Only one user will be connected to each B-Channel. Other users on the same digital local loop can access the D-Channel only.
- c. Up to six users can simultaneously share the same D-Channel of a D-Channel packet switching arrangement. Additional telephone numbers are required for each additional terminal.
- d. A maximum of eight terminals belonging to the same customer are permitted per Digital Single line.

17. A change in service from a basic exchange service to Digital (ISDN) Single Line service is a discontinuation of service and an establishment of service and will cause a temporary interruption of service. All applicable installation and service connection charges and all charges applicable to the establishment of Digital (ISDN) Single Line services apply.

18. The Telephone Company makes no guarantee and assumes no liability for resale or sharing by the customer of the Digital (ISDN) Single Line Service and its associated facilities, including (without limitation) the failure of any person to pay the customer's or reseller's billing for any reason whatsoever, including (without limitation) denied toll calls and toll fraud.

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GENERAL AND LOCAL EXCHANGE TARIFF

DIGITAL DATA AND NETWORK SERVICES

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

SINGLE LINE SERVICES

B. Conditions (Cont'd)

19. Private Line arrangements or Special Access Services connected with Digital Single Line Service are subject to rates, rules, and conditions as set forth in the appropriate tariffs.

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SINGLE LINE SERVICES

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B. Conditions (Cont'd)

20. One bill will be rendered for each Digital (ISDN) Single Line Service.
21. Digital (ISDN) Single Line Service Line rates apply each month from the time the system is placed in service until the Digital Single Line Service is discontinued.
22. If remote units are required to provide switching capabilities for intracomunications purposes, they will be located on Company provided sites located on the customer's premises. Any remote units and all system cabling used in association with Digital Single Line Service are provided by and remain the property of the Company.
23. Rates and charges for Digital (ISDN) Single Line Service contemplate the use of central office equipment selected by the Company. When special central office equipment or features are provided at the request of the customer, special assembly rates and charges may be applied in addition to those shown herein.
24. A minimum service period of three months is required for each ISDN Single Line service.
25. Certain optional feature capabilities may not be compatible with other Feature Packages or Optional System features.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

MO. PUBLIC SERVICE COMM

SINGLE LINE SERVICES

B. Conditions (Cont'd)

26. Space Requirements

- a. Suitable and sufficient space for any remote units required shall be leased by the Company from the customer.
- b. Suitable space includes provisions for atmospheric control and encompasses the following environmental requirements:
 - Dust free
 - Controlled temperatures ranging from 50° to 86° Fahrenheit, with consideration given to heat loss and/or gain of the equipment
 - Relative humidity of 20% minimum and 55% maximum
- c. Commercial power necessary to operate the remote units, if required, shall be provided by the customer and located on the customer's premises.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

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SINGLE LINE SERVICES

B. Conditions (Cont'd)

27. Individual Line Loop Extension

- a. Digital (ISDN) Single Line Individual Line Loop Extension provides a physical extension of the Digital (ISDN) Single Line loop from approximately 18,000 feet to approximately 36,000 feet (These distances are for planning purposes. The actual distances are dependent on decibel (dB) loss and not just physical loop length.) This physical extension is accomplished by means of a central office installed power module and an outside plant installed regenerator or U-Repeater.
- b. The deployment method is based on dB loss and not on specific cable footage. The vendor installation information indicates that up to a 34 dB loss at 40 kHz in either direction of the field repeater is acceptable. With the maximum loss to be 38 dB at 40 kHz, it is assumed, if the customer's distance would exceed the 38 dB for standard installation, the U-Repeater would be mounted within the stated range of 34 dB and the customer's length would be extended another 34 dB and the U-Repeater installation point. Only one power module and U-Repeater can be used per Digital (ISDN) Single Line.
- c. The customer's network access line is preengineered to determine when the U-Repeater/power module are required. The customer will not be charged the Digital (ISDN) Single Line Individual Line Loop Extension rate unless the equipment is actually used. The charge will not be invoked based on the cable footage. The power module is designed to be used only with the U-Repeater and the repeater can only be used with the power module. The appropriate Individual Line Loop Extension rate will apply in addition to rates for Digital (ISDN) Single Line Service.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

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SINGLE LINE SERVICES

C. Features Offered

1. General Definitions

B-Channel (Bearer Channel) - A channel used to carry digitized voice and data information at a speed of 64 kbps.

Basic Rate Interface (BRI) - BRI supports two 64 kilobits per second (kbps) B-Channels and one 16 kbps D-Channel (2B+D).

Clear Channel Capability - The capability to transport 64 kbps over a channel with no constraint on the quantity or on the sequence of bits.

Channel - The electrical path provided by the Company between two or more terminating points for the transmission of information or intelligence.

D-Channel (Delta Channel) - A communications path that operates at 16 kbps in support of network control signals and 9.6 kbps X.25 packet data.

D-Packet - A service which permits a customer to use a D-Channel for packet switched data. Utilizes 9.6 of the 16 kbps on BRI ISDN D-Channel and allows for more than one data service.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

MO. PUBLIC SERVICE COMM

SINGLE LINE SERVICES

C. Features Offered (Cont'd)

1. General Definitions (Cont'd)

Digital (ISDN) Single Line - Single Line Service provided by ISDN-BRI. One line includes 2 B-Channels and 1 D-Channel.

Digital (ISDN) Single Line Access - The central office termination of a BRI Line arranged for access to the public switched network.

Integrated Services Digital Network (ISDN) - A set of standards which enable end-to-end digital transmission, access integration, and established standardization of points of interconnection over a single access line. End-to-end digital transmission eliminates the necessity for voice-band modems that use analog processing techniques. Access integration refers to utilizing a single ISDN line, whereby an end user over one line can access a wide variety of user information services such as voice, circuit switched data, and packet switched data.

Kbps - Kilobits Per Second.

Mbps - Megabits Per Second.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

SINGLE LINE SERVICES

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D. Rates and Charges

1. Home Digital (ISDN) Single Line Service

	<u>Month to Month Rate</u>	<u>Nonrecurring Charges</u>
Digital (ISDN) Single Line Access	\$ 31.00	\$ 50.00 (1)
Channel Capability		
B-Voice/CSD, Per line	\$ 2.00	--
D-Packet, Per channel	\$ 5.00	

(1) Apply appropriate Service Charges as shown elsewhere in this tariff.

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SINGLE LINE SERVICES

D. Rates and Charges (Cont'd)

2. Business Digital (ISDN) Single Line Service

	<u>Month to Month Rate</u>	<u>Nonrecurring Charges</u>
Digital (ISDN) Single Line Access	\$ 39.00	\$ 50.00 (1)
Channel Capability		
B-Voice/CSD, Per line	\$ 5.00	--
D-Packet, Per channel	\$ 5.00	--

(1) Apply appropriate Service Charges as shown elsewhere in this tariff.

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DIGITAL DATA AND NETWORK SERVICES

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

SINGLE LINE SERVICES

D. Rates and Charges (Cont'd)

	<u>Monthly Rate</u>	<u>Nonrecurring Charges</u>
3. Digital (ISDN) Individual Line Loop Extension (1), per line	\$ 21.00	\$ 50.00

(D)

(1) These rates apply in addition to the R1 or B1 rates.

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SPECIALIZED SERVICES

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SPECIAL ASSEMBLIES

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GENERAL AND LOCAL EXCHANGE TARIFF

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SPECIAL ASSEMBLIES FOR SPECULATIVE PROJECTS

A. Special assemblies of equipment or speculative projects for which no special assembly otherwise made in this Tariff may be provided where practicable if not detrimental to any of the services furnished by the Company.

MISSOURI
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1. The charge for such facilities may be in the form of an installation charge, a monthly charge, a termination charge or any combination thereof and will include, when applicable, one or more of the following estimated expense items associated with the special equipment or service provided:
 - Maintenance expense
 - Depreciation expense--including reusable and nonrecoverable items
 - Administration expense
 - Taxes--including federal income tax
 - Any other specific items of expense that may be associated with the facility provided
 - A reasonable return on investment
2. The estimated installation cost used in the derivation of the various expense items shall include the following:(*)
 - Material
 - Material overhead
 - Installation labor
 - Installation labor overhead
3. The Company will provide an estimate of actual rates and/or charges to the customer prior to installation.

B. In connection with marketing and sales studies and marketing and sales programs, the Company reserves the right to waive Service Charges within specified areas for such periods of time as designated by the Company and approved by the Missouri Public Service Commission.

(*) Loaded labor includes costs which are direct in nature, and also includes indirect overhead costs which cannot be specifically assigned to projects. These indirect overhead costs include supervision, vehicle, house services, pension and payroll tax expenses. Other indirect costs such as vacation, sick time and meetings are also included. These costs are accumulated in a pool of costs and then are distributed as actual hours are worked.

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SPECIAL ASSEMBLIES

SPECIAL ASSEMBLIES ITEMS - UNDER CONTRACT TARIFFS

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A. General

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When the Company furnishes a facility or service for which a rate or charge is not specified in the Company's tariffs, charges will be determined on an Individual Case Basis (ICB). Such charges will be made available to similarly situated customers on a nondiscriminatory basis. ICB Rates will be structured to recover the Company's cost of providing the services. Terms of specific ICB contracts will be made available to the Missouri Public Service Commission upon request on a proprietary basis.

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SERVICES LIMITED TO EXISTING CUSTOMERS

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SERVICES LIMITED TO EXISTING CUSTOMERSCOMBINATION CENTRAL OFFICE ACCESS LINE SERVICE - (Bridged Lines) MISSOURI Public Service Commission

A. General

1. Combination central office access line service is intended to take care of situations where a customer wishes to contract for central office access lines at each of two separate locations (ordinarily each station will be assigned a separate telephone number) within the same exchange so as to be able to answer calls for one central office access line at the other central office access line location or both lines at either location.
2. Combination central office access line service is provided only in connection with nongrouped individual central office access lines (excluding coin box lines, key equipment, key cabinets and similar switching devices) and is furnished subject to the ability of the Company to provide satisfactory transmission and signaling arrangements and to the rate treatment outlined herein.
3. Combination central office access line service may be employed where one station is at a business location and the other at a residence or where both stations are at either business or residence locations. However, it is permitted only in connection with services contracted for and used by the same customer.

B. Rates and Charges

1. Each central office access line is charged for at the established one-party line business or residence rate, according to the classification of the service at each premises as to business or residence character.
2. Each central office access line is considered separately and the appropriate zone rate is applicable for one-party line service outside the base rate area.

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SERVICES LIMITED TO EXISTING CUSTOMERS

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HOTEL/MOTEL TRUNKS (LEVEL 8)

MISSOURI
Public Service Commission

A. General

A Level 8 Hotel/Motel Trunk terminates on the premises of a hotel/motel and is dedicated for operator assistance and/or calling card services, allowing information to be gathered for appropriate billing purposes.

B. Rates and Charges

	<u>Monthly Rate</u>
1. Inside Base Rate Area, per line	\$13.25
2. Outside Base Rate Area, per line	19.10

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GENERAL AND LOCAL EXCHANGE TARIFF

SERVICES LIMITED TO EXISTING CUSTOMERS

JOINT USER SERVICE

A. General

Joint User Service permits a person, firm or corporation to share the use of telephone service provided to a business customer.

B. Conditions

1. Joint User Service will be furnished with the approval of the Company only with business individual line service.

2. HOLD FOR FUTURE USE (D)

3. Applications for Joint User Service shall be made by the customer.

4. The customer will be responsible for all charges incurred by the Joint User.

5. Supplemental services may be furnished to the Joint User at the request of the customer and at regular rates. (D)

6. HOLD FOR FUTURE USE (D)

C. Rates and Charges

Service Charges apply.

	<u>Monthly Rate</u>
Joint User Service	50% of applicable business rate

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICES LIMITED TO EXISTING CUSTOMERS

SPECIAL REVERSED CHARGE TOLL SERVICE (Enterprise/Zenith)

A. General

1. This service provides an arrangement in connection with station-to-station message toll service whereby a customer offers patrons the privilege of calling him without the payment of a toll charge and without having to request specific reversal of the charge.
2. This service is available to customers to any class of central office access line service except coin box service.
3. The exchanges in which such service is furnished are selected by the customer subject to the approval of the Company and the Company assigns a special call number designation for use of patrons in each such exchange. (D)
4. Calls for the special call number are accepted when originating at telephones located in the exchanges with which the special call number is associated, except that where several exchanges are served from one switchboard, the customer must assume all charges for calls for his special call number originating from telephones in any of the exchanges. Only those toll calls placed by calling this special number are considered as coming within the scope of this service.
5. The customer assumes the charges for all toll calls placed by calling this special number in each exchange.
6. The initial contract period for this service is three months. Service may be terminated within the initial contract period by payment of the minimum service charge to the end of the initial contract period.

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICES LIMITED TO EXISTING CUSTOMERS

SPECIAL REVERSED CHARGE TOLL SERVICE (Enterprise/Zenith)

B. Rates and Charges

1. The customer to this service is charged the established sent-paid station-to-station Day, Evening and Sunday, or Night message toll rate for each completed call. In addition the monthly rate, payable in advance, applies for each exchange selected.

	<u>Monthly Rate</u>
a. Special Reversed Charge Toll Service, per exchange	10.60 (1)

(D)

(1) Regular rates and charges for local exchange service apply.

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SERVICES LIMITED TO EXISTING CUSTOMERS

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SPECIAL TOLL (Q-Z) BILLING PLAN

**MISSOURI
Public Service Commission**

A. General

- 1. Special billing codes, provided by the Company, may be used by customers to allocate long distance messages to specific stations, departments, or accounts. The charges for this service will be at operator handled rates.

B. Rates and Charges

	<u>Monthly Rate</u>
1. Each group of 50 codes, or fraction	(1)

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(1) Charges for this service will be at the operator handled rates.

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TRANSFER SERVICE

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A. General

This service provides for the automatic transfer of incoming calls from one line to another through the operation of a key at the customer's location.

B. Conditions

- 1. This service is available only with one-party or key business lines or PBX/PABX trunks within the same central office, where the central office is so equipped and only where the equipment allows.

C. Rates and Charges

- 1. In addition to the following monthly rates, Service Charges apply.

	<u>Monthly Rate</u>	<u>Installation Charge</u>
2. Customer Transfer Service	4.75	-

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