

LOCAL EXCHANGE SERVICES TARIFF

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**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)**

**3.2.7 Centrex Service, (cont'd.)**

**3.2.7.2 Centrex Rates and Charges**

Centrex Customers will be charged applicable Non-Recurring, Monthly Recurring and Usage Charges as specified below.

	<b>Non- Recurring</b>	<b>Monthly Recurring</b>	
<b>1 Year Term</b>			
10-24 Centrex Lines	\$24.00	\$56.85	(I)
25-72 Centrex Lines	\$24.00	\$56.85	
73-96 Centrex Lines	\$24.00	\$56.85	(I)
97 + Centrex Lines	ICB	ICB	
<b>2 Year Term</b>			
10-24 Centrex Lines	\$24.00	\$55.73	(I)
25-72 Centrex Lines	\$24.00	\$55.73	
73-96 Centrex Lines	\$24.00	\$55.73	(I)
97 + Centrex Lines	ICB	ICB	
<b>3 Year Term</b>			
10-24 Centrex Lines	\$24.00	\$54.61	(I)
25-72 Centrex Lines	\$24.00	\$54.61	
73-96 Centrex Lines	\$24.00	\$54.61	(I)
97+ Centrex Lines	ICB	ICB	

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)

3.2.7 Centrex Service, (cont'd.)

3.2.7.2 Centrex Rates and Charges, (continued)

Optional Features	Non-Recurring	Monthly Recurring
Primary Appearance of Software No.	\$ 4.00	\$ 1.00
Secondary Appearance of Software No.	\$ 4.00	\$ 0.00
Add-On Module Interface, per module	\$13.00	\$ 0.00
Direct Station Selection /Busy Lamp Field	\$85.00	\$ 8.00
Assume Dial "9"	\$ 4.00	\$ 3.00
Call Park	\$ 4.00	\$ 1.00
Caller ID Name and Number	\$ 0.00	\$ 3.00
Automatic Line (Hot Line)	\$26.00	\$ 4.00
Remote Access to Call Forwarding	\$ 0.00	\$ 5.00
Simultaneous Ring (SimRing)	\$ 0.00	\$ 3.00
Digital Interface Facility (IXC T-1 Access)	\$1,275.00	\$255.00
ARS-Basic (NPA Screening Only)	\$213.00	\$ 6.00
Electronic Set Interface per PDN	\$ 0.00	\$ 1.00
See Section 3.0 regarding Service Order Charges		
Anonymous Call Rejection	\$13.00	\$2.00
Automatic Call Back	\$13.00	\$2.00
Automatic Recall	\$13.00	\$2.00
Selective Call Acceptance	\$13.00	\$2.00
Selective Call Forwarding	\$13.00	\$2.00
Selective Call Rejection	\$13.00	\$2.00

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LOCAL EXCHANGE SERVICES TARIFF

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## SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

## 3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)

## 3.2.8 Business Trunks

Business Trunk Service provides customers with access to and from the Public Switched Telephone Network (PSTN) for inbound, outbound or two-way call traffic. The trunk connection can be either analog or digital depending on the customer's requirements.

Analog trunk service is offered via standalone Private Branch Exchange (PBX) or Direct Inward Dial (DID) Trunks, while digital connections are provided through Digital Switched T-1 Service.

Direct Inward Dial Trunks can be customized to support customers call traffic requirements:

**In-Only Trunks** - A One-Way trunk that only allows traffic from the XO switching equipment to be transmitted to the customer's PBX.

**Out Only Trunks** - A One-Way Trunk that only allows traffic originating in the customer's PBX to be transmitted to the XO switching equipment.

**Two-Way Trunks** - A Trunk that allows traffic to be transmitted from either the customer's PBX or the XO switching equipment.

**In-Only with DID Trunk** - A One-Way trunk equipped with Direct Inward Dialing Service that allows traffic from the XO switching equipment to be transmitted to the customer's PBX.

**Direct Inward Dialing (DID) Service** - A special trunking arrangement which permits incoming calls from the exchange network to reach a specific PBX station directly without an attendant's assistance.

**Fractional T1 Trunks**

**Basic T1 Facility** - A T1 facility that is equipped with In-Only, Out-Only, or Two-Way trunks.

**Advanced T1 Facility** - A T1 facility that is equipped with In-Only with DID or Two-Way with DID trunks.

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LOCAL EXCHANGE SERVICES TARIFF

**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)**

**3.2.8 Business Trunks, (cont'd.)**

**3.2.8.1 PBX Analog Trunks\***

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The PBX Analog Trunk provides a two-wire access loop from the customer premises to the serving central office. The transmission via this loop supports Clear Channel Capability where available. Call traffic in static Channels can be allocated for specific services, such as Two Way Calling, Inbound or Outbound Calling, Direct Inward Dialing (DID), Direct Outward Dialing (DOD), or a combination of DID/DOD.

**(A) PBX Analog Trunk Rates and Charges**

PBX Analog Trunk Customers will be charged applicable Non-Recurring Charges (NRC'S), Monthly recurring Charges (MRC's) and Usage Charges, as specified below. Usage Charges are listed in Section 3.2.6.3.A of this Tariff. Additional Federal, State and Local taxes and Surcharges may also apply.

	<b>Non- Recurring</b>	<b>Monthly Recurring</b>
<b>In Only (Basic)</b>		
1 Year	\$44.00	\$37.94
2 Year	\$44.00	\$35.33
3 Year	\$44.00	\$35.33
<b>Out Only (Basic)</b>		
1 Year	\$44.00	\$37.94
2 Year	\$44.00	\$35.33
3 Year	\$44.00	\$35.33
<b>Two-Way (Basic)</b>		
1 Year	\$44.00	\$37.94
2 Year	\$44.00	\$35.33
3 Year	\$44.00	\$35.33
<b>In Only w / DID</b>		
1 Year	\$117.00	\$63.55
2 Year	\$117.00	\$62.19
3 Year	\$117.00	\$60.83

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\*Effective December 4, 2008, this product will only be available to current customers at their current location.

LOCAL EXCHANGE SERVICES TARIFF

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**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)**

**3.2.8 Business Trunks, (cont'd.)**

**3.2.8.1 PBX Analog Trunks, (continued)**

**(A) PBX Analog Trunk Rates and Charges, (continued)**

	<b>Non- Recurring</b>	<b>Monthly Recurring</b>	
DID Numbers - 20	\$140.00	\$ 6.49	<b>(I)</b>
DID Numbers - 100	\$174.00	\$31.11	<b>(I)</b>

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**LOCAL EXCHANGE SERVICES TARIFF**

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**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)****3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)****3.2.8 Business Trunks, (cont'd.)****3.2.8.2 Digital Switched T-1**

Digital Switched T-1 service provides an intraexchange digital connection between the customers PBX (Private Branch Exchange) or Hybrid Key system and XO's Central office.

Each Digital Switched T-1 carries 24 channels over a standard digital transmission facility. The channels are used to carry circuit switched voice and data call traffic at channel signal rates of up to 64 Kbps per channel with a total of 1.544 Mbps dedicated bandwidth for each Digital Switched T-1 service. Channels can be allocated for specific services, such as Two Way Calling, Inbound or Outbound Calling, Direct Inward Dialing (DID) or Direct Outward Dialing. Digital Switched T-1 Service and/or its Features are provided subject to the availability and Service Capabilities of the Central Office Facilities. Customer must provide his or her own DTI (Digital Interface) Card. If Customer wishes to provision analog PBX trunk services, Customer must provide compatible digital to analog conversion equipment. All Channel Service Units (CSU's) are the responsibility of the Customer. Digital Switched T-1 service is not available for use by Commercial Mobile Radio Carriers, Private Mobile Radio Carriers or Interexchange Carriers, in the provision of service to their customers.

Digital Switched T-1 service is provisioned as either a:

- \* Full Digital Switched T-1 with a Digital Switched Facility (Access Line) per T-1 and 24 channels or,
- \* Fractional Switched T-1 with a Digital Switched Facility (Access Line) per T-1 and individual channels (minimum of 10 channels)

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## LOCAL EXCHANGE SERVICES TARIFF

## SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service,  
(Cont'd.)3.2.8 Business Trunks, (cont'd.)<sup>7</sup>

## 3.2.8.2 Digital Switched T-1, (continued)

## (A) Digital Switched T-1 Rates and Charges

Digital Switched T-1 Customers will be charged applicable Non-Recurring Charges (NRC'S), Monthly Recurring Charges (MRC's) and Usage Charges, as specified below. Usage Charges are listed in Section 3.2 of this Tariff. Additional Federal, State and Local Taxes and Surcharges may also apply.

	<b>Non- Recurring</b>	<b>Monthly Recurring</b>	
<b>Full Switched Digital T1 Trunks</b>			
<b>In Only (Basic)</b>			
1 Year	\$459.00	\$1,376.24	(I)
2 Year	\$383.00	\$1,238.45	
3 Year	\$255.00	\$1,100.66	(I)
<b>Out Only (Basic)</b>			
1 Year	\$459.00	\$1,376.24	(I)
2 Year	\$383.00	\$1,238.45	
3 Year	\$255.00	\$1,100.66	(I)
<b>Two-Way (Basic)</b>			
1 Year	\$459.00	\$1,376.24	(I)
2 Year	\$383.00	\$1,238.45	
3 Year	\$255.00	\$1,100.66	(I)

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LOCAL EXCHANGE SERVICES TARIFF

**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)**

**3.2.8 Business Trunks, (cont'd.)**

**3.2.8.2 Digital Switched T-1, (continued)**

**(A) Digital Switched T-1 Rates and Charges, (continued)**

	<b>Non- Recurring</b>	<b>Monthly Recurring</b>	
<b>Full Switched Digital T1 Trunks</b>			
<b>In Only w/ DID</b>			
1 Year	\$459.00	\$1,376.24	(I)
2 Year	\$383.00	\$1,238.45	
3 Year	\$255.00	\$1,100.66	(I)
<b>Two-Way w/ DID</b>			
1 Year	\$459.00	\$1,376.24	(I)
2 Year	\$383.00	\$1,238.45	
3 Year	\$255.00	\$1,100.66	(I)
<b>Fractional Switched Digital T1 Trunks</b>			
<b>Digital Transmission Facility, Basic</b>			
1 Year	\$459.00	\$350.85	(I)
2 Year	\$383.00	\$333.11	
3 Year	\$255.00	\$315.40	(I)
<b>Per Channel Rate, Basic</b>			
<b>In Only</b>			
1 Year	\$ 0.00	\$16.15	(I)
2 Year	\$ 0.00	\$15.33	
3 Year	\$ 0.00	\$14.53	(I)
<b>Out Only</b>			
1 Year	\$ 0.00	\$16.15	(I)
2 Year	\$ 0.00	\$15.33	
3 Year	\$ 0.00	\$14.53	(I)
<b>Two-Way</b>			
1 Year	\$ 0.00	\$16.15	(I)
2 Year	\$ 0.00	\$15.33	
3 Year	\$ 0.00	\$14.53	(I)

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LOCAL EXCHANGE SERVICES TARIFF

**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)**

**3.2.8 Business Trunks, (cont'd.)**

**3.2.8.2 Digital Switched T-1, (continued)**

**(A) Digital Switched T-1 Rates and Charges, (continued)**

	<b>Non- Recurring</b>	<b>Monthly Recurring</b>	
<b>Full Switched Digital T1 Trunks</b>			
<b>Digital Transmission Facility, Advanced</b>			
1 Year	\$459.00	\$350.85	(D)
2 Year	\$383.00	\$333.11	
3 Year	\$255.00	\$315.40	(D)
<b>Per Channel Rate, Advanced</b>			
<b>In Only w/ DID</b>			
1 Year	\$ 0.00	\$16.15	(D)
2 Year	\$ 0.00	\$15.33	
3 Year	\$ 0.00	\$14.53	(D)
<b>Two-Way w/ DID</b>			
1 Year	\$ 0.00	\$16.15	(D)
2 Year	\$ 0.00	\$15.33	
3 Year	\$ 0.00	\$14.53	(D)
DID Numbers – 20	\$140.00	\$ 6.49	(D)
DID Numbers – 100	\$174.00	\$31.11	(D)
<b>Trunk Change Charge</b>			
Trunk Group Configuration	\$50.00		
Channel Reconfiguration T1	\$50.00		
<b>Optional Feature</b>			
Calling Number Delivery per Trunk Group	\$25.00	\$25.00	
See Section 3.0 regarding Subsequent Account Changes			

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## LOCAL EXCHANGE SERVICES TARIFF

## SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

## 3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)

## 3.2.8 Business Trunks, (cont'd.)

**3.2.8.3 PBX Analog Trunk & Digital Switched T-1 Standard features** - Each PBX Analog Trunk & Digital Switched T-1 includes the following features at no additional charge.

**Hunting** - Ascending Trunk Selection: Ascending Trunk Selection occurs when a switching unit selects from a Trunk Group the first available Trunk going from the first trunk of the trunk group, ascending to the last trunk of the Trunk Group. (example: hunting from the 1<sup>st</sup> trunk through last trunk on Trunk Group)

**Descending Trunk Selection** - Descending trunk selection occurs when a switching unit selects from a Trunk Group the first available Trunk going from the last trunk of the trunk group, descending to the first trunk of the Trunk Group. (example: hunting from last trunk of Trunk Group toward the 1<sup>st</sup> trunk of the Trunk Group).

**Least Idle Trunk Selection ("LIDL")** - LIDL trunk selection occurs when a switching unit selects from a Trunk group the Trunk that has been idle for the shortest period of time.

**Most Idle Trunk Selection ("MIDL")** - MIDL Trunk selection occurs when a switching unit selects from a Trunk group the Trunk that has been idle for the longest period of time.

**Alternative Call Routing** - Allows the customer to route calls to any service within the switch to handle calls in case of a disaster or for call overflow purposes. Typically a customer will route calls from one Trunk Group to another Trunk Group. Calls overflow to the Alternate Call Route when they encounter a busy condition. There are three types of busy conditions:

1. **Overflow Call Processing** - all trunks in the trunk group are busy.
2. **System Busy** - This busy condition is caused by network system problems, such as T1 Carrier being down or SS7 related problems.
3. **Manual Busy** - This condition is caused by the trunk group being manually taken down, typically to do maintenance on the customer side in the PBX or on the telecom side in the network switch.

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**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)**

**3.2.8 Business Trunks, (cont'd.)**

**3.2.8.3 PBX Analog Trunk & Digital Switched T-1 Standard features, (continued)**

E911

One (1) Directory Listing

**3.2.8.4 PBX Analog Trunk & Digital Switched T-1 Optional Features**

Calling Number Delivery - Sends the calling number to the customer.

Directory Assistance and Operator Services are available for an additional per call charge as outlined in Sections 3.3 and 3.4 of this Tariff.

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**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.2. Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)**

**3.2.9 IntraLATA Network Access**

**3.2.9.1 Description of Service**

Company IntraLATA Network Access is an IntraLATA service that provides a dedicated transmission path between a customer designated premises and a Company Point of Presence. Where IntraLATA Network Access is available, service is offered as a high capacity dedicated transmission facility available 24-hours per day, 7 days per week in the following bandwidths: DS1 (1.544 Mbps) and DS3 (44.436 Mbps). IntraLATA Network Access is used to provide access services in conjunction with IntraLATA Private Line, DIA and Dedicated Long Distance.

The facilities to the customer-designated premises may be entirely On-Net or Off-Net. Customers may commit to one, two or three year service terms. The minimum service period for IntraLATA Network Access is one year. Should the Customer terminate service prior to the end of the term commitment, the Customer will be billed a termination charge equal to the monthly recurring charge times the number of months remaining in the term.

**3.2.9.2 Rates and Charges**

Rates and charges for IntraLATA Network Access service are defined herein and are based on the location(s) of the customer designated premise(s) in relation to Company's network. Specifically, Customers will be charged according to whether the customer designated premises are On-Net or Off-Net. As used herein, On-Net service shall mean service to the Customer designated premises is provided entirely over Company facilities. Off-Net service shall mean service to the Customer designated premises is not provided entirely over Company facilities. Instead, service to the Customer designated premises is provided by Company, in whole or in part, through the use, purchase or lease of the facilities from a service provider other than Company.

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**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)**

**3.2.9 IntraLATA Network Access, (cont'd.)**

**3.2.9.3 Rate Elements** - Two rate elements apply to IntraLATA Network Access: Channel Termination and Network Access Mileage.

**1) Channel Termination**

The Channel Termination rate element provides for the dedicated transmission path between a customer designated premise and Company's Point of Presence. One Channel Termination charge applies per each customer point of termination. A Channel Termination charge applies when the customer designated premises and the serving wire center are collocated in the same building.

**2) Network Access Mileage**

The Network Access Mileage rate element provides for the dedicated transmission facilities path between the customer's serving wire centers associated with the customer designated premise and the Company's Point of Presence. The Network Access Mileage rate element is made up of two monthly recurring charges: a flat rate per circuit ("Fixed") and a flat per-mile rate ("Variable").

The Network Access Mileage rate element will be rounded up to the next mile for any fraction of a mile. For example, 0.001 miles will be charged at 1 mile. If both locations of Customer's designated premises are within the same central office, Network Access Mileage charges will not apply.

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**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)**

**3.2.9 IntraLATA Network Access, (cont'd.)**

**3.2.9.4 Rate Application**

The following chart designates the applicable Rate Elements based on the location of the Customer designated Premises.

<b>Locations of Customer Designated Premises</b>	<b>Applicable Rate Elements</b>
On-Net	One Channel Termination charge per Customer designated point of termination;
Off-Net	One Channel Termination charge per Customer designated point of termination; plus applicable Network Access Mileage Charges

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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)

3.2.9 IntraLATA Network Access, (cont'd.)

3.2.9.4 Rate Application, (continued)

On-Net- DS1

Term	Channel Termination		Network Access Mileage Charge	
	MRC	NRC-Installation	Fixed	Variable
1yr	\$144.00	\$500.00	NA	NA

Off-Net-DS1

Term	Channel Termination		Network Access Mileage Charge	
	MRC	NRC-Installation	Fixed	Variable
1yr	\$180.00	\$500.00	\$60.00	\$15.70

On-Net- DS3

Term	Channel Termination		Network Access Mileage Charge	
	MRC	NRC-Installation	Fixed	Variable
1yr	\$1,560.00	\$605.00	NA	NA

Off-Net-DS3

Term	Channel Termination		Network Access Mileage Charge	
	MRC	NRC-Installation	Fixed	Variable
1yr	\$1,950.00	\$605.00	\$990.00	\$115.50

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**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)****3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)****3.2.10 IntraLATA Private Line****3.2.10.1 Description of Service**

Company IntraLATA Private Line is an IntraLATA service, which is used in conjunction with IntraLATA Network Access. IntraLATA Private Line Service provides a dedicated transmission path that originates or terminates at a Company Point of Presence (POP). Where IntraLATA Private Line is available, service is offered as a high capacity dedicated transmission facility available 24-hours per day, 7 days per week in the following bandwidths: DS1 (1.544 Mbps) and DS3 (44.436 Mbps).

The facilities to the customer-designated premises may be entirely On-Net or Off-Net. Customers may commit to one, two or three year service terms. The minimum service period for IntraLATA Private Line is one year. Should the Customer terminate service prior to the end of the term commitment, the Customer will be billed a termination charge equal to the monthly recurring charge times the number of months remaining in the term.

**3.2.10.2 Rates and Charges**

Rates and charges for IntraLATA Private Line service is defined herein and is based on the locations of the customer designated premises in relation to the Company's network. Specifically, Customers will be charged according to whether the customer-designated premises are On-Net or Off-Net. As used herein, On-Net service shall mean service to the Customer designated premises is provided entirely by Company over its own facilities. Off-Net service shall mean service to the Customer designated premises is not provided entirely over Company facilities. Instead, service to the Customer designated premises is provided by Company, in whole or in part, through the use, purchase or lease of the facilities from a service provider other than Company.

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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)

3.2.10 IntraLATA Private Line, (cont'd.)

3.2.10.3 Rate Elements - The rate element that applies to IntraLATA Private Line is Long haul Mileage.

The Long haul Mileage rate element provides for the dedicated transmission facilities path between the Company POPs associated with the two customer designated premises. The Long haul Mileage rate element is made up of one variable charge: a flat, per-mile rate.

The Long haul Mileage rate element will be rounded up to the next mile for any fraction of a mile. For example, 0.001 miles will be charged at 1 mile.

Long haul Mileage charges do not apply for a circuit between two on-net locations in the same LATA that are less 5 miles or less apart.

3.2.10.4 Rate Application

<b>DS 1</b>	<b>1 year</b>
Installation: NRC	\$500.00
Long haul Mileage: MRC Per mile	\$15.70
 <b>DS 3</b>	
Installation: NRC	\$605.00
Long haul Mileage: MRC Per mile	\$115.50

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## SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

## 3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)

## 3.2.11 Foreign Exchange Service

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Foreign Exchange Service is exchange service furnished from an exchange other than the one which normally serves the area in which the customer is located. Foreign Exchange Service is available when both the foreign rate center and the rate center in which the customer is located are served by a single switch and are supported by the same 911 selective router.

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Foreign Exchange Service may be provided as Inbound Only, Outbound Only or Two-Way service. Foreign Exchange Service is available on the following services: Business Lines, Centrex Lines, Analog Trunks, Full Switched Digital T1, Fractional Switched Digital T1, ISDN-PRI and ISDN-BRI. See Section 4.1 of this Tariff for full product descriptions.

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The local calling area that applies to Foreign Exchange Service is the same as that which regularly applies to other Company-provided local exchange access service bearing the same NPA-NXX designation.

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## A. Restrictions

Mixing of Foreign Exchange Service lines and non- Foreign Exchange Service lines within a service arrangement such as Hunting, PBX and ISDN Trunk Groups is allowed only when non- Foreign Exchange Service lines/trunks hunt to Foreign Exchange Service lines/trunks.

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Customer must subscribe to Foreign Exchange Service for a minimum contract period of one year. Foreign Exchange Service is and it is co-terminus with the service to which it is terminated.

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(T)

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)

3.2.11 Foreign Exchange Service, (cont'd.)

(T)

B. Rates

The pricing listed below is in addition to the local access service rates which regularly apply for exchange access service bearing the foreign exchange NPA-NXX. In addition, Customer will receive one foreign exchange directory listing at no charge.

Access Type	Non-Recurring	Monthly Recurring
Foreign Exchange Business Line	\$25.00	\$20.00
Foreign Exchange Centrex Line	\$25.00	\$20.00
Foreign Exchange ISDN-BRI	\$25.00	\$20.00
Foreign Exchange Trunk (per DS0 channel)	\$25.00	\$20.00
Foreign Exchange Full Switched T1	\$200.00	\$500.00
Foreign Exchange ISDN-PRI	\$200.00	\$500.00

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LOCAL EXCHANGE SERVICES TARIFF

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**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)****3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)****3.2.12 National Local Service**

National Local Service is available to Customers in areas where Company provides service by resale or so-called "UNE Platform" arrangements. In order to qualify for National Local Service, Customers must sign a minimum 2-year contract and order two or more lines. National Local Service is only available where facilities exist and operating conditions permit.

**A. Basic Business Lines**

Company will provide Basic Business Lines as described in Section 3.2 of the tariff. Basic Business Line Customers will be charged a Non- Recurring Charge (NRC), a Monthly Recurring Charge (MRC) and usage charges as specified below as well as all applicable Federal, State and Local Taxes and Surcharges.

**(1) Basic Business Lines Standard Features:**

- Touchtone
- One White Pages Directory Listing
- 911 Access
- One Yellow Pages Directory Listing
- Blocking Restrictions

**(2) Basic Business Line Optional Features:**

- Call Forward Busy
- Call Forward No Answer
- Hunting (Circular or Sequential)
- Call Forward Variable
- Call Waiting with Cancel Call Waiting
- Speed Calling 8
- Three Way Calling
- Caller ID Number Only
- Caller ID Name & Number

**(D)**

LOCAL EXCHANGE SERVICES TARIFF

**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)**

**3.2.12 National Local Service, (cont'd.)**

National Local Service is available to Customers in areas where Company provides service by resale or so-called "UNE Platform" arrangements. In order to qualify for National Local Service, Customers must sign a minimum 2-year contract and order two or more lines. National Local Service is only available where facilities exist and operating conditions permit.

**A. Basic Business Lines, (continued)**

**(3) Basic Business Line Rates and Charges** - Basic Business Line Customers will be charged applicable Non-Recurring, Monthly Recurring and Usage Charges as specified below. All rates are based on a two-year term. Pricing for alternate term lengths will be offered on an individual case basis.

**(a) Monthly Recurring Charges**

	<b>Line Charge</b>
Basic Local Line	\$36.00
<b>Optional Features:</b>	
Call Forward Busy	\$ 3.00
Call Forward No Answer	\$ 3.00
Call Forward Variable	\$ 6.45
Call Waiting with Cancel Call Waiting	\$ 8.00
Speed Calling 8	\$ 3.95
Three Way Calling	\$ 4.60
Caller ID Number Only	\$ 9.10
Caller ID Name & Number	\$ 9.10

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**(b) Non-Recurring Charges**

Installation Charge (Per Line)	
First Line	\$51.84
Additional Line(s)	\$51.84
See Section 3.0 regarding Service Order Charges	

*Some material on this page was moved to Page 54.*

LOCAL EXCHANGE SERVICES TARIFF

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**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)**

**3.2.12 National Local Service, (cont'd.)**

**B. Private Branch Exchange (PBX) Trunks\* (C)**

**(1) Service Description**

PBX Trunk Service provides customers with access to and from the Public Switched Telephone Network (PSTN) for inbound, outbound or two-way call traffic.

**Two-Way Trunks** - A Trunk which allows traffic to be transmitted from either the customer's PBX or the Company switching equipment.

**One-Way, out only** - A One-Way Trunk that only allows traffic originating in the customer's PBX to be transmitted to the Company switching equipment.

**One-Way, in only** - A One-Way Trunk that only allows traffic from the Company switching equipment to be transmitted to the customer's PBX.

**Direct Inward Dialing (DID) Service** - A special trunking arrangement which permits incoming calls from the exchange network to reach a specific PBX station directly without an attendant's assistance.

\* Effective December 4, 2008, this product will only be available to current customers at their current location. (N)

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)

3.2.12 National Local Service, (cont'd.)

B. Private Branch Exchange (PBX) Trunks

(2) Rates and Charges

PBX Trunk Customers will be charged applicable Non-Recurring Charges, Monthly Recurring Charges and Usage Charges, where applicable. Additional Federal, State, and Local taxes and Surcharges may also apply. Rates below are based on a two year term. Rates for alternate term lengths may be provided on an individual case basis.

	Non-Recurring	Monthly Recurring
<b>PBX Trunks</b>		
Two-Way	\$ 51.84	\$ 46.73
One-Way, out only	\$ 51.84	\$ 46.73
One-Way, in only	\$ 51.84	\$ 46.73
<b>Optional Features</b>		
DID Termination	\$138.00	\$ 52.50
Hunting	\$ 5.50	\$ 0.00
DID Numbers		
Per Blocks of 20	\$175.00	\$ 10.00
Per Blocks of 100	\$165.00	\$ 25.00

C. Early Termination Charge

Customers who subscribe to National Local Service shall also incur a per line charge of fifty Dollars (\$50.00) per line/trunk that is terminated prior to the end of the Customer's service term commitment.

## LOCAL EXCHANGE SERVICES TARIFF

**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)****3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)****3.2.13 Business Services Basic Business Line Service\*****(C)**

Business Services Basic Business Lines Service is available to those Customers who also subscribe to other non-Basic Business Line services from the Company. This service provides basic access service and supplies voice-grade communications channel(s) for single line telephones, key telephone systems, modems and other devices needing access to the public switched telephone network (PSTN). Business Service Basic Business Line Customers will be charged a Non- Recurring Charge (NRC), a Monthly Recurring Charge (MRC) and usage charges as specified in Section 3.2.13.3 of this Tariff as well as all applicable Federal, State and Local Taxes and Surcharges.

**3.2.13.1 Business Services Basic Business Line Service include the following standard attributes at no cost**

Touchtone  
One White Pages Directory Listing  
One Yellow Pages Directory Listing  
911 Access  
Caller ID Blocking- Per Call

**Blocking Restrictions** – Business Services Basic Business Lines come standard with all Caller Paid Service, 500 and 900 area codes blocked. The additional blocking options listed below are available upon request for no additional charge. Option group B constitutes the default Blocking Option.

Option A	No Blocking
Option B	Block 976-like, 500, 976, 900 area codes
Option C	Block 976-like, 500, 976, 900, 01, 011 codes
Option D	Block 976-like, 500, 976, 900, 01, 011, DA
Option E	Block 976-like, 500, 976, 900, 01, 011, DA, InterLATA, International
Option F	Block 976-like, 500, 976, 900, 01, 011, DA, InterLATA, International, IntraLATA
Option G	Block 976-like, 500, 976, 900, 0+
Option H	Block 976-like, 500, 976, 900, 0
Option J	Block all

\* As of April 1, 2007, this product will only be available to current customers at their current location.

**(N)**

LOCAL EXCHANGE SERVICES TARIFF

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**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)**

**3.2.13 Business Services Basic Business Line Service (Cont'd.)**

**3.2.13.2 Business Services Basic Business Line Service Optional Features**

Business Services Basic Business Line Service Customers may order the following Optional Features listed below at the Rates specified in Section 3.2.13.3 of this Tariff.

Call Forward Busy  
Call Forward Don't Answer  
Call Forward Doesn't Answer Ring Select  
Call Forward Variable  
Call Waiting with Cancel Call Waiting  
Call Forwarding of Call Waiting Calls  
Call Transfer  
Speed Calling 8  
Speed Calling 30  
Three Way Calling  
Caller ID Number Only  
Caller ID Name & Number  
Caller ID Per Line Blocking  
Distinctive Ringing/ Call Waiting  
Automatic Line (Hotline)  
Hunting (Circular or Sequential)  
Remote Access to Call Forwarding  
Simultaneous Ring  
Anonymous Call Rejection  
Automatic Call Back  
Selective Call Forwarding  
Selective Call Acceptance  
Selective Call Rejection  
Automatic Recall

(D)  
(D)

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)

3.2.13 Business Services Basic Business Line Service (Cont'd.)

3.2.13.2 Business Services Basic Business Line Service Optional Features, (continued)

(A) Optional Feature Packages

Optional Features that are combined into the following Feature Packages will have discounted pricing based on the number of features in each package. Pricing is listed in Section 3.2.13.3 of this Tariff.

Packages	Features Included
2 Feature Package	Three Way Calling and Call Forward Variable
3 Feature Package	Three Way Calling, Call Forward Variable, and Call Transfer
4 Feature Package	Call Forward Busy, Call Forward Don't Answer, Three Way Calling and Call Transfer
5 Feature Package	Call Forward Busy, Call Forward Don't Answer, Three Way Calling, Call Transfer and Caller ID Name and Number
6 Feature Package	Call Forward Busy, Call Forward Don't Answer, Three Way Calling, Call Transfer, Caller ID Name and Number and Remote Access to Call Forwarding

(N)

(N)

LOCAL EXCHANGE SERVICES TARIFF

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**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)**

**3.2.13 Business Services Basic Business Line Service (Cont'd.)**

**3.2.13.2 Business Services Basic Business Line Service Optional Features, (continued)**

**(A) Optional Feature Packages, (continued)**

Due to Network Turn Up and testing requirements in all Company Switches, features listed below may not be available at time of Service Activation.

- Anonymous Call Rejection
- Automatic Call Back
- Distinctive Ringing/Call Waiting
- Selective Call Forwarding
- Selective Call Acceptance
- Selective Call Rejection
- Automatic Recall
- MWI- Visual

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(N)

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LOCAL EXCHANGE SERVICES TARIFF

**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)**

**3.2.13 Business Services Basic Business Line Service (Cont'd.)**

**3.2.13.3 Business Services Basic Business Line Service Rates and Charges**

Business Services Basic Business Line Customers will be charged applicable Non-Recurring, Monthly Recurring and Usage Charges as specified below.

<b>Business Service Basic Business Line</b>	<b>Non-Recurring</b>	<b>Monthly Recurring</b>	
1 Year Rate	\$44.00	\$96.11	(I)
2 Year Rate	\$44.00	\$96.11	
3 Year Rate	\$44.00	\$93.89	(I)
<b>Features</b>			
Anonymous Call Rejection	\$13.00	\$ 2.00	
Call Forward Busy	\$13.00	\$ 3.00	
Call Forward No Answer	\$13.00	\$ 3.00	
Call Forward No Answer Ring Select	\$13.00	\$ 3.00	
Call Forward Variable	\$13.00	\$ 5.00	
Call Forwarding of Call Waiting Calls	\$13.00	\$ 3.00	
Call Transfer w/ Consultation Hold	\$13.00	\$ 5.00	
Call Waiting w/ Cancel Call Waiting	\$13.00	\$ 7.00	
Caller ID	\$13.00	\$ 7.00	
Caller ID w/ Name and Number	\$13.00	\$ 7.00	
Distinctive Ringing w/ Call Waiting Tone	\$13.00	\$ 1.00	
Automatic Line	\$13.00	\$ 3.00	
Hunting (Circular or Sequential)	\$ 0.00	\$ 0.00	
Last Call Return	\$13.00	\$ 2.00	
SimRing	\$ 5.00	\$ 5.00	
Remote Access to Call Forwarding	\$13.00	\$ 2.00	
Repeat Dialing (Automatic Recall)	\$13.00	\$ 2.00	
Selective Call Acceptance	\$13.00	\$ 2.00	

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LOCAL EXCHANGE SERVICES TARIFF

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**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)**

**3.2.13 Business Services Basic Business Line Service (Cont'd.)**

**3.2.13.3 Business Services Basic Business Line Service Rates and Charges, (continued)**

<b>Features</b>	<b>Non-Recurring</b>	<b>Monthly Recurring</b>
Selective Call Forwarding	\$13.00	\$ 2.00
Selective Call Rejection	\$13.00	\$ 2.00
Speed Calling – 30 Numbers	\$13.00	\$ 2.00
Speed Calling – 8 Numbers	\$13.00	\$ 2.00
Three Way Calling w/ Consultation Hold	\$13.00	\$ 2.00
Touchtone	\$ 0.00	\$ 0.00
 <b>Proposed Feature Packages</b>		
Feature Package 2	\$26.00	\$ 6.65
Feature Package 3	\$39.00	\$10.80
Feature Package 4	\$52.00	\$11.05
Feature Package 5	\$65.00	\$16.00
Feature Package 6	\$78.00	\$16.50

See Section 3.0 regarding Service Order Charges

**(A) Usage (applies to Measured Business Line only)**

\$ 0.018 per MOU

**(I)**

## LOCAL EXCHANGE SERVICES TARIFF

## SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

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## 3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)

## 3.2.14 Small Business Basic Business Line II Service

Small Business Basic Business Lines II service is available to those Customers who subscribe to this service as the only local exchange service from the Company. This service provides basic access service and supplies voice-grade communications channel(s) for single line telephones, key telephone systems, modems and other devices needing access to the public switched telephone network (PSTN). This service includes the following features: 3-Way Calling, Call Transfer, Caller ID Name & Number, Call Forwarding Variable, Call Forwarding Busy, Call Forwarding No Answer, and Sequential Hunting. Small Business Basic Business Line II Customers will be charged a Non- Recurring Charge (NRC), a Monthly Recurring Charge (MRC) and usage charges as specified in Section 3.2.14.3 of this Tariff as well as all applicable Federal, State and Local Taxes and Surcharges.

**3.2.14.1** Small Business Basic Business Lines II include the following standard attributes at no cost

Touchtone  
 One White Pages Directory Listing  
 One Yellow Pages Directory Listing  
 911 Access  
 Caller ID Blocking- Per Call

**Blocking Restrictions** – Small Business Basic Business Lines II come standard with all Caller Paid Service, 500 and 900 area codes blocked. The additional blocking options listed below are available upon request for no additional charge. Option group B constitutes the default Blocking Option.

Option A	No Blocking
Option B	Block 976-like, 500, 976, 900 area codes
Option C	Block 976-like, 500, 976, 900, 01, 011 codes
Option D	Block 976-like, 500, 976, 900, 01, 011, DA
Option E	Block 976-like, 500, 976, 900, 01, 011, DA, InterLATA, International
Option F	Block 976-like, 500, 976, 900, 01, 011, DA, InterLATA, International, IntraLATA
Option G	Block 976-like, 500, 976, 900, 0+
Option H	Block 976-like, 500, 976, 900, 0
Option J	Block all

(N)

LOCAL EXCHANGE SERVICES TARIFF

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**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)**

**3.2.14 Small Business Basic Business Line II Service, (Cont'd.)**

**3.2.14.2 Small Business Basic Business Line II Service Optional Features**

Small Business Basic Business Line II Customers may order the following Optional Features listed below at the rates specified in Section 3.2.14.3 of this Tariff.

Call Forward Doesn't Answer Ring Select  
Call Waiting with Cancel Call Waiting  
Call Forwarding of Call Waiting Calls  
Speed Calling 8  
Speed Calling 30  
Caller ID Per Line Blocking  
Distinctive Ringing/ Call Waiting  
Automatic Line (Hotline)  
Hunting (Circular)  
Remote Access to Call Forwarding  
Simultaneous Ring  
Anonymous Call Rejection  
Automatic Call Back  
Selective Call Forwarding  
Selective Call Acceptance  
Selective Call Rejection  
Automatic Recall

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LOCAL EXCHANGE SERVICES TARIFF

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**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)**

**3.2.14 Small Business Basic Business Line II Service, (Cont'd.)**

**3.2.14.2 Small Business Basic Business Line II Service Optional Features, (continued)**

**(A) Optional Features**

Due to Network Turn Up and testing requirements in all Company Switches, features listed below may not be available at time of Service Activation.

- Anonymous Call Rejection
- Automatic Call Back
- Distinctive Ringing/Call Waiting
- Selective Call Forwarding
- Selective Call Acceptance
- Selective Call Rejection
- Automatic Recall
- MWI- Visual

(N)

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LOCAL EXCHANGE SERVICES TARIFF

**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)**

**3.2.14 Small Business Basic Business Line II Service, (cont'd.)**

**3.2.14.3 Small Business Basic Business Line Service II Rates and Charges**

Small Business Basic Business Line II Customers will be charged applicable Non-Recurring, Monthly Recurring and Usage Charges as specified below.

<b>Small Business Basic Business Line II</b>	<b>Non- Recurring</b>	<b>Monthly Recurring</b>	
<b>Customers with 1-3 lines:</b>			
1 Year Rate	\$44.00	\$96.11	(I)
2 Year Rate	\$44.00	\$96.11	
3 Year Rate	\$44.00	\$93.89	(I)
<b>Customers with 4 or more lines:</b>			
1 Year Rate	\$44.00	\$96.11	(I)
2 Year Rate	\$44.00	\$96.11	
3 Year Rate	\$44.00	\$93.89	(I)
<b>Features</b>			
Anonymous Call Rejection	\$13.00	\$ 2.00	
Call Forward No Answer Ring Select	\$13.00	\$ 3.00	
Call Forwarding of Call Waiting Calls	\$13.00	\$ 3.00	
Call Waiting w/ Cancel Call Waiting	\$13.00	\$ 7.00	
Distinctive Ringing w/ Call Waiting Tone	\$13.00	\$ 1.00	
Automatic Line	\$13.00	\$ 3.00	
Hunting (Circular)	\$ 0.00	\$ 0.00	
Last Call Return	\$13.00	\$ 2.00	
SimRing	\$ 5.00	\$ 5.00	
Remote Access to Call Forwarding	\$13.00	\$ 2.00	
Repeat Dialing (Automatic Recall)	\$13.00	\$ 2.00	
Selective Call Acceptance	\$13.00	\$ 2.00	
Selective Call Forwarding	\$13.00	\$ 2.00	
Selective Call Rejection	\$13.00	\$ 2.00	
Speed Calling – 30 Numbers	\$13.00	\$ 2.00	
Speed Calling – 8 Numbers	\$13.00	\$ 2.00	
Touchtone	\$ 0.00	\$ 0.00	

See Section 3.0 regarding Service Order Charges

**(A) Usage** (applies to Measured Business Line only)  
 \$ 0.018 per MOU

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## LOCAL EXCHANGE SERVICES TARIFF

## SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

## 3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)

## 3.2.15 Business Services Basic Business Line II Service

Business Services Basic Business Lines II service is available to those customers who subscribe to other non-Basic Business Line services from the Company. This service provides basic access service and supplies voice-grade communications channel(s) for single line telephones, key telephone systems, modems and other devices needing access to the public switched telephone network (PSTN). This service includes the following features: 3-Way Calling, Call Transfer, Caller ID Name & Number, Call Forwarding Variable, Call Forwarding Busy, Call Forwarding No Answer, and Sequential Hunting. Business Services Basic Business Line II Customers will be charged a Non- Recurring Charge (NRC), a Monthly Recurring Charge (MRC) and usage charges as specified in Section 3.2.15.3 of this Tariff as well as all applicable Federal, State and Local Taxes and Surcharges.

**3.2.15.1** Business Services Basic Business Lines II include the following standard attributes at no cost

Touchtone  
 One White Pages Directory Listing  
 One Yellow Pages Directory Listing  
 911 Access  
 Caller ID Blocking- Per Call

**Blocking Restrictions** – Business Services Basic Business Lines II come standard with all Caller Paid Service, 500 and 900 area codes blocked. The additional blocking options listed below are available upon request for no additional charge. Option group B constitutes the default Blocking Option.

Option A	No Blocking
Option B	Block 976-like, 500, 976, 900 area codes
Option C	Block 976-like, 500, 976, 900, 01, 011 codes
Option D	Block 976-like, 500, 976, 900, 01, 011, DA
Option E	Block 976-like, 500, 976, 900, 01, 011, DA, InterLATA, International
Option F	Block 976-like, 500, 976, 900, 01, 011, DA, InterLATA, International, IntraLATA
Option G	Block 976-like, 500, 976, 900, 0+
Option H	Block 976-like, 500, 976, 900, 0
Option J	Block all

LOCAL EXCHANGE SERVICES TARIFF

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**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)**

**3.2.15 Business Services Basic Business Line II Service, (Cont'd.)**

**3.2.15.2 Business Services Basic Business Line II Service Optional Features**

Business Services Basic Business Line II Customers may order the following Optional Features listed below at the rates specified in Section 3.2.15.3 of this Tariff.

Call Forward Doesn't Answer Ring Select  
Call Waiting with Cancel Call Waiting  
Call Forwarding of Call Waiting Calls  
Speed Calling 8  
Speed Calling 30  
Caller ID Per Line Blocking  
Distinctive Ringing/ Call Waiting  
Automatic Line (Hotline)  
Hunting (Circular)  
Remote Access to Call Forwarding  
Simultaneous Ring  
Anonymous Call Rejection  
Automatic Call Back  
Selective Call Forwarding  
Selective Call Acceptance  
Selective Call Rejection  
Automatic Recall

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LOCAL EXCHANGE SERVICES TARIFF

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**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)**

**3.2.15 Business Services Basic Business Line II Service, (Cont'd.)**

**3.2.15.2 Business Services Basic Business Line II Service Optional Features, (continued)**

**(A) Optional Features**

Due to Network Turn Up and testing requirements in all Company Switches, features listed below may not be available at time of Service Activation.

- Anonymous Call Rejection
- Automatic Call Back
- Distinctive Ringing/Call Waiting
- Selective Call Forwarding
- Selective Call Acceptance
- Selective Call Rejection
- Automatic Recall
- MWI- Visual

(N)

(N)

LOCAL EXCHANGE SERVICES TARIFF

**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)**

**3.2.15 Business Services Basic Business Line II Service, (cont'd.)**

**3.2.15.3 Business Services Basic Business Line Service II Rates and Charges**

Business Services Basic Business Line II Customers will be charged applicable Non-Recurring, Monthly Recurring and Usage Charges as specified below.

<b>Business Services Basic Business Line II</b>	<b>Non- Recurring</b>	<b>Monthly Recurring</b>	
1 Year Rate	\$44.00	\$96.11	(I)
2 Year Rate	\$44.00	\$96.11	
3 Year Rate	\$44.00	\$93.89	(I)
<b>Features</b>			
Anonymous Call Rejection	\$13.00	\$ 2.00	
Call Forward No Answer Ring Select	\$13.00	\$ 3.00	
Call Forwarding of Call Waiting Calls	\$13.00	\$ 3.00	
Call Waiting w/ Cancel Call Waiting	\$13.00	\$ 7.00	
Distinctive Ringing w/ Call Waiting Tone	\$13.00	\$ 1.00	
Automatic Line	\$13.00	\$ 3.00	
Hunting (Circular)	\$ 0.00	\$ 0.00	
Last Call Return	\$13.00	\$ 2.00	
SimRing	\$ 5.00	\$ 5.00	
Remote Access to Call Forwarding	\$13.00	\$ 2.00	
Repeat Dialing (Automatic Recall)	\$13.00	\$ 2.00	
Selective Call Acceptance	\$13.00	\$ 2.00	
Selective Call Forwarding	\$13.00	\$ 2.00	
Selective Call Rejection	\$13.00	\$ 2.00	
Speed Calling – 30 Numbers	\$13.00	\$ 2.00	
Speed Calling – 8 Numbers	\$13.00	\$ 2.00	
Touchtone	\$ 0.00	\$ 0.00	

See Section 3.0 regarding Service Order Charges

**(A) Usage (applies to Measured Business Line only)**  
 \$ 0.018 per MOU

LOCAL EXCHANGE SERVICES TARIFF

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**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.3 Directory Assistance**

Directory Assistance service provides a Customer with requested telephone numbers and/or addresses within the Customer’s local calling area. Customers can reach a Directory Assistance Operator by dialing 411 or 555-1212. The Directory Assistance Operator will furnish up to three items per call or will let the Customer know if the requested information cannot be found. Customers will be charged for calls placed to Directory Assistance even when the requested information cannot be found.

**3.3.1 Rates**

Local Directory Assistance, each number	\$2.25	(I)
Long Distance Directory Assistance, each number	\$2.25	(I)
National Listing Service	\$2.25	(I)
Directory Assistance Call Completion	N/C	

**3.3.2** Call Completion Feature: Customers using Company’s Directory Assistance Service will have the option of completing calls through Company’s Call Completion feature. At the Customer’s request, the Directory Assistance Operator will connect the Customer to the requested telephone number. In addition to the per call charge for Directory Assistance listed above, Customers will be charged for duration of the completed call as follows:

- (a) Customers placing the call from a telephone line that is subscribed to Company local service will be charged according to Customer’s current Company rate plan.
- (b) Customers placing a call from a telephone line that is subscribed to Company long distance service only will be charged \$0.10 per minute of use for the duration of the completed call.

Other than the Directory Assistance per call charge and the applicable usage charges for the completed call, there is no additional charge for using this feature.

**3.3.3** A credit will be given for calls to Directory Assistance as follows:

The Customer experiences poor transmission or is cut-off during the call; or the Customer is given an incorrect telephone number. To obtain such a credit, the Customer must notify its Customer Service representative within 48 hours of placing the call to Directory Assistance.

LOCAL EXCHANGE SERVICES TARIFF

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**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.4 Operator Assistance**

A Customer may obtain the assistance of a local operator to complete local exchange telephone calls in the following manner. In addition to the rates specified in Section 4.1, surcharges as specified in Section 4.3.1 will apply:

**Third Number Billing** - Provides the Customer with the capability to charge a local call to a third number which is different from the called or calling party. The party answering at the third number has the option to refuse acceptance of the charges in advance or when queried by the operator.

**Collect Calls** - Provides the Customer with the capability to charge a call to the called party. On the operator announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the operator.

(D)  
(D)

**Person to Person** - Calls completed with the assistance of an operator to a particular Station and person specified by the caller. The call may be billed to the called party.

**Station to Station** - Calls completed with the assistance of an operator to a particular Station. The call may be billed to the called party.

LOCAL EXCHANGE SERVICES TARIFF

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**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.4 Operator Assistance, (Cont'd.)**

**Other Terms and Provisions** - The Company will not bill for incomplete calls where answer supervision is available, and will remove any charges for incomplete calls upon 1) subscriber notifications or 2) the Company's knowledge. The caller and billed party, if different from the caller, will be advised that the Company is the operator service provider at the time of the initial contact. Rate quotes will be given upon request, at no charge, including all rate components and any additional charges. Only tariffed rates approved by the Missouri Public Service Commission for the Company will appear on any local exchange telephone company billings. The Company shall be listed on the local exchange company billing if the local exchange company has multi-company billing authority. The Company will employ reasonable calling card verification procedures, acceptable the telephone company issuing the card. The Company will route all 0- or 00- emergency calls in the quickest possible manner to the appropriate local emergency service provider, at no charge. Upon request, the Company will transfer calls to other authorized interexchange companies or to the local exchange company, if billing can list the caller's actual origination point. The Company will refuse operator services to traffic aggregators which block access to other companies. The Company will assure that traffic aggregators will post and display information including: 1) that the Company is the operator service provider; 2) detailed complaint procedures; and 3) instructions informing the caller on procedures to reach the local exchange company operator and other authorized interexchange companies.

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LOCAL EXCHANGE SERVICES TARIFF

**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.4 Operator Assistance, (Cont'd.)**

**3.4.1 Operator Assisted Surcharges**

The following surcharges will be applied on a per call basis.

	Auto	Live Operator	
Third Number Billing	\$0.90	\$1.15	(D)
Collect Calling	N/A	\$1.15	(C)
Person to Person	\$2.15	\$2.55	
Station to Station	\$0.95	\$1.15	

**3.4.2 Busy Line Verification and Interrupt Service - Busy Line Verification and Interrupt Service, which is furnished where and to the extent that facilities permit, provides the Customer with the following options:**

- (A) **Busy Line Verification** - Upon request of the calling party, the Company will determine if the line is clear or in use and report to the calling party.
- (B) **Busy line Verification with Interrupt-** The operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption.
- (C) **Rates** - Rates for Busy Line Verification and Interrupt Service, as specified below, will apply under the following circumstances:
  - (1) The operator verifies that the line is busy with a call in progress or is available for incoming calls.
  - (2) The operator verifies that the called number is busy with a call in progress and the Customer requests interruption. The operator will then interrupt the call, advising the called party the name of the calling party. One charge will apply for both verification and interruption.

Busy Line Verification	\$1.29
Busy Line Interrupt	\$1.99

LOCAL EXCHANGE SERVICES TARIFF

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SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.4 Operator Assistance, (Cont'd.)

3.4.3 Payphone Surcharge

A payphone surcharge will be charged for all originating payphone traffic including local, toll-free switched and dedicated services traffic, and any 10-10-XXX-0-plus dial around service traffic.

(D)  
(D)

Per Call                      \$0.50

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**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.5 Directory Listings**

The Company shall arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the dominant Local Exchange Carrier in the service area at no additional charge. At a Customer's option, the Company will arrange for other types of listings and additional listings and will pass onto the Customer the charges, if any, for such listing that the dominant Local Exchange Carrier charges Company. Listings will be non-published at the specific request of the Customer.

- 3.5.1 The Company reserves the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgment, the clearness of the listing or the identification of the Customer is not impaired thereby. When more than one line is required to properly list the Customer, no additional charge is made.
- 3.5.2 The Company may refuse a listing which is known not to constitute a legally authorized or adopted name, contains obscenities in the name, or any listing which, in the opinion of the Company, is likely to mislead or deceive calling persons as to the identity of the listed party, or is a contrived name used for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonably necessary to identify the listed party. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.
- 3.5.3 Each listing must be designated Government, Business, or Residence to be placed in the appropriate section of the directory. In order to aid the user of the directory, and to avoid misleading or deceiving the calling party as to the identity of the listed party, only business listings may be placed in the Business Section and only residential listings in the Residential Section. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.

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LOCAL EXCHANGE SERVICES TARIFF

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**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.5 Directory Listings, (Cont'd.)**

**3.5.4** In order for listing to appear in an upcoming directory, the Customer must furnish the listing to the Company in time to meet the directory publishing schedule.

**3.5.5** Directory listings are provided in connection with each Customer service as specified herein.

- A. Primary Listing** - A primary listing contains the name of the Customer, or the name under which a business is regularly conducted, as well as the address and telephone number of the Customer. This listing is provided at no additional charge.
- B. Additional Listings** - In connection with local exchange service, additional listings are available only in the name of Authorized Users of the Customer's service, as defined herein. Rates for additional listings are specified in this Section.
- C. Nonpublished Listings** - Listings that are not printed in directories nor available from Directory Assistance.

A Nonpublished Telephone Service will be furnished, at the Customer's request providing the omission or deletion of the Customer's telephone listing from the telephone directory and, in addition, the Customer's telephone listing will be omitted or deleted from the directory assistance records, subject to the provisions set forth in Section 2.1.4. Rates for Nonpublished Listings are specified in this Section.

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LOCAL EXCHANGE SERVICES TARIFF

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**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.5 Directory Listings, (Cont'd.)**

**3.5.5 (cont'd.)**

- D. Nonlisted Numbers** - A Nonlisted number will be furnished at the Customer's request, providing for the omission or deletion of the Customer's listing from the telephone directory. Such listings will be carried in the Company's directory assistance and other records will be given to any calling party. Rates for Nonlisted Numbers are specified in this Section.
- E. Foreign Listings** - Where available, a listing in a phone directory which is not in the Customer's immediate calling area. The Customer will be charged the rates specified in the tariff published by the specific exchange carrier providing the Foreign Listings.
- F. Alternate Call Listings** - Where available, this feature is a listing which references a telephone number which is not the primary listing for the Customer. The Customer must provide written verification that the alternate telephone number is authorized to accept calls.
- G. Reference Listing** - A listing including additional telephone numbers of the same or another Customer to be called in the event there is not an answer from the Customer's telephone. Charges for reference listings are specified in this Section.

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**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.5 Directory Listings, (Cont'd.)**

**3.5.5 (cont'd.)**

**H. Recurring Charges** - Monthly Recurring Charges associated with Directory Listings are as follows:

	<b>Per Listing or Per Number Charge</b>	
Primary Listing	\$0.00	
Additional Listing	\$7.35	(I)
Non-Listed Number	\$7.35	
Non-Published Listing	\$6.30	
Reference Listing	\$7.35	(I)

**I. Non-Recurring Charges** - Non-Recurring charges associated with Directory Listings are as follows:

	<b>Per Listing or Per Number Charge</b>
Primary Listing	See Section 3.0 regarding Service Order Charges
Additional Listing	See Section 3.0 regarding Service Order Charges
Non-Listed Number	See Section 3.0 regarding Service Order Charges
Non-Published Listing	See Section 3.0 regarding Service Order Charges
Reference Listing	See Section 3.0 regarding Service Order Charges

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.5 Directory Listings, (Cont'd.)

3.5.6 Intercept and Number Referral Service

A. Intercept

Is an optional service employed after telephone service has been disconnected, whereby an automated system repeats the called number and provides the status of the telephone service. Intercept Service is available for published numbers and DIDs free of charge for the first 90 days of use. Intercept Service for published numbers in place longer than 90 days will be charged as outlined below. Intercept Service for unpublished numbers will be charged as outlined below from the start of the Number Referral Service.

B. Number Referral Service

Is an optional service employed after telephone service has been disconnected, whereby an automated system repeats the called number and provides callers with the new number. Number Referral Service is available for published numbers free of charge for the first 90 days of use. Number Referral Service for published numbers in place longer than 90 days will be charged as outlined below. Number Referral Service for unpublished numbers will be charged as outlined below from the start of the Number Referral Service.

<b>Duration</b>	<b>Non-recurring Charge</b>
1 month:	\$10.00
2 months:	\$20.00
3 months:	\$30.00
6 months:	\$45.00
9 months:	\$55.00
12 months:	\$65.00

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.6 Emergency Telephone Services

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3.6.1 Enhanced 911

(T)

Enhanced 911 allows telephone user to reach appropriate emergency services including police, fire and medical services. Enhanced 911 has the ability to selectively route an emergency call to the primary E911 provider so that it reaches the correct emergency service located closest to the caller. In addition, the telephone user's address and telephone information will be displayed to the primary E911 provider for display at the Public Service Answering Point ("PSAP"). E911 charges are assessed on each access line.

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The furnishing of this service shall not create any liability, direct or indirect, to any person who dials the number 911, or for whose benefit the number 911 is dialed. The Company's liability in furnishing service is set forth in Section 2.1.4.

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*Some material on this page was moved to Page 132.*

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LOCAL EXCHANGE SERVICES TARIFF

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**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)****3.6 Emergency Telephone Services (Cont'd)****3.6.2 Emergency Systems Service**

Emergency Systems Service is furnished to municipalities and other governmental agencies only for the purpose of voice reporting of emergencies by the public. The determination of the public safety agencies which participate in a 911 service and the control and staffing of the emergency report center shall be the responsibility of the subscriber; provided, however, that at least one of the participating public safety agencies shall be a law enforcement agency. The service is furnished with the understanding that the subscriber shall provide assistance on all emergency calls from the public, or secure or attempt to secure the assistance of the appropriate serving agency.

This service is furnished for receipt of incoming calls only. The Company will recommend to the subscriber adequate trunking and equipment for the service. A sufficient number of lines and sufficient answering equipment should be subscribed for in order to adequately handle the incoming calls. Sufficient personnel should be provided by the subscriber to adequately handle the incoming calls 24 hours a day.

**3.6.2.1 Conditions of Furnishing Service**

The furnishing of this service shall not create any liability, direct or indirect, to any person who dials the number 911, or for whose benefit the number 911 is dialed. The Company's liability in furnishing service is set forth in Section 2.1.4.

Other exchange service shall be subscribed for at the same location as the emergency report center for administrative purposes, for the placing of outgoing calls, and for receiving emergency calls relayed by the operator.

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.6 Emergency Telephone Services (Cont'd)

3.6.3 Private Switch / Automatic Location Identification (PS/ALI)

Private Switch / Automatic Location Identification (PS/ALI) is an Enhanced 911 (E911) service offering which allows a private telephone switch, Private Branch Exchange (PBX), or other telephone service switch, located on the customer premises, to send Automatic Number Identification (ANI) information to the Enhanced 911 database, identifying the individual station line to the appropriate Public Service Answering Point (PSAP). PS/ALI is also available via Centrex and ISDN-PRI.

The PS/ALI service is only available to multi-tenant customers and to customers in a campus environment.

The PS/ALI system enables the Customer to interface with a third party vendor's (Vendor), software, which updates an E911 database. Through the interface, the customer is able to enter and update the specific address and location of each extension or station. Communication between the Customer's computer system running PS/ALI and the Vendor is initiated by the Customer and occurs through the Internet

(A) Restrictions

- Customer must sign a minimum one (1) year term contract.
- The customer must subscribe to Company local voice service for which they are requesting a PS/ALI license.
- PS/ALI is not sold as a stand-alone product. Should the Customer terminate Company local voice service, PS/ALI shall also be terminated.
- The Customer shall be subject to early termination penalties.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.6 Emergency Telephone Services (Cont'd)

3.6.3 Private Switch / Automatic Location Identification (PS/ALI) (Cont'd)

(B) Pricing - Prices below do not include Federal, State or Local Taxes or Surcharges. Customer's initial load file included in installation charge.

	Non-Recurring*	Monthly Recurring*	Non-Recurring**	Monthly Recurring**	(I)
Up to 1,000 station records per Customer.	\$4,375.00	\$210.00 per 1,000 records (or fraction thereof)	\$0.00	\$630.00 per 1,000 records (or fraction thereof)	(I)
1,001- 4,000 station records per Customer	\$4,700	\$183.75 per 1,000 records (or fraction thereof)	\$0.00	\$577.50 per 1,000 records (or fraction thereof)	(I)
4,001 or more station records per Customer	\$5,400	\$157.50 per 1,000 records (or fraction thereof)	\$0.00	\$525.00 per 1,000 records (or fraction thereof)	(I)
License fee for each additional load file.	\$600.00		\$600.00		

(C) Requirements

1. The Customer must indicate in writing that the Customer has agreed to any potential changes in calling patterns or volumes resulting from the implementation of PS/ALI.
2. Service availability is dependent upon the availability of facilities and the type and configuration of the 911 system in place for the service area.
3. The Customer must provide a single point of contact and written documentation to the Company stating that the Customer or its affected PSAPs will:
  - Accept and dispatch calls for those PBX stations,
  - Assign appropriate Emergency Service Numbers, and
  - Provide any Master Street Address Guide additions or modifications that are required.
4. Customer will provide full ten-digit ANI for every station or extension within the private switch. This information must be approved by the Company prior to implementation to assure that no conflict exists between the PBX numbering plan and the Company's overall numbering plan.

\* As of January 1, 2016, these rates will be available to current customers.

\*\* As of January 1, 2016, these rates will be available to new customers.

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## LOCAL EXCHANGE SERVICES TARIFF

## SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

(N)

## 3.6 Emergency Telephone Services (Cont'd)

## 3.6.3 Private Switch / Automatic Location Identification (PS/ALI) (Cont'd)

## (C) Requirements (Cont'd)

5. PBX ANI multifrequency signaling must conform to the Company's and Company's Vendor's specifications for Private Switch/Automatic Location Identification Service Network Interface Specification.
6. Customer will create, maintain and forward to the Vendor, current telephone number and address data in the format specified by the Vendor at the time intervals mutually agreed upon by the Vendor and the Customer.
7. The Customer is responsible for maintaining the accuracy of the data (i.e., if a station is relocated within the subscriber premises, the subscriber needs to download a new record with this information).
8. Private Switch/Automatic Location Identification Service does not include, and the Company does not undertake, extraordinary tasks of inspection or constant monitoring to discover errors, defects or malfunctions in the subscriber's data management system/process. The Customer has the responsibility for reporting all errors, defects and malfunctions to the Company.
9. This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies and does not create any relationship or obligation, direct or indirect, to any person other than the Customer contracting for Private Switch/Automatic Location Identification Service. The provision of Private Switch/Automatic Location Identification Service by the Company shall not be interpreted, construed, or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the Customer.
10. The Customer must supply the Company's Vendor with the initial telephone number-to-address data as well as periodic updates. The PBX must utilize Direct Inward Dial (DID) numbers.

(N)

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

(N)

3.6 Emergency Telephone Services (Cont'd)

3.6.3 Private Switch / Automatic Location Identification (PS/ALI) (Cont'd)

(C) Requirements (Cont'd)

11. The Customer will configure any private switch which it owns or operates so that it connects to at least two dedicated voice grade trunks, recognizing the "911" or "9911" code as a complete dialing sequence and routing those calls to this dedicated trunk group without overflowing calls to any other access facility in the private switch. Each system must maintain a P.01 Grade of Service or better for 911 call processing.
12. The Customer will develop and implement methods and procedures to prevent the use or misuse of the voice grade trunks for any use other than E911 telecommunications service. Misuse or abuse of the E911 PS/ALI trunk may result in disconnection of the service in addition to any remedies at law or equity including reimbursement of charges or other expenses associated with the misuse or abuse.
13. The Customer shall use the required computer hardware and software provided by the Vendor for ongoing customer record update programs and processes.
14. The Company's liability in furnishing this service is further set forth in Section 2.1.4 of this tariff. Each Customer agrees to release, indemnify, defend and hold harmless the Company from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the Customer or others, or for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of Private Switch/Automatic Location Identification Service features and the equipment associated therewith, or by any services which are or may be furnished by the Company in connection therewith, including but not limited to the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing 911 services using Private Switch/Automatic Location Identification Service hereunder, and which arise out of the negligence or other wrongful act of the Company, the Customer, its user agencies or municipalities or employees or agents of any one of them.

(N)

LOCAL EXCHANGE SERVICES TARIFF

**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.7 Vanity Telephone Numbers**

At the request of the Customer, the Company may assign a telephone number with the last four digits selected by the Customer. The assignment is subject to availability of a particular number and subject to the terms and conditions set forth in Section 2.1.3. The charges for Vanity Telephone Numbers are as follows:

	<b>Recurring Monthly Charges</b>
Vanity Number	\$5.00
Vanity Number Premium	\$10.00
	<b>Non-Recurring Charges</b>
Vanity Number	\$100.00
Vanity Number Premium	100.00

**3.8 Telecommunications Relay Service**

Telecommunications Relay Service enables deaf, hard-of-hearing or speech-impaired persons who use a text telephone or similar devices to communicate freely with the hearing population for using the text telephone and vice versa. The Company does not impose any charge to end users for access to Telecommunications Relay Service. However, persons using this Service are liable for applicable per call/increment charges.

**3.9 Historic Invoices**

The Company will furnish, upon Customer's request, copies of invoices which were originally issued to the Customer more than thirteen months prior to the request or copies of invoices that are available on-line, but that customer does not wish to retrieve from the available on-line system. Customers can request the invoice in one of two formats: electronic copy (portable data file/.pdf) or CSV/CD of Call Detail Record. Customer will be charged based on the format requested and on a per invoice basis.

<u>Format</u>	<u>Rate Per Invoice</u>
Electronic	\$10.00
CSV/CD of CDR	\$25.00

**3.10 Authorization Codes - Assigned codes for long distance access.**

<b>4.9.1</b>	<b>Monthly recurring charges</b>	\$5.00
<b>4.9.2</b>	<b>Non-Recurring charges:</b>	\$5.00
	<i>Some material on this page was moved from Page 131.</i>	

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LOCAL EXCHANGE SERVICES TARIFF

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**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.11 Trial Service Offering ("TSO")**

- 3.11.1 In the normal course of business the Company, at its discretion, may elect to offer certain services to Customer on a "trial basis".
- 3.11.2 In order to conduct such "trials", the Company will file with the Commission, on at least the minimum notice required by the Commission relative to such service, a Trial Service Offering ("TSO") Supplement.
- 3.11.3 The TSO Supplement will contain a brief description of the trial service(s), features, special agreements, applicable rates and regulations. In addition, the Supplement will include specific information as to the availability and estimated duration of the Trial Service Offering.
- 3.11.4 The filing of a TSO Supplement does not obligate the Company to continue the trial service beyond the stated trial period or to offer said service as a general tariffed offering in the future.
- 3.11.5 Service(s) provided hereunder are subject to all other applicable provisions in the tariffs of the Company lawfully on file with the Commission. However, the TSO rates and charges will supersede applicable general tariff rates and charges for the duration of the trial period.

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## LOCAL EXCHANGE SERVICES TARIFF

## SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

## 3.12 Term and Volume Discounts

Total Customer billing (including tariffed and non-tariffed services and excluding Measured Business Line Service) contribute to the Annual Commitment:

Annual Commitment	Month-to-Month	One Year	Two Year	Three Year
\$3600	0.0%	5.0%	6.5%	8.5%
\$6000	1.0%	7.5%	9.5%	11.5%
\$24,000	7.0%	17.5%	19.5%	21.5%
\$60,000	9.0%	20.0%	22.0%	24.0%
\$120,000	11.0%	22.0%	24.0%	26.0%
\$240,000	13.0%	24.0%	26.0%	28.0%

## 3.12.1 Centrex Term Discounts

Customers signing Service Order Agreements for a four-year term will receive a 5% discount in addition to the three year term discount and appropriate volume discount. Customers signing Service Order Agreements for a five-year term will receive a 10% discount in addition to the three year term discount and appropriate volume discount.

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**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.13 Individual Case Basis (ICB) Arrangements**

Arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer to develop a competitive bid for Dedicated Access, Private Lines and Centrex services that are offered under this tariff. Rates quoted in response to such competitive requests may be different than those specified for such services in this tariff. ICB rates will be offered to the Customer in writing. ICB rates will be structured to recover the Company's cost of providing the services and will be made available to customers in a non-discriminatory manner. Terms of specific ICB contracts will be made available to the Missouri Public Service Commission Staff upon request on a proprietary basis.

**3.14 Number Intercept (Applicable only to Company's facilities based service)**

Upon changing a customer's telephone number, the Company, at no charge to the customer, will intercept all calls to the customer's former number and advise of the new number for a minimum of 30 days, unless after notification of this service, which the Company will supply, the customer elects not to receive the intercept service.

LOCAL EXCHANGE SERVICES TARIFF

**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.15 Remote Call Forwarding**

Remote Call Forwarding (“RCF”) is a feature that allows a telephone number in one exchange (the RCF number) to automatically forward by telephone company equipment to a second telephone number in the same or different exchange. There is a minimum contract period of one month for this service. One RCF path is required for each simultaneous call that is forwarded. This service is not offered where the terminating number is a pay phone. Custom Calling features are not available. Call Forwarding and Remote Call Forwarding are not available on the terminating number. Customer must order sufficient facilities to handle calls.

**3.15.1 Non-Recurring Charges**

Connection Charge, per path	\$13.30
-----------------------------	---------

**3.15.2 Recurring Charges**

Monthly Charges, first path	\$30.02	(I)
Monthly Charges, per additional path	\$28.72	(I)

**3.15.3 Usage Charges**

Applicable toll rates and surcharges apply per call and per line. Determination of rates is based on location of RCF number termination number. For local calls, the following rates apply:

1 <sup>st</sup> Minute	\$.034
Each Additional Minute	\$.009

**3.15.4 Change Charge**

The non-recurring charge will apply each time the number at the Call Forwarding location or the terminating number is changed.

**3.15.5 Discounts**

(e) Discounts: The following discounts will apply to calls made during the times specified below.

	<u>Discount</u>
Evening Discount (5PM-8AM)	20%
Weekends / Holiday Discount	35%

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.16 Dedicated Services

The pricing set forth in this Section 3.16 is available only to Customers who purchase the Company's Dedicated Internet Access Service which is an unregulated Service, therefore, not included in this tariff. Customers who enter into Service Order Agreements for this Service after December 17, 2000 will be subject to the rates set forth in Section 3.20.

3.16.1 DS-1

DS-1 service is a digital transmission facility of 1.544 Mbps with a capacity of up to 24 analog or digital channels. This service supports voice, analog data, digital data and video where at least one end is on-net.

- (A) **Rates** - This service consists of making DS-1 capacity available 24-hours per day, 7 days per week.

**Monthly Recurring Charges**

	<b>One Year</b>	<b>Two Years</b>	<b>Three Years</b>
	ICB	ICB	ICB
Channel Termination			
Channel Mileage			
Fixed	ICB	ICB	ICB
Per Mile	ICB	ICB	ICB
Over five miles	ICB	ICB	ICB

**Optional Features**

Multiplexing, DS-1 to DS-0	ICB	ICB	ICB
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**Non-Recurring Charges**

Installation	ICB	ICB	ICB
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**LOCAL EXCHANGE SERVICES TARIFF**

**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.16 Dedicated Services, (Cont'd.)**

**3.16.2 DS-3**

DS-3 service is a digital transmission facility of 44.736 Mbps with a capacity of 28 DS-1 channels or 672 voice, analog data, digital data channels where at least one end is on-net.

**(A) Rates**

This service consists of making DS-3 capacity available 24-hours per day, 7 days per week.

**Monthly Recurring Charges**

	<b>One Year</b>	<b>Two Years</b>	<b>Three Years</b>
	<b>ICB</b>	<b>ICB</b>	<b>ICB</b>
Channel Termination			
Channel Mileage			
Fixed	ICB	ICB	ICB
Per Mile	ICB	ICB	ICB
Over five miles	ICB	ICB	ICB

**Optional Features**

Multiplexing, DS-3 to DS-0	ICB	ICB	ICB
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**Non-Recurring Charges**

Installation	ICB	ICB	ICB
--------------	-----	-----	-----

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.17 XO Integrated Access - (This service has been grandfathered)

XO Integrated Access is a bundled service offering that requires the Customer to purchase, at the same customer location, local exchange service, message toll service and Internet services from the Company. The standard configuration involves having a single DS-1 to the Customers' premises. In order to get the following pricing for this service, the Customer must purchase a minimum of 10 (ten) local exchange lines or channels. Further, the Customer must, at a minimum, enter a one year service order agreement to get the Integrated Access Service offering. Customer must also satisfy its XO Minimum Annual Commitment Level as set forth in Company's Federal Message Toll Service Tariff. The Non-Recurring and Monthly Recurring charges are specified in Sections 3.20.3 and 3.20.4 below.

3.17.1 Standard Features - Integrated Access Service includes the following standard features at no additional charge:

- Call Forward Variable
- Call Forward Busy
- Call Forward No Answer
- Speed Calling
- Call Waiting
- Touchtone
- Three-Way Calling

3.17.2 Optional Features - An Integrated Access Service Customer may order optional features at standard rates specified in Section 3.2.1.5.B.

3.17.3 Non-Recurring Charges - For initial installation of XO Integrated Access Service over a single DS-1 Customers will pay a non-recurring installation charge specified below. Installation charges for those Customers that purchase more than a DS-1 worth of capacity will be done on an Individual Case Basis (ICB). If a customer chooses to add additional local exchange lines or channels after installation of the initial service, the Company's regular non-recurring installation charges for local exchange service, as specified in this Section 4.1 will apply.

Single DS1	\$999.00
ISDN PRI	\$999.00
Capacity Exceeding DS1	ICB

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LOCAL EXCHANGE SERVICES TARIFF

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**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.17 XO Integrated Access, (Cont'd.) - (This service has been grandfathered)**

**3.17.4 Monthly Recurring Charges**

Per Line:		
	Basic Line	\$32.00
Per Trunk:		
	DID	\$ 21.75
	DOD	\$ 21.75
	Two-way Trunks	\$ 21.75

**(A) Usage Charges**

Under this program, Customers will receive intraLATA and interLATA intrastate service under the Gold and Platinum Service offering listed in Company’s State Tariff and interstate service under the Integrated Access Service offering listed in Company’s Federal Message Toll Service Tariff. Customers will receive the following local usage charges.

**(B) Enhanced Integrated Feature**

XO Integrated Access Service Customer’s can order the Enhanced Integrated Feature, as an option, at the monthly recurring rate of \$6.95 per line. The following features are included in the Enhanced Integrated Feature Package:

- Abbreviated Dialing (3 or 4 digit)
- Call Hold
- Call Pickup
- Call Transfer

**(D)**  
**(D)**

All other features are available at the tariff rates as set forth in Section 3.2.1.5.A.

LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.18 XO Outbound DS-1 Service

XO Outbound DS-1 Service is a Trial Service Offering that provides Customers with the ability to place only outbound calls via 24 separate lines provisioned over a single DS-1. Customers may not convert existing XO DS-1 service to this Trial Service Offering. To be eligible, a customer must, at a minimum, sign a one-year Service Order Agreement and subscribe to XO's local and long distance services. This Trial Service Offering is available from August 1, 2000, to December 31, 2000. XO Outbound DS-1 Service may not be used in conjunction with any other discount or promotion. Rates for XO Outbound DS-1 Rates are specified in Section 3.18.1 following. Rates for intraLATA toll and long distance are specified in P.S.C. Mo. No. 1.

3.18.1 Rates

(A) Monthly Recurring Charges

XO Outbound DS-1 Service \$300.00 per DS-1

(B) Non-Recurring Charges

XO Outbound DS-1 Service \$500.00 per DS-1

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## LOCAL EXCHANGE SERVICES TARIFF

## SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

## 3.19 Special Access

Special Access Service is a dedicated line from a customer to a long distance company, internet service provider, or other provider of telecommunication services.

Special Access Service will be offered in the following:

- \* On-Net to On-Net-only one termination channel charge.
- \* On-Net to Off-Net-two channel terminations, one fixed mileage and an appropriate number of variable miles.
- \* Off-Net to Off-Net- review on an individual cases basis for technical purposes. Two channel terminations, one fixed mileage and an appropriate number of variable miles would be charged.

## 3.19.1 DS-1

**Monthly Recurring Charges**

Channel Termination	\$125.00
Channel Mileage	
Fixed	\$ 50.00
Per Mile	\$ 18.00

**Optional Features**

Multiplexing, DS-1 to DS0	\$750.00
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**Non-Recurring Charges**

Installation	\$600.00
<b>Optional Features</b>	
Multiplexing, DS-1 to DS0	\$1000.00

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.19 Special Access, (Cont'd.)

3.19.2 DS-3

**Monthly Recurring Charges**

Channel Termination	\$1600.00
Channel Mileage	
Fixed	\$700.00
Per Mile	\$85.00

**Optional Features**

Multiplexing, DS-1 to DS0	\$1000.00
---------------------------	-----------

**Non-Recurring Charges**

Installation	\$4000.00
<b>Optional Features</b>	
Multiplexing, DS-1 to DS0	\$1500.00

3.19.3 Term Discount Schedule

Two Years	5%
Three Years	10%

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## LOCAL EXCHANGE SERVICES TARIFF

## SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

## 3.20 XO Premium Integrated Access\*

(C)

XO Integrated Access Service is a bundled service offering that requires the Customer to purchase, at the same customer location, local exchange service, message toll service and Internet services from the Company. The standard configuration involves having a single DS-1 to the Customer's premises. Service can also be provided via ISDN PRI. When ordering service via DS-1, the Customer must purchase a minimum of six (6) local exchange lines or trunks and utilize a total of at least fourteen (14) voice & data channels. The Customer must also enter into a one (1) year service order agreement. Usage for all services is not included in the following rates. The Non-Recurring and Monthly Recurring (MRC) charges are specified below. MRC's listed below are for one (1) year term contracts.

## 3.20.1 Standard Features

XO Integrated Access Service Customers using Basic Business Lines may request the following optional features at no additional charge: Call Forward Variable, Call Forward Busy, Call Forward No Answer, Speed Calling, Call Waiting, Touchtone, and 3 Way Calling.

## 3.20.2 Non-Recurring Charges

For initial installation of XO Integrated Access Service over a single DS-1 or ISDN PRI, Customers will pay a non-recurring installation charge specified below. Installation charges for those Customers that purchase more than a DS-1 worth of capacity will be done on an Individual Case Basis (ICB). If a customer chooses to add additional local exchange lines or channels after installation of the initial service, the Company's regular non-recurring installation charges for local exchange service, as specified in 3.1 will apply.

Single DS1 or ISDN PRI:	\$999.00
Capacity Exceeding DS1 or ISDN PRI:	ICB
See Section 3.0 regarding Service Order Charges	

*Some material on this page was moved to Page 54.*

*\* As of December 31, 2006, this product will only be available to current customers at their current location.*

(N)  
(N)

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## LOCAL EXCHANGE SERVICES TARIFF

**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)****3.20 XO Premium Integrated Access, (Cont'd.)****3.20.3 Monthly Recurring Charges**

ISDN-PRI:	\$1,113.75	(I)
Basic Business Line, per line	\$42.34	(I)
Basic Analog Trunk, per channel (In-Only, Out-Only, Two-Way)	\$32.52	
<b>Advanced Analog Trunks:</b>		
In-Only w/DID:	\$54.47	
Basic Digital Trunk: (In-Only, Out-Only, Two-Way)	\$19.03	(I)
Facility charge:	\$267.30	
<b>Advanced Digital Trunk:</b>		
In-only w/DID	\$19.03	(I)
Two-way w/DID	\$19.03	(I)
Facility charge:	\$267.30	

**3.20.4 Usage Charges**

Customers will receive intraLATA and interLATA intrastate service under the Gold and Platinum Service offering listed in Company's Message Toll Services Tariff Missouri Tariff No. 8, and interstate service under the Integrated Access Service offering listed in Company's Federal Message Toll Service Tariff.

**3.20.5 Enhanced Integrated Feature**

XO Integrated Access Service Customer's can order the Enhanced Integrated Feature, as an option, at the monthly recurring rate of \$6.95.

**Enhanced Features** - The following features are included in the Enhanced Integrated Feature Package: Abbreviated Dialing (3 or 4 digit), Call Hold, Call Pickup, Call Transfer,.

**LOCAL EXCHANGE SERVICES TARIFF**

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**SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

**3.21 XOPTION Service Offering - (This service has been grandfathered)**

The XOption Service Offering is a bundled service that includes XO local exchange, inbound and outbound domestic long distance and DSL or Dedicated Internet Access services provided at the same customer location. This service is available to Business customers and is subject to the availability of facilities and only offered where technically feasible.

Rates indicated below do not include sales, use, gross receipts, excise, access or other local, state and federal taxes, charges, user fees, or surcharges.

Under the XOption Service Offering the Customer selects and receives service under one of the XOption listed in Sections 3.21.1 through 3.21.16 below. Each XOption includes the Standard Feature Package as defined in Section 3.21.19 at no additional cost. Additional voice features beyond the Standard Feature Package are available at tariffed rates. The Monthly Recurring Charge for each XOption includes unlimited local exchange service, a specified amount of inbound and outbound domestic long distance service, and the Standard Feature Package.

Unused minutes may not be carried over to the following month. Additionally, the Customer must commit to a minimum one year term agreement for both voice and Internet services in order to be eligible for the XOption Service Offering.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.21 XOPTION Service Offering, (Cont'd.)- (This service has been grandfathered)

3.21.1 XOption #1

To receive service under XOption #1, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) basic Business local exchange lines or trunks and DSL service. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: "A" = 4,000 minutes, "B" = 7,000 minutes, "C" = 10,000 minutes and "D" = 25,000 minutes. The domestic long distance usage above the monthly minutes for A, B, C or D will be billed at rates set forth in XO Communications Services, Inc.'s Message Toll Service tariff for intrastate tolluse or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The MRC for each Option is listed below. Each Xoption#1 includes unlimited local exchange calling. International usage is provided under the Company's Platinum Small business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website

<b>Monthly Recurring Charge</b>	A=\$1,138.50
	B=\$1,334.25
	C=\$1,531.13
	D=\$2,620.13
<b>Non-Recurring Charge</b>	\$800

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