

**SECTION 5 – NETWORK SERVICES DESCRIPTIONS, (Cont'd)****5.5 Basic Local Exchange Service**

Basic Local Exchange Service provides the Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Basic Local Exchange Service lines are provided for the connection of Customer-provided wiring, telephones, facsimile machines or other station equipment. An optional per line Hunting feature is available for multi-line Customers which routes a call to the next idle line in a prearranged group when the called line is busy.

Local exchange service lines and trunks are provided on a single party (individual) basis only. No multi-party lines are provided. Service is available on a flat rate or message rate basis depending on the service plan selected by the Customer. Not all service plans will be available in all areas. Recurring charges are billed monthly in advance. Usage charges, if applicable are billed in arrears. Basic local exchange service is not offered on a la carte basis when the service is provided using the underlying switching services of another communications carrier, i.e. using Resale or Local Wholesale Complete services. For customers desiring local exchange service and the service is provided using the underlying switching services of another communications carrier, those customers can obtain local exchange services as part of Big River's Residential Saving Package outlined in Section 5.18.

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Usage charges may apply for calls placed from the Customer's line. No usage charges will apply to calls received by the Customer. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company. Rates and charges include Touchtone service for each line.

**5.5.1 Rate Groups**

Exchange rates are divided by Rate Groups. The number of exchange access arrangements included within the primary service area of each exchange or zone determines the Rate Group and rates for each exchange or zone.

Rate Group	Total Exchange Access Arrangements In Primary Service Area	
A	1 -	4,999
B	5,000 -	59,000
C	60,000 -	229,999
D	230,000 -	Over

Issued: January 31, 2013

Effective: March 2, 2013

Issued By:  
Kevin B. Cantwell, President  
Big River Telephone Company, LLC

**SECTION 5 – NETWORK SERVICES DESCRIPTIONS, (Cont'd)****5.18 Residential Savings Package****5.18.1 General Regulations**

Residential Savings Package is a discounted package of the following residential services, commit to a one year term contract, and is only available when an eligible customer subscribes to these services as a package and also subscribes to Big River's Voicemail service and Big River's Timeless Talk service (the last service is subject to the terms and conditions of Big River's Tariff No 1):

- ▶ Basic Local Exchange Service.
- ▶ Caller ID Service (Calling Name Delivery and Calling Number Delivery).
- ▶ Three-way Calling.
- ▶ Call Waiting.
- ▶ Call Forwarding.
- ▶ Extended Area Service (where applicable).
- ▶ Metropolitan Calling Area Zone-3 (where applicable).

Residential Savings Package can also be ordered with Metropolitan Calling Area Zone-4 or Zone-5 plans with special pricing when ordered as a complete package.

**5.18.2 Rates and Charges**

5.18.2.1 The following rates apply to every line subscribing to the Residential Savings Package:

	Monthly Rate	Install Charge
Residential Savings Package (per line)	\$28.44	\$15.00
Residential Savings Package with MCA-4	\$32.48	\$15.00
Residential Savings Package with MCA-5	\$32.48	\$15.00

5.18.2.2 All other charges apply for other services and features ordered in addition to those features included in the Residential Savings Package listed in 5.18.1.

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