

**SECTION 14.0 - DESCRIPTION OF LOCAL EXCHANGE SERVICES (continued)**

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**14.4 Optional Calling Features (continued)**

**MAR 27 2000**

**14.4.1 Feature Descriptions (continued)**

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- M. Multiple Directory Number Distinctive Ringing** - This feature allows an end user to determine the source of an incoming call from a distinctive ring. The end user may have up to three additional numbers assigned to a single line (i.e. Distinctive Ringing - First Number and Distinctive Ringing - Second Number). The designated primary number will receive a normal ringing pattern, other numbers will receive distinctive ringing patterns. The pattern is based on the telephone number that the calling party dials.
- N. Selective Call Forwarding** permits the end-user to automatically forward to another number calls received from up to twelve end-user pre-selected telephone numbers programmed into the features screening list. The end-user controls when the feature is active, the forward-to number and can add or remove calling numbers from the feature's screening list.
- O. Auto Redial** permits the end-user to have calls automatically re-dialed when the first attempt reaches a busy number. The line is checked every 45 seconds for up to 30 minutes and alerts the Customer with a distinctive ringing pattern when the busy number and the Customer's line are free. The Customer can continue to make and receive calls while the feature is activated. The following types of calls cannot be reached using Repeat Dialing:

- calls to 800 service numbers
- calls to 900 service numbers
- calls preceded by an interexchange carrier access code
- International Direct Distance Dialed calls
- calls to Directory Assistance calls to 911

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**SECTION 14.0 - DESCRIPTION OF LOCAL EXCHANGE SERVICES**

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**14.4 Optional Calling Features (continued)**

**MAR 27 2000**

**14.4.1 Feature Descriptions (continued)**

**MO. PUBLIC SERVICE COMMISSION**

- P. Simultaneous Call Forwarding** allows you to call forward multiple calls simultaneously.
- Q. Speed Calling** permits the Customer to place calls to other telephone numbers by dialing a one or two digit code rather than the complete telephone number. Code lists may include local and toll telephone numbers. The Customer has the ability to add telephone numbers to or remove them from the a speed calling list without the Company's help.
- R. Three-Way Calling** permits the end-user to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The end-user initiating the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used on both outgoing and incoming.

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**SECTION 14.0 - DESCRIPTION OF LOCAL EXCHANGE SERVICES (Continued)**

**14.4 Optional Calling Features (Continued)**

**14.4.1 Feature Descriptions (Continued)**

**S. Optional Calling Four Features Package** permits a Business UNE-P or Ionex Facilities-Based Customer to purchase the following four optional calling features at a discounted bundled rate: Call Forwarding, Remote Access to Call Forwarding, Three-Way Calling and Call Blocker.

**T. Optional Calling Nine Features Package** permits a Business UNE-P or Facilities-Based Customer to purchase the following nine optional calling features at a discounted bundled rate: Caller ID Name, Caller ID Number, Call Forwarding, Remote Access to Call Forwarding, Three-Way Calling, Call Blocker, Auto Redial, Speed Call 30 and Priority Call.

**U. Ionex Call Transfer Disconnect** is a Service that allows Business Customers to initiate a three-way call with either an incoming or originated call and then disconnect, leaving the two remaining Parties connected. The Customer can activate Ionex Call Transfer Disconnect, regardless of who originated the call. The Customer flashes the switch hook while the Called Party is on the line, causing the Called Party to be split from the connection and placed on hold while dial tone is returned to the Customer. Next the Customer dials the Third Party, hearing the progress tones (which cannot be heard by the original Called Party). After the Customer dials the Third Party, the Customer initiates the call transfer by either disconnecting fully from the call, waiting until the Third Party answers, and talking to the Third Party while keeping the original Called Party on hold, or creating a three-way call by hanging up, leaving the other two parties connected. After the Customer initiates the transfer and disconnects from the call, the Customer's line is released from the call and the Customer is able to originate or receive calls. The two remaining parties remain connected on the call.

Call Transfer Disconnect not available with Metro Lines, 3-Way Calling, Speed Dial 8 or Speed Call 30.

**V. Reserved For Future Use.**

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**SECTION 14.0 - DESCRIPTION OF LOCAL EXCHANGE SERVICES (Continued)**

**14.4 Optional Calling Features (Continued)**

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**14.4.1 Feature Descriptions (Continued)**

**REC'D JAN 24 2003**

**S. Optional Calling Four Features Package** permits a Business UNE-P or Ionex Facilities-Based Customer to purchase the following four optional calling features at a discounted bundled rate: Call Forwarding, Remote Access to Call Forwarding, Three-Way Calling and Call Blocker.

**T. Optional Calling Nine Features Package** permits a Business UNE-P or Facilities-Based Customer to purchase the following nine optional calling features at a discounted bundled rate: Caller ID Name, Caller ID Number, Call Forwarding, Remote Access to Call Forwarding, Three-Way Calling, Call Blocker, Auto Redial, Speed Call 30 and Priority Call.

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Call Transfer Disconnect not available with Metro Lines, 3-Way Calling, Speed Dial 8 or Speed Call 30.

(N)

**V. Basic Voice Mail** allows you to receive, edit and forward messages.

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**SECTION 14.0 - DESCRIPTION OF LOCAL EXCHANGE SERVICES (Continued)**

**14.4 Optional Calling Features (Continued)**

**Missouri Public Service Commission**

**14.4.1 Feature Descriptions (Continued)**

**REC'D NOV 26 2002**

**S. Optional Calling Four Features Package** permits a Business UNE-P or Ionex Facilities-Based Customer to purchase the following four optional calling features at a discounted bundled rate: Call Forwarding, Remote Access to Call Forwarding, Three-Way Calling and Call Blocker.

**T. Optional Calling Nine Features Package** permits a Business UNE-P or Facilities-Based Customer to purchase the following nine optional calling features at a discounted bundled rate: Caller ID Name, Caller ID Number, Call Forwarding, Remote Access to Call Forwarding, Three-Way Calling, Call Blocker, Auto Redial, Speed Call 30 and Priority Call.

**U. Ionex Call Transfer Disconnect** is a Service that allows Business Customers to initiate a three-way call with either an incoming or originated call and then disconnect, leaving the two remaining Parties connected. The Customer can activate Ionex Call Transfer Disconnect, regardless of who originated the call. The Customer flashes the switch hook while the Called Party is on the line, causing the Called Party to be split from the connection and placed on hold while dial tone is returned to the Customer. Next the Customer dials the Third Party, hearing the progress tones (which cannot be heard by the original Called Party). After the Customer dials the Third Party, the Customer initiates the call transfer by either disconnecting fully from the call, waiting until the Third Party answers, and talking to the Third Party while keeping the original Called Party on hold, or creating a three-way call by hanging up, leaving the other two parties connected. After the Customer initiates the transfer and disconnects from the call, the Customer's line is released from the call and the Customer is able to originate or receive calls. The two remaining parties remain connected on the call.

(N)

**V. Basic Voice Mail** allows you to receive, edit and forward messages.

(N)

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**Missouri Public Service Commission**

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SECTION 14.0 - DESCRIPTION OF LOCAL EXCHANGE SERVICES (Continued)

Missouri Public

14.4 Optional Calling Features (Continued)

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14.4.1 Feature Descriptions (Continued)

Service Commission

- S. **Optional Calling Four Features Package** permits a Business UNE-P or Ionex Facilities-Based Customer to purchase the following four optional calling features at a discounted bundled rate: Call Forwarding, Remote Access to Call Forwarding, Three-Way Calling and Call Blocker. (N)
- T. **Optional Calling Nine Features Package** permits a Business UNE-P or Facilities-Based Customer to purchase the following nine optional calling features at a discounted bundled rate: Caller ID Name, Caller ID Number, Call Forwarding, Remote Access to Call Forwarding, Three-Way Calling, Call Blocker, Auto Redial, Speed Call 30 and Priority Call. (N)

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**SECTION 14.0 - DESCRIPTION OF LOCAL EXCHANGE SERVICES (Continued)**

**14.4 Optional Calling Features (Continued)**

**14.4.1 Feature Descriptions (Continued)**

- W. SOHO Feature Package** permits a Business UNE-P or Ionex Facilities-Based Customer to purchase the following optional calling features at a discounted bundled rate: Caller ID Name & Number, Call Forwarding, Remote Access Call Forwarding, Three-Way Calling, and Call Waiting. (1)

(N)

(1) Effective June 5, 2009, this service is no longer available.

(N)

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**SECTION 14.0 - DESCRIPTION OF LOCAL EXCHANGE SERVICES (Continued)**

**14.4 Optional Calling Features (Continued)**

**14.4.1 Feature Descriptions (Continued)**

- W. SOHO Feature Package** permits a Business UNE-P or Ionex Facilities-Based Customer to purchase the following optional calling features at a discounted bundled rate: Caller ID Name & Number, Call Forwarding, Remote Access Call Forwarding, Three-Way Calling, and Call Waiting.

(N)

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**SECTION 14.0 - DESCRIPTION OF LOCAL EXCHANGE SERVICES (Continued)**

**14.5 ISDN SERVICES (1)**

(N)

**14.5.1 General\***

**A. Integrated Services Digital Network (ISDN)** is a digital architecture that provides an integrated voice and data capability to the Customer premises, using the public switched network. ISDN distributes voice, data, video, image and facsimile by using either a Basic Rate Interface (BRI) or a Primary Rate Interface (PRI). These serving arrangements conform to international standards adopted by the International Telecommunications Union.

**B. Definitions Peculiar to ISDN**

**Basic Rate Interface (BRI)** consists of one or two B (Bearer) channels and one D (Data) channel on one pair of wires. BRI is offered as ISDN Service.

**B Channel** is a facility that carries circuit-switched voice or data communications at speeds up to 64 kbps, from the Customer premise, over the loop facility, to the central office.

**B Channel Circuit Switched Data** provides the capability of making data calls over the public switched network. Information is transmitted the same way as digitized voice. Like a voice call, a circuit-switched data call ties up network resources for the duration of the call. Calling Line ID is provided.

**D Channel** carries signaling and packet data information, at speeds up to 16 k/bits on BRI, and signaling-only information up to 64 k/bits for Primary Rate Interface, from the Customer's premises to the central office. The D-channel has both data and signaling functions but it does not have voice capability.

\*ISDN Services are available where facilities exist.

(1) Effective June 5, 2009, this service is no longer available.

(N)

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SECTION 14.0 - DESCRIPTION OF LOCAL EXCHANGE SERVICES (Continued)

14.5 ISDN SERVICES Service Commission

14.5.1 General\*

(T)

A. **Integrated Services Digital Network (ISDN)** is a digital architecture that provides an integrated voice and data capability to the Customer premises, using the public switched network. ISDN distributes voice, data, video, image and facsimile by using either a Basic Rate Interface (BRI) or a Primary Rate Interface (PRI). These serving arrangements conform to international standards adopted by the International Telecommunications Union.

B. **Definitions Peculiar to ISDN**

**Basic Rate Interface (BRI)** consists of one or two B (Bearer) channels and one D (Data) channel on one pair of wires. BRI is offered as ISDN Service.

**B Channel** is a facility that carries circuit-switched voice or data communications at speeds up to 64 kbps, from the Customer premise, over the loop facility, to the central office.

**B Channel Circuit Switched Data** provides the capability of making data calls over the public switched network. Information is transmitted the same way as digitized voice. Like a voice call, a circuit-switched data call ties up network resources for the duration of the call. Calling Line ID is provided.

**D Channel** carries signaling and packet data information, at speeds up to 16 k/bits on BRI, and signaling-only information up to 64 k/bits for Primary Rate Interface, from the Customer's premises to the central office. The D-channel has both data and signaling functions but it does not have voice capability.

\*ISDN Services are available where facilities exist.

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**SECTION 14.0 - DESCRIPTION OF LOCAL EXCHANGE SERVICES (Continued)**

**Missouri Public**

**14.5 ISDN SERVICES**

**REC'D JAN 24 2002**

**14.5.1 General**

**Service Commission**

**A. Integrated Services Digital Network (ISDN)** is a digital architecture that provides an integrated voice and data capability to the Customer premises, using the public switched network. ISDN distributes voice, data, video, image and facsimile by using either a Basic Rate Interface (BRI) or a Primary Rate Interface (PRI). These serving arrangements conform to international standards adopted by the International Telecommunications Union.

**B. Definitions Peculiar to ISDN**

**Basic Rate Interface (BRI)** consists of one or two B (Bearer) channels and one D (Data) channel on one pair of wires. BRI is offered as ISDN Service. (T)

**B Channel** is a facility that carries circuit-switched voice or data communications at speeds up to 64 kbps, from the Customer premise, over the loop facility, to the central office.

**B Channel Circuit Switched Data** provides the capability of making data calls over the public switched network. Information is transmitted the same way as digitized voice. Like a voice call, a circuit-switched data call ties up network resources for the duration of the call. Calling Line ID is provided.

**D Channel** carries signaling and packet data information, at speeds up to 16 k/bits on BRI, and signaling-only information up to 64 k/bits for Primary Rate Interface, from the Customer's premises to the central office. The D-channel has both data and signaling functions but it does not have voice capability.

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SECTION 14.0 - DESCRIPTION OF LOCAL EXCHANGE SERVICES (continued)

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14.5 ISDN SERVICES

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14.5.1 General

A. **Integrated Services Digital Network (ISDN)** is a digital technology that provides an integrated voice and data capability to the Customer premises, using the public switched network. ISDN distributes voice, data, video, image and facsimile by using either a Basic Rate Interface (BRI) or a Primary Rate Interface (PRI). These serving arrangements conform to international standards adopted by the International Telecommunications Union.

B. **Definitions Peculiar to ISDN**

**Basic Rate Interface (BRI)** consists of one or two B (Bearer) channels and one D (Data) channel on one pair of wires. BRI is offered as Single Line ISDN Service.

**B Channel** is a facility that carries circuit-switched voice or data communications at speeds up to 64 kbps, from the Customer premise, over the loop facility, to the central office.

**B Channel Circuit Switched Data** provides the capability of making data calls over the public switched network. Information is transmitted the same way as digitized voice. Like a voice call, a circuit-switched data call ties up network resources for the duration of the call. Calling Line ID is provided.

**D Channel** carries signaling and packet data information, at speeds up to 16 k/bits on BRI, and signaling-only information up to 64 k/bits for Primary Rate Interface, from the Customer's premises to the central office. The D-channel has both data and signaling functions but it does not have voice capability.

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**SECTION 14.0 - DESCRIPTION OF LOCAL EXCHANGE SERVICES (continued)**

**14.5 ISDN SERVICES (continued)**

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**14.5.1 General (continued)**

**MAR 27 2000**

**B. Definitions Peculiar to ISDN (continued)**

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**D-Channel Packet-Switched Data** capability to originate and receive X.25 data calls over the D-channel. Multiple data calls can be active simultaneously on a single D-channel.

**ISDN Loop Access Line** is the ISDN basic rate interface loop from the central office to the Customer's premises.

**Primary Rate Service** is a 1.544 megabits per second (Mbps) service providing 23 B channels and one D channel. It is also known as 23 B+D access. The B-channels carry user information such as voice calls, circuit-switched data, or video, while the D-channel handles signaling or control information.

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**SECTION 14.0 - DESCRIPTION OF LOCAL EXCHANGE SERVICES (Continued)**

REC'D JAN 24 2002

**14.5 ISDN SERVICES (Continued)**

**14.5.2 Terms and Conditions**

Service Commission

**A. General**

- 1. The Customer is responsible for procuring Customer Premises Equipment (CPE) that is compatible with the ISDN digital switch serving the Customer.
- 2. Reserved For Future Use. (D)
- 3. The Company shall terminate ISDN Services at the Company network interface.

**B. Availability**

- 1. ISDN Service is only available in a limited distribution area determined by the Company. (T)

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**SECTION 14.0 - DESCRIPTION OF LOCAL EXCHANGE SERVICES (continued)**

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**14.5 ISDN SERVICES (continued)**

**MAR 27 2000**

**14.5.2 Terms and Conditions**

**MO. PUBLIC SERVICE COMMISSION**

**A. General**

- 1. The Customer is responsible for procuring Customer premises equipment (CPE) that is compatible with the ISDN digital switch serving the Customer.
- 2. Single Line ISDN Service includes a 2B-D package. Contained in the standard package are numerous voice and data features. The standard features and function support two terminals per BRI. Within the standard package there is limited flexibility for customization and various optional features can be added.
- 3. The Company shall terminate ISDN Services at the Company network interface.

**B. Availability**

- 1. Single Line ISDN Service is only available in a limited distribution area determined by the Company.

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**SECTION 14.0 - DESCRIPTION OF LOCAL EXCHANGE SERVICES (Continued)**

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**14.5 ISDN SERVICES (Continued)**

**REC'D JAN 24 2002**

**14.5.2 Terms and Conditions (Continued)**

**Service Commission**

**B. Availability (Continued)**

- 2. Single Line ISDN Service may be provided to Customers from a central office other than their normal serving office depending on available facilities\*. (T)
- 3. ISDN Service is offered where ISDN compatible facilities and equipment are available. Service is generally considered available for loops 18 kilofeet or less in length. Loops greater than 18 kilofeet in total length must meet ISDN extension technology design requirements and will be considered available if ISDN compatible pair gain systems are in place or planned to serve the area based on the scheduled placement of compatible pair gain systems. If no pair gain system is in place or planned, loops greater than 18 kilofeet in length will also be considered available if single line loop extension equipment can be deployed and the loop is within the design limitation of this type of extension equipment. If the loop is greater than 18 kilofeet in length additional charges apply to extend the loop's ISDN capability. (T)
- 4. Some services are not available or compatible with ISDN.
- 14.5.2.B.2 Single Line ISDN Services reflected on this page are grandfathered for existing Customers as of the Effective Date of 1<sup>st</sup> Revised Page 76. The Single Line ISDN Services on this page are not being offered to new Customers. (T)

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**SECTION 14.0 - DESCRIPTION OF LOCAL EXCHANGE SERVICES (Continued)**

**14.5 ISDN SERVICES (Continued)**

REC'D JAN 24 2002

**14.5.2 Terms and Conditions (Continued)**

Service Commission

**C. Local Calling Areas and Telephone Numbers**

- 1. If a Customer is provided service from a designated Central Office, which is not the Customer's normal serving office, the Local Calling Area for the Customer's Single Line ISDN Service will be that of the designated ISDN-equipped Central Office\*\*.
- 2. Calling areas are subject to change as additional Central Offices become capable of directly providing ISDN Services to the Customer's own and nearby serving area. Changes to calling areas will affect Customer telephone numbers.

(T)

(T)

\*\* 1. Local Calling Areas for Single Line ISDN Services reflected on this page are grandfathered for existing Customers as of the Effective Date of 1<sup>st</sup> Revised Page 77 and are not being offered to new Customers.

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**14.5 ISDN SERVICES (continued)**

**MAR 27 2000**

**14.5.2 Terms and Conditions (continued)**

**C. Local Calling Areas and Telephone Numbers**

**MO. PUBLIC SERVICE COMMISSION**

1. If a Customer is provided service from a designated central office which is not the Customer's normal serving office, the local calling area for the Customer's Single Line ISDN Service will be that of the designated ISDN-equipped central office.
2. Calling areas are subject to change as additional central offices become capable of directly providing Single Line ISDN services to the Customer's own and nearby serving area. Changes to calling areas will affect Customer telephone numbers.

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**SECTION 14.0 - DESCRIPTION OF LOCAL EXCHANGE SERVICES (Continued)**  
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**14.5 ISDN SERVICES (Continued)**

**REC'D APR 03 2002**

**14.5.3 Basic Rate Interface Offerings**

**A. BRI ISDN Service**

**Service Commission**

BRI ISDN Service is compatible with national ISDN and includes circuit-switched voice, circuit-switched data and packet function. Rates are offered for data applications and for home office or small business use. The minimum service period is one year.

(T)

**B. Standard Features**

Both voice and data features are offered. Because of CPE, some of the features offered may function differently, may not be available or may be required to be offered via an access code. The standard features and functions are as follows:

- 2B+D Channels on U interface
- 56/64/112/128 Kbps Dialed Data
- Simultaneous Voice and Data Calling
- Touchtone Pass-Through
- Separate Signaling Channel

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**SECTION 14.0 - DESCRIPTION OF LOCAL EXCHANGE SERVICES (Continued)**

**Missouri Public**

**14.5 ISDN SERVICES (Continued)**

REC'D JAN 24 2002

**14.5.3 Basic Rate Interface Offerings**

**A. BRI ISDN Service**

Service Commission (T)

BRI ISDN Service is compatible with national ISDN and includes circuit-switched voice, circuit-switched data and packet function. Rates are offered for data applications and for home office or small business use. The minimum service period is one month. (T)

**B. Standard Features**

Both voice and data features are offered. Because of CPE, some of the features offered may function differently, may not be available or may be required to be offered via an access code. The standard features and functions are as follows:

- 2B+D Channels on U interface
- 56/64/112/128 Kbps Dialed Data
- Simultaneous Voice and Data Calling
- Touchtone Pass-Through
- Separate Signaling Channel

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**SECTION 14.0 - DESCRIPTION OF LOCAL EXCHANGE SERVICES (continued)**

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**14.5 ISDN SERVICES (continued)**

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**14.5.3 Basic Rate Interface Offerings**

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**A. Single Line ISDN Service**

Single Line ISDN Service is compatible with national ISDN and includes circuit-switched voice, circuit-switched data and packet function. Rates are offered for data applications and for home office or small business use. The minimum service period is one month.

**B. Standard Features**

Both voice and data features are offered. Because of CPE, some of the features offered may function differently, may not be available or may be required to be offered via an access code. The standard features and functions are as follows:

- 2B+D channels on U interface
- 56/64/112/128 Kbps Dialed Data
- Simultaneous Voice and Data Calling
- Touchtone Pass-Through
- Separate Signaling Channel

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**SECTION 14.0 - DESCRIPTION OF LOCAL EXCHANGE SERVICES (Continued)**

**14.5 ISDN SERVICES (Continued)**

**Missouri Public**

**14.5.3 Basic Rate Interface Offerings (Continued)**

**REC'D JAN 24 2002**

**C. Optional Features**

**Service Commission**

**1. CSV/CSD**

Single Line ISDN may be equipped for Circuit Switched Voice/Circuit Switched Data (CSV/CSD) on one or both the B Channels to enable the Customer to access the Public Switched Telephone Network. CSV/CSD monthly recurring charges apply on a per channel basis, in addition to usage charges.

**2. Packet Switching**

The B Channels may be equipped for permanent or demand-based packet switching. In addition, the D Channel may be equipped for packet switching. The Customer will be responsible for charges to their packet directory. Packet switching monthly recurring charges apply on a per channel basis.

**3. Calling Features**

Certain calling features are available to BRI ISDN Customers with one or more B channels equipped for CSV/CSD. Features listed in Section 6.4.2 of this tariff may be ordered in conjunction with ISDN Service, where available and compatible with the characteristics of the Service.

(T)

**4. Link Extensions**

Single Line ISDN service may be offered to Customers not served by a compatible ISDN office through link extensions. Link extension facilities and equipment charges apply. In addition, the Customer is responsible for all charges imposed by another Local Exchange Company providing any part of the service per the Special Construction provisions of this tariff.

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14.5 ISDN SERVICES (continued)

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14.5.3 Basic Rate Interface Offerings (continued)

MO. PUBLIC SERVICE COMMISSION

C. Optional Features

1. CSV/CSD

Single Line ISDN may be equipped for Circuit Switched Voice/Circuit Switched Data (CSV/CSD) on one or both the B channels to enable the Customer to access the public switched telephone network. CSV/CSD monthly recurring charges apply on a per channel basis, in addition to usage charges.

2. Packet Switching

The B Channels may be equipped for permanent or demand-based packet switching. In addition, the D channel may be equipped for packet switching. The Customer will be responsible for charges to their packet directory. Packet switching monthly recurring charges apply on a per channel basis.

3. Calling Features

Certain calling features are available to Single Line ISDN Customers with one or more B channels equipped for CSV/CSD. Features listed in Section 6.4.2 of this tariff may be ordered in conjunction with ISDN service, where available and compatible with the characteristics of the service.

4. Link Extensions

Single Line ISDN service may be offered to Customers not served by a compatible ISDN office through link extensions. Link extension facilities and equipment charges apply. In addition, the Customer is responsible for all charges which are imposed by another local exchange company providing any part of the service.

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**SECTION 14.0 - DESCRIPTION OF LOCAL EXCHANGE SERVICES (Continued)**

**14.5 ISDN SERVICES (Continued)**

**14.5.4 Primary Rate Interface**

**A. General**

The Primary Rate Interface (PRI) structure consists of 23 B Channels and one D Channel, for a total transmission rate of 1.544 Mbps, the equivalent of one DS1 line. Each 64 Kbps B Channel carries User information such as voice calls, circuit switched data or video. The D Channel is a 64 Kbps channel used for signaling information.

Circuit Switched Data PRI consists of 23 B plus one D Channel, also equivalent to a DS1 line. The Customer may use CPE to bond 64 Kbps B Channels for transmission of circuit switched data or video.

Each PRI consists of a DS1 line and a PRS Service Configuration described below. Loop Diversity and avoidance, and Foreign Exchange Services are available under the Special Construction Provisions of this tariff.

DID may be provided with PRI. A DID trunk termination is required for each inward or two-way B Channel in a PRI.

PRI Service is not available for use in conjunction with internet service provider (ISP) modems or with auto-dialer equipment.

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**SECTION 14.0 - DESCRIPTION OF LOCAL EXCHANGE SERVICES (Continued)**  
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**14.5 ISDN SERVICES (Continued)**

**14.5.4 Primary Rate Interface**

**REC'D APR 03 2002**

**A. General**

**Service Commission**

The Primary Rate Interface (PRI) structure consists of 23 B Channels and one D Channel, for a total transmission rate of 1.544 Mbps, the equivalent of one DS1 line. Each 64 Kbps B Channel carries User information such as voice calls, circuit switched data or video. The D Channel is a 64 Kbps channel used for signaling information.

Circuit Switched Data PRI consists of 23 B plus one D Channel, also equivalent to a DS1 line. The Customer may use CPE to bond 64 Kbps B Channels for transmission of circuit switched data or video.

Each PRI consists of a DS1 line and a PRS Service Configuration described below. Loop Diversity and avoidance, and Foreign Exchange Services are available under the Special Construction Provisions of this tariff.

DID may be provided with PRI. A DID trunk termination is required for each inward or two-way B Channel in a PRI. (T)

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SECTION 14.0 - DESCRIPTION OF LOCAL EXCHANGE SERVICES (continued)

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14.5 ISDN SERVICES (continued)

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14.5.4 Primary Rate Interface

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A. General

The Primary Rate Interface (PRI) structure consists of 23 B channels and one D channel, for a total transmission rate of 1.544 Mbps, the equivalent of one DS1 line. Each 64 Kbps B channel carries user information such as voice calls, circuit switched data or video. The D channel is a 64 Kbps channel used for signaling information.

Circuit Switched Data PRI consists of 23 B plus one D channel, also equivalent to a DS1 line. The Customer may use CPE to bond 64 Kbps B channels for transmission of circuit switched data or video.

Each PRI consists of a DS1 line and a PRS Service Configuration described below. Loop Diversity and avoidance, and foreign exchange services are available under the Special Construction Provisions of this tariff.

DID may be provided with PRS. A DID trunk termination is required for each inward or two-way B channel in a PRI.

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**SECTION 14.0 - DESCRIPTION OF LOCAL EXCHANGE SERVICES (Continued)**

**Missouri Public**

**14.5 ISDN SERVICES (Continued)**

**14.5.4 Primary Rate Interface (Continued)**

REC'D JAN 24 2002

**B. Service Configurations**

Service Commission

**23B + D** provides 23 B Channels and one D Channel. The B Channels carry voice, circuit switched data or video. The D Channel handles signaling. A single D Channel can control a maximum of 479 B Channels (requires Non-facility Associated Signaling). The B Channels may be provided on the same facility as the D Channel or on other PRI T1 facilities.

**24B** provides 24 B Channels. This option is only available in conjunction with at least one (1) 23 B + D PRI. (N)

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**SECTION 14.0 - DESCRIPTION OF LOCAL EXCHANGE SERVICES (continued)**

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**14.5 ISDN SERVICES (continued)**

**MAR 27 2000**

**14.5.4 Primary Rate Interface (continued)**

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**B. Service Configurations**

**23B + D** provides 23 B channels and one D channel. The B channels carry voice, circuit switched data or video. The D channel handles signaling. A single D channel can control a maximum of 479 B channels (requires Nonfacility Associated Signaling). The B channels may be provided on the same facility as the D channel or on other PRI T1 facilities.

**24B** provides 24 B channels.

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**SECTION 14.0 - DESCRIPTION OF LOCAL EXCHANGE SERVICES (continued)**

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**14.5 ISDN SERVICES (continued)**

**MAR 27 2000**

**14.5.4 Primary Rate Interface (continued)**

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**C. Network Connections**

**Circuit Switched Data Connection** is a central office translation that provides 23 or 24 B channels on a PRI T1 facility. All B channels are arranged for two-way operation and access to the exchange network. Incoming calls are restricted to circuit switched data or video.

**ISDN Trunk Connection** is a central office translation that provides a B channel on a PRI. The connection allows access to the exchange network. One ISDN trunk connection is required for each B channel used in a PRS. Trunk connections may be configured on a call-by-call or dedicated basis. Call-by-call consists of B channels configured for inward and outward calls pre-determined by the Customer's traffic. Dedicated means that each B channel is dedicated for inward, outward or two-way traffic.

**D. Standard Features**

**Circuit Switched Data** allows the transmission of circuit switched data on a voice channel.

**Direct Inward/Outward Dialing** allows the station users to place or receive calls bypassing the attendant.

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**SECTION 14.0 - DESCRIPTION OF LOCAL EXCHANGE SERVICES (Continued)**

**14.5 ISDN SERVICES (Continued)**

**14.5.4 Primary Rate Interface (Continued)**

**E. Optional Features**

**DCA Interface** - Dynamic Channel Allocation allows a Customer to designate the quantity of call types to be allocated for direct inward or outward calling. This feature is also known as call-by-call service selection.

**CLID Interface** - Calling Line Identification allows the number an/or name (where technically capable) of the Calling Party to be delivered to the Called Party as part of the Called Party set-up message, i.e., before ringing begins.

**14.5.5 IntelliTrunk UNE-P (formerly known as Off-Net Primary Rate Interface - PRI)**

The IntelliTrunk UNE-P (PRI) structure consists of 23 B Channels and one D Channel, for a total transmission rate of 1.544 Mbps, the equivalent of one DS1 line. Each 64 Kbps B Channel carries User information such as voice calls, circuit switched data or video. The D Channel is a 64 Kbps channel used for signaling information.

Circuit Switched Data PRI consists of 23 B plus one D Channel, also equivalent to a DS1 line. The Customer may use CPE to bond 64 Kbps B Channels for transmission of circuit switched data or video.

DID may be provided with IntelliTrunk UNE-P. A DID trunk termination is required for each inward or two-way B Channel in an IntelliTrunk UNE-P.

IntelliTrunk UNE-P requires PRI ISDN compatible Customer-Provided Equipment (CPE) registered under FCC Part 68. This Service is only available on UNE-P. IntelliTrunk UNE-P includes Caller ID Name & Number. No other feature option is available. 1 Year minimum term required for this product, as well as a minimum of 23 channels.

See Section 16.5.3 for IntelliTrunk UNE-P pricing.

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SECTION 14.0 - DESCRIPTION OF LOCAL EXCHANGE SERVICES (Continued)

**CANCELLED**

14.5 ISDN SERVICES (Continued)

14.5.4 Primary Rate Interface (Continued)

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E. Optional Features

**DCA Interface** - Dynamic Channel Allocation allows a Customer to designate the quantity of call types to be allocated for direct inward or outward calling. This feature is also known as call-by-call service selection.

**CLID Interface** - Calling Line Identification allows the number an/or name (where technically capable) of the Calling Party to be delivered to the Called Party as part of the Called Party set-up message, i.e., before ringing begins.

14.5.5 Off-Net Primary Rate Interface (PRI)

The Off-Net Primary Rate Interface (PRI) structure consists of 23 B Channels and one D Channel, for a total transmission rate of 1.544 Mbps, the equivalent of one DS1 line. Each 64 Kbps B Channel carries User information such as voice calls, circuit switched data or video. The D Channel is a 64 Kbps channel used for signaling information.

Circuit Switched Data PRI consists of 23 B plus one D Channel, also equivalent to a DS1 line. The Customer may use CPE to bond 64 Kbps B Channels for transmission of circuit switched data or video.

(N)

DID may be provided with PRI. A DID trunk termination is required for each inward or two-way B Channel in a PRI.

Off-Net PRI requires PRI ISDN compatible Customer-provided equipment (CPE) registered under FCC Part 68. This Service is only available on UNE-P. Off-Net PRI includes Caller ID Name & Number. No other feature option is available. 1 Year minimum term required for this product, as well as a minimum of 23 channels.

See Section 16.5.3 for Off-Net PRI pricing.

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**SECTION 14.0 - DESCRIPTION OF LOCAL EXCHANGE SERVICES (Continued)**

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**14.5 ISDN SERVICES (Continued)**

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**14.5.4 Primary Rate Interface (Continued)**

**E. Optional Features**

**Service Commission**

**DCA Interface** - Dynamic Channel Allocation allows a Customer to designate the quantity of call types to be allocated for direct inward or outward calling. This feature is also known as call-by-call service selection.

**CLID Interface** - Calling Line Identification allows the number an/or name (where technically capable) of the Calling Party to be delivered to the Called Party as part of the Called Party set-up message, i.e., before ringing begins.

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14.5 ISDN SERVICES (continued)

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14.5.4 Primary Rate Interface (continued)

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E. Optional Features

**DCA Interface** - Dynamic Channel Allocation allows a Customer to designate the quantity of call types to be allocated for direct inward or outward calling. This feature is also known as call-by-call service selection.

**CLID Interface** - Calling Line Identification allows the number an/or name (where technically capable) of the calling party to be delivered to the called party as part of the called party set-up message, i.e., before ringing begins.

**Loop Protection Interface** provides automatic restoration of the interface facility and physical route redundancy in the event of a single loop transmission failure.

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**SECTION 14.0 - DESCRIPTION OF LOCAL EXCHANGE SERVICES (Continued)**

**14.6 Centrex Service (1)**

(N)

Centrex Service is a Central Office-based PBX Service offered to Business Customers. Centrex is a feature package that is available on flat rated analog lines or multi-line hunt lines. Centrex is not available with PBX trunks, ISDN lines, FX service, TIE lines, or intercom loops. Centrex configurations are offered, subject to the availability of equipment and facilities necessary to provision the service on a continuing and economically feasible basis and subject to Section 13.1 of this Tariff. The minimum term commitment for any Centrex service is one year.

(1) Effective June 5, 2009, this service is no longer available.

(N)

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**SECTION 14.0 - DESCRIPTION OF LOCAL EXCHANGE SERVICES (Continued)**

**14.6 Centrex Service**

Centrex Service is a Central Office-based PBX Service offered to Business Customers. Centrex is a feature package that is available on flat rated analog lines or multi-line hunt lines. Centrex is not available with PBX trunks, ISDN lines, FX service, TIE lines, or intercom loops. Centrex configurations are offered, subject to the availability of equipment and facilities necessary to provision the service on a continuing and economically feasible basis and subject to Section 13.1 of this Tariff. The minimum term commitment for any Centrex service is one year.

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**SECTION 14.0 - DESCRIPTION OF LOCAL EXCHANGE SERVICES (continued)**

**14.6 Centrex Service**

Centrex Service is a central office-based PBX service offered to business Customers. Centrex configurations are offered, subject to the availability of equipment and facilities necessary to provision the service on a continuing and economically feasible basis and subject to Section 13.1 of this Tariff.

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**SECTION 14.0 - DESCRIPTION OF LOCAL EXCHANGE SERVICES (continued)**

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**14.6 Centrex/Plexar Service**

Centrex/Plexar Service is a central office-based PBX service offered to business customers. Centrex configurations are offered on an individual case basis, subject to the availability of equipment and facilities necessary to provision the service on a continuing and economically feasible basis.

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**SECTION 14.0 - DESCRIPTION OF LOCAL EXCHANGE SERVICES (Continued)**

**14.6.1 Centrex I Service**

Centrex I service includes the following standard features:

- Individually assigned telephone numbers within a Centrex system;
- Intercom - Free intrasystem calling using 3,4, or 5 digit abbreviated dialing to call other station users;
- Call Hold – allows a Centrex Station User to hold any call and originate another call or to answer call waiting on an incoming call;
- Consultation Hold – allows a Centrex Station User to add on another Station User or an outside line to an established call;
- Call Pickup – allows a Station User to answer any calls within an associated preset pickup group;
- Call Transfer – allows a Station User to transfer any established call to another Station User or an outside line.

See Section 16.6.1 for prices and optional features available.

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**SECTION 14.0 - DESCRIPTION OF LOCAL EXCHANGE SERVICES (continued)**

**14.6.1 RESERVED FOR FUTURE USE**

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**SECTION 14.0 - DESCRIPTION OF LOCAL EXCHANGE SERVICES (Continued)**

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**14.6.2 Centrex Express Service**

REC'D JAN 24 2002

Centrex Express Service includes the following standard features:

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- Individually assigned telephone numbers within a Centrex system;
- Touchtone dialing;
- Intercom - Free intrasystem calling using 3,4, or 5 digit abbreviated dialing to call other Station Users;
- Call Hold – allows a Centrex Station User to hold any call and originate another call or to answer call waiting on an incoming call;
- Call Pickup – allows a Station User to answer any calls within an associated preset pickup group;
- Call Transfer – allows a Station User to transfer any established call to another Station User or an outside line;
- Call Forwarding, Busy – automatically forwards incoming calls to a pre-selected telephone number when the station line is busy;
- Call Forwarding, Don't Answer – automatically forwards incoming calls to a pre-selected telephone number when the Station User does not answer the call;
- Call Forwarding, Variable – forwards incoming calls to a telephone number automatically after a Station User has invoked the feature;
- Hunting – Basic – provides hunting for an idle station starting with the Called Station and ending with the last station in a prearranged group;
- Three-Way Calling – allows a Station User to talk to two people in separate locations (within the Centrex system or an outside line) at the same time.

(N)

See Section 16.6.2 for prices and optional features available.

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**SECTION 14.0 - DESCRIPTION OF LOCAL EXCHANGE SERVICES (continued)**

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**SECTION 14.0 - DESCRIPTION OF LOCAL EXCHANGE SERVICES (Continued)**

**14.6.3 Centrex II Service**

Centrex II service works with Analog lines and includes the following standard features:

- Automatic Callback Calling
- Automatic Identified Outward Dialing
- Call Forwarding
- Call Hold
- Call Pickup
- Call Transfer – All Calls
- Class of Service restrictions
- D Channel Packet Switched Data
- Hunting
- Intercom Dialing
- Speed Calling
- Three-way Calling
- Touch Tone

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See Section 16.6.3 for prices and optional features available.

**14.6.4 Private Line Services**

Channels are classified by series, and further classified within each series by types. The various series and types are described in terms of circuit characteristic and/or use.

The Customer is responsible for the selection of the Service, i.e., type of circuit, signaling options, jacks and terminating interfaces required to meet his/her needs. The Customer-provided terminal equipment and station apparatus must be compatible with the Service provided by the Company. The Company has overall responsibility for the Private Line Service (up to the demarcation point on the Customer premises) including the selection of all local channels. The channel termination provides for termination at the demarcation point and does not provide for inside wiring beyond this demarcation point.

(N)

Exchange rates and regulations apply for the exchange portion of the total Service when Private Line Services are used in connection with Exchange Services, or are connected to Exchange Services or equipment.

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**SECTION 14.0 - DESCRIPTION OF LOCAL EXCHANGE SERVICES (Continued)**

**14.6.3 Centrex II Service**

Centrex II service works with Analog lines includes the following standard features:

- Automatic Callback Calling
- Automatic Identified Outward Dialing
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- Hunting
- Intercom Dialing
- Speed Calling
- Three-way Calling
- Touch Tone

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See Section 16.6.3 for prices and optional features available.

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**SECTION 14.0 - DESCRIPTION OF LOCAL EXCHANGE SERVICES (Continued)**

**14.6.4 Private Line Services (Continued)**

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**14.6.4.A Description of Services (Continued)**

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**14.6.4.A.1 Special Signaling Services - Series 100**

Service Commission

These channels are suitable for use with two-point or multi-point Service subject to the number of point limitations indicated for each type and are provided solely for use with Customer-provided power and signaling equipment and other special signaling Services. Those local channels used to provide a transmission path to connect with Customer-provided station equipment (CPE) at a premises are defined in terms of electrical interfaces.

Special Signaling Services are available as follows:

**14.6.4.A.1.(a) Type 101 - Transmission Characteristics:**

(N)

Type 101 Service is furnished on an intraexchange two or three-point basis only.

Type 101 Service has a two-wire interface with two-wire facilities for use with direct current transmission (metallic continuity). Customers may order two, two-wire Services to achieve four-wire Service. Transmission specifications and limitations are described in the Telcordia Technical Reference on the transmission specification for private line metallic circuits which includes the following:

Current applied by CPE - AC and DC components per conductor, not to exceed .150 amperes rms. Magnitude of the peak of the voltage between any conductor and ground - not to exceed 70.7 volts except continuous DC voltage not to exceed 135 volts.

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**SECTION 14.0 - DESCRIPTION OF LOCAL EXCHANGE SERVICES (Continued)**

**14.6.4 Private Line Services (Continued)**

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**14.6.4.A Description of Services (Continued)**

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**14.6.4.A.2 Sub-Voice Grade Service - Series 200**

Service Commission

Series 200 channels are furnished for teletypewriter, data, supervisory control and miscellaneous signaling use.

Sub-Voice Grade Service provides, and is designed for, transmission of low speed data at rates up to 75, and up to 150, baud within certain technical specifications. These channels are furnished for half-duplex and duplex operation. The Service is not suitable for the transmission of alternating current tones.

The types of local channels and the transmission characteristics offered for termination at a premises for termination in Customer-provided terminal equipment and systems are as follows:

(N)

**14.6.6.A.2.(a) Type 250**

An interface engineered for binary signals at rates up to 75 baud, 20 +/- 1 or 62.5 +/- 2.5 milli-amperes neutral signals. The Company has the option of providing 20 or 62.5 milliamps and will notify the Customer of the current level applied.

The maximum open circuit voltage across the send data leads at the interface will not exceed 270 volts.

The terminal equipment shall deliver no more than 8% telegraph distortion and shall be capable of processing received data signals with up to 35% telegraph distortion.

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**SECTION 14.0 - DESCRIPTION OF LOCAL EXCHANGE SERVICES (Continued)**

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**14.6.4 Private Line Services (Continued)**

**14.6.4.A Description of Services (Continued) Service Commission**

**Basic Parameters and Specifications for Sub-Voice Grade Local Channels used with Customer-provided station equipment (CPE).**

**Channel Signals:** Local channels used with CPE. Note that the specifications of Channel Signals refer to the requirement of the total Service offering and not the individual local channel.

**Channel Distortion:** Local channels used with CPE. Note that the specifications for Channel Distortion refer to the requirement of the total Service offering and not the individual local channel.

**Power Requirement:** For up to 75-baud type - where the Company provides transmission equipment at the interface. Customer must provide a source of continuous 117 volt, 60 Hz AC power by means of a non-switched outlet. For up to 150 baud - Customer must in all cases provide a source of continuous 117 volt, 60 Hz AC power, non-switched outlet. The Company will in all cases supply all voltage and current adjustments to the local channel.

(N)

**14.6.6.A.3 Voice Grade Service - Series 300**

**Series 300**

Series 300 local channels for voice grade Service are furnished for half-duplex (voice or data use) and duplex (data use) operations for oral communications, and data communications that operate within certain technical specifications. Unless expressly provided for elsewhere, these are the only channels provided for voice grade transmission. The various types of local channels which are offered for termination in terminal equipment and systems provided on a Customer, Authorized or Joint User premises are as follows:

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**SECTION 14.0 - DESCRIPTION OF LOCAL EXCHANGE SERVICES (Continued)**

**14.6.4 Private Line Services (Continued)**

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**14.6.4.A Description of Services (Continued)**

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**14.6.6.A.3 Voice Grade Service - Series 300**

**Service Commission**

**14.6.6A.3(a) Type 311**

Furnished for two-point or multipoint voice transmission, Private Line voice or intercommunication line or supervisory control use. Limited to five (5) local channels on multipoint service where two-way communication is required.

**14.6.6A.3(b) Type 315**

Furnished for voice transmission, off-premises extension (Non-PBX) and off-premises Centrex station and/or extension station use.

(N)

**14.6.6.A.4 Voice Grade Service - Series 400**

Series 400 local channels are furnished for use as the Customer elects and operate within certain technical specifications. The various types and the transmission characteristics of local channels, which are offered for termination at a premises for connection to only Customer-provided terminal equipment and systems, are as set forth following:

**14.6.6A.4(a) Type 423**

A two-wire interface with effective two-wire facilities engineered for a 1000 Hz net loss of 10 dB for two-point Service and up to 20 dB for multi-point Service. Normally suitable for use as a voice channel. {1}

{1} Type 423 local channels are not suitable for, nor can they be used for switching and/or tandem operations to the Public Switched Network or other Private Line Services.

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**SECTION 14.0 - DESCRIPTION OF LOCAL EXCHANGE SERVICES (Continued)**

**14.6.4 Private Line Services (Continued)**

**14.6.4.A Description of Services (Continued)**

**14.6.6.A.4 Voice Grade Service - Series 400 (Continued)**

**14.6.6A.4.(b) Type 428**

A two-wire interface with effective two-wire facilities engineered for a 1000 Hz net loss of VNL +4 dB. Normally suitable for use as a main or extension station of a premises PBX (or similar) Switching System. Additional signaling arrangements may be required.

**14.6.6A.4.(c) Foreign Exchange**

Foreign Exchange is offered when an End User requests a telephone number from a different Central Office, and exchange, located within the same Local Access and Transport Area (LATA). The Service enables both inbound and outbound calling. To configure this type of service arrangement, a circuit must be designed. The type of circuit required for such a request is referred to as a 'telephone number' circuit. Foreign Exchange Service provides a telephone number and signaling from an exchange other than the exchange normally serving the Customer's location.

Bridging Charges per channel bridged apply when three or more voice grade channels connect at the same location.

Customers must insure that neither direct transmitted signal nor reflected signal energy is allowed to violate interconnection protection criteria and regulations as set forth in the Provision of Equipment and Facilities Section 2.8 of this tariff.

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**14.6.4 Private Line Services (Continued)**

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**14.6.4.A Description of Services (Continued)**

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**14.6.6.A.5 Basic Parameters Specifications or Limits**

Service Commission

Parameters and specifications for two-point Service used with Customer-provided station equipment are as follows: Speech Application Specifications and Limits apply to all local channels except Type 420 and 422. Data Application Specifications and Limits apply only to Types 420 and 422. Parameters and Specifications for Types 342 and 343 are provided in Telcordia Technical Reference PUB 41014.

Specifications of net loss or net gain refer to the requirement of the total channel offering, not the individual local channel. Gains or losses present in CPE have not been included.

**Net Loss:** Local channels used with Customer-provided station equipment -- Limit as specified in Standard Bell System Design Practices and/or Technical References. The specifications of net loss or gain refer to the requirements of the total channel Service offering, not the individual local or interoffice channel. Losses or gains present in CPE have not been included.

(N)

**DC Resistance:** Local channels used with Customer-provided station equipment. Limit as specified in Standard Bell System Design Practices and/or Technical References. The Company does not imply or guarantee end-to-end DC continuity.

**Frequency error:** + 5 Hz

**Frequency Response:** 300-3000 Hz, -3 dB to +12 dB  
500-2500 Hz, -2 dB to +8 dB  
("+ " means loss and "- " means gain)

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14.6.4 Private Line Services (Continued)

14.6.4.A Description of Services (Continued) Service Commission

14.6.6.A.5 Basic Parameters Specifications or Limits (Continued)

Envelope Delay Distortion: For Speech Application, not controlled. For Data Application, less than 1000 microseconds, 1000-2400 Hz; less than 1750 microseconds, 800-2600 Hz

-13 dBmO 1000 Hz: For Speech Application, 20 dB.

Test Signal to C-notched Noise Ratio: For Data Application, 24 dB.

Impulse Noise: For Speech Application, 90 counts in 15 minutes at a threshold of 1 dB below a -13 dBmO rms 1000 Hz test signal.

For Data Application, 15 counts in 15 minutes at a threshold of 6 dB below a -13 dBmO rms 1000 Hz test signal.

Phase Jitter: For Speech Application, 18 degrees peak-to-peak. For Data Application, 10 degrees peak-to-peak.

Non-Linear Distortion Signal to 2nd Order Distortion: For Speech Application, 20 dB For Data Application, 25 dB.

Signal to 3rd Order Distortion: For Speech Application, 25 dB For Data Application, 30 dB.

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**14.6.4 Private Line Services (Continued)**

**14.6.4.A Description of Services (Continued)**

**Service Commission**

**14.6.6.A.6 Foreign Exchange and Foreign Exchange Centrex Station Service**

**14.6.6.A.6.(a)** This Service is furnished to a maximum of two Exchanges (in addition to the Exchange in which the Exchange Service is furnished). The Exchange Service connection is provided from one Exchange only.

**14.6.6.A.6.(b)** Service is furnished on the condition that additional costs to the Company may be necessary to provide a type of signaling suitable for operation with the Exchange from which Service is furnished, or to provide, at the Customer's request, a type of signaling other than the type the Company would elect to furnish. In such cases, additional charges shall apply.

(N)

**14.6.6.A.6.(c)** Customers, for the Exchange portion of the Service, are subject to Exchange Charges and regulations; and for the private line portion of the Service, are subject to the Private Line Charges and Regulations in this tariff.

**14.6.6.A.6.(d)** Off-premises extensions are provided only where facilities and conditions permit.



**SECTION 14.0 - DESCRIPTION OF LOCAL EXCHANGE SERVICES (Continued)**

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**14.6.4 Private Line Services (Continued)**

**14.6.4.A Description of Services (Continued)**

Service Commission

**14.6.6.A.6 Foreign Exchange and Foreign Exchange Centrex Station Service (Continued)**

**14.6.6.A.6(e)** The term "Foreign Exchange" refers to any telephone Exchange other than the one from which the local Customer is normally served. Foreign Exchange Service uses a private line circuit to connect the distant Primary Serving Office (PSO) telephone number location to a PSO of another Exchange where Service is to be terminated at a Customer location. Interexchange Channel Mileage and Channel Terminal Charges as specified in this tariff are applicable for this portion of the circuit. In addition, Interexchange Interoffice Channel Mileage and Channel Terminal Charges as specified in this tariff may be applicable. A point of termination charge, is applicable. Local channel charges apply for all main and extension channels. Charges apply per minute of local exchange access use. Long Distance Message Telecommunication Service Charges apply for telecommunications between station numbers in different Local Service Areas.

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See Section 16.6.4 for Private Line Services Pricing.

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**SECTION 14.0 - DESCRIPTION OF LOCAL EXCHANGE SERVICES (continued)**

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**14.7 Directory Assistance and Listing Services**

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**14.7.1 Directory Assistance**

Provides for identification of telephone directory numbers, via an operator or automated platform.

**14.7.2 Directory Listing Services**

For each Customer of Company-provided exchange service, the Company shall list the Customer's main billing telephone number in the directory published by the dominant local exchange carrier in the area at no additional charge. At a Customer's option, the Company will arrange for additional listings for an additional charge.

A standard listing includes a name, designation, address and telephone number of the Customer. It appears in the white pages of the telephone directory and in the Company's directory assistance records. Only information necessary to identify the Customer is included in these listings. The Company may use abbreviations in listings. The Company may reject a listing it judges to be objectionable. A name made up by adding a term such as company, shop, agency, works, etc. to the name of a commodity or service will not be accepted as a listing unless the Customer is legally doing business under that name.

A name may be repeated in the white pages only when only when a different address or telephone number is used.

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**SECTION 14.0 - DESCRIPTION OF LOCAL EXCHANGE SERVICES (continued)**

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**14.7 Directory Assistance and Listing Services (continued)**

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**14.7.2 Directory Listing Services (continued)**

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**SECTION 14.0 - DESCRIPTION OF LOCAL EXCHANGE SERVICES (continued)**

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**14.7 Directory Assistance and Listing Services (continued)**

**MO. PUBLIC SERVICE COMMISSION**

**14.7.2 Directory Listing Services (continued)**

**14.7.2.B Reserved for future use.**

**14.8 Operator Services**

Provides for live or automated operator treatment when a Customer dials "O." Operator services can be used to help the Customer route or bill a call. Billing options include, but are not limited to, bill to originating telephone number, calling card, collect or to a third party.

**14.8.1 Operator Service Requirements**

- A. Company will not bill for incomplete calls where answer supervision is available. Company will not bill for incomplete calls and will remove any charges for incomplete calls upon (i) subscriber notification or (ii) Company's knowledge.
- B. The caller and billed party, if different from the caller, will be advised that Company is the operator service provider at the time of the initial contact.
- C. Rate quotes will be given upon request, at no charge, including all rate components and any additional charges.
- D. Only tariffed rates approved by this Commission for Company shall appear on any local exchange telephone company (LEC) billings.
- E. Company shall be listed on the LEC billing if the LEC has multi-company billing ability.
- F. Company will employ reasonable calling card verification procedures, acceptable to the telephone company issuing the calling card.
- G. Company will route all 0- or 00- emergency calls in the quickest possible manner to the appropriate local emergency service provider, at no charge.

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**14.8 Operator Services (continued)**

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**14.8.1 Operator Service Requirements (continued)**

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- H. Upon request, Company will transfer calls to other authorized interexchange companies or to the LEC, if billing can list the caller's actual origination point.
- I. Company will refuse operator services to traffic aggregators that block access to other companies.
- J. Company will assure that traffic aggregators will post and display information including (1) that Company is the operator service provider; (2) detailed complaint procedures; and (3) instructions informing the caller on procedures to reach the LEC operator and other authorized interexchange companies.

**14.8.2 Operator Service Call Types**

- A. **Customer Dialed Calling/Credit Card Call** charge applies in addition to local usage charges for station to station calls billed to an authorized calling card or commercial credit card. The Customer must dial the destination telephone number and card number where the capability exists for the Customer to do so.
- B. **Operator Dialed Calling/Credit Card Call** charge applies in addition to local usage charges for station to station calls billed to an authorized calling card or commercial credit card and the operator dials the destination telephone number at the request of the Customer.
- C. **Operator Station** charges apply in addition to local usage charges for non-person-to-person calls placed using the assistance of a Company operator and billed to the originating line, collect, to a third party, by deposit of coins in pay telephones, or via some method other than a calling card or commercial credit card.

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14.8 Operator Services (continued)

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14.8.2 Operator Service Call Types (continued)

D. Person-to-Person rates apply in addition to local usage charges for calls placed with the assistance of a Company operator to a particular party at the destination number. This charge applies regardless of billing method, including but not limited to billing to the originating line, a calling card, commercial credit card, collect, by deposit of coins in pay telephones, or to a third party. Charges do not apply unless the specified party or an acceptable substitute is available.

14.9 Presubscription Services

Carrier presubscription is a procedure where a Customer designates the carrier which the Customer wants to use for intraLATA and interLATA toll calls, where available. Such calls are automatically directed to the designated carrier without the need to dial carrier access codes or additional dialing to direct the call to the designated carrier. Presubscription does not prevent a Customer who has presubscribed to an intraLATA or interLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative long distance carrier on per-call basis.

14.9.1 Presubscription Options - Customers may select the same carrier or separate carriers for intraLATA and interLATA long distance. The following options for long distance presubscription are offered where available. Availability may be limited based on the capabilities of the Customer's serving central office:

Option A: Customer selects the Company as the presubscribed carrier for IntraLATA and InterLATA toll calls subject to presubscription.

Option B: Customer may select the Company as the presubscribed carrier for IntraLATA calls subject to presubscription and some other carrier as the presubscribed carrier for interLATA toll calls subject to presubscription.

Option C: Customer may select a carrier other than the Company for intraLATA toll calls subject to presubscription and the Company for interLATA toll calls subject to presubscription.

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14.9 Presubscription Services (continued)

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14.9.1 Presubscription Options (continued)

Option D: Customer may select a carrier other than the Company for both intraLATA and interLATA toll calls subject to presubscription.

Option E: Customer may select two different carriers, neither being the Company for intraLATA and interLATA toll calls. One carrier to be the Customer's primary intraLATA interexchange carrier. The other carrier to be the Customer's primary interLATA interexchange carrier.

Option F: Customer may select no presubscribed carrier for intraLATA toll calls, which will require the Customer to dial a carrier access code to route all calls to the carrier of choice for each call.

14.9.2 Rules and Regulations

Customers will retain their primary interexchange carrier until they request that their dialing arrangements be changed.

Customers may select either Options A, B, C, D or E for intraLATA presubscription. Option F allows the Customer to decline to choose an intraLATA carrier.

Customers may change their selected option or presubscribed toll carrier at any time subject to charges specified in Section 15.1.

14.9.3 Presubscription Procedures

A new Customer will be asked to select intraLATA and interLATA toll carriers at the time the Customer places an order for local exchange service. The Company will process the Customer's order for service. All new Customer's initial requests for intraLATA toll service presubscription will be provided free of charge.

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Effective: [REDACTED]

Issued By:

Sue Weiske, General Counsel  
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Dallas, Texas 75240  
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Public Service Commission

**SECTION 14.0 - DESCRIPTION OF LOCAL EXCHANGE SERVICES (Continued)**

**14.9 Presubscription Services (Continued)**

**14.9.3 Presubscription Procedures (Continued)**

If a new Customer is unable to select at the time it places an order for local exchange service, the Company will direct the Customer to the local telephone directory to select a carrier. Until the Customer informs the Company of its choice of primary toll carrier, the Customer will not have access to long distance services on a basis, and will be required to dial a carrier access code to route all toll calls.

**14.10 Miscellaneous Services**

**14.10.1 900/976 Call Restriction**

This service provides the option of blocking, or subsequent unblocking, all 900 and 976 calls on a per line basis. The Company will provide for per-line blocking where the Company's switching facilities permit.

**14.10.2 Hunting Line Service**

This service is used to establish hunting arrangements between two or more of a customer's local exchange service access lines. Customers may choose from one of the following hunt group arrangements:

**Series Hunting** - The hunt for an idle access line starts with the called access line in a prearranged hunt group and ends with the last access line in the hunt group, completing the call to the first idle access line encountered. Unless the first access line in the hunt group is called, only a portion of the access line group is hunted.

**Circle Hunting** - Permits a complete hunt over all the access lines in a prearranged access line hunt group. If no idle access line is encountered the hunting will continue until it reaches the access line that was originally called.

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Issued By:

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Missouri Public  
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CANCELLED  
March 8, 2021  
Missouri Public  
Service Commission  
CD-2021-0235

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SECTION 14.0 - DESCRIPTION OF LOCAL EXCHANGE SERVICES (continued)

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14.9 Presubscription Services (continued)

MAR 27 2000

14.9.3 Presubscription Procedures (continued)

MO. PUBLIC SERVICE COMMISSION

If a new Customer is unable to select at the time it places an order for local exchange service, the Company will direct the Customer to the local telephone directory to select a carrier. Until the Customer informs the Company of its choice of primary toll carrier, the Customer will not have access to long distance services on a presubscribed basis, and will be required to dial a carrier access code to route all toll calls.

14.10 Miscellaneous Services

14.10.1 900/976 Restrict

This service provides the option of blocking, or subsequent unblocking, all 900 and 976 calls on a per line basis. The Company will provide for per-line blocking where the Company's switching facilities permit.

14.10.2 Hunting Line Service

This service is used to establish hunting arrangements between two or more of a customer's local exchange service access lines. Customers may choose from one of the following hunt group arrangements:

Series Hunting - The hunt for an idle access line starts with the called access line in a prearranged hunt group and ends with the last access line in the hunt group, completing the call to the first idle access line encountered. Unless the first access line in the hunt group is called, only a portion of the access line group is hunted.

Circle Hunting - Permits a complete hunt over all the access lines in a prearranged access line hunt group. If no idle access line is encountered the hunting will continue until it reaches the access line that was originally called.

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By *IS/RS 93*  
Public Service Commission Effective: ~~May 11, 2000~~  
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Public Service Commission

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**SECTION 14.0 – DESCRIPTION OF LOCAL EXCHANGE SERVICES (Continued)**

**14.10 Miscellaneous Services (Continued)**

**14.10.2 Hunting Line Service (Continued)**

**Preferential Hunting** - Individual access lines in an access line hunt group may have any associated preferential hunt list. This hunt list specifies a hunting sequence over a predetermined subset or preferential arrangement of up to 18 access lines before proceeding to hunt through the remaining access line hunt group.

**14.10.3 Paper Invoice Fee**

All customers that do not receive E-bill (Electronic Invoicing) will receive a paper invoice charge of \$1.95 per invoice. This charge represents the costs for printing, postage, mail handling and management of paper invoices. You may avoid this charge by registering for E-bill online or by contacting customer service.

(N)  
—  
(N)

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Issued: May 6, 2009

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Issued By: Christopher J. Bunce, Vice President Legal, and General Counsel

Ionex Communications, Inc. dba Birch Communications

2300 Main St. Suite 600

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**SECTION 14.0 – DESCRIPTION OF LOCAL EXCHANGE SERVICES (continued)**

**MAR 27 2000**

**14.10 Miscellaneous Services (continued)**

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**14.10.2 Hunting Line Service (continued)**

Preferential Hunting - Individual access lines in an access line hunt group may have any associated preferential hunt list. This hunt list specifies a hunting sequence over a predetermined subset or preferential arrangement of up to 18 access lines before proceeding to hunt through the remaining access line hunt group.

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**JUN 12 2000**  
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**MISSOURI**  
**Public Service Commission**

**SECTION 15.0 - SERVICE CHARGES AND SURCHARGES**

**15.1 Service Order, Change Charges and Conversion Charges**

All Services offered in this tariff are subject to Service Order and Change Charges when the Customer requests new Services or changes in existing Services. Nonrecurring Charges apply to the following: processing Service Orders for new Service, changes to the Customer’s Primary Interexchange Carrier (PIC) Code, Conversion Charges and Expedited Service Requests.

	<b>Service Order NonRecurring Charges</b>	
PIC Change, per Primary Line, Trunk or Port	\$5.00	
Change Charges*	ICB	
<i>*Charges vary depending on Custom Arrangement requested by the Customer</i>		
Service Order Charge for Install/Change of Directory Listings and PAV Codes	\$10.00	
Basic Feature Setup Charge	\$15.65	(N)(I)
Service Order Charge – Basic or Complex Lines/Features	\$30.00	
Basic Line Connection Charge for New Installations (per Line)	\$30.00	
***Complex Line Connection Charge for New Installations (per Line) Existing NRC		(T)
Complex Feature Installation Charge (per Feature)	Existing NRC	
Complex Feature Change (Analog Trunk, Telebranch, Market Expansion Line, BRI, Centrex)	\$5.00	
Complex Feature Change Charge (PRI, T-1 Trunks, Private Lines)	\$50.00	(T)

\*\*Basic Lines are Business Local Exchange Lines served with dial tone;  
 \*\*\*Complex Lines are Trunks, ISDN, Centrex, Telebranch, Market Expansion Lines, and Private Lines;  
 1) Service Order Charge applies on all requests. For multiple request types, only the highest Service Order Charge is applied. There are unlimited moves, adds or changes allowed per Service Order Charge.  
 2) Line Connection Charge applies per new line installed and is in addition to Service Order Charge.  
 3) Complex Features Change Charge is per feature and is applied in addition to Service Order Charge.

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Issued By: Christopher J. Bunce, Vice President Legal, and General Counsel  
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CANCELLED  
 March 8, 2021  
 Missouri Public  
 Service Commission  
 CD-2021-0235

FILED  
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 Service Commission

**SECTION 15.0 - SERVICE CHARGES AND SURCHARGES**

**15.1 Service Order, Change Charges and Conversion Charges**

All Services offered in this tariff are subject to Service Order and Change Charges when the Customer requests new Services or changes in existing Services. Nonrecurring Charges apply to the following: processing Service Orders for new Service, changes to the Customer's Primary Interexchange Carrier (PIC) Code, Conversion Charges and Expedited Service Requests.

	<u>Service Order NonRecurring Charges</u>	(D)
PIC Change, per Primary Line, Trunk or Port	\$5.00	
Change Charges* <i>*Charges vary depending on Custom Arrangement requested by the Customer</i>	ICB	(N)
Service Order Charge for Install/Change of Basic Features, Directory Listings and PAV Codes	\$10.00	(N)
Service Order Charge – Basic or Complex Lines/Features	\$30.00	
Basic Line Connection Charge for New Installations (per Line)	\$30.00	(R)
***Complex Line Connection Charge for New Installations (per Line)	Existing NRC	
Complex Feature Installation Charge (per Feature)	Existing NRC	
Complex Feature Change (Analog Trunk, Telebranch, Market Expansion Line, BRI, Centrex)	\$5.00	(N)
Complex Feature Change Charge (PRI, T-1 Trunks, Private Lines)	\$50.00	(N)
**Basic Lines are Business Local Exchange Lines served with dial tone; ***Complex Lines are Trunks, ISDN, Centrex, Telebranch, Market Expansion Lines, and Private Lines; 1) Service Order Charge applies on all requests. For multiple request types, only the highest Service Order Charge is applied. There are unlimited moves, adds or changes allowed per Service Order Charge. 2) Line Connection Charge applies per new line installed and is in addition to Service Order Charge. 3) Complex Features Change Charge is per feature and is applied in addition to Service Order Charge.		(N)

Issued: September 13, 2002

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**SECTION 15.0 - SERVICE CHARGES AND SURCHARGES** Missouri Public Service Commission

**15.1 Service Order, Change Charges and Conversion Charges**

REC'D FEB 27 2001

All services offered in this tariff are subject to service order and change charges when the Customer requests new services or changes in existing services. Nonrecurring charges apply to the following: processing service orders for new service, changes to the Customer's primary interexchange carrier (PIC) code, conversion charges and expedited service requests.

Description	Non-Recurring Charges Existing Business Customers (as of 3/28/01)	Non-Recurring Charges New Business Customers (as of 3/29/01)	Business Complex
Service Order – New Service/Per Primary Line	\$52.25	\$52.75	T/B/D
PIC Change, per primary line, trunk or port	\$5.00	\$5.00	\$5.00
PIC Change, each additional line, trunk or port	\$1.47	\$1.47	\$1.47
Conversion Charges	\$5.00	\$14.50	\$125.00

**CANCELLED**  
 OCT 15 2002  
 2nd RS 95:  
 Public Service Commission  
 MISSOURI

Missouri Public Service Commission

FILED MAR 29 2001

Issued: February 26, 2001

Effective: March 29, 2001 (T)

Issued By:

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(T)  
 (T)

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**SECTION 15.0 - SERVICE CHARGES AND SURCHARGES MAR 27 2000**

**15.1 Service Order, Change Charges and Conversion Charges**

**MO. PUBLIC SERVICE COMMISSION**

All services offered in this tariff are subject to service order and change charges when the Customer requests new services or changes in existing services. Nonrecurring charges apply to the following: processing service orders for new service, changes to the Customer's primary interexchange carrier (PIC) code, conversion charges and expedited service requests.

	<u>Nonrecurring Charges</u>	
	Business	Business Complex
Service Order new service, per primary line	\$52.25	TBD
PIC change, per primary line, trunk or port	\$5.00	\$ 5.00
PIC change, each additional line, trunk or port	\$1.47	\$ 1.47
Conversion Charges	\$5.00	\$125.00

**CANCELLED**

**MAR 29 2001**  
L.V. | ST R P 95  
**Public Service Commission**  
**MISSOURI**

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**JUN 12 2000**

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**JUN 12 2000**

**00-600**  
**MISSOURI**  
**Public Service Commission**

**SECTION 15.0 - SERVICE CHARGES AND SURCHARGES (Continued)**

**5.2 Maintenance Visit Charges**

Maintenance visit charges apply when the Company dispatches personnel to a Customer's premises to perform work necessary for installing new service, making changes in service or resolving troubles reported by the Customer when the trouble is found to be caused by the Customer's facilities.

Maintenance visit charges will be credited to the Customer's account in the event trouble is not found in the Company facilities, but the trouble is later determined to be in those facilities.

The time period for which the maintenance visit charges is applied will commence when Company personnel are dispatched at the Customer premises and end when work is completed. The rates for maintenance of service vary by time per Customer request.

In addition to the maintenance of service charge, the customer shall be responsible for the payment of all time and materials charges incurred during the repair visit.

<b>Trip Charge (1)</b>		(N)
Inside 50 Mile Radius	\$17.00	
Over 50 to 100 Mile Radius	\$42.00	
Over 100 Mile Radius	\$84.00	

<b>Maintenance of Service Charge (1)</b>		(N)
One hour minimum applies		
<b>Standard</b>		
Monday – Friday	\$80.00/hour	
8:00 am – 5:00 pm		
Each additional 15 minutes	\$20.00	
<b>Overtime</b>		
Monday – Thursday	\$100.00/hour	
5:01 pm – 7:59 am		
Each additional 15 minutes	\$25.00	
<b>Premium</b>		
Friday – Monday	\$115.00/hour	
5:01 pm – 7:59 am		
Any time on Holidays		
Each additional 15 minutes	\$28.75	
<b>Materials Charge</b>	<b>ICB</b>	

(1) Effective June 5, 2009, these rates are grandfathered.

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**SECTION 15.0 - SERVICE CHARGES AND SURCHARGES (Continued)**

**5.2 Maintenance Visit Charges**

Maintenance visit charges apply when the Company dispatches personnel to a Customer's premises to perform work necessary for installing new service, making changes in service or resolving troubles reported by the Customer when the trouble is found to be caused by the Customer's facilities.

Maintenance visit charges will be credited to the Customer's account in the event trouble is not found in the Company facilities, but the trouble is later determined to be in those facilities.

The time period for which the maintenance visit charges is applied will commence when Company personnel are dispatched at the Customer premises and end when work is completed. The rates for maintenance of service vary by time per Customer request.

In addition to the maintenance of service charge, the customer shall be responsible for the payment of all time and materials charges incurred during the repair visit.

**Trip Charge**

Inside 50 Mile Radius	\$17.00
Over 50 to 100 Mile Radius	\$42.00
Over 100 Mile Radius	\$84.00

(N)

**Maintenance of Service Charge**

One hour minimum applies

**Standard**

Monday – Friday	\$80.00/hour
8:00 am – 5:00 pm	
Each additional 15 minutes	\$20.00

(I)

(R)

**Overtime**

Monday – Thursday	\$100.00/hour
5:01 pm – 7:59 am	
Each additional 15 minutes	\$25.00

(N)

(N)

**Premium**

Friday – Monday	\$115.00/hour
5:01 pm – 7:59 am	
Any time on Holidays	
Each additional 15 minutes	\$28.75

(N)

(N)

**Materials Charge**

**ICB**

(N)

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**SECTION 14.0 - DESCRIPTION OF LOCAL EXCHANGE SERVICES (continued)**

**MAR 27 2000**

**SECTION 15.0 - SERVICE CHARGES AND SURCHARGES**

**MO. PUBLIC SERVICE COMMISSION**

**15.2 Maintenance Visit Charges**

Maintenance visit charges apply when the Company dispatches personnel to a Customer's premises to perform work necessary for installing new service, making changes in service or resolving troubles reported by the Customer when the trouble is found to be caused by the Customer's facilities.

Maintenance visit charges will be credited to the Customer's account in the event trouble is not found in the Company facilities, but the trouble is later determined to be in those facilities.

The time period for which the maintenance visit charges is applied will commence when Company personnel are dispatched at the Customer premises and end when work is completed. The rates for maintenance of service vary by time per Customer request.

In addition to the maintenance of service charge, the customer shall be responsible for the payment of all time and materials charges incurred during the repair visit.

	<u>Rate</u>
Maintenance of Service Charge	\$30.00
Time and Materials Charge	
First 15 Minutes	\$35.80

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**Public Service Commission**  
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**JUN 12 2000**

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**Public Service Commission**

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**SECTION 15.0 - SERVICE CHARGES AND SURCHARGES (Continued)**

**5.2 Maintenance Visit Charges (Continued)**

The following rates are effective June 1<sup>st</sup>, 2009, for all business and residential customers.

<u>Duration of time, per technician</u>	<u>Residential</u>	<u>Business</u>
Premise Work Charge	\$ 100.00	\$ 100.00
Initial Hour (time & materials)	\$ 165.00	\$ 165.00
Trouble Determination (per request)	\$ 100.00	\$ 100.00
Each Additional 15 minute increment	\$ 30.00	\$ 30.00
Each Additional Jack & Wiring	\$ 65.00	\$ 65.00

(N)

(N)

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**SECTION 16.0 - LOCAL SERVICES PRICE LIST**

**16.1 Standard Local Service (1)**

(N)

In addition to the charges listed in Section 15 of this tariff the Customer is responsible for nonrecurring and monthly recurring charges.

Recurring charges for standard local service are billed monthly in advance. Nonrecurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company. The applicable local exchange is described in Section 13 of this tariff.

(1) Effective June 5, 2009, these services are no longer available.

(N)

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**SECTION 16.0 - LOCAL SERVICES PRICE LIST**

**MAR 27 2000**

**16.1 Standard Local Service**

**MO. PUBLIC SERVICE COMMISSION**

In addition to the charges listed in Section 15 of this tariff the Customer is responsible for nonrecurring and monthly recurring charges.

Recurring charges for standard local service are billed monthly in advance. Nonrecurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company. The applicable local exchange is described in Section 13 of this tariff.

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**JUN 12 2000**

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**Public Service Commission**

**SECTION 16.0 - LOCAL SERVICES PRICE LIST**

**16.1 Standard Local Service (Continued)**

**Business Service**

<u>Group</u>	<u>Flat Rate – 1 Party – Existing Subscribers (as of 3/28/01)</u>	<u>Monthly Recurring Charge for Flat Rate- Analog Line- New Ionex Standard Subscribers (on or after 3/29/01)</u>	<u>Monthly Recurring Charge for Flat Rate- Analog Line- New Ionex Elite* Subscribers (on or after 3/29/01)</u>	<u>Monthly Recurring Charge for Flat Rate- Analog Line- Special Collos Only** New Ionex Standard or Elite** Subscribers (on or after 3/29/01)</u>	<u>Monthly Recurring Charge for Flat Rate- Analog Line w/Multi (Hunting) Line(s). Applies to New Ionex Standard Subscribers (on or after 3/29/01)</u>	<u>Monthly Recurring Charge for Flat Rate- Analog Line w/Multi (Hunting) Line. Applies to New Ionex Elite* Subscribers (on or after 3/29/01)</u>	<u>Initial Non Recurring Charge – All Subscribers</u>
A (1 – 2 Lines)	\$40.00*	40.00	38.00	N/A	41.00	39.00	52.25
A (3+ Lines)	40.00	40.00	38.00	N/A	41.00	39.00	52.25
B (1 – 2 Lines)	28.00	28.00	25.00	25.00-Elite 25.00–Standard	28.00	26.00	52.25
B (3+ Lines)	28.00	28.00	25.00	25.00-Elite 25.00–Standard	28.00	26.00	52.25
C-Principal (1 – 2 Lines)	25.00	25.00	25.00	N/A	37.00	27.50	52.25
C-Principal (3+ Lines)	25.00	25.00	25.00	N/A	37.00	27.50	52.25
C- Metropolitan Calling Area-1 (1-2 Lines)	25.00	26.00	25.00	N/A	37.00	31.50	52.25
C- Metropolitan Calling Area-1 (3+ Lines)	25.00	25.00	25.00	N/A	37.00	31.50	52.25

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Service Commission  
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**SECTION 16.0 - LOCAL SERVICES PRICE LIST**

**16.1 Standard Local Service (Continued)**  
**Business Service**

<u>Group</u>	<u>Flat Rate – 1 Party – Existing Subscribers (as of 3/28/01)</u>	<u>Monthly Recurring Charge for Flat Rate- Analog Line- New Ionex Standard Subscribers (on or after 3/29/01)</u>	<u>Monthly Recurring Charge for Flat Rate- Analog Line- New Ionex Elite* Subscribers (on or after 3/29/01)</u>	<u>Monthly Recurring Charge for Flat Rate- Analog Line- Special Collos Only** New Ionex Standard or Elite** Subscribers (on or after 3/29/01)</u>	<u>Monthly Recurring Charge for Flat Rate- Analog Line w/Multi (Hunting) Line(s). Applies to New Ionex Standard Subscribers (on or after 3/29/01)</u>	<u>Monthly Recurring Charge for Flat Rate- Analog Line w/Multi (Hunting) Line. Applies to New Ionex Elite* Subscribers (on or after 3/29/01)</u>	<u>Initial Non Recurring Charge – All Subscribers</u>
A (1 – 2 Lines)	\$40.00* (I)	40.00 (I)	38.00	N/A	41.00 (I)	39.00	52.25
A (3+ Lines)	40.00	40.00	38.00	N/A	41.00	39.00	52.25
B (1 – 2 Lines)	28.00	28.00	24.00	23.00-Elite 24.00-Standard	28.00	26.00	52.25
B (3+ Lines)	28.00	28.00	24.00	23.00-Elite 24.00-Standard	28.00	26.00	52.25
C-Principal (1 – 2 Lines)	24.40	24.40	22.00	N/A	37.00	27.50	52.25
C-Principal (3+ Lines)	24.40	24.40 (I)	22.00	N/A	37.00	27.50	52.25
C- Metropolitan Calling Area- 1 (1-2 Lines)	24.40	26.00	22.50	N/A	37.00	31.50	52.25
C- Metropolitan Calling Area- 1 (3+ Lines)	24.40 (I)	25.00	22.50	N/A	37.00 (I)	31.50	52.25

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 Missouri Public  
 Service Commission  
 JC-2009-0793

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 Service Commission

**SECTION 16.0 - LOCAL SERVICES PRICE LIST**

**16.1 Standard Local Service (Continued)**

**Business Service**

<u>Group</u>	<u>Flat Rate – 1 Party – Existing Subscribers (as of 3/28/01)</u>	<u>Monthly Recurring Charge for Flat Rate- Analog Line- New Ionex Standard Subscribers (on or after 3/29/01)</u>	<u>Monthly Recurring Charge for Flat Rate- Analog Line- New Ionex Elite* Subscribers (on or after 3/29/01)</u>	<u>Monthly Recurring Charge for Flat Rate- Analog Line- Special Collos Only** New Ionex Standard or Elite** Subscribers (on or after 3/29/01)</u>	<u>Monthly Recurring Charge for Flat Rate- Analog Line w/Multi (Hunting) Line(s). Applies to New Ionex Standard Subscribers (on or after 3/29/01)</u>	<u>Monthly Recurring Charge for Flat Rate- Analog Line w/Multi (Hunting) Line. Applies to New Ionex Elite* Subscribers (on or after 3/29/01)</u>	<u>Initial Non Recurring Charge – All Subscribers</u>
A (1 – 2 Lines)	\$38.00*	39.00 (I)	38.00	N/A	40.00 (I)	39.00	52.25
A (3+ Lines)	38.00	38.00	38.00	N/A	39.00	39.00	52.25
B (1 – 2 Lines)	27.00 (I)	25.00 (i)	24.00	23.00-Elite 24.00– Standard (I)	27.00 (I)	26.00	52.25
B (3+ Lines)	26.00	24.00	24.00	23.00-Elite 24.00– Standard (I)	26.00	26.00	52.25
C-Principal (1 – 2 Lines)	21.55 (I)	24.00 (I)	22.00	N/A	33.00 (I)	27.50	52.25
C-Principal (3+ Lines)	20.55	23.00	22.00	N/A	32.00	27.50	52.25
C- Metropolitan Calling Area- 1 (1-2 Lines)	23.40 (I)	26.00 (I)	22.50	N/A	36.00 (I)	31.50	52.25
C- Metropolitan Calling Area- 1 (3+ Lines)	22.40	25.00	22.50	N/A	35.00	31.50	52.25

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**SECTION 16.0 - LOCAL SERVICES PRICE LIST**

**16.1 Standard Local Service (Continued)**

**Business Service**

<u>Group</u>	<u>Flat Rate - 1 Party - Existing Subscribers (as of 3/28/01)</u>	<u>Monthly Recurring Charge for Flat Rate- Analog Line- New Ionex Standard Subscribers (on or after 3/29/01)</u>	<u>Monthly Recurring Charge for Flat Rate- Analog Line- New Ionex Elite* Subscribers (on or after 3/29/01)</u>	<u>Monthly Recurring Charge for Flat Rate- Analog Line- Special Collos Only** New Ionex Standard or Elite** Subscribers (on or after 3/29/01)</u>	<u>Monthly Recurring Charge for Flat Rate- Analog Line w/Multi (Hunting) Line(s). Applies to New Ionex Standard Subscribers (on or after 3/29/01)</u>	<u>Monthly Recurring Charge for Flat Rate- Analog Line w/Multi (Hunting) Line. Applies to New Ionex Elite* Subscribers (on or after 3/29/01)</u>	<u>Initial Non Recurring Charge - All Subscribers</u>
A	\$38.00*	38.00	38.00	N/A	39.00	39.00	52.25
B	26.00 (I)	24.00	24.00	23.00	26.00	26.00	52.25
C-Principal	20.55	23.00	22.00	N/A	32.00	27.50	52.25
C-	22.40	25.00	22.50	N/A	35.00	31.50	52.25
Metropolitan Calling Area- 1							
D Principal	33.00 (I)	33.00	27.00	N/A	43.00	29.00	52.25
D -	33.00 (I)	33.00	27.00	N/A	43.00	29.00	52.25
Metropolitan Calling Area -1							
D-	33.00 (I)	33.00	27.00	N/A	43.00	29.00	52.25
Metropolitan Calling Area -2							

**CANCELLED**

MAR 18 2004

B, 5<sup>th</sup> RS 98  
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\* Ionex Elite is a term product. 1 year minimum contract required. Additional Monthly Recurring Discount on Flat or Hunt Line(s) for 2 Year Term (\$1.00); or 3 Year Term (\$2.00) on Ionex Elite products. Ionex Elite term contracts may be altered to add, change or delete any extended calling arrangements at the standard change order price per line.

Discounts previously offered to existing Customers will continue to be honored.

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Missouri Public  
 Service Commission

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**REC'D SEP 16 2002**

Ionex Communications, Inc.

Missouri P.S.C. Basic Local Exchange Tariff No. 3

3<sup>rd</sup> Revised Page 98

**Service Commission**

Cancels 2<sup>nd</sup> Revised Page 98

**SECTION 16.0 - LOCAL SERVICES PRICE LIST**

**16.1 Standard Local Service (Continued)**

**Business Service**

<u>Group</u>	<u>Flat Rate -</u> <u>1 Party -</u> <u>Existing</u> <u>Subscribers</u> <u>(as of</u> <u>3/28/01)</u>	<u>Monthly</u> <u>Recurring</u> <u>Charge for</u> <u>Flat Rate-</u> <u>Analog</u> <u>Line-</u> <u>New Ionex</u> <u>Standard</u> <u>Subscribers</u> <u>(on or after</u> <u>3/29/01)</u>	<u>Monthly</u> <u>Recurring</u> <u>Charge for</u> <u>Flat Rate-</u> <u>Analog</u> <u>Line-</u> <u>New Ionex</u> <u>Elite*</u> <u>Subscribers</u> <u>(on or after</u> <u>3/29/01)</u>	<u>Monthly</u> <u>Recurring</u> <u>Charge for</u> <u>Flat Rate-</u> <u>Analog</u> <u>Line-</u> <u>Special</u> <u>Collos</u> <u>Only**</u> <u>New Ionex</u> <u>Standard or</u> <u>Elite**</u> <u>Subscribers</u> <u>(on or after</u> <u>3/29/01)</u>	<u>Monthly</u> <u>Recurring</u> <u>Charge for</u> <u>Flat Rate-</u> <u>Analog</u> <u>Line</u> <u>w/Multi</u> <u>(Hunting)</u> <u>Line(s).</u> <u>Applies to</u> <u>New Ionex</u> <u>Standard</u> <u>Subscribers</u> <u>(on or after</u> <u>3/29/01)</u>	<u>Monthly</u> <u>Recurring</u> <u>Charge for</u> <u>Flat Rate-</u> <u>Analog</u> <u>Line</u> <u>w/Multi</u> <u>(Hunting)</u> <u>Line.</u> <u>Applies to</u> <u>New Ionex</u> <u>Elite*</u> <u>Subscribers</u> <u>(on or after</u> <u>3/29/01)</u>	<u>Initial Non</u> <u>Recurring</u> <u>Charge -</u> <u>All</u> <u>Subscribers</u>
A	\$38.00*	38.00	38.00	N/A	39.00	39.00	52.25
B	18.50	24.00	24.00	23.00	26.00	26.00	52.25
C-Principal	20.55	23.00	22.00	N/A	32.00	27.50	52.25
C-	22.40	25.00	22.50	N/A	35.00	31.50	52.25
Metropolitan Calling Area- 1							
D Principal	26.85	33.00	27.00	N/A	43.00	29.00	52.25
D -	28.00	33.00	27.00	N/A	43.00	29.00	52.25
Metropolitan Calling Area -1							
D-	29.55	33.00	27.00	N/A	43.00	29.00	52.25
Metropolitan Calling Area -2							

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\* Ionex Elite is a term product. 1 year minimum contract required. Additional Monthly Recurring Discount on Flat or Hunt Line(s) for 2 Year Term (\$1.00); or 3 Year Term (\$2.00) on Ionex Elite products. Ionex Elite term contracts may be altered to add, change or delete any extended calling arrangements at the standard change order price per line.

(R)

(T)

Discounts previously offered to existing Customers will continue to be honored.

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**Service Commission**

**SECTION 16.0 - LOCAL SERVICES PRICE LIST**

REC'D SEP 03 2001

**16.1 Standard Local Service (continued)**

**Business Service**

**Service Commission**

Group	<u>Flat Rate -- 1 Party -- Existing Subscribers (as of 3/28/01)</u>	<u>Monthly Recurring Charge for Flat Rate- Analog Line- New Ionex Standard Subscribers (on or after 3/29/01)</u>	<u>Monthly Recurring Charge for Flat Rate- Analog Line- New Ionex Elite* Subscribers (on or after 3/29/01)</u>	<u>Monthly Recurring Charge for Flat Rate- Analog Line- Special Collos Only** New Ionex Standard or Elite** Subscribers (on or after 3/29/01)</u>	<u>Monthly Recurring Charge for Flat Rate- Analog Line w/Multi (Hunting) Line(s). Applies to New Ionex Standard Subscribers (on or after 3/29/01)</u>	<u>Monthly Recurring Charge for Flat Rate- Analog Line w/Multi (Hunting) Line. Applies to New Ionex Elite* Subscribers (on or after 3/29/01)</u>	<u>Initial Non Recurring Charge -- All Subscribers</u>
A	\$38.00*	38.00	38.00	N/A	39.00	39.00	52.25
B	18.50	24.00	24.00	23.00	26.00	26.00	52.25
C-Principal	20.55	23.00	22.00	N/A	32.00	27.50	52.25
C-	22.40	25.00	22.50	N/A	35.00	31.50	52.25
Metropolitan Calling Area- 1							
D Principal	26.85	33.00	27.00	N/A	43.00	29.00	52.25
D -	28.00	33.00	27.00	N/A	43.00	29.00	52.25
Metropolitan Calling Area -1							
D- Metropolitan Calling Area -2	29.55	33.00	27.00	N/A	43.00	29.00	52.25

\* Ionex Elite is a term product. 1 year minimum contract required. Additional Monthly Recurring Discount on Flat or Hunt Line(s) for 2 Year Term (\$1.00); or 3 Year Term (\$3.00) on Ionex Elite products. Ionex Elite term contracts may be altered to add, change or delete any extended calling arrangements at the standard change order price per line.

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SECTION 16.0 - LOCAL SERVICES PRICE LIST

Missouri Public Service Commission

16.1 Standard Local Service (continued)

REC'D FEB 27 2001

Business Service

Group	Flat Rate - 1 Party - Existing Subscribers (as of 3/28/01)	Monthly Recurring Charge for Flat Rate- Analog Line- New Ionex Standard Subscribers (on or after 3/29/01)	Monthly Recurring Charge for Flat Rate- Analog Line- New Ionex Elite* Subscribers (on or after 3/29/01)	Monthly Recurring Charge for Flat Rate- Analog Line- Special Collos Only** New Ionex Standard or Elite** Subscribers (on or after 3/29/01)	Monthly Recurring Charge for Flat Rate- Analog Line w/Multi (Hunting) Line(s). Applies to New Ionex Standard Subscribers (on or after 3/29/01)	Monthly Recurring Charge for Flat Rate- Analog Line w/Multi (Hunting) Line. Applies to New Ionex Elite* Subscribers (on or after 3/29/01)	Initial Non Recurring Charge - All Subscribers	(T)
A	\$13.50	38.00	38.00	N/A	39.00	39.00	52.25	(I)
B	18.50	24.00	24.00	23.00	26.00	26.00	52.25	(I)
C-Principal	20.55	23.00	22.00	N/A	32.00	27.50	52.25	(I)
C- Metropolitan Calling Area- 1	22.40	25.00	22.50	N/A	35.00	31.50	52.25	(I)
D Principal	26.85	33.00	27.00	N/A	43.00	29.00	52.25	(I)
D - Metropolitan Calling Area -1	28.00	33.00	27.00	N/A	43.00	29.00	52.25	(I, R)
D- Metropolitan Calling Area -2	29.55	33.00	27.00	N/A	43.00	29.00	52.25	

\* Ionex Elite is a term product. 1 year minimum contract required. Additional Monthly Recurring Discount on Flat or Hunt Line(s) for 2 Year Term (\$1.00); or 3 Year Term (\$3.00) on Ionex Elite products. Ionex Elite term contracts may be altered to add, change or delete any extended calling arrangements at the standard change order price per line. (T)

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SECTION 16.0 - LOCAL SERVICES PRICE LIST

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16.1 Standard Local Service (continued)

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Business Service

Group	Flat Rate - 1 Party	Non Recurring Charge
A	\$13.50	52.25
B	18.50	52.25
C-Principal	20.55	52.25
C-Metropolitan	22.40	52.25
Calling Area-1		
D Principal	26.85	52.25
D -Metropolitan	28.00	52.25
Calling Area -1		
D-Metropolitan	29.55	52.25
Calling Area - 2		

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Additional Extended Area Service (EAS) and Metropolitan Calling Area Service charges (MCA) may apply in addition to line rates as indicated in Section 16.1.A and 16.1.B.

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**SECTION 16.0 - LOCAL SERVICES PRICE LIST**

**16.1 Standard Local Service (Continued)**

**Business Service - Continued**

<u>Group</u>	<u>Flat Rate – 1 Party – Existing Subscribers (as of 3/28/01)</u>	<u>Monthly Recurring Charge for Flat Rate- Analog Line- New Ionex Standard Subscribers (on or after 3/29/01)</u>	<u>Monthly Recurring Charge for Flat Rate- Analog Line- New Ionex Elite* Subscribers (on or after 3/29/01)</u>	<u>Monthly Recurring Charge for Flat Rate- Analog Line- Special Collos Only** New Ionex Standard or Elite** Subscribers (on or after 3/29/01)</u>	<u>Monthly Recurring Charge for Flat Rate- Analog Line w/Multi (Hunting) Line(s). Applies to New Ionex Standard Subscribers (on or after 3/29/01)</u>	<u>Monthly Recurring Charge for Flat Rate- Analog Line w/Multi (Hunting) Line. Applies to New Ionex Elite* Subscribers (on or after 3/29/01)</u>	<u>Initial Non Recurring Charge – All Subscribers</u>
D Principal (1-2 Lines)	35.00 (I)	35.00 (I)	27.00	N/A	45.00 (I)	29.00	52.25
D Principal (3+ Lines)	35.00	35.00	27.00	N/A	45.00	29.00	52.25
D - Metropolitan Calling Area -1 (1-2 Lines)	35.00	35.00	27.00	N/A	45.00	29.00	52.25
D - Metropolitan Calling Area -1 (3+ Lines)	35.00	35.00	27.00	N/A	45.00	29.00	52.25
D- Metropolitan Calling Area -2 (1-2 Lines)	35.00	35.00	27.00	N/A	45.00	29.00	52.25
D- Metropolitan Calling Area -2 (3+ Lines)	35.00 (I)	35.00 (I)	27.00	N/A	45.00 (I)	29.00	52.25

- Ionex Elite is a term product. 1 year minimum contract required. Additional Monthly Recurring Discount on Flat or Hunt Line(s) for 2 Year Term (\$1.00); or 3 Year Term (\$2.00) on Ionex Elite products. Ionex Elite term contracts may be altered to add, change or delete any extended calling arrangements at the standard change order price per line.

Discounts previously offered to existing Customers will continue to be honored.

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**SECTION 16.0 - LOCAL SERVICES PRICE LIST**

**16.1 Standard Local Service (Continued)**

**Business Service - Continued**

<u>Group</u>	<u>Flat Rate – 1 Party – Existing Subscribers (as of 3/28/01)</u>	<u>Monthly Recurring Charge for Flat Rate- Analog Line- New Ionex Standard Subscribers (on or after 3/29/01)</u>	<u>Monthly Recurring Charge for Flat Rate- Analog Line- New Ionex Elite* Subscribers (on or after 3/29/01)</u>	<u>Monthly Recurring Charge for Flat Rate- Analog Line- Special Collos Only** New Ionex Standard or Elite** Subscribers (on or after 3/29/01)</u>	<u>Monthly Recurring Charge for Flat Rate- Analog Line w/Multi (Hunting) Line(s). Applies to New Ionex Standard Subscribers (on or after 3/29/01)</u>	<u>Monthly Recurring Charge for Flat Rate- Analog Line w/Multi (Hunting) Line. Applies to New Ionex Elite* Subscribers (on or after 3/29/01)</u>	<u>Initial Non Recurring Charge – All Subscribers</u>
D Principal (1-2 Lines)	34.00 (I)	34.00 (I)	27.00	N/A	44.00 (I)	29.00	52.25
D Principal (3+ Lines)	33.00	33.00	27.00	N/A	43.00	29.00	52.25
D - Metropolitan Calling Area -1 (1-2 Lines)	34.00 (I)	34.00 (I)	27.00	N/A	44.00 (I)	29.00	52.25
D - Metropolitan Calling Area -1 (3+ Lines)	33.00	33.00	27.00	N/A	43.00	29.00	52.25
D- Metropolitan Calling Area -2 (1-2 Lines)	34.00 (I)	34.00 (I)	27.00	N/A	44.00 (I)	29.00	52.25
D- Metropolitan Calling Area -2 (3+ Lines)	33.00	33.00	27.00	N/A	43.00	29.00	52.25

- Ionex Elite is a term product. 1 year minimum contract required. Additional Monthly Recurring Discount on Flat or Hunt Line(s) for 2 Year Term (\$1.00); or 3 Year Term (\$2.00) on Ionex Elite products. Ionex Elite term contracts may be altered to add, change or delete any extended calling arrangements at the standard change order price per line.

Discounts previously offered to existing Customers will continue to be honored.

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**SECTION 16.0 - LOCAL SERVICES PRICE LIST**

Missouri Public Service Commission

**16.1 Standard Local Service (continued)**

REC'D FEB 27 2001

\*\*Special Rate Group B Collos apply to specific NPA/NXXs listed below:

**Business Service**

Additional Mandatory Extended Service (MES) and Optional 2-Way Expanded Services, formerly Metropolitan Calling Area Service charges (MCA), may apply in addition to line rates as indicated in Section 16.1.A and 16.1.B. (M,T)

\*\*Special Rate Group B Collos apply to specific NPA/NXXs listed below: (T)

NPA	NXX	Location Name	Rate Center Abbreviation
417	206	Joplin	Joplin
417	571	Joplin	Joplin
417	572	Joplin	Joplin
417	578	Joplin	Joplin
417	621	Joplin	Joplin
417	623	Joplin	Joplin
417	624	Joplin	Joplin
417	625	Joplin	Joplin
417	626	Joplin	Joplin
417	627	Joplin	Joplin
417	629	Joplin	Joplin
417	659	Joplin	Joplin
417	691	Joplin	Joplin
417	781	Joplin	Joplin
417	782	Joplin	Joplin
636	207	Manchester	Manchester
636	227	Manchester	Manchester
636	230	Manchester	Manchester
636	255	St. Charles	St. Charles
636	256	Manchester	Manchester
636	386	Manchester	Manchester
636	391	Manchester	Manchester

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SECTION 16.0 - LOCAL SERVICES PRICE LIST Missouri Public Service Commission

16.1 Standard Local Service (continued)

REC'D FEB 27 2001

Business Service

\*\*Special Rate Group B Collos apply to specific NPA/NXXs listed below (continued):

(T)

NPA	NXX	Location Name	Rate Center Abbreviation
636	394	Manchester	Manchester
636	443	St. Charles	St. Charles
636	519	Chesterfield	Chesterfld
636	527	Manchester	Manchester
636	530	Chesterfield	Chesterfld
636	532	Chesterfield	Chesterfld
636	536	Chesterfield	Chesterfld
636	537	Chesterfield	Chesterfld
636	723	St. Charles	St. Charles
636	724	St. Charles	St. Charles
636	728	Chesterfield	Chesterfld
636	730	Chesterfield	Chesterfld
636	733	Chesterfield	Chesterfld
636	735	Chesterfield	Chesterfld
636	736	Chesterfield	Chesterfld
636	737	Chesterfield	Chesterfld
636	896	St. Charles	St. Charles
636	916	St. Charles	St. Charles
636	925	St. Charles	St. Charles
636	940	St. Charles	St. Charles
636	946	St. Charles	St. Charles
636	947	St. Charles	St. Charles
636	949	St. Charles	St. Charles
816	232	St. Joseph	St. Joseph
816	233	St. Joseph	St. Joseph
816	236	St. Joseph	St. Joseph
816	271	St. Joseph	St. Joseph
816	279	St. Joseph	St. Joseph
816	364	St. Joseph	St. Joseph
816	383	St. Joseph	St. Joseph

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Service Commission  
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**SECTION 16.0 - LOCAL SERVICES PRICE LIST**

**16.1 Standard Local Service (continued)**

Missouri Public  
Service Commission

**Business Service**

REC'D FEB 27 2001 (T)

\*\*Special Rate Group B Collos apply to specific NPA/NXXs listed below (continued):

NPA	NXX	Location Name	Rate Center Abbreviation
816	387	St. Joseph	St. Joseph
816	390	St. Joseph	St. Joseph
816	671	St. Joseph	St. Joseph
816	676	St. Joseph	St. Joseph
816	901	St. Joseph	St. Joseph

(T)

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**SECTION 16.0 - LOCAL SERVICES PRICE LIST**

**Missouri Public Service Commission**

**16.1 Standard Local Service (continued)**

**REC'D FEB 27 2001**

**16.1.A Mandatory Extended Service (MES)**

Mandatory Extended Service (MES) is an arrangement whereby customers in one exchange or zone can call customers in contiguous exchanges. There is an extended area service additive that applies, per exchange or zone, in addition to the applicable local exchange rates.

Mandatory Extended Service is furnished at the monthly additive rate established in the exchanges below:

(T)

Exchange	Existing Business Subscribers(as of 3/28/01)	New Ionex Standard Business Subscribers (on or after 3/29/01)	New Ionex Elite Business Subscribers (on or after 3/29/01)	
Adrian	1.48	1.65	1.65	
Advance	.94	1.05	1.05	
Agency	8.24	9.10	9.10	
Altenburg-Frohna	2.52	2.80	2.80	
Antonia-Local only	4.99	5.55	5.55	
Antonia-Metropolitan Calling Area-4	4.99	5.55	5.55	
Archie-Local Only	2.83	3.15	3.15	
Archie-Metropolitan Calling Area-5	2.83	3.15	3.15	
Armstrong	8.23	9.15	9.15	
Bell City	2.74	3.05	3.05	
Benton	4.41	4.90	4.90	
Billings-Local	2.30	2.55	2.55	
Billings Metropolitan Calling Area -2	2.30	2.55	2.55	
Bismarck	1.62	1.80	1.80	
Bloomfield	3.51	3.90	3.90	
Bloomsdale	2.07	2.30	2.30	
Bonne Terre	1.85	2.05	2.05	
Boonville	.36	.40	.40	
Camdenton	2.38	2.65	2.65	
Cape Girardeau	.95	1.05	1.05	(I)

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**SECTION 16.0 - LOCAL SERVICES PRICE LIST**

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**16.1 Standard Local Service (continued)**

**MAR 27 2000**

**16.1.A Extended Area Service (EAS)**

**MO. PUBLIC SERVICE COMMISSION**

Extended Area Service is an arrangement whereby customers in one exchange or zone can call customers in contiguous exchanges. There is an extended area service additive that applies, per exchange or zone, in addition to the applicable local exchange rates.

Extended Area Service is furnished at the monthly additive rate established in the exchanges below.

Exchange	Business
Adrian	1.48
Advance	.94
Agency	8.24
Altenburg-Frohna	2.52
Antonia-Local only	4.99
Antonia-Metropolitan Calling Area-4	4.99
Archie-Local Only	2.83
Archie-Metropolitan Calling Area-5	2.83
Armstrong	8.23
Bell City	2.74
Benton	4.41
Billings-Local	2.30
Billings Metropolitan Calling Area -2	2.30
Bismarck	1.62
Bloomfield	3.51
Bloomsdale	2.07
Bonne Terre	1.85
Boonville	.36
Camdenton	2.38
Cape Girardeau	.95

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**SECTION 16.0 - LOCAL SERVICES PRICE LIST**

**Missouri Public  
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**16.1 Standard Local Service (continued)**

**REC'D FEB 27 2001**

**16.1.A Mandatory Extended Service (MES) (continued)**

(T)

Exchange	Existing Business Subscribers (as of 3/28/01)	New Ionex Standard Business Subscribers (on or after 3/29/01)	New Ionex Elite Business Subscribers (on or after 3/29/01)	(T)
Cardwell	4.41	4.90	4.90	(I)
Carl Junction	4.55	5.05	5.05	
Caruthersville	3.20	3.55	3.55	
Cedar Hill - Local Only	2.30	2.55	2.55	
Cedar Hill- Metropolitan Calling Area 5	2.30	2.55	2.55	
Chaffee	3.29	3.65	3.65	
Charleston	1.85	2.05	2.05	
Chesterfield-Local Only	2.30	2.55	2.55	
Chesterfield - Metropolitan Calling Area- 3	2.30	2.55	2.55	
Clarksville	4.86	5.40	5.40	
Clever-Local Only	7.56	8.40	8.40	
Clever - Metropolitan Calling Area - 2	7.56	8.40	8.40	
Deering	8.24	9.15	9.15	
Dekalb	7.70	8.55	8.55	
Delta	5.00	5.55	5.55	
DeSoto - Local Only	1.62	1.80	1.80	
Desoto - Metropolitan Calling Area - 5	1.62	1.80	1.80	
Dexter	1.26	1.40	1.40	
East Prairie	1.04	1.15	1.15	
Eldon	1.26	1.40	1.40	
Elsberry	.50	.55	.55	
Essex	4.86	5.40	5.40	
Eureka - Local	4.19	4.65	4.65	
Eureka - Metropolitan Calling Area - 4	4.19	4.65	4.65	
Farmington	.81	.90	.90	
Fayette	1.71	1.90	1.90	
Fenton - Local Only	1.26	1.40	1.40	(I)
Fenton - Metropolitan Calling Area - 3	1.26	1.40	1.40	

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16.1 Standard Local Service (continued)

MAR 27 2000

16.1.A Extended Area Service (EAS) (continued)

MO. PUBLIC SERVICE COMMISSION

Exchange	Business
Cardwell	4.41
Carl Junction	4.55
Caruthersville	3.20
Cedar Hill - Local Only	2.30
Cedar Hill- Metropolitan Calling Area 5	2.30
Chaffee	3.29
Charleston	1.85
Chesterfield-Local Only	2.30
Chesterfield - Metropolitan Calling Area- 3	2.30
Clarksville	4.86
Clever-Local Only	7.56
Clever - Metropolitan Calling Area - 2	7.56
Deering	8.24
Dekalb	7.70
Delta	5.00
DeSoto - Local Only	1.62
Desoto - Metropolitan Calling Area - 5	1.62
Dexter	1.26
East Prairie	1.04
Eldon	1.26
Elsberry	.50
Essex	4.86
Eureka - Local	4.19
Eureka - Metropolitan Calling Area - 4	4.19
Farmington	.81
Fayette	1.71
Fenton - Local Only	1.26
Fenton - Metropolitan Calling Area - 3	1.26
Festus Crystal City - Local Only	1.17
Festus Crystal City - Metropolitan Calling Area - 5	1.17
Fisk	5.67
Flat River	3.29
Gideon	3.87
Glasgow	1.71

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SECTION 16.0 - LOCAL SERVICES PRICE LIST

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(T)

16.1 Standard Local Service (continued)

16.1.A Mandatory Extended Service (MES)

Exchange	Existing Business Subscribers (as of 3/28/01)	New Ionex Standard Business Subscribers (on or after 3/29/01)	New Ionex Elite Business Subscribers (on or after 3/29/01)	(T)
Festus Crystal City - Local Only	1.17	1.30	1.30	
Festus Crystal City - Metropolitan Calling Area - 5	1.17	1.30	1.30	(I)
Fisk	5.67	6.30	6.30	
Flat River	3.29	3.65	3.65	
Gideon	3.87	4.30	4.30	
Glasgow	1.71	1.90	1.90	
Grain Valley - Local Only	N/A	N/A	N/A	
Gravois Mills	2.30	2.55	2.55	
Gray Summit - Local Only	2.52	2.80	2.80	
Gray Summit - Metropolitan Calling Area - 5	2.52	2.80	2.80	
Greenwood - Local Only	.27	.30	.30	
Harvester - Local Only	1.94	2.15	2.15	
Hayti	4.41	4.90	4.90	
Herculaneum - Pevely Local Only	1.94	2.15	2.15	
Herculaneum - Pevely Metropolitan Calling Area - 4	1.94	2.15	2.15	
Higbee	5.67	6.30	6.30	
High Ridge- Local Only	2.30	2.55	2.55	
High Ridge - Metropolitan Calling Area - 4	2.30	2.55	2.55	
Hillsboro - Local Only	3.29	3.65	3.65	
Hillsboro - Metropolitan Calling Area - 5	3.29	3.65	3.65	
Holocomb	6.12	6.80	6.80	
Hornersville	3.87	4.30	4.30	
Imperial - Local	2.97	3.30	3.30	
Imperial - Metropolitan Calling Area - 3	2.97	3.30	3.30	
Jackson	2.84	3.15	3.15	
Joplin	.36	.40	.40	
Kennett	1.71	1.90	1.90	
Lake Ozark - Osage Beach	4.19	4.65	4.65	
Leadwood	1.40	1.55	1.55	

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**16.1 Standard Local Service (continued)**

**MAR 27 2000**

**16.1.A Extended Area Service (EAS)**

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Exchange	Business
Grain Valley - Local Only	NA
Gravois Mills	2.30
Gray Summit - Local Only	2.52
Gray Summit - Metropolitan Calling Area - 5	2.52
Greenwood - Local Only	.27
Harvester - Local Only	1.94
Hayti	4.41
Herculaneum - Pevely Local Only	1.94
Herculaneum - Pevely Metropolitan Calling Area - 4	1.94
Higbee	5.67
High Ridge- Local Only	2.30
High Ridge - Metropolitan Calling Area - 4	2.30
Hillsboro - Local Only	3.29
Hillsboro - Metropolitan Calling Area - 5	3.29
Holocomb	6.12
Hornersville	3.87
Imperial - Local	2.97
Imperial - Metropolitan Calling Area - 3	2.97
Jackson	2.84
Joplin	.36
Kennett	1.71
Lake Ozark - Osage Beach	4.19
Leadwood	1.40
Lilbourn	3.96
Louisiana	.58
Malden	1.17
Manchester - Local Only	1.39
Manchester - Metropolitan Calling Area - 3	1.39
Marston	8.24
Maxville - Local Only	3.51
Mexville - Metropolitan Calling Area - 3	3.51
Moberly	.49
Monett	.95

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**SECTION 16.0 - LOCAL SERVICES PRICE LIST** Missouri Public

**16.1 Standard Local Service (continued)**

REC'D SEP 18 2001

**16.1.A Mandatory Extended Service (MES)**

Service Commission

Exchange	Existing Business Subscribers (as of 3/28/01)	New Ionex Standard Business Subscribers (on or after 3/29/01)	New Ionex Elite Business Subscribers (on or after 3/29/01)
Lilbourn	3.96	4.40	4.40
Louisiana	.58	.65	.65
Malden	1.17	1.30	1.30
Manchester - Local Only	1.39	.40	.40
Manchester - Metropolitan Calling Area - 3	1.39	.40 (R)	.40 (R)
Marston	8.24	9.15	9.15
Maxville - Local Only	3.51	3.90	3.90
Mexville - Metropolitan Calling Area - 3	3.51	3.90	3.90
Moberly	.49	.55	.55
Monett	.95	1.05	1.05
Montgomery City	1.04	1.15	1.15
Morehouse	7.34	8.15	8.15
Nevada	.58	.65	.65
New Franklin	2.84	3.15	3.15
New Madrid	2.39	2.65	2.65
Nixa Zone	5.67	5.50	5.00
Oak Ridge	8.24	9.15	9.15

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SECTION 16.0 - LOCAL SERVICES PRICE LIST **Missouri Public Service Commission**

16.1 Standard Local Service (continued)

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(T)

16.1.A Mandatory Extended Service (MES)

(T)

Exchange	Existing Business Subscribers (as of 3/28/01)	New Ionex Standard Business Subscribers (on or after 3/29/01)	New Ionex Elite Business Subscribers (on or after 3/29/01)	(T)
Lilbourn	3.96	4.40	4.40	(I)
Louisiana	.58	.65	.65	
Malden	1.17	1.30	1.30	
Manchester - Local Only	1.39	1.55	1.55	
Manchester - Metropolitan Calling Area - 3	1.39	1.55	1.55	
Marston	8.24	9.15	9.15	
Maxville - Local Only	3.51	3.90	3.90	
Mexville - Metropolitan Calling Area - 3	3.51	3.90	3.90	
Moberly	.49	.55	.55	
Monett	.95	1.05	1.05	
Montgomery City	1.04	1.15	1.15	
Morehouse	7.34	8.15	8.15	
Nevada	.58	.65	.65	
New Franklin	2.84	3.15	3.15	
New Madrid	2.39	2.65	2.65	(I)
Nixa Zone	5.67	5.50	5.00	(R)
Oak Ridge	8.24	9.15	9.15	(I)

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**16.1 Standard Local Service (continued)**

**MAR 27 2000**

**16.1.A Extended Area Service (EAS)**

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Exchange	Business
Montgomery City	1.04
Morehouse	7.34
Nevada	.58
New Franklin	2.84
New Madrid	2.39
Nixa Zone	5.67
Oak Ridge	8.24
Old Appleton	7.70
Oran	3.65
Pacific -Local Only	4.10
Pacific - Metropolitan Calling Area - 5	4.10
Paynesville	8.24
Perryville	.58
Pierce City	3.29
Pocahontas - New Wells	8.24
Pond-Local Only	7.56
Pond - Metropolitan Calling Area - 4	7.56
Poplar Bluff	.72
Portageville	1.40
Qulin	5.09
Republic Zone	3.20
Risco	8.24
Rushville	7.47
St. Charles - Local Only	.72
St. Charles - Metropolitan Calling Area - 3	.72
Ste. Genevieve	1.04
St. Joseph	.58
St. Marys	8.24
San Antonio	8.24
Scott City	1.58
Senath	7.25
Sikeston	.50
Smithville-Local Only	1.85

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**SECTION 16.0 - LOCAL SERVICES PRICE LIST** Missouri Public

**16.1 Standard Local Service (continued)**

REC'D SEP 18 2001

**16.1.A Mandatory Extended Service (MES)**

Service Commission

Exchange	Existing Business Subscribers (as of 3/28/01)	New Ionex Standard Business Subscribers (on or after 3/29/01)	New Ionex Elite Business Subscribers (on or after 3/29/01)	
Old Appleton	7.70	8.55	8.55	
Oran	3.65	4.05	4.05	
Pacific -Local Only	4.10	4.55	4.55	
Pacific - Metropolitan Calling Area - 5	4.10	4.55	4.55	
Paynesville	8.24	9.15	9.15	
Perryville	.58	.65	.65	
Pierce City	3.29	3.65	3.65	
Pocahontas - New Wells	8.24	9.15	9.15	
Pond-Local Only	7.56	8.40	8.40	
Pond - Metropolitan Calling Area - 4	7.56	8.40	8.40	
Poplar Bluff	.72	.80	.80	
Portage Des Sioux	8.24	9.15	9.15	
Portageville	1.40	1.55	1.55	
Qulin	5.09	5.65	5.65	
Republic Zone	3.20	3.00	2.50	
Risco	8.24	9.15	9.15	
Rushville	7.47	8.30	8.30	
St. Charles - Local Only	.72	.40	.40	
St. Charles - Metropolitan Calling Area - 3	.72	.40	.40	(R)
Ste. Genevieve	1.04	1.15	1.15	
St. Joseph	.58	.40	.40	(R)
St. Marys	8.24	9.15	9.15	
San Antonio	8.24	9.15	9.15	
Scott City	1.58	1.75	1.75	
Senath	7.25	8.05	8.05	
Sikeston	.50	.55	.55	
Smithville-Local Only	1.85	2.05	2.05	

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SECTION 16.0 - LOCAL SERVICES PRICE LIST

Missouri Public Service Commission

16.1 Standard Local Service (continued)

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16.1.A Mandatory Extended Service (MES)

Exchange	Existing Business Subscribers (as of 3/28/01)	New Ionex Standard Business Subscribers (on or after 3/29/01)	New Ionex Elite Business Subscribers (on or after 3/29/01)	(T)
Old Appleton	7.70	8.55	8.55	(I)
Oran	3.65	4.05	4.05	
Pacific -Local Only	4.10	4.55	4.55	
Pacific - Metropolitan Calling Area - 5	4.10	4.55	4.55	
Paynesville	8.24	9.15	9.15	
Perryville	.58	.65	.65	
Pierce City	3.29	3.65	3.65	
Pocahontas - New Wells	8.24	9.15	9.15	
Pond-Local Only	7.56	8.40	8.40	
Pond - Metropolitan Calling Area - 4	7.56	8.40	8.40	
Poplar Bluff	.72	.80	.80	
Portage Des Sioux	8.24	9.15	9.15	
Portageville	1.40	1.55	1.55	
Qulin	5.09	5.65	5.65	(I)
Republic Zone	3.20	3.00	2.50	(R)
Risco	8.24	9.15	9.15	(I)
Rushville	7.47	8.30	8.30	
St. Charles - Local Only	.72	.80	.80	
St. Charles - Metropolitan Calling Area - 3	.72	.80	.80	
Ste. Genevieve	1.04	1.15	1.15	
St. Joseph	.58	.65	.65	
St. Marys	8.24	9.15	9.15	
San Antonio	8.24	9.15	9.15	
Scott City	1.58	1.75	1.75	
Senath	7.25	8.05	8.05	
Sikeston	.50	.55	.55	
Smithville-Local Only	1.85	2.05	2.05	(I)

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**SECTION 16.0 – LOCAL SERVICES PRICE LIST** **Missouri Public Service Commission**

4.1.0 **Standard Local Service (continued)**

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**16.1.A Mandatory Extended Service (MES)**

Exchange	Existing Business Subscribers (as of 3/28/01)	New Ionex Standard Business Subscribers (on or after 3/29/01)	New Ionex Elite Business Subscribers (on or after 3/29/01)	(T)
Trenton	1.49	1.65	1.65	(I)
Tuscumbia	5.09	5.65	5.65	
Union	.95	1.05	1.05	
Valley Park – Local Only	2.30	2.55	2.55	
Valley Park – Metropolitan Calling Area – 3	2.30	2.55	2.55	
Versailles	.72	.80	.80	
Wardell	3.87	4.30	4.30	
Ware-Local Only	8.24	9.15	9.15	
Ware – Metropolitan Calling Area – 5	8.24	9.15	9.15	
Webb City	1.62	1.80	1.80	
Wyatt	4.77	5.30	5.30	

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SECTION 16.0 - LOCAL SERVICES PRICE LIST

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16.1 Standard Local Service (continued)

MAR 27 2000

16.1.A Extended Area Service (EAS)

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Exchange	Business
Trenton	1.49
Tuscumbia	5.09
Union	.95
Valley Park - Local Only	2.30
Valley Park - Metropolitan Calling Area - 3	2.30
Versailles	.72
Wardell	3.87
Ware-Local Only	8.24
Ware - Metropolitan Calling Area - 5	8.24
Webb City	1.62
Wyatt	4.77

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**SECTION 16.0 - LOCAL SERVICES PRICE LIST**

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**16.1 Standard Local Service (continued)**

**16.1.B OPTIONAL 2-WAY EXPANDED SERVICES (OES)**

REC'D FEB 27 2001 (T)

Optional 2-Way Expanded Service (OES) is an optional service in selected exchanges which provides subscribers with optional local calling areas including the respective Metropolitan Calling Exchange including certain customers in other exchanges as a local call for a flat additional fee per month. See Section 13.2 for detailed calling area(s).

(T)

Monthly (OES) rates apply in the exchanges listed below. (Notes: 1,2)

Exchange	Existing Business Subscribers (as of 3/28/01)	New Ionex Standard Business Subscribers (on or after 3/29/01)	New Ionex Elite Business Subscribers (on or after 3/29/01)	
OES Springfield A				
Flat Rate Option	19.58	19.50	17.00	(R)
Measured 1-Party Option	10.76			
OES Kansas City/St. Louis A				
Flat Rate Option	22.32	22.00	19.50	
Measured 1-Party Option	12.29			
OES Kansas City/St. Louis B				
Flat Rate Option	42.08	42.00	37.00	
Measured 1-Party Option	23.18			
OES Kansas City/St. Louis C				
Flat Rate Option	63.63	63.50	56.50	(R)
Measured 1-Party Option	35.01			

Note: 1 All Optional Calling Services are additional and not included in flat line prices;

No term contract discounts on Optional Calling Services apply.

Note: 2 Optional OES lines not allowed to hunt non-OES lines.

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SECTION 16.0 - LOCAL SERVICES PRICE LIST

MAR 27 2000

16.1 Standard Local Service (continued)

16.1.B OPTIONAL METROPOLITAN CALLING AREA (MCA) MO. PUBLIC SERVICE COMMISSION

Monthly MCA rates apply in the exchanges listed below.

Exchange	Business
Springfield MCA-2	
Flat Rate Option	19.58
Measured 1-Party Option	10.76
St. Louis/Kansas City MCA-3	
Flat Rate Option	22.32
Measured 1-Party Option	12.29
St. Louis/Kansas City MCA-4	
Flat Rate Option	42.08
Measured 1-Party Option	23.18
St. Louis/Kansas City MCA-5	
Flat Rate Option	63.63
Measured 1-Party Option	35.01

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SECTION 16.0 - LOCAL SERVICES PRICE LIST

Missouri Public Service Commission

16.1 Standard Local Service (continued)

REC'D FEB 27 2001

16.1.C OPTIONAL 1-WAY TOLL SAVER

(T)

Optional 1-Way Toll Saver is an optional 1-way outbound service offered for a monthly flat rate charge in addition to the regular flat rate line fee enabling subscribers to place calls within their LATA to other customers in exchanges within the Toll Saver calling scope. The Toll Saver calling scope includes all customers within the same LATA as the originating subscriber for no additional fee. The Kansas portion of the SWBT Kansas City Metropolitan exchange is included in the Kansas City LATA Optional 1-Way Toll Saver dialing scope.

(T)

Monthly rates apply in the exchanges listed below. (Notes: 1,2)

Exchange	Existing Business Subscribers (as of 3/28/01)	New Ionex Standard Business Subscribers (on or after 3/29/01)	New Ionex Elite Business Subscribers (on or after 3/29/01)
1-Way Toll Saver A		54.00	48.00
1-Way Toll Saver (with Optional 2-Way Expanded Service)		36.00	32.00

Note 1: All Optional Calling Services are additional and not included in flat line prices; No term contract discounts on Optional Calling Services apply.

Note 2: Optional 1-Way Toll Saver is available within the same LATA as the service subscribing line. The Optional 1-Way Toll Saver dialing scope includes all customers in all exchanges. Service will not be offered to local exchange customers being served by a switch located in another state. The service is available to single/multi-line flat rate subscribers. If one line in a hunting arrangement subscribes to Toll Saver, all other lines in the arrangement must subscribe.

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**SECTION 16.0 - LOCAL SERVICES PRICE LIST (Continued)**

**16.1.D Ionex Elite Bundled Group D Service**

Ionex Elite Bundled Group D Service – Ionex LD Required	Monthly Recurring Charge	Non-Recurring Charge
Ionex Elite Business Service (Flat or Hunt Lines) and Priority Calling – Available for Rate Group D Only	\$27.00 (I)	\$0.00

Offer available only with Elite Business Price Plan: 1 Year Contract Required.

Ionex Elite Bundled Group D Service is not available with Centrex, Plexar, Off-Premise Locations, Digital Circuits, Digital Trunks, Telebranches, ISDN, Message Party Lines and Payphones.

**16.2 PBX Trunk Service\***

An optional per trunk hunting feature is available for Customers which routes a call to the next idle trunk in a prearranged group (see Section 16.5).

PBX trunks may also be equipped with DID capability and DID number blocks for additional charges (see Section 16.3).

<u>Group</u>	<u>Monthly Rate</u>	
	<u>Flat Rate - Trunk</u>	<u>Non Recurring Charge</u>
A	\$25.70 (I)	\$52.75
B	\$34.45	\$52.75
C-Principal	\$37.42	\$52.75
C- Metropolitan Calling Area-1	\$37.42	\$52.75
D Principal	\$41.24	\$52.75
D - Metropolitan Calling Area -1	\$42.95	\$52.75
D-Metropolitan Calling Area - 2	\$45.20 (I)	\$52.75

\* 1-Year minimum term commitment required for PBX Trunk Service

\* Minimum of 4 trunks per initial order

\* See Section 18 for applicable discounts

Existing Customers of PBX Trunk Service will be grandfathered as of the Effective Date of this 3<sup>rd</sup> Revised Page 105.

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**SECTION 16.0 - LOCAL SERVICES PRICE LIST (Continued)**

**16.1.D Ionex Elite Bundled Group D Service**

Ionex Elite Bundled Group D Service – Ionex LD Required	Monthly Recurring Charge	Non-Recurring Charge
Ionex Elite Business Service (Flat or Hunt Lines) and Priority Calling – Available for Rate Group D Only	\$27.00 (I)	\$0.00

(I)

Offer available only with Elite Business Price Plan: 1 Year Contract Required.

Ionex Elite Bundled Group D Service is not available with Centrex, Plexar, Off-Premise Locations, Digital Circuits, Digital Trunks, Telebranches, ISDN, Message Party Lines and Payphones.

**16.2 PBX Trunk Service\***

An optional per trunk hunting feature is available for Customers which routes a call to the next idle trunk in a prearranged group (see Section 16.5).

PBX trunks may also be equipped with DID capability and DID number blocks for additional charges (see Section 16.3).

<u>Group</u>	<u>Monthly Rate</u>	
	<u>Flat Rate - Trunk</u>	<u>Non Recurring Charge</u>
A	\$23.70	\$52.75
B	\$32.45	\$52.75
C-Principal	\$32.22	\$52.75
C- Metropolitan Calling Area-1	\$35.42	\$52.75
D Principal	\$39.24	\$52.75
D - Metropolitan Calling Area -1	\$40.95	\$52.75
D-Metropolitan Calling Area - 2	\$43.20	\$52.75

\* 1-Year minimum term commitment required for PBX Trunk Service

\* Minimum of 4 trunks per initial order

\* See Section 18 for applicable discounts

Existing Customers of PBX Trunk Service will be grandfathered as of the Effective Date of this 3<sup>rd</sup> Revised Page 105.

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**SECTION 16.0 - LOCAL SERVICES PRICE LIST (Continued)** **REC'D JAN 24 2003**

**16.1.D Ionex Elite Bundled Group D Service**

Ionex Elite Bundled Group D Service – Ionex LD Required	Monthly Recurring Charge	Non-Recurring Charge	(N)
Ionex Elite Business Service (Flat or Hunt Lines) and Priority Calling – Available for Rate Group D Only	\$25.25	\$0.00	(N)

Offer available only with Elite Business Price Plan: 1 Year Contract Required.

Ionex Elite Bundled Group D Service is not available with Centrex, Plexar, Off-Premise Locations, Digital Circuits, Digital Trunks, Telebranches, ISDN, Message Party Lines and Payphones.

**16.2 PBX Trunk Service\***

An optional per trunk hunting feature is available for Customers which routes a call to the next idle trunk in a prearranged group (see Section 16.5).

PBX trunks may also be equipped with DID capability and DID number blocks for additional charges (see Section 16.3).

<u>Group</u>	<u>Monthly Rate</u> <u>Flat Rate -</u> <u>Trunk</u>	<u>Non</u> <u>Recurring</u> <u>Charge</u>
A	\$23.70	\$52.75
B	\$32.45	\$52.75
C-Principal	\$32.22	\$52.75
C- Metropolitan	\$35.42	\$52.75
Calling Area-1		
D Principal	\$39.24	\$52.75
D - Metropolitan	\$40.95	\$52.75
Calling Area -1		
D-Metropolitan	\$43.20	\$52.75
Calling		
Area - 2		

**CANCELLED**

OCT 03 2003

5th RS 105  
 Public Service Commission  
 MISSOURI

- \* 1-Year minimum term commitment required for PBX Trunk Service
- \* Minimum of 4 trunks per initial order
- \* See Section 18 for applicable discounts

Existing Customers of PBX Trunk Service will be grandfathered as of the Effective Date of this 3<sup>rd</sup> Revised Page 105.

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Missouri Public Service Commission

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Ionex Communications, Inc.

Missouri P.S.C. Basic Local Exchange Tariff No. 3

Service Commission  
3<sup>rd</sup> Revised Page 105  
Cancels 2<sup>nd</sup> Revised Page 105**SECTION 16.0 - LOCAL SERVICES PRICE LIST (Continued)****16.2 PBX Trunk Service\***

An optional per trunk hunting feature is available for Customers which routes a call to the next idle trunk in a prearranged group (see Section 16.5).

PBX trunks may also be equipped with DID capability and DID number blocks for additional charges (see Section 16.3).

<u>Group</u>	<u>Monthly Rate</u>	
	<u>Flat Rate - Trunk</u>	<u>Non Recurring Charge</u>
A	\$23.70 (I)	\$52.75 (I)
B	\$32.45 (I)	\$52.75 (I)
C-Principal	\$32.22 (I)	\$52.75 (I)
C- Metropolitan Calling Area-1	\$35.42 (I)	\$52.75 (I)
D Principal	\$39.24 (I)	\$52.75 (I)
D - Metropolitan Calling Area -1	\$40.95 (I)	\$52.75 (I)
D-Metropolitan Calling Area - 2	\$43.20 (I)	\$52.75 (I)

**CANCELLED**FEB 24 2003  
4:44 PM '03  
Public Service Commission  
MISSOURI

- \* 1-Year minimum term commitment required for PBX Trunk Service
- \* Minimum of 4 trunks per initial order
- \* See Section 18 for applicable discounts

Existing Customers of PBX Trunk Service will be grandfathered as of the Effective Date of this 3<sup>rd</sup> Revised Page 105.

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Service Commission

**SECTION 16.0 - LOCAL SERVICES PRICE LIST (Continued)**

**16.2 PBX Trunk Service\***

(T)

An optional per trunk hunting feature is available for Customers which routes a call to the next idle trunk in a prearranged group (see Section 16.5).

PBX trunks may also be equipped with DID capability and DID number blocks for additional charges (see Section 16.3).

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**REC'D APR 03 2002**

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<u>Group</u>	<u>Monthly Rate</u>	
	<u>Flat Rate - Trunk</u>	<u>Non Recurring Charge</u>
A	\$23.70 (I)	\$52.75 (I)
B	\$32.45 (I)	\$52.75 (I)
C-Principal	\$32.22 (I)	\$52.75 (I)
C- Metropolitan Calling Area-1	\$35.42 (I)	\$52.75 (I)
D Principal	\$39.24 (I)	\$52.75 (I)
D - Metropolitan Calling Area -1	\$40.95 (I)	\$52.75 (I)
D-Metropolitan Calling Area - 2	\$43.20 (I)	\$52.75 (I)

- \* 1-Year minimum term commitment required for PBX Trunk Service
- \* Minimum of 4 trunks per initial order
- \* See Section 18 for applicable discounts

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**Service Commission**

SECTION 16.0 - LOCAL SERVICES PRICE LIST (Continued)

REC'D JAN 24 2002

16.2 PBX Trunk Service

Service Commission

An optional per trunk hunting feature is available for Customers which routes a call to the next idle trunk in a prearranged group (see Section 16.5).

PBX trunks may also be equipped with DID capability and DID number blocks for additional charges (see Section 16.3).

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<u>Group</u>	<u>Monthly Rate</u>	
	<u>Flat Rate - Trunk</u>	<u>Non Recurring Charge</u>
A	\$17.55	\$52.25
B	\$24.05	\$52.25
C-Principal	\$26.50	\$52.25
C- Metropolitan Calling Area-1	\$29.15	\$52.25
D Principal	\$34.90	\$52.25
D - Metropolitan Calling Area -1	\$36.40	\$52.25
D-Metropolitan Calling Area - 2	\$38.40	\$52.25

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SECTION 16.0 - LOCAL SERVICES PRICE LIST (continued)

MAR 27 2000

16.2 PBX Trunk Service

An optional per trunk hunting feature is available for Customers which routes a call to the next idle trunk in a prearranged group (see Section 16.5).

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PBX trunks may also be equipped with DID capability and DID number blocks for additional charges (see Section 16.3).

	<u>Monthly Rate</u>	<u>Non Recurring Charge</u>
Digital Trunks	\$2.30	NA
Per DS-1 Arrangement	\$212.00	\$700.00

<u>Group</u>	<u>Flat Rate - Trunk</u>	<u>Non Recurring Charge</u>
A	\$17.55	52.25
B	24.05	52.25
C-Principal	26.50	52.25
C-Metropolitan Calling Area-1	29.15	52.25
D Principal	34.90	52.25
D -Metropolitan Calling Area -1	36.40	52.25
D-Metropolitan Calling Area - 2	38.40	52.25

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Ionex Communications, Inc.

Missouri P.S.C. Basic Local Exchange Tariff No. 3

3<sup>rd</sup> Revised Page 106Cancels 2<sup>nd</sup> Revised Page 106

## SECTION 16.0 - LOCAL SERVICES PRICE LIST (Continued)

## 16.3 Direct Inward Dialing (DID) Service\*

DID permits calls incoming to a PBX system or other CPE to be routed to a specific station without the assistance of an attendant. DID calls are routed directly to the station associated with the called number. DID Service as offered by the Company provides the necessary trunks, telephone numbers, and out-pulsing of digits to enable DID service at a Customer's location. DID Service requires special PBX software and hardware not provided by the Company. Such hardware and software is the Customer's responsibility.

The following charges apply to Customers subscribing to DID Service provided by the Company. These charges are in addition to recurring and nonrecurring charges for PBX Trunks as shown in Section 16.2. Each arrangement provides two-way transmission for a capacity on 24-line termination.

## Category 1 (100 DID Numbers or Less)

Per Trunk Group	Monthly Rate	Installation Charge
First Block of 100 DID numbers assigned	\$22.50	\$153.45
First Block of 10 DID numbers assigned	\$4.50	\$153.45
Each additional block of 10 DID numbers assigned over the first block of 10 DID numbers	\$4.50	\$13.95

## Category 2 (Greater than 100 DID Numbers)

Per Trunk Group	Monthly Rate	Installation Charge
Each additional block of 100 DID numbers assigned over the first 100 DID numbers	\$22.50	\$153.45
Each additional block of 10 DID numbers assigned over the first 100 DID numbers	\$4.50	\$13.95

## DID Trunk Termination, per trunk

Per Trunk Group	Monthly Rate	Installation Charge
With Dial Pulse (DP) Signaling	\$45.00	\$19.12
With Multifrequency (MF) Signaling	\$45.00	\$19.12
With Dual-Tone Multifrequency	\$45.00	\$129.15

Existing Customers of Direct Inward Dialing (DID) Service will be grandfathered as of the Effective Date of this 3<sup>rd</sup> Revised Page 106.

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By *3 red RS 106*  
Public Service Commission  
MISSOURI

P.S.C. Basic Local Exchange Tariff No. 3

2<sup>nd</sup> Revised Page 106

Cancels 1<sup>st</sup> Revised Page 106

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**SECTION 16.0 - LOCAL SERVICES PRICE LIST (Continued)**

REC'D APR 03 2002

**16.3 Direct Inward Dialing (DID) Service\***

Service Commission

DID permits calls incoming to a PBX system or other CPE to be routed to a specific station without the assistance of an attendant. DID calls are routed directly to the station associated with the called number. DID Service as offered by the Company provides the necessary trunks, telephone numbers, and out-pulsing of digits to enable DID service at a Customer's location. DID Service requires special PBX software and hardware not provided by the Company. Such hardware and software is the Customer's responsibility.

The following charges apply to Customers subscribing to DID Service provided by the Company. These charges are in addition to recurring and nonrecurring charges for PBX Trunks as shown in Section 16.2. Each arrangement provides two-way transmission for a capacity on 24-line termination.

**Category 1 (100 DID Numbers or Less)**

Per Trunk Group	Monthly Rate	Installation Charge
First Block of 100 DID numbers assigned	\$22.50	\$153.45
First Block of 10 DID numbers assigned	\$4.50	\$153.45
Each additional block of 10 DID numbers assigned over the first block of 10 DID numbers	\$4.50	\$13.95

**Category 2 (Greater than 100 DID Numbers)**

Per Trunk Group	Monthly Rate	Installation Charge
Each additional block of 100 DID numbers assigned over the first 100 DID numbers	\$22.50	\$153.45
Each additional block of 10 DID numbers assigned over the first 100 DID numbers	\$4.50	\$13.95

**DID Trunk Termination, per trunk**

Per Trunk Group	Monthly Rate	Installation Charge
With Dial Pulse (DP) Signaling	\$45.00	\$19.12
With Multifrequency (MF) Signaling	\$45.00	\$19.12
With Dual-Tone Multifrequency	\$45.00	\$129.15

\* Direct Inward Dialing (DID) Service See Section 18 for Additional Discounts

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Ionex Communications, Inc. Missouri P.S.C. Basic Local Exchange Tariff No. 3

1<sup>st</sup> Revised Page 106

Cancels Original Page 106

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By *2nd R/S*  
Public Service Commission  
MISSOURI

Missouri Public

**SECTION 16.0 - LOCAL SERVICES PRICE LIST (Continued)**

REC'D JAN 24 2002

**16.3 Direct Inward Dialing (DID) Service\***

DID permits calls incoming to a PBX system or other CPE to be routed to a specific station without the assistance of an attendant. DID calls are routed directly to the station associated with the called number. DID service as offered by the Company provides the necessary trunks, telephone numbers, and out-pulsing of digits to enable DID service at a Customer's location. DID service requires special PBX software and hardware not provided by the Company. Such hardware and software is the Customer's responsibility.

The following charges apply to Customers subscribing to DID service provided by the Company. These charges are in addition to recurring and nonrecurring charges for PBX Trunks as shown in Section 16.2. Each arrangement provides two-way transmission for a capacity on 24-line termination.

**Category 1 (100 DID Numbers or Less)**

Per Trunk Group	Monthly Rate	Installation Charge
First Block of 100 DID numbers assigned	\$22.50	\$153.45
First Block of 10 DID numbers assigned	\$4.50	\$153.45
Each additional block of 10 DID numbers assigned over the first block of 10 DID numbers	\$4.50	\$13.95

**Category 2 (Greater than 100 DID Numbers)**

Per Trunk Group	Monthly Rate	Installation Charge
Each additional block of 100 DID numbers assigned over the first 100 DID numbers	\$22.50	\$153.45
Each additional block of 10 DID numbers assigned over the first 100 DID numbers	\$4.50	\$13.95

**DID Trunk Termination, per trunk**

Per Trunk Group	Monthly Rate	Installation Charge
With Dial Pulse (DP) Signaling	\$45.00	\$19.12
With Multifrequency (MF) Signaling	\$45.00	\$19.12
With Dual-Tone Multifrequency	\$45.00	\$129.15

\* Direct Inward Dialing (DID) Service 1 Year Minimum Term Required  
See Section 18 for Additional Discounts

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SECTION 16.0 - LOCAL SERVICES PRICE LIST (continued)

MAR 27 2000

16.3 Direct Inward Dialing (DID) Service

DID permits calls incoming to a PBX system or other CPE to be routed to a specific station without the assistance of an attendant. DID calls are routed directly to the station associated with the called number. DID service as offered by the Company provides the necessary trunks, telephone numbers, and out-pulsing of digits to enable DID service at a Customer's location. DID service requires special PBX software and hardware not provided by the Company. Such hardware and software is the Customer's responsibility.

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The following charges apply to Customers subscribing to DID service provided by the Company. These charges are in addition to recurring and nonrecurring charges for PBX Trunks as shown in Section 16.2. Each arrangement provides two-way transmission for a capacity on 24 line termination.

DID Number Blocks	Monthly Rate	Installation Charge
Activated Non-DID, each per line termination	4.25	75.00
Activated DID Type, each per line termination	3.90	75.00
Per Line Termination (Basic)		
Rate Group A	4.50	NA
Rate Group B	10.95	NA
Rate Group C - Principal Zone	13.45	NA
Rate Group C - Metropolitan Calling Area (MCA) 1 Zones	16.10	NA
Rate Group D - MCA-Principal Zone	21.80	NA
Rate Group D-MCA-1 Zones	23.30	NA
Rate Group D-MCA-2 Zones	25.30	NA

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Missouri P.S.C. Basic Local Exchange Tariff No. 3

Service Commission

2<sup>nd</sup> Revised Page 106.1Cancels 1<sup>st</sup> Revised Page 106.1

## SECTION 16.0 - LOCAL SERVICES PRICE LIST (Continued)

## 16.3.1 Digital T-1 Loop Service\*

Digital T-1 Loop Trunks may also be equipped with DID capability and DID number blocks for additional charges (16.3)

	Monthly Recurring Charge	Non-Recurring Charge
<b>Main Service Components</b>		
Each T-1 Arrangement	\$243.00 (I)	\$630.00
<b>Individual Trunk Terminations</b>		
Line Termination – Inbound; non DID	\$2.57	\$00
Line Termination – Inbound; DID	\$2.57	\$00
Line Termination - Outbound	\$2.57	\$00
Line Termination – Inbound/Outbound	\$2.57	\$00
Line Termination Activated – non DID	\$4.77	\$67.50
Line Termination Activated DID	\$4.37	\$67.50
Each Termination/Channel Location Changed or Moved	\$00	\$117.90
<b>Flat Rate Service – Per Line Termination</b>		
Rate Group A	\$5.04 (R)	\$00
Rate Group B	\$12.33 (R)	\$00
Rate Group C	\$15.12	\$00
Rate Group C Metro 1	\$18.09	\$00
Rate Group D	\$24.53	\$00
Rate Group D Metro 1	\$26.24	\$00
Rate Group D Metro 2	\$28.49	\$00
<b>24 Channels T1 Trunk Termination</b>		
Digital T-1 Trunk (Supertrunk)	\$225.00	\$180.00
Two-Way Access on T-1 Trunk with DID	\$14.40	\$00
Two-Way Access on T-1 Trunk without DID	\$14.40	\$00

\*Requires a Minimum 1 Year Term Commitment  
See Section 18 for available discounts

Existing Customers of Digital T-1 Loop Service will be grandfathered as of the Effective Date of this 2<sup>nd</sup> Revised Page 106.1

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**SECTION 16.0 - LOCAL SERVICES PRICE LIST (Continued)**

**16.3.1 Digital T-1 Loop Service\***

Digital T-1 Loop Trunks may also be equipped with DID capability and DID number blocks for additional charges (16.3)

Service Commission

	Monthly Recurring Charge	Non-Recurring Charge
<b>Main Service Components</b>		
Each T-1 Arrangement	\$243.00 (I)	\$630.00
<b>Individual Trunk Terminations</b>		
Line Termination – Inbound; non DID	\$2.57	\$00
Line Termination – Inbound; DID	\$2.57	\$00
Line Termination - Outbound	\$2.57	\$00
Line Termination – Inbound/Outbound	\$2.57	\$00
Line Termination Activated – non DID	\$4.77	\$67.50
Line Termination Activated DID	\$4.37	\$67.50
Each Termination/Channel Location Changed or Moved	\$00	\$117.90
<b>Flat Rate Service – Per Line Termination</b>		
Rate Group A	\$5.04 (R)	\$00
Rate Group B	\$12.33 (R)	\$00
Rate Group C	\$15.12	\$00
Rate Group C Metro 1	\$18.09	\$00
Rate Group D	\$24.53	\$00
Rate Group D Metro 1	\$26.24	\$00
Rate Group D Metro 2	\$28.49	\$00
<b>24 Channels T1 Trunk Termination</b>		
Digital T-1 Trunk (Supertrunk)	\$225.00	\$180.00
Two-Way Access on T-1 Trunk with DID	\$14.40	\$00
Two-Way Access on T-1 Trunk without DID	\$14.40	\$00

\*Requires a Minimum 1 Year Term Commitment

**CANCELLED**

See Section 18 for available discounts

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Missouri Public

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Service Commission

Missouri Public

SECTION 16.0 - LOCAL SERVICES PRICE LIST (Continued)

REC'D JAN 24 2002

16.3.1 Digital T-1 Loop Service\*

	Monthly Recurring Charge	Service Commission Non-Recurring Charge
<b>Main Service Components</b>		
Each T-1 Arrangement	\$238.50	\$630.00
<b>Individual Trunk Terminations</b>		
Line Termination – Inbound; non DID	\$2.57	\$00
Line Termination – Inbound; DID	\$2.57	\$00
Line Termination - Outbound	\$2.57	\$00
Line Termination – Inbound/Outbound	\$2.57	\$00
Line Termination Activated – non DID	\$4.77	\$67.50
Line Termination Activated DID	\$4.37	\$67.50
Each Termination/Channel Location Changed or Moved	\$00	\$117.90
<b>Flat Rate Service – Per Line Termination</b>		
Rate Group A	\$5.60	\$00
Rate Group B	\$13.70	\$00
Rate Group C	\$15.12	\$00
Rate Group C Metro 1	\$18.09	\$00
Rate Group D	\$24.53	\$00
Rate Group D Metro 1	\$26.24	\$00
Rate Group D Metro 2	\$28.49	\$00
<b>24 Channels T1 Trunk Termination</b>		
Digital T-1 Trunk (Supertrunk)	\$225.00	\$180.00
Two-Way Access on T-1 Trunk with DID	\$14.40	\$00
Two-Way Access on T-1 Trunk without DID	\$14.40	\$00

\*Requires a Minimum 1 Year Term Commitment

See Section 18 for available discounts

**CANCELLED**

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Service Commission



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Ionex Communications, Inc.

Missouri P.S.C. Basic Local Exchange Tariff No. 3  
Service Commission

Original Page 106.2

## SECTION 16.0 - LOCAL SERVICES PRICE LIST (Continued)

## 16.3.1 Off-Net Trunks

Description	Monthly Recurring Charge	NonRecurring Charge
<i>Off-Net Basic Two-Way/Outbound Trunks*</i> <i>Minimum 6 Trunks &amp; 1 Year Term</i>		
Rate Group B	\$33.00	\$52.25
Rate Group C	\$33.00	\$52.25
Rate Group D	\$41.00	\$52.25
OES-3**	\$21.00	\$00
OES-4**	\$39.50	\$00
OES-5**	\$60.00	\$00
**Optional 1-Way Toll Saver (w/o OES)	\$40.00	\$00
**Optional 1-Way Toll Saver (w/OES)	\$60.00	\$00
<i>Off-Net Basic D-I-D</i> <i>Minimum 6 Trunks &amp; 1 Year Term</i>		
10 DID Number Block	\$10.00	\$50.00
100 DID Number Block	\$20.00	\$50.00
Rate Group B	\$78.00	\$52.25
Rate Group C	\$78.00	\$52.25
Rate Group D	\$51.00	\$52.25
Customer Line Charge (CLC) All Rate Groups w/ Off-Net Basic Two-Way/Outbound Trunks or Off-Net Basic D-I-D	\$6.85	\$00

\*\*OES &amp; Toll Saver Charges are applied in addition to trunk rates.

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**SECTION 16.0 - LOCAL SERVICES PRICE LIST (Continued)**

**16.3.2 Off-Net Trunks (Continued)**

Description	Ionex MegaTrunk UNE-P Monthly Recurring Charge per trunk (24 Trunks)	Ionex MegaTrunk UNE-P NonRecurring Charge per T-1 (1 Year Term)	Ionex MegaTrunk UNE-P NonRecurring Charge per T-1 (2 Year Term)	Ionex MegaTrunk UNE-P NonRecurring Charge per T-1 (3 Year Term)
<i>Ionex MegaTrunk UNE-P* 24 Trunk Minimum</i>				
<b>10 DID Number Block</b>	<b>\$10.00</b>	<b>\$50.00</b>	<b>\$50.00</b>	<b>\$50.00</b>
<b>100 DID Number Block</b>	<b>\$20.00</b>	<b>\$50.00</b>	<b>\$50.00</b>	<b>\$50.00</b>
<b>Rate Group B</b>	<b>\$35.00</b>	<b>\$500.00</b>	<b>\$300.00</b>	<b>\$00</b>
<b>Rate Group C</b>	<b>\$35.00</b>	<b>\$500.00</b>	<b>\$300.00</b>	<b>\$00</b>
<b>Rate Group D</b>	<b>\$26.00</b>	<b>\$500.00</b>	<b>\$300.00</b>	<b>\$00</b>
<b>OES-2**</b>	<b>\$18.50</b>	<b>\$00</b>	<b>\$00</b>	<b>\$00</b>
<b>OES-3**</b>	<b>\$21.00</b>	<b>\$00</b>	<b>\$00</b>	<b>\$00</b>
<b>OES-4**</b>	<b>\$39.50</b>	<b>\$00</b>	<b>\$00</b>	<b>\$00</b>
<b>OES-5**</b>	<b>\$60.00</b>	<b>\$00</b>	<b>\$00</b>	<b>\$00</b>
<b>**Optional 1-Way Toll Saver w/o OES</b>	<b>\$40.00</b>	<b>\$00</b>	<b>\$00</b>	<b>\$00</b>
<b>**Optional 1-Way Toll Saver w/OES</b>	<b>\$60.00</b>	<b>\$00</b>	<b>\$00</b>	<b>\$00</b>
<b>Customer Line Charge (CLC) All Rate Groups w/ Off-Net Digital T-1 Trunks</b>	<b>\$34.25 per T-1</b>	<b>\$00</b>	<b>\$00</b>	<b>\$00</b>

**\*\*OES & Toll Saver Charges are applied in addition to trunk rates.**

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Ionex Communications, Inc.

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SECTION 16.0 - LOCAL SERVICES PRICE LIST (Continued)

16.3.2 Off-Net Trunks (Continued)

Description	Off-Net Monthly Recurring Charge per trunk (24 Trunks)	Off-Net NonRecurring Charge per T-1 (1 Year Term)	Off-Net NonRecurring Charge per T-1 (2 Year Term)	Off-Net NonRecurring Charge per T-1 (3 Year Term)
<i>Off-Net Digital T-1 Trunks*</i> <i>24 Trunk Minimum</i>				
10 DID Number Block	\$10.00	\$50.00	\$50.00	\$50.00
100 DID Number Block	\$20.00	\$50.00	\$50.00	\$50.00
Rate Group B	\$35.00	\$500.00	\$300.00	\$00
Rate Group C	\$35.00	\$500.00	\$300.00	\$00
Rate Group D	\$26.00	\$500.00	\$300.00	\$00
OES-2**	\$18.50	\$00	\$00	\$00
OES-3**	\$21.00	\$00	\$00	\$00
OES-4**	\$39.50	\$00	\$00	\$00
OES-5**	\$60.00	\$00	\$00	\$00
**Optional 1-Way Toll Saver w/o OES	\$40.00	\$00	\$00	\$00
**Optional 1-Way Toll Saver w/OES	\$60.00	\$00	\$00	\$00
Customer Line Charge (CLC) All Rate Groups w/ Off-Net Digital T-1 Trunks	\$34.25 per T-1	\$00	\$00	\$00

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\*\*OES & Toll Saver Charges are applied in addition to trunk rates.

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Service Commission

REC'D AUG 15 2002

## Service Commission

Ionex Communications, Inc.

Missouri P.S.C. Basic Local Exchange Tariff No. 3

Original Page 106.3

## SECTION 16.0 - LOCAL SERVICES PRICE LIST (Continued)

## 16.3.2 Off-Net Trunks (Continued)

Description	Off-Net Monthly Recurring Charge per trunk (24 Trunks)	Off-Net NonRecurring Charge per T-1 (1 Year Term)	Off-Net NonRecurring Charge per T-1 (2 Year Term)	Off-Net NonRecurring Charge per T-1 (3 Year Term)
<i>Off-Net Digital T-1 Trunks*</i> <i>24 Trunk Minimum</i>				
10 DID Number Block	\$10.00	\$50.00	\$50.00	\$50.00
100 DID Number Block	\$20.00	\$50.00	\$50.00	\$50.00
Rate Group B	\$35.00	\$500.00	\$300.00	\$00
Rate Group C	\$35.00	\$500.00	\$300.00	\$00
Rate Group D	\$26.00	\$500.00	\$300.00	\$00
OES-2**	\$18.50	\$00	\$00	\$00
OES-3**	\$21.00	\$00	\$00	\$00
OES-4**	\$39.50	\$00	\$00	\$00
OES-5**	\$60.00	\$00	\$00	\$00
**Optional 1-Way Toll Saver w/o OES	\$40.00	\$00	\$00	\$00
**Optional 1-Way Toll Saver w/OES	\$60.00	\$00	\$00	\$00
Customer Line Charge (CLC) All Rate Groups w/ Off-Net Digital T-1 Trunks	\$34.35 per T-1	\$00	\$00	\$00

\*\*OES &amp; Toll Saver Charges are applied in addition to trunk rates.

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**SECTION 16.0 - LOCAL SERVICES PRICE LIST (Continued)**

**16.4 Optional Calling Features**

The features in this section are made available on an individual basis or as part of multiple feature packages. Features apply to analog lines only; prices not valid in conjunction with the following features: Centrex, Plexar, Off-Premise Location, ADSL, Circuits, Terminals, Telebranches, Pay Phones, Message Party Lines, and Trunks. All features are provided subject to availability. Certain features may not be available with all classes of service. Ionex Elite is the Company's contractual term product. Ionex Standard is comprised of the Company's month-to-month service offerings. Transmission levels for calls forwarded or calls placed or received using optional calling features may not be acceptable for all some uses in some cases.

The following optional calling features are offered to Customers on a monthly basis. Customers are allowed unlimited use of each feature. No usage sensitive charges apply. Multi-line Customers must order the appropriate number of features based upon the number of lines which will have access to the feature.

\*Pick Three or Pick Seven permits a Business Customer to purchase three (3) or seven (7) of the predetermined group of Services at the Pick 3 or Pick 7 discounted rate.

Business Product Line Optional Calling Feature(s)	<u>Monthly Recurring Rate(1)</u>	<u>Ionex Elite - Monthly Recurring Rate(2)</u>	<u>Ionex Standard Monthly Recurring Rate</u>	<u>Nonrecurring Charge</u>
Anonymous Call Rejection	2.10	2.10	2.10	15.65
Auto Redial (Flat Rate – No Usage)++	5.56	5.56	5.56	15.65
Calling Caller ID Number Delivery	9.50	9.50	9.50	15.65
Caller ID Name & Number	9.50	9.50	9.50	15.65
Call Return (Flat Rate – No Usage)++	6.00	6.00	6.00	15.65
Call Waiting	8.00	8.00	8.00	15.65
Call Waiting Caller ID+	5.40	5.40	5.40	15.65
Call Waiting Caller ID w/Options	1.13	1.13	1.50	15.65
Call Blocker	5.30	5.30	5.30	15.65
Call Transfer Disconnect**	15.00	15.00	15.00	15.65
Remote Access to Call Forwarding	3.11	3.11	3.11	15.65

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\*The Pick Three and Pick Seven as outlined in Section 16.4 above are grandfathered for existing Customers as of the Effective Date of 3<sup>rd</sup> Revised Page 107 and are not being offered to new Customers.

\*\*Call Transfer Disconnect not available with Metro Lines, 3-Way Calling, Speed Dial 8 or Speed Call 30.

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Ionex Communications, Inc. dba Birch Communications

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2300 Main St. Suite 600  
Kansas City, MO 64108

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Missouri Public  
Service Commission  
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**SECTION 16.0 - LOCAL SERVICES PRICE LIST (Continued)**

**16.4 Optional Calling Features**

The features in this section are made available on an individual basis or as part of multiple feature packages. Features apply to analog lines only; prices not valid in conjunction with the following features: Centrex, Plexar, Off-Premise Location, ADSL, Circuits, Terminals, Telebranches, Pay Phones, Message Party Lines, and Trunks. All features are provided subject to availability. Certain features may not be available with all classes of service. Ionex Elite is the Company's contractual term product. Ionex Standard is comprised of the Company's month-to-month service offerings. Transmission levels for calls forwarded or calls placed or received using optional calling features may not be acceptable for all some uses in some cases.

The following optional calling features are offered to Customers on a monthly basis. Customers are allowed unlimited use of each feature. No usage sensitive charges apply. Multi-line Customers must order the appropriate number of features based upon the number of lines which will have access to the feature.

\*Pick Three or Pick Seven permits a Business Customer to purchase three (3) or seven (7) of the predetermined group of Services at the Pick 3 or Pick 7 discounted rate.

Business Product Line Optional Calling Feature(s)	Monthly Recurring Rate(1)	Ionex Elite - Monthly Recurring Rate(2)	Ionex Standard Monthly Recurring Rate	Nonrecurring Charge	
Anonymous Call Rejection	2.10	2.10	2.10	15.65	(I)
Auto Redial (Flat Rate – No Usage)++	5.56	5.56	5.56	15.65	(I)
Calling Caller ID Number Delivery	9.50	9.50	9.50	15.65	(I)
Caller ID Name & Number	9.50	9.50	9.50	15.65	(I)
Call Return (Flat Rate – No Usage)++	5.60	5.60	5.60	15.65	(I)
Call Waiting	8.00	8.00	8.00	15.65	(I)
Call Waiting Caller ID+	5.40	5.40	5.40	15.65	(I)
Call Waiting Caller ID w/Options	1.13	1.13	1.50	15.65	(I)
Call Blocker	5.30	5.30	5.30	15.65	(I)
Call Transfer Disconnect**	15.00	15.00	15.00	15.65	(I)
Remote Access to Call Forwarding	3.11	3.11	3.11	15.65	(I)

\*The Pick Three and Pick Seven as outlined in Section 16.4 above are grandfathered for existing Customers as of the Effective Date of 3<sup>rd</sup> Revised Page 107 and are not being offered to new Customers.

\*\*Call Transfer Disconnect not available with Metro Lines, 3-Way Calling, Speed Dial 8 or Speed Call 30.

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**SECTION 16.0 - LOCAL SERVICES PRICE LIST (Continued)**

**16.4 Optional Calling Features**

The features in this section are made available on an individual basis or as part of multiple feature packages. Features apply to analog lines only; prices not valid in conjunction with the following features: Centrex, Plexar, Off-Premise Location, ADSL, Circuits, Terminals, Telebranches, Pay Phones, Message Party Lines, and Trunks. All features are provided subject to availability. Certain features may not be available with all classes of service. Ionex Elite is the Company's contractual term product. Ionex Standard is comprised of the Company's month-to-month service offerings. Transmission levels for calls forwarded or calls placed or received using optional calling features may not be acceptable for all some uses in some cases.

The following optional calling features are offered to Customers on a monthly basis. Customers are allowed unlimited use of each feature. No usage sensitive charges apply. Multi-line Customers must order the appropriate number of features based upon the number of lines which will have access to the feature.

\*Pick Three or Pick Seven permits a Business Customer to purchase three (3) or seven (7) of the predetermined group of Services at the Pick 3 or Pick 7 discounted rate.

Business Product Line Optional Calling Feature(s)	Monthly Recurring Rate(1)	Ionex Elite - Monthly Recurring Rate(2)	Ionex Standard Monthly Recurring Rate	Nonrecurring Charge
Anonymous Call Rejection	1.80	1.50	2.00	14.50
Auto Redial (Flat Rate – No Usage)++	5.56	3.00	3.50	14.50
Calling Caller ID Number Delivery	9.50	5.00	5.50	14.50
Caller ID Name & Number	9.50	5.00	5.50	14.50
Call Return (Flat Rate – No Usage)++	5.60	3.00	3.50	14.50
Call Waiting	8.00	6.00	7.00	14.50
Call Waiting Caller ID+	4.50	4.00	4.50	14.50
Call Waiting Caller ID w/Options	.90	1.00	1.50	14.50
Call Blocker	5.30	3.00	3.50	14.50
Call Transfer Disconnect**	13.50	13.50	13.50	14.50
Remote Access to Call Forwarding	3.11	2.00	2.50	14.50

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\*The Pick Three and Pick Seven as outlined in Section 16.4 above are grandfathered for existing Customers as of the Effective Date of 3<sup>rd</sup> Revised Page 107 and are not being offered to new Customers.

\*\*Call Transfer Disconnect not available with Metro Lines, 3-Way Calling, Speed Dial 8 or Speed Call 30.

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**SECTION 16.0 - LOCAL SERVICES PRICE LIST (Continued)**

**16.4 Optional Calling Features**

The features in this section are made available on an individual basis or as part of multiple feature packages. Features apply to analog lines only; prices not valid in conjunction with the following features: Centrex, Plexar, Off-Premise Location, ADSL, Circuits, Terminals, Telebranches, Pay Phones, Message Party Lines, and Trunks. All features are provided subject to availability. Certain features may not be available with all classes of service. Ionex Elite is the Company's contractual term product. Ionex Standard is comprised of the Company's month-to-month service offerings. Transmission levels for calls forwarded or calls placed or received using optional calling features may not be acceptable for all some uses in some cases.

The following optional calling features are offered to Customers on a monthly basis. Customers are allowed unlimited use of each feature. No usage sensitive charges apply. Multi-line Customers must order the appropriate number of features based upon the number of lines which will have access to the feature.

\*Pick Three or Pick Seven permits a Business Customer to purchase three (3) or seven (7) of the predetermined group of Services at the Pick 3 or Pick 7 discounted rate.

Business Product Line Optional Calling Feature(s)	Monthly Recurring Rate(1)	Ionex Elite - Monthly Recurring Rate(2)	Ionex Standard Monthly Recurring Rate	Nonrecurring Charge
Anonymous Call Rejection	1.80	1.50	2.00	14.50
Auto Redial (Flat Rate - No Usage)++	3.60	3.00	3.50	14.50
Calling Caller ID Number Delivery	7.65	5.00	5.50	14.50
Caller ID Name & Number	7.65	5.00	5.50	14.50
Call Return (Flat Rate - No Usage)++	3.60	3.00	3.50	14.50
Call Waiting	7.20	6.00	7.00	14.50
Call Waiting Caller ID+	4.50	4.00	4.50	14.50
Call Waiting Caller ID w/Options	.90	1.00	1.50	14.50
Call Blocker	3.60	3.00	3.50	14.50
Call Transfer Disconnect**	13.50	13.50	13.50	14.50
Remote Access to Call Forwarding	2.50	2.00	2.50	14.50

\*The Pick Three and Pick Seven as outlined in Section 16.4 above are grandfathered for existing Customers as of the Effective Date of 3<sup>rd</sup> Revised Page 107 and are not being offered to new Customers.

\*\*Call Transfer Disconnect not available with Metro Lines, 3-Way Calling, Speed Dial 8 or Speed Call 30.

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# Missouri Public

Ionex Communications, Inc.

REC'D NOV 15 2002

Missouri P.S.C. Basic Local Exchange Tariff No. 3

3<sup>rd</sup> Revised Page 107

Cancels 2<sup>nd</sup> Revised Page 107

~~Service Commission~~  
SECTION 16.0 - LOCAL SERVICES PRICE LIST (Continued)

## 16.4 Optional Calling Features

The features in this section are made available on an individual basis or as part of multiple feature packages. Features apply to analog lines only; prices not valid in conjunction with the following features: Centrex, Plexar, Off-Premise Location, ADSL, Circuits, Terminals, Telebranches, Pay Phones, Message Party Lines, and Trunks. All features are provided subject to availability. Certain features may not be available with all classes of service. Ionex Elite is the Company's contractual term product. Ionex Standard is comprised of the Company's month-to-month service offerings. Transmission levels for calls forwarded or calls placed or received using optional calling features may not be acceptable for all some uses in some cases.

The following optional calling features are offered to Customers on a monthly basis. Customers are allowed unlimited use of each feature. No usage sensitive charges apply. Multi-line Customers must order the appropriate number of features based upon the number of lines which will have access to the feature.

\*Pick Three or Pick Seven permits a Business Customer to purchase three (3) or seven (7) of the predetermined group of Services at the Pick 3 or Pick 7 discounted rate.

Business Product Line Optional Calling Feature(s)	Monthly Recurring Rate(1)	Ionex Elite - Monthly Recurring Rate(2)	Ionex Standard Monthly Recurring Rate	Nonrecurring Charge
Anonymous Call Rejection	1.80	1.50	2.00	14.50
Auto Redial (Flat Rate - No Usage)++	3.60	3.00	3.50	14.50
Calling Caller ID Number Delivery	7.65	5.00	5.50	14.50
Caller ID Name & Number	7.65	5.00	5.50	14.50
Call Return (Flat Rate - No Usage)++	3.60	3.00	3.50	14.50
Call Waiting	7.20	6.00	7.00	14.50
Call Waiting Caller ID+	4.50	4.00	4.50	14.50
Call Waiting Caller ID w/Options	.90	1.00	1.50	14.50
Call Blocker	3.60	3.00	3.50	14.50
Call Transfer Disconnect	13.50	13.50	13.50	14.50
Remote Access to Call Forwarding	2.50	2.00	2.50	14.50

\*The Pick Three and Pick Seven as outlined in Section 16.4 above are grandfathered for existing Customers as of the Effective Date of 3<sup>rd</sup> Revised Page 107 and are not being offered to new Customers.

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15305 Dallas Parkway, Suite 1500  
Addison, Texas 75001  
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**Missouri Public  
Service Commission**

FEB 24 2003  
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**FILED DEC 15 2002**

Missouri Public Service Commission

SECTION 16.0 - LOCAL SERVICES PRICE LIST (continued)

REC'D FEB 27 2001

16.4 Optional Calling Features

The features in this section are made available on an individual basis or as part of multiple feature packages. Features apply to analog lines only; prices not valid in conjunction with the following features: Centrex, Plexar, Off-Premise Location, ADSL, Circuits, Terminals, Telebranches, Pay Phones, Message Party Lines, and Trunks. All features are provided subject to availability. Certain features may not be available with all classes of service. Ionex Elite is the Company's contractual term product. Ionex Standard is comprised of the Company's month-to-month service offerings. Transmission levels for calls forwarded or calls placed or received using optional calling features may not be acceptable for all some uses in some cases. (T)

The following optional calling features are offered to Customers on a monthly basis. Customers are allowed unlimited use of each feature. No usage sensitive charges apply. Multi-line Customers must order the appropriate number of features based upon the number of lines which will have access to the feature.

Pick Three or Pick Seven permits a business customer to purchase three (3) or seven (7) of the predetermined group of services at the Pick 3 or Pick 7 discounted rate. (T)

Business Product Line Optional Calling Feature(s)	Monthly Recurring Rate(1)	Ionex Elite - Monthly Recurring Rate(2)	Ionex Standard Monthly Recurring Rate	Nonrecurring Charge
Anonymous Call Rejection	1.80	1.50	2.00	14.50
Auto Redial (Flat Rate - No Usage)++	3.60	3.00	3.50	14.50
Calling Caller ID Number Delivery	7.65	5.00	5.50	14.50
Caller ID Name & Number	7.65	5.00	5.50	14.50
Call Return (Flat Rate - No Usage)++	3.60	3.00	3.50	14.50
Call Waiting	7.20	6.00	7.00	14.50
Call Waiting Caller ID+	4.50	4.00	4.50	14.50
Call Waiting Caller ID w/Options	.90	1.00	1.50	14.50
Call Blocker	3.60	3.00	3.50	14.50
Call Transfer Disconnect	13.50	13.50	13.50	14.50
Remote Access to Call Forwarding	2.50	2.00	2.50	14.50

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Issued By:

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Missouri Public Service Commission

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DEC 15 2002

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 Missouri Public Service Commission

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(T)

(T)

**SECTION 16.0 - LOCAL SERVICES PRICE LIST (continued)** **Missouri Public Service Commission**

**16.4 Optional Calling Features**

REC'D JUN 13 2000

The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability. Certain features may not be available with all classes of service. Transmission levels for calls forwarded or calls placed or received using optional calling features may not be acceptable for all some uses in some cases.

Business	Monthly Rate First	Nonrecurring charge
Anonymous Call Rejection	1.80	14.50
Auto Redial	3.60	14.50
Calling Number Delivery	7.65	14.50
Calling Name Delivery	7.65	14.50
Call Return	3.60	14.50
Call Waiting	7.20	14.50
Call Waiting ID	4.50	14.50
Call Waiting Option	.90	14.50
Call Blocker	3.60	14.50
Call Transfer Disconnect	13.50	14.50
Remote Access to Call Forwarding	2.50	14.50
Three Way Calling	3.60	14.50
Speed Calling (30)	3.60	14.50
Call Forward	5.40	14.50
Call Forwarding-Busy Line	2.70	14.50
Call Forwarding-Don't Answer	2.70	14.50
Call Forwarding Busy Line/Don't Answer	3.60	14.50
Call Forwarding - Selective	3.60	14.50
Personalized Ring <sup>SM</sup> *		
1 <sup>st</sup> Dependant	5.40	---
2 <sup>nd</sup> Dependant	1.80	---
Priority Call	3.60	14.50
Privacy Manager	3.60	14.50
Simultaneous Call Forwarding	3.90	14.50

**CANCELLED**

MAR 29 2001

By *2nd RPIGT*  
**Public Service Commission**  
**MISSOURI**

**Missouri Public Service Commission**

\*Personalized Ring<sup>SM</sup> is a service mark of SWBT.

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SECTION 15.0 - LOCAL SERVICES PRICE LIST (continued)

MAR 27 2000

16.4 Optional Calling Features

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The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability. Certain features may not be available with all classes of service. Transmission levels for calls forwarded or calls placed or received using optional calling features may not be acceptable for all some uses in some cases.

Business	Monthly Rate	
	First	Nonrecurring charge
Anonymous Call Rejection	1.80	14.50
Auto Redial	3.60	14.50
Calling Number Delivery	7.65	14.50
Calling Name Delivery	7.65	14.50
Call Return	3.60	14.50
Call Waiting	7.20	14.50
Call Waiting ID	4.50	14.50
Call Waiting Option	.90	14.50
Call Blocker	3.60	14.50
Call Transfer Disconnect	13.50	14.50
Remote Access to Call Forwarding	2.50	14.50
Three Way Calling	3.60	14.50
Speed Calling (30)	3.60	14.50
Call Forward	5.40	14.50
Call Forwarding-Busy Line	2.70	14.50
Call Forwarding-Don't Answer	2.70	14.50
Call Forwarding Busy Line/Don't Answer	3.60	14.50
Call Forwarding - Selective	3.60	14.50
Personalized Ring		
1 <sup>st</sup> Dependant	5.40	---
2 <sup>nd</sup> Dependant	1.80	---
Priority Call	3.60	14.50
Privacy Manager	3.60	14.50
Simultaneous Call Forwarding	3.90	14.50

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Public Service Commission  
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Public Service Commission

**SECTION 16.0 - LOCAL SERVICES PRICE LIST (Continued)**

**16.4 Optional Calling Features (Continued)**

Business Product Line Optional Calling Feature(s)	Monthly Recurring Rate(1)	Ionex Elite - Monthly Recurring Rate(2)	Ionex Standard Monthly Recurring Rate	Nonrecurring Charge
Three Way Calling (Flat Rate – No Usage)++	7.00	7.00	7.00	15.65
Speed Calling (8)	5.25	5.25	5.25	15.65
Speed Calling (30)	5.25	5.25	5.25	15.65
Hunt Function – Preferential	5.00	5.00	5.00	
Call Forward	7.50	7.50	7.50	15.65
Call Forwarding-Busy Line	3.24	3.24	3.24	15.65
Call Forwarding-Don't Answer	3.24	3.24	3.24	15.65
Call Forwarding Busy Line/Don't Answer++++	4.32	4.32	4.32	15.65
Call Forwarding – Remote Access	3.11	3.11	3.11	15.65
Call Forwarding – Selective	5.75	5.75	5.75	15.65
Personalized Ring□*				
1 <sup>st</sup> Dependant	6.80	6.80	6.80	15.65
2 <sup>nd</sup> Dependant	8.96	8.96	8.96	15.65
Pick Three+++	9.00	9.00	9.00	15.65
Pick Seven+++	15.00	15.00	15.00	15.65
Priority Call	4.14	4.14	4.14	15.65
Privacy Manager	4.53	4.53	4.53	15.65
Simultaneous Call Forwarding	4.69	4.69	4.69	14.50

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\*Personalized Ring□ is a service mark of SWBT.

(1) Existing monthly recurring pricing for current subscribers (as of 3/28/01) only.

(2) New monthly recurring pricing for new subscribers (on or after 3/29/01) only.

+ Features not available in all areas; must subscribe to both Call Waiting and Caller ID

++ Conversion customers subscribed to this feature on a “measured service” basis must subscribe to Ionex Flat Rates or no service (e.g. Auto Redial; Call Return; Three Way Calling will be restricted from service at Ionex.

+++Call Trace Feature is not eligible for Pick Three or Pick Seven. The Pick Three and Pick Seven as outlined in Section 16.4 above are grandfathered for existing Customers as of the Effective Date of 1<sup>st</sup> Revised Page 107.1 and are not being offered to new Customers.

++++When ordered in combination with Ionex Basic Voice Mail, the monthly recurring charge for Call Forward Busy Line/Don’t Answer will be waived. Call Forward Busy Line/Don’t Answer must be provisioned on the same line as the Ionex Basic Voice Mail to be eligible for this waiver. (UNE-P and Facilities-Based Customers only)

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Issued By: Christopher J. Bunce, Vice President Legal, and General Counsel

Ionex Communications, Inc. dba Birch Communications

2300 Main St. Suite 600

Kansas City, MO 64108

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Service Commission  
CD-2021-0235

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Service Commission  
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**SECTION 16.0 - LOCAL SERVICES PRICE LIST (Continued)**

**16.4 Optional Calling Features (Continued)**

Business Product Line Optional Calling Feature(s)	Monthly Recurring Rate(1)	Ionex Elite - Monthly Recurring Rate(2)	Ionex Standard Monthly Recurring Rate	Nonrecurring Charge	
Three Way Calling (Flat Rate – No Usage)++	5.44	5.44	5.44	15.65	(I)
Speed Calling (8)	4.12	4.12	4.12	15.65	(I)
Speed Calling (30)	3.85	3.85	3.85	15.65	(I)
Hunt Function – Preferential	XX	2.00	2.50		
Call Forward	7.50	7.50	7.50	15.65	(I)
Call Forwarding-Busy Line	3.24	3.24	3.24	15.65	(I)
Call Forwarding-Don't Answer	3.24	3.24	3.24	15.65	(I)
Call Forwarding Busy Line/Don't Answer++++	4.32	4.32	4.32	15.65	(I)
Call Forwarding – Remote Access	3.11	3.11	3.11	15.65	(I)
Call Forwarding – Selective	5.75	5.75	5.75	15.65	(I)
Personalized Ring□*					(I)
1 <sup>st</sup> Dependant	6.80	6.80	6.80	15.65	(I)
2 <sup>nd</sup> Dependant	8.96	8.96	8.96	15.65	(I)
Pick Three+++	7.00	7.00	8.00	15.65	(I)
Pick Seven+++	13.00	13.00	14.50	15.65	(I)
Priority Call	4.14	4.14	4.14	15.65	(I)
Privacy Manager	3.60	3.60	3.60	15.65	(I)
Simultaneous Call Forwarding	4.69	4.69	4.69	14.50	(I)

\*Personalized Ring□ is a service mark of SWBT.

(1) Existing monthly recurring pricing for current subscribers (as of 3/28/01) only.

(2) New monthly recurring pricing for new subscribers (on or after 3/29/01) only.

+ Features not available in all areas; must subscribe to both Call Waiting and Caller ID

++ Conversion customers subscribed to this feature on a “measured service” basis must subscribe to Ionex Flat Rates or no service (e.g. Auto Redial; Call Return; Three Way Calling will be restricted from service at Ionex.

+++Call Trace Feature is not eligible for Pick Three or Pick Seven. The Pick Three and Pick Seven as outlined in Section 16.4 above are grandfathered for existing Customers as of the Effective Date of 1<sup>st</sup> Revised Page 107.1 and are not being offered to new Customers.

++++When ordered in combination with Ionex Basic Voice Mail, the monthly recurring charge for Call Forward Busy Line/Don't Answer will be waived. Call Forward Busy Line/Don't Answer must be provisioned on the same line as the Ionex Basic Voice Mail to be eligible for this waiver. (UNE-P and Facilities-Based Customers only)

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**SECTION 16.0 - LOCAL SERVICES PRICE LIST (Continued)**

**16.4 Optional Calling Features (Continued)**

Business Product Line Optional Calling Feature(s)	Monthly Recurring Rate(1)	Ionex Elite - Monthly Recurring Rate(2)	Ionex Standard Monthly Recurring Rate	Nonrecurring Charge	
Three Way Calling (Flat Rate – No Usage)++	5.19	3.00	3.50	14.50	(I)
Speed Calling (8)	XX	3.00	3.50	14.50	
Speed Calling (30)	3.67	3.00	3.50	14.50	(I)
Hunt Function – Preferential	XX	2.00	2.50		
Call Forward	7.50	5.00	5.50	14.50	(I)
Call Forwarding-Busy Line	3.24	2.00	2.50	14.50	(I)
Call Forwarding-Don't Answer	3.24	2.00	2.50	14.50	(I)
Call Forwarding Busy Line/Don't Answer++++	3.60	3.00	3.50	14.50	
Call Forwarding – Remote Access	XX	2.00	2.50	14.50	
Call Forwarding – Selective	5.60	3.00	3.50	14.50	(I)
Personalized Ring4*					
1 <sup>st</sup> Dependant	6.80	4.50	5.00	---	(I)
2 <sup>nd</sup> Dependant	1.80	1.50	2.00	---	(I)
Pick Three+++	7.00	7.00	8.00	14.50	
Pick Seven+++	13.00	13.00	14.50	14.50	
Priority Call	4.14	3.00	3.50	14.50	(I)
Privacy Manager	3.60	3.60	3.60	14.50	
Simultaneous Call Forwarding	4.69	3.90	3.90	14.50	(I)

\*Personalized Ring4 is a service mark of SWBT.

(1) Existing monthly recurring pricing for current subscribers (as of 3/28/01) only.

(2) New monthly recurring pricing for new subscribers (on or after 3/29/01) only.

+ Features not available in all areas; must subscribe to both Call Waiting and Caller ID

++ Conversion customers subscribed to this feature on a “measured service” basis must subscribe to Ionex Flat Rates or no service (e.g. Auto Redial; Call Return; Three Way Calling will be restricted from service at Ionex.

+++Call Trace Feature is not eligible for Pick Three or Pick Seven. The Pick Three and Pick Seven as outlined in Section 16.4 above are grandfathered for existing Customers as of the Effective Date of 1<sup>st</sup> Revised Page 107.1 and are not being offered to new Customers.

++++When ordered in combination with Ionex Basic Voice Mail, the monthly recurring charge for Call Forward Busy Line/Don’t Answer will be waived. Call Forward Busy Line/Don’t Answer must be provisioned on the same line as the Ionex Basic Voice Mail to be eligible for this waiver. (UNE-P and Facilities-Based Customers only)

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**SECTION 16.0 - LOCAL SERVICES PRICE LIST (Continued)**

**16.4 Optional Calling Features (Continued)**

Business Product Line Optional Calling Feature(s)	Monthly Recurring Rate(1)	Ionex Elite - Monthly Recurring Rate(2)	Ionex Standard Monthly Recurring Rate	Nonrecurring Charge
Three Way Calling (Flat Rate - No Usage)++	3.60	3.00	3.50	14.50
Speed Calling (8)	XX	3.00	3.50	14.50
Speed Calling (30)	3.60	3.00	3.50	14.50
Hunt Function - Preferential	XX	2.00	2.50	
Call Forward	5.40	5.00	5.50	14.50
Call Forwarding-Busy Line	2.70	2.00	2.50	14.50
Call Forwarding-Don't Answer	2.70	2.00	2.50	14.50
Call Forwarding Busy Line/Don't Answer++++	3.60	3.00	3.50	14.50
Call Forwarding - Remote Access	XX	2.00	2.50	14.50
Call Forwarding - Selective	3.60	3.00	3.50	14.50
Personalized Ring4*				
1 <sup>st</sup> Dependant	5.40	4.50	5.00	---
2 <sup>nd</sup> Dependant	1.80	1.50	2.00	---
Pick Three+++	7.00	7.00	8.00	14.50
Pick Seven+++	13.00	13.00	14.50	14.50
Priority Call	3.60	3.00	3.50	14.50
Privacy Manager	3.60	3.60	3.60	14.50
Simultaneous Call Forwarding	3.90	3.90	3.90	14.50

\*Personalized Ring4 is a service mark of SWBT.

(1) Existing monthly recurring pricing for current subscribers (as of 3/28/01) only.

(2) New monthly recurring pricing for new subscribers (on or after 3/29/01) only.

+ Features not available in all areas; must subscribe to both Call Waiting and Caller ID

++ Conversion customers subscribed to this feature on a "measured service" basis must subscribe to Ionex Flat Rates or no service (e.g. Auto Redial; Call Return; Three Way Calling will be restricted from service at Ionex.

+++Call Trace Feature is not eligible for Pick Three or Pick Seven. The Pick Three and Pick Seven as outlined in Section 16.4 above are grandfathered for existing Customers as of the Effective Date of 1<sup>st</sup> Revised Page 107.1 and are not being offered to new Customers.

++++When ordered in combination with Ionex Basic Voice Mail, the monthly recurring charge for Call Forward Busy Line/Don't Answer will be waived. Call Forward Busy Line/Don't Answer must be provisioned on the same line as the Ionex Basic Voice Mail to be eligible for this waiver. (UNE-P and Facilities-Based Customers only)

(T)

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SECTION 16.0 - LOCAL SERVICES PRICE LIST (Continued)

REC'D NOV 15 2002

16.4 Optional Calling Features (Continued)

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Business Product Line Optional Calling Feature(s)	Monthly Recurring Rate(1)	Ionex Elite - Monthly Recurring Rate(2)	Ionex Standard Monthly Recurring Rate	Nonrecurring Charge
Three Way Calling (Flat Rate - No Usage)++	3.60	3.00	3.50	14.50
Speed Calling (8)	XX	3.00	3.50	14.50
Speed Calling (30)	3.60	3.00	3.50	14.50
Hunt Function - Preferential	XX	2.00	2.50	
Call Forward	5.40	5.00	5.50	14.50
Call Forwarding-Busy Line	2.70	2.00	2.50	14.50
Call Forwarding-Don't Answer	2.70	2.00	2.50	14.50
Call Forwarding Busy Line/Don't Answer	3.60	3.00	3.50	14.50
Call Forwarding - Remote Access	XX	2.00	2.50	14.50
Call Forwarding - Selective	3.60	3.00	3.50	14.50
Personalized Ring4*				
1 <sup>st</sup> Dependant	5.40	4.50	5.00	---
2 <sup>nd</sup> Dependant	1.80	1.50	2.00	---
Pick Three+++	7.00	7.00	8.00	14.50
Pick Seven+++	13.00	13.00	14.50	14.50
Priority Call	3.60	3.00	3.50	14.50
Privacy Manager	3.60	3.60	3.60	14.50
Simultaneous Call Forwarding	3.90	3.90	3.90	14.50

\*Personalized Ring4 is a service mark of SWBT.

(1) Existing monthly recurring pricing for current subscribers (as of 3/28/01) only.

(2) New monthly recurring pricing for new subscribers (on or after 3/29/01) only.

+ Features not available in all areas; must subscribe to both Call Waiting and Caller ID

++ Conversion customers subscribed to this feature on a "measured service" basis must subscribe to Ionex Flat Rates or no service (e.g. Auto Redial; Call Return; Three Way Calling will be restricted from service at Ionex.

+++Call Trace Feature is not eligible for Pick Three or Pick Seven. The Pick Three and Pick Seven as outlined in Section 16.4 above are grandfathered for existing Customers as of the Effective Date of 1<sup>st</sup> Revised Page 107.1 and are not being offered to new Customers.

(T)

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**DEC 15 2002**  
Missouri Public  
Service Commission

**DEC 26 2002**  
By *andrs/07.1*  
Public Service Commission  
MISSOURI

**FILED DEC 15 2002**

Missouri Public  
Service Commission

**SECTION 16.0 - LOCAL SERVICES PRICE LIST (continued)**

**REC'D FEB 27 2001**

**16.4 Optional Calling Features (continued)**

Business Product Line Optional Calling Feature(s)	Monthly Recurring Rate(1)	Ionex Elite - Monthly Recurring Rate(2)	Ionex Standard Monthly Recurring Rate	Nonrecurring Charge	
Three Way Calling (Flat Rate - No Usage)++	3.60	3.00	3.50	14.50	(R)
Speed Calling (8)	XX	3.00	3.50	14.50	
Speed Calling (30)	3.60	3.00	3.50	14.50	(R)
Hunt Function - Preferential	XX	2.00	2.50		
Call Forward	5.40	5.00	5.50	14.50	(R, I)
Call Forwarding-Busy Line	2.70	2.00	2.50	14.50	(R)
Call Forwarding-Don't Answer	2.70	2.00	2.50	14.50	
Call Forwarding Busy Line/Don't Answer	3.60	3.00	3.50	14.50	
Call Forwarding - Remote Access	XX	2.00	2.50	14.50	
Call Forwarding - Selective	3.60	3.00	3.50	14.50	(R)
Personalized Ring4*					(R)
1 <sup>st</sup> Dependant	5.40	4.50	5.00	---	
2 <sup>nd</sup> Dependant	1.80	1.50	2.00	---	(R, I)
Pick Three+++	7.00	7.00	8.00	14.50	(I)
Pick Seven+++	13.00	13.00	14.50	14.50	
Priority Call	3.60	3.00	3.50	14.50	
Privacy Manager	3.60	3.60	3.60	14.50	
Simultaneous Call Forwarding	3.90	3.90	3.90	14.50	

\*Personalized Ring4 is a service mark of SWBT. (T)

(1) Existing monthly recurring pricing for current subscribers (as of 3/28/01) only.

(2) New monthly recurring pricing for new subscribers (on or after 3/29/01) only.

+ Features not available in all areas; must subscribe to both Call Waiting and Caller ID

++ Conversion customers subscribed to this feature on a "measured service" basis must subscribe to Ionex Flat Rates or no service (e.g. Auto Redial; Call Return; Three Way Calling will be restricted from service at Ionex.

+++Call Trace Feature is not eligible for Pick Three or Pick Seven.

**CANCELLED**

(T)

DEC 15 2002

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Missouri Public  
Service Commission

**FILED MAR 29 2001**

**SECTION 16.0 - LOCAL SERVICES PRICE LIST (Continued)**

**16.4 Optional Calling Features (Continued)**

<b>Product Description</b>	<b><u>Monthly Recurring Rate</u></b>	<b><u>Nonrecurring Charge</u></b>
Standard SOHO Feature Package	\$6.50	\$0.00
Standard Nine Feature Package	\$7.50	\$0.00
Elite SOHO Feature Package	\$5.50	\$0.00
Elite Nine Feature Package	\$6.50	\$0.00
Ionex Call Transfer Disconnect*	\$7.50	\$0.00
Reserved For Future Use		

(D)

\*Ionex Call Transfer Disconnect is for UNE-P and facilities-based Customers on the Ionex Network in SWBT and Verizon service territories and cannot be used in conjunction with 900/976 calls. Ionex Call Transfer Disconnect is not available to Residential Customers.

\*Ionex Call Transfer Disconnect not available with Metro Lines, 3-Way Calling, Speed Dial 8 or Speed Call 30.

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 Missouri Public  
 Service Commission

**SECTION 16.0 - LOCAL SERVICES PRICE LIST (Continued)**

Missouri Public Service Commission

**16.4 Optional Calling Features (Continued)**

REC'D FEB 19 2003

<b>Product Description</b>	<b>Monthly Recurring Rate</b>	<b>Nonrecurring Charge</b>
Standard SOHO Feature Package	\$6.50	\$0.00
Standard Nine Feature Package	\$7.50	\$0.00
Elite SOHO Feature Package	\$5.50	\$0.00
Elite Nine Feature Package	\$6.50	\$0.00
Ionex Call Transfer Disconnect*	\$7.50	\$0.00
Ionex Basic Voice Mail	\$11.95	\$0.00

(N)

(N)

\*Ionex Call Transfer Disconnect is for UNE-P and facilities-based Customers on the Ionex Network in SWBT and Verizon service territories and cannot be used in conjunction with 900/976 calls. Ionex Call Transfer Disconnect is not available to Residential Customers.

\*Ionex Call Transfer Disconnect not available with Metro Lines, 3-Way Calling, Speed Dial 8 or Speed Call 30.

**CANCELLED**

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 MISSOURI

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Missouri Public Service Commission

FILED MAR 21 2003

**SECTION 16.0 - LOCAL SERVICES PRICE LIST (Continued)**

**Missouri Public Service Commission**

**16.4 Optional Calling Features (Continued)**

**REC'D JAN 24 2003**

<b>Product Description</b>	<b><u>Monthly Recurring Rate</u></b>	<b><u>Nonrecurring Charge</u></b>
Standard Nine Feature Package	\$7.50	\$0.00
Elite Nine Feature Package	\$6.50	\$0.00
Ionex Call Transfer Disconnect*	\$7.50	\$0.00
Ionex Basic Voice Mail	\$11.95	\$0.00

\*Ionex Call Transfer Disconnect is for UNE-P and facilities-based Customers on the Ionex Network in SWBT and Verizon service territories and cannot be used in conjunction with 900/976 calls. Ionex Call Transfer Disconnect is not available to residential Customers.

\*Ionex Call Transfer Disconnect not available with Metro Lines, 3-Way Calling, Speed Dial 8 or Speed Call 30. (N)

**CANCELLED**

MAR 21 2003  
 By *3rd RS 107.2*  
 Public Service Commission  
 MISSOURI

Issued: January 23, 2003

Effective: February 24, 2003

Issued By:

Russell C. Merbeth, General Counsel  
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 15305 Dallas Parkway, Suite 1500  
 Addison, Texas 75001  
 (214) 646-2300

**Missouri Public Service Commission**

**FILED FEB 24 2003**

Missouri Public Service Commission

SECTION 16.0 - LOCAL SERVICES PRICE LIST (Continued)

REC'D NOV 26 2002

16.4 Optional Calling Features (Continued)

<u>Product Description</u>	<u>Monthly Recurring Rate</u>	<u>Nonrecurring Charge</u>
Standard Nine Feature Package	\$7.50	\$0.00
Elite Nine Feature Package	\$6.50	\$0.00
Ionex Call Transfer Disconnect*	\$7.50	\$0.00
Ionex Basic Voice Mail	\$11.95	\$0.00

(D)

(D)

(R)

(N)

(N)

\*Ionex Call Transfer Disconnect is for UNE-P and facilities-based Customers on the Ionex Network in SWBT and Verizon service territories and cannot be used in conjunction with 900/976 calls. Ionex Call Transfer Disconnect is not available to residential Customers.

(T)

CANCELLED

FEB 24 2003  
By 2nd RS 107.2  
Public Service Commission  
MISSOURI

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Russell C. Merbeth, General Counsel  
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Missouri Public Service Commission

FILED DEC 26 2002

**SECTION 16.0 - LOCAL SERVICES PRICE LIST (Continued)** **Missouri Public**

**16.4 Optional Calling Features (Continued)**

**REC'D NOV 15 2002**

**Service Commission**

<b>Product Description</b>	<b><u>Monthly Recurring Rate</u></b>	<b><u>Nonrecurring Charge</u></b>
Standard Four Feature Package	\$5.50	\$0.00
Standard Nine Feature Package	\$7.50	\$0.00
Elite Four Feature Package	\$5.50	\$0.00
Elite Nine Feature Package	\$7.50	\$0.00

(N)

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DEC 26 2002  
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**DEC 15 2002**

**Missouri Public  
Service Commission**

**FILED DEC 15 2002**

**SECTION 16.0 - LOCAL SERVICES PRICE LIST (Continued)**

**16.4 Optional Calling Features (Continued)**

	<b>Existing Customers (as of 3/28/01)</b>	<b>New Ionex Elite Subscribers (on or after 3/29/01)</b>	<b>New Ionex Standard Subscribers (on or after 3/29/01)</b>	
Call Trace* Per successful activation	6.94	6.94	6.94	(I)

\*Call Trace capability will be placed on all local lines.

	<b>Per Use</b>
Auto Redial	.58
Call Return	.94
Three-Way Calling	1.23

Issued: May 6, 2009

Effective: June 5, 2009

Issued By: Christopher J. Bunce, Vice President Legal, and General Counsel

Ionex Communications, Inc. dba Birch Communications

2300 Main St. Suite 600

Kansas City, MO 64108

**CANCELLED**  
March 8, 2021  
Missouri Public  
Service Commission  
CD-2021-0235

**Filed**  
Missouri Public  
Service Commission  
JC-2009-0793



**SECTION 16.0 - LOCAL SERVICES PRICE LIST (Continued)**

**16.4 Optional Calling Features (Continued)**

	<b>Existing Customers (as of 3/28/01)</b>	<b>New Ionex Elite Subscribers (on or after 3/29/01)</b>	<b>New Ionex Standard Subscribers (on or after 3/29/01)</b>
Call Trace* Per successful activation	5.00	5.00	5.00

\*Call Trace capability will be placed on all local lines.

	<b>Per Use</b>	
Auto Redial	.58	(T) (I)(D)
Call Return	.94	(I)(D)
Three-Way Calling	1.23	(I)(D)

Issued: October 31, 2008

Effective: November 10, 2008

Issued By: Christopher J. Bunce, Vice President Legal, and General Counsel  
Ionex Communications, Inc. dba Birch Communications  
2300 Main St. Suite 600  
Kansas City, MO 64108  
(816) 300-3000

Cancelled  
June 05, 2009  
Missouri Public  
Service Commission  
JC-2009-0793

FILED  
Missouri Public  
Service Commission

**SECTION 16.0 - LOCAL SERVICES PRICE LIST (Continued)**

**16.4 Optional Calling Features (Continued)**

	<b>Existing Customers (as of 3/28/01)</b>	<b>New Ionex Elite Subscribers (on or after 3/29/01)</b>	<b>New Ionex Standard Subscribers (on or after 3/29/01)</b>	
Call Trace*	5.00	5.00	5.00	(R)
Per successful activation				

\*Call Trace capability will be placed on all local lines.

	<b>Per Activation</b>	<b>Maximum Monthly Charge</b>
Auto Redial	.55	4.40
Call Return	.55	4.40
Three-Way Calling	.75	6.00

Issued: June 13, 2005

Effective: June 20, 2005

Issued By: Gregory C. Lawhon, General Counsel  
 Ionex Communications, Inc.  
 2300 Main Street, Suite 600  
 Kansas City, MO 64108  
 (816) 300-3000

Missouri Public  
Service Commission

SECTION 16.0 - LOCAL SERVICES PRICE LIST (continued)

REC'D FEB 27 2001

16.4 Optional Calling Features (continued)

	Existing Customers (as of 3/28/01)	New Ionex Elite Subscribers (on or after 3/29/01)	New Ionex Standard Subscribers (on or after 3/29/01)	(T)
Call Trace* Per successful activation	6.00	6.00	7.00	(I)

\*Call Trace capability will be placed on all local lines.

	Per Activation	Maximum Monthly Charge
Auto Redial	.55	4.40
Call Return	.55	4.40
Three-Way Calling	.75	6.00

Issued: February 26, 2001

Effective: March 29, 2001

Issued By:

Sue Weiske, General Counsel  
Ionex Communications, Inc.  
5710 LBJ Freeway, Suite 215  
Dallas, Texas 75240  
(972) 392-3232

Missouri Public  
Service Commission

FILED MAR 29 2001

SECTION 16.0 - LOCAL SERVICES PRICE LIST (continued) RECEIVED

16.4 Optional Calling Features (continued)

MAR 27 2000

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	Per Successful Activation		
Call Trace	6.00		
	Per Activation	Maximum Monthly Charge	
Auto Redial	.55	4.40	
Call Return	.55	4.40	
Three-Way Calling	.75	6.00	

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MAR 29 2001

1st RP 108

Public Service Commission MISSOURI

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5710 LBJ Freeway, Suite 215  
Dallas, Texas 75240  
(605) 332-3232

JUN 12 2000

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JUN 12 2000

00-600 MISSOURI

Public Service Commission

**SECTION 16.0 – LOCAL SERVICES PRICE LIST (Continued)**

Missouri Public

REC'D JAN 24 2002

**16.5 ISDN SERVICE**

**Basic Rate Interface**

Service Commission (D)

BRI ISDN Service Basic Rate Access is offers flat rated local calling only. (T)

Following are the monthly rates and nonrecurring charges for BRI ISDN Service. These rates and charges apply in addition to applicable rates and charges for other services provided by the Company. (T)

(D)

When BRI is arranged for circuit-switched voice service, Optional Calling Features offered in Section 16.5.1 of this tariff are available, where such features are compatible with the ISDN service. (T)

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Missouri Public

FILED MAR 22 2002

Service Commission

CANCELLED  
March 8, 2021  
Missouri Public  
Service Commission  
CD-2021-0235

**SECTION 16.0 - LOCAL SERVICES PRICE LIST (continued) RECEIVED**

**16.5 ISDN SERVICE**

**MAR 27 2000**

**Basic Rate Interface**

**MO. PUBLIC SERVICE COMM**

Single Line ISDN Service Basic Rate Access is offers flat rated or measured local calling. The Customer may have only one type of Basic Rate Access on an account. The Company will provide flat and measured Basic Rate Access at the same address, for the same Customer; however, the flat and measured services must reside on separate accounts.

Usage charges apply to all outgoing calls when using the measured without usage allowance option.

Following are the monthly rates and nonrecurring charges for Single Line ISDN Service. These rates and charges apply in addition to applicable rates and charges for other services provided by the Company.

Single Line ISDN Service Basic Rate access with a usage allowance includes up to either 600 minutes or 7200 minutes per month of aggregate usage for circuit-switched voice and circuit-switched data. Usage is aggregated at the account level rather than the summary bill level. Additional usage in excess of the usage allowance in a monthly billing period, will incur usage charges.

When BRI is arranged for circuit-switched voice service, Optional Calling Features offered in Section 16.4 of this tariff are available, where such features are compatible with the ISDN service.

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MAR 22 2002  
157 RS 109  
Public Service Commission  
MISSOURI

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(605) 332-3232

**JUN 12 2000**

**FILED**

**JUN 12 2000**

**00-600**  
**MISSOURI**  
**Public Service Commission**

**SECTION 16.0 - LOCAL SERVICES PRICE LIST (Continued)****16.5 ISDN SERVICE (Continued)****16.5.1 Basic Rate Interface Rates\***

	<b>Monthly Recurring Charge</b>	<b>Non-Recurring Charge</b>
<b>Main Service Components</b>		
2B+D Interface	\$40.00 (I)	\$225.00
Circuit Switched Voice/Data per B Channel	\$15.50 (R)	00
<b>Optional Features</b>		
Permanent Packet Switch Data – Each B Channel	\$40.50	\$13.05
Permanent Packet Switch Data – Each D Channel	\$4.50	\$13.05
On Demand B Channel PSD	\$22.50	\$13.05
Automatic Callback (Redial)	\$3.60	\$22.95
Auto Recall	\$3.60	\$18.90
Call Forwarding/Don't Answer	\$2.50 (R)	\$13.05
Call Forwarding (Variable)	\$3.92	\$13.05
Caller ID	\$7.65	\$18.90
Distinctive Ringing	\$5.40	\$13.05
Hunt Group for CSD	\$2.52	\$13.05
Hunt Group for CSV	\$2.50 (R)	\$13.05
Hunt Group Transfer for CSD	\$0.90	\$13.05
Secondary-only Telephone Number	\$9.00 (R)	\$13.05
Speed Call – Long	\$7.83	\$13.05
Speed Call – Short	\$3.92	\$13.05
Three-Way Conference	\$3.92	\$13.05
PSD – Closed User Group	\$4.50	\$13.05
PSD – Local Charge Prevention	\$0.45	\$13.05
PSD – Permanent Virtual Circuit	\$1.80	\$13.05
Link Extension Equipment	\$32.50 (I)	ICB
Link Extension Facility	\$7.90	ICB
Change Network Option (per Channel)	\$00	\$13.05

\* 1 Year Minimum Term Required  
See Section 18 for Additional Discounts

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Russell C. Merbeth, General Counsel  
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March 8, 2021  
Missouri Public  
Service Commission  
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Missouri Public  
Service Commission

**SECTION 16.0 - LOCAL SERVICES PRICE LIST (Continued)**

REC'D SEP 03 2003

**16.5 ISDN SERVICE (Continued)**

Service Commission

**16.5.1 Basic Rate Interface Rates\***

	Monthly Recurring Charge	Non-Recurring Charge
<b>Main Service Components</b>		
2B+D Interface	\$36.40 (R)	\$225.00
Circuit Switched Voice/Data per B Channel	\$15.53	00
<b>Optional Features</b>		
Permanent Packet Switch Data – Each B Channel	\$40.50	\$13.05
Permanent Packet Switch Data – Each D Channel	\$4.50	\$13.05
On Demand B Channel PSD	\$22.50	\$13.05
Automatic Callback (Redial)	\$3.60	\$22.95
Auto Recall	\$3.60	\$18.90
Call Forwarding/Don't Answer	\$2.70	\$13.05
Call Forwarding (Variable)	\$3.92	\$13.05
Caller ID	\$7.65	\$18.90
Distinctive Ringing	\$5.40	\$13.05
Hunt Group for CSD	\$2.52	\$13.05
Hunt Group for CSV	\$2.52	\$13.05
Hunt Group Transfer for CSD	\$0.90	\$13.05
Secondary-only Telephone Number	\$9.09	\$13.05
Speed Call – Long	\$7.83	\$13.05
Speed Call – Short	\$3.92	\$13.05
Three-Way Conference	\$3.92	\$13.05
PSD – Closed User Group	\$4.50	\$13.05
PSD – Local Charge Prevention	\$0.45	\$13.05
PSD – Permanent Virtual Circuit	\$1.80	\$13.05
Link Extension Equipment	\$32.40	ICB
Link Extension Facility	\$7.90	ICB
Change Network Option (per Channel)	\$00	\$13.05

\* 1 Year Minimum Term Required  
See Section 18 for Additional Discounts

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FILED OCT 03 2003



**SECTION 16.0 - LOCAL SERVICES PRICE LIST (Continued)**

**Missouri Public**

**16.5 ISDN SERVICE (Continued)**

**REC'D APR 03 2002**

**16.5.1 Basic Rate Interface Rates\***

**Service Commission**

	Monthly Recurring Charge	Non-Recurring Charge
<b>Main Service Components</b>		
2B+D Interface	\$44.06 (I)	\$225.00 (R)
Circuit Switched Voice/Data per B Channel	\$15.53	00
<b>Optional Features</b>		
Permanent Packet Switch Data – Each B Channel	\$40.50	\$13.05
Permanent Packet Switch Data – Each D Channel	\$4.50	\$13.05
On Demand B Channel PSD	\$22.50	\$13.05
Automatic Callback (Redial)	\$3.60	\$22.95
Auto Recall	\$3.60	\$18.90
Call Forwarding/Don't Answer	\$2.70	\$13.05
Call Forwarding (Variable)	\$3.92	\$13.05
Caller ID	\$7.65	\$18.90
Distinctive Ringing	\$5.40	\$13.05
Hunt Group for CSD	\$2.52	\$13.05
Hunt Group for CSV	\$2.52	\$13.05
Hunt Group Transfer for CSD	\$0.90	\$13.05
Secondary-only Telephone Number	\$9.09	\$13.05
Speed Call – Long	\$7.83	\$13.05
Speed Call – Short	\$3.92	\$13.05
Three-Way Conference	\$3.92	\$13.05
PSD – Closed User Group	\$4.50	\$13.05
PSD – Local Charge Prevention	\$0.45	\$13.05
PSD – Permanent Virtual Circuit	\$1.80	\$13.05
Link Extension Equipment	32.40 (N)	ICB
Link Extension Facility	7.90 (N)	ICB
Change Network Option (per Channel)	\$00	\$13.05

\* 1 Year Minimum Term Required  
 See Section 18 for Additional Discounts

**CANCELLED**

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**Public Service Commission**  
 MISSOURI  
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**Missouri Public**

**FILED MAY 03 2002**

**Service Commission**

**SECTION 16.0 - LOCAL SERVICES PRICE LIST (Continued)** **Missouri Public**

**16.5 ISDN SERVICE (Continued)**

**REC'D JAN 24 2002**

**16.5.1 Basic Rate Interface Rates\***

**Service Commission** (T)

	Monthly Recurring Charge	Non-Recurring Charge
<b>Main Service Components</b>		
2B+D Interface	\$36.40	\$250.00
Circuit Switched Voice/Data per B Channel	\$15.53	
<b>Optional Features</b>		
Permanent Packet Switch Data - Each B Channel	\$40.50	\$13.05
Permanent Packet Switch Data - Each D Channel	\$4.50	\$13.05
On Demand B Channel PSD	\$22.50	\$13.05
Automatic Callback (Redial)	\$3.60	\$22.95
Auto Recall	\$3.60	\$18.90
Call Forwarding/Don't Answer	\$2.70	\$13.05
Call Forwarding (Variable)	\$3.92	\$13.05
Caller ID	\$7.65	\$18.90
Distinctive Ringing	\$5.40	\$13.05
Hunt Group for CSD	\$2.52	\$13.05
Hunt Group for CSV	\$2.52	\$13.05
Hunt Group Transfer for CSD	\$0.90	\$13.05
Secondary-only Telephone Number	\$9.09	\$13.05
Speed Call - Long	\$7.83	\$13.05
Speed Call - Short	\$3.92	\$13.05
Three-Way Conference	\$3.92	\$13.05
PSD - Closed User Group	\$4.50	\$13.05
PSD - Local Charge Prevention	\$0.45	\$13.05
PSD - Permanent Virtual Circuit	\$1.80	\$13.05
Link Extension Equipment	ICB	ICB
Link Extension Facility	ICB	ICB
Change Network Option (per Channel)	\$00	\$13.05

\* 1 Year Minimum Term Required  
See Section 18 for Additional Discounts

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**MAY 08 2002**

**Public Service Commission MISSOURI**

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Russell C. Merbeth, General Counsel  
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(214) 646-2300

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**MAR 22 2002**

**FILED MAR 22 2002**

**Service Commission**

**SECTION 16.0 - LOCAL SERVICES PRICE LIST (continued) RECEIVED**

**16.5 ISDN SERVICE (continued)**

**MAR 27 2000**

**16.5.1 Basic Rate Interface Rates**

**MO. PUBLIC SERVICE COMMISSION**

**A. Nonrecurring Charges**

Flat Rate Access \$250.00

**B. Monthly Recurring Charges**

Rate Element	Monthly Recurring Charges
Flat Rate ISDN Loop Access Line 2B + D Channel on U interface	\$36.40

**CANCELLED**

MAR 22 2002

131 RS 110

**Public Service Commission  
MISSOURI**

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Issued By:

Sue Weiske, General Counsel  
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(605) 332-3232

**JUN 12 2000**

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**JUN 12 2000**

**00-600  
MISSOURI**

**Public Service Commission**

**SECTION 16.0 - LOCAL SERVICES PRICE LIST (Continued)**

*Missouri Public*

*REC'D JAN 24 2002*

*Service Commission*

**16.5 ISDN SERVICE (Continued)**

**16.5.1 Basic Rate Interface Rates**

**C. Reserved For Future Use**

**D. Reserved For Future Use**

(D)

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Addison, Texas 75001  
(214) 646-2300

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*Missouri Public*

*FILED MAR 22 2002*

*Service Commission*

CANCELLED  
March 8, 2021  
Missouri Public  
Service Commission  
CD-2021-0235

SECTION 15.0 - LOCAL SERVICES PRICE LIST (continued)

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16.5 ISDN SERVICE (continued)

MAR 27 2000

16.5.1 Basic Rate Interface Rates

MO. PUBLIC SERVICE COMMISSION

C. Optional Features

	<u>Monthly Charge</u>
Link Extension, No term Plan	\$32.40
Link Extension Facility	\$07.90
B Channel Packet Switching, Permanent	\$40.50
On Demand B Channel Packet Switching	\$22.50
D Channel Packet Switching	\$04.50

D. Custom Configurations

The Customer may request customized configurations of service components and/or equipment, and the Company may choose to offer the customized configuration on an individual case basis. Tariffed monthly recurring rate elements will apply at the rates specified in this tariff; nonrecurring charges may be bundled with non-tariffed inside wiring and equipment for a lump sum price.

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00-600  
MISSOURI  
Public Service Commission

**SECTION 16.0 - LOCAL SERVICES PRICE LIST (Continued)** **Missouri Public**

**16.5 ISDN SERVICE (Continued)**

**REC'D APR 03 2002**

**16.5.2 Primary Rate Interface Rates\***

**Service Commission**

PRIs may also be equipped with DID capability and DID number blocks for an additional charge. (See 16.3) (T)

Main Service Components	Monthly Recurring Charge	Non-Recurring Charge
23B+D PRI Interface	\$562.50	\$3,186.00 (R)
PRI Port	\$454.50	\$2,700.00 (R)
<b>Circuit Switched Voice/Data per B Channel</b>		
Rate Group A	\$30.00	\$00
Rate Group B	\$38.10	\$00
Rate Group C	\$37.08	\$00
Rate Group C Metro 1	\$40.05	\$00
Rate Group D	\$46.48	\$00
Rate Group D Metro 1	\$48.19	\$00
Rate Group D Metro 2	\$50.45	\$00
<b>Optional Features</b>		
Dynamic Channel Allocation	\$337.50	\$9.00
Calling Information Delivery (per Port)	\$90.00 (R)	\$90.00 (R)
Backup D Channel (per Port)	\$36.00	\$13.50 (R)
Permanent PSD, B Channel	\$135.00	\$00
PSD, B Channel, Closed User Group	\$4.50	\$00
PSD, B Channel, Permanent Virtual Circuit	\$1.80	\$00
Link Extension	\$250.00 (N)	ICB
Move Charge (per Port)	\$00	\$1,291.50
Rearrangement of Backup D Channel	\$00	\$22.50 (R)
Change DCA (per Port)	\$00	\$45.00

\* 1-Year Minimum Term Required  
 See Section 18 for Additional Discounts

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 March 8, 2021  
 Missouri Public  
 Service Commission  
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**Service Commission**

**SECTION 16.0 - LOCAL SERVICES PRICE LIST (Continued)**

**16.5 ISDN SERVICE (Continued)**

**16.5.2 Primary Rate Interface Rates\***

Missouri Public

REC'D JAN 24 2002

Service Commission (T)

Main Service Components	Monthly Recurring Charge	Non-Recurring Charge
23B+D PRI Interface	\$562.50	\$3,540.00
PRI Port	\$454.50	\$3,000.00
<b>Circuit Switched Voice/Data per B Channel</b>		
Rate Group A	\$30.00	\$00
Rate Group B	\$38.10	\$00
Rate Group C	\$37.08	\$00
Rate Group C Metro 1	\$40.05	\$00
Rate Group D	\$46.48	\$00
Rate Group D Metro 1	\$48.19	\$00
Rate Group D Metro 2	\$50.45	\$00
<b>Optional Features</b>		
Dynamic Channel Allocation	\$337.50	\$9.00
Calling Information Delivery (per Port)	\$100.00	\$100.00
Backup D Channel (per Port)	\$36.00	\$15.00
Permanent PSD, B Channel	\$135.00	\$00
PSD, B Channel, Closed User Group	\$4.50	\$00
PSD, B Channel, Permanent Virtual Circuit	\$1.80	\$00
Link Extension	ICB	ICB
Move Charge (per Port)	\$00	\$1,291.50
Rearrangement of Backup D Channel	\$00	\$47.03
Change DCA (per Port)	\$00	\$45.00

\* 1 Year Minimum Term Required  
See Section 18 for Additional Discounts

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MAR 22 2002

FILED MAR 22 2002

Service Commission

**SECTION 16.0 - LOCAL SERVICES PRICE LIST (continued)**

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**16.5 ISDN SERVICE (continued)**

**MAR 27 2000**

**16.5.2 Primary Rate Interface Rates**

**MO. PUBLIC SERVICE COMMISSION**

**A. Smart Trunk Interface**

<u>Nonrecurring</u>	<u>Monthly</u>
<u>Charge</u>	<u>Rate</u>

Month to Month

\$3540.00

562.50

**B. Optional Features**

SmartTrunk Port

\$3000.00

\$454.50

D-Channel Backup

\$15.00

\$36.00

Trunks {1}

---

\$90.00

CLID Interface

\$100.00

\$100.00

B Channel Packet Switching,

Permanent Per B Channel

\$00

\$135.00

Loop Protection Interface

\$328.00

\$126.00

Link Extension Interface

\$360.00

\$225.00

{1} Rates and charges stated are in addition to those specified for DID Trunks in Section 16.3 and Section 16.3 of this tariff.

**CANCELLED**

MAR 22 2002  
 By 1st RS 112  
 Public Service Commission  
 MISSOURI

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**JUN 12 2000**

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**JUN 12 2000**

**00-600**  
**MISSOURI**

**Public Service Commission**



**SECTION 16.0 - LOCAL SERVICES PRICE LIST (Continued)**

**16.5 ISDN SERVICE (Continued)**

**16.5.3 IntelliTrunk UNE-P (formerly known as Off-Net Primary Rate Interface - PRI) Rates\***

(T)

Description	IntelliTrunk UNE-P Recurring Charge Per Channel	IntelliTrunk UNE-P NonRecurring Charge (1 Year Term)	IntelliTrunk UNE-P NonRecurring Charge (2 Year Term)	IntelliTrunk UNE-P NonRecurring Charge (3 Year Term)
<b>IntelliTrunk UNE-P*</b> <i>23 Channel Minimum</i>				
<b>10 DID Number Block</b>	<b>\$10.00</b>	<b>\$50.00</b>	<b>\$50.00</b>	<b>\$50.00</b>
<b>100 DID Number Block</b>	<b>\$20.00</b>	<b>\$50.00</b>	<b>\$50.00</b>	<b>\$50.00</b>
<b>Dynamic Channel Allocation</b>	<b>\$10.00</b>	<b>\$50.00</b>	<b>\$50.00</b>	<b>\$50.00</b>
<b>All Rate Groups</b>	<b>\$38.00</b>	<b>\$500.00</b>	<b>\$300.00</b>	<b>\$00</b>
<b>Customer Line Charge (CLC)</b>	<b>\$34.25</b>	<b>\$00</b>	<b>\$00</b>	<b>\$00</b>
<b>All Rate Groups w/ Off-Net PRI</b>	<b>per PRI</b>			

(T)

- 1-Year Minimum Term Required
- 2-Year Term Discount per Channel \$1.00/month
- 3-Year Term Discount per Channel \$3.00/month+

+Existing Customers as of the Effective Date of 1<sup>st</sup> Revised Page 112.1 are Grandfathered.

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 Missouri Public  
 Service Commission  
 CD-2021-0235

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 Missouri Public  
 Service Commission

**SECTION 16.0 - LOCAL SERVICES PRICE LIST (Continued)**

**Missouri Public**

**16.5 ISDN SERVICE (Continued)**

**REC'D NOV 15 2002**

**16.5.3 Off-Net Primary Rate Interface (PRI) Rates\***

Description	Off-Net PRI Recurring Charge Per Channel	Off-Net PRI NonRecurring Charge (1 Year Term)	Off-Net PRI NonRecurring Charge (2 Year Term)	Off-Net PRI NonRecurring Charge (3 Year Term)
<i>Off-Net PRIs*</i>				
<i>23 Channel Minimum</i>				
<b>10 DID Number Block</b>	<b>\$10.00</b>	<b>\$50.00</b>	<b>\$50.00</b>	<b>\$50.00</b>
<b>100 DID Number Block</b>	<b>\$20.00</b>	<b>\$50.00</b>	<b>\$50.00</b>	<b>\$50.00</b>
<b>Dynamic Channel Allocation</b>	<b>\$10.00</b>	<b>\$50.00</b>	<b>\$50.00</b>	<b>\$50.00</b>
<b>All Rate Groups</b>	<b>\$38.00</b>	<b>\$500.00</b>	<b>\$300.00</b>	<b>\$00</b>
<b>Customer Line Charge (CLC)</b>	<b>\$34.25</b>	<b>\$00</b>	<b>\$00</b>	<b>\$00</b>
<b>All Rate Groups w/ Off-Net PRI</b>	<b>per PRI</b>			

- 1-Year Minimum Term Required
- 2-Year Term Discount per Channel \$1.00/month
- 3-Year Term Discount per Channel \$3.00/month+

+Existing Customers as of the Effective Date of 1<sup>st</sup> Revised Page 112.1 are Grandfathered.

(N)

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**DEC 15 2002**

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Service Commission

**FILED DEC 15 2002**

SECTION 16.0 - LOCAL SERVICES PRICE LIST (Continued)

16.5 ISDN SERVICE (Continued)

16.5.3 Off-Net Primary Rate Interface (PRI) Rates\*

Description	Off-Net PRI Recurring Charge Per Channel	Off-Net PRI NonRecurring Charge (1 Year Term)	Off-Net PRI NonRecurring Charge (2 Year Term)	Off-Net PRI NonRecurring Charge (3 Year Term)
<i>Off-Net PRIs*</i>				
<i>23 Channel Minimum</i>				
10 DID Number Block	\$10.00	\$50.00	\$50.00	\$50.00
100 DID Number Block	\$20.00	\$50.00	\$50.00	\$50.00
All Rate Groups	\$38.00	\$500.00	\$300.00	\$00
Customer Line Charge (CLC)	\$34.25	\$00	\$00	\$00
All Rate Groups w/ Off-Net PRI	per PRI			

(N)

- 1-Year Minimum Term Required
- 2-Year Term Discount per Channel \$1.00/month
- 3-Year Term Discount per Channel \$3.00/month

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Missouri Public

FILED OCT 15 2002

Service Commission

**SECTION 16.0 - LOCAL SERVICES PRICE LIST (Continued)**

**16.6 Centrex Services\***

**16.6.1 Centrex I**

Main Service Components	Monthly Recurring Charge	Non-Recurring Charge
System Charge	\$16.20	\$6.75
Feature Capability Charge	\$3.60	\$18.45
1 Party Flat Business Line		
Rate Group A	\$16.69	\$52.75
Rate Group B	\$22.89	\$52.75
Rate Group C – Principal	\$22.91	\$52.75
Rate Group C - Area 1	\$24.97	\$52.75
Rate Group D - Principal	\$29.92	\$52.75
Rate Group D Metro Area 1	\$31.21	\$52.75
Rate Group D Metro Area 2	\$32.95	\$52.75
<b>Optional Features</b>		
Call Forwarding	\$1.08	\$18.45
Call Forwarding – Inside with Busy	\$2.25	\$18.45
Call Forwarding – Inside with Don't Answer	\$2.25	\$18.45
Call Forwarding - Inside with Busy/Don't Answer	\$2.25	\$18.45
Call Forwarding – Outside with Busy	\$2.70	\$18.45
Call Forwarding - Outside with Don't Answer	\$2.70	\$18.45
Call Forwarding – Outside with Busy/Don't Answer	\$3.60	\$18.45
Call Transfer Disconnect**	\$3.60	\$6.75
Auto Redial	\$2.70	\$12.15
Call Return	\$2.70	\$12.15
Calling Number Delivery	\$6.75	\$12.15
Calling Name and Number Delivery	\$8.50 (I)	\$15.75
Call Waiting	\$0.99	\$18.45
Convenience Dialing I	\$0.36	\$9.45
Remote Access to Call Forwarding	\$2.48	\$12.15
Toll Restriction	\$0.95	\$13.50
Change Charges	\$00	\$13.50

\* Four (4) Station Minimum per initial order.

1 Year Minimum Term Required.

See Section 18 for Additional Discounts.

\*\*Call Transfer Disconnect not available with Metro Lines, 3-Way Calling, Speed Dial 8 or Speed Call 30.

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CANCELLED  
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 Service Commission  
 CD-2021-0235

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**SECTION 16.0 - LOCAL SERVICES PRICE LIST (Continued)** Missouri Public Service Commission

16.6 Centrex Services\*

16.6.1 Centrex I

REC'D JAN 24 2003

Main Service Components	Monthly Recurring Charge	Non-Recurring Charge
System Charge	\$16.20	\$6.75
Feature Capability Charge	\$3.60	\$18.45
1 Party Flat Business Line		
Rate Group A	\$16.69	\$52.75
Rate Group B	\$22.89	\$52.75
Rate Group C - Principal	\$22.91	\$52.75
Rate Group C - Area 1	\$24.97	\$52.75
Rate Group D - Principal	\$29.92	\$52.75
Rate Group D Metro Area 1	\$31.21	\$52.75
Rate Group D Metro Area 2	\$32.95	\$52.75
<b>Optional Features</b>		
Call Forwarding	\$1.08	\$18.45
Call Forwarding - Inside with Busy	\$2.25	\$18.45
Call Forwarding - Inside with Don't Answer	\$2.25	\$18.45
Call Forwarding - Inside with Busy/Don't Answer	\$2.25	\$18.45
Call Forwarding - Outside with Busy	\$2.70	\$18.45
Call Forwarding - Outside with Don't Answer	\$2.70	\$18.45
Call Forwarding - Outside with Busy/Don't Answer	\$3.60	\$18.45
Call Transfer Disconnect**	\$3.60 (N)	\$6.75 (N)
Auto Redial	\$2.70	\$12.15
Call Return	\$2.70	\$12.15
Calling Number Delivery	\$6.75	\$12.15
Calling Name and Number Delivery	\$8.10	\$15.75
Call Waiting	\$0.99	\$18.45
Convenience Dialing I	\$0.36	\$9.45
Remote Access to Call Forwarding	\$2.48	\$12.15
Toll Restriction	\$0.95	\$13.50
Change Charges	\$00	\$13.50

CANCELLED

OCT 09 2003  
Missouri Public Service Commission

\* Four (4) Station Minimum per initial order.

1 Year Minimum Term Required.

See Section 18 for Additional Discounts.

\*\*Call Transfer Disconnect not available with Metro Lines, 3-Way Calling, Speed Dial 8 or Speed Call 30.

(N)

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Missouri Public Service Commission

FILED FEB 24 2003

**SECTION 16.0 - LOCAL SERVICES PRICE LIST (Continued)**

**16.6 Centrex Services\***

REC'D APR 03 2002

**16.6.1 Centrex I**

Service Commission

Main Service Components	Monthly Recurring Charge	Non-Recurring Charge
System Charge	\$16.20	\$6.75
Feature Capability Charge	\$3.60	\$18.45
1 Party Flat Business Line		
Rate Group A	\$16.69	\$52.75
Rate Group B	\$22.89	\$52.75
Rate Group C - Principal	\$22.91	\$52.75
Rate Group C - Area 1	\$24.97	\$52.75
Rate Group D - Principal	\$29.92	\$52.75
Rate Group D Metro Area 1	\$31.21	\$52.75
Rate Group D Metro Area 2	\$32.95	\$52.75
<b>Optional Features</b>		
Call Forwarding	\$1.08	\$18.45
Call Forwarding - Inside with Busy	\$2.25	\$18.45
Call Forwarding - Inside with Don't Answer	\$2.25	\$18.45
Call Forwarding - Inside with Busy/Don't Answer	\$2.25	\$18.45
Call Forwarding - Outside with Busy	\$2.70	\$18.45
Call Forwarding - Outside with Don't Answer	\$2.70	\$18.45
Call Forwarding - Outside with Busy/Don't Answer	\$3.60	\$18.45
Call Transfer Disconnect	\$3.60 (N)	\$6.75 (N)
Auto Redial	\$2.70	\$12.15
Call Return	\$2.70	\$12.15
Calling Number Delivery	\$6.75	\$12.15
Calling Name and Number Delivery	\$8.10	\$15.75
Call Waiting	\$0.99	\$18.45
Convenience Dialing I	\$0.36	\$9.45
Remote Access to Call Forwarding	\$2.48	\$12.15
Toll Restriction	\$0.95	\$13.50
Change Charges	\$00	\$13.50

\* Four (4) Station Minimum per initial order.  
 1 Year Minimum Term Required.  
 See Section 18 for Additional Discounts.

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Issued By:

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**CAMBELL**

Missouri Public

FEB 24 2003

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Public Service Commission  
 MISSOURI

Service Commission

**CANCELLED**

Ionex Communications, Inc. Missouri P.S.C. Basic Local Exchange Tariff No. 3  
2nd Revised Page 113  
Cancels 1<sup>st</sup> Revised Page 113

SECTION 18 MISSOURI LOCAL SERVICES PRICE LIST (Continued) Missouri Public

16.6 Centrex Services\*

REC'D JAN 24 2002

16.6.1 Centrex I

Main Service Components	Monthly Recurring Charge	Non-Recurring Charge
System Charge	\$16.20	\$6.75
Feature Capability Charge	\$3.60	\$18.45
1 Party Flat Business Line		
Rate Group A	\$16.69	\$52.75
Rate Group B	\$22.89	\$52.75
Rate Group C - Principal	\$22.91	\$52.75
Rate Group C - Area 1	\$24.97	\$52.75
Rate Group D - Principal	\$29.92	\$52.75
Rate Group D Metro Area 1	\$31.21	\$52.75
Rate Group D Metro Area 2	\$32.95	\$52.75
<b>Optional Features</b>		
Call Forwarding	\$1.08	\$18.45
Call Forwarding - Inside with Busy	\$2.25	\$18.45
Call Forwarding - Inside with Don't Answer	\$2.25	\$18.45
Call Forwarding - Inside with Busy/Don't Answer	\$2.25	\$18.45
Call Forwarding - Outside with Busy	\$2.70	\$18.45
Call Forwarding - Outside with Don't Answer	\$2.70	\$18.45
Call Forwarding - Outside with Busy/Don't Answer	\$3.60	\$18.45
Call Transfer Disconnect		
Auto Redial	\$2.70	\$12.15
Call Return	\$2.70	\$12.15
Calling Number Delivery	\$6.75	\$12.15
Calling Name and Number Delivery	\$8.10	\$15.75
Call Waiting	\$0.99	\$18.45
Convenience Dialing I	\$0.36	\$9.45
Remote Access to Call Forwarding	\$2.48	\$12.15
Toll Restriction	\$0.95	\$13.50
Change Charges	\$00	\$13.50

\* Four (4) Station Minimum per initial order.  
1 Year Minimum Term Required.  
See Section 18 for Additional Discounts.

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MAR 22 2002  
Missouri Public

FILED MAR 22 2002

Service Commission

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SECTION 16.0 - LOCAL SERVICES PRICE LIST (continued)

16.6 Centrex Services

Rates for Centrex Services will be offered, subject to Section 13.1 of this Tariff.

Missouri Public  
Service Commission

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**CANCELLED**

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**SECTION 16.0 - LOCAL SERVICES PRICE LIST (continued)**

**RECEIVED**

**16.6 Centrex Services**

**MAR 27 2000**

Rates for Centrex Services will be offered on an Individual Case Basis (ICB).

**MO. PUBLIC SERVICE COMM**

**CANCELLED**

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By 1st RP 13  
Public Service Commission  
MISSOURI

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JUN 12 2000  
00-600

**MISSOURI  
Public Service Commission**

**SECTION 16.0 - LOCAL SERVICES PRICE LIST (Continued)**

**16.6 Centrex Services\***

**16.6.2 Centrex Express**

<b>Main Service Components</b>	<b>Monthly Recurring Charge</b>	<b>Non-Recurring Charge</b>
Basic Station	\$7.20	\$25.65
System Establishment Charge	\$00	\$90.00
1 Party Flat Multi-Line Hunting		
Rate Group A	\$27.55 (I)	\$52.75
Rate Group B	\$37.00	\$52.75
Rate Group C – Principal	\$40.21	\$52.75
Rate Group C - Area 1	\$40.21	\$52.75
Rate Group D - Principal	\$42.77	\$52.75
Rate Group D Metro Area 1	\$44.57	\$52.75
Rate Group D Metro Area 2	\$46.91 (I)	\$52.75
<b>Optional Features</b>		
Calling Number Delivery (per System)	\$00	\$23.27
Calling Number Delivery (per Station)	\$1.35	\$7.38
Calling Name & Number Delivery (per System)	\$00	\$27.58
Calling Name & Number Delivery (per Station)	\$2.16	\$8.69
Call Waiting (per System)	\$00	\$22.28
Call Waiting (per Station)	\$0.18	\$6.53
Speed Calling (per System)	\$00	\$15.23
Speed Calling (per Station)	\$0.18	\$6.53
Toll Restriction (per System)	\$00	\$88.65
Toll Restriction (per Station)	\$0.23	\$6.53
System Subsequent Change	\$00	\$42.30
Station Subsequent Change	\$00	\$3.92

\* Four (4) Station Minimum per initial order.  
 1-Year Minimum Term Required.  
 See Section 18 for Additional Discounts.

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 Kansas City, Missouri 64108  
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 Service Commission  
 CD-2021-0235

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**SECTION 16.0 - LOCAL SERVICES PRICE LIST (Continued)**

**Missouri Public**

**16.6 Centrex Services\***

**REC'D APR 03 2002**

**16.6.2 Centrex Express**

<b>Main Service Components</b>	<b>Monthly Recurring Charge</b>	<b>Service Commission Non-Recurring Charge</b>
Basic Station	\$7.20	\$25.65
System Establishment Charge	\$00	\$90.00
1 Party Flat Multi-Line Hunting		
Rate Group A	\$25.55 (I)	\$52.75
Rate Group B	\$35.00 (I)	\$52.75
Rate Group C - Principal	\$34.79 (I)	\$52.75
Rate Group C - Area 1	\$38.21 (I)	\$52.75
Rate Group D - Principal	\$40.77 (I)	\$52.75
Rate Group D Metro Area 1	\$42.57 (I)	\$52.75
Rate Group D Metro Area 2	\$44.91 (I)	\$52.75
<b>Optional Features</b>		
Calling Number Delivery (per System)	\$00	\$23.27
Calling Number Delivery (per Station)	\$1.35	\$7.38
Calling Name & Number Delivery (per System)	\$00	\$27.58
Calling Name & Number Delivery (per Station)	\$2.16	\$8.69
Call Waiting (per System)	\$00	\$22.28
Call Waiting (per Station)	\$0.18	\$6.53
Speed Calling (per System)	\$00	\$15.23
Speed Calling (per Station)	\$0.18	\$6.53
Toll Restriction (per System)	\$00	\$88.65
Toll Restriction (per Station)	\$0.23	\$6.53
System Subsequent Change	\$00	\$42.30
Station Subsequent Change	\$00	\$3.92

\* Four (4) Station Minimum per initial order.  
 1 Year Minimum Term Required.  
 See Section 18 for Additional Discounts

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**Missouri Public**

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Service Commission

**SECTION 16.0 - LOCAL SERVICES PRICE LIST (Continued)**

Missouri Public

**16.6 Centrex Services\***

REC'D JAN 24 2002

**16.6.2 Centrex Express**

Service Commission

Main Service Components	Monthly Recurring Charge	Non-Recurring Charge
Basic Station	\$7.20	\$25.65
System Establishment Charge	\$00	\$90.00
1 Party Flat Multi-Line Hunting		
Rate Group A	\$23.70	\$52.75
Rate Group B	\$32.45	\$52.75
Rate Group C - Principal	\$32.22	\$52.75
Rate Group C - Area 1	\$35.42	\$52.75
Rate Group D - Principal	\$39.24	\$52.75
Rate Group D Metro Area 1	\$40.95	\$52.75
Rate Group D Metro Area 2	\$43.20	\$52.75
<b>Optional Features</b>		
Calling Number Delivery (per System)	\$00	\$23.27
Calling Number Delivery (per Station)	\$1.35	\$7.38
Calling Name & Number Delivery (per System)	\$00	\$27.58
Calling Name & Number Delivery (per Station)	\$2.16	\$8.69
Call Waiting (per System)	\$00	\$22.28
Call Waiting (per Station)	\$0.18	\$6.53
Speed Calling (per System)	\$00	\$15.23
Speed Calling (per Station)	\$0.18	\$6.53
Toll Restriction (per System)	\$00	\$88.65
Toll Restriction (per Station)	\$0.23	\$6.53
System Subsequent Change	\$00	\$42.30
Station Subsequent Change	\$00	\$3.92

\* Four (4) Station Minimum per initial order.  
 1 Year Minimum Term Required.  
 See Section 18 for Additional Discounts

**CANCELLED**

MAY 09 2002  
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Missouri Public Service Commission  
 MAR 22 2002

FILED MAR 22 2002

Service Commission

**SECTION 16.0 - LOCAL SERVICES PRICE LIST (Continued) Missouri Public**

**16.6 Centrex Services (Continued)**

REC'D APR 03 2002  
(N)

**16.6.3 Centrex II**

Service Commission

Main Service Components	Monthly Recurring Charge	Non-Recurring Charge
Basic Station	\$12.75	
Basic Station Milage <2 Miles	\$12.25	
Call Forward Busy/No Answer	\$3.00	
Service Establishment		\$400.00
Initial Installation Service Connection		\$28.50

\* 4 Station Minimum per initial order;  
Centrex II requires minimum 1-year term agreement.

(N)

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CD-2021-0235

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**SECTION 16.0 - LOCAL SERVICES PRICE LIST (Continued)**

REC'D JUN 13 2002

**16.6.4 Private Line Services**

Service Commission

Description	Monthly Recurring Charge	Non-Recurring Charge
Type 101 Channel Termination	\$21.75	\$140.00
Type 101 Mileage (Different Building/Same Premises)	\$2.05	\$0.00
Type 250 Local Channel Termination	\$34.30	\$247.00
Type 311 Additional Channel Terminations	\$2.31	\$64.50
Type 311 Intraexchange Channel (Same Building)	\$4.46	\$129.00
Type 423 Auto Signaling without Interoffice Channel	\$9.55	\$45.00
Type 415 Foreign Serving Office Local Channel Terminations	\$33.20	\$237.00
Type 423 Local Channel Terminations InterExchange	\$35.40	\$215.00
Type 423 Local Channel Terminations IntraExchange	\$27.35	\$210.00
Type 428 Local Channel Terminations IntraExchange	\$30.50	\$210.00
Type 428 Loop Signaling Option	\$0.45	\$4.00
Foreign Exchange Channel Termination	\$13.20	\$0.00
Foreign Exchange Interexchange Channel Mileage - Additional	\$1.19	\$0.00
Foreign Exchange Interexchange Channel Mileage	\$4.75	\$0.00
Foreign Exchange Termination <20 miles	\$14.35	\$236.00

**NOTES:**

- Private Line Services only available where facilities exist;
- Minimum 1-Year Term;
- IntraLATA only

(N)

Missouri Public

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CANCELLED  
March 8, 2021  
Missouri Public  
Service Commission  
CD-2021-0235

**SECTION 16.0 - LOCAL SERVICES PRICE LIST (Continued)**

**16.7 Directory Assistance and Listing Services**

**16.7.1 Directory Assistance**

A directory assistance charge applies per local directory assistance call. A maximum of two requested telephone numbers is permitted per Directory Assistance call. The directory assistance charge applies regardless of whether the directory assistance operator is able to supply the requested number. Requests for information other than telephone numbers will be charged the same rate as shown for the applicable request for telephone numbers.

Non-published telephone numbers are not available from Directory Assistance.

A. Rates		(N)(I)
Directory Assistance - Local	\$0.90	
Directory Assistance - LD	\$1.73	
Directory Assistance Call Complete	\$1.72	
Line Status Verification	\$1.50	
Call Interrupt Charge	\$2.31	
		(N)(I)

Issued: June 30, 2010

Effective: July 30, 2010

Christopher J. Bunce, Vice President Legal, and General Counsel  
Birch Telecom of Missouri, Inc. dba Birch Communications  
2300 Main St. Suite 600  
Kansas City, MO 64108

CANCELLED  
March 8, 2021  
Missouri Public  
Service Commission  
CD-2021-0235

FILED  
Missouri Public  
Service Commission  
JC-2010-0767

**SECTION 16.0 - LOCAL SERVICES PRICE LIST (Continued)**

**16.7 Directory Assistance and Listing Services**

**16.7.1 Directory Assistance**

A directory assistance charge applies per local directory assistance call. A maximum of two requested telephone numbers is permitted per Directory Assistance call. The directory assistance charge applies regardless of whether the directory assistance operator is able to supply the requested number. Requests for information other than telephone numbers will be charged the same rate as shown for the applicable request for telephone numbers.

Non-published telephone numbers are not available from Directory Assistance.

Each local sent-paid directory assistance call \$ .79 (I)

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Issued: October 22, 2007

Effective: November 1, 2007

Issued By: Christopher J. Bunce, Vice President Legal, and General Counsel  
2300 Main St. Suite 600.  
Kansas City, MO 64108

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Service Commission  
JC-2010-0767

FILED  
Missouri Public  
Service Commission



**SECTION 16.0 - LOCAL SERVICES PRICE LIST (Continued)**

**16.7 Directory Assistance and Listing Services**

**16.7.1 Directory Assistance**

A directory assistance charge applies per local directory assistance call. A maximum of two requested telephone numbers is permitted per Directory Assistance call. The directory assistance charge applies regardless of whether the directory assistance operator is able to supply the requested number. Requests for information other than telephone numbers will be charged the same rate as shown for the applicable request for telephone numbers.

Non-published telephone numbers are not available from Directory Assistance.

Each local sent-paid directory assistance call	\$ .68	(E),(I)
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Issued: January 24, 2005

Effective: February 4, 2005

Issued By:

Christopher Bunce, Regulatory Counsel  
 Ionex Communications, Inc.  
 2020 Baltimore Avenue  
 Kansas City, Missouri 64108  
 (816) 300-3000

**SECTION 16.0 - LOCAL SERVICES PRICE LIST (Continued)**

**16.7 Directory Assistance and Listing Services**

**16.7.1 Directory Assistance**

A directory assistance charge applies per local directory assistance call. A maximum of two requested telephone numbers is permitted per Directory Assistance call. The directory assistance charge applies regardless of whether the directory assistance operator is able to supply the requested number. Requests for information other than telephone numbers will be charged the same rate as shown for the applicable request for telephone numbers.

Non-published telephone numbers are not available from Directory Assistance.

Each directory assistance call (intraLATA, interLATA, National) \$1.18 | (I)

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Issued: February 16, 2004

Effective: March 18, 2004

Issued By:

Christopher Bunce, Regulatory Counsel  
Ionex Communications, Inc.  
2020 Baltimore Avenue  
Kansas City, Missouri 64108  
(816) 300-3000

~~Missouri Public~~

**SECTION 16.0 - LOCAL SERVICES PRICE LIST (continued)**

REC'D AUG 16 2001

**16.7 Directory Assistance and Listing Services**

**16.7.1 Directory Assistance**

Service Commission

A directory assistance charge applies per local directory assistance call. A maximum of two requested telephone numbers is permitted per Directory Assistance call. The directory assistance charge applies regardless of whether the directory assistance operator is able to supply the requested number. Requests for information other than telephone numbers will be charged the same rate as shown for the applicable request for telephone numbers.

(T)

Non-published telephone numbers are not available from Directory Assistance.

(T)

Each directory assistance call (intraLATA, interLATA, National)

\$0.65

(I)

**CANCELLED**

MAR 18 2004  
MAR 2<sup>nd</sup> RS 114  
Public Service Commission  
MISSOURI

Missouri Public

FILED SEP 17 2001

Service Commission

Issued: August 15, 2001

Effective: September 17, 2001

Issued By:

Sue Weiske, General Counsel  
Ionex Communications, Inc.  
5710 LBJ Freeway, Suite 215  
Dallas, Texas 75240  
(972) 392-4601

**SECTION 16.0 - LOCAL SERVICES PRICE LIST (continued)**

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**16.7 Directory Assistance and Listing Services**

**MAR 27 2000**

**16.7.1 Directory Assistance**

**MO. PUBLIC SERVICE COMM**

A directory assistance charge applies per local directory assistance call. The directory assistance charge applies regardless of whether the directory assistance operator is able to supply the requested number.

Each local directory assistance call \$0.50

**CANCELLED**

SEP 17 2001  
By *LSRP #114*  
Public Service Commission  
MISSOURI

Issued: March 28, 2000

Effective: May 11, 2000

Issued By:

Sue Weiske, General Counsel  
Ionex Communications, Inc.  
5710 LBJ Freeway, Suite 215  
Dallas, Texas 75240  
(605) 332-3232

**JUN 12 2000**

**FILED**

**JUN 12 2000**  
**00 - 600**  
**MISSOURI**  
Public Service Commission

**SECTION 16.0 - LOCAL SERVICES PRICE LIST (Continued)**

**16.7 Directory Assistance and Listing Services (Continued)**

**16.7.2 Directory Listings**

The following rates apply to standard listings in light face type in the white pages (alphabetical section) of the telephone directory and to the directory assistance records of the Company.

One listing for each individual line service, auxiliary line or PBX system is provided at no additional charge to the Customer.

**Rates for Additional Listings**

The following rates and charges apply to additional listings requested by the Customer.

Type of Listing	Monthly Charge		Nonrecurring Charge	
	Residential	Business		Business
-Additional Listings	\$2.57	\$4.11		\$9.50
- Alternate Listings	\$2.57	\$4.11		\$9.50

(I)

(I)

These rates pertain to Customers who establish new service or to existing Customers who add or change their nights, Sundays or holidays' listings or listings indented under calling instructions.

Issued: May 6, 2009

Effective: June 5, 2009

Issued By: Christopher J. Bunce, Vice President Legal, and General Counsel

Ionex Communications, Inc. dba Birch Communications

2300 Main St. Suite 600

Kansas City, MO 64108

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March 8, 2021  
Missouri Public  
Service Commission  
CD-2021-0235

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Missouri Public  
Service Commission  
JC-2009-0793

**SECTION 16.0 - LOCAL SERVICES PRICE LIST (Continued)**

**16.7 Directory Assistance and Listing Services (Continued)**

**16.7.2 Directory Listings**

The following rates apply to standard listings in light face type in the white pages (alphabetical section) of the telephone directory and to the directory assistance records of the Company.

One listing for each individual line service, auxiliary line or PBX system is provided at no additional charge to the Customer.

**Rates for Additional Listings**

The following rates and charges apply to additional listings requested by the Customer.

Type of Listing	Monthly Charge		Nonrecurring Charge	
	Residential (I)	Business		Business
-Additional Listings	\$2.45 (I)	\$3.92 (I)		\$9.50
- Alternate Listings	\$2.34	\$3.64 (I)		\$9.50

These rates pertain to Customers who establish new service or to existing Customers who add or change their nights, Sundays or holidays' listings or listings indented under calling instructions.

Issued: October 22, 2007

Effective: November 1, 2007

Issued By: Christopher J. Bunce, Vice President, Legal, and General Counsel

2300 Main St. Suite 600  
 Kansas City, MO 64108

Cancelled  
 June 05, 2009  
 Missouri Public  
 Service Commission  
 JC-2009-0793

**FILED**  
 Missouri Public  
 Service Commission

**SECTION 16.0 - LOCAL SERVICES PRICE LIST (Continued)**

**16.7 Directory Assistance and Listing Services (Continued)**

**16.7.2 Directory Listings**

The following rates apply to standard listings in light face type in the white pages (alphabetical section) of the telephone directory and to the directory assistance records of the Company.

One listing for each individual line service, auxiliary line or PBX system is provided at no additional charge to the Customer.

**Rates for Additional Listings**

The following rates and charges apply to additional listings requested by the Customer.

Type of Listing	Monthly Charge		Nonrecurring Charge	
	Residential (N)	Business		Business
- Additional Listings (T)	\$2.34 (N)	\$3.47 (I)		\$9.50
- Alternate Listings (T)	\$2.34 (N)	\$3.47 (I)		\$9.50

These rates pertain to Customers who establish new service or to existing Customers who add or change their nights, Sundays or holidays' listings or listings indented under calling instructions.

Issued: April 20, 2007

Effective: May 20, 2007

Christopher J. Bunce, Vice President, Legal, and General Counsel

2300 Main Street, Suite 600

Kansas City, MO 64108

**SECTION 16.0 - LOCAL SERVICES PRICE LIST (Continued)**

**16.7 Directory Assistance and Listing Services (Continued)**

**16.7.2 Directory Listings**

The following rates apply to standard listings in light face type in the white pages (alphabetical section) of the telephone directory and to the directory assistance records of the Company.

One listing for each individual line service, auxiliary line or PBX system is provided at no additional charge to the Customer.

**Rates for Additional Listings**

The following rates and charges apply to additional listings requested by the Customer.

Type of Listing	Monthly Charge		Nonrecurring Charge	
		Business		Business
- Each Additional Listing		\$3.07 (I)		\$9.50
- Alternate Listings		\$3.07 (I)		\$9.50

These rates pertain to Customers who establish new service or to existing Customers who add or change their nights, Sundays or holidays' listings or listings indented under calling instructions.

Issued: August 26, 2003

Effective: October 3, 2003

Issued By: Russell C. Merbeth, General Counsel  
 Ionex Communications, Inc.  
 15305 Dallas Parkway, Suite 1500  
 Addison, Texas 75001  
 (214) 646-2300



**SECTION 16.0 - LOCAL SERVICES PRICE LIST (continued)**

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**MAR 27 2000**

**16.7 Directory Assistance and Listing Services (continued)**

**16.7.2 Directory Listings**

**MO. PUBLIC SERVICE COMM**

The following rates apply to standard listings in light face type in the white pages (alphabetical section) of the telephone directory and to the directory assistance records of the Company.

One listing for each individual line service, auxiliary line or PBX system are provided at no additional charge to the Customer.

**Rates for Additional Listings**

The following rates and charges apply to additional listings requested by the Customer.

Type of Listing	Monthly Charge		Nonrecurring Charge	
		Business		Business
- Each Additional Listing		\$2.20		\$9.50
- Alternate Listings		\$2.20		\$9.50

These rates pertain to Customers who establish new service or to existing Customers who add or change their nights, Sundays or holidays' listings or listings indented under calling instructions.

**CANCELLED**

OCT 08 2003  
 15<sup>th</sup> RS 115  
 Public Service Commission  
 MISSOURI

Issued: March 28, 2000

Effect: XXXXXXXXXX

Issued By:

Sue Weiske, General Counsel  
 Ionex Communications, Inc.  
 5710 LBJ Freeway, Suite 215  
 Dallas, Texas 75240  
 (605) 332-3232

**JUN 12 2000**

**FILED**

JUN 12 2000  
 00 - 600  
 MISSOURI  
 Public Service Commission

**SECTION 16.0 - LOCAL SERVICES PRICE LIST (Continued)**

**16.7 Directory Assistance and Listing Services (Continued)**

**16.7.2 Directory Listings (Continued)**

**16.7.2.A Non-listed Service**

Type of Listing	Monthly Charge		Nonrecurring Charge (2)		
	Residential	Business	Residential	Business	
Primary	\$2.15	\$2.15	\$6.00	\$9.50	(I)
Additional	\$2.15	\$2.15	\$6.00	\$9.50	(I)

**16.7.2.B. Non-published Exchange Service**

Type of Listing	Monthly Charge		Nonrecurring Charge (1)		
	Residential	Business	Residential	Business	
Non-published	\$2.87	\$2.87	\$6.00	\$9.50	(I)
Additional	\$2.87	\$2.87	\$6.00	\$6.00	(I)

Non-Published will not apply in the following cases:

1. Foreign exchange service, where the customer is also furnished local exchange service.
2. Additional local exchange service furnished to the same customer in the same exchange as long as customer has local exchange service of the same classification listed in the directory in the same exchange.
3. When a customer who has a service which involves date terminals where there is not voice use contemplated.
4. Personalized ring.

Issued: May 6, 2009

Effective: June 5, 2009

Issued By: Christopher J. Bunce, Vice President Legal, and General Counsel  
Ionex Communications, Inc. dba Birch Communications

2300 Main St. Suite 600  
Kansas City, MO 64108

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March 8, 2021  
Missouri Public  
Service Commission  
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Missouri Public  
Service Commission  
JC-2009-0793

**SECTION 16.0 - LOCAL SERVICES PRICE LIST (Continued)**

**16.7 Directory Assistance and Listing Services (Continued)**

**16.7.2 Directory Listings (Continued)**

**16.7.2.A Non-listed Service**

Type of Listing	Monthly Charge		Nonrecurring Charge (2)	
	Residential	Business	Residential	Business
Primary	\$2.05 (I)	\$2.05 (I)	\$6.00	\$9.50
Additional	\$2.05 (I)	\$2.05 (I)	\$6.00	\$9.50

**16.7.2.B. Non-published Exchange Service**

Type of Listing	Monthly Charge		Nonrecurring Charge (1)	
	Residential	Business	Residential	Business
Non-published	\$2.74 (I)	\$2.74 (I)	\$6.00	\$9.50
Additional	\$2.74 (I)	\$2.74 (I)	\$6.00	\$6.00

Non-Published will not apply in the following cases:

1. Foreign exchange service, where the customer is also furnished local exchange service.
2. Additional local exchange service furnished to the same customer in the same exchange as long as customer has local exchange service of the same classification listed in the directory in the same exchange.
3. When a customer who has a service which involves date terminals where there is not voice use contemplated.
4. Personalized ring.

Issued: October 22, 2007

Effective: November 1, 2007

Issued By: Christopher J. Bunce, Vice President, Legal, and General Counsel  
 2300 Main St. Suite 600  
 Kansas City, MO 64108

**SECTION 16.0 - LOCAL SERVICES PRICE LIST (Continued)**

**16.7 Directory Assistance and Listing Services (Continued)**

**16.7.2 Directory Listings (Continued)**

**16.7.2.A Non-listed Service (N)**

Type of Listing	Monthly Charge		Nonrecurring Charge (2)	
	Residential	Business	Residential	Business
Primary	\$1.50	\$1.96	\$6.00	\$9.50
Additional	\$1.62	\$1.96	\$6.00	\$9.50

**16.7.2.B. Non-published Exchange Service (N)**

Type of Listing	Monthly Charge		Nonrecurring Charge (1)	
	Residential	Business	Residential	Business
Non-published	\$2.15	\$2.61	\$6.00	\$9.50
Additional	\$1.62	\$1.96	\$6.00	\$6.00

Non-Published will not apply in the following cases: (T)

1. Foreign exchange service, where the customer is also furnished local exchange service.
2. Additional local exchange service furnished to the same customer in the same exchange as long as customer has local exchange service of the same classification listed in the directory in the same exchange.
3. When a customer who has a service which involves data terminals where there is not voice use contemplated.
4. Personalized ring.

Issued: April 20, 2007

Effective: May 20, 2007

Christopher J. Bunce, Vice President, Legal, and General Counsel  
 2300 Main Street, Suite 600  
 Kansas City, MO 64108

**SECTION 16.0 - LOCAL SERVICES PRICE LIST (continued)**

**RECEIVED**

**16.7 Directory Assistance and Listing Services (continued)**

**MAR 27 2000**

**16.7.2 Directory Listings**

**MO. PUBLIC SERVICE COMM**

**16.7.2.A Reserved for future use.**

**16.7.2.B Reserved for future use.**

Issued: March 28, 2000

Effective: ~~March 28, 2000~~

Issued By:

Sue Weiske, General Counsel  
Ionex Communications, Inc.  
5710 LBJ Freeway, Suite 215  
Dallas, Texas 75240  
(605) 332-3232

**JUN 12 2000**

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**JUN 12 2000  
00 - 600**

**MISSOURI  
Public Service Commission**

**Cancelled**

May 20, 2007

Missouri Public  
Service Commission

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SECTION 16.0 - LOCAL SERVICES PRICE LIST (continued)

MAR 27 2000

16.8 Operator Services

MO. PUBLIC SERVICE COMM

The Company's Local Operator Assisted Calling is available for use by presubscribed Customers as well as transient end users served from aggregated locations. Calls are billed in one minute increments with additional per call charges reflecting the level of operator assistance and billing arrangement requested by the Customer.

Available Billing Arrangements

- A. **Bill to Line** is a billing arrangement whereby the originating caller may bill the charges for a call to the Company-provided local exchange line from which the call is placed. The terms and conditions of the Company apply to payment arrangements.
- B. **Calling Card** is a billing arrangement whereby the originating caller may bill the charges for a call to an approved local exchange carrier issued calling card. The terms and conditions of the local exchange carrier apply to payment arrangements.
- C. **Collect Billing** - A billing arrangement whereby the originating caller may bill charges for a call to the called party, provided the called party agrees to accept the charges. The terms and conditions of the called party's local exchange company apply to payment arrangements.
- D. **Third Party Billing** - A billing arrangement by which the charges for a call may be billed to a telephone number that is different from the calling number and the called number. The terms and conditions of the third party's local exchange company apply to payment arrangements.

Issued: March 28, 2000

Effective [REDACTED]

Issued By:

Sue Weiske, General Counsel  
Ionex Communications, Inc.  
5710 LBJ Freeway, Suite 215  
Dallas, Texas 75240  
(605) 332-3232

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JUN 12 2000 0

MISSOURI  
Public Service Commission

CANCELLED  
March 8, 2021  
Missouri Public  
Service Commission  
CD-2021-0235

**SECTION 16.0 - LOCAL SERVICES PRICE LIST (Continued)**

**16.8 Operator Services (Continued)**

**16.8.1 Rates for Local Operator Assisted Services**

	<u>Per call charge</u>	
Customer dialed Calling/Credit Card	\$0.54	(I)
Operator dialed Calling/Credit Card		
Semi-Automated	\$1.21	(I)
Non-Automated	\$1.86	(I)
Operator Station		
Billed Collect		
Fully Automated	\$0.90	
Semi-Automated	\$1.21	(I)
Non-Automated	\$1.86	(I)
Billed to Third Party		
Fully Automated	\$0.90	
Semi-Automated	\$1.21	(I)
Non-Automated	\$1.86	(I)
Person-to-Person		
Semi-Automated	\$3.48	(I)
Non-Automated	\$4.10	(I)

Issued: May 6, 2009

Effective: June 5, 2009

Issued By: Christopher J. Bunce, Vice President Legal, and General Counsel  
Ionex Communications, Inc. dba Birch Communications  
2300 Main St. Suite 600  
Kansas City, MO 64108

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March 8, 2021  
Missouri Public  
Service Commission  
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Filed  
Missouri Public  
Service Commission  
JC-2009-0793

**SECTION 16.0 - LOCAL SERVICES PRICE LIST (Continued)**

**16.8 Operator Services (Continued)**

**16.8.1 Rates for Local Operator Assisted Services**

	<u>Per call charge</u>	
Customer dialed Calling/Credit Card	\$0.35	
Operator dialed Calling/Credit Card		
Semi-Automated	\$1.15	
Non-Automated	\$1.78	(I)
Operator Station		
Billed Collect		
Fully Automated	\$0.90	
Semi-Automated	\$1.16	(I)
Non-Automated	\$1.78	(I)
Billed to Third Party		
Fully Automated	\$0.90	
Semi-Automated	\$1.16	(I)
Non-Automated	\$1.78	(I)
Person-to-Person		
Semi-Automated	\$3.32	(I)
Non-Automated	\$3.91	(I)

Issued: October 22, 2007

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Issued By: Christopher J. Bunce, Vice President Legal, and General Counsel  
2300 Main St. Suite 600  
Kansas City, MO 64108



**SECTION 16.0 - LOCAL SERVICES PRICE LIST (Continued)**

**16.8 Operator Services (Continued)**

**16.8.1 Rates for Local Operator Assisted Services**

	<u>Per call charge</u>	
Customer dialed Calling/Credit Card	\$0.35	
Operator dialed Calling/Credit Card		
Semi-Automated	\$1.15	(I)
Non-Automated	\$1.35	(N)
Operator Station		
Billed Collect		
Fully Automated	\$0.90	(R)
Semi-Automated	\$1.15	(N)
Non-Automated	\$1.35	(N)
Billed to Third Party		
Fully Automated	\$0.90	(R)
Semi-Automated	\$1.15	(N)
Non-Automated	\$1.35	(N)
Person-to-Person		
Semi-Automated	\$2.55	(I)
Non-Automated	\$3.00	(N)

Issued: August 4, 2003

Effective: September 5, 2003

Issued By: Russell C. Merbeth, General Counsel  
 Ionex Communications, Inc.  
 15305 Dallas Parkway, Suite 1500  
 Addison, Texas 75001  
 (214) 646-2300

SECTION 16.0 - LOCAL SERVICES PRICE LIST (continued)

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MAR 27 2000

16.8 Operator Services (continued)

16.8.1 Rates for Local Operator Assisted Services

MO. PUBLIC SERVICE COMMISSION

	<u>Per call charge</u>
Customer dialed calling/credit card	\$0.35
Operator dialed calling/credit card	\$1.10
Operator station	
Billed collect	\$1.10
Billed to third party	\$1.10
Person-to-person	\$2.40

CANCELLED

SEP 05 2003

By: SHS 18  
Public Service Commission  
MISSOURI

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Effective: [REDACTED]

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Ionex Communications, Inc.  
5710 LBJ Freeway, Suite 215  
Dallas, Texas 75240  
(605) 332-3232

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JUN 12 2000  
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MISSOURI  
Public Service Commission

**SECTION 16.0 - LOCAL SERVICES PRICE LIST (Continued)**

**16.8 Operator Services**

**16.8.2 Busy Line Verification and Line Interrupt Service**

Upon request of a calling party the Company will verify a busy condition on a designated local service line. The operator will determine if the line is clear or in use and report to the calling party. At the request of the Customer, the operator will interrupt the call on the busy line. Busy Line Interruption is only permitted in cases where the calling party indicates an emergency exists and requests interruption.

No charge will apply when the calling party advises that the call is from an official public emergency agency. Busy Verification and Interrupt Service is furnished where and to the extent that facilities permit.

The Customer shall identify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.

	<u>Per call</u>	
Line Status Verification	\$2.31	(I)
Busy Line Interruption	\$1.50	(R)

Issued: August 4, 2003

Effective: September 5, 2003

Issued By: Russell C. Merbeth, General Counsel  
 Ionex Communications, Inc.  
 15305 Dallas Parkway, Suite 1500  
 Addison, Texas 75001  
 (214) 646-2300

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 March 8, 2021  
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 Service Commission  
 CD-2021-0235

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 Service Commission

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SECTION 16.0 - LOCAL SERVICES PRICE LIST (continued)

MAR 27 2000

16.8 Operator Services

MO. PUBLIC SERVICE COMM

16.8.2 Busy Line Verification and Line Interrupt Service

Upon request of a calling party the Company will verify a busy condition on a designated local service line. The operator will determine if the line is clear or in use and report to the calling party. At the request of the Customer, the operator will interrupt the call on the busy line. Busy Line Interruption is only permitted in cases where the calling party indicates an emergency exists and requests interruption.

No charge will apply when the calling party advises that the call is from an official public emergency agency. Busy Verification and Interrupt Service is furnished where and to the extent that facilities permit.

The Customer shall identify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.

	<u>Per call</u>
Busy Line Verification	\$1.20
Line Interruption	\$1.85

CANCELLED

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LSTRS/19  
Public Service Commission  
MISSOURI

Issued: March 28, 2000

Effective: [REDACTED]

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Sue Weiske, General Counsel  
Ionex Communications, Inc.  
5710 LBJ Freeway, Suite 215  
Dallas, Texas 75240  
(605) 332-3232

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JUN 12 2000  
00-600

MISSOURI  
Public Service Commission

SECTION 16.0 - LOCAL SERVICES PRICE LIST (continued)

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MAR 27 2000

16.9 Presubscription Services

16.10

16.9.1 Presubscription Changes

MO. PUBLIC SERVICE COMM

After a Customer's initial selection of a presubscribed toll carrier, any change in the Customer's intraLATA or interLATA carriers will incur a PIC change charge under Section 15.1.

16.9.2 Presubscription Charges

	<u>Monthly Rate</u>
Single Line Business	\$1.04
Multi-Line Business	\$2.29
ISDN	
BRI-per wire pair	\$2.29
PRI-per service	\$11.45
Centrex CO and	
Centrex CO - Like	
-Nine or more lines, per line	\$0.25
-Eight or less lines, per service	\$2.29

Issued: March 28, 2000

Effective [REDACTED]

Issued By:

Sue Weiske, General Counsel  
Ionex Communications, Inc.  
5710 LBJ Freeway, Suite 215  
Dallas, Texas 75240  
(605) 332-3232

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JUN 12 2000

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MISSOURI

Public Service Commission

CANCELLED  
March 8, 2021  
Missouri Public  
Service Commission  
CD-2021-0235

**SECTION 16.0 - LOCAL SERVICES PRICE LIST (Continued)**

**16.10 Miscellaneous Services**

**16.10.1 900/976 Call Restriction**

The following charge applies in addition to the established rates and charges for the Services with which this feature is associated:

		<u>Non-Recurring Charge</u>
Per Business Line/Trunk Equipped		
	Establishment of Service Subsequent Order	No Charge \$10.00
<b>Toll Restrict</b>		
Monthly Charge	\$18.00	
Nonrecurring Charge	\$ 8.25	

**16.10.2 Hunting Line Service**

The following charges apply to each Standard Local Line Service line arranged for hunting.

	<u>Monthly Business</u>	<u>Nonrecurring Charge</u>	
Circle Hunting	\$5.95	\$3.25	(I)
Preferential Hunting	\$5.95	\$0.25	(I)

**16.11 Customer Line Charge**

A Customer Line Charge (CLC) is assessed on all business and residential local lines. The charge reimburses the Company for ILEC Subscriber Line Charges and other expenditures associated with the provision of the telephone infrastructure that enables end users to make and receive interstate long distance calls.

	<b>All Southwestern Bell Rate Groups <u>Monthly Rate</u></b>
Single Line, Primary Residential Service	\$6.00
Non-Primary Residential Line	\$7.00
Each Additional Residential Line	\$7.00
Single Line, Business Service (per line)	\$6.00
Non-Primary Business Line or Trunk, each	\$6.85
Multi-line Business Line or Trunk, each – including 1 <sup>st</sup> line	\$6.85

Issued: January 19, 2010

Effective: January 29, 2010

Issued By: Christopher J. Bunce, Vice President Legal, and General Counsel  
 Ionex Communications, Inc. dba Birch Communications

2300 Main St. Suite 600  
 Kansas City, MO 64108

CANCELLED  
 March 8, 2021  
 Missouri Public  
 Service Commission  
 CD-2021-0235

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 Missouri Public  
 Service Commission  
 JC-2010-0460

**SECTION 16.0 - LOCAL SERVICES PRICE LIST (Continued)**

**16.10 Miscellaneous Services**

**16.10.1 900/976 Call Restriction**

The following charge applies in addition to the established rates and charges for the Services with which this feature is associated:

		<b><u>Non-Recurring Charge</u></b>
Per Business Line/Trunk Equipped		
	Establishment of Service	No Charge
	Subsequent Order	\$10.00
<b>Toll Restrict</b>		
Monthly Charge	\$18.00	
Nonrecurring Charge	\$ 8.25	

**16.10.2 Hunting Line Service**

The following charges apply to each Standard Local Line Service line arranged for hunting.

	<b><u>Monthly Business</u></b>	<b><u>Nonrecurring Charge</u></b>	
Circle Hunting	\$5.00	\$3.25	(I)
Preferential Hunting	\$5.00	\$0.25	(I)

**16.11 Customer Line Charge**

A Customer Line Charge (CLC) is assessed on all business and residential local lines. The charge reimburses the Company for ILEC Subscriber Line Charges and other expenditures associated with the provision of the telephone infrastructure that enables end users to make and receive interstate long distance calls.

	<b>All Southwestern Bell</b>
	<b>Rate Groups</b>
	<b><u>Monthly Rate</u></b>
Single Line, Primary Residential Service	\$6.00
Non-Primary Residential Line	\$7.00
Each Additional Residential Line	\$7.00
Single Line, Business Service (per line)	\$6.00
Non-Primary Business Line or Trunk, each	\$6.85
Multi-line Business Line or Trunk, each – including 1 <sup>st</sup> line	\$6.85

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 Service Commission  
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**SECTION 16.0 - LOCAL SERVICES PRICE LIST (Continued)**

Missouri Public

**16.10 Miscellaneous Services**

**16.10.1 900/976 Call Restriction**

The following charge applies in addition to the established rates and charges for the Services with which this feature is associated:

REC'D NOV 05 2003

Service Commission

	<u>Non-Recurring Charge</u>	(T, R)
Per Business Line/Trunk Equipped		
Establishment of Service	No Charge	
Subsequent Order	\$10.00	
<b>Toll Restrict</b>		
Monthly Charge	\$18.00	
Nonrecurring Charge	\$ 8.25	

**16.10.2 Hunting Line Service**

The following charges apply to each Standard Local Line Service line arranged for hunting.

	<u>Monthly Business</u>	<u>Nonrecurring Charge</u>
Circle Hunting	\$0.70	\$3.25
Preferential Hunting	\$2.25	\$0.25

**16.11 Customer Line Charge**

A Customer Line Charge (CLC) is assessed on all business and residential local lines. The charge reimburses the Company for ILEC Subscriber Line Charges and other expenditures associated with the provision of the telephone infrastructure that enables end users to make and receive interstate long distance calls.

	<b>All Southwestern Bell Rate Groups <u>Monthly Rate</u></b>
Single Line, Primary Residential Service	\$6.00
Non-Primary Residential Line	\$7.00
Each Additional Residential Line	\$7.00
Single Line, Business Service (per line)	\$6.00
Non-Primary Business Line or Trunk, each	\$6.85
Multi-line Business Line or Trunk, each – including 1 <sup>st</sup> line	\$6.85

Issued: November 5, 2003

Effective: December 8, 2003

Issued By:

Russell C. Merbeth, General Counsel  
 Ionex Communications, Inc.  
 15305 Dallas Parkway, Suite 1500  
 Addison, Texas 75001  
 (214) 646-2300

Missouri Public  
 Service Commission

FILED DEC 08 2003



REC'D AUG 15 2002

Ionex Communications, Inc.

Missouri P.S.C. **Service Commission**  
 Basic Local Exchange Tariff No. 3  
 2<sup>nd</sup> Revised Page 121  
 Cancels 1<sup>st</sup> Revised Page 121

**SECTION 16.0 - LOCAL SERVICES PRICE LIST (Continued)**

**16.10 Miscellaneous Services**

**16.10.1 900/976 Restrict**

Nonrecurring charge \$18.25

**Toll Restrict**

Monthly Charge \$18.00

Nonrecurring Charge \$ 8.25

**CANCELLED**  
 DEC 08 2003  
 By 3rd RS 121  
 Public Service Commission  
 MISSOURI

**16.10.2 Hunting Line Service**

The following charges apply to each Standard Local Line Service line arranged for hunting.

	<u>Monthly Business</u>	<u>Nonrecurring Charge</u>
Circle Hunting	\$0.70	\$3.25
Preferential Hunting	\$2.25	\$0.25

**16.11 Customer Line Charge**

A Customer Line Charge (CLC) is assessed on all business and residential local lines. The charge reimburses the Company for ILEC Subscriber Line Charges and other expenditures associated with the provision of the telephone infrastructure that enables end users to make and receive interstate long distance calls.

	<u>All Southwestern Bell Rate Groups Monthly Rate</u>	
Single Line, Primary Residential Service	\$6.00	(I)
Non-Primary Residential Line	\$7.00	
Each Additional Residential Line	\$7.00	
Single Line, Business Service (per line)	\$6.00	(I)
Non-Primary Business Line or Trunk, each	\$6.85	
Multi-line Business Line or Trunk, each - including 1 <sup>st</sup> line	\$6.85	

Issued: August 14, 2002

Effective: September 16, 2002

Issued By: Russell C. Merbeth, General Counsel  
 Ionex Communications, Inc.  
 15305 Dallas Parkway, Suite 1500  
 Addison, Texas 75001  
 (214) 646-2300

Missouri Public

FILED SEP 16 2002

Service Commission

**SECTION 16.0 - LOCAL SERVICES PRICE LIST (continued)** Missouri Public

**16.10 Miscellaneous Services**

**16.10.1 900/976 Restrict**

Nonrecurring charge \$18.25

**Toll Restrict**

Monthly Charge \$18.00

Nonrecurring Charge \$ 8.25

**CANCELLED**

REC'D SEP 03 2001

Service Commission

SEP 16 2002

By *2nd RS 121*  
Public Service Commission  
MISSOURI

**16.10.2 Hunting Line Service**

The following charges apply to each Standard Local Line Service line arranged for hunting.

	<u>Monthly Business</u>	<u>Nonrecurring Charge</u>
Circle Hunting	\$0.70	\$3.25
Preferential Hunting	\$2.25	\$0.25

**16.11 Customer Line Charge**

A Customer Line Charge (CLC) is assessed on all business and residential local lines. The charge reimburses the Company for ILEC Subscriber Line Charges and other expenditures associated with the provision of the telephone infrastructure that enables end users to make and receive interstate long distance calls.

	<u>All Southwestern Bell Rate Groups Monthly Rate</u>
Single Line, Primary Residential Service	\$5.00
Non-Primary Residential Line	\$7.00
Each Additional Residential Line	\$7.00
Single Line, Business Service (per line)	\$5.00
Non-Primary Business Line or Trunk, each	\$6.85
Multi-line Business Line or Trunk, each – including 1 <sup>st</sup> line	\$6.85

(N)

Issued: August 31, 2001

Effective: October 3, 2001

Issued By:

Sue Weiske, General Counsel  
Ionex Communications, Inc.  
5710 LBJ Freeway, Suite 215  
Dallas, Texas 75240  
(972) 392-4601

Missouri Public

FILED OCT 03 2001

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SECTION 16.0 - LOCAL SERVICES PRICE LIST (continued)

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16.10 Miscellaneous Services

MO. PUBLIC SERVICE COMMISSION

16.10.1 900/976 Restrict

Nonrecurring charge \$18.25

Toll Restrict

Monthly Charge \$18.00  
Nonrecurring Charge \$08.25

16.10.2 Hunting Line Service

The following charges apply to each Standard Local Line Service line arranged for hunting.

	Monthly <u>Business</u>	Nonrecurring <u>Charge</u>
Circle Hunting	\$0.70	\$3.25
Preferential Hunting	\$2.25	\$0.25

CANCELLED

OCT 03 2001

By 157 RP/21  
Public Service Commission  
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Effective [REDACTED]

Issued By:

Sue Weiske, General Counsel  
Ionex Communications, Inc.  
5710 LBJ Freeway, Suite 215  
Dallas, Texas 75240  
(605) 332-3232

JUN 12 2000

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Public Service Commission

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**SECTION 16.0 - LOCAL SERVICES PRICE LIST (Continued)**

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16.12 BirchNet Value Line

A. BirchNet Value Line is equipped with:

Basic Line Business or Residential (1) (2)

B. Charges

1. Monthly Recurring Charges equal to the previous product.
2. Birch Long Distance Rates for BirchNet Value Line:

<u>Birch Long Distance</u>	<u>Rate Per Minute -</u> <u>Business</u>	<u>Rate Per Minute -</u> <u>Residential</u>
In Contract Minutes	\$.069	\$.060
No Contract Minutes	\$.075	\$.075

- i. Long distance is only applicable to standard outbound domestic long distance only, originating from Birch customer to the 50 US States, and US territories (Puerto Rico, Guam, USVI, No. Marianas). All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rate according to the rate tables established for the calls.
- ii. Toll Free service is available with this product see "Toll Free Service" in a later section for rates.

C. BirchNet Value Line – Previous Product Names

The following products of Birch Telecom of Missouri, Inc. dba Birch Communications and Ionex Communications Inc., dba Birch Communications have changed their name to BirchNet Value Line. The services and rates for each product have previously been grandfathered.

Flat Rate Business Line  
Basic Line  
Basic Additional Line  
BirchNet Value Line  
Access Line - Flat Rate w/Rotary

(N)

(N)

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**SECTION 16.0 - LOCAL SERVICES PRICE LIST (Continued)**

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16.12 BirchNet Value Line

F. Footnotes for BirchNet Value Line:

- (1) BirchNet Value Line is not available for new sales.

All customers will be required to sign a 12, 24 or 36 month term agreement.

Early Termination Fees are calculated using the following formula:  
\$100 x Months Remaining (Per Location)

The termination fee will apply per location on the original contract or any subsequent renewal of the contract.

- (2) Product may not be available in all CLLIs.

- (3) Long Distance Rates apply to all domestic 1+ direct dialed minutes of use.

Long distance is only applicable to standard outbound domestic long distance only, originating from Birch customer to the 50 US States and US territories (Puerto Rico, Guam, USVI, No. Marianas, American Samoa). All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rate according to the rate tables established for the calls. Customer may choose to use another carrier for their long distance purposes; however, declining the Birch long distance will not reduce the package monthly rate

(N)

(N)

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**SECTION 16.0 - LOCAL SERVICES PRICE LIST (Continued)**

**16.11** BirchNet Value Line (continued)

(N)

F. Footnotes (continued)

- (4) The availability of certain features depends on ILEC feature availability.
- (5) An additional charge will apply when adding Birch Unified Messaging or Birch Voicemail to BirchNet Value Line. There is a maximum of 3 extensions per voicemail box.
- (6) Call Forwarding –Busy Line and Call Forwarding-Don’t answer will be provided for customers who add a voicemail service to their BirchNet Value Line.
- (7) Caller ID with Name and Number—Caller ID with Name and Number (Caller ID) enables the terminating Customer to identify the calling party by displayed name and/or number before the call is answered. Caller ID Customers must provide and connect their own compatible CPE.

Line blocking for the delivery of the calling name and/or number is available upon request, at no charge, to the following entities and their employees/volunteers, for lines over which the official business of the agency is conducted including those at the residences of employees/volunteers, where an executive officer of the agency registers with the Company a need for blocking; (a) private, nonprofit, tax-exempt, domestic violence intervention agencies and (b) federal, state and local law enforcement agencies. The Company shall not be liable for any claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission to a Caller ID customer of a name or telephone number which the calling party or the Caller ID customer finds erroneous, offensive, embarrassing, or misleading for any reason, including but not limited to the way in which the calling party’s name has been abbreviated. Telephone calling party name and/or number (CPN) information transmitted via Caller ID is intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this Tariff. CPN will not be displayed if the called party is off-hook or if the called party answers during the first ring interval. CPN will be displayed for calls made from another central office only if it is linked by appropriate facilities. Caller ID is not available on operator-handled calls.

(N)

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**SECTION 16.0 - LOCAL SERVICES PRICE LIST (Continued)**

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16.13 BirchNet Basic Line

A. BirchNet Basic Line is equipped with:

Basic Business or Residential Line (1)  
Unlimited Local, Intra-LATA Long Distance  
Caller ID – Name and Number  
Call Waiting  
Hunting (for Business only)

B. Charges

1. Monthly Recurring Charges are equal to the previous product rate
2. Birch Long Distance Rates for BirchNet Basic Line:

<u>Birch Long Distance</u>	<u>Rate Per Minute - Business</u>	<u>Rate Per Minute - Residential</u>
In Contract Minutes	\$.049	\$.060
No Contract Minutes	\$.075	\$.075

- i. Long distance is only applicable to standard outbound domestic long distance only, originating from Birch customer to the 50 US States, and US territories (Puerto Rico, Guam, USVI, No. Marianas). All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rate according to the rate tables established for the calls.
- ii. Toll Free service is available with this product see “Toll Free Service” in a later section for rates.

(N)

(N)

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Christopher J. Bunce, Vice President Legal, and General Counsel  
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**SECTION 16.0 - LOCAL SERVICES PRICE LIST (Continued)**

16.13 BirchNet Basic Line (continued)

E. BirchNet Basic Line – Previous Product Names

The following products of Birch Telecom of Missouri, Inc. dba Birch Communications and Ionex Communications Inc., dba Birch Communications have changed their name to BirchNet Basic Line. The services and rates for each product have previously been grandfathered.

Birch Metro Line  
Metro Line  
Home Connection Plus  
Home Connection Premium  
Home Connection  
Home Connection Metro Premium  
Home Connection Metro  
Elite Line  
Elite Metro Hunting Line  
Elite Hunting Line  
Elite Metro Line  
Hunting Line  
Birch Basic Metro Line  
Basic Line

E. Footnotes for BirchNet Basic Line:

- (1) BirchNet Basic Line is available to business and residential customers.

All customers will be required to sign a 12, 24 or 36 month term agreement.

Early Termination Fees are calculated using the following formula:  
\$100 x Months Remaining (Per Location)

The termination fee will apply per location on the original contract or any subsequent renewal of the contract.

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Christopher J. Bunce, Vice President Legal, and General Counsel  
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(N)

(N)



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**SECTION 16.0 - LOCAL SERVICES PRICE LIST (Continued)**

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16.13 BirchNet Basic Line (continued)

(N)

(2) Customers may accept or decline the feature(s); however, declining the feature(s) will not reduce the package monthly rate. If more features are chosen with the BirchNet Basic Line bundle, standard rates located in section 4.5.27 will apply.

(3) The availability of certain features depends on ILEC feature availability.

(4) Long Distance Rates apply to all domestic 1+ direct dialed minutes of use.

Long distance is only applicable to standard outbound domestic long distance only, originating from Birch customer to the 50 US States and US territories (Puerto Rico, Guam, USVI, No. Marianas). All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rate according to the rate tables established for the calls.

Customer may choose to use another carrier for their long distance purposes; however, declining the Birch long distance will not reduce the package monthly rate.

(5) An additional charge will apply when adding Birch Unified Messaging or Birch Voicemail to BirchNet Basic. There is a maximum of 3 extensions per voicemail box.

(6) Caller ID with Name and Number—Caller ID with Name and Number (Caller ID) enables the terminating Customer to identify the calling party by displayed name and/or number before the call is answered. Caller ID Customers must provide and connect their own compatible CPE.

(7) Call Forwarding –Busy Line and Call Forwarding-Don't answer will be provided for customers who add a voicemail service to their BirchNet Basic Line.

(8) Effective July 30, 2010, this service is not available for new sales.

(N)

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Christopher J. Bunce, Vice President Legal, and General Counsel

Birch Telecom of Missouri, Inc. dba Birch Communications

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**SECTION 16.0 - LOCAL SERVICES PRICE LIST (Continued)**

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16.14 BirchNet Basic Plus

(N)

A. BirchNet Basic Plus is equipped with:

Business or Residential Line (1)  
Unlimited Local, Intra-LATA Long Distance  
Anonymous Call Rejection, per line  
Call Block (Business Only)  
Call Forwarding (Business Lines Only)  
Call Forwarding Busy Line  
Call Forwarding Don't Answer  
Call Return  
Call Return Blocking (Residential Lines Only)  
Call Selector  
Call Tracing  
Call Waiting  
Caller ID (Business Lines Only)  
Caller ID Blocking (Residential Lines Only)  
Caller ID Deluxe  
Calling number delivery blocking, per line (Business Lines Only)  
Collect Call Blocking (Residential Lines Only)  
Distinctive Ringing Service  
Enhanced Caller ID (Business Only) / Call Waiting Deluxe (Residential Only)  
International Blocking (Residential Lines Only)  
Hunting (Business Lines Only)  
Preferred Call Forwarding (Business Lines Only)  
Remote Access – Call Forwarding Variable  
Repeat Dialing  
Repeat Dialing Blocking (Residential Lines Only)  
Selective Class of Call Screening (Business Lines Only)  
Speed Calling  
Third Party Blocking (Residential Lines Only)  
Three-Way Calling  
900/976 Blocking (Residential Lines Only)

(N)

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June 30, 2010

Effective: ~~January 29, 2010~~  
July 30, 2010

Issued By: Christopher J. Bunce, Vice President Legal, and General Counsel  
Ionex Communications, Inc. dba Birch Communications

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**SECTION 16.0 - LOCAL SERVICES PRICE LIST (Continued)**

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16.14 BirchNet Basic Plus(continued)

B. Birch Long Distance Rates for BirchNet Basic Plus:

<u>Birch Long Distance</u>	<u>Rate Per Minute -</u>	
	<u>Business</u>	<u>Residential</u>
In Contract Minutes	\$.049	\$.060
No Contract Minutes	\$.075	\$.075

a. Long distance is only applicable to standard outbound domestic long distance only, originating from Birch customer to the 50 US States, and US territories (Puerto Rico, Guam, USVI, No. Marianas). All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rate according to the rate tables established for the calls.

b. Toll Free service is available with this product see "Toll Free Service".

C. BirchNet Basic Plus – Previous Product Names

The following products of Birch Telecom of Missouri, Inc. dba Birch Communications and Ionex Communications Inc., dba Birch Communications have changed their name to BirchNet Essentials Line. The services and rates for each product have previously been grandfathered.

SmartBiz Plus  
Home Connection

D. Footnotes for BirchNet Basic Plus:

1. BirchNet Basic Plus applies to business and residential customers.

- All customers will be required to sign a 12, 24 or 36 month term agreement.
- Early Termination Fees are calculated using the following formula:
- \$50 x Months Remaining (Per Location)
- The early termination fee will apply per location on the original term agreement or any subsequent renewal of the term agreement.

This rate is inclusive of the Cancel Call Waiting option where available.

2. Customers may accept or decline the feature(s); however, declining the feature(s) will not reduce the package monthly rate. If more features are chosen with the BirchNet Basic Plus bundle, standard rates will apply.

3. The availability of certain features is dependent on ILEC feature availability.

4. Some features only apply to residential customers and some features only apply to business customers. Some products may not be available in all CLLIs.

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Issued: June 30, 2010

Effective: July 30, 2010

Christopher J. Bunce, Vice President Legal, and General Counsel

Birch Telecom of Missouri, Inc. dba Birch Communications

2300 Main St. Suite 600

Kansas City, MO 64108

CANCELLED  
March 8, 2021  
Missouri Public  
Service Commission  
CD-2021-0235

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Missouri Public  
Service Commission  
JC-2010-0767

(N)

(N)

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**SECTION 16.0 - LOCAL SERVICES PRICE LIST (Continued)**

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16.14 BirchNet Basic Plus(continued)

(N)

D. Footnotes for BirchNet Basic Plus: (continued)

5. Long Distance Rates apply to all domestic 1+ direct dialed minutes of use.

Long distance is only applicable to standard outbound domestic long distance only, originating from Birch customer to the 50 US States and US territories (Puerto Rico, Guam, USVI, No. Marianas). All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rate according to the rate tables established for the calls.

Customer may choose to use another carrier for their long distance purposes; however, declining the Birch long distance will not reduce the package monthly rate.

6. An additional charge will apply when adding Birch Unified Messaging or Birch Voicemail to BirchNet Basic Plus. There is a maximum of 3 extensions per voicemail box. Call Forwarding –Busy Line and Call Forwarding-Don't answer will be provided for customers who add a voicemail service to their BirchNet Basic Plus.

7 Caller ID with Name and Number—Caller ID with Name and Number (Caller ID) enables the terminating Customer to identify the calling party by displayed name and/or number before the call is answered. Caller ID Customers must provide and connect their own compatible CPE.

Line blocking for the delivery of the calling name and/or number is available upon request, at no charge, to the following entities and their employees/volunteers, for lines over which the official business of the agency is conducted including those at the residences of employees/volunteers, where an executive officer of the agency registers with the Company a need for blocking;

- (a) private, nonprofit, tax-exempt, domestic violence intervention agencies and
- (b) federal, state and local law enforcement agencies. The Company shall not be liable for any claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission to a Caller ID customer of a name or telephone number which the calling party or the Caller ID customer finds erroneous, offensive, embarrassing, or misleading for any reason, including but not limited to the way in which the calling party's name has been abbreviated. Telephone calling party name and/or number (CPN) information transmitted via Caller ID is intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this Tariff. CPN will not be displayed if the called party is off-hook or if the called party answers during the first ring interval. CPN will be displayed for calls made from another central office only if it is linked by appropriate facilities. Caller ID is not available on operator-handled calls.

(8) Call Forwarding –Busy Line and Call Forwarding-Don't answer will be provided for customers who add a voicemail service to their BirchNet Basic Plus.

(N)

(9) Effective, July 30, 2010, this product is grandfathered and no longer available for new sales.

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Issued: June 30, 2010

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Christopher J. Bunce, Vice President Legal, and General Counsel

Birch Telecom of Missouri, Inc. dba Birch Communications

2300 Main St. Suite 600

Kansas City, MO 64108

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**SECTION 16.0 - LOCAL SERVICES PRICE LIST (Continued)**

16.15 BirchNet Essentials

A. BirchNet Essentials is equipped with:

Basic Business or Residential Line  
Unlimited Features  
Hunting (Business only)  
Unlimited Local Intra-LATA Long Distance  
200 Minutes of Domestic Inter-LATA Long Distance

B. Charges

1. Monthly Recurring Charges are equal to the charges of the previous product.

2. 200 Minute Long Distance Calling Block

<u>Birch Long Distance</u>	<u>Rate Per Minute - Business</u>	<u>Rate Per Minute – Residential</u>
In Contract Minutes	\$.049	\$.060
No Contract Minutes	\$.075	\$.075

Long distance is applicable to standard outbound domestic long distance, originating from Birch customer to the 48 contiguous US States, and does not apply to calls to HI, AK, or US territories (Puerto Rico, Guam, USVI, No. Marianas). Standard rates will apply for any overage beyond any inclusive block of minutes, and all calls made to AK, HI, and U.S. territories (Puerto Rico, Guam, USVI, and No. Marianas). All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rate according to the rate tables established for the calls. Toll Free service is available with this product see "Toll Free Service".

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Issued: June 30, 2010

Effective: July 30, 2010

Christopher J. Bunce, Vice President Legal, and General Counsel

Birch Telecom of Missouri, Inc. dba Birch Communications

2300 Main St. Suite 600

Kansas City, MO 64108

CANCELLED  
March 8, 2021  
Missouri Public  
Service Commission  
CD-2021-0235

FILED  
Missouri Public  
Service Commission  
JC-2010-0767

(N)

(N)

**SECTION 16.0 - LOCAL SERVICES PRICE LIST (Continued)**

16.15 BirchNet Essentials (continued)

C. BirchNet Essentials Inclusive Feature List:

Anonymous Call Rejection, per line	
Call Block	Business only
Call Forwarding	Business only
Call Forwarding Busy Line	
Call Forwarding Don't Answer	
Call Return	
Call Return Blocking	Residential only
Call Selector	
Call Tracing	
Call Waiting	
Call Waiting Deluxe	Residential only
Caller ID	Business only
Caller ID Blocking	Residential only
Caller ID Deluxe	
Calling number delivery blocking, per line	Business only
Distinctive Ringing Service	
Enhanced Caller ID	Business only
Hunting	Business only
International Blocking	Residential only
Preferred Call Forwarding	Business only
Remote Access – Call Forwarding Variable	
Repeat Dialing	
Repeat Dialing Blocking	Residential only
Selective Class of Call Screening	Business only
Speed Calling	
Third Party Blocking	Residential only
Three-Way Calling	
900/976 Blocking	Residential only

(N)

D. BirchNet Essentials – Previous Product Names

The following products of Birch Telecom of Missouri, Inc. dba Birch Communications and Ionex Communications Inc., dba Birch Communications have changed their name to BirchNet Essentials Line. The services and rates for each product have previously been grandfathered.

Business First 12 and 24 month term	Smart Biz Plus
Business First 12 and 24 unlimited term	Home Essentials 12 and 24 month term
Business First Metro 12 and 24 month term	Home Essentials Metro 12 and 24 month term
Business First Unlimited Metro 12 month term	BirchNet Essentials

(N)

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JC-2010-0767



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**SECTION 16.0 - LOCAL SERVICES PRICE LIST (Continued)**

16.15 BirchNet Essentials (continued)  
D. Footnotes for BirchNet Essentials:

1. BirchNet Essentials are available to business and residential customers.

All customers will be required to sign a 12, 24 or 36 month term agreement.

Early Termination Fees are calculated using the following formula:

$\$100 \times \text{Months Remaining (Per Location)}$

The termination fee will apply per location on the original contract or any subsequent renewal of the contract.

2. Customers may accept or decline the feature(s); however, declining the feature(s) will not reduce the package monthly rate. If more features are chosen with the BirchNet Essentials standard rates will apply.

3. Some features are only available to residential customers and some are only available to business customers. The availability of certain features depends on ILEC availability.

4. Long Distance Block of Time allotment applies to all domestic 1+ direct dialed minutes of use.

FreeLong distance minutes are only applicable to standard outbound domestic long distance only, originating from Birch customer to the 48 contiguous US States, and does not apply to calls to HI, AK, or US territories (Puerto Rico, Guam, USVI, No. Marianas). Standard rates will apply for any overage beyond any inclusive block of minutes, and all calls made to AK, HI, and U.S. territories (Puerto Rico, Guam, USVI, and No. Marianas). All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rate according to the rate tables established for the calls.

Customer may choose to use another carrier for their long distance purposes; however, declining the Birch long distance will not reduce the package monthly rate.

5. BirchNet Essentials will only be available to Birch Business Local Service Customer locations in which the customer subscribes to no greater than 10 lines for domestic local toll and interLATA toll outbound calls from the business location. Customers are required to convert all of their off-net business lines, (restrictions listed below), per location, to BirchNet Essentials in order to qualify for this service. Multi-location customers may choose the service per location. Birch may cancel this service if all lines at location do not have this product.

6. An additional discounted charge will apply when adding Birch Unified Messaging or Birch voicemail to BirchNet Essentials. There is a maximum of 3 extensions per voicemail box.

7. Effective July 30, 2010 this product is not available for new sales.

(N)

(N)

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Issued: June 30, 2010

Effective: July 30, 2010

Christopher J. Bunce, Vice President Legal, and General Counsel

Birch Telecom of Missouri, Inc. dba Birch Communications

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Kansas City, MO 64108

**CANCELLED**  
March 8, 2021  
Missouri Public  
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CD-2021-0235

**FILED**  
Missouri Public  
Service Commission  
JC-2010-0767

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~~MAR 27 2000~~

**SECTION 17.0 PROMOTIONS**

**MO. PUBLIC SERVICE COMM**

From time to time, Ionex Communications, Inc. may elect to offer special promotions to its customers. These promotions will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service.

Any promotional waiver or discounted rate will apply one time per customer for each service in any given wire center prefix during the course of the promotional period, subject to prior notification and approval by the Missouri Public Service Commission.

The Company will provide written notice to the Commission no less than seven (7) days prior to the beginning of each promotion period identifying the promotion and the exchanges within which the promotion will be offered. If facilities permit, all business customer will be offered the same opportunity to take advantage of the same terms and conditions under the promotions in which to subscribe to business service.

Issued: March 28, 2000

Effective 

Issued By:

Sue Weiske, General Counsel  
Ionex Communications, Inc.  
5710 LBJ Freeway, Suite 215  
Dallas, Texas 75240  
(605) 332-3232

JUN 12 2000

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JUN 12 2000  
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Public Service Commission

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March 8, 2021  
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Service Commission  
CD-2021-0235



**SECTION 17.0 – PROMOTIONAL OFFERINGS**

REC'D OCT 09 2001

**Promotional Offerings (Continued):**

Service Commission

The Company is offering a Promotion which will commence on October 19, 2001 and will run consecutively for 60-days. The Promotion is as follows:

**Tier I Customers:** New Subscribers with 4 to 15 lines are eligible to receive 1 Premium from Group 1

**Tier II Customers:** New Subscribers with 16 or more lines are eligible to receive 1 Premium from Group 1 and 1 Premium from Group 2

**Group I Premiums:**

**Free Long Distance for One Month** – Customers selecting this premium will be issued a coupon for One (1) Month's Free Long Distance. Coupon may be redeemed after payment of seven (7) monthly Ionex invoices. Credit will be issued to the account for an amount equal to the median domestic long distance charges over the most recent three (3) monthly billing periods. Long distance credits will only be applied to Customers in good standing with no past due amount owing on account. Redemption limited to one (1) coupon per account.

**Free Hunting Feature** - Customer will receive business line(s) with hunt feature for the price of basic business line(s) for the life of the account. Original subscribed lines only.

(N)

**Group II Premiums:**

**Next Line Free** – Customer selecting this premium will receive a coupon entitling Customer to add a basic business line to the account for free\* for the life of the account. (\*Non-recurring and monthly recurring fees will be waived on this basic business line. Excludes long distance usage). Coupon redemption after minimum 90 days service with Ionex.

**Free Voice Mail for the Life of the Account** – Customer selecting this premium will receive complimentary voice mail on any or all of the original subscribed lines under this promotion for the life of the account.

Issued: October 8, 2001

Effective: October 19, 2001

Issued By:

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FILED OCT 19 2001 (T)

Service Commission (T)

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March 8, 2021  
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Service Commission  
CD-2021-0235

**SECTION 17.0 – PROMOTIONAL OFFERINGS**

**Missouri Public**

**Promotional Offerings (Continued):**

**REC'D OCT 09 2001**

**Group II Premiums (Continued):**

**Service Commission**

**Three Free Hours of Conference Calling** – Customer selecting this premium will receive a one time allowance of three hours complimentary Conference Calling and will incur no monthly recurring fee for the ionex Conference feature for the life of the account. Additional Conference Calling available for \$0.15 per minute, per caller. Limited to one ionex Conference account per Customer.

**Free Domain Name Registration** – One domain name registration.

**Free DSL Equipment** - Free Lucent DSL Integrated Access Device.

(N)

**Other Terms and Conditions:**

Offers available only to new Ionex Customers who sign up for both Ionex local and long distance services within SWBT exchange service areas. Returning Customers must have been without Ionex service for a period of at least 30 days.

Offer available only with Ionex Elite business price plan: 1 year minimum contract required.

Offers are not available with Centrex, Plexar, Off-Premise Locations, Digital Circuits, Digital Trunks, Telebranches, ISDN, Message Party Lines and Payphones.

Issued: October 8, 2001

Effective: October 19, 2001

Issued By:

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March 8, 2021  
Missouri Public  
Service Commission  
CD-2021-0235

**Missouri Public**  
**FILED OCT 19 2001**  
**Service Commission**

**SECTION 17.0 – PROMOTIONAL OFFERINGS**

**REC'D DEC 03 2001**

**17.2 December, 2001 Promotion**

**Service Commission**

The Company is offering a Promotion which will commence on December 14, 2001, and will apply to orders received through December 31, 2001. The Promotion is as follows:

**17.2.1 Eligible Customers**

New Subscribers with at least 4, but not more than 20, local lines located in Southwestern Bell service areas in Texas Rate Groups 4 - 8, Oklahoma Rate Groups 4 - 6, Kansas Rate Groups 5 - 8 and/or Missouri Rate Groups B and D are eligible to participate in the offer. If a multi-location account, at least 70% of the lines must be located in the areas designated above to be eligible.

**17.2.2 The Offer**

Sign Up For Local and Long Distance Service with ionex and Receive Free Local Service Coupon. (Coupon Good For One Month Local Service Equivalent Value) - New Customers will be issued a coupon for One (1) Month's Free Local Service - (\$48.00 value per eligible line). Coupon may be redeemed after payment of three (3) monthly ionex invoices. Credit will be issued to the account for \$48.00 per eligible converted line. Local service credits will only be applied to Customers in good standing with no past due amount owing on account. Redemption limited to one (1) coupon per account.

(N)

**17.2.3 Other Terms and Conditions:**

Offer available only to New ionex Customers who sign up for both ionex local and long distance (inbound/outbound InterLATA/IntraLATA) services within designated SWBT Exchange Service Areas. Returning Customers must have been without ionex service for a period of at least 30 days to be considered a "New Customer".

Offer available only with Ionex Elite Business Price Plan: 1 Year Minimum Contract Required.

Offer is not available with Centrex, Plexar, Off-Premise Locations, Digital Circuits, Digital Trunks, Telebranches, ISDN, Message Party Lines and Payphones.

Service must be available for installation at the time of order.

This promotion cannot be combined with any other ionex offer.

Issued: November 29, 2001

Effective: December 14, 2001

Issued By:

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**FILED DEC 14 2001**

**Service Commission**

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March 8, 2021  
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Service Commission  
CD-2021-0235

**SECTION 17.0 – PROMOTIONAL OFFERINGS**

REC'D MAY 06 2002

**17.3 50/50 Promotion**

The Company is offering a promotion commencing May 16, 2002, and will apply to orders received through June 30, 2002. The Promotion is as follows:

**17.3.1 Eligible Customers**

New Subscribers with at least 3 or more local lines per location, not including DSL, located in Southwestern Bell service areas in TX Rate Groups 3-8, OK Rate Groups 4-6, KS Rate Groups 5-8 and MO Rate Groups B, C and D or Customers who are eligible for Ionex facilities-based service in the Plano Northwest, Plano Main, Plano West, Denton, Irving Walnut Hill and Garland Main Verizon wire centers. If a multi-location account, at least 70% of the lines must be located in these areas to qualify for the offer.

**17.3.2 The Offer**

Sign up for three or more lines of ionex local and long-distance service and get 50% off local line and feature charges during your 7<sup>th</sup> and 13<sup>th</sup> months of service with ionex.

**17.3.2.A** Customers in good standing will automatically receive these local line and feature discounts. Good standing is defined as an account with no past due amount owing.

**17.3.2.B** New subscribers will receive ionex's Elite pricing without a term commitment. Additional discounts\* are available with term commitments.

**17.3.2.C** Ionex will send the subscriber a coupon redeemable anytime after payment in full of the third ionex monthly invoice. Coupon is good for a one-time credit equal to 50% of one month's long distance usage charges (if those long distance usage charges are equal to or greater than \$100). The maximum credit allowance granted will be \$400 per account. Customer is to pay current month's statement in full, remit the coupon, and the applicable credit will be reflected on the next monthly invoice.

(N)

\*New Elite term Business Customers will be eligible to receive a \$1.00 per line discount (with a 1 year term) or a \$2.00 per line discount (with a 2 year term) off of the monthly recurring rate for each new additional line (up to 50 lines per location) for the life of the Elite Business Service contract term.

**17.3.3 Other Terms and Conditions**

- Offers available only to ionex Customers who sign up for both ionex local and long distance (inbound/outbound InterLATA/IntraLATA) Services within designated SWBT Exchange Service Areas. Returning Customers must have been without ionex Service for a period of at least 30 days to be considered a "New Customer".
- Offer available only with ionex Elite Business Price Plan: 1 Year Minimum Contract Required. 1- and 2-Year Terms Available.
- Offer is not available with Centrex, Plexar, Off-Premise Locations, Digital Circuits, Digital Trunks, Telebranches, ISDN, Message Party Lines and Payphones.
- Service must be available for installation at the time of order.
- This promotion cannot be combined with any other ionex offer.

Issued: May 3, 2002

Effective: May 16, 2002

Issued By:

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Missouri Public Service Commission

FILED MAY 16 2002

CANCELLED  
March 8, 2021  
Missouri Public Service Commission  
CD-2021-0235

Missouri Public

Ionex Communications, Inc. Missouri P.S.C. Basic Local Exchange Tariff No. 3

REC'D JAN 30 2002

Original Page 122.4

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SECTION 17.0 – PROMOTIONAL OFFERINGS

17.3 Additional Line Explosion Promotion

The Company is offering a Promotion which will commence on February 11, 2002 and will apply to orders received through March 31, 2002. The Promotion is as follows:

17.3.1 Eligible Customers

New Subscribers with at least 4, but not more than 50, local lines per location, not including DSL, located in Southwestern Bell service areas in Texas Rate Groups 4 - 8, Oklahoma Rate Groups 4 - 6, Kansas Rate Groups 5 - 8 and/or Missouri Rate Groups B, C and D are eligible to participate in the offer.

17.3.2 The Offer – New Customers

Sign Up For ionex Elite Local and Long Distance Business Service during the Promotional Timeframe and Receive Discounted Local Service\* on all Additional Lines Ordered (at the same time) For the Life of the Term – New Elite term Business Customers will be eligible to receive a \$1.00 per line discount (with a 1 year term) or a \$2.00 per line discount (with a 2 year term) off of the monthly recurring rate for each new additional line (up to 50 lines per location) for the life of the Elite Business Service contract term. Initial line is not eligible for the discount.

17.3.3 The Offer – Existing Customers

Sign Up Additional Lines for ionex Elite Local and Long Distance Service during the Promotional Timeframe and Receive Free Installation\* and First Month's Local Service on New Additional Lines Free. – Free installation offer limited to five additional lines per location. Additional lines priced at same rate as current account location prices. Free services offered via credit. First month's local service credit is equivalent to 30 days rate. No cash redemption value.

(N)

17.3.4 Bonus Offering – New Customers Only

New Customers ONLY purchasing ionex Conference during the Promotional Timeframe will receive the first 100 minutes of ionex Conference usage at no charge. This is a one-time credit/allocation of usage minutes. Unused minutes of FREE 100 minute allocation may be carried forward to subsequent billing period(s) and have no cash redemption value. ionex Conference purchase not required to participate in the above Additional Line Explosion Promotion.

CANCELLED

Issued: January 29, 2002

MAY 16 2002

Effective: February 11, 2002

Issued By:

154RS 122.4  
Missouri Service Commission  
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Missouri Public

FILED FEB 11 2002

Service Commission

**SECTION 17.0 – PROMOTIONAL OFFERINGS**

REC'D MAY 06 2002

**17.4 Ionex-Size Additional Line Promotion**

The Company is offering a promotion commencing May 16, 2002, and will apply to orders received through July 15, 2002. The Promotion is as follows:

**17.4.1 Eligible Customers**

Existing Subscribers adding 1-5 additional local lines per location, not including DSL, located in Southwestern Bell service areas in TX Rate Groups 3-8, OK Rate Groups 4-6, KS Rate Groups 5-8 and MO Rate Groups B, C and D. If a multi-location account, at least 70% of the lines must be located in these areas to qualify for the offer.

**17.4.2 The Offer**

ADD 1-5 ADDITIONAL LINES TO YOUR IONEX ACCOUNT AND RECEIVE FREE INSTALLATION AND FIRST MONTH OF SERVICE\* FREE FOR THE ADDED LINES.

\*Offer includes basic analog line charges only. Line rates waived during first month of service will be the same as the current rate. Waivers do not include features such as hunt or calling features. All surcharges still apply.

(N)

**17.4.3 Other Terms and Conditions**

Offers available only to ionex Customers who sign up for both ionex local and long distance (inbound/outbound InterLATA/IntraLATA) services within the designated service areas listed above.

Offer is not available with Centrex, Plexar, Off-Premise Locations, Digital Circuits, Digital Trunks, Telebranches, ISDN, Message Party Lines and Payphones.

Service must be available for installation at the time of order.

This promotion cannot be combined with any other ionex offer

Issued: May 3, 2002

Missouri Public Service Commission  
Effective May 16, 2002

Issued By:

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FILED MAY 16 2002

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March 8, 2021  
Missouri Public  
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**SECTION 17.0 – PROMOTIONAL OFFERINGS**

**Missouri Public**

**17.3 Additional Line Explosion Promotion (Continued)**

REC'D JAN 30 2002

**17.3.5 Other Terms and Conditions:**

Offers available only to ionex Customers who sign up for both ionex local and long distance (inbound/outbound InterLATA/IntraLATA) services within designated SWBT Exchange Service Areas. Returning Customers must have been without ionex service for a period of at least 30 days to be considered a "New Customer".

Service Commission

Offer available only with ionex Elite Business Price Plan: 1 Year Minimum Contract Required. 1- and 2-Year Terms Available.

(N)

Offer is not available with Centrex, Plexar, Off-Premise Locations, Digital Circuits, Digital Trunks, Telebranches, ISDN, Message Party Lines and Payphones.

Service must be available for installation at the time of order.

This promotion cannot be combined with any other ionex offer.

**CANCELLED**

MAY 16 2002

by ISRS/22.5  
Public Service Commission  
MISSOURI

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Effective: February 11, 2002

Issued By:

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Missouri Public

FILED FEB 11 2002

Service Commission

**SECTION 17.0 – PROMOTIONAL OFFERINGS**

REC'D FEB 22 2002

**17.4 Optional Expanded Service Promotion**

Service Commission

The Company is offering a temporary promotion which will commence on March 4, 2002, and will apply to orders received through June 1, 2002. The Promotion is as follows:

**17.4.1 Eligible Customers**

New Subscribers located in Southwestern Bell service areas in Chesterfield, Harvester, Manchester and St. Charles are eligible to participate in the offer.

**17.4.2 The Offer**

Sign Up For local service with ionex and receive Optional Expanded Service (OES-3) for \$12.40/month with a 1-year term. (Current 1-year term OES-3 price is \$19.50/month).

(N)

Note: Mandatory EAS charges still apply as follows:

- Chesterfield: \$2.55
- Harvester: \$2.15
- Manchester: \$1.55
- St. Charles: \$0.80

**17.4.3 Other Terms and Conditions:**

Offer available only to new ionex Customers who sign up for ionex local service within designated SWBT Exchange Service Areas. Returning Customers must have been without ionex Service for a period of at least 30 days to be considered a "New Customer".

Offer available only with ionex Elite Business Price Plan: 1 Year Minimum Contract Required.

Offer is not available with Centrex, Plexar, Off-Premise Locations, Digital Circuits, Digital Trunks, Telebranches, ISDN, Message Party Lines and Payphones.

This promotion cannot be combined with any other ionex offer.

Missouri Public

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Issued: February 21, 2002

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Issued By:

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March 8, 2021  
Missouri Public  
Service Commission  
CD-2021-0235



SECTION 17.0 – PROMOTIONAL OFFERINGS

Missouri Public

17.3 Ionex Sizzlin' Summer Special Promotion

The Company is offering a promotion commencing July 22, 2002, that will apply to orders received through August 15, 2002. The Promotion is as follows:

REC'D JUL 10 2002

17.5.1 Eligible Customers

New Subscribers with at least 4 or more local lines per location, not including DSL, located in Southwestern Bell service areas in TX Rate Groups 3-8, OK Rate Groups 4-6, KS Rate Groups 5-8 and/or MO Rate Groups B, C and D. If a multi-location account, at least 70% of the lines must be located in these areas to qualify for the offer.

Service Commission

17.5.2 The Offer

Sign up for **Four (or more)** lines of ionex Local and Long-Distance\* Service and Get the 1<sup>st</sup> Full Month of Local Service **FREE.**

(\*A data product, such as internet service, may be substituted for the promotion's Long Distance Service Requirement if the Customer is under a contract for long distance with another provider)

(N)

Offer available only with ionex Elite Business Price Plan: 1 Year Minimum Contract Required.

Promotion is for 1<sup>st</sup> Full Month of Local Service per eligible (new) line. Charges will apply to any pro-rated, partial month's service. Non-recurring/installation charges still apply.

17.5.3 Other Terms and Conditions

Offers available only to ionex Customers who sign up for both ionex local and long distance (inbound/outbound InterLATA/IntraLATA) services within designated SWBT Exchange Service Areas listed above. A data product, such as internet service, may be substituted for the promotion's Long Distance Service Requirement if the Customer is under a contract for long distance with another provider.

Returning Customers must have been without ionex Service for a period of at least 30 days to be considered a "New Customer".

Offer is not available with Centrex, Plexar, Off-Premise Locations, Digital Circuits, Digital Trunks, Telebranches, ISDN, Message Party Lines and Payphones.

Service must be available for installation at the time of order.

This promotion cannot be combined with any other ionex offer.

Issued: July 9, 2002

Effective: July 22, 2002

Issued By:

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March 8, 2021  
Missouri Public  
Service Commission  
CD-2021-0235

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**SECTION 17.0 – PROMOTIONAL OFFERINGS**

REC'D JUL 18 2002

**17.6 Ionex Additional Lines & Features Promotion**

The Company is offering a promotion commencing July 29, 2002, that will apply to orders received through August 31, 2002. The Promotion is as follows:

Service Commission

**17.6.1 Eligible Customers**

Current Business Subscribers located in Southwestern Bell service areas in TX Rate Groups 3-8, OK Rate Groups 4-6, KS Rate Groups 5-8 and/or MO Rate Groups B, C and D.

**17.6.2 The Offer**

Add up to Five Additional Analog Lines to your ionex Account and Get the 1<sup>st</sup> Full Month of Local Service FREE and a Waiver of the Non-Recurring/Installation Charges. (Offer also applies to Additional Features as specified below.)

Promotion is for 1<sup>st</sup> Full Month of Local Service per eligible (new) line. Charges will apply to any pro-rated, partial month's service.

Calling features added at the time of the promotional order will also be eligible for 1<sup>st</sup> FREE Full Month and a Waiver of the Connection Charges.

Features do not need to be applied to the new lines added; however, features added pursuant to this promotion cannot be applied to more lines than the total number added. (For example: If 3 additional analog lines are added to an existing account with 2 lines, any Additional Features selected via this promotion may not be applied to more than 3 analog lines total.)

(N)

**17.6.3 Other Terms and Conditions**

Offer is available only to ionex Customers within designated SWBT Exchange Service Areas listed above. Customer must be in good standing with no past due amount owing on account.

Free installation offer limited to five additional lines per location. There is no limitation to the quantity of features qualifying for FREE installation during this promotion. Additional lines and features will be priced at same rate as current account location prices.

Free services offered via credit. First month's local service credit is equivalent to 30 days rate. No cash redemption value.

Offer is not available with Centrex, Plexar, Off-Premise Locations, Digital Circuits, Analog or Digital Trunks, Telebranches, ISDN, Message Party Lines and Payphones.

Service must be available for installation at the time of order.

This promotion cannot be combined with any other ionex offer.

Issued: July 18, 2002

Effective: July 29, 2002

Issued By:

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FILED JUL 29 2002

Service Commission

CANCELLED  
March 8, 2021  
Missouri Public  
Service Commission  
CD-2021-0235

**SECTION 17.0 – PROMOTIONAL OFFERINGS**

**17.7 Ionex Fall Festival Promotion**

The Company is offering a promotion commencing September 1, 2002, that will apply to orders received through October 31, 2002. The Promotion is as follows:

**17.7.1 Eligible Customers**

New Subscribers with at least 5 or more local lines per location, not including DSL, located in Southwestern Bell service areas in TX Rate Groups 4-8, OK Rate Groups 4-6, KS Rate Groups 5-8 and MO Rate Group D or Customers who are eligible for ionex facilities-based services. If a multi-location account, at least 80% of the lines must be located in these areas to qualify for the offer. Existing customers may add up to 5 lines per account in the same locations as listed above to qualify for the promotion.

(T)

**17.7.2 The Offer – New Customers (Orders Received through September 23, 2002 ONLY)**

**Sign up for five or more lines of ionex Local and Long-Distance Service and get 1 Month FREE on the Local Line and Feature Charges as well as a Waiver of the Installation Charges.**

(T)

- *Promotion is for 1 Full Month Free of Local Service per eligible (new) line. Free month of service will be granted via credit in the 13<sup>th</sup> month.*
- *Voice Mail and/or Conferencing products are eligible for a 6 month waiver of monthly recurring charges.*

**17.7.2.A The Offer – New Customers (Orders Received Between September 24, 2002, and October 31, 2002) Sign up for five or more lines of ionex Local and Long-Distance Service and Get Elite Pricing without a Term Agreement or Special Bonus Discounts with an Executed Term Contract. New Customers are also Eligible for Referral Bonuses outlined below:**

(N)

- *\$1.00 per line/per month discount off Elite rates with 1 Year Term Agreement*
- *Up to \$100.00 Referral Credit for each Customer referred to Ionex who subsequently chooses Ionex as their Carrier of Choice. (\$100.00 credit for Customers referred with 5 Lines or more; \$50.00 credit for Customers with 1 – 4 lines).*

**17.7.3 The Offer – Existing Customers (Orders Received through September 23, 2002 ONLY)**

**Add up to Five Additional Analog Lines to your ionex Account and Get 1 Full Month of Local Service FREE and a Waiver of the Non-Recurring/Installation Charges. (Offer also applies to Additional Features as specified below.)**

(T)

Remaining Text Moved to 1<sup>st</sup> Revised Page 122.10

(M)

Issued: September 12, 2002

Effective: September 24, 2002

Issued By:

Russell C. Merbeth, General Counsel  
Ionex Communications, Inc.  
15305 Dallas Parkway, Suite 1500  
Addison, Texas 75001  
(214) 646-2300

CANCELLED  
March 8, 2021  
Missouri Public  
Service Commission  
CD-2021-0235

FILED  
Missouri Public  
Service Commission

**Missouri Public**

**SECTION 17.0 – PROMOTIONAL OFFERINGS**

**17.7 Ionex Fall Festival Promotion**

The Company is offering a promotion commencing September 1, 2002, that will apply to orders received through October 31, 2002. The Promotion is as follows:

**REC'D AUG 07 2002**

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**17.7.1 Eligible Customers**

New Subscribers with at least 5 or more local lines per location, not including DSL, located in Southwestern Bell service areas in TX Rate Groups 4-8, OK Rate Groups 4-6, KS Rate Groups 5-8 and MO Rate Groups B, C and D or Customers who are eligible for ionex facilities-based services. If a multi-location account, at least 70% of the lines must be located in these areas to qualify for the offer. Existing customers may add up to 5 lines per account in the same locations as listed above to qualify for the promotion.

**17.7.2 The Offer – New Customers**

**Sign up for five or more lines of ionex Local and Long-Distance Service and get 1 Month FREE on the Local Line and Feature Charges as well as a Waiver of the Installation Charges.**

- Promotion is for 1 Full Month Free of Local Service per eligible (new) line. Free month of service will be granted via credit in the 13<sup>th</sup> month.
- Voice Mail and/or Conferencing products are eligible for a 6 month waiver of monthly recurring charges.

**17.7.3 The Offer – Existing Customers**

**Add up to Five Additional Analog Lines to your ionex Account and Get 1 Full Month of Local Service FREE and a Waiver of the Non-Recurring/Installation Charges. (Offer also applies to Additional Features as specified below.)**

- Promotion is for 1 Full Month of Local Service per eligible (new) line. Free month of service will be granted via credit in the 13<sup>th</sup> month.
- Calling features added at the time of the promotional order will also be eligible for 1<sup>st</sup> FREE Full Month and a Waiver of the Connection Charges. Free features limited to the new lines added to the account.
- Voice Mail and/or Conferencing products are eligible for a 6 month waiver of monthly recurring charges.
- Customer must be in good standing to qualify for the promotion. Good standing is defined as an account with no past due balance owing to the Company.

(N)

**CANCELLED**

SEP 24 2002

122.9

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Issued: August 6, 2002

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Issued By:

Russell C. Merbeth, General Counsel  
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**Missouri Public**

**FILED SEP 01 2002**

**Service Commission**

**SECTION 17.0 – PROMOTIONAL OFFERINGS**

**17.7 Ionex Fall Festival Promotion (Continued)**

**17.7.3 The Offer – Existing Customers (Orders Received through September 23, 2002 ONLY)**

*Continued*

- *Promotion is for 1 Full Month of Local Service per eligible (new) line. Free month of service will be granted via credit in the 13<sup>th</sup> month.*
- *Calling features added at the time of the promotional order will also be eligible for 1<sup>st</sup> FREE Full Month and a Waiver of the Connection Charges. Free features limited to the new lines added to the account. Waiver of Connection Charges includes Service Order and Central Office work; it does not include inside wire work or work on Customer-Provided/Owned equipment.*
- *Voice Mail and/or Conferencing products are eligible for a 6 month waiver of monthly recurring charges.*
- *Customer must be in good standing to qualify for the promotion. Good standing is defined as an account with no past due balance owing to the Company.*

**17.7.3.A The Offer – Existing Customers (Orders Received Between September 24, 2002, and October 31, 2002) Add five or more lines of ionex Local and Long-Distance Service to an existing Account and Get Elite Pricing on the added lines without a Term Agreement or Special Bonus Discounts with an Executed Term Contract. Additionally, be Eligible for Referral Bonuses outlined below:**

- *\$1.00 per line/per month discount off Elite rates with 1 Year Term Agreement*
- *Up to \$100.00 Referral Credit for each Customer referred to Ionex who subsequently chooses Ionex as their Carrier of Choice. (\$100.00 credit for Customers referred with 5 Lines or more; \$50.00 credit for Customers with 1 – 4 lines).*

**17.7.4 Other Terms and Conditions**

Offers available only to ionex Customers who sign up for both ionex local and long distance (inbound/outbound InterLATA/IntraLATA) services within designated Service Areas listed above. An ionex data product may be substituted for ionex long distance if the Customer is under contract with a Long Distance provider. Returning Customers must have been without ionex service for a period of at least 30 days to be considered a “New Customer”.

Free installation offer limited to five additional lines per location for existing customers. There is no limitation to the quantity of features qualifying for FREE installation during this promotion. Additional lines and features will be priced at same rate as current account location prices (for orders received through September 23, 2002). Free services offered via credit. One month’s local service credit is equivalent to 30 days rate. No cash redemption value.

Offer is not available with Centrex, Plexar, Off-Premise Locations, Digital Circuits, Analog or Digital Trunks, Telebranches ISDN, Message Party Lines and Payphones. Service must be available for installation at the time of order. This promotion cannot be combined with any other Ionex offer.

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Effective: September 24, 2002

Issued By:

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 CD-2021-0235

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 Missouri Public  
 Service Commission

**SECTION 17.0 – PROMOTIONAL OFFERINGS**

**REC'D AUG 07 2002**

**17.7 Ionex Fall Festival Promotion (Continued)**

**17.7.4 Other Terms and Conditions**

**Service Commission**

Offers available only to ionex Customers who sign up for both ionex local and long distance (inbound/outbound InterLATA/IntraLATA) services within designated Service Areas listed above. Returning Customers must have been without ionex service for a period of at least 30 days to be considered a "New Customer".

Free installation offer limited to five additional lines per location for existing customers. There is no limitation to the quantity of features qualifying for FREE installation during this promotion. Additional lines and features will be priced at same rate as current account location prices. Free services offered via credit. One month's local service credit is equivalent to 30 days rate. No cash redemption value.

(N)

Offer is not available with Centrex, Plexar, Off-Premise Locations, Digital Circuits, Analog or Digital Trunks, Telebranches ISDN, Message Party Lines and Payphones. Service must be available for installation at the time of order. This promotion cannot be combined with any other Ionex offer.

**CANCELLED**

**SEP 24 2002**  
by *(SRS) 22.10*  
**Public Service Commission**  
**MISSOURI**

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Effective: September 1, 2002

Issued By:

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**Missouri Public**

**FILED SEP 01, 2002**

**Service Commission**

**SECTION 18.0 - INDIVIDUAL CASE BASIS ARRANGEMENTS**

A. Rates for Non-Switched Local Exchange, Private Lines and Centrex services will be determined on an Individual Case Basis (ICB). ICB Rates will be structured to recover the Company's cost of providing the services and will be made available to customers in a non-discriminatory manner. Terms of specific ICB contracts will be made available to the Missouri Public Service Commission upon request on a proprietary basis.

**18.1 Discounts\*\***

Existing Customers receiving Complex Services Bundle discounts will be grandfathered as of the Effective Date of this 3<sup>rd</sup> Revised Page 123.

(D)

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Issued: September 13, 2002

Effective: October 15, 2002

Issued By:

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Service Commission

REC'D APR 03 2002

SECTION 18.0 - INDIVIDUAL CASE BASIS ARRANGEMENTS  
Service Commission

A. Rates for Non-Switched Local Exchange, Private Lines and Centrex services will be determined on an Individual Case Basis (ICB). ICB Rates will be structured to recover the Company's cost of providing the services and will be made available to customers in a non-discriminatory manner. Terms of specific ICB contracts will be made available to the Missouri Public Service Commission upon request on a proprietary basis.

18.1 Discounts\*\*

The Complex Services in List A receive an additional 11.1% discount off of the monthly recurring rates when bundled with at least one service from List B. Requires a minimum of 1-year term to qualify for this discount. This discount is not valid in Rate Groups A and B or in Verizon territory.

(T)

List A

- ISDN BRI
- ISDN PRI
- Digital T-1 Loop Service
- (Deleted)
- DID Service
- PBX Trunk Service
- Plexar I
- Plexar I Express

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OCT 15 2002

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List B

- Stand-Alone LD or Flat LD pricing
- Integrated Access
- DSL
- Voice Mail
- Virtual PBX
- Conference
- Internet Dial-up

(S)

\*\*If the bundle is broken, the rates on Complex Services revert back to the Standard Monthly Charges.

Issued: April 2, 2002

Effective: May 3, 2002

Issued By:

Russell C. Merbeth, General Counsel  
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15305 Dallas Parkway, Suite 1500  
Addison, Texas 75001  
(214) 646-2300

Missouri Public

FILED MAY 03 2002

Service Commission



**SECTION 18.0 - INDIVIDUAL CASE BASIS ARRANGEMENTS**

A. Rates for Non-Switched Local Exchange, Private Lines and Centrex services will be determined on an Individual Case Basis (ICB). ICB Rates will be structured to recover the Company's cost of providing the services and will be made available to customers in a non-discriminatory manner. Terms of specific ICB contracts will be made available to the Missouri Public Service Commission upon request on a proprietary basis.

**18.1 Discounts\*\***

The Complex Services in List A receive an additional 11.1% discount when bundled with at least one service from List B. Requires a minimum of 1 year term to qualify for this discount. This discount is not valid in Rate Groups A and B or in Verizon territory.

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Service Commission

List A

- ISDN BRI
- ISDN PRI
- Digital T-1 Loop Service
- Digital T-1 Trunk
- DID Service
- PBX Trunk Service

(N)

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List B

- LD Bucket
- Integrated Access
- DSL
- Voice Mail
- Virtual PBX
- Conference
- Internet Dial-up

\*\*If the bundle is broken, the rates on Complex Services revert back to the Standard Monthly Charges.

Issued: January 23, 2002

Effective: February 25, 2002

Issued By:

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MAR 22 2002  
Missouri Public

FILED MAR 22 2002

Service Commission

**SECTION 18.0 INDIVIDUAL CASE BASIS ARRANGEMENTS**

A. Rates for Non-Switched Local Exchange, Private Lines and Centrex services will be determined on an Individual Case Basis (ICB). ICB Rates will be structured to recover the Company's cost of providing the services and will be made available to customers in a non-discriminatory manner. Terms of specific ICB contracts will be made available to the Missouri Public Service Commission upon request on a proprietary basis.

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**MAR 27 2000**

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**CANCELLED**

**MAR 22 2002**

*1st* **RS 123**

**Public Service Commission  
MISSOURI**

Issued: March 28, 2000

Effect 

Issued By:

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**JUN 12 2000**

**FILED**

**JUN 12 2000**

**00 - 600**

**MISSOURI**

**Public Service Commission**