

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

Missouri Public N

3.4.3 Consumer Outbound Services (continued)

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(AE) JustCallsm

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.8 JustCallsm Standard II Block of Time Options (continued)

.c JustCallsm 400 Standard II

For a monthly recurring charge, the Customer receives a 400
MOU (block) of intrastate and/or interstate one plus (1+)
Direct-Dialed calling any time minutes. See Section 4.4.3
(AE).8.c of this Tariff for the MRC and per minute rate after
the block of time has been used.

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Issued: February 27, 2004

Effective: April 1, 2004

Lisa Porterfield, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

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FILED APR 01 2004

SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

REC'D NOV 05 2003

Service Commission

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CANCELLED

APR 01 2004

By *2nd RS 160.13.58*
Public Service Commission
MISSOURI

Issued: November 5, 2003

Effective: December 5, 2003

Tawnya Rehtin, Associate Director Regulatory
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Missouri Public
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CANCELLED
May 20, 2005
XT-2005-0399
Missouri Public
Service Commission

FILED DEC 05 2003

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(AA) MinuteShare (continued)

.11 Rate Options

- .f Reserved for future use
- .g Reserved for future use
- .h Reserved for future use
- .i Reserved for future use
- .j Reserved for future use
- .k Reserved for future use

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REC'D AUG 14 2003

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DEC 05 2003
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Public Service Commission
MISSOURI

**Missouri Public
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FILED SEP 13 2003

Issued: August 14, 2003

Effective: September 13, 2003

Tawnya Rechtin, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

CANCELLED
May 20, 2005
XT-2005-0399
Missouri Public
Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(AE) JustCallsm

.9 JustCallsm Preferred Options

.a JustCallsm 3 Cents Preferred

In addition to the requirements in Section 3.4.3 (AE).2 and 3.4.3 (AE).3 of this Tariff, Customers or Applicants subscribing to JustCallsm 3 Cents Preferred must (a) have previously subscribed to local dial tone service from an SBC Affiliate and have cancelled that service, or (b) have previously subscribed to long distance Service from the Company and have cancelled that Service, or (c) be a current local telephone customer within the SBC Affiliate's local territory that is now moving its dial tone service from a competitor to the local SBC Affiliate. See section 4.4.3 (AE).9.a of this Tariff for rates and charges.

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.b JustCallsm 7 Cents Preferred

In addition to the requirements in Section 3.4.3 (AE).2 and 3.4.3 (AE).3 of this Tariff, Customers or Applicants subscribing to JustCallsm 7 Cents Preferred must (a) have previously subscribed to local dial tone service from an SBC Affiliate and have cancelled that service, or (b) have previously subscribed to long distance Service from the Company and have cancelled that Service, or (c) be a current local telephone customer within the SBC Affiliate's local territory that is now moving its dial tone service from a competitor to the local SBC Affiliate. See section 4.4.3 (AE).9.b of this Tariff for rates and charges.

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Issued: November 1, 2004

Effective: December 1, 2004

Lisa Porterfield, Associate Director Regulatory
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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

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3.4.3 Consumer Outbound Services (continued)

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(AE) JustCallsm

Service Commission

.9 JustCallsm Preferred Options

.a JustCallsm 3 Cents Preferred

In addition to the requirements in Section 3.4.3 (AE).2 and 3.4.3 (AE).3 of this Tariff, Customers or Applicants subscribing to JustCallsm 3 Cents Preferred must have (a) previously subscribed to local dial tone service from an SBC Affiliate and have cancelled that service or (b) previously subscribed to long distance Service from the Company and have cancelled that Service. See section 4.4.3 (AE).9.a of this Tariff for rates and charges.

.b JustCallsm 7 Cents Preferred

In addition to the requirements in Section 3.4.3 (AE).2 and 3.4.3 (AE).3 of this Tariff, Customers or Applicants subscribing to JustCallsm 7 Cents Preferred must have (a) previously subscribed to local dial tone service from an SBC Affiliate and have cancelled that service or (b) previously subscribed to long distance Service from the Company and have cancelled that Service. See section 4.4.3 (AE).9.b of this Tariff for rates and charges.

CANCELLED

DEC 01 2004
By: JARS/160.13.59
Public Service Commission
MISSOURI

Issued: February 27, 2004

Effective: April 1, 2004

Lisa Porterfield, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

Missouri Public
Service Commission

FILED APR 01 2004

SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

RECD NOV 05 2003

Service Commission

CANCELLED

APR 01 2004

by *2nd RS 160.13.59*
Public Service Commission
MISSOURI

Issued: November 5, 2003

Effective: December 5, 2003

Tawnya Rechtin, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

Missouri Public
Service Commission

FILED DEC 05 2003

CANCELLED
May 20, 2005
XT-2005-0399
Missouri Public
Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

Missouri Public

3.4.3 Consumer Outbound Services (continued)

REC'D AUG 14 2003

(AA) MinuteShare (continued)

Service Commission

.11 Rate Options

.1 MinuteShare CPN 250/5000

MinuteShare CPN 250/5000 is available to Customers that also subscribe to Cingular Wireless' MinuteShare CPN 250/5000 plan component. For the MRC specified in Section 4.4.3 (AA).12 of this Tariff, the Customer receives 250 anytime MOU and 5,000 night/weekend MOU as defined in Section 3.4.3 (AA).7 of this Tariff except the calling area for Wireless calling is the Cingular Wireless Preferred Nation calling area as defined by Cingular Wireless and Wireless roaming (airtime and toll) MOU when traveling outside of the Cingular Wireless Preferred Nation calling area are not included in the block of time.

CANCELLED

DEC 05 2003
15475/60.13.59
Public Service Commission
MISSOURI

Missouri Public
Service Commission

FILED SEP 18 2003

Issued: August 14, 2003

Effective: September 13, 2003

Tawnya Rechten, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

CANCELLED
May 20, 2005
XT-2005-0399
Missouri Public
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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

2 3.4.3 Consumer Outbound Services (continued)

(AE) JustCallsm

.10 JustCallsm Preferred Block of Time Options

.a JustCallsm 60 Preferred

- .i In addition to the requirements in Section 3.4.3 (AE).2 and 3.4.3 (AE).3 of this Tariff, Customers or Applicants subscribing to JustCallsm 60 Preferred must
 - (a) have previously subscribed to local dial tone service from an SBC Affiliate and have cancelled that service, or (b) have previously subscribed to long distance Service from the Company and have cancelled that Service, or (c) be a current local telephone customer within the SBC Affiliate's local territory that is now moving its dial tone service from a competitor to the local SBC Affiliate.
- .ii For a monthly recurring charge, the Customer receives a 60 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling any time minutes. See Section 4.4.3 (AE).10.a of this Tariff for the MRC and per minute rate after the block of time has been used.

Issued: November 1, 2004

Effective: December 1, 2004

Lisa Porterfield, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

Missouri Public N

3.4.3 Consumer Outbound Services (continued)

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(AE) JustCallsm

Service Commission

.10 JustCallsm Preferred Block of Time Options

.a JustCallsm 60 Preferred

.i In addition to the requirements in Section 3.4.3 (AE).2 and 3.4.3 (AE).3 of this Tariff, Customers or Applicants subscribing to JustCallsm 60 Preferred must have (a) previously subscribed to local dial tone service from an SBC Affiliate and have cancelled that service or (b) previously subscribed to long distance Service from the Company and have cancelled that Service.

.ii For a monthly recurring charge, the Customer receives a 60 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling any time minutes. See Section 4.4.3 (AE).10.a of this Tariff for the MRC and per minute rate after the block of time has been used.

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CANCELLED

DEC 01 2004
By 3rd RS 160.13.60
Public Service Commission
MISSOURI

Issued: February 27, 2004

Effective: April 1, 2004

Lisa Porterfield, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

Missouri Public
Service Commission

FILED APR 01 2004

SECTION 3 - DESCRIPTION OF SERVICES

REC'D NOV 05 2003

Service Commission

CANCELLED

APR 01 2004
by 2nd RS 160.13.60
Public Service Commission
MISSOURI

Issued: November 5, 2003

Effective: December 5, 2003

Tawnya Rehtin, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

CANCELLED
May 20, 2005
XT-2005-0399
Missouri Public
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FILED DEC 05 2003

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

Missouri Public N

3.4.3 Consumer Outbound Services (continued)

REC'D AUG 14 2003

(AA) MinuteShare (continued)

Service Commission

.11 Rate Options

.m MinuteShare CPN 350/5000

MinuteShare CPN 350/5000 is available to Customers that also subscribe to Cingular Wireless' MinuteShare CPN 350/5000 plan component.

For the MRC specified in Section 4.4.3 (AA).13 of this Tariff, the Customer receives 350 anytime MOU and 5,000 night/weekend MOU as defined in Section 3.4.3 (AA).7 of this Tariff except the calling area for Wireless calling is the Cingular Wireless Preferred Nation calling area as defined by Cingular Wireless and Wireless roaming (airtime and toll) MOU when traveling outside of the Cingular Wireless Preferred Nation calling area are not included in the block of time.

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DEC 05 2003
By/SHRS/60.13.60
Public Service Commission
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Service Commission

FILED SEP 13 2003

Issued: August 14, 2003

Effective: September 13, 2003

Tawnya Rechten, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

CANCELLED
May 20, 2005
XT-2005-0399
Missouri Public
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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(AE) JustCallsm

.10 JustCallsm Block of Time Options (continued)

.b JustCallsm 200 Preferred

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| .i | In addition to the requirements in Section 3.4.3 (AE).2 and 3.4.3 (AE).3 of this Tariff, Customers or Applicants subscribing to JustCall sm 200 Preferred must (a) have previously subscribed to local dial tone service from an SBC Affiliate and have cancelled that service, or (b) have previously subscribed to long distance Service from the Company and have cancelled that Service, or (c) be a current local telephone customer within the SBC Affiliate's local territory that is now moving its dial tone service from a competitor to the local SBC Affiliate. | T
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| .ii | For a monthly recurring charge, the Customer receives a 200 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling any time minutes. See Section 4.4.3 (AE).10.b of this Tariff for the MRC and per minute rate after the block of time has been used. | |

Issued: November 1, 2004

Effective: December 1, 2004

Lisa Porterfield, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

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3.4.3 Consumer Outbound Services (continued)

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(AE) JustCall™

Service Commission

.10 JustCall™ Block of Time Options (continued)

.b JustCall™ 200 Preferred

.i In addition to the requirements in Section 3.4.3 (AE).2 and 3.4.3 (AE).3 of this Tariff, Customers or Applicants subscribing to JustCall™ 200 Preferred must have (a) previously subscribed to local dial tone service from an SBC Affiliate and have cancelled that service or (b) previously subscribed to long distance Service from the Company and have cancelled that Service.

.ii For a monthly recurring charge, the Customer receives a 200 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling any time minutes. See Section 4.4.3 (AE).10.b of this Tariff for the MRC and per minute rate after the block of time has been used.

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CANCELLED

DEC 01 2004
By 3rd RS 160.13.61
Public Service Commission
MISSOURI

Issued: February 27, 2004

Effective: April 1, 2004

Lisa Porterfield, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

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Service Commission

FILED APR 01 2004

SECTION 3 - DESCRIPTION OF SERVICES

MISSOURI PUBLIC

REC'D NOV 05 2003

Service Commission

CANCELLED

APR 01 2004

By 2nd RS 160.13.61
Public Service Commission
MISSOURI

Issued: November 5, 2003

Effective: December 5, 2003

Tawnya Rehtin, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

CANCELLED
May 20, 2005
XT-2005-0399
Missouri Public
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FILED DEC 05 2003

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

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3.4.3 Consumer Outbound Services (continued)

REC'D AUG 14 2003

(AA) MinuteShare (continued)

Service Commission

.11 Rate Options

.n MinuteShare CPN 500/5000

.i Option 1

MinuteShare CPN 500/5000 is available to Customers that also subscribe to Cingular Wireless' MinuteShare CPN 500/5000 plan component.

For the MRC specified in Section 4.4.3 (AA).14.a of this Tariff, the Customer receives 500 anytime MOU and 5,000 night/weekend MOU as defined in Section 3.4.3 (AA).7 of this Tariff except the calling area for Wireless calling is the Cingular Wireless Preferred Nation calling area as defined by Cingular Wireless and Wireless roaming (airtime and toll) MOU when traveling outside of the Cingular Wireless Preferred Nation calling area are not included in the block of time.

CANCELLED

DEC 05 2003
L.15405/160.13.61
Public Service Commission
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Service Commission**

FILED SEP 13 2003

Issued: August 14, 2003

Effective: September 13, 2003

Tawnya Rechten, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

CANCELLED
May 20, 2005
XT-2005-0399
Missouri Public
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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(AE) JustCallsm

.10 JustCallsm Block of Time Options (continued)

.c JustCallsm 400 Preferred

- .i In addition to the requirements in Section 3.4.3 (AE).2 and 3.4.3 (AE).3 of this Tariff, Customers or Applicants subscribing to JustCallsm 400 Preferred must (a) have previously subscribed to local dial tone service from an SBC Affiliate and have cancelled that service, or (b) have previously subscribed to long distance Service from the Company and have cancelled that Service, or (c) be a current local telephone customer within the SBC Affiliate's local territory that is now moving its dial tone service from a competitor to the local SBC Affiliate.
- .ii For a monthly recurring charge, the Customer receives a 400 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling any time minutes. See Section 4.4.3 (AE).10.c of this Tariff for the MRC and per minute rate after the block of time has been used.

Issued: November 1, 2004

Effective: December 1, 2004

Lisa Porterfield, Associate Director Regulatory
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May 20, 2005
XT-2005-0399
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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

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3.4.3 Consumer Outbound Services (continued)

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(AE) JustCallsm

Service Commission

.10 JustCallsm Block of Time Options (continued)

.c JustCallsm 400 Preferred

.i In addition to the requirements in Section 3.4.3 (AE).2 and 3.4.3 (AE).3 of this Tariff, Customers or Applicants subscribing to JustCallsm 400 Preferred must have (a) previously subscribed to local dial tone service from an SBC Affiliate and have cancelled that service or (b) previously subscribed to long distance Service from the Company and have cancelled that Service.

.ii For a monthly recurring charge, the Customer receives a 400 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling any time minutes. See Section 4.4.3 (AE).10.c of this Tariff for the MRC and per minute rate after the block of time has been used.

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CANCELLED

DEC 01 2004
By 3-RS 160.13.62
Public Service Commission
MISSOURI

Issued: February 27, 2004

Effective: April 1, 2004

Lisa Porterfield, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

Missouri Public
Service Commission

FILED APR 01 2004

SECTION 3 - DESCRIPTION OF SERVICES

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REC'D NOV 05 2003

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D

APR 01 2004

By *2nd RS 160.13.62*
Public Service Commission
MISSOURI

Issued: November 5, 2003

Effective: December 5, 2003

Tawnya Rehtin, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

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CANCELLED
May 20, 2005
XT-2005-0399
Missouri Public
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FILED DEC 05 2003

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

Missouri Public

3.4.3 Consumer Outbound Services (continued)

REC'D AUG 14 2003

(AA) MinuteShare (continued)

Service Commission

.11 Rate Options

.o Reserved for future use

.p MinuteShare CPN 900/5000

MinuteShare CPN 900/5000 is available to Customers that also subscribe to Cingular Wireless' MinuteShare CPN 900/5000 plan component.

For the MRC specified in Section 4.4.3 (AA).16 of this Tariff, the Customer receives 900 anytime MOU and 5,000 night/weekend MOU as defined in Section 3.4.3 (AA).7 of this Tariff except the calling area for Wireless calling is the Cingular Wireless Preferred Nation calling area as defined by Cingular Wireless and Wireless roaming (airtime and toll) MOU when traveling outside of the Cingular Wireless Preferred Nation calling area are not included in the block of time.

DEC 05 2003

157RS 160.13.62
Public Service Commission
MISSOURI

Missouri Public
Service Commission

FILED SEP 13 2003

Issued: August 14, 2003

Effective: September 13, 2003

Tawnya Rechten, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

CANCELLED
May 20, 2005
XT-2005-0399
Missouri Public
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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(AE) JustCallsm

.11 JustCallsm Options

.a JustCallsm 5 Cents

In addition to the requirements in Section 3.4.3 (AE).2 and 3.4.3 (AE).3 of this Tariff, Customers or Applicants subscribing to JustCallsm 5 Cents must maintain products and/or services from an Affiliated LEC's or Affiliated CLEC's, including CallerID, and a minimum of any two custom calling service features from Group C Large Package as described in Section 1 of this Tariff. See section 4.4.3 (AE).11.a of this Tariff for rates and charges.

.b JustCallsm 7 Cents

In addition to the requirements in Section 3.4.3 (AE).2 and 3.4.3 (AE).3 of this Tariff, Customers or Applicants subscribing to JustCallsm 7 Cents must maintain products and/or services from an Affiliated LEC's or Affiliated CLEC's, including CallerID, and a minimum of any two custom calling service features from Group C Large Package as described in Section 1 of this Tariff.

Issued: February 27, 2004

Effective: April 1, 2004

Lisa Porterfield, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

CANCELLED
May 20, 2005
XT-2005-0399
Missouri Public
Service Commission

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FILED APR 01 2004

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REC'D NOV 05 2003

Service Commission

CANCELLED

APR 01 2004
By 2nd RS 160.13.63
Public Service Commission
MISSOURI

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Issued: November 5, 2003

Effective: December 5, 2003

Tawnya Rechtin, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

Missouri Public
Service Commission

CANCELLED
May 20, 2005
XT-2005-0399
Missouri Public
Service Commission

FILED DEC 05 2003

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

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3.4.3 Consumer Outbound Services (continued)

REC'D AUG 14 2003

(AA) MinuteShare (continued)

Service Commission

.11 Rate Options

.q Reserved for future use

.r MinuteShare CPN 1200/5000

MinuteShare CPN 1200/5000 is available to Customers that also subscribe to Cingular Wireless' MinuteShare CPN 1200/5000 plan component.

For the MRC specified in Section 4.4.3 (AA).18 of this Tariff, the Customer receives 1,200 anytime MOU and 5,000 night/weekend MOU as defined in Section 3.4.3 (AA).7 of this Tariff except the calling area for Wireless calling is the Cingular Wireless Preferred Nation calling area as defined by Cingular Wireless and Wireless roaming (airtime and toll) MOU when traveling outside of the Cingular Wireless Preferred Nation calling area are not included in the block of time.

.s Reserved for future use

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DEC 05 2003
By 154RS/60.13.63
Public Service Commission
Missouri

**Missouri Public
Service Commission**

FILED SEP 13 2003

Issued: August 14, 2003

Effective: September 13, 2003

Tawnya Rehtin, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

CANCELLED
May 20, 2005
XT-2005-0399
Missouri Public
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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(AE) JustCallsm

.12 JustCallsm Block of Time Options

.a JustCallsm 60

- .i In addition to the requirements in Section 3.4.3 (AE).2 and 3.4.3 (AE).3 of this Tariff, Customers or Applicants subscribing to JustCallsm 60 Block of Time must maintain products and/or services from an Affiliated LEC's or Affiliated CLEC's, including CallerID, and a minimum of any two custom calling service features from Group C Large Package as described in Section 1 of this Tariff.
- .ii For a monthly recurring charge, the Customer receives a 60 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling any time minutes. See Section 4.4.3 (AE).12.a of this Tariff for the MRC and per minute rate after the block of time has been used.

Issued: February 27, 2004

Effective: April 1, 2004

Lisa Porterfield, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

CANCELLED
May 20, 2005
XT-2005-0399
Missouri Public
Service Commission

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FILED APR 01 2004

SECTION 3 - DESCRIPTION OF SERVICES

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3.4 Outbound Services-Switched Access (continued)

REC'D FEB 27 2004

3.4.3 Consumer Outbound Services (continued)

Service Commission

(AE) JustCallsm

.12 JustCallsm Block of Time Options (continued)

.b JustCallsm 200

- .i In addition to the requirements in Section 3.4.3 (AE).2 and 3.4.3 (AE).3 of this Tariff, Customers or Applicants subscribing to JustCallsm 200 Block of Time must maintain products and/or services from an Affiliated LEC's or Affiliated CLEC's, including CallerID, and a minimum of any two custom calling service features from Group C Large Package as described in Section 1 of this Tariff.
- .ii For a monthly recurring charge, the Customer receives a 200 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling any time minutes. See Section 4.4.3 (AE).12.b of this Tariff for the MRC and per minute rate after the block of time has been used.

Issued: February 27, 2004

Effective: April 1, 2004

Lisa Porterfield, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

Missouri Public
Service Commission

FILED APR 01 2004

SECTION 3 - DESCRIPTION OF SERVICES

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3.4 Outbound Services-Switched Access (continued)

REC'D FEB 27 2004

3.4.3 Consumer Outbound Services (continued)

Service Commission

(AE) JustCallsm

.12 JustCallsm Block of Time Options (continued)

.c JustCallsm 400

- .i In addition to the requirements in Section 3.4.3 (AE).2 and 3.4.3 (AE).3 of this Tariff, Customers or Applicants subscribing to JustCallsm 400 Block of Time must maintain products and/or services from an Affiliated LEC's or Affiliated CLEC's, including CallerID, and a minimum of any two custom calling service features from Group C Large Package as described in Section 1 of this Tariff.
- .ii For a monthly recurring charge, the Customer receives a 400 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling any time minutes. See Section 4.4.3 (AE).12.c of this Tariff for the MRC and per minute rate after the block of time has been used.

Issued: February 27, 2004

Effective: April 1, 2004

Lisa Porterfield, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

Missouri Public
Service Commission

FILED APR 01 2004

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(AF) Simply Talksm

- .1 Simply Talksm is an outbound only, Flat Rate, long distance optional pricing plan available to Residential Customers with a single BTN. Multiple BTN Aggregation is not available with this Service. Simply Talksm is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network and (2) request to be provisioned under this optional pricing plan. This optional calling plan is available for the provision of intrastate and interstate calling.
- .2 Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line.
- .3 All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute.

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Issued: November 15, 2004

Effective: December 15, 2004

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

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3.4.3 Consumer Outbound Services (continued)

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(AF) Simply Talksm

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- .1 Simply Talksm is an outbound only, Flat Rate, long distance optional pricing plan available to Residential Customers with a single BTN. Multiple BTN Aggregation is not available with this Service. Simply Talksm is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network and (2) request to be provisioned under this optional pricing plan. This optional calling plan is available for the provision of (1) intrastate InterLATA, intrastate IntraLATA, and interstate calling or (2) intrastate InterLATA and interstate calling only. This optional calling plan is not available for the provision of intrastate IntraLATA calling on a stand alone basis.
- .2 Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line.
- .3 All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute.

CANCELLED

DEC 15 2004
By *lars* 160.13.67
Public Service Commission
MISSOURI

Issued: March 10, 2004

Effective: April 12, 2004

Lisa Porterfield, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

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FILED APR 12 2004

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(AG) FallBack

- .1 FallBack is an outbound only, Flat Rate, long distance optional pricing plan available to Residential Customers with a single BTN. Multiple BTN Aggregation is not available with this Service. This optional calling plan is available for the provision of (1) intrastate InterLATA, intrastate IntraLATA, and interstate calling; (2) intrastate InterLATA and interstate calling only; or (3) intrastate IntraLATA calling on a stand alone basis.
- .2 This optional calling plan is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network and (2) request to be provisioned under this optional pricing plan. FallBack is also available to Customers that initially subscribe to other optional calling plans of the Company, the Customer fails to maintain the requirements of that Service offering, and the description of that optional calling plan describes the terms and conditions under which the Customer will be moved to FallBack.
- .3 Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line.
- .4 All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute.

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Issued: July 1, 2004

Effective: August 1, 2004

Lisa Porterfield, Associate Director Regulatory
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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

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3.4.3 Consumer Outbound Services (continued)

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(AG) FallBack

Service Commission

- .1 FallBack is an outbound only, Flat Rate, long distance optional pricing plan available to Residential Customers with a single BTN. Multiple BTN Aggregation is not available with this Service. This optional calling plan is available for the provision of (1) intrastate InterLATA, intrastate IntraLATA, and interstate calling; (2) intrastate InterLATA and interstate calling only; or (3) intrastate IntraLATA calling on a stand alone basis.
- .2 This optional calling plan is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network and (2) request to be provisioned under this optional pricing plan. Fallback is also available to Customers that initially describe to other optional calling plans of the Company, the Customer fails to maintain the requirements of that Service offering, and the description of that optional calling plan describes the terms and conditions under which the Customer will be moved to Fallback.
- .3 Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line.
- .4 All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute.

CANCELLED

AUG 01 2004
By 16425160.13.68
Public Service Commission
MISSOURI

Issued: March 10, 2004

Effective: April 12, 2004

Lisa Porterfield, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

Missouri Public
Service Commission

FILED APR 12 2004

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.4 Business Outbound Services

For outbound Services provided via a Switched Access arrangement, Business Customers may subscribe to any of the Company's outbound Service offerings for the provision of (1) intrastate InterLATA and intrastate IntraLATA calling; (2) intrastate InterLATA calling only and select another company for the provision of the Customer's intrastate IntraLATA calling; or (3) intrastate IntraLATA calling only and select another company for the provision of the Customers's intrastate InterLATA calling.

(A) Business Default Plan for Hierarchical Billing - Switched

The Business Default Plan for Hierarchical Billing is a long distance Service available to Customers seven (7) days per week, twenty-four (24) hours per day, 365 days per year. With Business Default Plan for Hierarchical Billing, calls are originated from other than a public or semipublic coin telephone. The desired telephone number is dialed, the call is completed without assistance of a live or automated operator, and the call may not be billed to a number other than the originating number. Calls are originated on switched or dedicated facilities provided by LECs, CLECs, or authorized providers. This Service is available for Customers utilizing Switched Access to reach the long distance network. For Customers utilizing Dedicated Access to reach the long distance network, see Section 3.5.1 of this Tariff.

Issued: February 10, 2005

Effective: March 15, 2005

Janet Vader, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

CANCELLED
May 20, 2005
XT-2005-0399
Missouri Public
Service Commission

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REC'D MAR 07 2001

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Service Commission

Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1
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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.4 Business Outbound Services

For outbound Services provided via a Switched Access arrangement, Business Customers may subscribe to any of the Company's outbound Service offerings for the provision of (1) intrastate InterLATA and intrastate IntraLATA calling; (2) intrastate InterLATA calling only and select another company for the provision of the Customer's intrastate IntraLATA calling; or (3) intrastate IntraLATA calling only and select another company for the provision of the Customers's intrastate InterLATA calling.

CANCELLED

MAR 15 2005
by *1st RS/61*
Public Service Commission
MISSOURI

Issued: March 7, 2001

Effective ~~March 23, 2001~~

Norm Descoteaux, Regulatory Manager
5850 W. Las Positas Blvd., Pleasanton, California 94588

DEC 07 2001

Missouri Public

CANCELLED
May 20, 2005
XT-2005-0399
Missouri Public
Service Commission

FILED DEC 07 2001
01-475
Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued) N

3.4.4 Business Outbound Services (continued)

(A) Business Default Plan for Hierarchical Billing - Switched (continued)

Business Default Plan for Hierarchical Billing is available to Business Customers that presubscribe to the Company for long distance Service and subscribe to a Hierarchical Billing account, as defined in Section 1 of this Tariff. If the Customer presubscribes to the Company for the provision of outbound long distance Service and requests a Hierarchical Billing account and does not select one of the Company's Business Optional Calling Plans, the Company will provision the Business Default Plan for Hierarchical Billing Service on the Customer's initial order for Service.

Charges are usage sensitive and vary by day-of-week and time-of-day. Calls are billed with a thirty (30) second initial period and six (6) second subsequent periods. Peak and off-peak rates apply. The peak rate period is 8:00 a.m. to but not including 5:00 p.m., Monday through Friday. The off-peak rate period is all other times. The off-peak rates apply on the following holidays: New Year's Day, Independence day, Labor day, Thanksgiving day, and Christmas day.

Calls billed under this Service offering will not qualify for promotional offerings.

Issued: February 10, 2005

Effective: March 15, 2005

Janet Vader, Associate Director Regulatory
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SECTION 3 - DESCRIPTION OF SERVICES

3.5 Outbound Services-Dedicated Access

3.5.1 Business Default Plan for Hierarchical Billing - Dedicated

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The Business Default Plan for Hierarchical Billing is a long distance Service available to Customers seven (7) days per week, twenty-four (24) hours per day, 365 days per year. With Business Default Plan for Hierarchical Billing calls are originated from other than a public or semipublic coin telephone. The desired telephone number is dialed, the call is completed without assistance of a live or automated operator, and the call is not billed to a number other than the originating number. This Service is available for Customers utilizing Dedicated Access to reach the long distance network.

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Business Default Plan for Hierarchical Billing is available to Business Customers that presubscribe to the Company for long distance Service and have a Hierarchical Billing account, as defined in Section 1 of this Tariff. If the Customer subscribes to the Company for the provision of outbound long distance Service and requests a Hierarchical Billing account and does not select one of the Company's Business Optional Calling Plans, the Company will provision the Business Default Plan for Hierarchical Billing Service on the Customer's initial order for Service.

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Issued: February 10, 2005

Effective: March 15, 2005

Janet Vader, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

REC'D MAR 07 2001

Original Sheet 162

Service Commission

Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1
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SECTION 3 - DESCRIPTION OF SERVICES

3.5 Outbound Services-Dedicated Access

Reserved for future use.

CANCELLED

MAR 15 2005

By *1st RS 162*
Public Service Commission
MISSOURI

Issued: March 7, 2001

Effective 

Norm Descoteaux, Regulatory Manager
5850 W. Las Positas Blvd., Pleasanton, California 94588

DEC 07 2001

Missouri Public

FILED DEC 07 2001

01-475

Service Commission

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XT-2005-0399
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SECTION 3 - DESCRIPTION OF SERVICES

3.5 Outbound Services-Dedicated Access (continued)

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3.5.1 Business Default Plan for Hierarchical Billing - Dedicated (continued)

Calls are billed with a thirty (30) second initial period and six (6) second subsequent periods.

Calls billed under this Service offering will not qualify for promotional offerings.

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Issued: February 10, 2005

Effective: March 15, 2005

Janet Vader, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

CANCELLED
May 20, 2005
XT-2005-0399
Missouri Public
Service Commission

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SECTION 3 - DESCRIPTION OF SERVICES **Missouri Public**

3.6 Toll Free Services

REC'D OCT 24 2003

3.6.1 General

Service Commission

- (A) Toll Free Service is a reverse billed Service that allows the Customer to pay for incoming calls. It permits calls to be completed to the Customer's location without charge to the calling party. Business Customers may subscribe to TFS with or without the ability to receive intrastate IntraLATA Service from the Company. T
- (B) For Business Customers TFS includes: (1) a TFS Number that can be selected by the Customer or randomly generated by the SMS/800 database; (2) an Area of Service selected by the Customer; and (3) various optional features. For Residential Customer, TFS includes: (1) a TFS Number randomly generated by the SMS/800 database and (2) an Area of Service selected by the Customer. N
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- (C) For Residential Customers, the Company will serve as the Customer's Resp Org. If the Business Customer does not advise the Company of its choice of a specific Resp Org, the Company will determine which Resp Org will be used. N
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- (D) For Business Customers, Toll Free calls may originate on any type of access and may terminate via DVA lines or Switched Access lines to the Customer's location. For Residential Customers, Toll Free calls may originate on any type of access and may terminate via Switched Access lines to the Customer's location. T
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Issued: October 24, 2003

Effective: November 24, 2003

Lisa Poterfield, Associate Director Regulatory
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**Missouri Public
Service Commission**

CANCELLED
May 20, 2005
XT-2005-0399
Missouri Public
Service Commission

FILED NOV 24 2003

RECD MAR 07 2001
Original Sheet 163

Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services

3.6.1 General

- (A) Toll Free Service is a reverse billed Service that allows the Customer to pay for incoming calls. It permits calls to be completed to the Customer's location without charge to the calling party. Customers may subscribe to TFS with or without the ability to receive intrastate IntraLATA Service from the Company.
- (B) TFS includes: (1) a TFS Number that can be selected by the Customer or randomly generated by the SMS/800 database; (2) an Area of Service selected by the Customer; and (3) various optional features.
- (C) If the Customer does not advise the Company of its choice of a specific Resp Org, the Company will determine which Resp Org will be used.
- (D) Toll Free calls may originate on any type of access and may terminate via DVA lines or Switched Access lines to the Customer's location.

CANCELLED

NOV 24 2003

By STR 5163
Public Service Commission
MISSOURI

Issued: March 7, 2001

Effective: April 23, 2001

Norm Descoteaux, Regulatory Manager
5850 W. Las Positas Blvd., Pleasanton, California 94588

DEC 07 2001

Missouri Public

FILED DEC 07 2001

01-475

Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services (continued)

3.6.2 Application of Charges

Rates and charges apply to all TFS Numbers associated with the Customer's BTN. For an existing Customer who subscribes to TFS in the middle of a billing cycle, monthly recurring charges are prorated based on the amount of time the plan is in effect prior to the first bill.

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3.6.3 Reserved for future use.

Issued: November 30, 2004

Effective: December 31, 2004

Lisa Porterfield, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

FILED
MO PSC

SECTION 3 - DESCRIPTION OF SERVICES **Missouri Public**

3.6 Toll Free Services (continued)

REC'D OCT 24 2003

3.6.2 Application of Charges

Service Commission

Rates and charges apply to all TFS Numbers associated with the Customer's BTN. For an existing Customer who subscribes to TFS in the middle of a billing cycle, monthly recurring charges are prorated based on the amount of time the plan is in effect prior to the first bill.

If a Business Customer subscribes to one of the Company TFS offerings and the Customer's CPE permits the TFS to be used to place outbound calls, the outbound calls are rated and billed as a TFS call.

3.6.3 Reserved for future use.

CANCELLED
DEC 31 2004
By 3rd RS/64
Public Service Commission
MISSOURI

Issued: October 24, 2003

Effective: November 24, 2003

Lisa Poterfield, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

CANCELLED
May 20, 2005
XT-2005-0399
Missouri Public
Service Commission

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Service Commission

FILED NOV 24 2003

SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

3.6 Toll Free Services (continued)

REC'D DEC 07 2001

3.6.2 Application of Charges

Service Commission

Rates and charges apply to all TFS Numbers associated with the Customer's BTN. For an existing Customer who subscribes to TFS in the middle of a billing cycle, monthly recurring charges are prorated based on the amount of time the plan is in effect prior to the first bill.

If the Customer subscribes to one of the Company TFS offerings and the Customer's CPE permits the TFS to be used to place outbound calls, the outbound calls are rated and billed as a TFS call.

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3.6.3 Reserved for future use.

CANCELLED

NOV 24 2003

2nd RS 164
Public Service Commission
MISSOURI

Issued: December 7, 2001

Effective: January 6, 2002

Norm Descoteaux, Regulatory Manager
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CANCELLED
May 20, 2005
XT-2005-0399
Missouri Public
Service Commission

FILED JAN 06 2002
Service Commission

REC'D MAR 07 2001

Original Sheet 164

Service Commission

Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1
d/b/a SBC Long Distance

SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services (continued)

3.6.2 Application of Charges

Rates and charges apply to all TFS Numbers associated with the Customer's BTN. For an existing Customer who subscribes to TFS in the middle of a billing cycle, monthly recurring charges are prorated based on the amount of time the plan is in effect prior to the first bill.

3.6.3 Reserved for future use

CANCELLED

JAN 06 2002

By *1525164*
Public Service Commission
MISSOURI

Issued: March 7, 2001

Effective ~~March 22, 2001~~

Norm Descoteaux, Regulatory Manager
5850 W. Las Positas Blvd., Pleasanton, California 94588

DEC 07 2001

Missouri Public

FILED DEC 07 2001

01-475

Service Commission

CANCELLED
May 20, 2005
XT-2005-0399
Missouri Public
Service Commission

REC'D MAR 07 2001

Original Sheet 165

Service Commission

Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1
d/b/a SBC Long Distance

SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services (continued)

3.6.4 Rules and Regulations

(A) General

If any of the rules and regulations contained in Section 3.6 of this Tariff, conflict with the rules and regulations contained in Section 2 of this Tariff, the rules and regulations contained in Section 3.6 of the Tariff will apply in lieu of the rules and regulations contained in Section 2 of this Tariff.

(B) Limitations on Service

- .1 TFS is furnished upon the condition that the Customer contracts for adequate facilities to permit the use of this Service without injurious effect upon the Company or any service rendered by Third Party Vendors on behalf of the Company.
- .2 The availability of TFS Numbers from the Company is limited by the Company's ability to obtain TFS Numbers requested by the Customer from the national SMS database.
- .3 If the Company learns that an Applicant or Customer is attempting to sell, barter, trade, or otherwise transfer a TFS Number to another person, the Company may refuse to establish Service or may cancel Service without liability.

Issued: March 7, 2001

Effective: April 23, 2001

Norm Descoteaux, Regulatory Manager
5850 W. Las Positas Blvd., Pleasanton, California 94588

DEC 07 2001

Missouri Public

CANCELLED
May 20, 2005
XT-2005-0399
Missouri Public
Service Commission

FILED DEC 07 2001
01 - 475
Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services (continued)

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3.6.4 Rules and Regulations (continued)

REC'D MAR 12 2002

(C) Limitations on Liability

Service Commission

- .1 If a Customer's TFS Number is not used by callers other than for test calls to reach the Customer or Customer's designee within ninety (90) days of activation of the TFS Number or within any subsequent period of three full billing cycles, the Company may, upon written notice, release the TFS Number without liability. Test calling does not constitute use. C
- .2 If a TFS Customer is found to be non-compliant in passing back appropriate answer supervision, the Company reserves the right to suspend Service temporarily and/or deny requests for additional Service without liability. The Company will give the Customer ten (10) calendar days' written notice via certified U.S. Mail of intent to suspend or deny Service due to such non-compliance. C
- .3 The Company may terminate or refuse to furnish TFS to any Applicant or Customer, without incurring any liability, if the use of the Service would interfere with or impair any Service offered by the Company.

Missouri Public

FILED APR 13 2002

Service Commission

Issued: March 12, 2002

Effective: April 13, 2002

Norm Descoteaux, Regulatory Manager
5850 W. Las Positas Blvd., Pleasanton, California 94588

REC'D MAR 07 2001

Original Sheet 166

Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1
d/b/a SBC Long Distance

Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services (continued)

3.6.4 Rules and Regulations (continued)

(C) Limitations on Liability

- .1 If a Customer's TFS Number is not used by callers other than for test calls to reach the Customer or Customer's designee within ninety (90) days of activation of the TFS Number, the Company may, upon written notice, release the TFS Number without liability. Test calling does not constitute use.
- .2 If a TFS Customer is found to be non-compliant in passing back appropriate answer supervision, the Company reserves the right to suspend Service temporarily and/or deny requests for additional Service without liability. The Company will give the Customer ten (10) calendar days' written notice via certified U.S. Mail of intent to suspend or deny Service due to such non-compliance.
- .3 The Company may terminate or refuse to furnish TFS to any Applicant or Customer, without incurring any liability, if the use of the Service would interfere with or impair any Service offered by the Company.

CANCELLED

APR 13 2002
By *LSR* 1164
Public Service Commission
MISSOURI

Issued: March 7, 2001

Eff. ~~March 7, 2001~~

Norm Descoteaux, Regulatory Manager
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DEC 07 2001

Missouri Public

CANCELLED
May 20, 2005
XT-2005-0399
Missouri Public
Service Commission

FILED DEC 07 2001
01-475

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SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

3.6 Toll Free Services (continued)

REC'D OCT 24 2003

3.6.4 Rules and Regulations (continued)

Service Commission

(C) Limitations on Liability (continued)

.4 When the failures listed below are due solely to the negligence of the Company, the Company's liability, if any, will be limited to the lesser of (a) the actual monetary damages incurred and proved by the Customer as the direct result of such failure or failures or (b) the sum of \$1,000.00.

.a any claim arising out of any and all failings by the Company in connection with the provision of TFS to the Customer, including but not limited to:

.i TFS is not made available on the date committed to the Customer or cannot otherwise be made available after acceptance of the Customer's order; or

.ii TFS is provided with a number or numbers other than the one(s) committed by the Company to the Customer; or

.iii TFS offered to Business Customers is provided with a number or numbers that are not included in toll free Directory Assistance database or are included in an incorrect form. T

Issued: October 24, 2003

Effective: November 24, 2003

Lisa Poterfield, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

CANCELLED
May 20, 2005
XT-2005-0399
Missouri Public
Service Commission

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Service Commission

FILED NOV 24 2003

REC'D MAR 07 2001

Original Sheet 167

Service Commission

Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1
d/b/a SBC Long Distance

SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services (continued)

3.6.4 Rules and Regulations (continued)

(C) Limitations on Liability (continued)

.4 When the failures listed below are due solely to the negligence of the Company, the Company's liability, if any, will be limited to the lesser of (a) the actual monetary damages incurred and proved by the Customer as the direct result of such failure or failures or (b) the sum of \$1,000.00.

.a any claim arising out of any and all failings by the Company in connection with the provision of TFS to the Customer, including but not limited to:

.i TFS is not made available on the date committed to the Customer or cannot otherwise be made available after acceptance of the Customer's order; or

.ii TFS is provided with a number or numbers other than the one(s) committed by the Company to the Customer; or

.iii TFS is provided with a number or numbers that are not included in toll free Directory Assistance database or are included in an incorrect form.

CANCELLED

NOV 24 2003

15-075167
Public Service Commission
MISSOURI

Issued: March 7, 2001

Effective: April 23, 2001

Norm Descoteaux, Regulatory Manager
5850 W. Las Positas Blvd., Pleasanton, California 94588

DEC 07 2001

Missouri Public

CANCELLED
May 20, 2005
XT-2005-0399
Missouri Public
Service Commission

FILED DEC 07 2001

01-475

Service Commission

REC'D MAR 07 2001
Original Sheet 168

Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1
d/b/a SBC Long Distance

Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services (continued)

3.6.4 Rules and Regulations (continued)

(D) Use of Service

- .1 Nothing herein, or in any other provision of this Tariff, or in any marketing materials issued by the Company shall give any person any ownership, interest, or proprietary right in any code or TFS Number issued by the Company to its Customers.

Issued: March 7, 2001

Effective: April 23, 2001

DEC 07 2001

Norm Descoteaux, Regulatory Manager
5850 W. Las Positas Blvd., Pleasanton, California 94588

Missouri Public

CANCELLED
May 20, 2005
XT-2005-0399
Missouri Public
Service Commission

FILED DEC 07 2001
01-475

Service Commission

SECTION 3 - DESCRIPTION OF SERVICES **Missouri Public**

3.6 Toll Free Services (continued)

REC'D OCT 24 2003

3.6.4 Rules and Regulations (continued)

Service Commission

(E) Obligations of the Customer

- .1 The Company reserves the right to require Business Customer(s) T
requesting TFS to supply the following information when requesting
Service: an initial traffic forecast, identification of anticipated busy
hour, identification of its geographical marketing target areas, and a
schedule of marketing and promotional activities. A new traffic
forecast may be required quarterly after Service is initiated.
- .2 A Business Customer subscribing to TFS A will provide not less than T
ten (10) business days' notice prior to implementation of special
advertising or other new promotions likely to stimulate usage. The
Company reserves the right to request traffic data, which depending
on the forecast, may delay Service due to the addition of facilities.
- .3 With respect to any Resp Org service or SMS Resp Org changes the
Company provides to the TFS Customer, the Customer will
indemnify and hold the Company harmless against any third party
claims arising out of the execution of changes requested by the
Customer.

Issued: October 24, 2003

Effective: November 24, 2003

Lisa Poterfield, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

CANCELLED
May 20, 2005
XT-2005-0399
Missouri Public
Service Commission

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Service Commission**

FILED NOV 24 2003

REC'D MAR 07 2001

Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1
d/b/a SBC Long Distance

Original Sheet 169
Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services (continued)

3.6.4 Rules and Regulations (continued)

(E) Obligations of the Customer

- .1 The Company reserves the right to require Customer(s) requesting TFS to supply the following information when requesting Service: an initial traffic forecast, identification of anticipated busy hour, identification of its geographical marketing target areas, and a schedule of marketing and promotional activities. A new traffic forecast may be required quarterly after Service is initiated.
- .2 A TFS Customer will provide not less than ten (10) business days' notice prior to implementation of special advertising or other new promotions likely to stimulate usage. The Company reserves the right to request traffic data, which depending on the forecast, may delay Service due to the addition of facilities.
- .3 With respect to any Resp Org service or SMS Resp Org changes the Company provides to the TFS Customer, the Customer will indemnify and hold the Company harmless against any third party claims arising out of the execution of changes requested by the Customer.

CANCELLED

NOV 24 2003
by ISRS 169
Public Service Commission
MISSOURI

Issued: March 7, 2001

Effective: April 29, 2001

Norm Descoteaux, Regulatory Manager
5850 W. Las Positas Blvd., Pleasanton, California 94588

DEC 07 2001

Missouri Public

CANCELLED
May 20, 2005
XT-2005-0399
Missouri Public
Service Commission

FILED DEC 07 2001
01-475
Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

3.6 Toll Free Services (continued)

REC'D OCT 24 2003

3.6.4 Rules and Regulations (continued)

Service Commission

(F) Reservation of Number(s) for Toll Free Service

.1 The Company will accept a request from a prospective Business Customer a particular TFS Number and will reserve such number on a first come, first serve basis. A TFS Number so requested, if found to be available, will be reserved for and furnished to the eligible Business Customer, providing the Business Customer: T

.a subscribes to Toll Free Service within forty-five (45) days of the reservation of said number; and

.b provides acceptable credit information; and

.c uses the Service within an additional ninety (90) day period.

If a Business Customer who has received a toll free number does not subscribe to and use the Service within the ninety (90) day period specified above, the Company reserves the right to make the number available for use by another Customer in accordance with the terms in this section. T

Issued: October 24, 2003

Effective: November 24, 2003

Lisa Poterfield, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

Missouri Public
Service Commission

FILED NOV 24 2003

REC'D MAR 07 2001

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d/b/a SBC Long Distance

Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services (continued)

3.6.4 Rules and Regulations (continued)

(F) Reservation of Number(s) for Toll Free Service

.1 The Company will accept a prospective TFS Customer's request for a particular TFS Number and will reserve such number on a first come, first serve basis. A TFS Number so requested, if found to be available, will be reserved for and furnished to the eligible Customer, providing the Customer:

- .a subscribes to Toll Free Service within forty-five (45) days of the reservation of said number; and
- .b provides acceptable credit information; and
- .c uses the Service within an additional ninety (90) day period.

If a Customer who has received a toll free number does not subscribe to and use the Service within the ninety (90) day period specified above, the Company reserves the right to make the number available for use by another Customer in accordance with the terms in this section.

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NOV 24 2003

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Public Service Commission
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Issued: March 7, 2001

Effective: April 23, 2001

Norm Descoteaux, Regulatory Manager
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DEC 07 2001

Missouri Public

CANCELLED
May 20, 2005
XT-2005-0399
Missouri Public
Service Commission

FILED DEC 07 2001

01-475

Service Commission

REC'D MAR 07 2001

Original Sheet 171

Service Commission

Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1
d/b/a SBC Long Distance

SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services (continued)

3.6.4 Rules and Regulations (continued)

(F) Reservation of Number(s) for Toll Free Service (continued)

- .2 If a TFS Number is changed by the Company for conditions beyond its reasonable control, nothing in any provision of this Tariff or in any marketing materials issued by the Company or in any agreement between the Customer and the Company shall give any Customer, Applicant, assignee or transferees any ownership interest or proprietary right in any given TFS Number. An Applicant includes a prospective customer who has reserved a toll free telephone number hereunder.
- .3 A Customer who sells an ongoing operating business for which a TFS Number has been in use may transfer the right to continue to use the TFS Number(s) as long as (1) the Company is able to transfer such number under the Company's servicing agreement with vendors who provide a portion of the Service the Company offers to its Customer and (2) the transferee establishes credit pursuant to Section 2.7.2 of this Tariff.

Issued: March 7, 2001

Effective: April 1, 2001

Norm Descoteaux, Regulatory Manager
5850 W. Las Positas Blvd., Pleasanton, California 94588

DEC 07 2001

Missouri Public

CANCELLED
May 20, 2005
XT-2005-0399
Missouri Public
Service Commission

FILED DEC 07 2001
01-475
Service Commission

REC'D MAR 07 2001
Original Sheet 172

Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1
d/b/a SBC Long Distance

Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services (continued)

3.6.4 Rules and Regulations (continued)

(G) Release By the Company of Customer's TFS Number(s) for Porting to Other Carriers

- .1 A Customer may request that the Company release its TFS Number(s) so that another long distance service provider may provide toll free service to a Customer. The Company will participate in porting toll-free numbers only if the account balance is zero and all undisputed charges incurred as a result of the toll-free number have been paid.
- .2 The Company reserves the right to withhold its authorization of such transfer of such Customer's TFS Number(s) until the Customer's indebtedness is resolved to the satisfaction of the terms and conditions of this Tariff and any agreement(s) between the Customer.

Issued: March 7, 2001

Effective: April 23, 2001

Norm Descoteaux, Regulatory Manager
5850 W. Las Positas Blvd., Pleasanton, California 94588

DEC 07 2001
Missouri Public

CANCELLED
May 20, 2005
XT-2005-0399
Missouri Public
Service Commission

FILED DEC 07 2001
Service Commission

REC'D MAR 07 2001

Original Sheet 173

Service Commission

Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1
d/b/a SBC Long Distance

SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services (continued)

3.6.4 Rules and Regulations (continued)

(G) Release By the Company of Customer's TFS Number(s) for Porting to Other Carriers (continued)

- .3 The failure of the Customer to fulfill the terms and conditions of any agreement with the Company or the attempt to process a change of long distance service provider for the Customer's TFS Number(s) prior to the completion of a contract's terms and conditions (and/or before all payments and indebtedness have been paid or satisfied) shall cause the ownership of the TFS Number(s) to revert from the Customer to the Company, whereupon such Customer shall no longer possess the right to transfer such TFS Number(s) to any other long distance service provider and whereupon the Company shall have the right to reissue said number(s) at its sole discretion to any other party.
- .4 At the discretion of the Company, a cancelled TFS Number may be reestablished for the same Customer within four (4) months and; therefore, it cannot be selected by another Customer during that four (4) month period. After four (4) months, the TFS Number is returned to the pool where it can be selected by another customer under any Resp Org.

Issued: March 7, 2001

Effective: April 23, 2001

Norm Descoteaux, Regulatory Manager
5850 W. Las Positas Blvd., Pleasanton, California 94588

DEC 07 2001
Missouri Public

CANCELLED
May 20, 2005
XT-2005-0399
Missouri Public
Service Commission

FILED DEC 07 2001
01-475
Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services (continued)

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3.6.4 Rules and Regulations (continued)

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(H) Minimum Service Period

Service Commission

For Business Customers subscribing to TFS and making a MMC, the	T
minimum Service period is one month. For Business Customers	T
subscribing to TFS and making a MAC, the minimum Service period is the	
length of the term plan commitment. No minimum service periods apply to	N
Residential Customers subscribing to TFS.	N

(I) Area of Service Selections

- .1 The originating area may include the United States and the territories of Puerto Rico, the U.S. Virgin Islands, Guam, and Commonwealth of Northern Mariana Islands as well as Canada. The Customer may select this maximum Area of Service or may selectively block an area. Area of Service blocking is dependent on valid ANI being delivered in the network. The Customer's minimum Area of Service must include at least one interstate area.
- .2 Calls placed from outside the Customer's Area of Service will receive an announcement informing the caller that calls cannot be completed from the caller's location. The call will then be terminated.

Issued: October 24, 2003

Effective: November 24, 2003

Lisa Poterfield, Associate Director Regulatory
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Missouri Public
Service Commission

FILED NOV 24 2003

REC'D MAR 07 2001

Original Sheet 174

Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1
d/b/a SBC Long Distance

Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services (continued)

3.6.4 Rules and Regulations (continued)

(H) Minimum Service Period

For Customers subscribing to TFS and making a MMC, the minimum Service period is one month. For Customers subscribing to TFS and making a MAC, the minimum Service period is the length of the term plan commitment.

(I) Area of Service Selections

- .1 The originating area may include the United States and the territories of Puerto Rico, the U.S. Virgin Islands, Guam, and Commonwealth of Northern Mariana Islands as well as Canada. The Customer may select this maximum Area of Service or may selectively block an area. Area of Service blocking is dependent on valid ANI being delivered in the network. The Customer's minimum Area of Service must include at least one interstate area.
- .2 Calls placed from outside the Customer's Area of Service will receive an announcement informing the caller that calls cannot be completed from the caller's location. The call will then be terminated.

CANCELLED

NOV 24 2003

LIS+RS174
Public Service Commission
MISSOURI

Issued: March 7, 2001

Effective: April 23, 2001

Norm Descoteaux, Regulatory Manager
5850 W. Las Positas Blvd., Pleasanton, California 94588

DEC 07 2001

Missouri Public

CANCELLED
May 20, 2005
XT-2005-0399
Missouri Public
Service CommissionFILED DEC 07 2001
01-475

Service Commission

SECTION 3 - DESCRIPTION OF SERVICES Missouri Public

3.6 Toll Free Services (continued)

REC'D MAR 12 2002

3.6.4 Rules and Regulations (continued)

Service Commission

(J) Termination of TFS By Company

- .1 If Service is terminated by the Company for violation of this Tariff, the national SMS/800 data base allows the Company to retain control of all TFS Numbers disconnected for up to a 4-month period. If the Customer rectifies the violation to the satisfaction of the Company, the Company may, in its sole discretion, return the number to the control of the Customer. If the Customer does not rectify the violation within three (3) months, the Company may refuse to:
- .a reconnect the disconnected number for the previous Customer; T
- .b transfer disconnected Customer to a third party identified by the Customer; and T
- .c process any request to change the Resp Org from the disconnected Customer except as indicated in Section 3.6.4 (G) of this Tariff. T

Missouri Public

FILED APR 13 2002

Service Commission

Issued: March 12, 2002

Effective: April 13, 2002

Norm Descoteaux, Regulatory Manager
5850 W. Las Positas Blvd., Pleasanton, California 94588

REC'D MAR 07 2001

Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1
d/b/a SBC Long Distance

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Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services (continued)

3.6.4 Rules and Regulations (continued)

(J) Termination of TFS By Company

If Service is terminated by the Company for violation of this Tariff, the national SMS/800 data base allows the Company to retain control of all TFS Numbers disconnected for up to a 4-month period. If the Customer rectifies the violation to the satisfaction of the Company, the Company may, in its sole discretion, return the number to the control of the Customer. If the Customer does not rectify the violation within three (3) months, the Company may refuse to:

- .1 reconnect the disconnected number for the previous Customer;
- .2 transfer disconnected Customer to a third party identified by the Customer; and
- .3 process any request to change the Resp Org from the disconnected Customer except as indicated in Section 3.6.4 (G) of this Tariff.

CANCELLED

APR 13 2002
By *ERS/TS*
Public Service Commission
MISSOURI

Issued: March 7, 2001

Effective ~~March 7, 2001~~

Norm Descoteaux, Regulatory Manager
5850 W. Las Positas Blvd., Pleasanton, California 94588

DEC 07 2001

Missouri Public

CANCELLED
May 20, 2005
XT-2005-0399
Missouri Public
Service Commission

FILED DEC 07 2001
01-475
Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

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Service Commission

3.6 Toll Free Services (continued)

3.6.4 Rules and Regulations (continued)

REGD JAN 07 2003

(J) Termination of TFS By Company (continued)

.2 Reserved for future use.

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.3 Customers that are direct-billed must provide the Company updated information within fifteen (15) days of a change in billing address and/or contact information. If the Customer fails to timely provide such updated information, the Company reserves the right to terminate Service on five (5) days written notice to last known address/contact, and the Customer shall be responsible for any and all early termination charges.

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.4 If at any time a Customer's TFS number is not used by callers other than for test calls to reach a Customer or Customer's designee, for a period of three full billing cycles, the Company may disconnect Customer's TFS on five (5) days' verbal or written notice to the Customer. Customer shall be responsible for any and all early termination charges.

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Issued: January 7, 2003

Effective: February 7, 2003

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

Missouri Public
Service Commission

FILED FEB 07 2003

SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

3.6 Toll Free Services (continued)

REC'D NOV 26 2002

3.6.4 Rules and Regulations (continued)

Service Commission

(J) Termination of TFS By Company (continued)

- .2 Except for Customers subscribing to High Volume Toll Free Calling as described in Section 3.7.1 or Section 3.6.2 of this Tariff, a Customer subscribing to any of the Company's Toll Free Service offerings that require Switched Access to reach the long distance network must provide to the Company not less than a 15-day prior notice of the Customer's intent to change the presubscribed carrier for 1+ long distance service on the telephone line associated with TFS and, in that case, transfer its TFS to one of the Company's High Volume Toll Free Calling plans. If a TFS Customer fails to give the notice as described above or fails to transfer its TFS to one of the Company's High Volume Toll Free Calling plans, the Company may disconnect the Customer's TFS on ten (10) days written notice to the Customer. Customer shall be responsible for any and all cancellation penalties.

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- .3 Customers that are direct-billed must provide the Company updated information within fifteen (15) days of a change in billing address and/or contact information. If the Customer fails to timely provide such updated information, the Company reserves the right to terminate Service on five (5) days written notice to last known address/contact, and the Customer shall be responsible for any and all cancellation penalties.

If at any time a Customer's TFS number is not used by callers other than for test calls to reach a Customer or Customer's designee, for a period of three full billing cycles, the Company may disconnect Customer's TFS on five (5) days' verbal or written notice to the Customer. Customer shall be responsible for any and all cancellation penalties.

CANCELLED

FEB 07 2003
By 2nd RS 75.1
Public Service Commission
Missouri

Issued: November 26, 2002

Effective: December 27, 2002

Tracy Van Wormer, Associate Director Regulatory
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Missouri Public
Service Commission

FILED DEC 27 2002

SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

3.6 Toll Free Services (continued)

REC'D MAR 12 2002

3.6.4 Rules and Regulations (continued)

Service Commission

(J) Termination of TFS By Company (continued)

- .2 Except for Customers subscribing to High Volume Toll Free Calling, a Customer subscribing to any of the Company's Toll Free Service offerings that require Switched Access to reach the long distance network must provide to the Company not less than a 15-day prior notice of the Customer's intent to change the presubscribed carrier for 1+ long distance service on the telephone line associated with TFS and, in that case, transfer its TFS to the Company's High Volume Toll Free Calling plan. If a TFS Customer fails to give the notice as described above or fails to transfer its TFS to the High Volume Toll Free Calling plan, the Company may disconnect the Customer's TFS on ten (10) days written notice to the Customer. Customer shall be responsible for any and all cancellation penalties.
- .3 Customers that are direct-billed must provide the Company updated information within fifteen (15) days of a change in billing address and/or contact information. If the Customer fails to timely provide such updated information, the Company reserves the right to terminate Service on five (5) days written notice to last known address/contact, and the Customer shall be responsible for any and all cancellation penalties.
- .4 If at any time a Customer's TFS number is not used by callers other than for test calls to reach a Customer or Customer's designee, for a period of three full billing cycles, the Company may disconnect Customer's TFS on five (5) days' verbal or written notice to the Customer. Customer shall be responsible for any and all cancellation penalties.

Missouri Public

FILED APR 13 2002

Issued: March 12, 2002

Service Commission Effective: April 13, 2002

Norm Descoteaux, Regulatory Manager
5850 W. Las Positas Blvd., Pleasanton, California 94588

CANCELLED

CANCELLED
May 20, 2005
XT-2005-0399
Missouri Public
Service Commission

DEC 27 2002
13th RS 175.1
Public Service Commission
MISSOURI

REC'D MAR 07 2001

Original Sheet 176

Service Commission

Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1
d/b/a SBC Long Distance

SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services (continued)

3.6.5 Toll Free Service-Switched

(A) General

- .1 Toll free calls are originated from any point in the State on any type of access but are terminated via Switched Access lines to the Customer's location. The Customer's TFS Number terminates on the Customer's POTS number.
- .2 Service(s) are available to Customers who utilize Switched Access to reach the long distance network and whose terminating location has a ten (10) digit voice-grade telephone number.

Issued: March 7, 2001

Effective ~~March 7, 2001~~

Norm Descoteaux, Regulatory Manager
5850 W. Las Positas Blvd., Pleasanton, California 94588

DEC 07 2001

Missouri Public

FILED DEC 07 2001

01-475

Service Commission

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REC'D OCT 24 2003

Service Commission

1	TFS is available to Business Customers that subscribe either to the Company or another long distance carrier as the presubscribed provider of 1+ long distance Service for the POTS telephone number associated with TFS. TFS is available to Residential Customers that subscribe to the Company as the presubscribed provider of 1+ long distance Service for the POTS telephone number associated with TFS.	T N N
2	If a Business Customer with a single POTS telephone number has combined Services, i.e. outbound and TFS, and chooses to move the outbound long distance service to another long distance carrier leaving only TFS, the Customer's TFS plan must be transferred to the Company's direct bill method. Otherwise, the Company may terminate Service pursuant to Section 2.20 of this Tariff. If a Residential Customer chooses to move its outbound long distance service for the POTS telephone number associated with TFS to another long distance carrier leaving only TFS, the Company will terminate TFS pursuant to Section 2.20 of this Tariff.	T N N

Effective: November 24, 2003

Missouri Public
Service Commission

FILED NOV 24 2003

SECTION 3 - DESCRIPTION OF SERVICES

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Service Commission

3.6 Toll Free Services (continued)

REGD JAN 07 2003

3.6.5 Toll Free Service-Switched (continued)

(B) Availability

- .1 TFS is available to Customers that subscribe either to the Company or another long distance carrier as the presubscribed provider of 1+ long distance Service for the POTS telephone number associated with TFS.
- .2 If a Customer with a single POTS telephone number has combined Services, i.e. outbound and TFS, and chooses to move the outbound long distance service to another long distance carrier leaving only TFS, the Customer's TFS plan must be transferred to the Company's direct bill method. Otherwise, the Company may terminate Service pursuant to Section 2.20 of this Tariff.

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NOV 24 2003
444 RS 177
Public Service Commission
MISSOURI

Issued: January 7, 2003

Effective: February 7, 2003

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

Missouri Public
Service Commission

FILED FEB 07 2003

CANCELLED
May 20, 2005
XT-2005-0399
Missouri Public
Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

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3.6 Toll Free Services (continued)

REC'D NOV 26 2002

3.6.5 Toll Free Service-Switched (continued)

Service Commission

(B) Availability

- .1 Except for Customers subscribing to High Volume Toll Free Calling as described in Section 3.7.1 and Section 3.7.2 of this Tariff, TFS is only available to Customers that subscribe to the Company as the presubscribed provider of 1+ long distance Service for the POTS telephone number associated with TFS. C
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- .2 Except for Customers subscribing to High Volume Toll Free Calling as described in Section 3.7.1 and Section 3.7.2 of this Tariff, the BAN for the TFS must be the same BAN as the POTS telephone number associated with TFS. C
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- .3 For Customers subscribing to High Volume Toll Free Calling, as described in Section 3.7.1 and Section 3.7.2 of this Tariff, TFS is available to Customers that subscribe either to the Company or another long distance carrier as the presubscribed provider of 1+ long distance Service for the POTS telephone number associated with TFS. C
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- .4 If a Customer with a single POTS telephone number has combined Services, i.e. outbound and TFS, and chooses to move the outbound long distance service to another long distance carrier leaving only TFS, the Customer's TFS plan must be transferred to one of the Company's High Volume Toll Free Calling plans as described in Section 3.7.1 and Section 3.7.2 of this Tariff. Otherwise, the Company may terminate Service pursuant to Section 3.6.4 (J).2 of this Tariff. C
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CANCELLED

FEB 07 2003

3rd RS 177
Public Service Commission
MISSOURI

Issued: November 26, 2002

Effective: December 27, 2002

Tracy Van Wormer, Associate Director Regulatory
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Missouri Public
Service Commission

FILED DEC 27 2002

SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

3.6 Toll Free Services (continued)

REC'D MAR 12 2002

3.6.5 Toll Free Service-Switched (continued)

Service Commission

(B) Availability

- .1. Except for Customers subscribing to High Volume Toll Free Calling, TFS is only available to Customers that subscribe to the Company as the presubscribed provider of 1+ long distance Service for the POTS telephone number associated with TFS.
- .2. Except for Customers subscribing to High Volume Toll Free Calling, the BAN for the TFS must be the same BAN as the POTS telephone number associated with TFS.
- .3. For Customers subscribing to High Volume Toll Free Calling, TFS is available to Customers that subscribe either to the Company or another long distance carrier as the presubscribed provider of 1+ long distance Service for the POTS telephone number associated with TFS.
- .4. If a Customer with a single POTS telephone number has combined Services, i.e. outbound and TFS, and chooses to move the outbound long distance service to another long distance carrier leaving only TFS, the Customer's TFS plan must be transferred to the Company's High Volume Toll Free Calling plan. Otherwise, the Company may terminate Service pursuant to Section 3.6.4 (J).2 of this Tariff.

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CANCELLED

DEC 27 2002

2nd RS 177
Missouri Public Service Commission
MISSOURI

Missouri Public

FILED APR 13 2002

Service Commission

Issued: March 12, 2002

Effective: April 13, 2002

Norm Descoteaux, Regulatory Manager
5850 W. Las Positas Blvd., Pleasanton, California 94588

RECD MAR 07 2001

Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1
d/b/a SBC Long Distance

Original Sheet 177
Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services (continued)

3.6.5 Toll Free Service-Switched (continued)

(B) Reserved for future use.

CANCELLED

APR 13 2002

By *KSRS 177*
Public Service Commission
MISSOURI

Issued: March 7, 2001

Effective ~~APR 23 2001~~

Norm Descoteaux, Regulatory Manager
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DEC 07 2001

Missouri Public

CANCELLED
May 20, 2005
XT-2005-0399
Missouri Public
Service Commission

FILED DEC 07 2001
01-475
Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

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Service Commission

3.6 Toll Free Services (continued)

REC'D JAN 07 2003

3.6.5 Toll Free Service-Switched (continued)

(C) Billing

- .1 Customer Subscribes to Any of the Company's High Volume Toll Free Calling Plans

Customers subscribing to any of the Company's High Volume Toll Free Calling plans will be direct-billed.

- .2 Customer Subscribes to All Other TFS Requiring Switched Access To Reach the Long Distance Network

- .a To enable the Company to bill the Customer for TFS on a LEC or CLEC bill, at least one of the Customer's WTNs associated with the Customer's TFS must be presubscribed to the Company for the provision of 1+ outbound long distance Service and the BAN for the TFS must be the same BAN as the WTNs associated with TFS. C C
- .b The Customer will be LEC-billed if the Customer's local service is provided by an Affiliated LEC and CLEC-billed if the Customer's local service is provided by an Affiliated CLEC. The Customer will be direct-billed if the Customer's local service is provided by a non-Affiliated LEC or a non-Affiliated CLEC or if TFS is the only Service the Customer has. N N

Issued: January 7, 2003

Effective: February 7, 2003

Norm Descoteaux, Associate Director Regulatory
5850 W. Las Positas Blvd., Pleasanton, California 94588

Missouri Public
Service Commission

CANCELLED
May 20, 2005
XT-2005-0399
Missouri Public
Service Commission

FILED FEB 07 2003

SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

3.6 Toll Free Services (continued)

REC'D NOV 26 2002

3.6.5 Toll Free Service-Switched (continued)

Service Commission

(C) Billing

- .1 Customer Subscribes to Any of the Company's High Volume Toll Free Calling Plans C
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Customers subscribing to any of the Company's High Volume Toll Free Calling plans will be direct-billed. C
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- .2 Customer Subscribes to All Other TFS Requiring Switched Access To Reach the Long Distance Network

- .a To enable the Company to bill the Customer for TFS, at least one of the Customer's POTS numbers associated with the Customer's TFS must be presubscribed to the Company for the provision of 1+ outbound long distance Service and the BAN for the TFS must be the same BAN as the POTS telephone number associated with TFS.

- .b The Customer will be LEC-billed if the Customer's local service is provided by an Affiliated LEC and CLEC-billed if the Customer's local service is provided by an Affiliated CLEC. The Customer will be direct-billed if the Customer's local service is provided by a non-Affiliated LEC or a non-Affiliated CLEC. T
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CANCELLED

FEB 07 2003
2nd RS 177.1
Public Service Commission
MISSOURI

Issued: November 26, 2002

Effective: December 27, 2002

Tracy Van Wormer, Associate Director Regulatory
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CANCELLED
May 20, 2005
XT-2005-0399
Missouri Public
Service Commission

Missouri Public
Service Commission

FILED DEC 27 2002

SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services (continued)

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3.6.5 Toll Free Service-Switched (continued)

REC'D MAR 12 2002

(C) Billing

Service Commission

.1 Customer Subscribes to High Volume Toll Free Calling

Customers subscribing to High Volume Toll Free Calling will be direct-billed.

.2 Customer Subscribes to All Other TFS Requiring Switched Access To Reach the Long Distance Network

.a To enable the Company to bill the Customer for TFS, at least one of the Customer's POTS numbers associated with the Customer's TFS must be presubscribed to the Company for the provision of 1+ outbound long distance Service and the BAN for the TFS must be the same BAN as the POTS telephone number associated with TFS.

.b The Customer will be LEC-billed if the Customer's local service is provided by an affiliated LEC and CLEC-billed if the Customer's local service is provided by an affiliated CLEC. The Customer will be direct-billed if the Customer's local service is provided by a non-affiliated LEC or a non-affiliated CLEC.

CANCELLED

Missouri Public

DEC 27 2002

FILED APR 13 2002

1st RS 177.1
Missouri Service Commission
MISSOURI

Service Commission

Issued: March 12, 2002

Effective: April 13, 2002

Norm Descoteaux, Regulatory Manager
5850 W. Las Positas Blvd., Pleasanton, California 94588

SECTION 3 - DESCRIPTION OF SERVICES

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3.6 Toll Free Services (continued)

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3.6.5 Toll Free Service-Switched (continued)

Service Commission

(D) Consumer Toll Free Services

.1 Simply Toll Free

.a Simply Toll Free is a TFS for Customers that utilize Switched Access to receive calls from the long distance network without charge to the calling party. See Section 3.6 of this Tariff for optional features, rules and regulations, and general information regarding TFS.

.b Simply Toll Free is available to Residential Customers that subscribe to and maintain any of the Company's outbound interstate residential services other than MTS. For Residential Customers subscribing to MTS, see Section 3.6.5 (D).2 of this Tariff.

N

Issued: October 24, 2003

Effective: November 24, 2003

Lisa Poterfield, Associate Director Regulatory
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Missouri Public
Service Commission

CANCELLED
May 20, 2005
XT-2005-0399
Missouri Public
Service Commission

FILED NOV 24 2003

SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services (continued)

REC'D OCT 24 2003

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3.6.5 Toll Free Service-Switched (continued)

Service Commission

(D) Consumer Toll Free Services (continued)

.1 Simply Toll Free (continued)

- .c All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute.
- .d If a Customer cancels the Company's 1+ outbound Service for the POTS telephone number associated with the TFS, the Customer will no longer qualify for Simply Toll Free and Service will be terminated pursuant to Section 2.20 of this Tariff.

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Issued: October 24, 2003

Effective: November 24, 2003

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Missouri Public
Service Commission

FILED NOV 24 2003

CANCELLED
May 20, 2005
XT-2005-0399
Missouri Public
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SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services (continued)

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3.6.5 Toll Free Service-Switched (continued)

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(D) Consumer Toll Free Services (continued)

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.2 Toll Free Default

- .a Toll Free Default is a TFS for Customers that utilize Switched Access to receive calls from the long distance network without charge to the calling party. Toll Free Default is available to Residential Customers that subscribe to MTS. See Section 3.6. of this Tariff for optional features, rules and regulations, and general information regarding TFS.
- .b All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute.
- .c If a Residential Customer subscribing to any of the Company's TFS offerings moves its 1+ outbound Service for the POTS telephone number associated with TFS to another long distance carrier leaving only TFS, Service will be terminated pursuant to Section 2.20 of this Tariff.

N

Issued: October 24, 2003

Effective: November 24, 2003

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Missouri Public
Service Commission

FILED NOV 24 2003

REC'D MAR 07 2001

Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1
d/b/a SBC Long Distance

Original Sheet 178
Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services

For outbound Services provided via a Switched Access arrangement, Business Customers may subscribe to any of the Company's outbound Service offerings for the provision of (1) intrastate InterLATA and intrastate IntraLATA calling; (2) intrastate InterLATA calling only and select another company for the provision of the Customer's intrastate IntraLATA calling; or (3) intrastate IntraLATA calling only and select another company for the provision of the Customers's intrastate InterLATA calling. For rules and regulations regarding TFS, see Section 3.6.4 of this Tariff.

Issued: March 7, 2001

Effective ~~March 7, 2001~~

Norm Descoteaux, Regulatory Manager
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DEC 07 2001
Missouri Public

CANCELLED
May 20, 2005
XT-2005-0399
Missouri Public
Service Commission

FILED DEC 07 2001
01-475
Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

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3.7 Custom Business Services (continued)

REC'D OCT 28 2003

Except for SBC Long Distance Virtual Private Network (VPN), ~~Business Customer~~ ^{Service Commission} subscribers subscribing to a Custom Business Service offering described in Section 3.7 of this Tariff may subscribe to the Calling Card - Option 2 or an Option 2 category as specified in the specific Service offering, and as described in Section 3.1.5 (A).2 of this Tariff. Unless otherwise indicated in this Tariff, the following rules and regulations regarding the Calling Card - Option 2 and Option 2 categories apply to all Custom Business Services described in Section 3.7 of this Tariff except for SBC Long Distance Virtual Private Network (VPN):

- Operator assisted, operator dialed, and fully automated calling card calls billed to the Calling Card - Option 2 and Option 2 categories are rated at the usage rates specified in Section 4 of this Tariff for the Custom Business Service subscribed to by the Customer in lieu of the rates and charges specified in Section 4.1.1 (B).2.b and Section 4.1.2 (A) of this Tariff for Operator Toll Assistance Service. A per call charge applies in addition to the initial period and additional period charges applicable to the call. For fully automated, operator assisted, and operator dialed calls billed to the Calling Card - Option 2 and Option 2 categories, see Section 4.1.1 (B).2.a, Section 4.1.2 (B) and Section 4.1.2 (C) of this Tariff for per call charges. C
- For Customers that subscribe to one of the Company's Custom Business Service offerings described in Section 3.7 of this Tariff that also subscribe to the Calling Card - Option 2 or an Option 2 category, the billing increments (including the minimum connect time) for fully automated, operator assisted, and operator dialed calls billed to the Calling Card are the same as the billing increments for 1+ outbound calls rated under the Custom Business Service subscribed to by the Customer. C T

Issued: October 28, 2003

Effective: December 1, 2003

Norm Descoteaux, Regulatory Manager
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CANCELLED
May 20, 2005
XT-2005-0399
Missouri Public
Service Commission

FILED DEC 01 2003

SECTION 3 - DESCRIPTION OF SERVICES

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3.7 Custom Business Services (continued)

REC'D JAN 07 2003

Except for SBC Long Distance Virtual Private Network (VPN), Business Customers subscribing to any Custom Business Service offering described in Section 3.7 of this Tariff may subscribe to the Calling Card - Option 2 as described in Section 3.1.5 (A).2 of this Tariff. Unless otherwise indicated in this Tariff, the following rules and regulations regarding the Calling Card - Option 2 apply to all Custom Business Services described in Section 3.7 of this Tariff except for SBC Long Distance Virtual Private Network (VPN):

- Operator assisted, operator dialed, and fully automated calling card calls billed to the Calling Card - Option 2 are rated at the usage rates specified in Section 4 of this Tariff for the Custom Business Service subscribed to by the Customer in lieu of the rates and charges specified in Section 4.1.1 (B).2.b and Section 4.1.2 (A) of this Tariff for Operator Toll Assistance Service. A per call charge applies in addition to the initial period and additional period charges applicable to the call. For fully automated, operator assisted, and operator dialed calls billed to the Calling Card - Option 2, see Section 4.1.1 (B).2.a, Section 4.1.2 (B) and Section 4.1.2 (C) of this Tariff for per call charges. D
- For Customers that subscribe to one of the Company's Custom Business Service offerings described in Section 3.7 of this Tariff that also subscribe to the Calling Card - Option 2, the billing increments (including the minimum connect time) for fully automated, operator assisted, and operator dialed calls billed to the Calling Card - Option 2 are the same as the billing increments for 1+ outbound calls rated under the Custom Business Service subscribed to by the Customer. D

CANCELLED

DEC 01 2003

By 2nd RS 178.1
Public Service Commission
MISSOURI

Issued: January 7, 2003

Effective: February 7, 2003

Norm Descoteaux, Associate Director Regulatory
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CANCELLED
May 20, 2005
XT-2005-0399
Missouri Public
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FILED FEB 07 2003

SECTION 3 - DESCRIPTION OF SERVICES **REC'D NOV 26 2002**

3.7 Custom Business Services (continued)

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Except for SBC Long Distance Virtual Private Network (VPN), Business Customers subscribing to any Custom Business Service offering described in Section 3.7 of this Tariff may subscribe to the Proprietary Calling Card - Option 2 as described in Section 3.1.5 (A).2 of this Tariff. Unless otherwise indicated in this Tariff, the following rules and regulations regarding the Proprietary Calling Card - Option 2 apply to all Custom Business Services described in Section 3.7 of this Tariff except for SBC Long Distance Virtual Private Network (VPN):

- Operator assisted, operator dialed, and fully automated calling card calls billed to the Proprietary Calling Card - Option 2 are rated at the usage rates specified in Section 4 of this Tariff for the Custom Business Service subscribed to by the Customer in lieu of the rates and charges specified in Section 4.1.1 (B).2.b and Section 4.1.2 (A) of this Tariff for Operator Toll Assistance Service. A per call charge applies in addition to the initial period and additional period charges applicable to the call. For fully automated, operator assisted, and operator dialed calls billed to the Proprietary Calling Card - Option 2, see Section 4.1.1 (B).2.a, Section 4.1.2 (B) and Section 4.1.2 (C) of this Tariff for per call charges.
- For Customers that subscribe to one of the Company's Custom Business Service offerings described in Section 3.7 of this Tariff that also subscribe to the Proprietary Calling Card - Option 2, the billing increments (including the minimum connect time) for fully automated, operator assisted, and operator dialed calls billed to the Proprietary Calling Card - Option 2 are the same as the billing increments for 1+ outbound calls rated under the Custom Business Service subscribed to by the Customer.

CANCELLED

FEB 07 2003
1525 178.1
Public Service Commission
Missouri

Issued: November 26, 2002

Effective: December 27, 2002

Tracy Van Wormer, Associate Director Regulatory
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CANCELLED
May 20, 2005
XT-2005-0399
Missouri Public
Service Commission

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FILED DEC 27 2002

SECTION 3 - DESCRIPTION OF SERVICES

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3.7 Custom Business Services

REC'D JUN 25 2003

3.7.1 High Volume Calling¹

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(A) General

- .1 High Volume Calling is a custom combination Flat Rate optional pricing plan. There are four Service offerings available under this optional calling plan. High Volume Outbound Calling is an outbound calling plan for Customers that utilize Switched Access to reach the long distance network. High Volume Toll Free Calling is a TFS for Customers that utilize Switched Access to receive calls from the long distance network. High Volume Dedicated Outbound Calling is an outbound calling plan for Customers that utilize Dedicated Access to reach the long distance network. High Volume Dedicated Toll Free Calling is a TFS for Customers that utilize Dedicated Access to receive calls from the long distance network. The Customer may subscribe to High Volume Calling for outbound Service only, TFS only or for both outbound and TFS.
- .2 See Section 3.6 of this Tariff for rules and regulations and general information regarding TFS. For Customers utilizing DVA facilities for TFS, High Volume Dedicated Toll Free Calling allows Customers with TFS Number(s) to terminate inbound calls to a Customer-designated DVA facility. Toll free calls may originate on any type of access and are terminated via Switched Access or DVA lines to the Customer's location.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective August 1, 2003.

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Issued: June 25, 2003

Effective: August 1, 2003

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Service Commission

CANCELLED
May 20, 2005
XT-2005-0399
Missouri Public
Service Commission

FILED AUG 01 2003

RECD MAR 07 2001

Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1
d/b/a SBC Long Distance

Original Sheet 179
Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services

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3.7.1 High Volume Calling

(A) General

AUG 01 2003
By 167RS 179
Public Service Commission
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- .1 High Volume Calling is a custom combination Flat Rate optional pricing plan. There are four Service offerings available under this optional calling plan. High Volume Outbound Calling is an outbound calling plan for Customers that utilize Switched Access to reach the long distance network. High Volume Toll Free Calling is a TFS for Customers that utilize Switched Access to receive calls from the long distance network. High Volume Dedicated Outbound Calling is an outbound calling plan for Customers that utilize Dedicated Access to reach the long distance network. High Volume Dedicated Toll Free Calling is a TFS for Customers that utilize Dedicated Access to receive calls from the long distance network. The Customer may subscribe to High Volume Calling for outbound Service only, TFS only or for both outbound and TFS.
- .2 See Section 3.6 of this Tariff for rules and regulations and general information regarding TFS. For Customers utilizing DVA facilities for TFS, High Volume Dedicated Toll Free Calling allows Customers with TFS Number(s) to terminate inbound calls to a Customer-designated DVA facility. Toll free calls may originate on any type of access and are terminated via Switched Access or DVA lines to the Customer's location.

Issued: March 7, 2001

Effective: ~~March 28, 2001~~

Norm Descoteaux, Regulatory Manager
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DEC 07 2001
Missouri Public

CANCELLED
May 20, 2005
XT-2005-0399
Missouri Public
Service Commission

FILED DEC 07 2001
01 - 475
Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

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3.7 Custom Business Services (continued)

REC'D JUN 25 2003

3.7.1 High Volume Calling¹ (continued)

C

(A) General (continued)

- .3 Customers subscribing to High Volume Toll Free Calling and/or High Volume Dedicated Toll Free Calling under a term plan arrangement may also subscribe to the Company's interstate CMR service which is an arrangement consisting of routing, control, and announcement features. A detailed description of the CMR service and the associated interstate usage charges and monthly recurring and non-recurring charges may be found in the Company's interstate Voice Product Reference and Pricing Guide.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective August 1, 2003.

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Issued: June 25, 2003

Effective: August 1, 2003

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CANCELLED
May 20, 2005
XT-2005-0399
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Service Commission

FILED AUG 01 2003

SECTION 3 - DESCRIPTION OF SERVICES

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3.7 Custom Business Services (continued)

REC'D MAY 30 2002

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3.7.1 High Volume Calling (continued)

Service Commission

(A) General (continued)

- .3 Customers subscribing to High Volume Toll Free Calling and/or High Volume Dedicated Toll Free Calling under a term plan arrangement may also subscribe to the Company's interstate CMR service which is an arrangement consisting of routing, control, and announcement features. A detailed description of the CMR service and the associated interstate usage charges and monthly recurring and non-recurring charges may be found in the Company's interstate Voice Product Reference and Pricing Guide.

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CANCELLED

AUG 01 2003

By 15725179.1
Public Service Commission
MISSOURI

Missouri Public

FILED JUL 01 2002

Service Commission

Issued: May 30, 2002

Effective: July 1, 2002

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SECTION 3 - DESCRIPTION OF SERVICES

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3.7 Custom Business Services (continued)

REC'D OCT 28 2003

3.7.1 High Volume Calling¹ (continued)

Service Commission

(B) Availability

- .1 This optional calling plan is designed for Business Customers that utilize DVA and/or Switched Access arrangements to reach the long distance network. Outbound Service is available to Customers that utilize Switched Access and/or Dedicated Access. TFS is only available for termination to a Customer's Switched Access or DVA lines. The Customer may subscribe to High Volume Calling for outbound Service only, TFS only, or both outbound and TFS.

Customers subscribing to High Volume Outbound Calling or High Volume Dedicated Outbound calling may also subscribe to the Calling Card - Option 3, category 21, described in Section 3.1.5 (A).2 C of this Tariff.

- .2 The High Volume Calling plan is available to Business Customers that (1) request to be provisioned under this optional pricing plan and (2) make a MAC of at least \$600 per year and sign a term plan agreement for one (1), two (2) or three (3) years or commit to a MMC of at least \$50 per month without signing a term plan.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective August 1, 2003.

Issued: October 28, 2003

Effective: December 1, 2003

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**Missouri Public
Service Commission**

FILED DEC 01 2003

SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public
Service Commission

3.7 Custom Business Services (continued)

REC'D JUN 25 2003

3.7.1 High Volume Calling¹ (continued)

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(B) Availability

- .1 This optional calling plan is designed for Business Customers that utilize DVA and/or Switched Access arrangements to reach the long distance network. Outbound Service is available to Customers that utilize Switched Access and/or Dedicated Access. TFS is only available for termination to a Customer's Switched Access or DVA lines. The Customer may subscribe to High Volume Calling for outbound Service only, TFS only, or both outbound and TFS.

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Customers subscribing to High Volume Outbound Calling or High Volume Dedicated Outbound calling may also subscribe to the Calling Card - Option 3 described in Section 3.1.5 (A).2 of this Tariff.

- .2 The High Volume Calling plan is available to Business Customers that (1) request to be provisioned under this optional pricing plan and (2) make a MAC of at least \$600 per year and sign a term plan agreement for one (1), two (2) or three (3) years or commit to a MMC of at least \$50 per month without signing a term plan.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective August 1, 2003.

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Issued: June 25, 2003

Effective: August 1, 2003

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Missouri Public
Service Commission

FILED AUG 01 2003

SECTION 3 - DESCRIPTION OF SERVICES

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3.7 Custom Business Services (continued)

REGD JAN 07 2003

3.7.1 High Volume Calling (continued)

(B) Availability

- .1 This optional calling plan is designed for Business Customers that utilize DVA and/or Switched Access arrangements to reach the long distance network. Outbound Service is available to Customers that utilize Switched Access and/or Dedicated Access. TFS is only available for termination to a Customer's Switched Access or DVA lines. The Customer may subscribe to High Volume Calling for outbound Service only, TFS only, or both outbound and TFS.

Customers subscribing to High Volume Outbound Calling or High Volume Dedicated Outbound calling may also subscribe to the Calling Card - Option 3 described in Section 3.1.5 (A).2 of this Tariff.

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- .2 The High Volume Calling plan is available to Business Customers that (1) request to be provisioned under this optional pricing plan and (2) make a MAC of at least \$600 per year and sign a term plan agreement for one (1), two (2) or three (3) years or commit to a MMC of at least \$50 per month without signing a term plan.

CANCELLED

AUG 01 2003
2nd RS 180
Missouri Public Service Commission
MISSOURI

Issued: January 7, 2003

Effective: February 7, 2003

Norm Descoteaux, Associate Director Regulatory
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CANCELLED
May 20, 2005
XT-2005-0399
Missouri Public
Service Commission

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Service Commission

FILED FEB 07 2003

REC'D MAR 07 2001

Original Sheet 180

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d/b/a SBC Long Distance

Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.1 High Volume Calling (continued)

(B) Availability

- .1 This optional calling plan is designed for Business Customers that utilize DVA and/or Switched Access arrangements to reach the long distance network. Outbound Service is available to Customers that utilize Switched Access and/or Dedicated Access. TFS is only available for termination to a Customer's Switched Access or DVA lines. The Customer may subscribe to High Volume Calling for outbound Service only, TFS only, or both outbound and TFS.

Customers subscribing to High Volume Outbound Calling or High Volume Dedicated Outbound calling may also subscribe to the Proprietary Calling Card - Option 3 described in Section 3.1.5 (A).2 of this Tariff.

- .2 The High Volume Calling plan is available to Business Customers that (1) request to be provisioned under this optional pricing plan and (2) make a MAC of at least \$600 per year and sign a term plan agreement for one (1), two (2) or three (3) years or commit to a MMC of at least \$50 per month without signing a term plan.

CANCELLED

FEB 07 2003

157RS180

Public Service Commission
MISSOURI

Issued: March 7, 2001

Effective: [REDACTED]

Norm Descoteaux, Regulatory Manager
5850 W. Las Positas Blvd., Pleasanton, California 94588

DEC 07 2001

Missouri Public

CANCELLED
May 20, 2005
XT-2005-0399
Missouri Public
Service Commission

FILED DEC 07 2001
01-475
Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

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Service Commission

3.7 Custom Business Services (continued)

REC'D JUN 25 2003

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3.7.1 High Volume Calling¹ (continued)

(B) Availability (continued)

- .3 If a Centrex or Plexar® Customer with terminals subscribes to High Volume Outbound Calling, all lines associated with the Centrex or Plexar® terminals must be presubscribed to the Company.
- .4 For Business Customers that subscribe to High Volume Dedicated Outbound Calling or High Volume Dedicated Toll Free Calling, the Customer must (1) use either DS1 Local Access or DS3 Local Access to reach the Company-designated POP and (2) authorize the Company to act as the Customer's agent for ordering the required DVA arrangements.

(C) MACs, MMCs, and Term Plan Agreements

See Section 2.26 of this Tariff for rules and regulations applicable to MACs, MMCs and term plan agreements.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective August 1, 2003.

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N

Issued: June 25, 2003

Effective: August 1, 2003

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Missouri Public
Service Commission

FILED AUG 01 2003

SECTION 3 - DESCRIPTION OF SERVICES

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3.7 Custom Business Services (continued)

REC'D AUG 29 2002

3.7.1 High Volume Calling (continued)

Service Commission

(B) Availability (continued)

- .3 If a Centrex or Plexar® Customer with terminals subscribes to High Volume Outbound Calling, all lines associated with the Centrex or Plexar® terminals must be presubscribed to the Company.
- .4 For Business Customers that subscribe to High Volume Dedicated Outbound Calling or High Volume Dedicated Toll Free Calling, the Customer must (1) use either DS1 Local Access or DS3 Local Access to reach the Company-designated POP and (2) authorize the Company to act as the Customer's agent for ordering the required DVA arrangements.

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(C) MACs, MMCs, and Term Plan Agreements

See Section 2.26 of this Tariff for rules and regulations applicable to MACs, MMCs and term plan agreements.

CANCELLED

AUG 01 2003
3rd RS 181
Public Service Commission
MISSOURI

Issued: August 29, 2002

Effective: September 30, 2002

Missouri Public

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5850 W. Las Positas Blvd., Pleasanton, California 94588

FILED SEP 30 2002

Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

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3.7.1 High Volume Calling (continued)

REC'D FEB 21 2002

(B) Availability (continued)

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- .3 If a Centrex or Plexar® Customer with terminals subscribes to High Volume Outbound Calling, all lines associated with the Centrex or Plexar® terminals must be presubscribed to the Company. T
- .4 For Business Customers that subscribe to High Volume Dedicated Outbound Calling or High Volume Dedicated Toll Free Calling, the Customer must (1) use either DS1 Local Access or DS3 Local Access to reach the Company-designated POP and (2) authorize the Company to act as the Customer's agent for ordering the required DVA arrangements from SWBT. T

(C) MACs, MMCs, and Term Plan Agreements

See Section 2.26 of this Tariff for rules and regulations applicable to MACs, MMCs and term plan agreements.

CANCELLED

SEP 30 2002
2nd RS 181
Public Service Commission
MISSOURI

Missouri Public

FILED MAR 23 2002

Service Commission

Issued: February 21, 2002

Effective: March 23, 2002

Norm Descoteaux, Regulatory Manager
5850 W. Las Positas Blvd., Pleasanton, California 94588

REC'D MAR 07 2001

Original Sheet 181

Service Commission

Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1
d/b/a SBC Long Distance

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.1 High Volume Calling (continued)

(B) Availability (continued)

.3 If a Centrex/Plexar Customer with terminals subscribes to High Volume Outbound Calling, all lines associated with the Centrex/Plexar terminals must be presubscribed to the Company.

.4 For Business Customers that subscribe to High Volume Dedicated Outbound Calling or High Volume Dedicated Toll Free Calling, the Customer must (1) use either DS1 Local Access or DS3 Local Access to reach the Company-designated POP and (2) authorize the Company to act as the Customer's agent for ordering the required DVA arrangements from SWBT.

(C) MACs, MMCs, and Term Plan Agreements

See Section 2.26 of this Tariff for rules and regulations applicable to MACs, MMCs and term plan agreements.

CANCELLED

MAR 23 2002
15/ RS 181
Public Service Commission
MISSOURI

Issued: March 7, 2001

Effective ~~March 7, 2001~~

Norm Descoteaux, Regulatory Manager
5850 W. Las Positas Blvd., Pleasanton, California 94588

DEC 07 2001
Missouri Public

FILED DEC 07 2001
01-475
Service Commission

CANCELLED
May 20, 2005
XT-2005-0399
Missouri Public
Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public
Service Commission

3.7 Custom Business Services (continued)

REC'D JUN 25 2003
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3.7.1 High Volume Calling¹ (continued)

(D) IntraLATA and InterLATA Service Options

- .1 For outbound Services provided via a Switched Access arrangement, Business Customers may subscribe to any of the Company's outbound Service offerings for the provision of (1) intrastate InterLATA and intrastate IntraLATA calling; (2) intrastate InterLATA calling only and select another company for the provision of the Customer's intrastate IntraLATA calling; or (3) intrastate IntraLATA calling only and select another company for the provision of the Customers's intrastate InterLATA calling.
- .2 For TFS, Customers may subscribe to TFS with or without the ability to receive intrastate IntraLATA Service from the Company.
- .3 If the Customer wishes to restrict IntraLATA calling for outbound Service provided via DVA arrangements, it is the Customer's responsibility to route those calls via other access facilities not associated with High Volume Calling.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective August 1, 2003.

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Issued: June 25, 2003

Effective: August 1, 2003

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Missouri Public
Service Commission

CANCELLED
May 20, 2005
XT-2005-0399
Missouri Public
Service Commission

FILED AUG 01 2003

REC'D MAR 07 2001

Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1
d/b/a SBC Long Distance

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Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.1 High Volume Calling (continued)

(D) IntraLATA and InterLATA Service Options

- .1 For outbound Services provided via a Switched Access arrangement, Business Customers may subscribe to any of the Company's outbound Service offerings for the provision of (1) intrastate InterLATA and intrastate IntraLATA calling; (2) intrastate InterLATA calling only and select another company for the provision of the Customer's intrastate IntraLATA calling; or (3) intrastate IntraLATA calling only and select another company for the provision of the Customers's intrastate InterLATA calling.
- .2 For TFS, Customers may subscribe to TFS with or without the ability to receive intrastate IntraLATA Service from the Company.
- .3 If the Customer wishes to restrict IntraLATA calling for outbound Service provided via DVA arrangements, it is the Customer's responsibility to route those calls via other access facilities not associated with High Volume Calling.

CANCELLED

AUG 01 2003
KRS/82
Missouri Public Service Commission
MISSOURI

Issued: March 7, 2001

Effective: March 7, 2001

Norm Descoteaux, Regulatory Manager
5850 W. Las Positas Blvd., Pleasanton, California 94588

DEC 07 2001

Missouri Public

CANCELLED
May 20, 2005
XT-2005-0399
Missouri Public
Service Commission

FILED DEC 07 2001
01-475
Service Commission

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3.7 Custom Business Services (continued)

3.7.1 High Volume Calling¹ (continued)

- (E) Rating Inbound, Outbound, and Calls Billed To The Calling Card - Option 3, Category 21

Service Commission

.1 Usage Rates

The Customer's usage rate for each call is based on (1) whether the call is outbound or inbound TFS; (2) type of originating access (Switched Access or DVA) for outbound calls; (3) type of terminating access (Switched Access or DVA) for TFS calls; (4) the Customer's MMC or MAC; and (5) the length of the Customer's term plan (1 year, 2 years, or 3 years). An additional usage charge applies for TFS calls if the Customer has subscribed to CMR service. For fully automated, operator assisted or operator dialed calls billed to the Calling Card - Option 3, category 21, the usage rate is the same as the usage rates for 1+ outbound calls rated under this Service offering.

.2 Billing Increments

- .a Outbound, TFS Provided Without CMR, and Calls Billed To The Calling Card - Option 3, Category 21

For Customers with a MMC, calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of eighteen (18) seconds. For Customers with a MAC, calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of eighteen (18) seconds. This optional pricing plan is rated on an Aggregation ID basis if multiple BTN's are involved.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective August 1, 2003.

Issued: October 28, 2003

Effective: December 1, 2003

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**Missouri Public
Service Commission**

SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public
Service Commission

3.7 Custom Business Services (continued)

3.7.1 High Volume Calling¹ (continued)

(E) Rating Inbound, Outbound, and Calls Billed To The Calling Card - Option 3

REC'D JUN 25 2003 C

.1 Usage Rates

The Customer's usage rate for each call is based on (1) whether the call is outbound or inbound TFS; (2) type of originating access (Switched Access or DVA) for outbound calls; (3) type of terminating access (Switched Access or DVA) for TFS calls; (4) the Customer's MMC or MAC; and (5) the length of the Customer's term plan (1 year, 2 years, or 3 years). An additional usage charge applies for TFS calls if the Customer has subscribed to CMR service. For fully automated, operator assisted or operator dialed calls billed to the Calling Card - Option 3, the usage rate is the same as the usage rates for 1+ outbound calls rated under this Service offering.

.2 Billing Increments

.a Outbound, TFS Provided Without CMR, and Calls Billed To The Calling Card - Option 3

For Customers with a MMC, calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of eighteen (18) seconds. For Customers with a MAC, calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of eighteen (18) seconds. This optional pricing plan is rated on an Aggregation ID basis if multiple BTN's are involved.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective August 1, 2003.

N
N

Issued: June 25, 2003

Effective: August 1, 2003

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Missouri Public
Service Commission

FILED AUG 01 2003

CANCELLED
DEC 01 2003
4475/83
by Public Service Commission
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SECTION 3 - DESCRIPTION OF SERVICES

REC'D JAN 07 2003

3.7 Custom Business Services (continued)

3.7.1 High Volume Calling (continued)

- (E) Rating Inbound, Outbound, and Calls Billed To The Calling Card -
Option 3

C
C

.1 Usage Rates

The Customer's usage rate for each call is based on (1) whether the call is outbound or inbound TFS; (2) type of originating access (Switched Access or DVA) for outbound calls; (3) type of terminating access (Switched Access or DVA) for TFS calls; (4) the Customer's MMC or MAC; and (5) the length of the Customer's term plan (1 year, 2 years, or 3 years). An additional usage charge applies for TFS calls if the Customer has subscribed to CMR service. For fully automated, operator assisted or operator dialed calls billed to the Calling Card - Option 3, the usage rate is the same as the usage rates for 1+ outbound calls rated under this Service offering.

N
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:
:
N

.2 Billing Increments

- .a Outbound, TFS Provided Without CMR, and Calls Billed To
The Calling Card - Option 3

C
C

For Customers with a MMC, calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of eighteen (18) seconds. For Customers with a MAC, calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of eighteen (18) seconds. This optional pricing plan is rated on an Aggregation ID basis if multiple BTN's are involved.

CANCELLED

AUG 01 2003
3rd RS 183
Missouri Public Service Commission

Issued: January 7, 2003

Effective: February 7, 2003

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CANCELLED
May 20, 2005
XT-2005-0399
Missouri Public
Service Commission

Missouri Public
Service Commission

FILED FEB 07 2003

SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

3.7 Custom Business Services (continued)

REC'D MAY 30 2002

3.7.1 High Volume Calling (continued)

Service Commission

(E) Rating Inbound and Outbound Calls

.1 Usage Rates

N

The Customer's usage rate for each call is based on (1) whether the call is outbound or inbound TFS; (2) type of originating access (Switched Access or DVA) for outbound calls; (3) type of terminating access (Switched Access or DVA) for TFS calls; (4) the Customer's MMC or MAC; and (5) the length of the Customer's term plan (1 year, 2 years, or 3 years). An additional usage charge applies for TFS calls if the Customer has subscribed to CMR service.

T

N

N

.2 Billing Increments

N

.a TFS Provided Without CMR

N

For Customers with a MMC, calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of eighteen (18) seconds. For Customers with a MAC, calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of eighteen (18) seconds. This optional pricing plan is rated on an Aggregation ID basis if multiple BTN's are involved.

T

CANCELLED

FEB 07 2003
By *2nd RS 183*
Public Service Commission
MISSOURI

Issued: May 30, 2002

Effective: July 1, 2002

Norm Descoteaux, Regulatory Manager
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Missouri Public

FILED JUL 01 2002

Service Commission

REC'D MAR 07 2001

Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1
d/b/a SBC Long Distance

Original Sheet 183
Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.1 High Volume Calling (continued)

(E) Rating Inbound and Outbound Calls

- .1 The Customer's usage rate for each call is based on (1) whether the call is outbound or inbound TFS; (2) type of originating access (Switched Access or DVA) for outbound calls; (3) type of terminating access (Switched Access or DVA) for TFS calls; (4) the Customer's MMC or MAC; and (5) the length of the Customer's term plan (1 year, 2 years, or 3 years).
- .2 For Customers with a MMC, calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of eighteen (18) seconds. For Customers with a MAC, calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of eighteen (18) seconds. This optional pricing plan is rated on an Aggregation ID basis if multiple BTN's are involved.

CANCELLED

JUL 01 2002

By 1st RS 183
Public Service Commission
MISSOURI

Issued: March 7, 2001

Effective: April 23, 2001

DEC 07 2001

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Missouri Public

CANCELLED
May 20, 2005
XT-2005-0399
Missouri Public
Service Commission

FILED DEC 07 2001
01-475

Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

REC'D MAY 30 2002

Service Commission

M

M

M - Material moved to Original Sheet 183.3

Issued: May 30, 2002

Effective: July 1, 2002

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Missouri Public

FILED JUL 01 2002

Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

3.7 Custom Business Services (continued)

REC'D MAR 12 2002^N

3.7.1 High Volume Calling (continued)

Service Commission

(F) Billing

Customers subscribing to any of the High Volume Calling plans will be direct-billed.

(G) Transfer of an Existing TFS to High Volume Toll Free Calling

A Customer request to transfer TFS to the High Volume Toll Free Calling Plan will be processed as a request to cancel the Customer's existing TFS optional calling plan. To transfer TFS, the Customer must meet the availability requirements for the High Volume Toll Free Calling plan. Customer shall be responsible for any and all cancellation penalties.

N

CANCELLED

JUL 01 2002
By 1st RS 183.1
Public Service Commission
MISSOURI

Missouri Public

FILED APR 13 2002

Service Commission

Issued: March 12, 2002

Effective: April 13, 2002

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SECTION 3 - DESCRIPTION OF SERVICES Missouri Public

3.7 Custom Business Services (continued)

REC'D DEC 01 2003

3.7.1 High Volume Calling¹ (continued)

Service Commission

- (E) Rating Inbound, Outbound, and Calls Billed To The Calling Card - Option
3, Category 21 (continued)

T

.2 Billing Increments

.b TFS Provided With CMR

For TFS calls, all calls are billed in increments of one (1)
minute subject to a minimum connect time (initial period) of
one (1) minute.

.3 Per Call Charges

For per call charges, Section 4.1.1 (B).2 of this Tariff.

¹ This Service is no longer available to new Customers or existing Customers at new locations
effective August 1, 2003.

Issued: December 1, 2003

Effective: December 31, 2003

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Missouri Public
Service Commission

CANCELLED
May 20, 2005
XT-2005-0399
Missouri Public
Service Commission

FILED DEC 31 2003

SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

3.7 Custom Business Services (continued)

REC'D OCT 28 2003

3.7.1 High Volume Calling¹ (continued)

Service Commission

(E) Rating Inbound, Outbound, and Calls Billed To The Calling Card - Option
3, Category 21

C

.2 Billing Increments

.b TFS Provided With CMR

For TFS calls, all calls are billed in increments of one (1)
minute subject to a minimum connect time (initial period) of
one (1) minute.

.3 Per Call Charges

For per call charges, Section 4.1.1 (B).2 of this Tariff.

¹ This Service is no longer available to new Customers or existing Customers at new locations
effective August 1, 2003.

CANCELLED

DEC 31 2003
By 4th RS 183.2
Public Service Commission
MISSOURI

Issued: October 28, 2003

Effective: December 1, 2003

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Missouri Public
Service Commission

CANCELLED
May 20, 2005
XT-2005-0399
Missouri Public
Service Commission

FILED DEC 01 2003

SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public
Service Commission

3.7 Custom Business Services (continued)

REC'D JUN 25 2003

3.7.1 High Volume Calling¹ (continued)

C

(E) Rating Inbound, Outbound, and Calls Billed To The Calling Card - Option
3

.2 Billing Increments

.b TFS Provided With CMR

For TFS calls, all calls are billed in increments of one (1)
minute subject to a minimum connect time (initial period) of
one (1) minute.

.3 Per Call Charges

For per call charges, Section 4.1.1 (B).2 of this Tariff.

¹ This Service is no longer available to new Customers or existing Customers at new locations
effective August 1, 2003.

N
N

CANCELLED

DEC 01 2003
3rd RS 183.2
Public Service Commission
MISSOURI

Issued: June 25, 2003

Effective: August 1, 2003

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Missouri Public
Service Commission

CANCELLED
May 20, 2005
XT-2005-0399
Missouri Public
Service Commission

FILED AUG 01 2003

SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public
Service Commission

3.7 Custom Business Services (continued)

REC'D JAN 07 2003

3.7.1 High Volume Calling (continued)

- (E) Rating Inbound, Outbound, and Calls Billed To The Calling Card - Option 3

C

C

.2 Billing Increments

- .b TFS Provided With CMR

D

D

For TFS calls, all calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute.

.3 Per Call Charges

N

For per call charges, Section 4.1.1 (B).2 of this Tariff.

N

CANCELLED

AUG 01 2003
2nd RS 183.2
Public Service Commission
MISSOURI

Issued: January 7, 2003

Effective: February 7, 2003

Norm Descoteaux, Associate Director Regulatory
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Missouri Public
Service Commission

FILED FEB 07 2003

SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

3.7 Custom Business Services (continued)

REC'D MAY 30 2002

3.7.1 High Volume Calling (continued)

Service Commission

(E) Rating Inbound and Outbound Calls

.2 Billing Increments

.b TFS Provided With CMR

For outbound calls and calls billed to the fully automated Proprietary Calling Card - Option 3, the billing increments are the same as described in Section 3.7.1 E.2.a above. For TFS calls, all calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute.

CANCELLED
FEB 07 2003
SRS 183.2
Public Service Commission
MISSOURI

Missouri Public

FILED JUL 01 2002

Service Commission

Issued: May 30, 2002

Effective: July 1, 2002

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