

OPERATOR SERVICES

ADOPTION NOTICE

(N)

Qwest Communications Company, LLC hereby adopts, ratifies, and makes its own, in every respect as if the same had been originally filed by it, all schedules, rules, notices, concurrences, schedule agreements, divisions, authorities or other instruments whatsoever, filed with the Missouri Public Service Commission by Qwest Communications Corporation.

By this notice it also adopts and ratifies all supplements or amendments to any of the above schedules, etc., which Qwest Communications Corporation has heretofore filed with said Commission.

Issued: November 4, 2008

Effective: January 30, 2009

Jeffrey P. Wirtzfeld, Regional Director
1801 California
Denver, CO 80202

CANCELLED
October 15, 2010
Missouri Public
Service Commission
JX-2011-0199

FILED
Missouri Public
Service Commission
TN-2009-0168; JX-2009-0324

OPERATOR SERVICES

OPERATOR SERVICES TARIFF

Regulations, Terms, Conditions, Rates and Charges

applicable to the provision of

Telecommunications Services

provided by

QWEST COMMUNICATIONS COMPANY, LLC

(C)

between points within the

State of Missouri

As of January 30, 2009, Qwest Communications Company, LLC adopts in its entirety without change to processes, offerings, rates, terms or conditions this tariff, Missouri P.S.C. Tariff No. 4, from its predecessor, Qwest Communications Corporation.

(N)

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OPERATOR SERVICES

Missouri Public

REC'D APR 22 2002

OPERATOR SERVICES TARIFF

Service Commission

Regulations, Terms, Conditions, Rates and Charges

applicable to the provision of

Telecommunications Services

provided by

QWEST COMMUNICATIONS CORPORATION

between points within the

State of Missouri

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OPERATOR SERVICES

CHECK SHEET

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OPERATOR SERVICES

Missouri Public

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OPERATOR SERVICES

Missouri Public

I. APPLICATION AND REFERENCE

REC'D APR 22 2002

1.1 APPLICATION OF TARIFF

Service Commission

This tariff applies to Operator Services furnished by Qwest Communications Corporation ("QCC") (Carrier) between and among points within the State of Missouri in conjunction with Carrier's interstate telecommunications services originating and terminating in Missouri in accordance with the conditions which are set forth herein.

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OPERATOR SERVICES

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OPERATOR SERVICES

Missouri Public

1. APPLICATION AND REFERENCE

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 MISSOURI

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OPERATOR SERVICES

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OPERATOR SERVICES

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OPERATOR SERVICES

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Missouri Public

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Validation of Credit	2

(D)

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I. APPLICATION AND REFERENCE

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1.3 SUBJECT INDEX (Cont'd)

SUBJECT	SECTION
Table of Contents	1
Tariff Format	1
Taxes	2
Time Increments.....	3
Time of Day.....	3
University/Education Service.....	3
Use of Service	2
Validation of Credit.....	2

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1. APPLICATION AND REFERENCE

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1.4 TARIFF FORMAT

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1.4.1 LOCATION OF MATERIAL

- A. Section 1 provides the following for all of the sections in this Tariff:
 - Subject Index - an alphabetical listing to find the desired section.
 - Table of Contents - A numerical listing to find the desired section and page.
- B. Each individual section in the Tariff provides a Subject Index for the material located within that section.

1.4.2 OUTLINE STRUCTURE

This document uses nine levels of indentations referred to as Tariff Information Management (TIM) Codes, as outlined below:

LEVEL	APPLICATION	EXAMPLE
1	Section Heading	1. APPLICATION AND REFERENCE
2	Sub Heading	1.4 TARIFF FORMAT
3	Sub Heading	1.4.1 LOCATION OF MATERIAL
4	Sub Heading/Text	A. Text
5	Sub Heading/Text	1. Text
6	Sub Heading/Text	a. Text
7	Sub Heading/Text	(1) Text
8	Sub Heading/Text	(a) Text
9	Footnotes	[1] Text

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1.4 TARIFF FORMAT (Cont'd)

1.4.3 RATE TABLES

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Within rate tables, four types of entries are allowed:

- Rate Amount

The rate amount indicates the dollar value associated with the service.

- A dash "-"

The dash indicates that there is no rate for the service or that a rate amount is not applicable under the specific column header.

- A footnote designator "[1]"

The footnote designator indicates that further information is contained in a footnote.

1.4.4 PAGE NUMBERS

A. Page Number

1. Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between pages 14 and 15 would be 14.1.

B. Sheet Revision Numbers

1. Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version on file. For example, the 4th revised page 14 cancels the 3rd revised page 14.

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1. APPLICATION AND REFERENCE

1.4 TARIFF FORMAT (Cont'd)

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1.4.5 CHECK SHEETS

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Whenever the tariff is revised, an updated check sheet will be issued. The check sheet lists the pages contained in the tariff, with a cross-reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on the check sheet if these are the only changes made to it (i.e., the format, etc., remains the same). The tariff user should refer to the latest check sheet to find out if a particular page is the most current on file.

1.4.6 EXPLANATION OF CHANGE SYMBOLS

When changes are made in any tariff sheet, a revised sheet will be issued canceling the tariff sheet affected. Changes will be identified on the revised sheet(s) through the use of the following symbols.

SYMBOL	EXPLANATION
(C)	To signify changed regulation
(D)	To signify discontinued material
(I)	To signify increased rate
(M)	To signify material that has been moved
(N)	To signify new material
(R)	To signify rate reduction
(S)	To signify reissued material
(T)	To signify a change in wording of text, but no change in rate or regulation.

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1. APPLICATION AND REFERENCE

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1.5 REFERENCE TO OTHER TARIFFS

Whenever reference is made in this Tariff to other tariffs, the reference is to the tariffs in force as of the effective date of this Tariff, and to amendments thereto and successive issues thereof. Service Commission

1.6 CONCURRING, CONNECTING, OTHER PARTICIPATING CARRIERS

- Other Carriers: None
- Concurring Carriers: None
- Connecting Carriers: None
- Other Participating Carriers: None

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OPERATOR SERVICES

2. TERMS AND CONDITIONS

SUBJECT	PAGE
Billing Arrangements	11
Billing Entity Conditions	12
Billing of Calls	13
Calculation of Distance	13
Cancellation or Interruption of Service	10
Contested Charges	12
Definitions	1
Deposits	12
Emergency Service	12
Liability of the Company	6
Limitation of Service	4
Responsibilities of the Subscriber	8
Responsibilities of the User	9
Service Offerings	14
Taxes	12
Use of Service	5
Validation of Credit	12

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2. TERMS AND CONDITIONS

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SUBJECT

Billing Arrangements	Service Commission
Billing Entity Conditions	12
Billing of Calls	13
Calculation of Distance	13
Cancellation or Interruption of Service	10
Contested Charges	12
Definitions	1
Deposits	12
Directory Assistance	14
Emergency Service	12
Liability of the Company	6
Limitation of Service	4
Responsibilities of the Subscriber	8
Responsibilities of the User	9
Service Offerings	14
Taxes	12
Use of Service	5
Validation of Credit	12

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OPERATOR SERVICES

2. TERMS AND CONDITIONS

2.1 DEFINITIONS

Access Code

A sequence of numbers that, when dialed, connects a caller to an interexchange carrier that is associated with that sequence. Dialing sequences that utilize a 950-XXXX, 1-8XX, or 101XXXX prefix are examples of access code arrangements available to customers.

(N)
|
(N)

Access Line

An arrangement from a local exchange telephone company or other common carrier, using either dedicated or switched access, which connects a subscriber's location to the Company's location or switching center.

(T)

Affiliate

Any entity (including any natural person or entity such as a corporation or partnership) controlling, under the control of or under common control with another entity.

(N)
|
(N)

Authorization Code

A numerical code, one or more of which may be assigned to a subscriber, to enable the Company to identify the origin of the service user so it may rate and bill the call. Automatic Number Identification (ANI) may be used as or in connection with the authorization code.

(T)
(T)

Authorized User

An individual, firm, corporation, or other entity authorized by the customer to utilize communications services provided by the Company.

(N)
|
(N)

Automated Collect

Collect Calls that are handled on an automated basis such that they do not require intervention by an attended operator position (i.e. "live" operator) to complete (also known as 0++ Collect Calls).

Automatic Number Identification (ANI)

A type of signaling provided by a local exchange telephone company that automatically identifies the local exchange line from which a call originates.

(N)
|
(N)

Common Carrier

A company or entity providing telecommunications services to the public.

(M)
(M1)

(M) Material moved to Page No. 1.1.

(M1) Material moved to Page No. 3.

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OPERATOR SERVICES

2. TERMS AND CONDITIONS

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2.1 DEFINITIONS

Service Commission

Access Line – An arrangement from a local exchange telephone company or other common carrier, using either dedicated or switched access, which connects a subscriber's location to QCC's location or switching center.

Authorization Code – A numerical code, one or more of which may be assigned to a subscriber, to enable QCC to identify the origin of the service user so it may rate and bill the call. ANI may be used as or in connection with the authorization code.

Automated Collect – Collect Calls which are handled on an automated basis such that they do not require intervention by an attended operator position (i.e. "live" operator) to complete (also known as 0++ Collect Calls).

Common Carrier – A company or entity providing telecommunications services to the public.

Company – Qwest Communications Corporation ("QCC")

Holiday – New Year's Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day.

Measured Charge – A charge assessed on a per minute basis in calculating a portion of the charges due for a completed Operator Assisted Call.

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OPERATOR SERVICES

2. TERMS AND CONDITIONS

2.1 DEFINITIONS (Cont'd)

Company

Qwest Communications Corporation ("QCC").

(M)

Holiday

New Year's Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day.

(M)

InterLATA

Communication between two different LATAs.

(N)

IntraLATA

Communication within a LATA.

Intrastate

Communication to and from locations within a state.

Local

Communication within a LATA that does not require a leading "1" when direct dialed.

Local Access and Transport Area (LATA)

A geographic area established for the provision and administration of communications service. It encompasses one or more designated exchanges, which are grouped to serve common social, economic and other purposes.

(N)

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OPERATOR SERVICES

2. TERMS AND CONDITIONS

2.1 DEFINITIONS (Cont'd)

0++ (Automated)

Calling Card, Credit Card, Collect, and/or Bill to Third Party calls which are handled on an automated basis such that they do not require intervention by an attended operator position (i.e. "live" operator) to complete.

(T)

(T)

(T)

0+- (Partially Assisted)

Calling Card, Credit Card, Person-to-Person, Bill to Third Party, Station-to-Station, and/or Collect Calls placed by Users dialing 0+ (area code) + (exchange) + (line number). An attended operator position (i.e. "live" operator) is required to obtain billing information from the User.

(T)

(T)

(T)

0-- (Fully Assisted)

Calling Card, Credit Card, Person-to-Person, Bill to Third Party, Station-to-Station, and/or Collect calls placed by Users dialing 0 or 00 without also entering a valid (area code) + (exchange) + (line number). An attended operator position (i.e. "live" operator) is required to obtain the (area code) + (exchange) + (line number) as well as the billing information from the User.

(T)

(T)

(T)

(M)

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OPERATOR SERVICES

2. TERMS AND CONDITIONS

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2.1 DEFINITIONS (Cont'd)

Service Commission

0+ - Calling Card, Credit Card, Person to Person and/or Third Party calls which are handled on an automated basis such that they do not require intervention by an attended operator position (i.e. "live" operator) to complete (also known as 0++ calls).

0+ (Op) - Calling Card, Credit Card, Person to Person, Third Party and/or Collect Calls placed by Users dialing 0+ (area code) + (exchange) + (line number). An attended operator position (i.e. "live" operator) is required to obtain billing information from the User (also known as 0+- calls).

0- - Calling Card, Credit Card, Person to Person, Third Party and/or Collect calls placed by Users dialing 0 or 00 without also entering a valid (area code) + (exchange) + (line number). An attended operator position (i.e. "live" operator) is required to obtain the (area code) + (exchange) + (line number) as well as the billing information from the User (also known as 0--calls.)

Operator Assisted Calls - Calls requiring assistance for completion, usually by dialing 0+ (area code) + (exchange) + (line number); or by dialing "0" or "00", with all subsequent dialing being performed by Operator Services (0-). The following are examples of calls normally placed in this manner:

Calling Card Calls - Calls for which charges are billed, not to the originating telephone number, but to a telephone calling card issued either by a local exchange or long distance telephone company for this purpose. At the caller's option, and depending upon the services available at a particular location, calling card calls may entail intervention of an attended operator position (i.e. a "live" operator) or may be made on an "automated" basis. The latter are termed "Customer Dialed Calling Card Calls" for purposes of this tariff.

Collect Calls - Calls for which charges are billed not to the originating telephone number, but to the destination or termination telephone number.

Credit Card Calls - Calls for which charges are billed, not to the originating telephone number, but to a credit card, such as VISA, MasterCard, or American Express.

Person-to-Person Calls - Calls which are placed under the stipulation that the caller will speak only to a specific called party.

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OPERATOR SERVICES

2. TERMS AND CONDITIONS

2.1 DEFINITIONS (Cont'd)

Operator Assisted Calls

Calls requiring assistance for completion, usually by dialing 0+ (area code) + (exchange) + (line number); or by dialing "0" or "00", with all subsequent dialing being performed by Operator Services (0--). The following are examples of calls normally placed in this manner:

- Calling Card Calls – Calls for which charges are billed, not to the originating telephone number, but to a telephone calling card issued either by a local exchange or long distance telephone company for this purpose. At the caller's option, and depending upon the services available at a particular location, calling card calls may entail intervention of an attended operator position (i.e. a "live" operator) or may be made on an "automated" basis. (M)
- Collect Calls – Calls for which charges are billed not to the originating telephone number, but to the destination or termination telephone number. (T)
- Credit Card Calls – Calls for which charges are billed, not to the originating telephone number, but to a credit card, such as VISA, MasterCard, or American Express. (M)
- Third Party Calls – Calls for which charges are billed, not to the originating telephone number, but to a third party telephone number which is neither the originating nor the terminating telephone number. (M1)
- Person-to-Person Calls – Calls which are placed under the stipulation that the caller will speak only to a specific called party. (M)
- Station-to-Station Calls – Calls for which charges are billed to the originating telephone number. (N)

(M) Material moved from Page No. 2.

(M1) Material moved from Page No. 3.

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OPERATOR SERVICES

2. TERMS AND CONDITIONS

2.1 DEFINITIONS (Cont'd)

Operator Service

The operators, activities, equipment or services necessary to process Operator Assisted Calls.

Operator Surcharge

A non-usage (fixed) charge, which is added to a usage charge in calculating the total tariffed charges due for a completed Operator Assisted Call.

(T)

(T)

Premises

The space designated by a customer as its place or places of business for termination of service, whether for its own communications needs or for its resale customers.

Presubscription

A service arrangement whereby the customer authorizes the local telephone company to route all interLATA and/or intraLATA calls to the Company.

(N)

(N)

Subscriber

The person or legal entity, which enters into arrangements for the Company's operator assisted telecommunications services.

(T)

Telecommunications

The transmission of voice communications or, subject to the transmission capabilities of the service, the transmission of data, facsimile, signaling, metering, or other similar communications.

(M)

(T-M1)

Usage Charge

A charge assessed on a per minute basis in calculating a portion of the charges due for a completed Operator Assisted Call.

(M1)

User

The calling party utilizing the services of the Company, and having responsibility for the payment of charges, unless that responsibility has been accepted by others, such as in the case of Collect and Bill to Third Party calls.

(T)

(T)

(M) Material moved to Page No. 2.1.

(M1) Material moved from Page No. 1.

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OPERATOR SERVICES

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2. TERMS AND CONDITIONS

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2.1 DEFINITIONS (Cont'd)

Service Commission

Operator Services – The operators, activities, equipment or services necessary to process Operator Assisted Calls.

Operator Service Charge – A non-measured (fixed) charge, which is added to a measured charge in calculating the total tariff, charges due for a completed Operator Assisted Call.

Premises – The space designated by a customer as its place or places of business for termination of service, whether for its own communications needs or for its resale customers.

Subscriber – The person or legal entity, which enters into arrangements for QCC's operator, assisted telecommunications services.

Telecommunications – The transmission of voice communications or, subject to the transmission capabilities of the service, the transmission of data, facsimile, signaling, metering, or other similar communications.

Third Party Calls – Calls for which charges are billed, not to the originating telephone number, but to a third party telephone number which is neither the originating nor the terminating telephone number.

User – The calling party utilizing the services of QCC and responsible for the payment of charges, unless that responsibility has been accepted by others, such as in the case of collect, third party and room charge calls.

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OPERATOR SERVICES

2. TERMS AND CONDITIONS

2.2 LIMITATION OF SERVICE

- A. The operator assisted services of the Company are not part of a joint undertaking with any other entity providing telecommunications channels, facilities or services, but do involve the resale of the Message Toll Services (MTS) and Wide Area Telecommunication Services (WATS) of underlying common carriers. (T)
- B. The rates and regulations contained in this tariff apply only to the operator assisted services furnished by the Company, and do not apply, unless otherwise specified, to the lines, facilities, or services provided by a local exchange telephone company or other common carrier for use in accessing the services of the Company. (T)
- C. The services of the Company are furnished to patrons, patients, students, and other authorized users of the terminal telephone or other facilities of privately owned coin operated telephone station providers, hotels, motels, hospitals, airports, colleges, universities, and subscribers. The Company enters into arrangements with such subscribers providing for the availability of the Company's nationwide services, including the intrastate services offered under the terms and conditions of this tariff. (T)

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2. TERMS AND CONDITIONS

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2.2 LIMITATION OF SERVICE

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- A. The operator assisted services of QCC are not part of a joint undertaking with any other entity providing telecommunications channels, facilities or services, but do involve the resale of the Message Toll Services (MTS) and Wide Area Telecommunication Services (WATS) of underlying common carriers.
- B. The rates and regulations contained in this tariff apply only to the operator assisted services furnished by QCC and do not apply, unless otherwise specified, to the lines, facilities, or services provided by a local exchange telephone company or other common carrier for use in accessing the services of QCC.
- C. The services of QCC are furnished to patrons, patients, students, and other authorized users of the terminal telephone or other facilities of privately owned coin operated telephone station providers, hotels, motels, hospitals, airports, colleges, universities, and subscribers. QCC enters into arrangements with such subscribers providing for the availability of QCC's nationwide services, including the intrastate services offered under the terms and conditions of this tariff.

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OPERATOR SERVICES

2. TERMS AND CONDITIONS

2.3 USE OF SERVICE

- A. The Company's services may be used for any lawful purpose consistent with the transmission and switching parameters of the telecommunications facilities utilized in the provision of services. (T)
- B. The use of the Company's services to make calls which might reasonably be expected to frighten, abuse, torment, or harass another or in such a way as to unreasonably interfere with use by others is prohibited. (T)
- C. The use of the Company's services without payment for service or attempting to avoid payment for service by fraudulent means or devices, schemes, false or invalid numbers, or false calling or credit cards is prohibited. (T)
- D. The Company's services are available for use twenty-four hours per day, seven days per week. (T)
- E. The Company's services may be denied for non-payment of charges or for other violations of this tariff. (T)

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2. TERMS AND CONDITIONS

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2.3 USE OF SERVICE

- A. QCC's services may be used for any lawful purpose consistent with the transmission and switching parameters of the telecommunications facilities utilized in the provision of services.
- B. The use of QCC's services to make calls which might reasonably be expected to frighten, abuse, torment, or harass another or in such a way as to unreasonably interfere with use by others is prohibited.
- C. The use of QCC's services without payment for service or attempting to avoid payment for service by fraudulent means or devices, schemes, false or invalid numbers, or false calling or credit cards is prohibited.
- D. QCC's services are available for use twenty-four hours per day, seven days per week.
- E. QCC's services may be denied for non-payment of charges or for other violations of this tariff.

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OPERATOR SERVICES

2. TERMS AND CONDITIONS

2.4 LIABILITY OF THE COMPANY

- A. The Company shall not be liable for loss or damage sustained by reason of any failure in or breakdown of facilities associated with the Company's operator assisted services, or for any interruption or delay of services, whatever shall be the cause of such failure, breakdown, or interruption and whether negligent or otherwise and however long it shall last. In no event shall the Company's liability for any service exceed the charges applicable under this tariff to such service. (T)
- B. The Company shall be indemnified and held harmless by any subscriber, user or by any other entity against claims for libel, slander or the infringement of copyright arising from the material transmitted over its operator assisted services; and against all other claims arising out of any act or omission of a subscriber or of any other entity in connection with the operator assisted services provided by the Company. (T)
- C. The Company is not liable for any act or omission of any entity furnishing facilities or services connected with or provided in conjunction with the operator assisted services of the Company. (T)

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2. TERMS AND CONDITIONS

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2.4 LIABILITY OF THE COMPANY

Service Commission

- A. QCC shall not be liable for loss or damage sustained by reason of any failure in or breakdown of facilities associated with QCC's operator assisted services or for any interruption or delay of services, whatever shall be the cause of such failure, breakdown, or interruption and whether negligent or otherwise and however long it shall last. In no event shall QCC's liability for any service exceed the charges applicable under this tariff to such service.
- B. QCC shall be indemnified and held harmless by any subscriber, user or by any other entity against claims for libel, slander or the infringement of copyright arising from the material transmitted over its operator assisted services; and against all other claims arising out of any act or omission of a subscriber or of any other entity in connection with the operator assisted services provided by QCC.
- C. QCC is not liable for any act or omission of any entity furnishing facilities or services connected with or provided in conjunction with the operator assisted services of QCC.

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OPERATOR SERVICES

2. TERMS AND CONDITIONS

2.4 LIABILITY OF THE COMPANY (Cont'd)

- D. The Company shall not be liable for any personal injury, or death of any person or person, and for any loss or damage sustained by reason of acts, mistakes, omissions, errors or defects in providing its operator assisted services, whatever shall be the cause and whether negligent or otherwise. (T)

- E. The Company shall not be liable for and shall be indemnified and held harmless by any subscriber, user or other entity from any and all loss, claims, demands, suits, or other action or any liability whatever, whether suffered, made, instituted, or asserted by any subscriber, user or any other entity for any personal injury to, or death of, any person or person, and for any loss, damage, defacement or destruction of the premises of any subscriber, user or any other entity or any other property whether owned or controlled by the subscriber, user or others, caused or claimed to have been caused, directly or indirectly, by any act or omission of the subscriber, user or others or by any installation, operation, failure to cooperate, maintenance, removal, presence, condition, location or use of facilities or equipment provided by the Company which is not the direct result of the Company's negligence. No agents or employees of any other entity shall be deemed to be the agents or employees of the Company. (T)
(T)

- F. The Company shall not be liable for any failure of performance due to causes beyond its control, including, without being limited to, acts of God, fires, floods or other catastrophes, national emergencies, insurrections, riots or wars, strikes, lockouts, work stoppage or other labor difficulties, and any law, order, regulation or other action of any governing authority or agency thereof. (T)

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OPERATOR SERVICES

Missouri Public

2. TERMS AND CONDITIONS

REC'D APR 22 2002

2.4 LIABILITY OF THE COMPANY (Cont'd)

Service Commission

- D. QCC shall not be liable for any personal injury, or death of any person or person, and for any loss or damage sustained by reason of acts, mistakes, omissions, errors or defects in providing its operator assisted services, whatever shall be the cause and whether negligent or otherwise.
- E. QCC shall not be liable for and shall be indemnified and held harmless by any subscriber, user or other entity from any and all loss, claims, demands, suits, or other action or any liability whatever, whether suffered, made, instituted, or asserted by any subscriber, user or any other entity for any personal injury to, or death of, any person or person, and for any loss, damage, defacement or destruction of the premises of any subscriber, user or any other entity or any other property whether owned or controlled by the subscriber, user or others, caused or claimed to have been caused, directly or indirectly, by any act or omission of the subscriber, user or others or by any installation, operation, failure to cooperate, maintenance, removal, presence, condition, location or use of facilities or equipment provided by QCC which is not the direct result of QCC's negligence. No agents or employees of any other entity shall be deemed to be the agents or employees of QCC.
- F. QCC shall not be liable for any failure of performance due to causes beyond its control, including, without being limited to, acts of God, fires, floods or other catastrophes, national emergencies, insurrections, riots or wars, strikes, lockouts, work stoppage or other labor difficulties, and any law, order, regulation or other action of any governing authority or agency thereof.

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OPERATOR SERVICES

2. TERMS AND CONDITIONS

2.5 RESPONSIBILITIES OF THE SUBSCRIBER

- A. The subscriber is responsible for placing any necessary orders, for complying with tariff regulations, and for assuring that users comply with tariff regulations. The subscriber shall ensure compliance with any applicable laws, regulations, orders or other requirements (as they exist from time to time) of any governmental entity relating to services provided or made available by the subscriber to end users. The subscriber is also responsible for the payment of charges for calls originated at the subscriber's numbers which are not Collect, Bill to Third Party, Calling Card, Person-to-Person, or Credit Card calls. (T)
- B. The subscriber must pay the Company for replacement or repair of damage to the equipment or facilities of the Company caused by negligence or willful act of the subscriber, users, or others, by improper use of the services, or by use of equipment provided by the subscriber, users, or others. (T)
- C. The subscriber must pay for the loss through theft of any Company equipment installed at subscriber's premises. (T)
- D. The subscriber shall place tent cards, phone stickers or other printed documentation furnished by or with the approval of the Company on or in close proximity to all telephones capable of accessing the Company's services and shall take reasonable action to replace any documentation which may be removed, defaced or otherwise rendered unavailable. (T)
- E. The subscriber shall not configure its equipment to block or otherwise prevent access by its patrons to locally available interexchange carrier(s) other than the Company unless the appropriate waiver and/or other necessary approval has been obtained from the governing regulatory body. (T)

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OPERATOR SERVICES

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2. TERMS AND CONDITIONS

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2.5 RESPONSIBILITIES OF THE SUBSCRIBER

Service Commission

- A. The subscriber is responsible for placing any necessary orders; for complying with tariff regulations; and for assuring that users comply with tariff regulations. The subscriber shall ensure compliance with any applicable laws, regulations, orders or other requirements (as they exist from time to time) of any governmental entity relating to services provided or made available by the subscriber to end users. The subscriber is also responsible for the payment of charges for calls originated at the subscriber's numbers which are not collect, third party, calling card, or credit card calls.
- B. The subscriber must pay QCC for replacement or repair of damage to the equipment or facilities of QCC caused by negligence or willful act of the subscriber, users, or others, by improper use of the services, or by use of equipment provided by the subscriber, users, or others.
- C. The subscriber must pay for the loss through theft of any QCC equipment installed at subscriber's premises.
- D. The subscriber shall place tent cards, phone stickers or other printed documentation furnished by or with the approval of QCC on or in close proximity to all telephones capable of accessing QCC's services and shall take reasonable action to replace any documentation which may be removed, defaced or otherwise rendered unavailable.
- E. The subscriber shall not configure its equipment to block or otherwise prevent access by its patrons to locally available interexchange carrier(s) other than QCC unless the appropriate waiver and/or other necessary approval has been obtained from the governing regulatory body.

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OPERATOR SERVICES

2. TERMS AND CONDITIONS

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2.6 RESPONSIBILITIES OF THE USER

Service Commission

- A. The user is responsible for payment of the charges set forth in this tariff unless the responsibility for such payment has been accepted by the called party, a third party, or a subscriber.
- B. The user is responsible for compliance with the applicable regulations set forth in this tariff.
- C. The user is responsible for establishing its identity as often as necessary during the course of a call.
- D. The user is responsible for identifying the station, party, or person with whom communications is desired and/or made at the called number.

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OPERATOR SERVICES

2. TERMS AND CONDITIONS

2.7 CANCELLATION OR INTERRUPTION OF SERVICES

- A. Without incurring liability, the Company may discontinue services with a five day notice to a subscriber or may withhold the provision of ordered or contracted services: (T)
 - 1. For non-payment of any sum due the Company for more than thirty days after issuance of the bill for the amount due, (T)
 - 2. For violation of any of the provisions of this tariff,
 - 3. For violation of any law, rule, regulation or policy of any governing authority having jurisdiction over the Company's services. (T)
 - 4. By reason of any order or decision of a court, public service commission or federal regulatory body or other governing authority prohibiting the Company from furnishing it services. (T)
- B. Without incurring liability, the Company may interrupt the provision of services at any time in order to perform tests and inspections to assure compliance with tariff regulations and the proper installation and operation of subscriber and the Company's equipment and facilities, and may continue such interruption until any items of noncompliance or improper equipment operation so identified are rectified. (T)
- C. Service may be discontinued by the Company, without notice to the subscriber, by blocking traffic to certain countries, cities, or NXX exchanges, or by blocking calls using certain customer authorization codes, when the Company deems it necessary to take such action to prevent unlawful use of its service. The Company will restore service as soon as it can be provided without undue risk, and will, upon request by the customer affected, assign a new authorization code to replace the one that has been deactivated. (T)

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OPERATOR SERVICES

2. TERMS AND CONDITIONS

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2.7 CANCELLATION OR INTERRUPTION OF SERVICES

Service Commission

- A. Without incurring liability, QCC may discontinue services with a five day notice to a subscriber or may withhold the provision of ordered or contracted services:
 - 1. For non payment of any sum due QCC for more than thirty days after issuance of the bill for the amount due,
 - 2. For violation of any of the provisions of this tariff,
 - 3. For violation of any law, rule, regulation or policy of any governing authority having jurisdiction over QCC's services, or policy of any governing authority having jurisdiction over QCC's services, or
 - 4. By reason of any order or decision of a court, public service commission or federal regulatory body or other governing authority prohibiting QCC from furnishing it services.
- B. Without incurring liability, QCC may interrupt the provision of services at any time in order to perform tests and inspections to assure compliance with tariff regulations and the proper installation and operation of subscriber and QCC's equipment and facilities and may continue such interruption until any items of noncompliance or improper equipment operation so identified are rectified.
- C. Service may be discontinued by QCC, without notice to the subscriber, by blocking traffic to certain countries, cities, or NXX exchanges, or by blocking calls using certain customer authorization codes, when QCC deems it necessary to take such action to prevent unlawful use of its service. QCC will restore service as soon as it can be provided without undue risk, and will, upon request by the customer affected, assign a new authorization code to replace the one that has been deactivated.

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OPERATOR SERVICES

2. TERMS AND CONDITIONS

2.8 BILLING ARRANGEMENTS

- A. Collect, Calling Card, Bill to Third Party, Person-to-Person, and Station-to-Station Calls (T)

Charges for calls of this type will be included on the user's or called or third party's regular home or business telephone bill pursuant to billing and collection agreements established by the Company for its intermediary with the applicable telephone company. (T)

- B. Credit Card Calls

Charges for credit card calls will be included on the user's regular monthly statement from the card-issuing company.

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OPERATOR SERVICES

2. TERMS AND CONDITIONS

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2.8 BILLING ARRANGEMENTS

Service Commission

A. Collect, Calling Card, and Charge Third Party Calls

Charges for calls of this type will be included on the user's or called or third party's regular home or business telephone bill pursuant to billing and collection agreements established by QCC for its intermediary with the applicable telephone company.

B. Credit Card Calls

Charges for credit card calls will be included on the user's regular monthly statement from the card-issuing company.

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OPERATOR SERVICES

2. TERMS AND CONDITIONS

2.9 VALIDATION OF CREDIT

The Company reserves the right to validate the credit worthiness of users through available credit card, calling card, call number, third party telephone number and room number verification procedures. Where a requested billing method cannot be validated, the user may be required to provide an acceptable alternate billing method or the Company may refuse to place the call. (T)

2.10 CONTESTED CHARGES

For consideration of any disputed charge, a user must submit in writing or by telephone to the Company, within 30 days of the date the bill is issued, the call details and the bases for any requested adjustment. The Company will promptly investigate and advise the user as to its findings and disposition. Any undisputed charges must be paid on a timely basis. (T)

2.11 BILLING ENTITY CONDITIONS

When billing functions on behalf of the Company are performed by local exchange telephone companies, credit card companies or others, the payment of charge conditions and regulations of such companies apply, including any applicable interest and/or late payment charge conditions. (T)

2.12 DEPOSITS

The Company does not require a deposit from the subscriber. (T)

2.13 TAXES

All state and local taxes (e.g., gross receipts tax, sales tax, municipal utilities tax) are billed as separate line items and are not included in the quoted rates.

2.14 EMERGENCY SERVICE

Calls to emergency service agencies (police, fire, ambulance, etc.) will be completed at no charge.

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OPERATOR SERVICES

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2. TERMS AND CONDITIONS

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2.9 VALIDATION OF CREDIT

Service Commission

QCC reserves the right to validate the credit worthiness of users through available credit card, calling card, call number, third party telephone number and room number verification procedures. Where a requested billing method cannot be validated, the user may be required to provide an acceptable alternate billing method or QCC may refuse to place the call.

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2.13 TAXES

All state and local taxes (e.g., gross receipts tax, sales tax, municipal utilities tax) are billed as separate line items and are not included in the quoted rates.

2.14 EMERGENCY SERVICE

Calls to emergency service agencies (police, fire, ambulance, etc.) will be completed at no charge.

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OPERATOR SERVICES**2. TERMS AND CONDITIONS****2.15 BILLING OF CALLS**

- A. Billing for calls placed over the Company's network is based in part on the duration of the call. Timing of each call begins as specified below, and ends when the called party hangs up. Billing is in one-minute increments, and no customer will be billed for an uncompleted call. (T)
1. Collect Calls - Timing begins when the called party accepts the responsibility for payment.
 2. Person-to-Person Calls (other than Collect) - Timing begins when the designated party comes on the line, or when the caller agrees to speak with a substitute party.
 3. All Other Calls - Timing begins when the switch determines the call has been answered by utilizing standard industry methods generally in use for ascertaining answer, and if a call exceeds 18 seconds in duration.

2.16 CALCULATION OF DISTANCE

Usage charges for all mileage sensitive products are based on the airline distance between rate centers associated with the originating and terminating points of the call. The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved. The Company uses the rate centers and associated vertical and horizontal coordinates that are produced by Telcordia in their NPA-NXX V & H Coordinates Tape and NECA Tariff F.C.C. No. 4. (T)

$$\text{Formula} = \sqrt{\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}}$$

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OPERATOR SERVICES

2. TERMS AND CONDITIONS

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2.15 BILLING OF CALLS

- A. Billing for calls placed over the Company's network is based in part on the duration of the call. Timing of each call begins as specified below, and ends when the called party hangs up. Billing is in one-minute increments, and no customer will be billed for an uncompleted call. Service Commission (T)
1. Collect Calls - Timing begins when the called party accepts the responsibility for payment.
 2. Person-to-Person Calls (other than Collect) - Timing begins when the designated party comes on the line, or when the caller agrees to speak with a substitute party.
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$$\text{Formula} = \sqrt{\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}}$$

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OPERATOR SERVICES

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2. TERMS AND CONDITIONS

Service Commission

2.15 BILLING OF CALLS

- A. Billing for calls placed over the QCC network is based in part on the duration of the call. Timing of each call begins as specified below, and ends when the called party hangs up. Billing is in one-minute increments, and no customer will be billed for an uncompleted call.
 - 1. Collect Calls - Timing begins when the called party accepts the responsibility for payment.
 - 2. Person-to-Person Calls (other than Collect) Timing begins when the designated party comes on the line, or when the caller agrees to speak with a substitute party.
 - 3. All Other Calls - Timing begins when the switch determines the call has been answered by utilizing standard industry methods generally in use for ascertaining answer, and if a call exceeds 18 seconds in duration.

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Usage charges for all mileage sensitive products are based on the airline distance between rate centers associated with the originating and terminating points of the call. The airline mile-age between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved. QCC uses the rate centers and associated vertical and horizontal coordinates that are produced by Bell Communications Research in their NPA-NXX V & H Coordinates Tape and NECA Tariff F.C.C. No. 4.

FORMULA =
$$\frac{(V1-V2)^2 + (H1-H2)^2}{10}$$

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OPERATOR SERVICES

2. TERMS AND CONDITIONS

2.17 SERVICE OFFERINGS

The operator assisted services of the Company consist of the provision of Collect, approved telephone company Calling Card, Credit Card, Bill to Third Party, Station-to-Station, and Person-to-Person call services provided to users pursuant to arrangements established by the Company's subscribers.

(T)

(T)

(D)

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OPERATOR SERVICES

Missouri Public

2. TERMS AND CONDITIONS

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2.17 SERVICE OFFERINGS

The operator assisted services of QCC consist of the provision of collect, approved telephone company calling card, credit card, room charge, billed to a third number (third party) and person-to-person call services provided to users pursuant to arrangements established by QCC's subscribers.

Service Commission

2.18 DIRECTORY ASSISTANCE

Directory Assistance Service is available to customers of QCC. A Directory Assistance charge applies to each call regardless of whether the requested Directory Assistance telephone number is furnished.

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OPERATOR SERVICES

3. RATES AND CHARGES

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Time of Day	1	

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OPERATOR SERVICES

3. RATES AND CHARGES

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Non-Subscriber Surcharge (NSS)	2.1	(T)
Operator Services	1	
Operator Services Offerings	3	
Option A-1.....	3	(T)
Option A-2.....	14	(N)
Option B-1.....	6	(T)
Option B-2.....	17	(N)
Payphone Surcharge	2.1	
Property Imposed Fee (PIF)	2.2	(T)
Q.Collect	8	(N)
Q.Universal Collect.....	10	(N)
Service Area	1	
Time Increments.....	1	
Time of Day.....	1	

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OPERATOR SERVICES

3. RATES AND CHARGES ~~MISSOURI PUBLIC~~

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Operator Services.....	1	(D)
Operator Services Offerings.....	3	(D)
Option A.....	3	(D)
Option B.....	6	(D)
Payphone Surcharge.....	2.1	(D)
Property Imposed Fee (PIF).....	2.1	(D)
Service Area.....	1	(D)
Time Increments	1	(D)
Time of Day	1	(D)

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3. RATES AND CHARGES

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OPERATOR SERVICES

3. RATES AND CHARGES

3.1 OPERATOR SERVICES

A. The rates and charges set forth are applicable to Carrier's Operator Assisted Service Offerings. The rates are applicable to calls originating and terminating within the State. The total charge for each completed operator assisted call consists of:

- 1. A one-time fixed operator surcharge that will be added to the first minute of each operator service call, and will be dependent on the type of billing selected (i.e., Person-to-Person);
- 2. A per minute usage charge that will be added per call, and will be dependent on the duration, distance, and time of day of the call. The usage charge element is specified as duration, with a minimum charge for each call of one minute, and with fractional minutes of use thereafter counted as full minutes.

(T)

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(D)

(M)

(M) Material moved to Page No. 2.

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OPERATOR SERVICES

3. RATES AND CHARGES

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3.1 GENERAL

Service Commission

A. This section sets forth the rates and charges applicable to Carrier's Metered Use Service Offering. The total charge for each completed operator assisted call consists of:

- 1. A fixed operator service charge, which will be dependent on the type of billing selected (i.e., calling card, charge third party or other) and/or the completion restriction selected (i.e., station-to-station or person-to-person);
- 2. A measured usage charge dependent on the duration, distance and time of day of the call, and
- 3. Other additional surcharges as provided herein (i.e. payphone surcharge, non-subscriber surcharge, location surcharge or other). The usage charge element is specified as a rate per minute, which applies to each minute of call duration, with a minimum charge for each call of three minutes, and with fractional minutes of use thereafter counted as one full minute.

B. The rates set forth in this section are applicable to calls originating and terminating within the State. Charges may be billed to a local telephone number, major credit card or to the called party.

3.1.1 TIME OF DAY

Rates as follows:

Day	8AM - 5PM	Monday through Friday
Evening	5PM - 11PM	Sunday through Friday
Night/Weekend	11PM - 8AM	Monday through Friday, and all day Saturday
	8AM - 5PM	Sunday

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Missouri Public Service Commission

3.1.2 TIME INCREMENTS

Rates are applied in whole unit increments of 60 seconds.

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3.1.3 SERVICE AREA

The QCC Service Area includes the entire State of Missouri.

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OPERATOR SERVICES

3. RATES AND CHARGES

3.1 OPERATOR SERVICES (Cont'd)

3.1.1 TIME OF DAY

Rates as follows:

Day	8AM – 5PM[1]	Monday through Friday
Evening	5PM – 11PM[1]	Sunday through Friday
Night/Weekend	11PM – 8AM[1]	Monday through Friday, and all day Saturday
	8AM – 5PM[1]	Sunday

3.1.2 TIME INCREMENTS

Rates are applied in whole unit increments of 60 seconds.

3.1.3 SERVICE AREA

The QCC Service Area includes the entire State of Missouri.

(T)
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(M)
(M1)
(M1)
(T-M1)
(T-M1)
(M1)
(M1)

(M) Material moved to Page No. 2.1.

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[1] To, but not including the times shown.

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(N)

OPERATOR SERVICES

Missouri Public

3. RATES AND CHARGES

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3.2 OPERATOR SERVICES

Service Commission

This section sets forth the rates and charges applicable to the Carrier's Operator Assisted Service offerings. The total charge for each completed operator assisted call consists of two charge elements: a one-time fixed operator service charge added to the first minute of each operator service call, which will be dependent on the type of billing selected (i.e. Calling Card, Third Party) and /or the completion restriction selected (i.e. Person-to-Person); and a measured usage charge dependent on the duration, distance, and time of day of the call. The usage charge element is specified as duration, with a minimum charge for each call of one minute, and with fractional minutes of use thereafter counted as full minutes.

A. Directory Assistance

A service charge will be assessed if appropriate for Directory Assistance calls made under each of the rate tables listed in Section 3.

B. Non-Subscriber Surcharge

A Non-Subscriber Surcharge is applicable to intrastate Operator Station (Collect, Billed to Third Party, and Person-to-Person) calls billed to telephone lines which are presubscribed to an interexchange carrier other than QCC. This charge is in addition to the usage rates applicable to such calls and is also in addition to any applicable service charges for Operator Station calls as specified in this tariff.

The Non-Subscriber Surcharge does not apply to; calls billed to calling cards or credit cards, conference calls, calls to directory assistance, calls billed to telephones lines which have discontinued presubscription to QCC but for whom an accessing QCC's network via 800 access methods.

Non-Subscriber Surcharge \$3.50

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Missouri Public

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OPERATOR SERVICES

3. RATES AND CHARGES

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3.1 OPERATOR SERVICES (Cont'd)

3.1.4 MISCELLANEOUS OPERATOR SERVICES CHARGES

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MISSOURI

A. Directory Assistance

For applicable rates, refer to Qwest Communications Corporation's Missouri Tariff No. 1, Section 6, Miscellaneous Charges and Surcharges, unless rates are specified elsewhere in this tariff.

(T)
(T)

B. Non-Subscriber Surcharge (NSS)

A Non-Subscriber Surcharge may be assessed and is applicable to intrastate Operator Station (Collect, Billed to Third Party, and Person-to-Person, Station-to-Station) calls billed to telephone lines which are presubscribed to an interexchange carrier other than the Company. This charge is in addition to the usage rates applicable to such calls and is also in addition to any applicable service charges for Operator Station calls as specified in this tariff.

(T)

The Non-Subscriber Surcharge does not apply to: calls billed to calling cards or credit cards, conference calls, and calls billed to telephones lines which have discontinued presubscription to the Company but for whom an active billing record still exists in the Company's billing system.

- Non-Subscriber Surcharge

CHARGE
\$3.50

C. Payphone Surcharge

A charge that applies to all Company carried non-coin calls (i.e. Billed to a Third Party, Calling Card or Collect) placed from pay telephones. This charge, which is in addition to standard tariffed usage charges, and any applicable surcharges associated with QCC services, applies for the use of the instrument used to access QCC service. The Payphone Surcharge is unrelated to the QCC service accessed from the payphone. This charge applies unless specified differently in another section of this Tariff. Customers will be charged the Payphone Surcharge for each call placed from payphones with the exception of the following:

(C)

- Calls placed by inserting coins during the progress of the call;
- Calls using Telecommunications Relay service
- Calls originated by customers certified as having qualified hearing or speech impairments.

- Payphone Surcharge

CHARGE
\$0.47

(C)
(N)
(N)
(M)

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OPERATOR SERVICES

Missouri Public

3. RATES AND CHARGES

3.1 OPERATOR SERVICES (Cont'd)

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(T)

3.1.4 MISCELLANEOUS OPERATOR SERVICES CHARGES Service Commission

(N)

A. Directory Assistance

(M)

For applicable rates, refer to Qwest Communications Corporation's Missouri Tariff No. 1, Section 6, Miscellaneous Charges and Surcharges.

(C-M)

(C-M)

B. Non-Subscriber Surcharge

(M)

A Non-Subscriber Surcharge is applicable to intrastate Operator Station (Collect, Billed to Third Party, and Person-to-Person, Station-to-Station) calls billed to telephone lines which are presubscribed to an interexchange carrier other than the Company. This charge is in addition to the usage rates applicable to such calls and is also in addition to any applicable service charges for Operator Station calls as specified in this tariff.

(T)

The Non-Subscriber Surcharge does not apply to: calls billed to calling cards or credit cards, conference calls, and calls billed to telephones lines which have discontinued presubscription to the Company but for whom an active billing record still exists in the Company's billing system.

(T)

(T)

(T-M)

(T)

CHARGE

- Non-Subscriber Surcharge

\$3.50

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(M)

C. Payphone Surcharge

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For applicable rates, refer to Qwest Communications Corporation's Missouri Tariff No. 1, Section 6, Miscellaneous Charges and Surcharges.

D. Property Imposed Fee (PIF)

This charge, when assessed to the end user, is passed through by the Company in its entirety to the customer. The amount of each customer's surcharge is designated by the customer and incorporated into the contract between the Company and the customer. The Property Imposed Fee (PIF) will only apply to Inmate/Correctional Service (Option B), and applies to completed intrastate operator-assisted calls.

CHARGE

- Property Imposed Fee

\$3.00

(N)

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OPERATOR SERVICES

3. RATES AND CHARGES

3.1 OPERATOR SERVICES

3.1.4 MISCELLANEOUS OPERATOR SERVICES CHARGES (Cont'd)

C. Payphone Surcharge

(M)

A charge that applies to all Company carried non-coin calls (i.e. Billed to a Third Party, Calling Card or Collect) placed from pay telephones. This charge, which is in addition to standard tariffed usage charges, and any applicable surcharges associated with QCC services, applies for the use of the instrument used to access QCC service. The Payphone Surcharge is unrelated to the QCC service accessed from the payphone. This charge applies unless specified differently in another section of this Tariff. Customers will be charged the Payphone Surcharge for each call placed from payphones with the exception of the following:

- Calls placed by inserting coins during the progress of the call;
- Calls using Telecommunications Relay service
- Calls originated by customers certified as having qualified hearing or speech impairments.

CHARGE

- Payphone Surcharge \$0.55 (I)

(M)

D. Property Imposed Fee (PIF)

This charge may be assessed to the end user, and when assessed is passed through by the Company in its entirety to the customer. The amount of each customer's surcharge is designated by the customer and incorporated into the contract between the Company and the customer.

MAXIMUM CHARGE

- Property Imposed Fee -

(D)

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OPERATOR SERVICES

3. RATES AND CHARGES

3.1 OPERATOR SERVICES

3.1.4 MISCELLANEOUS OPERATOR SERVICES CHARGES (Cont'd)

D. Property Imposed Fee (PIF) (M)

This charge may be assessed to the end user, and when assessed is passed through by the Company in its entirety to the customer. The amount of each customer's surcharge is designated by the customer and incorporated into the contract between the Company and the customer. (T)

MAXIMUM CHARGE

- Property Imposed Fee (C)
(C-M)

E. Canadian Rating (N)

All calls that bill into Canada will be assessed the following charges.

	CHARGE	
• Operator Surcharge	\$6.00	(N)
• Operator Usage Charge, per minute	1.50	(N)

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OPERATOR SERVICES

3. RATES AND CHARGES

3.2 OPERATOR SERVICES OFFERINGS

The various service offerings that follow are available to the premises occupants/owners. The premises occupants/owners must make the selection of the desired service offering, and enter into a contract with the Company. All applicable terms and conditions for the elected service offering will be set forth in the contract. The charges to the end user are set forth in the following Options.

(N)

3.2.1 OPTION A-1

(N)

A. Description

(T)

- 1. Operator Services that are available from customer locations which presubscribe to one of the Company's direct dial services.
- 2. Operator Service calls that are placed with the assistance of a live or automated operator from telephones presubscribed to the Company. The following services are considered part of the Option A product line.
 - a. Hospitality Service - This service allows for calls that are placed with the assistance of a live or automated operator from hotel/motel telephones presubscribed to the Company.
 - b. Hospital Service - This service allows for calls that are placed with the assistance of a live or automated operator from hospital telephones presubscribed to the Company.
 - c. University/Education Service - This service allows for calls that are placed with the assistance of a live or automated operator from university/educational telephones presubscribed to the Company.
 - d. Business/Residence Service (Presubscribed to Other Carriers) - This service allows calls from business and residential locations which presubscribe to other carriers' direct dial services.
 - e. Casual Service - This service allows calls that are placed with the assistance of a live or automated operator from phones, which are not presubscribed to the Company, where the end user first dials the Company's carrier identification code.
 - f. Payphone Service - This service allows calls that are placed with the assistance of a live or automated operator from pay telephones presubscribed to the Company.

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OPERATOR SERVICES

3. RATES AND CHARGES

Missouri Public

3.2 OPERATOR SERVICES OFFERINGS

REC'D AUG 07 2003

(T)

3.2.1 OPTION A

Service Commission

(T)

(D)

(N)

A. Description

- 1. Operator Services that are available from customer locations which presubscribe to one of the Company's direct dial services.
- 2. Operator Service calls that are placed with the assistance of a live or automated operator from telephones presubscribed to the Company. The following services are considered part of the Option A product line.
 - a. Hospitality Service - This service allows for calls that are placed with the assistance of a live or automated operator from hotel/motel telephones presubscribed to the Company.
 - b. Hospital Service - This service allows for calls that are placed with the assistance of a live or automated operator from hospital telephones presubscribed to the Company.
 - c. University/Education Service - This service allows for calls that are placed with the assistance of a live or automated operator from university/educational telephones presubscribed to the Company.
 - d. Business/Residence Service (Presubscribed to Other Carriers) - This service allows calls from business and residential locations which presubscribe to other carriers' direct dial services.
 - e. Casual Service - This service allows calls that are placed with the assistance of a live or automated operator from phones, which are not presubscribed to the Company, where the end user first dials the Company's carrier identification code.
 - f. Payphone Service - This service allows calls that are placed with the assistance of a live or automated operator from pay telephones presubscribed to the Company.

(N)

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OPERATOR SERVICES

Missouri Public

3. RATES AND CHARGES

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3.2 OPERATOR SERVICES (Cont'd)

Service Commission

3.2.1 PAYPHONE SERVICE

A. Description

1. This service allows calls that are placed with the assistance of a live or automated operator from pay telephones presubscribed to QCC.

B. Rates and Charges

1. Operator Services Surcharges – InterLATA/IntraLATA/Local

The one time operator surcharge will be added to the first minute of each operator service call in addition to the per minute rates following:

	<u>INTERLATA/INTRA LATA</u>	<u>CHARGE</u>	<u>LOCAL</u>
0 + Calling Card	\$4.99		\$0.50
0 + Calling Card (Op)	5.50		1.25
0 - Calling Card (Op)	5.50		1.25
0 + Credit Card	4.99		0.50
0 + Credit Card (Op)	5.50		1.25
0 - Credit Card (Op)	5.50		1.25
0 + Bill to Third Party	9.99		1.33
0 - Bill to Third Party	9.99		1.33
Automatic Collect	4.99		1.25
0 + Collect	5.50		1.25
0 - Collect	5.50		1.25
0 + Person to Person	9.99		3.00
0 - Person to Person	9.99		3.00
Payphone Surcharge	0.30		-
Directory Assistance	1.49		0.45

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OPERATOR SERVICES

I. APPLICATION AND REFERENCE

1.3 SUBJECT INDEX

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Billing Arrangements	2	
Billing Entity Conditions	2	
Billing of Calls	2	
Calculation of Distance	2	
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Cancellation or Interruption of Service.....	2	
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Deposits.....	2	
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Explanation of Change Symbols	1	

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OPERATOR SERVICES

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3. RATES AND CHARGES

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3.2 OPERATOR SERVICES OFFERINGS

3.2.1 OPTION A (Cont'd)

Service Commission

B. Rates and Charges

1. The following rates and charges are applicable to operator assisted calls processed by the Company.

a. Operator Surcharges – InterLATA/IntraLATA

Operator surcharges vary depending upon the billing option selected by the caller. The one time operator surcharge will be added to the first minute of each operator assisted call. This surcharge is in addition to the per minute usage charges.

	CHARGE	
	INTERLATA	INTRALATA
Card – Automated (0++)	\$4.99	\$4.99
Calling Card – Partially Assisted (0+-)	5.50	5.50
Calling Card – Fully Assisted (0--)	5.50	5.50
Credit Card – Automated (0++)	4.99	4.99
Credit Card – Partially Assisted (0+-)	5.50	5.50
Credit Card – Fully Assisted (0--)	5.50	5.50
Bill to Third Party – Automated (0++)	4.99	4.99
Bill to Third Party – Partially Assisted (0+-)	9.99	9.99
Bill to Third Party – Fully Assisted (0--)	9.99	9.99
Collect – Automated (0++)	4.99	4.99
Collect – Partially Assisted (0+-)	6.50	6.50
Collect – Fully Assisted (0--)	6.50	6.50
Person to Person – Partially Assisted (0+-)	9.99	9.99
Person to Person – Fully Assisted (0--)	9.99	9.99
Station to Station – Partially Assisted (0+-)	5.50	5.50
Station to Station – Fully Assisted (0--)	5.50	5.50

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OPERATOR SERVICES

Missouri Public

3. RATES AND CHARGES

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3.2 OPERATOR SERVICES (Cont'd)

3.2.1 PAYPHONE SERVICE(Cont'd)

Service Commission

B. Rates and Charges (Cont'd)

2. Operator Services Per Minute Usage Charges – InterLATA/IntraLATA/Local

The following are the per minute rates that the customer will incur when using QCC's Operator Services. These rates will apply in addition to the applicable operator surcharge outlined above:

INTERLATA/INTRALATA
USAGE CHARGE

Mileage Band	<u>DAY</u>		<u>EVENING</u>		<u>NIGHT/WEEKEND</u>	
	<u>Initial Minute</u>	<u>Add'l Minute</u>	<u>Initial Minute</u>	<u>Add'l Minute</u>	<u>Initial Minute</u>	<u>Add'l Minute</u>
0-9999	\$0.8900	\$0.8900	\$0.8900	\$0.8900	\$0.8900	\$0.8900

LOCAL
USAGE CHARGE

Mileage Band	<u>DAY</u>		<u>EVENING</u>		<u>NIGHT/WEEKEND</u>	
	<u>Initial Minute</u>	<u>Add'l Minute</u>	<u>Initial Minute</u>	<u>Add'l Minute</u>	<u>Initial Minute</u>	<u>Add'l Minute</u>
0-9999	\$0.0800	\$0.0800	\$0.0800	\$0.0800	\$0.0800	\$0.0800

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OPERATOR SERVICES

3. RATES AND CHARGES

3.2 OPERATOR SERVICES OFFERINGS

3.2.1 OPTION A-1

(T)

B.1. (Cont'd)

b. Operator Per Minute Usage Charges – InterLATA/IntraLATA/Local

(T)

The following are the per minute usage charges that the customer will incur when using the Company's Operator Services. These charges will apply in addition to the applicable operator surcharge:

**INTERLATA
 USAGE CHARGE**

Mileage Band	DAY		EVENING		NIGHT/WEEKEND	
	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute
0-9999	\$0.8900	\$0.8900	\$0.8900	\$0.8900	\$0.8900	\$0.8900

**INTRALATA
 USAGE CHARGE**

Mileage Band	DAY		EVENING		NIGHT/WEEKEND	
	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute
0-9999	\$0.8900	\$0.8900	\$0.8900	\$0.8900	\$0.8900	\$0.8900

**LOCAL
 USAGE CHARGE**

Mileage Band	DAY		EVENING		NIGHT/WEEKEND	
	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute
0-9999	\$0.8900	\$0.8900	\$0.8900	\$0.8900	\$0.8900	\$0.8900

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OPERATOR SERVICES

3. RATES AND CHARGES

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3.2 OPERATOR SERVICES OFFERINGS

REC'D AUG 07 2003

3.2.1 OPTION A

B. Rates and Charges (Cont'd)

Service Commission

b. Operator Per Minute Usage Charges – InterLATA/IntraLATA

The following are the per minute usage charges that the customer will incur when using the Company's Operator Services. These charges will apply in addition to the applicable operator surcharge:

**INTERLATA
USAGE CHARGE**

Mileage Band	DAY		EVENING		NIGHT/WEEKEND	
	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute
0-9999	\$0.8900	\$0.8900	\$0.8900	\$0.8900	\$0.8900	\$0.8900

**INTRALATA
USAGE CHARGE**

Mileage Band	DAY		EVENING		NIGHT/WEEKEND	
	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute
0-9999	\$0.8900	\$0.8900	\$0.8900	\$0.8900	\$0.8900	\$0.8900

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(D)
(N)

(N)

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OPERATOR SERVICES

Missouri Public

3. RATES AND CHARGES

3.2 OPERATOR SERVICES (Cont'd)

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3.2.2 CASUAL SERVICE

Service Commission

A. Description

1. This service allows calls that are placed with the assistance of a live or automated operator from phones, which are not presubscribed to QCC where the end user first dials QCC's carrier identification code.

B. Rates and Charges

1. Operator Services Surcharges – InterLATA/IntraLATA/Local

The one time operator surcharge will be added to the first minute of each operator service call in addition to the per minute rates following:

	<u>INTERLATA/INTRALATA</u>	<u>CHARGE</u>	<u>LOCAL</u>
0 + Calling Card	\$4.99		\$0.50
0 + Calling Card (Op)	5.50		1.25
0 - Calling Card (Op)	5.50		1.25
0 + Credit Card	4.99		0.50
0 + Credit Card (Op)	5.50		1.25
0 - Credit Card (Op)	5.50		1.25
0 + Bill to Third Party	9.99		1.33
0 - Bill to Third Party	9.99		1.33
Automatic Collect	4.99		1.25
0 + Collect	5.50		1.25
0 - Collect	5.50		1.25
0 + Person to Person	9.99		3.00
0 - Person to Person	9.99		3.00
Payphone Surcharge	0.30		-
Directory Assistance	1.49		0.45

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OPERATOR SERVICES

3. RATES AND CHARGES

3.2 OPERATOR SERVICES OFFERINGS (Cont'd)

3.2.2 OPTION B-1

(T)

A. Description

This is an Inmate/Correctional service that allows calls to be placed with the assistance of an automated operator, and includes customer premises equipment that provides automated operator service from inmate/correctional facility telephones presubscribed to the Company.

B. Rates and Charges

1. Operator Surcharges – InterLATA/IntraLATA/Local

The one time operator surcharge will be added to the first minute of each operator service call in addition to the per minute usage charges.

	CHARGE		
	INTERLATA	INTRALATA	LOCAL
Collect – Automated (0++)	\$3.00	\$3.00	\$2.50

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OPERATOR SERVICES

3. RATES AND CHARGES

Missouri Public

3.2 OPERATOR SERVICES OFFERINGS (Cont'd)

REC'D AUG 07 2003

(T)

3.2.2 OPTION B

(T)

Service Commission

(D)

A. Description

(N)

This is an Inmate/Correctional service that allows calls to be placed with the assistance of an automated operator, and includes customer premises equipment that provides automated operator service from inmate/correctional facility telephones presubscribed to the Company.

B. Rates and Charges

1. Operator Surcharges – InterLATA/IntraLATA/Local

The one time operator surcharge will be added to the first minute of each operator service call in addition to the per minute usage charges.

	CHARGE		
	INTERLATA	INTRALATA	LOCAL
Collect – Automated (0++)	\$3.00	\$3.00	\$2.50

(N)

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OPERATOR SERVICES

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3. RATES AND CHARGES

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3.2 OPERATOR SERVICES (Cont'd)

3.2.2 CASUAL SERVICE (Cont'd)

B. Rates and Charges (Cont'd)

Service Commission

2. Operator Services Per Minute Usage Charges – InterLATA/IntraLATA/Local

The following are the per minute rates that the customer will incur when using QCC's Operator Services. These rates will apply in addition to the applicable operator surcharge outlined above:

INTERLATA/INTRALATA
USAGE CHARGE

Mileage Band	DAY		EVENING		NIGHT/WEEKEND	
	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute
0-9999	\$0.8900	\$0.8900	\$0.8900	\$0.8900	\$0.8900	\$0.8900

LOCAL
USAGE CHARGE

Mileage Band	DAY		EVENING		NIGHT/WEEKEND	
	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute
0-9999	\$0.0800	\$0.0800	\$0.0800	\$0.0800	\$0.0800	\$0.0800

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OPERATOR SERVICES

3. RATES AND CHARGES

3.2 OPERATOR SERVICES OFFERINGS

3.2.2 OPTION B-1

(T)

B. Rates and Charges (Cont'd)

2. Operator Per Minute Usage Charges - InterLATA/IntraLATA/Local

The following are the per minute usage charges that the customer will incur when using the Company's Operator Services. These charges will apply in addition to the applicable operator surcharge.

**INTERLATA
 USAGE CHARGE**

Mileage Band	DAY		EVENING		NIGHT/WEEKEND	
	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute
0-9999	\$0.4000	\$0.4000	\$0.4000	\$0.4000	\$0.4000	\$0.4000

**INTRALATA
 USAGE CHARGE**

Mileage Band	DAY		EVENING		NIGHT/WEEKEND	
	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute
0-9999	\$0.2000	\$0.2000	\$0.2000	\$0.2000	\$0.2000	\$0.2000

**LOCAL
 USAGE CHARGE**

Mileage Band	DAY		EVENING		NIGHT/WEEKEND	
	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute
0-9999	-	-	-	-	-	-

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OPERATOR SERVICES

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3. RATES AND CHARGES

3.2 OPERATOR SERVICES OFFERINGS
3.2.2 OPTION B

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B. Rates and Charges (Cont'd)

Service Commission

2. Operator Per Minute Usage Charges - InterLATA/IntraLATA/Local

The following are the per minute usage charges that the customer will incur when using the Company's Operator Services. These charges will apply in addition to the applicable operator surcharge.

**INTERLATA
 USAGE CHARGE**

Mileage Band	DAY		EVENING		NIGHT/WEEKEND	
	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute
0-9999	\$0.4000	\$0.4000	\$0.4000	\$0.4000	\$0.4000	\$0.4000

**INTRALATA
 USAGE CHARGE**

Mileage Band	DAY		EVENING		NIGHT/WEEKEND	
	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute
0-9999	\$0.2000	\$0.2000	\$0.2000	\$0.2000	\$0.2000	\$0.2000

**LOCAL
 USAGE CHARGE**

Mileage Band	DAY		EVENING		NIGHT/WEEKEND	
	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute
0-9999	-	-	-	-	-	-

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OPERATOR SERVICES

3. RATES AND CHARGES

MISSOURI PUBLIC

3.2 OPERATOR SERVICES (Cont'd)

REC'D APR 22 2002

3.2.3 HOSPITALITY SERVICE

Service Commission

A. Description

- 1. This service allows for calls that are placed with the assistance of a live or automated operator from hotel/motel telephones presubscribed to QCC.

B. Rates and Charges

- 1. Operator Services Surcharges – InterLATA/IntraLATA/Local

The one time operator surcharge will be added to the first minute of each operator service call in addition to the per minute rates following:

	<u>INTERLATA/INTRALATA</u>	<u>CHARGE</u>	<u>LOCAL</u>
0 + Calling Card	\$4.99		\$0.50
0 + Calling Card (Op)	5.50		1.25
0 - Calling Card (Op)	5.50		1.25
0 + Credit Card	4.99		0.50
0 + Credit Card (Op)	5.50		1.25
0 - Credit Card (Op)	5.50		1.25
0 + Bill to Third Party	9.99		1.33
0 - Bill to Third Party	9.99		1.33
Automatic Collect	4.99		1.25
0 + Collect	5.50		1.25
0 - Collect	5.50		1.25
0 + Person to Person	9.99		3.00
0 - Person to Person	9.99		3.00
Directory Assistance	1.49		0.45

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OPERATOR SERVICES

3. RATES AND CHARGES

3.2 OPERATOR SERVICES OFFERINGS (Cont'd)

(D)
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3.2.4 Q.COLLECT

A. Description

Q.Collect provides Qwest designated 8XX numbers to end users at educational, healthcare, and government facilities, and for special corporate or promotional applications, providing end users the ability to complete automated and live operator assisted telephone calls. End users process their calls through an automated call processor, charging such calls to a travel card; valid local telephone company issued card; or a major credit card. End users have the option to access a live operator if they wish to charge their calls to the destination number or a valid third party telephone number. 8XX numbers are unique to each entity as listed above and cannot be "shared" as common access.

B. Rates and Charges

1. Operator Surcharges – InterLATA/IntraLATA/Local

Operator surcharges vary depending upon the billing option selected by the caller. The one time operator surcharge will be added to the first minute of each operator assisted call. This surcharge is in addition to the per minute usage charges.

	CHARGE		
	INTERLATA	INTRALATA	LOCAL
Calling Card – Automated (0++)	\$1.99	\$1.99	\$0.50
Calling Card – Partially Assisted (0+-)	3.50	3.50	1.25
Calling Card – Fully Assisted (0--)	3.50	3.50	1.25
Credit Card – Automated (0++)	1.99	1.99	0.50
Credit Card – Partially Assisted (0+-)	3.50	3.50	1.25
Credit Card – Fully Assisted (0--)	3.50	3.50	1.25
Bill to Third Party – Automated (0++)	1.99	1.99	1.33
Bill to Third Party – Partially Assisted (0+-)	3.50	3.50	1.33
Bill to Third Party – Fully Assisted (0--)	3.50	3.50	1.33
Collect – Automated (0++)	1.99	1.99	1.25
Collect – Partially Assisted (0+-)	3.50	3.50	1.25
Collect – Fully Assisted (0--)	3.50	3.50	1.25
Person to Person – Partially Assisted (0+-)	3.50	3.50	3.00
Person to Person – Fully Assisted (0--)	3.50	3.50	3.00
Directory Assistance	0.45	0.45	0.45

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3. RATES AND CHARGES

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OPERATOR SERVICES

Missouri Public

3. RATES AND CHARGES

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- 3.2 OPERATOR SERVICES (Cont'd)
- 3.2.3 HOSPITALITY SERVICE (Cont'd)
- B. Rates and Charges (Cont'd)

Service Commission

2. Operator Services Per Minute Usage Charges – InterLATA/IntraLATA

The following are the per minute rates that the customer will incur when using QCC's Operator Services. These rates will apply in addition to the applicable operator surcharge outlined above:

INTERLATA/INTRALATA
USAGE CHARGE

Mileage Band	DAY		EVENING		NIGHT/WEEKEND	
	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute
0-9999	\$0.8900	\$0.8900	\$0.8900	\$0.8900	\$0.8900	\$0.8900

LOCAL
USAGE CHARGE

Mileage Band	DAY		EVENING		NIGHT/WEEKEND	
	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute
0-9999	\$0.0800	\$0.0800	\$0.0800	\$0.0800	\$0.0800	\$0.0800

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OPERATOR SERVICES

3. RATES AND CHARGES

3.2 OPERATOR SERVICES OFFERINGS

3.2.4 Q.COLLECT

(N)

B. Rates and Charges (Cont'd)

2. Operator Per Minute Usage Charges - InterLATA/IntraLATA/Local

The following are the per minute usage charges that the customer will incur when using the Company's Operator Services. These charges will apply in addition to the applicable operator surcharge.

**INTERLATA
USAGE CHARGE**

Mileage Band	DAY		EVENING		NIGHT/WEEKEND	
	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute
0-9999	\$0.4000	\$0.4000	\$0.4000	\$0.4000	\$0.4000	\$0.4000

**INTRALATA
USAGE CHARGE**

Mileage Band	DAY		EVENING		NIGHT/WEEKEND	
	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute
0-9999	\$0.4000	\$0.4000	\$0.4000	\$0.4000	\$0.4000	\$0.4000

**LOCAL
USAGE CHARGE**

Mileage Band	DAY		EVENING		NIGHT/WEEKEND	
	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute
0-9999	\$0.0800	\$0.0800	\$0.0800	\$0.0800	\$0.0800	\$0.0800

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OPERATOR SERVICES

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3. RATES AND CHARGES

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3.2 OPERATOR SERVICES (Cont'd)

Service Commission

3.2.5 HOSPITAL SERVICE

A. Description

1. This service allows for calls that are placed with the assistance of a live or automated operator from hospital telephones presubscribed to QCC.

B. Rates and Charges

1. Operator Services Surcharges – InterLATA/IntraLATA/Local

The one time operator surcharge will be added to the first minute of each operator service call in addition to the per minute rates following:

	<u>INTERLATA/INTRALATA</u>	<u>CHARGE</u>	<u>LOCAL</u>
0 + Calling Card	\$4.99		\$0.50
0 + Calling Card (Op)	5.50		1.25
0 - Calling Card (Op)	5.50		1.25
0 + Credit Card	4.99		0.50
0 + Credit Card (Op)	5.50		1.25
0 - Credit Card (Op)	5.50		1.25
0 + Bill to Third Party	9.99		1.33
0 - Bill to Third Party	9.99		1.33
Automatic Collect	4.99		1.25
0 + Collect	5.50		1.25
0 - Collect	5.50		1.25
0 + Person to Person	9.99		3.00
0 - Person to Person	9.99		3.00
Directory Assistance	1.49		0.45

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OPERATOR SERVICES**3. RATES AND CHARGES****3.2 OPERATOR SERVICES OFFERINGS (Cont'd)****3.2.5 Q.UNIVERSAL COLLECT**

(N)

A. Description

Q.Universal Collect provides end users the ability to complete automated and live operator assisted long distance telephone calls through Qwest designated 8XX numbers. End users process their calls through an automated call processor, charging such calls to a travel card; valid local telephone company issued card; or a major credit card. End users have the option to access a live operator if they wish to charge their calls to the destination number or a valid third party telephone number. 8XX numbers are unique to Qwest and can be "shared" as common access.

B. Rates and Charges**1. Operator Surcharges – InterLATA/IntraLATA/Local**

Operator surcharges vary depending upon the billing option selected by the caller. The one time operator surcharge will be added to the first minute of each operator assisted call. This surcharge is in addition to the per minute usage charges.

	CHARGE		
	INTERLATA	INTRALATA	LOCAL
Calling Card – Automated (0++)	\$4.95	\$4.95	\$0.50
Calling Card – Partially Assisted (0+-)	4.95	4.95	1.25
Calling Card – Fully Assisted (0--)	5.50	5.50	1.25
Credit Card – Automated (0++)	2.25	2.25	0.50
Credit Card – Partially Assisted (0+-)	2.25	2.25	1.25
Credit Card – Fully Assisted (0--)	5.50	5.50	1.25
Bill to Third Party – Automated (0++)	2.99	2.99	1.33
Bill to Third Party – Partially Assisted (0+-)	4.99	4.99	1.33
Bill to Third Party – Fully Assisted (0--)	9.99	9.99	1.33
Collect – Automated (0++)	2.99	2.99	1.25
Collect – Partially Assisted (0+-)	2.99	2.99	1.25
Collect – Fully Assisted (0--)	2.99	2.99	1.25
Person to Person – Partially Assisted (0+-)	6.75	6.75	3.00
Person to Person – Fully Assisted (0--)	9.99	9.99	3.00
Directory Assistance	0.45	0.45	0.45

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OPERATOR SERVICES

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3. RATES AND CHARGES

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3.2 OPERATOR SERVICES (Cont'd)

3.2.5 HOSPITAL SERVICE (Cont'd)

B. Rates and Charges (Cont'd)

Service Commission

2. Operator Services Per Minute Usage Charges – InterLATA/IntraLATA/Local

The following are the per minute rates that the customer will incur when using QCC's Operator Services. These rates will apply in addition to the applicable operator surcharge outlined above:

INTERLATA/INTRALATA
USAGE CHARGE

Mileage Band	DAY		EVENING		NIGHT/WEEKEND	
	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute
0-9999	\$0.8900	\$0.8900	\$0.8900	\$0.8900	\$0.8900	\$0.8900

LOCAL
USAGE CHARGE

Mileage Band	DAY		EVENING		NIGHT/WEEKEND	
	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute
0-9999	\$0.0800	\$0.0800	\$0.0800	\$0.0800	\$0.0800	\$0.0800

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OPERATOR SERVICES

3. RATES AND CHARGES

3.2 OPERATOR SERVICES OFFERINGS

3.2.5 Q.UNIVERSAL COLLECT

(N)

B. Rates and Charges (Cont'd)

2. Operator Per Minute Usage Charges - InterLATA/IntraLATA/Local

The following are the per minute usage charges that the customer will incur when using the Company's Operator Services. These charges will apply in addition to the applicable operator surcharge.

**INTERLATA
 USAGE CHARGE**

Mileage Band	DAY		EVENING		NIGHT/WEEKEND	
	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute
0-9999	\$0.4000	\$0.4000	\$0.4000	\$0.4000	\$0.4000	\$0.4000

**INTRALATA
 USAGE CHARGE**

Mileage Band	DAY		EVENING		NIGHT/WEEKEND	
	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute
0-9999	\$0.4000	\$0.4000	\$0.4000	\$0.4000	\$0.4000	\$0.4000

**LOCAL
 USAGE CHARGE**

Mileage Band	DAY		EVENING		NIGHT/WEEKEND	
	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute
0-9999	\$0.0800	\$0.0800	\$0.0800	\$0.0800	\$0.0800	\$0.0800

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OPERATOR SERVICES

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3. RATES AND CHARGES

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3.2 OPERATOR SERVICES (Cont'd)

Service Commission

3.2.6 UNIVERSITY/EDUCATION SERVICE

A. Description

1. This service allows for calls that are placed with the assistance of a live or automated operator from university/educational telephones presubscribed to QCC.

B. Rates and Charges

1. Operator Services Surcharges – InterLATA/IntraLATA/Local

The one time operator surcharge will be added to the first minute of each operator service call in addition to the per minute rates following:

	<u>INTERLATA/INTRALATA</u>	<u>CHARGE</u>	<u>LOCAL</u>
0 + Calling Card	\$4.99		\$0.50
0 + Calling Card (Op)	5.50		1.25
0 - Calling Card (Op)	5.50		1.25
0 + Credit Card	4.99		0.50
0 + Credit Card (Op)	5.50		1.25
0 - Credit Card (Op)	5.50		1.25
0 + Bill to Third Party	9.99		1.33
0 - Bill to Third Party	9.99		1.33
Automatic Collect	4.99		1.25
0 + Collect	5.50		1.25
0 - Collect	5.50		1.25
0 + Person to Person	9.99		3.00
0 - Person to Person	9.99		3.00
Directory Assistance	1.49		0.45

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OPERATOR SERVICES**3. RATES AND CHARGES****3.2 OPERATOR SERVICES OFFERINGS (Cont'd)****3.2.6 800 CONNECT SERVICE**

(N)

A. Description

This service provides end users the ability to complete automated and live operator assisted telephone calls through the Company's designated 8XX customer numbers. End users obtain the 8XX customer number for 800 Connect from the Company's agents responsible for providing the customer numbers either verbally or posting by the telephone. End users can process their calls through an automated call processor or live operator.

B. Rates and Charges

1. The following rates and charges are applicable to operator assisted calls processed by the Company.

- a. Operator Surcharges – InterLATA/IntraLATA/Local

Operator surcharges vary depending upon the billing option selected by the caller. The one time operator surcharge will be added to the first minute of each operator assisted call. This surcharge is in addition to the per minute usage charges.

	CHARGE		
	INTERLATA	INTRALATA	LOCAL
Calling Card – Automated (0++)	\$1.99	\$1.99	\$1.99
Calling Card – Partially Assisted (0+-)	3.50	3.50	3.50
Calling Card – Fully Assisted (0--)	3.50	3.50	3.50
Credit Card – Automated (0++)	1.99	1.99	1.99
Credit Card – Partially Assisted (0+-)	3.50	3.50	3.50
Credit Card – Fully Assisted (0--)	3.50	3.50	3.50
Bill to Third Party – Automated (0++)	3.50	3.50	3.50
Bill to Third Party – Partially Assisted (0+-)	3.50	3.50	3.50
Bill to Third Party – Fully Assisted (0--)	3.50	3.50	3.50
Collect – Automated (0++)	1.99	1.99	1.99
Collect – Partially Assisted (0+-)	3.50	3.50	3.50
Collect – Fully Assisted (0--)	3.50	3.50	3.50
Person to Person – Partially Assisted (0+-)	3.50	3.50	3.50
Person to Person – Fully Assisted (0--)	3.50	3.50	3.50

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3. RATES AND CHARGES

- 3.2 OPERATOR SERVICES (Cont'd)
- 3.2.6 UNIVERSITY/EDUCATION SERVICE (Cont'd)
- B. Rates and Charges (Cont'd)

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2. Operator Services Per Minute Usage Charges – InterLATA/IntraLATA?local

The following are the per minute rates that the customer will incur when using QCC's Operator Services. These rates will apply in addition to the applicable operator surcharge outlined above:

INTERLATA/INTRALATA
USAGE CHARGE

Mileage Band	<u>DAY</u>		<u>EVENING</u>		<u>NIGHT/WEEKEND</u>	
	<u>Initial Minute</u>	<u>Add'l Minute</u>	<u>Initial Minute</u>	<u>Add'l Minute</u>	<u>Initial Minute</u>	<u>Add'l Minute</u>
0-9999	\$0.8900	\$0.8900	\$0.8900	\$0.8900	\$0.8900	\$0.8900

LOCAL
USAGE CHARGE

Mileage Band	<u>DAY</u>		<u>EVENING</u>		<u>NIGHT/WEEKEND</u>	
	<u>Initial Minute</u>	<u>Add'l Minute</u>	<u>Initial Minute</u>	<u>Add'l Minute</u>	<u>Initial Minute</u>	<u>Add'l Minute</u>
0-9999	\$0.0800	\$0.0800	\$0.0800	\$0.0800	\$0.0800	\$0.0800

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OPERATOR SERVICES

3. RATES AND CHARGES

3.2 OPERATOR SERVICES OFFERINGS

3.2.6 800 CONNECT SERVICE

(N)

B.1. (Cont'd)

b. Operator Per Minute Usage Charges – InterLATA/IntraLATA/Local

The following are the per minute usage charges that the customer will incur when using the Company's Operator Services. These charges will apply in addition to the applicable operator surcharge:

**INTERLATA
 USAGE CHARGE**

Mileage Band	DAY		EVENING		NIGHT/WEEKEND	
	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute
0-9999	\$0.2900	\$0.2900	\$0.2900	\$0.2900	\$0.2900	\$0.2900

**INTRALATA
 USAGE CHARGE**

Mileage Band	DAY		EVENING		NIGHT/WEEKEND	
	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute
0-9999	\$0.2900	\$0.2900	\$0.2900	\$0.2900	\$0.2900	\$0.2900

**LOCAL
 USAGE CHARGE**

Mileage Band	DAY		EVENING		NIGHT/WEEKEND	
	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute
0-9999	\$0.2900	\$0.2900	\$0.2900	\$0.2900	\$0.2900	\$0.2900

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3. RATES AND CHARGES

3.2 OPERATOR SERVICES (Cont'd)

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3.2.7 PREFERRED TRAVEL SERVICE

Service Commission

A. Description

1. Preferred Travel Service is a user-initiated service whereby customers presubscribed for long distance service to a carrier who purchases operator services from the Company and accesses the Company's network by dialing a designated 800 access number with completion through an access code used by the End User with billing to a pre-established account. Calls can be placed with the assistance of a live or automated operator. This service is subscribed to by End Users and allows them to access the Company's network at their option rather than placing calls through the pre-subscribed long distance carrier of the originating number.

1-800 services are provided to Company Preferred Travel Service customers using a LEC Calling Card, Commercial Credit Card, Collect to the Called Party, or Third Party Billing. The Company reserves the right to verify validity of account numbers and acceptance of charges prior to the completion of any call. This service is not available originating from WA, OR, ID, MT, WY, UT, AZ, NM, CO, ND, SD, NE, MN, or IA.

B. Rates and Charges

1. Operator Services Surcharges – InterLATA/IntraLATA/Local

The one time operator surcharge will be added to the first minute of each operator service call in addition to the per minute rates following:

	<u>INTERLATA/INTRALATA/LOCAL CHARGE</u>
0 + Calling Card	-
0 + Calling Card (Op)	\$1.25
0 - Calling Card (Op)	1.25
0 + Credit Card	1.75
0 + Credit Card (Op)	3.45
0 - Credit Card (Op)	3.45
0 + Bill to Third Party	5.50
0 - Bill to Third Party	5.50
Automatic Collect	4.95
0 + Collect	4.95
0 - Collect	4.95
0 + Person to Person	9.95
0 - Person to Person	9.95
Payphone Surcharge	0.30
Directory Assistance	0.85
Directory Assistance Call Completion	1.00

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OPERATOR SERVICES

3. RATES AND CHARGES

3.2 OPERATOR SERVICES OFFERINGS (Cont'd)

3.2.7 OPTION A-2

(N)

A. Description

1. Operator Service calls that are placed with the assistance of a live or automated operator from telephones presubscribed to the Company, as selected by the premise. The following services are considered part of the Option A-2 product line.
 - a. Hospitality Service - This service allows for calls that are placed with the assistance of a live or automated operator from hotel/motel telephones presubscribed to the Company.
 - b. Hospital Service - This service allows for calls that are placed with the assistance of a live or automated operator from hospital telephones presubscribed to the Company.
 - c. University/Education Service - This service allows for calls that are placed with the assistance of a live or automated operator from university/educational telephones presubscribed to the Company.
 - d. Business/Residence Service (Presubscribed to Other Carriers) - This service allows calls from business and residential locations which presubscribe to other carriers' direct dial services.
 - e. Payphone Service - This service allows calls that are placed with the assistance of a live or automated operator from pay telephones presubscribed to the Company.

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OPERATOR SERVICES

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3. RATES AND CHARGES

- 3.2 OPERATOR SERVICES (Cont'd)
- 3.2.7 PREFERRED TRAVEL SERVICE (Cont'd)
- B. Rates and Charges (Cont'd)

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2. Operator Services Per Minute Usage Charges – InterLATA/IntraLATA/Local

The following are the per minute rates that the customer will incur when using QCC's Operator Services. These rates will apply in addition to the applicable operator surcharge outlined above:

INTERLATA/INTRA LATA/LOCAL
USAGE CHARGE

Mileage Band	<u>DAY</u>		<u>EVENING</u>		<u>NIGHT/WEEKEND</u>	
	<u>Initial Minute</u>	<u>Add'l Minute</u>	<u>Initial Minute</u>	<u>Add'l Minute</u>	<u>Initial Minute</u>	<u>Add'l Minute</u>
0-9999	\$0.3500	\$0.3500	\$0.3500	\$0.3500	\$0.3500	\$0.3500

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OPERATOR SERVICES

3. RATES AND CHARGES

3.2 OPERATOR SERVICES OFFERINGS

3.2.7 OPTION A-2 (Cont'd)

(N)

B. Rates and Charges

1. The following rates and charges are applicable to operator assisted calls processed by the Company.

a. Operator Surcharges – InterLATA/IntraLATA/Local

Operator surcharges vary depending upon the billing option selected by the caller. The one time operator surcharge will be added to the first minute of each operator assisted call. This surcharge is in addition to the per minute usage charges.

	CHARGE		
	INTERLATA	INTRALATA	LOCAL
Calling Card – Automated (0++)	\$4.99	\$4.99	\$4.99
Calling Card – Partially Assisted (0+-)	7.50	7.50	7.50
Calling Card – Fully Assisted (0--)	7.50	7.50	7.50
Credit Card – Automated (0++)	4.99	4.99	4.99
Credit Card – Partially Assisted (0+-)	7.50	7.50	7.50
Credit Card – Fully Assisted (0--)	7.50	7.50	7.50
Bill to Third Party – Automated (0++)	6.99	6.99	6.99
Bill to Third Party – Partially Assisted (0+-)	9.99	9.99	9.99
Bill to Third Party – Fully Assisted (0--)	9.99	9.99	9.99
Collect – Automated (0++)	5.99	5.99	5.99
Collect – Partially Assisted (0+-)	7.50	7.50	7.50
Collect – Fully Assisted (0--)	7.50	7.50	7.50
Person to Person – Partially Assisted (0+-)	9.99	9.99	9.99
Person to Person – Fully Assisted (0--)	9.99	9.99	9.99

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OPERATOR SERVICES

3. RATES AND CHARGES

3.2 OPERATOR SERVICES OFFERINGS

3.2.7 OPTION A-2

(N)

B.1. (Cont'd)

b. Operator Per Minute Usage Charges -- InterLATA/IntraLATA/Local

The following are the per minute usage charges that the customer will incur when using the Company's Operator Services. These charges will apply in addition to the applicable operator surcharge:

**INTERLATA
USAGE CHARGE**

Mileage Band	DAY		EVENING		NIGHT/WEEKEND	
	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute
0-9999	\$0.8900	\$0.8900	\$0.8900	\$0.8900	\$0.8900	\$0.8900

**INTRALATA
USAGE CHARGE**

Mileage Band	DAY		EVENING		NIGHT/WEEKEND	
	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute
0-9999	\$0.8900	\$0.8900	\$0.8900	\$0.8900	\$0.8900	\$0.8900

**LOCAL
USAGE CHARGE**

Mileage Band	DAY		EVENING		NIGHT/WEEKEND	
	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute
0-9999	\$0.8900	\$0.8900	\$0.8900	\$0.8900	\$0.8900	\$0.8900

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OPERATOR SERVICES**3. RATES AND CHARGES****3.2 OPERATOR SERVICES OFFERINGS (Cont'd)****3.2.8 OPTION B-2**

(N)

A. Description

This is an Inmate/Correctional service that allows calls to be placed with the assistance of an automated operator, and includes customer premises equipment that provides automated operator service from inmate/correctional facility telephones presubscribed to the Company, as selected by the premise.

B. Rates and Charges

1. Operator Surcharges – InterLATA/IntraLATA/Local

The one time operator surcharge will be added to the first minute of each operator service call in addition to the per minute usage charges.

	CHARGE		
	INTERLATA	INTRALATA	LOCAL
Collect – Automated (0++)	\$4.99	\$4.99	\$1.25

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OPERATOR SERVICES

3. RATES AND CHARGES

3.2 OPERATOR SERVICES OFFERINGS

3.2.8 OPTION B-2

(N)

B. Rates and Charges (Cont'd)

2. Operator Per Minute Usage Charges - InterLATA/IntraLATA/Local

The following are the per minute usage charges that the customer will incur when using the Company's Operator Services. These charges will apply in addition to the applicable operator surcharge.

**INTERLATA
USAGE CHARGE**

Mileage Band	DAY		EVENING		NIGHT/WEEKEND	
	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute
0-9999	\$0.8900	\$0.8900	\$0.8900	\$0.8900	\$0.8900	\$0.8900

**INTRALATA
USAGE CHARGE**

Mileage Band	DAY		EVENING		NIGHT/WEEKEND	
	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute
0-9999	\$0.8900	\$0.8900	\$0.8900	\$0.8900	\$0.8900	\$0.8900

**LOCAL
USAGE CHARGE**

Mileage Band	DAY		EVENING		NIGHT/WEEKEND	
	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute
0-9999	\$0.8900	\$0.8900	\$0.8900	\$0.8900	\$0.8900	\$0.8900

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