

SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)

4.2 Description of Services (Continued)

4.2.5 Audio Conferencing Services (Continued)

**THIS SERVICE IS NO LONGER AVAILABLE TO NEW CUSTOMERS AS OF
SEPTEMBER 1, 2006.**

(N)
(N)

E. Security And Use Of The Service (Continued)

1. Security (Continued)

- (c) Customer shall not change or attempt to change a User-ID. Customer agrees that if any of its users forgets or loses a User-ID, Customer shall contact Carrier, and satisfy such security checks as Carrier may require.
- (d) Carrier reserves the right to suspend User ID access to the Service if at any time Carrier reasonably believes that there is or is likely to be a breach of security. Carrier also reserves the right (at its sole discretion) to require the Customer to change any or all of the pass codes used by the Customer in connection with the Service.
- (e) Customer agrees to immediately inform Carrier of any changes to the information the Customer supplied when registering for the Service.
- (f) Customer agrees to keep in force any license necessary for the Customer to use the Service in any country in which it is provided.

2. Use of the Service

- (a) The Service is provided solely for the Customer's own use. Customer shall not resell or attempt to resell the Service or any part of it to any third party unless with the prior written agreement of Carrier.
- (b) Customer shall not use the Service in any way that does not comply with the terms of any law, regulation, or license applicable to the Customer or that is in any way fraudulent or unlawful.
- (c) Customer agrees to access the Service only in the manner permitted by Carrier (and/or its underlying supplier) and not attempt at any time to circumvent system security or access the source software or compiled code.

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Verizon Select Services Inc.
600 Hidden Ridge, 2nd Floor
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SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)

4.2 Description of Services (Continued)

4.2.5 Audio Conferencing Services (Continued)

(N)

E. Security And Use Of The Service (Continued)

1. Security (Continued)

- (c) Customer shall not change or attempt to change a User-ID. Customer agrees that if any of its users forgets or loses a User-ID, Customer shall contact Carrier, and satisfy such security checks as Carrier may require.
- (d) Carrier reserves the right to suspend User ID access to the Service if at any time Carrier reasonably believes that there is or is likely to be a breach of security. Carrier also reserves the right (at its sole discretion) to require the Customer to change any or all of the pass codes used by the Customer in connection with the Service.
- (e) Customer agrees to immediately inform Carrier of any changes to the information the Customer supplied when registering for the Service.
- (f) Customer agrees to keep in force any license necessary for the Customer to use the Service in any country in which it is provided.

2. Use of the Service

- (a) The Service is provided solely for the Customer's own use. Customer shall not resell or attempt to resell the Service or any part of it to any third party unless with the prior written agreement of Carrier.
- (b) Customer shall not use the Service in any way that does not comply with the terms of any law, regulation, or license applicable to the Customer or that is in any way fraudulent or unlawful.
- (c) Customer agrees to access the Service only in the manner permitted by Carrier (and/or its underlying supplier) and not attempt at any time to circumvent system security or access the source software or compiled code.

(N)

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SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)

4.2 Description of Services (Continued)

Reserved for Future Use

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**Public Service Commission
MISSOURI**

(D)

Missouri Public
Service Commission

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SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)

4.2 Description of Services (Continued)

Missouri Public Service Commission

4.2.5 GTE Discount Calling Plans (Continued)

REC'D SEP 29 2000

F. GTE Easy Savings Plan PlusSM (Continued)

1. Description (Continued)

(f) GTE Easy Savings Plan Plus Options

Customers have the option to choose their preferred peak time calling hours. The choices are:

- 5:00 am to, but not including 5:00 pm
- 6:00 am to, but not including 6:00 pm
- 7:00 am to, but not including 7:00 pm
- 8:00 am to, but not including 8:00 pm

This option is available to new and existing residential Customers and may be changed up to three times per year.

2. Application of Discount

- (a) The discount is provided to Customer only and shall not be used for any purpose for which a payment or other compensation shall be received by Customer from any other person, firm or corporation for such use.
- (b) GTE Easy Savings Plan Plus discount applies to the plan usage and to the Operator Assisted Service charges, if applicable, but does not apply to any other charges.

3. Amount of Discount

Residential Customers who subscribe to the GTE Easy Savings Plan Plus whose monthly applicable charges meet the amounts below will receive the following discount percentage on all plan usage billed for the month.

<u>Applicable Monthly Charge</u>	<u>Discount</u>
\$10.00 - \$24.99	10%
\$25.00 and Over	25%

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SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)

4.2 Description of Services (Continued)

4.2.5 Audio Conferencing Services (Continued)

**THIS SERVICE IS NO LONGER AVAILABLE TO NEW CUSTOMERS AS OF
SEPTEMBER 1, 2006.**

(N)
(N)

E. Security And Use Of The Service (Continued)

2. Use of the Service (Continued)

(d) Customer agrees not to:

- i. use the Service in any way that does not comply with any instructions given by Carrier or any other public telecommunications operator or other competent authority, in any country where the Services are provided.
- ii. Communicate, send, knowingly receive, upload, download, use, or re-use any information or material which is abusive, indecent, defamatory, obscene, or menacing, or in breach of confidentiality, copyright, privacy, or other applicable rights or law.
- iii. Communicate, send or provide unsolicited advertising or promotional material, or knowingly receive responses to any unsolicited advertising or promotional material sent or provided using the Services by any third party.

(e) If the Customer or anyone else, with or without the Customer's knowledge or approval, i) uses the Services in contravention of this Schedule or applicable agreement, or ii) uses the bridge, server capacity or any software or hardware made available to it in any way which, in Carrier's opinion, is, or is likely to be, detrimental to the provision of the Services to the Customer or any other customer and fails to take corrective action within a reasonable period of receiving notice from Carrier to do so, Carrier may suspend or terminate the Service and Customer shall remain liable for payment of all applicable charges.

(f) Customer agrees that the Customer is responsible for the acts and omissions of all users of Customer's conferencing account(s) in connection with the Services and is liable for any failure by such users to comply.

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SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)

4.2 Description of Services (Continued)

4.2.5 Audio Conferencing Services (Continued)

(N)

E. Security And Use Of The Service (Continued)

2. Use of the Service (Continued)

(d) Customer agrees not to:

- i. use the Service in any way that does not comply with any instructions given by Carrier or any other public telecommunications operator or other competent authority, in any country where the Services are provided.
- ii. Communicate, send, knowingly receive, upload, download, use, or re-use any information or material which is abusive, indecent, defamatory, obscene, or menacing, or in breach of confidentiality, copyright, privacy, or other applicable rights or law.
- iii. Communicate, send or provide unsolicited advertising or promotional material, or knowingly receive responses to any unsolicited advertising or promotional material sent or provided using the Services by any third party.

(e) If the Customer or anyone else, with or without the Customer's knowledge or approval, i) uses the Services in contravention of this Schedule or applicable agreement, or ii) uses the bridge, server capacity or any software or hardware made available to it in any way which, in Carrier's opinion, is, or is likely to be, detrimental to the provision of the Services to the Customer or any other customer and fails to take corrective action within a reasonable period of receiving notice from Carrier to do so, Carrier may suspend or terminate the Service and Customer shall remain liable for payment of all applicable charges.

(f) Customer agrees that the Customer is responsible for the acts and omissions of all users of Customer's conferencing account(s) in connection with the Services and is liable for any failure by such users to comply.

(N)

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SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)

4.2 Description of Services (Continued)

Reserved for Future Use

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SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued) Missouri Public Service Commission

4.2 Description of Services (Continued)

4.2.5 GTE Discount Calling Plans (Continued)

REC'D SEP 29 2000

F. GTE Easy Savings Plan PlusSM (Continued)

4. 12 Month Bonus Rebate

Upon subscription to the Easy Savings Plan Plus, Customer will immediately begin accruing credit in the amount of 10% of monthly usage charges. This credit will be applied against charges incurred with Carrier in the twelfth month after date accrued. Credits will not be carried over from month to month, and unused credit will be lost. Customer will lose any remaining credit if Carrier is deselected as PIC. Delinquent account charges will not be included in rebate calculation.

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SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)

4.2 Description of Services (Continued)

4.2.5 Audio Conferencing Services (Continued)

**THIS SERVICE IS NO LONGER AVAILABLE TO NEW CUSTOMERS AS OF
SEPTEMBER 1, 2006.**

(N)
(N)

E. Security And Use Of The Service (Continued)

2. Use of the Service (Continued)

- (g) Customer agrees to provide advance notice to all participants if the Customer chooses to use the Recording feature of this Service and to obtain any consents required by law.
- (h) Customer shall indemnify and hold Carrier and any third party suppliers of the Service harmless from any claims or damages resulting from any failure by Customer to comply with its obligations under this Section 4.2.5.

3. Carrier may:

- (a) for operational reasons, change codes or numbers used by Carrier to provide Services or vary the technical specification of the Services, provided that any change to the technical specification does not materially affect the performance of the Services;
- (b) give the Customer instructions which it believes are necessary for reasons of safety or the quality of the Services provided herein by Carrier; or
- (c) temporarily suspend the Services to Customer for operational reasons such as maintenance or to change the number of participants at Customer direction or due to an emergency.

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SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)

4.2 Description of Services (Continued)

4.2.5 Audio Conferencing Services (Continued)

(N)

E. Security And Use Of The Service (Continued)

2. Use of the Service (Continued)

- (g) Customer agrees to provide advance notice to all participants if the Customer chooses to use the Recording feature of this Service and to obtain any consents required by law.
- (h) Customer shall indemnify and hold Carrier and any third party suppliers of the Service harmless from any claims or damages resulting from any failure by Customer to comply with its obligations under this Section 4.2.5.

3. Carrier may:

- (a) for operational reasons, change codes or numbers used by Carrier to provide Services or vary the technical specification of the Services, provided that any change to the technical specification does not materially affect the performance of the Services;
- (b) give the Customer instructions which it believes are necessary for reasons of safety or the quality of the Services provided herein by Carrier; or
- (c) temporarily suspend the Services to Customer for operational reasons such as maintenance or to change the number of participants at Customer direction or due to an emergency.

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SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued) Missouri Public Service Commission

4.2 Description of Services (Continued)

REC'D SEP 29 2000

4.2.6 Business Toll Free Service

Business Toll Free Service provides for the termination of in-bound toll free calls to one-party exchange access lines or to LEC provided dedicated access facilities. The minimum service period is one month. Carrier's Business Toll Free Services for intrastate use are sold as an add-on to interstate Business Toll Free Services. Charges for specialized features, monthly recurring charges, and non-recurring charges are set forth in Carrier's Interstate FCC Tariff No. 1.

A. Business Toll Free Service Number Assignment

Customer will be assigned a toll free XXX-XXXX number. Toll Free Number Service allows for, but does not require, the Toll Free Service Customer to use the number. The assigned toll free number will terminate to an exchange access line or to LEC provided dedicated access facilities.

B. Business Toll Free Service Area of Service

Area of service defines the geographic location from which the toll free number customer desires to accept calls for a given toll free number. Toll Free Number Service can be selected for an area by specifying the desired area of service. The desired area of service must be specified by Customer at the time service is ordered. Nationwide coverage is standard and available at no additional charge when subscribing to Business Toll Free Service. Customers can choose to restrict originating calling area by state, NPA, or exchange for a charge specified in Carrier's FCC Tariff No. 1.

4.2.7 GTE Business In Touch Service

GTE Business In Touch Service provides a telephone number for a business to receive toll free calls from any point within the state. Carrier will provide a toll free number and a Personal Identification Number (PIN), which is a four digit security code, to Customer. Customers share access on the same toll free access number based on PIN and, thus, may not retain use of the toll free number if service is terminated. Carrier must be the Primary Interexchange Carrier on Customer's account to subscribe to this service. Customer may have up to ten toll free numbers with PINs per account. Carrier's PIN-Based Toll Free Services for intrastate use are sold as an add-on to interstate PIN-Based Toll Free Services. Charges for specialized features, monthly recurring charges and non-recurring charges are set forth in Carrier's Interstate FCC Tariff No. 1.

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SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)

4.2 Description of Services (Continued)

Missouri Public
Service Commission

4.2.8 Personal 800 Number

REC'D SEP 29 2000

Personal 800 Number is a toll free service that provides a telephone number for residential customers to receive calls. Toll free calls can originate anywhere in the U.S., Puerto Rico, U.S. Virgin Islands or Canada and must terminate in the U.S. Mainland. This service utilizes a four digit Personal Identification Number (PIN) combined with a Carrier owned toll free number. Because Personal 800 Number Customers share access on the same toll free access number based on PIN, use of the toll free number may be lost if service is terminated. Customer may have multiple toll free numbers per account. An additional nine PINs will be reserved for 30 days. Call detail is available on Customer's monthly statement at no additional charge.

Customer can reroute toll free calls to another location at no additional charge. Personal 800 Number calls are included in the GTE Easy Savings Plan discounts when Customer is also a GTE Easy Savings Plan Customer. There are no monthly or recurring charges associated with this service.

Customer must select, or have selected, Carrier as the Primary Interexchange Carrier (PIC) in order for Customer to subscribe to this service. Distinctive Ring and Area Code Selection are not available with Personal 800 Number. Customer must have touch tone dialing to complete the toll free call. Minimum service period for Personal 800 Number is one month.

4.2.9 Residential Toll Free Service

Residential Toll Free Service provides for residential customers the termination of toll free calls to one-party exchange access lines. The minimum service period for Residential Toll Free Service is one month. Monthly recurring charges and non-recurring charges are set forth in Carrier's Interstate FCC Tariff No. 1. Residential Toll Free Service calls are included in the GTE Easy Savings Plan discounts and GTE Anytime Saver when Customer also subscribes to either plan. Calling detail is included at no additional charge. Residential Toll Free calls can originate anywhere in the U.S., Puerto Rico, U.S. Virgin Islands or Canada, and must terminate in the U.S. Mainland. Customers can reroute toll free calls to another location at no additional charge.

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SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)

4.2 Description of Services (Continued)

Missouri Public
Service Commission

4.2.9 Residential Toll Free Service (Continued)

REC'D SEP 29 2000

A. Number Assignment

Customer will be assigned a toll free number. Number assignment allows for, but does not require, Customer to use the assigned number. The assigned toll free number will terminate to an exchange access line.

B. Area of Service

Area of service defines the geographic location from which Customer desires to accept calls for a given toll free number. Number Service can be selected for an area by specifying the desired area of service. The desired area of service must be specified by Customer at the time service is ordered. Nationwide coverage is standard and available at no additional charge when subscribing to Residential Toll Free Service. Customers can choose to restrict originating calling area by state, NPA, or exchange.

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Service Commission

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SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)**4.2 Description of Services (Continued)****4.2.10 Digital Private Line**

This service is no longer available to new Customers.

A. Digital Private Line Service provides dedicated communications channels for voice, video and data services. The service provides point to point connections through non-switched, non-usage sensitive dedicated facilities for a specific Customer. The service offers two way simultaneous transmission at Customer's selected bandwidth. Communications channels of 56/64 Kbps (DS-0), 1.544 Mbps (DS-1), and 44.736 Mbps (DS-3) are available. Service is subject to availability of necessary facilities and services.

B. Additional Terms and Conditions of Service

Existing Customers will continue to pay the rates that were in effect at the time Customer signed the original contract. These rates will remain in effect until the contract expires, unless Customer upgrades service. To qualify as an upgrade of service, one of the following must apply:

- Customer must add a new private line to an existing network
- Customer must replace an existing private line with one of a higher circuit speed

In addition to meeting one of the conditions above, Customers must also renew their existing contract for a term equal to or greater than the original contract (i.e., if a Customer is in year two of a three year contract, Customer must sign another contract equal to three years or greater). If Customer does not qualify for an upgrade of service, when Customer's term commitment expires on an original contract, Customer may select a new payment period option at current Tariff rates.

SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)

4.2 Description of Services (Continued)

4.2.11 Large Business Voice Service

4.2.11.1 Large Business Voice I Service

This service is no longer available to new Customers:

Missouri Public

REC'D JAN 31 2002

Service Commission

A. General

Business Customers who generate total annual long distance charges of \$24,000 up to \$360,000 may enroll in this plan. This plan offers fixed-rate voice grade service.

Customer must select a one, two, three, four, or five-year term commitment. Customer must commit to a minimum annual dollar amount of \$24,000, \$36,000, \$48,000, \$60,000, \$84,000, \$120,000, \$240,000 or \$360,000 per year of the term commitment. Eligible dollar amounts will consist of Customer's total domestic and international outbound usage, domestic inbound usage, calling card usage and surcharges, and Monthly Recurring Charges (MRCs), including other usage and charges for Carrier's full range of services.

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Rates for this service are in Section 5.9.1.

B. Restrictions

Service provided over Wide Area Telephone Service (WATS) lines, mobile service, pay station, residential lines, and lines with handicap discounts are not eligible for this plan.

Usage charges for Operator Assisted calls (0+, 0-) Third Number-Billed or Collect calls will be counted toward Customer's minimum annual commitment only for Customer lines included in this plan. Customer must specify all lines to be included under this plan. Operator service charges (0-, 0+, Third Number-Billed and Collect calls) and Directory Assistance calls will not be discounted, but are included in Customer's commitment level.

Customers who select Large Business Voice I Service are not eligible for any other Carrier discount plans.

When a term commitment expires, Customer will have 30 days to select another Carrier service plan. If Customer fails to notify Carrier within this time frame, Carrier will place Customer on the Large Business Voice Service II plan with pricing that corresponds to a one-year term and a \$24,000 annual commitment level. The new rates will be effective on the first of the month following 30-day grace period.

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SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)

4.2 Description of Services (Continued)

Missouri Public Service Commission

4.2.11 Large Business Voice Service

REC'D SEP 29 2000

4.2.11.1 Large Business Voice Service I

This service is no longer available to new Customers.

A. General

Business Customers who generate total annual long distance charges of \$24,000.00 up to \$360,000.00 may enroll in this plan. This plan offers fixed-rate voice grade service.

Customer must select a one, two, three, four, or five year term commitment. Customer must commit to a minimum annual dollar amount of \$24,000, \$36,000, \$48,000, \$60,000, \$84,000, \$120,000, \$240,000 or \$360,000 per year of the term commitment. Eligible dollar amounts will consist of Customer's total domestic and international outbound usage, domestic inbound usage, and calling card usage surcharges.

Rates for this service are in Section 5.9.1.

B. Restrictions

Service provided over Wide Area Telephone Service (WATS) lines, mobile service, pay station, residential lines, and lines with Handicap discounts are not eligible for this plan.

Usage charges for Operator Assisted calls (0+, 0-) third number-billed or collect calls will be counted toward Customer's minimum annual commitment only for Customer lines included in this plan. Customer must specify all lines to be included under this plan. Operator service charges (0-, 0+, third number-billed and collect calls) and directory assistance calls will not be discounted, but are included in Customer's commitment level.

Customers who select Large Business Voice Service I are not eligible for any other Carrier discount plans.

When a term commitment expires, Customer will have 30 days to select another Carrier service plan. If Customer fails to notify Carrier within this time frame, Carrier will place Customer on the Large Business Voice Service II plan with pricing that corresponds to one year term and \$24,000 annual commitment level. The new rates will be effective on the first of the month following 30-day grace period.

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SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)

4.2 Description of Services (Continued)

Missouri Public

4.2.11 Large Business Voice Service (Continued)

REC'D MAR 05 2002

4.2.11.1 Large Business Voice I Service (Continued)

Service Commission

D. Rate Determination

Customer's fixed rates are calculated by determining Customer's annual dollar commitment and the term of the agreement selected by Customer.

E. Minimum Revenue Commitment

If Customer does not achieve the minimum annual commitment level selected, they will be assessed the incremental difference annually. For example, if Customer commits to \$24,000 annually and the actual long distance usage is \$20,000, then Customer will be billed for the \$4,000 shortfall. In addition, the current rates will be re-negotiated based on the new adjusted commitment level. (T)

F. Early Termination Charges

If Customer terminates the contract prior to fulfillment of the term selected, a 40% Early Termination Charge (ETC) will be billed to Customer for the number of years remaining under Customer selected commitment.

G. Local Access Facilities

Customer may arrange for local access facilities on its own, or may elect to have Carrier coordinate access arrangements. Access facilities arranged by Carrier will be billed to Customer at rates found by referring to Carrier's Federal Rate Schedule 3. Any special construction or non-standard charges assessed by the company supplying the local access will also be the responsibility of Customer.

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Material omitted from this sheet now appears on Sheet 37.6.1.

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SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)

Missouri Public

4.2 Description of Services (Continued)

4.2.11 Large Business Voice Service (Continued)

APR 27 2001

4.2.11.1 Large Business Voice Service I (Continued)

Commission

C. Rating of Calls

Calls will be sub-minute rated based on an initial period of 18 seconds, with the additional periods being billed in six second increments thereafter.

D. Rate Determination

Customer's fixed rates are calculated by determining Customer's annual dollar commitment and the term of the agreement selected by Customer.

E. Minimum Revenue Commitment

If Customer does not achieve the minimum annual commitment level selected, they will be assessed the incremental difference annually. For example, if Customer commits to \$24,000 annually and the actual long distance usage is \$20,000, than Customer will be billed for the \$4,000 shortfall. In addition, the current rates will be re-negotiated based on the new adjusted commitment level.

F. Early Termination Charges

If Customer terminates the contract prior to fulfillment of the term selected, a 40% Early Termination Charge (ETC) will be billed to Customer for the number of years remaining under Customer selected commitment.

G. Local Access Facilities

Customer may arrange for local access facilities on its own, or may elect to have Carrier coordinate access arrangements. Access facilities arranged by Carrier will be billed to Customer at rates found by referring to Carrier's Federal Rate Schedule 3. Any special construction or non-standard charges assessed by the company supplying the local access will also be the responsibility of Customer.

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SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)

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4.2 Description of Services (Continued)

4.2.11 Large Business Voice Service (Continued)

REC'D SEP 29 2000

4.2.11.1 Large Business Voice Service I (Continued)

C. Rating of Calls

Calls will be sub-minute rated based on an initial period of 18 seconds, with the additional periods being billed in six second increments thereafter.

D. Rate Determination

Customer's fixed rates are calculated by determining Customer's annual dollar commitment and the term of the agreement selected by Customer.

E. Minimum Revenue Commitment

If Customer does not achieve the minimum annual commitment level selected, they will be assessed the incremental difference annually. For example, if Customer commits to \$24,000 annually and the actual long distance usage is \$20,000, then Customer will be billed for the \$4,000 shortfall. In addition, the current rates will be re-negotiated based on the new adjusted commitment level.

F. Early Termination Charges

If Customer terminates the contract prior to fulfillment of the term selected, a 40% Early Termination Charge (ETC) will be billed to Customer for the number of years remaining under Customer selected commitment.

G. Local Access Facilities

Customer may arrange for local access facilities on its own, or may elect to have Carrier coordinate access arrangements. Access facilities arranged by Carrier will be billed to Customer at rates found by referring to Carrier's Tariff FCC No. 3. Any special construction or non-standard charges assessed by the company supplying the local access will also be the responsibility of Customer.

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SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)

Missouri Public

4.2 Description of Services (Continued)

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4.2.11 Large Business Voice Service (Continued)

4.2.11.2 Large Business Voice II Service

Service Commission

This new plan is an add-on to the interstate filing of Large Business Voice II Service in Carrier's Federal Rate Schedule 3. Large Business Voice II Service will carry the same terms and conditions of Large Business Voice I Service with the following exceptions:

- A. Customer must select a one, two, or three-year term commitment. There is no four or five-year term commitment available. (T)
- B. Annual commitment levels available are \$24,000, \$36,000, \$48,000, \$60,000, \$84,000, \$120,000, \$180,000, \$240,000, \$300,000, or \$360,000 per year. Eligible dollar amounts will consist of Customer's total domestic and international outbound usage, domestic inbound usage, calling card usage and surcharges, and monthly recurring charges, including usage and charges for Carrier's full range of regulated services, except for VIN E-800 Service which is excluded. Data usage contributes to eligible dollar amounts when Customer signs a contract that contains both voice and data services. (C)
- C. The Specialized Services Total Bill Discount does not apply to Large Business Voice II Service. (C)
- D. When a term commitment expires, Customer will have 30 days to select another Carrier service plan. If Customer fails to notify Carrier within this time frame, Carrier will place Customer on the Large Business Voice II Service plan with pricing that corresponds to a one-year term and a \$24,000 annual commitment level. The new rates will be effective on the first of the month following a 30-day grace period. (T)
- E. Rates are found in Section 5.9.2. (T)

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SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)

Missouri Public

4.2 Description of Services (Continued)

SEP 27 2001

4.2.11 Large Business Voice Service (Continued)

Commission

4.2.11.2 Large Business Voice Service II

This new plan is an add-on to the interstate filing of Large Business Voice Service II in Carrier's Federal Rate Schedule 3. Large Business Voice Service II will carry the same terms and conditions of Large Business Voice Service I with the following exceptions: (T)

- A. Customer must select one, two, or three-year term commitment. There is no four or five year term commitment available.
- B. Annual commitment levels available are \$24,000, \$36,000, \$48,000, \$60,000, \$84,000, \$120,000, \$180,000, \$240,000, \$300,000, or \$360,000.
- C. The Specialized Services Total Bill Discount does not apply to Large Business Voice Service II.
- D. When a term commitment expires, Customer will have 30 days to select another Carrier service plan. If Customer fails to notify Carrier within this time frame, Carrier will place Customer on the Large Business Voice Service II plan with pricing that corresponds to one-year term and \$24,000 annual commitment level. The new rates will be effective on the first of the month following 30-day grace period.
- E. Rates are in Section 5.9.2.

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SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)

Missouri Public Service Commission

4.2 Description of Services (Continued)

4.2.11 Large Business Voice Service (Continued)

REC'D SEP 29 2000

4.2.11.2 Large Business Voice Service II

This new plan is an add-on to the interstate filing of Large Business Voice Service II in Carrier's FCC No. 3. Large Business Voice Service II will carry the same terms and conditions of Large Business Voice Service I with the following exceptions:

- A. Customer must select one, two, or three year term commitment. There is no four or five year term commitment available.
- B. Annual commitment levels available are \$24,000, \$36,000, \$48,000, \$60,000, \$84,000, \$120,000, \$180,000, \$240,000, \$300,000, or \$360,000.
- C. The Specialized Services Total Bill Discount does not apply to Large Business Voice Service II.
- D. When a term commitment expires, Customer will have 30 days to select another Carrier service plan. If Customer fails to notify Carrier within this time frame, Carrier will place Customer on the Large Business Voice Service II plan with pricing that corresponds to one year term and \$24,000 annual commitment level. The new rates will be effective on the first of the month following 30-day grace period.
- E. Rates are in Section 5.9.2.

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SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)

4.2 Description of Services (Continued)

4.2.12 Reserved for Future Use

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SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)

Missouri Public Service Commission

4.2 Description of Services (Continued)

4.2.12 10% Discount Program

REC'D SEP 29 2000

The 10% Discount Program is a bundled service offering of Carrier and other services provided by Carrier. Residential Customers subscribing to Carrier along with one or more services from the list below will receive a 10% discount off the regular Tariff rates for long distance calling along with a special option for the other service (See Section 5.10 for discounts and/or rates).

10% Discount Program Qualifying Services:

GTE Long Distance plus:
GTE Visa credit card

A. 10% Discount Program with GTE Visa Credit Card

The 10% Discount Program with GTE Visa credit card is a service offering that combines a regular credit card with residential Carrier service for savings on both offers.

The GTE Visa credit card is provided by Associates National Bank (ANB) and all terms, conditions and restrictions related to the credit card are determined by the provider. All terms and conditions for the credit card are outlined in the cardholder agreement provided to customers by ANB. ANB reserves the right to modify the terms and conditions (including the interest rate) of the credit card as with any other credit card offering provided by ANB.

Customers will receive a 10% discount on all long distance usage (including LDMTS (domestic and international), operator assisted, calling card, and toll free calls) except directory assistance calls. In addition to this, the program consists of a discounted GTE Visa credit card interest rate or a rebate check for one year on their long distance usage.

This offer is not available with any other discounts or promotions. This offer is only available to residential Customers who are pre-qualified for the credit card.

If Customer is denied the credit card, Carrier will process the Primary Interexchange Carrier (PIC) change and Customer will be a Carrier service customer. However, Customer will not be on the 10% Discount Program.

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SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)

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4.2 Description of Services (Continued)

JAN 29 2001

4.2.12 10% Discount Program (Continued)

A. 10% Discount Program with GTE Visa Credit Card (Continued)^{Public Service Commission} MISSOURI

If the credit card portion of this program is discontinued by Customer, the remaining long distance portion of the program will default back to the non discounted rate. If the long distance portion of this program is discontinued, the remaining credit card portion of the program will default to the non discounted interest rate or, if Customer has chosen to receive rebates on long distance usage, those rebates will be discontinued.

See Section 5.10 for applicable rates and discounts.

1. Interest Rate Discount

If Customer changes to another long distance provider, a 30 day grace period will be provided in which Customer must change back to Carrier to prevent the interest rate from defaulting back to the non discounted interest rate.

2. Rebate Check

For Customers choosing the rebate option, the rebate will be provided with Customer's credit card statement and can be cashed as a normal check.

Customer must be a Carrier customer on the last day of the three month period to receive the rebate. If Customer changes long distance carriers, all accumulated rebate dollars will be forfeited. In order to receive the rebate check, Customer must use the GTE Visa credit card at least once during the three month rebate period.

4.2.13 GTE Anytime SaverSM

This plan is no longer available to new Customers.**

(C)

This plan offers residential Customers a flat rate for all direct dial calls. Flat rated calling card and toll free rates are also available and may be included in the GTE Anytime Saver package. These flat rates are available 24 hours a day, seven days a week. Calls will be rated in full minute increments. Customers may only subscribe to one Carrier discount calling plan per main billing account at any given time and must designate that Carrier is Customer's Primary Interexchange Carrier (PIC). This offer does not apply to international calling.

* - GTE Anytime SaverSM is a service mark of GTE Corporation.

** - Effective April 1, 2001

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Material omitted from this page now appears on Sheet 37.10.

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Public Service Commission
MISSOURI

SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)

Missouri Public Service Commission

4.2 Description of Services (Continued)

4.2.12 10% Discount Program (Continued)

REC'D SEP 29 2000

A. 10% Discount Program with GTE Visa Credit Card (Continued)

If the credit card portion of this program is discontinued by Customer, the remaining long distance portion of the program will default back to the non discounted rate. If the long distance portion of this program is discontinued, the remaining credit card portion of the program will default to the non discounted interest rate or, if Customer has chosen to receive rebates on long distance usage, those rebates will be discontinued.

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If Customer changes to another long distance provider, a 30 day grace period will be provided in which Customer must change back to Carrier to prevent the interest rate from defaulting back to the non discounted interest rate.

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For Customers choosing the rebate option, the rebate will be provided with Customer's credit card statement and can be cashed as a normal check.

Customer must be a Carrier customer on the last day of the three month period to receive the rebate. If Customer changes long distance carriers, all accumulated rebate dollars will be forfeited. In order to receive the rebate check, Customer must use the GTE Visa credit card at least once during the three month rebate period.

4.2.13 GTE Anytime SaverSM

This plan offers residential Customers a flat rate for all direct dial calls. Flat rated calling card and toll free rates are also available and may be included in the GTE Anytime Saver package. These flat rates are available 24 hours a day, seven days a week. Calls will be rated in full minute increments. Customers may only subscribe to one Carrier discount calling plan per main billing account at any given time and must designate that Carrier is Customer's Primary Interexchange Carrier (PIC). This offer does not apply to international calling.

Intrastate is an add-on to Carrier's interstate filing and offers lower per minute interstate rates when certain usage thresholds are met. Volume threshold calculation includes domestic & international direct dial calls, calling card, toll free, Personal 800 Number, operator services, directory assistance usage and surcharges. Monthly recurring charges are not included in the calculations.

See Section 5.11 for rates.

* - GTE Anytime SaverSM is a service mark of GTE Corporation.

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SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)

JAN 29 2001

4.2 Description of Services (Continued)

4.2.13 GTE Anytime SaverSM (Continued)

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Public Service Commission

Intrastate is an add-on to Carrier's interstate filing and offers lower per minute interstate rates when certain usage thresholds are met. Volume threshold calculation includes domestic & international direct dial calls, calling card, toll free, Personal 800 Number, operator services, directory assistance usage and surcharges. Monthly recurring charges are not included in the calculations. (M)

See Section 5.11 for rates. (M)

4.2.14 Residential Affinity Pricing Plan

A. General

The Residential Affinity Pricing Plan offers flat per minute rates to specific regional and national associations, professional or non-profit organizations not expressly formed to receive an affinity discount, who have entered into an Affinity Marketing Agreement. These rates are available 24 hours a day, seven days a week for calls made within the state. Rates are in Section 5.13.

B. Restrictions/Conditions

Customer must be PIC'd to Carrier 1+ service to receive these rates, however Customer has the option to select calling card or toll free services.

These rates apply to all interLATA calls and intraLATA calls where available.

Regional associations must have a minimum of 500 members. National associations must have a minimum of 1,000 members.

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SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)

Missouri Public Service Commission

4.2 Description of Services (Continued)

REC'D SEP 29 2000

4.2.14 Residential Affinity Pricing Plan

A. General

The Residential Affinity Pricing Plan offers flat per minute rates to specific regional and national associations, professional or non-profit organizations not expressly formed to receive an affinity discount, who have entered into an Affinity Marketing Agreement. These rates are available 24 hours a day, seven days a week for calls made within the state. Rates are in Section 5.13.

B. Restrictions/Conditions

Customer must be PIC'd to Carrier 1+ service to receive these rates, however Customer has the option to select calling card or toll free services.

These rates apply to all interLATA calls and intraLATA calls where available.

Regional associations must have a minimum of 500 members. National associations must have a minimum of 1,000 members.

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SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)

Missouri Public Service Commission

4.2 Description of Services (Continued)

REC'D SEP 29 2000

4.2.16 GTE One Easy PriceSM Plan

This plan is no longer available to new Customers.

A. General Description

This plan offers residential customers a flat rate for all direct dial calls. This plan is available to all existing and new Customers.

B. Restrictions/Conditions

Directory assistance, operator handled, calling card and toll free calls are excluded from this offer. Customer cannot enroll in any other calling plan in conjunction with this plan.

4.2.17 Volume/Term Pricing Plan

This plan offers flexible per minute rates on domestic direct dial calls to Carrier's residential customers based on monthly total usage. Toll free and calling card usage will be counted toward monthly total usage. Customer is also rewarded for continuity of service by long-term rate decreases on domestic direct dial calls. Rates become lower the longer the customer remains presubscribed to Carrier service. This plan is for residential usage only.

4.2.18 GTE Solid Cents Plan

This plan offers flat per minute rates to Carrier's residential Customers for domestic calling. Plan carries a monthly recurring charge, after which the per minute rate remains fixed. Customer must remain presubscribed to Carrier to retain this plan. This plan is for residential usage only.

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*SM - GTE One Easy Price Plan is a service mark of GTE Corporation.

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SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)

4.2 Description of Services (Continued)

Missouri Public
Service Commission

4.2.20 Value Block Plan

FEB 27 2001

This service is no longer available to new Customers.

The Value Block Plan enables business Customers to purchase blocks of minutes that can be used towards domestic direct dial long distance, domestic toll free, calling card and operator assisted calls. Per minute rates decrease for larger blocks of time. Additional minutes over and above the original bulk packaged minutes will be sub-minute rated, consisting of an initial period of 18 seconds rated at 3/10 of the initial minute rate and additional periods of six second increments, rated at 1/10 of the additional minute rate. Each call will be billed an initial 18 second minimum. Packaged minutes are not usable on collect and directory assistance calls. Unused minutes will not be carried over from one month to the next. There is no monthly recurring charge for this option. Customer must be presubscribed to Carrier to take advantage of this offer. Customer must also designate Carrier as their Primary Interexchange Carrier (PIC) for both intraLATA and intraLATA service in order to sign up for this plan.

Rates are in Section 5.19.

4.2.21 Calling Card Options - Conference Calling

Customers may use Carrier's Calling Card to make conference calls, which may include up to eight different parties. Conference call surcharges are in lieu of normal calling card surcharges. Operator surcharges will apply if an operator is used in setting up the call. Per minute rates apply on a per leg basis.

CANCELLED

Rates are in Section 5.20.

4.2.22 Business Value Plan

JUL 01 2001
BY 54RS# 38.2
Public Service Commission
MISSOURI

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The Business Value Plan offers discount pricing 24 hours a day, seven days a week. This plan has no minimum usage commitment, but carries a nominal monthly recurring charge, and a term commitment of one year. Customer is rewarded with lower per minute rates when a \$250 threshold is met. All usage and surcharges may be applied toward meeting the threshold. Calls will be sub-minute rated, consisting of an initial period of 18 seconds rated at 3/10 of the initial minute rate and additional periods of six second increments, rated at 1/10 of the additional minute rate. Each call will be billed an initial 18 second minimum. Rates apply to domestic direct-dial, toll-free, calling card, and operator assisted calls, in addition to any applicable surcharges.

Rates are in Section 5.21.

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SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)

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4.2 Description of Services (Continued)

JAN 26 2001

4.2.20 Value Block Plan

This service is no longer available to new Customers.

**MISSOURI
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The Value Block Plan enables business Customers to purchase blocks of minutes that can be used towards domestic direct dial long distance, domestic toll free, calling card and operator assisted calls. Per minute rates decrease for larger blocks of time. Additional minutes over and above the original bulk packaged minutes will be sub-minute rated, consisting of an initial period of 18 seconds rated at 3/10 of the initial minute rate and additional periods of six second increments, rated at 1/10 of the additional minute rate. Each call will be billed an initial 18 second minimum. Packaged minutes are not usable on collect and directory assistance calls. Unused minutes will not be carried over from one month to the next. There is no monthly recurring charge for this option. Customer must be presubscribed to Carrier to take advantage of this offer. Customer must also designate Carrier as their Primary Interexchange Carrier (PIC) for both intraLATA and intraLATA service in order to sign up for this plan.

Rates are in Section 5.19.

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Customers may use Carrier's Calling Card to make conference calls, which may include up to eight different parties. Conference call surcharges are in lieu of normal calling card surcharges. Operator surcharges will apply if an operator is used in setting up the call. Per minute rates apply on a per leg basis.

Rates are in Section 5.20.

4.2.22 Business Value Plan

This service is no longer available to new Customers.

(C)

The Business Value Plan offers discount pricing 24 hours a day, seven days a week. This plan has no minimum usage commitment, but carries a nominal monthly recurring charge, and a term commitment of one year. Customer is rewarded with lower per minute rates when a \$250 threshold is met. All usage and surcharges may be applied toward meeting the threshold. Calls will be sub-minute rated, consisting of an initial period of 18 seconds rated at 3/10 of the initial minute rate and additional periods of six second increments, rated at 1/10 of the additional minute rate. Each call will be billed an initial 18 second minimum. Rates apply to domestic direct-dial, toll-free, calling card, and operator assisted calls, in addition to any applicable surcharges.

Rates are in Section 5.21.

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SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)

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4.2 Description of Services (Continued)

JAN 09 2001

4.2.20 Value Block Plan

This service is no longer available to new Customers.

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The Value Block Plan enables business Customers to purchase blocks of minutes that can be used towards domestic direct dial long distance, domestic toll free, calling card and operator assisted calls. Per minute rates decrease for larger blocks of time. Additional minutes over and above the original bulk packaged minutes will be sub-minute rated, consisting of an initial period of 18 seconds rated at 3/10 of the initial minute rate and additional periods of six second increments, rated at 1/10 of the additional minute rate. Each call will be billed an initial 18 second minimum. Packaged minutes are not usable on collect and directory assistance calls. Unused minutes will not be carried over from one month to the next. There is no monthly recurring charge for this option. Customer must be presubscribed to Carrier to take advantage of this offer. Customer must also designate Carrier as their Primary Interexchange Carrier (PIC) for both intraLATA and intraLATA service in order to sign up for this plan.

Rates are in Section 5.19.

4.2.21 Calling Card Options - Conference Calling

Customers may use Carrier's Calling Card to make conference calls, which may include up to eight different parties. Conference call surcharges are in lieu of normal calling card surcharges. Operator surcharges will apply if an operator is used in setting up the call. Per minute rates apply on a per leg basis.

Rates are in Section 5.20.

4.2.22 Business Value Plan

The Business Value Plan offers discount pricing 24 hours a day, seven days a week. This plan has no minimum usage commitment, but carries a nominal monthly recurring charge, and a term commitment of one year. Customer is rewarded with lower per minute rates when a \$250 threshold is met. All usage and surcharges may be applied toward meeting the threshold. Calls will be sub-minute rated, consisting of an initial period of 18 seconds rated at 3/10 of the initial minute rate and additional periods of six second increments, rated at 1/10 of the additional minute rate. Each call will be billed an initial 18 second minimum. Rates apply to domestic direct-dial, toll-free, calling card, and operator assisted calls, in addition to any applicable surcharges.

Rates are in Section 5.21.

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SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)

Missouri Public
Service Commission

4.2 Description of Services (Continued)

REC'D OCT 12 2000

4.2.20 Value Block Plan

The Value Block Plan enables business Customers to purchase blocks of minutes that can be used towards domestic direct dial long distance, domestic toll free, calling card and operator assisted calls. Per minute rates decrease for larger blocks of time. Additional minutes over and above the original bulk packaged minutes will be sub-minute rated, consisting of an initial period of 18 seconds rated at 3/10 of the initial minute rate and additional periods of six second increments, rated at 1/10 of the additional minute rate. Each call will be billed an initial 18 second minimum. Packaged minutes are not usable on collect and directory assistance calls. Unused minutes will not be carried over from one month to the next. There is no monthly recurring charge (C) for this option. Customer must be presubscribed to Carrier to take advantage of this offer. Customer must also designate Carrier as their Primary Interexchange Carrier (PIC) for both intraLATA and intraLATA service in order to sign up for this plan.

Rates are in Section 5.19.

4.2.21 Calling Card Options - Conference Calling

Customers may use Carrier's Calling Card to make conference calls, which may include up to eight different parties. Conference call surcharges are in lieu of normal calling card surcharges. Operator surcharges will apply if an operator is used in setting up the call. Per minute rates apply on a per leg basis.

Rates are in Section 5.20.

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The Business Value Plan offers discount pricing 24 hours a day, seven days a week. This plan has no minimum usage commitment, but carries a nominal monthly recurring charge, and a term commitment of one year. Customer is rewarded with lower per minute rates when a \$250 threshold is met. All usage and surcharges may be applied toward meeting the threshold. Calls will be sub-minute rated, consisting of an initial period of 18 seconds rated at 3/10 of the initial minute rate and additional periods of six second increments, rated at 1/10 of the additional minute rate. Each call will be billed an initial 18 second minimum. Rates apply to domestic direct-dial, toll-free, calling card, and operator assisted calls, in addition to any applicable surcharges.

Rates are in Section 5.21.

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SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)

Missouri Public
Service Commission

4.2 Description of Services (Continued)

4.2.20 Value Block Plan

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The Value Block Plan enables business Customers to purchase blocks of minutes that can be used towards domestic direct dial long distance, domestic toll free, calling card and operator assisted calls. Per minute rates decrease for larger blocks of time. Additional minutes over and above the original bulk packaged minutes will be sub-minute rated, consisting of an initial period of 18 seconds rated at 3/10 of the initial minute rate and additional periods of six second increments, rated at 1/10 of the additional minute rate. Each call will be billed an initial 18 second minimum. Packaged minutes are not usable on collect and directory assistance calls. Unused minutes will be carried over from one month to the next. There is no monthly recurring charge for this option. Customer must be presubscribed to Carrier to take advantage of this offer. Customer must also designate Carrier as their Primary Interexchange Carrier (PIC) for both intraLATA and interLATA service in order to sign up for this plan.

Rates are in Section 5.19.

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Rates are in Section 5.20.

4.2.22 Business Value Plan

The Business Value Plan offers discount pricing 24 hours a day, seven days a week. This plan has no minimum usage commitment, but carries a nominal monthly recurring charge, and a term commitment of one year. Customer is rewarded with lower per minute rates when a \$250 threshold is met. All usage and surcharges may be applied toward meeting the threshold. Calls will be sub-minute rated, consisting of an initial period of 18 seconds rated at 3/10 of the initial minute rate and additional periods of six second increments, rated at 1/10 of the additional minute rate. Each call will be billed an initial 18 second minimum. Rates apply to domestic direct-dial, toll-free, calling card, and operator assisted calls, in addition to any applicable surcharges.

Rates are in Section 5.21.

CANCELLED

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Public Service Commission
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Verizon Select Services Inc.
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Missouri Public
Service Commission

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SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)

4.2 Description of Services (Continued)

**Missouri Public
Service Commission**

4.2.23 Reserved for Future Use

REC'D NOV 27 2002

4.2.24 Great Connections Service

A. Business Customers who generate \$1,000 - \$2,000 per month in long distance charges can enroll in this service. Service is available for switched voice service only and offers fixed rates for both inbound and 1+ dialed outbound domestic calls. Calls which utilize the Carrier dial-around method are not eligible for the Great Connections Service. Intrastate is an add-on to Carrier's interstate service offering.

Customer must select a one or two-year term plan, and must commit to a minimum revenue amount of \$10,000 per year. Eligible commitment revenue consists of Customer's total 1+ domestic usage, international outbound usage, ITFS usage, domestic inbound usage, calling card usage and surcharges, and monthly recurring charges, including other usage and charges for Carrier's full range of regulated services, except for VIN E-800 Service and data usage which is excluded.

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Rates are found in Section 5.23.

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MISSOURI

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Irving, TX 75038

**Missouri Public
Service Commission**

FILED DEC 31 2002

SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)

Missouri Public

4.2 Description of Services (Continued)

4.2.23 Reserved for Future Use

REC'D MAR 05 2002

4.2.24 Great Connections Service

Service Commission

A. Business Customers who generate \$1,000 - \$2,000 per month in long distance charges can enroll in this service. Service is available for switched voice service only and offers fixed rates for both inbound and 1+ dialed outbound domestic calls. Calls which utilize the Carrier dial-around method are not eligible for the Great Connections Service. Intrastate is an add-on to Carrier's interstate service offering.

Customer must select a one or two-year term plan, and must commit to a minimum revenue amount of \$10,000 per year. Eligible commitment revenue consists of Customer's total 1+ domestic usage, international outbound usage, ITFS usage, domestic inbound usage, calling card usage and surcharges, and monthly recurring charges, including other usage and charges for Carrier's full range of regulated services, except for VIN E-800 Service which is excluded. Data usage contributes to eligible dollar amounts when Customer signs a contract that contains both voice and data services.

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Rates are found in Section 5.23.

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6:41 PM
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SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)

Missouri Public

4.2 Description of Services (Continued)

4.2.23 Reserved for Future Use

4.2.24 Great Connections Service

REC'D JAN 31 2002

Service Commission

A. Business Customers who generate \$1,000 - \$2,000 per month in long distance charges can enroll in this service. Service is available for switched voice service only and offers fixed rates for both inbound and 1+ dialed outbound domestic calls. Calls which utilize the Carrier dial-around method are not eligible for the Great Connections Service. Intrastate is an add-on to Carrier's interstate service offering.

Customer must select a one or two-year term plan, and must commit to a minimum revenue amount of \$10,000 per year. Eligible commitment revenue consists of Customer's total 1+ domestic usage; international outbound usage, ITFS usage, domestic inbound usage, calling card usage and surcharges, and Monthly Recurring Charges (MRCs), including other usage and charges for Carrier's full range of services.

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Rates are found in Section 5.23.

CANCELLED

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MISSOURI

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(D)

Service Commission

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SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)

4.2 Description of Services (Continued)

4.2.23 Reserved for Future Use

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MAR 01 2002
By *4/11/RS.38.3*
Public Service Commission
MISSOURI

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4.2.24 Great Connections Service

A. Business Customers who generate \$1,000 - \$2,000 per month in long distance charges can enroll in this service. Service is available for switched voice service only and offers fixed rates for both inbound and 1+ dialed outbound domestic calls. Calls which utilize the Carrier dial-around method are not eligible for the Great Connections Service. Intrastate is an add-on to Carrier's interstate service offering.

Customer must select a one or two year term plan, and must commit to a minimum revenue amount of \$10,000 per year. Eligible commitment revenue consists of Customer's total 1+ domestic usage, international outbound usage, ITFS usage, domestic inbound usage, calling card usage and surcharges, and monthly recurring charges including usage and charges for Carrier's full range of voice products.

Rates are found in Section 5.23.

*SM - GTE Nationwide Saver is a service mark of GTE Corporation.

Missouri Public
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Verizon Select Services Inc.
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Irving, TX 75038

SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)

4.2 Description of Services (Continued)

4.2.23 GTE Nationwide Saver^{SM*} (T)

This service is no longer available to new Customers. (C)

Carrier introduces a per minute flat rate plan for all domestic residential direct dial calls. This flat rate plan is available 24 hours a day, seven days a week. The flat rate does not apply to international calls, directory assistance or operator assisted calls. Customers may only subscribe to one calling plan per billing account at a time and must designate Carrier as their Primary Interexchange Carrier (PIC). Customers will continue to receive the PIC Fee Voucher. The GTE Nationwide Saver features a monthly recurring charge and is available to new and existing Customers. This plan is intended for residential usage only.

This plan is an add-on to the interstate filing of GTE Nationwide Saver in Carrier's Tariff FCC No. 1 which offers lower per minute interstate rates when certain usage thresholds are met. Per minute rates decrease for longer calls. All interstate direct dial calls that exceed 19 minutes in duration will be re-rated at \$.05 per minute back to the first minute of origination.

CANCELLED

Rates are found in Section 5.22.

4.2.24 Great Connections Service

A. General

JUL 01 2001
By *316RS* #38.3
Public Service Commission
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Business Customers who generate \$1,000 - \$2,000 per month in long distance charges can enroll in this service. Service is available for switched voice service only and offers fixed rates for both inbound and 1+ dialed outbound domestic calls. Calls which utilize the Carrier dial-around method are not eligible for the Great Connections Service. Intrastate is an add-on to Carrier's interstate service offering.

Customer must select a one or two year term plan, and must commit to a minimum revenue amount of \$10,000 per year. Eligible commitment revenue consists of Customer's total 1+ domestic usage, international outbound usage, ITFS usage, domestic inbound usage, calling card usage and surcharges, and monthly recurring charges including usage and charges for Carrier's full range of voice products.

Rates are found in Section 5.23.

*SM - GTE Nationwide Saver is a service mark of GTE Corporation.

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SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)

NOV 14 2000

4.2 Description of Services (Continued)

4.2.23 GTE Nationwide Saver

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Public Service Commission

Carrier introduces a per minute flat rate plan for all domestic residential direct dial calls. This flat rate plan is available 24 hours a day, seven days a week. The flat rate does not apply to international calls, directory assistance or operator assisted calls. Customers may only subscribe to one calling plan per billing account at a time and must designate Carrier as their Primary Interexchange Carrier (PIC). Customers will continue to receive the PIC Fee Voucher. The GTE Nationwide Saver features a monthly recurring charge and is available to new and existing Customers. This plan is intended for residential usage only. (T)

This plan is an add-on to the interstate filing of GTE Nationwide Saver in Carrier's Tariff FCC No. 1 which offers lower per minute interstate rates when certain usage thresholds are met. Per minute rates decrease for longer calls. All interstate direct dial calls that exceed 19 minutes in duration will be re-rated at \$.05 per minute back to the first minute of origination.

Rates are found in Section 5.22.

4.2.24 Great Connections Service

A. General

Business Customers who generate \$1,000 - \$2,000 per month in long distance charges can enroll in this service. Service is available for switched voice service only and offers fixed rates for both inbound and 1+ dialed outbound domestic calls. Calls which utilize the Carrier dial-around method are not eligible for the Great Connections Service. Intrastate is an add-on to Carrier's interstate service offering.

Customer must select a one or two year term plan, and must commit to a minimum revenue amount of \$10,000 per year. Eligible commitment revenue consists of Customer's total 1+ domestic usage, international outbound usage, ITFS usage, domestic inbound usage, calling card usage and surcharges, and monthly recurring charges including usage and charges for Carrier's full range of voice products.

Rates are found in Section 5.23.

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Verizon Select Services Inc.
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SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)

Missouri Public
Service Commission

4.2 Description of Services (Continued)

4.2.23 GTE Nationwide Saver

REC'D SEP 29 2000

Carrier introduces a per minute flat rate plan for all domestic residential direct dial calls. This flat rate plan is available 24 hours a day, seven days a week. The flat rate does not apply to international calls, directory assistance or operator assisted calls. Customers may only subscribe to one calling plan per billing account at a time and must designate Carrier as their Primary Interexchange Carrier (PIC). Customers will continue to receive the PIC Fee Waiver credit. The GTE Nationwide Saver features a monthly recurring charge and is available to new and existing Customers. This plan is intended for residential usage only.

This plan is an add-on to the interstate filing of GTE Nationwide Saver in Carrier's Tariff FCC No. 1 which offers lower per minute interstate rates when certain usage thresholds are met. Per minute rates decrease for longer calls. All interstate direct dial calls that exceed 19 minutes in duration will be re-rated at \$.05 per minute back to the first minute of origination.

Rates are found in Section 5.22.

4.2.24 Great Connections Service

A. General

Business Customers who generate \$1,000 - \$2,000 per month in long distance charges can enroll in this service. Service is available for switched voice service only and offers fixed rates for both inbound and 1+ dialed outbound domestic calls. Calls which utilize the Carrier dial-around method are not eligible for the Great Connections Service. Intrastate is an add-on to Carrier's interstate service offering.

Customer must select a one or two year term plan, and must commit to a minimum revenue amount of \$10,000 per year. Eligible commitment revenue consists of Customer's total 1+ domestic usage, international outbound usage, ITFS usage, domestic inbound usage, calling card usage and surcharges, and monthly recurring charges including usage and charges for Carrier's full range of voice products.

Rates are found in Section 5.23.

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SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)

Missouri Public

JUN 05 2002

4.2 Description of Services (Continued)

4.2.24 Great Connections Service (Continued)

Public Service Commission

B. Conditions/Restrictions

New business Customers and existing business Customers who have met all current contract requirements are eligible for this service. Service must be stand-alone voice service. It cannot be combined with data services. No intrastate promotions apply for this service.

All other restrictions and conditions applicable for Large Business Voice I Service apply to this service, unless otherwise stated.

C. Minimum Revenue Commitment

If Customer does not achieve the annual commitment level, they will be assessed the shortfall difference annually. For example, if Customer does not meet his \$10,000 annual commitment and bills only \$8,000 in long distance charges, then Customer will be billed the \$2,000 shortfall. In addition, the current rates will be re-negotiated based on the new adjusted commitment level.

D. Early Termination Charges

If Customer terminates the contract prior to fulfillment of the term selected, an Early Termination Charge (ETC) of 40% of Customer's annual commitment will be billed to Customer for the number of years remaining under the customer-selected commitment.

Customer will not be liable for termination charges for a specified service if a new service of the same type and of equal or greater charges is ordered, and the order is received by Carrier during the same calendar year in which the original service is discontinued by Customer, provided the expiration date of the contract plan for the new service is on or after the expiration date of the terminated plan.

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4.2.25 Reserved for Future Use

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Verizon Select Services Inc.
600 Hidden Ridge, 2nd Floor
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SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)

4.2 Description of Services (Continued)

4.2.24 Great Connections Service (Continued)

B. Conditions/Restrictions

New business Customers and existing business Customers who have met all current contract requirements are eligible for this service. Service must be stand-alone voice service. It cannot be combined with data services. No intrastate promotions apply for this service.

All other restrictions and conditions applicable for Large Business Voice Service I apply to this service, unless otherwise stated.

C. Minimum Revenue Commitment

If Customer does not achieve the annual commitment level, they will be assessed the shortfall difference annually. For example, if Customer does not meet his \$10,000 annual commitment and bills only \$8,000 in long distance charges, then Customer will be billed the \$2,000 shortfall. In addition, the current rates will be re-negotiated based on the new adjusted commitment level.

4.2.25 Reserved for Future Use

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SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)

4.2 Description of Services (Continued)

Missouri Public
Service Commission

4.2.24 Great Connections Service (Continued)

REC'D OCT 12 2000

B. Conditions/Restrictions

New business Customers and existing business Customers who have met all current contract requirements are eligible for this service. Service must be stand alone voice service. It cannot be combined with data services. No intrastate promotions apply for this service.

All other restrictions and conditions applicable for Large Business Voice Service I apply to this service, unless otherwise stated.

C. Minimum Revenue Commitment

If Customer does not achieve the annual commitment level, they will be assessed the shortfall difference annually. For example, if Customer does not meet his \$10,000 annual commitment and bills only \$8,000 in long distance charges, then Customer will be billed the \$2,000 shortfall. In addition, the current rates will be re-negotiated based on the new adjusted commitment level.

4.2.25 Worldwide Saver Domestic

(N)

The Worldwide Saver Domestic plan offers flat rate pricing, available 24 hours a day, seven days a week, to residential Customers. Listed rates apply to direct dialed calls only and are billed in full minute increments. In order to subscribe to this new domestic plan, Customer must also subscribe to Worldwide Saver International plan. Default calling card and toll free rates are also offered with this plan. Directory assistance and operator assisted calls are regular LDMTS rates. Applicable surcharges apply for operator assisted and calling card calls.

If Customer discontinues Worldwide Saver International, the Worldwide Saver Domestic plan will automatically default to standard LDMTS rates and a notice will be sent on Customer's bill. Customer must be presubscribed to Carrier as their PIC and remain so to be eligible for this plan. Worldwide Saver Domestic is intended for residential Customers only, and is available where billing and system capabilities exist.

Rates are in Section 5.24.

(N)

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6665 North MacArthur Boulevard, 2nd Floor
Irving, TX 75039

SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued) Missouri Public Service Commission

4.2 Description of Services (Continued)

SEP 29 2000

4.2.24 Great Connections Service (Continued)

B. Conditions/Restrictions

New business Customers and existing business Customers who have met all current contract requirements are eligible for this service. Service must be stand alone voice service. It cannot be combined with data services. No intrastate promotions apply for this service.

All other restrictions and conditions applicable for Large Business Voice Service I apply to this service, unless otherwise stated.

C. Minimum Revenue Commitment

If Customer does not achieve the annual commitment level, they will be assessed the shortfall difference annually. For example, if Customer does not meet his \$10,000 annual commitment and bills only \$8,000 in long distance charges, then Customer will be billed the \$2,000 shortfall. In addition, the current rates will be re-negotiated based on the new adjusted commitment level.

4.2.25 Reserved for future use

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SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued) Missouri Public Service Commission

4.2 Description of Services (Continued)

REC'D SEP 29 2000

4.2.26 GTE Away from Home^{SM*}

Carrier introduces a new calling card plan for residential Customers featuring three levels of domestic calling card packages designed to meet varying Customer requirements. This plan also includes lower toll free and Personal 800 Number rates. This plan allows Customer to originate long distance calls via a Carrier provided toll free number. Customers will be billed a flat rate for each call that originates and terminates within the mainland U.S., Alaska, Hawaii, Guam, Puerto Rico, and U.S. Virgin Islands. GTE Away from Home is available 24 hours a day, seven days per week, where facilities exist. All calls are rated in full minute increments. The duration of a call, which involves a partial minute, will be rounded up to the next full minute. If Customer has an existing long distance plan that provides calling card and toll free rates, enrolling in this plan will override the plan rates. A monthly recurring charge may apply. A payphone surcharge will be assessed, where applicable, on all calls made from a public payphone. Any other applicable surcharges will apply. Customer must PIC to Carrier and remain presubscribed to receive this service. In the event Customer requests another carrier, this service will remain active for no more than 60 days.

Rates are found in Section 5.26.

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*SM - GTE Away From Home is a service mark of GTE Corporation.

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SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)

4.2 Description of Services (Continued)

4.2.27 GTE Flextime SaverSM

This service is no longer available to new Customers.

(C)

Carrier introduces new lower per minute rates for off-peak periods when defined usage thresholds are met. Volume threshold calculation includes domestic and international direct dial, calling card, toll free, Personal 800 Number, operator services, directory assistance usage and surcharges. Monthly recurring charges are not included in the calculations. This plan is available 24 hours a day, seven days a week, where facilities exist. The duration of a call, which involves a partial minute, will be rounded up to the next full minute. This plan is an add-on to Carrier's interstate filing in Tariff FCC No. 1. Customers must have selected Carrier as their PIC.

Customer has the option to choose their preferred off-peak time calling hours. The choices are:

- 5:00 PM to, but not including 5:00 AM
- 6:00 PM to, but not including 6:00 AM
- 7:00 PM to, but not including 7:00 AM
- 8:00 PM to, but not including 8:00 AM

The off-peak calling period option is available to new and existing residential Customers and may be changed up to three times per year.

Rates are found in Section 5.27.

4.2.28 GTE State SaverSM

Carrier introduces a per minute flat rate plan for all domestic residential direct dial calls which is an add-on to Carrier's interstate filing in FCC Tariff No. 1. This flat rate plan is available 24 hours a day, seven days a week. The duration of a call, which involves a partial minute, will be rounded up to the next full minute. Calling card and toll free rates are available with this plan. The direct dial flat rate does not apply to international, directory assistance or operator assisted calls. Customer may only subscribe to one calling plan per bill account at a time and must designate Carrier as their PIC. The GTE State Saver plan features a monthly recurring charge and is available to new and existing customers. This plan is intended for residential Customers only and is available where system capabilities exist.

Rates are found in Section 5.28.

*SM - GTE Flextime Saver is a service mark of GTE Corporation.
 *SM - GTE State Saver is a service mark of GTE Corporation.

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JUL 01 2001

BY *DRS* 38.6
Public Service Commission
MISSOURI

SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)

4.2 Description of Services (Continued)

Missouri Public
Service Commission

4.2.27 GTE Flextime SaverSM

REC'D SEP 29 2000

Carrier introduces new lower per minute rates for off-peak periods when defined usage thresholds are met. Volume threshold calculation includes domestic and international direct dial, calling card, toll free, Personal 800 Number, operator services, directory assistance usage and surcharges. Monthly recurring charges are not included in the calculations. This plan is available 24 hours a day, seven days a week, where facilities exist. The duration of a call, which involves a partial minute, will be rounded up to the next full minute. This plan is an add-on to Carrier's interstate filing in Tariff FCC No. 1. Customers must have selected Carrier as their PIC.

Customer has the option to choose their preferred off-peak time calling hours. The choices are:

- 5:00 PM to, but not including 5:00 AM
- 6:00 PM to, but not including 6:00 AM
- 7:00 PM to, but not including 7:00 AM
- 8:00 PM to, but not including 8:00 AM

The off-peak calling period option is available to new and existing residential Customers and may be changed up to three times per year.

Rates are found in Section 5.27.

4.2.28 GTE State SaverSM

Carrier introduces a per minute flat rate plan for all domestic residential direct dial calls which is an add-on to Carrier's interstate filing in FCC Tariff No. 1. This flat rate plan is available 24 hours a day, seven days a week. The duration of a call, which involves a partial minute, will be rounded up to the next full minute. Calling card and toll free rates are available with this plan. The direct dial flat rate does not apply to international, directory assistance or operator assisted calls. Customer may only subscribe to one calling plan per bill account at a time and must designate Carrier as their PIC. The GTE State Saver plan features a monthly recurring charge and is available to new and existing customers. This plan is intended for residential Customers only and is available where system capabilities exist.

Rates are found in Section 5.28.

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*SM - GTE State Saver is a service mark of GTE Corporation.

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SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)

4.2 Description of Services (Continued)

4.2.29 Reserved for Future Use

4.2.30 Digital Private Line II Service

THIS SERVICE IS NO LONGER AVAILABLE TO NEW CUSTOMERS. EXISTING CUSTOMERS WILL BE GRANDFATHERED UNTIL TERMINATED BY EITHER CARRIER OR CUSTOMER, FOLLOWING EXPIRATION OF ANY SERVICE TERM. DURING GRANDFATHERING, CUSTOMERS MAY NOT MAKE ANY MOVES, ADDS, CHANGES, OR RENEWALS UNLESS THEIR AGREEMENT EXPRESSLY PERMITS IT. CARRIER MAY TERMINATE THE SERVICE WITH SIX MONTHS WRITTEN NOTICE. CUSTOMER MAY TERMINATE AT ANY TIME.

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Digital Private Line II Service provides dedicated communications channels for voice, video, and data services. The service provides point to point connections through non-switched, non-usage sensitive dedicated facilities for a specific Customer. The service offers two way simultaneous transmissions at Customer's selected bandwidth. Communications channels of 56 Kbps and 1.544 Mbps (DS-1) are available. Service is subject to availability of necessary facilities and services. Service is available between points in the conterminous United States. Service to off-shore destinations is available on an individual case basis.

A. Two communications channels are offered:

1. 56 Kbps (Digital Data Service - DDS)

Digital Data Service offers a single, end-to-end, fully digital dedicated circuit that supports synchronous data transmission at speeds of 56 Kbps. DDS private lines are typically used for transmitting lower speed data. DDS is available on a one, two, or three-year contract plan. 64 Kbps is available on an individual case basis.

2. 1.544 Mbps (DS-1)

DS-1 Private Line Service provides a high-capacity, fully digital DS-1 special access interface for use in providing simultaneous two-way transmission of isochronous bipolar serial data signals at the rate of 1.544 Mbps. These services are typically used for applications requiring large volume or high-speed data transmission. DS-1 Service is available on a one, two, or three-year contract plan.

B. Additional Terms and Conditions of Service

Customer will continue to pay the rates that were in effect at the time the original contract was signed until the contract expires, unless Customer renews their existing contract for a term equal to or greater than the original contract (i.e., if Customer is in year two of a three year contract, Customer must sign another contract equal to three years of greater).

SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)

4.2 Description of Services (Continued)

4.2.29 Reserved for Future Use

4.2.30 Digital Private Line II Service

Digital Private Line II Service provides dedicated communications channels for voice, video, and data services. The service provides point to point connections through non-switched, non-usage sensitive dedicated facilities for a specific Customer. The service offers two way simultaneous transmissions at Customer's selected bandwidth. Communications channels of 56 Kbps and 1.544 Mbps (DS-1) are available. Service is subject to availability of necessary facilities and services. Service is available between points in the conterminous United States. Service to off-shore destinations is available on an individual case basis. (C) (T)

A. Two communications channels are offered: (T)

1. 56 Kbps (Digital Data Service - DDS) (T)

Digital Data Service offers a single, end-to-end, fully digital dedicated circuit that supports synchronous data transmission at speeds of 56 Kbps. DDS private lines are typically used for transmitting lower speed data. DDS is available on a one, two, or three-year contract plan. 64 Kbps is available on an individual case basis. (M) (C) (M) (N) (N)

2. 1.544 Mbps (DS-1) (T)

DS-1 Private Line Service provides a high-capacity, fully digital DS-1 special access interface for use in providing simultaneous two-way transmission of isochronous bipolar serial data signals at the rate of 1.544 Mbps. These services are typically used for applications requiring large volume or high-speed data transmission. DS-1 Service is available on a one, two, or three-year contract plan. (M) (M)

B. Additional Terms and Conditions of Service (T)

Customer will continue to pay the rates that were in effect at the time the original contract was signed until the contract expires, unless Customer renews their existing contract for a term equal to or greater than the original contract (i.e., if Customer is in year two of a three year contract, Customer must sign another contract equal to three years of greater). (M) (M)

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SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)

Missouri Public

4.2 Description of Services (Continued)

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4.2.29 Reserved for Future Use

4.2.30 Digital Private Line II Service

Service Commission

Digital Private Line II Service provides dedicated communications channels for voice, video, and data services. The service provides point to point connections through non-switched, non-usage sensitive dedicated facilities for a specific Customer. The service offers two way simultaneous transmissions at Customer's selected bandwidth. Communications channels of 56/64 Kbps (DS-0) and 1.544 Mbps (DS-1) are available. Service is subject to availability of necessary facilities and services. Service is available between points in the conterminous U.S. Service to off-shore destinations is available on an individual case basis.

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SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)

4.2 Description of Services (Continued)

4.2.29 Reserved for Future Use

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4.2.30 Digital Private Line II Service

Digital Private Line II Service provides dedicated communications channels for voice, video, and data services. The service provides point to point connections through non-switched, non-usage sensitive dedicated facilities for a specific Customer. The service offers two way simultaneous transmissions at Customer's selected bandwidth. Communications channels of 56/64 Kbps (DS-0) and 1.544 Mbps (DS-1) are available. Service is subject to availability of necessary facilities and services. Service is available between points in the continental U.S. and between points in Hawaii and the continental U.S.

(T)

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SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)

4.2 Description of Services (Continued)

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4.2.29 Block of Time

NOV 16 2000

A. General

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The Block of Time plan enables residential Customers to purchase 60 minutes for domestic direct dial calling each month for a nominal fee. The first 60 minutes may include either intrastate or interstate minutes or a combination thereof.

B. Restrictions/Conditions

Any direct dial calls over the initial 60 minutes will be billed at an additional minute rate. Included in this plan are calling card and toll free rates. The duration of a call that involves a partial minute will be rounded up to the next higher full minute. Calling card, toll free, operator assisted and directory assistance calls are not included within the first 60 minutes. Applicable surcharges will be applied.

At plan inception, for a partial month, any unused portion of the first 60 minutes will not carry over to the next month, but the fee for the first 60 minutes and usage will be prorated. Example: If Customer has 120 minutes in usage in the partial month, the 60 minutes will be fully utilized and Customer pays full fee. If Customer enrolls in plan mid-month and has 30 minutes of usage, the fee Customer paid for the 60 minutes and usage will be prorated. (C)

Customer may only subscribe to one Carrier discount plan per main billing account at any given time and must designate Carrier as their PIC. This plan is an add-on to Carrier's interstate Tariff FCC No. 1 and will be available where facilities and billing capabilities permit. Plan is intended for residential usage only. (C)

Rates are found in Section 5.29.

4.2.30 Digital Private Line II Service

Digital Private Line Service provides dedicated communications channels for voice, video, and data services. The service provides point to point connections through non-switched, non-usage sensitive dedicated facilities for a specific Customer. The service offers two way simultaneous transmissions at Customer's selected bandwidth. Communications channels of 56/64 Kbps (DS-0) and 1.544 Mbps (DS-1) are available. Service is subject to availability of necessary facilities and services. Service is available between points in the continental U.S. and between points in Hawaii and the continental U.S.

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SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)

4.2 Description of Services (Continued)

Missouri Public
Service Commission

4.2.29 Block of Time

REC'D SEP 29 2000

A. General

The Block of Time plan enables residential Customers to purchase 60 minutes of domestic direct dial calling each month for a nominal fee. The first 60 minutes may include either intrastate or interstate minutes or a combination thereof.

B. Restrictions/Conditions

Any direct dial calls over the initial 60 minutes will be billed at an additional minute rate. Included in this plan are calling card and toll free rates. The duration of a call that involves a partial minute will be rounded up to the next higher full minute. Calling card, toll free, operator assisted and directory assistance calls are not included within the first 60 minutes. Applicable surcharges will be applied.

At plan inception, for a partial month, any unused portion of the first 60 minutes will not carry over to the next month, but the fee for the first 60 minutes will be prorated. Example: If Customer has 120 minutes in usage in the partial month, the 60 minutes will be fully utilized and Customer pays full fee. If Customer enrolls in plan mid-month and has 30 minutes of usage, the fee Customer paid for the 60 minutes will be prorated.

Customer may only subscribe to one Carrier discount plan per main billing account at any given time and must designate Carrier as their PIC. This plan is an add-on to Carrier's interstate Tariff FCC No. 1 and will be available where facilities and billing capabilities permit. Plan is intended for residential usage only.

Rates are found in Section 5.29.

4.2.30 Digital Private Line II Service

Digital Private Line Service provides dedicated communications channels for voice, video, and data services. The service provides point to point connections through non-switched, non-usage sensitive dedicated facilities for a specific Customer. The service offers two way simultaneous transmissions at Customer's selected bandwidth. Communications channels of 56/64 Kbps (DS-0) and 1.544 Mbps (DS-1) are available. Service is subject to availability of necessary facilities and services. Service is available between points in the continental U.S. and between points in Hawaii and the continental U.S.

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SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)

4.2 Description of Services (Continued)

4.2.30 Digital Private Line II Service (Continued)

C. Service Arrangements

For each originating and terminating location, Customer must select either Full Service or Customer Provided Access Arrangements.

1. Full Service Access Arrangement - (end-to-end service) applies to all network components from one Customer premise to another Customer premise, including local access facilities and network components.
2. Customer Provided Access to Serving Wire Center (CPA/SWC) - provides Customer with the ability to connect to Carrier's network and obtain services over existing or new access circuits provided by the local exchange carrier or inter-connected alternate access vendor. Carrier reserves access facilities to either the SWC for Customer or to a tandem switch if there are no carrier facilities terminating into the SWC. Customer is responsible for ordering the access circuit from the SWC to their premise.

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SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)

4.2 Description of Services (Continued)

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4.2.30 Digital Private Line II Service (Continued)

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Two communications channels are offered:

A. 56/64 Kbps (Digital Data Service - DDS)

Digital Data Service offers a single, end-to-end, fully digital dedicated circuit that supports synchronous data transmission at speeds of 56 and 64 Kbps. DDS private lines are typically used for transmitting lower speed data. DDS is available on a one, two, or three year contract plan.

B. 1.544 Mbps (DS-1)

DS-1 Private Line Service provides a high-capacity, fully digital DS-1 special access interface for use in providing simultaneous two-way transmission of asynchronous bipolar serial data signals at the rate of 1.5644 Mbps. These services are typically used for applications requiring large volume or high-speed data transmission. DS-1 Service is available on a one, two, or three year contract plan.

Additional Terms and Conditions of Service

Customer will continue to pay the rates that were in effect at the time the original contract was signed until the contract expires, unless Customer renews their existing contract for a term equal to or greater than the original contract (i.e., if Customer is in year two of a three year contract, Customer must sign another contract equal to three years of greater).

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SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)

Missouri Public Service Commission

4.2 Description of Services (Continued)

REC'D SEP 29 2000

4.2.31 Frame Relay Service (Continued)

C. Features (Continued)

2. Disaster Recovery

This feature provides connection arrangements for Customer's remote back-up host or hosts. In the event of a primary failure, Customer's local workstation can establish another connection (back-up PVC) to the remote back-up host via the frame relay network and continue with normal operations. Back-up PVCs are incremental PVCs that can be added into the circuit configuration to provide an alternate data delivery path. Disaster recovery is only available at zero CIR.

3. Local Access Diversity

Local access diversity provides a diverse physical link through a secondary or alternate route from Customer premise to the access POP. This provides a back-up circuit in the event of a primary circuit failure. Any special construction or non-standard charges incurred by Customer will be the responsibility of Customer.

D. Additional Terms and Conditions of Service

Frame Relay Service is provided where facilities and operating conditions permit and where technically feasible.

Minimum service period for Frame Relay Service is one year.

Customer must give Carrier 30 days prior written notice to terminate Frame Relay Service.

Customers will continue to pay the rates that were in effect at the time Customer signed the original contract. These rates will remain in effect until the contract expires.

Rates are found in Section 5.30.

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SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)

4.2 Description of Services (Continued)

4.2.32 One Wide Area Network (WAN) Service

4.2.32.1 Description of Service

Carrier's One Wide Area Network (One WAN) Service is a high-speed service (C) that provides Customers a single platform to integrate their voice, video and data communications needs. It combines the statistical multiplexing efficiencies of packet switching with the low delay characteristics of circuit switching technologies.

Carrier's service is a connection-oriented, cell-based service that provides (C) virtual connections between Customer's site and one or more locations. Each (C) connection may be a Permanent Virtual Channel Connection (PVCC) or a Permanent Virtual Path Connection (PVPC). Each supported virtual connection is a point-to-point connection. Physical access to One WAN (C) Service is provided in speeds from DS-1 to OC-48c. (C)

One WAN Service is available to Customers in the U.S. and its territories (C) where Carrier has the necessary intrastate facilities in place.

One WAN Service is offered subject to availability of necessary intrastate (T) facilities and services and is provided only through designated Points of (I) Presence (POPs). (T)

(D)
|
(D)

There are three major network elements required to provision this service

A. Access (C)

A digital private line connecting Customer location to Carrier network is required in this service offering. This service can be provisioned over DS-1, NxDS-1 where N=2-8 using Inverse Multiplexing Over ATM (IMA), DS-3, OC-3c, OC-12c and OC-48c digital private line (C) connections. If NxDS-1 access is required, IMA equipment will be required for each NxDS-1 access location. The access line speed (T) must match the User to Network Interface UNI port speed. Each access (C) line can accommodate multiple virtual circuits or paths. Access is (I) offered in the following arrangements. (C)

SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued) Missouri Public Service Commission

4.2 Description of Services (Continued)

REC'D SEP 29 2000

4.2.32 One Wide Area Network (WAN) Service

4.2.32.1 Description of Service

Carrier's One Wide Area Network (One WAN) Service is a high-speed, cell based offering that provides Customers a single platform to integrate their voice, video and data communications needs. It combines the statistical multiplexing efficiencies of packet switching with the low delay characteristics of circuit switching technologies.

Carrier service offering establishes connections between Customer's site and one or more locations. Each connection may be a Permanent Virtual Channel Connection (PVCC) or a Permanent Virtual Path Connection (PVPC). Each supported virtual connection is a point-to-point connection. Carrier's service is a connection-oriented, cell-based service capable of physical access interconnection speeds from DS-1 to OC-12c.

One WAN is available to Customers in the continental U.S. where Carrier has the necessary intrastate facilities in place.

Service is offered subject to availability of necessary intrastate facilities and services and is provided only through designated points of presence.

One WAN can be ordered either as a "full service" arrangement (end to end service) or as a "baseline service" arrangement in which Customer provides for his/her own local access.

There are three major network elements required to provision this service

A. Local Access

A digital private line connecting Customer location to Carrier network is required in this service offering. This service can be provisioned over DS-1, NxDS-1 where N=2-8 using Inverse Multiplexing Over ATM (IMA), DS3, OC3c, and OC12c digital private line connections. If NxDS-1 access is required, IMA equipment will be required for each Nx-DS-1 access location. This access line speed will mirror the required port speed. Each access line can accommodate multiple virtual circuits or paths.

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SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)

Missouri Public Service Commission

4.2 Description of Services (Continued)

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4.2.32 One Wide Area Network (WAN) Service (Continued)

4.2.32.1 Description of Service (Continued)

B. Port

A port provides the physical entry into Carrier's switch and is required for provisioning this service. Customers can order port(s) based on the speed of port connection applicable for each digital private line connection to the network switch supporting this service. Each port can accommodate multiple virtual connections.

Furthermore, a DS-1 local access can be supported by either a DS-1 ATM port or a DS-1 Circuit Emulation Service (CES) port. A DS-1 CES port only supports constant bit rate class of service PVCs.

C. Permanent Virtual Connections

A PVCC and a PVPC are logical circuits that define a specific path for data sent by Customer to another location. These connections are virtual because they are established in software tables and allow all PVPCs and PVCCs on the port to share the available port bandwidth. This also allows multiple logical connections to be defined on any given port, thereby providing a single access line the capability to transmit data to multiple destinations. PVPC provides for aggregation of multiple PVCCs into a single path. All PVCCs in the Permanent Virtual Path (PVP) must have the same originating and terminating end ports.

PVCs are defined by the class of service and transmission speed selected.

1. Class of Service

Classes of service are dictated by the traffic priority parameters. Traffic prioritization parameters refer to priorities given to cell transmissions and sensitivity of cells to delay variation and loss within the network. Constant Bit Rate (CBR) traffic is given first priority, Variable Bit Rate-Real Time (VBR-rt) traffic is given second priority, Variable Bit Rate-Non Real Time (VBR-nt) traffic is given third priority and Unspecified Bit Bate (UBR) is given last priority, based upon the traffic in the network at any given point in time.

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SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)

Missouri Public Service Commission

4.2 Description of Services (Continued)

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4.2.32 One Wide Area Network (WAN) Service (Continued)

4.2.32.1 Description of Service (Continued)

C. Permanent Virtual Connections (Continued)

1. Class of Service (Continued)

These are the four classes of service offered to Customers:

- Constant Bit Rate (CBR): A class of service that supports the transmission of a continuous bit stream of traffic from those applications such as video, voice, and circuit emulation, which require rigorous timing control and performance parameters.
- Variable Bit Rate-Real Time (VBR-rt): A class of service that allows the transmission of applications requiring low cell delay variation. For example, VBR-rt would be utilized for applications such as variable bit rate video compression, and packetized voice and video, which are somewhat tolerant of delay.
- Variable Bit Rate-Non Real Time (VBR-nrt): A class of service that allows for applications that can tolerate larger cell delay variation than VBR-rt. For example VBR-nrt would be utilized for applications such as data file transfers.
- Unspecified Bit Rate (UBR): A class of service that allows for applications that only require "Best Effort" transport performance and are not delay sensitive.

2. Transmission Speed

Transmission speed is a function of the amount of logical bandwidth reserved for each PVCC and PVPC. This speed is designated by Peak Cell Rate (PCR) and/or Sustained Cell Rate (SCR). PCR and/or SCR is assigned to each PVCC or PVPC. PCR is the highest available transmission rate on a Variable Bit Rate (VBR) and the continuous transmission rate allowed for a CBR connection. VBR connections will have a pre-designated PCR. SCR is the average transmission rate for a VBR connection.

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SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)

4.2 Description of Services (Continued)

4.2.32 One Wide Area Network (WAN) Service (Continued)

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4.2.32.1 Description of Service (Continued)

C. Permanent Virtual Connections PVCs (Continued) (T)

2. Transmission Speed (Continued)

Customers may purchase PCR or SCR in 64 Kbps up to 1984 Kbps and in 1 Mbps increments for 2 Mbps and above. (C)

D. Frame Relay to ATM Interworking (C)

Frame to ATM Interworking enables the interconnection of Frame Relay PVCs to ATM PVCs. National FastPacket Services support Frame to ATM Service Interworking (FRASI - Translation Mode) and Frame to ATM Network Interworking (FRANI - Transparent Mode). FRANI and FRASI PVCs are billed as ATM VBR-nrt PVCs. (C)

4.2.32.2 Additional Charges/Regulations

Customer may choose between Option 1, Option 2, Option 3 or Option 4 to price their entire network. Options 1 and 2 are mutually exclusive and cannot be combined with other options. Options 3 and 4 may be combined (C)

A. Expedites

Carrier may offer expedites. However, Carrier does not guarantee a shortened installation interval for every accepted expedite request.

B. Service Upgrades (C)

Customer may elect to terminate services and enter a new commitment for an upgraded service (as determined in the sole discretion of Carrier) without the imposition of termination charges subject to the following conditions;

1. When Customer upgrades service, the order to discontinue the existing service and the order to upgrade service must be received by Carrier at the same time; and
2. The total Monthly Recurring Charge (MRC) of the new commitment for the upgraded service must be equal to or greater than the total monthly rate of the discontinued services. Rates for the upgraded service including any discount will be those in effect at the time the service upgrade is ordered; and
3. The new term commitment for an upgraded service must terminate no earlier than the term commitment for the discontinued services and must be at least a one year term; and
4. Any charges associated with access or facilities that occur in the termination of the existing circuits and the provisioning of the upgraded circuits will be billed to Customer. (C)

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SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)

Missouri Public Service Commission

4.2 Description of Services (Continued)

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4.2.32 One Wide Area Network (WAN) Service (Continued)

4.2.32.1 Description of Service (Continued)

C. Permanent Virtual Connections (Continued)

2. Transmission Speed (Continued)

Customers may purchase PCR or SCR in 64 Kbps or 1 Mbps increments. Subject to the port speed selected, PCR or SCR connection speeds can range from 64 Kbps - 622 Mbps.

D. Gateway Services

Frame Relay to ATM Service Interworking allows the interconnection of Frame Relay Customer locations to ATM Customer locations over the One WAN Service platform.

4.2.32.2 Additional Charges/Regulations

Customer has the ability to choose between either Option 1 or Option 2 to price their entire network. These pricing options are mutually exclusive.

A. Expedites

Carrier may offer expedites. However, Carrier does not guarantee a shortened installation interval for every accepted expedite request.

B. Upgrade to Higher Speed Service

Customers may elect to upgrade service(s) to a higher speed during a contract period, subject to all of the following conditions. The new service agreement for the upgraded service(s) must meet or exceed the remaining length of the existing service agreement. The total monthly recurring charge of the new agreement must be equal to or greater than the total monthly rate of the existing agreement period. Rates for the upgraded service and/or service elements will be those in effect at the time of the service upgrade. Termination liability charges will not apply as long as the upgraded service remains connected at the same point of termination(s) and is provided by Carrier. If all of the above conditions are met, change fees will not apply to the upgraded One WAN Port or PVC elements.

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SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)

Missouri Public Service Commission

4.2 Description of Services (Continued)

4.2.32 One Wide Area Network (WAN) Service (Continued)

REC'D SEP 29 2000

4.2.32.2 Additional Charges/Regulations (Continued)

C. Renewal Options

At the end of a contract term, Customer will have 60 days at the current contract rate in which to renew his contract for another term under the rates applicable at the time of renewal. If at the end of the 60 day grace period, Customer has not selected a renewal plan or has not requested the termination of service, Customer will be billed at the current Tariff rate for the original term and volume commitment.

D. Notification of Discontinuance

Carrier must receive a written request for discontinuance of a service arrangement at least 30 days prior to actual disconnection of service. Recurring charges will apply for a period of 30 days from the date Carrier receives disconnect notification or until the requested disconnect date, whichever period is longer.

E. Early Termination Liability

When a service contract arrangement is discontinued prior to the end of the period, termination liability charges, as set forth below, will apply based on the remainder of the period in effect at the time of disconnect. The termination liability applies to all rate elements required to provide the service as outlined in the Rate Elements section.

Charges will also be applicable if the number of services falls below the minimal amount of subscribed One WAN services defined at the beginning of the contract or the service is downgraded. Charges are set forth below with the penalty assessed for each service that falls below the minimum number multiplied by the number of months required to attain the minimum contract commitment.

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SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)

4.2 Description of Services (Continued)

Missouri Public
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4.2.32 One Wide Area Network (WAN) Service (Continued)

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4.2.32.2 Additional Charges/Regulations (Continued)

E. Early Termination Liability (Continued)

1. Option 1

One-Year Contract - 100% of any remaining portion of the first year's recurring charges for the in-service quantity and 100% of the all non-recurring charges.

Two-Year Contract - 100% of any remaining portion of the first year's recurring charges and 100% of the waived non-recurring charges. In addition, for any remaining portion of the second year, Customer will be liable for 50% of the total monthly recurring charges in that time period for the in-service quantity.

Three-Year Contract - 100% of any remaining portion of the first year's recurring charges and 100% of the waived non-recurring charges. In addition, for any remaining portion of the second and third year, Customer will be liable for 40% of the total monthly recurring charges in that time period for the in-service quantity.

Five-Year Contract - 100% of any remaining portion of the first year's recurring charges. In addition, for any remaining portion of the second through fifth years, Customer will be liable for 20% of the total non-recurring charges in that time period for the in-service quantity.

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SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)

4.2 Description of Services (Continued)

Missouri Public Service Commission

4.2.32 One Wide Area Network (WAN) Service (Continued)

REC'D SEP 29 2000

4.2.32.2 Additional Charges/Regulations (Continued)

E. Early Termination Liability (Continued)

2. Option 2

Customers terminating service prior to fulfilling their term commitment will be assessed a termination liability in an amount equal to (a) 100% of the monthly recurring charge for each local access facility, port and PVC service terminated multiplied by the number of months remaining in the first year of the term plan, plus (b) 50% of the monthly recurring charges for each local access facility, port and PVC canceled multiplied by the number of months remaining in the term plan after the first year under this provision. Customer will not have any termination liability if another One WAN location of the same or greater monthly price and volume and a term no less than the remaining months of the term plan or one year, whichever is greater, is ordered at the same time the notice of termination is received. Customer will also be liable for a pro-rata amount of any waived installation charges based on the number of months remaining in the term plan.

F. Obligations of Customer

In addition to Obligations of Customer provisions found in Section 2, Customer must also provide compatible equipment in accordance with interface specifications defined in ANSI Standards for ATM Services. Customer is responsible for the installation, operation and maintenance of any Customer Provided Equipment (CPE). Furthermore, CPE that interfaces with Carrier's network must perform traffic shaping.

Customer must specify the speed for each access port and access line ordered. Customer must specify the SCR, PCR, and traffic management parameters at the time of the order for each PVC/PVP.

Customer must provide to Carrier a point of contact with information to include the contact name, telephone number, mailing address, and electronic mail (e-mail) address for notification purposes.

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SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)

4.2 Description of Services (Continued)

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4.2.33 Frame Relay Service II

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A. General

Frame Relay Service is a high-performance, cost effective data offering for connectivity of multiple Local Area Networks (LANs) or Systems Network Architecture (SNA) locations. Frame Relay Service uses shared facilities and statistical multiplexing to transport data communications. Frame Relay Service delivers bandwidth-on-demand internetworking connections, providing up to T1 speeds. It is ideal for intensive, bursty data transmission applications.

Dedicated access facilities provide access to the frame relay network through ports. Connectivity to the frame relay network is provided through Permanent Virtual Circuits (PVCs) which provide logical software connections for communications between ports on the network. Multiple PVCs can be defined on any given port providing a single access line the capability to transmit data to multiple destinations.

B. Rate Elements

There are three primary components to Frame Relay Service:

- Local Access Facility (dedicated)
- Frame Relay Port
- Permanent Virtual Circuit (PVCs)

1. Local Access Facility - Customers may access the frame relay network through 56 Kbps (DS0) or 1.544 Mbps (DS1) digital facilities.
2. Frame Relay Port - The frame relay port provides the physical connection between the local access facility and the frame relay network. The port also provides the logical termination of the PVCs assigned to the port. The port speed provides the maximum (burst) speed for which Customer is capable of sending or receiving information through an individual port. Customers select a speed for each frame relay port, ranging from 56 Kbps to 1.544 Mbps. The sum of the individual PVCs speed can not exceed the port speed. The port speed must be large enough to accommodate the cumulative egress of all PVCs connected to the port.

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SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)

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4.2 Description of Services (Continued)

4.2.33 Frame Relay Service II (Continued)

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C. Features (Continued)

2. Disaster Recovery

This feature provides connection arrangements for Customer's remote back-up host or hosts. In the event of a primary failure, Customer's local workstation can establish another connection (back-up PVC) to the remote back-up host via the frame relay network and continue with normal operations. Back-up PVCs are incremental PVCs that can be added into the circuit configuration to provide an alternate data delivery path. Disaster recovery is only available at zero CIR.

3. Local Access Diversity

Local access diversity provides a diverse physical link through a secondary or alternate route from Customer premise to the access POP. This provides a back-up circuit in the event of a primary circuit failure. Any special construction or non-standard charges incurred by Customer will be the responsibility of Customer.

D. Additional Terms and Conditions of Service

Frame Relay Service is provided where facilities and operating conditions permit and where technically feasible.

Minimum service period for Frame Relay Service is one year.

Customer must give Carrier 30 days prior written notice to terminate Frame Relay Service.

Existing Customers will continue to pay the rates that were in effect at the time Customer signed the original contract. These rates will remain in effect until the contract expires, unless Customer upgrades service. To qualify as an upgrade of service, one of the following must apply:

- Customer must add a new port of PVC to existing network.
- Customer must upgrade the port speed of an existing network.
- Customer must increase the CIR on an existing port or PVC.

In addition to meeting one of the conditions above, Customer must also renew their existing contract for a term equal to or greater than the original contract (i.e., if a Customer is in year two of a three year contract, Customer must sign another contract equal to three years or greater). If Customer does not qualify for an upgrade of service, when Customer's term commitment expires on an original contract, Customer may select a new payment period option at current Tariff rates.

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SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)

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4.2 Description of Services (Continued)

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4.2.33 Frame Relay II Service (Continued)

D. Additional Terms and Conditions of Service (Continued)

Service is currently available between points in the continental U.S. and between points in Hawaii and the continental U.S. Facilities available for service between points in Hawaii and the continental U.S. are currently limited to port speeds up to a maximum of 256 Kbps.

4.2.34 Frame Relay III Service

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A. General

Frame Relay III Service is a high-performance, cost effective data offering for connectivity of multiple Local Area Networks (LANs) or Systems Network Architecture (SNA) locations. Frame Relay III Service uses shared facilities and statistical multiplexing to transport data communications. Frame Relay III Service delivers bandwidth-on-demand internetworking connections, providing up to T1 speeds. It is ideal for intensive, bursty data transmission applications.

Dedicated access facilities provide access to the frame relay network through ports. Connectivity to the frame relay network is provided through Permanent Virtual Circuits (PVCs) which provide logical software connections for communications between ports on the network. Multiple PVCs can be defined on any given port providing a single access line the capability to transmit data to multiple destinations.

B. Rate Elements

There are four primary components to Frame Relay Service:

- Local Access Facility (dedicated)
- Frame Relay Port
- Permanent Virtual Circuit (PVC)
- Virtual NNI Port

1. Local Access Facility - Customers may access the frame relay network through 56 Kbps (DS0) or 1.544 Mbps (DS1) digital facilities.

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SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)

4.2 Description of Services (Continued)

4.2.33 Frame Relay Service II (Continued)

D. Additional Terms and Conditions of Service (Continued)

Service is currently available between points in the continental U.S. and between points in Hawaii and the continental U.S. Facilities available for service between points in Hawaii and the continental U.S. are currently limited to port speeds up to a maximum of 256 Kbps.

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SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)

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4.2 Description of Services (Continued)

4.2.33 Frame Relay Service II (Continued)

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D. Additional Terms and Conditions of Service (Continued)

Service is currently available between points in the continental U.S. and between points in Hawaii and the continental U.S. Facilities available for service between points in Hawaii and the continental U.S. are currently limited to port speeds up to a maximum of 256 Kbps.

4.2.34 Business Plan A

Business Plan A is offered to business Customers for outbound direct dialed calling at one flat rate, where billing and system capabilities exist. Inbound (toll free) and calling card rates are also available under this plan. Customers may select a month-to-month, one, two, or three-year term commitment in order to obtain a lower rate. There are no monthly or nonrecurring charges for this billing option. Business Plan A is exempted from Carrier's monthly minimum charge. Customers will continue to receive their term plan rate after their term plan expires.

A. Billing Increments

Calls will be billed in sub-minute rating, consisting of an initial period of 18 seconds rated at 3/10 of the initial minute rate and additional periods of six second increments, rated at 1/10 of the additional minute rate. Each call will be billed an initial 18 second minimum.

B. Termination Liability

When Customer terminates service under this plan prior to the expiration of Customer's selected term commitment, a termination charge will be assessed. The termination charge is \$100.00. The early termination charge will apply when Customer disconnects their entire account or when Customer selects a shorter term. The early termination charge will not apply when Customer's physical location changes, but the term plan is continued at the new location. Customers who wish to subscribe to the Business Plan A Bundled Service Option and who currently subscribe to Business Plan A will be able to switch to the Business Plan A Bundled Service Option without incurring any termination liability.

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Rates for this service are found in Section 5.25.

4.2.35 Plan C Service

Plan C Service is offered to residential Customers for outbound direct-dialed calling. Plan C Service Customers receive a single flat rate per minute, 24 hours a day, seven days a week for all intrastate direct-dialed calling, where billing and system capabilities exist. Plan C Service is exempted from Carrier's monthly minimum charge. Plan C Service utilizes Customer provided switched access lines that are presubscribed to Carrier.

Calls are billed in one minute increments after an initial minimum call duration of one minute. Any partial minute is rounded up to the next full minute. Plan C Service rates are set forth in Section 5.35 beginning immediately after subscription.

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SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)

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4.2 Description of Services (Continued)

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4.2.33 Frame Relay Service II (Continued)

D. Additional Terms and Conditions of Service (Continued)

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Service is currently available between points in the continental U.S. and between points in Hawaii and the continental U.S. Facilities available for service between points in Hawaii and the continental U.S. are currently limited to port speeds up to a maximum of 256 Kbps.

4.2.34 Business Plan A

Business Plan A is offered to business Customers for outbound direct dialed calling at one flat rate, where billing and system capabilities exist. Inbound (toll free) and calling card rates are also available under this plan. Customers may select a month-to-month, one, two, or three-year term commitment in order to obtain a lower rate. There are no monthly or nonrecurring charges for this billing option. Business Plan A is exempted from Carrier's monthly minimum charge. Customers will continue to receive their term plan rate after their term plan expires.

A. Billing Increments

Calls will be billed in sub-minute rating, consisting of an initial period of 18 seconds rated at 3/10 of the initial minute rate and additional periods of six second increments, rated at 1/10 of the additional minute rate. Each call will be billed an initial 18 second minimum.

B. Termination Liability

When Customer terminates service under this plan prior to the expiration of Customer's selected term commitment, a termination charge will be assessed. The termination charge is \$100.00. The early termination charge will apply when Customer disconnects their entire account or when Customer selects a shorter term. The early termination charge will not apply when Customer's physical location changes, but the term plan is continued at the new location.

Rates for this service are found in Section 5.25.

4.2.35 Plan C Service

Plan C Service is offered to residential Customers for outbound direct-dialed calling. Plan C Service Customers receive a single flat rate per minute, 24 hours a day, seven days a week for all intrastate direct-dialed calling, where billing and system capabilities exist. Plan C Service is exempted from Carrier's monthly minimum charge. Plan C Service utilizes Customer provided switched access lines that are presubscribed to Carrier.

Calls are billed in one minute increments after an initial minimum call duration of one minute. Any partial minute is rounded up to the next full minute. Plan C Service rates are set forth in Section 5.35 beginning immediately after subscription.

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4.2 Description of Services (Continued)

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4.2.33 Frame Relay Service II (Continued)

D. Additional Terms and Conditions of Service (Continued)

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Service is currently available between points in the continental U.S. and between points in Hawaii and the continental U.S. Facilities available for service between points in Hawaii and the continental U.S. are currently limited to port speeds up to a maximum of 256 Kbps.

4.2.34 Business Plan A

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Business Plan A is offered to business Customers for outbound direct dialed calling at one flat rate, where billing and system capabilities exist. Inbound (toll free) and calling card rates are also available under this plan. Customers may select a month-to-month, one, two, or three-year term commitment in order to obtain a lower rate. There are no monthly or nonrecurring charges for this billing option. Business Plan A is exempted from Carrier's monthly minimum charge. Customers will continue to receive their term plan rate after their term plan expires.

A. Billing Increments

Calls will be billed in sub-minute rating, consisting of an initial period of 18 seconds rated at 3/10 of the initial minute rate and additional periods of six second increments, rated at 1/10 of the additional minute rate. Each call will be billed an initial 18 second minimum.

B. Termination Liability

When Customer terminates service under this plan prior to the expiration of Customer's selected term commitment, a termination charge will be assessed. The termination charge is \$100.00. The early termination charge will apply when Customer disconnects their entire account or when Customer selects a shorter term. The early termination charge will not apply when Customer's physical location changes, but the term plan is continued at the new location.

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Rates for this service are found in Section 5.25.

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4.2 Description of Services (Continued)

4.2.33 Frame Relay Service II (Continued)

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D. Additional Terms and Conditions of Service (Continued)

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Service is currently available between points in the continental U.S. and between points in Hawaii and the continental U.S. Facilities available for service between points in Hawaii and the continental U.S. are currently limited to port speeds up to a maximum of 256 Kbps.

4.2.34 Firm Rate No Term Plan

Firm Rate No Term Plan offers business Customers flat rate pricing, available 24 hours a day, seven days a week. Calls will be billed in sub-minute rating, consisting of an initial period of 18 seconds rated at 3/10 of the initial minute rate and additional periods of six second increments, rated at 1/10 of the additional minute rate. Each call will be billed an initial 18 second minimum. There are no monthly or nonrecurring charges for this billing option. This plan allows Customer to originate long distance calls via a calling card.

Rates for this service are found in Section 5.25.

4.2.35 Plan C Service

Plan C Service is offered to residential Customers for outbound direct-dialed calling. Plan C Service Customers receive a single flat rate per minute, 24 hours a day, seven days a week for all intrastate direct-dialed calling, where billing and system capabilities exist. Plan C Service is exempted from Carrier's monthly minimum charge. Plan C Service utilizes Customer provided switched access lines that are presubscribed to Carrier.

Calls are billed in one minute increments after an initial minimum call duration of one minute. Any partial minute is rounded up to the next full minute. Plan C Service rates are set forth in Section 5.35 beginning immediately after subscription.

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4.2 Description of Services (Continued)

4.2.33 Frame Relay Service II (Continued)

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D. Additional Terms and Conditions of Service (Continued)

Service is currently available between points in the continental U.S. and between points in Hawaii and the continental U.S. Facilities available for service between points in Hawaii and the continental U.S. are currently limited to port speeds up to a maximum of 256 Kbps.

4.2.34 Firm Rate No Term Plan

Firm Rate No Term Plan offers business Customers flat rate pricing, available 24 hours a day, seven days a week. Calls will be billed in sub-minute rating, consisting of an initial period of 18 seconds rated at 3/10 of the initial minute rate and additional periods of six second increments, rated at 1/10 of the additional minute rate. Each call will be billed an initial 18 second minimum. There are no monthly or nonrecurring charges for this billing option. This plan allows Customer to originate long distance calls via a calling card.

Rates for this service are found in Section 5.25.

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SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued) Missouri Public Service Commission

4.2 Description of Services (Continued)

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4.2.33 Frame Relay Service II (Continued)

D. Additional Terms and Conditions of Service (Continued)

Service is currently available between points in the continental U.S. and between points in Hawaii and the continental U.S. Facilities available for service between points in Hawaii and the continental U.S. are currently limited to port speeds up to a maximum of 256 Kbps.

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4.2 Description of Services (Continued)

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SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)

4.2 Description of Services (Continued)

4.2.36 Plan C Bundled Service Option

The Bundled Service Option is offered to Plan C Customers who also subscribe to Big Deal Calling Services - Option A or Big Deal Calling Services - Option B provided by affiliates of Company, as described below. To be eligible for this Option, Customer must demonstrate to the satisfaction of Company at the time of subscription that he or she also subscribes to the following service packages in accordance with the descriptions and regulations for the respective packages as contained in the relevant sections of the Verizon Midwest Incorporated PSC MO. No. 1 Tariff. Customers who subscribe to this Bundled Service Option are not eligible to participate in promotions that would otherwise apply to Plan C subscribers.

Big Deal Calling Services Option A -
See the Verizon Midwest Incorporated PSC MO No. 1 Tariff, Section 5.

Big Deal Calling Services Option B -
See the Verizon Midwest Incorporated PSC MO No. 1 Tariff, Section 5.

The Bundled Service Option offers discounted rates as set forth in Section 5.36, beginning immediately after subscription. Customers who discontinue or cancel Company's service or any qualifying affiliated local exchange company's service or whose service is refused, canceled, or discontinued by Company under this Tariff or by the local exchange company shall forfeit eligibility for discounted rates under this Option. Customers who forfeit eligibility for this Option and remain presubscribed to Company's service will default to Plan C rates as described in Section 5.35.

4.2.37 Business Plan A Bundled Service Option

The Bundled Service Option is offered to Business Plan A Customers who also subscribe to one of the following qualifying services offered by an affiliate of Company. The qualifying services are: Centrex (CentraNet®), DSL, Private Line, Frame Relay, ATM and SMDS. These services are defined in the affiliate's applicable tariffs or contracts. The eligible Customer must demonstrate to the satisfaction of Company at the time of subscription to Business Plan A that Customer also subscribes to at least one of the qualifying services offered by a Company affiliate. (T)

Customer who discontinues or cancels Company's service, or who cancels the qualifying service of Company's affiliate, or whose service is refused, canceled or discontinued by Company under this Tariff or by the affiliate, shall forfeit eligibility for the discounted rates under this Option. Customer who forfeits eligibility for this Option and remains presubscribed to Company's service will default to the basic Business Plan A rates as specified in this Tariff. (T)

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SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)
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4.2 Description of Services (Continued)

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4.2.36 Plan C Bundled Service Option

The Bundled Service Option is offered to Plan C Customers who also subscribe to Big Deal Calling Services - Option A or Big Deal Calling Services - Option B provided by affiliates of Company, as described below. To be eligible for this Option, Customer must demonstrate to the satisfaction of Company at the time of subscription that he or she also subscribes to the following service packages in accordance with the descriptions and regulations for the respective packages as contained in the relevant sections of the Verizon Midwest Incorporated PSC MO. No. 1 Tariff. Customers who subscribe to this Bundled Service Option are not eligible to participate in promotions that would otherwise apply to Plan C subscribers.

Big Deal Calling Services Option A -

See the Verizon Midwest Incorporated PSC MO No. 1 Tariff, Section 5.

Big Deal Calling Services Option B -

See the Verizon Midwest Incorporated PSC MO No. 1 Tariff, Section 5.

The Bundled Service Option offers discounted rates as set forth in Section 5.36, beginning immediately after subscription. Customers who discontinue or cancel Company's service or any qualifying affiliated local exchange company's service or whose service is refused, canceled, or discontinued by Company under this Tariff or by the local exchange company shall forfeit eligibility for discounted rates under this Option. Customers who forfeit eligibility for this Option and remain presubscribed to Company's service will default to Plan C rates as described in Section 5.35.

4.2.37 Business Plan A Bundled Service Option

(N)

The Bundled Service Option is offered to Business Plan A Customers who also subscribe to one of the following qualifying services offered by an affiliate of the Company. The qualifying services are: Centrex, Centrex Plus, CentraNet, Business DSL, Private Line, Frame Relay, ATM and SMDS. These services are defined in the affiliate's applicable tariffs or contracts. The eligible Customer must demonstrate to the satisfaction of Company at the time of subscription to Business Plan A that Customer also subscribes to at least one of the qualifying services offered by a Company affiliate.

Customer who discontinues or cancels Company's service, or who cancels the qualifying service of Company's affiliate, or whose service is refused, canceled or discontinued by Company under this Tariff or by the affiliate, shall forfeit eligibility for the discounted rates under this Option. Customer who forfeits eligibility for this Option and remains presubscribed to Company's service will default to the basic Business Plan A rates in Section 4.2.34.

Rates for this service option are located in Section 5.37.

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SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)

4.2 Description of Services (Continued)

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4.2.36 Plan C Bundled Service Option

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The Bundled Service Option is offered to Plan C Customers who also subscribe to Big Deal Calling Services - Option A or Big Deal Calling Services - Option B provided by affiliates of Company, as described below. To be eligible for this Option, Customer must demonstrate to the satisfaction of Company at the time of subscription that he or she also subscribes to the following service packages in accordance with the descriptions and regulations for the respective packages as contained in the relevant sections of the Verizon Midwest Incorporated PSC MO. No. 1 Tariff. Customers who subscribe to this Bundled Service Option are not eligible to participate in promotions that would otherwise apply to Plan C subscribers.

Big Deal Calling Services Option A -
See the Verizon Midwest Incorporated PSC MO No. 1 Tariff, Section 5

Big Deal Calling Services Option B -
See the Verizon Midwest Incorporated PSC MO No. 1 Tariff, Section 5

The Bundled Service Option offers discounted rates as set forth in Section 5.36, beginning immediately after subscription. Customers who discontinue or cancel Company's service or any qualifying affiliated local exchange company's service or whose service is refused, canceled, or discontinued by Company under this Tariff or by the local exchange company shall forfeit eligibility for discounted rates under this Option. Customers who forfeit eligibility for this Option and remain presubscribed to Company's service will default to Plan C rates as described in Section 5.35.

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4.2 Description of Services (Continued)

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4.2 Description of Services (Continued)

4.2.38 Plan B Service

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A. General Description

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Plan B Service is offered to residential Customers for outbound direct-dialed calling. Plan B Service utilizes Customer-provided switched access lines that are presubscribed to Company. Calling card rates are available with this plan.

B. Restrictions/Conditions

Calls are billed in one minute increments after an initial minimum call duration of one minute. Any partial minute is rounded up to a full minute.

A monthly recurring charge applies per line utilizing Plan B Service, in addition to applicable usage charges. When service is used for both interstate and intrastate calling, only one monthly recurring charge applies.

Rates are found in Section 5.38.

4.2.39 Plan D Service

A. General Description

Plan D Service is offered to residential Customers for outbound direct-dialed calling. Residential Customers enroll via the internet. Customers receive a flat rate per minute, 24 hours a day on Monday through Friday and a flat rate per minute on Saturdays and Sundays for all intrastate direct-dialed calling. Plan D Service utilizes Customer-provided switched access lines that are presubscribed to Company.

B. Restrictions/Conditions

Calls are billed in one minute increments after an initial minimum call duration of one minute. Any partial minute is rounded up to a full minute.

Calls that cross rate period boundaries for Plan D Service are billed the rate in effect at the time of call origination for the duration of the call.

Rates are found in Section 5.39.

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4.2 Description of Services (Continued)

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by:

Donald R. Fowler, Director - Tariffs
Verizon Select Services Inc.
600 Hidden Ridge, 2nd Floor
Irving, TX 75038

SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)

4.2 Description of Services (Continued)

4.2.40 TalkTime Service

A. General Description

TalkTime Service is offered to residential Customers for domestic outbound direct-dialed calling. TalkTime Customers receive an allotted block of minutes each month for a nominal monthly recurring charge. TalkTime Service utilizes Customer-provided switched access lines that are presubscribed to Company.

A monthly recurring charge applies to each line presubscribed to Company's TalkTime Service. The fixed allotment of minutes purchased may include either intrastate or interstate minutes or a combination thereof (excluding international, calling card, toll free, operator assisted and directory assistance calls) and is included in the monthly recurring charge as specified in Section 5.40. Interstate service is provided in accordance with the applicable interstate tariff. When the service is used for both interstate and intrastate calling, the monthly recurring charge in Section 5.40 applies only once.

Any direct dial calls over the initial allotment will be billed at an additional minute rate. Included in this plan are calling card and toll free rates.

B. Restrictions/Conditions

Calls are billed in one minute increments after an initial minimum call duration of one minute. Any partial minute is rounded up to a full minute.

The monthly recurring charge applies in full each month for each line regardless of whether or not the full allotment of minutes is used, except in the case of the first and last month partial billing cycles where the monthly recurring charge will be prorated based on actual minutes used.

Rates are found in Section 5.40.

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SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued) **Missouri Public**

4.2 Description of Services (Continued)

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4.2.34 Frame Relay III Service (Continued)

Service Commission (N)

C. Features (Continued)

2. Disaster Recovery

This feature provides connection arrangements for Customer's remote back-up host or hosts. In the event of a primary failure, Customer's local workstation can establish another connection (back-up PVC) to the remote back-up host via the frame relay network and continue with normal operations. Back-up PVCs are incremental PVCs that can be added into the circuit configuration to provide an alternate data delivery path. Disaster recovery is only available at zero CIR.

3. Local Access Diversity

Local access diversity provides a diverse physical link through a secondary or alternate route from Customer premise to the access Point-of-Presence (POP). This provides a back-up circuit in the event of a primary circuit failure. Any special construction or non-standard charges incurred by Customer will be the responsibility of Customer.

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SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)

4.2 Description of Services (Continued)

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4.2.35 Enterprise Connections Service

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A. General

Business Customers who generate total annual long distance charges of \$6,000 up to \$299,999 may enroll in this plan. This plan offers fixed rate voice grade service. All calling card calls will be rated on a fixed rate per-minute usage basis. Intrastate is an add-on to Carrier's interstate offering found in Federal Rate Schedule 3.

Customer must select a one, two, or three-year term commitment. Customer must commit to a minimum annual dollar amount of \$6,000, \$12,000, \$24,000, \$36,000, \$48,000, \$60,000, \$84,000, \$120,000, \$180,000, \$240,000, or \$299,999 per year of the term commitment. Eligible dollar amounts will consist of Customer's total domestic and international outbound usage, domestic inbound usage, calling card usage and surcharges and monthly recurring charges including other usage and charges for Carrier's full range of regulated services, except for Voice Intelligent Network - Enhanced Toll Free Service which is excluded. Data usage contributes to eligible dollar amounts when Customer signs a contract that contains both voice and data services.

Rates are found in Section 5.36.

B. Restrictions

Service provided over Wide Area Telephone Service (WATS) lines, mobile service, pay station, residential lines, and lines with handicap discounts are not eligible for this plan.

Usage charges for operator assisted calls (0+, 0-), third number billed or collect calls will be counted toward Customer's minimum annual commitment only for Customer lines included in this plan. Customer must specify all lines to be included under this plan. Operator service charges (0-, 0+, third number billed and collect calls) and directory assistance calls will not be discounted, but are included in Customer's commitment level.

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SECTION 4 - APPLICATION OF RATES AND CHARGES (Continued)

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4.2 Description of Services (Continued)

Missouri Public Service Commission

4.2.35 Enterprise Connections Service (Continued)

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B. Restrictions (Continued)

When a term commitment expires, Customer will have 30 days to select another Carrier service plan. If Customer fails to notify Carrier within this time frame, Carrier will place Customer on pricing that corresponds to a one-year term and a \$6,000 annual commitment level. The new rates will be effective on the first of the month following a 30-day grace period.

C. Rating of Calls

Calls will be sub-minute rated based on an initial period of 18 seconds, with the additional periods being billed in six-second increments thereafter.

D. Rate Determination

Customer's fixed rates are determined by Customer's annual dollar commitment and the term of the agreement selected by Customer.

E. Minimum Revenue Commitment

If Customer does not achieve the minimum annual commitment level selected, they will be assessed the incremental difference annually. For example, if Customer commits to \$24,000 annually and the actual long distance usage is \$20,000, Customer will be billed for the \$4,000 shortfall. In addition, the current rates will be re-negotiated based on the new adjusted commitment level.

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