This tariff replaces NYNEX Long Distance Company d/b/a Bell Atlantic Business Services Tariff No. 2 in its entirety.

TITLE SHEET

MISSOURI INTEREXCHANGE TELECOMMUNICATIONS TARIFF

OF

NYNEX LONG DISTANCE COMPANY D/B/A VERIZON ENTERPRISE SOLUTIONS

This tariff contains the regulations, rates and charges applicable to the provision of interexchange telecommunications services by NYNEX Long Distance Company d/b/a Verizon Enterprise Solutions within the State of Missouri, subject to the jurisdiction of the Missouri Public Service Commission ("Commission"). This tariff is on file with the Commission, and copies may be inspected, during normal business hours, at the offices of NYNEX Long Distance Company d/b/a Verizon Enterprise Solutions, located at 1320 N. Courthouse Road, 6th Floor, Arlington, Virginia 22201.

(T)

NYNEX Long Distance Company d/b/a Verizon Enterprise Solutions operates as a competitive telecommunications company, as defined by Case No. TO-88-142, within the State of Missouri.

Issued: May 22, 2008

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Vincent J. Woodbury, President 1320 N. Court House Road, 6th Floor Arlington, Virginia 22201 Effective: June 21, 2008

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Service Commission

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This tariff replaces NYNEX Long Distance Company d/b/a Bell Atlantic Business Services Tariff No. 2 in its entirety.

TITLE SHEET

MISSOURI INTEREXCHANGE TELECOMMUNICATIONS TARIFF

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NYNEX Long Distance Company d/b/a Verizon Enterprise Solutions operates as a competitive telecommunications company, as defined by Case No. TO-88-142, within the State of Missouri.

Issued: July 6, 2000

John Broten, Director - Regulatory 1320 N. Court House Road, 9th Floor Arlington, Virginia 22201

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Original Page No. 2

WAIVER OF RULES AND REGULATIONS

Pursuant to Case No. TA-94-266, the following statutes and rules have been waived for purposes of offering telecommunications services as set forth herein:

STATUTES

Section 392.240(1)	Ratemaking
Section 392-270	Valuation of property (ratemaking)
Section 392-280	Depreciation accounts
Section 392-290	Issuance of securities
Section 392-310	Stock and debt issuance
Section 392-320	Stock dividend payment
Section 392-330	Issuance of securities, debt and notes
Section 392-340	Reorganization(s)

COMMISSION RULES

4 CSR 240-10.020	Depreciation fund income
4 CSR 240-30.010(2)(C)	Rate schedules
4 CSR 240-30.060(5)(B-O)	Records re: ratemaking
4 CSR 242-32.030(1)(B)	Exchange boundary maps
4 CSR 240-32.030(1)(C)	Record keeping
4 CSR 240-32.030(2)	In-state record keeping
4 CSR 240-32.050(3)	Local office record keeping
4 CSR 240-32.050(4)	Telephone directories
4 CSR 240-32.050(5)	Call intercept
4 CSR 240-32.050(6)	Telephone number changes
4 CSR 240-32.070(4)	Public coin telephones
4 CSR 240-33.030	Minimum charges rule

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TARIFF FORMAT

- **A.** Page Numbering Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. However, new pages are occasionally added to the tariff. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between pages 14 and 15 would be 14.1.
- **B.** Page Revision Numbers Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version on file with the Commission. For example, the 4th revised Page 14 cancels the 3rd revised Page 14. Because of the various suspension periods and deferrals the Commission follows in its tariff approval process, the most current page number on file with the Commission is not always the tariff page in effect. Consult the check page for the page currently in effect.
- **C. Paragraph Numbering Sequence** There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

2 2.1 2.1.1 2.1.1.A 2.1.1.A.1 2.1.1.A.1.(a) 2.1.1.A.1.(a).I 2.1.1.A.1.(a).I.(i) 2.1.1.A.1.(a).I.(i)

D. Check Sheets - When a tariff filing is made with the Commission an updated check sheet accompanies the filing. The check sheet lists the pages contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There shall be no other symbols used on this page if these are the only changes made to it. The tariff user should refer to the latest check sheet to find out if a particular page is the most current on file with the Commission.

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EXPLANATION OF SYMBOLS

Changes to this tariff shall be identified on the revised page(s) through the use of symbols. The following are the only symbols used for the purposes indicated below:

- (C) To signify a changed regulation.
- (D) To signify a discontinued rate or regulation.
- (I) To signify an increase in rate or charge.
- (M) To signify material relocated from one page to another without change.
- (N) To signify a new rate or regulation.
- (R) To signify a reduced rate or change.
- (S) To signify a correction or reissued matter.
- (T) To signify a change in text but no change in rate or regulation.

Original Page No. 6

SECTION 1 - DEFINITION OF TERMS AND ABBREVIATIONS

Access Coordination - Access Coordination is the functions performed by the Company for the coordination of the maintenance, trouble shooting and repair of the Access Local Loop.

Access Line - A facility arrangement which connects Customer's location to the underlying carrier's network switching center.

Accounting Code - A series of digits entered by Customer to associate a call with a particular department, cost center, or client. An unvalidated Accounting Code shall be accepted if it contains the proper number of digits. A validated Accounting Code shall only be accepted if it can be matched with a number on the list of valid Accounting Codes provided by Customer.

Agency Coordination - Agency Coordination are the functions performed by the Company acting as the customer's agent for the design, ordering, installation, pre-service testing and service turn-up of an Access Local Loop. When acting as the Customer's agent, the Company will design the service based on standard engineering considerations. These considerations may not produce a minimum price configuration.

Authorization Code - A numerical code, one or more of which are available to Customer to enable it to access Carrier's Service, and which are used by Carrier both to prevent unauthorized access to its Service and to identify Customer for billing purposes. Multiple authorization codes may be assigned to identify individual users on the account.

Busy Line Verification Call - An operator-assisted call in which Customer requests operator assistance to determine whether or not there is an ongoing conversation at the called number.

Calling Card Call - An operator-assisted or automated call in which Customer places an intrastate call and requests that the charges for the call be billed to an authorization code rather than to the originating or terminating telephone number.

Carrier - NYNEX Long Distance Company, d/b/a Verizon Enterprise Solutions.

Carrier Identification Code (**CIC**) - A unique three (3) or four (4) digit code assigned to a carrier and used to identify that carrier to the Local Exchange Carrier and for placing calls on a non-presubscribed basis. Carrier's CIC is A6953".

Collect Call - An operator-assisted intrastate call in which all usage sensitive charges and per call charges for the call are assessed against the called party rather than the calling party.

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SECTION 1 - DEFINITION OF TERMS AND ABBREVIATIONS (Continued)

Commission - The Missouri Public Service Commission

Conversation Minutes - For billing purposes calls are billed based on Conversation Minutes, which begin when the called party answers, as determined by answer supervision, and end when the calling party disconnects.

Customer - The company, individual, or other entity which orders or uses Service and is therefore responsible for the payment of charges due and for compliance with Carrier's tariff.

Emergency Interruption Call - An operator-assisted intrastate call in which Customer requests operator assistance to interrupt an ongoing conversation, regardless of whether or not the interruption is successful.

Holidays - Holidays recognized by Carrier include New Year's Day*, Martin Luther King Day, President's Day, Memorial Day, Independence Day*, Labor Day, Columbus Day, Veteran's Day*, Thanksgiving Day, and Christmas Day*. When any of the four asterisked (*) holidays falls on a Saturday or Sunday, the recognized holiday shall be observed on the preceding Friday or the following Monday, respectively.

Long Distance Message Telecommunications Service (LDMTS) - Long Distance Telecommunication Service offered pursuant to this tariff.

Off-Peak - All hours other than those included in the Peak period, as indicated below.

Operator Assisted Call - An operator-assisted intrastate call the rature of which is not otherwise described by the specific definitions of operator-assisted calls provided herein.

* Certain material previously found on this page is now found on Page 8.

Effective: November 10, 2001

John Broten, Director - Regulatory 1320 N. Court House Road, 9th Floor Arlington, Virginia 22201

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SECTION 1 - DEFINITION OF TERMS AND ABBREVIATIONS (Continued)

Commission - The Missouri Public Service Commission

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Off-Peak - All hours other than those included in the Peak period, as indicated below.

Operator Assisted Call - An operator-assisted intrastate call the nature of which is not otherwise described by the specific definitions of operator-assisted calls provided herein.

Operator Dialed Call - An operator-assisted intrastate call in which Customer has the ability to dial all the digits necessary for call completion but instead accesses an operator and requests that the operator complete the call.

Peak - From 7:00 AM up to but not including 7:00 PM Monday through Friday, excluding recognized holidays as defined above.

Person-To-Person Call - An operator-assisted intrastate call in which the caller specifies the name of a particular person, department, extension, or other recognizable entity and in which the caller is not billed for that call unless the specific person or entity named is reached.

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Effective: August 6, 2000

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SECTION 1 - DEFINITION OF TERMS AND ABBREVIATIONS (Continued)

Operator Dialed Call - An operator-assisted intrastate call in which Customer has the ability to dial all the digits necessary for call completion but instead accesses an operator and requests that the operator complete the call.

Peak - From 7:00 AM up to but not including 7:00 PM Monday through Friday, excluding recognized holidays as defined above.

Person-To-Person Call - An operator-assisted intrastate call in which the caller specifies the name of a particular person, department, extension, or other recognizable entity and in which the caller is not billed for that call unless the specific person or entity named is reached.

Point-Of-Presence (POP) - The actual (physical) location at which the network of the underlying carrier is accessed within the state or LATA.

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Service - Any or all intrastate service(s) provided by Carrier pursuant to this tariff.

Third Number Billed Call - An operator-assisted intrastate call in which Customer requests that the charges for the call be billed to a telephone number other than the originating or terminating telephone number.

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Effective: November 16, 2002

First Revised Page No. 8 Cancels Original Page No. 8

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SECTION 1 - DEFINITION OF TERMS AND ABBREVIATION

Operator Dialed Call - An operator-assisted intrastate call in which Customer has the ability to dial all the digits necessary for call completion but instead accesses an operator and fedures that the story operator complete the call.

Peak - From 7:00 AM up to but not including 7:00 PM Monday through Friday, excluding recognized holidays as defined above.

Person-To-Person Call - An operator-assisted intrastate call in which the caller specifies the name of a particular person, department, extension, or other recognizable entity and in which the caller is not billed for that call unless the specific person or entity named is reached.

Point-Of-Presence (POP) - The actual (physical) location at which the network of the underlying carrier is accessed within the state or LATA.

Prepaid Calling Service - A prepaid intrastate telecommunications service which provides Customer with a toll free number and an authorization code and allows Customer to originate outbound direct dial intrastate long distance calls using Carrier's Service.

Service - Any or all intrastate service(s) provided by Carrier pursuant to this tariff.

Third Number Billed Call - An operator-assisted intrastate call in which Customer requests that the charges for the call be billed to a telephone number other than the originating or terminating telephone number.

* Certain material found on this page was previously found on Page 7.

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SECTION 1 - DEFINITION OF TERMS AND ABBREVIATIONS (Continued)

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Point-Of-Presence (POP) - The actual (physical) location at which the network of the underlying carrier is accessed within the state or LATA.

Prepaid Calling Service - A prepaid intrastate telecommunications service which provides Customer with a toll free number and an authorization code and allows Customer to originate outbound direct dial intrastate long distance calls using Carrier's Service.

Service - Any or all intrastate service(s) provided by Carrier pursuant to this tariff.

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Issued: July 6, 2000

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SECTION 2 - REGULATIONS

2.1 Undertaking of the Carrier

- **2.1.1** Service is furnished for intrastate telecommunications originating at specified points within the State of Missouri under the terms and conditions of this tariff.
- **2.1.2** Carrier shall operate and maintain Service provided hereunder in accordance with the terms and conditions set forth in this tariff.
- 2.1.3 Carrier neither owns nor operates telecommunications facilities within the State of Missouri, but rather resells intrastate telecommunications services provided by other carriers. Notwithstanding the foregoing, Customer shall be considered a customer of Carrier, and not a customer of any other carrier.
- **2.1.4** Carrier may, when authorized by Customer, act as Customer's agent for ordering dedicated Access Lines or facilities provided by other carriers to allow connection of Customer's locations to the network of an underlying carrier.
- **2.1.5** Service is provided on a monthly basis unless ordered on a longer term basis, and is available twenty-four (24) hours per day, seven (7) days per week.

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Original Page No. 10

SECTION 2 - REGULATIONS (Continued)

2.2 Limitations on Service

- **2.2.1** Service is offered subject to the availability of the necessary facilities from the underlying carrier and subject to the provisions of this tariff.
- 2.2.2 Carrier reserves the right to discontinue furnishing Service, or to limit the use of Service, when necessitated by conditions beyond its control, when Customer is using Service in violation of the law or in violation of the provisions of this tariff, or for non-payment by Customer.
- **2.2.3** Service provided under this tariff is directly controlled by Carrier, and Customer may not transfer or assign the use of Service, except with the prior written consent of Carrier. Such transfer or assignment shall only apply where there is no interruption in the use or location of Service, and all regulations and conditions contained in this tariff, as well as all conditions for Service, shall apply to all such permitted assignees or transferees.
- **2.2.4** Service may not be used for any unlawful purpose.
- 2.2.5 Carrier may require Customer to sign an application form furnished by Carrier and to establish credit as provided in this tariff, as a condition precedent to the initial establishment of Service. Carrier's acceptance of an order for Service to be provided to an applicant whose credit has not been duly established may be subject to the deposit provisions described in Section 2.9 of this tariff. Carrier may also require a signed authorization from Customer for additions to or changes in existing Service for such Customer. An application for Service canceled by the applicant or by Carrier prior to the establishment of Service is subject to the provisions of this tariff.

Original Page No. 11

SECTION 2 - REGULATIONS (Continued)

2.3 Limitations on Liabilities

- 2.3.1 The liability of Carrier for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission occurring in the course of furnishing Service and not caused by the negligence of the Customer commences upon activation of Service and in no event exceeds an amount equivalent to the charges the Carrier would make to the Customer for the period of Service during which such mistakes, omissions, interruptions, delays, errors or defects in transmission occur. Such liability does not include avoidable damage to Customer's premises.
- **2.3.2** Carrier shall not be liable for unlawful use, or use by any unauthorized person, of its Service, or for any claim arising out of a breach in the privacy or security of communications transmitted by Carrier.

Original Page No. 12

SECTION 2 - REGULATIONS (Continued)

2.3 Limitations on Liabilities (Continued)

- 2.3.3 Except as specified in Section 2.3.1, Carrier shall not be liable for any failure of performance due to causes beyond its reasonable control, including but not limited to acts of God, fires, meteorological phenomena, floods or other catastrophes, national emergencies, insurrections, riots or wars, strikes, lockouts, work stoppages or other labor difficulties, and any law, order, regulation or other action of any governing authority or agency thereof. With respect to the Services, Carrier hereby expressly disclaims all warranties, express or implied, not stated in this tariff, and in particular disclaims all warranties of merchantability and fitness for a particular purpose.
- **2.3.4** The Carrier shall not be liable for any act or omission of other carriers whose facilities may be utilized in establishing connections to points not reached by the Carrier's facilities. The Customer shall indemnify and save harmless the Carrier from any third party claims for such damages referred to in Section 2.3.1.
- 2.3.5 The Carrier is not liable for any damages, including toll usage charges, the Customer may incur as a result of the unauthorized use of its telecommunications facilities. Such unauthorized use of the Customer's facilities includes, but is not limited to, the placement of calls from Customer's premises, and the placement of calls through Customer-provided equipment which are transmitted or carried on the Carrier's network. Customer is responsible for controlling access to, and use of, its own telecommunications facilities.

First Revised Page No. 13 Cancels Original Page No. 13

SECTION 2 - REGULATIONS (Continued)

2.4 Cancellation or Discontinuance of Service by Carrier

Without incurring any liability, Carrier may under the following conditions cancel Service prior to commencement. Carrier may also discontinue Service that is being furnished, provided that, unless otherwise stated, Customer shall be given fifteen (15) days written notice of such cancellation or discontinuance of Service.

- 2.4.1 For noncompliance with or violation of any applicable municipal, state or federal law, ordinance or regulation or noncompliance with or violation of any Commission regulation, provided that lesser notice may be required by order of such regulatory authorities.
- **2.4.2** For Customer's refusal to provide reasonable access to Carrier or its agents for the purpose of inspection and maintenance of equipment owned by Carrier.
- **2.4.3** For noncompliance with any of the provisions of this tariff governing Service.
- 2.4.4 For nonpayment of any sum due Carrier for more than thirty (30) days after delivery of an invoice to the custody of the U.S. Mail or other standard delivery service. Cancellation of service for nonpayment is subject to early termination liability obligations set forth in this tariff.
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- 2.4.5 Without notice, in the event of Customer's use of equipment in such a manner as to adversely affect Carrier's equipment or Service to others.
- 2.4.6 Without notice, in the event of unauthorized or fraudulent use of Service. Whenever Service is discontinued for unauthorized use of Service, Carrier may, before restoring Service, require Customer to make, at its own expense, all changes in facilities or equipment necessary to eliminate unauthorized use and to pay to Carrier an amount reasonably estimated by Carrier as the loss in revenues to Carrier resulting from such unauthorized use plus claims lodged against Carrier by third parties.
- 2.4.7 Without notice, by reason of any order or decision of a court or other government authority having jurisdiction that prohibits Carrier from furnishing Service to Customer.

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SECTION 2 - REGULATIONS (Continued)

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2.4 Cancellation or Discontinuance of Service by Carrier

MISSOURI Public Service Communication

Without incurring any liability, Carrier may under the following conditions cancel Service prior to commencement. Carrier may also discontinue Service that is being furnished, provided that, unless otherwise stated, Customer shall be given fifteen (15) days written notice of such cancellation or discontinuance of Service.

- 2.4.1 For noncompliance with or violation of any applicable municipal, state or federal law, ordinance or regulation or noncompliance with or violation of any Commission regulation, provided that lesser notice may be required by order of such regulatory authorities.
- **2.4.2** For Customer's refusal to provide reasonable access to Carrier or its agents for the purpose of inspection and maintenance of equipment owned by Carrier.
- 2.4.3 For noncompliance with any of the provisions of this tariff governing Service.
- 2.4.4 For nonpayment of any sum due Carrier for more than thirty (30) days after delivery of an invoice to the custody of the U.S. Mail or other standard delivery service.
- 2.4.5 Without notice, in the event of Customer's use of equipment in such a manner as to adversely affect Carrier's equipment or Service to others.
- 2.4.6 Without notice, in the event of unauthorized or fraudulent use of Service. Whenever Service is discontinued for unauthorized use of Service, Carrier may, before restoring Service, require Customer to make, at its own expense, all changes in facilities or equipment necessary to eliminate unauthorized use and to pay to Carrier an amount reasonably estimated by Carrier as the loss in revenues to Carrier resulting from such unauthorized use plus claims lodged against Carrier by third parties.
- 2.4.7 Without notice, by reason of any order or decision of a court or other government authority having jurisdiction that prohibits Carrier from furnishing Service to Customer.

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SECTION 2 - REGULATIONS (Continued)

2.5 Cancellation or Termination of Service by Customer

- **2.5.1** Customer may cancel Service by giving notice to Carrier up to the day Service is scheduled to commence.
- **2.5.2** If Customer orders Service which requires special construction or facilities for Customer's use, and then cancels its order before Service begins, a charge shall be made to Customer for the non-recoverable portions of the expenditures or liabilities incurred on behalf of Customer by Carrier.
- **2.5.3** Carrier shall have up to thirty (30) days to complete a disconnect. Customer shall be responsible for all charges for 30 days, or until the disconnect is effected, whichever is sooner. This 30-day period shall begin on the day of receipt of notice from Customer.

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SECTION 2 - REGULATIONS (Continued)

2.6 Contract Service Arrangements

Customer specific contract service arrangements may be furnished in lieu of existing tariff offerings.

- **2.6.1** Rates, charges, term, and additional regulations, if applicable, for the contract service arrangement shall be developed on an individual case basis.
- **2.6.2** Unless otherwise specified, the regulations for contract service arrangements are in addition to the applicable regulations and rates specified in this tariff.

First Revised Page No. 16 Cancels Original Page No. 16

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SECTION 2 - REGULATIONS (Continued)

2.7 Restoration of Service

The use and restoration of Service shall in all cases be in accordance with the priority system specified in Part 64, Subpart D, of the Rules and Regulations of the Federal Communications Commission.

2.8 Payment and Billing

- 2.8.1 For billing of fixed charges, Service is considered to be established upon the day which Carrier notifies Customer of installation and testing of Customer's Service. Fixed charges shall be billed monthly in advance and are due upon receipt. Customer shall be billed for all usage in arrears. Rate changes shall be effective on the effective date of the rate change.
- 2.8.2 Service is provided and billed on a monthly basis. Bills are due and payable upon receipt. Late payment fees for Customers who have their charges billed by an affiliated local exchange company, if applicable, will be the late payment fee applied by the affiliated local exchange company, if applicable, to overdue charges. Customers that are not billed by an affiliated local exchange company, if applicable, may be charged a late payment fee of 1.5% per month, or the maximum amount allowed by law, whichever is lower. The late payment fee will apply to any overdue charges and will begin to accrue no sooner than the 25th day after the billing date or as allowed by law. In the event that the Company incurs fees or expenses, including attorney's fees, collecting, or attempting to collect, any charges owed to the Company, the Company may charge the Customer, and the Customer will pay, all such fees and expenses reasonably incurred. Collection fees on overdue charges apply in addition to all applicable late payment charges and shall begin to accrue when the Account is assigned to an outside collection agency.
- 2.8.3 The security of Customer's Authorization Codes is the responsibility of Customer. All calls placed using Customer's Authorization Codes or using facilities owned or controlled by Customer shall be billed to Customer and must be paid by Customer.

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John Broten, President 1320 N. Court House Road, 9th Floor Arlington, Virginia 22201 Effective: March 9, 2006

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SECTION 2 - REGULATIONS (Continued)

2.7 Restoration of Service

The use and restoration of Service shall in all cases be in accordance with the priority system specified in Part 64, Subpart D, of the Rules and Regulations of the Federal Communications Commission.

2.8 Payment and Billing

- **2.8.1** For billing of fixed charges, Service is considered to be established upon the day which Carrier notifies Customer of installation and testing of Customer's Service. Fixed charges shall be billed monthly in advance and are due upon receipt. Customer shall be billed for all usage in arrears. Rate changes shall be effective on the effective date of the rate change.
- **2.8.2** Bills are due and payable upon receipt. Interest at the lesser of a rate of one and one-half percent (1.5%) per month, or the maximum rate allowed by law, may be charged on any amount remaining unpaid after thirty (30) days from delivery of an invoice to the custody of the U.S. Mail or other standard delivery service.
- **2.8.3** The security of Customer's Authorization Codes is the responsibility of Customer. All calls placed using Customer's Authorization Codes or using facilities owned or controlled by Customer shall be billed to Customer and must be paid by Customer.

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March 9, 2006

Public Service Commission MISSOURI

Original Page No. 17

SECTION 2 - REGULATIONS (Continued)

2.8 Payment and Billing (Continued)

- **2.8.4** Carrier reserves the right to examine the credit record of an applicant or Customer. A Customer whose Service has been discontinued for non-payment of bills shall be required to pay any unpaid balance due to Carrier before Service is restored, and a deposit may be required.
- **2.8.5** Carrier shall make no refund of overpayments by Customer unless the claim for such overpayment, together with proper evidence, is submitted within two (2) years from the date of the alleged overpayment. In calculating refunds, any applicable discounts shall be adjusted based upon the actual monthly usage after all credits or adjustments have been applied.
- **2.8.6** A charge shall apply whenever any check or draft for payment of Service is not accepted by the institution on which it is written.

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SECTION 2 - REGULATIONS (Continued)

2.9 Deposits

- **2.9.1** Each applicant for Service may be required to establish credit. Any applicant whose credit has not been duly established may be required to make a deposit to be held as a guarantee of payment of charges at the time of application. In addition, an existing Customer may be required to make a deposit or increase a deposit presently held. Carrier shall pay interest on deposits pursuant to applicable rules and regulations.
- **2.9.2** A deposit shall not exceed the estimated charges for two (2) month's Service plus installation, and shall be returned:
 - When an application for Service has been canceled prior to the establishment of Service. Such deposit shall be applied to any applicable charges, and the excess portion of the deposit shall be returned.
 - At the end of six (6) consecutive months of a satisfactory credit history.
 - Upon the discontinuance of Service. Carrier shall apply the Customer deposit against any outstanding balances due. If a credit balance exists, a refund shall be made to the Customer.

The fact that a deposit has been made in no way relieves Customer from complying with the regulations with respect to the prompt payment of bills on presentation.

Issued: July 6, 2000

First Revised Page No. 19 Cancels Original Page No. 19

SECTION 2 - REGULATIONS (Continued)

2.10 Taxes and Fees

(T)

- 2.10.1 Service may be subject to state and/or local taxes at the prevailing rates, if such service originates and terminates in the State of Missouri. Such taxes are listed as separate line items on Customer's invoice, are not included in the rates and charges listed herein, and shall be paid by Customer in addition to the rates and charges stated in this tariff.
- 2.10.2 To the extent that a municipality, other political subdivision or local agency of government, or Commission imposes upon and collects from Carrier a gross receipts tax, occupation tax, license tax, permit fee, franchise fee, or regulatory fee, such taxes and fees shall, insofar as practicable, be billed pro rata to Customers receiving Service within the territorial limits of such municipality, other political subdivision, or local agency of government.

2.10.3 Missouri Universal Service Fund

(N)

The Company will place, on each retail end-user customer's bill, a surcharge equal to the Missouri Universal Service Fund percentage assessment ordered by the Missouri Public Service Commission.

The surcharge will appear as a separate line item detailed as "Missouri Universal Service Fund."

The surcharge percentage will be applied to the total of each customer's charges for intrastate regulated telecommunications services that meet the definition of net jurisdictional revenues at 4 CSR 240-31.010(12).

(N)

Effective: May 1, 2005

Original Page No. 19

SECTION 2 - REGULATIONS (Continued) JUL 06 2000

2.10 Taxes

MISSOURI Public Service Commission

- 2.10.1 Service may be subject to state and/or local taxes at the prevailing rates, if such service originates and terminates in the State of Missouri. Such taxes are listed as separate line items on Customer's invoice, are not included in the rates and charges listed herein, and shall be paid by Customer in addition to the rates and charges stated in this tariff.
- 2.10.2 To the extent that a municipality, other political subdivision or local agency of government, or Commission imposes upon and collects from Carrier a gross receipts tax, occupation tax, license tax, permit fee, franchise fee, or regulatory fee, such taxes and fees shall, insofar as practicable, be billed pro rata to Customers receiving Service within the territorial limits of such municipality, other political subdivision, or local agency of government.

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Public Service Commission

Issued: July 6, 2000

Original Page No. 20

SECTION 2 - REGULATIONS (Continued)

2.11 Terminal Equipment

Service may be used with or terminated in Customer-provided terminal equipment or Customer-provided communications systems, such as a PBX or key telephone system. Such terminal equipment or communications systems shall be furnished by and maintained at the expense of Customer, except as otherwise provided. Customer is also responsible for all costs at its premises incurred in the use of Service, including but not limited to equipment, wiring, electrical power, and personnel. When such terminal equipment or communications systems are used, they shall in all respects comply with the generally accepted minimum protective standards of the telecommunications industry as endorsed by the Federal Communications Commission.

2.12 Interconnection

Service furnished by Carrier may be connected with the services or facilities of other carriers. Customer is responsible for all charges billed by other carriers in connection with the use of Service. Any special equipment or facilities necessary to achieve compatibility between carriers are the sole responsibility of Customer.

Original Page No. 21

SECTION 2 - REGULATIONS (Continued)

2.13 Inspection, Testing and Adjustment

- 2.13.1 Carrier may, upon reasonable notice, make such tests and inspections as may be necessary to determine whether tariff requirements are being complied with in the installation, operation, and maintenance of Customer's or Carrier's equipment. Carrier may, without notice, interrupt Service at any time, as necessary, because of a departure from any of these requirements and may continue such interruption until its requirements have been satisfied.
- **2.13.2** Upon reasonable notice, the facilities provided by Carrier shall be made available to Carrier by Customer for such tests and adjustments as may be necessary for their maintenance to a condition satisfactory to Carrier.
- **2.13.3** Carrier shall not be liable to Customer for any damages for Service interruption pursuant to this Section. Customer shall not be entitled to any credit for interruption of Service pursuant to this Section when the interruption of Service is less than two (2) consecutive hours.

SECTION 2 - REGULATIONS (Continued)

2.14 Interruption of Service

- 2.14.1 It shall be the obligation of Customer to notify Carrier of any interruption of Service. Before giving such notice, Customer shall ascertain that the trouble is not being caused by any action or omission of Customer or is not in wiring or equipment connected to the terminal of Carrier. Carrier liability for service interruption is limited according to the provisions of Section 2.3 hereof.
- 2.14.2 When Service is interrupted for two (2) hours or more, credit is allowed on demand to Carrier, computed as set forth below, provided such interruption is not shown by Carrier to have been caused by the negligence or willful action of Customer, or any other person at the Customer's terminal location, or is not caused by the failure of Customer's equipment or power supply.
- 2.14.3 Credit is computed by multiplying the monthly rate for Service by the ratio that the number of hours in the period of interruption bears to 720 hours. For the purpose of this computation, each month shall be considered to have seven hundred twenty (720) hours. The credit shall be based upon the non-usage charges for the month during which the interruption occurred, excluding equipment and access line charges.
- 2.14.4 An interruption is measured from the time Carrier detects trouble or the Customer notifies Carrier of the interruption by an expeditious means, until the trouble is cleared. Each interruption is considered separately for the purposes of establishing credit allowance. No credit shall be given for an interruption of Service of less than two (2) hours. The credit for a billing period shall not exceed the monthly rate.
- 2.14.5 For purposes of credit computation, every month shall be considered to have 30 days and every day 24 hours. For all Company services no credit shall be allowed for an interruption of continuous duration of less than twenty-four hours. For services billed on a usage basis, credits will be limited to, at maximum, the price of the call that was in progress at the time of the service interruption.

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Effective: January 6, 2004

Original Page No. 22

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SECTION 2 - REGULATIONS (Continued) JUL 06 2000

2.14 Interruption of Service

MISSOURI Public Service Commission

- 2.14.1 It shall be the obligation of Customer to notify Carrier of any interruption of Service. Before giving such notice, Customer shall ascertain that the trouble is not being caused by any action or omission of Customer or is not in wiring or equipment connected to the terminal of Carrier. Carrier liability for service interruption is limited according to the provisions of Section 2.3 hereof.
- 2.14.2 When Service is interrupted for two (2) hours or more, credit is allowed on demand to Carrier, computed as set forth below, provided such interruption is not shown by Carrier to have been caused by the negligence or willful action of Customer, or any other person at the Customer's terminal location, or is not caused by the failure of Customer's equipment or power supply.
- 2.14.3 Credit is computed by multiplying the monthly rate for Service by the ratio that the number of hours in the period of interruption bears to 720 hours. For the purpose of this computation, each month shall be considered to have seven hundred twenty (720) hours. The credit shall be based upon the non-usage charges for the month during which the interruption occurred, excluding equipment and access line charges.
- 2.14.4 An interruption is measured from the time Carrier detects trouble or the Customer notifies Carrier of the interruption by an expeditious means, until the trouble is cleared. Each interruption is considered separately for the purposes of establishing credit allowance. No credit shall be given for an interruption of Service of less than two (2) hours. The credit for a billing period shall not exceed the monthly rate.

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Public Service Commission

Issued: July 6, 2000

Original Page No. 23

SECTION 2 - REGULATIONS (Continued)

2.15 Escalation and Problem Resolution

Customers who are not satisfied with Carrier's response to their inquiries or who have unresolved billing or collection problems may escalate those unresolved matters to the NYNEX Long Distance Company d/b/a Verizon Enterprise Solutions - Escalation Office, at the following address:

NYNEX Long Distance Company d/b/a Verizon Enterprise Solutions Escalation Office 1603 LBJ Freeway, Suite 300 - TXFBRB042A Dallas, Texas 75234

Telephone: (800) 785-5624 Facsimile: (800) 327-5182

Original Page No. 23.1

SECTION 2 - REGULATIONS (Continued)

2.16 Other Rules

(N)

(N)

- 2.16.1 The Company reserves the right to discontinue service, limit service, or to impose requirements on Customers as required to meet changing regulations, rules or standards of the Commission.
- 2.16.2 Demonstration or promotional calls of up to 10 minutes may be offered to existing or prospective Customers to demonstrate new services at no charge to the Customer. Such offerings will be limited to specific locations and dates and may include originating and/or terminating restrictions.
- 2.16.3 From time to time, the Company may offer complimentary limited use phone cards (total value not to exceed \$100) to potential business Customers who respond to, or are targeted by advertising or marketing campaigns. The Company may also offer complimentary limited use phone cards to existing or returning Customers as an incentive to retain such Customers. The limited use phone card allows users to originate outbound, direct dialed domestic long distance calls via a toll free access number. All calls are rounded to the next higher full minute or unit. The limited use phone card shall expire on the date specified on the card, or in the absence of a physical card, on the date specified on the marketing material accompanying the complimentary calling service offer.

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CANCELLED
April 9, 2009
Missouri Public
Service Commission
XN-2009-0328; YX-2009-0640

John Broten, Director - Regulatory 1320 N. Court House Road, 9th Floor Arlington, Virginia 22201

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Missouri Public Moo0213
Service Commission

Original Page No. 24

SECTION 3 - SERVICE DESCRIPTION AND RATES

3.1 General

Presubscribed service is offered from locations served with equal access end offices.

The Company's service is available twenty-four hours per day, seven (7) days a week.

All usage rates are expressed as rate per minute, unless otherwise clearly indicated.

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.2 Calculation of Distance

Usage charges for all mileage sensitive services are based on the airline distance between the rate center locations associated with the originating and terminating points of the call.

The distance between the originating and terminating points is calculated by using the "V" and "H" coordinates of the applicable rate centers as defined by Telecordia Technologies (formerly known as BellCore) and on file with the FCC in NECA Tariff FCC No. 4, in the following manner:

Step 1 - Obtain the "V" and "H" coordinates for the rate center of the originating and the destination points.

Step 2 - Obtain the difference between the "V" coordinates of each of the rate centers. Obtain the difference between the "H" coordinates.

Step 3 - Square the differences obtained in Step 2.

Step 4 - Add the squares of the "V" difference and "H" difference obtained in Step 3.

Step 5 - Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.

Step 6 - Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the originating and terminating rate centers of the call.

$$\sqrt{\frac{?_{v_1}?_{v_1}?_2?_2(h_1?_{h_2})^2}{10}}$$

Formula:

Issued: July 6, 2000

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.3 Timing of Calls

Billing for calls placed over the network is based in part on the duration of the call.

- **3.3.1** Timing for all calls begins when the called party answers the call (i.e. when two way communications are established). Answer detection is based on standard industry answer detection methods, including hardware and software answer detection.
- **3.3.2** Chargeable time for all calls ends when either party disconnects from the call, except in cases where the switching facility is unable to detect called party disconnect. In such cases, the calling party controls the termination of the call.
- **3.3.3** Minimum call duration for billing purposes is one minute unless otherwise specified in the individual rate schedules of this tariff.
- **3.3.4** Calls are measured and billed in one minute increments on a per call basis, unless otherwise indicated in this tariff. Fractional billing increments are rounded to the full billing increment as stated in the product description.
- **3.3.5** No charges apply to incomplete calls. An incomplete call is a station call in which the called station does not answer, or a person to person call in which the station does not answer or the requested person is unavailable, or a collect call for which the called party refuses to accept the charges.
- **3.3.6** Usage charges are computed on a per call basis. When computation of call charges result in fractional cents, the resulting charge is rounded to the nearest penny.

Issued: July 6, 2000

First Revised Page 27 Cancels Original Page No. 27

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.3 Timing of Calls, (cont'd.)

3.3.7 Time-Of-Day Rate Periods

(T) (T)

Unless otherwise specified in the product description in this tariff, the following time-of-day and day-of-week rate periods are applicable to all calls.

(D)

(D)

Calls are billed based on the rate in effect for the actual time-of-day rate period(s) during which the call occurs. Calls that cross rate period boundaries are billed the rate in effect in

that boundary for each portion of the call.

A. Optional Calling Plans Time of Day Rate Periods

(T)

The following time of day rate periods apply to optional calling plans, unless otherwise specified in this tariff:

(T) (T)

Peak: 7:00 AM to 7:00 PM*, weekdays

Off Peak: All other days and hours which are not

included in Peak Rate Period above.

Flat: Twenty-four hours per day, seven (7) days a

week.

B. Operator Services Time Of Day Rate Period

(N)

The following time of day rate periods apply to operator services calls, unless otherwise specified in this tariff:

Peak: 7:00 AM - 7:00* PM, weekdays

Off-Peak: All other days and hours which are not

included in Peak Rate Period above.

Issued: October 11, 2001 Effective: November 10, 2001

Original Page No. 27

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES (Gont'd.)

3.4 Time-Of-Day Rate Periods

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Unless otherwise specified in the product description in this tariff, the following time-of-day and day-of-week rate periods are applicable to all calls.

DAY RATE PERIOD

8:00 AM to 5:00* PM Monday through Friday

EVENING RATE PERIOD

5:00 PM to 11:00* PM Sunday through

Friday

NIGHT/WEEKEND RATE PERIOD

11:00 PM to 8:00* AM Sunday through

Friday, all day Saturday and Sunday until

5:00* PM

Calls are billed based on the rate in effect for the actual time-of-day rate period(s) during which the call occurs. Calls that cross rate period boundaries are billed the rate in effect in that boundary for each portion of the call.

Other Rate Periods

Peak:

Daytime Rate Period, per above.

Off Peak:

All other days and hours which are not included in Daytime Rate

Period above.

Flat:

Twenty-four hours per day, seven (7) days a week.

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Public Service Commission

Issued: July 6, 2000

Effective: August 6, 2000

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^{*} to, but not including

Sixth Revised Page No. 27.1 Cancels Fifth Revised Page No. 27.1

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.4 Long Distance Message Telecommunications Service

3.4.1 General Description

Long Distance Message Telecommunications (LDMTS) Service is the basic long distance service offered to business Customers for outbound direct-dialed calling, utilizing Customer-provided switched access lines that are presubscribed to the Company. LDMTS service may also be offered for casual (i.e. access code) calling where such service is provided. Availability of this service is subject to the availability of billing capability.

Calls are billed in one (1) minute increments after an initial minimum call duration of (1) one minute. Any partial minute is rounded up to a full minute.

Time Of Day Rate Periods

Peak:

7:00 AM - 7:00 PM*, Weekdays

Off-Peak:

7:00 PM - 7:00 AM* Weekdays and all day on

Weekends

3.4.2 Rates and Changes

Customer Dialed Direct Station-to-Station

The Customer Dialed Direct Station-To-Station Class of Service applies when the person originating the call dials the telephone number desired without the assistance of an operator and the call is billed to the calling station. It does not include calls from public or semi-public coin telephones.

Per Minute Rates

Peak

Off-Peak

\$0.4000

\$0.4000

* - to, but not including

Effective: July 1, 2006



(I)

Fifth Revised Page No. 27.1 Cancels Fourth Revised Page No. 27.1

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.4 Long Distance Message Telecommunications Service

3.4.1 General Description

Long Distance Message Telecommunications (LDMTS) Service is the basic long distance service offered to business Customers for outbound direct-dialed calling, utilizing Customer-provided switched access lines that are presubscribed to the Company. LDMTS service may also be offered for casual (i.e. access code) calling where such service is provided. Availability of this service is subject to the availability of billing capability.

Calls are billed in one (1) minute increments after an initial minimum call duration of (1) one minute. Any partial minute is rounded up to a full minute.

Time Of Day Rate Periods

Peak:

7:00 AM - 7:00 PM*, Weekdays

Off-Peak:

7:00 PM - 7:00 AM* Weekdays and all day on

Weekends

3.4.2 Rates and Changes

Customer Dialed Direct Station-to-Station

The Customer Dialed Direct Station-To-Station Class of Service applies when the person originating the call dials the telephone number desired without the assistance of an operator and the call is billed to the calling station. It does not include calls from public or semi-public coin telephones.

Per Minute Rates

Peak

Off-Peak

\$0.3500

\$0,3500

* - to, but not including

Effective: July 16, 2005

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Missouri Public

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Fourth Revised Page No. 27.1 Cancels Third Revised Page No. 27.1

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.4 Long Distance Message Telecommunications Service

3.4.1 General Description

Long Distance Message Telecommunications (LDMTS) Service is the basic long distance service offered to business Customers for outbound direct-dialed calling, utilizing Customer-provided switched access lines that are presubscribed to the Company. LDMTS service may also be offered for casual (i.e. access code) calling where such service is provided. Availability of this service is subject to the availability of billing capability.

Calls are billed in one (1) minute increments after an initial minimum call duration of (1) one minute. Any partial minute is rounded up to a full minute.

Time Of Day Rate Periods

Peak: Off-Peak: 7:00 AM - 7:00 PM*, Weekdays

7:00 PM - 7:00 AM* Weekdays and all day on

Weekends

3.4.2 Rates and Changes

Customer Dialed Direct Station-to-Station

The Customer Dialed Direct Station-To-Station Class of Service applies when the person originating the call dials the telephone number desired without the assistance of an operator and the call is billed to the calling station. It does not include calls from public or semi-public coin telephones.

Per Minute Rates

Peak \$0.3000 Off-Peak

\$0.3000

* - to, but not including

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Issued: November 10, 2004

Effective: November 20, 2004

John Broten, President 1320 N. Court House Road, 9th Floor Arlington, Virginia 22201



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Third Revised Page 27.1 Cancels Second Revised Page No. 27.1

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

Missouri Public

3.4 Long Distance Message Telecommunications Service

REC'D AUG 22 2003

3.4.1 General Description

Long Distance Message Telecommunications (LDMTS) Service is the basic long distance service offered to business Customers for outbound direct-dialed calling, utilizing Customer-provided switched access lines that are presubscribed to the Company. LDMTS service may also be offered for casual (i.e. access code) calling where such service is provided. Availability of this service is subject to the availability of billing capability.

Calls are billed in one (1) minute increments after an initial minimum call duration of (1) one minute. Any partial minute is rounded up to a full minute.

Time Of Day Rate Periods

Peak:

7:00 AM - 7:00 PM*, Weekdays

Off-Peak:

7:00 PM - 7:00 AM* Weekdays and all day on

Weekends

3.4.2 Rates and Changes

Customer Dialed Direct Station-to-Station

The Customer Dialed Direct Station-To-Station Class of Service applies when the person originating the call dials the telephone number desired without the assistance of an operator and the call is billed to the calling station. It does not include calls from public or semi-public coin telephones.

Per Minute Rates

Peak

Off-Peak

\$0.2500 (R)

\$0.2500 (I)

* - to, but not including

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Service Commission

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John Broten, Director - Regulatory 1320 N. Court House Road, 9th Floor Arlington, Virginia 22201

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Second Revised Page 27.1 Cancels First Revised Page No. 27.1

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Conf. d.) Souri Public

3.4 Long Distance Message Telecommunications Service REC'D JUN 2 6 2002

3.4.1 General Description

Service Commission

Long Distance Message Telecommunications (LDMTS) Service is the basic long distance service offered to business Customers for outbound direct-dialed calling, utilizing Customer-provided switched access lines that are presubscribed to the Company. LDMTS service may also be offered for casual (i.e. access code) calling where such service is provided. Availability of this service is subject to the availability of billing capability.

Calls are billed in one (1) minute increments after an initial minimum call duration of (1) one minute. Any partial minute is rounded up to a full minute.

Time Of Day Rate Periods

Peak:

7:00 AM - 7:00 PM*, Weekdays

Off-Peak:

7:00 PM - 7:00 AM* Weekdays and all day on

Weekends

3.4.2 Rates and Changes

Customer Dialed Direct Station-to-Station

The Customer Dialed Direct Station-To-Station Class of Service applies when the person originating the call dials the telephone number desired without the assistance of an operator and the call is billed to the calling station. It does not include calls from public or semi-public coin telephones.

Per Minute Rates

Peak

Off-Peak

\$0.2800

\$0.1800

* - to, but not including

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Service Commission

Effective: July 7, 2002

Issued: June 26, 2002 John Broten, Director - Regulatory

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First Revised Page 27.1 Cancels Original Page No. 27.1

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd') souri Public

3.4 Long Distance Message Telecommunications Service

REC'D FEB 0 5 2002

3.4.1 General Description

Service Commission

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Long Distance Message Telecommunications (LDMTS) Service is the basic long distance service offered to business Customers for outbound direct-dialed calling, utilizing Customer-provided switched access lines that are presubscribed to the Company. LDMTS service may also be offered for casual (i.e. access code) calling where such service is provided. Availability of this service is subject to the availability of billing capability.

Calls are billed in one (1) minute increments after an initial minimum call duration of (1) one minute. Any partial minute is rounded up to a full minute.

Time Of Day Rate Periods

Peak:

7:00 AM - 7:00 PM*, Weekdays

Off-Peak:

7:00 PM - 7:00 AM* Weekdays and all day on

7.00 1141 - 7.00 2 HVI W CORdays and all day on

Weekends (T)

3.4.2 Rates and Changes

Customer Dialed Direct Station-to-Station

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The Customer Dialed Direct Station-To-Station Class of Service applies when the person originating the call dials the telephone number desired without the assistance of an operator and the call is billed to the calling station. It does not include calls from public or semi-public coin telephones.

Per Minute Rates

Peak

Off-Peak

\$0.2500

\$0.1050

* - to, but not including

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Service Commission

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Missouri Public

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

REC'D OCT 11 2001

3.4 Long Distance Message Telecommunications Service

Service Commission

3.4.1 General Description

Long Distance Message Telecommunications (LDMTS) Service is the basic long distance service offered to business Customers for outbound direct-dialed calling, utilizing Customer-provided switched access lines that are presubscribed to the Company. LDMTS service may also be offered for casual (i.e. access code) calling where such service is provided. Availability of this service is subject to the availability of billing capability.

Calls are billed in one (1) minute increments after an initial minimum call duration of (1) one minute. Any partial minute is rounded up to a full minute.

Time Of Day Rate Periods

Peak:

7:00 AM - 7:00 PM*, Weekdays

Off-Peak:

7:00 PM - 7:00 AM* Weekdays; all day on Weekends, New Year's Day, Independence Day, Thanksgiving Day and Christmas Day.

3.4.2 Rates and Changes

Customer Dialed Direct Station-to-Station

The Customer Dialed Direct Station-To-Station Class of Service applies when the person originating the call dials the telephone number desired without the assistance of an operator and the call is billed to the calling station. It does not include calls from public or semi-public coin telephones.

Per Minute Rates

John Broten, Director - Regulatory

Peak \$0.2500

Off-Peak \$0.1050

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Missouri Public

Issued: October 11, 2001

Effective: November 10, 2001

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P.S.C. MO. No. 3

NYNEX LONG DISTANCE COMPANY D/B/A VERIZON ENTERPRISE SOLUTIONS

Fifth Revised Page No. 28 Cancels Fourth Revised Page No. 28

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

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*Material previously found on this page is now located on Page 101.

Issued: March 18, 2004

CANCELLED April 9, 2009 Missouri Public Service Commission XN-2009-0328; YX-2009-0640

John Broten, Director - Regulatory 1320 N. Court House Road, 9th Floor Arlington, Virginia 22201

Effective: April 17, 2004

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Fourth Revised Page No. 28 Cancels Third Revised Page No. 28

Missouri Public

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.) REC'D 001 11 2001

3.5 Business Plan C

Issued: October 11, 2001

Service Commission

Business Plan C is offered to Business Customers for outbound direct dialed calling from presubscribed switched or dedicated Access Lines at one flat rate. Inbound (toll free) calling is also available for termination on switched or dedicated Access Lines. Travel Card calling are also available under this plan. Customers may select a one, two, or three year term commitment in order to obtain a lower rate.

3.5.1 Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded up to the next increment.

Access Type/Call Type	Initial	Additional
	Increment	Increment
Switched Access	18 seconds	6 seconds
Dedicated Access	6 seconds	6 seconds
Travel Card	18 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

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* Certain material previously located on this page is now found on Page 28.1

Missouri Public

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Service Commission

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Third Revised Page No. 28 Cancels Second Revised Page No. 28

Missouri Public

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont' REC'D APR 24 2001

3.5 **Business Plan C**

Service Commission

Business Plan C is offered to Business Customers for outbound direct dialed calling from presubscribed switched or dedicated Access Lines at one flat rate. Inbound (toll free) calling is also available for termination on switched or dedicated Access Lines. Travel Card calling are also available under this plan. Customers may select a one, two, or three year term commitment in order to obtain a lower rate.

3.5.1 **Billing Increments**

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded up to the next increment.

Access Type/Call Type	Initial	Additional
	Increment	Increment
Switched Access	18 seconds	6 seconds
Dedicated Access	6 seconds	6 seconds
Travel Card	18 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

3.5.2 **Termination Liability**

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When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is \$100.00. The early termination charge will apply when the Customer disconnects their entire Account or when the Customer selects a shorter term. The early termination charge will not apply when the Customer's physical location changes, but the term plan is continued at the new location.

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they choose to make a change, either to a different term commitment/minimum usage guarantee or to a different Plan. (T)

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Service Commission

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> John Broten, Director - Regulatory 1320 N. Court House Road, 9th Floor Arlington, Virginia 22201

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Second Revised Page No. 28 Cancels First Revised Page No. 28

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.) Missouri Public Service Commission

3.5 Business Plan C

REC'D MAR 21 2001

Business Plan C is offered to Business Customers for outbound direct dialed calling from presubscribed switched or dedicated Access Lines at one flat rate. Inbound (toll free) calling is also available for termination on switched or dedicated Access Lines. Travel Card calling are also available under this plan. Customers may select a one, two, or three year term commitment in order to obtain a lower rate.

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3.5.1 Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded up to the next increment.

Access Type/Call Type	Initial	Additional
	Increment	Increment
Switched Access	18 seconds	6 seconds
Dedicated Access	6 seconds	6 seconds
Travel Card	18 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

3.5.2 Termination Liability

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is \$100.00. The early termination charge will apply when the Customer disconnects their entire Account or when the Customer selects a shorter term. The early termination charge will not apply when the Customer's physical location changes, but the term plan is continued at the new location.

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First Revised Page No. 28 Cancels Original Page No. 28

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.5 Business Plan C

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Business Plan C is offered to Business Customers for outbound direct dialed calling from presubscribed switched or dedicated Access Lines at one flat rate. Inbound (toll free) calling is also available for termination on switched or dedicated Access Lines. Travel Card calling are also available under this plan. Customers may select a one, two, or three year term commitment in order to obtain a lower rate. The International Savings Plan is available with this service.

3.5.1 Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded up to the next increment.

Access Type/Call Type	Initial	Additional
	Increment	Increment
Switched Access	18 seconds	6 seconds
Dedicated Access	6 seconds	6 seconds
Travel Card	18 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

3.5.2 Termination Liability

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is \$100.00. The early termination charge will apply when the Customer disconnects their entire Account or when the Customer selects a shorter term. The early termination charge will not apply when the Customer's physical location changes, but the term plan is continued at the new location.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.) JUL 0 6 2000

3.5 **Business Plan A**

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Business Plan A is offered to Business Customers for wallson for the Calling from presubscribed switched or dedicated Access Lines at one flat rate. Inbound (toll free) calling is also available for termination on switched or dedicated Access Lines. Travel Card and operator assisted calling are also available under this plan. Customers may select a one, two, or three year term commitment in order to obtain a lower rate. The International Savings Plan is available with this service.

3.5.1 Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded up to the next increment.

Access Type/Call Type	Initial	Additional
	Increment	Increment
Switched Access	18 seconds	6 seconds
Dedicated Access	6 seconds	6 seconds
Travel Card	18 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

3.5.2 Termination Liability

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is calculated by multiplying \$3.50 by the number of months remaining in the term. The early termination charge will apply when the Customer disconnects their entire Account or when the Customer selects a shorter term. The early termination charge will not apply when the Customer's physical location changes, but the term plan is continued at the new location.

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Effective: August 6, 2000 Issued: July 6, 2000

P.S.C. MO. No. 3

NYNEX LONG DISTANCE COMPANY D/B/A VERIZON ENTERPRISE SOLUTIONS

Second Revised Page No. 28.1 Cancels First Revised Page No. 28.1

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

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*Material previously found on this page is now located on Page 102.

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CANCELLED April 9, 2009 Missouri Public Service Commission XN-2009-0328; YX-2009-0640 John Broten, Director - Regulatory 1320 N. Court House Road, 9th Floor Arlington, Virginia 22201 Effective: April 17, 2004

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First Revised Page No. 28.1 Cancels Original Page No. 28.1

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, Control Public

3.5 Business Plan C, (cont'd.)

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3.5.2 Termination Liability

Service Commission

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is \$100.00.

The early termination charge will apply under the following circumstances:

- When the Customer disconnects their entire Account; or 1.
- 2. When the Customer selects a shorter term.

The early termination charge will not apply under the following circumstances:

- When the Customer's physical location changes, but the term plan is 1. continued at the new location;
- 2. When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
- When the Customer renegotiates the term plan for a longer term; 3.
- 4. When the Customer returns to the Company and the same term length agreement as a result of a Winback program;
 - When the Customer renegotiates their Plan C Bundled Service Option service with a two year commitment to Plan D with one or three year term:

When the customer moves from any grandfathered calling plan to Plan C Bundled Service Option, or to any calling plan with the same term length; or

- When the Customer has encountered extremely poor service, verified 7. by higher management or;
- 8 When the Customer moves from a two or three year term on Plan C Service to Plan E or F Service.

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they choose to make a change, either to a different term commitment/minimum usage guarantee or to a different Plan.

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Effective: October 6, 2003

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Original Page No. 28.1

Missouri Public

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

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3.5 Business Plan C, (cont'd.)

3.5.2 Termination Liability

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When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is \$100.00.

The early termination charge will apply under the following circumstances:

1. When the Customer disconnects their entire Account, or 1003

2. When the Customer selects a shorter term.

The early termination charge will not apply under the following circumstates:

- 1. When the Customer's physical location changes, but the term plan is continued at the new location;
- 2. When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
- 3. When the Customer renegotiates the term plan for a longer term;
- 4. When the Customer returns to the Company and the same term length agreement as a result of a Winback program;
- 5. When the Customer renegotiates their Plan C Bundled Service Option service with a two year commitment to Plan D with one or three year term;
- 6. When the customer moves from any grandfathered calling plan to Plan C Bundled Service Option, or to any calling plan with the same term length; or
- 7. When the Customer has encountered extremely poor service, verified by higher management.

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they choose to make a change, either to a different term commitment/minimum usage guarantee or to a different Plan.

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* Certain material found on this page was previously located on Page 28.

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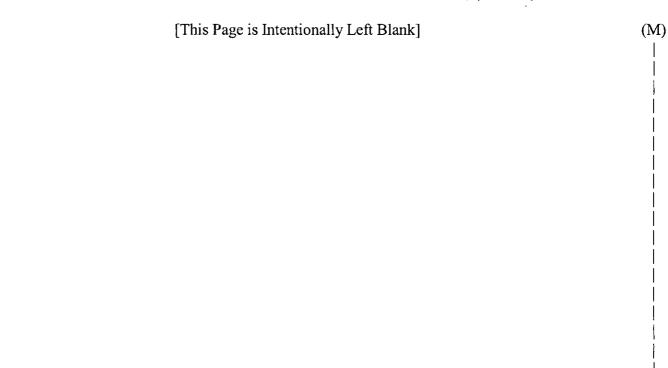
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NYNEX LONG DISTANCE COMPANY D/B/A VERIZON ENTERPRISE SOLUTIONS

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)



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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.5 Business Plan C, (cont'd.)

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3.5.3 Usage Rates

MISSOURI Public Service Commission

Usage Rates are determined according to the Term Commitment selected by the Customer.

A. Switched Access Outbound Rates

Term Plan Commitment				
Month to One Year Two Year Three Year Month Term Plan Term Plan Term Plan				
\$0.1500 \$0.1430 \$0.1350 \$0.1280				

В. Switched Access Inbound (Toll Free) Rates

Term Plan Commitment			
Month to One Year Two Year Three Year Month Term Plan Term Plan Term Plan			
\$0.1500 \$0.1430 \$0.1350 \$0.1280			

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

JUL 0 6 2000

3.5 Business Plan A, (cont'd.)

3.5.3 Usage Rates

MISSOURI Public Service Commission

Usage Rates are determined according to the Term Commitment selected by the Customer.

A. Switched Access Outbound Rates

Term Plan Commitment			
Month to One Year Two Year Three Year Month Term Plan Term Plan Term Plan			
\$0.2200	\$0.2090	\$0.1980	\$0.1870

B. Switched Access Inbound (Toll Free) Rates

Term Plan Commitment			
Month to One Year Two Year Three Year Month Term Plan Term Plan Term Plan			
\$0.2200	\$0.2090	\$0.1980	\$0.1870

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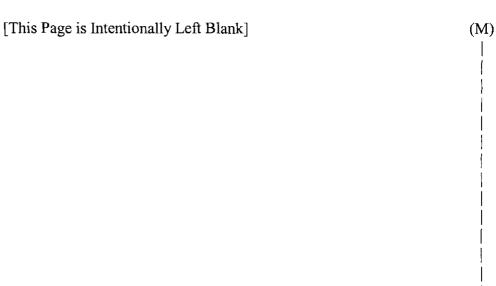
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NYNEX LONG DISTANCE COMPANY D/B/A VERIZON ENTERPRISE SOLUTIONS

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)



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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

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3.5 Business Plan C, (cont'd.)

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3.5.3 Usage Rates, (cont'd.)

MISSOURI Public Service Commission

C. Dedicated Access Outbound Rates

Term Plan Commitment			
Month to One Year Two Year Three Year Month Term Plan Term Plan Term Plan			
\$0.2300	\$0.2185	\$0.2070	\$0.1955

D. Dedicated Access Inbound (Toll Free) Rates

Term Plan Commitment				
Month to One Year Two Year Three Year Month Term Plan Term Plan Term Plan				
\$0.2300 \$0.2185 \$0.2070 \$0.1955				

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.5 Business Plan A, (cont'd.)

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3.5.3 Usage Rates, (cont'd.)

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C. Dedicated Access Outbound Rates

Term Plan Commitment				
Month to One Year Two Year Three Year Month Term Plan Term Plan Term Plan				
\$0.2300 \$0.2185 \$0.2070 \$0.1955				

D. Dedicated Access Inbound (Toll Free) Rates

Term Plan Commitment			
Month to Month	One Year Term Plan	Two Year Term Plan	Three Year Term Plan
\$0.2300	\$0.2185	\$0.2070	\$0.1955

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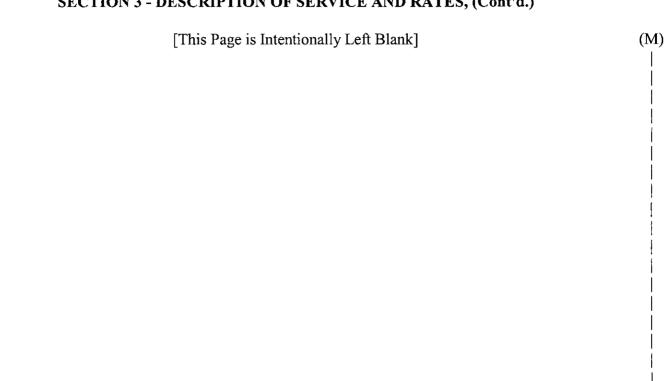
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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)



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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.5 Business Plan C, (cont'd.)

Missouri Public

3.5.3 Usage Rates, (cont'd.)

REC'D OCT 22 2003

E. Minimum Spend Level

When the Customer's billing falls below a \$7.50 minimum level in any full (I) billing period, a shortfall charge will be applied which is equal to the difference between the \$7.50 minimum level and the actual contributory (I) billing for that billing period.

Direct dialed calls, operator assisted calls, travel card calls, directory assistance calls, Toll Free calls and Monthly Recurring Charges, International Plan Monthly Recurring Charges, free minute promotions, percentage discount promotions and Toll Free MRC waivers will contribute toward meeting the Minimum Spend Level (MSL). Only charges of the Company will contribute to the MSL. Taxes, surcharges and charges billed by other carriers on the Customer's bill will not contribute to the MSL.

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Missouri Public Service Commission

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Confidence of Public

3.5 Business Plan C, (cont'd.)

REC'D AUG 28 2002

3.5.3 Usage Rates, (cont'd.)

Service Commission

E. Minimum Spend Level

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When the Customer's billing falls below a \$5.00 minimum level in any full billing period, a shortfall charge will be applied which is equal to the difference between the \$5.00 minimum level and the actual contributory billing for that billing period.

Direct dialed calls, operator assisted calls, travel card calls, directory assistance calls, Toll Free calls and Monthly Recurring Charges, International Plan Monthly Recurring Charges, free minute promotions, percentage discount promotions and Toll Free MRC waivers will contribute toward meeting the Minimum Spend Level (MSL). Only charges of the Company will contribute to the MSL. Taxes, surcharges and charges billed by other carriers on the Customer's bill will not contribute to the MSL.

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Service Commission

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 SimpleOptions

3.6.1 General Description

SimpleOptions is an optional calling plan offered to Business Customers for outbound direct dialed calling from presubscribed switched or dedicated Access Lines at rates which are dependent on the Customer's monthly usage guarantee (MUG) level. Inbound (toll free) calling is also available for termination on switched or dedicated Access Lines. Travel Card and operator assisted calling are also available under this plan. Customers may select a one or three year term commitment in order to obtain lower rates.

This plan is an add-on service to the interstate SimpleOptions Plan. See (T) www.verizonldregulatory.com. (T)

3.6.2 Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded to the next increment.

Access Type/Call Type	Initial	Additional
	Increment	Increment
Switched Access	18 seconds	6 seconds
Dedicated Access	6 seconds	6 seconds
Travel Card	18 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

3.6.3 Monthly Usage Guarantee

All intrastate, interstate and international usage charges and applicable surcharges billed to the Customer under this plan contribute towards meeting the monthly usage guarantee. In addition, Conference Connections audioconferencing usage, Private Line and Data Services usage, feature charges, directory assistance charges, operator usage and surcharges, and monthly recurring charges are contributory to the monthly usage guarantee. Taxes, presubscribed line charges, carrier universal service charges, pay telephone use charges and other similar fees are not contributory. Customers whose total monthly long distance usage charges do not meet their subscribed Monthly Usage Guarantee level will be assessed the difference between their total long distance usage charges and their subscribed Monthly Usage Guarantee level.

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Missouri Public
Service Commission
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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 **SimpleOptions**

3.6.1 **General Description**

SimpleOptions is an optional calling plan offered to Business Customers for outbound direct dialed calling from presubscribed switched or dedicated Access Lines at rates which are dependent on the Customer's monthly usage guarantee (MUG) level. Inbound (toll free) calling is also available for termination on switched or dedicated Access Lines. Travel Card and operator assisted calling are also available under this plan. Customers may select a one or three year term commitment in order to obtain lower rates.

3.6.2 **Billing Increments**

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded to the next increment.

Access Type/Call Type	Initial	Additional
	Increment	Increment
Switched Access	18 seconds	6 seconds
Dedicated Access	6 seconds	6 seconds
Travel Card	18 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

Monthly Usage Guarantee 3.6.3

All intrastate, interstate and international usage charges and applicable surcharges billed to the Customer under this plan contribute towards meeting the monthly usage guarantee. In addition, Conference Connections audioconferencing usage, Private Line and Data Services usage, feature charges, directory assistance charges, operator usage and surcharges, and monthly recurring charges are contributory to the monthly usage guarantee. Taxes, presubscribed line charges, carrier universal service charges, pay telephone use charges and other similar fees are not contributory. When the Customer's billing falls below the MUG in any full billing period, a shortfall charge will be applied which is equal to the difference between the Monthly Usage Guarantee and the actual contributory billing for that billing period.

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Missouri Public

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 SimpleOptions

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3.6.1 General Description

Service Commission

SimpleOptions is an optional calling plan offered to Business Customers for outbound direct dialed calling from presubscribed switched or dedicated Access Lines at rates which are dependent on the Customer's monthly usage guarantee (MUG) level. Inbound (toll free) calling is also available for termination on switched or dedicated Access Lines. Travel Card and operator assisted calling are also available under this plan. Customers may select a one or three year term commitment in order to obtain lower rates.

3.6.2 Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded to the next increment.

Access Type/Call Type	Initial	Additional
	Increment	Increment
Switched Access	18 seconds	6 seconds
Dedicated Access	6 seconds	6 seconds
Travel Card	18 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

3.6.3 Monthly Usage Guarantee

All intrastate, interstate and international usage charges and applicable surcharges billed to the Customer under this plan contribute towards meeting the monthly usage guarantee. In addition, Conference Connections audioconferencing usage, feature charges, directory assistance charges, operator usage and surcharges, and monthly recurring charges are contributory to the monthly usage guarantee. Taxes, presubscribed line charges, carrier universal service charges, pay telephone use charges and other similar fees are not contributory. When the Customer's billing falls below the MUG in any full billing period, a shortfall charge will be applied which is equal to the difference between the Monthly Usage Guarantee and the actual contributory billing for that billing period.

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Missouri Public

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

REC'D JUN 21 2001

3.6 **Business Plan D**

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Service Commission

3.6.1 General Description

Business Plan D is an optional calling plan offered to Business Customers for outbound direct dialed calling from presubscribed switched or dedicated Access Lines at rates which are dependent on the Customer's monthly usage guarantee (MUG) level. Inbound (toll free) calling is also available for termination on switched or dedicated Access Lines. Travel Card and operator assisted calling are also available under this plan. Customers may select a one or three year term commitment in order to obtain lower rates.

Billing Increments 3.6.2

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded to the next increment.

Access Type/Call Type	Initial	Additional
	Increment	Increment
Switched Access	18 seconds	6 seconds
Dedicated Access	6 seconds	6 seconds
Travel Card	18 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

Monthly Usage Guarantee



Issued: June 21,2001

All intrastate, interstate and international usage charges and applicable surcharges billed to the Customer under this plan contribute towards meeting the monthly usage guarantee. In addition, feature charges, directory assistance charges, operator usage and surcharges, and monthly recurring charges are contributory to the monthly usage guarantee. Taxes, presubscribed line charges, carrier universal service charges, pay telephone use charges and other similar fees are not contributory. When the Customer's billing falls below the MUG in any full billing period, a shortfall charge will be applied which is equal to the difference between the Monthly Usage Guarantee and the actual contributory billing for that billing periods Souri Public

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* Material previously found on this page is now found on Page 94.

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Original Page No. 31

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont.)

3.6 Business Plan B

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Business Plan B is offered to Business Customers for outbound the Graled calling from presubscribed switched or dedicated Access Lines at rates which are dependent on the Customer's monthly usage guarantee (MUG) level. Inbound (toll free) calling is also available for termination on switched or dedicated Access Lines. Travel Card and operator assisted calling are also available under this plan. Customers may select a one, two or three year term commitment in order to obtain lower rates.

3.6.1 Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded to the next increment.

Access Type/Call Type	Initial	Additional
	Increment	Increment
Switched Access	18 seconds	6 seconds
Dedicated Access	6 seconds	6 seconds
Travel Card	18 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

3.6.2 Monthly Usage Guarantee

All intrastate, interstate and international usage charges and applicable surcharges billed to the Customer under this plan contribute towards meeting the monthly usage guarantee. In addition, feature charges, directory assistance charges, operator usage and surcharges, and monthly recurring charges are contributory to the monthly usage guarantee. Taxes, presubscribed line charges, carrier universal service charges, pay telephone use charges and other similar fees are not contributory. When the Customer's billing falls below the MUG in any full billing period, a shortfall charge will be applied which is equal to the difference between the Monthly Usage Guarantee and the actual contributory billing for that billing period.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 SimpleOptions, (cont'd.)

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3.6.4 Termination Liability

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is calculated by multiplying 35 percent (35%) of the Customer's Monthly Usage Guarantee multiplied times the number of months remaining in the term.

The early termination charge will apply under the following circumstances:

- 1. When the Customer disconnects its entire account;
- 2. When the Customer selects a shorter term; or
- 3. When the Customer negotiates a reduction in their monthly spending commitment more than one level during a billing cycle.

The early termination charge will not apply under the following circumstances:

- 1. When the Customer's physical location changes, but the term plan is continued at the new location;
- 2. When the Customer negotiates the term plan for a longer term;
- 3. When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
- 4. When the Customer changes plan prior to 60 days of service;
- 5. When the Customer returns to the Company and the same term length agreement as a result of a Winback program;
- 6. When the Customer moves from the two year term on Plan B Service to a three year term on SimpleOptions Service;
- 7. When the Customer reduces their term monthly spend level one level during a billing cycle; or
- (D) (D)

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8. When the Customer moves from a one or three year term on SimpleOptions Service to either Business Unlimited Long Distance Service or FlexDistance Service.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Business Plan D, (cont'd)

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3.6.4 Termination Liability

Service Commission

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is calculated by multiplying 35 percent (35%) of the Customer's Monthly Usage Guarantee multiplied times the number of months remaining in the term.

The early termination charge will apply under the following circumstances:

- 1. When the Customer disconnects its entire account;
- 2. When the Customer selects a shorter term; or
- 3. When the Customer negotiates a reduction in their monthly spending commitment more than one level during a billing cycle.

The early termination charge will not apply under the following circumstances:

- 1. When the Customer's physical location changes, but the term plan is continued at the new location;
- 2. When the Customer negotiates the term plan for a longer term;
- 3. When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
- 4. When the Customer changes plan prior to 60 days of service;
- 5. When the Customer returns to the Company and the same term length agreement as a result of a Winback program;

When the Customer moves from the two year term on Plan B Service to a one or three year term on Plan D Service;

- 7. When the Customer reduces their term monthly spend level one level during a billing cycle; or
- 8. When the Customer has encountered extremely poor service, verified by higher management or;
- 9. When the Customer moves from a one or three year term on Plan D

 Service to Plan E or F Service.

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Fifth Revised Page No. 32 Cancels Fourth Page No. 32

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Christ) ouri Public

3.6 Business Plan D, (cont'd)

REC'D SEP 05 2003

3.6.4 Termination Liability

Service Commission

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is calculated by multiplying 35 percent (35%) of the Customer's Monthly Usage Guarantee multiplied times the number of months remaining in the term.

The early termination charge will apply under the following circumstances:

- 1. When the Customer disconnects its entire account;
- 2. When the Customer selects a shorter term; or
- 3. When the Customer negotiates a reduction in their monthly spending commitment more than one level during a billing cycle.

The early termination charge will not apply under the following circumstances:

- 1. When the Customer's physical location changes, but the term plan is continued at the new location;
- 2. When the Customer negotiates the term plan for a longer term;
- 3. When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
- 4. When the Customer changes plan prior to 60 days of service;
- 5. When the Customer returns to the Company and the same term length agreement as a result of a Winback program;
- 6. When the Customer moves from the two year term on Plan B Service to a one or three year term on Plan D Service;
- 7. When the Customer reduces their term monthly spend level one level during a billing cycle; or
- 8. When the Customer has encountered extremely poor service, verified by higher management or;
- 9. When the Customer moves from a two or three year term on Plan D Service to Plan E or F Service.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Business Plan D, (cont'd)

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REC'D AUG 2 8 2002

3.6.4 **Termination Liability**

Service Commission

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is calculated by multiplying 35 percent (35%) of the Customer's Monthly Usage Guarantee multiplied times the number of months remaining in the term.

The early termination charge will apply under the following circumstances:

- 1. When the Customer disconnects its entire account;
- 2. When the Customer selects a shorter term; or
- 3. When the Customer negotiates a reduction in their monthly spending commitment more than one level during a billing cycle.

The early termination charge will not apply under the following circumstances:

- 1. When the Customer's physical location changes, but the term plan is continued at the new location;
- When the Customer negotiates the term plan for a longer term; 2.
- 3. When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
- 4. When the Customer changes plan prior to 60 days of service;
- When the Customer returns to the Company and the same term length 5. agreement as a result of a Winback program;
- 6. When the Customer moves from the two year term on Plan B Service to a one or three year term on Plan D Service;
- 7. When the Customer reduces their term monthly spend level one level (T) during a billing cycle; or
- When the Customer has encountered extremely poor service, verified 8. by higher management.

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Service Commission

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Third Revised Page No. 32 Cancels Second Page No. 32

Missouri Public

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Business Plan D, (cont'd)

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3.6.4 **Termination Liability**

Service Commission

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is calculated by multiplying 35 percent (35%) of the Customer's Monthly Usage Guarantee multiplied times the number of months remaining in the term.

The early termination charge will apply under the following circumstances:

- When the Customer disconnects its entire account: 1.
- 2. When the Customer selects a shorter term; or
- 3. When the Customer negotiates a reduction in their monthly spending commitment more than one level during a billing cycle.

The early termination charge will not apply under the following circumstances:

- 1. When the Customer's physical location changes, but the term plan is continued at the new location;
- When the Customer negotiates the term plan for a longer term; 2.
- When the Customer moves to a jurisdiction where the Company is 3. prohibited from offering service;
- When the Customer changes plan prior to 60 days of service; 4.
- When the Customer returns to the Company and the same term length 5. agreement as a result of a Winback program;
- When the Customer moves from the two year term on Plan B Service to a one or three year term on Plan D Service;
- 7. When the Customer reduces their term monthly spend level on level during a billing cycle; or
- 8. When the Customer has encountered extremely poor service, verified by higher management.

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* Certain material previously found on this page is now located on Page 32.1.

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Missouri Public

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

REC'D JUN 21 2001

3.6 Business Plan D, (cont'd)

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3.6.4 Termination Liability

Service Commission

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is calculated by multiplying 35 percent (35%) of the Customer's Monthly Usage Guarantee multiplied times the number of months remaining in the term. The early termination charge will apply when the Customer disconnects its entire Account or when the Customer selects a shorter term. The early termination charge will not apply when the Customer's physical location changes, but the term plan is continued at the new location. The early termination charge will not apply when the Customer selects a higher Monthly Usage Guarantee level while continuing or extending the term plan. The early termination charge will not apply when the customer replaces the term commitment with a longer term.

The Customer may decrease the Monthly Usage Guarantee level, one level at a time, once in a billing cycle. The Customer will also have a 60 day grace period during which he or she will be allowed to terminate a minimum usage commitment, whether reverting to the month-to-month option or discontinuing the Company's service, without incurring a penalty. Once the Customer has reached the lowest Minimum Usage Guarantee level of Plan D, they my move to Plan C without incurring a penalty. The Customer must move to the same term commitment they subscribed to on Plan D.

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they choose to make a change, either to a different term commitment/minimum usage guarantee or to a different plan. If the Customer continues without changing, they will still be liable for the minimum usage guarantee they were subscribed to under Plan C.

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* Material previously found on this page is now found on Page 95.

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Service Commission

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Missouri Public

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

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3.6 Business Plan B, (cont'd)

3.6.3 Termination Liability

Service Commission

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is calculated by multiplying 35 percent (35%) of the Customer's Monthly Usage Guarantee multiplied times the number of months remaining in the term. The early termination charge will apply when the Customer disconnects its entire Account or when the Customer selects a shorter term. The early termination charge will not apply when the Customer's physical location changes, but the term plan is continued at the new location. The early termination charge will not apply when the Customer selects a higher Monthly Usage Guarantee level while continuing or extending the term plan. The early termination charge will not apply when the customer replaces the term commitment with a longer term.

The Customer may decrease the Monthly Usage Guarantee level, one level at a time, once in a billing cycle. The Customer will also have a 60 day grace period during which he or she will be allowed to terminate a minimum usage commitment, whether reverting to the month-to-month option or discontinuing the Company's service, without incurring a penalty. Once the Customer has reached the lowest Minimum Usage Guarantee level of Plan B, they my move to Plan C without incurring a penalty. The Customer must move to the same term commitment they subscribed to on Plan B.

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they choose to make a change, either to a different term commitment/minimum usage guarantee or to a different plan. If the Customer continues without changing, they will still be liable for the minimum usage guarantee they were subscribed to under this plan.

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Service Commission

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Business Plan B, (cont'd)

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3.6.3 Termination Liability

MISSOURI Public Service Commission

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is calculated by multiplying 35 percent (35%) of the Customer's Monthly Usage Guarantee multiplied times the number of months remaining in the term. The early termination charge will apply when the Customer disconnects its entire Account or when the Customer selects a shorter term. The early termination charge will not apply when the Customer's physical location changes, but the term plan is continued at the new location. The early termination charge will not apply when the Customer selects a higher Monthly Usage Guarantee level while continuing or extending the term plan. The early termination charge will not apply when the customer replaces the term commitment with a longer term.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 SimpleOptions, (cont'd.)

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3.6.4 Termination Liability

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At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they choose to make a change, either to a different term commitment/minimum usage guarantee or to a different plan. If the Customer continues without changing, they will still be liable for the minimum usage guarantee to which they were originally subscribed.

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Original Page No. 32.1

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Chicapuri Public

3.6 Business Plan D, (cont'd)

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3.6.4 Termination Liability

Service Commission

Once the Customer has reached the lowest Minimum Usage Guarantee level of Plan D, they may move to Plan C without incurring a penalty. The Customer must move to the same term commitment thy subscribed to on Plan D.

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they choose to make a change, either to a different term commitment/minimum usage guarantee or to a different plan. If the Customer continues without changing, they will still be liable for the minimum usage guarantee to which they were originally subscribed.

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Public Service Commission
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Issued: October 10,2001

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 SimpleOptions, (cont'd.)

3.6.5 Usage Rates

Usage Rates are determined according to the Term Commitment and Monthly Usage Guarantee selected by the Customer.

A. Switched Access Outbound Rates

Monthly	Month to	One Year Term	Three Year	
Usage	Month		Term	
Guarantee				
\$50	\$0.1500	\$0.1430	\$0.1280	_
\$100	\$0.1500	\$0.1430	\$0.1280	
\$250	\$0.1500	\$0.1430	\$0.1280	
\$500	\$0.1500	\$0.1430	\$0.1280	
\$1,000	\$0.1500	\$0.1430	\$0.1280	
\$3,000	\$0.1500	\$0.1430	\$0.1280	
\$5,000	\$0.1500	\$0.1430	\$0.1280	
\$7,500	\$0.1400	\$0.1330	\$0.1190	_
\$10,000	\$0.1400	\$0.1330	\$0.1190	
\$15,000	\$0.1400	\$0.1330	\$0.1190	
\$20,000	\$0.1400	\$0.1330	\$0.1190	
\$30,000	\$0.1400	\$0.1330	\$0.1190	

^{*}Available to existing Customers only.

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April 9, 2009
Missouri Public
Service Commission
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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 SimpleOptions, (cont'd.)

Usage Rates 3.6.5

Usage Rates are determined according to the Term Commitment and Monthly Usage Guarantee selected by the Customer.

Switched Access Outbound Rates Α.

Monthly	Month to	One Year Term	Three Year
Usage	Month		Term
Guarantee			
\$50	\$0.1500	\$0.1430	\$0.1280
\$100	\$0.1500	\$0.1430	\$0.1280
\$250	\$0.1500	\$0.1430	\$0.1280
\$500	\$0.1500	\$0.1430	\$0.1280
\$1,000	\$0.1500	\$0.1430	\$0.1280
\$3,000	\$0.1500	\$0.1430	\$0.1280
\$5,000	\$0.1500	\$0.1430	\$0.1280
\$7,500	\$0.1400	\$0.1330	\$0.1190
\$10,000	\$0.1400	\$0.1330	\$0.1190
\$15,000	\$0.1400	\$0.1330	\$0.1190
\$20,000	\$0.1400	\$0.1330	\$0.1190
\$30,000	\$0.1400	\$0.1330	\$0.1190

^{*}Available only to existing Customers at existing locations.

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Service Commission

Service Commission

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Missouri Public

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

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3.6 SimpleOptions, (cont'd.)

Service Commission

3.6.5 **Usage Rates**

> Usage Rates are determined according to the Term Commitment and Monthly Usage Guarantee selected by the Customer.

Switched Access Outbound Rates Α.

Monthly	Month to	One Year	Three Year
Usage	Month	Term	Term
Guarantee			
\$50	\$0.1500	\$0.1430	\$0.1280
\$100	\$0.1500	\$0.1430	\$0.1280
\$250	\$0.1500	\$0.1430	\$0.1280
\$500	\$0.1500	\$0.1430	\$0.1280
\$1,000	\$0.1500	\$0.1430	\$0.1280
\$3,000	\$0.1500	\$0.1430	\$0.1280
\$5,000	\$0.1500	\$0.1430	\$0.1280
\$7,500	\$0.1400	\$0.1330	\$0.1190
\$10,000	\$0.1400	\$0.1330	\$0.1190
\$15,000	\$0.1400	\$0.1330	\$0.1190
\$20,000	\$0.1400	\$0.1330	\$0.1190
\$30,000	\$0.1400	\$0.1330	\$0.1190

*Available only to existing Customers at existing locations.

Missouri Public Service Commission

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Second Revised Page No. 33 Cancels First Revised Page 33

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd) seud Public Service Service Service

3.6 Business Plan D, (cont'd)

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3.6.5 Usage Rates

Usage Rates are determined according to the Term Commitment and Monthly Usage Guarantee selected by the Customer.

A. Switched Access Outbound Rates

Monthly	Month to	One Year	Three Year	7
Usage	Month	Term	Term	
Guarantee				
\$50	\$0.1500	\$0.1430	\$0.1280	(N)
\$100	\$0.1500	\$0.1430	\$0.1280	
\$250	\$0.1500	\$0.1430	\$0.1280	\prod (N)
\$500	\$0.1500	\$0.1430	\$0.1280	
\$1,000	\$0.1500	\$0.1430	\$0.1280	
\$3,000	\$0.1500	\$0.1430	\$0.1280	(N)
\$5,000	\$0.1500	\$0.1430	\$0.1280	_
\$7,500	\$0.1400	\$0.1330	\$0.1190] (N)
\$10,000	\$0.1400	\$0.1330	\$0.1190] (N)
\$15,000	\$0.1400	\$0.1330	\$0.1190	\prod (N)
\$20,000	\$0.1400	\$0.1330	\$0.1190	(N)
\$30,000	\$0.1400	\$0.1330	\$0.1190	(N)

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

REC'D JUN 21 2001

3.6 Business Plan D, (cont'd)

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3.6.5 Usage Rates

Service Commission

Usage Rates are determined according to the Term Commitment and Monthly Usage Guarantee selected by the Customer.

A. Switched Access Outbound Rates

Monthly Usage	Month to Month	One Year Term	Three Year Term
Guarantee			
\$100	\$0.1500	\$0.1430	\$0.1280
\$500	\$0.1500	\$0.1430	\$0.1280
\$1,000	\$0.1500	\$0.1430	\$0.1280
\$5,000	\$0.1500	\$0.1430	\$0.1280

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Business Plan B, (cont'd)

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3.6.4 Usage Rates

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Usage Rates are determined according to the Term Commitment and Monthly Usage Guarantee selected by the Customer.

A. Switched Access Outbound Rates

Monthly Usage Guarantee	Month to Month	One Year Term	Two Year Term	Three Year Term
\$100	\$0.2175	\$0.2066	\$0.1958	\$0.1849
\$500	\$0.2150	\$0.2043	\$0.1935	\$0.1828
\$1,000	\$0.2125	\$0.2019	\$0.1913	\$0.1806
\$2,000	\$0.2100	\$0.1995	\$0.1890	\$0.1785
\$3,000	\$0.2075	\$0.1971	\$0.1868	\$0.1764
\$5,000	\$0.2050	\$0.1948	\$0.1845	\$0.1743
\$7,500	\$0.2025	\$0.1924	\$0.1823	\$0.1721
\$10,000	\$0.2000	\$0.1900	\$0.1800	\$0.1700
\$15,000	\$0.2000	\$0.1900	\$0.1800	\$0.1700
\$20,000	\$0.2000	\$0.1900	\$0.1800	\$0.1700
\$25,000	\$0.2000	\$0.1900	\$0.1800	\$0.1700
\$30,000	\$0.2000	\$0.1900	\$0.1800	\$0.1700
\$35,000	\$0.2000	\$0.1900	\$0.1800	\$0.1700
\$40,000	\$0.2000	\$0.1900	\$0.1800	\$0.1700
\$45,000	\$0.2000	\$0.1900	\$0.1800	\$0.1700
\$50,000	\$0.2000	\$0.1900	\$0.1800	\$0.1700
\$55,000	\$0.2000	\$0.1900	\$0.1800	\$0.1700
\$60,000	\$0.2000	\$0.1900	\$0.1800	\$0.1700

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 SimpleOptions, (cont'd.)

3.6.5 Usage Rates, (cont'd.)

B. Switched Access Inbound (Toll Free) Rates

Monthly	Month to	One Year Term	Three Year	
Usage	Month		Term	1
Guarantee				_
\$50	\$0.1500	\$0.1430	\$0.1280	_
\$100	\$0.1500	\$0.1430	\$0.1280	
\$250	\$0.1500	\$0.1430	\$0.1280	
\$500	\$0.1500	\$0.1430	\$0.1280]
\$1,000	\$0.1500	\$0.1430	\$0.1280] *
\$3,000	\$0.1500	\$0.1430	\$0.1280	
\$5,000	\$0.1500	\$0.1430	\$0.1280	
\$7,500	\$0.1400	\$0.1330	\$0.1190	*
\$10,000	\$0.1400	\$0.1330	\$0.1190	*
\$15,000	\$0.1400	\$0.1330	\$0.1190	*
\$20,000	\$0.1400	\$0.1330	\$0.1190] *
\$30,000	\$0.1400	\$0.1330	\$0.1190	*

^{*}Available to existing Customers only.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 SimpleOptions, (cont'd.)

3.6.5 Usage Rates, (cont'd.)

B. Switched Access Inbound (Toll Free) Rates

Monthly	Month to	One Year Term	Three Year	
Usage	Month		Term	
Guarantee				
\$50	\$0.1500	\$0.1430	\$0.1280	
\$100	\$0.1500	\$0.1430	\$0.1280	
\$250	\$0.1500	\$0.1430	\$0.1280	
\$500	\$0.1500	\$0.1430	\$0.1280	
\$1,000	\$0.1500	\$0.1430	\$0.1280	
\$3,000	\$0.1500	\$0.1430	\$0.1280	
\$5,000	\$0.1500	\$0.1430	\$0.1280	
\$7,500	\$0.1400	\$0.1330	\$0.1190	
\$10,000	\$0.1400	\$0.1330	\$0.1190	
\$15,000	\$0.1400	\$0.1330	\$0.1190	
\$20,000	\$0.1400	\$0.1330	\$0.1190	
\$30,000	\$0.1400	\$0.1330	\$0.1190	

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Missouri Public Service Commission

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 SimpleOptions, (cont'd.)

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3.6.5 Usage Rates, (cont'd.)

Service Commission

B. Switched Access Inbound (Toll Free) Rates

Monthly	Month to	One Year	Three Year
Usage	Month	Term	Term
Guarantee	<u> </u>		
\$50	\$0.1500	\$0.1430	\$0.1280
\$100_	\$0.1500	\$0.1430	\$0.1280
\$250	\$0.1500	\$0.1430	\$0.1280
\$500	\$0.1500	\$0.1430	\$0.1280
\$1,000	\$0.1500	\$0.1430	\$0.1280
\$3,000	\$0.1500	\$0.1430	\$0.1280
\$5,000	\$0.1500	\$0.1430	\$0.1280
\$7,500	\$0.1400	\$0.1330	\$0.1190
\$10,000	\$0.1400	\$0.1330	\$0.1190
\$15,000	\$0.1400	\$0.1330	\$0.1190
\$20,000	\$0.1400	\$0.1330	\$0.1190
\$30,000	\$0.1400	\$0.1330	\$0.1190

*Available only to existing Customers at existing locations.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'this souri Public Service Commission

3.6 Business Plan D, (cont'd)

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3.6.5 Usage Rates, (cont'd.)

B. Switched Access Inbound (Toll Free) Rates

Monthly	Month to	One Year	Three Year	7
Usage	Month	Term	Term	
Guarantee				
\$50	\$0.1500	\$0.1430	\$0.1280	(N)
\$100	\$0.1500	\$0.1430	\$0.1280	
\$250	\$0.1500	\$0.1430	\$0.1280	(N)
\$500	\$0.1500	\$0.1430	\$0.1280	
\$1,000	\$0.1500	\$0.1430	\$0.1280	
\$3,000	\$0.1500	\$0.1430	\$0.1280	(N)
\$5,000	\$0.1500	\$0.1430	\$0.1280	
\$7,500	\$0.1400	\$0.1330	\$0.1190	(N)
\$10,000	\$0.1400	\$0.1330	\$0.1190	(N)
\$15,000	\$0.1400	\$0.1330	\$0.1190	(N)
\$20,000	\$0.1400	\$0.1330	\$0.1190	(N)
\$30,000	\$0.1400	\$0.1330	\$0.1190	(N)

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Issued: April 18, 2003

Effective: May 19, 2003



First Revised Page No. 34 Cancels Original Page No. 34

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Business Plan D, (cont'd)

Missouri Public (M)(N)

3.6.5 Usage Rates, (cont'd.)

REC'D JUN 21 2001

B. Switched Access Inbound (Toll Free) Rates

Service Commission

Monthly Usage Guarantee	Month to Month	One Year Term	Three Year Term
\$100	\$0.1500	\$0.1430	\$0.1280
\$500	\$0.1500	\$0.1430	\$0.1280
\$1,000	\$0.1500	\$0.1430	\$0.1280
\$5,000	\$0.1500	\$0.1430	\$0.1280

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Missouri Public

* Material previously found on this page is now found on Page 97.

FILED JUL 21 2001

Service Commission

Issued: June 21,2001

Effective: July 21, 2001

Original Page No. 34

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Business Plan B, (cont'd)

JUL 06 2000

3.6.4 Usage Rates, (cont'd.)

MISSOURI Public Service Commission

B. Switched Access Inbound (Toll Free) Rates

Monthly Usage Guarantee	Month to Month	One Year Term	Two Year Term	Three Year Term
\$100	\$0.2175	\$0.2066	\$0.1958	\$0.1849
\$500	\$0.2150	\$0.2043	\$0.1935	\$0.1828
\$1,000	\$0.2125	\$0.2019	\$0.1913	\$0.1806
\$2,000	\$0.2100	\$0.1995	\$0.1890	\$0.1785
\$3,000	\$0.2075	\$0.1971	\$0.1868	\$0.1764
\$5,000	\$0.2050	\$0.1948	\$0.1845	\$0.1743
\$7,500	\$0.2025	\$0.1924	\$0.1823	\$0.1721
\$10,000	\$0.2000	\$0.1900	\$0.1800	\$0.1700
\$15,000	\$0.2000	\$0.1900	\$0.1800	\$0.1700
\$20,000	\$0.2000	\$0.1900	\$0.1800	\$0.1700
\$25,000	\$0.2000	\$0.1900	\$0.1800	\$0.1700
\$30,000	\$0.2000	\$0.1900	\$0.1800	\$0.1700
\$35,000	\$0.2000	\$0.1900	\$0.1800	\$0.1700
\$40,000	\$0.2000	\$0.1900	\$0.1800	\$0.1700
\$45,000	\$0.2000	\$0.1900	\$0.1800	\$0.1700
\$50,000	\$0.2000	\$0.1900	\$0.1800	\$0.1700
\$55,000	\$0.2000	\$0.1900	\$0.1800	\$0.1700
\$60,000	\$0.2000	\$0.1900	\$0.1800	\$0.1700

CANCELLED

JUL 21 2001

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Public Service Commission
MISSOURI

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AUG 06 2000

Public Service Commission

Issued: July 6, 2000

Effective: August 6, 2000

First Revised Page No. 34.1 Cancels Original Page No. 34.1

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 SimpleOptions, (cont'd.)

3.6.5 Usage Rates, (cont'd.)

at the percent shown below.

C. Switched Access Outbound and Inbound (Toll Free) Supplemental Discount

The Supplemental Discount is available to new and returning Customers who establish new service with a one or three year term and a \$3,000 or \$5,000 Monthly Usage Guarantee. Existing Customers who agree to modify their service by accepting a new contract term of one or three years, at the \$3,000 or \$5,000 Monthly Usage Guarantee level will also be offered the Supplemental Discount.

(T) (T)

The Supplemental Discount applies to the cumulative usage each billing cycle and is

Term Level Supplemental Discount One Year 25% 25% Three Year

Issued: October 10, 2008

CANCELLED April 9, 2009 Missouri Public Service Commission XN-2009-0328; YX-2009-0640

Vincent J. Woodbury, President 1320 N. Court House Road, 6th Floor Arlington, Virginia 22201

Effective: November 9, 2008

Original Page No. 34.1

(N)

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 SimpleOptions, (cont'd.)

3.6.5 Usage Rates, (cont'd.)

C. Switched Access Outbound and Inbound (Toll Free) Supplemental Discount

The Supplement Discount is available to new and returning Customers who establish new service with a one or three year term and a \$3,000 or \$5,000 Monthly Usage Guarantee. Existing Customers who contact the Company to inquire about or modify their service will also be offered the Supplemental Discount if they currently have or change to a Monthly Usage Guarantee level that is currently offered to new Customers. The Customer who currently has a 25% discount offered under the "2008 Fast Start Long Distance Promotion" will receive the Supplemental Discount for the duration of their term commitment.

The Supplemental Discount applies to the cumulative usage each billing cycle and is at the percent shown below.

Term Level	Supplemental Discount	
One Year	25%	ĺ
Three Year	25%	(N)

Issued: August 15, 2008

CANCELLED
November 9, 2008
Missouri Public
Service Commission

Vincent J. Woodbury, President 1320 N. Court House Road, 6th Floor Arlington, Virginia 22201 Effective: September 15, 2008

Missouri Public MOo0809
Service Commission

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 SimpleOptions, (cont'd.)

3.6.5 Usage Rates, (cont'd.)

D. Dedicated Access Outbound Rates

Monthly Usage	Month to	One Year	Three Year	7
Guarantee	Month	Term	Term	
\$50	\$0.1500	\$0.1430	\$0.1280] *
\$100	\$0.1500	\$0.1430	\$0.1280] *
\$250	\$0.1500	\$0.1430	\$0.1280	7 *
\$500	\$0.1500	\$0.1430	\$0.1280	7 *
\$1,000	\$0.1100	\$0.1050	\$0.0940] *
\$3,000	\$0.1080	\$0.1030	\$0.0920	7
\$5,000	\$0.1050	\$0.1000	\$0.0890	7
\$7,500	\$0.0900	\$0.0860	\$0.0770] *
\$10,000	\$0.0850	\$0.0810	\$0.0720	ገ ∗
\$15,000	\$0.0800	\$0.0760	\$0.0680	ገ ∗
\$20,000	\$0.0750	\$0.0710	\$0.0640	7 *
\$30,000	\$0.0700	\$0.0670	\$0.0600	┦ *

^{*}Available to existing Customers only.

Issued: August 15, 2008

CANCELLED April 9, 2009 Missouri Public Service Commission XN-2009-0328; YX-2009-0640 Vincent J. Woodbury, President 1320 N. Court House Road, 6th Floor Arlington, Virginia 22201

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Effective: September 15, 2008

Missouri Public MOo0809
Service Commission

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 SimpleOptions, (cont'd.)

3.6.5 Usage Rates, (cont'd.)

C. Dedicated Access Outbound Rates

Monthly	Month to	One Year Term	Three Year	
Usage	Month		Term	ĺ
Guarantee				_
\$50	\$0.1500	\$0.1430	\$0.1280	
\$100	\$0.1500	\$0.1430	\$0.1280	
\$250	\$0.1500	\$0.1430	\$0.1280	1
\$500	\$0.1500	\$0.1430	\$0.1280	
\$1,000	\$0.1100	\$0.1050	\$0.0940	
\$3,000	\$0.1080	\$0.1030	\$0.0920	_
\$5,000	\$0.1050	\$0.1000	\$0.0890	
\$7,500	\$0.0900	\$0.0860	\$0.0770	
\$10,000	\$0.0850	\$0.0810	\$0.0720	
\$15,000	\$0.0800	\$0.0760	\$0.0680	_
\$20,000	\$0.0750	\$0.0710	\$0.0640	
\$30,000	\$0.0700	\$0.0670	\$0.0600	

^{*}Available to existing Customers only.

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Issued: June 30, 2006

CANCELLED September 15, 2008 Missouri Public Service Commission John Broten, President 1320 N. Court House Road, 9th Floor Arlington, Virginia 22201



Effective: August 1, 2006

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 SimpleOptions, (cont'd.)

3.6.5 Usage Rates, (cont'd.)

C. Dedicated Access Outbound Rates

Monthly	Month to	One Year Term	Three Year	
Usage	Month		Term	
Guarantee				
\$50	\$0.1500	\$0.1430	\$0.1280	*
\$100	\$0.1500	\$0.1430	\$0.1280	*
\$250	\$0.1500	\$0.1430	\$0.1280	* (*
\$500	\$0.1500	\$0.1430	\$0.1280	* (*
\$1,000	\$0.1100	\$0.1050	\$0.0940	
\$3,000	\$0.1080	\$0.1030	\$0.0920	
\$5,000	\$0.1050	\$0.1000	\$0.0890	
\$7,500	\$0.0900	\$0.0860	\$0.0770	_]
\$10,000	\$0.0850	\$0.0810	\$0.0720	
\$15,000	\$0.0800	\$0.0760	\$0.0680	
\$20,000	\$0.0750	\$0.0710	\$0.0640	
\$30,000	\$0.0700	\$0.0670	\$0.0600	

Issued: April 22, 2005

ad, 9th Floor 22201

Filed

Missouri Public
Service Commission

Effective: May 24, 2005

Cancelled

^{*}Available only to existing Customers at existing locations.

Third Revised Page No. 35 Cancels Second Revised Page No. 35

Missouri Public SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 SimpleOptions, (cont'd.) **REC'D MAR 1 8 2004**

3.6.5 Usage Rates, (cont'd.)

Service Commission

C. **Dedicated Access Outbound Rates**

Monthly	Month to	One Year	Three Year
Usage	Month	Term	Term
Guarantee_			
\$50	\$0.1500	\$0.1430	\$0.1280
\$100	\$0.1500	\$0.1430	\$0.1280
\$250	\$0.1500	\$0.1430	\$0.1280
\$500	\$0.1500	\$0.1430	\$0.1280
\$1,000	\$0.1100	\$0.1050	\$0.0940
\$3,000	\$0.1080	\$0.1030	\$0.0920
\$5,000	\$0.1050	\$0.1000	\$0.0890
\$7,500	\$0.0900	\$0.0860	\$0.0770
\$10,000	\$0.0850	\$0.0810	\$0.0720
\$15,000	\$0.0800	\$0.0760	\$0.0680
\$20,000	\$0.0750	\$0.0710	\$0.0640
\$30,000	\$0.0700	\$0.0670	\$0.0600

CANCELLED

*Available only to existing Customers at existing locations.

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Effective: April 17, 2004

John Broten, Director - Regulatory 1320 N. Court House Road, 9th Floor Arlington, Virginia 22201

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Issued: March 18, 2004

Second Revised Page No. 35 Cancels First Revised Page No. 35

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.) Missouri Public Service Commission

3.6 Business Plan D, (cont'd)

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3.6.5 Usage Rates, (cont'd.)

C. Dedicated Access Outbound Rates

Monthly	Month to	One Year	Three Year	
Usage	Month	Term	Term	1
Guarantee				_]
\$50	\$0.1500	\$0.1430	\$0.1280	(N)
\$100	\$0.1500	\$0.1430	\$0.1280	
\$250	\$0.1500	\$0.1430	\$0.1280	(N)
\$500	\$0.1500	\$0.1430	\$0.1280	7
\$1,000	\$0.1100	\$0.1050	\$0.0940	
\$3,000	\$0.1080	\$0.1030	\$0.0920	(N)
\$5,000	\$0.1050	\$0.1000	\$0.0890	
\$7,500	\$0.0900	\$0.0860	\$0.0770	(N)
\$10,000	\$0.0850	\$0.0810	\$0.0720	(N)
\$15,000	\$0.0800	\$0.0760	\$0.0680	(N)
\$20,000	\$0.0750	\$0.0710	\$0.0640	(N)
\$30,000	\$0.0700	\$0.0670	\$0.0600	(N)

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Public Service Commission
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Issued: April 18, 2003

Effective: May 19, 2003



First Revised Page No. 35 Cancels Original Page No. 35

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Business Plan D, (cont'd)

Missouri Public

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3.6.5 Usage Rates, (cont'd.)

REC'D JUN 21 2001

C. Dedicated Access Outbound Rates

Service Commission

Monthly Usage Guarantee	Month to Month	One Year Term	Three Year Term
\$100	\$0.1500	\$0.1430	\$0.1280
\$500	\$0.1500	\$0.1430	\$0.1280
\$1,000	\$0.1100	\$0.1050	\$0.0940
\$5,000	\$0.1050	\$0.1000	\$0.0890

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MAY 19 2003

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Library Commission

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* Material previously found on this page is now found on Page 98.

Missouri Public

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Service Commission

Issued: June 21,2001

Effective: July 21, 2001

Original Page No. 35

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Business Plan B, (cont'd)

JUL 0 6 2000

3.6.4 Usage Rates, (cont'd.)

MISSOURI Public Service Commission

C. Dedicated Access Outbound Rates

Monthly Usage Guarantee	Month to Month	One Year Term	Two Year Term	Three Year Term
\$100	\$0.2300	\$0.2185	\$0.2070	\$0.1955
\$500	\$0.2300	\$0.2185	\$0.2070	\$0.1955
\$1,000	\$0.2300	\$0.2185	\$0.2070	\$0.1955
\$2,000	\$0.1175	\$0.1116	\$0.1058	\$0.0999
\$3,000	\$0.1170	\$0.1112	\$0.1053	\$0.0995
\$5,000	\$0.1165	\$0.1107	\$0.1049	\$0.0990
\$7,500	\$0.1160	\$0.1102	\$0.1044	\$0.0986
\$10,000	\$0.1155	\$0.1097	\$0.1040	\$0.0982
\$15,000	\$0.1150	\$0.1093	\$0.1035	\$0.0978
\$20,000	\$0.1145	\$0.1088	\$0.1031	\$0.0973
\$25,000	\$0.1140	\$0.1083	\$0.1026	\$0.0969
\$30,000	\$0.1135	\$0.1078	\$0.1022	\$0.0965
\$35,000	\$0.1130	\$0.1074	\$0.1017	\$0.0961
\$40,000	\$0.1125	\$0.1069	\$0.1013	\$0.0956
\$45,000	\$0.1120	\$0.1064	\$0.1008	\$0.0952
\$50,000	\$0.1115	\$0.1059	\$0.1004	\$0.0948
\$55,000	\$0.1110	\$0.1055	\$0.0999	\$0.0944
\$60,000	\$0.1105	\$0.1050	\$0.0995	\$0.0939

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JUL 21 2001

Public Service Commission

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Public Service Commission

Issued: July 6, 2000

Effective: August 6, 2000

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

SimpleOptions, (cont'd.) 3.6

Usage Rates, (cont'd.) 3.6.5

E. **Dedicated Access Inbound (Toll Free) Rates**

Monthly Usage	Month to	One Year	Three Year]
Guarantee	Month	Term	Term	}
\$50	\$0.1500	\$0.1430	\$0.1280	*
\$100	\$0.1500	\$0.1430	\$0.1280	*
\$250	\$0.1500	\$0.1430	\$0.1280	*
\$500	\$0.1500	\$0.1430	\$0.1280	*
\$1,000	\$0.1100	\$0.1050	\$0.0940	*
\$3,000	\$0.1080	\$0.1030	\$0.0920	7
\$5,000	\$0.1050	\$0.1000	\$0.0890	7
\$7,500	\$0.0900	\$0.0860	\$0.0770	*
\$10,000	\$0.0850	\$0.0810	\$0.0720	*
\$15,000	\$0.0800	\$0.0760	\$0.0680	*
\$20,000	\$0.0750	\$0.0710	\$0.0640	*
\$30,000	\$0.0700	\$0.0670	\$0.0600	*

^{*}Available to existing Customers only.

Issued: August 15, 2008

CANCELLED April 9, 2009 Missouri Public Service Commission XN-2009-0328; YX-2009-0640

Vincent J. Woodbury, President 1320 N. Court House Road, 6th Floor Arlington, Virginia 22201

FILED

Effective: September 15, 2008

Missouri PublicMOo0809 **Service Commission**

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 SimpleOptions, (cont'd.)

3.6.5 Usage Rates, (cont'd.)

D. Dedicated Access Inbound (Toll Free) Rates

Monthly	Month to	One Year Term	Three Year	
Usage	Month		Term	
Guarantee				
\$50	\$0.1500	\$0.1430	\$0.1280	,
\$100	\$0.1500	\$0.1430	\$0.1280	一 ,
\$250	\$0.1500	\$0.1430	\$0.1280	-
\$500	\$0.1500	\$0.1430	\$0.1280	٠
\$1,000	\$0.1100	\$0.1050	\$0.0940	
\$3,000	\$0.1080	\$0.1030	\$0.0920	
\$5,000	\$0.1050	\$0.1000	\$0.0890	
\$7,500	\$0.0900	\$0.0860	\$0.0770	
\$10,000	\$0.0850	\$0.0810	\$0.0720	
\$15,000	\$0.0800	\$0.0760	\$0.0680	
\$20,000	\$0.0750	\$0.0710	\$0.0640	
\$30,000	\$0.0700	\$0.0670	\$0.0600	

Issued: April 22, 2005

Filed
Missouri Public

Service Commission

Effective: May 24, 2005

^{*}Available only to existing Customers at existing locations.

Third Revised Page No. 36 Cancels Second Revised Page No. 36

Missouri Public

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 SimpleOptions, (cont'd.)

REC'D MAR 18 2004

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3.6.5 Usage Rates, (cont'd.)

Service Commission

D. Dedicated Access Inbound (Toll Free) Rates

Monthly	Month to	One Year	Three Year
Usage	Month	Term	Term
Guarantee_			
\$50	\$0.1500	\$0.1430	\$0.1280
\$100	\$0.1500	\$0.1430	\$0.1280
\$250	\$0.1500	\$0.1430	\$0.1280
\$500	\$0.1500	\$0.1430	\$0.1280
\$1,000	\$0.1100	\$0.1050	\$0.0940
\$3,000	\$0.1080	\$0.1030	\$0.0920
\$5,000	\$0.1050	\$0.1000	\$0.0890
\$7,500	\$0.0900	\$0.0860	\$0.0770
\$10,000	\$0.0850	\$0.0810	\$0.0720
\$15,000	\$0.0800	\$0.0760	\$0.0680
\$20,000	\$0.0750	\$0.0710	\$0.0640
\$30,000	\$0.0700	\$0.0670	\$0.0600

*Available only to existing Customers at existing locations.

CANCELLED

MAY 2 4 2005

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Public Service OURI

Missouri Public Service Commission

FLED APR 17 2004

Effective: April 17, 2004

Issued: March 18, 2004

John Broten, Director - Regulatory 1320 N. Court House Road, 9th Floor Arlington, Virginia 22201

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Second Revised Page No. 36 Cancels First Revised Page No. 36

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Continues our Public Service Commission

3.6 Business Plan D, (cont'd)

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3.6.5 Usage Rates, (cont'd.)

D. Dedicated Access Inbound (Toll Free) Rates

Monthly	Month to	One Year	Three Year	
Usage	Month	Term	Term	
Guarantee				
\$50	\$0.1500	\$0.1430	\$0.1280	(N
\$100	\$0.1500	\$0.1430	\$0.1280	_]
\$250	\$0.1500	\$0.1430	\$0.1280	\bigcap (N
\$500	\$0.1500	\$0.1430	\$0.1280	7
\$1,000	\$0.1100	\$0.1050	\$0.0940	
\$3,000	\$0.1080	\$0.1030	\$0.0920	(N
\$5,000	\$0.1050	\$0.1000	\$0.0890	
\$7,500	\$0.0900	\$0.0860	\$0.0770] (N
\$10,000	\$0.0850	\$0.0810	\$0.0720	(N
\$15,000	\$0.0800	\$0.0760	\$0.0680	(N
\$20,000	\$0.0750	\$0.0710	\$0.0640	(N
\$30,000	\$0.0700	\$0.0670	\$0.0600	(N

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Issued: April 18, 2003

Effective: May 19, 2003

Missouri Public Service Commission

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First Revised Page No. 36 Cancels Original Page No. 36

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Business Plan D, (cont'd)

Missouri Public

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3.6.5 Usage Rates, (cont'd.)

REC'D JUN 21 2001

D. Dedicated Access Inbound (Toll Free) Rateservice Commission

Monthly Usage Guarantee	Month to Month	One Year Term	Three Year Term
\$100	\$0.1500	\$0.1430	\$0.1280
\$500	\$0.1500	\$0.1430	\$0.1280
\$1,000	\$0.1100	\$0.1050	\$0.0940
\$5,000	\$0.1050	\$0.1000	\$0.0890

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* Material previously found on this page is now found on Page 99.

Missouri Public

FILED JUL 21 2001

Service Commission

Issued: June 21,2001

Effective: July 21, 2001

Original Page No. 36

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SECTION 3 - DESCRIPTION OF SERVICE AND (RATES) (Good'd.)

3.6 Business Plan B, (cont'd)

MISSOURI Public Service Commission

3.6.4 Usage Rates, (cont'd.)

D. Dedicated Access Inbound (Toll Free) Rates

Monthly Usage Guarantee	Month to Month	One Year Term	Two Year Term	Three Year Term
\$100	\$0.2300	\$0.2185	\$0.2070	\$0.1955
\$500	\$0.2300	\$0.2185	\$0.2070	\$0.1955
\$1,000	\$0.2300	\$0.2185	\$0.2070	\$0.1955
\$2,000	\$0.1175	\$0.1116	\$0.1058	\$0.0999
\$3,000	\$0.1170	\$0.1112	\$0.1053	\$0.0995
\$5,000	\$0.1165	\$0.1107	\$0.1049	\$0.0990
\$7,500	\$0.1160	\$0.1102	\$0.1044	\$0.0986
\$10,000	\$0.1155	\$0.1097	\$0.1040	\$0.0982
\$15,000	\$0.1150	\$0.1093	\$0.1035	\$0.0978
\$20,000	\$0.1145	\$0.1088	\$0.1031	\$0.0973
\$25,000	\$0.1140	\$0.1083	\$0.1026	\$0.0969
\$30,000	\$0.1135	\$0.1078	\$0.1022	\$0.0965
\$35,000	\$0.1130	\$0.1074	\$0.1017	\$0.0961
\$40,000	\$0.1125	\$0.1069	\$0.1013	\$0.0956
\$45,000	\$0.1120	\$0.1064	\$0.1008	\$0.0952
\$50,000	\$0.1115	\$0.1059	\$0.1004	\$0.0948
\$55,000	\$0.1110	\$0.1055	\$0.0999	\$0.0944
\$60,000	\$0.1105	\$0.1050	\$0.0995	\$0.0939

CANCELLED

JUL 21 2001 Public Service Commission

FILED

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MISSOURI Public Service Commission Effective: August 6, 2000

Issued: July 6, 2000

Fifth Revised Page No. 37 Cancels Fourth Revised Page No. 37

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 FirmRate Plus Plan

The FirmRate Plus Plan is offered to Business Customers for outbound direct dialed calling from presubscribed switched Access Lines at one flat per minute rate. Inbound (toll free) calling is also available for termination on switched Access Lines. Travel Card calling is also available under this plan.

This plan is an add-on service to the interstate FirmRate Plus plan. A Minimum Spend Level Charge applies to Customers subscribing to this plan as specified in the Company's interstate Product Guide. See www.verizonldregulatory.com.

3.7.1 Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded up to the next increment.

	Initial	Additional
Access Type/Call Type	<u>Increment</u>	<u>Increment</u>
Switched Access	18 seconds	6 seconds
Travel Card	18 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

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Service Commission

Fourth Revised Page No. 37 Cancels Third Revised Page No. 37

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 FirmRate Plus Plan

The FirmRate Plus Plan is offered to Business Customers for outbound direct dialed calling from presubscribed switched Access Lines at one flat per minute rate. Inbound (toll free) calling is also available for termination on switched Access Lines. Travel Card calling is also available under this plan.

3.7.1 Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded up to the next increment.

	Initial	Additional	
Access Type/Call Type	<u>Increment</u>	<u>Increment</u>	
Switched Access	18 seconds	6 seconds	
			(
Travel Card	18 seconds	6 seconds	
Operator Assisted	60 seconds	60 seconds	

Effective: April 21, 2007

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Issued: March 22, 2007

Third Revised Page No. 37 Cancels Second Revised Page No. 37

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 FirmRate Plus Plan

The FirmRate Plus Plan is offered to Business Customers for outbound direct dialed calling from presubscribed switched Access Lines at one flat per minute rate. Inbound (toll free) calling is also available for termination on switched Access Lines. Travel Card calling is also available under this plan.

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3.7.1 Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded up to the next increment.

	Initial	Additional
Access Type/Call Type	<u>Increment</u>	<u>Increment</u>
Switched Access	18 seconds	6 seconds
Dedicated Access	6 seconds	6 seconds
Travel Card	18 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

Issued: April 22, 2005 Effective: May 24, 2005



Second Revised Page No. 37 Cancels First Revised Page No. 37

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

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3.7 FirmRate Plus Plan

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The FirmRate Plus Plan is offered to Business Customers for outbound direct dialed calling from presubscribed switched or dedicated Access Lines at one flat per minute rate. Inbound (toll free) calling is also available for termination on switched or dedicated Access Lines. Travel Card calling is also available under this plan.

3.7.1 Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded up to the next increment.

	Initial	Additional	
Access Type/Call Type	<u>Increment</u>	<u>Increment</u>	
Switched Access	18 seconds	6 seconds	
Dedicated Access	6 seconds	6 seconds	
Travel Card	18 seconds	6 seconds	
Operator Assisted	60 seconds	60 seconds	(N)

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3.7 (Reserved For Future Use)

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* Material previously located on this page is now found on Page 100.

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Effective: June 15, 2002

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES (Cont'd.)

3.7 E-Values Plan Service

MISSOURI Public Service Commission

E-Values Plan Service is offered to Business Customers for outbound direct dialed calling from presubscribed switched Access Lines. This Plan is offered to Customers that order outbound long distance service via the internet. Inbound (toll free) calling is also available for termination on switched Access Lines. Travel Card and operator assisted calling are also available under this plan.

3.7.1 Billing Increments

Access Type/Call Type	Initial	Additional
	Increment	Increment
Switched Access	18 seconds	6 seconds
Automated Travel Card	18 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

3.7.2 Usage Rates

A. Switched Access Outbound Rates

Rate Per Minute: \$0.2300

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Effective: August 6, 2000

First Revised Page No. 37.0.1 Cancels Original Page No. 37.0.1

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 FirmRate Plus Plan, (cont'd.)

3.7.2 Termination Liability

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is calculated by multiplying 35 percent (35%) of the Customer's Minimum Spend Level times the number of months remaining in the term.

The early termination charge will apply under the following circumstances:

- 1. When the Customer disconnects its entire account; or
- 2. When the Customer selects a shorter term.

The early termination charge will not apply under the following circumstances:

- 1. When the Customer's physical location changes, but the term plan is continued at the new location;
- 2. When the Customer negotiates the term plan for a longer term;
- 3. When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
- 4. When the Customer changes plan prior to 60 days of service;
- 5. When the Customer returns to the Company and the same term length agreement as a result of a Winback program; or
- 6. When the Customer moves from a one or three year term on FirmRate Plus Plan to either a one or three year term on FirmRate Advantage Plan, FlexDistance Plan or Simple Options Plan.

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they choose to make a change, either to a different term commitment/minimum usage guarantee or to a different plan. If the Customer continues without changing, they will still be liable for the minimum usage guarantee to which they were originally subscribed.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 FirmRate Plus Plan, (cont'd.)

3.7.2 Termination Liability

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When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is calculated by multiplying 35 percent (35%) of the Customer's Monthly Usage Guarantee times the number of months remaining in the term.

The early termination charge will apply under the following circumstances:

- 1. When the Customer disconnects its entire account; or
- 2. When the Customer selects a shorter term.

The early termination charge will not apply under the following circumstances:

- 1. When the Customer's physical location changes, but the term plan is continued at the new location:
- 2. When the Customer negotiates the term plan for a longer term;
- 3. When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
- 4. When the Customer changes plan prior to 60 days of service;
- 5. When the Customer returns to the Company and the same term length agreement as a result of a Winback program; or
- 6. When the Customer moves from a one or three year term on FirmRate Plus Plan to either a one or three year term on FirmRate Advantage Plan, FlexDistance Plan or Simple Options Plan.

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they choose to make a change, either to a different term commitment/minimum usage guarantee or to a different plan. If the Customer continues without changing, they will still be liable for the minimum usage guarantee to which they were originally subscribed.

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Eighth Revised Page No. 37.1 Cancels Seventh Revised Page No. 37.1

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 FirmRate Plus Plan, (cont'd.)

3.7.3 Usage Rates

Usage Rates are determined according to the Term Commitment selected by the Customer.

A. Switched Access Outbound Rates

Rate Per Minute:

Month to One Year Three Year

Month Term Term

\$0.190 (I) \$0.070 \$0.060

B. Switched Access Inbound (Toll Free) Rates

Month to One Year Three Year
Month Term Term
Rate Per Minute: \$0.190 (I) \$0.070 \$0.060

3.7.4 (Reserved For Future Use)

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 FirmRate Plus Plan, (cont'd.)

3.7.3 Usage Rates

Usage Rates are determined according to the Term Commitment selected by the Customer.

A. Switched Access Outbound Rates

	Month to	One Year	Three Year
	Month	Term	Term
Rate Per Minute:	\$0.170	\$0.070	\$0.060

B. Switched Access Inbound (Toll Free) Rates

	Month to	One Year	Three Year	
	Month	Term	Term	
Rate Per Minute:	\$0.170	\$0.070	\$0.060	

3.7.4 (Reserved For Future Use)

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Sixth Revised Page No. 37.1 Cancels Fifth Revised Page No. 37.1

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 FirmRate Plus Plan, (cont'd.)

3.7.3 Usage Rates

Usage Rates are determined according to the Term Commitment selected by the Customer.

A. Switched Access Outbound Rates

	Month	One Year Term	Three Year Term	
Rate Per Minute:	\$0.170	\$0.070	\$0.060	(1)
Switched Access Inl	oound (Toll Fre	ee) Rates		
	Month to	One Year	Three Year	

Month to One Year Three Year

Month Term Term

Rate Per Minute: \$0.170 \$0.070 \$0.060 (I)

3.7.4 Minimum Spend Level

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When the Customer's billing falls below a \$19.00 minimum level in any full billing period, a shortfall charge will be applied which is equal to the difference between the \$19.00 minimum level and the actual contributory billing for that billing period.

Direct dialed calls, Conference Connections audioconferencing usage, operator assisted calls, Travel Card calls, directory assistance calls, Toll Free calls and Monthly Recurring Charges, International Plan Monthly Recurring Charges, free minute promotions, percentage discount promotions and Toll Free MRC waivers will contribute toward meeting the Minimum Spend Level (MSL). Only charges of the Company will contribute to the MSL. Taxes, surcharges and charges billed by other carriers on the Customer's bill will not contribute to the MSL.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 FirmRate Plus Plan, (cont'd.)

3.7.3 Usage Rates

Usage Rates are determined according to the Term Commitment selected by the Customer.

A. Switched Access Outbound Rates

	Month to	One Year	Three Year
	Month	Term	Term
Rate Per Minute:	\$0.150	\$0.070	\$0.060

B. Switched Access Inbound (Toll Free) Rates

	Month to	One Year	Three Year
	Month	Term	Term
Rate Per Minute:	\$0.150	\$0.070	\$0.060

3.7.4 Minimum Spend Level

When the Customer's billing falls below a \$19.00 minimum level in any full billing period, a shortfall charge will be applied which is equal to the difference between the \$19.00 minimum level and the actual contributory billing for that billing period.

Direct dialed calls, Conference Connections audioconferencing usage, operator assisted calls, Travel Card calls, directory assistance calls, Toll Free calls and Monthly Recurring Charges, International Plan Monthly Recurring Charges, free minute promotions, percentage discount promotions and Toll Free MRC waivers will contribute toward meeting the Minimum Spend Level (MSL). Only charges of the Company will contribute to the MSL. Taxes, surcharges and charges billed by other carriers on the Customer's bill will not contribute to the MSL.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 FirmRate Plus Plan, (cont'd.)

3.7.3 Usage Rates

Usage Rates are determined according to the Term Commitment selected by the Customer.

A. Switched Access Outbound Rates

	Month to	One Year	Three Year
	Month	Term	Term
Rate Per Minute:	\$0.150	\$0.070	\$0.060

B. Switched Access Inbound (Toll Free) Rates

	Month to	One Year	Three Year
	Month	Term	Term
Rate Per Minute:	\$0.150	\$0.070	\$0.060

3.7.4 Minimum Spend Level

When the Customer's billing falls below a \$15.00 minimum level in any full billing period, a shortfall charge will be applied which is equal to the difference between the \$15.00 minimum level and the actual contributory billing for that billing period.

Direct dialed calls, Conference Connections audioconferencing usage, operator assisted calls, Travel Card calls, directory assistance calls, Toll Free calls and Monthly Recurring Charges, International Plan Monthly Recurring Charges, free minute promotions, percentage discount promotions and Toll Free MRC waivers will contribute toward meeting the Minimum Spend Level (MSL). Only charges of the Company will contribute to the MSL. Taxes, surcharges and charges billed by other carriers on the Customer's bill will not contribute to the MSL.

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P.S.C. MO. No. 3

NYNEX LONG DISTANCE COMPANY D/B/A VERIZON ENTERPRISE SOLUTIONS

Third Revised Page No. 37.1 Cancels Second Revised Page No. 37.1

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 FirmRate Plus Plan, (cont'd.)

3.7.3 Usage Rates (T)

Usage Rates are determined according to the Term Commitment selected by the Customer. (T)

A. Switched Access Outbound Rates

	Month to	One Year	Three Year	(T)
	Month	Term	Term	(T)
Rate Per Minute:	\$0.150	\$0.070 (N)	\$0.060 (N)	

B. Switched Access Inbound (Toll Free) Rates

	Month to	One Year	Three Year	(T)
	Month	Term	Term	(T)
Rate Per Minute	\$0.150	\$0.070 (N)	\$0.060 (N)	

3.7.4 Minimum Spend Level

(T)

When the Customer's billing falls below a \$11.50 minimum level in any full billing period, a shortfall charge will be applied which is equal to the difference between the \$11.50 minimum level and the actual contributory billing for that billing period.

Direct dialed calls, Conference Connections audioconferencing usage, operator assisted calls, Travel Card calls, directory assistance calls, Toll Free calls and Monthly Recurring Charges, International Plan Monthly Recurring Charges, free minute promotions, percentage discount promotions and Toll Free MRC waivers will contribute toward meeting the Minimum Spend Level (MSL). Only charges of the Company will contribute to the MSL. Taxes, surcharges and charges billed by other carriers on the Customer's bill will not contribute to the MSL.

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Second Revised Page No. 37.1 Cancels First Revised Page No. 37.1

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 FirmRate Plus Plan, (cont'd.)

3.7.2 Usage Rates

Calls are billed in increments of 18 seconds for the initial increment and 6 seconds for each additional increment with a minimum billing of 18 seconds.

A. Switched Access Outbound Rates

Rate Per Minute:

\$0.15

B. Switched Access Inbound (Toll Free) Rates

Rate Per Minute:

\$0.15

3.7.3 Minimum Spend Level

When the Customer's billing falls below a \$11.50 minimum level in any full billing period, a shortfall charge will be applied which is equal to the difference between the \$11.50 minimum level and the actual contributory billing for that billing period.

Direct dialed calls, Conference Connections audioconferencing usage, operator assisted calls, Travel Card calls, directory assistance calls, Toll Free calls and Monthly Recurring Charges, International Plan Monthly Recurring Charges, free minute promotions, percentage discount promotions and Toll Free MRC waivers will contribute toward meeting the Minimum Spend Level (MSL). Only charges of the Company will contribute to the MSL. Taxes, surcharges and charges billed by other carriers on the Customer's bill will not contribute to the MSL.

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Effective: March 1, 2007



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P.S.C. MO. No. 3

NYNEX LONG DISTANCE COMPANY D/B/A VERIZON ENTERPRISE SOLUTIONS

First Revised Page No. 37.1 Cancels Original Page No. 37.1

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 FirmRate Plus Plan, (cont'd.)

3.7.2 Usage Rates

Calls are billed in increments of 18 seconds for the initial increment and 6 seconds for each additional increment with a minimum billing of 18 seconds.

A. Switched Access Outbound Rates

Rate Per Minute:

\$0.15

B. Switched Access Inbound (Toll Free) Rates

Rate Per Minute:

\$0.15

3.7.3 Minimum Spend Level

When the Customer's billing falls below a \$9.50 minimum level in any full billing period, a shortfall charge will be applied which is equal to the difference between the \$9.50 minimum level and the actual contributory billing for that billing period.

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Direct dialed calls, Conference Connections audioconferencing usage, operator assisted calls, Travel Card calls, directory assistance calls, Toll Free calls and Monthly Recurring Charges, International Plan Monthly Recurring Charges, free minute promotions, percentage discount promotions and Toll Free MRC waivers will contribute toward meeting the Minimum Spend Level (MSL). Only charges of the Company will contribute to the MSL. Taxes, surcharges and charges billed by other carriers on the Customer's bill will not contribute to the MSL.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 FirmRate Plus Plan, (cont'd.)

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3.7.2 Usage Rates

Calls are billed in increments of 18 seconds for the initial increment and 6 seconds for each additional increment with a minimum billing of 18 seconds.

A. Switched Access Outbound Rates

Rate Per Minute:

\$0.15

B. Switched Access Inbound (Toll Free) Rates

Rate Per Minute:

\$0.15

3.7.3 Minimum Spend Level

When the Customer's billing falls below a \$8.50 minimum level in any full billing period, a shortfall charge will be applied which is equal to the difference between the \$8.50 minimum level and the actual contributory billing for that billing period.

Direct dialed calls, Conference Connections audioconferencing usage, operator assisted calls, Travel Card calls, directory assistance calls, Toll Free calls and Monthly Recurring Charges, International Plan Monthly Recurring Charges, free minute promotions, percentage discount promotions and Toll Free MRC waivers will contribute toward meeting the Minimum Spend Level (MSL). Only charges of the Company will contribute to the MSL. Taxes, surcharges and charges billed by other carriers on the Customer's bill will not contribute to the MSL.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.8 National Frame Relay Service (NFR)

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3.8.1 Description

National Frame Relay Service (NFR) provides connectivity between multiple locations, suitable for connecting local area networks or other wide area network applications. Access to the Company's NFR network is provided in two ways: 1) via direct access, dedicated, digital access line connections at speeds of 56Kbps or 1.536 Mbps to the NFR serving office; or 2) via Frame Relay exchange access. Ports furnished under this tariff operate at speeds of 56/64, 128, 192, 256, 384, 512, 768 Kbps and 1.024, 1.28, 1.536, 4, 6, 10, 22 or 45 Mbps. NFR is offered within Missouri. Service is available for use 24 hours a day, seven days a week.

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National Ports

Provides connectivity within and between locations within the State.

Permanent Virtual Circuits (PVCs)

Provides connectivity within the NFR network. PVCs are logical connections between two Ports with the NFR network.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

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3.8 Global Frame Relay Service (GFR)

3.8.1 Description

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Global Frame Relay Service (GFR) provides connectivity between multiple locations, suitable for connecting local area networks or other wide area network applications. Access to the Company's GFR network is provided in two ways: 1) via direct access, dedicated, digital access line connections at speeds of 56Kbps or 1.536 Mbps to the GFR serving office; or 2) via Frame Relay exchange access. Ports furnished under this tariff operate at speeds of 56/64, 128, 192, 256, 384, 512, 768 Kbps and 1.024, 1.280 or 1.536 Mbps. GFR is offered within Missouri. Service is available for use 24 hours a day, seven days a week.

National Ports

Provides connectivity within and between locations within the State.

Permanent Virtual Circuits (PVCs)

Provides connectivity within the GFR network. PVCs are logical connections between two Ports with the GFR network.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.8 National Frame Relay Service (NFR), (cont'd.)

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3.8.1 Description, (cont'd.)

Committed Information Rates (CIRs)

Defines the minimum data transfer rate available between two Ports logically connected by a PVC. Based on the overall NFR network capacity, the Customer may transmit data in excess of the CIR for a limited period of time. The maximum data transfer rate available between two logically connected Ports connected by a PVC is equal to the lower port speed of the two Ports - up to maximum of 22 Mbps.

National Permanent Virtual Circuits (PVC's)

Provide connectivity (logical connections) between National Ports.

Virtual Ports

Provide connectivity for traffic that originates and terminates from or to a local frame relay network. Customers who have existing local Frame Relay can connect to the long distance Frame Relay network using a Virtual Port. Virtual Ports are available within and between the 48 contiguous states of the United States.

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3.8 Global Frame Relay Service (GFR), (cont'd.)

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3.8.1 Description, (cont'd.)

Committed Information Rates (CIRs)

Defines the minimum data transfer rate available between two Ports logically connected by a PVC. Based on the overall GFR network capacity, the Customer may transmit data in excess of the CIR for a limited period of time. The maximum data transfer rate available between two logically connected Ports connected by a PVC is equal to the lower port speed of the two Ports - up to maximum of 1.280 Mbps.

National Permanent Virtual Circuits (PVC's)

Provide connectivity (logical connections) between National Ports.

Virtual Ports

(N)

(N)

Provide connectivity for traffic that originates and terminates from or to a local frame relay network. Customers who have existing local Frame Relay can connect to the long distance Frame Relay network using a Virtual Port. Virtual Ports are available within and between the 48 contiguous states of the United States.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES. (Cont'd.)

3.8 Global Frame Relay Service (GFR), (cont'd.)

MISSOURI Public Service Commission

3.8.1 Description, (cont'd.)

Committed Information Rates (CIRs)

Defines the minimum data transfer rate available between two Ports logically connected by a PVC. Based on the overall GFR network capacity, the Customer may transmit data in excess of the CIR for a limited period of time. The maximum data transfer rate available between two logically connected Ports connected by a PVC is equal to the lower port speed of the two Ports - up to maximum of 1.280 Mbps.

National Permanent Virtual Circuits (PVC's)

Provide connectivity (logical connections) between National Ports.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.8 National Frame Relay Service (NFR), (cont'd.)

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3.8.2 Responsibilities of the Customer

A. The Customer must provide the following information to the Company when ordering NFR:

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The number and location of Ports ordered;
The transmission speed of each Port;
The CIR of each PVC;
Burst Excess (Be) rate, if any; and
The Port origination and destination of each PVC/ CIR.

B. Local Access Charges

1. Access Local Loop

If the Company provides the Access Local Loop facilities, the facilities will be billed at rates based on recurring and nonrecurring charges for such Access Local Loop as established by the LEC tariffs or other Carriers' tariffs.

When the Access Local Loop facilities are provided to the Customer by other carrier(s), the Customer is responsible for all associated recurring and nonrecurring charges and for compliance with the providing Carriers' Terms and Conditions.

The Customer is responsible for all charges associated with the access connection that is ordered by the Company on behalf of the Customer from other carriers.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES 2009nt'd.)

3.8 Global Frame Relay Service (GFR), (cont'd.)

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Public Service Communication

3.8.2 Responsibilities of the Customer

A. The Customer must provide the following information to the Company when ordering GFR:

The number and location of Ports ordered;
The transmission speed of each Port;
The CIR of each PVC;
Burst Excess (Be) rate, if any; and
The Port origination and destination of each PVC/ CIR.

- B. Local Access Charges
 - 1. Access Local Loop

If the Company provides the Access Local Loop facilities, the facilities will be billed at rates based on recurring and nonrecurring charges for such Access Local Loop as established by the LEC tariffs or other Carriers' tariffs.

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When the Access Local Loop facilities are provided to the Customer by other carrier(s), the Customer is responsible for all associated recurring and nonrecurring charges and for compliance with the providing Carriers' Terms and Conditions.

The Customer is responsible for all charges associated with the access connection that is ordered by the Company on behalf of the Customer from other carriers.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.8 National Frame Relay Service (NFR), (cont'd.)

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3.8.3 Terms and Conditions

- A. Service Level Agreement (SLA)
 - 1. The SLA will be applied and measured over a calendar month as specified. These measurements represent the minimum level of performance that is acceptable and are set accordingly. SLA applies to National Ports and National PVCS only. Performance Objectives and Credit Allowances will apply for Customers who have five (5) or more nodes in service during the entire month.
 - 2. Objectives to be measured are:

Network Availability MTTR Frame Delivery Transit Delay

- 3. Calculations for the above objectives will be based on the Customer call to the Network Operations Center (NOC) to establish a trouble report. Outage time begins when the Customer reports the trouble and ends when the Company notifies the Customer that the problem has been resolved.
- 4. A PVC or Port can only receive one service credit during any one calendar month. PVCs that receive a credit for failure to meet Network Transit Delay or Frame Delivery Performance objectives will not be included in the calculation for Network Availability.
- 5. Only National Ports, National PVCs and Company-provided local access are eligible for SLAs.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES. (Cont'd.)

3.8 Global Frame Relay Service (GFR), (cont'd.)

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3.8.3 Terms and Conditions

A. Service Level Agreement (SLA)

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- The SLA will be applied and measured over a calendar month as specified. These measurements represent the minimum level of performance that is acceptable and are set accordingly. SLA applies to National Ports and National PVCS only. Performance Objectives and Credit Allowances will apply for Customers who have five (5) or more nodes in service during the entire month.
- 2. Objectives to be measured are:

Network Availability MTTR Frame Delivery Transit Delay

- 3. Calculations for the above objectives will be based on the Customer call to the Network Operations Center (NOC) to establish a trouble report. Outage time begins when the Customer reports the trouble and ends when the Company notifies the Customer that the problem has been resolved.
- 4. A PVC or Port can only receive one service credit during any one calendar month. PVCs that receive a credit for failure to meet Network Transit Delay or Frame Delivery Performance objectives will not be included in the calculation for Network Availability.
- 5. Only National Ports, National PVCs and Company-provided local access are eligible for SLAs.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.8 National Frame Relay Service (NFR), (cont'd.)

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3.8.3 Terms and Conditions, (cont'd.)

B. General Exclusions

The following exclusions are not calculated in the SLA.

- 1. A service outage that is not supported by a Company trouble ticket.
- 2. New installation prior to acceptance by the Customer.
- 3. Scheduled maintenance window with prior notifications.
- 4. Force Majeure.
- 5. Any act of omission, fault or negligence on the part of the Customer, its contractors, or any other entity over which the customer exercises control or has the right to exercise control.
- 6. Any act or omission on the part of any third party with the exception of the Interexchange Carrier (IXC), Local Exchange Carrier (LEC), Regional Bell Operating Company (RBOC) or any Company agent or contractor contracted by the Company.
- 7. The first month of service for the particular service element.

C. Credits

If the specified objectives are not met within the specified time frames, a 10% credit of the discounted Monthly Recurring Charges for all affected ports and PVCs, not to exceed \$5,000, will be posted on the Customer's bill within two months of the Company's determination that the claim is valid. The credit will be applied to the appropriate elements affected by the outages (i.e. Ports, PVCs and Company provided local access).

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

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3.8 Global Frame Relay Service (GFR), (cont'd.)

3.8.3 Terms and Conditions, (cont'd.)

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B. General Exclusions

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The following exclusions are not calculated in the SLA.

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- 1. A service outage that is not supported by a Company trouble ticket.
- 2. New installation prior to acceptance by the Customer.
- 3. Scheduled maintenance window with prior notifications.
- 4. Force Majeure.
- 5. Any act of omission, fault or negligence on the part of the Customer, its contractors, or any other entity over which the customer exercises control or has the right to exercise control.
- 6. Any act or omission on the part of any third party with the exception of the Interexchange Carrier (IXC), Local Exchange Carrier (LEC), Regional Bell Operating Company (RBOC) or any Company agent or contractor contracted by the Company.
- 7. The first month of service for the particular service element.

C. Credits

If the specified objectives are not met within the specified time frames, a 10% credit of the discounted Monthly Recurring Charges for all affected ports and PVCs, not to exceed \$5,000, will be posted on the Customer's bill within two months of the Company's determination that the claim is valid. The credit will be applied to the appropriate elements affected by the outages (i.e. Ports, PVCs and Company provided local access).

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.8 National Frame Relay Service (NFR), (cont'd.)

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- 3.8.3 Terms and Conditions, (cont'd.)
 - D. Term Commitment Plans
 - 1. Minimum Service Period

The minimum service period for National Frame Relay Service is one year.

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2. Termination Liability

If the Customer terminates service in whole or in part after the installation of the service but prior to completion of the service period, the Customer shall be obligated to pay the remaining months of the service period selected.

Termination Charge = Remaining Months x Monthly Charge

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.8 Global Frame Relay Service (GFR), (cont'd.)

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3.8.3 Terms and Conditions, (cont'd.)

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D. Term Commitment Plans

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1. Minimum Service Period

The minimum service period for Global Frame Relay Service is one year.

2. Termination Liability

If the Customer terminates service in whole or in part after the installation of the service but prior to completion of the service period, the Customer shall be obligated to pay the remaining months of the service period selected.

Termination Charge = Remaining Months x Monthly Charge

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.8 National Frame Relay Service (NFR), (cont'd.)

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3.8.4 NFR Components and Rates

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A. NFR Revenue Pricing Plans

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1. Minimum Monthly Revenue Commitment

Monthly Revenue Commitment Plans are available for discounts based on the minimum revenue and term commitments selected by the Customer. The eligible NFR charges that will contribute to the Monthly Revenue Commitment Plan are the undiscounted Recurring Monthly charges for the following NFR components: National Ports, Non-US Ports, National PVC/CIR, International PVC/CIR. The Customer must commit to a period of either one, two, three, four or five years. The Customer must provide written notification to the Company to renew the original Revenue Pricing Plan at least sixty (60) days prior to the expiration of the contract. Upon expiration of the contract, the Customer will automatically receive service on a month-to-month basis and will be charged the standard monthly recurring charges.

Applicable Discounts

Minimum Monthly Revenue	One	Two	Three	Four	Five
Commitment	Year	Year	Year	Year	Year
	Term	Term	Term	Term	Term
\$0.00 - \$2,000.00	3%	4%	7%	9%	13%
\$2,001 - \$5,000.00	3%	6%	9%	11%	15%
\$5,001 - \$10,000.00	4%	7%	11%	14%	17%
\$10,001 - \$15,000.00	5%	8%	13%	16%	19%
\$15,001 - \$20,000.00	6%	10%	15%	18%	21%
\$20, 001 - \$25,000.00	7%	11%	17%	20%	23%
\$25,001 and greater	8%	12%	19%	22%	25%

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Contribusion Service Commission

3.8 Global Frame Relay Service (GFR), (cont'd.)

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3.8.4 GFR Components and Rates

A. GFR Revenue Pricing Plans

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1. Minimum Monthly Revenue Commitment

Monthly Revenue Commitment Plans are available for discounts based on the minimum revenue and term commitments selected by the Customer. The eligible GFR charges that will contribute to the Monthly Revenue Commitment Plan are the undiscounted Recurring Monthly charges for the following GFR components: National Ports, Global Ports, Non-US Ports, National PVC/CIR, International PVC/CIR. The Customer must commit to a period of either one, two, three, four or five years. The Customer must provide written notification to the Company to renew the original Revenue Pricing Plan at least sixty (60) days prior to the expiration of the contract. Upon expiration of the contract, the Customer will automatically receive service on a month-to-month basis and will be charged the standard monthly recurring charges.

Applicable Discounts

Minimum Monthly	One	Two	Three	Four	Five
Revenue Commitment	Year	Year	Year	Year	Year
	Term	Term	Term	Term	Term
\$0.00 - \$2,000.00	3%	4%	7%	9%	13%
\$2,001 - \$5,000.00	3%	6%	9%	11%	15%
\$5,001 - \$10,000.00	4%	7%	11%	14%	17%
\$10,001 - \$15,000.00	5%	8%	13%	16%	19%
\$15,001 - \$20,000.00	6%	10%	15%	18%	21%
\$20,001 - \$25,000.00	7%	11%	17%	20%	23%
\$25,001 and greater	8%	12%	19%	22%	25%

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

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3.8 Global Frame Relay Service (GFR), (cont'd.)

3.8.4 GFR Components and Rates

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A. GFR Revenue Pricing Plans

1. Minimum Monthly Revenue Commitment

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Monthly Revenue Commitment Plans are available for discounts based on the minimum revenue and term commitments selected by the Customer. The eligible GFR charges that will contribute to the Monthly Revenue Commitment Plan are the undiscounted Recurring Monthly charges for the following GFR components: National Ports, Global Ports, Non-US Ports, National PVC/CIR, International PVC/CIR. The Customer must commit to a period of either one, two, three, four or five years. The Customer must provide written notification to the Company to renew the original Revenue Pricing Plan at least sixty (60) days prior to the expiration of the contract. Upon expiration of the contract, the Customer will automatically receive service on a month-to-month basis and will be charged the standard monthly recurring charges.

Applicable Discounts

Minimum Monthly Revenue Commitment	One Year Term	Two Year Term	Three Year Term	Four Year Term	Five Year Term
\$2,000.00	3%	4%	7%	9%	13%
\$5,000.00	3%	6%_	9%	11%	15%
\$10,000.00	4%	7%	11%	14%	17%
\$15,000.00	5%	8%	13%	16%	19%
\$20,000.00	6%	10%	15%	18%	21%
\$25,000.00	7%	11%	17%	20%	23%
\$50,000.00	8%	12%	19%	22%	25%

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