## TITLE SHEET MISSOURI TELECOMMUNICATIONS TARIF

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for interexchange telecommunications services provided by 50ng Distance Services, Inc., with principal offices at 50 W. Big Beaver Road, Troy, Michigan, 48084 (810) 619-9520. This tariff applies for service furnished within the state of Misseuris Education on file with the Missouri Public Service Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

Long distance Services, Inc. operates as a competitive telecommunications company as defined by Case No. TO-88-142 within the State of Missouri.

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By:

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#### WAIVER OF RULES AND REGULATIONS

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Pursuant to Case No. TA-94-417, the following statutes and rules have been waived for purposes of offering telecommunications services as set forth herein: MO. PUBLIC SERVICE COMM.

## **STATUTES**

Section 392.240(1)	Rates-reasonable average return on investment
Section 392.270	Property valuation
Section 392.280	Depreciation rates
Section 392.290	Issuance of stocks and bonds
Section 392.310	Issuance of stocks and bonds
Section 392.320	Issuance of stocks and bonds
Section 392.330	Issuance of stocks and bonds
Section 392.340	Reorganization

#### **COMMISSION RULES**

4 CSR 240-10.020	Income on depreciation fund investments
4 CSR 240-30.010(2)(C)	Posting exchange rates at central offices
4 CSR 240-32.030(1)(B)	Exchange boundary maps
4 CSR 240-32.030(1)(C)	Record of access lines
4 CSR 240-32.030(2)	Records kept within state
4 CSR 240-32.050(3)-(6)	Telephone directories
4 CSR 240-32.070(4)	Coin telephones
4 CSR 240-33.030	Inform customers of lowest priced services
4 CSR 240-33.040(1)	-
and (5)	Financing fee and quarterly billing

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## **SYMBOLS**

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The following are the only symbols used for the purpose indicated below: JUL 5 1995

D - Delete or Discontinue

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 I - Change Resulting In An Increase to A Customer's Bill

M - Moved From Another Tariff Location

N - New

R - Change Resulting In A
Reduction to A Customer's Bill or in Text or Regulation

T - Change in Text or Regulation But No Change in Rate or Charge

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### TARIFF FORMAT

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- A. Sheet Numbering Sheet numbers appear in the upper right corner of the page. Singets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheet 14 and 15 would be 14.1.

  MO. PUBLIC SERVICE COMM.
- B. <u>Sheet Revision Numbers</u> Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the Public Service Commission. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc., the Public Service Commission follows in their tariff approval process, the most current sheet number on file with Commission is not always the tariff page in effect. Consult the Check Sheet for the sheet currently in effect.
- C. <u>Paragraph Numbering Sequences</u> There are levels of paragraph coding. Each level of coding is subservient to its next higher level:
  - 2.
  - 2.1.
  - 2.1.1.
  - 2.1.1.A.
  - 2.1.1.A.1.
  - 2.1.1.A.1.(a).
  - 2.1.1.A.1.(a).I.
  - 2.1.1.A.1.(a).I.(i).
  - 2.1.1.A.1.(a).I.(i).(1).
- D. <u>Check Sheets</u> When a tariff filing is made with the Public Service Commission, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the Public Service Commission.

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#### SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

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Access Line - An arrangement which connects the customer's location to the common carrier's switching center.

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Authorization Code - A numerical code, one or more of which is available to a customer to enable him/her to access the carrier and which is used by the carrier both to prevent unauthorized access to its facilities and to identify the customer for billing purposes.

Company or Carrier - Long Distance Services, Inc.

Customer - The person, firm corporation or other entity which orders service and is responsible for payment of charges due and compliance with the Company's tariff regulations.

Day - From 8:00 AM to, but not including 5:00 PM Monday through Friday.

Evening - From 5:00 PM to, but not including 11:00 PM Monday through Friday and 5:00 PM to, but not including 11:00 PM Sunday.

Night - From 11:00 PM to, but not including 8:00 AM Monday through Friday, all day Saturday, and Sunday from 8:00 AM to, but not including 5:00 PM and 11:00 PM to, but not including 8:00 AM Monday. For New Year's Day (January 1); Independence Day (July 4); Labor Day; Thanksgiving Day; and Christmas Day (December 25) the Evening Rate applies.

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2.1 Undertaking of Long Distance Services, Inc.

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Long Distance Services, Inc. services and facilities are furnished for communications originating at specified points within the state of Missouri under terms of this GERHICE COMM.

The various common carrier installs, operates, and maintains the communications services provided hereunder in accordance with the terms and conditions set forth under this Tariff. Long Distance Services, Inc. may act as the customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the customer, to allow connection of a customer's location to the various common carriers. The customer shall be responsible for all charges due for such service arrangement.

The Company's services and facilities are provided on a monthly basis, unless ordered on a longer term basis, and are available twenty-four hours per day, seven days per week.

#### 2.2 Limitations

- 2.2.1 Service is offered subject to the availability of facilities and the provisions of this Tariff.
- 2.2.2 Long Distance Services, Inc. reserves the right to discontinue furnishing services, or limit the use of service necessitated by conditions beyond its control; or when the customer is using service in violation of the law or the provision of this Tariff.
- 2.2.3 All facilities provided under this Tariff are directly controlled by the various common carriers and the customer may not transfer or assign the use of service or facilities, except with the express written consent of The Company. Such transfer or assignment shall only apply where there is no interruption of the user or location of the service or facilities.
- 2.2.4 Prior written permission from The Company is required before any assignment or transfer. All regulations and conditions contained in the Tariff shall apply to all such permitted assignees or transferees, as well as all conditions for service.

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## 2.3 Liabilities of The Company

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- 2.3.1 Long Distance Services, Inc. liability for damages arising post of EMISERSMM. interruptions, omissions, delays, errors, or defects in the transmission occurring in the course of furnishing service or facilities, and not caused by the negligence of its employees or its agents, in no event shall exceed an amount equivalent to the proportionate charge to the customer for the period during which the aforementioned faults in transmission occur.
- 2.3.2 Long Distance Services, Inc. shall be indemnified and held harmless by the customer against:
  - (A) Claims for libel, slander, or infringement of copyright arising out of the material, data, information, or other content transmitted over The Company's network operated and maintained by the various common carriers.
  - (B) All other claims arising out of any act or omission of the customer in connection with any service or facility provided by Long Distance Services, Inc.

## 2.4 Interruption of Service

2.4.1 Credit allowance for the interruption of service not due to The Company's testing or adjusting, negligence of the customer, or to the failure of channels or equipment provided by the customer, are subject to the general liability provisions set forth in 2.3.1 herein. It shall be the obligation of the customer to notify The Company immediately of any interruption in service for which a credit allowance is desired. Before giving such notice, the customer shall ascertain that the trouble is not being caused by any action or omission by the customer within his control, or is not in the wiring or equipment, if any, furnished by the customer and connected to The Company's network.

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2.4 <u>Interruption of Service</u> (Cont.)

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- 2.4.2 For purposes of credit computation, every month shall be considered to have 720 hours.
- 2.4.3 Credit shall be allowed for an interruption of two hours or more at the rate of 1/720th of the monthly service charge for the facilities affected and shall continue for each hour or major fraction thereof that the interruption continues.

Credit Formula:

$$Credit = \underline{Ax} B$$

$$720$$

"A" - outage time in hours

"B" - total monthly service charge for affected facility

2.5 Restoration of Service

The use and restoration of service shall be in accordance with the priority system specified in part 64, Subpart D of the Rules and Regulations of the Federal Communications Commissions.

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### 2.5 Billing

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- 2.5.1 Bills that the customer will receive will be provided and prepared by The Company's billing agent. All bill payments will be remitted MO. PUBLIC SERVICE COMM. Distance Services, Inc. or the Local Exchange Carrier. If the customer enters into collection, the bill may be collected by the current collection agency and or The Company. All bills are payable upon receipt. After sixty days of non payment, customer's service may without notice be canceled or terminated. The Company reserves the right to discontinue billing and provide billing either directly or indirectly to the customer along with all remittance.
- 2.5.2 Customers who claim refunds or credits are due on specific calls placed through the network, will contact The Company's billing center which number is provided on the bill. It is at the discretion of The Company subject to their filed Tariff (s) as to how credit will be issued.

### 2.6 Responsibilities of Customers

2.6.1 It is the responsibility of the customer to notify Long Distance Services, Inc. in the event that the customer is adding additional telephone lines. Long Distance Services, Inc. upon notification of said additions, will process all appropriate orders in its best efforts to submit to the various common carriers the required information for activation of service on these lines.

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2.6 <u>Responsibilities of Customers</u> (Cont.)

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- 2.6.1.A In the event that loss of service occurs, it is the responsibility of the customer to notify Long Distance Service, Inc. immediately. Customer will indicate which telephone lines for which long distance service is not accessible. The Company will use its best efforts to contact the various common carriers to reestablish service at the specified location (s).
- 2.6.2 The customer understands that all bills received regarding service provided through Long Distance Services, Inc. will be paid upon receipt. If said bill is not paid within sixty days of the invoice date, the Company may add a service charge of 1 ½ % of the unpaid amount per month to the customer's bill.

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2.6 Responsibilities of Customers (Cont.)

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2.6.3 Upon termination or cancellation of service through Long Distance Service committies the responsibility of customer to contact their Local Exchange Carrier for long distance service access. It is not the responsibility of The Company to provide access to other carriers. It is at the discretion of The Company to allow the customer, upon notification that customer no longer requires service, to allow the customer the ability to utilize the various common carriers services without interruption. Until their local exchange carrier gives alternative long distance access, the customer agrees that all toll generated will be paid upon receipt without exception.

#### 2.7 <u>Maintenance of Network</u>

Customer understands that Long Distance Services, Inc. has no responsibility to maintain the common carriers' equipment. All maintenance will be performed by the various common carriers' employees and not Long Distance Services, Inc. Any outage or interruption of service which may occur will be directed to the various common carriers.

## 2.8 <u>Deposits</u>

The Company does not require a deposit from the customer.

#### 2.9 Advance Payments

The Company does not require advance payments.

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2.10 Taxes

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All state and local taxes (i.e., gross receipt tax, sales tax, municipal utilities yax) are 1885 as separate line items and are not included in the quoted rates.

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#### **SECTION 3 - DESCRIPTION OF SERVICE**

### 3.1 Timing of Calls

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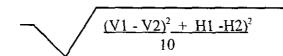
The customer's long distance usage charge is based upon the actual usage of the various common carriers' services. Usage begins when the called party picks up the receiver. When the called party picks up is determined by hardware answer supervision in the local telephone company sends a signal to the switch or the software utilizing audio tone detection. When software answer supervision is employed, up to 60 seconds of ringing is allowed before it is billed as usage of the network. A call is terminated when the calling party hangs up. The Company does not provide credit for uncompleted calls to international destinations through facsimile.

#### 3.2 <u>Calculation of Distance</u>

Usage charges for all mileage sensitive products are based upon the airline distance between rate centers associated with the origination and termination points of the call.

The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers and associated vertical and horizontal coordinates which are produced by Bell Communications Research in the NPA-NXX V&H Coordinates Tape and Bell's NECA Tariff No. 4.

Formula:



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### 3.2 <u>Calculation of Distance</u> (Cont.)

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EXAMPLE: Distance between Miami and New York City -

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Miami	8,351	529
New York	4.997	<u>1,406</u>
Difference	3,354	-879

<u>V</u>

Square and add: 11,249,316 + 772,641 + 12,021,196

Divide by 10 and round: 12,021,597 / 10 + 1,202,195.70

Take square root and round: 1,202,196 = 1,096.5= 1,097 miles

#### 3.3 <u>Minimum Call Completion Rate</u>

A customer can expect an IXC call completion rate of 99% (number of calls completed / number of calls attempted) of not less than 97% during peak use periods for all FG D services ("I+" dialing).

### 3.4 Service Offerings

#### 3.4.1 Non Dedicated

All rates will be calculated using Schedule A or B referenced in 4.1. Schedule A or Schedule B - This schedule applies to calls between two on-network stations which use local exchange service access lines or between an on-network station which uses a local exchange service access line and an off-network station in Missouri.

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## 3.4 Service Offerings

#### 3.4.2 Dedicated

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All rates will be calculated using Schedule C referenced in 4.2. Schedule C - This schedule applies to calls between two on-network stations which use special access lines or between an on-network station which uses special access lines and an off-network station in Missouri.

#### 3.4.3 Authorization Codes

The authorization codes feature different levels of security for customers calling by requiring network users to input appropriate codes before the call is processed. These features all require the use of touch-tone equipment.

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## **SECTION 4 - RATES**

#### 4.1 Non Dedicated - Intrastate

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Under the Non Dedicated service provided through Long Distance Service Linc., The customers' rates for both inbound and outbound direct dial calls are subject to Schedule A or Schedule B.

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#### Schedule A

Billed with initial 6-second interval.

Initial <u>6 Seconds or Fraction</u>		Each Additional 6 Seconds or Fraction	
Day	Evening/Night	Day	Evening/Night
.024	.020	.024	.020

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#### **SECTION 4 - RATES**

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4.1 Non Dedicated - Intrastate (cont'd)

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Schedule B

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Billed with initial 18-second interval.

Initial Each Additional
18 Seconds or Fraction

Day Evening/Night Day Evening/Night

.0720 .0612 .0240 .00200

The charges for all calls during a billing month will be totaled. If the total charge includes a fraction of a cent, the fraction is rounded down to the next whole cent (i.e., \$4,101.356 would be rounded down to \$4,101.35).

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## **SECTION 4 - RATES**

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4.1 <u>Dedicated - Intrastate</u> (cont'd)

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Under the Dedicated service provided through Long Distance Service Money the SERVICE COMM. customers' rates for both inbound and outbound direct dial calls are subject to Schedule C.

#### Schedule C

Initial <u>6 Seconds or Fraction</u>		Each Additional <a href="#">6 Seconds or Fraction</a>	
Day	Evening/Night	Day	Evening/Night
.011	.011	.011	.011

The charges for all calls during a billing month will be totaled. If the total charge includes a fraction of a cent, the fraction is rounded down to the next whole cent (i.e., \$4,101.356 would be rounded down to \$4,101.35).

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#### **SECTION 4 - RATES**

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## 4.3 Special Promotions

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The Company will, from time to time, offer special promotions to its customers waving certain charges. These promotions will be approved by the Missouri Public Service Commission with specific starting and ending dates and under no circumstances run for longer than 90 days in any 12 month period.

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