

Steelville Telephone Exchange, Inc For All Missouri Exchanges

Name of Issuing Corporation

Community, Town or City

GENERAL EXCHANGE SERVICE TARIFFS

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900 BLOCKING SERVICE

JAN 24 1992

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A. GENERAL

900 Blocking Service provides business and residence access line customers the ability to block access from a particular network access line to all telephone numbers for which the 900 NPA must be dialed.

B. CONDITIONS

1. 900 Blocking Service blocks access to all 900 telephone numbers from a particular network access line. It is not capable of blocking access to a specific 900 telephone number.
2. The minimum contract period for this service is one month.
3. Customers who wish to discontinue 900 blocking service must make their request in writing.

C. CHARGES

None

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\*Indicates new rate or text  
+Indicates change

DATE OF ISSUE February 10, 1992  
month day year

DATE EFFECTIVE March 10, 1992  
month day year

ISSUED BY W.R. Kehr  
name of officer

General Manager  
title

Steelville, MO 65565  
address

P.S.C. Mo. No. 3

Steelville Telephone Exchange, Inc.  
Steelville, Missouri

Original Sheet 88 A

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GENERAL EXCHANGE TARIFF

MULTILINE HUNT SERVICE

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The rates and options stated for Multiline Hunt Service under this section are applicable to both Centrex and standard multiline business customers.

A. Hunting Arrangements

The following monthly rates for hunting arrangements are applied in addition to the per line rates. The nonrecurring service establishment charges are per-hunt group.

	Hunt Group	In Hunt Group	Nonrecurring Charge
Regular Hunting	\$3.50	\$0.50	\$24.00
Circle Hunting	4.50	.50	32.00
Uniform Call Distribution	6.50	.50	40.00
Preferential Hunting	4.50	.50	32.00
Series Completion	4.50	.50	32.00

B. Changes to Hunting Group Arrangements / Patterns

Additional Lines/ Change Hunting Order	Applicable Service Connection Charges

Issued: April 25, 1996

Effective: May 1, 1996

By: W.R. Kehr, General Manager  
Steelville, Missouri

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C. Hunt Group Options

- |  |                      |                                    |
|--|----------------------|------------------------------------|
| (1) Queueing for Hunt Group                                | \$10.00 per month    | APR 25 1996                        |
| (2) Delay Announcements for Queued Calls (where available) |                      | MISSOURI Public Service Commission |
| Standard Announcement                                      | \$12.00 per month    |                                    |
| Customer Worded Announcement                               | \$12.00 per month    |                                    |
| Announcement Trunk   | \$12.00 per month    |                                    |
| Changes to Customer Worded Announcement                    | \$30.00 nonrecurring |                                    |
| (3) Stop Hunt / Make Busy                                  |                      |                                    |
| Access Code Activation                                     | \$ .70 per month     |                                    |
| Key / Switch Activation                                    | \$6.50 per month     |                                    |

Issued: April 25, 1996

Effective: May 1, 1996

By: W.R. Kehr, General Manager  
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Steelville Telephone Exchange, Inc.

1<sup>st</sup> Revised Sheet 89  
Replaces Original Sheet 89

**DIGITAL LINK SERVICES TARIFF CONCURRENCE**

Digital Link Services Concurrence

The Company concurs in the rules and regulations governing intrastate intra-LATA interexchange Digital Link Service as set forth in Mark Twain Rural Telephone Company's tariff on file with and approved by the Public Service Commission of the State of Missouri, and in any amendments thereto as authorized by the Missouri Public Service Commission or applicable law. The Company does not concur in the rates for Digital Link Service of Mark Twain Rural Telephone Company. Rates for these services are set out in the following pages of this concurrence. (T)

Provision of Services

The Company, to the extent that such services are or can be made available with reasonable effort, and after provisions have been made for the Company's telephone exchange services, will provide to an intrastate IC, upon reasonable notice, services of the type offered in Mark Twain Rural Telephone Company's Digital Link Tariff pursuant to the terms and conditions specified therein and at the rates specified in the following pages of this concurrence. The Company's concurrent in Mark Twain Rural Telephone Company's Digital Link Tariff shall not be construed or deemed a representation that all services and service components described therein are available from the Company. (T)

Cancellation of Rights

The Company reserves the right to cancel and make void the above concurrence statement, subject to requirements as may be ordered by the Missouri Public Service Commission, at any and such time as it appears that such cancellation is in the best interest of the Company and/or its customers.

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For Steelville Missouri  
Original Sheet 89.1

DIGITAL LINK SERVICES TARIFF CONCURRENCE  
RATES AND CHARGES

8.1 PREMIUM DIGITAL SERVICE

8.1.1 Channels

Digital Service Channels

- Local Distribution Section

Per termination of a Local Distribution Section on a customer's premises.

For Transmission Speed of:	Monthly Rate	Service Charge
2.4 kbps (1L7AJ)	\$ 35.00	\$ 75.00
4.8 kbps (1L7BJ)	45.00	75.00
9.6 kbps (1L7CJ)	55.00	75.00
56 kbps (1L7DJ)	170.00	100.00

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Effective: 9/24/92

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For Steelville Missouri  
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DIGITAL LINK SERVICES TARIFF CONCURRENCE  
RATES AND CHARGES

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8.1 PREMIUM DIGITAL SERVICE - (Continued)

8.1.1 Channels - (Continued)

- Interoffice Channel

Per V-H mile between Serving Offices, between Digital Hubs or between a Digital Hub and a Serving Office within the same LATA for the mileage portion plus the fixed charge.

Mileage Band	For Transmission Speed of :	Monthly	
		Fixed Charge	Rate Per Mile
For Mileage of 0 or over, but less than 5 miles	2.4 kbps (1L7A2)	\$ 59.10	None
	4.8 kbps (1L7B2)	82.60	None
	9.6 kbps (1L7C2)	114.60	None
	56 kbps (1L7D2)	150.60	None
For mileage of 5 miles or over	2.4 kbps (1L7A3)	\$101.00	\$ 1.05
	4.8 kbps (1L7B3)	124.60	1.55
	9.6 kbps (1L7C3)	148.10	2.20
	56 kbps (1L7D3)	234.45	10.00

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SEP 24 1992

Issued: 8/25/92

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President  
Steelville, Missouri

Effective: 8/24/92 COMM.

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For Steelville Missouri  
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DIGITAL LINK SERVICES TARIFF CONCURRENCE  
RATES AND CHARGES

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8.1 PREMIUM DIGITAL SERVICE - (Continued)

8.1.2 Additional Service Features

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Service Charge</u>
Loop Transfer Arrangement (Key Activated)(1)			
- Per four port arrangement(2)	XTD	\$ 64.25	\$ 40.00
Multistation Arrangement (Bridging)			
- Per channel connected at a Digital Hub			
For all speeds	DDZ	25.20	None
Secondary Channel Capability			
- Per Local Distribution Channel			
For all speeds	SCA	12.00	125.00(3)

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- (1) The key activated control channel is rated as a metallic Channel. Charges for a Series 100 special Signaling Service Channel as described in the Private Line Service Tariff are applicable.
- (2) An additional Local Distribution Channel charge will apply whenever a spare channel is configured as a leg to the customers premises. Additional channel mileage charges will also apply when the transfer arrangement is not located in the customer premises serving wire center.
- (3) Service charge applies only if Secondary Channel Capability is installed subsequent to initial installation of the Local Distribution Channel.

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For Steelville Missouri  
First Revised Sheet 89.4  
Cancelling Original  
Sheet 89.4

DIGITAL LINK SERVICES TARIFF CONCURRENCE  
RATES AND CHARGES

8.2 WIDEBAND DIGITAL SERVICE/1.544 MBPS

8.2.1 Channels

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Service Charge</u>
A. Local Distribution Channel			
1. First 1/4 mile or fraction thereof, per channel	1LDPJ	\$ 60.00	\$535.00
2. Each additional 1/4 mile or fraction thereof, per channel	1LDPJ	22.00	none
3. In the case of service used for educational purposes only the Monthly Rates listed above will be discounted by 50% and the Service Charge listed above will be waived.			

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APR -7 1997

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General Manager  
Steelville, Missouri

Effective: 4/7/97

9700594



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For Steelville Missouri  
Original Sheet 89.5

DIGITAL LINK SERVICES TARIFF CONCURRENCE  
RATES AND CHARGES

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8.2 WIDEBAND DIGITAL SERVICE/1.544 MBPS - (Continued)

8.2.1 Channels - (Continued)

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	<u>USOC</u>	<u>Monthly Rate</u>	<u>Service Charge</u>
<b>B. Interoffice Channel</b>			
1. Interexchange Interoffice Channel			
Channel Terminal (two required per interoffice channel)	CTJ	\$ 75.00	\$ 60.00
Rate per V-H mile or fraction thereof, per channel	1LNPX	65.00	None

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Issued: 8/25/92

W. H. Lea  
President  
Steelville, Missouri

Effective: 9/24/92

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For Steelville Missouri  
Original Sheet 89.6

DIGITAL LINK SERVICES TARIFF CONCURRENCE  
RATES AND CHARGES

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8.2 WIDEBAND DIGITAL SERVICE/1.544 MBPS - (Continued)

8.2.2 Additional Service Features

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Service Charge</u>
<b>A. Multiplexing</b>			
DS1 to Voice (1)			
- per arrangement	MQ1	\$200.00	None
DS1 to DS0			
- per arrangement	QMU	600.00	None
DS0 to Subrate (2)			
- per arrangement			
- Up to twenty 2.4 kbps services	QSU24	147.00	None
- Up to ten 4.8 kbps services	QSU48	291.20	None
- Up to five 9.6 kbps services	QSU96	556.30	None

1. A channel of this DS1 to the Hub can be used for a Premium Digital Service. For rates for analog voice or data channels used in conjunction with this Multiplex arrangement refer to the Private Line Service Tariff, Section 2. For rates for Premium Digital Services used in conjunction with this Multiplex arrangement refer to the Digital Link Services Tariff, Section 3.
2. For rates for subrate Premium Digital Services (2.4 kbps, 4.8 kbps, 9.6 kbps) used in conjunction with this Multiplex arrangement refer to the Digital Link Services Tariff, Section 3.

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SEP 24 1992

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Issued: 8/25/92

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President  
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Effective: 9/24/92

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For Steelville Missouri  
Original Sheet 89.7

DIGITAL LINK SERVICES TARIFF CONCURRENCE  
RATES AND CHARGES

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8.2 WIDEBAND DIGITAL SERVICE/1.544 MBPS - (Continued)

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8.2.2 Additional Service Features - (Continued)

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Service Charge

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Initial</u>	<u>Subsequent</u>
B. Automatic Protection Capability, per Central office arrangement(1)	VUSDS	\$317.45	\$ 77.00	\$180.00
C. Transfer Arrangement (key activated)(2)				
- per four port arrangement including control channel termination (3)	VUTDS	28.00	99.00	210.00

- (1) An additional Local Distribution Channel charge will apply whenever the spare line is provided as a leg to the customers premises.
- (2) The key activated control channel is rated as a metallic channel. Charges for a series 100 Special Signaling Service Channel as described in the Private Line Service Tariff are applicable.
- (3) An additional Local Distribution Channel Charge will apply whenever a spare channel is configured as a leg to the customer premises. Additional interoffice channel mileage charges will also apply when the transfer arrangement is not located in the customer premises serving wire center.

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Issued: 8/25/92

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Steelville, Missouri

Effective: 9/24/92

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For Steelville Missouri  
Original Sheet 89.8

DIGITAL LINK SERVICES TARIFF CONCURRENCE  
RATES AND CHARGES

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8.3 RESERVED FOR FUTURE USE

8.4 RESERVED FOR FUTURE USE

8.5 TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SYSTEM

8.5.1 Rates

The following rates and charges are in addition to all other rates and charges that may be applicable for the associated service that is provided by this tariff.

	<u>USOC</u>	<u>Monthly Service</u>	
		<u>Rate</u>	<u>Charge</u>
A. Priority Installation (PI) or a Digital Link Service or Private Line Service - per Request, per service. (1)			
Prime Service Vendor	PIAPX	None	\$ 50.00
Subcontractor	PIASX	None	\$ 50.00

(1) When a Digital Link Service or Private Line Service is ordered with both Priority Installation and Priority Restoration, only the nonrecurring charge for Priority Restoration applies.

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For Steelville Missouri  
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RATES AND CHARGES

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8.5 TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SYSTEM - (Continued)

8.5.1 Rates - (Continued)

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	<u>USOC</u>	<u>Monthly Service Rate</u>	<u>Charge</u>
B. Priority Restoration (PR) of a Digital Link Service or Private Line Service - Per request, per service.			
1. PR Level Implementation (1)			
Prime Service Vendor	PR5PX	None	\$ 51.00
Subcontractor	PR5SX	None	\$ 51.00
2. PR Level change on an existing Digital Link Service. (2)			
Prime Service Vendor	PR8PX	None	\$ 50.00
Subcontractor	PR8SX	None	\$ 50.00
C. Administration and Maintenance of TSP Service - Per Point of Termination on a Customer Premises			
Prime Service Vendor	PR9PX	\$ 4.10	None
Subcontractor	PR9SX	\$ 3.35	None

- (1) When a Digital Link Service or Private Line Service is ordered with both Priority Installation and Priority Restoration, only the nonrecurring charge for Priority Restoration applies.
- (2) When a Priority Restoration Level Change is ordered with additional activity that would normally generate a PR Level Implementation charge, only one Priority Restoration charge applies.

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Steelville Telephone Exchange, Inc.

First Revised Sheet 89.10  
Cancels (see below)  
For Steelville, Missouri

**GENERAL AND LOCAL EXCHANGE SERVICE TARIFFS**

(T)

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CANCELLING P.S.C. MO. NO. 3

(N)

Original Sheet 89.10

Original Sheet 89.11

Original Sheet 89.12

Original Sheet 89.13

~~Original Sheet 89.14~~ 1st Revised Sheet 89.14

~~Original Sheet 89.15~~ 1st Revised Sheet 89.15

Original Sheet 89.16

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Steelville, Missouri

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**GENERAL EXCHANGE TARIFF**

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**CENTREX SERVICE**

**A. GENERAL**

- 1. Centrex is a Central Office-based business communications service which provides capabilities similar to those offered on a Private Branch Exchange, but without requiring switching equipment on the customer's premises. Centrex integrates all of a business customer's lines into a single telecommunications system.
- 2. All Centrex station lines will be equipped with the standard features as set forth in paragraph B.1.a. Additional optional features may also be selected and generally result in additional charges as specified in paragraph B.

**B. Rates**

**1. Centrex Line Rates**

- a. The monthly rates for Centrex lines specified in paragraph B.1.b below include the following standard features:
  - (1) DTMF Signaling
  - (2) Direct Inward Dialing
  - (3) Direct Outward Dialing
  - (4) Business Group Automatic Identified Outward Dialing
  - (5) Intercom Dialing
  - (6) Call Hold
  - (7) Three-Way Calling
  - (8) Call Transfer
  - (9) Distinctive Ringing
- b. The following per-line rates and charges apply for contract periods ranging from month-to-month to 48 months. The customer is required to pay for the number of months in the service period selected:

Issued: January 29, 1993                      Effective: March 1, 1993  
 By W.R. Kehr, General Manager  
 Steelville, Missouri

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Number of Lines	Monthly	12 Months	24 Months	36 Months	48 Months
2 - 6	\$ 10.00	\$ 9.00	\$ 8.60	\$ 8.20	\$ 7.80
7 - 10	9.50	8.60	8.20	7.80	7.45
11 - 20	8.60	7.75	7.40	7.05	6.70
21 and up	7.75	7.00	6.70	6.40	6.10

c. Service Establishment Charge Per Line                      Applicable Service Connection Charge

2. FCC Customer Access Line Charge

a. The FCC Customer Access Line Charge (CALC) will be assessed based upon the total number of Centrex lines to which the customer subscribes. This amount will be collected by the Telephone Company and forwarded to the National Exchange Carrier Association.

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Issued: January 29, 1993                      Effective: March 1, 1993

By: W.R. Kehr, General Manager  
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b. PBX Trunk Equivalency Table

The following line to trunk ratio is implicit in the monthly Centrex rates as set forth in Paragraph B.1.b. preceding.

Line Size	PBX Trunk Equivalency
2 - 3 Lines	1
4 - 6 Lines	2
7 - 10 Lines	3
11 - 15 Lines	4
16 - 21 Lines	5
22 - 28 Lines	6
29 - 36 Lines	7
37 - 45 Lines	8
46 - 54 Lines	9
55 - 64 Lines	10
65 - 75 Lines	11
76 - 86 Lines	12
87 - 98 Lines	13
99 - 111 Lines	14
112 - 125 Lines	15
126 - 139 Lines	16
140 - 155 Lines	17
156 - 171 Lines	18
172 - 189 Lines	19
190 - 207 Lines	20
208 - 225 Lines	21
226 - 243 Lines	22
244 - 262 Lines	23
263 - 281 Lines	24
282 - 300 Lines	25

Issued: January 29, 1993 Effective: March 1, 1993

By: W.R. Kehr, General Manager  
Steelville, Missouri

MAR 1 1993

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Each additional 18 lines 1 additional over 300 MO. PUBLIC SERVICE COMM  
Centrex trunk access in excess of the trunk equivalency shown above may be obtained at the following rates:

	Monthly Rate
Additional Centrex trunk access, each trunk	\$ 20.00 (Business)

## 3. Individual Station Features

## a. Chargeable Individual Station Features

The monthly rates shown below apply to the following individual station features

- (1) Call Forwarding Variable (All Calls)
- (2) Call Forwarding Busy Line
- (3) Call Forwarding Don't Answer
- (4) Direct Call Pick-Up
- (5) Call Waiting
- (6) Cancel Call Waiting
- (7) Voice/Data Protection
- (8) Do Not Disturb
- (9) Speed calling 8-Code
- (10) Direct Connect Service
  - (a) Manual Line Service
  - (b) Warm Line

Individual features per line	\$. 80
Three to four features per line	\$. 70
Five or more features per line	\$. 60

Issued: January 29, 1993

Effective: March 1, 1993

By: W.R. Kehr, General Manager  
Steelville, Missouri

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b. Non-Chargeable Individual Station Features.

The following individual station features are offered at no charge:

- (1) Semi-Restricted Line
- (2) Fully-Restricted Line
- (3) Call Forwarding Incoming Only (when applied to the appropriate base call forwarding feature(s) [Call Forwarding Variable, Call Forwarding Busy Line, or Call Forwarding Don't Answer])
- (4) Call Forwarding Within Group Only (when applied to the appropriate base call forwarding feature(s) [Call Forwarding Variable, Call Forwarding Busy Line, or Call Forwarding Don't Answer])

c. Additions and Changes to Individual Station Features.

Feature Additions/ Changes Per Line	Applicable Service Connection Charges
--	--

4. Features Associated with Groups of Lines

a. Call Pick-Up

Per Group	\$2.00 per month
Per line in Pick-Up Group	\$ .50 per month

b. Speed Calling 30-Code

Per List	\$4.50 per month
Per Line Using List	\$ .50 per month

Issued: January 29, 1993

Effective: March 1, 1993

By: W.R. Kehr, General Manager  
Steelville, Missouri

MAR 1 1993

MO. PUBLIC SERVICE COMM.

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1st Revised Sheet No. 95  
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c. Toll/Code Restriction Features:

- (1) Toll Restriction
- (2) Code Restriction
- (3) Outgoing Call Screening

Per List \$ 4.50 per month

Per Line Using List \$ .50 per month

Changes to Toll/Code/  
Outgoing Call Screening  
Lists \$12.00 nonrecurring

d. Business Group Dialing Plan

Standard Dialing Plan No Charge

Customized Dialing Plan \$80.00 nonrecurring

e. Special Intercept Announcement  
(where available)

Standard Announcement \$12.00 per month (R)

Customer Worded  
Announcement \$48.00 per month (R)

Announcement Trunk \$12.00 per month (R)

Changes to Customer  
Worded Announcement \$30.00 nonrecurring (R)

f. Paging Access

Per Paging Circuit \$20.00 per month

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MAY 17 1995

Issued: April 17, 1995

Effective: May 17, 1995

By: W. R. Kehr, General Manager  
Steelville, Missouri

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5. OutWATS

a. OutWATS Simulated Facility Group Arrangements.

	Monthly Rate	Non- Recurring Charge
Service Establishment Charge - OutWATS Simulated Facility Group Automatic Flexible Routing/Overflow Hunting Arrangement		\$30.00
Each OutWATS Simulated Facility	\$20.00	
Rearrangements and changes to Simulated Facilities and routing patters		\$24.00

b. Normal OutWATS rates (measured time or full business day) will be charged for OutWATS calls.

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Issued: January 29, 1993

Effective: March 1, 1993

By: W.R. Kehr, General Manager  
Steelville, Missouri

MAR 1 1993

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1st Revised Sheet No. 97  
Cancelling Original Sheet No. 97

Steelville Telephone Exchange, Inc.  
Steelville, Missouri

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GENERAL EXCHANGE TARIFF

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6. Multiline Hunt Service

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Rates and options for Multiline Hunt Service are given  
elsewhere in the General Exchange Tariff.

APR 25 1996

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Issued: April 25, 1996

Effective: May 1, 1996

By: W.R. Kehr, General Manager  
Steelville, Missouri

**FILED**

MAY 1 1996  
96 - 123  
MO. PUBLIC SERVICE COMM

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2nd Revised Sheet No. 98  
Cancelling 1st Revised Sheet No. 98

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Steelville, Missouri

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7. Voice Mail Integration (where available)

Per Line (Includes Call)  
Forwarding Busy Line and  
Call Forwarding Don't Answer

\$4.50 per month

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APR 25 1996

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Issued: April 25, 1996

Effective: May 1, 1996

By: W.R. Kehr, General Manager  
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**FILED**

MAY 1 1996  
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C. REGULATIONS AND CONDITIONS

1. A Centrex customer must have a minimum of two Centrex Lines.
2. The minimum charge period for services provided under this tariff shall be for one month.
3. Centrex is offered subject to the availability of outside plant and/or Central Office facilities.
4. One directory listing is provided without charge for each Centrex customer except in cases of consolidated systems within a multiple tenant building in which case the total number of listings will not change, and charge will apply for additions.
5. The customer may choose to pay for the service on a month-to-month basis or under a service contract plan. A month-to-month customer may, at any time, convert to a service contract plan by paying the applicable service period plan rate currently in effect.
6. The monthly rate for customers choosing the service period plan is guaranteed against Telephone Company initiated changes during the selected service contract period.
7. Subsequent line additions/ deletions to the original service contract period are stipulated as follows:
  - a. Subsequent additions will be rated under a new contract or added to an existing contract. If the line addition causes the customer's total Centrex line count to exceed the threshold of the line count previously contracted, all lines will be billed at the rate for the larger line count.

Issued: January 29, 1993

Effective: March 1993

By: W.R. Kehr, General Manager  
Steelville, Missouri

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- b. Subsequent line deletions, resulting in reductions equal to or exceeding 20% of the initial quantity of lines under contract, will be considered a termination liability and treated as specified in paragraph C.8 below. If the different line size group, all remaining lines will be billed at rates for the smaller line size group.

8. Termination Liabilities shall be treated as follows:

- a. If the service is cancelled by the customer after installation of the service, but prior to the completion of the service period, the customer shall be obligated to pay a termination liability charge. The charge is calculated by multiplying the monthly rate by the remaining months in the contract period times fifty percent.
- b. A customer who reduces the quantity of Centrex lines under contract has the following options for the duration of the contract period:
  - (1) Continue to pay an amount equal to the monthly rate for the number of Centrex station lines that are disconnected under contract, or
  - (2) Pay termination charges as described in (1) above on the number of Centrex station lines disconnected.

9. Reduction/waiver of service establishment charges may be offered as follows:

At the Telephone Company's discretion, the following nonrecurring service establishment charges may be reduced or waived during promotional campaigns and/or as a part of customer negotiations:

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Issued: January 29, 1993

Effective: March 1, 1993

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- a. Nonrecurring per-line service establishment charge (paragraph B. 1. c). **MO. PUBLIC SERVICE COMM.**
  - b. Nonrecurring service establishment charge for OutWATS Simulated Facility Group - Automatic Flexible Routing/Overflow Hunting Arrangements (paragraph B. 5. a).
  - c. Nonrecurring service establishment charge for creating hunt groups (paragraph B. 6. a).
10. Customers who subscribe to Centrex for more than 50 lines may, at the Telephone Company's discretion, be offered customer specific pricing on a contract basis. The rate will be offered in writing to the customer for acceptance. An individual service agreement will specify the length of the contract period and the applicable rates. With the exception of the customer specific rates, all other rates, charges, and regulations specified herein shall continue to apply. Proposed rates and supporting cost information will be provided to the Commission Staff.
  11. All exchange lines in a Centrex group must have the same billing arrangement, either flat-rate or measured service (where offered).
  12. Intercom calls between lines in a Centrex group are not subject to local measured service (where offered).
  13. When used with Call Forwarding or Call Transfer, the Centrex customer is responsible for the payment of the applicable toll charge for each billable call connected over the public network between the Centrex station and the station at which the call is answered. The charge is applicable to each call answered, including the Call Forwarding set-up call. It also applies to collect and person-to-person calls, which may be refused at the answering station.

**FILED**

Issued: April 17, 1995

Effective: May 17, 1995

By: W. R. Kehr, General Manager  
Steelville, Missouri

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14. The Centrex lines for a Centrex customer may terminate at multiple location; however, all Centrex lines in the same group must be served by the same Central Office.
  15. This tariff Centrex service does not include terminal equipment on the customer's premises. Terminal equipment may be covered under a separate tariff, contract, or may be provided by the customer.
  16. Unless specifically exempted, Centrex service shall be subject to all regulations applicable to the provision of service by the Telephone Company as stated in the general tariff.

Issued: January 29, 1993

Effective: March 1, 1993

By: W.R. Kehr, General Manager  
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D. DEFINITIONS

The following standard and optional features may be provided as a part of the Centrex service

1. Direct Inward Dialing

Direct Inward Dialing allows Centrex station users to directly receive incoming calls without the assistance of an attendant.

2. Direct Outward Dialing

Direct Outward Dialing enables Centrex station users to call outside the Centrex group directly without the assistance of an attendant.

3. Business Group Automatic Identified Outward Dialing

Business Group Automatic Identified Outward Dialing provides identification of the calling line or the Centrex Group billing/pilot number on billable calls directed to the public network.

4. Intercom Dialing

Intercom Dialing allows Centrex station users to call other stations within their Centrex groups by dialing abbreviated codes.

5. Call Hold

Call Hold allows a station user to place a call on hold in order to initiate a second call, answer a waiting call, consult privately with another party, or return to the previously held call.

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Issued: January 29, 1993

Effective: March 1993

By: W.R. Kehr, General Manager  
Steelville, Missouri

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6. Three-Way Calling

Three-Way Calling allows a station user to add a third party to an exiting call, and thus enables a simultaneous conference between parties at multiple locations.

7. Call Transfer

Call Transfer allows a station user to transfer calls to another station by flashing the switchhook and dialing the transfer-to number.

8. Off-Premises Stations

Off-Premises Stations enable a secondary business location to access the same Centrex features and services as the main business location. The secondary locations must be served by the same Digital Central Office as the primary location.

9. Call Forwarding Variable (All Calls)

Call Forwarding Variable enables a station user to divert all incoming calls to another directory number. Activation, deactivation and the forward-to destination are controlled by the station user.

10. Call Forwarding Busy Line

Call Forwarding Busy Line causes all calls to be redirected to an alternate station when the called station is busy.

11. Call Forwarding Don't Answer

Call Forwarding Don't Answer allows all calls that terminate to a user's station to be redirected to an alternate station after a predetermined number of rings.

Issued: January 29, 1993

Effective: March 1, 1993

By: W.R. Kehr, General Manager  
Steelville, Missouri

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**12. Call Forwarding Incoming Only**

Call Forwarding Incoming Only is an option that can be used with any of the Call Forwarding features (Call Forwarding Variable, Don't Answer, and Busy Line) and allows only incoming calls (call that originate outside the Centrex group) to be forwarded. Calls from within the group or a private facility are not forwarded.

**13. Call Forwarding Within Group Only**

Call Forwarding Within Group Only is an option that can be used with any of the Call Forwarding features (Call Forwarding Variable, Don't Answer, and Busy Line) and restricts call forwarding to only directory numbers within the same Centrex group, thus preventing the station user from forwarding calls outside the Centrex group.

**14. Call Forwarding Distinctive Ringing**

Call Forwarding Distinctive Ringing is a Call Forwarding line option that allows station users to distinguish between forwarded and non-forwarded calls. The distinctive ringing pattern is two short rings. This option is assigned to the bases or forwarding station, but is active (rings) on the forward-to station.

**15. Call Pick-Up**

Call Pick-Up permits a station user to answer incoming calls directed to another station within the same pick-up group by dialing an access code.

**FILED**

Issued: January 29, 1993 Effective: March 1, 1993

By: W.R. Kehr, General Manager  
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16. Directed Call Pick-Up

Directed Call Pick-Up enables a station user to answer a call that is ringing at another station within the Centrex group by dialing an access code and the ringing station number.

17. Call Waiting

Call Waiting provides a burst of tone to inform a station user with a call already in progress that another call is waiting to be answered. The station user may answer the waiting call by hanging up or flashing the switchhook.

18. Cancel Call Waiting

Cancel Call Waiting allows a station user, on a per-call basis, to deactivate Call Waiting by dialing an access code.

19. Voice/Data Protection

Voice/Data Protection allows a station user to inhibit intrusion features such as Call Waiting and Operator Verification which are directed to that line when it is busy.

20. Do Not Disturb

Do Not Disturb allows a station user to prevent incoming calls from ringing at his/her station by diverting them to a tone or recorded announcement. This feature can be offered with a Personal Identification Number (PIN) override option that selected callers can dial to override Do Not Disturb.

Issued: January 29, 1993

Effective: March 1, 1993 **FILED**

By: W.R. Kehr, General Manager  
Steelville, Missouri

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21. Speed Calling 8-Code

Speed Calling 8-Code enables a station user to call a list of up to 8 preselected directory numbers by dialing one-digit codes instead of the directory number.

22. Speed Calling 30-Code

Speed Calling 30-Code enables a station user to call a list of up to 30 preselected directory numbers by dialing one-digit codes instead of the directory numbers.

23. Direct Connect Service

Direct Connect Service allows a station user to automatically place a call to a preselected directory number by lifting the receiver off the switchhook. No dialing is required for the calling party to reach the specified destination.

24. Manual Line Service

Manual Line Service automatically places a call to the operator when the station user lifts the receiver off the switchhook.

25. Warm Line

Warm Line provides a time-out option with either Direct Connect Service or Manual Line Service. The time-out interval may be set at 1 to 14 seconds. During the time-out interval, a station user will receive normal dial tone and can originate calls. However, after the time-out interval expires, a call is automatically set up and routed to the specified destination.

Issued: January 29, 1993

Effective: March 1, 1993

By: W.R. Kehr, General Manager  
Steelville, Missouri

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26. Customer Access Treatment Code Restrictions

Customer Access Treatment Code Restrictions (CAT Codes) can be used to prevent a Centrex station from dialing certain codes. For example, CAT Codes could be used to prevent a station from gaining access to the public network, using private facilities, or dialing specific stations within the Centrex group.

27. Semi-Restricted Line

A Semi-Restricted Line is prevented from making calls to and/or receiving calls from stations outside the Centrex group. It may, however, make and/or receive outside calls indirectly via the attendant, Call Forwarding, Call Transfer, and Call Pick-Up features.

28. Fully-Restricted Line

A Fully-Restricted Line is prevented from making calls to and/or receiving calls from stations outside the Centrex group. It is also prevented from making calls to and/or receiving calls from the attendant, thereby denying it indirect access to/from outside the Centrex group.

29. Toll Restriction

Toll Restriction blocks the completion of calls that are directed to the outside operator or to numbers outside the local calling area. A Toll Restriction list may be assigned to either an individual line or shared by multiple lines.

30. Code Restriction

Code Restriction blocks the completion of calls that are directed to customer specified area codes (NPA) and/or central office codes (NNXs). A Code Restriction list may be assigned to either an individual line or shared by multiple lines.

FILED

Issued: January 29, 1993

Effective: March 1, 1993

By: W.R. Kehr, General Manager  
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31. **Outgoing Call Screening**

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Outgoing Call Screening blocks the completion of calls to specific directory numbers (3, 6, 7, or 10 digit basis). An Outgoing Call Screening may be assigned to either an individual line or shared by multiple station users.

32. **Distinctive Alerting/Call Waiting Indication**

Distinctive Alerting/Call Waiting Indication allows a Centrex station user to determine the source of incoming calls (from within or outside the business) by the Distinctive Ringing pattern or the Call Waiting tone. Normal ringing and Call Waiting tones are used to identify intra-Centrex group calls. Calls which originate from outside the Centrex group are identified by either two short rings and/or Call Waiting tones.

33. **Business Group Dialing Plan**

A Business Group Dialing Plan enables a Centrex Group to have a unique dialing scheme which includes Intercom Dialing; access to an attendant, private network and/or special facilities using 1 to 5 digit codes; Single-Digit Dialing; and customized feature activation/deactivation codes. Each Centrex group may use either a standardized or a customized Business Group Dialing Plan.

34. **Special Intercept Announcement**

A Special Intercept Announcement may optionally be used to address the following conditions: a) If a Centrex station user dials a code which is not defined or assigned in the Business Group Dialing Plan, or b) If the call is restricted due to various restriction arrangements (i.e., Semi-Restricted, etc.).

FILED

Issued: January 29, 1993

Effective: March 1, 1993

By: W.R. Kehr, General Manager  
Steelville, Missouri

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35. Paging Access

Paging Access allows selected station to have dial access to customer-provided loudspeaker paging equipment. A line or a tie-trunk is required to support the customer's paging equipment.

36. Single-Digit Dialing

Single-Digit Dialing permits a Centrex station user to reach a line or facility, or to access a feature by dialing a single-digit code. The Single-Digit Dialing codes are shared by all users in a Centrex group and are preprogrammed by the Telephone Company.

37. Simulated Facility Groups

Simulated Facility Groups restrict the number of simultaneous calls between the Centrex group and the public network. For example, a 100-line Centrex group could be limited to 20 simultaneous calls to/from the public network. This emulates the physical trunks to a similarly sized PBX.

38. Night Service

Night Service allows calls directed to the attendant to be rerouted to predesignated station lines within the same Centrex group when the attendant position is not staffed (i.e., evening hours, weekends).

39. OutWATS

OutWATS is a form of Direct Distance Dialing Service that allows a station user to place long distance calls to specified geographical areas at reduced rates. Each OutWATS call is screened to ensure that the call destination is within the band limits of the OutWATS station user.

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Issued: January 29, 1993

Effective: March 1, 1993

By: W.R. Kehr, General Manager  
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40. OutWATS - Simulated Facility Groups

OutWATS Simulated Facility Groups control the number of simultaneous OutWATS calls that can be made from a business OutWATS Simulated Facility Groups optionally allow the following capabilities:

- a. **OutWATS - Automatic Flexible Routing** OutWATS-Automatic Flexible Routing is an OutWATS Simulated Facility Group option which permits calls to be automatically routed to a lower or less expensive OutWATS band.
- b. **OutWATS - Overflow Hunting** OutWATS-Overflow Hunting is an OutWATS Simulated Facility Group option which permits OutWATS calls to automatically overflow or hunt to a higher band if the Simulated Facility Group associated with the lower band is busy.

41. Regular Hunting

Regular Hunting or Linear Hunting is performed in a sequential fashion across all members of a Multiline Hunt Group. The search for an idle station starts with the pilot number. If the first station is busy, the group is sequentially hunted until an idle station is found. If there are no idle stations available, the caller receives a busy signal.

42. Circle Hunting

Circle Hunting allows calls directed to busy stations in the middle of the hunt group to search through to the end of the hunt group and then return to the beginning of the hunt list in search of an idle station. The caller is connected to the first idle station encountered.

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Issued: January 29, 1993

Effective: March 1, MAR 3 1993

By: W.R. Kehr, General Manager  
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**43. Uniform Call Distribution**

Uniform Call Distribution is intended to distribute calls evenly among the stations in a Multiline Hunt Group. When a caller is connected to an idle station, the location of the next station is marked as the starting point for hunting when the next incoming call is received. Once hunting begins, it proceeds in a circular manner until an idle station is found.

**44. Preferential Hunting**

Preferential Hunting allows any station in a Multiline Hunt Group to have its own (preferential) hunting list. If a call is made to a station with a Preferential Hunting list assigned to it, and that station is busy, the preferential list is first hunted until an idle station is found. If an idle station is not found on the preferential list, the hunt will proceed to the entire hunt group.

**45. Series Completion**

Series Completion is similar to Multiline Hunt Service; however, a significant difference between the two services is that Series Completion stations always have their own directory number and their own classes of service. Two different hunting arrangements can be selected with Series Completion: linear or circle.

**46. Queueing**

Queueing may optionally be used when all stations in a hunt group are busy. When this occurs, a call is placed into a queue. The call remains in the queue until an idle station is located. Up to ten calls can be in queue for a Multiline Hunt Group. Queueing cannot be provided for Preferential Hunt groups or Series Completion groups.

**FILED**

Issued: January 29, 1993

Effective: March 1, 1993

By: W.R. Kehr, General Manager  
Steelville, Missouri

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**47. Delay Announcements for Queued Calls**

Delay Announcements can optionally be used to inform a caller that his or her call has been placed in a queue. The delay announcement can be repeated at regular intervals until an idle station becomes available.

**48. Stop Hunt**

Stop Hunt allows a station user to stop the normal hunting process at a predetermined point. Activating this feature at a particular station in a Multiline Hunt Group will cause the search for an idle line to stop there.

**49. Make Busy**

Make Busy can be used to temporarily make a particular station in a Multiline Hunt Group appear busy to incoming callers. Make Busy causes the hunt to skip over a station during the search for an idle station.

**50. Group Make Busy**

Make Busy can be used to temporarily make a group of stations or an entire Multiline Hunt Group appear busy to incoming callers. Make Busy causes the hunt to skip over a group of stations during the search for an idle station and is operated via a physical switch.

**51. Voice Mail Integration**

Voice Mail Integration allows calls to be redirected to a voice mail system. Call Forwarding Busy Line and Call Forwarding Don't Answer are provided with this feature along with the following capabilities: a) Called party identification (to the voice mail system) on forwarded calls, and b) Messages Waiting activation/deactivation (stutter dial tone).

Issued: January 29, 1993

Effective: March 1, 1993

By: W.R. Kehr, General Manager  
Steelville, Missouri

**FILED**

MAR 1 1993

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Steelville, Missouri

GENERAL EXCHANGE TARIFF

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**UNIVERSAL EMERGENCY NUMBER SERVICE (911)**

Universal Emergency Number Service (911)

General

- A. Universal Emergency Number Service, also referred to as 911 Service, is a telephone exchange communication service whereby one or more Public Safety Answering Points (PSAP) designated by the customer may receive telephone calls dialed to the telephone number 911. 911 Service includes a line and equipment necessary (excluding CPE) for the answering, transferring and dispatching of public emergency telephone 911 calls originated by persons within the serving area. 911 Trunking Service involves the provision of interoffice trunks from the Telephone Company Central Office to connect with the PSAP location.
- B. The 911 emergency number is not intended to replace the telephone service of the various Public Safety Agencies which may participate in the use of this number. The 911 customer must subscribe to additional local exchange service at the PSAP for administrative purpose, for the placing of outgoing calls and for receiving other emergency calls, including any which might be relayed by Company operators.
- C. 911 Trunking Service is offered subject to availability of facilities.
- D. The 911 Trunking Service customer may be a municipality or other state or local governmental unit, or an authorized agent of one or more municipalities or other state or local governmental units to whom authority has been lawfully delegated. The customer must be legally authorized to subscribe to the service and have public safety responsibility by law to respond to telephone calls from the public for police, fire or other emergency services within the telephone Central Office area arranged for 911 calling.

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Issued: October 3, 2003

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Effective: November 3, 2003

Steelville Telephone Exchange, Inc.  
Steelville, Missouri

GENERAL EXCHANGE TARIFF

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Universal Emergency Number Service (911) (Cont'd)

General (Cont'd)

- E. The Company may enter into a contract or contracts with the 911 customer or with other telephone companies in order to effectuate the Company's provisions of 911 Service in accordance with, pursuant to, and subject to the terms, conditions and limitations of the Tariff. Any such contract(s) shall incorporate by reference the terms, conditions and limitations of this Tariff.
- F. The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff.

Conditions

- A. 911 Trunking Service is provided solely for the benefit of the customer operating the PSAP. The provision of 911 Trunking Service by the Company shall not be interpreted, construed or regarded, either express or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the customer.
- B. The Company does not undertake to answer and forward 911 calls, but furnishes the use of its facilities to enable the customer's personnel to respond to such calls on the customer's premises.
- C. Temporary or vacation suspensions of service are not provided for any part of the 911 Trunking Service.
- D. 911 Service information consisting of the names, addresses and telephone numbers of Subscribers whose listings are not published in directories or listed in the Directory Assistance records is treated as strictly confidential except as indicated in Section 15.3(3) following.
- E. End Users dialing 911 forfeit the privacy afforded by nonpublished and unlisted telephone number service to the extent that the telephone number, address and name associated with the originating station location may be furnished by a PSAP. Information will be provided only for the purpose of responding to emergency calls.



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Universal Emergency Number Service (911) (Cont'd)

Conditions (Cont'd)

- F. The Company's entire liability to any person for interruption or failures of 911 Trunking Service shall be limited to the terms set forth in this section and other sections of this tariff.
- G. The customer shall have the responsibility of discovering all errors, defects and malfunctions, in the transmission of calls and data, data base(s), and overall operation of the system. The customer shall make such operational tests as, in the judgment of the customer, are required to determine whether the system is functioning properly for its use. The customer shall promptly notify the Company in the event the system is not functioning properly.
- H. The Company's liability for any loss or damage arising from errors, interruptions, defects, failures or malfunctions of this service or any part thereof whether caused by the negligence of the Company or otherwise shall not exceed an amount equivalent to the pro-rata charges for the service affected during the period of time that the service was fully or partially inoperative.
- I. Each customer also agrees to release, indemnify and hold harmless the Company from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the customer or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the customer or others.
- J. The customer also agrees to release, indemnify and hold harmless the Company for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of 911 Trunking Service features, the equipment associated therewith, or by any services furnished by the Company in connection therewith, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing 911 Trunking Service hereunder, and which arise out of the negligence or other wrongful act of the Company, the customer, its user, agencies or municipalities, or the employees or agents or any one of them.

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Issued: October 3, 2003

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Effective: November 3, 2003

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Universal Emergency Number Service (911) (Cont'd)

Conditions (Cont'd)

- K. Because the Company serving boundaries and political subdivision boundaries may not coincide, it is the obligation of the customer to make arrangements to handle all 911 calls that originate from telephones served by Telephone Company Wire Centers served by the PSAP whether or not the calling telephone is situated on property within the geographical boundaries of the customer's public safety jurisdiction.
- L. Application for 911 Trunking Service must be executed in writing by each customer. If application for service is made by an agent, the Company must be provided in writing with satisfactory proof of appointment of the agent by the customer. At least one local law enforcement agency must be included among the participating agencies in any 911 offering.
- M. The customer is required to furnish the Company its agreement to the following terms and conditions:
  - 1. That all 911 calls will be answered in a 24-hour day, seven-day week basis.
  - 2. That the customer has responsibility for dispatching the appropriate emergency service vehicles within the 911 Service area, or will undertake to transfer all 911 calls received to the governmental agency with responsibility for dispatching such services, to the extent that such services are reasonably available.
  - 3. That the customer will develop an appropriate method for responding to calls for non-participating agencies which may be directed to the 911 PSAP by calling parties.
  - 4. That the customer will provide CPE with a capacity adequate to handle the number of incoming 911 lines recommended to be installed by the Company. It is the customer's responsibility to ensure its CPE is compatible with the services(s) provided by the Company.

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Issued: October 3, 2003

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Effective: November 3, 2003

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GENERAL EXCHANGE TARIFF

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Universal Emergency Number Service (911) (Cont'd)

Conditions (Cont'd)

- N. This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies and does not create any relationship or obligation, direct or indirect, to any person other than the 911 customer contracting for 911 Trunking Services. In the event of any interruption of the service, the Company shall not be liable to any person, corporation or other entity for any loss or damage in an amount greater than an amount equal to the pro rata allowance of the tariff rate for the service or facilities provided to the 911 customer for the time such interruption continues, after notice to the Company. No allowance shall be made if the interruption is due to the negligence or willful act of the 911 customer.
- O. The rates charged for 911 Trunking Service do not contemplate the constant monitoring or inspection of facilities to discover errors, effects and malfunctions in the service, nor does the Company undertake such responsibility. The 911 customer shall make such operational tests as, in the judgment of the customer, are required to determine whether the system is functioning properly for its use. The customer shall notify the Company in the event the system is not functioning properly.
- P. In the absence of willful misconduct or gross negligence, no liability for any death or injury to any person or for any damage to property shall attach to the Company, its employees, agents or representatives as a result of or in connection with any situation in which the Company may be requested, required, have undertaken or participated in the tracing of a 911 call.
- Q. The customer recognizes that the addresses provided to it by the Company are the same addresses that the Company maintains for its ordinary service, billing or directory records and the Company cannot unconditionally guarantee their existence or accuracy in emergency situations. Therefore, the customer recognizes that addresses should, where circumstances permit, be verified from a 911 calling party. When the customer becomes aware of any inaccuracies in the data it shall promptly notify the Company in writing. The Company shall make the correction within a reasonable time under the circumstances.

Steelville Telephone Exchange, Inc.  
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GENERAL EXCHANGE TARIFF

Universal Emergency Number Service (911) (Cont'd)

Rates

- A. The rates and charges for 911 Trunking Service set out below are for the provision by the Company of its facilities for trunking calls for the Company's central offices to the PSAP, or between Central Offices. The customer is responsible to order connecting trunking facilities from other telephone companies when necessary to extend the trunks to a PSAP beyond the Telephone Company serving area.

	<u>Per Trunk</u>
Trunks between Central Offices	\$ 25.00
Trunks between Central Offices and PSAP	\$ 25.00

- B. Service Connection Charges as specified in the Miscellaneous Section of the tariff are applicable.
- C. Database Records Charges

These charges are applicable to the work necessary for Company customer records to support E911 Service. The initial record charge is for work necessary to complete the initial upload to the E911 provider, which includes verification of records to the Master Street Address Guide ("MSAG"). Customer updates beyond the initial upload would include new requests for service in the Company's serving area, orders that change a customer's name, telephone number and/or address, and will include verification to the MSAG. A record update(s) generated due to a Company error will not be assessed a Database record charge. If an error is due to inaccurate information provided by a 911 customer, a charge will be assessed.

Initial Upload of Records, one time charge	\$992.00
Database Record Charges, per record charge	\$ 0.38

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**GENERAL EXCHANGE TARIFF**

**THREE-DIGIT DIALING SERVICE (811)**

1. Three-Digit Dialing Service (811)

1.1 General Regulations

- A. The 811 Service is a locally assigned three digit abbreviated dialing code provided to a state One Call System ("SOCS") for use in providing advance notice of excavation activities to underground facility operators by way of voice grade facilities. Federal Communications Commission ("FCC") Docket 92-105 mandates that incumbent local exchange carriers in each local calling area make the 811 abbreviated dialing code available to a SOCS as a tariffed, local calling area based service (the "811 Service").
- B. The 811 Service allows a Company subscriber to access a SOCS call center by dialing only the 811 abbreviated dialing code. Subject to other terms and conditions of this tariff, Company subscribers shall be able to make, and the SOCS shall be able to receive, calls using the 811 Service as part of their local exchange service.
- C. All 811 Service calls shall be local in nature and shall not result in any expanded area calling, intraLATA toll or interLATA long distance or pay-per-call charges to Company subscribers.
- D. The 811 Service is not available for the following classes of service: inmate service, 1+ and 0+ calling, 0- operator assisted calling and 101XXXX calling. The 811 Service is otherwise available wherever local service is available.
- E. 811 Service is available from the Company within the Company's service area only. To provide access to 811 to end users in another company's service area or to a Competitive Local Exchange Carrier ("CLEC") end user within the local calling area, the SOCS must make appropriate arrangements with the other company or CLEC serving that territory. The SOCS should work separately with competing local providers to ascertain that its end user customers will be able to reach one-call services provided by dialing 811.

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Issued: May 11, 2007

Effective: June 10, 2007

Don Santhuff  
General Manager  
Steelville Telephone Exchange, Inc.  
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**Filed**  
Missouri Public  
Service Commission

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**THREE-DIGIT DIALING SERVICE (811)**

1. Three-Digit Dialing Service (811) (cont'd)

1.2 Obligations of the SOCS

- A. The SOCS may, but is not required to, submit a written application for 811 service to the Company which will include:
- (1) The local, foreign exchange or toll free telephone number into which the Company is to translate the dialed 811 abbreviated code.
  - (2) For network sizing and protection, an estimate of annual call volumes, the expected busy hour and holding time for each call to the 811 Service.
  - (3) Complete contact information.
- B. If requested by the Company, the 811 provider shall assist the Company in responding to complaints made to the Company concerning 811 Service.
- C. Local Calling for Company Subscribers
- (1) The SOCS, in cooperation with the Company, will assure that all 811 Service calls are local and do not generate Extended Area Service ("EAS"), Metropolitan Calling Area ("MCA") service, intraLATA toll, interLATA long distance or pay-per-call charges for Company subscribers.
  - (2) The SOCS must supply the Company with a toll free number. The Company will translate the 811 digits into the telephone number provided by SOCS.
  - (3) The SOCS is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the 811 Service, and from all holders of copyrights, trademarks and patents used in connection with the said service.

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Issued: May 11, 2007

Effective: June 10, 2007

Don Santhuff  
General Manager  
Steelville Telephone Exchange, Inc.  
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Steelville, MO 65565

**Filed**  
Missouri Public  
Service Commission



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**THREE-DIGIT DIALING SERVICE (811)**

1. Three-Digit Dialing Service (811) (cont'd)
  - 1.3 Obligations of the Company
    - A. The Company shall provision the 811 Service in accordance with FCC directives and the terms of this tariff.
    - B. When an 811 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said 811 Service call, the quality of the call or any features that may otherwise be provided with 811 Service.
    - C. The Company does not undertake to answer and forward 811 Service calls but furnishes the use of its facilities to enable SOCS to respond to such calls at SOCS established call centers.
    - D. The rates charged for 811 Service do not contemplate the inspection or constant monitoring of facilities to discover errors, defects, and malfunctions in service, nor does the Company undertake such responsibility. The SOCS is responsible for making such operational tests as, in the judgment of the SOCS, are required to determine whether the Company's facilities are functioning properly for its use. The SOCS is responsible for promptly notifying the Company in the event the Company's facilities are not functioning properly.
  - 1.4 Liability
    - A. The Company's entire liability to any person for interruption or failure of the 811 Service shall be limited to the terms set forth in this section and other sections of this Tariff.
    - B. The liability of the Company for losses or damages of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company occurring in the course of furnishing 811 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the SOCS for the 811 Service and local exchange service for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect or failure in facilities occurs.
    - C. The Company is not liable for any losses or damages caused by the negligence of the SOCS.

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Issued: May 11, 2007

Effective: June 10, 2007

Don Santhuff  
General Manager  
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Steelville, MO 65565

**Filed**  
Missouri Public  
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**THREE-DIGIT DIALING SERVICE (811)**

1. Three-Digit Dialing Service (811) (cont'd)

1.4 Liability (cont'd)

- D. The Company shall not be liable to the SOCS for any damages the SOCS may incur that result from any changes, modifications or rulings made by the FCC.
- E. The Company will make every effort to route 811 calls to the SOCS call center, however, the Company will not be held responsible for routing mistakes or errors.
- F. The 811 Service is provided solely for the benefit of the SOCS. The provision of the 811 Service by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity.

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Issued: May 11, 2007

Effective: June 10, 2007

Don Santhuff  
General Manager  
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P.O. Box 370, 61 East Hwy. 8  
Steelville, MO 65565

**Filed**  
Missouri Public  
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Steelville Telephone Exchange, Inc.

First Revised Sheet No. 124  
Cancels Original Sheet No. 124  
For All Exchanges

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Steelville, Missouri

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GENERAL EXCHANGE TARIFF

JUL 15 1993

CUSTOM LOCAL AREA SIGNALING SERVICES

MO. PUBLIC SERVICE COMM.

A. General

1. Custom Local Area Signaling Services (CLASS) features are a family of incoming and outgoing call management services that allow business and residential subscribers to screen, redirect or return selected calls. By using CLASS features to identify the directory number of the calling or called party, subscribers can identify how different call types should be handled. CLASS features utilize interactive voice announcements which prompt subscribers through the proper use of each feature.

B. Description of CLASS Features

1. Automatic Call Back

Automatic Call Back is a call completion feature that allows a subscriber to dial an access code to initiate a call to the last directory number called or attempted to call. If the called station is busy, the switching equipment will automatically dial the person back when it becomes idle. When the busy station becomes idle, the calling station receives ringing and upon answer by the calling party the switching equipment will automatically attempt to set up a call to the previously busy station.

2. Automatic Recall

Automatic Recall is a call completion feature that allows a subscriber to dial an access code and have a call automatically returned to the last party who called or attempted to call them.

FILED

AUG 16 1993

MO. PUBLIC SERVICE COMM.

Issue: July 16, 1993

Effective: August 16, 1993

By: W.R. Kehr, General Manager  
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Steelville, Missouri

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**GENERAL EXCHANGE TARIFF**

**MO. PUBLIC SERVICE COMM.**

**3. Customer Originated Trace**

Customer Originated Trace allows a subscriber to automatically initiate a trace of the last incoming obscene, harassing or threatening call. To activate this feature, the customer simply dials the switching equipment activation code to have the calling party's directory number printed at the Telephone Company.

**4. Distinctive Ringing / Call Waiting Indication**

Distinctive Ringing / Call Waiting indication allows a subscriber to program the telephone line to ring with a distinctive ringing pattern for a select list of calling directory numbers and with a normal ringing patten for all other calling numbers. In addition, for subscribers with a Call Waiting service, a distinctive Call Waiting tone is generated when the line is called by a directory number from the Distinctive Ringing / Call Waiting screening list.

**5. Selective Call Acceptance**

Selective Call Acceptance screens incoming calls by allowing subscribers to program a list of directory numbers from which they are willing to accept calls. Calls from numbers not contained on the list are routed to a rejection announcement.

**6. Selective Call Forwarding**

Selective Call Forwarding (SCF) allows a customer to create a list of calling directory numbers that are to be call forwarded. The SCF subscriber specifies the incoming calls which are to receive special treatment by including their directory numbers on a screening list. Thus, when a subscriber activates SCF, and a call originates from a directory number

**FILED**

**AUG 16 1993**

**MO. PUBLIC SERVICE COMM.**

Issued: July 16, 1993

Effective: August 16, 1993

By: W.R. Kehr, General Manager  
Steelville, Missouri

Steelville Telephone Exchange, Inc.  
Steelville, Missouri

**GENERAL EXCHANGE TARIFF**

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that appears on the SCF screening list, the call is forwarded to the subscriber's specified remote station. All other calls which do not appear on the SCF screening list terminate as normal.

7. Selective Call Rejection

Selective Call Rejection (SCR) allows a subscriber to create a list of specific directory numbers from which they do not wish to receive calls. SCR can also be used to block calls from a directory number after an undesirable call has been received (even without knowing the calling number). All calls that originate from directory numbers on the SCR screening list are intercepted and rerouted to a rejection announcement.

8. Call Waiting Plus

Provides the customer with the "Calling Party Identity" of a caller attempting to reach the customer while the customer is on another call. This service requires the customer to also have Call Waiting and Call Number Delivery to operate.

9. Unidentified Call Rejection

Unidentified Call Rejection (UCR) allows subscribers to reject calls from parties who have a privacy feature that prevents the delivery of the Calling Party Number. When the UCR feature is active, the incoming calls with a Calling Party Number marked as private are routed to a denial announcement. Incoming calls with a Calling Party Number marked as public and incoming calls without Calling Party Number information remain unaffected.

(N)  
|  
(N)

C. Availability of Services

Custom Local Area Signaling Services (CLASS) are available to all resident and business subscribers of the Telephone Company as facilities permit.

1. Pay Stations

CLASS services are not available to semi-public or pay stations or customer owned coin operated telephone.

CLASS features are available in conjunction with CENTREX.

P.S.C. MO. NO. 5

Steelville Telephone Exchange, Inc.  
d/b/a STE Communications

4<sup>th</sup> Revised Sheet No. 128  
Cancels 3<sup>rd</sup> Revised Sheet No. 128  
For Steelville, Missouri

GENERAL EXCHANGE TARIFF

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D. Monthly Rates

(D)  
(D)

Information regarding monthly rates can be found at the Company's website  
<https://goste.net> for the following Class Features:

(N)

- Automatic Call Back
- Automatic Recall
- Customer Originated Trace
- Distinctive Ringing/Call Waiting
- Selective Call Acceptance
- Selective Call Forwarding
- Selective Call Rejection
- Unidentified Call Rejection

(N)

\*1 The Telephone Company reserves the right to limit the time period during which Customer Originated Trace Service is provided and/or the number of telephone calls that are traced for any customer. In case of special requests from law enforcement or other duly empowered public officials, the Telephone Company will make its equipment services available at no cost and in keeping with the terms and specifications of any and all applicable federal, state, county or local regulations governing such services or activities.

\*2 Resident and Business Single Party Local Service includes the following custom calling services and CLASS Features at no additional charge: Call Waiting, Call Forwarding, Automatic Recall and Calling Number Delivery.

Steelville Telephone Exchange, Inc.  
Steelville, Missouri

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## GENERAL EXCHANGE TARIFF

MAR 30 1994

## A. Calling Number Delivery

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Calling Number Delivery allows the subscriber, with the use of a display phone or adjunct display device, to view the directory number of an incoming call before answering. During the time that the incoming call is placed, the calling number is forwarded from the central office to a compatible customer provided Customer Premises Equipment (CPE) Display Unit associated with the customer's local exchange service. The calling telephone number is then delivered to the display device during the first silent interval of ringing.

The calling telephone number is not available from calls made from most cellular phones or units and currently from interexchange carrier and other local exchange carrier calls. The calling number is also not available when incoming calls have been handled by an operator or charged to credit cards. Number delivery for calls originated from a PBX will display the main PBX number only. If the caller's number is blocked, the number will not be displayed.

Telephone numbers transmitted via Calling Number Delivery may not be sold or given to another party without the caller's consent. Calling Number Delivery information may only be used for: a) routing or completion of calls, b) billing of calls, c) account management purposes, d) services directly related to the call or transaction, e) verification of calling party identity and f) marketing products or services that are directly related to those previously acquired by the customer from the number delivery services subscriber. Calling Number Delivery customers failing to comply with any of these conditions will have their service terminated.

Issued: March 30, 1994

Effective: May 1, 1994

By: W.R. Kehr, General Manager  
Steelville, Missouri

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MAY 1 1994

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Public Service Commission**

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Steelville, Missouri

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MAR 30 1994

GENERAL EXCHANGE TARIFF

**MISSOURI**  
**Public Service Commission**

**B. Calling Number Delivery Blocking**

Calling Number Delivery Blocking allows the subscriber to prevent the delivery of the subscriber's directory number on a per call basis (per call block) or per line basis (per line block).

Per call block will block the delivery of the subscriber's number for one call only and may be activated by dialing an activation code immediately prior to placing a call. The activation code will initiate per call blocking, which is available at no charge.

If the calling party activates blocking, the directory number will not be transmitted across the line. Instead, Calling Number Delivery customers will receive an anonymous indicator. This anonymous indicator notifies the Calling Number Delivery customer that the calling party has elected to block the delivery of the telephone number.

Per line block will automatically block delivery of the subscriber's telephone number on all calls. Line blocking for the delivery of the calling number is available upon request, at no charge, to the following entities and their employees/volunteers, for lines over which the official business of the agency is conducted including those at the residences of employees/volunteers, where an executive officer of the agency registers with the Company a need for blocking: (a) private, nonprofit, tax-exempt, domestic violence intervention agencies and (b) federal, state and local law enforcement agencies. The calling number will not be transmitted from a line equipped with this capability.

The blocking of the directory number will not be provided on calls originating from Public, Semi-Public and Customer-Owned Pay Telephone Services.

Calling Number Delivery/Blocking is available in conjunction with CENTREX Service.

Issued: March 30, 1994      Effective: May 1, 1994  
By: W.R. Kehr, General Manager  
Steelville, Missouri

**FILED**

**MAY 1 1994**

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P.S.C. MO. NO. 5

Steelville Telephone Exchange, Inc.  
d/b/a STE Communications

3<sup>rd</sup> Revised Sheet No. 131  
Cancels 2<sup>nd</sup> Revised Sheet No. 131  
For Steelville, Missouri

**GENERAL EXCHANGE TARIFF**

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C. Monthly Rates

(D)

(D)

Information regarding monthly rates can be found at the Company's website  
<https://goste.net> for the following Class Features:

(N)

- Calling Number Delivery
- Calling Number Delivery (blocking (per line or per call))
- Call Waiting Plus

(N)

FILED - Missouri Public Service Commission - 07/01/2024 - JI-2024-0157

<sup>1</sup>Residence and Business Single Party Local Service includes the following custom calling services and CLASS features at no additional charge: Call Waiting, Call Forwarding, Automatic Recall and Calling Number Delivery.



**P.S.C. MO. NO. 5**

Steelville Telephone Exchange, Inc.  
d/b/a STE Communications

1<sup>st</sup> Revised Sheet No. 132  
Cancels Original Sheet No. 132  
For Steelville, Missouri

**GENERAL EXCHANGE TARIFF**

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Outgoing Call Restriction Services

1. Complete Toll Restriction

Complete Toll Restriction service is a digital switch based service available to all customers and all classes of service. It restricts the telephone line treated from making any calls outside the exchange and additional free calling area, if any. Callers are not restructured from dialing 9-1-1 for emergency services, 6-1-1 for repair service, foreign exchange service where a local number terminates in a distance exchange or other services which would not normally make use of the long distance network. Customers subscribing to Complete Toll Restriction may receive incoming calls with the exception of collect, credit card, and third number calls.

(D)

Information regarding Complete Toll Restriction can be found at the Company’s website:

(N)

<https://goste.net>

|

(N)

2. Selective Outgoing Call Restriction

Selective Outgoing Call Restriction is similar in all respects to Complete Toll Restriction with the exception that customers may select specific prefixes, exchanges and/or numbers to which access is either restricted or not restricted for outgoing direct dial or operator handled calls.

(D)

Information regarding Selective Outgoing Call Restriction can be found at the Company’s website:

(N)

<https://goste.net>

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(N)

FILED - Missouri Public Service Commission - 07/01/2024 - JI-2024-0157

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of Steelville, Missouri, Inc.

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Original Sheet No. 133

**INTRAEXCHANGE PRIVATE LINE SERVICES**

**APR 25 1996**

Intraexchange Private Line Services

**MISSOURI**  
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**1. General Description**

Intraexchange Private Line Services involve the provision of dedicated non-switched facilities of various types between two separate customer locations within the same exchange. The facilities are offered for the use of the customer to provide a communication path or paths between the two locations. Provision of the service is based on the availability of facilities between the two requested locations.

Facilities will most frequently be a single 2-wire metallic circuit of the type otherwise suitable for use with the Company's switching equipment to provide local and interexchange telephone service. Alternatively, facilities described in the Company's Private Line Tariff Concurrence and the Digital Link Tariff Concurrence will be made available on an intraexchange basis based on the terms and conditions outlined in those tariff concurrences.

**2. Rate Structure**

A. Rates for 2-wire metallic circuits as referred to above will be based on the number of channel terminations from the central office to the customer premises. If the circuit does not cross-connect at the central office, the channel termination will from customer premises to customer premises.

B. Application of the rate elements in the Tariff Concurrences referenced above will be as follows for intraexchange private line and digital link services:

1. The Local Channel or Local Distribution Channel rates will apply once at each end of the circuit at the customer premises.

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Issued: April 25, 1996      Effective Date: May 1, 1996  
By: W. R. Kehr, General Manager  
Steelville, Missouri

**FILED**

**MAY 1 1996**  
**96 - 123**  
**MO. PUBLIC SERVICE COMM**

Steelville Telephone Company  
of Steelville, Missouri, Inc.

P. S. C. MO. No. 3  
Original Sheet No. 134

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APR 25 1996

**INTRAEXCHANGE PRIVATE LINE SERVICES**

Intraexchange Private Line Services (cont'd)

**MISSOURI  
Public Service Commission**

2. Channel Terminal Charges apply at each termination of an intraoffice channel.
3. All rates for conditioning and optional features will apply as outlined in the Private Line or Digital Link Tariff.

**3. Rates**

- A. Rates for 2-wire intraexchange metallic private line circuits will be \$30.00 per month per channel termination.
- B. Applicable Service Connection Charges will apply for 2-wire metallic circuits.
- C. Rates for services described in the Company's Private Line Tariff and Digital Link Tariff shall be as stated in those tariffs.
- D. All rates for conditioning and optional features will apply as outlined in the Private Line or Digital Link Tariff.
- E. Service Charge or Service Activity Charge rates contained within the Private Line or Digital Link Tariffs will apply for services specified in those tariffs.

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Issued: April 25, 1996      Effective Date: May 1, 1996  
By: W. R. Kehr, General Manager  
Steelville, Missouri

**FILED**

MAY 1 1996

96 - 123

**MO. PUBLIC SERVICE COMM**

**P.S.C. MO. NO. 5**

Steelville Telephone Exchange, Inc.  
d/b/a STE Communications

1<sup>st</sup> Revised Sheet No. 135  
Cancels Original Sheet No. 135  
For Steelville, Missouri

**GENERAL EXCHANGE TARIFF**

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**TOLL RESTRICTION WITH PIN**

Toll Restriction With PIN (Personal Identification Number) is a service allowing customers to block all outgoing toll calls unless the PIN number is entered before dialing. Outgoing toll calls as referred to in this tariff include all 1+, 0+, 0-, and international calls. This service is available to all residential and business customers. It is not available for public, non-public, or customer owned pay telephones.

(D)

Rates for Toll Restriction With PIN can be found at the Company’s website:

(N)

<https://goste.net>

(N)

**TOLL RESTRICTION WITH SELECTIVE NUMBER DIALING**

Toll Restriction With Selective Number Dialing is a service allowing customers to block or unblock all the outgoing toll calls, access to a specific area code(s), operator access and/or 800/899 number access except those selected by the customer. Customers may select up to 10 numbers, area codes, access to the operator and/or 800/888 access. Outgoing toll calls as referred to in this tariff include all 1+, 0+, 0-, and international calls. This service is available to all residential and business customers. It is not available for public, non-public, or customer owned pay telephones.

(D)

Rates for Toll Restriction With Selective Number Dialing can be found at the Company’s website:

(N)

<https://goste.net>

(N)

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**GENERAL EXCHANGE SERVICE TARIFF**

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INTEREXCHANGE AND NON-SWITCHED LOCAL EXCHANGE SERVICES

Limitations

- A) Service is offered subject to the availability of the necessary facilities and/or equipment and subject to the provisions of this Tariff. The Company may decline applications for service to or from a location where the necessary facilities or equipment are not available. The Company may discontinue furnishing service in accordance with the terms of this Tariff.
- B) The Company reserves the right to discontinue or limit service when necessitated by conditions beyond its control (examples of these conditions are more fully set forth elsewhere in this Tariff), or when service is used in violation of provisions of this Tariff or the law.
- C) The Company reserves the right to discontinue service, limit service, or to impose requirements as required to meet changing regulatory or statutory rules and standards, or when such rules and standards have an adverse material effect on the business or economic feasibility of providing service, as determined by the Company in its reasonable judgment.
- D) The Company reserves the right to refuse an application for service made by a present or former Customer who is indebted to the Company for service previously rendered pursuant to this Tariff until the indebtedness is satisfied.

Specialized Service or Arrangements

Specialized Service or Arrangements are provided on an individual case basis.

Customer-specific Individual Case Basis (ICB) Pricing is authorized for: (1) dedicated, nonswitched, private line, and special access services; (2) central office based switching systems which substitute for customer premise, private branch exchange (PBX) services; and (3) any retail business service.

ICB rates will be structured to recover the Company's cost of providing the service and will be made available to customers in a nondiscriminatory manner.

Monthly Rate  
ICB

Non-Recurring Charge  
ICB

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Issued: July 10, 2015

Don Santhuff, General Manager  
P.O. Box 370  
Steelville, Missouri

Effective: August 9, 2015

FILED  
Missouri Public  
Service Commission  
JI-2016-0011