EASYOPTIONS® SERVICES

47.1 GENERAL REGULATIONS

- 47.1.1 EasyOptions Services are optional telephone services individually described below and are part of the family of EasyOptions calling services. These services allow customers to efficiently manage the call flow generated over their Exchange Access Line(s).
- 47.1.2 EasyOptions Services are subject to availability of facilities and compatibility with central office equipment, customer access line and premises equipment.
- 47.1.3 EasyOptions Services will be furnished only at locations where adequate and suitable facilities are available to residence and business customers, excluding some multiline hunting arrangements.
- 47.1.4 EasyOptions Services are not available to customers having Payphone Exchange Access Service, Mobile, Remote Switching System, WATS, Digiline[®] Service, Centrex, PLEXAR[®] telephone services and trunk facilities associated with Direct Inward Dialing.
- 47.1.5 The Call Forwarding, Selective Call Forwarding, Call Forwarding Busy Line, Call Forwarding Don't Answer and Call Forwarding Busy Line/Don't Answer features are offered for use with two-way PBX trunks, subject to the following limitations:
 - a. May be provided when compatible with the equipment configuration at the customer's premises.
 - b. Available only in certain types of central offices.
 - c. Available only with two types of hunting arrangements, multiline and series completion, subject to limitations of these hunting arrangements.
- 47.1.6 Auto Redial, Call Blocker, Call Return, Call Trace, Priority Call, Selective Call Forwarding and Caller ID are functional when both the call originating customer and the call terminating customer are served from central offices capable of sending and receiving the Calling Party Number (CPN) and are linked by appropriate facilities.
- 47.1.7 When multiple services are activated on the same line, certain services may take precedence over others.

47.1.8 These services are competitively classified in the following exchanges: Business: Residential:

St. Louis

Kansas City

Residential:
Harvester
St. Charles

[®]Registered Trademark of Southwestern Bell Telephone Company. Issued: February 20, 2002

Effective: March 29, 2002

By JAN NEWTON, President-Missouri Southwestern Bell Telephone, L.P., d/b/a Southwestern Bell Telephone Company St. Louis, Missouri



Cancelled

(AT)

(AT)

November 26, 2006 Missouri Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

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General Exchange Tariff Section 47 4th Revised Sheet 1 Replacing 3rd Revised Sheet 1

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47.1 GENERAL REGULATIONS

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- (CT) 47.1.4 EasyOptions Services are not available to customers having Payphone Exchange Access Service, Mobile, Remote Switching System, WATS, Digiline[®] Service, Centrex, PLEXAR[®] telephone services and trunk facilities associated with Direct Inward Dialing.
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 - 47.1.7 When multiple services are activated on the same line, certain services may take precedence over others.

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[®]Registered Trademark of Southwestern Bell Telephone Company.

FILED NOV 2 6 1999

Issued: October 27, 1999

Effective: November 26, 1999

By JAN NEWTON, President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

(AT)

General Exchange Tariff Section 47 3rd Revised Sheet 1 Replacing 2nd Revised Sheet I Missouri Public Sorvice Commission

EASYOPTIONS® SERVICES

47.1 GENERAL REGULATIONS

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- 47.1.3 EasyOptions Services will be furnished only at locations where adequate and suitable facilities are available to residence and business customers, excluding some multiline hunting arrangements.
- 47.1.4 EasyOptions Services are not available to customers having Customer-Owned Pay Telephone Service, Mobile, Remote Switching System, WATS, Digiline[®] Service, Centrex, PLEXAR[®] telephone services and trunk facilities associated with Direct Inward Dialing.
- 47.1.5 The Call Forwarding, Selective Call Forwarding, Call Forwarding Busy Line, Call Forwarding Don't Answer and Call Forwarding Busy Line/Don't Answer features are offered for use with two-way PBX trunks, subject to the following limitations:
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Missouri Public Service Commission

®Regis	tered Trademark of S	Southwestern Ball Telephogg Company.	FILED JAN 17 1999
Issued:	DEC 1 8 1998	By 446 AS# A Public Service Commission Effective: MISSOURI	JAN 1 7 1999
	B	y PRISCILLA HILL-ARDOIN, President-Misso Southwestern Bell Telephone Company	ouri
		St. Louis, Missouri	

General Exchange Tariff Section 47 2nd Revised Sheet 1 Replacing 1 St Revised Sheet 1

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EASYOPTIONS[®] SERVICES

NOV 2 1 1997

47.1 GENERAL REGULATIONS

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- 47.1.3 EasyOptions Services will be furnished only at locations where adequate and suitable facilities are available to residence and business customers, excluding some multiline hunting arrangements.
- 47.1.4 EasyOptions Services are not available to customers having Customer-Owned Pay Telephone (RT) Service, Mobile, Remote Switching System, WATS, Centrex, PLEXAR^R telephone services (RT)and trunk facilities associated with Direct Inward Dialing.
 - 47.1.5 The Call Forwarding, Selective Call Forwarding, Call Forwarding Busy Line, Call Forwarding - Don't Answer and Call Forwarding - Busy Line/Don't Answer features are offered for use with two-way PBX trunks, subject to the following limitations:
 - May be provided when compatible with the equipment configuration at the customer's а premises. JAN 1 7 1999
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 - 47.1.7 When multiple services are activated on the same line, certain services may take precedence over others.

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(CT)[®]Registered Trademark of Southwestern Bell Telephone Company.

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MISSOURI Public Service Commission

Issued: NOV 2 4 1997

Effective: DEC 2 4 1997

By PRISCILLA HILL-ARDOIN, President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

General Exchange Tariff RECOriginal Sheet 1

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EASYOPTIONSSM SERVICES

47.1 GENERAL REGULATIONS

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- 47.1.1 EasyOptions Services are optional telephone services individually described below and are part of the family of EasyOptions calling services. These services allow customers to efficiently manage the call flow generated over their Exchange Access Line(s).
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- 47.1.3 EasyOptions Services will be furnished only at locations where adequate and suitable facilities are available to residence and business customers, excluding some multiline hunting arrangements.
 - 47.1.4 EasyOptions Services are not available to customers having party line, Public, Semi-Public, Customer-Owned Pay Telephone Service, Mobile, Remote Switching System, WATS, Centrex, PLEXAR^R telephone services and trunk facilities associated with Direct Inward Dialing.
- 47.1.5 The Call Forwarding, Selective Call Forwarding, Call Forwarding Busy Line, Call Forwarding - Don't Answer and Call Forwarding - Busy Line/Don't Answer features are offered for use with two-way PBX trunks, subject to the following limitations:
 - a. May be provided when compatible with the equipment configuration at the customer's premises.
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- 47.1.7 When multiple services are activated on the same fine, certain services may take precedence over others.

Southwestern Bell Telephone Company. Service Mark of Southwestern Bell Telephone Company. Southwestern Bell Telephone Company. Public Service Commission MISSOURI MISSOURI MISSOURI OCT 18 1994 MO. PUBLIC SERVICE COMMIN. MO. PUBLIC SERVICE COMMIN.

St. Louis, Missouri

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 General Exchange Tariff Section 47 RECEIVED 1st Revised Sheet 2

Replacing Original Sheet 2

EASYOPTIONS STASERVICE96

47.1 GENERAL REGULATIONS-(Continued)

MISSOURI Public Service Commission

- 47.1.8 When the Three-Way Calling, Call Forwarding, Call Forwarding - Busy Line, Call Forwarding - Don't Answer and Call Forwarding - Busy Line/Don't Answer, Selective Call Forwarding or Simultaneous Call Forwarding Services are activated, the transmission may vary depending on the distance and routing necessary; therefore, transmissions may not meet normal standards.
- 47.1.9 Other facilities and miscellaneous service offerings requested by customers and not detrimental to any service of the Telephone Company will be furnished in accordance with regulations and at the rates specified in the applicable sections of this Tariff.
- 47.1.10 A monthly rate applies to all EasyOptions Services except for Call Trace. Call Trace is billed on a "per successful activation" basis and may be purchased by itself or in conjunction with other EasyOptions Services. Auto Redial and Call Retrun are available on either a monthly rate basis or on a usage sensitive "charge per activation" basis.
- In addition to the provisions of the General Exchange Tariff, 47.1.11 Section 17, the Telephone Company shall not be liable for any loss or damages arising out of error, interruptions, defects, failure or malfunctions of EasyOptions Services or equipment. Damages arising out of such interruptions, defects, failures, or malfunctions of the services after the Telephone Company has been notified, and has had a reasonable time for repair, shall in no event exceed an amount equivalent to the charges made for the service affected for the period following notice from the customer until service is restored.

CANCELLED MAY 1-1997

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JAN 2 2 1996 Issued: Effective: NOV 01 1996 FILED By HORACE WILKINS, JR., President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

NOV 1 1996 96-247 MO. PUBLIC SERVICE COMM

General Exchange Tariff Section 47

EASYOPTIONSSM SERVICES

JUL 25 1994

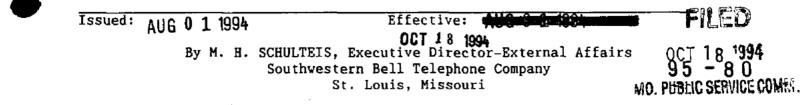
47.1 GENERAL REGULATIONS-(Continued)

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- 47.1.8 When the Three-Way Calling, Call Forwarding, Call Forwarding Busy Line, Call Forwarding - Don't Answer and Call Forwarding - Busy Line/Don't Answer, Selective Call Forwarding or Simultaneous Call Forwarding Services are activated, the transmission may vary depending on the distance and routing necessary; therefore, transmissions may not meet normal standards.
- 47.1.9 Other facilities and miscellaneous service offerings requested by customers and not detrimental to any service of the Telephone Company will be furnished in accordance with regulations and at the rates specified in the applicable sections of this Tariff.
- 47.1.10 A monthly rate applies to all EasyOptions Services except for Call Trace. Call Trace is billed on a "per successful activation" basis and may be purchased by itself or in conjunction with other EasyOptions Services.
- 47.1.11 In addition to the provisions of the General Exchange Tariff, Section 17, the Telephone Company shall not be liable for any loss or damages arising out of error, interruptions, defects, failure or malfunctions of EasyOptions Services or equipment. Damages arising out of such interruptions, defects, failures, or malfunctions of the services after the Telephone Company has been notified, and has had a reasonable time for repair, shall in no event exceed an amount equivalent to the charges made for the service affected for the period following notice from the customer until service is restored.

CANCELLED

NOV 1 1996 BY lot R.S. # 2 Public Service Commission MISSOURI



No supplement to this tariff will be issued except for the purpose of canceling this tariff. General Exchange Tariff Section 47 Original Sheet 3

EASYOPTIONSSM SERVICES

JUL 25 1994

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47.2 SERVICE DESCRIPTIONS

47.2.1 Call Waiting

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Alerts a customer using his telephone that another caller is trying to reach him. Where facilities permit, Call Waiting subscribers may deactivate Call Waiting for the duration of one call by dialing a code. Call Waiting is automatically reactivated for the next originating or terminating call.

47.2.2 Call Forwarding

Enables the customer to transfer all incoming calls to another telephone number within the exchange or on the Long Distance Telecommunications Network. The Call Forwarding customer is responsible for the payment of charges (e.g. toll charges) for each call between his Call Forwarding-equipped telephone and the Asternov ED to which the call is being forwarded.

47.2.3 Three-Way Calling

Enables a customer to add a third party to an existing call without operator assistance, thereby establishing a three-way conversion Missouri

47.2.4 Speed Calling

Enables a customer to place calls to other telephone numbers by dialing a code rather than the complete telephone number. The 8-code capacity and/or the 30-code capacity may be provided on the same line; however, duplicate code capacities may not be provided. The combination of code capacities is not available on multiline hunting lines.(1)

This service was classified as competitive effective May 14, 1993.

47.2.5 Call Return

Enables the customer to automatically redial the telephone number of the last incoming call. If that telephone number is busy, the Telephone Company's equipment will keep trying to call the number being redialed for a maximum of thirty (30) minutes, beginning with the customer's activation of Call Return, in an attempt to establish the call. The customer will be signaled with a distinctive ring when the call can be completed.

(1) Speed Calling 8 (business) and Speed Calling 30 (residence) are available only to existing customers at existing locations.

Issued: AUG 0 1 1994

By M. H. SCHULTEIS, Executive Director-External Affairs OCT 18 1994 Southwestern Bell Telephone Company 95 - 80 St. Louis, Missouri MO. PUBLIC SERVICE COMMER.

Effective:

EASYOPTIONS[®] SERVICES

47.2 SERVICE DESCRIPTIONS – (Continued)

- 47.2.3 Call Waiting ID Options (Continued)
- 2. Call Waiting ID Options is offered subject to the following limitations:
 - a. Customers must also subscribe to Call Waiting and Caller ID Name and Number, and Call Waiting ID.
 - b. Customers wishing to route new calls to a voice mailbox must also subscribe to voice mail and the appropriate call forwarding service.
 - c. Customers are responsible for furnishing their own compatible CPE, which should include the functionality necessary to execute the features of Call Waiting ID Options.
 - d. Available only where central office facilities permit.

47.2.4 Call Forwarding

Enables the customer to transfer all incoming calls to another telephone number within the exchange or on the Long Distance Telecommunications Network. The Call Forwarding customer is responsible for the payment of charges (e.g. toll charges) for each call between his Call Forwarding-equipped telephone and the telephone to which the call is being forwarded.

47.2.5 Three-Way Calling

Enables a customer to add a third party to an existing call without operator assistance, thereby establishing a three-way conversation.

47.2.6 Speed Calling

Enables a customer to place calls to other telephone numbers by dialing a code rather than the complete telephone number. The 8-code capacity(1) and/or the business 30-code capacity may be provided on the same line; however, duplicate code capacities may not be provided. The combination of code capacities is not available on multiline hunting lines.

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(1) Speed Calling 8 (business) is available only to existing customers at existing locations.

P.S.C. Mo. - No. 35 GENERAL EXCHANGE TARIFF

Original Sheet 3.1 was formerly Original Sheet 3.01 (AT)

EASYOPTIONS[®] SERVICES

47.2 SERVICE DESCRIPTIONS – (Continued)

- 47.2.3 Call Waiting ID Options (Continued)
- 2. Call Waiting ID Options is offered subject to the following limitations:
 - a. Customers must also subscribe to Call Waiting and Caller ID Name and Number, and Call Waiting ID.
 - b. Customers wishing to route new calls to a voice mailbox must also subscribe to voice mail and the appropriate call forwarding service.
 - c. Customers are responsible for furnishing their own compatible CPE, which should include the functionality necessary to execute the features of Call Waiting ID Options.
 - d. Available only where central office facilities permit.

47.2.4 Call Forwarding

Enables the customer to transfer all incoming calls to another telephone number within the exchange or on the Long Distance Telecommunications Network. The Call Forwarding customer is responsible for the payment of charges (e.g. toll charges) for each call between his Call Forwarding-equipped telephone and the telephone to which the call is being forwarded.

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(RT)

(1) Speed Calling 8 (business) and Speed Calling 30 (residence) are available only to existing customers at existing locations.

Issued: March 20, 2009 CANCELLED

By DAVID NICHOLS, President - Missouri St. Louis, Missouri

General Exchange Tariff Section 47 Original Sheet 3.01

EASYOPTIONS® SERVICES

47.2 SERVICE DESCRIPTIONS – (Continued)

- (AT) 47.2.3 Call Waiting ID Options (Continued)
 - 2. Call Waiting ID Options is offered subject to the following limitations:
 - a. Customers must also subscribe to Call Waiting and Caller ID Name and Number, and Call Waiting ID.
 - b. Customers wishing to route new calls to a voice mailbox must also subscribe to voice mail and the appropriate call forwarding service.
 - c. Customers are responsible for furnishing their own compatible CPE, which should include the functionality necessary to execute the features of Call Waiting ID Options.
 - d. Available only where central office facilities permit.
- (FC)(MT) 47.2.4 Call Forwarding

(AT)

Enables the customer to transfer all incoming calls to another telephone number within the exchange or on the Long Distance Telecommunications Network. The Call Forwarding customer is responsible for the payment of charges (e.g. toll charges) for each call between his Call Forwarding-equipped telephone and the telephone to which the call is being forwarded.

(FC) 47.2.5 Three-Way Calling

Enables a customer to add a third party to an existing call without operator assistance, thereby establishing a three-way conversation.

(FC) 47.2.6 Speed Calling

Enables a customer to place calls to other telephone numbers by dialing a code rather than the complete telephone number. The 8-code capacity and/or the 30-code capacity may be provided on the same line; however, duplicate code capacities may not be provided. The combination of code capacities is not available on multiline hunting lines.(1)

This service was classified as competitive effective May 14, 1993.

(MT)
 (1) Speed Calling 8 (business) and Speed Calling 30 (residence) are available only to existing customers at existing locations.

Issued: December 31, 1998

Effective: January 31, 1999

By PRISCILLA HILL-ARDOIN, President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri Original Sheet 3.2 was previously Original Sheet 3.02 (AT)

EASYOPTIONS[®] SERVICES

47.2 SERVICE DESCRIPTIONS - (Continued)

47.2.7 Call Return

Enables the customer to automatically redial the telephone number of the last incoming call. If that telephone number is busy, the Telephone Company's equipment will keep trying to call the number being redialed for a maximum of thirty (30) minutes, beginning with the customer's activation of Call Return, in an attempt to establish the call. The customer will be signaled with a distinctive ring when the call can be completed.

CANCELLED June 15, 2013 Missouri Public Service Commission JI-2013-0516 Effective: January 7, 2010

FILED Missouri Public Service Commission JI-2010-0420

General Exchange Tariff Section 47 Original Sheet 3.02

EASYOPTIONS[®] SERVICES

(MT) 47.2 SERVICE DESCRIPTIONS – (Continued)

47.2.7 Call Return

Enables the customer to automatically redial the telephone number of the last incoming call. If that telephone number is busy, the Telephone Company's equipment will keep trying to call the number being redialed for a maximum of thirty (30) minutes, beginning with the customer's activation of Call Return, in an attempt to establish the call. The customer will be signaled with a distinctive ring when the call can be completed.

(MT)

(FC)

Issued: December 31, 1998

CANCELLED January 7, 2010 Missouri Public Service Commission JI-2010-0420 By PRISCILLA HILL-ARDOIN, President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

FILED Missouri Public Service Commission

Effective: January 31, 1999

EASYOPTIONSsm SERVICES

47.2 SERVICE DESCRIPTIONS-(Continued)

47.2.6 Auto Redial

Enables the customer to automatically redial the last outgoing telephone number. When the recalled telephone number is busy, the Telephone Company's equipment will keep trying to call the number being redialed for a maximum of thirty (30) minutes, beginning with the customer's activation of Auto Redial, in an attempt to establish the call. The customer will be signaled with a distinctive ring when the call can be completed.

47.2.7 Priority Call

Provides the customer with a distinctive ring or Call Waiting tone (if the customer has subscribed to Call Waiting), when the customer is called from preselected telephone numbers. The customer can construct or modify the telephone number screening list by dialing a unique code. The Telephone Company's equipment will screen incoming calls against the screening list and provide a distinctive ring for telephone numbers on the list.

47.2.8 Call Blocker

Enables the customer to block calls from preselected telephone numbers and/or the last incoming call (without knowing the number). To block specified telephone numbers, the customer builds a screening list. To block an unknown number after receiving a call, the customer enters a code to add the number to their screening list. If facilities are unavailable to provide incoming call screening via the customer's list, standard call completion will occur. Customers whose telephone numbers are blocked are directed to a Telephone Company recorded announcement.

47.2.9 Call Trace

Enables the customer to initiate a trace of the origin of the last incoming call by dialing an activation code. If a trace is successful, the Telephone Company's equipment will record the incoming call detail (not the conversation). <u>The results of the trace will not be provided to the customer directly</u>. For further action to be taken, the customer should follow the instructions received after a successful trace activation.

Issued: August 1, 1994

By M. H. SCHULTEIS, Executive Director-External Affairs Southwestern Bell Telephone Company St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff Section 47 1st Revised Sheet 5 Replacing Original Sheet 5

EASYOPTIONSSM SERVICES

47.2 SERVICE DESCRIPTIONS-(Continued)

SEP 13 1995

47.2.10 Selective Call Forwarding

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Enables the customer to forward incoming calls from preselected telephone numbers to another telephone number. The customer can construct or modify a telephone number screening list by dialing an activation code. The Telephone Company equipment will screen incoming calls against the customer's list and forward only those telephone numbers on the list. Selective Call Forwarding customers are responsible for the payment of charges (e.g. toll charges) for each call between their line and the telephone numbers to which the call is being forwarded.

47.2.11 Simultaneous Call Forwarding

Provides the customer that also subscribes to an appropriate call forwarding service with the ability to forward multiple incoming calls simultaneously to another telephone number designated by the customer. The Simultaneous Call Forwarding customer must subscribe to sufficient facilities to adequately handle calls without impairing any services offered by the Telephone Company. The Simultaneous Call Forwarding customer is responsible for the payment of charges (e.g., toll charges)for each call between the Simultaneous Call Forwarding equipped telephone and the line to which the call is being forwarded.

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47.2.12 Call Forwarding - Busy Line

Allows incoming calls that encounter a busy condition to be automatically forwarded to a predesignated telephone number within the exchange or the Long Distance Telecommunications Network. The Call Forwarding customer is responsible for the payment of charges (e.g. toll charges) for each call between the Call Forwarding equipped telephone line and the line to which the call is being forwarded.

Allows incoming calls which are not answered after a predetermined number of rings to be automatically forwarded to a predesignated telephone number within the exchange or the Long Distance Telecommunications Network. The Call Porwarding customer is responsible for the payment discharges (e.g. toll charges) for each call between the Call Forwarding equipped telephone line and the line to which the call is being forwarded. 4007

Ace Commission MISSOUHEffective: Issued: SEP 1 5 1995 PUDIIC NOV By HORACE WILKINS, JR., President-Missouri Southwestern Bell Telephone Company NOV 1 1995 St. Louis, Missouri

MISSOURI Public Service Commission

^{47.2.13} Call Forwarding - Don't Answer

No supplement to this tariff will be issued except for the purpose of canceling this tariff. General Exchange Tariff Section 47 Original Sheet 5 RECEVE

EASYOPTIONSSM SERVICES

47.2 SERVICE DESCRIPTIONS-(Continued)

JUL 25 1994

47.2.10 Selective Call Forwarding

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Public Service Committee on Enables the customer to forward incoming calls from preselected telephone numbers to another telephone number. The customer can construct or modify a telephone number screening list by dialing an activation code. The Telephone Company equipment will screen incoming calls against the customer's list and forward only those telephone numbers on the list. Selective Call Forwarding customers are responsible for the payment of charges (e.g. toll charges) for each call between their line and the telephone numbers to which the call is being forwarded.

47.2.11 Simultaneous Call Forwarding

Enables a customer who has also subscribed to Call Forwarding (described in Paragraph 47.2.2) with the ability to transfer incoming calls simultaneously between switching entities. The number of calls transferred simultaneously is limited to the number of hunting lines/trunks subscribed to by the customer at the originating end. The Simultaneous Call Forwarding customer is responsible for the payment of charges (e.g. toll charges) for each call between the equipped line and the telephone number to which the call is being ED forwarded. Simultaneous Call Forwarding is limited to customers served by No. 1 or 1A Electronic Switching Systems and may be established only on another line which is not part of the hunting NOV 0 1 1995 group. BY JOT R.S#5

47.2.12 Call Forwarding - Busy Line

Allows incoming calls that encounter a busy condition be MISSOURI automatically forwarded to a predesignated telephone much exchange or the Long Distance Telecommunications Network. The Call Forwarding customer is responsible for the payment of charges (e.g. toll charges) for each call between the Call Forwarding equipped telephone line and the line to which the call is being forwarded.

47.2.13 Call Forwarding - Don't Answer

Allows incoming calls which are not answered after a predetermined number of rings to be automatically forwarded to a predesignated telephone number within the exchange or the Long Distance Telecommunications Network. The Call Forwarding customer is responsible for the payment of charges (e.g. toll charges) for each call between the Call Forwarding equipped telephone line and the line to which the call is being forwarded.

Issued: AUG 0 1 1994

Effective: OCT 1 8 1994 By M. H. SCHULTEIS, Executive Director-External Affairs 18 1594 Southwestern Bell Telephone Company St. Louis, Missouri MO. PUBLIC SERVICE COM.

EASYOPTIONSsm SERVICES

47.2 SERVICE DESCRIPTIONS-(Continued)

47.2.16 Personalized Ringsm

- A. Allows a customer to establish up to three telephone numbers on the same local exchange access line and distinguish calls to each number by a distinctive ring. The billing telephone number is called the Primary Number and additional associated telephone numbers are called Personalized Ring Numbers. A customer may subscribe to a maximum of two Personalized Ring Numbers. The standard ringing pattern is provided for the Primary Number. Distinctive ringing is provided for each Personalized Ring Number.
- B. In addition to the regulations provided in Paragraph 47.1, the following additional regulations apply:
 - 1. The Primary number is the telephone number associated with the access line and therefore is allowed direct-dialed Directory Assistance calls in accordance with the Directory Services section of this Tariff. No additional call allowances are provided with Personalized Ring.
 - 2. A directory listing is provided for each telephone number associated with Personalized Ring Service. NonListed Service and NonPublished Service is available for all telephone numbers associated with Personalized Ring. NonListed Service rates and NonPublished Service rates shown in the Directory Services section of this tariff apply to the Primary number only. There is no charge for NonListed Service or NonPublished Service furnished for Personalized Ring numbers.
 - 3. Additional listing rates and Residence Signature Listing rates shown in the Directory Services section of this Tariff apply to Primary and Personalized Ring numbers.
 - 4. If a customer requests a change in the listings for telephone numbers associated with Personalized Ring Service, the Directory Listings Service Connection Charge specified in the Directory Services section of this tariff is applicable.
 - 5. Some customer provided terminal equipment may not recognize the distinctive ringing patterns associated with this service.

smService Mark of Southwestern Bell Telephone Company Issued: August 1, 1994

Effective: October 18, 1994

By M. H. SCHULTEIS, Executive Director-External Affairs Southwestern Bell Telephone Company St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff. General Exchange Tariff Section 47 Original Sheet 8

EASYOPTIONSSM SERVICES

47.2 SERVICE DESCRIPTIONS-(Continued)

JUL 25 1994

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47.2.16 Personalized Ring-(Continued)

- B. -(Continued)
 - 6. Personalized Ring customers who subscribe to Call Forwarding can choose one of two forwarding arrangements. The first arrangement forwards the Personalized Ring number(s) along with the Primary number when it is forwarded. The second arrangement provides no forwarding of the Personalized Ring number(s). A forwarding arrangement must be selected at the time Personalized Ring is ordered. If a customer later requests a change in forwarding, the Personalized Ring Service Connection Charge will apply.
 - 7. If a customer requests a number change for a Personalized Ring number, the Personalized Ring Service Connection Charge applies. If a customer requests a number change for the Primary pumper, Ene Service and Equipment Charge specified in the Local Exclange Tariff is applicable.

47.2.17 ComCallSm

- 17 ComCallSm Enables single line customers to set up internal (intercome Commission communications between multiple telephone extensioner Set set of the establishes intercom calls by dialing a code and Hanging the telephone handset. The code activates distinctive ringing to elect interview. Α. handset. The code activates distinctive ringing to alert intercom users of an intercom call.
- в. In addition to the regulations provided in Paragraph 47.1, the following regulations apply:
 - 1. Three-Way Calling is necessary for the operation of ComCall. (See Paragraph 47.4 for Three-Way Calling rates.)
 - 2. If ComCall and Call Waiting are on the same line, the Call Waiting feature is deactivated for the duration of the intercom connection. During this time, an incoming call will receive a busy signal.
 - 3. Some customer-provided terminal equipment may not recognize the distinctive ringing patterns associated with this service.

SmService Mark of Southwestern Bell Telephone Company

Issued: AUG 0 1 1994

MAL PURIO SERVICE COM Effective: OCT 1 8 1994 700 By M. H. SCHULTEIS, Executive Director-External Affairs Southwestern Bell Telephone Company St. Louis, Missouri

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EASYOPTIONS® SERVICES

47.2 SERVICE DESCRIPTIONS (cont'd)

47.2.18 Caller ID Service

- A. Caller ID Service is the general category of the following services which assist customers in the management of incoming calls:
 - <u>Calling Number Delivery</u> Provides for the transmission of Calling Party Number (CPN) to the customer's access line(s). When the equipped line is on-hook, the CPN is transmitted across the line during the silent interval between the first and second ring. Caller ID customers must provide and connect their own compatible customer premises equipment (CPE) to process the CPN transmission.
 - 2. <u>Calling Name Delivery</u> Enables the terminating customer to identify the calling party by a displayed name before the call is answered. The displayed name is the name associated with the CPN. Calling Name Delivery subscribers must provide and connect their own compatible CPE to process the Calling Name Delivery transmission. Some call information may be blocked or otherwise not displayed, including information for some calls originating outside of AT&T's network and calls carried over facilities that do not transmit Caller ID information.
- B. In addition to the regulations provided in Paragraph 47.1, the following additional regulations apply:
 - 1. Any Southwestern Bell Telephone calling party may prevent the delivery of their calling name and/or number to the called party by dialing an access code (*67 on their Touch-Tone pad or 1167 from a rotary telephone) immediately prior to placing a call. The access code will activate per call blocking, which is available at no charge.
 - 2. If the calling party activates blocking, the name and/or number will not be transmitted across the line to the called party. Instead, Caller ID customers will receive an anonymous indicator. This anonymous indicator notifies the Caller ID customer that the calling party has elected to block the delivery of their name and telephone number.
 - 3. Line blocking for the delivery of the calling name and/or number is available upon request, at no charge, to the following entities and their employees/volunteers, for lines over which the official business of the agency is conducted including those at the residences of employees/volunteers, where an executive officer of the agency registers with Southwestern Bell Telephone a need for blocking: (a) private, nonprofit, tax-exempt, domestic violence intervention agencies and (b) federal, state and local law enforcement agencies. The calling name and/or number will not be transmitted from a line equipped with this capability

Issued: November 1, 2010

CANCELLED May 1, 2014 Missouri Public Service Commission JI-2014-0380 By JOHN SONDAG, President - Missouri St. Louis, Missouri Effective: December 1, 2010 FILED Missouri Public Service Commission JI-2011-0228

No Supplement to this tariff will be issued except for the purpose of canceling this tariff. General Exchange Tariff Section 47 4th Revised Sheet 9 Replacing 3rd Revised Sheet 9

EASYOPTIONS® SERVICES

47.2 SERVICE DESCRIPTIONS (cont'd)

47.2.18 Caller ID Service

- A. Caller ID Service is the general category of the following services which assist customers in the management of incoming calls:
 - 1. <u>Calling Number Delivery</u> Provides for the transmission of Calling Party Number (CPN) to the customer's access line(s). When the equipped line is on-hook, the CPN is transmitted across the line during the silent interval between the first and second ring. Caller ID customers must provide and connect their own compatible customer premises equipment (CPE) to process the CPN transmission.
 - 2. <u>Calling Name Delivery</u> Enables the terminating customer to identify the calling party by a displayed name before the call is answered. The displayed name is the name associated with the CPN. Calling Name Delivery subscribers must provide and connect their own compatible CPE to process the Calling Name Delivery transmission. Calling Name may not be delivered when the calling party's name information is stored in a third-party database.
- B. In addition to the regulations provided in Paragraph 47.1, the following additional regulations apply:
 - 1. Any Southwestern Bell Telephone calling party may prevent the delivery of their calling name and/or number to the called party by dialing an access code (*67 on their Touch-Tone pad or 1167 from a rotary telephone) immediately prior to placing a call. The access code will activate per call blocking, which is available at no charge.
 - 2. If the calling party activates blocking, the name and/or number will not be transmitted across the line to the called party. Instead, Caller ID customers will receive an anonymous indicator. This anonymous indicator notifies the Caller ID customer that the calling party has elected to block the delivery of their name and telephone number.
 - 3. Line blocking for the delivery of the calling name and/or number is available upon request, at no charge, to the following entities and their employees/volunteers, for lines over which the official business of the agency is conducted including those at the residences of employees/volunteers, where an executive officer of the agency registers with Southwestern Bell Telephone a need for blocking: (a) private, nonprofit, tax-exempt, domestic violence intervention agencies and (b) federal, state and local law enforcement agencies. The calling name and/or number will not be transmitted from a line equipped with this capability

Issued: August 26, 2002

Effective: September 25, 2002

By CINDY BRINKLEY, President-Missouri Southwestern Bell Telephone, L.P., d/b/a Southwestern Bell Telephone Company St. Louis, Missouri

CANCELLED December 1, 2010 Missouri Public Service Commission JI-2011-0228

FILED Missouri Public Service Commission

(AT) (AT)

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

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General Exchange Tariff Section 47 3rd Revised Sheet 9 Replacing 2nd Revised Sheet 9 Miscourl Public

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EASYOPTIONS® SERVICES

47.2 SERVICE DESCRIPTIONS-(cont'd)

47.2.18 Caller ID Service

Public Service Commission Public Service Commission

- A. Caller ID Service is the general category of the following services which assist customers in the management of incoming calls:
 - <u>Calling Number Delivery</u> Provides for the transmission of Calling Party Number (CPN) to the customer's access line(s). When the equipped line is on-hook, the CPN is transmitted across the line during the silent interval between the first and second ring. Caller ID customers must provide and connect their own compatible customer premises equipment (CPE) to process the CPN transmission.
 - 2. <u>Calling Name Delivery</u> Enables the terminating customer to identify the calling party by a displayed name before the call is answered. The displayed name is the name associated with the CPN. Calling Name Delivery subscribers must provide and connect their own compatible CPE to process the Calling Name Delivery transmission.
- B. In addition to the regulations provided in Paragraph 47.1, the following additional regulations apply:
 - 1. Any Southwestern Bell Telephone calling party may prevent the delivery of their calling name and/or number to the called party by dialing an access code (*67 on their Touch-Tone pad or 1167 from a rotary telephone) immediately prior to placing a call. The access code will activate per call blocking, which is available at no charge.
 - 2. If the calling party activates blocking, the name and/or number will not be transmitted across the line to the called party. Instead, Caller ID customers will receive an anonymous indicator. This anonymous indicator notifies the Caller ID customer that the calling party has elected to block the delivery of their name and telephone number.
 - 3. Line blocking for the delivery of the calling name and/or number is available upon request, at no charge, to the following entities and their employees/volunteers, for lines over which the official business of the agency is conducted including those at the residences of employees/volunteers, where an executive officer of the agency registers with Southwestern Bell Telephone a need for blocking: (a) private, nonprofit, tax-exempt, domestic violence intervention agencies and (b) federal, state and local law enforcement agencies. The calling name and/or number will not be transmitted from a line equipped with this capability

(MT)

Issued: June 14, 2002

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Effectives July 1.2002

By JAN NEWTON, President-Mis**Missouri Publique 3 1 2002** Southwestern Bell Telephone, L.P., d/b/a Southwestern Bell Telephone Company St. Louis, Missouri FILED JUL 31 2002

Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff Section 47 2nd <u>Revised</u> Sheet 9 EASYOPTIONS EDplacing 1streets (1964)

47.2 SERVICE DESCRIPTIONS-(Continued)

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47.2.18 Caller ID Service

By 3rdRS9

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- A. Caller ID Service is the general capable of incoming calls:
 - <u>Calling Number Delivery</u> Provides for the transmission of Calling Party Number (CPN) to the customer's access line(s). When the equipped line is on-hook, the CPN is transmitted across the line during the silent interval between the first and second ring. Caller ID customers must provide and connect their own compatible customer premises equipment (CPE) to process the CPN transmission.
 - 2. <u>Calling Name Delivery</u> Enables the terminating customer to identify the calling party by a displayed name before the call is answered. The displayed name is the name associated with the CPN. Calling Name Delivery subscribers must provide and connect their own compatible CPE to process the Calling Name Delivery transmission.
- B. In addition to the regulations provided in Paragraph 47.1, the following additional regulations apply:
 - Any Southwestern Bell Telephone calling party may prevent the delivery of their calling name and/or number to the called party by dialing an access code (*67 on their Touch-Tone pad or 1167 from a rotary telephone) immediately prior to placing a call. The access code will activate per call blocking, which is available at no charge.
 - 2. If the calling party activates blocking, the name and/or number will not be transmitted across the line to the called party. Instead, Caller ID customers will receive an anonymous indicator. This anonymous indicator notifies the Caller ID customer that the calling party has elected to block the delivery of their name and telephone number.
 - 3. Line blocking for the delivery of the calling name and/or number is available upon request, at no charge, to the following entities and their employees/volunteers, for lines over which the official business of the agency is conducted including those at the residences of employees/volunteers, where an executive officer of the agency registers with Southwestern Bell Telephone a need for blocking: (a) private, nonprofit, tax-exempt, domestic violence intervention agencies and (b) federal, state and local law enforcement agencies.

(AT) 4. Line blocking customers can unblock their calling name and/or number information on a per call basis, at no charge, by dialing an access code (*82 on their Touch-Tone pad or 1182 from a rotary phone) (AT) immediately prior to placing a call. Issued: OCT 31 1995 Effective: DEC 01 1995 By HORACE WILKINS, JR., President-Missouri 1 1995 DEC Southwestern Bell Telephone Company St. Louis, Missouri

MISSOURI Public Service Commission

No supplement to this General Exchange Tariff Section 47 tariff will be issued 1st Revised Sheet 9 except for the purpose Replacing Original Sheet 9 of canceling this tariff. EASYOPTIONSSM SERVICES KEUF 47.2 SERVICE DESCRIPTIONS-(Continued) OCT 21 1994 47.2.18 Caller ID Service A. Caller ID Service is the general category of the Pollovin Every which (AT) (AT) assist customers in the management of incoming calls: (FC)(AT) 1. Calling Number Delivery - Provides for the transmission of Calling Party Number (CPN) to the customer's access line(s). When the equipped line is on-hook, the CPN is transmitted across the line during the silent interval between the first and second ring. Caller ID customers must provide and connect their own compatible customer premises equipment (CPE) to process the CPN transmission. (AT)2. Calling Name Delivery - Enables the terminating customer to identify the calling party by a displayed name before the call is answered. The displayed name is the name associated with the CPN. Calling Name Delivery subscribers must provide and connect their own compatible (AT) CPE to process the Calling Name Delivery transmission. In addition to the regulations provided in Paragraph 47.1, the following Β. additional regulations apply: Any Southwestern Bell Telephone calling party may prevent the 1. delivery of their calling name and/or number to the called of the dialing on access and (467 on their Truth (AT) dialing an access code (*67 on their Touch-Tone pad or W187 from a rotary telephone) immediately prior to placing a call. The access code will activate per call blocking, which is available at no 1995 charge. charge. If the calling party activates blocking, the name and by number commission not be transmitted across the line to the called party ic best sources.
 Caller ID customers will receive an anonymous indication. (FC)(CT) TMISSOURI anonymous indicator notifies the Caller ID customer that the calling (AT) party has elected to block the delivery of their name and telephone number. (FC)(AT) 3. Line blocking for the delivery of the calling name and/or number is available upon request, at no charge, to the following entities and their employees/volunteers, for lines over which the official business of the agency is conducted including those at the residences of employees/volunteers, where an executive officer of the agency registers with Southwestern Bell Telephone a need for blocking: (a) private, nonprofit, tax-exempt, domestic violence intervention agencies and (b) federal, state and local law enforcement agencies. (MT) DEC __ 1 1994 Effective: DEC 0 1 1994 Issued: OCT 2 4 1994

By HORACE WILKINS, JR., President-Missouri MISSOURI Southwestern Bell Telephone Company Public Service Commission St. Louis, Missouri

General Exchange Tariff Section 47 Original Sheet 9

EASYOPTIONSSM SERVICES

JUL 25 1994

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47.2 SERVICE DESCRIPTIONS-(Continued)

47.2.18 Caller ID Service

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- A. Provides for the transmission of CPN to the customer's access line(s). When the equipped line is on-hook, the CPN is transmitted across the line during the silent interval between the first and second ring. Caller ID customers must provide and connect their own compatible customerio frem thes equipment (CPE) to process the CPN transmission.
- B. In addition to the regulations provided in Paragraph 47.1, the following additional regulations apply:
 - 1. Any Southwestern Bell Telephone calling party may pretent the Commission delivery of CPN to the called party by dialing an appeals South Spon their Touch-Tone pad or 1167 from a rotary telephone) immediately prior to placing a call. The access code will activate per call blocking, which is available at no charge.

If the calling party activates blocking, the CPN will not be transmitted across the line to the called party. Instead, Caller ID customers will receive an anonymous indicator. This anonymous indicator notifies the Caller ID customer that the calling party has elected to block the delivery of the telephone number.

Line blocking for the delivery of the calling number is available upon request, at no charge, to the following entities and their employees/volunteers, for lines over which the official business of the agency is conducted including those at the residences of employees/volunteers, where an executive officer of the agency registers with Southwestern Bell Telephone a need for blocking: (a) private, nonprofit, tax-exempt, domestic violence intervention agencies and (b) federal, state and local law enforcement agencies. The calling number will not be transmitted from a line equipped with this capability.

The blocking of the CPN will not be provided on calls originating from Public, Semi-Public and Customer-Owned Pay Telephone Services.

2. Caller ID Service will be provided in connection with individual and multiline residence and business lines, where facilities permit. Party line, PBX trunk, Centrex, Plexar, Public and Semi-Public Telephone Services are excluded from subscribing to this tariff offering.(1)

 Refer to the appropriate tariff section for rates and provisioning of Caller ID Service for Plexar Service.

Issued: AUG 0 1 1994 By M. H. SCHULTEIS, Executive Director-External Affairs Southwestern Bell Telephone Company St. Louis, Missouri MO. PUBLIC SERVICE CON

General Exchange Tariff Section 47 4th Revised Sheet 10 Replacing 3rd Revised Sheet 10

EASYOPTIONS[®] SERVICES

47.2 SERVICE DESCRIPTIONS-(Continued)

- 47.2.18 Caller ID Service-(Continued)
 - B. -(Continued)
 - 3. -(Continued)

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The calling name and/or number will not be transmitted from a line equipped with this capability.

- 4. The blocking of the calling name and/or number will not be provided on calls originating from Payphone Exchange Access Service.
 - 5. Caller ID Service will be provided in connection with individual and multiline residence and business lines, where facilities permit. PBX trunk, Centrex, Plexar, Payphone Exchange Access Services are excluded from subscribing to this tariff offering.(1)
 - 6. Caller ID Service is offered on a subscription basis which requires he customer to order the service. Where Caller ID Service is available, any calling party, whether they subscribe to Caller ID service or not, has per call blocking capability.
 - Caller ID Service will not be displayed under the following conditions:
 - a. If the called party is off-hook (i.e., when customer is on line).
 - b. If the called party answers during the first ring interval.
 - c. If the calling party has activated blocking capability.
 - 8. Caller ID Service is not available with distinctive ringing services having a silent interval length insufficient for calling name and/or number transmission.
 - 9. Identification of specific stations or extensions served by CPE is not possible. The main directory number will be displayed.
- (1) Refer to the appropriate tariff section for rates and provisioning of Caller ID Service for Plexar Service

DEC 3 1 1998 Issued:

Effective:

FEB 0 1 1999 Missouri Public

By PRISCILLA HILL-ARDOIN, President-Missouri Sorvice Comm Southwestern Bell Telephone Company St. Louis, Missouri

FILFD FEB 0 1 1999

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General Exchange Tariff Section 47 3rd Revised Sheet 10 Replacing 2nd Revised Sheet 10

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•	47.2 SERVI	CE DESCRIPTIONS-(Continued)	NOV 2 1 1997	
		Caller ID Service-(Continued)	MO. PUBLIC SERVICE CC.	
	В(С	Continued)		
	3.	-(Continued)		
•		The calling name and/or number will not be transmitted fro capability.	om a line equipped with this	
(RT)	4. The blocking of the calling name and/or number will not be provided n calls originatingT) from Customer-Owned Pay Telephone Service.			
(RT) (RT)				
	6. -	Caller ID Service is offered on a subscription basis which r service. Where Caller ID Service is available, any calling Caller ID service or not, has per call blocking capability.	-	
	7.	Caller ID Service will not be displayed under the following	g conditions: CANCELLED	
		a. If the called party is off-hook (i.e., when customer is or		
		b. If the called party answers during the first ring interval	Public Service Commission	
		c. If the calling party has activated blocking capability.	MISSOURI	
•	8.	Caller ID Service is not available with distinctive ringing s length insufficient for calling name and/or number transmi	-	
	9.	Identification of specific stations or extensions served by G directory number will be displayed.	CPE is not possible. The main	

DEC 24 1997

(1) Refer to the appropriate tariff section for rates and provisioning of Caller ID Service for Security Service Commission

Issued: NOV 2 4 1997

Effective: DEC 2 4 1997

By PRISCILLA HILL-ARDOIN, President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

PAGE 1 ID:SWB MO. RATE ADMIN. FAX:314-247-1796 12/03 '97 16:48 Tell N Japot this P.S.C. Mo.-No. 35 General Exchange Tarifi No supplement to this Section 47 tariff will be issued RECEIVED2nd Revised Sheet 10 Replacing 1st R except for the purpose of canceling this tariff. EASYOPTIONS NOVE SERVICES97 FEB - 7 1997 47.2 SERVICE DESCRIPTIONS (Continued) 47.2.18 Caller 1D Service- (Continued MO. PUBLIC SERVICE COMM MISSOURI Public Service Commission B. - (Continued - (Continued) The calling name and/or number will not be transmitted from a line equipped with this capability. 4. The blocking of the calling name and/or number will not be provided on calls originating from Public, Somi-Public and Customer-Owned Pay Telephone Services. Caller ID Service will be provided in connection with individual and multiline residence and business lines, where facilities permit. (RT) PBX trunk, Centrex, Plexar, Public and Semi-Public Telephone Services are excluded from subscribing to this tariff offering. (1) 6. Caller ID Service is offered on a subscription basis which requires the customer to order the service. Where Caller ID Service is available, any calling party, whether they subscribe to Caller ID Service or not, has per call blocking Capability. 7. Caller ID Service will not be displayed under the following conditions: If the called party is off-hook (i.e., when customer is on line). Ъ. If the called party answers during the first ring interval. c. If the calling party has activated blocking capability. 8. Caller 1D Service is not available with distinctive ringing services having a silent interval length insufficient for calling name and/or number transmission. 9. Identification of specific stations or extensions served by FILED not possible. The main directory number will be displayed. DEC 2 4 1997 MAR 17 1997 DEC 24 1997 By 3rd RS # 10 (1) Refer to the appropriate tariff section for rates and provisioning of Caller ID Service for Plexar Service. MISSOURI MISSOURI Public Service Collumisation MISSOUR Public Service Collumisation MISSOUR Public Service Collumisation Public Service Collumisation Public Service Collumisation MISSOUR Public Service Collumisation Public Service Collumisation MISSOUR Public Service Collumisation Public Service Collumisation Public Service Collumisation Public Service Collumisation MISSOUR Public Service Collumisation MISSOUR Public Service Collumisation Public Service Collumisation MISSOUR Public Service Collumisation MISSOUR Public Service Collumisation MISSOUR Public Service Collumisation MISSOUR Public Service Collumisation Public Service Collumisation Public Service Collumisation MISSOUR Public Service Collumisation MISSOUR Public Service Collumisation MISSOUR Public Service Collumisation Public Service Colline Public Public Service Commission MAR 1 7 1997 FEB 07 1997 Issued: Effective WAN By KAREN JENNINGS, President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

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	47.2 SERVI	ICE DESCRIPTIONS-(Con	tinued)	RECEIVED	
	47.2.18	Caller ID Service-(C	ontinued)	OCT 21 1994	
	B(Co	ontinued)			
(FC)	3.	-(Continued)		MO. PUBLIC SERVICE COMM.	
MT)		The calling name an equipped with this		l not be transmitted from a line	
(AT)	4.	 The blocking of the calling name and/or number will not be provided on calls originating from Public, Semi-Public and Customer-Owned Pay Telephone Services. 			
(FC) MT)	FC) 5. Caller ID Service will be provided in connection with individual and multiline residence and business lines, where facilities permit. Party line, PBX trunk, Centrex, Plexar, Public and Semi-Public Telephone Services are excluded from subscribing to this tariff offering.(1)				
(FC)	6.	6. Caller ID Service is offered on a subscription basis which requires the customer to order the service. Where Caller ID Service is available, any calling party, whether they subscribe to Caller ID Service or not, has per call blocking capability.			
FC)(CT)	7.	Caller ID Service w conditions:	ill not be disp	played under the following	
		a. If the called p	arty is off-hoo	ok (i.e., when customer is on line).	
		b. If the called p	arty answers du	uring the first ring interval.	
		c. If the calling	party has activ	vated blocking canability.	
	8.		erval length in	e with distinctive ringing services nsufficient for calling name and/or	
(FC)	9.	Identification of s not possible. The	pecific station main directory	n s on extensi ons served by CPE is number will be displayed.	
(MT)	(1) Refer ID Se	to the appropriate t rvíce for Plexar Serv	ariff sectrophic	DEC 2 4 1997 y <u>Ora R5# 10</u> coService Commission MISSOURI DEC 1 1994	
	Issued:	CT 2 4 1994 By Horace W	<u></u>	Effective: DEC 0 1 1994 resident-Missouri MISSOURI phone Company Public Service Commission	

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No supplement to this tariff will be issued except for the purpose of canceling this tariff. General Exchange Tariff Section 47 Original Sheet 10

EASYOPTIONSSM SERVICES

47.2 SERVICE DESCRIPTIONS-(Continued)

RECENSO JUL 25 1994

47.2.18 Caller ID Service-(Continued)

B. -(Continued

- Caller ID Service is offered on a subscription basis which requires the customer to order the service. Where Caller ID Service is available, any calling party, whether they subscribe to ANDELLED Service or not, has per call blocking capability.
- 1994 Caller ID Service will not be displayed under the following 4. conditions:
 - Public Service inspinission If the called party is off-hook (i.e., when customer is а.
 - b. If the called party answers during the first ring interval.
 - If the calling party has activated blocking capability. c.
- 5. Caller ID Service is not available with distinctive ringing services having a silent interval length insufficient for CPN transmission.
- 6. Identification of specific stations or extensions served by CPE is not possible. The main directory number will be displayed.
- 7. Caller ID Service will not be displayed for calls made on a multiparty line. The called party will receive an "unavailable" indicator.
- 8. Caller ID Service will be transmitted and displayed for calls made from another central office only if it is linked by appropriate facilities.
- 9. Caller ID information may not be sold or given to another party without the caller's consent. Caller ID information may only be used for: (a) routing or completion of calls, (b) billing of calls, (c) account management purposes, (d) services directly related to the call or transaction, (e) verification of calling party identity and (f) marketing products or services that are directly related to those previously acquired by the customer from the number delivery services subscriber. This applies if the number delivery service subscriber has an existing relationship with the customer. Caller ID customers failing to comply with any of these conditions will have their service terminated.

Issued:

AUG 0 1 1994

Effective: OCT 18 1995

By M. H. SCHULTEIS, Executive Director-External Affairs Southwestern Bell Telephone Company St. Louis, Missouri MO. PUBLIC SERVICE COMM.

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Public Service Commission

P.S.C. Mo.- No. 35 No Supplement to this General Exchange Tariff tariff will be issued Section 47 except for the purpose 4th Revised Sheet 11 of canceling this tariff. Replacing 3rd Revised Sheet 11 EASYOPTIOCANCELLED Missouri Public 47.2 SERVICE DESCRIPTIONS-(cont'd) 5 200Z RFCD JUN 14 2002 47.2.18 Caller ID Service-(cont'd) missien Service Commission Β. (cont'd) 11. Identification of specific stations or extensions served by CPE is not possible. The main (MT)(FC)directory number will be displayed. (FC) 12. Caller ID Service will be transmitted and displayed for calls made from another central office only if it is linked by appropriate facilities. (FC) 13. Caller ID Service information may not be sold or given to another party without the caller's consent. Calling name and number information may only be used for: (a) routing or completion of calls, (b) billing of calls, (c) account management purposes, (d) services directly related to the call or transaction, (e) verification of calling party identity and (f) marketing products or services that are directly related to those previously acquired by the customer from the name and number delivery services subscriber. This applies if the name and number delivery service subscriber has an existing relationship with the customer. Caller ID customers failing to comply with any of these conditions will have their service terminated. (FC)14. In addition to the other provisions specified in this section and Section 17, the Telephone Company shall not be liable for any claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission to a Caller ID customer of a name or telephone number which the calling party or the Caller ID customer finds erroneous, offensive, embarrassing, or misleading for any reason, including but not limited to the way in which the calling party's name has been abbreviated. 15. Caller ID Service is required for the provision of Call Waiting ID and Call Waiting ID (FC) Options as described in sections 47.2.2 and 47.2.3. 47.2.19 Anonymous Call Rejection (ACR) Anonymous Call Rejection allows customers to automatically reject calls that have been blocked or marked anonymous by the calling party. With this service, the customer's telephone (called party) will not ring and they will receive nothing to alert them that a call has been rejected. The call will be routed to a denial announcement and subsequently terminated. Effectives Issued: June 14, 2002

> By JAN NEWTON, President-Miss**teliosouri Public** 3 1 2002 Southwestern Bell Telephone, L.P., d/b/a Southwestern Bell Telephone Company St. Louis, Missouri FILED JUL 31 2002

> > Service Commission

General Exchange Tariff Section 47 3rd Revised Sheet 11 Replacing 2nd Revised Sheet 11

EASYOPTIONS® SERVICELLED GOMES COmmission

47.2 SERVICE DESCRIPTIONS-(Continued)

- 47.2.18 Caller ID Service-(Continued)
 - B. -(Continued)

REP. MAR 3 0 1999 JUL 3 1 2002 BV 4462511 nnissiaa

- 10. Caller ID Service will be transmitted and displayed for calls made from another central office only if it is linked by appropriate facilities.
- 11. Caller ID Service information may not be sold or given to another party without the caller's consent. Calling name and number information may only be used for: (a) routing or completion of calls, (b) billing of calls, (c) account management purposes, (d) services directly related to the call or transaction, (e) verification of calling party identity and (f) marketing products or services that are directly related to those previously acquired by the customer from the name and number delivery services subscriber. This applies if the name and number delivery service subscriber has an existing relationship with the customer. Caller ID customers failing to comply with any of these conditions will have their service terminated.
- 12. In addition to the other provisions specified in this section and Section 17, the Telephone Company shall not be liable for any claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission to a Caller ID customer of a name or telephone number which the calling party or the Caller ID customer finds erroneous, offensive, embarrassing, or misleading for any reason, including but not limited to the way in which the calling party's name has been abbreviated.
- Caller ID Service is required for the provision of Call Waiting ID and Call Waiting ID Options as described in sections 47.2.2 and 47.2.3.
- (AT)47.2.19 Anonymous Call Rejection (ACR)

Anonymous Call Rejection allows customers to automatically reject calls that have been blocked or marked anonymous by the calling party. With this service, the customer's telephone (called party) will not ring and they will receive nothing to alert them that a call has been rejected. The call will be routed to a denial announcement and subsequently terminated.

MAR 3 1 1999 Issued:

(AŤ)

Effective:

APR 3 0 1999

By PRISCILLA HILL-ARDOIN, President-Missouri Southwestern Bell Telephone Company FII FD APR 3 () 1999

St. Louis, Missouri

General Exchange Tariff Section 47 2nd Revised Sheet 11 Replacing 1st Revised Sheet 11

EASYOPTIONS[®] SERVICES

47.2 SERVICE DESCRIPTIONS-(Continued)

- 47.2.18 Caller ID Service-(Continued)
 - B. -(Continued)

Missouri Public Nice Commission RECTO DEC 3 0 1998

- 10. Caller ID Service will be transmitted and displayed for calls made from another central office only if it is linked by appropriate facilities.
- 11. Caller ID Service information may not be sold or given to another party without the caller's consent. Calling name and number information may only be used for: (a) routing or completion of calls, (b) billing of calls, (c) account management purposes, (d) services directly related to the call or transaction, (e) verification of calling party identity and (f) marketing products or services that are directly related to those previously acquired by the customer from the name and number delivery services subscriber. This applies if the name and number delivery services subscriber. Caller ID customers failing to comply with any of these conditions will have their service terminated.
- 12. In addition to the other provisions specified in this section and Section 17, the Telephone Company shall not be liable for any claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission to a Caller ID customer of a name or telephone number which the calling party or the Caller ID customer finds erroneous, offensive, embarrassing, or misleading for any reason, including but not limited to the way in which the calling party's name has been abbreviated.
- Caller ID Service is required for the provision of Call Waiting ID and Call Waiting ID Options as described in sections 47.2.2 and 47.2.3.

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Missouri Public Sorvies Commission

FILED JAN 3 1 1999

Issued: DEC 3 1 1998

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Effective: JAN 3 1 1999

By PRISCILLA HILL-ARDOIN, President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

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	No supplement to this tariff will be issued				change Tariff Section 47
		the purpose ng this tariff.		lst Rev Replacing Gri	vised Sheet 11
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	47.2 SERV	ICE DESCRIPTIONS-(Co	ntinued)	OCT	21 1994
	47.2.18	Caller ID Service-(Continued)	MO. PUBLIC	C SERVICE COMM.
	B(Continued)			
(CT)	CT) 10. Caller ID Service will be transmitted and displayed for calls made from another central office only if it is linked by appropriate facilities.				
(CT) (CT)) party without the caller's consent. Calling name and number information may only be used for: (a) routing or completion of calls, (b) billing of calls, (c) account management purposes, (d) services directly related to the call or transaction, (e) verification of calling party identity and (f) marketing products or services that are directly related to those previously acquired by				
(CT)		This applies if th an existing relati	e name and number del onship with the custo with any of these con	ivery service mer. Caller I	subscriber has D customers
(AT)	12. In addition to the other provisions specified in this section and Section 17, the Telephone Company shall not be liable for any claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission to a Caller ID customer of a name or telephone number which the calling party or the Caller ID customer finds erroneous, offensive, embarassing, or misleading for any				
(AT)	reason, including but not limited to the way in which the calling party's name has been abbreviated.				
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			estern Bell Telephone St. Louis, Missouri		

General Exchange Tariff Section 47 Original Sheet 12

EASYOPTIONSSM SERVICES

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47.3 APPLICATION OF RATES AND CHARGES

MISSICUM Public Service Commission

- 47.3.1 The Telephone Company may, during certain promotional periods, waive or discount the Service & Equipment Charge and/or monthly rates as provided for in Section 17 of the General Exchange Tariff.
- 47.3.2 The rates are in addition to the established rates for the associated services.
- 47.3.3 Moves and Changes
 - A. The Service and Equipment Charge will apply per line when changing Speed Calling from the 8-code capacity to the 30-code capacity, or vice versa.
 - B. A Service and Equipment Charge will apply per line when the Speed Calling codes are changed by the Telephone Company at the customer's request.
 - C. Relative to Call Forwarding Busy Line and Call Forwarding Don't Answer, the Service and Equipment Charge will apply per line when the forwarded number and/or the customer designated number of rings is changed at the customer's request.
 - D. A Service and Equipment Charge will apply per line when the customer's telephone number is changed for the customer's convenience.
 - E. The Service and Equipment Charge does not apply for outside moves of service if there is no telephone number change.
- 47.3.4 When a single service is ordered, the "first" monthly service rate applies. When multiple services are ordered, one "first" monthly service rate applies and the "additional" monthly services rate applies to the remaining services. The services are listed in priority order, (i.e., if multiple services are ordered, they will be priced in the sequence order as listed in Paragraph 47.4.)

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DEC 11994 121 R.S.#11 Public Service Commission MISSOURI

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OCT 1 8 1994 95 - 8 0 MO. PUBLIC SERVICE COMM.

Issued: AUG 0 1 1994

JG 0 1 1994 By M. H. SCHULTEIS, Executive Director-External Affairs Southwestern Bell Telephone Company St. Louis, Missouri

P.S.C. Mo. - No. 35 GENERAL EXCHANGE TARIFF

2nd Revised Sheet 11.1 was previously 2nd Revised Sheet 11.01 (AT)

EASYOPTIONS® SERVICES

47.2 SERVICE DESCRIPTIONS (cont'd)

47.2.19 Anonymous Call Rejection (ACR)

Anonymous Call Rejection allows customers to automatically reject calls that have been blocked or marked anonymous by the calling party. With this service, the customer's telephone (called party) will not ring and they will receive nothing to alert them that a call has been rejected. The call will be routed to a denial announcement and subsequently terminated.

- 47.2.20 Call Transfer Disconnect
 - A. Call Transfer Disconnect service enables business customers to add another line to an established call creating a three-way call. The Call Transfer Disconnect subscriber may disconnect from the three-way call and allow the other two parties to continue talking, thereby freeing their line for the purpose of originating another call.
 - B. In addition to the regulations provided in paragraph 47.1, the following additional regulations apply:
 - 1. Call Transfer Disconnect is not be available to residence customers, Foreign Exchange Service or Foreign Serving Office.
 - 2. The Call Transfer Disconnect feature cannot be used to expand a calling scope and is therefore not available to customers subscribing to an optional flat rate local, toll, or expanded calling plan.
 - 3. Call Transfer Disconnect customers will be restricted from making international calls due to toll fraud concerns. Customers who contact the business office with a request to make international calls will be allowed to unblock their line (for international) calls provided they meet the following criteria:
 - Established service on that line for at least three months, and
 - Have good payment habits
 - 4. Call Transfer Disconnect customers are responsible for any toll or other charges associated with calls they originate. They may not resell this service.

(MT)

General Exchange Tariff Section 47 2nd Revised Sheet 11.01 Replacing 1st Revised Sheet 11.01

EASYOPTIONS® SERVICES

47.2 SERVICE DESCRIPTIONS (cont'd)

(MT) 47.2.19 Anonymous Call Rejection (ACR)

Anonymous Call Rejection allows customers to automatically reject calls that have been blocked or marked anonymous by the calling party. With this service, the customer's telephone (called party) will not ring and they will receive nothing to alert them that a call has been rejected. The call will be routed to a denial announcement and subsequently terminated.

- 47.2.20 Call Transfer Disconnect
 - A. Call Transfer Disconnect service enables business customers to add another line to an established call creating a three-way call. The Call Transfer Disconnect subscriber may disconnect from the three-way call and allow the other two parties to continue talking, thereby freeing their line for the purpose of originating another call.
 - B. In addition to the regulations provided in paragraph 47.1, the following additional regulations apply:
 - 1. Call Transfer Disconnect is not be available to residence customers, Foreign Exchange Service or Foreign Serving Office.
 - 2. The Call Transfer Disconnect feature cannot be used to expand a calling scope and is therefore not available to customers subscribing to an optional flat rate local, toll, or expanded calling plan.
 - 3. Call Transfer Disconnect customers will be restricted from making international calls due to toll fraud concerns. Customers who contact the business office with a request to make international calls will be allowed to unblock their line (for international) calls provided they meet the following criteria:
 - Established service on that line for at least three months, and
 - Have good payment habits
 - 4. Call Transfer Disconnect customers are responsible for any toll or other charges associated with calls they originate. They may not resell this service.

Issued: August 26, 2002

Effective: September 25, 2002

By CINDY BRINKLEY, President-Missouri Southwestern Bell Telephone, L.P., d/b/a Southwestern Bell Telephone Company St. Louis, Missouri

CANCELLED January 7, 2010 Missouri Public Service Commission JI-2010-0420

FILED Missouri Public Service Commission

General Exchange Tariff Section 47 1st Revised Sheet 11.01 Replacing Original Sheet 11.01 Missouri Public Corvisa

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EASYOPTIONS® SERVICES

47.2 SERVICE DESCRIPTIONS - (Continued)

- (FC) 47.2.20 Call Transfer Disconnect
 - A. Call Transfer Disconnect service enables business customers to add another line to an established call creating a three-way call. The Call Transfer Disconnect subscriber may disconnect from the three-way call and allow the other two parties to continue talking, thereby freeing their line for the purpose of originating another call.
 - B. In addition to the regulations provided in paragraph 47.1, the following additional regulations apply:
 - 1. Call Transfer Disconnect is not be available to residence customers, Foreign Exchange Service or Foreign Serving Office.
 - 2. The Call Transfer Disconnect feature cannot be used to expand a calling scope and is therefore not available to customers subscribing to an optional flat rate local, toll, or expanded calling plan.
 - 3. Call Transfer Disconnect customers will be restricted from making international calls due to toll fraud concerns. Customers who contact the business office with a request to make international calls will be allowed to unblock their line (for international) calls provided they meet the following criteria:
 - Established service on that line for at least three months, and
 - Have good payment habits
 - 4. Call Transfer Disconnect customers are responsible for any toll or other charges associated with calls they originate. They may not resell this service.

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APR <u>3 0</u> 1999

MAR 3 1 1999 Issued:

Effective:

FILFD APR 3 0 1999

By PRISCILLA HILL-ARDOIN, President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

General Exchange Tariff Section 47 Original Sheet 11.01

Missouri Public Sorvice Commission

RECT DEC 1 7 1998

EASYOPTIONS[®] SERVICES

47.2 SERVICE DESCRIPTIONS - (Continued)

47.2.19 Call Transfer Disconnect

- A. Call Transfer Disconnect service enables business customers to add another line to an established call creating a three-way call. The Call Transfer Disconnect subscriber may disconnect from the three-way call and allow the other two parties to continue talking, thereby freeing their line for the purpose of originating another call.
- B. In addition to the regulations provided in paragraph 47.1, the following additional regulations apply:
 - 1. Call Transfer Disconnect is not be available to residence customers, Foreign Exchange Service or Foreign Serving Office.
 - 2. The Call Transfer Disconnect feature cannot be used to expand a calling scope and is therefore not available to customers subscribing to an optional flat rate local, toll, or expanded calling plan.
 - 3. Call Transfer Disconnect customers will be restricted from making international calls due to toll fraud concerns. Customers who contact the business office with a request to make international calls will be allowed to unblock their line (for international) calls provided they meet the following criteria:
 - Established service on that line for at least three months, and
 - Have good payment habits
 - 4. Call Transfer Disconnect customers are responsible for any toll or other charges associated with calls they originate. They may not resell this service.

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FILED JAN 1 7 1999

Issued: DEC 1 8 1998

Effective: JAN 1 7 1999

By PRISCILLA HILL-ARDOIN, President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

EASYOPTIONS[®] SERVICES

47.2 SERVICE DESCRIPTIONS - (Continued))

47.3.21 Privacy Manager

- A. Privacy Manager enables a customer to appropriately handle incoming calls that have been identified as either "anonymous", "out-of-area", "unavailable", or "private" before their telephone rings. Incoming calls are intercepted and a recording is played informing the caller that the number they have dialed does not accept calls from unidentified telephone numbers. At the tone, the caller will be asked to record their name or the company they represent. If the caller complies, the call will be completed. If the caller chooses not to comply, the call will be disconnected.
- B. After the caller identifies who they are, the customer's telephone will ring and their Caller ID equipment will register a "Privacy Manager" message to indicate they are receiving a screened call. The customer will then hear a recording of the caller's name (or the name of the company they represent). After the caller is identified, the customer may elect one of the following options:
 - 1. Accept the call
 - 2. Decline the call by playing a pre-recorded announcement
 - Decline a sales/telemarketing call by playing a pre-recorded announcement which requests that the solicitors remove the customer's name from their lists and not call again.
 - 4. Send the caller to CallNotes[®], Voice Mail, or an answering machine

If no action is taken, the call will be directly forwarded to the customer's voice mail or answering service. If the customer does not have an answering service Call Forwarding-Busy Line/Don't

Answer, then Privacy Manager will intercept the call after the sixth ring and advise the caller that the customer is unavailable.

- C. This service is offered subject to the following conditions:
 - 1. The customer must subscribe to Calling Name Delivery and Calling Number Delivery service.
 - 2. The customer's line must be equipped with Touch-Tone
 - 3. In addition to the limitations listed in paragraph 47.1, this service is not available with Private Branch Exchange, Hotel-Motel, ISDN PRI, Multiline Hunting, Series Completion, Reserve Line, and certain Advanced Intelligent Network Services (e.g., Intellinumber, Positive ID and Wide Area Networking Service Option II.
 - 4. Privacy Manager service and Anonymous Call Rejection are mutually exclusive services and cannot be provisioned together on the same line.

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1st Revised Sheet 11.2 was previously 1st Revised Sheet 11.02 (AT)

EASYOPTIONS[®] SERVICES

47.2 SERVICE DESCRIPTIONS - (Continued))

47.3.21 Privacy Manager

- A. Privacy Manager enables a customer to appropriately handle incoming calls that have been identified as either "anonymous", "out-of-area", "unavailable", or "private" before their telephone rings. Incoming calls are intercepted and a recording is played informing the caller that the number they have dialed does not accept calls from unidentified telephone numbers. At the tone, the caller will be asked to record their name or the company they represent. If the caller complies, the call will be completed. If the caller chooses not to comply, the call will be disconnected.
- B. After the caller identifies who they are, the customer's telephone will ring and their Caller ID equipment will register a "Privacy Manager" message to indicate they are receiving a screened call. The customer will then hear a recording of the caller's name (or the name of the company they represent). After the caller is identified, the customer may elect one of the following options:
 - 1. Accept the call
 - 2. Decline the call by playing a pre-recorded announcement
 - 3. Decline a sales/telemarketing call by playing a pre-recorded announcement which requests that the solicitors remove the customer's name from their lists and not call again.
 - 4. Send the caller to CallNotes[®], Voice Mail, or an answering machine
 - If no action is taken, the call will be directly forwarded to the customer's voice mail or answering service. If the customer does not have an answering service Call Forwarding-Busy Line/Don't
 - Answer, then Privacy Manager will intercept the call after the sixth ring and advise the caller that the customer is unavailable.
- C. This service is offered subject to the following conditions:
 - 1. The customer must subscribe to Calling Name Delivery and Calling Number Delivery service.
 - 2. The customer's line must be equipped with Touch-Tone
 - In addition to the limitations listed in paragraph 47.1, this service is not available with Prepaid Home Service, Private Branch Exchange, Hotel-Motel, ISDN PRI, Multiline Hunting, Series Completion, Reserve Line, and certain Advanced Intelligent Network Services (e.g., Intellinumber, Positive ID and Wide Area Networking Service Option II.
 - 4. Privacy Manager service and Anonymous Call Rejection are mutually exclusive services and cannot be provisioned together on the same line.

General Exchange Tariff Section 47 1st Revised Sheet 11.02 Replacing Original Sheet 11.02

EASYOPTIONS® SERVICES

47.2 SERVICE DESCRIPTIONS – (Continued))

(CT) 47.3.21 Privacy Manager

- A. Privacy Manager enables a customer to appropriately handle incoming calls that have been identified as either "anonymous", "out-of-area", "unavailable", or "private" before their telephone rings. Incoming calls are intercepted and a recording is played informing the caller that the number they have dialed does not accept calls from unidentified telephone numbers. At the tone, the caller will be asked to record their name or the company they represent. If the caller complies, the call will be completed. If the caller chooses not to comply, the call will be disconnected.
- B. After the caller identifies who they are, the customer's telephone will ring and their Caller ID
- (CT) equipment will register a "Privacy Manager" message to indicate they are receiving a screened call. The customer will then hear a recording of the caller's name (or the name of the company they represent). After the caller is identified, the customer may elect one of the following options:
 - 1. Accept the call
 - 2. Decline the call by playing a pre-recorded announcement
 - 3. Decline a sales/telemarketing call by playing a pre-recorded announcement which requests that the solicitors remove the customer's name from their lists and not call again.
 - 4. Send the caller to CallNotes[®], Voice Mail, or an answering machine

If no action is taken, the call will be directly forwarded to the customer's voice mail or answering service. If the customer does not have an answering service Call Forwarding-Busy Line/Don't

- (CT) Answer, then Privacy Manager will intercept the call after the sixth ring and advise the caller that the customer is unavailable.
 - C. This service is offered subject to the following conditions:
 - 1. The customer must subscribe to Calling Name Delivery and Calling Number Delivery service.
 - 2. The customer's line must be equipped with Touch-Tone
 - 3. In addition to the limitations listed in paragraph 47.1, this service is not available with Prepaid Home Service, Private Branch Exchange, Hotel-Motel, ISDN PRI, Multiline Hunting, Series Completion, Reserve Line, and certain Advanced Intelligent Network Services (e.g., Intellinumber, Positive ID and Wide Area Networking Service Option II.
- (CT) 4. Privacy Manager service and Anonymous Call Rejection are mutually exclusive services and cannot be provisioned together on the same line.

Issued: December 21, 1999

ON, President-Missouri

Effective: January 20, 2000

CANCELLED January 7, 2010 Missouri Public Service Commission JI-2010-0420 By JAN NEWTON, President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

FILED Missouri Public Service Commission

General Exchange Tariff Section 47 Original Sheet 11.02

EASYOPTIONS[®] SERVICES

47.2 SERVICE DESCRIPTIONS – (Continued))

- 47.3.21 Caller Preview
 - A. Caller Preview enables a customer to appropriately handle incoming calls that have been identified as either "anonymous", "out-of-area", "unavailable", or "private" before their telephone rings. Incoming calls are intercepted and a recording is played informing the caller that the number they have dialed does not accept calls from unidentified telephone numbers. At the tone, the caller will be asked to record their name or the company they represent. If the caller complies, the call will be completed. If the caller chooses not to comply, the call will be disconnected.
 - B. After the caller identifies who they are, the customer's telephone will ring and their Caller ID equipment will register a "Caller Preview" message to indicate they are receiving a screened call. The customer will then hear a recording of the caller's name (or the name of the company they represent). After the caller is identified, the customer may elect one of the following options:
 - 1. Accept the call
 - 2. Decline the call by playing a pre-recorded announcement
 - 3. Decline a sales/telemarketing call by playing a pre-recorded announcement which requests that the solicitors remove the customer's name from their lists and not call again.
 - 4. Send the caller to CallNotes[®], Voice Mail, or an answering machine

If no action is taken, the call will be directly forwarded to the customer's voice mail or answering service. If the customer does not have an answering service Call Forwarding-Busy Line/Don't Answer, then Caller Preview will intercept the call after the sixth ring and advise the caller that the customer is unavailable.

- C. This service is offered subject to the following conditions:
 - 1. The customer must subscribe to Calling Name Delivery and Calling Number Delivery service.
 - 2. The customer's line must be equipped with Touch-Tone
 - 3. In addition to the limitations listed in paragraph 47.1, this service is not available with Prepaid Home Service, Private Branch Exchange, Hotel-Motel, ISDN PRI, Multiline Hunting, Series Completion, Reserve Line, and certain Advanced Intelligent Network Services (e.g., Intellinumber, Positive ID and Wide Area Networking Service Option II.

4. Caller Preview service and Anonymous Call Rejection are mutually exclusive services and cannot be provisioned together on the same line.

Issued: October 27, 1999

Effective: November 26, 1999

FILED NOV 2 6 1999

By JAN NEWTON, President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

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1st Revised Sheet 11.3 was previously 1st Revised Sheet 11.03 (AT)

EASYOPTIONS[®] SERVICES

47.2 SERVICE DESCRIPTIONS (cont'd)

47.2.22 Internet Caller ID Service(1)

- A. Internet Caller ID Service allows a customer to be notified of an incoming call via a pop-up dialog box on their personal computer while logged on to the Internet. The customer will see the Caller ID information and will have the following disposition options available for handling the incoming call.
 - 1. Taking the call.
 - 2. Sending the call to CallNotes® (when available).
 - 3. Redirecting or forwarding the call to another telephone number.
 - 4. Responding with an announcement. The customer will be able to select from two different announcements that may be played to the calling party. The first announcement will inform the caller that the called party is busy and instruct the caller to call back later. The second announcement will inform the caller that the called party is busy, but will call them back later.
 - 5. Ignoring the call.
- B. In addition to the regulations provided in paragraph 47.1, the following additional regulations apply:
 - 1. Customers must also subscribe to Calling Name Delivery and Calling Number Delivery.
 - 2. Customers wishing to route new calls to a voice mailbox must also subscribe to voice mail and the appropriate Call Forwarding service.
 - 3. Customers wishing to redirect or forward the caller to a voice mail system other than CallNotes® will be responsible for programming their alternative voice mail system's terminating number (as one of their forward-to number selections).

(1) Internet Caller ID is obsolete, except for existing customers at existing locations who subscribe to the service prior to June 30, 2003. This service will be withdrawn effective December 31, 2003.

Effective: January 7, 2010

FILED Missouri Public Service Commission JI-2010-0420

General Exchange Tariff Section 47 1st Revised Sheet 11.03 Replacing Original Sheet 11.03

EASYOPTIONS[®] SERVICES

47.2 SERVICE DESCRIPTIONS (cont'd)

(AT) 47.2.22 Internet Caller ID Service(1)

- A. Internet Caller ID Service allows a customer to be notified of an incoming call via a pop-up dialog box on their personal computer while logged on to the Internet. The customer will see the Caller ID information and will have the following disposition options available for handling the incoming call.
 - 1. Taking the call.
 - 2. Sending the call to CallNotes[®] (when available).
 - 3. Redirecting or forwarding the call to another telephone number.
 - 4. Responding with an announcement. The customer will be able to select from two different announcements that may be played to the calling party. The first announcement will inform the caller that the called party is busy and instruct the caller to call back later. The second announcement will inform the caller that the called party is busy, but will call them back later.
 - 5. Ignoring the call.
- B. In addition to the regulations provided in paragraph 47.1, the following additional regulations apply:
 - 1. Customers must also subscribe to Calling Name Delivery and Calling Number Delivery.
 - 2. Customers wishing to route new calls to a voice mailbox must also subscribe to voice mail and the appropriate Call Forwarding service.
 - 3. Customers wishing to redirect or forward the caller to a voice mail system other than CallNotes[®] will be responsible for programming their alternative voice mail system's terminating number (as one of their forward-to number selections).

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(AT) (1) Internet Caller ID is obsolete, except for existing customers at existing locations who subscribe to (AT) the service prior to June 30, 2003. This service will be withdrawn effective December 31, 2003.

Issued: May 30, 2003

Effective: June 30, 2003

By CINDY BRINKLEY, President-SBC Missouri Southwestern Bell Telephone, L.P., d/b/a SBC Missouri St. Louis, Missouri

CANCELLED January 7, 2010 Missouri Public Service Commission JI-2010-0420

FILED Missouri Public Service Commission

47.2 SERVICE DESCRIPTIONS - (Continued)

47.2.22 Internet Caller ID Service

A. Internet Caller ID Service allows a customer to be notified of an incoming call via a pop-up dialog box on their personal computer while logged on to the Internet. The customer will see the Caller ID information and will have the following disposition options available for handling the LED incoming call.

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- Taking the call. 1.
- 2. Sending the call to Call Notes (when available).
- 3. Redirecting or forwarding the call to another telephone number.
- 4. Responding with an announcement. The customer will be able to select from two different announcements that may be played to the calling party. The first announcement will inform the caller that the called party is busy and instruct the caller to call back later. The second announcement will inform the caller that the called party is busy, but will call them back later.
- 5. Ignoring the call.
- B. In addition to the regulations provided in paragraph 47.1, the following additional regulations apply:
 - 1. Customers must also subscribe to Calling Name Delivery and Calling Number Delivery.
 - 2. Customers wishing to route new calls to a voice mailbox must also subscribe to voice mail and the appropriate Call Forwarding service.
 - 3. Customers wishing to redirect or forward the caller to a voice mail system other than CallNotes will be responsible for programming their alternative voice mail system's terminating number (as one of their forward-to number selections).
 - 4. Customers must use and may not alter the Internet Caller ID software that is proprietary to the Telephone Company.
 - 5. This service is not available with any type of hunting arrangement, ISDN, PBX or ADSL.

APRIL 17, 2000 Issued:

Effective: MAY 16, 2000

By JAN NEWTON, President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

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General Exchange Tariff

Original Sheet 11.03

Section 47

P.S.C. Mo. - No. 35 GENERAL EXCHANGE TARIFF

Original Sheet 11.4 was previously Original Sheet 11.04 (AT)

EASYOPTIONS[®] SERVICES

47.2 SERVICE DESCRIPTIONS (cont'd)

47.2.22 Internet Caller ID Service (cont'd)(1)

- B. In addition to the regulations provided in paragraph 47.1, the following additional regulations apply: (cont'd)
 - 4. Customers must use and may not alter the Internet Caller ID software that is proprietary to the Telephone Company.
 - 5. This service is not available with any type of hunting arrangement, ISDN, PBX or ADSL.
 - 6. Internet Caller ID is obsolete, except for existing customers at existing locations who subscribed to the service prior to June 30, 2003. This service will be withdrawn effective December 31, 2003.

(1) Internet Caller ID is obsolete, except for existing customers at existing locations who subscribe to the service prior to June 30, 2003. This service will be withdrawn effective December 31, 2003.

Service Commission

JI-2012-0774

By DAVID NICHOLS, President - Missouri St. Louis, Missouri Effective: January 7, 2010

FILED Missouri Public Service Commission JI-2010-0420

General Exchange Tariff Section 47 Original Sheet 11.04

EASYOPTIONS® SERVICES

(MT) 47.2 SERVICE DESCRIPTIONS (cont'd)

- (AT) 47.2.22 Internet Caller ID Service (cont'd)(1)
 - B. In addition to the regulations provided in paragraph 47.1, the following additional regulations apply: (cont'd)
 - 4. Customers must use and may not alter the Internet Caller ID software that is proprietary to the Telephone Company.

(MT) 5. This service is not available with any type of hunting arrangement, ISDN, PBX or ADSL.

(AT) 6. Internet Caller ID is obsolete, except for existing customers at existing locations who subscribed to the service prior to June 30, 2003. This service will be withdrawn effective December 31, 2003.

(AT) (1) Internet Caller ID is obsolete, except for existing customers at existing locations who subscribe to
 (AT) the service prior to June 30, 2003. This service will be withdrawn effective December 31, 2003.

Issued: May 30, 2003

Effective: June 30, 2003

By CINDY BRINKLEY, President-SBC Missouri Southwestern Bell Telephone, L.P., d/b/a SBC Missouri St. Louis, Missouri

> FILED Missouri Public Service Commission

CANCELLED January 7, 2010 Missouri Public Service Commission JI-2010-0420 Original Sheet 11.5 was previously Original Sheet 11.05 (AT)

EASYOPTIONS® SERVICES

47.2 SERVICE DESCRIPTIONS (cont'd)

47.2.23 Distinctive Ring

A. Description

Distinctive Ring permits a residence customer to designate a distinctive ring on up to 5 telephone numbers from which calls have been forwarded. The customer will designate the distinctive ring telephone numbers on the initial service order. The customer may designate distinctive ring for calls forwarded from a cellular service. Forwarded calls will activate the distinctive ring pattern, while retaining any characteristics present with the original incoming call, such as Caller Name and Number.

- B. Service Interactions
- 1. Privacy Manager and Anonymous Call Rejection will take priority over Distinctive Ring on lines equipped with these features.
- 2. If the forwarded call is "unknown" and the customer has Privacy Manager, then Privacy Manager will take priority and intercept the call, the call will be completed without the distinctive ring tone.
- 3. If the customer subscribes to Call Waiting, a distinctive ring tone is heard on the forwarded call.
- 4. The customer must call the Business office to change the designated Distinctive Ring number.

FILED Missouri Public Service Commission JI-2010-0420

General Exchange Tariff Section 47 Original Sheet 11.05

EASYOPTIONS® SERVICES

47.2 SERVICE DESCRIPTIONS (cont'd)

47.2.23 Distinctive Ring

A. Description

Distinctive Ring permits a residence customer to designate a distinctive ring on up to 5 telephone numbers from which calls have been forwarded. The customer will designate the distinctive ring telephone numbers on the initial service order. The customer may designate distinctive ring for calls forwarded from a cellular service. Forwarded calls will activate the distinctive ring pattern, while retaining any characteristics present with the original incoming call, such as Caller Name and Number.

- B. Service Interactions
- 1. Privacy Manager and Anonymous Call Rejection will take priority over Distinctive Ring on lines equipped with these features.
- 2. If the forwarded call is "unknown" and the customer has Privacy Manager, then Privacy Manager will take priority and intercept the call, the call will be completed without the distinctive ring tone.
- 3. If the customer subscribes to Call Waiting, a distinctive ring tone is heard on the forwarded call.
- 4. The customer must call the Business office to change the designated Distinctive Ring number.

Issued: January 23, 2004

Effective: February 23, 2004

By CINDY BRINKLEY, President-SBC Missouri Southwestern Bell Telephone, L.P., d/b/a SBC Missouri St. Louis, Missouri

> FILED Missouri Public Service Commission

CANCELLED January 7, 2010 Missouri Public Service Commission JI-2010-0420

P.S.C. Mo. - No. 35 GENERAL EXCHANGE TARIFF

Original Sheet 11.6 was previously Original Sheet 11.06 (AT)

EASYOPTIONS® SERVICES

47.2 SERVICE DESCRIPTIONS (cont'd)

47.2.23 Distinctive Ring (cont'd)

- C. Regulations
- 1. Distinctive Ring is provided subject to the availability of Central Office capacity and facilities.
- 2. Distinctive Ring is offered in association with residence exchange services unless specified otherwise.
- 3. Distinctive Ring is not available to customers with the following types of service: business exchange service, Centrex/Plexar, PBX, Primary Rate ISDN, Payphone Exchange Access Service, and other non-POTS classes of service (e.g. Inmate or hotel-motel lines). The service will not be available with 900, 976, WATS, 800 lines or data access lines.
- D. Limitations
- 1. Distinctive Ring is not available with Personalized Ring 2nd dependent number.
- 2. Distinctive Ring is not compatible with Call Forwarding features.
- 3. Distinctive Ring may not work with CPE containing pre-set ring tones.

FILED Missouri Public Service Commission JI-2010-0420

General Exchange Tariff Section 47 Original Sheet 11.06

EASYOPTIONS® SERVICES

47.2 SERVICE DESCRIPTIONS (cont'd)

47.2.23 Distinctive Ring (cont'd)

- C. Regulations
- 1. Distinctive Ring is provided subject to the availability of Central Office capacity and facilities.
- 2. Distinctive Ring is offered in association with residence exchange services unless specified otherwise.
- 3. Distinctive Ring is not available to customers with the following types of service: business exchange service, Centrex/Plexar, PBX, Primary Rate ISDN, Payphone Exchange Access Service, and other non-POTS classes of service (e.g. Inmate or hotel-motel lines). The service will not be available with 900, 976, WATS, 800 lines or data access lines.
- D. Limitations
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- 2. Distinctive Ring is not compatible with Call Forwarding features.
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Issued: January 23, 2004

Effective: February 23, 2004

By CINDY BRINKLEY, President-SBC Missouri Southwestern Bell Telephone, L.P., d/b/a SBC Missouri St. Louis, Missouri

> FILED Missouri Public Service Commission

CANCELLED January 7, 2010 Missouri Public Service Commission JI-2010-0420

General Exchange Tariff Section 47 2nd Revised Sheet 12 Replacing 1st Sheet 12

EASYOPTIONS® SERVICES

47.3 APPLICATION OF RATES AND CHARGES

- 47.3.1 The Telephone Company may, during certain promotional periods, waive or discount the Service & Equipment Charge and/or monthly rates as provided for in Section 17 of the General Exchange Tariff.
- 47.3.2 The rates are in addition to the established rates for the associated services.
- 47.3.3 Moves and Changes
 - A. The Service and Equipment Charge will apply per line when changing Speed Calling from the 8-code capacity to the 30-code capacity, or vice versa.
 - B. A Service and Equipment Charge will apply per line when the Speed Calling codes are changed by the Telephone Company at the customer's request.
 - C. Relative to Call Forwarding Busy Line and Call Forwarding Don't Answer, the Service and Equipment Charge will apply per line when the forwarded number is changed at the customer's request. When the customer changes their designated number of rings, a Service and Equipment Charge will not apply.
 - D. A Service and Equipment Charge will apply per line when the customer's telephone number is changed for the customer's convenience.
 - E. The Service and Equipment Charge does not apply for outside moves of service if there is no telephone number change.
- 47.3.4 When a single service is ordered, the "first" monthly service rate applies. When multiple services are ordered, one "first" monthly service rate applies and the "additional" monthly services rate applies to the remaining services. The services are listed in priority order, (i.e., if multiple services are ordered, they will be priced in the sequence order as listed in Paragraph 47.4.)

Issued: July 16, 1999

Effective: August 15, 1999

By JAN NEWTON, President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

(CT) (CT) (AT)

CANCELLED

October 31, 2013 Missouri Public Service Commission JI-2014-0153 P.S.C. Mo.-No. 35

No supplement to this tariff will be issued except for the purpose of canceling this tariff. General Exchange Tariff Section 47 1st Revised Sheet 12

Replacing Original Sheet 12

EASYOPTIONSSM SERVICES

(MT) 47.3 APPLICATION OF RATES AND CHARGES

OCT 21 1994

- 47.3.1 The Telephone Company may, during certain promotional periods, waive or discount the Service & Equipment Charge and/or monthly rates as provided for in Section 17 of the General Exchange Thruster CECOMM.
- 47.3.2 The rates are in addition to the established rates for the associated services.
- 47.3.3 Moves and Changes
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 - B. A Service and Equipment Charge will apply per line when the Speed Calling codes are changed by the Telephone Company at the customer's request.
 - C. Relative to Call Forwarding Busy Line and Call Forwarding Don't Answer, the Service and Equipment Charge will apply per line when the forwarded number and/or the customer designated number of rings is changed at the customer's request.
 - A Service and Equipment Charge will apply per line when the customer's D. telephone number is changed for the customer's convenience.
 - Ε. The Service and Equipment Charge does not apply for outside moves of service if there is no telephone number change.
- 47.3.4 When a single service is ordered, the "first" monthly service rate applies. When multiple services are ordered, one "first" monthly service rate applies and the "additional" monthly services rate applies to the remaining services. The services are listed in priority order, (i.e , if multiple services are ordered, they will be priced in the sequence order as listed in Paragraph 47.4.)

CANCELLED

AUG_1 5 1999 Public Service Commission MISSOURI

Effective:

DEC _ 1 1994

Issued:

(MT)

DEC 0 1 1994 MISSOURI Public Service Commission OCT 2 4 1994 By HORACE WILKINS, JR., President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

P.S.C. Mo.-No. 35

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

EASYOPTIONSSM SERVICES

General Exchange Tariff Section 47 Original Sheet 12 RECEIVED

47.4 RATES AND CHARGES

47.4.1 Residence Service

JUL 25 1994 MISCOURI

Public Service Commission A. Per Line -The additional monthly rate is applicable only when multiple services are ordered as specified in Paragraph 47.3.4.

	Monthly Rate			
	USOC	First	Additional	S&E Charge(1)
Caller ID	NSD	\$6.50	\$6.50	\$7.75
Call Return	NSS	3.50	3.50	7.75
Call Waiting(2)	ESX	8.00	8.00	7.75
Call Blocker	NSY	3.00	2.10	7.75
Call Forwarding(9)	ESM	3.00	2.10	7.75
Remote Access to	2011	5.00		
Call Forwarding(9)	RC3	1.00	1.00	7.75
Three Way Calling	ESC	3.00	2.10	7.75
Auto Redial	NSQ	3.00	2.10	7.75
Priority Call	NSK	3.00	2.10	7.75
Speed Calling 8	ESL	3.00	2.10	7.75
Selective Call Forwarding	NCE	3.00	2.10	7.75

B. Per Line -

The additional monthly rates specified above are not applicable when ordered with the following services.

		Monthly		
	USOC	Rate	S&E Charge(1)	
Speed Calling 30(3) Call Forwarding-Busy Line Call Forwarding-Don't Answer	ESF EVB EVD	6.55 .75 CANCELLED .75	1.15	
Call Forwarding-Busy Line/Don't Answer ComCall Personalized Ring(4)	E5E E1N	1.00 DEC 199 2.00 4.0BY for R.S.# PUDIc Service Con MISSOUF	4 7.75 12 7.75 mmlssion	
One Dependent DN Two Dependent DNs	DRS	Public Service Con MISSOUF	7.75(5) 7.75(5)	
1st Dependent DN 2nd Dependent DN	DRS1X DRS2X	4.00 2.00		
Simultaneous Call Forwarding	ESD	4.35	14.50(6)(7)	
Charge	<u>usoc</u>	Per Successful <u>Activation</u>	S&E Charge(8)	
Call Trace	NST	\$8.00	\$7.75	
(See Sheet 14 for Footnotes.) Issued: AUG 0 1 1994 Effective: AUG 0 1 1994 FILED				
By M. H. SCHULTEIS, Executive Director-External Affairs OCI 18 394				
Southwestern Bell Telephone Company 95 00 St. Louis, Missouri MO.PUBLIC SERVICE COMM				



General Exchange Tariff Section 47 6th Revised Sheet 12.01 Replacing 5th Revised Sheet 12.01

(CT)

EASYOPTIONS[®] SERVICES

47.3 APPLICATIONS OF RATES AND CHARGES

- 47.3.5 The Telephone Company reserves the right to periodically provide certain EasyOptions services without charge to customers in return for their participation on a consumer panel. The consumer panel will be established for the purpose of gathering market research. The Service and Equipment Charges and recurring monthly rates will be waived only for the EasyOptions services designated by the Telephone Company as pertinent to the research and only for the duration of the consumer panel and the customer's participation on that panel. As a condition to participation on the consumer panel, customers will be obligated to provide specific feedback (e.g., respond to surveys, participate in focus groups, etc.) concerning the services to the Telephone Company. Panel participants will be selected by the Company to represent a cross section of Missouri customers.
- (CT) 47.3.6 Business customers who order Call Forwarding-Busy Line, Call Forwarding-Don't Answer, Call Forwarding-Busy Line/Don't Answer and/or Customer Alerting Enablement between September 1, 1999, and October 31, 1999, will receive a waiver of the Service and Equipment Charge. Customers already subscribing to these services are not eligible for this promotion.

Issued: AUGUST 2, 1999

CANCELLED January 7, 2010 Missouri Public Service Commission JI-2010-0420 By JAN NEWTON, President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

FILED Missouri Public Service Commission

General Frederica Tariff

5th Revised Sheet 12.01 Replacing 4th Revised Sheet 12.01 AUG 2 3 1996

EASYOPTIONSSM SERVICES

47.3 APPLICATIONS OF RATES AND CHARGES

MISSOURI Public Service Commission

- 47.3.5 The Telephone Company reserves the right to periodically provide certain EasyOptions services without charge to customers in return for their participation on a consumer panel. The consumer panel will be established for the purpose of gathering market research. The Service and Equipment Charges and recurring monthly rates will be waived only for the EasyOptions services designated by the Telephone Company as pertinent to the research and only for the duration of the consumer panel and the customer's participation on that panel. As a condition to participation on the consumer panel, customers will be obligated to provide specific feedback (e.g., respond to surveys, participate in focus groups, etc.) concerning the services to the Telephone Company. Panel participants will be selected by the Company to represent a cross section of Missouri customers.
- 47.3.6 Beginning on January 1, 1995, and continuing until disbanded or December 31, 1996, whichever occurs first, the Telephone Company will provide the following services to customers participating on a consumer panel subject to conditions specified in Paragraph 47.3.5.

Call Waiting Call Forwarding Call Blocker Priority Call Call Trace Caller ID Service Remote Access to Call Forwarding. Three-Way Calling Speed Calling-8 Call Return Auto Redial Selective Call Forwarding ComCall



FILED

OCT 1 1998

MO.PUBLICSERVICECOMM

Issued: AUG 3 0 1996

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Effective:

OCT 0 1 1996

By KAREN E. JENNINGS, President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

General Exchange Tariff Section 47 4th Revised Sheat 12 01 Replacing 3rd Revised Sheat 17 01

EASYOPTIONSSM SERVICES

MAY 2 9 1996

47.3 APPLICATIONS OF RATES AND CHARGES

- 47.3.5 The Telephone Company reserves the right to periodically provide Source Commission certain EasyOptions services without charge to customer Source Commission their participation on a consumer panel. The consumer panel will be established for the purpose of gathering market research. The Service and Equipment Charges and recurring monthly rates will be waived only for the EasyOptions services designated by the Telephone Company as pertinent to the research and only for the duration of the consumer panel and the customer's participation on that panel. As a condition to participation on the consumer panel, customers will be obligated to provide specific feedback (e.g., respond to surveys, participate in focus groups, etc.) concerning the services to the Telephone Company. Panel participants will be selected by the Company to represent a cross section of Missouri customers.
- 47.3.6 Beginning on January 1, 1995, and continuing until disbanded or December 31, 1996, whichever occurs first, the Telephone Company will provide the following services to customers participating on a consumer panel subject to conditions specified in Paragraph 47.3.5.

Call Waiting Call Forwarding Call Blocker Priority Call Call Trace Caller ID Service Remote Access to Call Forwarding. Three-Way Calling Speed Calling-8 Call Return Auto Redial Selective Call Forwarding ComCall

 (CT) 47.3.7 Residential customers who order both Calling Name Delivery and Calling Number Delivery from July 1, 1996, through July 31, 1996, will receive a waiver of the Service and Equipment Charge. Customers already subscribing to Calling Name, Calling Number, or Calling Name and Number prior to July 1, 1996, are not eligible for this promotion. Customers who order Calling Name and Calling Number as part of a
 (CT) package are included in this promotion.



FILED

Issued: MAY 31 1996

Effective: JUL 01 1996

JUL 1 1996

By HORACE WILKINS, JR., President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

MO. PUBLIC SERVICE COMM

General Exchange Tariff 3rd Revised theor 12.01 Replacing 2nd Revised Sheet 12.01

EASYOPTIONSSM SERVICES

OCT 11 1995

47.3 APPLICATIONS OF RATES AND CHARGES

MO. PUBLIC SERVICE COMM.

- 47.3.5 The Telephone Company reserves the right to periodically provide certain EasyOptions services without charge to customers in return for their participation on a consumer panel. The consumer panel will be established for the purpose of gathering market research. The Service and Equipment Charges and recurring monthly rates will be waived only for the EasyOptions services designated by the Telephone Company as pertinent to the research and only for the duration of the consumer panel and the customer's participation on that panel. As a condition to participation on the consumer panel, customers will be obligated to provide specific feedback (e.g., respond to surveys, participate in focus groups, etc.) concerning the services to the Telephone Company. Panel participants will be selected by the Company to represent a cross section of Missouri customers.
- 47.3.6 Beginning on January 1, 1995, and continuing until disbanded or December 31, 1996, whichever occurs first, the Telephone Company will provide the following services to customers participating on a consumer panel subject to conditions specified in Paragraph 47.3.5.

Call Waiting
Call Forwarding
Call Blocker
Priority Call
Call Trace
Caller ID Service
Remote Access to
Call Forwarding.

Three-Way Calling Speed Calling-8 Call Return Auto Redial Selective Call Forwarding ComCall

 (CT) 47.3.7 Residential customers who order both Calling Name Delivery and Calling Number Delivery from November 15, 1995, through December 31, 1995, will receive a waiver of the Service and Equipment Charge. Customers already subscribing to Calling Name, Calling Number, or Calling Name and Number prior to November 15, 1995, are not eligible for this promotion. Customers who order Calling Name and Calling Number as part of a package are included in this promotion.

(RT) vice Commission (RT) Issued: OCT 1 6 1995 Effective: NOV 1 5 1995 By HORACE WILKINS, JR., President-Missouri NOV 1 5 1995 Southwestern Bell Telephone Company St. Louis, Missouri

MISSOURI Public Service Commission

General Exchange Tariff Section 47 1st Revised Sheet 12.01 Replacing Originia

EASYOPTIONSSM SERVICES

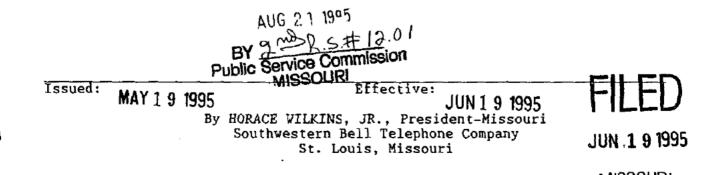
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47.3 APPLICATIONS OF RATES AND CHARGES

- 47.3.5 The Telephone Company reserves the right to periodically provide proceeding to certain EasyOptions services without charge to customets in receiver their participation on a consumer panel. The consumer panel will be established for the purpose of gathering market research. The Service and Equipment Charges and recurring monthly rates will be waived only for the EasyOptions services designated by the Telephone Company as pertinent to the research and only for the duration of the consumer panel and the customer's participation on that panel. As a condition to participation on the consumer panel, customers will be obligated to provide specific feedback (e.g., respond to surveys, participate in focus groups, etc.) concerning the services to the Telephone Company. Panel participants will be selected by the Company to represent a cross section of Missouri customers.
- 47.3.6 Beginning on January 1, 1995, and continuing until disbanded or December 31, 1996, whichever occurs first, the Telephone Company will provide the following services to customers participating on a consumer panel subject to conditions specified in Paragraph 47.3.5.

Call Waiting Call Forwarding Call Blocker Priority Call Call Trace Caller ID Service Remote Access to Call Forwarding. Three-Way Calling Speed Calling-8 Call Return Auto Redial Selective Call Forwarding ComCall

 (AT) 47.3.7 Residential customers who order both Calling Name Delivery and Calling Number Delivery from July 1, 1995, through August 15, 1995, will receive a waiver of the monthly rates for the services until August 31, 1995. In addition, customers subscribing to both services between July 1, 1995 and August 15, 1995, will receive a waiver of the Service and Equipment Charge. Customers already subscribing to Calling Name, Calling Number, or Calling Name and Number prior to July 1, 1995, are not eligible for this promotion. Customers who order Calling Name (AT) and Calling Number as part of a package are included in this promotion.



MISSOURI Public Service Commission

General Exchange Tariff Section 47 2nd Revised Sheet 12.01 Replacing 1st Revised Sheet 12.01

EASYOPTIONSSM SERVICES

47.3 APPLICATIONS OF RATES AND CHARGES

JUL 21 1995

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- 47.3.5 The Telephone Company reserves the right to periodically provide certain EasyOptions services without charge to customers in return for their participation on a consumer panel. The consumer light of the formal established for the purpose of gathering market research. The Service and Equipment Charges and recurring monthly rates will be waived only for the EasyOptions services designated by the Telephone Company as pertinent to the research and only for the duration of the consumer panel and the customer's participation on that panel. As a condition to participation on the consumer panel, customers will be obligated to provide specific feedback (e.g., respond to surveys, participate in focus groups, etc.) concerning the services to the Telephone Company. Panel participants will be selected by the Company to represent a cross section of Missouri customers.
- 47.3.6 Beginning on January 1, 1995, and continuing until disbanded or December 31, 1996, whichever occurs first, the Telephone Company will provide the following services to customers participating on a consumer panel subject to conditions specified in Paragraph 47.3.5.

Call Waiting Call Forwarding Call Blocker Priority Call Call Trace Caller ID Service Remote Access to Call Forwarding. Three-Way Calling Speed Calling-8 Call Return Auto Redial Selective Call Forwarding 3MR.5. 12.07 ComCall Public Service Commission MISSOURI

- 47.3.7 Residential customers who order both Calling Name Delivery and Calling Number Delivery from July 1, 1995, through August 15, 1995, will receive a waiver of the monthly rates for the services until August 31, 1995. In addition, customers subscribing to both services between July 1, 1995 and August 15, 1995, will receive a waiver of the Service and Equipment Charge. Customers already subscribing to Calling Name, Calling Number, or Calling Name and Number prior to July 1, 1995, are not eligible for this promotion. Customers who order Calling Name and Calling Number as part of a package are included in this promotion.
- (AT) 47.3.8 Residential customers who order Calling Name Delivery and/or Calling Number Delivery from September 1, 1995, through October 31, 1995, will receive a waiver of the Service and Equipment Charge. Customers already subscribing to Calling Name, Calling Number, or Calling Name and Number prior to September 1, 1995, are not eligible for this promotion. Customers who order Calling Name and/or Number as part of a package are included in this promotion.

()		passage are	Included in this promotion.	
	Issued:	JUL 21 1995	Effective: AUG 21 1995	TILLU
		Ву	HORACE WILKINS, JR., President-Missouri Southwestern Bell Telephone Company	AUG 2 1 1995
		St. Louis, Missouri		MISSOURI

Public Service Commission

General Exchange Tariff Section 47 Original Sheep 12/01

EASYOPTIONSSM SERVICES

NOV 10 1994

47.3 APPLICATIONS OF RATES AND CHARGES

- MO. PUBLIC SERVICE COMM.
- 47.3.5 The Telephone Company reserves the right to periodically provide certain EasyOptions services without charge to customers in return for their participation on a consumer panel. The consumer panel will be established for the purpose of gathering market research. The Service and Equipment Charges and recurring monthly rates will be waived only for the EasyOptions services designated by the Telephone Company as pertinent to the research and only for the duration of the consumer panel and the customer's participation on that panel. As a condition to participation on the consumer panel, customers will be obligated to provide specific feedback (e.g., respond to surveys, participate in focus groups, etc.) concerning the services to the Telephone Company. Panel participants will be selected by the Company to represent a cross section of Missouri customers.
- 47.3.6 Beginning on January 1, 1995, and continuing until disbanded or December 31, 1996, whichever occurs first, the Telephone Company will provide the following services to customers participating on a consumer panel subject to conditions specified in Paragraph 47.3.5.

Call Waiting Call Forwarding Call Blocker Priority Call Call Trace Caller ID Service Remote Access to Call Forwarding. Three-Way Calling Speed Calling-8 Call Return Auto Redial Selective Call Forwarding ComCall

CANCELLED

JUN 191995 Public Service Commission MISSOURI



DEC 1 5 1994

Effective: DEC 1 Buble Service Commission

By HORACE WILKINS, JR., President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

Issued: \$0V 1 5 1994

General Exchange Tariff Section 47 15th Revised Sheet 12.02 Replacing 14th Revised Sheet 12.02

EASYOPTIONS® SERVICES

47.3 APPLICATIONS OF RATES AND CHARGES - (Continued)

- 47.3.7 Residence customers who order Calling Name and Calling Number Delivery between August 1, 1999 and September 30, 1999, will receive a coupon redeemable for \$10.00. This coupon is valid for 30 days from its issue date and will be redeemable by mail. Customers already subscribing to these services are not eligible for these promotions.
- 47.3.8 Business customers who order Calling Name Delivery and Calling Number Delivery and/or Anonymous Call Rejection between September 1, 1999, and October 31, 1999, will receive a credit equal to the first month's billing of the respective recurring rates. They will also receive a one-time waiver of the related Service and Equipment Charges. Customers already subscribing to these services will not be eligible for this promotion.
- (AT) 47.3.9 Residence customers who order Privacy Manager during this promotional period and are returning to SWBT after receiving service from another service provider or have received a competitive offer from another provider and are contacting SWBT to disconnect their service will receive Privacy Manager free for six months and a waiver of the non-recurring service and equipment charges.

There are no retention requirements associated with this offer.

This promotion is available from December 26, 2000 through December 20, 2001.

Issued: November 22, 2000

Effective: December 26, 2000

By JAN NEWTON, President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

FILED Missouri Public Service Commission

CANCELLED January 7, 2010 Missouri Public Service Commission JI-2010-0420

(AT)

General Exchange Tariff Section 47 14th Revised Sheet 12.02 Replacing 13th Revised Sheet 12.02

EASYOPTIONS® SERVICES

47.3 APPLICATIONS OF RATES AND CHARGES - (Continued) RECD SEP 20 1995

- 47.3.7 Residence customers who order Calling Name and Calling Number Delivery between August 1, 1999 and September 30, 1999, will receive a coupon redeemable for \$10.00. This coupon is valid for 30 days from its issue date and will be redeemable by mail. Customers already subscribing to these services are not eligible for these promotions.
- (AT) 47.3.8 Business customers who order Calling Name Delivery and Calling Number Delivery and/or Anonymous Call Rejection between September 1, 1999, and October 31, 1999, will receive a credit equal to the first month's billing of the respective recurring rates. They will also receive a one-time waiver of the related Service and Equipment Charges. Customers already
 (AT) subscribing to these services will not be eligible for this promotion.

CANCELLED

DEC 2 6 2000 By ISUARS 4 62.02 Public Service Commission MISSOURI

Sawler Public

FILED OCT 2 0 1999



Issued: September 20, 1999

Effective: October 20, 1999

By JAN NEWTON, President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

General Exchange Tariff Section 47 13th Revised Sheet 12.02 Replacing 12th Revised Sheet 12.02

EASYOPTIONS® SERVICES

Missouri Public Sorvico Commission

RECT: JUN 2 8 1999

47.3 APPLICATIONS OF RATES AND CHARGES - (Continued)

 (CT) 47.3.7 Residence customers who order Calling Name and Calling Number Delivery between August 1, 1999 and September 30, 1999, will receive a coupon redeemable for \$10.00. This coupon is valid for 30 days from its issue date and will be redeemable by mail. Customers
 (CT) already subscribing to these services are not eligible for these promotions.

CANCELLED

OCT 2 0 1999 By 1446 RS#12.02 Public Service Commission MISSOURI

Missouri Public Sorvico Commission

FILED JUL 3 1 1999

Issued:

JUN 3 0 1999

Effective:

JUL 3 1 1999

By JAN NEWTON, President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

P.S.C. Mo.-No. 35

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

(CT)

(CT)

General Exchange Tariff Section 47 12th Revised Sheet 12.02 Replacing 11th Revised Sheet 12.02

EASYOPTIONS[®] SERVICES

FEB 2 6 1999

47.3 APPLICATIONS OF RATES AND CHARGES - (Continued)

47.3.7 Between April 1, 1999, and April 30, 1999, Caller ID Service (Calling Name and Calling Number) will be provided free (including a waiver of the Service and Equipment Charge) to residential local exchange customers. These customers will receive Caller ID service as a result of a universal network turn-up of the service At the end of the promotion, the services will be removed from all of the customer lines who have elected not to subscribe to the services. Customer eligibility for this promotion will be determined by central office type, switch capacity limitations and Signaling Control Point limitations. Customers who currently subscribe to Caller ID Name and/or Number are not eligible for this promotion. There are no retention requirements associated with this offer.

CANCELLED

JUL 3 1 1999 1 3th RS 12-02-Public Service Commission MISSOURI

Missouri Public Service Commission

FILED MAR 30 1999



: MAR 0 1 1999

Effective:

MAR 3 0 1999

By PRISCILLA HILL-ARDOIN, President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

(CT)

(CT)

General Exchange Tariff Section 47 11th Revised Sheet 12.02 Replacing 10th Revised Sheet 12.02

EASYOPTIONS[®] SERVICES

47.3 APPLICATIONS OF RATES AND CHARGES-(Continued)

47.3.7 Residential customers who order Speed Calling 8 and business customers who order Speed Calling 30 between September 15, 1998 and October 28, 1998, will receive a one time credit equal to two month's billing of the recurring rate. These customers will also receive a waiver of the Service and Equipment Charge. In order to qualify for this promotion, the customer must agree to keep the service for at least two months. Customers who order Speed Calling as part of a package are also eligible for this promotion. Customers already subscribing to these services are not eligible for these promotions. This promotional offer is not valid with any other EasyOptions (Services or Packages) promotional offers.

Missouri Public Service Commission

REC'D AUG 3 1 1998



Missouri Public Service Commission FILED SEP 15 1998

Effectiv	
Effective	

Issued: AUG 2 4 1998

By PRISCILLA HILL-ARDOIN, President-MissouriSEP 1 5 1998 Southwestern Bell Telephone Company St. Louis, Missouri

(CT)

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General Exchange Tariff Section 47 10th Revised Sheet 12.02 Replacing 9th Revised Sheet 12.02

EASYOPTIONS® SERVICES

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MAR 2 6 1998

47.3 APPLICATIONS OF RATES AND CHARGES - (Continued)

47.3.7 Residential and business customers who order both Calling Name Delivery and Galling SERVICE COMM Number Delivery from May 1, 1998, through June 30, 1998, will receive a waiver of the Service and Equipment Charge. In addition, they will receive a one time credit equal to the first month's billing of the recurring rates. Customers already subscribing to Calling Name, Calling Number, or Calling Name and Number are not eligible for the promotion. Customers who order Calling Name and Calling Number as part of a package are included in this promotion.

CANCELLED

SEP 1 5 1998 By UHRRS#12.02 Public Service Commission MISSOURI

FILED

APR 2 9 1998

MO. PUBLIC SERVICE COMM

(RT)

Issued:

MAR 3 0 1998

Effective:

APR 2 9 1998

By PRISCILLA HILL-ARDOIN, President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

General Exchange Tariff Section 47 9th Revised Sheet 12.02 Replacing 8th Revised Sheet 12.02 RECEIVEL

EASYOPTIONS® SERVICES

47.3 APPLICATIONS OF RATES AND CHARGES - (Continued)

NOV 2 6 1997

47.3.7 Residential and business customers who order both Calling Name Defivery and Calling ICE COMM Number Delivery from January 1, 1998, through February 28, 1998, will receive a waiver of the Service and Equipment Charge. In addition, they will receive a one time (first month) waiver of the recurring rates. Customers already subscribing to Calling Name, Calling Number, or Calling Name and Number are not eligible for the promotion.

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CANCELLED

APR 2 9 1998 By <u>IDH RS # 1202</u> Public Service Commission MISSOURI

FILED

DEC 01 1997

(AT) [®]Registered Trademark of Southwestern Bell Telephone Company.

MISSOURI Public Service Commission Effective: DEC 3 1 1997

Issued: DEC 0 1 1997

By PRISCILLA HILL-ARDOIN, President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

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General Exchange Tariff Section 47 8th-Revised Sheet 12.02 Replacing 7th Revised Sheet 12.02 File 12.02 AUG 2 7 **1997**

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EASYOPTIONS® SERVICES

47.3 APPLICATIONS OF RATES AND CHARGES - (Continued)

47.3.7 Residential and business customers who order both Calling Name Delivery and Calling MCE COMM Number Delivery from October 1, 1997, through November 30, 1997, will receive a waiver of the Service and Equipment Charge. In addition, they will receive a one time (first month) waiver of the recurring rates. Customers already subscribing to Calling Name, Calling Number, or Calling Name and Number are not eligible for the promotion. Customers who order Calling Name and Calling Number as a part of a package are included in this promotion.

CANCELLED

DEC 3 1 1997 Public Service Commission MISSOURI

FILED

SEP 28 1997

MISSOURI

(AT) ®Registered Trademark of Southwestern Bell Telephone Company.

Public Service Commission Effective: SEP 2 8 1997

Issued: AUG 2 9 1997

By KAREN E. JENNINGS, President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

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General Exchange Tariff Section 47 7th Revised Sheet 12.02 Replacing 6th **RECEIVED**

EASYOPTIONS® SERVICES

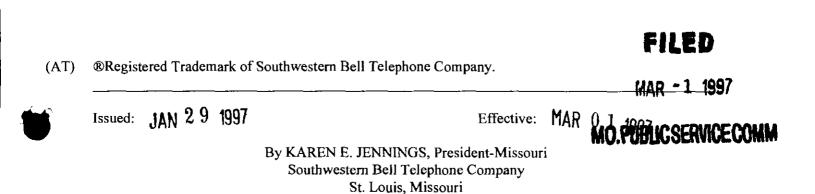
JAN 3 0 1997

47.3 APPLICATIONS OF RATES AND CHARGES - (Continued)

47.3.7 Residential and business customers who order both Calling Name Indication Service and Equipment Charge. In addition, customers subscribing to both services between March 3, 1997 and April 30, 1997, will receive a one month credit equal to the recurring monthly rate. Customers already subscribing to Calling Name, Calling Number, or Calling Name and Number prior to March 3, 1997, are not eligible for the promotion. Customers who order Calling Name and Calling Number as a part of a package are included in this promotion.

CANCELLED

SEP 2 8 1997 By & TR. S. #12.02-Public Service Commission MISSOURI



General Exchange Tariff 6th Re**RECEIVED**⁴⁷

Replacing 5th Revised Sheet 12.02

EASYOPTIONSSM SERVICES

AUG 2 9 1996

MISSOURI

47.3 APPLICATIONS OF RATES AND CHARGES-(Continued)

(CT) 47.3.7 Residential customers who order both Calling Name Delivery and Calling Number Delivery from October 1, 1996 through December 31, 1996, will receive a waiver of the Service and Equipment Charge. Customers already subscribing to Calling Name, Calling Number, or Calling Name and Number prior to October 1, 1996, are not eligible for this promotion. Customers who order Calling Name and Calling Number as part of a package are included in this promotion.

CANCELLED

MAR - 1 1997 #12.02 BY JAK R.S. Public Service Commission MISSOURI

FILED

OCT 1 1995

MO. PUBLIC SERVICE COMM

Issued: AUG 3 0 1996

Effective: OCT 01 1996

By KAREN E. JENNINGS, President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri P.S.C. Mo.-No. 35

No supplement to this tariff will be issued except for the purpose of canceling this tariff. General Exchange Tariff Section 47 5th Revised Sheet 12.02 Replacing 4th Revised Sheet 12.02

EASYOPTIONSSM SERVICES

47.3 APPLICATIONS OF RATES AND CHARGES-(Continued)

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47.3.9 Customers who order both Calling Name Delivery and Calling Number Delivery from September 1, 1996 through September 30, 1996, will receive a waiver of the Service and Equipment Charge. Customers already subscribing to Calling Name, Calling Number, or Calling Name and Number prior to September 1, 1996, are not eligible for this promotion. Customers who order Calling Name and Calling Number as part of a package are included in this promotion.

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MISSOURI Public Service Commission

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1 1996 Public Service Commission

Issued: JUL 2 6 1996

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Effective: AUG 2 6 1996

By HORACE WILKINS, JR., President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

FILED

AUG 26 1996

MO. PUBLIC SERVICE COMM

General Exchange Tariff Section 47 4th Revised Sheet 12.02 D Replacing 3rd Reviser Sheet 12.02 D 4th Revised

EASYOPTIONSSM SERVICES.

MAY 2 9 1996

47.3 APPLICATIONS OF RATES AND CHARGES- (Continued)

- Residential and business customers who order both Calling Name SOUR 47.3.9 Delivery and Calling Number Delivery between May 1, 1940 Service Commission 1996 will receive a waiver of the Service and Equipment Charge to connect the services. Customers currently subscribing to Calling Name and/or Calling Number are not eligible for the promotion.
- 47.3.10 Residential and business customers who order Call Forwarding-Busy (AT) Line, Call Forwarding-Don't Answer, or Call Forwarding-Busy Line/Don't Answer during the month of July, 1996 will receive a waiver of the recurring monthly charge through August, 1996. They will also receive a waiver of the Service and Equipment Charge. Customers already subscribing to the services are not eligible for this promotion. (AT)

CANCELLED AUG 26 1996 iommission Public Se

FILED Issued: Effective: JUN 0 1 1996 JUL 0 1 1996 By HORACE WILKINS, JR., President-Missouri JUL 1 1996 Southwestern Bell Telephone Company St. Louis, Missouri

MO. PUBLIC SERVICE COMI-

General Exchange Tariff Section 47 3rd Revised Sheet 12.02 Replacing 2nd Revised Sheet 12.02

EASYOPTIONSSM SERVICES

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MISSOURI

47.3 APPLICATIONS OF RATES AND CHARGES-(Continued)

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47.3.9 Residential and business customers who order both Ca**Rublic Service Companission** and Calling Number Delivery between May 1, 1996 and June 30, 1996 will receive a waiver of the Service and Equipment Charge to connect the services. Customers currently subscribing to Calling Name and/or Calling Number are not eligible for the promotion.

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2.02-JUL Commission Public Service MISSOURI

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Issued: MAR 2 9 1996

Effective: APR 2.8 1995

By HORACE WILKINS, JR., President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

General Exchange Tariff Section 47 2nd Revised Sheet 12.02 Replacing 1st Revised Sheet 12.02 RECEIVED

EASYOPTIONS SERVICES

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47.3 APPLICATIONS OF RATES AND CHARGES-(Continued)

- 47.3.9 Residential and business customers in the Kansas City Market Area who order Call Forwarding Busy Line/Don't Answer during the period from UNM. November 1, 1995, and December 31, 1995, will receive a waiver of the Service and Equipment Charge. Customers already subscribing to Call Forwarding Busy Line/Don't Answer are not eligible for this promotion.
- (AT) 47.3.10 Customers who order both Calling Name Delivery and Calling Number Delivery from January 1, 1996, through February 29, 1996, will immediately receive a one-time \$25 credit to their bill. The Service and Equipment Charge to connect Calling Name and Calling Number will also be waived during the promotional period. Customers must retain both services for a minimum of three months to retain the \$25 credit. Customers who disconnect either or both features or completely disconnect their service before the end of the third month will be billed \$25 to recoup the credit. Customers currently subscribing to Calling Name and/or Calling Number Delivery are not eligible for this promotion.

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APR 2 6 1996 BY 3 M R. 5 4 10.0 5 Public Service Commission MISSOURI

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DEC 1 5 1995

Issued:

NOV 1 5 1995

Effective:

ri MO. PUBLIC SERVICE COMM.

By HORACE WILKINS, JR., President-Missouri MO. PUBLIC SERV Southwestern Bell Telephone Company St. Louis, Missouri

DEC 1 5 1995

General Exchange Tariff Section 47 1st Revised Sheet 12.02 Replacing Original Sheet 12.02

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

EASYOPTIONSSM SERVICES

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47.3 APPLICATIONS OF RATES AND CHARGES-(Continued)

(CT) (CT) 47.3.9 Residential and business customers in the Kansas City Harket Area who order Call Forwarding Busy Line/Don't Answer during the period from November 1, 1995, and December 31, 1995, will receive a waiver of the Service and Equipment Charge. Customers already subscribing to Call Forwarding Busy Line/Don't Answer are not eligible for this promotion.

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151995 #12.0 2 DEC Public Service Commission



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MISSOURI Public Service Commission

Issued:

Effective:

OCT 2 9 1995 SEP 2 9 1995 By HORACE WILKINS, JR., President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

General Exchange Tariff

EASYOPTIONSSM SERVICES

JUL 261995 MISSOURI

47.3 APPLICATIONS OF RATES AND CHARGES-(Continued)

Public Service Commission

47.3.9 Residential and business customers in the Kansas City Market Area who order Call Forwarding Busy Line/Don't Answer during the month of September, 1995, will receive a waiver of the Service and Equipment Charge. Customers already subscribing to Call Forwarding Busy Line/Don't Answer are not eligible for this promotion.

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AUG 30 1995

MO. PUBLIC SERVICE COMM.

Issued:

JUL 3 1 1995

Effective: AUG 3 0 1995

By HORACE WILKINS, JR., President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

General Exchange Tariff Section 47 7th Revised Sheet 12.03 Replacing 6th Revised Sheet 12.03

EASYOPTIONS® SERVICES

47.3 APPLICATIONS OF RATES AND CHARGES-(Continued)

- 47.3.9 Business customers who order Call Waiting ID with or without Call Waiting ID Options and/or Priority Calling between November 1, 1999, and December 31, 1999, will receive a credit equal to the first month's billing of the respective services. In addition, the nonrecurring charge for Priority Call will also be waived. These credits will also apply to customers ordering these services as part of an EasyOptions[®] package. Customers already subscribing to these services are not eligible for this promotion.
- (AT) 47.3.10 Residence customers who order Privacy Manager during the promotional period will receive Privacy Manager free for one month and a waiver of the non-recurring service and equipment charges.

Customers who already subscribe to Privacy Manager are not eligible for this promotion.

There are no retention requirements associated with this offer.

(AT) This promotion is available from January 1, 2001 through March 16, 2001.

Issued: December 1, 2000

CANCELLED January 7, 2010 Missouri Public Service Commission JI-2010-0420 By JAN NEWTON, President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

FILED Missouri Public Service Commission

Effective: January 1, 2001

P.S.C. Mo.-No. 35

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

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General Exchange Tariff Section 47 6th Revised Sheet 12.03 Replacing 5th Revised Sheet 12.03 MODOLICI FULDIG SOMICE COMMISSION

RECT) OCT 01 1999

EASYOPTIONS[®] SERVICES

47.3 APPLICATIONS OF RATES AND CHARGES-(Continued)

47.3.9 Business customers who order Call Waiting ID with or without Call Waiting ID Options and/or Priority Calling between November 1, 1999, and December 31, 1999, will receive a credit equal to the first month's billing of the respective services. In addition, the nonrecurring charge for Priority Call will also be waived. These credits will also apply to customers ordering these services as part of an EasyOptions[®] package. Customers already subscribing to these services are not eligible for this promotion.

CANCELLED

JAN 0 1 2001 By 7th R 5 12.03 Public Service Commission MISSOURI

> Missouri Fubile Service Commission

> > FILED OCT 31 1999

Issued: October 1, 1999

Effective: October 31, 1999

By JAN NEWTON, President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

General Exchange Tariff Section 47 5th Revised Sheet 12.03 Replacing 4th Revised Sheet 12.03 **RECEIVED**

EASYOPTIONS[®] SERVICES

MAY 2'8 1999

47.3 APPLICATIONS OF RATES AND CHARGES-(Continued)

(CT) 47.3.9 Business customers who order Call Transfer Disconnect between July MD999, and SEBMCIQUIUM 1999, will receive a one-time credit equal to the first month's billing of the recurring rate. They will also receive a waiver of the Service and Equipment Charge. Customers already
 (CT) subscribing to these services are not eligible for these promotions.

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OCT 3 1 1999 By CM RS 12.03 Public Service Commission MISSOURI

Issued:	MAY 3 1 1999	Effective:	JUN 3 0 1999
	-	ARDOIN, President-Missouri l Telephone Company	Missouri Public Sorvice Commission
		is, Missouri	FILED JUN 3 (* 1993)

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General Exchange Tariff Section 47 4th Revised Sheet 12.03 Replacing 3rd Revised Sheet 12.03

EASYOPTIONS® SERVICES

Missouri Public Service Commission

47.3 APPLICATIONS OF RATES AND CHARGES-(Continued)

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47.3.8 Business customers who order Remote Access to Call Forwarding between November 1, 1998 and December 31, 1998, will receive a waiver of the Service and Equipment Charge.
 Customers already subscribing to this service are not eligible for this promotion.



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FILED NOV 0 1 1998

Issued: OCT 0 2 1998

Effective: NOV 0 1 1998

By PRISCILLA HILL-ARDOIN, President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

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General Exchange Tariff Section 47 3rd Revised Sheet 12.03 Replacing 2nd Revised Sheet 12.03

EASYOPTIONS® SERVICES

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47.3 APPLICATIONS OF RATES AND CHARGES-(Continued)

JUL 3 1 1997

47.3.8 Residential customers who order Call Waiting between September 1, 1997 and November 15, 1997, will receive a waiver of the Service and Equipment Charge. Custom MiSiolic Service Commission subscribing to this service are not eligible for this promotion.

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MO. PUBLIC SERVICE COMM

Issued: AUG 0 1 1997

Effective: AUG 3 1 1997

By KAREN E. JENNINGS, President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

General Exchange Tariff Section 47 2nd Revised Sheet 12.03 Replacing

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EASYOPTIONS® SERVICES

APR - 1 1997

47.3 APPLICATIONS OF RATES AND CHARGES-(Continued)

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APR 0 1 1997

47.3.8 Residential customers who order Call Forwarding-Busy Line; Call Forwarding Don Allswer, or Call Forwarding-Busy Line/Don't Answer between May 5, 1997 and July 31, 1997, will receive a waiver of the Service and Equipment Charge. They will also receive a one time (first month) waiver of the recurring rate. Customers already subscribing to these services are not eligible for this promotion.

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MAY 0 MOPUBLIC SERVICE COMM

By KAREN E. JENNINGS, President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

Effective:

P.S.C. Mo.-No. 35

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff Section 47 1st Revised Sheet 12.03 Replacing Origine CEIVED

EASYOPTIONSsm SERVICES

FEB 1 8 1997

47.3 APPLICATIONS OF RATES AND CHARGES-(Continued)

MISSOURI

47.3.8 Residential customers who order Call Forwarding-Busy Line; Call For Rublic Service Commission (CT)(CT)or Call Forwarding-Busy Line/Don't Answer between April 1, 1997 and April 30, 1997, will receive a waiver of the Service and Equipment Charge. Customers already subscribing to these services are not eligible.

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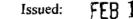
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FEB 1 8 1997

Effective:

APR 0 1 1997

By KAREN E. JENNINGS, President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

General Exchange Tariff Section 47 RECEIVED

EASYOPTIONSSM SERVICES

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47.3 APPLICATIONS OF RATES AND CHARGES-(Continued)

MISSOURI 47.3.8 Residential and business customers who order Call Forwarding-Busy Line; Call For and Service Commission or Call Forwarding-Busy Line/Don't Answer between November 1, 1996, and December 31, 1996, will receive a waiver of the Service and Equipment Charge. Customers already subscribing to these services are not eligible.



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Issued: **DCT 0 1 1996** Approved:

OCT 3 1 1996

By KAREN E. JENNINGS, President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

General Exchange Tariff Section 47 4th Revised Sheet 12.04 Replacing 3rd Revised Sheet 12.04

EASYOPTIONS® SERVICES

47.3 APPLICATIONS OF RATES AND CHARGES-(Continued)

(CT) 47.3.9 Business customers who subscribe to arrangements of 10 or more Caller ID Service (Calling Name Delivery and Calling Number Delivery) with the Message Telecommunications Service calling plan (specified in paragraph 1.4.9.B of the Long Distance Telecommunications Service Tariff) beginning with the effective date of this tariff and ending 90 days later, and agree to keep the arrangements for 36 months, will receive a monthly discount of \$7.13 (per Caller ID Service arrangement) as a credit on their monthly bill. Customers will continue to receive the benefits of the promotion for 36 consecutive months from the date of enrollment. In addition, the Service and Equipment Charges will be waived. Customers requesting to discontinue the services provided under this arrangement prior to the completion of the 36 months will be subject to termination charges. Payment of the termination charge does not release the customer from other previous amounts owed to the Company. The termination charge shall be the lesser of the difference between rates for the completed months of service at the time of termination and the rates for the completed month-to-month rates, plus interest charges based on the approved discount rate (Section 17), or the remaining monthly payments on the service. (CT)term.

Issued: MAY 19, 1999

CANCELLED January 7, 2010 Missouri Public Service Commission JI-2010-0420 By PRISCILLA HILL-ARDOIN, President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

FILED Missouri Public Service Commission

Effective: JUNE 18, 1999

P.S.C. Mo.-No. 35

No supplement to this tariff will be issued except for the purpose of canceling this tariff. General Exchange Tariff Section 47 3rd Revised Sheet 12.04 Replacing 2nd Revised Sheet 12.04 Missouri Public Service Commission

REC'D NOV 2 4 1998

EASYOPTIONS[®] SERVICES

47.3 APPLICATIONS OF RATES AND CHARGES-(Continued)

47.3.9 Residential customers who order Call Forwarding-Busy Line; Call Forwarding-Don't Answer; Call Forwarding-Busy Line/Don't Answer and Customer Alerting Enablement between January 1, 1999 and February 28, 1999, will receive a one-time credit equal to one month's billing of the recurring rate. They will also receive a waiver of the Service and Equipment Charge. Customers already subscribing to these services are not eligible for these promotions.

CANCELLED

JUN_7 8 1999 ice Commission MISSOURI

Missouri Public Sorvice Commission FILED DEC 31 1998

Issued: **DEC 0 1 1998**

Effective: DEC 3 1 1998

By PRISCILLA HILL-ARDOIN, President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

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General Exchange Tariff Section 47 2nd Revised Sheet 12.04 Replacing 1st Revised Sheet 12.04

EASYOPTIONS® SERVICES

47.3 APPLICATIONS OF RATES AND CHARGES-(Continued)

47.3.9 Residential and business customers who order Call Forwarding-Busy Line; Call Forwarding-Don't Answer; or Call Forwarding-Busy Line/Don't Answer between June 1, 1998 and July 31, 1998, will receive a one time credit equal to one month's billing of the recurring rate. Residential customers will also receive a waiver of the Service and Equipment Charge. Customers already subscribing to these services are not eligible for these promotions.

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DEC 3 1 1998 By Service Commission MISSOURI

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MAY 3 0 1998

MISSOURI Public Service Commission

Effective: MAY 3 0 1998

By PRISCILLA HILL-ARDOIN, President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

Issued: APR 3 0 1998

General Exchange Tariff Section 47 Ist Revised Sheet 12.04 Replacing Original Sheet 12.04 RECEIV 20

EASYOPTIONS® SERVICES

NOV 2 0 1997

47.3 APPLICATIONS OF RATES AND CHARGES-(Continued)

47.3.9 Residential customers who order Call Forwarding-Busy Line; Call Forwarding-Dom A fisive (1998).
 (CT) or Call Forwarding-Busy Line/Don't Answer between January 1, 1998 and February 28, 1998, will receive a waiver of the Service and Equipment Charge. Customers already subscribing to these services are not eligible for this promotion.

CANCELLED

MAY 3 0 1998 By 24 **Public Service Commission** MISSOURI

FILED

DEC 21 1997

MISSOURI Public Service Commission

Effective: DEC 2 1 1997

Issued: NOV 2 1 1997

By PRISCILLA HILL-ARDOIN, President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

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General Exchange Tariff Section 47 RECEIVED 12.04

EASYOPTIONS® SERVICES

JUL 3 1 1997

47.3 APPLICATIONS OF RATES AND CHARGES-(Continued)

MISSOURI

47.3.9 Residential customers who order Call Forwarding-Busy Line; Call Forwarding-Don't Answer; or Call Forwarding-Busy Line/Don't Answer between September 1, 1997 and October 31, 1997, will receive a waiver of the Service and Equipment Charge. Customers already subscribing to these services are not eligible for this promotion.

CANCELLED DEC 2.1 1997 By Lot R.S. 12.04 By Service Commission

FILED

AUG 3 1 1997

MO. PUBLIC SERVICE COMM



Issued: AUG 0 1 1997

AUG 3 1 1997 Effective:

By KAREN E. JENNINGS, President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

General Exchange Tariff Section 47 2nd Revised Sheet 12.05 Replacing 1st Revised Sheet 12.05

EASYOPTIONS® SERVICES

47.3 APPLICATIONS OF RATES AND CHARGES-(Continued)

(CT) 47.3.10 Business customers who subscribe to arrangements of 10 or more Caller ID Services (Calling Name Delivery and Calling Number Delivery) subject to the terms and conditions specified in this section of the tariff and one of the Message Telecommunications Service calling plans (specified in paragraphs 1.4.9.C., 1.12.3.D.1 (F) or 1.12.3.D.1 (G) of the Long Distance Message Telecommunications Service Tariff) beginning on October 20, 1999 and ending December 31, 1999, and agree to keep these services for 36 months, will receive a monthly discount of \$7.13 (per Caller ID Service arrangement) as a credit on their monthly bill. Customers will continue to receive the benefits of the promotion for 36 consecutive months from the date of enrollment. In addition, the Service and Equipment Charges will be waived. Customers requesting to discontinue the services provided under this arrangement prior to the completion of the 36 months will be subject to termination charges. Payment of the termination charge does not release the customer from other previous amounts owed to the Company. The termination charge shall be the lesser of the difference between rates for the completed months of service at the time of termination and the rates for the completed monthto-month rates, plus interest charges based on the approved discount rate (Section 17), or the remaining monthly payments on the service term. (CT)

Issued: September 20, 1999

CANCELLED January 7, 2010 Missouri Public Service Commission JI-2010-0420 By JAN NEWTON, President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

FILED Missouri Public Service Commission

Effective: October 20, 1999

General Exchange Tariff Section 47 1st Revised Sheet 12.05 Replacing Original Sheet 12.05

EASYOPTIONS[®]

Missouri Public Sorvice Commission

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47.3 APPLICATION OF RATES AND CHARGES - (Continued)

47.3.10 Any Promotion

(RT)Southwestern Bell Telephone Company may offer promotions for thirty days or longer in Southwestern Bell Telephone Company's exchanges for any EasyOptions service. Southwestern Bell Telephone Company may offer promotions consisting of (1) a total waiver of service and equipment charges; (2) a partial waiver of service and equipment charges; (3) a total waiver of the monthly rate; (4) a partial waiver of the monthly rate; (5) a credit or coupon up to and including \$25; or (6) any combination of (1) through (5). In certain instances, the customer may be required to retain service for a specific period in order to (AT) qualify for the promotion. Southwestern Bell Telephone Company will provide written (AT) notice to the Commission 10 days prior to the beginning of each promotion period identifying the exchanges or LATAs within which the promotions will be offered, the beginning and expiration date of each promotion, applicability to residential or business customers, and the specific waiver, credit or coupon offered. The written notice will be filed in an appendix in Section 47 of Southwestern Bell Telephone Company's General Exchange tariff. (AT)Southwestern Bell Telephone Company will not offer a promotion where the projected (RT)(AT)revenues are not expected to cover long run incremental costs. Subject to the availability of facilities, all similarly situated Missouri residential or business customers will be offered the (RT)(AT) same opportunity to take advantage of the same promotions. (RT)

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Missouri Public

FILED JUN 2 8 1999

Issued:

MAY 2 7 1999

Effective:

JUN 2 8 1999

By PRISCILLA HILL-ARDOIN, President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

General Exchange Tariff Section 47 Original Sheet 12.05

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EASYOPTIONS[®]

47.3 APPLICATION OF RATES AND CHARGES - (Continued)

47.3.10 Any Promotion

For a period of one year following the effective date of this tariff, Southwestern Bell Telephone Company may offer promotions for thirty days or longer in Southwestern Bell Telephone Company's exchanges for any EasyOptions service. Southwestern Bell Telephone Company may offer promotions consisting of (1) a total waiver of service and equipment charges; (2) a partial waiver of service and equipment charges; (3) a total waiver of the monthly rate; (4) a partial waiver of the monthly rate; (5) a credit or coupon up to and including \$25; or (6) any combination of (1) through (5). In certain instances, the customer may be required to retain service for a specific period. Southwestern Bell Telephone Company will provide written notice to the Commission 10 days prior to the beginning of each promotion period identifying the exchanges or LATAs within which the promotions will be offered, the beginning and expiration date of each promotion, applicability to residential or business customers, and the specific waiver, credit or coupon offered. The written notice will be filed in an appendix in Section 47 of Southwestern Bell Telephone Company's General Exchange tariff. Southwestern Bell Telephone Company will not offer a promotion that does not generate sufficient projected revenues to cover long run incremental costs.

This promotion methodology will be offered on a one year trial basis. If facilities permit, all Missouri residential or business customers will be offered the same opportunity to take advantage of the same promotions during this trial period.

CANCELLED

JUN 2 8 1999 Public Service Commission MISSOURI

FILED

JUL 1 5 1998

MISSOURI Public Service Commission

Issued:

JUN 1 2 1998

Effective:

JUL 1 5 1998

By PRISCILLA HILL-ARDOIN, President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri



JUN 1 2 1998

MO. PUBLIC SERVICE COMM

General Exchange Tariff Section 47 1st Revised Sheet 12.06 Replacing Original Sheet 12.06

EASYOPTIONS® SERVICES

47.3 APPLICATIONS OF RATES AND CHARGES - (Continued)

47.3.11 Southwestern Bell Telephone Company may offer promotions for thirty days or longer in Southwestern Bell Telephone Company's exchanges for any EasyOptions service. Southwestern Bell Telephone Company may offer promotions consisting of (1) a total waiver of service and equipment charges; (2) a partial waiver of service and equipment charges; (3) a total waiver of the monthly rate; (4) a partial waiver of the monthly rate; (5) a credit or coupon up to and including \$25; or (6) any combination of (1) through (5). In certain instances, the customer may be required to retain service for a specific period in order to qualify for the promotion. Southwestern Bell Telephone Company will provide written notice to the Commission 10 days prior to the beginning of each promotion period identifying the exchanges or LATAs within which the promotions will be offered, the beginning and expiration date of each promotion, applicability to residential or business customers, and the specific waiver, credit or coupon offered. The written notice will be filed in an appendix in Section 47 of Southwestern Bell telephone Company's General Exchange tariff. Southwestern Bell Telephone Company will not offer a promotion where the projected revenues are not expected to cover long run incremental costs. Subject to the availability of facilities, all similarly situated Missouri residential or business customers will be offered the same opportunity to take advantage of the same promotions.

(AT)

Existing customers who order Call Waiting ID with or without Call Waiting ID Options
between November 1, 1999, and November 30, 1999, will receive a waiver of the Service and
Equipment Charge. This offer applies to existing residential customers who are new Call
Waiting/Call Waiting Options subscribers. New connects or customers already subscribing to
these services are not eligible for this promotion.

Issued: October 1, 1999

CANCELLED January 7, 2010 Missouri Public Service Commission JI-2010-0420 Effective: October 31, 1999

By JAN NEWTON, President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

FILED Missouri Public Service Commission

General Exchange Tariff Section 47 Original Sheet 12.06

EASYOPTIONS®

47.3 APPLICATION OF RATES AND CHARGES - (Continued)

(MT)(FC) 47.3.11 Any Promotion

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Southwestern Bell Telephone Company may offer promotions for thirty days or longer in Southwestern Bell Telephone Company's exchanges for any EasyOptions service. Southwestern Bell Telephone Company may offer promotions consisting of (1) a total waiver of service and equipment charges; (2) a partial waiver of service and equipment charges; (3) a total waiver of the monthly rate; (4) a partial waiver of the monthly rate; (5) a credit or coupon up to and including \$25; or (6) any combination of (1) through (5). In certain instances, the customer may be required to retain service for a specific period in order to qualify for the promotion. Southwestern Bell Telephone Company will provide written notice to the Commission 10 days prior to the beginning of each promotion period identifying the exchanges or LATAs within which the promotions will be offered, the beginning and expiration date of each promotion, applicability to residential or business customers, and the specific waiver, credit or coupon offered. The written notice will be filed in an appendix in Section 47 of Southwestern Bell Telephone Company's General Exchange tariff. Southwestern Bell Telephone Company will not offer a promotion where the projected revenues are not expected to cover long run incremental costs. Subject to the availability of facilities, all similarly situated Missouri residential or business customers will be offered the same opportunity to take advantage of the same promotions.

CANCELLED

OCT 3 1 1999 By St RSH 12.06 Public Service Commission MISSOURI

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FILED OCT 2 C 1999

Issued: September 20, 1999

Effective: October 20, 1999

By JAN NEWTON, President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

General Exchange Tariff Section 47 2nd Revised Sheet 12.07 Replacing 1st Revised Sheet 12.07

EASYOPTIONS® SERVICES

47.3 APPLICATIONS OF RATES AND CHARGES-(Continued)

- 47.3.12 This promotion offers business customers an incentive to continue their Caller ID subscription by providing them with a one-time Caller ID credit of \$10.00 when they agree to retain their Caller ID service for an additional three months. Only current Caller ID subscribers calling in to disconnect their service will be eligible for this promotion. If the customer accepts the promotion, the customer must retain the service for three months before the credit will apply. This promotional offer is available from November 8, 1999 through December 31, 1999. The credit will apply to the customer's bill three months after they accept this offer.
- 47.3.13 Residential customers who order Anonymous Call Rejection between January 3, 2000, and February 29, 2000, will receive a credit equal to the first month's billing of the recurring rate. In addition, they will receive a waiver of the Service and Equipment charge. Customers already subscribing to Anonymous Call Rejection are not eligible for the promotion.
- 47.3.14 Residential customers who order Call Waiting ID with or without Call Waiting ID Options between January 3, 2000, and February 29, 2000, will receive a credit equal to the first month's billing of the recurring rate In addition, they will also receive a waiver of the Service and Equipment charge. Customers already subscribing to these services are not eligible for this promotion.
- 47.3.15 Business customers who order Call Forwarding-Busy Line; Call Forwarding-Don't Answer or Call Forwarding-Busy Line/Don't Answer between January 1, 2000, and March 31, 2000, will receive a credit equal to the first month's billing of the recurring rate. Customers already

subscribing to any of these services are not eligible for these promotions.

(AT) 47.3.16 Residence customers who order Call Forwarding-Busy Line, Call Forwarding-Don't Answer, or Call Forwarding Busy Line/Don't Answer during this promotional period and are returning to SWBT after receiving service from another service provider or have received a competitive offer from another provider and are contacting SWBT to disconnect their service will receive a credit equal to three month's billing of the recurring rate and a waiver of the service and equipment charges.

There are no retention requirements associated with this offer.

(AT) This promotion is available from December 20, 2000 through June 30, 2001.

Issued: November 20, 2000

CANCELLED January 7, 2010 Missouri Public Service Commission JI-2010-0420 Effective: December 20, 2000

By JAN NEWTON, President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

FILED Missouri Public Service Commission

General Exchange Tariff Section 47 1st Revised Sheet 12.07 Replacing Original Sheet 12.07

EASYOPTIONS® SERVICES

Missouri Public service Commission

REC'D NOV 2 9 1999

47.3 APPLICATIONS OF RATES AND CHARGES-(Continued)

- 47.3.12 This promotion offers business customers an incentive to continue their Caller ID subscription by providing them with a one-time Caller ID credit of \$10.00 when they agree to retain their Caller ID service for an additional three months. Only current Caller ID subscribers calling in to disconnect their service will be eligible for this promotion. If the customer accepts the promotion, the customer must retain the service for three months before the credit will apply. This promotional offer is available from November 8, 1999 through December 31, 1999. The credit will apply to the customer's bill three months after they accept this offer.
- 47.3.13 Residential customers who order Anonymous Call Rejection between January 3, 2000, and February 29, 2000, will receive a credit equal to the first month's billing of the recurring rate. In addition, they will receive a waiver of the Service and Equipment charge. Customers already subscribing to Anonymous Call Rejection are not eligible for the promotion.
 - 47.3.14 Residential customers who order Call Waiting ID with or without Call Waiting ID Options between January 3, 2000, and February 29, 2000, will receive a credit equal to the first month's billing of the recurring rate. In addition, they will also receive a waiver of the Service and Equipment charge. Customers already subscribing to these services are not eligible for this promotion.
 - 47.3.15 Business customers who order Call Forwarding-Busy Line; Call Forwarding-Don't Answer or Call Forwarding-Busy Line/Don't Answer between January 1, 2000, and March 31, 2000, will receive a credit equal to the first month's billing of the recurring rate. Customers already subscribing to any of these services are not eligible for these promotions.

CANCELLED

DEC 2 0 2000 2NS R.5 12.07 Public Service Commission MISSOURI

Missouri Public

FILED DEC 31 1999

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Issued: November 30, 1999

Effective: December 31, 1999

By JAN NEWTON, President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

General Exchange Tariff Section 47 Original Sheet 12.07

EASYOPTIONS[®] SERVICES

47.3 APPLICATIONS OF RATES AND CHARGES-(Continued)

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47.3.12 This promotion offers business customers an incentive to continue their Caller IID 7 1999 subscription by providing them with a one-time Caller ID credit of \$10.00 when they agree to retain their Caller ID service for an additional three months. Only current Caller ID subscribers calling in to disconnect their service will be eligible for this promotion. If the customer accepts the promotion, the customer must retain the service for three months before the credit will apply. This promotional offer is available from November 8, 1999 through December 31, 1999. The credit will apply to the customer's bill three months after they accept this offer.

CANCELLED

DEC 3 0 1999 By 155 RS 12.07 Public Service Commission MISSOURI Missouri Fublic Service Commission

FILED NOV 06 1999

Issued: October 7, 1999

Effective: November 6, 1999

By JAN NEWTON, President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

General Exchange Tariff Section 47 Original Sheet 12.08

EASYOPTIONS® SERVICES

47.3 APPLICATIONS OF RATES AND CHARGES-(Continued)

47.3.17 Business customers who order Call Transfer Disconnect between January 22, 2001 and March 30, 2001 will receive a credit equal to one month of Call Transfer Disconnect service on their first month's bill.

Customers who already subscribe to Call Transfer Disconnect are not eligible for this promotion.

Issued: December 22, 2000

CANCELLED January 7, 2010 Missouri Public Service Commission JI-2010-0420 By JAN NEWTON, President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

FILED Missouri Public Service Commission

Effective: January 22, 2001

General Exchange Tariff Section 47 Original Sheet 12.09

EASYOPTIONS® SERVICES

47.3 APPLICATIONS OF RATES AND CHARGES-(Continued)

47.3.18 Business customers who order Caller ID service (Calling Name Delivery and Calling Number Delivery) between January 22, 2001 and March 30, 2001 will receive a credit equal to one month of Caller ID service on their first month's bill.

Customers who already subscribe to Caller ID service are not eligible for this promotion. This offer cannot be used in conjunction with other promotions.

Issued: December 22, 2000

CANCELLED January 7, 2010 Missouri Public Service Commission JI-2010-0420 By JAN NEWTON, President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

FILED Missouri Public Service Commission

Effective: January 22, 2001

Missouri Public

P.S.C. Mo.- No. 35 RECD FEB 2 7 2004

General Exchange Tariff Section 47 4th Revised Sheet 12.10

tariff will be issued except for the purpose of canceling this tariff.

No Supplement to this

Service CommissionReplacing 3rd Revised Sheet 12.10

EASYOPTIONS® SERVICES

47.3 APPLICATIONS OF RATES AND CHARGES (cont'd)

47.3.19 Business customers who order Internet Caller ID Service between January 22, 2001 and March 30, 2001 will receive a credit equal to one month of Internet Caller ID Service on their first month's bill.

Customers who already subscribe to Internet Caller ID Service are not eligible for this promotion.

- 47.3.20 Business and Residential customers stating that they are a tornado victim should be advised of the offer to receive Call Forwarding, Call Forwarding Don't Answer, Call Forwarding Busy Line, Call Forwarding Busy Line/Don't Answer, Customer Alerting Enablement, Preferred Number Service (Residence customers) or Telebranch (Business customers) or Remote Access to Call Forwarding for one month free recurring rate and free installation. This offer is available from the effective date of this tariff through June 7, 2003.
- 47.3.21 Residential customers who currently subscribe to no more than 1 EasyOptions service, excluding, Caller ID, may subscribe to their choice of any two of the five eligible EasyOptions Services listed in this promotion and receive a waiver of the associated nonrecurring charges and one month waiver of the full recurring rate for the selected services. The five eligible services in this promotion are Call Waiting, Call Forwarding, 3-Way Calling, Call Return, and Call Blocker. Customers participating in other promotions are not eligible for this promotion. This promotion is offered from April 1, 2002 through April 30, 2002.
- (AT) 47.3.22 Residential customers who purchase Privacy Manager in conjunction with Caller ID with Name and Number service will receive a waiver of the monthly recurring charge on the Privacy Manager service for six months. In addition, the nonrecurring installation charge will also be waived. This promotion is offered from March 10, 2004 through March 9, 2005.

To be eligible for this promotion, the residential customer must currently have their network access service with another carrier within the SBC serving area and who now wish to establish network access service with SBC.



OCT 1 2 2004 By SMRS 12.10 Public Service Commission MISSOURI

Issued: February 27, 2004

(A|T)

Effective: March 10, 2004

By CINDY BRINKLEY, President-SBC Missouri Southwestern Bell Telephone, L.P., d/b/a SBC Missouri St. Louis, Missouri

Missouri Public Service Commission

FILED MAR 10 2004

Missouri Public Service Commission

REC'D MAY 0 6 2003

P.S.C. Mo.- No. 35

General Exchange Tariff Section 47 3rd Revised Sheet 12.10 Replacing 2nd Revised Sheet 12.10

EASYOPTIONS® SERVICES

(CT) 47.3 APPLICATIONS OF RATES AND CHARGES (cont'd)

No Supplement to this

except for the purpose

of canceling this tariff.

tariff will be issued

Business customers who order Internet Caller ID Service between January 22, 2001 and 47.3.19 March 30, 2001 will receive a credit equal to one month of Internet Caller ID Service on their first month's bill.

> Customers who already subscribe to Internet Caller ID Service are not eligible for this promotion.

- (CT) 47.3.20 Business and Residential customers stating that they are a tornado victim should be advised of the offer to receive Call Forwarding, Call Forwarding Don't Answer, Call Forwarding (AT) Busy Line, Call Forwarding Busy Line/Don't Answer, Customer Alerting Enablement, Preferred Number Service (Residence customers) or Telebranch (Business customers) or Remote Access to Call Forwarding for one month free recurring rate and free installation. (AT)This offer is available from the effective date of this tariff through June 7, 2003. (CT)
 - 47.3.21 Residential customers who currently subscribe to no more than 1 EasyOptions service, excluding, Caller ID, may subscribe to their choice of any two of the five eligible EasyOptions Services listed in this promotion and receive a waiver of the associated nonrecurring charges and one month waiver of the full recurring rate for the selected services. The five eligible services in this promotion are Call Waiting, Call Forwarding, 3-Way Calling, Call Return, and Call Blocker. Customers participating in other promotions are not eligible for this promotion. This promotion is offered from April 1, 2002 through April 30, 2002.

CANCELLED

MAR 1 0 2004 nR< 12.10 Public Service Commission MISSOURI

Issued: May 6, 2003

Effective: May 7, 2003

By CINDY BRINKLEY, President-SBC Missouri Southwestern Bell Telephone, L.P., d/b/a SBC Missouri Missouri Public Service Commission

FILED MAY 0 7 2003

P.S.C. Mo.- No. 35

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

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(AT)

General Exchange Tariff Section 47 2nd Revised Sheet 12.10 Replacing Ist Revised Sheet 12.10

EASYOPTIONS® SERVICES

REC'D MAR 01 2002

47.3 APPLICATIONS OF RATES AND CHARGES - (Continued)

47.3.19 Business customers who order Internet Caller ID Service between January 22.2007 ansion March 30, 2001 will receive a credit equal to one month of Internet Caller ID Service on their first month's bill.

Customers who already subscribe to Internet Caller ID Service are not eligible for this promotion.

- 47.3.20 Business and Residential customers stating that they are an ice storm victim should be advised of the offer to receive Call Forwarding, Call Forwarding Don't Answer, Call Forwarding Busy Line, Call Forwarding Busy Line Don't Answer or Remote Access to Call Forwarding for one month free recurring rate and free installation. This offer is available from the effective date of this tariff through February 15, 2002.
- 47.3.21 Residential customers who currently subscribe to no more than 1 EasyOptions service, excluding, Caller ID, may subscribe to their choice of any two of the five eligible EasyOptions Services listed in this promotion and receive a waiver of the associated nonrecurring charges and one month waiver of the full recurring rate for the selected services. The five eligible services in this promotion are Call Waiting, Call Forwarding, 3-Way Calling, Call Return, and Call Blocker. Customers participating in other promotions are not eligible for this promotion. This promotion is offered from April 1, 2002 through April 30, 2002.



Missouri Public

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Service Commission

Issued: March 1, 2002

Effective: April 1, 2002

By JAN NEWTON, President-Missouri Southwestern Bell Telephone, L.P., d/b/a Southwestern Bell Telephone Company St. Louis, Missouri

PENDING

General Exchange Tariff Section 47 Ist Revised Sheet 12.10 Replacing Original Sheet 12.10

Missouri Public

EASYOPTIONS® SERVICES

REC'D FEB 04 2002

47.3 APPLICATIONS OF RATES AND CHARGES - (Continued)

 47.3.19 Business customers who order Internet Caller ID Service between January 22, 2001 and March 30, 2001 will receive a credit equal to one month of Internet Caller ID Service on their first month's bill.

Customers who already subscribe to Internet Caller ID Service are not eligible for this promotion.

(AT) 47.3.20 Business and Residential customers stating that they are an ice storm victim should be advised of the offer to receive Call Forwarding, Call Forwarding Don't Answer, Call Forwarding Busy Line, Call Forwarding Busy Line Don't Answer or Remote Access to Call Forwarding for one month free recurring rate and free installation. This offer is available from the effective date of this tariff through February 15, 2002.

CANCELLED



Missouri Public

FILED FEB 05 2002 02 - 3 7 0 Service Commission

Issued: February 4, 2002

Effective:

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By JAN NEWTON, President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri FEB 0 5 2002

(CT)

General Exchange Tariff Section 47 Original Sheet 12.10

Missouri Public Service Commission

RECD DEC 22 2000

EASYOPTIONS® PACKAGES

47.3 APPLICATIONS OF RATES AND CHARGES - (Continued)

47.3.19 Business customers who order Internet Caller ID Service between January 22, 2001 and March 30, 2001 will receive a credit equal to one month of Internet Caller ID Service on their first month's bill.

Customers who already subscribe to Internet Caller ID Service are not eligible for this promotion.

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> Missouri Public Service Commission FILED JAN 222001

Issued: December 22, 2000

Effective: January 22, 2001

By JAN NEWTON, President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

EASYOPTIONS® SERVICES

47.3 APPLICATIONS OF RATES AND CHARGES (cont'd)

47.3.23 Eligible customers are those business customers who commit to a new term agreement or re-term their current agreement to a term that is at least as long as their current agreement associated with Custom BizSaver II, SimpleLink Enhanced, CompleteLink 2.0 or the Business Access Line Term Volume Discount. Eligible customers will receive a \$2.00 per month discounted rate for Call Forwarding Busy Line, Call Forwarding Don't Answer and/or Call Forwarding Busy Line/Don't Answer for the duration of the term period selected as well as a waiver on the associated Service and Equipment charges to install the service(s). At the conclusion of the term plan, the discounted rate(s) revert to standard tariff month to month rates.

FILED Missouri Public Service Commission JI-2009-0578