

3. TOLL SERVICES (continued)

3.1.5 Services Packages*

3.1.5.1 Bronze Package*

3.1.5.1.1 Description - The Bronze Package plan offers Residential Customers a flat rate charge for Local Telephone Service, Long Distance Service and Digital Cable TV. The Bronze Package includes: 3 calling features, metro calling plan, unlimited long distance, and equipment for 2 televisions.

3.1.5.2 Bronze II Package*

3.1.5.2.1 Description - The Bronze II Package plan offers Residential Customers a flat rate charge for Local Telephone Service, Long Distance Service and High-Speed Internet. The Bronze Package II includes: 3 calling features, metro calling plan, unlimited long distance, and Starter High-Speed Internet.

3.1.5.3 Silver Package*

3.1.5.3.1 Description - The Silver Package plan offers Residential Customers a flat rate charge for Local Telephone Service, Long Distance Service, Digital Cable TV, and High-Speed Internet. The Silver Package includes: 3 calling features, metro calling plan, unlimited long distance, equipment for 2 televisions, and Starter High-Speed Internet.

3.1.5.4 Gold Package*

3.1.5.4.1 Description - The Gold Package plan offers Residential Customers a flat rate charge for Local Telephone Service, Long Distance Service, Digital Cable TV, 1 Premium Movie Channel and High-Speed Internet. The Gold Package includes: 5 calling features, metro calling plan, caller ID on TV, unlimited long distance, equipment for 3 televisions and Standard High-Speed Internet.

3.1.5.5 Platinum Package*

3.1.5.6.1 Description - The Platinum Package plan offers Residential Customers a flat rate charge for Local Telephone Service, Long Distance Service, Digital Cable TV, 4 Premium Movie Channel and High-Speed Internet. The Platinum Package includes: 10 calling features, metro calling plan, caller ED on TV, voicemail, unlimited long distance, equipment for 3 televisions and Premium High-Speed Internet.

* As of June 14, 2013, these Service Packages will no longer be available to new Customers. The Company will inform current Customers who discontinue these packages that these packages will no longer be available.

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3. TOLL SERVICES (continued)

3.2 Timing of Messages

- 3.2.1 Outbound and inbound toll service calls are timed in 6 (six) second increments with all 18 (eighteen) second minimum. Travel Card service calls are time in 1 (one) minute increments.
- 3.2.2 For station to station calls, call timing begins when a connection is established between the calling telephone and the called telephone station.
- 3.2.3 For person to person calls, call timing begins when a connection is established between the calling person and the particular person, station or mobile unit specified or an agreed alternate. Operator Services rates specified in the Company's Basic Local Telecommunications Service tariff, PSC Mo. No. 1, may apply.
- 3.2.4 Call timing ends when the calling station "hangs up," thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Company operator.

3.3 Usage Charges

3.3.1 Long Distance Rates

Standard Rates	Residential	Commercial
Interstate InterLATA - Peak	.09	.08
Off-Peak	.07	.08
Intrastate IntraLATA - Peak	.09	.09
Off-Peak	.09	.09

3.3.2 Calling Plans

3.3.2.i Unite Residential

Unite 100 - 100 minutes of long distance	4.95
Excess usage	.065/minute
Unite 250 - 250 minutes of long distance	14.95
Excess usage	.065/minute

3.3.2.ii Unite Unlimited Calling Plan*

Standard Residential - \$19.95/month**	Residential Silver - \$0.00/month**
Residential Bronze Bundle - \$9.95/month**	Residential Gold - \$0.00/month**
Residential Bronze II Bundle - \$9.95/month**	Residential Platinum - \$0.00/month**

*Rates above apply when purchased with the corresponding Video and/or HSD bundle package.
 ** As of June 14, 2013, these Service Packages will no longer be available to new Customers. The Company will inform current Customers who discontinue these packages that these packages will no longer be available.

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