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February 28, 2020

Steven Reed
Governor Office Bldg.
200 Madison St
PO Box 360
Jefferson City, MO 65102-0360

RE: ETF Tariff filing for Consolidated Communications of Missouri Company, PSC MO Tariff
No. 1

Dear Mr. Steven Reed:

Enclosed for filing, Consolidated Communications of Missouri Company hereby submits the following tariff page with a requested effective date of April 1, 2020.

- Section 10 – Second Revised Sheet 40

The purpose of this filing is to standardize the early termination fee for ExpansionPAK II. In place of a tier system/rate, the customer would be charged a flat rate of \$129.00 per line for terminating a 1, 2 or 3 year term commitment prior to the end of the term.

Please contact me with any questions or concerns regarding this filing.

Sincerely,

A handwritten signature in blue ink that reads "Kevin J. Kastor".

Kevin J. Kastor
Director – Legislative & Regulatory Affairs
Consolidated Communications
P: (936) 788-7420

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

SERVICE BUNDLES (Cont'd)

C. ExpansionPAK II (EPAK II) Bundles (Cont'd)

2. Regulations (Cont'd)

- n. Unlimited Dial Tone Line (DTL) and Unlimited Centrex Basic Packages have the option of subscribing to Voicemail.
- o. Unlimited Dial Tone Line (DTL) and Unlimited Centrex Basic Packages have the option of subscribing to Internet products at discounted rates. (T)

3. Termination Liability

- a. Unlimited Dial Tone Line (DTL) and Unlimited Centrex Basic Packages are offered on a one, two or three year term agreement
- b. Early termination of an Unlimited Dial Tone Line (DTL) or Unlimited Centrex Basic Package 1, 2 or 3 year term agreement by the customer will result in a one time flat Termination Charge of:
 - Effective rates for services ordered prior to April 1, 2020: (C)
 - \$ 300.00 for default within the 1st year of the term
 - \$ 150.00 for default within the 2nd year of the term
 - \$ 75.00 for default within the 3rd year of the term
 - Effective rates for services ordered on or after April 1, 2020: (C)
 - \$ 129.00 per line for all terms (C)
- c. Early termination of the term agreement for the Unlimited DTL Expansion Line or an Unlimited Centrex Expansion Line 1, 2 or 3 year term agreement by the customer will result in a one-time flat Termination Charge of:
 - Effective rates for services ordered prior to April 1, 2020: (C)
 - \$ 150.00 for default within the 1st year of the term
 - \$ 75.00 for default within the 2nd year of the term
 - \$ 50.00 for default within the 3rd year of the term
 - Effective rates for services ordered on or after April 1, 2020: (C)
 - \$ 129.00 per line for all terms (C)
- d. If the customer cancels all of the Centrex Expansion Lines, the Centrex Basic Line will revert to the individual rate and/or the tariff rate associated with that component.
- e. There is a 12 month minimum service requirement for the Unlimited Dial Tone (DTL) and Unlimited Centrex Basic Package lines in this service bundle. If the customer disconnects a Basic Service Package line within the first 60 days of service, they will be responsible for installation charges. Expansion lines offered on a month-to-month basis would not have an applicable minimum service requirement.