



350 S. Loop 336 W., Conroe, TX 77304 | consolidated.com | NASDAQ: CNSL

January 29, 2021

Morris L. Woodruff, Secretary
Missouri Public Service Commission
200 Madison Street, PO Box 360
Jefferson City, MO 65102-0360

RE: Consolidated Communications Enterprise Services, Inc. - Tariff Revision - PSC MO No. 2,
Rate Increases

Dear Secretary:

Enclosed for filing, Consolidated Communications Enterprise Services, Inc. d/b/a Consolidated Communications hereby submits the following tariff sheets with a proposed effective date of March 1, 2021.

Section 9 - Fifth Revised Sheet No. 34
Section 9 - Second Revised Sheet No. 36

The purpose of this filing is to make the following tariff changes:

- Voice Advantage In-State Calling Plan rates increased by \$0.50.
- Voice Advantage II In-State Calling Plan rates increased by \$0.50.

A copy of the bill message language is attached and will be placed on applicable customer February bills.

Please contact me at the number below or Carrie Patterson at carrie.patterson@consolidated.com with any questions or concerns regarding this filing.

Regards,

Kevin J. Kastor

A handwritten signature in blue ink that reads "Kevin J. Kastor".

Director – Government Affairs
P: 936.788.7420
kevin.kastor@consolidated.com

BILL MESSAGES – CUSTOMER NOTIFICATION

RESIDENTIAL:

Residential Basic Local Telecommunication Service

NOTICE OF PRICE INCREASE

At Consolidated Communications we strive to keep you informed of any changes to your billing and service options. Effective with next month's bill, the access line rate will increase by \$2.00 per month.

We value your business and look forward to providing you with the best services possible. For more information, please call 1.844.YOUR.CCI (1.844.968.7224).

Voice Bundles for all Residential Customers

NOTICE OF PRICE INCREASE

At Consolidated Communications we strive to keep you informed of any changes to your billing and service options. Effective with next month's bill, the Voice Bundle rate will increase by \$2.50 per month.

We value your business and look forward to providing you with the best services possible. For more information, please call 1.844.YOUR.CCI (1.844.968.7224).

9. OPTIONAL BUNDLE CALLING PLANS

9.1 Voice Advantage In-State Calling Plan¹

Provides calling anywhere in the United States, U.S. Territories and Canada, 24 hours a day and seven days a week. To be eligible, the customer must be a residential customer subscribing to a Voice Advantage Bundle offered by an affiliate, and be presubscribed to the Company for both IntraLATA and InterLATA service. Taxes, universal service fund fee, other charges and surcharges will apply.

Voice Advantage Basic Bundle includes 120 minutes combined IntraLATA and InterLATA usage per month.*

Monthly Recurring Charge \$4.07¹ (I)

Voice Advantage Unlimited Bundle includes unlimited combined IntraLATA and InterLATA usage per month.

Monthly Recurring Charge \$4.07¹ (I)

* All IntraLATA and InterLATA additional minutes of usage are billed at \$.10 per minute.

¹Effective December 1, 2013, Voice Advantage In-State Calling Plan will no longer be available to new Customers. Existing Voice Advantage In-State Calling Plan customers will be allowed to keep their Voice Advantage In-State Calling Plan at their current service location under the same billing party. No changes to or additions of services to the existing Voice Advantage In-State Calling Plan is allowed.

9. OPTIONAL BUNDLE CALLING PLANS (Cont'd)

9.3 Voice Advantage II In-State Calling Plan

Provides calling anywhere in the United States, U.S. Territories and Canada, 24 hours a day and seven days a week. To be eligible, the customer must be a residential customer subscribing to a Voice Advantage Bundle offered by an affiliate, and be presubscribed to the Company for both IntraLATA and InterLATA service. Taxes, universal service fund fee, other charges and surcharges will apply.

Voice Advantage II Basic Bundle includes 120 minutes combined IntraLATA and InterLATA usage per month.*

Monthly Recurring Charge \$4.04 (I)

Voice Advantage II 600 Bundle includes 600 minutes combined IntraLATA and InterLATA usage per month.*

Monthly Recurring Charge \$4.04 (I)

Voice Advantage II Unlimited Bundle includes unlimited combined IntraLATA and InterLATA usage per month.

Monthly Recurring Charge \$4.04 (I)

* All IntraLATA and InterLATA additional minutes of usage are billed at \$.10 per minute.