

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.16 Reserved for Future Use (N)

(D)

---

Issued: April 14, 2003

Effective: May 15, 2003

**Cancelled**

May 10, 2006

Missouri Public  
Service Commission

David E. Scott, President  
Birch Telecom of Missouri, Inc.  
1004 Baltimore Ave., Suite 900  
Kansas City, MO 64105

**Filed**

Missouri Public  
Service Commission

**RECEIVED**

4. SERVICES (continued)

4.5 General Exchange Services (continued)

OCT 05 2000

4.5.16 Outfielder Service

**MISSOURI  
Public Service Commission**

A. General

Outfielder Service is a service whereby a call placed from a station (the originating station) to a customer's (Outfielder Service Customer) telephone number in one exchange (the call forwarding location) is automatically forwarded by the Company central office equipment to the subscriber's remote location. Terminating stations must have incoming call capability. With Outfielder Service calls are forwarded to: (1) a terminating station located within the same exchange as that of the call forwarding location or (2) to a terminating station located within a different exchange.

B. Regulations

1. Outfielder Service is offered subject to availability of suitable facilities and provided not unusual expense is involved.
2. Outfielder Service cannot terminate on public or semi-public service (i.e., coin telephone).
3. The Company will not provide identification of the originating telephone number to the Outfielder Service Customer.
4. Transmission characteristics may vary depending on the distance and routing necessary to complete the forwarded call.
5. Outfielder Service is not represented as suitable for satisfactory transmission of data.
6. Calls directed to Outfielder on a local basis are forwarded using Local Exchange Service.
7. The Outfielder Service Customer is responsible for subscribing to the appropriate service arrangement for each access path provided by the Company.
8. Outfielder Service is provided on the condition that the customer subscribe to sufficient services and facilities to adequately handle calls to the Outfielder Service Customer without interfering with or impairing any services offered by the Company.
9. Outfielder Service for a Metro Line is available for the monthly rates described below. (N)

C. Rates and Charges(4)

1. The following charges are for Outfielder Service only.

	<u>Monthly Rate</u>	<u>Service Charge</u> (1)(2)(3)
Outfielder Service		
First Access Path	\$25.00	\$10.00
Additional Access Path, Each	25.00	10.00

See Sheet No. 63.01 for footnotes.

**FILED**

Issued: October 5, 2000

Effective: November 6, 2000

David E. Scott, President  
Birch Telecom of Missouri, Inc.  
2020 Baltimore Avenue  
Kansas City, MO 64108

**MISSOURI  
Public Service Commission**

**CANCELLED**  
MAY 15 2003  
4hrs 63  
Public Service Commission  
MISSOURI

NOV 06 2000

**CANCELLED**

Missouri Public Service Commission

4. SERVICES (continued)

4.5 General Exchange Services (continued)

RECD AUG 10 2000

4.5.16 Outfielder Service

NOV 06 2000  
BY 3rd RS #163  
Public Service Commission  
MISSOURI

A. General

Outfielder Service is a service whereby a call placed from a station (the originating station) to a customer's (Outfielder Service Customer) telephone number in one exchange (the call forwarding location) is automatically forwarded by the Company central office equipment to the subscriber's remote location. Terminating stations must have incoming call capability. With Outfielder Service calls are forwarded to: (1) a terminating station located within the same exchange as that of the call forwarding location or (2) to a terminating station located within a different exchange.

B. Regulations

1. Outfielder Service is offered subject to availability of suitable facilities and provided not unusual expense is involved.
2. Outfielder Service cannot terminate on public or semi-public service (i.e., coin telephone).
3. The Company will not provide identification of the originating telephone number to the Outfielder Service Customer.
4. Transmission characteristics may vary depending on the distance and routing necessary to complete the forwarded call.
5. Outfielder Service is not represented as suitable for satisfactory transmission of data.
6. Calls directed to Outfielder on a local basis are forwarded using Local Exchange Service.
7. The Outfielder Service Customer is responsible for subscribing to the appropriate service arrangement for each access path provided by the Company.
8. Outfielder Service is provided on the condition that the customer subscribe to sufficient services and facilities to adequately handle calls to the Outfielder Service Customer without interfering with or impairing any services offered by the Company.

C. Rates and Charges (4)

1. The following charges are for Outfielder Service only.

	<u>Monthly Rate</u>	<u>Service Charge</u> (1)(2)(3)
Outfielder Service		
First Access Path	\$25.00	\$10.00
Additional Access Path, Each	25.00	10.00

See Sheet No. 63.01 for footnotes.

(N)

Issued: August 10, 2000

David E. Scott, President  
Birch Telecom of Missouri, Inc.  
2020 Baltimore Avenue  
Kansas City, MO 64108

Effective: September 11, 2000

Missouri Public Service Commission

FILED SEP 11 2000

Birch Telecom of Missouri, Inc.

(D)

RECEIVED

AUG 14 1998

MO. PUBLIC SERVICE COM

CANCELLED

SEP 11 2000

By *2nd RS #63*  
Public Service Commission  
MISSOURI

FILED

Issued: August 14, 1998

Effective: September 14, 1998

David E. Scott, President  
Birch Telecom of Missouri, Inc.  
1004 Baltimore Ave., Suite 900  
Kansas City, MO 64105

SEP 14 1998

MISSOURI  
Public Service Commission

Birch Telecom of Missouri, Inc.

Original Sheet No. 63

RECEIVED

Tariff Reference  
SWBT PSC Mo. No. 26, 814  
JAN 21 1998

4. SERVICES (continued)

4.4 Toll Services

MISSOURI  
Public Service Commission

The Company concurs with the terms and conditions, including all footnotes thereto, applying to and governing the following Long Distance Message Telephone Services as set forth in the Southwestern Bell Telephone Company Long Distance Message Telephone Service Tariff, PSC. Mo.-No. 26 on file with and approved by the Commission, and in any amendments thereto as authorized by the Commission or applicable by law, to the extent such services are set forth in the following pages of this section of the Tariff. The Company does not concur with the rates of Southwestern Bell Telephone Company for Long Distance Message Telephone Service to the extent that rates for specified services are set out in the following pages of this concurrence.

The Company reserves the right to cancel and make void the above concurrence statement, subject to requirements as may be ordered by the Commission, at any and such time as it appears that such cancellation is in the best interest of the Company and/or its customers.

CANCELLED

SEP 14 1998

By *LSFRS#63*  
Public Service Commission  
MISSOURI

FILED

Issued: January 21, 1998

Effective: February 20, 1998

David E. Scott, President  
Birch Telecom of Missouri, Inc.  
1000 Walnut Street, Suite 1220  
Kansas City, MO 64106

FEB 20 1998  
97-372  
MISSOURI  
Public Service Commission

**RECEIVED**

4. SERVICES (continued)

4.5 General Exchange Services (continued)

OCT 05 2000

4.5.16 Outfielder Service (continued)

**MISSOURI  
Public Service Commission**

C. Rates and Charges(4) (continued)

1. The following charges are for Outfielder Service only. (continued)

	<u>Monthly Rate</u>	<u>Service Charge</u> (1)(2)(3)
Outfielder Service Metro Line		
First Access Path	\$50.00	\$10.00
Additional Access Path, Each	50.00	10.00

(N)  
|  
(N)

D. Directory Listings

One Directory Listing without charge, covering the exchange in which the Outfielder Service is located, is provided. Additional directory listings may be obtained under tariff rates. See Directory Listings Section of this Tariff.

**CANCELLED**

MAY 15 2003  
By 2nd R 06301  
Public Service Commission  
MISSOURI

Footnotes

- (1) The Service Charge will not apply when the Customer orders this service at the time of conversion (ILEC to the Company).
- (2) The Service Charge will apply when the Customer orders changes to this service, changes the Outfielder Service number or the quantity of paths.
- (3) The Service Charge will apply for Outfielder Service (includes one path) and each additional access path ordered on the same or subsequent order.
- (4) In addition to the rates and charges for Outfielder Service, rates and charges for lines and trunks as specified in Section 4.5 of the tariff and toll charges for all long distance calls originating from the Outfielder Service Number apply.

(T)  
(T)

**FILED**

Issued: October 5, 2000

Effective: November 6, 2000

David E. Scott, President  
Birch Telecom of Missouri, Inc.  
2020 Baltimore Avenue  
Kansas City, MO 64108

NOV 06 2000

**MISSOURI  
Public Service Commission**

4. SERVICES (continued)

REC'D AUG 10 2000

4.5 General Exchange Services (continued)

4.5.16 Outfielder Service (continued)

D. Directory Listings

One Directory Listing without charge, covering the exchange in which the Outfielder Service is located, is provided. Additional directory listings may be obtained under tariff rates. See Directory Listings Section of this Tariff.

**CANCELLED**

NOV 06 2000  
BY LSRS#63.01  
Public Service Commission  
MISSOURI

Footnotes

- (1) The Service Charge will not apply when the Customer orders this service at the time of conversion (ILEC to the Company).
- (2) The Service Charge will apply when the Customer orders changes to this service, changes the Outfielder Service number or the quantity of paths.
- (3) The Service Charge will apply for Outfielder Service (includes one path) and each additional access path ordered on the same or subsequent order.
- (4) In addition to the rates and charges for Outfielder Service, rates and charges for lines and trunks as specified in Section 4.5 of the tariff apply.

Issued: August 10, 2000

Effective: September 11, 2000

David E. Scott, President  
Birch Telecom of Missouri, Inc.  
2020 Baltimore Avenue  
Kansas City, MO 64108

Missouri Public Service Commission

FILED SEP 11 2000

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.16 Birch Residential Bundle (4)

A. Features and Services Included

- Auto Redial
- Three Way Calling
- Call Return
- Call Blocker
- Call Waiting (1)
- Caller ID

1. Monthly Recurring Rates

a. St. Louis (3)

	<u>Principal</u>		
	<u>Zone</u>	<u>MCA - 1</u>	<u>MCA - 2</u>
1 <sup>st</sup> Residential Line	\$26.94	\$27.41	\$28.03
2nd Additional Line with Features	26.94	27.41	28.03
2nd Additional Line without Features	20.00	20.00	20.00
3rd+ Additional Line with Features	25.94	26.41	27.03
3rd+ Additional Line without Features	20.00	20.00	20.00

(I)

b. Kansas City (3)

	<u>Principal</u>		
	<u>Zone</u>	<u>MCA - 1</u>	<u>MCA - 2</u>
1st Residential Line	\$26.94	\$27.41	\$28.03
2nd Additional Line with Features	26.94	27.41	28.03
2nd Additional Line without Features	20.00	20.00	20.00
3rd+ Additional Line with Features	25.94	26.41	27.03
3rd+ Additional Line without Features	20.00	19.00	20.00

(I)

2. Non-Recurring Charges

Class of service change	\$50.00
Conversion of line to Birch service	\$ 0.00
Establish dual service – Basic Line	\$19.00
Establish dual service – Metro Line	\$30.00
Expedited service charge	\$25.00
Feature change	\$10.00
Invoice change	\$10.00
Move, per line or trunk	\$36.00
Service change, all other, per line	\$10.00
Telephone number change	\$25.00
Telephone number search, 1 <sup>st</sup> 20 set free	\$15.00
Transfer of service	\$10.00

See Sheet No. 63.03 for footnotes.

Issued: May 10, 2005

Effective: May 15, 2005

G. Michael Cassity, President  
 Birch Telecom of Missouri, Inc.  
 1004 Baltimore Ave., Suite 900  
 Kansas City, MO 64105

CANCELLED  
 June 5, 2009  
 Missouri Public  
 Service Commission  
 JC-2009-0794

**Filed**  
**MO PSC**



## 4. SERVICES (continued)

4.5 General Exchange Services (continued)4.5.16 Birch Residential Bundle (4)

## A. Features and Services Included

Auto Redial  
 Three Way Calling  
 Call Return  
 Call Blocker  
 Call Waiting (1)  
 Caller ID

**CANCELLED**

May 15, 2005

**MISSOURI PUBLIC  
 SERVICE COMMISSION**

## 1. Monthly Recurring Rates

## a. St. Louis (3)

	<u>Principal</u>			
	<u>Zone</u>	<u>MCA - 1</u>	<u>MCA - 2</u>	
1 <sup>st</sup> Residential Line	\$26.94	\$27.41	\$28.03	(I)
2nd Additional Line with Features	26.94	27.41	28.03	(I)
2nd Additional Line without Features	20.00	20.00	20.00	(I)
3rd+ Additional Line with Features	25.94	26.41	27.03	(T)
3rd+ Additional Line without Features	19.00	19.00	19.00	(T)

## b. Kansas City (3)

	<u>Principal</u>			
	<u>Zone</u>	<u>MCA - 1</u>	<u>MCA - 2</u>	
1st Residential Line	\$26.94	\$27.41	\$28.03	(I)
2nd Additional Line with Features	26.94	27.41	28.03	(I)
2nd Additional Line without Features	20.00	20.00	20.00	(I)
3rd+ Additional Line with Features	25.94	26.41	27.03	(T)
3rd+ Additional Line without Features	19.00	19.00	19.00	(T)

## 2. Non-Recurring Charges

Class of service change	\$50.00
Conversion of line to Birch service	\$ 0.00
Establish dual service – Basic Line	\$19.00
Establish dual service – Metro Line	\$30.00
Expedited service charge	\$25.00
Feature change	\$10.00
Invoice change	\$10.00
Move, per line or trunk	\$36.00
Service change, all other, per line	\$10.00
Telephone number change	\$25.00
Telephone number search, 1 <sup>st</sup> 20 set free	\$15.00
Transfer of service	\$10.00

See Sheet No. 63.03 for Footnotes

Birch Telecom of Missouri, Inc.

Missouri Public  
Service Commission

4. SERVICES (continued)

4.5 General Exchange Services (continued)

REGD DEC 20 2002

4.5.16 Birch Residential Bundle (4)

A. Features and Services Included

- Auto Redial
- Three Way Calling
- Call Return
- Call Blocker
- Call Waiting (1)
- Caller ID

**CANCELLED**

By 4dhr SL63.02  
Public Service Commission  
MISSOURI  
MAR 01 2004

1. Monthly Recurring Rates

a. St. Louis (3)

	<u>Principal</u> <u>Zone</u>	<u>MCA - 1</u>	<u>MCA - 2</u>
1 <sup>st</sup> Residential Line	\$25.94	\$26.41	\$27.03
Each Additional Line with Features	25.94	26.41	27.03
Each Additional Line without Features	19.00	19.00	19.00

b. Kansas City (3)

	<u>Principal</u> <u>Zone</u>	<u>MCA - 1</u>	<u>MCA - 2</u>
1 <sup>st</sup> Residential Line	\$25.94	\$26.41	\$27.03
Each Additional Line with Features	25.94	26.41	27.03
Each Additional Line without Features	19.00	19.00	19.00

2. Non-Recurring Charges

Class of service change	\$50.00	(N)
Conversion of line to Birch service	\$ 0.00	
Establish dual service - Basic Line	\$19.00	(N)
Establish dual service - Metro Line	\$30.00	(N)
Expedited service charge	\$25.00	(N)
Feature change	\$10.00	(T)
Invoice change	\$10.00	(N)
Move, per line or trunk	\$36.00	(T)(I)
Service change, all other, per line	\$10.00	(N)
Telephone number change	\$25.00	
Telephone number search, 1 <sup>st</sup> 20 set free	\$15.00	
Transfer of service	\$10.00	(N)

See Sheet No. 63.03 for Footnotes

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

Missouri Public

4.5 General Exchange Services (continued)

REC'D MAY 31 2002

(T)

4.5.17 Birch Residential Bundle (4)

A. Features and Services Included

Service Commission

- Auto Redial
- Three Way Calling
- Call Return
- Call Blocker
- Call Waiting (1)
- Caller ID

**CANCELLED**

JAN 09 2003

By 3rd QRS 63.02  
 Public Service Commission  
 MISSOURI

1. Monthly Recurring Rates

a. St. Louis (3)

	<u>Principal Zone</u>	<u>MCA - 1</u>	<u>MCA - 2</u>
1 <sup>st</sup> Residential Line	\$25.94	\$26.41	\$27.03
Each Additional Line with Features	25.94	26.41	27.03
Each Additional Line without Features	19.00	19.00	19.00

b. Kansas City (3)

	<u>Principal Zone</u>	<u>MCA - 1</u>	<u>MCA - 2</u>
1 <sup>st</sup> Residential Line	\$25.94	\$26.41	\$27.03
Each Additional Line with Features	25.94	26.41	27.03
Each Additional Line without Features	19.00	19.00	19.00

2. Non-Recurring Charges

Line add (4), drop or change	\$25.00
Feature(s) add, drop, or change	10.00
Number Change	10.00
Installation	0.00

(T)

See Sheet No. 63.03 for Footnotes

Missouri Public

FILED JUL 01 2002

Service Commission

Issued: May 31, 2002

Effective: July 1, 2002

David E. Scott, President  
 Birch Telecom of Missouri, Inc.  
 2020 Baltimore Avenue  
 Kansas City, MO 64108

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.17 Birch Residential Bundle

A. Features and Services Included

- Auto Redial
- Three Way Calling
- Call Return
- Call Blocker
- Call Waiting (1)

Caller ID

Missouri Public Service Commission

REC'D FEB 15 2001

(T)

(D)  
(N)

1. Monthly Recurring Rates

a. St. Louis (3)

	<u>Principal Zone</u>	<u>MCA - 1</u>	<u>MCA - 2</u>	
1 <sup>st</sup> Residential Line	\$ 25.94	\$ 26.41	\$ 27.03	(R),(R),(R)
Each Additional Line with Features	25.94	26.41	27.03	(R),(R),(I)
Each Additional Line without Features	19.00	19.00	19.00	(R),(R),(R)

b. Kansas City (3)

	<u>Principal Zone</u>	<u>MCA - 1</u>	<u>MCA - 2</u>	
1 <sup>st</sup> Residential Line	\$ 25.94	\$ 26.41	\$ 27.03	(R),(R),(R)
Each Additional Line with Features	25.94	26.41	27.03	(R),(R),(I)
Each Additional Line without Features	19.00	19.00	19.00	(R),(R),(R)

(T)  
(T)

(M)

2. Non-Recurring Charges

Line add, drop or change	\$ 25.00	
Feature(s) add, drop, or change	10.00	(T)
Number change	10.00	(T)
Installation	0.00	(R)

CANCELLED

JUL 01 2002

2nd RS 63.02  
 Missouri Service Commission  
 MISSOURI

Missouri Public Service Commission

FILED MAR 15 2001

See Sheet No. 63.03 for Footnotes

(M)

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.17 Birch Residential Bundle

A. The Birch Residential Bundle Package is available within Exchange Area D as defined in Section 3 of this Tariff.

**RECEIVED**

1. Features and Services Included

- Auto Redial
- Three Way Calling
- Call Return
- Call Blocker
- Call Waiting (1)
- 100 Minutes Long Distance Service (2)

JAN 12 2001

**MISSOURI  
Public Service Commission**

2. Rates and Charges

	<u>Monthly Rate</u>
1 <sup>st</sup> Residential Line	\$ 35.00
Each Additional Line with Features	\$ 27.00
Each Additional Line without Features	\$ 22.00
Number Change	\$ 0.00

A service charge of \$25.00 will be assessed for each order, installation or number change.

B. The following options may be added to the Birch Residential Bundle Package. Rates apply only when these options are added to the Birch Residential Bundle Package.

1. Additional Options

	<u>Monthly Rate</u>
Premium Feature Upgrade	\$5.00
Caller ID	
Anonymous Call Rejection	
Call Forwarding Busy Line /No Answer	
Call Forwarding	
Call Transfer Disconnect	
Distinctive Ring	
Priority Call	
Speed Dial 30	
Caller ID	\$3.00
Long Distance Savings Plan	\$4.00
Combined Class of Service	\$5.00
Non-listed Service	\$1.00
Bold Directory Listing	\$1.00

After the initial order or installation, a service charge of \$10.00 will be assessed for each occasion that options are added.

**CANCELLED**

MAR 15 2001

1<sup>st</sup> RS 63.02

**Public Service Commission  
MISSOURI**

**FILED**

FEB 12 2001

**MISSOURI  
Public Service Commission**

See Sheet No. 63.03 for footnotes.

REC'D FEB 15 2001

- 4. SERVICES (continued)
- 4.5 General Exchange Services (continued)
- 4.5.17 Birch Residential Bundle

B. The following options may be added to the Birch Residential Bundle Package.  
 Rates apply only when these options are added to the Birch Residential Bundle Package.

1. <u>Additional Options</u>	<u>Monthly Rate</u>	
Premium Feature Upgrade	\$ 2.00	(R)
		(D)
		(D)
Call Forwarding Busy Line /No Answer		(D)
Call Forwarding		(D)
		(D)
Priority Call		(T)
Speed Dial 8		(N)
Remote Access to Call Forwarding		(N)
Selective Call Forwarding		(D)
		(D)
Combined Class of Service	\$ 2.00	(R)
Non-Published Service	\$ 1.00	(D)
		(M)
2. Birch Long Distance (2)		
	<u>Rate per minute</u>	<u>Monthly Rate</u>
Basic Long Distance	\$ .095	\$ 0.00
Long Distance Savings Plan	\$ .07	\$ 4.00
		(N)

**CANCELLED**

JUL 01 2002  
 2nd RSL 303  
 Public Service Commission  
 MISSOURI

- (1) The Customer may accept or decline this feature, however, declining the feature will not reduce the package monthly rate.
- (2) Long Distance minutes apply per Customer account and include Continental United States only. All Rules and Regulations found in the Company's Interexchange Tariff, PSC No. 1, will apply to long distance services
- (3) Rate Groups are as defined in Section 3 of this tariff.

Missouri Public  
 Service Commission (T)

FILED MAR 15 2001

**RECEIVED**

4. SERVICES (continued)

JAN 12 2001

4.5 General Exchange Services (continued)

**MISSOURI  
Public Service Commission**

Footnotes - Birch Residential Bundle

- (1) The Customer may accept or decline this feature, however, declining the feature will not reduce the package monthly rate.
- (2) Long Distance minutes apply per Customer account and include Continental United States only. All Rules and Regulations found in the Company's Interexchange Tariff, OCC No. 2, will apply to long distance services.

**CANCELLED**

MAR 15 2001

By *1st RS 63.03*  
**Public Service Commission  
MISSOURI**

**FILED**

FEB 12 2001

**MISSOURI  
Public Service Commission**

## 4. SERVICES (continued)

## 4.5 General Exchange Services (continued)

4.5.18 Birch Price Protection Plan

- (N)
- A. Birch offers optional discounts for Customers that agree to a term commitment of 24 months. Customer is eligible for Price Protection Plan (“PPP”) term pricing only where Customer has a minimum of three Birch Basic Business Lines and/or Trunks within an account. The 24-month commitment also qualifies Customers for an Interexchange Service discount and a separate 12-month discount is also available for Interexchange Services as provided in Birch’s P.S.C. Mo. Tariff No.1.
  - B. Customers subscribing to the PPP must commit to a written term service agreement in a form designated by Birch, which shall include, without limitation, Customer’s term selection.
  - C. The term will commence on the billing date for the first new line or the first billing date after Customer executes a term service agreement if the service is currently being provided to Customer.
  - D. All rules, regulations, fees, charges, taxes and surcharges normally applicable to Birch Basic Business Line and Trunk services shall apply. Any charges in any proposal or quotation are exclusive of taxes and surcharges. Term pricing may not be combined with any other offer.
  - E. If monthly term rates as specified in Section 4.5.8 decrease during the term period, Customer may elect to obtain the new rates by executing a new term service agreement with the new rates, with a new term commencement date, and an agreement to the same or greater commitment term period.
  - F. For Customers who establish a term service agreement, monthly Birch Basic Business and Trunks rates will not change as a result of a Birch-initiated increase; however, if a Local Exchange Rate Group Reclassification occurs, as set forth in this Tariff, an adjustment for the remaining term of the term service agreement will be made.
  - G. If Customer disconnects Services or otherwise terminates its term service agreement prior to the end of the current term for any reason except for a failure by Birch to meet the terms of the Term Customer Service Level Objectives specified below, Customer agrees on the next monthly invoice to pay a termination charge as liquidated damages and not as a penalty, equal to the greater of:
    - 1. \$50.00 per terminated line, or
    - 2. \$10.00 per terminated line multiplied by the number of months remaining in the current term.
  - H. Customer may add or terminate new voice lines without termination liability, provided that Customer maintains service to its primary billed telephone number for the remainder of the term commitment and remits payment for any applicable charges, surcharges and fees.
- (N)



4. SERVICES (continued)

REC'D OCT 10 2001

4.5 General Exchange Services (continued)

Service Commission (N)

4.5.18 Birch Price Protection Plan (continued)

- N. Services are for Customer's use only and may not be resold, and the term service agreement may not be transferred or assigned, by operation of law or otherwise, without Birch's prior written approval. Any attempted assignment or transfer with Birch's prior written approval shall be void.
- O. In the event a governmental agency determines the term service agreement violates any law, rule or regulation, Birch shall have the option of terminating the term service agreement without further obligation to Customer or revising such agreement to comply with such law, rule or regulation.

(N)

**CANCELLED**

DEC 01 2001  
By /s/ R S # 6300  
Public Service Commission  
MISSOURI

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.19 Birch Home Connection Bundles

**CANCELLED**

Birch Home Connection Bundles are available in the following packages: **May 15, 2005**

- Home Connection Bundle
- Home Connection Plus Bundle
- Home Connection Premium Bundle

**MISSOURI PUBLIC  
 SERVICE COMMISSION**

A. Birch Home Connection Bundle is equipped with:

- Basic Residential Line (1)
- Call Waiting ID Options (2)(3)
- Call Trace (3)
- Two Features from the Birch Home Connection Features List in 4.5.19G

	<u>Principal Zone</u>	<u>MCA - 1</u>	<u>MCA - 2</u>	<u>MCA - 3</u>	<u>MCA - 3 Metro</u>	
St. Louis	\$24.00	\$24.50	\$25.00	\$27.00	\$39.50	
Kansas City	24.00	(4)	24.00	n/a	n/a	
St. Louis						
1 Lines ea. (8)	25.00	25.50	26.00	28.00	40.50	(N)(I)
Kansas City						
1 Lines ea. (8)	25.00	(4)	25.00	n/a	n/a	(N)(I)

B. Birch Home Connection Plus Bundle is equipped with:

- Basic Residential Line (1)
- Call Waiting ID Options (2) (3)
- Call Trace (3)
- One Feature from the Birch Home Connection Features List in 4.5.19G
- 30 Minutes Long Distance Block of Time (5)

	<u>Principal Zone</u>	<u>MCA - 1</u>	<u>MCA - 2</u>	<u>MCA - 3</u>	<u>MCA - 3 Metro</u>	
St. Louis	\$25.50	\$26.00	\$26.50	\$28.50	\$41.00	
Kansas City	25.50	(4)	25.50	n/a	n/a	
St. Louis						
1 Lines ea. (8)	26.50	27.00	27.50	29.50	42.00	(N)(I)
Kansas City						
1 Lines ea. (8)	26.50	(4)	26.50	n/a	n/a	(N)(I)

See Sheet No. 63.10 for footnotes

**Missouri Public**

4. SERVICES (continued)

REC'D AUG 05 2003

4.5 General Exchange Services (continued)

Service Commission

4.5.19 Birch Home Connection Bundles

Birch Home Connection Bundles are available in the following packages:

- Home Connection Bundle
- Home Connection Plus Bundle
- Home Connection Premium Bundle

**CANCELLED**

A. Birch Home Connection Bundle is equipped with:

- Basic Residential Line (1)
- Call Waiting ID Options (2)(3)
- Call Trace (3)
- Two Features from the Birch Home Connection Features List in 4.5.19G

MAR 01 2004  
 BY *2nd RSL63.07*  
 Public Service Commission  
 MISSOURI

	<u>Principal Zone</u>	<u>MCA - 1</u>	<u>MCA - 2</u>	<u>MCA - 3</u>	<u>MCA - 3 Metro</u>	(N)
St. Louis	\$24.00	\$24.50	\$25.00	\$27.00	\$39.50	(N)
Kansas City	24.00	(4)	24.00	n/a	n/a	(N)

B. Birch Home Connection Plus Bundle is equipped with:

- Basic Residential Line (1)
- Call Waiting ID Options (2) (3)
- Call Trace (3)
- One Feature from the Birch Home Connection Features List in 4.5.19G
- 30 Minutes Long Distance Block of Time (5)

	<u>Principal Zone</u>	<u>MCA - 1</u>	<u>MCA - 2</u>	<u>MCA - 3</u>	<u>MCA - 3 Metro</u>	(N)
St. Louis	\$25.50	\$26.00	\$26.50	\$28.50	\$41.00	(N)
Kansas City	25.50	(4)	25.50	n/a	n/a	(N)

See Sheet No. 63.10 for footnotes

**Missouri Public Service Commission**

FILED SEP 05 2003

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.19 Birch Home Connection Bundles

REC'D MAY 31 2002

Service Commission

Birch Home Connection Bundles are available in the following packages:

- Home Connection Bundle
- Home Connection Plus Bundle
- Home Connection Premium Bundle

A. Birch Home Connection Bundle is equipped with:

- Basic Residential Line (1)
- Call Waiting ID Options (2)(3)
- Call Trace (3)
- Two Features from the Birch Home Connection Features List in 4.5.19G

	<u>Principal Zone</u>	<u>MCA - 1</u>	<u>MCA - 2</u>
St. Louis	\$24.00	\$24.50	\$25.00
Kansas City	24.00	(4)	24.00

B. Birch Home Connection Plus Bundle is equipped with:

- Basic Residential Line (1)
- Call Waiting ID Options (2) (3)
- Call Trace (3)
- One Feature from the Birch Home Connection Features List in 4.5.19G
- 30 Minutes Long Distance Block of Time (5)

	<u>Principal Zone</u>	<u>MCA - 1</u>	<u>MCA - 2</u>
St. Louis	\$25.50	\$26.00	\$26.50
Kansas City	25.50	(4)	25.50

**CANCELLED**  
 SEP 05 2003  
 by IS/KS/63.07  
 Missouri Public Service Commission

See Sheet No. 63.10 for footnotes

Missouri Public

FILED JUL 01 2002

Service Commission

(N)

(N)

## 4. SERVICES (continued)

4.5 General Exchange Services (continued)4.5.19 Birch Home Connection Bundles (continued)

## C. Birch Home Connection Premium Bundle is equipped with:

Basic Residential Line (1)  
 Call Waiting ID Options (2) (3)  
 Call Trace (3)  
 One Feature from the Birch Home Connection Features List in 4.5.19G  
 90 Minutes Long Distance Block of Time (5)

	<u>Principal Zone</u>	<u>MCA - 1</u>	<u>MCA - 2</u>	<u>MCA - 3</u>	<u>MCA - 3 Metro</u>	
St. Louis	\$30.00	30.50	\$31.00	\$33.00	\$45.50	(I)
Kansas City	30.00	(4)	30.00			(I)
St. Louis - 1Lines ea. (8)	30.00	30.50	31.00	33.00	45.50	
Kansas City- 1Lines ea. (8)	30.00	(4)	30.00			

## D. Birch Additional Line with Home Connection Bundles (1)

	<u>Principal Zone</u>	<u>Monthly Rates</u>			<u>MCA - 3 Metro</u>	
		<u>MCA - 1</u>	<u>MCA - 2</u>	<u>MCA - 3</u>		
2nd Line (8)						
3rd+ Line	\$20.00	\$20.00	\$20.00	\$20.00	\$32.50	(I)

## E. Birch Long Distance Call Blocks for Birch Home Connection Bundles (6)

<u>Package</u>	<u>Block of Time Per Month</u>	<u>Overage Usage Rate per Minute</u>
Home Connection Bundle	None	Not Applicable
Home Connection Plus Bundle	30	\$.08
Home Connection Premium Bundle	90	.07

## F. Birch Home Connection Bundles Non-recurring Charges

Additional line	\$36.00
Class of service change	\$50.00
Conversion of line to Birch service	\$ 0.00
Establish dual service – Basic Line	\$19.00
Establish dual service – Metro Line	\$30.00
Expedited service charge	\$25.00
Features add, drop or change	\$10.00
Invoice change	\$10.00
Move, per line or trunk	\$36.00
Service change, all other, per line	\$10.00
Telephone number change	\$25.00
Telephone number search, 1 <sup>st</sup> 20 set free	\$15.00
Transfer of service	\$10.00

See Sheet No. 63.10 for footnotes.

Issued: May 10, 2005

Effective: May 15, 2005

G. Michael Cassity, President  
 Birch Telecom of Missouri, Inc.  
 2020 Baltimore Avenue  
 Kansas City, MO 64108

4. SERVICES (continued)

4.5 General Exchange Services (continued)

**CANCELLED**

May 15, 2005

4.5.19 Birch Home Connection Bundles (continued)

C. Birch Home Connection Premium Bundle is equipped with:

**MISSOURI PUBLIC  
 SERVICE COMMISSION**

- Basic Residential Line (1)
- Call Waiting ID Options (2) (3)
- Call Trace (3)
- One Feature from the Birch Home Connection Features List in 4.5.19G
- 90 Minutes Long Distance Block of Time (5)

	<u>Principal Zone</u>	<u>MCA - 1</u>	<u>MCA - 2</u>	<u>MCA - 3</u>	<u>MCA - 3 Metro</u>	
St. Louis	\$29.00	29.50	\$30.00	\$32.00	\$44.50	
Kansas City	29.00	(4)	29.00			
St. Louis - 1Lines ea. (8)	30.00	30.50	31.00	33.00	45.50	(N)(I)
Kansas City- 1Lines ea. (8)	30.00	(4)	30.00			(N)(I)

D. Birch Additional Line with Home Connection Bundles (1)

	<u>Principal Zone</u>	<u>Monthly Rates</u>			<u>MCA - 3 Metro</u>	
		<u>MCA - 1</u>	<u>MCA - 2</u>	<u>MCA - 3</u>		
2nd Line (8)						(N)(I)
3rd+ Line	\$19.00	\$19.00	\$19.00	\$19.00	\$31.50	

E. Birch Long Distance Call Blocks for Birch Home Connection Bundles (6)

<u>Package</u>	<u>Block of Time Per Month</u>	<u>Overage Usage Rate per Minute</u>
Home Connection Bundle	None	Not Applicable
Home Connection Plus Bundle	30	\$.08
Home Connection Premium Bundle	90	.07

F. Birch Home Connection Bundles Non-recurring Charges

Additional line	\$36.00
Class of service change	\$50.00
Conversion of line to Birch service	\$ 0.00
Establish dual service – Basic Line	\$19.00
Establish dual service – Metro Line	\$30.00
Expedited service charge	\$25.00
Features add, drop or change	\$10.00
Invoice change	\$10.00
Move, per line or trunk	\$36.00
Service change, all other, per line	\$10.00
Telephone number change	\$25.00
Telephone number search, 1 <sup>st</sup> 20 set free	\$15.00
Transfer of service	\$10.00

See Sheet No. 63.10 for footnotes

Birch Telecom of Missouri, Inc.

**Missouri Public**

4. SERVICES (continued)

**REC'D AUG 05 2003**

4.5 General Exchange Services (continued)

4.5.19 Birch Home Connection Bundles (continued)

C. Birch Home Connection Premium Bundle is equipped with:

**Service Commission**

- Basic Residential Line (1)
- Call Waiting ID Options (2) (3)
- Call Trace (3)
- One Feature from the Birch Home Connection Features List in 4.5.19G
- 90 Minutes Long Distance Block of Time (5)

	<u>Principal</u> <u>Zone</u>	<u>MCA - 1</u>	<u>MCA - 2</u>	<u>MCA - 3</u>	<u>MCA - 3</u> <u>Metro</u>	(N)
St. Louis	\$29.00	29.50	\$30.00	\$32.00	\$44.50	(N)
Kansas City	29.00	(4)	29.00			(N)

D. Birch Additional Line with Home Connection Bundles (1)

<u>Principal</u> <u>Zone</u>	<u>Monthly Rates</u>				<u>MCA - 3</u> <u>Metro</u>	(N)
	<u>MCA - 1</u>	<u>MCA - 2</u>	<u>MCA - 3</u>	(N)		
\$19.00	\$19.00	\$19.00	\$19.00	\$31.50	(N)	

E. Birch Long Distance Call Blocks for Birch Home Connection Bundles (6)

<u>Package</u>	<u>Block of Time</u> <u>Per Month</u>	<u>Overage Usage</u> <u>Rate per Minute</u>
Home Connection Bundle	None	Not Applicable
Home Connection Plus Bundle	30	\$.08
Home Connection Premium Bundle	90	.07

F. Birch Home Connection Bundles Non-recurring Charges

Additional line	\$36.00
Class of service change	\$50.00
Conversion of line to Birch service	\$ 0.00
Establish dual service - Basic Line	\$19.00
Establish dual service - Metro Line	\$30.00
Expedited service charge	\$25.00
Features add, drop or change	\$10.00
Invoice change	\$10.00
Move, per line or trunk	\$36.00
Service change, all other, per line	\$10.00
Telephone number change	\$25.00
Telephone number search, 1 <sup>st</sup> 20 set free	\$15.00
Transfer of service	\$10.00

**CANCELLED**

MAR 01 2004  
 By *3rd RSL 3.08*  
**Public Service Commission**  
**MISSOURI**

**Missouri Public**  
**Service Commission**

**FILED SEP 05 2003**

See Sheet No. 63.10 for footnotes

Birch Telecom of Missouri, Inc.

Missouri Public  
 Service Commission

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.19 Birch Home Connection Bundles (continued)

REC'D DEC 20 2002

C. Birch Home Connection Premium Bundle is equipped with:

- Basic Residential Line (1)
- Call Waiting ID Options (2) (3)
- Call Trace (3)
- One Feature from the Birch Home Connection Features List in 4.5.19G
- 90 Minutes Long Distance Block of Time (5)

	<u>Principal</u> <u>Zone</u>	<u>MCA - 1</u>	<u>MCA - 2</u>
St. Louis	\$29.00	29.50	\$30.00
Kansas City	29.00	(4)	29.00

D. Birch Additional Line with Home Connection Bundles (1)

Principal	<u>Monthly Rates</u>		
	<u>Zone</u>	<u>MCA - 1</u>	<u>MCA - 2</u>
\$19.00	\$19.00	\$19.00	

E. Birch Long Distance Call Blocks for Birch Home Connection Bundles (6)

<u>Package</u>	<u>Block of Time</u> <u>Per Month</u>	<u>Overage Usage</u> <u>Rate per Minute</u>
Home Connection Bundle	None	Not Applicable
Home Connection Plus Bundle	30	\$.08
Home Connection Premium Bundle	90	.07

F. Birch Home Connection Bundles Non-recurring Charges

Additional line	\$36.00	(I)
Class of service change	\$50.00	(N)
Conversion of line to Birch service	\$ 0.00	
Establish dual service – Basic Line	\$19.00	(N)
Establish dual service – Metro Line	\$30.00	(N)
Expedited service charge	\$25.00	(N)
Features add, drop or change	\$10.00	(D)
Invoice change	\$10.00	(N)
Move, per line or trunk	\$36.00	(T)(I)
Service change, all other, per line	\$10.00	(N)
Telephone number change	\$25.00	(N)
Telephone number search, 1 <sup>st</sup> 20 set free	\$15.00	(N)
Transfer of service	\$10.00	(N)

CANCELLED  
 SEP 05 2003  
 Public Service Commission  
 200 R 563.0A  
 MISSOURI

See Sheet No. 63.10 for footnotes



4. SERVICES (continued)

Missouri Public

4.5 General Exchange Services (continued)

REC'D MAY 31 2002

4.5.19 Birch Home Connection Bundles (continued)

Service Commission

C. Birch Home Connection Premium Bundle is equipped with:

- Basic Residential Line (1)
- Call Waiting ID Options (2) (3)
- Call Trace (3)
- One Feature from the Birch Home Connection Features List in 4.5.19G
- 90 Minutes Long Distance Block of Time (5)

**CANCELLED**  
 JAN 29 2003  
 BY ISRS 63.08  
 Public Service Commission  
 MISSOURI

	<u>Principal Zone</u>	<u>MCA - 1</u>	<u>MCA - 2</u>
St. Louis	\$29.00	29.50	\$30.00
Kansas City	29.00	(4)	29.00

D. Birch Additional Line with Home Connection Bundles (1)

<u>Principal Zone</u>	<u>Monthly Rates</u>	
	<u>MCA - 1</u>	<u>MCA - 2</u>
	\$19.00	\$19.00

E. Birch Long Distance Call Blocks for Birch Home Connection Bundles (6)

<u>Package</u>	<u>Block of Time Per Month</u>	<u>Overage Usage Rate per Minute</u>
Home Connection Bundle	None	Not Applicable
Home Connection Plus Bundle	30	\$.08
Home Connection Premium Bundle	90	.07

F. Birch Home Connection Bundles Non-recurring Charges

New service or line installation	\$30.00
Line Drop or change	25.00
Features add, drop or change	10.00
Conversion of line to Birch service	0.00

Missouri Public

FILED JUL 01 2002

Service Commission

See Sheet No. 63.10 for footnotes

(N)

(N)

## 4. SERVICES (continued)

4.5 General Exchange Services (continued)4.5.19 Birch Home Connection Bundles (continued) (9)G. Birch Home Connection Bundle Feature List

Any of the following calling features may be added to the Birch Home Connection Bundles. Two features may be selected for Home Connection Bundle and one feature for Home Connection Plus Bundle and Home Connection Premium Bundle. Call Waiting ID Options and Call Trace default features may not be exchanged with any of the features listed below.

- Auto Redial/CallReturn/3 Way Calling (7)
- Call Blocker
- Call Forward Busy/No Answer
- Call Forward
- Distinctive Ring
- Distinctive Ring Additional
- Priority Call
- Remote Access to Call Forward with Call Forward
- Selective Call Forward
- Speed Call 8
- Anonymous Call Rejection

H. Optional Feature List

Any of the following calling features may be added to the Birch Home Connection Bundles or Additional Line(s). The following rates apply only when these calling features are added to the Birch Home Connection Bundle Packages or Additional Line(s).

	<u>Monthly Rate</u>	
• Auto Redial/CallReturn/3 Way Calling (7)	\$5.85	(I)
• Call Blocker	4.30	(I)
• Call Forward Busy/No Answer	1.00	
• Call Forward	4.30	(I)
• Call Waiting	8.00	
• Call Waiting ID	2.00	
• Call Waiting ID Options	2.00	
• Caller ID	7.99	
• Distinctive Ring	3.40	(I)
• Distinctive Ring Additional	5.40	(I)
• Priority Call	3.10	(I)
• Remote Access to Call Forward with Call Forward	2.00	
• Selective Call Forward	3.10	(I)
• Speed Call 8	4.30	(I)
• Anonymous Call Rejection	2.70	(I)

See Sheet No. 63.10 for footnotes.

Issued: November 19, 2008

Effective: December 19, 2008

Christopher J. Bunce, Vice President Legal, and General Counsel  
Birch Communications  
2300 Main St. Suite 600  
Kansas City, MO 64108

CANCELLED  
November 11, 2009  
Missouri Public  
Service Commission  
JC-2010-0260

Filed  
Missouri Public  
Service Commission  
JC-2009-0381

## 4. SERVICES (continued)

4.5 General Exchange Services (continued)4.5.19 Birch Home Connection Bundles (continued) (9)G. Birch Home Connection Bundle Feature List

Any of the following calling features may be added to the Birch Home Connection Bundles. Two features may be selected for Home Connection Bundle and one feature for Home Connection Plus Bundle and Home Connection Premium Bundle. Call Waiting ID Options and Call Trace default features may not be exchanged with any of the features listed below.

- Auto Redial/CallReturn/3 Way Calling (7)
- Call Blocker
- Call Forward Busy/No Answer
- Call Forward
- Distinctive Ring
- Distinctive Ring Additional
- Priority Call
- Remote Access to Call Forward with Call Forward
- Selective Call Forward
- Speed Call 8
- Anonymous Call Rejection

H. Optional Feature List

Any of the following calling features may be added to the Birch Home Connection Bundles or Additional Line(s). The following rates apply only when these calling features are added to the Birch Home Connection Bundle Packages or Additional Line(s).

	<u>Monthly Rate</u>	
• Auto Redial/CallReturn/3 Way Calling (7)	\$5.85	(I)
• Call Blocker	4.30	(I)
• Call Forward Busy/No Answer	1.00	
• Call Forward	4.30	(I)
• Call Waiting	8.00	
• Call Waiting ID	2.00	
• Call Waiting ID Options	2.00	
• Caller ID	7.99	
• Distinctive Ring	3.40	(I)
• Distinctive Ring Additional	5.40	(I)
• Priority Call	3.10	(I)
• Remote Access to Call Forward with Call Forward	2.00	
• Selective Call Forward	3.10	(I)
• Speed Call 8	4.30	(I)
• Anonymous Call Rejection	2.70	(I)

See Sheet No. 63.10 for footnotes.

Issued: October 30, 2008

Effective: November 28, 2008

Christopher J. Bunce, Vice President Legal, and General Counsel  
Birch Communications  
2300 Main St. Suite 600  
Kansas City, MO 64108

Cancelled  
December 19, 2008  
Missouri Public  
Service Commission  
JC-2009-0381

FILED  
Missouri Public  
Service Commission  
JC-2009-0306

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.19 Birch Home Connection Bundles (continued) (9)

G. Birch Home Connection Bundle Feature List

Any of the following calling features may be added to the Birch Home Connection Bundles. Two features may be selected for Home Connection Bundle and one feature for Home Connection Plus Bundle and Home Connection Premium Bundle. Call Waiting ID Options and Call Trace default features may not be exchanged with any of the features listed below.

- Auto Redial/CallReturn/3 Way Calling (7)
- Call Blocker
- Call Forward Busy/No Answer
- Call Forward
- Distinctive Ring
- Distinctive Ring Additional
- Priority Call
- Remote Access to Call Forward with Call Forward
- Selective Call Forward
- Speed Call 8
- Anonymous Call Rejection

H. Optional Feature List

Any of the following calling features may be added to the Birch Home Connection Bundles or Additional Line(s). The following rates apply only when these calling features are added to the Birch Home Connection Bundle Packages or Additional Line(s).

	<u>Monthly Rate</u>	
• Auto Redial/CallReturn/3 Way Calling (7)	\$2.00	
• Call Blocker	4.12	(I)
• Call Forward Busy/No Answer	1.00	
• Call Forward	4.12	(I)
• Call Waiting	8.00	(I)
• Call Waiting ID	2.00	
• Call Waiting ID Options	2.00	
• Caller ID	7.99	(I)
• Distinctive Ring	3.09	(I)
• Distinctive Ring Additional	2.00	
• Priority Call	2.00	
• Remote Access to Call Forward with Call Forward	2.00	
• Selective Call Forward	2.67	(I)
• Speed Call 8	4.12	(I)
• Anonymous Call Rejection	1.00	

See Sheet No. 63.10 for footnotes.

Issued: March 7, 2008

Effective: March 17, 2008

Christopher J. Bunce, Vice President Legal, and General Counsel  
 Birch Telecom of Missouri, Inc.  
 2300 Main St. Suite 600  
 Kansas City, MO 64108

**CANCELLED**  
 November 29, 2008  
 Missouri Public  
 Service Commission  
 JC-2009-0306

**FILED**  
 Missouri Public  
 Service Commission

Missouri Public

4. SERVICES (continued)

REC'D MAY 31 2002

4.5 General Exchange Services (continued)

Service Commission

4.5.19 Birch Home Connection Bundles (continued)

G. Birch Home Connection Bundle Feature List

Any of the following calling features may be added to the Birch Home Connection Bundles. Two features may be selected for Home Connection Bundle and one feature for Home Connection Plus Bundle and Home Connection Premium Bundle. Call Waiting ID Options and Call Trace default features may not be exchanged with any of the features listed below.

- Auto Redial/CallReturn/3 Way Calling (7)
- Call Blocker
- Call Forward Busy/No Answer
- Call Forward
- Distinctive Ring
- Distinctive Ring Additional
- Priority Call
- Remote Access to Call Forward with Call Forward
- Selective Call Forward
- Speed Call 8
- Anonymous Call Rejection

H. Optional Feature List

Any of the following calling features may be added to the Birch Home Connection Bundles or Additional Line(s). The following rates apply only when these calling features are added to the Birch Home Connection Bundle Packages or Additional Line(s).

	<u>Monthly Rate</u>
• Auto Redial/CallReturn/3 Way Calling (7)	\$2.00
• Call Blocker	2.00
• Call Forward Busy/No Answer	1.00
• Call Forward	2.00
• Call Waiting	2.00
• Call Waiting ID	2.00
• Call Waiting ID Options	2.00
• Caller ID	5.00
• Distinctive Ring	2.00
• Distinctive Ring Additional	2.00
• Priority Call	2.00
• Remote Access to Call Forward with Call Forward	2.00
• Selective Call Forward	2.00
• Speed Call 8	2.00
• Anonymous Call Rejection	1.00

Missouri Public

See Sheet No. 63.10 for footnotes

FILED JUL 01 2002

Service Commission

Issued: May 31, 2002

Effective: July 1, 2002

David E. Scott, President  
Birch Telecom of Missouri, Inc.  
2020 Baltimore Avenue  
Kansas City, MO 64108

CANCELLED  
March 17, 2008  
Missouri Public  
Service Commission

(N)

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.19 Birch Home Connection Bundles (continued)

Footnotes for Birch Home Connection Bundles

(1) Rate Groups are defined in Section 3 of this Tariff.

The customer is required to have Home Connection Bundle on their primary line. Customers who convert additional line or later install additional lines may add to those lines (1) Home Connection Bundles with no Long Distance Block of Time at the rates specified in Section 4.5.19A; or (2) desired features as specified in Section 4.5.19G; or (3) no Home Connection Bundle or features.

Home Connection lines will automatically be blocked for 900/976 calling. The customer may request that 900/976 access be unblocked.

(2) Customer has the option to deactivate Call Waiting in the Call Waiting ID Options leaving the customer with Caller ID.

(3) The Customer may accept or decline the feature(s); however, declining the feature(s) will not reduce the package monthly rate.

(4) Birch Home Connection Bundles are not available in the Kansas City MCA - 1 service area.

(5) Long Distance Block of Time allotment applies to all domestic 1+ Direct Dialed minutes of use.

All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rates according to the rate tables established for the calls.

(6) Long Distance minutes apply per Customer account. All Rules and Regulations found in the Company's Interexchange Tariff, PSC MO No. 1 will apply to long distance services.

(7) Usage Sensitive Features (USF) will count as one feature. The USF includes Auto Redial, Call Return and Three Way Calling.

The customer may elect to use USF on a casual basis in lieu of as an optional feature. On a casual basis the customer will be charged \$.50 per use with a maximum per month fee of \$4.00 per USF type.

Missouri Public

REC'D MAY 31 2002

Service Commission

(N)

(N)

**CANCELLED**

MAR 01 2004  
By *LSRS 63.10*  
Public Service Commission  
MISSOURI

Missouri Public

FILED JUL 01 2002

Service Commission

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.20 Birch SmartBiz Bundles

Birch SmartBiz Bundles are available in the following packages:

- SmartBiz Plus
- SmartBiz Premium

A. Birch SmartBiz Plus Bundle is equipped with:

- Basic Business Line (1)
- Caller ID
- Call Waiting ID Options (2)
- Call Forward Variable
- 30 Minutes Long Distance Block of Time (3)

Monthly Rates (4)

	<u>Principal</u> <u>Zone</u>	<u>MCA - 1</u>	<u>MCA - 2</u>	
St. Louis	\$38.00	\$40.00	\$41.50	
St. Louis, 1-2 Lines (7)	39.00	41.00	42.50	(N)(I)
Kansas City	38.00	40.00	41.50	
Kansas City, 1-2 Lines (7)	39.00	41.00	42.50	(N)(I)

B. Birch SmartBiz Premium Bundle is equipped with:

- Basic Business Line (1)
- Caller ID
- Call Waiting ID Options (2)
- Call Forward Variable
- 130 Minutes Long Distance Block of Time (3)

Monthly Rates (4)

	<u>Principal</u> <u>Zone</u>	<u>MCA - 1</u>	<u>MCA - 2</u>	
St. Louis	\$44.00	\$46.00	\$47.50	
St. Louis, 1-2 Lines (7)	45.00	47.00	48.50	(N)(I)
Kansas City	44.00	46.00	47.50	
Kansas City, 1-2 Lines (7)	45.00	47.00	48.50	(N)(I)

See Sheet No. 63.13 for footnotes.

**CANCELLED**  
 May 15, 2005  
**MISSOURI PUBLIC  
 SERVICE COMMISSION**

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.20 Birch SmartBiz Bundles

Birch SmartBiz Bundles are available in the following packages:

- SmartBiz Plus
- SmartBiz Premium

A. Birch SmartBiz Plus Bundle is equipped with:

- Basic Business Line (1)
- Caller ID
- Call Waiting ID Options (2)
- Call Forward Variable
- 30 Minutes Long Distance Block of Time (3)

Monthly Rates (4)

	<u>Principal Zone</u>	<u>MCA - 1</u>	<u>MCA - 2</u>
St. Louis	\$38.00	\$40.00	\$41.50
Kansas City	38.00	40.00	41.50

B. Birch SmartBiz Premium Bundle is equipped with:

- Basic Business Line (1)
- Caller ID
- Call Waiting ID Options (2)
- Call Forward Variable
- 130 Minutes Long Distance Block of Time (3)

Monthly Rates (4)

	<u>Principal Zone</u>	<u>MCA - 1</u>	<u>MCA - 2</u>
St. Louis	\$44.00	\$46.00	\$47.50
Kansas City	44.00	46.00	47.50

Missouri Public

REC'D JUN 13 2002

Service Commission

**CANCELLED**

MAR 01 2004  
By *lrs 63.11*  
Public Service Commission  
MISSOURI

Missouri Public

FILED JUL 15 2002

Service Commission

See Sheet No. 63.13 for footnotes.

(N)

(N)



## 4. SERVICES (continued)

Missouri Public  
Service Commission4.5 General Exchange Services (continued)

REC'D DEC 20 2002

4.5.20 Birch SmartBiz Bundles (continued)Footnotes for Birch SmartBiz Bundles

- (1) Rate Groups are defined in Section 3 of this tariff.

This service offering is limited to one-line business customers. Customers may order an additional line to be added to the service at the rates specified elsewhere in this tariff. Once the customer's service exceeds two lines, its options and pricing revert to those specified elsewhere in this tariff.

The installation charges specified elsewhere in this tariff apply to installation of Birch SmartBiz Bundles.

SmartBiz Bundle lines will automatically be blocked for 900/976 calling. The customer may request that 900/976 access be unblocked.

Usage Sensitive Features (USF) will be included with all local lines. The USF includes Auto Redial, Call Return and Three Way Calling. The customer will be charged \$.50 per usage.

- (2) Customer has the option to deactivate Call Waiting in the Call Waiting ID Options leaving the customer with Caller ID.

- (3) Long Distance Block of Time allotment applies to all Domestic 1+ Direct Dialed minutes of use.

All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.) will be rated at the standard rates according to the Rules and Regulations found in the Company's Interexchange Tariff, PSC MO No. 1.

- (4) Birch is currently not providing this service to areas included in Rate Groups A, A1, B, B1, C-Principal, and C-MCA-1.

- (5) Long Distance minutes apply per Customer account. All Rules and Regulations found in the Company's Interexchange Tariff, PSC MO No. 1 will apply to long distance services.

- (6) Optional Features can be added to a SmartBiz Bundle or an additional line at the rates specified in Section 4.5.3.

Feature Change Charge, as noted in Section 4.5.8, applies to any feature change. (T)

Birch 3 Feature Value Package or Birch 7 Feature Value Package features packages (T) are not available with the SmartBiz Bundle package.

CANCELLED

MAR 01 2004

By 2nd RS 63.13  
Public Service Commission  
MISSOURI

Issued: December 20, 2002

David E. Scott, President  
Birch Telecom of Missouri, Inc.  
2020 Baltimore Avenue  
Kansas City, MO 64108

Effective: January 23, 2003

Missouri Public  
Service Commission

FILED JAN 23 2003

**CANCELLED**

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.20 Birch SmartBiz Bundles (continued)

Footnotes for Birch SmartBiz Bundles

JAN 29 2003  
By ISRS 63.13  
Missouri Public  
Service Commission  
MISSOURI  
REC'D JUN 13 2002

Service Commission

- (1) Rate Groups are defined in Section 3 of this tariff.

This service offering is limited to one-line business customers. Customers may order an additional line to be added to the service at the rates specified elsewhere in this tariff. Once the customer's service exceeds two lines, its options and pricing revert to those specified elsewhere in this tariff.

The installation charges specified elsewhere in this tariff apply to installation of Birch SmartBiz Bundles.

SmartBiz Bundle lines will automatically be blocked for 900/976 calling. The customer may request that 900/976 access be unblocked.

Usage Sensitive Features (USF) will be included with all local lines. The USF includes Auto Redial, Call Return and Three Way Calling. The customer will be charged \$.50 per usage.

- (2) Customer has the option to deactivate Call Waiting in the Call Waiting ID Options leaving the customer with Caller ID.

- (3) Long Distance Block of Time allotment applies to all Domestic 1+ Direct Dialed minutes of use.

All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.) will be rated at the standard rates according to the Rules and Regulations found in the Company's Interexchange Tariff, PSC MO No. 1.

- (4) Birch is currently not providing this service to areas included in Rate Groups A, A1, B, B1, C-Principal, and C-MCA-1.

- (5) Long Distance minutes apply per Customer account. All Rules and Regulations found in the Company's Interexchange Tariff, PSC MO No. 1 will apply to long distance services.

- (6) Optional Features can be added to a SmartBiz Bundle or an additional line at the rates specified in Section 4.5.3.

Feature Change Charge of \$10.00 applies to any feature change.

Birch Bells or Birch Bells and Whistles features packages are not available with the SmartBiz Bundle package.

Missouri Public

FILED JUL 15 2002

Service Commission

(N)

(N)

**CANCELLED**

October 25, 2003

(N)

4. SERVICES (continued)

4.5 General Exchange Services (continued)

**MISSOURI PUBLIC  
SERVICE COMMISSION**

4.5.21 Birchual Office Service

*Birchual Office Service* is a service whereby calls placed to a business customer's telephone number (the *Birchual Office* number) in one exchange are automatically forwarded to a telephone number (the terminating number) in another exchange. The *Birchual Office* number does not involve telephone equipment, a physical location, or manual input to initiate the forwarding of calls to the terminating number. When a *Birchual Office* number is called, it is intercepted at the local central office and automatically routed to whatever terminating number the customer designates. The forwarded calls can be local or toll, depending on the type of service to which the customer subscribes. The *Birchual Office* customer is responsible for any local usage or toll charges incurred between the customer's *Birchual Office* number and the terminating number. The *Birchual Office* number includes one path, which allows for one call to be forwarded at a time. Additional paths can be ordered to allow additional calls to be forwarded simultaneously. *Birchual Office Service* is available to Birch business customers only.

*Birchual Office Service* is available in the following packages:

- Local *Birchual Office Service*
- Long Distance *Birchual Office Service*

A. Local *Birchual Office Service*

- The *Birchual Office* number and the terminating number are within the same local calling area.
- Unlimited local calling will be allowed between the *Birchual Office* number and the terminating number.

	<u>Monthly Rate</u>	<u>Service Charge (1)</u>
Local <i>Birchual Office</i> , with one path	\$24.50	\$15.00
Additional Local Path	24.50	15.00

See Sheet No. 63.16 for footnotes.

(N)

**Missouri Public Service Commission**

4. SERVICES (continued)

4.5 General Exchange Services (continued)

REC'D APR 15 2003

4.5.21 Birchual Office Service

B. Long Distance Birchual Office Service (2)(3)

- a. The Birchual Office number and the terminating number are not within the same local calling area and the Birchual Office number forwards to the terminating number outside of the local calling area.
- b. Applicable toll charges will be incurred.

	<u>Monthly Rate</u>	<u>Service Charge</u> (1)
Long Distance Birchual Office, with one path	\$14.50	\$15.00
Additional Long Distance Path	14.50	15.00

C. Regulations

1. A Birchual Office number cannot terminate on a public or semi-public service (coin telephone).
2. Birchual Office Service does not provide caller identification of the originating number to the terminating number.
3. A Birchual Office number is not suitable for data transmission.
4. The Birchual Office path is not released when the call is forwarded.
5. Birchual Office Service is subject to the availability of facilities.
6. Birchual Office Service cannot be suspended (vacation service).
7. Calls will only be allowed to be forwarded to a business line.
8. Collect and third-party calls will be billed to the Birchual Office number.
9. Custom calling features are not available on a Birchual Office number.
10. The Birchual Office number cannot terminate to another such number, whether a Birchual Office number or the same such service of another service provider.
11. Call Forward Variable should not be offered on the terminating line. Customers are allowed to have Call Forward Busy/No Answer on the terminating number for voice mail purposes.
12. Birchual Office can terminate to a distinctive ring number. The distinctive ring number must be different than the Birchual Office number.

**CANCELLED**

See Sheet No. 63.16 for footnotes.

SEP 15 2003  
By *1st RS 63.15*  
Public Service Commission  
MISSOURI

(N)

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.21 Business First and Business First Metro bundles (1)

(N)

- Line with or without Series Completion Hunting
- Caller ID
- Call Waiting (2)
- Call Waiting ID with Options (2) (3)
- Call Forwarding Variable
- Call Forward Busy/No Answer *or* Call Forward/No Answer with Series Completion Hunting
- Anonymous Call Rejection
- Call Transfer Disconnect
- Remote Access to Call Forwarding Variable
- 250 Minutes Long Distance Block of Time (4)

A. Monthly Rates (5)

Business First - basic line

12-month Term Commitment	\$46.00
24-month Term Commitment	\$44.00
Month-to-month, following expired term	\$50.00

Business First Metro - metro line (6)

<u>Rate Groups</u>	<u>12-month Term Commitment</u>	<u>24-month Term Commitment</u>	<u>Month-to-month for expired term</u>
Rate Group 1	\$60.00	\$57.00	\$64.00
Rate Group 2	\$63.00	\$60.00	\$67.00
Rate Group 3	\$76.50	\$73.50	\$80.50
Rate Group 4	\$80.00	\$77.00	\$84.00
Rate Group 5	\$82.00	\$79.00	\$86.00
Rate Group 6	\$97.50	\$94.50	\$101.50
Rate Group 7	\$104.00	\$101.00	\$108.00

B. Early Termination Fee

If Customer disconnects Services, or Services are disconnected for nonpayment or other Customer breach prior to the end of the current term for any reason, except for any failure by Birch, Customer will be billed on its next monthly invoice a termination fee of \$200.00 per line, including lines added after the initial location/account establishment. Additionally, Customer shall be billed for any credits previously provided or charges previously waived in connection with any promotion in conjunction with the Business First bundle.

See Sheet No. 63.19 for footnotes.

(N)

## 4. SERVICES (continued)

4.5 General Exchange Services (continued)

## 4.5.21 Business First and Business First Metro bundles (1) (continued)

(N)

Footnotes for Business First and Business First Metro bundles:

- (1) Business First bundle equipped with basic line is provided within the rate centers set forth in Section 3.1. Business First Metro bundle equipped with a metro line will be offered only in the rate centers set forth 4.5.21C. Metro lines cannot hunt to non-metro lines.

Customer must subscribe all lines at a given location to the Business First and/or Business First Metro bundles.

The installation charges specified elsewhere in this tariff apply to installation of the Business First and Business First Metro bundles.

The only features available are those set forth in Section 4.5.21. Customer may drop any of those features at conversion at no charge, and may drop or add back any of those features following conversion, subject to the feature add/change charge, as tariffed in Section 4.5.13. Birch 3 Feature Value Package or Birch 7 Feature Value Package features packages are not available with the Business First and Business First Metro bundles.

Business First and Business First Metro bundles lines will automatically be blocked for 900/976 calling. The Customer may request that 900/976 access be unblocked.

Usage Sensitive Features (USF) will be included with all local lines. The USF includes Auto Redial and Call Return. The Customer will be charged per activation as tariffed in Section 4.5.3C.

- (2) Call Waiting and Call Waiting ID with Options not available on lines equipped with Series Completion Hunting.
- (3) Customer has the option to deactivate Call Waiting in the Call Waiting ID Options leaving the customer with Caller ID.
- (4) The Long Distance Block of Time allotment applies to all Domestic 1+ Direct Dialed minutes of use, and pools at the Customer's location level. All Rules and Regulations found in the Company's Interexchange Tariff, PSC MO No. 1 will apply to long distance services.

Overage usage rate per minute is \$.045.

All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.) will be rated at the standard rates according to the Rules and Regulations found in the Company's Interexchange Tariff, PSC MO No. 1.

- (5) Business First and Business First Metro bundles are initially available to new and existing Birch Customers only with a term commitment. Once the term expires, if Customer does not sign up for a new term, the pricing will default to the month-to-month rate tariffed in 4.5.21A.
- (6) The rate groups for Business First Metro bundle equipped with metro lines are as defined in Section 4.5.21C of this Tariff.

(N)

Issued: July 12, 2005

Effective: August 11, 2005

**CANCELLED**  
**August 8, 2008**  
**Missouri Public**  
**Service Commission**

G. Michael Cassity, President  
 Birch Telecom of Missouri, Inc.  
 2300 Main Street, Suite 600  
 Kansas City, MO 64108

**FILED**  
**MO PSC**

## 4. SERVICES (continued)

4.5 General Exchange Services (continued)

## 4.5.22 Home Essentials and Home Essentials Metro bundles (1)(5)

(T)

Line  
 Caller ID  
 Call Waiting  
 Call Waiting ID with Options (2)  
 Call Forwarding Variable  
 Call Forward Busy/No Answer  
 Anonymous Call Rejection  
 Three-Way Calling  
 Remote Access to Call Forwarding Variable  
 250 Minutes Long Distance Block of Time (3)

## A. Monthly Rates (4)

	<u>Basic Line</u>	<u>Metro Line</u> (4)
12-month Term Commitment	\$46.00	\$54.00
24-month Term Commitment	\$44.00	\$51.00
Month-to-month, for expired term	\$50.00	\$58.00

## B. Early Termination Fee

If Customer disconnects Services, or Services are disconnected for nonpayment or other Customer breach prior to the end of the current term for any reason, except for any failure by Birch, Customer will be billed on its next monthly invoice a termination fee of \$200.00 per line, including lines added after the initial location/account establishment. Additionally, Customer shall be billed for any credits previously provided or charges previously waived in connection with any promotion in conjunction with the Home Essentials and Home Essentials Metro bundles.

## C. Non-recurring Charges

Additional line	\$36.00
Class of service change	\$50.00
Conversion of line to Birch service	\$ 0.00
Establish dual service – Basic Line	\$19.00
Establish dual service – Metro Line	\$30.00
Expedited service charge	\$25.00
Features add, drop or change	\$10.00
Invoice change	\$10.00
Move, per line or trunk	\$36.00
Service change, all other, per line	\$10.00
Telephone number change	\$25.00
Telephone number search, 1 <sup>st</sup> 20 set free	\$15.00
Transfer of service	\$10.00

See Sheet No. 63.21 for footnotes.

Issued: July 9, 2008

Effective: August 8, 2008

Christopher J. Bunce, Vice President Legal, and General Counsel

**CANCELED**  
 September 1, 2013  
 Missouri Public  
 Service Commission  
 JC-2014-0057

Birch Communications  
 2300 Main St. Suite 600  
 Kansas City, MO 64108

**FILED**  
 Missouri Public  
 Service Commission

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.22 Home Essentials and Home Essentials Metro bundles (1)

(N)

- Line
- Caller ID
- Call Waiting
- Call Waiting ID with Options (2)
- Call Forwarding Variable
- Call Forward Busy/No Answer
- Anonymous Call Rejection
- Three-Way Calling
- Remote Access to Call Forwarding Variable
- 250 Minutes Long Distance Block of Time (3)

A. Monthly Rates (4)

	<u>Basic Line</u>	<u>Metro Line (4)</u>
12-month Term Commitment	\$46.00	\$54.00
24-month Term Commitment	\$44.00	\$51.00
Month-to-month, for expired term	\$50.00	\$58.00

B. Early Termination Fee

If Customer disconnects Services, or Services are disconnected for nonpayment or other Customer breach prior to the end of the current term for any reason, except for any failure by Birch, Customer will be billed on its next monthly invoice a termination fee of \$200.00 per line, including lines added after the initial location/account establishment. Additionally, Customer shall be billed for any credits previously provided or charges previously waived in connection with any promotion in conjunction with the Home Essentials and Home Essentials Metro bundles.

C. Non-recurring Charges

Additional line	\$36.00
Class of service change	\$50.00
Conversion of line to Birch service	\$ 0.00
Establish dual service – Basic Line	\$19.00
Establish dual service – Metro Line	\$30.00
Expedited service charge	\$25.00
Features add, drop or change	\$10.00
Invoice change	\$10.00
Move, per line or trunk	\$36.00
Service change, all other, per line	\$10.00
Telephone number change	\$25.00
Telephone number search, 1 <sup>st</sup> 20 set free	\$15.00
Transfer of service	\$10.00

See Sheet No. 63.21 for footnotes.

(N)



4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.22 Home Essentials and Home Essentials Metro bundles (1) (continued)

(N)

Footnotes for Home Essentials and Home Essentials Metro bundles:

- (1) Home Essentials bundle equipped with basic line is provided within the rate centers set forth in Section 3.1. Home Essentials Metro bundle equipped with a metro line will be offered only in the rate centers set forth 4.5.21C.

Customer must subscribe all lines at a given location to the Home Essentials and/or Home Essentials Metro bundle.

The installation charges specified elsewhere in this tariff apply to installation of the Home Essentials and Home Essentials Metro bundles.

The only features available are those set forth in Section 4.5.22. Customer may drop any of those features at conversion at no charge, and may drop or add back any of those features following conversion, subject to the feature add/change charge, as tariffed in Section 4.5.22C.

Home Essentials and Home Essentials Metro bundles lines will automatically be blocked for 900/976 calling. The Customer may request that 900/976 access be unblocked.

Usage Sensitive Features (USF) will be included with all local lines. The USF includes Auto Redial and Call Return. The Customer will be charged per activation as tariffed in Section 4.5.3C.

- (2) Customer has the option to deactivate Call Waiting in the Call Waiting ID Options leaving the customer with Caller ID.
- (3) The Long Distance Block of Time allotment applies to all Domestic 1+ Direct Dialed minutes of use, and pools at the Customer's location level. All Rules and Regulations found in the Company's Interexchange Tariff, PSC MO No. 1 will apply to long distance services.

Overage usage rate per minute is \$.045.

All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.) will be rated at the standard rates according to the Rules and Regulations found in the Company's Interexchange Tariff, PSC MO No. 1.

- (4) Home Essentials and Home Essentials Metro bundles are initially available to new and existing Birch Customers only with a term commitment. Once the term expires, if Customer does not sign up for a new term, the pricing will default to the month-to-month rate tariffed in 4.5.22A.

(N)

4. SERVICES (continued)

4.5 General Exchange Bundles

4.5.22.1 BirchNet Value Line

A. BirchNet Value Line is equipped with:

Basic Line Business or Residential (1) (2)

B. Charges

- 1. Monthly Recurring Charges are located in Section 4.5.27.
- 2. Non- Recurring Charges are located in Section 4.5.27.
- 3. Birch Long Distance Rates for BirchNet Value Line: (3)

(D)

<u>Birch Long Distance</u>	<u>Rate Per Minute -</u> <u>Business</u>	<u>Rate Per Minute -</u> <u>Residential</u>
In Contract Minutes	\$.069	\$.060
No Contract Minutes	\$.075	\$.075

- i. Long distance is only applicable to standard outbound domestic long distance only, originating from Birch customer to the 50 US States, and US territories (Puerto Rico, Guam, USVI, No. Marianas). All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rate according to the rate tables established for the calls.
  - ii. Toll Free service is available with this product see "Toll Free Service" in a later section for rates.
- C. Optional Calling Features
- Usage Sensitive Features located with features on sheet 63.52

4. SERVICES (continued)

4.5 General Exchange Bundles

4.5.22.1 BirchNet Value Line

A. BirchNet Value Line is equipped with:

Basic Line Business or Residential (1) (2) (T)

B. Charges

1. Monthly Recurring Charges are located in Section 4.5.27. Residential rates are the same as Home Connections (T)
2. Non- Recurring Charges are located in Section 4.5.27.
3. Birch Long Distance Rates for BirchNet Value Line: (3)

<u>Birch Long Distance</u>	<u>Rate Per Minute - Business</u>	<u>Rate Per Minute - Residential</u>
In Contract Minutes	\$.069	\$.060
No Contract Minutes	\$.075	\$.075

- i. Long distance is only applicable to standard outbound domestic long distance only, originating from Birch customer to the 50 US States, and US territories (Puerto Rico, Guam, USVI, No. Marianas). All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rate according to the rate tables established for the calls.
- ii. Toll Free service is available with this product see "Toll Free Service" in a later section for rates.

C. Optional Calling Features

Usage Sensitive Features located with features on sheet 63.52 (M)

4. SERVICES (continued)

(N)

4.5 General Exchange Bundles

4.5.22.1 BirchNet Value Line

A. BirchNet Value Line is equipped with:

Basic Business Line (1) (2)

B. Charges

- 1. Monthly Recurring Charges are located in Section 4.5.27.
- 2. Non- Recurring Charges are located in Section 4.5.27.
- 3. Birch Long Distance Rates for BirchNet Value Line: (3)

<u>Birch Long Distance</u>	<u>Rate per minute</u>
All Long Distance Minutes	\$.069

- i. Long distance is only applicable to standard outbound domestic long distance only, originating from Birch customer to the 50 US States, and US territories (Puerto Rico, Guam, USVI, No. Marianas). All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rate according to the rate tables established for the calls.
- ii. Toll Free service is available with this product see "Toll Free Service" in a later section for rates.

C. Optional Calling Features

Features Offered on a Usage Sensitive Basis

The Customer will be billed the Per Feature Activation Charge shown in the following table each time the feature is used by the Customer. Customers may subscribe to these features on a monthly basis to obtain unlimited use of the feature for a fixed monthly charge.

	Business
Three-Way Calling	\$1.25
Call Return	\$1.25
Repeat Dialing	\$1.25
Busy Connect (Per call, per use)	\$0.90

(N)

4. SERVICES (continued)

4.5 General Exchange Bundles (continued)

4.5.22.1 BirchNet Value Line (continued)

D. BirchNet Value Line - Feature List (4) (5)

E. BirchNet Value Line – Previous Product Names

The following products of Birch Telecom of Missouri, Inc. dba Birch Communications and Ionex Communications Inc., dba Birch Communications have changed their name to BirchNet Value Line. The services and rates for each product have previously been grandfathered.

Flat Rate Business Line

Basic Line

Basic Additional Line

BirchNet Value Line

Access Line - Flat Rate w/Rotary

(D)

(N)

(N)

F. Footnotes for BirchNet Value Line:

(1) BirchNet Value Line is available to business customers.

All customers will be required to sign a 12, 24 or 36 month term agreement.

Early Termination Fees are calculated using the following formula:  
\$100 x Months Remaining (Per Location)

The termination fee will apply per location on the original contract or any subsequent renewal of the contract.

(2) Product may not be available in all CLLIs.

(3) Long Distance Rates apply to all domestic 1+ direct dialed minutes of use.

Long distance is only applicable to standard outbound domestic long distance only, originating from Birch customer to the 50 US States and US territories (Puerto Rico, Guam, USVI, No. Marianas, American Samoa). All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rate according to the rate tables established for the calls. Customer may choose to use another carrier for their long distance purposes; however, declining the Birch long distance will not reduce the package monthly rate

(T)

(M)

4. SERVICES (continued)

4.5 General Exchange Bundles (continued)

4.5.22.1 BirchNet Value Line (continued)

D. BirchNet Value Line - Feature List (4) (5)

Any of the following calling features may be added to the Birch Value Line.

The following rates apply only when these calling features are added to the Birch Value Line.

Usage Sensitive Features (USF) such as Auto Redial, Call Return or Three Way Calling may be used on a casual basis as an optional feature.

Customers may subscribe to these features to obtain unlimited use of the feature. Calling Number Delivery Blocking is no charge.

(M)

(M) This section has been moved to Section 4.5.32 of this tariff.

E. Footnotes for BirchNet Value Line:

(1) BirchNet Value Line is available to business customers.

All customers will be required to sign a 12 or 24 month term agreement.

Early Termination Fees are calculated using the following formula:  
\$100 x Months Remaining (Per Location)

The termination fee will apply per location on the original contract or any subsequent renewal of the contract.

4. SERVICES (continued)

4.5 General Exchange Bundles (continued)

4.5.22.1 BirchNet Value Line (continued)

D. BirchNet Value Line - Feature List (4) (5)

Any of the following calling features may be added to the Birch Value Line.

The following rates apply only when these calling features are added to the Birch Value Line.

Usage Sensitive Features (USF) such as Auto Redial, Call Return or Three Way Calling may be used on a casual basis as an optional feature.

Customers may subscribe to these features to obtain unlimited use of the feature. Calling Number Delivery Blocking is no charge.

<u>BirchNet Value Feature List</u>	<u>Monthly Rate</u>	
Anonymous Call Rejection	\$2.10	(I)
Call Block	\$5.30	(I)
Call Forwarding Busy Line (6)	\$3.24	(I)
Call Forwarding No Answer	\$3.24	(I)
Call Return	\$6.00	(I)
Call Selector	\$5.75	(I)
Call Tracing	\$6.94	(I)
Call Waiting	\$8.00	(I)
Caller ID – Name & Number (7)	\$9.50	(I)
Calling number delivery blocking, per Line	\$7.00	(I)
Distinctive Ringing Service	\$5.20	
Hunting	\$5.00	
Message Waiting Indication	\$2.00	(I)
Preferred Call Forwarding	\$5.75	(I)
Remote Access – Call Forwarding Variable	\$7.50	(I)
Repeat Dialing	\$5.56	(I)
Speed Calling	\$5.25	(I)
Star 98 Access	\$2.00	(I)
Three-Way Calling	\$7.00	(I)

E. Footnotes for BirchNet Value Line:

(1) BirchNet Value Line is available to business customers.

All customers will be required to sign a 12 or 24 month term agreement.

Early Termination Fees are calculated using the following formula:

\$100 x Months Remaining (Per Location) (I)(C)

The termination fee will apply per location on the original contract or any subsequent renewal of the contract. (C)

4. SERVICES (continued)

4.5 General Exchange Bundles (continued)

4.5.22.1 BirchNet Value Line (continued)

D. BirchNet Value Line - Feature List (4) (5)

Any of the following calling features may be added to the Birch Value Line. The following rates apply only when these calling features are added to the Birch Value Line.

Usage Sensitive Features (USF) such as Auto Redial, Call Return or Three Way Calling may be used on a casual basis as an optional feature. The charge is .50 per use. Customers may subscribe to these features to obtain unlimited use of the feature. Calling Number Delivery Blocking is no charge.

<u>BirchNet Value Feature List</u>	<u>Monthly Rate</u>
Anonymous Call Rejection	\$1.70
Call Block	\$4.25
Call Forwarding Busy Line (6)	\$2.60
Call Forwarding No Answer	\$2.60
Call Return	\$4.80
Call Selector	\$4.50
Call Tracing	\$4.50
Call Waiting	\$6.40
Caller ID – Name & Number (7)	\$7.60
Calling number delivery blocking, per Line	\$4.50
Distinctive Ringing Service	\$5.20
Hunting	\$5.00
Message Waiting Indication	\$1.60
Preferred Call Forwarding	\$4.50
Remote Access – Call Forwarding Variable	\$6.80
Repeat Dialing	\$4.45
Speed Calling	\$4.20
Star 98 Access	\$1.60
Three-Way Calling	\$5.60

E. Footnotes for BirchNet Value Line:

(1) BirchNet Value Line is available to business customers.

All customers will be required to sign a 12 or 24 month term agreement.

Early Termination Fees are calculated using the following formula:  
50% x (Line rate x Number of lines) x Months Remaining

The termination fee will apply to every line on the original contract or any subsequent renewal of the contract.



## 4. SERVICES (continued) (N)

4.5 General Exchange Bundles (continued)

## 4.5.22.1 BirchNet Value Line (continued) (M)

- (4) The availability of certain features depends on ILEC feature availability. (M)
- (5) An additional charge will apply when adding Birch Unified Messaging or Birch Voicemail to BirchNet Value Line. There is a maximum of 3 extensions per voicemail box. (C)
- (6) Call Forwarding –Busy Line and Call Forwarding-Don't answer will be provided for customers who add a voicemail service to their BirchNet Value Line.
- (7) Caller ID with Name and Number—Caller ID with Name and Number (Caller ID) enables the terminating Customer to identify the calling party by displayed name and/or number before the call is answered. Caller ID Customers must provide and connect their own compatible CPE.

Line blocking for the delivery of the calling name and/or number is available upon request, at no charge, to the following entities and their employees/volunteers, for lines over which the official business of the agency is conducted including those at the residences of employees/volunteers, where an executive officer of the agency registers with the Company a need for blocking; (a) private, nonprofit, tax-exempt, domestic violence intervention agencies and (b) federal, state and local law enforcement agencies. The Company shall not be liable for any claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission to a Caller ID customer of a name or telephone number which the calling party or the Caller ID customer finds erroneous, offensive, embarrassing, or misleading for any reason, including but not limited to the way in which the calling party's name has been abbreviated. Telephone calling party name and/or number (CPN) information transmitted via Caller ID is intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this Tariff. CPN will not be displayed if the called party is off-hook or if the called party answers during the first ring interval. CPN will be displayed for calls made from another central office only if it is linked by appropriate facilities. Caller ID is not available on operator-handled calls.

- (8) Effective July 30, 2010, BirchNet Value line will no longer have residential services available for new service. (N)

## 4. SERVICES (continued)

(N)

4.5 General Exchange Bundles (continued)

## 4.5.22.1 BirchNet Value Line (continued)

- (2) Product may not be available in all CLLIs.
- (3) Long Distance Rates apply to all domestic 1+ direct dialed minutes of use.

Long distance is only applicable to standard outbound domestic long distance only, originating from Birch customer to the 50 US States and US territories (Puerto Rico, Guam, USVI, No. Marianas, American Samoa). All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rate according to the rate tables established for the calls.

Customer may choose to use another carrier for their long distance purposes; however, declining the Birch long distance will not reduce the package monthly rate.

- (4) The availability of certain features depends on ILEC feature availability.
- (5) An additional charge will apply when adding Birch Unified Messaging or Birch Voicemail to BirchNet Value Line. There is a maximum of 20 extensions per voicemail box.
- (6) Call Forwarding –Busy Line and Call Forwarding-Don't answer will be provided for customers who add a voicemail service to their BirchNet Value Line.
- (7) Caller ID with Name and Number—Caller ID with Name and Number (Caller ID) enables the terminating Customer to identify the calling party by displayed name and/or number before the call is answered. Caller ID Customers must provide and connect their own compatible CPE.

Line blocking for the delivery of the calling name and/or number is available upon request, at no charge, to the following entities and their employees/volunteers, for lines over which the official business of the agency is conducted including those at the residences of employees/volunteers, where an executive officer of the agency registers with the Company a need for blocking; (a) private, nonprofit, tax-exempt, domestic violence intervention agencies and (b) federal, state and local law enforcement agencies. The Company shall not be liable for any claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission to a Caller ID customer of a name or telephone number which the calling party or the Caller ID customer finds erroneous, offensive, embarrassing, or misleading for any reason, including but not limited to the way in which the calling party's name has been abbreviated. Telephone calling party name and/or number (CPN) information transmitted via Caller ID is intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this Tariff. CPN will not be displayed if the called party is off-hook or if the called party answers during the first ring interval. CPN will be displayed for calls made from another central office only if it is linked by appropriate facilities. Caller ID is not available on operator-handled calls.

(N)

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.23 BirchNet Basic Line

A. BirchNet Basic Line is equipped with:

Basic Business or Residential Line (1)  
Unlimited Local, Intra-LATA Long Distance  
Caller ID – Name and Number  
Call Waiting  
Hunting (for Business only)

B. Charges

1. Monthly Recurring Charges are located in Section 4.5.27.
2. Non- Recurring Charges are located in Section 4.5.27.
3. Birch Long Distance Rates for BirchNet Basic Line:

(D)

<u>Birch Long Distance</u>	<u>Rate Per Minute - Business</u>	<u>Rate Per Minute – Residential</u>
In Contract Minutes	\$.049	\$.060
No Contract Minutes	\$.075	\$.075

- i. Long distance is only applicable to standard outbound domestic long distance only, originating from Birch customer to the 50 US States, and US territories (Puerto Rico, Guam, USVI, No. Marianas). All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rate according to the rate tables established for the calls.
- ii. Toll Free service is available with this product see “Toll Free Service” in a later section for rates.

C. Optional Calling Features

Usage Sensitive Features moved to sheet 63.52.

Birch Telecom of Missouri, Inc.  
 dba Birch Communications

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.23 BirchNet Basic Line

A. BirchNet Basic Line is equipped with:

- Basic Business or Residential Line (1) (T)
- Unlimited Local, Intra-LATA Long Distance
- Caller ID – Name and Number
- Call Waiting
- Hunting (for Business only) (T)

B. Charges

1. Monthly Recurring Charges are located in Section 4.5.27.  
 - Residential Rates are the same as Home Connections
2. Non- Recurring Charges are located in Section 4.5.27.

3. Birch Long Distance Rates for BirchNet Basic Line: (T)

<u>Birch Long Distance</u>	<u>Rate Per Minute -</u>	<u>Rate Per Minute -</u>
	<u>Business</u>	<u>Residential</u>
In Contract Minutes	\$.049	\$.060
No Contract Minutes	\$.075	\$.075

- i. Long distance is only applicable to standard outbound domestic long distance only, originating from Birch customer to the 50 US States, and US territories (Puerto Rico, Guam, USVI, No. Marianas). All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rate according to the rate tables established for the calls.
- ii. Toll Free service is available with this product see “Toll Free Service” in a later section for rates.

C. Optional Calling Features

Usage Sensitive Features moved to sheet 63.52. (M)

4. SERVICES (continued)

(N)

4.5 General Exchange Services (continued)

4.5.23 BirchNet Basic Line

A. BirchNet Basic Line is equipped with:

- Basic Business Line (1)
- Unlimited Local, Intra-LATA Long Distance
- Caller ID – Name and Number
- Call Waiting
- Hunting

B. Charges

1. Monthly Recurring Charges are located in Section 4.5.27.
2. Non- Recurring Charges are located in Section 4.5.27.
3. Birch Long Distance Rates for BirchNet Basic Line:

<u>Birch Long Distance</u>	<u>Rate per minute</u>
All Long Distance Minutes	\$.049

- i. Long distance is only applicable to standard outbound domestic long distance only, originating from Birch customer to the 50 US States, and US territories (Puerto Rico, Guam, USVI, No. Marianas). All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rate according to the rate tables established for the calls.
- ii. Toll Free service is available with this product see “Toll Free Service” in a later section for rates.

C. Optional Calling Features

Features Offered on a Usage Sensitive Basis

The Customer will be billed the Per Feature Activation Charge shown in the following table each time the feature is used by the Customer. Customers may subscribe to these features on a monthly basis to obtain unlimited use of the feature for a fixed monthly charge.

	Residential	Business
Three-Way Calling	\$1.25	\$1.25
Call Return	\$1.25	\$1.25
Repeat Dialing	\$1.25	\$1.25
Busy Connect (Per call, per use)	\$0.90	\$0.90
Calling Number Delivery Blocking, Per Call	No Charge	No Charge

Issued: July 9, 2008

Effective: August 8, 2008

(N)

Christopher J. Bunce, Vice President Legal, and General Counsel  
 Birch Communications  
 2300 Main St. Suite 600  
 Kansas City, MO 64108

CANCELLED  
 July 30, 2010  
 Missouri Public  
 Service Commission  
 JC-2010-0766

FILED  
 Missouri Public  
 Service Commission

## 4. SERVICES (continued)

4.5 General Exchange Services (continued)

## 4.5.23 BirchNet Basic Line (continued)

- D. BirchNet Basic Line - Feature List
- E. BirchNet Basic Line – Previous Product Names

The following products of Birch Telecom of Missouri, Inc. dba Birch Communications and Ionex Communications Inc., dba Birch Communications have changed their name to BirchNet Basic Line. The services and rates for each product have previously been grandfathered.

- Birch Metro Line
- Metro Line
- Home Connection Plus
- Home Connection Premium
- Home Connection
- Home Connection Metro Premium
- Home Connection Metro
- Elite Line
- Elite Metro Hunting Line
- Elite Hunting Line
- Elite Metro Line
- Hunting Line
- Birch Basic Metro Line
- Basic Line

## E. Footnotes for BirchNet Basic Line:

- (1) BirchNet Basic Line is available to business and residential customers. (T)

All customers will be required to sign a 12, 24 or 36 month term agreement.

Early Termination Fees are calculated using the following formula:  
\$100 x Months Remaining (Per Location)

The termination fee will apply per location on the original contract or any subsequent renewal of the contract.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.23 BirchNet Basic Line (continued)

D. BirchNet Basic Line - Feature List

(D)

E. BirchNet Basic Line – Previous Product Names

(N)

The following products of Birch Telecom of Missouri, Inc. dba Birch Communications and Ionex Communications Inc., dba Birch Communications have changed their name to BirchNet Basic Line. The services and rates for each product have previously been grandfathered.

- Birch Metro Line
- Metro Line
- Home Connection Plus
- Home Connection Premium
- Home Connection
- Home Connection Metro Premium
- Home Connection Metro
- Elite Line
- Elite Metro Hunting Line
- Elite Hunting Line
- Elite Metro Line
- Hunting Line
- Birch Basic Metro Line
- Basic Line

(N)

E. Footnotes for BirchNet Basic Line:

(1) BirchNet Basic Line is available to business customers.

(T)

All customers will be required to sign a 12, 24 or 36 month term agreement.

Early Termination Fees are calculated using the following formula:  
\$100 x Months Remaining (Per Location)

The termination fee will apply per location on the original contract or any subsequent renewal of the contract.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.23 BirchNet Basic Line (continued)

D. BirchNet Basic Line - Feature List

Any of the following calling features may be added to the Birch Basic Line. The following rates apply only when these calling features are added to the Birch Basic Line.

Usage Sensitive Features (USF) such as Auto Redial, Call Return or Three Way Calling may be used on a casual basis as an optional feature. Customers may subscribe to these features to obtain unlimited use of the feature. Calling Number Delivery Blocking is no charge.

(D)

(M)

(M) This section has been moved to Section 4.5.32 of this tariff.

E. Footnotes for BirchNet Basic Line:

(1) BirchNet Basic Line is available to business customers.

All customers will be required to sign a 12 or 24 month term agreement.

Early Termination Fees are calculated using the following formula:  
\$100 x Months Remaining (Per Location)

The termination fee will apply per location on the original contract or any subsequent renewal of the contract.



4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.23 BirchNet Basic Line (continued)

D. BirchNet Basic Line - Feature List

Any of the following calling features may be added to the Birch Basic Line. The following rates apply only when these calling features are added to the Birch Basic Line.

Usage Sensitive Features (USF) such as Auto Redial, Call Return or Three Way Calling may be used on a casual basis as an optional feature. Customers may subscribe to these features to obtain unlimited use of the feature. Calling Number Delivery Blocking is no charge. (D)

<u>BirchNet Basic Feature List</u>	<u>Monthly Rate</u>	
Anonymous Call Rejection	\$2.10	(I)
Call Block	\$5.30	(I)
Call Forwarding Busy Line	\$3.24	(I)
Call Forwarding No Answer	\$3.24	(I)
Call Return	\$6.00	(I)
Call Selector	\$5.75	(I)
Call Tracing	\$6.94	(I)
Calling number delivery blocking, per Line	\$7.00	(I)
Distinctive Ringing Service	\$5.20	
Message Waiting Indication	\$2.00	(I)
Preferred Call Forwarding	\$5.75	(I)
Remote Access – Call Forwarding Variable	\$7.50	(I)
Repeat Dialing	\$5.56	(I)
Speed Calling	\$5.25	(I)
Star 98 Access	\$2.00	(I)
Three-Way Calling	\$7.00	(I)

E. Footnotes for BirchNet Basic Line:

(1) BirchNet Basic Line is available to business customers.

All customers will be required to sign a 12 or 24 month term agreement.

Early Termination Fees are calculated using the following formula:  
\$100 x Months Remaining (Per Location) (C)

The termination fee will apply per location on the original contract or any subsequent renewal of the contract. (C)

## 4. SERVICES (continued)

4.5 General Exchange Services (continued)

## 4.5.23 BirchNet Basic Line (continued)

## D. BirchNet Basic Line - Feature List

Any of the following calling features may be added to the Birch Basic Line. The following rates apply only when these calling features are added to the Birch Basic Line.

Usage Sensitive Features (USF) such as Auto Redial, Call Return or Three Way Calling may be used on a casual basis as an optional feature. The charge is .50 per use. Customers may subscribe to these features to obtain unlimited use of the feature. Calling Number Delivery Blocking is no charge.

<u>BirchNet Basic Feature List</u>	<u>Monthly Rate</u>
Anonymous Call Rejection	\$1.70
Call Block	\$4.25
Call Forwarding Busy Line	\$2.60
Call Forwarding No Answer	\$2.60
Call Return	\$4.80 (I)
Call Selector	\$4.50
Call Tracing	\$4.50
Calling number delivery blocking, per Line	\$4.50
Distinctive Ringing Service	\$5.20
Message Waiting Indication	\$1.60
Preferred Call Forwarding	\$4.50
Remote Access – Call Forwarding Variable	\$6.80 (I)
Repeat Dialing	\$4.45
Speed Calling	\$4.20 (I)
Star 98 Access	\$1.60
Three-Way Calling	\$5.60 (I)

## E. Footnotes for BirchNet Basic Line:

(1) BirchNet Basic Line is available to business customers.

All customers will be required to sign a 12 or 24 month term agreement.

Early Termination Fees are calculated using the following formula:  
50% x (Line rate x Number of lines) x Months Remaining

The termination fee will apply to every line on the original contract or any subsequent renewal of the contract.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.23 BirchNet Basic Line (continued)

D. BirchNet Basic Line - Feature List

Any of the following calling features may be added to the Birch Basic Line. The following rates apply only when these calling features are added to the Birch Basic Line.

Usage Sensitive Features (USF) such as Auto Redial, Call Return or Three Way Calling may be used on a casual basis as an optional feature. The charge is .50 per use. Customers may subscribe to these features to obtain unlimited use of the feature. Calling Number Delivery Blocking is no charge.

<u>BirchNet Basic Feature List</u>	<u>Monthly Rate</u>	
Anonymous Call Rejection	\$1.70	
Call Block	\$4.25	
Call Forwarding Busy Line	\$2.60	
Call Forwarding No Answer	\$2.60	
Call Return	\$4.80	(I)
Call Selector	\$4.50	
Call Tracing	\$4.50	
Calling number delivery blocking, per Line	\$4.50	
Distinctive Ringing Service	\$5.20	
Message Waiting Indication	\$1.60	
Preferred Call Forwarding	\$4.50	
Remote Access – Call Forwarding Variable	\$6.80	(I)
Repeat Dialing	\$4.45	
Speed Calling	\$4.20	(I)
Star 98 Access	\$1.60	
Three-Way Calling	\$5.60	(I)

E. Footnotes for BirchNet Basic Line:

(1) BirchNet Basic Line is available to business customers.

All customers will be required to sign a 12 or 24 month term agreement.

Early Termination Fees are calculated using the following formula:  
 50% x (Line rate x Number of lines) x Months Remaining

The termination fee will apply to every line on the original contract or any subsequent renewal of the contract.

## 4. SERVICES (continued)

4.5 General Exchange Services (continued)

(N)

## 4.5.23 BirchNet Basic Line (continued)

## D. BirchNet Basic Line - Feature List

Any of the following calling features may be added to the Birch Basic Line. The following rates apply only when these calling features are added to the Birch Basic Line.

Usage Sensitive Features (USF) such as Auto Redial, Call Return or Three Way Calling may be used on a casual basis as an optional feature. The charge is .50 per use. Customers may subscribe to these features to obtain unlimited use of the feature. Calling Number Delivery Blocking is no charge.

<u>BirchNet Basic Feature List</u>	<u>Monthly Rate</u>
Anonymous Call Rejection	\$1.70
Call Block	\$4.25
Call Forwarding Busy Line	\$2.60
Call Forwarding No Answer	\$2.60
Call Return	\$4.50
Call Selector	\$4.50
Call Tracing	\$4.50
Calling number delivery blocking, per Line	\$4.50
Distinctive Ringing Service	\$5.20
Message Waiting Indication	\$1.60
Preferred Call Forwarding	\$4.50
Remote Access – Call Forwarding Variable	\$2.50
Repeat Dialing	\$4.45
Speed Calling	\$2.95
Star 98 Access	\$1.60
Three-Way Calling	\$4.15

## E. Footnotes for BirchNet Basic Line:

- (1) BirchNet Basic Line is available to business customers.

All customers will be required to sign a 12 or 24 month term agreement.

Early Termination Fees are calculated using the following formula:  
 $50\% \times (\text{Line rate} \times \text{Number of lines}) \times \text{Months Remaining}$

The termination fee will apply to every line on the original contract or any subsequent renewal of the contract.

Issued: July 9, 2008

Effective: August 8, 2008

Christopher J. Bunce, Vice President Legal, and General Counsel

(N)

Birch Communications  
 2300 Main St. Suite 600  
 Kansas City, MO 64108

**CANCELLED**  
 November 29, 2008  
 Missouri Public  
 Service Commission  
 JC-2009-0306

**FILED**  
 Missouri Public  
 Service Commission

## 4. SERVICES (continued)

4.5 General Exchange Services (continued)

## 4.5.23 BirchNet Basic Line Footnotes (continued)

- (2) Customers may accept or decline the feature(s); however, declining the feature(s) will not reduce the package monthly rate. If more features are chosen with the BirchNet Basic Line bundle, standard rates located in section 4.5.27 will apply.
- (3) The availability of certain features depends on ILEC feature availability.
- (4) Some features are only available to residential customers.
- (5) Some features are only available to business customers.
- (6) Long Distance Rates apply to all domestic 1+ direct dialed minutes of use.

Long distance is only applicable to standard outbound domestic long distance only, originating from Birch customer to the 50 US States and US territories (Puerto Rico, Guam, USVI, No. Marianas). All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rate according to the rate tables established for the calls.

Customer may choose to use another carrier for their long distance purposes; however, declining the Birch long distance will not reduce the package monthly rate.

- (7) Product may not be available in all CLLIs.
- (8) An additional charge will apply when adding Birch Unified Messaging or Birch Voicemail to BirchNet Basic. There is a maximum of 3 extensions per voicemail box. (C)
- (9) This rate is inclusive of the Cancel Call Waiting option where available.

## 4. SERVICES (continued)

(N)

4.5 General Exchange Services (continued)

## 4.5.23 BirchNet Basic Line Footnotes (continued)

- (2) Customers may accept or decline the feature(s); however, declining the feature(s) will not reduce the package monthly rate. If more features are chosen with the BirchNet Basic Line bundle, standard rates located in section 4.5.27 will apply.
- (3) The availability of certain features depends on ILEC feature availability.
- (4) Some features are only available to residential customers.
- (5) Some features are only available to business customers.
- (6) Long Distance Rates apply to all domestic 1+ direct dialed minutes of use.

Long distance is only applicable to standard outbound domestic long distance only, originating from Birch customer to the 50 US States and US territories (Puerto Rico, Guam, USVI, No. Marianas). All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rate according to the rate tables established for the calls.

Customer may choose to use another carrier for their long distance purposes; however, declining the Birch long distance will not reduce the package monthly rate.

- (7) Product may not be available in all CLLIs.
- (8) An additional charge will apply when adding Birch Unified Messaging or Birch Voicemail to BirchNet Basic. There is a maximum of 20 extensions per voicemail box.
- (9) This rate is inclusive of the Cancel Call Waiting option where available.

(N)

Issued: July 9, 2008

Effective: August 8, 2008

Christopher J. Bunce, Vice President Legal, and General Counsel

Birch Communications  
2300 Main St. Suite 600  
Kansas City, MO 64108

CANCELLED  
July 30, 2010  
Missouri Public  
Service Commission  
JC-2010-0766

FILED  
Missouri Public  
Service Commission

## 4. SERVICES (continued)

(N)

4.5 General Exchange Services (continued)

## 4.5.23 BirchNet Basic Line Footnotes (continued)

(10) Caller ID with Name and Number—Caller ID with Name and Number (Caller ID) enables the terminating Customer to identify the calling party by displayed name and/or number before the call is answered. Caller ID Customers must provide and connect their own compatible CPE.

Line blocking for the delivery of the calling name and/or number is available upon request, at no charge, to the following entities and their employees/volunteers, for lines over which the official business of the agency is conducted including those at the residences of employees/volunteers, where an executive officer of the agency registers with the Company a need for blocking; (a) private, nonprofit, tax-exempt, domestic violence intervention agencies and (b) federal, state and local law enforcement agencies. The Company shall not be liable for any claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission to a Caller ID customer of a name or telephone number which the calling party or the Caller ID customer finds erroneous, offensive, embarrassing, or misleading for any reason, including but not limited to the way in which the calling party's name has been abbreviated. Telephone calling party name and/or number (CPN) information transmitted via Caller ID is intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this Tariff. CPN will not be displayed if the called party is off-hook or if the called party answers during the first ring interval. CPN will be displayed for calls made from another central office only if it is linked by appropriate facilities. Caller ID is not available on operator-handled calls.

(11) Call Forwarding –Busy Line and Call Forwarding-Don't answer will be provided for customers who add a voicemail service to their BirchNet Basic Line.

(N)

Issued: July 9, 2008

Effective: August 8, 2008

Christopher J. Bunce, Vice President Legal, and General Counsel

Birch Communications  
2300 Main St. Suite 600  
Kansas City, MO 64108

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.23.1 BirchNet Basic Plus

A. BirchNet Basic Plus is equipped with:

- Business or Residential Line (1)
- Unlimited Local, Intra-LATA Long Distance
- Anonymous Call Rejection, per line
- Call Block (Business Only)
- Call Forwarding (Business Lines Only)
- Call Forwarding Busy Line
- Call Forwarding Don't Answer
- Call Return
- Call Return Blocking (Residential Lines Only)
- Call Selector
- Call Tracing
- Call Waiting
- Caller ID (Business Lines Only)
- Caller ID Blocking (Residential Lines Only)
- Caller ID Deluxe
- Calling number delivery blocking, per line (Business Lines Only)
- Collect Call Blocking (Residential Lines Only)
- Distinctive Ringing Service
- Enhanced Caller ID (Business Only) / Call Waiting Deluxe (Residential Only)
- International Blocking (Residential Lines Only)
- Hunting (Business Lines Only)
- Preferred Call Forwarding (Business Lines Only)
- Remote Access – Call Forwarding Variable
- Repeat Dialing
- Repeat Dialing Blocking (Residential Lines Only)
- Selective Class of Call Screening (Business Lines Only)
- Speed Calling
- Third Party Blocking (Residential Lines Only)
- Three-Way Calling
- 900/976 Blocking (Residential Lines Only)

(N)

(N)

Issued: June 30, 2010

Effective: July 30, 2010

Christopher J. Bunce, Vice President Legal, and General Counsel  
Birch Telecom of Missouri, Inc. dba Birch Communications  
2300 Main St. Suite 600  
Kansas City, MO 64108

CANCELLED  
August 2, 2019  
Missouri Public  
Service Commission  
JC-2020-0013

FILED  
Missouri Public  
Service Commission  
JC-2010-0766



4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.23.1 Basic Plus (continued) (T)

B. Business and Residential Rates and Charges

1. Monthly Recurring Charges

a. AT&T Service Areas

(1) On-Net (C)

	Basic Plus Business 1 Yr	Basic Plus Business 2 Yr	Basic Plus Business 3 Yr	Basic Plus Residential 1,2 & 3Yr	(T)
CLLI					
ADRNMOAX	\$54.95	\$52.95	\$50.95	\$55.95	
ADVNMORA	\$54.95	\$52.95	\$50.95	\$55.95	
AGNCMOAL	\$54.95	\$52.95	\$50.95	\$55.95	
ANTOMO50	\$54.95	\$52.95	\$50.95	\$55.95	
ARCHMOAX	\$54.95	\$52.95	\$50.95	\$55.95	
ARGYMOPA	\$54.95	\$52.95	\$50.95	\$55.95	
ARMSMOCR	\$54.95	\$52.95	\$50.95	\$55.95	
ASGVMOR	\$54.95	\$52.95	\$50.95	\$55.95	
BLCYMORE	\$54.95	\$52.95	\$50.95	\$55.95	
BLDLMOGU	\$54.95	\$52.95	\$50.95	\$55.95	
BLFDMOLO	\$54.95	\$52.95	\$50.95	\$55.95	
BLNGMOMY	\$54.95	\$52.95	\$50.95	\$55.95	
BLSPMOCA	\$54.95	\$52.95	\$50.95	\$55.95	
BNTNMOKI	\$54.95	\$52.95	\$50.95	\$55.95	
BNTRMOFL	\$54.95	\$52.95	\$50.95	\$55.95	
BNVLMOTU	\$54.95	\$52.95	\$50.95	\$55.95	
BRFDMOCL	\$54.95	\$52.95	\$50.95	\$55.95	
BSMRMOPE	\$54.95	\$52.95	\$50.95	\$55.95	
BUFTMOHU	\$54.95	\$52.95	\$50.95	\$55.95	
BWLGMOEA	\$54.95	\$52.95	\$50.95	\$55.95	
CDHLMO51	\$54.95	\$52.95	\$50.95	\$55.95	
CDWLMOOL	\$54.95	\$52.95	\$50.95	\$55.95	
CHFDMO52	\$52.95	\$50.95	\$48.95	\$55.95	
CHFFMOTU	\$54.95	\$52.95	\$50.95	\$55.95	
CHLCMOMI	\$54.95	\$52.95	\$50.95	\$55.95	
CHTNMOMU	\$54.95	\$52.95	\$50.95	\$55.95	
CLSPMOFI	\$54.95	\$52.95	\$50.95	\$55.95	
CLSPMONO	\$54.95	\$52.95	\$50.95	\$55.95	
CLVLMOCI	\$54.95	\$52.95	\$50.95	\$55.95	
CLVRMOLU	\$54.95	\$52.95	\$50.95	\$55.95	
CMPBMOCH	\$54.95	\$52.95	\$50.95	\$55.95	
CMTNMODI	\$54.95	\$52.95	\$50.95	\$55.95	
CMTNMONO	\$54.95	\$52.95	\$50.95	\$55.95	
CNTRMOAM	\$54.95	\$52.95	\$50.95	\$55.95	

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.23.1 Basic Plus (continued)

B. Business and Residential Rates and Charges

1. Monthly Recurring Charges

a. AT&T Service Areas

CLLI	Basic Plus Business 1 Yr	Basic Plus Business 2 Yr	Basic Plus Business 3 Yr	Basic Plus Residential 1, 2 & 3 Yr	(T)
ADRNMOAX	\$59.95	\$57.95	\$55.95	\$60.95	(I)
ADVNMORA	\$59.95	\$57.95	\$55.95	\$60.95	
AGNCMOAL	\$59.95	\$57.95	\$55.95	\$60.95	
ANTOMO50	\$59.95	\$57.95	\$55.95	\$60.95	
ARCHMOAX	\$59.95	\$57.95	\$55.95	\$60.95	
ARGYMOPA	\$59.95	\$57.95	\$55.95	\$60.95	
ARMSMOCR	\$59.95	\$57.95	\$55.95	\$60.95	
ASGVMOOR	\$59.95	\$57.95	\$55.95	\$60.95	
BLCYMORE	\$59.95	\$57.95	\$55.95	\$60.95	
BLDLMOGU	\$59.95	\$57.95	\$55.95	\$60.95	
BLFDMOLO	\$59.95	\$57.95	\$55.95	\$60.95	
BLNGMOMY	\$59.95	\$57.95	\$55.95	\$60.95	
BLSPMOCA	\$59.95	\$57.95	\$55.95	\$60.95	
BNTNMOKI	\$59.95	\$57.95	\$55.95	\$60.95	
BNTRMOFL	\$59.95	\$57.95	\$55.95	\$60.95	
BNVLMOTU	\$59.95	\$57.95	\$55.95	\$60.95	
BRFDMOCL	\$59.95	\$57.95	\$55.95	\$60.95	
BSMRMOPE	\$59.95	\$57.95	\$55.95	\$60.95	
BUFTMOHU	\$59.95	\$57.95	\$55.95	\$60.95	
BWLGMOEA	\$59.95	\$57.95	\$55.95	\$60.95	
CDHLMO51	\$59.95	\$57.95	\$55.95	\$60.95	
CDWLMOOL	\$59.95	\$57.95	\$55.95	\$60.95	
CHFDMO52	\$57.95	\$55.95	\$53.95	\$60.95	
CHFFMOTU	\$59.95	\$57.95	\$55.95	\$60.95	
CHLCMOMI	\$59.95	\$57.95	\$55.95	\$60.95	
CHTNMOMU	\$59.95	\$57.95	\$55.95	\$60.95	
CLSPMOFI	\$59.95	\$57.95	\$55.95	\$60.95	
CLSPMONO	\$59.95	\$57.95	\$55.95	\$60.95	
CLVLMOCI	\$59.95	\$57.95	\$55.95	\$60.95	
CLVRMOLU	\$59.95	\$57.95	\$55.95	\$60.95	
CMPBMOCH	\$59.95	\$57.95	\$55.95	\$60.95	
CMTNMODI	\$59.95	\$57.95	\$55.95	\$60.95	
CMTNMONO	\$59.95	\$57.95	\$55.95	\$60.95	
CNTRMOAM	\$59.95	\$57.95	\$55.95	\$60.95	(I)

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.23.1 BirchNet Basic Plus (continued)

B. Business and Residential Rates and Charges

1. Monthly Recurring Charges

a. AT&T Service Areas

	BirchNet Basic Plus Business 1 Yr	BirchNet Basic Plus Business 2 Yr	BirchNet Basic Plus Business 3 Yr	BirchNet Basic Plus Residential 1,2 & 3Yr	(I)	(C)
CLLI						
ADRNMOAX	\$54.95	\$52.95	\$50.95	\$55.95	(I)	
ADVNMORA	\$54.95	\$52.95	\$50.95	\$55.95		
AGNCMOAL	\$54.95	\$52.95	\$50.95	\$55.95		
ANTOMO50	\$54.95	\$52.95	\$50.95	\$55.95		
ARCHMOAX	\$54.95	\$52.95	\$50.95	\$55.95		
ARGYMOPA	\$54.95	\$52.95	\$50.95	\$55.95		
ARMSMOCR	\$54.95	\$52.95	\$50.95	\$55.95		
ASGVMOOR	\$54.95	\$52.95	\$50.95	\$55.95		
BLCYMORE	\$54.95	\$52.95	\$50.95	\$55.95		
BLDLMOGU	\$54.95	\$52.95	\$50.95	\$55.95		
BLFDMOLO	\$54.95	\$52.95	\$50.95	\$55.95		
BLNGMOMY	\$54.95	\$52.95	\$50.95	\$55.95		
BLSPMOCA	\$54.95	\$52.95	\$50.95	\$55.95		
BNTNMOKI	\$54.95	\$52.95	\$50.95	\$55.95		
BNTRMOFL	\$54.95	\$52.95	\$50.95	\$55.95		
BNVLMOTU	\$54.95	\$52.95	\$50.95	\$55.95		
BRFDMOCL	\$54.95	\$52.95	\$50.95	\$55.95		
BSMRMOPE	\$54.95	\$52.95	\$50.95	\$55.95		
BUFTMOHU	\$54.95	\$52.95	\$50.95	\$55.95		
BWLGMOEA	\$54.95	\$52.95	\$50.95	\$55.95		
CDHLMO51	\$54.95	\$52.95	\$50.95	\$55.95		
CDWLMOOL	\$54.95	\$52.95	\$50.95	\$55.95		
CHFDMO52	\$52.95	\$50.95	\$48.95	\$55.95		
CHFFMOTU	\$54.95	\$52.95	\$50.95	\$55.95		
CHLCMOMI	\$54.95	\$52.95	\$50.95	\$55.95		
CHTNMOMU	\$54.95	\$52.95	\$50.95	\$55.95		
CLSPMOFI	\$54.95	\$52.95	\$50.95	\$55.95		
CLSPMONO	\$54.95	\$52.95	\$50.95	\$55.95		
CLVLMOCI	\$54.95	\$52.95	\$50.95	\$55.95		
CLVRMOLU	\$54.95	\$52.95	\$50.95	\$55.95		
CMPBMOCH	\$54.95	\$52.95	\$50.95	\$55.95		
CMTNMODI	\$54.95	\$52.95	\$50.95	\$55.95		
CMTNMONO	\$54.95	\$52.95	\$50.95	\$55.95		
CNTRMOAM	\$54.95	\$52.95	\$50.95	\$55.95	(I)	(C)

Issued: November 7, 2017

Effective: November 17, 2017

Gordon P. Williams, Jr. – Senior Vice President & General Counsel  
 Birch Telecom of Missouri, Inc. d/b/a Birch Communications  
 2323 Grand Blvd., Suite 925  
 Kansas City, MO 64108

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.23.1 BirchNet Basic Plus (continued)

B. Business and Residential Rates and Charges

1. Monthly Recurring Charges

a. AT&T Service Areas

					<b>(T)</b>
(1)	Business				<b>(T)</b>
		<b>1 Yr Term</b>	<b>2 Yr Term</b>	<b>3 Yr (N) Term (N)</b>	
	All CLLI Areas	\$45.95	\$42.95	\$40.95 (N)	
(2)	Residential				
		<b>1 Yr Term</b>	<b>2 Yr Term</b>	<b>3 Yr Term</b>	
	All CLLI Areas	\$45.95	\$45.95	\$45.95	<b>(T)</b>

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.23.1 BirchNet Basic Plus (continued)

B. Business and Residential Rates and Charges

1. Monthly Recurring Charges

CLLI	BirchNet Basic Plus 2 Yr	BirchNet Basic Plus 1 Yr	BirchNet Basic Plus Residential
ADRNMOAX	\$42.95	\$45.95	\$45.95
AGNCMOAL	\$42.95	\$45.95	\$45.95
ANTOMO50	\$42.95	\$45.95	\$45.95
ARCHMOAX	\$42.95	\$45.95	\$45.95
ASGVMOOR	\$42.95	\$45.95	\$45.95
BLDLMOGU	\$42.95	\$45.95	\$45.95
BLNGMOMY	\$42.95	\$45.95	\$45.95
BLSPMOCA	\$42.95	\$45.95	\$45.95
BNTRMOFL	\$42.95	\$45.95	\$45.95
BNVLMOTU	\$42.95	\$45.95	\$45.95
BRFDMOCL	\$42.95	\$45.95	\$45.95
BSMRMOPE	\$42.95	\$45.95	\$45.95
BWLGMOEA	\$42.95	\$45.95	\$45.95
CDHLMOS1	\$42.95	\$45.95	\$45.95
CDWLMOOL	\$42.95	\$45.95	\$45.95
CHFDMO52	\$42.95	\$45.95	\$45.95
CHLCMOMI	\$42.95	\$45.95	\$45.95
CLSPMOFI	\$42.95	\$45.95	\$45.95
CLSPMONO	\$42.95	\$45.95	\$45.95
CMTNMODI	\$42.95	\$45.95	\$45.95
CMTNMONO	\$42.95	\$45.95	\$45.95
CPGRMOED	\$42.95	\$45.95	\$45.95
CRTHMOFL	\$42.95	\$45.95	\$45.95
CRTNMOLI	\$42.95	\$45.95	\$45.95
CTVLMOED	\$42.95	\$45.95	\$45.95
DESTMOGI	\$42.95	\$45.95	\$45.95
DXTRMOMA	\$42.95	\$45.95	\$45.95
EDINMOEX	\$42.95	\$45.95	\$45.95
ELDNMOEX	\$42.95	\$45.95	\$45.95
ELSBMOTW	\$42.95	\$45.95	\$45.95
EURKMO53	\$42.95	\$45.95	\$45.95
EXSPMOME	\$42.95	\$45.95	\$45.95

(N)

(N)

Issued: June 30, 2010

Effective: July 30, 2010

Christopher J. Bunce, Vice President Legal, and General Counsel  
 Birch Telecom of Missouri, Inc. dba Birch Communications  
 2300 Main St. Suite 600  
 Kansas City, MO 64108

CANCELLED  
 May 6, 2017  
 Missouri Public  
 Service Commission  
 JC-2017-0212

FILED  
 Missouri Public  
 Service Commission  
 JC-2010-0766

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.23.1 Basic Plus (continued) (T)

B. Business and Residential Rates and Charges (continued)

1. Monthly Recurring Charges (continued)

a. AT&T Service Areas (Cont'd)

(1) On-Net (Cont'd.) (C)

	Basic Plus Business 1 Yr	Basic Plus Business 2 Yr	Basic Plus Business 3 Yr	Basic Plus Residential 1,2 & 3Yr	(T)
CLLI					
CPGRMOED	\$54.95	\$52.95	\$50.95	\$55.95	
CRJTMOMI	\$54.95	\$52.95	\$50.95	\$55.95	
CRTHMOFL	\$54.95	\$52.95	\$50.95	\$55.95	
CRTNMOLI	\$54.95	\$52.95	\$50.95	\$55.95	
CTVLMOED	\$54.95	\$52.95	\$50.95	\$55.95	
DELTMOEW	\$54.95	\$52.95	\$50.95	\$55.95	
DESTMOGI	\$54.95	\$52.95	\$50.95	\$55.95	
DRNGMOPL	\$54.95	\$52.95	\$50.95	\$55.95	
DWNGMOFR	\$54.95	\$52.95	\$50.95	\$55.95	
DXTRMOMA	\$54.95	\$52.95	\$50.95	\$55.95	
EDINMOEX	\$54.95	\$52.95	\$50.95	\$55.95	
ELDNMOEX	\$54.95	\$52.95	\$50.95	\$55.95	
ELSBMOTW	\$54.95	\$52.95	\$50.95	\$55.95	
EPRRMONI	\$54.95	\$52.95	\$50.95	\$55.95	
ESSXMOAV	\$54.95	\$52.95	\$50.95	\$55.95	
EURKMO53	\$54.95	\$52.95	\$50.95	\$55.95	
EXSPMOME	\$54.95	\$52.95	\$50.95	\$55.95	
FEBGMORI	\$54.95	\$52.95	\$50.95	\$55.95	
FISKMOWO	\$54.95	\$52.95	\$50.95	\$55.95	
FLRVMOGE	\$54.95	\$52.95	\$50.95	\$55.95	
FLTNMOMI	\$54.95	\$52.95	\$50.95	\$55.95	
FNTNMO54	\$54.95	\$52.95	\$50.95	\$55.95	
FRFRMOST	\$54.95	\$52.95	\$50.95	\$55.95	
FRGVMOPL	\$54.95	\$52.95	\$50.95	\$55.95	
FRHNMOTA	\$54.95	\$52.95	\$50.95	\$55.95	
FRTNMOPL	\$54.95	\$52.95	\$50.95	\$55.95	
FRTWMOST	\$54.95	\$52.95	\$50.95	\$55.95	
FSTSMOYE	\$54.95	\$52.95	\$50.95	\$55.95	
FYTTMOCH	\$54.95	\$52.95	\$50.95	\$55.95	
GIDNMOHI	\$54.95	\$52.95	\$50.95	\$55.95	
GLSGMOFE	\$54.95	\$52.95	\$50.95	\$55.95	
GRMLMOFR	\$54.95	\$52.95	\$50.95	\$55.95	
GRSMO55	\$54.95	\$52.95	\$50.95	\$55.95	
HAYTMOFL	\$54.95	\$52.95	\$50.95	\$55.95	

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.23.1 Basic Plus (continued)

B. Business and Residential Rates and Charges (continued)

1. Monthly Recurring Charges (continued)

a. AT&T Service Areas (Cont'd)

CLLI	Basic Plus Business 1 Yr	Basic Plus Business 2 Yr	Basic Plus Business 3 Yr	Basic Plus Residential 1,2 & 3Yr	(T)
CPGRMOED	\$59.95	\$57.95	\$55.95	\$60.95	(I)
CRJTMOMI	\$59.95	\$57.95	\$55.95	\$60.95	
CRTHMOFL	\$59.95	\$57.95	\$55.95	\$60.95	
CRTNMOLI	\$59.95	\$57.95	\$55.95	\$60.95	
CTVLMOED	\$59.95	\$57.95	\$55.95	\$60.95	
DELTMOEW	\$59.95	\$57.95	\$55.95	\$60.95	
DESTMOGI	\$59.95	\$57.95	\$55.95	\$60.95	
DRNGMOPL	\$59.95	\$57.95	\$55.95	\$60.95	
DWNGMOFR	\$59.95	\$57.95	\$55.95	\$60.95	
DXTRMOMA	\$59.95	\$57.95	\$55.95	\$60.95	
EDINMOEX	\$59.95	\$57.95	\$55.95	\$60.95	
ELDNMOEX	\$59.95	\$57.95	\$55.95	\$60.95	
ELSBMOTW	\$59.95	\$57.95	\$55.95	\$60.95	
EPRRMONI	\$59.95	\$57.95	\$55.95	\$60.95	
ESSXMOAV	\$59.95	\$57.95	\$55.95	\$60.95	
EURKMO53	\$59.95	\$57.95	\$55.95	\$60.95	
EXSPMOME	\$59.95	\$57.95	\$55.95	\$60.95	
FEBGMORI	\$59.95	\$57.95	\$55.95	\$60.95	
FISKMOWO	\$59.95	\$57.95	\$55.95	\$60.95	
FLRVMOGE	\$59.95	\$57.95	\$55.95	\$60.95	
FLTNMOMI	\$59.95	\$57.95	\$55.95	\$60.95	
FNTNMO54	\$59.95	\$57.95	\$55.95	\$60.95	
FRFRMOST	\$59.95	\$57.95	\$55.95	\$60.95	
FRGVMOPL	\$59.95	\$57.95	\$55.95	\$60.95	
FRHNMOTA	\$59.95	\$57.95	\$55.95	\$60.95	
FRTNMOPL	\$59.95	\$57.95	\$55.95	\$60.95	
FRTWMOST	\$59.95	\$57.95	\$55.95	\$60.95	
FSTSMOYE	\$59.95	\$57.95	\$55.95	\$60.95	
FYTTMOCH	\$59.95	\$57.95	\$55.95	\$60.95	
GIDNMOHI	\$59.95	\$57.95	\$55.95	\$60.95	
GLSGMOFE	\$59.95	\$57.95	\$55.95	\$60.95	
GRMLMOFR	\$59.95	\$57.95	\$55.95	\$60.95	
GRSMMO55	\$59.95	\$57.95	\$55.95	\$60.95	
HAYTMOFL	\$59.95	\$57.95	\$55.95	\$60.95	(I)

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.23.1 BirchNet Basic Plus (continued)

B. Business and Residential Rates and Charges (continued)

1. Monthly Recurring Charges (continued)

a. AT&T Service Areas (Cont'd)

	<b>BirchNet Basic Plus Business 1 Yr</b>	<b>BirchNet Basic Plus Business 2 Yr</b>	<b>BirchNet Basic Plus Business 3 Yr</b>	<b>BirchNet Basic Plus Residential 1,2 &amp; 3Yr</b>	(I)	(C)
CLLI	\$54.95	\$52.95	\$50.95	\$55.95	(I)	
CPGRMOED	\$54.95	\$52.95	\$50.95	\$55.95		
CRJTMOMI	\$54.95	\$52.95	\$50.95	\$55.95		
CRTHMOFL	\$54.95	\$52.95	\$50.95	\$55.95		
CRTNMOLI	\$54.95	\$52.95	\$50.95	\$55.95		
CTVLMOED	\$54.95	\$52.95	\$50.95	\$55.95		
DELTMOEW	\$54.95	\$52.95	\$50.95	\$55.95		
DESTMOGI	\$54.95	\$52.95	\$50.95	\$55.95		
DRNGMOPL	\$54.95	\$52.95	\$50.95	\$55.95		
DWNGMOFR	\$54.95	\$52.95	\$50.95	\$55.95		
DXTRMOMA	\$54.95	\$52.95	\$50.95	\$55.95		
EDINMOEX	\$54.95	\$52.95	\$50.95	\$55.95		
ELDNMOEX	\$54.95	\$52.95	\$50.95	\$55.95		
ELSBMOTW	\$54.95	\$52.95	\$50.95	\$55.95		
EPRRMONI	\$54.95	\$52.95	\$50.95	\$55.95		
ESSXMOAV	\$54.95	\$52.95	\$50.95	\$55.95		
EURKMO53	\$54.95	\$52.95	\$50.95	\$55.95		
EXSPMOME	\$54.95	\$52.95	\$50.95	\$55.95		
FEBGMORI	\$54.95	\$52.95	\$50.95	\$55.95		
FISKMOWO	\$54.95	\$52.95	\$50.95	\$55.95		
FLRVMOGE	\$54.95	\$52.95	\$50.95	\$55.95		
FLTNMOMI	\$54.95	\$52.95	\$50.95	\$55.95		
FNTNMO54	\$54.95	\$52.95	\$50.95	\$55.95		
FRFRMOST	\$54.95	\$52.95	\$50.95	\$55.95		
FRGVMOPL	\$54.95	\$52.95	\$50.95	\$55.95		
FRHNMOTA	\$54.95	\$52.95	\$50.95	\$55.95		
FRTNMOPL	\$54.95	\$52.95	\$50.95	\$55.95		
FRTWMOST	\$54.95	\$52.95	\$50.95	\$55.95		
FSTSMOYE	\$54.95	\$52.95	\$50.95	\$55.95		
FYTTMOCH	\$54.95	\$52.95	\$50.95	\$55.95		
GIDNMOHI	\$54.95	\$52.95	\$50.95	\$55.95		
GLSGMOFE	\$54.95	\$52.95	\$50.95	\$55.95		
GRMLMOFR	\$54.95	\$52.95	\$50.95	\$55.95		
GRSMMO55	\$54.95	\$52.95	\$50.95	\$55.95	(I)	(C)
HAYTMOFL	\$54.95	\$52.95	\$50.95	\$55.95	(I)	(C)

Issued: November 7, 2017

Effective: November 17, 2017

Gordon P. Williams, Jr. – Senior Vice President & General Counsel  
Birch Telecom of Missouri, Inc. d/b/a Birch Communications  
2323 Grand Blvd., Suite 925  
Kansas City, MO 64108



4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.23.1 BirchNet Basic Plus (continued)

B. Business and Residential Rates and Charges (continued)

1. Monthly Recurring Charges (continued)

(D)

(D)

*Rates previously found on this sheet are now found on 1<sup>st</sup> Revised Sheet 63.25.2*

4. SERVICES (continued)

4.5 General Exchange Services (continued)

(N)

4.5.23.1 BirchNet Basic Plus (continued)

B. Business and Residential Rates and Charges

1. Monthly Recurring Charges

CLLI	BirchNet Basic Plus 2 Yr	BirchNet Basic Plus 1 Yr	BirchNet Basic Plus Residential
FLRVMOGE	\$42.95	\$45.95	\$45.95
FLTNMOMI	\$42.95	\$45.95	\$45.95
FNTNMO54	\$42.95	\$45.95	\$45.95
FRGVMOPL	\$42.95	\$45.95	\$45.95
FRTNMOPL	\$42.95	\$45.95	\$45.95
FSTSMOYE	\$42.95	\$45.95	\$45.95
FYTTMOCH	\$42.95	\$45.95	\$45.95
GRMLMOFR	\$42.95	\$45.95	\$45.95
GRSMMO55	\$42.95	\$45.95	\$45.95
HAYTMOFL	\$42.95	\$45.95	\$45.95
HGRGMO56	\$42.95	\$45.95	\$45.95
HGRGMO57	\$42.95	\$45.95	\$45.95
HIGBMOGL	\$42.95	\$45.95	\$45.95
HLBOMO66	\$42.95	\$45.95	\$45.95
HLCMMOSW	\$42.95	\$45.95	\$45.95
HNBLMOAC	\$42.95	\$45.95	\$45.95
HVTRMO67	\$42.95	\$45.95	\$45.95
IMPRMO58	\$42.95	\$45.95	\$45.95
JCSNMOCI	\$42.95	\$45.95	\$45.95
JPLNMOMA	\$42.95	\$45.95	\$45.95
KKVLMOMO	\$42.95	\$45.95	\$45.95
KNNSMOLO	\$42.95	\$45.95	\$45.95
KNNTMOTU	\$42.95	\$45.95	\$45.95
KSCYMO01	\$42.95	\$45.95	\$45.95
KSCYMO02	\$42.95	\$45.95	\$45.95
KSCYMO04	\$42.95	\$45.95	\$45.95
KSCYMO05	\$42.95	\$45.95	\$45.95
KSCYMO20	\$42.95	\$45.95	\$45.95
KSCYMO21	\$42.95	\$45.95	\$45.95
KSCYMO22	\$42.95	\$45.95	\$45.95
KSCYMO23	\$42.95	\$45.95	\$45.95
KSCYMO24	\$42.95	\$45.95	\$45.95
KSCYMO25	\$42.95	\$45.95	\$45.95

(N)

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.23.1 Basic Plus (continued) (T)

B. Business and Residential Rates and Charges (continued)

1. Monthly Recurring Charges (continued)

a. AT&T Service Areas (Cont'd)

(1) On-Net (Cont'd.) (C)

	<b>Basic Plus Business 1 Yr</b>	<b>Basic Plus Business 2 Yr</b>	<b>Basic Plus Business 3 Yr</b>	<b>Basic Plus Residential 1,2 &amp; 3Yr</b>	(T)
CLLI					
HGRGMO56	\$54.95	\$52.95	\$50.95	\$55.95	
HGRGMO57	\$54.95	\$52.95	\$50.95	\$55.95	
HIGBMOGL	\$54.95	\$52.95	\$50.95	\$55.95	
HLBOMO66	\$54.95	\$52.95	\$50.95	\$55.95	
HLCMMOSW	\$54.95	\$52.95	\$50.95	\$55.95	
HNBLMOAC	\$54.95	\$52.95	\$50.95	\$55.95	
HRNVMOPE	\$54.95	\$52.95	\$50.95	\$55.95	
HVTRMO67	\$54.95	\$52.95	\$50.95	\$55.95	
IMPRMO58	\$54.95	\$52.95	\$50.95	\$55.95	
JCSNMOCI	\$54.95	\$52.95	\$50.95	\$55.95	
JPLNMOMA	\$54.95	\$52.95	\$50.95	\$55.95	
JSPRMOEX	\$54.95	\$52.95	\$50.95	\$55.95	
KKVLMOMO	\$54.95	\$52.95	\$50.95	\$55.95	
KNNSMOLO	\$54.95	\$52.95	\$50.95	\$55.95	
KSCYMO01	\$52.95	\$50.95	\$48.95	\$55.95	
KSCYMO02	\$52.95	\$50.95	\$48.95	\$55.95	
KSCYMO04	\$54.95	\$52.95	\$50.95	\$55.95	
KSCYMO05	\$52.95	\$50.95	\$48.95	\$55.95	
KSCYMO20	\$54.95	\$52.95	\$50.95	\$55.95	
KSCYMO21	\$52.95	\$50.95	\$48.95	\$55.95	
KSCYMO22	\$52.95	\$50.95	\$48.95	\$55.95	
KSCYMO23	\$52.95	\$50.95	\$48.95	\$55.95	
KSCYMO24	\$54.95	\$52.95	\$50.95	\$55.95	
KSCYMO25	\$54.95	\$52.95	\$50.95	\$55.95	
KSCYMO40	\$54.95	\$52.95	\$50.95	\$55.95	
KSCYMO41	\$52.95	\$50.95	\$48.95	\$55.95	
KSCYMO42	\$52.95	\$50.95	\$48.95	\$55.95	
KSCYMO44	\$54.95	\$52.95	\$50.95	\$55.95	
KSCYMO45	\$54.95	\$52.95	\$50.95	\$55.95	
KSCYMO48	\$54.95	\$52.95	\$50.95	\$55.95	
LAMRMOOV	\$54.95	\$52.95	\$50.95	\$55.95	
LAMTMODI	\$54.95	\$52.95	\$50.95	\$55.95	
LCWDMOCE	\$54.95	\$52.95	\$50.95	\$55.95	
LDWDMOLO	\$54.95	\$52.95	\$50.95	\$55.95	

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.23.1 Basic Plus (continued)

(T)

B. Business and Residential Rates and Charges (continued)

1. Monthly Recurring Charges (continued)

a. AT&T Service Areas (Cont'd)

CLLI	Basic Plus Business 1 Yr	Basic Plus Business 2 Yr	Basic Plus Business 3 Yr	Basic Plus Residential 1,2 & 3Yr
HGRGMO56	\$59.95	\$57.95	\$55.95	\$60.95
HGRGMO57	\$59.95	\$57.95	\$55.95	\$60.95
HIGBMOGL	\$59.95	\$57.95	\$55.95	\$60.95
HLBOMO66	\$59.95	\$57.95	\$55.95	\$60.95
HLCMMOSW	\$59.95	\$57.95	\$55.95	\$60.95
HNBLMOAC	\$59.95	\$57.95	\$55.95	\$60.95
HRNVMOPE	\$59.95	\$57.95	\$55.95	\$60.95
HVTRMO67	\$59.95	\$57.95	\$55.95	\$60.95
IMPRMO58	\$59.95	\$57.95	\$55.95	\$60.95
JCSNMOCI	\$59.95	\$57.95	\$55.95	\$60.95
JPLNMOMA	\$59.95	\$57.95	\$55.95	\$60.95
JSPRMOEX	\$59.95	\$57.95	\$55.95	\$60.95
KKVLMOMO	\$59.95	\$57.95	\$55.95	\$60.95
KNNSMOLO	\$59.95	\$57.95	\$55.95	\$60.95
KSCYMO01	\$57.95	\$55.95	\$53.95	\$60.95
KSCYMO02	\$57.95	\$55.95	\$53.95	\$60.95
KSCYMO04	\$59.95	\$57.95	\$55.95	\$60.95
KSCYMO05	\$57.95	\$55.95	\$53.95	\$60.95
KSCYMO20	\$59.95	\$57.95	\$55.95	\$60.95
KSCYMO21	\$57.95	\$55.95	\$53.95	\$60.95
KSCYMO22	\$57.95	\$55.95	\$53.95	\$60.95
KSCYMO23	\$57.95	\$55.95	\$53.95	\$60.95
KSCYMO24	\$59.95	\$57.95	\$55.95	\$60.95
KSCYMO25	\$59.95	\$57.95	\$55.95	\$60.95
KSCYMO40	\$59.95	\$57.95	\$55.95	\$60.95
KSCYMO41	\$57.95	\$55.95	\$53.95	\$60.95
KSCYMO42	\$57.95	\$55.95	\$53.95	\$60.95
KSCYMO44	\$59.95	\$57.95	\$55.95	\$60.95
KSCYMO45	\$59.95	\$57.95	\$55.95	\$60.95
KSCYMO48	\$59.95	\$57.95	\$55.95	\$60.95
LAMRMOOV	\$59.95	\$57.95	\$55.95	\$60.95
LAMTMODI	\$59.95	\$57.95	\$55.95	\$60.95
LCWDMOCE	\$59.95	\$57.95	\$55.95	\$60.95
LDWDMOLO	\$59.95	\$57.95	\$55.95	\$60.95

(T)

(I)

(I)

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.23.1 BirchNet Basic Plus (continued)

B. Business and Residential Rates and Charges (continued)

1. Monthly Recurring Charges (continued)

a. AT&T Service Areas (Cont'd)

	<b>BirchNet Basic Plus Business 1 Yr</b>	<b>BirchNet Basic Plus Business 2 Yr</b>	<b>BirchNet Basic Plus Business 3 Yr</b>	<b>BirchNet Basic Plus Residential 1,2 &amp; 3Yr</b>	(I)	(C)
CLLI						
HGRGMO56	\$54.95	\$52.95	\$50.95	\$55.95	(I)	
HGRGMO57	\$54.95	\$52.95	\$50.95	\$55.95		
HIGBMOGL	\$54.95	\$52.95	\$50.95	\$55.95		
HLBOMO66	\$54.95	\$52.95	\$50.95	\$55.95		
HLCMMOSW	\$54.95	\$52.95	\$50.95	\$55.95		
HNBLMOAC	\$54.95	\$52.95	\$50.95	\$55.95		
HRNVMOPE	\$54.95	\$52.95	\$50.95	\$55.95		
HVTRMO67	\$54.95	\$52.95	\$50.95	\$55.95		
IMPRMO58	\$54.95	\$52.95	\$50.95	\$55.95		
JCSNMOCI	\$54.95	\$52.95	\$50.95	\$55.95		
JPLNMOMA	\$54.95	\$52.95	\$50.95	\$55.95		
JSPRMOEX	\$54.95	\$52.95	\$50.95	\$55.95		
KKVLMOMO	\$54.95	\$52.95	\$50.95	\$55.95		
KNNSMOLO	\$54.95	\$52.95	\$50.95	\$55.95		
KSCYMO01	\$52.95	\$50.95	\$48.95	\$55.95		
KSCYMO02	\$52.95	\$50.95	\$48.95	\$55.95		
KSCYMO04	\$54.95	\$52.95	\$50.95	\$55.95		
KSCYMO05	\$52.95	\$50.95	\$48.95	\$55.95		
KSCYMO20	\$54.95	\$52.95	\$50.95	\$55.95		
KSCYMO21	\$52.95	\$50.95	\$48.95	\$55.95		
KSCYMO22	\$52.95	\$50.95	\$48.95	\$55.95		
KSCYMO23	\$52.95	\$50.95	\$48.95	\$55.95		
KSCYMO24	\$54.95	\$52.95	\$50.95	\$55.95		
KSCYMO25	\$54.95	\$52.95	\$50.95	\$55.95		
KSCYMO40	\$54.95	\$52.95	\$50.95	\$55.95		
KSCYMO41	\$52.95	\$50.95	\$48.95	\$55.95		
KSCYMO42	\$52.95	\$50.95	\$48.95	\$55.95		
KSCYMO44	\$54.95	\$52.95	\$50.95	\$55.95		
KSCYMO45	\$54.95	\$52.95	\$50.95	\$55.95		
KSCYMO48	\$54.95	\$52.95	\$50.95	\$55.95		
LAMRMOOV	\$54.95	\$52.95	\$50.95	\$55.95		
LAMTMODI	\$54.95	\$52.95	\$50.95	\$55.95		
LCWDMOCE	\$54.95	\$52.95	\$50.95	\$55.95		
LDWDMOLO	\$54.95	\$52.95	\$50.95	\$55.95	(I)	(C)

Issued: November 7, 2017

Effective: November 17, 2017

Gordon P. Williams, Jr. – Senior Vice President & General Counsel  
 Birch Telecom of Missouri, Inc. d/b/a Birch Communications  
 2323 Grand Blvd., Suite 925  
 Kansas City, MO 64108

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.23.1 BirchNet Basic Plus (continued)

B. Business and Residential Rates and Charges (continued)

1. Monthly Recurring Charges (continued)

(D)

*Rates previously found on this sheet are now found on 1<sup>st</sup> Revised Sheet 63.25.2*

(D)

## 4. SERVICES (continued)

4.5 General Exchange Services (continued)

(N)

## 4.5.23.1 BirchNet Basic Plus (continued)

## B. Business and Residential Rates and Charges

## 1. Monthly Recurring Charges

CLLI	BirchNet Basic Plus 2 Yr	BirchNet Basic Plus 1 Yr	BirchNet Basic Plus Residential
KSCYMO40	\$42.95	\$45.95	\$45.95
KSCYMO41	\$42.95	\$45.95	\$45.95
KSCYMO42	\$42.95	\$45.95	\$45.95
KSCYMO44	\$42.95	\$45.95	\$45.95
KSCYMO45	\$42.95	\$45.95	\$45.95
KSCYMO48	\$42.95	\$45.95	\$45.95
KSCYMO55	\$42.95	\$45.95	\$45.95
LAMRMOOV	\$42.95	\$45.95	\$45.95
LAMTMODI	\$42.95	\$45.95	\$45.95
LCWDMOCE	\$42.95	\$45.95	\$45.95
LOSNMOSK	\$42.95	\$45.95	\$45.95
MBRLMOAM	\$42.95	\$45.95	\$45.95
MCCKMOEM	\$42.95	\$45.95	\$45.95
MEXCMOJU	\$42.95	\$45.95	\$45.95
MLDNMOCR	\$42.95	\$45.95	\$45.95
MNCHMO59	\$42.95	\$45.95	\$45.95
MNTTMOBE	\$42.95	\$45.95	\$45.95
MRCLMOCH	\$42.95	\$45.95	\$45.95
MRHGMO02	\$42.95	\$45.95	\$45.95
MRHGMONA	\$42.95	\$45.95	\$45.95
MRHLMOBE	\$42.95	\$45.95	\$45.95
MRNVMOHO	\$42.95	\$45.95	\$45.95
MRSHMOGA	\$42.95	\$45.95	\$45.95
MXVLMO60	\$42.95	\$45.95	\$45.95
NESHMOGL	\$42.95	\$45.95	\$45.95
NEVDMONO	\$42.95	\$45.95	\$45.95
NIXAMOOA	\$42.95	\$45.95	\$45.95
OLVEMO01	\$42.95	\$45.95	\$45.95
OSBHMOFI	\$42.95	\$45.95	\$45.95

(N)

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.23.1 Basic Plus (continued) (T)

B. Business and Residential Rates and Charges (continued)

1. Monthly Recurring Charges (continued)

a. AT&T Service Areas (Cont'd)

(1) On-Net (Cont'd.) (C)

	Basic Plus Business 1 Yr	Basic Plus Business 2 Yr	Basic Plus Business 3 Yr	Basic Plus Residential 1,2 & 3Yr	(T)
CLLI					
LINNMTW	\$54.95	\$52.95	\$50.95	\$55.95	
LKOZMOEN	\$54.95	\$52.95	\$50.95	\$55.95	
LLBRMOOV	\$54.95	\$52.95	\$50.95	\$55.95	
LNCSMOGL	\$54.95	\$52.95	\$50.95	\$55.95	
LOSNMOSK	\$54.95	\$52.95	\$50.95	\$55.95	
MBRLMOAM	\$54.95	\$52.95	\$50.95	\$55.95	
MCKMOEM	\$54.95	\$52.95	\$50.95	\$55.95	
METAMOBA	\$54.95	\$52.95	\$50.95	\$55.95	
MEXCMOJU	\$54.95	\$52.95	\$50.95	\$55.95	
MLDNMOCR	\$54.95	\$52.95	\$50.95	\$55.95	
MNCHMO59	\$52.95	\$50.95	\$48.95	\$55.95	
MNTTMOBE	\$54.95	\$52.95	\$50.95	\$55.95	
MRCLMOCH	\$54.95	\$52.95	\$50.95	\$55.95	
MRHLMOBE	\$54.95	\$52.95	\$50.95	\$55.95	
MRHSMONO	\$54.95	\$52.95	\$50.95	\$55.95	
MRNVMOHO	\$54.95	\$52.95	\$50.95	\$55.95	
MRSHMOGA	\$54.95	\$52.95	\$50.95	\$55.95	
MRTNMONI	\$54.95	\$52.95	\$50.95	\$55.95	
MTCYMOLO	\$54.95	\$52.95	\$50.95	\$55.95	
MXVLMO60	\$54.95	\$52.95	\$50.95	\$55.95	
NESHMOGL	\$54.95	\$52.95	\$50.95	\$55.95	
NEVDMONO	\$54.95	\$52.95	\$50.95	\$55.95	
NIXAMOAA	\$54.95	\$52.95	\$50.95	\$55.95	
NWFRMOVI	\$54.95	\$52.95	\$50.95	\$55.95	
NWMDMOSH	\$54.95	\$52.95	\$50.95	\$55.95	
OKRGMOAM	\$54.95	\$52.95	\$50.95	\$55.95	
OLAPMOST	\$54.95	\$52.95	\$50.95	\$55.95	
ORANMOCO	\$54.95	\$52.95	\$50.95	\$55.95	
OSBHMofi	\$54.95	\$52.95	\$50.95	\$55.95	
PATNMOTO	\$54.95	\$52.95	\$50.95	\$55.95	
PCFCMO61	\$54.95	\$52.95	\$50.95	\$55.95	
PCHNMOTE	\$54.95	\$52.95	\$50.95	\$55.95	
PGVLMODR	\$54.95	\$52.95	\$50.95	\$55.95	
PONDMO62	\$54.95	\$52.95	\$50.95	\$55.95	



4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.23.1 Basic Plus (continued)

(T)

B. Business and Residential Rates and Charges (continued)

1. Monthly Recurring Charges (continued)

a. AT&T Service Areas (Cont'd)

	<b>Basic Plus Business 1 Yr</b>	<b>Basic Plus Business 2 Yr</b>	<b>Basic Plus Business 3 Yr</b>	<b>Basic Plus Residential 1,2 &amp; 3Yr</b>
CLLI				
LINNMOTW	\$59.95	\$57.95	\$55.95	\$60.95
LKOZMOEN	\$59.95	\$57.95	\$55.95	\$60.95
LLBRMOOV	\$59.95	\$57.95	\$55.95	\$60.95
LNCSMOGL	\$59.95	\$57.95	\$55.95	\$60.95
LOSNMOSK	\$59.95	\$57.95	\$55.95	\$60.95
MBRLMOAM	\$59.95	\$57.95	\$55.95	\$60.95
MCCKMOEM	\$59.95	\$57.95	\$55.95	\$60.95
METAMOBA	\$59.95	\$57.95	\$55.95	\$60.95
MEXCMOJU	\$59.95	\$57.95	\$55.95	\$60.95
MLDNMOCR	\$59.95	\$57.95	\$55.95	\$60.95
MNCHMO59	\$57.95	\$55.95	\$53.95	\$60.95
MNTTMOBE	\$59.95	\$57.95	\$55.95	\$60.95
MRCLMOCH	\$59.95	\$57.95	\$55.95	\$60.95
MRHLMOBE	\$59.95	\$57.95	\$55.95	\$60.95
MRHSMONO	\$59.95	\$57.95	\$55.95	\$60.95
MRNVMOHO	\$59.95	\$57.95	\$55.95	\$60.95
MRSHMOGA	\$59.95	\$57.95	\$55.95	\$60.95
MRTNMONI	\$59.95	\$57.95	\$55.95	\$60.95
MTCYMOLO	\$59.95	\$57.95	\$55.95	\$60.95
MXVLMO60	\$59.95	\$57.95	\$55.95	\$60.95
NESHMOGL	\$59.95	\$57.95	\$55.95	\$60.95
NEVDMONO	\$59.95	\$57.95	\$55.95	\$60.95
NIXAMOOA	\$59.95	\$57.95	\$55.95	\$60.95
NWFRMOVI	\$59.95	\$57.95	\$55.95	\$60.95
NWMDMOSH	\$59.95	\$57.95	\$55.95	\$60.95
OKRGMOAM	\$59.95	\$57.95	\$55.95	\$60.95
OLAPMOST	\$59.95	\$57.95	\$55.95	\$60.95
ORANMOCO	\$59.95	\$57.95	\$55.95	\$60.95
OSBHMOFI	\$59.95	\$57.95	\$55.95	\$60.95
PATNMOTO	\$59.95	\$57.95	\$55.95	\$60.95
PCFCMO61	\$59.95	\$57.95	\$55.95	\$60.95
PCHNMOTE	\$59.95	\$57.95	\$55.95	\$60.95
PGVLMODR	\$59.95	\$57.95	\$55.95	\$60.95
PONDMO62	\$59.95	\$57.95	\$55.95	\$60.95

(T)

(I)

(I)

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.23.1 BirchNet Basic Plus (continued)

B. Business and Residential Rates and Charges (continued)

1. Monthly Recurring Charges (continued)

a. AT&T Service Areas (Cont'd)

	BirchNet Basic Plus Business 1 Yr	BirchNet Basic Plus Business 2 Yr	BirchNet Basic Plus Business 3 Yr	BirchNet Basic Plus Residential 1,2 & 3Yr	(I)	(C)
CLLI						
LINNMOTW	\$54.95	\$52.95	\$50.95	\$55.95	(I)	
LKOZMOEN	\$54.95	\$52.95	\$50.95	\$55.95		
LLBRMOOV	\$54.95	\$52.95	\$50.95	\$55.95		
LNCSSMOGL	\$54.95	\$52.95	\$50.95	\$55.95		
LOSNMOSK	\$54.95	\$52.95	\$50.95	\$55.95		
MBRLMOAM	\$54.95	\$52.95	\$50.95	\$55.95		
MCCKMOEM	\$54.95	\$52.95	\$50.95	\$55.95		
METAMOBA	\$54.95	\$52.95	\$50.95	\$55.95		
MEXCMOJU	\$54.95	\$52.95	\$50.95	\$55.95		
MLDNMOCR	\$54.95	\$52.95	\$50.95	\$55.95		
MNCHMO59	\$52.95	\$50.95	\$48.95	\$55.95		
MNTTMOBE	\$54.95	\$52.95	\$50.95	\$55.95		
MRCLMOCH	\$54.95	\$52.95	\$50.95	\$55.95		
MRHLMOBE	\$54.95	\$52.95	\$50.95	\$55.95		
MRHSMONO	\$54.95	\$52.95	\$50.95	\$55.95		
MRNVMOHO	\$54.95	\$52.95	\$50.95	\$55.95		
MRSHMOGA	\$54.95	\$52.95	\$50.95	\$55.95		
MRTNMONI	\$54.95	\$52.95	\$50.95	\$55.95		
MTCYMOLO	\$54.95	\$52.95	\$50.95	\$55.95		
MXVLMO60	\$54.95	\$52.95	\$50.95	\$55.95		
NESHMOGL	\$54.95	\$52.95	\$50.95	\$55.95		
NEVDMONO	\$54.95	\$52.95	\$50.95	\$55.95		
NIXAMOOA	\$54.95	\$52.95	\$50.95	\$55.95		
NWFRMOVI	\$54.95	\$52.95	\$50.95	\$55.95		
NWMDMOSH	\$54.95	\$52.95	\$50.95	\$55.95		
OKRGMOAM	\$54.95	\$52.95	\$50.95	\$55.95		
OLAPMOST	\$54.95	\$52.95	\$50.95	\$55.95		
ORANMOCO	\$54.95	\$52.95	\$50.95	\$55.95		
OSBHMOFI	\$54.95	\$52.95	\$50.95	\$55.95		
PATNMOTO	\$54.95	\$52.95	\$50.95	\$55.95		
PCFCMO61	\$54.95	\$52.95	\$50.95	\$55.95		
PCHNMOTE	\$54.95	\$52.95	\$50.95	\$55.95		
PGVLMODR	\$54.95	\$52.95	\$50.95	\$55.95		
PONDMO62	\$54.95	\$52.95	\$50.95	\$55.95	(I)	(C)

Issued: November 7, 2017

Effective: November 17, 2017

Gordon P. Williams, Jr. – Senior Vice President & General Counsel  
Birch Telecom of Missouri, Inc. d/b/a Birch Communications  
2323 Grand Blvd., Suite 925  
Kansas City, MO 64108

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.23.1 BirchNet Basic Plus (continued)

B. Business and Residential Rates and Charges (continued)

1. Monthly Recurring Charges (continued)

(D)

*Rates previously found on this sheet are now found on 1<sup>st</sup> Revised Sheet 63.25.2*

(D)

---

Issued: April 26, 2017

Effective: May 6, 2017

CANCELLED  
November 17, 2017  
Missouri Public  
Service Commission  
JC-2018-0058

Gordon P. Williams, Jr. – Senior Vice President & General Counsel  
Birch Telecom of Missouri, Inc. d/b/a Birch Communications  
2323 Grand Blvd., Suite 925  
Kansas City, MO 64108

FILED  
Missouri Public  
Service Commission  
JC-2017-0212

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.23.1 BirchNet Basic Plus (continued)

B. Business and Residential Rates and Charges

1. Monthly Recurring Charges

CLLI	BirchNet Basic Line 2 Yr	BirchNet Basic Line 1 Yr	Home Connection
PCFCMO61	\$42.95	\$45.95	\$45.95
PONDMO62	\$42.95	\$45.95	\$45.95
PPBLMOSU	\$42.95	\$45.95	\$45.95
PRVLMOLI	\$42.95	\$45.95	\$45.95
PUXCMOAC	\$42.95	\$45.95	\$45.95
PVLYMOAA	\$42.95	\$45.95	\$45.95
QULNMOFA	\$42.95	\$45.95	\$45.95
RCMDMOPR	\$42.95	\$45.95	\$45.95
RCWDMOOR	\$42.95	\$45.95	\$45.95
RPBLMOPE	\$42.95	\$45.95	\$45.95
RRVLMOPL	\$42.95	\$45.95	\$45.95
RUVLMORA	\$42.95	\$45.95	\$45.95
SDLIMOTA	\$42.95	\$45.95	\$45.95
SENTMORE	\$42.95	\$45.95	\$45.95
SKSTMOGR	\$42.95	\$45.95	\$45.95
SMVLMOTR	\$42.95	\$45.95	\$45.95
SNANMOMO	\$42.95	\$45.95	\$45.95
SNBHMOFR	\$42.95	\$45.95	\$45.95
SPFDMOMC	\$42.95	\$45.95	\$45.95
SPFDMOTE	\$42.95	\$45.95	\$45.95
SPFDMOTU	\$42.95	\$45.95	\$45.95
STCHMO63	\$42.95	\$45.95	\$45.95
STCLMOMA	\$42.95	\$45.95	\$45.95
STFRMORE	\$42.95	\$45.95	\$45.95
STJSMODJ	\$42.95	\$45.95	\$45.95
STJSMODN	\$42.95	\$45.95	\$45.95
STJSMOMD	\$42.95	\$45.95	\$45.95
STLSMO01	\$42.95	\$45.95	\$45.95
STLSMO02	\$42.95	\$45.95	\$45.95
STLSMO03	\$42.95	\$45.95	\$45.95
STLSMO04	\$42.95	\$45.95	\$45.95

(N)

(N)

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.23.1 Basic Plus (continued) (T)

B. Business and Residential Rates and Charges (continued)

1. Monthly Recurring Charges (continued)

a. AT&T Service Areas (Cont'd)

(1) On-Net (Cont'd.) (C)

	<b>Basic Plus Business 1 Yr</b>	<b>Basic Plus Business 2 Yr</b>	<b>Basic Plus Business 3 Yr</b>	<b>Basic Plus Residential 1,2 &amp; 3Yr</b>	
CLLI					
PRCYMOGR	\$54.95	\$52.95	\$50.95	\$55.95	
PRSXMO68	\$54.95	\$52.95	\$50.95	\$55.95	
PRVLMOLI	\$54.95	\$52.95	\$50.95	\$55.95	
PUXCMOAC	\$54.95	\$52.95	\$50.95	\$55.95	
PUXCMOWE	\$54.95	\$52.95	\$50.95	\$55.95	
PVLYMOAA	\$54.95	\$52.95	\$50.95	\$55.95	
PYVLMOTI	\$54.95	\$52.95	\$50.95	\$55.95	
QULNMOFA	\$54.95	\$52.95	\$50.95	\$55.95	
RCMDMOPR	\$54.95	\$52.95	\$50.95	\$55.95	
RCWDMOOR	\$54.95	\$52.95	\$50.95	\$55.95	
RISCMOEX	\$54.95	\$52.95	\$50.95	\$55.95	
RPBLMOPE	\$54.95	\$52.95	\$50.95	\$55.95	
RRVLMOPL	\$54.95	\$52.95	\$50.95	\$55.95	
RUVLMORA	\$54.95	\$52.95	\$50.95	\$55.95	
SCCYMOCO	\$54.95	\$52.95	\$50.95	\$55.95	
SDLIMOTA	\$54.95	\$52.95	\$50.95	\$55.95	
SENTMORE	\$54.95	\$52.95	\$50.95	\$55.95	
SGNVMOTU	\$54.95	\$52.95	\$50.95	\$55.95	
SLTRMOLA	\$54.95	\$52.95	\$50.95	\$55.95	
SMVLMOTR	\$54.95	\$52.95	\$50.95	\$55.95	
SNANMOMO	\$54.95	\$52.95	\$50.95	\$55.95	
SNBHMOFR	\$54.95	\$52.95	\$50.95	\$55.95	
SPFDMOTE	\$54.95	\$52.95	\$50.95	\$55.95	
SPFDMOTU	\$54.95	\$52.95	\$50.95	\$55.95	
STCHMO63	\$54.95	\$52.95	\$50.95	\$55.95	
STCLMOMA	\$54.95	\$52.95	\$50.95	\$55.95	
STFRMORE	\$54.95	\$52.95	\$50.95	\$55.95	
STJSMODJ	\$54.95	\$52.95	\$50.95	\$55.95	
STJSMOMD	\$54.95	\$52.95	\$50.95	\$55.95	
STLSMO01	\$52.95	\$50.95	\$48.95	\$55.95	
STLSMO02	\$54.95	\$52.95	\$50.95	\$55.95	
STLSMO03	\$54.95	\$52.95	\$50.95	\$55.95	
STLSMO04	\$54.95	\$52.95	\$50.95	\$55.95	
STLSMO06	\$52.95	\$50.95	\$48.95	\$55.95	

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.23.1 Basic Plus (continued)

(T)

B. Business and Residential Rates and Charges (continued)

1. Monthly Recurring Charges (continued)

a. AT&T Service Areas (Cont'd)

CLLI	Basic Plus Business 1 Yr	Basic Plus Business 2 Yr	Basic Plus Business 3 Yr	Basic Plus Residential 1,2 & 3Yr
PRCYMOGR	\$59.95	\$57.95	\$55.95	\$60.95
PRSXMO68	\$59.95	\$57.95	\$55.95	\$60.95
PRVLMOLI	\$59.95	\$57.95	\$55.95	\$60.95
PUXCMOAC	\$59.95	\$57.95	\$55.95	\$60.95
PUXCMOWE	\$59.95	\$57.95	\$55.95	\$60.95
PVLYMOAA	\$59.95	\$57.95	\$55.95	\$60.95
PYVLMOTI	\$59.95	\$57.95	\$55.95	\$60.95
QULNMOFA	\$59.95	\$57.95	\$55.95	\$60.95
RCMDMOPR	\$59.95	\$57.95	\$55.95	\$60.95
RCWDMOOR	\$59.95	\$57.95	\$55.95	\$60.95
RISCMOEX	\$59.95	\$57.95	\$55.95	\$60.95
RPBLMOPE	\$59.95	\$57.95	\$55.95	\$60.95
RRVLMOPL	\$59.95	\$57.95	\$55.95	\$60.95
RUVLMORA	\$59.95	\$57.95	\$55.95	\$60.95
SCCYMOCO	\$59.95	\$57.95	\$55.95	\$60.95
SDLIMOTA	\$59.95	\$57.95	\$55.95	\$60.95
SENTMORE	\$59.95	\$57.95	\$55.95	\$60.95
SGNVMOTU	\$59.95	\$57.95	\$55.95	\$60.95
SLTRMOLA	\$59.95	\$57.95	\$55.95	\$60.95
SMVLMOTR	\$59.95	\$57.95	\$55.95	\$60.95
SNANMOMO	\$59.95	\$57.95	\$55.95	\$60.95
SNBHMOFR	\$59.95	\$57.95	\$55.95	\$60.95
SPFDMOTE	\$59.95	\$57.95	\$55.95	\$60.95
SPFDMOTU	\$59.95	\$57.95	\$55.95	\$60.95
STCHMO63	\$59.95	\$57.95	\$55.95	\$60.95
STCLMOMA	\$59.95	\$57.95	\$55.95	\$60.95
STFRMORE	\$59.95	\$57.95	\$55.95	\$60.95
STJSMODJ	\$59.95	\$57.95	\$55.95	\$60.95
STJSMOMD	\$59.95	\$57.95	\$55.95	\$60.95
STLSMO01	\$57.95	\$55.95	\$53.95	\$60.95
STLSMO02	\$59.95	\$57.95	\$55.95	\$60.95
STLSMO03	\$59.95	\$57.95	\$55.95	\$60.95
STLSMO04	\$59.95	\$57.95	\$55.95	\$60.95
STLSMO06	\$57.95	\$55.95	\$53.95	\$60.95

(T)

(I)

(I)

Birch Telecom of Missouri, Inc.  
 dba Birch Communications

~~1<sup>st</sup> Revised Sheet No. 63.25.6~~  
 2nd Revised Sheet No. 63.25.6 ~~Cancels Original Sheet No. 63.25.6~~  
 Cancels 1st Revised Sheet No. 63.25.6

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.23.1 BirchNet Basic Plus (continued)

B. Business and Residential Rates and Charges (continued)

1. Monthly Recurring Charges (continued)

a. AT&T Service Areas (Cont'd)

	<b>BirchNet Basic Plus Business 1 Yr</b>	<b>BirchNet Basic Plus Business 2 Yr</b>	<b>BirchNet Basic Plus Business 3 Yr</b>	<b>BirchNet Basic Plus Residential 1,2 &amp; 3Yr</b>	(I)	(C)
<b>CLLI</b>						
PRCYMOGR	\$54.95	\$52.95	\$50.95	\$55.95	(I)	
PRSXMO68	\$54.95	\$52.95	\$50.95	\$55.95		
PRVLMOLI	\$54.95	\$52.95	\$50.95	\$55.95		
PUXCMOAC	\$54.95	\$52.95	\$50.95	\$55.95		
PUXCMOWE	\$54.95	\$52.95	\$50.95	\$55.95		
PVLYMOAA	\$54.95	\$52.95	\$50.95	\$55.95		
PYVLMOTI	\$54.95	\$52.95	\$50.95	\$55.95		
QULNMOFA	\$54.95	\$52.95	\$50.95	\$55.95		
RCMDMOPR	\$54.95	\$52.95	\$50.95	\$55.95		
RCWDMOOR	\$54.95	\$52.95	\$50.95	\$55.95		
RISCMOEX	\$54.95	\$52.95	\$50.95	\$55.95		
RPBLMOPE	\$54.95	\$52.95	\$50.95	\$55.95		
RRVLMOPL	\$54.95	\$52.95	\$50.95	\$55.95		
RUVLMORA	\$54.95	\$52.95	\$50.95	\$55.95		
SCCYMOCO	\$54.95	\$52.95	\$50.95	\$55.95		
SDLIMOTA	\$54.95	\$52.95	\$50.95	\$55.95		
SENTMORE	\$54.95	\$52.95	\$50.95	\$55.95		
SGNVMOTU	\$54.95	\$52.95	\$50.95	\$55.95		
SLTRMOLA	\$54.95	\$52.95	\$50.95	\$55.95		
SMVLMOTR	\$54.95	\$52.95	\$50.95	\$55.95		
SNANMOMO	\$54.95	\$52.95	\$50.95	\$55.95		
SNBHMOFR	\$54.95	\$52.95	\$50.95	\$55.95		
SPFDMOTE	\$54.95	\$52.95	\$50.95	\$55.95		
SPFDMOTU	\$54.95	\$52.95	\$50.95	\$55.95		
STCHMO63	\$54.95	\$52.95	\$50.95	\$55.95		
STCLMOMA	\$54.95	\$52.95	\$50.95	\$55.95		
STFRMORE	\$54.95	\$52.95	\$50.95	\$55.95		
STJSMODJ	\$54.95	\$52.95	\$50.95	\$55.95		
STJSMOMD	\$54.95	\$52.95	\$50.95	\$55.95		
STLSMO01	\$52.95	\$50.95	\$48.95	\$55.95		
STLSMO02	\$54.95	\$52.95	\$50.95	\$55.95		
STLSMO03	\$54.95	\$52.95	\$50.95	\$55.95		
STLSMO04	\$54.95	\$52.95	\$50.95	\$55.95		
STLSMO06	\$52.95	\$50.95	\$48.95	\$55.95	(I)	(C)

Issued: November 7, 2017

Effective: November 17, 2017

Gordon P. Williams, Jr. – Senior Vice President & General Counsel  
 Birch Telecom of Missouri, Inc. d/b/a Birch Communications  
 2323 Grand Blvd., Suite 925  
 Kansas City, MO 64108

CANCELLED  
 August 2, 2019  
 Missouri Public  
 Service Commission  
 JC-2020-0013

FILED  
 Missouri Public  
 Service Commission  
 JC-2018-0058

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.23.1 BirchNet Basic Plus (continued)

B. Business and Residential Rates and Charges (continued)

1. Monthly Recurring Charges (continued)

(D)

*Rates previously found on this sheet are now found on 1<sup>st</sup> Revised Sheet 63.25.2*

(D)



4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.23.1 BirchNet Basic Plus (continued)

B. Business and Residential Rates and Charges  
1. Monthly Recurring Charges

CLLI	BirchNet Basic Line 2 Yr	BirchNet Basic Line 1 Yr	Home Connection
STLSMO05	\$42.95	\$45.95	\$45.95
STLSMO06	\$42.95	\$45.95	\$45.95
STLSMO07	\$42.95	\$45.95	\$45.95
STLSMO08	\$42.95	\$45.95	\$45.95
STLSMO11	\$42.95	\$45.95	\$45.95
STLSMO20	\$42.95	\$45.95	\$45.95
STLSMO21	\$42.95	\$45.95	\$45.95
STLSMO22	\$42.95	\$45.95	\$45.95
STLSMO23	\$42.95	\$45.95	\$45.95
STLSMO24	\$42.95	\$45.95	\$45.95
STLSMO25	\$42.95	\$45.95	\$45.95
STLSMO26	\$42.95	\$45.95	\$45.95
STLSMO27	\$42.95	\$45.95	\$45.95
STLSMO40	\$42.95	\$45.95	\$45.95
STLSMO41	\$42.95	\$45.95	\$45.95
STLSMO42	\$42.95	\$45.95	\$45.95
STLSMO43	\$42.95	\$45.95	\$45.95
STLSMO45	\$42.95	\$45.95	\$45.95
STLSMOWQ	\$42.95	\$45.95	\$45.95
STLSMOYQ	\$42.95	\$45.95	\$45.95
STMYMOLI	\$42.95	\$45.95	\$45.95
TRENMOEL	\$42.95	\$45.95	\$45.95
TSCMMOEM	\$42.95	\$45.95	\$45.95
UNINMOLU	\$42.95	\$45.95	\$45.95
VINNMOGA	\$42.95	\$45.95	\$45.95
VRSLMODR	\$42.95	\$45.95	\$45.95
VYPKMO64	\$42.95	\$45.95	\$45.95
WAREMOWH	\$42.95	\$45.95	\$45.95
WASHMOBE	\$42.95	\$45.95	\$45.95
WBCYMOOR	\$42.95	\$45.95	\$45.95
WDSPMO01	\$42.95	\$45.95	\$45.95
WPHLMOGL	\$42.95	\$45.95	\$45.95

(N)

(N)

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.23.1 Basic Plus (continued)

(T)

B. Business and Residential Rates and Charges (continued)

2. Monthly Recurring Charges (continued)

a. AT&T Service Areas (Cont'd)

(1) On-Net (Cont'd.)

(C)

CLLI	Basic Plus	Basic Plus	Basic Plus	Basic Plus
	Business	Business	Business	Residential
	1 Yr	2 Yr	3 Yr	1,2 & 3Yr
STLSMO07	\$52.95	\$50.95	\$48.95	\$55.95
STLSMO08	\$54.95	\$52.95	\$50.95	\$55.95
STLSMO11	\$54.95	\$52.95	\$50.95	\$55.95
STLSMO20	\$54.95	\$52.95	\$50.95	\$55.95
STLSMO22	\$54.95	\$52.95	\$50.95	\$55.95
STLSMO23	\$52.95	\$50.95	\$48.95	\$55.95
STLSMO24	\$54.95	\$52.95	\$50.95	\$55.95
STLSMO25	\$52.95	\$50.95	\$48.95	\$55.95
STLSMO26	\$54.95	\$52.95	\$50.95	\$55.95
STLSMO27	\$52.95	\$50.95	\$48.95	\$55.95
STLSMO40	\$54.95	\$52.95	\$50.95	\$55.95
STLSMO41	\$52.95	\$50.95	\$48.95	\$55.95
STLSMO42	\$52.95	\$50.95	\$48.95	\$55.95
STLSMO43	\$54.95	\$52.95	\$50.95	\$55.95
STLSMO45	\$54.95	\$52.95	\$50.95	\$55.95
STMYMOLI	\$54.95	\$52.95	\$50.95	\$55.95
STNBMOU	\$54.95	\$52.95	\$50.95	\$55.95
TRENMOEL	\$54.95	\$52.95	\$50.95	\$55.95
TSCMMOEM	\$54.95	\$52.95	\$50.95	\$55.95
UNINMOLU	\$54.95	\$52.95	\$50.95	\$55.95
VINNMOGA	\$54.95	\$52.95	\$50.95	\$55.95
VRSLMODR	\$54.95	\$52.95	\$50.95	\$55.95
VYPKMO64	\$54.95	\$52.95	\$50.95	\$55.95
WARDMOMA	\$54.95	\$52.95	\$50.95	\$55.95
WAREMOWH	\$54.95	\$52.95	\$50.95	\$55.95
WBCYMOOR	\$54.95	\$52.95	\$50.95	\$55.95
WDSPMO01	\$54.95	\$52.95	\$50.95	\$55.95
WLGVMOWY	\$54.95	\$52.95	\$50.95	\$55.95
WLRDMOSH	\$54.95	\$52.95	\$50.95	\$55.95
WLVLMOMU	\$54.95	\$52.95	\$50.95	\$55.95
WPHLMOGL	\$54.95	\$52.95	\$50.95	\$55.95
WYTTMOOR	\$54.95	\$52.95	\$50.95	\$55.95

(T)

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.23.1 Basic Plus (continued)

(T)

B. Business and Residential Rates and Charges (continued)

2. Monthly Recurring Charges (continued)

a. AT&T Service Areas (Cont'd)

CLLI	Basic Plus Business 1 Yr	Basic Plus Business 2 Yr	Basic Plus Business 3 Yr	Basic Plus Residential 1,2 & 3Yr
STLSMO07	\$57.95	\$55.95	\$53.95	\$60.95
STLSMO08	\$59.95	\$57.95	\$55.95	\$60.95
STLSMO11	\$59.95	\$57.95	\$55.95	\$60.95
STLSMO20	\$59.95	\$57.95	\$55.95	\$60.95
STLSMO22	\$59.95	\$57.95	\$55.95	\$60.95
STLSMO23	\$57.95	\$55.95	\$53.95	\$60.95
STLSMO24	\$59.95	\$57.95	\$55.95	\$60.95
STLSMO25	\$57.95	\$55.95	\$53.95	\$60.95
STLSMO26	\$59.95	\$57.95	\$55.95	\$60.95
STLSMO27	\$57.95	\$55.95	\$53.95	\$60.95
STLSMO40	\$59.95	\$57.95	\$55.95	\$60.95
STLSMO41	\$57.95	\$55.95	\$53.95	\$60.95
STLSMO42	\$57.95	\$55.95	\$53.95	\$60.95
STLSMO43	\$59.95	\$57.95	\$55.95	\$60.95
STLSMO45	\$59.95	\$57.95	\$55.95	\$60.95
STMYMOLI	\$59.95	\$57.95	\$55.95	\$60.95
STNBMOU	\$59.95	\$57.95	\$55.95	\$60.95
TRENMOEL	\$59.95	\$57.95	\$55.95	\$60.95
TSCMMOEM	\$59.95	\$57.95	\$55.95	\$60.95
UNINMOLU	\$59.95	\$57.95	\$55.95	\$60.95
VINNMOGA	\$59.95	\$57.95	\$55.95	\$60.95
VRSLMODR	\$59.95	\$57.95	\$55.95	\$60.95
VYPKMO64	\$59.95	\$57.95	\$55.95	\$60.95
WARDMOMA	\$59.95	\$57.95	\$55.95	\$60.95
WAREMOWH	\$59.95	\$57.95	\$55.95	\$60.95
WBCYMOOR	\$59.95	\$57.95	\$55.95	\$60.95
WDSPMO01	\$59.95	\$57.95	\$55.95	\$60.95
WLGVMOWY	\$59.95	\$57.95	\$55.95	\$60.95
WLRDMOSH	\$59.95	\$57.95	\$55.95	\$60.95
WLVLMOMU	\$59.95	\$57.95	\$55.95	\$60.95
WPHLMOGL	\$59.95	\$57.95	\$55.95	\$60.95
WYTTMOOR	\$59.95	\$57.95	\$55.95	\$60.95

(T)

(I)

(I)

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.23.1 BirchNet Basic Plus (continued)

B. Business and Residential Rates and Charges (continued)

2. Monthly Recurring Charges (continued)

a. AT&T Service Areas (Cont'd)

	<b>BirchNet Basic Plus Business 1 Yr</b>	<b>BirchNet Basic Plus Business 2 Yr</b>	<b>BirchNet Basic Plus Business 3 Yr</b>	<b>BirchNet Basic Plus Residential 1,2 &amp; 3Yr</b>	(I)	(C)
<b>CLLI</b>						
STLSMO07	\$52.95	\$50.95	\$48.95	\$55.95	(I)	
STLSMO08	\$54.95	\$52.95	\$50.95	\$55.95		
STLSMO11	\$54.95	\$52.95	\$50.95	\$55.95		
STLSMO20	\$54.95	\$52.95	\$50.95	\$55.95		
STLSMO22	\$54.95	\$52.95	\$50.95	\$55.95		
STLSMO23	\$52.95	\$50.95	\$48.95	\$55.95		
STLSMO24	\$54.95	\$52.95	\$50.95	\$55.95		
STLSMO25	\$52.95	\$50.95	\$48.95	\$55.95		
STLSMO26	\$54.95	\$52.95	\$50.95	\$55.95		
STLSMO27	\$52.95	\$50.95	\$48.95	\$55.95		
STLSMO40	\$54.95	\$52.95	\$50.95	\$55.95		
STLSMO41	\$52.95	\$50.95	\$48.95	\$55.95		
STLSMO42	\$52.95	\$50.95	\$48.95	\$55.95		
STLSMO43	\$54.95	\$52.95	\$50.95	\$55.95		
STLSMO45	\$54.95	\$52.95	\$50.95	\$55.95		
STMYMOLI	\$54.95	\$52.95	\$50.95	\$55.95		
STNB MOSU	\$54.95	\$52.95	\$50.95	\$55.95		
TRENMOEL	\$54.95	\$52.95	\$50.95	\$55.95		
TSCMMOEM	\$54.95	\$52.95	\$50.95	\$55.95		
UNINMOLU	\$54.95	\$52.95	\$50.95	\$55.95		
VINNMOGA	\$54.95	\$52.95	\$50.95	\$55.95		
VRSLMODR	\$54.95	\$52.95	\$50.95	\$55.95		
VYPKMO64	\$54.95	\$52.95	\$50.95	\$55.95		
WARDMOMA	\$54.95	\$52.95	\$50.95	\$55.95		
WAREMOWH	\$54.95	\$52.95	\$50.95	\$55.95		
WBCYMOOR	\$54.95	\$52.95	\$50.95	\$55.95		
WDSPMO01	\$54.95	\$52.95	\$50.95	\$55.95		
WLGVMOWY	\$54.95	\$52.95	\$50.95	\$55.95		
WLRDMOSH	\$54.95	\$52.95	\$50.95	\$55.95		
WLVLMOMU	\$54.95	\$52.95	\$50.95	\$55.95		
WPHLMOGL	\$54.95	\$52.95	\$50.95	\$55.95		
WYTTMOOR	\$54.95	\$52.95	\$50.95	\$55.95	(I)	(C)

Issued: November 7, 2017

Effective: November 17, 2017

Gordon P. Williams, Jr. – Senior Vice President & General Counsel  
 Birch Telecom of Missouri, Inc. d/b/a Birch Communications  
 2323 Grand Blvd., Suite 925  
 Kansas City, MO 64108

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.23.1 BirchNet Basic Plus (continued)

B. Business and Residential Rates and Charges (continued)

1. Monthly Recurring Charges (continued)

b. Embarq Missouri Areas

CLLI	<b>BirchNet Basic Plus Business 1 Yr</b>	<b>BirchNet Basic Plus Business 2 &amp; 3 Yr</b>	<b>BirchNet Basic Plus Residential 1,2 &amp; 3Yr</b>	(I)
APCYMOXA	\$213.95	\$210.95	\$210.95	-----
BCKNMOXA	\$135.95	\$132.95	\$132.95	
BLBNMOXA	\$213.95	\$210.95	\$210.95	
BLTWMOXA	\$213.95	\$210.95	\$210.95	
BRZTMOXA	\$213.95	\$210.95	\$210.95	
BTLRMOXA	\$213.95	\$210.95	\$210.95	
CHLHMOXA	\$213.95	\$210.95	\$210.95	
CLBGMOXA	\$213.95	\$210.95	\$210.95	
CLCMMOXX	\$213.95	\$210.95	\$210.95	
CLFRMOXA	\$135.95	\$132.95	\$132.95	
CLHNMOXA	\$87.95	\$84.95	\$55.95	
CLTNMOXA	\$87.95	\$84.95	\$84.95	
CMPNMOXA	\$213.95	\$210.95	\$210.95	
CNTWMOXA	\$213.95	\$210.95	\$210.95	
CNVWMOXA	\$213.95	\$210.95	\$210.95	
COALMOXA	\$213.95	\$210.95	\$210.95	
CRA GMOXA	\$213.95	\$210.95	\$210.95	
DPWRMOXA	\$213.95	\$210.95	\$210.95	
DRBRMOXA	\$213.95	\$210.95	\$210.95	
EGTNMOXA	\$213.95	\$210.95	\$210.95	
EUGNMOXA	\$213.95	\$210.95	\$210.95	
FLVWMOXA	\$87.95	\$84.95	\$84.95	
FRFXMOXA	\$213.95	\$210.95	\$210.95	
FTLWMOXA	\$87.95	\$84.95	\$84.95	
GNRGMOXA	\$213.95	\$210.95	\$210.95	
HLDNMOXA	\$213.95	\$210.95	\$210.95	

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.23.1 BirchNet Basic Plus (continued)

B. Business and Residential Rates and Charges (continued)

1. Monthly Recurring Charges (continued)

b. Embarq Missouri Areas

CLLI	BirchNet Basic Plus Business 1 Yr	BirchNet Basic Plus Business 2 & 3 Yr	BirchNet Basic Plus Residential 1,2 & 3Yr
APCYMOXA	\$203.95	\$200.95	\$200.95
BCKNMOXA	\$125.95	\$122.95	\$122.95
BLBNMOXA	\$203.95	\$200.95	\$200.95
BLTWMOXA	\$203.95	\$200.95	\$200.95
BRZTMOXA	\$203.95	\$200.95	\$200.95
BTLRMOXA	\$203.95	\$200.95	\$200.95
CHLHMOXA	\$203.95	\$200.95	\$200.95
CLBGMOXA	\$203.95	\$200.95	\$200.95
CLCMMOXX	\$203.95	\$200.95	\$200.95
CLFRMOXA	\$125.95	\$122.95	\$122.95
CLHNMOXA	\$77.95	\$74.95	\$45.95
CLTNMOXA	\$77.95	\$74.95	\$74.95
CMPNMOXA	\$203.95	\$200.95	\$200.95
CNTWMOXA	\$203.95	\$200.95	\$200.95
CNVWMOXA	\$203.95	\$200.95	\$200.95
COALMOXA	\$203.95	\$200.95	\$200.95
CRA GMOXA	\$203.95	\$200.95	\$200.95
DPWRMOXA	\$203.95	\$200.95	\$200.95
DRBRMOXA	\$203.95	\$200.95	\$200.95
EGTNMOXA	\$203.95	\$200.95	\$200.95
EUGNMOXA	\$203.95	\$200.95	\$200.95
FLVWMOXA	\$77.95	\$74.95	\$74.95
FRFXMOXA	\$203.95	\$200.95	\$200.95
FTLWMOXA	\$77.95	\$74.95	\$74.95
GNRGMOXA	\$203.95	\$200.95	\$200.95
HLDNMOXA	\$203.95	\$200.95	\$200.95

(N)

(N)

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.23.1 BirchNet Basic Plus (continued)

B. Business and Residential Rates and Charges (continued)

1. Monthly Recurring Charges (continued)

b. Embarq Missouri Areas (continued)

CLLI	BirchNet Basic Plus Business 1 Yr	BirchNet Basic Plus Business 2 & 3 Yr	BirchNet Basic Plus Residential 1,2 & 3Yr
HLSMMOXA	\$135.95	\$132.95	\$132.95
HNRTMOXA	\$213.95	\$210.95	\$210.95
HNVLMOXA	\$87.95	\$84.95	\$84.95
HOLTMOXA	\$213.95	\$210.95	\$210.95
HOSTMOXA	\$213.95	\$210.95	\$210.95
HPKNMOXA	\$213.95	\$210.95	\$210.95
HRDNMOXA	\$213.95	\$210.95	\$210.95
IONIMOX	\$213.95	\$210.95	\$210.95
JFCYMOXA	\$87.95	\$84.95	\$84.95
KGCMOXA	\$213.95	\$210.95	\$210.95
KGVLMOXA	\$213.95	\$210.95	\$210.95
KRNYMOXA	\$87.95	\$84.95	\$84.95
LBNMOXA	\$87.95	\$84.95	\$84.95
LETNMOXA	\$213.95	\$210.95	\$210.95
LKLTMOXA	\$87.95	\$84.95	\$84.95
LNCLMOXA	\$213.95	\$210.95	\$210.95
LNJCMOX	\$213.95	\$210.95	\$210.95
LXTNMOXA	\$87.95	\$84.95	\$84.95
MAVLMOX	\$87.95	\$84.95	\$84.95
MDCYMOXA	\$213.95	\$210.95	\$210.95
MLBNMOXA	\$213.95	\$210.95	\$210.95
MSCYMOXA	\$213.95	\$210.95	\$210.95
MTRSMOX	\$213.95	\$210.95	\$210.95
NBFDMOXA	\$213.95	\$210.95	\$210.95
NRBRMOXA	\$213.95	\$210.95	\$210.95
NWBGMOXA	\$213.95	\$210.95	\$210.95
ODSSMOXA	\$135.95	\$132.95	\$132.95
OEVLMOXA	\$213.95	\$210.95	\$210.95
OKGVMOXA	\$87.95	\$84.95	\$84.95
ORCKMOXA	\$213.95	\$210.95	\$210.95
PCNGMOXA	\$213.95	\$210.95	\$210.95
PLCYMOXA	\$135.95	\$132.95	\$132.95
PLHLMOX	\$87.95	\$84.95	\$84.95
RCLDMOX	\$213.95	\$210.95	\$210.95

(I)

---

(I)

Issued: November 7, 2017

Effective: November 17, 2017

Gordon P. Williams, Jr. – Senior Vice President & General Counsel  
Birch Telecom of Missouri, Inc. d/b/a Birch Communications  
2323 Grand Blvd., Suite 925  
Kansas City, MO 64108

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.23.1 BirchNet Basic Plus (continued)

B. Business and Residential Rates and Charges (continued)

1. Monthly Recurring Charges (continued)

b. Embarq Missouri Areas (continued)

CLLI	BirchNet Basic Plus Business 1 Yr	BirchNet Basic Plus Business 2 & 3 Yr	BirchNet Basic Plus Residential 1,2 & 3Yr
HLSMMOXA	\$125.95	\$122.95	\$122.95
HNRTMOXA	\$203.95	\$200.95	\$200.95
HNVLMOXA	\$77.95	\$74.95	\$74.95
HOLTMOXA	\$203.95	\$200.95	\$200.95
HOSTMOXA	\$203.95	\$200.95	\$200.95
HPKNMOXA	\$203.95	\$200.95	\$200.95
HRDNMOXA	\$203.95	\$200.95	\$200.95
IONIMOX	\$203.95	\$200.95	\$200.95
JFCYMOXA	\$77.95	\$74.95	\$74.95
KGCYMOXA	\$203.95	\$200.95	\$200.95
KGVLMOXA	\$203.95	\$200.95	\$200.95
KRNYMOXA	\$77.95	\$74.95	\$74.95
LBNNMOXA	\$77.95	\$74.95	\$74.95
LETNMOXA	\$203.95	\$200.95	\$200.95
LKLTMOXA	\$77.95	\$74.95	\$74.95
LNCLMOXA	\$203.95	\$200.95	\$200.95
LNJCMOX	\$203.95	\$200.95	\$200.95
LXTNMOXA	\$77.95	\$74.95	\$74.95
MAVLMOX	\$77.95	\$74.95	\$74.95
MDCYMOXA	\$203.95	\$200.95	\$200.95
MLBNMOXA	\$203.95	\$200.95	\$200.95
MSCYMOXA	\$203.95	\$200.95	\$200.95
MTRSMOX	\$203.95	\$200.95	\$200.95
NBFDMOXA	\$203.95	\$200.95	\$200.95
NRBRMOXA	\$203.95	\$200.95	\$200.95
NWBGMOXA	\$203.95	\$200.95	\$200.95
ODSSMOXA	\$125.95	\$122.95	\$122.95
OEVLMOXA	\$203.95	\$200.95	\$200.95
OKGVMOXA	\$77.95	\$74.95	\$74.95
ORCKMOXA	\$203.95	\$200.95	\$200.95
PCNGMOXA	\$203.95	\$200.95	\$200.95
PLCYMOXA	\$125.95	\$122.95	\$122.95
PLHLMOX	\$77.95	\$74.95	\$74.95
RCLDMOX	\$203.95	\$200.95	\$200.95

(N)

(N)



4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.23.1 BirchNet Basic Plus (continued)

B. Business and Residential Rates and Charges (continued)

1. Monthly Recurring Charges (continued)

b. Embarq Missouri Areas (continued)

CLLI	<b>BirchNet Basic Plus Business 1 Yr</b>	<b>BirchNet Basic Plus Business 2 &amp; 3 Yr</b>	<b>BirchNet Basic Plus Residential 1,2 &amp; 3Yr</b>	(I)
RLVLMOXA	\$213.95	\$210.95	\$210.95	-----
ROLLMOXA	\$87.95	\$84.95	\$84.95	
SALMMOXA	\$213.95	\$210.95	\$210.95	
SHTNMOXA	\$213.95	\$210.95	\$210.95	
STBGMOXX	\$213.95	\$210.95	\$210.95	
STRBMOXA	\$87.95	\$84.95	\$84.95	
STTMMOXA	\$213.95	\$210.95	\$210.95	
SWSPMOXA	\$213.95	\$210.95	\$210.95	
SYRCMOXA	\$213.95	\$210.95	\$210.95	
TAOSMOXA	\$135.95	\$132.95	\$132.95	
TARKMOXA	\$213.95	\$210.95	\$210.95	
TPTNMOXA	\$87.95	\$84.95	\$84.95	
URCHMOXA	\$213.95	\$210.95	\$210.95	
WGTMNOXA	\$213.95	\$210.95	\$210.95	
WNDSMOXA	\$213.95	\$210.95	\$210.95	
WRBGMOXA	\$87.95	\$84.95	\$84.95	
WRSWMOXA	\$213.95	\$210.95	\$210.95	
WSTNMOXA	\$213.95	\$210.95	\$210.95	
WVRLMOXA	\$135.95	\$132.95	\$132.95	
WYVLMOXA	\$87.95	\$84.95	\$84.95	

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.23.1 BirchNet Basic Plus (continued)

B. Business and Residential Rates and Charges (continued)

1. Monthly Recurring Charges (continued)

b. Embarq Missouri Areas (continued)

CLLI	BirchNet Basic	BirchNet Basic	BirchNet Basic Plus
	Plus Business 1 Yr	Plus Business 2 & 3 Yr	Residential 1,2 & 3Yr
RLVLMOX A	\$203.95	\$200.95	\$200.95
ROLLMOX A	\$77.95	\$74.95	\$74.95
SALMMOX A	\$203.95	\$200.95	\$200.95
SHTNMOX A	\$203.95	\$200.95	\$200.95
STBGMOX X	\$203.95	\$200.95	\$200.95
STRBMOX A	\$77.95	\$74.95	\$74.95
STTMMOX A	\$203.95	\$200.95	\$200.95
SWSPMOX A	\$203.95	\$200.95	\$200.95
SYRCMOX A	\$203.95	\$200.95	\$200.95
TAOSMOX A	\$125.95	\$122.95	\$122.95
TARKMOX A	\$203.95	\$200.95	\$200.95
TPTNMOX A	\$77.95	\$74.95	\$74.95
URCHMOX A	\$203.95	\$200.95	\$200.95
WGTNMOX A	\$203.95	\$200.95	\$200.95
WNDSMOX A	\$203.95	\$200.95	\$200.95
WRBGMOX A	\$77.95	\$74.95	\$74.95
WRSWMOX A	\$203.95	\$200.95	\$200.95
WSTNMOX A	\$203.95	\$200.95	\$200.95
WVRLMOX A	\$125.95	\$122.95	\$122.95
WYVLMOX A	\$77.95	\$74.95	\$74.95

(N)

(N)

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.23.1 BirchNet Basic Plus (continued)

B. Business and Residential Rates and Charges (continued)

1. Monthly Recurring Charges (continued)

c. CenturyTel of Missouri Areas

CLLI	BirchNet Basic Plus Business 1 Yr	BirchNet Basic Plus Business 2 & 3 Yr	BirchNet Basic Plus Residential 1,2 & 3Yr
AGSTMOXA	\$75.95	\$72.95	\$55.95
ALTNMOXA	\$70.95	\$67.95	\$53.95
ASLDMOXA	\$70.95	\$67.95	\$52.95
AVA MOXA	\$70.95	\$67.95	\$52.95
BASNMOXA	\$71.95	\$68.95	\$53.95
BASWMOXA	\$70.95	\$67.95	\$52.95
BDYLMOXA	\$69.95	\$66.95	\$52.95
BFLOMOXA	\$70.95	\$67.95	\$52.95
BLEYMOXA	\$70.95	\$67.95	\$53.95
BLLEMOXA	\$70.95	\$67.95	\$53.95
BLNDMOXA	\$69.95	\$66.95	\$52.95
BRBNMOXA	\$70.95	\$67.95	\$53.95
CABLMOXA	\$70.95	\$67.95	\$53.95
CDCKMOXA	\$69.95	\$66.95	\$52.95
CENLMOXA	\$70.95	\$67.95	\$53.95
CHMSMOXA	\$69.95	\$66.95	\$52.95
CLFDMOXA	\$70.95	\$67.95	\$53.95
CLMAMOX	\$70.95	\$67.95	\$51.95
CLMAMOXB	\$70.95	\$67.95	\$51.95
CLRKMOXA	\$69.95	\$66.95	\$52.95
CNWYMOXA	\$70.95	\$67.95	\$53.95
CPFRMOXA	\$70.95	\$67.95	\$53.95
CRANMOXA	\$70.95	\$67.95	\$53.95
CRTMMOXA	\$69.95	\$66.95	\$52.95
CSVLMOXA	\$70.95	\$67.95	\$52.95
CUBAMOX	\$70.95	\$67.95	\$52.95
DFNCMOXA	\$75.95	\$72.95	\$55.95
DORAMOX	\$69.95	\$66.95	\$52.95
DRDNMOXA	\$75.95	\$72.95	\$55.95
EKLDMOXA	\$69.95	\$66.95	\$52.95
EXTRMOXA	\$69.95	\$66.95	\$52.95
FOLYMOXA	\$69.95	\$66.95	\$52.95
FRLDMOX	\$70.95	\$67.95	\$53.95
FRSTMOX	\$75.95	\$72.95	\$55.95

(I)

Issued: November 7, 2017

Effective: November 17, 2017

Gordon P. Williams, Jr. – Senior Vice President & General Counsel  
Birch Telecom of Missouri, Inc. d/b/a Birch Communications  
2323 Grand Blvd., Suite 925  
Kansas City, MO 64108

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.23.1 BirchNet Basic Plus (continued)

B. Business and Residential Rates and Charges (continued)

1. Monthly Recurring Charges (continued)

c. CenturyTel of Missouri Areas

CLLI	BirchNet Basic Plus Business 1 Yr	BirchNet Basic Plus Business 2 & 3 Yr	BirchNet Basic Plus Residential 1,2 & 3Yr
AGSTMOXA	\$65.95	\$62.95	\$45.95
ALTNMOXA	\$60.95	\$57.95	\$43.95
ASLDMOXA	\$60.95	\$57.95	\$42.95
AVA MOXA	\$60.95	\$57.95	\$42.95
BASNMOXA	\$61.95	\$58.95	\$43.95
BASWMOXA	\$60.95	\$57.95	\$42.95
BDYLMOXA	\$59.95	\$56.95	\$42.95
BFLOMOXA	\$60.95	\$57.95	\$42.95
BLEYMOXA	\$60.95	\$57.95	\$43.95
BLLEMOXA	\$60.95	\$57.95	\$43.95
BLNDMOXA	\$59.95	\$56.95	\$42.95
BRBNMOXA	\$60.95	\$57.95	\$43.95
CABLMOXA	\$60.95	\$57.95	\$43.95
CDCKMOXA	\$59.95	\$56.95	\$42.95
CENLMOXA	\$60.95	\$57.95	\$43.95
CHMSMOXA	\$59.95	\$56.95	\$42.95
CLFDMOXA	\$60.95	\$57.95	\$43.95
CLMAMOX	\$60.95	\$57.95	\$41.95
CLMAMOXB	\$60.95	\$57.95	\$41.95
CLRKMOXA	\$59.95	\$56.95	\$42.95
CNWYMOXA	\$60.95	\$57.95	\$43.95
CPFRMOXA	\$60.95	\$57.95	\$43.95
CRANMOXA	\$60.95	\$57.95	\$43.95
CRTMMOXA	\$59.95	\$56.95	\$42.95
CSVLMOXA	\$60.95	\$57.95	\$42.95
CUBAMOX	\$60.95	\$57.95	\$42.95
DFNCMOXA	\$65.95	\$62.95	\$45.95
DORAMOX	\$59.95	\$56.95	\$42.95
DRDNMOXA	\$65.95	\$62.95	\$45.95
EKLDMOXA	\$59.95	\$56.95	\$42.95
EXTRMOXA	\$59.95	\$56.95	\$42.95
FOLYMOXA	\$59.95	\$56.95	\$42.95
FRLDMOX	\$60.95	\$57.95	\$43.95
FRSTMOX	\$65.95	\$62.95	\$45.95

(N)

(N)

Issued: April 26, 2017

Effective: May 6, 2017

Gordon P. Williams, Jr. – Senior Vice President & General Counsel  
 Birch Telecom of Missouri, Inc. d/b/a Birch Communications  
 2323 Grand Blvd., Suite 925  
 Kansas City, MO 64108

CANCELLED  
 November 17, 2017  
 Missouri Public  
 Service Commission  
 JC-2018-0058

FILED  
 Missouri Public  
 Service Commission  
 JC-2017-0212

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.23.1 BirchNet Basic Plus (continued)

B. Business and Residential Rates and Charges (continued)

1. Monthly Recurring Charges (continued)

c. CenturyTel of Missouri Areas (continued)

CLLI	BirchNet Basic Plus Business 1 Yr	BirchNet Basic Plus Business 2 & 3 Yr	BirchNet Basic Plus Residential 1,2 & 3Yr
FRSYMOXA	\$70.95	\$67.95	\$52.95
GALNMOXA	\$70.95	\$67.95	\$53.95
GSVLMOX	\$70.95	\$67.95	\$53.95
HGHLMOXA	\$69.95	\$66.95	\$52.95
HLDVMOXA	\$70.95	\$67.95	\$53.95
HLVLMOX	\$70.95	\$67.95	\$53.95
HOLSMOX	\$69.95	\$66.95	\$52.95
HRLYMOXA	\$69.95	\$66.95	\$52.95
HRMNMOXA	\$70.95	\$67.95	\$53.95
HRMTMOXA	\$69.95	\$66.95	\$52.95
HWPNMOXB	\$69.95	\$66.95	\$52.95
JMTWMOXA	\$69.95	\$66.95	\$52.95
JNBGMOXA	\$69.95	\$66.95	\$52.95
JNKNMOXA	\$69.95	\$66.95	\$52.95
KMCYMOXA	\$70.95	\$67.95	\$52.95
KSHKMOXA	\$69.95	\$66.95	\$52.95
LEBGMOXA	\$69.95	\$66.95	\$52.95
LSBGMOXA	\$69.95	\$66.95	\$52.95
MANOMOX	\$70.95	\$67.95	\$53.95
MNFDMOXA	\$70.95	\$67.95	\$53.95
MRFDMOX	\$70.95	\$67.95	\$52.95
MRSNMOXA	\$69.95	\$66.95	\$52.95
MSMLMOXA	\$70.95	\$67.95	\$53.95
MTSTMOX	\$70.95	\$67.95	\$53.95
MTVLMOX	\$70.95	\$67.95	\$53.95
MTVWMOXA	\$69.95	\$66.95	\$52.95
NINGMOXA	\$69.95	\$66.95	\$52.95
NWMLMOXA	\$75.95	\$72.95	\$55.95
OFLNMOXA	\$75.95	\$72.95	\$55.95
OLMRMOXA	\$69.95	\$66.95	\$52.95
OZRKMOXA	\$71.95	\$68.95	\$53.95
PRRHMOXA	\$69.95	\$66.95	\$52.95
PRTMMOX	\$69.95	\$66.95	\$52.95
PSBGMOXA	\$69.95	\$66.95	\$52.95

(I)

---

(I)

Issued: November 7, 2017

Effective: November 17, 2017

Gordon P. Williams, Jr. – Senior Vice President & General Counsel  
Birch Telecom of Missouri, Inc. d/b/a Birch Communications  
2323 Grand Blvd., Suite 925  
Kansas City, MO 64108

CANCELLED  
August 2, 2019  
Missouri Public  
Service Commission  
JC-2020-0013

FILED  
Missouri Public  
Service Commission  
JC-2018-0058

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.23.1 BirchNet Basic Plus (continued)

B. Business and Residential Rates and Charges (continued)

1. Monthly Recurring Charges (continued)

c. CenturyTel of Missouri Areas (continued)

CLLI	BirchNet Basic Plus Business 1 Yr	BirchNet Basic Plus Business 2 & 3 Yr	BirchNet Basic Plus Residential 1,2 & 3Yr
FRSYMOXA	\$60.95	\$57.95	\$42.95
GALNMOXA	\$60.95	\$57.95	\$43.95
GSVLMOX	\$60.95	\$57.95	\$43.95
HGHLMOXA	\$59.95	\$56.95	\$42.95
HLDVMOXA	\$60.95	\$57.95	\$43.95
HLVLMOX	\$60.95	\$57.95	\$43.95
HOLSMOX	\$59.95	\$56.95	\$42.95
HRLYMOXA	\$59.95	\$56.95	\$42.95
HRMNMOXA	\$60.95	\$57.95	\$43.95
HRMTMOXA	\$59.95	\$56.95	\$42.95
HWPNMORB	\$59.95	\$56.95	\$42.95
JMTWMOXA	\$59.95	\$56.95	\$42.95
JNBGMOXA	\$59.95	\$56.95	\$42.95
JNKNMOXA	\$59.95	\$56.95	\$42.95
KMCYMOXA	\$60.95	\$57.95	\$42.95
KSHKMOXA	\$59.95	\$56.95	\$42.95
LEBGMOXA	\$59.95	\$56.95	\$42.95
LSBGMOXA	\$59.95	\$56.95	\$42.95
MANOMOX	\$60.95	\$57.95	\$43.95
MNFDMOXA	\$60.95	\$57.95	\$43.95
MRFDMOXA	\$60.95	\$57.95	\$42.95
MRSNMOXA	\$59.95	\$56.95	\$42.95
MSMLMOXA	\$60.95	\$57.95	\$43.95
MTSTMOXA	\$60.95	\$57.95	\$43.95
MTVLMOX	\$60.95	\$57.95	\$43.95
MTVWMOXA	\$59.95	\$56.95	\$42.95
NINGMOXA	\$59.95	\$56.95	\$42.95
NWMLMOXA	\$65.95	\$62.95	\$45.95
OFLNMOXA	\$65.95	\$62.95	\$45.95
OLMRMOXA	\$59.95	\$56.95	\$42.95
OZRKMOXA	\$61.95	\$58.95	\$43.95
PRRHMOXA	\$59.95	\$56.95	\$42.95
PRTMMOX	\$59.95	\$56.95	\$42.95
PSBGMOXA	\$59.95	\$56.95	\$42.95

(N)

(N)

Issued: April 26, 2017

Effective: May 6, 2017

Gordon P. Williams, Jr. – Senior Vice President & General Counsel  
Birch Telecom of Missouri, Inc. d/b/a Birch Communications  
2323 Grand Blvd., Suite 925  
Kansas City, MO 64108

CANCELLED  
November 17, 2017  
Missouri Public  
Service Commission  
JC-2018-0058

FILED  
Missouri Public  
Service Commission  
JC-2017-0212

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.23.1 BirchNet Basic Plus (continued)

B. Business and Residential Rates and Charges (continued)

1. Monthly Recurring Charges (continued)

c. CenturyTel of Missouri Areas (continued)

CLLI	BirchNet Basic Plus Business 1 Yr	BirchNet Basic Plus Business 2 & 3 Yr	BirchNet Basic Plus Residential 1,2 & 3Yr
PSTNMOXA	\$69.95	\$66.95	\$52.95
RCBHMOXA	\$70.95	\$67.95	\$53.95
RDSPMOXA	\$70.95	\$67.95	\$53.95
RHPTMOXB	\$69.95	\$66.95	\$52.95
SAFEMOXA	\$69.95	\$66.95	\$52.95
SHKNMOXA	\$54.95	\$52.95	\$55.95
SMVIMOX	\$70.95	\$67.95	\$53.95
SPRTMOXA	\$70.95	\$67.95	\$53.95
STGNMOXA	\$70.95	\$67.95	\$53.95
STJMMOXA	\$69.95	\$66.95	\$52.95
STPRMOXA	\$70.95	\$67.95	\$52.95
SYMRMOXA	\$75.95	\$72.95	\$55.95
THDSMOXA	\$70.95	\$67.95	\$53.95
THVLMOX	\$69.95	\$66.95	\$52.95
THYRMOXA	\$69.95	\$66.95	\$52.95
TROYMOXA	\$70.95	\$67.95	\$53.95
TXTNMOXA	\$71.95	\$68.95	\$53.95
URBNMOXA	\$69.95	\$66.95	\$52.95
VCHYMOXA	\$70.95	\$67.95	\$53.95
WASLMOXA	\$69.95	\$66.95	\$52.95
WLRGMOXA	\$69.95	\$66.95	\$52.95
WLSPMOXA	\$69.95	\$66.95	\$52.95
WNFDMOX	\$70.95	\$67.95	\$52.95
WNVLMOX	\$70.95	\$67.95	\$53.95
WPLNMOXA	\$71.95	\$68.95	\$53.95
WRCYMOXA	\$70.95	\$67.95	\$52.95
WRTNMOXA	\$71.95	\$68.95	\$53.95
WSBNMOXA	\$69.95	\$66.95	\$52.95
WTLDMOXA	\$70.95	\$67.95	\$53.95

(I) ————— (I)

Issued: November 7, 2017

Effective: November 17, 2017

Gordon P. Williams, Jr. – Senior Vice President & General Counsel  
 Birch Telecom of Missouri, Inc. d/b/a Birch Communications  
 2323 Grand Blvd., Suite 925  
 Kansas City, MO 64108

CANCELLED  
 August 2, 2019  
 Missouri Public  
 Service Commission  
 JC-2020-0013

FILED  
 Missouri Public  
 Service Commission  
 JC-2018-0058

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.23.1 BirchNet Basic Plus (continued)

B. Business and Residential Rates and Charges (continued)

1. Monthly Recurring Charges (continued)

c. CenturyTel of Missouri Areas (continued)

CLLI	BirchNet Basic Plus Business 1 Yr	BirchNet Basic Plus Business 2 & 3 Yr	BirchNet Basic Plus Residential 1,2 & 3Yr
PSTNMOXA	\$59.95	\$56.95	\$42.95
RCBMOXA	\$60.95	\$57.95	\$43.95
RDSPMOXA	\$60.95	\$57.95	\$43.95
RHPTMOXB	\$59.95	\$56.95	\$42.95
SAFEMOXA	\$59.95	\$56.95	\$42.95
SHKNMOXA	\$60.95	\$57.95	\$43.95
SMVIMOX	\$60.95	\$57.95	\$43.95
SPRTMOXA	\$60.95	\$57.95	\$43.95
STGNMOXA	\$59.95	\$56.95	\$42.95
STJMMOX	\$60.95	\$57.95	\$42.95
STPRMOXA	\$65.95	\$62.95	\$45.95
SYMRMOXA	\$60.95	\$57.95	\$43.95
THDSMOXA	\$59.95	\$56.95	\$42.95
THVLMOX	\$59.95	\$56.95	\$42.95
THYRMOXA	\$60.95	\$57.95	\$43.95
TROYMOXA	\$61.95	\$58.95	\$43.95
TXTNMOXA	\$59.95	\$56.95	\$42.95
URBNMOXA	\$60.95	\$57.95	\$43.95
VCHYMOXA	\$59.95	\$56.95	\$42.95
WASLMOXA	\$59.95	\$56.95	\$42.95
WLRGMOXA	\$59.95	\$56.95	\$42.95
WLSPMOXA	\$60.95	\$57.95	\$42.95
WNFDMOX	\$60.95	\$57.95	\$43.95
WNVLMOX	\$65.95	\$62.95	\$45.95
WPLNMOXA	\$61.95	\$58.95	\$43.95
WRCYMOXA	\$60.95	\$57.95	\$42.95
WRTNMOXA	\$61.95	\$58.95	\$43.95
WSBNMOXA	\$59.95	\$56.95	\$42.95
WTLDMOX	\$60.95	\$57.95	\$43.95

(N)

(N)



4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.23.1 BirchNet Basic Plus (continued)

B. Business and Residential Rates and Charges (continued)

1. Monthly Recurring Charges (continued)

d. CenturyTel of NW Arkansas Areas

	<b>BirchNet Basic Plus Business 1 Yr</b>	<b>BirchNet Basic Plus Business 2 Yr</b>	<b>BirchNet Basic Plus Business 3 Yr</b>	<b>BirchNet Basic Plus Residential 1,2 &amp; 3Yr</b>
<b>CLLI</b> SGMNMOXA	\$54.95 (I)	\$52.95 (I)	\$50.95 (I)	\$55.95 (I)

e. Spectra Areas

	<b>BirchNet Basic Plus Business 1 Yr</b>	<b>BirchNet Basic Plus Business 2 Yr</b>	<b>BirchNet Basic Plus Business 3 Yr</b>	<b>BirchNet Basic Plus Residential 1,2 &amp; 3Yr</b>
<b>CLLI</b> LDDNMOXA	\$54.95 (I)	\$52.95 (I)	\$50.95 (I)	\$55.95 (I)
LWCYMOXA	\$54.95 (I)	\$52.95 (I)	\$50.95 (I)	\$55.95 (I)

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.23.1 BirchNet Basic Plus (continued)

B. Business and Residential Rates and Charges (continued)

1. Monthly Recurring Charges (continued)

d. CenturyTel of NW Arkansas Areas

	<b>BirchNet Basic Plus Business 1 Yr</b>	<b>BirchNet Basic Plus Business 2 Yr</b>	<b>BirchNet Basic Plus Business 3 Yr</b>	<b>BirchNet Basic Plus Residential 1,2 &amp; 3Yr</b>
<b>CLLI</b> SGMNMOXA	\$44.95	\$42.95	\$40.95	\$45.95

e. Spectra Areas

	<b>BirchNet Basic Plus Business 1 Yr</b>	<b>BirchNet Basic Plus Business 2 Yr</b>	<b>BirchNet Basic Plus Business 3 Yr</b>	<b>BirchNet Basic Plus Residential 1,2 &amp; 3Yr</b>
<b>CLLI</b> LDDNMOXA	\$44.95	\$42.95	\$40.95	\$45.95
LWCYMOXA	\$44.95	\$42.95	\$40.95	\$45.95

(N)

(N)

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.23.1 BirchNet Basic Plus (continued)

B. Business and Residential Rates and Charges (T)

1. Birch Long Distance Rates for BirchNet Basic Plus:

<u>Birch Long Distance</u>	<u>Rate Per Minute - Business</u>	<u>Rate Per Minute – Residential</u>
In Contract Minutes	\$.049	\$.060
No Contract Minutes	\$.075	\$.075

a. Long distance is only applicable to standard outbound domestic long distance only, originating from Birch customer to the 50 US States, and US territories (Puerto Rico, Guam, USVI, No. Marianas). All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rate according to the rate tables established for the calls.

b. Toll Free service is available with this product see “Toll Free Service”.

C. BirchNet Basic Plus – Previous Product Names

The following products of Birch Telecom of Missouri, Inc. dba Birch Communications and Ionex Communications Inc., dba Birch Communications have changed their name to BirchNet Essentials Line. The services and rates for each product have previously been grandfathered.

SmartBiz Plus  
Home Connection

D. Footnotes for BirchNet Basic Plus:

- BirchNet Basic Plus applies to business and residential customers.
  - All customers will be required to sign a 12, 24 or 36 month term agreement.
  - Early Termination Fees are calculated using the following formula:
    - \$50 x Months Remaining (Per Location)
  - The early termination fee will apply per location on the original term agreement or any subsequent renewal of the term agreement.  
This rate is inclusive of the Cancel Call Waiting option where available.
- Customers may accept or decline the feature(s); however, declining the feature(s) will not reduce the package monthly rate. If more features are chosen with the BirchNet Basic Plus bundle, standard rates will apply.
- The availability of certain features is dependent on ILEC feature availability.
- Some features only apply to residential customers and some features only apply to business customers. Some products may not be available in all CLLIs

Issued: April 26, 2017

Effective: May 6, 2017

Gordon P. Williams, Jr. – Senior Vice President & General Counsel  
Birch Telecom of Missouri, Inc. d/b/a Birch Communications  
2323 Grand Blvd., Suite 925  
Kansas City, MO 64108

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.23.1 BirchNet Basic Plus (continued)

B. Business Rates and Charges

2. Birch Long Distance Rates for BirchNet Basic Plus:

<u>Birch Long Distance</u>	<u>Rate Per Minute -</u> <u>Business</u>	<u>Rate Per Minute -</u> <u>Residential</u>
In Contract Minutes	\$.049	\$.060
No Contract Minutes	\$.075	\$.075

a. Long distance is only applicable to standard outbound domestic long distance only, originating from Birch customer to the 50 US States, and US territories (Puerto Rico, Guam, USVI, No. Marianas). All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rate according to the rate tables established for the calls.

b. Toll Free service is available with this product see "Toll Free Service".

C. BirchNet Basic Plus – Previous Product Names

The following products of Birch Telecom of Missouri, Inc. dba Birch Communications and Ionex Communications Inc., dba Birch Communications have changed their name to BirchNet Essentials Line. The services and rates for each product have previously been grandfathered.

SmartBiz Plus  
Home Connection

D. Footnotes for BirchNet Basic Plus:

1. BirchNet Basic Plus applies to business and residential customers.

- All customers will be required to sign a 12, 24 or 36 month term agreement.
- Early Termination Fees are calculated using the following formula:
- \$50 x Months Remaining (Per Location)
- The early termination fee will apply per location on the original term agreement or any subsequent renewal of the term agreement.

This rate is inclusive of the Cancel Call Waiting option where available.

2. Customers may accept or decline the feature(s); however, declining the feature(s) will not reduce the package monthly rate. If more features are chosen with the BirchNet Basic Plus bundle, standard rates will apply.

3. The availability of certain features is dependent on ILEC feature availability.

4. Some features only apply to residential customers and some features only apply to business customers. Some products may not be available in all CLLIs.

(N)

(N)

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.23.1 BirchNet Basic Plus (continued)

C. Footnotes for BirchNet Basic Plus: (continued)

(N)

5. Long Distance Rates apply to all domestic 1+ direct dialed minutes of use.

Long distance is only applicable to standard outbound domestic long distance only, originating from Birch customer to the 50 US States and US territories (Puerto Rico, Guam, USVI, No. Marianas). All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rate according to the rate tables established for the calls.

Customer may choose to use another carrier for their long distance purposes; however, declining the Birch long distance will not reduce the package monthly rate.

6. An additional charge will apply when adding Birch Unified Messaging or Birch Voicemail to BirchNet Basic Plus. There is a maximum of 3 extensions per voicemail box. Call Forwarding –Busy Line and Call Forwarding-Don’t answer will be provided for customers who add a voicemail service to their BirchNet Basic Plus.

7 Caller ID with Name and Number—Caller ID with Name and Number (Caller ID) enables the terminating Customer to identify the calling party by displayed name and/or number before the call is answered. Caller ID Customers must provide and connect their own compatible CPE.

Line blocking for the delivery of the calling name and/or number is available upon request, at no charge, to the following entities and their employees/volunteers, for lines over which the official business of the agency is conducted including those at the residences of employees/volunteers, where an executive officer of the agency registers with the Company a need for blocking;

(a) private, nonprofit, tax-exempt, domestic violence intervention agencies and

(b) federal, state and local law enforcement agencies. The Company shall not be liable for any claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission to a Caller ID customer of a name or telephone number which the calling party or the Caller ID customer finds erroneous, offensive, embarrassing, or misleading for any reason, including but not limited to the way in which the calling party’s name has been abbreviated. Telephone calling party name and/or number (CPN) information transmitted via Caller ID is intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this Tariff. CPN will not be displayed if the called party is off-hook or if the called party answers during the first ring interval. CPN will be displayed for calls made from another central office only if it is linked by appropriate facilities. Caller ID is not available on operator-handled calls.

(8) Call Forwarding –Busy Line and Call Forwarding-Don’t answer will be provided for customers who add a voicemail service to their BirchNet Basic Plus.

(N)

(9) Effective, July 30, 2010, this product is grandfathered and no longer available for new sales.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.24 BirchNet Essentials

A. BirchNet Essentials is equipped with:

- Basic Business or Residential Line (1)
- Unlimited Features (2)
- Hunting (Business only)
- Unlimited Local Intra-LATA Long Distance
- 200 Minutes of Domestic Inter-LATA Long Distance (6)

B. Charges

1. Monthly Recurring Charges are located in Section 4.5.27.
2. Non- Recurring Charges are located in Section 4.5.27.BirchNet Essentials
3. 200 Minute Long Distance Calling Block

**(D)**

<u>Birch Long Distance</u>	<u>Rate Per Minute - Business</u>	<u>Rate Per Minute – Residential</u>
In Contract Minutes	\$.049	\$.060
No Contract Minutes	\$.075	\$.075

Long distance is applicable to standard outbound domestic long distance, originating from Birch customer to the 48 contiguous US States, and does not apply to calls to HI, AK, or US territories (Puerto Rico, Guam, USVI, No. Marianas). Standard rates will apply for any overage beyond any inclusive block of minutes, and all calls made to AK, HI, and U.S. territories (Puerto Rico, Guam, USVI, and No. Marianas). All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rate according to the rate tables established for the calls. Toll Free service is available with this product see “Toll Free Service”.

4. SERVICES (continued)

(N)

4.5 General Exchange Services (continued)

4.5.24 BirchNet Essentials

A. BirchNet Essentials is equipped with:

- Basic Business or Residential Line (1)
- Unlimited Features (2)
- Hunting (Business only)
- Unlimited Local Intra-LATA Long Distance
- 200 Minutes of Domestic Inter-LATA Long Distance (6)

B. Charges

1. Monthly Recurring Charges are located in Section 4.5.27. Residential monthly recurring charges are the same as Birch Home Essentials.
2. Non- Recurring Charges are located in Section 4.5.27. BirchNet Essentials
3. 200 Minute Long Distance Calling Block

<u>Birch Long Distance</u>	<u>Rate Per Minute - Business</u>	<u>Rate Per Minute – Residential</u>
In Contract Minutes	\$.049	\$.060
No Contract Minutes	\$.075	\$.075

Long distance is applicable to standard outbound domestic long distance, originating from Birch customer to the 48 contiguous US States, and does not apply to calls to HI, AK, or US territories (Puerto Rico, Guam, USVI, No. Marianas). Standard rates will apply for any overage beyond any inclusive block of minutes, and all calls made to AK, HI, and U.S. territories (Puerto Rico, Guam, USVI, and No. Marianas). All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rate according to the rate tables established for the calls. Toll Free service is available with this product see “Toll Free Service”.

(N)

4. SERVICES (continued)

4.5 General Exchange Services (continued)

(N)

4.5.24 BirchNet Essentials

A. BirchNet Essentials is equipped with:

- Basic Business Line (1)
- Unlimited Features (2)
- Hunting
- Unlimited Local Intra-LATA Long Distance
- 200 Minutes of Domestic Inter-LATA Long Distance (6)

B. Charges

1. Monthly Recurring Charges are located in Section 4.5.27.
2. Non- Recurring Charges are located in Section 4.5.27.
3. BirchNet Essentials 200 Minute Long Distance Calling Block

<u>Block of Time per Month</u>	<u>Overage Usage Rate per Minute</u>
200 Minutes of Inter-LATA Domestic Long Distance	Included in bundle
Additional Minutes	\$.049

Long distance is applicable to standard outbound domestic long distance, originating from Birch customer to the 48 contiguous US States, and does not apply to calls to HI, AK, or US territories (Puerto Rico, Guam, USVI, No. Marianas). Standard rates will apply for any overage beyond any inclusive block of minutes, and all calls made to AK, HI, and U.S. territories (Puerto Rico, Guam, USVI, and No. Marianas). All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rate according to the rate tables established for the calls. Toll Free service is available with this product see "Toll Free Service".

C. BirchNet Essentials Inclusive Feature List:

- |                                    |  |
|------------------------------------|--|
| Anonymous Call Rejection, per line | Caller ID Deluxe                           |
| Call Block                         | Calling number delivery blocking, per line |
| Call Forwarding                    | Distinctive Ringing Service                |
| Call Forwarding Busy Line          | Enhanced Caller ID                         |
| Call Forwarding Don't Answer       | Preferred Call Forwarding                  |
| Call Return                        | Remote Access – Call Forwarding Variable   |
| Call Selector                      | Repeat Dialing                             |
| Call Tracing                       | Selective Class of Call Screening          |
| Call Waiting                       | Speed Calling                              |
| Caller ID                          | Three-Way Calling                          |

(N)



(M)

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.24 BirchNet Essentials

C. BirchNet Essentials Inclusive Feature List:

Anonymous Call Rejection, per line	Business only	(T)
Call Block	Business only	(T)
Call Forwarding		
Call Forwarding Busy Line		
Call Forwarding Don't Answer		
Call Return		
Call Return Blocking	Residential only	(T)
Call Selector		
Call Tracing		
Call Waiting		
Call Waiting Deluxe	Residential only	(T)
Caller ID	Business only	(T)
Caller ID Blocking	Residential only	(T)
Caller ID Deluxe		
Calling number delivery blocking, per line	Business only	(T)
Distinctive Ringing Service		
Enhanced Caller ID	Business only	(T)
Hunting	Business only	(T)
International Blocking	Residential only	(T)
Preferred Call Forwarding	Business only	(T)
Remote Access – Call Forwarding Variable		
Repeat Dialing		
Repeat Dialing Blocking	Residential only	(T)
Selective Class of Call Screening	Business only	(T)
Speed Calling		
Third Party Blocking	Residential only	(T)
Three-Way Calling		
900/976 Blocking	Residential only	(T)

D. BirchNet Essentials – Previous Product Names

(N)

The following products of Birch Telecom of Missouri, Inc. dba Birch Communications and Ionex Communications Inc., dba Birch Communications have changed their name to BirchNet Essentials Line. The services and rates for each product have previously been grandfathered.

Business First 12 and 24 month term	Smart Biz Plus
Business First 12 and 24 unlimited term	Home Essentials 12 and 24 month term
Business First Metro 12 and 24 month term	Home Essentials Metro 12 and 24 month term
Business First Unlimited Metro 12 month term	BirchNet Essentials

(N)

## 4. SERVICES (continued)

4.5 General Exchange Services (continued)

## 4.5.24 BirchNet Essentials (continued)

## D. Footnotes for BirchNet Essentials:

1. BirchNet Essentials is available to business and residential customers. (T)

All customers will be required to sign a 12, 24 or 36 month term agreement.

Early Termination Fees are calculated using the following formula:  
\$100 x Months Remaining (Per Location)

The termination fee will apply per location on the original contract or any subsequent renewal of the contract.

2. Customers may accept or decline the feature(s); however, declining the feature(s) will not reduce the package monthly rate. If more features are chosen with the BirchNet Essentials standard rates will apply.
3. The availability of certain features depends on ILEC feature availability.
4. Some features are only available to residential customers.
5. Some features are only available to business customers.
6. Long Distance Block of Time allotment applies to all domestic 1+ direct dialed minutes of use.

Free Long distance minutes are only applicable to standard outbound domestic long distance only, originating from Birch customer to the 48 contiguous US States, and does not apply to calls to HI, AK, or US territories (Puerto Rico, Guam, USVI, No. Marianas). Standard rates will apply for any overage beyond any inclusive block of minutes, and all calls made to AK, HI, and U.S. territories (Puerto Rico, Guam, USVI, and No. Marianas). All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rate according to the rate tables established for the calls.

Customer may choose to use another carrier for their long distance purposes; however, declining the Birch long distance will not reduce the package monthly rate.

7. BirchNet Essentials will only be available to Birch Business Local Service Customer locations in which the customer subscribes to no greater than 10 lines for domestic local toll and interLATA toll outbound calls from the business location. Customers are required to convert all of their off-net business lines, (restrictions listed below), per location, to BirchNet Essentials in order to qualify for this service. Multi-location customers may choose the service per location. Birch may cancel this service if all lines at location do not have this product.

---

Issued: April 26, 2017

Effective: May 6, 2017

Gordon P. Williams, Jr. – Senior Vice President & General Counsel  
Birch Telecom of Missouri, Inc. d/b/a Birch Communications  
2323 Grand Blvd., Suite 925  
Kansas City, MO 64108

## 4. SERVICES (continued)

4.5 General Exchange Services (continued)

## 4.5.24 BirchNet Essentials (continued)

## D. Footnotes for BirchNet Essentials:

1. BirchNet Essentials are available to business customers.

All customers will be required to sign a 12, 24 or 36 month term agreement. (C)

Early Termination Fees are calculated using the following formula:  
\$100 x Months Remaining (Per Location)

The termination fee will apply per location on the original contract or any subsequent renewal of the contract.

2. Customers may accept or decline the feature(s); however, declining the feature(s) will not reduce the package monthly rate. If more features are chosen with the BirchNet Essentials standard rates will apply.

3. The availability of certain features depends on ILEC feature availability.

4. Some features are only available to residential customers.

5. Some features are only available to business customers.

6. Long Distance Block of Time allotment applies to all domestic 1+ direct dialed minutes of use.

FreeLong distance minutes are only applicable to standard outbound domestic long distance only, originating from Birch customer to the 48 contiguous US States, and does not apply to calls to HI, AK, or US territories (Puerto Rico, Guam, USVI, No. Marianas). Standard rates will apply for any overage beyond any inclusive block of minutes, and all calls made to AK, HI, and U.S. territories (Puerto Rico, Guam, USVI, and No. Marianas). All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rate according to the rate tables established for the calls.

Customer may choose to use another carrier for their long distance purposes; however, declining the Birch long distance will not reduce the package monthly rate.

7. BirchNet Essentials will only be available to Birch Business Local Service Customer locations in which the customer subscribes to no greater than 10 lines for domestic local toll and interLATA toll outbound calls from the business location. Customers are required to convert all of their off-net business lines, (restrictions listed below), per location, to BirchNet Essentials in order to qualify for this service. Multi-location customers may choose the service per location. Birch may cancel this service if all lines at location do not have this product.

Issued: June 30, 2010

Effective: July 30, 2010

Christopher J. Bunce, Vice President Legal, and General Counsel  
Birch Telecom of Missouri, Inc. dba Birch Communications  
2300 Main St. Suite 600  
Kansas City, MO 64108

CANCELLED  
May 6, 2017  
Missouri Public  
Service Commission  
JC-2017-0212

FILED  
Missouri Public  
Service Commission  
JC-2010-0766

## 4. SERVICES (continued)

4.5 General Exchange Services (continued)

## 4.5.24 BirchNet Essentials (continued)

## D. Footnotes for BirchNet Essentials:

1. BirchNet Essentials are available to business customers.

All customers will be required to sign a 12 or 24 month term agreement.

Early Termination Fees are calculated using the following formula: (C)  
\$100 x Months Remaining (Per Location)

The termination fee will apply per location on the original contract or any subsequent renewal of the contract. (C)

2. Customers may accept or decline the feature(s); however, declining the feature(s) will not reduce the package monthly rate. If more features are chosen with the BirchNet Essentials standard rates will apply.

3. The availability of certain features depends on ILEC feature availability.

4. Some features are only available to residential customers.

5. Some features are only available to business customers.

6. Long Distance Block of Time allotment applies to all domestic 1+ direct dialed minutes of use.

FreeLong distance minutes are only applicable to standard outbound domestic long distance only, originating from Birch customer to the 48 contiguous US States, and does not apply to calls to HI, AK, or US territories (Puerto Rico, Guam, USVI, No. Marianas). Standard rates will apply for any overage beyond any inclusive block of minutes, and all calls made to AK, HI, and U.S. territories (Puerto Rico, Guam, USVI, and No. Marianas). All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rate according to the rate tables established for the calls.

Customer may choose to use another carrier for their long distance purposes; however, declining the Birch long distance will not reduce the package monthly rate.

7. BirchNet Essentials will only be available to Birch Business Local Service Customer locations in which the customer subscribes to no greater than 10 lines for domestic local toll and interLATA toll outbound calls from the business location. Customers are required to convert all of their off-net business lines, (restrictions listed below), per location, to BirchNet Essentials in order to qualify for this service. Multi-location customers may choose the service per location. Birch may cancel this service if all lines at location do not have this product.

Issued: May 6, 2009

Effective: June 5, 2009

CANCELLED  
July 30, 2010  
Missouri Public  
Service Commission  
JC-2010-0766

Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of Missouri, Inc. dba Birch Communications  
2300 Main Street, Suite 600  
Kansas City, MO 64108

FILED  
Missouri Public  
Service Commission  
JC-2009-0794

## 4. SERVICES (continued)

(N)

4.5 General Exchange Services (continued)

## 4.5.24 BirchNet Essentials (continued)

## D. Footnotes for BirchNet Essentials:

1. BirchNet Essentials are available to business customers.

All customers will be required to sign a 12 or 24 month term agreement.

Early Termination Fees are calculated using the following formula:  
 $50\% \times (\text{Line rate} \times \text{Number of lines}) \times \text{Months Remaining}$

The termination fee will apply to every line on the original contract or any subsequent renewal of the contract.

2. Customers may accept or decline the feature(s); however, declining the feature(s) will not reduce the package monthly rate. If more features are chosen with the BirchNet Essentials standard rates will apply.

3. The availability of certain features depends on ILEC feature availability.

4. Some features are only available to residential customers.

5. Some features are only available to business customers.

6. Long Distance Block of Time allotment applies to all domestic 1+ direct dialed minutes of use.

FreeLong distance minutes are only applicable to standard outbound domestic long distance only, originating from Birch customer to the 48 contiguous US States, and does not apply to calls to HI, AK, or US territories (Puerto Rico, Guam, USVI, No. Marianas). Standard rates will apply for any overage beyond any inclusive block of minutes, and all calls made to AK, HI, and U.S. territories (Puerto Rico, Guam, USVI, and No. Marianas). All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rate according to the rate tables established for the calls.

Customer may choose to use another carrier for their long distance purposes; however, declining the Birch long distance will not reduce the package monthly rate.

7. BirchNet Essentials will only be available to Birch Business Local Service Customer locations in which the customer subscribes to no greater than 10 lines for domestic local toll and interLATA toll outbound calls from the business location. Customers are required to convert all of their off-net business lines, (restrictions listed below), per location, to BirchNet Essentials in order to qualify for this service. Multi-location customers may choose the service per location. Birch may cancel this service if all lines at location do not have this product.

(N)

Issued: July 9, 2008

Effective: August 8, 2008

Christopher J. Bunce, Vice President Legal, and General Counsel

Birch Communications  
 2300 Main St. Suite 600  
 Kansas City, MO 64108

CANCELLED  
 June 5, 2009  
 Missouri Public  
 Service Commission  
 JC-2009-0794

FILED  
 Missouri Public  
 Service Commission

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.24 BirchNet Essentials (continued)

D. Footnotes for BirchNet Essentials (continued)

8. An additional discounted charge will apply when adding Birch Unified Messaging or Birch Voicemail to BirchNet Essentials. There is a maximum of 3 extensions per voicemail box. (C)

4. SERVICES (continued)

(N)

4.5 General Exchange Services (continued)

4.5.24 BirchNet Essentials (continued)

D. Footnotes for BirchNet Essentials (continued)

8. An additional discounted charge will apply when adding Birch Unified Messaging or Birch Voicemail to BirchNet Essentials. There is a maximum of 20 extensions per voicemail box.

(N)

---

Issued: July 9, 2008

Effective: August 8, 2008

Christopher J. Bunce, Vice President Legal, and General Counsel

Birch Communications  
2300 Main St. Suite 600  
Kansas City, MO 64108

CANCELLED  
July 30, 2010  
Missouri Public  
Service Commission  
JC-2010-0766

FILED  
Missouri Public  
Service Commission

4. SERVICES (continued)

(N)

4.5 General Exchange Services (continued)

4.5.25 Home Connection

A. Service Description

Home Connection includes a Residential Line with Caller ID Deluxe and Call Waiting features at no extra cost.

Calls within the standard flat rate local calling area are unlimited. Calls made outside of the local calling area will be billed at \$0.06 per minute.

A one-year term plan is required. Customers cancelling or otherwise disconnecting service prior to completion of any successive term will be assessed an early termination charge of 50% x package rate x months remaining.

All taxes, surcharges and other regulatory fees are billed separately, including, but not limited to, federal, state and local taxes, Universal Service fees, Telecommunications Relay Service fees and 911 fees.

Toll Free service is available with this product see "Toll Free Service" for rates.

B. Charges

- 1. Monthly Recurring Charges are located in Section 4.5.27.
- 2. Non- Recurring Charges are located in Section 4.5.27.

(N)



## 4. SERVICES (continued)

4.5 General Exchange Services (continued)

## 4.5.25 Home Connection (continued)

## C. Home Connection - Feature List

Any of the following calling features may be added to the Home Connection. The following rates apply only when these calling features are added to the Birch Basic Line. To add calling features to any other service, please refer to Section 4.3 for applicable rates.

<u>Home Connection Feature List</u>	<u>Monthly Rate</u>	
Anonymous Call Rejection	\$2.70	(I)
Call Block	\$4.30	(I)
Call Forwarding Busy Line	\$0.75	(I)
Call Forwarding No Answer	\$0.75	(I)
Call Return	\$5.85	(I)
Call Selector	\$4.70	
Call Tracing	\$6.94	(I)
Calling number delivery blocking, per Line	\$7.00	(I)
Distinctive Ringing Service	\$3.40	(I)
Message Waiting Indication	\$2.00	(I)
Preferred Call Forwarding	\$3.10	(I)
Remote Access – Call Forwarding Variable	\$1.00	(I)
Repeat Dialing	\$4.30	(I)
Speed Calling	\$4.30	(I)
Star 98 Access	\$2.00	(I)
Three-Way Calling	\$4.30	(I)

## D. Features Offered on a Usage Sensitive Basis

The Customer will be billed the Per Feature Activation Charge each time the feature is used by the Customer. Customers may subscribe to these features on a monthly basis to obtain unlimited use of the feature for a fixed monthly charge.

Usage sensitive features will count as one feature and includes Auto Redial, Call Return and Three Way Calling.

The customer may elect to use a usage sensitive feature on a casual basis in lieu of using it as a monthly recurring charged feature.

(D)

Issued: May 6, 2009

Effective: June 5, 2009

CANCELLED  
November 11, 2009  
Missouri Public  
Service Commission  
JC-2010-0260

Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of Missouri, Inc. dba Birch Communications  
2300 Main Street, Suite 600  
Kansas City, MO 64108

FILED  
Missouri Public  
Service Commission  
JC-2009-0794

4. SERVICES (continued)

(N)

4.5 General Exchange Services (continued)

4.5.25 Home Connection (continued)

C. Home Connection - Feature List

Any of the following calling features may be added to the Home Connection. The following rates apply only when these calling features are added to the Birch Basic Line. To add calling features to any other service, please refer to Section 4.3 for applicable rates.

<u>Home Connection Feature List</u>	<u>Monthly Rate</u>
Anonymous Call Rejection	\$2.05
Call Block	\$3.45
Call Forwarding Busy Line	\$0.60
Call Forwarding No Answer	\$0.60
Call Return	\$4.70
Call Selector	\$4.70
Call Tracing	\$4.70
Calling number delivery blocking, per Line	\$4.70
Distinctive Ringing Service	\$2.60
Message Waiting Indication	\$1.60
Preferred Call Forwarding	\$2.50
Remote Access – Call Forwarding Variable	\$0.80
Repeat Dialing	\$3.45
Speed Calling	\$3.45
Star 98 Access	\$1.60
Three-Way Calling	\$3.45

D. Features Offered on a Usage Sensitive Basis

The Customer will be billed the Per Feature Activation Charge each time the feature is used by the Customer. Customers may subscribe to these features on a monthly basis to obtain unlimited use of the feature for a fixed monthly charge.

Usage sensitive features will count as one feature and includes Auto Redial, Call Return and Three Way Calling.

The customer may elect to use a usage sensitive feature on a casual basis in lieu of using it as a monthly recurring charged feature. On a casual basis the customer will be charged \$0.50 per use.

(N)

Issued: July 9, 2008

Effective: August 8, 2008

Christopher J. Bunce, Vice President Legal, and General Counsel

Birch Communications  
 2300 Main St. Suite 600  
 Kansas City, MO 64108

CANCELLED  
 June 5, 2009  
 Missouri Public  
 Service Commission  
 JC-2009-0794

FILED  
 Missouri Public  
 Service Commission

## 4. SERVICES (continued)

(N)

4.5 General Exchange Services (continued)

## 4.5.26 Home Essentials

## A. Product Description

Home Essentials includes a Residential Line and a choice of the features listed below. Other features and services are available as described and priced in this tariff. Various non-regulated services are also available for additional charges.

Call Waiting	Hunting
Caller ID Deluxe	3 <sup>rd</sup> Party Blocking
Three-Way Calling	Anonymous Call Rejection
Repeat Dialing	Repeat Dialing Blocking
Call Forwarding Variable	Call Return Blocking
Call Forwarding No Answer	Caller ID Blocking
Call Forwarding Busy Line	Collect Call Blocking
Call Return	International Blocking
Speed Dialing	Call Selector
900/977 Blocking	Call Trace
Distinctive Ring	

Calls within the standard flat rate local calling area are unlimited. Unlimited intraLATA long distance calling is included in the monthly recurring charge, 2500 minutes of interLATA long distance calling to locations within the contiguous United States is included in the monthly recurring charge. Additional interLATA usage will be billed at \$0.06 per minute. Calls to the US Virgin Islands, Puerto Rico, Hawaii, Alaska, other US Territories and Canada do not qualify under the free usage provisions of this plan. Calling card service is available and all domestic usage is billed at \$0.19 per minute. No data usage is permitted under the Home Essentials long distance plans.

A one-year term plan is required and term plan customers cancelling or otherwise disconnecting service prior to completion of the term will be assessed an early termination charge of 50% x Package Rate x Months Remaining.

All taxes, surcharges and other regulatory fees are billed separately, including, but not be limited to, federal, state and local taxes, Universal Service fees, Telecommunications Relay Service fees and 911 fees.

Toll Free service is available with this product see "Toll Free Service" for rates.

## B. Charges

1. Monthly Recurring Charges are located in Section 4.5.27.
2. Non- Recurring Charges are located in Section 4.5.27.

(N)

Issued: July 9, 2008

Effective: August 8, 2008

Christopher J. Bunce, Vice President Legal, and General Counsel

Birch Communications  
2300 Main St. Suite 600  
Kansas City, MO 64108

CANCELLED  
June 5, 2009  
Missouri Public  
Service Commission  
JC-2009-0794

FILED  
Missouri Public  
Service Commission

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (T)

A. Monthly Recurring Charges

1. AT&T Service Areas

(1) On-Net (C)

CLLI	Business								Residential	
	Value Line 2 & 3 Yr	Value Line 1 Yr	Value Line 3 Yr	Value Line 2 Yr	Value Line 1 Yr	Essentials 2 Yr	Essentials 1 Yr	Essentials 3 Yr	Home Connection Value & Basic	Home Essentials
ADRNMOAX	\$48.95	\$53.95	\$50.95	\$52.95	\$54.95	\$54.95	\$56.95	\$51.95	\$55.95	\$68.95
ADVNMORA	\$48.95	\$53.95	\$50.95	\$52.95	\$54.95	\$54.95	\$56.95	\$51.95	\$55.95	\$68.95
AGNCMOAL	\$48.95	\$53.95	\$50.95	\$52.95	\$54.95	\$54.95	\$56.95	\$51.95	\$55.95	\$68.95
ANTOMO50	\$48.95	\$53.95	\$50.95	\$52.95	\$54.95	\$54.95	\$56.95	\$51.95	\$55.95	\$68.95
ARCHMOAX	\$48.95	\$53.95	\$50.95	\$52.95	\$54.95	\$54.95	\$56.95	\$51.95	\$55.95	\$68.95
ARGYMOPA	\$48.95	\$53.95	\$50.95	\$52.95	\$54.95	\$54.95	\$56.95	\$51.95	\$55.95	\$68.95
ARMSMOCR	\$48.95	\$53.95	\$50.95	\$52.95	\$54.95	\$54.95	\$56.95	\$51.95	\$55.95	\$68.95
ASGVMOOR	\$48.95	\$53.95	\$50.95	\$52.95	\$54.95	\$54.95	\$56.95	\$51.95	\$55.95	\$68.95
BLCYMORE	\$48.95	\$53.95	\$50.95	\$52.95	\$54.95	\$54.95	\$56.95	\$51.95	\$55.95	\$68.95
BLDLMOGU	\$48.95	\$53.95	\$50.95	\$52.95	\$54.95	\$54.95	\$56.95	\$51.95	\$55.95	\$68.95
BLFDMOLO	\$48.95	\$53.95	\$50.95	\$52.95	\$54.95	\$54.95	\$56.95	\$51.95	\$55.95	\$68.95
BLNGMOMY	\$48.95	\$53.95	\$50.95	\$52.95	\$54.95	\$54.95	\$56.95	\$51.95	\$55.95	\$68.95
BLSPMOCA	\$48.95	\$53.95	\$50.95	\$52.95	\$54.95	\$54.95	\$56.95	\$51.95	\$55.95	\$68.95
BNTNMOKI	\$48.95	\$53.95	\$50.95	\$52.95	\$54.95	\$54.95	\$56.95	\$51.95	\$55.95	\$68.95
BNTRMOFL	\$48.95	\$53.95	\$50.95	\$52.95	\$54.95	\$54.95	\$56.95	\$51.95	\$55.95	\$68.95
BNVLMOTU	\$48.95	\$53.95	\$50.95	\$52.95	\$54.95	\$54.95	\$56.95	\$51.95	\$55.95	\$68.95
BRFDMOCL	\$48.95	\$53.95	\$50.95	\$52.95	\$54.95	\$54.95	\$56.95	\$51.95	\$55.95	\$68.95
BSMRMOPE	\$48.95	\$53.95	\$50.95	\$52.95	\$54.95	\$54.95	\$56.95	\$51.95	\$55.95	\$68.95
BUFTMOHU	\$48.95	\$53.95	\$50.95	\$52.95	\$54.95	\$54.95	\$56.95	\$51.95	\$55.95	\$68.95
BWLGMOEA	\$48.95	\$53.95	\$50.95	\$52.95	\$54.95	\$54.95	\$56.95	\$51.95	\$55.95	\$68.95
CDHLMO51	\$48.95	\$53.95	\$50.95	\$52.95	\$54.95	\$54.95	\$56.95	\$51.95	\$55.95	\$68.95
CDWLMOOL	\$48.95	\$53.95	\$50.95	\$52.95	\$54.95	\$54.95	\$56.95	\$51.95	\$55.95	\$68.95
CHFDMO52	\$46.95	\$51.95	\$48.95	\$50.95	\$52.95	\$52.95	\$54.95	\$49.95	\$55.95	\$68.95
CHFFMOTU	\$48.95	\$53.95	\$50.95	\$52.95	\$54.95	\$54.95	\$56.95	\$51.95	\$55.95	\$68.95
CHLCMOMI	\$48.95	\$53.95	\$50.95	\$52.95	\$54.95	\$54.95	\$56.95	\$51.95	\$55.95	\$68.95
CHTNMOMU	\$48.95	\$53.95	\$50.95	\$52.95	\$54.95	\$54.95	\$56.95	\$51.95	\$55.95	\$68.95
CLSPMOFI	\$48.95	\$53.95	\$50.95	\$52.95	\$54.95	\$54.95	\$56.95	\$51.95	\$55.95	\$68.95
CLSPMONO	\$48.95	\$53.95	\$50.95	\$52.95	\$54.95	\$54.95	\$56.95	\$51.95	\$55.95	\$68.95
CLVLMOCI	\$48.95	\$53.95	\$50.95	\$52.95	\$54.95	\$54.95	\$56.95	\$51.95	\$55.95	\$68.95

CANCELLED - Missouri Public Service Commission - 01/01/2024 - JC-2024-0087

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing

A. Monthly Recurring Charges

1. AT&T Service Areas

CLLI	Business								Residential	
	Value Line 2 & 3 Yr	Value Line 1 Yr	Basic Line 3 Yr	Basic Line 2 Yr	Basic Line 1 Yr	Essentials 2 Yr	Essentials 1 Yr	Essentials 3 Yr	Home Connection Value & Basic	Home Essentials & Essentials
ADRNMOAX	\$53.95	\$58.95	\$55.95	\$57.95	\$59.95	\$59.95	\$61.95	\$56.95	\$60.95	\$73.95
ADVNMORA	\$53.95	\$58.95	\$55.95	\$57.95	\$59.95	\$59.95	\$61.95	\$56.95	\$60.95	\$73.95
AGNCMOAL	\$53.95	\$58.95	\$55.95	\$57.95	\$59.95	\$59.95	\$61.95	\$56.95	\$60.95	\$73.95
ANTOMO50	\$53.95	\$58.95	\$55.95	\$57.95	\$59.95	\$59.95	\$61.95	\$56.95	\$60.95	\$73.95
ARCHMOAX	\$53.95	\$58.95	\$55.95	\$57.95	\$59.95	\$59.95	\$61.95	\$56.95	\$60.95	\$73.95
ARGYMOPA	\$53.95	\$58.95	\$55.95	\$57.95	\$59.95	\$59.95	\$61.95	\$56.95	\$60.95	\$73.95
ARMSMOCR	\$53.95	\$58.95	\$55.95	\$57.95	\$59.95	\$59.95	\$61.95	\$56.95	\$60.95	\$73.95
ASGVMOOR	\$53.95	\$58.95	\$55.95	\$57.95	\$59.95	\$59.95	\$61.95	\$56.95	\$60.95	\$73.95
BLCYMORE	\$53.95	\$58.95	\$55.95	\$57.95	\$59.95	\$59.95	\$61.95	\$56.95	\$60.95	\$73.95
BLDLMOGU	\$53.95	\$58.95	\$55.95	\$57.95	\$59.95	\$59.95	\$61.95	\$56.95	\$60.95	\$73.95
BLFDMOLO	\$53.95	\$58.95	\$55.95	\$57.95	\$59.95	\$59.95	\$61.95	\$56.95	\$60.95	\$73.95
BLNGMOMY	\$53.95	\$58.95	\$55.95	\$57.95	\$59.95	\$59.95	\$61.95	\$56.95	\$60.95	\$73.95
BLSPMOCA	\$53.95	\$58.95	\$55.95	\$57.95	\$59.95	\$59.95	\$61.95	\$56.95	\$60.95	\$73.95
BNTNMOKI	\$53.95	\$58.95	\$55.95	\$57.95	\$59.95	\$59.95	\$61.95	\$56.95	\$60.95	\$73.95
BNTRMOFL	\$53.95	\$58.95	\$55.95	\$57.95	\$59.95	\$59.95	\$61.95	\$56.95	\$60.95	\$73.95
BNVLMOTU	\$53.95	\$58.95	\$55.95	\$57.95	\$59.95	\$59.95	\$61.95	\$56.95	\$60.95	\$73.95
BRFDMOCL	\$53.95	\$58.95	\$55.95	\$57.95	\$59.95	\$59.95	\$61.95	\$56.95	\$60.95	\$73.95
BSMRMOPE	\$53.95	\$58.95	\$55.95	\$57.95	\$59.95	\$59.95	\$61.95	\$56.95	\$60.95	\$73.95
BUFTMOHU	\$53.95	\$58.95	\$55.95	\$57.95	\$59.95	\$59.95	\$61.95	\$56.95	\$60.95	\$73.95
BWLGMOEA	\$53.95	\$58.95	\$55.95	\$57.95	\$59.95	\$59.95	\$61.95	\$56.95	\$60.95	\$73.95
CDHLM051	\$53.95	\$58.95	\$55.95	\$57.95	\$59.95	\$59.95	\$61.95	\$56.95	\$60.95	\$73.95
CDWLMOOL	\$53.95	\$58.95	\$55.95	\$57.95	\$59.95	\$59.95	\$61.95	\$56.95	\$60.95	\$73.95
CHFDM052	\$51.95	\$56.95	\$53.95	\$55.95	\$57.95	\$57.95	\$59.95	\$54.95	\$60.95	\$73.95
CHFFMOTU	\$53.95	\$58.95	\$55.95	\$57.95	\$59.95	\$59.95	\$61.95	\$56.95	\$60.95	\$73.95
CHLCMOMI	\$53.95	\$58.95	\$55.95	\$57.95	\$59.95	\$59.95	\$61.95	\$56.95	\$60.95	\$73.95
CHTNMOMU	\$53.95	\$58.95	\$55.95	\$57.95	\$59.95	\$59.95	\$61.95	\$56.95	\$60.95	\$73.95
CLSPMOFI	\$53.95	\$58.95	\$55.95	\$57.95	\$59.95	\$59.95	\$61.95	\$56.95	\$60.95	\$73.95
CLSPMONO	\$53.95	\$58.95	\$55.95	\$57.95	\$59.95	\$59.95	\$61.95	\$56.95	\$60.95	\$73.95
CLVLMOCI	\$53.95	\$58.95	\$55.95	\$57.95	\$59.95	\$59.95	\$61.95	\$56.95	\$60.95	\$73.95

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 BirchNet Value Line, BirchNet Basic Line, BirchNet Essentials, Home Connection and Home Essentials Pricing

A. Monthly Recurring Charges

1. AT&T Service Areas

CLLI	Business								Residential	
	BirchNet Value Line 2 & 3 Yr	BirchNet Value Line 1 Yr	BirchNet Value Line 3 Yr	BirchNet Value Line 2 Yr	BirchNet Value Line 1 Yr	BirchNet Essentials 2 Yr	BirchNet Essentials 1 Yr	BirchNet Essentials 3 Yr	Home Connection BirchNet Value & Basic	Home Essentials BirchNet Essentials
ADRNMOAX	\$48.95 I	\$53.95 I	\$50.95 I	\$52.95 I	\$54.95 I	\$54.95 I	\$56.95 I	\$51.95 I	\$55.95 I	\$68.95
ADVNMORA	\$48.95 I	\$53.95 I	\$50.95 I	\$52.95 I	\$54.95 I	\$54.95 I	\$56.95 I	\$51.95 I	\$55.95 I	\$68.95
AGNCMOAL	\$48.95 I	\$53.95 I	\$50.95 I	\$52.95 I	\$54.95 I	\$54.95 I	\$56.95 I	\$51.95 I	\$55.95 I	\$68.95
ANTOMO50	\$48.95 I	\$53.95 I	\$50.95 I	\$52.95 I	\$54.95 I	\$54.95 I	\$56.95 I	\$51.95 I	\$55.95 I	\$68.95
ARCHMOAX	\$48.95 I	\$53.95 I	\$50.95 I	\$52.95 I	\$54.95 I	\$54.95 I	\$56.95 I	\$51.95 I	\$55.95 I	\$68.95
ARGYMOPA	\$48.95 I	\$53.95 I	\$50.95 I	\$52.95 I	\$54.95 I	\$54.95 I	\$56.95 I	\$51.95 I	\$55.95 I	\$68.95
ARMSMOCR	\$48.95 I	\$53.95 I	\$50.95 I	\$52.95 I	\$54.95 I	\$54.95 I	\$56.95 I	\$51.95 I	\$55.95 I	\$68.95
ASGVMOOR	\$48.95 I	\$53.95 I	\$50.95 I	\$52.95 I	\$54.95 I	\$54.95 I	\$56.95 I	\$51.95 I	\$55.95 I	\$68.95
BLCYMORE	\$48.95 I	\$53.95 I	\$50.95 I	\$52.95 I	\$54.95 I	\$54.95 I	\$56.95 I	\$51.95 I	\$55.95 I	\$68.95
BLDLMOGU	\$48.95 I	\$53.95 I	\$50.95 I	\$52.95 I	\$54.95 I	\$54.95 I	\$56.95 I	\$51.95 I	\$55.95 I	\$68.95
BLFDMOLO	\$48.95 I	\$53.95 I	\$50.95 I	\$52.95 I	\$54.95 I	\$54.95 I	\$56.95 I	\$51.95 I	\$55.95 I	\$68.95
BLNGMOMY	\$48.95 I	\$53.95 I	\$50.95 I	\$52.95 I	\$54.95 I	\$54.95 I	\$56.95 I	\$51.95 I	\$55.95 I	\$68.95
BLSPMOCA	\$48.95 I	\$53.95 I	\$50.95 I	\$52.95 I	\$54.95 I	\$54.95 I	\$56.95 I	\$51.95 I	\$55.95 I	\$68.95
BNTNMOKI	\$48.95 I	\$53.95 I	\$50.95 I	\$52.95 I	\$54.95 I	\$54.95 I	\$56.95 I	\$51.95 I	\$55.95 I	\$68.95
BNTRMOFL	\$48.95 I	\$53.95 I	\$50.95 I	\$52.95 I	\$54.95 I	\$54.95 I	\$56.95 I	\$51.95 I	\$55.95 I	\$68.95
BNVLMOTU	\$48.95 I	\$53.95 I	\$50.95 I	\$52.95 I	\$54.95 I	\$54.95 I	\$56.95 I	\$51.95 I	\$55.95 I	\$68.95
BRFDMOCL	\$48.95 I	\$53.95 I	\$50.95 I	\$52.95 I	\$54.95 I	\$54.95 I	\$56.95 I	\$51.95 I	\$55.95 I	\$68.95
BSMRMOPE	\$48.95 I	\$53.95 I	\$50.95 I	\$52.95 I	\$54.95 I	\$54.95 I	\$56.95 I	\$51.95 I	\$55.95 I	\$68.95
BUFTMOHU	\$48.95 I	\$53.95 I	\$50.95 I	\$52.95 I	\$54.95 I	\$54.95 I	\$56.95 I	\$51.95 I	\$55.95 I	\$68.95
BWLGMOEA	\$48.95 I	\$53.95 I	\$50.95 I	\$52.95 I	\$54.95 I	\$54.95 I	\$56.95 I	\$51.95 I	\$55.95 I	\$68.95
CDHLM051	\$48.95 I	\$53.95 I	\$50.95 I	\$52.95 I	\$54.95 I	\$54.95 I	\$56.95 I	\$51.95 I	\$55.95 I	\$68.95
CDWLMOOL	\$48.95 I	\$53.95 I	\$50.95 I	\$52.95 I	\$54.95 I	\$54.95 I	\$56.95 I	\$51.95 I	\$55.95 I	\$68.95
CHFDM052	\$46.95 I	\$51.95 I	\$48.95 I	\$50.95 I	\$52.95 I	\$52.95 I	\$54.95 I	\$49.95 I	\$55.95 I	\$68.95
CHFFMOTU	\$48.95 I	\$53.95 I	\$50.95 I	\$52.95 I	\$54.95 I	\$54.95 I	\$56.95 I	\$51.95 I	\$55.95 I	\$68.95
CHLCMOMI	\$48.95 I	\$53.95 I	\$50.95 I	\$52.95 I	\$54.95 I	\$54.95 I	\$56.95 I	\$51.95 I	\$55.95 I	\$68.95
CHTNMOMU	\$48.95 I	\$53.95 I	\$50.95 I	\$52.95 I	\$54.95 I	\$54.95 I	\$56.95 I	\$51.95 I	\$55.95 I	\$68.95
CLSPMOFI	\$48.95 I	\$53.95 I	\$50.95 I	\$52.95 I	\$54.95 I	\$54.95 I	\$56.95 I	\$51.95 I	\$55.95 I	\$68.95
CLSPMONO	\$48.95 I	\$53.95 I	\$50.95 I	\$52.95 I	\$54.95 I	\$54.95 I	\$56.95 I	\$51.95 I	\$55.95 I	\$68.95
CLVLMOCI	\$48.95 I	\$53.95 I	\$50.95 I	\$52.95 I	\$54.95 I	\$54.95 I	\$56.95 I	\$51.95 I	\$55.95 I	\$68.95

Issued: November 7, 2017

Effective: November 17, 2017

Gordon P. Williams, Jr. – Senior Vice President & General Counsel  
Birch Telecom of Missouri, Inc. d/b/a Birch Communications  
2323 Grand Blvd., Suite 925  
Kansas City, MO 64108

CANCELLED  
August 2, 2019  
Missouri Public  
Service Commission  
JC-2020-0013

FILED  
Missouri Public  
Service Commission  
JC-2018-0058

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 BirchNet Value Line, BirchNet Basic Line, BirchNet Essentials, Home Connection and Home Essentials Pricing

A. Monthly Recurring Charges

1. AT&T Service Areas

CLLI	Business								Residential		(T)
	BirchNet Value Line 2 & 3 Yr	BirchNet Value Line 1 Yr	BirchNet Basic Line 3 Yr	BirchNet Basic Line 2 Yr	BirchNet Basic Line 1 Yr	BirchNet Essentials 2 Yr	BirchNet Essentials 1 Yr	BirchNet Essentials 3 Yr	Home Connection BirchNet Value & Basic	Home Essentials BirchNet Essentials	
ADRNMOAX	\$38.95(I)	\$43.95(I)	\$40.95(N)	\$42.95	\$45.95	\$44.95	\$46.95	\$41.95 (I)	\$45.95	\$68.95	(T)
ADVNMORA	\$38.95	\$43.95	\$40.95	\$42.95	\$45.95	\$44.95	\$46.95	\$41.95	\$45.95	\$68.95	(N)
AGNCMOAL	\$38.95(I)	\$43.95(I)	\$40.95(N)	\$42.95	\$45.95	\$44.95	\$46.95	\$41.95 (I)	\$45.95	\$68.95	(N)
ANTOMO50	\$38.95(I)	\$43.95(I)	\$40.95(N)	\$42.95	\$45.95	\$44.95	\$46.95	\$41.95 (I)	\$45.95	\$68.95	(N)
ARCHMOAX	\$38.95(I)	\$43.95(I)	\$40.95(N)	\$42.95	\$45.95	\$44.95	\$46.95	\$41.95 (I)	\$45.95	\$68.95	(N)
ARGYMOPA	\$38.95	\$43.95	\$40.95	\$42.95	\$45.95	\$44.95	\$46.95	\$41.95	\$45.95	\$68.95	(N)
ARSMOCR	\$38.95	\$43.95	\$40.95	\$42.95	\$45.95	\$44.95	\$46.95	\$41.95	\$45.95	\$68.95	(N)
ASGVMOOR	\$38.95(I)	\$43.95(I)	\$40.95(N)	\$42.95	\$45.95	\$44.95	\$46.95	\$41.95 (I)	\$45.95	\$68.95	(N)
BLCYMORE	\$38.95	\$43.95	\$40.95	\$42.95	\$45.95	\$44.95	\$46.95	\$41.95	\$45.95	\$68.95	(N)
BLDLMOGU	\$38.95(I)	\$43.95(I)	\$40.95(N)	\$42.95	\$45.95	\$44.95	\$46.95	\$41.95 (I)	\$45.95	\$68.95	(N)
BLFDMOLO	\$38.95	\$43.95	\$40.95	\$42.95	\$45.95	\$44.95	\$46.95	\$41.95	\$45.95	\$68.95	(N)
BLNGMOMY	\$38.95(I)	\$43.95(I)	\$40.95(N)	\$42.95	\$45.95	\$44.95	\$46.95	\$41.95 (I)	\$45.95	\$68.95	(N)
BLSPMOCA	\$38.95(I)	\$43.95(I)	\$40.95(N)	\$42.95	\$45.95	\$44.95	\$46.95	\$41.95 (I)	\$45.95	\$68.95	(N)
BNTNMOKI	\$38.95	\$43.95	\$40.95	\$42.95	\$45.95	\$44.95	\$46.95	\$41.95	\$45.95	\$68.95	(N)
BNTRMOFL	\$38.95(I)	\$43.95(I)	\$40.95(N)	\$42.95	\$45.95	\$44.95	\$46.95	\$41.95 (I)	\$45.95	\$68.95	(N)
BNVLMOTU	\$38.95(I)	\$43.95(I)	\$40.95(N)	\$42.95	\$45.95	\$44.95	\$46.95	\$41.95 (I)	\$45.95	\$68.95	(N)
BRFDMOCL	\$38.95(I)	\$43.95(I)	\$40.95(N)	\$42.95	\$45.95	\$44.95	\$46.95	\$41.95 (I)	\$45.95	\$68.95	(N)
BSMRMOPE	\$38.95(I)	\$43.95(I)	\$40.95(N)	\$42.95	\$45.95	\$44.95	\$46.95	\$41.95 (I)	\$45.95	\$68.95	(N)
BUFTMOHU	\$38.95	\$43.95	\$40.95	\$42.95	\$45.95	\$44.95	\$46.95	\$41.95	\$45.95	\$68.95	(N)
BWLGMOEA	\$38.95(I)	\$43.95(I)	\$40.95(N)	\$42.95	\$45.95	\$44.95	\$46.95	\$41.95 (I)	\$45.95	\$68.95	(N)
CDHLMO51	\$38.95(I)	\$43.95(I)	\$40.95(N)	\$42.95	\$45.95	\$44.95	\$46.95	\$41.95 (I)	\$45.95	\$68.95	(N)
CDWLMOOL	\$38.95(I)	\$43.95(I)	\$40.95(N)	\$42.95	\$45.95	\$44.95	\$46.95	\$41.95 (I)	\$45.95	\$68.95	(N)
CHFDMO52	\$36.95	\$41.95	\$40.95(N)	\$42.95	\$45.95	\$44.95	\$46.95	\$41.95 (I)	\$45.95	\$68.95	(N)
CHFFMOTU	\$38.95	\$43.95	\$40.95	\$42.95	\$45.95	\$44.95	\$46.95	\$41.95	\$45.95	\$68.95	(N)
CHLCMOMI	\$38.95(I)	\$43.95(I)	\$40.95(N)	\$42.95	\$45.95	\$44.95	\$46.95	\$41.95 (I)	\$45.95	\$68.95	(N)
CHTNMOMU	\$38.95	\$43.95	\$40.95	\$42.95	\$45.95	\$44.95	\$46.95	\$41.95	\$45.95	\$68.95	(N)
CLSPMOFI	\$38.95(I)	\$43.95(I)	\$40.95(N)	\$42.95	\$45.95	\$44.95	\$46.95	\$41.95 (I)	\$45.95	\$68.95	(N)
CLSPMONO	\$38.95(I)	\$43.95(I)	\$40.95(N)	\$42.95	\$45.95	\$44.95	\$46.95	\$41.95 (I)	\$45.95	\$68.95	(N)
CLVLMOCI	\$38.95	\$43.95	\$40.95	\$42.95	\$45.95	\$44.95	\$46.95	\$41.95	\$45.95	\$68.95	(N)

Issued: April 26, 2017

Effective: May 6, 2017

Gordon P. Williams, Jr. – Senior Vice President & General Counsel  
Birch Telecom of Missouri, Inc. d/b/a Birch Communications  
2323 Grand Blvd., Suite 925  
Kansas City, MO 64108

CANCELLED  
November 17, 2017  
Missouri Public  
Service Commission  
JC-2018-0058

FILED  
Missouri Public  
Service Commission  
JC-2017-0212

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 BirchNet Value Line, BirchNet Basic Line, BirchNet Essentials, Home Connection and Home Essentials Pricing (1)

(N)

A. Monthly Recurring Charges

CLLI	BirchNet Value Line 2 Yr	BirchNet Value Line 1 Yr	BirchNet Basic Line 2 Yr	BirchNet Basic Line 1 Yr	BirchNet Essentials 2 Yr	BirchNet Essentials 1 Yr	BirchNet Essentials 3 Yr	Home Connection	Home Essentials
ADRNMOAX	\$36.95	\$41.95	\$42.95	\$45.95	\$44.95	\$46.95	\$39.95	\$45.95	\$68.95
AGNCMOAL	\$36.95	\$41.95	\$42.95	\$45.95	\$44.95	\$46.95	\$39.95	\$45.95	\$68.95
ANTOMO50	\$36.95	\$41.95	\$42.95	\$45.95	\$44.95	\$46.95	\$39.95	\$45.95	\$68.95
ARCHMOAX	\$36.95	\$41.95	\$42.95	\$45.95	\$44.95	\$46.95	\$39.95	\$45.95	\$68.95
ASGVMOOR	\$36.95	\$41.95	\$42.95	\$45.95	\$44.95	\$46.95	\$39.95	\$45.95	\$68.95
BLDLMOGU	\$36.95	\$41.95	\$42.95	\$45.95	\$44.95	\$46.95	\$39.95	\$45.95	\$68.95
BLNGMOMY	\$36.95	\$41.95	\$42.95	\$45.95	\$44.95	\$46.95	\$39.95	\$45.95	\$68.95
BLSPMOCA	\$36.95	\$41.95	\$42.95	\$45.95	\$44.95	\$46.95	\$39.95	\$45.95	\$68.95
BNTRMOFL	\$36.95	\$41.95	\$42.95	\$45.95	\$44.95	\$46.95	\$39.95	\$45.95	\$68.95
BNVLMOTU	\$36.95	\$41.95	\$42.95	\$45.95	\$44.95	\$46.95	\$39.95	\$45.95	\$68.95
BRFDMOCL	\$36.95	\$41.95	\$42.95	\$45.95	\$44.95	\$46.95	\$39.95	\$45.95	\$68.95
BSMRMOPE	\$36.95	\$41.95	\$42.95	\$45.95	\$44.95	\$46.95	\$39.95	\$45.95	\$68.95
BWLGMOEA	\$36.95	\$41.95	\$42.95	\$45.95	\$44.95	\$46.95	\$39.95	\$45.95	\$68.95
CDHLMO51	\$36.95	\$41.95	\$42.95	\$45.95	\$44.95	\$46.95	\$39.95	\$45.95	\$68.95
CDWLMOOL	\$36.95	\$41.95	\$42.95	\$45.95	\$44.95	\$46.95	\$39.95	\$45.95	\$68.95
CHFDMO52	\$36.95	\$41.95	\$42.95	\$45.95	\$44.95	\$46.95	\$39.95	\$45.95	\$68.95
CHLCMOMI	\$36.95	\$41.95	\$42.95	\$45.95	\$44.95	\$46.95	\$39.95	\$45.95	\$68.95
CLSPMOFI	\$36.95	\$41.95	\$42.95	\$45.95	\$44.95	\$46.95	\$39.95	\$45.95	\$68.95
CLSPMONO	\$36.95	\$41.95	\$42.95	\$45.95	\$44.95	\$46.95	\$39.95	\$45.95	\$68.95
CMTNMODI	\$36.95	\$41.95	\$42.95	\$45.95	\$44.95	\$46.95	\$39.95	\$45.95	\$68.95
CMTNMONO	\$36.95	\$41.95	\$42.95	\$45.95	\$44.95	\$46.95	\$39.95	\$45.95	\$68.95
CPGRMOED	\$36.95	\$41.95	\$42.95	\$45.95	\$44.95	\$46.95	\$39.95	\$45.95	\$68.95
CRTHMOFL	\$36.95	\$41.95	\$42.95	\$45.95	\$44.95	\$46.95	\$39.95	\$45.95	\$68.95
CRTNMOLI	\$36.95	\$41.95	\$42.95	\$45.95	\$44.95	\$46.95	\$39.95	\$45.95	\$68.95
CTVLMOED	\$36.95	\$41.95	\$42.95	\$45.95	\$44.95	\$46.95	\$39.95	\$45.95	\$68.95
DESTMOGI	\$36.95	\$41.95	\$42.95	\$45.95	\$44.95	\$46.95	\$39.95	\$45.95	\$68.95
DXTRMOMA	\$36.95	\$41.95	\$42.95	\$45.95	\$44.95	\$46.95	\$39.95	\$45.95	\$68.95
EDINMOEX	\$36.95	\$41.95	\$42.95	\$45.95	\$44.95	\$46.95	\$39.95	\$45.95	\$68.95
ELDNMOEX	\$36.95	\$41.95	\$42.95	\$45.95	\$44.95	\$46.95	\$39.95	\$45.95	\$68.95
ELSBMOTW	\$36.95	\$41.95	\$42.95	\$45.95	\$44.95	\$46.95	\$39.95	\$45.95	\$68.95
EURKMO53	\$36.95	\$41.95	\$42.95	\$45.95	\$44.95	\$46.95	\$39.95	\$45.95	\$68.95
EXSPMOME	\$36.95	\$41.95	\$42.95	\$45.95	\$44.95	\$46.95	\$39.95	\$45.95	\$68.95

(N)

(1) 3-year terms available for the BirchNet Value Line and Basic Line. Rates match the 2-year rates.

(N)

Issued: May 6, 2009

Effective: June 5, 2009

Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of Missouri, Inc. dba Birch Communications  
2300 Main Street, Suite 600  
Kansas City, MO 64108

CANCELLED  
May 6, 2017  
Missouri Public  
Service Commission  
JC-2017-0212

FILED  
Missouri Public  
Service Commission  
JC-2009-0794



4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 BirchNet Value Line, BirchNet Basic Line, BirchNet Essentials, Home Connection and Home Essentials Pricing

(D,N)

A. Monthly Recurring Charges

CLLI	BirchNet Value Line 2 Yr	BirchNet Value Line 1 Yr	BirchNet Basic Line 2 Yr	BirchNet Basic Line 1 Yr	BirchNet Essentials 2 Yr	BirchNet Essentials 1 Yr	Home Connection	Home Essentials
ADRNMOAX	\$36.95	\$41.95	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95
AGNCMOAL	\$36.95	\$41.95	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95
ANTOMO50	\$36.95	\$41.95	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95
ARCHMOAX	\$36.95	\$41.95	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95
ASGVMOOR	\$36.95	\$41.95	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95
BLDLMOGU	\$36.95	\$41.95	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95
BLNGMOMY	\$36.95	\$41.95	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95
BLSPMOCA	\$36.95	\$41.95	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95
BNTRMOFL	\$36.95	\$41.95	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95
BNVLMOTU	\$36.95	\$41.95	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95
BRFDMOCL	\$36.95	\$41.95	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95
BSMRMOPE	\$36.95	\$41.95	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95
BWLGMOEAE	\$36.95	\$41.95	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95
CDHLMO51	\$36.95	\$41.95	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95
CDWLMOOL	\$36.95	\$41.95	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95
CHFDMO52	\$36.95	\$41.95	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95
CHLCMOMI	\$36.95	\$41.95	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95
CLSPMOFI	\$36.95	\$41.95	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95
CLSPMONO	\$36.95	\$41.95	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95
CMTNMODI	\$36.95	\$41.95	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95
CMTNMONO	\$36.95	\$41.95	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95
CPGRMOED	\$36.95	\$41.95	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95
CRTHMOFL	\$36.95	\$41.95	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95
CRTNMOLI	\$36.95	\$41.95	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95
CTVLMOED	\$36.95	\$41.95	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95
DESTMOGI	\$36.95	\$41.95	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95
DXTRMOMA	\$36.95	\$41.95	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95
EDINMOEX	\$36.95	\$41.95	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95
ELDNMOEX	\$36.95	\$41.95	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95
ELSBMOTW	\$36.95	\$41.95	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95
EURKMO53	\$36.95	\$41.95	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95
EXSPMOME	\$36.95	\$41.95	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95

(D,N)

Issued: November 19, 2008

Effective: December 19, 2008

Christopher J. Bunce, Vice President Legal, and General Counsel

Birch Communications  
2300 Main St. Suite 600  
Kansas City, MO 64108

CANCELLED  
June 5, 2009  
Missouri Public  
Service Commission  
JC-2009-0794

Filed  
Missouri Public  
Service Commission  
JC-2009-0381

4. SERVICES (continued)

(N)

4.5 General Exchange Services (continued)

4.5.27 BirchNet Value Line, BirchNet Basic Line, BirchNet Essentials, Home Connection and Home Essentials Pricing

A. Monthly Recurring Charges

City Name	CLLI	BirchNet Value Line 2 Yr	BirchNet Value Line 1 Yr	BirchNet Basic Line 2 Yr	BirchNet Basic Line 1 Yr	BirchNet Essentials 2 Yr	BirchNet Essentials 1 Yr	Home Connection	Home Essentials
ADRIAN	ADRNMOAX	\$36.95	\$41.95	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95
	KSCYKSCV	\$36.95	\$41.95	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95
	KSCYMO55	\$36.95	\$41.95	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95
	KSCYMOSW	\$36.95	\$41.95	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95
ADVANCE	ADVNMORA	\$36.95	\$41.95	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95
	CPGRMOC	\$36.95	\$41.95	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95
	DRDNMOAA	\$36.95	\$41.95	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95
	STLSMOPL	\$36.95	\$41.95	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95
AFTON	CRVCMOGM	\$36.95	\$41.95	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95
	STLVMOMP	\$36.95	\$41.95	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95
AGENCY	AGNCMOAL	\$36.95	\$41.95	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95
	KSCYMO55	\$36.95	\$41.95	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95
	KSCYMOEC	\$36.95	\$41.95	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95
ALBANY	ALBYMOXA	\$36.95	\$41.95	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95
	KSCYMOEC	\$36.95	\$41.95	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95
	RUVLMOAE	\$36.95	\$41.95	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95
ALDRICH	ALDRMOXA	\$36.95	\$41.95	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95
ALLENDALE	ALDLMOXA	\$36.95	\$41.95	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95
ALMA	ALMAMOX	\$36.95	\$41.95	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95
ALTEBGFRHN	FRHNMOTA	\$36.95	\$41.95	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95
	STLSMO21	\$36.95	\$41.95	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95
ALTON	ALTNMOXA	\$36.95	\$41.95	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95
	BASNMO06	\$36.95	\$41.95	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95
	BASNMOBJ	\$36.95	\$41.95	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95
	BASNMOCU	\$36.95	\$41.95	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95
	BASNMOXA	\$36.95	\$41.95	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95
AMAZONIA	AMZNMOMA	\$36.95	\$41.95	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95
	KSCYMO55	\$36.95	\$41.95	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95
AMORET	AMRTMOXA	\$36.95	\$41.95	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95
AMSTERDAM	AMSTMOXA	\$36.95	\$41.95	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95
ANDERSON	ARSNMOXA	\$36.95	\$41.95	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95
ANDOVER	LAMNIXO	\$36.95	\$41.95	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95
ANNAPOLIS	ANNPMOMA	\$36.95	\$41.95	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95
	STLSMOZC	\$36.95	\$41.95	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95

(N)

Issued: October 30, 2008

Effective: November 28, 2008

Christopher J. Bunce, Vice President Legal, and General Counsel

Birch Communications  
2300 Main St. Suite 600  
Kansas City, MO 64108

Cancelled  
December 19, 2008  
Missouri Public  
Service Commission  
JC-2009-0381

FILED  
Missouri Public  
Service Commission  
JC-2009-0306

## 4. SERVICES (continued)

4.5 General Exchange Services (continued)

## 4.5.27 BirchNet Basic Line, BirchNet Essentials, Home Connection and Home Essentials Pricing

## A. Monthly Recurring Charges

City Name	CLLI	BirchNet Basic Line 2 Yr	BirchNet Basic Line 1 Yr	BirchNet Essentials 2 Yr	BirchNet Essentials 1 Yr	Home Connection	Home Essentials
ADRIAN	ADRNMOAX	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95
	KSCYKSCV	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95
	KSCYMO55	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95
	KSCYMOSW	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95
ADVANCE	ADVNMORA	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95
	CPGRMOCP	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95
	DRDNMOAA	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95
	STLSMOPL	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95
AFTON	CRVCMOGM	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95
	STLVMOMP	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95
AGENCY	AGNCMOAL	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95
	KSCYMO55	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95
	KSCYMOEC	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95
ALBANY	ALBYMOXA	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95
	KSCYMOEC	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95
	RUVLMOAE	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95
ALDRICH	ALDRMOXA	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95
ALLEDALE	ALDLMOXA	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95
ALMA	ALMAMOX	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95
ALTEBGRHN	FRHNMOTA	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95
	STLSMO21	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95
ALTON	ALTNMOXA	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95
	BASNMO06	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95
	BASNMOBJ	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95
	BASNMOCU	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95
	BASNMOXA	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95
AMAZONIA	AMZNMOMA	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95
	KSCYMO55	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95
AMORET	AMRTMOXA	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95
AMSTERDAM	AMSTMOXA	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95
ANDERSON	ARSNMOMA	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95
ANDOVER	LAMNAXO	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95
ANNAPOLIS	ANNPMOMA	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95
	STLSMOZC	\$42.95	\$45.95	\$44.95	\$46.95	\$45.95	\$68.95

Issued: July 9, 2008

Effective: August 8, 2008

Christopher J. Bunce, Vice President Legal, and General Counsel

Birch Communications  
2300 Main St. Suite 600  
Kansas City, MO 64108CANCELLED  
November 29, 2008  
Missouri Public  
Service Commission  
JC-2009-0306FILED  
Missouri Public  
Service Commission