

**TITLE SHEET**

**TELECOMMUNICATIONS SERVICES**

This tariff applies to the Telecommunications Services furnished by McLeodUSA Telecommunications Services, Inc. ("McLeodUSA") between one or more points in the State of Missouri. This tariff is on file with the Missouri Public Service Commission, and copies may be inspected, during normal business hours, at McLeodUSA's principal place of business, One Martha's Way, Hiawatha, Iowa 52233. (T)  
(T)

---

Issued: August 28, 2006

Effective: September 27, 2006

BY: General Counsel  
One Martha's Way, P.O. Box 3177  
Hiawatha, Iowa 52233

**TITLE SHEET**

**TELECOMMUNICATIONS SERVICES**

This tariff applies to the Telecommunications Services furnished by McLeodUSA Telecommunications Services, Inc. ("McLeodUSA") between one or more points in the State of Missouri. This tariff is on file with the Missouri Public Service Commission, and copies may be inspected, during normal business hours, at McLeodUSA's principal place of business, 6400 C Street SW, Cedar Rapids, Iowa 52406-3177.

---

Issued: November 13, 2002

Effective: December 13, 2002

BY: David R. Conn  
Vice President and Deputy General Counsel  
6400 C Street SW, P.O. Box 3177  
Cedar Rapids, Iowa 52406

**December 27, 2002**

**Cancelled**

September 27, 2006

Missouri Public  
Service Commission

**Filed**

Missouri Public  
Service Commission

Reserved for Future Use.

---

Issued: June 3, 2003

Effective: July 3, 2003

BY: David R. Conn  
Vice President and Deputy General Counsel  
6400 C Street SW, P.O. Box 3177  
Cedar Rapids, Iowa 52406

**CANCELLED**

JUL 09 2003  
By SWR SA  
Public Service Commission  
MISSOURI

CHECK SHEET

REC'D APR 10 2003

The sheets of this tariff are effective as of the date shown at the bottom of the respective sheets. Original and revised sheets as named below comprise all changes from the original tariff that are currently in effect as of the date at the bottom of this sheet.

<u>Sheet</u>	<u>Revision</u>	<u>Sheet</u>	<u>Revision</u>	<u>Sheet</u>	<u>Revision</u>
1	Original	36	Original	67	1 <sup>st</sup> Revised
2	4 <sup>th</sup> Revised*	37	Original	68	Original
3	2 <sup>nd</sup> Revised*	38	Original	69	Original
4	Original	39	Original	70	Original
5	Original	40	Original	71	Original
6	Original	41	Original	72	Original
7	Original	42	Original	73	Original
8	Original	43	Original	74	1 <sup>st</sup> Revised
9	Original	44	Original	75	1 <sup>st</sup> Revised
10	1 <sup>st</sup> Revised	45	Original	76	Original
11	2 <sup>nd</sup> Revised*	46	Original	77	Original
12	Original	47	Original	78	1 <sup>st</sup> Revised
13	Original	48	Original	79	1 <sup>st</sup> Revised
14	Original	49	Original	80	Original
15	Original	50	Original	81	Original
16	Original	51	Original	82	1 <sup>st</sup> Revised
17	Original	52	Original	82.1	Original
18	1 <sup>st</sup> Revised	53	Original	82.2	Original
19	2 <sup>nd</sup> Revised	54	1 <sup>st</sup> Revised	82.3	Original
20	Original	55	Original	82.4	Original
21	Original	56	Original	82.5	Original
22	Original	57	Original	82.6	Original
23	Original	58	Original	83	2 <sup>nd</sup> Revised
24	Original	59	Original	83.1	Original
25	Original	60	1 <sup>st</sup> Revised	84	1 <sup>st</sup> Revised
26	Original	61	1 <sup>st</sup> Revised	85	1 <sup>st</sup> Revised
27	Original	62	1 <sup>st</sup> Revised		
28	Original	62.1	Original*		
29	Original	62.2	Original*		
30	Original	62.3	Original*		
31	Original	62.4	Original*		
32	Original	63	Original		
33	Original	64	1 <sup>st</sup> Revised		
34	Original	65	2 <sup>nd</sup> Revised		
35	Original	66	1 <sup>st</sup> Revised		

\* Indicates new or revised sheet submitted with this filing.

Issued: April 10, 2003

Effective: May 10, 2003

BY: David R. Conn  
Vice President and Deputy General Counsel  
6400 C Street SW, P.O. Box 3177  
Cedar Rapids, Iowa 52406

Missouri Public Service Commission

FILED MAY 10 2003

**CANCELLED**

Missouri Public  
Service Commission

MAY 10 2003

By *4/11/03 RS 2*  
Public Service Commission

**CHECK SHEET**

REC'D MAR 11 2003

The sheets ~~in this tariff~~ are effective as of the date shown at the bottom of the respective sheets. Original and revised sheets as named below comprise all changes from the original tariff that are currently in effect as of the date at the bottom of this sheet.

<u>Sheet</u>	<u>Revision</u>	<u>Sheet</u>	<u>Revision</u>	<u>Sheet</u>	<u>Revision</u>
1	Original	36	Original	71	Original
2	3 <sup>rd</sup> Revised*	37	Original	72	Original
3	1 <sup>st</sup> Revised*	38	Original	73	Original
4	Original	39	Original	74	1 <sup>st</sup> Revised*
5	Original	40	Original	75	1 <sup>st</sup> Revised*
6	Original	41	Original	76	Original
7	Original	42	Original	77	Original
8	Original	43	Original	78	1 <sup>st</sup> Revised*
9	Original	44	Original	79	1 <sup>st</sup> Revised*
10	1 <sup>st</sup> Revised*	45	Original	80	Original
11	1 <sup>st</sup> Revised*	46	Original	81	Original
12	Original	47	Original	82	1 <sup>st</sup> Revised*
13	Original	48	Original	82.1	Original*
14	Original	49	Original	82.2	Original*
15	Original	50	Original	82.3	Original*
16	Original	51	Original	82.4	Original*
17	Original	52	Original	82.5	Original*
18	1 <sup>st</sup> Revised*	53	Original	82.6	Original*
19	2 <sup>nd</sup> Revised	54	1 <sup>st</sup> Revised	83	2 <sup>nd</sup> Revised*
20	Original	55	Original	83.1	Original*
21	Original	56	Original	84	1 <sup>st</sup> Revised
22	Original	57	Original	85	1 <sup>st</sup> Revised
23	Original	58	Original	86	Original
24	Original	59	Original	87	Original
25	Original	60	1 <sup>st</sup> Revised*	88	Original
26	Original	61	1 <sup>st</sup> Revised*	89	Original
27	Original	62	1 <sup>st</sup> Revised*	90	Original
28	Original	63	Original		
29	Original	64	1 <sup>st</sup> Revised*		* Indicates new or
30	Original	65	2 <sup>nd</sup> Revised*		revised sheet
31	Original	66	1 <sup>st</sup> Revised*		submitted with this
32	Original	67	1 <sup>st</sup> Revised*		filing.
33	Original	68	Original		
34	Original	69	Original		
35	Original	70	Original		

Issued: March 11, 2003

Effective: April 10, 2003

BY: David R. Conn

Vice President and Deputy General Counsel

6400 C Street SW, P.O. Box 3177

Cedar Rapids, Iowa 52406

Missouri Public  
Service Commission

FILED APR 10 2003

CHECK SHEET

**REC'D FEB 05 2003**

The sheets of this tariff are effective as of the date shown at the bottom of the respective sheets. Original and revised sheets as named below comprise all changes from the original tariff that are currently in effect as of the date at the bottom of this sheet.

<u>Sheet</u>	<u>Revision</u>	<u>Sheet</u>	<u>Revision</u>	<u>Sheet</u>	<u>Revision</u>
1	Original	35	Original	69	Original
2	2 <sup>nd</sup> Revised*	36	Original	70	Original
3	Original	37	Original	71	Original
4	Original	38	Original	72	Original
5	Original	39	Original	73	Original
6	Original	40	Original	74	Original
7	Original	41	Original	75	Original
8	Original	42	Original	76	Original
9	Original	43	Original	77	Original
10	Original	44	Original	78	Original
11	Original	45	Original	79	Original
12	Original	46	Original	80	Original
13	Original	47	Original	81	Original
14	Original	48	Original	82	Original
15	Original	49	Original	83	1 <sup>st</sup> Revised
16	Original	50	Original	84	1 <sup>st</sup> Revised
17	Original	51	Original	85	1 <sup>st</sup> Revised
18	Original	52	Original	86	Original
19	2 <sup>nd</sup> Revised*	53	Original	87	Original
20	Original	54	Original	88	Original
21	Original	55	Original	89	Original
22	Original	56	Original	90	Original
23	Original	57	Original		
24	Original	58	Original		
25	Original	59	Original		
26	Original	60	Original		
27	Original	61	Original		
28	Original	62	Original		
29	Original	63	Original		
30	Original	64	1 <sup>st</sup> Revised*		
31	Original	65	Original		
32	Original	66	Original		
33	Original	67	Original		
34	Original	68	Original		

\* Indicates new or revised sheet submitted with this filing.

**CANCELLED**

APR 10 2003

3<sup>rd</sup> RS 2

Public Service Commission  
 MISSOURI

Issued: February 5, 2003

Effective: March 7, 2003

BY: David R. Conn  
 Vice President and Deputy General Counsel  
 6400 C Street SW, P.O. Box 3177  
 Cedar Rapids, Iowa 52406

**Missouri Public Service Commission**

**FILED MAR 07 2003**

CHECK SHEET

REC'D JAN 03 2003

The sheets of this tariff are effective as of the date shown at the bottom of the respective sheets. Original and revised sheets as named below comprise all changes from the original tariff that are currently in effect as of the date at the bottom of this sheet.

<u>Sheet</u>	<u>Revision</u>	<u>Sheet</u>	<u>Revision</u>	<u>Sheet</u>	<u>Revision</u>
1	Original	35	Original	69	Original
2	1 <sup>st</sup> Revised*	36	Original	70	Original
3	Original	37	Original	71	Original
4	Original	38	Original	72	Original
5	Original	39	Original	73	Original
6	Original	40	Original	74	Original
7	Original	41	Original	75	Original
8	Original	42	Original	76	Original
9	Original	43	Original	77	Original
10	Original	44	Original	78	Original
11	Original	45	Original	79	Original
12	Original	46	Original	80	Original
13	Original	47	Original	81	Original
14	Original	48	Original	82	Original
15	Original	49	Original	83	1 <sup>st</sup> Revised*
16	Original	50	Original	84	1 <sup>st</sup> Revised*
17	Original	51	Original	85	1 <sup>st</sup> Revised*
18	Original	52	Original	86	Original
19	1 <sup>st</sup> Revised*	53	Original	87	Original
20	Original	54	Original	88	Original
21	Original	55	Original	89	Original
22	Original	56	Original	90	Original
23	Original	57	Original		
24	Original	58	Original		
25	Original	59	Original		
26	Original	60	Original		
27	Original	61	Original		
28	Original	62	Original		
29	Original	63	Original		
30	Original	64	Original		
31	Original	65	Original		
32	Original	66	Original		
33	Original	67	Original		
34	Original	68	Original		

\* Indicates new or revised sheet submitted with this filing.

**CANCELLED**

MAR 07 2003

2nd RS 2  
 Public Service Commission Missouri Public Service Commission  
 MISSOURI

Issued: January 3, 2003

Effective: February 3, 2003

BY: David R. Conn  
 Vice President and Deputy General Counsel  
 6400 C Street SW, P.O. Box 3177  
 Cedar Rapids, Iowa 52406

FILED FEB 03 2003

Service Commission

REC'D NOV 13 2002

CHECK SHEET

**Service Commission**

The sheets of this tariff are effective as of the date shown at the bottom of the respective sheets. Original and revised sheets as named below comprise all changes from the original tariff that are currently in effect as of the date at the bottom of this sheet.

<u>Sheet</u>	<u>Revision</u>	<u>Sheet</u>	<u>Revision</u>	<u>Sheet</u>	<u>Revision</u>
1	Original	38	Original	75	Original
2	Original	39	Original	76	Original
3	Original	40	Original	77	Original
4	Original	41	Original	78	Original
5	Original	42	Original	79	Original
6	Original	43	Original	80	Original
7	Original	44	Original	81	Original
8	Original	45	Original	82	Original
9	Original	46	Original	83	Original
10	Original	47	Original	84	Original
11	Original	48	Original	85	Original
12	Original	49	Original	86	Original
13	Original	50	Original	87	Original
14	Original	51	Original	88	Original
15	Original	52	Original	89	Original
16	Original	53	Original	90	Original
17	Original	54	Original		
18	Original	55	Original		
19	Original	56	Original		
20	Original	57	Original		
21	Original	58	Original		
22	Original	59	Original		
23	Original	60	Original		
24	Original	61	Original		
25	Original	62	Original		
26	Original	63	Original		
27	Original	64	Original		
28	Original	65	Original		
29	Original	66	Original		
30	Original	67	Original		
31	Original	68	Original		
32	Original	69	Original		
33	Original	70	Original		
34	Original	71	Original		
35	Original	72	Original		
36	Original	73	Original		
37	Original	74	Original		

\* Indicates new or revised sheet submitted with this filing.

**CANCELLED**

FEB 08 2003  
By *KSRS 2*  
Public Service Commission  
MISSOURI Missouri Public Service Commission

FILED DEC 27 2002

Issued: November 13, 2002

Effective: December 13, 2002

BY: David R. Conn  
Vice President and Deputy General Counsel  
6400 C Street SW, P.O. Box 3177  
Cedar Rapids, Iowa 52406

DEC 27 2002



McLeodUSA Telecommunications Services, Inc.

P.S.C. MO. No. 4  
Third Revised Sheet No. 3  
Canceling Second Revised Sheet No. 3

Reserved for Future Use.

Missouri Public  
Service Commission

REC'D JUN 03 2003

Issued: June 3, 2003

Effective: July 3, 2003

BY: David R. Conn  
Vice President and Deputy General Counsel  
6400 C Street SW, P.O. Box 3177  
Cedar Rapids, Iowa 52406

Missouri Public  
Service Commission

FILED JUL 03 2003

CANCELLED  
March 22, 2008  
TN-2008-0262  
Missouri Public  
Service Commission

CHECK SHEET (cont'd)

REC'D APR 10 2003

<u>Sheet</u>	<u>Revision</u>	<u>Sheet</u>	<u>Revision</u>	<u>Sheet</u>	<u>Revision</u>
86	Original	126	Original	165.2	Original*
87	Original	127	Original	166	Original
88	Original	128	Original	167	Original
89	Original	129	Original	168	Original
90	Original	130	Original	169	Original
91	Original	131	Original	170	Original
92	Original	132	Original	171	Original
93	Original	133	Original	172	Original
94	Original	134	Original	173	Original
95	Original	135	Original	174	Original
96	Original	136	Original	175	Original
97	Original	137	Original	176	Original
98	Original	138	Original	177	Original
99	Original	139	Original	178	Original
100	Original	140	Original	179	Original
101	Original	141	Original	180	Original
102	Original	142	Original	181	Original
103	Original	143	Original	182	Original
104	Original	145	Original	183	Original
105	1 <sup>st</sup> Revised	146	Original	184	Original
106	Original	147	Original	185	Original
107	Original	148	Original	186	Original
108	1 <sup>st</sup> Revised	149	Original	187	Original
109	1 <sup>st</sup> Revised	150	Original	188	Original
110	1 <sup>st</sup> Revised	151	Original	189	Original
111	Original	152	Original	190	Original
112	Original	153	Original		
113	Original	154	Original		
114	Original	155	1 <sup>st</sup> Revised*		
115	Original	156	Original		
116	Original	157	Original		
117	Original	158	Original		
118	Original	159	Original		
119	Original	160	Original		
120	Original	161	Original		
121	Original	162	Original		
122	Original	163	Original		
123	Original	164	Original		
124	Original	165	Original		
125	Original	165.1	Original		

**CANCELLED**

JUL 03 2003  
By 3rd RS 3  
Public Service Commission  
MISSOURI

Issued: April 10, 2003

Effective: May 10, 2003

BY: David R. Conn  
Vice President and Deputy General Counsel  
6400 C Street SW, P.O. Box 3177  
Cedar Rapids, Iowa 52406

Missouri Public  
Service Commission

FILED MAY 10 2003

CHECK SHEET (cont'd)

REC'D MAR 11 2003  
Sheet    Revision

<u>Sheet</u>	<u>Revision</u>	<u>Sheet</u>	<u>Revision</u>	<u>Sheet</u>	<u>Revision</u>
91	Original	131	Original	170	Original
92	Original	132	Original	171	Original
93	Original	133	Original	172	Original
94	Original	134	Original	173	Original
95	Original	135	Original	174	Original
96	Original	136	Original	175	Original
97	Original	137	Original	176	Original
98	Original	138	Original	177	Original
99	Original	139	Original	178	Original
100	Original	140	Original	179	Original
101	Original	141	Original	180	Original
102	Original	142	Original	181	Original
103	Original	143	Original	182	Original
104	Original	145	Original	183	Original
105	1 <sup>st</sup> Revised*	146	Original	184	Original
106	Original	147	Original	185	Original
107	Original	148	Original	186	Original
108	1 <sup>st</sup> Revised*	149	Original	187	Original
109	1 <sup>st</sup> Revised*	150	Original	188	Original
110	1 <sup>st</sup> Revised*	151	Original	189	Original
111	Original	152	Original	190	Original
112	Original	153	Original		
113	Original	154	Original		
114	Original	155	Original		
115	Original	156	Original		
116	Original	157	Original		
117	Original	158	Original		
118	Original	159	Original		
119	Original	160	Original		
120	Original	161	Original		
121	Original	162	Original		
122	Original	163	Original		
123	Original	164	Original		
124	Original	165	Original		
125	Original	165.1	Original*		
126	Original	165.2	Original*		
127	Original	166	Original		
128	Original	167	Original		
129	Original	168	Original		
130	Original	169	Original		

**CANCELLED**

MAY 10 2003  
 By 2nd RS3  
 Public Service Commission  
 MISSOURI

Issued: March 11, 2003

Effective: April 10, 2003

BY: David R. Conn  
 Vice President and Deputy General Counsel  
 6400 C Street SW, P.O. Box 3177  
 Cedar Rapids, Iowa 52406

Missouri Public Service Commission

FILED APR 10 2003

REC'D NOV 13 2002

CHECK SHEET (cont'd)

<u>Sheet</u>	<u>Revision</u>	<u>Sheet</u>	<u>Revision</u>	<u>Sheet</u>	<u>Revision</u>
91	Original	132	Original	174	Original
92	Original	133	Original	175	Original
93	Original	134	Original	176	Original
94	Original	135	Original	177	Original
95	Original	136	Original	178	Original
96	Original	137	Original	179	Original
97	Original	138	Original	180	Original
98	Original	139	Original	181	Original
99	Original	140	Original	182	Original
100	Original	141	Original	183	Original
101	Original	142	Original	184	Original
102	Original	143	Original	185	Original
103	Original	145	Original	186	Original
104	Original	146	Original	187	Original
105	Original	147	Original	188	Original
106	Original	148	Original	189	Original
107	Original	149	Original	190	Original
108	Original	150	Original		
109	Original	151	Original		
110	Original	152	Original		
111	Original	153	Original		
112	Original	154	Original		
113	Original	155	Original		
114	Original	156	Original		
115	Original	157	Original		
116	Original	158	Original		
117	Original	159	Original		
118	Original	160	Original		
119	Original	161	Original		
120	Original	162	Original		
121	Original	163	Original		
122	Original	164	Original		
123	Original	165	Original		
124	Original	166	Original		
125	Original	167	Original		
126	Original	168	Original		
127	Original	169	Original		
128	Original	170	Original		
129	Original	171	Original		
130	Original	172	Original		
131	Original	173	Original		

**CANCELLED**

APR 10 2003  
By ISRS 3  
Public Service Commission  
MISSOURI

Missouri Public  
Service Commission

FILED DEC 27 2002

Issued: November 13, 2002

Effective: December 13, 2002

BY: David R. Conn  
Vice President and Deputy General Counsel  
6400 C Street SW, P.O. Box 3177  
Cedar Rapids, Iowa 52406

**DEC 27 2002**

Reserved for Future Use.

---

Issued: June 3, 2003

Effective: July 3, 2003

BY: David R. Conn  
Vice President and Deputy General Counsel  
6400 C Street SW, P.O. Box 3177  
Cedar Rapids, Iowa 52406

CHECK SHEET (cont'd)

<u>Sheet</u>	<u>Revision</u>
191	Original
192	Original
193	Original
194	Original
195	Original
196	Original
197	Original
198	Original
199	Original
200	Original
201	Original
202	Original
203	Original
204	Original
205	Original
206	Original
207	Original
208	Original
209	Original
210	Original
211	Original
212	Original
213	Original
214	Original
215	Original
216	Original
217	Original
218	Original
219	Original

Sheet    Revision

Sheet    Revision

Missouri Public

REC'D NOV 13 2002

Service Commission

**CANCELLED**

JUL 03 2003

By *LSRS4*  
Public Service Commission  
MISSOURI

Missouri Public  
Service Commission

FILED DEC 27 2002

Issued: November 13, 2002

Effective: December 13, 2002

BY: David R. Conn  
Vice President and Deputy General Counsel  
6400 C Street SW, P.O. Box 3177  
Cedar Rapids, Iowa 52406

**DEC 27 2002**

**CONCURRING CARRIERS**

None

**CONNECTING CARRIERS**

None

**OTHER PARTICIPATING CARRIERS**

None

---

Issued: November 13, 2002

Effective: ~~December 13, 2002~~

BY: David R. Conn  
Vice President and Deputy General Counsel  
6400 C Street SW, P.O. Box 3177  
Cedar Rapids, Iowa 52406

December 27, 2002

**TARIFF FORMAT**

Sheet Numbering. Sheet numbers appear in the upper right hand corner of the sheets. Sheets are numbered sequentially. From time to time new sheets may be added to the tariff. When a new sheet is added between existing sheets, a decimal is added to the preceding sheet number. For example, a new sheet added between sheets 5 and 6 would be numbered 5.1.

Sheet Revision Numbers. Revision numbers also appear in the upper right corner of sheets. These numbers are used to determine the most current sheet version on file with the Commission. For example, the 4th Revised Sheet No. 24 cancels the 3rd Revised Sheet No. 24.

Paragraph Numbering Sequence. There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level, as shown by the following example:

- 2
- 2.1
- 2.1.1
- 2.1.1.A
- 2.1.1.A.1
- 2.1.1.A.1.(a)
- 2.1.1.A.1.(a).I
- 2.1.1.A.1.(a).I.(i)
- 2.1.1.A.1.(a).I.(i).(1)

Check Sheets. When a tariff filing is made with the Commission, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross-reference to the current revision number. When new sheets are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current one on file with the Commission.

Issued: November 13, 2002

Effective: ~~December 13, 2002~~

BY: David R. Conn  
Vice President and Deputy General Counsel  
6400 C Street SW, P.O. Box 3177  
Cedar Rapids, Iowa 52406

December 27, 2002



---

**TARIFF FORMAT** (Cont'd)

Explanation of Symbols. When changes are made in any tariff sheet, a revised sheet will be issued replacing the tariff sheet affected. Changes will be identified on the revised sheet through the use of the following symbols:

- (C) - Identifies a changed regulation.
- (D) - Identifies a discontinued rate or regulation.
- (I) - Identifies an increase in rate.
- (M) - Identifies material moved from one tariff location to another.
- (N) - Identifies a new rate or regulation.
- (R) - Identifies a reduction in rate.
- (T) - Identifies a change in text only.

---

Issued: November 13, 2002

Effective: ~~December 13, 2002~~

BY: David R. Conn  
Vice President and Deputy General Counsel  
6400 C Street SW, P.O. Box 3177  
Cedar Rapids, Iowa 52406

December 27, 2002

**TABLE OF CONTENTS**

Title Sheet ..... 1

Check Sheet ..... 2

Carriers ..... 5

Tariff Format ..... 6

Table of Contents ..... 8

0.0 Application and Scope of Tariff ..... 12

    0.1 Application ..... 12

    0.2 Scope ..... 12

    0.3 Interconnection with Other Carriers ..... 12

1.0 Explanation of Terms and Abbreviations ..... 13

    1.1 Definitions of Terms ..... 13

    1.2 Explanation of Acronyms and Trade Names ..... 22

2.0 General Rules and Regulations ..... 23

    2.1 Undertaking of McLeod ..... 23

        2.1.1 General ..... 23

        2.1.2 Limitations ..... 23

    2.2 Use ..... 24

        2.2.1 Lawful Purpose ..... 24

        2.2.2 Use of Service for Unlawful and/or Fraudulent Purposes ..... 24

        2.2.3 Unauthorized Use ..... 24

        2.2.4 Recording Devices ..... 24

        2.2.5 Use of Service Mark ..... 24

    2.3 Liability ..... 24

    2.4 Equipment ..... 26

        2.4.1 Inspection, Testing, and Adjustment ..... 27

        2.4.2 Interference and Hazard ..... 27

        2.4.3 Maintenance and Repair ..... 28

    2.5 Contract for Service ..... 29

    2.6 Application for Service ..... 29

        2.6.1 Information Required ..... 29

        2.6.2 Initiation of Service ..... 29

    2.7 Deposits ..... 30

        2.7.1 Deposit Requirements ..... 30

        2.7.2 Amount of Deposit ..... 30

        2.7.3 New or Additional Deposit ..... 31

        2.7.4 Handling of Deposits ..... 31

        2.7.5 Receipts ..... 31

        2.7.6 Customer Obligations ..... 31

        2.7.7 Refund ..... 33

        2.7.8 Interest ..... 33

    2.8 Billing ..... 34

        2.8.1 Monthly Billing ..... 34

        2.8.2 Bill Contents ..... 34

Issued: November 13, 2002

Effective: ~~December 13, 2002~~

BY: David R. Conn  
Vice President and Deputy General Counsel  
6400 C Street SW, P.O. Box 3177  
Cedar Rapids, Iowa 52406

December 27, 2002

**TABLE OF CONTENTS (cont'd)**

	<u>Page</u>
2.8 Billing .....	34
2.8.1 Monthly Billing .....	34
2.8.2 Bill Contents .....	34
2.9 Payment for Service .....	35
2.9.1 Late Payment Charge .....	35
2.9.2 Partial Payment .....	35
2.9.3 Collection .....	35
2.9.4 Taxes and Fees .....	35
2.10 Disputes and Complaints .....	36
2.10.1 Disputed Bills .....	36
2.10.2 Complaint Procedures .....	37
2.10.3 Bill Insert or Notice .....	37
2.11 Service Refusal, Disconnection, and Suspension .....	38
2.11.1 Notice of Pending Disconnection .....	38
2.11.2 Reasons for Service Refusal, Disconnection, and Suspension .....	39
2.11.3 Refusal, Disconnection, and Suspension of Service for Nonpayment of Bill .....	41
2.11.4 Insufficient Reasons for Refusal, Suspension or Discontinuance of Service .....	42
2.11.5 Medical Emergency .....	42
2.11.6 Temporary Services .....	43
2.12 Cancellations and Deferments of Service .....	43
2.12.1 Cancellation .....	43
2.12.2 Deferment of Start of Service .....	44
2.13 Information Service Access Blocking .....	44
2.14 Special Construction and Special Arrangements .....	45
2.14.1 Basis for Charges .....	45
2.14.2 Basis for Cost Computation .....	46

(Moved to page 9.1 due to space limitations.)

(M)  
|  
|  
(M)

Issued: May 27, 2004

Effective: July 1, 2004

BY: David R. Conn  
Vice President, Law and Regulatory Affairs  
6400 C Street SW, P.O. Box 3177  
Cedar Rapids, Iowa 52406

CANCELLED  
March 22, 2008  
TN-2008-0262  
Missouri Public  
Service Commission

FILED  
Missouri Public  
Service Commission

**TABLE OF CONTENTS (cont'd)**

	<u>Page</u>
2.8 Billing .....	34
2.8.1 Monthly Billing .....	34
2.8.2 Bill Contents .....	34
2.9 Payment for Service .....	35
2.9.1 Late Payment Charge .....	35
2.9.2 Partial Payment .....	35
2.9.3 Collection .....	35
2.9.4 Taxes and Fees .....	35
2.10 Disputes and Complaints .....	36
2.10.1 Disputed Bills .....	36
2.10.2 Complaint Procedures .....	37
2.10.3 Bill Insert or Notice .....	37
2.11 Service Refusal, Disconnection, and Suspension .....	38
2.11.1 Notice of Pending Disconnection .....	38
2.11.2 Reasons for Service Refusal, Disconnection, and Suspension .....	39
2.11.3 Refusal, Disconnection, and Suspension of Service for Nonpayment of Bill .....	41
2.11.4 Insufficient Reasons for Refusal, Suspension or Discontinuance of Service .....	42
2.11.5 Medical Emergency .....	42
2.11.6 Temporary Services .....	43
2.12 Cancellations and Deferments of Service .....	43
2.12.1 Cancellation .....	43
2.12.2 Deferment of Start of Service .....	44
2.13 Information Service Access Blocking .....	44
2.14 Special Construction and Special Arrangements .....	45
2.14.1 Basis for Charges .....	45
2.14.2 Basis for Cost Computation .....	46
3.0 Description of Services Offered .....	47
3.1 Local Service .....	47
3.1.1 Nature of Service .....	47
3.1.2 Availability .....	47
3.1.3 Local Service Packages .....	47
3.1.3.A Business Package A - OneLine Preferred <sup>SM</sup> Package .....	48
3.1.3.B Business Package B - Value Preferred <sup>SM</sup> Package .....	48
3.1.3.C Business Package C - Premium Preferred <sup>SM</sup> Package .....	48
3.1.3.D Business Package D - Simple Preferred <sup>SM</sup> Package .....	48
3.1.3.E Business Package E - Key System Preferred <sup>SM</sup> Package .....	48
3.1.3.F Business Package F - Preferred Advantage <sup>SM</sup> Plus Package .....	48 (N)
3.1.3.G Residential Package A - Value Preferred <sup>SM</sup> Package .....	49 (T)
3.1.3.H Residential Package B - Premium Preferred <sup>SM</sup> Package .....	49 (T)
3.1.3.I Residential Package C - OneLine Preferred <sup>SM</sup> Package .....	49 (T)

Missouri Public

REC'D JAN 20 2004

Service Commission

CANCELLED

JUL 01 2004

By: *Andres*  
Public Service Commission  
MISSOURI

Issued: January 20, 2004

Effective: February 19, 2004

BY: David R. Conn  
Vice President, Law and Regulatory Affairs  
6400 C Street SW, P.O. Box 3177  
Cedar Rapids, Iowa 52406

Missouri Public  
Service Commission  
FILED FEB 19 2004

**TABLE OF CONTENTS** (cont'd)

	<u>Page</u>
2.9 Payment for Service .....	35
2.9.1 Late Payment Charge .....	35
2.9.2 Partial Payment .....	35
2.9.3 Collection .....	35
2.9.4 Taxes and Fees .....	35
2.10 Disputes and Complaints .....	36
2.10.1 Disputed Bills .....	36
2.10.2 Complaint Procedures .....	37
2.10.3 Bill Insert or Notice .....	37
2.11 Service Refusal, Disconnection, and Suspension .....	38
2.11.1 Notice of Pending Disconnection .....	38
2.11.2 Reasons for Service Refusal, Disconnection, and Suspension .....	39
2.11.3 Refusal, Disconnection, and Suspension of Service for Nonpayment of Bill .....	41
2.11.4 Insufficient Reasons for Refusal, Suspension or Discontinuance of Service .....	42
2.11.5 Medical Emergency .....	42
2.11.6 Temporary Services .....	43
2.12 Cancellations and Deferments of Service .....	43
2.12.1 Cancellation .....	43
2.12.2 Deferment of Start of Service .....	44
2.13 Information Service Access Blocking .....	44
2.14 Special Construction and Special Arrangements .....	45
2.14.1 Basis for Charges .....	45
2.14.2 Basis for Cost Computation .....	46
3.0 Description of Services Offered .....	47
3.1 Local Service .....	47
3.1.1 Nature of Service .....	47
3.1.2 Availability .....	47
3.1.3 Local Service Packages .....	47
3.1.3.A Business Package A - OneLine Preferred <sup>SM</sup> Package .....	48
3.1.3.B Business Package B - Value Preferred <sup>SM</sup> Package .....	48
3.1.3.C Business Package C - Premium Preferred <sup>SM</sup> Package .....	48
3.1.3.D Business Package D - Simple Preferred <sup>SM</sup> Package .....	48
3.1.3.E Business Package E - Key System Preferred <sup>SM</sup> Package .....	48
3.1.3.F Residential Package A - Value Preferred <sup>SM</sup> Package .....	49
3.1.3.G Residential Package B - Premium Preferred <sup>SM</sup> Package .....	49
3.1.3.H Residential Package C - OneLine Preferred <sup>SM</sup> Package .....	49

Missouri Public  
REC'D NOV 13 2002

**CANCELLED**

FEB 19 2004

By JST RS 9

Public Service Commission  
MISSOURI

Missouri Public  
Service Commission

FILED DEC 27 2002

**TABLE OF CONTENTS** (cont'd)

	<b>Page</b>
3.0 Description of Services Offered . . . . .	47
3.1 Local Service . . . . .	47
3.1.1 Nature of Service . . . . .	47
3.1.2 Availability . . . . .	47
3.1.3 Local Service Packages . . . . .	47
3.1.3.A Business Package A - OneLine Preferred <b>K</b> Package . . . . .	48
3.1.3.B Reserved for future use . . . . .	48 (T)
3.1.3.C Business Package C - Premium Preferred® Package . . . . .	48
3.1.3.D Reserved for future use . . . . .	48 (T)
3.1.3.E Reserved for future use . . . . .	48 (T)
3.1.3.F Business Package F - Preferred Advantage® Plus Package . . . . .	48
3.1.3.G Business Package G - Simple Preferred® Select Package . . . . .	48.1
3.1.3.H Business Package H - Value Preferred® Select Package . . . . .	48.1
3.1.3.I Reserved for future use . . . . .	49 (T)
3.1.3.J Residential Package B - Premium Preferred® Package . . . . .	49
3.1.3.K Residential Package C - OneLine Preferred <b>K</b> Package . . . . .	49
3.1.3.L Residential Package D - Value Preferred® Select Package . . . . .	49
3.1.4 Description of Features Included in Certain Local Service Packages . . . . .	50
3.1.5 Intercept Services/Referral Recording . . . . .	54
3.1.6 Local T1 Service . . . . .	54
3.1.7 Dynamic T-1 . . . . .	54
3.1.8 Dynamic PRI . . . . .	54
3.1.9 PRI . . . . .	55
3.1.10 Directories . . . . .	55
3.1.11 Calling Card . . . . .	55

BY: General Counsel  
6400 C Street SW, P.O. Box 3177  
Cedar Rapids, Iowa 52406

**TABLE OF CONTENTS** (cont'd)

	<b>Page</b>	
3.0 Description of Services Offered .....	47	(M)
3.1 Local Service .....	47	
3.1.1 Nature of Service .....	47	
3.1.2 Availability .....	47	
3.1.3 Local Service Packages .....	47	
3.1.3.A Business Package A - OneLine Preferred <sup>SM</sup> Package .....	48	
3.1.3.B Business Package B - Value Preferred® Package .....	48	
3.1.3.C Business Package C - Premium Preferred® Package .....	48	
3.1.3.D Business Package D - Simple Preferred® Package .....	48	
3.1.3.E Business Package E - Key System Preferred <sup>SM</sup> Package .....	48	
3.1.3.F Business Package F - Preferred Advantage® Plus Package .....	48	
3.1.3.G Business Package G - Simple Preferred® Select Package .....	48.1	(N)
3.1.3.H Business Package H - Value Preferred® Select Package .....	48.1	(N)
3.1.3.I Residential Package A - Value Preferred® Package .....	49	(T)
3.1.3.J Residential Package B - Premium Preferred® Package .....	49	
3.1.3.K Residential Package C - OneLine Preferred <sup>SM</sup> Package .....	49	(T)
3.1.3.L Residential Package D - Value Preferred® Select Package .....	49	(N)
3.1.4 Description of Features Included in Certain Local Service Packages .....	50	
3.1.5 Intercept Services/Referral Recording .....	54	
3.1.6 Local T1 Service .....	54	
3.1.7 Dynamic T-1 .....	54	
3.1.8 Dynamic PRI .....	54	
3.1.9 PRI .....	55	
3.1.10 Directories .....	55	
3.1.11 Calling Card .....	55	(M)

**TABLE OF CONTENTS** (cont'd)

**Page**

(Moved to Sheet No. 9.1 due to space limitations.)

3.2	Directory Assistance	56
3.2.1	Nature of Service	56
3.2.2	Availability	56
3.2.3	Maximum Number of Requests Per Call	56
3.2.4	Operator Limitations	56
3.2.5	Persons and Locations Exempt from DA Charges	56
3.3	Operator Services	57
3.4	Conference Calling Service	59
3.4.1	Anytime Conferencing	59
3.4.2	Basic Assisted and Event Conferencing	59
3.5	Long Distance Interexchange Services	60
3.6	800 Services	60.2
3.7	Promotional Offerings	61
3.8	Individual Case Basis (ICB)	61
3.9	Market Expansion Line (MEL)	61
3.10	Private Switch Automatic Location Identification (PS/ALI)	62
3.11	Term and Volume Discounts	62
3.12	Group Billing	62.4
4.0	Rates and Charges	64
4.1	Nonrecurring Charges	64
4.1.1	Early Termination Charges	64
4.1.2	Third Party Vendor Charges	64
4.1.3	Reconnect Fee	64
4.1.4	Nonsufficient Funds Charge	64
4.1.5	PIC/LPIC Change Charge	64
4.1.6	Trouble Isolation Charge	65
4.1.7	Bill Copies	65
4.1.8	Payphone Surcharge	65 (T)
4.1.9	Service Charges	66
4.2	Usage Rates	68
4.3	Rate Tables	70
4.3.1	Rate Table 1: Local Service Packages	70
4.3.1.A	Rate Table 1.1 Business Packages	70
4.3.1.A	Rate Table 1.2 Residential Packages	74

Issued: October 13, 2004

Effective: November 12, 2004

BY: General Counsel  
6400 C Street SW, P.O. Box 3177  
Cedar Rapids, Iowa 52406



**TABLE OF CONTENTS** (cont'd)

**Page**

(Moved to Sheet No. 9.1 due to space limitations.)

3.2	Directory Assistance . . . . .	56
3.2.1	Nature of Service . . . . .	56
3.2.2	Availability . . . . .	56
3.2.3	Maximum Number of Requests Per Call . . . . .	56
3.2.4	Operator Limitations . . . . .	56
3.2.5	Persons and Locations Exempt from DA Charges . . . . .	56
3.3	Operator Services . . . . .	57
3.4	Conference Calling Service . . . . .	59
3.4.1	Anytime Conferencing . . . . .	59 (T)
3.4.2	Basic Assisted and Event Conferencing . . . . .	59 (N)
3.5	Long Distance Interexchange Services . . . . .	60
3.6	800 Services . . . . .	60.2
3.7	Promotional Offerings . . . . .	61
3.8	Individual Case Basis (ICB) . . . . .	61
3.9	Market Expansion Line (MEL) . . . . .	61
3.10	Private Switch Automatic Location Identification (PS/ALI) . . . . .	62
3.11	Term and Volume Discounts . . . . .	62
3.12	Group Billing . . . . .	62.4
4.0	Rates and Charges . . . . .	64
4.1	Nonrecurring Charges . . . . .	64
4.1.1	Early Termination Charges . . . . .	64
4.1.2	Third Party Vendor Charges . . . . .	64
4.1.3	Reconnect Fee . . . . .	64
4.1.4	Nonsufficient Funds Charge . . . . .	64
4.1.5	PIC/LPIC Change Charge . . . . .	64
4.1.6	Trouble Isolation Charge . . . . .	65
4.1.7	Bill Copies . . . . .	65
4.1.8	Reserved for future use . . . . .	65
4.1.9	Service Charges . . . . .	66
4.2	Usage Rates . . . . .	68
4.3	Rate Tables . . . . .	70
4.3.1	Rate Table 1: Local Service Packages . . . . .	70
4.3.1.A	Rate Table 1.1 Business Packages . . . . .	70
4.3.1.A	Rate Table 1.2 Residential Packages . . . . .	74

**TABLE OF CONTENTS (cont'd)**

	<u>Page</u>	
		(M)
		(M)
3.2	Directory Assistance .....	56
3.2.1	Nature of Service .....	56
3.2.2	Availability .....	56
3.2.3	Maximum Number of Requests Per Call .....	56
3.2.4	Operator Limitations .....	56
3.2.5	Persons and Locations Exempt from DA Charges .....	56
3.3	Operator Services .....	57
3.4	Conference Calling Service .....	59
3.4.1	Standard Services .....	59
3.5	Long Distance Interexchange Services .....	60
3.6	800 Services .....	60.2
3.7	Promotional Offerings .....	61
3.8	Individual Case Basis (ICB) .....	61
3.9	Market Expansion Line (MEL) .....	61
3.10	Private Switch Automatic Location Identification (PS/ALI) .....	62
3.11	Term and Volume Discounts .....	62
3.12	Group Billing .....	62.4
4.0	Rates and Charges .....	64
4.1	Nonrecurring Charges .....	64
4.1.1	Early Termination Charges .....	64
4.1.2	Third Party Vendor Charges .....	64
4.1.3	Reconnect Fee .....	64
4.1.4	Nonsufficient Funds Charge .....	64
4.1.5	PIC/LPIC Change Charge .....	64
4.1.6	Trouble Isolation Charge .....	65
4.1.7	Bill Copies .....	65
4.1.8	Reserved for future use .....	65
4.1.9	Service Charges .....	66
4.2	Usage Rates .....	68
4.3	Rate Tables .....	70
4.3.1	Rate Table 1: Local Service Packages .....	70
4.3.1.A	Rate Table 1.1 Business Packages .....	70
4.3.1.A	Rate Table 1.2 Residential Packages .....	74

**TABLE OF CONTENTS (cont'd) Missouri Public**

	<u>Page</u>
3.1.4 Description of Features Included in Certain Local Service Packages	50
3.1.5 Intercept Services/Referral Recording	54
3.1.6 Local T1 Service	54
3.1.7 Dynamic T-1	54
3.1.8 Dynamic PRI	54
3.1.9 PRI	55
3.1.10 Directories	55
3.1.11 Calling Card	55
3.2 Directory Assistance	56
3.2.1 Nature of Service	56
3.2.2 Availability	56
3.2.3 Maximum Number of Requests Per Call	56
3.2.4 Operator Limitations	56
3.2.5 Persons and Locations Exempt from DA Charges	56
3.3 Operator Services	57
3.4 Conference Calling Service	59
3.4.1 Standard Services	59
3.5 Long Distance Interexchange Services	60
3.6 800 Services	60.2 (T)
3.7 Promotional Offerings	61
3.8 Individual Case Basis (ICB)	61
3.9 Market Expansion Line (MEL)	61
3.10 Private Switch Automatic Location Identification (PS/ALI)	62
3.11 Term and Volume Discounts	62
3.12 Group Billing	62.4
4.0 Rates and Charges	64
4.1 Nonrecurring Charges	64
4.1.1 Early Termination Charges	64
4.1.2 Third Party Vendor Charges	64
4.1.3 Reconnect Fee	64
4.1.4 Nonsufficient Funds Charge	64
4.1.5 PIC/LPIC Change Charge	64
4.1.6 Trouble Isolation Charge	65
4.1.7 Bill Copies	65
4.1.8 Account Handling Charge	65
4.1.9 Service Charges	66
4.2 Usage Rates	68
4.3 Rate Tables	70
4.3.1 Rate Table 1: Local Service Packages	70
4.3.1.A Rate Table 1.1 Business Packages	70
4.3.1.A Rate Table 1.2 Residential Packages	74

**CANCELLED**

JUL 01 2004  
By 57HRS10  
Public Service Commission  
MISSOURI

Missouri Public  
Service Commission

FILED MAY 26 2004

Issued: April 7, 2004

Effective: May 26, 2004

BY: David R. Conn  
Vice President and Deputy General Counsel  
6400 C Street SW, P.O. Box 3177  
Cedar Rapids, Iowa 52406

**MAY 26 2004**

**Missouri Public**

**TABLE OF CONTENTS (cont'd)**

This page was  
withdrawn by Co  
before Eff. date.  
See Case No.  
CT-2004-0497

REC'D APR 29 2004

Services Included in Certain Local Service Packages	50
Central Recording	54
Service Commission	54
	54
	54
	55
	55
	55
	56
	56
	56
Number of Requests Per Call	56
	56
Services Exempt from DA Charges	56
3.3 Operator Services	57
3.4 Conference Calling Service	59
3.4.1 Standard Services	59
3.5 Long Distance Interexchange Services	60
3.6 800 Services	60
3.7 Promotional Offerings	61
3.8 Individual Case Basis (ICB)	61
3.9 Market Expansion Line (MEL)	61
3.10 Private Switch Automatic Location Identification (PS/ALI)	62
3.11 Term and Volume Discounts	62
3.12 Group Billing	62.4
4.0 Rates and Charges	64
4.1 Nonrecurring Charges	64
4.1.1 Early Termination Charges	64
4.1.2 Third Party Vendor Charges	64
4.1.3 Reconnect Fee	64
4.1.4 Nonsufficient Funds Charge	64
4.1.5 PIC/LPIC Change Charge	64
4.1.6 Trouble Isolation Charge	65
4.1.7 Bill Copies	65
4.1.8 Reserved for future use	65 (N)
4.1.9 Service Charges	66 (T)
4.2 Usage Rates	
4.3 Rate Tables	
4.3.1 Rate Table 1: Local Service Packages	
4.3.1.A Rate Table 1.1 Business Packages	70
4.3.1.A Rate Table 1.2 Residential Packages	74

**CANCELLED**  
MAY 8 6 2004  
By *44-3510*  
Public Service Commission  
MISSOURI

Missouri Public  
Service Commission  
CT-2004-0574  
FILED MAY 13 2004

Issued: April 29, 2004

Effective

BY: David R. Conn  
Vice President and Deputy General Counsel  
6400 C Street SW, P.O. Box 3177  
Cedar Rapids, Iowa 52406

MAY 13 2004

**TABLE OF CONTENTS (cont'd)**

	<u>Page</u>
3.1.4 Description of Features Included in Certain Local Service Packages .....	50
3.1.5 Intercept Services/Referral Recording .....	54
3.1.6 Local T1 Service .....	54
3.1.7 Dynamic T-1 .....	54
3.1.8 Dynamic PRI .....	54
3.1.9 PRI .....	55
3.1.10 Directories .....	55
3.1.11 Calling Card .....	55
3.2 Directory Assistance .....	56
3.2.1 Nature of Service .....	56
3.2.2 Availability .....	56
3.2.3 Maximum Number of Requests Per Call .....	56
3.2.4 Operator Limitations .....	56
3.2.5 Persons and Locations Exempt from DA Charges .....	56
3.3 Operator Services .....	57
3.4 Conference Calling Service .....	59
3.4.1 Standard Services .....	59
3.5 Long Distance Interexchange Services .....	60
3.6 800 Services .....	60
3.7 Promotional Offerings .....	61
3.8 Individual Case Basis (ICB) .....	61
3.9 Market Expansion Line (MEL) .....	61
3.10 Private Switch Automatic Location Identification (PS/ALI) .....	62
3.11 Term and Volume Discounts .....	62
3.12 Group Billing .....	62.4 (N)
4.0 Rates and Charges .....	64
4.1 Nonrecurring Charges .....	64
4.1.1 Early Termination Charges .....	64
4.1.2 Third Party Vendor Charges .....	64
4.1.3 Reconnect Fee .....	64
4.1.4 Nonsufficient Funds Charge .....	64
4.1.5 PIC/LPIC Change Charge .....	64
4.1.6 Trouble Isolation Charge .....	65
4.1.7 Bill Copies .....	65
4.1.8 Service Charges .....	66
4.2 Usage Rates .....	68
4.3 Rate Tables .....	70
4.3.1 Rate Table 1: Local Service Packages .....	70
4.3.1.A Rate Table 1.1 Business Packages .....	70
4.3.1.A Rate Table 1.2 Residential Packages .....	74

**Missouri Public**

REC'D JAN 20 2004

**Service Commission**

**CANCELLED**

MAY 13 2004  
 by 3rd P.S.10  
 Public Service Commission  
 MISSOURI

**Missouri Public  
 Service Commission**

**FILED FEB 19 2004**

Issued: January 20, 2004

Effective: February 19, 2004

BY: David R. Conn  
 Vice President and Deputy General Counsel  
 6400 C Street SW, P.O. Box 3177  
 Cedar Rapids, Iowa 52406

TABLE OF CONTENTS (cont'd)

REC'D MAR 11 2003  
Page

3.1.4	Description of Features Included in Certain Local Service Packages	50
3.1.5	Intercept Services/Referral Recording	54
3.1.6	Local T1 Service	54
3.1.7	Dynamic T-1	54
3.1.8	Dynamic PRI	54
3.1.9	PRI	55
3.1.10	Directories	55
3.1.11	Calling Card	55
3.2	Directory Assistance	56
3.2.1	Nature of Service	56
3.2.2	Availability	56
3.2.3	Maximum Number of Requests Per Call	56
3.2.4	Operator Limitations	56
3.2.5	Persons and Locations Exempt from DA Charges	56
3.3	Operator Services	57
3.4	Conference Calling Service	59
3.4.1	Standard Services	59
3.5	Long Distance Interexchange Services	60
3.6	800 Services	60
3.7	Promotional Offerings	61
3.8	Individual Case Basis (ICB)	61
3.9	Market Expansion Line (MEL)	61
3.10	Private Switch Automatic Location Identification (PS/ALI)	62
3.11	Term and Volume Discounts	62 (N)
4.0	Rates and Charges	64
4.1	Nonrecurring Charges	64
4.1.1	Early Termination Charges	64
4.1.2	Third Party Vendor Charges	64
4.1.3	Reconnect Fee	64
4.1.4	Nonsufficient Funds Charge	64
4.1.5	PIC/LPIC Change Charge	64
4.1.6	Trouble Isolation Charge	65
4.1.7	Bill Copies	65
4.1.8	Service Charges	66
4.2	Usage Rates	68
4.3	Rate Tables	70 (M)
4.3.1	Rate Table 1: Local Service Packages	70
4.3.1.A	Rate Table 1.1 Business Packages	70
4.3.1.A	Rate Table 1.2 Residential Packages	74

**CANCELLED**  
FEB 19 2004  
By *DRS* / *RS* / *10*  
Public Service Commission  
MISSOURI

Issued: March 11, 2003

BY: David R. Conn  
Vice President and Deputy General Counsel  
6400 C Street SW, P.O. Box 3177  
Cedar Rapids, Iowa 52406

Effective: April 10, 2003  
Missouri Public  
Service Commission

FILED APR 10 2003

**TABLE OF CONTENTS (cont'd)**

	<u>Page</u>
3.1.4 Description of Features Included in Certain Local Service Packages . . . . .	50
3.1.5 Intercept Services/Referral Recording . . . . .	54
3.1.6 Local T1 Service . . . . .	54
3.1.7 Dynamic T-1 . . . . .	54
3.1.8 Dynamic PRI . . . . .	54
3.1.9 PRI . . . . .	55
3.1.10 Directories . . . . .	55
3.1.11 Calling Card . . . . .	55
3.2 Directory Assistance . . . . .	56
3.2.1 Nature of Service . . . . .	56
3.2.2 Availability . . . . .	56
3.2.3 Maximum Number of Requests Per Call . . . . .	56
3.2.4 Operator Limitations . . . . .	56
3.2.5 Persons and Locations Exempt from DA Charges . . . . .	56
3.3 Operator Services . . . . .	57
3.4 Conference Calling Service . . . . .	59
3.4.1 Standard Services . . . . .	59
3.5 Long Distance Interexchange Services . . . . .	60
3.6 800 Services . . . . .	60
3.7 Promotional Offerings . . . . .	61
3.8 Individual Case Basis (ICB) . . . . .	61
3.9 Market Expansion Line (MEL) . . . . .	61
3.10 Private Switch Automatic Location Identification (PS/ALI) . . . . .	62
4.0 Rates and Charges . . . . .	64
4.1 Nonrecurring Charges . . . . .	64
4.1.1 Early Termination Charges . . . . .	64
4.1.2 Third Party Vendor Charges . . . . .	64
4.1.3 Reconnect Fee . . . . .	64
4.1.4 Nonsufficient Funds Charge . . . . .	64
4.1.5 PIC/LPIC Change Charge . . . . .	64
4.1.6 Trouble Isolation Charge . . . . .	65
4.1.7 Bill Copies . . . . .	65
4.1.8 Service Charges . . . . .	66
4.2 Usage Rates . . . . .	68

Missouri Public  
REC'D NOV 13 2002

**CANCELLED**

APR 10 2003  
by LARS IO  
Public Service Commission  
MISSOURI

Missouri Public  
Service Commission

FILED DEC 27 2002

Issued: November 13, 2002

Effective: ~~December 13, 2002~~

BY: David R. Conn  
Vice President and Deputy General Counsel  
6400 C Street SW, P.O. Box 3177  
Cedar Rapids, Iowa 52406

DEC 27 2002

**TABLE OF CONTENTS (cont'd)**

	<b>PAGE</b>
4.3.2 Rate Table 2: Optimal Metropolitan Calling Area Service .....	77
4.3.3 Rate Table 3: Optional Services .....	78
4.3.3.A Rate Table 3.1 Per Use Features .....	78
4.3.3.B Rate Table 3.2 Directory Listing Service .....	78
4.3.3.C Rate Table 3.3 Screening and Restriction Services .....	79
4.3.3.D Rate Table 3.4 Hunting .....	80
4.3.3.E Rate Table 3.5 Market Expansion Lines (MEL) .....	80
4.3.3.F Rate Table 3.6 Call Forward Busy and Call Forward Don't Answer .....	80
4.3.3.G Rate Table 3.7 Caller ID and Call Waiting - Residential .....	81
4.3.3.H Rate Table 3.8 Individual Feature Options .....	81
4.3.4 Rate Table 4: Long Distance Services .....	82
4.3.4.A Rate Table 4.1.1 Business Preferred Advantage <sup>SM</sup> Long Distance Packages and Overage Rates for Customers Not Served by Switch .	82.1
4.3.4.A Rate Table 4.1.2 Business Preferred Advantage <sup>SM</sup> Long Distance Packages and Overage Rates for Customers Provided by Switch .	82.2
Rate Table 4.1.3 Preferred Advantage <sup>®</sup> Business Flat Rate Long Distance .....	82.3
Rate Table 4.1.4 Reserved for future use. ....	82.3
Rate Table 4.1.5 Preferred Advantage <sup>®</sup> Long Distance Plus. ....	82.4
Rate Table 4.1.6 Preferred Advantage <sup>®</sup> Inter/Intrastate Plan Plus.	82.4.1
4.3.4.B Rate Table 4.2.1 Residential Preferred Advantage <sup>SM</sup> Long Distance Packages and Overage Rates for Customers Not Served by Switch .	82.5
4.3.4.B Rate Table 4.2.2 Residential Preferred Advantage <sup>SM</sup> Long Distance Packages and Overage Rates for Customers Served by Switch .	82.6
4.3.4.B Rate Table 4.2.3 Preferred Advantage <sup>®</sup> Flat Rate Long Distance .	82.7
4.3.5 Rate Table 5: Preferred Advantage <sup>SM</sup> 800 Service .....	83
4.3.5.A Rate Table 5.1.1 Preferred Advantage <sup>®</sup> Business Flat Rate Toll Free .....	83
Rate Table 5.1.2 Reserved for future use. ....	83
Rate Table 5.1.3 Preferred Advantage <sup>®</sup> <u>Toll Free Plus</u> . ....	83.1
4.3.5.B Rate Table 5.2 Residential .....	83.1
4.3.5.C Rate Table 5.3 Toll Free Service Individual Feature Options - Business .....	83.1 (N)

Issued: May 27, 2004

Effective: July 1, 2004

BY: David R. Conn  
 Vice President and Deputy General Counsel  
 6400 C Street SW, P.O. Box 3177



**Missouri Public**

**TABLE OF CONTENTS (cont'd)**

	<u>PAGE</u>
4.3.2 Rate Table 2: Optimal Metropolitan Calling Area Service	77
4.3.3 Rate Table 3: Optional Services	78
4.3.3.A Rate Table 3.1 Per Use Features	78
4.3.3.B Rate Table 3.2 Directory Listing Service	78
4.3.3.C Rate Table 3.3 Screening and Restriction Services	79
4.3.3.D Rate Table 3.4 Hunting	80
4.3.3.E Rate Table 3.5 Market Expansion Lines (MEL)	80
4.3.3.F Rate Table 3.6 Call Forward Busy and Call Forward Don't Answer	80
4.3.3.G Rate Table 3.7 Caller ID and Call Waiting - Residential	81
4.3.3.H Rate Table 3.8 Individual Feature Options	81
4.3.4 Rate Table 4: Long Distance Services	82
4.3.4.A Rate Table 4.1.1 Business Preferred Advantage <sup>SM</sup> Long Distance Packages and Overage Rates for Customers Not Served by Switch	82.1
4.3.4.A Rate Table 4.1.2 Business Preferred Advantage <sup>SM</sup> Long Distance Packages and Overage Rates for Customers Provided by Switch	82.2
Rate Table 4.1.3 Preferred Advantage <sup>®</sup> Business Flat Rate Long Distance	82.3 (T)
Rate Table 4.1.4 Reserved for future use.	82.3
Rate Table 4.1.5 Preferred Advantage <sup>®</sup> Long Distance Plus.	82.4 (T)
Rate Table 4.1.6 Preferred Advantage <sup>®</sup> Inter/Intrastate Plan Plus.	82.4.1 (N)
4.3.4.B Rate Table 4.2.1 Residential Preferred Advantage <sup>SM</sup> Long Distance Packages and Overage Rates for Customers Not Served by Switch	82.5
4.3.4.B Rate Table 4.2.2 Residential Preferred Advantage <sup>SM</sup> Long Distance Packages and Overage Rates for Customers Served by Switch	82.6
4.3.4.B Rate Table 4.2.3 Preferred Advantage <sup>®</sup> Flat Rate Long Distance	82.7 (N)
4.3.5 Rate Table 5: Preferred Advantage <sup>SM</sup> 800 Service	83
4.3.5.A Rate Table 5.1.1 Preferred Advantage <sup>®</sup> Business Flat Rate Toll Free	83 (T)
Rate Table 5.1.2 Reserved for future use.	83 (T)
Rate Table 5.1.3 Preferred Advantage <sup>®</sup> Toll Free Plus.	83.1 (N)
4.3.5.B Rate Table 5.2 Residential	83.1

REC'D APR 07 2004

**CANCELLED**

JUL 01 2004  
by HRS/11  
Public Service Commission  
MISSOURI

Missouri Public  
Service Commission

FILED MAY 26 2004

Issued: April 7, 2004

Effective: [REDACTED]

BY: David R. Conn  
Vice President and Deputy General Counsel  
6400 C Street SW, P.O. Box 3177  
Cedar Rapids, Iowa 52406

MAY 26 2004

**Missouri Public**

**TABLE OF CONTENTS (cont'd)**

**REC'D JAN 20 2004** **PAGE**

4.3.2 Rate Table 2: Optimal Metropolitan Calling Area Service . . . . . 77

4.3.3 Rate Table 3: Optional Services . . . . . 78

    4.3.3.A Rate Table 3.1 Per Use Features **Service Commission** 78

    4.3.3.B Rate Table 3.2 Directory Listing Service . . . . . 78

    4.3.3.C Rate Table 3.3 Screening and Restriction Services . . . . . 79

    4.3.3.D Rate Table 3.4 Hunting . . . . . 80

    4.3.3.E Rate Table 3.5 Market Expansion Lines (MEL) . . . . . 80

    4.3.3.F Rate Table 3.6 Call Forward Busy and Call Forward Don't Answer 80

    4.3.3.G Rate Table 3.7 Caller ID and Call Waiting - Residential . . . . . 81

    4.3.3.H Rate Table 3.8 Individual Feature Options . . . . . 81 (N)

4.3.4 Rate Table 4: Long Distance Services . . . . . 82

    4.3.4.A Rate Table 4.1.1 Business Preferred Advantage<sup>SM</sup> Long Distance  
    Packages and Overage Rates for Customers Not Served by Switch . 82.1

    4.3.4.A Rate Table 4.1.2 Business Preferred Advantage<sup>SM</sup> Long Distance  
    Packages and Overage Rates for Customers Provided by Switch . . . 82.2

    Rate Table 4.1.3 Business Preferred Advantage<sup>SM</sup> Inter/Intrastate For  
    Customers with Local Service Not Provided by Switch . . . . . 82.3

    Rate Table 4.1.4 Business Preferred Advantage<sup>SM</sup> Inter/Intrastate For  
    Customers with Local Service Provided by McLeodUSA Switch . . 82.3

    4.3.4.B Rate Table 4.2.1 Residential Preferred Advantage<sup>SM</sup> Long Distance  
    Packages and Overage Rates for Customers Not Served by Switch . 82.5

    4.3.4.B Rate Table 4.2.2 Residential Preferred Advantage<sup>SM</sup> Long Distance  
    Packages and Overage Rates for Customers Served by Switch . . . . 82.6

4.3.5 Rate Table 5: Preferred Advantage<sup>SM</sup> 800 Service . . . . . 83

    4.3.5.A Rate Table 5.1.1 Business Preferred Advantage<sup>SM</sup> Toll Free . . . . . 83

    Rate Table 5.1.2 Business Preferred Advantage<sup>SM</sup> Inter/Intra Toll Free 83

    4.3.5.B Rate Table 5.2 Residential . . . . . 83.1

**CANCELLED**

MAY 26 2004  
5 HRS 11  
Public Service Commission  
MISSOURI

Missouri Public  
Service Commission

FILED FEB 19 2004

BY: David R. Conn  
Vice President and Deputy General Counsel  
6400 C Street SW, P.O. Box 3177  
Cedar Rapids, Iowa 52406

**Missouri Public**

**TABLE OF CONTENTS (cont'd)**

		<u>PAGE</u>
4.3.2	Rate Table 2: Optimal Metropolitan Calling Area Service	77
4.3.3	Rate Table 3: Optional Services	78
4.3.3.A	Rate Table 3.1 Per Use Features	78
4.3.3.B	Rate Table 3.2 Directory Listing Service	78
4.3.3.C	Rate Table 3.3 Screening and Restriction Services	79
4.3.3.D	Rate Table 3.4 Hunting	80
4.3.3.E	Rate Table 3.5 Market Expansion Lines (MEL)	80
4.3.3.F	Rate Table 3.6 Call Forward Busy and Call Forward Don't Answer	80
4.3.3.G	Rate Table 3.7 Caller ID and Call Waiting - Residential	81 (N)
4.3.4	Rate Table 4: Long Distance Services	82
4.3.4.A	Rate Table 4.1.1 Business Preferred Advantage <sup>SM</sup> Long Distance Packages and Overage Rates for Customers Not Served by Switch	82.1
4.3.4.A	Rate Table 4.1.2 Business Preferred Advantage <sup>SM</sup> Long Distance Packages and Overage Rates for Customers Provided by Switch	82.2
	Rate Table 4.1.3 Business Preferred Advantage <sup>SM</sup> Inter/Intrastate For Customers with Local Service Not Provided by Switch	82.3
	Rate Table 4.1.4 Business Preferred Advantage <sup>SM</sup> Inter/Intrastate For Customers with Local Service Provided by McLeodUSA Switch	82.3
4.3.4.B	Rate Table 4.2.1 Residential Preferred Advantage <sup>SM</sup> Long Distance Packages and Overage Rates for Customers Not Served by Switch	82.5
4.3.4.B	Rate Table 4.2.2 Residential Preferred Advantage <sup>SM</sup> Long Distance Packages and Overage Rates for Customers Served by Switch	82.6
4.3.5	Rate Table 5: Preferred Advantage <sup>SM</sup> 800 Service	83
4.3.5.A	Rate Table 5.1.1 Business Preferred Advantage <sup>SM</sup> Toll Free	83
	Rate Table 5.1.2 Business Preferred Advantage <sup>SM</sup> Inter/Intra Toll Free	83
4.3.5.B	Rate Table 5.2 Residential	83.1

**CANCELLED**

FEB 19 2004  
By 5<sup>th</sup> RS 11  
Public Service Commission  
MISSOURI

Issued: October 16, 2003

Effective: November 15, 2003

BY: David R. Conn  
Vice President and Deputy General Counsel  
6400 C Street SW, P.O. Box 3177  
Cedar Rapids, Iowa 52406

**Missouri Public  
Service Commission**

**FILED NOV 15 2003**

Missouri Public  
Service Commission

TABLE OF CONTENTS (cont'd)

REC'D JUL 17 2003 PAGE 77

4.3.2 Rate Table 2: Optimal Metropolitan Calling Area Service . . . . . 77

4.3.3 Rate Table 3: Optional Services . . . . . 78

4.3.3.A Rate Table 3.1 Per Use Features . . . . . 78

4.3.3.B Rate Table 3.2 Directory Listing Service . . . . . 78

4.3.3.C Rate Table 3.3 Screening and Restriction Services . . . . . 79

4.3.3.D Rate Table 3.4 Hunting . . . . . 80

4.3.3.E Rate Table 3.5 Market Expansion Lines (MEL) . . . . . 80

4.3.3.F Rate Table 3.6 Call Forward Busy and Call Forward Don't Answer 80 (N)

4.3.3.G Rate Table 3.7 Reserved for future use . . . . . 81 (N)

4.3.4 Rate Table 4: Long Distance Services . . . . . 82

4.3.4.A Rate Table 4.1.1 Business Preferred Advantage<sup>SM</sup> Long Distance  
Packages and Overage Rates for Customers Not Served by Switch 82.1

4.3.4.A Rate Table 4.1.2 Business Preferred Advantage<sup>SM</sup> Long Distance  
Packages and Overage Rates for Customers Provided by Switch . . 82.2

Rate Table 4.1.3 Business Preferred Advantage<sup>SM</sup> Inter/Intrastate For  
Customers with Local Service Not Provided by Switch . . . . . 82.3

Rate Table 4.1.4 Business Preferred Advantage<sup>SM</sup> Inter/Intrastate For  
Customers with Local Service Provided by McLeodUSA Switch . 82.3

4.3.4.B Rate Table 4.2.1 Residential Preferred Advantage<sup>SM</sup> Long Distance  
Packages and Overage Rates for Customers Not Served by Switch 82.5

4.3.4.B Rate Table 4.2.2 Residential Preferred Advantage<sup>SM</sup> Long Distance  
Packages and Overage Rates for Customers Served by Switch . . . 82.6

4.3.5 Rate Table 5: Preferred Advantage<sup>SM</sup> 800 Service . . . . . 83

4.3.5.A Rate Table 5.1.1 Business Preferred Advantage<sup>SM</sup> Toll Free . . . . . 83

Rate Table 5.1.2 Business Preferred Advantage<sup>SM</sup> Inter/Intra Toll Free 83

4.3.5.B Rate Table 5.2 Residential . . . . . 83.1

(Moved to Sheet No. 11.1 due to space limitations.)

**CANCELLED**

NOV 15 2003  
4th RS 11  
Missouri Public Service Commission  
MISSOURI

(M)  
-----  
(M)

Issued: July 17, 2003

Effective: August 16, 2003

BY: David R. Conn  
Vice President and Deputy General Counsel  
6400 C Street SW, P.O. Box 3177  
Cedar Rapids, Iowa 52406

Missouri Public  
Service Commission

FILED AUG 16 2003

Missouri Public  
Service Commission

TABLE OF CONTENTS (cont'd)

REC'D APR 10 2003

4.3.2	Rate Table 2: Optimal Metropolitan Calling Area Service	77
4.3.3	Rate Table 3: Optional Services	78
4.3.3.A	Rate Table 3.1 Per Use Features	78
4.3.3.B	Rate Table 3.2 Directory Listing Service	78
4.3.3.C	Rate Table 3.3 Screening and Restriction Services	79
4.3.3.D	Rate Table 3.4 Hunting	80
4.3.3.E	Rate Table 3.5 Market Expansion Lines (MEL)	80
4.3.4	Rate Table 4: Long Distance Services	82
4.3.4.A	Rate Table 4.1.1 Business Preferred Advantage <sup>SM</sup> Long Distance Packages and Overage Rates for Customers Not Served by Switch	82.1
4.3.4.A	Rate Table 4.1.2 Business Preferred Advantage <sup>SM</sup> Long Distance Packages and Overage Rates for Customers Provided by Switch	82.2
	Rate Table 4.1.3 Business Preferred Advantage <sup>SM</sup> Inter/Intrastate For Customers with Local Service Not Provided by Switch	82.3
	Rate Table 4.1.4 Business Preferred Advantage <sup>SM</sup> Inter/Intrastate For Customers with Local Service Provided by McLeodUSA Switch	82.3
4.3.4.B	Rate Table 4.2.1 Residential Preferred Advantage <sup>SM</sup> Long Distance Packages and Overage Rates for Customers Not Served by Switch	82.5
4.3.4.B	Rate Table 4.2.2 Residential Preferred Advantage <sup>SM</sup> Long Distance Packages and Overage Rates for Customers Served by Switch	82.6
4.3.5	Rate Table 5: Preferred Advantage <sup>SM</sup> 800 Service	83
4.3.5.A	Rate Table 5.1.1 Business Preferred Advantage <sup>SM</sup> Toll Free	83
	Rate Table 5.1.2 Business Preferred Advantage <sup>SM</sup> Inter/Intra Toll Free	83
4.3.5.B	Rate Table 5.2 Residential	83.1
4.3.6	Rate Table 6: Preferred Advantage <sup>SM</sup> Calling Card	84
4.3.7	Rate Table 7: Local T1/PRI ISDN	86
4.3.8	Rate Table 8: PS/ALI	104
4.3.9	Rate Table 9: Directory Assistance Service	105
4.3.10	Rate Table 10: Conference Calling Service	106
4.3.11	Rate Table 11: Operator Services	107
4.3.12	Rate Table 12: Operator Services to Payphones	109
4.4.13	Rate Table 13: Intercept Services	<b>CANCELLED</b> 110
4.4.14	Rate Table 14: Reserved for Future Use	111
4.4.15	Rate Table 15: Plexar® I	112
4.4.16	Rate Table 16: Plexar® II	117
4.4.17	Rate Table 17: Term and Volume Discount	155 (N)
5.0	Service Areas	156
5.1	Rate Group/CLLI Lists	156
5.2	Exchange Access Line (List of Exchanges by Rate Group)	166
6.0	Grandfathered Services/Products	169
6.1	Exchanges for Grandfathered Residential Local Services	169
6.2	Grandfathered Services and Products	170

AUG 16 2003

By 3rd RS II

Public Service Commission  
MISSOURI

Issued: April 10, 2003

Effective: May 10, 2003

BY: David R. Conn  
Vice President and Deputy General Counsel  
6400 C Street SW, P.O. Box 3177  
Cedar Rapids, Iowa 52406

Missouri Public  
Service Commission

FILED MAY 10 2003

Missouri Public  
Service Commission

TABLE OF CONTENTS (cont'd)

REC'D MAR 11 2003 PAGE 3

4.3.2	Rate Table 2: Optimal Metropolitan Calling Area Service	77	(M)
4.3.3	Rate Table 3: Optional Services	78	
4.3.3.A	Rate Table 3.1 Per Use Features	78	
4.3.3.B	Rate Table 3.2 Directory Listing Service	78	(M)
4.3.3.C	Rate Table 3.3 Screening and Restriction Services	79	
4.3.3.D	Rate Table 3.4 Hunting	80	
4.3.3.E	Rate Table 3.5 Market Expansion Lines (MEL)	80	
4.3.4	Rate Table 4: Long Distance Services	82	
4.3.4.A	Rate Table 4.1.1 Business Preferred Advantage <sup>SM</sup> Long Distance Packages and Overage Rates for Customers Not Served by Switch	82.1	(T) (N)
4.3.4.A	Rate Table 4.1.2 Business Preferred Advantage <sup>SM</sup> Long Distance Packages and Overage Rates for Customers Provided by Switch	82.2	(N)
	Rate Table 4.1.3 Business Preferred Advantage <sup>SM</sup> Inter/Intrastate For Customers with Local Service Not Provided by Switch	82.3	(N)
	Rate Table 4.1.4 Business Preferred Advantage <sup>SM</sup> Inter/Intrastate For Customers with Local Service Provided by McLeodUSA Switch	82.3	(N)
4.3.4.B	Rate Table 4.2.1 Residential Preferred Advantage <sup>SM</sup> Long Distance Packages and Overage Rates for Customers Not Served by Switch	82.5	(T) (N)
4.3.4.B	Rate Table 4.2.2 Residential Preferred Advantage <sup>SM</sup> Long Distance Packages and Overage Rates for Customers Served by Switch	82.6	(N)
4.3.5	Rate Table 5: Preferred Advantage <sup>SM</sup> 800 Service	83	(T)
4.3.5.A	Rate Table 5.1.1 Business Preferred Advantage <sup>SM</sup> Toll Free	83	(T)
	Rate Table 5.1.2 Business Preferred Advantage <sup>SM</sup> Inter/Intra Toll Free	83	(N)
4.3.5.B	Rate Table 5.2 Residential	83.1	
4.3.6	Rate Table 6: Preferred Advantage <sup>SM</sup> Calling Card	84	
4.3.7	Rate Table 7: Local T1/PRI ISDN	86	
4.3.8	Rate Table 8: PS/ALI	104	
4.3.9	Rate Table 9: Directory Assistance Service	105	
4.3.10	Rate Table 10: Conference Calling Service	106	
4.3.11	Rate Table 11: Operator Services	107	
4.3.12	Rate Table 12: Operator Services to Payphones	109	
4.4.13	Rate Table 13: Intercept Services	110	
4.4.14	Rate Table 14: Reserved for Future Use	111	
4.4.15	Rate Table 15: Plexar® I	117	
4.4.16	Rate Table 16: Plexar® II	117	
5.0	Service Areas	156	
5.1	Rate Group/CLLI Lists	156	
5.2	Exchange Access Line (List of Exchanges by Rate Group)	166	
6.0	Grandfathered Services/Products	169	
6.1	Exchanges for Grandfathered Residential Local Services	169	
6.2	Grandfathered Services and Products	170	

**CANCELLED**

MAY 10 2003  
By [Signature] P.S.C. I  
Public Service Commission  
MISSOURI

**TABLE OF CONTENTS** (cont'd) **Missouri Public**

	<u>Page</u>
4.3 Rate Tables	70
4.3.1 Rate Table 1: Local Service Packages	70
4.3.1.A Rate Table 1.1 Business Packages	70
4.3.1.A Rate Table 1.2 Residential Packages	74
4.3.2 Rate Table 2: Optimal Metropolitan Calling Area Service	77
4.3.3 Rate Table 3: Optional Services	78
4.3.3.A Rate Table 3.1 Per Use Features	78
4.3.3.B Rate Table 3.2 Directory Listing Service	78
4.3.3.C Rate Table 3.3 Screening and Restriction Services	79
4.3.3.D Rate Table 3.4 Hunting	80
4.3.3.E Rate Table 3.5 Market Expansion Lines (MEL)	80
4.3.4 Rate Table 4: Long Distance Services	82
4.3.4.A Rate Table 4.1 Business Preferred Advantage <sup>SM</sup> Long Distance Packages and Overage Rates	82
4.3.4.B Rate Table 4.2 Residential Preferred Advantage <sup>SM</sup> Long Distance Packages and Overage Rates	83
4.3.5 Rate Table 5: Preferred Advantage <sup>SM</sup> 800 Service	83
4.3.5.A Rate Table 5.1 Business	83
4.3.5.B Rate Table 5.2 Residential	83
4.3.6 Rate Table 6: Preferred Advantage <sup>SM</sup> Calling Card	84
4.3.7 Rate Table 7: Local T1/PRI ISDN	86
4.3.8 Rate Table 8: PS/ALI	104
4.3.9 Rate Table 9: Directory Assistance Service	105
4.3.10 Rate Table 10: Conference Calling Service	106
4.3.11 Rate Table 11: Operator Services	107
4.3.12 Rate Table 12: Operator Services to Payphones	109
4.4.13 Rate Table 13: Intercept Services	110
4.4.14 Rate Table 14: Reserved for Future Use	111
4.4.15 Rate Table 15: Plexar® I	112
4.4.16 Rate Table 16: Plexar® II	117
5.0 Service Areas	156
5.1 Rate Group/CLLI Lists	156
5.2 Exchange Access Line (List of Exchanges by Rate Group)	166
6.0 Grandfathered Services/Products	169
6.1 Exchanges for Grandfathered Residential Local Services	169
6.2 Grandfathered Services and Products	70

REC'D NOV 13 2002

Service Commission

CANCELLED

APR 10 2003

By *[Signature]*  
Public Service Commission  
MISSOURI

Missouri Public Service Commission

FILED DEC 27 2002

**TABLE OF CONTENTS (cont'd)**

	<u>PAGE</u>
4.3.6 Rate Table 6: Preferred Advantage <sup>SM</sup> Calling Card .....	84
4.3.7 Rate Table 7: Local T1/PRI ISDN .....	86
4.3.7.A Dedicated Local Preferred T1 Service .....	86
4.3.7.B Dedicated Local PRI Service .....	89
4.3.7.C Reserved .....	92 (T)
4.3.7.D Reserved .....	93 (T)
4.3.7.E Rate Table 7.5 Preferred Advantage <sup>SM</sup> Integrated Access Trunk ..	103
4.3.7.F Rate Table 7.6 Preferred Advantage <sup>SM</sup> Integrated Access Line ...	103.5
4.3.8 Rate Table 8: PS/ALI .....	104
4.3.9 Rate Table 9: Directory Assistance Service .....	105
4.3.10 Rate Table 10: Conference Calling Service .....	106
4.3.11 Rate Table 11: Operator Services .....	107
4.3.12 Rate Table 12: Operator Services to Payphones .....	109
4.3.13 Rate Table 13: Intercept Services .....	110
4.3.14 Rate Table 14: Reserved for Future Use .....	111
4.3.15 Rate Table 15: Plexar® I .....	112
4.3.16 Rate Table 16: Plexar® II .....	117
4.3.17 Rate Table 17: Term and Volume Discount .....	155
4.4 Rate Promotions .....	155.1 (N)
5.0 Service Areas .....	156
5.1 Rate Group/CLLI Lists .....	156
5.2 Exchange Access Line (List of Exchanges by Rate Group) .....	166
6.0 Grandfathered Services/Products .....	169
6.1 Exchanges for Grandfathered Residential Local Services .....	169
6.2 Grandfathered Services and Products .....	170
7.0 Wholesale Services .....	239

Issued: May 27, 2004

Effective: July 1, 2004

BY: David R. Conn  
 Vice President and Deputy General Counsel  
 6400 C Street SW, P.O. Box 3177



**TABLE OF CONTENTS (cont'd) | Missouri Public**

**PAGE**

4.3.6	Rate Table 6: Preferred Advantage <sup>SM</sup> Calling Card	84
4.3.7	Rate Table 7: Local T1/PRI ISDN	86
4.3.7.A	Dedicated Local Preferred T1 Service	86
4.3.7.B	Dedicated Local PRI Service	89
4.3.7.C	Reserved	
4.3.7.D	Reserved	
4.3.7.E	Rate Table 7.5 Preferred Advantage <sup>SM</sup> Integrated Access Trunk	103
4.3.7.F	Rate Table 7.6 Preferred Advantage <sup>SM</sup> Integrated Access Line	103.5
4.3.8	Rate Table 8: PS/ALI	104
4.3.9	Rate Table 9: Directory Assistance Service	105
4.3.10	Rate Table 10: Conference Calling Service	106
4.3.11	Rate Table 11: Operator Services	107
4.3.12	Rate Table 12: Operator Services to Payphones	109
4.4.13	Rate Table 13: Intercept Services	110
4.4.14	Rate Table 14: Reserved for Future Use	111
4.4.15	Rate Table 15: Plexar <sup>®</sup> I	112
4.4.16	Rate Table 16: Plexar <sup>®</sup> II	117
4.4.17	Rate Table 17: Term and Volume Discount	155
5.0	Service Areas	156
5.1	Rate Group/CLLI Lists	156
5.2	Exchange Access Line (List of Exchanges by Rate Group)	166
6.0	Grandfathered Services/Products	169
6.1	Exchanges for Grandfathered Residential Local Services	169
6.2	Grandfathered Services and Products	170
7.0	Wholesale Services	245 (T)

REC'D APR 07 2004

Service Commission

**CANCELLED**  
JUL 01 2004  
By, SAHRS/11.1  
Public Service Commission  
MISSOURI

Missouri Public  
Service Commission

FILED MAY 26 2004

Issued: April 7, 2004

Effective: [REDACTED]

BY: David R. Conn  
Vice President and Deputy General Counsel  
6400 C Street SW, P.O. Box 3177  
Cedar Rapids, Iowa 52406

MAY 26 2004

**Missouri Public**

TABLE OF CONTENTS (cont'd)

REC'D APR 29 2004

PAGE

**Service Commission**

4.3.6	Rate Table 6: Preferred Advantage <sup>SM</sup> Calling Card .....	84
4.3.7	Rate Table 7: Local T1/PRI ISDN .....	86
4.3.7.A	Dedicated Local Preferred T1 Service .....	86
4.3.7.B	Dedicated Local PRI Service .....	89
4.3.7.C	Reserved .....	
4.3.7.D	Reserved .....	
4.3.7.E	Rate Table 7 .....	
4.3.7.F	Rate Table 7 .....	
4.3.8	Rate Table 8: PS .....	103
4.3.9	Rate Table 9 .....	104
4.3.10	Rate Table 10 .....	105
4.3.11	Rate Table 11 .....	106
4.3.12	Rate Table 12 .....	107
4.4.13	Rate Table 13 .....	109
4.4.14	Rate Table 14 .....	110
4.4.15	Rate Table 15 .....	111
4.4.16	Rate Table 16 .....	112
4.4.17	Rate Table 17 .....	117
5.0	Service Areas .....	155
5.1	Rate Group/CLLI List .....	156
5.2	Exchange Access Line (A) .....	166
6.0	Grandfathered Services/Products .....	169
6.1	Exchanges for Grandfathered Services .....	169
6.2	Grandfathered Services and Products .....	170
7.0	Wholesale Services .....	239 (N)

*This page was  
withdrawn by Co.  
before EOP. date  
SEE CASE NO.  
CT-2004-0497*

**CANCELLED**

MAY 26 2004  
3rd PRS 11.1  
Public Service Commission  
MISSOURI

Missouri Public  
Service Commission  
CT-2004-0574  
FILED MAY 13 2004

**TABLE OF CONTENTS (cont'd)**

	<b>Missouri Public</b>	<u>PAGE</u>
4.3.6	Rate Table 6: Preferred Advantage <sup>SM</sup> Calling Card .....	84
4.3.7	Rate Table 7: Local T1/PRI ISDN .....	86
4.3.7.A	Dedicated Local Preferred T1 Service .....	86 (T)
4.3.7.B	Dedicated Local PRI Service .....	89 (T)
4.3.7.C	Reserved .....	(T)
4.3.7.D	Reserved .....	(T)
4.3.7.E	Rate Table 7.5 Preferred Advantage <sup>SM</sup> Integrated Access Trunk ...	103
4.3.7.F	Rate Table 7.6 Preferred Advantage <sup>SM</sup> Integrated Access Line ...	103.5
4.3.8	Rate Table 8: PS/ALI .....	104
4.3.9	Rate Table 9: Directory Assistance Service .....	105
4.3.10	Rate Table 10: Conference Calling Service .....	106
4.3.11	Rate Table 11: Operator Services .....	107
4.3.12	Rate Table 12: Operator Services to Payphones .....	109
4.4.13	Rate Table 13: Intercept Services .....	110
4.4.14	Rate Table 14: Reserved for Future Use .....	111
4.4.15	Rate Table 15: Plexar® I .....	112
4.4.16	Rate Table 16: Plexar® II .....	117
4.4.17	Rate Table 17: Term and Volume Discount .....	155
5.0	Service Areas .....	156
5.1	Rate Group/CLLI Lists .....	156
5.2	Exchange Access Line (List of Exchanges by Rate Group) .....	166
6.0	Grandfathered Services/Products .....	169
6.1	Exchanges for Grandfathered Residential Local Services .....	169
6.2	Grandfathered Services and Products .....	170

REC'D JAN 20 2004

Service Commission

**CANCELLED**

MAY 13 2004  
3rd RS 11.1  
Public Service Commission  
MISSOURI

Missouri Public  
Service Commission

FILED FEB 19 2004

BY: David R. Conn  
Vice President and Deputy General Counsel  
6400 C Street SW, P.O. Box 3177  
Cedar Rapids, Iowa 52406

**Missouri Public**

**TABLE OF CONTENTS (cont'd)**

REC'D AUG 01 2003 PAGE

4.3.6	Rate Table 6: Preferred Advantage <sup>SM</sup> Calling Card	84	Service Commission
4.3.7	Rate Table 7: Local T1/PRI ISDN	86	
4.3.7.1	Local T1-St. Louis and Springfield	86	(T)
4.3.7.2	DID Services	88	
4.3.7.3	ISDN Services	91	
4.3.7.4	Digital Link Services – MegaLink II <sup>R</sup>	97	
4.3.7.E	Rate Table 7.5 Preferred Advantage <sup>SM</sup> Integrated Access Trunk	103	
4.3.7.F	Rate Table 7.6 Preferred Advantage <sup>SM</sup> Integrated Access Line	103.5	(T)
4.3.8	Rate Table 8: PS/ALI	104	
4.3.9	Rate Table 9: Directory Assistance Service	105	
4.3.10	Rate Table 10: Conference Calling Service	106	
4.3.11	Rate Table 11: Operator Services	107	
4.3.12	Rate Table 12: Operator Services to Payphones	109	
4.4.13	Rate Table 13: Intercept Services	110	
4.4.14	Rate Table 14: Reserved for Future Use	111	
4.4.15	Rate Table 15: Plexar® I	112	
4.4.16	Rate Table 16: Plexar® II	117	
4.4.17	Rate Table 17: Term and Volume Discount	155	
5.0	Service Areas	156	
5.1	Rate Group/CLLI Lists	156	
5.2	Exchange Access Line (List of Exchanges by Rate Group)	166	
6.0	Grandfathered Services/Products	169	
6.1	Exchanges for Grandfathered Residential Local Services	169	
6.2	Grandfathered Services and Products	170	

**CANCELLED**

FEB 19 2004  
By *2nd RS 11.1*  
Public Service Commission  
MISSOURI

Missouri Public  
Service Commission

FILED SEP 15 2003

Issued: August 1, 2003

Effective: ~~August 15, 2003~~

BY: David R. Conn  
Vice President and Deputy General Counsel  
6400 C Street SW, P.O. Box 3177  
Cedar Rapids, Iowa 52406

SEP 15 2003

TABLE OF CONTENTS (cont'd)

Missouri Public  
Service Commission

REC'D JUL. 14 2003

4.3.6	Rate Table 6: Preferred Advantage <sup>SM</sup> Calling Card .....	84	(M)
4.3.7	Rate Table 7: Local T1/PRI ISDN .....	86	
4.3.8	Rate Table 8: PS/ALI .....	104	
4.3.9	Rate Table 9: Directory Assistance Service .....	105	
4.3.10	Rate Table 10: Conference Calling Service .....	106	
4.3.11	Rate Table 11: Operator Services .....	107	
4.3.12	Rate Table 12: Operator Services to Payphones .....	109	
4.4.13	Rate Table 13: Intercept Services .....	110	
4.4.14	Rate Table 14: Reserved for Future Use .....	111	
4.4.15	Rate Table 15: Plexar® I .....	112	
4.4.16	Rate Table 16: Plexar® II .....	117	
4.4.17	Rate Table 17: Term and Volume Discount .....	155	
5.0	Service Areas .....	156	
5.1	Rate Group/CLLI Lists .....	156	
5.2	Exchange Access Line (List of Exchanges by Rate Group) .....	166	
6.0	Grandfathered Services/Products .....	169	
6.1	Exchanges for Grandfathered Residential Local Services .....	169	
6.2	Grandfathered Services and Products .....	170	(M)

**CANCELLED**

SEP 15 2003  
By 1st RS 11.1  
Public Service Commission  
MISSOURI

Issued: July 17, 2003

Effective: August 16, 2003

BY: David R. Conn  
Vice President and Deputy General Counsel  
6400 C Street SW, P.O. Box 3177  
Cedar Rapids, Iowa 52406

Missouri Public  
Service Commission

FILED AUG 16 2003

---

0.0 Application and Scope of Tariff

0.1 Application

This tariff contains the rates and regulations applicable to local exchange services provided by McLeodUSA between and among points within the State of Missouri. Currently, in the state of Missouri, McLeodUSA offers local exchange services to business customers only. Residential products that McLeodUSA currently maintains for the Residential customers on McLeodUSA service are located in the 'Grandfathered' section, 6.0, of this tariff.

0.2 Scope

McLeodUSA's services are provided subject to the availability of facilities and subject to the terms and conditions of this tariff. All services within the jurisdiction of the Commission provided by McLeodUSA between and among points in Missouri are governed by this tariff.

0.3 Interconnection with Other Carriers

Service provided by McLeodUSA may be connected with services or facilities of other carriers or may be provided over facilities provided by carriers other than McLeodUSA. However, service provided by McLeodUSA is not a part of a joint undertaking with any other carrier providing telecommunications channels, facilities, or services.

---

Issued: November 13, 2002

Effective: ~~December 13, 2002~~

BY: David R. Conn  
Vice President and Deputy General Counsel  
6400 C Street SW, P.O. Box 3177  
Cedar Rapids, Iowa 52406

December 27, 2002

---

1.0 Explanation of Terms and Abbreviations

1.1 Definitions of Terms

Advanced In-Only Trunk with DID and Hunting

In only trunk with Direct-Inward-Dialing (DID) feature. Requires a DID trunk circuit termination.

Advanced Out-Only Trunk with Answer Supervision

Out-only trunk with supervision feature. This feature passes answer back signaling from the central office switch to the customer's PBX when a PBX call has been either completed or answered.

Advanced Two-Way Trunk with DID, Hunting and Answer Supervision

Two-way trunk with DID and answer supervision features. Requires a DID trunk circuit termination.

Authorization Code

A numerical code, one or more of which is available to Customer to enable it to access McLeodUSA's network, and which are used by McLeodUSA to prevent unauthorized access to its facilities and to identify Customer for billing purposes.

Basic In-Only

One-way trunk which allows traffic from the central office switch to be transmitted to the PBX.

Basic Out-Only

One-way trunk which only allows traffic originating in the PBX to be transmitted to the central switch.

---

Issued: November 13, 2002

Effective: ~~December 13, 2002~~

BY: David R. Conn  
Vice President and Deputy General Counsel  
6400 C Street SW, P.O. Box 3177  
Cedar Rapids, Iowa 52406

December 27, 2002

1.0 Explanation of Terms and Abbreviations (cont'd)

1.1 Definitions of Terms (cont'd)

Basic Two-Way

Trunk which allows traffic originating in the PBX to be transmitted to the central office switch.

Bit

The smallest unit of information in the binary system of notation.

Calling Card

A billing arrangement by which the charge for a call may be charged to an authorized calling card account.

Calls

Telephone messages completed by Customers.

Central Office

A unit of the RBOC's system that provides service to the general public and has the necessary equipment and operating arrangements for terminating and interconnecting Customer lines and trunks or trunks only. More than one (1) central office may occupy a building.

Charges

Monthly recurring and nonrecurring amounts billed to Customers for services.

Commission

Missouri State Public Service Commission.

Issued: November 13, 2002

Effective: ~~December 13, 2002~~

BY: David R. Conn  
Vice President and Deputy General Counsel  
6400 C Street SW, P.O. Box 3177  
Cedar Rapids, Iowa 52406

December 27, 2002



1.0 Explanation of Terms and Abbreviations (cont'd)

1.1 Definitions of Terms (cont'd)

Customer

Any person, firm, association, corporation, agency of the federal, state, or local government, or legal entity responsible by law for payment of rates and charges and for compliance with the regulations of McLeodUSA.

Customer Contract

A written agreement between the Customer and McLeodUSA containing or referring to the rates and regulations applicable to the service being provided.

Customer Premises Equipment

All terminal equipment normally used on the Customer's premises. This equipment may be Customer-owned, or may be owned by McLeodUSA or another supplier and leased to the Customer.

Delinquent or Delinquency

An account for which an uncontested bill or payment agreement for regulated services has not been paid in full on or before the last day for timely payment. This term may also apply to a contested bill for which the Commission finds the Customer's complaint to be without merit.

DID

(Direct Inward Dialing) is a special trunking arrangement which permits incoming calls from the exchange network to reach a specific PBX station directly without an attendant's assistance.

Issued: November 13, 2002

Effective: ~~December 13, 2002~~

BY: David R. Conn  
Vice President and Deputy General Counsel  
6400 C Street SW, P.O. Box 3177  
Cedar Rapids, Iowa 52406

December 27, 2002

1.0 Explanation of Terms and Abbreviations (cont'd)

1.1 Definitions of Terms (cont'd)

Disconnect or Disconnection

The disabling of circuitry to prevent outgoing and/or incoming calls.

Due Date

The last day for payment of a bill without unpaid amounts being considered delinquent or subject to additional collection efforts. The due date may be designated by "due by," "pay by," "if paid by," or other such language on the Customer's bill.

Exchange

A unit established for the administration of local communication services.

Exchange Service

A local communications service furnished by means of local exchange plant and facilities.

Extended Area Service or EAS

Telephone service, offered at a flat local rate, between customers located within an exchange area and all customers in an additional exchange area or areas.

Flat Rate Service

An exchange service for which a specified rate is charged, regardless of the amount of local usage.

Fraud

An attempt to procure or retain service by supplying misleading or deliberately inaccurate information, or by untruthful or unlawful means, including supplying false information on an application for service. There will be a presumption of fraud in cases where the customer's actual usage for a month, or its pro-rata usage for a partial month, is more than three times the customer's estimated usage (or the pro-rata share of estimated usage) as supplied by the customer at the time of application (which may be revised by customer based on actual experience upon notification to the Company), and that usage is in excess of \$500. In such cases, the customer may be contacted to notify the customer of the usage levels, and to discuss the reasons for the usage levels. In such cases, restrictions may be imposed upon further usage unless satisfactory payment arrangements are made.

Issued: November 13, 2002

Effective: ~~December 13, 2002~~

BY: David R. Conn  
Vice President and Deputy General Counsel  
6400 C Street SW, P.O. Box 3177  
Cedar Rapids, Iowa 52406  
December 27, 2002

1.0 Explanation of Terms and Abbreviations (cont'd)

1.1 Definitions of Terms (cont'd)

Incumbent Local Exchange Carrier or Incumbent Carrier

The local exchange carrier that has Section 251(c) obligations under the federal Telecommunications Act.

Individual Case Basis

A rate, charge, or condition of the tariff as determined by individual circumstances.

Inside Station Wiring or Inside Wiring

Wiring on the premises beyond the demarcation point.

Interexchange Service

The provision of intrastate telecommunications services and facilities between local exchanges, excluding EAS.

InterLATA Service

The completion of calls between Local Access and Transport Areas.

IntraLATA Service

The completion of calls between points within the boundaries of a Local Access and Transport Area.

Kbps

Kilobits per second, denotes thousands of bits per second.

Local Access and Transport Area or LATA

A geographic area within which Bell Operating Companies are permitted to offer interexchange service. These areas were established as a result of the break-up of the former Bell System.

Local Exchange Utility or Local Utility

A telephone utility that provides local service under a tariff filed with the Commission. The utility may also provide other services and facilities.

Local Service

Telephone service furnished between points located within an area where there is no toll charge. Unless otherwise specified, local calling areas in this tariff shall be the same as the local calling areas of the incumbent carrier.

Issued: November 13, 2002

Effective: ~~December 13, 2002~~

BY: David R. Conn  
Vice President and Deputy General Counsel  
6400 C Street SW, P.O. Box 3177  
Cedar Rapids, Iowa 52406

December 27, 2002

---

1.0 Explanation of Terms and Abbreviations (cont'd)

1.1 Definitions of Terms (cont'd)

Mbps

Megabits, denotes millions of bits per second.

MCA

Metropolitan Calling Area

McLeodUSA

McLeodUSA Telecommunications Services, Inc.

McLeodUSA Switch

A local switch owned and operated by McLeodUSA. In the pricing tables, service identified as being provided via "McLeodUSA Switch" or "On Switch" is provided using (T) a switch port from the McLeodUSA Class 5 Local switch in combination with a local (T) loop leased from the incumbent carrier.

Message

A telephone call made by a Customer.

Month

For billing purposes, a month is considered to have thirty (30) days.

Network Elements

Elements of the incumbent carrier network leased by McLeodUSA pursuant to an interconnection agreement or approved wholesale tariffs. In the pricing tables, service identified as being provided via "Network Elements" is provided using a combination of network elements.

Number of Digits Sent

The number of digits of the telephone number sent from the Central Office to the telephone system for interpretation and routing to the end user. Typically a function of DID.

Operator

An automated or live operator.

Point of Presence (or POP)

The location in McLeodUSA's system where local access facilities connect to an interexchange carrier's network.

---

Issued: March 11, 2003

Effective: April 10, 2003

BY: David R. Conn  
Vice President and Deputy General Counsel  
6400 C Street SW, P.O. Box 3177  
Cedar Rapids, Iowa 52406

**Missouri Public**

1.0 Explanation of Terms and Abbreviations (cont'd)

REC'D NOV 13 2002

1.1 Definitions of Terms (cont'd)

Mbps  
Megabits, denotes millions of bits per second.

Service Commission

**CANCELLED**

MCA  
Metropolitan Calling Area

McLeodUSA  
McLeodUSA Telecommunications Services, Inc.

APR 10 2003  
By *LSRS 18*  
Public Service Commission  
MISSOURI

McLeodUSA Switch  
A local switch owned and operated by McLeodUSA. In the pricing tables, service identified as being provided via "McLeodUSA Switch" is provided using a switch port from the McLeodUSA Switch in combination with a local loop leased from the incumbent carrier.

Message  
A telephone call made by a Customer.

Month  
For billing purposes, a month is considered to have thirty (30) days.

Network Elements  
Elements of the incumbent carrier network leased by McLeodUSA pursuant to an interconnection agreement or approved wholesale tariffs. In the pricing tables, service identified as being provided via "Network Elements" is provided using a combination of network elements.

Number of Digits Sent  
The number of digits of the telephone number sent from the Central Office to the telephone system for interpretation and routing to the end user. Typically a function of DID.

Operator  
An automated or live operator.

Point of Presence (or POP)  
The location in McLeodUSA's system where local access facilities connect to an interexchange carrier's network.

Missouri Public  
Service Commission

**FILED DEC 27 2002**

Issued: November 13, 2002

Effective: December 13, 2002

BY: David R. Conn  
Vice President and Deputy General Counsel  
6400 C Street SW, P.O. Box 3177  
Cedar Rapids, Iowa 52406

**DEC 27 2002**

---

**1.0 Explanation of Terms and Abbreviations (cont'd)****1.1 Definitions of Terms (cont'd)****Port**

A connection to McLeodUSA's switching network with one or more voice grade communications channels, each with a unique network address (telephone number), dedicated to the Customer. Each port is equipped with a Terminal Interface.

**Premise Visit Charge**

This charge applies when a technician is dispatched for Premise Work. This charge (T) could be in addition to the Schedule I Schedule II or Schedule III charges for time and labor. This charge also applies if a technician is dispatched to the customer location and cannot gain access to the customer premises at the scheduled time. (T)

**Premise Work**

Any work done on the Customer's side of the network interface device.

**Premises**

The space occupied by a Customer or authorized user in a building or buildings or contiguous property (except railroad rights-of-way, etc.) not separated by a highway.

**Public Safety Answering Point**

A communications facility operated on a twenty-four (24) hour basis and serving participating jurisdictions that initially receives 911 calls and either directly dispatches emergency response services or relays the calls to the appropriate public safety agency.

**Rates**

The usage amounts billed to customers for regulated services and/or equipment.

**Re-routing of numbers**

Provides the option of re-directing telephone numbers from one T1 facility to another or from other local lines to the T1 facility. Typically utilized with DID trunking service.

**Schedule I**

Rates associated with Premise Work done during normal business hours.

**Schedule II**

Rates associated with Premise Work done after business hours and all day on Saturday.

**Schedule III**

Rates associated with Premise Work done on Sundays and holidays. Holidays include New Year's Day, Washington's Birthday, Memorial Day, Independence Day, Labor Day, Veteran's Day, Thanksgiving Day, and Christmas Day.

---

Issued: February 5, 2003

Effective: March 7, 2003

BY: David R. Conn  
Vice President and Deputy General Counsel  
6400 C Street SW, P.O. Box 3177  
Cedar Rapids, Iowa 52406

**CANCELLED**

**Missouri Public  
Service Commission**

1.0 Explanation of Terms and Abbreviations (cont'd)

1.1 Definitions of Terms (cont'd)

MAR 07 2003  
By 2nd RS 19  
Public Service Commission  
MISSOURI

REC'D JAN 03 2003

Port

A connection to McLeodUSA's switching network with one or more voice grade communications channels, each with a unique network address (telephone number), dedicated to the Customer. Each port is equipped with a Terminal Interface.

Premise Visit Charge

This charge will be applied in all situations when a technician is dispatched and either no trouble is found on the network side of the demarcation point, or, the technician cannot gain access to the customer premises in order to isolate the trouble. (N)

Premise Work

Any work done on the Customer's side of the network interface device.

Premises

The space occupied by a Customer or authorized user in a building or buildings or contiguous property (except railroad rights-of-way, etc.) not separated by a highway.

Public Safety Answering Point

A communications facility operated on a twenty-four (24) hour basis and serving participating jurisdictions that initially receives 911 calls and either directly dispatches emergency response services or relays the calls to the appropriate public safety agency.

Rates

The usage amounts billed to customers for regulated services and/or equipment.

Re-routing of numbers

Provides the option of re-directing telephone numbers from one T1 facility to another or from other local lines to the T1 facility. Typically utilized with DID trunking service.

Schedule I

Rates associated with Premise Work done during normal business hours.

Schedule II

Rates associated with Premise Work done after business hours and all day on Saturday.

Schedule III

Rates associated with Premise Work done on Sundays and holidays. Holidays include New Year's Day, Washington's Birthday, Memorial Day, Independence Day, Labor Day, Veteran's Day, Thanksgiving Day, and Christmas Day.

Issued: January 3, 2003

Effective: February 3, 2003

BY: David R. Conn  
Vice President and Deputy General Counsel  
6400 C Street SW, P.O. Box 3177  
Cedar Rapids, Iowa 52406

**Missouri Public**

**FILED FEB 03 2003**

**Service Commission**

Missouri Public

1.0 Explanation of Terms and Abbreviations (cont'd)

REC'D NOV 13 2002

1.1 Definitions of Terms (cont'd)

Service Commission

Port

A connection to McLeodUSA's switching network with one or more voice grade communications channels, each with a unique network address (telephone number), dedicated to the Customer. Each port is equipped with a Terminal Interface.

Premise Work

Any work done on the Customer's side of the network interface device.

Premises

The space occupied by a Customer or authorized user in a building or buildings or contiguous property (except railroad rights-of-way, etc.) not separated by a highway.

Public Safety Answering Point

A communications facility operated on a twenty-four (24) hour basis and serving participating jurisdictions that initially receives 911 calls and either directly dispatches emergency response services or relays the calls to the appropriate public safety agency.

Rates

The usage amounts billed to customers for regulated services and/or equipment.

Re-routing of numbers

Provides the option of re-directing telephone numbers from one T1 facility to another or from other local lines to the T1 facility. Typically utilized with DID trunking service.

Schedule I

Rates associated with Premise Work done during normal business hours.

Schedule II

Rates associated with Premise Work done after business hours and all day on Saturday.

Schedule III

Rates associated with Premise Work done on Sundays and holidays. Holidays include New Year's Day, Washington's Birthday, Memorial Day, Independence Day, Labor Day, Veteran's Day, Thanksgiving Day, and Christmas Day.

**CANCELLED**

Missouri Public  
Service Commission

FEB 09 2003

FILED DEC 27 2002

167RS 19  
Public Service Commission  
MISSOURI

Issued: November 13, 2002

Effective: December 13, 2002

BY: David R. Conn  
Vice President and Deputy General Counsel  
6400 C Street SW, P.O. Box 3177  
Cedar Rapids, Iowa 52406

DEC 27 2002



1.0 Explanation of Terms and Abbreviations (cont'd)

1.1 Definitions of Terms (cont'd)

Service

Any or all service(s) provided by McLeodUSA pursuant to this tariff.

Service Order

The written request for Network Services executed by the Customer and McLeodUSA in the format designated by McLeodUSA. The signing of a Service Order by the Customer and acceptance by McLeodUSA initiates the respective obligations of the parties as set forth herein and pursuant to the tariffs of McLeodUSA, but the duration of the service is calculated from the service commencement date.

Shared

A facility or equipment system or subsystem that can be used simultaneously by several Customers.

Signaling

Represents the type of signaling format utilized to maintain a T1 level digital transmission from the Central Office to the customer premise. Signaling options include: AMI, ESF, SF, B8ZF; other options may be available on an individual case basis.

Standard Elements

For McLeodUSA bundled local packages, the Standard Elements consist of switched local dial tone, unlimited local calling, local number portability and mandatory EAS or EACS.

Suspend or Suspension

To disconnect or impair a service temporarily in order to disable either outgoing or incoming calls or both.

T1- Advanced

Includes In-Only Trunk with DID and Hunting, Out-Only Trunk with Answer Supervision or Two-Way Trunk with DID, Hunting and Answer Supervision.

T1 Basic or Combo

Includes In-Only Trunk, Out-Only Trunk or Two-Way Trunk. Combo is a combination of Basic and Advanced.

Issued: November 13, 2002

Effective: ~~December 13, 2002~~

BY: David R. Conn  
Vice President and Deputy General Counsel  
6400 C Street SW, P.O. Box 3177  
Cedar Rapids, Iowa 52406

December 27, 2002

1.0 Explanation of Terms and Abbreviations (cont'd)

1.1 Definitions of Terms (cont'd)

Terminal Interface

The method of physical connection between a McLeodUSA-provided service and a Customer's or User's transmission cable, inside wiring, or terminal equipment. Depending upon the service ordered by the Customer, there may be a choice of terminal interfaces. The Customer is responsible for ordering a terminal interface that is compatible with the Customer's or User's terminal equipment. All terminal interfaces will be provided by industry-standard connectors as specified in or authorized by Subpart F of Part 68, Title 47, Code of Federal Regulations.

Timely Payment

A payment of the Customer's account made on or before the due date shown on a current bill for rates and charges or by an agreement between the Customer and McLeodUSA for a series of partial payments to settle a delinquent account.

Two-Way

A service attribute that includes DOD (the ability to dial directly from an extension without having to go through an operator or attendant) for outbound calls and can also be used to carry inbound calls to a central point for further processing.

User

A Customer or any other person authorized by a Customer to use service provided to the Customer under a McLeodUSA tariff.

Issued: November 13, 2002

Effective: ~~December 13, 2002~~

BY: David R. Conn  
Vice President and Deputy General Counsel  
6400 C Street SW, P.O. Box 3177  
Cedar Rapids, Iowa 52406

December 27, 2002

---

1.0 Explanation of Terms and Abbreviations (cont'd)

1.2 Explanation of Acronyms and Trade Names

DA = Directory Assistance  
EAS = Extended Area Service  
EACS = Extended Area Calling Service  
EUCL = End User Common Line  
FCC = Federal Communications Commission  
ILEC = Incumbent Local Exchange Carrier  
IXC = Interexchange Carrier  
LATA = Local Access and Transport Area  
LNP = Local Number Portability  
NPA = Numbering Plan Area, more commonly known as Area Code  
NRC = Non-Recurring Charge  
OS = Operator Service  
PICC = Primary Interexchange Carrier  
RBOC = Regional Bell Operating Company  
SNI = Standard Network Interface  
Sprint = Sprint Communications Company, L.P.  
TDD = Telecommunication Device for the Deaf  
TRS = Telecommunications Relay Services Surcharge  
TTY = TeleTYpewriter  
USF = Universal Service Fund

---

Issued: November 13, 2002

Effective: ~~December 13, 2002~~

BY: David R. Conn  
Vice President and Deputy General Counsel  
6400 C Street SW, P.O. Box 3177  
Cedar Rapids, Iowa 52406

December 27, 2002

**Missouri Public**

2.0 General Rules and Regulations

RECD NOV 13 2002

2.1 Undertaking of McLeodUSA

**Service Commission**

2.1.1 General

Pursuant to this tariff, McLeodUSA undertakes to provide within the service area in which McLeodUSA has been approved for certification the regulated intrastate, intraLATA, interexchange services, and the services described in Section 3.0.

2.1.2 Limitations

- A. Service is offered subject to the availability of the necessary facilities and equipment and subject to the provisions of this tariff in compliance with limitations set forth in the Commission's rules.
- B. McLeodUSA reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by McLeodUSA, when necessary because of lack of facilities, or due to some other cause beyond McLeodUSA's control on a non-discriminatory basis.
- C. The furnishing of service under the tariffs of McLeodUSA is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the McLeodUSA's facilities as well as facilities the McLeodUSA may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.
- D. McLeodUSA reserves the right to discontinue service when the Customer is using the service in violation of the provisions of this tariff, signed contract, or the law, with notice as required by the rules of the Commission.
- E. McLeodUSA does not undertake to transmit messages or information, but offers the use of its facilities, when available, for that purpose.

**Missouri Public**  
sortfinn f>rlmmk~ni©en

FILED DEC 27 2002

Issued: November 13, 2002

Effective: ~~December 13, 2002~~

BY: David R. Conn  
**Vice President and Deputy General Counsel**  
6400 C Street SW, P.O. Box 3177  
Cedar Rapids, Iowa 52406

**DEC 27 2002**

---

2.0 General Rules and Regulations (cont'd)

2.2 Use

2.2.1 Lawful Purpose

Services provided under this tariff may be used for any lawful purpose for which the service is technically suited consistent with the transmission and switching parameters of the telecommunications facilities utilized in the provision of the service.

2.2.2 Use of Service for Unlawful and/or Fraudulent Purposes

McLeodUSA's services are provided subject to the condition that they will not be used for any unlawful and/or fraudulent purpose. Services will not be furnished if any law enforcement agency, acting within its jurisdiction, advises McLeodUSA that such services are being used or are likely to be used in violation of the law and/or in a fraudulent manner. If McLeodUSA receives other evidence giving reasonable cause to believe that such services are being used or are likely to be used for unlawful and/or fraudulent purposes, it may either discontinue or deny the services and/or refer the matter to the appropriate law enforcement agency in accordance with law and/or Commission rules.

2.2.3 Unauthorized Use

Any individual who uses or receives McLeodUSA's services other than under the provisions of an accepted application for service and a current Customer relationship shall be liable for the appropriate rates and charges for the service received and for McLeodUSA's costs of investigation and collection.

2.2.4 Recording Devices

McLeodUSA's services are not designed for the use of recording devices, and customers who use such devices to record two-way telephone conversations do so at their own risk.

2.2.5 Use of Service Mark

No Customer shall use any service mark or trademark of McLeodUSA or refer to McLeodUSA in connection with any product, equipment promotion, or publication of the Customer without the prior written consent of McLeodUSA.

---

Issued: November 13, 2002

Effective: ~~December 13, 2002~~

BY: David R. Conn  
Vice President and Deputy General Counsel  
6400 C Street SW, P.O. Box 3177  
Cedar Rapids, Iowa 52406

December 27, 2002

2.0 General Rules and Regulations (cont'd)

2.3 Liability

McLeodUSA's liability, if any, for its willful misconduct is not limited by this Tariff. With respect to any other claim or suit, by a customer, or by any others, for damages associated with installation, provision, preemption, termination, maintenance, repair or restoration of service, or any other service, McLeodUSA's liability, if any, shall not exceed an amount equal to the proportionate part of the monthly recurring charge for the service for the period during which the service was affected. This liability shall be in addition to any amounts that may otherwise be due the customer under this Tariff or state commission regulations as an allowance for interruptions.

The services furnished by McLeodUSA, in addition to the limitations set forth preceding, also are subject to the following limitations: McLeodUSA shall not be liable for damage arising out of our mistakes, omissions, interruptions, delays, errors or defects in transmission or other injury, including but not limited to injuries to persons or property from voltages or currents transmitted over the service of McLeodUSA caused by customer provided equipment (except where a contributing cause is the malfunctioning of a McLeodUSA-provided connection arrangement, in which event the liability of the Company shall not exceed an amount equal to a proportional amount of the McLeodUSA billing for the period of service during which such, mistake, omission, interruption, delay, error, defect in transmission or injury occurs.) McLeodUSA also shall not be liable for the acts or omissions of other companies when their facilities are used to provide service.

Except for granting credit allowances for interruptions of service as provided in the last paragraph of this section, McLeodUSA shall not be liable for any claim or loss, expense or damage, for any failure of performance due to failure or malfunction of Customer-supplied equipment, acts of God, storms, fires, floods or other catastrophes, power failure, natural emergencies, insurrections, riots or wars, or any law, order, regulation, or other action of any governmental authority or agency thereof.

McLeodUSA shall not be liable for, and shall be fully indemnified and held harmless by, Customers against any claim or loss, expense or damage, for defamation, libel, slander, invasion, infringement of copyright or patent, unauthorized use of any trademark, trade name, service mark, or proprietary or creative right, or any other injury to any person, property, or entity arising out of the material, data, or information transmitted.

Issued: November 13, 2002

Effective: ~~December 13, 2002~~

BY: David R. Conn  
Vice President and Deputy General Counsel  
6400 C Street SW, P.O. Box 3177  
Cedar Rapids, Iowa 52406

December 27, 2002

---

2.0 General Rules and Regulations (cont'd)

2.3 Liability (cont'd)

No agent or employee of any other carrier shall be deemed to be an agent or employee of McLeodUSA.

McLeodUSA's liability due to any failure of the transmission shall not exceed an amount equal to the charges provided for by the applicable tariff (for regulated services) and applicable price list, catalogue, and/or contract (for all other services) for the call. McLeodUSA shall not be liable for damages arising out of the use of McLeodUSA's services for the transmission of anything other than voice grade service.

McLeodUSA will provide a customer's correct name and telephone number to a calling party either upon request to or interception by McLeodUSA in the event there is an error or omission in the customer's directory listing. McLeodUSA's liability for any errors or omissions in any directory listings is limited to the charges made for the listing itself. McLeodUSA shall not be liable for any incidental, indirect, special or consequential damages of any kind, including loss of use, loss of business, or loss of profit, arising from errors or omissions in directory listings.

---

Issued: November 13, 2002

Effective: ~~December 13, 2002~~

BY: David R. Conn  
Vice President and Deputy General Counsel  
6400 C Street SW, P.O. Box 3177  
Cedar Rapids, Iowa 52406

December 27, 2002

---

**2.0**    General Rules and Regulations (cont'd)**2.3**    Liability (cont'd)

Notwithstanding anything to the contrary in this section, if Customer's service is interrupted and remains out of service for more than twenty-four (24) hours after the earlier of being reported to McLeodUSA or being found by McLeodUSA to be out of order, and if the interruption is not the result of a negligent or willful act by the Customer, a malfunction of Customer-owned equipment, McLeodUSA's inability to gain access to the Customer's premises, or causes beyond McLeodUSA's control as described in the first paragraph of this section, McLeodUSA will make appropriate adjustments upon request. Such adjustments, in the form of direct payments or bill credits, will be the proportionate part of the monthly charge for all services and facilities rendered inoperative during the interruption, beginning with the hour of the report to McLeodUSA, or discovery by McLeodUSA, of the interruption. A service interruption may include, among other events, lawful disconnections pursuant to Section 2.11 of this tariff and when a customer's service interrupted during a move to a new Customer premise.

**2.4**    Equipment**2.4.1**    Inspection, Testing, and Adjustment

McLeodUSA may, upon reasonable notice, make such tests and inspections as may be necessary to determine whether the requirements of this tariff are being complied with in the installation, operation, or maintenance of the Customer's equipment. McLeodUSA may interrupt the service at any time, without penalty to itself, unless interruption exceeds twenty-four (24) hours.

**2.4.2**    Interference and Hazard

The operating characteristics of Customer premises equipment or communications systems connected to McLeodUSA's services must not interfere with, or impair, any of the services offered by McLeodUSA. Additionally, connected Customer premises equipment must not endanger the safety of McLeodUSA employees or the public, damage or interfere with the proper functioning of McLeodUSA's equipment, or otherwise injure the public in its use of McLeodUSA's services.

---

Issued: November 13, 2002Effective: ~~December 13, 2002~~BY: David R. Conn  
Vice President and Deputy General Counsel  
6400 C Street SW, P.O. Box 3177  
Cedar Rapids, Iowa 52406

December 27, 2002



---

2.0 General Rules and Regulations (cont'd)

2.4 Equipment (cont'd)

2.4.3 Maintenance and Repair

A. Customer Liability

The Customer shall be responsible for damages to McLeodUSA's facilities used in the provision of regulated services caused by the negligence or willful act of the Customer or those using McLeodUSA's service through the Customer. The Customer may not physically modify or intrude upon, rearrange, disconnect, remove, or attempt to repair any of McLeodUSA's facilities except upon written consent of McLeodUSA.

B. Leased or Owned Facilities

The Customer's obligation to McLeodUSA is the same whether the facilities involved are McLeodUSA's facilities or are facilities leased by McLeodUSA from another party. If McLeodUSA incurs expenses due to the Customer's actions that result in damage or impairment of McLeodUSA's owned or leased facilities, McLeodUSA will pass on to the Customer any and all expenses to repair McLeodUSA's facilities or that the owner imposes on McLeodUSA for leased facilities.

---

Issued: November 13, 2002

Effective: ~~December 13, 2002~~

BY: David R. Conn  
Vice President and Deputy General Counsel  
6400 C Street SW, P.O. Box 3177  
Cedar Rapids, Iowa 52406

December 27, 2002

2.0 General Rules and Regulations (cont'd)

2.5 Contract for Service

Installation of certain services may require a contractual agreement between a Customer and McLeodUSA. The contractual agreement specifies the terms and conditions of service not covered by this tariff. The contract does not alter the obligations of McLeodUSA to Customers as described in this tariff. The term of the services shall commence and will remain in effect from the service activation date for the term of the contract. In the event McLeodUSA continues to provide service beyond the end of the initial term without an additional written agreement between the parties, then McLeodUSA shall continue to provide service to the Customer under the terms of the then applicable tariff and applicable terms of the expired contract under a month-to-month arrangement. McLeodUSA may choose to renew the contract for a period equal to its original term by giving the Customer notice of the proposed renewal. If the Customer does not timely advise McLeodUSA that the Customer desires to terminate the contract at the end of the contract, then the contract will renew.

2.6 Application for Service

2.6.1 Information Required

When applying for service, each prospective Customer will be required to furnish McLeodUSA with the following information:

- A. The name of the party who will be responsible for payment for the service provided.
- B. The address or addresses or exact location of the premises where service is to be provided and billed.
- C. Any information required to make a proper determination of appropriate creditworthiness.

2.6.2 Initiation of Service

Service shall be deemed to be initiated upon the service activation date. For multi-location customers, service shall be deemed to be initiated upon service activation at the first location.

Issued: November 13, 2002

Effective: ~~December 13, 2002~~

BY: David R. Conn  
Vice President and Deputy General Counsel  
6400 C Street SW, P.O. Box 3177  
Cedar Rapids, Iowa 52406

December 27, 2002

---

**2.0** General Rules and Regulations (cont'd)**2.7** Deposits**2.7.1** Deposit Requirements

McLeodUSA may require from any Customer or prospective Customer a deposit to be held as a guarantee for the payment of charges. Any applicant who is either not a previous Customer having an established prompt payment record or whose credit record is not satisfactory may be required to pay a deposit. McLeodUSA may require separate deposits for different Services purchased by Customer, all of which must be paid before any service is installed. In its calculation of a Customer's creditworthiness, McLeodUSA will use trading banking references, credit reports, and any other information pertinent to a Customer's credit subject to applicable law.

**2.7.2** Amount of Deposit

The amount of the deposit shall not be more than two (2) months of usage of McLeodUSA's services for any specific Customer. The amount of such usage may be estimated from past usage, the Customer's estimated anticipated usage, or McLeodUSA's state average usage considering type and nature of service. The amount of deposit may exceed this total when services are provided for shorter periods of time or special occasions.

---

Issued: November 13, 2002Effective: ~~December 13, 2002~~

BY: David R. Conn  
Vice President and Deputy General Counsel  
6400 C Street SW, P.O. Box 3177  
Cedar Rapids, Iowa 52406

December 27, 2002

2.0 General Rules and Regulations (cont'd)

2.7 Deposits (cont'd)

2.7.3 New or Additional Deposit

A new or additional deposit may be required to cover the amount provided in Section 2.7.2 above when a deposit has been refunded or is found to be inadequate by virtue of abnormal usage or nonpayment. Written notice shall be mailed advising the Customer of any new or additional deposit requirement, and the Customer shall have twelve (12) calendar days from the date of mailing to provide the new or additional deposit. The new or additional deposit is payable at the address specified in Section 2.7.4.

2.7.3.A Abnormal Toll Usage

For customers with at least six (6) consecutive months of service, "abnormal toll usage" is defined as at least a twenty-five percent (25%) increase in monthly usage charges amounting to at least twenty dollars (\$20). The Customer's average monthly bills for not less than the three (3) prior months shall be used in determining the increase. For customers with less than six (6) consecutive months of service, "abnormal toll usage" is defined to exist when one (1) month's service exceeds the deposit attributable to the service by twenty-five percent (25%) amounting to at least twenty dollars (\$20).

Issued: November 13, 2002

Effective: ~~December 13, 2002~~

BY: David R. Conn  
Vice President and Deputy General Counsel  
6400 C Street SW, P.O. Box 3177  
Cedar Rapids, Iowa 52406

December 27, 2002

---

2.0 General Rules and Regulations (cont'd)

2.7 Deposits (cont'd)

2.7.4 Handling of Deposits

Deposits shall be sent or delivered to: McLeodUSA Telecommunications Services, Inc., One Martha's Way, P.O. Box 3177, Hiawatha, Iowa 52233. McLeodUSA will maintain records that show the name and address of each depositor, the amount and date of the deposit, and each transaction concerning the deposit. Unclaimed deposits, together with accrued interest, shall be credited to an appropriate account and shall be disposed of in accordance with law. (T)

2.7.5 Receipts

A receipt of deposit will be furnished to each Customer from whom a deposit is received. Upon request, duplicate receipts will be provided to Customers who have lost their receipts if the deposits are substantiated by McLeodUSA's records.

2.7.6 Customer Obligations

The existence of a deposit in no way relieves the Customer of the obligation to comply with McLeodUSA's regulations for the prompt payment of bills.

---

2.0 General Rules and Regulations (cont'd)

2.7 Deposits (cont'd)

2.7.4 Handling of Deposits

Deposits shall be sent or delivered to: McLeodUSA Telecommunications Services, Inc., P.O. Box 3177, 6400 C Street, SW, Cedar Rapids, Iowa 52406. McLeodUSA will maintain records that show the name and address of each depositor, the amount and date of the deposit, and each transaction concerning the deposit. Unclaimed deposits, together with accrued interest, shall be credited to an appropriate account and shall be disposed of in accordance with law.

2.7.5 Receipts

A receipt of deposit will be furnished to each Customer from whom a deposit is received. Upon request, duplicate receipts will be provided to Customers who have lost their receipts if the deposits are substantiated by McLeodUSA's records.

2.7.6 Customer Obligations

The existence of a deposit in no way relieves the Customer of the obligation to comply with McLeodUSA's regulations for the prompt payment of bills.

---

Issued: November 13, 2002

Effective: ~~December 13, 2002~~

BY: David R. Conn  
Vice President, Law and Regulatory Affairs  
6400 C Street SW, P.O. Box 3177  
Cedar Rapids, Iowa 52406

**December 27, 2002**

**Cancelled**

September 27, 2006  
Missouri Public  
Service Commission

**Filed**

Missouri Public  
Service Commission

---

2.0 General Rules and Regulations (cont'd)

2.7 Deposits (cont'd)

2.7.7 Refund

The deposit shall be refunded or credited to the Customer after not more than twelve (12) consecutive months of prompt payment or as required by applicable Commission rules. The account shall be reviewed after twelve (12) months of service, and if the deposit is retained, it shall again be reviewed at the end of McLeodUSA's accounting year or on the anniversary date of the account.

2.7.8 Interest

Deposits held for thirty days or more will be paid interest on that deposit at a rate specified by the Public Service Commission.

---

Issued: November 13, 2002

Effective: ~~December 13, 2002~~

BY: David R. Conn  
Vice President and Deputy General Counsel  
6400 C Street SW, P.O. Box 3177  
Cedar Rapids, Iowa 52406

December 27, 2002

---

2.0 General Rules and Regulations (cont'd)

2.8 Billing

2.8.1 Monthly Billing

McLeodUSA offers a paperless billing option in lieu of distributing a monthly paper invoice, unless it is prohibited by state law. The paperless billing option allows the customer to access the McLeodUSA website to view “Your Account” at the customer’s convenience. There is no charge for either billing option selected by the customer. (N)

Bills to Customers will be issued monthly unless McLeodUSA is authorized by the Commission to bill at other than monthly intervals because of unusual circumstances. Local service charges, including installation charges, are billed in advance. Certain toll charges and NRCs are billed in arrears. If a Customer elects, McLeodUSA may issue a billing statement to a Customer in an electronic format only.

McLeodUSA shall have no responsibility with respect to billings, charges, or disputes related to services used by the Customer which are not included in the services herein including, without limitation, any local, regional, and long distance services provided by a third party vendor. The Customer shall be fully responsible for the payment of any bills for such services and for the resolution of any disputes or discrepancies with the service provider.

An Account Service Fee will be applied to bills that do not meet a minimum ‘total current charges’. See Account Service Fee listed in Section 4.1 for the applicable rates. Also, an Access Recovery Surcharge, which is used to offset increased costs associated with gaining access to incumbent networks, will be assessed monthly. This fee is not a tax or charge imposed by a government entity. The ARS is based on the percentage of the total monthly recurring charges. See Access Recovery Surcharge listed in Section 4.1 for the applicable rates.

2.8.2 Bill Contents

The bill form or a bill insert will provide the following information: the dates at the beginning and end of the billing period; the last date for timely payment, which shall not be less than twenty (20) days after the bill is rendered; the amount of the net charge, stated by category, for local service, bundled packages, packages of long distance minutes, ancillary services and equipment, toll service, information service, sales tax and excise tax, and of any late payment charge, together with the gross amount of the bill, with separate entries for total amounts current or in arrears. McLeodUSA will also comply with reasonable requests for bill detail.



---

2.0 General Rules and Regulations (cont'd)

2.8 Billing

2.8.1 Monthly Billing

Bills to Customers will be issued monthly unless McLeodUSA is authorized by the Commission to bill at other than monthly intervals because of unusual circumstances. Local service charges, including installation charges, are billed in advance. Certain toll charges and NRCs are billed in arrears. If a Customer elects, McLeodUSA may issue a billing statement to a Customer in an electronic format only.

McLeodUSA shall have no responsibility with respect to billings, charges, or disputes related to services used by the Customer which are not included in the services herein including, without limitation, any local, regional, and long distance services provided by a third party vendor. The Customer shall be fully responsible for the payment of any bills for such services and for the resolution of any disputes or discrepancies with the service provider.

An Account Service Fee will be applied to bills that do not meet a minimum 'total current charges'. See Account Service Fee listed in Section 4.1 for the applicable rates. Also, an Access Recovery Surcharge, which is used to offset increased costs associated with gaining access to incumbent networks, will be assessed monthly. This fee is not a tax or charge imposed by a government entity. The ARS is based on the percentage of the total monthly recurring charges. See Access Recovery Surcharge listed in Section 4.1 for the applicable rates. (N) | (N)

2.8.2 Bill Contents

The bill form or a bill insert will provide the following information: the dates at the beginning and end of the billing period; the last date for timely payment, which shall not be less than twenty (20) days after the bill is rendered; the amount of the net charge, stated by category, for local service, bundled packages, packages of long distance minutes, ancillary services and equipment, toll service, information service, sales tax and excise tax, and of any late payment charge, together with the gross amount of the bill, with separate entries for total amounts current or in arrears. McLeodUSA will also comply with reasonable requests for bill detail.

---

2.0 General Rules and Regulations (cont'd)

2.8 Billing

2.8.1 Monthly Billing

Bills to Customers will be issued monthly unless McLeodUSA is authorized by the Commission to bill at other than monthly intervals because of unusual circumstances. Local service charges, including installation charges, are billed in advance. Certain toll charges and NRCs are billed in arrears. If a Customer elects, McLeodUSA may issue a billing statement to a Customer in an electronic format only.

McLeodUSA shall have no responsibility with respect to billings, charges, or disputes related to services used by the Customer which are not included in the services herein including, without limitation, any local, regional, and long distance services provided by a third party vendor. The Customer shall be fully responsible for the payment of any bills for such services and for the resolution of any disputes or discrepancies with the service provider.

An Account Service Fee will be applied to bills that do not meet a minimum 'total current charges'. See Account Service Fee listed in Section 4.1 for the applicable rates. (N)  
|  
(N)

2.8.2 Bill Contents

The bill form or a bill insert will provide the following information: the dates at the beginning and end of the billing period; the last date for timely payment, which shall not be less than twenty (20) days after the bill is rendered; the amount of the net charge, stated by category, for local service, bundled packages, packages of long distance minutes, ancillary services and equipment, toll service, information service, sales tax and excise tax, and of any late payment charge, together with the gross amount of the bill, with separate entries for total amounts current or in arrears. McLeodUSA will also comply with reasonable requests for bill detail.

2.0 General Rules and Regulations (cont'd)

2.8 Billing

2.8.1 Monthly Billing

Bills to Customers will be issued monthly unless McLeodUSA is authorized by the Commission to bill at other than monthly intervals because of unusual circumstances. Local service charges, including installation charges, are billed in advance. Certain toll charges and NRCs are billed in arrears. If a Customer elects, McLeodUSA may issue a billing statement to a Customer in an electronic format only.

McLeodUSA shall have no responsibility with respect to billings, charges, or disputes related to services used by the Customer which are not included in the services herein including, without limitation, any local, regional, and long distance services provided by a third party vendor. The Customer shall be fully responsible for the payment of any bills for such services and for the resolution of any disputes or discrepancies with the service provider.

2.8.2 Bill Contents

The bill form or a bill insert will provide the following information: the dates at the beginning and end of the billing period; the last date for timely payment, which shall not be less than twenty (20) days after the bill is rendered; the amount of the net charge, stated by category, for local service, bundled packages, packages of long distance minutes, ancillary services and equipment, toll service, information service, sales tax and excise tax, and of any late payment charge, together with the gross amount of the bill, with separate entries for total amounts current or in arrears. McLeodUSA will also comply with reasonable requests for bill detail.

Issued: November 13, 2002

Effective: December 13, 2002  
**December 27, 2002**

BY: David R. Conn  
Vice President and Deputy General Counsel  
6400 C Street SW, P.O. Box 3177  
Cedar Rapids, Iowa 52406

**Cancelled**  
December 15, 2006

**Filed**  
Missouri Public  
Service Commission

---

2.0 General Rules and Regulations (cont'd)

2.9 Payment for Service

2.9.1 Late Payment Charge

McLeodUSA may impose a one time late payment charge not to exceed 1.5% on any bill not paid by the due date listed on the invoice. Customers are obligated to drop off payment at a designated payment location or mail payment to the address contained on the invoice. Customers shall be responsible for all costs incurred in the collection of unpaid charges or in any other action to enforce payments and/or obligations arising under this tariff. McLeodUSA will also charge a check service charge if a check tendered for payment is returned to McLeodUSA as non-sufficient funds (NSF) or is not in acceptable form.

Residential customers will be granted one complete forgiveness of a late payment charge each calendar year. On one monthly bill in each period of eligibility, the net amount of such bill will be accepted as full payment for the month after expiration of the net payment period. The Customer will be notified by mailed written notice that the eligibility has been used. Such forgiveness of late payment charges will have no effect on the credit rating of the Customer.

2.9.2 Partial Payment

If a Customer makes a partial payment in a timely manner and does not designate the service for which payment is made, the payment shall first be applied to the undisputed balance for local service, with the remainder applied on a pro rata basis to regulated utility services and toll service. Any remainder will then be applied to deregulated and unregulated services other than toll. Any late payment penalty charge will be applied only to the outstanding balance for utility services.

2.9.3 Timely Payment for Residential Customers

Each residential Customer is permitted to have a last day for timely payment changeable for cause in writing.

---

Issued: November 13, 2002

Effective: ~~December 13, 2002~~

BY: David R. Conn  
Vice President and Deputy General Counsel  
6400 C Street SW, P.O. Box 3177  
Cedar Rapids, Iowa 52406

December 27, 2002

2.0 General Rules and Regulations (cont'd)

2.9 Payment for Service (cont'd)

2.9.4 Collection

No collection efforts other than the rendering of the bill shall be undertaken until the delinquency date.

2.9.5 Taxes and Fees

Any governmental assessments, fees, licenses, or other similar taxes or fees imposed upon McLeodUSA may be charged to Customers receiving McLeodUSA's service within the territorial limits of the governmental authority imposing such taxes and fees. Such taxes and fees will be allocated among such Customers on the basis of Customers' monthly charges for the types of service made subject to the taxes or fees. Such taxes and fees will be separately stated on bills.

LNP, PICC, USF, TRS, TTY/TDD surcharges will also be charged where applicable.

2.10 Disputes and Complaints

2.10.1 Disputed Bills

In the event of a dispute concerning the bill, McLeodUSA will require the Customer to pay a sum of money equal to the amount of the undisputed portion of the bill. Following payment of the undisputed amount, efforts to resolve the complaint using the complaint procedures in Section 2.10.2 shall continue, and for not less than forty-five (45) days after the rendering of the disputed bill. Service shall not be disconnected for nonpayment of the disputed amount. The 45-day period may be extended by up to sixty (60) days if requested of McLeodUSA by the Public Service Commission in the event the Customer files a written complaint with the agency. Subject to regulatory requirements, McLeodUSA's policy is to limit retroactive adjustments for billing errors to 90 days prior to the date the error is discovered.

Issued: November 13, 2002

Effective: ~~December 13, 2002~~

BY: David R. Conn  
Vice President and Deputy General Counsel  
6400 C Street SW, P.O. Box 3177  
Cedar Rapids, Iowa 52406

December 27, 2002

---

2.0 General Rules and Regulations (cont'd)

2.10 Disputes and Complaints (cont'd)

2.10.2 Complaint Procedures

Inquiries, general questions, or complaints may be directed informally to McLeodUSA by telephone, in person, or in writing at McLeodUSA's office located at McLeodUSA Technology Park, One Martha's Way, P.O. Box 3177, Hiawatha, Iowa 52233. Business customers can reach McLeodUSA's customer service department by dialing toll-free: 1-800-593-1177. Residential customers can reach McLeodUSA's customer service department by dialing toll-free: 1-800-500-3543. McLeodUSA's customer service department accepts calls on a twenty-four-hour-a-day basis. Complaints concerning the charges, practices, facilities, or services of McLeodUSA will be investigated promptly and thoroughly. McLeodUSA will keep records of each complaint showing the name and address of the complainant, the date and nature of the complaint, its disposition, and all other pertinent facts dealing with the complaint that will enable McLeodUSA to review and analyze its procedures and actions for at least thirty (30) days. Each Customer may file with the Commission for resolution of disputes. Each complainant will be mailed a statement of the complainant's right to contact the Commission at:

(T)

(T)

Missouri Public Service Commission  
P.O. Box 360  
Governors Office Building  
200 Madison St.  
Jefferson City, Missouri 65101  
1-800-392-4211

---

**2.0 General Rules and Regulations (cont'd)****2.10 Disputes and Complaints (cont'd)****2.10.2 Complaint Procedures**

Inquiries, general questions, or complaints may be directed informally to McLeodUSA by telephone, in person, or in writing at McLeodUSA's office located at McLeodUSA Technology Park, 6400 C Street, SW, P.O. Box 3177, Cedar Rapids, Iowa 52406. Business customers can reach McLeodUSA's customer service department by dialing toll-free: 1-800-593-1177. Residential customers can reach McLeodUSA's customer service department by dialing toll-free: 1-800-500-3543. McLeodUSA's customer service department accepts calls on a twenty-four-hour-a-day basis. Complaints concerning the charges, practices, facilities, or services of McLeodUSA will be investigated promptly and thoroughly. McLeodUSA will keep records of each complaint showing the name and address of the complainant, the date and nature of the complaint, its disposition, and all other pertinent facts dealing with the complaint that will enable McLeodUSA to review and analyze its procedures and actions for at least thirty (30) days. Each Customer may file with the Commission for resolution of disputes. Each complainant will be mailed a statement of the complainant's right to contact the Commission at:

Missouri Public Service Commission  
P.O. Box 360  
Governors Office Building  
200 Madison St.  
Jefferson City, Missouri 65101  
1-800-392-4211

---

Issued: November 13, 2002Effective: ~~December 13, 2002~~  
**December 27, 2002**

BY: David R. Conn  
Vice President and Deputy General Counsel  
6400 C Street SW, P.O. Box 3177  
Cedar Rapids, Iowa 52406

**Cancelled**

September 27, 2006

Missouri Public  
Service Commission**Filed**Missouri Public  
Service Commission

2.0 General Rules and Regulations (cont'd)

2.10 Disputes and Complaints (cont'd)

2.10.3 Bill Insert or Notice

McLeodUSA shall notify Customers, by bill insert or notice on the bill form, of the address and telephone number where a McLeodUSA representative qualified to assist in resolving the complaint can be reached. The bill insert or notice shall also include the following statement: "If McLeodUSA does not resolve your complaint, the service may be subject to state regulation. You may contact the Missouri Public Service Commission, P.O. Box 360, Governors Office Building, 200 Madison St., Jefferson City, MO, 65101, 1-800-392-4211." The bill insert or notice on the bill will be provided no less than annually.

2.11 Service Refusal, Disconnection, and Suspension

In no event shall service be disconnected on the day preceding or day on which McLeodUSA's local business office or local authorized agent is closed.

2.11.1 Notice of Pending Disconnection

Prior to the disconnection of service, McLeodUSA shall provide a written notice to the Customer setting forth the reason for disconnection and the final date by which the account is to be settled or specific action taken. Final dates shall be no less than ten (10) calendar days with respect to an unpaid bill after the notice is rendered and no less than 12 days with respect to an unpaid or new deposit. The notice shall be considered rendered to the Customer when deposited in the U.S. Mail with postage prepaid. If delivery is by other than U.S. Mail, the notice shall be considered rendered when delivered to the last known address of the person responsible for payment for the service. The notice will specify (800-593-1177 for business customers; 800-500-3543 for residential customers) as a toll-free number at which a McLeodUSA representative can be reached to provide additional information about the disconnection.

Issued: November 13, 2002

Effective: ~~December 13, 2002~~

BY: David R. Conn  
Vice President and Deputy General Counsel  
6400 C Street SW, P.O. Box 3177  
Cedar Rapids, Iowa 52406

December 27, 2002



---

2.0 General Rules and Regulations (cont'd)

2.11 Service Refusal, Disconnection, and Suspension (cont'd)

2.11.2 Reasons for Service Refusal, Disconnection, and Suspension

Service may be refused, disconnected, or suspended:

- A. Without notice if a condition on the Customer's premises is determined by McLeodUSA to be hazardous.
- B. Without notice if the Customer uses the service in such a manner as to adversely affect McLeodUSA's equipment or McLeodUSA's service to others.
- C. Without notice if equipment furnished, leased, or owned by McLeodUSA is subject to tampering.
- D. Without notice if there is unauthorized use. Unauthorized use includes, without limitation, use or attempted use for an unlawful purpose and/or use or attempted use in any fraudulent manner.

---

Issued: November 13, 2002

Effective: ~~December 13, 2002~~

BY: David R. Conn  
Vice President and Deputy General Counsel  
6400 C Street SW, P.O. Box 3177  
Cedar Rapids, Iowa 52406

December 27, 2002

---

2.0 General Rules and Regulations (cont'd)

2.11 Service Refusal, Disconnection, and Suspension (cont'd)

2.11.2 Reasons for Service Refusal, Disconnection, and Suspension (cont'd)

- E. With prior written notice if there are reasonable grounds to believe there is a violation of or noncompliance with McLeodUSA's regulations on file with the Commission, municipal ordinances, or law.
- F. With prior written notice if the Customer or prospective Customer fails to furnish service equipment, permits, certificates, or rights-of-way specified to be furnished in McLeodUSA's regulations filed with the Commission as conditions for obtaining service, or withdraws such equipment or terminates those permissions or rights, or fails to fulfill the contractual obligations imposed upon the Customer as conditions of obtaining service.
- G. With prior written notice if the Customer fails to permit McLeodUSA reasonable access to its equipment.
- H. With prior written notice if the Customer routinely uses abusive or profane language or makes physical threats in conversations with McLeodUSA personnel, or otherwise abuses access to customer service personnel by making repeated unwarranted calls that are unrelated to specific service issues.

---

Issued: November 13, 2002

Effective: ~~December 13, 2002~~

BY: David R. Conn  
Vice President and Deputy General Counsel  
6400 C Street SW, P.O. Box 3177  
Cedar Rapids, Iowa 52406

December 27, 2002

2.0 General Rules and Regulations (cont'd)

2.11 Service Refusal, Disconnection, and Suspension (cont'd)

2.11.3 Refusal, Disconnection, and Suspension of Service for Nonpayment of Bill

Except as restricted by Section 2.11.4, service may be refused, disconnected, or suspended for nonpayment of a bill if McLeodUSA has made a reasonable attempt to effect collection and:

- A. McLeodUSA has provided the Customer with ten (10) days' prior written notice with respect to an unpaid bill or twelve (12) days' written notice with respect to an unpaid new deposit.
- B. McLeodUSA is open, at minimum, one more hour and open the following day of the scheduled disconnection.
- C. In the event of a dispute concerning the bill, McLeodUSA will require the Customer to pay a sum of money equal to the amount of the undisputed portion of the bill. Following payment of the undisputed amount, efforts to resolve the complaint using the complaint procedures in Section 2.10.2 shall continue, and service shall not be disconnected for nonpayment of the disputed amount.

Issued: November 13, 2002

Effective: ~~December 13, 2002~~

BY: David R. Conn  
Vice President and Deputy General Counsel  
6400 C Street SW, P.O. Box 3177  
Cedar Rapids, Iowa 52406

December 27, 2002

2.0 General Rules and Regulations (cont'd)

2.11 Service Refusal, Disconnection, and Suspension (cont'd)

2.11.4 Insufficient Reasons for Refusal, Suspension, or Discontinuance of Service

The following reasons are not sufficient cause for refusal, suspension, or discontinuance of service to a present or prospective Customer:

- A. Delinquency in payment for service by a previous occupant of the premises to be served, unless that occupant is a Customer of the same household as the customer.
- B. Failure to pay for unregulated services or equipment purchases.
- C. Failure to pay the bill of another Customer as guarantor thereof.
- D. Failure to pay for a different type or class of public utility service or 900, 960 or 976 calls disputed by the Customer. However, if a residential customer has requested that McLeodUSA remove the free 900 or 976 call blocking service, then that Customer shall be fully responsible for payment of all such calls regardless of who made the call from the Customer's telephone line.
- E. Failure to pay for information service not regulated by the Commission.
- F. Permitting another occupant of the premises access to the telephone utility service when that other occupant owed an uncollectible bill for service rendered at a different location.

2.11.5 Medical Emergency

Notwithstanding any other provision of this tariff, McLeodUSA will postpone the disconnection of service to a residential Customer for a reasonable time, not to exceed thirty (30) days, if the Customer produces verification from a physician or a public health or social services official stating that telephone service is essential due to an existing medical emergency of the Customer, a customer of the Customer's family, or any permanent resident of the premises where service is rendered. This written verification shall identify the medical emergency and specify the circumstances. Initial verification may be by telephone if written verification is forwarded to McLeodUSA within five (5) days.

Issued: November 13, 2002

Effective: ~~December 13, 2002~~

BY: David R. Conn  
Vice President and Deputy General Counsel  
6400 C Street SW, P.O. Box 3177  
Cedar Rapids, Iowa 52406

December 27, 2002

---

2.0 General Rules and Regulations (cont'd)

2.11 Service Refusal, Disconnection, and Suspension (cont'd)

2.11.6 Temporary Service

When McLeod renders temporary service to a Customer, the Customer may be required by McLeod to bear the entire cost of installing and removing the service facilities in excess of any salvage realized.

2.12 Cancellations and Deferrals of Service

When a Customer cancels or defers an order for service before the service is activated, a charge applies that will allow McLeodUSA to recover its unrecovered costs, including but not limited to outside vendor charges, engineering, labor, materials, and equipment. Charges apply as follows:

2.12.1 Cancellation

In a cancellation situation, the charge is equal to the unrecoverable costs incurred prior to the request for cancellation and the costs of removal, restoration, and disposal, if any, to comply with the cancellation. Those costs include, but are not limited to, costs of outside vendors, engineering, labor, nonrecoverable materials, and equipment expense.

---

Issued: November 13, 2002

Effective: ~~December 13, 2002~~

BY: David R. Conn  
Vice President, Law and Regulatory Affairs  
6400 C Street SW, P.O. Box 3177  
Cedar Rapids, Iowa 52406

December 27, 2002

2.0 General Rules and Regulations (cont'd)

2.12 Cancellations and Deferments of Service (cont'd)

2.12.2 Deferment of Start of Service

If a request for deferment of service is received by McLeodUSA prior to the date an order for equipment or service is placed with McLeodUSA's supplier, no charge shall apply. For deferments received by McLeodUSA subsequent to the date the order for equipment or service is placed with McLeodUSA's supplier, a monthly recurring charge based upon the costs incurred prior to the request for the deferment applies. This monthly rate shall be equal to the deferred investment multiplied by the monthly prime interest rate as announced by USBank plus recurring costs resulting directly from the deferral such as storage, taxes, etc., unless otherwise ordered by the Commission.

In addition, any extraordinary nonrecurring costs resulting from the deferral, such as additional engineering, labor, and transportation, shall be billed in total. Billing shall start at the beginning of the month of deferment and extend to the start of service. Charges shall not exceed the monthly rate that would have applied had the service been established. McLeodUSA will also charge the Customer who defers service any and all rates and charges incurred by McLeodUSA for any leased facilities for which McLeodUSA is held responsible. McLeodUSA will make a good faith effort to minimize those rates and charges whenever possible.

2.13 Information Service Access Blocking

Where facilities are available, McLeodUSA shall institute call blocking to all "900", "960" and "976" prefix numbers, without charge for the first block subject to applicable law. If a customer chooses to eliminate the free call blocking service for these types of calls, the Customer shall be fully responsible for all such charges regardless of who made such calls from the Customer's telephone line. McLeodUSA will comply with all applicable rules of the Commission concerning such blocking.

Issued: November 13, 2002

Effective: ~~December 13, 2002~~

BY: David R. Conn  
Vice President and Deputy General Counsel  
6400 C Street SW, P.O. Box 3177  
Cedar Rapids, Iowa 52406

December 27, 2002

2.0 General Rules and Regulations (cont'd)

2.14 Special Construction and Special Arrangements

Subject to the agreement of McLeodUSA and to all of the regulations contained in the tariffs of McLeodUSA, special construction and special arrangements may be undertaken on a reasonable efforts basis at the request of the Customer. Special arrangements include any service or facility relating to a regulated telecommunications service not otherwise specified under tariff, or for the provision of service on an expedited basis or in some other manner different from the normal tariff conditions. Special construction is that construction undertaken:

- A. where facilities are not presently available, and there is no other requirements for the facilities so constructed;
- B. of a type other than that which McLeodUSA would normally utilize in the furnishing of its services;
- C. over a route other than that which McLeodUSA would normally utilize in the furnishing of its services;
- D. in a quantity greater than that which McLeodUSA would normally construct;
- E. on an expedited basis;
- F. on a temporary basis until permanent facilities are available;
- G. involving abnormal costs; or
- H. in advance of its normal construction.

2.14.1 Basis for Charges

Where McLeodUSA furnishes a facility or service on a special construction basis, or any service for which a rate or charge is not specified in McLeodUSA's tariffs, charges will be based on the costs incurred by McLeodUSA and may include: (1) non-recurring type charges; (2) recurring type charges; (3) termination liabilities; or (4) combinations thereof. The agreement for special construction will ordinarily include a minimum service commitment based upon the estimated service life of the facilities provided.

Issued: November 13, 2002

Effective: ~~December 13, 2002~~

BY: David R. Conn  
Vice President and Deputy General Counsel  
6400 C Street SW, P.O. Box 3177  
Cedar Rapids, Iowa 52406

December 27, 2002

---

2.0 General Rules and Regulations (cont'd)

2.14 Special Construction and Special Arrangements (cont'd)

2.14.2 Basis for Cost Computation

The costs referred to in 2.14.1 preceding may include one or more of the following items to the extent they are applicable:

A. Installation cost of the facilities to be provided including estimated costs for the rearrangements of existing facilities. Installation cost includes the cost of:

1. equipment and materials provided or used,
2. engineering, labor and supervision,
3. transportation,
4. rights of way, and
5. any other item chargeable to the capital account;

B. Annual charges including the following:

1. cost of maintenance,
2. depreciation on the estimated cost installed of any facilities provided, based on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage,
3. administration, taxes and uncollectible revenue on the basis of reasonable average costs for these items,
4. any other identifiable costs related to the facilities provided, and
5. an amount for return and contingencies.

---

Issued: November 13, 2002

Effective: ~~December 13, 2002~~

BY: David R. Conn  
Vice President and Deputy General Counsel  
6400 C Street SW, P.O. Box 3177  
Cedar Rapids, Iowa 52406

December 27, 2002