

Local Exchange Service

Missouri Public

REC'D JUL 24 2002

Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

3.9.1.3 Residential RZB Service (Cont'd)

Service Commission

For Customers subscribing to Residential RZB service under this tariff Prior to August 24, 2002 the following termination provisions apply: N
|
N

Termination:

For customers who disconnect from Residential RZB service under this tariff, the companion residential service offering under MCI WorldCom Communications Tariff No. 1 and <http://www.mci.com/service/>, as well as Residential RZB Service under this tariff, will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan C under MCI WorldCom Communications Tariff No. 1 and its companion residential service under <http://www.mci.com/service>.

For customers who disconnect either from I) interstate service under <http://www.mci.com/service/> and interLATA service under MCI WorldCom Communications Tariff No. 1, or II) interLATA service under MCI WorldCom Communications Tariff No. 1, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RZB under MCI WorldCom Communications Tariff No. 1, and Residential RZB Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan C under MCI WorldCom Communications Tariff No. 1 (if customer has disconnected from interstate service) or its companion residential service under <http://www.mci.com/service> (if customer has disconnected from intrastate service). Customer will also be automatically re-subscribed to Residential RZC Service under this tariff.

For customers who disconnect both from interstate service under <http://www.mci.com/service/> and from intrastate (interLATA and intraLATA) service under MCI WorldCom Communications Tariff No. 1, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RZB under MCI WorldCom Communications Tariff No. 1, and Residential RZB Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RZC Service under this tariff.

Missouri Public

FILED AUG 24 2002

Service Commission

Local Exchange Service

Missouri Public

REC'D MAR 15 2002

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

3.9.1.3 Residential RZB Service (Cont'd)

Service Commission

Termination:

For customers who disconnect from Residential RZB service under this tariff, the companion residential service offering under MCI WorldCom Communications Tariff No. 1 and <http://www.mci.com/service/>, as well as Residential RZB Service under this tariff, will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan C under MCI WorldCom Communications Tariff No. 1 and its companion residential service under <http://www.mci.com/service>.

For customers who disconnect either from I) interstate service under <http://www.mci.com/service/> and interLATA service under MCI WorldCom Communications Tariff No. 1, or II) interLATA service under MCI WorldCom Communications Tariff No. 1, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RZB under MCI WorldCom Communications Tariff No. 1, and Residential RZB Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan C under MCI WorldCom Communications Tariff No. 1 (if customer has disconnected from interstate service) or its companion residential service under <http://www.mci.com/service/> (if customer has disconnected from intrastate service). Customer will also be automatically re-subscribed to Residential RZC Service under this tariff.

For customers who disconnect both from interstate service under <http://www.mci.com/service/> and from intrastate (interLATA and intraLATA) service under MCI WorldCom Communications Tariff No. 1, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RZB under MCI WorldCom Communications Tariff No. 1, and Residential RZB Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RZC Service under this tariff.

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AUG 24 2002
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Public Service Commission
MISSOURI

FILED APR 30 2002

Service Commission

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Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

3.9.1.3 Residential RZB Service (Cont'd)

For customers subscribing to Residential RZB service under this tariff on or after August 24, 2002, the following termination provisions apply. For the purposes of this plan, the following definitions apply: new customers are customers, who, at the time of subscription to this plan, are not receiving service under MCI WorldCom Communications Tariff No. 1, and <http://www.mci.com/service>; and existing customers are customers, who, at the time of subscription to this plan, are receiving service under MCI WorldCom Communications Tariff No.1 and <http://www.mci.com/service>."

- 1) For existing customers who disconnect only from Residential RZB service under this tariff, the companion residential long distance service under <http://www.mci.com/service/>, Integrated Calling Plan RZB under MCI WorldCom Communications Tariff No. 1, and Residential RZB Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under MCI WorldCom Communications Tariff No. 1, and <http://www.mci.com/service/> to which the customer was subscribed at the time of subscription to this plan.
- 2) For existing customers who disconnect from Residential RZB service under this tariff and intraLATA service under Integrated Calling Plan RZB under MCI WorldCom Communications Tariff No. 1, the companion residential long distance service under <http://www.mci.com/service/> and ,MCI WorldCom Communications Tariff No. 1, and Residential RZB Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under <http://www.mci.com/service/>, MCI WorldCom Communications Tariff No. 1, to which the customer was subscribed at the time of subscription to this plan.
- 3) For existing customers who disconnect from Residential RZB service under this tariff and interstate service under <http://www.mci.com/service/>, the companion residential service offering under MCI WorldCom Communications Tariff No. 1, <http://www.mci.com/service/>, and Residential RZB Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under MCI WorldCom Communications Tariff No. 1, to which the customer was subscribed at the time of subscription to the plan.
- 4) For existing customers who disconnect from interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI WorldCom Communications Tariff No. 1, companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RZB under MCI WorldCom Communications Tariff No. 1, and Residential RZB Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD if customer subscribes C
before to January 18, 2003 and Residential RLD-2 if |
customer subscribes to this service on or after January 18, |
2003 service under this tariff. C

Local Exchange Service

Service Descriptions (Cont'd)

**Missouri Public
Service Commission**

3.9 Residential Service (Cont'd)

REC'D DEC 05 2002

3.9.1 Service Offerings (Cont'd)

3.9.1.3 Residential RZB Service (Cont'd)

For customers subscribing to Residential RZB service under this tariff on or after August 24, 2002, the following termination provisions apply. For the purposes of this plan, the following definitions apply: new customers are customers, who, at the time of subscription to this plan, are not receiving service under MCI WorldCom Communications Tariff No. 1, and <http://www.mci.com/service>; and existing customers are customers, who, at the time of subscription to this plan, are receiving service under MCI WorldCom Communications Tariff No.1 and <http://www.mci.com/service>."

- 1) For existing customers who disconnect only from Residential RZB service under this tariff, the companion residential long distance service under <http://www.mci.com/service/>, Integrated Calling Plan RZB under MCI WorldCom Communications Tariff No. 1, and Residential RZB Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under MCI WorldCom Communications Tariff No. 1, and <http://www.mci.com/service/> to which the customer was subscribed at the time of subscription to this plan.
- 2) For existing customers who disconnect from Residential RZB service under this tariff and intraLATA service under Integrated Calling Plan RZB under MCI WorldCom Communications Tariff No. 1, the companion residential long distance service under <http://www.mci.com/service/> and MCI WorldCom Communications Tariff No. 1, and Residential RZB Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under <http://www.mci.com/service/>, MCI WorldCom Communications Tariff No. 1, to which the customer was subscribed at the time of subscription to this plan.
- 3) For existing customers who disconnect from Residential RZB service under this tariff and interstate service under <http://www.mci.com/service/>, the companion residential service offering under MCI WorldCom Communications Tariff No. 1, <http://www.mci.com/service/>, and Residential RZB Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under MCI WorldCom Communications Tariff No. 1, to which the customer was subscribed at the time of subscription to the plan.
- 4) For existing customers who disconnect from interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI WorldCom Communications Tariff No. 1, companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RZB under MCI WorldCom Communications Tariff No. 1, and Residential RZB Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD-2 Service under MCI WorldCom Communications Tariff No. 1, to which the customer was subscribed at the time of subscription to the plan.

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JAN 30 2003
By 2nd RS 63.7.2
Public Service Commission
MISSOURI

Missouri Public

Local Exchange Service

Missouri Public

3. Service Descriptions (Cont'd)

REC'D JUL 24 2002

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

3.9.1.3 Residential RZB Service (Cont'd)

Service Commission

For customers subscribing to Residential RZB service under this tariff on or after August 24, 2002, the following termination provisions apply. For the purposes of this plan, the following definitions apply: new customers are customers, who, at the time of subscription to this plan, are not receiving service under MCI WorldCom Communications Tariff No. 1, and <http://www.mci.com/service>; and existing customers are customers, who, at the time of subscription to this plan, are receiving service under MCI WorldCom Communications Tariff No.1 and <http://www.mci.com/service>."

- 1) For existing customers who disconnect only from Residential RZB service under this tariff, the companion residential long distance service under <http://www.mci.com/service/>, Integrated Calling Plan RZB under MCI WorldCom Communications Tariff No. 1, and Residential RZB Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under MCI WorldCom Communications Tariff No. 1, and <http://www.mci.com/service/> to which the customer was subscribed at the time of subscription to this plan.
- 2) For existing customers who disconnect from Residential RZB service under this tariff and intraLATA service under Integrated Calling Plan RZB under MCI WorldCom Communications Tariff No. 1, the companion residential long distance service under <http://www.mci.com/service/> and MCI WorldCom Communications Tariff No. 1, and Residential RZB Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under <http://www.mci.com/service/>, MCI WorldCom Communications Tariff No. 1, to which the customer was subscribed at the time of subscription to this plan.
- 3) For existing customers who disconnect from Residential RZB service under this tariff and interstate service under <http://www.mci.com/service/>, the companion residential service offering under MCI WorldCom Communications Tariff No. 1, <http://www.mci.com/service/>, and Residential RZB Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under MCI WorldCom Communications Tariff No. 1, to which the customer was subscribed at the time of subscription to the plan.
- 4) For existing customers who disconnect from interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI WorldCom Communications Tariff No. 1, companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RZB under MCI WorldCom Communications Tariff No. 1, and Residential RZB Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD Service under this tariff.

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Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

3.9.1.3 Residential RZB Service (Cont'd)

- 5) For existing customers who disconnect only from intraLATA service under Integrated Calling Plan RLB under MCI WorldCom Communications Tariff No. 1, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RZB under MCI WorldCom Communications, Inc., Residential RZB service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under <http://www.mci.com/service/> and MCI WorldCom Communications Tariff No. 1, to which the customer was subscribed to at the time of subscription to this plan and Residential RLD if customer subscribes before to January 18, 2003 and Residential RLD-2 if customer subscribes to this service on or after January 18, 2003 service under this tariff.
- 6) For existing customers who disconnect only from interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RZB under MCI WorldCom Communications Tariff No. 1, and Residential RZB service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD if customer subscribes before to January 18, 2003 and Residential RLD-2 if customer subscribes to this service on or after January 18, 2003 service under this tariff. and to the service offering under to which the customer was subscribed to at the time of subscription to this plan.
- 7) For new customers who disconnect only from Residential RZB service under this tariff, companion interstate service under <http://www.mci.com/service/>, Integrated Calling Plan RZB under MCI WorldCom Communications Tariff No. 1, and Residential RZB Service under this tariff will terminate. Customers will then be automatically re-subscribed to the Basic Calling Plan P under MCI WorldCom Communications Tariff No. 1, and its companion interstate service under <http://www.mci.com/service/>.
- 8) For new customers who disconnect from Residential RZB service under this tariff and intraLATA service under Integrated Calling Plan RZB under MCI WorldCom Communications Tariff No. 1, companion interstate service under <http://www.mci.com/service/>, Integrated Calling Plan RZB under MCI WorldCom Communications Tariff No. 1, and Residential RLB Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI WorldCom Communications Tariff No. 1, and its companion interstate service under <http://www.mci.com/service/>.
- 9) For new customers who disconnect from Residential RZB service under this tariff and interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, companion residential offering under MCI WorldCom Communications Tariff No. 1, and Residential RZB Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI WorldCom Communications Tariff No. 1.

Local Exchange Service

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REC'D DEC 05 2002

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

3.9.1.3 Residential RZB Service (Cont'd)

- 5) For existing customers who disconnect only from intraLATA service under Integrated Calling Plan RLB under MCI WorldCom Communications Tariff No. 1, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RZB under MCI WorldCom Communications, Inc., Residential RZB service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under <http://www.mci.com/service/> and MCI WorldCom Communications Tariff No. 1, to which the customer was subscribed to at the time of subscription to this plan and Residential RLD-2 Service under this tariff. C
- 6) For existing customers who disconnect only from interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RZB under MCI WorldCom Communications Tariff No. 1, and Residential RZB service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD-2 Service under this tariff C and to the service offering under to which the customer was subscribed to at the time of subscription to this plan.
- 7) For new customers who disconnect only from Residential RZB service under this tariff, companion interstate service under <http://www.mci.com/service/>, Integrated Calling Plan RZB under MCI WorldCom Communications Tariff No. 1, and Residential RZB Service under this tariff will terminate. Customers will then be automatically re-subscribed to the Basic Calling Plan P under MCI WorldCom Communications Tariff No. 1, and its companion interstate service under <http://www.mci.com/service/>.
- 8) For new customers who disconnect from Residential RZB service under this tariff and intraLATA service under Integrated Calling Plan RZB under MCI WorldCom Communications Tariff No. 1, companion interstate service under <http://www.mci.com/service/>, Integrated Calling Plan RZB under MCI WorldCom Communications Tariff No. 1, and Residential RLB Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI WorldCom Communications Tariff No. 1, and its companion interstate service under <http://www.mci.com/service/>.
- 9) For new customers who disconnect from Residential RZB service under this tariff and interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, companion residential offering under MCI WorldCom Communications Tariff No. 1, and Residential RZB Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI WorldCom Communications Tariff No. 1.

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Public Service Commission
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Local Exchange Service

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3. Service Descriptions (Cont'd)

REC'D JUL 24 2002

3.9 Residential Service (Cont'd)

Service Commission

3.9.1 Service Offerings (Cont'd)

3.9.1.3 Residential RZB Service (Cont'd)

- 5) For existing customers who disconnect only from intraLATA service under Integrated Calling Plan RLB under MCI WorldCom Communications Tariff No. 1, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RZB under MCI WorldCom Communications, Inc., Residential RZB service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under <http://www.mci.com/service/> and MCI WorldCom Communications Tariff No. 1, to which the customer was subscribed to at the time of subscription to this plan and Residential RLD Service under this tariff.
- 6) For existing customers who disconnect only from interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RZB under MCI WorldCom Communications Tariff No. 1, and Residential RZB service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD Service under this tariff and to the service offering under to which the customer was subscribed to at the time of subscription to this plan.
- 7) For new customers who disconnect only from Residential RZB service under this tariff, companion interstate service under <http://www.mci.com/service/>, Integrated Calling Plan RZB under MCI WorldCom Communications Tariff No. 1, and Residential RZB Service under this tariff will terminate. Customers will then be automatically re-subscribed to the Basic Calling Plan P under MCI WorldCom Communications Tariff No. 1, and its companion interstate service under <http://www.mci.com/service/>.
- 8) For new customers who disconnect from Residential RZB service under this tariff and intraLATA service under Integrated Calling Plan RZB under MCI WorldCom Communications Tariff No. 1, companion interstate service under <http://www.mci.com/service/>, Integrated Calling Plan RZB under MCI WorldCom Communications Tariff No. 1, and Residential RLB Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI WorldCom Communications Tariff No. 1, and its companion interstate service under <http://www.mci.com/service/>.
- 9) For new customers who disconnect from Residential RZB service under this tariff and interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, companion residential offering under MCI WorldCom Communications Tariff No. 1, and Residential RZB Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI WorldCom Communications Tariff No. 1.

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MISSOURI

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Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

3.9.1.3 Residential RZB Service (Cont'd)

- 10) For new customers who disconnect from interstate service under <http://www.mci.com/service/> and from intraLATA service under MCIWorldcom Communications Tariff No. 1, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RZB under MCIWorldcom Communications Tariff No. 1, and Residential RZB Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD if customer subscribes before to January 18, 2003, and Residential RLD-2 if customer subscribes to this service on or after January 18, 2003, service under this tariff. C
- 11) For new customers who disconnect only from intraLATA service under Integrated Calling Plan RLB under MCIWorldcom Communications Tariff No. 1, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RZB under MCIWorldcom Communications Tariff No. 1, and Residential RZB service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCIWorldcom Communications Tariff No. 1, and its companion interstate service under <http://www.mci.com/service/>, Residential RLD if customer subscribes before to January 18, 2003, and Residential RLD-2 if customer subscribes to this service on or after January 18, 2003, service under this tariff. C
- 12) For new customers who disconnect only from interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RZB under MCIWorldcom Communications Tariff No. 1, and Residential RZB Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD if customer subscribes before to January 18, 2003, and Residential RLD-2 if customer subscribes to this service on or after January 18, 2003, service under this tariff. Basic Calling Plan P under MCIWorldcom Communications Tariff No. 1. C

Local Exchange Service

Missouri Public
Service Commission

3. Service Descriptions (Cont'd)

REC'D DEC 05 2002

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

3.9.1.3 Residential RZB Service (Cont'd)

- 10) For new customers who disconnect from interstate service under <http://www.mci.com/service/> and from intraLATA service under MCIWorldcom Communications Tariff No. 1, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RZB under MCIWorldcom Communications Tariff No. 1, and Residential RZB Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD-2 Service under this tariff. C
- 11) For new customers who disconnect only from intraLATA service under Integrated Calling Plan RLB under MCIWorldcom Communications Tariff No. 1, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RZB under MCIWorldcom Communications Tariff No. 1, and Residential RZB service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCIWorldcom Communications Tariff No. 1, and its companion interstate service under <http://www.mci.com/service/>, and Residential RLD-2 Service under this tariff. C
- 12) For new customers who disconnect only from interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RZB under MCIWorldcom Communications Tariff No. 1, and Residential RZB Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD-2 Service under this tariff and to Basic Calling Plan P under MCIWorldcom Communications Tariff No. 1. C

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Service Commission

Local Exchange Service

Missouri Public

3. Service Descriptions (Cont'd)

REC'D JUL 24 2002

3.9 Residential Service (Cont'd)

Service Commission

3.9.1 Service Offerings (Cont'd)

3.9.1.3 Residential RZB Service (Cont'd)

- 10) For new customers who disconnect from interstate service under <http://www.mci.com/service/> and from intraLATA service under MCIWorldcom Communications Tariff No. 1, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RZB under MCIWorldcom Communications Tariff No. 1, and Residential RZB Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD Service under this tariff.
- 11) For new customers who disconnect only from intraLATA service under Integrated Calling Plan RLB under MCIWorldcom Communications Tariff No. 1, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RZB under MCIWorldcom Communications Tariff No. 1, and Residential RZB service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCIWorldcom Communications Tariff No. 1, and its companion interstate service under <http://www.mci.com/service/>, and Residential RLD Service under this tariff.
- 12) For new customers who disconnect only from interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RZB under MCIWorldcom Communications Tariff No. 1, and Residential RZB Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD Service under this tariff and to Basic Calling Plan P under MCIWorldcom Communications Tariff No. 1.

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Missouri Service Commission
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Local Exchange Service

3. Service Descriptions (Cont'd)

REC'D JUL 24 2002

3.9 Residential Service (Cont'd)

Service Commission

3.9.1 Service Offerings (Cont'd)

3.9.1.4 Residential RZB-1 Service¹

Residential RZB-1 Service is available to Customers who enroll in Residential RZB Service on their primary line as described in this tariff who have two or more lines on their account.

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI WorldCom telecommunications as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling, 2) subscribe to Residential RZB Service as described in this tariff, and 3) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and in MCI WorldCom Communications Tariff No. 1.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service.

Touch tone is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data/internet usage charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. MCI WorldCom customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI WorldCom Communications Tariff No. 1.

Customer will receive unlimited local usage. Customer will receive the following features, where facilities are available: Call Waiting, Caller ID, 3-Way Calling, Speed Dial 8, Anonymous Call Rejection.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1)-facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company. The Company will abide by the Commission's discontinuance of service regulations regarding termination of service of a residential customer.

¹Effective August 24, 2002, Residential RZB-1 Service will no longer be available to new customers.

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November 15, 2016

Missouri Public

Service Commission

Carmen L. Feliciano

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Service Commission

Local Exchange Service

3. Service Descriptions (Cont'd)

REC'D MAR 15 2002

3.9 Residential Service (Cont'd)

Service Commission

3.9.1 Service Offerings (Cont'd)

3.9.1.4 Residential RZB-1 Service

Residential RZB-1 Service is available to Customers who enroll in Residential RZB Service on their primary line as described in this tariff who have two or more lines on their account.

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI WorldCom telecommunications as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling, 2) subscribe to Residential RZB Service as described in this tariff, and 3) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and in MCI WorldCom Communications Tariff No. 1.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service.

Touch tone is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data usage charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. MCI WorldCom customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI WorldCom Communications Tariff No. 1.

Customer will receive unlimited local usage. Customer will receive the following features, where facilities are available: Call Waiting, Caller ID, 3-Way Calling, Speed Dial 8, Anonymous Call Rejection.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company. The Company will abide by the Commission's discontinuance of service regulations regarding termination of service of a residential customer.

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AUG 24 2002

by ISRS 63.8

Missouri Public Service Commission
MISSOURI

Missouri Public

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Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

3.9.1.4 Residential RZB-1 Service¹ (Cont'd)

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customer's service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charge

Zone: 1 \$13.99 (R)
Zone: 2 \$25.99
Zone: 3 \$20.99
Zone: 4 \$18.99

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Termination:

For customers who disconnect their primary line either from interstate service under <http://www.mci.com/service/>, intrastate service under MCI WorldCom Communications Tariff No. 1, or Residential RZB Service under this tariff, and customer's additional line or lines remain on the account, then the Company will reclassify one of the additional lines as Customer's new primary line with Residential RZB Service.

*This service is for voice use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. Usage for non-voice applications (e.g. dial-up internet service, fax service, etc.) is limited to 2000 minutes per month. If it is determined that non-voice usage exceeds these limits, the Company will notify the customers that the customer's usage exceeds the 2,000 minute allowance and give the customer one to two months to comply with the monthly allowance. If the customer remains out of compliance with the data usage limits, the Company may disconnect the customer's service after providing appropriate notice. The customer may continue to receive the service if he or she agrees to pay a \$50.00 monthly recurring data usage charge. The Company will abide by the Commission's notification of disconnect policies prior to disconnecting a customer in the event the customer refused to pay the \$50 monthly recurring data usage charge.

¹Effective August 24, 2002, Residential RZB-1 Service will no longer be available to new customers.

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Service Commission

Local Exchange Service

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Service Commission

Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

3.9.1.4 Residential RZB-1 Service (Cont'd)

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customer's service may be assessed a \$50 monthly recurring data/internet T usage charge or disconnected.¹

Monthly Recurring Charge \$20.00

Termination:

For customers who disconnect their primary line either from interstate service under <http://www.mci.com/service/>, intrastate service under MCI WorldCom Communications Tariff No. 1, or Residential RZB Service under this tariff, and customer's additional line or lines remain on the account, then the Company will reclassify one of the additional lines as Customer's new primary line with Residential RZB Service.

¹This service is for voice use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. Usage for non-voice applications (e.g. dial-up internet service, fax service, etc.) is limited to 2000 minutes per month. If it is determined that non-voice usage exceeds these limits, the Company will notify the customers that the customer's usage exceeds the 2,000 minute allowance and give the customer one to two months to comply with the monthly allowance. If the customer remains out of compliance with the data usage limits, the Company may disconnect the customer's service after providing appropriate notice. The customer may continue to receive the service if he or she agrees to pay a \$50.00 monthly recurring data usage charge. The Company will abide by the Commission's notification of disconnect policies prior to disconnecting a customer in the event the customer refused to pay the \$50 monthly recurring data usage charge.

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Local Exchange Service

Missouri Public

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Service Commission

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

3.9.1.4 Residential RZB-1 Service (Cont'd)

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customer's service may be assessed a \$50 monthly recurring data usage charge or disconnected.¹

Monthly Recurring Charge \$20.00

Termination:

For customers who disconnect their primary line either from interstate service under <http://www.mci.com/service/>, intrastate service under MCI WorldCom Communications Tariff No. 1, or Residential RZB Service under this tariff, and customer's additional line or lines remain on the account, then the Company will reclassify one of the additional lines as Customer's new primary line with Residential RZB Service.

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Public Service Commission
MISSOURI

Missouri Public

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Service Commission

¹This service is for voice use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. Usage for non-voice applications (e.g. dial-up internet service, fax service, etc.) is limited to 2000 minutes per month. If it is determined that non-voice usage exceeds these limits, the Company will notify the customers that the customer's usage exceeds the 2,000 minute allowance and give the customer one to two months to comply with the monthly allowance. If the customer remains out of compliance with the data usage limits, the Company may disconnect the customer's service after providing appropriate notice. The customer may continue to receive the service if he or she agrees to pay a \$50.00 monthly recurring data usage charge. The Company will abide by the Commission's notification of disconnect policies prior to disconnecting a customer in the event the customer refused to pay the \$50 monthly recurring data usage charge.

Local Exchange Service

Missouri Public

REC'D JUL 24 2002

Service Commission

Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

3.9.1.5 Residential RZC Service¹

Customers who subscribe to this voice service will receive one home phone line that includes touch-tone service. Customers must contact a Company representative to enroll in this service; this service is only available to customers previously enrolled in Residential RZA, Residential or RZA-1, service under this tariff who disconnect their long distance and intraLATA service under <http://www.mci.com/service> and MCI WorldCom Communications Tariff No.1

Unlimited local calling is included with this service Customers receive the following features, where facilities are available: Call Waiting, Caller ID, 3-Way Calling, Speed Dial 8, Anonymous Call Rejection.

The following are not included in the monthly line charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data/internet surcharge, blocking options, taxes, surcharges, per use charges and customer call features not included in the list below. Custom calling features not included in features above and per-call surcharges (i.e. 900/976, local intraLATA and long distance). Usage from any other residential service offerings cannot be aggregated with this service.

IntraLATA calls are not included in the monthly Residential RZC charge. Customers who have selected MCI WorldCom as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI WorldCom Communications Tariff No. 1.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company. The Company will abide by the Commission's discontinuance of service regulations regarding termination of service of a residential customer.

Monthly Recurring Charges: \$29.99

Effective August 24, 2002, Residential RZC Service will no longer be available to new customers.

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Service Commission

Local Exchange Service

Missouri Public

Service Descriptions (Cont'd)

REC'D MAR 15 2002

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

Service Commission

3.9.1.5

Residential RZC Service

Customers who subscribe to this voice service will receive one home phone line that includes touch-tone service. Customers must contact a Company representative to enroll in this service; this service is only available to customers previously enrolled in Residential RZA, Residential or RZA-1, service under this tariff who disconnect their long distance and intraLATA service under <http://www.mci.com/service> and MCI WorldCom Communications Tariff No.1

Unlimited local calling is included with this service. Customers receive the following features, where facilities are available: Call Waiting, Caller ID, 3-Way Calling, Speed Dial 8, Anonymous Call Rejection.

The following are not included in the monthly line charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data surcharge, blocking options, taxes, surcharges, per use charges and customer call features not included in the list below. Custom calling features not included in features above and per-call surcharges (i.e. 900/976, local intraLATA and long distance). Usage from any other residential service offerings cannot be aggregated with this service.

IntraLATA calls are not included in the monthly Residential RZC charge. Customers who have selected MCI WorldCom as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI WorldCom Communications Tariff No. 1.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company. The Company will abide by the Commission's discontinuance of service regulations regarding termination of service of a residential customer.

Monthly Recurring Charges: \$29.99

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Public Service Commission MISSOURI

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Local Exchange Service

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Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

3.9.1.5 Residential RZC Service(Cont'd)¹

Service Commission

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customer's service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.²

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¹Effective August 24, 2002, Residential RZC Service will no longer be available to new customers.

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²This service is for voice use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. Usage for non-voice applications (e.g. dial-up internet service, fax service, etc.) is limited to 2000 minutes per month. If it is determined that non-voice usage exceeds these limits, the Company will notify the customers that the customer's usage exceeds the 2,000 minute allowance and give the customer one to two months to comply with the monthly allowance. If the customer remains out of compliance with the data usage limits, the Company may disconnect the customer's service after providing appropriate notice. The customer may continue to receive the service if he or she agrees to pay a \$50.00 monthly recurring data usage charge. The Company will abide by the Commission's notification of disconnect policies prior to disconnecting a customer in the event the customer refused to pay the \$50 monthly recurring data usage charge.

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Local Exchange Service

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3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

3.9.1.5 Residential RZC Service(Cont'd)

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customer's service may be assessed a \$50 monthly recurring data usage charge or disconnected.¹

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¹This service is for voice use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. Usage for non-voice applications (e.g. dial-up internet service, fax service, etc.) is limited to 2000 minutes per month. If it is determined that non-voice usage exceeds these limits, the Company will notify the customers that the customer's usage exceeds the 2,000 minute allowance and give the customer one to two months to comply with the monthly allowance. If the customer remains out of compliance with the data usage limits, the Company may disconnect the customer's service after providing appropriate notice. The customer may continue to receive the service if he or she agrees to pay a \$50.00 monthly recurring data usage charge. The Company will abide by the Commission's notification of disconnect policies prior to disconnecting a customer in the event the customer refused to pay the \$50 monthly recurring data usage charge.

Local Exchange Service

Missouri Public

Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

REC'D JUL 24 2002

3.9.1 Service Offerings (Cont'd)

Service Commission

3.9.1.6 Residential RZD Service

Customers who subscribe to this voice service will receive one home phone line that includes touch-tone service.

Unlimited local calling is included with this service.

The following are not included in the monthly line charge: non-recurring charges, operator assistance, directory assistance, directory listing options, Interstate line charge, data/internet usage charge, blocking options, taxes, surcharges, per-use charges and custom calling features not included in the list below. Usage from any other residential service offerings cannot be aggregated with this service.

IntraLATA calls are not included in the monthly Residential RZD charge.

The Company reserves the right to discontinue offering the service in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company. The Company will abide by the Commission's discontinuance of service regulations regarding termination of service of a residential customer.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customer's service may be assessed a \$50 monthly recurring data usage charge or disconnected.¹

Monthly Recurring Charges: \$29.99

¹This service is for voice use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. Usage for non-voice applications (e.g. dial-up internet service, fax service, etc.) is limited to 2000 minutes per month. If it is determined that non-voice usage exceeds these limits, the Company will notify the customers that the customer's usage exceeds the 2,000 minute allowance and give the customer one to two months to comply with the monthly allowance. If the customer remains out of compliance with the data usage limits, the Company may disconnect the customer's service after providing appropriate notice. The customer may continue to receive the service if he or she agrees to pay a \$50.00 monthly recurring data usage charge. The Company will abide by the Commission's notification of disconnect policies prior to disconnecting a customer in the event the customer refused to pay the \$50 monthly recurring data usage charge.

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Service Commission

Local Exchange Service

Missouri Public

REC'D MAR 15 2002

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

Service Commission

3.9.1.6 Residential R2D Service

Customers who subscribe to this voice service will receive one home phone line that includes touch-tone service.

Unlimited local calling is included with this service.

The following are not included in the monthly line charge: non-recurring charges, operator assistance, directory assistance, directory listing options, Interstate line charge, data usage charge, blocking options, taxes, surcharges, per-use charges and custom calling features not included in the list below. Usage from any other residential service offerings cannot be aggregated with this service.

IntraLATA calls are not included in the monthly Residential R2D charge.

The Company reserves the right to discontinue offering the service in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company. The Company will abide by the Commission's discontinuance of service regulations regarding termination of service of a residential customer.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customer's service may be assessed a \$50 monthly recurring data usage charge or disconnected.¹

Monthly Recurring Charges: \$29.99

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Public Service Commission
MISSOURI

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¹This service is for voice use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. Usage for non-voice applications (e.g. dial-up internet service, fax service, etc.) is limited to 2000 minutes per month. If it is determined that non-voice usage exceeds these limits, the Company will notify the customers that the customer's usage exceeds the 2,000 minute allowance and give the customer one to two months to comply with the monthly allowance. If the customer remains out of compliance with the data usage limits, the Company may disconnect the customer's service after providing appropriate notice. The customer may continue to receive the service if he or she agrees to pay a \$50.00 monthly recurring data usage charge. The Company will abide by the Commission's notification of disconnect policies prior to disconnecting a customer in the event the customer refused to pay the \$50 monthly recurring data usage charge.

Local Exchange Service
3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

3.9.1.7

Residential RLC Service

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI Communications as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling; 2) subscribe to Residential RLC Service as described in this tariff, and 3) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and in Missouri P.S.C Tariff No. 1.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service.

Touch tone is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data/internet usage charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. MCI WorldCom customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and Missouri P.S.C Tariff No. 1.

Monthly Recurring Charge

Zone 1:	\$44.99	
Zone 2:	\$53.99	
Zone 4:	\$46.99	

Customer will receive unlimited local service usage. The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

For the purposes of this plan, the following definitions apply: new customers are customers, who, at the time of subscription to this plan, are not receiving service under Missouri P.S.C Tariff No. 1 and <http://www.mci.com/service>; and existing customers are customers, who, at the time of subscription to this plan, are receiving service under Missouri P.S.C Tariff No. 1 and <http://www.mci.com/service>.

This service is for use by residential voice customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

3.9.1.7

Residential RLC Service

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI Communications as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling, 2) subscribe to Residential RLC Service as described in this tariff, and 3) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and in Missouri P.S.C Tariff No. 1.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service.

Touch tone is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data/internet usage charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. MCI WorldCom customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and Missouri P.S.C Tariff No. 1.

Monthly Recurring Charge

Zone 1:	\$41.99	
Zone 2:	\$50.99	
Zone 4:	\$43.99	

Customer will receive unlimited local service usage. The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

For the purposes of this plan, the following definitions apply: new customers are customers, who, at the time of subscription to this plan, are not receiving service under Missouri P.S.C Tariff No. 1 and <http://www.mci.com/service>; and existing customers are customers, who, at the time of subscription to this plan, are receiving service under Missouri P.S.C Tariff No. 1 and <http://www.mci.com/service>.

This service is for use by residential voice customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

3.9.1.7 Residential RLC Service

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI Communications as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling, 2) subscribe to Residential RLC Service as described in this tariff, and 3) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and in Missouri P.S.C Tariff No.1.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service.

Touch tone is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data/internet usage charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. MCI customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and Missouri P.S.C Tariff No.1.

Monthly Recurring Charge

Zone 1: \$39.99 I
Zone 2: \$48.99 I
Zone 4: \$41.99 I

Customer will receive unlimited local service usage. The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

For the purposes of this plan, the following definitions apply: new customers are customers, who, at the time of subscription to this plan, are not receiving service under Missouri P.S.C Tariff No.1 and <http://www.mci.com/service>; and existing customers are customers, who, at the time of subscription to this plan, are receiving service under Missouri P.S.C Tariff No.1 and <http://www.mci.com/service>.

This service is for use by residential voice customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

3.9.1.7 Residential RLC Service

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI Communications as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling, 2) subscribe to Residential RLC Service as described in this tariff, and 3) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and in Missouri P.S.C Tariff No.1.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service.

Touch tone is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data/internet usage charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. MCI customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and Missouri P.S.C Tariff No.1.

Monthly Recurring Charge

Zone 1: \$29.99 I
Zone 2: \$38.99 I
Zone 4: \$31.99 I

Customer will receive unlimited local service usage. The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

For the purposes of this plan, the following definitions apply: new customers are customers, who, at the time of subscription to this plan, are not receiving service under Missouri P.S.C Tariff No.1 and <http://www.mci.com/service>; and existing customers are customers, who, at the time of subscription to this plan, are receiving service under Missouri P.S.C Tariff No.1 and <http://www.mci.com/service>.

This service is for use by residential voice customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

3.9.1.7 Residential RLC Service

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI WorldCom Communications as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling, 2) subscribe to Residential RLC Service as described in this tariff, and 3) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and in Missouri P.S.C TARIFF NO.1.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service.

Touch tone is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data/internet usage charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. MCI customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and Missouri P.S.C TARIFF NO.1.

Monthly Recurring Charge

Zone 1: \$26.99 I
Zone 2: \$35.99 I
Zone 4: \$28.99 I

Customer will receive unlimited local service usage. The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

For the purposes of this plan, the following definitions apply: new customers are customers, who, at the time of subscription to this plan, are not receiving service under Missouri P.S.C TARIFF NO.1 and <http://www.mci.com/service>; and existing customers are customers, who, at the time of subscription to this plan, are receiving service under Missouri P.S.C TARIFF NO.1 and <http://www.mci.com/service>.

This service is for use by residential voice customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

3.9.1.7 Residential RLC Service

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI WorldCom Communications as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling, 2) subscribe to Residential RLC Service as described in this tariff, and 3) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and in Missouri P.S.C TARIFF NO.1.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service.

Touch tone is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data/internet usage charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. MCI customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and Missouri P.S.C TARIFF NO.1.

Monthly Recurring Charge

Zone 1: \$23.99 I
Zone 2: \$32.99 I
Zone 4: \$25.99 I

Customer will receive unlimited local service usage. The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

For the purposes of this plan, the following definitions apply: new customers are customers, who, at the time of subscription to this plan, are not receiving service under Missouri P.S.C TARIFF NO.1 and <http://www.mci.com/service>; and existing customers are customers, who, at the time of subscription to this plan, are receiving service under Missouri P.S.C TARIFF NO.1 and <http://www.mci.com/service>.

This service is for use by residential voice customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

3.9.1.7 Residential RLC Service

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI WorldCom Communications as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling, 2) subscribe to Residential RLC Service as described in this tariff, and 3) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and in MISSOURI P.S.C TARIFF NO.1.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service.

Touch tone is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data/internet usage charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. MCI WorldCom customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MISSOURI P.S.C TARIFF NO.1.

Monthly Recurring Charge

Zone 1: \$20.99 (I)
Zone 2: \$29.99
Zone 4: \$22.99

Customer will receive unlimited local service usage. The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

For the purposes of this plan, the following definitions apply: new customers are customers, who, at the time of subscription to this plan, are not receiving service under MISSOURI P.S.C TARIFF NO.1 and <http://www.mci.com/service>; and existing customers are customers, who, at the time of subscription to this plan, are receiving service under MISSOURI P.S.C TARIFF NO.1 and <http://www.mci.com/service>.

This service is for use by residential voice customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

3.9.1.7 Residential RLC Service

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI WorldCom Communications as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling, 2) subscribe to Residential RLC Service as described in this tariff, and 3) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and in MISSOURI P.S.C TARIFF NO.1.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service.

Touch tone is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data/internet usage charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. MCI WorldCom customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MISSOURI P.S.C TARIFF NO.1.

Monthly Recurring Charge

Zone 1: \$17.99¹

Zone 2: \$29.99¹

Zone 4: \$22.99¹

N

Customer will receive unlimited local service usage. The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

For the purposes of this plan, the following definitions apply: new customers are customers, who, at the time of subscription to this plan, are not receiving service under MISSOURI P.S.C TARIFF NO.1 and <http://www.mci.com/service>; and existing customers are customers, who, at the time of subscription to this plan, are receiving service under MISSOURI P.S.C TARIFF NO.1 and <http://www.mci.com/service>.

This service is for use by residential voice customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

¹For zone areas please refer to page 63.3.2

Local Exchange Service

Missouri Public

3. Service Descriptions (Cont'd)

REC'D JUL 24 2002

3.9 Residential Service (Cont'd)

Service Commission

3.9.1 Service Offerings (Cont'd)

3.9.1.7 Residential RLC Service

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and (MCI WorldCom Communications as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling, 2) subscribe to Residential RLC Service as described in this tariff, and 3) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and in MISSOURI P.S.C TARIFF NO.1.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service.

Touch tone is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data/internet usage charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. MCI WorldCom customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MISSOURI P.S.C TARIFF NO.1.

Monthly Recurring Charge

Zone 1: \$17.99
Zone 4: \$22.99

Customer will receive unlimited local service usage. The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

For the purposes of this plan, the following definitions apply: new customers are customers, who, at the time of subscription to this plan, are not receiving service under MISSOURI P.S.C TARIFF NO.1 and <http://www.mci.com/service>; and existing customers are customers, who, at the time of subscription to this plan, are receiving service under MISSOURI P.S.C TARIFF NO.1 and <http://www.mci.com/service>.

This service is for use by residential voice customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

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AUG 01 2003
By *ARS* 63.10.20
Public Service Commission
MISSOURI

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Missouri Public

Local Exchange Service

3. Service Descriptions (Cont'd)

Missouri Public

3.9 Residential Service (Cont'd)

REC'D JUL 24 2002

3.9.1 Service Offerings (Cont'd)

3.9.1.7 Residential RLC Service (Cont'd)

Service Commission

Termination: The following provisions will apply to customers who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

- 1) For existing customers who disconnect only from Residential RLC service under this tariff, the companion residential long distance service under <http://www.mci.com/service/>, Integrated Calling Plan RLC under MISSOURI P.S.C TARIFF NO.1 and Residential RLC Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under MISSOURI P.S.C TARIFF NO.1 and <http://www.mci.com/service/> to which the customer was subscribed at the time of subscription to this plan.
- 2) For existing customers who disconnect from Residential RLC service under this tariff and intraLATA service under Integrated Calling Plan RLC under MISSOURI P.S.C TARIFF NO.1, the companion residential long distance service under <http://www.mci.com/service/>, MCI WorldCom Communications Inc., MISSOURI P.S.C TARIFF NO.1 and Residential RLC Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under <http://www.mci.com/service/> and MCI WorldCom Communications Inc., MISSOURI P.S.C TARIFF NO.1 to which the customer was subscribed at the time of subscription to this plan.
- 3) For existing customers who disconnect from Residential RLC service under this tariff and interstate service under <http://www.mci.com/service/>, the companion residential service offering under MCI WorldCom Communications Inc., MISSOURI P.S.C TARIFF NO.1, <http://www.mci.com/service/>, and Residential RLC Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under MCI WorldCom Communications, Inc., to which the customer was subscribed at the time of subscription to the plan.
- 4) For existing customers who disconnect from interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI WorldCom Communications Inc., MISSOURI P.S.C TARIFF NO.1, companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLC under MCI WorldCom Communications Inc., MISSOURI P.S.C TARIFF NO.1, and Residential RLC Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD Service under this tariff.
- 5) For existing customers who disconnect only from intraLATA service under Integrated Calling Plan RLC under MCI WorldCom Communications Inc., MISSOURI P.S.C TARIFF NO.1, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLC under MCI WorldCom Communications Inc., MISSOURI P.S.C TARIFF NO.1, and Residential RLC service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under <http://www.mci.com/service/> and MCI WorldCom Communications Inc., MISSOURI P.S.C TARIFF NO.1, to which the customer was subscribed to at the time of subscription to this plan and Residential RLD Service under this tariff.

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November 15, 2016
Missouri Public
Service Commission

Carmen L. Feliciano
Tariff Administrator
205 N. Michigan Ave.
Chicago IL, 60618

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Local Exchange Service

3. Service Descriptions (Cont'd)

Missouri Public

REC'D JUL 24 2002

3.9 Residential Service (Cont'd)

Service Commission

3.9.1 Service Offerings (Cont'd)

3.9.1.7 Residential RLC Service (Cont'd)

- 6) For existing customers who disconnect only from interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLC under MCI WorldCom Communications Inc., MISSOURI P.S.C TARIFF NO.1, and Residential RLC service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLC Service under this tariff and to the service offering under MCI WorldCom Communications Inc., MISSOURI P.S.C TARIFF NO.1 to which the customer was subscribed to at the time of subscription to this plan.
- 7) For new customers who disconnect only from Residential RLC service under this tariff, companion interstate service under <http://www.mci.com/service/>, Integrated Calling Plan RLC under MCI WorldCom Communications Inc., MISSOURI P.S.C TARIFF NO.1, and Residential RLC Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI WorldCom Communications Inc., MISSOURI P.S.C TARIFF NO.1 and its companion interstate service under <http://www.mci.com/service/>.
- 8) For new customers who disconnect from Residential RLC service under this tariff and intraLATA service under Integrated Calling Plan RLC under MCI WorldCom Communications Inc., MISSOURI P.S.C TARIFF NO.1, companion interstate service under <http://www.mci.com/service/>, Integrated Calling Plan RLC under MCI WorldCom Communications Inc., MISSOURI P.S.C TARIFF NO.1, and Residential RLC Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI WorldCom Communications Inc., MISSOURI P.S.C TARIFF NO.1, and its companion interstate service under <http://www.mci.com/service/>.
- 9) For new customers who disconnect from Residential RLC service under this tariff and interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, companion residential offering under MCI WorldCom Communications Inc., MISSOURI P.S.C TARIFF NO.1, and Residential RLC Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI WorldCom Communications Inc., MISSOURI P.S.C TARIFF NO.1.

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Local Exchange Service

Missouri Public

3. Service Descriptions (Cont'd)

REC'D JUL 24 2002

3.9 Residential Service (Cont'd)

Service Commission

3.9.1 Service Offerings (Cont'd)

3.9.1.7 Residential RLC Service (Cont'd)

- 10) For new customers who disconnect from interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI WorldCom Communications Inc., MISSOURI P.S.C TARIFF NO.1, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLC under MCI WorldCom Communications Inc., MISSOURI P.S.C TARIFF NO.1 and Residential RLC Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD Service under this tariff.
- 11) For new customers who disconnect only from intraLATA service under Integrated Calling Plan RLC under MCI WorldCom Communications Inc., MISSOURI P.S.C TARIFF NO.1, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLC under MCI WorldCom Communications Inc., MISSOURI P.S.C TARIFF NO.1 and Residential RLC service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI WorldCom Communications Inc., MISSOURI P.S.C TARIFF NO.1 and its companion interstate service under <http://www.mci.com/service/>, and Residential RLD Service under this tariff.
- 12) For new customers who disconnect only from interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLC under MCI WorldCom Communications, Inc., and Residential RLC Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD Service under this tariff and to Basic Calling Plan P under MCI WorldCom Communications Inc., MISSOURI P.S.C TARIFF NO.1.

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Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

3.9.1.8 Residential RLD Service

Customers who subscribe to this voice service will receive one home phone line that includes touch-tone service. Customers must contact a Company representative to enroll in this service; this service is only available to customers previously enrolled in Residential RZA, Residential RZB, or Residential RLC service under this tariff who disconnect their long distance and intraLATA service under <http://www.mci.com/service> and MCI Communications Inc., Missouri P.S.C Tariff No. 1. Unlimited local calling is included with this service.

The following are not included in the monthly line charge: non-recurring charges, operator assistance, directory assistance, directory listing options, Interstate line charge, data/internet surcharge, blocking options, taxes, surcharges, custom calling features not included in features. Usage from any other residential service offerings cannot be aggregated with this service. Customers will receive Block 900 & 976 with this service at no additional charge.

IntraLATA calls are not included in the monthly Residential RLD charge. Customers who have selected MCI as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI Communications Inc., Missouri P.S.C Tariff No. 1.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charges:

Zone 1:	\$41.99	
Zone 2:	\$53.99	
Zone 3:	\$48.99	
Zone 4:	\$46.99	

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

3.9.1.8 Residential RLD Service

Customers who subscribe to this voice service will receive one home phone line that includes touch-tone service. Customers must contact a Company representative to enroll in this service; this service is only available to customers previously enrolled in Residential RZA, Residential RZB, or Residential RLC service under this tariff who disconnect their long distance and intraLATA service under <http://www.mci.com/service> and MCI Communications Inc., Missouri P.S.C Tariff No. 1. Unlimited local calling is included with this service.

The following are not included in the monthly line charge: non-recurring charges, operator assistance, directory assistance, directory listing options, Interstate line charge, data/internet surcharge, blocking options, taxes, surcharges, custom calling features not included in features. Usage from any other residential service offerings cannot be aggregated with this service. Customers will receive Block 900 & 976 with this service at no additional charge.

IntraLATA calls are not included in the monthly Residential RLD charge. Customers who have selected MCI as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI Communications Inc., Missouri P.S.C Tariff No. 1.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charges:

Zone 1:	\$38.99	
Zone 2:	\$50.99	
Zone 3:	\$45.99	
Zone 4:	\$43.99	

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

3.9.1.8 Residential RLD Service

Customers who subscribe to this voice service will receive one home phone line that includes touch-tone service. Customers must contact a Company representative to enroll in this service; this service is only available to customers previously enrolled in Residential RZA, Residential RZB, or Residential RLC service under this tariff who disconnect their long distance and intraLATA service under <http://www.mci.com/service> and MCI Communications Inc., Missouri P.S.C Tariff No.1. Unlimited local calling is included with this service.

The following are not included in the monthly line charge: non-recurring charges, operator assistance, directory assistance, directory listing options, Interstate line charge, data/internet surcharge, blocking options, taxes, surcharges, custom calling features not included in features. Usage from any other residential service offerings cannot be aggregated with this service. Customers will receive Block 900 & 976 with this service at no additional charge.

IntraLATA calls are not included in the monthly Residential RLD charge. Customers who have selected MCI as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI Communications Inc., Missouri P.S.C Tariff No. 1.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charges:

Zone 1:	\$36.99	I
Zone 2:	\$48.99	I
Zone 3:	\$43.99	I
Zone 4:	\$41.99	I

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Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

3.9.1.8 Residential RLD Service

Customers who subscribe to this voice service will receive one home phone line that includes touch-tone service. Customers must contact a Company representative to enroll in this service; this service is only available to customers previously enrolled in Residential RZA, Residential RZB, or Residential RLC service under this tariff who disconnect their long distance and intraLATA service under <http://www.mci.com/service> and MCI Communications Inc., Missouri P.S.C Tariff No.1. Unlimited local calling is included with this service.

The following are not included in the monthly line charge: non-recurring charges, operator assistance, directory assistance, directory listing options, Interstate line charge, data/internet surcharge, blocking options, taxes, surcharges, custom calling features not included in features. Usage from any other residential service offerings cannot be aggregated with this service. Customers will receive Block 900 & 976 with this service at no additional charge.

IntraLATA calls are not included in the monthly Residential RLD charge. Customers who have selected MCI as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI Communications Inc., Missouri P.S.C Tariff No. 1.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charges:

Zone 1:	\$26.99	I
Zone 2:	\$38.99	I
Zone 3:	\$33.99	I
Zone 4:	\$31.99	I

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Tariff Administrator
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Service Commission

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

3.9.1.8 Residential RLD Service

Customers who subscribe to this voice service will receive one home phone line that includes touch-tone service. Customers must contact a Company representative to enroll in this service; this service is only available to customers previously enrolled in Residential RZA, Residential RZB, or Residential RLC service under this tariff who disconnect their long distance and intraLATA service under <http://www.mci.com/service> and MCI Communications Inc., Missouri P.S.C TARIFF NO.1. Unlimited local calling is included with this service.

The following are not included in the monthly line charge: non-recurring charges, operator assistance, directory assistance, directory listing options, Interstate line charge, data/internet surcharge, blocking options, taxes, surcharges, custom calling features not included in features. Usage from any other residential service offerings cannot be aggregated with this service. Customers will receive Block 900 & 976 with this service at no additional charge.

IntraLATA calls are not included in the monthly Residential RLD charge. Customers who have selected MCI as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI Communications Inc., MISSOURI P.S.C TARIFF NO.1.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charges:

Zone 1:	\$23.99	I
Zone 2:	\$35.99	I
Zone 3:	\$30.99	I
Zone 4:	\$28.99	I

Issued: August 1, 2006

Effective: September 1, 2006

Carmen L. Feliciano
Tariff Administrator
205 N. Michigan Ave.
Chicago IL, 60601

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

3.9.1.8 Residential RLD Service

Customers who subscribe to this voice service will receive one home phone line that includes touch-tone service. Customers must contact a Company representative to enroll in this service; this service is only available to customers previously enrolled in Residential RZA, Residential RZB, or Residential RLC service under this tariff who disconnect their long distance and intraLATA service under <http://www.mci.com/service> and MCI Communications Inc., Missouri P.S.C TARIFF NO.1. Unlimited local calling is included with this service.

The following are not included in the monthly line charge: non-recurring charges, operator assistance, directory assistance, directory listing options, Interstate line charge, data/internet surcharge, blocking options, taxes, surcharges, custom calling features not included in features. Usage from any other residential service offerings cannot be aggregated with this service. Customers will receive Block 900 & 976 with this service at no additional charge.

IntraLATA calls are not included in the monthly Residential RLD charge. Customers who have selected MCI as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI Communications Inc., MISSOURI P.S.C TARIFF NO.1.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charges:

Zone 1:	\$20.99	I
Zone 2:	\$32.99	I
Zone 3:	\$27.99	I
Zone 4:	\$25.99	I

Issued: May 17, 2006

Effective: June 1, 2006

Carmen L. Feliciano
Tariff Administrator
205 N. Michigan Ave.
Chicago IL, 60601

Cancelled

September 1, 2006

Missouri Public
Service Commission

Filed

Missouri Public
Service Commission

LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont.)

3.9.1.8 Residential RLD Service

Customers who subscribe to this voice service will receive one home phone line that includes touch-tone service. Customers must contact a Company representative to enroll in this service; this service is only available to customers previously enrolled in Residential RZA, Residential RZB, or Residential RLC service under this tariff who disconnect their long distance and intraLATA service under <http://www.mci.com/service> and MCI WorldCom Communications, Inc., MISSOURI P.S.C. TARIFF NO. 1. Unlimited local calling is included with this service.

The following are not included in the monthly line charge: non-recurring charges, operator assistance, directory assistance, directory listing options, Interstate line charge, data/internet surcharge, blocking options, taxes, surcharges, custom calling features not included in features. Usage from any other residential service offerings cannot be aggregated with this service. Customers will receive Block 900 & 976 with this service at no additional charge.

IntraLATA calls are not included in the monthly Residential RLD charge. Customers who have selected MCI WorldCom as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI WorldCom Communications, Inc., MISSOURI P.S.C. TARIFF NO. 1.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customer's service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charges:

Zone 1:	\$17.99 ¹	
Zone 2:	\$29.99 ¹	(I)
Zone 3:	\$24.99 ¹	
Zone 4:	\$22.99 ¹	

¹For Zone Areas, please refer to Page No. 63.3.2.

Local Exchange Service

Missouri Public

REC'D JAN 21 2004

Service Commission

B. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

3.9.1.8 Residential RLD Service

Customers who subscribe to this voice service will receive one home phone line that includes touch-tone service. Customers must contact a Company representative to enroll in this service; this service is only available to customers previously enrolled in Residential RZA, Residential RZB, or Residential RLC service under this tariff who disconnect their long distance and intraLATA service under <http://www.mci.com/service> and MCI WorldCom Communications Inc., MISSOURI P.S.C TARIFF NO.1. Unlimited local calling is included with this service.

The following are not included in the monthly line charge: non-recurring charges, operator assistance, directory assistance, directory listing options, Interstate line charge, data/internet surcharge, blocking options, taxes, surcharges, custom calling features not included in features. Usage from any other residential service offerings cannot be aggregated with this service. Customers will receive Block 900 & 976 with this service at no additional charge.

IntraLATA calls are not included in the monthly Residential RLD charge. Customers who have selected MCI WorldCom as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI WorldCom Communications Inc., MISSOURI P.S.C TARIFF NO.1.

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This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charges:

Zone 1:	\$17.99 ¹	(I)
Zone 2:	\$27.99 ¹	
Zone 3:	\$24.99 ¹	(R)
Zone 4:	\$22.99 ¹	(I)

CANCELLED

FEB 19 2004
By *5th RS 63.10.2.4*
Public Service Commission
MISSOURI

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Service Commission

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For Zone Areas please refer to Page No. 63.3.2

Local Exchange Service

Service Descriptions (Cont'd)

Missouri Public

3.9 Residential Service (Cont'd)

REC'D NOV 17 2003

3.9.1 Service Offerings (Cont'd)

3.9.1.8 Residential RLD Service

Service Commission

Customers who subscribe to this voice service will receive one home phone line that includes touch-tone service. Customers must contact a Company representative to enroll in this service; this service is only available to customers previously enrolled in Residential RZA, Residential RZB, or Residential RLC service under this tariff who disconnect their long distance and intraLATA service under <http://www.mci.com/service> and MCI WorldCom Communications Inc., MISSOURI P.S.C TARIFF NO.1. Unlimited local calling is included with this service.

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This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charges:

Zone 1: \$15.99¹
Zone 2: \$27.99¹
Zone 3: \$27.99¹
Zone 4: \$20.99¹

CANCELLED

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FEB 01 2004

By 4th RS 63.10.2.4
Public Service Commission
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FILED NOV 25 2003

For Zone Areas please refer to Page No. 63.3.2

Local Exchange Service

3. Service Descriptions (Cont'd)

Missouri Public

3.9 Residential Service (Cont'd)

REC'D AUG 29 2003

3.9.1 Service Offerings (Cont'd)

Service Commission

3.9.1.8 Residential RLD Service

Customers who subscribe to this voice service will receive one home phone line that includes touch-tone service. Customers must contact a Company representative to enroll in this service; this service is only available to customers previously enrolled in Residential RZA, Residential RZB, or Residential RLC service under this tariff who disconnect their long distance and intraLATA service under <http://www.mci.com/service> and MCI WorldCom Communications Inc., MISSOURI P.S.C TARIFF NO.1. Unlimited local calling is included with this service.

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IntraLATA calls are not included in the monthly Residential RLD charge. Customers who have selected MCI WorldCom as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI WorldCom Communications Inc., MISSOURI P.S.C TARIFF NO.1.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

CANCELLED

NOV 25 2003

3rd Revised 63.10.2.4
Public Service Commission
MISSOURI

Monthly Recurring Charges:

Zone 1:	\$17.99 ¹	I
Zone 2:	\$27.99 ¹	
Zone 3:	\$27.99 ¹	
Zone 4:	\$22.99 ¹	I

Missouri Public Service Commission

FILED OCT 01 2003

¹For Zone Areas please refer to Page No. 63.3.2

Local Exchange Service

Missouri Public Service Commission

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

REC'D JUL 02 2003

3.9.1 Service Offerings (Cont'd)

3.9.1.8 Residential RLD Service

Customers who subscribe to this voice service will receive one home phone line that includes touch-tone service. Customers must contact a Company representative to enroll in this service; this service is only available to customers previously enrolled in Residential RZA, Residential RZB, or Residential RLC service under this tariff who disconnect their long distance and intraLATA service under <http://www.mci.com/service> and MCI WorldCom Communications Inc., MISSOURI P.S.C TARIFF NO.1. Unlimited local calling is included with this service.

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IntraLATA calls are not included in the monthly Residential RLD charge. Customers who have selected MCI WorldCom as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI WorldCom Communications Inc., MISSOURI P.S.C TARIFF NO.1.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charges:

- Zone 1: \$15.99¹
- Zone 2: \$27.99¹
- Zone 3: \$27.99¹
- Zone 4: \$20.99¹

¹For zone areas please refer to page 63.3.2

CANCELLED

OCT 01 2003
By 2nd RS 63.10.2.4
Public Service Commission
MISSOURI

Local Exchange Service

Missouri Public

3. Service Descriptions (Cont'd)

REC'D JUL 24 2002

3.9 Residential Service (Cont'd)

Service Commission

3.9.1 Service Offerings (Cont'd)

3.9.1.8 Residential RLD Service

Customers who subscribe to this voice service will receive one home phone line that includes touch-tone service. Customers must contact a Company representative to enroll in this service; this service is only available to customers previously enrolled in Residential RZA, Residential RZB, or Residential RLC service under this tariff who disconnect their long distance and intraLATA service under <http://www.mci.com/service> and MCI WorldCom Communications Inc., MISSOURI P.S.C TARIFF NO.1. Unlimited local calling is included with this service.

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The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charges:

Zone 1: \$15.99
Zone 4: \$20.99

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AUG 01 2003
by STR 563.10.2.4
Public Service Commission
MISSOURI

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Service Commission

ALL MATERIAL ON THIS PAGE IS NEW.