

ACCESS SERVICE

7. Special Access Service (Cont'd)

7.4 Rate Regulations (Cont'd)

7.4.11 Special Access Term Discount Plan (Cont'd)

(C) Ordering Provisions

The customer must order a TDP in writing to the Telephone Company. A TDP may be ordered based on the following plan options.

Three (3) Years

Five (5) Years

The customer must specify the plan and the length of the service commitment period and commitment level. The customer agrees to a minimum service commitment level per service in effect at one time. For example, a customer that has a 3 year plan in effect for DS1 service may not establish a second 3 year DS1 TDP until the current TDP expires. Once the plan is established, and commitment levels are agreed upon, standard access ordering procedures will be followed.

When a customer converts to a TDP, no access order charges are applied toward facilities in-service at that time. If a customer moves from a month to month plan to a TDP, or upgrades from one TDP to another, no access order charges are applied.

(D) Service Rearrangements

When a circuit committed to a TDP is rearranged as set forth in 7.4.1(C)(3) preceding, the nonrecurring rearrangement charge associated with the month-to-month rates for that service will apply. Changes in the type of service or service termination are treated as disconnects and starts, and the nonrecurring installation charge associated with the month-to-month rates for that service will apply. Changes in the physical location of the point of termination are treated as moves, as described in 7.4.5 preceding, and will be assessed the nonrecurring charge associated with the month-to-month rates for that service.

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ACCESS SERVICE

7. Special Access Service (Cont'd)

7.4 Rate Regulations (Cont'd)

7.4.11 Special Access Term Discount Plan (Cont'd)

(E) 90 Day Review Period

No adjustments in monthly billing for a TDP, for being above or below the commitment level described in 7.4.11(B) preceding, will take place until 90 days after Telephone Company written notification to the customer that the commitment threshold has been exceeded or has not been met. This will ensure that customers will not be penalized for aberrations in channel termination and/or multiplexer counts caused by timing differentials in disconnection and installation.

Customer's bills will not be adjusted for being outside the threshold described in 7.4.11(B) preceding during the 90 day review period. Additionally, customers will continue to be billed the adjustments (following the 90 day review period) for being outside the described threshold until the commitment level is met or re-established. A new 90 day review period will be initiated if the customer's actual in-service level subsequently falls outside the described threshold.

(F) Increasing the TDP Commitment Level

Customers may increase their commitment level at any time by notifying the Telephone Company in writing. An increase in the commitment level will not change the expiration date of the TDP.

When a commitment level is increased, the actual in-service channel termination and/or multiplexer level at the time of the increase will be used to calculate the new commitment threshold as described in Section 7.4.11(B) preceding.

Upon written notification to the Telephone Company, customers may elect to have all future channel terminations and/or multiplexers installed during a commitment period automatically placed on the designated TDP.

Customers may request, upon written notification to the Telephone Company, that the Telephone Company automatically increase the customer's TDP commitment level when the 130% commitment threshold, as set forth in 7.4.11(B) preceding, is exceeded. The adjusted commitment level will be the actual channel terminations and/or multiplexers in service under the TDP at the time the 130% threshold is exceeded. The expiration date of the customer's TDP will not be affected by this change.

The customer may rescind its request to automatically add future channel terminations and/or multiplexers, or to automatically increase its commitment level when the 130% threshold is exceeded, by notifying the Telephone Company in writing.

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ACCESS SERVICE

7. Special Access Service (Cont'd)

7.4 Rate Regulations (Cont'd)

7.4.11 Special Access Term Discount Plan (Cont'd)

(G) Decreasing the TDP Commitment Level and Termination Liabilities

Customers may only decrease their commitment level by paying termination liability charges on the number of channel terminations and/or multiplexers by which the commitment level is decreased. Termination liabilities will apply to applicable services covered by the TDP. For example, a customer has a commitment level of 150 channel terminations and/or multiplexers. The Customer then decreases their commitment level to 125. The customer must pay a termination liability on the most recently disconnected 25 facilities, inclusive of all associated rate elements as listed above.

If a customer disconnects any portion of their TDP service prior to the expiration of the commitment period, the customer will be billed 50% of the monthly TDP charges for the remaining portion of the committed term. For example, a customer disconnecting in the 12th month of a 3 year plan will be charged 50% of the remaining 24 months of billing.

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7. Special Access Service (Cont'd)

7.4 Rate Regulations (Cont'd)

7.4.11 Special Access Term Discount Plan (Cont'd)

(H) Rate Changes

In this section, the term "rate" refers to the charges associated with the entire circuit covered by a TDP. Rate increases or decreases will automatically be applied to the monthly term plan rates for the remaining term of the TDP. If a Telephone Company initiated rate increase causes a customer's rates to increase by 10% or more at any one time, the customer may cancel the TDP without incurring termination liability charges.

(I) Extension of TDP Commitment Period

TDP commitment periods can be extended by the customer at any time during the term of the plan, up to a maximum of 5 years. The number of months accrued in the current plan will apply toward the new plan selected. For example, a customer having completed 15 months of a 3 year commitment can extend the commitment to 5 years and no additional charges will be assessed. The first payment will be considered the 16th payment under the new 5 year Plan.

(J) Upgrading a TDP Service

When a customer upgrades a Digital Data Service being billed TDP rates to a DS1 Service, the Digital Data TDP commitment level will be reduced at the customer's request (up to a maximum of 24) and no termination liability charge will apply. If the same customer has a TDP for DS1 Service, the DS1 Service TDP commitment level will be increased if the customer requests that it be increased.

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ACCESS SERVICE

7. Special Access Service (Cont'd)

7.4 Rate Regulations (Cont'd)

7.4.11 Special Access Term Discount Plan (Cont'd)

(K) **Renewal of a TDP** ^[1]

(C)

At the end of the TDP service commitment period, the customer may subscribe to a new TDP at the prevailing rates set forth in Section 7.5.14 following. If the customer does not select a new TDP, the rates will convert to the prevailing month-to-month Digital Data or DS1 rates set forth in Section 7.5.8 and 7.5.9 following. The customer will have a 90 day grace period to renew their TDP before month-to-month rates will be assessed.

(L) **Cancellation Charges**

When a customer cancels an order for Special Access Services being provided under a TDP, cancellation charges, as set forth in 5.2.3 preceding, will be calculated using the nonrecurring charges associated with the month-to month rates for the service being cancelled.

^[1] **Effective November 1, 2021 Digital Data Services are grandfathered. Availability to current customers is limited to circuits in service at existing locations. Customers will not be able to renew the Digital Data Circuits upon expiration of the term.**

(N)
|
(N)

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ACCESS SERVICE

7. Special Access Service (Cont'd)

7.5 Rates and Charges

7.5.1 Reserved for Future Use

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7. Special Access Service (Cont'd)

7.5 Rates and Charges (Cont'd)

7.5.1 Reserved for Future Use (Cont'd)

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7. Special Access Service (Cont'd)

7.5 Rates and Charges (Cont'd)

7.5.2 Reserved for Future Use

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7. Special Access Service (Cont'd)

7.5 Rates and Charges (Cont'd)

7.5.2 Reserved for Future Use (Cont'd)

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ACCESS SERVICE

7. Special Access Service (Cont'd)

7.5 Rates and Charges (Cont'd)

7.5.3 Voice Grade Service ^[1]

(C)

	<u>Monthly Rates</u>	<u>Nonrecurring Charges</u>
(A) <u>Channel Termination</u>		
- Per point of termination		
- Two-wire	\$26.70 (I)	\$220.00 (I)
- Four-Wire	\$42.40 (I)	\$220.00 (I)
 (B) <u>Reserved for Future Use</u>		
 (C) <u>Reserved for Future Use</u>		

^[1] **Effective November 1, 2021 Voice Grade Services are grandfathered. Availability to current customers is limited to circuits in service at existing locations.**

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7. Special Access Service (Cont'd)

7.5 Rates and Charges (Cont'd)

7.5.3 **Voice Grade Service** ^[1] (Cont'd)

(C)

(D) Channel Mileage

<u>Monthly Rates</u>	
<u>Fixed</u>	<u>Per Mile</u>
\$20.80*	\$1.60

* The Telephone Company applies a 50% billing percentage to the channel mileage fixed rate on jointly owned voice grade circuits and 100% on wholly owned voice grade circuits.

^[1] Effective November 1, 2021 Voice Grade Services are grandfathered. Availability to current customers is limited to circuits in service at existing locations.

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7. Special Access Service (Cont'd)

7.5 Rates and Charges (Cont'd)

7.5.3 Voice Grade Service ^[1] (Cont'd)

(C)

	<u>Monthly Rates</u>	<u>Nonrecurring Charges</u>
--	--------------------------	---------------------------------

(E) Optional Features and Functions

(1) Bridging

(a) Voice Bridging

Two-Wire/Four-Wire

- Per port		
- Two-Wire	ICB	ICB
- Four-Wire	\$5.90	\$50.00

^[1] **Effective November 1, 2021 Voice Grade Services are grandfathered. Availability to current customers is limited to circuits in service at existing locations.**

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7. Special Access Service (Cont'd)

7.5 Rates and Charges (Cont'd)

7.5.3 Voice Grade Service ^[1] (Cont'd)

(C)

	<u>Monthly Rates</u>	<u>Nonrecurring Charges</u>
--	--------------------------	---------------------------------

(E) Optional Features and Functions (Cont'd)

(1) Bridging (Cont'd)

(b) Data Bridging

Two-Wire/Four-Wire

- Per port		
- Two-Wire	\$3.50 (I)	\$50.00 (I)
- Four-Wire	\$4.80 (I)	\$50.00 (I)

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7. Special Access Service (Cont'd)

7.5 Rates and Charges (Cont'd)

7.5.3 **Voice Grade Service** ^[1] (Cont'd)

Monthly
Rates

Nonrecurring
Charges

(C)

(E) Optional Features and Functions (Cont'd)

(1) Bridging (Cont'd)

(c) Telephoto Bridging

Two-Wire/Four-Wire

- Per port		
- Two-Wire	ICB	ICB
- Four-Wire	ICB	ICB

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7. Special Access Service (Cont'd)

7.5 Rates and Charges (Cont'd)

7.5.3 **Voice Grade Service** ^[1] (Cont'd)

(C)

Monthly
Rates

Nonrecurring
Charges

(E) Optional Features and Functions (Cont'd)

(1) Bridging (Cont'd)

(d) DATAPHONE Select-A-Station Bridging

Sequential Arrangement
Ports

- Per 2 Wire channel connected	ICB	ICB
- Per 4-Wire channel connected	ICB	ICB

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ACCESS SERVICE

7. Special Access Service (Cont'd)

7.5 Rates and Charges (Cont'd)

7.5.3 Voice Grade Service ^[1] (Cont'd)

(C)

<u>Monthly Rates</u>	<u>Nonrecurring Charges</u>
--------------------------	---------------------------------

(E) Optional Features and Functions (Cont'd)

(1) Bridging (Cont'd)

(d) DATAPHONE Select-A-Station Bridging (Cont'd)

Addressable Arrangement
Ports

- | | | |
|--------------------------------------|-----|-----|
| - Per 2 Wire
channel
connected | ICB | ICB |
| - Per 4-Wire
channel
connected | ICB | ICB |

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7. Special Access Service (Cont'd)

7.5 Rates and Charges (Cont'd)

7.5.3 **Voice Grade Service** ^[1] (Cont'd)

Monthly Rates

Nonrecurring Charges

(C)

(E) Optional Features and Functions (Cont'd)

(1) Bridging (Cont'd)

(e) Telemetry and Alarm Bridging

Active Bridging
Channel Connections

Split Bank

- Per channel
connected

ICB

ICB

^[1] **Effective November 1, 2021 Voice Grade Services are grandfathered. Availability to current customers is limited to circuits in service at existing locations.**

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7. Special Access Service (Cont'd)

7.5 Rates and Charges (Cont'd)

7.5.3 Voice Grade Service ^[1] (Cont'd)

(C)

Monthly
Rates

Nonrecurring
Charges

(E) Optional Features and Functions (Cont'd)

(1) Bridging (Cont'd)

(e) Telemetry and
Alarm Bridging (Cont'd)

Summation

- Per channel connected	ICB	ICB
-------------------------	-----	-----

Passive Bridging
Channel Connections

- Per channel connected	ICB	ICB
-------------------------	-----	-----

^[1] **Effective November 1, 2021 Voice Grade Services are grandfathered. Availability to current customers is limited to circuits in service at existing locations.**

(N)

(N)

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ACCESS SERVICE

7. Special Access Service (Cont'd)

7.5 Rates and Charges (Cont'd)

7.5.3 Voice Grade Service ^[1] (Cont'd)

<u>Monthly Rates</u>	<u>Nonrecurring Charges</u>
--------------------------	---------------------------------

(C)

(E) Optional Features and Functions (Cont'd)

(2) Conditioning

- Per point of termination

C-Type	\$1.70	\$50.00
--------	--------	---------

Sealing Current	None	None
-----------------	------	------

^[1] **Effective November 1, 2021 Voice Grade Services are grandfathered. Availability to current customers is limited to circuits in service at existing locations.**

(N)
(N)

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ACCESS SERVICE

7. Special Access Service (Cont'd)

7.5 Rates and Charges (Cont'd)

7.5.3 Voice Grade Service ^[1] (Cont'd)

<u>Monthly Rates</u>	<u>Nonrecurring Charges</u>
--------------------------	---------------------------------

(C)

(E) Optional Features and Functions (Cont'd)

(3) Improved Return Loss
for Effective Two-
Wire or Four-Wire
Transmission

- | | | | |
|---|-----------------------------|--------|---------|
| - | Per point of
termination | | |
| - | Two-Wire | \$3.50 | \$65.00 |
| - | Four-Wire | \$3.50 | \$65.00 |

^[1] **Effective November 1, 2021 Voice Grade Services are grandfathered. Availability to current customers is limited to circuits in service at existing locations.**

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ACCESS SERVICE

7. Special Access Service (Cont'd)

7.5 Rates and Charges (Cont'd)

7.5.3 Voice Grade Service^[1] (Cont'd)

Monthly
Rates

Nonrecurring
Charges

(C)

(E) Optional Features and Functions (Cont'd)

(4) Customer Specified
Receive Level

- Per Two-Wire
point of termination

None

None

(5) Reserved for Future Use

^[1] **Effective November 1, 2021 Voice Grade Services are grandfathered. Availability to current customers is limited to circuits in service at existing locations.**

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ACCESS SERVICE

7. Special Access Service (Cont'd)

7.5 Rates and Charges (Cont'd)

7.5.3 Voice Grade Service ^[1] (Cont'd)

(C)

<u>Monthly Rates</u>	<u>Nonrecurring Charges</u>
----------------------	-----------------------------

(E) Optional Features and Functions (Cont'd)

(6) Data Capability		
- Per point of termination	\$1.71	\$34.00
(7) Telephoto Capability		
- Per point of termination	ICB	ICB

^[1] **Effective November 1, 2021 Voice Grade Services are grandfathered. Availability to current customers is limited to circuits in service at existing locations.**

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7. Special Access Service (Cont'd)

7.5 Rates and Charges (Cont'd)

7.5.3 Voice Grade Service ^[1] (Cont'd)

(C)

Monthly
Rates

Nonrecurring
Charges

(E) Optional Features and Functions (Cont'd)

(8) Signaling Capability

- Per point of
termination

\$.85

\$54.00

^[1] **Effective November 1, 2021 Voice Grade Services are grandfathered. Availability to current customers is limited to circuits in service at existing locations.**

(N)

(N)

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7. Special Access Service (Cont'd)

7.5 Rates and Charges (Cont'd)

7.5.3 Voice Grade Service (Cont'd)

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7. Special Access Service (Cont'd)

7.5 Rates and Charges (Cont'd)

7.5.3 Voice Grade Service (Cont'd)

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7. Special Access Service (Cont'd)

7.5 Rates and Charges (Cont'd)

7.5.3 Voice Grade Service (Cont'd)

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7. Special Access Service (Cont'd)

7.5 Rates and Charges (Cont'd)

7.5.4 Reserved for Future Use

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7. Special Access Service (Cont'd)

7.5 Rates and Charges (Cont'd)

7.5.4 Reserved for Future Use (Cont'd)

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7. Special Access Service (Cont'd)

7.5 Rates and Charges (Cont'd)

7.5.4 Reserved for Future Use (Cont'd)

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ACCESS SERVICE

7. Special Access Service (Cont'd)

7.5 Rates and Charges (Cont'd)

7.5.4 Reserved for Future Use (Cont'd)

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7. Special Access Service (Cont'd)

7.5 Rates and Charges (Cont'd)

7.5.4 Reserved for Future Use (Cont'd)

7.5.5 Reserved for Future Use

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7. Special Access Service (Cont'd)

7.5 Rates and Charges (Cont'd)

7.5.5 Reserved for Future Use (Cont'd)

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ACCESS SERVICE

7. Special Access Service (Cont'd)

7.5 Rates and Charges (Cont'd)

7.5.5 Reserved for Future Use (Cont'd)

7.5.6 Reserved for Future Use

7.5.7 Reserved for Future Use

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ACCESS SERVICE

7. Special Access Service (Cont'd)

7.5 Rates and Charges (Cont'd)

7.5.8 **Digital Data Service** ^[1]

(C)

	<u>Monthly Rates</u>	<u>Nonrecurring Charges</u>
(A) <u>Channel Termination</u>		
- Per point of termination		
- All Speeds		
(2.4, 4.8, 9.6, 19.2 56.0, 64.0 Kbps)	\$130.00	\$360.00

^[1] **Effective November 1, 2021 Digital Data Services are grandfathered. Availability to current customers is limited to circuits in service at existing locations.**

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ACCESS SERVICE

7. Special Access Service (Cont'd)

7.5 Rates and Charges (Cont'd)

7.5.8 Digital Data Service (Cont'd)

(B) Reserved for Future Use.

(C) Reserved for Future Use.

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ACCESS SERVICE

7. Special Access Service (Cont'd)

7.5 Rates and Charges (Cont'd)

7.5.8 Digital Data Service ^[1] (Cont'd)

(C)

		<u>Monthly Rates</u>	
		<u>Fixed</u>	<u>Per Mile</u>
(D)	<u>Channel Mileage</u>		
	- All Speeds		
	(2.4, 4.8, 9.6, 19.2 56.0, 64.0 Kbps)	\$36.70*	\$2.55
		<u>Monthly Rates</u>	<u>Nonrecurring Charges</u>
(E)	<u>Optional Features and Functions</u>		
(1)	Bridging Per Port	\$ 30.00	\$100.00
(2)	Data Amplification (56.0, 64.0 Kbps)	\$100.00	\$120.00

* The Telephone Company applies a 50% billing percentage to the channel mileage fixed rate on jointly owned Digital Data circuits and applies 100% on wholly Digital Data owned circuits.

^[1] **Effective November 1, 2021 Digital Data Services are grandfathered. Availability to current customers is limited to circuits in service at existing locations.**

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ACCESS SERVICE

7. Special Access Service (Cont'd)

7.5 Rates and Charges (Cont'd)

7.5.8 Digital Data Service (Cont'd)

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5454 W. 110th Street
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April 30, 2007

ACCESS SERVICE

7. Special Access Service (Cont'd)

7.5 Rates and Charges (Cont'd)

7.5.8 Digital Data Service (Cont'd)

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7. Special Access Service (Cont'd)

7.5 Rates and Charges (Cont'd)

7.5.8 Digital Data Service (Cont'd)

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7. Special Access Service (Cont'd)

7.5 Rates and Charges (Cont'd)

7.5.8 Digital Data Service (Cont'd)

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ACCESS SERVICE

7. Special Access Service (Cont'd)

7.5 Rates and Charges (Cont'd)

7.5.9 High Capacity Service

	<u>Monthly Rates</u>	<u>Nonrecurring Charges</u>	
(A) <u>Channel Termination</u>			
- Per point of termination			
- 1.544 Mbps	\$195.00	\$460.00	
- 128 kbps ^[1]	\$162.00	\$440.00	(C)
- 256 kbps ^[1]	\$173.00	\$440.00	(C)
- 384 kbps ^[1]	\$183.00	\$440.00	(C)

^[1] **Effective November 1, 2021 Fractional DS1 Services are grandfathered. Availability to current customers is limited to circuits in service at existing locations.** (N)
(N)

ACCESS SERVICE

7. Special Access Service (Cont'd)

7.5 Rates and Charges (Cont'd)

7.5.9 High Capacity Service (Cont'd)

	<u>Monthly Rates</u>	<u>Nonrecurring Charges</u>
(A) <u>Channel Termination</u>		
- Per point of termination (Cont'd)		
- 3.152 Mbps	ICB	ICB
- 6.312 Mbps	ICB	ICB
- 44.736 Mbps		
Within CO	\$ 260.00	\$450.00
0-3 Miles	\$1,585.00 (l)	\$450.00
Over 3 Miles	\$2,400.00 (l)	\$450.00

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December 3, 2007

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January 30, 2008

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ACCESS SERVICE

7. Special Access Service (Cont'd)

7.5 Rates and Charges (Cont'd)

7.5.9 High Capacity Service (Cont'd)

	<u>Monthly Rates</u>	<u>Nonrecurring Charges</u>
(A) <u>Channel Termination</u>		
- Per point of termination (Cont'd)		
- 274.176 Mbps	ICB	ICB
(B) <u>Reserved for Future Use</u>		

ICB Rates and Charges are filed in 7.6 following.

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ACCESS SERVICE

7. Special Access Service (Cont'd)

7.5 Rates and Charges (Cont'd)

7.5.9 High Capacity Service (Cont'd)

(C)	<u>Channel Mileage</u>	<u>Monthly Rates</u>		
		<u>Fixed</u>	<u>Per Mile</u>	
(1)	<u>1.544 Mbps</u>	\$105.00*	\$48.00	
(2)	<u>Fractional DS1</u> ^[1]			(C)
	128 kbps	\$75.00*	\$12.00	
	256 kbps	\$86.00*	\$23.00	
	384 kbps	\$96.00*	\$34.00	

* The Telephone Company applies a 50% billing percentage to the channel mileage fixed rate on jointly owned High Capacity circuits and applies 100% on wholly Digital Data owned circuits.

^[1] **Effective November 1, 2021 Fractional DS1 Services are grandfathered. Availability to current customers is limited to circuits in service at existing locations.** (N)
(N)

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October 1, 2021

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Director Government Operations
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Monroe, LA 71203

EFFECTIVE:
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ACCESS SERVICE

7. Special Access Service (Cont'd)

7.5 Rates and Charges (Cont'd)

7.5.9 High Capacity Service (Cont'd)

(C)	<u>Channel Mileage</u> (Cont'd)	<u>Monthly Rates</u>	
		<u>Fixed</u>	<u>Per Mile</u>
(3)	3.152 Mbps	ICB	ICB
(4)	6.312 Mbps	ICB	ICB

ICB Rates and Charges are filed in 7.6 following.

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ACCESS SERVICE

7. Special Access Service (Cont'd)

7.5 Rates and Charges (Cont'd)

7.5.9 High Capacity Service (Cont'd)

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ACCESS SERVICE

7. Special Access Service (Cont'd)

7.5 Rates and Charges (Cont'd)

7.5.9 High Capacity Service (Cont'd)

		<u>Monthly Rates</u>	
		<u>Fixed</u>	<u>Per Mile</u>
(C)	<u>Channel Mileage</u> (Cont'd)		
(5)	44.736 Mbps	\$790.00 (I)	\$98.00 (I)
(6)	274.176 Mbps	ICB	ICB

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ACCESS SERVICE

7. Special Access Service (Cont'd)

7.5 Rates and Charges (Cont'd)

7.5.9 High Capacity Service (Cont'd)

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ACCESS SERVICE

7. Special Access Service (Cont'd)

7.5 Rates and Charges (Cont'd)

7.5.9 High Capacity Service (Cont'd)

	<u>Monthly Rates</u>	<u>Nonrecurring Charges</u>
(D) <u>Optional Features and Functions</u>		
(1) Multiplexing		
DS3 to DS1		
- Per arrangement	\$365.00	\$225.00

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March 30, 2007

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ACCESS SERVICE

7. Special Access Service (Cont'd)

7.5 Rates and Charges (Cont'd)

7.5.9 High Capacity Service (Cont'd)

	<u>Monthly Rates</u>	<u>Nonrecurring Charges</u>	
(D) <u>Optional Features and Functions</u> (Cont'd)			
(1) Multiplexing (Cont'd)			
DS1C to DS1			
- Per arrangement	ICB	ICB	
DS1 to Voice* ^[1]			
- Per arrangement	ICB	ICB	(C)

ICB Rates and Charges are filed in 7.6 following.

* A channel(s) of this DS1 to the Hub can be used for Digital Data or WATS Access Line Service.

^[1] **Effective November 1, 2021 Voice Grade and Digital Data Services are grandfathered.** (N)
Availability to current customers is limited to circuits in service at existing locations. (N)

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October 1, 2021

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ACCESS SERVICE

7. Special Access Service (Cont'd)

7.5 Rates and Charges (Cont'd)

7.5.9 High Capacity Service (Cont'd)

	<u>Monthly Rates</u>	<u>Nonrecurring Charges</u>	
(D) <u>Optional Features and Functions</u> (Cont'd)			
(1) Multiplexing (Cont'd)			
DS1 to DS0 ^[1]			(C)
- Per arrangement	ICB	ICB	

^[1] **Effective November 1, 2021 Voice Grade and Digital Data Services are grandfathered.** (N)
Availability to current customers is limited to circuits in service at existing locations. (N)

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ACCESS SERVICE

7. Special Access Service (Cont'd)

7.5 Rates and Charges (Cont'd)

7.5.9 High Capacity Service (Cont'd)

(D) Optional Features and Functions (Cont'd)

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ACCESS SERVICE

7. Special Access Service (Cont'd)

7.5 Rates and Charges (Cont'd)

7.5.9 High Capacity Service (Cont'd)

		<u>Monthly Rates</u>	<u>Nonrecurring Charges</u>
(D)	<u>Optional Features and Functions</u> (Cont'd)		
(2)	Automatic Loop Transfer		
	- Per arrangement*	ICB	ICB

* An additional Channel Termination charge will apply whenever the spare line is provided as a leg to the customers premises.

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ACCESS SERVICE

7. Special Access Service (Cont'd)

7.5 Rates and Charges (Cont'd)

7.5.9 High Capacity Service (Cont'd)

	<u>Monthly Rates</u>	<u>Nonrecurring Charges</u>
(D) <u>Optional Features and Functions</u> (Cont'd)		
(3) Clear Channel Capability*** - Per Point of Termination	None	\$435.00

*** A nonrecurring charge applies when CCC is ordered for a DS1 circuit already in service.

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ACCESS SERVICE

7. Special Access Service (Cont'd)

7.5 Rates and Charges (Cont'd)

7.5.9 High Capacity Service (Cont'd)

	<u>Monthly Rates</u>	<u>Nonrecurring Charges</u>
(E) <u>Network Channel</u>		
Terminating Equipment (NCTE)+		
- Per point of termination where provided		
- 1.544 Mbps	ICB	ICB
- Automatic Loop Transfer	ICB	ICB

* NCTE will only be provided under tariff if it existed in the Telephone Company's inventory as of November 18, 1983.

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ACCESS SERVICE

7. Special Access Service (Cont'd)

7.5 Rates and Charges (Cont'd)

7.5.10 Reserved for Future Use

7.5.11 Reserved for Future Use

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7. Special Access Service (Cont'd)

7.5 Rates and Charges (Cont'd)

7.5.11 Reserved for Future Use (Cont'd)

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7. Special Access Service (Cont'd)

7.5 Rates and Charges (Cont'd)

7.5.11 Reserved for Future Use (Cont'd)

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ACCESS SERVICE

7. Special Access Service (Cont'd)

7.5 Rates and Charges (Cont'd)

7.5.11 Reserved for Future Use (Cont'd)

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ACCESS SERVICE

7. Special Access Service (Cont'd)

7.5 Rates and Charges (Cont'd)

7.5.11 Reserved for Future Use (Cont'd)

Monthly
Rate

7.5.12 Special Access Surcharge

Special Access Surcharge
- Per Voice Equivalent

\$30.00

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ACCESS SERVICE

7. Special Access Service (Cont'd)

7.5 Rates and Charges (Cont'd)

7.5.13 WATS Access Line Service ^[1]

(C)

	<u>Monthly Rates</u>	<u>Nonrecurring Charges</u>
(A) <u>Channel Termination</u>		
- Per point of termination		
- Two-wire	\$23.00	\$205.00
- Four Wire	\$37.00	\$205.00
- DS1	ICB	ICB

^[1] **Effective November 1, 2021 WATS Access Line Services are grandfathered. Availability to current customers is limited to circuits in service at existing locations.**

(N)
(N)

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ACCESS SERVICE

7. Special Access Service (Cont'd)

7.5 Rates and Charges (Cont'd)

7.5.13 WATS Access Line Service ^[1] (Cont'd)

(C)

(B) Channel Mileage

		<u>Monthly Rates</u>	
		<u>Fixed</u>	<u>Per Mile</u>
(1)	Two-Wire/Four Wire	\$12.25	\$1.50
(2)	DS1	ICB	ICB

^[1] **Effective November 1, 2021 WATS Access Line Services are grandfathered. Availability to current customers is limited to circuits in service at existing locations.**

(N)
(N)

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ACCESS SERVICE

7. Special Access Service (Cont'd)

7.5 Rates and Charges (Cont'd)

7.5.13 WATS Access Line Service ^[1] (Cont'd)

(C)

	<u>Monthly Rates</u>	<u>Nonrecurring Charges</u>
(C) <u>Optional Features and Functions</u>		
(1) <u>WAL Bridging</u>		
Two-Wire/Four Wire		
- Per port		
- Two-wire	ICB	ICB
- Four Wire	\$6.00	\$50.00
(2) Improved two-wire and four-wire transmission specifications		
- per two-wire point of termination	\$3.40	\$60.00
- per four-wire point of termination	\$3.40	\$60.00

^[1] **Effective November 1, 2021 WATS Access Line Services are grandfathered. Availability to current customers is limited to circuits in service at existing locations.**

(N)

(N)

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ACCESS SERVICE

7. Special Access Service (Cont'd)

7.5 Rates and Charges (Cont'd)

7.5.13 WATS Access Line Service ^[1] (Cont'd)

(C)

	<u>Monthly Rates</u>	<u>Nonrecurring Charges</u>
(C) <u>Optional Features and Functions</u> (Cont'd)		
(3) Signaling Capability		
- per point of termination	\$0.85	\$54.00

^[1] **Effective November 1, 2021 WATS Access Line Services are grandfathered. Availability to current customers is limited to circuits in service at existing locations.**

(N)

(N)

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ACCESS SERVICE

7. Special Access Service (Cont'd)

7.5 Rates and Charges (Cont'd)

7.5.14 Special Access Term Discount Plan (Cont'd)

(A) Channel Termination (Cont'd)

(1) 1.544 Mbps

(T)

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ACCESS SERVICE

7. Special Access Service (Cont'd)

7.5 Rates and Charges (Cont'd)

7.5.14 Special Access Term Discount Plan (Cont'd)

(A) Channel Termination (Cont'd)

(1) 1.544 Mbps (Cont'd)

Monthly
Rate

(a) Three (3) Year

- Per Point of Termination \$145.00 (I)

(b) Five (5) Year

- Per Point of Termination \$125.00 (I)

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ACCESS SERVICE

7. Special Access Service (Cont'd)

7.5 Rates and Charges (Cont'd)

7.5.14 **Special Access Term Discount Plan** ^[1] (Cont'd)

(C)

(A) Channel Termination (Cont'd)

(2) 56.0 kbps and 64.0 kbps

Monthly
Rate

(a) Three (3) Year

- Per Point of Termination

\$88.00

(b) Five (5) Year

- Per Point of Termination

\$80.00

^[1] **Effective November 1, 2021 Digital Data Services are grandfathered. Availability to current customers is limited to circuits in service at existing locations. Customers will not be able to renew the Digital Data Circuits upon expiration of the term.**

(N)
|
(N)

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ACCESS SERVICE

7. Special Access Service (Cont'd)

7.5 Rates and Charges (Cont'd)

7.5.14 Special Access Term Discount Plan (Cont'd)

(B) Channel Mileage

(1) 1.544 Mbps

(a) Channel Mileage (Fixed - Per Month)

<u>Three (3)</u> <u>Year</u>	<u>Five (5)</u> <u>Year</u>
\$72.00	\$61.00

(b) Channel Mileage (Per Month - Per Mile)

<u>Three (3)</u> <u>Year</u>	<u>Five (5)</u> <u>Year</u>
\$32.00	\$27.00

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ACCESS SERVICE

7. Special Access Service (Cont'd)

7.5 Rates and Charges (Cont'd)

7.5.14 Special Access Term Discount Plan ^[1] (Cont'd)

(C)

(B) Channel Mileage (Cont'd)

(2) 56.0 kbps and 64.0 kbps

(a) Channel Mileage (Fixed - Per Month)

<u>Three (3) Year</u>	<u>Five (5) Year</u>
\$34.00	\$33.00

(b) Channel Mileage (Per Month - Per Mile)

<u>Three (3) Year</u>	<u>Five (5) Year</u>
\$2.40	\$2.30

^[1] **Effective November 1, 2021 Digital Data Services are grandfathered. Availability to current customers is limited to circuits in service at existing locations. Customers will not be able to renew the Digital Data Circuits upon expiration of the term.**

(N)
|
(N)

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ACCESS SERVICE

7. Special Access Service (Cont'd)

7.5 Rates and Charges (Cont'd)

7.5.14 Special Access Term Discount Plan (Cont'd)

(C) Multiplexing

(1) **DS1 to DS0** ^[1]

(C)

- Per Arrangement

Three (3)
Year

Five (5)
Year

ICB

ICB

^[1] **Effective November 1, 2021 Digital Data Services are grandfathered. Availability to current customers is limited to circuits in service at existing locations. Customers will not be able to renew the Digital Data Circuits upon expiration of the term.**

(N)
|
(N)

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ACCESS SERVICE

7. Special Access Service (Cont'd)

7.6 Individual Case Filings

Rates and Charges for Special Access Service provided on an individual case basis are filed following.

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April 30, 2007

ACCESS SERVICE

8. Billing and Collection Services

The Telephone Company will provide the following Billing and Collection Services:

- (A) Recording and Message Processing Service,
- (B) Bill Processing Service,
- (C) Billing Analysis Service, and
- (D) Billing Information Service.

8.1 Recording and Message Processing Service

The Telephone Company will provide Recording and Message Processing Service in association with the offering of Feature Groups C and D Switched Access Service for customer messages that can be recorded by Telephone Company provided automatic message accounting equipment or that are chargeable to a customer's end users located within the operating territory of the Telephone Company. In addition, where the Telephone Company provides operator service and records the customer messages on manual tickets, the Telephone Company will provide Recording and Message Processing Service for the manual tickets. Further, at the request of a customer and when technically capable, the Telephone Company will provide Recording and Message Processing Service in association with Feature Group A Switched Access service offerings.

The Telephone Company will provide Recording and Message Processing Service in its operating territory. The minimum territory for which the telephone Company will provide Recording and Message Processing Service is that served by all appropriately equipped offices in a state operating territory for which the customer has ordered Feature Group A, C, or D Switched Access Service.

The term "customer message" used herein denotes a completed call originated by or chargeable to a customer's end user. An originating customer message begins when answer supervision from the premises of the ordering customer is received by Telephone Company recording equipment indicating that the called party has answered. An originating customer message ends when disconnect supervision is received by Telephone Company recording equipment from either the premises of the ordering customer or the customer's end user from which the call originated. Chargeable customer message include both originating customer messages or customer messages chargeable to customer's end users, including administrative messages, located within the operating territory of the Telephone Company.

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April 30, 2007

ACCESS SERVICE

8. Billing and Collection Services (Cont'd)

8.1 Recording and Message Processing Service (Cont'd)

8.1.1 General Description

Recording and Message Processing Service is the recording and transformation of recorded customer call details into rated messages in preparation for billing. Recording and Message Processing Service includes the recording, editing and assembly, rating, and, at the customer's request, provision of rated messages to the customer or other entities.

Recording is the entering on data files or other acceptable media the details of customer messages originated through Switched Access Service for which appropriate answer and disconnect supervision has been received. Recording is provided 24 hours a day, 7 days a week. (T)

Editing and assembly is the aggregation of the recorded customer message details to create individual messages and the verification that the data required for rating, in accordance with the standard format established by the Telephone Company, is present.

Rating (message processing) of customer messages is the computing of applicable charges for each customer message based on the customer provided schedule of rates. Rating also includes the preparation of customer message detail for input to Bill Processing Service, the customer, or other entities.

Further, rating is always performed and editing may be performed coincident with the implementation of a change in the customer's schedule of rates.

Message Provisioning is the processing required to generate message detail in a format mutually agreeable to the customers, the verification that all data required for input into the customers processing is available and the establishment of all processes and controls required to provision this message detail to the customers.

ISSUED:
April 28, 2016

Gary L. Kepley
Director - Regulatory Operations
600 New Century Pkwy
New Century, Kansas 66031

EFFECTIVE:
July 1, 2016

16-02A

ACCESS SERVICE

8. Billing and Collection Services (Cont'd)

8.1 Recording and Message Processing Service (Cont'd)

8.1.1 General Description (Cont'd)

Provision of customer message detail is the provision of data files containing the rated customer message detail and when requested by the customer and agreed to by the Telephone Company, transferring or data transmitting the rated customer message detail to the customer. Except for lost or damaged records, the recorded detail will be available to the customer not more than five business days after the date all the detail requested by the customer was processed by the Telephone Company.

(T)

ISSUED:
April 28, 2016

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EFFECTIVE:
July 1, 2016

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YI-2016-0294

ACCESS SERVICE

8. Billing and Collection Services (Cont'd)

8.1 Recording and Message Processing Service (Cont'd)

8.1.2 Undertaking of the Telephone Company

- (A) The Telephone Company will record all customer messages carried over Feature Groups C and D Switched Access Service that are available to Telephone Company provided recording equipment or operators. Unavailable customer messages (i.e., certain Feature Group C operator and TSPS messages) will not be recorded. The recording equipment will be provided at locations selected by the Telephone Company. Editing and assembly, and rating will be performed on all customer messages recorded during the billing period established by the Telephone Company.
- (B) A standard format for the provision of the rated customer message detail will be established by the Telephone Company and provided to the customer. If, in the course of Telephone Company business, it is necessary to change the format, the Telephone Company will notify the involved customers six months prior to the change.
- (C) At the request of the customer and, to the extent possible, the sorting of customer's messages and customer name and address will be provided as set forth in 8.4 following. Where address information is not available in the Telephone Company data base or not readily available as a function of message recording, the Telephone Company will work cooperatively with the customer to provide the necessary detail.
- (D) Rated customer message detail will be provided to a customer as set forth in (N) and (O) following. The Telephone Company will determine the number of data files required to provide the rated message detail to the customer.

(T)

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ACCESS SERVICE

8. Billing and Collection Services (Cont'd)

8.1 Recording and Message Processing Service (Cont'd)

8.1.2 Undertaking of the Telephone Company (Cont'd)

- (E) At the request of a customer, data files containing the rated customer message details will be provided to the customer as part of Recording and Message Processing Service. The Telephone Company will supply the data files. Unless specified otherwise by the customer, the data files will be sent to the customer via first class U.S. Mail Service. However, the customer may pick up the data files at a location designated by the Telephone Company or request that the detail in a data file be data-transmitted to the customer. When the rated customer message details are data-transmitted to a customer premises, the data transmission charges will be determined on an individual case basis. When the customer does not wish to receive the rated customer message details, and the Telephone Company receives notice from the customer at least two weeks prior to the date the details would be sent to the customer, the charge as set forth in 8.1.7(B) and (C) following does not apply. (T)

Rated customer message detail will be provided in a format similar to that used by the Telephone Company as input to Bill Processing Service. All rated customer message detail available to the Telephone Company will be provided to the customer.

- (F) At the customer's request, the Telephone Company will make every reasonable effort to recover rated customer message detail previously made available to the customer, and make it available again for the customer. The charges as set forth in 8.1.7(B), (C), (N) or (O) following will apply for all such detail provided. Such requests must be made within a period of time as mutually agreed to by the Telephone Company and a customer.
- (G) The Telephone Company will provide Recording and Message Processing Service for customer messages recorded within or chargeable to customer's end users located within the operating territory of the Telephone Company.

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8. Billing and Collection Services (Cont'd)

8.1 Recording and Message Processing Service (Cont'd)

8.1.2 Undertaking of the Telephone Company (Cont'd)

- (H) A record of customer call details is required to provide Recording and Message Processing Service. Where the customer provides the call details, the records must be in the standard format established by the Telephone Company. If the customer provided records must be converted by the Telephone Company to the standard format, and the Telephone Company agrees to make the conversion, the program development charges as set forth in 8.1.7(P) and (Q) following apply for the hours required to design, develop, test and maintain the necessary programs in addition to all other charges for all such details converted by the Telephone Company. The Telephone Company will provide to the customer the precise details of the required standard format. If, in the course of Telephone Company business, it is necessary to change the standard format, the Telephone Company will provide notification to the involved customers six months prior to the change. If the customer requests the customer provided call details be reprocessed by the Telephone Company because of a customer error, the Telephone Company will reprocess the customer provided call details and the appropriate charges as set forth in 8.1.7 following will apply.
- (I) Where the customer subscribes to Bill Processing Service in 8.2 following and the customer provides call details for customer messages not originated within the Telephone Company territory, but chargeable to customer end users located within Telephone Company territory, all applicable Recording and Message Processing charges as set forth in 8.1.7 following apply.
- (J) Upon acceptance by the Telephone Company of a Special Order for Recording and Message Processing Service from a customer, the Telephone Company will determine the period of time to implement such service on an individual order basis.
- (K) If the Telephone Company must develop the customer's schedule of rates into a rating program, program development charges, as set forth in 8.1.7(P) and (Q) following, apply for the hours required to design, develop, test, and maintain the necessary programs.

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8. Billing and Collection Services (Cont'd)

8.1 Recording and Message Processing Service (Cont'd)

8.1.2 Undertaking of the Telephone Company (Cont'd)

(L) Changes in the rate levels of customer charges to be billed will normally be implemented within 30 days after receipt of a Special Order from the customer requesting such changes. Such changes will require modifications of the rating program. Program development charges, as set forth in 8.1.7(P) and (Q) following, apply for the hours required to design, develop, test, and maintain the necessary program changes. If any customer message detail must be reprocessed in order to apply the rate changes, the appropriate message processing charges as set forth in 8.1.7(A), (F) and (G) following apply for all customer messages reprocessed.

(M) Changes in the rate structure for customer services to be billed also require a change in the rating program. When the Telephone Company determines that it can accommodate the changes, the conditions and the period of time required to make such changes will be determined on an individual order basis. Program development charges, as set forth in 8.1.7(P) and (Q) following, apply for the hours required to design, develop, test, and maintain the necessary program changes. If any customer message detail must be reprocessed in order to apply the rate changes, the appropriate message processing charges as set forth in 8.1.7(F) and (G) following apply for all customer messages reprocessed.

(N) Where the Telephone Company has rated customer messages which are to be billed to an end user by another Exchange Telephone Company, the Telephone Company will enter the messages in a data file which can be used for data transmission of the details. When the customer has so arranged with an involved Exchange Telephone Company, the Telephone Company will deliver the rated message details to the other Exchange Telephone Company for billing to end users in its operating territories via first class U.S. Mail Service. When the customer does not have billing arrangements with an Exchange Telephone Company, rated messages for billing to the end users of such an Exchange Telephone Company will be delivered to the customer. The Recording and Message Processing charges as set forth

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8. Billing and Collection Services (Cont'd)8.1 Recording and Message Processing Service (Cont'd)8.1.2 Undertaking of the Telephone Company (Cont'd)

(N) (Cont'd)

in 8.1.7(A) through (I) following apply to rated messages that are delivered to the customer. The charges as set forth in 8.1.7(N) and (O) following apply if the message details are transferred or data-transmitted to a location designated by the customer and the charges set forth in 8.1.7(J) through (M) apply if transferred or transmitted to other Exchange Telephone Company locations. When the customer message details are data-transmitted to the customer location, the data transmission charges will be determined on an individual case basis. Program development charges as set forth in 8.1.7(P) and (Q) following apply for the hours required to design, develop, test, and maintain any necessary programs.

(O) Where the rates for customer services have been implemented under an accounting order pending final approval from a regulatory agency, the Telephone Company will, upon written request from the customer, keep such records as may be required to make any adjustments to the end users as may be ordered by the regulatory agency. The charges for such a service will be determined on an individual case basis.

(P) Customer messages which the Telephone Company processes that cannot be rated in accordance with the customer rate schedule will be reviewed by Telephone Company message investigation groups. Upon completion of the review, rated customer messages will be delivered to the customer when the customer orders such service or to Bill Processing Service when the customer orders such service. Unrated messages will be handled in accordance with instructions that have been mutually determined by the Telephone Company and the customer. At the request of the customer, the unrated customer messages will be reviewed for unauthorized use of the customer service by Telephone Company message investigation groups for a period of up to 90 days after the customer message was processed. The appropriate charges, as set forth in 8.1.7 following, will apply.

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8.1 Recording and Message Processing Service (Cont'd)

8.1.2 Undertaking of the Telephone Company (Cont'd)

- (Q) The Telephone Company will apply the Message Provisioning Charge against all messages that are provisioned to the customers. This charge will be billed to the customer until such time the customer assumes all of its own Recording functions and/or the Telephone Company no longer provisions messages to the customer. The charges for Message Provisioning will be assigned to the respective Interstate and Intrastate jurisdiction on the Carrier Billing Invoice, where capabilities exist, otherwise charges will be assigned by way of an allocation process.

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8. Billing and Collection Services (Cont'd)

8.1 Recording and Message Processing Service (Cont'd)

8.1.3 Liability of the Telephone Company

Notwithstanding 2.1.3 preceding, the Telephone Company liability for Recording and Message Processing Service is as follows:

- (A) If rated customer message detail is not available because the Telephone Company lost or damaged tapes or incurred recording or processing system outages, the Telephone Company will attempt to recover the lost customer message detail. If the lost customer detail cannot be recovered, the Telephone Company will estimate the volume of lost customer messages and associated revenue based on previously known values. This estimated customer message volume will be included along with the customer message detail provided to the customer and/or provided for Bill Processing Service. Appropriate credit adjustments will be made to the customer amounts due to account for the unbillable revenue.
- (B) When the Telephone Company is notified that, due to error or omission, incomplete data have been provided to a customer, the Telephone Company will make every reasonable effort to locate and/or recover the data at no additional charge. Such request to recover the data must be made within 30 days from the date the rated message details were initially made available to the customer.
- (C) In the absence of gross negligence or willful misconduct, no liability for damages to the customer or other person other than that set forth in (A) or (B) preceding shall attach to the Telephone Company.

8.1.4 Obligations of the Customer

- (A) The Customer shall order Recording and Message Processing Services (rating) under a Special Order for each state where service is desired. The minimum period for which Recording and Message Processing Service is provided is one month for each state in which the service is ordered.

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8.1 Recording and Message Processing Service (Cont'd)

8.1.4 Obligations of the Customer (Cont'd)

- (B) When Recording and Message Processing Service is ordered, the customer shall furnish the Telephone Company, for each state and for the period covered by the order, an estimate of the number of messages (message capacity), including those messages which may be bulk billed, to be processed. When Recording and Message Processing Service is ordered for more than one month, the customer shall furnish the Telephone Company message capacity estimates by calendar month.
- (C) The customer shall order provision of rated customer message detail at least one month prior to the date when the message detail is to be processed if it wishes to receive the rated customer message detail.
- (D) The premises of the ordering customer shall provide such signals as may be required for the proper operation of the Telephone Company's automatic message accounting equipment used to perform the detail recordings.
- (E) When rated customer messages are to be billed by an entity other than the Telephone Company, the customer shall furnish written instructions as to how the rated customer messages are to be provided to that other entity. If the customer does not furnish complete instructions, all resulting unbillable messages will be delivered to the customer. The instructions shall be furnished by the customer in a timely manner.

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8.1 Recording and Message Processing Service (Cont'd)

8.1.4 Obligations of the Customer (Cont'd)

- (F) The customer shall furnish to the Telephone Company a written schedule of its Rates and Charges in sufficient time to allow the Telephone Company to establish a rating program. The customer's rate structure must be consistent with established Telephone Company rating methodologies. The interval required to establish a rating program must be mutually agreeable to the Telephone Company and the customer.
- (G) When the customer furnishes customer detail for Recording and Message Processing Service, it shall retain a copy of the detail furnished for at least 90 days.

8.1.5 Payment Arrangements and Audit Provision

(A) Audit Provision

Upon reasonable written notice by the customer to the Telephone Company, the customer shall have the right through its authorized representative, to examine and audit, during normal business hours and at reasonable intervals as determined by the Telephone Company, all such records and accounts as may under recognized accounting practices contain information bearing upon the amount payable to the customer. Adjustments shall be made by the proper party to compensate for any errors or omissions disclosed by such examination or audit. Neither such right to examine and audit nor the right to receive such adjustment shall be affected by any statement to the contrary, appearing on checks or otherwise, unless such

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8.1 Recording and Message Processing Service (Cont'd)

8.1.5 Payment Arrangements and Audit Provision (Cont'd)

(A) Audit Provision (Cont'd)

statement expressly waiving such right appears in a letter, signed by the authorized representative of the party having such right and delivered to the other party.

Any information received or reviewed by the customer or its authorized representative during the audit is to be considered confidential and is not to be distributed, provided, or disclosed in any form to anyone not involved in the audit, nor is such information to be used for any other purpose.

(B) Subscription Period

The Subscription Period for which Recording and Message Processing Service is provided and for which charges apply is one month or longer.

If the service is discontinued prior to the end of the period ordered, monthly charges as specified in (C) following, apply.

(C) Minimum Monthly Charges

Recording and Message Processing Service is subject to Minimum Monthly Charges. The Minimum Monthly Charges are the product of the monthly message capacity as furnished by the customer as set forth in 8.1.4(B) preceding and the Recording, Editing and Assembly, and Rating Charge rate times 0.5 for each month of the period ordered.

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8.1 Recording and Message Processing Service (Cont'd)

8.1.5 Payment Arrangements and Audit Provision (Cont'd)

(D) Cancellation of a Special Order

A customer may cancel a Special Order for Recording and Message Processing Service prior to the date the Telephone Company is scheduled to enter the initial order details into its order distribution system, and no charges will apply. The cancellation date is the date the Telephone Company receives written or verbal notice from the customer that the Special Order is to be canceled. The verbal notice must be followed by written confirmation within ten days.

When a customer cancels a Special Order for Recording and Message Processing Service after the date the Telephone Company is scheduled to enter the initial order details into its order distribution system, the minimum period charges will apply.

(E) Changes to Special Orders

When a customer requests material changes to a pending Special Order for Recording and Message Processing Service, the pending Special Order will be canceled and the requested changes will be undertaken if the changes can be accommodated by the Telephone Company under a new Special Order. Material changes to a pending Special Order include changes in the location and/or number of Telephone Company recording locations, provision of data transmission to a customer location of customer recorded message detail, and changes in schedules, dates or intervals for receipt of customer recorded message detail. When a customer requests non-material changes to a pending Special Order, the changes will be incorporated into the pending Order if the Telephone Company can accommodate the request. Non-material changes to a pending Special Order include changes in customer name, customer address and customer requests to receive Recording Service output at the Telephone Company location

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8.1 Recording and Message Processing Service (Cont'd)

8.1.5 Payment Arrangements and Audit Provision (Cont'd)

(E) Changes to Special Orders (Cont'd)

instead of through U.S. Mail. All cancellation charges as set forth in (D) preceding will apply to canceled Special Orders.

8.1.6 Rate Regulations

(A) The Recording and Message Processing Service charges for recording, editing and assembly, and rating apply per message rated whether or not the customer's schedule of rates specifies billing on a per message basis or any other basis.

(B) During any monthly period in which the actual messages rated exceeds by 50% the message capacity ordered for that month, the additional rating charge applies to all messages exceeding the message capacity ordered.

(C) When message detail is transferred or transmitted to or received from an Exchange Telephone Company location by the Telephone Company, a charge as set forth in 8.1.7(J) through (M) following, on a per record basis will apply. Also, a per file charge applies for each file as set forth in 8.1.7(I). A record is a logical grouping of information as described in the program that processes the information and loads the data file used to supply the message detail which is transmitted or received. The Telephone Company will determine this charge based on its count of the records transmitted. (T)

(D) When message detail is entered on a data file for provision of message detail to a customer, the per file charge applies for each data file prepared, and the per record charge applies for each detail record entered on the data file. The Telephone Company will determine the charges based on the number of data files prepared and on its count of the records entered thereon. (T)

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8. Billing and Collection Services (Cont'd)

8.1 Recording and Message Processing Service (Cont'd)

8.1.6 Rate Regulations (Cont'd)

(E) The basic per hour rate and the premium per hour rate for program development is for the use of one hour of one Telephone Company programmer's time. The Telephone Company will keep a count of the hours and fraction thereof used by Telephone Company personnel to provide program development and will bill the customer in accordance with these records. The hours for each service ordered will be summed and then rounded to the nearest hour, except that when the total is less than one hour, one hour will be used to determine the charges.

8.1.7 Rates and Charges

The rates and charges on a per unit basis are listed following:

	<u>Rates</u>
(A) Recording, editing and assembly, per customer message	ICB

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8.1 Recording and Message Processing Service (Cont'd)

8.1.7 Rates and Charges (Cont'd)

	<u>Rates</u>
(B) Preparation of customer message detail,	
- Per record	ICB
(C) Preparation of customer message detail	
- per tape	ICB
(D) Transferring of recorded message detail to a customer location,	
- per record transferred	ICB

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8.1 Recording and Message Processing Service (Cont'd)

8.1.7 Rates and Charges (Cont'd)

	<u>Rates</u>
(E) Data transmission of recorded message detail to a customer location,	
- per record transmitted	ICB
(F) Message processing service (rating),	
- per customer message	ICB

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8.1 Recording and Message Processing Service (Cont'd)

8.1.7 Rates and Charges (Cont'd)

	<u>Rates</u>
(G) Additional message processing service (rating),	
- per customer message above the message capacity ordered and allowance specified	ICB
(H) Preparation of rated customer message detail for special orders,	
- per record processed	ICB

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8.1 Recording and Message Processing Service (Cont'd)

8.1.7 Rates and Charges (Cont'd)

	<u>Rates</u>	
(I) Preparation of rated customer message detail for special orders,		
- per data file	ICB	(T)
(J) Transferring of rated customer message details between other Exchange Telephone Company locations,		
- per record transferred	ICB	

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8.1 Recording and Message Processing Service (Cont'd)

8.1.7 Rates and Charges (Cont'd)

Rates

(K) Transferring of rated customer message details between other Exchange Telephone Company locations,

- per record received

ICB

(L) Data transmission of rated customer message details between other Exchange Telephone Company locations

- per record transmitted

ICB

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8.1 Recording and Message Processing Service (Cont'd)

8.1.7 Rates and Charges (Cont'd)

Rates

(M) Data transmission of rated customer message details between other Exchange Telephone locations,

- per record received

ICB

(N) Transferring of rated customer message details to a location designated by the customer,

- per record transferred

ICB

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8.1 Recording and Message Processing Service (Cont'd)

8.1.7 Rates and Charges (Cont'd)

	<u>Rates</u>
(O) Data transmission of rated customer message details to a location designated by the customer,	
- per record transmitted	ICB
(P) Program Development Charge Basic, per hour (Applicable to work performed within the Telephone Company's normal work schedule and using the normal work force.)	ICB

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8.1 Recording and Message Processing Service (Cont'd)

8.1.7 Rates and Charges (Cont'd)

	<u>Rates</u>
(Q) Program Development Charge Premium, per hour (Applicable to work performed outside the Telephone Company's normal work schedule and/or which requires additions to the work force.)	ICB
(R) Message Provisioning, per customer message	ICB

8.2 Billing Service

At the request of a customer, the Telephone Company with reasonable notice and reasonable effort will provide Billing Service.

The Telephone Company will provide Billing Service in its operating territory. The minimum territory for which the Telephone Company will provide Billing Service is its state operating territory when the Telephone Company supplies the input records at the customer's request. When the customer supplies the input records, the Telephone Company will process the input records supplied by the customer as set forth in 8.2.1 following.

The Telephone Company will provide Billing Service only on the condition that it purchase the accounts receivable, if any, from the customer as set forth in 8.2.2 following.

The Telephone Company will not render bills under this tariff for the provision and/or delivery of telegrams, flowers, gifts, wine or other like services that a customer offers.

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8. Billing and Collection Services (Cont'd)

8.2 Billing Service (Cont'd)

8.2.1 Bill Processing Service (Cont'd)

(A) General Description

Bill Processing Service is the preparation of bills for message-billed service and bulk billed service, mailing of statements of the amounts due for services received from the customer and the collection of monies due from the end users. Bill Processing Service options include: Message-billed and bulk-billed account establishment, posting of rated messages and rate elements, rendering of bills, collection of monies, message inquiry, inquiry support service, receiving payments, maintenance of accounts, treatment of accounts, message investigation, bill messaging, bill insertion and record keeping, manual exchange carrier (EC) memo, mechanized exchange carrier (EC) memo, pre-billing message investigation, bill inquiry & collection (BAC) interface, billed revenue marketing information system (BRMIS) interface, and market analysis of revenue and customers (MARC) interface.

- (1) Message-Billed service is a Billing Service for an end user account where individual customer messages are posted to the account and are listed on the bill rendered to the end user.
- (2) Bulk-Billed service is a Billing Service for an end user account with a WATS Access Line or WATS-type Access Line where individual customer messages are not posted to the account and are not listed on the bill rendered to the end user.

A Bulk-Billed billing item is one unit of billable charges of the customer Bulk-Billed service offerings, such as each individually rated service or equipment components, or access lines, on a recurring or nonrecurring basis, which are separately identified on the end user bill.

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8. Billing and Collection Services (Cont'd)

8.2 Billing Service (Cont'd)

8.2.1 Bill Processing Service (Cont'd)

(A) General Description (Cont'd)

- (3) Posting of rated messages is the processing for billing of rated messages. Application of appropriate customer Rates and Charges to all such rate elements is also included when requested by the customer. The rating may be performed by the Telephone Company, another entity or the customer.
- (4) Rendering of bills is the preparation and mailing of statements of the deposits and amounts due from the end user for customer message-billed and bulk-billed services. These statements may, at Telephone Company choice, be included as part of the regular monthly bill for local telephone exchange service mailed to the end user.
- (5) Account establishment is the preparation of a customer's end user record so that a bill can be sent to that end user.
- (6) Message inquiry is the answering of end user questions about charges billed for customer services and applications of credits and adjustments to end user accounts and review of customer messages removed from an end user's bill.
- (7) Inquiry Support service is the answering of questions from and providing investigative support to the customer's service centers, as well as providing for the proper application of credits and adjustments to the customer's end user accounts.
- (8) Manual Exchange Carrier (EC) memo is a document provided by the customer which gives the Telephone Company authority to establish or alter billing information on the customer end user accounts, i.e., set up billing for calling plans, credit cards, adjust old denied toll from customer accounts.

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8. Billing and Collection Services (Cont'd)

8.2 Billing Service (Cont'd)

8.2.1 Bill Processing Service (Cont'd)

(A) General Description (Cont'd)

- (9) Mechanized Exchange Carrier (EC) Memo is an adjustment made by the customer to one of the customer's end user accounts.
- (10) Receiving payment and maintenance of accounts is the collecting of monies from end users for services furnished by the customer and maintenance of records of all transactions.
- (11) Treatment of accounts is the forwarding of notices of delinquent or unpaid end user and posting of credits and adjustments.
- (12) Message Investigation is that activity undertaken by the Telephone Company to secure, or attempt to secure, proper billing information for customer messages.
- (13) Pre-Billing Message Investigation is the investigation of Toll messages which are unbillable to a customer.

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8. Billing and Collection Services (Cont'd)

8.2 Billing Service (Cont'd)

8.2.1 Bill Processing Service (Cont'd)

(A) General Description (Cont'd)

- (14) Bill Messaging is customer provided information that printed to the customer end users bill page. Bill messages will only appear on end user's bill pages where charges have been incurred for the current month. The customer is responsible for delivering the Bill Message information in the form in which it is to be printed to the location specified by the Telephone Company. Bill Messaging is comprised of the following message types:
 - (a) Marketing Message is the printing of the customer provided message in the Customer Information Area of the customer's end user bill.
 - (b) Comparative Messaging is the printing of customer provided information in other areas of the customer's end user bill.
- (15) Bill Insert is the inclusion of customer provided information into the customer's end user bill mailings.
- (16) Record Keeping is the updating and retention of customer accounts established by telephone companies for a customer. This service will be provided for all customers for which the Telephone Company provides Bill Rendering service to a customer.
- (17) Billing Inquiry and Collection (BAC) Interface is the transmission of data to the IC for customers who receive bills from the Telephone Company for the IC's services or products.

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