Missouri Interexchange Telecommunications Tariff

of

Navigator Telecommunications, LLC.

This tariff, filed with the Missouri Public Service Commission, contains the rates, charges, terms and conditions of service applicable to the Resale of Long Distance Telecommunications Services provided by Navigator Telecommunications, LLC., operating as a competitive telecommunications company, within the State of Missouri.

The Company's telephone numbers are:

1-888-662-8835 Residential Customer Care

1-888-562-8835 Repairs

1-877-628-0035 Business Customer Care 1-800-238-9716 Coin Customer Care

Issued: October 28, 2005

Effective: November 29, 2005

Issued By:

CANCELED March 17, 2013 Missouri Public

Louis F. McAlister Jr., President Navigator Telecommunications, LLC. 8525 Riverwood Park Drive, PO Box 13860

North Little Rock, AR 72113-0860



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Service Commission XD-2013-0399

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Issued: September 13, 1999 Effective: November 8, 1999

Issued By: Louis F. McAlister Jr., President & CEO

Reserved for future use.

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TARIFF FORMAT

- **A. Sheet Numbering -** Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially by section. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- **B.** Sheet Revision Numbers Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the Missouri Public Service Commission. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Consult the Check Sheet for the sheet currently in effect.
- **C. Paragraph Numbering Sequence -** There are nine levels of paragraph coding. Each level of coding is subservient to the next higher level:

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EXPLANATION OF SYMBOLS

- (C) To signify changed listing, rule, or condition which may affect rates or charges
- (D) To signify discontinued material, including listing, rule, or condition.
- (I) To signify an increase.
- (M) To signify material relocated from or to another part of tariff schedule with no change in text, rate, rule or condition.
- (N) To signify new material including listing, rate, rule or condition.
- (R) To signify reduction.

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- (S) To signify reissued material.
- (T) To signify change in wording of text but not change in rate, rule or condition.

EXPLANATION OF ABBREVIATIONS

LATA Local Access and Transport Area. A geographic area established by the US District Court for the District of Columbia in Civil Action No. 17-49, within which a Local Exchange Company provides communications services.

NECA National Exchange Carriers Association.

Local Exchange Company.

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LIST OF WAIVED STATUTES AND REGULATIONS

The Missouri Public Service Commission in its order granting Navigator Telecommunications, LLC. a certificate of service authority to provide intrastate interexchange telecommunications services in he State of Missouri, waived the following statutes and regulations:

Statutes

392.240(1)	ratemaking
392.270	valuation of property (ratemaking)
392.280	depreciation of accounts
392.290	issuance of securities
392.310	stock and debt issuance
392.320	stock dividend payment
392.340	reorganization(s)
392.330, RSMo Supp.1998	issuance of securities, debts, and notes

Commission Rules

4 CSR 240-10.020	depreciation fund income
4 CSR 240-30.010(2)(C)	rate schedules
4 CSR 240-30.040	Uniform System of Accounts
4 CSR 240-32.030(1)(B)	exchange boundary maps
4 CSR 240-32.030(1)(C)	record-keeping
4 CSR 240-32.030(2)	in-state record-keeping
4 CSR 240-32.050(3)	local office record-keeping
4 CSR 240-32.050(4)	telephone directories
4 CSR 240-32.050(5)	call intercept
4 CSR 240-32.050(6)	telephone number changes
4 CSR 240-32.070(4)	public coin telephone
4 CSR 240-33.030	minimum charges rule
4 CSR 240-33.040(5)	financing fees

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SECTION 1 - DEFINITIONS

Access Line - An arrangement which connects the Customer's telephone to a Navigator Telecommunications, LLC.'s designated switching center or point of presence.

Authorization Code - A pre-defined series of numbers to be dialed by the Customer or Authorized User upon access to the Carrier's Travel Service network to identify the caller and validate the caller's authorization to use the services provided.

Authorized User - A person, firm, corporation, or any other entity authorized by the Customer to utilize the Carrier's service under the term and conditions of this tariff. The Customer remains responsible for payment of services.

Commission – Missouri Public Service Commission.

Company or Carrier - Navigator Telecommunications, LLC. unless otherwise clearly indicated by the context.

Customer - The person, firm, corporation or other entity which orders, cancels, amends or uses service and is responsible for payment of charges and compliance with the Company's tariff.

Equal Access - A form of dialed access provided by local exchange companies whereby interexchange calls dialed by the Customer are automatically routed to the Company's network. Presubscribed Customers may also route interexchange calls to the Company's network by dialing an access code supplied by the Company.

Initial And Additional Period - The Initial Period denotes the interval of time allowed at the rate specified for a connection between given service points. The Additional Period denotes the interval of time used for measuring and charging for time in excess of the Initial Period.

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SECTION 1 - DEFINITIONS, (CONT.)

Navigator - Used throughout this tariff to refer to Navigator Telecommunications, LLC.

Premises - The physical space designated by the Customer for the termination of the Company's service.

Serving Wire Center - A specified geographic point from which the vertical and horizontal coordinate is used in calculation of airline mileage.

Subscriber - See Customer.

Switched Access Origination/Termination - Where access between the Customer and the interexchange carrier is provided on local Exchange Company Feature Group circuits and the connection to the Customer is a LEC-provided business or residential access line. The cost of switched Feature Group access is billed to the interexchange carrier.

Travel Card Call - A service whereby the Customer or Authorized User dials all of the digits necessary to route and bill a call placed from a location other than his/her residence or normal place of business. Service is accessed via a "1-800", or other access code dialing sequence.

United States - The forty-eight states contained within the mainland United States, the District of Columbia, Alaska, Hawaii, Puerto Rico and the U.S. Virgin Islands.

V & H Coordinates - Geographic points which define the originating and terminating points of a call in mathematical terms so that the airline mileage of the call may be determined. Call mileage may be used for the purposed of rating calls.

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SECTION 2 - RULES AND REGULATIONS

2.1 Undertaking of Navigator Telecommunications, LLC.

Navigator's services and facilities are furnished for communications originating at specified points within the state of Missouri under terms of this tariff.

Navigator arranges for installation, operation, and maintenance of the communications services provided in this tariff for residential and business Customers in accordance with the terms and conditions set forth under this tariff. Navigator may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities, when authorized by the Customer, to allow connection of a Customer's location to the network.

The Company's services and facilities are provided on a monthly basis unless otherwise provided, and are available twenty-four hours per day, seven days per week.

Applications for initial or additional service made verbally or in writing become a contract upon establishment of the service or facility.

Pursuant to this tariff, Navigator will offer resold intrastate interexchange telecommunications services to both residential and business customers within the State of Missouri.

2.2 Use

Services provided under this tariff may be used by the Customer for any lawful telecommunications purpose for which the service is technically suited.

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2.3 Limitations

- 2.3.1 Service is offered subject to the availability of the necessary facilities and/or equipment and subject to the provisions of this tariff. The Company may decline applications for service to or from a location where the necessary facilities or equipment are not available. The Company may discontinue furnishing service in accordance with the terms of this tariff.
- 2.3.2 The Company reserves the right to discontinue service when necessitated by conditions beyond its control, or when the Customer is using the service in violation of the provisions of this tariff, or in violation of the law.
- 2.3.3 The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connection.
- 2.3.4 The Company reserves the right to discontinue service, limit service, or to impose requirements on Customers as required to meet changing regulatory or statutory rules and standards, or when such rules and standards have an adverse material effect on the business or economic feasibility of providing service, as determined by Navigator in its reasonable jud gement.

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2.4 Assignment or Transfer

All service provided under this tariff is directly or indirectly controlled by the Company and neither the Customer nor its Authorized Users may transfer α assign the use of service without the express prior written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of service. All terms and conditions contained in this tariff shall apply to all such permitted transferees or assignees, as well as all condition of service.

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2.5 Liability

- 2.5.1 The liability of the Company for damages of any nature arising from errors, mistakes, omissions, interruptions, or delays of the Company, its agents, servants, or employees, in the course of establishing,, furnishing, rearranging, moving, terminating, maintaining, restoring, or changing the service or facilities or equipment shall not exceed an amount equal to the charges applicable under this tariff (calculated on a proportionate basis where appropriate) to the period during which such error, mistake, omission, interruption or delay occurs.
- 2.5.2 In no event shall the Company be liable for any incidental, indirect, special, or consequential damages (including lost revenue or profits) of any kind whatsoever regardless of the cause or foreseeability thereof.
- 2.5.3 When the services or facilities of other common carriers are used separately or in conjunction with the Company's facilities or equipment in establishing connection to points not reached by the Company's facilities or equipment, the Company shall not be liable for any act or omission of such other common carriers or their agents, servants or employees.
- 2.5.4 The Company shall not be liable for any failure of performance hereunder if such failure is due to any cause or causes beyond the reasonable control of the Company. Such causes shall include, without limitation, acts of God, fire, explosion, vandalism, cable cut, storm or other similar occurrence, any law, order, regulation, direction, action or request of the United States government or of any other government or of any civil or military authority, national emergencies, insurrections, riots, wars, strikes, lockouts or work stoppages or other labor difficulties, supplier failures, shortages, breaches or delays, or preemption of existing service to restore service in compliance with the Commission's Rules and Regulations.
- 2.5.5 The Company shall not be liable for interruptions, delays, errors, or defects in transmission, or for any injury whatsoever, caused by the Customer, the Customer's agents, or Authorized Users, or by facilities or equipment provided by the Customer.

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2.5 Liability, (cont.)

- 2.5.6 The Customer shall indemnify, defend and hold harmless the Company (including the costs of reasonable attorney's fees) against:
 - A. Claims for libel, slander, infringement of copyright or unauthorized use of any trademark, trade name or service mark arising out of the material, data, information, or other content transmitted over the Company's facilities or equipment;
 - B. Claims for patent infringement arising from combining or connecting the Company's facilities or equipment with facilities, equipment, apparatus or System of the Customer; and
 - C. All other claims (including, without limitation, claims for damage to any business or property, or injury to, or death of, any person) arising out of any act or omission of the Customer, the Customer's agents or Authorized Users, in connection with any service or facilities or equipment provided by the Company.

2.6 Minimum Period

The minimum period for which services are provided and for which rates and charges are applicable is one (1) month unless otherwise specified in this tariff or by mutually agreed upon contract. When a service is discontinued prior to the expiration of the minimum period, charges are applicable, whether the service is used or not.

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2.7 Billing and Payment for Service

2.7.1 Responsibility for Charges

Charges for installations service connections, moves, rearrangements, and prepaid services, where applicable, are payable upon demand to the Company or its authorized agent. Billing thereafter will include recurring charges and actual usage as defined in this tariff.

The Customer is responsible for payment of all charges for services and equipment furnished to the Customer for transmission of calls via the Company.

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SECTION 2 - RULES AND REGULATIONS, (CONT.)

2.7 Billing and Payment for Service, (cont.)

2.7.2 Payment for Service

All charges due by the Customer are payable to the Company or any agent duly authorized to receive such payments. All bills for Company service are due and payable upon receipt. Any objections to billed charges must be promptly reported to the Company or its billing agent. Adjustments to Customers' bills shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

2.7.3 Delinquent Bills

A bill shall be deemed delinquent if payment thereof is not received by the Company or its authorized agent or is not postmarked on or before the date stated on the bill, which date shall be no sooner than the twenty-first (21st) day after the date of the mailing of the bill to the Customer. In the event that a postmark on a Customer's payment received after the due date is not discernable, a three day mailing period will be presumed.

2.7.4 Late Payment Fees

The Company reserves the right to assess a late payment fee of 1.5% per month on any past due balance.

2.7.5 Returned Check Charge

The Company reserves the right to assess a return check charge of \$20.00 whenever a check or draft presented for payment of service is not accepted by the institution upon which it is written.

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2.7 Billing and Payment for Service, (cont.)

2.7.2 Payment for Service

All charges due by the Customer are payable to the Company or any agent duly authorized to receive such payments. All bills for Company service are due and payable upon receipt. Any objections to billed charges must be promptly reported to the Company or its billing agent. Adjustments to Customers' bills shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

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2.7.4 Late Payment Fees

The Company reserves the right to assess a late payment fee of 1.5% per month on any past due balance.

2.7.5 Returned Check Charge

The Company reserves the right to assess a return check charge of \$25.00 whenever a check or draft presented for payment of service is not accepted by the institution upon which it is written.

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March 17, 2013

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XD-2013-0399

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2.8 Deposits

The Company does not normally require a deposit from the Customer. In the event that a deposit is required by the Company, it will be collected and maintained in accordance with Commission rules and regulations. Company will pay an interest rate on residential deposits which is equal to a rate of nine percent (9%).

2.9 Advance Payments

For Customers whom the Company feels an advance payment is necessary, Navigator reserves the right to collect an amount not to exceed one (1) month's estimated charges as an advance payment for service. This will be applied to the next month's charges.

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2.10 Taxes and Fees

The Company reserves the right to bill any and all applicable taxes and franchise fees in addition to normal rates and charges for services provided to the Customer. Taxes and fees include, but are not limited to: Federal Excise Tax, State Sales Tax, Municipal Tax, and Gross Receipts Tax. Such taxes and franchise fees are in addition to rates as quoted in this tariff and will be itemized separately on Customer invoices. All charges and fees subject to Missouri Public Service Commission jurisdiction, except taxes and franchise fees, will be submitted to the Missouri Public Service Commission for prior approval.

2.11 Terminal Equipment

The Company's facilities and service may be used with or terminated in terminal equipment or communications systems such as a PBX, key system, single line telephone, or pay telephone. Such terminal equipment shall be furnished and maintained at the expense of the Customer. The Customer is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of Navigator's service. When such terminal equipment is used, the equipment shall comply with the generally accepted minimum protective criteria standards of the telecommunications industry.

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2.12 Interconnection

- 2.12.1 Service furnished by the Company may be interconnected with services or facilities of other authorized communications common carriers and with private systems, subject to technical limitations established by the Company. Service furnished by the Company is not part of a joint undertaking with such other common carriers or systems. The Company does not undertake to provide any special facilities, equipment, or services to enable the Customer to interconnect the facilities or the equipment of the Company with services or facilities of other common carriers or with private systems.
- 2.12.2 Interconnection with the services or facilities of other common carriers shall be under the applicable terms and condition of this tariff and the other common carrier's tariffs.

2.13 Inspection, Testing and Adjustment

The Company may, upon reasonable notice, make such tests and inspections as may be necessary to determine whether the terms and conditions of this tariff are being complied within the installation, operation or maintenance of the Customer's or the Company's facilities or equipment. The Company may interrupt service at any time, without penalty or liability, due to the departure from or reasonable suspicion of the departure from any of these terms and conditions.

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2.14 Credit Allowances for Interruption of Service

Credit allowances for interruptions of service which are not due to the Company's inspection or testing, to the negligence of the Customer, or to the failure of channels, equipment and/or communications systems provided by the Customer, are subject to the general liability provisions set forth in this tariff.

It shall be the obligation of the Customer to notify the Company immediately of any interruption in service for which a credit allowance is desired by Customer. Before giving such notice, the Customer shall ascertain that the trouble is not within his or her control, or is not in wiring or equipment, if any, furnished by Customer.

For purposes of credit computation every month shall be considered to have 30 days. The Customer shall be credited for an interruption of one day (24 hours) or more at the rate of 1/30th of the monthly charge for the services affected for each day that the interruption continues.

Credit Formula:

Credit = A/30 x B

A = outage time in days

B = total monthly charge for affected service.

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2.15 Cancellation by the Customer

The Customer may have service discontinued upon reasonable notice to the Company. The Company shall hold the Customer responsible for payment of all bills for service furnished until the cancellation date specified by the Customer or until the date that the written cancellation notice is received, whichever is later. The Company's address is 8525 Riverwood Park Drive, North Little Rock, AR 72113-0860.

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2.16 Refusal or Discontinuance by the Company

- 2.16.1 The Company may discontinue or refuse service under the following conditions provided that, unless otherwise stated, the Customer shall be given 15 days notice to comply with any rule or remedy any deficiency:
 - For failure of the Customer to pay a bill for service when it is due, A. provided that suspension or termination of service shall not be made without five (5) days' written notice to the Customer, except in extreme cases.
 - В. For failure of the Customer to meet the Company's deposit and credit requirements.
 - C. For failure of the Customer to make proper application for service.
 - For Customer's violation of any of the Company's rules on file with the D. Commission, provided five (5) days' written notice is given before termination.
 - E. For failure of the Customer to provide the Company reasonable access to its equipment and property.
 - F. For Customer's breach of the contract for service between the Company and the Customer.
 - G. When necessary for the Company to comply with any order or request of any governmental authority having jurisdiction.

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North Little Rock, AR 72113-0860



2.15 Cancellation by the Customer

The Customer may have service discontinued upon reasonable notice to the Company. The Company shall hold the Customer responsible for payment of all bills for service furnished until the cancellation date specified by the Customer or until the date that the written cancellation notice is received, whichever is later.

2.16 Refusal or Discontinuance by the Company

- 2.16.1 The Company may discontinue or refuse service under the following conditions provided that, unless otherwise stated, the Customer shall be given 15 days notice to comply with any rule or remedy any deficiency:
 - A. For failure of the Customer to pay a bill for service when it is due, provided that suspension or termination of service shall not be made without five (5) days' written notice to the Customer, except in extreme cases.
 - B. For failure of the Customer to meet the Company's deposit and credit requirements.
 - C. For failure of the Customer to make proper application for service.
 - D. For Customer's violation of any of the Company's rules on file with the Commission, provided five (5) days' written notice is given before termination.
 - E. For failure of the Customer to provide the Company reasonable access to its equipment and property.
 - F. For Customer's breach of the contract for service between the Company and the Customer.

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When necessary for the Company to comply with any order or request of any governmental authority having jurisdiction.

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Navigator Telecommunications, LLC. 212 Center Street, Suite 500

Little Rock, AR 72201

2.16 Refusal or Discontinuance by the Company, (cont.)

- H. For noncompliance with or violation of any State, municipal, or Federal law, ordinance, or regulation pertaining to telephone service.
- I. For use of telephone service for any other purpose or property than that described in the application.
- J. For periods of inactivity over sixty (60) days.
- K. When any governmental or regulatory condition imposed upon Company materially and negatively impacts the financial viability of the service, as determined by the Company in its best business judgment.
- 2.16.2 The Company may refuse or discontinue service without notice to the Customer for any of the following reasons:
 - A. In the event of tampering with the Company's equipment.
 - B. In the event of a condition determined to be hazardous to the Customer, to other Customers of the Company, to the Company's equipment, the public, or to employees of the Company.
 - C. In the event of a Customer's use of equipment in such a manner as to adversely affect the Company's equipment or the Company's service to others.
 - D. In the event of fraudulent use of the service.
 - E. When necessary for the Company to comply with any order or request of any governmental authority having jurisdiction.

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2.17 Discontinuance in Special Circumstances

- 2.17.1 If a residential subscriber notifies the Company and establishes that:
 - A. Discontinuance would be especially dangerous to the health of the Customer, resident member of the Customer's family or other permanent resident of the premises where service is rendered, and
 - B. Such Customer is unable to pay for such service in accordance with the requirements of the Company's billing or is able to pay for such service only in installments.

the Company shall either allow payment in reasonable installments or postpone discontinuance of service for at least twenty-one (21) days so that the Customer can make arrangements for reasonable installment payments.

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2.18 Restoration of Service

- 2.18.1 Upon the Customer's request, the Company shall restore service promptly when (a) the cause of discontinuance of service has been eliminated, or (b) applicable restoration charges have been paid, or (c) satisfactory credit arrangements have been made.
- 2.18.2 At all times, every responsible effort shall be made to restore service on the restoration day requested.
- 2.18.3 The Company will charge a \$28 fee for the restoration of service. If a notice of discontinuance is given pursuant to Section 2.15 herein, the Company may require a charge for such notice as provided in the Company's rules, regulations or tariffs.

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SECTION 3 - SERVICE DESCRIPTIONS AND RATES

3.1 General

Navigator offers direct dialed (1+) service, inbound toll-free number service and travel card services for communications originating and terminating within the state of Missouri under terms of this tariff.

Direct dial service is offered from originating locations within the state of Missouri. Calls may be placed to locations within Missouri.

In-bound toll-free service is available to Customers served from locations within the state of Missouri.

When a Customer elects to use the Company's Travel Service, calls may be initiated from any location within the state of Missouri from which the caller can dial the appropriate access code(s) and may be placed to any location within the state of Missouri.

Customers are billed based on their use of Navigator Telecommunications, LLC.'s network and services. Charges may vary by service offering, class of call, time of day, day of week, and/or call duration.

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SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT.)

3.2 Timing of Calls

Billing for calls placed over the Navigator network is based in part on the duration of the call as follows, unless otherwise specified in this tariff:

- 3.2.1 Call timing begins when the called party answers the call (i.e., when two way communications are established.) Answer detection is based on standard industry answer detection methods, including hardware and software answer detection.
- 3.2.2 Chargeable time for calls ends when one of the parties disconnects from the call.
- 3.2.3 For billing purposes, minimum call duration periods vary by service and are specified by product or option in subsequent sections of this tariff.
- 3.2.4 For billing purposes, usage after the initial period varies by service and is specified by product or option subsequent sections of this tariff.
- 3.2.5 The Company will not bill for unanswered calls. When a Customer indicates that he/she was billed for an incomplete call, Navigator will reasonably issue credit for the call.

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SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT.)

3.3 Rate Periods

3.3.1 The following rate Periods apply:

	MON	TUES	WED	THUR	FRI	SAT	SUN
8:00 AM							
TO		DAYTIME	RATE PER	IOD			
5:00 PM*							
5:00 PM							
TO		EVENING	RATE PER	IOD			EVE
11:00 PM*							
11:00 PM						_	
TO		NIGHT/	WEEKEND	RATE P	ERIOD		
8:00 AM							

^{*}Up to but not including.

3.3.2 Holiday Rates

For services subject to holiday discounts, the following are Company recognized national holidays, determined at the location of the calling station. The evening rate is used on national holidays, unless a lower rate normally would apply.

New Year's Day January 1

Memorial Day Last Monday in May

Independence Day July 4

Labor Day 1st Monday in September Thanksgiving Day 4th Thursday in November

Christmas Day December 25

3.3 Calls are billed based on the rate in effect at the time the call begins. Calls that cross rate period boundaries are billed the rate in effect at the beginning of the call for the duration of the entire call.

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SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT.)

3.4 Outbound Long Distance Service

Navigator's Outbound Long Distance Service is a "1+" direct dial service available for Customer use 24 hours a day, seven days a week. Service is accessed through standard business or residential switched access lines. The Customer is responsible for obtaining suitable access from the Customer's local exchange carrier. All costs incurred in the installation and use of local access lines is the responsibility of the Customer.

A number of service plans are available to the Customer. Rates, billing increments, volume discounts and qualifications, if applicable, vary by plan and are provided in the following sections.

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SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT.)

3.4 Outbound Long Distance Service, (cont.)

3.4.1 Direct Dial Service (1)

(T)

(T)

(N)

Navigator's outbound long distance service is a flat rate offering. For billing purposes, call timing is billed in six-second increments after a minimum initial period of eighteen seconds.

MONTHLY RECURRING CHARGES:

NOT APPLICABLE

USAGE CHARGES:

	Per Minute Rates		
	Day	Night/Weekend	
Business	\$.069	\$.069	\$.069
Coin	.039	.039	.039
Residential	.089	.089	.089

(1) Per minute rates were previously shown as \$.089 for all categories of service.

(N)

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SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONTECT) JUL 31 2002

3.4 Outbound Long Distance Service, (cont.)

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3.4.1 Direct Dial Service

(T)

Navigator's outbound long distance service is a flat rate offering with no monthly charge. For billing purposes, call timing is billed in six-second increments after a minimum initial period of eighteen seconds.

MONTHLY RECURRING CHARGES:

NOT APPLICABLE

USAGE CHARGES:

PER MINUTE RATES				
DAY EVENING NIGHT/WK				
\$.089	\$.089	\$.089		

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3.4 Outbound Long Distance Service, (cont.)

RECD SEP 1 3 1999

3.4.1 Direct Dial Service - Option 1

Navigator's Option 1 outbound long distance service is a flat rate offering with no monthly charge. For billing purposes, call timing is billed in six-second increments after a minimum initial period of eighteen seconds. No volume, time of day and holiday discounts apply.

MONTHLY RECURRING CHARGES:

NOT APPLICABLE

USAGE CHARGES:

	PER MINUTE	
DAY	EVENING	NIGHT/WKN
\$.1738	\$.1738	\$.1738

3.4.2 Direct Dial Service - Option 2

Navigator's Option 2 outbound long distance service is a flat rate offering with a monthly charge. For billing purposes, call timing is billed in six-second increments after a minimum initial period of eighteen seconds. No volume, time of day and holiday discounts apply.

MONTHLY RECURRING CHARGES:

\$1.50

USAGE CHARGES:

	PER MINUTE	
DAY	EVENING _	NIGHT/WKN
\$.1638	\$.1638	\$.1638

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SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT.)

3.5 **Inbound Toll-Free Number Service (1)**

(T)

(T) Navigator's Inbound Toll-Free Number Service is an 8XX number service available for Customer use twenty-four (24) hours a day, seven (7) days a week.

Service is terminated through switched access lines. Calls may originate from any valid exchange and terminate to the Customer's location at no charge to the calling party.

For billing purposes, call timing is billed in six-second increments after a minimum initial period of eighteen seconds. No Volume, Time of day and holiday discounts apply.

MONTHLY RECURRING CHARGES:

(T)

(N) **Business** \$2.95 (N) Residential 1.95

PAY PHONE SURCHARGE:

\$.55

(I)

USAGE CHARGES:

(T) The following rates apply in addition to the monthly recurring charge above, to calls placed from locations in the state of Missouri.

(N)

		Per Minute Rates			
	Day	Day Evening Night/Weekend			
Business	\$.079	\$.079	\$.079		
Residential	.099	.099	.099		

Per minute rates were previously shown as \$.12 for all categories of service. (1)

(N)

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SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT. REC'D JUL 31 2002

3.5 Inbound Toll-Free Number Service

Service Commission

Navigator's Inbound Toll-Free Number Service is an 800/866/888/877 number service (T) available for Customer use twenty-four (24) hours a day, seven (7) days a week.

Service is terminated through switched access lines. Calls may originate from any valid exchange and terminate to the Customer's location at no charge to the calling party.

For billing purposes, call timing is billed in six-second increments after a minimum initial period of eighteen seconds. No Volume, Time of day and holiday discounts apply.

MONTHLY RECURRING CHARGES:

NOT APPLICABLE

PAY PHONE SURCHARGE:

\$.30 (N)

USAGE CHARGES:

The following rates apply to calls placed from locations in the state of Missouri.

	PER MINUTE RATE	S
DAY	EVENING	NIGHT/WKND
\$.1200	\$.1200	\$.1200

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SECTION 3 - SERVICE DESCRIPTIONS AND RATES (CONT.) 3 1999

3.5 Inbound Toll-Free Number Service

Navigator's Inbound Toll-Free Number Service is an 800/888/877 number service available for Customer use twenty-four (24) hours a day, seven (7) days a week.

Service is terminated through switched access lines. Calls may originate from any valid exchange and terminate to the Customer's location at no charge to the calling party.

For billing purposes, call timing is billed in six-second increments after a minimum initial period of eighteen seconds. No Volume, Time of day and holiday discounts apply.

MONTHLY RECURRING CHARGES: USAGE CHARGES:

NOT APPLICABLE

The following rates apply to calls placed from locations in the state of Missouri.

	PER MINUTE	
DAY	EVENING	NIGHT/WKN
\$.1638	\$.1638	\$.1638

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SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT.)

3.6 Travel Service

Navigator's Travel Service is offered 24 hours a day, seven days a week to all valid terminating locations. Access to Navigator's Travel Card service is via a toll free number. The Customer must input a valid Authorization Code in addition to the destination number with area code. Travel Service rates apply to calls placed to locations in the mainland United States and Hawaii.

For billing purposes, calls within the Continental USA are billed in six second increments after an eighteen second initial period. Time of day, holiday and volume discounts do not apply. No per call service charges apply.

MONTHLY RECURRING CHARGES:

NOT APPLICABLE

PAY PHONE SURCHARGE:

\$.55 (I)

(D)

USAGE CHARGES:

	Per N	Per Minute Rates	
	Initial Minute	Each Additional Minute	
Business	\$.20	\$.20	
Residential	.20	.20	

(1) Per minute rates were previously shown as \$.24 for all categories of service.

(N)

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SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT.)

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3.6 Travel Service

Navigator's Travel Service is offered 24 hours a day, seven days a week to all valid terminating locations. Access to Navigator's Travel Card service is via a toll free number. The Customer must input a valid Authorization Code in addition to the destination number with area code. Travel Service rates apply to calls placed to locations in the mainland United States and Hawaii.

For billing purposes, calls within the Continental USA are billed in six second increments after an eighteen second initial period. Time of day, holiday and volume discounts do not apply. No per call service charges apply.

MONTHLY RECURRING CHARGES:

NOT APPLICABLE

PAY PHONE SURCHARGE:

\$.30 (N)

PER CALL CHARGES:

NOT APPLICABLE

USAGE CHARGES:

PER MINUTE RATES		
INITIAL MINUTE	EACH ADDL. MINUTE	
\$0.2400	\$0.2400	

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3.6 Travel Service

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Navigator's Travel Service is offered 24 hours a day, seven days a week to all valid terminating locations. Access to Navigator's Travel Card service is via a toll free number. The Customer must input a valid Authorization Code in addition to the destination number with area code. Travel Service rates apply to calls placed to locations in the mainland United States, Alaska, Hawaii, Puerto Rico and the U.S. Virgin islands.

For billing purposes, calls within the Continental USA are billed in six second increments after an eighteen second initial period. Time of day, holiday and volume discounts do not apply. No per call service charges apply.

MONTHLY RECURRING CHARGES:

NOT APPLICABLE

PER CALL CHARGES:

NOT APPLICABLE

USAGE CHARGES:

PER MINUT	RATES
INITIAL MINUTE	EACH ADDL.
\$0,1900	\$0,1900

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Louis F. McAlister Jr., President & CEO Navigator Telecommunications, LLC. 212 Center Street, Suite 500 Little Rock, AR 72201 **SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT.)**

3.7 Dedicated Access Long Distance Service

Navigator's Dedicated Long Distance Service is a "1+" direct dial service available for Customer use 24 hours a day, seven days a week. Service is accessed through a dedicated circuit to the Long Distance Network. The Customer may order the access circuit directly from their local exchange carrier or Navigator will provide the access circuit. All costs incurred in the installation and use of access circuits is the responsibility of the Customer.

A number of service plans are available to the Customer. Rates, billing increments, volume discounts and qualifications, if applicable, vary by plan and are provided in the following sections.

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SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT.)

3.7 Dedicated Access Long Distance Service, (cont.)

3.7.1 Dedicated Access Service

Navigator's dedicated access long distance service is a flat rate offering. For billing purposes, call timing is billed in six-second increments after a minimum initial period of eighteen seconds. No volume, time of day and holiday discounts apply.

(D)

(N)

1 + Rate

Monthly Recurring Charges:

Not Applicable

Usage Charges:

	Per Minute Rates		
	Day	Evening	Night/Weekend
Business	\$.064	\$.064	\$.064
Coin	.039	.039	.039

Toll Free Rate

Monthly Recurring Charges for Business:

\$2.95

Payphone Surcharge:

.55

Usage Charges:

	Per Minute Rates		
	Day	Evening	Night/Weekend
Business	\$.074	\$.074	\$.074

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SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONTROLD JUL 31 2002

3.7 Dedicated Access Long Distance Service, (cont.)

Service Commission

3.7.1 Dedicated Access Service

(T)

(T)

Navigator's dedicated access long distance service is a flat rate offering with no monthly charge. For billing purposes, call timing is billed in six-second increments after a minimum initial period of eighteen seconds. No volume, time of day and holiday discounts apply.

(D)(N)

At the option of the Company, rates for Dedicated Access Service will be determined on an Individual Case Basis (ICB). ICB rates will be structured to recover the Company's cost of providing the services and will be made available to Customers in a nondiscriminatory manner. Specifically, the terms of the ICB arrangement may be based at least partially on completely on the term and volume commitment contained in the ICB arrangement. Terms of the specific ICB contracts will be made available to the Missouri Public Service Commission upon request on a proprietary basis.

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SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT.) RECD SEP 1 3 1999

3.7 Dedicated Access Long Distance Service, (cont.)

3.7.1 Dedicated Access Service - Option 1

Navigator's Option 1 dedicated access long distance service is a flat rate offering with no monthly charge. For billing purposes, call timing is billed in six-second increments after a minimum initial period of eighteen seconds. No volume, time of day and holiday discounts apply.

1-Plus Rate

MONTHLY RECURRING CHARGES:

NOT APPLICABLE

USAGE CHARGES:

	PER MINUTE	
DAY	EVENING	NIGHT/WKN
\$.1078	\$.1078	\$.1078

Toll Free Rate

MONTHLY RECURRING CHARGES:

NOT APPLICABLE

USAGE CHARGES:

	PER MINUTE	
DAY	EVENING	NIGHT/WKN
\$ 1078	\$.1078	\$.1078

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SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT.) SEP 1 3 1999

3.7 **Dedicated Access Long Distance Service, (cont.)**

3.7.2 Dedicated Access Service - Option 2

Navigator's Option 1 dedicated access long distance service is a flat rate offering with no monthly charge with a minimum volume of \$1,500.00 with current long distance provider. For billing purposes, call timing is billed in six-second increments after a minimum initial period of eighteen seconds. No time of day and holiday discounts apply.

1-Plus Rate

MONTHLY RECURRING CHARGES:

NOT APPLICABLE

USAGE CHARGES:

	PER MINUTE	
DAY	EVENING	NIGHT/WKN
\$.0978	\$.0978	\$.0978

Toll Free Rate

MONTHLY RECURRING CHARGES:

NOT APPLICABLE

USAGE CHARGES:

	PER MINUTE	
DAY	EVENING	NIGHT/WKN
\$.0978	\$.0978	\$.0978

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SECTION 4 - MISCELLANEOUS SERVICES AND RATES REC'D JUL 31 2002

4.1 Directory Assistance

Service Commission

Directory Assistance is available to Customers of Navigator Telecommunications, LLC. Directory Assistance charges apply to each call to the Directory Assistance Bureau. Up to two requests may be made on each call to Directory Assistance. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number.

Directory Assistance, Per Call

\$1.25

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Missouri Public SECTION 4 - MISCELLANEOUS SERVICES AND RATES Commission

4.1 Directory Assistance

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Directory Assistance is available to Customers of Navigator Telecommunications, LLC. Directory Assistance charges apply to each call to the Directory Assistance Bureau. Up to two requests may be made on each call to Directory Assistance. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number.

Directory Assistance, Per Call

\$0.85

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SECTION 5 - PROMOTIONS

5.1 General

Company may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. Company will provide written notice to the Commission at least 7 days prior to the commencement of a promotional program specifying the terms of the promotion, the specific service offered, the location, and the beginning and ending dates of the promotional period.

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