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**LOCAL EXCHANGE SERVICES TARIFF**

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**3.0 SERVICE DESCRIPTION (Continued)****3.2 Basic Residential Local Service (Continued)****3.2.5 VarTec Friends-R-Free<sup>SM</sup> Classic Package (T)**

The VarTec Friends-R-Free<sup>SM</sup> Package Classic provides Customers with local and long distance calling for a flat monthly rate. As of December 20, 2002, VarTec Friends-R-Free<sup>SM</sup> Classic Package is only available to existing customers of the Friends-R-Free<sup>SM</sup> Classic Package (formerly known as Friends-R-Free<sup>SM</sup> Package). In order to select the VarTec Friends-R-Free<sup>SM</sup> Classic Package, Customers must subscribe to VTI as their primary service provider for local exchange services. Customers may also select VTI for intraLATA interexchange and interLATA interexchange telecommunications services or may utilize VTI's interexchange services by using a Company-designated 10-1X-XXX access code. Furthermore, Customers must select one of the following two (2) VTI long distance plans: FiveLine<sup>®</sup> Service as described in Section 3.30 of the Company's Missouri P.S.C. No. 3 - Telephone Tariff or One Choice<sup>®</sup> Long Distance Service (a.k.a VarTec Voice<sup>SM</sup> Long Distance Service) as described in Section 3.27 of the Company's Missouri P.S.C. No. 3 - Telephone Tariff. The availability of the VarTec Friends-R-Free<sup>SM</sup> Classic Package may be restricted based upon the Customer's creditworthiness as determined by information contained in a credit bureau report received from a credit reporting agency. (N) (T)

The VarTec Friends-R-Free<sup>SM</sup> Classic Package includes Basic Residential Local Service as described in Section 3.2, Call Waiting as described in Section 3.4.10, Three-Way Calling as described in Section 3.4.13, Caller ID - Name & Number as described in Section 3.4.11, Auto Redial as described in Section 3.4.1 and Call Waiting ID as described in Section 3.4.15. (T)

The VarTec Friends-R-Free<sup>SM</sup> Classic Package does not include equipment associated with the Caller ID - Name and Number feature. (T)

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**ISSUED: November 20, 2002****EFFECTIVE: December 20, 2002**

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**LOCAL EXCHANGE SERVICES TARIFF**

**3.0 SERVICE DESCRIPTION (Continued)**

RECEIVED OCT 20 2002

**3.2 Basic Residential Local Service (Continued)**

RECEIVED OCT 20 2002

**3.2.5 VarTec Friends-R-Free<sup>SM</sup> Package**

(N)

The VarTec Friends-R-Free<sup>SM</sup> Package provides Customers with local and long distance calling for a flat monthly rate. In order to select the VarTec Friends-R-Free<sup>SM</sup> Package, Customers must subscribe to VTI as their primary service provider for local exchange services. Customers may also select VTI for intraLATA interexchange and interLATA interexchange telecommunications services or may utilize VTI's interexchange services by using a Company-designated 10-1X-XXX access code. Furthermore, Customers must select one of the following two (2) VTI long distance plans: FiveLine<sup>®</sup> Service as described in Section 3.30 of the Company's Missouri P.S.C. No. 3 - Telephone Tariff or One Choice<sup>®</sup> Long Distance Service (a.k.a VarTec Voice<sup>SM</sup> Long Distance Service) as described in Section 3.27 of the Company's Missouri P.S.C. No. 3 - Telephone Tariff. The availability of the VarTec Friends-R-Free<sup>SM</sup> Package may be restricted based upon the Customer's creditworthiness as determined by information contained in a credit bureau report received from a credit reporting agency.

The VarTec Friends-R-Free<sup>SM</sup> Package includes Basic Residential Local Service as described in Section 3.2, Call Waiting as described in Section 3.4.10, Three-Way Calling as described in Section 3.4.13, Caller ID - Name & Number as described in Section 3.4.11, Auto Redial as described in Section 3.4.1 and Call Waiting ID as described in Section 3.4.15.

The VarTec Friends-R-Free<sup>SM</sup> Package does not include equipment associated with the Caller ID - Name and Number feature.

(N)

**CANCELLED**

DEC 20 2002  
KTS 54.1  
Public Service Commission  
MISSOURI

**ISSUED: September 13, 2002**

**EFFECTIVE: October 13, 2002**

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Service Commission

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**LOCAL EXCHANGE SERVICES TARIFF**

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**3.0 SERVICE DESCRIPTION (Continued)****3.2 Basic Residential Local Service (Continued)****3.2.5 VarTec Friends-R-Free<sup>SM</sup> Classic Package (Continued) (T)**

Customers who select the VarTec Friends-R-Free<sup>SM</sup> Classic Package will receive an allotment of 100 minutes per month of interstate and intrastate (interLATA and intraLATA) usage. The call length minimums with the Customer's selected long distance calling plan, the FiveLine<sup>®</sup> Service or One Choice<sup>®</sup> Long Distance Service (a.k.a. VarTec Voice<sup>SM</sup> Long Distance Service) will apply to the included 100 minutes. Any additional long distance usage beyond the included 100 minutes will be billed according to the Customer's selected long distance plan. The 100 minutes of long distance domestic usage will not accumulate on a month-to-month basis, and no credit will be given to Customers who do not use the included allotted minutes. Unused minutes will be forfeited at the end of the calendar month. (T)

As noted above, rates and charges for the FiveLine<sup>®</sup> Service or One Choice<sup>®</sup> Long Distance Service (a.k.a. VarTec Voice<sup>SM</sup> Long Distance Service) are listed in the VarTec Telecom, Inc. Missouri P.S.C. No. 3 - Telephone Tariff Sections 3.27 and 3.30, respectively.

If VarTec Friends-R-Free<sup>SM</sup> Classic Package Customers originate calls by dialing 1+ (Area Code) and telephone number or 1+ (10-1X-XXX) + (Area Code) and telephone number on a direct-dialed basis and terminate calls to other VarTec Friends-R-Free<sup>SM</sup> Classic Package or Friends-R-Free<sup>SM</sup> Customers telephone number(s), they will be eligible to receive the Friends-R-Free<sup>SM</sup> Classic Feature described in Section 3.2.5.1 following. (T)

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**LOCAL EXCHANGE SERVICES TARIFF**

**3.0 SERVICE DESCRIPTION (Continued)**

REVISED 2002

**3.2 Basic Residential Local Service (Continued)**

(N)

**3.2.5 VarTec Friends-R-Free<sup>SM</sup> Package (Continued)**

Customers who select the VarTec Friends-R-Free<sup>SM</sup> Package will receive an allotment of 100 minutes per month of interstate and intrastate (interLATA and intraLATA) usage. The call length minimums with the Customer's selected long distance calling plan, the FiveLine<sup>®</sup> Service or One Choice<sup>®</sup> Long Distance Service (a.k.a. VarTec Voice<sup>SM</sup> Long Distance Service) will apply to the included 100 minutes. Any additional long distance usage beyond the included 100 minutes will be billed according to the Customer's selected long distance plan. The 100 minutes of long distance domestic usage will not accumulate on a month-to-month basis, and no credit will be given to Customers who do not use the included allotted minutes. Unused minutes will be forfeited at the end of the calendar month.

As noted above, rates and charges for the FiveLine<sup>®</sup> Service or One Choice<sup>®</sup> Long Distance Service (a.k.a. VarTec Voice<sup>SM</sup> Long Distance Service) are listed in the VarTec Telecom, Inc. Missouri P.S.C. No. 3 - Telephone Tariff Sections 3.27 and 3.30, respectively.

If VarTec Friends-R-Free<sup>SM</sup> Package Customers originate calls by dialing 1+ (Area Code) and telephone number or 1+ (10XXX) + (Area Code) and telephone number on a direct-dialed basis and terminate calls to other VarTec Friends-R-Free<sup>SM</sup> Package Customers telephone number(s), they will be eligible to receive the Friends-R-Free<sup>SM</sup> Feature described in Section 3.2.5.1 following.

(N)

**CANCELLED**

DEC 20 2002

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Public Service Commission  
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**ISSUED: September 13, 2002**

**EFFECTIVE: October 13, 2002**

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**Missouri Public**

**FILED OCT 13 2002**

**Service Commission**

**LOCAL EXCHANGE SERVICES TARIFF****3.0 SERVICE DESCRIPTION (Continued)****3.2 Basic Residential Local Service (Continued)****3.2.5 VarTec Friends-R-Free<sup>SM</sup> Classic Package (Continued) (T)****3.2.5.1 VarTec Friends-R-Free<sup>SM</sup> Classic Feature (T)**

Customers of the VarTec Friends-R-Free<sup>SM</sup> Classic Package may place unlimited 1+, direct-dialed calls or use a Company-designated casual calling (dial-around) code when dialing long distance calls to other Customers subscribing to VTI's Friends-R-Free<sup>SM</sup> Classic Package or Friends-R-Free<sup>SM</sup> at no additional charge. However, the long distance usage to other Customers subscribing to VTI's Friends-R-Free<sup>SM</sup> Classic Package or Friends-R-Free<sup>SM</sup> is not deducted from the included 100 minutes of domestic long distance usage. (T)

Customer telephone numbers which are not capable of being subscribed to an interexchange carrier, and telephone numbers which are associated with Company 800/8XX service(s) or access codes associated with Company services other than switched services (e.g., travel calling card service numbers) are not eligible for inclusion in or the benefits of VTI's Friends-R-Free<sup>SM</sup> Classic Package Feature. (T)

If a Customer discontinues his or her VarTec Friends-R-Free<sup>SM</sup> Classic Package, only those eligible long distance calls which were made while he or she was a Customer with the VarTec Friends-R-Free<sup>SM</sup> Classic Package will receive the Friends-R-Free<sup>SM</sup> Classic Feature. (T)

The Friends-R-Free<sup>SM</sup> Classic Feature does not apply to service which is provided on any special access line or Local Exchange Company service line for which the Customer pays a rate described as a business or commercial special access line in an applicable Local Exchange Company access service tariff. (T)

The VarTec Friends-R-Free<sup>SM</sup> Classic Package is intended for residential use only, and all terms of the Friends-R-Free<sup>SM</sup> Classic Package Acceptable Use Policy set forth as follows in Section 3.2.5.2 apply. (T)

**ISSUED: November 20, 2002****EFFECTIVE: December 20, 2002**

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**LOCAL EXCHANGE SERVICES TARIFF**

**3.0 SERVICE DESCRIPTION (Continued)**

**3.2 Basic Residential Local Service (Continued)**

**3.2.5 VarTec Friends-R-Free<sup>SM</sup> Package (Continued)**

**3.2.5.1 Friends-R-Free<sup>SM</sup> Feature**

Customers of the VarTec Friends-R-Free<sup>SM</sup> Package may place unlimited 1+, direct-dialed calls or use a Company-designated casual calling (dial-around) code when dialing long distance calls to other Customers subscribing to VTI's Friends-R-Free<sup>SM</sup> Package at no additional charge. However, the long distance usage to other Customers subscribing to VTI's Friends-R-Free<sup>SM</sup> Package is not deducted from the included 100 minutes of domestic long distance usage.

Customer telephone numbers who are not capable of being subscribed to an interexchange carrier, and telephone numbers which are associated with Company 800/8XX service(s) or access codes associated with Company services other than switched services (e.g., travel calling card service numbers) are not eligible for inclusion in or the benefits of VTI's Friends-R-Free<sup>SM</sup> Package Feature.

If a Customer discontinues his or her VarTec Friends-R-Free<sup>SM</sup> package, only those eligible long distance calls which were made while he or she was a Customer with the VarTec Friends-R-Free<sup>SM</sup> Package will receive the Friends-R-Free<sup>SM</sup> Feature.

The Friends-R-Free<sup>SM</sup> Feature does not apply to service which is provided on any special access line or Local Exchange Company service line for which the Customer pays a rate described as a business or commercial special access line in an applicable Local Exchange Company access service tariff.

The VarTec Friends-R-Free<sup>SM</sup> Package is intended for residential use only, and all terms of the Friends-R-Free<sup>SM</sup> Package Acceptable Use Policy set forth as follows in Section 3.2.5.2 apply.

**CANCELLED**

DEC 20 2002  
By /S/ R.S. 3  
Public Service Commission  
MISSOURI

**ISSUED: September 13, 2002**

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**(214) 424-1000**

**EFFECTIVE: October 13, 2002**

**Missouri Public**

**FILED OCT 13 2002**

**Service Commission**

2002

(N)

(N)

**LOCAL EXCHANGE SERVICES TARIFF**

**3.0 SERVICE DESCRIPTION (Continued)**

**3.2 Basic Residential Local Service (Continued)**

**3.2.5 VarTec Friends-R-Free<sup>SM</sup> Classic Package (Continued) (T)**

**3.2.5.2 Acceptable Use Policy for Friends-R-Free<sup>SM</sup> Classic Package (T)**

Friends-R-Free<sup>SM</sup> Classic service is for residential voice use only and provides unlimited interstate and intrastate long distance calls between residential telephone lines that are enrolled in the Friends-R-Free<sup>SM</sup> Classic or Friends-R-Free<sup>SM</sup> service plans. Only calls that originate from and terminate at telephone numbers enrolled in the Friends-R-Free<sup>SM</sup> Classic or Friends-R-Free<sup>SM</sup> service plans are eligible. Certain excessive uses or calling patterns, however, may be considered evidence of abuse or disallowed commercial or data usage and may result in termination of the service and/or assessment of a fee. Calling patterns other than that which are considered usual and normal based on Customer calling history or industry standards may cause termination of service. (T)

The Friends-R-Free<sup>SM</sup> Classic service plan is intended only for residential voice use usage. Use for home office, small business, large commercial business, or other commercial use is prohibited and may result in termination of the service. Customer account usage and calling patterns may be reviewed periodically at the discretion of VarTec Telecom. Customer use of the Friends-R-Free<sup>SM</sup> Classic service plan that reflects calling patterns other than those that are considered usual and normal for residential customers based on industry standards or personal past calling history may be considered abuse and result in termination of service without refund or the possibility of renewal. (T)

VarTec Telecom reserves the right in its sole discretion to cancel service for violation of this policy or other terms and conditions of service at any time. By selecting VarTec Telecom Friends-R-Free<sup>SM</sup> Classic service plan, Customer agrees to use the service in accordance with this acceptable use policy and other terms and conditions of service and to indemnify and hold VarTec Telecom harmless from any claims resulting from use or misuse of its products and services. (T)

This Acceptable Use Policy may be revised periodically without notice. Customers agree that revisions are applicable to your then current service and usage.

**ISSUED: November 20, 2002**

**EFFECTIVE: December 20, 2002**

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**LOCAL EXCHANGE SERVICES TARIFF**

**3.0 SERVICE DESCRIPTION (Continued)**

**3.2 Basic Residential Local Service (Continued)**

**3.2.5 VarTec Friends-R-Free<sup>SM</sup> Package (Continued)**

**3.2.5.2 Acceptable Use Policy for Friends-R-Free<sup>SM</sup> Package**

Friends-R-Free<sup>SM</sup> service is for residential voice use only and provides unlimited interstate and intrastate long distance calls between residential telephone lines that are enrolled in the Friends-R-Free<sup>SM</sup> service plan. Only calls that originate from and terminate at telephone numbers enrolled in the Friends-R-Free<sup>SM</sup> service plan are eligible. Certain excessive uses or calling patterns, however, may be considered evidence of abuse or disallowed commercial or data usage and may result in termination of the service and/or assessment of a fee. Calling patterns other than that which are considered usual and normal based on Customer calling history or industry standards may cause termination of service.

The Friends-R-Free<sup>SM</sup> service plan is intended only for residential voice use usage. Use for home office, small business, large commercial business, or other commercial use is prohibited and may result in termination of the service. Customer account usage and calling patterns may be reviewed periodically at the discretion of VarTec Telecom. Customer use of the Friends-R-Free<sup>SM</sup> service plan that reflects calling patterns other than those that are considered usual and normal for residential customers based on industry standards or personal past calling history may be considered abuse and result in termination of service without refund or the possibility of renewal.

VarTec Telecom reserves the right in its sole discretion to cancel service for violation of this policy or other terms and conditions of service at any time. By selecting VarTec Telecom Friends-R-Free<sup>SM</sup> service plan, Customer agrees to use the service in accordance with this acceptable use policy and other terms and conditions of service and to indemnify and hold VarTec Telecom harmless from any claims resulting from use or misuse of its products and services.

This Acceptable Use Policy may be revised periodically without notice. Customers agree that revisions are applicable to your then current service and usage.

**CANCELLED**

DEC 20 2002  
By 15785.54.4  
Public Service Commission  
MISSOURI

**ISSUED: September 13, 2002**

**EFFECTIVE: October 13, 2002**

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Missouri Public

FILED OCT 13 2002

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**LOCAL EXCHANGE SERVICES TARIFF****3.0 SERVICE DESCRIPTION (Continued)****3.2 Basic Residential Local Service (Continued)****3.2.5 VarTec Friends-R-Free<sup>SM</sup> Classic Package (Continued) (T)****3.2.5.3 Acceptable Use Policy for Friends-R-Free<sup>SM</sup> Classic Package (Continued) (T)****Prohibited Use/Abuse**

The following are prohibited uses of the Friends-R-Free<sup>SM</sup> Classic service plan that may result in termination of service: (T)

- Calling patterns and usage that considerably exceed what is considered usual and normal for residential customers by industry standards
- Calling usage that considerably exceeds your established history of usage
- Use for any type of commercial business
- Commercial faxing, fax broadcasting, or fax blasting
- Use of Auto-Dialers or predictive dialer
- Use of Phone Chat Rooms
- Calls to 900 or 976 numbers
- Modem data transfer
- Use for dialing into an ISP or any type of data transmission
- Use for medical transcription
- Use is not for call back, call sell, or debit card services.
- Service is not to be used for call centers or telemarketing
- Any use not consistent with residential voice usage, or for which the service is otherwise intended.

Customers who exceed 2000 minutes of combined intrastate and interstate long distance usage in one month may have their service plan evaluated for compliance with this acceptable use policy. Depending on the evaluation results, Customers whose use constitutes, in VarTec's sole discretion, violation of this policy will be notified in writing that their Friends-R-Free<sup>SM</sup> Classic service plan may be terminated and/or a \$50.00 data/commercial usage fee assessed for any subsequent violation. (T)

VTI reserves the right, in the event of fraud, to terminate service immediately without notice or exigent circumstances.

**ISSUED: November 20, 2002****EFFECTIVE: December 20, 2002**

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**LOCAL EXCHANGE SERVICES TARIFF**

**3.0 SERVICE DESCRIPTION (Continued)**

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**3.2 Basic Residential Local Service (Continued)**

RECEIVED 12 13 2002

**3.2.5 VarTec Friends-R-Free<sup>SM</sup> Package (Continued)**

RECEIVED 12 13 2002 (N)

**3.2.5.3 Acceptable Use Policy for Friends-R-Free<sup>SM</sup> Package (Continued)**

**Prohibited Use/Abuse**

The following are prohibited uses of the Friends-R-Free<sup>SM</sup> service plan that may result in termination of service:

- Calling patterns and usage that considerably exceed what is considered usual and normal for residential customers by industry standards
- Calling usage that considerably exceeds your established history of usage
- Use for any type of commercial business
- Commercial faxing, fax broadcasting, or fax blasting
- Use of Auto-Dialers or predictive dialer
- Use of Phone Chat Rooms
- Calls to 900 or 976 numbers
- Modem data transfer
- Use for dialing into an ISP or any type of data transmission
- Use for medical transcription
- Use is not for call back, call sell, or debit card services.
- Service is not to be used for call centers or telemarketing
- Any use not consistent with residential voice usage, or for which the service is otherwise intended.

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DEC 20 2002  
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Public Service Commission  
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Customers who exceed 2000 minutes of combined intrastate and interstate long distance usage in one month may have their service plan evaluated for compliance with this acceptable use policy. Depending on the evaluation results, Customers whose use constitutes, in VarTec's sole discretion, violation of this policy will be notified in writing that their Friends-R-Free<sup>SM</sup> service plan may be terminated and/or a \$50.00 data/commercial usage fee assessed for any subsequent violation.

VTI reserves the right, in the event of fraud, to terminate service immediately without notice or exigent circumstances.

(N)

**ISSUED: September 13, 2002**

**EFFECTIVE: October 13, 2002**

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**Missouri Public**

**FILED OCT 13 2002**

**Service Commission**

**LOCAL EXCHANGE SERVICES TARIFF**

**3.0 SERVICE DESCRIPTION (Continued)**

**3.2 Basic Residential Local Service (Continued)**

**3.2.6 VarTec Friends-R-Free<sup>SM</sup> Package**

The VarTec Friends-R-Free<sup>SM</sup> Package provides Customers with local and long distance calling for a flat monthly rate. As of March 23, 2004, VarTec Friends-R-Free<sup>SM</sup> Package is only available to existing Customers of the VarTec Friends-R-Free<sup>SM</sup> Package. In order to select the VarTec Friends-R-Free<sup>SM</sup> Package, Customers must subscribe to VTI as their primary service provider for local exchange services. Customers may also select VTI for intraLATA interexchange and interLATA interexchange telecommunications services or may utilize VTI's interexchange services by using a Company-designated 10-1X-XXX access code. Furthermore, Customers must select one of the following two (2) VTI long distance plans: FiveLine<sup>®</sup> Service as described in Section 3.30 of the Company's Missouri P.S.C. No. 3 - Telephone Tariff or One Choice<sup>®</sup> Long Distance Service (a.k.a VarTec Voice<sup>SM</sup> Long Distance Service) as described in Section 3.27 of the Company's Missouri P.S.C. No. 3 - Telephone Tariff. The availability of the VarTec Friends-R-Free<sup>SM</sup> Package may be restricted based upon the Customer's creditworthiness as determined by information contained in a credit bureau report received from a credit reporting agency. (N) (N) (N)

The VarTec Friends-R-Free<sup>SM</sup> Package includes Basic Residential Local Service as described in Section 3.2, Call Waiting as described in Section 3.4.10, Caller ID - Name & Number as described in Section 3.4.11 and Call Waiting ID as described in Section 3.4.15.

The VarTec Friends-R-Free<sup>SM</sup> Package does not include equipment associated with the Caller ID - Name and Number feature.

**ISSUED: February 23, 2004**

**EFFECTIVE: March 24, 2004**

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CANCELLED  
September 6, 2010  
Missouri Public  
Service Commission  
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**LOCAL EXCHANGE SERVICES TARIFF**

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**3.0 SERVICE DESCRIPTION (Continued)**

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**3.2 Basic Residential Local Service (Continued)**

Service Commission

**3.2.6 VarTec Friends-R-Free<sup>SM</sup> Package**

(N)

The VarTec Friends-R-Free<sup>SM</sup> Package provides Customers with local and long distance calling for a flat monthly rate. In order to select the VarTec Friends-R-Free<sup>SM</sup> Package, Customers must subscribe to VTI as their primary service provider for local exchange services. Customers may also select VTI for intraLATA interexchange and interLATA interexchange telecommunications services or may utilize VTI's interexchange services by using a Company-designated 10-1X-XXX access code. Furthermore, Customers must select one of the following two (2) VTI long distance plans: FiveLine<sup>®</sup> Service as described in Section 3.30 of the Company's Missouri P.S.C. No. 3 - Telephone Tariff or One Choice<sup>®</sup> Long Distance Service (a.k.a VarTec Voice<sup>SM</sup> Long Distance Service) as described in Section 3.27 of the Company's Missouri P.S.C. No. 3 - Telephone Tariff. The availability of the VarTec Friends-R-Free<sup>SM</sup> Package may be restricted based upon the Customer's creditworthiness as determined by information contained in a credit bureau report received from a credit reporting agency.

The VarTec Friends-R-Free<sup>SM</sup> Package includes Basic Residential Local Service as described in Section 3.2, Call Waiting as described in Section 3.4.10, Caller ID - Name & Number as described in Section 3.4.11 and Call Waiting ID as described in Section 3.4.15.

The VarTec Friends-R-Free<sup>SM</sup> Package does not include equipment associated with the Caller ID - Name and Number feature.

(N)

**CANCELLED**

MAR 24 2004

1st RS 54.6  
Public Service Commission  
MISSOURI

**ISSUED: November 20, 2002**

**EFFECTIVE: December 20, 2002**

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Service Commission

FILED DEC 20 2002

**LOCAL EXCHANGE SERVICES TARIFF**

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**3.0 SERVICE DESCRIPTION (Continued)**

**3.2 Basic Residential Local Service (Continued)**

**3.2.6 VarTec Friends-R-Free<sup>SM</sup> Package (Continued)**

If VarTec Friends-R-Free<sup>SM</sup> Package Customers originate calls by dialing 1+ (Area Code) and telephone number or 1+ (10-1X-XXX) + (Area Code) and telephone number on a direct-dialed basis and terminate calls to other VarTec Friends-R-Free<sup>SM</sup> Package or Friends-R-Free<sup>SM</sup> Customers telephone number(s), they will be eligible to receive the Friends-R-Free<sup>SM</sup> Feature described in Section 3.2.6.1 following.

(N)  
|  
(T)  
|  
(N)

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**EFFECTIVE: December 20, 2002**

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**LOCAL EXCHANGE SERVICES TARIFF**

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**3.0 SERVICE DESCRIPTION (Continued)**

**3.2 Basic Residential Local Service (Continued)**

**3.2.6 VarTec Friends-R-Free<sup>SM</sup> Package (Continued)**

(N)

**3.2.6.1 Friends-R-Free<sup>SM</sup> Feature**

Customers of the VarTec Friends-R-Free<sup>SM</sup> Package may place unlimited 1+, direct-dialed calls or use a Company-designated casual calling (dial-around) code when dialing long distance calls to other Customers subscribing to VTI's Friends-R-Free<sup>SM</sup> Package or Friends-R-Free<sup>SM</sup> at no additional charge.

Customer telephone numbers which are not capable of being subscribed to an interexchange carrier, and telephone numbers which are associated with Company 800/8XX service(s) or access codes associated with Company services other than switched services (e.g., travel calling card service numbers) are not eligible for inclusion in or the benefits of VTI's Friends-R-Free<sup>SM</sup> Package Feature.

If a Customer discontinues his or her VarTec Friends-R-Free<sup>SM</sup> Package, only those eligible long distance calls which were made while he or she was a Customer with the VarTec Friends-R-Free<sup>SM</sup> Package will receive the Friends-R-Free<sup>SM</sup> Feature.

The Friends-R-Free<sup>SM</sup> Feature does not apply to service which is provided on any special access line or Local Exchange Company service line for which the Customer pays a rate described as a business or commercial special access line in an applicable Local Exchange Company access service tariff.

The VarTec Friends-R-Free<sup>SM</sup> Package is intended for residential use only, and all terms of the Friends-R-Free<sup>SM</sup> Package Acceptable Use Policy set forth as follows in Section 3.2.6.2 apply.

(N)

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**ISSUED: November 20, 2002**

**EFFECTIVE: December 20, 2002**

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**LOCAL EXCHANGE SERVICES TARIFF**

**3.0 SERVICE DESCRIPTION (Continued)**

**3.2 Basic Residential Local Service (Continued)**

**3.2.6 VarTec Friends-R-Free<sup>SM</sup> Package (Continued)**

(N)

**3.2.6.2 Acceptable Use Policy for Friends-R-Free<sup>SM</sup> Package**

Friends-R-Free<sup>SM</sup> service is for residential voice use only and provides unlimited interstate and intrastate long distance calls between residential telephone lines that are enrolled in the Friends-R-Free<sup>SM</sup> or Friends-R-Free<sup>SM</sup> service plans. Only calls that originate from and terminate at telephone numbers enrolled in the Friends-R-Free<sup>SM</sup> Friends-R-Free<sup>SM</sup> service plans are eligible. Certain excessive uses or calling patterns, however, may be considered evidence of abuse or disallowed commercial or data usage and may result in termination of the service and/or assessment of a fee. Calling patterns other than that which are considered usual and normal based on Customer calling history or industry standards may cause termination of service.

The Friends-R-Free<sup>SM</sup> service plan is intended only for residential voice use usage. Use for home office, small business, large commercial business, or other commercial use is prohibited and may result in termination of the service. Customer account usage and calling patterns may be reviewed periodically at the discretion of VarTec Telecom. Customer use of the Friends-R-Free<sup>SM</sup> service plan that reflects calling patterns other than those that are considered usual and normal for residential customers based on industry standards or personal past calling history may be considered abuse and result in termination of service without refund or the possibility of renewal.

VarTec Telecom reserves the right in its sole discretion to cancel service for violation of this policy or other terms and conditions of service at any time. By selecting VarTec Telecom Friends-R-Free<sup>SM</sup> service plan, Customer agrees to use the service in accordance with this acceptable use policy and other terms and conditions of service and to indemnify and hold VarTec Telecom harmless from any claims resulting from use or misuse of its products and services.

This Acceptable Use Policy may be revised periodically without notice. Customers agree that revisions are applicable to your then current service and usage.

(N)

**ISSUED: November 20, 2002**

**EFFECTIVE: December 20, 2002**

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**LOCAL EXCHANGE SERVICES TARIFF**

**3.0 SERVICE DESCRIPTION (Continued)**

**3.2 Basic Residential Local Service (Continued)**

**3.2.6 VarTec Friends-R-Free<sup>SM</sup> Package (Continued)**

(N)

**3.2.6.3 Acceptable Use Policy for Friends-R-Free<sup>SM</sup> Package (Continued)**

**Prohibited Use/Abuse**

The following are prohibited uses of the Friends-R-Free<sup>SM</sup> service plan that may result in termination of service:

- Calling patterns and usage that considerably exceed what is considered usual and normal for residential customers by industry standards
- Calling usage that considerably exceeds your established history of usage
- Use for any type of commercial business
- Commercial faxing, fax broadcasting, or fax blasting
- Use of Auto-Dialers or predictive dialer
- Use of Phone Chat Rooms
- Calls to 900 or 976 numbers
- Modem data transfer
- Use for dialing into an ISP or any type of data transmission
- Use for medical transcription
- Use is not for call back, call sell, or debit card services.
- Service is not to be used for call centers or telemarketing
- Any use not consistent with residential voice usage, or for which the service is otherwise intended.

Customers who exceed 2000 minutes of combined intrastate and interstate long distance usage in one month may have their service plan evaluated for compliance with this acceptable use policy. Depending on the evaluation results, Customers whose use constitutes, in VarTec's sole discretion, violation of this policy will be notified in writing that their Friends-R-Free<sup>SM</sup> service plan may be terminated and/or a \$50.00 data/commercial usage fee assessed for any subsequent violation.

VTI reserves the right, in the event of fraud, to terminate service immediately without notice or exigent circumstances.

(N)

**ISSUED: November 20, 2002**

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**LOCAL EXCHANGE SERVICES TARIFF****3.0 SERVICE DESCRIPTION (Continued)****3.2 Basic Residential Local Service (Continued)****3.2.7 One Choice® Classic Unlimited Package**

One Choice® Classic Unlimited Package provides residential Customers in Missouri with local and long distance calling for a flat rate. As of March 23, 2004, One Choice® Classic Unlimited Package is only available to existing Customers of the One Choice® Classic Unlimited Package (formerly known as One Choice® Unlimited Package). In order to select One Choice® Classic Unlimited Package, Customers must subscribe to VTI as the primary service provider for local exchange, intraLATA interexchange and interLATA interexchange telecommunications services. The availability of One Choice® Classic Unlimited Package to Customers may be restricted based upon both VTI's access to resold services through Southwestern Bell and the Customer's creditworthiness as determined by information contained in a credit bureau report received from a credit reporting agency.

One Choice® Classic Unlimited includes Basic Residential Local Service as described in Section 3.2, Caller ID - Name and Number as described in Section 3.4.11, Call Waiting as described in Section 3.4.10, Call Forwarding as described in Section 3.4.3, Call Waiting ID as described in Section 3.4.15, Anonymous Call Rejection as described in Section 3.4.14, Speed Calling as described in Section 3.4.12, Call Block as described in Section 3.4.2 and unlimited domestic long distance usage subject to the terms and conditions of the VarTec One Choice® Classic Unlimited Package Acceptable Use Policy. The unlimited domestic long distance usage only applies to non-operator assisted, direct dialed domestic calls. One Choice® Classic Unlimited Package does not include equipment associated with the Caller ID - Name and Number feature. One Choice® Classic Unlimited Package is intended for residential use only and all terms of the Acceptable Use Policy for One Choice® Classic Unlimited Package apply. At VTI's sole discretion, action may be taken to limit access to toll services if the Customer's toll usage exceeds normal calling patterns or differ from usual and normal industry standards for residential Customers. VTI may also limit or prohibit access to toll services if usage exceeds the Customer's established history of toll usage. These actions may be taken without notice and without incurring liability.

Rates and charges associated with One Choice® Classic Unlimited Package are set forth in Section 4.2.7 following.

**ISSUED: February 23, 2004****EFFECTIVE: March 24, 2004**

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**LOCAL EXCHANGE SERVICES TARIFF**

Missouri Public  
Service Commission

**3.0 SERVICE DESCRIPTION (Continued)**

REC'D FEB 28 2003

**3.2 Basic Residential Local Service (Continued)**

**3.2.7 One Choice® Unlimited Package**

(N)

One Choice® Unlimited Package provides residential Customers in Missouri with local and long distance calling for a flat rate. In order to select One Choice® Unlimited Package, Customers must subscribe to VTI as the primary service provider for local exchange, intraLATA interexchange and interLATA interexchange telecommunications services. The availability of One Choice® Unlimited Package to Customers may be restricted based upon both VTI's access to resold services through Southwestern Bell and the Customer's creditworthiness as determined by information contained in a credit bureau report received from a credit reporting agency.

One Choice® Unlimited includes Basic Residential Local Service as described in Section 3.2, Caller ID - Name and Number as described in Section 3.4.11, Call Waiting as described in Section 3.4.10, Call Forwarding as described in Section 3.4.3, Call Waiting ID as described in Section 3.4.15, Anonymous Call Rejection as described in Section 3.4.14, Speed Calling as described in Section 3.4.12, Call Block as described in Section 3.4.2 and unlimited domestic long distance usage subject to the terms and conditions of the VarTec One Choice® Unlimited Package Acceptable Use Policy. The unlimited domestic long distance usage only applies to non-operator assisted, direct dialed domestic calls. One Choice® Unlimited Package does not include equipment associated with the Caller ID - Name and Number feature.

One Choice® Unlimited Package is intended for residential use only and all terms of the Acceptable Use Policy for One Choice® Unlimited Package apply. At VTI's sole discretion, action may be taken to limit access to toll services if the Customer's toll usage exceeds normal calling patterns or differ from usual and normal industry standards for residential Customers. VTI may also limit or prohibit access to toll services if usage exceeds the Customer's established history of toll usage. These actions may be taken without notice and without incurring liability.

Rates and charges associated with One Choice® Unlimited Package are set forth in Section 4.2.7 following.

(N)

ISSUED: February 28, 2003

EFFECTIVE: April 2, 2003

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**CANCELLED**

MAR 24 2004  
1st RS 54.11  
Public Service Commission  
MISSOURI

Missouri Public  
Service Commission

FILED APR 02 2003

**LOCAL EXCHANGE SERVICES TARIFF**

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**3.0 SERVICE DESCRIPTIONS (Continued)**

**3.2 Basic Residential Local Service (Continued)**

**3.2.7 One Choice® Classic Unlimited Package (Continued) (T)**

**3.2.7.1 Acceptable Use Policy for One Choice® Classic Unlimited Package (T)**

One Choice® Classic Unlimited service provides unlimited interstate and intrastate long distance calls for residential voice use only. Certain excessive uses or calling patterns, however, may be considered evidence of abuse or disallowed commercial or data usage and may result in termination of service or assessment of a fee. Calling patterns other than that which are considered usual and normal based on Customer calling history or industry standards may cause termination of service. (T)

The One Choice® Classic Unlimited plan is intended only for residential voice usage. Use for home office, small business, large commercial business, or other commercial use is prohibited and may result in termination of the service. Customer account usage and calling patterns may be reviewed periodically at the discretion of VarTec Telecom. Customer use of the One Choice® Classic Unlimited service plan that reflects calling patterns other than those that are considered usual and normal for residential customers based on industry standards or personal past calling history may be considered abuse and result in termination of service without refund or the possibility of renewal. (T)

VarTec Telecom reserves the right in its sole discretion to cancel service for violation of this policy or other terms and conditions of service at any time. By selecting VarTec Telecom One Choice® Classic Unlimited service plan, Customer agrees to use the service in accordance with this acceptable use policy and other terms and conditions of service and to indemnify and hold the company harmless from any claims resulting from use or misuse of its products and services. This Acceptable Use Policy may be revised periodically without notice. Customers agree that revisions are applicable to your then current service and usage. (T)

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**ISSUED: February 23, 2004**

**EFFECTIVE: March 24, 2004**

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CANCELLED  
September 6, 2010  
Missouri Public  
Service Commission  
LD-2011-0033

**Filed**  
**MO PSC**

**LOCAL EXCHANGE SERVICES TARIFF**

**3.0 SERVICE DESCRIPTIONS (Continued)**

Missouri Public  
Service Commission

**3.2 Basic Residential Local Service (Continued)**

FILED FEB 28 2003

**3.2.7 One Choice® Unlimited Package (Continued)**

(N)

**3.2.7.1 Acceptable Use Policy for One Choice® Unlimited Package**

One Choice® Unlimited service provides unlimited interstate and intrastate long distance calls for residential voice use only. Certain excessive uses or calling patterns, however, may be considered evidence of abuse or disallowed commercial or data usage and may result in termination of service or assessment of a fee. Calling patterns other than that which are considered usual and normal based on Customer calling history or industry standards may cause termination of service.

The One Choice® Unlimited plan is intended only for residential voice usage. Use for home office, small business, large commercial business, or other commercial use is prohibited and may result in termination of the service. Customer account usage and calling patterns may be reviewed periodically at the discretion of VarTec Telecom. Customer use of the One Choice® Unlimited service plan that reflects calling patterns other than those that are considered usual and normal for residential customers based on industry standards or personal past calling history may be considered abuse and result in termination of service without refund or the possibility of renewal.

VarTec Telecom reserves the right in its sole discretion to cancel service for violation of this policy or other terms and conditions of service at any time. By selecting VarTec Telecom One Choice® Unlimited service plan, Customer agrees to use the service in accordance with this acceptable use policy and other terms and conditions of service and to indemnify and hold the company harmless from any claims resulting from use or misuse of its products and services. This Acceptable Use Policy may be revised periodically without notice. Customers agree that revisions are applicable to your then current service and usage.

(N)

**CANCELLED**

MAR 24 2004  
By 1st RS 54.12  
Public Service Commission  
MISSOURI

**ISSUED: February 28, 2003**

**EFFECTIVE: April 2, 2003**

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Missouri Public  
Service Commission

FILED APR 02 2003

**LOCAL EXCHANGE SERVICES TARIFF**

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**3.0 SERVICE DESCRIPTIONS (Continued)**

**3.2 Basic Residential Local Service (Continued)**

**3.2.7 One Choice® Classic Unlimited Package (Continued) (T)**

**3.2.7.1 Acceptable Use Policy for One Choice® Classic Unlimited Package (T)  
(Continued)**

**Prohibited Use/Abuse**

The following are prohibited uses of the One Choice® Classic Unlimited (T) service plan that may result in termination of service:

- Calling patterns and usage that considerably exceed what is considered usual and normal for residential customers by industry standards
- Calling usage that considerably exceeds your established history of usage
- Use for any type of commercial business
- Commercial faxing, fax broadcasting, or fax blasting
- Use of Auto-Dialers or predictive dialer
- Use of Phone Chat Rooms
- Calls to 900 or 976 numbers
- Modem data transfer
- Use for dialing into an ISP or any type of data transmission
- Use for medical transcription
- Use is not for call back, call sell, or debit card services
- Service is not to be used for call centers or telemarketing
- Any use not consistent with residential voice usage, or for which the service is otherwise intended.

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**ISSUED: February 23, 2004**

**EFFECTIVE: March 24, 2004**

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Service Commission  
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MO PSC**

**LOCAL EXCHANGE SERVICES TARIFF**

**3.0 SERVICE DESCRIPTIONS (Continued)**

Missouri Public  
Service Commission

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**3.2 Basic Residential Local Service (Continued)**

**3.2.7 One Choice® Unlimited Package (Continued)**

(N)

**3.2.7.1 Acceptable Use Policy for One Choice® Unlimited Package  
(Continued)**

**Prohibited Use/Abuse**

The following are prohibited uses of the One Choice® Unlimited service plan that may result in termination of service:

- Calling patterns and usage that considerably exceed what is considered usual and normal for residential customers by industry standards
- Calling usage that considerably exceeds your established history of usage
- Use for any type of commercial business
- Commercial faxing, fax broadcasting, or fax blasting
- Use of Auto-Dialers or predictive dialer
- Use of Phone Chat Rooms
- Calls to 900 or 976 numbers
- Modem data transfer
- Use for dialing into an ISP or any type of data transmission
- Use for medical transcription
- Use is not for call back, call sell, or debit card services
- Service is not to be used for call centers or telemarketing
- Any use not consistent with residential voice usage, or for which the service is otherwise intended.

(N)

**CANCELLED**

MAR 24 2004  
1st RS 54.13  
Public Service Commission  
MISSOURI  
EFFECTIVE: April 2, 2003

ISSUED: February 28, 2003

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Missouri Public  
Service Commission

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**LOCAL EXCHANGE SERVICES TARIFF**

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**3.0 SERVICE DESCRIPTIONS (Continued)**

**3.2 Basic Residential Local Service (Continued)**

**3.2.7 One Choice® Classic Unlimited Package (Continued) (T)**

**3.2.7.1 Acceptable Use Policy for One Choice® Classic Unlimited Package (Continued) (T)**

**Prohibited Use/Abuse**

Customers who exceed 2000 minutes of combined intrastate and interstate long distance usage in one month may have their service plan evaluated for compliance with this acceptable use policy. Depending on the evaluation results, Customers whose use constitutes, in VarTec's discretion, violation of this policy will be notified in writing that their One Choice® Classic Unlimited service plan may be terminated and/or a \$50.00 data/commercial usage fee assessed for any subsequent violation. (T)

VTI reserves the right, in the event of fraud, to terminate service immediately without notice or exigent circumstances.

---

**ISSUED: February 23, 2004**

**EFFECTIVE: March 24, 2004**

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**MO PSC**

**LOCAL EXCHANGE SERVICES TARIFF**

Missouri Public  
Service Commission

**3.0 SERVICE DESCRIPTIONS (Continued)**

REC'D FEB 28 2003

**3.2 Basic Residential Local Service (Continued)**

**3.2.7 One Choice® Unlimited Package (Continued)**

(N)

**3.2.7.1 Acceptable Use Policy for One Choice® Unlimited Package  
(Continued)**

**Prohibited Use/Abuse**

Customers who exceed 2000 minutes of combined intrastate and interstate long distance usage in one month may have their service plan evaluated for compliance with this acceptable use policy. Depending on the evaluation results, Customers whose use constitutes, in VarTec's discretion, violation of this policy will be notified in writing that their One Choice® Unlimited service plan may be terminated and/or a \$50.00 data/commercial usage fee assessed for any subsequent violation.

VTI reserves the right, in the event of fraud, to terminate service immediately without notice or exigent circumstances.

(N)

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Public Service Commission  
MISSOURI

**ISSUED: February 28, 2003**

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Service Commission

**FILED APR 02 2003**



**LOCAL EXCHANGE SERVICES TARIFF****3.0 SERVICE DESCRIPTIONS (Continued)****3.2 Basic Residential Local Service (Continued)****3.2.8 One Choice® Select Package**

(N)

One Choice® Select Package provides residential Customers in Missouri with local and long distance calling for a flat rate. In order to subscribe to One Choice® Select Package, the Customer must select VTI as the primary service provider for local exchange, intraLATA interexchange and interLATA interexchange telecommunications services. Furthermore, the Customer must select one of the following two long distance service plans: One Choice® \$.05 Plan or One Choice® \$.03 Plan as described in Sections 3.39.1 and 3.39.2 of VTI's Missouri P.S.C. Tariff No. 3 "Telecommunications Services Tariff. Rates and charges for the One Choice® Select Package may vary based on the Customer's selected long distance calling plan. The availability of One Choice® Select Package to the Customer may be restricted based upon both VTI's access to services through the incumbent local exchange carrier and the Customer's creditworthiness as determined by information contained in a credit bureau report received from a credit reporting agency.

One Choice® Select Package is a bundled service package which includes Basic Residential Local Service as described in Section 3.2 and the following five Call Management Features: Caller ID as described in Section 3.4.11, Call Waiting as described in Section 3.4.10, Three-Way Calling as described in Section 3.4.13, Call Waiting ID as described in Section 3.4.15 and Call Return as described in Section 3.4.9. The Customer will also receive 200 minutes of domestic long distance usage subject to the Customer's selected long distance plan, and any additional long distance usage beyond the included minutes will be billed according to the same selected long distance plan. The included long distance usage does not accumulate on a month-to-month basis, and no credit will be given to Customers who do not use the included minutes.

One Choice® Select Package does not include equipment associated with the Caller ID feature. If the Customer's service is discontinued prior to the conclusion of a billing period, the Customer will remain responsible for the monthly charges for the entire billing period. Rates and charges associated with One Choice® Select Package are set forth in Section 4.2.8 following.

(N)

**ISSUED: February 23, 2004****EFFECTIVE: March 24, 2004**

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**LOCAL EXCHANGE SERVICES TARIFF**

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**3.0 SERVICE DESCRIPTIONS (Continued)****3.2 Basic Residential Local Service (Continued)****3.2.9 One Choice® Elite Package**

(N)

One Choice® Elite Package provides residential Customers in Missouri with local and long distance calling for a flat rate. In order to subscribe to One Choice® Elite Package, the Customer must select VTI as the primary service provider for local exchange, intraLATA interexchange and interLATA interexchange telecommunications services. Furthermore, the Customer must select one of the following two long distance service plans: One Choice® \$.05 Plan or One Choice® \$.03 Plan as described in Sections 3.39.1 and 3.39.2 of VTI's Missouri P.S.C. Tariff No. 3 "Telecommunications Services Tariff. Rates and charges for the One Choice® Elite Package may vary based on the Customer's selected long distance calling plan. The availability of One Choice® Elite Package to the Customer may be restricted based upon both VTI's access to services through the incumbent local exchange carrier and the Customer's creditworthiness as determined by information contained in a credit bureau report received from a credit reporting agency.

One Choice® Elite Package is a bundled service package which includes Basic Residential Local Service as described in Section 3.2 and the following eight Call Management Features: Caller ID as described in Section 3.4.11, Call Waiting as described in Section 3.4.10, Three-Way Calling as described in Section 3.4.13, Call Waiting ID as described in Section 3.4.15, Call Return as described in Section 3.4.9, Speed Calling as described in Section 3.4.12, Call Forwarding as described in Section 3.4.3, and Auto Redial as described in Section 3.4.1. The Customer will also receive 500 minutes of domestic long distance usage subject to the Customer's selected long distance plan, and any additional long distance usage beyond the included minutes will be billed according to the same selected long distance plan. The included long distance usage does not accumulate on a month-to-month basis, and no credit will be given to Customers who do not use the included minutes.

(N)

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**ISSUED: February 23, 2004****EFFECTIVE: March 24, 2004**

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**LOCAL EXCHANGE SERVICES TARIFF**

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**3.0 SERVICE DESCRIPTIONS (Continued)**

**3.2 Basic Residential Local Service (Continued)**

**3.2.9 One Choice® Elite Package (Continued)**

In addition to the features described herein, One Choice® Elite Package includes subscription to an unregulated service, VTI's Voice Mail. One Choice® Elite Package does not include equipment associated with the Caller ID feature. If the Customer's service is discontinued prior to the conclusion of a billing period, the Customer will remain responsible for the monthly charges for the entire billing period. Rates and charges associated with One Choice® Elite Package are set forth in Section 4.2.8 following.

(N)

(N)

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**ISSUED: February 23, 2004**

**EFFECTIVE: March 24, 2004**

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September 6, 2010  
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Service Commission  
LD-2011-0033

**FILED  
MO PSC**

**LOCAL EXCHANGE SERVICES TARIFF****3.0 SERVICE DESCRIPTIONS (Continued)****3.2 Basic Residential Local Service (Continued)****3.2.10 One Choice® Unlimited Package**

(N)

One Choice® Unlimited provides residential Customers in Missouri with local and long distance calling for a flat rate. In order to subscribe to One Choice® Unlimited, the Customer must select VTI as the primary service provider for local exchange, intraLATA interexchange and interLATA interexchange telecommunications services. Furthermore, the Customer must select the One Choice® \$.05 Plan as described in Section 3.39.1 of VTI's Missouri P.S.C. Tariff No. 3 "Telecommunications Services Tariff. The availability of One Choice® Unlimited to the Customer may be restricted based upon both VTI's access to services through the incumbent local exchange carrier and the Customer's creditworthiness as determined by information contained in a credit bureau report received from a credit reporting agency.

One Choice® Unlimited is a bundled service package which includes Basic Residential Local Service as described in Section 3.2 and the following eight Call Management Features: Caller ID as described in Section 3.4.11, Call Waiting as described in Section 3.4.10, Three-Way Calling as described in Section 3.4.13, Call Waiting ID as described in Section 3.4.15, Call Return as described in Section 3.4.9, Speed Calling as described in Section 3.4.12, Call Forwarding as described in Section 3.4.3 and Auto Redial as described in Section 3.4.1. Customers will also receive unlimited domestic long distance usage. The unlimited domestic long distance usage is for residential voice use only and applies to non-operator assisted, direct-dialed domestic calls. Use for home office, small business, large commercial business, or other commercial use is prohibited and may result in termination of the service.

In addition to the features described herein, One Choice® Unlimited includes subscription to an unregulated service, VTI's Voice Mail. One Choice® Unlimited does not include equipment associated with the Caller ID feature. If the Customer's service is discontinued prior to the conclusion of a billing period, the Customer will remain responsible for the monthly charges for the entire billing period. Rates and charges associated with One Choice® Unlimited are set forth in Section 4.2.8 following.

(N)

**ISSUED: February 23, 2004****EFFECTIVE: March 24, 2004**

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**LOCAL EXCHANGE SERVICES TARIFF**

**3.0 SERVICE DESCRIPTIONS (Continued)**

**3.2 Basic Residential Local Service (Continued)**

**3.2.11 Additional Line Service**

(N)

Additional Line Service provides the same features and benefits of Basic Residential Local Service as described in Section 3.2, including unlimited local calling and the ability to utilize 911 emergency services. Additional Line Service is only available to Customers who also subscribe to VTI's Basic Residential Local Service or an associated bundled service package as described herein, and Additional Line Service must be installed at the same service address as the Customer's primary line. Any additional benefits of the Customer's selected local service package, such as included long distance minutes or Call Management features, do not apply to Additional Line Service. Optional Call Management features as described in Section 3.4 are available to subscribers of Additional Line Service and will be billed at the rates defined therein in addition to all charges associated with the Customer's Additional Line Service.

In order to subscribe to Additional Line Service, Customers must select VTI as the primary service provider for interLATA interexchange and intraLATA interexchange services for the additional line. Furthermore, Customers must select one of the following two long distance plans: One Choice® \$.05 Plan or One Choice® \$.03 Plan as described in Sections 3.9.1 and 3.9.2 of VTI's Missouri P.S.C. No. 3-Telephone "Telecommunications Services Tariff." Rates and charges for Additional Line Service may vary based on the Customer's selected long distance calling plan.

(N)

**ISSUED: May 27, 2004**

**EFFECTIVE: June 27, 2004**

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(T)  
**FILED**  
(T)  
**MO PSC**

**LOCAL EXCHANGE SERVICES TARIFF**

Missouri Public

**3.0 SERVICE DESCRIPTIONS (Continued)**

REC'D JUL 12 2001

**3.3 (Reserved for Future Use)**

Service Commission

**3.4 Call Management Features**

VTI offers optional Call Management Services as described herein to allow Customers to efficiently manage the call flow generated over their telephone line(s). These services are subject to availability of facilities and compatibility with Customer type of access line and premises equipment. Optional services are only available to Customers of VTI's basic local service and are not available on Centrex and PBX trunks. When multiple services are activated on the same line, certain services may take precedence over others.

Rates and charges associated with the Call Management Features described herein are set forth in Section 4.4 following.

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**3.0 SERVICE DESCRIPTIONS (Continued)**

REC'D JUL 12 2001

**3.4 Call Management Features (Continued)**

Service Commission

**3.4.1 Auto Redial**

Auto Redial enables the Customer to redial automatically the last outgoing telephone number. If that telephone number is busy, the service will make call attempts to the telephone number for a maximum of thirty (30) minutes beginning with the Customer's activation of Auto Redial, in an effort to establish the call. The Customer will be signaled with a distinctive ring when the call can be completed. Customers access Auto Redial by dialing \*66 and can cancel an Auto Redial activation by dialing \*86.

**3.4.2 Call Block**

Call Block enables the Customer to block calls from pre-selected telephone numbers and/or the last incoming call (without knowing the number). To block specified telephone numbers, the Customer builds a screening list via code activation. Customers may access their screening list to add telephone numbers by dialing \*60. Customers may deactivate Call Block by dialing \*80. To block an unknown telephone number after receiving the call, the Customer enters a blocking code to add the number to the Customer's screening list. In the event that facilities are unavailable to provide incoming call screening from the Customer's list, standard call completion will occur. Customers whose telephone numbers are blocked are directed to a prerecorded announcement regarding the block.

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**3.0 SERVICE DESCRIPTIONS (Continued)**

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**3.4 Call Management Features (Continued)**

Service Commission

**3.4.3 Call Forwarding**

Call Forwarding enables the Customer to transfer all incoming calls to another telephone number. The Customer is responsible for the payment of charges (i.e., toll charges) for each call between the Customer's call forwarding equipped telephone and the telephone to which the call is being forwarded. The transmission may not meet normal standards depending upon the distance and routing necessary. Customers who are subscribed to Call Forwarding activate the service by dialing #72 and can deactivate the service by dialing #73.

Call Forwarding may also include the Call Forwarding - Busy Line and Call Forwarding - Don't Answer features described in Sections 3.4.4 and 3.4.5. However, only one Call Forwarding feature is allowed for each telephone line.

**3.4.4 Call Forwarding - Busy Line**

Call Forwarding - Busy Line allows incoming calls that encounter a busy condition to be forwarded to a pre-designated telephone number. The Call Forwarding - Busy Line Customer is responsible for the payment of charges (i.e., toll charges) for each call between his/her call forwarding equipped telephone line and the line to which the call is being forwarded. The transmission may not meet normal standards depending upon the distance and routing necessary.

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**3.0 SERVICE DESCRIPTIONS (Continued)**

REC'D JUL 12 2001

**3.4 Call Management Features (Continued)**

Service Commission

**3.4.5 Call Forwarding - No Answer**

Call Forwarding - No Answer allows incoming calls which are not answered after a pre-determined number of rings to be automatically forwarded to a pre-designated telephone number. The Call Forwarding - No Answer Customer is responsible for the payment of charges (i.e., toll charges) for each call between his/her call forwarding equipped telephone line and the line to which the call is being forwarded. The transmission may not meet normal standards depending upon the distance and routing necessary.

**3.4.6 Call Forwarding - Busy Line/No Answer**

Call Forwarding - Busy Line/No Answer provides the features of Call Forwarding - Busy Line as described in Section 3.4.4 as well as the features of Call Forwarding - No Answer as described in Section 3.4.5. The Customer is responsible for the payment of charges (i.e., toll charges) for each call between his/her call forwarding equipped telephone line and the line to which the call is being forwarded. The transmission may not meet normal standards depending upon the distance and routing necessary.

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**3.0 SERVICE DESCRIPTIONS (Continued)**

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**3.4 Call Management Features (Continued)**

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**3.4.7 Remote Access to Call Forwarding**

Remote Access to Call Forwarding provides the Customer that is a subscriber of a Call Forwarding service with the ability to activate, deactivate or change Call Forwarding designations from a remote location. This service can only be accessed from a DTMF equipped telephone which has a full set of characters, including "\*" and "#." All charges incurred to access the remote number will be billed appropriately. The transmission may not meet normal standards depending upon the distance and routing necessary. The Customer must also subscribe to one of the Call Forwarding features described herein.

**3.4.8 Selective Call Forwarding**

Selective Call Forwarding provides the Customer with the ability to forward incoming calls from pre-selected telephone numbers to another telephone number. The Customer can construct or modify a telephone number screening list. VTI equipment will screen incoming calls against the Customer's list and forward only those from telephone numbers on the list. The Selective Call Forwarding Customer is responsible for the payment of charges (i.e., toll charges) for each call between the Selective Call Forwarding equipped telephone line and the line to which the call is being forwarded. Calls from numbers not on the list will receive standard call completion. The Customer must also subscribe to one of the Call Forwarding features as described herein.

Subscribers to Selective Call Forwarding activate the service and construct or modify the screening list by dialing \*63 and following the prompts. This service may be temporarily deactivated by dialing \*83.

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**3.0 SERVICE DESCRIPTIONS (Continued)**

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**3.4 Call Management Features (Continued)**

Service Commission

**3.4.9 Call Return**

Call Return enables the Customer to redial automatically the last incoming call, whether or not it was answered. If that telephone number is busy, automated continuous attempts will occur to call the number for a maximum of thirty (30) minutes beginning with the Customer's activation of Call Return in an attempt to establish the call. The Customer will be signaled with a distinctive ring when the call can be completed. Customers activate Call Return by dialing \*69.

**3.4.10 Call Waiting**

Call Waiting alerts Customers via a tone signal while a call is in progress to indicate a second call is waiting and, by operation of the switchhook, allows the Customer to place the first call on hold and answer the waiting call. Call Waiting subscribers may deactivate Call Waiting for the duration of one call by dialing \*70 prior to the direct-dialed digits. Call Waiting is automatically reactivated for the next originating or terminating call.

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**3.0 SERVICE DESCRIPTIONS (Continued)**

REC'D JUL 12 2001

**3.4 Call Management Features (Continued)**

Service Commission

**3.4.11 Caller ID**

Caller ID allows the Customer to identify the calling party prior to the telephone being answered. Caller ID displays the name and/or telephone number of the calling party on the Customer's CPE before the call is answered at the Customer's premises. Caller ID consists of two features: 1) Calling Number Delivery, which identifies the telephone number of the calling party, before the telephone is answered and 2) Calling Name and Number Delivery, which identifies the name and telephone number of the calling party, before the telephone is answered. Caller ID requires a period of time equivalent to two ringing tones in order to produce the name and telephone number display on the CPE. Caller ID displays non-published telephone numbers, unless the Customer who has a non-published listing activates a call identification block.

Any Customer subscribing to Caller ID will be responsible for the provision of a display device which will be located on the Customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the Customer. Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

Telephone CPN information transmitted via Caller ID is intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this tariff. CPN will not be displayed if the called party is off-hook or if the called party answers during the first ring interval. CPN will be displayed for calls made from another central office only if it is linked by appropriate facilities. Caller ID is not available on operator-handled calls.

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**3.0 SERVICE DESCRIPTIONS (Continued)**

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**3.4 Call Management Features (Continued)**

Service Commission

**3.4.12 Speed Calling**

Speed Calling enables a Customer to place calls to other telephone numbers by dialing a one or two digit code rather than the complete telephone number. Speed Calling 8 Number allows for an eight (8) telephone number capacity, wherein the telephone numbers are assigned a one digit code.

Customers may program Speed Calling 8 Number by dialing 74# and waiting for the dial tone. Customers then dial the code (consisting of numbers 2 through 9) to be assigned and the telephone number, including area code if necessary. To dial the number, Customers dial the code number followed by the pound sign (#).

**3.4.13 Three-Way Calling**

Three-Way Calling enables a Customer to add a third party to an existing call without operator assistance, thereby establishing a three-way conversation. The transmission may not meet normal standards depending on the distance and routing necessary to activate a three-way call.

Customers access Three-Way Calling during a current call by pressing and releasing the receiver button to receive a second dial tone, dialing the third-party telephone number, and pressing and releasing the receiver button to connect the two calls.

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**3.0 SERVICE DESCRIPTIONS (Continued)**

REC'D JUL 12 2001

**3.4 Call Management Features (Continued)**

Service Commission

**3.4.14 Anonymous Call Rejection**

Anonymous Call Rejection allows a Customer to reject all calls which have been indicated as anonymous, unavailable or private by the calling party. When Anonymous Call Rejection is active, the called party receives no alerting for a call that has been rejected. The call is routed to a denial announcement and subsequently terminated.

Customers who are subscribed to Anonymous Call Rejection activate the service by dialing \*77 and can deactivate the service by dialing \*87.

**3.4.15 Call Waiting ID**

Call Waiting ID allows the Customer to identify the calling party on a waiting call prior to the telephone being answered. Call Waiting ID displays the telephone number and/or name of the calling party on a Customer's CPE while a call is in progress. Call Waiting ID requires a period of time equivalent to two ringing tones in order to produce the name and telephone number display on the CPE. Call Waiting ID displays non-published telephone numbers, unless the Customer who has a non-published listing activates a call identification block. Call Waiting ID requires subscription to Call Waiting and Caller ID Services as described in Sections 3.4.10 and 3.4.11.

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**3.0 SERVICE DESCRIPTIONS (Continued)**

REC'D JUL 12 2001

**3.4 Call Management Features (Continued)**

Service Commission

**3.4.16 Caller ID - Delivery Blocking**

Per line blocking of CPN will be available upon request, at no charge, ONLY to the following entities for lines over which the official business of the agency is conducted, including those at the residences of employees/volunteers, where an executive officer of the agency registers a need for blocking and provides the required certification to the Company:

- a) Private, nonprofit, tax exempt, domestic violence intervention agencies
- b) Federal, state, and local law enforcement agencies.

The CPN will not be transmitted from a line equipped with this capability. Per line blocking is operational on a continuous basis but can be deactivated by the Customer by dialing an access code immediately prior to placing a call. The Customer can deactivate Caller ID - Delivery Blocking on a per call basis, at no charge, by dialing an access code (\*82 on their touch tone pad or 1182 from a rotary phone) immediately prior to placing a call.

A Customer can prevent the delivery of their calling name and/or number to the called party by dialing an access code (\*67 on their touch tone pad or 1167 from a rotary phone) immediately prior to placing a call. The access code will activate per call blocking, which is available at no charge. If the calling party activates blocking, the CPN will not be transmitted across the line to the called party. Instead, Calling Line Identification Customer will receive an anonymous indicator. This anonymous indicator notifies the Caller ID Customer that the calling party has elected to block the delivery of their name and telephone number. The blocking of CPN will not be provided on calls originating from Customer Owned Pay Telephones. If the Caller ID Customer also subscribes to Anonymous Call Rejection, the calling party will be routed to a telephone company recording advising the caller that the called party will not accept call whose CPN has been blocked.

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**LOCAL EXCHANGE SERVICES TARIFF**

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**3.0 SERVICE DESCRIPTIONS (Continued)****3.4 Call Management Features (Continued)****3.4.17 Toll Restriction**

(T)

Toll Restriction prohibits Customers from originating direct-dialed (1+) or operator assisted (0 or 0+) outgoing long distance calls from the designated local exchange access line. Toll Restriction also prohibits Customers from originating certain outgoing local calls if additional per-use charges or duration charges apply to such calls. If a call of this type is attempted, the call will be routed to an automated announcement informing the caller that toll calls are restricted on the access line. The following types of calls may be blocked by Toll Restriction:

- 1) Direct dialed 1+ long distance calls, including 1 + (area code when necessary) + NXX-XXXX and 101XXXX + 1 + area code (if required) + NXX-XXXX.
- 2) Local or long distance 0+ or 0 calls, including emergency calls. Examples of these calls include 0 + (area code when necessary) + NXX-XXXX; 101XXXX + 0 + area code (if required) + NXX-XXXX; or (0).
- 3) Directory Assistance calls for local or long distance telephone number inquiries, including 1 + 411 and 1 + (area code when necessary) + 555-1212.
- 4) Calls placed to a local 976 telephone number.
- 5) Any call to an emergency telephone number if it is a long distance call.

Toll Restriction does not block seven-digit or ten-digit direct dialed local calls or Inward WATs (i.e., 800 toll-free calling).

Toll Restriction is only available where required Central Office facilities exist. Toll call Restriction is not available in areas where a Universal Emergency Number Service (911) is not in operation.

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**LOCAL EXCHANGE SERVICES TARIFF**

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**3.0 SERVICE DESCRIPTIONS (Continued)**

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**3.4 Call Management Features (Continued)**

Service Commission

**3.4.16 Toll Restriction**

(N)

Toll Restriction prohibits Customers from originating direct-dialed (1+) or operator assisted (0 or 0+) outgoing long distance calls from the designated local exchange access line. Toll Restriction also prohibits Customers from originating certain outgoing local calls if additional per-use charges or duration charges apply to such calls. If a call of this type is attempted, the call will be routed to an automated announcement informing the caller that toll calls are restricted on the access line. The following types of calls may be blocked by Toll Restriction:

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- 3) Directory Assistance calls for local or long distance telephone number inquiries, including 1 + 411 and 1 + (area code when necessary) + 555-1212.
- 4) Calls placed to a local 976 telephone number.
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**3.0 SERVICE DESCRIPTIONS (Continued)**

Service Commission

**3.5 Directory Assistance**

VTI furnishes Directory Assistance Service whereby Customers may request assistance in determining directory listing information. The rates set forth herein apply to calls from Customers who request assistance in determining directory listing information for telephone users who are located in the same local calling area or intraLATA calling area.

A residential Customer is allowed three direct-dialed Directory Assistance calls per residential exchange line per month at no additional charge. No credit will be given for any unused portion of the Customer's allowance, and call allowances are not transferrable between separate accounts of the same Customer. No credit will be given for requests in which the telephone number is non-published or unlisted, or for telephone numbers which are not found in the directory.

Customers are allowed up to two Directory Assistance listing requests per direct-dialed Directory Assistance call. Where a Customer makes more than two requests on a call, each subsequent request in excess of the Customer's allowance is billed an additional fee. A maximum of ten Directory Assistance requests is allowed per direct-dialed Directory Assistance call.

Additional charges may apply to Customers who place Directory Assistance calls via an operator or have Directory Assistance charges billed to a telephone calling card or a telephone number other than the originating telephone number. A maximum of two requests per call applies to Directory Assistance calls placed via an operator or billed to a telephone calling card or a telephone number other than the originating telephone number. Where dialing facilities are not available, Directory Assistance calls via an operator are considered as direct-dialed calls.

Rates and charges associated with Directory Assistance are set forth in Section 4.5 following.

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**3.0 SERVICE DESCRIPTIONS (Continued)**

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**3.5 Directory Assistance (Continued)**

Service Commission

**3.5.1 Directory Assistance Call Completion**

Directory Assistance Call Completion (DACC) provides Customers with the option of having local calls automatically completed upon request of a telephone listing from the Directory Assistance operator. The call may be completed automatically or by the Directory Assistance operator. DACC is available where facilities permit.

The DACC portion of the call may either be billed in the same manner as the Directory Assistance portion or alternately billed (i.e., third number or collect billing). There are no allowances for DACC; however, the appropriate call allowances as described in Section 3.5 apply to the Directory Assistance portion of the call.

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**3.0 SERVICE DESCRIPTIONS (Continued)**

Service Commission

**3.6 Directory Listings**

Upon the request of a directory listing publication, VTI will provide list of names and telephone numbers of Customers and joint-users for the purpose of informing calling parties of the telephone numbers of Customers and those entitled to use Customer's service. The Company limits the length of any listing by the use of abbreviations when, in the opinion of the directory publishing company, the clearness of the listing or the identification of the Customer or joint-user is not impaired thereby. Listings must conform to the practices of the directory publishing company with respect to its directories.

VarTec will furnish upon request the name and address of the Customer to exchange service when such service is used to provide recorded announcements under the provisions of this tariff. Listings are regularly provided in connection with all classes of exchange service, unless the Customer subscribes to non-published exchange service or non-listed service. The contract period for Directory Listings where the listing actually appears in the directory is the effective period of the directory. Where the listing has not been printed in the directory, the contract period is one month.

One Residential Primary Listing is provided without charge for each separate Customer service or joint-user. The Primary Listing must be the actual name of the Customer to whom the service is rendered or the name of a member of the Customer's family or household.

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**3.0 SERVICE DESCRIPTIONS (Continued)**

REC'D JUL 12 2001

**3.6 Directory Listings (Continued)**

Service Commission

A residential Customer may request that part or all of the address information which would otherwise be listed in the directory be deleted by the Company. Such deletion will be continued in successive directories without further request by the Customer until the Customer requests publication of part or all of the deleted address information in the directory.

Rates and charges associated with Directory Listings and the optional features described below are set forth in Section 4.6 following.

**3.6.1 Non-Published Service**

Customers who desire their telephone numbers to be omitted from directory publications may subscribe to Non-Published Service. Incoming calls to a Customer subscribing to Non-Published Service will be completed only when the calling party places the call by telephone number, notwithstanding any claim made by the calling party. When a call is placed from a telephone number associated with a Non-Published listing, the number may be disclosed if the called party has equipment to display Caller ID. Customers may prevent the display of their telephone number by subscribing to and activating Caller ID - Delivery Blocking.

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**3.0 SERVICE DESCRIPTIONS (Continued)**

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**3.6 Directory Listings (Continued)**

Service Commission

**3.6.2 Non-Listed Service**

At the Customer's request, any one or all of the Customer's primary listings, additional listings or other listings associated with the same or different residence telephone service line normally published in the directory will be omitted from the directory but will be listed in the directory assistance records available to the general public. The Customer indemnifies and holds the Company harmless against any and all claims for damages caused or claimed to have been caused directly or indirectly by the publication of the listing, which the Customer has requested be omitted from the directory or the disclosing of such a listing to any person. Where such a listing is published in the telephone directory, the Company's liability shall be limited to a refund of any monthly charges assessed by the Company for the particular Non-Listed Service.

**3.6.3 Residential Additional Listings**

Residential Additional Listings may be the names of members of the Customer's family or of other persons residing in the Customer's household. A Dual Name Additional Listing may be provided for two persons who share the same surname and reside at the same address, or for a person known by two names. This listing is composed of a surname, two first names, address and telephone number.

Residential Additional Listings are not offered for purchase in the alphabetical business section of a directory separated for individual listings and business listings, except that a residential service number may be included in the business section as an alternate listing under a business service listing. A residential service number will be included in the business section when the listing contains a healing profession designation.

Residential Additional Listings may be nicknames, abbreviated names, names which are commonly spelled in more than one way, and rearrangements of names when, in the opinion of the directory publishing company, they are necessary for the proper identification of the Customer.

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**3.0 SERVICE DESCRIPTIONS (Continued)**

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**3.7 Operator Assistance Services**

Service Commission

VTI furnishes local assistance through an operator whereby Customers may request the services described herein. The rates set forth in Section 4.7 apply to local operator assistance requests originating for all classes and grades of services.

With respect to Operator Services, the following applies:

- 1) Company will not bill for incomplete calls where answer supervision is available. VTI will not bill for incomplete calls and will remove any charges for incomplete calls upon (i) subscriber notification or (ii) Company's knowledge.
- 2) The caller and billed party, if different from the caller, will be advised that the Company is the operator service provider at the initial contact.
- 3) Rate quotes will be given upon request, at no charge, including all rate components and any additional charges.
- 4) Only tariffed rates approved by this Commission for Company shall appear on any LEC billings.
- 5) Company shall be listed on the LEC billing if the LEC has multi-Company billing ability.
- 6) Company will employ reasonable calling card verification procedures, acceptable to the Telephone Company issuing the calling card
- 7) Company will route all 0 - or 00 - emergency calls in the quickest possible manner to the appropriate local emergency service provider, at no charge.
- 8) Upon request, Company will transfer calls to another authorized interexchange Company or to the LEC, if billing can list the caller's actual origination point.
- 9) Company will refuse operator service to traffic aggregators that block access to other Companies.
- 10) Company will assure that traffic aggregators will post and display information including: (1) that Company is the operator service provider; (2) detailed complaint procedures; and (3) instructions informing the caller on procedures to reach the LEC operator and other authorized interexchange Companies.

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**3.0 SERVICE DESCRIPTIONS (Continued)**

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**3.7 Operator Assistance Services (Continued)**

Service Commission

**3.7.1 Line Status Verification**

Line Status Verification allows an operator to determine the condition of an access line that a Customer requests to be checked. This service is provided where facilities exist through a VTI provided operator. Line Status Verification requests will not be processed on a collect (reversal of charge) or person-to-person basis.

**3.7.2 Busy Interrupt**

Busy Interrupt allows an operator to interrupt a conversation in progress to ascertain willingness to establish a conversation with an alternate party. This service is provided where facilities exist through a VTI provided operator. Busy Interrupt requests will not be processed on a collect (reversal of charge) or person-to-person basis, except in the case of an emergency situation, when the caller may bill collect if necessary.

The charge for Busy Interrupt applies whenever the operator interrupts the conversation even if the interrupted parties refuse to terminate the conversation in progress.

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Service Commission

**ISSUED: July 12, 2001**

**EFFECTIVE: August 26, 2001**

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**LOCAL EXCHANGE SERVICES TARIFF****3.0 SERVICE DESCRIPTIONS (Continued)****3.7 Operator Assistance Services (Continued)****3.7.3 Call Trace**

Customers receiving annoying or anonymous calls may request (1) a telephone number change, which will be provided at no charge by Company's name or (2) the capability to utilize Call Trace on a per activation basis, as needed. Call Trace allows the Customer to dial a code (\*57) to automatically request that the following information be recorded:

- 1) The originating telephone number;
- 1) The date and time of the call; and
- 2) The date and time call trace was activated.

When Call Trace successfully identifies a calling number, a recording instructs the customer to call a toll free number, which will activate a Voice Response Script and assist the Customer in establishing an open file. Should the Customer decide to prosecute the call originating party, the Customer should contact VTI for further instructions. Activation of Call Trace never authorizes VTI to provide the called party with the name or telephone number of the calling party. In the event that Call Trace is not available or is unable to resolve the case, it may be necessary to place a manual trap on the Customer's telephone line.

**3.7.4 Local Operator Services**

Customers may obtain the assistance of a local operator to complete the following local exchange telephone calls:

- (1) Person to Person - Calls completed with the assistance of a Company operator to a particular person or station specified by the calling party. Charges may be billed to the called party, a non-proprietary calling card, a calling station or a third-party station.

Material located on this Page was previously located on Original Page No. 72

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**LOCAL EXCHANGE SERVICES TARIFF**

**3.0 SERVICE DESCRIPTIONS (Continued)**

**3.7 Operator Assistance Services (Continued)**

(N)

**3.7.4 Local Operator Services (Continued)**

- (2) Station to Station - Calls other than person-to-person calls completed with or without the assistance of a Company operator. Charges may be billed to a non-proprietary calling card.
- (3) Third-Party Billed Call Non-Automated - Calls which are charged to a telephone number other than the originating or terminating telephone number. Originator dials zero and the operator completes the remainder of the call.
- (4) Third-Party Billed Call-Semi Automated - Calls which are charged to a telephone number other than the originating or terminating number. Originator dials zero then dials the desired telephone number and the operator collects information for the completion of the call.
- (5) Collect Call Non-Automated - Calls which are charged to the terminating telephone number. Originator dials zero and the operator completes the remainder of the call
- (6) Collect Call Semi-Automated - Calls which are charged to the terminating telephone number. Originator dials zero then dials the desired telephone number and the operator collects the information for the completion of the call.

(N)

**3.8 Service Order Charges**

Customers are billed applicable Service Order Charges when VTI receives, records and processes information in connection with a Customer request to add or change existing services. Service Order Charges apply to Customers who order new service or features, discontinue services or features, request telephone number changes, or transfer service from one premises to another. Service Order Charges also apply to service requests, including but not limited to, reconnection of existing service, temporary suspension of service, name changes on an account, or when service is required at the Customer's premises.

The applicable Service Order Charges for the items described above are set forth in Section 4.8 following.

Material previously located on this Page has been moved to Original Page No. 71.1.

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**LOCAL EXCHANGE SERVICES TARIFF**

REC'D JUL 12 2001

**3.0 SERVICE DESCRIPTIONS (Continued)**

**3.7 Operator Assistance Services (Continued)**

Service Commission

**3.7.3 Call Trace**

Customers receiving annoying or anonymous calls may request (1) a telephone number change, which will be provided at no charge by Company's name or (2) the capability to utilize Call Trace on a per activation basis, as needed. Call Trace allows the Customer to dial a code (\*57) to automatically request that the following information be recorded:

- 1) The originating telephone number;
- 2) The date and time of the call; and
- 3) The date and time call trace was activated.

When Call Trace successfully identifies a calling number, a recording instructs the customer to call a toll free number, which will activate a Voice Response Script and assist the Customer in establishing an open file. Should the Customer decide to prosecute the call originating party, the Customer should contact VTI for further instructions. Activation of Call Trace never authorizes VTI to provide the called party with the name or telephone number of the calling party. In the event that Call Trace is not available or is unable to resolve the case, it may be necessary to place a manual trap on the Customer's telephone line.

**3.8 Service Order Charges**

Customers are billed applicable Service Order Charges when VTI receives, records and processes information in connection with a Customer request to add or change existing services. Service Order Charges apply to Customers who order new service or features, discontinue services or features, request telephone number changes, or transfer service from one premises to another. Service Order Charges also apply to service requests, including but not limited to, reconnection of existing service, temporary suspension of service, name changes on an account, or when service is required at the Customer's premises.

The applicable Service Order Charges for the items described above are set forth in Section 4.8 following.

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Missouri Public

FILED AUG 26 2001

Service Commission

**CANCELLED**

OCT 13 2002

By **ISRS 72**  
Public Service Commission  
MISSOURI

**LOCAL EXCHANGE SERVICES TARIFF**

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**4.0 RATES**

**4.1 General**

The rates for the services described in Section 3.0, including but not limited to, Basic Residential Local Service, Call Management Features, Operator Services and Directory Listings, are provided herein. The rates and charges set forth herein may include one-time charges, per-call charges or monthly subscription charges.

**4.2 Basic Residential Local Service - Rates and Charges**

Subscribers to Basic Residential Local Service will be billed at the following rate in addition to all charges associated with the Customer's optional services and/or long distance usage:

Monthly Rate - \$34.95

**4.2.1 One Choice® Additional Line Service - Rates and Charges**

Subscribers to One Choice® Additional Line Service will be billed at the following rate in addition to all charges associated with the Customer's One Choice® Classic Bundled Package, optional services and/or long distance usage, if any:

Each Additional Line - \$29.95 (1)

---

**ISSUED: February 23, 2007**

**EFFECTIVE: March 26, 2007**

**BY: Becky Gipson**  
**Senior Director, Regulatory Affairs**  
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CANCELLED  
September 6, 2010  
Missouri Public  
Service Commission  
LD-2011-0033

**Filed**  
Missouri Public  
Service Commission

**LOCAL EXCHANGE SERVICES TARIFF**

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**4.0 RATES****4.1 General**

The rates for the services described in Section 3.0, including but not limited to, Basic Residential Local Service, Call Management Features, Operator Services and Directory Listings, are provided herein. The rates and charges set forth herein may include one-time charges, per-call charges or monthly subscription charges.

**4.2 Basic Residential Local Service - Rates and Charges**

Subscribers to Basic Residential Local Service will be billed at the following rate in addition to all charges associated with the Customer's optional services and/or long distance usage:

|              |   |         |
|--------------|---|---------|
| Monthly Rate | - | \$34.95 |
|--------------|---|---------|

**4.2.1 One Choice® Additional Line Service - Rates and Charges**

Subscribers to One Choice® Additional Line Service will be billed at the following rate in addition to all charges associated with the Customer's One Choice® Classic Bundled Package, optional services and/or long distance usage, if any:

|                      |   |         |     |
|----------------------|---|---------|-----|
| Each Additional Line | - | \$24.95 | (1) |
|----------------------|---|---------|-----|

---

**ISSUED: March 10, 2006****EFFECTIVE: April 11, 2006**

**BY: Becky Gipson**  
**Director, Regulatory Affairs**  
**2440 Marsh Lane**  
**Carrollton, Texas 75006**  
**(972) 478-3000**

**LOCAL EXCHANGE SERVICES TARIFF**

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**4.0 RATES**

**4.1 General**

The rates for the services described in Section 3.0, including but not limited to, Basic Residential Local Service, Call Management Features, Operator Services and Directory Listings, are provided herein. The rates and charges set forth herein may include one-time charges, per-call charges or monthly subscription charges.

**4.2 Basic Residential Local Service - Rates and Charges**

Subscribers to Basic Residential Local Service will be billed at the following rate in addition to all charges associated with the Customer's optional services and/or long distance usage:

Monthly Rate - \$34.95 (I)

**4.2.1 One Choice® Additional Line Service - Rates and Charges**

Subscribers to One Choice® Additional Line Service will be billed at the following rate in addition to all charges associated with the Customer's One Choice® Classic Bundled Package, optional services and/or long distance usage, if any:

Each Additional Line - \$19.95 (I)

---

**ISSUED: March 3, 2005**

**EFFECTIVE: April 4, 2005**

**BY: Becky Gipson**  
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**Cancelled**

April 11, 2006  
Missouri Public  
Service Commission

**Filed**

Missouri Public  
Service Commission

**LOCAL EXCHANGE SERVICES TARIFF**

**4.0 RATES**

REC'D FEB 23 2004

**4.1 General**

Service Commission

The rates for the services described in Section 3.0, including but not limited to, Basic Residential Local Service, Call Management Features, Operator Services and Directory Listings, are provided herein. The rates and charges set forth herein may include one-time charges, per-call charges or monthly subscription charges.

**4.2 Basic Residential Local Service - Rates and Charges**

Subscribers to Basic Residential Local Service will be billed at the following rate in addition to all charges associated with the Customer's optional services and/or long distance usage:

Monthly Rate - \$29.95

**4.2.1 One Choice® Additional Line Service - Rates and Charges**

Subscribers to One Choice® Additional Line Service will be billed at the following rate in addition to all charges associated with the Customer's One Choice® Classic Bundled Package, optional services and/or long distance usage, if any: (T)

Each Additional Line - \$14.95

**CANCELLED**

APR 04 2005  
BY *JM RS 73*  
Public Service Commission  
MISSOURI

ISSUED: February 23, 2004

EFFECTIVE: March 24, 2004

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MISSOURI PUBLIC SERVICE COMMISSION

REC'D MAR 24 2004

**LOCAL EXCHANGE SERVICES TARIFF**

REC'D JUL 12 2001

**4.0 RATES**

**4.1 General**

Service Commission

The rates for the services described in Section 3.0, including but not limited to, Basic Residential Local Service, Call Management Features, Operator Services and Directory Listings, are provided herein. The rates and charges set forth herein may include one-time charges, per-call charges or monthly subscription charges.

**4.2 Basic Residential Local Service - Rates and Charges**

Subscribers to Basic Residential Local Service will be billed at the following rate in addition to all charges associated with the Customer's optional services and/or long distance usage:

Monthly Rate - \$29.95

**4.2.1 One Choice<sup>SM</sup> Additional Line Service - Rates and Charges**

Subscribers to One Choice<sup>SM</sup> Additional Line Service will be billed at the following rate in addition to all charges associated with the Customer's One Choice<sup>SM</sup> Bundled Package, optional services and/or long distance usage, if any:

Each Additional Line - \$14.95

**CANCELLED**

MAR 24 2004  
1<sup>st</sup> RS 73  
Public Service Commission  
MISSOURI

**ISSUED: July 12, 2001**

**EFFECTIVE: August 26, 2001**

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Missouri Public

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Service Commission



**LOCAL EXCHANGE SERVICES TARIFF**

---

**4.0 RATES (Continued)**

**4.2 Basic Residential Local Service - Rates and Charges (Continued)**

**4.2.2 One Choice® Premium Package - Rates and Charges**

Subscribers of One Choice® Premium Package will be billed at the following rate in addition to all charges associated with the Customer's optional services and/or long distance usage, if any:

Monthly Rate - \$34.95 (I)

In addition, optional Call Management features as described in Sections 3.4 and 4.4 are available to subscribers of One Choice® Premium Package and will be billed at the rates set forth therein in addition to all charges associated with the Customer's One Choice® Premium Package.

**4.2.3 One Choice® Classic Select Package - Rates and Charges**

Subscribers of One Choice® Classic Select Package will be billed at the following rate in addition to all charges associated with the Customer's optional services and/or additional long distance usage, if any:

Monthly Rate - \$39.95 (I)

In addition, optional Call Management features as described in Sections 3.4 and 4.4 are available to subscribers of One Choice® Classic Select Package and will be billed at the rates set forth therein in addition to all charges associated with the Customer's One Choice® Classic Select Package.

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**EFFECTIVE: March 26, 2007**

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CANCELLED  
September 6, 2010  
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Service Commission  
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Service Commission

**LOCAL EXCHANGE SERVICES TARIFF**

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**4.0 RATES (Continued)**

**4.2 Basic Residential Local Service - Rates and Charges (Continued)**

**4.2.2 One Choice® Premium Package - Rates and Charges**

Subscribers of One Choice® Premium Package will be billed at the following rate in addition to all charges associated with the Customer's optional services and/or long distance usage, if any:

Monthly Rate - \$29.95 (I)

In addition, optional Call Management features as described in Sections 3.4 and 4.4 are available to subscribers of One Choice® Premium Package and will be billed at the rates set forth therein in addition to all charges associated with the Customer's One Choice® Premium Package.

**4.2.3 One Choice® Classic Select Package - Rates and Charges**

Subscribers of One Choice® Classic Select Package will be billed at the following rate in addition to all charges associated with the Customer's optional services and/or additional long distance usage, if any:

Monthly Rate - \$34.95 (I)

In addition, optional Call Management features as described in Sections 3.4 and 4.4 are available to subscribers of One Choice® Classic Select Package and will be billed at the rates set forth therein in addition to all charges associated with the Customer's One Choice® Classic Select Package.

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**ISSUED: March 10, 2006**

**EFFECTIVE: April 11, 2006**

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Missouri Public  
Service Commission

**LOCAL EXCHANGE SERVICES TARIFF**

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**4.0 RATES (Continued)**

**4.2 Basic Residential Local Service - Rates and Charges (Continued)**

**4.2.2 One Choice® Premium Package - Rates and Charges**

Subscribers of One Choice® Premium Package will be billed at the following rate in addition to all charges associated with the Customer's optional services and/or long distance usage, if any:

Monthly Rate - \$24.95 (I)

In addition, optional Call Management features as described in Sections 3.4 and 4.4 are available to subscribers of One Choice® Premium Package and will be billed at the rates set forth therein in addition to all charges associated with the Customer's One Choice® Premium Package.

**4.2.3 One Choice® Classic Select Package - Rates and Charges**

Subscribers of One Choice® Classic Select Package will be billed at the following rate in addition to all charges associated with the Customer's optional services and/or additional long distance usage, if any:

Monthly Rate - \$29.95

In addition, optional Call Management features as described in Sections 3.4 and 4.4 are available to subscribers of One Choice® Classic Select Package and will be billed at the rates set forth therein in addition to all charges associated with the Customer's One Choice® Classic Select Package.

---

**ISSUED: March 3, 2005**

**EFFECTIVE: April 4, 2005**

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**Cancelled**

April 11, 2006  
Missouri Public  
Service Commission

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Service Commission

**LOCAL EXCHANGE SERVICES TARIFF**

**4.0 RATES (Continued)**

REC'D FEB 23 2004

**4.2 Basic Residential Local Service - Rates and Charges (Continued)**

Service Commission

**4.2.2 One Choice® Premium Package - Rates and Charges**

Subscribers of One Choice® Premium Package will be billed at the following rate in addition to all charges associated with the Customer's optional services and/or long distance usage, if any:

Monthly Rate - \$19.95

In addition, optional Call Management features as described in Sections 3.4 and 4.4 are available to subscribers of One Choice® Premium Package and will be billed at the rates set forth therein in addition to all charges associated with the Customer's One Choice® Premium Package.

**4.2.3 One Choice® Classic Select Package – Rates and Charges**

(T)

Subscribers of One Choice® Classic Select Package will be billed at the following rate in addition to all charges associated with the Customer's optional services and/or additional long distance usage, if any:

(T)

Monthly Rate - \$29.95

In addition, optional Call Management features as described in Sections 3.4 and 4.4 are available to subscribers of One Choice® Classic Select Package and will be billed at the rates set forth therein in addition to all charges associated with the Customer's One Choice® Classic Select Package.

(T)

(T)

**CANCELLED**

APR 04 2005

Public Service Commission  
MISSOURI

ISSUED: February 23, 2004

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REC'D MAR 24 2004

**LOCAL EXCHANGE SERVICES TARIFF**

REC'D JUL 12 2001

**4.0 RATES (Continued)**

**4.2 Basic Residential Local Service - Rates and Charges (Continued)** Service Commission

**4.2.2 One Choice<sup>SM</sup> Premium Package - Rates and Charges**

Subscribers of One Choice<sup>SM</sup> Premium Package will be billed at the following rate in addition to all charges associated with the Customer's optional services and/or long distance usage, if any:

Monthly Rate - \$19.95

In addition, optional Call Management features as described in Sections 3.4 and 4.4 are available to subscribers of One Choice<sup>SM</sup> Premium Package and will be billed at the rates set forth therein in addition to all charges associated with the Customer's One Choice<sup>SM</sup> Premium Package.

**4.2.3 One Choice<sup>SM</sup> Select Package - Rates and Charges**

Subscribers of One Choice<sup>SM</sup> Select Package will be billed at the following rate in addition to all charges associated with the Customer's optional services and/or additional long distance usage, if any:

Monthly Rate - \$29.95

In addition, optional Call Management features as described in Sections 3.4 and 4.4 are available to subscribers of One Choice<sup>SM</sup> Select Package and will be billed at the rates set forth therein in addition to all charges associated with the Customer's One Choice<sup>SM</sup> Select Package.

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1st RS 74  
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MISSOURI

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**EFFECTIVE: August 26, 2001**

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Service Commission

**LOCAL EXCHANGE SERVICES TARIFF****4.0 RATES (Continued)****4.2 Basic Residential Local Service - Rates and Charges (Continued)****4.2.4 One Choice<sup>®</sup> Classic Elite Package - Rates and Charges**

Subscribers of One Choice<sup>®</sup> Classic Elite Package will be billed at the following rate in addition to all charges associated with the Customer's optional services and/or additional long distance usage, if any:

|              |   |         |     |
|--------------|---|---------|-----|
| Monthly Rate | - | \$49.95 | (I) |
|--------------|---|---------|-----|

In addition, optional Call Management features as described in Sections 3.4 and 4.4 are available to subscribers of One Choice<sup>®</sup> Classic Elite Package and will be billed at the rates set forth therein in addition to all charges associated with the Customer's One Choice<sup>®</sup> Classic Elite Package.

**4.2.5 VarTec Friends-R-Free<sup>SM</sup> Classic Package - Usage Rates**

Subscribers of the VarTec Friends-R-Free<sup>SM</sup> Classic Package will be billed at the following rate in addition to all charges associated with the Customer's optional services and/or long distance usage:

|              |   |         |     |
|--------------|---|---------|-----|
| Monthly Rate | - | \$59.95 | (I) |
|--------------|---|---------|-----|

In addition, optional Call Management features as described in Section 3.4 are available to subscribers of VarTec Friends-R-Free<sup>SM</sup> Classic Package and will be billed at the rates set forth in Section 4.4 of the Rate Schedule in addition to all charges associated with the Customer's VarTec Friends-R-Free<sup>SM</sup> Classic Package.

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**LOCAL EXCHANGE SERVICES TARIFF**

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**4.0 RATES (Continued)****4.2 Basic Residential Local Service - Rates and Charges (Continued)****4.2.4 One Choice® Classic Elite Package - Rates and Charges**

Subscribers of One Choice® Classic Elite Package will be billed at the following rate in addition to all charges associated with the Customer's optional services and/or additional long distance usage, if any:

|              |   |         |     |
|--------------|---|---------|-----|
| Monthly Rate | - | \$44.95 | (I) |
|--------------|---|---------|-----|

In addition, optional Call Management features as described in Sections 3.4 and 4.4 are available to subscribers of One Choice® Classic Elite Package and will be billed at the rates set forth therein in addition to all charges associated with the Customer's One Choice® Classic Elite Package.

**4.2.5 VarTec Friends-R-Free<sup>SM</sup> Classic Package - Usage Rates**

Subscribers of the VarTec Friends-R-Free<sup>SM</sup> Classic Package will be billed at the following rate in addition to all charges associated with the Customer's optional services and/or long distance usage:

|              |   |         |     |
|--------------|---|---------|-----|
| Monthly Rate | - | \$54.95 | (I) |
|--------------|---|---------|-----|

In addition, optional Call Management features as described in Section 3.4 are available to subscribers of VarTec Friends-R-Free<sup>SM</sup> Classic Package and will be billed at the rates set forth in Section 4.4 of the Rate Schedule in addition to all charges associated with the Customer's VarTec Friends-R-Free<sup>SM</sup> Classic Package.

---

**ISSUED: March 10, 2006****EFFECTIVE: April 11, 2006**

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**Filed**

Missouri Public  
Service Commission

**LOCAL EXCHANGE SERVICES TARIFF**

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**4.0 RATES (Continued)**

**4.2 Basic Residential Local Service - Rates and Charges (Continued)**

**4.2.4 One Choice® Classic Elite Package – Rates and Charges (T)**

Subscribers of One Choice® Classic Elite Package will be billed at the following rate in addition to all charges associated with the Customer’s optional services and/or additional long distance usage, if any: (T)

Monthly Rate - \$39.95

In addition, optional Call Management features as described in Sections 3.4 and 4.4 are available to subscribers of One Choice® Classic Elite Package and will be billed at the rates set forth therein in addition to all charges associated with the Customer’s One Choice® Classic Elite Package. (T)

**4.2.5 VarTec Friends-R-Free<sup>SM</sup> Classic Package – Usage Rates**

Subscribers of the VarTec Friends-R-Free<sup>SM</sup> Classic Package will be billed at the following rate in addition to all charges associated with the Customer’s optional services and/or long distance usage:

Monthly Rate - \$49.95

In addition, optional Call Management features as described in Section 3.4 are available to subscribers of VarTec Friends-R-Free<sup>SM</sup> Classic Package and will be billed at the rates set forth in Section 4.4 of the Rate Schedule in addition to all charges associated with the Customer’s VarTec Friends-R-Free<sup>SM</sup> Classic Package.

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ISSUED: February 23, 2004

EFFECTIVE: March 24, 2004

BY:Melissa A. Drennan, Esq.  
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**Cancelled**

April 11, 2006  
Missouri Public  
Service Commission

**Filed**

Missouri Public  
Service Commission



**LOCAL EXCHANGE SERVICES TARIFF**

**Missouri Public**

**4.0 RATES (Continued)**

REC'D NOV 20 2002

**4.2.4 One Choice® Elite Package – Rates and Charges**

**Service Commission**

Subscribers of One Choice® Elite Package will be billed at the following rate in addition to all charges associated with the Customer's optional services and/or additional long distance usage, if any:

Monthly Rate - \$39.95

In addition, optional Call Management features as described in Sections 3.4 and 4.4 are available to subscribers of One Choice® Elite Package and will be billed at the rates set forth therein in addition to all charges associated with the Customer's One Choice® Elite Package.

**4.2.5 VarTec Friends-R-Free<sup>SM</sup> Classic Package – Usage Rates**

(T)

Subscribers of the VarTec Friends-R-Free<sup>SM</sup> Classic Package will be billed at the following rate in addition to all charges associated with the Customer's optional services and/or long distance usage:

(T)

Monthly Rate - \$49.95

In addition, optional Call Management features as described in Section 3.4 are available to subscribers of VarTec Friends-R-Free<sup>SM</sup> Classic Package and will be billed at the rates set forth in Section 4.4 of the Rate Schedule in addition to all charges associated with the Customer's VarTec Friends-R-Free<sup>SM</sup> Classic Package.

(T)

(T)

(M)

Material previously found on First Revised Page No. 75 has been moved to Original Page No. 75.1.

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**EFFECTIVE: December 20, 2002**

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**CANCELLED**

MAR 24 2004

3rd RS 75  
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Service Commission**

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**LOCAL EXCHANGE SERVICES TARIFF**

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**4.0 RATES (Continued)**

REC'D SEP 13 2002

**4.2.4 One Choice® Elite Package – Rates and Charges**

Service Commission (T)

Subscribers of One Choice® Elite Package will be billed at the following rate in (T)  
addition to all charges associated with the Customer's optional services and/or  
additional long distance usage, if any:

Monthly Rate - \$39.95

In addition, optional Call Management features as described in Sections 3.4 and 4.4 (T)  
are available to subscribers of One Choice® Elite Package and will be billed at the (T)  
rates set forth therein in addition to all charges associated with the Customer's One  
Choice® Elite Package.

**4.2.5 VarTec Friends-R-Free<sup>SM</sup> Package – Usage Rates**

(N)

Subscribers of the VarTec Friends-R-Free<sup>SM</sup> Package will be billed at the following  
rate in addition to all charges associated with the Customer's optional services  
and/or long distance usage:

Monthly Rate - \$49.95

In addition, optional Call Management features as described in Section 3.4 are  
available to subscribers of VarTec Friends-R-Free<sup>SM</sup> Package and will be billed at  
the rates set forth in Section 4.4 of the Rate Schedule in addition to all charges  
associated with the Customer's VarTec Friends-R-Free<sup>SM</sup> Package.

(N)

**4.3 (Reserved for Future Use)**

**CANCELLED**

DEC 20 2002  
22418575  
Public Service Commission  
MISSOURI

ISSUED: September 13, 2002

EFFECTIVE: October 13, 2002

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Missouri Public

FILED OCT 13 2002

Service Commission

**LOCAL EXCHANGE SERVICES TARIFF** Missouri Public

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**4.0 RATES (Continued)**

REC'D JUL 12 2001

**4.2.4 One Choice<sup>SM</sup> Elite Package – Rates and Charges** Service Commission

Subscribers of One Choice<sup>SM</sup> Elite Package will be billed at the following rate in addition to all charges associated with the Customer's optional services and/or additional long distance usage, if any:

Monthly Rate - \$39.95

In addition, optional Call Management features as described in Sections 3.4 and 4.4 are available to subscribers of One Choice<sup>SM</sup> Elite Package and will be billed at the rates set forth therein in addition to all charges associated with the Customer's One Choice<sup>SM</sup> Elite Package.

**4.3 (Reserved for Future Use)**

**CANCELLED**  
OCT 13 2002  
1575  
Public Service Commission  
MISSOURI

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**ISSUED: July 12, 2001**

**EFFECTIVE: August 26, 2001**

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Missouri Public

FILED AUG 26 2001

Service Commission

**LOCAL EXCHANGE SERVICES TARIFF****4.0 RATES (Continued)****4.2 Basic Residential Local Service - Rates and Charges (Continued)****4.2.6 VarTec Friends-R-Free<sup>SM</sup> Package - Usage Rates**

Subscribers of the VarTec Friends-R-Free<sup>SM</sup> Package will be billed at the following rate in addition to all charges associated with the Customer's optional services and/or long distance usage:

|              |   |         |     |
|--------------|---|---------|-----|
| Monthly Rate | - | \$39.95 | (I) |
|--------------|---|---------|-----|

In addition, optional Call Management features as described in Section 3.4 are available to subscribers of VarTec Friends-R-Free<sup>SM</sup> Package and will be billed at the rates set forth in Section 4.4 of the Rate Schedule in addition to all charges associated with the Customer's VarTec Friends-R-Free<sup>SM</sup> Package.

**4.2.7 One Choice<sup>®</sup> Classic Unlimited Package - Usage Rates**

Subscribers of the One Choice<sup>®</sup> Classic Unlimited Package will be billed at the following rate in addition to all charges associated with the Customer's optional services and/or toll charges, if any:

|                        |   |         |     |
|------------------------|---|---------|-----|
| Monthly Rate in Zone A | - | \$59.95 | (I) |
|------------------------|---|---------|-----|

|                                |   |         |     |
|--------------------------------|---|---------|-----|
| Monthly Rate in Zones B, C & D | - | \$69.95 | (I) |
|--------------------------------|---|---------|-----|

In addition, optional Call Management features as described in Section 3.4 are available to subscribers of One Choice<sup>®</sup> Classic Unlimited Package and will be billed at the rates set forth in Section 4.4 of the Rate Schedule in addition to all charges associated with the Customer's One Choice<sup>®</sup> Classic Unlimited Package.

**ISSUED: February 23, 2007****EFFECTIVE: March 26, 2007**

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**LOCAL EXCHANGE SERVICES TARIFF**

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**4.0 RATES (Continued)**

**4.2 Basic Residential Local Service - Rates and Charges (Continued)**

**4.2.6 VarTec Friends-R-Free<sup>SM</sup> Package - Usage Rates**

Subscribers of the VarTec Friends-R-Free<sup>SM</sup> Package will be billed at the following rate in addition to all charges associated with the Customer's optional services and/or long distance usage:

|              |   |         |     |
|--------------|---|---------|-----|
| Monthly Rate | - | \$34.95 | (I) |
|--------------|---|---------|-----|

In addition, optional Call Management features as described in Section 3.4 are available to subscribers of VarTec Friends-R-Free<sup>SM</sup> Package and will be billed at the rates set forth in Section 4.4 of the Rate Schedule in addition to all charges associated with the Customer's VarTec Friends-R-Free<sup>SM</sup> Package.

**4.2.7 One Choice<sup>®</sup> Classic Unlimited Package - Usage Rates**

Subscribers of the One Choice<sup>®</sup> Classic Unlimited Package will be billed at the following rate in addition to all charges associated with the Customer's optional services and/or toll charges, if any:

|                        |   |         |     |
|------------------------|---|---------|-----|
| Monthly Rate in Zone A | - | \$54.95 | (I) |
|------------------------|---|---------|-----|

|                                |   |         |     |
|--------------------------------|---|---------|-----|
| Monthly Rate in Zones B, C & D | - | \$64.95 | (I) |
|--------------------------------|---|---------|-----|

In addition, optional Call Management features as described in Section 3.4 are available to subscribers of One Choice<sup>®</sup> Classic Unlimited Package and will be billed at the rates set forth in Section 4.4 of the Rate Schedule in addition to all charges associated with the Customer's One Choice<sup>®</sup> Classic Unlimited Package.

---

**ISSUED: March 10, 2006**

**EFFECTIVE: April 11, 2006**

**BY: Becky Gipson**  
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**Filed**  
 Missouri Public  
 Service Commission

**LOCAL EXCHANGE SERVICES TARIFF**

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**4.0 RATES (Continued)**

**4.2 Basic Residential Local Service - Rates and Charges (Continued)**

**4.2.6 VarTec Friends-R-Free<sup>SM</sup> Package – Usage Rates**

Subscribers of the VarTec Friends-R-Free<sup>SM</sup> Package will be billed at the following rate in addition to all charges associated with the Customer’s optional services and/or long distance usage:

Monthly Rate - \$29.95

In addition, optional Call Management features as described in Section 3.4 are available to subscribers of VarTec Friends-R-Free<sup>SM</sup> Package and will be billed at the rates set forth in Section 4.4 of the Rate Schedule in addition to all charges associated with the Customer’s VarTec Friends-R-Free<sup>SM</sup> Package.

**4.2.7 One Choice<sup>®</sup> Classic Unlimited Package - Usage Rates (T)**

Subscribers of the One Choice<sup>®</sup> Classic Unlimited Package will be billed at the following rate in addition to all charges associated with the Customer’s optional services and/or toll charges, if any: (T)

Monthly Rate in Zone A - \$49.95

Monthly Rate in Zones B, C & D - \$59.95

In addition, optional Call Management features as described in Section 3.4 are available to subscribers of One Choice<sup>®</sup> Classic Unlimited Package and will be billed at the rates set forth in Section 4.4 of the Rate Schedule in addition to all charges associated with the Customer’s One Choice<sup>®</sup> Classic Unlimited Package. (T)

(M)

Material previously located on First Revised Page No. 75.1 can now be found on Original Page No. 75.2.

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**ISSUED: February 23, 2004**

**EFFECTIVE: March 24, 2004**

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**Cancelled**

April 11, 2006  
Missouri Public  
Service Commission

**Filed**

Missouri Public  
Service Commission

**LOCAL EXCHANGE SERVICES TARIFF**

**4.0 RATES (Continued)**

Missouri Public  
Service Commission

**4.2.6 VarTec Friends-R-Free<sup>SM</sup> Package – Usage Rates**

REC'D FEB 28 2003

Subscribers of the VarTec Friends-R-Free<sup>SM</sup> Package will be billed at the following rate in addition to all charges associated with the Customer's optional services and/or long distance usage:

Monthly Rate - \$29.95

In addition, optional Call Management features as described in Section 3.4 are available to subscribers of VarTec Friends-R-Free<sup>SM</sup> Package and will be billed at the rates set forth in Section 4.4 of the Rate Schedule in addition to all charges associated with the Customer's VarTec Friends-R-Free<sup>SM</sup> Package.

**4.2.7 One Choice<sup>®</sup> Unlimited Package - Usage Rates**

(N)

Subscribers of the One Choice<sup>®</sup> Unlimited Package will be billed at the following rate in addition to all charges associated with the Customer's optional services and/or toll charges, if any:

Monthly Rate in Zone A - \$49.95

Monthly Rate in Zones B, C & D - \$59.95

In addition, optional Call Management features as described in Section 3.4 are available to subscribers of One Choice<sup>®</sup> Unlimited Package and will be billed at the rates set forth in Section 4.4 of the Rate Schedule in addition to all charges associated with the Customer's One Choice<sup>®</sup> Unlimited Package.

(N)

**4.3 (Reserved for Future Use)**

**CANCELLED**

MAR 24 2004  
2nd RS 75.1  
Public Service Commission  
MISSOURI

ISSUED: February 28, 2003

EFFECTIVE: April 2, 2003

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(T)

Missouri Public  
Service Commission

FILED APR 02 2003

**LOCAL EXCHANGE SERVICES TARIFF**

**Missouri Public**

**4.0 RATES (Continued)**

REC'D NOV 20 2002

**4.2.6 VarTec Friends-R-Free<sup>SM</sup> Package – Usage Rates**

Service Commission

Subscribers of the VarTec Friends-R-Free<sup>SM</sup> Package will be billed at the following rate in addition to all charges associated with the Customer's optional services and/or long distance usage:

Monthly Rate - \$29.95

In addition, optional Call Management features as described in Section 3.4 are available to subscribers of VarTec Friends-R-Free<sup>SM</sup> Package and will be billed at the rates set forth in Section 4.4 of the Rate Schedule in addition to all charges associated with the Customer's VarTec Friends-R-Free<sup>SM</sup> Package.

(N)

**4.3 (Reserved for Future Use)**

(M)

**CANCELLED**

APR 02 2003

SPRS 75.1  
Public Service Commission  
MISSOURI

Material found on this Page was previously located on First Revised Page No. 75.

**ISSUED: November 20, 2002**

**EFFECTIVE: December 20, 2002**

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**Missouri Public  
Service Commission**

**FILED DEC 20 2002**



**LOCAL EXCHANGE SERVICES TARIFF****4.0 RATES (Continued)****4.2 Basic Residential Local Service - Rates and Charges (Continued)****4.2.8 One Choice® Bundled Service Packages - Rates and Charges**

The One Choice® bundled service packages will be billed at the following rates in addition to all charges associated with the Customer's optional services and/or additional long distance usage, if any. The following per line monthly rates apply to the Customer's primary billing telephone number and any additional telephone numbers billed to the same account.

|                                   | <u>Zones A, B &amp; C</u> |     |
|-----------------------------------|---------------------------|-----|
| <u>One Choice® Select Package</u> | <u>Monthly Rate</u>       |     |
| -With One Choice® \$.05 Plan      | \$39.95                   | (I) |
| -With One Choice® \$.03 Plan      | \$42.90                   | (I) |
| <u>One Choice® Elite Package</u>  | <u>Monthly Rate</u>       |     |
| -With One Choice® \$.05 Plan      | \$49.95                   | (I) |
| -With One Choice® \$.03 Plan      | \$52.90                   | (I) |
| <u>One Choice® Unlimited</u>      | <u>Monthly Rate</u>       |     |
| -With One Choice® \$.05 Plan      | \$58.95                   | (I) |

**4.2.9 Additional Line Service - Rates and Charges**

Additional Line Service will be billed at the following rates in addition to all charges associated with the Customer's optional services and/or additional long distance usage, if any. The following per line monthly rates apply to each additional telephone number billed to the same account:

|                                | <u>Zones A, B &amp; C</u> |     |
|--------------------------------|---------------------------|-----|
| <u>Additional Line Service</u> | <u>Monthly Rate</u>       |     |
| -With One Choice® \$.05 Plan   | \$29.95                   | (I) |
| -With One Choice® \$.03 Plan   | \$27.90                   | (I) |

**4.3 (Reserved for Future Use)****ISSUED: February 23, 2007****EFFECTIVE: March 26, 2007**

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**LOCAL EXCHANGE SERVICES TARIFF**

**4.0 RATES (Continued)**

**4.2 Basic Residential Local Service - Rates and Charges (Continued)**

**4.2.8 One Choice® Bundled Service Packages - Rates and Charges**

The One Choice® bundled service packages will be billed at the following rates in addition to all charges associated with the Customer's optional services and/or additional long distance usage, if any. The following per line monthly rates apply to the Customer's primary billing telephone number and any additional telephone numbers billed to the same account.

|  | <u>Zones A, B &amp; C</u>  |     |
|--|----------------------------|-----|
| <b><u>One Choice® Select Package</u></b> | <b><u>Monthly Rate</u></b> |     |
| -With One Choice® \$.05 Plan             | \$34.95                    | (I) |
| -With One Choice® \$.03 Plan             | \$37.90                    | (I) |
| <b><u>One Choice® Elite Package</u></b>  | <b><u>Monthly Rate</u></b> |     |
| -With One Choice® \$.05 Plan             | \$44.95                    | (I) |
| -With One Choice® \$.03 Plan             | \$47.90                    | (I) |
| <b><u>One Choice® Unlimited</u></b>      | <b><u>Monthly Rate</u></b> |     |
| -With One Choice® \$.05 Plan             | \$53.95                    | (I) |

**4.2.9 Additional Line Service - Rates and Charges**

Additional Line Service will be billed at the following rates in addition to all charges associated with the Customer's optional services and/or additional long distance usage, if any. The following per line monthly rates apply to each additional telephone number billed to the same account:

|                                       | <u>Zones A, B &amp; C</u>  |     |
|---------------------------------------|----------------------------|-----|
| <b><u>Additional Line Service</u></b> | <b><u>Monthly Rate</u></b> |     |
| -With One Choice® \$.05 Plan          | \$24.95                    | (I) |
| -With One Choice® \$.03 Plan          | \$22.90                    | (I) |

**4.3 (Reserved for Future Use)**

**ISSUED: March 10, 2006**

**EFFECTIVE: April 11, 2006**

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**Filed**

Missouri Public  
 Service Commission

**LOCAL EXCHANGE SERVICES TARIFF**

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**4.0 RATES (Continued)**

**4.2 Basic Residential Local Service - Rates and Charges (Continued)**

**4.2.8 One Choice® Bundled Service Packages - Rates and Charges**

The One Choice® bundled service packages will be billed at the following rates in addition to all charges associated with the Customer's optional services and/or additional long distance usage, if any. The following per line monthly rates apply to the Customer's primary billing telephone number and any additional telephone numbers billed to the same account.

| <u>Zones A, B &amp; C</u>         |                     |
|-----------------------------------|---------------------|
| <u>One Choice® Select Package</u> | <u>Monthly Rate</u> |
| -With One Choice® \$.05 Plan      | \$29.95             |
| -With One Choice® \$.03 Plan      | \$32.90             |
| <u>One Choice® Elite Package</u>  | <u>Monthly Rate</u> |
| -With One Choice® \$.05 Plan      | \$39.95             |
| -With One Choice® \$.03 Plan      | \$42.90             |
| <u>One Choice® Unlimited</u>      | <u>Monthly Rate</u> |
| -With One Choice® \$.05 Plan      | \$48.95             |

**4.2.9 Additional Line Service - Rates and Charges**

Additional Line Service will be billed at the following rates in addition to all charges associated with the Customer's optional services and/or additional long distance usage, if any. The following per line monthly rates apply to each additional telephone number billed to the same account:

| <u>Zones A, B &amp; C</u>      |                     |
|--------------------------------|---------------------|
| <u>Additional Line Service</u> | <u>Monthly Rate</u> |
| -With One Choice® \$.05 Plan   | \$19.95             |
| -With One Choice® \$.03 Plan   | \$17.90             |

**4.3 (Reserved for Future Use)**

**ISSUED: March 3, 2005**

**EFFECTIVE: April 4, 2005**

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**Cancelled**

April 11, 2006  
 Missouri Public  
 Service Commission

**Filed**

Missouri Public  
 Service Commission

**LOCAL EXCHANGE SERVICES TARIFF**

**4.0 RATES (Continued)**

Missouri Public  
Service Commission

**4.2 Basic Residential Local Service - Rates and Charges (Continued)**

REC'D MAY 27 2004

**4.2.8 One Choice® Bundled Service Packages – Rates and Charges**

The One Choice® bundled service packages will be billed at the following rates in addition to all charges associated with the Customer's optional services and/or additional long distance usage, if any. The following per line monthly rates apply to the Customer's primary billing telephone number and any additional telephone numbers billed to the same account.

**CANCELLED**

APR 04 2005

By *Jnd RS 75.2*  
Public Service Commission  
MISSOURI

Zones A, B & C

One Choice® Select Package

Monthly Rate

- With One Choice® \$.05 Plan
- With One Choice® \$.03 Plan

\$29.95  
\$32.90

One Choice® Elite Package

Monthly Rate

- With One Choice® \$.05 Plan
- With One Choice® \$.03 Plan

\$39.95  
\$42.90

One Choice® Unlimited

Monthly Rate

- With One Choice® \$.05 Plan

\$48.95

**4.2.9 Additional Line Service – Rates and Charges**

Additional Line Service will be billed at the following rates in addition to all charges associated with the Customer's optional services and/or additional long distance usage, if any. The following per line monthly rates apply to each additional telephone number billed to the same account:

(N)  
|  
(N)

Zones A, B & C

Additional Line Service

Monthly Rate

- With One Choice® \$.05 Plan
- With One Choice® \$.03 Plan

\$14.95  
\$17.90

**4.3 (Reserved for Future Use)**

ISSUED: May 27, 2004

EFFECTIVE: June 27, 2004

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Missouri Public  
Service Commission

FILED JUN 27 2004

(T)  
(T)

**LOCAL EXCHANGE SERVICES TARIFF** *Missouri Public*

**4.0 RATES (Continued)**

REC'D FEB 23 2004

**4.2 Basic Residential Local Service - Rates and Charges (Continued)** *Service Commission*

**4.2.8 One Choice® Bundled Service Packages – Rates and Charges** (N)

The One Choice® bundled service packages will be billed at the following rates in addition to all charges associated with the Customer's optional services and/or additional long distance usage, if any. The following per line monthly rates apply to the Customer's primary billing telephone number and any additional telephone numbers billed to the same account.

**Zones A, B & C**

**One Choice® Select Package**

**Monthly Rate**

- With One Choice® \$.05 Plan
- With One Choice® \$.03 Plan

\$29.95  
\$32.90

**One Choice® Elite Package**

**Monthly Rate**

- With One Choice® \$.05 Plan
- With One Choice® \$.03 Plan

\$39.95  
\$42.90

**One Choice® Unlimited**

**Monthly Rate**

- With One Choice® \$.05 Plan

\$48.95

**4.3 (Reserved for Future Use)** (M)

Material on this Page was previously located on First Revised Page No. 75.1.

**CANCELLED**

JUN 8 7 2004  
by ISHS 75.2  
Public Service Commission  
MISSOURI

**ISSUED: February 23, 2004**

**EFFECTIVE: March 24, 2004**

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*Missouri Public  
Service Commission*

**FILED MAR 24 2004**

**LOCAL EXCHANGE SERVICES TARIFF**

**4.0 RATES (Continued)**

**4.4 Call Management Features - Rates and Charges**

Subscribers to Call Management Services will be billed at the following rates in addition to all charges associated with the Customer's basic local service plan. In addition, some Call Management Services may be activated and utilized by the Customer on a per-use basis and will be billed the rates as described herein.

|                                  | <u>Monthly Rate</u> | <u>Per Use Charge</u> |     |
|----------------------------------|---------------------|-----------------------|-----|
| Auto Redial                      | \$3.95              | \$.95                 | (I) |
| Call Block                       | \$3.95              | N/A                   |     |
| Call Forwarding                  | \$3.95              | N/A                   |     |
| Call Forwarding - Busy Line      | \$3.95              | N/A                   |     |
| Call Forwarding - No Answer      | \$3.95              | N/A                   |     |
| Call Forwarding - Busy/No Answer | \$3.95              | N/A                   |     |
| Remote Access to Call Forwarding | \$3.95              | N/A                   |     |
| Selective Call Forwarding        | \$3.95              | N/A                   |     |
| Call Waiting                     | \$3.95              | N/A                   | (I) |
| Caller ID - Number Only          | \$3.95              | N/A                   | (R) |
| Caller ID - Name & Number        | \$6.95              | N/A                   | (I) |
| Speed Calling 8                  | \$3.95              | N/A                   |     |
| Three-Way Calling                | \$3.95              | \$0.95                |     |
| Anonymous Call Rejection         | \$3.95              | N/A                   |     |
| Call Waiting ID                  | \$3.95              | N/A                   |     |
| Caller ID - Delivery Blocking    | \$3.95              | N/A                   |     |
| Call Return                      | \$3.95              | \$0.95                |     |
| Toll Restriction                 | \$3.95              | N/A                   | (I) |

**ISSUED: April 2, 2004**

**EFFECTIVE: May 4, 2004**

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(T)  
 (T)

**LOCAL EXCHANGE SERVICES TARIFF**

Missouri Public

**4.0 RATES (Continued)**

REC'D SEP 21 2001

**4.4 Call Management Features - Rates and Charges**

Service Commission

Subscribers to Call Management Services will be billed at the following rates in addition to all charges associated with the Customer's basic local service plan. In addition, some Call Management Services may be activated and utilized by the Customer on a per-use basis and will be billed the rates as described herein.

|                                  | <u>Monthly Rate</u> | <u>Per Use Charge</u> |     |
|----------------------------------|---------------------|-----------------------|-----|
| Auto Redial                      | \$2.95              | \$0.75                |     |
| Call Block                       | \$2.95              | N/A                   |     |
| Call Forwarding                  | \$2.95              | N/A                   |     |
| Call Forwarding - Busy Line      | \$2.95              | N/A                   |     |
| Call Forwarding - No Answer      | \$2.95              | N/A                   |     |
| Call Forwarding - Busy/No Answer | \$2.95              | N/A                   |     |
| Remote Access to Call Forwarding | \$2.95              | N/A                   |     |
| Selective Call Forwarding        | \$2.95              | N/A                   |     |
| Call Waiting                     | \$2.95              | N/A                   |     |
| Caller ID - Number Only          | \$4.95              | N/A                   |     |
| Caller ID - Name & Number        | \$5.95              | N/A                   |     |
| Speed Calling 8                  | \$2.95              | N/A                   |     |
| Three-Way Calling                | \$2.95              | \$0.75                |     |
| Anonymous Call Rejection         | \$2.95              | N/A                   |     |
| Call Waiting ID                  | \$2.95              | N/A                   |     |
| Caller ID - Delivery Blocking    | \$2.95              | N/A                   |     |
| Call Return                      | \$2.95              | \$0.75                |     |
| Toll Restriction                 | \$2.95              | N/A                   | (N) |

**CANCELLED**

MAY 04 2004  
 By: [Signature] 2576  
 Public Service Commission  
 MISSOURI

Missouri Public

FILED OCT 21 2001

Service Commission

**ISSUED: September 21, 2001**

**EFFECTIVE: October 21, 2001**

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LOCAL EXCHANGE SERVICES TARIFF

REC'D JUL 12 2001

4.0 RATES (Continued)

4.4 Call Management Features - Rates and Charges

Service Commission

Subscribers to Call Management Services will be billed at the following rates in addition to all charges associated with the Customer's basic local service plan. In addition, some Call Management Services may be activated and utilized by the Customer on a per-use basis and will be billed the rates as described herein.

|                                  | <u>Monthly Rate</u> | <u>Per Use Charge</u> |
|----------------------------------|---------------------|-----------------------|
| Auto Redial                      | \$2.95              | \$.75                 |
| Call Block                       | \$2.95              | N/A                   |
| Call Forwarding                  | \$2.95              | N/A                   |
| Call Forwarding - Busy Line      | \$2.95              | N/A                   |
| Call Forwarding - No Answer      | \$2.95              | N/A                   |
| Call Forwarding - Busy/No Answer | \$2.95              | N/A                   |
| Remote Access to Call Forwarding | \$2.95              | N/A                   |
| Selective Call Forwarding        | \$2.95              | N/A                   |
| Call Waiting                     | \$2.95              | N/A                   |
| Caller ID - Number Only          | \$4.95              | N/A                   |
| Caller ID - Name & Number        | \$5.95              | N/A                   |
| Speed Calling 8                  | \$2.95              | N/A                   |
| Three-Way Calling                | \$2.95              | \$0.75                |
| Anonymous Call Rejection         | \$2.95              | N/A                   |
| Call Waiting ID                  | \$2.95              | N/A                   |
| Caller ID - Delivery Blocking    | \$2.95              | N/A                   |
| Call Return                      | \$2.95              | \$0.75                |

CANCELLED

OCT 21 2001  
1st RP # 76  
Public Service Commission  
MISSOURI

ISSUED: July 12, 2001

EFFECTIVE: August 26, 2001

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Service Commission



**LOCAL EXCHANGE SERVICES TARIFF**

Missouri Public

**4.0 RATES (Continued)**

REC'D JUL 12 2001

**4.5 Directory Assistance - Rates and Charges**

Service Commission

The following Directory Assistance rates apply where the Customer places a direct dialed call to Directory Assistance. These rates are in addition to applicable usage charges or in lieu of local call rates from pay telephones. No credit will be given for requested listing information that is not found in the directory.

Direct-Dialed  
Directory Assistance Call - \$0.50

**4.5.1 Directory Assistance Call Completion**

The following Directory Assistance Call Completion rates apply in addition to any applicable Directory Assistance rates as described in Section 4.5, as well as the Long Distance Message Telecommunications Service rates associated with the completion of the call, if applicable.

DACC Charge - \$0.75

**ISSUED: July 12, 2001**

**EFFECTIVE: August 26, 2001**

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Missouri Public

FILED AUG 26 2001

Service Commission

**LOCAL EXCHANGE SERVICES TARIFF****4.0 RATES (Continued)****4.6 Directory Listings - Rates and Charges**

Subscribers will be billed at the following rates for Directory Listings and optional features in addition to all charges associated with the Customer's basic local service plan:

|   | <u>Monthly Rate</u> |     |
|---|---------------------|-----|
| Primary Listing                             | No charge           |     |
| Non-Published Number                        | \$1.75              |     |
| Non-Listed Number                           | \$1.25              |     |
| Residential Additional Listing <sup>1</sup> | \$1.65              |     |
| Directory Listings Change Charge            | One-Time Charge     | (N) |
|   | \$5.00              | (N) |

<sup>1</sup> Residential Extra Listing charges are incurred from the time the listing is posted to the Directory Assistance records.

**4.7 Operator Assistance Services - Rates and Charges**

Local Operator Assistance Service rates are in addition to applicable usage charges or in lieu of local call rates from pay telephones.

|  | <u>Per Use Charge</u> |
|--|-----------------------|
| Line Status Verification               | \$1.25                |
| Busy Interrupt                         | \$2.00                |
| Call Trace                             | \$7.00                |
| Station to Station-Non-Automated       | \$1.35                |
| Station to Station-Semi-Automated      | \$0.8000              |
| Person to Person-Non-Automated         | \$3.00                |
| Person to Person-Semi-Automated        | \$2.55                |
| Third Party Billed Call-Non-Automated  | \$1.35                |
| Third Party Billed Call-Semi-Automated | \$1.15                |
| Collect Call Non-Automated             | \$1.35                |
| Collect Call Semi-Automated            | \$1.15                |

**ISSUED: October 18, 2002****EFFECTIVE: November 17, 2002**

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**LOCAL EXCHANGE SERVICES TARIFF**

~~Missouri Public~~

**4.0 RATES (Continued)**

REC'D SEP 13 2002

**4.6 Directory Listings - Rates and Charges**

Service Commission

Subscribers will be billed at the following rates for Directory Listings and optional features in addition to all charges associated with the Customer's basic local service plan:

|   | <u>Monthly Rate</u> |
|---|---------------------|
| Primary Listing                             | No charge           |
| Non-Published Number                        | \$1.75              |
| Non-Listed Number                           | \$1.25              |
| Residential Additional Listing <sup>1</sup> | \$1.65              |

<sup>1</sup> Residential Extra Listing charges are incurred from the time the listing is posted to the Directory Assistance records.

**4.7 Operator Assistance Services - Rates and Charges**

Local Operator Assistance Service rates are in addition to applicable usage charges or in lieu of local call rates from pay telephones.

|  | <u>Per Use Charge</u> |
|--|-----------------------|
| Line Status Verification               | \$1.25                |
| Busy Interrupt                         | \$2.00                |
| Call Trace                             | \$7.00                |
| Station to Station-Non-Automated       | \$1.35                |
| Station to Station-Semi-Automated      | \$0.8000              |
| Person to Person-Non-Automated         | \$3.00                |
| Person to Person-Semi-Automated        | \$2.55                |
| Third Party Billed Call-Non-Automated  | \$1.35                |
| Third Party Billed Call-Semi-Automated | \$1.15                |
| Collect Call Non-Automated             | \$1.35                |
| Collect Call Semi-Automated            | \$1.15                |

**CANCELLED**

NOV 17 2002

By 2nd RS T&N  
 Public Service Commission  
 MISSOURI

(N)

ISSUED: September 13, 2002

EFFECTIVE: October 13, 2002

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**Missouri Public**

FILED OCT 13 2002

Service Commission

**LOCAL EXCHANGE SERVICES TARIFF**

REC'D JUL 12 2001

**4.0 RATES (Continued)**

Service Commission

**4.6 Directory Listings - Rates and Charges**

Subscribers will be billed at the following rates for Directory Listings and optional features in addition to all charges associated with the Customer's basic local service plan:

|   | <u>Monthly Rate</u> |
|---|---------------------|
| Primary Listing                             | No charge           |
| Non-Published Number                        | \$1.75              |
| Non-Listed Number                           | \$1.25              |
| Residential Additional Listing <sup>1</sup> | \$1.65              |

<sup>1</sup> Residential Extra Listing charges are incurred from the time the listing is posted to the Directory Assistance records.

**4.7 Operator Assistance Services - Rates and Charges**

Local Operator Assistance Service rates are in addition to applicable usage charges or in lieu of local call rates from pay telephones.

|                          | <u>Per Use Charge</u> |
|--------------------------|-----------------------|
| Line Status Verification | \$1.25                |
| Busy Interrupt           | \$2.00                |
| Call Trace               | \$7.00                |

**CANCELLED**  
OCT 13 2002  
15RS 78  
Public Service Commission  
MISSOURI

**ISSUED: July 12, 2001**

**EFFECTIVE: August 26, 2001**

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Missouri Public

FILED AUG 26 2001

Service Commission

**LOCAL EXCHANGE SERVICES TARIFF**

REC'D JUL 12 2001

**4.0 RATES (Continued)**

**4.8 Service Order Charges - Rates and Charges**

Service Commission

Customers will be billed the following charges for services described below. Additional charges may apply for service orders that require overtime labor performed at hours of the day or days of the week other than normal work hours.

|  | <u>One-Time Charge</u> |
|--|------------------------|
| Customer requests to add a feature to an account   | No charge              |
| Customer requests to remove a feature from an account  | \$5.00                 |
| Customer requests a billing name change on his/her account                                     | \$5.00                 |
| Customer requests a telephone number change  | \$25.00                |
| Customer requests to transfer primary line from one service address to another                 | \$40.00                |
| Customer requests to transfer an additional telephone line from one service address to another | \$30.00                |
| Suspension of service by VTI   | No charge              |
| Restoration of Customer's service following suspension by VTI                                  | \$20.00                |
| Installation of a primary telephone line at new service address                                | \$40.00                |
| Installation of an additional telephone line at new service address                            | \$30.00                |

**ISSUED: July 12, 2001**

**EFFECTIVE: August 26, 2001**

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Missouri Public

FILED AUG 26 2001

Service Commission

**LOCAL EXCHANGE SERVICES TARIFF**

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**4.0 RATES (Continued)**

**4.8 Service Order Charges - Rates and Charges (Continued)**

|                     | <u>One-Time Charge</u> |     |
|---------------------|------------------------|-----|
| Block Change Charge | \$5.00                 | (N) |
| PIC Change Charge   | \$5.00                 | (N) |

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**ISSUED: October 18, 2002**

**EFFECTIVE: November 17, 2002**

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**LOCAL EXCHANGE SERVICES TARIFF**

**4.0 RATES (Continued)**

**4.9 Alternative Payment Processing Fees**

The following fees apply for Customers who make payment for services rendered using alternative payment processing options. Per use charges apply for individual transactions. Customers may elect to enroll in VTI's Recurring Payment Plan, whereby the Customer's payment is automatically processed by VTI each month through the Customer's selected alternative payment processing option.

|                            | <u>Credit Card Payment</u> | <u>ACH Payment</u> |
|----------------------------|----------------------------|--------------------|
| One-time Payment (per use) | \$0.00                     | \$0.00             |
| Online Payments (per use)  | N/C                        | N/C                |
| Recurring Payments         | N/C                        | N/C                |

Beginning February 1, 2004, any residential Customer who enrolls in VTI's Recurring Payment Plan will be eligible to receive a one-time credit in the amount of ten dollars (\$10.00). This credit will be applied to the Customer's monthly billing statement after the Customer's first successful and valid automated payment transaction and should appear on one of the following two billing statements. Each Customer will be eligible to receive the credit only once per Customer account. A Customer becomes ineligible to receive this credit if, prior to the credit being applied to the Customer's account, one or more of the following occurs: 1) the account is suspended for non-payment of charges; 2) the account is suspended for violation(s) of regulations in this tariff; 3) the Customer cancels services or withdraws from the Recurring Payment Plan or 4) the Customer fails to comply with relevant laws and regulations. (T)

**ISSUED: April 2, 2004**

**EFFECTIVE: May 4, 2004**

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 (T)  
**Filed**  
**MO PSC**

**LOCAL EXCHANGE SERVICES TARIFF**

**4.0 RATES (Continued)**

REC'D DEC 30 2003

**4.9 Alternative Payment Processing Fees**

**Service Commission**

The following fees apply for Customers who make payment for services rendered using alternative payment processing options. Per use charges apply for individual transactions. Customers may elect to enroll in VTI's Recurring Payment Plan, whereby the Customer's payment is automatically processed by VTI each month through the Customer's selected alternative payment processing option.

|                            | <u>Credit Card Payment</u> | <u>ACH Payment</u> |
|----------------------------|----------------------------|--------------------|
| One-time Payment (per use) | \$0.00                     | \$0.00             |
| Online Payments (per use)  | N/C                        | N/C                |
| Recurring Payments         | N/C                        | N/C                |

Beginning February 1, 2004, any residential Customer who enrolls in VTI's Recurring Payment Plan will receive a one-time credit in the amount of ten dollars (\$10.00). This credit will be applied to the Customer's monthly billing statement after the Customer's first successful and valid automated payment transaction and should appear on one of the following two billing statements. Each Customer will be eligible to receive the credit only once per Customer account. A Customer becomes ineligible to receive this credit if, prior to the credit being applied to the Customer's account, one or more of the following occurs: 1) the account is suspended for non-payment of charges; 2) the account is suspended for violation(s) of regulations in this tariff; 3) the Customer cancels services or withdraws from the Recurring Payment Plan or 4) the Customer fails to comply with relevant laws and regulations.

(N)  
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(N)

**CANCELLED**  
MAY 04 2004  
3rd RS 80  
Public Service Commission  
MISSOURI

**ISSUED: December 30, 2003**

**EFFECTIVE: February 1, 2004**

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**Missouri Public  
Service Commission**

**FILED FEB 01 2004**



**LOCAL EXCHANGE SERVICES TARIFF**

Missouri Public  
Service Commission

**4.0 RATES (Continued)**

REC'D FEB 28 2003

**4.9 Alternative Payment Processing Fees**

The following fees apply for Customers who make payment for services rendered using alternative payment processing options. Per use charges apply for individual transactions. Customers may elect to enroll in VTI's Recurring Payment Plan, whereby the Customer's payment is automatically processed by VTI each month through the Customer's selected alternative payment processing option.

|                            | <u>Credit Card Payment</u> | <u>ACH Payment</u> |     |
|----------------------------|----------------------------|--------------------|-----|
| One-time Payment (per use) | \$0.00                     | \$0.00             | (R) |
| Online Payments (per use)  | N/C                        | N/C                |     |
| Recurring Payments         | N/C                        | N/C                |     |

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**CANCELLED**

FEB 01 2004  
By 2nd RS 80  
Public Service Commission  
MISSOURI

ISSUED: February 28, 2003

EFFECTIVE: April 2, 2003

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Missouri Public  
Service Commission

FILED APR 02 2003

**LOCAL EXCHANGE SERVICES TARIFF Missouri Public**

**4.0 RATES (Continued)**

REC'D APR 22 2002

(N)

**4.9 Alternative Payment Processing Fees**

Service Commission

The following fees apply for Customers who make payment for services rendered using alternative payment processing options. Per use charges apply for individual transactions. Customers may elect to enroll in VTI's Recurring Payment Plan, whereby the Customer's payment is automatically processed by VTI each month through the Customer's selected alternative payment processing option.

|                            | <u>Credit Card Payment</u> | <u>ACH Payment</u> |
|----------------------------|----------------------------|--------------------|
| One-time Payment (per use) | \$2.50                     | \$2.50             |
| Online Payments (per use)  | N/C                        | N/C                |
| Recurring Payments         | N/C                        | N/C                |

**4.9.1 Alternative Payment Processing Fees Promotion**

Beginning June 1, 2002 and ending December 1, 2002, VTI offers the following promotional rates for Customers using alternative payment processing options as described in Section 2.10.6.

|                            | <u>Credit Card Payment</u> | <u>ACH Payment</u> |
|----------------------------|----------------------------|--------------------|
| One-time Payment (per use) | \$1.50                     | \$1.50             |
| Online Payments (per use)  | N/C                        | N/C                |
| Recurring Payments         | N/C                        | N/C                |

(N)

**CANCELLED**

APR 02 2003  
1525 80  
Public Service Commission  
MISSOURI

ISSUED: April 22, 2002

EFFECTIVE: June 1, 2002

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Missouri Public

FILED JUN 01 2002

Service Commission

**LOCAL EXCHANGE SERVICES TARIFF**

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**5.0 PROMOTIONAL OFFERINGS**

VTI may from time to time engage in special promotional service offerings which may be limited by specific attributes, including but not limited to certain dates, times and/or locations. These promotions are often designed to attract new customers and/or increase customer awareness of particular service offerings. Customers must subscribe to specific promotions within the given time period as stated in the promotional offer. Any account or telephone number that is disconnected from and then reconnected to VTI's service for purposes of subscribing to the special promotion may not be eligible. The promotions may contain special terms and conditions, including but not limited to, usage rates and charges. Such special terms and conditions will be in lieu of those terms, conditions, rates and charges outlined in Sections 3 and 4 of this Tariff.

**5.1 Thanks for Choosing One Choice® Promotion**

Beginning May 4, 2004 and ending September 30, 2004, Customers of VarTec's residential interexchange services as described in VarTec's Missouri P.S.C. No. 3--Telephone "Telecommunications Services Tariff" will be eligible to receive a one-time bill credit in the amount of ten dollars (\$10.00) when they subscribe to one of the Company's bundled local service packages as described in Section 3.2.8 through 3.2.10. This credit will be applied to the Customer's monthly billing statement and should appear on one of the two billing statements following the subscription to the Company's local service package. Each Customer will be eligible to receive the credit only once per Customer account. This promotion may not be combined with other non-recurring bill credits or waiver offers provided by the Company.

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ISSUED: May 27, 2004

EFFECTIVE: June 27, 2004

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**FILED**  
**MO PSC**

**LOCAL EXCHANGE SERVICES TARIFF**

REC'D APR 02 2004

**5.0 PROMOTIONAL OFFERINGS**

Service Commission (N)

VTI may from time to time engage in special promotional service offerings which may be limited by specific attributes, including but not limited to certain dates, times and/or locations. These promotions are often designed to attract new customers and/or increase customer awareness of particular service offerings. Customers must subscribe to specific promotions within the given time period as stated in the promotional offer. Any account or telephone number that is disconnected from and then reconnected to VTI's service for purposes of subscribing to the special promotion may not be eligible. The promotions may contain special terms and conditions, including but not limited to, usage rates and charges. Such special terms and conditions will be in lieu of those terms, conditions, rates and charges outlined in Sections 3 and 4 of this Tariff.

**5.1 Thanks for Choosing One Choice® Promotion**

Beginning May 4, 2004 and ending June 30, 2004, Customers of VarTec's residential interexchange services as described in VarTec's Missouri P.S.C. No. 3--Telephone "Telecommunications Services Tariff" will be eligible to receive a one-time bill credit in the amount of ten dollars (\$10.00) when they subscribe to one of the Company's bundled local service packages as described in Section 3.2.8 through 3.2.10. This credit will be applied to the Customer's monthly billing statement and should appear on one of the two billing statements following the subscription to the Company's local service package. Each Customer will be eligible to receive the credit only once per Customer account. This promotion may not be combined with other non-recurring bill credits or waiver offers provided by the Company.

(N)

**CANCELLED**

JUN 27 2004  
By: [Signature] 5/25/04  
Public Service Commission  
MISSOURI

**ISSUED: April 2, 2004**

**EFFECTIVE: May 4, 2004**

**BY: Becky Gipson**  
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Missouri Public  
Service Commission

**FILED MAY 04 2004**