

4. SERVICES (continued)

Missouri Public Service Commission

4.2. Extended Area Service

REC'D DEC 04 1998

Extended Area Service is an arrangement whereby Customers on one exchange or zone can call Customers in contiguous exchanges. There is an extended area service additive that applies per exchange or zone, in addition to the applicable local exchange rates.

Extended Area Service is furnished at the additive rate established in the following exchanges.

Exchange	(D)	(M)	Residence	Business	Exchange Area Included in Extended Area Service Calling Scope
		(D), (M)			
Adrian			\$.65	\$1.65	Archie
Advance			.40	1.05	Bell City
(R) Agency			3.29	8.24	St. Joseph
Altenburg-Frohna			1.10	2.80	Pocahontas-New Wells
Antonia-Local Only			2.20	5.55	Cedar Hill, Herculaneum-Pevely, High Ridge, Hillsboro, Imperial and Maxville
Antonia-Metropolitan Calling Area-4			2.20	5.55	Cedar Hill-Local Only, Hillsboro-Local Only
Archie-Local Only			1.25	3.15	Adrian
Archie-Metropolitan Calling Area-5			1.25	3.15	Adrian
Armstrong			3.65	9.15	Fayette, Glasgow
Bell City			1.20	3.05	Advance, Oran
Benton			1.95	4.90	Chaffee, Oran, and Scott City
(I) Billings-Local Only			1.00	2.55	Clever and Republic
(I) Billings-Metropolitan Calling Area-2			1.00	2.55	Clever-Local Only
Bismarck			.70	1.80	Flat River, Leadwood
(N) Bloomfield			1.55	3.90	Dexter, Essex
Bloomsdale	(D)		.90	2.30	Ste. Genevieve

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4. SERVICES (continued)

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4.2. Extended Area Service

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Extended Area Service is an arrangement whereby Customers on one exchange or zone can call Customers in contiguous exchanges. There is an extended area service additive that applies per exchange or zone, in addition to the applicable local exchange rates.

Extended Area Service is furnished at the additive rate established in the following exchanges.

Exchange	Residence		Business	Exchange Area Included in Extended Area Service Calling Scope
	Rate Segment I	Rate Segment II		
Adrian	\$.65	\$.65	\$1.65	Archie
Advance	.40	.40	1.05	Bell City
Agency	3.65	3.65	9.15	St. Joseph
Altenburg-Frohna	1.10	1.10	2.80	Pocahontas-New Wells
Antonia-Local Only	2.20	2.20	5.50	Cedar Hill, Herculaneum-Pevely, High Ridge, Hillsboro, Imperial and Maxville
Antonia-Metropolitan Calling Area-4	2.20	2.20	5.55	Cedar Hill-Local Only, Hillsboro-Local Only
Archie-Local Only	1.25	1.25	3.15	Adrian
Archie-Metropolitan Calling Area-5	1.25	1.25	3.15	Adrian
Armstrong	3.65	3.65	9.15	Fayette, Glasgow
Bell City	1.20	1.20	3.05	Advance, Oran
Benton	1.95	1.95	4.90	Chaffee, Oran, and Scott City
Billings-Local Only	1.00	.90	2.30	Clever and Republic
Billings-Metropolitan Calling Area-2	1.00	.90	2.30	Clever-Local Only
Bismarck	.70	.70	1.80	Flat River, Leadwood
Bloomsdale	.90	.90	2.30	Ste. Genevieve

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4. SERVICES (continued)

4.2 Extended Area Service

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<u>Exchange</u>	<u>Additive Monthly Rate</u>		<u>Exchange Areas Included in Extended Area Service Calling Scope</u>
	<u>Residence</u>	<u>Business</u>	
Agency	\$3.29	\$8.24	St. Joseph
DeKalb	3.06	7.70	Rushville, St. Joseph
Rushville	2.97	7.47	DeKalb, St. Joseph
St. Joseph	.23	.59	Agency, DeKalb, Rushville, San Antonio
San Antonio	3.29	8.24	St. Joseph

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4. SERVICES (continued)

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4.2. Extended Area Service (continued)

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Exchange Area Included in
Extended Area
Service Calling Scope

Exchange	(D)	(D),(M)	Residence	Business	Exchange Area Included in Extended Area Service Calling Scope
Bonne Terre			.80	2.05	Flat River, Leadwood
Boonville			.15	.40	New Franklin
Camdenton			1.05	2.65	Gravois Mills, Lake Ozark- Osage Beach
Cape Girardeau			.40	1.05	Jackson, Scott City, McClure, Illinois
Cardwell			1.95	4.90	Hornersville, Senath
Carl Junction			2.00	5.05	Joplin, Webb City
Caruthersville			1.40	3.55	Deering, Hayti
Cedar Hill-Local Only			1.00	2.55	Antonia, High Ridge, Hillsboro and Ware
Cedar Hill- Metropolitan Calling Area-5			1.00	2.55	Hillsboro-Local Only, Ware- Local Only
Chaffee			1.45	3.65	Benton, Delta, Oran, Scott City
Charleston			.80	2.05	East Prairie, Wyatt
Chesterfield-Local Only			.90	2.30	Manchester, Harvester and Pond, plus the Creve Coeur zone of the St. Louis Metropolitan Exchange
Chesterfield- Metropolitan Calling Area-3			.90	2.30	Harvester-Local Only and Pond- Local Only
Clarksville			2.15	5.40	Louisiana, Paynesville
(I) Clever-Local Only			3.35	8.40	Billings, Nixa and Republic
(I) Clever-Metropolitan Calling Area-2			3.35	8.40	Billings-Local Only
Deering			3.65	9.15	Caruthersville, Hayti and Kennett

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4. SERVICES (continued)

MO. PUBLIC SERVICE COMM

4.2. Extended Area Service (continued)

<u>Exchange</u>	<u>Residence</u>		<u>Business</u>	<u>Exchange Area Included in Extended Area Service Calling Scope</u>
	<u>Rate Segment I</u>	<u>Rate Segment II</u>		
Bonne Terre	.80	.80	2.05	Flat River, Leadwood
Boonville	.15	.15	.40	New Franklin
Camdenton	1.05	1.05	2.65	Gravois Mills, Lake Ozark-Osage Beach
Cape Girardeau	.40	.40	1.05	Jackson, Scott City, McClure, Illinois
Cardwell	1.95	1.95	4.90	Hornersville, Senath
Carl Junction	2.00	2.00	5.05	Joplin, Webb City
Caruthersville	1.40	1.40	3.55	Deering, Hayti
Cedar Hill-Local Only	1.00	1.00	2.55	Antonia, High Ridge, Hillsboro and Ware
Cedar Hill-Metropolitan Calling Area-5	1.00	1.00	2.55	Hillsboro-Local Only, Ware-Local Only
Chaffee	1.45	1.45	3.65	Benton, Delta, Oran, Scott City
Charleston	.80	.80	2.05	East Prairie, Wyatt
Chesterfield-Local Only	1.00	.90	2.30	Manchester, Harvester and Pond, plus the Creve Coeur zone of the St. Louis Metropolitan Exchange
Chesterfield-Metropolitan Calling Area-3	1.00	.90	2.30	Harvester-Local Only and Pond-Local Only
Clarksville	2.15	2.15	5.40	Louisiana, Paynesville
Clever-Local Only	3.35	3.02	7.56	Billings, Nixa and Republic
Clever-Metropolitan Calling Area-2	3.35	3.02	7.56	Billings-Local Only
Deering	3.65	3.65	9.15	Caruthersville, Hayti and Kennett

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4. SERVICES (continued)

4.2. Extended Area Service (continued)

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	<u>Exchange</u>	(D)	(D),(M)	<u>Residence</u>	<u>Business</u>	Exchange Area Included in
						Extended Area <u>Service Calling Scope</u>
(R)	DeKalb			3.06	7.70	Rushville, St. Joseph
	Delta			2.20	5.55	Chaffee, Oran
	DeSoto-Local Only			.70	1.80	Festus-Crystal City, Hillsboro and Ware
	DeSoto-Metropolitan Calling Area-5			.70	1.80	Festus-Crystal City-Local Only, Hillsboro-Local Only, Ware-Local Only
	Dexter			.55	1.40	Bloomfield, Essex
	East Prairie			.45	1.15	Charleston
	Eldon			.55	1.40	Lake Ozark-Osage Beach, Tuscumbia
	Elsberry			.20	.55	Paynesville
	Essex			2.15	5.40	Dexter, Bloomfield
	Eureka-Local Only			1.85	4.65	High Ridge, Manchester, Pacific, Pond and Valley Park
	Eureka-Metropolitan Calling Area-4			1.85	4.65	Pacific-Local Only
	Farmington			.35	.90	Flat River
	Fayette			.75	1.90	Armstrong, Glasgow and New Franklin
	Fenton-Local Only			.50	1.26	Maxville, Valley Park and High Ridge, plus the Kirkwood and Sappington zones of the St. Louis Metropolitan Exchange
	Fenton-Metropolitan Calling Area-3			.50	1.26	High Ridge-Local Only
	Festus-Crystal City-Local Only			.50	1.30	DeSoto, Herculaneum-Pevely, Hillsboro

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4. SERVICES (continued)

AUG 14 1998

4.2. Extended Area Service (continued)

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<u>Exchange</u>	<u>Residence</u>		<u>Business</u>	<u>Exchange Area Included in Extended Area Service Calling Scope</u>
	<u>Rate Segment I</u>	<u>Rate Segment II</u>		
DeKalb	3.40	3.40	8.55	Rushville, St. Joseph
Delta	2.20	2.20	5.55	Chaffee, Oran
DeSoto-Local Only	.70	.70	1.80	Festus-Crystal City, Hillsboro and Ware
DeSoto-Metropolitan Calling Area-5	.70	.70	1.80	Festus-Crystal City-Local Only, Hillsboro-Local Only, Ware-Local Only
Dexter	.55	.55	1.40	Bloomfield, Essex
East Prairie	.45	.45	1.15	Charleston
Eldon	.55	.55	1.40	Lake Ozark-Osage Beach, Tuscumbia
Elsberry	.20	.20	.55	Paynesville
Essex	2.15	2.15	5.40	Dexter, Bloomfield
Eureka-Local Only	1.85	1.85	4.65	High Ridge, Manchester, Pacific, Pond and Valley Park
Eureka-Metropolitan Calling Area-4	1.85	1.85	4.65	Pacific-Local Only
Farmington	.35	.35	.90	Flat River
Fayette	.75	.75	1.90	Armstrong, Glasgow and New Franklin
Fenton-Local Only	.55	.50	1.26	Maxville, Valley Park and High Ridge, plus the Kirkwood and Sappington zones of the St. Louis Metropolitan Exchange
Fenton-Metropolitan Calling Area-3	.55	.50	1.26	High Ridge-Local Only
Festus-Crystal City-Local Only	.50	.50	1.30	DeSoto, Herculaneum-Pevely, Hillsboro

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4. SERVICES (continued)

4.2. Extended Area Service (continued)

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Exchange Area Included in
Extended Area
Service Calling Scope

<u>Exchange</u>	(D)	(D),(M)	<u>Residence</u>	<u>Business</u>	
Festus-Crystal City-Metropolitan Calling Area-5			.50	1.30	DeSoto-Local Only, Hillsboro-Local Only
Fisk			2.50	6.30	Poplar Bluff
Flat River			1.45	3.65	Bismarck, Bonne Terre, Farmington, Leadwood
Gideon			1.70	4.30	Malden, Risco
Glasgow			.75	1.90	Armstrong, Fayette
Grain Valley-Local Only			N/A	N/A	The Blue Springs zone of the Kansas City Metropolitan Exchange
Gravois Mill			1.00	2.55	Camdenton, Lake Ozark-Osage Beach, Versailles
Gray Summit-Local Only			1.10	2.80	Pacific, Union
Gray Summit-Metropolitan Calling Area-5			1.10	2.80	Pacific-Local Only, Union
(I) Greenwood-Local Only			.10	.30	The Belton and Lee's Summit zones of the Kansas City Metropolitan Exchange
Harvester-Local Only			.85	2.15	Chesterfield, Pond, St. Charles and St. Peters
Hayti			1.95	4.90	Caruthersville, Deering, Wardell
Herculaneum-Pevely-Local Only			.85	2.15	Antonia, Festus-Crystal City and Imperial
Herculaneum-Pevely-Metropolitan Calling Area-4			.85	2.15	Festus-Crystal City-Local Only

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4. SERVICES (continued)

4.2. Extended Area Service (continued)

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MISSOURI

<u>Exchange</u>	<u>Residence</u>		<u>Business</u>	<u>Exchange Area Included in Extended Area Service Calling Scope</u>
	<u>Rate Segment I</u>	<u>Rate Segment II</u>		
Festus-Crystal City- Metropolitan Calling Area-5	.50	.50	1.30	DeSoto-Local Only, Hillsboro- Local Only
Fisk	2.50	2.50	6.30	Poplar Bluff
Flat River	1.45	1.45	3.65	Bismarck, Bonne Terre, Farmington, Leadwood
Gideon	1.70	1.70	4.30	Malden, Risco
Glasgow	.75	.75	1.90	Armstrong, Fayette
Grain Valley-Local Only	N/A	N/A	N/A	The Blue Springs zone of the Kansas City Metropolitan Exchange
Gravois Mill	1.00	1.00	2.55	Camdenton, Lake Ozark-Osage Beach, Versailles
Gray Summit-Local Only	1.10	1.10	2.80	Pacific, Union
Gray Summit- Metropolitan Calling Area-5	1.10	1.10	2.80	Pacific-Local Only, Union
Greenwood-Local Only	.10	.09	.27	The Belton and Lee's Summit zones of the Kansas City Metropolitan Exchange
Harvester-Local Only	.85	.85	2.15	Chesterfield, Pond, St. Charles and St. Peters
Hayti	1.95	1.95	4.90	Caruthersville, Deering, Wardell
Herculaneum-Pevely- Local Only	.85	.85	2.15	Antonia, Festus-Crystal City and Imperial
Herculaneum-Pevely- Metropolitan Calling Area-4	.85	.85	2.15	Festus-Crystal City-Local Only

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4. SERVICES (continued)

4.2. Extended Area Service (continued)

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Exchange Area Included in
 Extended Area
Service Calling Scope

<u>Exchange</u>	(D)	(D),(M)	<u>Residence</u>	<u>Business</u>	
Higbee			2.50	6.30	Moberly
High Ridge-Local Only			1.00	2.55	Antonia, Cedar Hill, Eureka, Fenton, Maxville and Valley Park
High Ridge-Metropolitan Calling Area-4			1.00	2.55	Cedar Hill-Local Only
Hillsboro-Local Only			1.45	3.65	Antonia, Cedar Hill, DeSoto, Festus-Crystal City and Ware
Hillsboro-Metropolitan Calling Area-5			1.45	3.65	Cedar Hill-Local Only, DeSoto-Local Only, Festus-Crystal City-Local Only, Ware-Local Only
Holcomb			2.70	6.80	Kennett
Hornersville			1.70	4.30	Cardwell and Senath
Imperial-Local Only			1.17	2.97	Antonia, Herculaneum-Pevely and Maxville, plus the Oakville zone of the St. Louis Metropolitan Exchange
Imperial-Metropolitan Calling Area-3			1.17	2.97	Antonia-Local Only, Herculaneum-Pevely-Local Only
Jackson			1.25	3.15	Cape Girardeau, Oak Ridge, Pochontas-new Wells, McClure, Illinois
Joplin			.15	.40	Carl Junction, Webb City
Kennett			.75	1.90	Deering, Holcomb, Senath
Lake Ozark-Osage Beach			1.85	4.65	Camdenton, Eldon, Gravois Mills, Tuscumbia
Leadwood			.60	1.55	Bismarck, Bonne Terre, Jai River

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4. SERVICES (continued)

4.2. Extended Area Service (continued)

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<u>Exchange</u>	<u>Residence</u>		<u>Business</u>	<u>Exchange Area Included in Extended Area Service Calling Scope</u>
	<u>Rate Segment I</u>	<u>Rate Segment II</u>		
Higbee	2.50	2.50	6.30	Moberly
High Ridge-Local Only	1.00	1.00	2.55	Antonia, Cedar Hill, Eureka, Fenton, Maxville and Valley Park
High Ridge- Metropolitan Calling Area-4	1.00	1.00	2.55	Cedar Hill-Local Only
Hillsboro-Local Only	1.45	1.45	3.65	Antonia, Cedar Hill, DeSoto, Festus-Crystal City and Ware
Hillsboro- Metropolitan Calling Area-5	1.45	1.45	3.65	Cedar Hill-Local Only, DeSoto- Local Only, Festus-Crystal City- Local Only, Ware-Local Only
Holcomb	2.70	2.70	6.80	Kennett
Hornersville	1.70	1.70	4.30	Cardwell and Senath
Imperial-Local Only	1.30	1.17	2.97	Antonia, Herculaneum-Pevely and Maxville, plus the Oakville zone of the St. Louis Metropolitan Exchange
Imperial-Metropolitan Calling Area-3	1.30	1.17	2.97	Antonia-Local Only, Herculaneum-Pevely-Local Only
Jackson	1.25	1.25	3.15	Cape Girardeau, Oak Ridge, Pocahontas-new Wells, McClure, Illinois
Joplin	.15	.15	.40	Carl Junction, Webb City
Kennett	.75	.75	1.90	Deering, Holcomb, Senath
Lake Ozark-Osage Beach	1.85	1.85	4.65	Camdenton, Eldon, Gravois Mills, Tuscumbia
Leadwood	.60	.60	1.55	Bismarck, Bonne Terre, Flat River

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Missouri Public Service Commission

4. SERVICES (continued)

4.2. Extended Area Service (continued)

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 (M) MISSOURI
 (D)

REC'D DEC 04 1998

Exchange Area Included in
 Extended Area
Service Calling Scope

<u>Exchange</u>	(D)	(D),(M)	<u>Residence</u>	<u>Business</u>	<u>Service Calling Scope</u>
Lilbourn			1.75	4.40	Marston, New Madrid
Louisiana			.25	.65	Clarksville
Malden			.50	1.30	Gideon, Risco
Manchester-Local Only			.54	1.40	Chesterfield, Eureka, Pond and Valley Park, plus the Creve Coeur and Kirkwood zones of the St. Louis Metropolitan Exchange
Manchester-Metropolitan Calling Area-3			.54	1.40	Eureka-Local Only and Pond-Local Only
Marston			3.65	9.15	Lilbourn, New Madrid and Portageville
Maxville-Local Only			1.40	3.51	Antonia, Fenton, High Ridge and Imperial, plus the Mehlville, Oakville and Sappington zones of the St. Louis Metropolitan Exchange
Maxville-Metropolitan Calling Area-3			1.40	3.51	Antonia-Local Only and High Ridge-Local Only
Moberly			.20	.55	Higbee
Monett			.40	1.05	Pierce City
Montgomery City			.45	1.15	Bellflower
Morehouse			3.25	8.15	Sikeston
Nevada			.25	.65	Milo
New Franklin			1.25	3.15	Boonville, Fayette
New Madrid			1.05	2.65	Lilbourn, Marston
(R) Nixa Zone			2.25	5.67	Clever

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4. SERVICES (continued)

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4.2. Extended Area Service (continued)

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MISSOURI

Exchange	Residence		Rate Business	Exchange Area Included in Extended Area Service Calling Scope
	Rate Segment I	Rate Segment II		
Lilbourn	1.75	1.75	4.40	Marston, New Madrid
Louisiana	.25	.25	.65	Clarksville
Malden	.50	.50	1.30	Gideon, Risco
Manchester-Local Only	.60	.54	1.40	Chesterfield, Eureka, Pond and Valley Park, plus the Creve Coeur and Kirkwood zones of the St. Louis Metropolitan Exchange
Manchester- Metropolitan Calling Area-3	.60	.54	1.40	Eureka-Local Only and Pond- Local Only
Marston	3.65	3.65	9.15	Lilbourn, New Madrid and Portageville
Maxville-Local Only	1.55	1.40	3.51	Antonia, Fenton, High Ridge and Imperial, plus the Mehlville, Oakville and Sappington zones of the St. Louis Metropolitan Exchange
Maxville-Metropolitan Calling Area-3	1.55	1.40	3.51	Antonia-Local Only and High Ridge-Local Only
Moberly	.20	.20	.55	Higbee
Monett	.40	.40	1.05	Pierce City
Montgomery City	.45	.45	1.15	Bellflower
Morehouse	3.25	3.25	8.15	Sikeston
Nevada	.25	.25	.65	Milo
New Franklin	1.25	1.25	3.15	Boonville, Fayette
New Madrid	1.05	1.05	2.65	Lilbourn, Marston
Nixa Zone	2.50	2.50	6.30	Clever

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4. SERVICES (continued)

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4.2. Extended Area Service (continued)

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(M) MISSOURI

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Exchange Area Included in
Extended Area
Service Calling Scope

Exchange	(D)	(D),(M) Residence	Business	
Oak Ridge		3.65	9.15	Jackson, Pocahontas-New Wells
Old Appleton		3.40	8.55	Perryville
Oran		1.60	4.05	Bell City, Benton, Chaffee, Delta
Pacific-Local Only		1.80	4.55	Gray Summit, Eureka, Pond
Pacific-Metropolitan Calling Area-5		1.80	4.55	Gray Summit-Local Only
Paynesville		3.65	9.15	Clarksville, Elsberry
Perryville		.25	.65	Old Appleton, St. Marys, Kaskaskia, Illinois
Pierce City		1.45	3.65	Monett
Pocahontas-New Wells		3.65	9.15	Altenburg-Frohna, Jackson, Oak Ridge
Pond-Local Only		3.35	8.40	Chesterfield, Eureka, Harvester, Manchester, Pacific
Pond-Metropolitan Calling Area-4		3.35	8.40	Pacific-Local Only
Poplar Bluff		.30	.80	Fisk, Quilin
Portageville		.60	1.55	Marston
Quilin		2.25	5.65	Poplar Bluff
(R) Republic Zone		1.26	3.20	Billings, Clever
Risco		3.65	9.15	Gideon, Malden
(R) Rushville		2.97	7.47	DeKalb, St. Joseph
St. Charles-Local Only		.27	.72	Harvester

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4. SERVICES (continued)

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4.2. Extended Area Service (continued)

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Exchange	Residence		MO. PUBLIC SERVICE COMMISSION Business	Exchange Area Included in Extended Area Service Calling Scope
	Rate Segment I	Rate Segment II		
Oak Ridge	3.65	3.65	9.15	Jackson, Pocahontas-New Wells
Old Appleton	3.40	3.40	8.55	Perryville
Oran	1.60	1.60	4.05	Bell City, Benton, Chaffee, Delta
Pacific-Local Only	1.80	1.80	4.55	Gray Summit, Eureka, Pond
Pacific-Metropolitan Calling Area-5	1.80	1.80	4.55	Gray Summit-Local Only
Paynesville	3.65	3.65	9.15	Clarksville, Elsberry
Perryville	.25	.25	.65	Old Appleton, St. Marys, Kaskaskia, Illinois
Pierce City	1.45	1.45	3.65	Monett
Pocahontas-New Wells	3.65	3.65	9.15	Altenburg-Frohna, Jackson, Oak Ridge
Pond-Local Only	3.35	3.35	8.40	Chesterfield, Eureka, Harvester, Manchester, Pacific
Pond-Metropolitan Calling Area-4	3.35	3.35	8.40	Pacific-Local Only
Poplar Bluff	.30	.30	.80	Fisk, Quin
Portageville	.60	.60	1.55	Marston
Quin	2.25	2.25	5.65	Poplar Bluff
Republic Zone	1.40	1.40	3.55	Billings, Clever
Risco	3.65	3.65	9.15	Gideon, Malden
Rushville	3.30	3.30	8.30	DeKalb, St. Joseph
St. Charles-Local Only	.30	.27	.72	Harvester

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4. SERVICES (continued)

4.2. Extended Area Service (continued)

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<u>Exchange</u>	(D)	(D), (M)	<u>Residence</u>	<u>Business</u>	Exchange Area Included in
					<u>Extended Area Service Calling Scope</u>
St. Charles-Metropolitan Calling Area-3			.27	.72	Harvester-Local Only
Ste. Genevieve			.45	1.15	Bloomsdale, St. Marys, Kaskaskia, Illinois
St. Joseph			.23	.59	Agency, DeKalb, Rushville, San Antonio
St. Marys			3.65	9.15	Perryville, Ste. Genevieve, Kaskaskia, Illinois
(R) San Antonio			3.29	8.24	St. Joseph
Scott City			.70	1.75	Benton, Cape Girardeau, Chaffee, McClure, Illinois
Senath			3.20	8.05	Cardwell, Hornersville, Kennett
Sikeston			.20	.55	Morehouse
(I) Smithville-Local Only			.80	2.05	Ferrelview, plus the Liberty and Nashua zones of the Kansas City Metropolitan Exchange
Trenton			.65	1.65	Brimson, Galt, Laredo, Spickard
Tuscumbia			2.25	5.65	Eldon, Lake Ozark-Osage Beach
Union			.40	1.05	Gray Summit
Valley Park-Local Only			.90	2.30	Fenton, Eureka, High Ridge, Manchester, plus the Kirkwood zone of the St. Louis Metropolitan Exchange
Valley Park-Metropolitan Calling Area-3			.90	2.30	Eureka-Local Only and High Ridge-Local Only
Versailles			.30	.80	Gravois Mills

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4. SERVICES (continued)

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4.2. Extended Area Service (continued)

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Exchange	Residence		Business	Exchange Area Included in Extended Area Service Calling Scope
	Rate Segment I	Rate Segment II		
St. Charles-Metropolitan Calling Area-3	.30	.27	.72	Harvester-Local Only
Ste. Genevieve	.45	.45	1.15	Bloomsdale, St. Marys, Kaskaskia, Illinois
St. Joseph	.25	.23	.59	Agency, DeKalb, Rushville, San Antonio
St. Marys	3.65	3.65	9.15	Perryville, Ste. Genevieve, Kaskaskia, Illinois
San Antonio	3.65	3.65	9.15	St. Joseph
Scott City	.70	.70	1.75	Benton, Cape Girardeau, Chaffee, McClure, Illinois
Senath	3.20	3.20	8.05	Cardwell, Hornersville, Kennett
Sikeston	.20	.20	.55	Morehouse
Smithville-Local Only	.80	.72	1.85	Ferrelview, plus the Liberty and Nashua zones of the Kansas City Metropolitan Exchange
Trenton	.65	.65	1.65	Brimson, Galt, Laredo, Spickard
Tuscumbia	2.25	2.25	5.65	Eldon, Lake Ozark-Osage Beach
Union	.40	.40	1.05	Gray Summit
Valley Park-Local Only	1.00	.90	2.30	Fenton, Eureka, High Ridge, Manchester, plus the Kirkwood zone of the St. Louis Metropolitan Exchange
Valley Park-Metropolitan Calling Area-3	1.00	.90	2.30	Eureka-Local Only and High Ridge-Local Only
Versailles	.30	.30	.80	Gravois Mills

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4. SERVICES (continued)

4.2. Extended Area Service (continued)

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Exchange Area Included in
Extended Area
Service Calling Scope

<u>Exchange</u>	(D)	(M)	<u>Residence</u>	<u>Business</u>	
		(D),(M)			
Wardell			1.70	4.30	Hayti
Ware-Local Only			3.65	9.15	DeSoto, Cedar Hill, Hillsboro
Ware-Metropolitan Calling Area-5			3.65	9.15	DeSoto-Local Only, Cedar Hill- Local Only, Hillsboro-Local Only
Webb City			.70	1.80	Carl Junction, Joplin
Wyatt			2.10	5.30	Charleston

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4. SERVICES (continued)

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4.2. Extended Area Service (continued)

<u>Exchange</u>	<u>Residence</u>		<u>Business</u>	<u>Exchange Area, Included in Extended Area Service Calling Scope</u>
	<u>Rate Segment I</u>	<u>Rate Segment II</u>		
Wardell	1.70	1.70	4.30	Hayti
Ware-Local Only	3.65	3.65	9.15	DeSoto, Cedar Hill, Hillsboro
Ware-Metropolitan Calling Area-5	3.65	3.65	9.15	DeSoto-Local Only, Cedar Hill- Local Only, Hillsboro-Local Only
Webb City	.70	.70	1.80	Carl Junction, Joplin
Wyatt	2.10	2.10	5.30	Charleston

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4. SERVICES (continued)

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4.3 Metropolitan Exchange Service

4.3.1 General

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In the Kansas City and St. Louis Metropolitan Exchanges there is a Principal Zone, a group of Metropolitan Calling Area-1 (MCA-1) Zones and a group of Metropolitan Calling Area-2 (MCA-2) Zones.

In the Springfield Metropolitan Exchange there is a Principal Zone and a group of Metropolitan Calling Area-1 (MCA-1) Zones.

The rates specified for each zone in the Metropolitan Exchange entitle the Customer to local service within the primary service area specified for that zone.

4.3.2 The following are the zones included in the Kansas City Metropolitan Exchange:

Kansas City Metropolitan Exchange

Missouri

Kansas

Principal

Principal

Metropolitan Calling Area-1
(MCA-1) Zones

Metropolitan Calling Area-1
(MCA-1) Zones

Gladstone
Independence
Parkville
Raytown
South Kansas City

Bethel
Melrose

Metropolitan Calling Area-2
(MCA-2) Zones

Metropolitan Calling Area-2
(MCA-2) Zones

Belton
Blue Springs
East Independence
Lee's Summit
Liberty
Nashua
Tiffany Springs

Bonner Springs
Olathe
Stanley

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4. SERVICES (continued)

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4.3 Metropolitan Exchange Service (continued)

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4.3.2 The following are the zones included in the Kansas City Metropolitan Exchange (continued):

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<u>Exchange</u>	<u>Exchange Areas Included in Primary Service Area</u>
Principal Kansas City Zone and MCA-1 Zones Gladstone Independence Parkville Raytown South Kansas City	All subscribers in the Kansas City Metropolitan Exchange and Ferrelview (United Tel. Co.); plus Optional Metropolitan Calling Area service subscribers in Southwestern Bell's exchanges of Farley, Smithville, Grain Valley, Greenwood, Excelsior Springs, Richmond and Archie; the Missouri portion of Southwestern Bell's exchange of Leavenworth; United Telephone Company's exchanges of Platte City, Kearney, Missouri City, Buckner, Lake Lotawana, Weston, Camden Point, Edgerton, Holt, Orrick, Oak Grove, Lone Jack, Pleasant Hill, Harrisonville, Dearborn, Henrietta, Wellington, Odessa, Holden, Kingsville and Strasburg; GTE's exchanges of Trimble, Peculiar, Cleveland, Plattsburg, Lawson, East Lynne, Garden City and Drexel; Lathrop Telephone Company's exchange of Lathrop; MO-KAN Dial Inc.'s exchange of Freeman; and Basehor, Kansas optional service subscribers.
MCA-2 Zones East Independence Tiffany Springs	All subscribers in the Kansas City Metropolitan Exchange and Ferrelview (United Tel. Co.); plus Optional Metropolitan Calling Area service subscribers in Southwestern Bell's exchanges of Farley, Smithville, Grain Valley, Greenwood, Excelsior Springs, Richmond and Archie; the Missouri portion of Southwestern Bell's exchange of Leavenworth; United Telephone Company's exchanges of Platte City, Kearney, Missouri City, Buckner, Lake Lotawana, Weston, Camden Point, Edgerton, Holt, Orrick, Oak Grove, Lone Jack, Pleasant Hill, Harrisonville, Dearborn, Henrietta, Wellington, Odessa, Holden, Kingsville and Strasburg; GTE's exchanges of Trimble, Peculiar, Cleveland, Plattsburg, Lawson, East Lynne, Garden City and Drexel; Lathrop Telephone Company's exchange of Lathrop; MO-KAN Dial Inc.'s exchange of Freeman, and Basehor, Kansas optional service subscribers.

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4. SERVICES (continued)

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4.3 Metropolitan Exchange Service (continued)

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4.3.2 The following are the zones included in the Kansas City Metropolitan Exchange (continued):

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Exchange

Exchange Areas
Included in Primary Service Area

MCA-2 Zones (continued)

Liberty

Nashua

All subscribers in the Kansas City Metropolitan Exchange, Ferrelview (United Tel. Co.) and Smithville, plus Optional Metropolitan Calling Area service subscribers in Southwestern Bell's exchanges of Farley, Grain Valley, Greenwood, Excelsior Springs, Richmond and Archie; the Missouri portion of Southwestern Bell's exchange of Leavenworth; United Telephone Company's exchanges of Platte City, Kearney, Missouri City, Buckner, Lake Lotawana, Weston, Camden Point, Edgerton, Holt, Orrick, Oak Grove, Lone Jack, Pleasant Hill, Harrisonville, Dearborn, Henrietta, Wellington, Odessa, Holden, Kingsville and Strasburg, GTE's exchanges of Trimble, Peculiar, Cleveland, Plattsburg, Lawson, East Lynne, Garden City and Drexel; Lathrop Telephone Company's exchange of Lathrop; MO-KAN Dial Inc.'s exchange of Freeman; and Basehor, Kansas optional service subscribers.

Blue Springs

All subscribers in the Kansas City Metropolitan Exchange, United Telephone Company of Missouri's exchanges of Ferrelview and Lake Lotawana, Grain Valley; plus Optional Metropolitan Calling Area service subscribers in Southwestern Bell's exchanges of Farley, Smithville, Greenwood, Excelsior Springs, Richmond and Archie; the Missouri portion of Southwestern Bell's exchange of Leavenworth; United Telephone Company's exchanges of Platte City, Kearney, Missouri City, Buckner, Weston, Camden Point, Edgerton, Holt, Orrick, Oak Grove, Lone Jack, Pleasant Hill, Harrisonville, Dearborn, Henrietta, Wellington, Odessa, Holden, Kingsville and Strasburg; GTE's exchanges of Trimble, Peculiar, Cleveland, Plattsburg, Lawson, East Lynne, Garden City and Drexel; Lathrop Telephone Company's exchange of Lathrop; MO-KAN Dial Inc.'s exchange of Freeman; and Basehor, Kansas optional service subscribers.

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4. SERVICES (continued)

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4.3 Metropolitan Exchange Service (continued)

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4.3.3 The following are the zones included in the St. Louis Metropolitan Exchange:

St. Louis Metropolitan Exchange

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Principal Zone

Metropolitan Calling Area-1 (MCA-1) Zones

- Ferguson
- Ladue
- Mehlville
- Overland
- Sappington
- Riverview
- Webster Groves

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Metropolitan Calling Area (MCA-2) Zones

- Bridgeton
- Creve Coeur
- Florissant
- Kirkwood
- Oakville
- Spanish Lake

Exchange

Exchange Areas
Included in Primary Service Area

Principal St. Louis Zone

All subscribers in the St. Louis Metropolitan Exchange, plus Optional Metropolitan Calling Area service subscribers in Southwestern Bell's exchanges of Portage Des Sioux, St. Charles, Chesterfield, Manchester, Valley Park, Fenton, Maxville, Imperial, Harvester, Pond, Eureka, High Ridge, Antonia, Herculaneum-Pevely, Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus-Crystal City and DeSoto; GTE Midwest, Incorporated's (GTE's) exchanges of St. Peters, O'Fallon, Dardenne, Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Foristell, New Melle, Defiance and Augusta; and Orchard Farm Telephone Company's exchange of Orchard Farm. In addition, customers in East St. Louis and Granite City, Illinois (Illinois Bell Telephone Company exchanges) who subscribe to Extended Local Area Service.

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4. SERVICES (continued)

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4.3 Metropolitan Exchange Service (continued)

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4.3.3 The following are the zones included in the St. Louis Metropolitan Exchange (continued):

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<u>Exchange</u>	<u>Exchange Areas Included in Primary Service Area</u>
MCA-1 Zones (continued) Sappington	All subscribers in the St. Louis Metropolitan Exchange, Fenton and Maxville; plus Optional Metropolitan Calling Area service subscribers in Southwestern Bell's exchanges of Portage Des Sioux, St. Charles, Chesterfield, Manchester, Valley Park, Imperial, Harvester, Pond, Eureka, High Ridge, Antonia, Herculanum-Pevely, Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus-Crystal City and DeSoto; GTE Midwest, Incorporated's (GTE's) exchanges of St. Peters, O'Fallon, Dardenne, Winfield, Troy, Old Monroe; Moscow Mills, Wentzville, Foristell, New Melle, Defiance and Augusta; and Orchard Farm Telephone Company's exchange of Orchard Farm
MCA-2 Zones Bridgeton Florissant Spanish Lake	All subscribers in the St. Louis Metropolitan Exchange; plus Optional Metropolitan Calling Area service subscribers in Southwestern Bell's exchanges of Portage Des Sioux, St. Charles, Chesterfield, Manchester, Valley Park, Fenton, Maxville, Imperial, Harvester, Pond, Eureka, High Ridge, Antonia, Herculanum-Pevely, Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus-Crystal City and DeSoto; GTE Midwest, Incorporated's (GTE's) exchanges of St. Peters, O'Fallon, Dardenne, Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Foristell, New Melle, Defiance and Augusta; and Orchard Farm Telephone Company's exchange of Orchard Farm.

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4. SERVICES (continued)

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4.4 Optional Metropolitan Calling Area (MCA) Service

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4.4.1 Service Description

- A. Metropolitan Calling Area (MCA) service is available in three distinct areas in Missouri: the St. Louis MCA, the Kansas City MCA and the Springfield MCA.
- B. The St. Louis, Kansas City and Springfield Metropolitan Exchanges are included in the respective MCAs. The basic local calling scope for each of these exchanges is the MCA-wide calling scope as described in Sections 4.3.2, 4.3.3 and 4.3.4 of this Tariff.
- C. In selected exchanges, MCA service is an optional service which provides the subscriber with an optional local calling area which includes the respective Metropolitan Exchange and certain customers in other exchanges where MCA service is also available, as described in Section 4.4.3 following.
- D. In each MCA, exchanges and Metropolitan Exchange Zones are grouped into different MCA rate classifications. In the St. Louis and Kansas City MCAs, exchanges where Optional MCA Service is available are classified as MCA-3, MCA-4 or MCA-5. In the Springfield MCA, exchanges where Optional MCA Service is available are classified as MCA-2.

4.4.2 Availability of Service

A. St. Louis MCA

- 1. The Southwestern Bell Telephone Company MCA-3 exchanges where Optional MCA service is available are: Portage Des Sioux, St. Charles, Chesterfield, Manchester, Valley Park, Fenton, Maxville and Imperial.
- 2. The Southwestern Bell Telephone Company MCA-4 exchanges where Optional MCA service is available are: Harvester, Pond, Eureka, High Ridge, Antonia and Herculaneum/Pevely.
- 3. The Southwestern Bell Telephone Company MCA-5 exchanges where Optional MCA service is available are: Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus/Crystal City, and DeSoto.

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4. SERVICES (continued)

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4.4 Optional Metropolitan Calling Area (MCA) Service (continued)

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4.4.2 Availability of Service (continued)

MO. PUBLIC SERVICE COMM

B. Kansas City MCA

- 1. The Southwestern Bell Telephone Company MCA-3 exchanges where Optional MCA Service is available are: Farley, Smithville, Grain Valley and Greenwood.
- 2. The Southwestern Bell Telephone Company MCA-4 exchange where Optional MCA service is available is Excelsior Springs.
- 3. The Southwestern Bell Telephone Company MCA-5 exchanges where Optional MCA service is available are Richmond and Archie.

C. Springfield MCA

The Southwestern Bell Telephone Company MCA-2 exchanges where Optional MCA service is available are: Walnut Grove, Ash Grove, Billings, Clever and Marionville.

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4.4.3 Calling Scope

A. Service Areas

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1. St. Louis MCA

The total service area for the St. Louis MCA is comprised of the following six groups of zones and exchanges:

- a. Southwestern Bell's St. Louis Metropolitan Exchange, including the Principal Zone; the MCA-1 Zones of Ferguson, Ladue, Mehlville, Overland, Riverview, Sappington and Webster Groves; and the MCA-2 Zones of Bridgeton, Creve Coeur, Florissant, Kirkwood, Oakville and Spanish Lake.
- b. MCA-3 includes the following: Southwestern Bell's exchanges of Portage Des Sioux, St. Charles, Chesterfield, Manchester, Valley Park, Fenton, Maxville and Imperial; and Orchard Farm Telephone Company's exchange of Orchard Farm.
- c. MCA-4 includes the following: Southwestern Bell's exchanges of Harvester, Pond, Eureka, High Ridge, Antonia and Herculaneum/Pevely; and GTE Midwest, Incorporated's (GTE's) exchanges of St. Peters, O'Fallon and Dardenne.

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4. SERVICES (continued)

4.4 Optional Metropolitan Calling Area (MCA) Service (continued)

4.4.3 Calling Scope (continued)

A. Service Areas (continued)

1. St. Louis MCA (continued)

d. MCA-5 includes the following: Southwestern Bell's exchanges of Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus/Crystal City and DeSoto; and GTE's exchanges of Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Foristell, New Melle, Defiance and Augusta.

2. Kansas City MCA

The total service area for the Kansas City MCA is comprised of the following six groups of zones and exchanges:

- a. Southwestern Bell's Kansas City Metropolitan Exchange, including the Principal Zone (Missouri and Kansas); the MCA-1 Zones of Gladstone, Independence, Parkville, Raytown, South Kansas City, Bethel (Kansas) and Melrose (Kansas); and the MCA-2 Zones of Belton, Blue Springs, East Independence, Lee's Summit, Liberty, Nashua, Tiffany Springs, Bonner Springs (Kansas), Olathe (Kansas) and Stanley (Kansas).
- b. MCA-3 includes the following: Southwestern Bell's exchanges of Farley, Smithville, Grain Valley and Greenwood; the Missouri customers in Southwestern Bell's exchange of Leavenworth; and United Telephone Company's exchanges of Platte City, Ferrelview, Kearney, Missouri City, Buckner and Lake Lotawana.
- c. MCA-4 includes the following: Southwestern Bell's exchange of Excelsior Springs; United Telephone Company's exchanges of Weston, Camden Point, Edgerton, Holt, Orrick, Oak Grove, Lone Jack, Pleasant Hill and Harrisonville; and GTE's exchanges of Trimble, Peculiar and Cleveland.
- d. MCA-5 includes the following: Southwestern Bell's exchanges of Richmond and Archie; United Telephone Company's exchanges of Dearborn, Henrietta, Wellington, Odessa, Holden, Kingsville and Strasburg; GTE's exchanges of Plattsburg, Lawson, East Lynne, Garden City and Drexel; Lathrop Telephone Company's exchange of Lathrop; and MO-KAN Dial Inc.'s exchange of Freeman.

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4. SERVICES (continued)

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4.4 Optional Metropolitan Calling Area (MCA) Service (continued)

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4.4.3 Calling Scope (continued)

A. Service Areas (continued)

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3. Springfield MCA

The total service area for the Springfield MCA is comprised of the following three groups of zones and exchanges:

- a. Southwestern Bell's Springfield Metropolitan Exchange, including the Principal Zone and the MCA-1 Zones of Rogersville, Strafford, Fair Grove, Willard, Republic and Nixa.
- b. MCA-2 includes the following: Southwestern Bell's exchanges of Walnut Grove, Ash Grove, Billings, Clever and Marionville; GTE's exchanges of Elkland, Marshfield, Fordland, Sparta, Ozark, Highlandville and Hurley; Missouri Telephone Company's exchanges of Pleasant Hope and Morrisville; and Choctaw Telephone Company's exchange of Halltown.

B. Optional MCA Calling Scopes

1. St. Louis and Kansas City MCA-3 Calling Scope

The calling scope for MCA subscribers in MCA-3 exchanges includes all customers in the Metropolitan Exchange, all customers in MCA-3 exchanges, and MCA subscribers in MCA-4 and MCA-5 exchanges.

2. St. Louis and Kansas City MCA-4 Calling Scope

The calling scope for MCA subscribers in MCA-4 exchanges includes all customers in the Metropolitan Exchange, all customers in MCA-3 and MCA-4 exchanges, and MCA subscribers in MCA-5 exchanges.

3. St. Louis and Kansas City MCA-5 Calling Scope

The calling scope for MCA subscribers in MCA-5 exchanges includes all customers in the Metropolitan Exchange, all customers in MCA-3 and MCA-4 exchanges, and MCA subscribers in MCA-5 exchanges.

4. Springfield MCA-2 Calling Scope

The calling scope for MCA subscribers in MCA-2 exchanges includes all customers in the Springfield Metropolitan Exchange, and MCA subscribers in MCA-2 exchanges.

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4. SERVICES (continued)

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4.4 Optional Metropolitan Calling Area (MCA) Service (continued)

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4.4.3 Calling Scope (continued)

C. Extended Area Service (EAS) Considerations

In addition to the MCA calling scopes defined herein, EAS calling scopes and rates, if applicable for MCA subscribers, are defined in Section 4.2 of this Tariff.

4.4.4 Rates and Charges

A. Monthly Rates, per line:

(T)		(D)	
		Residence	Business
	1. Springfield MCA-2		
(I)	a. Flat Rate Option	\$11.45	\$21.75
(I)	b. Measured 1-Party Option	6.30	11.95
	2. St. Louis MCA-3		
(R)	a. Flat Rate Option	11.12	22.32
(R)	b. Measured 1-Party Option	6.12	12.29
(N)	3. Kansas City MCA-3		
(N),(I)	a. Flat Rate Option	12.35	24.80
(N),(I)	b. Measured 1-Party Option	6.80	13.65
	4. St. Louis/Kansas City MCA-4		
	a. Flat Rate Option	21.55	46.75
	b. Measured 1-Party Option	11.85	25.70
	5. St. Louis/Kansas City MCA-5		
	a. Flat Rate Option	32.50	70.70
	b. Measured 1-Party Option	17.90	38.90

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Issued: December 4, 1998

Effective: XXXXXXXXXX

David E. Scott, President
 Birch Telecom of Missouri, Inc.
 1004 Baltimore Ave., Suite 900
 Kansas City, MO 64105

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4. SERVICES (continued)

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4.4 Optional Metropolitan Calling Area (MCA) Service (continued)

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4.4.3 Calling Scope (continued)

C. Extended Area Service (EAS) Considerations

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In addition to the MCA calling scopes defined herein, EAS calling scopes and rates, if applicable for MCA subscribers, are defined in Section 4.2 of this Tariff.

4.4.4 Rates and Charges

A. Monthly Rates, per line:

	Residence		Business
	Rate Segment I	Rate Segment II	
1. Springfield MCA-2			
a. Flat Rate Option	\$11.45	\$10.31	\$19.58
b. Measured 1-Party Option	6.30	5.67	10.76
2. St. Louis/Kansas City MCA-3			
a. Flat Rate Option	12.35	11.12	22.32
b. Measured 1-Party Option	6.80	6.12	12.29
3. St. Louis/Kansas City MCA-4			
a. Flat Rate Option	21.55	21.55	46.75
b. Measured 1-Party Option	11.85	11.85	25.70
4. St. Louis/Kansas City MCA-5			
a. Flat Rate Option	32.50	32.50	70.70
b. Measured 1-Party Option	17.90	17.90	38.90

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4. SERVICES (continued)

4.3 General Exchange Services

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The Company concurs with the terms and conditions, including all footnotes thereto, applying to and governing General Exchange telephone service as set forth in the Southwestern Bell Telephone Company General Exchange Tariff PSC. Mo.-No. 35 on file with and approved by the Commission, and in any amendments thereto as authorized by the Commission or applicable law, to the extent such services are set forth in the following pages of this section of the Tariff. The Company does not concur with the rates of Southwestern Bell Telephone Company for General Exchange telephone service to the extent that rates for specified services are set out in the following pages of this concurrence.

The Company reserves the right to cancel and make void the above concurrence statement, subject to requirements as may be ordered by the Commission at any and such time as it appears that such cancellation is in the best interest of the Company and/or its customers.

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Issued: January 21, 1998

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4. SERVICES

4.5 General Exchange Services

4.5.1 Conference Telephone Service - Local

A. Rates and Charges

The total charge for the conference connection is the sum of the set-up charge and the usage charge for total conversation time.

1. Set-up charge is \$1.60 for each Exchange Access Arrangement included in the conference call.
2. The charge for conversation time will consist of the total minutes of conversation multiplied by the appropriate usage charge per minute applying to the conference call.
3. The appropriate usage charge for each exchange access arrangement is as follows:

<u>Mileage Between the Two Most Distant Service Points</u>	<u>Initial Minute Rate</u>	<u>Each Additional Minute Rate</u>
0 - 14	\$.04	\$.01
15 - 28	.05	.02
Over 28	.06	.03

(a) The method of applying usage charges:

- initial period rates indicated above are for connections of one minute or any fraction thereof.
- all additional minute rates indicated above are for each additional minute or any fraction thereof that the connection continues beyond the initial period.

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Issued: August 14, 1998

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Tariff Reference
SWBT PSC Mo. No. 35 §3

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4. SERVICES (continued)

4.3 General Exchange Services (continued)

JAN 21 1998

4.3.1 Conference Telephone Service - Local

A. Rates and Charges

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The total charge for the conference connection is the sum of the set-up charge and the usage charge for total conversation time.

1. Set-up charge is \$1.60 for each Exchange Access Arrangement included in the conference call.
2. The charge for conversation time will consist of the total minutes of conversation multiplied by the appropriate usage charge per minute applying to the conference call.
3. The appropriate usage charge for each exchange access arrangement is as follows:

<u>Mileage Between the Two Most Distant Service Points</u>	<u>Initial Minute Rate</u>	<u>Each Additional Minute Rate</u>
0 - 14	\$.04	\$.01
15 - 28	.05	.02
Over 28	.06	.03

(a) The method of applying usage charges:

- initial period rates indicated above are for connections of one minute or any fraction thereof.
- all additional minute rates indicated above are for each additional minute or any fraction thereof that the connection continues beyond the initial period.

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4. SERVICES (continued)

(T)

4.5 General Exchange Services (continued)

(T)

4.5.1 Conference Telephone Service – Local (continued)

A. Rates and Charges (continued)

4. Timing of Messages

- (a) The chargeable duration of the message is the elapsed time between the start of conversation, with all points on the conference connection and the time at which the disconnect signal is received from the originating exchange access arrangement, except as follows:

When the originating Customer requests that one or more exchange access arrangements be added to or disconnected from a conference call on which conversation is in progress, that call is considered terminated and a new call is considered initiated to the revised group of Exchange Access Arrangements.

- (b) Chargeable time does not include time lost because of faults or defects in the service.

5. Discount Periods

The following percentages will apply to local conference calls made during the discount periods

	Mon.	Tues.	Wed.	Thu.	Fri.	Sat.	Sun.
8:00 a.m. to 5:00 p.m.	Day Rate Period Full Rate						
5:00 p.m. to 11:00 p.m.	Evening Rate Period 20% Discount						Eve. Rate 20%
11:00 p.m. to 8:00 a.m.	Night Rate & Weekend Rate Period 35% Discount						

- Discounts are applied by discount period to the total number of initial minutes and additional minutes accumulated during the call.
- When the application of the discount results in a fractional charge, the amount will be rounded to the nearest cent.
- In cases where a message begins in one rate period and ends in another, the rate in effect at the time the connection is established applies.

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4. SERVICES (continued)

4.3 General Exchange Services (continued)

4.3.1 Conference Telephone Service – Local (continued)

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A. Rates and Charges (continued)

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4. Timing of Messages

- (a) The chargeable duration of the message is the elapsed time between the start of conversation, with all points on the conference connection and the time at which the disconnect signal is received from the originating exchange access arrangement, except as follows:

When the originating customer requests that one or more exchange access arrangements be added to or disconnected from a conference call on which conversation is in progress, that call is considered terminated and a new call is considered initiated to the revised group of Exchange Access Arrangements.

- (b) Chargeable time does not include time lost because of faults or defects in the service.

5. Discount Periods

The following percentages will apply to local conference calls made during the discount periods

	Mon.	Tues.	Wed.	Thu.	Fri.	Sat.	Sun.	
8:00 a.m. to 5:00 p.m.	Day Rate Period Full Rate							
5:00 p.m. to 11:00 p.m.	Evening Rate Period 20% Discount							Eve. Rate 20%
11:00 p.m. to 8:00 a.m.	Night Rate & Weekend Rate Period 35% Discount							

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- Discounts are applied by discount period to the total number of initial minutes and additional minutes accumulated during the call.
- When the application of the discount results in a fractional charge, the amount will be rounded to the nearest cent.
- In cases where a message begins in one rate period and ends in another, the rate in effect at the time the connection is established applies.

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4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.2 Residence Rates & Charges—Calling Features (17)

A. Per Line

The additional monthly rate is applicable only when multiple services are ordered as specified(10).

	Monthly Rates			S&E Charge (1)	
	First	Additional			
Anonymous Call Rejection	\$2.70	\$2.70	\$7.75	(I)	
Calling Number Delivery (11)	7.99	7.99	7.75		
Calling Name Delivery (11)	7.99	7.99	7.75		
Call Return	5.85	5.85	7.75	(I)	
Call Waiting (2)	8.00	8.00	7.75		
Call Blocker	4.30	4.30	7.75	(I)	
Call Forwarding	4.30	4.30	7.75	(I)	
Remote Access To Call Fwd	.90	1.00	7.75	(I)	
Three-Way Calling	4.30	4.30	7.75	(I)	
Auto Redial	4.30	4.30	7.75	(I)	
Priority Call	3.10	3.10	7.75	(I)	
Speed Calling 8	4.30	4.30	7.75	(I)	
Selective Call Forwarding	3.10	3.10	7.75	(I)	

B. Per Line

The additional monthly rates specified above are not applicable when ordered with the following services:

	Monthly Rates	S&E Charge (1)	
Speed Calling 30 (3)	\$6.87	\$7.75	(I)
Call Forwarding-Busy Line	.75	7.75	
Call Forwarding-Don't Answer	.75	7.75	
Call Fwd.-Busy/Don't Answer	1.00	7.75	(I)
Intercom Calling (9)	1.80	7.75	
Multi-Distinctive Ringing (4)			
One Dependent DN	3.60	7.75 (5)	
Two Dependent DNs		7.75 (5)	
1 st Dependent DN	3.60		
2 nd Dependent DN	5.40		(I)
Simultaneous Call Fwd.	4.35	14.50 (6)(7)	(I)
	Per Successful Activation		
Call Trace (8)	\$5.00		

See Sheet No. 52 for footnotes.

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Effective: November 28, 2008

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JC-2009-0381

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JC-2009-0306

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.2 Residence Rates & Charges—Calling Features (17)

A. Per Line

The additional monthly rate is applicable only when multiple services are ordered as specified(10).

	Monthly Rates			
	<u>First</u>	<u>Additional</u>	<u>S&E Charge (1)</u>	
Anonymous Call Rejection	\$1.84	\$1.84	\$7.75	
Calling Number Delivery (11)	7.99	7.99	7.75	(I)
Calling Name Delivery (11)	7.99	7.99	7.75	(I)
Call Return	5.61	5.61	7.75	(I)
Call Waiting (2)	8.00	8.00	7.75	(I)
Call Blocker	4.12	4.12	7.75	(I)
Call Forwarding	4.12	4.12	7.75	(I)
Remote Access To Call Fwd	.90	.90	7.75	
Three-Way Calling	4.12	4.12	7.75	(I)
Auto Redial	4.12	4.12	7.75	(I)
Priority Call	2.70	1.89	7.75	
Speed Calling 8	4.12	4.12	7.75	(I)
Selective Call Forwarding	2.97	2.97	7.75	(I)

B. Per Line

The additional monthly rates specified above are not applicable when ordered with the following services:

	Monthly Rates	<u>S&E Charge (1)</u>
Speed Calling 30 (3)	\$5.90	\$7.75
Call Forwarding-Busy Line	.75	7.75
Call Forwarding –Don't Answer	.75	7.75
Call Fwd.-Busy/Don't Answer	.90	7.75
Intercom Calling (9)	1.80	7.75
Multi-Distinctive Ringing (4)		
One Dependent DN	3.60	7.75 (5)
Two Dependent DNs		7.75 (5)
1 st Dependent DN	3.60	
2 nd Dependent DN	1.80	
Simultaneous Call Fwd.	3.92	14.50 (6)(7)
	Per Successful Activation	
Call Trace (8)	\$5.00	

See Sheet No. 52 for footnotes.

Issued: March 7, 2008

Effective: March 17, 2008

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 November 29, 2008
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 JC-2009-0306

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4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.2 Residence Rates & Charges—Calling Features (17)

A. Per Line

The additional monthly rate is applicable only when multiple services are ordered as specified(10).

	Monthly Rates		
	<u>First</u>	<u>Additional</u>	<u>S&E Charge (1)</u>
Anonymous Call Rejection	\$1.84	\$1.84	\$7.75
Calling Number Delivery (11)	6.80	6.80	7.75
Calling Name Delivery (11)	6.80	6.80	7.75
Call Return	3.96	3.96	7.75
Call Waiting (2)	7.20	7.20	7.75
Call Blocker	3.14	3.14	7.75
Call Forwarding	3.14	3.14	7.75
Remote Access To Call Fwd	.90	.90	7.75
Three-Way Calling	3.14	3.14	7.75
Auto Redial	3.14	3.14	7.75
Priority Call	2.70	1.89	7.75
Speed Calling 8	3.14	3.14	7.75
Selective Call Forwarding	2.70	1.89	7.75

B. Per Line

The additional monthly rates specified above are not applicable when ordered with the following services:

	Monthly Rates	<u>S&E Charge (1)</u>
Speed Calling 30 (3)	\$5.90	\$7.75
Call Forwarding-Busy Line	.75	7.75
Call Forwarding-Don't Answer	.75	7.75
Call Fwd.-Busy/Don't Answer	.90	7.75
Intercom Calling (9)	1.80	7.75
Multi-Distinctive Ringing (4)		
One Dependent DN	3.60	7.75 (5)
Two Dependent DNs		7.75 (5)
1 st Dependent DN	3.60	
2 nd Dependent DN	1.80	
Simultaneous Call Fwd.	3.92	14.50 (6)(7)
	Per Successful Activation	
Call Trace (8)	\$5.00	(R)

See Sheet No. 52 for footnotes.

Issued: June 13, 2005

Effective: June 20, 2005

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 Kansas City, MO 64108

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.2 Residence Rates & Charges—Calling Features (17) (N)

A. Per Line

The additional monthly rate is applicable only when multiple services are ordered as specified(10).

	Monthly Rates		
	<u>First</u>	<u>Additional</u>	<u>S&E Charge (1)</u>
Anonymous Call Rejection	\$1.84	\$1.84	\$7.75
Calling Number Delivery (11)	6.80	6.80	7.75
Calling Name Delivery (11)	6.80	6.80	7.75
Call Return	3.96	3.96	7.75
Call Waiting (2)	7.20	7.20	7.75
Call Blocker	3.14	3.14	7.75
Call Forwarding	3.14	3.14	7.75
Remote Access To Call Fwd	.90	.90	7.75
Three-Way Calling	3.14	3.14	7.75
Auto Redial	3.14	3.14	7.75
Priority Call	2.70	1.89	7.75
Speed Calling 8	3.14	3.14	7.75
Selective Call Forwarding	2.70	1.89	7.75

B. Per Line

The additional monthly rates specified above are not applicable when ordered with the following services:

	Monthly Rates	<u>S&E Charge (1)</u>
Speed Calling 30 (3)	\$5.90	\$7.75
Call Forwarding-Busy Line	.75	7.75
Call Forwarding -Don't Answer	.75	7.75
Call Fwd.-Busy/Don't Answer	.90	7.75
Intercom Calling (9)	1.80	7.75
Multi-Distinctive Ringing (4)		
One Dependent DN	3.60	7.75 (5)
Two Dependent DNs		7.75 (5)
1 st Dependent DN	3.60	
2 nd Dependent DN	1.80	
Simultaneous Call Fwd.	3.92	14.50 (6)(7)

	Per Successful Activation
Call Trace (8)	\$5.40

See Sheet No. 52 for footnotes.

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 Birch Telecom of Missouri, Inc.
 2020 Baltimore Avenue
 Kansas City, MO 64108

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Missouri Public
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4. SERVICES (continued)

4.5 General Exchange Services (continued)

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4.5.2 Residence Rates & Charges—Calling Features

A. Per Line

The additional monthly rate is applicable only when multiple services are ordered as specified(10).

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 By *4/RS/18*
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	Monthly Rates		S&E Charge (1)	(D)
	First	Additional		
Anonymous Call Rejection	\$1.84	\$1.84	\$7.75	(N)
Calling Number Delivery (11)	6.80	6.80	7.75	(D)
Calling Name Delivery (11)	6.80	6.80	7.75	
Call Return	3.96	3.96	7.75	
Call Waiting (2)	7.20	7.20	7.75	
Call Blocker	3.14	3.14	7.75	
Call Forwarding	3.14	3.14	7.75	
Remote Access To Call Fwd	.90	.90	7.75	
Three-Way Calling	3.14	3.14	7.75	
Auto Redial	3.14	3.14	7.75	
Priority Call	2.70	1.89	7.75	
Speed Calling 8	3.14	3.14	7.75	
Selective Call Forwarding	2.70	1.89	7.75	(D)

B. Per Line

The additional monthly rates specified above are not applicable when ordered with the following services:

	Monthly Rates	S&E Charge (1)	(D)
Speed Calling 30 (3)	\$5.90	\$7.75	
Call Forwarding-Busy Line	.75	7.75	
Call Forwarding-Don't Answer	.75	7.75	
Call Fwd.-Busy/Don't Answer	.90	7.75	
Intercom Calling (9)	1.80	7.75	
Multi-Distinctive Ringing (4)			
One Dependent DN	3.60	7.75 (5)	
Two Dependent DNs		7.75 (5)	
1 st Dependent DN	3.60		
2 nd Dependent DN	1.80		
Simultaneous Call Fwd.	3.92	14.50 (6)(7)	
	Per Successful Activation		
Call Trace (8)	\$5.40		(R)(D)

See Sheet No. 52 for footnotes.

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

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4.5 General Exchange Services (continued)

4.5.2 Residence Rates & Charges—Calling Features

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A. Per Line

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The additional monthly rate is applicable only when multiple services are ordered as specified(10).

	Monthly Rates Rate Segment I		Monthly Rates Rate Segment II		S&E Charge (1)
	First	Additional	First	Additional	
Calling Number Delivery(11)	\$6.80 (I)	\$6.80 (I)	\$5.85	\$5.85	\$7.75
Calling Name Delivery(11)	6.80 (I)	6.80 (I)	5.85	5.85	7.75
Call Return	3.96 (I)	3.96 (I)	3.15	3.15	7.75
Call Waiting (2)	7.20 (R)	7.20 (R)	7.20	7.20	7.75
Call Blocker	3.14 (I)	3.14 (I)	2.70	1.89	7.75
Call Forwarding	3.14 (I)	3.14 (I)	2.70	1.89	7.75
Remote Access To Call Fwd	.90 (R)	.90 (R)	.90	.90	7.75
Three-Way Calling	3.14 (I)	3.14 (I)	2.70	1.89	7.75
Auto Redial	3.14 (I)	3.14 (I)	2.70	1.89	7.75
Priority Call	2.70 (R)	1.89 (R)	2.70	1.89	7.75
Speed Calling 8	3.14 (I)	3.14 (I)	2.70	1.89	7.75
Selective Call Forwarding	2.70 (R)	1.89(R)	2.70	1.89	7.75

B. Per Line

The additional monthly rates specified above are not applicable when ordered with the following services:

	Monthly Rates Rate Segment I	Monthly Rates Rate Segment II	S&E Charge (1)
	Speed Calling 30 (3)	\$5.90 (R)	
Call Forwarding-Busy Line	.75	.68	7.75
Call Forwarding -Don't Answer	.75	.68	7.75
Call Fwd.-Busy/Don't Answer	.90 (R)	.90	7.75
Intercom Calling (9)	1.80 (R)	1.80	7.75
Multi-Distinctive Ringing (4)			
One Dependent DN	3.60 (R)	3.60	7.75 (5)
Two Dependent DN's			7.75 (5)
1 st Dependent DN	3.60 (R)	3.60	
2 nd Dependent DN	1.80 (R)	1.80	
Simultaneous Call Fwd.	3.92 (R)	3.92	14.50 (6)(7)
	Per Successful Activation	Per Successful Activation	
	Rate Segment I	Rate Segment II	
Call Trace (8)	\$5.40 (R)	\$5.40	

See Sheet No. 52 for footnotes.

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4. SERVICES (continued)

(T) 4.5 General Exchange Services (continued)

(T) 4.5.2 Residence Rates & Charges—Calling Features

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A. Per Line

The additional monthly rate is applicable only when multiple services are ordered as specified(10).

	(D)	Monthly Rates		Monthly Rates		S&E Charge (1)
		Rate Segment I		Rate Segment II		
		First	Additional	First	Additional	
Calling Number Delivery(11)		\$6.50	\$6.50	\$5.85	\$5.85	\$7.75
Calling Name Delivery(11)		6.50	6.50	5.85	5.85	7.75
Call Return		3.50	3.50	3.15	3.15	7.75
Call Waiting (2)		8.00	8.00	7.20	7.20	7.75
Call Blocker		3.00	2.10	2.70	1.89	7.75
Call Forwarding		3.00	2.10	2.70	1.89	7.75
Remote Access To Call Fwd		1.00	1.00	.90	.90	7.75
Three-Way Calling		3.00	2.10	2.70	1.89	7.75
Auto Redial		3.00	2.10	2.70	1.89	7.75
Priority Call		3.00	2.10	2.70	1.89	7.75
Speed Calling 8		3.00	2.10	2.70	1.89	7.75
Selective Call Forwarding		3.00	2.10	2.70	1.89	7.75

B. Per Line

The additional monthly rates specified above are not applicable when ordered with the following services:

	(D)	Monthly Rates	Monthly Rates	S&E Charge (1)
		Rate Segment I	Rate Segment II	
Speed Calling 30 (3)		\$6.55	\$5.90	\$7.75
Call Forwarding-Busy Line		.75	.68	7.75
Call Forwarding -Don't Answer		.75	.68	7.75
Call Fwd.-Busy/Don't Answer		1.00	.90	7.75
Intercom Calling (9)		2.00	1.80	7.75
Multi-Distinctive Ringing (4)				
One Dependent DN		4.00	3.60	7.75 (5)
Two Dependent DNs				7.75 (5)
1 st Dependent DN		4.00	3.60	
2 nd Dependent DN		2.00	1.80	
Simultaneous Call Fwd.		4.35	3.92	14.50 (6)(7)
		Per Successful	Per Successful	
		Activitation	Activitation	
		<u>Rate Segment I</u>	<u>Rate Segment II</u>	
Call Trace (8)		\$6.00	\$5.40	

See Sheet No. 52 for footnotes.

FILED

Issued: August 14, 1998

Effective: September 14, 1998

David E. Scott, President
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 1004 Baltimore Ave., Suite 900
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SEP 14 1998

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 Public Service Commission

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 SWBT PSC Mo. No. 35 \$47.4
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4. SERVICES (continued)

4.3 General Exchange Services (continued)

JAN 21 1998

4.3.2 Residence Rates & Charges—EasyOptions Services

MISSOURI
Public Service Commission

A. Per Line

The additional monthly rate is applicable only when multiple services are ordered as specified(10).

	USOC	Monthly Rate		S&E Charge (1)
		First	Additional	
Calling Number Delivery(11)	NSD	\$5.85	\$5.85	\$7.75
Calling Name Delivery(11)	NMP	5.85	5.85	7.75
Call Return	NSS	3.15	3.15	7.75
Call Waiting (2)	ESX	7.20	7.20	7.75
Call Blocker	NSY	2.70	1.89	7.75
Call Forwarding	ESM	2.70	1.89	7.75
Remote Access To Call Fwd	RC3	.90	.90	7.75
Three-Way Calling	ESC	2.70	1.89	7.75
Auto Redial	NSQ	2.70	1.89	7.75
Priority Call	NSK	2.70	1.89	7.75
Speed Calling 8	ESL	2.70	1.89	7.75
Selective Call Forwarding	NCE	2.70	1.89	7.75

B. Per Line

The additional monthly rates specified above are not applicable when ordered with the following services:

	USOC	Monthly Rate	S&E Charge (1)
Speed Calling 30 (3)	ESF	\$5.90	\$7.75
Call Forwarding-Busy Line	EVB	.68	7.75
Call Forwarding -Don't Answer	EVD	.68	7.75
Call Fwd.-Busy/Don't Answer	ESE	.90	7.75
ComCall (9)	EIN	1.80	7.75
Personalized Ring (4)			
One Dependent DN	DRS	3.60	7.75 (5)
Two Dependent DNs			7.75 (5)
1 st Dependent DN	DRS1X	3.60	
2 nd Dependent DN	DRS2X	1.80	
Simultaneous Call Fwd.	ESD	3.92	14.50 (6)(7)

Per Successful
 Activation
 \$5.40

Call Trace (8)

USOC
 NST

See Sheet No. 52 for footnotes.

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David E. Scott, President
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 SEP 14 1998
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4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.2 Residence Rates & Charges—Calling Features (17)(continued)

B. Per Line (continued)

	Monthly Rates	<u>S&E Charge(15)</u>	
Call Waiting ID(13)(16)	\$ 1.43	\$7.75	(I)
Call Waiting ID Options(14)(16)	1.43	7.75	(I)
Calling Features			
Call Waiting ID(13)(16)	1.43	7.75	(I)
Call Waiting ID Options(14)(16)	1.43	7.75	(I)
Calling Features – Basic Residence Package			
Call Waiting ID(13)(16)	1.43	7.75	(I)
Call Waiting ID Options(14)(16)	1.43	7.75	(I)

C. Per Line

	<u>Per Use</u>	
Auto Redial (8)	\$.58	(I)
Call Return (8)	.94	(I)
Three-Way Calling (8)	1.23	(I)

See Sheet No. 52 for footnotes.

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 Missouri Public
 Service Commission
 JC-2009-0381

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 Missouri Public
 Service Commission
 JC-2009-0306

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.2 Residence Rates & Charges—Calling Features (17)(continued) (N)

B. Per Line (continued)

	Monthly Rates	<u>S&E Charge(15)</u>
Call Waiting ID(13)(16)	\$.90	\$7.75
Call Waiting ID Options(14)(16)	.90	7.75
Calling Features		
Call Waiting ID(13)(16)	.45	7.75
Call Waiting ID Options(14)(16)	.45	7.75
Calling Features – Basic Residence Package		
Call Waiting ID(13)(16)	.72	7.75
Call Waiting ID Options(14)(16)	.72	7.75

C. Per Line

	<u>Per Activation</u>	<u>Maximum Monthly Charge</u>
Auto Redial (8)	\$.45	\$3.60
Call Return (8)	.45	3.60
Three-Way Calling (8)	.68	.68

See Sheet No. 52 for footnotes.

Birch Telecom of Missouri, Inc.

Missouri Public
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4. SERVICES (continued)

4.5 General Exchange Services (continued)

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4.5.2 Residence Rates & Charges—Calling Features (continued)

B. Per Line (continued)

	Monthly Rates	S&E Charge(15)	(D)
Call Waiting ID(13)(16)	\$.90	\$7.75	(D)
Call Waiting ID Options(14)(16)	.90	7.75	(D)
Calling Features			
Call Waiting ID(13)(16)	.45	7.75	
Call Waiting ID Options(14)(16)	.45	7.75	
Calling Features – Basic Residence Package			
Call Waiting ID(13)(16)	.72	7.75	
Call Waiting ID Options(14)(16)	.72	7.75	(D)

C. Per Line

	Per Activation	Maximum Monthly Charge	(D)
Auto Redial (8)	\$.45	\$3.60	(D)
Call Return (8)	.45	3.60	(D)
Three-Way Calling (8)	.68	.68	(D)

CANCELLED

DEC 09 2004

By *ZMRS 49*
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See Sheet No. 52 for footnotes.

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Missouri Public
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Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

Missouri Public
 Service Commission

4.5 General Exchange Services (continued)

REC'D JUN 19 2003

4.5.2 Residence Rates & Charges—Calling Features (continued)

B. Per Line (continued)

	Monthly Rates		
	<u>Rate Segment I</u>	<u>Rate Segment II</u>	<u>S&E Charge(15)</u>
Call Waiting ID(13)(16)	\$.90 (R)	\$.90	\$7.75
Call Waiting ID Options(14)(16)	.90 (R)	.90	7.75
Calling Features			
Call Waiting ID(13)(16)	.45 (R)	.45	7.75
Call Waiting ID Options(14)(16)	.45 (R)	.45	7.75
Calling Features – Basic Residence Package			
Call Waiting ID(13)(16)	.72 (R)	.72	7.75
Call Waiting ID Options(14)(16)	.72 (R)	.72	7.75

C. Per Line

	<u>Rate Segment I</u>		<u>Rate Segment II</u>	
	<u>Per Activation</u>	<u>Maximum Monthly Charge</u>	<u>Per Activation</u>	<u>Maximum Monthly Charge</u>
Auto Redial (8)	\$.45 (R)	\$3.60 (R)	\$.45	\$3.60
Call Return (8)	.45 (R)	3.60 (R)	.45	3.60
Three-Way Calling (8)	.68 (R)	.68 (R)	.68	5.40

CANCELLED

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Missouri Public
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4. SERVICES (continued)

Missouri Public
Service Commission

4.5 General Exchange Services (continued)

REC'D MAR 31 1999

4.5.2 Residence Rates & Charges—Calling Features (continued)

(T) B. Per Line (continued)

		Monthly Rates		
		<u>Rate Segment I</u>	<u>Rate Segment II</u>	<u>S&E Charge(15)</u>
(R)	Call Waiting ID(13)(16)	\$1.00	\$.90	\$7.75
	Call Waiting ID Options(14)(16)	1.00	.90	7.75
Calling Features				
(R)	Call Waiting ID(13)(16)	.50	.45	7.75
	Call Waiting ID Options(14)(16)	.50	.45	7.75
Calling Features – Basic Residence Package				
(R)	Call Waiting ID(13)(16)	.80	.72	7.75
	Call Waiting ID Options(14)(16)	.80	.72	7.75

C. Per Line

	<u>Rate Segment I</u>		<u>Rate Segment II</u>	
	<u>Per Activation</u>	<u>Maximum Monthly Charge</u>	<u>Per Activation</u>	<u>Maximum Monthly Charge</u>
Auto Redial (8)	\$.50	\$4.00	\$.45	\$3.60
Call Return (8)	.50	4.00	.45	3.60
Three-Way Calling (8)	.75	6.00	.68	5.40

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MISSOURI

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Service Commission

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Birch Telecom of Missouri, Inc.

**Missouri Public
 Service Commission**

4. SERVICES (continued)

4.5 General Exchange Services (continued)

REC'D FEB 16 1999

4.5.2 Residence Rates & Charges—Calling Features (continued)

B. Per Line

		Monthly Rates		
		<u>Rate Segment I</u>	<u>Rate Segment II</u>	<u>S&E Charge(15)</u>
	Call Waiting ID(13)(16)	\$1.00	\$.90	\$7.75
(R)	Call Waiting ID Options(14)(16)	1.00	1.80	7.75
Calling Features				
	Call Waiting ID(13)(16)	.50	.45	7.75
(R)	Call Waiting ID Options(14)(16)	.50	.90	7.75
Calling Features - Basic Residence Package				
	Call Waiting ID(13)(16)	.80	.72	7.75
(R)	Call Waiting ID Options(14)(16)	.80	1.44	7.75

C. Per Line

	<u>Rate Segment I</u>		<u>Rate Segment II</u>	
	<u>Per Activation</u>	<u>Maximum Monthly Charge</u>	<u>Per Activation</u>	<u>Maximum Monthly Charge</u>
Auto Redial (8)	\$.50	\$4.00	\$.45	\$3.60
Call Return (8)	.50	4.00	.45	3.60
Three-Way Calling (8)	.75	6.00	.68	5.40

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APR 30 1999
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 Public Service Commission
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**Missouri Public
 Service Commission**

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David E. Scott, President
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Birch Telecom of Missouri, Inc.

Missouri Public
 Service Commission

4. SERVICES (continued)

4.5 General Exchange Services (continued)

REC'D JAN 29 1999

4.5.2 Residence Rates & Charges—Calling Features (continued)

(N)

B. Per Line

	Monthly Rates		
	<u>Rate Segment I</u>	<u>Rate Segment II</u>	<u>S&E Charge(15)</u>
Call Waiting ID(13)(16)	\$1.00	\$.90	\$7.75
Call Waiting ID Options(14)(16)	2.00	1.80	7.75
Calling Features			
Call Waiting ID(13)(16)	.50	.45	7.75
Call Waiting ID Options(14)(16)	1.00	.90	7.75
Calling Features – Basic Residence Package			
Call Waiting ID(13)(16)	.80	.72	7.75
Call Waiting ID Options(14)(16)	1.60	1.44	7.75

(N)

C. Per Line

	<u>Rate Segment I</u>		<u>Rate Segment II</u>	
	<u>Per Activation</u>	<u>Maximum Monthly Charge</u>	<u>Per Activation</u>	<u>Maximum Monthly Charge</u>
Auto Redial (8)	\$.50	\$4.00	\$.45	\$3.60
Call Return (8)	.50	4.00	.45	3.60
Three-Way Calling (8)	.75	6.00	.68	5.40

CANCELLED

MAR 04 1999
 E. J. Brader # 49
 Public Service Commission
 MISSOURI

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(T) See Sheet No. 52 for footnotes.

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Birch Telecom of Missouri, Inc.

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4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.2 Residence Rates & Charges—Calling Features (continued)

C. Per Line

(N)
(T)
(T)
(N)

	(D)	<u>Rate Segment I</u>		<u>Rate Segment II</u>	
		<u>Per Activation</u>	<u>Maximum Monthly Charge</u>	<u>Per Activation</u>	<u>Maximum Monthly Charge</u>
Auto Redial (8)		\$.50	\$4.00	\$.45	\$3.60
Call Return (8)		.50	4.00	.45	3.60
Three-Way Calling (8)		.75	6.00	.68	5.40

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MAR 01 1999
By *2nd RS #49*
Public Service Commission
MISSOURI

FILED

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Effective: September 14, 1998
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David E. Scott, President
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Public Service Commission

Tariff Reference
SWBT PSC Mo. No. 35 \$47.4

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4. SERVICES (continued)

4.3 General Exchange Services (continued)

JAN 21 1998

4.3.2 Residence Rates & Charges—EasyOptions Services (continued)

MISSOURI
Public Service Commission

C. Per Line

	<u>USOC</u>	<u>Per Activation</u>	<u>Maximum Monthly Charge</u>
Auto Redial (8)	NV8	\$.45	\$4.00
Call Return (8)	NV9	.45	4.00

CANCELLED

SEP 14 1998
By *ISR* #49
Public Service Commission
MISSOURI

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FEB 20 1998
97-372
MISSOURI
Public Service Commission

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.3 Business Rates & Charges—Calling Features (17)

A. Per Line

The additional monthly rate is applicable only when multiple services are ordered as specified(10).

	Monthly Rates		S&E Charge (1)	
	First	Additional		
Anonymous Call Rejection	\$2.10	\$2.10	\$15.65	(I)
Calling Number Delivery(11)	9.50	9.50	15.65	(I)
Calling Name Delivery(11)	9.50	9.50	15.65	(I)
Call Forwarding	8.50	8.50	15.65	(I)
Remote Access to Call Fwd.	3.11	3.11	15.65	(I)
Call Waiting (2)	8.00	8.00	15.65	(I)
Three-Way Calling	7.00	7.00	15.65	(I)
Call Return	6.00	6.00	15.65	(I)
Auto Redial	5.56	5.56	15.65	(I)
Priority Call	4.14	4.14	15.65	(I)
Speed Calling 30	5.25	5.25	15.65	(I)
Selective Call Forwarding	5.75	5.75	15.65	(I)
Call Blocker	5.30	5.30	15.65	(I)
Speed Calling 8 (3)	5.25	5.25	15.65	(I)

B. Per Line

The additional monthly rates specified above are not applicable when ordered with the following services:

	Monthly Rates	S&E Charge (1)	
Call Forwarding-Busy Line	\$3.24	\$15.65	(I)
Call Forwarding -Don't Answer	3.24	15.65	(I)
Call Fwd.-Busy/Don't Answer	4.32	15.65	(I)
Intercom Calling (9)	2.25	14.50	
Multi-Distinctive Ringing(4)			
One Dependent DN	6.80	15.65 (5)	(I)
Two Dependent DNs		15.65 (5)	(I)
1 st Dependent DN	6.80		
2 nd Dependent DN	8.96		
Call Transfer Disconnect(12)	15.00	15.65	(I)
Simultaneous Call Fwd.	4.69	14.50 (6)(7)	

See Sheet No. 52 for footnotes.

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December 19, 2008
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JC-2009-0381

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Missouri Public
Service Commission
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Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.3 Business Rates & Charges—Calling Features (17)

A. Per Line

The additional monthly rate is applicable only when multiple services are ordered as specified(10).

	Monthly Rates		S&E Charge (1)	
	<u>First</u>	<u>Additional</u>		
Anonymous Call Rejection	\$1.84	\$1.84	\$14.50	
Calling Number Delivery(11)	9.50	9.50	14.50	(I)
Calling Name Delivery(11)	9.50	9.50	14.50	(I)
Call Forwarding	7.50	7.50	14.50	(I)
Remote Access to Call Fwd.	3.11	3.11	14.50	(I)
Call Waiting (2)	8.00	8.00	14.50	(I)
Three-Way Calling	5.19	5.19	14.50	(I)
Call Return	5.60	5.60	14.50	(I)
Auto Redial	5.56	5.56	14.50	(I)
Priority Call	4.14	4.14	14.50	(I)
Speed Calling 30	4.46	4.46	14.50	
Selective Call Forwarding	5.60	5.60	14.50	(I)
Call Blocker	5.30	5.30	14.50	(I)
Speed Calling 8 (3)	3.60	2.50	14.50	

B. Per Line

The additional monthly rates specified above are not applicable when ordered with the following services:

	<u>Monthly Rates</u>	<u>S&E Charge (1)</u>	
Call Forwarding-Busy Line	\$3.24	\$14.50	(I)
Call Forwarding –Don't Answer	3.24	14.50	(I)
Call Fwd.-Busy/Don't Answer	3.60	14.50	
Intercom Calling (9)	2.25	14.50	
Multi-Distinctive Ringing(4)			
One Dependent DN	6.80	14.50 (5)	(I)
Two Dependent DNs		14.50 (5)	
1 st Dependent DN	6.80		(I)
2 nd Dependent DN	1.80		
Call Transfer Disconnect(12)	13.50	14.50	
Simultaneous Call Fwd.	4.69	14.50 (6)(7)	(I)

See Sheet No. 52 for footnotes.

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Missouri Public
Service Commission
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Service Commission

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.3 Business Rates & Charges—Calling Features (17) (N)

A. Per Line

The additional monthly rate is applicable only when multiple services are ordered as specified(10).

	<u>Monthly Rates</u>		<u>S&E Charge (1)</u>
	<u>First</u>	<u>Additional</u>	
Anonymous Call Rejection	\$1.84	\$1.84	\$14.50
Calling Number Delivery(11)	8.19	8.19	14.50
Calling Name Delivery(11)	8.19	8.19	14.50
Call Forwarding	5.81	5.81	14.50
Remote Access to Call Fwd.	2.48	2.48	14.50
Call Waiting (2)	7.20	7.20	14.50
Three-Way Calling	4.46	4.46	14.50
Call Return	4.46	4.46	14.50
Auto Redial	4.46	4.46	14.50
Priority Call	3.60	2.50	14.50
Speed Calling 30	4.46	4.46	14.50
Selective Call Forwarding	4.46	4.46	14.50
Call Blocker	4.46	4.46	14.50
Speed Calling 8 (3)	3.60	2.50	14.50

B. Per Line

The additional monthly rates specified above are not applicable when ordered with the following services:

	<u>Monthly Rates</u>	<u>S&E Charge (1)</u>
Call Forwarding-Busy Line	\$2.70	\$14.50
Call Forwarding –Don't Answer	2.70	14.50
Call Fwd.-Busy/Don't Answer	3.60	14.50
Intercom Calling (9)	2.25	14.50
Multi-Distinctive Ringing(4)		
One Dependent DN	5.40	14.50 (5)
Two Dependent DNs		14.50 (5)
1 st Dependent DN	5.40	
2 nd Dependent DN	1.80	
Call Transfer Disconnect(12)	13.50	14.50
Simultaneous Call Fwd.	3.92	14.50 (6)(7)

See Sheet No. 52 for footnotes.

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4. SERVICES (continued)

Missouri Public
Service Commission

4.5 General Exchange Services (continued)

REC'D JUL 01 2003

4.5.3 Business Rates & Charges—Calling Features

A. Per Line

The additional monthly rate is applicable only when multiple services are ordered as specified(10).

	Monthly Rates		S&E Charge (1)	(D)
	First	Additional		
Anonymous Call Rejection	\$1.84	\$1.84	\$14.50	(N)
Calling Number Delivery(11)	8.19	8.19	14.50	
Calling Name Delivery(11)	8.19	8.19	14.50	
Call Forwarding	5.81	5.81	14.50	
Remote Access to Call Fwd.	2.48	2.48	14.50	
Call Waiting (2)	7.20	7.20	14.50	
Three-Way Calling	4.46	4.46	14.50	
Call Return	4.46	4.46	14.50	
Auto Redial	4.46	4.46	14.50	
Priority Call	3.60	2.50	14.50	
Speed Calling 30	4.46	4.46	14.50	
Selective Call Forwarding	4.46	4.46	14.50	
Call Blocker	4.46	4.46	14.50	
Speed Calling 8 (3)	3.60	2.50	14.50	(D)

B. Per Line

The additional monthly rates specified above are not applicable when ordered with the following services:

	Monthly Rates	S&E Charge (1)	(D)
Call Forwarding-Busy Line	\$2.70	\$14.50	(D)
Call Forwarding -Don't Answer	2.70	14.50	
Call Fwd.-Busy/Don't Answer	3.60	14.50	
Intercom Calling (9)	2.25	14.50	
Multi-Distinctive Ringing(4)			
One Dependent DN	5.40	14.50 (5)	
Two Dependent DNs		14.50 (5)	
1 st Dependent DN	5.40		
2 nd Dependent DN	1.80		
Call Transfer Disconnect(12)	13.50	14.50	
Simultaneous Call Fwd.	3.92	14.50 (6)(7)	(D)

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See Sheet No. 52 for footnotes.

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By *SMRS 50*
Public Service Commission
MISSOURI

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Missouri Public
Service Commission

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Birch Telecom of Missouri, Inc.

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4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.3 Business Rates & Charges—Calling Features

A. Per Line

Missouri Public Service Commission
 AUG 01 2003
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 Public Service Commission REC'D JUN 19 2003
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The additional monthly rate is applicable only when multiple services are ordered as specified(10).

	Monthly Rates		Monthly Rates		S&E Charge (1)
	Rate Segment I		Rate Segment II		
	First	Additional	First	Additional	
Calling Number Delivery(11)	\$8.19(R)	\$8.19 (R)	\$7.65	\$7.65	\$14.50
Calling Name Delivery(11)	8.19(R)	8.19 (R)	7.65	7.65	14.50
Call Forwarding	5.81(R)	5.81(R)	5.40	5.40	14.50
Remote Access to Call Fwd.	2.48 (R)	2.48 (R)	2.48	2.48	14.50
Call Waiting (2)	7.20(R)	7.20(R)	7.20	7.20	14.50
Three-Way Calling	4.46 (I)	4.46 (I)	3.60	2.25	14.50
Call Return	4.46 (I)	4.46 (I)	3.60	2.25	14.50
Auto Redial	4.46 (I)	4.46 (I)	3.60	2.25	14.50
Priority Call	3.60 (R)	2.50	3.60	2.25	14.50
Speed Calling 30	4.46 (I)	4.46 (I)	3.60	2.25	14.50
Selective Call Forwarding	4.46 (I)	4.46 (I)	3.60	2.25	14.50
Call Blocker	4.46 (I)	4.46 (I)	3.60	2.25	14.50
Speed Calling 8 (3)	3.60 (R)	2.50	3.60	2.25	14.50

B. Per Line

The additional monthly rates specified above are not applicable when ordered with the following services:

	Monthly Rates	Monthly Rates	S&E Charge (1)
	Rate Segment I	Rate Segment II	
Call Forwarding-Busy Line	\$2.70 (R)	\$2.70	\$14.50
Call Forwarding -Don't Answer	2.70	2.70	14.50
Call Fwd.-Busy/Don't Answer	3.60	3.60	14.50
Intercom Calling (9)	2.25	2.25	14.50
Multi-Distinctive Ringing(4)			
One Dependent DN	5.40	5.40	14.50 (5)
Two Dependent DNs			14.50 (5)
1 st Dependent DN	5.40	5.40	
2 nd Dependent DN	1.80	1.80	
Call Transfer Disconnect(12)	13.50	13.50	14.50
Simultaneous Call Fwd.	3.92 (R)	3.92	14.50 (6)(7)

See Sheet No. 52 for footnotes.

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Missouri Public Service Commission

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4. SERVICES (continued)

4.5 General Exchange Services (continued)

REC'D JAN 29 1999

4.5.3 Business Rates & Charges—Calling Features

A. Per Line

The additional monthly rate is applicable only when multiple services are ordered as specified(10).

	Monthly Rates Rate Segment I		Monthly Rates Rate Segment II		S&E Charge (1)
	First	Additional	First	Additional	
Calling Number Delivery(11)	\$8.50	\$8.50	\$7.65	\$7.65	\$14.50
Calling Name Delivery(11)	8.50	8.50	7.65	7.65	14.50
Call Forwarding	6.00	6.00	5.40	5.40	14.50
Remote Access to Call Fwd.	2.75	2.75	2.48	2.48	14.50
Call Waiting (2)	8.00	8.00	7.20	7.20	14.50
Three-Way Calling	4.00	2.50	3.60	2.25	14.50
Call Return	4.00	2.50	3.60	2.25	14.50
Auto Redial	4.00	2.50	3.60	2.25	14.50
Priority Call	4.00	2.50	3.60	2.25	14.50
Speed Calling 30	4.00	2.50	3.60	2.25	14.50
Selective Call Forwarding	4.00	2.50	3.60	2.25	14.50
Call Blocker	4.00	2.50	3.60	2.25	14.50
Speed Calling 8 (3)	4.00	2.50	3.60	2.25	14.50

B. Per Line

The additional monthly rates specified above are not applicable when ordered with the following services:

	Monthly Rates Rate Segment I	Monthly Rates Rate Segment II	S&E Charge (1)
	Call Forwarding-Busy Line	\$3.00	\$2.70
Call Forwarding -Don't Answer	3.00	2.70	14.50
Call Fwd.-Busy/Don't Answer	4.00	3.60	14.50
Intercom Calling (9)	2.50	2.25	14.50
Multi-Distinctive Ringing(4)			
One Dependent DN	6.00	5.40	14.50 (5)
Two Dependent DNs			14.50 (5)
1 st Dependent DN	6.00	5.40	
2 nd Dependent DN	2.00	1.80	
Call Transfer Disconnect(12)	15.00	13.50	14.50
Simultaneous Call Fwd.	4.35	3.92	14.50 (6)(7)

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See Sheet No. 52 for footnotes.

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4. SERVICES (continued)

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4.5 General Exchange Services (continued)

(T)

4.5.3 Business Rates & Charges—Calling Features

A. Per Line

The additional monthly rate is applicable when multiple services are ordered as specified(10).

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	(D)	Monthly Rates		Monthly Rates		S&E Charge (1)
		Rate Segment I		Rate Segment II		
		First	Additional	First	Additional	
Calling Number Delivery(11)		\$8.50	\$8.50	\$7.65	\$7.65	\$14.50
Calling Name Delivery(11)		8.50	8.50	7.65	7.65	14.50
Call Forwarding		6.00	6.00	5.40	5.40	14.50
Remote Access to Call Fwd.		2.75	2.75	2.48	2.48	14.50
Call Waiting (2)		8.00	8.00	7.20	7.20	14.50
Three-Way Calling		4.00	2.50	3.60	2.25	14.50
Call Return		4.00	2.50	3.60	2.25	14.50
Auto Redial		4.00	2.50	3.60	2.25	14.50
Priority Call		4.00	2.50	3.60	2.25	14.50
Speed Calling 30		4.00	2.50	3.60	2.25	14.50
Selective Call Forwarding		4.00	2.50	3.60	2.25	14.50
Call Blocker		4.00	2.50	3.60	2.25	14.50
Speed Calling 8 (3)		4.00	2.50	3.60	2.25	14.50

B. Per Line

The additional monthly rates specified above are not applicable when ordered with the following services:

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	(D)	Monthly Rates		S&E Charge (1)
		Rate Segment I	Rate Segment II	
Call Forwarding-Busy Line		\$3.00	\$2.70	\$14.50
Call Forwarding -Don't Answer		3.00	2.70	14.50
Call Fwd.-Busy/Don't Answer		4.00	3.60	14.50
Intercom Calling (9)		2.50	2.25	14.50
Multi-Distinctive Ringing(4)				
One Dependent DN		6.00	5.40	14.50 (5)
Two Dependent DNs				14.50 (5)
1 st Dependent DN		6.00	5.40	
2 nd Dependent DN		2.00	1.80	
Simultaneous Call Fwd.		4.35	3.92	14.50 (6)(7)
		Per Successful Activation	Per Successful Activation	
		Rate Segment I	Rate Segment II	
Call Trace (8)		\$6.00	\$5.40	

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4. SERVICES (continued)

4.3 General Exchange Services (continued)

4.3.3 Business Rates & Charges—EasyOptions Services

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A. Per Line

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The additional monthly rate is applicable only when multiple services are ordered as specified(10).

	USOC	Monthly Rate		S&E Charge (1)
		First	Additional	
Calling Number Delivery(11)	NSD	\$7.65	\$7.65	\$14.50
Calling Name Delivery(11)	NMP	7.65	7.65	14.50
Call Forwarding	ESM	5.40	5.40	14.50
Remote Access to Call Fwd.	RC3	2.48	2.48	14.50
Call Waiting (2)	ESX	7.20	7.20	14.50
Three-Way Calling	ESC	3.60	2.25	14.50
Call Return	NSS	3.60	2.25	14.50
Auto Redial	NSQ	3.60	2.25	14.50
Priority Call	NSK	3.60	2.25	14.50
Speed Calling 30	ESF	3.60	2.25	14.50
Selective Call Forwarding	NCE	3.60	2.25	14.50
Call Blocker	NSY	3.60	2.25	14.50
Speed Calling 8 (3)	ESL	3.60	2.25	14.50

B. Per Line

The additional monthly rates specified above are not applicable when ordered with the following services:

	USOC	Monthly Rate	S&E Charge (1)
Call Forwarding-Busy Line	EVB	\$2.70	\$14.50
Call Forwarding -Don't Answer	EVD	2.70	14.50
Call Fwd.-Busy/Don't Answer	E5E	3.60	14.50
ComCall (9)	E1N	2.25	14.50
Personalized Ring (4)			
One Dependent DN	DRS	5.40	14.50 (5)
Two Dependent DNs			14.50 (5)
1 st Dependent DN	DRS1X	5.40	
2 nd Dependent DN	DRS2X	1.80	
Simultaneous Call Fwd.	ESD	3.92	14.50 (6)(7)

	USOC	Per Successful Activation
Call Trace (8)	NST	\$5.40

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4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.3 Business Rates & Charges—Calling Features (17) (continued)

B. Per Line (continued)

	<u>Per Successful Activation</u>	
Call Trace (8)	\$6.94 (I)	
	<u>Monthly Rates</u>	<u>S&E Charge(15)</u>
Call Waiting ID(13)(16)	\$5.40 (I)	\$15.65 (I)
Call Waiting ID Options(14)(16)	5.40	15.65 (I)

C. Per Line

	<u>Per Use</u>
Auto Redial (8)	\$.58 (I)
Call Return (8)	.94 (I)
Three-Way Calling (8)	1.23 (I)

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See Sheet No. 52 for footnotes.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.3 Business Rates & Charges—Calling Features (17) (continued)

B. Per Line (continued)

	<u>Per Successful Activation</u>		
Call Trace (8)	\$6.94		(I)
	Monthly Rates	<u>S&E Charge(15)</u>	
Call Waiting ID(13)(16)	\$5.40	\$15.65	(I)
Call Waiting ID Options(14)(16)	5.40	15.65	(I)

C. Per Line

	<u>Per Use</u>	
Auto Redial (8)	\$.58	(I)
Call Return (8)	.94	(I)
Three-Way Calling (8)	1.23	(I)

See Sheet No. 52 for footnotes.

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.3 Business Rates & Charges—Calling Features (17) (continued)

B. Per Line (continued)

	<u>Per Successful Activation</u>		
Call Trace (8)	\$5.00		(R)
	<u>Monthly Rates</u>	<u>S&E Charge(15)</u>	
Call Waiting ID(13)(16)	\$4.86	\$14.50	
Call Waiting ID Options(14)(16)	5.40	14.50	

C. Per Line

	<u>Per Activation</u>	<u>Maximum Monthly Charge</u>
Auto Redial (8)	\$.52	\$4.19
Call Return (8)	.52	4.19
Three-Way Calling (8)	.68	5.40

See Sheet No. 52 for footnotes.

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.3 Business Rates & Charges—Calling Features (17) (continued)

B. Per Line (continued)

	Per Successful <u>Activation</u>	Monthly Rates	<u>S&E Charge(15)</u>
Call Trace (8)	\$5.40		
Call Waiting ID(13)(16)		\$4.86	\$14.50
Call Waiting ID Options(14)(16)		5.40	14.50

C. Per Line

	<u>Per Activation</u>	<u>Maximum Monthly Charge</u>
Auto Redial (8)	\$.52	\$4.19
Call Return (8)	.52	4.19
Three-Way Calling (8)	.68	5.40

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June 20, 2005

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See Sheet No. 52 for footnotes.

Birch Telecom of Missouri, Inc.

Missouri Public
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4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.3 Business Rates & Charges—Calling Features (continued)

B. Per Line (continued)

	Per Successful <u>Activation</u>		
Call Trace (8)	\$5.40		(D) (D)
		Monthly Rates	<u>S&E Charge(15)</u>
Call Waiting ID(13)(16)	\$4.86		\$14.50 (D) (D)
Call Waiting ID Options(14)(16)	5.40		14.50 (D)

C. Per Line

	<u>Per Activation</u>	Maximum <u>Monthly Charge</u>	
Auto Redial (8)	\$.52	\$4.19	(D)
Call Return (8)	.52	4.19	(D)
Three-Way Calling (8)	.68	5.40	(D)

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4. SERVICES (continued)

Missouri Public
 Service Commission

4.5 General Exchange Services (continued)

REC'D JUN 19 2003

4.5.3 Business Rates & Charges—Calling Features (continued)

B. Per Line (continued)

	Per Successful Activation	Per Successful Activation
	<u>Rate Segment I</u>	<u>Rate Segment II</u>
Call Trace (8)	\$5.40 (R)	\$5.40

Monthly Rates

	<u>Rate Segment I</u>	<u>Rate Segment II</u>	<u>S&E Charge(15)</u>
Call Waiting ID(13)(16)	\$4.86 (I)	\$4.50	\$14.50
Call Waiting ID Options(14)(16)	5.40 (R)(E)	5.40	14.50

C. Per Line

	<u>Rate Segment I</u>		<u>Rate Segment II</u>	
	Per	Maximum	Per	Maximum
	<u>Activation</u>	<u>Monthly Charge</u>	<u>Activation</u>	<u>Monthly Charge</u>
Auto Redial (8)	\$.52 (R)	\$4.19 (R)	\$.52	\$4.19
Call Return (8)	.52 (R)	4.19 (R)	.52	4.19
Three-Way Calling (8)	.68 (R)	5.40 (R)	.68	5.40

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4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.3 Business Rates & Charges—Calling Features (continued)

B. Per Line (continued)

	Per Successful Activation <u>Rate Segment I</u>	Per Successful Activation <u>Rate Segment II</u>
Call Trace (8)	\$6.00	\$5.40

	Monthly Rates		
	<u>Rate Segment I</u>	<u>Rate Segment II</u>	<u>S&E Charge(15)</u>
Call Waiting ID(13)(16)	\$5.00	\$4.50	\$14.50
Call Waiting ID Options(14)(16)	1.00	5.40	14.50

C. Per Line

	<u>Rate Segment I</u>		<u>Rate Segment II</u>		
	<u>Per</u>	<u>Maximum</u>	<u>Per</u>	<u>Maximum</u>	
	<u>Activation</u>	<u>Monthly Charge</u>	<u>Activation</u>	<u>Monthly Charge</u>	
Auto Redial (8)	\$.58	\$4.66	\$.52	\$4.19	(1)
Call Return (8)	.58	4.66	.52	4.19	(1)
Three-Way Calling (8)	.75	6.00	.68	5.40	

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4. SERVICES (continued)

**Missouri Public
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4.5 General Exchange Services (continued)

REC'D FEB 16 1999

4.5.3 Business Rates & Charges—Calling Features (continued)

B. Per Line (continued)

	<u>Per Successful Activation Rate Segment I</u>	<u>Per Successful Activation Rate Segment II</u>
Call Trace (8)	\$6.00	\$5.40

	<u>Monthly Rates</u>		
	<u>Rate Segment I</u>	<u>Rate Segment II</u>	<u>S&E Charge(15)</u>
(R) Call Waiting ID(13)(16)	\$5.00	\$4.50	\$14.50
Call Waiting ID Options(14)(16)	1.00	5.40	14.50

C. Per Line

	<u>Rate Segment I</u>		<u>Rate Segment II</u>	
	<u>Per Activation</u>	<u>Maximum Monthly Charge</u>	<u>Per Activation</u>	<u>Maximum Monthly Charge</u>
Auto Redial (8)	\$.50	\$4.00	\$.45	\$3.60
Call Return (8)	.50	4.00	.45	3.60
Three-Way Calling (8)	.75	6.00	.68	5.40

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**Missouri Public
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Missouri Public
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4. SERVICES (continued)

4.5 General Exchange Services (continued)

REC'D JAN 29 1999

4.5.3 Business Rates & Charges—Calling Features (continued)

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B. Per Line (continued)

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	<u>Per Successful Activation Rate Segment I</u>	<u>Per Successful Activation Rate Segment II</u>
Call Trace (8)	\$6.00	\$5.40

(N)

Monthly Rates

(N)

	<u>Rate Segment I</u>	<u>Rate Segment II</u>	<u>S&E Charge(15)</u>
Call Waiting ID(13)(16)	\$5.00	\$4.50	\$14.50
Call Waiting ID Options(14)(16)	6.00	5.40	14.50

C. Per Line

	<u>Rate Segment I</u>		<u>Rate Segment II</u>	
	<u>Per Activation</u>	<u>Maximum Monthly Charge</u>	<u>Per Activation</u>	<u>Maximum Monthly Charge</u>
Auto Redial (8)	\$.50	\$4.00	\$.45	\$3.60
Call Return (8)	.50	4.00	.45	3.60
Three-Way Calling (8)	.75	6.00	.68	5.40

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4. SERVICES (continued)

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4.5 General Exchange Services (continued)

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4.5.3 Business Rates & Charges—Calling Features (continued)

C. Per Line

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	<u>Rate Segment I</u>		<u>Rate Segment II</u>	
	<u>Per</u> <u>Activation</u>	<u>Maximum</u> <u>Monthly Charge</u>	<u>Per</u> <u>Activation</u>	<u>Maximum</u> <u>Monthly Charge</u>
Auto Redial (8)	\$.50	\$4.00	\$.45	\$3.60
Call Return (8)	.50	4.00	.45	3.60
Three-Way Calling (8)	.75	6.00	.68	5.40

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4. SERVICES (continued)

4.3 General Exchange Services (continued)

4.3.3 Business Rates & Charges—EasyOptions Services (continued)

JAN 21 1998

C. Per Line

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Maximum

	<u>USOC</u>	<u>Per Activation</u>	<u>Monthly Charge</u>
Auto Redial (8)	NV8	\$.45	\$4.00
Call Return (8)	NV9	.45	4.00

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4. SERVICES (continued)

4.3 General Exchange Services (continued)

JAN 21 1998

Footnotes—Business and Residence Rates & Charges—EasyOptions Services

MISSOURI
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- (1) The maximum Service and Equipment Charge per line is \$7.75 and \$14.50 for residential and business, respectively, except when the Simultaneous Call Forwarding service is established.
- (2) This rate is inclusive of the Cancel Call Waiting option where available.
- (3) Speed Calling 8 (business) and Speed Calling 30 (residence) are available only to existing customers at existing locations.
- (4) If Personalized Ring is ordered at the same time as another EasyOptions service(s), the higher Service and Equipment Charge is applied.
- (5) Only one Service and Equipment Charge applies when more than one dependent DN is ordered or changed simultaneously.
- (6) Applies in addition to the Service and Equipment Charge for other EasyOptions services.
- (7) In addition, a Complex Installation/Move Charge of \$12.00 applies.
- (8) Upon request, this service can be removed from a customer's telephone line.
- (9) Obsolete to existing customers at existing locations.
- (10) When a single service is ordered, the "first" monthly service rate applies. When multiple services are ordered, one "first" monthly service rate applies and the "additional" monthly service rate applies to the remaining services. The services are listed in priority order (i. e., if multiple services are ordered, they will be priced in the sequence order as listed in Paragraphs 4.3.2 (Residence) or 4.3.3 (Business)).
- (11) Caller ID with Name and Number—Caller ID with Name and Number (Caller ID) enables the terminating Customer to identify the calling party by displayed name and/or number before the call is answered. Caller ID Customers must provide and connect their own compatible CPE.

Any calling party may prevent the delivery of their calling name and/or number to the called party by dialing an access code (*67 on their Touch Tone pad or 1167 from a rotary telephone) immediately prior to placing a call. The access code will activate per call blocking, which is available at no charge.

If the calling party activates blocking, the name and/or number will not be transmitted across the line to the called party. Instead, Caller ID customer will receive an anonymous indicator. This anonymous indicator notifies the Caller ID customers that the calling party has elected to block the delivery of their name and telephone number. The blocking of CPN will not be provided on calls originating from Customer-Owned Pay Telephone Service. If the Caller ID customer also subscribes to Anonymous Call Rejection, the calling party will be routed to a telephone company recording advising the caller that the called party will not accept calls whose CPN has been blocked.

Line blocking for the delivery of the calling name and/or number is available upon request, at no charge, to the following entities and their employees/volunteers, for lines over which the official business of the agency is conducted including those at the residences of employees/volunteers, where an executive officer of the agency registers with the Company a need for blocking; (a) private, nonprofit, tax-exempt, domestic violence intervention agencies and (b) federal, state and local law enforcement agencies.

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4. SERVICES (continued)

4.5 General Exchange Services (continued)Footnotes—Business and Residence Rates & Charges—Calling Features (continued)

(11) Caller ID with Name and Number (continued)

Line blocking customers can unblock their calling name and/or number information on a per call basis, at no charge, by dialing an access code (*82 on their Touch Tone pad or 1182 from a rotary phone) immediately prior to placing a call.

The Company shall not be liable for any claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission to a Caller ID customer of a name or telephone number which the calling party or the Caller ID customer finds erroneous, offensive, embarrassing, or misleading for any reason, including but not limited to the way in which the calling party's name has been abbreviated.

Telephone calling party name and/or number (CPN) information transmitted via Caller ID is intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this Tariff. CPN will not be displayed if the called party is off-hook or if the called party answers during the first ring interval. CPN will be displayed for calls made from another central office only if it is linked by appropriate facilities. Caller ID is not available on operator-handled calls.

- (12) Offered service to the availability of facilities.
- (T) (13) Call Waiting ID is offered subject to the following limitations: customers must also subscribe to Call Waiting and Caller ID Name and Number. Customers are responsible for furnishing their own compatible CPE, which should include the functionality necessary to execute the Call Waiting ID capability. This service is available only where facilities permit.
- (14) Call Waiting ID Options service will display the name and/or number of the person calling on the customer's Customer Premise Equipment (CPE). Using this information, the customer may then decide how they want to handle the second caller from a menu choice known as Disposition Codes. The Disposition Codes appear on the customer's CPE as menu options. The available options for the disposition of the second caller include: Talk to the second caller, provide the caller with a busy announcement, forward the call to a "wait a minute" or "call me back" message, route the new call to a voice mailbox, and allow the caller to join the conversation in progress.

Call Waiting ID Options is offered subject to the following limitations: customers must also subscribe to Call Waiting and Caller ID Name and Number, and Call Waiting ID; customers wishing to route new calls to a voice mailbox must also subscribe to voice mail and the appropriate call forwarding service; customers are responsible for furnishing their own compatible CPE, which should include the functionality necessary to execute the features of Call Waiting ID Options. The feature is available only where facilities permit.

- (15) The maximum Service and Equipment Charge per line is \$7.75 for residence and \$14.50 for business, respectively, except when the service is ordered in conjunction with Calling Features, Calling Features-Basic Residence Package or Business Saver. If the service is order in conjunction with Calling Features, Calling Features-Basic Residence Package or Business Saver, the Service and Equipment Charges are waived.
- (16) Caller ID Service is required for the provision of Call Waiting ID and Call Waiting ID Options as described in Section 1 and 4.5. Call Waiting ID and Call Waiting ID Options are subject to available facilities.

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4. SERVICES (continued)

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4.5 General Exchange Services (continued)

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Footnotes—Business and Residence Rates & Charges—Calling Features (continued)

(11) Caller ID with Name and Number (continued)

Line blocking customers can unblock their calling name and/or number information on a per call basis, at no charge, by dialing an access code (*82 on their Touch Tone pad or 1182 from a rotary phone) immediately prior to placing a call.

The Company shall not be liable for any claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission to a Caller ID customer of a name or telephone number which the calling party or the Caller ID customer finds erroneous, offensive, embarrassing, misleading for any reason, including but not limited to the way in which the calling party's name has been abbreviated.

Telephone calling party name and/or number (CPN) information transmitted via Caller ID is intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this Tariff. CPN will not be displayed if the called party is off-hook or if the called party answers during the first ring interval. CPN will be displayed for calls made from another central office only if it is linked by appropriate facilities. Caller ID is not available on operator-handled calls.

- (12) Offered service to the availability of facilities.
- (13) Call Waiting ID is offered subject to the following limitations: customers must also subscribe Call Waiting and Caller ID Name and Number. Customers are responsible for furnishing their own compatible CPE, which should include the functionality necessary to execute the Call Waiting ID capability. This service is available only where facilities permit.
- (14) Call Waiting ID Options service will display the name and/or number of the person calling on the customer's Customer Premise Equipment (CPE). Using this information, the customer may then decide how they want to handle the second caller from a menu choice known as Disposition Codes. The Disposition Codes appear on the customer's CPE as menu options. The available options for the disposition of the second caller include: Talk to the second caller, provide the caller with a busy announcement, forward the call to a "wait a minute" or "call me back" message, route the new call to a voice mailbox, and allow the caller to join the conversation in progress.

Call Waiting ID Options is offered subject to the following limitations: customers must also subscribe to Call Waiting and Caller ID Name and Number, and Call Waiting ID; customers wishing to route new calls to a voice mailbox must also subscribe to voice mail and the appropriate call forwarding service; customers are responsible for furnishing their own compatible CPE, which should include the functionality necessary to execute the features of Call Waiting ID Options. The feature is available only where facilities permit.

- (15) The maximum Service and Equipment Charge per line is \$7.75 for residence and \$14.50 for business, respectively, except when the service is ordered in conjunction with Calling Features, Calling Features-Basic Residence Package or Business Saver. If the service is order in conjunction with Calling Features, Calling Features-Basic Residence Package or Business Saver, the Service and Equipment Charges are waived.
- (16) Caller ID Service is required for the provision of Call Waiting ID and Call Waiting ID Options as described in Section 1 and 4.5. Call Waiting ID and Call Waiting ID Options are subject to available facilities.

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4. SERVICES (continued)

4.5 General Exchange Services (continued)

Footnotes—Business and Residence Rates & Charges—Calling Features (continued)

(11) Caller ID with Name and Number (continued)

Line blocking customers can unblock their calling name and/or number information on a per call basis, at no charge, by dialing an access code (*82 on their Touch Tone pad or 1182 from a rotary phone) immediately prior to placing a call.

The Company shall not be liable for any claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission to a Caller ID customer of a name or telephone number which the calling party or the Caller ID customer finds erroneous, offensive, embarrassing, or misleading for any reason, including but not limited to the way in which the calling party's name has been abbreviated.

Telephone calling party name and/or number (CPN) information transmitted via Caller ID is intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this Tariff. CPN will not be displayed if the called party is off-hook or if the called party answers during the first ring interval. CPN will be displayed for calls made from another central office only if it is linked by appropriate facilities. Caller ID is not available on operator-handled calls.

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4. SERVICES (continued)

4.3 General Exchange Services (continued)

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Footnotes—Business and Residence Rates & Charges—EasyOptions Services

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(11) Caller ID with Name and Number (continued)

Line blocking customers can unblock their calling name and/or number information on a per call basis, at no charge, by dialing an access code (*82 on their Touch Tone pad or 1182 from a rotary phone) immediately prior to placing a call.

The Company shall not be liable for any claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission to a Caller ID customer of a name or telephone number which the calling party or the Caller ID customer finds erroneous, offensive, embarrassing, or misleading for any reason, including but not limited to the way in which the calling party's name has been abbreviated.

Telephone calling party name and/or number (CPN) information transmitted via Caller ID is intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this Tariff. CPN will not be displayed if the called party is off-hook or if the called party answers during the first ring interval. CPN will be displayed for calls made from another central office only if it is linked by appropriate facilities. Caller ID is not available on operator-handled calls.

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4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.4 Business Saver Package

The Business Saver package is available to business Customers that subscribe to calling features included in one of the following arrangements.

A. Business Saver "A"

- (1) Multi-Distinctive Ringing, plus
- (2) Any combination of two of the following services

- Auto Redial (monthly rate basis only)
- Call Blocker
- Call Forwarding
- Call Return (monthly rate basis only)
- Call Waiting
- Priority Call
- Remote Access to Call Forwarding
- Selective Call Forwarding
- Three-Way Calling
- Call Transfer Disconnect

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B. Business Saver "B"

- (1) Caller ID Service (Calling Name Delivery and/or Calling Number Delivery), plus
- (2) Any combination of two of the following services:

- Auto Redial (monthly rate basis only)
- Call Blocker
- Call Forwarding
- Call Return (monthly rate basis only)
- Call Waiting
- Priority Call
- Remote Access to Call Forwarding
- Selective Call Forwarding
- Three-Way Calling
- Call Transfer Disconnect

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4. SERVICES (continued)

(T) 4.5 General Exchange Services (continued)

(T) 4.5.4 Business Saver Package

(T) The Business Saver package is available to business Customers that subscribe to calling features included in one of the following arrangements.

(T) A. Business Saver "A"

- (1) Multi-Distinctive Ringing, plus
- (2) Any combination of two of the following services

- Auto Redial (monthly rate basis only)
- Call Blocker
- Call Forwarding
- Call Return (monthly rate basis only)
- Call Waiting
- Priority Call
- Remote Access to Call Forwarding
- Selective Call Forwarding
- Three-Way Calling

(T) B. Business Saver "B"

- (1) Caller ID Service (Calling Name Delivery and/or Calling Number Delivery), plus
- (2) Any combination of two of the following services:

- Auto Redial (monthly rate basis only)
- Call Blocker
- Call Forwarding
- Call Return (monthly rate basis only)
- Call Waiting
- Priority Call
- Remote Access to Call Forwarding
- Selective Call Forwarding
- Three-Way Calling

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4. SERVICES (continued)

4.3 General Exchange Services (continued)

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4.3.4 BizSaver Package

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BizSaver is available to business customers that subscribe to EasyOptionsSM services included in one of the following arrangements.

A. BizSaver "A"

- (1) Personalized Ring, plus
- (2) Any combination of two of the following services

- Auto Redial (monthly rate basis only)
- Call Blocker
- Call Forwarding
- Call Return (monthly rate basis only)
- Call Waiting
- Priority Call
- Remote Access to Call Forwarding
- Selective Call Forwarding
- Three-Way Calling

B. BizSaver "B"

- (1) Caller ID Service (Calling Name Delivery and/or Calling Number Delivery), plus
- (2) Any combination of two of the following services:

- Auto Redial (monthly rate basis only)
- Call Blocker
- Call Forwarding
- Call Return (monthly rate basis only)
- Call Waiting
- Priority Call
- Remote Access to Call Forwarding
- Selective Call Forwarding
- Three-Way Calling

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4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.4 Business Saver Package (continued)

C. Business Saver "C"

(1) Any combination of three of the following services:

- Auto Redial (monthly rate basis only)
- Call Blocker
- Call Forwarding
- Call Return (monthly rate basis only)
- Call Waiting
- Priority Call
- Remote Access to Call Forwarding
- Selective Call Forwarding
- Three-Way Calling
- Call Transfer Disconnect

(N)

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D. Business Saver "D"

(1) Any Regular Extra Listing, plus
(2) Any combination of two of the following services:

- Auto Redial (monthly rate basis only)
- Call Blocker
- Call Forwarding
- Call Return (monthly rate basis only)
- Call Waiting
- Priority Call
- Remote Access to Call Forwarding
- Selective Call Forwarding
- Three-Way Calling
- Call Transfer Disconnect

(N)

E. Business Saver "E"

- Call Waiting
- Caller ID Name and Number
- Either Call Waiting ID or Call Waiting ID with Call Waiting ID Options(1)

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(1) Caller ID Service is required for the provision of Call Waiting ID and Call Waiting ID Options as described in Section 1 and 4.5.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.4 Business Saver Package (continued)

C. Business Saver "C"

(1) Any combination of three of the following services:

- Auto Redial (monthly rate basis only)
- Call Blocker
- Call Forwarding
- Call Return (monthly rate basis only)
- Call Waiting
- Priority Call
- Remote Access to Call Forwarding
- Selective Call Forwarding
- Three-Way Calling

D. Business Saver "D"

(1) Any Regular Extra Listing, plus
(2) Any combination of two of the following services:

- Auto Redial (monthly rate basis only)
- Call Blocker
- Call Forwarding
- Call Return (monthly rate basis only)
- Call Waiting
- Priority Call
- Remote Access to Call Forwarding
- Selective Call Forwarding
- Three-Way Calling

E. Business Saver "E"

- Call Waiting
- Caller ID Name and Number
- (T) Either Call Waiting ID or Call Waiting ID with Call Waiting ID Options(1)

(1) Caller ID Service is required for the provision of Call Waiting ID and Call Waiting ID Options as described in Section 1 and 4.5.

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4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.4 Business Saver Package (continued)

C. Business Saver "C"

(1) Any combination of three of the following services:

- Auto Redial (monthly rate basis only)
- Call Blocker
- Call Forwarding
- Call Return (monthly rate basis only)
- Call Waiting
- Priority Call
- Remote Access to Call Forwarding
- Selective Call Forwarding
- Three-Way Calling

D. Business Saver "D"

(1) Any Regular Extra Listing, plus
 (2) Any combination of two of the following services:

- Auto Redial (monthly rate basis only)
- Call Blocker
- Call Forwarding
- Call Return (monthly rate basis only)
- Call Waiting
- Priority Call
- Remote Access to Call Forwarding
- Selective Call Forwarding
- Three-Way Calling

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(N)

E. Business Saver "E"

(N)

- Call Waiting
- Caller ID Name and Number
- Either Call Waiting ID or Call Waiting ID Options(1)

(N)

(1) Caller ID Service is required for the provision of Call Waiting ID and Call Waiting ID Options as described in Section 1 and 4.5.

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4. SERVICES (continued)

(T) 4.5 General Exchange Services (continued)

(T) 4.5.4 Business Saver Package (continued)

(T) C. Business Saver "C"

(1) Any combination of three of the following services:

- Auto Redial (monthly rate basis only)
- Call Blocker
- Call Forwarding
- Call Return (monthly rate basis only)
- Call Waiting
- Priority Call
- Remote Access to Call Forwarding
- Selective Call Forwarding
- Three-Way Calling

(T) D. Business Saver "D"

(1) Any Regular Extra Listing, plus
(2) Any combination of two of the following services:

- Auto Redial (monthly rate basis only)
- Call Blocker
- Call Forwarding
- Call Return (monthly rate basis only)
- Call Waiting
- Priority Call
- Remote Access to Call Forwarding
- Selective Call Forwarding
- Three-Way Calling

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4. SERVICES (continued)

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4.3 General Exchange Services (continued)

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4.3.4 BizSaver Package (continued)

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C. BizSaver "C"

(1) Any combination of three of the following services:

- Auto Redial (monthly rate basis only)
- Call Blocker
- Call Forwarding
- Call Return (monthly rate basis only)
- Call Waiting
- Priority Call
- Remote Access to Call Forwarding
- Selective Call Forwarding
- Three-Way Calling

D. BizSaver "D"

- (1) Any Regular Extra Listing, plus
- (2) Any combination of two of the following services:

- Auto Redial (monthly rate basis only)
- Call Blocker
- Call Forwarding
- Call Return (monthly rate basis only)
- Call Waiting
- Priority Call
- Remote Access to Call Forwarding
- Selective Call Forwarding
- Three-Way Calling

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4. SERVICES (continued)

4.5 General Exchange Services (continued)

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4.5.4 Business Saver Package (continued)

E. Rates and Charges

(1) The following discount is applicable as a credit to the Customer's monthly bill.

	Monthly Discount <u>Rate Segment I</u>	Monthly Discount <u>Rate Segment II</u>	<u>Service and Equipment Charge</u>
(N) Business Saver "A"	(\$5.00)	(\$4.50)	---
Business Saver "B"	(\$5.00)	(\$4.50)	---
Business Saver "C"	(\$4.00)	(\$3.60)	---
Business Saver "D"	(\$2.00)	(\$1.80)	---
Business Saver "E"	(\$3.00)	(\$2.70)	---

(2) The Service and Equipment Charge applicable to upgrading from residence to business service is waived when the Customer upgrades and orders Business Saver.

(3) The Service and Equipment Charge applies only to subsequent order activity. It is not applicable to initial installations.

(4) When both Calling Name Delivery and Calling Number Delivery are selected as part of the Business Saver "B" package, two additional services are required to qualify for Business Saver "B" package discount.

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4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.4 Business Saver Package (continued)

E. Rates and Charges

(1) The following discount is applicable as a credit to the Customer's monthly bill.

(T),(N)

	(D)	Monthly Discount Rate Segment I	Monthly Discount Rate Segment II	Service and Equipment Charge
Business Saver "A"		(\$5.00)	(\$ 4.50)	---
Business Saver "B"		(\$5.00)	(\$ 4.50)	---
Business Saver "C"		(\$4.00)	(\$ 3.60)	---
Business Saver "D"		(\$2.00)	(\$ 1.80)	---

(2) The Service and Equipment Charge applicable to upgrading from residence to business service is waived when the Customer upgrades and orders Business Saver.

(3) The Service and Equipment Charge applies only to subsequent order activity. It is not applicable to initial installations.

(4) When both Calling Name Delivery and Calling Number Delivery are selected as part of the Business Saver "B" package, two additional services are required to qualify for Business Saver "B" package discount.

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4. SERVICES (continued)

4.3 General Exchange Services (continued)

4.3.4 BizSaver Package (continued)

E. Rates and Charges

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(1) The following discount is applicable as a credit to the customer's monthly bill.

	<u>USOC</u>	<u>Monthly Discount</u>	<u>Service and Equipment Charge</u>
- BizSaver "A"	NLRBO	(\$ 4.50)	---
- BizSaver "B"	NLRBN	(\$ 4.50)	---
- BizSaver "C"	NLRBP	(\$ 3.60)	---
- BizSaver "D"	NLRBB	(\$ 1.80)	---

- (2) The Service and Equipment Charge applicable to upgrading from residence to business service is waived when the customer upgrades and orders BizSaver.
- (3) The Service and Equipment Charge applies only to subsequent order activity. It is not applicable to initial installations.
- (4) When both Calling Name Delivery and Calling Number Delivery are selected as part of the BizSaver "B" package, two additional services are required to qualify for BizSaver "B" package discount.

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4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.5 Caller ID Packages

A. Caller ID Credit Package

The following discount is applicable to residence and business Customers that subscribe to both Calling Name Delivery and Calling Number Delivery services. It will appear as a credit to the Customer's monthly bill.

	(D)	Monthly Discount Rate Segment I	Monthly Discount Rate Segment II	Service and Equipment Charge
Residence		(\$5.50)	(\$ 4.95)	---
Business		(\$7.50)	(\$ 6.75)	---

B. Caller ID Value Package

The Caller ID Value Package discount is applicable to residence Customers that subscribe to the following services:

1. Caller ID Service (Calling Name Delivery or Calling Number Delivery)
2. Call Return (monthly rate basis only)
3. Call Blocker

The following discount is applicable as a credit to the Customer's monthly bill.

	(D)	Monthly Discount Rate Segment I	Monthly Discount Rate Segment II	Service and Equipment Charge
- Caller ID Value Package(1)		(\$3.15)	(\$ 2.84)	---

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(1) If Calling Number Delivery, Calling Name Delivery, Call Return and Call Blocker are purchased together, the Caller ID Value Package Plus Credit shown applies. Customers who receive the Caller ID Value Package Plus Credit are not eligible to receive the Caller ID Credit.

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4. SERVICES (continued)

4.3 General Exchange Services (continued)

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4.3.5 Caller ID Packages

A. Caller ID Credit Package

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The following discount is applicable to residence and business Customers that subscribe to both Calling Name Delivery and Calling Number Delivery services. It will appear as a credit to the customer's monthly bill.

	<u>USOC</u>	<u>Monthly Discount</u>	<u>Service and Equipment Charge</u>
Residence	NNK	(\$ 4.95)	---
Business	NNK	(\$ 6.75)	---

B. Caller ID Value Package

The Caller ID Value Package discount is applicable to residence Customers that subscribe to the following services:

1. Caller ID Service (Calling Name Delivery or Calling Number Delivery)
2. Call Return (monthly rate basis only)
3. Call Blocker

The following discount is applicable as a credit to the Customer's monthly bill.

	<u>USOC</u>	<u>Monthly Discount</u>	<u>Service and Equipment Charge</u>
- Caller ID Value Package(1)	RCRPD	(\$ 2.84)	---

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(1) If Calling Number Delivery, Calling Name Delivery, Call Return and Call Blocker are purchased together, the Caller ID Value Package Plus Credit shown applies. Customers who receive the Caller ID Value Package Plus Credit are not eligible to receive the Caller ID Credit.

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4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.5 Caller ID Packages (continued)

C. Caller ID Value Package Plus

The Caller ID Value Package Plus discount is available to residence Customers that subscribe to the following services:

1. Caller ID Service (Calling Name Delivery and Calling Number Delivery)
2. Call Return (monthly rate basis only)
3. Call Blocker

The following discount is applicable as a credit to the Customer's monthly bill.

	Monthly Discount Rate Segment I	Monthly Discount Rate Segment II	Service and Equipment Charge
- Caller ID Value Package Plus Credit(1)	(\$8.65)	(\$7.79)	---

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(1) If Calling Number Delivery, Calling Name Delivery, Call Return, and Call Blocker are purchased together, the Caller ID Value Package Plus credit shown applies. Customers receiving the Caller ID Value Package Plus Credit do not receive the Caller ID credit or the Caller ID Value Package credit.

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4. SERVICES (continued)

4.3 General Exchange Services (continued)

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4.3.5 Caller ID Packages (continued)

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C. Caller ID Value Package Plus

The Caller ID Value Package Plus discount is available to residence Customers that subscribe to the following services:

1. Caller ID Service (Calling Name Delivery and Calling Number Delivery)
2. Call Return (monthly rate basis only)
3. Call Blocker

The following discount is applicable as a credit to the Customer's monthly bill.

	<u>USOC</u>	<u>Monthly Discount</u>	<u>Service and Equipment Charge</u>
- Caller ID Value Package Plus Credit(1)	RCRCS	(\$7.79)	---

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(1) If Calling Number Delivery, Calling Name Delivery, Call Return, and Call Blocker are purchased together, the Caller ID Value Package Plus credit shown applies. Customers receiving the Caller ID Value Package Plus Credit do not receive the Caller ID credit or the Caller ID Value Package credit.

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4. SERVICES (continued)

(T)

4.5 General Exchange Services (continued)

(T)

4.5.6 The Calling Features Package

(T)

The Calling Features Package discounts are applicable as appropriate when Customers subscribe to the following services:

A. Residence

1. Auto Redial (monthly rate basis only)
2. Call Blocker
3. Caller ID Service (Calling Name Delivery)(1)
4. Caller ID Service (Calling Number Delivery)
5. Call Forwarding
6. Call Return (monthly rate basis only)
7. Call Waiting
8. Priority Call
9. Selective Call Forwarding
10. Speed Calling 8
11. Three-Way Calling

B. Business

1. Auto Redial (monthly rate basis only)
2. Call Blocker
3. Caller ID Service (Calling Name Delivery (1)
4. Caller ID Service (Calling Number Delivery)
5. Call Forwarding
6. Call Return (monthly rate basis only)
7. Call Waiting (2)
8. Priority Call
9. Remote Access to Call Forwarding (3)
10. Selective Call Forwarding
11. Three-Way Calling

(T)

- (1) Caller ID Service (Calling Name Delivery) will be provided where central office technology permits and compatible Customer CPE is available.
- (2) Call Waiting may be omitted from the Calling Features Package at the Customer's request.
- (3) Remote Access to Call Forwarding is only available where central office technology permits.

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4. SERVICES (continued)

4.3 General Exchange Services (continued)

4.3.6 The WORKS Package

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The WORKS discounts are applicable as appropriate when Customers subscribe to the following services:

A. Residence

1. Auto Redial (monthly rate basis only)
2. Call Blocker
3. Caller ID Service (Calling Name Delivery)(1)
4. Caller ID Service (Calling Number Delivery)
5. Call Forwarding
6. Call Return (monthly rate basis only)
7. Call Waiting
8. Priority Call
9. Selective Call Forwarding
10. Speed Calling 8
11. Three-Way Calling

B. Business

1. Auto Redial (monthly rate basis only)
2. Call Blocker
3. Caller ID Service (Calling Name Delivery (1)
4. Caller ID Service (Calling Number Delivery
5. Call Forwarding
6. Call Return (monthly rate basis only)
7. Call Waiting (2)
8. Priority Call
9. Remote access to Call Forwarding (3)
10. Selective Call Forwarding
11. Three-Way Calling

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- (1) Caller ID Service (Calling Name Delivery) will be provided where central office technology permits and compatible customer CPE is available.
- (2) Call Waiting may be omitted from The WORKS at the customer's request.
- (3) Remote Access to Call Forwarding is only available where central office technology permits.

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4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.6 The Calling Features Package (continued)

C. Rates and Charges

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The following discount is applicable as a credit to the Customer's monthly bill.

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 (T)

	Monthly Discount Rate	Monthly Discount Rate	Service and Equipment Charge
(D) Residence – Full Calling Feature Package	Segment I (\$20.25)	Segment II (\$ 18.23)	---
- Without Caller ID-			---
Calling Name Delivery	(\$13.75)	(\$ 12.38)	---
- Without Call Waiting	(\$12.25)	(\$ 11.03)	---
(T) Business – Full Calling Feature Package	(\$29.80)	(\$ 26.83)	---
- Without Caller ID -			---
Calling Name	(\$21.30)	(\$ 19.18)	---
- Without Call Waiting	(\$21.80)	(\$19.63)	---
- Without Remote Access to Call Forwarding	(\$27.05)	(\$24.35)	---
- Without Caller ID-			---
Calling Name/Call Waiting	(\$13.30)	(\$11.98)	---
- Without Caller ID-			---
Calling Name/Remote Access to Call Forwarding	(\$18.55)	(\$16.70)	---
- Without Call Waiting/ Remote Access to Call Forwarding	(\$19.05)	(\$17.15)	---
- Without Caller ID-			---
Calling Name/Call Waiting/ Remote Access to Call Forwarding	(\$10.55)	(\$9.50)	---

The Service and Equipment Charge applies only to subsequent order activity. It is not applicable to initial installations.

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4. SERVICES (continued)

4.3 General Exchange Services (continued)

4.3.6 The WORKS Package (continued)

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C. Rates and Charges

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The following discount is applicable as a credit to the Customer's monthly bill.

	<u>USOC</u>	<u>Monthly Discount</u>	<u>Service and Equipment Charge</u>
The WORKS (Residence)	NLUXJ	(\$ 18.23)	---
- Without Caller ID-			---
Calling Name Delivery	NLUX3	(\$ 12.38)	---
- Without Call Waiting	NLUYE	(\$ 11.03)	---
The WORKS (Business)	NLUX2	(\$ 26.83)	---
- Without Caller ID -			---
Calling Name	NLUX4	(\$ 19.18)	---
- Without Call Waiting	NLUX8	(\$19.63)	---
- Without Remote Access to Call Forwarding	NLUYC	(\$24.35)	---
- Without Caller ID-			---
Calling Name/Call Waiting	NLUX9	(\$11.98)	---
- Without Caller ID-			---
Calling Name/Remote Access to Call Forwarding	NLUYD	(\$16.70)	---
- Without Call Waiting/Remote Access to Call Forwarding	NLUYG	(\$17.15)	---
- Without Caller ID-			---
Calling Name/Call Waiting/Remote Access to Call Forwarding	NLUYH	(\$9.50)	---

The Service and Equipment Charge applies only to subsequent order activity. It is not applicable to initial installations.

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4. SERVICES (continued)

4.3 General Exchange Services (continued)

4.3.7 The WORKS Plus Package

The WORKS Plus discount is applicable to residence Customers that subscribe to the following services:

- A. All of the EasyOptions Services listed as part of The Works for residence package.
- B. A discounted 1+ Saver Optional Calling Plan as specified in Paragraph 4.4.5 of this Tariff.
- C. The Service and Equipment Charge applies only to subsequent order activity. It is not applicable to initial installations.
- D. Rates and Charges

A discount equal to the discount specified previously for The WORKS for residence is also applicable as a credit to The WORKS Plus customer's monthly bill. The rates and charges for 1+ Saver Optional Calling Plan (Residence Discount Option D) found in Paragraph 4.4.5 of this Tariff are also applicable.

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