

350 S. Loop 336 W., Conroe, TX 77304 | consolidated.com | NASDAQ: CNSL

VIA EFIS

December 6, 2018

Morris L. Woodruff Secretary Missouri Public Service Commission 200 Madison Street P.O. Box 360 Jefferson City, MO 65102-0360

RE: Notice of Election and Withdrawal of ST Long Distance, Inc. d/b/a Consolidated Communications Long Distance Missouri Tariff Pursuant to §392.461, RSMo.

Dear Mr. Woodruff:

ST Long Distance, Inc. d/b/a Consolidated Communications Long Distance (IXC, Telephone), in accordance with Section 392.461, RSMo. and Commission Rule 4 CSR 240-28.070(6)¹, provides this letter as notice to the Missouri Public Service Commission of its election to be exempt from tariff filing requirements, and of its intent to withdraw and detariff in full the below-referenced tariff.

Effective date for detariffing:

January 1, 2019

Tariff to be withdrawn:

PSC MO. NO. 1 Intrastate Long Distance Message Telecommunications Service

Website address containing service descriptions and rate information:

www.consolidated.com/regulatory (available January 1, 2019)

If there are any questions or concerns regarding this filing, please call my direct line at (936) 788-7420, or email me at <u>kevin.kastor@consolidated.com</u>.

Sincerely,

Kevin Kastor Director – Government Affairs Consolidated Communications

cc: <u>opcservice@ded.mo.gov</u>

¹ Commission Rule 4 CSR 240-28.070 has been rescinded effective December 30, 2018, and 28.070(6) is now set forth in a streamlined Rule 4 CSR 240-28.013(1) effective the above date (Code of State Regulations, 11/30/18).

PSC MO. NO. 1

ST Long Distance, Inc. d/b/a Consolidated Communications Long Distance First Revised Adoption Notice (C)

Cancels Original Adoption Notice (C)

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE ADOPTION NOTICE

(D)

(D)

ST Long Distance, Inc. d/b/a Consolidated Communications Long Distance hereby adopts, ratifies and makes its own, in every respect as if the same had been originally filed by it, all tariffs, schedules, rules, regulations, notices and concurrences filed with the Public Service Commission, State of Missouri, by ST Long Distance, Inc. d/b/a FairPoint Communications Long Distance and its predecessors prior to February 19, 2018. By this notice, ST Long Distance, Inc. d/b/a Consolidated Communications Long Distance also adopts and ratifies all supplements or amendments to any of the above tariffs, schedules, etc., which ST Long Distance, Inc. d/b/a FairPoint Communications Long Distance have heretofore filed with said Commission. (C)

Missouri Public

Service Commission

JX-2019-0115

FILED Missouri Public Service Commission XN-2018-0196; JX-2018-0083 ST Long Distance, Inc., d/b/a FairPoint Communications Long Distance

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Original Adoption Notice

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE ADOPTION NOTICE

By its <u>Order Approving Transfer of Assets, Granting Certificates of Service Authority,</u> and <u>Designating FairPoint Communications as an Eligible Telecommunications Carrier</u> issued on May 30, 2006 in Case No. TM-2006-0306, the Missouri Public Service Commission granted the Joint Application for approval of the transfer and acquisition of the Missouri facilities and systems of LEC Long Distance, Inc., d/b/a CassTel Long Distance by ST Long Distance, Inc., d/b/a FairPoint Communications Long Distance.

ST Long Distance, Inc., d/b/a FairPoint Communications Long Distance hereby adopts, ratifies and makes its own, in every respect as if the same had been originally filed by it, all tariffs, schedules, rules, regulations, notices and concurrences filed with the Public Service Commission, State of Missouri, by or adopted by LEC Long Distance, Inc., d/b/a CassTel Long Distance prior to July 3, 2006. By this notice, ST Long Distance, Inc., d/b/a FairPoint Communications Long Distance also adopts and ratifies all supplements or amendments to any of the above tariffs, schedules, etc., which LEC Long Distance, Inc., d/b/a CassTel Long Distance has heretofore filed with said Commission.

Issued:

June 2, 2006

Effective: July 3, 2006 July 26, 2006

TM-2006-0306

Director of State Affairs 260 West First Street Peculiar, Missouri 64078

CANCELLED February 19, 2018 Missouri Public Service Commission XN-2018-0196; JX-2018-0083

Filed Missouri Public Service Commission PSC MO. NO. 1

ST Long Distance, Inc. d/b/a Consolidated Communications Long Distance Second Revised Title Sheet 1 Cancels First Revised Title Sheet 1 (C)

<u>INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS</u> <u>SERVICE</u>

REGULATIONS AND SCHEDULE OF CHARGES APPLICABLE TO INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE FURNISHED BY

ST LONG DISTANCE, INC.(C)d/b/a Consolidated Communications Long Distance(C)

BETWEEN POINTS WITHIN THE STATE OF MISSOURI, AS SPECIFIED HEREIN. SERVICE IS PROVIDED BY MEANS OF WIRE, RADIO, TERRESTRIAL OR SATELLITE FACILITIES OR ANY COMBINATION THEREOF, AS SPECIFIED HEREIN.

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for telecommunications services provided by ST Long Distance, Inc. d/b/a Consolidated Communications Long (C) Distance within the State of Missouri. This tariff is on file with the Missouri Public Service Commission and copies may be inspected during normal business hours, at the Company's principal place of business.

ST Long Distance, Inc. d/b/a Consolidated Communications Long Distance operates as a competitive telecommunications company as determined in Case No. TM-2006-0306 within the State of Missouri.

All references throughout this tariff to ST Long Distance, Inc. d/b/a FairPoint Communications Long Distance "the (N) Telephone Company", or "the Company", shall be read as ST Long Distance, Inc. d/b/a Consolidated Communications Long Distance. (N)

Issued: January 19, 2018

FILED Missouri Public Service Commission XN-2018-0196; JX-2018-0083

(C)

CANCELLED January 1, 2019 Missouri Public Service Commission JX-2019-0115 PSC MO. NO. 1

ST Long Distance, Inc., d/b/a FairPoint Communications Long Distance 1st Revised Sheet 1 Replacing Original Sheet 1

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

REGULATIONS AND SCHEDULE OF CHARGES APPLICABLE TO INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE FURNISHED BY

ST LONG DISTANCE, INC., d/b/a FairPoint Communications Long Distance

BETWEEN POINTS WITHIN THE STATE OF MISSOURI, AS SPECIFIED HEREIN. SERVICE IS PROVIDED BY MEANS OF WIRE, RADIO, TERRESTRIAL OR SATELLITE FACILITIES OR ANY COMBINATION THEREOF, AS SPECIFIED HEREIN.

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for telecommunications services provided by ST Long Distance, Inc., d/b/a FairPoint Communications Long Distance within the State of Missouri. This tariff is on file with the Missouri Public Service Commission and copies may be inspected during normal business hours, at the Company's principal place of business.

ST Long Distance, Inc., d/b/a FairPoint Communications Long Distance operates as a competitive telecommunications company as determined in Case No. TM-2006-0306 within the State of Missouri.

Director of State Affairs

260 West First Street Peculiar, Missouri 64078

Issued:

June 2, 2006

Effective:

July 3, 2006

July 26, 2006

TM-2006-0306

CANCELLED February 19, 2018 Missouri Public Service Commission XN-2018-0196; JX-2018-0083

Filed Missouri Public Service Commission

PSC Mo. No. 1 Original Sheet 1

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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REGULATIONS AND SCHEDULE OF CHARGES APPLICABLE TO INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE FURNISHED BY

LEC LONG DISTANCE, INC., d/b/a/ CassTel Long Distance

BETWEEN POINTS WITHIN THE STATE OF MISSOURI, AS SPECIFIED HEREIN. SERVICE IS PROVIDED BY MEANS OF WIRE, RADIO, TERRESTRIAL OR SATELLITE FACILITIES OR ANY COMBINATION THEREOF, AS SPECIFIED HEREIN.

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for telecommunications services provided by LEC Long Distance, Inc., d/b/a CassTel Long Distance within the State of Missouri. This tariff is on file with the Missouri Public Service Commission and copies may be inspected during normal business hours, at the Company's principal place of business.

LEC Long Distance, Inc., d/b/a CassTel Long Distance operates as a competitive telecommunications company as defined by Case No. TA-99-_____ within the State of Missouri.

Issued: October 26, 1998

Issued by: Ken Matzdorff, President LEC Long Distance, Inc. d/b/a/ CassTel Long Distance 192 W. Broadway Peculiar, Missouri, 64078 Effective: December 10, 1998

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Cancelled July 26, 2006 Missouri Public

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PSC Mo. No. 1 Original Sheet 2 RECEIVED

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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WAIVER OF RULES AND REGULATIONS

MO. PUBLIC SERVICE COMM

Pursuant to Case No. TA-99-XXX, the following statutes and rules have been waived for purposes of offering telecommunications services as set forth herein:

STATUTES

Section 392.240(1)	Rates-reasonable average return on investment.
Section 392.270	Property valuation.
Section 392.280	Depreciation rates.
Section 392.290	Issuance of stocks and bonds.
Section 392.310	Issuance of stocks and bonds.
Section 392.320	Issuance of stocks and bonds.
Section 392.330	Issuance of stocks and bonds.
Section 392.340	Reorganization.

COMMISSION RULES

4 CSR 240-10.020	Income on depreciation fund investments.
4 CSR 240-30.010(2)(C)	Posting exchange rates at central offices.
4 CSR 240-32.030(1)(B)	Exchange boundary maps.
4 CSR 240-32.030(1)(C)	Record of access lines.
4 CSR 240-32.030(2)	Records kept within state.
4 CSR 240-30.040	Uniform System of Accounts.
4 CSR 240-32.050(3-6)	Telephone directories.
4 CSR 240-32.070(4)	Coin directories.
4 CSR 240-33.030	Inform customers of lowest priced service.
4 CSR 240-33.040(5)	Finance fee.

Issued: October 26, 1998

Issued by: Ken Matzdorff, President LEC Long Distance, Inc. d/b/a/ CassTel Long Distance 192 W. Broadway Peculiar, Missouri, 64078

Effective December 119 1998

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CANCELLED January 1, 2019 Missouri Public Service Commission JX-2019-0115

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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CANCELLED January 1, 2019 Missouri Public Service Commission JX-2019-0115

Issued: March 14, 2014

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Issued by: Ken Matzdorff, President LEC Long Distance, Inc. d/b/a/ CassTel Long Distance 192 W. Broadway Peculiar, Missouri, 64078 Effective: December 10, 1998, and the

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Missouri Public Service Commission 99-182 FILED DEC 23 1998

CANCELLED March 17, 2014 Missouri Public Service Commission JX-2014-0358

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INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE: EIVED

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TARIFF FORMAT

MO. PUBLIC SERVICE CUMM

- A. <u>Sheet Numbering</u> Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 8 and 9 would be 8.1.
- B. <u>Sheet Revision Numbers</u> Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the Missouri Public Service Commission. For example, the 3rd revised Sheet 8 cancels the 2nd revised Sheet 8.
- C. <u>Paragraph Numbering Sequences</u> There are nine levels of paragraph coding. Each level of coding is subservient to the next higher level.

2. 2.1 2.1.1 2.1.1.A. 2.1.1.A.1. 2.1.1.A.1.(a). 2.1.1.A.1.(a).1. 2.1.1.A.1.(a).1.(i) 2.1.1.A.1.(a).1.(i)(1).

Issued: October 26, 1998



Issued by: Ken Matzdorff, President LEC Long Distance, Inc. d/b/a/ CassTel Long Distance 192 W. Broadway Peculiar, Missouri, 64078 Effective: Decembers10, 1998

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CONCURRING CARRIERS No Other Concurring Carriers

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CONNECTING CARRIERS No Other Connecting Carriers

OTHER PARTICIPATING CARRIERS No Other Participating Carriers

EXPLANATION OF SYMBOLS

The following are the only symbols used for the purposes indicated below:

- C To signify changed regulation
- D Delete or discontinue
- I Change resulting in an increase to a customer's bill
- M Moved from another tariff location
- N New
- R Change resulting in a decrease to a customer's bill
- T Change in text or regulation but no change in rate or charge

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CANCELLED January 1, 2019 Missouri Public Service Commission JX-2019-0115 Issued by: Ken Matzdorff, President LEC Long Distance, Inc. d/b/a/ CassTel Long Distance 192 W. Broadway Peculiar, Missouri, 64078

Effective: December 40: 1998 . . .

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PSC Mo. No. 1

Original Sheet 6

1. APPLICATION OF TARIFF

MO. Public Service Cumm

This tariff contains the intrastate regulations and rates applicable to the provision of Intrastate Long Distance Message Telecommunications Service (ILDMTS) by LEC Long Distance, Inc., d/b/a CassTel Long Distance (hereinafter referred to as the Company) within the State of Missouri, as specified herein.

The Company's Service is furnished subject to transmission, atmospheric and like conditions. Service is offered pursuant to rates, terms and conditions set forth in this tariff. Service is offered via the company's facilities in combination with resold services provided by other certified carriers.

The rates, rules and regulations contained herein are subject to change pursuant to the rules and regulations of the Missouri Public Service Commission ("Mo PSC").

Issued: October 26, 1998



Issued by: Ken Matzdorff, President LEC Long Distance, Inc. d/b/a/ CassTel Long Distance 192 W. Broadway Peculiar, Missouri, 64078

Effective: December 10, 1998 DEC 23 1998 Missouri Public Service Commission FILED DEC⁹2⁹3⁻1998²

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2. DEFINITIONS

MO. PUBLIC SERVICE CUMM

<u>Answer Supervision</u>: An electrical signal fed back up the line by the LEC at the distant end of a long distance call to indicate positively that the call has been answered.

<u>Application for Service</u>: A standard order form which includes all pertinent billing, technical, and other descriptive information which will enable the Company to provide the communication service as required.

<u>Authorization Code</u>: An identification number, usually an eight (8) to twelve (12) digit number, that identifies the user as a customer.

<u>Authorized User</u>: A person, firm, corporation or legal entity which is authorized by the Customer to be connected to the service of the Customer. Authorized User(s) must be named in the Application for Service.

<u>Automatic Numbering Identification (ANI)</u>: A type of signaling provided by a local exchange carrier which automatically identifies through a seven (7) or ten (10) digit number assigned to the Customer, the local exchange line from which a call originates.

<u>Billing Period</u>: The interval between Customer invoice to Customer invoice which shall consist of thirty (30) days.

<u>Business Service</u>: "Business Service" refers to telecommunications service provided to the Customer for use primarily or substantially for a business, professional, institutional or other occupational purpose.

<u>Calling Card Call</u>: A call for which charges are billed, not to the originating telephone number, but to a telephone calling card issued by a local exchange carrier or long distance telephone company, for this purpose.

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INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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2. DEFINITIONS (continued)

MO. PUBLIC SERVICE COMM

<u>Cancellation of Order</u>: A Customer-initiated request to discontinue processing a service order, either in part or in entirety, prior to its completion.

Commission: The Missouri Public Service Commission.

<u>Company</u>: The term "Company" denotes LEC Long Distance, Inc., d/b/a CassTel Long Distance.

<u>Customer</u>: The term "customer" denotes the person who or the firm or corporation that orders, cancels or amends Service, is responsible for the payment of charges, and is responsible for compliance with the Company's regulations and this tariff.

<u>Customer Dialed Calling Card Call</u>: A Calling Card Call which does not require the intervention of an operator.

<u>Customer-Provided Equipment</u>: Denotes ll equipment and facilities provided by the Customer and/or Authorized User, other than those provided by the Company.

<u>Dedicated Access Line or Service</u>: The generic term for a service in which the Customer's traffic passes over an access line connecting the Customer's premises to a Company switch, the line which is used solely for that Customer's traffic.

Direct Dial Call: A call for which charges are billed to the originating telephone number.

<u>Disconnection</u>: The disconnection of a circuit, dedicated access line or port connection being used for existing service.

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INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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2. DEFINITIONS (continued)

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<u>Domestic Message Telecommunications Service</u>: Denotes the furnishing of station-tostation direct dial domestic switched network services to the Customer for the completion of long distance voice and dial up low speed data transmissions over voice grade channels from the Customer's premises to other domestic points as specified herein.

<u>FCC</u>: Federal Communications Commission.

<u>Holiday</u>: Any of the following Federally recognized holidays: New Years Day (January 1st), Memorial Day, Independence Day (July 4th), Labor Day, Thanksgiving, and Christmas Day (December 25th). Calls on Holidays are billed at Off-Peak rates.

Interexchange Carrier (IXC): A long distance telecommunications carrier.

Local Exchange Carrier (LEC): A company which provides telecommunications service within a Local Exchange Area.

<u>Normal Business Hours</u>: Normal business hours are the period between 8:00 AM and 5:00 PM, Central Time Zone, Monday through Friday, excluding Holidays.

<u>Off Peak</u>: The time period from 8:00 PM up to, but not including, 8:00 AM Monday through Thursday, and from 5:00 PM Friday up to, but not including, 8:00 AM Monday. Calls on Holidays are billed at Off-peak rates.

<u>Peak</u>: The time period from 8:00 AM up to, but not including, 8:00 PM, Monday through Friday.

<u>Point(s) of Presence</u>: Location(s) where the Company maintains, through its own facilities or through arrangements with other carriers, an operations center for purposes of providing long distance service.

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INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

2. DEFINITIONS (continued)

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<u>Premises</u>: Denotes a building or buildings on contiguous property (except railroad right-of-way-, etc) not separated by a public road.

<u>Residential Service</u>: Denotes telecommunications service provided to a Customer where the business use, if any, is merely incidental and where the major use is of a social or a domestic nature.

Service: "Service" means any or all service(s) provided pursuant to this tariff.

<u>Service Points</u>: Those locations from which the Company makes Service available to Customers.

Station: Any location from which a message can be originated or received (terminated).

<u>Telecommunications</u>: The transmission of voice communications or, subject to the transmission capabilities of the service, the transmission of data, facsimile, signaling, metering, or any other form of intelligence over dedicated or switched facilities.

<u>Usage Charge</u>: A usage charge assessed based on minutes of use to calculate the charges due for a completed call. Additional surcharges may also apply as stated in this tariff.

<u>United States</u>: The term "United States" designates the forty-eight (48) contiguous states and the District of Columbia, Hawaii, Alaska, Puerto Rico, the U.S. Virgin Islands, Guam and the commonwealth of Northern Mariana Islands, as well as the off-shore areas outside the boundaries of the coastal states of the forty-eight contiguous states to the extent that such areas appertain to and are subject to the jurisdiction and control of the United States.

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3. REGULATIONS

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3.1 <u>Undertaking of the Company</u>

MO. PUBLIC SERVICE COMM

3.1.1 <u>Scope</u>

The Company undertakes to provide telecommunication Services in accordance with the terms and conditions set forth in this tariff.

3.1.2 Shortage of Facilities

The Company's Service is subject to availability of suitable facilities. The company reserves the right to limit the length of communications or to discontinue furnishing Service when necessary because of lack of satellite or other transmission medium capacity or because of any force majeure condition.

3.1.3 Liability of the Company

(A) Except as stated in this Section 3.1.3, the Company shall have no liability for damages of any kind arising out of or related to events, acts, rights or privileges contemplated in this tariff. This tariff does not limit the liability of the Company for willful misconduct.

(B) The liability of the Company for damage resulting in whole or in part from, or arising in connection with, the furnishing of Service under this tariff, including but not limited to mistakes, omissions, interruptions, delays, errors, or other defects or misrepresentation shall not exceed the dollar amount of the call in which the Service disruption occurred. Such dollar amount shall be credited on the customers next billing cycle.

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INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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3. REGULATIONS (continued)

MO. Public Service COMM

3.1.3 Liability of the Company (continued)

(C) The Company shall not be liable for any failure of performance hereunder due to causes beyond its control, including but not limited to acts of God, fires, flood or other catastrophes, or any law, order, regulation, directive, action or request of the United States Government, or any other government, including state and local governments having jurisdiction over the Company, or of any department, agency, commission, bureau, corporation or other instrumentality of any one or more of said governments, or of any civil or military authority; national emergencies, insurrections, riots, wars or other labor difficulties.

(D) The Company shall not be liable for any act or omission of any other entity furnishing facilities, equipment, or services used to provide the Company's Service. Nor shall the Company be liable for any damage or losses due to the failure or negligence of the Customer or due to the failure of Customer-provided equipment, facilities or services.

(E) The Company reserves the right to discontinue furnishing Service without notice to the Customer when necessitated by conditions beyond its control or when the Customer is believed to be using the Service in violation of the provisions of this tariff or in violation of the law.

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INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

3. REGULATIONS (continued)

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3.1.3 Liability of the Company (continued)

(F) Calls to a foreign country or area, or calls routed through a foreign country or area, are subject to such restrictions as may be enforced from time to time by the authorities in that country or area.

(G) The Company, at its discretion, may discontinue or suspend all or a portion of its Service without notice to the Customer, by blocking facilities to certain countries, or by blocking calls placed using certain Authorization Codes, when the Company deems it necessary to take such action to prevent unlawful use of its service. The Company will restore its Service as soon as it can be provided without undue risk, and will, upon request by the Customer affected, assign a new Authorization Code to replace the one that may have been deactivated.

(H) All or any portion of the Company's Service may be provided over facilities of third parties, and the Company shall not be liable to Customer or any other person, firm or entity in any respect whatsoever arising out of defects caused by or acts or omissions of any third parties.

(I) THE COMPANY SHALL NOT BE LIABLE FOR ANY DIRECT, INDIRECT, CONSEQUENTIAL, SPECIAL, PUNITIVE DAMAGES, OR FOR ANY LOST PROFITS OF ANY KIND OR NATURE WHATSOEVER ARISING OUT OF ANY DEFECTS OR ANY OTHER CAUSE. THIS WARRANTY AND THESE REMEDIES ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES OR REMEDIES, WHETHER EXPRESS, IMPLIED OR STATUTORY, INCLUDING WITHOUT LIMITATION,

Issued: October 26, 1998



Issued by: Ken Matzdorff, President LEC Long Distance, Inc. d/b/a/ CassTel Long Distance 192 W. Broadway Peculiar, Missouri, 64078 Effective: December 10, 1998

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3. REGULATIONS (continued)

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IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

(J) In the event parties other than the Customer (e.g., Customer's authorized users) shall have use of the Service directly or indirectly through the Customer, then Customer agrees to forever indemnify and hold the Company harmless from and against any and all claims, demands, suits, actions, losses, damages, assessments or payments which may be asserted by said parties arising out of or relating to any defects. The Company shall have no liability to any person or entity other than its Customer.

3.1.4 <u>Claims</u>

(A) The Company shall be indemnified and saved harmless by the Customer from and against all loss, liability, damage and expense, including reasonable counsel fees, due to claims for liable, slander, or infringement of copyright, trademark, trade name or patent resulting from use of the Company's Service; and any other claim resulting from act or omission of the Customer or Customer's authorized user relating to the use of the Company's Service.

(B) The Company shall not be liable for use, misuse, or abuse of a Customer's Service by third parties, including, without limitation, the Customer's employees, guests or members of the public who dial the Customer's telephone number in error. Compensation for any injury the Customer may suffer due to the fault of others must be sought from such other parties.

(C) The Company is not liable for any damages, including but not limited to, toll and long distance usage charges, the Customer may incur as a result of

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INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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1. <u>REGULATIONS (continued)</u>

<u>2.</u>

3.1.4 Liability of the Company (continued)

unauthorized use of the Customer's telephone facilities or Company Authorization Codes. The Company may work with the Customer to recommend possible solutions to reduce unauthorized use. However, the Company does not warrant or guarantee that its recommendations will prevent unauthorized use, and the Customer is responsible for controlling access to, and use of, its own telephone facilities and Company Authorization Codes.

3.1.5 Provision of Equipment and Facilities

(A) Except as otherwise indicated, Customer-provided station equipment at the Customer's premises for use in connection with this Service shall be so constructed, maintained and operated as to work satisfactorily with the Company's Service.

(B) The Company shall not be responsible for the installation, operation or maintenance of any Customer-provided communications equipment. Where such equipment is used in connection with the Company's Service furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of Service under this tariff and to the maintenance and operation of such Service in the proper manner. Subject to this responsibility, the Company shall not be responsible for:

- (1) the through transmission of signals generated by Customerprovided equipment or for the quality of, or defects in, such transmission; or
- (2) the reception of signals by Customer-provided equipment.

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INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE CEIVED

3. REGULATIONS (continued)

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3.2 Use of Service

The Company's Service may be used to transmit communications of the Customer in a manner consistent with the terms of this tariff and the policies and regulations of the Federal Communications Commission.

(A) The Service is provided for use by the Customer and may be used by others, when so authorized by the customer, providing that all such usage shall be subject to the provisions of this tariff.

(B) The Service is furnished subject to the condition that it will not be used for an unlawful purpose, and there will be no abuse or fraudulent use of the Service. Abuse or fraudulent use of the service includes, but is not limited to;

1. The use of the Service of the Company to transmit a message or to locate a person or otherwise to give or obtain information without payment of the charge applicable to the Service.

2. The obtaining, or attempting to obtain, or assisting another to obtain or attempt to obtain, Long Distance Message Telecommunications Service by rearranging, tampering with or making connection with any service components of the Company or by any trick, scheme, false representation or false credit device, or by or through any other fraudulent means or device whatsoever with intent to avoid payment, in whole or in part, of the regular charge for such Service.

3. The use of the Service of the Company for a call or calls, anonymous or otherwise, if in a manner reasonably to be expected to frighten, abuse, torment or harass another.

4. The use of profane or obscene language.

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3. REGULATIONS (continued)

3.2 Use of Service (continued)

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5. The use of the Service in such a manner as to interfere unreasonably with the use of the Service by one or more other Customers, or harm the facilities of the Company or others.

(C) In the event the Company determines, in its sole judgement, that there is fraudulent use of either the Services furnished by the Company or the Company's network, the Company will, without notice to the Customer or liability to the Company, discontinue Service and/or seek legal recourse to recover from the Customer all costs involved in enforcement of this provision.

3.3 Payment for Service

The Customer is responsible for payment of all charges for Service provided by the Company. The per-minute rates for the Prepaid Calling Card contained in Section 4.5.B herein include all applicable Federal, state and local sales, use and excise taxes. In all other cases, applicable taxes appear as separate line items on the Customer's invoice.

3.4 <u>Discontinuance of Service</u>

- 3.4.1. The Company may discontinue the service under the following circumstances, provided suitable notice has been given to the customer, as required.
 - A. Non-payment of any sum due to the Company for service for more than twenty-eight (28) days beyond the date of rendition of the bill for such services; or

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3. REGULATIONS (continued)

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- B. A violation of or failure to comply with any regulation governing the furnishing of service; or
- C. An order of a court or other government authority having jurisdiction which prohibits the Company from furnishing service; or
- D. Failure to post a required deposit; or

Discontinuation of Service (continued)

- E. Material misrepresentation of identity in obtaining service or the use of service in a manner that in the opinion of the company constitutes fraud or abuse.
- 3.4.2 Service shall not be disconnected unless written notice by first class mail is sent or delivered to the customer at least 5 days prior to the date of the proposed discontinuance. At least 24 hours preceding discontinuance, a reasonable effort shall be made to contact the customer to advise him of the proposed discontinuance and what steps must be taken to avoid it.

3.5 Use of Service

(A) The Service is provided for use by the Customer and may be used by others, when so authorized by the customer, providing that all such usage shall be subject to the provisions of this tariff.

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3. **REGULATIONS (continued)**

3.5 Use of Service (continued)

(B) The Service is furnished subject to the condition that it will not be used for an unlawful purpose, and there will be no abuse or fraudulent use of the Service. Abuse or fraudulent use of the service includes, but is not limited to:

1. The use of the Service of the Company to transmit a message or to locate a person or otherwise to give or obtain information without payment of the charge applicable to the Service.

2. The obtaining, or attempting to obtain, or assisting another to obtain or attempt to obtain, Long Distance Message Telecommunications Service by rearranging, tampering with or making connection with any service components of the Company or by any trick, scheme, false representation or false credit device, or by or through any other fraudulent means or device whatsoever with intent to avoid payment, in whole or in part, of the regular charge for such Service.

3. The use of the Service of the Company for a call or calls, anonymous or otherwise, if in a manner reasonably to be expected to frighten, abuse, torment or harass another.

4. The use of profane or obscene language.

5. The use of the Service in such a manner as to interfere unreasonably with the use of the Service by one or more other Customers, or harm the facilities of the Company or others.

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3.. REGULATIONS (continued)

3.6 Obligations of the Customer

(A) The Customer shall be responsible for damages to the Company's facilities or that of its Local Exchange Carrier(s) caused by the act or omission of the Customer, its authorized users, officers, directors, employees, agents, contractors, licensees or invitees or any person or entity who gains access to the Service of the Customer through the negligence of the Customer.

(B) The Customer shall provide access to the Customer's or Authorized User's premises by Company personnel for inspection, repair and/or removal of any facilities or equipment of the Company on an unrestricted basis, twenty-four (24) hours per day, seven (7) days a week.

(C) The Customer will guarantee the compliance by the Customer's Authorized User(s) with all provisions of this tariff and contractual obligations between the Customer and the Company. The Customer will be liable for the acts or omissions of its Authorized User(s) relative to compliance with the provisions of this tariff.

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3. REGULATIONS (continued)

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3.6 Obligations of the Customer (continued)

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(D) The Customer may not assign or transfer to a third party, whether by operation of law or otherwise, the right to use the Service provided under this tariff, provided however, that, where there is no interruption or relocation of use, such assignment or transfer may be made to the following:

1. Another Customer of the Company, provided that the assignee or transferee assumes all accrued and unpaid obligations of the transferring Customer including, but not limited to, all indebtedness for such Service, and the unexpired portion of the minimum period and the termination liability applicable to such Service, if any; or

2. A court-appointed receiver, trustee or other person acting pursuant to the laws of bankruptcy, receivership, reorganization, insolvency, liquidation or other similar proceedings, provided that the assignee or transferee assumes all accrued and unpaid obligations of the transferring Customer, but not limited to, all indebtedness for such Service, and the unexpired portion of the minimum period and the termination liability applicable to such Service, if any.

(E) If the Customer wishes to assign or transfer the right to use the Service provided under this tariff, written consent of the Company is required prior to such assignment or transfer, which consent may be granted or withheld at the sole discretion of the Company. All regulations and conditions contained in this tariff shall apply to such assignee or transferee.

(F) The assignment or transfer of Service does not relieve or discharge the assignor or transferor from remaining jointly and severally liable with the

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INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE \mathbb{D}

3. REGULATIONS (continued)

3.6 Obligations of the Customer (continued)

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assignee or transferee for any obligations existing at the time of the assignment or transfer.

(G) With respect to the Company's 800/888/877 Service, the Customer must obtain an adequate number of access lines for service to handle its expected demand in order to prevent interference or impairment of the Service or any other Service provided by the Company. The Company will have the right to determine such adequacy giving due consideration to (1) the total call volume, (2) average call duration, (3) time-of-day characteristics, and (4) peak calling period. The Company, without incurring liability and without notice to the Customer, may disconnect or refuse to furnish Service to any Customer that fails to comply with these conditions.

(H) Any mistakes, omissions, accidents, interruptions, delays, errors or defects in transmission or Service which are caused or contributed to, directly or indirectly, by an act or omission of the Customer, by others through the use of facilities or equipment furnished by any other person using the Customer's facilities shall not result in any liability to the Company. The Customer shall pay to the Company any reasonable costs, expenses, damages, fees or penalties incurred by the Company as a result thereof, including the costs of any Local Exchange Carrier labor and materials. The Company shall be indemnified, defended and held harmless by the Customer against any and all claims, demands, causes of action and liability relating to Services provided pursuant to this agreement, including payment to the Company associated with reasonable attorney's fees.

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INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

3. REGULATIONS (continued)

3.7 Billing and Payment Regulations

(A) Service shall be provided and billed for on a monthly basis. Service shall continue to be provided until the Company's receipt of a request from the Customer for the disconnection of the Service, unless other restrictions apply. Payment is to be made to the address designated on the invoice or such other location as the Company may direct in writing from time to time. In addition to charges for the Company's Service, the Customer shall pay any applicable Federal, state or local use, excise, sales or privileges taxes or assessments such as the Universal Service Fund assessment, resulting from the Services furnished by the Company. Such taxes or assessments shall not be counted toward the attainment of any volume or revenue commitment and will not be discounted.

(B) The Customer is responsible for payment of all charges for Service furnished by the Company. This includes payment for calls or Service:

- 1. originated at the Customer's number(s) whether authorized or not;
- 2. accepted at the Customer's number(s) (e.g. 800/888/877 Service);
- 3. billed to the Customer's number via third number billing, a calling card, a Company-assigned Authorization Code, or other special billing number; or
- 4. incurred at the request of the Customer.

(C) The Customer's responsibility for payment of all charges for Service furnished by the Company is not changed by virtue of any use, misuse, or abuse of the Customer's Service or Customer-provided systems, equipment, facilities or Services interconnected to the Customer's 800/888/877 Service, which may be occasioned by third parties, including, without limitation, the Customer's employees, guests and/or members of the public who dial the Customer's

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INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

800/888/877 number by mistake.

- (D) Undisputed amounts not paid within twenty-one (21) days from the due date stated on the invoice will be considered delinquent. A late payment charge of \$1.20 per month will be charged to the customer accounts with an unpaid balance 21 or more days past due to compensate the Company for the additional administrative expense associated with these accounts.
- (E) The Company may require applicants or Customers to provide information pertaining to their financial ability to pay for Service. Upon application for Service, the Customer shall be deemed to have authorized the Company to obtain such routine credit information and verification as the Company shall require in accordance with its then-existing credit policies.
 - 1. The Company may require a deposit or guarantee prior to providing new service or as a condition of continued service. The Company may require a deposit or guarantee as a condition of continued service if:
 - a. The customer has delinquent charges in two (2) out of the last twelve (12) billing periods; or
 - b. The customer has had service disconnected for nonpayment of a delinquent charge or failed to post a required deposit or guarantee.
 - 2. In lieu of a deposit, Company may accept a written guarantee. The guarantee shall not exceed the amount of a cash deposit that the Company could request under this section.
 - 3. No deposit, guarantee, additional deposit nor additional guarantee will be required by the Company because of race, sex, creed, national origin, marital status, age, number of dependents, source of income, disability or geographical area of residence.
 - 4. Terms of Deposits:
 - a. Deposits shall not exceed the estimated charges for two (2) months of service based on the average bill during the preceding twelve (12) months, or, in the case of new applicants for service, the average monthly bill for new subscribers within customer class.

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- (D) Undisputed amounts not paid within thirty (21) days from the due date stated on the invoice will be considered delinquent. A late payment charge of \$1.20 per month will be charged to the customer accounts with an unpaid balance 21 or more days past due to compensate the Company for the additional administrative expense associated with these accounts.
- (E) The Company may require applicants or Customers to provide information pertaining to their financial ability to pay for Service. Upon application for Service, the Customer shall be deemed to have authorized the Company to obtain such routine credit information and verification as the Company shall require in accordance with its then-existing credit policies.
 - The Company may require a deposit or guarantee prior to providing new service or as a condition of continued service. The Company may require a deposit or guarantee as a condition of continued service if:
 - a. The customer has delinquent charges in two (2) out of the last twelve (12) billing periods; or
 - b. The customer has had service disconnected for nonpayment of a delinquent charge or failed to post a required deposit or guarantee.
 - 2. In lieu of a deposit, Company may accept a written guarantee. The guarantee shall not exceed the amount of a cash deposit that the Company could request under this section.
 - 3. No deposit, guarantee, additional deposit nor additional guarantee will be required by the Company because of race, sex, creed, national origin, marital status, age, number of dependents, source of income, disability or geographical area of residence.
 - 4. Terms of Deposits:
 - a. Deposits shall not exceed the estimated charges for two (2) months of service based on the average bill during the preceding twelve (12) months, or, in the case of new applicants for service, the average monthly bill for new subscribers within customer class.

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3. REGULATIONS (continued)

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3.7 Billing and Payment Regulations (continued)

800/888/877 number by mistake.

(D) In instances of a dispute, the Customer is required to pay the undisputed portion of the invoice in it's entirety. Undisputed amounts not paid within thirty (30) days from the due date stated on the invoice will be considered delinquent. A Late Payment Charge of \$1.20 per month will be charged to customer accounts with an unpaid balance 31 or more days past due to compensate the Company for the additional administrative expense associated with these accounts.

(F) The Company may require applicants or Customers to provide information pertaining to their financial ability to pay for Service. Upon application for Service, Customer shall be deemed to have authorized the Company to obtain such routine credit information and verification as the Company shall require in accordance with its then-existing credit policies.

(1) The Company may require a deposit if the customer is unable to establish a good credit rating, or if the customer has undisputed charges in two (2) out of the last twelve (12) billing periods which have become delinquent. The deposit shall not exceed estimated charges for two months service based on the average bill during the preceding twelve months or in the case of new applicants, two months average monthly bill for all subscribers within a customer class. The deposit shall bear interest at a rate of 9% simple interest per annum, and will be returned upon satisfactory payment of all undisputed charges during the last 12 billing periods, or discontinuance of service.

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- b. The deposit shall bear interest at a rate, which is equal to one percent (1%) above the prime lending rate as published in the *Wall Street Journal*. This rate shall be adjusted annually on December 1 using the prime lending rate, as published in the *Wall Street Journal* on the last business day of September of each year, plus one (1%). The interest shall be credited annually upon the account of the customer or paid upon the return of the deposit, whichever occurs first. Interest shall not accrue on any deposit after the date on which a reasonable effort has been made to return it to a customer.
- c. Upon discontinuance or termination of service, the deposit will be credited, with accrued interest, to the charges stated on the final bill, and any balance will be returned to the customer within twenty-one (21) days of the rendition of the final bill.
- d. Upon satisfactory payment of all undisputed charges during the last twelve (12) billing periods, guarantors will be released or deposits with accrued interest will be refunded or credited against charges on the subsequent bills. Payment of charges will be considered satisfactory if received prior to the date on which the charge becomes delinquent provided the charge is not in dispute, The Company may withhold the refund of a deposit pending the resolution of a dispute with respect to charges secured by the deposit.
- e. The Company will maintain records of all pertinent information with regard to each deposit held.
- f. The Company will provide within ten (10) days of a customer request a receipt that contains information pertinent to that deposit.

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3. REGULATIONS (continued)

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3.7. Billing and Payment Regulations (continued)

(2) At the time an application for service is made, an applicant may be required to pay an amount equal to at least one month's service and/or service connection charges, which will be applicable to the customer's account on the first bill rendered.

(G) In the event that a check or draft tendered by a customer is returned, a fee of \$15.00 will apply. The fee will be accessed when a check or instrument issued by a Customer is returned without payment for any reason whatsoever, unless the return is bank error, in which case documentary evidence is required to waive the fee.

(H) All stated charges in this tariff are computed by the Company exclusive of any federal, state, or local use, excise, gross receipts, sales, or privilege taxes, duties, fees, or similar liabilities (other than general income or property taxes), including Universal Service Fund assessments, whether charged to or against the Company or its Customer. Such taxes, fees, Universal Service Fund Assessments, etc, shall be paid by the Customer in addition to the charges stated in the tariff subject to Commission approval. All such taxes, duties and fees shall each be shown as a separate line item on the Customer's monthly invoice.

(I) If Customer seeks to have the Company reinstitute Service, Customer shall pay to the Company prior to the time Service is reinstituted (1) all accrued and unpaid charges, and (2) a deposit, as determined by the Company.

(J) The Company reserves the right, under federal law, to backbill for a period of up to two (2) years for an amount equal to the accrued and unpaid charges for use of the Company's Service actually made by Customer.

(K) Customers billed by a Local Exchange Carrier (LEC), Competitive Local

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3. REGULATIONS (continued)

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3.7. Billing and Payment Regulations (continued)

Exchange Carrier (CLEC), or other local exchange telephone company, on behalf of the Company, are responsible for any late payment charges imposed by the Local Exchange Carrier, Competitive Local Exchange Carrier, or local exchange telephone company.

3.8 Credit Allowances

(A) Interruption of Service

1. Credit for failure of Service or equipment will be allowed only when such failure is caused by or occurs in facilities or equipment provided by the Company. As used in this tariff, all equipment, facilities and/or Service for which the Company renders an invoice for payment are considered provided by the Company whether or not the equipment, facilities and/or Service are owned and operated by the Company unless otherwise provided by the terms of this tariff.

2. No credit will be allowed for failure of Service or equipment due to Customer-provided facilities or any act or omission of the Customer, its Authorized User(s), officers, directors, employees, agents, contractors, licensees or invitees or any person or entity who gains access to the Service of the Customer through the negligence of the Customer.

3. Credit allowance time for failure of Service or equipment starts when the Customer notifies the Company of the failure or when the Company has actual knowledge of the failure, and ceases when the Service has been restored and an attempt has been made to notify the Customer.

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3. REGULATIONS (continued)

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3.8 Credit Allowances (continued)

4. Only those portions of the Service or equipment operation materially interfered with will be credited.

5. The Customer shall notify the Company of failures of Service or equipment and make reasonable attempts to ascertain whether the failure is caused by Customer-provided equipment.

(B) Limitation Allowances

No credit allowances will be made for:

1. Interruptions due to the negligence of, or noncompliance with the provisions of this tariff by the Customer, Authorized User. Or other common carrier providing service connected to the Service of the Company.

2. Interruptions of Service due to the failure or malfunction of facilities, power or equipment provided by the Customer, authorized user, or other common carrier providing service connected to the Service offered by the Company.

3. Interruptions of Service during any period in which the Company is not given access to the premises at which the Company-provided Service is interrupted or terminated.

4. Interruptions of Service that occur or continue due to the Customer's failure to authorize replacement of any element of special construction.

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3. REGULATIONS (continued)

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3.8 Credit Allowances (continued)

5. Interruptions of Service during any period when the Customer or Authorized User has relinquished Service to the Company for maintenance purposes or for implementation of a Customer order for a change in Service.

3.9 Equipment

(A) The Customer shall assume all responsibility for obtaining all necessary permits, authorizations or consents for interconnecting Customer-provided equipment and facilities with the Company's Service or facilities as well as ensuring that the Customer-provided equipment or facilities are properly interfaced with the Company's Service or equipment.

(B) The Customer shall operate its equipment and facilities so as not to interfere with any other Customer's use of the Company's Service or equipment.

(C) The Customer shall comply with the minimum protective criteria generally accepted in the telephone industry and other appropriate criteria as may be prescribed by the Company to protect the integrity of the Company's Service or for safety reasons.

(D) The Customer shall be responsible for the installation, operation or maintenance of any Customer-provided equipment. Where such equipment is connected to Service furnished by the Company pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of Services under this tariff and to the maintenance and operation of such Services in the proper manner. Subject to this responsibility, the Company shall not be responsible for the following:

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3. REGULATIONS (continued)

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3.9 Equipment (continued)

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 the through transmission of signals generated by Customer-provided equipment or for the quality of, or defects in, such transmission;
the reception of signals by Customer-provided equipment; or
network control signaling where such signaling is performed by Customer-provided network control signaling equipment.

3.10 Determination and Rendering of Charges

(A) For billing purposes, Service will be deemed to be started on the day the Service and its associated equipment, if any, is installed. Where billing is based upon Customer usage, billing for all usage commences on the date usage begins.

(B) Subject to the Company's right to terminate or suspend Service as otherwise provided in this tariff, the minimum service period is thirty (30) days. Termination by the Customer is effective as of the end of the next business day after receiving the Customer's request to cancel Service.

(C) All monthly recurring charges are billed one month in advance. Initial and final months billing, when the service period is less than one month, will be prorated one-thirtieth (1/30th) of the month's recurring charge for each day the Service was rendered or equipment was provided.

(D) Usage charges are billed monthly for the preceding billing period. For periods less than the monthly billing period, minimum usage charges are prorated at one-thirtieth (1/30th) of the monthly minimum amount for each day the Service was rendered.

(E) The duration of a call is rated in intervals of the billing increments described

Issued: October 26, 1998

CANCELLED January 1, 2019 Missouri Public Service Commission JX-2019-0115 Issued by: Ken Matzdorff, President LEC Long Distanee, Inc. d/b/a/ CassTel Long Distance 192 W. Broadway Peculiar, Missouri, 64078

Effective: December 10, 1998

DEC 23 1998

Missouri Public Service Commission 99-182 FILED DEC 23 1998

3. **REGULATIONS** (continued)

3.10 Determination and Rendering of Charges (continued)

for each Service provided in this tariff. If the final interval of a call is less than the applicable billing increment, it will be rounded up to a full increment for purposes of billing.

(F) Computed usage charges or credits for each call are rounded to the nearest cent when possible.

3.11 Dedicated Access and Private Line Services

Rates for Dedicated Access and Private Line Services will be determined on an Individual Case Basis (ICB). ICB rates will be structured to recover the Company's cost of providing the services and will be made available to customers in a non-discriminatory manner. Dedicated access and private line services will be limited to interexchange telecommunications services. Terms of the specific ICB contracts will be made available to the Missouri Public Service Commission upon request on a proprietary basis.

3.12 <u>Calculations of Billable Time (Usage Charges)</u>

- (A) Unless otherwise specifically stated in this tariff, all calls, regardless of time period, lasting one (1) minute or a fraction thereof, are subject to a minimum billing increment of one (1) minute. Calls are billed in six (6) second increments thereafter, with seconds rounded up to the next full six (6) second increment.
- (B) Chargeable time begins when the connection is established between the calling station and the called telephone number and ends when the connection is terminated.
- (C) In determining usage charges, Peak/Off-Peak/Holiday rate periods, as defined in Section 5.1 of this tariff, apply, unless otherwise indicated and are based on the time where the call originates. In cases where a call begins in one rate period and continues into another rate period, the rate in effect in each period will apply to the portion of the call occurring within the applicable rate period.
- (D) All per-call charges of fractional cents shall be rounded to the next full cent unless otherwise stated.

(M) Information found on this page, was previously found in this Section on Sheet 31.

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1st Revised Sheet No. 30 Cancels Original Sheet No. 30 SAGE TELECOMMUNICATIOSN SERVICE

PSC Mo. No. 1

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIOSN SERVICE

3. **REGULATIONS (continued)**

3.10 Determination and Rendering of Charges (continued)

for each Service provided in this tariff. If the final interval of a call is less than the applicable billing increment, it will be rounded up to a full increment for purposes of billing.

(F) Computed usage charges or credits for each call are rounded to the nearest cent when possible.

3.11 Dedicated Access and Private Line Services

Rates for Dedicated Access and Private Line Services will be determined on an Individual Case Basis (ICB). ICB rates will be structured to recover the Company's cost of providing the services and will be made available to customers in a non-discriminatory manner. Dedicated access and private line services will be limited to interexchange telecommunications services. Terms of the specific ICB contracts will be made available to the Missouri Public Service Commission upon request on a proprietary basis.

lssued: March 24, 2005

CANCELLED March 4, 2016 Missouri Public Service Commission JX-2016-0196 Bob Schoonmaker, Manager LEC Long Distance, Inc. d/b/a CassTel Long Distance 192 W. Broadway Peculiar, MO 64078 Effective: April 23, 2005

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PSC Mo. No. 1 Original Sheet 30

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE CENTED

3. REGULATIONS (continued)

OCT 2 6 1998

3.10 Determination and Rendering of Charges (continued)

MO. FUBLIC SERVICE CUMM

for each Service provided in this tariff. If the final interval of a call is less than the applicable billing increment, it will be rounded up to a full increment for purposes of billing.

(F) Computed usage charges or credits for each call are rounded to the nearest cent when possible.

Issued: October 26, 1998

Issued by: Ken Matzdorff, President LEC Long Distance, Inc. d/b/a/ CassTel Long Distance 192 W. Broadway Peculiar, Missouri, 64078 Effective: December 10, 1998

DEC 23 1998

Missouri Public Service Commission 99-182 FILFD DEC 23 1998

3. **REGULATIONS** (continued)

- 3.13 <u>Missouri Universal Service Fund</u>
 - (A) Company will place on each retail end-user customer's bill, a surcharge equal to the Missouri Universal Service Fund percentage assessment ordered by the commission.
 - (B) The surcharge will appear as a separate line item detailed as "Missouri Universal Service Fund."
 - (C) The surcharge percentage will be applied to the total of each customer's charges for Intrastate regulated telecommunications services that meet the definition of net jurisdictional revenues at 4 CSR 240-31.010(12).

3.14 Disputes

- 1. A customer shall advise the Company that all or part of a charge is in dispute by written notice, in person or by a telephone message directed to the Company during regular business hours. A dispute must be registered with the Company prior to the delinquent date of a charge for the customer to avoid discontinuance of service as provided in this tariff.
- 2. When a customer advises the Company that all or part of a charge is in dispute, the Company shall record the date, time and place the inquiry is made; investigate the matter promptly and thoroughly; and attempt to resolve the dispute in a manner satisfactory to both parties.
- 3. Failure of a customer to cooperate with the company in efforts to resolve an inquiry, which has the effect of placing charges in dispute, shall constitute a waiver of the customer's rights to a continuance of service under this tariff.
- 4. If a customer disputes a charge, the customer shall pay an amount to the Company equal to that part of the bill not in dispute. The parties shall consider the customer's prior usage, the nature of the dispute, and any other pertinent factors in determining the amount not in dispute. The Company shall not discontinue service for nonpayment of charges in dispute while dispute is pending.
- 5. If the parties are unable to determine the amount not in dispute, the customer shall pay the Company, at the Company's option, an amount not to exceed fifty (50) percent of the charge in dispute or an amount based on usage during a like period under similar conditions which shall represent the amount not in dispute, the Company shall not discontinue service to a customer for nonpayment, of charges in dispute while that dispute is pending.

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(M) Information found on this page, was previously found in this Section on Sheet 31a.

3. **REGULATIONS** (continued)

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3.12 Calculations of Billable Time (Usage Charges)

(A) Unless otherwise specifically stated in this tariff, all calls, regardless of time period, lasting one (1) minute or a fraction thereof, are subject to a minimum billing increment of one (1) minute. Calls are billed in six (6) second increments thereafter, with seconds rounded up to the next full six (6) second increment.

(B) Chargeable time begins when the connection is established between the calling station and the called telephone number and ends when the connection is terminated.

(C) In determining usage charges, Peak/Off-Peak/Holiday rate periods, as defined in Section 5.1 of this tariff, apply, unless otherwise indicated and are based on the time where the call originates. In cases where a call begins in one rate period and continues into another rate period, the rate in effect in each period will apply to the portion of the call occurring within the applicable rate period.

(D) All per-call charges of fractional cents shall be rounded to the next full cent unless otherwise stated.

3.13	Missouri Universal Service Fund	(N)
	(A) Company will place on each retail end-user customer's bill, a surcharge equal to the Missouri Universal Service Fund percentage assessment ordered by the commission.	
	(B) The surcharge will appear as a separate line item detailed as "Missouri Universal Service Fund."	
	(C) The surcharge percentage will be applied to the total of each customer's charges for Intrastate regulated telecommunications services that meet the definition of net jurisdictional revenues at 4 CSR 240-31.010(12).	(N)

Issued: March 24, 2005

Effective: April 23, 2005

Bob Schoonmaker, Manager LEC Long Distance, Inc. d/b/a CassTel Long Distance 192 W. Broadway Peculiar, MO 64078

CANCELLED March 4, 2016 Missouri Public Service Commission JX-2016-0196

PSC Mo. No. 1 First Revised Sheet 31 Canceling Original Sheet 31

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICES OUT Public SOPIES Contracts of O

3. REGULATIONS (continued)

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3.11 Dedicated Access and Private Line Services

Rates for Dedicated Access and Private Line Services will be determined on an Individual Case Basis (ICB). ICB rates will be structured to recover the Company's cost of providing the services and will be made available to customers in a non-discriminatory manner. Terms of the specific ICB contracts will be made available to the Missouri Public Service Commission upon request on a proprietary basis.

3.12 Calculations of Billable Time (Usage Charges)

(A) Unless otherwise specifically stated in this tariff, all calls, regardless of time period, lasting one (1) minute or a fraction thereof, are subject to a minimum billing increment of one (1) minute. Calls are billed in six (6) second increments thereafter, with seconds rounded up to the next full six (6) second increment.

(B) Chargeable time begins when the connection is established between the calling station and the called telephone number and ends when the connection is terminated.

(C) In determining usage charges, Peak/Off-Peak/Holiday rate periods, as defined in Section 5.1 of this tariff, apply, unless otherwise indicated, and are based on the time where the call originates. In cases where a call begins in one rate period and continues into another rate period, the rate in effect in each period will apply to the portion of the call occurring within the applicable rate period.

(D) All per-call charges of fractional cents shall be rounded to the next full cent unless otherwise stated.

Issued: February 5, 1999

Effective: March 22, 1999 Issued by: Ken Matzdorff, President LEC Long Distance, Inc. d/b/a/ CassTel Long Distance 192 W. Broadway Peculiar, Missouri, 64078

APPENDIX B

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PSC Mo. No. 1 Original Sheet 31

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE CEIVED

3. **REGULATIONS** (continued)

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3.11 Dedicated Access and Private Line Services

Rates for Dedicated Access and Private Line Services will be determined on an Individual Case Basis (ICB). ICB rates will be structured to recover the Company's cost of providing the services and will be made available to cutomers in a non-discriminatory manner. Dedicated access and private line services will be limited to interexchange telecommunications services. Terms of the specific ICB contracts will be made available to the Missouri Public Service Commission upon request on a proprietary basis.

3.12 <u>Calculations of Billable Time (Usage Charges)</u>

(A) Unless otherwise specifically stated in this tariff, all calls, regardless of time period, lasting one (1) minute or a fraction thereof, are subject to a minimum billing increment of one (1) minute. Calls are billed in six (6) second increments thereafter, with seconds rounded up to the next full six (6) second increment.

(B) Chargeable time begins when the connection is established between the calling station and the called telephone number and ends when the connection is terminated.

(C) In determining usage charges, Peak/Off-Peak/Holiday rate periods, as defined in Section 5.1 of this tariff, apply, unless otherwise indicated, and are based on the time where the call originates. In cases where a call begins in one rate period and continues into another rate period, the rate in effect in each period will apply to the portion of the call occurring within the applicable rate period.

(D) All per-call charges of fractional cents shall be rounded to the next full cent unless otherwise stated. CANCELLED

Issued: October 26, 1998 Issued: October 26, 1998 Issued by: Ken Matzdorff, President LEC Long Distance, Inc. d/b/a/ CassTel Long Distance 192 W. Broadway Peculiar, Missouri, 64078 MAR 2 2 1999 DEC 2 3 1998 Missouri Public Sorvico Commission 9 9 - 18 2 ILED UEC 2 3 1998

3. **REGULATIONS** (continued)

3.14 <u>Disputes (cont'd)</u>

- 6. If the dispute is ultimately resolved to the satisfaction of the customer, the Company must promptly repay any excess moneys paid by the customer.
- 7. If the dispute cannot be resolved to the satisfaction of the customer, the Company shall notify the customer of its right to make an informal complaint to the Commission, and of the address and telephone number where the customer may file an informal complaint with the Commission.
- 8. After resolution of the customer complaint, the Company may treat a second complaint based on the same facts as already determined.

3.15 <u>Single Service Fee</u>

The Single Service Fee is applicable if you are presubscribed to FairPoint Long Distance for your intrastate carrier and you do not subscribe to a bundle or calling plan with a monthly recurring charge.

The Fee is charged per line that meets the above criteria unless the customer has multiple lines billed together under one account. In this case, only one Single Service Fee will be charged per account. Business customers are billed one Single Service Fee per account.

Single Service Fee \$3.95

(M) Information found on this page, was previously found in this Section on Sheet 41.

FILED Missouri Public Service Commission JX-2016-0196 (M)(C) | | | | | | | | | | | | | (C) | (M)

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Missouri Public Service Commission

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LEC LONG DISTANCE, INC., D/B/A CassTel Long Distance

PSC Mo. No.1 Original Sheet 31a

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

3.13 Disputes

- 1. A customer shall advise the Company that all or part of a charge is in dispute by written notice, in person or by a telephone message directed to the Company during regular business hours. A dispute must be registered with the Company prior to the delinquent date of a charge for the customer to avoid discontinuance of service as provided in this tariff.
- 2. When a customer advises the Company that all or part of a charge is in dispute, the Company shall record the date, time and place the inquiry is made; investigate the matter promptly and thoroughly; and attempt to resolve the dispute in a manner satisfactory to both parties.
- 3. Failure of a customer to cooperate with the company in efforts to resolve an inquiry, which has the effect of placing charges in dispute, shall constitute a waiver of the customer's rights to a continuance of service under this tariff.
- 4. If a customer disputes a charge, the customer shall pay an amount to the Company equal to that part of the bill not in dispute. The parties shall consider the customer's prior usage, the nature of the dispute and any other pertinent factors in determining the amount not in dispute. The Company shall not discontinue service for nonpayment of charges in dispute while dispute is pending.
- 5. If the parties are unable to determine the amount not in dispute, the customer shall pay the Company, at the Company's option, an amount not to exceed fifty (50) percent of the charge in dispute or an amount based on usage during a like period under similar conditions which shall represent the amount not in dispute, the Company shall not discontinue service to a customer for nonpayment of charges in dispute while that dispute is pending.
- 6. If the dispute is ultimately resolved to the satisfaction of the customer, the Company must promptly repay any excess moneys paid by the customer.
- 7. If the dispute cannot be resolved to the satisfaction of the customer, the Company shall notify the customer of its right to make an informal complaint to the Commission, and of the address and telephone number where the customer may file an informal complaint with the Commission.
- 8. After resolution of the customer complaint, the Company may treat a second complaint based on the same facts as already determined.

Issued: September 29, 2000

Issued by: Ken Matzdorff, President LEC Long Distance, Inc. D/B/A CassTel Long Distance 192 W. Broadway Peculiar, Missouri, 64078

Effective: October 30, 2000

Missouri Public Service Commission FILED OCT 30 2000

CANCELLED March 4, 2016 Missouri Public Service Commission JX-2016-0196

PSC Mo. No. 1 Original Sheet 32

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INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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4. SERVICE OFFERINGS

4.1 General Description

The Company offers switched long distance network services for voice grade and low speed dial-up data transmission services offered on a usage-sensitive basis. Service is provided subject to the terms and conditions of this tariff. The Services offered are:

(A) Domestic Message Telecommunications Service;

(B) Inbound (800/888/877) Toll Free Service; and

(C) Calling Card Service.

4.2 Direct Dial Domestic Service

(A) The Company provides direct dialed termination of domestic station-to-station calls originating from its service points in the United States to the areas in the United States, as defined in "Definitions", Section 2, of this tariff. The Customer uses the Company's direct dialed Domestic Message Telecommunications Service by dialing 1 + the area code + the desired telephone number.

(B) The rates for Direct Dial Domestic Service are set forth in Section 5.1 of this tariff.

Issued by: Ken Matzdorff, President

LEC Long Distance, Inc. d/b/a/ CassTel Long Distance

192 W. Broadway Peculiar, Missouri, 64078

4.3 Inbound (800/888/877) Toll Free Service

(A) The Company's Inbound (800/888/877) Toll Free Service enables the Customer to receive 800/888/877 service calls at the Customers residence or business. The Service is accessed via 800/ 888 NPA's originating on Feature Group facilities provided by the LEC and terminating on a regular residential or business line. The following regulations apply to all Inbound (800/888/877) Toll Free Service:

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Effective: December 10, 1998

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PSC Mo. No. 1 Original Sheet 33 RECEIVED

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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3. SERVICE OFFERINGS (continued)

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4.3 Inbound (800/888/877) Toll Free Service (continued)

(1) The Company reserves the right to require an applicant for the Company's Inbound 800/888/877 Toll Free Service to supply the following information when requesting service: an initial traffic forecast, identification of anticipated busy hour, identification of its geographical target areas, and a schedule of marketing and promotional activities. The Company also may require that a new traffic forecast be submitted by the Customer quarterly after service is initiated.

(2) The Company's Inbound 800/888/877 Toll Free Service is furnished upon condition that the Customer contracts for adequate facilities, and must obtain an adequate number of access lines for the Company's Inbound 800/888/877 Toll Free Service, to permit the use of this Service without injurious effect upon it or any Service rendered by the Company, or to prevent interference or impairment of this Service or any other Service provided by the Company, based on (1) total call volume, (2) average call duration, (3) time-of-day characteristics, and (4) peak calling period. The Company, without incurring any liability and without notice to the Customer, may disconnect or refuse to furnish the Company's Inbound 800/888/877 Toll Free Service to any Customer that fails to comply with these conditions.

4.4 Calling Card Service

JX-2019-0115

(A) The Company will issue a customer dialed Calling Card, using 800/888/877 access, provided subject to the terms of this tariff.

(B) The Company reserves the right to place a monthly maximum usage limit on each Calling Card. The company reserves the right to, without incurring any

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INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

4. SERVICE OFFERINGS (continued)

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4.4 <u>Calling Card Service (continued)</u>

liability, discontinue the furnishing of Service to a Customer immediately and without notice if the Company deems that such action is necessary to prevent or to protect against fraud or to otherwise protect its personnel, agents or Service.

(C) All International usage on the Calling Card will be blocked.

(D) The Customer is required to notify the Company immediately when a Customer's Calling Card, using the Customer's Authorization number issued by the Company, needs to be deactivated or terminated. The Customer is responsible to immediately notify the Company when a Customer's Calling Card is lost, stolen, misplaced, has suspected or confirmed misuse, or when fraud is known, anticipated or suspected on a Calling Card.

(E) The Company will deactivate the Calling Card within twenty-four (24) hours after notification from the Customer. The notification can be in writing to the Company, or by contacting the Company's Customer Service representative in writing, telephone or other accepted communications media.

4.5 Operator Services

4.5.1. Operator Service as provided by Company includes live operator and/or automated operator functions, for the purpose of assisting in the processing of telephone services such as: long distance via collect calls, calling card calls, or third-party billed calls. Company operators may be contacted by dialing 0+ the number desired or 0- the number desired. Calls will be billed at Company MTS service rates as set forth in Section 5 plus the appropriate service charges.

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Issued by: Ken Matzdorff, President LEC Long Distance, Inc. d/b/a/ CassTel Long Distance 192 W. Broadway Peculiar, Missouri, 64078 Effective: December, 10, 1998

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PSC Mo. No. 1 Original Sheet 35

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

SERVICE OFFERINGS (continued)

MO. PUBLIC SERVICE COMM

- 4.5.2. In providing operator services, Company agrees that:
 - A. Company will not knowingly bill for incomplete calls and will remove any charge(s) for incomplete calls upon subscriber notification or carrier's knowledge of the charge(s) for incomplete calls.
 - B. Company will advise the caller and billed party (if different from the end user) that Company is the operator service provider at the time of the initial contact.
 - C. Company will provide rate quotes, including all rate components and any additional charges, upon request, at no charge.
 - D. Company will allow only tariff charges approved by the Commission, or otherwise allowed by law for the provision of operator services, to appear on billings rendered by local exchange companies (LECs) on behalf of carrier and will not collect location surcharges imposed by traffic aggregations.
 - E. Company will arrange for listings of its name on a LED's billing of Company's charges, if the LEC has multi-carrier bill listing capability.
 - F. Company will employ reasonable calling card verification procedures which are acceptable to the companies issuing the calling cards which it determines to be invalid or cards which it is unable to verify.
 - G. Company will direct all "00-" emergency calls to the local

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PSC Mo. No. 1 Original Sheet 36

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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SERVICE OFFERINGS (continued)

4.5.2 (continued)

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exchange carrier (LEC) at no charge.

- H. Company's contracts with tariff aggregations will contain provisions which:
 - 1. Prohibit the blocking of access to an end user's interexchange carrier of choice;
 - 2. Provide for the prominent posting or display, on or near the telephones to be utilized by end users, of material setting forth the name of the carrier, complaint procedures, instructions on reaching the LEC operator as well as other interexchange carriers, and procedures for emergency calls.

4.6 Dedicated Interexchange Digital Private Line Service

4.6.1. Digital transmission facilities between Company service points, when connected with dedicated access to customer locations, allow for communications between locations of the customer or his authorized user. These combined facilities are utilized on a dedicated (non-switch) basis between two or more customer locations, as specified by the customer.

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4. SERVICE OFFERINGS (continued)

- 4.7 Other Service Arrangements
 - 4.7.1 Home Phone Standard Plan*

<u>Description</u> - The Home Phone Standard Plan offers Residential Customers a \$0.10 per minute rate for any interstate mid/or intrastate long distance direct dialed voice calls. The Home Phone Standard Plan includes: Basic Residential Local Service with unlimited local calling, Caller ID with Name, Call Waiting and Voice Mail. Usage is limited to calls originating and terminating in the United States, Canada and its territories. All interstate and/or intrastate long distance direct-dialed voice calls are billed at the \$0.10 per minute rate.

Equipment charges, Federal Subscriber Line Charge, Universal Service Fee, taxes, fees, and other surcharges are also excluded. This offer cannot be combined with any other discounts or promotions unless otherwise indicated. Customers with a security deposit, credit limit, non-basic block or toll block are not eligible.

To receive the discount offered, Customers must be presubscribed to the Company as their primary interexchange carrier, for both interLATA and intraLATA traffic.

Usage Charges: Refer to Section 5, Rates (5.7).

*This service is grandfathered as of June 14, 2013 and will no longer be offered to other customers.

Issued: November 13, 2015

Effective: December 16, 2015

CANCELLED January 1, 2019 Missouri Public Service Commission JX-2019-0115 Patrick L. Morse, Senior Vice President - Government Affairs 908 W. Frontview Dodge City, Kansas 67801

FILED Missouri Public Service Commission JX-2016-0122 **(D)**

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4. SERVICE OFFERINGS (continued)

- 4.7 Other Service Arrangements
 - 4.7.1 Home Phone Standard Plan*

<u>Description</u> - The Home Phone Standard Plan offers Residential Customers a \$0.10 per minute rate for any interstate mid/or intrastate long distance direct dialed voice calls. The Home Phone Standard Plan includes: Basic Residential Local Service with unlimited local calling, Caller ID with Name, Call Waiting and Voice Mail. Usage is limited to calls originating and terminating in the United States, Canada and its territories. All interstate and/or intrastate long distance direct-dialed voice calls are billed at the \$0.10 per minute rate.

Equipment charges, Federal Subscriber Line Charge, Universal Service Fee, taxes, fees, and other surcharges are also excluded. This offer cannot be combined with any other discounts or promotions unless otherwise indicated. Customers with a security deposit, credit limit, non-basic block or toll block are not eligible.

To receive the discount offered, Customers must be presubscribed to the Company as their primary interexchange carrier, for both interLATA and intraLATA traffic.

For an additional monthly fee of \$5.00, customers may add up to five designated calling features, as follows: Call Conferencing - 3 Way, Anonymous Caller Rejection, Call Back Busy Unlimited, Call Forward - All Calls, and Call Return Unlimited.

<u>Usage Charges</u>: Refer to Section 5, Rates (5.7).

*This service is grandfathered as of June 14, 2013 and will no longer be offered to other customers.

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Issued: 05/15/13

CANCELLED December 16, 2015 Missouri Public Service Commission JX-2016-0122 Patrick L. Morse, Senior Vice President - Government Affairs 908 W. Frontview Dodge City, Kansas 67801 Effective: 06/14/13

FILED Missouri Public Service Commission JX-2013-0527

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4. SERVICE OFFERINGS (continued)

4.7	Other Service Arrangements	

4.7.1 <u>Home Phone Standard Plan</u>

Description – The Home Phone Standard Plan offers Residential Customers a \$0.10 per(T)minute rate for any interstate and/or intrastate long distance direct dialed voice calls. The(T)Home Phone Standard Plan includes: Basic Residential Local Service with unlimited local(T)calling, Caller ID with Name, Call Waiting and Voice Mail. Usage is limited to calls(T)originating and terminating in the United States, Canada and its territories. All interstate(C)and/or intrastate long distance direct-dialed voice calls are billed at the \$0.10 per minute rate.(C)

Equipment charges, Federal Subscriber Line Charge, Universal Service Fee, taxes, fees, and other surcharges are also excluded. This offer cannot be combined with any other discounts or promotions unless otherwise indicated. Customers with a security deposit, credit limit, non-basic block or toll block are not eligible.

To receive the discount offered, Customers must be presubscribed to the Company as their primary interexchange carrier, for both interLATA and intraLATA traffic.

For an additional monthly fee of \$5.00, customers may add up to five designated calling features, as follows: Call Conferencing – 3 Way, Anonymous Caller Rejection, Call Back Busy Unlimited, Call Forward – All Calls, and Call Return Unlimited.

<u>Usage Charges:</u> Refer to Section 5, Rates (5.7).

(M) Information that previously appeared on this page now appears on pages 38.1, 38.2 and 38.3.

Issued: July 31, 2008

CANCELED June 14, 2013 Missouri Public Service Commission JX-2013-0527 Effective: August 1, 2008

Patrick L. Morse Senior V.P. Governmental Affairs

> FILED Missouri Public Service Commission

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4. SERVICE OFFERINGS (continued)

- 4.7 Other Service Arrangements
 - 4.7.1 Standard Plan
 - <u>Description</u> The Standard Plan offers Residential Customers a \$0.10 per minute rate for any interstate and/or intrastate long distance direct dialed voice calls. The Standard Plan includes: Basic Residential Local Service with unlimited local calling, Caller ID with Name, Call Waiting and Voice Mail. Usage is limited to the continental U.S. and Canada. All interstate and/or intrastate long distance direct-dialed voice calls are billed at the \$0.10 per minute rate.

4.7.2 <u>150 Plan</u>

<u>Description</u> – The 150 Plan offers Residential Customers a flat rate charge for a fixed block of minutes for any interstate and/or intrastate long distance direct dialed voice calls. The 150 Plan includes: Caller ID with Name, Call Waiting, Voice Mail and a block of 150 domestic minutes. Usage is limited to the continental U.S. and Canada. Usage above the subscribed 150 minutes per month or domestic calls outside of the continental U.S. and Canada are billed at a rate of \$0.10 per minute. Unused minutes do not carry forward.

4.7.3 <u>300 Plan</u>

<u>Description</u> – The 300 Plan offers Residential Customers a flat rate charge for a fixed block of minutes for any interstate and/or intrastate long distance direct dialed voice calls. The 300 Plan includes: Caller ID with Name, Call Waiting, Voice Mail and a block of 300 domestic minutes. Usage is limited to the continental U.S. and Canada. Usage above the subscribed 300 minutes per month or domestic calls outside of the continental U.S. and Canada are billed at a rate of \$0.10 per minute. Unused minutes do not carry forward.

4.7.4 <u>1500 Plan</u>

<u>Description</u> – The 1500 Plan offers Residential Customers a flat rate charge for a fixed block of minutes for any interstate and/or intrastate long distance direct dialed voice calls. The 1500 Plan includes: Caller ID with Name, Call Waiting, Voice Mail and a block of 1500 domestic minutes. Usage is limited to the continental U.S. and Canada. Usage above the subscribed 1500 minutes per month or domestic calls outside of the continental U.S. and Canada are billed at a rate of \$0.10 per minute. Unused minutes do not carry forward.

4.7.5 Plus Plan

<u>Description</u> – The Plus Plan can be added to any of the above listed bundled minute plans for a monthly fee of \$5.00. The Plus Plan offers Residential Customers the following additional calling features: 3-Way Calling, Call Forwarding, Call Return, Continuous Redial and Anonymous Call Rejection.

(N)

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PSC Mo. No. 1 Original Sheet 37 INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE \mathbb{C}

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4. SERVICE OFFERINGS (continued)

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Effective: December 10, 1998

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Missouri Public Service Commission FILED DEC 23 1998 182

CANCELLED August 23, 2007 **Missouri Public** Service Commission

4. SERVICE OFFERINGS (continued)

- 4.7 <u>Other Service Arrangements</u> (Cont'd)
 - 4.7.1.1 Home Phone Basic Plan*

<u>Description</u> - The Home Phone Basic Package offers residential customers a flat rate charge for a fixed block of minutes for any interstate and/or intrastate long distance direct dialed voice calls. The Home Phone Basic Plan includes: Basic Residential Local Service with unlimited local calling, Caller ID with Name, Basic Voice Mail, Call Waiting, and a block of 120 domestic minutes. Usage is limited to calls originating and terminating in the United States, Canada and its territories. Usage above the subscribed 120 minutes per month or domestic calls outside of the United States, Canada and its territories are billed at a rate of \$0.10 per minute. Unused minutes do not carry forward.

Usage from conference calls, 900 services, 800 Plan Service, calls to Directory Assistance, mobile, marine or cellular services do not qualify for the Home Phone Basic Plan. In addition, equipment charges, Federal Subscriber Line Charge, Universal Service Fee, taxes, fees, and other surcharges are also excluded. This offer cannot be combined with any other discounts or promotions unless otherwise indicated. Customers with a security deposit, credit limit, non-basic block or toll block are not eligible.

To receive the discount offered, Customers must be presubscribed to the Company as their primary interexchange carrier, for both interLATA and intraLATA traffic.

Usage Charges: Refer to Section 5, Rates (5.7).

*This service is grandfathered as of June 14, 2013 and will no longer be offered to other customers.

Issued: November 13, 2015

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4. SERVICE OFFERINGS (continued)

- 4.7 <u>Other Service Arrangements</u> (Cont'd)
 - 4.7.1.1 Home Phone Basic Plan*

<u>Description</u> - The Home Phone Basic Package offers residential customers a flat rate charge for a fixed block of minutes for any interstate and/or intrastate long distance direct dialed voice calls. The Home Phone Basic Plan includes: Basic Residential Local Service with unlimited local calling, Caller ID with Name, Basic Voice Mail, Call Waiting, and a block of 120 domestic minutes. Usage is limited to calls originating and terminating in the United States, Canada and its territories. Usage above the subscribed 120 minutes per month or domestic calls outside of the United States, Canada and its territories are billed at a rate of \$0.10 per minute. Unused minutes do not carry forward.

Usage from conference calls, 900 services, 800 Plan Service, calls to Directory Assistance, mobile, marine or cellular services do not qualify for the Home Phone Basic Plan. In addition, equipment charges, Federal Subscriber Line Charge, Universal Service Fee, taxes, fees, and other surcharges are also excluded. This offer cannot be combined with any other discounts or promotions unless otherwise indicated. Customers with a security deposit, credit limit, non-basic block or toll block are not eligible.

To receive the discount offered, Customers must be presubscribed to the Company as their primary interexchange carrier, for both interLATA and intraLATA traffic.

For an additional monthly fee of \$5.00, customers may add up to five designated calling features, as follows: Call Conferencing - 3 Way, Anonymous Caller Rejection, Call Back Busy Unlimited, Call Forward - All Calls, and Call Return Unlimited.

Usage Charges: Refer to Section 5, Rates (5.7).

*This service is grandfathered as of June 14, 2013 and will no longer be offered to other customers.

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4. SERVICE OFFERINGS (continued)

4.7 Other Service Arrangements (Cont'd)

4.7.1.1 Home Phone Basic Plan

<u>Description</u> – The Home Phone Basic Package offers residential customers a flat rate charge for a fixed block of minutes for any interstate and/or intrastate long distance direct dialed voice calls. The Home Phone Basic Plan includes: Basic Residential Local Service with unlimited local calling, Caller ID with Name, Basic Voice Mail, Call Waiting, and a block of 120 domestic minutes. Usage is limited to calls originating and terminating in the United States, Canada and its territories. Usage above the subscribed 120 minutes per month or domestic calls outside of the United States, Canada and its territories are billed at a rate of \$0.10 per minute. Unused minutes do not carry forward.

Usage from conference calls, 900 services, 800 Plan Service, calls to Directory Assistance, mobile, marine or cellular services do not qualify for the Home Phone Basic Plan. In addition, equipment charges, Federal Subscriber Line Charge, Universal Service Fee, taxes, fees, and other surcharges are also excluded. This offer cannot be combined with any other discounts or promotions unless otherwise indicated. Customers with a security deposit, credit limit, non-basic block or toll block are not eligible.

To receive the discount offered, Customers must be presubscribed to the Company as their primary interexchange carrier, for both interLATA and intraLATA traffic.

For an additional monthly fee of \$5.00, customers may add up to five designated calling features, as follows: Call Conferencing – 3 Way, Anonymous Caller Rejection, Call Back Busy Unlimited, Call Forward – All Calls, and Call Return Unlimited.

<u>Usage Charges:</u> Refer to Section 5, Rates (5.7).

(N)

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INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE CEVED

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4. SERVICE OFFERINGS (continued)

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4. SERVICE OFFERINGS (continued)

- 4.7 <u>Other Service Arrangements</u> (Cont'd)
 - 4.7.2 <u>150 Plan*</u>

<u>Description</u> - The 150 Plan offers Residential Customers a flat rate charge for a fixed block of minutes for any interstate and/or intrastate long distance direct dialed voice calls. The 150 Plan includes: Caller ID with Name, Call Waiting, Voice Mail and a block of 150 domestic minutes. Usage is limited to calls originating and terminating in the United States, Canada and its territories. Usage above the subscribed 150 minutes per month or domestic calls outside of the United States, Canada and its territories are billed at a rate of \$0.10 per minute. Unused minutes do not carry forward.

*The 150 Plan is grandfathered as of August 1, 2008 and will no longer be offered to (C) other customers.

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4. SERVICE OFFERINGS (continued)

- 4.7 Other Service Arrangements (Cont'd)
 - 4.7.2 <u>150 Plan*</u>

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<u>Description</u> – The 150 Plan offers Residential Customers a flat rate charge for a fixed block of minutes for any interstate and/or intrastate long distance direct dialed voice calls. The 150 Plan includes: Caller ID with Name, Call Waiting, Voice Mail and a block of 150 domestic minutes. Usage is limited to calls originating and terminating in the United States, Canada and its territories. Usage above the subscribed 150 minutes per month or domestic calls outside of the United States, Canada and its territories are billed at a rate of \$0.10 per minute. Unused minutes do not carry forward.

* The 150 Plan and 150 Plus Plan services are grandfathered as of August 1, 2008 and will no longer be offered to other customers. (N)

(M) Information that appears on this page previously appeared on page 37.

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4. SERVICE OFFERINGS (continued)

- 4.7 <u>Other Service Arrangements</u> (Cont'd)
 - 4.7.3 Home Phone 300 Plan*

<u>Description</u> -The Home Phone 300 Plan offers residential customers a flat rate charge for a fixed block of minutes for any interstate and/or intrastate long distance direct dialed voice calls. The Home Phone 300 Plan includes: Basic Residential Local Service with unlimited local calling, Caller ID with Name, Basic Voice Mail, Call Waiting, and a block of 300 domestic minutes. Usage is limited to calls originating and terminating in the United States, Canada and its territories. Usage above the subscribed 300 minutes per month or domestic calls outside of the United States, Canada and its territories are billed at a rate of \$0.10 per minute. Unused minutes do not carry forward.

Usage from conference calls, 900 services, 800 Plan Service, calls to Directory Assistance, mobile, marine or cellular services do not qualify for the Home Phone 300 Plan. In addition, equipment charges, Federal Subscriber Line Charge, Universal Service Fee, taxes, fees, and other surcharges are also excluded. This offer cannot be combined with any other discounts or promotions unless otherwise indicated. Customers with a security deposit, credit limit, non-basic block or toll block are not eligible.

To receive the discount offered, Customers must be presubscribed to the Company as their primary interexchange carrier, for both interLATA and intraLATA traffic.

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<u>Usage Charges</u>: Refer to Section 5, Rates (5.7).

*This service is grandfathered as of June 14, 2013 and will no longer be offered to other customers.

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Effective: December 16, 2015

4. SERVICE OFFERINGS (continued)

- 4.7 <u>Other Service Arrangements</u> (Cont'd)
 - 4.7.3 Home Phone 300 Plan*

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<u>Description</u> -The Home Phone 300 Plan offers residential customers a flat rate charge for a fixed block of minutes for any interstate and/or intrastate long distance direct dialed voice calls. The Home Phone 300 Plan includes: Basic Residential Local Service with unlimited local calling, Caller ID with Name, Basic Voice Mail, Call Waiting, and a block of 300 domestic minutes. Usage is limited to calls originating and terminating in the United States, Canada and its territories. Usage above the subscribed 300 minutes per month or domestic calls outside of the United States, Canada and its territories are billed at a rate of \$0.10 per minute. Unused minutes do not carry forward.

Usage from conference calls, 900 services, 800 Plan Service, calls to Directory Assistance, mobile, marine or cellular services do not qualify for the Home Phone 300 Plan. In addition, equipment charges, Federal Subscriber Line Charge, Universal Service Fee, taxes, fees, and other surcharges are also excluded. This offer cannot be combined with any other discounts or promotions unless otherwise indicated. Customers with a security deposit, credit limit, non-basic block or toll block are not eligible.

To receive the discount offered, Customers must be presubscribed to the Company as their primary interexchange carrier, for both interLATA and intraLATA traffic.

For an additional monthly fee of \$5.00, customers may add up to five designated calling features, as follows: Call Conferencing - 3 Way, Anonymous Caller Rejection, Call Back Busy Unlimited, Call Forward - All Calls, and Call Return Unlimited.

Usage Charges: Refer to Section 5, Rates (5.7).

*This service is grandfathered as of June 14, 2013 and will no longer be offered to other customers.

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4. SERVICE OFFERINGS (continued)

4.7 Other Service Arrangements (Cont'd)

4.7.3 Home Phone 300 Plan

Description– The Home Phone 300 Plan offers residential customers a flat rate(T)charge for a fixed block of minutes for any interstate and/or intrastate long distance
direct dialed voice calls. The Home Phone 300 Plan includes: Basic Residential
Local Service with unlimited local calling, Caller ID with Name, Basic Voice Mail,
Call Waiting, and a block of 300 domestic minutes. Usage is limited to calls
originating and terminating in the United States, Canada and its territories. Usage
above the subscribed 300 minutes per month or domestic calls outside of the United
States, Canada and its territories are billed at a rate of \$0.10 per minute. Unused
minutes do not carry forward.(C)

Usage from conference calls, 900 services, 800 Plan Service, calls to Directory Assistance, mobile, marine or cellular services do not qualify for the Home Phone 300 Plan. In addition, equipment charges, Federal Subscriber Line Charge, Universal Service Fee, taxes, fees, and other surcharges are also excluded. This offer cannot be combined with any other discounts or promotions unless otherwise indicated. Customers with a security deposit, credit limit, non-basic block or toll block are not eligible.

To receive the discount offered, Customers must be presubscribed to the Company as their primary interexchange carrier, for both interLATA and intraLATA traffic.

For an additional monthly fee of \$5.00, customers may add up to five designated calling features, as follows: Call Conferencing – 3 Way, Anonymous Caller Rejection, Call Back Busy Unlimited, Call Forward – All Calls, and Call Return Unlimited.

Usage Charges: Refer to Section 5, Rates (5.7).

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4. SERVICE OFFERINGS (continued)

- 4.7 <u>Other Service Arrangements</u> (Cont'd)
 - 4.7.4 Home Phone 1500 Plan*

<u>Description</u> - The Home Phone 1500 Plan offers residential customers a flat rate charge for a fixed block 1500 minutes for any interstate and/or intrastate long distance direct dialed voice calls. The Home Phone 1500 Plan includes: Basic Residential Local Service with unlimited local calling, Caller ID with Name, Basic Voice Mail, Call Waiting, and 1500 domestic minutes. Usage is limited to calls originating and terminating in the United States, Canada and its territories. Usage above the subscribed 1500 minutes per month or domestic calls outside of the United States, Canada and its territories are billed at a rate of \$0.10 per minute. Unused minutes do not carry forward.

Usage from conference calls, 900 services, 800 Plan Service, calls to Directory Assistance, mobile, marine or cellular services do not qualify for the Home Phone 1500 Package. In addition, equipment charges, Federal Subscriber Line Charge, Universal Service Fee, taxes, fees, and other surcharges are also excluded, This offer cannot be combined with any other discounts or promotions unless otherwise indicated. Customers with a security deposit, credit limit, non-basic block or toll block are not eligible.

To receive the discount offered, Customers must be presubscribed to the Company as their primary interexchange carrier, for both interLATA and intraLATA traffic.

Usage Charges: Refer to Section 5, Rates (5.7).

4.7.5

*This service is grandfathered as of June 14, 2013 and will no longer be offered to other customers.

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4. SERVICE OFFERINGS (continued)

- 4.7 <u>Other Service Arrangements</u> (Cont'd)
 - 4.7.4 Home Phone 1500 Plan*

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<u>Description</u> - The Home Phone 1500 Plan offers residential customers a flat rate charge for a fixed block 1500 minutes for any interstate and/or intrastate long distance direct dialed voice calls. The Home Phone 1500 Plan includes: Basic Residential Local Service with unlimited local calling, Caller ID with Name, Basic Voice Mail, Call Waiting, and 1500 domestic minutes. Usage is limited to calls originating and terminating in the United States, Canada and its territories. Usage above the subscribed 1500 minutes per month or domestic calls outside of the United States, Canada and its territories are billed at a rate of \$0.10 per minute. Unused minutes do not carry forward.

Usage from conference calls, 900 services, 800 Plan Service, calls to Directory Assistance, mobile, marine or cellular services do not qualify for the Home Phone 1500 Package. In addition, equipment charges, Federal Subscriber Line Charge, Universal Service Fee, taxes, fees, and other surcharges are also excluded, This offer cannot be combined with any other discounts or promotions unless otherwise indicated. Customers with a security deposit, credit limit, non-basic block or toll block are not eligible.

To receive the discount offered, Customers must be presubscribed to the Company as their primary interexchange carrier, for both interLATA and intraLATA traffic.

For all additional monthly fee of \$5.00, customers may add tip to five designated calling features, as follows: Call Conferencing - 3 Way, Anonymous Caller Rejection, Call Back Busy Unlimited, Call Forward - All Calls, and Call Return, Unlimited.

Usage Charges: Refer to Section 5, Rates (5.7).

4.7.5 <u>Plus Plan*</u>

The Plus Plan services are now included in the Home Phone Plans as an optional Calling Feature Upgrade. Please refer to Home Phone Plans listed in the preceding pages

*This service is grandfathered as of June 14, 2013 and will no longer be offered to other customers.

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4. SERVICE OFFERINGS (continued)

- 4.7 Other Service Arrangements (Cont'd)
 - 4.7.4 Home Phone 1500 Plan

Description – The Home Phone 1500 Plan offers residential customers a flat rate(T)charge for a fixed block 1500 minutes for any interstate and/or intrastate long(T)distance direct dialed voice calls. The Home Phone 1500 Plan includes: Basic(T)Residential Local Service with unlimited local calling, Caller ID with Name, Basic(T)Voice Mail, Call Waiting, and 1500 domestic minutes. Usage is limited to calls(C)originating and terminating in the United States, Canada and its territories. Usage(C)above the subscribed 1500 minutes per month or domestic calls outside of the United(C)states, Canada and its territories are billed at a rate of \$0.10 per minute. Unused(C)

Usage from conference calls, 900 services, 800 Plan Service, calls to Directory Assistance, mobile, marine or cellular services do not qualify for the Home Phone 1500 Package. In addition, equipment charges, Federal Subscriber Line Charge, Universal Service Fee, taxes, fees, and other surcharges are also excluded. This offer cannot be combined with any other discounts or promotions unless otherwise indicated. Customers with a security deposit, credit limit, non-basic block or toll block are not eligible.

To receive the discount offered, Customers must be presubscribed to the Company as their primary interexchange carrier, for both interLATA and intraLATA traffic.

For an additional monthly fee of \$5.00, customers may add up to five designated calling features, as follows: Call Conferencing – 3 Way, Anonymous Caller Rejection, Call Back Busy Unlimited, Call Forward – All Calls, and Call Return Unlimited.

<u>Usage Charges:</u> Refer to Section 5, Rates (5.7).

4.7.5 Plus Plan

The Plus Plan services are now included in the Home Phone Plans as an optional(C)Calling Feature Upgrade. Please refer to Home Phone Plans listed in the preceding
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4. SERVICE OFFERINGS (continued)

- 4.7 <u>Other Service Arrangements</u> (Cont'd)
 - 4.7.6 Full House Basic*

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<u>Description</u> - The Full House Basic package offers residential customers a flat rate charge for a fixed block of minutes for any interstate and/or intrastate long distance direct dialed voice calls. The Full House Basic package includes: Basic Residential Local Service with unlimited local calling, Caller ID with Name, Basic Voice Mail, Call Waiting, 120 domestic minutes, and Standard High Speed Internet service. Usage is limited to calls originating and terminating in the United States, Canada and its territories. Usage above the subscribed 120 minutes per month or domestic calls outside of the United States, Canada and its territories are billed at a rate of \$0.10 per minute. Unused minutes do not carry forward.

Usage from conference calls, 900 services, 800 Plan Service, calls to Directory Assistance, mobile, marine or cellular services do not qualify for the Full House Basic package. In addition, equipment charges, Federal Subscriber Line Charge, Universal Service Fee, taxes, fees, and other surcharges are also excluded. This offer cannot be combined with any other discounts or promotions unless otherwise indicated. Customers with a security deposit credit limit, non-basic block or toll block are not eligible.

To receive the package discount offered, Customers must be presubscribed to the Company as their primary interexchange carrier, for both interLATA and intraLATA traffic.

In addition to the package discount, the Company offers an additional 12 Month Term Credit of \$5.00 per month for twelve months for Customers who commit to a twelve month service period. To receive the monthly credit, Customers must agree to maintain the service period of twelve consecutive months. Early termination will result in a fee equal to the current retail rate for standard high-speed internet service times the number of remaining months in the term. If during the initial term or renewal term a Customer upgrades to a higher tier, the initial term or renewal term will be restarted from the date of the change in service.

For an additional monthly fee of \$5.00, customers may add up to five designated calling features, as follows: Call Conferencing - 3 Way, Anonymous Caller Rejection, Call Back Busy Unlimited, Call Forward - All Calls, and Call Return Unlimited. For an additional monthly fee of \$20.00, customers may upgrade to Premium High Speed Internet service.

Usage Charges: Refer to Section 5, Rates (5.7).

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4. SERVICE OFFERINGS (continued)

4.7 <u>Other Service Arrangements</u> (Cont'd)

4.7.6 Full House Basic

<u>Description</u> – The Full House Basic package offers residential customers a flat rate charge for a fixed block of minutes for any interstate and/or intrastate long distance direct dialed voice calls. The Full House Basic package includes: Basic Residential Local Service with unlimited local calling, Caller ID with Name, Basic Voice Mail, Call Waiting, 120 domestic minutes, and Standard High Speed Internet service. Usage is limited to calls originating and terminating in the United States, Canada and its territories. Usage above the subscribed 120 minutes per month or domestic calls outside of the United States, Canada and its territories are billed at a rate of \$0.10 per minute. Unused minutes do not carry forward.

Usage from conference calls, 900 services, 800 Plan Service, calls to Directory Assistance, mobile, marine or cellular services do not qualify for the Full House Basic package. In addition, equipment charges, Federal Subscriber Line Charge, Universal Service Fee, taxes, fees, and other surcharges are also excluded. This offer cannot be combined with any other discounts or promotions unless otherwise indicated. Customers with a security deposit, credit limit, non-basic block or toll block are not eligible.

To receive the package discount offered, Customers must be presubscribed to the Company as their primary interexchange carrier, for both interLATA and intraLATA traffic.

In addition to the package discount, the Company offers an additional 12 Month Term Credit of \$5.00 per month for twelve months for Customers who commit to a twelve month service period. To receive the monthly credit, Customers must agree to maintain the service period of twelve consecutive months. Early termination will result in a fee equal to the current retail rate for standard high-speed internet service times the number of remaining months in the term. If during the initial term or renewal term a Customer upgrades to a higher tier, the initial term or renewal term will be restarted from the date of the change in service.

For an additional monthly fee of \$5.00, customers may add up to five designated calling features, as follows: Call Conferencing – 3 Way, Anonymous Caller Rejection, Call Back Busy Unlimited, Call Forward – All Calls, and Call Return Unlimited. For an additional monthly fee of \$20.00, customers may upgrade to Premium High Speed Internet service.

<u>Usage Charges:</u> Refer to Section 5, Rates (5.7).

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4. SERVICE OFFERINGS (continued)

- 4.7 <u>Other Service Arrangements</u> (Cont'd)
 - 4.7.6 Full House Unlimited*

<u>Description</u> - The Full House Unlimited package offers residential customers a flat rate charge for unlimited minutes for any interstate and/or intrastate long distance direct dialed voice calls. The Full House Unlimited package includes: Basic Residential Local Service with unlimited local calling, Caller ID with Name, Voice Mail, Call Waiting, Three Way Calling, Anonymous Caller Rejection, Call Forwarding, Call Back Busy Unlimited, Call Return Unlimited, unlimited domestic minutes, and Standard High Speed internet service. Usage is limited to calls originating and terminating in the United States, Canada and its territories. Domestic calls outside of the United States, Canada and its territories are billed at a rate of \$0.10 per minute.

Usage from conference calls, 900 services, 800 Plan Service, calls to Directory Assistance, mobile, marine or cellular services do not qualify for the Full House Unlimited package. In addition, equipment charges, Federal Subscriber Line Charge, Universal Service Fee, taxes, fees, and other surcharges are also excluded. This offer cannot be combined with any other discounts or promotions unless otherwise indicated. Customers with a security deposit, credit limit, non-basic block or toll block are not eligible.

To receive the discount offered, Customers must be presubscribed to the Company as their primary interexchange carrier, for both interLATA and intraLATA traffic,

In addition to the package discount, the Company offers an additional 12 Month Term Credit of \$5.00 per month for twelve months for Customers who commit to a twelve month service period. To receive the monthly credit, Customers must agree to maintain the service period of twelve consecutive months. Early termination will result in a fee equal to the current retail rate for standard high-speed internet service times the number of remaining months in the term. If during the initial term or renewal term a Customer upgrades to a higher tier, the initial term or renewal term will be restarted from the date of the change in service.

For an additional monthly fee of \$20.00, customers may upgrade to Premium High Speed Internet service.

Usage Charges: Refer to Section 5, Rates (5.7).

*This service is grandfathered as of June 14, 2013 and will no longer be offered to other customers.

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4. SERVICE OFFERINGS (continued)

4.7 Other Service Arrangements (Cont'd)

4.7.6 Full House Unlimited

<u>Description</u> – The Full House Unlimited package offers residential customers a flat rate charge for unlimited minutes for any interstate and/or intrastate long distance direct dialed voice calls. The Full House Unlimited package includes: Basic Residential Local Service with unlimited local calling, Caller ID with Name, Voice Mail, Call Waiting, Three Way Calling, Anonymous Caller Rejection, Call Forwarding, Call Back Busy Unlimited, Call Return Unlimited, unlimited domestic minutes, and Standard High Speed Internet service. Usage is limited to calls originating and terminating in the United States, Canada and its territories. Domestic calls outside of the United States, Canada and its territories are billed at a rate of \$0.10 per minute.

Usage from conference calls, 900 services, 800 Plan Service, calls to Directory Assistance, mobile, marine or cellular services do not qualify for the Full House Unlimited package. In addition, equipment charges, Federal Subscriber Line Charge, Universal Service Fee, taxes, fees, and other surcharges are also excluded. This offer cannot be combined with any other discounts or promotions unless otherwise indicated. Customers with a security deposit, credit limit, non-basic block or toll block are not eligible.

To receive the discount offered, Customers must be presubscribed to the Company as their primary interexchange carrier, for both interLATA and intraLATA traffic.

In addition to the package discount, the Company offers an additional 12 Month Term Credit of \$5.00 per month for twelve months for Customers who commit to a twelve month service period. To receive the monthly credit, Customers must agree to maintain the service period of twelve consecutive months. Early termination will result in a fee equal to the current retail rate for standard high-speed internet service times the number of remaining months in the term. If during the initial term or renewal term a Customer upgrades to a higher tier, the initial term or renewal term will be restarted from the date of the change in service.

For an additional monthly fee of \$20.00, customers may upgrade to Premium High Speed Internet service.

Usage Charges: Refer to Section 5, Rates (5.7).

Issued: July 31, 2008

CANCELED June 14, 2013 Missouri Public Service Commission JX-2013-0527 Effective: August 1, 2008

Patrick L. Morse Senior V.P. Governmental Affairs

> FILED Missouri Public Service Commission

4. SERVICE OFFERINGS (continued)

- 4.7 <u>Other Service Arrangements</u> (continued)
 - 4.7.7 <u>Small Business Bundles*</u>

<u>Description</u> - Small Business Bundles (SBB) are available to business customers with one to ten business access lines, and offer small business customers with a business access line, unlimited long distance calling, and the option to select five custom calling features. SBBs are also available with High Speed Internet (HSI) access services.

• Custom Calling features available are: Calling Name/Number Identification, Three-Way Calling, Call Forwarding, Call Forwarding - Busy Line/No Answer, Call Waiting, Speed Calling - 8 Numbers, Automatic Call Return, Calling Name/Number with Call Waiting, Unidentified Call Rejection, Automatic Busy Redial, and Basic Voicemail.

- All Custom Calling Features, except for Basic Voicemail, are offered pursuant to Tariff PSC Mo. No. 1 maintained by FairPoint Communications Missouri, Inc. d/b/a FairPoint Communications.

Regulations

- 1. SBBs are available only to customers who subscribe to FairPoint Communications Missouri, Inc. d/b/a FairPoint Communications' local service and who are presubscribed to the Company as their primary interexchange carrier for both intraLATA and interLATA calling.
- 2. SBBs are not available in combination with other optional calling plans, or private lines.
- 3. SBBs are available on a month-to-month basis, or for one, two, and three-year terms. A standard signed agreement is required for all term plans.
- 4. SBBs are not available with services provided under special contract.
- 5. Standard installation charges apply, except as provided for elsewhere in this section and in Section 5.7.3.
- 6. Long distance calling includes calling to anywhere within the United States, U.S. Territories, and Canada.
- 7. Termination No termination charges apply for month-to-month service; however fees may apply for the early termination of term plans and are based upon the number of local access lines, length of term period, and term period tenure.
- 8. Not all features may be available in all areas.
- 9. Rates do not include Federal Subscriber Line Charges, Universal Service Charges,

fees, taxes, and other surcharges.

*This service is grandfathered as of June 14, 2013 and will no longer be offered to other customers.

(C)

Issued: 05/15/13

Effective: 06/14/13

4. SERVICE OFFERINGS (continued)

4.7 <u>Other Service Arrangements</u> (continued)

4.7.7 <u>Small Business Bundles</u>

<u>Description</u> – Sınall Business Bundles (SBB) are available to business customers with one to ten business access lines, and offer small business customers with a business access line, unlimited long distance calling, and the option to select five custom calling features. SBBs are also available with High Speed Internet (HSI) access services.

Custom Calling features available are: Calling Name/Number Identification, Three-Way Calling, Call Forwarding, Call Forwarding – Busy Line/No Answer, Call Waiting, Speed Calling – 8 Numbers, Automatic Call Return, Calling Name/Number with Call Waiting, Unidentified Call Rejection, Automatic Busy Redial, and Basic Voicemail.
 All Custom Calling Features, except for Basic Voicemail, are offered pursuant to Tariff PSC Mo. No. 1 maintained by FairPoint Communications Missouri, Inc. d/b/a FairPoint Communications.

Regulations

- 1. SBBs are available only to customers who subscribe to FairPoint Communications Missouri, Inc. d/b/a FairPoint Communications' local service and who are presubscribed to the Company as their primary interexchange carrier for both intraLATA and interLATA calling.
- 2. SBBs are not available in combination with other optional calling plans or private lines.
- 3. SBBs are available on a month-to-month basis, or for one, two, and three-year terms. A standard signed agreement is required for all term plans.
- 4. SBBs are not available with services provided under special contract.
- 5. Standard installation charges apply, except as provided for elsewhere in this section and in Section 5.7.3.
- 6. Long distance calling includes calling to anywhere within the United States, U.S. Territories, and Canada.
- 7. Termination No termination charges apply for month-to-month service; however fees may apply for the early termination of term plans and are based upon the number of local access lines, length of term period, and term period tenure.
- 8. Not all features may be available in all areas.
- 9. Rates do not include Federal Subscriber Line Charges, Universal Service Charges, fees, taxes, and other surcharges.

Patrick L. Morse Senior V.P., Governmental Affairs Effective: July 16, 2010 FILED Missouri Public Service Commission JX-2011-0031

4. SERVICE OFFERINGS (continued)

- 4.7 <u>Other Service Arrangements</u> (continued)
 - 4.7.8 <u>Voice Advantage In-State Calling Plan¹</u>

<u>Description</u> - Provides calling anywhere in the United States, U.S. Territories and Canada, 24 hours a day and seven days a week. To be eligible, the customer must be a residential customer subscribing to a Voice Advantage Bundle offered by an affiliate, and be presubscribed to the Company for both IntraLATA and InterLATA service. Taxes, universal service fund fee, other charges and surcharges will apply

Voice Advantage Basic includes 120 minutes combined IntraLATA and InterLATA usage per month.

Voice Advantage 600 includes 600 minutes combined IntraLATA and InterLATA usage per month.

Voice Advantage Unlimited includes unlimited combined IntraLATA and Inter LATA usage per month.

Usage Charges: Refer to Section 5, Rates (5.7).

4.7.9 ExpansionPAK II (EPAK II) In-State Calling Plan

<u>Description</u> - Provides calling anywhere in the United States, U.S. Territories and Canada, 24 hours a day and seven days a week. To be eligible, the customer must be a business customer subscribing to an ExpansionPAK II (EPAK II) Bundle offered by an affiliate, and be presubscribed to the Company for both IntraLATA and InterLATA service. Taxes, universal service fund fee, others charges and surcharges will apply.

Usage Charges: Refer to Section 5, Rates (5.7).

¹Effective December 1, 2013, Voice Advantage In-State Calling Plan will no longer be available to new Customers. Existing Voice Advantage In-State Calling Plan customers will be allowed to keep their Voice Advantage In-State Calling Plan at their current service location under the same billing party. No changes to or additions of services to the existing Voice Advantage In-State Calling Plan is allowed.

(N)

(N)

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Issued: 10/22/13

CANCELLED January 1, 2019 Missouri Public Service Commission JX-2019-0115 Patrick L. Morse, Senior Vice President - Government Affairs 908 W. Frontview Dodge City, Kansas 67801

FILED Missouri Public Service Commission JX-2014-0191

Effective: 12/01/13

4. SERVICE OFFERINGS (continued)

4.7 <u>Other Service Arrangements</u> (continued)

4.7.8 Voice Advantage In-State Calling Plan

<u>Description</u> - Provides calling anywhere in the United States, U.S. Territories and Canada, 24 hours a day and seven days a week. To be eligible, the customer must be a residential customer subscribing to a Voice Advantage Bundle offered by an affiliate, and be presubscribed to the Company for both IntraLATA and InterLATA service. Taxes, universal service fund fee, other charges and surcharges will apply

Voice Advantage Basic includes 120 minutes combined IntraLATA and InterLATA usage per month.

Voice Advantage 600 includes 600 minutes combined IntraLATA and InterLATA usage per month.

Voice Advantage Unlimited includes unlimited combined IntraLATA and Inter LATA usage per month.

Usage Charges: Refer to Section 5, Rates (5.7).

4.7.9 ExpansionPAK II (EPAK II) In-State Calling Plan

<u>Description</u> - Provides calling anywhere in the United States, U.S. Territories and Canada, 24 hours a day and seven days a week. To be eligible, the customer must be a business customer subscribing to an ExpansionPAK II (EPAK II) Bundle offered by an affiliate, and be presubscribed to the Company for both IntraLATA and InterLATA service. Taxes, universal service fund fee, others charges and surcharges will apply.

Usage Charges: Refer to Section 5, Rates (5.7).

Patrick L. Morse, Senior Vice President - Government Affairs 908 W. Frontview Dodge City, Kansas 67801

Issued: 08/06/13

Effective: 08/16/13

CANCELLED December 1, 2013 Missouri Public Service Commission JX-2014-0191

Filed Missouri Public Service Commission JX-2014-0064

(T)

4. SERVICE OFFERINGS (continued)

- 4.7 <u>Other Service Arrangements</u> (continued)
 - 4.7.8 Voice Advantage In-State Calling Plan

<u>Description</u> - Provides calling anywhere in the United States, U.S. Territories and Canada, 24 hours a day and seven days a week. To be eligible, the customer must be a residential customer subscribing to a Voice Advantage Bundle offered by an affiliate, and be presubscribed to the Company for both IntraLATA and InterLATA service. Taxes, universal service fund fee, other charges and surcharges will apply

Voice Advantage Basis includes 120 minutes combined IntraLATA and InterLATA usage per month.

Voice Advantage 600 includes 600 minutes combined IntraLATA and InterLATA usage per month.

Voice Advantage Unlimited includes unlimited combined IntraLATA and Inter LATA usage per month.

Usage Charges: Refer to Section 5, Rates (5.7).

4.7.9 ExpansionPAK II (EPAK II) In-State Calling Plan

<u>Description</u> - Provides calling anywhere in the United States, U.S. Territories and Canada, 24 hours a day and seven days a week. To be eligible, the customer must be a business customer subscribing to an ExpansionPAK II (EPAK II) Bundle offered by an affiliate, and be presubscribed to the Company for both IntraLATA and InterLATA service. Taxes, universal service fund fee, others charges and surcharges will apply.

<u>Usage Charges</u>: Refer to Section 5, Rates (5.7).

(N)

(N)

Filed Missouri Public Service Commission JX-2013-0511

4. SERVICE OFFERINGS (continued)

- 4.7 <u>Other Service Arrangements</u> (continued)
 - 4.7.10 Voice Advantage II In-State Calling Plan

<u>Description</u> - Provides calling anywhere in the United States, U.S. Territories and Canada, 24 hours a day and seven days a week. To be eligible, the customer must be a residential customer subscribing to a Voice Advantage Bundle offered by an affiliate, and be presubscribed to the Company for both IntraLATA and InterLATA service. Taxes, universal service fund fee, other charges and surcharges will apply

Voice Advantage II Basic includes 120 minutes combined IntraLATA and InterLATA usage per month.

Voice Advantage II 600 includes 600 minutes combined IntraLATA and InterLATA usage per month.

Voice Advantage II Unlimited includes unlimited combined IntraLATA and InterLATA usage per month.

Usage Charges: Refer to Section 5, Rates (5.7).

Issued: 08/06/13

Effective: 08/16/13

Filed Missouri Public Service Commission JX-2014-0064

CANCELLED January 1, 2019 Missouri Public Service Commission JX-2019-0115 (N)

LEC LONG DISTANCE, INC., d/b/a CassTel Long Distance

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INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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5. RATES

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5.1. Rate Periods

(A) Rates are applicable based on time of the day (standard or daylight savings), of the week, and are associated with Service offered on Dial Station-to-Station and Person-to-Person basis for Domestic Direct Dialed Calls, Inbound Toll Free (800/888/877) Calls, and Company issued Calling Card Calls. Peak and Off-Peak rates apply to the types of Services offered by the Company, unless otherwise specifically designated in this tariff. The rate charged is determined by the day and time (standard or daylight savings) at the originating service point. When a connection is established in one rate period and ends in another rate period, the rate for each rate period applies to the portion of the connection occurring within that rate period.

- (B) The rate periods are:
 - Peak Period the time period from 8:00 AM to, but not including, 8:00 PM Monday through Friday.
 - 2. Off-Peak Period all other time periods other than Peak Period.
 - 3. Holiday Rate Period for the following Federal observed holidays, the Off-Peak rates will apply:

New Years Day (January 1st) Memorial Day Independence Day (July 4th) Labor Day Thanksgiving Christmas Day (December 25th)

Issued: October 26, 1998

Issued by: Ken Matzdorff, President LEC Long Distance, Inc. d/b/a/ CassTel Long Distance 192 W. Broadway Peculiar, Missouri, 64078 Effective: December 10, 1998

DEC 2 3 1998 Missouri Public 9 9 - 1 8 2 FILED DEC 2 3 1998

CANCELLED January 1, 2019 Missouri Public Service Commission JX-2019-0115

5. RATES (continued)

5.2 <u>Direct Dialed Domestic Service</u>

The Company offers Direct Dialed termination in the United States, as defined in Section 4.1 of this tariff. Service is furnished subject to availability of both the telecommunications facilities and the required billing capabilities. Unless specific written authorization from the Company is provided, the Service may not be used to aggregate the long distance communications of multiple end users for resale, or to provision communications services for others.

The Company provides the following Domestic Direct Dialed programs:

- (A) Option 1- Flat Rate Pricing
 - 1. Option 1 is a flat rate pricing plan, with the rate per minute applicable to all rate periods (Peak, Off-Peak).
 - 2. Option 1 pricing is for intrastate interLATA and interstate interLATA customer dialed station to station, sent paid, non-coin Long Distance Message Telecommunication Service, unless otherwise specified in this tariff.
 - 3. Option 1 rates and charges are in addition to all other rates and charges paid by a Customer for all other Services of the local exchange carrier providing local service.
 - 4. Discounts, if applicable, apply only to the actual qualified usage portion of the bill. When the application of the discount results in a fractional charge, the amount will be rounded to the nearest cent.
 - 5. Rate, per Minute: Peak Period: Off-Peak Period: Single Service Fee**

\$0.15 per minute \$0.15 per minute \$3.95 per month (C)(M) (C)(M)

**Additional information on Single Service Fee is found in Section 3 on Sheet 31a.

(M) Information found on this page, was previously found in this Section on Sheet 41.

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LEC LONG DISTANCE, INC., d/b/a CassTel Long Distance

PSC Mo. No. 1 Original Sheet 40

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE CEVED

5. RATES (continued)

MO. PUBLIC SERVICE COMM

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5.2 Direct Dialed Domestic Service

The Company offers Direct Dialed termination in the United states, as defined in Section 4.1 of this tariff. Service is furnished subject to availability of both the telecommunications facilities and the required billing capabilities. Unless specific written authorization from the Company is provided, the Service may not be used to aggregate the long distance communications of multiple end users for resale, or to provision communications services for others.

The Company provides the following Domestic Direct Dialed programs:

(A) Option 1.

1. Option 1 is a flat rate pricing plan, with the rate per minute applicable to all rate periods (Peak, Off-Peak,).

2. Option 1 pricing is for intrastate interLATA and interstate interLATA customer dialed station to station, sent paid, non-coin Long Distance Message Telecommunication Service, unless otherwise specified in this tariff.

3. Option 1 rates and charges are in addition to all other rates and charges paid by a Customer for all other Services of the local exchange carrier providing local service.

4. Discounts, if applicable, apply only to the actual qualified usage portion of the bill. When the application of the discount results in a fractional charge, the amount will be rounded to the nearest cent.

Issued: October 26, 1998

Issued by: Ken Matzdorff, President LEC Long Distance, Inc. d/b/a/ CassTel Long Distance 192 W. Broadway Peculiar, Missouri, 64078 Effective: December 10, 1998

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DEC 2 3 1998 Missouri Public Service Commission **9 9 - 1 8 2** FILED DEC 2 3 1998

CANCELLED March 4, 2016 Missouri Public Service Commission JX-2016-0196

5. RATES (continued)

5.2 <u>Direct Dialed Domestic Service</u> (continued)

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(B) Option 2- Peak and Off-Peak Pricing

- 1. Option 2 provides Peak and Off-Peak pricing.
- 2. Option 2 pricing is for intrastate, interLATA and interstate interLATA customer dialed station to station, sent paid, non-coin Long Distance Message Telecommunication Service, unless otherwise specified in this tariff.
- 3. Option 2 rates and charges are in addition to all other rates and charges paid by a Customer for all other Services of the local exchange carrier providing local service.
- 4. Discounts, if applicable, apply only to the actual qualified usage portion of the bill. When the application of the discount results in a fractional charge, the amount will be rounded to the nearest cent.

5.	Rate per Minute:	
	Peak Period:	\$0.16 per minute
	Off-Peak Period:	\$0.12 per minute
	Single Service Fee**	\$3.95 per month

**Additional information on Single Service Fee is found in Section 3 on Sheet (C) 31a.

(M) Information previously found on this page is now on Sheet 40.

5.	RATE	S (continu	ied)			
•	5.2	Direct l	Dialed D	omestic Service (continued)	
			5.	Rate per Minute: Peak Period: Off-Peak Period: Single Service Fee**	\$0.15 per minute \$0.15 per minute \$3.95 per month	(N)
				Business Premium Plan* Peak Period: Off-Peak Period:	: \$0.09 per minute \$0.09 per minute	
				with a one year term agree	per account is applicable. This fee is waived ement. Usage is billed in six (6) second I minimum billable period of six (6) seconds.	
	** A Single Service Fee is applicable to those customers who subscribt to individual long distance service pursuant to this section.			(N)		
(B) Option 2.						
			1.	Option 2 provides Peak a	nd Off-Peak pricing.	
			2.	customer dialed station to	trastate interLATA and interstate interLATA o station, sent paid, non-coin Long Distance ation Service, unless otherwise specified in this	
			3.		es are in addition to all other rates and charges Il other Services of the local exchange carrier	
			4.	Discounts, if applicable, apply only to the actual qualified usage portion of the bill. When the application of the discount results in a fractional charge, the amount will be rounded to the nearest cent.		
			5.	Rate per Minute: Peak Period: Off-Peak Period: Single Service Fee**	\$0.16 per minute\$0.12 per minute\$3.95 per month	(N)
					s applicable to those customers who subscribe se service pursuant to this section.	(N)

Issued: July 31, 2009

CANCELLED

March 4, 2016

Missouri Public

Service Commission

JX-2016-0196

Patrick. L. Morse Senior Vice President 260 West First Street Peculiar, Missouri 64078 Effective: September 1, 2009

FILED Missouri Public Service Commission JX-2010-0063

5. RATES (continued)

- 5.2 <u>Direct Dialed Domestic Service</u> (continued)
 - 5. Rate per Minute:

Peak Period: \$.15 per minute Off-Peak Period: \$.15 per minute

Business Premium Plan*: Peak Period: \$0.09 per minute Off-Peak Period: \$0.09 per minute

*A monthly fee of 4.95 per account is applicable. This fee is waived with a one year term agreement. Usage is billed in six (6) second increments after an initial minimum billable period of six (6) seconds.

(B) Option 2.

- 1. Option 2 provides Peak and Off-Peak pricing.
- 2. Option 2 pricing is for intrastate interLATA and interstate interLATA customer dialed station to station, sent paid, non-coin Long Distance Message Telecommunication Service, unless otherwise specified in this tariff.
- 3. Option 2 rates and charges are in addition to all other rates and charges paid by a Customer for all other Services of the local exchange carrier providing local service.
- 4. Discounts, if applicable, apply only to the actual qualified usage portion of the bill. When the application of the discount results in a fractional charge, the amount will be rounded to the nearest cent.
- 5. Rate per Minute: Peak Period: \$.16 per minute Off-Peak Period:\$.12 per minute

Issued: September 7, 2007

CANCELLED September 1, 2009 Missouri Public Service Commission JX-2010-0063 Director of State Affairs 260 West First Street Peculiar, Missouri 64078 Effective: October 7, 2007

FILED Missouri Public TM-2006-0306 Service Commision

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(N)

LEC LONG DISTANCE, INC., d/b/a CassTel Long Distance

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PSC Mo. No. 1 Original Sheet 41

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

<u>OCT 2619</u>98

4. RATES (continued)

MO. PUBLIC SERVICE COMMA

5.2 <u>Direct Dialed Domestic Service</u> (continued)

 5. Rate per Minute: Peak Period \$.15 per minute Off Peak Period: \$.15 per minute

(B) Option 2.

1. Option 2 provides Peak and Off-Peak pricing.

2. Option 2 pricing is for intrastate interLATA and interstate interLATA customer dialed station to station, sent paid, non-coin Long Distance Message Telecommunication Service, unless otherwise specified in this tariff.

3. Option 2 rates and charges are in addition to all other rates and charges paid by a Customer for all other Services of the local exchange carrier providing local service.

4. Discounts, if applicable, apply only to the actual qualified usage portion of the bill. When the application of the discount results in a fractional charge, the amount will be rounded to the nearest cent.

 Rate per Minute: Peak Period: \$.16 per minute Off-Peak Period: \$.12 per minute

Issued: October 26, 1998

Issued by: Ken Matzdorff, President LEC Long Distance, Inc. d/b/a/ CassTel Long Distance 192 W. Broadway Peculiar, Missouri, 64078 Effective: December 10, 1998

DEC 2 3 1998 Missouri Public 9 9 - 1 8 2 FILED DEC 2 3 1998

CANCELLED October 7, 2007 Missouri Public Service Commission

5. RATES (continued)

- 5.2 <u>Direct Dialed Domestic Service</u> (continued)
 - (C) Option 3- Peak and Off-Peak with Minimum Usage

(T)

- 1. Option 3 provides Peak and Off-Peak pricing, with a monthly minimum usage charge of \$5.00.
- 2. Option 3 pricing is for intrastate interLATA and interstate interLATA customer dialed station to station, sent paid, non-coin Long Distance Message Telecommunication Service, unless otherwise specified in this tariff.
- 3. Option 3 rates and charges are in addition to all other rates and charges paid by a Customer for all other Services of the local exchange carrier providing local service.
- 4. Discounts, if applicable, apply only to the actual qualified usage portion of the bill. When the application of the discount results in a fractional charge, the amount will be rounded to the nearest cent.
- 5. Rate per Minute:

Peak Period:	\$.14 per minute	
Off-Peak Period:	\$.10 per minute	
Monthly Minimum Usage:	\$5.00 per month	(C)

(D)	Business Premiere Plan*:		(M)(T)
	IntraLATA:	\$0.09 per minute	(C)
	InterLATA:	\$0.06 per minute	(C)
	*A monthly fee of \$4.95	per account is applicable. This fee is waived with a one	

*A monthly fee of \$4.95 per account is applicable. This fee is waived with a one year term agreement. Usage is billed in six (6) second increments after an initial minimum billable period of six (6) seconds.

(M) Information found on this page, was previously found in this Section on Sheet 41.

Patrick L. Morse, Senior Vice President - Government Affairs PO Box 199, Dodge City, Kansas 67801-0199

Issued: February 3, 2016

Effective: March 4, 2016

CANCELLED January 1, 2019 Missouri Public Service Commission JX-2019-0115

FILED Missouri Public Service Commission JX-2016-0196 (M)

LEC LONG DISTANCE, INC., d/b/a CassTel Long Distance

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PSC Mo. No. 1 Original Sheet 42

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE $E \cap V \in \mathbb{C}$

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5. RATES (continued)

MO. FUBLIC SERVICE COMM

5.2 Direct Dialed Domestic Service (continued)

(B) Option 3.

1. Option 3 provides Peak and Off-Peak pricing, with a monthly minimum usage charge of \$5.00.

2. Option 3 pricing is for intrastate interLATA and interstate interLATA customer dialed station to station, sent paid, non-coin Long Distance Message Telecommunication Service, unless otherwise specified in this tariff.

3. Option 3 rates and charges are in addition to all other rates and charges paid by a Customer for all other Services of the local exchange carrier providing local service.

4. Discounts, if applicable, apply only to the actual qualified usage portion of the bill. When the application of the discount results in a fractional charge, the amount will be rounded to the nearest cent.

5. Rate per Minute:

Peak Period:\$.14 per minuteOff-Peak Period:\$.10 per minute

Issued: October 26, 1998

Issued by: Ken Matzdorff, President LEC Long Distance, Inc. d/b/a/ CassTel Long Distance 192 W. Broadway Peculiar, Missouri, 64078 Effective: December 10,1998

DEC 23 1998

Missouri Public Service Commission 99-182 FILED DEC 23 1998

CANCELLED March 4, 2016 Missouri Public Service Commission JX-2016-0196

5. RATES (continued)

5.3 Inbound (800/888/877) Toll Free Service

- (A) Domestic Inbound (800/888/877) Toll Free Service, using a Common Business Line (CBL) termination, is provided subject to the terms of this tariff.
 - 1. Toll Free Service rates and charges are in addition to all other rates and charges paid by a Customer for all other Services of the local exchange carrier providing local service.
 - 2. Discounts, if applicable, apply only to the actual qualified usage portion of the bill. When the application of the discount results in a fractional charge, the amount will be rounded to the nearest cent.
 - 3. A non-recurring set up fee of \$5.00 per 800/888/877 number will apply.
 - 4. A monthly recurring charge of \$3.00 per 800/888/877 number will apply.
 - 5. Rate per Minute:

Peak Period: \$.22 per minute Off-Peak Period: \$.20 per minute

Business Premium Plan*:Peak Period:\$0.09 per minuteOff-Peak Period:\$0.09 per minute

*A monthly fee of 4.95 per account is applicable. This fee is waived with a one year term agreement. Usage is billed in six (6) second increments after an initial minimum billable period of thirty (30) seconds.

(N) } |

(N)

Director of State Affairs 260 West First Street Peculiar, Missouri 64078 Effective: October 7, 2007

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LEC LONG DISTANCE, INC., d/b/a CassTel Long Distance PSC Mo. No. 1 Original Sheet 43

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICES

OCT 2 6 1998

5. RATES (continued)

MO. FUBLIC SERVICE SCARA

5.3 Inbound (800/888/877) Toll Free Service

(A) Domestic Inbound (800/888/877) Toll Free Service, using a Common Business Line (CBL) termination, is provided subject to the terms of this tariff.

1. Toll Free Service rates and charges are in addition to all other rates and charges paid by a Customer for all other Services of the local exchange carrier providing local service.

2. Discounts, if applicable, apply only to the actual qualified usage portion of the bill. When the application of the discount results in a fractional charge, the amount will be rounded to the nearest cent.

3. A non-recurring set up fee of \$5.00 per 800/888/877 number will apply.

4. A monthly recurring charge of \$3.00 per 800/888/877 number will apply.

5. Rate per Minute:

Peak Period:\$.22 per minuteOff-Peak Period:\$.20 per minute

Issued: October 26, 1998

Issued by: Ken Matzdorff, President LEC Long Distance, Inc. d/b/a/ CassTel Long Distance 192 W. Broadway Peculiar, Missouri, 64078 Effective: December 10, 1998

DEC 23 1998

Missouri Public service Compission 2 9 - 18 2 FILED DEC 23 1998

CANCELLED October 7, 2007 Missouri Public Service Commission LEC LONG DISTANCE, INC., d/b/a CassTel Long Distance

PSC Mo. No. 1 Original Sheet 44 RECEIVED

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

<u>OCT 261998</u>

5. RATES (continued)

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MO. FUBLIC SERVICE CUMM

5.3 Inbound (800/888/877) Toll Free Service (continued)

(A) Personal 800 Domestic Inbound (800/888/877) Toll Free Service, using a residential line termination, is provided subject to the terms of this tariff.

1. Personal 800 Toll Free Service rates and charges are in addition to all other rates and charges paid by a Customer for all other Services of the local exchange carrier providing local service.

2. Discounts, if applicable, apply only to the actual qualified usage portion of the bill. When the application of the discount results in a fractional charge, the amount will be rounded to the nearest cent.

3. A monthly recurring charge of \$2.00 per 800/888/877 number will apply.

4. Rate per Minute:

Peak Period:\$.20 per minuteOff-Peak Period:\$.20 per minute

Issued: October 26, 1998

Issued by: Ken Matzdorff, President LEC Long Distance, Inc. d/b/a/ CassTel Long Distance 192 W. Broadway Peculiar, Missouri, 64078 Effective: December 10, 1998

DEC 23 1998

Missouri Public 99-182 51ED DEC 23 1998

CANCELLED January 1, 2019 Missouri Public Service Commission JX-2019-0115

5. RATES (continued)

5.4 Calling Card Rates

- (A) Company provided, Customer dialed Calling Cards are provided subject to the terms of this tariff.
 - Calling Cards usage is billed at an initial thirty (30) second minimum usage (C) charge, and in six (6) second additional increments after the first thirty (30) (C) seconds of usage.
 - 2. Discounts, if applicable, apply only to the actual qualified usage portion of the bill, and not to the per call surcharge. When the application of the discounts results in a fractional charge, the amount will be rounded to the nearest cent.
 - 3. A per call surcharge of \$.50 will be applied.
 - 4. Rate per Minute:

Peak Period:	\$0.15 per minute	(R)
Off-Peak Period:	\$0.15 per minute	(R)

5.5 Operator Service Rates

	<u>0+ Rate</u>	<u>0-Rate</u>
Directory Assistance	\$1.20	\$2.20
Automated Collect	\$2.35	\$3.35
Automated Card	\$1.00	\$2.00
Operator-Assisted		
Collect	\$2.35	\$3.35
Billed to Third Party	\$2.35	\$3.35

Issued: September 7, 2007

CANCELLED January 1, 2019 Missouri Public Service Commission JX-2019-0115 Director of State Affairs 260 West First Street Peculiar, Missouri 64078 Effective: October 7, 2007

LEC LONG DISTANCE, INC., PSC Mo. No. 1 d/b/a CassTel Long Distance Original Sheet 45 INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE OCT 2 6 1998 5. RATES (continued) MO. FUBLIC SERVICE JUMM 5.4 Calling Card Rates (A) Company provided, Customer dialed Calling Cards are provided subject to the terms of this tariff. 1. Calling Cards usage is billed at an initial one (1) minute minimum usage charge, and in six (6) second additional increments after the first full minute of usage. 2. Discounts, if applicable, apply only to the actual qualified usage portion of the bill, and not to the per call surcharge. When the application of the discount results in a fractional charge, the amount will be rounded to the nearest cent. 3. A per call surcharge of \$.50 will be applied. 4. Rate per Minute: Peak Period: \$.25 per minute Off-Peak Period: \$.25 per minute 5.5 Operator Service Rates 0+ Rate 0-Rate D 0

Directory Assistance	\$1.20	\$2.20
Automated Collect	\$2.35	\$3.35
Automated Card	\$1.00	\$2.00
Operator-Assisted		
Collect	\$2.35	\$3.35
Billed to Third Party	\$2.35	\$3.35

Issued: October 26, 1998

lssued by: Ken Matzdorff, President LEC Long Distance, Inc. d/b/a/ CassTel Long Distance 192 W. Broadway Peculiar, Missouri, 64078 Effective: December 10, 1998

DEC 23 1998

Missouri Public 9 9 - 1 8 2 FILED DEC 2 3 1998

CANCELLED October 7, 2007 Missouri Public <u>Servi</u>ce Commission A. 184

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE OCT 2 6 1998

5. RATES (continued)

NO. FUBLIC SCHVICE COUNT

5.5 Operator Service Rates (continued)

Person-to-Person	\$4.50	\$5.50
Station-to-Station	\$2.30	\$3.30

5.6 Dedicated Interexchange Digital Private Line Service

5.6.1 Voice Grade Facility

Two point effective two/four wire grade analog or 64 Kbps digital interface (digitalized voice or otherwise compatible 64 Kbps bit stream facility)

Rate: \$ICB

DS1/1.544 Mbps Facility

Two point digital interface operating at 1.544 Mbps, which may be furnished on either a channelized or non-channelized basis

Rate: \$ ICB

Issued: October 26, 1998

Issued by: Ken Matzdorff, President LEC Long Distance, Inc. d/b/a/ CassTel Long Distance 192 W. Broadway Peculiar, Missouri, 64078 Effective: December 10, 1998

DEC 2 3 1998 Missouri Public 9 9 - 1 8 2 FLED DEC 2 3 1998

CANCELLED January 1, 2019 Missouri Public Service Commission JX-2019-0115

5. RATES (continued)

5.7 Other Service Arrangements

5.7.1 <u>Home Phone Plans***</u>

5.7.1.1	<u>Usage C</u>	harges	Monthly Package Rate	
	a.	Home Phone Standard Plan	\$28.95	(I) (D)
		Long Distance Rate:	\$0.10 per minute	(b)
	b.	Home Phone Basic Plan*	\$33.95	(I) (D)
	c.	150 Plan**	\$38.95	(I) (D)
	d.			(D) (D)
	e.	Home Phone 300 Plan*	\$43.95	(I) (D)
	f.			(D) (D)

*Long Distance Rate for usage in excess of the subscribed block of minutes: \$0.10 per minute

**This service is grandfathered as of August 1, 2008 and will no longer be offered to other customers.

*** This service is grandfathered as of June 14, 2013 and will no longer be offered to new customers

Issued: November 13, 2015

Effective: December 16, 2015

CANCELLED January 1, 2019 Missouri Public Service Commission JX-2019-0115 Patrick L. Morse, Senior Vice President - Government Affairs 908 W. Frontview Dodge City, Kansas 67801

FILED Missouri Public Service Commission JX-2016-0122

5. RATES (continued)

5.7 Other Service Arrangements

5.7.1 <u>Home Phone Plans***</u>

5.7.1.1 <u>Usage</u> (<u>Charges</u>	Monthly Package Rate	
a.	Home Phone Standard Plan With Calling Feature Upgrade Long Distance Rate:	\$26.95 (I) \$31.95 (I) \$0.10 per minute	
b.	Home Phone Basic Plan* With Calling Feature Upgrade	\$31.95 (I) \$36.95 (I)	
с.	150 Plan** With Calling Feature Upgrade	\$36.95 (I) \$41.95 (N)	
d.	150 Plus Plan** With Calling Feature Upgrade	\$41.95 (I) \$46.95 (N)	(T)
e.	Home Phone 300 Plan* With Calling Feature Upgrade	\$41.95 (I) \$46.95 (I)	(T)
f.	Home Phone 1500 Plan* With Calling Feature Upgrade	\$56.95 (I) \$61.95 (I)	(T)

*Long Distance Rate for usage in excess of the subscribed block of minutes: \$0.10 per minute

**This service is grandfathered as of August 1, 2008 and will no longer be offered to other customers.

*** This service is grandfathered as of June 14, 2013 and will no longer be offered to new customers

Issued: September 30, 2014

4 Effective: December 1, 2014 Patrick L. Morse, Senior Vice President - Government Affairs 908 W. Frontview Dodge City, Kansas 67801

CANCELLED December 16, 2015 Missouri Public Service Commission JX-2016-0122

FILED Missouri Public Service Commission JX-2015-0136

5. RATES (continued)

5.7 Other Service Arrangements

5./.1 Home Phone Plans**	5.7.1	Home Phone Plans***
--------------------------	-------	---------------------

5.7.1.1	<u>Usage C</u>	<u>Charges</u>	Monthly Package Rate
	a.	Home Phone Standard Plan With Calling Feature Upgrade Long Distance Rate:	\$24.95 \$29.95 \$0.10 per minute
	b.	Home Phone Basic Plan* With Calling Feature Upgrade	\$29.95 \$34.95
	c.	150 Plan** 150 Plus Plan**	\$34.95 \$39.95
	d.	Home Phone 300 Plan* With Calling Feature Upgrade	\$39.95 \$44.95
	e.	Home Phone 1500 Plan* With Calling Feature Upgrade	\$54.95 \$59.95

*Long Distance Rate for usage in excess of the subscribed block of minutes: \$0.10 per minute

**This service is grandfathered as of August 1, 2008 and will no longer be offered to other customers.

*** This service is grandfathered as of June 14, 2013 and will no longer be offered to new customers

(N)

(C)

Issued: 05/15/13

CANCELED December 1, 2014 Missouri Public Service Commission JX-2015-0136

Patrick L. Morse, Senior Vice President - Government Affairs 908 W. Frontview Dodge City, Kansas 67801 Effective: 06/14/13

FILED Missouri Public Service Commission JX-2013-0527

ST Long Distance, Inc., d/b/a FairPoint Communications Long Distance	PSC Mo 2 nd Revised Sheet Replacing 1 st Revised Sheet	No. 47
5. RATES (continued)		
5.7 Other Service Arrangements		
5.7.1 Home Phone Plans		(T)
5.7.1.1 Usage Charges	Monthly Package Rate	
a. Home Phone Standard Plan With Calling Feature Upgrade Long Distance Rate: \$0.10 per	\$24.95 \$29.95 minute	(T) (C)
b. Home Phone Basic Plan* With Calling Feature Upgrade	\$29.95 \$34.95	(N) (N)
c. 150 Plan** 150 Plus Plan**	\$34.95 \$39.95	(C) (C)
d. Home Phone 300 Plan* With Calling Feature Upgrade	\$39.95 \$44.95	(T) (C)
e. Home Phone 1500 Plan* With Calling Feature Upgrade	\$54.95 \$59.95	(T) (C)

* Long Distance Rate for usage in excess of the subscribed block of minutes: \$0.10 per minute

** This service is grandfathered as of August 1, 2008 and will no longer be (N) offered to other customers.

Issued: July 31, 2008

CANCELED June 14, 2013 Missouri Public Service Commission JX-2013-0527 Effective: August 1, 2008

Patrick L. Morse Senior V.P. Governmental Affairs

> FILED Missouri Public Service Commission

5. RATES (continued)

5.7 Other Service Arrangements

5.7.1 Bundled Minute Plans

5.7.3	1.1 <u>Usage Charges</u>	Monthly Package Rate	(N)
a.	Standard Plan Long Distance Rate: \$0.10 p	\$24.95 er minute	
b.	Standard Plus Plan Long Distance Rate: \$0.10 p	\$29.95 er minute	
c.	150 Plan* 150 Plus Plan*	\$34.95 \$39.95	
d.	300 Plan* 300 Plus Plan*	\$39.95 \$44.95	
e.	1500 Plan* 1500 Plus Plan*	\$54.95 \$59.95	

* Long Distance Rate for usage in excess of the subscribed block of minutes: \$0.10 per minute

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(N)

Issued: July 24, 2007 CANCELLED August 1, 2008 Missouri Public Service Commission

Director of State Affairs 260 West First Street Peculiar, Missouri 64078 Effective: August 23, 2007

FILED Missouri Public Service Commission LEC LONG DISTANCE, INC., d/b/a CassTel Long Distance PSC Mo. No. 1 Original Sheet 47

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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OCT 2 6 1998

5. RATES (continued)

MO. FUBLIC SERVICE CLIMM

Issued: October 26, 1998

Issued by: Ken Matzdorff, President LEC Long Distance, Inc. d/b/a/ CassTel Long Distance 192 W. Broadway Peculiar, Missouri, 64078 Effective: December 10, 1998

DEC 2 3 1998

<u>99-182</u> HLED DEC 23 1998

CANCELLED August 23, 2007 Missouri Public Service Commission

5. RATES (continued)

- 5.7 Other Service Arrangements (Cont'd)
 - 5.7.2 Full House Packages***

	Monthly Package Rate		
1.	Full House Basic*	\$68.95	(I)
	a. With Calling Feature Upgrade	\$73.95	(I)
	b. With Premium High Speed Internet Upgrade	\$88.95	(I)
	c. With both Calling Feature Upgrade		
	and Premium High Speed Internet Upgrade	\$93.95	(I)
2.	Full House Unlimited	\$88.95	(I)
	a. With Premium High Speed Internet Upgrade	\$109.95	(I)

*Long Distance Rate for usage in excess of the subscribed block of minutes: \$0.10 per Minute

5.7.3 <u>Small Business Bundles (SBB)***</u>

Exchanges: Cleveland, Creighton, Drexel, East Lynne, Garden City, Peculiar

		Term**		
Bundle	Month to Month ¹	1 Year ¹	2 Year ¹	3 Year ¹
1. SBB	\$59.00 (I)	\$52.00	\$49.00	\$46.00
2. SBB w/HSI	\$98.95 (I)	\$89.95	\$84.95	\$79.95
3. SBB w/Calling Features	\$64.00 (I)	\$57.00	\$54.00	\$51.00
4. SBB w/Calling Features and HSI	\$103.95 (I)	\$94.95	\$89.95	\$84.95

-All rates notes are on a monthly per-line basis.

	Term**			
Bundle	Month to $Month^2$	1 Year ²	2 Year ²	3 Year ²
1. SBB	\$59.00	\$54.00	\$51.00	\$48.00
2. SBB w/HSI	\$98.95	\$91.95	\$86.95	\$81.95
3. SBB w/Calling Features	\$64.00	\$59.00	\$56.00	\$53.00
4. SBB w/Calling Features and HSI	\$103.95	\$96.95	\$91.95	\$86.95

-All rates notes are on a monthly per-line basis.

**Non-recurring charges waived for 1, 2, and 3-year terms

*** This service is grandfathered as of June 14, 2013 and will no longer be offered to new customers

¹ Rates applicable to services ordered prior to December 16, 2015 for the duration of the term. Once the term expires, the rates that are applicable to services ordered on or after December 16, 2015 will apply.

² Rates applicable where the term has expired on or after December 16, 2015.

Issued: November 13, 2015

Effective: December 16, 2015

Patrick L. Morse, Senior Vice President - Government Affairs 908 W. Frontview Dodge City, Kansas 67801

FILED Missouri Public Service Commission JX-2016-0122

CANCELLED January 1, 2019 Missouri Public Service Commission JX-2019-0115 (C)

(N)

(N)

(N)

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5. RATES (continued)

- 5.7 <u>Other Service Arrangements</u> (Cont'd)
 - 5.7.2 Full House Packages***

	<u></u> <u>Mc</u>	onthly Package Rate
1.	Full House Basic*	\$66.95 (I)
	a. With Calling Feature Upgrade	\$71.95 (I)
	b. With Premium High Speed Internet Upgrade	\$86.95 (I)
	c. With both Calling Feature Upgrade	
	and Premium High Speed Internet Upgrade	\$91.95 (I)
2.	Full House Unlimited	\$86.95 (I)
	a. With Premium High Speed Internet Upgrade	\$106.95 (I)

*Long Distance Rate for usage in excess of the subscribed block of minutes: \$0.10 per Minute

5.7.3 <u>Small Business Bundles (SBB)***</u>

Exchanges: Cleveland, Creighton, Drexel, East Lynne, Garden City, Peculiar

(N)

(N)

	Term**			
	Month to			
Bundle	Month	1 Year	2 Year	3 Year
1. SBB	\$57.00 (I)	\$52.00 (R)	\$49.00 (R)	\$46.00 (R)
2. SBB w/HSI	\$96.95 (I)	\$89.95 (R)	\$84.95 (R)	\$79.95 (R)
3. SBB w/Calling Features	\$62.00 (I)	\$57.00	\$54.00	\$51.00
4. SBB w/Calling Features and HSI	\$101.95 (I)	\$94.95	\$89.95	\$84.95

-All rates notes are on a monthly per-line basis.

Exchanges: Cleveland, Drexel, East Lynne, Garden City, Peculiar (Includes Metropolitan Calling Area)

	Term**			
	Month to			
Bundle	Month	1 Year	2 Year	3 Year
1. SBB	\$62.00	\$57.00	\$54.00	\$51.00
2. SBB w/HSI	\$101.95	\$94.95	\$89.95	\$84.95
3. SBB w/Calling Features	\$67.00	\$62.00	\$59.00	\$56.00
4. SBB w/Calling Features and HSI	\$106.95	\$99.95	\$94.95	\$89.95

-All rates notes are on a monthly per-line basis

**Non-recurring charges waived for 1, 2, and 3-year terms

*** This service is grandfathered as of June 14, 2013 and will no longer be offered to new customers

Issued: September 30, 20	14	Effective:	December 1, 2014
	Patrick L. Morse, Senior Vice President - Government Affa	irs	
CANCELLED	908 W. Frontview		
December 16, 2015	Dodge City, Kansas 67801		FILED

CANCELLED December 16, 2015 Missouri Public Service Commission JX-2016-0122 FILED Missouri Public Service Commission JX-2015-0136

5. RATES (continued)

- 5.7 <u>Other Service Arrangements</u> (Cont'd)
 - 5.7.2 Full House Packages***

		Monthly Package Rate
1.	Full House Basic*	\$64.95
	a. With Calling Feature Upgrade	\$69.95
	b. With Premium High Speed Internet Upgra	ade \$84.95
	c. With both Calling Feature Upgrade	
	and Premium High Speed Internet Upgrad	le \$89.95
2.	Full House Unlimited	\$84.95
	a. With Premium High Speed Internet Upgra	ade \$104.95

*Long Distance Rate for usage in excess of the subscribed block of minutes: \$0.10 per Minute

5.7.3 <u>Small Business Bundles (SBB)***</u>

	Term**			
Bundle	Month to Month	1 Year	2 Year	3 Year
1. SBB	\$55.00	\$52.25	\$49.50	\$46.75
2. SBB w/HIS	\$94.95	\$90.20	\$85.46	\$80.71
3. SBB w/Calling Features	\$60.00	\$57.00	\$54.00	\$51.00
4. SBB w/Calling Features and HSI	\$99.95	\$94.95	\$89.95	\$84.95

-All rates notes are on a monthly per-line basis.

**Non-recurring charges waived for 1, 2, and 3-year terms

5.7.4 Voice Advantage In-State Calling Plan

a. Voice Advantage Basic *	\$4.02
b. Voice Advantage 600*	\$4.02
c. Voice Advantage Unlimited	\$4.02

*All IntraLATA and InterLATA additional minutes of usage are billed at \$.10 per minute.

*** This service is grandfathered as of June 14, 2013 and will no longer be offered to new customers

(N)

Issued: 05/15/13

Patrick L. Morse, Senior Vice President - Government Affairs 908 W. Frontview Dodge City, Kansas 67801

FILED Missouri Public Service Commission JX-2013-0527

Effective: 06/14/13

Monthly Rate

CANCELED December 1, 2014

Missouri Public

Service Commission JX-2015-0136 will no longer b

(C)

(C)

5. RATES (continued)

5.7 Other Service Arrangements (Cont'd)

5.7.2 Full House Packages

	<u>N</u>	Monthly Package Rate
1.	Full House Basic*	\$64.95
	a. With Calling Feature Upgrade	\$69.95
	b. With Premium High Speed Internet Upgrad	le \$84.95
	c. With both Calling Feature Upgrade	
	and Premium High Speed Internet Upgrade	\$89.95
2.	Full House Unlimited	\$84.95
	a. With Premium High Speed Internet Upgrad	e \$104.95

*Long Distance Rate for usage in excess of the subscribed block of minutes: \$0.10 per Minute

5.7.3 <u>Small Business Bundles (SBB)</u>

	Term**			
	Month to			
Bundle	Month	1 Year	2 Year	3 Year
1. SBB	\$55.00	\$52.25	\$49.50	\$46.75
2. SBB w/HIS	\$94.95	\$90.20	\$85.46	\$80.71
3. SBB w/Calling Features	\$60.00	\$57.00	\$54.00	\$51.00
4. SBB w/Calling Features and HSI	\$99.95	\$94.95	\$89.95	\$84.95

-All rates notes are on a monthly per-line basis.

**Non-recurring charges waived for 1, 2, and 3-year terms

5.7.4 Voice Advantage In-State Calling Plan	(N
	Monthly Rate
a. Voice Advantage Basic*	\$4.02
b. Voice Advantage 600*	\$4.02
c. Voice Advantage Unlimited	\$4.02
-	
*All IntraLATA and InterLATA additional minutes of us	sage are billed at \$.10 per
minute.	

CANCELED

June 14, 2013

Missouri Public

Service Commission JX-2013-0527 Filed Missouri Public Service Commission JX-2013-0511

5. RATES (continued)

5.7 <u>Other Service Arrangements</u> (Cont'd)

5.7.2 Full House Packages

		Monthly Package Rate
1.	Full House Basic*	\$64.95
	a. With Calling Feature Upgrade	\$69.95
	b. With Premium High Speed Internet Upgrade	\$84.95
	c. With both Calling Feature Upgrade	
	and Premium High Speed Internet Upgrade	\$89.95
2.	Full House Unlimited	\$84.95
	a. With Premium High Speed Internet Upgrade	\$104.95

* Long Distance Rate for usage in excess of the subscribed block of minutes: \$0.10 per minute

5.7.3 Small Business Bundles (SBB)

ĺ	Term**			
	Month to			
Bundle	Month	1 Year	2 Year	3 Year
1. SBB	\$55.00	\$52.25	\$49.50	\$46.75
2. SBB w/HSI	\$94.95	\$90.20	\$85.46	\$80.71
3. SBB w/ Calling Features	\$60.00	\$57.00	\$54.00	\$51.00
4. SBB w/ Calling Features	\$99.95	\$94.95	\$89.95	\$84.95
and HSI				

-All rates noted are on a monthly per-line basis

** Non-recurring charges waived for 1, 2, and 3-year terms

(N)

Issued: July 15, 2010 CANCELLED May 15, 2013 Missouri Public Service Commission JX-2013-0511

Patrick L. Morse Senior V.P, Governmental Affairs Effective: July 16, 2010 FILED Missouri Public Service Commission JX-2011-0031

5. RATES (continued)

5.7 Other Service Arrangements (Cont'd)

5.7.2 Full House Packages

		Monthly Package Rate
1.	Full House Basic*	\$64.95
	a. With Calling Feature Upgrade	\$69.95
	b. With Premium High Speed Internet Upgrade	\$84.95
	c. With both Calling Feature Upgrade	
	and Premium High Speed Internet Upgrade	\$89.95
2	Early Harrage Harling its d	¢94.05
2.	Full House Unlimited	\$84.95
	a. With Premium High Speed Internet Upgrade	\$104.95

* Long Distance Rate for usage in excess of the subscribed block of minutes: \$0.10 per minute

Issued: July 31, 2008

CANCELLED July 16, 2010 Missouri Public Service Commission JX-2011-0031 Effective: August 1, 2008

Patrick L. Morse Senior V.P. Governmental Affairs

> FILED Missouri Public Service Commission

5. RATES (continued)

5.7 Other Service Arrangements (Cont'd)

5.7.3 <u>Small Business Bundles (SBB)***</u>

Exchanges: Cleveland, Drexel, East Lynne, Garden City, Peculiar (Includes Metropolitan Calling Area)

	Term**			
	Month to			
Bundle	Month ²	1 Year ²	$2 \mathrm{Year}^2$	3 Year ²
1. SBB	\$64.00 (I)	\$57.00	\$54.00	\$51.00
2. SBB w/HSI	\$103.95 (I)	\$94.95	\$89.95	\$84.95
3. SBB w/Calling Features	\$69.00 (I)	\$62.00	\$59.00	\$56.00
4. SBB w/Calling Features and HSI	\$108.95 (I)	\$99.95	\$94.95	\$89.95

-All rates notes are on a monthly per-line basis

	Term**			
	Month to			
Bundle	Month ³	1 Year ³	$2 \mathrm{Year}^3$	3 Year ³
1. SBB	\$64.00	\$59.00	\$56.00	\$53.00
2. SBB w/HSI	\$103.95	\$96.95	\$91.95	\$86.95
3. SBB w/Calling Features	\$69.00	\$64.00	\$61.00	\$58.00
4. SBB w/Calling Features and HSI	\$108.95	\$101.95	\$96.95	\$91.95

-All rates notes are on a monthly per-line basis

**Non-recurring charges waived for 1, 2, and 3-year terms

*** This service is grandfathered as of June 14, 2013 and will no longer be offered to new customers

5.7.4 <u>Voice Advantage In-State Calling Plan¹</u>

	Woltding Rate	
 a. Voice Advantage Basic * b. Voice Advantage 600* c. Voice Advantage Unlimited 	\$3.22 \$3.22 \$3.22	(I) (I) (I)

*All IntraLATA and InterLATA additional minutes of usage are billed at \$.10 per minute.

¹ This service is grandfathered as of December 1, 2013 and will no longer be offered to new customers

 2 Rates applicable to services ordered prior to December 16, 2015 for the duration of the term. Once the term expires, the rates that are applicable to services ordered on or after December 16, 2015 will apply.

³ Rates applicable where the term has expired on or after December 16, 2015.

(M) Items on this sheet were previously on Sheet 48.

Issued: November 13, 2015

Effective: December 16, 2015

Monthly Rate

Patrick L. Morse, Senior Vice President - Government Affairs 908 W. Frontview Dodge City, Kansas 67801

CANCELLED January 1, 2019 Missouri Public Service Commission JX-2019-0115 FILED Missouri Public Service Commission JX-2016-0122

(M)

(N)

(N) (M)

(M)

(C)

(N)

(N)

(C)

(M)

5.	RATE	S (continu	ued)		(M)
	5.7	5.7 <u>Other Service Arrangements</u> (Cont'd)			
		5.7.4	Voice Advantage In-State Calling Plan**	Monthly Rate	
			a. Voice Advantage Basic *b. Voice Advantage 600*c. Voice Advantage Unlimited	\$1.22 (R) \$1.22 (R) \$1.22 (R)	
		*All In minu	ntraLATA and InterLATA additional minutes of usage are te.	billed at \$.10 per	

** This service is grandfathered as of December 1, 2013 and will no longer be offered to new customers

(M) Material that appears on this page previously appeared on Sheet 48.

Issued: September 30, 2014

4 Effective: December 1, 2014 Patrick L. Morse, Senior Vice President - Government Affairs 908 W. Frontview Dodge City, Kansas 67801

FILED Missouri Public Service Commission JX-2015-0136

CANCELLED December 16, 2015 Missouri Public Service Commission JX-2016-0122
Monthly Rate

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

5. RATES (continued)

- 5.7 Other Service Arrangements (Cont'd)
 - 5.7.5 ExpansionPAK II (EPAK II) In-State Calling Plan

Unlimited Dial Tone (DTL):

Exchanges: Cleveland, Drexel, East Lynne

(D)
(C)
(C)
(N)
(C)

(C)

(C)

(N)

(D)

(D)

(C) (C) (N) (C) (C) (C) (N)

(D)

Basic Unlimited Package – 1 Year Term Monthly Recurring Charge\$ 7.00Basic Unlimited Package – 2 Year Term Monthly Recurring Charge\$ 7.00Basic Unlimited Package – 3 Year Term Monthly Recurring Charge\$ 7.00Expansion Line – Month-to-Month Monthly Recurring Charge\$ 24.00Expansion Line – 1 Year Term Monthly Recurring Charge\$ 7.00Expansion Line – 2 Year Term Monthly Recurring Charge\$ 7.00Expansion Line – 3 Year Term Monthly Recurring Charge\$ 7.00Expansion Line – 3 Year Term Monthly Recurring Charge\$ 7.00

Exchanges: Cleveland, Drexel, East Lynne (Includes Metropolitan Calling Area)

Basic Unlimited Package – 1 Year Term Monthly Recurring Charge	\$ 4.00	
Basic Unlimited Package – 2 Year Term Monthly Recurring Charge	\$ 4.00	
Basic Unlimited Package – 3 Year Term Monthly Recurring Charge	\$ 4.00	
Expansion Line – Month-to-Month Monthly Recurring Charge	\$ 16.54	
Expansion Line – 1 Year Term Monthly Recurring Charge	\$ 4.00	
Expansion Line – 2 Year Term Monthly Recurring Charge	\$ 4.00	
Expansion Line – 3 Year Term Monthly Recurring Charge	\$ 4.00	

(D) (D)

Issued: May 1, 2018

CANCELLED January 1, 2019 Missouri Public Service Commission JX-2019-0115 Kevin J. Kastor, Director - Government Affairs 350 South Loop 336W Conroe, TX 77304 FILED Missouri Public Service Commission JX-2018-0143

Effective: May 29, 2018

Monthly Rate

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

5. RATES (continued)

5.7 <u>Other Service Arrangements</u> (Cont'd)

5.7.5 ExpansionPAK II (EPAK II) In-State Calling Plan

Unlimited Dial Tone (DTL):

Exchanges: Cleveland, Drexel, East Lynne

Basic Unlimited Package – 1 Year Term Monthly Recurring Charge Basic Unlimited Package – 2 Year Term Monthly Recurring Charge Expansion Line – Month-to-Month Monthly Recurring Charge Expansion Line – 1 Year Term Monthly Recurring Charge Expansion Line – 2 Yearm Term Monthly Recurring Charge	\$ 5.00 ¹ \$ 5.00 ¹ \$ 24.00 ¹ (I) \$ 5.00 ¹ \$ 5.00 ¹	
Basic Unlimited Package – 1 Year Term Monthly Recurring Charge Basic Unlimited Package – 2 Year Term Monthly Recurring Charge Expansion Line – Month-to-Month Monthly Recurring Charge Expansion Line – 1 Year Term Monthly Recurring Charge Expansion Line – 2 Yearm Term Monthly Recurring Charge		
Exchanges: Cleveland, Drexel, East Lynne (Includes Metropolitan Call Basic Unlimited Package – 1 Year Term Monthly Recurring Charge Basic Unlimited Package – 2 Year Term Monthly Recurring Charge Expansion Line – Month-to-Month Monthly Recurring Charge	ling Area) \$ 2.00 ¹ \$ 2.00 ¹ \$16.54 ¹ (I) \$ 2.00 ¹	
Expansion Line – 1 Year Term Monthly Recurring Charge Expansion Line – 2 Yearm Term Monthly Recurring Charge	2.00 2.00^{1}	

4.00^2	(N)
16.54^2	
4.00^2	
4.00^2	(N)

¹ Rates applicable to services ordered prior to December 16, 2015 for the duration of the term. Once the term expires, the rates that are applicable to services ordered on or after December 16, 2015 will apply.

 2 Rates applicable to services ordered on or after December 16, 2015 or where the term has expired on or after December 16, 2015.

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5. RATES (continued)

5.7 Other Service Arrangements (Cont'd)

5.7.5 ExpansionPAK II (EPAK II) In-State Calling Plan

Monthly Rate

Unlimited Dial Tone (DTL):

Exchanges: Cleveland, Drexel, East Lynne

Basic Unlimited Package – 1 Year Term Monthly Recurring Charge	\$ 5.00 (R)
Basic Unlimited Package – 2 Year Term Monthly Recurring Charge	\$ 5.00 (R)
Expansion Line – Month-to-Month Monthly Recurring Charge	\$ 22.00 (R)
Expansion Line – 1 Year Term Monthly Recurring Charge	\$ 5.00 (R)
Expansion Line – 2 Yearm Term Monthly Recurring Charge	\$ 5.00 (R)

Exchanges: Cleveland, Drexel, East Lynne (Includes Metropolitan Calling Area)

Basic Unlimited Package – 1 Year Term Monthly Recurring Charge	\$ 2.00 (R)
Basic Unlimited Package – 2 Year Term Monthly Recurring Charge	\$ 2.00 (R)
Expansion Line – Month-to-Month Monthly Recurring Charge	\$ 14.54 (R)
Expansion Line – 1 Year Term Monthly Recurring Charge	\$ 2.00 (R)
Expansion Line – 2 Yearm Term Monthly Recurring Charge	\$ 2.00 (R)

Exchanges: Creighton, Garden City, Peculiar

Basic Unlimited Package – 1 Year Term Monthly Recurring Charge	\$	5.00 (R)
Basic Unlimited Package – 2 Year Term Monthly Recurring Charge	\$	5.00 (R)
Expansion Line – Month-to-Month Monthly Recurring Charge	\$2	22.00 (R)
Expansion Line – 1 Year Term Monthly Recurring Charge	\$	5.00 (R)
Expansion Line – 2 Yearm Term Monthly Recurring Charge	\$	5.00 (R)

Exchanges:Garden City, Peculiar (Includes Metropolitan Calling Area)Basic Unlimited Package – 1 Year Term Monthly Recurring Charge\$ 2.00 (R)Basic Unlimited Package – 2 Year Term Monthly Recurring Charge\$ 2.00 (R)Expansion Line – Month-to-Month Monthly Recurring Charge\$ 14.54 (R)Expansion Line – 1 Year Term Monthly Recurring Charge\$ 2.00 (R)

Expansion Line - 1 Year Term Monthly Recurring Charge\$ 2.00 (R)Expansion Line - 2 Year Term Monthly Recurring Charge\$ 2.00 (R)

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Patrick L. Morse, Senior Vice President - Government Affairs PO Box 199, Dodge City, Kansas 67801-0199

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FILED Missouri Public Service Commission JX-2015-0136

CANCELLED December 16, 2015 Missouri Public Service Commission JX-2016-0122

(N)

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

5. **RATES** (continued)

5.7 Other Service Arrangements (Cont'd) 5.7.5 ExpansionPAK II (EPAK II) In-State Calling Plan Monthly Rate **Unlimited Dial Tone (DTL):** Exchanges: Cleveland, Drexel, East Lynne Basic Unlimited Package – 1 Year Term Monthly Recurring Charge \$ 10.00 Basic Unlimited Package – 2 Year Term Monthly Recurring Charge \$ 10.00 Expansion Line – Month-to-Month Monthly Recurring Charge \$27.00 Expansion Line – 1 Year Term Monthly Recurring Charge \$ 10.00 Expansion Line – 2 Yearm Term Monthly Recurring Charge \$ 10.00 Exchanges: Cleveland, Drexel, East Lynne (Includes Metropolitan Calling Area) Basic Unlimited Package – 1 Year Term Monthly Recurring Charge \$ 5.00 Basic Unlimited Package – 2 Year Term Monthly Recurring Charge \$ 5.00 \$ 18.54 Expansion Line – Month-to-Month Monthly Recurring Charge Expansion Line – 1 Year Term Monthly Recurring Charge \$ 5.00 Expansion Line – 2 Yearm Term Monthly Recurring Charge \$ 5.00 Exchanges: Creighton, Garden City, Peculiar Basic Unlimited Package – 1 Year Term Monthly Recurring Charge \$ 9.00 Basic Unlimited Package – 2 Year Term Monthly Recurring Charge \$ 9.00 Expansion Line – Month-to-Month Monthly Recurring Charge \$ 26.00 Expansion Line – 1 Year Term Monthly Recurring Charge \$ 9.00 Expansion Line – 2 Yearm Term Monthly Recurring Charge \$ 9.00 Creighton, Garden City, Peculiar (Includes Metropolitan Calling Area) Exchanges: Basic Unlimited Package – 1 Year Term Monthly Recurring Charge \$ 4.00 Basic Unlimited Package – 2 Year Term Monthly Recurring Charge \$ 4.00 Expansion Line – Month-to-Month Monthly Recurring Charge \$ 17.54 Expansion Line – 1 Year Term Monthly Recurring Charge \$ 4.00 Expansion Line – 2 Yearm Term Monthly Recurring Charge \$ 4.00

Issued: 05/14/13

CANCELED

Service Commission JX-2015-0136

Patrick L. Morse, Senior Vice President - Government Affairs 908 W. Frontview Dodge City, Kansas 67801 December 1, 2014 **Missouri Public**

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5. RATES (continued)

5.7 Other Service Arrangements (Cont'd)

5.7.5 ExpansionPAK II (EPAK II) In-State Calling Plan

Unlimited Dial Tone (DTL):

Monthly Rate

ar

(D)	
(\mathbf{C})	

(D)

(D)

(D) |

\$ 7.00	(C)
\$ 7.00	(C)
\$ 7.00	(N)
\$ 24.00	(C)
\$ 7.00	(C)
\$ 7.00	(C)
\$ 7.00	(N)
	\$ 7.00 \$ 7.00 \$ 24.00 \$ 7.00 \$ 7.00 \$ 7.00

Exchanges:	Garden City, Peculiar	(Includes Metropolitan	Calling Area)
------------	-----------------------	------------------------	---------------

Basic Unlimited Package – 1 Year Term Monthly Recurring Charge	\$ 4.00	(C)
Basic Unlimited Package – 2 Year Term Monthly Recurring Charge	\$ 4.00	(C)
Basic Unlimited Package – 3 Year Term Monthly Recurring Charge	\$ 4.00	(N)
Expansion Line – Month-to-Month Monthly Recurring Charge	\$ 16.54	(C)
Expansion Line – 1 Year Term Monthly Recurring Charge	\$ 4.00	(C)
Expansion Line – 2 Year Term Monthly Recurring Charge	\$ 4.00	(C)
Expansion Line – 3 Year Term Monthly Recurring Charge	\$ 4.00	(N)

(D)

(D)

Issued: May 1, 2018

CANCELLED January 1, 2019 Missouri Public Service Commission JX-2019-0115 Kevin J. Kastor, Director - Government Affairs 350 South Loop 336W Conroe, TX 77304 FILED Missouri Public Service Commission JX-2018-0143

Effective: May 29, 2018

5.	RATES (continued)					
	5.7	5.7 <u>Other Service Arrangements</u> (Cont'd)			(M)	
		5.7.5	ExpansionPAK II (EP.	PAK II) In-State Calling Plan		
			Unlimited Dial Tor	<u>ne (DTL):</u>	Monthly Rate	
			Exchanges: Ca	Creighton, Garden City, Peculiar		
			Basic Unlimited Pac Expansion Line – M Expansion Line – 1	ackage – 1 Year Term Monthly Recurring Charge ackage – 2 Year Term Monthly Recurring Charge Month-to-Month Monthly Recurring Charge Year Term Monthly Recurring Charge 2 Yearm Term Monthly Recurring Charge	\$ 5.00 ¹ \$ 5.00 ¹ \$ 24.00 ¹ (I) \$ 5.00 ¹ \$ 5.00 ¹	(C) (C)
			Basic Unlimited Pac Expansion Line – M Expansion Line – 1	ackage – 1 Year Term Monthly Recurring Charge ackage – 2 Year Term Monthly Recurring Charge Month-to-Month Monthly Recurring Charge Year Term Monthly Recurring Charge 2 Yearm Term Monthly Recurring Charge		(M) (N) (N)
			Exchanges: G	Garden City, Peculiar (Includes Metropolitan Calling .	Area)	(M)
			Basic Unlimited Pac Expansion Line – M Expansion Line – 1 Expansion Line – 2 Basic Unlimited Pac	 ackage – 1 Year Term Monthly Recurring Charge ackage – 2 Year Term Monthly Recurring Charge Month-to-Month Monthly Recurring Charge Year Term Monthly Recurring Charge 2 Year Term Monthly Recurring Charge ackage – 1 Year Term Monthly Recurring Charge ackage – 2 Year Term Monthly Recurring Charge 	\$ 2.00^{1} \$ 2.00^{1} \$ 16.54^{1} (I) \$ 2.00^{1} \$ 2.00^{1} \$ 4.00^{2} \$ 4.00^{2}	(C) (C) (M) (N)
			Expansion Line – M Expansion Line – 1	Month-to-Month Monthly Recurring Charge Year Term Monthly Recurring Charge Year Term Monthly Recurring Charge		(N)

¹ Rates applicable to services ordered prior to December 16, 2015 for the duration of the term. Once the term (N) expires, the rates that are applicable to services ordered on or after December 16, 2015 will apply.

 2 Rates applicable to services ordered on or after December 16, 2015 or where the term has expired on or after December 16, 2015.

(M) Items on this sheet were previously on Sheet 49.

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Missouri Public Service Commission JX-2016-0122

5. RATES (continued)

5.7 <u>Other Service Arrangements</u> (Cont'd)

Monthly Rate

5.7.5 ExpansionPAK II (EPAK II) In-State Calling Plan (Cont'd)

Unlimited Centrex:

All Exchanges

(C) (C) (N) (C) (C) (C) (N)

(D)

Basic Unlimited Package – 1 Year Term Monthly Recurring Charge Basic Unlimited Package – 2 Year Term Monthly Recurring Charge	\$ 3.50 \$ 3.50	
Basic Unlimited Package – 3 Year Term Monthly Recurring Charge	\$ 3.50	
Expansion Line – Month-to-Month Monthly Recurring Charge	\$ 5.50	
Expansion Line – 1 Year Term Monthly Recurring Charge	\$ 3.50	
Expansion Line – 2 Year Term Monthly Recurring Charge	\$ 3.50	
Expansion Line – 3 Year Term Monthly Recurring Charge	\$ 3.50	

5.7.6 Voice Advantage II In-State Calling Plan

a. Voice Advantage II Basic*	\$ 1.99
b. Voice Advantage II 600*	\$ 1.99
c. Voice Advantage II Unlimited	\$ 1.99

*All IntraLATA and InterLATA additional minutes of usage are billed at \$.10 per minute.

(D) | | (D)

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Kevin J. Kastor, Director - Government Affairs 350 South Loop 336W Conroe, TX 77304 Effective: May 29, 2018

5. RATES (continued)

5.7

Other Service Arrangements (Cont'd) Monthly Rate 5.7.5 ExpansionPAK II (EPAK II) In-State Calling Plan (Cont'd) **Unlimited Centrex**: All Exchanges (**C**) \$ 1.50¹ Basic Unlimited Package - 1 Year Term Monthly Recurring Charge Basic Unlimited Package – 2 Year Term Monthly Recurring Charge \$ 1.50¹ Expansion Line – Month-to-Month Monthly Recurring Charge 5.50^{1} (**R**) Expansion Line – 1 Year Term Monthly Recurring Charge \$ 1.50¹ Expansion Line – 2 Yearm Term Monthly Recurring Charge \$ 1.50¹ (**C**) (N) Basic Unlimited Package – 1 Year Term Monthly Recurring Charge 3.50^2 Basic Unlimited Package - 2 Year Term Monthly Recurring Charge 3.50^2 Expansion Line – Month-to-Month Monthly Recurring Charge 5.50^2 Expansion Line – 1 Year Term Monthly Recurring Charge \$ 3.50^{2} Expansion Line – 2 Yearm Term Monthly Recurring Charge 3.50^2 (N)

5.7.6 Voice Advantage II In-State Calling Plan

a. Voice Advantage II Basic*	\$ 1.99
b. Voice Advantage II 600*	\$ 1.99
c. Voice Advantage II Unlimited	\$ 1.99

*All IntraLATA and InterLATA additional minutes of usage are billed at \$.10 per minute.

¹ Rates applicable to services ordered prior to December 16, 2015 for the duration of the term. Once the term expires, the rates that are applicable to services ordered on or after December 16, 2015 will apply.

 2 Rates applicable to services ordered on or after December 16, 2015 or where the term has expired on or after December 16, 2015.

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Missouri Public Service Commission JX-2016-0122

(N) (N)

minute.

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

5. RATES (continued)

5.7	Other Service Arrangements (Cont'd)			Monthly Rate		
	5.7.5	ExpansionPAK II (EPAK II) In-State Calling Plan (Cont'd)				
		Unlimited Centrex:				
		All Exchanges				
		Basic Unlimited Package – 1 Year Term Monthly Recurring Charge	\$	1.50		
		Basic Unlimited Package – 2 Year Term Monthly Recurring Charge	\$	1.50		
		Expansion Line – Month-to-Month Monthly Recurring Charge	\$	7.50		
		Expansion Line – 1 Year Term Monthly Recurring Charge	\$	1.50		
		Expansion Line – 2 Yearm Term Monthly Recurring Charge	\$	1.50		
	5.7.6	Voice Advantage II In-State Calling Plan				
		a. Voice Advantage II Basic*	\$	1.99		
		b. Voice Advantage II 600*	\$	1.99		
		c. Voice Advantage II Unlimited	\$	1.99		
		*All IntraLATA and InterLATA additional minutes of usage are billed at S	\$.10 per			

(N)

(N)

Issued: 08/06/13

CANCELLED

December 16, 2015

Missouri Public Service Commission

JX-2016-0122

Filed Missouri Public Service Commission JX-2014-0064

Effective: 08/16/13

5.	RATE	RATES (continued)		
	5.7	Other Service Arrangements (Cont'd)	Monthly Rate	(N)
		5.7.5 ExpansionPAK II (EPAK II) In-State Calling Plan (Cont'd)		
		<u>Unlimited Centrex:</u>		
		All Exchanges		
		Basic Unlimited Package – 1 Year Term Monthly Recurring Charge		
		Basic Unlimited Package – 2 Year Term Monthly Recurring Charge		
		Expansion Line – Month-to-Month Monthly Recurring Charge	\$ 7.50	
		Expansion Line – 1 Year Term Monthly Recurring Charge	\$ 1.50	
		Expansion Line – 2 Yearm Term Monthly Recurring Charge	\$ 1.50	
				(N)

(T)

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

6. PROMOTIONAL OFFERINGS

General Information

The Company may, from time to time, elect to offer promotional programs to its customers that are designed to retain existing customers, to stimulate existing customer usage, to attract new customers, to win back former customers, or to increase awareness of the Company's services. Such offerings may be limited to certain dates, times, and/or locations.

5.1 25% OFF - ExpansionPAK II (EPAK II) In-State Calling Plan Promotion

During the period of March 17 through June 14, 2014, business customers who subscribe to ExpansionPAK II (EPAK II) In-State Calling Plan found in Section 4, may be eligible to receive a discount of 25% off their standard rates.

Eligibility rules:

- Only business customers are eligible
- Customers must purchase service within this 90 day timeframe to quaility for this promotion
- Customers must purchase ExpansionPAK II Bundle service from a local affiliate company under the affiliate's 25% OFF ExpansionPAKII (EPAKII) Bundle promotion
- Customers must also purchase HSI (2M or higher) from a local affiliate company
- ExpansionPAK II (EPAK II) In-State Calling Plan may be purchased as MTM or Term; discount rate in effect for 12 months

This 25% off ExpansionPAK II (EPAK II) In-State Calling Plan Promotion is subject to the availability of component services. The Customer forfeits the monthly recurring charge credits offered under this promotion if the corresponding Component Services are canceled by the Customer or by the Company or the Company's affiliate and business partner, pursuant to the applicable terms and conditions of service. This promotional offering cannot be combined with any other discount or promotion except as authorized by FairPoint Communications.

CANCELLED January 1, 2019 Missouri Public Service Commission JX-2019-0115 Patrick L. Morse, Senior Vice President - Government Affairs PO Box 199, Dodge City, Kansas 67801-0199

Effective: March 4, 2016

FILED Missouri Public Service Commission JX-2016-0196

5. PROMOTIONAL OFFERINGS

General Information

The Company may, from time to time, elect to offer promotional programs to its customers that are designed to retain existing customers, to stimulate existing customer usage, to attract new customers, to win back former customers, or to increase awareness of the Company's services. Such offerings may be limited to certain dates, times, and/or locations.

5.1 25% OFF - ExpansionPAK II (EPAK II) In-State Calling Plan Promotion

During the period of March 17 through June 14, 2014, business customers who subscribe to ExpansionPAK II (EPAK II) In-State Calling Plan found in Section 4, may be eligible to receive a discount of 25% off their standard rates.

Eligibility rules:

- Only business customers are eligible
- Customers must purchase service within this 90 day timeframe to quaility for this promotion
- Customers must purchase ExpansionPAK II Bundle service from a local affiliate company under the affiliate's 25% OFF ExpansionPAKII (EPAKII) Bundle promotion
- Customers must also purchase HSI (2M or higher) from a local affiliate company
- ExpansionPAK II (EPAK II) In-State Calling Plan may be purchased as MTM or Term; discount rate in effect for 12 months

This 25% off ExpansionPAK II (EPAK II) In-State Calling Plan Promotion is subject to the availability of component services. The Customer forfeits the monthly recurring charge credits offered under this promotion if the corresponding Component Services are canceled by the Customer or by the Company or the Company's affiliate and business partner, pursuant to the applicable terms and conditions of service. This promotional offering cannot be combined with any other discount or promotion except as authorized by FairPoint Communications.

7. OBSOLETE SERVICES

Reserved for Future Use

(N)

(N)

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

6. OBSOLETE SERVICES

Reserved for Future Use

Issued: March 14, 2014 CANCELLED March 4, 2016 Missouri Public Service Commission JX-2016-0196

Patrick L. Morse, Sr. VP - Government Affairs PO Box 199, Dodge City, Kansas 67801-0199 Effective: March 17, 2014

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