

## ALPHABETIC SUBJECT INDEX

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**INTRODUCTION**

This tariff applies to the Company's resale and facilities-based offering of local exchange telecommunications services, upon receiving a customer request for service, within the State of Missouri in the exchanges served by and as listed in the tariffs of Southwestern Bell Telephone Company d/b/a AT&T Missouri ("AT&T"), CenturyTel of Missouri, LLC ("CenturyTel"), Embarq Missouri, Inc. d/b/a Embarq ("Embarq") and Spectra Communications Group, LLC d/b/a CenturyLink ("Spectra").

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(N)

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**INTRODUCTION**

This tariff applies to the Company's resale and facilities-based offering of local exchange telecommunications services, upon receiving a customer request for service, within the State of Missouri in the exchanges served by and as listed in the tariffs of Southwestern Bell Telephone Company d/b/a AT&T Missouri ("AT&T"), CenturyTel of Missouri, LLC ("CenturyTel") and Embarq Missouri, Inc. d/b/a Embarq ("Embarq").

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(T)

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## INTRODUCTION

This tariff applies to the Company's resale and facilities-based offering of local exchange telecommunications services, upon receiving a customer request for service, within the State of Missouri in the exchanges served by and as listed in the tariffs of Southwestern Bell Telephone Company ("SWBT"), GTE Midwest Incorporated d/b/a Verizon Midwest ("Verizon") and Sprint of Missouri ("Sprint").

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**SECTION 2 – RULES AND REGULATIONS, (CONT'D.)**

**2.1 Undertaking of the Company, (Cont'd.)**

**2.1.3 Terms and Conditions**

- A. Minimum Period** - Service is provided on a term basis only. The minimum term period is one (1) year unless otherwise specified in this tariff or mutually agreed upon by contract. Penalties may apply for early termination of the term agreement.
- B.** Except as otherwise stated in this tariff, Customers may be required to enter into written service orders which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff. Customers will also be required to execute any other documents as may be reasonably requested by the Company.
- C. Continuation of Service:** Except as otherwise stated in this tariff, at the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall be renewed automatically for a one (1) year term, unless the Customer provides notice of intent not to renew such agreement at least thirty (30) days prior to the end of the initial or any additional term. Any termination shall not relieve the Customer of its obligation to pay any charges incurred under the service order and this tariff prior to termination. The rights and obligations that by their nature extend beyond the termination of the term of the service order shall survive such termination. (C)
- D.** In any action between the parties to enforce any provision of this tariff, the prevailing party shall be entitled to recover its legal fees and court costs from the non-prevailing party in addition to other relief a court may award.
- E.** Service may be terminated upon written notice to the Customer if:
  - .1 the Customer is using the service in violation of this tariff; or
  - .2 the Customer is using the service in violation of the law.
- F.** This tariff shall be interpreted and governed by the laws of the State of Missouri without regard for its choice of laws provision. (C)

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SECTION 2 - RULES AND REGULATIONS, (CONT'D) Missouri Public Service Commission

2.1 Undertaking of the Company, (Cont'd.)

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2.1.3 Terms and Conditions

- A. **Minimum Period** - Service is provided on a term basis only. The minimum term period is one (1) year unless otherwise specified in this tariff or mutually agreed upon by contract. Penalties may apply for early termination of the term agreement.
- B. Except as otherwise stated in this tariff, Customers may be required to enter into written service orders which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff. Customers will also be required to execute any other documents as may be reasonably requested by the Company.
- C. At the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month-to-month basis at the then current rates unless terminated by either party upon notice. Any termination shall not relieve the Customer of its obligation to pay any charges incurred under the service order and this tariff prior to termination. The rights and obligations that by their nature extend beyond the termination of the term of the service order shall survive such termination.
- D. In any action between the parties to enforce any provision of this tariff, the prevailing party shall be entitled to recover its legal fees and court costs from the non-prevailing party in addition to other relief a court may award.
- E. Service may be terminated upon written notice to the Customer if:
  - .1 the Customer is using the service in violation of this tariff; or
  - .2 the Customer is using the service in violation of the law.
- F. This tariff shall be interpreted and governed by the laws of the State of Missouri without regard for its choice of laws provision.

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**SECTION 2 – RULES AND REGULATIONS, (CONT'D.)**

**2.5 Payment Arrangements, (Cont'd.)**

**2.5.2 Billing and Collection of Charges**

The Customer is responsible for payment of all charges incurred by the Customer or other Authorized Users for services and facilities furnished to the Customer by the Company.

- A. Nonrecurring charges are due and payable within thirty (30) days after the invoice date, unless otherwise agreed to in advance.
- B. The Company shall present invoices for recurring charges monthly to the Customer, in advance of the month in which service is provided, and Recurring Charges shall be due and payable within thirty (30) days after the invoice date. When billing is based on customer usage, charges will be billed monthly for the preceding billing periods.
- C. When service does not begin on the first day of the month, or end on the last day of the month, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have thirty (30) days.

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**SECTION 2 – RULES AND REGULATIONS, (CONT'D.)**

**2.5 Payment Arrangements, (Cont'd.)**

**2.5.2 Billing and Collection of Charges, (Cont'd.)**

- D.** Billing of the Customer by the Company will begin on the Service Commencement Date, which is the first day following the date on which the Company notifies the Customer that the service or facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in this tariff or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.
- E.** The following information will appear on Residential bills:
- the number of access lines for which charges are stated
  - the beginning or ending dates of the billing period
  - the date the bill becomes delinquent if not paid on time
  - the unpaid balance (if any)
  - the amount for basic service and an itemization of the amount due for toll service, if applicable, including the date and duration of each toll call
  - an itemization of the amount due for taxes, franchise fees, Relay Missouri surcharge, 911 surcharges (if applicable) and other surcharges as may be necessary and appropriate
  - the total amount due
  - if applicable, the amount of a deposit and interest accrued on a deposit which has been credited to the charges stated
  - a telephone number where inquiries may be made
  - if a deposit is held by the Company
- F.** During the first billing period in which a residential Customer receives service, the Company provides each Customer an insert or other written notice that contains an itemized account of the charges for the equipment and service for which the customer has contracted.

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**SECTION 2 – RULES AND REGULATIONS, (CONT'D.)**

**2.5 Payment Arrangements, (Cont'd.)**

**2.5.9 Cancellation by Customer**

Customers may cancel service verbally or in writing. The Company shall hold the Customer responsible for payment of all charges, including fixed fees, surcharges, etc., which accrue through the end of the Customer's bill cycle, unless otherwise noted in the description of the service affected. Customers that cancel the primary local exchange line will have the entire Account disconnected, including any secondary line and all associated features. In the event the Customer executes a term commitment agreement with the Company, the Customer must cancel service and terminate the agreement in accordance with the agreement terms. (C) (C)

**2.5.10 Changes in Service Requested**

If the Customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the Customer's installation fee shall be adjusted accordingly.

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**SECTION 2 – RULES AND REGULATIONS, (CONT'D.)**

**2.5 Payment Arrangements, (Cont'd.)**

**2.5.9 Cancellation by Customer**

Customers may cancel service verbally or in writing. The Company shall hold the Customer responsible for payment of all charges, including fixed fees, surcharges, etc., which accrue up to the cancellation date. Customers that cancel the primary local exchange line will have the entire Account disconnected, including any secondary line and all associated features. In the event the Customer executes a term commitment agreement with the Company, the Customer must cancel service and terminate the agreement in accordance with the agreement terms.

**2.5.10 Changes in Service Requested**

If the Customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the Customer's installation fee shall be adjusted accordingly.

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**SECTION 2 – RULES AND REGULATIONS, (CONT'D.)**

**2.9 Cancellation of Service/Termination Liability**

If a Customer cancels a Service Order or terminates services before the completion of the term for any reason whatsoever other than a service interruption (as defined in Section 2.7.1 above), the Customer agrees to pay to the Company termination liability charges, as defined below. These charges shall become due as of the effective date of the cancellation or termination and be payable within the period, set forth in Section 2.5.2.

**2.9.1 Termination Liability**

- A. The Customer's termination liability for cancellation of term or contract service shall be equal to: (T)
  - .1 all unpaid Non-Recurring charges reasonably expended by the Company to establish service to the Customer; plus (T)
  - .2 any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by the Company on behalf of the Customer; plus (T)
  - .3 90% of the Monthly Recurring Charge for the service under the term agreement, multiplied by the number of lines, multiplied by the months remaining in the term agreement. (T)
- B. Customers who subscribe to service on a month-to-month basis will be billed a \$50.00 initiation fee on a final invoice if service is cancelled within the first billing period. (N)  
(N)

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**SECTION 2 – RULES AND REGULATIONS, (CONT'D.)**

**2.9 Cancellation of Service/Termination Liability**

If a Customer cancels a Service Order or terminates services before the completion of the term for any reason whatsoever other than a service interruption (as defined in Section 2.7.1 above), the Customer agrees to pay to the Company termination liability charges, as defined below. These charges shall become due as of the effective date of the cancellation or termination and be payable within the period, set forth in Section 2.5.2.

**2.9.1 Termination Liability**

The Customer's termination liability for cancellation of service shall be equal to:

- A. all unpaid Non-Recurring charges reasonably expended by the Company to establish service to the Customer; plus
  - B. any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by the Company on behalf of the Customer; plus
  - C. 90% of the Monthly Recurring Charge for the service under the term agreement, multiplied by the number of lines, multiplied by the months remaining in the term agreement. (C)  
|  
(C)
- (D)  
(D)

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

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2.9 Cancellation of Service/Termination Liability

If a Customer cancels a Service Order or terminates services before the completion of the term for any reason whatsoever other than a service interruption (as defined in Section 2.7.1 above), the Customer agrees to pay to the Company termination liability charges, as defined below. These charges shall become due as of the effective date of the cancellation or termination and be payable within the period, set forth in Section 2.5.2.

2.9.1 Termination Liability

The Customer's termination liability for cancellation of service shall be equal to:

- A. all unpaid Non-Recurring charges reasonably expended by the Company to establish service to the Customer; plus
- B. any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by the Company on behalf of the Customer; plus
- C. all Recurring Charges specified in the applicable Service Order Tariff for the balance of the then current term discounted at the prime rate announced in the Wall Street Journal on the third business day following the date of cancellation;
- D. minus a reasonable allowance for costs avoided by the Company as a direct result of the Customer's cancellation.


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**SECTION 2 – RULES AND REGULATIONS, (CONT'D.)**

**2.9 Cancellation of Service/Termination Liability, (Cont'd.)**

**2.9.1 Termination Liability, (Cont'd.)**

**A. Term Contract Services, (Cont'd.)**

- 3. Lines Switched to Another Carrier<sup>1</sup> – All lines that are switched to another carrier, except those switched due to Customer moves, consolidations or splits, are subject to an Early Termination Fee ("ETF") of \$25.00 per line switched multiplied by the number of months remaining on the term agreement. (C)
- 4. Disconnected Lines<sup>1</sup> – Disconnected lines will be subject to an ETF based on the following:
  - a. Customers with 1 – 5 lines: When the number of lines disconnected is greater than 50% of the Customer's lines, all disconnected lines will be subject to an ETF of \$25.00 per line disconnected multiplied by the number of months remaining on the term agreement.
  - b. Customers with 6 or more lines: When the number of lines disconnected is greater than 20% of the Customer's lines, all disconnected lines will be subject to an ETF of \$25.00 per line disconnected multiplied by the number of months remaining on the term agreement. (C)

**B. Month-to-Month Service (T)**

Customers who subscribe to service on a month-to-month basis will be billed a \$50.00 initiation fee on a final invoice if service is cancelled within the first billing period. (M)

<sup>1</sup> Does not apply to Corporate Advantage or Corporate Contract accounts (N)

*Some material now found on this page previously found in this Section on 2<sup>nd</sup> Revised Page 36*

**SECTION 2 – RULES AND REGULATIONS, (CONT'D.)**

**2.13 Taxes, Fees and Surcharges, (Cont'd.)**

**2.13.1 Missouri Universal Service Fund**

- A. The Company will place, on each retail end-user customer's bill, a surcharge equal to the Missouri Universal Service Fund percentage assessment ordered by the Missouri Public Service Commission.
- B. The surcharge will appear as a separate line item detailed as "Missouri Universal Service Fund."
- C. The surcharge percentage will be applied to the total of each customer's charges for intrastate regulated telecommunications services that meet the definition of net jurisdictional revenues at 4 CSR 240-31.010(12).

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(N)

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**SECTION 3 – SERVICE AREAS**

**3.1 Local Exchange Service Areas**

The Company will provide Services from all exchanges of its Underlying Carrier, in conformance with that Underlying Carrier's existing local exchange boundary maps as approved by the Commission.

The local calling areas will mirror the local calling areas of the Company's Underlying Carrier, exclusive of the two-way Extended Area Service exchanges offered by the Underlying Carrier.

**3.2 Exchange Listings**

**3.2.1 Southwestern Bell Telephone Company**

Adrian	Cardwell	Elsberry	Harvester
Advance	Carl Junction	Essex	Hayti
Agency	Carrolton	Eureka	Herculaneum-Pevely
Altenburg-Frohna	Carthage	Excelsior Springs	Hibgee
Antonia	Caruthersville	Fair Grove	High Ridge
Archie	Cedar Hill	Farley	Hillsboro
Argyle	Center	Farmington	Holcomb
Armstrong	Chaffee	Fayette	Hornersville
Ash Grove	Charleston	Fenton	Imperial
Beaufort	Chesterfield	Ferguson	Independence
Bell City	Chillicothe	Festus-Crystal City	Jackson
Belton	Clarksville	Fisk	Jasper
Benton	Clever	Flat River	Joplin
Billings	Climax Springs	Florissant	Kansas City
Bismarck	Creve Coeur	Frankford	Kennett
Bloomfield	Deering	Fredericktown	Kirksville
Bloomsdale	DeKalb	Freeburg	Kirkwood
Blue Springs	DeSoto	Fulton	Knob Noster
Bonne Terre	Deering	Gideon	La Monte
Boonville	Delta	Gladstone	Ladue
Bowling Green	Dexter	Glasgow	Lake Ozark
Bridgeton	Downing	Grain Valley	Lamar
Brookfield	E. Independence	Gravois Mills	Lancaster
Camdenton	East Prairie	Gray Summit	Leadwood
Campbell	Edina	Greenwood	Lee's Summit
Cape Girardeau	Eldon	Hannibal	Liberty

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**SECTION 3 – SERVICE AREAS, (CONT'D.)**

**3.2 Exchange Listings, (Cont'd.)**

**3.2.1 Southwestern Bell Telephone Company, (Cont'd.)**

Lilbourn	Nixa	Riverview	Union
Linn	Oak Ridge	Rogersville	Valley Park
Lockwood	Oakville	Rushville	Versailles
Louisiana	Old Appleton	Ste. Genevieve	Walnut Grove
Macks Creek	Oran	St. Charles	Wardell
Malden	Osage Beach	St. Clair	Ware
Manchester	Overland	St. Joseph	Washington
Marble Hill	Pacific	St. Louis	Webb City
Marceline	Parkville	St. Mary's	Webster Groves
Marionville	Patton	San Antonio	Wellsville
Marshall	Paynesville	Sappington	Westphalia
Marston	Perryville	Scott City	Willard
Maxville	Pierce City	Sedalia	Wyatt
Mehlville	Pocohontas-New Wells	Senath	
Meta	Pond	Sikeston	
Mexico	Poplar Bluff	Slater	
Moberly	Portage Des Sioux	Southville	
Monett	Portageville	South Kansas City	
Montgomery City	Puxico	Spanish Lake	
Morehouse	Qulin	Springfield	
Nashua	Raytown	Stafford	
Neosho	Republic	Stanberry	
Nevada	Richmond	Tiffany Springs	
New Franklin	Richwoods	Trenton	
New Madrid	Risco	Tuscumbia	

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SECTION 3 – SERVICE AREAS, (CONT'D.)

3.2 Exchange Listings, (Cont'd.)

3.2.2 Sprint of Missouri

Service in the following Sprint exchanges is proposed pending approval of an interconnection agreement between the Company and Sprint.

Appleton City	Henrietta	Oterville
Blackburn	Holden	Pickering
Blairstown	Holt	Platte City
Brazito	Hopkins	Pleasant Hill
Buckner	Houstonia	Richland
Butler	Ionia	Rolla
Calhoun	Jefferson City	Russellville
California	Kearney	St. Robert
Camden Point	King City	St. Thomas
Centertown	Kingsville	Salem
Centerview	Lake Lotawana	Smithton
Chilhowee	Lebanon	Strasburg
Clarksburg	Leeton	Sweet Springs
Clinton	Lexington	Syracuse
Coal	Lincoln	Taos
Cole Camp	Lone Jack	Tarkio
Craig	Malta Bend	Tipton
Dearborn	Maryville	Ulrich
Deepwater	Missouri City	Warrensburg
Edgerton	Montrose	Warsaw
Eugene	Mound City	Waverly
Fairfax	New Bloomfield	Waynesville
Ferrelview	Newburg	Wellington
Fort Leonard Wood	Norborne	Weston
Greenridge	Oak Grove	Windsor
Hardin	Odessa	
Harrisonville	Orrick	

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SECTION 3 – SERVICE AREAS, (CONT'D.)

3.2 Exchange Listings, (Cont'd.)

3.2.4 Spectra Communications Group, LLC d/b/a CenturyLink

Amazonia	Edgar Springs	LaBelle	Potosi
Annapolis	Eldorado Springs	Ladonia	Raymondville
Arcola	Ellsinore	LaGrange	Revere
Aurora	Elmer	La Plata	Roby Houston
Avenue City	Eminence	Lawson	Rockville
Avilla	Everton	Lesterville	Rosendale
Belgrade	Ewing	Lewistown	Santa Fe
Belleview	Fillmore	Licking	Sarcoxie
Birch Tree	Fremont	Lowry City	Savannah
Bolckow	Golden City	Macon	Schell City
Boss	Gorin	Manes	Shelbina
Braymer	Gower	Maysville	Sheldon
Bronaugh-Moundville	Greenfield	Milo	Stewartville
Brunswick	Grovespring	Monroe City	Stoutsville
Bunker	Hamilton	Montauk Park	Timber
Caledonia	Hartville	Monticello	Trimble
Cameron	Helena	Mt Vernon	Turney
Canton	Houston	Mtn Grove	Van Buren
Centerville	Humansville	Nebo	Vanzant
Clarence	Hunnewell	Norwood	Walker
Clarksdale	Irondale	Oates	Wayland
Collins	Ironton	Osborn	Weaubleau
Concordia	Jerico Springs	Osceola	West Quincy
Cosby	Kahoka	Palmyra	Whitesville
Dadeville	Keytesville	Paris	Winona
Dalton	Kidder	Perry	
Easton	Kingston	Plattsburg	

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**SECTION 5 – LOCAL EXCHANGE SERVICE, (CONT'D.)**

**5.2 Charges Based on Duration of Use**

Where charges for a service are specified based on the duration of use, such as the duration of a telephone call, the following rules apply:

- 5.2.1** Calls are measured in durational increments identified for each service. All calls that are fractions of a measurement increment are rounded-up to the next whole unit.
- 5.2.2** Timing on completed calls begins when the call is answered by the called party. Answering is determined by hardware answer supervision in all cases where this signaling is provided by the terminating local carrier and any intermediate carrier(s). Timing for operator service person-to-person calls start with completion of the connection to the person called or an acceptable substitute, or to the PBX station called.
- 5.2.3** Timing terminates on all calls when the calling party hangs up or the Company network receives an off-hook signal from the terminating carrier.
- 5.2.4** Calls originating in one time period and terminating in another will be billed in proportion to the rates in effect during different segments of the call.
- 5.2.5** All times refer to local time.

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**SECTION 5 – LOCAL EXCHANGE SERVICE, (CONT'D.)****5.3 Basic Local Exchange Services****5.3.1 General**

Basic Local Exchange Service provides a Customer with a telephonic connection to, and a unique telephone number on, the Company switching network that enables the Customer to:

- a) receive calls from other stations on the public switched telephone network;
- b) access the Company Local Calling Services and other Services as set forth in this tariff;
- c) access interexchange calling services of the Company and of other carriers;
- d) access (at no additional charge) to Company operators and business office for service related assistance;
- e) access toll-free telecommunications services such as 800 NPA; and access toll-free emergency services by dialing 0 or 9-1-1 (where available);
- f) access relay services for the hearing and/or speech impaired.

Basic Local Exchange Services cannot be used to originate calls to caller-paid information services (e.g., 900, 976) provided by other companies. Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company switch. Each Basic Local Exchange Service corresponds to one or more telephonic communications channels that can be used to place or receive one call at a time.

Individual line Residence and Business Basic Local Exchange Service is comprised of exchange access lines defined as follows:

Exchange Access Line - The service central office line equipment and all the Company plant facilities up to the demarcation point. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for message toll service and for local calling appropriate to the tariffed use offering selected by the Customer.

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**SECTION 5 – LOCAL EXCHANGE SERVICE, (CONT'D.)**

**5.2 Standard Business Local Exchange Service**

(N) (D)

Standard Business Local Exchange Service provides Corporate Advantage business account Customers with analog, voice-grade telephonic communications channels that can be used to place or receive one call at a time. A Corporate Advantage business account is defined by BullsEye as a multi-location business account that has a main location and account set-up in another state, but has service locations within the state of Missouri.

Lines are provided for the connection of Customer-provided wiring, telephone, facsimile machines or other station equipment. Intrastate and interstate direct dial outbound and inbound toll and long distance calling is available as an option.

**5.2.1 Flat Rate Service**

Customers receive unlimited calling within their local calling area. No usage charges apply to calls placed to or received from areas within the local calling area.

(N)

(D)

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**SECTION 5 – LOCAL EXCHANGE SERVICE, (CONT'D.)**

**5.3 Basic Local Exchange Service, (Cont'd.)**

**5.3.2 Basic Local Service**

Basic Local Service provides the Customer with a single, analog, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Basic Local Service lines are provided for the connection of Customer-provided wiring, telephones, facsimile machines or other station equipment. Local exchange service lines and trunks are provided on a single party (individual). No multi-party lines are provided.

Recurring charges for are billed monthly in advance. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

Basic Local Service includes unlimited local exchange calling per month. Service is available on a month to month basis.

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**SECTION 5 – LOCAL EXCHANGE SERVICE, (CONT'D.)**

**5.2 Corporate Advantage Standard Business Local Exchange Service, (Cont'd.) (T)**

**5.2.2 Measured Rate Service**

Measured Rate Service consists of two components:

**Access Line Charge**

The Access Line provides Customers with access to the telephone network.

**Local Usage**

Usage is billed in one (1) minute increments.

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**SECTION 5 – LOCAL EXCHANGE SERVICE, (CONT'D.)**

**5.2 Standard Business Local Exchange Service, (Cont'd.)**

(N) (D)

**5.2.2 Measured Rate Service**

Measured Rate Service consists of two components:

**Access Line Charge**

The Access Line provides Customers with access to the telephone network.

**Local Usage**

Usage is billed in one (1) minute increments.

(N)

(D)

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**SECTION 5 – LOCAL EXCHANGE SERVICE, (CONT'D.)**

**5.3 Basic Local Exchange Service, (Cont'd.)**

**5.3.3 Term Services**

**A. Flat Rate Local Exchange Service**

Flat Rate Local Exchange Service provides a Customer with a single, analog, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Flat Rate Local Exchange Service lines are provided for the connection of Customer-provided wiring, telephone, facsimile machines or other station equipment. Local exchange service lines and trunks are provided on a single party (individual) basis only. No multi-party lines are provided.

Recurring charges for Flat Rate Local Exchange Service are billed monthly in advance. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

Flat Rate Local Exchange Service includes unlimited local exchange calling per month. All service is available on a term commitment basis only.

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**SECTION 5 – LOCAL EXCHANGE SERVICE, (CONT'D.)**

**5.2 Corporate Advantage Standard Business Local Exchange Service, (Cont'd.)**

**5.2.3 [Reserved for future use]**

(D)  
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(D)

**5.2.4 Long Distance Service**

For a full description of optional toll and long distance services see the Company's P.S.C. MO. Tariff No. 1 (Interexchange).

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**SECTION 5 – LOCAL EXCHANGE SERVICE, (CONT'D.)**

**5.2 Corporate Advantage Standard Business Local Exchange Service, (Cont'd.) (T)**

**5.2.3 Message Rate Service**

Message Rate Service consists of two components:

**Access Line Charge**

The Access Line provides Customers with access to the telephone network.

**Local Usage**

Customers receive an allowance of 100 messages per month per line for calls placed to areas within the local calling area. Usage in excess of the allowance is billed on a per call basis.

**5.2.4 Long Distance Service**

For a full description of optional toll and long distance services see the Company's P.S.C. MO. Tariff No. 1 (Interexchange).

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**SECTION 5 – LOCAL EXCHANGE SERVICE, (CONT'D.)**

**5.2 Standard Business Local Exchange Service, (Cont'd.)**

(N) (D)

**5.2.3 Message Rate Service**

Message Rate Service consists of two components:

**Access Line Charge**

The Access Line provides Customers with access to the telephone network.

**Local Usage**

Customers receive an allowance of 100 messages per month per line for calls placed to areas within the local calling area. Usage in excess of the allowance is billed on a per call basis.

**5.2.4 Long Distance Service**

For a full description of optional toll and long distance services see the Company's P.S.C. MO. Tariff No. 1 (Interexchange).

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**SECTION 5 – LOCAL EXCHANGE SERVICE, (CONT'D.)**

**5.3 Basic Local Exchange Services, (Cont'd.)**

**5.3.3 Term Services, (Cont'd.)**

**A. Local Exchange Call Pack Services**

Call Pack Services are offered to Customers with significant local and long distance calling volumes. Service is available on a term commitment basis only. Features may be purchased on an individual basis based on the needs of each Customer.

**.1 Call Pack 100**

Call Pack 100 includes a Basic Local Exchange Service Exchange Access Line, which for a flat rate per month provides the Customer a call allowance of one hundred (100) local calls of any duration. A per call charge applies to each call thereafter.

**.2 Call Pack 500**

Call Pack 500 includes a Basic Local Exchange Service Exchange Access Line, for which a flat rate per month provides the Customer a call allowance of five hundred (500) calls of any duration. A per call charge applies to each call thereafter.

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**SECTION 6 – SUPPLEMENTAL SERVICES**

**6.1 Call Management Services**

**(T)**

**6.1.1 General**

The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability; features may not be available with all classes of service. Transmission levels may not be sufficient in all cases.

**6.1.2 Description of Features**

Call Forwarding – Automatically routes incoming calls to a predetermined telephone number

Call Forwarding Busy/Don't Answer – Automatically routes incoming calls to a predetermined telephone number when the called line is busy or does not answer within a pre-specified number of rings.

**(T)**

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**(D)**

**(D)**

Call Waiting – Signals the Customer with a burst of tone to indicate that another call is waiting. The second call can either be answered by flashing the switchhook or hanging up the phone and being rung back by the caller.

3 – Way Calling – Allows the Customer to add a third party to an existing conversation.

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**SECTION 6 – SUPPLEMENTAL SERVICES**

**6.1 Custom Calling Features**

**6.1.1 General**

The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability; features may not be available with all classes of service. Transmission levels may not be sufficient in all cases.

**6.1.2 Description of Features**

Call Forwarding – Automatically routes incoming calls to a predetermined telephone number

Call Forward No Answer – Automatically routes incoming calls to a predetermined telephone number when the called line does not answer within a pre-specified number of rings.

Call Forward Busy – Automatically routes incoming calls to a predetermined telephone number when the called line is busy.

Call Waiting – Signals the Customer with a burst of tone to indicate that another call is waiting. The second call can either be answered by flashing the switchhook or hanging up the phone and being rung back by the caller.

3 – Way Calling – Allows the Customer to add a third party to an existing conversation.



**SECTION 6 – SUPPLEMENTAL SERVICES, (CONT'D.)**

**6.1 Custom Calling Features, (Cont'd.)**

**6.1.2 Description of Features, (Cont'd.)**

Speed Calling 8– Allows the Customer to dial an abbreviated code to originate a call to any of 8 programmed telephone numbers.

Speed Calling 30– Allows the Customer to dial an abbreviated code to originate a call to any of 30 programmed telephone numbers.

Auto Call Back – Automatically redials the last incoming call.

Repeat Dialing – Automatically redials a busy number for up to 30 minutes until line is available.

Call Screening – Automatically rejects calls from a specified list of numbers or from the incoming number.

Caller ID – Provides for the display of the calling party telephone number on Caller ID compatible Customer premises equipment.

Caller ID with Name – Provides for the display of the calling party name and telephone number on Caller ID compatible Customer premises equipment.

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**SECTION 6 – SUPPLEMENTAL SERVICES, (CONT'D.)**

**6.1 Custom Calling Features, (Cont'd.)**

**6.1.2 Description of Features, (Cont'd.)**

Multi Ring Service 1 – Provides the Customer with two (2) separate telephone numbers, each with a distinctive ring, associated with one line.

Multi Ring Service 2 - Provides the Customer with three (3) separate telephone numbers, each with a distinctive ring, associated with one line.

Caller Originating Trace – Allows the Customer to dial a Call Trace activation code to initiate a trace of the last incoming call without obtaining prior legal authorization or assistance from the Company. The results of a completed trace will be recorded in the Central Office and will be made available only to law enforcement agencies, as directed by the Customers.

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**SECTION 6 – SUPPLEMENTAL SERVICES, (CONT'D.)****6.1 Custom Calling Features, (Cont'd.)****6.1.3 Caller ID**

This feature enables the Customer to view on a display unit the Calling Party Directory Name and/or Number (CPN) on incoming telephone calls. When Caller ID is activated on a Customer's line, the CPN of incoming calls are displayed at the called CPE during the first, long silent interval of the ringing cycle.

Per line blocking for the blocking of CPN will be available upon request, at no charge, only to the following entities for lines over which the official business of the agency is conducted, including those at the residences of employees/volunteers, where an executive officer of the agency registers a need for blocking and provides the required certification to the Company: (1) private, nonprofit, tax exempt, domestic violence intervention agencies and (2) federal, state and local law enforcement agencies.

The CPN will not be transmitted from a line equipped with this capability. Per line blocking is operational on a continuous basis but can be deactivated by the Customer by dialing an access code immediately prior to placing a call. Line blocking Customer can unblock their CPN information on a per call basis, at no charge, by dialing an access code (\*82 on their touch tone pad of 1182 from a rotary phone) immediately prior to placing a call.

A Customer may prevent the delivery of their calling name and/or number to the called party by dialing an access code (\*67 on their touch tone pad of 1167 from a rotary phone) immediately prior to placing a call. The access code will activate per call blocking, which is available at no charge. If the calling party activates blocking, the CPN will not be transmitted across the line to the called party. Instead, Calling Line Identification Customers will receive an anonymous indicator. This anonymous indicator notifies the Caller ID Customer that the calling party has elected to block the delivery of their name and telephone number. The blocking of CPN will not be provided on calls originating from Customer Owned Pay Telephones. If the Caller ID Customer also subscribes to Anonymous Call Rejection, the calling party will be routed to a telephone company recording advising the caller that the called party will not accept calls whose CPN has been blocked.

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**SECTION 6 – SUPPLEMENTAL SERVICES, (CONT'D.)**

**6.1 Custom Calling Features, (Cont'd.)**

**6.1.3 Caller ID, (Cont'd.)**

Any Customer subscribing to Caller ID will be responsible for the provision of a display device that will be located on the Customer's premises. The installation, repair and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the Customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

Telephone CPN information transmitted via Caller ID is intended solely for the use of the Caller ID Subscriber. Resale of this information is prohibited by this tariff. CPN will not be displayed if the called party is off-hook or if the called party answers during the first ring interval. CPN will be displayed for calls made from another central office only if it is linked by appropriate facilities. Caller ID is not available on operator handled calls.

**6.1.4 Call Trace**

Customers receiving annoying or anonymous calls may request (1) a telephone number change, which will be provided at no charge by the Company, or (2) the capability to utilize Call Trace on a per activation basis, as needed. Call Trace allows the Customer to dial a code (\*57) to automatically request that the following information be recorded: originating telephone number, the date and time of the call, the date and time call trace was activated.

When Call Trace successfully identifies a calling number, a recording instructs the Customer to call a toll free number, which will active a Voice Response Script and assist the Customer in establishing an open file. Should the Customer decide to prosecute the call originating party, the Customer should contact the Company for further instructions. Activation of Call Trace never authorizes the Company to provide the called party with the name or telephone number of the calling party. In the event that Call Trace is not available or is unable to resolve the case, it may be necessary to place a manual trap on the Customer's telephone line.

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**SECTION 6 – SUPPLEMENTAL SERVICES, (CONT'D.)**

**6.2 Directory Assistance Service**

**6.2.1 General**

The rates specified following apply when Customers request company assistance in determining telephone numbers of Customers who are located in the same local service area or who are not located in the same local service area but who are located within the same NPA.

A Customer may obtain Directory Assistance in determining telephone numbers by calling the Directory Assistance operator. The Customer may request a maximum of two (2) telephone numbers per call to Directory Assistance service without additional charges.

**6.2.2 Call Completion**

Charges apply for each request made to the Directory Assistance Operator in which the operator completes the call to the desired number.

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**SECTION 6 – SUPPLEMENTAL SERVICES, (CONT'D.)**

**6.5 Directory Listing Service, (Cont'd.)**

**6.5.2 Listings, (Cont'd.)**

**E. Nondirectory Listed Service**

Nondirectory listed service means that the Customer's telephone number is not listed in the directory, but does it appear in the Company Directory Assistance Records.

This service is subject to the rules and regulations for E911 service, where applicable.

The Company will complete calls to a non-listed number.

When the Company agrees to keep a number unlisted, it does so without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a non-listed number in the directory or disclosing it to some. If, in error, the telephone number is listed in the directory, the only obligation of the Company is to credit or refund any monthly charges the Customer paid for non-listed service.

The subscriber indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a nondirectory listed service or the disclosing of said number to any person.

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**SECTION 6 – SUPPLEMENTAL SERVICES, (CONT'D.)**

**6.6 911 Emergency Service**

- 6.6.1 The Company is obligated to supply the E-911 service provider in the Company service area with information necessary to update the E-911 database at the time the Company submits Customer orders to the local exchange company whose service is being resold or whose lease facilities have been purchased for the provision of local service pursuant to these tariffs.
- 6.6.2 At the time the Company provides basic local service to a Customer by means of the Company's own cable pair, or over any other exclusively owned facility, the Company will be obligated to make the necessary equipment or facility additions in order to properly update the database for E-911.
- 6.6.3 The Company will be obligated to provide facilities to route calls from the end users to the proper Public Safety Answering Point (PSAP). The Company recognizes the authority of the E-911 Customer to establish service specifications and grant final approval or denial of service configurations offered by the Company.
- 6.6.4 The Company will collect 911 surcharges and remit all surcharge revenue to the appropriate governmental entity pursuant to RSMo 190.310. The Company will observe and adhere to the Commission's emergency telephone service rules in 4 CSR 240-34.

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**SECTION 7 – RATES**

**7.1 Service Order and Change Charges, (Cont'd.)**

**7.1.1 AT&T Service Areas**

(T)

New Installation Charge, per line:	\$65.00
Technician Dispatch Charge, per visit:	\$95.00
Service Order Change Charge, per order:	\$10.00
Move Charge, per line:	\$50.00
Telephone Number Change Charge, per request:	\$50.00
Record Order Change Charge:	\$10.00

**7.1.2 Embarq Service Areas**

(N)

New Installation Charge	
Initial Line:	\$105.00
Additional Line, each:	\$35.00
Service Order Change Charge, per order:	\$25.00
Move Charge, per line:	\$25.00
Telephone Number Change Charge, per request:	\$25.00
Record Order Change Charge:	\$25.00
Feature Add Charge	\$12.00

(N)

**7.2 Premises Visit Charge**

Premises Visit Charge	
Rate Per Hour	\$50.00

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 Missouri Public MOF0802  
 Service Commission



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**SECTION 7 – RATES**

**7.1 Service Order and Change Charges, (Cont'd.)**

New Installation Charge, per line:	\$65.00 (R)
Technician Dispatch Charge, per visit:	\$95.00
Service Order Change Charge, per order:	\$10.00
Move Charge, per line:	\$50.00
Telephone Number Change Charge, per request:	\$50.00
Record Order Change Charge:	\$10.00

**7.2 Premises Visit Charge**

Premises Visit Charge	
Rate Per Hour	\$50.00

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**SECTION 7 – RATES**

**7.1 Service Order and Change Charges, (Cont'd.)**

New Installation Charge, per line:	\$100.00	
Technician Dispatch Charge, per visit:	\$95.00 (I)	(C)
Service Order Change Charge, per order:	\$10.00	
Move Charge, per line:	\$50.00	
Telephone Number Change Charge, per request:	\$50.00	
Record Order Change Charge:	\$10.00	

**7.2 Premises Visit Charge**

Premises Visit Charge	
Rate Per Hour	\$50.00

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SECTION 7 - RATES

Missouri Public Service Commission

7.1 Service Order and Change Charges, (Cont'd.)

REC'D SEP 20 2002

New Installation Charge, per line:	\$100.00
Technician Dispatch Charge, per hour:	\$65.00
Service Order Change Charge, per order:	\$10.00
Move Charge, per line:	\$50.00
Telephone Number Change Charge, per request:	\$50.00
Record Order Change Charge:	\$10.00

7.2 Premises Visit Charge

Premises Visit Charge	
Rate Per Hour	\$50.00

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**SECTION 7 – RATES, (CONT'D.)**

**7.3 Restoral Charge**

	<b>Business</b>	<b>Residence</b>
Restoration, per line:	\$30.50	\$30.50

**7.4 Carrier Presubscription, (Cont'd.)**

**7.4.1 Application of Charges**

After a Customer's initial selection for a presubscribed toll carrier and as detailed in Section 4.4.4 of this tariff, for any change thereafter, an Presubscription Change Charge, as set for the below will apply. Customers who request a change in intraLATA and interLATA carriers with the same order will be assessed a single charge per line.

**7.4.2 Nonrecurring Charges**

Per business or residence line, trunk, or port	
Initial Line, or Trunk or Port	\$5.00
Additional Line, Trunk or Port	\$5.00

**7.5 Public Telephone Surcharge**

**7.5.1 AT&T Service Areas**

Rate Per Call:	\$0.60
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**7.5.2 Embarq Service Areas**

Rate Per Call:	\$0.24
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**7.5.3 Spectra Service Area**

Rate Per Call:	\$0.75
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(N)  
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(N)

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 MOF1003

**SECTION 7 – RATES, (CONT'D.)**

**7.3 Restoral Charge**

	<b>Business</b>	<b>Residence</b>
Restoration, per line:	\$30.50	\$30.50

**7.4 Carrier Presubscription, (Cont'd.)**

**7.4.1 Application of Charges**

After a Customer's initial selection for a presubscribed toll carrier and as detailed in Section 4.4.4 of this tariff, for any change thereafter, an Presubscription Change Charge, as set for the below will apply. Customers who request a change in intraLATA and interLATA carriers with the same order will be assessed a single charge per line.

**7.4.2 Nonrecurring Charges**

Per business or residence line, trunk, or port	
Initial Line, or Trunk or Port	\$5.00
Additional Line, Trunk or Port	\$5.00

**7.5 Public Telephone Surcharge**

**7.5.1 AT&T Service Areas**

Rate Per Call:	\$0.60	(T)
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**7.5.2 Embarq Service Areas**

Rate Per Call:	\$0.24	(N)   (N)
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 November 11, 2010  
 Missouri Public  
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 JC-2011-0197

FILED  
 Missouri Public MOF0802  
 Service Commission

**SECTION 7 – RATES, (CONT'D.)**

**7.3 Restoral Charge**

	<b>Business</b>	<b>Residence</b>
Restoration, per line:	\$30.50	\$30.50

**7.4 Carrier Presubscription, (Cont'd.)**

**7.4.1 Application of Charges**

After a Customer's initial selection for a presubscribed toll carrier and as detailed in Section 4.4.4 of this tariff, for any change thereafter, an Presubscription Change Charge, as set for the below will apply. Customers who request a change in intraLATA and interLATA carriers with the same order will be assessed a single charge per line.

**7.4.2 Nonrecurring Charges**

Per business or residence line, trunk, or port	
Initial Line, or Trunk or Port	\$5.00
Additional Line, Trunk or Port	\$5.00

**7.5 Public Telephone Surcharge**

Rate Per Call:	\$0.60 <b>(I)</b>
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SECTION 7 - RATES, (CONT'D.)

REC'D SEP 20 2002

7.3 Restoral Charge

	Business	Residence
Restoration, per line:	\$30.50	\$30.50

7.4 Carrier Presubscription, (Cont'd.)

7.4.1 Application of Charges

After a Customer's initial selection for a presubscribed toll carrier and as detailed in Section 4.4.4 of this tariff, for any change thereafter, an Presubscription Change Charge, as set for the below will apply. Customers who request a change in intraLATA and interLATA carriers with the same order will be assessed a single charge per line.

7.4.2 Nonrecurring Charges

Per business or residence line, trunk, or port	
Initial Line, or Trunk or Port	\$5.00
Additional Line, Trunk or Port	\$5.00

7.5 Public Telephone Surcharge

Rate Per Call:	\$0.35
----------------	--------

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NOV 25 2004  
By *LSRS*  
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MISSOURI

Missouri Public  
CA-2003-0013  
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DEC 27 2002

**SECTION 7 – RATES, (CONT'D.)**

**7.6 Corporate Advantage Standard Business Local Exchange Service**

**(T)**

**7.6.1 Flat Rate Service**

**A. AT&T Service Areas**

**1. Set Up Fee**

A one-time set up fee, applied per Account.

NRC, per account: \$50.00

**2. Local Exchange Access Line**

	<u>Per Month, Per Line</u>
Access Area A	\$16.71
Access Area B	\$22.92
Access Area C	\$25.50
Access Area D	\$35.00

**B. Embarq Service Areas**

**1. Set Up Fee**

A one-time set up fee, applied per Account.

NRC, per account: \$50.00

**2. Local Exchange Access Line**

Service is offered on a three (3) year term basis.

	<u>Per Month, Per Line</u>
Band 1	\$17.92
Band 2	\$19.02
Band 3	\$20.51
Band 4	\$22.31

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Service Commission  
JC-2009-0456  
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**SECTION 7 - RATES, (CONT'D.)**

**7.6 Standard Business Local Exchange Service**

**7.6.1 Flat Rate Service**

**A. AT&T Service Areas (T)**

1. Set Up Fee (T)

A one-time set up fee, applied per Account.

NRC, per account: \$50.00

2. Local Exchange Access Line (T)

Per Month, Per Line

Access Area A	\$16.71
Access Area B	\$22.92
Access Area C	\$25.50
Access Area D	\$35.00

**B. Embarq Service Areas (N)**

1. Set Up Fee (N)

A one-time set up fee, applied per Account.

NRC, per account: \$50.00

2. Local Exchange Access Line (N)

Service is offered on a three (3) year term basis.

Per Month, Per Line

Band 1	\$17.92
Band 2	\$19.02
Band 3	\$20.51
Band 4	\$22.31

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Missouri Public MOF0802  
Service Commission

SECTION 7 – RATES, (CONT'D.)

7.6 Standard Business Local Exchange Service

(N) (D)

7.6.1 Flat Rate Service

A. Set Up Fee

A one-time set up fee, applied per Account.

NRC, per account: \$50.00

B. Local Exchange Access Line

	<u>Per Month, Per Line</u>
Access Area A	\$16.71
Access Area B	\$22.92
Access Area C	\$25.50
Access Area D	\$35.00

(N)

(D)

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**SECTION 7 – RATES, (CONT'D.)**

**7.6 Basic Local Exchange Services**

**7.6.1 Basic Local Service**

Monthly Rate, per line \$70.00

**7.6.2 Term Services**

**A. Flat Rate Local Exchange Service**

	<u>1 year term</u>	<u>2 year term</u>	<u>3 year term</u>
Monthly Rate, per line:	\$65.00	\$60.00	\$55.00

**B. Local Exchange Call Pack Services**

**.1 Call Pack 100**

	<u>1 year term</u>	<u>2 year term</u>	<u>3 year term</u>
Monthly Rate, per line	\$75.00	\$70.00	\$65.00
Rate per call, above 100	\$0.75	\$0.70	\$0.65

**.2 Call Pack 500**

	<u>1 year term</u>	<u>2 year term</u>	<u>3 year term</u>
Monthly Rate, per line	\$350.00	\$325.00	\$300.00
Rate per call, above 500	\$0.70	\$0.65	\$ 0.60

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**SECTION 7 – RATES, (CONT'D.)**

**7.6 Corporate Advantage Standard Business Local Exchange Service, (Cont'd.)**

**7.6.2 Measured Rate Service**

**A. AT&T Service Areas**

1. Set Up Fee

A one-time set up fee, applied per Account.

NRC, per account      \$50.00

2. Local Exchange Access Line

The Local Exchange Access Line provides Customers with access to the telephone network and two (2) Measured Plan options. (C)

- Measured 200 Plan

Includes 200 minutes of local usage.

- Measured 400 Plan

Includes 400 minutes of local usage.

	Per Month, Per Line
Measured 200 Plan	\$24.99 (I)
Measured 400 Plan	\$28.99 (I)

3. Local usage in excess of allowance. (T)

Calls are billed in six (6) second increments after an initial period for billing purposes of eighteen (18) seconds. (N)

Per Minute      \$0.06 (I) (C)

*Some material previously found on this page moved to Section 7, Original Page 3.1.1*

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Service Commission  
JC-2018-0030

**SECTION 7 – RATES, (CONT'D.)**

**7.6 Corporate Advantage Standard Business Local Exchange Service, (Cont'd.) (T)**

**7.6.2 Measured Rate Service**

**A. AT&T Service Areas**

1. Set Up Fee

A one-time set up fee, applied per Account.

NRC, per account \$50.00

2. Local Exchange Access Line

Per Month, Per Line

Access Area A	\$9.22
Access Area B	\$12.60
Access Area C	\$14.39
Access Area D	\$18.14

3. Local Usage

Mileage Band<sup>1</sup>

	<u>Init. Min.</u>	<u>Add'l Min.</u>
0 - 14	\$0.0475	\$0.0175
15 - 28	\$0.0575	\$0.0275
29+	\$0.0675	\$0.0375

4. Minimum Usage Commitment (MUC)

A MUC of \$2.99 per month, per line applies.

(N)  
|  
(N)

**B. Embarq Service Areas**

Not Available.

<sup>1</sup> Mileage band is applicable within Local Calling Area only. IntraLATA toll calls will be billed at the rate for the IntraLATA toll service plan selected.

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**SECTION 7 – RATES, (CONT'D.)**

**7.6 Standard Business Local Exchange Service**

**7.6.2 Measured Rate Service**

**A. AT&T Service Areas (T)**

1. Set Up Fee (T)

A one-time set up fee, applied per Account.

NRC, per account \$50.00

2. Local Exchange Access Line (T)

Per Month, Per Line

Access Area A	\$9.22
Access Area B	\$12.60
Access Area C	\$14.39
Access Area D	\$18.14

3. Local Usage (T)

Mileage Band<sup>1</sup>

	<u>Init. Min.</u>	<u>Add'l Min.</u>
0 - 14	\$0.0475	\$0.0175
15 - 28	\$0.0575	\$0.0275
29+	\$0.0675	\$0.0375

**B. Embarq Service Areas (N)**

Not Available. (N)

<sup>1</sup> Mileage band is applicable within Local Calling Area only. IntraLATA toll calls will be billed at the rate for the IntraLATA toll service plan selected.

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 Missouri Public MO0802  
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**SECTION 7 – RATES, (CONT'D.)**

**7.6 Standard Business Local Exchange Service**

**7.6.2 Measured Rate Service**

**A. Set Up Fee**

A one-time set up fee, applied per Account.

NRC, per account      \$50.00

**B. Local Exchange Access Line**

	<u>Per Month, Per Line</u>
Access Area A	\$9.22
Access Area B	\$12.60
Access Area C	\$14.39
Access Area D	\$18.14

**C. Local Usage**

<u>Mileage Band<sup>1</sup></u>	<u>Init. Min.</u>	<u>Add'l Min.</u>
0 - 14	\$0.0475 (I)	\$0.0175 (I)
15 - 28	\$0.0575 (I)	\$0.0275 (I)
29+	\$0.0675 (I)	\$0.0375 (I)

<sup>1</sup> Mileage band is applicable within Local Calling Area only. IntraLATA toll calls will be billed at the rate for the IntraLATA toll service plan selected.

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July 11, 2008  
Missouri Public  
Service Commission

**SECTION 7 – RATES, (CONT'D.)**

**7.6 Standard Business Local Exchange Service**

(N)

**7.6.2 Measured Rate Service**

**A. Set Up Fee**

A one-time set up fee, applied per Account.

NRC, per account      \$50.00

**B. Local Exchange Access Line**

	<u>Per Month, Per Line</u>
Access Area A	\$9.22
Access Area B	\$12.60
Access Area C	\$14.39
Access Area D	\$18.14

**C. Local Usage**

<u>Mileage Band<sup>1</sup></u>	<u>Init. Min.</u>	<u>Add'l Min.</u>
0 - 14	\$0.04	\$0.01
15 - 28	\$0.05	\$0.02
29+	\$0.06	\$0.03

<sup>1</sup> Mileage band is applicable within Local Calling Area only. IntraLATA toll calls will be billed at the rate for the IntraLATA toll service plan selected.

(N)

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**SECTION 7 – RATES, (CONT'D.)**

**7.6 Corporate Advantage Standard Business Local Exchange Service, (Cont'd.)**

**7.6.2 Measured Rate Service, (Cont'd.)**

**A. AT&T Service Areas, (Cont'd.)**

4. Terms and Conditions

- a. The monthly usage allowance for multiple line accounts pools at the account level and is available for use by any line on the account with a like plan.
- b. All lines at the same location must be subscribed to the same plan.
- c. Unused minutes expire monthly and do not carry over to the following month.
- d. Plan usage allowances are available for direct dial outbound local calling only. Directory Assistance and Operator Services usage and surcharges are not eligible.

(N)

(N)

**B. Embarq Service Areas**

Not Available.

(M)

(M)

*Some material now found on this page moved from Section 7, 3<sup>rd</sup> Revised Page 3.1*

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Missouri Public  
Service Commission  
JC-2011-0065 MOF1002

**SECTION 7 – RATES, (CONT'D.)**

**7.7 Essentials Local Exchange Service**

**7.7.1 Essentials Feature Packages**

Productivity Package A	\$8.00
Productivity Package B	\$11.00
Productivity Package C	\$15.00

**7.7.2 Essentials Unlimited**

**A. AT&T Service Areas**

Access Area A Exchanges, per month	\$47.20 (I)	(T)
Access Areas B – D Exchanges, per month	\$52.00 (I)	(T)

**B. CenturyTel of Missouri, Spectra, and CenturyTel of NW Arkansas Service Areas**

All Exchanges, per month:	\$46.99
---------------------------	---------

**C. Embarq Services Areas**

All Exchanges, per month:	\$23.50
---------------------------	---------

**7.7.3 Essentials Measured**

**A. Embarq Service Areas**

Access Line all exchanges, per month:	\$20.00
Local Usage, per minute: <sup>1</sup>	
Without Feature Package:	\$0.10
With Feature Package:	\$0.05

**B. AT&T, CenturyTel of Missouri, Spectra, and Century Tel of NW Arkansas Service Areas**

Not Available

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Paul G. West – Director, Product Marketing  
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 25925 Telegraph Road, Suite 210  
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 MO11304

**SECTION 7 – RATES, (CONT'D.)**

<b>7.7</b>	<b>Essentials Local Exchange Service</b>	<b>(N)</b>
<b>7.7.1</b>	<b>Essentials Feature Packages</b>	
	Productivity Package A	\$8.00
	Productivity Package B	\$11.00
	Productivity Package C	\$15.00
<b>7.7.2</b>	<b>Essentials Unlimited</b>	
<b>A.</b>	<b>AT&amp;T Service Areas</b>	
	All Exchanges, per month:	\$41.99
<b>B.</b>	<b>CenturyTel of Missouri, Spectra, and CenturyTel of NW Arkansas Service Areas</b>	
	All Exchanges, per month:	\$46.99
<b>C.</b>	<b>Embarq Services Areas</b>	
	All Exchanges, per month:	\$23.50
<b>7.7.3</b>	<b>Essentials Measured</b>	
<b>A.</b>	<b>Embarq Service Areas</b>	
	Access Line all exchanges, per month:	\$20.00
	Local Usage, per minute: <sup>1</sup>	
	Without Feature Package:	\$0.10
	With Feature Package:	\$0.05
<b>B.</b>	<b>AT&amp;T, CenturyTel of Missouri, Spectra, and Century Tel of NW Arkansas Service Areas</b>	
	Not Available	<b>(N)</b>

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SECTION 7 – RATES, (CONT'D.)

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(D)

(D)

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**SECTION 7 – RATES, (CONT'D.)**

**7.6 Corporate Advantage Standard Business Local Exchange Service, (Cont'd.) (T)**

**7.6.3 Message Rate Service**

**A. AT&T Service Areas**

1. Set Up Fee

A one-time set up fee, applied per Account.

NRC, per account: \$50.00

2. Local Exchange Access Line

	<u>Per Month, Per Line</u>
Access Area A	\$14.14
Access Area B	\$17.81
Access Area C	\$19.60
Access Area D	\$24.50

3. Local Usage

Customers receive an allowance of 100 messages, per line, per month.

	<u>Per Message Rate in Excess of Allowance</u>
Access Area A	\$0.0820
Access Area B	\$0.0820
Access Area C	\$0.0820
Access Area D	\$0.0920

4. Minimum Usage Commitment (MUC)

A MUC of \$2.99 per month, per line applies.

(N)  
|  
(N)

**B. Embarq Service Areas**

Not Available.

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Service Commission  
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**SECTION 7 – RATES, (CONT'D.)**

**7.6 Standard Business Local Exchange Service**

**7.6.3 Message Rate Service**

**A. AT&T Service Areas (T)**

1. Set Up Fee (T)

A one-time set up fee, applied per Account.

NRC, per account: \$50.00

2. Local Exchange Access Line (T)

Per Month, Per Line

Access Area A	\$14.14
Access Area B	\$17.81
Access Area C	\$19.60
Access Area D	\$24.50

3. Local Usage (T)

Customers receive an allowance of 100 messages, per line, per month.

Per Message Rate in Excess of Allowance

Access Area A	\$0.0820
Access Area B	\$0.0820
Access Area C	\$0.0820
Access Area D	\$0.0920

**B. Embarq Service Areas (N)**

Not Available. (N)

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 Missouri Public  
 Service Commission  
 MO0802

**SECTION 7 – RATES, (CONT'D.)**

**7.6 Standard Business Local Exchange Service**

**7.6.3 Message Rate Service**

**A. Set Up Fee**

A one-time set up fee, applied per Account.

NRC, per account: \$50.00

**B. Local Exchange Access Line**

	<u>Per Month, Per Line</u>
Access Area A	\$14.14
Access Area B	\$17.81
Access Area C	\$19.60
Access Area D	\$24.50

**C. Local Usage**

Customers receive an allowance of 100 messages, per line, per month.

	<u>Per Message Rate in Excess of Allowance</u>
Access Area A	\$0.0820 (I)
Access Area B	\$0.0820 (I)
Access Area C	\$0.0820 (I)
Access Area D	\$0.0920 (I)

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**SECTION 7 -- RATES, (CONT'D.)**

**7.6 Standard Business Local Exchange Service**

(N)

**7.6.3 Message Rate Service**

**A. Set Up Fee**

A one-time set up fee, applied per Account.

NRC, per account: \$50.00

**B. Local Exchange Access Line**

	<u>Per Month, Per Line</u>
Access Area A	\$14.14
Access Area B	\$17.81
Access Area C	\$19.60
Access Area D	\$24.50

**C. Local Usage**

Customers receive an allowance of 100 messages, per line, per month.

	<u>Per Message Rate in Excess of Allowance</u>
Access Area A	\$0.06
Access Area B	\$0.06
Access Area C	\$0.06
Access Area D	\$0.07

(N)

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Missouri Public  
Service Commission



**SECTION 7 – RATES, (CONT'D.)****7.7 Call Management Services****7.7.1 Features Offered on Monthly Basis****A. AT&T Service Areas****(T)**

<u>Custom Calling Feature</u>	<u>Monthly Recurring Charge</u>
Call Forwarding	\$4.10
Call Forwarding Busy/Don't Answer	\$4.10
Call Waiting	\$4.68
3-Way Calling	\$4.10
Speed Calling 8	\$4.10
Speed Calling 30	\$5.85
Call Return (*69)	\$4.10
Auto Redial	\$4.10
Call Blocker	\$5.27
Caller ID with Name and Number	\$4.10
Personalized Ring	\$4.10
Priority Call	\$6.44
Call Waiting ID	\$3.22
Anonymous Call Rejection	\$1.75
Remote Access to Call Forwarding	\$1.17
Selective Call Forwarding	\$5.27

*Some material previously found on this page now found on Original Page 4.2*

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**SECTION 7 – RATES, (CONT'D.)**

**7.7 Call Management Services**

**7.7.1 Features Offered on Monthly Basis**

<u>Custom Calling Feature</u>	<u>Monthly Recurring Charge</u>
Call Forwarding	\$4.10 (I)
Call Forwarding Busy/Don't Answer	\$4.10 (I)
Call Waiting	\$4.68 (I)
3-Way Calling	\$4.10 (I)
Speed Calling 8	\$4.10 (I)
Speed Calling 30	\$5.85 (I)
Call Return (*69)	\$4.10 (I)
Auto Redial	\$4.10 (I)
Call Blocker	\$5.27 (I)
Caller ID with Name and Number	\$4.10 (I)
Personalized Ring	\$4.10 (R)
Priority Call	\$6.44 (I)
Call Waiting ID	\$3.22 (R)
Anonymous Call Rejection	\$1.75
Remote Access to Call Forwarding	\$1.17 (R)
Selective Call Forwarding	\$5.27 (I)

**7.7.2 Features Offered on a Usage Sensitive Basis**

<u>Custom Calling Feature</u>	<u>Per Use</u>
3-Way Calling	\$0.50
Auto Redial	\$0.50
Call Return (*69)	\$0.50
Caller Originating Trace	\$5.00

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 Oak Park, Michigan 48237

**SECTION 7 – RATES, (CONT'D.)**

**7.7 Call Management Services (T)**

**7.7.1 Features Offered on Monthly Basis**

<u>Custom Calling Feature</u>	<u>Monthly Recurring Charge</u>	
Call Forwarding	\$3.50 (R)	
Call Forwarding Busy/Don't Answer	\$3.50 (R)	(T) (D)
Call Waiting	\$4.00 (R)	
3-Way Calling	\$3.50 (R)	
Speed Calling 8	\$3.20 (R)	
Speed Calling 30	\$5.00 (R)	
Call Return (*69)	\$4.00 (R)	(T)
Auto Redial	\$4.00 (R)	
Call Blocker	\$4.00 (R)	(T) (D)
Caller ID with Name and Number	\$3.50 (R)	(T)
Personalized Ring	\$5.25 (R)	(T)
Priority Call	\$3.25	(D)(N)
Call Waiting ID	\$4.75	(N)
Anonymous Call Rejection	\$1.75	
Remote Access to Call Forwarding	\$2.25	
Selective Call Forwarding	\$4.00	(N)

**7.7.2 Features Offered on a Usage Sensitive Basis**

<u>Custom Calling Feature</u>	<u>Per Use</u>	
3-Way Calling	\$0.50 (R)	
Auto Redial	\$0.50 (R)	(T)
Call Return (*69)	\$0.50 (R)	(T)
Caller Originating Trace	\$5.00 (R)	

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**SECTION 7 – RATES, (CONT'D.)**
**7.7 Custom Calling Features****7.7.1 Features Offered on Monthly Basis**

<u>Custom Calling Feature</u>	<u>Monthly Recurring Charge</u>
Call Forwarding	\$10.00
Call Forward – No Answer	\$10.00
Call Forward – Busy	\$10.00
Call Waiting	\$10.00
3-Way Calling	\$10.00
Speed Calling 8	\$10.00
Speed Calling 30	\$10.00
Auto Call Back	\$10.00
Repeat Dialing	\$10.00
Call Screening	\$10.00
Caller ID	\$10.00
Caller ID with Name	\$10.00
Multi Ring Service 1	\$10.00
Multi Ring Service 2	\$10.00

**7.7.2 Features Offered on a Usage Sensitive Basis**

<u>Custom Calling Feature</u>	<u>Per Use</u>
3-Way Calling	\$5.00
Repeat Dialing	\$5.00
Automatic Callback	\$5.00
Caller Originating Trace	\$25.00

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**SECTION 7 – RATES, (CONT'D.)**

**7.7 Call Management Services, (Cont'd.)**

**7.7.1 Features Offered on Monthly Basis, (Cont'd.)**

**C. Spectra Service Areas**

(N)

<u>Custom Calling Feature</u>	<u>Monthly Recurring Charge</u>
Anonymous Call Block	\$1.40
Busy Redial	\$7.00
Call Return	\$7.00
Call Block	\$5.77
Call Forward	\$4.02
Call Forward Busy	\$1.74
Call Forward No Answer	\$1.74
Call Forward Busy/No Answer	\$2.03
Call Forward Busy/No Answer Variable	\$4.37
Call Trace	\$5.13
Call Waiting/Call Waiting ID	\$5.24
Caller ID Number	\$12.24
Caller ID	\$13.41
Selective Call Block	\$ 0.00
Las Number/Save Number Redial	\$5.24
Distinctive Ring	\$7.00
Selective Call Accept	\$4.37
Selective Call Forward	\$4.37
Special Call Waiting	\$7.00
Speed Call 8	\$4.79
Speed Call 30	\$5.83
3-Way Calling	\$5.24
VIP Alert	\$5.77

(N)

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**SECTION 7 – RATES, (CONT'D.)**

**7.7 Call Management Services, (Cont'd.)**

**7.7.2 Features Offered on a Usage Sensitive Basis**

**A. AT&T Service Areas**

<u>Custom Calling Feature</u>	<u>Per Use</u>
3-Way Calling	\$0.50
Auto Redial	\$0.50
Call Return (*69)	\$0.50
Caller Originating Trace	\$5.00

**B. Embarq Service Areas**

<u>Custom Calling Feature</u>	<u>Per Use</u>
3-Way Calling	\$0.95
Auto Redial	\$0.95
Call Return (*69)	\$0.95
Caller Originating Trace	\$6.50

**C. Spectra Service Areas**

<u>Custom Calling Feature</u>	<u>Per Use</u>
3-Way Calling	\$1.00
Auto Redial	\$1.00
Call Return (*69)	\$1.00
Caller Originating Trace	\$1.86
Selective Call Acceptance	\$1.00
Selective Call Forward	\$1.00
Selective Call Rejection	\$1.00

(N)  
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 (N)

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**SECTION 7 – RATES, (CONT'D.)**

**7.7 Call Management Services, (Cont'd.)**

**7.7.2 Features Offered on a Usage Sensitive Basis**

<b>A.</b>	<b>AT&amp;T Service Areas</b>		<b>(T)</b>
	<u>Custom Calling Feature</u>	<u>Per Use</u>	<b>(M)</b>
	3-Way Calling	\$0.50	
	Auto Redial	\$0.50	
	Call Return (*69)	\$0.50	
	Caller Originating Trace	\$5.00	<b>(M)</b>
<b>B.</b>	<b>Embarq Service Areas</b>		<b>(N)</b>
	<u>Custom Calling Feature</u>	<u>Per Use</u>	
	3-Way Calling	\$0.95	
	Auto Redial	\$0.95	
	Call Return (*69)	\$0.95	
	Caller Originating Trace	\$6.50	<b>(N)</b>

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**SECTION 7 – RATES, (CONT'D.)**

**7.8 Directory Assistance Services, (Cont'd.)**

**7.8.1 Local Directory Assistance**

**A. AT&T Service Areas**

Per Call: \$0.73

**B. Embarq Service Areas**

Per Call: \$0.95

**C. Spectra Service Areas**

Per Call: \$0.39

(N)  
|  
(N)

**7.8.2 National Directory Assistance**

**A. AT&T Service Areas**

Per Call: \$1.37

**B. Embarq Service Areas**

Per Call: \$0.95

**C. Spectra Service Areas**

Per Call: \$1.39

(N)  
|  
(N)

**7.8.3 Call Completion**

**A. AT&T Service Areas**

Per Call \$0.35

**B. Embarq Service Areas**

Per Call \$0.34

**C. Spectra Service Areas**

Per Call: \$0.39

(N)  
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(N)

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**SECTION 7 – RATES, (CONT'D.)**

**7.8 Directory Assistance Services, (Cont'd.)**

**7.8.1 Local Directory Assistance**

A.	AT&T Service Areas		(T)
	Per Call:	\$0.73	
B.	Embarq Service Areas		(N)
	Per Call:	\$0.95	 (N)

**7.8.2 National Directory Assistance**

A.	AT&T Service Areas		(T)
	Per Call:	\$1.37	
B.	Embarq Service Areas		(N)
	Per Call:	\$0.95	 (N)

**7.8.3 Call Completion**

A.	AT&T Service Areas		(T)
	Per Call	\$0.35	
B.	Embarq Service Areas		(N)
	Per Call	\$0.34	 (N)

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**SECTION 7 – RATES, (CONT'D.)**

<b>7.8</b>	<b>Directory Assistance Services, (Cont'd.)</b>		<b>(T)</b>
	<b>7.8.1</b>	<b>Local Directory Assistance</b>	
		Per Call:	\$0.73 (I)
	<b>7.8.2</b>	<b>National Directory Assistance</b>	<b>(N)</b>
		Per Call:	\$1.37 <b>(N)</b>
	<b>7.8.3</b>	<b>Call Completion</b>	<b>(T)</b>
		Per Call	\$0.35
<b>7.9</b>	<b>Busy Line Verification and Interrupt Service</b>		
		Busy Verification Charge, each request:	\$0.95
		Emergency Interrupt Charge, each request:	\$1.25

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**SECTION 7 – RATES, (CONT'D.)**

**7.8 Directory Assistance Service, (Cont'd.)**

**7.8.1 General**

Per Call: \$0.30 (R)

**7.8.2 Call Completion**

Per Call \$0.35 (R)

**7.9 Busy Line Verification and Interrupt Service**

Busy Verification Charge, each request: \$0.95 (R)

Emergency Interrupt Charge, each request: \$1.25 (R)

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**SECTION 7 – RATES, (CONT'D.)**

**7.9 Busy Line Verification and Interrupt Service**

**7.9.1 AT&T Service Areas**

Busy Verification Charge, each request: \$0.95

Emergency Interrupt Charge, each request: \$1.25

**7.9.2 Embarq Service Areas**

Busy Verification Charge, each request: \$0.45

Emergency Interrupt Charge, each request: \$0.95

**7.9.3 Spectra Service Areas**

Busy Verification Charge, each request: \$1.67

Emergency Interrupt Charge, each request: \$3.33

(N)  
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(N)

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**SECTION 7 – RATES, (CONT'D.)**

**7.9 Busy Line Verification and Interrupt Service**

**7.9.1 AT&T Service Areas**

(T)

Busy Verification Charge, each request: \$0.95

(M)

Emergency Interrupt Charge, each request: \$1.25

(M)

**7.9.2 Embarq Service Areas**

(N)

Busy Verification Charge, each request: \$0.45

Emergency Interrupt Charge, each request: \$0.95

(N)

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**SECTION 7 – RATES, (CONT'D.)**

**7.10 Operator Service**

Usage Charges

Usage charges for local operator assisted calls are those usage charges that would normally apply to the calling party's service. In addition to usage charges, an operator assistance charge applies to each call. (C)  
|  
(C)

Local and IntraLATA Per Call Service Charges

Customer Dialed Calling Card	\$1.75 (R)
Operator Dialed Calling Card	\$1.75 (R)
Collect	\$1.75 (R)
Third Party Billed	\$1.25 (R)
Person-to-Person	\$1.25 (R)

**7.11 Directory Listing Service**

Nonrecurring Charges

Additional Listing, per listing:	\$10.00
Foreign Listing:	\$15.00
Non-published Service, per listing:	\$15.00
Non-directory Listed Service, per listing:	\$15.00

Monthly Recurring Charges

Additional Listing, per listing:	\$1.75 (R)
Foreign Listing:	\$1.75 (R)
Non-published Service, per listing:	\$1.75 (R)
Non-directory Listed Service, per listing:	\$1.10 (R)

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**SECTION 7 – RATES, (CONT'D.)**

**7.10 Operator Service**

Usage Charges

Rate Per Minute: \$0.20

Per Call Service Charges

Customer Dialed Calling Card	\$2.00
Operator Dialed Calling Card	\$2.00
Collect	\$5.00
Third Party Billed	\$4.40
Person-to-Person	\$9.00

**7.11 Directory Listing Service**

Nonrecurring Charges

Additional Listing, per listing:	\$10.00
Foreign Listing:	\$15.00
Non-published Service, per listing:	\$15.00
Non-directory Listed Service, per listing:	\$15.00

Monthly Recurring Charges

Additional Listing, per listing:	\$10.00
Foreign Listing:	\$10.00
Non-published Service, per listing:	\$10.00
Non-directory Listed Service, per listing:	\$10.00

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**SECTION 7 – RATES, (CONT'D.)**

**7.10 Operator Service, (Cont'd.)**

**7.10.3 Spectra Service Areas**

Usage Charges

Usage charges for local operator assisted calls are those usage charges that would normally apply to the calling party's service. In addition to usage charges, an operator assistance charge applies to each call.

Local and IntraLATA Per Call Service Charges

Customer Dialed Calling Card	\$0.67
Operator Dialed Calling Card	\$0.67
Operator Station	\$1.67
Person-to-Person	\$3.33

(N)  
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 (N)

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**SECTION 7 – RATES, (CONT'D.)**

**7.11 Directory Listing Service**

**7.11.1 AT&T Service Areas**

(T)

Nonrecurring Charges

(M)

Additional Listing, per listing:	\$10.00
Foreign Listing:	\$15.00
Non-published Service, per listing:	\$15.00
Non-directory Listed Service, per listing:	\$15.00

Monthly Recurring Charges

Additional Listing, per listing:	\$1.75
Foreign Listing:	\$1.75
Non-published Service, per listing:	\$1.75
Non-directory Listed Service, per listing:	\$1.10

(M)

**7.11.2 Embarq Service Areas**

(N)

Nonrecurring Charges

Additional, Alternate & Extra, Listings per listing:	\$25.00
Foreign Listing:	\$25.00
Non-published Service, per listing:	\$25.00
Non-directory Listed Service, per listing:	\$25.00

Monthly Recurring Charges

Additional Listing, per listing:	\$2.90
Foreign Listing:	\$2.30
Non-published Service, per listing:	\$2.40
Non-directory Listed Service, per listing:	\$2.40
Cross Reference Listing, each	\$2.25
Vanity Listing, per listing	\$5.00
Duplicate Listing	\$2.90
Extra Line	\$2.90

(N)

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**SECTION 7 – RATES, (CONT'D.)**

**7.11 Directory Listing Service, (Cont'd.)**

**7.11.3 Spectra Service Areas**

(N)

Nonrecurring Charges

Additional, Alternate & Extra, Listings per listing:	\$10.00
Alternate Listing, per listing	\$10.00
Foreign Listing:	\$15.00
Non-published Service, per listing:	\$15.00
Non-directory Listed Service, per listing:	\$15.00

Monthly Recurring Charges

Additional Listing, per listing:	2.73
Alternate Listing, per listing:	2.00
Foreign Listing:	2.73
Non-published Service, per listing:	2.21
Non-directory Listed Service, per listing:	2.14

(N)

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