

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued) (T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued)

(T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued) (T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued) (T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued)

(T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued)

(T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued) (T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued)

(T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued) (T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued) (T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued) (T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued) (T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued)

(T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued) (T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued) (T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued) (T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued) (T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued) (T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued) (T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued) (T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued)

(T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued) (T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued) (T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued)

(T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued)

(T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued)

(T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued) (T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued)

(T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued) (T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued)

(T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued) (T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued) (T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued) (T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued)

(T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued) (T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued) (T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued)

(T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued)

(T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued) (T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued)

(T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued)

(T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued) (T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued) (T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued) (T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued)

(T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued) (T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued) (T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued)

(T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued)

(T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued) (T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued) (T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued) (T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Value Line, Basic Line, Essentials, Home Connection and Home Essentials Pricing (continued)

(T)

A. Monthly Recurring Charges (continued)

[Reserved for Future Use]

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Charges (continued)

B. Non-Recurring Charges

Nonrecurring charges apply to each line installed for the Customer. Nonrecurring charges are in addition to applicable service order charges contained in Section 4.1.1 of this tariff. All such charges will appear on the next bill following installation of the service.

A separate nonrecurring per line charge will apply where the Customer currently has service from the Incumbent LEC and requests an "As-Is" changeover of all current service(s) and features from the Incumbent LEC to the Company without any changes in such service or features. This Change Over Charge applies in lieu of the nonrecurring charges listed in the table below.

1. Nonrecurring charges for installation of Business lines are:

		(D)
		(D)
		(I)
Line Installation incl. jack/ wiring	\$165.00 1 st hour	(C)
Line Installation incl. jack/wiring	\$60 ea. add'l 1 1/2 hour	

2. Service Order Charges

Service Order Charges apply for changes in service and for additions to service. Service Order Charges are in addition to all other applicable nonrecurring charges identified in this tariff.

Charge	Price	
Feature Add or Change	\$10.00 per Order	
Basic Service Change	\$10.00 per Order	
Establishing or Re-arranging Hunting	\$10.00 per Order	
Directory Listing Change	\$10.00 per Order	
Invoice Change	\$60.00 per Order	(I)
Transfer of Service	\$60.00 per Order	(I)
TN Change	\$25.00 per Order	
Line Signaling Change	\$25.00 per Order	
Vanity Number Search	\$25.00 per Order	
Establishing Dual Service	\$60.00 per Order	(I)
Expedite Service Charge (LWC/UNE)	\$60.00 per Order	(I)
Expedite Service Charge (Facilities)	\$200.00 per Day per Line	
Expedite Service Charge (T1 Circuits)	\$595.00 per Day per Circuit	

1. Additional Line installation charges apply only when 2 or more lines are installed at the same time and at the same Customer Premises.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.27 Charges (continued)

3. Maintenance Visit Charges

Maintenance Visit Charges apply when the Company dispatches personnel to a Customer's premises to perform work necessary for installing new service, effecting changes in service or resolving troubles reported by the Customer when the trouble is found to be caused by the Customer's facilities.

Maintenance Visit Charges will be credited to the Customer's account in the event trouble is not found in the Company facilities, but the trouble is later determined to be in those facilities. The time period for which the Maintenance Visit Charges is applied will commence when Company personnel are dispatched at the Customer premises and end when work is completed. The rates for Maintenance of Service, therefore, vary by time per Customer request.

Duration of time, per technician	Residential	Business	(I)
Premise Work Charge	\$139.00	\$139.00	
Initial Hour (time & materials)	\$165.00	\$165.00	
Trouble Determination (per request)	\$110.00	\$110.00	(C)
Each Additional 30 minute increment	\$ 60.00	\$ 60.00	
Each Additional Jack & Wiring (existing customer)	\$ 65.00	\$ 65.00	

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.28 Toll Free Service

Toll Free Service provides for facilities for the Customer(s) to receive interLATA and intraLATA calls. The Customer will be assigned unique Toll Free number(s) that, when dialed, will be routed via the Company's network and terminate at Customer's designated local access line(s).

Monthly Recurring Charge per Number: \$5.00

8XX usage will be billed separately.

	<u>Per Minute</u>	<u>Minimum Increment</u>	<u>Billing Increment</u>
With Local Service	\$0.069	30 seconds	6 seconds
Without Local Service	\$0.089	30 seconds	6 seconds

(N)

(N)

(D)

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.29 NAVIGATOR SERVICES (1) (7)

A. Resold Exchange Access Lines

1. Main Service - Business Rates and Charges

<u>Group</u>	<u>Message</u>		<u>Measured</u> 1-Party (2)	<u>Flat Rate</u> Trunk (3)
	<u>Flat Rate</u> 1-Party (2)	<u>Rate</u> 1-Party (2)		
A	\$15.93	\$13.77	\$8.80	\$28.55
B	24.30	17.32	12.25	39.80
C - Principal	26.81	19.06	13.99	43.70
C - Metropolitan Calling Area - 1	29.03	23.26	14.91	47.80
D - Principal	38.50	24.50	18.14	44.00
D - Metropolitan Calling Area - 1	39.50	25.00	18.93	45.50
D - Metropolitan Calling Area - 2	40.50	25.50	19.96	47.00

<u>Group</u>	<u>1st</u> <u>Message</u> Trunk (3)	<u>Add'l</u> <u>Message</u> Trunk (3)	<u>Multiline</u> (3)	<u>Shared Tenant</u> <u>and</u> <u>Information</u> Terminal (3)
	A	\$23.05	\$10.80	\$30.75
B	27.05	14.75	39.80	30.05
C - Principal	29.15	16.90	43.70	33.15
C - Metropolitan Calling Area - 1	35.50	17.90	47.80	36.45
D - Principal	28.95	18.45	44.00	43.60
D - Metropolitan Calling Area - 1	29.75	18.45	45.50	45.50
D - Metropolitan Calling Area - 2	30.80	18.45	47.00	48.00

*See Original Sheet No. 63.46 for Footnotes.

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 Birch Communications
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 Service Commission
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4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.29 NAVIGATOR SERVICES (continued)

A. Resold Exchange Access Lines (continued)

2. Main Service - Residential Rates and Charges

<u>Group</u>	<u>Flat Rate</u> <u>1-Party (4)</u>	<u>Message</u> <u>1-Party (4)</u>
A	\$7.15	\$5.35
B	10.00	7.50
C - Principal	11.00	-
C - Metropolitan Calling Area - 1	12.00	-
D - Principal	12.00	8.50
D - Metropolitan Calling Area - 1	12.50	-
D - Metropolitan Calling Area - 2	13.00	-

<u>Group</u>	<u>Flat Rate</u> <u>Trunk (3)</u>	<u>Measured</u> <u>1-Party (3)</u>
A	\$11.70	\$3.93
B	15.31	6.00
C - Principal	16.76	6.00
C - Metropolitan Calling Area - 1	18.64	7.00
D - Principal	18.64	7.00
D - Metropolitan Calling Area - 1	19.42	7.00
D - Metropolitan Calling Area - 2	20.33	7.00

*See Original Sheet No. 63.46 for Footnotes.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.29 NAVIGATOR SERVICES (continued)

B. Optional Metropolitan Calling Area Service (3)

1. Monthly Rates Per Line

	<u>Residence</u>	<u>Business</u>
(a) Springfield MCA-2		
I. Flat Rate Option	\$11.45	\$21.75
II. Measured I-Party Option	6.30	11.95
(b) St. Louis MCA-3		
I. Flat Rate Option	12.35	24.80
II. Measured I-Party Option	6.80	13.65
(c) St. Louis MCA-4		
I. Flat Rate Option	21.55	46.75
II. Measured I-Party Option	11.85	25.70
(d) St. Louis MCA-5		
I. Flat Rate Option	32.50	70.70
II. Measured I-Party Option	17.90	38.90

(D)

(D)

*See Original Sheet No. 63.46 for Footnotes.

4. SERVICES (continued)

(N)

4.5 General Exchange Services (continued)

4.5.29 NAVIGATOR SERVICES (continued)

C. Residence Services – Price Packages

1. Navigator Basic (5)

	<u>Monthly Charge</u>
Single Residential Phone Line	\$16.95
30 Minutes of Long Distance Calls	Included
Monthly Long Distance Fee	Included

2. Navigator Basic Plus (4)

	<u>Monthly Charge</u>
Single Residential Phone Line	\$24.95
Call Waiting	Included
Three-Way Calling	Included
Caller ID with Name	Included

3. Navigator Premium (5)

	<u>Monthly Charge</u>
Single Residential Phone Line	\$28.95
NavBasx	Included
60 Minutes of Long Distance Calls	Included
Monthly Long Distance Fee	Included

4. SmartTime (5)

	<u>Monthly Charge</u>
Single Residential Phone Line	\$47.99
Call Waiting	Included
Caller ID	Included
Three-Way Calling	Included
600 Minutes of Long Distance Calls	Included
Monthly Long Distance Fee	Included

(N)

*See Original Sheet No. 63.46 for Footnotes.

4. SERVICES (continued)

(N)

4.5 General Exchange Services (continued)

4.5.29 NAVIGATOR SERVICES (continued)

C. Residence Services – Price Packages (continued)

5. SmartTime Unlimited (5)

	<u>Monthly Charge</u>
Single Residential Phone Line	\$46.95
Caller ID	Included
Call Waiting	Included
Call Waiting ID	Included
Call Waiting ID Options	Included
Three – Way Calling	Included
Unlimited Long Distance	Included

6. SmartTime 400 (5)

	<u>Monthly Charge</u>
Single Residential Phone Line	\$41.95
Caller ID	Included
Call Waiting	Included
Three – Way Calling	Included
400 Minutes of Long Distance Calls	Included

7. Toll Saver (5)

	<u>Monthly Charge</u>
Single Residential Phone Line	\$38.95
Caller ID	Included
Call Waiting	Included
60 Minute Long Distance Calling Card	Included

8. Toll Saver Plus (5)

	<u>Monthly Charge</u>
Single Residential Phone Line	\$44.95
Caller ID Deluxe	Included
Call Waiting Deluxe	Included
Three – Way Calling	Included
Call Forwarding	Included
60 Minute Long Distance Calling Card	Included

(N)

*See Original Sheet No. 63.46 for Footnotes.

4. SERVICES (continued)

(N)

4.5 General Exchange Services (continued)

4.5.29 NAVIGATOR SERVICES (continued)

D. Business Services – Price Packages

1. SmartTime Unlimited for Business (6)

(a) Description

This offering is available only to business customers (coin lines are not eligible) and provides for unlimited local and long distance calling. The customer may choose an unlimited number of features.

(b) Regulations

The customer must commit to at least a one-year term agreement to be eligible for the service.

Maximum of ten (10) lines per location. Charges below are shown on a per line basis.

Includes unlimited long distance calls for business customers, non-data, voice use only, within the 48 contiguous United States. Calls made to points outside of the contiguous 48 states, including all international calls, are not included in this offer, and will be billed at applicable rates. Navigator reserves the right to cancel subscriptions to any customer at any time due to fraud or misuse. Usage can be screened for use other than voice usage. Taxes, fees, and any EAS charges also apply.

(c) Rates and Charges

SmartTime Unlimited for Business – Recurring Charge, per line

Rate Group A	\$58.99
Rate Group B - D	48.99

(N)

*See Original Sheet No. 63.46 for Footnotes.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.29 NAVIGATOR SERVICES (continued)

D. Business Services – Price Packages (continued)

2. SmartTime for Business (6)

(a) Description

This offering is available only to business customers (coin lines are not eligible) and provides for unlimited local calling. Long distance calling is billed at \$.055 per minute. The customer may choose an unlimited number of features.

(b) Regulations

The customer must commit to at least a one-year term agreement to be eligible for the service.

Long distance calls for business customers at \$.055 per minute is only for calls within the 48 contiguous United States. Calls made to points outside of the contiguous 48 states, including all international calls, are not included in this offer, and will be billed at applicable rates. Taxes, fees, and any EAS charges also apply.

(c) Rates and Charges

SmartTime for Business – Recurring Charge, per line

Rate Group A	\$43.99
Rate Group B - D	24.99

*See Original Sheet No. 63.46 for Footnotes.

4. SERVICES (continued)

(N)

4.5 General Exchange Services (continued)

4.5.29 NAVIGATOR SERVICES (continued)

E. SmartATM (2)

1. Description

(a) The SmartATM Service is only available to business subscribers and provides the following services (includes Touch-Tone):

- Business individual lines for Automated Teller Machines only.
- Unlimited calling to 800 toll-free numbers.

(b) The rate specified herein is subject to a 12-month service term.

2. Regulations and Service Limitations

(a) Calls made outside the perimeters of the service description shown above are subject to normal tariff violation treatments and/or tariff charges.

(b) Charges for this service commence when the company's information records are posted and are payable monthly in advance.

(c) Charges for service are automatically discontinued upon service termination.

(d) If service is terminated before the 12-month term, a charge of \$10 per month will be applied for each line currently or previously classified as a SmartATM line. This charge will be imposed based upon the remainder of the commitment period.

(e) Existing SmartATM subscribers may not take advantage of special promotions or rate changes prior to the end of the 12-month service term. This is applicable to existing lines only. New lines may qualify for any special promotions or price changes.

(N)

*See Original Sheet No. 63.46 for Footnotes.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.29 NAVIGATOR SERVICES (continued)

E. SmartATM (continued)

3. Rates and Charges

(a) The following monthly rates will apply for the SmartATM service.

Service Category	Rate Group	Rate
SmartATM	A, B	\$16.00
	C, D	20.00

(b) The following Message rates will apply for the SmartATM service for any local usage generated from the line.

Service Category	Rate Group	Rate
Per minute	All	\$0.05

*See Original Sheet No. 63.46 for Footnotes.

(N)

(N)

4. SERVICES (continued)

(N)

4.5 General Exchange Services (continued)

4.5.29 NAVIGATOR SERVICES (continued)

F. TelebranchSM Service (3)

1. General

TelebranchSM Service is a service whereby a call placed from the originator to a customer's (the TelebranchSM customer) telephone number (the call-forwarding location) is automatically forwarded by central office equipment to the subscriber's (1) Local Exchange Service, (2) Inward Wide Area Telecommunications Service (800 Service) and Long Distance Message Telecommunications Service or (3) Foreign Exchange Service (FX). Terminating stations must have incoming-call capacity.

2. Regulations

- (a) TelebranchSM Service is offered subject to availability of suitable facilities and provided no unusual expense is involved.
- (b) TelebranchSM Service is not offered where the terminating station is a coin telephone.
- (c) The Company will not provide identification of the originating telephone number to the TelebranchSM customer.
- (d) Transmission characteristics may vary depending on the distance and routing necessary to complete the remotely forwarded call.
- (e) TelebranchSM Service is not represented as suitable for satisfactory transmission of data.
- (f) TelebranchSM Service is available when used in connection with interstate or intrastate Long Distance Message Telecommunications Service and interstate or intrastate Inward WATS (800 Service) lines.
- (g) TelebranchSM Service is offered for Local Exchange Service only in those locations where Measured Service is available.
- (h) TelebranchSM Service is provided on the condition that the customer subscribe to sufficient TelebranchSM features and facilities to adequately handle calls to the TelebranchSM customer without interfering with or impairing any services offered by the Company.

*See Original Sheet No. 63.46 for Footnotes.

SM Service Mark of Southwestern Bell Telephone Company.

(N)

4. SERVICES (continued) (N)

4.5 General Exchange Services (continued)

4.5.29 NAVIGATOR SERVICES (continued)

F. TelebranchSM Service (continued)

2. Regulations (continued)

(i) TeleBranchSM Service is not allowed to call forward to the following services:

- Access Services unless otherwise specified in the Access Services Tariff
- 700 numbers
- International telephone numbers
- Numbers associated with N11 services such as 911, 411, 511, or 211
- Another TeleBranchSM telephone number

3. Rates and Charges

The following charges are for TeleBranchSM features only and are in addition to applicable charges for service and equipment with which it is used.

	Monthly Rate	S&E Charge
TeleBranch SM Service, first access path (RCF)	\$17.50	\$15.65
Additional access paths, each (RCA)	17.50	15.65

Footnotes:

- (1) Some former Navigator customers may have special pricing arrangements that deviate from the rates in this section.
- (2) Former Navigator Customers using this product will now be billed under the product name BirchNet Value Line.
- (3) Effective November 18, 2008, this service is no longer offered.
- (4) Former Navigator Customers using this product will now be billed under the product name Home Connection.
- (5) Former Navigator Customers using this product will now be billed under the product name Home Essentials.
- (6) Former Navigator Customers using this product will now be billed under the product name BirchNet Essentials.
- (7) Former Navigator Customers will be billed a bundled flat line rate effective November 18, 2008. Any metered or measured usage, along with certain fees, will be combined into a single bundled flat line rate. The new bundled local rate has been calculated by adding together the main line rate, the monthly average, over the last six months, of local usage charges for any measured or metered use, any local or extended area calling plan charges, any business or residential package charges, the End User Common Line Charge, the Pre-subscription Charge and the Access Recovery Surcharge fees. In summary, the new bundled rate reflects the customer's previous Navigator rates for the same services and fees.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.30 Prepaid Services (1)

(N)

A. Prepaid Services

Prepaid Service is a prepaid, switched, intrastate, telecommunications service which permits Customers to establish communications between two locations within the State of Missouri. Prepaid Service is available only within those exchanges and local calling areas listed in this tariff.

1. Prepaid Service provides a Customer with a single, voice-grade communications channel, including a telephone number and a Directory Listing. The Company's Prepaid Service permits a Customer to: (i) place calls within the Local Calling Area; (ii) access 911 Service if available in the Customer's Local Calling Area; (iii) place call to toll-free "800" or "888" telephone numbers. The Company's Prepaid Service does not permit a Customer to originate calls to caller-paid information services (e.g., "900", "976", "711") or to local or long distance operator services (1+, 0-, 0+); the Company blocks all such calls.

2. Standard Features. Each Prepaid Service Customer is provided with only local exchange service.

3. Optional Features. Prepaid Service Customers may select from the following optional features: (i) Call Waiting, (ii) Call Forwarding, (iii) Three Way Calling, (iv) Unpublished Number, (v) Speed Dial, (vi) Call Return, (vii) Caller ID, and (viii) Call Trace.

B. Recurring Charges

Monthly Prepaid Service \$49.95

All other taxes, fees and surcharges applicable to local services in this Tariff apply.

(1) Effective November 11, 2009, this service is grandfathered and replaced by services in Section 4.5.31 of this tariff. (N)

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.31 Prepaid Services

A. Tempo Value Line

1. Tempo Value Line is equipped with:

Basic Residential Line

2. Monthly Recurring Charges:

	<u>Current Rate</u>
Per Line	\$37.95

3. This product was formerly known as the following Cleartel product name: (1)

<u>Former Cleartel Product Name</u>
MO Basic Service Residential Basic

4. Rules & Regulations:

- Facilities Charges will apply – see Section 2.9.3 of this tariff.
- The Carrier Access Recovery Charge and Regulatory Compliance Fees do apply – see Sections E & F below.
- Long Distance is unavailable with this product. All Long Distance will be blocked upon setup of this service.
- Features can be purchased at “a la carte” rates – see Section 4.5.32 of this tariff. Features cannot be added/deleted during the prepaid month. Feature changes can only be submitted upon payment of the next prepaid month.
- The availability of certain features depends on ILEC feature availability.
- Caller ID Customers must provide and connect their own compatible CPE.
- Product may not be available in all CLLIs.
- An additional charge will apply when adding Birch Unified Messaging or Birch Voicemail to Tempo Value Line. There is a maximum of 3 extensions per voicemail box.
- Inside Wire Maintenance can be added with this product, but only at time of install.
- There is no pro-ration or de-ration with prepay product, features and services.
- **Once payment is made, it will not be refunded if disconnected before the end of the month paid.**

(D)

(1) Effective November 11, 2009, any former Cleartel product listed in number 3 of these sections (Section 4.5.31) of this tariff will now be billed as the corresponding product being defined in that section.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.31 Prepaid Services (continued)

B. Tempo Basic

1. Tempo Basic is equipped with:

Basic Residential Line
Caller ID Deluxe
Call Waiting

2. Monthly Recurring Charges:

	<u>Current Rate</u>
Per Line	\$42.95

3. This product was formerly known as the following Cleartel product names:

<u>Former Cleartel Product Name</u>
Residential Enhanced

4. Rules & Regulations:

- Facilities Charges will apply – see Section 2.9.3 of this tariff.
- The Carrier Access Recovery Charge and Regulatory Compliance Fees do apply – see Sections E & F below.
- Long Distance is unavailable with this product. All Long Distance will be blocked upon setup of this service. (1)
- Declining free features does not reduce the package rate.
- Additional features can be purchased at “a la carte” rates – see Section 4.5.32 of this tariff. Features cannot be added/deleted during the prepaid month. Feature changes can only be submitted upon payment of the next prepaid month.
- The availability of certain features depends on ILEC feature availability.
- Caller ID Customers must provide and connect their own compatible CPE.
- Product may not be available in all CLLIs.
- An additional charge will apply when adding Birch Unified Messaging or Birch Voicemail to Tempo Basic. There is a maximum of 3 extensions per voicemail box.
- IW Maintenance can be added with this product, but only at time of install.
- There is no pro-ration or de-ration with prepay product, features and services.
- **Once payment is made, it will not be refunded if disconnected before the end of the month paid.**

(D)

(1) Effective November 11, 2009, Tempo Basic customers will be given an option to purchase a block of LD minutes. See section 4.5.31.D below.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.31 Prepaid Services (continued)

C. Tempo Essentials

1. Tempo Essentials is equipped with:

Basic Residential Line
Unlimited Features
2,000 Free Minutes of Inter-LATA Long Distance

2. Monthly Recurring Charges:

	<u>Current Rate</u>
Per Line	\$74.95

3. This product was formerly known as the following Cleartel product name:

<u>Former Cleartel Product Name</u>
Residential Unlimited

4. Rules & Regulations:

- Facilities Charges will apply – see Section 2.9.3 of this tariff.
- The Carrier Access Recovery Charge and Regulatory Compliance Fees do apply – see Sections E & F below.
- Customer will be given 2,000 free minutes of Long Distance with this service. The free minutes include Intra-LATA, Intra-State and Inter-State toll. Customer cannot exceed the 2,000 minutes. Long Distance will be unavailable after the allotted 2,000 minute block, until the service is renewed the following month.
- Declining free features does not reduce the package rate.
- Features cannot be added/deleted during the prepaid month. Feature changes can only be submitted upon payment of the next prepaid month.
- The availability of certain features depends on ILEC feature availability.
- Caller ID Customers must provide and connect their own compatible CPE.
- Product may not be available in all CLLIs.
- An additional charge will apply when adding Birch Unified Messaging or Birch Voicemail to Tempo Essentials. There is a maximum of 3 extensions per voicemail box.
- Inside Wire Maintenance can be added with this product, but only at time of install.
- There is no pro-ration or de-ration with prepay product, features and services.
- **Once payment is made, it will not be refunded if disconnected before the end of the month paid.**

(D)

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.31 Prepaid Services (continued)

(C)

D. 300 Prepaid Minutes LD

Available only to prepaid residential customers with the Tempo Basic service, this package provides 300 total minutes of Intra-Lata, Intra-State and Inter-State long distance for a monthly recurring charge. The LD will not exceed 300 minutes per month, and will be reset upon payment by the customer.

(C)

Rates:

	<u>Current Rate</u>
Per Line	\$8.00

E. Carrier Access Recovery Charge

The Carrier Access Recovery Charge funds a contribution towards higher costs of interconnection with other carriers. This charge is applied to each line.

<u>Charge (per line)</u>	<u>Current Rate</u>
Carrier Access Recovery Charge	\$1.35

F. Regulatory Compliance Fee

The Regulatory Compliance Fee covers costs associated with ongoing regulatory and compliance obligations, participation in regulatory proceedings, handling customer complaints with regulatory agencies, and negotiations with other regulated carriers. This charge is applied to each line.

<u>Charge (per line)</u>	<u>Current Rate</u>
Regulatory Compliance Fee	\$0.75

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.32 A. Features and Blocks

Any of the following calling features may be added, subject to ILEC availability. The following rates apply only when these calling features are added to a line that does not include the feature in the package. To add calling features to any other service, please refer to Section 4.5.27.B for applicable rates.

<u>Feature Description</u>	<u>Business</u>		<u>Residential</u>	
3 Way Calling	\$10.00	(I)	\$10.00	(I)
3 Way Calling w/Transfer	\$8.99	(I)	\$5.75	
Call Block	\$7.10	(I)	\$4.95	
Call Forward Busy	\$10.00	(I)	\$2.00	(R)
Call Forward Variable	\$10.00	(I)	\$4.95	
Call Fwd Don't Answer w/RC	\$10.00	(I)	\$2.30	
Call Return	\$6.90		\$6.00	(R)
Call Tracing	\$6.00	(R)	\$6.89	
Call Waiting	\$11.99	(I)	\$11.99	(I)
Call Waiting w/CID Opt	\$1.30		\$1.64	
Caller ID	\$15.95	(I)	\$10.99	(I)
Caller ID Block	\$5.75		\$5.75	
Caller ID Deluxe	\$15.95	(I)	\$8.63	
Distinctive Ring	\$8.32	(I)	\$4.25	(I)
Enhanced Caller ID	\$15.95	(I)	\$8.05	
Hunting	\$19.00	(I)	\$7.75	
Preferred Call Forwarding	\$6.61		\$3.57	
Remote Access to Call Fwd	\$8.57		\$8.05	
Repeat Dialing	\$7.39	(I)	\$10.00	(I)
Restrict International	\$5.95		\$5.95	
Restrict Toll	\$19.00	(I)	\$6.00	(I)
Simultaneous Call Forwarding	\$5.39		\$5.00	
Speed Call 30	\$9.75	(I)	\$7.90	
Speed Call 8	\$6.04		\$6.00	(I)

B. Features Offered on a Usage Sensitive Basis

The Customer will be billed the Per Feature Activation Charge shown in the following table each time the feature is used by the Customer. Customers may subscribe to these features on a monthly basis for unlimited use.

	Residential	Business
Three-Way Calling	\$1.25	\$1.25
Call Return	\$1.25	\$1.25
Repeat Dialing	\$1.25	\$1.25
Busy Connect (Per call, per use)	\$0.90	\$0.90
Calling Number Delivery Blocking, Per Call	No Charge	

4. SERVICES (continued)

(N)

4.5 General Exchange Services (continued)

4.5.33 American Fiber Network (AFN) and Close Call America, Inc. (CCA) Services

A. BirchNet Basic Plus

The following products will change their name and begin billing as BirchNet Basic Plus beginning with their first Birch invoice.

Business Line

B. BirchNet Value Line

The following products will change their name and begin billing as BirchNet Value Line beginning with their first Birch invoice.

- Basic Local Service-Business
- Basic Local Service - Multiline
- Business Line
- Local Service Business
- Local Service-Business Multiline
- Message Rate Business-One Party
- Residential Line Charge

(N)

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.34 Payphone Service Provider (PSP) Services
4.5.34.1 Rules and Regulations

- A. Service for Payphone Service Provider ("PSP") Telephones is an exchange line service provided at the request of the subscriber for telecommunications use.
- B. Service is provided for use with PSP telephones.
- C. The carriage and completion of all local dialed calls including operator service functions are provided by the Company.
- D. Service is provided subject to the condition that telephone messages (local and long distance) placed from stations that are accessible to the public are completed over PSP lines (or other Public or Semipublic lines). Where service is furnished, any type or grade of residence or business service offered regularly at that location may be furnished in addition, provided such residence or business service is confined to locations solely for use by the particular establishment.
- E. Service may not be attached to other types of access lines. A subscriber must order a separate PSP Access line for each PSP telephone installed and will be billed the tariff rate for each line.
- F. Service may only be provided as Two-Way service, except lines placed in correctional institutions, schools, hospitals and other locations for which a specific exemption has been granted by the Public Service Commission. There will be no charge imposed for incoming calls.
- G. For customers subscribing to Caller ID - Deluxe, if the incoming call originates from a customer provided public telephone, the name information transmitted will always be "Pay Phone".
- H. The PSP shall be responsible for the installation, operation and maintenance of any PSP instruments used in connection with this service.
- I. The PSP shall be responsible for payment of a nonrecurring charge as specified in this tariff for each visit by the Company or its agent to the customer's premises solely to determine that the service difficulty or trouble report results from the use of equipment or facilities provided by the customer.

(N)



(N)

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4. SERVICES (continued)

(N)

4.5 General Exchange Services (continued)

4.5.34 Payphone Service Provider (PSP) Services (continued)

4.5.34.1 Rules and Regulations (continued)

J. PSP telephones must be connected to the telephone network in compliance with Part 68 of the FCC Rules and Regulations as well as regulatory requirements of the New York Public Service Commission. The telephones must have the following operational characteristics:

1. Must be lighted during the hours of darkness when light from other sources is not adequate to read instructions and use the payphone.
2. Must be able to access 911 Emergency Service, where available, at no charge to the calling party. Where 911 is not available, must be able to access the "Operator", at no charge to the calling party. The appropriate emergency number (Operator, 911) must be clearly posted at each PSP location.
3. Must be equipped to return the coins to the caller in the case of an incomplete call, except messages to a Feature Group A access number.
4. Must provide free access to dial-tone and toll free numbers (e.g., 800, 877, and 888).
5. Must complete calls to local and long distance directory assistance.
6. Must provide free access to the responsible party for repairs or refunds. The Company is not responsible for refunds of coins deposited in customer-provided coin-operated public telephones.
7. Must be equipped with a legible sign, card, or plate of reasonable permanence that shall identify the following:
 - a. The telephone number and location address of the payphone station, name and certificate number of the certificate holder, the party responsible for repairs and refunds, address of responsible party, free phone number of responsible party, clear dialing instructions (including notice of the lack of availability of local or toll services) and the local coin rate.
 - b. For those payphone stations that will terminate conversation after a minimum elapse of time, notice shall be included on the sign card as well as an audible announcement 30 seconds prior to termination of the phone call.
8. Each payphone station that provides access to any interexchange company must provide coin free access to all locally available interexchange companies (except for Feature Group A access). The payphone station shall provide such access through the forms of access purchased by locally available long distance carries such as 10XXX+0, 10XXXX+0, 101XXXX+0, toll free (e.g., 800, 877, and 888) access.
9. May have a maximum of one non-dialable extension per station access line. This extension must be within the same premises as the main station and may be a maximum of 35 feet from the main station or have a privacy feature to disable the extension when the main station is in use.
10. No sales solicitation shall be allowed during the interval between the last digit dialed by the end user and connection with the interexchange carrier.
11. All 0- calls shall be routed to a telecommunications company that is authorized by the Commission to handle 0- calls. All other calls, including operator service calls, may be routed to the PSP's carrier of choice, unless the end user dials the appropriate access code for their carrier of choice, i.e., 950, 10XXX, 10XXXX, 101XXXX, and toll free access (e.g., 800, 877, and 888).



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4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.34 Payphone Service Provider (PSP) Services (continued)

4.5.34.1 Rules and Regulations (continued)

K. Each payphone station:

- 1. Must allow incoming calls to be received at all times, with the exception of those locations at hospitals, schools and locations specifically exempted by the Commission. There shall be no charge for receiving incoming calls.
- 2. A PSP may petition the Commission for an exception from the incoming call requirement for a period that shall not exceed two years from the effective date of the Order granting the exemption. Where incoming calls are not received, central office based intercept shall be provided at no charge to the end user and a written notice shall be prominently displayed on the payphone directly above or below the telephone which states: "Incoming calls blocked at request of law enforcement."
- 3. Must be connected to an individual access line.
- 4. Must permit outgoing calls to be placed at all times. Each pay telephone service company shall make all reasonable efforts to minimize the extent and duration of interruptions of service. Service repair programs should have as their objective the restoration of service on the same day that the interruption is reported to the company (Sundays and holidays excluded).

L. Telephone Directories (current white page directory for the local calling area and a reasonably current yellow page directory that is appropriate for the calling area of the payphone station) shall be maintained at each payphone station.

- 1. Where there is a single payphone station, a directory shall be maintained at each station.
- 2. Where there are two or more payphone stations located in a group, a directory for the entire local calling area shall be maintained at every other station. However, where telephone pay stations are fully enclosed, a directory shall be maintained at each payphone station.
- 3. Payphone stations that provide local directory assistance at no charge are exempt from the provision of this rule. A notice must appear on the placard if local directory assistance at no charge is being provided.

M. Normal maintenance and coin collection activity shall include a review of the cleanliness of each payphone station.

N. Each payphone station must comply with rules of the American National Standards Institute, Inc, relative to physical handicap accessibility.

O. Each pay telephone station shall permit end users to input unlimited digits for the duration of the call.

P. Toll Fraud Liability

- 1. A company providing interexchange telecommunications services or local exchange telecommunications services shall not collect from a PSP for:
 - a. Charges billed to a line for calls which originates from that line through the use of access codes such as 10XXX, 10XXXX, 101XXXX, 950, and toll free (e.g. 800, 877, 888) access codes, or when the call originating from that line otherwise reached an operator position, if the originating line is subscribed to outgoing call screening and the call was placed after the effective date (the date after the call screening order was placed and associated charges apply) of the outgoing screening order;

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.34 Payphone Service Provider (PSP) Services (continued)

4.5.34.1 Rules and Regulations (continued)

- b. Charges for collect or third number billed calls, if the line to which the call was billed was subscribed to incoming call screening and the call was placed after the effective date of the incoming call screening order. Any call billed through the provider of local exchange telecommunications services or directly by an interexchange company, or through a billing agent, which have been identified as not collectible as described above, must be removed from any PSP's bill after the PSP gives notice of the fraudulent charges to the billing party. Pay telephone providers shall give such notice to the provider of local exchange telecommunications services and the interexchange company in writing no later than the due date of the bill.
- c. The provider of local exchange telecommunications services is responsible for charges described in a. above that are associated with the failure of the provider of local exchange telecommunications services' screening services.
- d. The interexchange company is responsible for charges described in P.1.a. above that are associated with the failure to properly validate calls via the appropriate provider of local exchange telecommunications services' database.
- e. Any charges accrued to a line when the subscriber has subscribed to the provider of local exchange telecommunications services to screen calls described in P.1.a. above shall not be the basis for discontinuance of local and intrastate service.

- Q. Providers serving confinement facilities shall provide for completion of all inmate calls allowed by the confinement facility.
- R. Pay telephones stations located in confinement facilities shall be exempt from the preceding requirements except that outgoing local and long distance calls may not be terminated until after a minimum elapsed time of ten minutes. Audible and written disconnect notifications shall apply, and one access line shall not be connected to more than three pay telephone stations.
- S. Proof of all necessary certifications must be furnished to the Company by the subscriber prior to service being furnished.
- T. The subscriber is responsible for meeting all federal, state and local statutes with respect to provision of PSP telephones in accordance with all hearing impaired and handicapped person requirements.
- U. Violations of Regulations
 - 1. Where any PSP telephone is used and/or connected in violation of this tariff, the Company will promptly notify the customer of the violation.
 - 2. Violations of the tariff, Commission rules pertaining to public telephone service or certification requirements will subject subscribers of service to suspension and/or termination of service consistent with Section 2.6.1 of this tariff.

(N)



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4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.34 Payphone Service Provider (PSP) Services (continued)

4.5.34.1 Rules and Regulations (continued)

V. Service Features

Zone Sensitive Rate for PSP

Subscribers to this service are required to take one of the following options where facilities are available to provide such service. (D)

1. Two-Way Service:

- a. Provides central office blocking of 011+ calls. Provides screening information to the operator to prevent operator assisted sent-paid calls from being billed to the line. Ala carte rate will apply . (T)
- b. Provides central office blocking of 7 digit local, 1+DDD, 1+ 900 and 011+ calls. Provides screening information to the operator to prevent operator assisted sent-paid call from being billed to the line. Ala carte rate will apply. (T)
- c. Provides central office blocking of 1+DDD, 1+900 and 011+ calls. Provides screening information to the operator to prevent operator assisted sent-paid calls from being billed to the line. Aala carte rate will apply. (T)

4.5.34.2 Payphone services are equipped with :

(D)
(D)

Frce 900/976 Block

(N)

250 Local, Lata, and Long Distance Minutes for customers who select Birch as their long distance service provider. Overages will apply – see section 4.5.34.4

4.5.34.3 Payphone Services Additional Features

Features	Rates
Non-Published Listing	\$8.25
Non-Listed Number	\$5.56
Extended Area Calling Service	\$22.24
Call Screening	\$4.44
Answer Supervision	\$8.13
Call Blocking	\$5.97
Fraud Protection	\$0.16

(N)

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.34 Payphone Service Provider (PSP) Services (continued)

4.5.34.1 Rules and Regulations (continued)

4.5.34.4 Rates

The monthly recurring charge for this service is \$54.30 (I)

- Miscellaneous Service Charges will apply – see Section 4.1.11.5 of this tariff.
- .
- Declining free features does not reduce the package rate. Additional features can be purchased at “a la carte” rates - see Section 4.5.34.2 of this tariff.
- The availability of certain features depends on ILEC feature availability.
- Early Termination Fees are calculated using the following formula: \$200 x Months Remaining. The termination penalty will apply per location on the original contract or any subsequent renewal of the contract.
- Product may not be available in all CLLIs.
- Local, IntraLata, Long Distance is available with this product and is rated at \$0.07/minute after the initial 250 included usage
 - Long Distance Rates apply to all domestic 1+ direct dialed minutes of use. While the plans include long distance, the customer may choose to use another carrier for their long distance purposes; however, declining the Birch long distance will not reduce the package monthly rate and eliminate half of the allowable usage.
 - Long distance is only applicable to standard outbound domestic long distance only, originating from Birch customer to the 50 US States, and US territories (Puerto Rico, Guam, USVI, No. Marianas). All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rate according to the rate tables established for the calls.

4.2.21.E PayPhone Paper Invoice Fee

All payphone customers that do not receive E-bill (Electronic Invoicing) will receive a paper invoice charge of \$9.95 per invoice. This charge represents the costs for printing, postage, mail handling and management of paper invoices. You may avoid this charge by registering for E-bill online or by contacting customer service.

4.5.34.4 American Fiber Network (AFN) and Close Call America (CCA) Payphone Service Provider (PSP) Services

The following products of AFN or CCA have been grandfathered and will be billed as “Payphone.”

Coin Line Flat Rate	Payphone Access Service
Coinless Payphone Access - Outward Only	Smart PAL
Coinless Payphone Access - Outbound Only	Smart Payphone
Interra Payphone Access Service	Smart Public
Interra Payphone Line Rate	PAL Message Rate
Payphone Access Line	

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.35 Ernest Communications

A. BirchNet Basic Plus

The following products will be grandfathered, change their name and begin billing as BirchNet Basic Plus beginning with their first Birch invoice.

AllenEdmds-BI-2b-21.53	EZ Corp-Flat-34.05	Natl Vision-Flat-24.00
AlliedBldgProd-Flat-31.75	EZPI-Z1-MO-40.95-OR	Odyssey-Flat-30.50
AmerRepublic-BI-2c-26.90	EZPI-Z2-SMO-40.95	Pavestone-BI-2b-29.67
APG-BI-2a-27.21	EZPI-Z3-MO-40.95-OR	PndaExpress-BI-2a-25.74
ARTS-EZPI-Z1-SMO-31.00	Ferrell Gas-BI-2b-34.29	QTP-EZPI-Z1-SMO-36.95
AxcFin-EZPI-OnNet-29.00	FifthThirdBank-EZPI-42.00	RAC-Flat-29.54
Baker Footwear-Flat-28.67	FleetPride-Charter-SMO	RAC-RCF-29.54
Bennett-BI-2b-29.36	FleetPride-Flat-30.20	Red Rbn-BI-2b-SMO-30.73
		RHF-18MO-EZPI-Z1-MO-
		34.95
Boyd Coffee-BI-2b-27.99	Flint-BI-2b-26.23	Rsale Charter-SMO-62.00
Bus-Spc	Fuddruckers-On Net-30.95	Securus-EZ-Z2-SMO-30.30
Carquest-Flat-30.91	FurnRow-BI-2b-24.71	Sm Bus-Z0-SMO-40.95
CarToys-Flat-35.99	Gordmans-Flat-28.41	Sm Bus-Z1-Pae-SMO-29.95
CellularCity-EZPI-SMO-36.95	Graham-BI-2d-31.63	SP-EZPI-Z1-MO-36.95
Century Park Assoc-28.09	GrtClips-EZPI-Z1-MO-34.95	Std Parking-BI-2b-26.07
Chicos (2012)-Flat-30.32	HalfPrcBks-Flat-27.96	SteinMart-Flat-25.45
Chicos-EZPI-27.87	HCR-Flat-23.74	Steris-BI-2d-26.16
ChmChar-Z1-SMO-w/3%Dsct-34.87	HealthyAdvice-EZPI-SMO-34.95	SthrnGraphics-BI-2b-26.84
ChmChar-Z2-Pae-SMO-w/3%Dsct-34.87	Hooters-EZPI-Z1-MO-39.00	TaraCares-EZPI-MO-42.45
ChmChar-Z2-SMO-w/3%Dsct-39.72	Hooters-EZPI-Z4-MO-39.00	Toyota-EZ-MO-35.95
ChmChar-Z4-Pae-SMO-w/3%Dsct-39.72	IBT-BI-2b-35.99	TrueReligion-Flat-27.24
Cintas-Flat-31.80	iCore-BI-2b-20.32	TX Rhdse-BI-2b-25.99
ConsumerSource-23.56	ITT-BI-2d-23.78	Under Armour-On Net-34.49
CSLPlasma-25.17	JasperE&T-29.12	

Birch Telecom of Missouri, Inc.
dba Birch Communications

1st Revised Sheet No. 63.61
Cancels Original Sheet No. 63.61

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.35 Ernest Communications (cont'd)

A. BirchNet Basic Plus (cont'd)

CT NR-EZ-Z1-SMO-35.95	John Deere-Flat-28.00	USMedical-31.32
CT NR-EZ-Z4-SMO-35.95	Jtran-MO-31.08	USVenture-BI-2a-24.88
CT-2011-Z1-L-Pae-SMO-22.32	Lennox-BI-2a-25.30	Viad-BI-2d-26.39
CT-2011-Z1-P-SMO-31.95	Limited-BI-2d-29.12	VTX-36.34
CT-2011-Z2-L-Pae-SMO-22.32	MattressFirm-Flat-34.30	Warrenton Oil-BI-2b-35.63
CT-2011-Z4-L-SMO-22.32	MattressFirm-Z1-SMO-34.30	WellBridge-Flat-21.88
	McCormick&Schmick-BI-2a-26.99	WrsngrKng-EZPI-MO-35.95
DCT-PapaJohn-BI-2b-25.22	McJunkin-EZPI-OnNet-31.50	YES Comm-On Net-34.99
Dolan-BI-2a-25.42	Menrd-EZPI-Z2-SMO-34.95	Zales-EZPI-Z1-MO-29.21
Dussin-BI-2a-17.33	MO-32.15	Zales-EZPI-Z2-MO-29.21
EMF-BI-2b-33.90	MotionInd-Flat-34.99	Zales-EZPI-Z4-MO-31.94
Empire-Flat-27.61		

B. Remote Call Forward

The following products will be grandfathered, change their name and begin billing as Remote Call Forward (RCF) or Remote Call Forward Additional Path (RCA) beginning with their first Birch invoice.

Remote Call Forward-SMO-Addl Path-24.80	(I)
Remote Call Forward-SMO-24.80	(I)
Remote Call Forward-Spc-24.80	(I)

C. BirchLink T

Mo Svc-Bus-PRI Voice-399.00 will be grandfathered, change its name and begin billing as BirchLink T.

Birch Telecom of Missouri, Inc.
dba Birch Communications

Cancels Original Sheet No. 63.62

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.36 Lightyear Network Solutions

The former products of Lightyear will be grandfathered, change their name and begin billing as the product listed below effective with the first Birch invoice.

(N)

A. BirchNet Basic Plus:

BIZValue Commercial

B. BirchLink T1 Integrated (Complete):

DT-1 Equip Upgrade

Dynamic T-1 Loop A Monthly

Loop A Monthly Charge

New DT-1 23 lines

C. BirchLink T1 PRI:

LY BIZ Local PRI

1
1
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1
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1
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1
1
1
1
1
1
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1
(N)

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.6 Toll Services

This tariff section applies to Long Distance Message Telecommunications Service furnished or made available by the Company over service components located wholly within or partly within the Local Access and Transport Areas (LATAs) of the State of Missouri between two or more points within LATAs of the State of Missouri and where the respective rate centers of such points are also located in said state.

Service is furnished subject to the availability of the service components required. The Company will determine which of those components shall be used and made modifications to those components at its option.

4.6.1 Two-Point Service (1) (N)

A. Rates and Charges

Rates shown in the following table are applicable to intrastate, intraLATA business between all points within the State of Missouri.

<u>Mileage</u>	Day Initial <u>1-Minute</u>	Day Each Additional <u>Minute</u>
1 – 10	\$.10	\$.08
11 – 14	.12	.10
15 – 18	.15	.13
19 – 23	.20	.15
24 – 28	.24	.16
29 – 33	.27	.17
34 – 40	.30	.18
41 – 50	.34	.20
51 – 60	.37	.23
61 – 80	.40	.25
81 – 100	.40	.25
101 – 125	.42	.27
126 – 150	.42	.27
151 – 190	.43	.32
191 – 300	.44	.33
301 – 430	.46	.35

(1) Effective December 9, 2004 this service is no longer available for new subscribers. (N)