OF THE STATE OF MISSOURI

In the Matter of the Cancellation of the Certificate of Service Authority and Accompanying Tariff of Hospitality Communications Corporation

Case No. TD-2002-101

ORDER CANCELING CERTIFICATE AND TARIFF

On August 17, 2001, the Staff of the Missouri Public Service Commission filed a motion asking the Commission to cancel the certificate of authority and tariff of Hospitality Communications Corporation (HCC). The Commission granted HCC a certificate of service authority to provide intrastate interexchange telecommunications services in case number TA-95-124.

Staff attached a copy of a note in response to a notice in an unrelated case stating that HCC was no longer in business. Staff reviewed the Missouri Secretary of State's web site and determined that HCC was listed as inactive due to withdrawal from the state of Missouri. HCC has not responded to Staff's motion and no party has requested a hearing.

The Commission has reviewed the motion and the official file and finds that the certificate of service authority and accompanying tariff to provide intrastate interexchange telecommunications services granted to HCC in case number TA-95-124 shall be canceled.

IT IS THEREFORE ORDERED:

- That the certificate of authority granted and tariff approved in case number TA-95-124 for Hospitality Communications Corporation shall be canceled on September 23, 2001.
- 2. That the tariff of Hospitality Communications Corporation shall be canceled on September 23, 2001.
 - 3. That this order shall become effective on September 23, 2001.
 - 4. That this case may be closed on September 24, 2001.

BY THE COMMISSION

lak Hard Roberts

Dale Hardy Roberts
Secretary/Chief Regulatory Law Judge

(SEAL)

Keith Thornburg, Regulatory Law Judge, by delegation of authority pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri, on this 13th day of September, 2001.

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P.S.C.MO. No. 1 Original Title Sheet

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Title Sheet

MISSOURI Public Service Commission

MISSOURI INTEREXCHANGE TELECOMMUNICATIONS TARIFF

OF

HOSPITALITY COMMUNICATIONS CORPORATION

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for interexchange telecommunications services provided by Hospitality Communications Corporation ("HCC") within the State of Missouri.

HCC operates as a competitive telecommunications company within the State of Missouri.

CANCELLED

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Section 392.240 (1) - Ratemaking

Statutes

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COMPETITIVE TELECOMMUNICATIONS COMPANY WAIVERS

Hospitality Communications Corporation is classified as a competitive telecommunications company in Missouri for which the following statutory and regulatory requirements are waived:

DCCC1011 372.240 (1)	Racemaxing
	- Property valuation (ratemaking) NOV 23 1994
Section 392.280	- Depreciation accounts
Section 392.290	- Issuance of securities MISSOURI
Section 392.310	- Stock and debt issuance Public Service Comm
Section 392.320	- Stock dividend payments
Section 392.330	- Issuance of securities, debt and notes
Section 392.340	- Reorganization(s)
	• • • •
Commission Rules	
	- Depreciation fund income
4 CSR 240-30.010(2)(C)	
, , , ,	- Records re: ratemaking
	·
	- Exchange boundary maps
• • •	- Local office record keeping
• •	- Telephone directories
•	- Call intercept
•	- Telephone number changes
• • • • • • • • • • • • • • • • • • • •	- Public coin telephone
· · · · · · · · · · · · · · · · · · ·	
4 COK 24U-33.U3U	- Minimum charges rules
	Section 392.270 Section 392.280 Section 392.290 Section 392.310 Section 392.320 Section 392.330 Section 392.340 Commission Rules 4 CSR 240-10.020 4 CSR 240-30.010(2)(C)

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SYMBOLS

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The following symbols are used for the purposes indicated below:

- C Changed regulation.
- D Delete or discontinue.
- I Increase in a rate.
- M Moved from another tariff location.
- N New.
- R Reduction in a rate.
- T Change in text but no change in rate or regulation.

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TARIFF FORMAT Public Service Commission

- A. Sheet Numbering Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the PSCM. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc. the PSCM follows in its tariff approval process, the most current sheet number on file with the Commission is not always the tariff page in effect.
- C. Paragraph Numbering Sequence There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
 - 2.
 - 2.1.
 - 2.1.1.
 - 2.1.1.A.
 - 2.1.1.A.1.
 - 2.1.1.A.1.(a).
 - 2.1.1.A.1.(a).I.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS MISSOURI

Access Line - An arrangement which connects the Customer's Tocal Commission to a Hospitality Communications Corporation switching center or point of presence.

Account Codes - Optional, Customer-defined digits that allow the Customer to identify the individual user, department or client associated with a call. Account Codes appear on the Customer bill.

Authorized User - A person, firm, corporation, or any other entity authorized by the Customer to communicate utilizing the Carrier's service.

Business Line Termination - For use with inbound service only. Incoming calls are routed directly to the Customer's existing local exchange line. No dedicated access terminations are required.

Collect Billing - A billing arrangement whereby the originating caller may bill the charges for a call to the called party, provided the called party agrees to accept the charges.

Commission - The Missouri Public Service Commission.

Company or Carrier - Hospitality Communications Corporation unless otherwise clearly indicated by the context.

Customer - The person, firm, corporation or other entity which orders, cancels, amends or uses service and is responsible for payment of charges and compliance with the Company's tariff.

Customer Dialed Calling Card Call - A service whereby the End User dials all of the digits necessary to route and bill the call to a valid non-HCC calling card or credit card.

Daytime - From 8:00 AM up to but not including 5:00 PM local time Monday through Friday.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, (CONTYON) 1994

Dedicated Access - See Special Access.

MISSOURI Public Service Commission

End User - Any person, firm, corporation, partnership or other entity which uses the services of the Carrier under the provisions and regulations of this tariff. The End User is responsible for payment unless the charges for the services utilized are accepted and paid by another Customer.

Equal Access - The ability of the Carrier to serve End Users on a presubscribed basis rather than through the use of dial access codes.

Holidays - Holidays observed by the Carrier as specified in this tariff.

LATA - Local access and transport area. A geographic area established by the US District Court for the District of Columbia in Civil Action No. 17-49, within which a local exchange company provides communications services.

LEC - Local Exchange Company

Operator Dialed Surcharge - This charge applies to calls when the user dials "00" only or any valid company operator access code and requests that the operator dial the destination number.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, (CONT'D.)

MISSOURI

Operator Station Call - A service whereby caller hotelescopy Commiss non-Person to Person call with the assistance of an operator (live or automated).

Person to Person Call - A service whereby the person originating the call specifies a particular person to be reached, or a particular station, room number, department, or office to be reached through a PBX attendant.

Premises - A building or buildings on contiguous property.

PSCM - Public Service Commission of Missouri.

HCC - Used throughout this tariff to mean Hospitality Communications Corporation unless clearly indicated otherwise by the text.

Special Access Origination/Termination - Where originating or terminating access between the Customer and the interexchange carrier is provided on dedicated circuits. The cost of these dedicated circuits is billed by the access provider directly to the Customer.

Special Construction - Service configurations specifically designed and constructed at a Customer's request.

Subscriber - The person, firm, Customer, corporation or other entity that arranges for the Carrier to provide, discontinue or rearrange telecommunications services on behalf of itself or others under the provisions and terms of this tariff. Aggregator and Customer.

Switched Access Origination/Termination - Where originating or terminating access between the Customer and the interexchange carrier is provided on local exchange company Feature Group circuits. The cost of switched Feature Group access is billed to the interexchange carrier.

Third Party Billing - A billing arrangement by which the charges for a call may be billed to a telephone number that is different from the calling number and the called number. CANCELLED

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SECTION 2 - RULES AND REGULATIONS

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2.1 Undertaking of Hospitality Communications Corporation MISSOURI

HCC's services and facilities are furnished for communications originating at specified points within the state of Missouri under terms of this tariff.

HCC installs, operates, and maintains the communications services provided hereinunder in accordance with the terms and conditions set forth under this tariff. HCC may act as the Customer's or Subscriber's agent for ordering access connection facilities provided by other carriers or entities (such as the local exchange company), when authorized by the Customer, to allow connection of a Subscriber's location to the HCC network. The Subscriber shall be responsible for all charges due for such service arrangement.

Operator services are provided through the terminal equipment of Subscribers serving the transient public as End Users or directly to Subscriber's of the Company's service.

The Company's services and facilities are provided on a monthly basis unless otherwise provided, and are available twenty-four hours per day, seven days per week.

2.2 Limitations

- 2.2.1 Service is offered subject to the availability of the necessary facilities and equipment, or both facilities and equipment, and subject to the provisions of this tariff.
- 2.2.2 HCC reserves the right to discontinue or limit service when necessitated by conditions beyond its control, or when the Customer or Subscriber is using service in violation of provisions of this tariff, or in violation of the law.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.) NOV 23 1994

2.2 Limitations, (Cont'd.)

- 2.2.3 The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.
- 2.2.4 All facilities provided under this tariff are directly or indirectly controlled by HCC and neither the Customer nor Subscriber may transfer or assign the use of service or facilities without the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.
- 2.2.5 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions of service.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D. NOV 23 1994

2.3 Use

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Services provided under this tariff may be used for any lawful purpose for which the service is technically suited.

2.4 Liabilities of the Company

- 2.4.1 The liability of the Carrier for its willful misconduct or gross negligence which is the sole legal cause of damage or injury is not limited by this tariff. With respect to any other claim or suit, by a Subscriber or by any others, for damages associated with acts or omissions involving initiation, installation, provision, termination, maintenance, repair, interruption or restoration of any service or facilities offered under this tariff, the Carrier's liability, if any, is limited to the lesser of \$500 or the actual damages or injury sustained, which in the event of any failure of service shall be deemed to be 1/30 of the monthly charge for service affected for each 24-hour period during which such failure of service occurs and is reported to or known by the Carrier. In addition, Subscriber credits for interrupted service will be issued, where applicable, in accordance with the provisions of Section 2.17.
- 2.4.2 In no event will Carrier be responsible for consequential damages or lost profits suffered by Subscriber on account of interrupted or unsatisfactory service unless Carrier is found to have been willfully negligent.
- 2.4.3 The Carrier is not liable for any act or omission of any other company or companies furnishing a portion of the service. No agents or employees of other carriers shall be deemed to be agents or employees of the Carrier.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.) NOV 23 1994

2.4 Liabilities of the Company, (cont'd.)

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- 2.4.4 The Carrier shall be indemnified and held harmless by the Customer against:
 - a. Claims for libel, slander, infringement of copyright or unauthorized use of any trade mark, trade name or service mark arising out of the material, data, information, or other content transmitted by the Customer over the Carrier's facilities; and
 - b. Claims for patent infringement arising from combining or connecting the Carrier's facilities with apparatus and systems of the Customer; and
 - c. All other claims arising out of any act or omission of the Customer in connection with any service provided by the Carrier.
- 2.4.5 The Carrier will make no refund of overpayments by a Subscriber unless the claim for such overpayment together with proper evidence be submitted within one (1) year from the date of alleged overpayment unless billing records prepared by the Company can be produced which would justify a credit beyond one year.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.) NOV 23 1994

2.5 Deposits

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- 2.5.1 Each applicant for service will be required to establish credit. Any applicant whose credit has not been established to the sole and exclusive satisfaction of the Company may be required to make a deposit to be held as a guarantee of payment of charges. An existing Customer may be required to make a deposit or increase a deposit presently held. The deposit may be held for as long as the financial condition or credit worthiness of the Customer is considered to be unsatisfactory to the Company.
- 2.5.2 The fact that a deposit has been made in no way relieves the Customer from the prompt payment of bills upon presentation.
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2.5.3

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Interest on a cash deposit will be paid to a Customer for the period that the cash deposit is held by the Company. The interest rate used will be at the rate established by the appropriate legal authority in the state where the Customer is billed. Interest at the rate of one per cent (1%) above the prime lending rate as published in the Wall Street Journal for the last business day of September will be credited by HCC for Customer deposits. This rate will be adjusted annually on October 1.

2.6 Advance Payments

The Company reserves the right to require an advance payment from a Customer instead of, or in addition to, a deposit. The advance payment shall be in amount equal to or less than two months estimated billing.

2.7 Taxes

All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.) NOV 23 1994

2.8 Terminal Equipment

The Company's facilities and service may be used with or terminated in Customer-provided terminal equipment or Customer-provided communications systems, such as a PBX, key systems or other telecommunications device. Such terminal equipment shall be furnished and maintained at the expense of the Customer, except as otherwise provided. The Customer is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of the Company's service. When such terminal equipment is used, the equipment shall comply with the generally accepted minimum protective criteria standards of the telecommunications industry as endorsed by the Federal Communications Commission.

2.9 Installation

Service is installed upon mutual agreement between the Customer and the Company. The service agreement does not alter rates specified in this tariff.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.) NOV 23 1994

2.10 Payment for Service

MISSOURI Public Service Commission

The Customer is responsible for payment of all charges for services and equipment furnished to the Customer or to an Authorized User of the Customer by HCC. HCC will arrange to bill calls in accordance with the credit card, collect call, or calling card instruction of the caller, via the designated commercial credit card clearing center or the applicable telephone company with whom HCC has a billing agreement. Direct dialed calls will be billed to the Customer's originating line account. All charges due by the Customer are payable to the Company or to any agency duly authorized to receive such payments. Terms of payment shall be according to the rules and regulations of the agency and subject to the rules of regulatory agencies, such as the Public Service Commission of Missouri. When payment is made through another entity, the billing conditions of that entity apply. Account payment will not be considered delinquent if payment has been received within 21 days of bill rendering. Any objections to billed charges must be promptly reported to the Company or the Company's billing agent. Adjustments to Customer's bills shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.) NOV 23 1994

2.11 Cancellation by Customer

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Customer may cancel service by providing thirty (30) days written notice to the Company.

2.12 Interconnection

Service furnished by HCC may be connected with the services or facilities of other carriers. Such service or facilities are provided under the terms, rates and conditions of the other carrier. The Customer is responsible for all charges billed by other carriers for use in connection with HCC's service. Any special interface equipment or facilities necessary to achieve compatibility between carriers is the responsibility of the Customer.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.) NOV 23 1994

2.13 Refusal or Discontinuance by Company

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HCC may refuse or discontinue service under the following conditions provided that, unless otherwise stated, the Customer shall be given fifteen (15) days notice to comply with any rule or remedy any deficiency:

- 2.13.1 For non-compliance with or violation of any State, municipal, or Federal law, ordinance or regulation pertaining to telephone service.
- 2.13.2 For use of telephone service for any other property or purpose than that described in the application.
- 2.13.3 For neglect or refusal to provide reasonable access to HCC or its agents for the purpose of inspection and maintenance of equipment owned by HCC or its agents.
- 2.13.4 For noncompliance with or violation of Commission regulation or HCC's rules and regulations on file with the Commission, provided five (5) days' written notice is given before termination.

2.13.5

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Public Service Commission
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For nonpayment of delinquent bills (see Section 2.10), provided that suspension or termination of service shall not be made without five (5) days written Carrier or billing agent notice to the Customer, except in extreme cases. At least twenty-four (24) hours prior to discontinuance, the Company will make reasonable efforts to speak with the Customer in order to advise the Customer of the proposed discontinuance and to advise the Customers of steps necessary to avoid discontinuance.

- 2.13.6 Without notice in the event of Customer or Authorized User use of equipment in such a manner as to adversely affect HCC's equipment or service to others.
- 2.13.7 Without notice in the event of tampering with the equipment or services owned by HCC or its agents.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.) NOV 23 1994

2.13 Refusal or Discontinuance by Company, (Cont.d.) MISSOURI

- 2.13.8 Without notice in the event of unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, HCC may, before restoring service, require the Customer to make, at his or her own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use.
- 2.13.9 Without notice when necessary for the Company to comply with any order or request of any governmental authority having jurisdiction.
- 2.13.10 For periods of inactivity over sixty (60) days.
- 2.13.11 When any governmental or regulatory condition imposed upon HCC materially and negatively impacts the financial viability of the service, as determined by HCC in its best business judgment.

2.14 Credit Allowance for Interruption of Service

Credit allowances for interruptions of service are limited to the initial minimum period call charges incurred for reestablishing the interrupted call.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.) NOV 23 1994

2.15 Inspection, Testing and Adjustment

MISSOURI Public Service Commission

Upon reasonable notice, the facilities provided by the Carrier shall be made available to the Carrier for tests and adjustments as may be deemed necessary by the Carrier for maintenance. No interruption allowance will be granted for the time during which such tests and adjustments are made when the interruption is less than twenty-four (24) consecutive hours.

2.16 Operator Services for Casual Callers and Traffic Aggregators

HCC services are available to End Users for a fee as described in the Rates section of this tariff. The following rules apply to operator assisted calls:

2.16.1 Incomplete Calls

HCC does not bill for incomplete calls. utilizes answer supervision to determine completeness of calls.

2.16.2 Carrier Identification

HCC identifies itself to the Caller at the time the Caller accesses its services. HCC will identify itself to the billed party, if different from the caller, at the time of initial contact.

Rate Information 2.16.3

Upon request, HCC quotes all rates and charges for its services to the End User accessing its system at no charge. HCC will also disclose billing method and complaint resolution procedures upon request.

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By TO - 2002-101 Public Service Commission MISSOURI

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

NOV 23 1994
2.16 Operator Services for Casual Callers and Traffic Aggregators,

(Cont'd.)

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Public Service Commission

2.16.4 Notice

When Hospitality Communications Corporation provides its operator assisted calling to the public or transient End Users, the Subscriber is required to post a notice in plain view at each telephone location which automatically accesses HCC's network. The notice shall include the following information:

- a. HCC's name and address;
- b. a toll-free telephone number for bill and service dispute information;
- c. a statement that HCC will quote rates upon request at no charge via the 800 number;
- d. a statement informing End Users that they may access another interexchange telecommunications company from the traffic aggregator's location;
- e. instructions on how to reach the nearest emergency services provider at no charge;
- f. a statement that the Customer has the right to appeal any disputes concerning intrastate telephone calls to the Commission.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

NOV 23 1994

2.16 Operator Services for Casual Callers and Traffic Aggregators WISSOURI

(Cont'd.)

Public Service Commission

2.16.5 Non-Blocking of other Carriers

HCC will not take any action or enter into any arrangement which restricts End User selection competing interexchange among corporations or which restricts End User access to competing providers of intrastate operator assisted services, except for communications service provided exclusively for the use of inmates in Prison/Correctional facilities. Any entity which HCC knows to be engaged in such action or arrangement will be considered in violation of contract.

2.16.6 Billing

HCC shall be listed on the local exchange company billing if the LEC has multicarrier billing ability.

2.16.7 Calling Card Verification

HCC will employ reasonable calling card verification procedures which are acceptable to the companies issuing the calling cards.

2.16.8 Transfer of Calls

Upon request, HCC will transfer calls to other authorized interexchange carriers or to the LEC, if billing can list the caller's actual origination point.

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NOV 23 1994 SECTION 3 - SERVICE AND RATE DESCRIPTION

3.1 General

MISSOURI Public Service Commission

HCC offers long distance calling services to entities serving the transient public.

3.2 Timing of Calls

- 3.2.1 Long distance usage charges are based on the actual usage of HCC's network. The Company will determine that a call has been established through industry standard answer detection methods, hardware answer detection.
- 3.2.2 Chargeable time for a call ends upon disconnection by either party.
- 3.2.3 The minimum call duration and initial period for billing purposes is one minute.
- Unless otherwise specified in this tariff, for 3.2.4 billing purposes usage is measured and rounded to the next higher full minute.
- 3.2.5 No charges apply for incomplete calls. Customer believes he or she has been incorrectly billed for an incomplete call, the Company will, upon notification, investigate the circumstances of the call and issue a credit when appropriate.

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SECTION 3 - SERVICE AND RATE DESCRIPTION, (CONT. NOV 23 1994

3.3 Calculation of Distance

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Usage charges for all mileage sensitive products are based on the airline distance between the serving wire center locations associated with the originating and terminating points of the call.

The distance between the originating and terminating points is calculated by using the "V" and "H" coordinates of the serving wire centers as defined by BellCore (Bell Communications Research), in the following manner:

- Step 1 Obtain the "V" and "H" coordinates for the serving wire center of the Subscriber's switch and the destination point.
- Step 2 Obtain the difference between the "V" coordinates of each of the serving wire centers. Obtain the difference between the "H" coordinates.
- Step 3 Square the differences obtained in Step 2.
- Step 4 Add the squares of the "V" difference and "H" difference obtained in Step 3.
- Step 5 Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.
- Step 6 Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the originating and terminating serving wire centers of the call.

Formula:

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section 3 - service and rate description, (cont. NOV 23 1994

3.4 Time of Day Rate Periods

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Unless otherwise specified, applicable rate periods (Day, Evening, Night/Weekend) are indicated in the chart below:

Day Rate Period:

Monday through Friday, 8:00 AM

to 5:00 PM*

Evening Rate Period:

Sunday through Friday, 5:00 PM

to 11:00 PM*

Night/Weekend Rate Period:

All days, 11:00 PM to 8:00 AM* Saturday 8:00 AM to Sunday 5:00

PM*

* To, but not including

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SECTION 3 - SERVICE AND RATE DESCRIPTION, (CONT'D NOV 23 1994

3.5 Holiday Rates

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The non-day rate applies to the following holidays unless a lower rate would normally apply.

New Year's Day - January 1 Independence Day - July 4

Labor Day - As nationally observed
Thanksgiving Day - As nationally observed
Christmas Day - December 25

Evening Rate Period rates will apply to all calls made from 8:00 AM to, but not including, 11:00 PM on Company-recognized holidays.

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SECTION 3 - SERVICE AND RATE DESCRIPTION, (CONT'D.)

3.6 Service Offerings

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3.6.1 HCC Telemanagement Services - General Public Service Commission

HCC Telemanagement Service products are designed for business Customers with medium to high levels of long distance usage. In exchange for volume commitment levels and term plan minimums, HCC Telemanagement Services Customers receive reduced per minute rates for intrastate and interstate calling. Calls are billed in six second increments with six seconds of minimum billing per call. Combined monthly usage of all HCC Telemanagement are used to meet minimum billing products requirements. Call detail and special audit reports are provided for customer tracking. If a Customer fails to meet the usage commitments after the first full billing cycle, the Company may, at its option, cancel the service upon 30 days notice to the Customer. The Customer may elect to convert to an alternative plan at a lower commitment level upon receiving notice that the commitment levels have not been met. Accounting codes, security codes and travel cards are available for all plans. Service options include switched or special (dedicated) access.

(A) HCC Telemanagement - Premium

Minimum monthly billing level:

Switched access: \$ 350.00 Dedicated access: \$5,000.00

Minimum term commitment: 30 days

Per Minute Rates:

Switched access outbound \$0.223 800 switched termination 0.223 T1 access outbound or 800

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SECTION 3 - SERVICE AND RATE DESCRIPTION, (CONT'D.)

(B) HCC Telemanagement - Premium Plus

3.6 Service Offerings, (Cont'd.)

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3.6.1 HCC Telemanagement, (cont'd.)

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(B)	HCC Telemanagement - Premium Plu	MISSOUKI
	Minimum monthly billing level:	Public Service Commission
	Switched access:	\$ 750.00

\$7,000.00 Dedicated access:

Minimum term commitment: 30 days

Per Minute Rates: Switched access outbound \$0.212 800 switched termination 0.221 T1 access outbound or 800 0.153

(C) HCC Telemanagement - Platinum

Minimum monthly billing level:

Switched access: \$ 2,500.00 Dedicated access: \$10,000.00

Minimum term commitment: 24 months

Per Minute Rates:

Switched access outbound \$0.207 800 switched termination 0.217 T1 access outbound or 800 0.145

(D) HCC Telemanagement - Platinum Plus

Minimum monthly billing level:

Switched access: \$ 5,000.00 Dedicated access: \$20,000.00

Minimum term commitment: 24 months

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Switched access outbound \$0.197 800 switched termination 0.207 T1 access outbound or 800 0.126

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3.6 Service Offerings, (Cont'd.)

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3.6.1 HCC Telemanagement, (cont'd.)

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(E) HCC Telemanagement - Elite

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Minimum monthly billing level:

Switched access: \$10,000.00
Dedicated access: \$30,000.00

Minimum term commitment: 36 months

Per Minute Rates:

Switched access outbound \$0.189 800 switched termination 0.199 T1 access outbound or 800 0.116

3.6.2 Hospitality VNET America

Hospitality VNET America is designed for business Customers. Calls are billed in six second increments with 18 seconds minimum call duration. Service is available via switched or special (dedicated) access. Accounting codes, security codes and travel cards are available to Hospitality VNET America Customers. Customers receive monthly call detail reports and special reports for tracking and auditing. Minimum billing for Hospitality VNET America is \$350 per month switched access or \$5,000 for dedicated access. Combined monthly usage of all HCC products are used to meet minimum billing requirements.

(A) Hospitality VNET America Card

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Hospitality VNET America Card offers VNET America Customers the ability to place calls while away from the office using a special access code and personal identification number. Usage charges and per call charges apply. Calls are billed in six second increments.

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3.6 Service Offerings, (Cont'd.)

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3.6.2 Hospitality VNET America, (cont'd.)

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Hospitality VNET America calls are rated based on the type of originating and termininating access used, the duration of the call, and mileage. Where dedicated access is used to originate or terminate the call, the corresponding switched rate element does not apply.

Applicable rates are those VNET rates currently on file with the Commission for MCI Telecommunications Corporation, in M.P.S.C. Tariff NO 1, Section C.3.10 Option I.

3.6.3 HCC Optional Outbound Plan

This plan is available to customers for outbound calling over switched or dedicated facilities. Calls are measured on six second increments after an initial call duration of eighteen seconds. Rates vary based on the type of access used by the Customer to access the service.

Per Minute Rates, (all hours):

Dedicated Access \$0.109 Switched Access Outbound \$0.149 800 Switched Access \$0.159

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SECTION 4 - MISCELLANEOUS SERVICES

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4.1 Directory Assistance

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A Directory Assistance charge of \$0.65 per call applies to all intrastate calls made from points within the State of Missouri.

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SECTION 4 - MISCELLANEOUS SERVICES, (CONT'D.) NOV 23 1994

4.2 Operator Services

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Operator Services allow Subscribers to place specified types of Subscriber-dialed and operator-assisted calls via local telephone access lines or via dedicated facilities.

The appropriate surcharge will be assessed on a per call basis. For calls made using a telephone company card or a commercial credit card, acceptance of the card will be dependent upon the Carrier's ability to verify the card as valid. Only those cards accepted by the Carrier may be used for Operator Services.

4.2.1 Types of Calls

The following per-call charges apply in addition to the per minute usage rates when applicable. These charges apply in all rate periods.

Service Charge Per Call

Customer Dialed Calling Card Station				
Customer Dialed/Automated	\$0.80			
Customer Dialed and Operator Assisted	0.80			
Customer Dialed - Operator Must Assist	0.80			
Operator Dialed Calling Card Station	\$1.94			
Operator Station				
Collect	1.94			
Third Party Billed	1.94			
Person-to-Person	\$3.50			
Operator Dialed Surcharge (0-)	\$1.00			

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SECTION 4 - MISCELLANEOUS SERVICES, (CONT'D.) NOV 23 1994

4.2 Operator Services, (cont'd.)

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4.2.2 Application of Operator Dialed (10xxx+0-,0-, 00-) Surcharge

TYPE OF CALL	OPERATOR SERVICE CHARGE	OPERATOR DIALED SURCHARGE
Dial Station (customer dialed 1+)	No	No
Customer Dialed Calling Card Station (0+)	Yes	No
Operator Station (customer dialed 0+) collect, billed to a third number	Yes	Yes
Operator Station (operator dialed 0-) collect, billed to third number, sent paid	Yes	Ио
Operator Dialed Calling Card Station (operator dialed 0 billed to a calling card	Yes	Yes
Person to Person (customer dialed 0+) collect, billed to third number, calling card, sent paid	Yes	No
Person to Person (operator dialed 0-) collect, billed to third number, sent paid	Yes	No
Person to Person (operator dialed 0-) billed to a calling card	Yes	Yes

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4.2 Operator Services, (cont'd.)

4.2.3 Per Minute Usage Charges

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	Cus	tomer Dial	ed Calling	Card Call:	Public S	MISSOURI Prvice Commission		
Mileage	Day		Eve	Evening		Night/Weekend		
_	1st ¯	Addl	1st	Addl	1st	Addl		
	Min.	Min.	Min.	Min.	Min.	Min.		
1-10	\$.1100	\$.0900	\$.0880	\$.0720	\$.0715	\$.0585		
11-14	.1500	.1300	.1200	.1040	.0975	.0845		
15-18	.1773	.1600	.1440	.1280	.1170	.1040		
19-23	.2023	.1700	.1560	.1360	.1430	.1105		
24-28	.2323	.1760	.1859	.1600	.1780	.1300		
29-33	.2323	.1923	.1919	.1760	.1810	.1430		
34-40	.2623	.2323	.1999	.1839	.1825	.1560		
41-50	.2623	.2323	.1999	.1839	.1825	.1560		
51-60	.2723	.2423	.2079	.1899	.1840	.1690		
61-80	.2823	.2523	.2084	.1979	.1905	.1730		
81-100	.2923	.2573	.2219	.1984	.1935	.1745		
101-125	.3223	.2723	.2269	.2220	.1935	.1875		
126-150	.3323	.2923	.2399	.2384	.2050	.2005		
151-190	.3423	.3023	.2479	.2460	.2115	.2065		
191-300	.3523	.3123	.2559	.2540	.2180	.2135		
301-430	.4023	.3623	.3159	.2839	.2755	.2465		
431 +	.4023	.3623	.3159	.2839	.2755	.2475		

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4.2 Operator Services, (cont'd.)

4.2.3 Per Minute Usage Charges, (cont'd.)

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Operator Station Call*:

MISSOURI Public Service Commission

Mileage	. Day		Eve	Evening		Night/Weekend	
_	1st ¯	Addl	1st	Addl	1st	Addl	
	Min.	Min.	Min.	Min.	Min.	Min.	
1-10	\$.1100	\$.0900	\$.0880	\$.0720	\$.0715	\$.0585	
11-14	.1500	.1300	.1200	.1040	.0975	.0845	
15-18	.1773	.1600	.1440	.1280	.1170	.1040	
19-23	.2023	.1700	.1560	.1360	.1430	.1105	
24-28	.2323	.1760	.1859	.1600	.1780	.1300	
29-33	.2323	.1923	.1919	.1760	.1810	.1430	
34-40	.2623	.2323	.1999	.1839	.1825	.1560	
41-50	.2623	.2323	.1999	.1839	.1825	.1560	
51-60	.2723	.2423	.2079	.1899	.1840	.1690	
61-80	.2823	.2523	.2084	.1979	.1905	.1730	
81-100	.2923	.2573	.2219	.1984	.1935	.1745	
101-125	.3223	.2723	.2269	.2220	.1935	.1875	
126-150	.3323	.2923	.2399	.2384	.2050	.2005	
151-190	.3423	.3023	.2479	.2460	.2115	.2065	
191-300	.3523	.3123	.2559	.2540	.2180	.2135	
301-430	.4023	.3623	.3159	.2839	.2755	.2465	
431 +	.4023	.3623	.3159	.2839	.2755	.2475	

^{* -} excluding Real Time Rated Calls

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4.2 Operator Services, (cont'd.)

4.2.3 Per Minute Usage Charges, (cont'd.)

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Person to Person Call*:

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Mileage	Day		Eve	Evening		Night/Weekend	
_	1st	Addl	1st	Addl	1st	Addl	
	Min.	Min.	Min.	Min.	Min.	Min.	
1-10	\$.1100	\$.0900	\$.0880	\$.0720	\$.0715	\$.0585	
11-14	.1500	.1300	.1200	.1040	.0975	.0845	
15-18	.1773	.1600	.1440	.1280	.1170	.1040	
19-23	.2023	.1700	.1560	.1360	.1430	.1105	
24-28	.2323	.1760	.1859	.1600	.1780	.1300	
29-33	.2323	.1923	.1919	.1760	.1810	.1430	
34-40	.2623	.2323	.1999	.1839	.1825	.1560	
41-50	.2623	.2323	.1999	.1839	.1825	.1560	
51-60	.2723	.2423	.2079	.1899	.1840	.1690	
61-80	.2823	.2523	.2084	.1979	.1905	.1730	
81-100	.2923	.2573	.2219	.1984	.1935	.1745	
101-125	.3223	.2723	.2269	.2220	.1935	.1875	
126-150	.3323	.2923	.2399	.2384	.2050	.2005	
151-190	.3423	.3023	.2479	.2460	.2115	.2065	
191-300	.3523	.3123	.2559	.2540	.2180	.2135	
301-430	.4023	.3623	.3159	.2839	.2755	.2465	
431 +	.4023	.3623	.3159	.2839	.2755	.2475	

^{* -} excluding Real Time Rated Calls

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4.2 Operator Services, (cont'd.)

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4.2.3 Per Minute Usage Charges, (cont'd.)

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Real Time Rated Call:

Mileage	e Day		Eve	ning	Night/Weekend	
•	1st ⁻	Addl	1st	Addl	1st	Addl
	Min.	Min.	Min.	Min.	Min.	Min.
1-10	\$.1100	\$.0900	\$.0880	\$.0720	\$.0715	\$.0585
11-14	.1500	.1300	.1200	.1040	.0975	.0845
15-18	.1773	.1600	.1440	.1280	.1170	.1040
19-23	.2023	.1700	.1560	.1360	.1430	.1105
24-28	.2323	.1760	.1859	.1600	.1780	.1300
29-33	.2323	.1923	.1919	.1760	.1810	.1430
34-40	.2623	.2323	.1999	.1839	.1825	.1560
41-50	.2623	.2323	.1999	.1839	.1825	.1560
51-60	.2723	.2423	.2079	.1899	.1840	.1690
61-80	.2823	.2523	.2084	.1979	.1905	.1730
81-100	.2923	.2573	.2219	.1984	.1935	.1745
101-125	.3223	.2723	.2269	.2220	.1935	.1875
126-150	.3323	.2923	.2399	.2384	.2050	.2005
151-190	.3423	.3023	.2479	.2460	.2115	.2065
191-300	.3523	.3123	.2559	.2540	.2180	.2135
301-430	.4023	.3623	.3159	.2839	.2755	.2465
431 +	.4023	.3623	.3159	.2839	.2755	.2475

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4.3 HCC Corporate America Network Card

Per minute usage rate:

\$0.165

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Per call charge:

\$0.40

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SECTION 5 - PROMOTIONS

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5.1 Promotional Offerings - General

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From time to time, the Carrier may provide promotional offerings to introduce a current or potential Subscriber to a service not being used by the Subscriber. These offerings may be limited to certain dates, times or locations and may waive or reduce recurring or nonrecurring charges. These promotions must be approved by the Missouri Public Service Commission.

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