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MISSOURI
Public Service Commission

P.S.C. Mo. No. 1

AMERICAN NETWORK EXCHANGE, INC.

REGULATIONS AND CHARGES APPLYING TO LONG DISTANCE TELECOMMUNICATIONS SERVICES IN THE STATE OF MISSOURI

Issued pursuant to an Order of the Missouri Public Service Commission Order in Case Nos. TA-91-234 and TA-91-235

CANCELLED

JUN 0 8 2003

D-03-469

Public Service Commission
MISSOURI

Date of Issue:

Date Effective:

Issued By: Steven G. Chrust, President
AMERICAN NETWORK EXCHANGE, INC.
100 W. Lucerne Circle
Orlando, Florida 32801

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JUL 25 1991
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Issued By: Amy S. Gross, Vice President-Regulatory

AMERICAN NETWORK EXCHANGE, INC. 100 W. Lucerne Circle Orlando, Florida 32801

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Orlando, Florida 32801

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TARIFF FORMAT

JUN 25 1991

Α. Sheet Numbering

MISSOURI **Public Service Commission**

Numbers appear in the upper-right corner of the sheet. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between existing sheets with whole numbers, a decimal is added. For example, the first sheet added between sheets 34 and 35 would be 34.1.

В. Sheet Revision Numbers

Revision numbers also appear in the upper-right corner of the sheet. These numbers are used to determine the most current sheet version on file with the Commission. For example, the 4th revised sheet 34 cancels the third revised sheet.

C. Paragraph Numbering Sequence

There are five levels of paragraph coding. Each level of coding is subservient to the next higher level of coding.

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Concurring Carriers
None

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<u>Connecting Carriers</u> None

Other Participating Carriers
None

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EXPLANATION OF SYMBOLS

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D - Deleted text or Discontinued service or rate.

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I - Increased rate.

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M - Moved text from another Tariff location.

N - New text.

R -Reduced rate.

T - Text changed without change to any rate or regulation.

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SECTION I

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1. <u>Technical Terms and Abbreviations</u>

1.1 Definitions

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Certain terms used throughout this tariff are defined as follows:

A. Access Line

A local exchange carrier provided transmission path which connects a customer location to the Carrier's terminal location or switching center.

B. Application for Service

A standard order form which includes all pertinent billing, technical, and other descriptive information which will enable the Carrier to provide the communication service as required.

C. <u>Authorization Code</u>

A numerical code, one or more of which are available to a Customer or Traffic Aggregator to enable him to identify individual users or groups of users on his account and to allocate the costs of his service accordingly.

D. <u>Authorized User</u>

A person permitted by a Customer or Traffic Aggregator to use or communicate over such services or facilities as may be provided pursuant to this tariff. Authorized Users are responsible for payment of the charges incurred in the use of carrier's service or for the designation of an End User to make such payment.

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1. <u>Technical Terms and Abbreviations</u> (Cont'd)

JUN 25 1991

1.1 <u>Definitions</u> (Cont'd)

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E. Automatic Dialing Device

A device provided by the Carrier which when attached to customer's telephone equipment, dials the Carrier's facilities, emits an authorization code, and forwards the number which the authorized user is calling to the Carrier's facilities.

F. Billing Cycle

A monthly period used as the basis for recurring charges or usage requirements.

G. <u>Carrier</u>

American Network Exchange, Inc. ("AMNEX"), unless the context means otherwise.

- H. <u>Commission</u> The Missouri Public Service Commission.
- I. Company

American Network Exchange, Inc. ("AMNEX"), unless the context means otherwise.

J. <u>Customer</u>

Any individual, partnership, association, trust, corporation, cooperative or governmental agency or other entity which utilizes the direct dial services provided by the Carrier on a subscription basis. A Customer, as set forth herein, is responsible for the payment of charges or for designation of an End User to make such payment.

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1. Technical Terms and Abbreviations (Cont'd)

JUN 25 1991

1.1 <u>Definitions</u> (Cont'd)

MISSOURI

K. <u>Customer Provided Equipment</u>

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Terminal Equipment or facilities provided by persons other than Carrier and connected to Carrier's services and/or facilities. The Customer or Traffic Aggregator, not the Carrier, shall be responsible for compliance with FCC Rules, 47 C.F.R. Part 68, and for all maintenance of such equipment and/or facilities.

<u>Dialed_Access</u>

An arrangement whereby a Customer uses the public switched network facilities of a local exchange telephone company to access the terminal of the Carrier.

M. <u>Direct Access</u>

An arrangement whereby a Customer uses facilities other than the public switched network facilities of a local exchange telephone company to access the terminal of the Carrier.

N. End User

An individual or entity designated by the Authorized User to be responsible for payment of calls placed using the Carrier's services.

O. Local Access Transport Area (LATA)

A geographic area established pursuant to the AT&T/Bell System Plan of Reorganization developed under the Modified Final Judgment that defines the boundaries for provision and administration of services as between Bell operating companies, AT&T and other interexchange carriers.

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1. <u>Technical Terms and Abbreviations</u> (Cont'd)

JUN 25 1991

1.1 <u>Definitions</u> (Cont'd)

MISSOURI

P. Local Exchange Carrier (LEC)

Public Service Commission

A telephone company which furnishes local exchange services.

Q. Measured Usage Charges

A charge assessed on a per minute basis in calculating all or a portion of the charges due for a completed call over the Carrier's facilities.

R. <u>Message Telecommunications Service</u> (MTS)

A measured, duration and distance sensitive switched access service.

S. Premises

The space designated by a Customer or Traffic Aggregator as its place or places of business for provision of service, whether for its own communications needs or for its Authorized Users.

T. Traffic Aggregators

Any person, firm, partnership, association, trust, corporation, cooperative, governmental agency or other entity that makes telephones available to Authorized Users for the placement of telephone calls and has selected the Carrier as the provider of operator services for one or more locations within its control. These locations include, but are not limited to, telephones located in rooms, offices and similar locations in hotels, motels, hospitals, colleges, universities, airports and public or customer-owned pay telephone locations, whether or not coin operated. A Traffic Aggregator, as set forth herein, is responsible for compliance with all terms of Carrier's tariff relating to operator services.

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SECTION II

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2. Rules and Regulations

JUN 25 1991

2.1 <u>Undertaking of the Carrier</u>

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2.1.1 Scope

The Carrier is an interexchange telecommunications company providing resold long distance and operator services to Customers and Authorized Users within the State of Missouri.

2.1.2 <u>Limitations</u>

- A. The services provided pursuant to this tariff are offered subject to the availability of facilities and the other provisions of this tariff.
- B. The Carrier does not undertake to transmit communications or messages, but rather furnishes facilities, service and equipment for such transmissions by the Customer or Authorized User.
- C. The Carrier retains the right to deny service upon thirty (30) days prior written notice to any Customer or Traffic Aggregator who repeatedly fails to comply with the rules and regulations of this tariff, or other applicable rules, regulations or laws.

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If the Carrier has clear and convincing evidence that the Customer or Traffic Aggregator is in violation of the requirements of Section 3.6.3, below, the Carrier shall withhold payment of compensation to the Customer or Subscriber, as the case may be, on including commissions, for any location where such violation or unlawful blocking is occurring until such time as the Customer or Subscriber complies with Section 3.6.3.

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91 - 234 91 - 235 Public Service Commissio. 2. Rules and Regulations (Cont'd)

JUN 25 1991

2.2 <u>Liabilities of the Carrier</u>

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 A. Except as stated in this Section 2.2, Carrier shall have no liability for damages of any kind arising out of or related to events, acts, rights or privileges contemplated in this tariff, including but not limited to, the withholding of compensation as set forth in Section 2.1.2 above.
- B. The liability of Carrier for damages resulting in whole or in part from or arising in connection with the furnishing of service under this tariff, including but not limited to mistakes, omissions, interruptions, delays, errors or other defects or misrepresentations shall not exceed an amount equal to the charges under this tariff applicable to the specific call (or portion thereof) that was affected. No other liability in any event shall attach to Carrier.
- C. Carrier shall not be liable for any failure of performance hereunder due to causes beyond its control, including but not limited to acts of God, fires, flood or other catastrophes; any law, order, regulation, directive, action or request of the United States Government, or any other government, including state and local governments having jurisdiction over Carrier, or of any department, agency, commission, bureau, corporation or other instrumentality of any one or more of said governments, or of any civil or military authority; national emergencies, insurrections, riots, wars or other labor difficulties.

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Carrier shall not be liable for any act or omission of any other entity furnishing facilities, equipment, or services used by a Traffic Aggregator or Customer or any other user of Carrier's services. Nor shall Carrier be liable for any damages or losses due to the failure or negligence of any Customer, Traffic Aggregator or Authorized User or due to the failure of Customer Provided Equipment, facilities or services.

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2. Rules and Regulations (Cont'd)

- MISSOURI
- <u>Liability of the Carrier</u> (Cont'd)

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Carrier shall be indemnified and saved harmless by the Customer or Traffic Aggregator from and against all loss, liability, damage and expense, including reasonable counsel fees, due to claims for libel, slander, or infringement of copyright or trademark in connection with any material transmitted by any person, Authorized User or End User using the Carrier's services; and any other claim resulting from any act or omission of the Customer, Authorized User, End User or any Traffic Aggregator relating Public Service Commission to the use of the Carrier's facilities.

2.3 Obligations of the Customer or Traffic Aggregator

- All Customers or Traffic Aggregators assume general Α. responsibilities in connection with the provisions use of Carrier's service. responsibilities are described in this section. When facilities, equipment, and/or communication systems provided by others are connected to Carrier's facilities, the Customer or Traffic Aggregator assumes additional responsibilities as set forth in Sections 2.10 and 2.11.
- Customer is responsible for the payment of all charges for any and all services or facilities furnished by the Carrier to Customer. Customer's monthly charges for Carrier's service are based upon the total time the Customer actually uses the service, together with his use of service options.
- Subject to availability, the Customer or Traffic Aggregator may use Authorization Codes to identify the user groups on his account and to allocate the cost of his service accordingly. The numerical composition of such codes shall be set forth by Carrier to assure compatibility with Carrier's accounting and automation systems and to avoid duplication of Authorization Codes. Nothing herein,

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2. Rules and Regulations (Cont'd)

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2.3 Obligations of the Customer (Cont'd)

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C. (Cont'd)

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or in any other provision of this tariff, or in any marketing materials issued by the Carrier shall give any person any ownership interest or proprietary right in any particular code issued by Carrier; provided, however, that a Customer or Traffic Aggregator that continues to subscribe to Carrier's services will be provided a replacement code in the event such Customer or Traffic Aggregator's initial code is cancelled.

- D. The Customer or Traffic Aggregator shall reimburse the Carrier for damages to the Carrier's facilities caused by any negligence or willful act or acts on the part of the Customer or Traffic Aggregator and/or any Authorized User as may be determined by a court having jurisdiction over the parties. After receipt of payment for the damages, Carrier will cooperate with the Customer or Traffic Aggregator in prosecuting a claim against any third party causing damage.
- E. The Customer or Traffic Aggregator shall pay and hold the Carrier harmless from the payment of all charges of local exchange carriers or other entities for services and/or facilities connecting the Customer or Traffic Aggregator and the Carrier.

2.4 <u>Service Orders</u>

The Customer or Traffic Aggregator must place a service order with the Carrier to initiate, cancel or change the services provided pursuant to this tariff. All service orders must be in writing and provide the following information:

A. Customer's or Traffic Aggregator's name(s), telephone number(s) and address(es). In the case of a corporation or partnership, a designated officer or agent shall be named as billing agent.

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Original Sheet No. 17

2. Rules and Regulations (Cont'd)

MISSOURI Public Service Commission

2.4 Service Orders (Cont'd)

- В. Name(s), address(es) and telephone number(s) of person(s) to whom notices, from the Carrier to the Customer, shall be addressed, if different from (A) above.
- C. The amount of switched access or toll service usage the Customer was billed for the three (3) months immediately preceding the request for service if such information is applicable and available.

2.5 Charges and Payments for Service or Facilities

2.5.1 Deposits

The Carrier shall have the right to require the Customer to make a deposit prior to provision of any service, not to exceed two (2) months estimated service based on the average bill during the preceding twelve (12) months or in the case of a new Customer, the average monthly bill for new Customers within a Customer class.

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Such deposit shall be released upon satisfactory payment of all undisputed charges during the last twelve (12) billing periods. Payment of a charge is satisfactory if received prior to the date upon which the charge becomes delinquent provided it is not in dispute.

The Carrier shall credit the account of or pay to the Customer interest at a rate of 9% per annum which will be accrued for the period during which time the deposit is held by the Carrier.

Upon discontinuance or termination of service, D. the deposit shall be credited, with accrued interest, to the charge stated on the final bill and the balance, if any, shall be returned to the Customer within twenty-one (21) days of the rendition of such final bill.

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2. Rules and Regulations (Cont'd)

JUN 25 1991

- 2.5 Charges and Payments for Service or Facilities (Contide)
 - 2.5.2 Description of Payment and Billing Periods
 - A. Charges for service are applied on a recurring or non-recurring basis. Service is provided and billed on a monthly basis.
 - B. Service continues to be provided and billed on a monthly basis until cancelled by the Customer in writing on not less than thirty (30) days notice or the notice period specified in the contract between the Carrier and the Customer for the service, whichever is greater.
 - C. In addition to all recurring, non-recurring, minimum, usage or special charges, Customers, Authorized Users and End Users shall also be responsible for and shall pay all applicable federal, state and local taxes or surcharges, including sales, use, excise, gross earnings, and gross income taxes. All such taxes shall be separately shown and charged on bills rendered by Carrier or its billing agent(s). Sales and use taxes shall be applied to all charges and shall also be applied to all

gross income taxes.

applicable gross earnings, gross revenue and

D. Services furnished under this tariff may be arranged for use of hotel/motel quests, payphone users, patrons of hospitals, businesses and retail establishments, or travelers. Payment for the Carrier's service such instances is the ultimate responsibility of the Authorized User or End User. Payment options are set forth in Section IV of this tariff. The Carrier reserves the right to refuse or otherwise limit service to Authorized Users or End Users due to insufficient billing information, refusal of an End user to accept responsibility for payment, or an invalid telephone number, credit card number, calling card number or other

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2. Rules and Regulations (Cont'd)

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- Public Service Commission 2.5 Charges and Payments for Service or Facilities (Cont d)
 - 2.5.2 <u>Description of Payment and Billing Periods</u> (Cont'd)
 - D. (Cont'd)

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circumstances which the Carrier believes may preclude it from receiving payment for services rendered.

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- E. In the event a Local Exchange Carrier or commercial credit card company ceases efforts to collect any amounts associated with the Carrier's charges, the Carrier may bill the End User, Authorized User or the called party directly, and may utilize its own billing and collection procedures which shall be consistent with all applicable statutes, rules and regulations.
- F. When billing functions are performed by a LEC, commercial credit card company or others, the payment conditions and requirements of such companies apply, including any applicable interest.

2.5.3 Payment and Late Payment Charge

- A. Payment will be due upon receipt and will be considered delinquent twenty-one (21) days after rendition of the bill. Carrier reserves the right to assess a charge in an amount not to exceed \$1.50 per billing cycle to cover the cost of handling the delinquent account.
- B. Collection procedures and the requirement for a deposit are unaffected by the application of a late payment charge. The late payment charge does not apply to unpaid balances associated with disputed amounts. Undisputed amounts on the same bill are subject to the late payment charge if unpaid and carried forward to the next bill.

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2. Rules and Regulations (Cont'd)

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Public Service Commission

- 2.5 Charges and Payments for Service or Facilities (Cont'd)
 - 2.5.3 Payment and Late Payment Charge (Cont'd)
 - C. Service may be denied or discontinued at Carrier's discretion, for non-payment of amounts due Carrier past the due date specified in 2.5.3 upon ten (10) days prior written notice to customer. Restoration of service will be subject to all applicable installation charges.
 - 2.5.4 Returned Check Charge

In cases where the Carrier issues direct bills to Authorized Users, End Users or Customers, and payment by check is returned for insufficient funds, or is otherwise not processed for payment, there will be a \$10.00 charge. Such charge will be applicable on each occasion when a check is returned or not processed.

2.5.5 Suspension or Termination for Non-payment

In the event of non-payment of any bill rendered or any required deposit, the Carrier may suspend service, subject to any notice requirement imposed by the Commission.

- 2.5.6 <u>Credit Allowances/Service Interruptions</u>
 - A. Credit for failure of service or equipment will be allowed only when failure is caused by or occurs in facilities or equipment owned, provided and billed for, by Carrier. Such credit, when applicable, will be determined on a case by case basis. In the event a hung trunk results in continuous billing, AMNEX will credit the Customer for the full amount of the call. A credit allowance is not applicable for any period during which Customer fails to afford access to its facilities for the purpose of investigating and clearing troubles.

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2. Rules and Regulations (Cont'd)

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Public Service Commission

- 2.5 Charges and Payments for Service or Facilities (Cont'd)
 - 2.5.6 <u>Credit Allowances/Service Interruptions</u> (Cont'd)
 - B. Credit allowances for failure of service or equipment starts when the Customer notifies Carrier of the failure and ceases when the operation has been restored and written notice has been sent to the Customer.

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- The Customer shall notify Carrier of failures of service or equipment and make reasonable attempts to ascertain that the failure is not caused by Customer provided facilities, any act, or omission of the Customer or in wiring or equipment connected to the terminal.
- D. Only those portions of the service or equipment operation disabled will be credited.
- E. No credit allowance will be made for interruptions of service resulting from Carrier performing routine maintenance.

2.6 Termination or Denial of Service by Carrier

- A. The Carrier may, after providing the Customer or Traffic Aggregator with an opportunity to cure and upon ten (10) days written notice to the Customer or Traffic Aggregator, without liability of any nature, temporarily deny, terminate, or suspend service to any Customer or Traffic Aggregator:
 - 1. In the event such Customer or Traffic Aggregator or his agent wilfully damages Carrier's equipment, interferes with use of Carrier's service by other Customers or Traffic Aggregators of the Carrier, or violates any statute or provision of law, or any rule or regulation of any state or federal regulatory agency relating to communications, or otherwise fails to comply with the provisions of this tariff or applicable law, or;

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2. Rules and Regulations (Cont'd)

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- 2.6 Termination or Denial of Service by Carther Good dymmission
 - A. (Cont'd)
- In the event a Customer or Traffic Aggregator becomes insolvent, is the subject of any formal legal proceeding commenced in a court involving CANCELLED a voluntary or involuntary petition or proceeding in bankruptcy, seeks protection or relief from creditors in a formal legal proceeding after a filing for such relief, or executes an assignment for the benefit of

creditors; or

- JUN 0 8 2003
 - 3. In the event that Carrier determines that any service is being used fraudulently or illegally, whether by a Customer or Traffic Aggregator, Authorized User or any other person.
 - Carrier reserves the right to discontinue the use of any Authorization Code provided to a Customer or Traffic Aggregator upon prior written notice and to substitute another Authorization Code for the use of such Customer or Traffic Aggregator.
 - 2.7 Cancellation by Customer

If a Customer or Traffic Aggregator orders services requiring special facilities dedicated to the Customer or Traffic Aggregator's use and then cancels his order before the service begins, before completion of a contractual minimum period or before completion of some other period mutually agreed upon by the Customer or Traffic Aggregator and Carrier, a charge will be made to the Customer for the nonrecoverable portions expenditures or liabilities incurred expressly on behalf of the Customer or Traffic Aggregator by Carrier and not fully reimbursed by installation and monthly charges. If, based on such an order, any construction has either begun or been completed, but no such services provided, the nonrecoverable cost of such construction shall be borne by the Customer or Traffic Aggregator and shall not exceed the full installment cost.

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2. Rules and Regulations (Cont'd)

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2.8. Special Services

2.8.1 General

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For the purpose of this tariff, a Special Service is deemed to be any service requested by the Customer or Traffic Aggregator for which there is no prescribed rate in this tariff. Charges for Special Services will be developed on an individual case basis and may be established by contract between Carrier and the Customer or Traffic Aggregator. Such contract and proposed rates will be filed with the Commission as required by applicable rules and regulations and only after approval by the Commission may they be charged.

2.8.2 <u>Basis for Charges</u>

Charges for Special Services will be based on the estimated cost of furnishing such services including the cost of operating and maintaining such a service, the cost of equipment and materials used in providing such a service, the cost of installation including engineering, labor, supervision, transportation, and the cost of any other specific item associated with the particular Special Service request.

2.8.3 When Applicable

Rates for Special Services apply in the following circumstances:

- A. If at the request of the Customer or Traffic Aggregator, Carrier obtains facilities not normally used to provide service to its Customers or Traffic Aggregators;
- B. If at the request of the Customer or Traffic Aggregator, Carrier provides technical assistance not normally required to provide service;

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2. Rules and Regulations (Cont'd)

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2.8. Special Services (Cont'd)

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2.8.3 When Applicable (Cont'd)

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When at the specific request of the Customer or Traffic Aggregator, installation and/or routine maintenance is performed outside of the regular business hours. Such charges will be based upon the actual labor, material, and other costs incurred by, or billed to Carrier in the provision of the particular Special Service.

If installation and/or routine maintenance is extended beyond normal business hours at the request of the Customer or Traffic Aggregator and these circumstances are not the fault of Carrier, Special Service charges may apply. Such circumstances include, but are not limited to, stand-by in excess of one-hour, weekend, holiday or night time cut-over, and additional installation testing in excess of the normal testing required to provide service.

2.9 System Maintenance and Installation

2.9.1 General

A. The transmission facilities used by the Carrier in providing services pursuant to this tariff shall be maintained by the Carrier. The Customer or Traffic Aggregator shall maintain all apparatus and equipment provided by it.

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2. Rules and Regulations (Cont'd)

JUN 25 1991

2.9.1 General (Cont'd)

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 B. In the event that system maintenance requires
 the material interruption of services, to the
 extent possible, the Carrier will notify
 Customer or Traffic Aggregator prior to such
 interruption. No credit will be allowed for
 any interruption during such system
 maintenance.
- 2.9.2 <u>Description of Non-Routine Maintenance and Installation</u>

Maintenance and/or installation services are separated into routine and non-routine services.

- A. Non-routine maintenance and non-routine installation shall include the following:
 - (a) maintenance problems resulting from equipment provided by persons other than the Carrier; and
 - (b) maintenance problems for which the Customer or Traffic Aggregator or its agent specifically requests a dispatch of Carrier personnel, but no trouble is either reported or found in the Carrier's facilities.
- B. All other maintenance and/or installation services are considered routine services.

2.10 Inspection, Testing and Adjustment

A. Carrier may, upon reasonable notice, make such tests and inspections as may be necessary to investigate the installation, operation or maintenance of the Customer's, Traffic Aggregator's or Carrier's equipment or connecting facilities. The Carrier may interrupt service at Carrier may interrupt service at any time, without penalty or liability to itself, where necessary to prevent improper use of service, equipment, facilities, or connections.

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- 2. Rules and Regulations (Cont'd)
 - 2.10 Inspection, Testing and Adjustment (Cont.d) MISSOURI
 - B. Upon reasonable notice, the facilities and equipment provided by the Carrier shall be made available to Carrier at a time mutually agreeable to Customer and Carrier for such tests and adjustments as may be necessary for their maintenance in a condition satisfactory to Carrier. No interruption allowance will be granted for the time during which such tests and adjustments are made, unless such interruption exceeds twenty-four (24) hours in length.

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SECTION III

3.1 800 AMNEX Omni Service

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3.1.1 <u>General Description</u>

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800 AMNEX Omni Service is a one way switched, inbound service which permits inward 800 number calling from any location in the state to a station selected by the Customer. Calling parties use a three digit access number to direct the call to the proper location. All charges are billed to the Customer, and all calls are toll free to the calling party. 800 AMNEX Omni Service may be ordered only in onnet cities where suitable facilities exist for AMNEX to switch 800 AMNEX Omni traffic. Rates for 800 AMNEX Omni Service are set forth in Section 4.1.

3.2 Dialed Access Switched Services

3.2.1 <u>General Description</u>

Dialed Access Switched Services are measured use, full time services and are offered on a monthly basis, utilizing intercity communications facilities. When appropriate access arrangements exist, these switched services are available on a presubscription (equal access) basis. Otherwise, the services require that a Customer access the AMNEX network via a seven-digit (950-0370) toll-free access number, or with an AMNEX-provided automatic dialing device. In cities where AMNEX does not have a point of presence, all access to the network will be via an "800" number provided to Customers. Customers using the "800" number to access AMNEX will pay rates for the services

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3. General Classification and Description of FOAMNER'S Communication Service (Cont'd)

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3.2 <u>Dialed Access Switched Services</u> (Cont'd)

3.2.1 <u>General Description</u> (Cont'd) MISSOURI
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associated with their Authorization Code. The individual Customer's charges for the use of the Carrier's communications facilities are based upon the time of day, the total minutes the Customer utilizes such facilities and the distance of each call. Carrier may occasionally offer promotional discounts upon Commission approval.

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When the AMNEX Calling Card is used to place a call from a location other than the Customer's premises, a Calling Card Surcharge and Measured Usage Charge described in Section 3.4.1 will apply.

3.2.2 <u>Standard AMNEX Omni Service</u>

Standard Omni Service is available from any location within the Service Location Areas, and originates over AMNEX's switched access facilities. Standard AMNEX Omni Service is similar to the Message Telecommunications Services provided by other interexchange carriers. Rates for Standard AMNEX Omni Service are set forth in Section 4.2.

3.2.3 Preferred AMNEX Omni Service

Preferred Omni Service is available from any location within the Service Location Areas, to Customers with a usage range of \$500.00 to \$2,499.99 per month and is provided over AMNEX's switched access facilities. Rates for Preferred AMNEX Omni Service are set forth in Section 4.3.

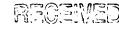
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General Classification and Description of AMNEX'S RECENTED 3. Communication Service (Cont'd)



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Dialed Access Switched Services (Cont'd)

Ultra AMNEX Omni Services

Ultra Omni Service is available from any location within the Service Location Areas to Customers with a usage range of \$2,500.00 and above per month and is provided over AMNEX's switched access facilities. Rates for Ultra AMNEX Omni Service are set forth in Section 4.4.

Platinum Direct Dial 1+ Service 3.2.5

> Platinum Direct Dial 1+ Service is available from any location within the Service Location Areas and is provided over AMNEX's switched access facilities. It is similar to Standard AMNEX Omni Service except that a flat rate per minute is charged, regardless of the actual distance of the call. Calls are billed in six second increments with a minimum call duration of thirty (30) seconds.

3.2.6 Platinum Plus Service

> Platinum Plus Service is available from any location within the Service Location Areas and is provided over AMNEX's switched access network. It is similar to Platinum Service except that volume discounts are available based on the dollar amount of usage per month.

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3. <u>General Classification and Description of AMNEX's Communication Service</u> (Cont'd)

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3.2 <u>Dialed Access Switched Services</u> (Cont'd)

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3.2.4 Ultra AMNEX Omni Services

Public Service Commission

Ultra Omni Service is available from any location within the Service Location Areas to Customers with a usage range of \$2,500.00 and above per month and is provided over AMNEX's switched access facilities. Rates for Ultra AMNEX Omni Service are set forth in Section 4.4.

3.3 RESERVED FOR FUTURE USE

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3.4 AMNEX Travel Card Services

3.4.1 <u>General Description</u>

AMNEX's Travel Card Service is a special travel feature whereby an AMNEX Customer may access the network from any touch tone phone by dialing AMNEX's 800 or 950 number. Customers are issued a personalized AMNEX Travel Card which contains an Authorization Code identifying them as an AMNEX Travel Card customer. The service includes a per call surcharge in addition to Measured Usage Charges. Rates for AMNEX Travel Card Service are set forth in Section 4.7.

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General Classification and Description of AMNEX's 3. Communication Service (Cont'd)

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Dialed Access Switched Services (Cont'd)

3.2.7 <u>Ultra Aggregator Service</u>

> Ultra Aggregator Service allows AMNEX Traffic Aggregators to utilize AMNEX's switched access network for direct dialed or sent paid calls originating at their premises. available from any location within the Service Location Areas and is provided over AMNEX's switched access facilities. It is similar to Standard AMNEX Omni Service except that a flat rate per minute is charged, regardless of the actual distance of the call. Calls are billed in six second increments with a minimum call duration of thirty (30) seconds.

3.3 RESERVED FOR FUTURE USE

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AMERICAN NETWORK EXCHANGE, INC.

100 W. Lucerne Circle Orlando, Florida 32801 MAY 12 1993

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First Revised Sheet No. 30 Replacing Original Sheet No. 30

General Classification and Description of AMNEX (SECENCED

AMNEX Travel Card Services

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3.4.1 General Description

AMNEX'S Travel Card allows a Customer to access the features and functionality of the AMNEX network from any touch tone phone by dialing an 800 number. Customers are issued a personalized AMNEX Travel Card which contains an Authorization Code identifying them as an AMNEX Travel Card Customer and which validated at each access to control fraud. After the Authorization Code has passed validation, Customers can select from a menu basic and enhanced calling features including dialed switched access calling, conference calling, message delivery, and an array of informational services. All travel card calls billed on a per minute basis are subject to a one-minute minimum and are billed in 6 second increments thereafter.

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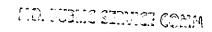
Dialed Switched Access Calling 3.4.2

Customers may use the AMNEX Travel Card to complete dialed switched access calls from any touch tone phone within the state by dialing an 800 number. Upon hearing the tone, the Authorization Customer enters the contained on the Travel Card. If the code is authorized, a second tone prompts the Customer to enter the destination number and the call is connected. The service includes a per call surcharge in addition to a flat rate per minute of use charge. Live operator assistance in placing the call is available for an additional surcharge. Volume discounts are applied when day time period usage is \$100.00 or more per month.

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3. General Classification and Description of AMNEX's Communication Service (Cont'd)

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3.5 <u>Conference Service</u>

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3.5.1 General Description

> Conference service is the furnishing of dialed switched access service for telecommunications between a calling station and two or more called stations. Conference service is available as an operator established service ED which provides the capability for . conferencing.

3.5.2 Operator Handled Conference Service

Operator handled conference service BYs an Conference service BYs and Conference ser operator established conference service BYs an Commission available to Customers or Authorized Users of AMNEX's services. This services the Customers the Customer or Authorized User to establish a conference call between a calling station and two or more called stations. All stations on an operator handled conference call may communicate with each other. The service may be established to a specified person or to a specified telephone number/station.

A Customer or Authorized User may access the conference service operator by dialing AMNEX's 800 or 950 number from a touch tone phone. Upon hearing the tone, the Customer or Authorized User dials the digit "1" followed by the pound (#) sign. They are then connected to a special conference operator who will establish the conference service call at a time specified by the Customer or Authorized User.

The Customer or Authorized User must provide the operator with the name and telephone number of each of the parties to the call, the date and time of the call and specify a billing method. The operator will collect the billing information and perform validation and call acceptance functions. If the call is authorized, the operator will establish the

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General Classification and Description of AMNEX'S 3. Communication Service (Cont'd)

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3.4. AMNEX Travel Card Services (Cont'd)

3.4.3 Conference Service

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Conference service allows Customers to communicate with two or more called stations simultaneously. Customers may establish a conference call between a calling station and up to seven called stations without the use of a live operator. All stations on the conference call may communicate with each other. Customers access the conference feature by dialing AMNEX's 800 number from any touch tone phone within the state. Upon hearing the tone, the Customer enters the Authorization Code contained on the Travel Card. code is authorized, a second tone alerts the Customer to dial the star (*) sign followed by a specified digit.

If the Customer fails to enter a digit within four (4) seconds of the second tone, the Customer will be connected to a welcome menu which, through voice prompts, will provide instructions for accessing the conference service feature.

Once connected with the conference service feature, voice prompts provide instructions for setting up and activating the conference call.

Usage charges apply between the calling station and each called station on the conference call. All charges associated with the conference call will be billed to the Customer's Travel Card Authorization Code.

Chargeable time for each station begins when connection is established between that station and the calling station.

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100 W. Lucerne Circle Orlando, Florida 32801 3.4.4

General Classification and Description of AMNEX'S RECEIVED Communication Service (Cont'd)

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3.4. AMNEX Travel Card Services (Cont'd)

Message Delivery Service

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JUN 0 8 2003 Public Service Commission Message Delivery Service allows Customers to pre-record messages to be delivered to a designated phone number for up to four hours. Customers access the message delivery feature dialing AMNEX's 800 number from any touch tone phone within the state. Upon hearing the tone, the Customer enters the Authorization Code contained on the Travel Card. code is authorized, a second tone alerts the Customer to dial the star (*) sign followed by a specified digit. If the Customer fails to enter a digit within four (4) seconds of the second tone, the Customer will be connected to a welcome menu which, through voice prompts, will provide instructions for accessing the message delivery feature.

Customers are then connected to a menu which prompts them to record a message of up to two minutes in duration, and specify the date, time and telephone number to which the message should be delivered. AMNEX will attempt to deliver the message to the designated number for four (4) hours, at twenty (20) minute intervals. The service is billed on a flat rate per call basis. All charges associated with the message delivery service will be billed to the Customer's Travel Authorization Code.

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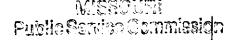
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- General Classification and Description of Carrier's Communication Services (Cont'd)
 - 3.4. AMNEX Travel Card Services (Cont'd)

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3.4.5. Informational Services



The Informational Service feature allows Customers to select from a menu of five different information services. Customers access the information service menu by dialing AMNEX's 800 number from any touch tone phone within the state. Upon hearing the tone, the Customer enters the Authorization Code contained on the Travel Card. If the code is authorized, a second tone alerts the Customer to dial the star (*) sign followed by a specified digit. If the Customer fails to enter a digit within four (4) seconds of the second tone, the Customer will be connected to a welcome menu which, through voice prompts, will provide instructions for accessing the informational services feature.

Customers are then connected to a menu which prompts them to enter the number of the information source they wish to access.

The service is billed on a flat rate per minute of use basis. All charges associated with the informational service will be billed to the Customer's Travel Card Authorization Code.

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JUN 0 8 2003 EYTD-03-469 Public Service Commission

Date of Issue: April 12, 1993 Date Effective: May 12, 1993

Issued By: Amy S. Gross, Vice President-Regulatory AMERICAN NETWORK EXCHANGE, INC.

100 W. Lucerne Circle Orlando, Florida 32801

AMERICAN NETWORK EXCHANGE, INC.

Second Revised Sheet No. 31 Replacing First Sheet No.

Missouri Public Service Commission

3.5 Sent Paid Coin Service

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3.5.1 General Description

Sent paid coin service allows End Users to pay for the Carrier's services in advance by the depositing of coins in a public or semi-public coin telephone. charge for a sent paid coin call is the sum of the appropriate initial period rate and any additional period(s) charges, rounded to the nearest multiple of \$.05, plus any applicable service charge and

The initial period for Coin Sent Paid Service is three (3) minutes. The additional period is three (3) minutes. Additional period rates apply to each additional period, or any fraction thereof, that chargeable time continues beyond the initial period.

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JUN 0 8 2003 Public Service Constitution MISSIUPI

AMNEX Operator Services

3.6.1 General Description

Carrier provides operator assisted services for intrastate calls. This service enables Authorized Users to place operator assisted calls from Customer's or Traffic Aggregator's premises. Service is available on a full-time basis, 24 hours a day, 7 days a week.

Terminal equipment accessing Carrier's services will route operator assisted calls over designated Carrier switches served by Carrier's operator centers. Calls requiring operator intervention such as collect, third party bill,

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First Revised Sheet No. 31 Replacing Original Sheet No. 31

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3.6 AMNEX Operator Services

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3.6.1 General_Description

> Carrier provides operator assisted services for intrastate calls. This service enables Authorized Users to place operator assisted calls from Customer's or Traffic Aggregator's premises. Service is available on a full-time basis, 24 hours a day, 7 days a week.

> Terminal equipment accessing Carrier's services will route operator assisted calls over designated Carrier switches served by Carrier's operator centers. Calls requiring operator intervention such as collect, third party bill,

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Amy S. Gross, Vice President-Regulatory Issued By: AMERICAN NETWORK EXCHANGE, INC.

100 W. Lucerne Circle Orlando, Florida 32801

General Classification and Description of AMNEX's 3. Communication Service (Cont'd)

JUN 25 1991

Conference Service (Cont'd)

MISSOURI

Operator Handled Conference Service (Cont d) Operator Handled Conference Service (Cont d) 3.5.2

> conference call as specified by the Customer or Authorized User.

> Charges for a conference call are billed in the aggregate on a non-component basis only. The charge for a conference call may be billed to a telephone company calling card, a credit card accepted by AMNEX or the AMNEX Travel Card.

> Measured Usage Charges, as set forth in Section 4.8 below, apply between the calling station and each called station on the conference call. In addition, an operator handled conference call service charge, as set forth in Section 4.8.2 below, applies for each called station on the call.

Chargeable time begins when connection is established between all of the stations on the call. Chargeable time ends on any connection when either the calling station or the called ED station hangs up.

3.6 AMNEX Operator Services

3.6.1 General Description

BY let R.S. Carrier provides operator assisted reministration intrastate calls. This service enables Authorized Users to place operator assisted calls from Customer's or Traffic Aggregator's premises. Service is available on a full-time basis, 24 hours a day, 7 days a week.

Terminal equipment accessing Carrier's services will route operator assisted calls over designated Carrier switches served by Carrier's operator centers. Calls requiring operator intervention such as collect, third party bill,

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- General Classification and Description of AMNEX's 3. JUN 25 1991 Communication Service (Cont'd)
 - AMNEX Operator Services (Cont'd)

MISSOURI Public Service Commission

3.6.1 General Description (Cont'd)

> person to person and certain calling/credit card calls will be routed to an operator position by the processor. Carrier operators and automated interfaces will answer each call by identifying the service as that of Carrier. All Authorized Users receive at least two verbal notices that their calls are being processed by Carrier and will have the opportunity to terminate the call without incurring any charges prior to the connection of the call. End Users designated by Authorized Users will be advised that Carrier is the operator service provider at the time of the initial contact.

The operator will collect billing information and perform validation and call acceptance functions. If the call is authorized, the operator will release the call for completion and call timing as defined in Section 3.9 will performed in the processing Automated interface calling card and credit card calls, <u>i.e.</u>, where the Authorized User dials all of the digits required to route and bill the call, are validated through an automated interface and if authorized will be completed without operator intervention. Charges for AMNEX Operator Service are set forth in Section 4.9.

3.6.2 Labeling and Consumer Appeals

> Traffic Aggregators and other subscribers to the Carrier's operator service are required, by contract and the terms of this tariff, to post the Carrier's written consumer information on all telephones or at all locations served. This material displays the Carrier's name, address and toll free telephone number, informs

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3. <u>General Classification and Description of AMNEX's</u>
<u>Communication Service</u> (Cont'd)

JUN 25 1991

3.6 AMNEX Operator Services (Cont'd)

MISSOURI

3.6.2 <u>Labeling and Consumer Appeals</u> (Cont of Service Commission

consumers of complaint procedures, provides instructions to inform callers on procedures to reach the LEC operator, other interexchange carriers and the applicable emergency service provider and informs callers on how to obtain rate quotes free of charge and other information required by law to be posted on or near all telephones presubscribed to the Carrier. Public pay stations serviced by the Carrier are labeled by the LEC. Any violation of this provision may result in disconnection of service.

Any Authorized User or End User who has a dispute with the Carrier can file a complaint with the Carrier by calling its toll free number, 1-800-366-2850, or by writing the Carrier at 100 W. Lucerne Circle, Orlando, Florida 32801. Authorized Users and End Users also have a right to appeal any dispute concerning interstate calls to the Federal Communications Commission by writing to the Enforcement Division, CCB, Room 6202, Washington, D.C. 20554.

3.6.3 Prohibitions on Blocking and Interception

Traffic Aggregators and other subscribers to the Carrier's operator services shall not block or otherwise intercept access to the Local Exchange Carrier's operator or to other locally available interexchange carriers or operator service providers. A violation of this provision may result in disconnection of service and/or the withholding of compensation to the applicable Traffic Aggregator or other subscriber.

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- 3. General Classification and Description of AMNEX's Communication Service (Cont'd)

 JUN 25 1991
 - 3.6 AMNEX Operator Services (Cont'd)

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3.6.3 <u>Prohibitions on Blocking and Interception</u> (Cont'd)

Carrier will route all 0- or 00- emergency calls in the quickest possible manner to the appropriate local emergency service provider, at no charge.

3.6.4 Rate Quotes and Billing Inquiries

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JUN 0 8 2003 Strying Commission Authorized Users, End Users and other consumers using Carrier's operator services will receive, upon request and at no charge, a description and quantification of the rates and charges associated with a call. Such quote shall be exclusive of any federal excise taxes, state and local sales, use and similar taxes.

The Carrier offers 24 hour assistance to consumers with questions regarding billing options, collection procedures and other general inquiries. Consumers with questions about an invoice from the Carrier may contact the billing entity directly, may call the Carrier's Customer Service Department during business hours by using its toll free number, 1-800-366-2850 or may contact the Carrier by writing to 100 W. Lucerne Circle, Orlando, Florida 32801.

- 3.6.5 <u>Classification of Call Types Operator Assistance Charges</u>
 - A. Customer Dialed Calling/Credit Card

Charges apply in addition to the Measured Usage Charge for calls billed to a calling card or credit card where the Authorized User dials all of the digits required to route and bill the call. See Section 4.9.2.

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- 3. General Classification and Description of AMNEX's JUN 25 1991 Communication Service (Cont'd)
 - 3.6 AMNEX Operator Services (Cont'd)

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- 3.6.5 <u>Classification of Call Types Operator Assistance Charges</u> (Cont'd)
 - B. Operator Station

Charges apply in addition to the Measured Usage Charge for calls requiring operator assistance. Unless otherwise tariffed, Operator Station charges encompass Collect, Third Number and Calling Card or Credit Card calls that require assistance of an operator. See Section 4.9.2.

C. Third Number Bill

Charges apply in addition to the Measured Usage Charge for calls billed to a number other than the calling number or called number. <u>See</u> Section 4.9.2.

D. <u>Person to Person</u>

Charges apply in addition to the Measured Usage Charge and for calls completed on a person to person basis. See Section 4.9.2.

- 3.6.6 <u>Definitions Operator Assisted Call Types</u>
 - A. <u>Collect Call</u>

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A billing arrangement by which the charge for a call may be charged to the called party, provided the called party accepts the charge. Charges for Collect Calls are set forth in Section 4.9.

Credit Card Call

A billing arrangement by which a call may be charged to an authorized credit card number, such as Mastercard, Visa, or American Express. Charges for Credit Card Calls are set forth in Section 4.9.

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3. General Classification and Description of AMNEX SED Communication Service (Cont'd)

JUN 25 1991

3.6 AMNEX Operator Services (Cont'd)

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3.6.6 <u>Definitions - Operator Assisted Calle Typese Commission</u> (Cont'd)

C. Third Number Call

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A call for which charges are billed to a third party telephone number which is neither the originating nor terminating number. An operator's intervention is required to record the telephone number to which the charges are to be billed and to obtain agreement from the third party to accept the charges. Charges for Third Number Calls are set forth in Section 4.9.

D. <u>Person to Person Call</u>

A service whereby the person originating the call specifies to the Company operator a particular person to be reached. Charges for Person to Person Calls are set forth in Section -4.9.

E. Calling Card Call

A billing arrangement by which a call may be charged to a card issued by Local Exchange Companies or other interexchange carriers and which enables users to bill telephone calls to accounts established with the Local Exchange Company. Charges for Calling Card Calls are set forth in Section 4.9.

3.7 <u>Service Points</u>

Carrier intends to provide originating service throughout Missouri, in all areas where service has been established by the Carrier.

Terminating access is provided in all areas of Missouri where facilities exist.

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Date Effective:

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First Revised Sheet No. 37 AMERICAN NETWORK EXCHANGE, INC. Replacing Original Sheet No. 37

3. General Classification and Description Communication Service (Cont'd)

3.8 Measurements

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3.8.1 Time-of-Day Rate Period

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Daytime Rates - Daytime rates apply Monday through Friday 8:00 a.m. through 5:00 p.m.

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Evening Rates - Evening rates apply Sunday through Friday 5:00 p.m. through 11:00 p.m.

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Night/Weekend - Night and Weekend rates apply Sunday through Thursday 11:00 p.m. through 8:00 a.m., and from 11:00 p.m. Friday through 5:00 p.m. Sunday.

Holiday Rates 3.8.2

During the following officially recognized holidays, Evening Rates will be applicable during all hours, except for hours when a lower rate (i.e. Night/Weekend) is applicable.

New Year's Day Memorial Day Independence Day

Labor Day Thanksgiving Day Christmas Day

3.9 Timing of Calls

For all services except operator assisted services, Α. calls are timed by the Carrier in six second increments unless otherwise stipulated by the Carrier in this tariff. "Ring-busy" and "ring-noanswer" calls will not knowingly be charged to the Customer or Authorized User and if charged in error, will be refundable to the Customer or Authorized User. Timing begins at the "starting event" and ends at the "terminating event", unless otherwise specified. Time between the starting event and the terminating event is the call The minimum call duration for a duration. completed call is forty-two (42) seconds unless otherwise specified in this tariff.

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AMERICAN NETWORK EXCHANGE, INC.

100 W. Lucerne Circle Orlando, Florida 32801

3. <u>General Classification and Description of RAMNEX/SD</u> <u>Communication Service</u> (Cont'd)

JUN 25 1991

3.8 <u>Measurements</u>

3.8.1 <u>Time-of-Day Rate Period</u>

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Public Service Commission

<u>Daytime Rates</u> - Daytime rates apply Monday through Friday 8:00 a.m. through 5:00 p.m.

<u>Evening Rates</u> - Evening rates apply Sunday through Friday 5:00 p.m. through 11:00 p.m.

Night/Weekend - Night and Weekend rates apply Sunday through Thursday 11:00 p.m. through 8:00 a.m., and from 11:00 p.m. Friday through 5:00 p.m. Sunday.

3.8.2 <u>Holiday Rates</u>

During the following officially recognized holidays, Evening Rates will be applicable during all hours, except for hours when a lower rate (i.e. Night/Weekend) is applicable.

New Year's Day Memorial Day Independence Day Labor Day Thanksgiving Day Christmas Day

3.9 Timing of Calls

A. For all services except operator assisted services, calls are timed by the Carrier in tenths of a minute unless otherwise stipulated by the Carrier. "Ringbusy" and "ring-no-answer" calls will not knowingly be charged to the Customer or Authorized User and if charged in error, will be refundable to the Customer or Authorized User. Timing begins at the "starting event" and ends at the "terminating event", unless otherwise specified. Time between the starting event and the terminating event is the call duration. The minimum call duration for a completed call is seven-tenths (0.7) of one minute.

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MAY 18 1993 BY LOT R.S. #37

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Date Effective:

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- 3. <u>General Classification and Description of AMNEX's Communication Service</u> (Cont'd)
 - 3.9 <u>Timing of Calls</u> (Cont'd)

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Public Service Commission

- B. All Operator Service calls are timed by the Carrier in one minute increments unless otherwise stipulated by the Carrier. Timing begins at the "starting event" and ends at the "terminating event", unless otherwise specified. Time between the starting event and the terminating event is the call duration.
- C. The starting event occurs when the Carrier's terminal experiences an "Incoming Signaling Protocol Successful", i.e., upon the seizure of an inbound trunk.
- D. The terminating event occurs when the Carrier's terminal receives a signal from the local exchange telephone company that either the calling party or the called party has hung up.
- E. There shall be no charge for unanswered calls. Upon receiving reasonable and adequate notice of billing from an Authorized User or End User for any such call, the Carrier will issue a credit to the Authorized User or End User in an amount equal to the charge for the call. Calls which are in progress longer than one minute will be presumed to have been answered unless demonstrated otherwise.

3.10 Computation of Distance

For billing purposes, the distance between locations shall be computed using standard vertical and horizontal coordinate procedures contained in V&H tape no. 8904-TT03-0117S created by Bell Communications Research. Coordinates are assigned based upon those of a primary serving office or serving office for the originating location, and the serving office for the terminating location.

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Date Effective:

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- 3. General Classification and Description of Communication Service (Cont'd)
 - 3.10 Computation of Distance (Cont'd)

JUN 25 1991

The distance is calculated as follows:

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Public Service Commission

- (i) Obtain the "V" and "H" coordinates for each local exchange company primary serving office or serving office.
- (ii) Obtain the difference between the "V" coordinates of the two primary serving offices or serving offices. Obtain the difference between the "H" coordinates. Treat any negative value as a positive number.
- (iii) Square each difference obtained in (ii) above.
 - (iv) Add the squares of the "V" difference and the "H" difference obtained in (iii) above.
 - (v) Divide the sum of the squares obtained in (iv) above by 10.
 - (vi) Obtain the square root of the result obtained in (v) above, rounded to the next higher whole number. This is the interexchange rate distance in miles.

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Example: The rate distance required between Boca
Raton (407/392-XXXX) and Tallahassee (904/222-XXXX)

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Formula: (4609-4422) + (1380-1249)

10

Distance equals 379 miles.

3.11 Method of Applying Rates

Calls that begin in one rate period and terminate in another will be billed for the entire call duration at the rate applicable at the commencement of the call.

Unless specified otherwise in this tariff, for billing purposes the duration of each call will be rounded off to the nearest higher minute.

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4. Rates

4.1 800 AMNEX Omni Service

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Public Service Commission

DAY RATES EVE RATES N/W RATES (PER MIN) (PER MIN)

\$.2861

\$.2145

\$.2145

4.2 Standard AMNEX Omni Service

MILEAGE <u>RANGE</u>	DAY RATES (PER MIN)	EVE RATES (PER MIN)	N/W RATES (PER MIN)
0-20	\$.1640	\$.1230	\$.0984
21-40	.1844	.1383	.1156
41-110	.2137	.1603	.1291
111-190	.2321	.1741	.1389
191-290	.2476	.1843	.1494
291-430	.2615	.1961	.1569
431-624	.2787	.2090	.1672
625+	3083	.2312	.1850

4.3 Preferred AMNEX Omni Service

MILEAGE <u>RANGE</u>	DAY RATES (PER MIN)	EVE RATES (PER MIN)	N/W RATES (PER MIN)
0-20	\$.1541	\$.1155	\$.0924
21-40	.1733	.1299	.1039
41-110	.2008	.1506	.1204
111-190	.2181	.1635	.1308
191-290	.2327	.1745	.1396
291-430	.2458	.1843	.1474
431-624	.2619	.1964	.1571
625+	.2898	.2173	.1738

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Public Service Commission

		First Revised S	heet No.	41
AMERICAN NETWORK EXCHANGE	. INC.	Replaces Original S	theet No.	41

4. Rates (Cont'd)

APR 12 1993

4.4 <u>Ultra AMNEX Omni Service</u>

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MILEAGE RANGE	DAY RATES (PER MIN)	EVE RATES (PER MIN)	n/w Rates Sendso Commissio (Per min)
0-20	\$.1443	\$.1082	\$.0895
21-40	.1622	.1216	•0973
41-110	.1880	.1412	.1128
111-190	.2042	.1531	.1225
191-290	.2178	.1633	.1306
291-624	.2452	.1839	.1471

4.5 Platinum Services

 $\sqrt{}$

4.5.1 Platinum Direct Dial 1+ Service

Mileage
Range
Day
Evening
Night/Weekend
N/A
\$.1500
\$.1500

4.5.2 Platinum Plus Service

Mileage Range	Usage Per Month		Rate per minute		
			Day	Evening	Nght/Wknd
N/A	\$	0 - \$ 500.00	\$.1500	.1500	.1500
CANCELLED	5	500.01 - 1,500.00	.1400	.1400	.1400
2002 8 0 NUL	1,50	00.01 - 10,000.00	.1300	.1300	.1300
-ublic Sążyjęc Cognitisai	10,000 10,000	0.01 - 100,000.00 0.01 +	.1200 .1150	.1200 .1150	.1200 .1150
10-03-419	10,000 10,000	0.01 - 100,000.00		· -	

4.6 <u>Ultra Aggregator Service</u>

Mileage
Range
Day
Evening Night/Weekend
N/A \$.1431 \$.1286 \$.0935

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Rates (Cont'd) 4.

JUN 25 1991

4.4 <u>Ultra AMNEX Omni Service</u>

OTCIA AMMIA	Y OWNIT DELVICE		MISSOURI
MILEAGE	DAY RATES	EVE RATES	PUBIRATESice Commission
<u>RANGE</u>	(PER MIN)	(PER MIN)	(PER MIN)
0-20	\$.1443	\$.1082	\$.0895
21-40	.1622	.1216	.0973
41-110	.1880	.1412	.1128
111-190	.2042	.1531	.1225
191-290	.2178	.1633	.1306
291-624	.2452	.1839	.1471
625+	.2713	.2034	.1627

4.5 RESERVED FOR FUTURE USE

4.6 RESERVED FOR FUTURE USE

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First Revised Sheet No. 42

AMERICAN NETWORK EXCHANGE, INC. Replaces Original Sheet No. 42

Rates (Cont'd)

4.7 Travel Card Service

APR 12 1993

4.7.1 Dialed Switched Access Calling

Mileage	Day	Evening	Night/Weekend Ea. Min.	
Range	<u>Ea. Min.</u>	Ea. Min.		
N/A	.24	.18	.17	

4.7.1.B. Travel Card Surcharge

4.7.1.A. Measured Usage Charges

The following charges apply in addition to the Measured Usage Charge above:

Direct Dial Surcharge: \$0.70 per call Operator Assisted Surcharge: \$1.25 per call

4.7.1.C. <u>Volume Discounts</u>

The following discounts are available for Customers whose total day time period usage is \$100.00 or more in any given month. Discounts are applied on a tiered basis as set forth below:

Doll	ars	of
<u>Use</u>	Per	Month

Percent Discount

usage between \$ 0.00 and \$ 99.00	0%
segments of usage between \$100.00 and \$249.00	2%
segments of usage between \$250.00 and \$749.00	4%
segments of usage between \$750.00 and \$999.00	6%
segments of usage over \$1000.00	8%

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4. Rates (Cont'd)

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4.7 AMNEX Travel Card Service

4.7.1	Measured Usage	<u>Charges</u>	MISSOURI Public Service Commission
MILEAGE	DAY RATES	EVE RATES	N/W RATES
RANGE	(PER MIN)	(PER MIN)	(PER MIN)
0-10	\$.15	\$.10	\$.08
11-22	.16	.11	.08
23-55	.17	.12	.08
56-124	.18	.13	.09
125-292	.19	.14	.09
293+	.20	. 14	.10

4.7.2 AMNEX Travel Card Surcharge

The following charges apply in addition to the Measured Usage Charge above:

1. Access Via the 950 Number: \$0.50 per call CANCELLED

2. Access Via the 800 Number: \$0.60 per call

4.8 Operator Handled Conference Service

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4.8.1	Measured Usage	e Charges	Public	Service Comm
MILEAGE <u>RANGE</u>	DAY RATES (PER MIN)	EVE RATES (PER MIN)	n/w rates (PER MIN)	MISSOUR'
0-10	\$.15	\$.10	\$ -08	
11 - 22 23-55	.16 .17	.11 .12	.08 .08	
56-124	.18	.13	.09	
125-292 231-430	.19 .20	.14 .14	.09 .10	

4.8.2 <u>Conference Call Service Charge</u>

The following charges apply in addition to the Measured Usage Charge above:

Per Called Station or Party: \$2.00

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Rates (Cont'd)

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4.7 <u>Travel Card Service</u> (Cont'd)

APR 12 1993

4.7.2. Conference Service

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4.7.2.A. Measured Usage Charges

Public Service Commission

The following charges apply per calling and per called station:

Day:	Mileage	First	Each Additional
	<u>Range</u>	<u>Minute</u>	Minute
	N/A	\$1.75	\$0.44
Evening:	Mileage	First	Each Additional
	<u>Range</u>	<u>Minute</u>	Minute
	N/A	\$1.75	\$0.44
Night/:	Mileage	First	Each Additional
Weekend	<u>Range</u>	<u>Minute</u>	Minute
	N/A	\$1.75	\$0.44

Note: The Travel Card Surcharge set forth in Section 4.7.1.B, above does not apply.

4.7.3. Message Delivery Service

4.7.3.A <u>Usage Charges</u>

Rate per message to be delivered

Note: The Travel Card Surcharge set forth in Section 4.7.1.B, above does not apply.

4.7.4. Informational Services

4.7.4.A Usage Charges

Mileage Evening Night/Weekend Day Ea. Min. Ea. Min. Range Ea. Min. N/A . 48 .48

Note: The Travel Card Surcharge set forth in Section 4.7.1.B, above does not apply.

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Issued By: Amy S. Gross, Vice President-Regulatory

AMERICAN NETWORK EXCHANGE, INC.

100 W. Lucerne Circle Orlando, Florida 32801

First Revised Sheet No. 42.2 Replacing Originaal Shet No. 42.2 AMERICAN NETWORK EXCHANGE, INC.

4. Rates (Cont'd)

Missouri Public Service Commission

4.8 Sent Paid Coin Service

REC'D AUG 2 0 1998

4.8.1 Measured Usage Charges

Mileage	Day R		Even	ing Rates		Nkend Rates
<u>Range</u>	<u> Init Min.</u>	Addl Min.	<u> Init Min.</u>	<u>Addl Min.</u>	<u>Init Min.</u>	<u>Addl Min.</u>
1-10	1.05	1.05	1.05	1.05	1.05	1.05
11-14	1.05	1.05	1.05	1.05	1.05	1.05
15-18	1.05	1.05	1.05	1.05	1.05	1.05
19-23	1.05	1.05	1.05	1.05	1.05	1.05
24-28	1.05	1.05	1.05	1.05	1.05	1.05
29-33	1.05	1.05	1.05	1.05	1.05	1.05
34-50	1.05	1.05	1.05	1.05	1.05	1.05
51-60	1.05	1.05	1.05	1.05	1.05	1.05
61-80	1.05	1.05	1.05	1.05	1.05	1.05
81-100	1.05	1.05	1.05	1.05	1.05	1.05
101-125	1.05	1.05	1.05	1.05	1.05	1.05
126-150	1.05	1.05	1.05	1.05	1.05	1.05
151-190	1.05	1.05	1.05	1.05	1.05	1.05
1191-30	0 1.05	1.05	1.05	1.05	1.05	1.05
301-430	1.05	1.05	1.05	1.05	1.05	1.05
431+	1.05	1.05	1.05	1.05	1.05	1.05

4.8.2 Operator Service Charges

Operator Station: \$1.90 Person to Person: \$6.50

CANCELLED

JUN 0 8 2003

Date of Issue: August 20, 1998 Date Effective: September 20, 1998

Missouri Public
Issued By: Sarah Montgomery - Manager, Regulatory Affairs

Commission AMERICAN NETWORK EXCHANGE, INC.

100 W. Lucerne Circle Orlando, Florida 32801 FILED SEP 2 0 1998

Original Sheet No. 42.2

Rates (Cont'd)

4.8 RESERVED FOR FUTURE USE

APR 12 1993

MISSCUR: Public Service Commission

CANCELLED

SEP 2 0 1998

By ISTRS 422 Public Service Commission MISSOURI

Date of Issue: April 12, 1993 Date Effective: May 12,

Amy S. Gross, Vice President-Regulatory

AMERICAN NETWORK EXCHANGE, INC.

100 W. Lucerne Circle Orlando, Florida 32801

NC. Third Revised Sheet No. 43 Replacing Second Revised Sheet No. 43 AMERICAN NETWORK EXCHANGE, INC.

4. Rates (Cont'd)

Missouri Public Service Commission

AMNEX Operator Service

4.9.1 Measured Usage Charges

REC'D AUG 2 0 1998

MILEAGE	DAY	RATES	EVE	RATES	NIGHT/W	KEND RATES
RANGE	INIT MIN*	ADDL MIN*	<u>INIT MIN</u>	* ADDL MIN*	INITMI	N*ADDLMIN*
1-10 11-14 15-18 19-23 24-28 29-33 34-50 51-60 61-80 81-100 101-125 126-150 151-190 191-300 301-430 431+	0.4200 0.4200 0.4200 0.4200 0.4200 0.4200 0.4200 0.4200 0.4200 0.4200 0.4200 0.4200	0.4200 0.4200 0.4200 0.4200 0.4200 0.4200 0.4200 0.4200 0.4200 0.4200 0.4200 0.4200 0.4200 0.4200	0.4200 0.4200 0.4200 0.4200 0.4200 0.4200 0.4200 0.4200 0.4200 0.4200 0.4200 0.4200 0.4200	0.4200 0.4200 0.4200 0.4200 0.4200 0.4200 0.4200 0.4200 0.4200 0.4200 0.4200 0.4200 0.4200 0.4200	0.4200 0.4200 0.4200 0.4200 0.4200 0.4200 0.4200 0.4200 0.4200 0.4200 0.4200 0.4200 0.4200	0.4200 0.4200 0.4200 0.4200 0.4200 0.4200 0.4200 0.4200 0.4200 0.4200 0.4200 0.4200 0.4200 0.4200

Operator Service Charges 4.9.2

The following per call charges apply in addition to the applicable Measured Usage Charges in sections 4.8.1 and 4.9.1:

1.	Customer Dialed Calling Card Station Customer Dialed/Automated Customer Dialed & Operator Assisted Customer Dialed-Operator Must Assist	\$ 1.98 \$ 1.98 \$ 1.98	
2.	Operator Station Assisted	\$ 2.95	
3.	Person-to-Person	\$ 3.50	
4.	Sent Paid Coin	\$ 1.90	\mathcal{N}
5.	Person to Person Sent Paid Coin	\$ 6.50	N

CANCELLED

Date of Issue: August 20, 1998 Date Effective: September 20, 1998

Orlando, Florida 32801

4. Rates (Cont'd)

4.9 AMNEX Operator Service

4.9.1 Measured Usage Charges

MILEAGE	DAY RATES		EVE	EVE RATES		KEND RATES
<u>RANGE</u>	INIT MIN*	ADDL MIN*	INIT MIN*	ADDL MIN*	INITMIN*ADDI	<u> MIN*</u>
1-10	0.4200(I)	0.4200	0.4200	0.4200	0.4200	0.4200(I)
11-14	0.4200	0.4200	0.4200	0.4200	0.4200	0.4200
15-18	0.4200	0.4200	0.4200	0.4200	0.4200	0.4200
19-23	0.4200	0.4200	0.4200	0.4200	0.4200	0.4200
24-28	0.4200	0.4200	0.4200	0.4200	0.4200	0.4200
29-33	0.4200	0.4200	0.4200	0.4200	0.4200	0.4200
34-50	0.4200	0.4200	0.4200	0.4200	0.4200	0.4200
51-60	0.4200	0.4200	0.4200	0.4200	0.4200	0.4200
61-80	0.4200	0.4200	0.4200	0.4200	0.4200	0.4200
81-100	0.4200	0.4200	0.4200	0.4200	0.4200	0.4200
101-125	0.4200	0.4200	0.4200	0.4200	0.4200	0.4200
126-150	0.4200	0.4200	0.4200	0.4200	0.4200	0.4200
_151-190	0.4200	0.4200	0.4200	0.4200	0.4200	0.4200
91-300	0.4200	0.4200	0.4200	0.4200	0.4200	0.4200
301-430	0.4200	0.4200	0.4200	0.4200	0.4200	0.4200
431+	0.4200(I)	0.4200	0.4200	0.4200	0.4200	0.4200(I)

4.9.2 Operator Service Charges

The following per call charges apply in addition to the Measured Usage Charges above:

	,	(I)
1.	Customer Dialed Calling Card Station	
	Customer Dialed/Automated	\$ 1.98
	Customer Dialed & Operator Assisted	\$ 1.98
	Customer Dialed-Operator Must Assist	\$ 1.98
	-	

2. Operator Station Assisted \$ 2.95

CANCELLED WRITTEN NOTICE OF RATE INCREASE AND ITS EFFECTIVE DATE PILED ON 3.50

4-12-93

CED 2.0 1998

SEP 2 0 1998

By 3 2 2 4 43

Public Service Commission

MISSOURI

PURSUANT TO SECTION SECTION (2)
RSMO SUPP. 1999
EFFECTIVE DATE OF THE INCREASE
1999 3

Date of Issue: April 12, 1993

Date Effective:April 22, 1993

Issued By: Amy S. Gross, Vice President-Regulatory
AMERICAN NETWORK EXCHANGE, INC.
100 W. Lucerne Circle
Orlando, Florida 32801

,

Rates (Cont'd)

Conference Call Service Charge (Cont'd) 4.8.2

When the AMNEX Travel Card is used to establish a Conference Call, the Travel Card Surcharge set forth in Section 4.7.2, above applies in addition to the rates specified in this Section .8.2.

4.9 <u>AMNEX Operator Service</u>

4.9.1 Measured Usage Charges

				σ		
MILEAGE	DAY	RATES	EVE	RATES - ADDI. MIN	N/W F	RATES
RANGE	INIT MIN	ADDL MIN	INIT MIN	ADDL MIN	INIT MIN	ADDL MIN
1-10	\$.1100	\$.0900	\$.0880	\$.0720	\$.0715	\$.0585
11-14	.1500	.1300	.1200	.1040	.0975	.0845
15-18	.1800	.1600	.1440	.1280	.1170	.1040
19-23	.2050(R)	.1700	.1560(I	R).1360	.1430	.1105
24-28	.2350	.1760	.1885	.1600	.1820	.1300
29-33	.2350	.1950	.1945	.1760	.1850(F	.1430
34-40	.2650	.2350	.2025	.1865	.1865	.1560
41-50	.2650	.2350	.2025	.1865	.1865	.1560
51-60	.2750	.2450(R)	.2105	.1925(R)	.1880	.1690
61-80	.2850	.2550	.2110	.2005	.1945	.1730(R)
81-100	.2950	.2600	.2245	.2010	.1975	.1745
101-125	.3250	.2750	.2295	.2250	.1975	.1915
126-150	.3350	.2950	.2425	.2410	.2090	.2045
151-190	.3450	.3050	.2505	.2490	.2155	.2110
191-300	.3550(R)	.3150(R)	.2585(I	R) .2570(R)	.2220(F	R) .2175(R)
301-430	.4050	.3650	.3185	.2865	.2795	.2535
431 +	.4050	.3650	.3185	.2865	.2795	.2535

4.9.2 Operator Service Charges

The following per call charges apply in addition to the Measured Usage Charges above:

1.	Customer Dialed Calling Card Station	
	Customer Dialed/Automated	\$ 0.50
	Customer Dialed & Operator Assisted	\$ 0.50
	Customer Dialed-Operator Must Assist	\$ 0.50
2.	Operator Station Assisted	\$ 1.05
3.	Person-to-Person	\$ 2.40

WRITTEN NOTICE OF RATE DECREASE AND ITS EFFECTIVE DATE FILED ON

Date Effective: Date of Issue: Jan. 15, 1993 Jan. 25, 1993, 3

Issued By: Vice President Regulatory

AMERICAN NETWORK EXCHANGE, INC.

100 W. Lucerne Circle Orlando, Florida 32801

PURSUANT TO SECTION 392.500 (1) RSMO SUPP. 1990 **EFFECTIVE DATE OF RATE DECREASE**

(DATE)

1-25-93

(DATE)

4. Rates (Cont'd)

JUN 25 1991

- Conference Call Service Charge (Cont'd) ISSOURI 4.8.2 **Public Service Commission**
- 2. When the AMNEX Travel Card is used to establish a Conference Call, the Travel Card Surcharge set forth in Section 4.7.2, above applies in addition to the rates specified in this Section 4.8.2.

4.9 AMNEX Operator Service

4.9.1 <u>Measured Usage Charges</u>

MILEAGE	DAY	RATES	EVE	RATES	N/W	RATES
<u>RANGE</u>	INIT MIN	ADDL MIN	<u>INIT MIN</u>	ADDL MIN	<u>INIT MIN</u>	ADDL MIN
1-10	\$.1100	\$.0900	\$.0880	\$.0720	\$.0715	\$.0585
11-14	.1500	.1300	.1200	.1040	.0975	.0845
15-18	.1800	.1600	.1440	.1280	.1170	.1040
19-23	.2150	.1700	.1760	.1360	.1430	.1105
24-28	.2550	.1760	.2185	.1600	.1820	.1300
29-33	.2750	.1950	.2345	.1760	.1950	.1430
34-40	.3050	.2350	.2425	.1865	.2015	.1560
41-50	.3050	.2350	.2425	.1865	.2015	.1560
51-60	.3150	.2550	.2505	.2025	.2080	.1690
61-80	.3250	.2650	.2585	.2105	.2145	.1755
81-100	.3450	.2750	.2745	.2185	.2275	.1820
101-125	.3450	.3050	.2745	.2425	.2275	.2015
126-150	.3550	.3250	.2825	.2585	.2340	.2145
151-190	.3650	.3350	.2905	.2665	.2405	.2210
191-300	.3750	.3450	.2985	.2745	.2470	.2275
301-430	.4050	.3650	.3185	.2865	.2795	.2535
431 +	.4050	.3650	.3185	.2865	.2795	.2535

4.9.2 Operator Service Charges

The following per call charges apply in addition to the Measured Usage Charges above:

1.	Customer Dialed Calling Card Station	
	Customer Dialed/Automated	\$ 0.50
	Customer Dialed & Operator Assisted	\$ 0.50
	Customer Dialed-Operator Must Assist	\$ 0.50
2.	Operator Station Assisted	\$ 1.05
3.	Person-to-Person	\$ 2.40

Date of Issue:

Date Effective:

Issued By:

AMERICAN NETWORK EXCHANGE CANCELLED

100 W. Lucerne Circle
Orlando Orlando, Florida 32801

FILED

2 3 4 9 1 - 2 3 5 Public Service Commission

4. Rates (Cont'd)

JUN 25 1991

4.9.2 Operator Service Charges (Cont'd)

MISSOURI

Operator Service Charges are not subject to the retime of dayon discounts. When more than one class of service is involved, only the higher operator handling charge is applicable.

4.9.3 <u>Traffic Aggregator Surcharges</u>

Pursuant to present Missouri law, AMNEX shall not collect Traffic Aggregator Surcharges on operator-assisted calls through billing arrangements with the LECs. In the event Missouri law is revised or changed to permit the collection of Traffic Aggregator Surcharges through billing arrangements with the LECs, AMNEX may elect at that time to bill the Authorized User or End User for a Traffic Aggregator Surcharge on operator-assisted calls from locations where the Traffic Aggregator has elected to impose a surcharge. This surcharge will not exceed \$1.00 per call.

The Traffic Aggregator Surcharge is not subject to the time of day discounts.

4.10 <u>Emergency Services</u>

Emergency Services supplied by the Carrier to the Customer or Authorized User shall be at no charge to the Customer or Authorized User.

CANCELLED

JUN 0 8 2003

Date of Issue:

Date Effective:

Issued By:

Steven G. Chrust, President AMERICAN NETWORK EXCHANGE, INC. 100 W. Lucerne Circle Orlando, Florida 32801

FILED

JUL 25 1991 9 1 - 2 3 4 9 1 - 2 3 5 Public Service Commission