

TITLE PAGE

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

This tariff is on file with the Missouri Public Service Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business, 3300 E. Renner Road, Suite 350, Richardson, TX, 75082-2800. This tariff (CT) complies with Missouri Public Service Commission rules and Missouri statutes applicable to the Company.

Sage Telecom, Inc. operates as a competitive telecommunications company.

Issued: February 10, 2010

Effective: March 12, 2010

CANCELLED
April 6, 2012
Missouri Public
Service Commission
JC-2012-0419

Issued By:
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FILED
Missouri Public
Service Commission
JC-2010-0490
MO11001

TITLE PAGE

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

This tariff is on file with the Missouri Public Service Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business, 805 Central Expressway South, Suite 100, Allen, TX, 75013. This tariff complies with Missouri Public Service Commission rules and Missouri statutes applicable to the Company.

Sage Telecom, Inc. operates as a competitive telecommunications company.

Issued: January 10, 2002

Effective: February 9, 2002

CANCELLED
March 12, 2010
Missouri Public
Service Commission
JC-2010-0490

Issued By:
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Vice President, Business Development
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805 Central Expressway South, Suite 100
Allen, Texas 75013-2789

Filed
Missouri Public
Service Commission

LIST OF WAIVERS

Sage Telecom, Inc. is classified as a competitive telecommunications company in Missouri for which the following statutory and regulatory requirements are waived:

Statutes

Section 392.210.2	-Uniform system of accounts used for annual reports	
Section 392.240 (1)	-Ratemaking	
Section 392.270	-Property valuation (ratemaking)	
Section 392.280	-Depreciation accounts	
Section 392.290	-Issuance of securities	
Section 392.300.1	- Sale, assignment, lease, transfer, mortgage, disposition, encumbrance, merger or consolidation	(AT) (AT)
Section 392.300.2	-Acquisition of stock	
Section 392.310	-Stock and debt issuance	
Section 392.320	-Stock dividend payments	
Section 392.330	-Issuance of securities, debt and notes	
Section 392.340	-Reorganization(s)	

Commission Rules

4 CSR 240-3.550(4)	- Telecommunications Company Records and Reports	(AT)
4 CSR 240-3.550(5)(A)	- Telecommunications Company Records and Reports	(AT)
4 CSR 240-10.020	- Income on Depreciation Fund Investments	(RT)
4 CSR 240-30.040	- Uniform System of Accounts	
4 CSR 240-32.060	- Engineering and Maintenance Standards	(AT)
4 CSR 240-32.070	- Quality of Service	
4 CSR 240-32.080	- Service Objectives and Surveillance Levels	(AT) (RT)
4 CSR 240-33.040 (1), (2), (3), (5), (6), (7), (8), (9), and (10)	- Billing and Payment Standards for Residential Customers	(AT)
4 CSR 240-33.045	- Requiring Clear Identification and Placement of Separately Identified	
4 CSR 240-33.080(1)	- Disputes by Residential Customers	
4 CSR 240-33.130(1)	- Operator Service	
4 CSR 240-33.130(4)	- Operator Service	
4 CSR 240-33.130(5)	- Operator Service	(AT) (RT)

Issued: December 2, 2008

Effective: January 1, 2009

CANCELLED
April 6, 2012
Missouri Public
Service Commission
JC-2012-0419

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Filed
Missouri Public
Service Commission
CE-2009-0415; JC-2009-0415

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Statutes

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- Section 392.290 -Issuance of securities
- Section 392.300.2 -Acquisition of stock
- Section 392.310 -Stock and debt issuance
- Section 392.320 -Stock dividend payments
- Section 392.330 -Issuance of securities, debt and notes
- Section 392.340 -Reorganization(s)

Commission Rules

- 4 CSR 240-10.020 -Income on Depreciation Fund Investments
- 4 CSR 240-30.010(2)(C) -Posting of exchange rates at central operating offices
- 4 CSR 240-30.040 -Uniform System of Accounts
- 4 CSR 240-33.030 -Informing Customers of Lowest Priced Services
- 4 CSR 240-35 -Reporting of Bypass and Customer-Specific Arrangements

Issued: January 10, 2002

Effective: February 9, 2002

Issued By:

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Filed

Missouri Public
Service Commission

Cancelled
January 01, 2009
Missouri Public
Service Commission

CE-2009-0234; JC-2009-0415

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Issued: January 10, 2002

Effective: February 9, 2002

Issued By:

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Allen, Texas 75013-2789

CANCELLED
April 6, 2012
Missouri Public
Service Commission
JC-2012-0419

Filed
Missouri Public
Service Commission

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Issued: January 10, 2002

Effective: February 9, 2002

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Allen, Texas 75013-2789

CANCELLED
April 6, 2012
Missouri Public
Service Commission
JC-2012-0419

Filed
Missouri Public
Service Commission

TARIFF FORMAT SHEET

1. Page Numbering. Page numbers appear in the upper-right corner of the page. Pages are numbered sequentially. New pages may occasionally be added to the tariff. When a new page is added, the page appears as a decimal. For example, a new page added between pages 34 and 35 would be 34.1.
2. Page Revisions Numbers. Page Revision Numbers also appear in the upper-right corner of the page. These numbers are used to determine the most current page revision on file with the Missouri Public Service Commission. For example, the fourth revised Page 34 cancels the third revised Page 34. Because of deferrals, notice periods, *etc.*, the most current page number on file with the Commission is not always the tariff page in effect. Business Customers should consult with check sheet for the page currently in effect. (CT)
3. Paragraph Numbering Sequence. There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level of coding.
 - 1.
 - 1.1.
 - 1.1.1.
 - 1.1.1.A.
 - 1.1.1.A.1.
 - 1.1.1.A.1.(a)
 - 1.1.1.A.1.(a)(I)
 - 1.1.1.A.1.(a)(I)(i)
 - 1.1.1.A.1.(a)(I)(i)(1)
4. Check List of Effective Pages. When a tariff filing is made with the Commission, an updated Check List of Effective Pages (“Check List”) accompanies the tariff filing. The Check List lists the pages contained in the tariff, with a cross-reference to the current revision number. When new pages are added, the Check List is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on the Check List if these are the only changes made to it (i.e., the format, *etc.*). Customers should refer to the latest Check List to find out if a particular page is the most current page on file with the Commission.
5. Symbols Used in This Tariff.
 - (AT) To signify addition to text.
 - (C) To signify a correction.
 - (CP) To signify a change in practice.
 - (CR) To signify a change in rate.
 - (CT) To signify a change in Text.
 - (DR) To signify a discontinued rate.
 - (FC) To signify a change in format lettering or numbering.
 - (MT) To signify moved text.
 - (NR) To signify a new rate.
 - (RT) To signify a removal of text.

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 - 1.
 - 1.1.
 - 1.1.1.
 - 1.1.1.A.
 - 1.1.1.A.1.
 - 1.1.A.1.(a)
 - 1.1.1.A.1.(a)(I)
 - 1.1.1.A.1.(a)(I)(i)
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Issued: January 10, 2002

Effective: February 9, 2002

CANCELLED
October 1, 2009
Missouri Public
Service Commission
JC-2010-0125

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Filed
Missouri Public
Service Commission

APPLICATION OF TARIFF

This tariff applies to the resold and facilities-based local exchange telecommunications services furnished by Sage Telecom, Inc. (Sage or Company) in the State of Missouri. This tariff applies to residential and business customers.

Issued: January 10, 2002

Effective: February 9, 2002

CANCELLED
April 6, 2012
Missouri Public
Service Commission
JC-2012-0419

Issued By:
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Filed
Missouri Public
Service Commission

SECTION 1 - DEFINITIONS

Account - Either a Customer's physical location or individual Service represented by a unique account number within the Billing Hierarchy. Multiple Services each with a unique account number may be part of one physical location.

Alternative Local Exchange Carrier ("ALEC") or Competitive Local Exchange Carrier ("CLEC") - means any entity or person providing local exchange services in competition with an ILEC or LEC.

Application for Service - The Sage order process that includes technical, billing and other descriptive information provided by the Customer that allows Sage to provide requested communications Services for the Customer and Customer's Authorized Users. Upon acceptance by Sage, the Application for Service becomes a binding contract between the Customer and Sage for the provision and acceptance of Services.

Authorization Code - A multi-digit code that enables a Customer to access Sage's network and enables Sage to identify the Customer's use for proper billing. Also called a Personal Identification Code or PIN.

Authorized User - A person, firm, or corporation, who is authorized by the Customer to be connected to the Service of the Customer.

Billing Hierarchy - Allows Customers to combine multiple accounts and Services into a single billing structure. Business Customers can choose whether to have all Services invoiced together, invoiced separately, or in any combination thereof. In addition, the Business Customer may specify where the invoices are to be sent and who is to receive them.

Business Hours - The phrase "business hours" means the time after 8:15 A.M. and before 5:00 P.M., Monday through Friday excluding holidays.

Business Office - The phrase "business office" means the primary location where the business operations of Sage are performed and where a copy of Sage's tariff is made available for public inspection. The address of the business office is 3300 E. Renner Road, Suite 350, Richardson, TX, 75082-2800. (CT)

Called Station - The terminating point of a call (*i.e.*, the called number).

Calling Station - The originating point of a call (*i.e.*, the calling number).

Calling Area - A specific geographic area so designated for the purpose of applying a specified rate structure.

Carrier - The term "Carrier" means Sage.

Central Office - A Local Exchange Carrier's office where a Customer's lines are terminated for the purpose of offering local telephone service and to connect with interexchange carriers.

Competitive Local Exchange Carrier ("CLEC") or Alternative Local Exchange Carrier ("ALEC") - means any entity or person providing local exchange services in competition with an ILEC or LEC.

Commission - Missouri Public Service Commission ("MPSC").

Issued: February 10, 2010

Effective: March 12, 2010

CANCELLED
April 6, 2012
Missouri Public
Service Commission
JC-2012-0419

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Richardson, Texas 75082-2800

FILED
Missouri Public
Service Commission
JC-2010-0490
MO11001

SECTION 1 - DEFINITIONS

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Commission - Missouri Corporation Commission ("KCC").

Issued: January 10, 2002

Effective: February 9, 2002

CANCELLED
March 12, 2010
Missouri Public
Service Commission
JC-2010-0490

Issued By:
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Allen, Texas 75013-2789

Filed
Missouri Public
Service Commission

SECTION 1 - DEFINITIONS

Company - The term Company means Sage Telecom.

Customer - The person, firm, company, corporation, or other entity, having a communications requirement of its own that is responsible for the payment of charges and for compliance with this Tariff. See End User .

Customer-Provided Equipment - Telecommunications equipment provided by a Customer used to originate calls using Sage s service located at the originating location.

Day - The term day means 8:00 A.M. to, but not including, 5:00 P.M. local time at the originating city, Monday through Friday, excluding Company specific holidays.

Delinquent or Delinquency - An account for which payment has not been made in full on or before the last day for timely payment.

Digital Transmission - Information transmitted in the form of digitally encoded signals.

End User - The ultimate user of the telecommunications services and who orders service and is responsible for payment of charges due in compliance with the Company s price list regulations. See Customer .

Exchange Area - A geographically defined area wherein the telephone industry through the use of maps or legal descriptions sets down specified area where individual telephone exchange companies hold themselves out to provide communications services.

Facility (or Facilities) - Any item or items of communications plant or equipment used to provide or connect to Sage Services.

FCC - Federal Communications Commission.

oliday - The term holiday means 8:00 A.M. to, but not including, 11:00 P.M. local time at the originating city on all Company-specific holidays: New Year s Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day. When holidays fall on Saturdays or Sundays, the holiday rate applies unless a larger discount would normally apply.

Incumbent Local Exchange Carrier (ILEC) or Local Exchange Carrier (LEC) - is any local exchange carrier that was as of February 8, 1996 deemed to be a member of the Exchange Carrier Association as set forth in 47 C.F.R. 69.601(b) of the FCC s regulations.

Incomplete Call - Any call where voice transmission between the calling party and the called station is not established (*i.e.*, busy, no answer, etc.).

Interexchange Carrier (I C) - A common carrier that provides long distance domestic and international communication services to the public.

Local Access Transport Area (LATA) - The phrase Local Access Transport Area means a geographical area established by the U.S. District Court for the District of Columbia in United States v. Western Electric Co., Inc., 552 F. Supp. 131 (D.D.C. 1982), within which a local exchange company provides communication services.

Issued: January 10, 2002

Effective: February 9, 2002

CANCELLED
April 6, 2012
Missouri Public
Service Commission
JC-2012-0419

Issued By:
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Filed
Missouri Public
Service Commission

SECTION 1 - DEFINITIONS

Local Exchange Company (LEC) - A company that furnishes local exchange telephone services.

Local Exchange Service - is an arrangement which connects the residential End User's location to the LEC's network switching center, thereby allowing End User to transmit and receive local calls within the End User's local calling area, or mandatory expanded area service (EAS) area, as defined by State commissions or, if not defined by State commission, then defined in the LEC's State Tariffs.

Location - A physical premise to or from which Sage provides Service.

NXX - The designation for the first three digits of a local telephone number where N represents 2-9 and X represents 0-9.

Night/Weekend - The words "night/weekend" mean 11:00 P.M. to, but not including, 8:00 A.M. local time in the originating city, all day on Saturday, and all day Sunday, except from 5:00 P.M. to, but not including, 11:00 P.M.

Non-Business Hours - The phrase "non-business hours" means the time period after 5:00 P.M. and before 8:15 A.M., Monday through Friday, all day Saturday, Sunday, and on holidays.

NPA - An Area Code, otherwise called numbering plan area. (CT)

Other Common Carrier - The term "other common carrier" denotes a specialized or other type of common carrier authorized by the Federal Communications Commission to provide domestic or international communications services.

Premises - A building or buildings on contiguous property (except railroad rights-of-way, etc.).

Primary Interexchange Carrier (PIC) - The interexchange carrier to which a switched access line is presubscribed.

Regular Billing - A standard bill sent in the normal monthly Sage billing cycle. This billing consists of one bill for each account assigned to the Customer with explanatory detail showing the derivation of the charges.

Residential Service - The phrase "residential service" means telecommunication services used primarily as non-business service. (CT)

Services - Sage's regulated common carrier communications services provided under this Tariff.

Subscriber - The term "Customer" is synonymous with the term "subscriber".

Switch - The term "switch" denotes an electronic device that is used to provide circuit sharing, routing, and control.

Timely Payment - A payment on a Customer's account made on or before the due date.

Underlying Carrier - A provider of interstate and intraLATA telecommunications services from whom Sage acquires services that it resells to Customers.

SECTION 1 - DEFINITIONS

Local Exchange Company (LEC) - A company that furnishes local exchange telephone services.

Local Exchange Service - is an arrangement which connects the residential End User's location to the LEC's network switching center, thereby allowing End User to transmit and receive local calls within the End User's local calling area, or mandatory expanded area service (EAS) area, as defined by State commissions or, if not defined by State commission, then defined in the LEC's State Tariffs.

Location - A physical premise to or from which Sage provides Service.

N__ - The designation for the first three digits of a local telephone number where N represents 2-9 and represents 0-9.

Night Weekend - The words "night weekend" mean 11:00 P.M. to, but not including, 8:00 A.M. local time in the originating city, all day on Saturday, and all day Sunday, except from 5:00 P.M. to, but not including, 11:00 P.M.

Non-Business hours - The phrase "non-business hours" means the time period after 5:00 P.M. and before 8:15 A.M., Monday through Friday, all day Saturday, Sunday, and on holidays.

NPA - An area code, otherwise called numbering plan area.

Other Common Carrier - The term "other common carrier" denotes a specialized or other type of common carrier authorized by the Federal Communications Commission to provide domestic or international communications services.

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Issued: January 10, 2002

Effective: February 9, 2002

CANCELED
October 1, 2011
Missouri Public
Service Commission
JC-2012-0104

Issued By:
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Filed
Missouri Public
Service Commission

SECTION 2 - RULES AND REGULATIONS

2 1 Undertaking of Sage

2 1 1 Sage undertakes to provide local exchange telecommunications services within the State of Missouri on the terms and conditions and at the rates and charges specified herein

2 1 2 Sage installs, operates and maintains the communication Services provided hereunder in accordance with the terms and conditions set forth under this Tariff It may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the Customer to allow connection of a Customer's location to the Sage network The Customer shall be responsible for all charges due for such service arrangements

2 1 3 Sage's Services and facilities are intended to be available twenty-four (24) hours per day, seven (7) days per week (CT)

2 2 Use of Service

2 2 1 Services provided under this Tariff may be used only for the transmission of communications in a manner consistent with the terms of this Tariff and regulations of the Federal Communications Commission

2 2 2 Services provided under this Tariff shall not be used for unlawful purposes Service will not be furnished if any law enforcement agency, acting within its jurisdiction, advises that such services are being used in violation of the law

2 3 Limitations

2 3 1 Service is offered subject to the availability of the necessary facilities or equipment, or both facilities and equipment, and subject to the provisions of this Tariff The obligation of Sage to provide Service is dependent upon its ability to procure, construct, and maintain facilities that are required to meet the Customer's order for Service Sage will make all reasonable efforts to secure the necessary facilities The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities, as well as the facilities the Company may obtain from other carriers, from time to time, to furnish service as required at the sole discretion of the Company Where all of the necessary facilities are no longer available on a continuing basis or can no longer meet the Company's intended service quality levels on a twenty-four (24) hours per day, seven (7) days per week basis, the Company shall provide written notice to the Customer of the need to transition off of the Company's service Such written notice shall, where possible, offer a continuation of Company service for no more than thirty (30) additional days (AT)

2 3 2 Sage reserve the right to limit or to allocate the use of existing facilities, or to additional facilities offered by Sage, when necessary because of lack of facilities, relevant resources, or due to causes beyond Sage's control In addition, Sage reserves the right to discontinue Service when the Customer is using the Service in violation of law or the provisions of this Tariff

2 3 3 Sage does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission nor for failure to establish connections

2 3 4 Sage reserves the right to refuse service to Customers due to insufficient or invalid charging information

2 3 5 Sage may block calls that are made to certain cities or central office exchanges, or use certain Authorization Codes as Sage, in its sole discretion, deems reasonably necessary to prevent unlawful or fraudulent use of Service

SECTION 2 - RULES AND REGULATIONS**2.1. Undertaking of Sage**

- 2.1.1. Sage undertakes to provide local exchange telecommunications services within the State of Missouri on the terms and conditions and at the rates and charges specified herein.
- 2.1.2. Sage installs, operates and maintains the communication Services provided hereunder in accordance with the terms and conditions set forth under this Tariff. It may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the Customer to allow connection of a Customer's location to the Sage network. The Customer shall be responsible for all charges due for such service arrangements.
- 2.1.3. Sage's Services and facilities are available twenty-four (24) hours per day, seven (7) days per week.

2.2. Use of Service

- 2.2.1. Services provided under this Tariff may be used only for the transmission of communications in a manner consistent with the terms of this Tariff and regulations of the Federal Communications Commission.
- 2.2.2. Services provided under this Tariff shall not be used for unlawful purposes. Service will not be furnished if any law enforcement agency, acting within its jurisdiction, advises that such services are being used in violation of the law.

2.3. Limitations

- 2.3.1. Service is offered subject to the availability of the necessary facilities or equipment, or both facilities and equipment, and subject to the provisions of this Tariff. The obligation of Sage to provide Service is dependent upon its ability to procure, construct, and maintain facilities that are required to meet the Customer's order for Service. Sage will make all reasonable efforts to secure the necessary facilities.
- 2.3.2. Sage reserve the right to limit or to allocate the use of existing facilities, or to additional facilities offered by Sage, when necessary because of lack of facilities, relevant resources, or due to causes beyond Sage's control. In addition, Sage reserves the right to discontinue Service when the Customer is using the Service in violation of law or the provisions of this Tariff.
- 2.3.3. Sage does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission nor for failure to establish connections.
- 2.3.4. Sage reserves the right to refuse service to Customers due to insufficient or invalid charging information.
- 2.3.5. Sage may block calls that are made to certain cities or central office exchanges, or use certain Authorization Codes as Sage, in its sole discretion, deems reasonably necessary to prevent unlawful or fraudulent use of Service.

Issued: January 10, 2002

Effective: February 9, 2002

CANCELLED
December 03, 2008
Missouri Public
Service Commission

Issued By:
James E. Kennedy
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805 Central Expressway South, Suite 100
Allen, Texas 75013-2789

Filed
Missouri Public
Service Commission

SECTION 2 - RULES AND REGULATIONS**2.3. Limitations (cont'd)**

- 2 3 6 Sage will use reasonable efforts to maintain only the facilities and equipment that it furnishes to the Customer Sage may substitute, change, or rearrange any equipment or facility at any time and from time to time, but shall not thereby alter the technical parameters of the service provided the Customer Sage shall have the right to make necessary repairs or changes in its facilities at any time and will have the right to suspend or interrupt service temporarily for the purpose of making the necessary repairs or changes in its system When such suspension or interruption of service for any appreciable period is necessary, Sage will give the Customers who may be affected reasonable notice thereof as circumstances will permit, and will prosecute the work with reasonable diligence, and if practicable at time that will cause the least inconvenience When Sage is repairing or changing its facilities, it shall take appropriate precautions to avoid unnecessary interruptions of Customer's service
- 2 3 7 Sage may refuse, suspend, limit, or cancel the customer's ability to receive inbound collect calls immediately and without prior notice in the event that usage of collect calling and/or third party number calls is suspected to be fraudulent or beyond the customer's ability to pay The customer's ability to receive or complete such calls shall be reinstated upon receipt of payment for all current charges
- 2 3 8 Sage may refuse, suspend, limit, or cancel a customer's service, without prior notice, in the event that the usage or acts of the customer are such to indicate intention to defraud the Company, to abuse or harass others, or to partake in similar activities This includes fraudulently placing and receiving calls and/or providing false credit information, or misrepresentation of the customer's identity for the purpose of obtaining basic local exchange service (CT)
(CT)
- 2 3 9 Abuse, fraudulent use, harassment, and like terms include, but are not limited to situations described in preceding Sections 2 3 5, 2 3 6, 2 3 8 or following (CT)
(CT)
- 2 3 9 1 the use of service or facilities of the Company for a call or calls anonymous or otherwise, if in a manner reasonably to be expected to frighten, abuse, torment or harass employees of the Company and/or others,
- 2 3 9 2 the use of profane, obscene, or otherwise threatening language, (CT)
- 2 3 9 3 the impersonation of another with fraudulent intent,
- 2 3 9 4 the use of the service in such a manner as to interfere with the service of others or to prevent others from making or receiving calls over their telephone service,
- 2 3 9 5 the use of the service for any purpose other than as a means of communication,
- 2 3 9 6 the use of service or facilities of the Company to transmit a message or to locate a person or otherwise to give or obtain information, without the payment of the applicable local message charge or message toll charge, and
- 2 3 9 7 the obtaining, or attempting to obtain, or assisting another to obtain or attempt to obtain, local or message toll telephone service, by rearranging, tampering with, or making connection with any facilities of the Company, or by any trick, scheme, false representation, or false credit device, or by or through any other fraudulent means or device whatsoever, with intent to avoid the payment, in whole or part, of the regular charge for such service
- 2 3 9 8 The Company reserves the right to block services to any Subscriber location without any liability whatsoever, in the event that the Company detects or reasonably suspects fraudulent or unlawful use of the Services at said location
- 2 3 10 The Company may refuse to provide Service at an address where Service has been discontinued for non-payment of bills for any Service subject to this Tariff if it is determined that the nonpayment customer or real users of the Service still reside at the address

Issued November 3, 2008

Effective December 3, 2008

CANCELLED
April 6, 2012
Missouri Public
Service Commission
JC-2012-0419

Issued By
Robert W McCausland
Vice President and Secretary
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FILED
Missouri Public
Service Commission
JC-2009-0318
MO10815

SECTION 2 - RULES AND REGULATIONS**2.3. Limitations (cont'd)**

2.3.6 Sage will use reasonable efforts to maintain only the facilities and equipment that it furnishes to the Customer. Sage may substitute, change, or rearrange any equipment or facility at any time and from time to time, but shall not thereby alter the technical parameters of the service provided the Customer. Sage shall have the right to make necessary repairs or changes in its facilities at any time and will have the right to suspend or interrupt service temporarily for the purpose of making the necessary repairs or changes in its system. When such suspension or interruption of service for any appreciable period is necessary, Sage will give the Customers who may be affected reasonable notice thereof as circumstances will permit, and will prosecute the work with reasonable diligence, and if practicable at time that will cause the least inconvenience. When Sage is repairing or changing its facilities, it shall take appropriate precautions to avoid unnecessary interruptions of Customer's service.

2.3.7 Sage may refuse, suspend, limit, or cancel the customer's ability to receive inbound collect calls immediately and without prior notice in the event that usage of collect calling and/or third party number calls is suspected to be fraudulent or beyond the customer's ability to pay. The customer's ability to receive or complete such calls shall be reinstated upon receipt of payment for all current charges.

2.3.8 Sage may refuse, suspend, limit, or cancel a customer's service, without prior notice, in the event that the usage or acts of the customer are such to indicate intention to defraud the Company. This includes fraudulently placing and receiving calls and/or providing false credit information, or misrepresentation of the customer's identity for the purpose of obtaining basic local exchange service.

2.3.9 Abuse or fraudulent use includes, but is not limited to situations described in Section 2.3.5, 2.3.6, or 2.3.8:

2.3.9.1 the use of service or facilities of the Company for a call or calls anonymous or otherwise, if in a manner reasonably to be expected to frighten, abuse, torment or harass employees of the Company and/or others; (CT)

2.3.9.2 the use of profane or obscene language; (CT)

2.3.9.3 the impersonation of another with fraudulent intent;

2.3.9.4 the use of the service in such a manner as to interfere with the service of others or to prevent others from making or receiving calls over their telephone service;

2.3.9.5 the use of the service for any purpose other than as a means of communication;

2.3.9.6 the use of service or facilities of the Company to transmit a message or to locate a person or otherwise to give or obtain information, without the payment of the applicable local message charge or message toll charge; and

2.3.9.7 the obtaining, or attempting to obtain, or assisting another to obtain or attempt to obtain, local or message toll telephone service, by rearranging, tampering with, or making connection with any facilities of the Company, or by any trick, scheme, false representation, or false credit device, or by or through any other fraudulent means or device whatsoever, with intent to avoid the payment, in whole or part, of the regular charge for such service.

2.3.9.8 The Company reserves the right to block services to any Subscriber location without any liability whatsoever, in the event that the Company detects or reasonably suspects fraudulent or unlawful use of the Services at said location. (AT)

2.3.10 The Company may refuse to provide Service at an address where Service has been discontinued for non-payment of bills for any Service subject to this Tariff if it is determined that the nonpayment customer or real users of the Service still reside at the address. (AT)

Issued: October 17, 2007

Effective: November 16, 2007

Issued By:

Robert W. McCausland
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805 Central Expressway South, Suite 100
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CANCELLED
December 03, 2008
Missouri Public
Service Commission

FILED
Missouri Public MO10709
Service Commission

SECTION 2 - RULES AND REGULATIONS

2.3. Limitations (cont'd)

2.3.6 Sage will use reasonable efforts to maintain only the facilities and equipment that it furnishes to the Customer. Sage may substitute, change, or rearrange any equipment or facility at any time and from time to time, but shall not thereby alter the technical parameters of the service provided the Customer. Sage shall have the right to make necessary repairs or changes in its facilities at any time and will have the right to suspend or interrupt service temporarily for the purpose of making the necessary repairs or changes in its system. When such suspension or interruption of service for any appreciable period is necessary, Sage will give the Customers who may be affected reasonable notice thereof as circumstances will permit, and will prosecute the work with reasonable diligence, and if practicable at time that will cause the least inconvenience. When Sage is repairing or changing its facilities, it shall take appropriate precautions to avoid unnecessary interruptions of Customer's service.

2.3.7 Sage may refuse, suspend, limit, or cancel the customer's ability to receive inbound collect calls immediately and without prior notice in the event that usage of collect calling and/or third party number calls is suspected to be fraudulent or beyond the customer's ability to pay. The customer's ability to receive or complete such calls shall be reinstated upon receipt of payment for all current charges.

2.3.8 Sage may refuse, suspend, limit, or cancel a customer's service, without prior notice, in the event that the usage or acts of the customer are such to indicate intention to defraud the Company. This includes fraudulently placing and receiving calls and/or providing false credit information, or misrepresentation of the customer's identity for the purpose of obtaining basic local exchange service.

(AT, MT)

2.3.9 Abuse or fraudulent use includes, but is not limited to situations described in Section 2.3.5, 2.3.6, or 2.3.8:

2.3.9.1 the use of service or facilities of the Company for a call or calls anonymous or otherwise, if in a manner reasonably to be expected to frighten, abuse, torment or harass another;

2.3.9.2 the use of profane or obscene language;

2.3.9.3 the impersonation of another with fraudulent intent;

2.3.9.4 the use of the service in such a manner as to interfere with the service of others or to prevent others from making or receiving calls over their telephone service;

2.3.9.5 the use of the service for any purpose other than as a means of communication;

2.3.9.6 the use of service or facilities of the Company to transmit a message or to locate a person or otherwise to give or obtain information, without the payment of the applicable local message charge or message toll charge; and

2.3.9.7 the obtaining, or attempting to obtain, or assisting another to obtain or attempt to obtain, local or message toll telephone service, by rearranging, tampering with, or making connection with any facilities of the Company, or by any trick, scheme, false representation, or false credit device, or by or through any other fraudulent means or device whatsoever, with intent to avoid the payment, in whole or part, of the regular charge for such service.

2.3.10 The Company may refuse to provide Service at an address where Service has been discontinued for non-payment of bills for any Service subject to this Tariff if it is determined that the nonpayment customer or real users of the Service still reside at the address.

(AT, MT)

Material previously located on this page now appears on Page 11.1.

SECTION 2 - RULES AND REGULATIONS2.3. Limitations (cont'd)

2.3.6 Sage will use reasonable efforts to maintain only the facilities and equipment that it furnishes to the Customer. Sage may substitute, change, or rearrange any equipment or facility at any time and from time to time, but shall not thereby alter the technical parameters of the service provided the Customer. Sage shall have the right to make necessary repairs or changes in its facilities at any time and will have the right to suspend or interrupt service temporarily for the purpose of making the necessary repairs or changes in its system. When such suspension or interruption of service for any appreciable period is necessary, Sage will give the Customers who may be affected reasonable notice thereof as circumstances will permit, and will prosecute the work with reasonable diligence, and if practicable at time that will cause the least inconvenience. When Sage is repairing or changing its facilities, it shall take appropriate precautions to avoid unnecessary interruptions of Customer's service.

2.3.7 Sage may refuse, suspend, limit, or cancel the customer's ability to receive inbound collect calls immediately and without prior notice in the event that usage of collect calling and/or third party number calls is suspected to be fraudulent or beyond the customer's ability to pay. The customer's ability to receive or complete such calls shall be reinstated upon receipt of payment for all current charges.

(AT)
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|
(AT)2.4 Liabilities of Sage

2.4.1. Sage's liability for damages arising out of mistakes, omissions, interruptions, delays, errors, or defects in the installation, provision, termination, maintenance, repair, or restoration occurring in the course of furnishing service, channels, or other facilities, and not caused by the negligence of the subscribers, commences upon activation of service. In no event does Sage's liability exceed an amount equivalent to the proportionate charge to the Customer for the period of service during which such mistakes, omissions, interruptions, delays, errors or defects occur. For the purposes of computing such amount, a month is considered to have thirty (30) days. Credit will be calculated pursuant to Section 2.9 of this Tariff.

2.4.2. When the facilities of other carriers are used in establishing connections to points not reached by Sage's facilities, Sage is not liable for any act or omission of the other carrier(s). The Customer will indemnify and save harmless Sage from any third-party claims for such damages referred to in Section 2.4.1.

2.4.3. In no event will Sage be responsible for consequential damages or lost profits suffered by a Customer as a result of interrupted or unsatisfactory service. Sage will not be liable for claims or damages resulting from or caused by: (i) Customer's fault, negligence or failure to perform Customer's responsibilities; (ii) claims against Customer by another party; (iii) any act or omission of any other party; or (iv) equipment or service furnished by a third party.

2.4.4. Sage does not guarantee or make any warranty with respect to any equipment provided by it or leased on the Customer's behalf where such equipment is used in locations containing an atmosphere which is explosive, prone to fire, dangerous or otherwise unsuitable for such equipment. The Customer shall indemnify and hold Sage harmless from any and all loss, claims, demands, suits or other actions, or any liabilities whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party or persons, for any personal injury or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of such equipment so used.

SECTION 2 - RULES AND REGULATIONS

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2.3. Limitations (cont'd)

2.3.6. Sage will use reasonable efforts to maintain only the facilities and equipment that it furnishes to the Customer. Sage may substitute, change, or rearrange any equipment or facility at any time and from time to time, but shall not thereby alter the technical parameters of the service provided the Customer. Sage shall have the right to make necessary repairs or changes in its facilities at any time and will have the right to suspend or interrupt service temporarily for the purpose of making the necessary repairs or changes in its system. When such suspension or interruption of service for any appreciable period is necessary, Sage will give the Customers who may be affected reasonable notice thereof as circumstances will permit, and will prosecute the work with reasonable diligence, and if practicable at time that will cause the least inconvenience. When Sage is repairing or changing its facilities, it shall take appropriate precautions to avoid unnecessary interruptions of Customer's service.

2.4. Liabilities of Sage

2.4.1. Sage's liability for damages arising out of mistakes, omissions, interruptions, delays, errors, or defects in the installation, provision, termination, maintenance, repair, or restoration occurring in the course of furnishing service, channels, or other facilities, and not caused by the negligence of the subscribers, commences upon activation of service. In no event does Sage's liability exceed an amount equivalent to the proportionate charge to the Customer for the period of service during which such mistakes, omissions, interruptions, delays, errors or defects occur. For the purposes of computing such amount, a month is considered to have thirty (30) days. Credit will be calculated pursuant to Section 2.9 of this Tariff.

2.4.2. When the facilities of other carriers are used in establishing connections to points not reached by Sage's facilities, Sage is not liable for any act or omission of the other carrier(s). The Customer will indemnify and save harmless Sage from any third-party claims for such damages referred to in Section 2.4.1.

2.4.3. In no event will Sage be responsible for consequential damages or lost profits suffered by a Customer as a result of interrupted or unsatisfactory service. Sage will not be liable for claims or damages resulting from or caused by: (i) Customer's fault, negligence or failure to perform Customer's responsibilities; (ii) claims against Customer by another party; (iii) any act or omission of any other party; or (iv) equipment or service furnished by a third party.

2.4.4. Sage does not guarantee or make any warranty with respect to any equipment provided by it or leased on the Customer's behalf where such equipment is used in locations containing an atmosphere which is explosive, prone to fire, dangerous or otherwise unsuitable for such equipment. The Customer shall indemnify and hold Sage harmless from any and all loss, claims, demands, suits or other actions, or any liabilities whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party or persons, for any personal injury or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of such equipment so used.

CANCELLED

Missouri Public

SEP 23 2004

FILED FEB 09 2002

02 - 029

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Public Service Commission
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Service Commission

Issued: January 10, 2002

Effective: February 9, 2002

Issued By:

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Allen, Texas 75013-2789

SECTION 2 - RULES AND REGULATIONS**2.3. Limitations (cont'd)**

- 2.3.11 The Company reserves the right to discontinue service, limit service, or to impose requirements as required to meet changing regulatory or statutory rules and standards, or when such rules and standards have an adverse material affect on the business or economic feasibility of providing service, as determined by the Company in its reasonable judgment.

Pursuant to a wholesale supplier's contractual provision, Sage will limit up to ten lines per service location. (CT)

2.4 Liabilities of Sage

- 2.4.1. Sage's liability for damages arising out of mistakes, omissions, interruptions, delays, errors, or defects in the installation, provision, termination, maintenance, repair, or restoration occurring in the course of furnishing service, channels, or other facilities, and not caused by the negligence of the subscribers, commences upon activation of service. In no event does Sage's liability exceed an amount equivalent to the proportionate charge to the Customer for the period of service during which such mistakes, omissions, interruptions, delays, errors or defects occur. For the purposes of computing such amount, a month is considered to have thirty (30) days. Credit will be calculated pursuant to Section 2.9 of this Tariff.
- 2.4.2. When the facilities of other carriers are used in establishing connections to points not reached by Sage's facilities, Sage is not liable for any act or omission of the other carrier(s). The Customer will indemnify and save harmless Sage from any third-party claims for such damages referred to in Section 2.4.1.
- 2.4.3. In no event will Sage be responsible for consequential damages or lost profits suffered by a Customer as a result of interrupted or unsatisfactory service. Sage will not be liable for claims or damages resulting from or caused by: (i) Customer's fault, negligence or failure to perform Customer's responsibilities; (ii) claims against Customer by another party; (iii) any act or omission of any other party; or (iv) equipment or service furnished by a third party.
- 2.4.4. Sage does not guarantee or make any warranty with respect to any equipment provided by it or leased on the Customer's behalf where such equipment is used in locations containing an atmosphere which is explosive, prone to fire, dangerous or otherwise unsuitable for such equipment. The Customer shall indemnify and hold Sage harmless from any and all loss, claims, demands, suits or other actions, or any liabilities whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party or persons, for any personal injury or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of such equipment so used.

Issued: October 17, 2007

Effective: November 16, 2007

CANCELLED
April 6, 2012
Missouri Public
Service Commission
JC-2012-0419

Issued By:
Robert W. McCausland
Vice President and Secretary
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FILED
Missouri Public
Service Commission MO10709

SECTION 2 - RULES AND REGULATIONS

2.3. Limitations (cont'd)

(AT)

2.3.11 The Company reserves the right to discontinue service, limit service, or to impose requirements as required to meet changing regulatory or statutory rules and standards, or when such rules and standards have an adverse material affect on the business or economic feasibility of providing service, as determined by the Company in its reasonable judgment.

Pursuant to a wholesale supplier's contractual provision, Sage will not provide more than four lines per service location to new customers. Existing customers with more than four lines that are disconnected will be restricted to a four-line maximum account upon retrieval.

(AT)

2.4 Liabilities of Sage

(MT)

2.4.1. Sage's liability for damages arising out of mistakes, omissions, interruptions, delays, errors, or defects in the installation, provision, termination, maintenance, repair, or restoration occurring in the course of furnishing service, channels, or other facilities, and not caused by the negligence of the subscribers, commences upon activation of service. In no event does Sage's liability exceed an amount equivalent to the proportionate charge to the Customer for the period of service during which such mistakes, omissions, interruptions, delays, errors or defects occur. For the purposes of computing such amount, a month is considered to have thirty (30) days. Credit will be calculated pursuant to Section 2.9 of this Tariff.

2.4.2. When the facilities of other carriers are used in establishing connections to points not reached by Sage's facilities, Sage is not liable for any act or omission of the other carrier(s). The Customer will indemnify and save harmless Sage from any third-party claims for such damages referred to in Section 2.4.1.

2.4.3. In no event will Sage be responsible for consequential damages or lost profits suffered by a Customer as a result of interrupted or unsatisfactory service. Sage will not be liable for claims or damages resulting from or caused by: (i) Customer's fault, negligence or failure to perform Customer's responsibilities; (ii) claims against Customer by another party; (iii) any act or omission of any other party; or (iv) equipment or service furnished by a third party.

2.4.4. Sage does not guarantee or make any warranty with respect to any equipment provided by it or leased on the Customer's behalf where such equipment is used in locations containing an atmosphere which is explosive, prone to fire, dangerous or otherwise unsuitable for such equipment. The Customer shall indemnify and hold Sage harmless from any and all loss, claims, demands, suits or other actions, or any liabilities whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party or persons, for any personal injury or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of such equipment so used.

(MT)

Material appearing on this page was previously located on Page 11.

SECTION 2 - RULES AND REGULATIONS2.4. Liabilities of Sage (cont d)

- 2.4.5. Sage is not liable for any defacement of, or damage to, the premises of a Customer resulting from the furnishing of services or the attachment of equipment, instruments, apparatus, and associated wiring furnished by Sage on such Customer's premises or by the installation or removal thereof, when such defacement or damage is not the result of Sage negligence. No agents or employees of other participating carriers shall be deemed to be agents or employees of Sage without written authorization. The Customer will indemnify and save harmless Sage from any claims of the owner of the Customer's premises or other third party claims for such damages.
- 2.4.6. Sage and Customer shall be excused from performance under this Tariff and under the application for service for any period, and to the extent that the party is prevented from performing any service pursuant hereto, in whole or in part, as a result of delays caused by the other party or an Act of God, governmental agency, war, civil disturbance, court order, lockouts or work stoppages or other labor difficulties, third party nonperformance (including the failure of performance for reasons beyond the control of common carriers, interexchange carriers, local exchange carriers, suppliers and subcontractors), or other cause beyond its reasonable control, including failures or fluctuations in electrical equipment, and such nonperformance shall not be deemed a violation of this Tariff or of the application for service or grounds for termination of service. Both parties retain all rights of recourse against any third parties for any failures which may create a force majeure condition for the other party.
- 2.4.7. Sage is not liable for any damages, including toll usage charges, the Customer may incur as a result of the unauthorized use of its telephone facilities. This unauthorized use of the Customer's facilities includes, but is not limited to, the placement of calls from the Customer's premises, and the placement of calls through Customer-provided equipment that are transmitted or carried on the Sage network.
- 2.4.8. Where there is a connection via Customer-provided terminal equipment or Customer-provided communications systems, the point of demarcation shall be defined as the Sage facility that provides interconnection. Sage shall not be held liable for Customer-provided access media or equipment. Any maintenance service or equipment arrangements shall be addressed on an individual case basis.
- 2.4.9. Sage will not be responsible if any changes in its service cause hardware or software not provided by Sage to become obsolete, require modification or alternation, or otherwise affect the performance of such hardware or software.
- 2.4.10. The Company shall use reasonable efforts to make services available by the estimated service date. The Company shall not be liable for any damages whatsoever resulting from delays in meeting the estimated service date due to delays resulting from normal installation procedures. Such delays shall include, but not be limited to delays in obtaining necessary regulatory approvals for construction, delays in obtaining right-of-way approvals, delays in actual construction work being done by our vendor(s), and any delays due to any LEC where the Company is relying solely upon such LEC to meet such estimated due date which is beyond the Company's control.

Issued: January 10, 2002

Effective: February 9, 2002

CANCELLED
April 6, 2012
Missouri Public
Service Commission
JC-2012-0419

Issued By:
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Filed
Missouri Public
Service Commission

SECTION 2 - RULES AND REGULATIONS**2.4. Liabilities of Sage (cont'd)**

- 2.4.11. With respect to the services, materials and equipment provided hereunder, Sage makes no promises, agreements, understandings, representations or warranties, expressed or implied, and hereby expressly disclaims all warranties, expressed or implied, not stated in this Tariff, and in particular disclaims all warranties of merchantability and fitness for a particular purpose.
- 2.4.12. For errors or omissions in listings in alphabetical telephone directories and information records furnished without additional charge, the Company shall have no liability. (CT)

Subject to the provision of Section 2.4 of this Tariff, the Company shall allow, for errors or omissions in alphabetical telephone directories (excluding the use of bold face type), or in information records, an amount within the following limits:

1. For listings in alphabetical telephone directories furnished at additional charge, as set forth herein, an amount not in excess of the charge for that listing during the effective life of the directory in which the error or omission occurred.
2. For listings in the information records furnished at additional charge, as set forth herein, an amount not in excess of the charge for the listing during the period of omission or error.

2.5 Responsibilities of the Customer

- 2.5.1. The Customer must initiate a service order pursuant to Section 2.6 of this Tariff.
- 2.5.2. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair, or otherwise interfere with any of the facilities or equipment installed by Sage, except upon the written consent of Sage. The equipment Sage provides or installs at the Customer premises for use in connection with the service Sage offers shall not be used for any purpose other than for which it was provided.
- 2.5.3. The Customer shall ensure that the equipment and/or system is properly interfaced with Sage's facilities or service. If the Federal Communications Commission or some other appropriate certifying body certifies terminal equipment as being technically acceptable for direct electrical connection with interstate communications service, Sage will permit such equipment to be connected with its channels without the use of protective interface devices.
- 2.5.4. The Customer shall be responsible for securing its telephone equipment against being used to place fraudulent calls using Sage's service. The Customer shall be responsible for payment of all applicable charges for services provided by Sage and charged to the Customer's accounts, even where those calls are originated by fraudulent means either from Customer's premises or from remote locations.
- 2.5.5. Sage shall be indemnified and held harmless by the Customer against claims of liable, slander, or the infringement of copyright, or for the unauthorized use of any trademark, trade name, or service mark, arising from the material transmitted over Sage's service, against claims for infringement of patents arising from, combining with, or using in connection with, service, Sage's apparatus and systems of the Customer; against all other claims arising out of any act or omission of the member in connection with Sage's service. The Customer shall be liable for:

Issued: March 11, 2008

Effective: April 11, 2008

CANCELLED
April 6, 2012
Missouri Public
Service Commission
JC-2012-0419

Issued By:
Robert W. McCausland
Vice President and Secretary
Sage Telecom, Inc.
805 Central Expressway South, Suite 100
Allen, Texas 75013-2789

FILED
Missouri Public
Service Commission
MO10803

SECTION 2 - RULES AND REGULATIONS

2.4. Liabilities of Sage (cont'd)

- 2.4.11. With respect to the services, materials and equipment provided hereunder, Sage makes no promises, agreements, understandings, representations or warranties, expressed or implied, and hereby expressly disclaims all warranties, expressed or implied, not stated in this Tariff, and in particular disclaims all warranties of merchantability and fitness for a particular purpose.
- 2.4.12. For errors or omissions in listings in alphabetical telephone directories and information records furnished without additional charge, the Company shall have no liability.

Subject to the provision of Section 2.4 of this Tariff, the Company shall allow, for errors or omissions in alphabetical telephone directories (excluding the use of bold face type), or in information records, an amount within the following limits:

1. For listings in alphabetical telephone directories furnished at additional charge, as set forth herein, an amount not in excess of the charge for that listing during the effective life of the directory in which the error or omission occurred.
2. For listings in the information records furnished at additional charge, as set forth herein, an amount not in excess of the charge for the listing during the period of omission or error.

2.5 **Responsibilities of the Customer**

- 2.5.1. The Customer must initiate a service order pursuant to Section 2.6 of this Tariff.
- 2.5.2. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair, or otherwise interfere with any of the facilities or equipment installed by Sage, except upon the written consent of Sage. The equipment Sage provides or installs at the Customer premises for use in connection with the service Sage offers shall not be used for any purpose other than for which it was provided.
- 2.5.3. The Customer shall ensure that the equipment and/or system is properly interfaced with Sage's facilities or service. If the Federal Communications Commission or some other appropriate certifying body certifies terminal equipment as being technically acceptable for direct electrical connection with interstate communications service, Sage will permit such equipment to be connected with its channels without the use of protective interface devices.
- 2.5.4. The Customer shall be responsible for securing its telephone equipment against being used to place fraudulent calls using Sage's service. The Customer shall be responsible for payment of all applicable charges for services provided by Sage and charged to the Customer's accounts, even where those calls are originated by fraudulent means either from Customer's premises or from remote locations.
- 2.5.5. Sage shall be indemnified and held harmless by the Customer against claims of libel, slander, or the infringement of copyright, or for the unauthorized use of any trademark, trade name, or service mark, arising from the material transmitted over Sage's service, against claims for infringement of patents arising from, combining with, or using in connection with, service, Sage's apparatus and systems of the Customer; against all other claims arising out of any act or omission of the member in connection with Sage's service. The Customer shall be liable for:

Issued: January 10, 2002

Effective: February 9, 2002

Issued By:

James E. Kennedy
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Filed
Missouri Public
Service Commission

SECTION 2 - RULES AND REGULATIONS2.5. Responsibilities of the Customer (cont'd)

- 2.5.5.A. Loss due to theft, fire, flood, or other destruction of Sage's equipment or facilities on Customer's premises.
 - 2.5.5.B. Reimbursing Sage for damages to facilities or equipment caused by the negligence or willful acts of the Customer's officers, employees, agents or contractors.
 - 2.5.5.C. Charges incurred with interconnect or local operating companies for service or service calls made to the Customer's premises or on the Customer's leased or owned telephonic equipment unless Sage specifically authorizes said visit or repairs in advance of the occurrence and Sage agrees in advance to accept the liability for said repairs or visit.
 - 2.5.5.D. Payment for all Sage service charges incurred through usage or direct action on the part of the Customer.
- 2.5.6. The Customer may be required to verify in writing that it is duly authorized to order service at all locations designated by the Customer for service, and assumes financial responsibility for all locations designated by the Customer to receive Sage's services. If the verification (i.e., a letter of authorization) cannot be produced within five (5) calendar days of the request, the presubscription of the Customer's locations are considered unauthorized.
- 2.5.7. The Customer shall not use the Sage name, logo or trademark in any promotional materials, contracts, Tariffs, service bills, etc., without expressed written authorization from Sage. The Customer shall not use the Sage name, logo or trademark in any pre-sale activities. The Customer is prohibited from using Sage's name or trademark on any of the Customer's products or services.
- 2.5.8. Customer may not assign or transfer any of its rights or services ordered without the prior written consent of Sage. Sage may assign any service orders to its parent company or any affiliate. Sage will notify Customers of any such assignment.

2.6 Application for Service

- 2.6.1. Applicants wishing to obtain service must initiate a service order which may include the Customer's authorization for Sage to instruct other carriers and vendors and the appropriate LEC to provide certain services on the Customer's behalf. Sage will obtain the proper authorization from the Customer where necessary, pursuant to Commission regulations. Applications for initial or additional service made verbally or in writing become a contract upon the establishment of the service or facility. (CT)
- 2.6.2. An Application for Service may be changed by Customer upon written notice to Sage, subject to acceptance and confirmation by Sage, provided that a charge shall apply to any change when the request is received by Sage after notification by Sage of the acceptance and confirmation. Such charge shall be the sum of the charges and costs for access facilities and other services and features and the lesser of (i) the monthly recurring rate for each service component that has been canceled as a result of the change times the appropriate minimum service period, plus the applicable installation or non-recurring charges, and (ii) the costs incurred by Sage in accommodating each change, less net salvage. The costs incurred by Sage will include the direct and indirect cost of facilities specifically provided or used, the costs of installation, including design preparation, engineering, supply expense, labor and supervision, general and administrative, and any other costs resulting from the preparation, installation and removal effort.

Issued: March 11, 2008

Effective: April 11, 2008

CANCELLED
April 6, 2012
Missouri Public
Service Commission
JC-2012-0419

Issued By:
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FILED
Missouri Public
Service Commission

MO10803

SECTION 2 - RULES AND REGULATIONS

2.5. Responsibilities of the Customer (cont'd)

- 2.5.5.A. Loss due to theft, fire, flood, or other destruction of Sage's equipment or facilities on Customer's premises.
- 2.5.5.B. Reimbursing Sage for damages to facilities or equipment caused by the negligence or willful acts of the Customer's officers, employees, agents or contractors.
- 2.5.5.C. Charges incurred with interconnect or local operating companies for service or service calls made to the Customer's premises or on the Customer's leased or owned telephonic equipment unless Sage specifically authorizes said visit or repairs in advance of the occurrence and Sage agrees in advance to accept the liability for said repairs or visit.
- 2.5.5.D. Payment for all Sage service charges incurred through usage or direct action on the part of the Customer.
- 2.5.6. The Customer may be required to verify in writing that it is duly authorized to order service at all locations designated by the Customer for service, and assumes financial responsibility for all locations designated by the Customer to receive Sage's services. If the verification (i.e., a letter of authorization) cannot be produced within five (5) calendar days of the request, the presubscription of the Customer's locations are considered unauthorized.
- 2.5.7. The Customer shall not use the Sage name, logo or trademark in any promotional materials, contracts, Tariffs, service bills, etc., without expressed written authorization from Sage. The Customer shall not use the Sage name, logo or trademark in any pre-sale activities. The Customer is prohibited from using Sage's name or trademark on any of the Customer's products or services.
- 2.5.8. Customer may not assign or transfer any of its rights or services ordered without the prior written consent of Sage. Sage may assign any service orders to its parent company or any affiliate. Sage will notify Customers of any such assignment.

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- 2.6.1. Applicants wishing to obtain service must initiate a service order which may include the Customer's authorization for Sage to instruct other carriers and vendors and the appropriate LEC to provide certain services on the Customer's behalf. Sage will obtain the proper authorization from the Customer where necessary, pursuant to Commission regulations. Applications for initial or additional service made verbally or in writing become a contract upon the establishment of the service or facility.
- 2.6.2. An Application for Service may be changed by Customer upon written notice to Sage, subject to acceptance and confirmation by Sage, provided that a charge shall apply to any change when the request is received by Sage after notification by Sage of the acceptance and confirmation. Such charge shall be the sum of the charges and costs for access facilities and other services and features and the lesser of (i) the monthly recurring rate for each service component that has been canceled as a result of the change times the appropriate minimum service period, plus the applicable installation or non-recurring charges, and (ii) the costs incurred by Sage in accommodating each change, less net salvage. The costs incurred by Sage will include the direct and indirect cost of facilities specifically provided or used, the costs of installation, including design preparation, engineering, supply expense, labor and supervision, general and administrative, and any other costs resulting from the preparation, installation and removal effort.

Issued: January 10, 2002

Effective: February 9, 2002

Issued By:

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FiledMissouri Public
Service Commission

SECTION 2 - RULES AND REGULATIONS2.6. Application for Service (cont'd)

2.6.3. Where the Customer or applicant cancels an Application for Service prior to the start of installation of service, lease of network elements, or prior to the start of special construction, no charge applies. Where installation of service has been started prior to the cancellation, a cancellation charge equal to the costs incurred by Sage shall apply, but in no case shall such charge exceed the charge for the minimum period of the service ordered, including applicable installation charges, if any. The costs incurred by Sage will include the direct and indirect costs of facilities specifically leased, provided or used; the cost of installation, including design preparation, engineering, supply expense, labor and supervision, general and administrative, and any other costs resulting from the preparation, installation and removal effort.

2.7. Establishing Credit, Deposits and Advance Payments

2.7.1. Credit Requirement

2.7.1.A. Sage may require an applicant for service to satisfactorily establish credit, but such establishment of credit shall not relieve the end-user from complying with Sage's policy regarding the prompt payment of bills.

2.7.1.B. For the purposes of this rule, "applicant" is to be defined as a person who applies for service for the first time or reapplies at a new or existing location after a previous discontinuance of service; "customer" is defined as someone who is currently receiving service.

2.7.2. Reestablishment of Credit

Any applicant who previously has been an end-user of Sage and whose service has been discontinued for nonpayment of bills shall be required, before service is rendered, to pay all amounts due Sage or execute a deferred payment agreement.

2.7.3. Deposits and Interest

Sage does not require deposits at this time.

2.7.4. Advance Payments

At the time an application for service is made, an applicant may be required to pay an advance payment amount equal to one month's service charges and/or the service connection and/or equipment charges plus applicable taxes, fees, and surcharges as well as nonrecurring charges for any required special construction. Advance payments received by Sage in funds other than credit card, MoneyGram, or Western Union Quick Collect may delay service implementation for up to 5 business days after payment is honored. The amount of the first month's service is credited to the Customer's account on the first bill rendered. An advance payment may be required in addition to a deposit. (CT)

SECTION 2 - RULES AND REGULATIONS

2.6. Application for Service (cont'd)

2.6.3. Where the Customer or applicant cancels an Application for Service prior to the start of installation of service, lease of network elements, or prior to the start of special construction, no charge applies. Where installation of service has been started prior to the cancellation, a cancellation charge equal to the costs incurred by Sage shall apply, but in no case shall such charge exceed the charge for the minimum period of the service ordered, including applicable installation charges, if any. The costs incurred by Sage will include the direct and indirect costs of facilities specifically leased, provided or used; the cost of installation, including design preparation, engineering, supply expense, labor and supervision, general and administrative, and any other costs resulting from the preparation, installation and removal effort.

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2.7.3. Deposits and Interest

Sage does not require deposits at this time.

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At the time an application for service is made, an applicant may be required to pay an advance payment amount equal to one month's service charges and/or the service connection and/or equipment charges plus applicable taxes, fees, and surcharges as well as nonrecurring charges for any required special construction. Advance payments received by Sage in funds other than credit card, Moneygram, or Western Union Quick Collect may delay service implementation for up to 5 business days after payment is honored. The amount of the first month's service is credited to the Customer's account on the first bill rendered. An advance payment may be required in addition to a deposit.

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(CT)

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SECTION 2 - RULES AND REGULATIONS

2.6. Application for Service (cont'd)

2.6.3. Where the Customer or applicant cancels an Application for Service prior to the start of installation of service, lease of network elements, or prior to the start of special construction, no charge applies. Where installation of service has been started prior to the cancellation, a cancellation charge equal to the costs incurred by Sage shall apply, but in no case shall such charge exceed the charge for the minimum period of the service ordered, including applicable installation charges, if any. The costs incurred by Sage will include the direct and indirect costs of facilities specifically leased, provided or used; the cost of installation, including design preparation, engineering, supply expense, labor and supervision, general and administrative, and any other costs resulting from the preparation, installation and removal effort.

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Sage does not require deposits at this time.

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At the time an application for service is made, an applicant may be required to pay an amount equal to one month's service charges and/or the service connection and/or equipment charges plus applicable taxes, fees, and surcharges which may be applicable as well as any nonrecurring charges for any required special construction. The amount of the first months' service is credited to the Customer's account on the first bill rendered. The Company may not require advance payments for usage.

(CT)
(CT)

SECTION 2 - RULES AND REGULATIONS

2.6. Application for Service (cont'd)

2.6.3. Where the Customer or applicant cancels an Application for Service prior to the start of installation of service, lease of network elements, or prior to the start of special construction, no charge applies. Where installation of service has been started prior to the cancellation, a cancellation charge equal to the costs incurred by Sage shall apply, but in no case shall such charge exceed the charge for the minimum period of the service ordered, including applicable installation charges, if any. The costs incurred by Sage will include the direct and indirect costs of facilities specifically leased, provided or used; the cost of installation, including design preparation, engineering, supply expense, labor and supervision, general and administrative, and any other costs resulting from the preparation, installation and removal effort.

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Any applicant who previously has been an end-user of Sage and whose service has been discontinued for nonpayment of bills shall be required, before service is rendered, to pay all amounts due Sage or execute a deferred payment agreement.

2.7.3. Deposits and Interest

Sage does not require deposits at this time.

2.7.4. Advance Payments

At the time an application for service is made, an applicant may be required to pay an amount equal to one month's service charges and/or the service connection and/or equipment charges which may be applicable as well as any nonrecurring charges for any required special construction. The amount of the first months' service is credited to the Customer's account on the first bill rendered. The Company may not require advance payments for usage.

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Material previously located on this page now appears on Page 15.1.

SECTION 2 - RULES AND REGULATIONS

2.6. Application for Service (cont'd)

2.6.3. Where the Customer or applicant cancels an Application for Service prior to the start of installation of service, lease of network elements, or prior to the start of special construction, no charge applies. Where installation of service has been started prior to the cancellation, a cancellation charge equal to the costs incurred by Sage shall apply, but in no case shall such charge exceed the charge for the minimum period of the service ordered, including applicable installation charges, if any. The costs incurred by Sage will include the direct and indirect costs of facilities specifically leased, provided or used; the cost of installation, including design preparation, engineering, supply expense, labor and supervision, general and administrative, and any other costs resulting from the preparation, installation and removal effort.

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2.7.1.A. Sage may require an applicant for service to satisfactorily establish credit, but such establishment of credit shall not relieve the end-user from complying with Sage's policy regarding the prompt payment of bills.

2.7.1.B. For the purposes of this rule, "applicant" is to be defined as a person who applies for service for the first time or reapplies at a new or existing location after a previous discontinuance of service; "customer" is defined as someone who is currently receiving service.

2.7.2. Reestablishment of Credit

Any applicant who previously has been an end-user of Sage and whose service has been discontinued for nonpayment of bills shall be required, before service is rendered, to pay all amounts due Sage or execute a deferred payment agreement.

2.7.3. Deposits and Interest

Sage does not require deposits at this time.

2.8. Billing and Payment Procedures

2.8.1. A. Sage issues bills on a monthly basis with bills rendered on or about the same day each month.

B. Sage will not alter the customer's billing cycle unless affected customers are sent a bill insert or other written notice explaining the alteration not less than 30 days prior to the effective date of the alteration. Such notification is not required when a customer requests a number or billing change or when the customer disconnects and reconnects service or transfers service from one premises to another.

C. Sage allows customers at least 21 days to pay bill charges and offers a preferred payment date plan pursuant to Missouri Public Service Commission Rule CSR 240-33.040 (3)&(4) as may be amended from time to time.

D. If any portion of the payment is not received by Sage by the due date, or if any portion of the payment is received by Sage in funds that are not immediately available, then a late payment penalty may be assessed. Charges greater than \$50.00 left unpaid after the due date are subject to a late payment charge of \$5.00. The late payment penalty shall apply to all customers.

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(CT)

Issued: December 29, 2004

Effective: January 28, 2005

Cancelled

May 5, 2006

Missouri Public
Service Commission

Issued By:
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Filed
Missouri Public
Service Commission

MO10406

SECTION 2 - RULES AND REGULATIONS

REC'D JAN 10 2002

2.6. Application for Service (cont'd)

Service Commission

2.6.3. Where the Customer or applicant cancels an Application for Service prior to the start of installation of service, lease of network elements, or prior to the start of special construction, no charge applies. Where installation of service has been started prior to the cancellation, a cancellation charge equal to the costs incurred by Sage shall apply, but in no case shall such charge exceed the charge for the minimum period of the service ordered, including applicable installation charges, if any. The costs incurred by Sage will include the direct and indirect costs of facilities specifically leased, provided or used; the cost of installation, including design preparation, engineering, supply expense, labor and supervision, general and administrative, and any other costs resulting from the preparation, installation and removal effort.

2.7. Establishing Credit, Deposits and Advance Payments

2.7.1. Credit Requirement

2.7.1.A. Sage may require an applicant for service to satisfactorily establish credit, but such establishment of credit shall not relieve the end-user from complying with Sage's policy regarding the prompt payment of bills.

2.7.1.B. For the purposes of this rule, "applicant" is to be defined as a person who applies for service for the first time or reapplies at a new or existing location after a previous discontinuance of service; "customer" is defined as someone who is currently receiving service.

2.7.2. Reestablishment of Credit

Any applicant who previously has been an end-user of Sage and whose service has been discontinued for nonpayment of bills shall be required, before service is rendered, to pay all amounts due Sage or execute a deferred payment agreement.

CANCELLED

2.7.3. Deposits and Interest

Sage does not require deposits at this time.

JAN 28 2005
By 15KRS15
Public Service Commission
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2.8. Billing and Payment Procedures

- 2.8.1. A. Sage issues bills on a monthly basis with bills rendered on or about the same day each month.
- B. Sage will not alter the customer's billing cycle unless affected customers are sent a bill insert or other written notice explaining the alteration not less than 30 days prior to the effective date of the alteration. Such notification is not required when a customer requests a number or billing change or when the customer disconnects and reconnects service or transfers service from one premises to another.
- C. Sage allows customers at least 21 days to pay bill charges and offers a preferred payment date plan pursuant to Missouri Public Service Commission Rule CSR 240-33.040 (3)&(4) as may be amended from time to time.
- D. Sage charges 1.5 percent for delinquent past due balances.

SECTION 2 - RULES AND REGULATIONS

2.8. Billing and Payment Procedures

2.8.1. A. Sage issues bills on a monthly basis with bills rendered on or about the same day each month.

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B. Sage allows customers at least 21 days to pay bill charges and offers a preferred payment date plan pursuant to Missouri Public Service Commission Rule CSR 240-33.040 (3)&(4) as may be amended from time to time.

(CT)

C. If any portion of the payment is not received by Sage by the due date, or if any portion of the payment is received by Sage in funds that are not immediately available, then a late payment penalty may be assessed. Charges greater than \$50.00 left unpaid after the due date are subject to a late payment charge of \$6.00. The late payment penalty shall apply to all customers.

(CT)

Issued: October 2, 2007

Effective: November 1, 2007

Issued By:

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CANCELLED
April 6, 2012
Missouri Public
Service Commission
JC-2012-0419

FILED MO10708
Missouri Public
Service Commission

SECTION 2 - RULES AND REGULATIONS

2.8. Billing and Payment Procedures

(MT)

- 2.8.1. A. Sage issues bills on a monthly basis with bills rendered on or about the same day each month.
- B. Sage will not alter the customer's billing cycle unless affected customers are sent a bill insert or other written notice explaining the alteration not less than 30 days prior to the effective date of the alteration. Such notification is not required when a customer requests a number or billing change or when the customer disconnects and reconnects service or transfers service from one premises to another.
- C. Sage allows customers at least 21 days to pay bill charges and offers a preferred payment date plan pursuant to Missouri Public Service Commission Rule CSR 240-33.040 (3)&(4) as may be amended from time to time.
- D. If any portion of the payment is not received by Sage by the due date, or if any portion of the payment is received by Sage in funds that are not immediately available, then a late payment penalty may be assessed. Charges greater than \$50.00 left unpaid after the due date are subject to a late payment charge of \$6.00. The late payment penalty shall apply to all customers.

(MT)(CR)

Material appearing on this page was previously located on Page 15.

SECTION 2 - RULES AND REGULATIONS**2.8. Billing and Payment Procedures (cont'd)**

D. Sage sets forth the following on all residential bills:

1. the number of access lines for which charges are stated
2. the beginning or ending dates of the billing period
3. the date the bill becomes delinquent if not paid on time
4. penalty fees and advanced payments
5. the unpaid balance, if any
6. the amount for basic service or the packaged rate if basic local service is bundled with other services in a package;
7. an itemization of the amount due for all other regulated or nonregulated services including the date and duration (in minutes or seconds) of each toll call if such service is provided as an individual service
8. the amount due for all regulated or nonregulated services offered at a packaged rate and an itemization of each service included in the package
9. an itemization of the amount due for taxes, franchise fees, Relay Missouri surcharge, 911 surcharges (if applicable) and other surcharges as may be necessary and appropriate.
10. the total amount due
11. if applicable, the amount of a deposit and interest accrued on a deposit which has been credited to the charges stated
12. a toll free number where inquiries and/or dispute resolutions may be made for each company with charges appearing on a customer's bill
13. any other credits and charges applied to the account during the current billing period

E. During the first billing period in which a customer receives service, Sage provides each customer an insert or other written notice which contains an itemized account of the charges for the equipment and service for which the customer has contracted.

F. The amount of any deposit held by the company and the interest accrual rate shall be stated on the first bill for which a customer received service and on the last bill for which the customer received service.

- 2.8.2 The Customer is responsible for the payment of all charges for facilities and services furnished by Sage to the Customer and to all Users authorized by the Customer, regardless of whether those services are used by the Customer itself or are resold to or shared with other persons. (CT)
- 2.8.3 For billing of monthly charges, service is considered to be established upon the day in which Sage notifies the Customer of installation and testing of the Customer's services. (CT)
- 2.8.4 Usage charges will be billed monthly in arrears. Customer will be billed for all usage accrued beginning immediately upon access to the service. Customers will be billed for usage occurring during their specific 30-day billing cycle, which for purposes of computing charges shall be considered a month. The rates charged to a Customer will be the rates in effect on the first day of the Customer's billing cycle. (CT)
- 2.8.5 Monthly charges for all access service components, provided hereunder, are billed in advance of service and reflect the rates in effect as of the date of the invoice. A Customer's first invoice may contain charges from previous periods for service provided from the date of installation through the current invoice period. (CT)

Issued: March 17, 2009

Effective: April 16, 2009

CANCELLED
April 6, 2012
Missouri Public
Service Commission
JC-2012-0419

Issued By:
Robert W. McCausland
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Filed
Missouri Public
Service Commission
JC-2009-0659
MO10904

SECTION 2 - RULES AND REGULATIONS2.8. Billing and Payment Procedures (cont'd)

- D. Sage sets forth the following on all residential bills: (CT)
1. the number of access lines for which charges are stated
 2. the beginning or ending dates of the billing period
 3. the date the bill becomes delinquent if not paid on time
 4. penalty fees and advanced payments
 5. the unpaid balance, if any
 6. the amount for basic service or the packaged rate if basic local service is bundled with other services in a package; (CT)
(CT)
 7. an itemization of the amount due for all other regulated or nonregulated services including the date and duration (in minutes or seconds) of each toll call if such service is provided as an individual service
 8. the amount due for all regulated or nonregulated services offered at a packaged rate and an itemization of each service included in the package
 9. an itemization of the amount due for taxes, franchise fees, Relay Missouri surcharge, 911 surcharges (if applicable) and other surcharges as may be necessary and appropriate.
 10. the total amount due
 11. if applicable, the amount of a deposit and interest accrued on a deposit which has been credited to the charges stated
 12. a toll free number where inquiries and/or dispute resolutions may be made for each company with charges appearing on a customer's bill
 13. any other credits and charges applied to the account during the current billing period
- E. During the first billing period in which a customer receives service, Sage provides each customer an insert or other written notice which contains an itemized account of the charges for the equipment and service for which the customer has contracted.
- F. The amount of any deposit held by the company and the interest accrual rate shall be stated on the first bill for which a customer received service and on the last bill for which the customer received service.
- 2.8.1. The Customer is responsible for the payment of all charges for facilities and services furnished by Sage to the Customer and to all Users authorized by the Customer, regardless of whether those services are used by the Customer itself or are resold to or shared with other persons.
- 2.8.2. For billing of monthly charges, service is considered to be established upon the day in which Sage notifies the Customer of installation and testing of the Customer's services.
- 2.8.3. Usage charges will be billed monthly in arrears. Customer will be billed for all usage accrued beginning immediately upon access to the service. Customers will be billed for usage occurring during their specific 30-day billing cycle, which for purposes of computing charges shall be considered a month. The rates charged to a Customer will be the rates in effect on the first day of the Customer's billing cycle.
- 2.8.4. Monthly charges for all access service components, provided hereunder, are billed in advance of service and reflect the rates in effect as of the date of the invoice. A Customer's first invoice may contain charges from previous periods for service provided from the date of installation through the current invoice period.

Issued: June 13, 2008

Effective: July 13, 2008

Cancelled
April 17, 2009
Missouri Public
Service Commission
JC-2009-0659

Issued By:
Robert W. McCausland
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805 Central Expressway South, Suite 100
Allen, Texas 75013-2789

FILED
Missouri Public
Service Commission MOI0807

SECTION 2 - RULES AND REGULATIONS2.8. Billing and Payment Procedures (cont'd)

E. Sage sets forth the following on all bills:

1. the number of access lines for which charges are stated
2. the beginning or ending dates of the billing period
3. the date the bill becomes delinquent if not paid on time
4. penalty fees and advanced payments
5. the unpaid balance, if any
6. the amount for basic service
7. an itemization of the amount due for all other regulated or nonregulated services including the date and duration (in minutes or seconds) of each toll call if such service is provided as an individual service
8. the amount due for all regulated or nonregulated services offered at a packaged rate and an itemization of each service included in the package
9. an itemization of the amount due for taxes, franchise fees, Relay Missouri surcharge, 911 surcharges (if applicable) and other surcharges as may be necessary and appropriate.
10. the total amount due
11. if applicable, the amount of a deposit and interest accrued on a deposit which has been credited to the charges stated
12. a toll free number where inquiries and/or dispute resolutions may be made for each company with charges appearing on a customer's bill
13. any other credits and charges applied to the account during the current billing period

F. During the first billing period in which a customer receives service, Sage provides each customer an insert or other written notice which contains an itemized account of the charges for the equipment and service for which the customer has contracted.

G. The amount of any deposit held by the company and the interest accrual rate shall be stated on the first bill for which a customer received service and on the last bill for which the customer received service.

- 2.8.1. The Customer is responsible for the payment of all charges for facilities and services furnished by Sage to the Customer and to all Users authorized by the Customer, regardless of whether those services are used by the Customer itself or are resold to or shared with other persons.
- 2.8.2. For billing of monthly charges, service is considered to be established upon the day in which Sage notifies the Customer of installation and testing of the Customer's services.
- 2.8.3. Usage charges will be billed monthly in arrears. Customer will be billed for all usage accrued beginning immediately upon access to the service. Customers will be billed for usage occurring during their specific 30-day billing cycle, which for purposes of computing charges shall be considered a month. The rates charged to a Customer will be the rates in effect on the first day of the Customer's billing cycle.
- 2.8.4. Monthly charges for all access service components, provided hereunder, are billed in advance of service and reflect the rates in effect as of the date of the invoice. A Customer's first invoice may contain charges from previous periods for service provided from the date of installation through the current invoice period.

Issued: January 10, 2002

Effective: February 9, 2002

Issued By:

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Filed

Missouri Public
Service Commission

CANCELLED
July 13, 2008
Missouri Public
Service Commission

SECTION 2 - RULES AND REGULATIONS2.8. Billing and Payment Procedures (cont'd)

- 2.8.6 Bills are due and payable as specified on the bill. Bills may be paid by mail or in person at the business office of Sage or an agency authorized to receive such payment. All charges for service are payable only in United States currency. Payment may be made by cash, check, money order, cashier's check, or certain major credit cards. Customer payments are considered prompt when received by Sage or its agent by the due date on the bill. Amounts not paid within twenty-one (21) days after the mail date of invoice will be considered past due. In the event that a postmark on a customer's payment received after the due date is not discernible, a three day mailing period will be presumed. If the last calendar day for remittance falls on a Sunday, legal holiday, or other day when the offices of Sage are not open to the general public, the final payment date shall be extended through the next business day. If Sage becomes concerned at any time about the ability of a Customer to pay its bills, Sage may require that the Customer pay its bills and make such payments in cash or the equivalent of cash. (CT)
- 2.8.7 Any disputed charge may be brought to Sage's attention by verbal or written notification. In the case of a billing dispute between the Customer and Sage that cannot be settled to their mutual satisfaction, the undisputed portion and subsequent bills must be paid on a timely basis, or the service may be subject to disconnection. The Customer may request an in-depth investigation into the disputed amount and a review by a Sage manager. During the period that the disputed amount is under investigation, Sage shall not pursue any collection procedures or assess late fees with regard to the disputed amount. The Customer shall be required to pay the undisputed part of the bill, and if not paid, Sage may discontinue service. In the event the dispute is not resolved, Sage shall inform the customer that the customer has the option to pursue the matter with the Public Utility Commission. (CT)
- 2.8.8 The Customer is responsible to pay Sage for all toll calls or other third party charges resulting from the origination of calls to points outside the local exchange and for charges or calls billed to the Customer's number. (CT)
- 2.8.9 Sage may assess up to a twenty-five dollar (\$25) charge for each returned check or credit card chargeback. The Company may refuse to honor any Customer's personal check, draft, or other instrument if, in the preceding twelve (12) months, the Customer had twice submitted payments through the use of personal checks, drafts, or other instruments that were subsequently dishonored. Exceptions shall be made when the payment(s) had been dishonored due to bank error. (CT)
- 2.8.10 If service is suspended/disconnected by Sage in accordance with the provisions of the Tariff and later restored, restoration of service will be subject to all applicable installation charges if service was disconnected, or a reconnect fee if service was suspended. In addition to the installation charges, the customer will be required to pay all charges due, including the charges for the period of denial. (CT)
- 2.8.11 When a customer is unable to pay a charge in full when due, Sage shall permit a residential customer to enter into an initial settlement agreement under which the charge may be paid as mutually agreed by both Sage and the customer. A copy of the settlement agreement shall be delivered or mailed to the customer upon request by the customer. Settlement agreements are only set up at the request of the customer. Settlement agreements are intended to function as a short-term solution and will be reviewed and approved on an individual case basis. (CT)

Issued: March 17, 2009

Effective: April 16, 2009

CANCELLED
April 6, 2012
Missouri Public
Service Commission
JC-2012-0419

Issued By:
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Filed
Missouri Public
Service Commission
JC-2009-0659

MO10904

SECTION 2 - RULES AND REGULATIONS2.8. Billing and Payment Procedures (cont'd)

- 2.8.5. Bills are due and payable as specified on the bill. Bills may be paid by mail or in person at the business office of Sage or an agency authorized to receive such payment. All charges for service are payable only in United States currency. Payment may be made by cash, check, money order, cashier's check, or certain major credit cards. Customer payments are considered prompt when received by Sage or its agent by the due date on the bill. Amounts not paid within twenty-one (21) days after the mail date of invoice will be considered past due. In the event that a postmark on a customer's payment received after the due date is not discernible, a three day mailing period will be presumed. If the last calendar day for remittance falls on a Sunday, legal holiday, or other day when the offices of Sage are not open to the general public, the final payment date shall be extended through the next business day. If Sage becomes concerned at any time about the ability of a Customer to pay its bills, Sage may require that the Customer pay its bills and make such payments in cash or the equivalent of cash.
- 2.8.6. Any disputed charge may be brought to Sage's attention by verbal or written notification. In the case of a billing dispute between the Customer and Sage that cannot be settled to their mutual satisfaction, the undisputed portion and subsequent bills must be paid on a timely basis, or the service may be subject to disconnection. The Customer may request an in-depth investigation into the disputed amount and a review by a Sage manager. During the period that the disputed amount is under investigation, Sage shall not pursue any collection procedures or assess late fees with regard to the disputed amount. The Customer shall be required to pay the undisputed part of the bill, and if not paid, Sage may discontinue service. In the event the dispute is not resolved, Sage shall inform the customer that the customer has the option to pursue the matter with the Public Utility Commission.
- 2.8.7. The Customer is responsible to pay Sage for all toll calls or other third party charges resulting from the origination of calls to points outside the local exchange and for charges or calls billed to the Customer's number.
- 2.8.8. Sage may assess up to a twenty-five dollar (\$25) charge for each returned check or credit card chargeback. The Company may refuse to honor any Customer's personal check, draft, or other instrument if, in the preceding twelve (12) months, the Customer had twice submitted payments through the use of personal checks, drafts, or other instruments that were subsequently dishonored. Exceptions shall be made when the payment(s) had been dishonored due to bank error.
- 2.8.9. If service is suspended/disconnected by Sage in accordance with the provisions of the Tariff and later restored, restoration of service will be subject to all applicable installation charges if service was disconnected, or a reconnect fee if service was suspended. In addition to the installation charges, the customer will be required to pay all charges due, including the charges for the period of denial.
- 2.8.10. When a customer is unable to pay a charge in full when due, Sage shall permit a residential customer to enter into an initial settlement agreement under which the charge may be paid as mutually agreed by both Sage and the customer. A copy of the settlement agreement shall be delivered or mailed to the customer upon request by the customer. Settlement agreements are only set up at the request of the customer. Settlement agreements are intended to function as a short-term solution and will be reviewed and approved on an individual case basis. (CT)

Issued: June 13, 2008

Effective: July 13, 2008

Cancelled
April 17, 2009
Missouri Public
Service Commission
JC-2009-0659

Issued By:
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Allen, Texas 75013-2789

FILED
Missouri Public
Service Commission MOI0807

SECTION 2 - RULES AND REGULATIONS

2.8. Billing and Payment Procedures (cont'd)

- 2.8.5. Bills are due and payable as specified on the bill. Bills may be paid by mail or in person at the business office of Sage or an agency authorized to receive such payment. All charges for service are payable only in United States currency. Payment may be made by cash, check, money order, cashier's check, or certain major credit cards. Customer payments are considered prompt when received by Sage or its agent by the due date on the bill. Amounts not paid within twenty-one (21) days after the mail date of invoice will be considered past due. In the event that a postmark on a customer's payment received after the due date is not discernible, a three day mailing period will be presumed. If the last calendar day for remittance falls on a Sunday, legal holiday, or other day when the offices of Sage are not open to the general public, the final payment date shall be extended through the next business day. If Sage becomes concerned at any time about the ability of a Customer to pay its bills, Sage may require that the Customer pay its bills and make such payments in cash or the equivalent of cash.
- 2.8.6. Any disputed charge may be brought to Sage's attention by verbal or written notification. In the case of a billing dispute between the Customer and Sage that cannot be settled to their mutual satisfaction, the undisputed portion and subsequent bills must be paid on a timely basis, or the service may be subject to disconnection. The Customer may request an in-depth investigation into the disputed amount and a review by a Sage manager. During the period that the disputed amount is under investigation, Sage shall not pursue any collection procedures or assess late fees with regard to the disputed amount. The Customer shall be required to pay the undisputed part of the bill, and if not paid, Sage may discontinue service. In the event the dispute is not resolved, Sage shall inform the customer that the customer has the option to pursue the matter with the Public Utility Commission.
- 2.8.7. The Customer is responsible to pay Sage for all toll calls or other third party charges resulting from the origination of calls to points outside the local exchange and for charges or calls billed to the Customer's number.
- 2.8.8. Sage may assess up to a twenty-five dollar (\$25) charge for each returned check or credit card chargeback. The Company may refuse to honor any Customer's personal check, draft, or other instrument if, in the preceding twelve (12) months, the Customer had twice submitted payments through the use of personal checks, drafts, or other instruments that were subsequently dishonored. Exceptions shall be made when the payment(s) had been dishonored due to bank error.
- 2.8.9. If service is suspended/disconnected by Sage in accordance with the provisions of the Tariff and later restored, restoration of service will be subject to all applicable installation charges if service was disconnected, or a reconnect fee if service was suspended. In addition to the installation charges, the customer will be required to pay all charges due, including the charges for the period of denial.
- 2.8.10. When a customer is unable to pay a charge in full when due, Sage shall permit the customer to enter into an initial settlement agreement under which the charge may be paid as mutually agreed by both Sage and the customer. A copy of the settlement agreement shall be delivered or mailed to the customer upon request by the customer. Settlement agreements are only set up at the request of the customer. Settlement agreements are intended to function as a short-term solution and will be reviewed and approved on an individual case basis.

(AT)
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(AT)

Issued: October 17, 2007

Effective: November 16, 2007

Issued By:
Robert W. McCausland
Vice President and Secretary
Sage Telecom, Inc.

805 Central Expressway South, Suite 100
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CANCELLED
July 13, 2008
Missouri Public
Service Commission

FILED
Missouri Public
Service Commission MO10709

SECTION 2 - RULES AND REGULATIONS

2.8. Billing and Payment Procedures (cont'd)

2.8.5. Bills are due and payable as specified on the bill. Bills may be paid by mail or in person at the business office of Sage or an agency authorized to receive such payment. All charges for service are payable only in United States currency. Payment may be made by cash, check, money order, cashier's check, or certain major credit cards. Customer payments are considered prompt when received by Sage or its agent by the due date on the bill. Amounts not paid within twenty-one (21) days after the mail date of invoice will be considered past due. In the event that a postmark on a customer's payment received after the due date is not discernible, a three day mailing period will be presumed. If the last calendar day for remittance falls on a Sunday, legal holiday, or other day when the offices of Sage are not open to the general public, the final payment date shall be extended through the next business day. If Sage becomes concerned at any time about the ability of a Customer to pay its bills, Sage may require that the Customer pay its bills and make such payments in cash or the equivalent of cash.

2.8.6. Any disputed charge may be brought to Sage's attention by verbal or written notification. In the case of a billing dispute between the Customer and Sage that cannot be settled to their mutual satisfaction, the undisputed portion and subsequent bills must be paid on a timely basis, or the service may be subject to disconnection. The Customer may request an in-depth investigation into the disputed amount and a review by a Sage manager. During the period that the disputed amount is under investigation, Sage shall not pursue any collection procedures or assess late fees with regard to the disputed amount. The Customer shall be required to pay the undisputed part of the bill, and if not paid, Sage may discontinue service. In the event the dispute is not resolved, Sage shall inform the customer that the customer has the option to pursue the matter with the Public Utility Commission.

2.8.7. The Customer is responsible to pay Sage for all toll calls or other third party charges resulting from the origination of calls to points outside the local exchange and for charges or calls billed to the Customer's number.

2.8.8. Sage may assess up to a twenty-five dollar (\$25) charge for each returned check or credit card chargeback.

2.8.9. If service is suspended/disconnected by Sage in accordance with the provisions of the Tariff and later restored, restoration of service will be subject to all applicable installation charges if service was disconnected, or a reconnect fee if service was suspended. In addition to the installation charges, the customer will be required to pay all charges due, including the charges for the period of denial.

(AT)
(AT)

2.8.10. When a customer is unable to pay a charge in full when due, Sage shall permit the customer to enter into an initial settlement agreement under which the charge may be paid as mutually agreed by both Sage and the customer. A copy of the settlement agreement shall be delivered or mailed to the customer upon request by the customer. Settlement agreements are only set up at the request of the customer. Settlement agreements are intended to function as a short-term solution and will be reviewed and approved on an individual case basis.

SECTION 2 - RULES AND REGULATIONS

REC'D JAN 10 2002

2.8. Billing and Payment Procedures (cont'd)

- 2.8.5. Bills are due and payable as specified on the bill. Bills may be paid by mail or in person at the business office of Sage or an agency authorized to receive such payment. All charges for service are payable only in United States currency. Payment may be made by cash, check, money order, cashier's check, or certain major credit cards. Customer payments are considered prompt when received by Sage or its agent by the due date on the bill. Amounts not paid within twenty-one (21) days after the mail date of invoice will be considered past due. In the event that a postmark on a customer's payment received after the due date is not discernible, a three day mailing period will be presumed. If the last calendar day for remittance falls on a Sunday, legal holiday, or other day when the offices of Sage are not open to the general public, the final payment date shall be extended through the next business day. If Sage becomes concerned at any time about the ability of a Customer to pay its bills, Sage may require that the Customer pay its bills and make such payments in cash or the equivalent of cash.
- 2.8.6. Any disputed charge may be brought to Sage's attention by verbal or written notification. In the case of a billing dispute between the Customer and Sage that cannot be settled to their mutual satisfaction, the undisputed portion and subsequent bills must be paid on a timely basis, or the service may be subject to disconnection. The Customer may request an in-depth investigation into the disputed amount and a review by a Sage manager. During the period that the disputed amount is under investigation, Sage shall not pursue any collection procedures or assess late fees with regard to the disputed amount. The Customer shall be required to pay the undisputed part of the bill, and if not paid, Sage may discontinue service. In the event the dispute is not resolved, Sage shall inform the customer that the customer has the option to pursue the matter with the Public Utility Commission.
- 2.8.7. The Customer is responsible to pay Sage for all toll calls or other third party charges resulting from the origination of calls to points outside the local exchange and for charges or calls billed to the Customer's number.
- 2.8.8. Sage may assess up to a twenty-five dollar (\$25) charge for each returned check or credit card chargeback.
- 2.8.9. If service is suspended/disconnected by Sage in accordance with the provisions of the Tariff and later restored, restoration of service will be subject to all applicable installation charges if service was disconnected, or a reconnect fee if service was suspended.
- 2.8.10. When a customer is unable to pay a charge in full when due, Sage shall permit the customer to enter into an initial settlement agreement under which the charge may be paid as mutually agreed by both Sage and the customer. A copy of the settlement agreement shall be delivered or mailed to the customer upon request by the customer. Settlement agreements are only set up at the request of the customer. Settlement agreements are intended to function as a short-term solution and will be reviewed and approved on an individual case basis.

CANCELLED

Missouri Public

JAN 28 2005
By *JSRS 17*
Public Service Commission
MISSOURI

FILED FEB 09 2002
02 - 029
Service Commission

Issued: January 10, 2002

Effective: February 9, 2002

Issued By:
James E. Kennedy
Vice President, Business Development
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SECTION 2 - RULES AND REGULATIONS

2.8. Billing and Payment Procedures (cont'd)

2.8.12 Multi-Account, Multi-Brand and Multi-Affiliate Credit and Collections Practices

(AT)

The Company may collect on behalf of itself and/or its affiliates or brands in one or more transactions as permitted by law. In an effort to satisfy any outstanding account balance(s) of the Customer for previously-billed products or services, the Company apply any credit balances of the Customer from one of the Customer's existing or previous accounts to another of the same Customer's existing or previous accounts and the Company may apply any credit balances of the Customer from one Company affiliate or brand to another. In all such instances, the Customer shall remain responsible for any remaining unsatisfied balances, for any fees or taxes, and for any additional balances incurred.

(AT)

Issued: March 17, 2009

Effective: April 16, 2009

CANCELLED
April 6, 2012
Missouri Public
Service Commission
JC-2012-0419

Issued By:
Robert W. McCausland
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Filed
Missouri Public
Service Commission
JC-2009-0659
MO10904

SECTION 2 - RULES AND REGULATIONS**2.9. Interruption of Service**

2.9.1. Credit allowance for the interruption of service that is not due to Sage's testing or adjusting, negligence of the Customer or to the failure of channels or equipment provided by the Customer, are subject to the general liability provisions set forth herein. It shall be the obligation of the Customer to notify Sage immediately of any interruption in service for which a credit allowance is desired. Before giving such notice, the Customer or end-user shall ascertain that the trouble is not being caused by any action or omission by the Customer within his or her control, or is not in wiring or equipment, if any, furnished by the Customer and connected to Sage's facilities.

An adjustment or refund shall be made:

1. Automatically, if the service interruption lasts for more than forty-eight (48) hours after being reported to the company and the adjustment or refund exceeds \$1.00 in amount; and

2. Upon subscriber oral or written request, if the service interruption lasts twenty-four (24) to forty-eight (48) hours after being reported to the company and the adjustment or refund exceeds \$1.00 in amount.

2.9.2. For purposes of credit computation, every month shall be considered to have 720 hours.

2.9.3. The Customer shall be credited for an interruption at the rate of 1/720th of the monthly charge for the facilities affected for each hour or major fraction thereof that the interruption continues.

Credit Formula:

$$\text{Credit} = \frac{A}{720} \times B$$

"A" - outage time in hours

"B" - total monthly charge for affected facility

2.9.4. If written notice of a dispute as to charges is not received by the Company within 180 days of the date a bill is issued, such charges shall be deemed to be correct and binding on the Customer.

2.10. Restoration of Service

The use and restoration of service shall be in accordance with the priority system specified in part 64, Subpart D of the Rules and Regulations of the Federal Communications Commission.

2.11. Disconnection of Service by Customer

2.11.1. By giving notice, Customer may disconnect service at any time following its minimum service requirement(s).

2.11.2. The Customer will be responsible for all charges until the disconnect is effected. For non-usage sensitive charges, Customer will be liable for the entire monthly recurring charge during the month Customer's service terminates. If the Customer disconnects service prior to the end of a term plan, the termination liabilities associated with the term plan will apply. (CT)

2.11.3. If a customer purchases Sage's bundled offering and subsequently disconnects Sage's local service and purchases local service from a different carrier, the customer can contact Sage to obtain the proper PIC code for the third-party provider of long-distance services.

SECTION 2 - RULES AND REGULATIONS

2.9. **Interruption of Service**

2.9.1. Credit allowance for the interruption of service that is not due to Sage's testing or adjusting, negligence of the Customer or to the failure of channels or equipment provided by the Customer, are subject to the general liability provisions set forth herein. It shall be the obligation of the Customer to notify Sage immediately of any interruption in service for which a credit allowance is desired. Before giving such notice, the Customer or end-user shall ascertain that the trouble is not being caused by any action or omission by the Customer within his or her control, or is not in wiring or equipment, if any, furnished by the Customer and connected to Sage's facilities.

An adjustment or refund shall be made:

- 1. Automatically, if the service interruption lasts for more than forty-eight (48) hours after being reported to the company and the adjustment or refund exceeds \$1.00 in amount; and
- 2. Upon subscriber oral or written request, if the service interruption lasts twenty-four (24) to forty-eight (48) hours after being reported to the company and the adjustment or refund exceeds \$1.00 in amount. (CT)

2.9.2. For purposes of credit computation, every month shall be considered to have 720 hours.

2.9.3. The Customer shall be credited for an interruption at the rate of 1/720th of the monthly charge for the facilities affected for each hour or major fraction thereof that the interruption continues.

Credit Formula:

$$\text{Credit} = \frac{A}{720} \times B$$

- "A" - outage time in hours
- "B" - total monthly charge for affected facility

2.9.4. If written notice of a dispute as to charges is not received by the Company within 180 days of the date a bill is issued, such charges shall be deemed to be correct and binding on the Customer.

2.10. **Restoration of Service**

The use and restoration of service shall be in accordance with the priority system specified in part 64, Subpart D of the Rules and Regulations of the Federal Communications Commission.

2.11. **Disconnection of Service by Customer**

- 2.11.1. By giving notice, Customer may disconnect service at any time following its minimum service requirement(s).
- 2.11.2. The Customer will be responsible for all charges until the disconnect is effected. For nonusage sensitive charges, Customer will be liable for the entire monthly recurring charge during the month Customer's service terminates. If the Customer disconnects service prior to the end of a term plan, the termination liabilities associated with the term plan will apply.
- 2.11.3. If a customer purchases Sage's bundled offering and subsequently disconnects Sage's local service and purchases local service from a different carrier, the customer can contact Sage to obtain the proper PIC code for the third-party provider of long-distance services.

SECTION 2 - RULES AND REGULATIONS

2.9. Interruption of Service

2.9.1. Credit allowance for the interruption of service that is not due to Sage's testing or adjusting, negligence of the Customer or to the failure of channels or equipment provided by the Customer, are subject to the general liability provisions set forth herein. It shall be the obligation of the Customer to notify Sage immediately of any interruption in service for which a credit allowance is desired. Before giving such notice, the Customer or end-user shall ascertain that the trouble is not being caused by any action or omission by the Customer within his or her control, or is not in wiring or equipment, if any, furnished by the Customer and connected to Sage's facilities.

An adjustment or refund shall be made:

1. Automatically, if the service interruption lasts for more than forty-eight (48) hours after being reported to the company and the adjustment or refund exceeds \$1.00 in amount; and
2. Upon subscriber oral or written request, if the service interruption lasts twenty-four (24) to forty-eight (48) hours after being reported to the company and the adjustment or refund exceeds \$1.00 in amount.

2.9.2. For purposes of credit computation, every month shall be considered to have 720 hours.

2.9.3. The Customer shall be credited for an interruption at the rate of 1/720th of the monthly charge for the facilities affected for each hour or major fraction thereof that the interruption continues.

Credit Formula:

$$\text{Credit} = \frac{A}{720} \times B$$

- "A" - outage time in hours
"B" - total monthly charge for affected facility

2.9.4. If written notice of a dispute as to charges is not received by the Company within 180 days of the date a bill is issued, such charges shall be deemed to be correct and binding on the Customer.

2.10. Restoration of Service

The use and restoration of service shall be in accordance with the priority system specified in part 64, Subpart D of the Rules and Regulations of the Federal Communications Commission.

2.11. Disconnection of Service by Customer

2.11.1. By giving notice, Customer may disconnect service at any time following its minimum service requirement(s).

2.11.2. The Customer will be responsible for all charges until the disconnect is effected. For nonusage sensitive charges, Customer will be liable for the entire monthly recurring charge during the month Customer's service terminates. If the Customer disconnects service prior to the end of a term plan, the termination liabilities associated with the term plan will apply.

2.11.3. If a customer purchases Sage's bundled offering and subsequently disconnects Sage's local service and purchases (AT) local service from a different carrier, the customer can contact Sage to obtain the proper PIC code for the third-party provider of long-distance services.

Issued: May 16, 2003

Effective: June 16, 2003

Issued By:

Gary P. Nuttall

Vice President, Chief Technical Officer

Sage Telecom, Inc.

805 Central Expressway South, Suite 100

Allen, Texas 75013-2789

Filed

Missouri Public
Service Commission

CANCELLED
July 13, 2008
Missouri Public
Service Commission

SECTION 2 - RULES AND REGULATIONS

REC'D JAN 10 2002

2.9. Interruption of Service

2.9.1. Credit allowance for the interruption of service that is not due to Sage's testing or adjusting, negligence of the Customer or to the failure of channels or equipment provided by the Customer, are subject to the general liability provisions set forth herein. It shall be the obligation of the Customer to notify Sage immediately of any interruption in service for which a credit allowance is desired. Before giving such notice, the Customer or end-user shall ascertain that the trouble is not being caused by any action or omission by the Customer within his or her control, or is not in wiring or equipment, if any, furnished by the Customer and connected to Sage's facilities.

Service Commission

An adjustment or refund shall be made:

1. Automatically, if the service interruption lasts for more than forty-eight (48) hours after being reported to the company and the adjustment or refund exceeds \$1.00 in amount; and
2. Upon subscriber oral or written request, if the service interruption lasts twenty-four (24) to forty-eight (48) hours after being reported to the company and the adjustment or refund exceeds \$1.00 in amount.

2.9.2. For purposes of credit computation, every month shall be considered to have 720 hours.

2.9.3. The Customer shall be credited for an interruption at the rate of 1/720th of the monthly charge for the facilities affected for each hour or major fraction thereof that the interruption continues.

Credit Formula:

$$\text{Credit} = \frac{A}{720} \times B$$

- "A" - outage time in hours
- "B" - total monthly charge for affected facility

CANCELLED

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Missouri Public Service Commission
MISSOURI

2.9.4. If written notice of a dispute as to charges is not received by the Company within 180 days of the date a bill is issued, such charges shall be deemed to be correct and binding on the Customer.

2.10. Restoration of Service

The use and restoration of service shall be in accordance with the priority system specified in part 64, Subpart D of the Rules and Regulations of the Federal Communications Commission.

2.11. Disconnection of Service by Customer

2.11.1. By giving notice, Customer may disconnect service at any time following its minimum service requirement(s).

2.11.2. The Customer will be responsible for all charges until the disconnect is effected. For nonusage sensitive charges, Customer will be liable for the entire monthly recurring charge during the month Customer's service terminates. If the Customer disconnects service prior to the end of a term plan, the termination liabilities associated with the term plan will apply.

Issued: January 10, 2002

Effective: February 9, 2002

Issued By:
James E. Kennedy
Vice President, Business Development
Sage Telecom, Inc.
805 Central Expressway South, Suite 100
Allen, Texas 75013-2789

Missouri Public

FILED FEB 09 2002
02-029

Service Commission

SECTION 2 - RULES AND REGULATIONS

2.12. **Cancellation for Cause**

2.12.1 The Company may discontinue service or cancel an application for service, pursuant to applicable Commission rules, without incurring any liability for any of the following reasons:

- A. Nonpayment of an undisputed delinquent account. Service will not be suspended or discontinued for nonpayment of a delinquent charge until Sage has notified the customer in writing at least ten days in advance of the suspension or discontinuance. Additionally, Sage will make reasonable efforts to contact the customer at least 24 hours in advance prior to suspending or disconnecting service.
- B. Unauthorized use of telephone utility equipment in a manner which creates an unsafe condition or creates the possibility of damage or destruction to such equipment.
- C. Refusal after reasonable notice to permit inspection, maintenance, or replacement of telephone utility equipment.
- D. Misrepresentation of identity in obtaining telephone utility service.
- E. Failure to post a required deposit or guarantee.
- F. Failure to comply with terms of a settlement agreement.
- G. As provided by state or federal law.

2.12.2 Service may be discontinued during normal business hours on or after the date specified in the notice of discontinuance. Service shall not be discontinued on a day when the offices of the Company are not available to facilitate reconnection of service or on a day immediately preceding such a day.

2.12.3 Service may not be discontinued by Sage for failure to pay charges not subject to the Missouri Public Service Commission's jurisdiction unless specifically authorized in Sage's tariffs approved by the Commission.

2.12.4 Customers shall have a minimum of 21 days from the rendition of a bill to pay the charges stated.

2.12.5 Service shall not be discontinued unless written notice by first-class mail is sent or delivered to the customer at least 10 days prior to the date of the proposed discontinuance.

2.12.6 At least 24 hours preceding a discontinuance, Sage shall make reasonable efforts to contact the customer to advise them of the proposed discontinuance and what steps must be taken to avoid it.

2.12.7 Sage Notices of Discontinuance shall contain the following information:

- A. the name and address and the telephone number of the customer
- B. a statement of the reason for the proposed discontinuance and the cost to the customer for reconnection
- C. the date after which service will be discontinued unless appropriate action is taken
- D. how a customer may avoid the discontinuance
- E. a residential customer's right to enter into a settlement agreement if the claim is for a charge not in dispute and the customer is unable to pay the charge in full (CT)
- F. the telephone number where the customer may make an inquiry

SECTION 2 - RULES AND REGULATIONS

2.12. **Cancellation for Cause**

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- A. Nonpayment of an undisputed delinquent account. Service will not be suspended or discontinued for nonpayment of a delinquent charge until Sage has notified the customer in writing at least ten days in advance of the suspension or discontinuance. Additionally, Sage will make reasonable efforts to contact the customer at least 24 hours in advance prior to suspending or disconnecting service.
 - B. Unauthorized use of telephone utility equipment in a manner which creates an unsafe condition or creates the possibility of damage or destruction to such equipment.
 - C. Refusal after reasonable notice to permit inspection, maintenance, or replacement of telephone utility equipment.
 - D. Misrepresentation of identity in obtaining telephone utility service.
 - E. Failure to post a required deposit or guarantee.
 - F. Failure to comply with terms of a settlement agreement.
 - G. As provided by state or federal law.
- 2.12.2 Service may be discontinued during normal business hours on or after the date specified in the notice of discontinuance. Service shall not be discontinued on a day when the offices of the Company are not available to facilitate reconnection of service or on a day immediately preceding such a day.
- 2.12.3 Service may not be discontinued by Sage for failure to pay charges not subject to the Missouri Public Service Commission's jurisdiction unless specifically authorized in Sage's tariffs approved by the Commission.
- 2.12.4 Customers shall have a minimum of 21 days from the rendition of a bill to pay the charges stated.
- 2.12.5 Service shall not be discontinued unless written notice by first-class mail is sent or delivered to the customer at least 10 days prior to the date of the proposed discontinuance.
- 2.12.6 At least 24 hours preceding a discontinuance, Sage shall make reasonable efforts to contact the customer to advise them of the proposed discontinuance and what steps must be taken to avoid it.
- 2.12.7 Sage Notices of Discontinuance shall contain the following information:
- A. the name and address and the telephone number of the customer
 - B. a statement of the reason for the proposed discontinuance and the cost to the customer for reconnection
 - C. the date after which service will be discontinued unless appropriate action is taken
 - D. how a customer may avoid the discontinuance
 - E. the customer's right to enter into a settlement agreement if the claim is for a charge not in dispute and the customer is unable to pay the charge in full
 - F. the telephone number where the customer may make an inquiry

Issued: January 10, 2002

Effective: February 9, 2002

Issued By:

James E. Kennedy

Vice President, Business Development

Sage Telecom, Inc.

805 Central Expressway South, Suite 100

Allen, Texas 75013-2789

FiledMissouri Public
Service CommissionCANCELLED
July 13, 2008
Missouri Public
Service Commission

SECTION 2 - RULES AND REGULATIONS2.12. Cancellation for Cause (Cont'd)

2.12.7 (Cont'd.)

- G. a statement that this notice will not be effective if the charges involved are part of an unresolved dispute
H. for residential customers, a statement of the exception for medical emergency as follows:

Sage will postpone a discontinuance for at least 21 days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the service is provided and where such a person is under the care of a physician. Any person who alleges such an emergency shall, if requested, provide Sage with reasonable evidence of such necessity.

2.13 Notice and Communication

- 2.13.1. The Customer shall designate on the Application for Service an address to which Sage shall mail or deliver all notices and other communications, except that Sage may also designate a separate address to which Sage's bills for service shall be mailed.
- 2.13.2. Sage shall designate on the Application for Service an address to which the Customer shall mail or deliver all notices and other communications, except that Sage may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.
- 2.13.3. All notices or other communications required to be given pursuant to this Tariff shall be made in writing to Sage at 3300 E. Renner Road, Suite 350, Richardson, TX, 75082-2800 or by calling (214) 495-4700. Notices and other communications of either party, and all bills mailed by Sage, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communication or bill with the U. S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first. (CT)
- 2.13.4. Sage or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

SECTION 2 - RULES AND REGULATIONS

2.12. **Cancellation for Cause (Cont'd)**

2.12.7 (Cont'd.)

- G. a statement that this notice will not be effective if the charges involved are part of an unresolved dispute
- H. for residential customers, a statement of the exception for medical emergency as follows:

(CT)

Sage will postpone a discontinuance for at least 21 days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the service is provided and where such a person is under the care of a physician. Any person who alleges such an emergency shall, if requested, provide Sage with reasonable evidence of such necessity.

2.13. **Notice and Communication**

- 2.13.1. The Customer shall designate on the Application for Service an address to which Sage shall mail or deliver all notices and other communications, except that Sage may also designate a separate address to which Sage's bills for service shall be mailed.
- 2.13.2. Sage shall designate on the Application for Service an address to which the Customer shall mail or deliver all notices and other communications, except that Sage may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.
- 2.13.3. All notices or other communications required to be given pursuant to this Tariff shall be made in writing to Sage at 805 Central Expressway South, Suite 100, Allen, Texas 75013-2789 or by calling (214) 495-4700. Notices and other communications of either party, and all bills mailed by Sage, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communication or bill with the U. S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
- 2.13.4. Sage or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

SECTION 2 - RULES AND REGULATIONS2.12. **Cancellation for Cause (Cont'd)**

2.12.7 (Cont'd.)

- G. a statement that this notice will not be effective if the charges involved are part of an unresolved dispute
- H. a statement of the exception for medical emergency as follows:

Sage will postpone a discontinuance for at least 21 days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the service is provided and where such a person is under the care of a physician. Any person who alleges such an emergency shall, if requested, provide Sage with reasonable evidence of such necessity.

2.13. **Notice and Communication**

- 2.13.1. The Customer shall designate on the Application for Service an address to which Sage shall mail or deliver all notices and other communications, except that Sage may also designate a separate address to which Sage's bills for service shall be mailed.
- 2.13.2. Sage shall designate on the Application for Service an address to which the Customer shall mail or deliver all notices and other communications, except that Sage may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.
- 2.13.3. All notices or other communications required to be given pursuant to this Tariff shall be made in writing to Sage at 805 Central Expressway South, Suite 100, Allen, Texas 75013-2789 or by calling (214) 495-4700. Notices and other communications of either party, and all bills mailed by Sage, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communication or bill with the U. S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
- 2.13.4. Sage or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

Issued: January 10, 2002

Effective: February 9, 2002

Issued By:

James E. Kennedy
Vice President, Business Development
Sage Telecom, Inc.
805 Central Expressway South, Suite 100
Allen, Texas 75013-2789

FiledMissouri Public
Service Commission

CANCELLED
July 13, 2008
Missouri Public
Service Commission

SECTION 2 - RULES AND REGULATIONS**2.14. Taxes, Surcharges and Utility Fees**

Customer is responsible for the payment of all federal, state and local taxes, surcharges, utility fees, or other similar fees (*i.e.*, gross receipts tax, sales tax, municipal utilities tax, 911 surcharges or fees) that may be levied by a governing body or bodies in conjunction with or as a result of the service furnished under this Tariff. These charges will appear as separate line items on the Customer's bill and are not included in the rates contained in this Tariff. There shall be added to the Customer's bill for service, an additional charge equal to the pro rata share of any occupation, franchise, business, license, excise privilege or other similar charge or tax, now or hereafter imposed upon the gross receipts or revenue of Sage by any municipal taxing body or municipal authority whether by statute, ordinance, law or otherwise, and whether presently due or to hereafter become due. The charge applicable to each Customer will appear as a separate line item on the Customer's regular monthly bill and shall be determined on a basis equal to the tax levied by each municipal taxing body or municipal authority.

2.15. Customer Billing Inquiries

Any customer who has a question regarding his/her telephone bill may contact Sage toll free at (888) 449-4940, or at 3300 E. Renner Road, Suite 350, Richardson, TX, 75082-2800. (CT)

2.16 Missouri Universal Service Fund

- A. The Company will place, on each retail end-user customer's bill, a surcharge equal to the Missouri Universal Service Fund percentage assessment ordered by the Missouri Public Service Commission.
- B. The surcharge will appear as a separate line item detailed as "Missouri Universal Service Fund."
- C. The surcharge percentage will be applied to the total of each customer's charges for intrastate regulated telecommunications services that meet the definition of net jurisdictional revenues at 4 CSR 240-31.010(12).

SECTION 2 - RULES AND REGULATIONS**2.14. Taxes, Surcharges and Utility Fees**

Customer is responsible for the payment of all federal, state and local taxes, surcharges, utility fees, or other similar fees (*i.e.*, gross receipts tax, sales tax, municipal utilities tax, 911 surcharges or fees) that may be levied by a governing body or bodies in conjunction with or as a result of the service furnished under this Tariff. These charges will appear as separate line items on the Customer's bill and are not included in the rates contained in this Tariff. There shall be added to the Customer's bill for service, an additional charge equal to the pro rata share of any occupation, franchise, business, license, excise privilege or other similar charge or tax, now or hereafter imposed upon the gross receipts or revenue of Sage by any municipal taxing body or municipal authority whether by statute, ordinance, law or otherwise, and whether presently due or to hereafter become due. The charge applicable to each Customer will appear as a separate line item on the Customer's regular monthly bill and shall be determined on a basis equal to the tax levied by each municipal taxing body or municipal authority.

2.15. Customer Billing Inquiries

Any customer who has a question regarding his/her telephone bill may contact Sage toll free at (888) 449-4940, or at 805 Central Expressway South, Suite 100, Allen, Texas 75013-2789.

2.16. Missouri Universal Service Fund

The Missouri Universal Service Fund has been established by the State of Missouri to help pay for keeping local phone rates affordable for low income customers. The amount of the surcharge will be consistent with the rate set by the Commission from time to time.

2.17. Statement of Company and Residential Customer Rights

A copy of the following Statement will be sent to all residential customers:

“Rights and Responsibilities of Missouri Residential Telephone Customer

This information is provided in accordance with the rules of the Missouri Public Service Commission and explains your rights and responsibilities as a residential telephone customer.

Your Telephone Bill

You will receive a telephone bill from us each month. Sage Telecom provides local and long distance service. Sage Telecom does not require a deposit for service. Payment in full is due within 21 days of the date of the bill. If we do not receive your payment within 21 days, your service is subject to suspension or disconnection. When paying by mail, be sure to allow enough time for your payment to reach us by the due date.

Payment Arrangements

Payments must be sent to Sage Telecom or made at one of our Agent locations. Payment for service may be made by credit card or check, or may be paid in cash at an authorized Agent location. If you are temporarily having difficulty paying your telephone bill, please call Sage Telecom immediately at 1-888-269-8741. By doing this, you may avoid having your phone service suspended or disconnected.

SECTION 2 - RULES AND REGULATIONS

2.17. Statement of Company and Residential Customer Rights

A copy of the following Statement will be sent to all residential customers:

Rights and Responsibilities of Missouri Residential Telephone Customer

(CT)

This information is provided in accordance with the rules of the Missouri Public Service Commission and explains your rights and responsibilities as a residential telephone customer.

Your Telephone Bill

You will receive a telephone bill from us each month. Sage Telecom provides local and long distance service. Sage Telecom does not require a deposit for service. Payment in full is due within 21 days of the date of the bill. If we do not receive your payment within 21 days, your service is subject to suspension or disconnection. When paying by mail, be sure to allow enough time for your payment to reach us by the due date.

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SECTION 2 - RULES AND REGULATIONS

2.17 **Statement of Company and Residential Customer Rights**

(MT)

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(MT)

Material appearing on this page was previously located on Page 21.

Issued: March 30, 2005

Effective: May 1, 2005

CANCELLED
March 1, 2012
Missouri Public
Service Commission
JC-2012-0364

Issued By:
Robert W. McCausland
Vice President, Regulatory Affairs
Sage Telecom, Inc.
805 Central Expressway South, Suite 100
Allen, Texas 75013-2789

Filed
Missouri Public
Service Commission
MO10503

SECTION 2 - RULES AND REGULATIONS**2.17 Statement of Company and Residential Customer Rights (cont'd)****Disconnection or Suspension of Telephone Service**

Your telephone service is subject to disconnection or suspension for any of the reasons listed below. If service is disconnected, a new telephone number will be assigned and you will be required to pay installation charges again. If service is suspended, your telephone number is reserved for 30 days and you will be charged a reconnect fee.

1. Nonpayment of an undisputed delinquent account. Your service will not be suspended or discontinued for nonpayment of a delinquent charge until Sage Telecom has notified you in writing at least ten days in advance of the suspension or discontinuance. Additionally, Sage Telecom will make reasonable efforts to contact you at least 24 hours in advance prior to suspending or disconnecting your telephone service.
2. Unauthorized use of telephone utility equipment in a manner which creates an unsafe condition or possibility of damage or destruction to such equipment.
3. Refusal after reasonable notice to permit inspection, maintenance, or replacement of telephone utility equipment.
4. Misrepresentation of identity in obtaining telephone utility service.
5. Failure to post a required deposit or guarantee.
6. Failure to comply with terms of a settlement agreement.
7. As provided by state or federal law.

Reconnection of Service

After local telephone service has been suspended or disconnected, Sage Telecom will restore your service when the reason for the suspension or disconnection has been remedied. Before restoring your service, the following will be required:

Payment for all undisputed amounts must be received by Sage Telecom or its authorized Agent.

1. Installation charges must be paid again if your service has been disconnected.
2. A reconnect fee must be paid if your service has been suspended.

Procedures for Handling Inquiries and Complaints

Telephone inquiries may be directed to Sage Telecom at 1-888-449-4940. Written inquiries may be directed to Sage Telecom, Inc., 3300 E. Renner Road, Suite 350, Richardson, TX, 75082-2800, Attn: Customer Care. (CT)

Filing a Complaint with the Missouri Public Service Commission

If Sage Telecom cannot resolve your complaint, you may call the Missouri Public Service Commission, located at 301 West High Street, Room 530, Jefferson City, Missouri 65101, toll free at 800-392-4211 to file an informal complaint.

If your complaint cannot be resolved informally, you may file a formal complaint in writing with the Missouri Public Service Commission at their mailing address: P.O. Box 360, Jefferson City, Missouri 65102.

Also, the Missouri Office of the Public Counsel, representing the public before the Public Service Commission, has an office at 200 Madison Street, Suite 600, P.O. Box 7800, Jefferson City, Missouri 65102. The Public Counsel's telephone number is 573-751-4857."

SECTION 2 - RULES AND REGULATIONS**2.17 Statement of Company and Residential Customer Rights (cont'd)****Disconnection or Suspension of Telephone Service**

Your telephone service is subject to disconnection or suspension for any of the reasons listed below. If service is disconnected, a new telephone number will be assigned and you will be required to pay installation charges again. If service is suspended, your telephone number is reserved for 30 days and you will be charged a reconnect fee.

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6. Failure to comply with terms of a settlement agreement.
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Payment for all undisputed amounts must be received by Sage Telecom or its authorized Agent.

1. Installation charges must be paid again if your service has been disconnected.
2. A reconnect fee must be paid if your service has been suspended.

Procedures for Handling Inquiries and Complaints

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Also, the Missouri Office of the Public Counsel, representing the public before the Public Service Commission, has an office at 200 Madison Street, Suite 600, P.O. Box 7800, Jefferson City, Missouri 65102. The Public Counsel's telephone number is 573-751-4857."

Issued: January 10, 2002

Effective: February 9, 2002

CANCELLED
March 12, 2010
Missouri Public
Service Commission
JC-2010-0490

Issued By:
James E. Kennedy
Vice President, Business Development
Sage Telecom, Inc.
805 Central Expressway South, Suite 100
Allen, Texas 75013-2789

Filed
Missouri Public
Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Local Exchange Telecommunications Services

3.1.1. **General** – Local Exchange Telecommunications Services consist of the services offered pursuant to this Tariff, either individually or in combination. Each service is offered independently of the other and is offered via Sage’s facilities, conventional network elements purchased from other local exchange carriers, or via resale of facilities of other local exchange carriers for the transmission of one-way or two-way communications, unless otherwise noted. A connection to Sage’s switching network enables the Customer to:

1. receive calls from other stations on the public switched telephone network;
2. access Sage’s Local Exchange calling services as set forth in this Tariff;
3. access intrastate, interstate and international calling services provided by Sage and other certified common carriers;
4. access toll-free telecommunications services such as 800 NPA;
5. access 9-1-1 service for emergency calling; and
6. access other operator and directory assistance services.

3.1.2. **Service Description** - Service provides Residential and Business Customers with the ability to originate calls from a Sage-provided access line to all other stations on the public switched telephone network bearing the designation of any central office exchanges included in the Customer’s local calling area.

Following are types of orders for Local Exchange Service that Sage will accept:

Conversions

(RT)

(RT)

SECTION 3 - DESCRIPTION OF SERVICES**3.1. Local Exchange Telecommunications Services**

3.1.1. **General** – Local Exchange Telecommunications Services consist of the services offered pursuant to this Tariff, either individually or in combination. Each service is offered independently of the other and is offered via Sage's facilities, conventional network elements purchased from other local exchange carriers, or via resale of facilities of other local exchange carriers for the transmission of one-way or two-way communications, unless otherwise noted. A connection to Sage's switching network enables the Customer to:

1. receive calls from other stations on the public switched telephone network;
2. access Sage's Local Exchange calling services as set forth in this Tariff;
3. access intrastate, interstate and international calling services provided by Sage and other certified common carriers;
4. access toll-free telecommunications services such as 800 NPA;
5. access 9-1-1 service for emergency calling; and
6. access other operator and directory assistance services.

3.1.2. **Service Description** - Service provides Residential and Business Customers with the ability to originate calls from a Sage-provided access line to all other stations on the public switched telephone network bearing the designation of any central office exchanges included in the Customer's local calling area.

Following are types of orders for Local Exchange Service that Sage will accept:

Conversions

The following are types of customers and/or telephone lines Sage will convert:

1. Customers with active AT&T local telephone service on AT&T access lines ("local loops"). Subscribers of AT&T's Prepaid Local Telephone Service (PLTS) or Prepaid Home Service (PHS) do not qualify under this definition. (CT)
2. Customers with active service on AT&T local loops provided by the following qualified resellers and/or CLECs: (CT)

- GTE	- A T & T	- MCI Worldcom
- Valu-Line	- CapRock	- Birch
- Z-Tel	- NTS	- Capital
- Hyperion	- Allegiance	- Logix
- Ionex	- IWL	- Sprint
- Premier Network	- Fairpoint Communications	- PNG Telecommunications
- Talk.com	- Network Intelligence	- Techtel
- ATS	- Vartec	- Comcast
- Excel		

Orders for local telephone service provided by any other company will not be accepted. Customers in this category must first obtain local telephone service from AT&T MISSOURI or one of the qualified resellers listed above. (CT)

Issued: March 11, 2008

Effective: April 11, 2008

Issued By:

Robert W. McCausland
Vice President and Secretary
Sage Telecom, Inc.

805 Central Expressway South, Suite 100
Allen, Texas 75013-2789

CANCELLED
August 17, 2009
Missouri Public
Service Commission
JC-2010-0032

FILED
Missouri Public
Service Commission

MO10803

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Local Exchange Telecommunications Services

3.1.1. **General** – Local Exchange Telecommunications Services consist of the services offered pursuant to this Tariff, either individually or in combination. Each service is offered independently of the other and is offered via Sage's facilities, conventional network elements purchased from other local exchange carriers, or via resale of facilities of other local exchange carriers for the transmission of one-way or two-way communications, unless otherwise noted. A connection to Sage's switching network enables the Customer to:

1. receive calls from other stations on the public switched telephone network;
2. access Sage's Local Exchange calling services as set forth in this Tariff;
3. access intrastate, interstate and international calling services provided by Sage and other certified common carriers;
4. access toll-free telecommunications services such as 800 NPA;
5. access 9-1-1 service for emergency calling; and
6. access other operator and directory assistance services.

3.1.2. **Service Description** - Service provides Residential and Business Customers with the ability to originate calls from a Sage-provided access line to all other stations on the public switched telephone network bearing the designation of any central office exchanges included in the Customer's local calling area.

Following are types of orders for Local Exchange Service that Sage will accept:

Conversions

The following are types of customers and/or telephone lines Sage will convert:

1. Customers with active Southwestern Bell local telephone service on Southwestern Bell access lines ("local loops"). Subscribers of Southwestern Bell's Prepaid Local Telephone Service (PLTS) or Prepaid Home Service (PHS) do not qualify under this definition.

2. Customers with active service on Southwestern Bell local loops provided by the following qualified resellers and/or CLECs:

- | | | |
|-------------------|----------------------------|--------------------------|
| - GTE | - A T & T | - MCI Worldcom |
| - Valu-Line | - CapRock | - Birch |
| - Z-Tel | - NTS | - Capital |
| - Hyperion | - Allegiance | - Logix |
| - Ionex | - IWL | - Sprint |
| - Premier Network | - Fairpoint Communications | - PNG Telecommunications |
| - Talk.com | - Network Intelligence | - Techtel |
| - ATS | - Vartec | - Comcast |
| - Excel | | |

Orders for local telephone service provided by any other company will not be accepted. Customers in this category must first obtain local telephone service from SWBT or one of the qualified resellers listed above.

Issued: May 27, 2005

Effective: July 1, 2005

Issued By:
Robert W. McCausland
Vice President, Regulatory Affairs
Sage Telecom, Inc.
805 Central Expressway South, Suite 100
Allen, Texas 75013-2789

Filed
Missouri Public
Service Commission

MO10507

CANCELLED
April 11, 2008
Missouri Public
Service Commission

SECTION 3 - DESCRIPTION OF SERVICES**3.1. Local Exchange Telecommunications Services**

3.1.1. **General** – Local Exchange Telecommunications Services consist of the services offered pursuant to this Tariff, either individually or in combination. Each service is offered independently of the other and is offered via Sage's facilities, conventional network elements purchased from other local exchange carriers, or via resale of facilities of other local exchange carriers for the transmission of one-way or two-way communications, unless otherwise noted. A connection to Sage's switching network enables the Customer to:

1. receive calls from other stations on the public switched telephone network;
2. access Sage's Local Exchange calling services as set forth in this Tariff;
3. access intrastate, interstate and international calling services provided by Sage and other certified common carriers;
4. access toll-free telecommunications services such as 800 NPA;
5. access 9-1-1 service for emergency calling; and
6. access other operator and directory assistance services.

3.1.2. **Service Description** - Service provides Residential and Business Customers with the ability to originate calls from a Sage-provided access line to all other stations on the public switched telephone network bearing the designation of any central office exchanges included in the Customer's local calling area.

Following are types of orders for Local Exchange Service that Sage will accept:

Conversions

The following are types of customers and/or telephone lines Sage will convert:

1. Customers with active Southwestern Bell local telephone service on Southwestern Bell access lines ("local loops"). Subscribers of Southwestern Bell's Prepaid Local Telephone Service (PLTS) or Prepaid Home Service (PHS) do not qualify under this definition.
2. Customers with active service on Southwestern Bell local loops provided by the following qualified resellers and/or CLECs:

- GTE	- A T & T	- MCI Worldcom
- Valu-Line	- CapRock	- Birch
- Z-Tel	- NTS	- Capital
- Hyperion	- Allegiance	- Logix
- Ionex	- IWL	- Sprint
- Premier Network	- Fairpoint Communications	- CoreComm
- Talk.com	- Network Intelligence	- Techtel
- ATS	- Vartec	- Comcast
- Excel		

(AT)

Orders for local telephone service provided by any other company will not be accepted. Customers in this category must first obtain local telephone service from SWBT or one of the qualified resellers listed above.

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Local Exchange Telecommunications Services

3.1.1. **General** – Local Exchange Telecommunications Services consist of the services offered pursuant to this Tariff, either individually or in combination. Each service is offered independently of the other and is offered via Sage’s facilities, conventional network elements purchased from other local exchange carriers, or via resale of facilities of other local exchange carriers for the transmission of one-way or two-way communications, unless otherwise noted. A connection to Sage’s switching network enables the Customer to:

1. receive calls from other stations on the public switched telephone network;
2. access Sage’s Local Exchange calling services as set forth in this Tariff;
3. access intrastate, interstate and international calling services provided by Sage and other certified common carriers;
4. access toll-free telecommunications services such as 800 NPA;
5. access 9-1-1 service for emergency calling; and
6. access other operator and directory assistance services.

3.1.2. **Service Description** - Service provides Residential and Business Customers with the ability to originate calls from a Sage-provided access line to all other stations on the public switched telephone network bearing the designation of any central office exchanges included in the Customer’s local calling area.

Following are types of orders for Local Exchange Service that Sage will accept:

Conversions

The following are types of customers and/or telephone lines Sage will convert:

1. Customers with active Southwestern Bell local telephone service on Southwestern Bell access lines (“local loops”). Subscribers of Southwestern Bell's Prepaid Local Telephone Service (PLTS) or Prepaid Home Service (PHS) do not qualify under this definition.
2. Customers with active service on Southwestern Bell local loops provided by the following qualified resellers and/or CLECs:

- GTE	- A T & T	- MCI Worldcom
- Valu-Line	- CapRock	- Birch
- Z-Tel	- NTS	- Capital
- Hyperion	- Allegiance	- Logix
- Ionex	- IWL	- Sprint
- Premier Network	- Fairpoint Communications	
- Talk.com	- Network Intelligence	- Techtel
- ATS	- Vartec	- Comcast
- Excel		

(AT)
 (AT)

Orders for local telephone service provided by any other company will not be accepted. Customers in this category must first obtain local telephone service from SWBT or one of the qualified resellers listed above.

Missouri Public

SECTION 3 - DESCRIPTION OF SERVICES

REC'D JAN 10 2002

3.1. Local Exchange Telecommunications Services

3.1.1. **General** - Local Exchange Telecommunications Services are provided pursuant to this Tariff, either individually or in combination. Each service is offered independently of the other and is offered via Sage's facilities, conventional network elements purchased from other local exchange carriers, or via resale of facilities of other local exchange carriers for the transmission of one-way or two-way communications, unless otherwise noted. A connection to Sage's switching network enables the Customer to:

1. receive calls from other stations on the public switched telephone network;
2. access Sage's Local Exchange calling services as set forth in this Tariff;
3. access intrastate, interstate and international calling services provided by Sage and other certified common carriers;
4. access toll-free telecommunications services such as 800 NPA;
5. access 9-1-1 service for emergency calling; and
6. access other operator and directory assistance services.

3.1.2. **Service Description** - Service provides Residential and Business Customers with the ability to originate calls from a Sage-provided access line to all other stations on the public switched telephone network bearing the designation of any central office exchanges included in the Customer's local calling area.

Following are types of orders for Local Exchange Service that Sage will accept:

Conversions

The following are types of customers and/or telephone lines Sage will convert:

1. Customers with active Southwestern Bell local telephone service on Southwestern Bell access lines ("local loops"). Subscribers of Southwestern Bell's Prepaid Local Telephone Service (PLTS) or Prepaid Home Service (PHS) do not qualify under this definition.
2. Customers with active service on Southwestern Bell local loops provided by the following qualified resellers and/or CLECs:

- | | | |
|-------------------|----------------------------|----------------|
| - GTE | - A T & T | - MCI Worldcom |
| - Valu-Line | - CapRock | - Birch |
| - Z-Tel | - NTS | - Capital |
| - Hyperion | - Allegiance | - Logix |
| - Ionex | - IWL | - Sprint |
| - Premier Network | - Fairpoint Communications | - Techtel |
| - Talk.com | - Network Intelligence | |
| - ATS | | |

CANCELLED
 OCT 24 2003
 1st RS 23
 Public Service Commission
 MISSOURI

Orders for local telephone service provided by any other company will not be accepted. Customers in this category must first obtain local telephone service from SWBT or one of the qualified resellers listed above.

Issued: January 10, 2002

Effective: February 9, 2002
Missouri Public

Issued By:
 James E. Kennedy
 Vice President, Business Development
 Sage Telecom, Inc.
 805 Central Expressway South, Suite 100
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FILED FEB 09 2002
 02-029
 Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.2. Local Exchange Service (cont'd)

New Installations

Following are types of new line installations that Sage Telecom will perform:

- 1. Additional new lines for Sage Telecom customers who have service or are in the process of converting existing service at that location to Sage Telecom.
- 2. Physical move of lines and service for existing Sage Telecom customers to a new location.

(RT)
|
(RT)

3. Installation of lines at locations that have never had local telephone service.

(CT)

4. New installations where the customer is not converting existing local telephone service.

(CT)

Residential and Business Customers may choose from one of the Local Service Plans in Section 3.1.4 and are assessed a flat monthly fee based on their local service plan(s) and originating exchange that entitles the customer to unlimited usage.

3.1.2.A. Business Services - Business Services provide the Customer with the general telecommunications services listed in Section 3.1.1 of this Tariff with the following modifications, limitations and restrictions:

- 1. Business Services cannot be used to originate calls to other telephone companies' caller-paid information services (e.g., N.A. 900, NXX 976, etc.). Calls to those numbers and other numbers used for caller-paid information services will be blocked by Sage, unless otherwise requested by customer to be unblocked.
- 2. Service is furnished only for use by the Business Customer, guests, employees and business associates.
- 3. Business service offerings that include unlimited usage are available to business customers with ten or fewer business lines. Unlimited long distance offers apply only to domestic direct-dialed live voice calls. Inbound calls using Sage Inbound Only Toll Free Service (8xx), operator-assisted calls, calling card calls, information service calls and other similar calls are not included and incur additional charges. Certain applications, e.g., auto-dialing, broadcast FAX, modem to modem, long distance Internet or Intranet access, call center and certain switching applications are not permitted above incidental levels under unlimited service plans. Customers not complying with the terms of the plan will be transitioned to a per-minute rated plan.

Issued By:

John Debus

Sr. Vice President, CFO, and Treasurer
Sage Telecom, Inc.

805 Central Expressway South, Suite 100
Allen, Texas 75013-2789

CANCELLED
April 6, 2012
Missouri Public
Service Commission
JC-2012-0419

FILED
Missouri Public
Service Commission
JC-2010-0032 MOI0911

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.2. Local Exchange Service (cont'd)

New Installations

Following are types of new line installations that Sage Telecom will perform:

1. Additional new lines for Sage Telecom customers who have service or are in the process of converting existing service at that location to Sage Telecom.
2. Physical move of lines and service for existing Sage Telecom customers to a new location.
3. An existing business customer that is opening up a new and separate location under the same business name, provided that the customer is in good standing. A customer is in good standing if they have been a customer of Sage for at least ninety (90) days AND have paid their last three (3) consecutive bills on time. Orders must be approved in advance by either the Vice President, Business Development or the Chief Financial Officer.

Following are types of orders Sage will *not* accept:

1. Installation of lines at locations that have never had local telephone service, with the exception of physical moves noted under item 2 above.
2. New installations where the customer is not converting existing local telephone service.

Residential and Business Customers may choose from one of the Local Service Plans in Section 3.1.4 and are assessed a flat monthly fee based on their local service plan(s) and originating exchange that entitles the customer to unlimited usage.

3.1.2.A. Business Services - Business Services provide the Customer with the general telecommunications services listed in Section 3.1.1 of this Tariff with the following modifications, limitations and restrictions:

1. Business Services cannot be used to originate calls to other telephone companies' caller-paid information services (e.g., N.A. 900, NXX 976, etc.). Calls to those numbers and other numbers used for caller-paid information services will be blocked by Sage, unless otherwise requested by customer to be unblocked.
2. Service is furnished only for use by the Business Customer, guests, employees and business associates.
3. Business service offerings that include unlimited usage are available to business customers with ten or fewer business lines. Unlimited long distance offers apply only to domestic direct-dialed live voice calls. Inbound calls using Sage Inbound Only Toll Free Service (8xx), operator-assisted calls, calling card calls, information service calls and other similar calls are not included and incur additional charges. Certain applications, e.g., auto-dialing, broadcast FAX, modem to modem, long distance Internet or Intranet access, call center and certain switching applications are not permitted above incidental levels under unlimited service plans. Customers not complying with the terms of the plan will be transitioned to a per-minute rated plan. (AT)

Issued: March 17, 2009

Effective: April 16, 2009

CANCELLED
August 17, 2009
Missouri Public
Service Commission
JC-2010-0032

Issued By:
Robert W. McCausland
Vice President and Secretary
Sage Telecom, Inc.
805 Central Expressway South, Suite 100
Allen, Texas 75013-2789

Filed
Missouri Public
Service Commission
JC-2009-0659
MOI0904

SECTION 3 - DESCRIPTION OF SERVICES3.1. Telecommunications Services (cont'd)3.1.2. Local Exchange Service (cont'd)**New Installations**

Following are types of new line installations that Sage Telecom will perform:

1. Additional new lines for Sage Telecom customers who have service or are in the process of converting existing service at that location to Sage Telecom.
2. Physical move of lines and service for existing Sage Telecom customers to a new location.
3. An existing business customer that is opening up a new and separate location under the same business name, provided that the customer is in good standing. A customer is in good standing if they have been a customer of Sage for at least ninety (90) days **AND** have paid their last three (3) consecutive bills on time. Orders must be approved in advance by either the Vice President, Business Development or the Chief Financial Officer.

Following are types of orders Sage will *not* accept:

1. Installation of lines at locations that have never had local telephone service, with the exception of physical moves noted under item 2 above.
2. New installations where the customer is not converting existing local telephone service.

Residential and Business Customers may choose from one of the Local Service Plans in Section 3.1.4 and are assessed a flat monthly fee based on their local service plan(s) and originating exchange that entitles the customer to unlimited usage.

3.1.2.A. Business Services - Business Services provide the Customer with the general telecommunications services listed in Section 3.1.1 of this Tariff with the following modifications, limitations and restrictions:

1. Business Services cannot be used to originate calls to other telephone companies' caller-paid information services (e.g., N.A. 900, NXX 976, etc.). Calls to those numbers and other numbers used for caller-paid information services will be blocked by Sage, unless otherwise requested by customer to be unblocked.
2. Service is furnished only for use by the Business Customer, guests, employees and business associates.

Issued: January 10, 2002

Effective: February 9, 2002

Issued By:
James E. Kennedy
Vice President, Business Development
Sage Telecom, Inc.
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Cancelled
April 17, 2009
Missouri Public
Service Commission
JC-2009-0659

Filed
Missouri Public
Service Commission

SECTION 3 - DESCRIPTION OF SERVICES3.1. Telecommunications Services (cont'd)3.1.2. Local Exchange Service (cont'd)3.1.2.A. Business Services

4. Service is available whenever the use of the service is primarily or substantially of a business, professional institution or otherwise occupation nature, or where the listing required is such as to indicate business use. Business rates are applicable to: (CT)
- a. Offices, stores, factories, boarding houses, offices of hotels and apartment houses, colleges, public, private or parochial schools, hospitals, nursing homes, libraries, institutions, churches and all other establishments of a strictly business nature.
 - b. Any location where a business designation is provided or when a title indicating a trade, occupation or profession is listed.
 - c. Service terminating solely on the answering service facilities of a telephone answering firm will carry business rates.
 - d. Residential locations where the Business customer has no regular business telephone service and the use of the service by the Business Customer, members of the household, or guests is of a business nature as may be indicated by advertising through newspapers, handbills, billboards, circulars, business cards, or otherwise.

3.1.2.B. Residential Services - Residential Services provide the Customer with the general telecommunications services listed in Section 3.1.1 of this Tariff and is not available to those locations governed by Section 3.1.2.A.

1. Residential Services cannot be used to originate calls to other telephone companies' caller-paid information services (e.g., N.A. 900, NXX 976, etc.). Calls to those numbers and other numbers used for caller-paid information services will be blocked by Sage, unless otherwise requested by the customer to be unblocked.
2. Residential service offerings that include unlimited usage are limited to use for residential voice applications. This includes service offerings providing for unlimited local usage, unlimited intraLATA usage and/or unlimited interLATA usage. No commercial use of any form is permitted for such unlimited service offerings. Incidental calling for dial-up internet access, for data and fax type applications and for other similar restricted uses reflected in this tariff is permitted up to a maximum of 1200 minutes within any thirty-day period; any such usage beyond this threshold shall be presumed to be non-residential in nature. If, at any time, the Company determines that the Customer's usage is non-residential or is not consistent with use for residential voice applications, the Company may immediately take actions to enforce adherence to this tariff and to the Company's Statement of Terms and Conditions of Service that are applicable to interLATA and international long distance. Such actions may include the transition to a higher tier within the customer's existing service plan and the application of the High Usage Charge as specified in Section 4.1.14, following.

Issued: March 17, 2009

Effective: April 16, 2009

CANCELLED
April 6, 2012
Missouri Public
Service Commission
JC-2012-0419

Issued By:
Robert W. McCausland
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Allen, Texas 75013-2789

Filed
Missouri Public
Service Commission
JC-2009-0659
MOI0904

SECTION 3 - DESCRIPTION OF SERVICES3.1. Telecommunications Services (cont'd)3.1.2. Local Exchange Service (cont'd)3.1.2.A. Business Services

3. Service is available whenever the use of the service is primarily or substantially of a business, professional institution or otherwise occupation nature, or where the listing required is such as to indicate business use. Business rates are applicable to:
- Offices, stores, factories, boarding houses, offices of hotels and apartment houses, colleges, public, private or parochial schools, hospitals, nursing homes, libraries, institutions, churches and all other establishments of a strictly business nature.
 - Any location where a business designation is provided or when a title indicating a trade, occupation or profession is listed.
 - Service terminating solely on the answering service facilities of a telephone answering firm will carry business rates.
 - Residential locations where the Business customer has no regular business telephone service and the use of the service by the Business Customer, members of the household, or guests is of a business nature as may be indicated by advertising through newspapers, handbills, billboards, circulars, business cards, or otherwise.

3.1.2.B. Residential Services - Residential Services provide the Customer with the general telecommunications services listed in Section 3.1.1 of this Tariff and is not available to those locations governed by Section 3.1.2.A.

- Residential Services cannot be used to originate calls to other telephone companies' caller-paid information services (e.g., N.A. 900, NXX 976, etc.). Calls to those numbers and other numbers used for caller-paid information services will be blocked by Sage, unless otherwise requested by the customer to be unblocked.
- Residential service offerings that include unlimited usage are limited to use for residential voice applications. This includes service offerings providing for unlimited local usage, unlimited intraLATA usage and/or unlimited interLATA usage. No commercial use of any form is permitted for such unlimited service offerings. Incidental calling for dial-up internet access, for data and fax type applications and for other similar restricted uses reflected in this tariff is permitted up to a maximum of 1200 minutes within any thirty-day period; any such usage beyond this threshold shall be presumed to be non-residential in nature. If, at any time, the Company determines that the Customer's usage is non-residential or is not consistent with use for residential voice applications, the Company may immediately take actions to enforce adherence to this tariff and to the Company's Statement of Terms and Conditions of Service that are applicable to interLATA and international long distance. Such actions may include the transition to a higher tier within the customer's existing service plan and the application of the High Usage Charge as specified in Section 4.1.14, following.

(CT)
(CT)

Issued: September 7, 2007

Effective: September 17, 2007

Issued By:
Robert W. McCausland
Vice President and Secretary
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805 Central Expressway South, Suite 100
Allen, Texas 75013-2789

Cancelled
April 17, 2009
Missouri Public
Service Commission
JC-2009-0659

FILED MOI0706
Missouri Public
Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.2. Local Exchange Service (cont'd)

3.1.2.A. Business Services

- 3. Service is available whenever the use of the service is primarily or substantially of a business, professional institution or otherwise occupation nature, or where the listing required is such as to indicate business use. Business rates are applicable to:
 - a. Offices, stores, factories, boarding houses, offices of hotels and apartment houses, colleges, public, private or parochial schools, hospitals, nursing homes, libraries, institutions, churches and all other establishments of a strictly business nature.
 - b. Any location where a business designation is provided or when a title indicating a trade, occupation or profession is listed.
 - c. Service terminating solely on the answering service facilities of a telephone answering firm will carry business rates.
 - d. Residential locations where the Business customer has no regular business telephone service and the use of the service by the Business Customer, members of the household, or guests is of a business nature as may be indicated by advertising through newspapers, handbills, billboards, circulars, business cards, or otherwise.

3.1.2.B. Residential Services - Residential Services provide the Customer with the general telecommunications services listed in Section 3.1.1 of this Tariff and is not available to those locations governed by Section 3.1.2.A.

- 1. Residential Services cannot be used to originate calls to other telephone companies' caller-paid information services (e.g., N.A. 900, NXX 976, etc.). Calls to those numbers and other numbers used for caller-paid information services will be blocked by Sage, unless otherwise requested by the customer to be unblocked.
- 2. Residential service offerings that include unlimited usage are limited to use for residential voice applications. This includes service offerings providing for unlimited local usage, unlimited intraLATA usage and/or unlimited interLATA usage. No commercial use of any form is permitted for such unlimited service offerings. Incidental calling for dial-up internet access, for data and fax type applications and for other similar restricted uses reflected in this tariff is permitted up to a maximum of 1200 minutes within any thirty-day period; any such usage beyond this threshold shall be presumed to be non-residential in nature. If, at any time, the Company determines that the Customer's usage is non-residential or is not consistent with use for residential voice applications, the Company may immediately take actions to enforce adherence to this tariff and to the Company's Statement of Terms and Conditions of Service that are applicable to interLATA and international long distance. Such actions may include the transition to a higher tier within the customer's existing service plan.

(CT)

(CT)

Issued: June 30, 2006

Effective: August 1, 2006

Issued By:
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CANCELLED
September 17, 2007
Missouri Public
Service Commission

Filed
Missouri Public
Service Commission

MOI0611

SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

3.1. Telecommunications Services (cont'd)

REC'D JAN 10 2002

3.1.2. Local Exchange Service (cont'd)

Service Commission

3.1.2.A. Business Services

3. Service is available whenever the use of the service is primarily or substantially of a business, professional institution or otherwise occupation nature, or where the listing required is such as to indicate business use. Business rates are applicable to:

- a. Offices, stores, factories, boarding houses, offices of hotels and apartment houses, colleges, public, private or parochial schools, hospitals, nursing homes, libraries, institutions, churches and all other establishments of a strictly business nature.
- b. Any location where a business designation is provided or when a title indicating a trade, occupation or profession is listed.
- c. Service terminating solely on the answering service facilities of a telephone answering firm will carry business rates.
- d. Residential locations where the Business customer has no regular business telephone service and the use of the service by the Business Customer, members of the household, or guests is of a business nature as may be indicated by advertising through newspapers, handbills, billboards, circulars, business cards, or otherwise.

3.1.2.B. Residential Services - Residential Services provide the Customer with the general telecommunications services listed in Section 3.1.1 of this Tariff and is not available to those locations governed by Section 3.1.2.A.

1. Residential Services cannot be used to originate calls to other telephone companies' caller-paid information services (e.g., N.A. 900, NXX 976, etc.). Calls to those numbers and other numbers used for caller-paid information services will be blocked by Sage, unless otherwise requested by the customer to be unblocked.

CANCELLED

FEB 26 2004
By *STRS25*
Public Service Commission
MISSOURI

Missouri Public

FILED FEB 09 2002
02-029
Service Commission

Issued: January 10, 2002

Effective: February 9, 2002

Issued By:
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Allen, Texas 75013-2789

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.2. Local Exchange Service (cont'd)

3.1.2.B. Residential Services (cont'd)

The High Usage Charge is applicable to all Residential service plans whenever usage thresholds established in Section 4.1.14, following, are exceeded, including plans that offer unlimited usage and plans that do not offer unlimited usage. The existence of the High Usage Charge shall be communicated to the Customer in advance of its initial application, and shall thereafter apply automatically whenever the threshold is exceeded. Upon request, usage information will be provided pursuant to Section 4.1.14, following. (AT)

For residential service offerings that include unlimited usage, the Company will notify the Customer in writing when the previous month's usage exceeds that normally associated with residential voice applications. Such written notice will inform the Customer that a higher tier rate will apply if, after two additional months, the usage remains above usage thresholds established in the existing service plan. Customers whose excessive usage levels resulted in a higher rate will, upon request, qualify for the lower-tier rate(s) after three consecutive months of usage below usage thresholds established in the existing service plan. The High Usage Charge is a separate element and applies independently of any unlimited plan rate tier. (CT)

Issued: September 7, 2007

Effective: September 17, 2007

CANCELLED
April 6, 2012
Missouri Public
Service Commission
JC-2012-0419

Issued By:
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FILED MO10706
Missouri Public
Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.2. Local Exchange Service (cont'd)

3.1.2.B. Residential Services (cont'd)

The Company will notify the Customer in writing when the previous month's usage exceeds that normally associated with residential voice applications. Such written notice will inform the Customer that a higher tier rate will apply if, after two additional months, the usage remains above usage thresholds established in the existing service plan. Customers whose excessive usage levels resulted in a higher rate will, upon request, qualify for the lower-tier rate(s) after three consecutive months of usage below usage thresholds established in the existing service plan.

(AT)

(AT)

Issued: June 30, 2006

Effective: August 1, 2006

Issued By:

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CANCELLED
September 17, 2007
Missouri Public
Service Commission

Filed
Missouri Public
Service Commission

MO10611

SECTION 3 - DESCRIPTION OF SERVICES3.1. Telecommunications Services (cont'd)3.1.3. Service Areas and Local Calling Scopes

3.1.3.A. Sage provides residential and business telecommunications services, as described in this tariff, within the AT&T (AT&T MISSOURI) exchanges noted below. Sage concurs in the maps and legal description of the exchanges below as filed with the Missouri Public Service Commission by AT&T MISSOURI.

(CT)

(CT)

Exchange Name	Exchange Name	Exchange Name
Adrian	De Kalb	Holcomb
Advance	De Soto	Hornersville
Agency	Deering	Imperial
Altenburg-Frohna	Delta	Jackson
Antonia	Dexter	Jasper
Archie	Downing	Joplin
Argyle	East Prairie	Kennett
Armstrong	Edina	Kirksville
Ash Grove	Eldon	Knob Noster
Beaufort	Elsberry	La Monte
Bell City	Essex	Lake Ozark-Osage Beach
Benton	Eureka	Lamar
Billings	Excelsior Springs	Lancaster
Bismarck	Farley	Leadwood
Bloomfield	Farmington	Lilbourn
Bloomsdale	Fayette	Linn
Bonne Terre	Fenton	Lockwood
Boonville	Festus-Crystal City	Louisiana
Bowling Green	Fisk	Macks Creek
Brookfield	Flat River	Malden
Camdenton	Frankford	Manchester
Campbell	Fredericktown	Marble Hill
Cape Girardeau	Freeburg	Marceline
Cardwell	Fulton	Marionville
Carl Junction	Gideon	Marshall
Carrollton	Glasgow	Marston
Carthage	Grain Valley	Maxville
Caruthersville	Gravois Mills	Meta
Cedar Hill	Gray Summit	Mexico
Center	Greenwood	Moberly
Chaffee	Hannibal	Monett
Charleston	Harvester	Montgomery City
Chesterfield	Hayti	Morehouse
Chillicothe	Herculaneum-Pevely	Neosho
Clarksville	Higbee	Nevada
Clever	High Ridge	New Franklin
Climax Springs	Hillsboro	New Madrid

Issued: March 11, 2008

Effective: April 11, 2008

CANCELLED
April 6, 2012
Missouri Public
Service Commission
JC-2012-0419

Issued By:
Robert W. McCausland
Vice President and Secretary
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FILED
Missouri Public
Service Commission

MO10803

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.3. Service Areas and Local Calling Scopes

3.1.3.A. Sage provides residential and business telecommunications services, as described in this tariff, within the Southwestern Bell Telephone Company (SWBT) exchanges noted below. Sage concurs in the maps and legal description of the exchanges below as filed with the Missouri Public Service Commission by SWBT.

Exchange Name	Exchange Name	Exchange Name
Adrian	De Kalb	Holcomb
Advance	De Soto	Hornersville
Agency	Deering	Imperial
Altenburg-Frohna	Delta	Jackson
Antonia	Dexter	Jasper
Archie	Downing	Joplin
Argyle	East Prairie	Kennett
Armstrong	Edina	Kirksville
Ash Grove	Eldon	Knob Noster
Beaufort	Elsberry	La Monte
Bell City	Essex	Lake Ozark-Osage Beach
Benton	Eureka	Lamar
Billings	Excelsior Springs	Lancaster
Bismarck	Farley	Leadwood
Bloomfield	Farmington	Lilbourn
Bloomsdale	Fayette	Linn
Bonne Terre	Fenton	Lockwood
Boonville	Festus-Crystal City	Louisiana
Bowling Green	Fisk	Macks Creek
Brookfield	Flat River	Malden
Camdenton	Frankford	Manchester
Campbell	Fredericktown	Marble Hill
Cape Girardeau	Freeburg	Marceline
Cardwell	Fulton	Marionville
Carl Junction	Gideon	Marshall
Carrollton	Glasgow	Marston
Carthage	Grain Valley	Maxville
Caruthersville	Gravois Mills	Meta
Cedar Hill	Gray Summit	Mexico
Center	Greenwood	Moberly
Chaffee	Hannibal	Monett
Charleston	Harvester	Montgomery City
Chesterfield	Hayti	Morehouse
Chillicothe	Herculaneum-Pevely	Neosho
Clarksville	Higbee	Nevada
Clever	High Ridge	New Franklin
Climax Springs	Hillsboro	New Madrid

Issued: January 10, 2002

Effective: February 9, 2002

Issued By:

James E. Kennedy

Vice President, Business Development

Sage Telecom, Inc.

805 Central Expressway South, Suite 100

Allen, Texas 75013-2789

FiledMissouri Public
Service CommissionCANCELLED
April 11, 2008
Missouri Public
Service Commission

SECTION 3 - DESCRIPTION OF SERVICES3.1. Telecommunications Services (cont d)3.1.3. S A L S

E	E	E
Oak Ridge	Richmond	St. Marys
Old Appleton	Richwoods	Stanberry
Oran	Risco	Trenton
Pacific	Rushville	Tuscumbia
Patton	San Antonio	Union
Paynesville	Scott City	Valley Park
Perryville	Sedalia	Versailles
Pierce City	Senath	Vienna
Pocahontas	Sikeston	Walnut rove
Pond	Slater	Wardell
Poplar Bluff	Smithville	Ware
Portage Des Sioux	South Arkansas City	Washington
Portageville	St. Charles	Webb City
Puxico	St. Clair	Wellsville
Qulin	St. enevieve	Westphalia
	St. Joseph	Wyatt
E	S L E	S E
<u>Principal one</u>	<u>Principal one</u>	<u>Principal one</u>
ansas City	St. Louis	Springfield
<u>MCA-1 ones</u>	<u>MCA-1 ones</u>	<u>MCA-1 ones</u>
ladstone Independence Parkville Raytown South ansas City	Ferguson Ladue Mehlville Overland Riverview Sappington Webster roves	Fair rove Nixa Republic Rogersville Strafford Willard
<u>MCA-2 ones</u>	<u>MCA-2 ones</u>	
Belton Blue Springs East Independence Lee s Summit Liberty Nashua	Bridgeton Creve Coeur Florissant irkwood Tiffany Springs Oakville Spanish Lake	

3.1.3.B. Exchanges included in Local Calling Areas:

Sage concurs with the applicable ILEC s exchanges for all customers.

Issued: January 10, 2002

Effective: February 9, 2002

Issued By:

James E. ennedy

Vice President, Business Development
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Allen, Texas 75013-2789CANCELLED
April 6, 2012
Missouri Public
Service Commission
JC-2012-0419**Filed**
Missouri Public
Service Commission

SECTION 3 - DESCRIPTION OF SERVICES3.1. Telecommunications Services (cont'd)3.1.3 Service Areas and Local Calling Scopes (cont'd)

3.1.3.C. Sage provides the Sage Unlimited Plan to residential customers, as described in this tariff, within the AT&T (AT&T MISSOURI) exchanges noted below. (CT)

EXCHANGE	EXCHANGE	EXCHANGE
ANTONIA	GRAIN VALLEY	OVERLAND
ARCHIE	GRAY SUMMIT	PACIFIC
ASH GROVE	GRAVOIS MILLS	PARKVILLE
BELTON	GREENWOOD	PERRYVILLE
BILLINGS	HANNIBAL	POND
BLUE SPRINGS	HARVESTER	POPLAR BLUFF
BONNE TERRE	HERCULANEUM-PEVELY	PORTAGE DES SIOUX
BOONVILLE	HILLSBORO	RAYTOWN
BRIDGETON	HIGH RIDGE	REPUBLIC
CAMDENTON	IMPERIAL	RICHMOND
CAPE GIRARDEAU	INDEPENDENCE	RIVERVIEW
CARTHAGE	JACKSON	ROGERSVILLE
CEDAR HILL	JOPLIN	SAPPINGTON
CHESTERFIELD	KANSAS CITY	SEDALIA
CHILLICOTHE	KENNETT	SIKESTON
CLEVER	KIRKSVILLE	SOUTH KANSAS CITY
CREVE COEUR	KIRKWOOD	SMITHVILLE
DE SOTO	LADUE	SPANISH LAKE
DEXTER	LAKE OZARK-OSAGE BEACH	SPRINGFIELD
EAST INDEPENDENCE	LEE'S SUMMIT	ST. CHARLES
ELDON	LIBERTY	ST. CLAIR
EUREKA	MANCHESTER	ST. GENEVIEVE
EXCELSIOR SPRINGS	MARIONVILLE	ST. JOSEPH
FAIR GROVE	MARSHALL	ST. LOUIS
FARLEY	MAXVILLE	STRAFFORD
FARMINGTON	MEHLVILLE	TIFFANY SPRINGS
FENTON	MEXICO	UNION
FERGUSON	MOBERLY	VALLEY PARK
FESTUS-CRYSTAL CITY	MONETT	WALNUT GROVE
FLAT RIVER	NASHUA	WARE
FLORISSANT	NEOSHO	WASHINGTON
FREDERICKTOWN	NEVADA	WEBB CITY
FULTON	NIXA	WEBSTER GROVES
GLADSTONE	OAKVILLE	WILLARD

Issued: March 11, 2008

Effective: April 11, 2008

Issued By:

Robert W. McCausland
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Sage Telecom, Inc.

805 Central Expressway South, Suite 100
Allen, Texas 75013-2789

CANCELLED
April 6, 2012
Missouri Public
Service Commission
JC-2012-0419

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Missouri Public
Service Commission

MO10803

SECTION 3 - DESCRIPTION OF SERVICES3.1. Telecommunications Services (cont'd)3.1.3. Service Areas and Local Calling Scopes (cont'd)

3.1.3.C. Sage provides the Sage Unlimited Plan to residential customers, as described in this tariff, within the Southwestern Bell Telephone Company (SWBT) exchanges noted below. (AT)

EXCHANGE	EXCHANGE	EXCHANGE
ANTONIA	GRAIN VALLEY	OVERLAND
ARCHIE	GRAY SUMMIT	PACIFIC
ASH GROVE	GRAVOIS MILLS	PARKVILLE
BELTON	GREENWOOD	PERRYVILLE
BILLINGS	HANNIBAL	POND
BLUE SPRINGS	HARVESTER	POPLAR BLUFF
BONNE TERRE	HERCULANEUM-PEVELY	PORTAGE DES SIOUX
BOONVILLE	HILLSBORO	RAYTOWN
BRIDGETON	HIGH RIDGE	REPUBLIC
CAMDENTON	IMPERIAL	RICHMOND
CAPE GIRARDEAU	INDEPENDENCE	RIVERVIEW
CARTHAGE	JACKSON	ROGERSVILLE
CEDAR HILL	JOPLIN	SAPPINGTON
CHESTERFIELD	KANSAS CITY	SEDALIA
CHILLICOTHE	KENNETT	SIKESTON
CLEVER	KIRKSVILLE	SOUTH KANSAS CITY
CREVE COEUR	KIRKWOOD	SMITHVILLE
DE SOTO	LADUE	SPANISH LAKE
DEXTER	LAKE OZARK-OSAGE BEACH	SPRINGFIELD
EAST INDEPENDENCE	LEE'S SUMMIT	ST. CHARLES
ELDON	LIBERTY	ST. CLAIR
EUREKA	MANCHESTER	ST. GENEVIEVE
EXCELSIOR SPRINGS	MARIONVILLE	ST. JOSEPH
FAIR GROVE	MARSHALL	ST. LOUIS
FARLEY	MAXVILLE	STRAFFORD
FARMINGTON	MEHLVILLE	TIFFANY SPRINGS
FENTON	MEXICO	UNION
FERGUSON	MOBERLY	VALLEY PARK
FESTUS-CRYSTAL CITY	MONETT	WALNUT GROVE
FLAT RIVER	NASHUA	WARE
FLORISSANT	NEOSHO	WASHINGTON
FREDERICKTOWN	NEVADA	WEBB CITY
FULTON	NIXA	WEBSTER GROVES
GLADSTONE	OAKVILLE	WILLARD

Issued: June 5, 2003

Effective: July 7, 2003

Issued By:
Robert W. McCausland
Vice President, Regulatory Affairs
Sage Telecom, Inc.

805 Central Expressway South, Suite 100
Allen, Texas 75013-2789

Filed

Missouri Public
Service Commission

CANCELLED
April 11, 2008
Missouri Public
Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.3 Service Areas and Local Calling Scopes (cont'd)

3.1.3.D. Sage provides the Simply Savings, Simply Savings PLUS, and Simply Savings Complete to residential customers, as described in this tariff, within the AT&T (AT&T MISSOURI) exchanges (CT) noted below.

Kansas City Metropolitan Exchange	St. Louis Metropolitan Exchange
<u>Principal Zone</u>	<u>Principal Zone</u>
Kansas City	St. Louis
<u>MCA-1 Zones</u>	<u>MCA-1 Zones</u>
Gladstone Independence Parkville Raytown South Kansas City	Ferguson Ladue Mehlville Overland Riverview Sappington Webster Groves
<u>MCA-2 Zones</u>	<u>MCA-2 Zones</u>
Belton Blue Springs East Independence Lee's Summit Liberty Nashua	Bridgeton Creve Coeur Florissant Kirkwood Tiffany Springs Oakville Spanish Lake

Issued: March 11, 2008

Effective: April 11, 2008

CANCELLED
 April 6, 2012
 Missouri Public
 Service Commission
 JC-2012-0419

Issued By:
 Robert W. McCausland
 Vice President and Secretary
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FILED
 Missouri Public
 Service Commission
 MO10803

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.3 Service Areas and Local Calling Scopes (cont'd)

3.1.3.D. Sage provides the Simply Savings, Simply Savings PLUS, and Simply Savings Complete to residential customers, as described in this tariff, within the Southwestern Bell Telephone Company (SWBT) exchanges noted below.

(AT)

Kansas City Metropolitan Exchange	St. Louis Metropolitan Exchange
<u>Principal Zone</u>	<u>Principal Zone</u>
Kansas City	St. Louis
<u>MCA-1 Zones</u>	<u>MCA-1 Zones</u>
Gladstone Independence Parkville Raytown South Kansas City	Ferguson Ladue Mehlville Overland Riverview Sappington Webster Groves
<u>MCA-2 Zones</u>	<u>MCA-2 Zones</u>
Belton Blue Springs East Independence Lee's Summit Liberty Nashua	Bridgeton Creve Coeur Florissant Kirkwood Tiffany Springs Oakville Spanish Lake

(AT)

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans

3.1.4.A. Residential

All service plans are subject to the application of the High Usage Charge pursuant to Section 4.1.14, following, and to other charges pursuant to this tariff.

1. Basic Local Exchange Service

Basic Local Exchange Service is a single party, two-way switched service provisioned through the use of local access lines within the local calling scope.

Eligibility: Residential customers in the originating AT&T (AT&T (CT)
MISSOURI) exchanges listed in Section 3.1.3. (CT)

Local Calling Area: The local calling area for an exchange is identical to the calling area defined in Sections 1.3, 1.4, and/or 1.5 of AT&T MISSOURI's (CT)
Local Exchange Tariff.

2. Home Choice Plan

The Home Choice Plan includes the following bundle of services:

- Basic Local Exchange Service
- Caller ID Service-Free
- Free Sage 1+ long distance minutes each month. See Section 3.1.4.C for quantity and rules and regulations.

Eligibility: Residential customers in the originating AT&T (AT&T (CT)
MISSOURI) exchanges listed in Section 3.1.3.A. Home Choice (CT)
Plan is no longer offered to new residential customers in all zones of the Kansas City Metropolitan Exchange and all zones of the St. Louis Metropolitan Exchange, effective March 15, 2004. Effective (AT)
April 11, 2008, customers in all zones of the Kansas City Metropolitan Exchange and all zones of the St. Louis Metropolitan Exchange have been migrated to the Simply Savings plan. (AT)

Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the one hundred (100) minutes of Sage 1+ long distance minutes each month. Effective April 1, 2006, customers will receive one hundred and twenty (120) free Sage 1+ long distance minutes each month.

Local Calling Area: The local calling area for an exchange is identical to the calling area defined in Sections 1.3, 1.4, and/or 1.5 of AT&T MISSOURI's (CT)
Local Exchange Tariff.

Issued By:

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805 Central Expressway South, Suite 100
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CANCELLED
April 6, 2012
Missouri Public
Service Commission
JC-2012-0419

FILED
Missouri Public
Service Commission
MO10803

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans

3.1.4.A. Residential

All service plans are subject to the application of the High Usage Charge pursuant to Section 4.1.14, following, and to other charges pursuant to this tariff. (AT)
(AT)

1. Basic Local Exchange Service

Basic Local Exchange Service is a single party, two-way switched service provisioned through the use of local access lines within the local calling scope.

Eligibility: Residential customers in the originating Southwestern Bell Telephone Company (SWBT) exchanges listed in Section 3.1.3.

Local Calling Area: The local calling area for an exchange is identical to the calling area defined in Sections 1.3, 1.4, and/or 1.5 of SWBT's Missouri Local Exchange Tariff.

2. Home Choice Plan

The Home Choice Plan includes the following bundle of services:

- Basic Local Exchange Service
- Caller ID Service-Free
- Free Sage 1+ long distance minutes each month. See Section 3.1.4.C for quantity and rules and regulations.

Eligibility: Residential customers in the originating Southwestern Bell Telephone Company (SWBT) exchanges listed in Section 3.1.3.A. Home Choice Plan is no longer offered to new residential customers in all zones of the Kansas City Metropolitan Exchange and all zones of the St. Louis Metropolitan Exchange, effective March 15, 2004.

Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the one hundred (100) minutes of Sage 1+ long distance minutes each month. Effective April 1, 2006, customers will receive one hundred and twenty (120) free Sage 1+ long distance minutes each month.

Local Calling Area: The local calling area for an exchange is identical to the calling area defined in Sections 1.3, 1.4, and/or 1.5 of SWBT's Missouri Local Exchange Tariff.

Issued: September 7, 2007

Effective: September 17, 2007

Issued By:
Robert W. McCausland
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805 Central Expressway South, Suite 100
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CANCELLED
April 11, 2008
Missouri Public
Service Commission

FILED MOI0706
Missouri Public
Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans

3.1.4.A. Residential

1. Basic Local Exchange Service

Basic Local Exchange Service is a single party, two-way switched service provisioned through the use of local access lines within the local calling scope.

Eligibility: Residential customers in the originating Southwestern Bell Telephone Company (SWBT) exchanges listed in Section 3.1.3.

Local Calling Area: The local calling area for an exchange is identical to the calling area defined in Sections 1.3, 1.4, and/or 1.5 of SWBT's Missouri Local Exchange Tariff.

2. Home Choice Plan

The Home Choice Plan includes the following bundle of services:

- Basic Local Exchange Service
- Caller ID Service-Free
- Free Sage 1+ long distance minutes each month. See Section 3.1.4.C for quantity and rules and regulations.

Eligibility: Residential customers in the originating Southwestern Bell Telephone Company (SWBT) exchanges listed in Section 3.1.3.A. Home Choice Plan is no longer offered to new residential customers in all zones of the Kansas City Metropolitan Exchange and all zones of the St. Louis Metropolitan Exchange, effective March 15, 2004.

Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the one hundred (100) minutes of Sage 1+ long distance minutes each month. Effective April 1, 2006, customers will receive one hundred and twenty (120) free Sage 1+ long distance minutes each month.

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Local Calling Area: The local calling area for an exchange is identical to the calling area defined in Sections 1.3, 1.4, and/or 1.5 of SWBT's Missouri Local Exchange Tariff.

Issued: March 1, 2006

Effective: April 1, 2006

Issued By:
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Filed
Missouri Public
Service Commission
MOI0603

CANCELLED
September 17, 2007
Missouri Public
Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans

3.1.4.A. Residential

1. Basic Local Exchange Service

Basic Local Exchange Service is a single party, two-way switched service provisioned through the use of local access lines within the local calling scope.

Eligibility: Residential customers in the originating Southwestern Bell Telephone Company (SWBT) exchanges listed in Section 3.1.3.

Local Calling Area: The local calling area for an exchange is identical to the calling area defined in Sections 1.3, 1.4, and/or 1.5 of SWBT's Missouri Local Exchange Tariff.

2. Home Choice Plan

The Home Choice Plan includes the following bundle of services:

- Basic Local Exchange Service
- Caller ID Service-Free
- Free Sage 1+ long distance minutes each month. See Section 3.1.4.C for quantity and rules and regulations.

Eligibility: Residential customers in the originating Southwestern Bell Telephone Company (SWBT) exchanges listed in Section 3.1.3.A. Home Choice Plan is no longer offered to new residential customers in all zones of the Kansas City Metropolitan Exchange and all zones of the St. Louis Metropolitan Exchange, effective March 15, 2004.

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Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the one hundred (100) minutes of Sage 1+ long distance minutes each month.

Local Calling Area: The local calling area for an exchange is identical to the calling area defined in Sections 1.3, 1.4, and/or 1.5 of SWBT's Missouri Local Exchange Tariff.

Issued: February 13, 2004

Effective: March 15, 2004

Issued By:
Robert W. McCausland
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Allen, Texas 75013-2789

Filed
Missouri Public
Service Commission
MOI0402

Cancelled

April 1, 2006
Missouri Public
Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

3.1. Telecommunications Services (cont'd)

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3.1.4. Local Service Plans

Service Commission

3.1.4.A. Residential

1. Basic Local Exchange Service

Basic Local Exchange Service is a single party, two-way switched service provisioned through the use of local access lines within the local calling scope.

Eligibility: Residential customers in the originating Southwestern Bell Telephone Company (SWBT) exchanges listed in Section 3.1.3.

Local Calling Area: The local calling area for an exchange is identical to the calling area defined in Sections 1.3, 1.4, and/or 1.5 of SWBT's Missouri Local Exchange Tariff.

2. Home Choice Plan

The Home Choice Plan includes the following bundle of services:

- Basic Local Exchange Service
- Caller ID Service-Free
- Free Sage 1+ long distance minutes each month. See Section 3.1.4.C for quantity and rules and regulations.

Eligibility: Residential customers in the originating Southwestern Bell Telephone Company (SWBT) exchanges listed in Section 3.1.3.

Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the one hundred (100) minutes of Sage 1+ long distance minutes each month.

Local Calling Area: The local calling area for an exchange is identical to the calling area defined in Sections 1.3, 1.4, and/or 1.5 of SWBT's Missouri Local Exchange Tariff.

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SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

3. Metropolitan Plan

The Metropolitan Plan includes the following bundle of services: (CT)

- Basic Local Exchange Service
- 2-Way Metro Calling with either the Kansas City, St. Louis, or Springfield Metropolitan Exchanges, depending on the customer's originating exchange.
- Caller ID Service-Free
- Call Waiting Service - Free
- Free Sage 1+ long distance minutes each month. See Section 3.1.4.C for quantity and rules and regulations. Effective October 18, 2004 new and existing customers with this service will receive 100 Free Sage 1+ long distance minutes each month. See Section 3.1.4.C for rules and regulations. Effective April 1, 2006, customers will receive one hundred and twenty (120) free Sage 1+ long distance minutes each month.

Eligibility: Residential customers in the following AT&T (AT&T MISSOURI) exchanges: (CT)

<u>Kansas City Metro Area</u>	<u>St. Louis Metro Area</u>	<u>St. Louis Metro Area, cont.</u>
Excelsior Springs	St. Charles	Eureka
Richmond	Harvester	Herculaneum-Pevely
Smithville	Manchester	Gray Summit
Archie	Chesterfield	Antonia
Greenwood	Fenton	Hillsboro
Farley	Maxville	Portage Des Sioux
Grain Valley	Valley Park	Ware
	Festus-Crystal City	Beaufort
<u>Springfield Metro Area</u>	High Ridge	St. Clair
Ash Grove	Pond	Union
Marionville	Imperial	Washington
Billings	De Soto	
Walnut Grove	Pacific	
Clever	Cedar Hill	

Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the one hundred (100) minutes of Sage 1+ long distance minutes each month. Effective April 1, 2006, customers will receive one hundred and twenty (120) free Sage 1+ long distance minutes each month. Effective September 15, 2006 the residential Metropolitan Plan has been discontinued for new Sage Customers. Residential customers with this service prior to September 15, 2006 may remain on this plan.

Issued By:

Robert W. McCausland
Vice President and Secretary
Sage Telecom, Inc.

805 Central Expressway South, Suite 100
Allen, Texas 75013-2789

CANCELLED
April 6, 2012
Missouri Public
Service Commission
JC-2012-0419

FILED
Missouri Public
Service Commission
MO10803

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

3. Metropolitan Plan

The Metropolitan Plan includes the following bundle of services:

- Basic Local Exchange Service
- 2-Way Metro Calling with either the Kansas City, St. Louis, or Springfield Metropolitan Exchanges, depending on the customer's originating exchange.
- Caller ID Service-Free
- Call Waiting Service - Free
- Free Sage 1+ long distance minutes each month. See Section 3.1.4.C for quantity and rules and regulations. Effective October 18, 2004 new and existing customers with this service will receive 100 Free Sage 1+ long distance minutes each month. See Section 3.1.4.C for rules and regulations. Effective April 1, 2006, customers will receive one hundred and twenty (120) free Sage 1+ long distance minutes each month.

Eligibility: Residential customers in the following Southwestern Bell Telephone Company (SWBT) exchanges:

<u>Kansas City Metro Area</u>	<u>St. Louis Metro Area</u>	<u>St. Louis Metro Area, cont.</u>	
Excelsior Springs	St. Charles	Eureka	
Richmond	Harvester	Herculaneum-Pevely	
Smithville	Manchester	Gray Summit	
Archie	Chesterfield	Antonia	
Greenwood	Fenton	Hillsboro	
Farley	Maxville	Portage Des Sioux	
Grain Valley	Valley Park	Ware	
	Festus-Crystal City	Beaufort	(AT)
<u>Springfield Metro Area</u>	High Ridge	St. Clair	
Ash Grove	Pond	Union	
Marionville	Imperial	Washington	(AT)
Billings	De Soto		
Walnut Grove	Pacific		
Clever	Cedar Hill		

Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the one hundred (100) minutes of Sage 1+ long distance minutes each month. Effective April 1, 2006, customers will receive one hundred and twenty (120) free Sage 1+ long distance minutes each month. Effective September 15, 2006 the residential Metropolitan Plan has been discontinued for new Sage Customers. Residential customers with this service prior to September 15, 2006 may remain on this plan.

Issued: November 20, 2006

Effective: December 20, 2006

Issued By:
 Robert W. McCausland
 Vice President, Regulatory Affairs
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805 Central Expressway South, Suite 100
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CANCELLED
 April 11, 2008
 Missouri Public
 Service Commission

Filed
 Missouri Public
 Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

3. Metropolitan Plan

The Metropolitan Plan includes the following bundle of services:

- Basic Local Exchange Service
- 2-Way Metro Calling with either the Kansas City, St. Louis, or Springfield Metropolitan Exchanges, depending on the customer's originating exchange.
- Caller ID Service-Free
- Call Waiting Service - Free
- Free Sage 1+ long distance minutes each month. See Section 3.1.4.C for quantity and rules and regulations. Effective October 18, 2004 new and existing customers with this service will receive 100 Free Sage 1+ long distance minutes each month. See Section 3.1.4.C for rules and regulations. Effective April 1, 2006, customers will receive one hundred and twenty (120) free Sage 1+ long distance minutes each month.

Eligibility: Residential customers in the following Southwestern Bell Telephone Company (SWBT) exchanges:

Kansas City Metro Area

Excelsior Springs
Richmond
Smithville
Archie
Greenwood
Farley
Grain Valley

St. Louis Metro Area

St. Charles
Harvester
Manchester
Chesterfield
Fenton
Maxville
Valley Park
Festus-Crystal City
High Ridge
Pond
Imperial
De Soto
Pacific
Cedar Hill
Eureka
Herculaneum-Pevely
Gray Summit
Antonia
Hillsboro
Portage Des Sioux
Ware

Springfield Metro Area

Ash Grove
Marionville
Billings
Walnut Grove
Clever

Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the one hundred (100) minutes of Sage 1+ long distance minutes each month. Effective April 1, 2006, customers will receive one hundred and twenty (120) free Sage 1+ long distance minutes each month. Effective September 15, 2006 the residential Metropolitan Plan has been discontinued for new Sage Customers. Residential customers with this service prior to September 15, 2006 may remain on this plan.

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Issued: June 30, 2006

Effective: August 1, 2006

Issued By:

Robert W. McCausland
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Cancelled

Filed

Missouri Public
Service Commission

MOI0611

December 20, 2006
Missouri Public
Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

3. Metropolitan Plan

The Metropolitan Plan includes the following bundle of services:

- Basic Local Exchange Service
- 2-Way Metro Calling with either the Kansas City, St. Louis, or Springfield Metropolitan Exchanges, depending on the customer's originating exchange.
- Caller ID Service-Free
- Call Waiting Service - Free
- Free Sage 1+ long distance minutes each month. See Section 3.1.4.C for quantity and rules and regulations. Effective October 18, 2004 new and existing customers with this service will receive 100 Free Sage 1+ long distance minutes each month. See Section 3.1.4.C for rules and regulations. Effective April 1, 2006, customers will receive one hundred and twenty (120) free Sage 1+ long distance minutes each month.

(AT)
(AT)

Eligibility: Residential customers in the following Southwestern Bell Telephone Company (SWBT) exchanges:

<u>Kansas City Metro Area</u>	<u>St. Louis Metro Area</u>
Excelsior Springs	St. Charles
Richmond	Harvester
Smithville	Manchester
Archie	Chesterfield
Greenwood	Fenton
Farley	Maxville
Grain Valley	Valley Park
	Festus-Crystal City
<u>Springfield Metro Area</u>	High Ridge
Ash Grove	Pond
Marionville	Imperial
Billings	De Soto
Walnut Grove	Pacific
Clever	Cedar Hill
	Eureka
	Herculaneum-Pevely
	Gray Summit
	Antonia
	Hillsboro
	Portage Des Sioux
	Ware

Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the one hundred (100) minutes of Sage 1+ long distance minutes each month. Effective April 1, 2006, customers will receive one hundred and twenty (120) free Sage 1+ long distance minutes each month.

(AT)
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(AT)

Issued: March 1, 2006

Effective: April 1, 2006

Issued By:
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805 Central Expressway South, Suite 100
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Filed

Missouri Public
Service Commission

MO10603

Cancelled

August 1, 2006

Missouri Public
Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

3. Metropolitan Plan

The Metropolitan Plan includes the following bundle of services:

- Basic Local Exchange Service
- 2-Way Metro Calling with either the Kansas City, St. Louis, or Springfield Metropolitan Exchanges, depending on the customer's originating exchange.
- Caller ID Service-Free
- Call Waiting Service - Free (AT)
- Free Sage 1+ long distance minutes each month. See Section 3.1.4.C for quantity and rules and regulations. Effective October 18, 2004 new and existing customers with this service will receive 100 Free Sage 1+ long distance minutes each month. See Section 3.1.4.C for rules and regulations. (AT)

Eligibility: Residential customers in the following Southwestern Bell Telephone Company (SWBT) exchanges:

<u>Kansas City Metro Area</u>	<u>St. Louis Metro Area</u>
Excelsior Springs	St. Charles
Richmond	Harvester
Smithville	Manchester
Archie	Chesterfield
Greenwood	Fenton
Farley	Maxville
Grain Valley	Valley Park
	Festus-Crystal City
<u>Springfield Metro Area</u>	High Ridge
Ash Grove	Pond
Marionville	Imperial
Billings	De Soto
Walnut Grove	Pacific
Clever	Cedar Hill
	Eureka
	Herculaneum-Pevely
	Gray Summit
	Antonia
	Hillsboro
	Portage Des Sioux
	Ware

Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the one hundred (100) minutes of Sage 1+ long distance minutes each month. (CT)

Issued: September 16, 2004

Effective: October 18, 2004

Issued By:
Robert W. McCausland
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805 Central Expressway South, Suite 100
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Filed
Missouri Public
Service Commission
MO10404

Cancelled

April 1, 2006
Missouri Public
Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

3.1. Telecommunications Services (cont'd)

REC'D JAN 10 2002

3.1.4. Local Service Plans (cont'd)

Service Commission

3.1.4.A. Residential (cont'd)

3. Metropolitan Plan

The Metropolitan Plan includes the following bundle of services:

- Basic Local Exchange Service
- 2-Way Metro Calling with either the Kansas City, St. Louis, or Springfield Metropolitan Exchanges, depending on the customer's originating exchange.
- Caller ID Service-Free
- Free Sage 1+ long distance minutes each month. See Section 3.1.4.C for quantity and rules and regulations.

Eligibility: Residential customers in the following Southwestern Bell Telephone Company (SWBT) exchanges:

Kansas City Metro Area

St. Louis Metro Area

Excelsior Springs
Richmond
Smithville
Archie
Greenwood
Farley
Grain Valley

St. Charles
Harvester
Manchester
Chesterfield
Fenton
Maxville
Valley Park
Festus-Crystal City

Springfield Metro Area

Ash Grove
Marionville
Billings
Walnut Grove
Clever

High Ridge
Pond
Imperial
De Soto
Pacific
Cedar Hill
Eureka
Herculaneum-Pevely
Gray Summit
Antonia
Hillsboro
Portage Des Sioux
Ware

CANCELLED

OCT 18 2004

158RS29
Public Service Commission
MISSOURI

Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the sixty (60) minutes of Sage 1+ long distance minutes each month.

Issued: January 10, 2002

Effective: February 9, 2002

Missouri Public

Issued By:

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FILED FEB 09 2002
02-029

Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

3. Metropolitan Plan (cont'd)

Local Calling Area: The local calling area for each of the exchanges listed above is identical to the calling area defined in Sections 1.3, 1.4, and/or 1.5, plus the calling area defined in Section 1.6.3 of AT&T MISSOURI's Local Exchange Tariff.

4. EasyCall Plan

The EasyCall Plan includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local voice calling
- Caller ID Service – Free
- Call Waiting - Free

Rate for domestic long distance minutes is at \$0.10 per minute. Applies to direct dialed, 1+ long distance or 1+ intraLATA toll calls made to points within the continental U.S., Alaska, Hawaii, Puerto Rico, and U.S. Virgin Islands.

Eligibility: Effective November 15, 2010 this plan is no longer available for new customers. Residential customers with this service prior to November 15, 2010 may remain on this plan. This plan is available to residential customers only. (AT) (AT)

- Metropolitan or Regional calling where available at an additional charge

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

3. Metropolitan Plan (cont'd)

Local Calling Area: The local calling area for each of the exchanges listed above is identical to the calling area defined in Sections 1.3, 1.4, and/or 1.5, plus the calling area defined in Section 1.6.3 of AT&T MISSOURI's Local Exchange Tariff.

4. EasyCall Plan

The EasyCall Plan includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local voice calling
- Caller ID Service - Free
- Call Waiting - Free

Rate for domestic long distance minutes is at \$0.10 per minute. Applies to direct dialed, 1+ long distance or 1+ intraLATA toll calls made to points within the continental U.S., Alaska, Hawaii, Puerto Rico, and U.S. Virgin Islands.

Eligibility: This plan is available to residential customers only.

- Metropolitan or Regional calling where available at an additional charge

(AT)

(AT)

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

3. Metropolitan Plan (cont'd)

Local Calling Area: The local calling area for each of the exchanges listed above is identical to the calling area defined in Sections 1.3, 1.4, and/or 1.5, plus the calling area defined in Section 1.6.3 of SWBT's Missouri Local Exchange Tariff.

4. Regional Plan

Eligibility: Any residential customer who subscribes to Sage's Home Choice Plan or Metropolitan Plan. Regional Plan is no longer available to residential customers effective March 15, 2004.

(AT)
(AT)

Local Calling Area: All local telephone exchanges located within the customer's LATA.

(MT)

(MT)

Material previously located on this page now appears on Page 30.0.1.

SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

REC'D JAN 27 2004

Service Commission

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

3. Metropolitan Plan (cont'd)

Local Calling Area: The local calling area for each of the exchanges listed above is identical to the calling area defined in Sections 1.3, 1.4, and/or 1.5, plus the calling area defined in Section 1.6.3 of SWBT's Missouri Local Exchange Tariff.

4. Regional Plan

Eligibility: Any residential customer who subscribes to Sage's Home Choice Plan or Metropolitan Plan.

Local Calling Area: All local telephone exchanges located within the customer's LATA.

5. Sage Unlimited Plan

The Sage Unlimited Plan includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local calling
- Caller ID Service - Free
- Basic Voicemail Service - Free
- The following Custom Calling Features Free:
 - Call Return Call Waiting Call Blocker Speed Calling
 - Call Forwarding Three-Way Calling Auto Redial Call Waiting ID
- Unlimited Sage 1+ long distance minutes each month. Applies to direct dialed, 1+ long distance or 1+ intraLATA toll calls made to point within the continental U.S., Alaska, Hawaii, Puerto Rico and U.S. Virgin Islands.

(CT)

Eligibility: Residential customers in exchanges listed in Section 3.1.3.C with the exception of the following exchanges:

CANCELLED

<u>Kansas City Metro Area</u>	<u>St. Louis Metro Area</u>	<u>Springfield Metro Area</u>
Richmond	Herculaneum-Pevely	Ash Grove
Smithville	Gray Summit	Marionville
Archie	Antonia	Billings
Greenwood	Hillsboro	Walnut Grove
Farley	Portage Des Sioux	Clever
Grain Valley	Ware	

MAR 15 2004
by 3rd RS 30
Public Service Commission
MISSOURI

Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the unlimited minutes of Sage 1+ long distance minutes each month.

The Sage Unlimited Plan cannot be used for long distance access to the Internet, or for business purposes such as telemarketing or autodialing. Unlimited long distance only applies to the telephone line on which this plan is assigned.

Issued: January 27, 2004

Effective: February 26, 2004

Issued By:
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**Missouri Public
Service Commission**

FILED FEB 26 2004

MO10401

SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public
Service Commission

Telecommunications Services (cont'd)

CANCELLED

REC'D JUN 05 2003

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

FEB 26 2004
By 2nd R 530
Public Service Commission
MISSOURI

3. Metropolitan Plan (cont'd)

Local Calling Area: The local calling area for each of the exchanges listed above is identical to the calling area defined in Sections 1.3, 1.4, and/or 1.5, plus the calling area defined in Section 1.6.3 of SWBT's Missouri Local Exchange Tariff.

4. Regional Plan

Eligibility: Any residential customer who subscribes to Sage's Home Choice Plan or Metropolitan Plan.

Local Calling Area: All local telephone exchanges located within the customer's LATA.

5. Sage Unlimited Plan

(AT)

The Sage Unlimited Plan includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local calling
- Caller ID Service - Free
- Voicemail Service - Free
- The following Custom Calling Features Free:
Call Return Call Waiting Call Blocker Speed Calling
Call Forwarding Three-Way Calling Auto Redial Call Waiting ID
- Unlimited Sage 1+ long distance minutes each month. Applies to direct dialed, 1+ long distance or 1+ intraLATA toll calls made to point within the continental U.S., Alaska, Hawaii, Puerto Rico and U.S. Virgin Islands.

Eligibility: Residential customers in exchanges listed in Section 3.1.3.C with the exception of the following exchanges:

<u>Kansas City Metro Area</u>	<u>St. Louis Metro Area</u>	<u>Springfield Metro Area</u>
Richmond	Herculaneum-Pevely	Ash Grove
Smithville	Gray Summit	Marionville
Archie	Antonia	Billings
Greenwood	Hillsboro	Walnut Grove
Farley	Portage Des Sioux	Clever
Grain Valley	Ware	

Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the unlimited minutes of Sage 1+ long distance minutes each month.

The Sage Unlimited Plan cannot be used for long distance access to the Internet, or for business purposes such as telemarketing or autodialing. Unlimited long distance only applies to the telephone line on which this plan is assigned.

Missouri Public
Service Commission

FILED JUL 07 2003

SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

3.1. Telecommunications Services (cont'd)

REC'D JAN 10 2002

3.1.4. Local Service Plans (cont'd)

Service Commission

3.1.4.A. Residential (cont'd)

3. Metropolitan Plan (cont'd)

Local Calling Area: The local calling area for each of the exchanges listed above is identical to the calling area defined in Sections 1.3, 1.4, and/or 1.5, plus the calling area defined in Section 1.6.3 of SWBT's Missouri Local Exchange Tariff.

4. Regional Plan

Eligibility: Any residential customer who subscribes to Sage's Home Choice Plan or Metropolitan Plan.

Local Calling Area: All local telephone exchanges located within the customer's LATA.

CANCELLED

JUL 07 2003
By *LSRS30*
Public Service Commission
MISSOURI

Missouri Public

FILED FEB 09 2002
02 - 029

Service Commission

Issued: January 10, 2002

Effective: February 9, 2002

Issued By:
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Allen, Texas 75013-2789

SECTION 3 - DESCRIPTION OF SERVICES3.1. Telecommunications Services (cont'd)3.1.4. Local Service Plans (cont'd)3.1.4.A. Residential (cont'd)5. Sage Unlimited Plan

The Sage Unlimited Plan includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local voice calling (CT)
- Caller ID Service – Free
- Basic Voicemail Service – Free
- The following Custom Calling Features Free:
 - Call Return Call Waiting Call Blocker Speed Calling
 - Call Forwarding Three-Way Calling Auto Redial Call Waiting ID
- Unlimited Sage 1+ long distance minutes each month. Applies to direct dialed, 1+ long distance or 1+ intraLATA toll calls made to point within the continental U.S., Alaska, Hawaii, Puerto Rico and U.S. Virgin Islands.

Eligibility: Residential customers in exchanges listed in Section 3.1.3.C with the exception of the following exchanges:

<u>Kansas City Metro Area</u>	<u>St. Louis Metro Area</u>	<u>Springfield Metro Area</u>
Richmond	Herculaneum-Pevely	Ash Grove
Smithville	Gray Summit	Marionville
Archie	Antonia	Billings
Greenwood	Hillsboro	Walnut Grove
Farley	Portage Des Sioux	Clever
Grain Valley	Ware	

Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the unlimited minutes of Sage 1+ long distance minutes each month. Sage Unlimited Plan is no longer offered to new residential customers after March 15, 2004.

The Sage Unlimited Plan cannot be used for long distance access to the Internet, or for business purposes such as telemarketing or autodialing. Unlimited long distance only applies to the telephone line on which this plan is assigned and is subject to terms and conditions specified in Section 3.1.2.B and Section 4.1.2.A.

Issued: October 24, 2008

Effective: November 23, 2008

CANCELLED
April 6, 2012
Missouri Public
Service Commission
JC-2012-0419

Issued By:
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FILED
Missouri Public
Service Commission MO10813
JC-2009-0289

SECTION 3 - DESCRIPTION OF SERVICES3.1. Telecommunications Services (cont'd)3.1.4. Local Service Plans (cont'd)3.1.4.A. Residential (cont'd)5. Sage Unlimited Plan

The Sage Unlimited Plan includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local calling
- Caller ID Service – Free
- Basic Voicemail Service – Free
- The following Custom Calling Features Free:
Call Return Call Waiting Call Blocker Speed Calling
Call Forwarding Three-Way Calling Auto Redial Call Waiting ID
- Unlimited Sage 1+ long distance minutes each month. Applies to direct dialed, 1+ long distance or 1+ intraLATA toll calls made to point within the continental U.S., Alaska, Hawaii, Puerto Rico and U.S. Virgin Islands.

Eligibility: Residential customers in exchanges listed in Section 3.1.3.C with the exception of the following exchanges:

<u>Kansas City Metro Area</u>	<u>St. Louis Metro Area</u>	<u>Springfield Metro Area</u>
Richmond	Herculaneum-Pevely	Ash Grove
Smithville	Gray Summit	Marionville
Archie	Antonia	Billings
Greenwood	Hillsboro	Walnut Grove
Farley	Portage Des Sioux	Clever
Grain Valley	Ware	

Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the unlimited minutes of Sage 1+ long distance minutes each month. Sage Unlimited Plan is no longer offered to new residential customers after March 15, 2004.

The Sage Unlimited Plan cannot be used for long distance access to the Internet, or for business purposes such as telemarketing or autodialing. Unlimited long distance only applies to the telephone line on which this plan is assigned and is subject to terms and conditions specified in Section 3.1.2.B and Section 4.1.2.A.

(CT)
(CT)

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

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3.1.4.A. Residential (cont'd)

5. Sage Unlimited Plan

The Sage Unlimited Plan includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local calling
- Caller ID Service – Free
- Basic Voicemail Service – Free
- The following Custom Calling Features Free:
 Call Return Call Waiting Call Blocker Speed Calling
 Call Forwarding Three-Way Calling Auto Redial Call Waiting ID
- Unlimited Sage 1+ long distance minutes each month. Applies to direct dialed, 1+ long distance or 1+ intraLATA toll calls made to point within the continental U.S., Alaska, Hawaii, Puerto Rico and U.S. Virgin Islands.

Eligibility: Residential customers in exchanges listed in Section 3.1.3.C with the exception of the following exchanges:

<u>Kansas City Metro Area</u>	<u>St. Louis Metro Area</u>	<u>Springfield Metro Area</u>
Richmond	Herculaneum-Pevely	Ash Grove
Smithville	Gray Summit	Marionville
Archie	Antonia	Billings
Greenwood	Hillsboro	Walnut Grove
Farley	Portage Des Sioux	Clever
Grain Valley	Ware	

Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the unlimited minutes of Sage 1+ long distance minutes each month. Sage Unlimited Plan is no longer offered to new residential customers after March 15, 2004.

(AT)
(AT)

The Sage Unlimited Plan cannot be used for long distance access to the Internet, or for business purposes such as telemarketing or autodialing. Unlimited long distance only applies to the telephone line on which this plan is assigned.

(MT)

Material now appearing on this page was previously located on Page 30.

Issued By:

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Filed

Missouri Public
Service Commission
MO10402

Cancelled
May 1, 2007

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

6. Sage Unlimited Plan (with metro calling)

The Sage Unlimited plan includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local voice calling (CT)
- 2-Way Metro Calling with either the Kansas City, St. Louis or Springfield Metropolitan Exchanges, depending on the customer's originating exchange.
- Caller ID Service – Free
- Basic Voicemail Service – Free
- The following Custom Calling Features Free:
 Call Return Call Waiting Call Blocker Speed Calling
 Call Forwarding Three-Way Calling Auto Redial Call Waiting ID
- Unlimited Sage 1+ long distance minutes each month. Applies to direct dialed, 1+ long distance or 1+ intraLATA toll calls made to points within the continental U.S., Alaska, Hawaii, Puerto Rico and U.S. Virgin Islands.

Eligibility: Residential customers in the following AT&T (AT&T MISSOURI) exchanges:

<u>Kansas City Metro Area</u>	<u>St. Louis Metro Area</u>	<u>Springfield Metro Area</u>
Excelsior Springs	St. Charles	Pacific
Richmond	Harvester	Cedar Hill
Smithville	Manchester	Eureka
Archie	Chesterfield	Herculaneum-Pevely
Greenwood	Fenton	Gray Summit
Farley	Maxville	Antonia
Grain Valley	Valley Park	Hillsboro
	Festus-Crystal City	
	High Ridge	Portage Des Sioux
	Pond	Ware
	Imperial	De Soto

Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the unlimited minutes of Sage 1+ long distance minutes each month. Sage Unlimited Plan (with metro calling) is no longer offered to new residential customers after March 15, 2004.

The Sage Unlimited Plan cannot be used for long distance access to the Internet, or for business purposes such as telemarketing or autodialing. Unlimited long distance only applies to the telephone line on which this plan is assigned and is subject to terms and conditions specified in Section 3.1.2.B and Section 4.1.2.A.

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

6. Sage Unlimited Plan (with metro calling)

The Sage Unlimited plan includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local calling
- 2-Way Metro Calling with either the Kansas City, St. Louis or Springfield Metropolitan Exchanges, depending on the customer's originating exchange.
- Caller ID Service – Free
- Basic Voicemail Service – Free
- The following Custom Calling Features Free:
 Call Return Call Waiting Call Blocker Speed Calling
 Call Forwarding Three-Way Calling Auto Redial Call Waiting ID
- Unlimited Sage 1+ long distance minutes each month. Applies to direct dialed, 1+ long distance or 1+ intraLATA toll calls made to points within the continental U.S., Alaska, Hawaii, Puerto Rico and U.S. Virgin Islands.

Eligibility: Residential customers in the following AT&T (AT&T MISSOURI) (CT) exchanges:

<u>Kansas City Metro Area</u>	<u>St. Louis Metro Area</u>		<u>Springfield Metro Area</u>
Excelsior Springs	St. Charles	Pacific	Ash Grove
Richmond	Harvester	Cedar Hill	Marionville
Smithville	Manchester	Eureka	Billings
Archie	Chesterfield	Herculaneum-Pevely	Walnut Grove
Greenwood	Fenton	Gray Summit	Clever
Farley	Maxville	Antonia	
Grain Valley	Valley Park	Hillsboro	
	Festus-Crystal City		
	High Ridge	Portage Des Sioux	
	Pond	Ware	
	Imperial	De Soto	

Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the unlimited minutes of Sage 1+ long distance minutes each month. Sage Unlimited Plan (with metro calling) is no longer offered to new residential customers after March 15, 2004.

The Sage Unlimited Plan cannot be used for long distance access to the Internet, or for business purposes such as telemarketing or autodialing. Unlimited long distance only applies to the telephone line on which this plan is assigned and is subject to terms and conditions specified in Section 3.1.2.B and Section 4.1.2.A.

Issued: March 11, 2008

Effective: April 11, 2008

Issued By:

Robert W. McCausland
 Vice President and Secretary
 Sage Telecom, Inc.

805 Central Expressway South, Suite 100
 Allen, Texas 75013-2789

CANCELLED
 November 23, 2008
 Missouri Public
 Service Commission
 JC-2009-0289

FILED
 Missouri Public
 Service Commission

MO10803

SECTION 3 - DESCRIPTION OF SERVICES3.1. Telecommunications Services (cont'd)3.1.4. Local Service Plans (cont'd)3.1.4.A. Residential (cont'd)6. Sage Unlimited Plan (with metro calling)

The Sage Unlimited plan includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local calling
- 2-Way Metro Calling with either the Kansas City, St. Louis or Springfield Metropolitan Exchanges, depending on the customer's originating exchange.
- Caller ID Service – Free
- Basic Voicemail Service – Free
- The following Custom Calling Features Free:
Call Return Call Waiting Call Blocker Speed Calling
Call Forwarding Three-Way Calling Auto Redial Call Waiting ID
- Unlimited Sage 1+ long distance minutes each month. Applies to direct dialed, 1+ long distance or 1+ intraLATA toll calls made to points within the continental U.S., Alaska, Hawaii, Puerto Rico and U.S. Virgin Islands.

Eligibility: Residential customers in the following Southwestern Bell Telephone Company (SWBT) exchanges:

<u>Kansas City Metro Area</u>	<u>St. Louis Metro Area</u>	<u>Springfield Metro Area</u>
Excelsior Springs	St. Charles	Pacific
Richmond	Harvester	Cedar Hill
Smithville	Manchester	Eureka
Archie	Chesterfield	Herculaneum-Pevely
Greenwood	Fenton	Gray Summit
Farley	Maxville	Antonia
Grain Valley	Valley Park	Hillsboro
	Festus-Crystal City	
	High Ridge	Portage Des Sioux
	Pond	Ware
	Imperial	De Soto

Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the unlimited minutes of Sage 1+ long distance minutes each month. Sage Unlimited Plan (with metro calling) is no longer offered to new residential customers after March 15, 2004.

The Sage Unlimited Plan cannot be used for long distance access to the Internet, or for business purposes such as telemarketing or autodialing. Unlimited long distance only applies to the telephone line on which this plan is assigned and is subject to terms and conditions specified in Section 3.1.2.B and Section 4.1.2.A. (CT)
(CT)

Issued: March 30, 2007

Effective: May 1, 2007

Issued By:
Robert W. McCausland
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Allen, Texas 75013-2789

CANCELLED
April 11, 2008
Missouri Public
Service Commission

Filed
Missouri Public
Service Commission

MOI0718

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

6. Sage Unlimited Plan (with metro calling)

The Sage Unlimited plan includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local calling
- 2-Way Metro Calling with either the Kansas City, St. Louis or Springfield Metropolitan Exchanges, depending on the customer's originating exchange.
- Caller ID Service – Free
- Basic Voicemail Service – Free
- The following Custom Calling Features Free:
Call Return Call Waiting Call Blocker Speed Calling
Call Forwarding Three-Way Calling Auto Redial Call Waiting ID
- Unlimited Sage 1+ long distance minutes each month. Applies to direct dialed, 1+ long distance or 1+ intraLATA toll calls made to points within the continental U.S., Alaska, Hawaii, Puerto Rico and U.S. Virgin Islands.

Eligibility: Residential customers in the following Southwestern Bell Telephone Company (SWBT) exchanges:

<u>Kansas City Metro Area</u>	<u>St. Louis Metro Area</u>	<u>Springfield Metro Area</u>
Excelsior Springs	St. Charles	Pacific
Richmond	Harvester	Cedar Hill
Smithville	Manchester	Eureka
Archie	Chesterfield	Herculaneum-Pevely
Greenwood	Fenton	Gray Summit
Farley	Maxville	Antonia
Grain Valley	Valley Park	Hillsboro
	Festus-Crystal City	
	High Ridge	Portage Des Sioux
	Pond	Ware
	Imperial	De Soto

Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the unlimited minutes of Sage 1+ long distance minutes each month. Sage Unlimited Plan (with metro calling) is no longer offered to new residential customers after March 15, 2004. (AT) | (AT)

The Sage Unlimited Plan cannot be used for long distance access to the Internet, or for business purposes such as telemarketing or autodialing. Unlimited long distance only applies to the telephone line on which this plan is assigned.

Issued: February 13, 2004

Effective: March 15, 2004

Issued By:
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Filed
Missouri Public
Service Commission
MO10402

Cancelled
May 1, 2007

SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

3.1. Telecommunications Services (cont'd)

REC'D JAN 27 2004

3.1.4. Local Service Plans (cont'd)

Service Commission

3.1.4.A. Residential (cont'd)

6. Sage Unlimited Plan (with metro calling)

The Sage Unlimited plan includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local calling
- 2-Way Metro Calling with either the Kansas City, St. Louis or Springfield Metropolitan Exchanges, depending on the customer's originating exchange.
- Caller ID Service - Free
- Basic Voicemail Service - Free
- The following Custom Calling Features Free:
 - Call Return Call Waiting Call Blocker Speed Calling
 - Call Forwarding Three-Way Calling Auto Redial Call Waiting ID
- Unlimited Sage 1+ long distance minutes each month. Applies to direct dialed, 1+ long distance or 1+ intraLATA toll calls made to points within the continental U.S., Alaska, Hawaii, Puerto Rico and U.S. Virgin Islands.

(CT)

Eligibility: Residential customers in the following Southwestern Bell Telephone Company (SWBT) exchanges:

<u>Kansas City Metro Area</u>	<u>St. Louis Metro Area</u>	<u>Springfield Metro Area</u>
Excelsior Springs	St. Charles	Pacific
Richmond	Harvester	Cedar Hill
Smithville	Manchester	Eureka
Archie	Chesterfield	Herculaneum-Pevely
Greenwood	Fenton	Gray Summit
Farley	Maxville	Antonia
Grain Valley	Valley Park	Hillsboro
	Festus-Crystal City	
	High Ridge	Portage Des Sioux
	Pond	Ware
	Imperial	De Soto

Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the unlimited minutes of Sage 1+ long distance minutes each month.

The Sage Unlimited Plan cannot be used for long distance access to the Internet, or for business purposes such as telemarketing or autodialing. Unlimited long distance only applies to the telephone line on which this plan is assigned.

CANCELLED

**Missouri Public
Service Commission**

MAR 15 2004
2nd RS 30.1

FILED FEB 26 2004

Issued: January 27, 2004

**Public Service Commission
MISSOURI**

Effective: February 26, 2004

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MOI0401

SECTION 3 - DESCRIPTION OF SERVICES

CANCELLED

Missouri Public
Service Commission

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

FEB 26 2004

REC'D JUN 05 2003

By *KRS 30.1*
Public Service Commission
MISSOURI

6. Sage Unlimited Plan (with metro calling)

(AT)

The Sage Unlimited plan includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local calling
- 2-Way Metro Calling with either the Kansas City, St. Louis or Springfield Metropolitan Exchanges, depending on the customer's originating exchange.
- Caller ID Service - Free
- Voicemail Service - Free
- The following Custom Calling Features Free:
Call Return Call Waiting Call Blocker Speed Calling
Call Forwarding Three-Way Calling Auto Redial Call Waiting ID
- Unlimited Sage 1+ long distance minutes each month. Applies to direct dialed, 1+ long distance or 1+ intraLATA toll calls made to points within the continental U.S., Alaska, Hawaii, Puerto Rico and U.S. Virgin Islands.

Eligibility: Residential customers in the following Southwestern Bell Telephone Company (SWBT) exchanges:

<u>Kansas City Metro Area</u>	<u>St. Louis Metro Area</u>	<u>Springfield Metro Area</u>
Excelsior Springs	St. Charles	Pacific
Richmond	Harvester	Cedar Hill
Smithville	Manchester	Eureka
Archie	Chesterfield	Herculaneum-Pevely
Greenwood	Fenton	Gray Summit
Farley	Maxville	Antonia
Grain Valley	Valley Park	Hillsboro
	Festus-Crystal City	
	High Ridge	Portage Des Sioux
	Pond	Ware
	Imperial	De Soto

Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the unlimited minutes of Sage 1+ long distance minutes each month.

The Sage Unlimited Plan cannot be used for long distance access to the Internet, or for business purposes such as telemarketing or autodialing. Unlimited long distance only applies to the telephone line on which this plan is assigned.

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

7. Simply Savings Plan A

Simply Savings includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local voice calling (CT)
- Caller ID Service – Free
- One hundred (100) minutes of Sage 1+ long distance minutes each month. Effective April 1, 2006, customers will receive one hundred and twenty (120) free Sage 1+ long distance minutes each month.

Eligibility: Residential customers in the originating AT&T (AT&T MISSOURI) exchanges listed in Section 3.1.3.D. Effective October 18, 2004 this plan will be available in all exchanges listed in Section 3.1.3.A. Effective September 15, 2005 this plan will no longer be available to new customers.

Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the one hundred and twenty (120) Sage 1+ long distance minutes each month.

Local Calling Area: The local calling area for an exchange is identical to the calling area defined in Sections 1.3, 1.4, and/or 1.5 of AT&T MISSOURI's Local Exchange Tariff.

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

7. Simply Savings Plan A

Simply Savings includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local calling
- Caller ID Service – Free
- One hundred (100) minutes of Sage 1+ long distance minutes each month. Effective April 1, 2006, customers will receive one hundred and twenty (120) free Sage 1+ long distance minutes each month.

Eligibility: Residential customers in the originating AT&T (AT&T (CT)
MISSOURI) exchanges listed in Section 3.1.3.D. Effective October (CT)
18, 2004 this plan will be available in all exchanges listed in Section
3.1.3.A. Effective September 15, 2005 this plan will no longer be
available to new customers.

Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the one hundred and twenty (120) Sage 1+ long distance minutes each month.

Local Calling Area: The local calling area for an exchange is identical to the calling area defined in Sections 1.3, 1.4, and/or 1.5 of AT&T MISSOURI's (CT)
Local Exchange Tariff.

Issued: March 11, 2008

Effective: April 11, 2008

Issued By:

Robert W. McCausland
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CANCELLED
November 23, 2008
Missouri Public
Service Commission
JC-2009-0289

FILED MO10803
Missouri Public
Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

7. Simply Savings Plan A

Simply Savings includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local calling
- Caller ID Service – Free
- One hundred (100) minutes of Sage 1+ long distance minutes each month. Effective April 1, 2006, customers will receive one hundred and twenty (120) free Sage 1+ long distance minutes each month. (AT)
|
(AT)

Eligibility: Residential customers in the originating Southwestern Bell Telephone Company (SWBT) exchanges listed in Section 3.1.3.D. Effective October 18, 2004 this plan will be available in all exchanges listed in Section 3.1.3.A. Effective September 15, 2005 this plan will no longer be available to new customers.

Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the one hundred and twenty (120) Sage 1+ long distance minutes each month. (CT)
(CT)

Local Calling Area: The local calling area for an exchange is identical to the calling area defined in Sections 1.3, 1.4, and/or 1.5 of SWBT's Missouri Local Exchange Tariff.

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

7. Simply Savings Plan A

(CT)

Simply Savings includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local calling
- Caller ID Service – Free
- One hundred (100) minutes of Sage 1+ long distance minutes each month

Eligibility: Residential customers in the originating Southwestern Bell Telephone Company (SWBT) exchanges listed in Section 3.1.3.D. Effective October 18, 2004 this plan will be available in all exchanges listed in Section 3.1.3.A. Effective September 15, 2005 this plan will no longer be available to new customers.

(AT)
(AT)

Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the one hundred (100) minutes of Sage 1+ long distance minutes each month.

Local Calling Area: The local calling area for an exchange is identical to the calling area defined in Sections 1.3, 1.4, and/or 1.5 of SWBT's Missouri Local Exchange Tariff.

Issued: August 16, 2005

Effective: September 15, 2005

Issued By:
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Cancelled

April 1, 2006
Missouri Public
Service Commission

Filed
Missouri Public
Service Commission
MO10511

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

7. Simply Savings

Simply Savings includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local calling
- Caller ID Service - Free
- One hundred (100) minutes of Sage 1+ long distance minutes each month

Eligibility: Residential customers in the originating Southwestern Bell Telephone Company (SWBT) exchanges listed in Section 3.1.3.D. Effective October 18, 2004 this plan will be available in all exchanges listed in Section 3.1.3.A.

(AT)
(AT)

Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the one hundred (100) minutes of Sage 1+ long distance minutes each month.

Local Calling Area: The local calling area for an exchange is identical to the calling area defined in Sections 1.3, 1.4, and/or 1.5 of SWBT's Missouri Local Exchange Tariff.

SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

(AT)

3.1. Telecommunications Services (cont'd)

REC'D FEB 13 2004

3.1.4. Local Service Plans (cont'd)

Service Commission

3.1.4.A. Residential (cont'd)

7. Simply Savings

Simply Savings includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local calling
- Caller ID Service - Free
- One hundred (100) minutes of Sage 1+ long distance minutes each month

Eligibility: Residential customers in the originating Southwestern Bell Telephone Company (SWBT) exchanges listed in Section 3.1.3.D.

Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the one hundred (100) minutes of Sage 1+ long distance minutes each month.

Local Calling Area: The local calling area for an exchange is identical to the calling area defined in Sections 1.3, 1.4, and/or 1.5 of SWBT's Missouri Local Exchange Tariff.

(AT)

CANCELLED

OCT 18 2004
By *RS30.2*
Public Service Commission
MISSOURI

Issued: February 13, 2004

Effective: March 15, 2004

Issued By:
Robert W. McCausland
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Sage Telecom, Inc.
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**Missouri Public
Service Commission**

MO10402

FILED MAR 15 2004

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

8. Simply Savings PLUS

Simply Savings includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local voice calling (CT)
- Caller ID Service – Free
- Call Waiting – Free
- Choice of any one of the following features – Free
 - Call Forwarding
 - Call Waiting ID
 - Call Waiting ID with Options
 - Three-Way Calling
- 250 Free Sage 1+ long distance minutes each month. Effective April 1, 2006, customers will receive three hundred (300) free Sage 1+ long distance minutes each month.

Eligibility: Residential customers in the originating AT&T (AT&T MISSOURI) exchanges listed in Section 3.1.3.D. Effective October 18, 2004 this plan will be available in all exchanges listed in Section 3.1.3.A.

Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the three hundred (300) Sage 1+ long distance minutes each month. Effective August 1, 2006 the residential Sage Simply Savings Plus Plan has been discontinued for new Sage Customers. Residential customers with this service prior to August 1, 2006 may remain on this plan.

Local Calling Area: The local calling area for an exchange is identical to the calling area defined in Sections 1.3, 1.4, and/or 1.5 of AT&T MISSOURI's Local Exchange Tariff.

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

8. Simply Savings PLUS

Simply Savings includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local calling
- Caller ID Service – Free
- Call Waiting – Free
- Choice of any one of the following features – Free
 - Call Forwarding
 - Call Waiting ID
 - Call Waiting ID with Options
 - Three-Way Calling
- 250 Free Sage 1+ long distance minutes each month. Effective April 1, 2006, customers will receive three hundred (300) free Sage 1+ long distance minutes each month.

(CT)

Eligibility: Residential customers in the originating AT&T (AT&T MISSOURI) exchanges listed in Section 3.1.3.D. Effective October 18, 2004 this plan will be available in all exchanges listed in Section 3.1.3.A.

(CT)

(CT)

Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the three hundred (300) Sage 1+ long distance minutes each month. Effective August 1, 2006 the residential Sage Simply Savings Plus Plan has been discontinued for new Sage Customers. Residential customers with this service prior to August 1, 2006 may remain on this plan.

Local Calling Area: The local calling area for an exchange is identical to the calling area defined in Sections 1.3, 1.4, and/or 1.5 of AT&T MISSOURI's Local Exchange Tariff.

(CT)

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

8. Simply Savings PLUS

Simply Savings includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local calling
- Caller ID Service – Free
- Call Waiting – Free
- Choice of any one of the following features – Free
 - Call Forwarding
 - Call Waiting ID
 - Call Waiting ID with Options
 - 3-Way Calling
- 250 Free Sage 1+ long distance minutes each month. Effective April 1, 2006, customers will receive three hundred (300) free Sage 1+ long distance minutes each month.

Eligibility: Residential customers in the originating Southwestern Bell Telephone Company (SWBT) exchanges listed in Section 3.1.3.D. Effective October 18, 2004 this plan will be available in all exchanges listed in Section 3.1.3.A.

Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the three hundred (300) Sage 1+ long distance minutes each month. Effective August 1, 2006 the residential Sage Simply Savings Plus Plan has been discontinued for new Sage Customers. Residential customers with this service prior to August 1, 2006 may remain on this plan.

(AT)
|
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(AT)

Local Calling Area: The local calling area for an exchange is identical to the calling area defined in Sections 1.3, 1.4, and/or 1.5 of SWBT's Missouri Local Exchange Tariff.

Issued: June 30, 2006

Effective: August 1, 2006

Issued By:
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CANCELLED
April 11, 2008
Missouri Public
Service Commission

Filed
Missouri Public
Service Commission

MO10611

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

8. Simply Savings PLUS

Simply Savings includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local calling
- Caller ID Service – Free
- Call Waiting – Free
- Choice of any one of the following features – Free
 - Call Forwarding
 - Call Waiting ID
 - Call Waiting ID with Options
 - 3-Way Calling
- 250 Free Sage 1+ long distance minutes each month. Effective April 1, 2006, customers will receive three hundred (300) free Sage 1+ long distance minutes each month. (AT)
|
(AT)

Eligibility: Residential customers in the originating Southwestern Bell Telephone Company (SWBT) exchanges listed in Section 3.1.3.D. Effective October 18, 2004 this plan will be available in all exchanges listed in Section 3.1.3.A.

Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the three hundred (300) Sage 1+ long distance minutes each month. (CT)
(CT)

Local Calling Area: The local calling area for an exchange is identical to the calling area defined in Sections 1.3, 1.4, and/or 1.5 of SWBT's Missouri Local Exchange Tariff.

Issued: March 1, 2006

Effective: April 1, 2006

Issued By:
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Filed
Missouri Public
Service Commission
MOI0603

Cancelled

August 1, 2006

Missouri Public
Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

8. Simply Savings PLUS

Simply Savings includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local calling
- Caller ID Service – Free
- Call Waiting – Free
- Choice of any one of the following features – Free
 - Call Forwarding
 - Call Waiting ID
 - Call Waiting ID with Options
 - 3-Way Calling
- 250 Free Sage 1+ long distance minutes each month.

Eligibility: Residential customers in the originating Southwestern Bell Telephone Company (SWBT) exchanges listed in Section 3.1.3.D. Effective October 18, 2004 this plan will be available in all exchanges listed in Section 3.1.3.A.

(AT)
(AT)

Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the two hundred fifty (250) minutes of Sage 1+ long distance minutes each month.

Local Calling Area: The local calling area for an exchange is identical to the calling area defined in Sections 1.3, 1.4, and/or 1.5 of SWBT's Missouri Local Exchange Tariff.

Issued: September 16, 2004

Effective: October 18, 2004

Issued By:
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Filed
Missouri Public
Service Commission
MO10404

Cancelled

April 1, 2006
Missouri Public
Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

3.1. Telecommunications Services (cont'd)

REC'D FEB 13 2004

(AT)

3.1.4. Local Service Plans (cont'd)

Service Commission

3.1.4.A. Residential (cont'd)

8. Simply Savings PLUS

Simply Savings includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local calling
- Caller ID Service - Free
- Call Waiting - Free
- Choice of any one of the following features - Free
 - Call Forwarding
 - Call Waiting ID
 - Call Waiting ID with Options
 - 3-Way Calling
- 250 Free Sage 1+ long distance minutes each month.

Eligibility: Residential customers in the originating Southwestern Bell Telephone Company (SWBT) exchanges listed in Section 3.1.3.D.

Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the two hundred fifty (250) minutes of Sage 1+ long distance minutes each month.

Local Calling Area: The local calling area for an exchange is identical to the calling area defined in Sections 1.3, 1.4, and/or 1.5 of SWBT's Missouri Local Exchange Tariff.

(AT)

CANCELLED

OCT 18 2004
By *lars 303*
Public Service Commission
MISSOURI

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

9. ValuePlus Plan

The ValuePlus Plan includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local voice calling
- Caller ID Service – Free
- Sage Home Wire Maintenance - Free
- A choice of all of the following Custom Calling Features – Free:

Call Waiting	Call Blocker
Speed Calling 8	Call Forwarding
Three-Way Calling	Call Return
Call Waiting ID	Priority Call
Selective Call Forwarding	
- Two hundred (200) Sage 1+ long distance minutes each month. Applies to direct dialed, 1+ long distance or 1+ intraLATA toll calls made to points within the continental U.S., Alaska, Hawaii, Puerto Rico, and U.S. Virgin Islands.
- Discounted price for additional services:
 - Sage Voice Mail - \$1.99
 - eSageLink Dial Up - \$9.95
- Metropolitan calling where available at an additional charge

Eligibility: Effective December 15, 2010, this plan is no longer available for new customers. Residential customers with this service prior to December 15, 2010, may remain on this plan. This plan is available to residential customers only. Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the free minutes of Sage 1+ long distance minutes each month. (AT)
|
(AT)

Issued By:
John Debus

Sr. Vice President, CFO, and Treasurer
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CANCELLED
April 6, 2012
Missouri Public
Service Commission
JC-2012-0419

FILED
Missouri Public
Service Commission
JC-2011-0243 MOL1008

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

9. ValuePlus Plan

(AT)

The ValuePlus Plan includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local voice calling
- Caller ID Service – Free
- Sage Home Wire Maintenance - Free
- A choice of all of the following Custom Calling Features – Free:
 - Call Waiting Call Blocker
 - Speed Calling 8 Call Forwarding
 - Three-Way Calling Call Return
 - Call Waiting ID Priority Call
 - Selective Call Forwarding
- Two hundred (200) Sage 1+ long distance minutes each month. Applies to direct dialed, 1+ long distance or 1+ intraLATA toll calls made to points within the continental U.S., Alaska, Hawaii, Puerto Rico, and U.S. Virgin Islands.
- Discounted price for additional services:
 - Sage Voice Mail - \$1.99
 - eSageLink Dial Up - \$9.95
- Metropolitan calling where available at an additional charge

Eligibility: This plan is available to residential customers only. Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the free minutes of Sage 1+ long distance minutes each month.

(AT)

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

9. [Reserved for Future Use]

(RT)

(RT)

Issued: March 11, 2008

Effective: April 11, 2008

CANCELLED
October 1, 2009
Missouri Public
Service Commission
JC-2010-0125

Issued By:
Robert W. McCausland
Vice President and Secretary
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FILED
Missouri Public
Service Commission
MO10803

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

9. Simply Savings COMPLETE Plan A

Simply Savings COMPLETE Plan A includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local calling
 - Caller ID Service – Free
 - Basic Voicemail Service – Free
 - The following Custom Calling Features – Free:

Auto Redial	Call Waiting
Call Blocker	Speed Calling
Call Forwarding	Three-Way Calling
Call Return	Call Waiting ID
Priority Call	Remote Access to Call Forwarding
Selective Call Forwarding	

- Unlimited Sage 1+ long distance minutes each month. Applies to direct dialed, 1+ long distance or 1+ intraLATA toll calls made to points within the continental U.S., Alaska, Hawaii, Puerto Rico, and U.S. Virgin Islands

Eligibility: Residential customers in the originating Southwestern Bell Telephone Company (SWBT) exchanges listed in Section 3.1.3.D. Effective October 18, 2004 Simply Savings COMPLETE Plan A has been discontinued for new Sage customers. Residential customers with the service prior to October 18, 2004 may remain on this plan.

Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the unlimited minutes of Sage 1+ long distance minutes each month.

Local Calling Area: The local calling area for an exchange is identical to the calling area defined in Sections 1.3, 1.4, and/or 1.5 of SWBT's Missouri Local Exchange Tariff.

The Simply Savings COMPLETE Plan A cannot be used for long distance access to the Internet, or for business purposes such as telemarketing or autodialing. Unlimited long distance only applies to the telephone line on which this plan is assigned and is subject to terms and conditions specified in Section 3.1.2.B and Section 4.1.2.A.

(CT)
(CT)

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

9. Simply Savings COMPLETE Plan A (CT)

Simply Savings COMPLETE Plan A includes the following bundle of services: (CT)

- Basic Local Exchange Service, including unlimited local calling
 - Caller ID Service – Free
 - Basic Voicemail Service – Free
 - The following Custom Calling Features – Free:

- | | |
|---------------------------|----------------------------------|
| Auto Redial | Call Waiting |
| Call Blocker | Speed Calling |
| Call Forwarding | Three-Way Calling |
| Call Return | Call Waiting ID |
| Priority Call | Remote Access to Call Forwarding |
| Selective Call Forwarding | |

- Unlimited Sage 1+ long distance minutes each month. Applies to direct dialed, 1+ long distance or 1+ intraLATA toll calls made to points within the continental U.S., Alaska, Hawaii, Puerto Rico, and U.S. Virgin Islands

Eligibility: Residential customers in the originating Southwestern Bell Telephone Company (SWBT) exchanges listed in Section 3.1.3.D. Effective October 18, 2004 Simply Savings COMPLETE Plan A has been discontinued for new Sage customers. Residential customers with the service prior to October 18, 2004 may remain on this plan. (AT)

Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the unlimited minutes of Sage 1+ long distance minutes each month.

Local Calling Area: The local calling area for an exchange is identical to the calling area defined in Sections 1.3, 1.4, and/or 1.5 of SWBT's Missouri Local Exchange Tariff.

The Simply Savings COMPLETE Plan A cannot be used for long distance access to the Internet, or for business purposes such as telemarketing or autodialing. Unlimited long distance only applies to the telephone line on which this plan is assigned. (CT)

Issued: September 16, 2004

Effective: October 18, 2004

Issued By:
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Filed
Missouri Public
Service Commission
MO10404

Cancelled
May 1, 2007

SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

3.1. Telecommunications Services (cont'd)

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3.1.4. Local Service Plans (cont'd)

Service Commission

3.1.4.A. Residential (cont'd)

9. Simply Savings COMPLETE

Simply Savings COMPLETE includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local calling
 - Caller ID Service - Free
 - Basic Voicemail Service - Free
 - The following Custom Calling Features - Free:

- | | |
|---------------------------|----------------------------------|
| Auto Redial | Call Waiting |
| Call Blocker | Speed Calling |
| Call Forwarding | Three-Way Calling |
| Call Return | Call Waiting ID |
| Priority Call | Remote Access to Call Forwarding |
| Selective Call Forwarding | |

- Unlimited Sage 1+ long distance minutes each month. Applies to direct dialed, 1+ long distance or 1+ intraLATA toll calls made to points within the continental U.S., Alaska, Hawaii, Puerto Rico, and U.S. Virgin Islands

Eligibility: Residential customers in the originating Southwestern Bell Telephone Company (SWBT) exchanges listed in Section 3.1.3.D.

Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the unlimited minutes of Sage 1+ long distance minutes each month.

Local Calling Area: The local calling area for an exchange is identical to the calling area defined in Sections 1.3, 1.4, and/or 1.5 of SWBT's Missouri Local Exchange Tariff.

The Simply Savings COMPLETE cannot be used for long distance access to the Internet, or for business purposes such as telemarketing or autodialing. Unlimited long distance only applies to the telephone line on which this plan is assigned.

(AT)

CANCELLED

OCT 18 2004
By *WRS* 30.4
**Public Service Commission
MISSOURI**

Issued: February 13, 2004

Effective: March 15, 2004

Issued By:
Robert W. McCausland
Vice President, Regulatory Affairs
Sage Telecom, Inc.
805 Central Expressway South, Suite 100
Allen, Texas 75013-2789

**Missouri Public
Service Commission**

FILED MAR 15 2004 MO10402

SECTION 3 - DESCRIPTION OF SERVICES3.1. Telecommunications Services (cont'd)3.1.4. Local Service Plans (cont'd)3.1.4.A. Residential (cont'd)

10. Simply Savings COMPLETE Plan B

Simply Savings COMPLETE Plan B includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local voice calling (CT)
- Caller ID Service – Free
- Basic Voicemail Service – Free
- The following Custom Calling Features – Free:

Auto Redial	Call Waiting
Call Blocker	Speed Calling
Call Forwarding	Three-Way Calling
Call Return	Call Waiting ID
Priority Call	Remote Access to Call Forwarding
Selective Call Forwarding	

- 500 Sage 1+ long distance minutes each month. Applies to direct dialed, 1+ long distance or 1+ intraLATA toll calls made to points within the continental U.S., Alaska, Hawaii, Puerto Rico, and U.S. Virgin Islands. Effective July 1, 2005 customers will receive 750 free Sage 1+ long distance minutes each month.

Eligibility: Residential customers in the originating AT&T (AT&T MISSOURI) exchanges listed in Section 3.1.3.A.

Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the seven hundred and fifty (750) of Sage 1+ long distance minutes each month. Effective August 1, 2006 the residential Sage Simply Savings Complete Plan B has been discontinued for new Sage Customers. Residential customers with this service prior to August 1, 2006 may remain on this plan.

Local Calling Area: The local calling area for an exchange is identical to the calling area defined in Sections 1.3, 1.4, and/or 1.5 of AT&T MISSOURI's Local Exchange Tariff.

Issued: October 24, 2008

Effective: November 23, 2008

CANCELLED
April 6, 2012
Missouri Public
Service Commission
JC-2012-0419

Issued By:
Robert W. McCausland
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FILED
Missouri Public
Service Commission MO10813
JC-2009-0289

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

10. Simply Savings COMPLETE Plan B

Simply Savings COMPLETE Plan B includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local calling
- Caller ID Service – Free
- Basic Voicemail Service – Free
- The following Custom Calling Features – Free:

- | | |
|---------------------------|----------------------------------|
| Auto Redial | Call Waiting |
| Call Blocker | Speed Calling |
| Call Forwarding | Three-Way Calling |
| Call Return | Call Waiting ID |
| Priority Call | Remote Access to Call Forwarding |
| Selective Call Forwarding | |

- 500 Sage 1+ long distance minutes each month. Applies to direct dialed, 1+ long distance or 1+ intraLATA toll calls made to points within the continental U.S., Alaska, Hawaii, Puerto Rico, and U.S. Virgin Islands. Effective July 1, 2005 customers will receive 750 free Sage 1+ long distance minutes each month.

Eligibility: Residential customers in the originating AT&T (AT&T MISSOURI) exchanges listed in Section 3.1.3.A. (CT)

Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the seven hundred and fifty (750) of Sage 1+ long distance minutes each month. Effective August 1, 2006 the residential Sage Simply Savings Complete Plan B has been discontinued for new Sage Customers. Residential customers with this service prior to August 1, 2006 may remain on this plan.

Local Calling Area: The local calling area for an exchange is identical to the calling area defined in Sections I.3, I.4, and/or I.5 of AT&T MISSOURI's Local Exchange Tariff. (CT)

Issued By:

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Allen, Texas 75013-2789

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

10. Simply Savings COMPLETE Plan B

Simply Savings COMPLETE Plan B includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local calling
- Caller ID Service – Free
- Basic Voicemail Service – Free
- The following Custom Calling Features – Free:

Auto Redial	Call Waiting
Call Blocker	Speed Calling
Call Forwarding	Three-Way Calling
Call Return	Call Waiting ID
Priority Call	Remote Access to Call Forwarding
Selective Call Forwarding	

- 500 Sage 1+ long distance minutes each month. Applies to direct dialed, 1+ long distance or 1+ intraLATA toll calls made to points within the continental U.S., Alaska, Hawaii, Puerto Rico, and U.S. Virgin Islands. Effective July 1, 2005 customers will receive 750 free Sage 1+ long distance minutes each month.

Eligibility: Residential customers in the originating Southwestern Bell Telephone Company (SWBT) exchanges listed in Section 3.1.3.A.

Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the seven hundred and fifty (750) of Sage 1+ long distance minutes each month. Effective August 1, 2006 the residential Sage Simply Savings Complete Plan B has been discontinued for new Sage Customers. Residential customers with this service prior to August 1, 2006 may remain on this plan.

(AT)
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(AT)

Local Calling Area: The local calling area for an exchange is identical to the calling area defined in Sections 1.3, 1.4, and/or 1.5 of SWBT's Missouri Local Exchange Tariff.

Issued: June 30, 2006

Effective: August 1, 2006

Issued By:
Robert W. McCausland
Vice President, Regulatory Affairs
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805 Central Expressway South, Suite 100
Allen, Texas 75013-2789

CANCELLED
April 11, 2008
Missouri Public
Service Commission

Filed
Missouri Public
Service Commission

MO10611

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

10. Simply Savings COMPLETE Plan B

Simply Savings COMPLETE Plan B includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local calling
- Caller ID Service – Free
- Basic Voicemail Service – Free
- The following Custom Calling Features – Free:

Auto Redial	Call Waiting
Call Blocker	Speed Calling
Call Forwarding	Three-Way Calling
Call Return	Call Waiting ID
Priority Call	Remote Access to Call Forwarding
Selective Call Forwarding	

- 500 Sage 1+ long distance minutes each month. Applies to direct dialed, 1+ long distance or 1+ intraLATA toll calls made to points within the continental U.S., Alaska, Hawaii, Puerto Rico, and U.S. Virgin Islands. Effective July 1, 2005 customers will receive 750 free Sage 1+ long distance minutes each month. (AT)
(AT)

Eligibility: Residential customers in the originating Southwestern Bell Telephone Company (SWBT) exchanges listed in Section 3.1.3.A.

Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the seven hundred and fifty (750) of Sage 1+ long distance minutes each month. (CT)

Local Calling Area: The local calling area for an exchange is identical to the calling area defined in Sections 1.3, 1.4, and/or 1.5 of SWBT's Missouri Local Exchange Tariff.

Issued: May 27, 2005

Effective: July 1, 2005

Cancelled

August 1, 2006

Missouri Public
Service Commission

Issued By:
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Allen, Texas 75013-2789

Filed
Missouri Public
Service Commission

MOI0507

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

10. Simply Savings COMPLETE Plan B

(AT)

Simply Savings COMPLETE Plan B includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local calling
- Caller ID Service – Free
- Basic Voicemail Service – Free
- The following Custom Calling Features – Free:

Auto Redial	Call Waiting
Call Blocker	Speed Calling
Call Forwarding	Three-Way Calling
Call Return	Call Waiting ID
Priority Call	Remote Access to Call Forwarding
Selective Call Forwarding	

- 500 Sage 1+ long distance minutes each month. Applies to direct dialed, 1+ long distance or 1+ intraLATA toll calls made to points within the continental U.S., Alaska, Hawaii, Puerto Rico, and U.S. Virgin Islands

Eligibility: Residential customers in the originating Southwestern Bell Telephone Company (SWBT) exchanges listed in Section 3.1.3.A.

Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the five hundred (500) minutes of Sage 1+ long distance minutes each month.

Local Calling Area: The local calling area for an exchange is identical to the calling area defined in Sections 1.3, 1.4, and/or 1.5 of SWBT's Missouri Local Exchange Tariff.

(AT)

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

11. Metro PLUS

The Metro PLUS plan includes the following bundle of services:

- Basic Local Exchange Service
- 2-Way Metro Calling with either the Kansas City, St. Louis, or Springfield Metropolitan Exchanges, depending on the customer's originating exchange.
 - Caller ID Service – Free
 - Call Waiting – Free
 - Choice of any one of the following features – Free
 - Call Forwarding
 - Call Waiting ID
 - Call Waiting ID with Options
 - Three-Way Calling
- 250 Free Sage 1+ long distance minutes each month. Effective April 1, 2006, customers will receive three hundred (300) free Sage 1+ long distance minutes each month. Effective August 1, 2006, the residential Metro Plus Plan has been discontinued for new Sage Customers. Residential customers with this service prior to August 1, 2006 may remain on this plan.

(CT)

Eligibility: Residential customers in the following AT&T (AT&T MISSOURI) exchanges:

(CT)

Kansas City Metro Area

Excelsior Springs
Richmond
Smithville
Archie
Greenwood
Farley
Grain Valley

St. Louis Metro Area

St. Charles
Harvester
Manchester
Chesterfield
Fenton
Maxville
Valley Park
Festus-Crystal City
High Ridge
Pond
Imperial
De Soto
Pacific
Cedar Hill
Eureka
Herculaneum-Pevely
Gray Summit
Antonia
Hillsboro
Portage Des Sioux
Ware

Springfield Metro Area

Ash Grove
Marionville
Billings
Walnut Grove
Clever

Issued By:

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805 Central Expressway South, Suite 100
Allen, Texas 75013-2789

CANCELLED
April 6, 2012
Missouri Public
Service Commission
JC-2012-0419

FILED
Missouri Public
Service Commission

MO10803

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

11. Metro PLUS

The Metro PLUS plan includes the following bundle of services:

- Basic Local Exchange Service
- 2-Way Metro Calling with either the Kansas City, St. Louis, or Springfield Metropolitan Exchanges, depending on the customer's originating exchange.
 - Caller ID Service – Free
 - Call Waiting – Free
 - Choice of any one of the following features – Free
 - Call Forwarding
 - Call Waiting ID
 - Call Waiting ID with Options
 - 3-Way Calling
- 250 Free Sage 1+ long distance minutes each month. Effective April 1, 2006, customers will receive three hundred (300) free Sage 1+ long distance minutes each month. Effective August 1, 2006, the residential Metro Plus Plan has been discontinued for new Sage Customers. Residential customers with this service prior to August 1, 2006 may remain on this plan.

(AT)
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(AT)

Eligibility: Residential customers in the following Southwestern Bell Telephone Company (SWBT) exchanges:

Kansas City Metro Area

Excelsior Springs
Richmond
Smithville
Archie
Greenwood
Farley
Grain Valley

St. Louis Metro Area

St. Charles
Harvester
Manchester
Chesterfield
Fenton
Maxville
Valley Park
Festus-Crystal City
High Ridge
Pond
Imperial
De Soto
Pacific
Cedar Hill
Eureka
Herculaneum-Pevely
Gray Summit
Antonia
Hillsboro
Portage Des Sioux
Ware

Springfield Metro Area

Ash Grove
Marionville
Billings
Walnut Grove
Clever

Issued: June 30, 2006

Effective: August 1, 2006

Issued By:

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Vice President, Regulatory Affairs
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805 Central Expressway South, Suite 100
Allen, Texas 75013-2789

CANCELLED
April 11, 2008
Missouri Public
Service Commission

Filed
Missouri Public
Service Commission

MO10611

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

11. Metro PLUS

The Metro PLUS plan includes the following bundle of services:

- Basic Local Exchange Service
- 2-Way Metro Calling with either the Kansas City, St. Louis, or Springfield Metropolitan Exchanges, depending on the customer's originating exchange.
 - Caller ID Service – Free
 - Call Waiting – Free
 - Choice of any one of the following features – Free
 - Call Forwarding
 - Call Waiting ID
 - Call Waiting ID with Options
 - 3-Way Calling
- 250 Free Sage 1+ long distance minutes each month. Effective April 1, 2006, customers will receive three hundred (300) free Sage 1+ long distance minutes each month.

(AT)
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(AT)

Eligibility: Residential customers in the following Southwestern Bell Telephone Company (SWBT) exchanges:

<u>Kansas City Metro Area</u>	<u>St. Louis Metro Area</u>
Excelsior Springs	St. Charles
Richmond	Harvester
Smithville	Manchester
Archie	Chesterfield
Greenwood	Fenton
Farley	Maxville
Grain Valley	Valley Park
	Festus-Crystal City
<u>Springfield Metro Area</u>	High Ridge
Ash Grove	Pond
Marionville	Imperial
Billings	De Soto
Walnut Grove	Pacific
Clever	Cedar Hill
	Eureka
	Herculaneum-Pevely
	Gray Summit
	Antonia
	Hillsboro
	Portage Des Sioux
	Ware

Issued: March 1, 2006

Effective: April 1, 2006

Issued By:
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Filed
Missouri Public
Service Commission
MO10603

Cancelled

August 1, 2006

Missouri Public
Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

11. Metro PLUS

(AT)

The Metro PLUS plan includes the following bundle of services:

- Basic Local Exchange Service
- 2-Way Metro Calling with either the Kansas City, St. Louis, or Springfield Metropolitan Exchanges, depending on the customer's originating exchange.
 - Caller ID Service – Free
 - Call Waiting – Free
 - Choice of any one of the following features – Free
 - Call Forwarding
 - Call Waiting ID
 - Call Waiting ID with Options
 - 3-Way Calling
- 250 Free Sage 1+ long distance minutes each month.

Eligibility: Residential customers in the following Southwestern Bell Telephone Company (SWBT) exchanges:

Kansas City Metro Area

Excelsior Springs
Richmond
Smithville
Archie
Greenwood
Farley
Grain Valley

St. Louis Metro Area

St. Charles
Harvester
Manchester
Chesterfield
Fenton
Maxville
Valley Park
Festus-Crystal City
High Ridge
Pond
Imperial
De Soto
Pacific
Cedar Hill
Eureka
Herculaneum-Pevely
Gray Summit
Antonia
Hillsboro
Portage Des Sioux
Ware

Springfield Metro Area

Ash Grove
Marionville
Billings
Walnut Grove
Clever

(AT)

Issued: November 4, 2004

Effective: December 6, 2004

Issued By:

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Allen, Texas 75013-2789

Filed

Missouri Public
Service Commission

MOI0405

Cancelled

April 1, 2006
Missouri Public
Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

11. Metro PLUS (cont'd)

Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the three hundred (300) minutes of Sage 1+ long distance minutes each month.

Local Calling Area: The local calling area for each of the exchanges listed above is identical to the calling area defined in Sections 1.3, 1.4, and/or 1.5, plus the calling area defined in Section 1.6.3 of AT&T MISSOURI's Local Exchange Tariff.

(CT)
(CT)

12. Metro COMPLETE

The Metro COMPLETE plan includes the following bundle of services:

- Basic Local Exchange Service
- 2-Way Metro Calling with either the Kansas City, St. Louis, or Springfield Metropolitan Exchanges, depending on the customer's originating exchange.
- Caller ID Service – Free
- Basic Voicemail Service – Free
- The following Custom Calling Features – Free:

Auto Redial	Call Waiting
Call Blocker	Speed Calling
Call Forwarding	Three-Way Calling
Call Return	Call Waiting ID
Priority Call	Remote Access to Call Forwarding
Selective Call Forwarding	

- 500 Sage 1+ long distance minutes each month. Applies to direct dialed, 1+ long distance or 1+ intraLATA toll calls made to points within the continental U.S., Alaska, Hawaii, Puerto Rico, and U.S. Virgin Islands. Effective July 1, 2005 customers will receive 750 free Sage 1+ long distance minutes each month. Effective August 1, 2006 the residential Metro Complete Plan has been discontinued for new Sage Customers. Residential customers with this service prior to August 1, 2006 may remain on this plan.

Issued By:

Robert W. McCausland
Vice President and Secretary
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805 Central Expressway South, Suite 100
Allen, Texas 75013-2789

CANCELLED
April 6, 2012
Missouri Public
Service Commission
JC-2012-0419

FILED
Missouri Public
Service Commission

MO10803

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

11. Metro PLUS (cont'd)

Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the three hundred (300) minutes of Sage 1+ long distance minutes each month.

Local Calling Area: The local calling area for each of the exchanges listed above is identical to the calling area defined in Sections 1.3, 1.4, and/or 1.5, plus the calling area defined in Section 1.6.3 of SWBT's Missouri Local Exchange Tariff.

12. Metro COMPLETE

The Metro COMPLETE plan includes the following bundle of services:

- Basic Local Exchange Service
- 2-Way Metro Calling with either the Kansas City, St. Louis, or Springfield Metropolitan Exchanges, depending on the customer's originating exchange.
- Caller ID Service – Free
- Basic Voicemail Service – Free
- The following Custom Calling Features – Free:

- | | |
|---------------------------|----------------------------------|
| Auto Redial | Call Waiting |
| Call Blocker | Speed Calling |
| Call Forwarding | Three-Way Calling |
| Call Return | Call Waiting ID |
| Priority Call | Remote Access to Call Forwarding |
| Selective Call Forwarding | |

- 500 Sage 1+ long distance minutes each month. Applies to direct dialed, 1+ long distance or 1+ intraLATA toll calls made to points within the continental U.S., Alaska, Hawaii, Puerto Rico, and U.S. Virgin Islands. Effective July 1, 2005 customers will receive 750 free Sage 1+ long distance minutes each month. Effective August 1, 2006 the residential Metro Complete Plan has been discontinued for new Sage Customers. Residential customers with this service prior to August 1, 2006 may remain on this plan.

(AT)
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(AT)

Issued: June 30, 2006

Effective: August 1, 2006

Issued By:
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Allen, Texas 75013-2789

CANCELLED
April 11, 2008
Missouri Public
Service Commission

Filed
Missouri Public
Service Commission

MOI0611

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

11. Metro PLUS (cont'd)

Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the three hundred (300) minutes of Sage 1+ long distance minutes each month. (CT)

Local Calling Area: The local calling area for each of the exchanges listed above is identical to the calling area defined in Sections 1.3, 1.4, and/or 1.5, plus the calling area defined in Section 1.6.3 of SWBT's Missouri Local Exchange Tariff.

12. Metro COMPLETE

The Metro COMPLETE plan includes the following bundle of services:

- Basic Local Exchange Service
- 2-Way Metro Calling with either the Kansas City, St. Louis, or Springfield Metropolitan Exchanges, depending on the customer's originating exchange.
- Caller ID Service – Free
- Basic Voicemail Service – Free
- The following Custom Calling Features – Free:

Auto Redial	Call Waiting
Call Blocker	Speed Calling
Call Forwarding	Three-Way Calling
Call Return	Call Waiting ID
Priority Call	Remote Access to Call Forwarding
Selective Call Forwarding	
- 500 Sage 1+ long distance minutes each month. Applies to direct dialed, 1+ long distance or 1+ intraLATA toll calls made to points within the continental U.S., Alaska, Hawaii, Puerto Rico, and U.S. Virgin Islands. Effective July 1, 2005 customers will receive 750 free Sage 1+ long distance minutes each month.

Issued: March 1, 2006

Effective: April 1, 2006

Issued By:

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Vice President, Regulatory Affairs
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Allen, Texas 75013-2789

Filed

Missouri Public
Service Commission

MOI0603

Cancelled

August 1, 2006

Missouri Public
Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

11. Metro PLUS (cont'd)

Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the two hundred and fifty (250) minutes of Sage 1+ long distance minutes each month.

Local Calling Area: The local calling area for each of the exchanges listed above is identical to the calling area defined in Sections 1.3, 1.4, and/or 1.5, plus the calling area defined in Section 1.6.3 of SWBT's Missouri Local Exchange Tariff.

12. Metro COMPLETE

The Metro COMPLETE plan includes the following bundle of services:

- Basic Local Exchange Service
- 2-Way Metro Calling with either the Kansas City, St. Louis, or Springfield Metropolitan Exchanges, depending on the customer's originating exchange.
- Caller ID Service – Free
- Basic Voicemail Service – Free
- The following Custom Calling Features – Free:

- | | |
|---------------------------|----------------------------------|
| Auto Redial | Call Waiting |
| Call Blocker | Speed Calling |
| Call Forwarding | Three-Way Calling |
| Call Return | Call Waiting ID |
| Priority Call | Remote Access to Call Forwarding |
| Selective Call Forwarding | |

- 500 Sage 1+ long distance minutes each month. Applies to direct dialed, 1+ long distance or 1+ intraLATA toll calls made to points within the continental U.S., Alaska, Hawaii, Puerto Rico, and U.S. Virgin Islands. Effective July 1, 2005 customers will receive 750 free Sage 1+ long distance minutes each month.

(AT)
(AT)

Issued: May 27, 2005

Effective: July 1, 2005

Cancelled

April 1, 2006
Missouri Public
Service Commission

Issued By:
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805 Central Expressway South, Suite 100
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Filed
Missouri Public
Service Commission

MOI0507

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

(AT)

11. Metro PLUS (cont'd)

Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the two hundred and fifty (250) minutes of Sage 1+ long distance minutes each month.

Local Calling Area: The local calling area for each of the exchanges listed above is identical to the calling area defined in Sections 1.3, 1.4, and/or 1.5, plus the calling area defined in Section 1.6.3 of SWBT's Missouri Local Exchange Tariff.

12. Metro COMPLETE

The Metro COMPLETE plan includes the following bundle of services:

- Basic Local Exchange Service
- 2-Way Metro Calling with either the Kansas City, St. Louis, or Springfield Metropolitan Exchanges, depending on the customer's originating exchange.
- Caller ID Service – Free
- Basic Voicemail Service – Free
- The following Custom Calling Features – Free:

- | | |
|---------------------------|----------------------------------|
| Auto Redial | Call Waiting |
| Call Blocker | Speed Calling |
| Call Forwarding | Three-Way Calling |
| Call Return | Call Waiting ID |
| Priority Call | Remote Access to Call Forwarding |
| Selective Call Forwarding | |

- 500 Sage 1+ long distance minutes each month. Applies to direct dialed, 1+ long distance or 1+ intraLATA toll calls made to points within the continental U.S., Alaska, Hawaii, Puerto Rico, and U.S. Virgin Islands

(AT)

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

12. Metro COMPLETE (cont'd)

Eligibility: Residential customers in the following AT&T (AT&T MISSOURI) (CT) exchanges:

<u>Kansas City Metro Area</u>	<u>St. Louis Metro Area</u>
Excelsior Springs	St. Charles
Richmond	Harvester
Smithville	Manchester
Archie	Chesterfield
Greenwood	Fenton
Farley	Maxville
Grain Valley	Valley Park
	Festus-Crystal City
<u>Springfield Metro Area</u>	High Ridge
Ash Grove	Pond
Marionville	Imperial
Billings	De Soto
Walnut Grove	Pacific
Clever	Cedar Hill
	Eureka
	Herculaneum-Pevely
	Gray Summit
	Antonia
	Hillsboro
	Portage Des Sioux
	Ware

Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the seven hundred and fifty (750) minutes of Sage 1+ long distance minutes each month.

Local Calling Area: The local calling area for each of the exchanges listed above is identical to the calling area defined in Sections 1.3, 1.4, and/or 1.5, plus the calling area defined in Section 1.6.3 of AT&T MISSOURI's Local Exchange Tariff. (CT) (CT)

SECTION 3 - DESCRIPTION OF SERVICES3.1. Telecommunications Services (cont'd)3.1.4. Local Service Plans (cont'd)3.1.4.A. Residential (cont'd)

12. Metro COMPLETE (cont'd)

Eligibility: Residential customers in the following Southwestern Bell Telephone Company (SWBT) exchanges:

<u>Kansas City Metro Area</u>	<u>St. Louis Metro Area</u>
Excelsior Springs	St. Charles
Richmond	Harvester
Smithville	Manchester
Archie	Chesterfield
Greenwood	Fenton
Farley	Maxville
Grain Valley	Valley Park
	Festus-Crystal City
<u>Springfield Metro Area</u>	High Ridge
Ash Grove	Pond
Marionville	Imperial
Billings	De Soto
Walnut Grove	Pacific
Clever	Cedar Hill
	Eureka
	Herculaneum-Pevely
	Gray Summit
	Antonia
	Hillsboro
	Portage Des Sioux
	Ware

Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the seven hundred and fifty (750) minutes of Sage 1+ long distance minutes each month. (CT)

Local Calling Area: The local calling area for each of the exchanges listed above is identical to the calling area defined in Sections 1.3, 1.4, and/or 1.5, plus the calling area defined in Section 1.6.3 of SWBT's Missouri Local Exchange Tariff. (CT)

Issued: May 27, 2005

Effective: July 1, 2005

Issued By:
Robert W. McCausland
Vice President, Regulatory Affairs
Sage Telecom, Inc.
805 Central Expressway South, Suite 100
Allen, Texas 75013-2789

Filed
Missouri Public
Service Commission

CANCELLED
April 11, 2008
Missouri Public
Service Commission

MO10507

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

(AT)

12. Metro COMPLETE (cont'd)

Eligibility: Residential customers in the following Southwestern Bell Telephone Company (SWBT) exchanges:

<u>Kansas City Metro Area</u>	<u>St. Louis Metro Area</u>
Excelsior Springs	St. Charles
Richmond	Harvester
Smithville	Manchester
Archie	Chesterfield
Greenwood	Fenton
Farley	Maxville
Grain Valley	Valley Park
	Festus-Crystal City
<u>Springfield Metro Area</u>	High Ridge
Ash Grove	Pond
Marionville	Imperial
Billings	De Soto
Walnut Grove	Pacific
Clever	Cedar Hill
	Eureka
	Herculaneum-Pevely
	Gray Summit
	Antonia
	Hillsboro
	Portage Des Sioux
	Ware

Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the five hundred (500) minutes of Sage 1+ long distance minutes each month.

Local Calling Area: The local calling area for each of the exchanges listed above is identical to the calling area defined in Sections 1.3, 1.4, and/or 1.5, plus the calling area defined in Section 1.6.3 of SWBT's Missouri Local Exchange Tariff.

(AT)

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

13. Simply Savings Choice

Simply Savings Choice includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local voice calling (CT)
- Caller ID Service – Free
- Call Waiting Service - Free
- Any one of the following features packages – Free
 - Voice Mail – includes Sage Basic Voice Mail
 - Home Wire Maintenance – includes Sage inside wire maintenance coverage
 - Privacy Package – includes the following:
 - Non-Published service
 - Anonymous Call Rejection
 - Call Waiting ID
 - Call Blocker

Eligibility: Residential customers in the originating AT&T (AT&T MISSOURI) exchanges listed in Section 3.1.3.A. Effective August 1, 2006 the residential Sage Simply Savings Choice Plan has been discontinued for new Sage Customers. Residential customers with this service prior to August 1, 2006 may remain on this plan.

Local Calling Area: The local calling area for an exchange is identical to the calling area defined in Sections 1.3, 1.4, and/or 1.5 of AT&T MISSOURI's Local Exchange Tariff.

14. Metropolitan Choice

Metropolitan Choice includes the following bundle of services:

- Basic Local Exchange Service
- 2-Way Metro Calling with either the Kansas City, St. Louis, or Springfield Metropolitan Exchanges, depending on the customer's originating exchange.
- Caller ID Service-Free
- Call Waiting Service – Free
- Any one of the following features packages – Free
 - Voice Mail – includes Sage Basic Voice Mail
 - Home Wire Maintenance – includes Sage inside wire maintenance coverage
 - Privacy Package – includes the following:
 - Non-Published service
 - Anonymous Call Rejection
 - Call Waiting ID
 - Call Blocker

Issued By:

Robert W. McCausland
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805 Central Expressway South, Suite 100
Allen, Texas 75013-2789

CANCELLED
April 6, 2012
Missouri Public
Service Commission
JC-2012-0419

FILED
Missouri Public
Service Commission MOI0813
JC-2009-0289

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

13. Simply Savings Choice

Simply Savings Choice includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local calling
- Caller ID Service – Free
- Call Waiting Service - Free
- Any one of the following features packages – Free
 - Voice Mail – includes Sage Basic Voice Mail
 - Home Wire Maintenance – includes Sage inside wire maintenance coverage
 - Privacy Package – includes the following:
 - Non-Published service
 - Anonymous Call Rejection
 - Call Waiting ID
 - Call Blocker

Eligibility: Residential customers in the originating AT&T (AT&T MISSOURI) exchanges listed in Section 3.1.3.A. Effective August 1, 2006 the residential Sage Simply Savings Choice Plan has been discontinued for new Sage Customers. Residential customers with this service prior to August 1, 2006 may remain on this plan. (CT)

Local Calling Area: The local calling area for an exchange is identical to the calling area defined in Sections 1.3, 1.4, and/or 1.5 of AT&T MISSOURI's Local Exchange Tariff. (CT)
(CT)

14. Metropolitan Choice

Metropolitan Choice includes the following bundle of services:

- Basic Local Exchange Service
- 2-Way Metro Calling with either the Kansas City, St. Louis, or Springfield Metropolitan Exchanges, depending on the customer's originating exchange.
- Caller ID Service-Free
- Call Waiting Service – Free
- Any one of the following features packages – Free
 - Voice Mail – includes Sage Basic Voice Mail
 - Home Wire Maintenance – includes Sage inside wire maintenance coverage
 - Privacy Package – includes the following:
 - Non-Published service
 - Anonymous Call Rejection
 - Call Waiting ID
 - Call Blocker

Issued: March 11, 2008

Effective: April 11, 2008

Issued By:
Robert W. McCausland
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Sage Telecom, Inc.

805 Central Expressway South, Suite 100
Allen, Texas 75013-2789

CANCELLED
November 23, 2008
Missouri Public
Service Commission
JC-2009-0289

FILED
Missouri Public
Service Commission
MO10803

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

13. Simply Savings Choice

Simply Savings Choice includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local calling
- Caller ID Service – Free
- Call Waiting Service - Free
- Any one of the following features packages – Free
 - Voice Mail – includes Sage Basic Voice Mail
 - Home Wire Maintenance – includes Sage inside wire maintenance coverage
 - Privacy Package – includes the following:
 - Non-Published service
 - Anonymous Call Rejection
 - Call Waiting ID
 - Call Blocker

Eligibility: Residential customers in the originating Southwestern Bell Telephone Company (SWBT) exchanges listed in Section 3.1.3.A. Effective August 1, 2006 the residential Sage Simply Savings Choice Plan has been discontinued for new Sage Customers. Residential customers with this service prior to August 1, 2006 may remain on this plan. (AT)

Local Calling Area: The local calling area for an exchange is identical to the calling area defined in Sections 1.3, 1.4, and/or 1.5 of SWBT's Missouri Local Exchange Tariff.

14. Metropolitan Choice

Metropolitan Choice includes the following bundle of services:

- Basic Local Exchange Service
- 2-Way Metro Calling with either the Kansas City, St. Louis, or Springfield Metropolitan Exchanges, depending on the customer's originating exchange.
- Caller ID Service-Free
- Call Waiting Service – Free
- Any one of the following features packages – Free
 - Voice Mail – includes Sage Basic Voice Mail
 - Home Wire Maintenance – includes Sage inside wire maintenance coverage
 - Privacy Package – includes the following:
 - Non-Published service
 - Anonymous Call Rejection
 - Call Waiting ID
 - Call Blocker

Issued: June 30, 2006

Effective: August 1, 2006

Issued By:
Robert W. McCausland
Vice President, Regulatory Affairs
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805 Central Expressway South, Suite 100
Allen, Texas 75013-2789

CANCELLED
April 11, 2008
Missouri Public
Service Commission

Filed
Missouri Public
Service Commission
MO10611

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

(AT)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

13. Simply Savings Choice

Simply Savings Choice includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local calling
- Caller ID Service – Free
- Call Waiting Service - Free
- Any one of the following features packages – Free
 - Voice Mail – includes Sage Basic Voice Mail
 - Home Wire Maintenance – includes Sage inside wire maintenance coverage
 - Privacy Package – includes the following:
 - Non-Published service
 - Anonymous Call Rejection
 - Call Waiting ID
 - Call Blocker

Eligibility: Residential customers in the originating Southwestern Bell Telephone Company (SWBT) exchanges listed in Section 3.1.3.A.

Local Calling Area: The local calling area for an exchange is identical to the calling area defined in Sections 1.3, 1.4, and/or 1.5 of SWBT's Missouri Local Exchange Tariff.

14. Metropolitan Choice

Metropolitan Choice includes the following bundle of services:

- Basic Local Exchange Service
- 2-Way Metro Calling with either the Kansas City, St. Louis, or Springfield Metropolitan Exchanges, depending on the customer's originating exchange.
- Caller ID Service-Free
- Call Waiting Service – Free
- Any one of the following features packages – Free
 - Voice Mail – includes Sage Basic Voice Mail
 - Home Wire Maintenance – includes Sage inside wire maintenance coverage
 - Privacy Package – includes the following:
 - Non-Published service
 - Anonymous Call Rejection
 - Call Waiting ID
 - Call Blocker

(AT)

Issued: August 16, 2005

Effective: September 15, 2005

Issued By:
Robert W. McCausland
Vice President, Regulatory Affairs
Sage Telecom, Inc.
805 Central Expressway South, Suite 100
Allen, Texas 75013-2789

Filed
Missouri Public
Service Commission
MO10511

Cancelled

August 1, 2006

Missouri Public
Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

14. Metropolitan Choice (cont'd)

Eligibility: Residential customers in the following AT&T (AT&T MISSOURI) (CT) exchanges:

- | | |
|-------------------------------|-----------------------------|
| <u>Kansas City Metro Area</u> | <u>St. Louis Metro Area</u> |
| Excelsior Springs | St. Charles |
| Richmond | Harvester |
| Smithville | Manchester |
| Archie | Chesterfield |
| Greenwood | Fenton |
| Farley | Maxville |
| Grain Valley | Valley Park |
| | Festus-Crystal City |
| <u>Springfield Metro Area</u> | High Ridge |
| Ash Grove | Pond |
| Marionville | Imperial |
| Billings | De Soto |
| Walnut Grove | Pacific |
| Clever | Cedar Hill |
| | Eureka |
| | Herculaneum-Pevely |
| | Gray Summit |
| | Antonia |
| | Hillsboro |
| | Portage Des Sioux |
| | Ware |

Local Calling Area: The local calling area for each of the exchanges listed above is identical to the calling area defined in Sections 1.3, 1.4, and/or 1.5, plus the calling area defined in Section 1.6.3 of AT&T MISSOURI's Local Exchange Tariff. Effective August 1, 2006 the residential Metropolitan Choice Plan has been discontinued for new Sage Customers. Residential customers with this service prior to August 1, 2006 may remain on this plan. (CT) (CT)

Issued: March 11, 2008

Effective: April 11, 2008

Issued By:

Robert W. McCausland
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Sage Telecom, Inc.

805 Central Expressway South, Suite 100
Allen, Texas 75013-2789

CANCELLED
April 6, 2012
Missouri Public
Service Commission
JC-2012-0419

FILED
Missouri Public
Service Commission

MO10803

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

14. Metropolitan Choice (cont'd)

Eligibility: Residential customers in the following Southwestern Bell Telephone Company (SWBT) exchanges:

<u>Kansas City Metro Area</u>	<u>St. Louis Metro Area</u>
Excelsior Springs	St. Charles
Richmond	Harvester
Smithville	Manchester
Archie	Chesterfield
Greenwood	Fenton
Farley	Maxville
Grain Valley	Valley Park
	Festus-Crystal City
<u>Springfield Metro Area</u>	High Ridge
Ash Grove	Pond
Marionville	Imperial
Billings	De Soto
Walnut Grove	Pacific
Clever	Cedar Hill
	Eureka
	Herculancum-Pevely
	Gray Summit
	Antonia
	Hillsboro
	Portage Des Sioux
	Ware

Local Calling Area: The local calling area for each of the exchanges listed above is identical to the calling area defined in Sections 1.3, 1.4, and/or 1.5, plus the calling area defined in Section 1.6.3 of SWBT's Missouri Local Exchange Tariff. Effective August 1, 2006 the residential Metropolitan Choice Plan has been discontinued for new Sage Customers. Residential customers with this service prior to August 1, 2006 may remain on this plan.

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(AT)

Issued: June 30, 2006

Effective: August 1, 2006

Issued By:
Robert W. McCausland
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805 Central Expressway South, Suite 100
Allen, Texas 75013-2789

CANCELLED
April 11, 2008
Missouri Public
Service Commission

Filed
Missouri Public
Service Commission

MO10611

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

(AT)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

14. Metropolitan Choice (cont'd)

Eligibility: Residential customers in the following Southwestern Bell Telephone Company (SWBT) exchanges:

Kansas City Metro Area

Excelsior Springs
Richmond
Smithville
Archie
Greenwood
Farley
Grain Valley

St. Louis Metro Area

St. Charles
Harvester
Manchester
Chesterfield
Fenton
Maxville
Valley Park
Festus-Crystal City
High Ridge
Pond
Imperial
De Soto
Pacific
Cedar Hill
Eureka
Herculaneum-Pevely
Gray Summit
Antonia
Hillsboro
Portage Des Sioux
Ware

Springfield Metro Area

Ash Grove
Marionville
Billings
Walnut Grove
Clever

Local Calling Area: The local calling area for each of the exchanges listed above is identical to the calling area defined in Sections 1.3, 1.4, and/or 1.5, plus the calling area defined in Section 1.6.3 of SWBT's Missouri Local Exchange Tariff.

(AT)

Issued: August 16, 2005

Effective: September 15, 2005

Issued By:

Robert W. McCausland
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Sage Telecom, Inc.

805 Central Expressway South, Suite 100
Allen, Texas 75013-2789

Filed

Missouri Public
Service Commission

MOI0511

Cancelled

August 1, 2006

Missouri Public
Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

15. Simply Savings Plan B

Simply Savings includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local voice calling (CT)
- Caller ID Service – Free
- Call Waiting Service - Free
- One hundred (100) minutes of Sage 1+ long distance minutes each month. Effective April 1, 2006, customers will receive one hundred and twenty (120) free Sage 1+ long distance minutes each month.

Eligibility: Residential customers in the originating AT&T (AT&T MISSOURI) exchanges listed in Section 3.1.3.D and all exchanges listed in Section 3.1.3.A. Effective September 30, 2006 the residential Sage Simply Savings Plan B has been discontinued for new Sage Customers. Residential customers with this service prior to September 30, 2006 may remain on this plan.

Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the one hundred and twenty (120) Sage 1+ long distance minutes each month.

Local Calling Area: The local calling area for an exchange is identical to the calling area defined in Sections 1.3, 1.4, and/or 1.5 of AT&T MISSOURI's Local Exchange Tariff.

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

15. Simply Savings Plan B

Simply Savings includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local calling
- Caller ID Service – Free
- Call Waiting Service - Free
- One hundred (100) minutes of Sage 1+ long distance minutes each month. Effective April 1, 2006, customers will receive one hundred and twenty (120) free Sage 1+ long distance minutes each month.

Eligibility: Residential customers in the originating AT&T (AT&T MISSOURI) exchanges listed in Section 3.1.3.D and all exchanges listed in Section 3.1.3.A. Effective September 30, 2006 the residential Sage Simply Savings Plan B has been discontinued for new Sage Customers. Residential customers with this service prior to September 30, 2006 may remain on this plan. (CT)

Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the one hundred and twenty (120) Sage 1+ long distance minutes each month.

Local Calling Area: The local calling area for an exchange is identical to the calling area defined in Sections 1.3, 1.4, and/or 1.5 of AT&T MISSOURI's Local Exchange Tariff. (CT)

Issued: March 11, 2008

Effective: April 11, 2008

Issued By:

Robert W. McCausland
Vice President and Secretary
Sage Telecom, Inc.

805 Central Expressway South, Suite 100
Allen, Texas 75013-2789

CANCELLED
November 23, 2008
Missouri Public
Service Commission
JC-2009-0289

FILED
Missouri Public
Service Commission

MO10803

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

15. Simply Savings Plan B

Simply Savings includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local calling
- Caller ID Service – Free
- Call Waiting Service - Free
- One hundred (100) minutes of Sage 1+ long distance minutes each month. Effective April 1, 2006, customers will receive one hundred and twenty (120) free Sage 1+ long distance minutes each month.

Eligibility: Residential customers in the originating Southwestern Bell Telephone Company (SWBT) exchanges listed in Section 3.1.3.D and all exchanges listed in Section 3.1.3.A. Effective September 30, 2006 the residential Sage Simply Savings Plan B has been discontinued for new Sage Customers. (CT)
Residential customers with this service prior to September 30, 2006 may remain on this plan. (CT)

Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the one hundred and twenty (120) Sage 1+ long distance minutes each month.

Local Calling Area: The local calling area for an exchange is identical to the calling area defined in Sections 1.3, 1.4, and/or 1.5 of SWBT's Missouri Local Exchange Tariff.

Issued: September 28, 2006

Effective: November 1, 2006

Issued By:
Robert W. McCausland
Vice President, Regulatory Affairs
Sage Telecom, Inc.

805 Central Expressway South, Suite 100
Allen, Texas 75013-2789

CANCELLED
April 11, 2008
Missouri Public
Service Commission

Filed
Missouri Public
Service Commission

MO10614

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

15. Simply Savings Plan B

Simply Savings includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local calling
- Caller ID Service – Free
- Call Waiting Service - Free
- One hundred (100) minutes of Sage 1+ long distance minutes each month. Effective April 1, 2006, customers will receive one hundred and twenty (120) free Sage 1+ long distance minutes each month.

Eligibility: Residential customers in the originating Southwestern Bell Telephone Company (SWBT) exchanges listed in Section 3.1.3.D and all exchanges listed in Section 3.1.3.A. Effective September 15, 2006 the residential Sage Simply Savings Plan B has been discontinued for new Sage Customers. Residential customers with this service prior to September 15, 2006 may remain on this plan.

(AT)
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(AT)

Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the one hundred and twenty (120) Sage 1+ long distance minutes each month.

Local Calling Area: The local calling area for an exchange is identical to the calling area defined in Sections 1.3, 1.4, and/or 1.5 of SWBT's Missouri Local Exchange Tariff.

Issued: June 30, 2006

Effective: August 1, 2006

Issued By:
Robert W. McCausland
Vice President, Regulatory Affairs
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805 Central Expressway South, Suite 100
Allen, Texas 75013-2789

Cancelled
November 1, 2006
Missouri Public
Service Commission

Filed
Missouri Public
Service Commission

MO10611

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

15. Simply Savings Plan B

Simply Savings includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local calling
- Caller ID Service - Free
- Call Waiting Service - Free
- One hundred (100) minutes of Sage 1+ long distance minutes each month. Effective April 1, 2006, customers will receive one hundred and twenty (120) free Sage 1+ long distance minutes each month. (AT)

Eligibility: Residential customers in the originating Southwestern Bell Telephone Company (SWBT) exchanges listed in Section 3.1.3.D and all exchanges listed in Section 3.1.3.A.

Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the one hundred and twenty (120) Sage 1+ long distance minutes each month. (CT)

Local Calling Area: The local calling area for an exchange is identical to the calling area defined in Sections 1.3, 1.4, and/or 1.5 of SWBT's Missouri Local Exchange Tariff.

Issued: March 1, 2006

Effective: April 1, 2006

Cancelled

August 1, 2006

Missouri Public
Service Commission

Issued By:
Robert W. McCausland
Vice President, Regulatory Affairs
Sage Telecom, Inc.
805 Central Expressway South, Suite 100
Allen, Texas 75013-2789

Filed

Missouri Public
Service Commission

MO10603

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

(AT)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

15. Simply Savings Plan B

Simply Savings includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local calling
- Caller ID Service – Free
- Call Waiting Service - Free
- One hundred (100) minutes of Sage 1+ long distance minutes each month

Eligibility: Residential customers in the originating Southwestern Bell Telephone Company (SWBT) exchanges listed in Section 3.1.3.D and all exchanges listed in Section 3.1.3.A.

Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the one hundred (100) minutes of Sage 1+ long distance minutes each month.

Local Calling Area: The local calling area for an exchange is identical to the calling area defined in Sections 1.3, 1.4, and/or 1.5 of SWBT's Missouri Local Exchange Tariff.

(AT)

Issued: August 16, 2005

Effective: September 15, 2005

Issued By:

Robert W. McCausland
Vice President, Regulatory Affairs
Sage Telecom, Inc.
805 Central Expressway South, Suite 100
Allen, Texas 75013-2789

Filed

Missouri Public
Service Commission

MOI0511

Cancelled

April 1, 2006
Missouri Public
Service Commission