

NEW LONDON TELEPHONE COMPANY

For New London, Missouri

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JAN 22 1990

**MISSOURI
Public Service Commission**

TITLE PAGE

NEW LONDON TELEPHONE COMPANY

SCHEDULE OF RATES

FOR

TELEPHONE SERVICE

APPLYING TO THE EXCHANGE AREA AT

NEW LONDON, MISSOURI

This schedule contains the rates, rentals, charges, rules and regulations for and relating to local service and long-distance service over owned or controlled and jointly owned toll lines.

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Public Service Commission

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ISSUED BY Robert A. Wilder, Vice-President

New London, Missouri

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 6
NEW LONDON TELEPHONE COMPANY
Missouri

Section 1
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Explanation of Symbols

The following symbols are applicable to all sections of this tariff schedule.

- (C) Change in regulation, condition or application, rate or charge.
- (D) Discontinued regulation, condition, rate or charge.
- (I) Increase in rate or charge.
- (M) Moved text formerly appearing on this sheet as a regulation, application, condition, rate or charge to another sheet in this Tariff.
- (N) New regulation, condition, rate or charge.
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GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 6
NEW LONDON TELEPHONE COMPANY
Missouri

Section 1
First Revised Sheet 1
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BY: Paul E. Pederson, Vice-President
301 S. Westfield Rd.
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Public Service Commission
MISSOURIExplanation of Symbols

The following symbols are applicable to all sections of this tariff schedule.

- (C) Change in regulation, condition or application which may affect a rate or charge.
- (D) Discontinued regulation, condition, rate or charge.
- (I) Increase in rate or charge.
- (M) Moved text formerly appearing on this sheet as a regulation, application, condition, rate or charge to another sheet in this Tariff.
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Missouri

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P.S.C. MO. NO. 6
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 301 S. Westfield Rd.
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MISSOURI

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BY: Paul E. Pederson, Vice-President

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By *MA RS 3*
 Public Service Commission
 MISSOURI

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BY: Michael A. Leavesseur, President

NEW LONDON TELEPHONE COMPANY For New London, Missouri

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GENERAL EXCHANGE TARIFF

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Missouri

Section 1
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GENERAL EXCHANGE TARIFF

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NEW LONDON TELEPHONE COMPANY
Missouri

Section 1
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GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 6
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Missouri

Section 1
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GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 6
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Missouri

Section 1
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January 28, 2009
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BY: Paul E. Pederson, Vice President

GENERAL EXCHANGE TARIFF

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Missouri

Section 1
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MISSOURI

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BY: Louis E. Reilly, President

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 6
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Public Service Commission
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BY: Michael A. LeVesseur, President

New London, MO

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JAN 22 1990

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GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 6
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GENERAL EXCHANGE TARIFF

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NEW LONDON TELEPHONE COMPANY
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ISSUED: July 2, 2012

EFFECTIVE: August 1, 2012

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Total Talk Pack	3	7,8	
Transmitting Messages	2	16	

ISSUED: November 30, 2010

CANCELLED
 August 1, 2012
 Missouri Public
 Service Commission
 JI-2013-0006

EFFECTIVE: December 30, 2010

BY: Joel Dohmeier, Vice-President

FILED
 Missouri Public
 Service Commission
 JI-2011-0270

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ISSUED: June 24, 2009

EFFECTIVE: August 3, 2009

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ISSUED: November 25 2008

EFFECTIVE: January 7, 2009

CANCELLED
 August 3, 2009
 Missouri Public

BY: Jeff Jung, Vice-President

FILED
 Missouri Public
 Service Commission
 JI-2009-0403

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ISSUED: June 15, 2004

EFFECTIVE: July 15, 2004

BY: Paul E. Pederson, Vice-President

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MO PSC

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REC'D MAY 05 2003

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CANCELLED
 JUL 15 2004
 by 3rd RS 6
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 MISSOURI

ISSUED: May 5, 2003

BY: Paul E. Pederson, Vice-President

EFFECTIVE: June 5, 2003
 MISSOURI
 Service Commission

FILED JUN 05 2003

NEW LONDON TELEPHONE COMPANY For New London, Missouri

JUL 6 1990

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JUN 05 2003
By 2nd RS 6
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AUG 28 1990

Public Service Commission

DATE OF ISSUE July 6, 1990

DATE EFFECTIVE August 28, 1990

ISSUED BY Robert A. Wilder, Vice-President

New London, Missouri

NEW LONDON TELEPHONE COMPANY For New London, Missouri

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JAN 22 1990
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AUG 28 1990
BY JRS #6
Public Service Commission
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DATE OF ISSUE JAN 22 1990 DATE EFFECTIVE Jan. 28, 1990

ISSUED BY Robert A. Wilder, Vice-President New London, Missouri

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April 20, 2009
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Service Commission
JI-2009-0737

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CANCELLED

JUL 15 2004
1st RS 7
Public Service Commission
MISSOURI

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90 - 34
Public Service Commission

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For New London, Missouri

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Public Service Commission

GENERAL RULES & REGULATIONS

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ISSUED BY Robert A. Wilder, Vice-President

New London, Missouri

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO.6
NEW LONDON TELEPHONE COMPANY
Missouri

Section 2
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Cancels First Revised Sheet 2

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Missouri Public
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IE-2009-0187 YI-2009-0486

ISSUED: December 29, 2008

EFFECTIVE: January 28, 2009

BY: Jeff Jung, Vice-President

NEW LONDON TELEPHONE COMPANY

For New London, Missouri

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MO. PUBLIC SERVICE COMM.

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January 28, 2009
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IE-2009-0187 YI-2009-0486

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MAY 5 1993

Date of Issue March 8, 1993 Date Effective ~~March 8, 1993~~ **MO. PUBLIC SERVICE COMM.**
 Issued By Charles W. Ricker - President New London **MAY 05 1993**

NEW LONDON TELEPHONE COMPANY

For New London, Missouri

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GENERAL RULES & REGULATIONS

JAN 22 1990

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Public Service Commission**

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MAY 5 1993 #2
BY 1st R.S. #2
Public Service Commission
MISSOURI

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JAN 28 1990
90-34
Public Service Commission

DATE OF ISSUE JAN 22 1990 DATE EFFECTIVE Jan. 28, 1990

ISSUED BY Robert A. Wilder, Vice-President New London, Missouri

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO.6
NEW LONDON TELEPHONE COMPANY
Missouri

Section 2
Second Revised Sheet 3
Cancels First Revised Sheet 3

RULES AND REGULATIONS

Missouri Public
Service Commission

A. GENERAL

REC'D JUN 01 2000

1. Availability of Facilities

The Telephone Company's obligation to furnish exchange and toll service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary lines, circuits, and equipment.

2. Application for Service

a. Applications for service may be made on the Telephone Company's standard form of application. These applications become contracts when accepted in writing by the Telephone Company, or upon establishment of service. Applicants for service are required to pay in advance at the time application is made, all charges accruing for the first billing period for exchange service and equipment, and the service connection charge if applicable. The terms and conditions specified in such contracts are subject to the General Rules and Regulations, the General Exchange Service Tariffs, the Local Exchange Service Tariff and the Service Connection Charges Tariff for the exchange from which service is to be furnished. Any change in rates, rules or regulations shall act as a modification of the contract to that extent, without further notice.

b. The Company reserves the right to refuse service to any applicant who is found to be indebted to the Company for Basic Local Telecommunications Service previously furnished until satisfactory arrangements have been made for the payment of all such indebtedness. The Company may also refuse to furnish service to any applicant desiring to establish service for former customers of the Company who are indebted for previous Basic Local Telecommunications Service, regardless of the listing requested for such service, until satisfactory arrangements have been made for the payment of such indebtedness.

(C)
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(C)

Missouri Public
Service Commission

FILED JUL 01 2000

ISSUED: May 30, 2000

EFFECTIVE: July 1, 2000

BY: Paul E. Pederson, Vice-President
301 S. Westfield Rd.
Madison, WI 53717-1799

CANCELLED
March 29, 2013
Missouri Public
Service Commission
JI-2013-0373

NEW LONDON TELEPHONE COMPANY

For New London, Missouri

GENERAL RULES & REGULATIONS

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OCT 12 1994

A. GENERAL

MO. PUBLIC SERVICE COMM.

1. Availability of Facilities

The Telephone Company's obligation to furnish exchange and toll service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary lines, circuits, and equipment.

2. Application for Service

- a. Applications for service may be made on the Telephone Company's standard form of application. These applications become contracts when accepted in writing by the Telephone Company, or upon establishment of service. Applicants for service are required to pay in advance at the time application is made, all charges accruing for the first billing period for exchange service and equipment, and the service connection charge if applicable. The terms and conditions specified in such contracts are subject to the General Rules and Regulations, the General Exchange Service Tariffs, the Local Exchange Service Tariff and the Service Connection Charges Tariff for the exchange from which service is to be furnished. Any change in rates, rules or regulations shall act as a modification of the contract to that extent, without further notice.
- b. The Company reserves the right to refuse service to any applicant who is found to be indebted to the Company for service previously furnished until satisfactory arrangements have been made for the payment of all such indebtedness. The Company may also refuse to furnish service to any applicant desiring to establish service for former customers of the Company who are indebted for previous service, regardless of the listing requested for such service, until satisfactory arrangements have been made for the payment of such indebtedness.

(N)
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(N)

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JUL 01 2000

NOV 11 1994

By *JND* *RS 3*
Public Service Commission
MISSOURI

MISSOURI
Public Service Commission

Date of Issue OCT 12 1994

Date Effective NOV 11 1994

Issued By Hal Kluis - President

New London

NEW LONDON TELEPHONE COMPANY

For New London, Missouri**RECEIVED**GENERAL RULES & REGULATIONS

JAN 22 1990

A. GENERAL

**MISSOURI
Public Service Commission**1. Availability of Facilities

- a. The Telephone Company's obligation to furnish exchange and toll service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary lines, circuits, and equipment.

2. Application for Service

- a. Applications for service must be made on the Telephone Company's standard form of application. These applications become contracts when accepted in writing by the Telephone Company, or upon establishment of service. Applicants for service are required to pay in advance at the time application is made, all charges accruing for the first billing period for exchange service and equipment, and the service connection charge if applicable. The terms and conditions specified in such contracts are subject to the General Rules and Regulations, the General Exchange Service Tariffs, the Local Exchange Service Tariff and the Service Connection Charges Tariff for the exchange from which service is to be furnished. Any change in rates, rules or regulations shall act as a modification of the contract to that extent, without further notice.
- b. Requests from customers for additional service, equipment, etc., may be made verbally, if the original contract provides for such additional service and equipment as may be ordered, and no advance payment will be required. A move from one location to another (outside move) within the same exchange area is not considered to terminate the contract and orders for such moves may be made verbally.
- c. The Telephone Company will prepare and furnish a telephone directory for each access line.

CANCELLED**FILED**

NOV 11 1994
 BY let R.S.#3
 Public Service Commission
 MISSOURI

JAN 28 1990
 90 - 34
 Public Service Commission

DATE OF ISSUE JAN 22 1990DATE EFFECTIVE Jan. 28, 1990ISSUED BY Robert A. Wilder, Vice-PresidentNew London, Missouri

NEW LONDON TELEPHONE COMPANY

For New London, Missouri

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OCT 12 1994

GENERAL RULES & REGULATIONS

MO. PUBLIC SERVICE COMM.

- c. If telephone service is established and it is subsequently determined that either conditions in "b" above exist, the Company may suspend or disconnect such service until satisfactory arrangements have been made for the payment of the prior indebtedness.
- d. Requests from customers for additional service, equipment, etc., may be made verbally, if the original contract provides for such additional service and equipment as be ordered, and no payment will be required. A move from one location to another (outside move) within the same exchange area is not considered to terminate the contract and orders for such moves may be made verbally.
- e. The Telephone Company will prepare and furnish a telephone directory for each access line.

(N)
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(N)

FILED

NOV 11 1994

**MISSOURI
Public Service Commission**

Date of Issue October 12, 1994 Date Effective November 11, 1994

Issued By Hal Kluis - President New London

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For New London, Missouri

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JAN 22 1990

GENERAL RULES AND REGULATIONS

A. GENERAL (Continued)

**MISSOURI
Public Service Commission**

3. Initial Contract Periods

- a. Unless otherwise specified herein or elsewhere in the Company's Tariffs, the initial (or minimum) contract period is one (1) month from the date service is established and the minimum charge is the established rate for one (1) month.
- b. The Telephone Company may require a contract period longer than one (1) month at the same location in connection with special non-standard types or arrangements of service, or for unusual construction necessary to meet special demands and involving extra costs.

4. Termination of Service

- a. Service may be terminated prior to the expiration of the initial contract period upon notice being given to the Company, and upon payment of the termination charges given below, in addition to all charges due for service which has been furnished.
 - 1) In case of service for which the initial contract period is one (1) month, the charges are due for the balance of the initial month.
- b. Contracts for periods of longer than one (1) month covering service whose installation required line extension, may be terminated upon payment of all charges that would accrue to the end of the Contract Period or the Contract will be transferred to a new applicant who is to occupy the same premises and will subscribe to the service on the day following the termination by the original customer. The new customer will be bound under the terms of the contract for the unexpired portion of the contract.
- c. Service may be terminated after the expiration of the initial contract period, upon the Company's being notified and upon payment of all charges due to the date of termination of the service.

FILED

JAN 28 1990

Public Service Commission

DATE OF ISSUE JAN 22 1990 DATE EFFECTIVE Jan. 28, 1990

ISSUED BY Robert A. Wilder, Vice-President New London, Missouri

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 6
NEW LONDON TELEPHONE COMPANY
Missouri

Section 2
Second Revised Sheet 5
Cancels First Revised Sheet 5

RULES AND REGULATIONS

A. GENERAL (Continued)

5. Establishment of Credit

a. The Company is not obligated to establish, furnish, or continue to furnish service to any individual or firm that owes for Basic Local Telecommunications Service previously rendered at the same or a different address, until arrangements have been made to liquidate such previous indebtedness to the Company. In order to insure the payment of all charges due for its service, the Company may require any customer to establish and maintain his credit in one of the following ways:

- 1) By furnishing acceptable credit references to the Company.
- 2) By providing a suitable guarantee in writing, in a form prescribed by the Company.
- 3) By means of a deposit. (T)

b. The Company shall be the sole judge as to whether or not the references or guarantee in writing are acceptable.

6. Deposits

a. The Company may require an applicant or established customer to make a deposit to be held by the Company as a guarantee of the payment of charges subject to the following conditions;

b. The Company may require a deposit or guarantee as a condition of service if the customer or applicant is unable to establish that he or she had a recent service account with a telephone utility for a period of at least twelve (12) months for which all undisputed Basic Local Telecommunications charges were satisfactorily paid.

Filed
Missouri Public
Service Commission

ISSUED: January 24, 2007

EFFECTIVE: February 23, 2007

BY: Jeff Jung, Vice-President

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO.6
NEW LONDON TELEPHONE COMPANY
Missouri

Section 2
First Revised Sheet 5
Cancels Original Sheet 5

RULES AND REGULATIONS

Missouri Public
Service Commission

A. GENERAL (Continued)

REC'D JUN 01 2000

5. Establishment of Credit

a. The Company is not obligated to establish, furnish, or continue to furnish service to any individual or firm that owes for Basic Local Telecommunications Service previously rendered at the same or a different address, until arrangements have been made to liquidate such previous indebtedness to the Company. In order to insure the payment of all charges due for its service, the Company may require any customer to establish and maintain his credit in one of the following ways:

(C)
|
(C)

- 1) By furnishing acceptable credit references to the Company.
- 2) By providing a suitable guarantee in writing, in a form prescribed by the Company.
- 3) By means of a cash deposit.

b. The Company shall be the sole judge as to whether or not the references or guarantee in writing are acceptable.

6. Deposits

a. The Company may require an applicant or established customer to make a deposit to be held by the Company as a guarantee of the payment of charges subject to the following conditions;

b. The Company may require a deposit or guarantee as a condition of service if the customer or applicant is unable to establish that he or she had a recent service account with a telephone utility for a period of at least twelve (12) months for which all undisputed Basic Local Telecommunications charges were satisfactorily paid.

(C)
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(C)

Missouri Public
Service Commission

FILED JUL 01 2000

ISSUED: May 30, 2000

EFFECTIVE: July 1, 2000

BY: Paul E. Pederson, Vice-President
301 S. Westfield Rd.
Madison, WI 53717-1799

Cancelled
February 23, 2007
Missouri Public
Service Commission

NEW LONDON TELEPHONE COMPANY

For

New London, Missouri

GENERAL RULES AND REGULATIONS**RECEIVED**

A. GENERAL (Continued)

JAN 22 1990

5. Establishment of Credit

MISSOURI

Public Service Commission

- a. The Company is not obligated to establish, furnish, or continue to furnish service to any individual or firm that owes for service previously rendered at the same or a different address, until arrangements have been made to liquidate such previous indebtedness to the Company. In order to insure the payment of all charges due for its service, the Company may require any customer to establish and maintain his credit in one of the following ways:

- 1) By furnishing acceptable credit references to the Company.
- 2) By providing a suitable guarantee in writing, in a form prescribed by the Company.
- 3) By means of a cash deposit.

- b. The Company shall be the sole judge as to whether or not the references or guarantee in writing are acceptable.

6. Deposits

- a. The Company may require an applicant or established customer to make a deposit to be held by the Company as a guarantee of the payment of charges subject to the following conditions;
- b. The Company may require a deposit or guarantee as a condition of service if the customer or applicant is unable to establish that he or she had a recent service account with a telephone utility for a period of at least twelve (12) months for which all undisputed charges were satisfactorily paid.

CANCELLED

JUL 01 2000

1st R55

Public Service Commission
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JAN 28 1990

90 - 34

Public Service Commission

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JAN 22 1990

DATE EFFECTIVE

Jan. 28, 1990

ISSUED BY

Robert A. Wilder, Vice-President

New London, Missouri

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO.6
NEW LONDON TELEPHONE COMPANY
Missouri

Section 2
First Revised Sheet 6
Cancels Original Sheet 6

RULES AND REGULATIONS

Missouri Public
Service Commission

A. GENERAL (Continued)

REC'D JUN 01 2000

6. Deposits (Continued)

c. If the customer or applicant has no previous service account or previous service of less than twelve (12) months service, the Company may require a deposit if the applicant does not meet at least two (2) of the following criteria:

- Home ownership, excluding mobile home
- Vehicle ownership – Car or truck
- Has a savings account
- Has a checking account
- Has been employed two years or more with the same employer
- Has an existing loan from a financial institution not considered delinquent by the creditor
- Has a valid major national charge card

No deposit or guarantee shall be required by the Company because of race, sex, creed, national origin, marital status, age, number of dependents, source of income, condition of physical handicap, or geographical area of residence.

d. The Company shall permit a customer, concurrent with the beginning of service, to post a deposit in two (2) equal monthly installments or, as otherwise agreed upon.

e. The amount of a deposit shall not exceed estimated charges for two (2) months service based on the average bill during the preceding twelve (12) months or in the case of new applicants for service, the average monthly bill for all customers within a customer class.

f. A deposit or guarantee may be required as a condition of continued service if undisputed Basic Local Telecommunications charges in two (2) out of the last twelve (12) billing periods becomes delinquent, the customer has had service discontinued for nonpayment of an undisputed Basic Local Telecommunications delinquent charge at any time during the preceding twelve (12) billing periods, or during the first six (6) months of service, the customer incurs toll or other charges in any one billing period which equal to at least 400% of the amount of the deposit or guarantee previously required.

(C)
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(C)

Missouri Public
Service Commission

FILED JUL 01 2000

ISSUED: May 30, 2000

EFFECTIVE: July 1, 2000

BY: Paul E. Pederson, Vice-President
301 S. Westfield Rd.
Madison, WI 53717-1799

CANCELLED
March 29, 2013
Missouri Public
Service Commission
JI-2013-0373

NEW LONDON TELEPHONE COMPANY

For New London, Missouri

GENERAL RULES AND REGULATIONS

RECEIVED

A. GENERAL (Continued)

JAN 22 1990

6. DEPOSITS (Continued)

**MISSOURI
Public Service Commission**

c. If the customer or applicant has no previous service account or previous service of less than twelve (12) months service, the Company may require a deposit if the applicant does not meet at least two (2) the following criteria:

- Home ownership, excluding mobile home
- Vehicle Ownership - car or truck
- Has a savings account
- Has a checking account
- Has been employed two years or more with the same employer
- Has an existing loan from a financial institution not considered delinquent by the creditor
- Has a valid major national charge card

No deposit or guarantee shall be required by the Company because of race, sex, creed, national origin, marital status, age, number of dependents, source of income, condition of physical handicap, or geographical area of residence.

- d. The Company shall permit a customer, concurrent with the beginning of service, to post a deposit in two (2) equal monthly installments or, as otherwise agreed upon.
- e. The amount of a deposit shall not exceed estimated charges for two (2) months service based on the average bill during the preceding twelve (12) months or in the case of new applicants for service, the average monthly bill for all customers within a customer class.
- f. A deposit or guarantee may be required as a condition of continued service if undisputed charges in two (2) out of the last twelve (12) billing periods becomes delinquent, the customer has had service discontinued for nonpayment of an undisputed delinquent charge at any time during the preceding twelve (12) billing periods, or during the first six (6) months of service, the customer incurs toll or other charges in any one billing period which equal to at least 400% of the amount of the deposit or guarantee previously required.

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JUL 01 2000

By 154 RSL
Public Service Commission
MISSOURI

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ISSUED BY Robert A. Wilder, Vice-President

New London, Missouri

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO.6
NEW LONDON TELEPHONE COMPANY
Missouri

Section 2
First Revised Sheet 7
Cancels Original Sheet 7

RULES AND REGULATIONS

Missouri Public
Service Commission

A. GENERAL (Continued)

REC'D JUN 01 2000

6. Deposits (Continued)

- g. Upon discontinuance or termination of service, the deposit shall be credited, with accrued interest, to the charge stated on the final bill and the balance, if any, shall be returned to the customer within twenty-one (21) days of the rendition of such final bill.
- h. Upon satisfactory payment of all undisputed charges during the last twelve (12) billing periods, the deposit shall, with accrued interest, be promptly refunded or credited against charges stated on subsequent bills. Payment of a charge is satisfactory if received prior to the date upon which the charge becomes delinquent provided it is not in dispute. The Company may withhold refund of a deposit pending the resolution of a dispute with respect to charges secured by such deposit.
- i. The deposit shall bear interest at a rate which is equal to one percent (1%) above the prime lending rate as published in the *Wall Street Journal* on the last business day of September of each year. This rate shall be adjusted annually on December 1. The interest shall be credited annually or paid upon the return of the deposit whichever occurs first. Interest shall not accrue on any deposit after the date on which a reasonable effort has been made to return it to the customer. (C)
- j. A guarantor shall be released upon satisfactory payment of all undisputed Basic Local Telecommunications charges during the last twelve (12) billing periods. Payment of a charge is satisfactory if received prior to the date upon which the charge becomes delinquent provided it is not in dispute. (C)
- k. The fact that a deposit has been made shall in no way relieve the applicant or customer from complying with the Company's regulations as to advance payments and payment for service, nor constitute a waiver or modification of the regulations pertaining to the discontinuance of service for nonpayment of any Basic Local Telecommunications charges due the Company for service rendered. The Company may discontinue service to any customer failing to pay undisputed Basic Local Telecommunications delinquent charges without regard to the fact that such customer has made a deposit with the Company to secure payment of such charges or has furnished the Company with a guarantee in writing of such charges. (C)

Missouri Public
Service Commission (C)

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ISSUED: May 30, 2000

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BY: Paul E. Pederson, Vice-President
301 S. Westfield Rd.
Madison, WI 53717-1799

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March 29, 2013
Missouri Public
Service Commission
JI-2013-0373

NEW LONDON TELEPHONE COMPANY

For New London, Missouri

GENERAL RULES AND REGULATIONS

A. GENERAL (Continued)

RECEIVED

6. Deposits (Continued)

JAN 22 1990

- g. Upon discontinuance or termination of service, the deposit shall be credited, with accrued interest, to the charge stated on the final bill and the balance, if any, shall be returned to the customer within twenty-one (21) days of the rendition of such final bill.
- h. Upon satisfactory payment of all undisputed charges during the last twelve (12) billing periods, the deposit shall, with accrued interest, be promptly refunded or credited against charges stated on subsequent bills. Payment of a charge is satisfactory if received prior to the date upon which the charge becomes delinquent provided it is not in dispute. The Company may withhold refund of a deposit pending the resolution of a dispute with respect to charges secured by such deposit.
- i. The deposit shall bear interest of nine percent (9%) per annum which shall be credited annually upon the account of the customer or paid upon the return of the deposit, whichever occurs first. Interest shall not accrue on any deposit after the date on which a reasonable effort has been made to return it to the customer.
- j. A guarantor shall be released upon satisfactory payment of all undisputed charges during the last twelve (12) billing periods. Payment of a charge is satisfactory if received prior to the date upon which the charge becomes delinquent provided it is not in dispute.
- k. The fact that a deposit has been made shall in no way relieve the applicant or customer from complying with the Company's regulations as to advance payments and payment for service, nor constitute a waiver or modification of the regulations pertaining to the discontinuance of service for nonpayment of any charges due the Company for services rendered. The Company may discontinue service to any customer failing to pay undisputed delinquent charges without regard to the fact that such customer has made a deposit with the Company to secure payment of such charges or has furnished the Company with a guarantee in writing of such charges.

MISSOURI
Public Service Commission

CANCELLED

JUL 01 2000

157
Public Service Commission
MISSOURI

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JAN 22 1990

DATE EFFECTIVE

Jan. 28, 1990

ISSUED BY

Robert A. Wilder, Vice-President

New London, Missouri

NEW LONDON TELEPHONE COMPANY For New London, Missouri**RECEIVED**GENERAL RULES AND REGULATIONS

JAN 22 1990

A. GENERAL (Continued)

MISSOURI
Public Service Commission6. Deposits (Continued)

1. Record of previous accounts:

The Telephone Company maintains a record of previous accounts by name, address and telephone number.

7. Discontinuance of Service for Failure to Maintain Credit

- a. Service may be discontinued for failure to maintain or establish credit, as specified above, within 5 days after the Company has first class mailed notice requiring the customer to do so.

8. Restoral of Service Charges

- a. Where service has been discontinued for failure to maintain credit as specified above, the restoral of service charge will be made and collected by the Company.

9. Customer Billing

- a. The customer is responsible for all charges in conjunction with the services furnished him including collect toll messages which have been accepted at the customer's telephone.
- b. Customers shall be billed monthly.

10. Payment for Services and Facilities

- a. The customer shall pay for services and facilities monthly in advance. Failure to receive a bill does not relieve the customer of the responsibility for payment in accordance with the provisions set forth herein. All customers shall have twenty-one (21) days from date of the bill is rendered to make payment.

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90-34

Public Service Commission

DATE OF ISSUE JAN 22 1990 DATE EFFECTIVE Jan. 28, 1990ISSUED BY Robert A. Wilder, Vice-President New London, Missouri

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO.6
NEW LONDON TELEPHONE COMPANY
Missouri

Section 2
Original Sheet 8.1

RULES AND REGULATIONS

10. Payment for Services and Facilities (Cont'd)

(N)

10.a.1) Late Payment Charges

- A Late Payment charge of 1.5% per month applies to all past due balances.
- Customers with past due balances who sign up for electronic payments will receive a one-time waiver of the late payment charge.
- Final collection procedures, temporary disconnection of service, and the requirements for deposit are unaffected by the application of a late charge. The late payment charge does not extend the time for payment or otherwise enlarge or change the rights of the customer. Notice of intention to pay late will not avoid this charge.

(N)

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Missouri Public
Service Commission
JI-2010-0222

CANCELLED
March 29, 2013
Missouri Public
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ISSUED: September 25, 2009

EFFECTIVE: October 26, 2009

BY: Joel Dohmeier, Vice-President

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO.6
NEW LONDON TELEPHONE COMPANY
Missouri

Section 2
First Revised Sheet 9
Cancels Original Sheet 9

RULES AND REGULATIONS

Missouri Public
Service Commission

A. GENERAL (Continued)

REC'D JUN 01 2000

10. Payment for Services and Facilities (Continued)

- b. When the customer has had service discontinued within the last twelve (12) months or where the customer incurs toll or other charges at any time during the billing period which are equal to at least 400% of the amount of the deposit or guarantee previously required from the customer, payment may be demanded for toll charges by a telephone call to the customer followed by written notification of such demand sent by first class mail.
- c. If the undisputed toll charges billed under Rule 10.b. remain unpaid for ten (10) days from rendition of written notification or any mutually established late payment arrangement date or twenty-one (21) days from rendition of the bill, such charges will be deemed delinquent. (T)
- d. In the event of failure by the customer, or those responsible to pay any undisputed charges for Basic Local Telecommunications Service, the Company may discontinue service upon proper notice to the customer. Service need not be restored unless or until all undisputed amounts due at the end of the day of payment are paid in full, including the restoration of service charges or satisfactory arrangements made therefore. (C)
- e. The regular restoral of service charge will be made for reconnecting services that have been discontinued for nonpayment of Basic Local Telecommunications charges due. No allowance will be made for loss of service during the period service is disconnected for nonpayment if payment is made and service connected before the completion of an order to terminate the service. Subsequent to the completion of an order to terminate service, it may, at the option of the Telephone Company, be reestablished only on the basis of a new application. (C)
- f. Bills for exchange and toll service will be rendered on a cyclical basis. The normal billing period is one (1) month. Billing cycles may be altered if the affected customers are sent an insert or other written notice explaining the alteration not less than thirty (30) days prior to the effective date of the alteration. This notification is not required where a customer requests a number change, or when the customer disconnects and reconnects service or transfers service from one premise to another. (C)

Missouri Public
Service Commission

FILED JUL 01 2000

ISSUED: May 30, 2000

EFFECTIVE: July 1, 2000

BY: Paul E. Pederson, Vice-President
301 S. Westfield Rd.
Madison, WI 53717-1799

CANCELLED
March 29, 2013
Missouri Public
Service Commission
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NEW LONDON TELEPHONE COMPANY

For

New London, Missouri

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GENERAL RULES AND REGULATIONS

JAN 22 1990

A. GENERAL (Continued)

MISSOURI

Public Service Commission

10. Payment for Services and Facilities (Continued)

- b. When the customer has had service discontinued within the last twelve (12) months or where the customer incurs toll or other charges at any time during the billing period which are equal to at least 400% of the amount of the deposit or guarantee previously required from the customer, payment may be demanded for toll charges by a telephone call to the customer followed by written notification of such demand sent by first class mail.
- c. If the toll charges billed under Rule 10 b. remain unpaid for ten (10) days from rendition of written notification or any mutually established late payment arrangement date or twenty-one (21) days from rendition of the bill, such charges will be deemed delinquent.
- d. In the event of failure by the customer, or those responsible to pay any regular bill or to promptly settle special toll bills, the Company may discontinue service upon proper notice to the customer. Service need not be restored unless or until all amounts due at the day of payment are paid in full, including the restoration of service charges or satisfactory arrangements made therefore.
- e. The regular restoral of service charge will be made for reconnecting services which have been discontinued for non-payment of charges due. No allowance will be made for loss of service during the period service is disconnected for non-payment if payment is made and service connected before the completion of an order to terminate the service. Subsequent to the completion of an order to terminate service, it may, at the option of the Telephone Company, be reestablished only on the basis of a new application.
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CANCELLED

JUL 01 2000

By *JSRS*
Public Service Commission
MISSOURI

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JAN 28 1990
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DATE OF ISSUE

JAN 22 1990

Public Service Commission

DATE EFFECTIVE

Jan. 28, 1990

ISSUED BY Robert A. Wilder, Vice-President

New London, Missouri

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO.6
NEW LONDON TELEPHONE COMPANY
Missouri

Section 2
First Revised Sheet 10
Cancels Original Sheet 10

RULES AND REGULATIONS

Missouri Public
Service Commission

A. GENERAL (Continued)

REC'D JUN 01 2000

11. Discontinuance of Service

a. Service may be discontinued for any of the following reasons:

- 1) Non-payment of an undisputed Basic Local Telecommunications delinquent charge. (C)
- 2) Failure to post a required deposit or guarantee. (C)
- 3) Unauthorized use of the Telephone Company's service in a manner which creates an unsafe condition or creates the possibility of damage or destruction to such facilities.
- 4) Failure to substantially comply with the terms of a settlement agreement.
- 5) Refusal after reasonable notice to permit inspection, maintenance or replacement of the Telephone Company's facilities.
- 6) Material misrepresentation of identity in obtaining telephone utility service.
- 7) As provided by state or federal law.

b. The failure to pay charges not subject to Commission jurisdiction does not constitute cause for discontinuance of service.

c. A written notice shall be sent by first class mail ten (10) days prior to the date of the proposed discontinuance of service. As an alternative, the company may deliver a written notice by hand to the customer at least ninety-six (96) hours prior to discontinuance. (C)

d. Service may be discontinued during the normal business hours on or after the date specified in the notice of discontinuance. Service shall not be discontinued on a day when the offices of the Telephone Company are not open to facilitate reconnection of service, or on any day immediately preceding such day. Service shall not be discontinued for non-payment of a delinquent charge until five (5) days after a charge has become delinquent. (C)

e. At least twenty-four (24) hours preceding a discontinuance of Basic Local Telecommunications Service, the Telephone Company shall make reasonable efforts to contact the customer and advise them of the proposed discontinuance and what action must be taken to avoid it. Reasonable efforts include either a written notice to the notice required in c. above, a door hanger or at least one (1) attempt to call the customer. (C)

Missouri Public
Service Commission

FILED JUL 01 2000

ISSUED: May 30, 2000

EFFECTIVE: July 1, 2000

BY: Paul E. Pederson, Vice-President
301 S. Westfield Rd.
Madison, WI 53717-1799

CANCELLED
March 29, 2013
Missouri Public
Service Commission
JI-2013-0373

NEW LONDON TELEPHONE COMPANY

For New London, Missouri

GENERAL RULES AND REGULATIONS

RECEIVED

JAN 22 1990

A. GENERAL (Continued)

11. Discontinuance of Service

MISSOURI
Public Service Commission

a. Service may be discontinued for any of the following reasons:

- 1) Non-payment of an undisputed delinquent charge.
- 2) Failure to post a required deposit or guarantee.
- 3) Unauthorized use of the Telephone Company's service in a manner which creates an unsafe condition or creates the possibility of damage or destruction to such facilities.
- 4) Failure to substantially comply with the terms of a settlement agreement.
- 5) Refusal after reasonable notice to permit inspection, maintenance or replacement of the Telephone Company's facilities.
- 6) Material misrepresentation of identity in obtaining telephone utility service.
- 7) As provided by state or federal law.

b. The failure to pay charges not subject to Commission jurisdiction does not constitute cause for discontinuance of service.

c. A written notice shall be sent by first class mail five (5) days prior to discontinuance of service.

d. Service may be discontinued during the normal business hours on or after the date specified in the notice of discontinuance. Service shall not be discontinued on a day when the offices of the Telephone Company are not open to facilitate reconnection of service, or on any day immediately preceding such day. Service shall not be discontinued for non-payment of a delinquent charge until five (5) days after a charge has become delinquent.

e. At least twenty-four (24) hours preceeding a discontinuance of service, the Telephone Company shall make an effort to contact the customer and advise them of the discontinuance and what action must taken to avoid it.

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ISSUED BY

Robert A. Wilder, Vice-President

New London, Missouri

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JUL 01 2000

Public Service Commission
MISSOURI

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO.6
NEW LONDON TELEPHONE COMPANY
Missouri

Section 2
First Revised Sheet 11
Cancels Original Sheet 11

RULES AND REGULATIONS

Missouri Public
Service Commission

A. GENERAL (Continued)

REC'D JUN 01 2000

11. Discontinuance of Service (Continued)

- f. Discontinuance of service shall be postponed for a time not in excess of twenty-one (21) days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the telephone service is provided and where such person is under the care of a physician. Any person who alleges such emergency shall, if requested, provide the telephone company with reasonable evidence of such necessity.
- g. Notwithstanding any other provisions of this Tariff, service to a customer may be discontinued at any time after written notice has been sent, first class mail, to such customer at his last known address and at the address where the service to be discontinued is provided such customer:
 - 1) Incurs charges not covered by a deposit or guarantee and evidences an intent not to pay such charges when due; or
 - 2) Damages or evidences an intent to damage telephone utility equipment.
- h. The notice required by section g. of this rule shall state how a customer has evidenced an intent not to pay charges when due or evidences an intent to damage telephone utility facilities.
- i. Basic Local Telecommunications service may not be discontinued for customer nonpayment of a delinquent charge for other than Basic Local Telecommunications services.
- j. Global toll blocking may be placed on a customer's line and any optional, non-basic calling features and functions eliminated for customer nonpayment of delinquent charges for other than Basic Local Telecommunications service.

(N)
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(N)

Missouri Public
Service Commission

FILED OCT 30, 2000

ISSUED: May 30, 2000

EFFECTIVE: October 30, 2000

BY: Paul E. Pederson, Vice-President
301 S. Westfield Rd.
Madison, WI 53717-1799

CANCELLED
March 29, 2013
Missouri Public
Service Commission
JI-2013-0373

NEW LONDON TELEPHONE COMPANY

For

New London, Missouri

RECEIVED

GENERAL RULES AND REGULATIONS

JAN 22 1990

A. GENERAL (Continued)

MISSOURI
Public Service Commission

11. Discontinuance of Service (Continued)

- f. Discontinuance of service shall be postponed for a time not in excess of twenty-one (21) days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the telephone service is provided and where such person is under the care of a physician. Any person who alleges such emergency shall, if requested, provide the telephone company with reasonable evidence of such necessity.
- g. Notwithstanding any other provisions of this Tariff, service to a customer may be discontinued at any time after written notice has been sent, first class mail, to such customer at his last known address and at the address where the service to be discontinued is provided such customer:
 - 1) Incurs charges not covered by a deposit or guarantee and evidences an intent not to pay such charges when due; or
 - 2) Damages or evidences an intent to damage telephone utility equipment.
- h. The notice required by section g. of this rule shall state how a customer has evidenced an intent not to pay charges when due or evidences an intent to damage telephone utility facilities.

CANCELLED

JUL 01 2000

By *151 R S 11*
Public Service Commission
MISSOURI

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JAN 28 1990
90-34

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DATE OF ISSUE JAN 22 1990

DATE EFFECTIVE Jan 28, 1990

ISSUED BY Robert A. Wilder, Vice-President

New London, Missouri

NEW LONDON TELEPHONE COMPANYFor New London, Missouri**RECEIVED**GENERAL RULES AND REGULATIONS

APR 5 1990

A. GENERAL (Continued)

MISSOURI

12. Business Rates Apply at the Following Locations Public Service Commission

- a. In offices, stores, factories, and all other places of a strictly business nature.
- b. In boarding houses, churches, lodges, and civic organizations, except as noted under 13.b., d., and e., offices of hotels, halls, and offices of apartment buildings, public, private or parochial schools or colleges, hospitals, libraries and other similar institutions. (C)
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(C)
- c. At residence locations, where the customer has no regular business service and the use of the service either by himself, members of his household, or his guests or parties calling him can be considered as more of a business than of a residence nature, which in fact might be indicated by advertising either by business cards, newspapers, handbills, advertising matter, such as on vehicles, etc., or when such business use is not such as commonly arises and passes over the residence service during the intervals when, in compliance with the law or established custom, business places are ordinarily closed.
- d. Where the place of business and the residence of a customer are on the same premises and no service is installed in the place of business, the business rate shall be charged for the service installed in the residence.
- e. At residence locations, when an access line is located in a shop, office, or other place of business.
- f. In college fraternity or sorority houses.
- g. At any location where the listing of service at that location indicates a business, trade or profession, except as specified under 13.c. below.

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MAY 28 1990

Public Service Commission

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NEW LONDON TELEPHONE COMPANY

For New London, Missouri

GENERAL RULES AND REGULATIONS

RECEIVED

A. GENERAL (Continued)

JAN 22 1990

12. Business Rates Apply at the Following Locations:

MISSOURI

Public Service Commission

- a. In offices, stores, factories, and all other places of a strictly business nature.
- b. In boarding houses, except as noted under 13.b., offices of hotels, halls, and offices of apartment buildings, quarters occupied by clubs, or lodges, public, private or parochial schools or colleges, hospitals, libraries and other similar institutions.
- c. At residence locations, where the customer has no regular business service and the use of the service either by himself, members of his household, or his guests or parties calling him can be considered as more of a business than of a residence nature, which in fact might be indicated by advertising either by business cards, newspapers, handbills, advertising matter, such as on vehicles, etc., or when such business use is not such as commonly arises and passes over the residence service during the intervals when, in compliance with the law or established custom, business places are ordinarily closed.
- d. Where the place of business and the residence of a customer are on the same premises and no service is installed in the place of business, the business rate shall be charged for the service installed in the residence.
- e. At residence locations, when an access line is located in a shop, office, or other place of business.
- f. In college fraternity or sorority houses.
- g. At any location where the listing of service at that location indicates a business, trade or profession, except as specified under 13.c. below.

CANCELLED

MAY 28 1990
BY R.S.#12
Public Service Commission
MISSOURI

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JAN 28 1990
90 - 34
Public Service Commission

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ISSUED BY Robert A. Wilder, Vice-President

New London, Missouri

NEW LONDON TELEPHONE COMPANY For New London, Missouri

RECEIVED

GENERAL RULES AND REGULATIONS

A. GENERAL (Continued)

APR 5 1990

13. Residence Rates Apply at the Following Locations: MISSOURI
Public Service Commission

- a. In private residences where business listings are not provided.
- b. In private apartments of hotels, rooming houses, or boarding houses where service is confined to the customer's use, and elsewhere in rooming and boarding houses which are not advertised as a place of business or which has less than five rooms for roomers or which furnishes meals to less than ten boarders, provided business listings are not furnished.
- c. In the place of residence of a clergyman, nurse, or physician, dentist, veterinary, surgeon or other medical practitioner, provided the customer does not maintain an office in the residence.
- d. In churches where the telephone is not accessible for public patronage, as in pastor's studys.
- e. In quarters occupied by Senior Citizen Centers, clubs, or lodges, as long as the use is limited to the members personal use.

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FILED

MAY 28 1990

Public Service Commission

DATE OF ISSUE April 5, 1990 DATE EFFECTIVE May 28, 1990

CANCELLED
March 29, 2013
Missouri Public
Service Commission
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NEW LONDON TELEPHONE COMPANY

For New London, Missouri

GENERAL RULES AND REGULATIONS

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A. GENERAL (Continued)

JAN 22 1990

13. Residence Rates Apply at the Following Locations: MISSOURI

Public Service Commission

- a. In private residences where business listings are not provided.
- b. In private apartments of hotels, rooming houses, or boarding houses where service is confined to the customer's use, and elsewhere in rooming and boarding houses which are not advertised as a place of business or which has less than five rooms for roomers or which furnishes meals to less than ten boarders, provided business listings are not furnished.
- c. In the place of residence of a clergyman, nurse, or physician, dentist, veterinary, surgeon or other medical practitioner, provided the customer does not maintain an office in the residence.

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BY 124 R.S.#13
Public Service Commission
MISSOURI

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ISSUED BY Robert A. Wilder, Vice-President

New London, Missouri

NEW LONDON TELEPHONE COMPANY

For New London, Missouri**RECEIVED**

JAN 22 1990

A. GENERAL (Continued)

MISSOURI
Public Service Commission14. Use of Service and Facilities

- a. Customer telephone service, as distinguished from public and semi-public telephone service, is furnished only for use by the customer, his family, employees or business associates or persons residing in the customer's household, except as the use of the service may be extended to joint users or to persons temporarily subleasing a customer's residential premises. The Telephone Company has the right to refuse to install customer service or to permit such service to remain on premises of public or semi-public character when the service is so located that the public in general or patrons of the customer may make use of the service. At such locations, however, service may be installed, provided it is so located that it is not accessible for public use.
- b. Tampering with Facilities
- 1) The Company may refuse to furnish or may deny telephone service to any person, firm, or corporation on whose premises is located any telephone facilities owned by the Company which shows any evidence of tampering, manipulation, or operation or use of any device whatsoever, for the purpose of obtaining telephone service without payment of the charges applicable to the service rendered.
- c. Governmental Objections To Service
- 1) The Company may refuse to furnish or may discontinue telephone service to any person, firm, or corporation upon objection to the furnishing of such service made by or on behalf of any governmental authority on the grounds that such service is or is to be used for illegal purposes.

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NEW LONDON TELEPHONE COMPANY For New London, Missouri

GENERAL RULES AND REGULATIONS

RECEIVED

A. GENERAL (Continued)

JAN 22 1990

14. Use of Service and Facilities (Continued)

MISSOURI
Public Service Commission

d. Telephone Numbers

- 1) The customer has no property right in the telephone number or any right to continuance of service through any particular central office, and the Company may change the telephone number or the central office designation, or both, of a customer whenever it deems it advisable in the conduct of its business to do so.

e. Alterations

- 1) The customer agrees to notify the Company promptly in writing whenever alterations or new construction on premises owned or leased by him will necessitate changes in the Company's facilities; and the customer agrees to pay the Company's current charges for such changes.

15. Telephone Directories

a. Distribution

- 1) The Company will furnish to its customers, without charge, one (1) copy of its directory, containing white page listings for all published telephone numbers within that customer's calling area, for each access line or trunk. Additional directories will be provided at the discretion of the Company at a reasonable charge.
- 2) The Company shall have the right to charge for directories issued in replacement of directories destroyed, defaced, or mutilated while in the possession of the customer. No binder, holder, or auxiliary cover, except such as may be provided by or with the consent of the Company shall be used on or in connection with any directory furnished by the Company.

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For

New London, Missouri

GENERAL RULES AND REGULATIONS

RECEIVED

JAN 22 1990

MISSOURI

Public Service Commission

A. GENERAL (Continued)

15. Telephone Directories (Continued)

b. Directory Errors and Omissions

- 1) The Company's liability for damages due to interruptions to service due to errors or omissions in the directory listings will be limited to a pro-rata abatement of the charge for such of the customer's service as is affected, the maximum abatement not to exceed one-half the service charges for the period from the date of issuance of the directory in which the mistake occurred to the date of issuance of a new directory containing the proper listing.
- 2) In the cases of extra listings in the alphabetical section of the directory for which a charge is made, the Company's liability shall be limited to an amount not to exceed the established rate for such listing during the period which the error or omission continues.

16. Obligation and Liability of Telephone Company

a. Transmitting Messages

- 1) The Company does not transmit messages but offers the use of its facilities for communications between customers. If because of transmission difficulties, the operator in order to accommodate the customer, repeats messages, she is deemed to be acting as the agent of the persons involved and no liability shall attach to the Company because of any errors made by the operator or misunderstandings that may arise between customers because of the errors.

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Robert A. Wilder, Vice-President

New London, Missouri

NEW LONDON TELEPHONE COMPANY

For New London, Missouri

GENERAL RULES & REGULATIONS

RECEIVED

APR 5 1993

A. GENERAL (Continued)

MO. PUBLIC SERVICE COMM.

16. Obligation and Liability of Telephone Company

b. Use of Connecting Company Lines

- 1) When suitable arrangement can be made, lines of other telephone companies may be used in establishing wire connections to points not reached by this Company's lines. In establishing connections with the lines of other companies, the Company is not responsible or liable for any action of the connecting company.

c. Defacement of Premises

- 1) The Company shall exercise due care in connection with all work done on the customer's premises. No liability shall attach to the Telephone Company by reason of any defacement or damage to the customers premises resulting from the existence of the Company's facilities on such premises, or by the installation or removal thereof, unless such defacement or damage is the result of the sole negligence of the Telephone Company.

d. Interruptions of Service

- 1) If service is interrupted for more than 24 hours, other than by the negligence or willful act of the customer, an allowance at the minimum rate for the telephone facilities and class of service affected at the time of the interruption shall be made for the time such interruption continues, after notice to the Company. No other liability shall in any case attach to the Company.

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FILED

MAY 5 1993

Date of Issue APR 05 1993

Date Effective MO. PUBLIC SERVICE COMM.

Issued By Charles W. Ricker - President New London

NEW LONDON TELEPHONE COMPANY

For

New London, Missouri

GENERAL RULES AND REGULATIONS

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A. GENERAL (Continued)

JAN 22 1990

16. Obligation and Liability of Telephone Company (Continued)

MISSOURI

Public Service Commission

b. Use of Connecting Company Lines

- 1) When suitable arrangements can be made, lines of other telephone companies may be used in establishing wire connections to points not reached by this Company's lines. In establishing connections with the lines of other companies, the Company is not responsible or liable for any action of the connecting company.

c. Defacement of Premises

- 1) The Company shall exercise due care in connection with all work done on the customer's premises. No liability shall attach to the Telephone Company by reason of any defacement or damage to the customers premises resulting from the existence of the Company's facilities on such premises, or by the installation or removal thereof, unless such defacement or damage is the result of the sole negligence of the Telephone Company.

d. Interruptions of Service

- 1) If service is interrupted for more than 36 hours, other than by the negligence or willful act of the customer, an allowance at the minimum rate for the telephone facilities and class of service affected at the time of the interruption shall be made for the time such interruption continues, after notice and demand to the Company. No other liability shall in any case attach to the Company.

CANCELLED

MAY 5 1993
BY let R.S. #17
Public Service Commission
MISSOURI

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Public Service Commission

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Jan. 28, 1990

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Robert A. Wilder, Vice-President

New London, Missouri

NEW LONDON TELEPHONE COMPANY

For

New London, Missouri

RECEIVED

JAN 22 1990

GENERAL RULES AND REGULATIONS

A. GENERAL (Continued)

16. Obligation and Liability of Telephone Company (Continued) MISSOURI Public Service Commission

e. Unusual Installation Costs

1) Where special conditions or special requirements of the customer involve unusual construction or installation costs, the customer may be required to pay a reasonable proportion of such costs.

f. Right-of-Way

1) The Company's provision of service to the customer is contingent upon the customer's provision, without charge, to the Telephone Company, of suitable private right-of-way easement as may be required for placement of necessary lines and facilities to the customer's premises.

17. Construction, Installation, and Maintenance Charges

a. Construction charges will not apply to the customers service installation which includes the drop which extends from the last pedestal to the building in which the telephone is located, or 300 feet, whichever distance is shortest.

b. Access Line Extensions -- facilities provided without construction charges:

1) Under normal conditions, the Company, without charges will extend its lines to reach applicants within the exchange service area, provided the following condition is satisfied.

a) The cost of construction of the required line extension will not exceed 7 times the estimated annual local exchange revenue from such applicant or applicants.

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DATE EFFECTIVE Jan. 28, 1990

ISSUED BY Robert A. Wilder, Vice-President

New London, Missouri

NEW LONDON TELEPHONE COMPANY

For

New London, Missouri

GENERAL RULES AND REGULATIONS

RECEIVED

A. GENERAL (Continued)

JAN 22 1990

18. Subdivision Underground Rules

MISSOURI

Public Service Commission

a. Installation of telephone lines within subdivision (1), telephone lines constructed, installed and owned by utilities in subdivisions shall be installed underground.

b. The following definitions are used in this Tariff:

APPLICANT: The developer, builder, or other person, partnership, association, firm, private or public corporation, trust, estate, political subdivision, governmental agency, or other legal entity recognized by law, applying for the construction of a telephone distribution system in a subdivision.

BUILDING: A single structure roofed and enclosed within exterior walls, built for permanent use, erected, framed of component structural parts and unified in its entirety, both physically and in operation for single-family residential occupancy in a subdivision (definition excludes a mobile home).

SUBDIVISION: A lot, tract, or parcel of land divided into two or more lots, plots, sites or other divisions for use for new residential buildings or the land on which is constructed new multiple-occupancy buildings per a records plot thereof if such recordation is required by law.

c. The Telephone Company upon receipt of the applicant's proper application will install an underground telephone system with suitable materials to assure that the applicant will receive reasonably safe and adequate telephone service. The provision of the underground telephone system will be provided at no charge except where a charge is permitted under Paragraphs 4 and 5 of this section. Temporary service is provided under Paragraph 6 of this section of the Tariff.

(1) This section is filed pursuant to and as required by the Commission General Order #55, ordered in Case 17519, effective January 23, 1973.

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90-34

Public Service Commission

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DATE EFFECTIVE Jan. 28, 1990

ISSUED BY Robert A. Wilder, Vice-President

New London, Missouri

NEW LONDON TELEPHONE COMPANY

For

New London, Missouri

GENERAL RULES AND REGULATIONS

A. GENERAL (Continued)

RECEIVED

18. Subdivision Underground Rules (Continued)

JAN 22 1990

d. Right-of-Ways and Easements

MISSOURI

Public Service Commission

1) Within the applicant's subdivision, the Telephone Company will construct, own, operate, and maintain underground telephone lines only along public streets, roads, and highways which the Telephone Company has the legal right to occupy, and on public lands and private property across which right-of-ways and easements satisfactory to the Telephone Company may be obtained without cost or need for condemnation by the Company.

2) Right-of-ways and easements, within the subdivision, satisfactory to the Telephone Company, must be furnished by the applicant in reasonable time to meet construction and service requirements before the Telephone Company shall be required to commence its installation. Such right-of-ways and easements must be cleared of trees, tree stumps, and other obstructions and graded to within six inches of final grade, by applicant, at no charge to the Telephone Company. Such clearance and grading must be maintained by the applicant during construction by the Company.

e. Advance Payments

1) Where, due to the manner in which a subdivision is developed, the company is required to construct an underground telephone distribution system through a section or sections of the subdivision where service will not be connected for at least two (2) years, then the Company may require an advance payment equal to the estimated cost of construction from the applicant before construction is commenced. If in the judgement of the Company, an advance is required under the above described conditions, the Company has the right to refuse installation of the underground system until the required advance is paid the Company.

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DATE EFFECTIVE

Jan. 28, 1990

ISSUED BY

Robert A. Wilder, Vice-President

New London, Missouri

NEW LONDON TELEPHONE COMPANY

For New London, Missouri

GENERAL RULES AND REGULATIONS **RECEIVED**

A. GENERAL (Continued)

JAN 22 1990

18. Subdivision Underground Rules (Continued)

MISSOURI

Public Service Commission

e. Advance Payments (Continued)

- 2) If an advance is required under these rules, then the advance, without interest, shall be returned to the applicant on a pro rata basis as the permanent service connection is made to each building or multiple-occupancy building.
- 3) Any portion of an advance remaining unrefunded ten (10) years from the date the Company is first ready to render service with the extension will be retained by the Telephone Company and credited to the appropriate construction account.

f. Temporary Facilities

- 1) Temporary Facilities may be installed to provide service when necessary, for a maximum period of one (1) year.
- 2) Where it is necessary to place temporary facilities in advance of the permanent underground telephone system in order to provide telephone service, the Company may require the applicant to pay the estimated non-recoverable costs of the temporary facilities. If the required costs under the above described conditions apply, the Company has the right to refuse installation of the temporary facilities until the required costs are paid to the Company.

g. Special Conditions

- 1) In circumstances where the application of these rules appears impracticable or unjust to the applicant or the Company, or discriminatory to other customers, e.g., difficult rock conditions, the Company or applicant shall refer the matter to the Missouri Public Service Commission for special ruling or for the approval of special conditions which may be mutually agreed upon prior to commencing construction.

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JAN 28 1990
90-34

Public Service Commission

DATE OF ISSUE JAN 22 1990

DATE EFFECTIVE Jan. 28, 1990

ISSUED BY Robert A. Wilder, Vice-President

New London, Missouri

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO.6
NEW LONDON TELEPHONE COMPANY
Missouri

Section 2
First Revised Sheet 22
Cancels Original Sheet 22

GENERAL RULES AND REGULATIONS

A. GENERAL (Continued)

19. Local Service Guarantee Credit

a. The Company will provide a one (1) month local service guarantee credit, which includes all recurring items of local service billed on the customer's current bill when the Company fails to provide specified levels of customer service. This program provides for credits to all residential and single line business customers bills when the Company does not meet the service standards outlined below:

- 1) **Missed Service Commitment:** The customer will be given a one (1) month local service credit if the company fails to meet a commitment and has not notified the customer 24 hours prior to the agreed time and date. This would apply to such services as installations, changes to custom calling services, provision of optional calling plans and other similar request.

The credit will not apply if the customer could not be reached by telephone and a notice was left in a conspicuous place 24 hours prior to the commitment date and time, the customer did not make the meeting, or "out of service" conditions exist resulting from natural disasters, or circumstances beyond the control and knowledge of the Company.

- 2) **Service Outages of More Than 24 Hours;** A one (1) month local service credit will be applied to the customer's telephone bill if the Company fails to restore basic exchange telephone service within 24 hours after the interruption was reported to or discovered by the Company.

The credit will not apply if premise access is required and neither the customer nor a representative was available at the customer premise and the Company left a notice in a conspicuous place, or the customer had been disconnected for nonpayment of a bill or request for a deposit, or "out of service" conditions exist resulting from natural disasters, or circumstances beyond the control and knowledge of the Company.

(T)

Filed

Missouri Public
Service Commission

ISSUED: January 24, 2007

EFFECTIVE: February 23, 2007

BY: Jeff Jung, Vice-President

NEW LONDON TELEPHONE COMPANY

For New London, Missouri

GENERAL RULES & REGULATIONS

RECEIVED

MAR 8 1993

A. GENERAL (Continued)

MO. PUBLIC SERVICE COMM.

19. Local Service Guarantee Credit

(N)

a. The Company will provide a one (1) month local service guarantee credit, which includes all recurring items of local service billed on the customer's current bill when the Company fails to provide specified levels of customer service. This program provides for credits to all residential and single line business customers bills when the Company does not meet the service standards outlined below:

- 1) Missed Service Commitment: The customer will be given a one (1) month local service credit if the company fails to meet a commitment and has not notified the customer 24 hours prior to the agreed time and date. This would apply to such services as installations, changes to custom calling services, provision of optional calling plans and other similar request.

The credit will not apply if the customer could not be reached by telephone and a notice was left in a conspicuous place 24 hours prior to the commitment date and time, the customer did not make the meeting, or "out of service" conditions exist resulting from natural disasters, or circumstances beyond the control and knowledge of the Company.

- 2) Service Outages of More Than 24 Hours: A one (1) month local service credit will be applied to the customer's telephone bill if the Company fails to restore basic exchange telephone service within 24 hours after the interruption was reported to or discovered by the Company.

The credit will not apply if premise access is required and neither the customer nor a representative was available at the customer premise and the Company left a notice in a conspicuous place, or the customer had been disconnected for nonpayment of a bill or request for a cash deposit, or "out of service" conditions exist resulting from natural disasters, or circumstances beyond the control and knowledge of the Company.

FILED

MAY 5 1993

Date of Issue March 8, 1993

Date Effective ~~March 8, 1993~~ MO. PUBLIC SERVICE COMM.

Issued By Charles W. Ricker - President New London

MAY 05 1993

NEW LONDON TELEPHONE COMPANY

For New London, Missouri

RECEIVED

GENERAL RULES & REGULATIONS

MAR 8 1993

MO. PUBLIC SERVICE COMM.

A. GENERAL (Continued)

19. Local Service Guarantee Credit (Continued)

(N)

a. (Continued)

- 3) Repeat Customer Requests: A one (1) month local service credit will be applied to the customer's telephone bill if the Company fails to accommodate the customer's request the first time and this causes the customer to make a second request within thirty (30) days. Examples of requests which may require multiple business office contacts by a customer include those for billing name and address changes, directory listing changes, requests for credit cards or directories, requests for adjustments, repeat reports of service problems, and moves of cable or drop wires.

This credit will not apply to requests beyond the control of the Company and when the Company has notified the customer.

4) Credit is NOT applicable to:

Claims for credit by customers who have been temporarily disconnected for nonpayment or are requesting reconnection from a temporary disconnect for nonpayment.

Misuse or abuse of the Company owned facilities, or if the problem is found to be associated with the customer's inside wiring or the customer's premises equipment.

Outages of more than 24 hours that are a result of natural disasters or circumstances beyond the control and knowledge of the Company, that occur within 24 hours of the due date where the Company could not obviously notify the customer nor perform the necessary service. Such example is where there has been a storm or other catastrophe that has caused a large number of customers to lose telecommunications services and/or other similar utility type services.

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Date of Issue March 8, 1993Date Effective ~~March 8, 1993~~

MO. PUBLIC SERVICE COMM.

Issued By Charles W. Ricker - PresidentNew London

MAY 05 1993

NEW LONDON TELEPHONE COMPANY

For New London, Missouri

GENERAL RULES & REGULATIONS

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MAR 21 1996

**MISSOURI
Public Service Commission**

A. GENERAL (Continued)

19. Local Service Guarantee Credit (Continued)

a. (Continued)

- 5) Local Service Guarantee Credit includes all recurring items of local service billed on the customer's current bill.

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(D)

FILED

APR 21 1996

MO. PUBLIC SERVICE COMM

Date of Issue March 21, 1996 Date Effective April 21, 1996

Issued By Michael A. LeVesseur New London

NEW LONDON TELEPHONE COMPANY

For New London, Missouri

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GENERAL RULES & REGULATIONS

MAR 8 1993

MO. PUBLIC SERVICE COMM.

A. GENERAL (Continued)

19. Local Service Guarantee Credit (Continued)

(N)

a. (Continued)

- 5) Local Service Guarantee Credit includes all recurring items of local service billed on the customer's current bill.
- 6) This credit is being offered as a trial offering and will expire eighteen (18) months from the effective date of this tariff.

CANCELLED

APR 20 1996
BY let P.S. #24
Public Service Commission
MISSOURI

FILED

MAY 5 1993

Date of Issue March 8, 1993

Date Effective ~~March 8, 1993~~
MO. PUBLIC SERVICE COMM.

Issued By Charles W. Ricker - President New London

MAY 05 1993

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO.6
NEW LONDON TELEPHONE COMPANY
Missouri

Section 2
Original Sheet 25

GENERAL RULES AND REGULATIONS

A GENERAL (Continued)

(N)

20 MISSOURI STATUTORY AND REGULATORY PROVISIONS WAIVED

As of November 13, 2008, the following statutory and rule provisions no longer apply to the Company as they have been waived * pursuant to §392.420 RSMo. 2008:

a Rules

- 4 CSR 240-3.550(4) and (5)(A) – Held Order Records, Quality of Service Reports
- 4 CSR 240-32.060 – Engineering and Maintenance
- 4 CSR 240-32.070 – Quality of Service
- 4 CSR 240-32.080 – Service Objectives and Surveillance Levels
- 4 CSR 240-33.040 (1-3) and (5-10) - Billing and Payments Standards
- 4 CSR 240-33.045 – Identification and Placement of Charges on Bills

b Statutes

- Section 392.280 RSMo – Depreciation
- Section 392.290 RSMo – Issuance of Stocks, Bonds and Other Indebtedness
- Section 392.300 RSMo – Transfer of Property
- Section 392.310 RSMo - Approval of Issuance of Stocks, Bonds, or Other Indebtedness.
- Section 392.320 RSMo – Certificate of Approval for Dividends
- Section 392.330 RSMo – Account for Disposition of Proceeds
- Section 392.340 RSMo - Reorganization

*See PSC Case No IE-2009-0187

(N)

Filed
Missouri Public
Service Commission
IE-2009-0187 YI-2009-0486

GENERAL EXCHANGE TARIFF

NEW LONDON TELEPHONE COMPANY
Missouri

Section 2A
Original Sheet 1

DEFINITIONS

Missouri Public
Service Commission

Access Line

A circuit between a switching center and a subscriber premises which includes a standard network interface (SNI).

REC'D JUN 01 2000

Access Line Installation Charge

A non-recurring charge made to cover all or a portion of the cost associated with the installation of a telephone access line.

Adjacent Exchange Service

Exchange service in which dial tone is provided from the central office in a contiguous exchange of the Company.

Air Line Mileage

The shortest distance between the points involved.

Applicant

A person or other legal entity who (1) applies for service with a utility or (2) reapplies for service at a new or existing location after service has been discontinued for more than 20 days.

Billing Date

The latest of:

1. Date stated on the billing
2. Date billing was placed in the mail or posted electronically

Branch Exchange Service

(See Private Branch Exchange Service.)

Building

A structure under one roof, or two or more structures under separate roofs but connected by enclosed passageways, not crossing a public thoroughfare other than an alley, in which telephone wires or cables may be safely run. Pipes and conduits are not considered enclosed passageways.

Business Service

Exchange service furnished to customers whose actual or obvious use of the service is for conducting a business, trade, or profession or whose use of the service is obviously not confined to domestic use.

Missouri Public
Service Commission

FILED JUL 01 2000

ISSUED: May 30,2000

EFFECTIVE: July 1, 2000

BY: Paul E. Pederson, Vice-President
301 S. Westfield Rd.
Madison, WI 53717-1799

GENERAL EXCHANGE TARIFF

NEW LONDON TELEPHONE COMPANY
Missouri

Section 2A
Original Sheet 2

Missouri Public
Service Commission

DEFINITIONS

REC'D JUN 01 2000

Call Forwarding

A function which allows incoming calls to be advanced to another telephone number in the same or different exchange. The number the calls are advanced to may be changed as required by the subscriber.

Call Restriction/900 Call Restriction

A central office service which allows customers to restrict certain types of outgoing calls from being placed over their exchange lines.

Call Waiting

A tone provided to the party using the telephone to indicate another call is waiting on the line. Successive transfers between calling parties can be accomplished through hookswitch operation.

Central Office

A switching unit in a telephone system which provides service to the general public via equipment and operating arrangements for terminating and interconnecting customer lines and trunks.

Channel

An optical, electrical or radio path for communication or signaling purposes.

Circuit

A channel.

Class of Service

The various categories of service generally available to the customer; business, residence, public, and semi-public.

Coin-Box Service (Public and Semi-public Service)

(See Pay Telephone Service.)

Commission

Missouri Public Service Commission.

Communications System

A combination of equipment and facilities which fulfills the communication requirements of a customer.

Missouri Public
Service Commission

FILED JUL 01 2000

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EFFECTIVE: July 1, 2000

BY: Paul E. Pederson, Vice-President
301 S. Westfield Rd.
Madison, WI 53717-1799

GENERAL EXCHANGE TARIFF

NEW LONDON TELEPHONE COMPANY
Missouri

Section 2A
Original Sheet 3
Missouri Public
Service Commission

DEFINITIONS

REC'D JUN 01 2000

Community Optional Service (COS)

A plan approved by the Missouri PSC that allows customers in a qualifying petitioning exchange to buy intralata interexchange calling with customers in designated exchanges under terms, conditions, and rates that differ from those applicable to EAS and Long Distance MTS.

Company

New London Telephone Company.

Connecting Arrangement

The equipment provided by the Company to accomplish the direct electrical/ optical/radio connection of customer-provided facilities with the facilities of the Company.

Connection Charge

(See Access Line Installation Charge.)

Contiguous Exchanges

Two exchanges whose boundaries adjoin.

Continuous Property

Property owned or leased and occupied by a customer, which is not separated by public thoroughfare or by property occupied by others.

Contract

The service application-agreement between a customer and the Company under which service and/or facilities are furnished in accordance with the provisions of applicable tariffs and under special conditions.

Cost

The words "Cost" or "Actual Cost" as used in this tariff, are intended to cover the actual cost of material, labor, vehicles, and incidentals, plus a charge for administration and overhead.

Custom Calling Services

A term describing special services provided from central offices; examples are, call forwarding, call waiting, speed calling, and 3-way calling.

Missouri Public
Service Commission

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GENERAL EXCHANGE TARIFF

NEW LONDON TELEPHONE COMPANY
Missouri

Section 2A
Original Sheet 4

~~Missouri Public
Service Commission~~

DEFINITIONS

REC'D JUN 01 2000

Customer

A person or legal entity who has applied for, been accepted, and is currently receiving service. A customer who voluntarily disconnects service and subsequently requests service with the same utility at a new or existing location within 20 days after disconnection retains customer status rather than being considered an applicant for service.

Customer Premises Inside Wiring, (CPIW)

Wire for telecommunications purposes which is on the customers premises. Customer Premises Inside Wire begins on the customer's side of the standard network interface (SNI).

Customer Premises Equipment, (CPE)

Telecommunication devices, equipment, and associated wiring located on the customer's side of the protector/standard network interface.

Delinquent Account

An account that has undisputed charges that are not paid by the due date.

Demarcation Point

(See Standard Network Interface, SNI.)

Deposit

A cash payment made by the customer to establish or reestablish credit with the Company.

Direct Electrical Connection

Denotes a physical connection of the electrical conductors in the communications path.

Directory Assistance

A service which furnishes aid to New London customers in obtaining telephone numbers within the Home Numbering Plan Area (HNPA) or within their local calling area.

Directory Listings

Essential information in the telephone directory or information records of the Company whereby telephone users may ascertain the telephone number of a listed customer.

Drop Wire

Wires between an open wire lead, aerial, or underground cable terminal and the point of entrance to the building in which the customer's telephone service is located.

Due Date of Bill

The date after which a bill is considered delinquent.

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Emergency Telephone Service

(See 9-1-1 Emergency Telephone Service)

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GENERAL EXCHANGE TARIFF

NEW LONDON TELEPHONE COMPANY
Missouri

Section 2A
Original Sheet 5
Missouri Public
Service Commission

DEFINITIONS

REC'D JUN 01 2000

End User

A client of an interstate carrier taking services offered in combination with telephone companies and other carriers.

Exchange

A specified area established for the furnishing of communication service. It usually embraces a city, town, village, or unincorporated community and surrounding area and may consist of one or more central offices together with the associated plant used in furnishing service within that area. Exchanges served by the Company are defined by the exchange boundary map found in this tariff.

Exchange Service

(See Local Service.)

Extended Area Service (EAS)

Interexchange telephone service furnished at flat or measured rates between one or more exchanges.

Facilities

Instrumentalities, supplemental equipment, apparatus, wiring, poles, cables, and other materials and mechanisms necessary to, or furnished in connection with, telephone service.

Failure To Pay

Includes non-payment or payment by a check that is dishonored for reasons other than bank error.

Flat Rate Service

Service furnished at a fixed monthly rate.

Foreign Exchange (FX)

Any exchange other than that in which the customer is located.

Foreign Exchange Directory Listing

An alphabetical listing in the directory of an exchange other than the exchange in which a subscriber is furnished local service.

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GENERAL EXCHANGE TARIFF

NEW LONDON TELEPHONE COMPANY
Missouri

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~~Missouri Public
Service Commission~~

DEFINITIONS

REC'D JUN 01 2000

Foreign Exchange Service

Exchange service furnished to a customer from a central office located in an exchange other than that in which the customer's primary station is located, or off-premises station service furnished a customer in an exchange other than that in which the customer's primary station is located.

Grade of Service

Refers to the number of parties served on a telephone line. For example: one-party, two-party, four-party, multi-party, etc.

Grandfathered Equipment

Equipment classified by the FCC as having been directly connected to the network by a telephone company. Its use may be continued as long as the equipment remains serviceable and the circuitry is not revised.

Grandfathered Service

Existing service not available to new customers.

Individual Line Service

(See One-Party Service.)

Inside Wire

(See Customer Premises Inside Wire.)

Installation Charge

(See Access Line Charge.)

Interconnection

(See Connecting Arrangement.)

Interexchange Carrier

Any company engaging in the provision of interexchange telecommunications service to the public, which company does not also provide basic local telecommunications service within an exchange.

Joint User

An individual or concern authorized by the Company and the customer to share in the use of the customer's business telephone service. All arrangements regarding service must be made by the customer.

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GENERAL EXCHANGE TARIFF

NEW LONDON TELEPHONE COMPANY
Missouri

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Original Sheet 7

~~Missouri Public
Service Commission~~

DEFINITIONS

REC'D JUN 01 2000

Key Telephone Service

A service using key telephones or key adapters and other equipment to provide call holding, multi-line pickup, signaling, intercommunication, conference, and other services.

Lifeline Assistance Program

A federal Lifeline Assistance Program that provides for a credit against the recurring monthly rate for the provision of local residential service for eligible residential subscribers. The purpose of this offering is to maintain and preserve universal service.

Line Connection

Installation of facilities provided by the Company for a circuit from the central office to the standard network interface, inclusive.

Line Extension

The outside plant required in addition to existing facilities to render telephone service.

Link-Up Missouri Service Connection Program

A federal Lifeline Assistance program applicable to eligible residential customers and designed to promote subscribership to the telephone network among low income residential households.

Local Exchange

The area within the boundaries of exchange maps filed with and approved by the commission.

Local Measured Service

(See Measured Service.)

Local Message

A message not subject to toll charges.

Local Private Line

A non-switched line located wholly within an exchange, furnished for the customer's own use for communication or signaling between points on that line.

Local Service

Telephone service furnished between customer stations located within the same local service area.

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GENERAL EXCHANGE TARIFF

NEW LONDON TELEPHONE COMPANY
Missouri

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Missouri Public
Service Commission

DEFINITIONS

REC'D JUN 01 2000

Local Service Area

The area within which telephone service is furnished under a specific schedule of rates. This area may include one or more exchanges without the application of toll charges.

Local Service Guarantee Program

A local service program whereby the company will provide a one (1) month local service guarantee credit, which includes all recurring items of local service on the customers current bill, when the company fails to provide specified levels of customer service.

Measured Service

A local service for which charges may be based upon: frequency, time-of-day, duration, distance or other factors.

Message

A completed customer telephone call.

Mileage

The measurement upon which charges are computed for extension, tie and private lines.

Mileage Charges

Charges in addition to the access line charge. A recurring charge based on distance measurements as provided in tariff.

Minimum Contract Period

The minimum length of time for which a customer is obligated to pay for service, facilities, and equipment, whether or not retained by the customer for such minimum length of time.

Move and Change Charges

Initial non-recurring charges made to cover in whole or part the cost of changes in location at the request of the customer.

Network Interface

The points of common termination of company-provided and customer-provided facilities. Sometimes referred to as the standard network interface (SNI).

9-1-1 Emergency Telephone Service

9-1-1 is the three-digit telephone number designated throughout the United States as the emergency telephone number to be used by the public to obtain law enforcement, medical, fire, rescue, and other emergency services.

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GENERAL EXCHANGE TARIFF

NEW LONDON TELEPHONE COMPANY
Missouri

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DEFINITIONS

Missouri Public
Service Commission

Non-Contiguous Exchanges

Two exchanges whose boundaries do not adjoin.

REC'D JUN 01 2000

Non-Listed Service

An arrangement whereby a customer's number is omitted from the telephone directory but not from the directory assistance records, at the subscriber's request.

Non-Published Service

An arrangement whereby a customer's listing is omitted from both the telephone directory and directory assistance records at the subscriber's request.

Non-Recurring Charge, (NRC)

A one-time charge covering installation, move, or change of facilities accomplished at the customer's request.

Off-Premises Stations and Extensions

The wire facility used in providing an off-premises access line.

One-Party Service

An access line serving only one customer.

Pay Telephone Service

Public and semi-public pay telephone service. Exchange service provided at the customer's request and designed for use of the customer and the public at locations somewhat public in character at a specified charge for each outgoing message. Public and semi-public locations are at a location chosen or accepted by the Company and use central office implemented services.

Permanent Disconnect

A service is permanently disconnected when the customer's service has been totally discontinued.

Premises

In multiple occupancy buildings a customer's premises are restricted to the portion of building owned or leased by the customer. In single occupancy buildings or where more than one building is occupied by one firm or individual, the customer's premises includes the buildings occupied by the customer which are within 350 feet of the primary station and not separated by property occupied by others.

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NEW LONDON TELEPHONE COMPANY
Missouri

Section 2A
Original Sheet 10

~~Missouri Public
Service Commission~~

DEFINITIONS

REC'D JUN 01 2000

Private Branch Exchange Service (PABX)

Service furnished by means of trunk lines directly connected from a company central office to a branch switchboard on a customer's premises from which connection is made to stations located at various locations of the customer's operations. Private branch exchange service is for the exclusive use of the customer or the customer's authorized agents.

Private Line

A line consisting of dedicated communication channels connecting two or more locations.

Protector

(See Standard Network Interface.)

PSC

Public Service Commission/Missouri Public Service Commission.

Public Telephone Service

(See Pay Telephone Service)

Rate

A recurring monthly assessment made in conjunction with the provisions of a service.

Registered Equipment

Denotes terminal equipment, multi-line terminating systems, and protective circuitry which comply with and have been approved within the registration provisions of Part 68 of the FCC Rules and Regulations.

Residence Service

A class of exchange service furnished to an individual at a residence or place of dwelling where the actual or obvious use of the service is primarily for domestic purposes.

Rotary Service

Provides for incoming calls to be directed to the next available line or trunk, when previous trunk(s) in the trunk group are busy.

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GENERAL EXCHANGE TARIFF

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Missouri

Section 2A
Original Sheet 11

DEFINITIONS

Route Mileage

The distance measured along the route of the circuit between any two or more given points on that circuit.

Semi-Public Telephone Service
(See Pay Telephone Service)

Missouri Public
Service Commission

REC'D JUN 01 2000

Service Connection Charges
(See Installation Charge.)

Speed Calling

A service allowing a telephone user to reach frequently called numbers by abbreviated dialing.

Standard Network Interface

The points of common termination of company-provided and customer-provided facilities. Sometimes referred to as the standard network interface (SNI.)

Station

Network control signaling unit at the customer's premises (CPE.)

Subscriber
(See Customer.)

Tariff

The index, definitions, rules and regulations, rates, charges, conditions of service, concurrences, and maps adopted and filed by the Company with the Missouri Public Utilities Commission.

Telecommunications Service

Two way switched access and transport of audio, data, video and voice communications. Does not include services provided by Radio Common Carrier, (RCC), one-way transmission of television (T.V.) signals, surveying, private telecommunications networks, communications of the customer which takes place on the customers side of on premises equipment.

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GENERAL EXCHANGE TARIFF

NEW LONDON TELEPHONE COMPANY
Missouri

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Missouri Public
Service Commission

DEFINITIONS

REC'D JUN 01 2000

Temporary Disconnect

The suspension of telephone service at the request of the customer or on the initiative of the Company without permanent disconnect of service. Written notice of suspension of service is required if done at the initiative of the Company.

Temporary Service

Local service definitely known to be required for a short period, such as service provided for contractors for use during the construction of a building, sales campaigns, athletic contests, conventions, fairs, circuses, etc.

Terminal Loop

(See Off-Premises Extension.)

Termination Charge

The charge applicable when an agreement for service is terminated by the customer before the expiration of the minimum agreement period.

3-Way Calling

A service providing the capability to add a third party to an existing conversation.

Tie Line

A circuit connecting two private branch exchange systems for the purpose of interconnecting the stations of one system with the stations of the other without the use of trunk lines to a central office of the Company.

Toll Service

Telecommunications service between exchanges carried on the public switched network for which charges are made on a per-unit basis.

Toll Denial Service

A service restricting service to local calling only.

Toll Message

A completed call between two exchange stations located in different local service areas, between two toll stations, or between a toll station and an exchange station, for which charges are made on a per-unit basis.

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GENERAL EXCHANGE TARIFF

NEW LONDON TELEPHONE COMPANY
Missouri

Section 2A
Original Sheet 13

Missouri Public
Service Commission

DEFINITIONS

REC'D JUN 01 2000

Toll Rate

The rate prescribed for toll messages based upon the duration of the message, time of day, number of calls, and distance between exchanges (May be intrastate or interstate.)

Toll Terminal Service

A telephone line which is connected directly to toll switchboard positions.

Touchtone

Where central office facilities are available, a type of high-speed address signaling (dialing) in which buttons in a bank of twelve can be depressed to give one of a group of audio tone pairs for signaling directly over the circuit.

Trunk Hunt Service

(See Rotary Service)

Trunk Line

A telephone circuit between two central offices or between a private branch exchange and a company central office.

Type of Service

Refers to flat rate service, measured service, or toll service.

Utility Facilities

Includes all lines, right-of-way, installed equipment and buildings directly used in providing service to customers.

Utility Service

Means service provided by a public utility.

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GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 6
NEW LONDON TELEPHONE COMPANY
Missouri

Section 3
Eighth Revised Sheet 1
Cancels Seventh Revised Sheet 1

LOCAL EXCHANGE SERVICE

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TDS Local Enhanced	25-27	(T)
STAR Business Bundles	28-29	(N)

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GENERAL EXCHANGE TARIFF

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Missouri

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NEW LONDON TELEPHONE COMPANY
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		(D)
		(D)
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LOCAL EXCHANGE SERVICE

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Public Service Commission**

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LOCAL EXCHANGE SERVICE

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A. GENERAL

SEP 27 1996

1. Unless otherwise specified, the charges quoted below are for the period of one (1) month and entitle the customer to telephone service and message to all locations in the service area of the New London Telephone Company.
2. Any license, occupation or sales tax or similar charge levied by this municipality or other taxing authority shall be added to the charges below and shown as a separate item on the customer's bill.

B. RATES

	<u>S&E Code</u>	<u>Monthly Rate</u>	<u>(NRC)</u>	
1. <u>Access Line Rates</u>				
<u>Business Service:</u>				
One-Party	B1	22.10 1/	(1)	(C)
<u>Residence Service:</u>				
One-Party	R1	12.30 1/	(1)	(C)
2. <u>Coin Telephone Service:</u>				
Coin-Box Telephone Service	CBTS	24.90	(1)	(T)
Customer-Owned Coin Operated Telephone Service	COCOTS	22.10		(C)
				(D)
				(D)
1/ Rate includes touch-call feature.				(T)

(1) Service Connection Charges -- See Section 5.

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NEW LONDON TELEPHONE COMPANY

For New London, Missouri

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LOCAL EXCHANGE SERVICE

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A. GENERAL

MISSOURI
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1. Unless otherwise specified, the charges quoted below are for the period of one (1) month and entitle the customer to telephone service and messages to all locations in the service area of the New London Telephone Company.
2. Any license, occupation or sales tax or similar charge levied by this municipality or other taxing authority shall be added to the charges below and shown as a separate item on the customer's bill.

B. RATES

	<u>S&E Code</u>	<u>Monthly Rate</u>	<u>(NRC)</u>
1. <u>Access Line Rates</u>			
<u>Business Service:</u>			
One-Party	B1	\$24.90 <u>2/</u>	(1)
<u>Residence Service:</u>			
One-Party	R1	12.85 <u>2/</u>	(1)
2. <u>Coin Telephone Service:</u>			
Coin-Box Telephone Service	CBTS	24.90 <u>1/</u>	(1)
Customer-Owned Coin Operated Telephone Service	COCOTS	25.00	

1/ An additional charge of \$24.95 will apply for a company-provided touch-call coin telephone.

2/ Rate includes touch-call feature.

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(1) Service Connection Charges -- See Section 5

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SHEET No. 2.1

2.1

Cancelling P.S.C.MO. No. 6

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SHEET No. 2.2

2.2

2.3

2.4

2.5

2.6

NEW LONDON TELEPHONE COMPANY
Name of Issuing Corporation

For New London, Missouri
Community, Town or City

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*Indicates new rate or text

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LOCAL EXCHANGE SERVICE

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Community Optional Service (COS)

MISSOURI

Public Service Commission

I. Service Description

A. Community Optional Service (COS) is a plan approved by the Missouri Public Service Commission (PSC) that allows customers in a qualifying petitioning exchange to buy intraLATA interexchange calling with customers in designated exchanges, known collectively as their COS Calling Scope, under terms, conditions and rates that differ from those applicable to Extended Area Service and Long Distance Message Telecommunications Service, as found in the other tariffs of the Telephone Company. The COS Calling Scope consists of the Target Exchange to which petitioning exchange customers have qualified for COS calling plus other exchanges with which customers in the target exchange have mandatory Extended Area Service (EAS). Calling scopes may also include other expanded calling areas but only through the application of COS rates deemed appropriate by the M.P.S.C.

B. COS is provided via two call direction payment options. Rates are specified in IV. below.

1. One-Way Optional Flat Rate COS allows customers to make unlimited calls to their COS Calling Scope for a constant monthly charge.
2. Two-Way Optional Flat Rate COS allows customers to make unlimited calls to and receive unlimited calls from their COS Calling Scope for a constant monthly charge. In addition, this option provides an appearance in and a copy of the white pages directory of the Target Exchange.

II. Qualification Process

In order to qualify for COS, customers in one exchange, known as the Petitioning Exchange, must demonstrate that a community of interest exists with customers in the exchange with which they desire COS calling, known as the Target Exchange.

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90 - 220

Public Service Commission

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BY Let R. 2.1
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MISSOURIDATE OF ISSUE February 28, 1991 DATE EFFECTIVE April 28, 1991ISSUED BY Charles W. Ricker, President New London, Missouri

NEW LONDON TELEPHONE COMPANY

For

New London, Missouri

LOCAL EXCHANGE SERVICE

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Community Optional Service (COS) (Continued)

MISSOURI

II. Qualification Process (Continued)

Public Service Commission

A. Consideration of eligibility for COS calling is initiated by a petition filed with the PSC by any or all of the following parties:

1. By 25 or more customers in the Petitioning exchange;
2. By the presiding official(s) of the appropriate city, town, village or county, served by the Petitioning Exchange;
3. The Office of the Public Counsel on behalf of the customers in the Petitioning Exchange;
4. The Telephone Company serving the customers in the Petitioning Exchange.

B. Petitions requesting COS must specify the Target Exchange with which COS calling is requested. The Target Exchange may be served by another telephone company.

C. Upon issuance of a Missouri Public Service Commission order directing a calling study, the telephone company will conduct a study covering a one month billing period of Long Distance Message Telecommunications Service traffic from the petitioning exchange to the target exchange.

D. The PSC has ruled that a community of interest is found to exist when the traffic studies show that both of the following criteria are met:

1. Customers in the Petitioning Exchange make an average of six calls per access line per month to the Target Exchange;
2. Two-thirds of the customers in the Petitioning Exchange make two or more calls per month to the Target Exchange.

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Community Optional Service (COS) (Continued)

MISSOURI

II. Qualification Process (Continued)

Public Service Commission

E. If the criteria shown above are found to have been satisfied, the Petitioning Exchange and Target Exchange will be certified as a COS Route and the service will be implemented within 120 days of the date of the PSC order authorizing such certification, unless otherwise ordered by the Commission.

III. Regulations

A. COS Qualifying Exchanges and their corresponding COS Target Exchanges are specified in paragraph V. below. COS Target Exchanges are classified as Rural or Metropolitan by the PSC. The Kansas City Metropolitan Area* and the St. Louis Metropolitan Area* have been designated to be Metropolitan. All other Target Exchanges have been designated Rural.

B. Unless otherwise specified in these regulations, COS is offered to all classes and grades of residence and business customers located in a COS Qualifying Exchange.

C. COS is not offered in conjunction with Public, Semi-Public or Customer-Owned Pay Telephone services.

D. COS is offered to Hotel/Motel customers for administrative trunks only.

E. COS is designed and intended for the exclusive use of the end user customers of the Telephone Company. With the exception of Shared Tenant Service, as described in other tariffs of the Telephone Company, COS is not to be shared or resold.

F. Unless otherwise specified, COS is subject to the Rules and Regulations Applying to All Customer Contracts as specified in the General Exchange Tariff of the Telephone Company. (Furthermore, all rules and regulations governing Local Exchange Service apply.)

* Southwestern Bell Telephone Company

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New London, Missouri

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For

New London, Missouri

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Community Optional Service (COS) (Continued)

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III. Regulations (Continued)

Public Service Commission

G. Access to the Local Calling Scope of the Target Exchange

1. When a Target Exchange has mandatory Extended Area Service (EAS) with one or more exchanges, as defined in other tariffs of the Telephone Company, customers who qualify for COS will be able to access that mandatory Extended Area Service local calling scope using COS.
2. However, any EAS additive rate charged to customers in the Target Exchange for that extra-exchange local calling scope shall apply to COS customers in the Qualifying Exchange in addition to the COS rates shown in V. below. Furthermore, if the EAS additive rate is changed by the PSC relative to customers in the Target Exchange, the rate change will also apply to COS customers.

H. Rate Application

1. The COS monthly rates specified in IV. below apply on a per line basis and are billed in advance.
 2. All COS rates and charges apply in addition to all other rates and charges paid by the customer for other services of the Telephone Company.
 3. COS must be purchased on all exchange access lines on the account that are group billed. A multiline customer may mix one-way and two-way flat rate COS on the same account.
- I. The minimum service period for subscription to these calling plans is one month.
- J. COS calling is provided on a Dial Station-to-Station basis only. For all other types of calls, the appropriate Long Distance Message Telecommunications Service rates and Service Charges as specified in the Long Distance Message Telecommunications Service Tariff are applicable.

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Public Service Commission
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Public Service Commission

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NEW LONDON TELEPHONE COMPANY

For

New London, Missouri

LOCAL EXCHANGE SERVICE

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Community Optional Service (COS) (Continued)

FEB 27 1991

III. Regulations (Continued)

**MISSOURI
Public Service Commission**

K. Non-recurring Service Charges will be waived for the first 90 days from the date COS becomes available in an exchange.

IV. Rates and Charges

A. Flat Rate COS

1. Rates for One-Way and Two-Way Optional Flat Rate COS are applied on a Rural or Metropolitan route specific basis. See paragraph V. below to determine which rate applies.

2. One-Way Optional Flat Rate COS

Monthly Rates, per line:

	<u>Residence</u>	<u>Business</u>
Rural	\$ 5.75	\$12.10
Metropolitan	\$11.05	\$23.55

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Public Service Commission
MISSOURI

3. Two-Way Optional Flat Rate COS

Monthly Rates, per line (1):

	<u>Residence</u>	<u>Business</u>
Rural	\$10.10	\$21.25
Metropolitan	\$19.35	\$41.35

B. Additional One-Way Optional Flat Rate COS (2)

Monthly Rates, per line

	<u>Residence</u>	<u>Business</u>
Rural	\$ 5.75	\$12.10
Metropolitan	\$11.05	\$23.55

(1) Two-Way service includes an appearance in and a copy of the white page directory for the Target Exchange.

(2) Applicable when multiline customers mix two-way and one-way flat rate COS options.

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New London, Missouri

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For

New London, Missouri

LOCAL EXCHANGE SERVICE

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Community Optional Service (COS) (Continued)

V. Service Availability and Total Monthly Rates

**MISSOURI
Public Service Commission**

A. Rural COS Calling Scopes

Qualifying Exchange - New London
Target Exchange - Hannibal**CANCELLED**

<u>Class of Service</u>	<u>One-Way Flat Rate (1)</u>	<u>Two-Way Flat Rate</u>
Residence	\$ 5.75	\$10.10
Business	\$12.10	\$21.25

MAY 21 1993

BY 1 of R-S #21
Public Service Commission
MISSOURI

(1) The rate in this column also applies to Additional One-Way Optional Flat Rate COS when multiline customers mix one-way and two-way service. See paragraphs III.H.3. and IV.B. above.

VI. Service Connection Charge Application

A. One-Way Flat Rate, see Section 5, Original Sheet No. 12, C.1.b.

B. Two-Way Flat Rate, see Section 5, Original Sheet No. 12, C.1.b. In addition, this provision allows the company to pass through to the end user non-recurring charges from the target exchange company relative to the provisioning of two-way COS.

1. Southwestern Bell Telephone Company

	<u>Rate</u>
Business	5.00
Residence	4.00

C. These charges applicable when a customer adds or deletes COS or changes plan options.

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90 - 220**Public Service Commission**DATE OF ISSUE February 28, 1991DATE EFFECTIVE April 28, 1991ISSUED BY Charles W. Ricker, PresidentNew London, Missouri

NEW LONDON TELEPHONE COMPANY

For New London, Missouri

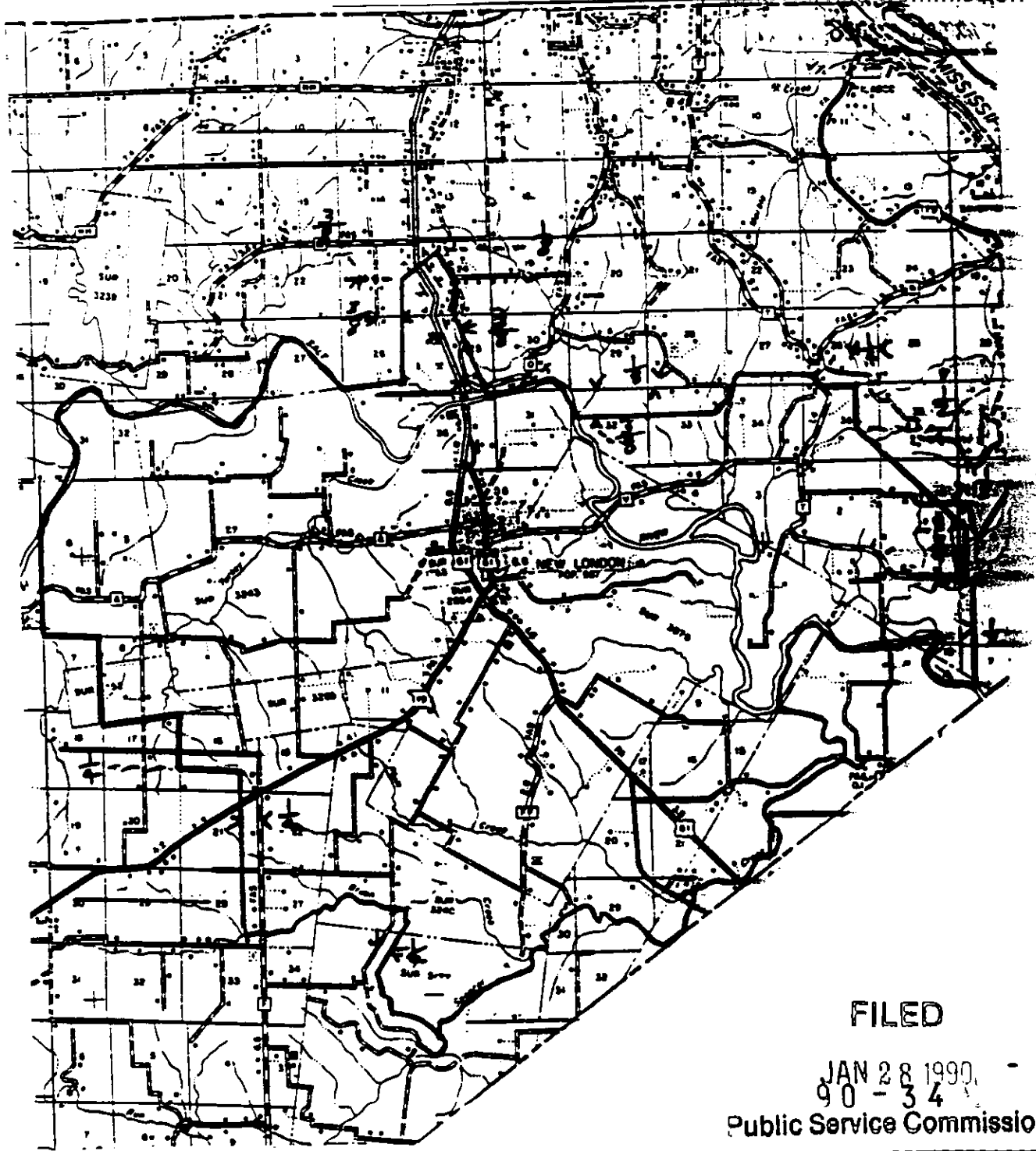
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LOCAL EXCHANGE SERVICE

JAN 22 1990

EXCHANGE AREA MAP

MISSOURI
Public Service Commission



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New London, Missouri

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GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 6
NEW LONDON TELEPHONE COMPANY
Missouri

Section 3
First Revised Sheet 4
Cancels Original Sheet 4

LOCAL EXCHANGE SERVICE

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PAYSTATION SERVICE

JAN 15 1997

(C)

A. GENERAL

Paystation Service provides telephone service to a customer based on a public service commission paystation with or without coin collecting devices. A Paystation Access Line permits providers of such service to provide pay telephone service to the public.

B. DEFINITIONS

Coin Supervision - Provides signaling capability from the central office for paystations that do not have signaling capability within the telephone. This signaling capability provides operators and/or operator systems coin control.

Customer - For the purposes of this tariff, the customer is the Paystation Service Provider.

Network Interface Device - A company-provided jack or its equivalent. It is the point of connection between the Company owned wiring and wiring owned by the customer. For the purposes of this tariff, the network interface device will be installed at a location mutually agreed upon by the customer and the Company.

Originating Line Screening (OLS) - Enables operator service providers to determine whether there are billing restrictions on the exchange access line from which a call originates. OLS service delivers codes on operator assisted calls to identify calls originating from privately owned paystations, inmate locations, and hotels/motels, etc. Rates for this service are found in the appropriate interstate access tariff, when facilities and service are available.

Paystation Access Line - A basic coin transmission dial tone line. It is a line side connection from the local exchange switch to the point of demarcation at the customer premises.

Selective Class of Call Screening - Enables the customer to restrict outgoing operator-handled calls, placed over the Company's network, from the service point to only those calls which are charged to a called telephone, a third number or a calling card. Selective Class of Call Screening will be provided at the customer's option, where such facilities are available.

(C)

FILED

APR 15 1997

ISSUED: January 28, 1997

MO. PUBLIC SERVICE COMM
EFFECTIVE: April 15, 1997

BY: Michael A. LeaVesseur, President

NEW LONDON TELEPHONE COMPANY

For New London, Missouri

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LOCAL EXCHANGE SERVICE

JAN 22 1990

PUBLIC TELEPHONE SERVICE

MISSOURI

Public Service Commission

A. GENERAL

- 1. Public Telephone Service is furnished for use to the general public at the option of the Company and is not a substitute for business service.

CANCELLED

B. RATES

- 1. Local Messages

The rates for local messages from public telephones

APR 15 1997
 BY lat R.S. #4
 Public Service Commission
 MISSOURI ...\$.25

- 2. Local messages where the assistance of a Telephone Company operator is required because of the calling party's request for special billing of the local message charge *
- 3. Each Long-Distance Message Approved Toll Rates

C. CONDITIONS

- 1. Public Telephone Service is provided by the Company at locations designated by the Company as suitable and accessible to the general public. Public access areas where people gather for use of more than one business such as shopping malls, airports, and hotels are considered Public Telephone Service areas.
- 2. Directory listings are not provided with Public Telephone Service.
- 3. Additional access line service is permitted on the same premises as the public telephone as long as it is not available for public use.
- 4. The owners/renters of such locations that are designated by the Company for the service may be required to provide to the Company, without charge, the necessary commercial power associated with the service and the necessary space.

FILED

* Approved Southwestern Bell Operator Assisted Toll Rates apply

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GENERAL EXCHANGE TARIFF

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Missouri

Section 3
First Revised Sheet 5
Cancels Original Sheet 5

LOCAL EXCHANGE SERVICE

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PAYSTATION SERVICE (Continued)

JAN 15 1997

(C)

C. RULES AND REGULATIONS

MISSOURI
Public Service Commission

1. Paystation Service will be considered a business service for the purpose of applying the terms, rates and conditions found elsewhere in this tariff.
2. Only one paystation instrument may be connected to each Paystation Access Line. Off-Premise Extensions are not permitted.
3. The customer shall be responsible for the installation, operation and maintenance of any paystation instrument used in connection with this service.
4. Requests to Directory Assistance Service originated from paystations will be charged the applicable rate of the Directory Assistance Service Provider.
5. Directory listings may be provided under the regulations that govern the furnishing of listings for business customers.
6. Coin-free operator and emergency 911 access must be available from all paystations.
7. One directory will be distributed to the customer without charge for each paystation business exchange line.
8. The customer is responsible for the provision of booths, shelves, directories and all other ancillary equipment.
9. The customer shall be responsible for the payment of charges for all local and toll messages originating from or accepted at this type of service, including any Directory Assistance Calls. The Company shall not be liable for shortages of coins collected and deposited at the customer's paystation instrument.
10. The Company reserves the right to disconnect service when the customer does not comply with the F.C.C. and state rules and regulations related to paystation service and equipment.
11. The Multiline Business Subscriber Line Charge, found in the interstate access tariff, is applicable to all paystation access lines.

FILED

(C)

APR 15 1997

MO. PUBLIC SERVICE COMM

ISSUED: January 28, 1997

EFFECTIVE: April 15, 1997

BY: Michael A. Leavasseur, President

NEW LONDON TELEPHONE COMPANY

For

New London, Missouri

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LOCAL EXCHANGE SERVICES

JAN 22 1990

COIN BOX TELEPHONE SERVICE

MISSOURI

Public Service Commission

A. GENERAL

- 1. Coin Box Telephone Service may be provided at the option of the Company.

B. RATES

- 1. The monthly rate for Coin Box Telephone Service is filed in this section under Local Exchange Service.
- 2. Each Local Message with dial tone first \$.25
- 3. Local messages where the assistance of a Telephone Company operator is required because of the calling party's request for special billing of the local message charge *
- 4. Each Long-Distance Message Approved Toll Rates
- 5. Service Connection Charges -- See Section 5.

C. CONDITIONS

- 1. Coin Box Telephone Service may be provided at the option of the Company where the use is shared by the customer and the general public. Singular, specific businesses such as restaurants, gas stations and laundromats, where coin-operated telephones are available to the customer and the transient public are considered Coin Box Telephone Service Areas.
- 2. Coin Box Telephone Service is furnished only in connection with telephone company provided equipment. Rates for the service include the access line only. An additional charge as set forth in Section 3, will be applied for the coin telephone set provided by the Company.

CANCELLED

APR 15 1997
BY lat R.S. #5
Public Service Commission
MISSOURI

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* Approved Southwestern Bell Operator Assisted Toll Rates apply

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GENERAL EXCHANGE TARIFF

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Missouri

Section 3
First Revised Sheet 6
Cancels Original Sheet 6

LOCAL EXCHANGE SERVICE

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PAYSTATION SERVICE (Continued)

JAN 15 1997

(C)

D. RATES AND CHARGES

MISSOURI
Public Service Commission
Monthly Rate

- | | |
|--|---|
| 1. Paystation Access Line ¹ | Business One-Party local rate shall apply |
| 2. Coin Supervision | \$2.21 |
| 3. Selective Class of Call Screening | \$2.00 |
| | <u>Coin Rate²</u> |
| 3. Each outgoing local message | \$0.25 |

¹ Installation, move and change charges will be those applicable to business service.

² Upon implementation of the FCC rules preempting state regulations of payphone rates, this subsection will not apply.

(C)

FILED

APR 15 1997

MO. PUBLIC SERVICE COMMISSION

ISSUED: January 28, 1997

EFFECTIVE: April 15, 1997

BY: Michael A. Leavasseur, President

NEW LONDON TELEPHONE COMPANY

For

New London, Missouri

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LOCAL EXCHANGE SERVICES

JAN 22 1990

COIN BOX TELEPHONE SERVICE (Continued)

MISSOURI
Public Service Commission

C. CONDITIONS (Continued)

- 3. Standard booths may be furnished at rates based on cost when requested by the customer.
- 4. Additional stations, without dials, for answering incoming calls only, may be provided if a notice advising the public of such a station(s) is posted near the Coin-Box Telephone.
- 5. One (1) directory listing per Coin-Box Telephone may be provided without additional charge.
- 6. Flat-rate telephone service may be provided on the same premises as a Coin-Box Telephone, providing it is not made available for public use.
- 7. The customer to Coin-Box Telephone Service will be in control of the key to the coin-collection receptacle. He will be responsible for collecting all coins from the coin receptacle, as required. The customer is financially responsible for all local line charges, as well as toll charges for calls to and from the coin box access line.
- 8. Dial tone will be provided without the use of a coin.

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BY 1st R.S. #6
Public Service Commission
MISSOURI

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New London, Missouri

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 6
NEW LONDON TELEPHONE COMPANY
Missouri

Section 3
Fifth Revised Sheet 7
Cancels Fourth Revised Sheet 7

LOCAL EXCHANGE SERVICE

TOTAL TALK PACK

A. General

1. Total Talk Pack is an optional service package. The package permits a customer to receive services and features for a flat monthly rate, for each Total Talk Pack subscriber line provided. Total Talk Pack includes the following services:¹

- a. Residential² or Business³ One-Party Line (includes Touch Tone capability) (C)
- b. Three-Way Calling & Call Waiting (Custom Calling Services)
- c. Caller ID Deluxe, Anonymous Call Rejection, & Priority Ringing (Advanced Calling Services)
- d. Inside Wire Protection Plan (deregulated service)

B. Conditions and Limitations

- 1. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply as part of this bundle.
- 2. Total Talk Pack customers may terminate their enrollment in the Plan at any time upon notice to the company.
- 3. Unless terminated by the Total Talk Pack customer or the Company, a customer will remain enrolled in the Plan, as amended from time-to-time, with any applicable changes in rate, for as long as the Plan continues to be offered by the Company.
- 4. Service Charges, as described in Section 5 of this tariff, apply to requests for new and additional Total Talk Pack lines, and moves of existing lines. Service Charges will not apply when the Total Talk Pack replaces existing Local Exchange Service or if the customer requests a change from the Total Talk Pack back to Local Exchange Service.
- 5. Total Talk Pack customers are not eligible for discounts or promotional offerings (outside of this bundle) associated with the Custom Calling and Advanced Calling Services included in the Plan, unless specifically provided for in a promotional offering.

¹ Customers must also subscribe to TDS Long Distance's Total Talk Pack.

² This service is grandfathered to existing Residential customers effective January 7, 2009. The service will not be available to new customers after this date.

³ This service is grandfathered to existing Business customers effective December 30, 2010. This service will not be available to new customers after this date. (C)
(C)

ISSUED: November 30, 2010

EFFECTIVE: December 30, 2010

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 6
NEW LONDON TELEPHONE COMPANY
Missouri

Section 3
Fourth Revised Sheet 7
Cancels Third Revised Sheet 7

LOCAL EXCHANGE SERVICE

TOTAL TALK PACK

A. General

1. Total Talk Pack is an optional service package. The package permits a customer to receive services and features for a flat monthly rate, for each Total Talk Pack subscriber line provided. Total Talk Pack includes the following services:¹
 - a. Residential² or Business One-Party Line (includes Touch Tone capability) (C)
 - b. Three-Way Calling & Call Waiting (Custom Calling Services)
 - c. Caller ID Deluxe, Anonymous Call Rejection, & Priority Ringing (Advanced Calling Services)
 - d. Inside Wire Protection Plan (deregulated service)

B. Conditions and Limitations

1. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply as part of this bundle.
2. Total Talk Pack customers may terminate their enrollment in the Plan at any time upon notice to the company.
3. Unless terminated by the Total Talk Pack customer or the Company, a customer will remain enrolled in the Plan, as amended from time-to-time, with any applicable changes in rate, for as long as the Plan continues to be offered by the Company.
4. Service Charges, as described in Section 5 of this tariff, apply to requests for new and additional Total Talk Pack lines, and moves of existing lines. Service Charges will not apply when the Total Talk Pack replaces existing Local Exchange Service or if the customer requests a change from the Total Talk Pack back to Local Exchange Service.
5. Total Talk Pack customers are not eligible for discounts or promotional offerings (outside of this bundle) associated with the Custom Calling and Advanced Calling Services included in the Plan, unless specifically provided for in a promotional offering.

- ¹ Customers must also subscribe to TDS Long Distance's Total Talk Pack. (T)
- ² This service is grandfathered to existing Residential customers effective January 7, 2009. (C)
- The service will not be available to new customers after this date. (C)

ISSUED: November 25, 2008

EFFECTIVE: January 7, 2009

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 6
NEW LONDON TELEPHONE COMPANY
Missouri

Section 3
Third Revised Sheet 7
Cancels Second Revised Sheet 7

LOCAL EXCHANGE SERVICE

TOTAL TALK PACK

A. General

1. Total Talk Pack is an optional service package. The package permits a customer to receive services and features for a flat monthly rate, for each Total Talk Pack subscriber line provided. Total Talk Pack includes the following services:¹
 - a. Residential or Business One-Party Line (includes Touch Tone capability) (T)
 - b. Three-Way Calling & Call Waiting (Custom Calling Services)
 - c. Caller ID Deluxe, Anonymous Call Rejection, & Priority Ringing (Advanced Calling Services)
 - d. Inside Wire Protection Plan (deregulated service)

B. Conditions and Limitations

1. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply as part of this bundle.
2. Total Talk Pack customers may terminate their enrollment in the Plan at any time upon notice to the company.
3. Unless terminated by the Total Talk Pack customer or the Company, a customer will remain enrolled in the Plan, as amended from time-to-time, with any applicable changes in rate, for as long as the Plan continues to be offered by the Company.
4. Service Charges, as described in Section 5 of this tariff, apply to requests for new and additional Total Talk Pack lines, and moves of existing lines. Service Charges will not apply when the Total Talk Pack replaces existing Local Exchange Service or if the customer requests a change from the Total Talk Pack back to Local Exchange Service.
5. Total Talk Pack customers are not eligible for discounts or promotional offerings (outside of this bundle) associated with the Custom Calling and Advanced Calling Services included in the Plan, unless specifically provided for in a promotional offering.

¹ Customers must also subscribe to TDS True Talk's Total Talk Pack.

ISSUED: September 14, 2004

BY: Paul E. Pederson, Vice-President

CANCELLED
January 7, 2009
Missouri Public
Service Commission
JI-2009-0403

EFFECTIVE: October 14, 2004

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 6
NEW LONDON TELEPHONE COMPANY
Missouri

Section 3
Second Revised Sheet 7
Cancels First Revised Sheet 7

LOCAL EXCHANGE SERVICE

Missouri Public
Service Commission

TOTAL TALK PACK

REC'D MAY 05 2003 (N)

A. General

1. Total Talk Pack is an optional service package. The package permits a customer to receive services and features for a flat monthly rate, for each Total Talk Pack subscriber line provided. Total Talk Pack includes the following services:¹
 - a. Residential One-Party Line (includes Touch Tone capability)
 - b. Three-Way Calling & Call Waiting (Custom Calling Services)
 - c. Caller ID Deluxe, Anonymous Call Rejection, & Priority Ringing (Advanced Calling Services)
 - d. Inside Wire Protection Plan (deregulated service)

B. Conditions and Limitations

1. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply as part of this bundle.
2. Total Talk Pack customers may terminate their enrollment in the Plan at any time upon notice to the company.
3. Unless terminated by the Total Talk Pack customer or the Company, a customer will remain enrolled in the Plan, as amended from time-to-time, with any applicable changes in rate, for as long as the Plan continues to be offered by the Company.
4. Service Charges, as described in Section 5 of this tariff, apply to requests for new and additional Total Talk Pack lines, and moves of existing lines. Service Charges will not apply when the Total Talk Pack replaces existing Local Exchange Service or if the customer requests a change from the Total Talk Pack back to Local Exchange Service.
5. Total Talk Pack customers are not eligible for discounts or promotional offerings (outside of this bundle) associated with the Custom Calling and Advanced Calling Services included in the Plan, unless specifically provided for in a promotional offering.

¹ Customers must also subscribe to TDS True Talk's Total Talk Pack.

(N)

CANCELLED

OCT 14 2004

32RS 7

Public Service Commission
MISSOURI

ISSUED: May 5, 2003

EFFECTIVE: June 5, 2003

BY: Paul E. Pederson, Vice-President

Missouri Public
Service Commission

FILED JUN 05 2003

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 6
NEW LONDON TELEPHONE COMPANY
Missouri

Section 3
First Revised Sheet 7
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LOCAL EXCHANGE SERVICE

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Public Service Commission

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JUN 05 2003

by 2ndRS 7
Public Service Commission
MISSOURI

(D)

FILED

APR 15 1997

MO.PUBLICSERVICECOMM

ISSUED: January 28, 1997

EFFECTIVE: April 15, 1997

BY: Michael A. Leavasseur, President

NEW LONDON TELEPHONE COMPANY

For New London, Missouri

LOCAL EXCHANGE SERVICE

CUSTOMER-OWNED COIN TELEPHONE SERVICE (COCOTS)

RECEIVED

JAN 22 1990

A. General

MISSOURI

1. Customer-Owned Coin Telephone Service is offered for use with a customer-provided coin telephone. Customer-Owned Coin Telephone Service includes coin, coinless, card reader or a combination of a coin/card reader telephone. This would include cordless telephones with the above characteristics.
2. Customer-Owned Coin Telephone Service is furnished to customers(1) opting to provide a means for the general public, transients and/or collective groups to place local and/or toll calls.
3. All attachment of Customer-Owned Coin Telephones to the network must be made pursuant to the Rules and Regulations set forth in this Tariff.
4. Customer-Owned Pay Telephone Service is a two-way or, optionally, one-way originating only business exchange access line composed of the serving central office line equipment with Selective Class of Call Screening treatment (where available), all outside plant facilities needed to connect the serving central office with the customer's premises and the network interface. These facilities are Telephone Company provided and maintained, and provide access to and from the telecommunications network for long distance service and local calling. Billed Number Screening is provided at no charge.(2)
5. Selective Class of Call Screening enables the customer to restrict outgoing operator-handled calls from the service point to only those calls which are charged to a called telephone, a third number, or a calling card account. No variation or alteration of the screening codes, billing restrictions, applicable access or other general provision of Selective Class of Call Screening will be permitted.

Public Service Commission

CANCELLED

APR 15 1997

By Let R.S. #7

- (1) For purposes of this Tariff, the term "customer" is defined as the party who is responsible for payment of the Customer-Owned Coin Telephone access line.
- (2) Billed Number Screening restricts certain incoming calls, such as collect calls placed over the Company's network, from being billed to the Customer-Owned Coin Telephone.

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JAN 28 1990
90 - 34

Public Service Commission
Jan. 28, 1990

DATE OF ISSUE

JAN 22 1990

DATE EFFECTIVE

Jan. 28, 1990

ISSUED BY Robert A. Wilder, Vice President

New London, Missouri

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 6
NEW LONDON TELEPHONE COMPANY
Missouri

Section 3
Sixth Revised Sheet 8
Cancels Fifth Revised Sheet 8

LOCAL EXCHANGE SERVICE

TOTAL TALK PACK (Continued)

B. Conditions and Limitations (Continued)

- 6. The Plan may not be combined with any other optional toll calling plan service, except for those specified in this offering.
- 7. Customers enrolled in the Plan, who fail to pay the entire rate per month, will have all existing Total Talk Pack services converted to the applicable tariff rates. Service Charges will not apply for converting services back to tariff rates. Such customers will not be permitted to re-enroll in this Plan until such time as all associated unpaid balances are satisfactorily paid in full.

C. Rates¹

	<u>Rate Per Month</u>	
1. Residence ²		
Local Bundle, per line	\$27.00	
2. Business ³		(C)
Local Bundle, per line	\$37.05	

¹ Customers must also subscribe to TDS Long Distance's Total Talk Pack to be eligible for this rate.

² This service is grandfathered to existing Residential customers effective January 7, 2009. The service will not be available to new customers after this date.

³ This service is grandfathered to existing Business customers effective December 30, 2010. This service will not be available to new customers after this date. (C)
(C)

ISSUED: November 30, 2010

EFFECTIVE: December 30, 2010

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 6
NEW LONDON TELEPHONE COMPANY
Missouri

Section 3
Fifth Revised Sheet 8
Cancels Fourth Revised Sheet 8

LOCAL EXCHANGE SERVICE

TOTAL TALK PACK (Continued)

B. Conditions and Limitations (Continued)

- 6. The Plan may not be combined with any other optional toll calling plan service, except for those specified in this offering.
- 7. Customers enrolled in the Plan, who fail to pay the entire rate per month, will have all existing Total Talk Pack services converted to the applicable tariff rates. Service Charges will not apply for converting services back to tariff rates. Such customers will not be permitted to re-enroll in this Plan until such time as all associated unpaid balances are satisfactorily paid in full.

C. Rates¹

	<u>Rate Per Month</u>	
1. Residence ²		(C)
Local Bundle, per line	\$27.00	
2. Business		
Local Bundle, per line	\$37.05	

¹ Customers must also subscribe to TDS Long Distance's Total Talk Pack to be eligible for this rate (T)

² This service is grandfathered to existing Residential customers effective January 7, 2009. The service will not be available to new customers after this date. (C)
(C)

ISSUED: November 25, 2008

EFFECTIVE: January 7, 2009

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 6
NEW LONDON TELEPHONE COMPANY
Missouri

Section 3
Fourth Revised Sheet 8
Cancels Third Revised Sheet 8

LOCAL EXCHANGE SERVICE

TOTAL TALK PACK (Continued)

B. Conditions and Limitations (Continued)

- 6. The Plan may not be combined with any other optional toll calling plan service, except for those specified in this offering.
- 7. Customers enrolled in the Plan, who fail to pay the entire rate per month, will have all existing Total Talk Pack services converted to the applicable tariff rates. Service Charges will not apply for converting services back to tariff rates. Such customers will not be permitted to re-enroll in this Plan until such time as all associated unpaid balances are satisfactorily paid in full.

C. Rates¹

	<u>Rate Per Month</u>	
1. Residence		
Local Bundle, per line	\$27.00	
2. Business		(N)
Local Bundle, per line	\$37.05	 (N)

¹ Customers must also subscribe to TDS True Talk's Total Talk Pack to be eligible for this rate.

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 6
NEW LONDON TELEPHONE COMPANY
Missouri

Section 3
Third Revised Sheet 8
Cancels Second Revised Sheet 8

LOCAL EXCHANGE SERVICE

Missouri Public
Service Commission

TOTAL TALK PACK (Continued)

REC'D MAY 05 2003^(N)

B. Conditions and Limitations (Continued)

- 6. The Plan may not be combined with any other optional toll calling plan service, except for those specified in this offering.
- 7. Customers enrolled in the Plan, who fail to pay the entire rate per month, will have all existing Total Talk Pack services converted to the applicable tariff rates. Service Charges will not apply for converting services back to tariff rates. Such customers will not be permitted to re-enroll in this Plan until such time as all associated unpaid balances are satisfactorily paid in full.

C. Rates¹

	<u>Rate Per Month</u>	
1. Residence		
Local Bundle, per line	\$27.00	(N)

CANCELLED

OCT 14 2004
By *4HRS 8*
Public Service Commission
MISSOURI

¹ Customers must also subscribe to TDS True Talk's Total Talk Pack to be eligible for this rate.

ISSUED: May 5, 2003

BY: Paul E. Pederson, Vice-President

EFFECTIVE: June 5, 2003
Missouri Public
Service Commission

FILED JUN 05 2003

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 6
NEW LONDON TELEPHONE COMPANY
Missouri

Section 3
Second Revised Sheet 8
Cancels First Revised Sheet 8

LOCAL EXCHANGE SERVICE

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JAN 15 1997

MISSOURI
Public Service Commission

(D)

CANCELLED

JUN 05 2003
By 3rd R58
Public Service Commission
MISSOURI

(D)

FILED

APR 15 1997

MO.PUBLICSERVICECOMM

ISSUED: January 28, 1997

EFFECTIVE: April 15, 1997

BY: Michael A. Leavasseur, President

LOCAL EXCHANGE SERVICE

CUSTOMER-OWNED COIN TELEPHONE SERVICE (COCOTS) (Continued)

MISSOURI
PUBLIC SERVICE COMMISSION

SEP 27 1996

A. GENERAL (Continued)

6. Intercept will be provided for one-way service (where available).
7. Customer-Owned Coin Telephones must be connected to a Customer-Owned Coin Telephone Access Line, at the rates specified in this Tariff. A maximum of one (1) customer-owned telephone and one (1) extension may be connected to a Customer-Owned Coin Telephone access line.
8. Selective Class of Call Screening must be provided where available. Any customer who offers Customer-Owned Pay Telephone Service where Selective Class of Call Screening is not available, nonetheless assumes full and complete responsibility for all calls billed to the line.
9. Section 2, Rules and Regulations, of this Tariff is applicable to the provision of Customer-Owned Pay Telephone Service.
10. For Customer-Owned Pay Telephone Service, a network interface will be installed at a location determined by the Company, which is reasonably accessible to the premises to be served by the Customer Owned Pay Telephone Service. (C)
11. Directory listings may be provided under the regulations governing the furnishing of listings for business subscribers. (C)
12. The network interface is the point of connection with the telecommunications network and is the termination of the Customer-Owned Pay Telephone Service. It will be Company provided and maintained.

CANCELLED

APR 15 1997
BY 2nd R.S.#8
Public Service Commission
MISSOURI

B. RESPONSIBILITY OF THE CUSTOMER

1. The customer shall be responsible for the installation, operation and maintenance of the customer-provided instrument implemented pay telephone used in connection with this service.
2. The customer shall be responsible for the payment of all charges for service provided to the Company pursuant to the Company's tariffs. (C)
(C)

OCT 28 1996

MISSOURI PUBLIC SERVICE COMMISSION

ISSUED: September 27, 1996

EFFECTIVE: October 28, 1996

BY: Michael A. Leavasseur, President

NEW LONDON TELEPHONE COMPANY

For New London, Missouri

LOCAL EXCHANGE SERVICE

RECEIVED

CUSTOMER-OWNED COIN TELEPHONE SERVICE (COCOTS) (Continued) ^{JAN 22 1990}

A. GENERAL (Continued)

MISSOURI
Public Service Commission

- 6. Intercept will be provided for one-way service (where available).
- 7. Customer-Owned Coin Telephones must be connected to a Customer-Owned Coin Telephone Access Line, at the rates specified in this Tariff. A maximum of one (1) customer-owned telephone and one (1) extension may be connected to a Customer-Owned Coin Telephone access line.
- 8. Selective Class of Call Screening must be provided where available. Any customer who offers Customer-Owned Pay Telephone Service where Selective Class of Call Screening is not available, nonetheless assumes full and complete responsibility for all calls billed to his line.
- 9. Section 2, Rules and Regulations, of this Tariff is applicable to the provision of Customer-Owned Pay Telephone Service.
- 10. Directory listings may be provided under the regulations governing the furnishing of listings for business subscribers.
- 11. For Customer-Owned Pay Telephone Service, a network interface will be installed at a location determined by the Company, which is accessible to the customer.
- 12. The network interface is the point of connection with the telecommunications network and is the termination of the Customer-Owned Pay Telephone Service. It will be Company provided and maintained.
- 13. The maximum allowable charge for local calls on a customer-owned pay telephone shall be \$.25.

B. RESPONSIBILITY OF THE CUSTOMER

- 1. The customer shall be responsible for the installation, operation, maintenance of the customer-provided instrument implemented on the telephone used in connection with this service.
- 2. The customer shall be responsible for the payment of charges for all local and toll messages originating from or accepted at this type of service, including any Directory Assistance calls. Local calls as stated in this Tariff, will apply on all local 7-digit calls excluding those local Feature Group B calls required to access an interexchange carrier.

CANCELLED

OCT 28 1996

Public Service Commission
MISSOURI

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JAN 28 1990

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Jan. 28, 1990

ISSUED BY Robert A. Wilder, Vice President

New London, Missouri

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 6
NEW LONDON TELEPHONE COMPANY
Missouri

Section 3
Fifth Revised Sheet 9
Cancels Fourth Revised Sheet 9

LOCAL EXCHANGE SERVICE

STAR PACKAGES

A. General

1. The STAR Packages are optional service bundles. Each package permits a customer to receive services and features for a flat monthly rate, for each STAR Package subscriber line provided. The STAR Package options include the following services:

- a) 3 STAR Standard Package (C)
Includes: Residential One-Party Line, Caller ID Deluxe, Call Waiting/Cancel Call Waiting, Call Forwarding and Preferred Call Forwarding. ² (T)

The 3 STAR Package can be upgraded to include Anonymous Call Rejection, Three-Way Calling, Priority Ringing, Special Call Acceptance, and Personal Voicemail. The charge for this upgrade is set forth in C.2 following.

- b) 4 STAR Standard Package (T)
Includes: Residential One-Party Line, Caller ID Deluxe, Call Waiting/Cancel Call Waiting, Call Forwarding, Preferred Call Forwarding, Anonymous Call Rejection, and 300 Minutes of Long Distance¹ calling

The 4 STAR Package can be upgraded to include Three-Way Calling, Priority Ringing, Special Call Acceptance and Personal Voicemail. The charge for this upgrade is set forth in C.2 following.

- c) 5 STAR Standard Package (T)
Includes: Residential One-Party Line,, Caller ID Deluxe, Call Waiting/Cancel Call Waiting, Call Forwarding, 3-Way Calling, Anonymous Call Rejection, Priority Ringing, Special Call Acceptance, Preferred Call Forwarding, Personal Voice Mail, and Unlimited Long Distance¹ calling

1 Customers must also subscribe to the corresponding TDS Long Distance STAR Plan. (D)
 2 Customers subscribing to TDS Long Distance STAR Plan will receive 30 minutes of calling at no charge. (T)

ISSUED: February 18, 2011

EFFECTIVE: March 21, 2011

BY: Joel Dohmeier, Vice-President

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 6
NEW LONDON TELEPHONE COMPANY
Missouri

Section 3
Fourth Revised Sheet 9
Cancels Third Revised Sheet 9

LOCAL EXCHANGE SERVICE

STAR PACKAGES

A. General

1. The STAR Packages are optional service bundles. Each package permits a customer to receive services and features for a flat monthly rate, for each STAR Package subscriber line provided. The STAR Package options include the following services:

- a) 3 STAR Standard Package¹
Includes: Residential One-Party Line, Caller ID Deluxe, Call Waiting/Cancel Call Waiting, Call Forwarding and Preferred Call Forwarding.³ (C)

The 3 STAR Package can be upgraded to include Anonymous Call Rejection, Three-Way Calling, Priority Ringing, Special Call Acceptance, and Personal Voicemail. The charge for this upgrade is set forth in C.2 following.

- b) 4 STAR Standard Package
Includes: Residential One-Party Line, Caller ID Deluxe, Call Waiting/Cancel Call Waiting, Call Forwarding, Preferred Call Forwarding, Anonymous Call Rejection, and 300 Minutes of Long Distance² calling

The 4 STAR Package can be upgraded to include Three-Way Calling, Priority Ringing, Special Call Acceptance and Personal Voicemail. The charge for this upgrade is set forth in C.2 following.

- c) 5 STAR Standard Package
Includes: Residential One-Party Line, Caller ID Deluxe, Call Waiting/Cancel Call Waiting, Call Forwarding, 3-Way Calling, Anonymous Call Rejection, Priority Ringing, Special Call Acceptance, Preferred Call Forwarding, Personal Voice Mail, and Unlimited Long Distance² calling

1 Customers must also subscribe to TDS Telecom's high speed data.

2 Customers must also subscribe to the corresponding TDS Long Distance STAR Plan.

3 Customers subscribing to TDS Long Distance STAR Plan will receive 30 minutes of calling at no charge.

(N)
(N)

CANCELLED
March 21, 2011
Missouri Public
Service Commission
JI-2011-0422

ISSUED: May 6, 2009

EFFECTIVE: June 5, 2009

BY: Jeff Jung, Vice-President

Filed
Missouri Public
Service Commission
JI-2009-0783

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 6
NEW LONDON TELEPHONE COMPANY
Missouri

Section 3
Third Revised Sheet 9
Cancels Second Revised Sheet 9

LOCAL EXCHANGE SERVICE

STAR PACKAGES

(N)

A. General

1 The STAR Packages are optional service bundles. Each package permits a customer to receive services and features for a flat monthly rate, for each STAR Package subscriber line provided. The STAR Package options include the following services:

- a) 3 STAR Standard Package¹
Includes: Residential One-Party Line, Caller ID Deluxe, Call Waiting/Cancel Call Waiting, Call Forwarding, Preferred Call Forwarding and 30 Minutes of Long Distance² Calling

The 3 STAR Package can be upgraded to include Anonymous Call Rejection, Three-Way Calling, Priority Ringing, Special Call Acceptance, and Personal Voicemail. The charge for this upgrade is set forth in C.2 following.

- b) 4 STAR Standard Package
Includes: Residential One-Party Line, Caller ID Deluxe, Call Waiting/Cancel Call Waiting, Call Forwarding, Preferred Call Forwarding, Anonymous Call Rejection, and 300 Minutes of Long Distance² calling

The 4 STAR Package can be upgraded to include Three-Way Calling, Priority Ringing, Special Call Acceptance and Personal Voicemail. The charge for this upgrade is set forth in C.2 following.

- c) 5 STAR Standard Package
Includes: Residential One-Party Line, Caller ID Deluxe, Call Waiting/Cancel Call Waiting, Call Forwarding, 3-Way Calling, Anonymous Call Rejection, Priority Ringing, Special Call Acceptance, Preferred Call Forwarding, Personal Voice Mail, and Unlimited Long Distance² calling

1 Customers must also subscribe to TDS Telecom's high speed data.

2 Customers must also subscribe to the corresponding TDS Long Distance STAR Plan.

(N)

ISSUED: November 25, 2008

BY: Jeff Jung, Vice-President

Cancelled
June 05, 2009
Missouri Public
Service Commission
JI-2009-0783

EFFECTIVE: January 7, 2009

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Missouri Public
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GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 6
NEW LONDON TELEPHONE COMPANY
Missouri

Section 3
Second Revised Sheet 9
Cancels First Revised Sheet 9

LOCAL EXCHANGE SERVICE

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JAN 15 1997

MISSOURI
Public Service Commission

(D)

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APR 15 1997

MO. PUBLIC SERVICE COMM

ISSUED: January 28, 1997

EFFECTIVE: April 15, 1997

BY: Michael A. Leavasseur, President

CANCELLED
January 7, 2009
Missouri Public
Service Commission
JI-2009-0403

LOCAL EXCHANGE SERVICE

CUSTOMER-OWNED COIN TELEPHONE SERVICE (COCOTS) (Continued) **SEP 27 1996**

B. RESPONSIBILITY OF THE CUSTOMER (Continued)

3. The customer-provided instrument-implemented pay telephone must be registered in compliance with Part 68 of the FCC's Registration Program or connected behind an FCC-registered coupler and have the following operational characteristics:

- a. Must be able to access the Telephone Company provided operator at no charge and without using a coin.
- b. Must be able to access 911 Emergency Service, where available, at no charge and without using a coin.
- c. Must be able to access Directory Assistance.
- d. Must be able to complete local and toll calls.
- e. Must provide on or near its phones such consumer information as required by state and federal law. (C)
- f. The customer must comply with all applicable federal state and local laws and regulations concerning the use of this type of telephone by disabled and/or hearing impaired persons. (M) (C)

(C)
|
(M) (C)
|
(M)
|
(M)

CANCELLED

APR 15 1997
BY 2nd P.S. #9
Public Service Commission
MISSOURI

FILED

(M) - Material previously appeared on Original Sheet 10 as paragraph h.

(M) - Material now appears on First Revised Sheet 10 as paragraph 4.

OCT 28 1996

ISSUED: September 27, 1996

EFFECTIVE: October 28, 1996

BY: Michael A. LeaVesseur, President

NEW LONDON TELEPHONE COMPANY

For

New London, Missouri

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LOCAL EXCHANGE SERVICES

CUSTOMER-OWNED COIN TELEPHONE SERVICE (COCOTS) (Continued)

JAN 22 1990

B. RESPONSIBILITY OF THE CUSTOMER (Continued)

MISSOURI

Public Service Commission

3. The customer-provided instrument-implemented pay telephone must be registered in compliance with Part 68 of the FCC's Registration Program or connected behind an FCC-registered coupler and have the following operational characteristics:

- a. Must be able to access the Telephone Company provided operator at no charge and without using a coin.
- b. Must be able to access 911 Emergency Service, where available, at no charge and without using a coin.
- c. Must be able to access Directory Assistance.
- d. Must be able to complete local and toll calls.

CANCELLED

OCT 28 1996

e. Must provide and attach to the set, instructions including specific instructions for the above refunds and complaints, one-way calling if so equipped distance access instructions, that the customer-provided pay set is not the Telephone Company's public telephone. Said instructions shall also show the set's working telephone number and include a local or toll free number to allow the public to directly contact the private coin phone owner.

BY *let R.S. #9*
Public Service Commission
MISSOURI

f. Must provide and attach to the set, a notice that detailed toll billing records showing date and time of all calls, together with the called numbers, will be provided by the Company to the Customer-Owned Coin Telephone Service customer, who shall be identified by name in said notice.

g. The Customer-Owned Coin Telephone Service customer shall indemnify and hold the Company harmless from any and all loss, damage, and expense occasioned by or arising out of claims for injury to persons or damage to property caused by or contributed to by the provision of detailed toll billing records to the Customer-Owned Coin Telephone Service customer by the Company, including but not limited to, any disclosure of said detailed toll billing records by the Customer-Owned Coin Telephone customer.

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JAN 28 1990
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Public Service Commission

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Jan. 28, 1990

ISSUED BY

Robert A. Wilder, Vice President

New London, Missouri

GENERAL EXCHANGE TARIFF

P S.C. MO. NO. 6
NEW LONDON TELEPHONE COMPANY
Missouri

Section 3
Third Revised Sheet 10
Cancels Second Revised Sheet 10

LOCAL EXCHANGE SERVICE

STAR PACKAGES (Continued)

B. Conditions and Limitations

- 1 Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply as part of this Package.
- 2 STAR Package customers may terminate their Package at any time upon notice to the company
- 3 Unless terminated by the STAR Package customer or the Company, a customer will remain enrolled in the Package, as amended from time-to-time, with any applicable changes in rate, for as long as the Plan continues to be offered by the Company.
- 4 Service Charges, as described in Section 5 of this tariff, apply to requests for new and additional STAR Package lines, and moves of existing lines. Service Charges will not apply when the STAR Package replaces existing Local Exchange Service or if the customer requests a change from the STAR Package back to Local Exchange Service.
- 5 A Package Change Fee will apply when a customer goes from the 4 STAR or 5 STAR Package to the 3 STAR or 4 STAR Package. Customers may upgrade their Packages without incurring a charge.
- 6 STAR Package customers are not eligible for discounts or promotional offerings outside of this Package, unless specifically provided for in a promotional offering.
- 7 The Package may not be combined with any other optional toll calling plan service, except for those specified in this offering
- 8 Customers may upgrade their Voice Mail Service package for an additional fee.
- 9 Customers who fail to pay the entire Package rate per month will have all STAR Package optional features removed. The customer will then be converted to the tariffed Basic Local service rate. Service Charges will not apply for converting services back to tariff rates. Such customers will not be permitted to re-enroll in this any of the Packages until such time as all associated unpaid balances are satisfactorily paid in full.

C. Rates

	<u>Rate Per Month</u>
1 Residence	
a) 3 STAR Standard Package, per line	\$29.99
b) 4 STAR Standard Package, per line	\$39.99
c) 5 STAR Standard Package, per line	\$49.99
2. Package Upgrade	\$5.00
3. Package Change Fee	\$7.50

(N)

(N)

ISSUED: November 25, 2008

EFFECTIVE: January 7, 2009

BY: Jeff Jung, Vice-President

FILED
Missouri Public
Service Commission
JI-2009-0403

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 6
NEW LONDON TELEPHONE COMPANY
Missouri

Section 3
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Cancels First Revised Sheet 10

LOCAL EXCHANGE SERVICE

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JAN 15 1997

MISSOURI
Public Service Commission

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MO. PUBLIC SERVICE COMM

ISSUED: January 28, 1997

BY: Michael A. LeVesseur, President

CANCELLED
January 7, 2009
Missouri Public
Service Commission
JI-2009-0403

EFFECTIVE: April 15, 1997

LOCAL EXCHANGE SERVICE

CUSTOMER-OWNED COIN TELEPHONE SERVICE (COCOTS) (Continued) **SEP 27 1996**

B. RESPONSIBILITY OF THE CUSTOMER (Continued)

- 4. The Customer-Owned Coin Telephone Service customer shall indemnify and hold (T) (M) the Company harmless from any and all loss, damage, and expense occasioned by or arising out of claims for injury to persons or damage to property caused by or contributed to by the provision of detailed toll billing records to the Customer-Owned Coin telephone Service customer by the Company, including but not limited to, any disclosure of said detailed toll billing records by the Customer-Owned Coin Telephone customer. (M)
- 5. The customer must obtain all necessary certificates/approvals from the Missouri Public Service Commission's Rules and Regulations regarding the use of customer-provided, coin telephones. (C) | (C)
- 6. Any federal, state, or local taxes on the Customer Owned Pay Telephone or calls made from that phone are the responsibility of the customer. **CANCELLED** (N) | (N)

C. VIOLATION OF REGULATIONS

- 1. Where any customer-provided coin-telephone is in violation of Missouri Tariff, the Company may notify the customer in writing of the violation. (T)
- 2. The customer shall discontinue use of the customer-provided coin-telephone or correct the violation and notify the Company in writing within five (5) days after receipt of such notice that the violation has been corrected. (T)
- 3. Failure of the customer to discontinue such use or to correct the violation will result in the suspension of the customer's service until such time as the customer complies with the provisions of this Tariff. (T)

APR 15 1997
BY 2nd R.S. #10
Public Service Commission
MISSOURI

FILED

(M) - Material previously appeared on Original Sheet 9 as paragraph g.

OCT 28 1996

ISSUED: September 27, 1996

EFFECTIVE: October 28, 1996

BY: Michael A. Leavesseur, President

NEW LONDON TELEPHONE COMPANY

For New London, Missouri

LOCAL EXCHANGE SERVICES

RECEIVED

CUSTOMER-OWNED COIN TELEPHONE SERVICE (COCOTS) (Continued)

JAN 22 1990

B. RESPONSIBILITY OF THE CUSTOMER (Continued)

MISSOURI
Public Service Commission

- h. The customer must comply with all applicable federal, state, and local laws and regulations concerning the use of this type of telephone by disabled and/or hearing impaired persons.
- i. The customer must comply with the Public Service Commission's Rules and Regulations regarding the use of customer-provided, coin telephones. The customer must also comply with the requirement that the charge for all local calls may not exceed \$.25, as specified in the Public Service Commission Report and Order in Case No. TC-84-233 issued on September 23, 1985.
- j. Customer-provided coin telephones are provided only for the use of customers and authorized users.
- k. Where any customer-provided coin-telephone is in violation of this Tariff, the Company will notify the customer in writing of the violation.
- l. The customer shall discontinue use of the customer-provided coin-telephone or correct the violation and notify the Company in writing within five (5) days after receipt of such notice that the violation has been corrected.
- m. Failure of the customer to discontinue such use or to correct the violations will result in the suspension of the customer's service until such time as the customer complies with the provisions of this Tariff.

C. RATES

	S&E Rate	Monthly Rate	NRC
1. Customer-Owned Coin Service		\$25.00	(1)
2. Selective Class of Call Screening(2)		4.00	(1)
3. Unmeasured Flat Rate Usage Charge		25.00	N/A

CANCELLED

OCT 28 1996

BY Public Service Commission MISSOURI

FILED

- (1) Service Connection Charges apply -- Selective Class of Call Screening is required on all Customer-Owned Coin-Telephone Access Lines served from offices equipped to provide Selective Class of Call Screening.

Public Service Commission

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Jan 28, 1990

ISSUED BY

Robert A. Wilder, Vice President

New London, Missouri

GENERAL EXCHANGE TARIFF

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NEW LONDON TELEPHONE COMPANY
Missouri

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Cancels First Revised Sheet 11
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LOCAL EXCHANGE SERVICE

JAN 15 1997

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MISSOURI
Public Service Commission

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MO. PUBLIC SERVICE COMM

ISSUED: January 28, 1997

EFFECTIVE: April 15, 1997

BY: Michael A. LeVesseur, President

LOCAL EXCHANGE SERVICE

CUSTOMER-OWNED COIN TELEPHONE SERVICE (COCOTS) (Continued) SEP 27 1996

D. RATES

	S&E Code	Monthly Rate	(NRC)	(T)	(M)
1. Customer-Owned Coin Service	COCOTS	\$22.10	(1)	(C)	
2. Selective Class of Call Screening (2)		2.00	(1)	(C)	(D)

- (1) Service Connection Charges apply -- See Section 5.
- (2) Selective Class of Call Screening is required on all Customer Owned Coin-Telephone Access Lines served from offices equipped to provide Selective Class of Call Screening. (M)
- 3. Where custom calling service is desired, charges as specified in the appropriate sections of this Tariff are applicable to Customer-Owned Coin Telephone access lines. (D)

CANCELLED

APR 15 1997 #
 BY 2 R.S. 11
 Public Service Commission
 MISSOURI

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(M) - Material previously appeared on Original Sheet 10.

OCT 28 1996

ISSUED: September 27, 1996

EFFECTIVE: October 28, 1996

BY: Michael A. LeVesseur, President

NEW LONDON TELEPHONE COMPANY

For

New London, Missouri

RECEIVED

LOCAL EXCHANGE SERVICES

JAN 22 1990

CUSTOMER-OWNED COIN TELEPHONE SERVICE (COCOTS) (Continued)

MISSOURI

Public Service Commission

C. RATES (Continued)

- 4. Where custom calling service is desired, charges as specified in the appropriate sections of this Tariff, are applicable this Tariff, are applicable to Customer-Owned Coin Telephone access lines.
- 5. Rates and charges contemplate a normal business exchange access line installation.

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BY 1st R.S #11
Public Service Commission
MISSOURI

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JAN 28 1990
90 - 34
Public Service Commission

DATE OF ISSUE JAN 22 1990

DATE EFFECTIVE Jan 28, 1990

ISSUED BY Robert A. Wilder, Vice President

New London, Missouri

NEW LONDON TELEPHONE COMPANY

For New London, Missouri

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LOCAL EXCHANGE SERVICE

JAN 22 1990

EMPLOYEES TELEPHONE SERVICE

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Public Service Commission

A. GENERAL

- 1. Employees Telephone Service is offered to all permanent, full-time employees at their listed permanent residence when such service is provided by the Company.

B. RATES

- 1. All craft, clerical and management personnel who reside within an area served by the Company shall be granted a 100% concession on local service.
- 2. No concession for toll message services is made to employees.

C. CONDITIONS

- 1. Employees Telephone Service at their residence is available to all full-time employees of the Company having at least three (3) months continuous service with the Company.
- 2. One (1) primary listing may be provided in the name of the employee (except that the listing of a married woman may be in hers or her husbands name).
- 3. Retired company employees who reside in exchanges operated by the Company shall receive Employees Telephone Service.
- 4. Services provided to employees other than as listed in paragraph B. above, will be provided at regularly filed tariff rates.

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ISSUED BY Robert A. Wilder, Vice President

New London, Missouri

NEW LONDON TELEPHONE COMPANY

For New London, MissouriLOCAL EXCHANGE SERVICE**RECEIVED**SYSTEMS PLUS CENTREX SERVICE (SPCS)

JUL 6 1990

(N)

A. GENERAL

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1. Systems Plus Centrex Service is a central office communications system package provided in association with individual line exchange business and residence services furnished from digital central office equipment located in company buildings. Systems Plus Centrex is not provided in association with public or semi-public telephone service, party-line service, key trunks, or PBX service.
2. Systems Plus Centrex is a premium service and may be subject to the availability of outside plant and/or central office facilities.
3. All exchange lines in a System Plus Centrex System must have the same billing arrangement, i.e., either flat rate, or measured/metered service (where offered).
4. All Systems Plus Centrex features are available to lines utilizing touch call signaling.
5. The minimum charge for services provided under this tariff shall be one (1) month.
6. Suspension of Systems Plus Centrex lines or Standard Feature Packages is not allowed.
7. Vacation rates for Systems Plus Centrex lines or features are not offered.
8. Calls between lines within the Systems Plus Centrex group are not subject to local measured or metered service.
9. Minimum requirement of two (2) Systems Plus Centrex lines and one (1) Simulated Facility Trunk.
10. All station lines and features in the same Systems Plus Centrex system, regardless of location, must be covered by the same term payment plan option.
11. All station lines will be equipped with the standard features specified as set forth in B.1. Additional features may be obtained on an individual basis.
12. Exchange lines terminating at different locations of the customer may be combined into a Systems Plus Centrex Service group arrangement; however, all exchange lines terminating in the group must be served by the same central office.

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NEW LONDON TELEPHONE COMPANYFor New London, MissouriLOCAL EXCHANGE SERVICESYSTEMS PLUS CENTREX SERVICE (SPCS) (CONTINUED) **RECEIVED**

(N)

B. SYSTEM FEATURES

JUL 6 1990

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1. Non-Optional Features Provided Per Line:

a. Call Hold

Allows a station user to place a call on hold by flashing the switchhook or flash key and dialing a code.

b. Call Pick-up

Allows a station user to answer incoming calls to another station within a defined call pick-up group by dialing a code.

c. Call Transfer

Allows a station user to hold and transfer incoming, outgoing, and intragroup calls.

d. Intercom Dialing

Provides intra-Systems Plus Centrex group communications by dialing 1-to-3 digits.

e. Station-To-Station Dialing

Allows Systems Plus Centrex to operate like a PBX with station-to-station dialing, and required "9" access to place outside calls.

2. Optional Features Selected Per Line:

Feature capabilities may vary depending on the type of central office equipment.

a. Call Forward -- All Calls

Allows a station user to have all incoming calls to a station automatically forwarded to a predetermined telephone number.

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Public Service CommissionDATE OF ISSUE July 6, 1990DATE EFFECTIVE August 28, 1990ISSUED BY Robert A. Wilder, Vice-PresidentNew London, Missouri

NEW LONDON TELEPHONE COMPANYFor New London, MissouriLOCAL EXCHANGE SERVICESYSTEMS PLUS CENTREX SERVICE (SPCS) (CONTINUED)**RECEIVED** (N)

B. System Features (Continued)

JUL 6 1990

2. Optional Features Selected Per Line (Continued)

**MISSOURI
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b. Call Forward -- Busy

Allows incoming calls to be transferred automatically to a predetermined line within the Systems Plus Centrex customer group if the Systems Plus Centrex line is busy.

c. Call Forward -- No Answer

Allows incoming calls to be transferred automatically to a predetermined line within the Systems Plus Centrex customer group if the line is not answered.

d. Call Waiting

Allows a called busy station to acknowledge the incoming caller and place the existing caller on hold, then alternate the callers or abandon one of the calls. (This feature will not function when "Busy Transfer" is activated).

e. Cancel Call Waiting

Deactivates the Call Waiting feature for the duration of the telephone call in progress.

f. Deny Originating

Allows the line terminating calls only.

g. Three-Way Calling

Allows the station user to place an existing call on hold, then originate a call to another party, with the party on hold being excluded from the conversation, until the station user flashes the switchhook or flash key and conferences all parties.

h. Deny Terminating

Allows the line originating calls only.

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NEW LONDON TELEPHONE COMPANY

For

New London, Missouri

LOCAL EXCHANGE SERVICESYSTEMS PLUS CENTREX SERVICE (SPCS) (CONTINUED)**RECEIVED** (N)

JUL 6 1990

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B. System Features (Continued)

2. Optional Features Selected Per Line (Continued)

i. Directory Number Hunting

Allows a call to advance to another number when the original number called is in use.

j. Speed Calling 6

Allows a user to place calls to a previously designated list of six (6) frequently dialed numbers.

k. Speed Calling 30

Allows a user to place calls to a previously designated list of thirty (3) frequently dialed numbers.

l. Toll Denied

Restricts the station from originating toll calls.

m. Hot Line

Allows the user to automatically place a call to a pre-selected telephone number by simply lifting the receiver off the switchhook.

n. Warm Line

At a predetermined time, after lifting the receiver off the switchhook (5 to 14 seconds), this feature will automatically place a call to a pre-selected telephone number.

o. Voice/Data Protection

Allows a user to dial an access code to inhibit intrusions while your line is in use. The main purpose of this feature is to protect transmitted data on data calls. This feature may be activated and deactivated by either the subscriber or the Telephone Company. An optional "Distinctive Dial Tone" may be provided as an activation reminder.

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NEW LONDON TELEPHONE COMPANYFor New London, MissouriLOCAL EXCHANGE SERVICE**RECEIVED**SYSTEMS PLUS CENTREX SERVICE (SPCS) (CONTINUED)

JUL 6 1990

(N)

B. System Features (Continued)

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3. Optional Features Selected Per Group:

The following features are selected for use by the entire System Plus Centrex group:

a. Group Speed Calling

Allows the System Plus Centrex customer group to establish a 30-number speed call list. It is group-assignable and accessed by line. Group Speed Call can be accessed by anyone in the group.

b. Intercept Announcements

Allows a special intercept recording to which members of the Business Group are routed when they dial invalid and/or restricted codes.

c. Distinctive Ringing/Call Waiting Indication

Allows ringing patterns and tones to be used to distinguish between calls coming from inside the Business Group and calls coming from outside the group. For example, with the Distinctive Call Waiting capability, one (1) Call Waiting tone would indicate that the waiting call is from inside the Business Group while two (2) tones would indicate that the call is coming in on an outside line.

d. Access Restrictions

Allows specific restrictions that are optionally imposed on the members of the Business Group, such as limited authorized access to WATS lines or limited access to the public telephone network.

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Public Service CommissionDATE OF ISSUE July 6, 1990DATE EFFECTIVE August 28, 1990ISSUED BY Robert A. Wilder, Vice-PresidentNew London, Missouri

NEW LONDON TELEPHONE COMPANY

For

New London, Missouri**RECEIVED**LOCAL EXCHANGE SERVICESYSTEMS PLUS CENTREX SERVICE (SPCS) (CONTINUED)

JUL 6 1990

(N)

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Public Service Commission

C. Conditions

1. The Company will furnish one (1) alphabetical directory listing on a per Systems Plus Centrex summary account, without charge. Additional listing(s) are offered subject to the provisions set forth elsewhere in this Tariff.
2. The rates and charges shown for Systems Plus Centrex Service apply to establishment of Systems Plus Centrex Service only. Other services as provided for in the Tariffs of the Company may be furnished for such services.
3. Each request for establishment of Systems Plus Centrex Service must be placed in writing by the customer. Should the customer elect to cancel such a request after acceptance by the Company and before the start of the initial contract period described below, he may do so subject to notice in writing and payment to the Company for all resulting non-recoverable labor and material costs.
4. Systems Plus Centrex Service is offered on a month to month or a contractual basis commencing on the date the service is established.
 - a. System Plus Centrex line rate as set forth in E.1.a. following, plus the Simulated Facility Trunk rates as set forth in E.1.b. following, plus the selected Individual Features as set forth in E.1.c.1) and Group Features rate as set forth in E.1.c.2) following, plus the appropriate end user charges as set forth in E.1.d., apply each month for the duration of the contract.
 - b. A Systems Plus Centrex line may be extended to a location outside the same continuous property of the Systems Plus Centrex customer to any location within the exchange area. Systems Plus Centrex rates as set forth in this Tariff will apply.
 - c. Systems Plus Centrex lines are not subject to Local Exchange Service Rates as set forth in Section 5 of this Tariff.

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Public Service CommissionDATE OF ISSUE July 6, 1990DATE EFFECTIVE August 28, 1990ISSUED BY Robert A. Wilder, Vice-PresidentNew London, Missouri

NEW LONDON TELEPHONE COMPANY

For

New London, Missouri

LOCAL EXCHANGE SERVICE

SYSTEM PLUS CENTREX SERVICE (SPCS) (CONTINUED)

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JUL 6 1990

C. Conditions (Continued)

4. (Continued)

MISSOURI
Public Service Commission

- e. Rotary Service (Trunk Hunt) rates as set forth in Section 4 of this Tariff do not apply to System Plus Centrex lines.
- f. This Tariff (including the rates and charges shown herein) for Systems Plus Centrex Service is subject to such changes or modifications as the Missouri Public Service Commission may from time to time direct or allow in the exercise of its jurisdiction.
- g. Subsequent line additions/deletions.
 - 1) Subsequent line additions will be rated under a new contract or add them to an existing contract, based upon the remaining period of the initial contract. If the line addition results in the customer's total Systems Plus Centrex line count exceeding the threshold of the line group previously contracted, all lines will be billed at the rate for the larger group.
 - 2) Subsequent line deletions resulting in reductions equal to or exceeding 20% of the initial lines under contract will be considered a termination liability treated as set forth in E.l.h. If the reduction causes the total number of lines to fall into a different line group, all remaining lines will be billed at the rates for the smaller group.
- h. Feature Package upgrades are permitted. Service charges as set forth in Section 5 will apply.

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Public Service Commission

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ISSUED BY Robert A. Wilder, Vice-President

New London, Missouri

LOCAL EXCHANGE SERVICE

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SYSTEMS PLUS CENTREX SERVICE (SPCS) (Continued)

SEP 27 1996

D. Liability of the Telephone Company

1. The liability of the Telephone Company for interruptions in or failure of service provided under the Systems Plus Centrex Service Tariff or for any damages arising from the provision of service is provided for in Section 2.

E. Rates & Charges

1. A Systems Plus Centrex line will include the following non-optional features: Touch Tone Service, Station to Station Dialing, Intercom Dialing, Call Hold, Call Pick-up and Call Transfer.

a. The monthly rates for a Systems Plus Centrex line are:

	Monthly Rate	24 Months Rate	36 Months Rate	48 Months Rate
1) 2 to 6 lines, each	\$7.25	6.15	5.80	5.45
2) 7 to 10 lines, each	6.90	5.80	5.45	5.05
3) 11 to 20 lines, each	6.15	5.05	4.70	4.35
4) 21 lines and above, each	5.48	4.38	4.02	3.65

b. The monthly rates for Simulated Facility Trunks are:

	Business Monthly Rate	Residence Monthly Rate	
1) 1 to 6 Trunks, each	\$22.10	12.30	(C)
2) 7 and above, each	21.45	11.70	(C)

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MISSOURI PUBLIC SERVICE COMMISSION

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BY: Michael A. LeaVesseur, President

NEW LONDON TELEPHONE COMPANY

For

New London, Missouri

RECEIVEDLOCAL EXCHANGE SERVICE

JUL 6 1990

SYSTEMS PLUS CENTREX SERVICE (SPCS) (CONTINUED)

MISSOURI

Public Service Commission

D. Liability of the Telephone Company

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2) 7 to 10 lines, each	6.90	5.80	5.45	5.05
3) 11 to 20 lines, each	6.15	5.05	4.70	4.35
4) 21 lines and above, each	5.48	4.38	4.02	3.65

- b. The monthly rates for Simulated Facility Trunks are:

	Business Monthly Rate	Residence Monthly Rate
1) 1 to 6 Trunks, each	\$24.90	\$12.85
2) 7 and above, each	14.25	12.20

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BY Jan R. S. #20
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NEW LONDON TELEPHONE COMPANY

For

New London, MissouriLOCAL EXCHANGE SERVICESYSTEM PLUS CENTIREX SERVICE (SPCS) (CONTINUED)**RECEIVED**

E. Rates and Charges (Continued)

JUL 6 1990

1. (Continued)

MISSOURI

c. Individual Features:

Public Service Commission

- 1) Individual features will be provided in addition to the non-optional features included with the system, on a per line, per month, per feature basis.

	Monthly Rate
a) Call Forward - all calls	\$ 1.25
b) Call Forward - busy	1.25
c) Call Forward - no answer	1.25
d) Call Waiting	1.75
e) Cancel Call Waiting	.75
f) Deny Originating	.75
g) Three-Way Calling	1.25
h) Deny Terminating	.75
i) Directory Number Hunting	.75
j) Speed Calling 8	1.25
k) Speed Calling 30	1.75
l) Toll Denied	.75
m) Hot Line	.75
n) Warm Line	.75
o) Voice/Data Protection	.75

- 2) The monthly rate per line for Group Features are:

a) Group Features, first five (5) lines equipped:

(1) Group Speed Call	\$ 5.00
(2) Intercept Announcement	5.00
(3) Distinctive Ringing/ Call Waiting Indication	5.00
(4) Access Restrictions	5.00

b) Each additional 10 lines, per feature 2.00

- d. The FCC Interstate end user charge applies to each line in addition to the rates listed above.

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NEW LONDON TELEPHONE COMPANYFor New London, MissouriLOCAL EXCHANGE SERVICESYSTEM PLUS CENTREX SERVICE (SPCS) (CONTINUED)

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JUL 6 1990

E. Rates and Charges (Continued)

1. (Continued)

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Public Service Commission

f. Connection Charges

- 1) In addition to the recurring monthly charges, Service Connection Charges, as specified in M.P.S.C. No. 1, apply to the connection of one or more lines at the same time and on the same service of the customer, with the following exceptions:

- (a) Service Connection charges will not apply to changes requested for a period of thirty (30) days immediately following the initial installation of system features. Following the thirty (30) day period, charges for any changes or additional requests will apply as described in Section 5.

g. Term Payment Plan

- 1) The monthly rate for Systems Plus Centrex service under the term payment plan for the periods of 24, 36, or 48 months is subject to Company initiated rate increases. Missouri Public Service Commission ordered rate changes supersede the rates, terms, and conditions of this Tariff.
- 2) Systems Plus Centrex station line additions under the term payment plan may be made at contracted rates for the duration of the contract period. If this election is made, the additions would be subject to termination liabilities.
- 3) Upon expiration of the term payment plan, the customer must select a new contract period as offered in the current tariff, or revert to current tariff rates for the month-to-month payment option.

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NEW LONDON TELEPHONE COMPANY For New London, Missouri

LOCAL EXCHANGE SERVICE

SYSTEM PLUS CENTREX SERVICE (SPCS) (CONTINUED) **RECEIVED** (N)

E. Rates and Charges (Continued)

JUL 6 1990

1. (Continued)

MISSOURI
Public Service Commission

h. Termination Liability

1) If service is terminated in whole or in part, except as otherwise provided herein, prior to the expiration of the agreed to term payment plan, the customer shall be required to pay a termination charge for the unexpired portion of the contract period, determined as follows:

The number of Systems Plus Centrex lines multiplied by the monthly charge for Systems Centrex Plus lines and features terminated, multiplied by the number of months remaining in the contract period times fifty percent (50%)

2) A customer who reduces Systems Plus Centrex station lines under contract has the following options for the duration of the contract period.

(a) Continue to pay an amount equal to the monthly rate rate for the number of Systems Plus station lines disconnected that are under contract, or;

(b) Pay termination charges, as covered in h.1) preceding, on the number of Systems Plus station line(s) disconnected.

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ISSUED BY Robert A. Wilder, Vice-President New London, Missouri

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LOCAL EXCHANGE SERVICE

Missouri School Discount Program

OCT 11 1996

(N)

1. A discount from standard monthly rates for local exchange service may be allowed in connection with service furnished through the Missouri School Discount Program pursuant to the Video Instructional Development and Educational Opportunity Program, as enacted by the Missouri State Legislature.
2. Upon the customer's request, a discount of twenty percent (20%) from standard monthly access line rates may be allowed to educational institutions within the Company's certified area, as determined in Paragraph 3, following.
3. An educational institution shall be defined as an accredited public or private school in the state of Missouri. Private schools must be accredited by either the Missouri Chapter of the National Federation of non-Public Schools Accrediting Association, Independent Schools Association of The Central States, North Central Association of Colleges and Schools, and/or the University of Missouri - Columbia. Public schools must be accredited by the Department of Elementary and Secondary Education for the State of Missouri and/or the North Central Association of Colleges and Schools.
4. The qualifying discount will be permitted only on the local exchange access line. All other features, ancillary services or options, relative to the particular service, shall continue to be billed at the appropriate tariffed rates.
5. The qualifying discount will be permitted only where the predominant use is providing educational and instructional programs and for the educational institutions' administrative use. The discount is not allowed to residential complexes associated with the institution.
6. In addition to meeting the qualification specified in Paragraph 3 preceding, an eligible customer must sign an affidavit certifying that the qualification is met. The affidavit will be retained on file with the Company.
7. The customer should request to receive the discount on all subsequent additions of eligible services which are ordered. There will be no additional affidavits required.
8. The following local exchange business services are eligible for a discount under this program:
 - a) One-party business access line rate
 - b) Custom Calling Services

(N)

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NOV 11 1996

ISSUED: October 11, 1996

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BY: Michael A. LeVesseur, President

GENERAL EXCHANGE TARIFF

NEW LONDON TELEPHONE COMPANY
Missouri

Section 3
Original Sheet 25

LOCAL EXCHANGE SERVICE

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JUL 13 1999

TDS LOCAL ENHANCED

MO. PUBLIC SERVICE COMMISSION

A. General

TDS Local Enhanced is an optional calling plan that provides one-way local calling for all customers located in the exchanges of New London Telephone Company terminating ten digit dialed calls to Hannibal.

B. Regulations

1. TDS Local Enhanced is provided to all classes of business and residence service.
2. A separate package plan will apply to each line on a multiline service.
3. This plan provides customers with ten digit dialing to Hannibal. If a customer dials 1+, the call will default to the customers toll provider.
4. TDS Local Enhanced applies only to direct dialed station-to-station calls. Operator assisted calls and calling card calls are not included in this plan.
5. For calls that are made to Call Forwarded lines, the customer pays the appropriate usage rate for the duration of the call from the originating number to the called number. The customer of the Call Forwarding service pays any applicable usage rate from the called number to the terminating location of the call.
6. Calls placed from an off-premises extension of an access line will be billed as if the local calls had been placed from the primary service location.
7. TDS Local Enhanced provides customers with a choice of one of three block of times for a set rate. The rates as specified in Part D. following, will be assessed for a block of time and rounded to the next higher minute on all minutes above the block of time.
8. The chargeable time will be rate sensitive to each specific package. When the minutes exceed the block of time, a per minute rate will be assessed on each minute above the block of time.
9. Chargeable time is started when the called party answers or when the caller is connected to automatic answering services, (i.e., automatic answer/record equipment, voice mail, or an answering service).

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BY: Louis E. Reilly, President

GENERAL EXCHANGE TARIFF

NEW LONDON TELEPHONE COMPANY
Missouri

Section 3
Original Sheet 26

LOCAL EXCHANGE SERVICE

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TDS LOCAL ENHANCED (Continued)

JUL 13 1999

B. Regulations (Continued)

MISSOURI PUBLIC SERVICE COMMISSION

10. Chargeable time ends when the calling station "hangs up", thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the telephone network.
11. Chargeable time does not include time lost because of faults or defects in the service.
12. All charges assessed under this plan are in addition to Local Exchange line rates.
13. All Block of Minute rates will be billed in advance and all Per Minute rates will be billed in arrears.
14. Time of day discounts are not applicable.
15. Customers will automatically receive message detailed billing.
16. Business customer designation includes individual, Multiline, Key, PBX, and CENTREX customers.

C. Exchange Listing

Calls originating in the New London exchanges and terminating in Hannibal will be included as part of this expanded calling plan.

Missouri Public
Service Commission

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BY: Louis E. Reilly, President

GENERAL EXCHANGE TARIFF

NEW LONDON TELEPHONE COMPANY
Missouri

Section 3
Original Sheet 27

SERVICE CONNECTION CHARGES

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TDS LOCAL ENHANCED (Continued)

JUL 13 1999

D. Rates

- The following block of time rates are in addition to the applicable rates for Local Exchange Service as specified in Section 3 and apply to ten digit dialed calls completed to Hannibal.
- The block of time and per minute rates are applicable 24 hours, every day.

MISSOURI PUBLIC SERVICE COMMISSION

<u>Package</u>	<u>Block of Minutes⁽¹⁾</u>	<u>Block Rate</u>	<u>Per Minute⁽²⁾</u>
Basic Calling Package	60	\$5.95	\$0.12
Standard Calling Package	180	\$13.95	\$0.11
Premium Calling Package	600	\$29.95	\$0.10

⁽¹⁾ The block of minutes apply on a billing cycle basis.

⁽²⁾ The per minute rate will apply to each minute above the block of minutes.

Missouri Public
Service Commission

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BY: Louis E. Reilly, President

LOCAL EXCHANGE SERVICE

STAR BUSINESS BUNDLES

(N)

A. General

1. The STAR Business Bundles are optional offerings that package services and features together for a flat monthly rate that is applicable to each STAR Business Bundle subscriber line provided. This offering is available to 1-3 line business customers. There are 2 STAR Business Bundle options.
 - a) STAR Business Bundle – Standard¹
Includes: Business One-Party Line, 3 Features chosen from the following list: Caller ID Deluxe, Call Forwarding, Call Waiting/Cancel Call Waiting, 3-Way Calling, or Voice Mail, and 200 Minutes of TDS Long Distance² calling.
 - b) STAR Business Bundle Unlimited – Standard¹
Includes: Business One-Party Line, 3 Features chosen from the following list: Caller ID Deluxe, Call Forwarding, Call Waiting/Cancel Call Waiting, 3-Way Calling, or Voice Mail, and Unlimited TDS Long Distance² calling.

¹ Customers must also subscribe to TDS Telecom's high speed data.

² Customers must also subscribe to the corresponding TDS Long Distance STAR Plan.

(N)

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EFFECTIVE: December 30, 2010

LOCAL EXCHANGE SERVICE

STAR BUSINESS BUNDLES (Continued)

(N)

B. Conditions and Limitations

1. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply.
2. The Bundle may not be combined with any other optional toll calling plan service, except for those specified in this offering.
3. Discounts or promotions outside of this Bundle are not available, unless specifically provided for in the discount or promotional offering.
4. Service Connection Charges, as described in Section 5 of this tariff, apply to requests for new and additional STAR Business Bundle lines, and moves of existing lines.
5. The Service Order Charge listed under the "Rates" section below will apply if the customer requests a change to their STAR Business Bundle offering (i.e. a request to change features or downgrade) or requests to change from the STAR Business Bundle back to Local Exchange Service. The charge will not apply when the STAR Business Bundle replaces existing Local Exchange Service or the customer would like to upgrade their STAR Business Bundle.
6. STAR Business Bundle customers may terminate their package at any time upon notice to the company.
7. Customers who fail to pay the entire package rate per month will have all STAR Business Bundle optional features removed. The customer will then be converted to the tariffed Basic Local service rate. Service Charges will not apply for converting services back to a la carte tariff rates. Such customers will not be permitted to re-enroll in any of the packages until such time as all associated unpaid balances are satisfactorily paid in full.

C. Rates

	<u>Rate Per Month</u> ¹
1. Business, Per Line	
a) STAR Business Bundle Standard	\$39.99
b) STAR Business Bundle Unlimited Standard	\$59.99
	<u>Non-Recurring Charge</u>
2. Service Order Charge	\$10.00

¹ One, Two, and Three-Year Contract rates are also available.

(N)

ISSUED: November 30, 2010

EFFECTIVE: December 30, 2010