

Title Sheet

MISSOURI INTEREXCHANGE TELECOMMUNICATIONS TARIFF  
OF  
ACN Communication Services, LLC

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for interexchange telecommunications services provided by ACN Communication Services, LLC ("ACN"), with principal offices at 1000 Progress Place, Concord, North Carolina 28025, within the State of Missouri. ACN operates as a competitive telecommunications company within the State of Missouri.

All Services in this tariff are grandfathered and available to existing Customers only.  
Services are not available for new installations.

(C)  
(C)

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Issued: January 3, 2017

Effective: February 3, 2017

Issued by:  
**CANCELLED**  
August 15, 2019  
Missouri Public  
Service Commission  
JX-2020-0003

Treasurer/CFO  
ACN Communication Services, LLC  
1000 Progress Place  
Concord, North Carolina 28025

**FILED**  
Missouri Public  
Service Commission  
JX-2017-0136

Title Sheet

MISSOURI INTEREXCHANGE TELECOMMUNICATIONS TARIFF

OF

ACN Communication Services, LLC

(T)

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for interexchange telecommunications services provided by ACN Communication Services, LLC ("ACN"), with principal offices at 1000 Progress Place, Concord, North Carolina 28025, within the State of Missouri. ACN operates as a competitive telecommunications company within the State of Missouri.

(T)

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ISSUED: January 7, 2016

EFFECTIVE: February 6, 2016

Issued by:

Treasurer/CFO  
ACN Communication Services, LLC  
1000 Progress Place  
Concord, North Carolina 28025

CANCELLED  
February 3, 2017  
Missouri Public  
Service Commission  
JX-2017-0136

FILED  
Missouri Public  
Service Commission  
CN-2016-0173; YX-2016-0172  
MOx1601

Title Sheet

MISSOURI INTEREXCHANGE TELECOMMUNICATIONS TARIFF  
OF  
ACN Communication Services, Inc.

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for interexchange telecommunications services provided by ACN Communication Services, Inc. ("ACN"), with principal offices at 1000 Progress Place NE, Concord, North Carolina 28025, within the State of Missouri. ACN operates as a competitive telecommunications company within the State of Missouri.

(T)  
(T)

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ISSUED: March 10, 2009

EFFECTIVE: April 1, 2009

Issued by:

Richard Boughrum, Treasurer/CFO  
ACN Communication Services, Inc.  
1000 Progress Place NE  
Concord, North Carolina 28025

CANCELLED  
February 6, 2016  
Missouri Public  
Service Commission  
CN-2016-0173; YX-2016-0172

FILED  
Missouri Public MOi0902  
Service Commission  
JX-2009-0639

**Missouri Public  
Service Commission**

REC'D JAN 21 2000

Title Sheet

MISSOURI INTEREXCHANGE TELECOMMUNICATIONS TARIFF

OF

ACN Communication Services, Inc.

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for interexchange telecommunications services provided by ACN Communication Services, Inc. ("ACN") within the State of Missouri. ACN operates as a competitive telecommunications company within the State of Missouri.

**Missouri Public  
Service Commission**

00-459  
FILED MAR 08 2000

ISSUED: January 21, 2000

EFFECTIVE: March 8, 2000

ISSUED BY: Caroline Roberts, Vice President Business & Product Development  
ACN Communication Services, Inc.  
32991 Hamilton Court  
Farmington Hills, MI 48333

CANCELLED  
April 1, 2009  
Missouri Public  
Service Commission  
JX-2009-0639

moi0000

REC'D JAN 21 2000

**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.6 Customer Responsibility, (Cont'd.)**

**2.6.2 Billing and Payment For Service**

**A. Responsibility for Charges**

The Customer is responsible for payment of all charges for services and equipment furnished to the Customer for transmission of calls via the Company. In particular and without limitation to the foregoing, the Customer is responsible for any and all cost(s) incurred as the result of:

- .1 any delegation of authority resulting in the use of his or her communications equipment and/or network services which result in the placement of calls via the Company;
- .2 any and all use of the services provided by the Company, including calls which the Customer did not individually authorize;
- .3 any calls placed by or through the Customer's equipment via any remote access feature(s);

Charges for installations, service connections, moves and rearrangements are payable upon demand to the Company or its authorized agent. Billing thereafter will include recurring charges and actual usage as defined in this tariff.

**B. Disputed Charges**

Any objections to billed charges must be reported to the Company or its billing agent verbally or in writing within twenty (20) days of the closing date printed on the invoice or statement issued to the Customer. Adjustments to Customers' account shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

Missouri Public Service Commission  
00-459  
FILED MAR 08 2000

ISSUED: January 21, 2000

EFFECTIVE: March 8, 2000

ISSUED BY: Caroline Roberts, Vice President Business & Product Development  
ACN Communication Services, Inc.  
32991 Hamilton Court  
Farmington Hills, MI 48333

moi0000

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.6 Customer Responsibility, (Cont'd.)**

**2.6.4 Late Payment Fees**

A late payment fee of 1.5% per month will be charged on any past due balance. Payment required is within thirty (30) days subsequent to the invoice date and is considered past due after the thirty day period. The late payment fee is not applicable to residential accounts. If an attorney or collection agency is required to collect any amounts due, the Customer shall pay the Company's reasonable costs.

(N)  
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(N)

**2.6.5 Return Check Charge**

Customers will be charged \$25.00 on all checks issued to the Company which are returned due to insufficient funds. At the discretion of the Company, the insufficient funds check charge may be waived under appropriate circumstances (e.g., a bank error).

**2.6.6 Deposits**

The Company does not collect Customer deposits.

**2.6.7 Advance Payments**

The Company does not require advance payments for service.

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ISSUED: March 16, 2007

EFFECTIVE: April 15, 2007

Issued by:

Daniel Crowley, Vice President - Finance  
ACN Communication Services, Inc.  
32991 Hamilton Court  
Farmington Hills, Michigan 48333

CANCELLED  
April 1, 2009  
Missouri Public  
Service Commission  
JX-2009-0639

**Filed**  
Missouri Public  
Service Commission

MOi0703

**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.6 Customer Responsibility, (Cont'd.)**

**2.6.4 Late Payment Fees**

A late payment fee of 1.5% per month will be charged on any past due balance. Payment required is within thirty (30) days subsequent to the invoice date and is considered past due after the thirty day period. The late payment fee is not applicable to residential accounts.

**2.6.5 Return Check Charge**

Customers will be charged \$25.00 on all checks issued to the Company which are returned due to insufficient funds. At the discretion of the Company, the insufficient funds check charge may be waived under appropriate circumstances (e.g., a bank error). (I)

**2.6.6 Deposits**

The Company does not collect Customer deposits.

**2.6.7 Advance Payments**

The Company does not require advance payments for service.

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ISSUED: March 21, 2003

EFFECTIVE: April 1, 2003

ISSUED BY: Lisa Lezotte, Legal Affairs Manager  
ACN Communication Services, Inc.  
32991 Hamilton Court  
Farmington Hills, MI 48333

REC'D JAN 21 2000

**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.6 Customer Responsibility, (Cont'd.)**

**2.6.4 Late Payment Fees**

A late payment fee of 1.5% per month will be charged on any past due balance. Payment required is within thirty (30) days subsequent to the invoice date and is considered past due after the thirty day period. The late payment fee is not applicable to residential accounts.

**2.6.5 Return Check Charge**

Customers will be charged \$20.00 on all checks issued to the Company which are returned due to insufficient funds. At the discretion of the Company, the insufficient funds check charge may be waived under appropriate circumstances (e.g., a bank error).

**2.6.6 Deposits**

The Company does not collect Customer deposits.

**2.6.7 Advance Payments**

The Company does not require advance payments for service.

**CANCELLED**

APR 01 2003

by ISRS 15  
Missouri Public Service Commission  
MISSOURI

Missouri Public Service Commission

00-459

FILED MAR 08 2000

ISSUED: January 21, 2000

EFFECTIVE: March 8, 2000

ISSUED BY: Caroline Roberts, Vice President Business & Product Development  
ACN Communication Services, Inc.  
32991 Hamilton Court  
Farmington Hills, MI 48333

moi0000



REC'D JAN 21 2000

**SECTION 3 - SERVICE DESCRIPTIONS**

**3.1 General**

ACN provides direct dialed outbound, inbound, travel card and access to directory assistance for communications originating and terminating within the state. The Company's services are available twenty-four hours per day, seven days a week. Intrastate service is offered in conjunction with interstate service.

Customers are charged individually for each call placed through the Company's network. Charges may vary by service offering, mileage band, class of call, time of day, day of week and/or call duration. Customers are billed based on their use of ACN's services and network.

Missouri Public Service Commission  
00-459  
FILED MAR 08 2000

ISSUED: January 21, 2000

EFFECTIVE: March 8, 2000

ISSUED BY:

Caroline Roberts, Vice President Business & Product Development  
ACN Communication Services, Inc.  
32991 Hamilton Court  
Farmington Hills, MI 48333

moi0000

**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.7 Outbound Services**

Outbound Service is the direct dialing of a destination telephone number from the Customer's telephone lines automatically presubscribed to the Company. Calls are completed by dialing 1+ the destination telephone number. Unless otherwise indicated, calls are billed in sixty (60) second increments after an initial period, for billing purposes, of sixty (60) seconds. Rates are not mileage nor time-of-day sensitive. Intrastate service is an add-on to interstate service.

**3.7.1 Plan 1 - Residential**

Plan 1 - Residential is available to residential Customers who have chosen the Company's interstate Residential 4.9\*\*\*, Residential 8.9\* or Residential Choice 30\*\*\* plans. ACN Subscriber to Subscriber Calling is included with Residential Plans. For a full description of ACN Subscriber to Subscriber Calling, please see Section 3.7.5.

(T)

**3.7.2 Plan 1 - Business**

Plan 1 - Business is available to Commercial 5.9 Plan\*\* for outbound calling from lines presubscribed to the Company. Commercial 5.9 Plan calls are billed in six (6) second increments, after an initial period, for billing purposes, of sixty (60) seconds.

**3.7.3 Commercial 5.9 Plan\*\***

Targeted primarily at business Customers for outbound calling from lines presubscribed to the Company. Calls are billed in six (6) second increments after an initial period, for billing purposes of sixty (60) seconds.

**3.7.4 Small Business Solutions Plans**

Small Business Solutions is targeted primarily at business Customers for outbound calling from lines presubscribed to the Company. Calls are billed in six (6) second increments after an initial period, for billing purposes, of thirty (30) seconds. Each Small Business Solutions Plan is based on a Minimum Monthly Usage commitment of combined interstate and intrastate usage. If the Customer's usage does not meet or exceed the Minimum Monthly Usage commitment, the Customer will be charged a make up to the Minimum Monthly Usage commitment for their specific plan.

\* Residential 8.9 interstate service not available to new customers since August 10, 2002.

\*\* Service available to existing Customers only effective July 4, 2003.

\*\*\* Residential 4.9 and Residential Choice 30 plans are not available to new Customers effective April 22, 2004.

(N)

ISSUED: March 23, 2004

EFFECTIVE: April 22, 2004

ISSUED BY: Daniel Crowley, Vice President - Finance  
ACN Communication Services, Inc.  
32991 Hamilton Court  
Farmington Hills, MI 48333

CANCELLED  
December 31, 2011  
Missouri Public  
Service Commission  
JX-2012-0255

moi0405

**Missouri Public**

**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)** REC'D MAR 11 2004

**3.7 Outbound Services**

**Service Commission**

Outbound Service is the direct dialing of a destination telephone number from the Customer's telephone lines automatically presubscribed to the Company. Calls are completed by dialing 1+ the destination telephone number. Unless otherwise indicated, calls are billed in sixty (60) second increments after an initial period, for billing purposes, of sixty (60) seconds. Rates are not mileage nor time-of-day sensitive. Intrastate service is an add-on to interstate service.

**3.7.1 Plan 1 - Residential**

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(N)

Plan 1 - Residential is available to residential Customers who have chosen the Company's interstate Residential 4.9, Residential 8.9\* or Residential Choice 30 plans. ACN Subscriber to Subscriber Calling is included with Residential Plans. For a full description of ACN Subscriber to Subscriber Calling, please see Section 3.7.5.

**3.7.2 Plan 1 - Business**

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(T)

Plan 1 - Business is available to Commercial 5.9 Plan\*\* for outbound calling from lines presubscribed to the Company. Commercial 5.9 Plan calls are billed in six (6) second increments, after an initial period, for billing purposes, of sixty (60) seconds.

**3.7.3 Commercial 5.9 Plan\*\***

(T)

Targeted primarily at business Customers for outbound calling from lines presubscribed to the Company. Calls are billed in six (6) second increments after an initial period, for billing purposes of sixty (60) seconds.

**3.7.4 Small Business Solutions Plans**

(T)

Small Business Solutions is targeted primarily at business Customers for outbound calling from lines presubscribed to the Company. Calls are billed in six (6) second increments after an initial period, for billing purposes, of thirty (30) seconds. Each Small Business Solutions Plan is based on a Minimum Monthly Usage commitment of combined interstate and intrastate usage. If the Customer's usage does not meet or exceed the Minimum Monthly Usage commitment, the Customer will be charged a make up to the Minimum Monthly Usage commitment for their specific plan.

**CANCELLED**

\* Residential 8.9 interstate service not available to new customers since August 10, 2002. APR 22 2004  
\*\* Service available to existing Customers only effective July 4, 2003.

By *L.H. P...*  
Public Service Commission  
MISSOURI

ISSUED: March 11, 2004

EFFECTIVE: April 10, 2004

ISSUED BY: Daniel Crowley, Vice President - Finance  
ACN Communication Services, Inc.  
32991 Hamilton Court  
Farmington Hills, MI 48333

**Missouri Public Service Commission**

**FILED APR 10 2004** mo0404

**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**REC'D FEB 17 2004**

**3.7 Outbound Services**

**Service Commission**

Outbound Service is the direct dialing of a destination telephone number from the Customer's telephone lines automatically presubscribed to the Company. Calls are completed by dialing 1+ the destination telephone number. Unless otherwise indicated, calls are billed in sixty (60) second increments after an initial period, for billing purposes, of sixty (60) seconds. Rates are not mileage nor time-of-day sensitive. Intrastate service is an add-on to interstate service.

(I)

**3.7.1 Plan I**

Plan 1 is available to Customers who have chosen Residential 4.9, Residential 8.9\* or Residential Choice 30 Plan for outbound calling from lines presubscribed to the Company.

**3.7.2 Commercial 5.9 Plan\*\***

Targeted primarily at business Customers for outbound calling from lines presubscribed to the Company. Calls are billed in six (6) second increments after an initial period, for billing purposes of sixty (60) seconds.

(T)  
(T)

**3.7.3 Small Business Solutions Plans**

Small Business Solutions is targeted primarily at business Customers for outbound calling from lines presubscribed to the Company. Calls are billed in six (6) second increments after an initial period, for billing purposes, of thirty (30) seconds. Each Small Business Solutions Plan is based on a Minimum Monthly Usage commitment of combined interstate and intrastate usage. If the Customer's usage does not meet or exceed the Minimum Monthly Usage commitment, the Customer will be charged a make up to the Minimum Monthly Usage commitment for their specific plan.

**CANCELLED**

APR 10 2004  
By 5<sup>th</sup> RS 27  
**Public Service Commission**  
**MISSOURI**

\* Residential 8.9 interstate service not available to new customers since August 10, 2002.

\*\* Service available to existing Customers only effective July 4, 2003.

ISSUED: February 17, 2004

EFFECTIVE: March 1, 2004

ISSUED BY: Lisa Lezotte, Legal Affairs Manager  
ACN Communication Services, Inc.  
32991 Hamilton Court  
Farmington Hills, MI 48333

**Missouri Public**  
**Service Commission**

**FILED MAR 01 2004**

moi0403b

Missouri Public  
Service Commission

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

REC'D JUN 04 2003

3.7 Outbound Services

Outbound Service is the direct dialing of a destination telephone number from the Customer's telephone lines automatically presubscribed to the Company. Calls are completed by dialing 1+ the destination telephone number. Unless otherwise indicated, calls are billed in six (6) second increments after an initial period, for billing purposes, of sixty (60) seconds. Rates are not mileage nor time-of-day sensitive. Intrastate service is an add-on to interstate service.

3.7.1 Plan 1

Plan 1 is available to Customers who have chosen Residential 4.9, Residential 8.9\* or Residential Choice 30 Plan for outbound calling from lines presubscribed to the Company. (T)

3.7.2 Commercial 5.9 Plan\*\* (C)

Targeted primarily at business Customers for outbound calling from lines presubscribed to the Company.

3.7.3 Small Business Solutions Plans

Small Business Solutions is targeted primarily at business Customers for outbound calling from lines presubscribed to the Company. Calls are billed in six (6) second increments after an initial period, for billing purposes, of thirty (30) seconds. Each Small Business Solutions Plan is based on a Minimum Monthly Usage commitment of combined interstate and intrastate usage. If the Customer's usage does not meet or exceed the Minimum Monthly Usage commitment, the Customer will be charged a make up to the Minimum Monthly Usage commitment for their specific plan.

CANCELLED

MAR 01 2004  
By 444RS 27  
Public Service Commission  
MISSOURI

\* Residential 8.9 interstate service not available to new customers since August 10, 2002. (T)  
\*\* Service available to existing Customers only effective July 4, 2003. (C)

ISSUED: June 4, 2003

ISSUED BY: Lisa Lezotte, Legal Affairs Manager  
ACN Communication Services, Inc.  
32991 Hamilton Court  
Farmington Hills, MI 48333

EFFECTIVE: July 4, 2003

Missouri Public  
Service Commission

FILED JUL 04 2003

moi0303

Missouri Public  
Service Commission

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

REC'D APR 15 2003

3.7 Outbound Services

Outbound Service is the direct dialing of a destination telephone number from the Customer's telephone lines automatically presubscribed to the Company. Calls are completed by dialing 1+ the destination telephone number. Unless otherwise indicated, calls are billed in six (6) second increments after an initial period, for billing purposes, of sixty (60) seconds. Rates are not mileage nor time-of-day sensitive. Intrastate service is an add-on to interstate service. (T)

3.7.1 Plan 1

Plan 1 is available to Customers who have chosen Residential 4.9, Residential 8.9 or Residential Choice 30 Plan for outbound calling from lines presubscribed to the Company. (T)

3.7.2 Commercial 5.9 Plan (N)

Targeted primarily at business Customers for outbound calling from lines presubscribed to the Company.

3.7.3 Small Business Solutions Plans

Small Business Solutions is targeted primarily at business Customers for outbound calling from lines presubscribed to the Company. Calls are billed in six (6) second increments after an initial period, for billing purposes, of thirty (30) seconds. Each Small Business Solutions Plan is based on a Minimum Monthly Usage commitment of combined interstate and intrastate usage. If the Customer's usage does not meet or exceed the Minimum Monthly Usage commitment, the Customer will be charged a make up to the Minimum Monthly Usage commitment for their specific plan. (N)

CANCELLED

APR 04 2003  
3rd RS27  
Public Service Commission  
MISSOURI

ISSUED: April 15, 2003

EFFECTIVE: May 15, 2003

ISSUED BY: Lisa Lezotte, Legal Affairs Manager  
ACN Communication Services, Inc.  
32991 Hamilton Court  
Farmington Hills, MI 48333

Missouri Public  
Service Commission

FILED MAY 15 2003  
mo10302

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

Missouri Public  
Service Commission

REC'D JUN 07 2000

3.7 Outbound Services

Outbound Service is the direct dialing of a destination telephone number from the Customer's telephone lines automatically presubscribed to the Company. Calls are completed by dialing 1+ the destination telephone number. Calls are billed in six (6) second increments after an initial period, for billing purposes, of sixty (60) seconds. Rates are not mileage nor time-of-day sensitive.

(T)

3.7.1 Plan 1

Plan 1 is available to both commercial and residential Customers for outbound calling from lines presubscribed to the Company.

CANCELLED

MAY 21 2003

2nd RS 27  
Missouri Public Service Commission  
MISSOURI

Missouri Public  
Service Commission

FILED JUL 07 2000

ISSUED: June 7, 2000

EFFECTIVE: July 7, 2000

ISSUED BY: Caroline Roberts, Vice President Business & Product Development  
ACN Communication Services, Inc.  
32991 Hamilton Court  
Farmington Hills, MI 48333

moi0001

REC'D JAN 21 2000

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.7 Outbound Services

Outbound Service is the direct dialing of a destination telephone number from the Customer's telephone lines automatically presubscribed to the Company. Calls are completed by dialing 1+ the destination telephone number. Calls are billed in one (1) second increments after an initial period, for billing purposes, of sixty (60) seconds. Rates are not mileage nor time-of-day sensitive.

3.7.1 Plan 1

Plan 1 is available to both commercial and residential Customers for outbound calling from lines presubscribed to the Company.

CANCELLED

JUL 07 2000  
By 1st RS 27  
Public Service Commission  
MISSOURI

Missouri Public Service Commission  
00-459  
FILED MAR 08 2000

ISSUED: January 21, 2000

EFFECTIVE: March 8, 2000

ISSUED BY: Caroline Roberts, Vice President Business & Product Development  
ACN Communication Services, Inc.  
32991 Hamilton Court  
Farmington Hills, MI 48333



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**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.7 Outbound Services**

**3.7.5 ACN Subscriber to Subscriber Calling**

Subscriber to Subscriber Calling allows Customers subscribed to selected ACN Residential toll services to call other ACN Residential toll service Customers without incurring per call usage charges. Customers are not required to identify Customers in their calling circle. Such identification will be handled by the Company's network. Subscriber to Subscriber Calling applies to both intrastate and interstate calling. There is no limit to the number of minutes included in this calling program. (T)

ACN Subscriber to Subscriber Calling does not apply to data/fax lines presubscribed by the Customer to the Company. Toll free and Calling Card Calls are not included. (T)

This service is available where noted in the description of the specific service. (T)

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ISSUED: October 9, 2009

EFFECTIVE: November 19, 2009

ISSUED BY: Brian Krass, Treasurer/CFO  
ACN Communication Services, Inc.  
1000 Progress Place NE  
Concord, NC 28025

FILED  
Missouri Public  
Service Commission  
JX-2010-0255

CANCELLED  
December 31, 2011  
Missouri Public  
Service Commission  
JX-2012-0255

MOi0904

**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.7 Outbound Services**

**3.7.5 ACN Subscriber to Subscriber Calling**

Subscriber to Subscriber Calling allows ACN Residential toll service Customers to call other ACN Residential toll service Customers without incurring per call usage charges. Customers are not required to identify Customers in their calling circle. Such identification will be handled by the Company's network. Subscriber to Subscriber Calling applies to both intrastate and interstate calling. There is no limit to the number of minutes included in this calling program.

(N)

(N)

CANCELLED  
November 19, 2009  
Missouri Public  
Service Commission  
JX-2010-0255

ISSUED: March 11, 2004

EFFECTIVE: April 10, 2004

ISSUED BY: Daniel Crowley, Vice President - Finance  
ACN Communication Services, Inc.  
32991 Hamilton Court  
Farmington Hills, MI 48333

**Missouri Public  
Service Commission**

**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

REC'D JUN 07 2000

**3.8 Toll Free Services**

Toll Free Service is an inbound telecommunications service which permits calls to be completed to the Customer's location without charge to the calling party.

**3.8.1 Residential Toll Free Service**

(N)

Access to the service is gained by dialing a ten-digit toll-free number and PIN which terminates at the Customer's location. This service permits the Customer to receive incoming calls from all locations within the state of Missouri. Toll Free Services originate via normal shared use facilities and are terminated via the Customer's local exchange service line. Utilization of the PIN number results in the call being routed to a specific termination point.

(N)

**3.8.2 Commercial Toll Free Service**

(N)

Access to the service is gained by dialing a ten-digit toll-free number which terminates at the Customer's location. This service permits the Customer to receive incoming calls from all locations within the state of Missouri. Toll Free Services originate via normal shared use facilities and are terminated via the Customer's local exchange service line.

(N)

The Company will reserve such numbers on a first-come first-served basis. All requests for Toll Free Service number reservations must be written, dated and signed by the Customer. The Company does not guarantee the availability of numbers until assigned. The requested Inbound Service telephone numbers, if available, will be reserved for and furnished to the Customer.

If a Customer who has received a Toll Service number does not subscribe to Toll Free Service within thirty (30) days, the Company reserves the right to re-assign the number to another Customer.

Rates are not mileage or time-of-day sensitive. Calls are billed in six (6) second increments after a minimum call duration for billing purposes of sixty (60) seconds.

(T)

**Missouri Public  
Service Commission**

FILED JUL 07 2000

ISSUED: June 7, 2000

EFFECTIVE: July 7, 2000

ISSUED BY:

Caroline Roberts, Vice President Business & Product Development  
ACN Communication Services, Inc.  
32991 Hamilton Court  
Farmington Hills, MI 48333

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REC'D JAN 21 2000

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.8 Toll Free Services

Toll Free Service is an inbound telecommunications service which permits calls to be completed to the Customer's location without charge to the calling party. Access to the service is gained by dialing a ten-digit telephone number which terminates at the Customer's location. Toll Free Services originate via normal shared use facilities and are terminated via the Customer's local exchange service line.

The Company will reserve such numbers on a first-come first-served basis. All requests for Toll Free Service number reservations must be written, dated and signed by the Customer. The Company does not guarantee the availability of numbers until assigned. The requested Inbound Service telephone numbers, if available, will be reserved for and furnished to the Customer.

If a Customer who has received a Toll Service number does not subscribe to Toll Free Service within thirty (30) days, the Company reserves the right to re-assign the number to another Customer.

Rates are not mileage or time-of-day sensitive. Calls are billed in one (1) second increments after a minimum call duration for billing purposes of sixty (60) seconds.

CANCELLED

JUL 07 2000

By 1st RS 28

Public Service Commission  
MISSOURI

Missouri Public Service Commission

00-459

FILED MAR 08 2000

ISSUED: January 21, 2000

EFFECTIVE: March 8, 2000

ISSUED BY:

Caroline Roberts, Vice President Business & Product Development  
ACN Communication Services, Inc.  
32991 Hamilton Court  
Farmington Hills, MI 48333

moi0000

**Missouri Public  
Service Commission**

**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**REC'D JUN 07 2000**

**3.9 Calling Card Service**

Calling Card Service is available to Customers subscribing to any one of the Company's Outbound Services. Calling Card Service is designed for placing calls while away from home or office. Calls are originated by dialing a toll-free access number, followed by an account identification number and personal identification number. Calls may originate from standard residential, business or pay telephone access lines and may terminate to any interstate or intrastate location. Calls are billed in six (6) second increments after an initial period for billing purposes of sixty (60) seconds.

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**3.10 Directory Assistance**

Directory Assistance is available to ACN Customers. Directory Assistance charge applies to each call to the Directory Assistance Bureau. Up to two requests may be made on each call to Directory Assistance. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number.

**Missouri Public  
Service Commission**

**FILED JUL 07 2000**

ISSUED: June 7, 2000

EFFECTIVE: July 7, 2000

ISSUED BY: Caroline Roberts, Vice President Business & Product Development  
ACN Communication Services, Inc.  
32991 Hamilton Court  
Farmington Hills, MI 48333

moi0001

REC'D JAN 21 2000

**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.9 Calling Card Service**

Calling Card Service is available to Customers subscribing to any one of the Company's Outbound Services. Calling Card Service is designed for placing calls while away from home or office. Calls are originated by dialing a toll-free access number, followed by an account identification number and personal identification number. Calls may originate from standard residential, business or pay telephone access lines and may terminate to any interstate or intrastate location. Calls are billed in sixty (60) second increments after an initial period for billing purposes of sixty (60) seconds.

**3.10 Directory Assistance**

Directory Assistance is available to ACN Customers. Directory Assistance charge applies to each call to the Directory Assistance Bureau. Up to two requests may be made on each call to Directory Assistance. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number.

**CANCELLED**

JUL 07 2000  
by 151 RS 29  
Public Service Commission  
MISSOURI

Missouri Public Service Commission  
00-459  
FILED MAR 08 2000

ISSUED: January 21, 2000

EFFECTIVE: March 8, 2000

ISSUED BY: Caroline Roberts, Vice President Business & Product Development  
ACN Communication Services, Inc.  
32991 Hamilton Court  
Farmington Hills, MI 48333

REC'D NOV 13 2001

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.11 Business Connect Service

Service Commission (N)

Business Connect Service is a service consisting of switched and dedicated inbound and outbound services. Intrastate service is available only as an add on to interstate service.

3.11.1 Services

A. Switched Inbound and Outbound Service

Outbound Service is the direct dialing of a destination telephone number from the Customer's telephone lines automatically presubscribed to the Company. Calls are completed by dialing 1+ the destination telephone number.

Switched Inbound Service allows for incoming calls over a toll-free number that terminates to a Customer-provided switched access line. Call charges are billed to the Subscriber rather than to the originating caller. Vanity toll free numbers are not available.

Intrastate calls are billed in six (6) second increments with a six (6) second minimum billing period. Rates are not mileage nor time-of-day sensitive.

B. Dedicated Inbound and Outbound Service

Service is available via DS1 or DS3. Inbound service is the usage of a standard toll free telephone number (prefixes: 800, 888, 877) that terminates to a dedicated facility. Vanity toll free numbers are not available.

Intrastate calls are billed in six (6) second increments with a six (6) second minimum billing period. Rates are not mileage nor time-of-day sensitive.

C. Calling Card Service

Calling Card Service is available to Business Connect Switched Service Customers. Calls are originated by dialing a toll-free access number, followed by an account identification number and personal identification number. Calls may originate from standard residential, business or pay telephone access lines. Intrastate Calling Card calls are billed in six (6) second increments with a thirty (30) second minimum billing period.

Missouri Public

(N)

FILED DEC 13 2001

Service Commission

ISSUED: November 12, 2001

EFFECTIVE: December 13, 2001

ISSUED BY:

Caroline Roberts, Vice President Business & Product Development  
ACN Communication Services, Inc.  
32991 Hamilton Court  
Farmington Hills, MI 48333

CANCELLED  
December 31, 2011  
Missouri Public  
Service Commission  
JX-2012-0255

moi0101

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**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.12 Residential Bundled Service**

**3.12.1 ACN Advantage Home**

Toll and toll free calling for Customers subscribed to the Company's ACN Advantage Home local exchange offering, (See Company's Missouri Tariff No. 2) will be billed in one (1) minute increments.

**3.12.2 ACN Advantage Plus**

Toll and toll free calling for Customers subscribed to the Company's ACN Advantage Plus local exchange offering, (See Company's Missouri Tariff No. 2) will be billed in one (1) minute increments.

**3.12.3 ACN Advantage Unlimited**

Toll and toll free calling for Customers subscribed to the Company's ACN Advantage Unlimited local exchange offering, (See Company's Missouri Tariff No. 2) will be billed in one (1) minute increments.

(N)  
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(N)

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ISSUED: January 27, 2004

EFFECTIVE: February 26, 2004

ISSUED BY: Lisa Lezotte, Legal Affairs Manager  
ACN Communication Services, Inc.  
32991 Hamilton Court  
Farmington Hills, MI 48333

MOi0402



**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.12 Residential Bundled Service, (Cont'd.)**

**3.12.4 ACN Advantage Home - Standard and Value Options\*\* (T)**

This toll program, available to Customers subscribed to the Company's ACN Advantage Home - Standard and Value Options local exchange offering, provides for intrastate toll calling based on usage per minute. Calls are billed and rounded to the nearest full minute increment. A Monthly Recurring Charge (MRC) is billed in addition to usage.

**3.12.5 ACN Advantage Plus – Standard and Value Options\*\* (T)**

This toll program, available to Customers subscribed to the Company's ACN Advantage Plus - Standard and Value Options local exchange offering, provides for intrastate toll calling based on usage per minute. Calls are billed and rounded to the nearest full minute increment. A Monthly Recurring Charge (MRC) is billed in addition to usage.

**3.12.6 ACN Advantage Unlimited II\*\* (T)**

Unlimited direct dial outbound long distance calling (intrastate and interstate) available to subscribers of the Company's ACN Advantage Unlimited II local exchange offering. Toll free calling and calls made via Company Calling Card are not included and will be billed in one (1) minute increments.

**\*\*** *Effective November 19, 2009, this service is grandfathered and available to existing Customers only.* (C)

ISSUED: October 9, 2009

EFFECTIVE: November 19, 2009

ISSUED BY: Brian Krass, Treasurer/CFO  
ACN Communication Services, Inc.  
1000 Progress Place NE  
Concord, NC 28025

**FILED**  
Missouri Public  
Service Commission  
JX-2010-0255

MOi0904

CANCELLED  
December 31, 2011  
Missouri Public  
Service Commission  
JX-2012-0255

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**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.12 Residential Bundled Service, (Cont'd.)**

**3.12.4 ACN Advantage Home - Standard and Value Options**

This toll program, available to Customers subscribed to the Company's ACN Advantage Home - Standard and Value Options local exchange offering, provides for intrastate toll calling based on usage per minute. Calls are billed and rounded to the nearest full minute increment. A Monthly Recurring Charge (MRC) is billed in addition to usage.

(N)

**3.12.5 ACN Advantage Plus – Standard and Value Options**

This toll program, available to Customers subscribed to the Company's ACN Advantage Plus - Standard and Value Options local exchange offering, provides for intrastate toll calling based on usage per minute. Calls are billed and rounded to the nearest full minute increment. A Monthly Recurring Charge (MRC) is billed in addition to usage.

**3.12.6 ACN Advantage Unlimited II**

Unlimited direct dial outbound long distance calling (intrastate and interstate) available to subscribers of the Company's ACN Advantage Unlimited II local exchange offering. Toll free calling and calls made via Company Calling Card are not included and will be billed in one (1) minute increments.

(N)

CANCELLED  
November 19, 2009  
Missouri Public  
Service Commission  
JX-2010-0255

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Issued: December 6, 2005

Effective: January 5, 2006

Issued by: Daniel Crowley, Vice President - Finance  
ACN Communication Services, Inc.  
32991 Hamilton Court  
Farmington Hills, Michigan 48333

moi0509

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**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.12 Residential Bundled Service, (Cont'd.)**

**3.12.7 ACN Advantage Home - Standard and Value Options VI**

This toll program, available to Customers subscribed to the Company's ACN Advantage Home - Standard and Value Options VI local exchange offering, provides for intrastate toll calling based on usage per minute. Calls are billed and rounded to the nearest full minute increment. A Monthly Recurring Charge (MRC) is billed in addition to usage.

**3.12.8 ACN Advantage Plus – Standard and Value Options VI**

This toll program, available to Customers subscribed to the Company's ACN Advantage Plus - Standard and Value Options VI local exchange offering, provides for intrastate toll calling based on usage per minute. Calls are billed and rounded to the nearest full minute increment. A Monthly Recurring Charge (MRC) is billed in addition to usage.

**3.12.9 ACN Advantage Unlimited VI**

Unlimited direct dial outbound intraLATA; interLATA and interstate calling to the United States<sup>1</sup> available to subscribers of the Company's ACN Advantage Unlimited VI local exchange offering. Toll free calling is not included and will be billed in one (1) minute increments. **(D)**

<sup>1</sup> United States includes Alaska, Hawaii, US Virgin Islands, Puerto Rico and Guam.

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ISSUED: December 1, 2011

EFFECTIVE: December 31, 2011

ISSUED BY:

Treasurer/CFO  
ACN Communication Services, Inc.  
1000 Progress Place NE  
Concord, NC 28025

**FILED**  
**Missouri Public**  
**Service Commission**  
**JX-2012-0255**

MOi1103

**CANCELLED**  
February 13, 2012  
Missouri Public  
Service Commission  
JX-2012-0337

**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.12 Residential Bundled Service, (Cont'd.)**

**3.12.7 ACN Advantage Home - Standard and Value Options VI**

(N)

This toll program, available to Customers subscribed to the Company's ACN Advantage Home - Standard and Value Options VI local exchange offering, provides for intrastate toll calling based on usage per minute. Calls are billed and rounded to the nearest full minute increment. A Monthly Recurring Charge (MRC) is billed in addition to usage.

**3.12.8 ACN Advantage Plus – Standard and Value Options VI**

This toll program, available to Customers subscribed to the Company's ACN Advantage Plus - Standard and Value Options VI local exchange offering, provides for intrastate toll calling based on usage per minute. Calls are billed and rounded to the nearest full minute increment. A Monthly Recurring Charge (MRC) is billed in addition to usage.

**3.12.9 ACN Advantage Unlimited VI**

Unlimited direct dial outbound intraLATA, interLATA and interstate calling to the United States<sup>1</sup> available to subscribers of the Company's ACN Advantage Unlimited VI local exchange offering. Toll free calling and calls made via Company Calling Card are not included and will be billed in one (1) minute increments.

<sup>1</sup> United States includes Alaska, Hawaii, US Virgin Islands, Puerto Rico and Guam.

(N)

ISSUED: October 9, 2009

EFFECTIVE: November 19, 2009

ISSUED BY: Brian Krass, Treasurer/CFO  
ACN Communication Services, Inc.  
1000 Progress Place NE  
Concord, NC 28025

FILED  
Missouri Public  
Service Commission  
JX-2010-0255

CANCELLED  
December 31, 2011  
Missouri Public  
Service Commission  
JX-2012-0255

MOi0904

**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)****3.14 ACN Connect Home<sup>1</sup> (T)**

ACN Connect Home provides Residential Customers with direct dial calling and the option to obtain a toll free number. Service includes thirty (30) minutes per month of direct dial toll calling (intrastate and interstate). Toll free calls and international calls are not included in the thirty minute call allowance. ACN Connect Home includes ACN Subscriber to Subscriber Calling. For a full description of ACN Subscriber to Subscriber Calling, please see Section 3, Page 27.1. Calls are billed in sixty (60) second increments with an initial billing period of sixty (60) seconds. An interstate Monthly Recurring Charge (MRC) is billed in addition to usage. (T) (D) (D)

**3.15 ACN Connect Plus<sup>1</sup> (T)**

ACN Connect Plus provides Residential Customers with direct dial calling and the option to obtain a toll free number. ACN Subscriber to Subscriber Calling is included with Residential Plans. For a full description of ACN Subscriber to Subscriber Calling, please see Section 3, Page 27.1. Calls are billed in sixty (60) second increments with an initial billing period of sixty (60) seconds. An interstate Monthly Recurring Charge (MRC) is billed in addition to usage. (T) (D)

<sup>1</sup> *Effective December 31, 2011, ACN Connect Home and Connect Plus are available to existing Customers only.*

ISSUED: December 1, 2011

EFFECTIVE: December 31, 2011

ISSUED BY:

Treasurer/CFO  
ACN Communication Services, Inc.  
1000 Progress Place NE  
Concord, NC 28025

**FILED**  
Missouri Public  
Service Commission  
JX-2012-0255

MO11103

**CANCELLED**  
June 15, 2013  
Missouri Public  
Service Commission  
JX-2013-0523

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**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.14 ACN Connect Home**

ACN Connect Home provides Residential Customers with direct dial calling, the option to obtain a toll free number and calling card service. Service includes thirty (30) minutes per month of direct dial toll calling (intrastate and interstate). Calling Card calls, toll free calls and international calls are not included in the thirty minute call allowance. ACN Connect Home includes ACN Subscriber to Subscriber Calling. For a full description of ACN Subscriber to Subscriber Calling, please see Section 3, Page 27.1. Calls are billed in sixty (60) second increments with an initial billing period of sixty (60) seconds. An interstate Monthly Recurring Charge (MRC) is billed in addition to usage.

(N)

**3.15 ACN Connect Plus**

ACN Connect Plus provides Residential Customers with direct dial calling, the option to obtain a toll free number and calling card service. ACN Subscriber to Subscriber Calling is included with Residential Plans. For a full description of ACN Subscriber to Subscriber Calling, please see Section 3, Page 27.1. Calls are billed in sixty (60) second increments with an initial billing period of sixty (60) seconds. An interstate Monthly Recurring Charge (MRC) is billed in addition to usage.

(N)

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ISSUED: March 23, 2004

EFFECTIVE: April 22, 2004

ISSUED BY: Daniel Crowley, Vice President - Finance  
ACN Communication Services, Inc.  
32991 Hamilton Court  
Farmington Hills, MI 48333

CANCELLED  
December 31, 2011  
Missouri Public  
Service Commission  
JX-2012-0255

moi0405

**SECTION 4 - RATES**

**4.1 Public Telephone Surcharge**

Rate per Call: \$0.43

**4.2 Outbound Services**

Unless otherwise indicated, calls are billed in sixty (60) second increments after an initial period, for billing purposes, of sixty (60) seconds. Rates are not mileage nor time-of-day sensitive.

**Plan 1 Rates**

(T)

Rate Per Minute:	<u>InterLATA</u>	<u>IntraLATA</u>	
Residential 4.9 Plan:	\$0.07 (R)	\$0.07 (R)	
Residential 8.9 Plan:	\$0.15	\$0.13	
Residential Choice 30 Plan:	\$0.15	\$0.13	
Commercial 5.9 Plan:	\$0.15	\$0.13	(T)

**Commercial 5.9 Plan\***

Calls are billed in six (6) second increments after an initial period, for billing purposes of thirty (60) seconds.

Rate Per Minute:	<u>InterLATA</u>	<u>IntraLATA</u>
	\$0.15	\$0.12

**Small Business Solutions Plans**

Calls are billed in six (6) second increments after an initial period, for billing purposes, of thirty (30) seconds

<u>Minimum Monthly Usage Commitment</u>	<u>Rate Per Minute</u>	
	<u>InterLATA</u>	<u>IntraLATA</u>
\$10.00	\$0.1500	\$0.1400
\$100.00	\$0.1500	\$0.1400
\$500.00	\$0.1500	\$0.1400

\* *Service available to existing Customers only effective July 4, 2003.*

ISSUED: August 24, 2005

EFFECTIVE: August 31, 2005

ISSUED BY:  
 CANCELLED  
 December 31, 2011  
 Missouri Public  
 Service Commission  
 JX-2012-0255

Daniel Crowley, Vice President - Finance  
 ACN Communication Services, Inc.  
 32991 Hamilton Court  
 Farmington Hills, MI 48333

moi0507

**SECTION 4 - RATES**

**4.1 Public Telephone Surcharge**

Rate per Call: \$0.43 (I)

**4.2 Outbound Services**

Unless otherwise indicated, calls are billed in sixty (60) second increments after an initial period, for billing purposes, of sixty (60) seconds. Rates are not mileage nor time-of-day sensitive.

**Plan 1 - Residential**

**Plan 1 - Business**

	<u>InterLATA</u>	<u>IntraLATA</u>
Rate Per Minute:	\$0.15	\$0.13

**Commercial 5.9 Plan\***

Calls are billed in six (6) second increments after an initial period, for billing purposes of thirty (60) seconds.

	<u>InterLATA</u>	<u>IntraLATA</u>
Rate Per Minute:	\$0.15	\$0.12

**Small Business Solutions Plans**

Calls are billed in six (6) second increments after an initial period, for billing purposes, of thirty (30) seconds

	<u>Rate Per Minute</u>	
<u>Minimum Monthly Usage Commitment</u>	<u>InterLATA</u>	<u>IntraLATA</u>
\$10.00	\$0.1500	\$0.1400
\$100.00	\$0.1500	\$0.1400
\$500.00	\$0.1500	\$0.1400

\* *Service available to existing Customers only effective July 4, 2003.*

ISSUED: April 14, 2004

EFFECTIVE: April 24, 2004

ISSUED BY: Daniel Crowley, Vice President - Finance  
 ACN Communication Services, Inc.  
 32991 Hamilton Court  
 Farmington Hills, MI 48333

moi0406



SECTION 4 - RATES

**Missouri Public**

4.1 Public Telephone Surcharge

**CANCELLED**

REC'D MAR 11 2004

Rate per Call:

\$0.24

Service Commission

4.2 Outbound Services

APR 24 2004  
By HRS 30  
Public Service Commission  
MISSOURI

Unless otherwise indicated, calls are billed in sixty (60) second increments after an initial period, for billing purposes, of sixty (60) seconds. Rates are not mileage nor time-of-day sensitive.

Plan 1 - Residential

(T)

Plan 1 - Business

(T)

Rate Per Minute:

InterLATA

\$0.15

IntraLATA

\$0.13

**Commercial 5.9 Plan\***

Calls are billed in six (6) second increments after an initial period, for billing purposes of thirty (60) seconds.

Rate Per Minute:

InterLATA

\$0.15

IntraLATA

\$0.12

**Small Business Solutions Plans**

Calls are billed in six (6) second increments after an initial period, for billing purposes, of thirty (30) seconds

<u>Minimum Monthly Usage Commitment</u>	<u>Rate Per Minute</u>	
	<u>InterLATA</u>	<u>IntraLATA</u>
\$10.00	\$0.1500	\$0.1400
\$100.00	\$0.1500	\$0.1400
\$500.00	\$0.1500	\$0.1400

\* Service available to existing Customers only effective July 4, 2003.

ISSUED: March 11, 2004

EFFECTIVE: April 10, 2004

ISSUED BY: Daniel Crowley, Vice President - Finance  
ACN Communication Services, Inc.  
32991 Hamilton Court  
Farmington Hills, MI 48333

**Missouri Public  
Service Commission**

FILED APR 10 2004

SECTION 4 - RATES

Missouri Public

4.1 Public Telephone Surcharge

REC'D FEB 17 2004

Rate per Call: \$0.24

Service Commission

4.2 Outbound Services

Unless otherwise indicated, calls are billed in sixty (60) second increments after an initial period, for billing purposes, of sixty (60) seconds. Rates are not mileage nor time-of-day sensitive. (I)

Plan 1

	<u>InterLATA</u>	<u>IntraLATA</u>
Rate Per Minute:	\$0.15	\$0.13

Commercial 5.9 Plan\*

Calls are billed in six (6) second increments after an initial period, for billing purposes of thirty (60) seconds. (T)  
(T)

	<u>InterLATA</u>	<u>IntraLATA</u>
Rate Per Minute:	\$0.15	\$0.12

Small Business Solutions Plans

Calls are billed in six (6) second increments after an initial period, for billing purposes, of thirty (30) seconds

	<u>Rate Per Minute</u>	
<u>Minimum Monthly Usage Commitment</u>	<u>InterLATA</u>	<u>IntraLATA</u>
\$10.00	\$0.1500	\$0.1400
\$100.00	\$0.1500	\$0.1400
\$500.00	\$0.1500	\$0.1400

**CANCELLED**

\* Service available to existing Customers only effective July 4, 2003.

APR 10 2004  
By *6<sup>th</sup> RS 30*  
Public Service Commission  
MISSOURI

ISSUED: February 17, 2004

EFFECTIVE: March 1, 2004

ISSUED BY: Lisa Lezotte, Legal Affairs Manager  
ACN Communication Services, Inc.  
32991 Hamilton Court  
Farmington Hills, MI 48333

Missouri Public  
Service Commission

FILED MAR 01 2004

moi0403b

Missouri Public  
Service Commission

SECTION 4 - RATES

REC'D JUN 04 2003

4.1 Public Telephone Surcharge

Rate per Call: \$0.24

4.2 Outbound Services

Unless otherwise indicated, calls are billed in six (6) second increments after an initial period, for billing purposes, of sixty (60) seconds. Rates are not mileage nor time-of-day sensitive.

Plan 1

	<u>InterLATA</u>	<u>IntraLATA</u>
Rate Per Minute:	\$0.15	\$0.13

Commercial 5.9 Plan\*

	<u>InterLATA</u>	<u>IntraLATA</u>
Rate Per Minute:	\$0.15	\$0.12

(C)

Small Business Solutions Plans

Calls are billed in six (6) second increments after an initial period, for billing purposes, of thirty (30) seconds

<u>Minimum Monthly Usage Commitment</u>	<u>Rate Per Minute</u>	
	<u>InterLATA</u>	<u>IntraLATA</u>
\$10.00	\$0.1500	\$0.1400
\$100.00	\$0.1500	\$0.1400
\$500.00	\$0.1500	\$0.1400

\* Service available to existing Customers only effective July 4, 2003.

(C)

**CANCELLED**

MAR 01 2004

By *5JRS/30*  
Public Service Commission  
MISSOURI

ISSUED: June 4, 2003

EFFECTIVE: July 4, 2003

ISSUED BY: Lisa Lezotte, Legal Affairs Manager  
ACN Communication Services, Inc.  
32991 Hamilton Court  
Farmington Hills, MI 48333

Missouri Public  
Service Commission

FILED JUL 04 2003

SECTION 4 - RATES

Missouri Public  
 Service Commission

REC'D APR 15 2003

4.1 Public Telephone Surcharge

Rate per Call: \$0.24

4.2 Outbound Services

Unless otherwise indicated, calls are billed in six (6) second increments after an initial period, for (T) billing purposes, of sixty (60) seconds. Rates are not mileage nor time-of-day sensitive.

Plan 1

	<u>InterLATA</u>	<u>IntraLATA</u>
Rate Per Minute:	\$0.15	\$0.13

Commercial 5.9 Plan

	<u>InterLATA</u>	<u>IntraLATA</u>
Rate Per Minute:	\$0.15	\$0.12

Small Business Solutions Plans

Calls are billed in six (6) second increments after an initial period, for billing purposes, of thirty (30) seconds

<u>Minimum Monthly Usage Commitment</u>	<u>Rate Per Minute</u>	
	<u>InterLATA</u>	<u>IntraLATA</u>
\$10.00	\$0.1500	\$0.1400
\$100.00	\$0.1500	\$0.1400
\$500.00	\$0.1500	\$0.1400

Some material previously found on this page now found on Second Revised Sheet 31

**CANCELLED**

JUL 04 2003  
 4:45 PM  
 Missouri Public Service Commission  
 MISSOURI

ISSUED: April 15, 2003

EFFECTIVE: May 15, 2003

ISSUED BY: Lisa Lezotte, Legal Affairs Manager  
 ACN Communication Services, Inc.  
 32991 Hamilton Court  
 Farmington Hills, MI 48333

Missouri Public  
 Service Commission

FILED MAY 15 2003

moi0302

**SECTION 4 - RATES**

**Missouri Public**

**4.1 Public Telephone Surcharge**

**REC'D FEB 05 2002**

Rate per Call: \$0.24

**Service Commission**

**4.2 Outbound Services**

Calls are billed in six (6) second increments after an initial period, for billing purposes, of sixty (60) seconds. Rates are not mileage nor time-of-day sensitive.

**Plan 1**

	<u>InterLATA</u>	<u>IntraLATA</u>
Rate Per Minute:	\$0.15	\$0.13 (I)

**4.3 Toll Free Services**

Calls are billed in six (6) second increments after a minimum call duration for billing purposes of sixty (60) seconds.

**Residential Toll Free Service**

	<u>InterLATA</u>	<u>IntraLATA</u>
Rate Per Minute:	\$0.10	\$0.10

**Commercial Toll Free Service**

	<u>InterLATA</u>	<u>IntraLATA</u>
Rate Per Minute:	\$0.15	\$0.12

**CANCELLED**

MAY 21 2003  
3:10 PM '03  
Public Service Commission  
MISSOURI

**Missouri Public**

**FILED FEB 15 2002**

**Service Commission**

ISSUED: February 5, 2002

EFFECTIVE: February 15, 2002

ISSUED BY: Caroline Roberts, Vice President Business & Product Development  
ACN Communication Services, Inc.  
32991 Hamilton Court  
Farmington Hills, MI 48333

moi0201

SECTION 4 - RATES

**Missouri Public  
Service Commission**

REC'D JUN 07 2000

4.1 Public Telephone Surcharge

Rate per Call: \$0.24

4.2 Outbound Services

Calls are billed in six (6) second increments after an initial period, for billing purposes, of sixty (60) seconds. Rates are not mileage nor time-of-day sensitive. (T)

Plan 1

	<u>InterLATA</u>	<u>IntraLATA</u>	
Rate Per Minute:	\$0.15	\$0.12	(R)

4.3 Toll Free Services

Calls are billed in six (6) second increments after a minimum call duration for billing purposes of sixty (60) seconds. (T)

Residential Toll Free Service (T)

	<u>InterLATA</u>	<u>IntraLATA</u>	
Rate Per Minute:	\$0.10	\$0.10	(R)

Commercial Toll Free Service

	<u>InterLATA</u>	<u>IntraLATA</u>	
Rate Per Minute:	\$0.15	\$0.12	(R)

**CANCELLED**

FEB 15 2002

2<sup>nd</sup> RS 30  
Public Service Commission  
MISSOURI

**Missouri Public  
Service Commission**

FILED JUL 07 2000

ISSUED: June 7, 2000

EFFECTIVE: July 7, 2000

ISSUED BY: Caroline Roberts, Vice President Business & Product Development  
ACN Communication Services, Inc.  
32991 Hamilton Court  
Farmington Hills, MI 48333

moi0001

REC'D JAN 21 2000

SECTION 4 - RATES

4.1 Public Telephone Surcharge

Rate per Call: \$0.24

4.2 Outbound Services

Calls are billed in one (1) second increments after an initial period, for billing purposes, of sixty (60) seconds. Rates are not mileage nor time-of-day sensitive.

Plan 1

	<u>InterLATA</u>	<u>IntraLATA</u>
Rate Per Minute:	\$0.15	\$0.15

4.3 Toll Free Services

Calls are billed in one (1) second increments after a minimum call duration for billing purposes of sixty (60) seconds.

Standard Toll Free Service

	<u>InterLATA</u>	<u>IntraLATA</u>
Rate Per Minute:	\$0.15	\$0.15

CANCELLED

JUL 07 2000  
B, 15<sup>th</sup> RS 30  
Public Service Commission  
MISSOURI

Missouri Public Service Commission  
00-459  
FILED MAR 08 2000

ISSUED: January 21, 2000

EFFECTIVE: March 8, 2000

ISSUED BY: Caroline Roberts, Vice President Business & Product Development  
ACN Communication Services, Inc.  
32991 Hamilton Court  
Farmington Hills, MI 48333

moi0000

**SECTION 4 - RATES, (CONT'D.)**

**4.3 Toll Free Services<sup>1</sup> (T)**

Calls are billed in six (6) second increments after a minimum call duration for billing purposes of sixty (60) seconds.

**Residential Toll Free Service**

	<u>InterLATA</u>	<u>IntraLATA</u>
Rate Per Minute:	\$0.10	\$0.10

**Commercial Toll Free Service**

	<u>InterLATA</u>	<u>IntraLATA</u>
Rate Per Minute:	\$0.15	\$0.12

**4.4 [Reserved for future use] (D)**

-----  
(D)

**4.5 Directory Assistance**

Up to two requests may be made on each call to Directory Assistance.

Per Call Charge:	\$1.25
------------------	--------

<sup>1</sup> *Effective December 31, 2011, Toll Free Services are available to existing Customers only.* (N)

ISSUED: December 1, 2011

EFFECTIVE: December 31, 2011

ISSUED BY: Treasurer/CFO  
ACN Communication Services, Inc.  
1000 Progress Place NE  
Concord, NC 28025

FILED  
Missouri Public  
Service Commission  
JX-2012-0255

MOi1103

CANCELLED  
November 1, 2017  
Missouri Public  
Service Commission  
JX-2018-0043



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**SECTION 4 - RATES, (CONT'D.)****4.3 Toll Free Services**

Calls are billed in six (6) second increments after a minimum call duration for billing purposes of sixty (60) seconds.

**Residential Toll Free Service**

	<u>InterLATA</u>	<u>IntraLATA</u>
Rate Per Minute:	\$0.10	\$0.10

**Commercial Toll Free Service**

	<u>InterLATA</u>	<u>IntraLATA</u>
Rate Per Minute:	\$0.15	\$0.12

**4.4 Calling Card Service**

Calls are billed in six (6) second increments after an initial period for billing purposes of sixty (60) seconds.

Per Minute Rate:	\$0.30
Per Call Charge:	\$0.25

**4.5 Directory Assistance**

Up to two requests may be made on each call to Directory Assistance.

Per Call Charge:	\$1.25	(I)
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 ISSUED: April 20, 2005

EFFECTIVE: May 21, 2005

ISSUED BY:

Lisa Lezotte, Legal Affairs Manager  
ACN Communication Services, Inc.  
32991 Hamilton Court  
Farmington Hills, MI 48333

CANCELLED  
December 31, 2011  
Missouri Public  
Service Commission  
JX-2012-0255

moi0506

**SECTION 4 - RATES, (CONT'D.)**

**4.3 Toll Free Services**

(M)

Calls are billed in six (6) second increments after a minimum call duration for billing purposes of sixty (60) seconds.

**Residential Toll Free Service**

	<u>InterLATA</u>	<u>IntraLATA</u>
Rate Per Minute:	\$0.10	\$0.10

**Commercial Toll Free Service**

	<u>InterLATA</u>	<u>IntraLATA</u>
Rate Per Minute:	\$0.15	\$0.12

(M)

**4.4 Calling Card Service**

Calls are billed in six (6) second increments after an initial period for billing purposes of sixty (60) seconds.

Per Minute Rate:	\$0.30
Per Call Charge:	\$0.25

**4.5 Directory Assistance**

Up to two requests may be made on each call to Directory Assistance.

Per Call Charge:	\$0.95
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*Some material now found on this page previously found on Second Revised Sheet 30*

ISSUED: April 15, 2003

EFFECTIVE: May 15, 2003

ISSUED BY: Lisa Lezotte, Legal Affairs Manager  
ACN Communication Services, Inc.  
32991 Hamilton Court  
Farmington Hills, MI 48333

moi0302

**Missouri Public  
Service Commission**

**SECTION 4 - RATES, (CONT'D.)**

REC'D JUN 07 2000

**4.4 Calling Card Service**

Calls are billed in six (6) second increments after an initial period for billing purposes of sixty (60) seconds. (T)

Per Minute Rate:	\$0.30	
Per Call Charge:	\$0.25	(R)

**4.5 Directory Assistance**

Up to two requests may be made on each call to Directory Assistance.

Per Call Charge:	\$0.95
------------------	--------

**CANCELLED**

MAY 21 2003

*2nd RS 31*  
**Missouri Public Service Commission  
MISSOURI**

**Missouri Public  
Service Commission**

FILED JUL 07 2000

ISSUED: June 7, 2000

EFFECTIVE: July 7, 2000

ISSUED BY: Caroline Roberts, Vice President Business & Product Development  
ACN Communication Services, Inc.  
32991 Hamilton Court  
Farmington Hills, MI 48333

moi0001

REC'D JAN 21 2000

SECTION 4 - RATES, (CONT'D.)

4.4 Calling Card Service

Calls are billed in sixty (60) second increments after an initial period for billing purposes of sixty (60) seconds.

Per Minute Rate:	\$0.30
Per Call Charge:	\$0.99

4.5 Directory Assistance

Up to two requests may be made on each call to Directory Assistance.

Per Call Charge:	\$0.95
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CANCELLED

JUL 07 2000  
 By *ISE* RS 31  
 Public Service Commission  
 MISSOURI

Missouri Public Service Commission  
 00-459  
 FILED MAR 08 2000

ISSUED: January 21, 2000

EFFECTIVE: March 8, 2000

ISSUED BY: Caroline Roberts, Vice President Business & Product Development  
 ACN Communication Services, Inc.  
 32991 Hamilton Court  
 Farmington Hills, MI 48333

moi0000

Missouri Public

SECTION 4 - RATES, (CONT'D.)

REC'D NOV 13 2001

4.6 Business Connect Service

Service Commission (N)

A. Switched Rates

Inbound and Outbound Intrastate Per Minute Rates

IntraLATA:	\$0.1400*
InterLATA:	\$0.1450

B. Dedicated Rates

Inbound and Outbound Intrastate Per Minute Rates

IntraLATA:	\$0.0950*
InterLATA:	\$0.0950

C. Calling Card Service

Rate Per Minute	\$0.25
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\* Should the Customer's intraLATA usage exceed 25% of overall traffic for two (2) consecutive months, the intraLATA per minute rate for future usage will be \$0.1600 for switched service and \$0.1100 for dedicated service.

(N)

Missouri Public

FILED DEC 13 2001

Service Commission

ISSUED: November 12, 2001

EFFECTIVE: December 13, 2001

ISSUED BY: Caroline Roberts, Vice President Business & Product Development  
 ACN Communication Services, Inc.  
 32991 Hamilton Court  
 Farmington Hills, MI 48333

moi0101

CANCELLED  
 December 31, 2011  
 Missouri Public  
 Service Commission  
 JX-2012-0255

**SECTION 4 - RATES, (CONT'D.)**

**4.7 Residential Bundled Services**

(N)

**4.7.1 ACN Advantage Home**

Intrastate Toll Calling, per minute	\$0.07
Intrastate Toll Free Calling, per minute	\$0.10
<u>Optional Data/Fax Line</u>	
Intrastate Toll Calling, per minute	\$0.07

**4.7.2 ACN Advantage Plus**

Intrastate Toll Calling, per minute	\$0.07
Intrastate Toll Free Calling, per minute	\$0.10
<u>Optional Data/Fax Line</u>	
Intrastate Toll Calling, per minute	\$0.07

**4.7.3 ACN Advantage Unlimited**

Intrastate Toll Calling, per minute	\$0.07
Intrastate Toll Free Calling, per minute	\$0.10
<u>Optional Data/Fax Line</u>	
Intrastate Toll Calling, per minute	\$0.07

(N)

ISSUED: January 27, 2004

EFFECTIVE: February 26, 2004

ISSUED BY: Lisa Lezotte, Legal Affairs Manager  
ACN Communication Services, Inc.  
32991 Hamilton Court  
Farmington Hills, MI 48333

MOi0402

**SECTION 4 - RATES, (CONT'D.)**

**4.7 Residential Bundled Services, (Cont'd.)**

**4.7.4 ACN Advantage Home - Standard and Value Options**

Advantage Home - Standard  
Monthly Recurring Charge: \$1.99  
Intrastate, per minute: \$0.10

Advantage Home - Value  
Monthly Recurring Charge: \$4.99  
Intrastate, per minute: \$0.05

Data/Fax Line Toll Service  
Intrastate, per minute: \$0.07

Toll Free  
Intrastate, per minute: \$0.10

**4.7.5 ACN Advantage Plus - Standard and Value Options**

Advantage Plus - Standard  
Monthly Recurring Charge: \$1.99  
Intrastate, per minute: \$0.10

Advantage Plus - Value  
Monthly Recurring Charge: \$4.99  
Intrastate, per minute: \$0.05

Data/Fax Line Toll Service  
Intrastate, per minute: \$0.07

Toll Free  
Intrastate, per minute: \$0.10

(N)

(N)

CANCELLED  
November 19, 2009  
Missouri Public  
Service Commission  
JX-2010-0255

Issued: December 6, 2005

Effective: January 5, 2006

Issued by: Daniel Crowley, Vice President - Finance  
ACN Communication Services, Inc.  
32991 Hamilton Court  
Farmington Hills, Michigan 48333

moi0509

**SECTION 4 - RATES, (CONT'D.)**

**4.7 Residential Bundled Services, (Cont'd.)**

**4.7.6 ACN Advantage Unlimited II\*\* (T)**

Intrastate Toll Free Calling, per minute \$0.10

Optional Data/Fax Line

Intrastate Toll Calling, per minute \$0.07

**4.7.7 ACN Advantage Home - Standard and Value Options VI (N)**

Advantage Home - Standard  
 Monthly Recurring Charge: \$1.99  
 Intrastate, per minute: \$0.10

Advantage Home - Value  
 Monthly Recurring Charge: \$4.99  
 Intrastate, per minute: \$0.05

Data/Fax Line Toll Service  
 Intrastate, per minute: \$0.07

Toll Free  
 Intrastate, per minute: \$0.10

(N)  
 -----  
 (N)

\*\* *Effective November 19, 2009, this service is grandfathered and available to existing Customers only.* (C)

ISSUED: October 9, 2009

EFFECTIVE: November 19, 2009

ISSUED BY:

Brian Krass, Treasurer/CFO  
 ACN Communication Services, Inc.  
 1000 Progress Place NE  
 Concord, NC 28025

FILED  
 Missouri Public  
 Service Commission  
 JX-2010-0255

MOi0904

CANCELLED  
 February 13, 2012  
 Missouri Public  
 Service Commission  
 JX-2012-0337



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**SECTION 4 - RATES, (CONT'D.)**

**4.7 Residential Bundled Services, (Cont'd.)**

**4.7.6 ACN Advantage Unlimited II**

Intrastate Toll Free Calling, per minute \$0.10

Optional Data/Fax Line

Intrastate Toll Calling, per minute \$0.07

(N)  
-----  
(N)

CANCELLED  
November 19, 2009  
Missouri Public  
Service Commission  
JX-2010-0255

---

Issued: December 6, 2005

Effective: January 5, 2006

Issued by: Daniel Crowley, Vice President - Finance  
ACN Communication Services, Inc.  
32991 Hamilton Court  
Farmington Hills, Michigan 48333

moi0509

**SECTION 4 - RATES, (CONT'D.)**

**4.7 Residential Bundled Services, (Cont'd.)**

**4.7.8 ACN Advantage Plus - Standard and Value Options VI**

(N)

Advantage Plus - Standard  
Monthly Recurring Charge: \$1.99  
Intrastate, per minute: \$0.10

Advantage Plus - Value  
Monthly Recurring Charge: \$4.99  
Intrastate, per minute: \$0.05

Data/Fax Line Toll Service  
Intrastate, per minute: \$0.07

Toll Free  
Intrastate, per minute: \$0.10

**4.7.9 ACN Advantage Unlimited VI**

Intrastate Toll Free Calling, per minute \$0.10

Optional Data/Fax Line  
Intrastate Toll Calling, per minute \$0.07

(N)

ISSUED: October 9, 2009

EFFECTIVE: November 19, 2009

FILED

Missouri Public  
Service Commission  
JX-2010-0255

ISSUED BY:

Brian Krass, Treasurer/CFO  
ACN Communication Services, Inc.  
1000 Progress Place NE  
Concord, NC 28025

MOi0904

CANCELLED

February 13, 2012  
Missouri Public  
Service Commission  
JX-2012-0337

**SECTION 4 - RATES, (CONT'D.)**

**4.8 Stand-Alone Local Exchange Service**

Optional Data/Fax Line

Intrastate Toll Calling, per minute \$0.07

**4.9 ACN Connect Home**

Calls are billed in sixty (60) second increments with an initial billing period of sixty (60) seconds. An interstate Monthly Recurring Charge (MRC) is billed in addition to usage.

Direct Dial rate per minute: \$0.140

Toll Free rate per minute: \$0.10

Calling Card Service:

Rate per call: (T) \$0.25

Rate per minute: (T) \$0.30

**4.10 ACN Connect Plus**

Calls are billed in sixty (60) second increments with an initial billing period of sixty (60) seconds. An interstate Monthly Recurring Charge (MRC) is billed in addition to usage.

Rate per minute: \$0.100

Toll Free rate per minute: \$0.10

Calling Card Service:

Rate per call: (T) \$0.25

Rate per minute: (T) \$0.30

ISSUED: September 27, 2004

EFFECTIVE: October 27, 2004

ISSUED BY: Daniel Crowley, Vice President - Finance  
 ACN Communication Services, Inc.  
 32991 Hamilton Court  
 Farmington Hills, MI 48333

CANCELLED  
 December 31, 2011  
 Missouri Public  
 Service Commission  
 JX-2012-0255

moi0410

SECTION 4 - RATES, (CONT'D.)

Missouri Public

REC'D MAR 23 2004

Service Commission

4.8 Stand-Alone Local Exchange Service

Optional Data/Fax Line

Intrastate Toll Calling, per minute \$0.07

4.9 ACN Connect Home

Calls are billed in sixty (60) second increments with an initial billing period of sixty (60) seconds. An interstate Monthly Recurring Charge (MRC) is billed in addition to usage.

Direct Dial rate per minute: \$0.140

Toll Free rate per minute: \$0.10

Calling Card Service:

Rate per minute \$0.25

Rate per call \$0.30

**CANCELLED**

OCT 27 2004

By *[Signature]* 531.3  
Public Service Commission  
MISSOURI

4.10 ACN Connect Plus

Calls are billed in sixty (60) second increments with an initial billing period of sixty (60) seconds. An interstate Monthly Recurring Charge (MRC) is billed in addition to usage.

Rate per minute: \$0.100

Toll Free rate per minute: \$0.10

Calling Card Service:

Rate per minute \$0.25

Rate per call \$0.30

Missouri Public  
Service Commission

FILED APR 22 2004

ISSUED: March 23, 2004

EFFECTIVE: April 22, 2004

ISSUED BY: Daniel Crowley, Vice President - Finance  
ACN Communication Services, Inc.  
32991 Hamilton Court  
Farmington Hills, MI 48333

SECTION 4 - RATES, (CONT'D.)

Missouri Public

4.8 Stand-Alone Local Exchange Service

REC'D JAN 27 2004

Service Commission

Optional Data/Fax Line

Intrastate Toll Calling, per minute

\$0.07

(N)  
|  
|  
|  
(N)

**CANCELLED**  
APR 22 2004  
By *SHS*  
Public Service Commission  
MISSOURI

Missouri Public  
Service Commission

FILED FEB 26 2004

ISSUED: January 27, 2004

EFFECTIVE: February 26, 2004

ISSUED BY: Lisa Lezotte, Legal Affairs Manager  
ACN Communication Services, Inc.  
32991 Hamilton Court  
Farmington Hills, MI 48333

**SECTION 5 - PROMOTIONS**

**5.1 Demonstration of Service**

From time to time the Company may demonstrate service for potential Customers by providing free use of its network on a limited basis for a period of time, not to exceed one (1) month. Demonstration of service and the type, duration or quantity of service provided will be at the Company's discretion.

**5.2 Promotions - General**

From time to time, the Company may provide promotional offerings to introduce a current or potential Subscriber to a service not being used by the Subscriber. These offerings may be limited to certain dates, times or locations and may waive or reduce recurring or non-recurring charges. Company will provide written notice to the Commission at least seven days prior to the commencement of a promotional program specifying the terms of the promotion, the specific service offered, the location, and the beginning and ending dates of the promotional period.

**5.3 Small Business Solutions Promotion**

New ACN business Customers will be eligible for the Small Business Solutions promotion from August 10, 2004 through October 23, 2004. Each Small Business Solutions option is based on a minimum Monthly Usage Commitment (MUC). If the Customer's usage does not meet or exceed the MUC, the Customer will be charged an amount equal to the MUC for the specific plan option selected. Calls are billed in six (6) second increments after an initial period, for billing purposes, of thirty (30) seconds. Calling Card and Toll Free services are available with this promotion. Directory listing is available as an option with Toll Free service.

<u>MUC Options</u>	<u>Rate Per Minute</u>
\$10.00	\$0.120
\$25.00	\$0.120
<u>Toll Free Directory Listing</u>	
Nonrecurring Charge	\$25.00
Monthly Recurring Charge	\$25.00

**CANCELLED**  
 SEP 29 2004  
 By *Jnel RS 32*  
 Public Service Commission  
 MISSOURI

(N)

(N)

ISSUED: August 3, 2004

EFFECTIVE: August 10, 2004

ISSUED BY: Daniel Crowley, Vice President - Finance  
 ACN Communication Services, Inc.  
 32991 Hamilton Court  
 Farmington Hills, MI 48333

**FILED**  
**MO PSC**  
 mo10408

REC'D JAN 21 2000

## SECTION 5 - PROMOTIONS

## 5.1 Demonstration of Service

From time to time the Company may demonstrate service for potential Customers by providing free use of its network on a limited basis for a period of time, not to exceed one (1) month. Demonstration of service and the type, duration or quantity of service provided will be at the Company's discretion.

## 5.2 Promotions - General

From time to time, the Company may provide promotional offerings to introduce a current or potential Subscriber to a service not being used by the Subscriber. These offerings may be limited to certain dates, times or locations and may waive or reduce recurring or non-recurring charges. Company will provide written notice to the Commission at least seven days prior to the commencement of a promotional program specifying the terms of the promotion, the specific service offered, the location, and the beginning and ending dates of the promotional period.

CANCELLED

AUG 10 2004  
By STRS 32  
Public Service Commission  
MISSOURIMissouri Public  
Service Commission  
00-459  
FILED MAR 08 2000

ISSUED: January 21, 2000

EFFECTIVE: March 8, 2000

ISSUED BY: Caroline Roberts, Vice President Business & Product Development  
ACN Communication Services, Inc.  
32991 Hamilton Court  
Farmington Hills, MI 48333

moi0000