

December 13, 2013

Missouri Public Service Commission Governor Office Building 200 Madison P.O. Box 360 Jefferson City, MO 65102-0360

Dear Secretary:

Attached for electronic filing are revisions to the P.S.C. MO.-No. 22 General Exchange Tariff for Embarq Missouri, Inc. d/b/a CenturyLink. These revisions are filed in accordance with Missouri Public Service Commission Rules and Regulations and electronically submitted with a December 13, 2012 issue date and a proposed effective date of January 13, 2014. The following revisions are included with this filing:

Section 9 10th Revised Sheet 7

This filing proposes rate increases for Directory Listings Non-Published Telephone Number and Non-Listed Telephone Number for both residence and business customers.

In accordance with provisions of 4 CSR 240-33.040(4), enclosed as Attachment A contains the advance customer bill notification. Customers are being notified a minimum of thirty days prior to the implementation of the proposed rate increases.

If you have any questions or need additional information, you may call me at (913) 345-7535.

Sincerely,

Robyn Crichton

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Attachments

cc: Office of Public Counsel (email) Richard Moore, CenturyLink

MO 13-11 (EQ)

CUSTOMER BILL NOTIFICATION

Following is the verbiage contained in CenturyLink's Customer Notice bill messages associated with the pending rate changes for residential and business customers. This message is scheduled to appear in all active customers' bills for Embarq Missouri, Inc. d/b/a CenturyLink in the state of Missouri.

NOTICE OF RATE CHANGES

Our goal at CenturyLink is to provide you with the best possible service and timely information regarding changes that impact your account. Effective January 13, 2014, the monthly rate for non-published and/or non-listed telephone numbers will increase to \$5.00. Effective February 13, 2014, all Directory Assistance calls completed by your local telephone company will be \$2.99. Directory Assistance Call Completion will be provided where available, at no additional charge. If you have any questions regarding these changes, please call the telephone number on your CenturyLink bill. Thank you for choosing CenturyLink for your communication needs – we value you as our customer.

P.S.C. MO.-No. 22 Section 9

GENERAL EXCHANGE TARIFF

Embarq Missouri, Inc. d/b/a CenturyLink

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DIRECTORY LISTINGS

VIII. RATES

Type of Listing	Monthly Rates		
	<u>Business</u>	Residence	
Non-Published Telephone Number (ADRNPUB)	\$5.00	\$5.00	(1)
Non-Listed Telephone Number	5.00	5.00	(1)
Additional (Extra) Listing (ADRADLS)	3.85	3.85	
Alternate Listing (ADRALST)	3.85	3.85	
Duplicate Listing (ADRCLRS)	3.85	3.85	
Foreign Listing (ADRFRGN)	3.85	3.85	
Extra Line - per line (ADRELST)	3.85	3.85	
Vanity Listing	5.50	3.85	