

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
3rd Revised Sheet 14
Replacing 2nd Revised Sheet 14

PLEXAR[®] -II SERVICE

45.1 General (Continued)

45.1.2 Feature Array (Continued)

C. Digital Multiplex System (DMS) Optional Features - (Continued)

- Automatic Call Distribution (ACD) (1)(2) (Continued)

Electronic Business Sets (Continued)

Optional Features (Continued)

Additional Incoming Call Queue (10%): Reserves additional queue slots equal to 10% of all agent positions for incoming calls when all agents are busy.

Additional Secondary Directory Number: Standard (non-ACD) numbers used by agents to place or receive non-ACD calls or to receive transferred calls directed specifically to them.

Agent Key: Allows the supervisor to use any of the agent keys in conjunction with the Call Agent feature.

Attendant Console to ACD: Allows an attendant console to originate or extend calls to ACD directory numbers.

Call Agent Key: Permits a supervisor to communicate directly with an agent.

Call Transfer with Time: Allows a call that has been answered by an agent and then transferred to another ACD group to be in the new group's highest priority queue based on the total time the call has previously been enqueued and talking in the original group.

Controlled Interflow: This feature provides for a Controlled Interflow Key on the supervisor set which, when activated, temporarily directs any new incoming ACD calls to a route defined by the customer, typically another ACD group.

Display Agents Summary Key: Permits the supervisor with a display set to quickly check the overall status of all agent positions assigned to the group.

- (1) Not available to BRI Stations.
- (CT) (2) Not available on stations associated with Access Advantage Plus Service as found in Section 18 of the Digital Link Services Tariff.

Issued: July 7, 1999

Effective: August 6, 1999

By JAN NEWTON, President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

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General Exchange Tariff
Section 45
2nd Revised Sheet 14
Replacing 1st Revised Sheet 14

PLEXAR®-II SERVICE

45.1 General (Continued)

45.1.2 Feature Array (Continued)

C. Digital Multiplex System (DMS) Optional Features - (Continued)

(AT) - Automatic Call Distribution (ACD) (1)(2) (Continued)

Electronic Business Sets (Continued)

Optional Features (Continued)

Additional Incoming Call Queue (10%): Reserves additional queue slots equal to 10% of all agent positions for incoming calls when all agents are busy.

Additional Secondary Directory Number: Standard (non-ACD) numbers used by agents to place or receive non-ACD calls or to receive transferred calls directed specifically to them.

Agent Key: Allows the supervisor to use any of the agent keys in conjunction with the Call Agent feature.

Attendant Console to ACD: Allows an attendant console to originate or extend calls to ACD directory numbers.

Call Agent Key: Permits a supervisor to communicate directly with an agent.

Call Transfer with Time: Allows a call that has been answered by an agent and then transferred to another ACD group to be in the new group's highest priority queue based on the total time the call has previously been enqueued and talking in the original group.

Controlled Interflow: This feature provides for a Controlled Interflow Key on the supervisor set which, when activated, temporarily directs any new incoming ACD calls to a route defined by the customer, typically another ACD group.

Display Agents Summary Key: Permits the supervisor with a display set to quickly check the overall status of all agent positions assigned to the group.

(1) Not available to BRI Stations.

(AT) (2) Not available on stations associated with Integrated Pathway Service as found in Section 18 of the

(AT) Digital Link Services Tariff.

Missouri Public Service Commission

REC'D FEB 23 1999

CANCELLED

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Public Service Commission
MISSOURI

Missouri Public Service Commission

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By PRISCILLA HILL-ARDOIN, President-Missouri
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St. Louis, Missouri

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General Exchange Tariff
Section 45
1st Revised Sheet 14
Replacing Original Sheet 14

PLEXAR®-II SERVICE

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45.1 General (Continued)

DEC 23 1997

45.1.2 Feature Array (Continued)

C. Digital Multiplex System (DMS) Optional Features - (Continued)

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(AT) - Automatic Call Distribution (ACD) (1) (Continued)

(T) Electronic Business Sets (Continued)

APR 06 1999
By *Zna RS #14*
Public Service Commission
MISSOURI

Optional Features (Continued)

Additional Incoming Call Queue (10%): Reserves additional queue slots equal to 10% of all agent positions for incoming calls when all agents are busy.

Additional Secondary Directory Number: Standard (non-ACD) numbers used by agents to place or receive non-ACD calls or to receive transferred calls directed specifically to them.

Agent Key: Allows the supervisor to use any of the agent keys in conjunction with the Call Agent feature.

Attendant Console to ACD: Allows an attendant console to originate or extend calls to ACD directory numbers.

Call Agent Key: Permits a supervisor to communicate directly with an agent.

Call Transfer with Time: Allows a call that has been answered by an agent and then transferred to another ACD group to be in the new group's highest priority queue based on the total time the call has previously been enqueued and talking in the original group.

Controlled Interflow: This feature provides for a Controlled Interflow Key on the supervisor set which, when activated, temporarily directs any new incoming ACD calls to a route defined by the customer, typically another ACD group.

Display Agents Summary Key: Permits the supervisor with a display set to quickly check the overall status of all agent positions assigned to the group.

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(AT) (1) Not available to BRI Stations.

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General Exchange Tariff
Section 45
Original Sheet 14

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45.1 GENERAL--(Continued)

45.1.2 Feature Array--(Continued)

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Public Service Commission**

C. Digital Multiplex System (DMS) Optional Features--(Continued)

- Automatic Call Distribution (ACD)--(Continued)

Electronic Business Set--(Continued)

Optional Features--(Continued)

Additional Incoming Call Queue (10%): Reserves additional queue slots equal to 10% of all agent positions for incoming calls when all agents are busy.

Additional Secondary Directory Number: Standard (non-ACD) numbers used by agents to place or receive non-ACD calls or to receive transferred calls directed specifically to them.

Agent Key: Allows the supervisor to use any of the agent keys in conjunction with the Call Agent feature.

Attendant Console to ACD: Allows an attendant console to originate or extend calls to ACD directory numbers.

Call Agent Key: Permits a supervisor to communicate directly with an agent.

Call Transfer with Time: Allows a call that has been answered by an agent and then transferred to another ACD group to be in the new group's highest priority queue based on the total time the call has previously been enqueued and talking in the original group.

Controlled Interflow: This feature provides for a Controlled Interflow Key on the supervisor set which, when activated, temporarily directs any new incoming ACD calls to a route defined by the customer, typically another ACD group.

Display Agents Summary Key: Permits the supervisor with a display set to quickly check the call status of all agent positions assigned to the group.

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By *KRS #14*

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JUL 19 1993

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By A. D. ROBERTSON, Assistant Vice President-External Affairs
Southwestern Bell Telephone Company
St. Louis, Missouri

MO PUBLIC SERVICE CO.

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
3rd Revised Sheet 15
Replacing 2nd Revised Sheet 15

PLEXAR[®] -II SERVICE

45.1 General (Continued)

45.1.2 Feature Array (Continued)

C. Digital Multiplex System (DMS) Optional Features - (Continued)

- Automatic Call Distribution (ACD) (1)(2) (Continued)

Electronic Business Sets (Continued)

Optional Features (Continued)

Emergency Key: Allows the agent to confer immediately with the supervisor or automatically connect a tape recorder in the event of a threatening or abusive call. The agent is assigned the emergency key and the supervisor the emergency answer key. Also allows an agent to add a supervisor and a recording device to a call simultaneously.

Enhanced Group Status Display: Allows displays to be provided for multiple ACD end users from a single switch. Data can be reported for defined sets of ACD groups instead of one or all groups.

Forced Agent Availability: Allows the supervisor to change the status of an agent's line from "Not Ready" to "Idle and Available."

Increased MIS Links: Increases the number of Network Operations Protocol (NOP) links available on a DMS ACD node thus increasing the number of simultaneous ACD MIS sessions that can be conducted at any one time.

Line-of-Business Code Key: Enables ACD agent to enter a Line-of-Business code for each call. Entering the code pegs a register for that line of business and allows the MIS administrator to track peg count and holding time for calls attributed to various activities.

Load Management: Enables senior supervisor to promptly reconfigure the structure and operational parameters of an ACD group to maximize the number of calls served or to alleviate workloads. Requires downstream processor on the customer premises.

MIS Interface: Enables a down-stream processor on the customer premises to use a data stream to collect ACD information from the switch. The down-stream processor can then use this information to produce real-time statistics and historical reports.

- (1) Not available to BRI Stations.
- (CT) (2) Not available on stations associated with Access Advantage Plus Service as found in Section 18 of the Digital Link Services Tariff.

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Effective: August 6, 1999

By JAN NEWTON, President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

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General Exchange Tariff
Section 45
2nd Revised Sheet 15
Replacing 1st Revised Sheet 15

PLEXAR®-II SERVICE

45.1 General (Continued)

Missouri Public Service Commission

45.1.2 Feature Array (Continued)

REC'D FEB 22 1999

C. Digital Multiplex System (DMS) Optional Features - (Continued)

(AT)

- Automatic Call Distribution (ACD) (1)(2) (Continued)

CANCELLED
AUG 06 1999
By 3rd QS #15
Public Service Commission
MISSOURI

Electronic Business Sets (Continued)

Optional Features (Continued)

Emergency Key: Allows the agent to confer immediately with the supervisor or automatically connect a tape recorder in the event of a threatening or abusive call. The agent is assigned the emergency key and the supervisor the emergency answer key. Also allows an agent to add a supervisor and a recording device to a call simultaneously.

Enhanced Group Status Display: Allows displays to be provided for multiple ACD end users from a single switch. Data can be reported for defined sets of ACD groups instead of one or all groups.

Forced Agent Availability: Allows the supervisor to change the status of an agent's line from "Not Ready" to "Idle and Available."

Increased MIS Links: Increases the number of Network Operations Protocol (NOP) links available on a DMS ACD node thus increasing the number of simultaneous ACD MIS sessions that can be conducted at any one time.

Line-of-Business Code Key: Enables ACD agent to enter a Line-of-Business code for each call. Entering the code pegs a register for that line of business and allows the MIS administrator to track peg count and holding time for calls attributed to various activities.

Load Management: Enables senior supervisor to promptly reconfigure the structure and operational parameters of an ACD group to maximize the number of calls served or to alleviate workloads. Requires downstream processor on the customer premises.

MIS Interface: Enables a down-stream processor on the customer premises to use a data stream to collect ACD information from the switch. The down-stream processor can then use this information to produce real-time statistics and historical reports.

(1) Not available to BRI Stations.

(AT) (2) Not available on stations associated with Integrated Pathway Service as found in Section 18 of the

(AT) Digital Link Services Tariff.

Missouri Public Service Commission

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Issued: FEB 24 1999

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By PRISCILLA HILL-ARDOIN, President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri
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General Exchange Tariff
Section 45
1st Revised Sheet 15
Replacing Original Sheet 15

PLEXAR®-II SERVICE

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45.1 General (Continued)

DEC 23 1997

45.1.2 Feature Array (Continued)

C. Digital Multiplex System (DMS) Optional Features - (Continued)

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Public Service Commission

(AT) - Automatic Call Distribution (ACD) (1) (Continued)

(CT) Electronic Business Sets (Continued)

Optional Features (Continued)

APR 06 1999
By 2nd RS#15
Public Service Commission
MISSOURI

Emergency Key: Allows the agent to confer immediately with the supervisor or automatically connect a tape recorder in the event of a threatening or abusive call. The agent is assigned the emergency key and the supervisor the emergency answer key. Also allows an agent to add a supervisor and a recording device to a call simultaneously.

Enhanced Group Status Display: Allows displays to be provided for multiple ACD end users from a single switch. Data can be reported for defined sets of ACD groups instead of one or all groups.

Forced Agent Availability: Allows the supervisor to change the status of an agent's line from "Not Ready" to "Idle and Available."

Increased MIS Links: Increases the number of Network Operations Protocol (NOP) links available on a DMS ACD node thus increasing the number of simultaneous ACD MIS sessions that can be conducted at any one time.

Line-of-Business Code Key: Enables ACD agent to enter a Line-of-Business code for each call. Entering the code pegs a register for that line of business and allows the MIS administrator to track peg count and holding time for calls attributed to various activities.

Load Management: Enables senior supervisor to promptly reconfigure the structure and operational parameters of an ACD group to maximize the number of calls served or to alleviate workloads. Requires downstream processor on the customer premises.

MIS Interface: Enables a down-stream processor on the customer premises to use a data stream to collect ACD information from the switch. The down-stream processor can then use this information to produce real-time statistics and historical reports.

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(AT) (1) Not available to BRI Stations.

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General Exchange Tariff
Section 45
Original Sheet 15

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PLEXAR^R-II SERVICE

**MISSOURI
Public Service Commission**

45.1 GENERAL-(Continued)

45.1.2 Feature Array-(Continued)

C. Digital Multiplex System (DMS) Optional Features-(Continued)

- Automatic Call Distribution (ACD)-(Continued)

Electronic Business Set-(Continued)

Optional Features-(Continued)

Emergency Key: Allows the agent to confer immediately with the supervisor or automatically connect a tape recorder in the event of a threatening or abusive call. The agent is assigned the emergency key and the supervisor the emergency answer key. Also allows an agent to add a supervisor and a recording device to a call simultaneously.

Enhanced Group Status Display: Allows displays to be provided for multiple ACD end users from a single switch. Data can be reported for defined sets of ACD groups instead of one or all groups.

Forced Agent Availability: Allows the supervisor to change the status of an agent's line from "Not Ready" to "Idle and Available."

Increased MIS Links: Increases the number of Network Operations Protocol (NOP) links available on a DMS ACD node thus increasing the number of simultaneous ACD MIS sessions that can be conducted at any one time.

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Line-of-Business Code Key: Enables ACD agent to enter a Line-of-Business code for each call. Entering the code pegs a register for that line of business and allows the MIS administrator to track peg count and holding time for calls attributed to various activities.

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Load Management: Enables senior supervisor to promptly reconfigure the structure and operational parameters of an ACD group to maximize the number of calls served or to alleviate workloads. Requires downstream processor on the customer premises.

MIS Interface: Enables a down-stream processor on the customer premises to use a data stream to collect ACD information from the switch. The down-stream processor can then use this information to produce real-time statistics and historical reports.

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By A. D. ROBERTSON, Assistant Vice President-External Affairs

Southwestern Bell Telephone Company

St. Louis, Missouri

MISSOURI PUBLIC SERVICE COMMISSION

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General Exchange Tariff
Section 45
3rd Revised Sheet 16
Replacing 2nd Revised Sheet 16

PLEXAR[®]-II SERVICE

45.1 General (Continued)

45.1.2 Feature Array (Continued)

C. Digital Multiplex System (DMS) Optional Features - (Continued)

- Automatic Call Distribution (ACD) (1)(2) (Continued)

Electronic Business Sets (Continued)

Optional Features (Continued)

Multistage Queue Status Refresh: This enhancement feature updates the Multistage Queue Status display approximately every 30 seconds.

Music on Delay (Queue): With this feature, callers placed in an incoming-call queue will hear customer-provided music instead of silence after the call-delay announcement.

Night Service Recorded Announcement and Forward: Enhances the currently available Night Service capability. Out-of-hour callers can be presented with a specialized recorded announcement before being directed to the specified Night Service treatment.

Observe Agent: Allows an ACD supervisor to: observe agents on both primary and secondary directory numbers, follow agents from one line to the other as they move from the ACD directory number to the secondary directory number, monitor three-way calls in which an agent is participating, and observe an established ACD call answered at any agent or supervisor position that has an Incalls Key in any ACD group within the same customer group.

Overflow of Enqueued Calls: Enhances the existing call overflow capability by providing for overflow of calls that have been enqueued for excessive amounts of time.

Remote Load Management: Provides for the existing ACD Load Management capability on the terminal connected to the management reports down-stream processor on the customer premises.

Second and Third Recorded Announcements: This feature enhances the basic announcement capability by allowing customer groups to specify delay periods between announcements and the type of treatment that callers are given during those delays and after the last announcement is given.

- (1) Not available to BRI Stations.
- (CT) (2) Not available on stations associated with Access Advantage Plus Service as found in Section 18 of the Digital Link Services Tariff.

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By JAN NEWTON, President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

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General Exchange Tariff
Section 45
2nd Revised Sheet 16
Replacing 1st Revised Sheet 16

PLEXAR®-II SERVICE

Missouri Public Service Commission

45.1 General (Continued)

REC'D FEB 23 1999

45.1.2 Feature Array (Continued)

C. Digital Multiplex System (DMS) Optional Features - (Continued)

CANCELLED

(AT) - Automatic Call Distribution (ACD) (1)(2) (Continued)

Electronic Business Sets (Continued)

Optional Features (Continued)

AUG 06 1999
By 3rd RS/H
Public Service Commission
MISSOURI

Multistage Queue Status Refresh: This enhancement feature updates the Multistage Queue Status display approximately every 30 seconds.

Music on Delay (Queue): With this feature, callers placed in an incoming-call queue will hear customer-provided music instead of silence after the call-delay announcement.

Night Service Recorded Announcement and Forward: Enhances the currently available Night Service capability. Out-of-hour callers can be presented with a specialized recorded announcement before being directed to the specified Night Service treatment.

Observe Agent: Allows an ACD supervisor to: observe agents on both primary and secondary directory numbers, follow agents from one line to the other as they move from the ACD directory number to the secondary directory number, monitor three-way calls in which an agent is participating, and observe an established ACD call answered at any agent or supervisor position that has an Incalls Key in any ACD group within the same customer group.

Overflow of Enqueued Calls: Enhances the existing call overflow capability by providing for overflow of calls that have been enqueued for excessive amounts of time.

Remote Load Management: Provides for the existing ACD Load Management capability on the terminal connected to the management reports down-stream processor on the customer premises.

Second and Third Recorded Announcements: This feature enhances the basic announcement capability by allowing customer groups to specify delay periods between announcements and the type of treatment that callers are given during those delays and after the last announcement is given.

(1) Not available to BRI Stations.

(AT) (2) Not available on stations associated with Integrated Pathway Service as found in Section 18 of the Digital Link Services Tariff.

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By PRISCILLA HILL-ARDOIN, President-Missouri APR 06 1999
Southwestern Bell Telephone Company
St. Louis, Missouri

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General Exchange Tariff
Section 45
1st Revised Sheet 16
Replacing Original Sheet 16

PLEXAR®-II SERVICE

RECEIVED

45.1 General (Continued)

DEC 23 1997

45.1.2 Feature Array (Continued)

C. Digital Multiplex System (DMS) Optional Features - (Continued)

MISSOURI
Public Service Commission
CANCELLED

(AT) - Automatic Call Distribution (ACD) (1) (Continued)

APR 06 1999
By 2nd RS #16
Public Service Commission
MISSOURI

(T) Electronic Business Sets (Continued)

Optional Features (Continued)

Multistage Queue Status Refresh: This enhancement feature updates the Multistage Queue Status display approximately every 30 seconds.

Music on Delay (Queue): With this feature, callers placed in an incoming-call queue will hear customer-provided music instead of silence after the call-delay announcement.

Night Service Recorded Announcement and Forward: Enhances the currently available Night Service capability. Out-of-hour callers can be presented with a specialized recorded announcement before being directed to the specified Night Service treatment.

Observe Agent: Allows an ACD supervisor to: observe agents on both primary and secondary directory numbers, follow agents from one line to the other as they move from the ACD directory number to the secondary directory number, monitor three-way calls in which an agent is participating, and observe an established ACD call answered at any agent or supervisor position that has an Incalls Key in any ACD group within the same customer group.

Overflow of Enqueued Calls: Enhances the existing call overflow capability by providing for overflow of calls that have been enqueued for excessive amounts of time.

Remote Load Management: Provides for the existing ACD Load Management capability on the terminal connected to the management reports down-stream processor on the customer premises.

Second and Third Recorded Announcements: This feature enhances the basic announcement capability by allowing customer groups to specify delay periods between announcements and the type of treatment that callers are given during those delays and after the last announcement is given.

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(AT) (1) Not available to BRI Stations.

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Section 45
Original Sheet 16

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Public Service Commission**

PLEXAR^R-II SERVICE

45.1 GENERAL--(Continued)

45.1.2 Feature Array--(Continued)

C. Digital Multiplex System (DMS) Optional Features--(Continued)

- Automatic Call Distribution (ACD)--(Continued)

Electronic Business Set--(Continued)

Optional Features--(Continued)

Multistage Queue Status Refresh: This enhancement feature updates the Multistage Queue Status display approximately every 30 seconds.

Music on Delay (Queue): With this feature, callers placed in an incoming-call queue will hear customer-provided music instead of silence after the call-delay announcement.

Night Service Recorded Announcement and Forward: Enhances the currently available Night Service capability. Out-of-hour callers can be presented with a specialized recorded announcement before being directed to the specified Night Service treatment.

Observe Agent: Allows an ACD supervisor to: observe agents on both primary and secondary directory numbers, follow agents from one line to the other as they move from the ACD directory number to the secondary directory number, monitor three-way calls in which an agent is participating, and observe an established ACD call answered at any agent or supervisor position that has an Incalls Key in any ACD group within the same customer group.

Overflow of Enqueued Calls: Enhances the existing call overflow capability by providing for overflow of calls that have been enqueued for excessive amounts of time.

Remote Load Management: Provides for the existing ACD Load Management capability on the terminal connected to the management reports downstream processor on the customer premises.

Second and Third Recorded Announcements: This feature enhances the basic announcement capability by allowing customer groups to specify delay periods between announcements and the type of treatment that callers are given during those delays and after the last announcement is given.

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By *LSR/SH*
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By A.D. ROBERTSON, Assistant Vice President-External Affairs
Southwestern Bell Telephone Company
St. Louis, Missouri

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General Exchange Tariff
Section 45
3rd Revised Sheet 17
Replacing 2nd Revised Sheet 17

PLEXAR[®] -II SERVICE

45.1 General (Continued)

45.1.2 Feature Array (Continued)

C. Digital Multiplex System (DMS) Optional Features - (Continued)

- Automatic Call Distribution (ACD) (1)(2) (Continued)

Electronic Business Sets (Continued)

Optional Features (Continued)

Status Lamp Enhanced: When assigned to a supervisor's set, each agent status lamp lights when the agent is active on either an ACD call or a call on a secondary directory number. By pressing the key associated with the agent's status lamp, the supervisor is able to display the exact status of the agent. The display reports that the agent is active on an incoming call, an incoming call to a secondary directory number, or an outgoing call on a secondary directory number. When used with the Observe Agent feature, enables the supervisor to continuously monitor (visually) or observe (audio-monitor), individual agent activities on both agent's primary directory number (ACD calls) and one designated secondary directory number. A supervisor's set with display is needed for full functionality.

Transfer to Incalls Key: Allows an agent to transfer an ACD call to another agent's Incalls Key within the same customer group.

User Interface to ACD MIS: Provides security for multiple users served by a single switch by allowing the DMS-100 to control the ACD groups that can be accessed by each downstream processor.

Variable Wrap-Up Time: Allows the ACD end user the flexibility to vary the time interval between call completion and the presentation of a new incoming call on an individual agent basis.

Virtual Facility Group (VFG) Data in ACD/MIS: When an ACD directory number is accessed through a VFG, this feature includes the existing VFG operational measurements related to facility blockage in the ACD Management Reports, providing the end user with a complete view of the ACD group's call-handling capability.

- (1) Not available to BRI Stations.
- (CT) (2) Not available on stations associated with Access Advantage Plus Service as found in Section 18 of the Digital Link Services Tariff.

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PLEXAR®-II SERVICE

Missouri Public Service Commission

45.1 General (Continued)

REC'D FEB 28 1999

45.1.2 Feature Array (Continued)

C. Digital Multiplex System (DMS) Optional Features - (Continued)

CANCELLED

(AT)

- Automatic Call Distribution (ACD) (1)(2) (Continued)

Electronic Business Sets (Continued)

Optional Features (Continued)

AUG 06 1999
By 3rd RS #17
Public Service Commission
MISSOURI

Status Lamp Enhanced: When assigned to a supervisor's set, each agent status lamp lights when the agent is active on either an ACD call or a call on a secondary directory number. By pressing the key associated with the agent's status lamp, the supervisor is able to display the exact status of the agent. The display reports that the agent is active on an incoming call, an incoming call to a secondary directory number, or an outgoing call on a secondary directory number. When used with the Observe Agent feature, enables the supervisor to continuously monitor (visually) or observe (audio-monitor), individual agent activities on both agent's primary directory number (ACD calls) and one designated secondary directory number. A supervisor's set with display is needed for full functionality.

Transfer to Incalls Key: Allows an agent to transfer an ACD call to another agent's Incalls Key within the same customer group.

User Interface to ACD MIS: Provides security for multiple users served by a single switch by allowing the DMS-100 to control the ACD groups that can be accessed by each downstream processor.

Variable Wrap-Up Time: Allows the ACD end user the flexibility to vary the time interval between call completion and the presentation of a new incoming call on an individual agent basis.

Virtual Facility Group (VFG) Data in ACD/MIS: When an ACD directory number is accessed through a VFG, this feature includes the existing VFG operational measurements related to facility blockage in the ACD Management Reports, providing the end user with a complete view of the ACD group's call-handling capability.

(1) Not available to BRI Stations.

(AT)
(AT)

(2) Not available on stations associated with Integrated Pathway Service as found in Section 18 of the Digital Link Services Tariff.

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General Exchange Tariff
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PLEXAR®-II SERVICE

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45.1 General (Continued)

DEC 23 1997

45.1.2 Feature Array (Continued)

C. Digital Multiplex System (DMS) Optional Features - (Continued)

CANCELLED MISSOURI Public Service Commission

(AT) - Automatic Call Distribution (ACD) (1) (Continued)

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By 2nd RS #17
Public Service Commission
MISSOURI

(AT) Electronic Business Sets (Continued)

Optional Features (Continued)

Status Lamp Enhanced: When assigned to a supervisor's set, each agent status lamp lights when the agent is active on either an ACD call or a call on a secondary directory number. By pressing the key associated with the agent's status lamp, the supervisor is able to display the exact status of the agent. The display reports that the agent is active on an incoming call, an incoming call to a secondary directory number, or an outgoing call on a secondary directory number. When used with the Observe Agent feature, enables the supervisor to continuously monitor (visually) or observe (audio-monitor), individual agent activities on both agent's primary directory number (ACD calls) and one designated secondary directory number. A supervisor's set with display is needed for full functionality.

Transfer to Incalls Key: Allows an agent to transfer an ACD call to another agent's Incalls Key within the same customer group.

User Interface to ACD MIS: Provides security for multiple users served by a single switch by allowing the DMS-100 to control the ACD groups that can be accessed by each downstream processor.

Variable Wrap-Up Time: Allows the ACD end user the flexibility to vary the time interval between call completion and the presentation of a new incoming call on an individual agent basis.

Virtual Facility Group (VFG) Data in ACD/MIS: When an ACD directory number is accessed through a VFG, this feature includes the existing VFG operational measurements related to facility blockage in the ACD Management Reports, providing the end user with a complete view of the ACD group's call-handling capability.

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FEB 26 1998

(AT) (1) Not available to BRI Stations.

MISSOURI Public Service Commission

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No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
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PLEXAR^R-II SERVICE

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JUL 16 1993

45.1 GENERAL--(Continued)

45.1.2 Feature Array--(Continued)

**MISSOURI
Public Service Commission**

C. Digital Multiplex System (DMS) Optional Features--(Continued)

- Automatic Call Distribution (ACD)--(Continued)

Electronic Business Set--(Continued)

Optional Features--(Continued)

Status Lamp Enhanced: When assigned to a supervisor's set, each agent status lamp lights when the agent is active on either an ACD call or a call on a secondary directory number. By pressing the key associated with the agent's status lamp, the supervisor is able to display the exact status of the agent. The display reports that the agent is active on an incoming call, an incoming call to a secondary directory number, or an outgoing call on a secondary directory number. When used with the Observe Agent feature, enables the supervisor to continuously monitor (visually) or observe (audio-monitor), individual agent activities on both agent's primary directory number (ACD calls) and one designated secondary directory number. A supervisor's set with display is needed for full functionality.

Transfer to Incalls Key: Allows an agent to transfer an ACD call to another agent's Incalls Key within the same customer group.

User Interface to ACD MIS: Provides security for multiple users served by a single switch by allowing the DMS-100 to control the ACD groups that can be accessed by each down-stream processor.

Variable Wrap-Up Time: Allows the ACD end user the flexibility to vary the time interval between call completion and the presentation of a new incoming call on an individual agent basis.

Virtual Facility Group (VFG) Data in ACD/MIS: When an ACD directory number is accessed through a VFG, this feature includes the existing VFG operational measurements related to facility blockage in the ACD Management Report. ~~CANCELLED~~ the end user with a complete view of the ACD group's call-handling capability.

FEB 26 1998

By LRB #17

Public Service Commission
MISSOURI

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Issued: JUL 19 1993

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By A.D. ROBERTSON, Assistant Vice President-External Affairs AUG 23 1993

Southwestern Bell Telephone Company
St. Louis, Missouri

MO. PUBLIC SERVICE CO.

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
3rd Revised Sheet 18
Replacing 2nd Revised Sheet 18

PLEXAR[®]-II SERVICE

45.1 General (Continued)

45.1.2 Feature Array (Continued)

C. Digital Multiplex System (DMS) Optional Features - (Continued)

- Automatic Call Distribution (ACD) (1)(2) (Continued)

Electronic Business Sets (Continued)

Optional Features (Continued)

Walkaway/Closed Key: After activating the Not Ready Key, ACD agents must enter a code that specifies the reason for being unavailable. Tracking of these codes in the MIS down-stream processor allows comprehensive management of agent activities by project.

Non-Electronic Sets

Basic Features

Abandoned Call Clearing: Eliminates unnecessarily held connections. Calls are removed and recorded announcements or music stopped if a caller abandons while in an incoming-call queue.

ACD on 2500 sets: Provides both ACD and non-ACD feature interactions for calls terminating on 2500 set ACD positions.

ACD Directory Number: One unique seven-digit number used to receive incoming ACD calls that are not associated with lines. Each ACD group can receive calls from up to three ACD directory numbers and distribute to the ACD agents assigned to the group.

ACD Directory Number Priority: Allows a customer to prioritize calls depending on the ACD directory number dialed. Calls of a higher priority get answered before calls of a lower priority.

Agent Login Enhancement: Provides an agent identification and password option to ensure that only assigned agents are able to login to an ACD group.

Automatic Overflow: Permits a customer to specify both a maximum number of calls that can be queued and a maximum waiting time for queued calls. When either limit is reached, calls can be directed to a customer-specified route instead of being placed in queue.

- (1) Not available to BRI Stations.
- (CT) (2) Not available on stations associated with Access Advantage Plus Service as found in Section 18 of the Digital Link Services Tariff.

Issued: July 7, 1999

Effective: August 6, 1999

By JAN NEWTON, President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

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General Exchange Tariff
Section 45
2nd Revised Sheet 18
Replacing 1st Revised Sheet 18

PLEXAR®-II SERVICE

Missouri Public Service Commission

45.1 General (Continued)

REC'D FEB 28 1999

45.1.2 Feature Array (Continued)

C. Digital Multiplex System (DMS) Optional Features - (Continued)

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(AT) - Automatic Call Distribution (ACD) (1)(2) (Continued)

Electronic Business Sets (Continued)

Optional Features (Continued)

AUG 06 1999
By 3rd RS 48
Public Service Commission
MISSOURI

Walkaway/Closed Key: After activating the Not Ready Key, ACD agents must enter a code that specifies the reason for being unavailable. Tracking of these codes in the MIS down-stream processor allows comprehensive management of agent activities by project.

Non-Electronic Sets

Basic Features

Abandoned Call Clearing: Eliminates unnecessarily held connections. Calls are removed and recorded announcements or music stopped if a caller abandons while in an incoming-call queue.

ACD on 2500 sets: Provides both ACD and non-ACD feature interactions for calls terminating on 2500 set ACD positions.

ACD Directory Number: One unique seven-digit number used to receive incoming ACD calls that are not associated with lines. Each ACD group can receive calls from up to three ACD directory numbers and distribute to the ACD agents assigned to the group.

ACD Directory Number Priority: Allows a customer to prioritize calls depending on the ACD directory number dialed. Calls of a higher priority get answered before calls of a lower priority.

Agent Login Enhancement: Provides an agent identification and password option to ensure that only assigned agents are able to login to an ACD group.

Automatic Overflow: Permits a customer to specify both a maximum number of calls that can be queued and a maximum waiting time for queued calls. When either limit is reached, calls can be directed to a customer-specified route instead of being placed in queue.

(1) Not available to BRI Stations.

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(AT) (2) Not available on stations associated with Integrated Pathway Service as found in Section 18 of the Digital Link Services Tariff.

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Issued: FEB 24 1999

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By PRISCILLA HILL-ARDOIN, President-Missouri

Southwestern Bell Telephone Company
St. Louis, Missouri

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General Exchange Tariff
Section 45
1st Revised Sheet 18
Replacing Original Sheet 18

PLEXAR®-II SERVICE

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45.1 General (Continued)

DEC 23 1997

45.1.2 Feature Array (Continued)

C. Digital Multiplex System (DMS) Optional Features - (Continued)

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(AT) - Automatic Call Distribution (ACD) (1) (Continued)

APR 06 1999
By 2nd RB #18
Public Service Commission
MISSOURI

Electronic Business Sets (Continued)

Optional Features (Continued)

Walkaway/Closed Key: After activating the Not Ready Key, ACD agents must enter a code that specifies the reason for being unavailable. Tracking of these codes in the MIS down-stream processor allows comprehensive management of agent activities by project.

Non-Electronic Sets

Basic Features

Abandoned Call Clearing: Eliminates unnecessarily held connections. Calls are removed and recorded announcements or music stopped if a caller abandons while in an incoming-call queue.

ACD on 2500 sets: Provides both ACD and non-ACD feature interactions for calls terminating on 2500 set ACD positions.

ACD Directory Number: One unique seven-digit number used to receive incoming ACD calls that are not associated with lines. Each ACD group can receive calls from up to three ACD directory numbers and distribute to the ACD agents assigned to the group.

ACD Directory Number Priority: Allows a customer to prioritize calls depending on the ACD directory number dialed. Calls of a higher priority get answered before calls of a lower priority.

Agent Login Enhancement: Provides an agent identification and password option to ensure that only assigned agents are able to login to an ACD group.

Automatic Overflow: Permits a customer to specify both a maximum number of calls that can be queued and a maximum waiting time for queued calls. When either limit is reached, calls can be directed to a customer-specified route instead of being placed in queue.

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(AT) (1) Not available to BRI Stations.

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MISSOURI Public Service Commission

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General Exchange Tariff
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**MISSOURI
Public Service Commission**

45.1 GENERAL--(Continued)

45.1.2 Feature Array--(Continued)

C. Digital Multiplex System (DMS) Optional Features--(Continued)

- Automatic Call Distribution (ACD)--(Continued)

Electronic Business Sets--(Continued)

Optional Features--(Continued)

Walkaway/Closed Key: After activating the Not Ready Key, ACD agents must enter a code that specifies the reason for being unavailable. Tracking of these codes in the MIS down-stream processor allows comprehensive management of agent activities by project.

Non-Electronic Sets

Basic Features

Abandoned Call Clearing: Eliminates unnecessarily held connections. Calls are removed and recorded announcements or music stopped if a caller abandons while in an incoming-call queue.

ACD on 2500 sets: Provides both ACD and non-ACD feature interactions for calls terminating on 2500 set ACD positions.

ACD Directory Number: One unique seven-digit number used to receive incoming ACD calls that are not associated with lines. Each ACD group can receive calls from up to three ACD directory numbers and distribute to the ACD agents assigned to the group.

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ACD Directory Number Priority: Allows a customer to prioritize calls depending on the ACD directory number dialed. Calls of a higher priority get answered before calls of a lower priority.

FEB 26 1998

By *[Signature]*

Agent Login Enhancement: Provides an agent identification and password option to ensure that only assigned agents are able to login to an ACD

Non-

Automatic Overflow: Permits a customer to specify both a maximum number of calls that can be queued and a maximum waiting time for queued calls. When either limit is reached, calls can be directed to a customer-specified route instead of being placed in queue.

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By A.D. ROBERTSON, Assistant Vice President-External Affairs
Southwestern Bell Telephone Company
St. Louis, Missouri

AUG 23 1993

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No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
3rd Revised Sheet 19
Replacing 2nd Revised Sheet 19

PLEXAR® -II SERVICE

45.1 General (Continued)

45.1.2 Feature Array (Continued)

C. Digital Multiplex System (DMS) Optional Features - (Continued)

- Automatic Call Distribution (ACD) (1)(2) (Continued)

Non-Electronic Sets (Continued)

Basic Features (Continued)

Call Delay Announcement: One prerecorded announcement provided to the caller in queue advising of the delay in answering.

Feature Assignment: Allows 2500-type sets to be assigned and deleted from ACD groups and moved from one ACD group to another.

Incoming Call Queue (30%): Reserves queue slots equal to 30% of all agent positions for incoming calls when all agents are busy.

Login/Logout: Allows an ACD agent to use a 2500-type set to login to an ACD group by dialing an activation code, identification code and, if required, a password. The agent can also logout of an ACD group by dialing a deactivation code.

Make Set Busy: Prevent an agent position from receiving only non-ACD calls to the set. ACD calls continue to be presented.

Night Treatment: Provides a night service mode when all agents in an ACD group activate make set busy keys on their sets.

Ring Threshold: Provides for the rerouting of a call when an agent does not answer the call within a preprogrammed time. The call is rerouted either to the longest idle agent or the front of the queue if there is no agent available. The agent position that did not answer is logged out of service and must login to put the position back into service.

Set Distinctive Ringing: Enables an ACD agent to distinguish an ACD call from other incoming calls. The main function is to provide a method by which ACD agents using 2500 sets will be able to distinguish ACD from non-ACD calls.

(1) Not available to BRI Stations.

(CT) (2) Not available on stations associated with Access Advantage Plus Service as found in Section 18 of the Digital Link Services Tariff.

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By JAN NEWTON, President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

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General Exchange Tariff
Section 45
2nd Revised Sheet 19
Replacing 1st Revised Sheet 19

PLEXAR®-II SERVICE

Missouri Public Service Commission

45.1 General (Continued)

REG'D FEB 28 1999

45.1.2 Feature Array (Continued)

C. Digital Multiplex System (DMS) Optional Features - (Continued)

(AT) - Automatic Call Distribution (ACD) (1)(2) (Continued)

CANCELLED

Non-Electronic Sets (Continued)

AUG 06 1999
By *3rd RS 419*
Public Service Commission
MISSOURI

Basic Features (Continued)

Call Delay Announcement: One prerecorded announcement provided to the caller in queue advising of the delay in answering.

Feature Assignment: Allows 2500-type sets to be assigned and deleted from ACD groups and moved from one ACD group to another.

Incoming Call Queue (30%): Reserves queue slots equal to 30% of all agent positions for incoming calls when all agents are busy.

Login/Logout: Allows an ACD agent to use a 2500-type set to login to an ACD group by dialing an activation code, identification code and, if required, a password. The agent can also logout of an ACD group by dialing a deactivation code.

Make Set Busy: Prevent an agent position from receiving only non-ACD calls to the set. ACD calls continue to be presented.

Night Treatment: Provides a night service mode when all agents in an ACD group activate make set busy keys on their sets.

Ring Threshold: Provides for the rerouting of a call when an agent does not answer the call within a preprogrammed time. The call is rerouted either to the longest idle agent or the front of the queue if there is no agent available. The agent position that did not answer is logged out of service and must login to put the position back into service.

Set Distinctive Ringing: Enables an ACD agent to distinguish an ACD call from other incoming calls. The main function is to provide a method by which ACD agents using 2500 sets will be able to distinguish ACD from non-ACD calls.

(1) Not available to BRI Stations.

Missouri Public Service Commission

(AT) (2) Not available on stations associated with Integrated Pathway Service as found in Section 18 of the Digital Link Services Tariff.

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PLEXAR®-II SERVICE

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45.1 General (Continued)

DEC 23 1997

45.1.2 Feature Array (Continued)

MISSOURI

C. Digital Multiplex System (DMS) Optional Features - (Continued)

Public Service Commission

(AT)

- Automatic Call Distribution (ACD) (1) (Continued)

CANCELLED

Non-Electronic Sets (Continued)

APR 06 1999

Basic Features (Continued)

By 2nd RB #19
Public Service Commission
MISSOURI

Call Delay Announcement: One prerecorded announcement prompts the caller in queue advising of the delay in answering.

Feature Assignment: Allows 2500-type sets to be assigned and deleted from ACD groups and moved from one ACD group to another.

Incoming Call Queue (30%): Reserves queue slots equal to 30% of all agent positions for incoming calls when all agents are busy.

Login/Logout: Allows an ACD agent to use a 2500-type set to login to an ACD group by dialing an activation code, identification code and, if required, a password. The agent can also logout of an ACD group by dialing a deactivation code.

Make Set Busy: Prevent an agent position from receiving only non-ACD calls to the set. ACD calls continue to be presented.

Night Treatment: Provides a night service mode when all agents in an ACD group activate make set busy keys on their sets.

Ring Threshold: Provides for the rerouting of a call when an agent does not answer the call within a preprogrammed time. The call is rerouted either to the longest idle agent or the front of the queue if there is no agent available. The agent position that did not answer is logged out of service and must login to put the position back into service.

Set Distinctive Ringing: Enables an ACD agent to distinguish an ACD call from other incoming calls. The main function is to provide a method by which ACD agents using 2500 sets will be able to distinguish ACD from non-ACD calls.

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(AT) (1) Not available to BRI Stations.

MISSOURI
Public Service Commission
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**MISSOURI
Public Service Commission**

45.1 GENERAL-(Continued)

45.1.2 Feature Array-(Continued)

C. Digital Multiplex System (DMS) Optional Features-(Continued)

- Automatic Call Distribution (ACD)-(Continued)

Non-Electronic Sets-(Continued)

Basic Features-(Continued)

Call Delay Announcement: One prerecorded announcement provided to the caller in queue advising of the delay in answering.

Feature Assignment: Allows 2500-type sets to be assigned and deleted from ACD groups and moved from one ACD group to another.

Incoming Call Queue (30%): Reserves queue slots equal to 30% of all agent positions for incoming calls when all agents are busy.

Login/Logout: Allows an ACD agent to use a 2500-type set to login to an ACD group by dialing an activation code, identification code and, if required, a password. The agent can also logout of an ACD group by dialing a deactivation code.

Make Set Busy: Prevents an agent position from receiving only non-ACD calls to the set. ACD calls continue to be presented.

Night Treatment: Provides a night service mode when all agents in an ACD group activate make set busy keys on their sets.

Ring Threshold: Provides for the rerouting of a call when an agent does not answer the call within a preprogrammed time. The call is rerouted either to the longest idle agent or the front of the queue if there is no agent available. The agent position that did not answer is logged out of service and must login to put the position back into service.

Set Distinctive Ringing: Enables an ACD agent to distinguish an ACD call from other incoming calls. The main function is to provide a method by which ACD agents using 2500 sets will be able to distinguish ACD from non-ACD calls.

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By KRS#19

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By A.D. ROBERTSON, Assistant Vice President-External Affairs
Southwestern Bell Telephone Company
St. Louis, Missouri

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General Exchange Tariff
Section 45
3rd Revised Sheet 20
Replacing 2nd Revised Sheet 20

PLEXAR[®] -II SERVICE

45.1 General (Continued)

45.1.2 Feature Array (Continued)

C. Digital Multiplex System (DMS) Optional Features - (Continued)

- Automatic Call Distribution (ACD) (1)(2) (Continued)

Non-Electronic Sets (Continued)

Basic Features (Continued)

Set Not Ready: Allows a 500/2500 set logged into an ACD agent position to use access codes to activate and deactivate ACD Set Not Ready. This feature is typically used when post-call work time is required to complete a transaction.

Supervisor Control of Night Service: Provides the supervisor with control of the initiation of the night service treatment for one or more agent groups within the same customer group.

Three-Way Calling/Call Transfer/Call Chaining to ACD: Allows the agent to transfer to other ACD directory numbers in the same customer group and be included as a member of a three-way call chain.

Optional Features

Additional ACD Directory Number: Unique seven-digit number used to receive incoming ACD calls that are not associated with a line.

Additional ACD Directory Number Priority: Allows a customer to prioritize calls depending on the ACD directory number dialed. Calls of a higher priority get answered before calls of a lower priority.

Additional Incoming Call Queue (10%): Reserves additional queue slots equal to 10% of all agent positions for incoming calls when all agents are busy.

Music on Delay (Queue): With this feature, callers placed in an incoming-call queue will hear customer-provided music instead of silence after the call-delay announcement.

Night Service Recorded Announcement and Forward: Enhances the currently available Night Service capability. Out-of-hour callers can be presented with a specialized recorded announcement before being directed to the specified Night Service treatment.

- (1) Not available to BRI Stations.
- (CT) (2) Not available on stations associated with Access Advantage Plus Service as found in Section 18 of the Digital Link Services Tariff.

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Effective: August 6, 1999

By JAN NEWTON, President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

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General Exchange Tariff
Section 45
2nd Revised Sheet 20
Replacing 1st Revised Sheet 20

PLEXAR®-II SERVICE

45.1 General (Continued)

Missouri Public Service Commission

45.1.2 Feature Array (Continued)

REGD FEB 28 1999

C. Digital Multiplex System (DMS) Optional Features - (Continued)

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(AT) - Automatic Call Distribution (ACD) (1)(2) (Continued)

Non-Electronic Sets (Continued)

Basic Features (Continued)

AUG 06 1999
By [Signature]
Public Service Commission
MISSOURI

Set Not Ready: Allows a 500/2500 set logged into an ACD agent position to use access codes to activate and deactivate ACD Set Not Ready. This feature is typically used when post-call work time is required to complete a transaction.

Supervisor Control of Night Service: Provides the supervisor with control of the initiation of the night service treatment for one or more agent groups within the same customer group.

Three-Way Calling/Call Transfer/Call Chaining to ACD: Allows the agent to transfer to other ACD directory numbers in the same customer group and be included as a member of a three-way call chain.

Optional Features

Additional ACD Directory Number: Unique seven-digit number used to receive incoming ACD calls that are not associated with a line.

Additional ACD Directory Number Priority: Allows a customer to prioritize calls depending on the ACD directory number dialed. Calls of a higher priority get answered before calls of a lower priority.

Additional Incoming Call Queue (10%): Reserves additional queue slots equal to 10% of all agent positions for incoming calls when all agents are busy.

Music on Delay (Queue): With this feature, callers placed in an incoming-call queue will hear customer-provided music instead of silence after the call-delay announcement.

Night Service Recorded Announcement and Forward: Enhances the currently available Night Service capability. Out-of-hour callers can be presented with a specialized recorded announcement before being directed to the specified Night Service treatment.

(1) Not available to BRI Stations.

(AT)
(AT)

(2) Not available on stations associated with Integrated Pathway Service as found in Section 18 of the Digital Link Services Tariff.

Missouri Public Service Commission

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Issued: FEB 24 1999

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PLEXAR®-II SERVICE

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45.1 General (Continued)

45.1.2 Feature Array (Continued)

C. Digital Multiplex System (DMS) Optional Features - (Continued)

(AT) - Automatic Call Distribution (ACD) (1) (Continued)

Non-Electronic Sets (Continued)

Basic Features (Continued)

Set Not Ready: Allows a 500/2500 set logged into an ACD agent position to use access codes to activate and deactivate ACD Set Not Ready. This feature is typically used when post-call work time is required to complete a transaction.

Supervisor Control of Night Service: Provides the supervisor with control of the initiation of the night service treatment for one or more agent groups within the same customer group.

Three-Way Calling/Call Transfer/Call Chaining to ACD: Allows the agent to transfer to other ACD directory numbers in the same customer group and be included as a member of a three-way call chain.

Optional Features

Additional ACD Directory Number: Unique seven-digit number used to receive incoming ACD-calls that are not associated with a line.

Additional ACD Directory Number Priority: Allows a customer to prioritize calls depending on the ACD directory number dialed. Calls of a higher priority get answered before calls of a lower priority.

Additional Incoming Call Queue (10%): Reserves additional queue slots equal to 10% of all agent positions for incoming calls when all agents are busy.

Music on Delay (Queue): With this feature, callers placed in an incoming-call queue will hear customer-provided music instead of silence after the call-delay announcement.

Night Service Recorded Announcement and Forward: Enhances the currently available Night Service capability. Out-of-hour callers can be presented with a specialized recorded announcement before being directed to the specified Night Service treatment.

CANCELLED MISSOURI Service Commission

APR 06 1999
By 2nd RS #20
Public Service Commission
MISSOURI

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General Exchange Tariff
Section 45
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JUL 16 1993

**MISSOURI
Public Service Commission**

45.1 GENERAL--(Continued)

45.1.2 Feature Array--(Continued)

C. Digital Multiplex System (DMS) Optional Features--(Continued)

- Automatic Call Distribution (ACD)--(Continued)

Non-Electronic Sets--(Continued)

Basic Features--(Continued)

Set Not Ready: Allows a 500/2500 set logged into an ACD agent position to use access codes to activate and deactivate ACD Set Not Ready. This feature is typically used when post-call work time is required to complete a transaction.

Supervisor Control of Night Service: Provides the supervisor with control of the initiation of the night service treatment for one or more agent groups within the same customer group.

Three-Way Calling/Call Transfer/Call Chaining to ACD: Allows the agent to transfer to other ACD directory numbers in the same customer group and be included as a member of a three-way call chain.

Optional Features

Additional ACD Directory Number: Unique seven-digit number used to receive incoming ACD calls that are not associated with a line.

Additional ACD Directory Number Priority: Allows a customer to prioritize calls depending on the ACD directory number dialed. Calls of a higher priority get answered before calls of a lower priority.

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Additional Incoming Call Queue (10%): Reserves additional queue slots equal to 10% of all agent positions for incoming calls when all agents are busy.

FEB 26 1998

Music on Delay (Queue): With this feature, callers placed in an incoming-call queue will hear customer-provided music instead of silence after the call-delay announcement.

Night Service Recorded Announcement and Forward: Enhances the currently available Night Service capability. Out-of-hour callers can be presented with a specialized recorded announcement before being directed to the specified Night Service treatment.

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By A.D. ROBERTSON, Assistant Vice President-External Affairs

Southwestern Bell Telephone Company

St. Louis, Missouri

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General Exchange Tariff
Section 45
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PLEXAR[®] -II SERVICE

45.1 General (Continued)

45.1.2 Feature Array (Continued)

C. Digital Multiplex System (DMS) Optional Features - (Continued)

- Automatic Call Distribution (ACD) (1)(2) (Continued)

Non-Electronic Sets (Continued)

Optional Features (Continued)

Overflow of Enqueued Calls: Enhances the existing call overflow capability by providing for overflow of calls that have been enqueued for excessive amounts of time.

Second and Third Recorded Announcements: This feature enhances the basic announcement capability by allowing customer groups to specify delay periods between announcements and the type of treatment that callers are given during those delays and after the last announcement is given.

2500 Set MIS/Load Management: Allows ACD Load Management and ACD Show commands to be used for ACD groups consisting of 2500 set ACD agents. Load Management commands allow sets to be reassigned from one ACD group to another, and ACDSHOW commands display information about the group's agent position.

- Business Set Interface (1)(2)

Allows customers the capability to activate Business Set functions in a Plexar-II system. Functions have been packaged as follows:

Basic Business Set Interface Package

Add-On Module Software: Allows the business set to be expanded when the customer provides adjunct Customer Premises Equipment (CPE).

Auto Answer Back: Allows any incoming call to the primary directory number of the set to be automatically answered after four seconds of ringing.

Automatic Dial: Allows a business set station user to call a frequently dialed number by depressing the assigned feature key.

- (1) Not available to BRI Stations.
- (CT) (2) Not available on stations associated with Access Advantage Plus Service as found in Section 18 of the Digital Link Services Tariff.

Issued: July 7, 1999

Effective: August 6, 1999

By JAN NEWTON, President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
2nd Revised Sheet 21
Replacing 1st Revised Sheet 21

PLEXAR®-II SERVICE

Missouri Public
Service Commission

45.1 General (Continued)

REC'D FEB 23 1999

45.1.2 Feature Array (Continued)

C. Digital Multiplex System (DMS) Optional Features - (Continued)

CANCELLED

(AT) - Automatic Call Distribution (ACD) (1)(2) (Continued)

Non-Electronic Sets (Continued)

Optional Features (Continued)

AUG 06 1999
By 3rd RS/21
Public Service Commission
MISSOURI

Overflow of Enqueued Calls: Enhances the existing call overflow capability by providing for overflow of calls that have been enqueued for excessive amounts of time.

Second and Third Recorded Announcements: This feature enhances the basic announcement capability by allowing customer groups to specify delay periods between announcements and the type of treatment that callers are given during those delays and after the last announcement is given.

2500 Set MIS/Load Management: Allows ACD Load Management and ACD Show commands to be used for ACD groups consisting of 2500 set ACD agents. Load Management commands allow sets to be reassigned from one ACD group to another, and ACDSHOW commands display information about the group's agent position.

(AT) - Business Set Interface (1)(2)

Allows customers the capability to activate Business Set functions in a Plexar-II system. Functions have been packaged as follows:

Basic Business Set Interface Package

Add-On Module Software: Allows the business set to be expanded when the customer provides adjunct Customer Premises Equipment (CPE).

Auto Answer Back: Allows any incoming call to the primary directory number of the set to be automatically answered after four seconds of ringing.

Automatic Dial: Allows a business set station user to call a frequently dialed number by depressing the assigned feature key.

(AT) (1) Not available to BRI Stations.

(AT) (2) Not available on stations associated with Integrated Pathway Service as found in Section 18 of the Digital Link Services Tariff.

Missouri Public
Service Commission

FILED APR 06 1999

Issued: FEB 24 1999

Effective: [REDACTED]

By PRISCILLA HILL-ARDOIN, President-Missouri APR 06 1999
Southwestern Bell Telephone Company
St. Louis, Missouri

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General Exchange Tariff
Section 45
1st Revised Sheet 21
Replacing Original Sheet 21

PLEXAR®-II SERVICE

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45.1 General (Continued)

DEC 23 1997

45.1.2 Feature Array (Continued)

C. Digital Multiplex System (DMS) Optional Features - (Continued)

CANCELLED MISSOURI
Public Service Commission

(AT) - Automatic Call Distribution (ACD) (1) (Continued)

Non-Electronic Sets (Continued)

Optional Features (Continued)

APR 06 1999
By 2nd RS #21
Public Service Commission
MISSOURI

Overflow of Enqueued Calls: Enhances the existing call overflow capability by providing for overflow of calls that have been enqueued for excessive amounts of time.

Second and Third Recorded Announcements: This feature enhances the basic announcement capability by allowing customer groups to specify delay periods between announcements and the type of treatment that callers are given during those delays and after the last announcement is given.

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(AT) - Business Set Interface (1)

Allows customers the capability to activate Business Set functions in a Plexar-II system. Functions have been packaged as follows:

Basic Business Set Interface Package

Add-On Module Software: Allows the business set to be expanded when the customer provides adjunct Customer Premises Equipment (CPE).

Auto Answer Back: Allows any incoming call to the primary directory number of the set to be automatically answered after four seconds of ringing.

Automatic Dial: Allows a business set station user to call a frequently dialed number by depressing the assigned feature key.

FILED

(AT) (1) Not available to BRI Stations.

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Issued: DEC 23 1997

Effective: FEB 26 1998 MISSOURI
Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
Original Sheet 21

PLEXAR^R-II SERVICE

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JUL 16 1993

**MISSOURI
Public Service Commission**

45.1 GENERAL-(Continued)

45.1.2 Feature Array-(Continued)

C. Digital Multiplex System (DMS) Optional Features-(Continued)

- Automatic Call Distribution (ACD)-(Continued)

Non-Electronic Sets-(Continued)

Optional Features-(Continued)

Overflow of Enqueued Calls: Enhances the existing call overflow capability by providing for overflow of calls that have been enqueued for excessive amounts of time.

Second and Third Recorded Announcements: This feature enhances the basic announcement capability by allowing customer groups to specify delay periods between announcements and the type of treatment that callers are given during those delays and after the last announcement is given.

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CANCELLED

- Business Set Interface

Allows customers the capability to activate Business Set functions in a Plexar-II system. Functions have been packaged as follows:

FEB 26 1998
By SR/S/21
Public Service Commission
MISSOURI

Basic Business Set Interface Package

Add-On Module Software: Allows the business set to be expanded when the customer provides adjunct Customer Premises Equipment (CPE).

Auto Answer Back: Allows any incoming call to the primary directory number of the set to be automatically answered after four seconds of ringing.

Automatic Dial: Allows a business set station user to call a frequently dialed number by depressing the assigned feature key.

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Issued:

JUL 19 1993

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AUG 23 1993

~~AUG 18 1993~~

AUG 23 1993

By A.D. ROBERTSON, Assistant Vice President-External Affairs

Southwestern Bell Telephone Company

St. Louis, Missouri

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No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
3rd Revised Sheet 22
Replacing 2nd Revised Sheet 22

PLEXAR[®] -II SERVICE

45.1 General (Continued)

45.1.2 Feature Array (Continued)

C. Digital Multiplex System (DMS) Optional Features - (Continued)

- Business Set Interface (1)(2) (Continued)

Basic Business Set Interface Package (Continued)

Automatic Line: Automatic Line is a directory number feature that may be assigned to individual directory number appearances on a business set station.

Automatic Line and Multiple Appearance Directory Number (MADN): This feature allows a MADN-Single Call Arrangement (SCA)/-Multi-Call Arrangement (MCA) member to be assigned as an Automatic Line. In addition, it makes automatic lines compatible with many features and options that do not require initial dial tone.

Busy Override: Allows a business set user to gain access to a busy station by depressing an appropriate key.

Call Forward: Allows a business set user to have incoming calls to a station automatically forwarded in one of the four variations to a predetermined telephone number.

Call Park: Provides the business set user the capability of parking (holding) a call against its own directory number. The parked call can be retrieved from any station by dialing the feature access code and directory number. Once the call has been parked against a directory number in the system, the user is free to originate and receive calls.

Call Pickup: Allows a station to answer calls incoming to another station within a predetermined call pickup group. A call pickup group is a group of stations with call pickup assigned and linked together using one of the stations as a linking member.

Call Waiting: With this feature, an incoming call encountering a busy business set station received audible ringing, while the called station user receives call waiting notification. The called station user can choose to acknowledge the new caller and place the existing party on hold, to alternate between the callers, or to abandon one of the calls and be recalled by the other.

- (1) Not available to BRI Stations.
(CT) (2) Not available on stations associated with Access Advantage Plus Service as found in Section 18 of the Digital Link Services Tariff.

Issued: July 7, 1999

Effective: August 6, 1999

By JAN NEWTON, President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
2nd Revised Sheet 22
Replacing 1st Revised Sheet 22

PLEXAR®-II SERVICE

45.1 General (Continued)

45.1.2 Feature Array (Continued)

C. Digital Multiplex System (DMS) Optional Features - (Continued)

(AT) - Business Set Interface (1)(2) (Continued)

Basic Business Set Interface Package (Continued)

Automatic Line: Automatic Line is a directory number feature that may be assigned to individual directory number appearances on a business set station.

Automatic Line and Multiple Appearance Directory Number (MADN): This feature allows a MADN-Single Call Arrangement (SCA)/-Multi-Call Arrangement (MCA) member to be assigned as an Automatic Line. In addition, it makes automatic lines compatible with many features and options that do not require initial dial tone.

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Call Waiting: With this feature, an incoming call encountering a busy business set station received audible ringing, while the called station user receives call waiting notification. The called station user can choose to acknowledge the new caller and place the existing party on hold, to alternate between the callers, or to abandon one of the calls and be recalled by the other.

(1) Not available to BRI Stations.

(AT) (2) Not available on stations associated with Integrated Pathway Service as found in Section 45.1.2 of the Digital Link Services Tariff.

Missouri Public Service Commission

REC'D FEB 23 1999

CANCELLED

AUG 06 1999
By 3rd RS #22
Public Service Commission
MISSOURI

Missouri Public Service Commission

FILED APR 06 1999

Issued: FEB 24 1999

Effective: MAR 23 1999

By PRISCILLA HILL-ARDOIN, President-Missouri APR 06 1999
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

PLEXAR®-II SERVICE

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45.1 General (Continued)

45.1.2 Feature Array (Continued)

C. Digital Multiplex System (DMS) Optional Features - (Continued)

(AT)

- Business Set Interface (1) (Continued)

Basic Business Set Interface Package (Continued)

Automatic Line: Automatic Line is a directory number feature that may be assigned to individual directory number appearances on a business set station.

Automatic Line and Multiple Appearance Directory Number (MADN): This feature allows a MADN-Single Call Arrangement (SCA)/-Multi-Call Arrangement (MCA) member to be assigned as an Automatic Line. In addition, it makes automatic lines compatible with many features and options that do not require initial dial tone.

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Call Pickup: Allows a station to answer calls incoming to another station within a predetermined call pickup group. A call pickup group is a group of stations with call pickup assigned and linked together using one of the stations as a linking member.

Call Waiting: With this feature, an incoming call encountering a busy business set station received audible ringing, while the called station user receives call waiting notification. The called station user can choose to acknowledge the new caller and place the existing party on hold, to alternate between the callers, or to abandon one of the calls and be recalled by the other.

FILED

(AT) (1) Not available to BRI Stations.

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Issued: DEC 23 1997

Effective:

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Public Service Commission
FEB 26 1998

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
Original Sheet 22

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PLEXAR^R-II SERVICE

**MISSOURI
Public Service Commission**

45.1 GENERAL--(Continued)

45.1.2 Feature Array--(Continued)

C. Digital Multiplex System (DMS) Optional Features--(Continued)

- Business Set Interface--(Continued)

Basic Business Set Interface Package--(Continued)

Automatic Line: Automatic Line is a directory number feature that may be assigned to individual directory number appearances on a business set station.

Automatic Line and Multiple Appearance Directory Number (MADN): This feature allows a MADN-Single Call Arrangement (SCA)/-Multi-Call Arrangement (MCA) member to be assigned as an Automatic Line. In addition, it makes automatic lines compatible with many features and options that do not require initial dial tone.

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Call Park: Provides the business set user the capability of parking (holding) a call against its own directory number. The parked call can be retrieved from any station by dialing the feature access code and directory number. Once the call has been parked against a directory number in the system, the user is free to originate and receive calls.

CANCELLED

Call Pickup: Allows a station to answer calls incoming to another station within a predetermined call pickup group. A call pickup group is a group of stations with call pickup assigned and linked together using one of the stations as a linking member.

FEB 26 1998

By ISRS #22
**Public Service Commission
MISSOURI**

Call Waiting: With this feature, an incoming call encountering a busy business set station received audible ringing, while the called station user receives call waiting notification. The called station user can choose to acknowledge the new caller and place the existing party on hold, to alternate between the callers, or to abandon one of the calls and be recalled by the other.

FILED

Issued:

JUL 19 1993

Effective: ~~AUG 23 1993~~
AUG 23 1993

AUG 23 1993

By A.D. ROBERTSON, Assistant Vice President-External Affairs
Southwestern Bell Telephone Company
St. Louis, Missouri

MO. PUBLIC SERVICE COMMISSION

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
3rd Revised Sheet 23
Replacing 2nd Revised Sheet 23

PLEXAR[®] -II SERVICE

45.1 General (Continued)

45.1.2 Feature Array (Continued)

C. Digital Multiplex System (DMS) Optional Features - (Continued)

- Business Set Interface (1)(2) (Continued)

Basic Business Set Interface Package (Continued)

Call Waiting-Originating for Business Sets: Enhances the original Call Waiting Originate (CWO) feature by extending the availability of CWO to business sets in the following manner: (1) allowing CWO to be assigned to a directory number on a business set or (2) allowing an originator with CWO to terminate to a business set with a Call Waiting Terminating (CWT) key.

Dial Call Waiting: Allows Dial Call Waiting to be assigned to a business set on a per directory number basis.

Feature Code Access: Provides an alternate method of accessing business set features, other than through the use of feature keys.

Group Intercom: Allows a customer to call a member of a predesignated group by using abbreviated dialing.

- (1) Not available to BRI Stations.
(CT) (2) Not available on stations associated with Access Advantage Plus Service as found in Section 18 of the Digital Link Services Tariff.

Issued: July 7, 1999

Effective: August 6, 1999

By JAN NEWTON, President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
2nd Revised Sheet 23
Replacing 1st Revised Sheet 23

PLEXAR®-II SERVICE

Missouri Public Service Commission

REC'D FEB 28 1999

45.1 General (Continued)

45.1.2 Feature Array (Continued)

C. Digital Multiplex System (DMS) Optional Features - (Continued)

CANCELLED

(AT)

- Business Set Interface (1)(2) (Continued)

Basic Business Set Interface Package (Continued)

Call Waiting-Originating for Business Sets: Enhances the original Call Waiting Originate (CWO) feature by extending the availability of CWO to business sets in the following manner: (1) allowing CWO to be assigned to a directory number on a business set or (2) allowing an originator with CWO to terminate to a business set with a Call Waiting Terminating (CWT) key.

Dial Call Waiting: Allows Dial Call Waiting to be assigned to a business set on a per directory number basis.

Feature Code Access: Provides an alternate method of accessing business set features, other than through the use of feature keys.

Group Intercom: Allows a customer to call a member of a predesignated group by using abbreviated dialing.

AUG 06 1999
By 3rd RS#23
Public Service Commission
MISSOURI

(AT)
(AT)

- (1) Not available to BRI Stations.
- (2) Not available on stations associated with Integrated Pathway Service as found in Section 18 of the Digital Link Services Tariff.

Missouri Public Service Commission
FILED APR 06 1999

Issued: FEB 24 1999

Effective: [REDACTED]

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
1st Revised Sheet 23
Replacing Original Sheet 23

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PLEXAR®-II SERVICE

DEC 23 1997

45.1 General (Continued)

45.1.2 Feature Array (Continued)

**MISSOURI
Public Service Commission**

C. Digital Multiplex System (DMS) Optional Features - (Continued)

(AT) - Business Set Interface (1) (Continued)

Basic Business Set Interface Package (Continued)

Call Waiting-Originating for Business Sets: Enhances the original Call Waiting Originate (CWO) feature by extending the availability of CWO to business sets in the following manner: (1) allowing CWO to be assigned to a directory number on a business set or (2) allowing an originator with CWO to terminate to a business set with a Call Waiting Terminating (CWT) key.

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**APR 06 1999
By *Ind RS # 23*
Public Service Commission
MISSOURI**

FILED

FEB 26 1998

(AT) (1) Not available to BRI Stations.

**MISSOURI
Public Service Commission**

Issued: **DEC 23 1997**

Effective: **FEB 26 1998**

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
Original Sheet 23

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JUL 16 1993

PLEXAR^R-II SERVICE

**MISSOURI
Public Service Commission**

45.1 GENERAL-(Continued)

45.1.2 Feature Array-(Continued)

C. Digital Multiplex System (DMS) Optional Features-(Continued)

- Business Set Interface-(Continued)

Basic Business Set Interface Package-(Continued)

Call Waiting-Originating for Business Sets: Enhances the original Call Waiting Originate (CWO) feature by extending the availability of CWO to business sets in the following manner: (1) allowing CWO to be assigned to a directory number on a business set or (2) allowing an originator with CWO to terminate to a business set with a Call Waiting Terminating (CWT) key.

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Feature Code Access: Provides an alternate method of accessing business set features, other than through the use of feature keys.

Group Intercom: Allows a customer to call a member of a predesignated group by using abbreviated dialing.

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FEB 26 1998

By SPRS#23
Public Service Commission
MISSOURI

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AUG 23 1993

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Issued:

JUL 19 1993

Effective:

~~AUG 19 1993~~
AUG 23 1993

By A.D. ROBERTSON, Assistant Vice President-External Affairs
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issue except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
4th Revised Sheet 24
Replacing 3rd Revised Sheet 24

PLEXAR[®] -II SERVICE

45.1 General (Continued)

45.1.2 Feature Array (Continued)

C. Digital Multiplex System (DMS) Optional Features - (Continued)

- Business Set Interface (1)(2) (Continued)

Basic Business Set Interface Package (Continued)

Held Calls: Allows a business set user to hold an established call on any directory number on the business set. The user may then originate or receive another call on any other idle directory number.

Intercom: Allows a customer to directly terminate on a predesignated set by depressing the intercom key.

Key Short Hunt: Provides the capability for incoming calls to hunt over a set of directory number appearances on a business set in search of an idle directory number to terminate on. The directory numbers hunted over can be either standard directory numbers or Multiple Appearance Directory Numbers (MADNs).

Listen on Hold: Allows a business set user to place a called party on hold and listen through the speaker.

Make Set Busy: Allows directory number appearances on a business set to be made busy to incoming calls.

Multiple Appearance Directory Number (MADN): A directory number that is assigned to more than one business set is called a Multiple Appearance Directory Number (MADN). The business sets that are assigned this directory number are known as a MADN group.

Multiple Appearance Directory Number (MADN) and Conference Interaction: Allows the following types of conference calls to interact with MADN Hold: Three-way Calling, Station Controlled Conference, Preset Conference, and Meet-Me Conference. This feature also allows a conference call to be either answered or established by one party, placed on hold, and picked up by another party.

Privacy Release: Allows a MADN with Single Call Arrangement (MADN SCA) to establish a conference call among a number of MADN lines and an external party.

- (1) Not available to BRI Stations.
(CT) (2) Not available on stations associated with Access Advantage Plus Service as found in Section 18 of the Digital Link Services Tariff.

Issued: July 7, 1999

Effective: August 6, 1999

By JAN NEWTON, President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issue except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
3rd Revised Sheet 24
Replacing 2nd Revised Sheet 24

PLEXAR®-II SERVICE

45.1 General (Continued)

Missouri Public Service Commission

45.1.2 Feature Array (Continued)

REC'D FEB 23 1999

C. Digital Multiplex System (DMS) Optional Features - (Continued)

CANCELLED

(AT) - Business Set Interface (1)(2) (Continued)

Basic Business Set Interface Package (Continued)

AUG 06 1999
By [Signature] #24
Public Service Commission
MISSOURI

Held Calls: Allows a business set user to hold an established call on any directory number on the business set. The user may then originate or receive another call on any other idle directory number.

Intercom: Allows a customer to directly terminate on a predesignated set by depressing the intercom key.

Key Short Hunt: Provides the capability for incoming calls to hunt over a set of directory number appearances on a business set in search of an idle directory number to terminate on. The directory numbers hunted over can be either standard directory numbers or Multiple Appearance Directory Numbers (MADNs).

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Privacy Release: Allows a MADN with Single Call Arrangement (MADN SCA) to establish a conference call among a number of MADN lines and an external party.

(1) Not available to BRI Stations.

(AT) (2) Not available on stations associated with Integrated Pathway Service as found in Section 18 of the Digital Link Services Tariff.

Missouri Public Service Commission

FILED APR 06 1999

Issued: FEB 24 1999

Effective: [Redacted]

No supplement to this tariff will be issue except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
2nd Revised Sheet 24
Replacing 1st Revised Sheet 24

PLEXAR®-II SERVICE

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45.1 General (Continued)

FEB 9 1999

45.1.2 Feature Array (Continued)

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C. Digital Multiplex System (DMS) Optional Features - (Continued)

- Business Set Interface (1) (Continued)

APR 06 1999
By 3rd RD #24
Public Service Commission
MISSOURI

Basic Business Set Interface Package (Continued)

Held Calls: Allows a business set user to hold an established call on any directory number on the business set. The user may then originate or receive another call on any other idle directory number.

Intercom: Allows a customer to directly terminate on a predesignated set by depressing the intercom key.

Key Short Hunt: Provides the capability for incoming calls to hunt over a set of directory number appearances on a business set in search of an idle directory number to terminate on. The directory numbers hunted over can be either standard directory numbers or Multiple Appearance Directory Numbers (MADNs).

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Privacy Release: Allows a MADN with Single Call Arrangement (MADN SCA) to establish a conference call among a number of MADN lines and an external party.

Missouri Public Service Commission

(1) Not available to BRI Stations.

FILED MAR 19 1999

Issued: FEB 09 1999

Effective: [REDACTED]

MAR 19 1999

By PRISCILLA HILL-ARDOIN, President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issue except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
1st Revised Sheet 24
Replacing Original Sheet 24

PLEXAR®-II SERVICE

CANCELLED

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45.1 General (Continued)

45.1.2 Feature Array (Continued)

C. Digital Multiplex System (DMS) Optional Features -

MAR 19 1998
By *2nd R 45*
Public Service Commission
MISSOURI

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Public Service Commission

(AT)

- Business Set Interface (1) (Continued)

Basic Business Set Interface Package (Continued)

Held Calls: Allows a business set user to hold an established call on any directory number on the business set. The user may then originate or receive another call on any other idle directory number.

Intercom: Allows a customer to directly terminate on a predesignated set by depressing the intercom key.

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Make Set Busy: Allows directory number appearances on a business set to be made busy to incoming calls.

Multiple Appearance Directory Number (MADN): A directory number that is assigned to more than one business set is called a Multiple Appearance Directory Number (MADN). The business sets that are assigned this directory number are known as a MADN group.

Multiple Appearance Directory Number (MADN) and Conference Interaction: Allows the following types of conference calls to interact with MADN Hold: Three-way Calling, Station Controlled Conference, Preset Conference, and Meet-Me Conference. This feature also allows a conference call to be either answered or established by one party, placed on hold, and picked up by another party.

Privacy Release: Allows a MADN with Single Call Arrangement (MADN SCA) to establish a conference call among a number of MADN lines and an external party.

FILED

FEB 26 1998

(AT) (1) Not available to BRI Stations.

Issued: **DEC 23 1997**

Effective: **FEB 26 1998**

MISSOURI
Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
Original Sheet 24

RECEIVED

PLEXAR^R-II SERVICE JUL 16 1993

45.1 GENERAL-(Continued)

**MISSOURI
Public Service Commission**

45.1.2 Feature Array-(Continued)

C. Digital Multiplex System (DMS) Optional Features-(Continued)

- Business Set Interface-(Continued)

Basic Business Set Interface Package-(Continued)

Held Calls: Allows a business set user to hold an established call on any directory number on the business set. The user may then originate or receive another call on any other idle directory number.

Intercom: Allows a customer to directly terminate on a predesignated set by depressing the intercom key.

Key Short Hunt: Provides the capability for incoming calls to hunt over a set of directory number appearances on a business set in search of an idle directory number to terminate on. The directory numbers hunted over can be either standard directory numbers or Multiple Appearance Directory Numbers (MADNs).

Listed on Hold: Allows a business set user to place a called party on hold and listen through the speaker.

Make Set Busy: Allows directory number appearances on a business set to be made busy to incoming calls.

Multiple Appearance Directory Number (MADN): A directory number that is assigned to more than one business set is called a Multiple Appearance Directory Number (MADN). The business sets that are assigned this directory number are known as a MADN group.

Multiple Appearance Directory Number (MADN) and Conference Interaction: Allows the following types of conference calls to interact with MADN Hold: Three-way Calling, Station Controlled Conference, Preset Conference, and Meet-Me Conference. This feature also allows a conference call to be either answered or established by one party, placed on hold, and picked up by another party.

Privacy Release: Allows ~~with~~ Single Call Arrangement (MADN SCA) to establish a conference call among a number of MADN lines and an external party.

CANCELLED

FEB 26 1998

By *LSRS#24*
Public Service Commission
MISSOURI

FILED

Issued:

JUL 19 1993

Effective:

AUG 23 1993

By A. D. ROBERTSON, Assistant Vice President-External Affairs
Southwestern Bell Telephone Company
St. Louis, Missouri

MO. PUBLIC SERVICE COM. ~~AUG 25 1993~~

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
3rd Revised Sheet 25
Replacing 2nd Revised Sheet 25

PLEXAR[®] -II SERVICE

45.1 General (Continued)

45.1.2 Feature Array (Continued)

C. Digital Multiplex System (DMS) Optional Features - (Continued)

- Business Set Interface (1)(2) (Continued)

Basic Business Set Interface Package (Continued)

Ring Again: With Ring Again, the user can have the business set monitor a busy directory number and be notified when the called station becomes free.

Speed Calling (Personal): Allows a business set user to have their own one-digit and/or two-digit speed call list. The user assigns and changes numbers against these lists and they cannot be allowed access by other stations.

Business Set Display Feature Package

Call Forward/Automatic Dial Display: Displays the previously stored number when programming Call Forwarding or Automatic Dialing on a business set with a display.

Display Called Number: Provides the user of a business set equipped with visual feedback concerning the called number during the origination, termination and programming, and feature activation operations.

Display Calling Number-Closed User Group Only: Provides the business set user receiving an incoming call with visual feedback concerning the calling number.

Enhanced Business Set Reason Display: For business set users with Display, this feature enhances Call Forward Reason Display to provide information on redirected calls. This allows the user to appropriately answer calls that are being redirected by features such as Call Forwarding.

Query Time Key: Provides the current time and date on a business set LCD display when the Query Time and Date Key is depressed.

- (1) Not available to BRI Stations.
(CT) (2) Not available on stations associated with Access Advantage Plus Service as found in Section 18 of the Digital Link Services Tariff.

Issued: July 7, 1999

Effective: August 6, 1999

By JAN NEWTON, President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
2nd Revised Sheet 25
Replacing 1st Revised Sheet 25

PLEXAR®-II SERVICE

Missouri Public Service Commission

45.1 General (Continued)

REC'D FEB 23 1999

45.1.2 Feature Array (Continued)

C. Digital Multiplex System (DMS) Optional Features - (Continued)

CANCELLED

(AT)

- Business Set Interface (1)(2) (Continued)

AUG 06 1999
By 3rd RS #25

Basic Business Set Interface Package (Continued)

Public Service Commission MISSOURI

Ring Again: With Ring Again, the user can have the business set monitor a busy directory number and be notified when the called station becomes free.

Speed Calling (Personal): Allows a business set user to have their own one-digit and/or two-digit speed call list. The user assigns and changes numbers against these lists and they cannot be allowed access by other stations.

Business Set Display Feature Package

Call Forward/Automatic Dial Display: Displays the previously stored number when programming Call Forwarding or Automatic Dialing on a business set with a display.

Display Called Number: Provides the user of a business set equipped with visual feedback concerning the called number during the origination, termination and programming, and feature activation operations.

Display Calling Number-Closed User Group Only: Provides the business set user receiving an incoming call with visual feedback concerning the calling number.

Enhanced Business Set Reason Display: For business set users with Display, this feature enhances Call Forward Reason Display to provide information on redirected calls. This allows the user to appropriately answer calls that are being redirected by features such as Call Forwarding.

Query Time Key: Provides the current time and date on a business set LCD display when the Query Time and Date Key is depressed.

(1) Not available to BRI Stations.

(AT)

(2) Not available on stations associated with Integrated Pathway Service as found in Section 18 of the Digital Link Services Tariff.

(AT)

Missouri Public Service Commission

FILED APR 06 1999

Issued: FEB 24 1999

Effective: ~~MAR 26 1999~~

By PRISCILLA HILL-ARDOIN, President-Missouri APR 06 1999
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
1st Revised Sheet 25
Replacing Original Sheet 25

PLEXAR®-II SERVICE

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45.1 General (Continued)

DEC 23 1997

45.1.2 Feature Array (Continued)

MISSOURI

C. Digital Multiplex System (DMS) Optional Features - (Continued)

~~CANCELLED~~ Commissioner

(AT)

- Business Set Interface (1) (Continued)

APR 06 1999

Basic Business Set Interface Package (Continued)

By *2nd RS # 25*
Public Service Commission
MISSOURI

Ring Again: With Ring Again, the user can have the business set monitor a directory number and be notified when the called station becomes free.

Speed Calling (Personal): Allows a business set user to have their own one-digit and/or two-digit speed call list. The user assigns and changes numbers against these lists and they cannot be allowed access by other stations.

Business Set Display Feature Package

Call Forward/Automatic Dial Display: Displays the previously stored number when programming Call Forwarding or Automatic Dialing on a business set with a display.

Display Called Number: Provides the user of a business set equipped with visual feedback concerning the called number during the origination, termination and programming, and feature activation operations.

Display Calling Number-Closed User Group Only: Provides the business set user receiving an incoming call with visual feedback concerning the calling number.

Enhanced Business Set Reason Display: For business set users with Display, this feature enhances Call Forward Reason Display to provide information on redirected calls. This allows the user to appropriately answer calls that are being redirected by features such as Call Forwarding.

Query Time Key: Provides the current time and date on a business set LCD display when the Query Time and Date Key is depressed.

FILED

FEB 26 1998

(AT) (1) Not available to BRI Stations.

MISSOURI
Public Service Commission

Issued: **DEC 23 1997**

Effective: **FEB 26 1998**

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
Original Sheet 25

RECEIVED

PLEXAR^R-II SERVICE JUL 16 1993

45.1 GENERAL-(Continued)

**MISSOURI
Public Service Commission**

45.1.2 Feature Array

C. Digital Multiplex System (DMS) Optional Features-(Continued)

- Business Set Interface-(Continued)

Basic Business Set Interface Package-(Continued)

Ring Again: With Ring Again, the user can have the business set monitor a busy directory number and be notified when the called station becomes free.

Speed Calling (Personal): Allows a business set user to have their own one-digit and/or two-digit speed call list. The user assigns and changes numbers against these lists and they cannot be allowed access by other stations.

Business Set Display Feature Package

Call Forward/Automatic Dial Display: Displays the previously stored number when programming Call Forwarding or Automatic Dialing on a business set with a display.

Display Called Number: Provides the user of a business set equipped with visual feedback concerning the called number during the origination, termination and programming, and feature activation operations.

Display Calling Number-Closed User Group Only: Provides the business set user receiving an incoming call with visual feedback concerning the calling number.

Enhanced Business Set Reason Display: For business set users with Display, this feature enhances Call Forward Reason Display to provide information on redirected calls. This allows the user to appropriately answer calls that are being redirected by features such as Call Forwarding.

Query Time Key: Provides current time and date on a business set LCD display when the Query Time and Date Key is depressed.

CANCELLED

FILED

FEB 26 1998

AUG 23 1993

By *LSFRS#25*

Public Service Commission
MISSOURI

MO. PUBLIC SERVICE COMM.

Issued:

JUL 19 1993

Effective: AUG 23 1993

By A. D. ROBERTSON, Assistant Vice President-External Affairs
Southwestern Bell Telephone Company
St. Louis, Missouri

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
5th Revised Sheet 26
Replacing 4th Revised Sheet 26

PLEXAR®-II SERVICE

45.1 GENERAL (Continued)

45.1.2 Feature Array (Continued)

C. Digital Multiplex System (DMS) Optional Features - (Continued)

- Business Set Interface (1)(3) (Continued)

Basic Business Set Interface Package (Continued)

Business Set Interface Optional Feature

Individual Business Line: Allows the business set user the appearance of a Basic Local Access line as one of the directory numbers on the set.

Direct Station Selection/Busy Lamp Field: Provides the following two functions on one feature key: Direct Station Select provides direct dialing to a monitored directory number and Busy Lamp Field allows the user to monitor station status of a directory number through the use of the business set lamp status.

- Call Park (1)(2)

Allows a station user to park (hold) a call against its own directory number. The parked call can be retrieved from any station by dialing the feature access code and directory number.

- Last Number Redial

Enables a subscriber to redial the last called number by pressing a single key rather than dialing the entire number.

- Meet-Me Conference (1)

Allows conferees to hold a conference on a six-port conference bridge by dialing a directory number at a specific time.

(MT)
(RT)

- (1) Not available to BRI Stations.
- (2) Available only to existing customers who have feature. Refer to Optional Features, Call Park, for new customers.
- (3) Not available on stations associated with Access Advantage Plus Service as found in Section 18 of the Digital Link Services Tariff.

Issued: October 24, 2003

Effective: November 24, 2003

By CINDY BRINKLEY, President-SBC Missouri
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
4th Revised Sheet 26
Replacing 3rd Revised Sheet 26

PLEXAR®-II SERVICE

45.1 GENERAL (Continued)

45.1.2 Feature Array (Continued)

Missouri Public Service Commission

REC'D FEB 16 2000

C. Digital Multiplex System (DMS) Optional Features - (Continued)

- Business Set Interface (1)(3) (Continued)

Basic Business Set Interface Package (Continued)

Business Set Interface Optional Feature

Individual Business Line: Allows the business set user the appearance of a Basic Local Access line as one of the directory numbers on the set.

Direct Station Selection/Busy Lamp Field: Provides the following two functions on one feature key: Direct Station Select provides direct dialing to a monitored directory number and Busy Lamp Field allows the user to monitor station status of a directory number through the use of the business set lamp status.

- Call Park (1)(2)

Allows a station user to park (hold) a call against its own directory number. The parked call can be retrieved from any station by dialing the feature access code and directory number.

- Last Number Redial

Enables a subscriber to redial the last called number by pressing a single key rather than dialing the entire number.

Meet-Me Conference (1)

Allows conferees to hold a conference on a six-port conference bridge by dialing a directory number at a specific time.

- Visual Message Waiting Indication (1)(3)

(AT) This feature is for use with customer equipment tht requires a voltage signal to activate the message waiting light..
(AT)

- (AT) (1) Not available to BRI Stations. For the message waiting indication feature available to BRI Stations (see Visual Message Waiting Indication in Section 45.1.2,B. of this tariff.)
- (AT) (2) Available only to existing customers who have feature. Refer to Optional Features, Call Park, for new customers.
- (3) Not available on stations associated with Access Advantage Plus Service as found in Section 18 of the Digital Link Services Tariff.

CANCELLED

NOV 24 2003

5th Base
Public Service Commission
MISSOURI

Issued: FEBRUARY 18, 2000

Effective: MARCH 19, 2000

By JAN NEWTON, President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

Missouri Public Service Commission

FILED MAR 19 2000

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
3rd Revised Sheet 26
Replacing 2nd Revised Sheet 26

PLEXAR®-II SERVICE

45.1 GENERAL (Continued)

45.1.2 Feature Array (Continued)

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JUL - 7 1999

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C. Digital Multiplex System (DMS) Optional Features - (Continued)

- Business Set Interface (1)(3) (Continued)

Basic Business Set Interface Package (Continued)

Business Set Interface Optional Feature

Individual Business Line: Allows the business set user the appearance of a Basic Local Access line as one of the directory numbers on the set.

Direct Station Selection/Busy Lamp Field: Provides the following two functions on one feature key: Direct Station Select provides direct dialing to a monitored directory number and Busy Lamp Field allows the user to monitor station status of a directory number through the use of the business set lamp status.

- Call Park (1)(2)

Allows a station user to park (hold) a call against its own directory number. The parked call can be retrieved from any station by dialing the feature access code and directory number.

- Last Number Redial

Enables a subscriber to redial the last called number by pressing a single key rather than dialing the entire number.

Meet-Me Conference (1)

Allows conferees to hold a conference on a six-port conference bridge by dialing a directory number at a specific time.

- Visual Message Waiting Indication (1)(3)

Provides a visual indication on a station set to alert the subscriber that message is waiting

Missouri Public Service Commission

FILED AUG - 6 1999

(1) Not available to BRI Stations.

(2) Available only to existing customers who have feature. Refer to Optional Features, Call Park, for new customers.

(CT) (3) Not available on stations associated with Access Advantage Plus Service as found in Section 18 of the Digital Link Services Tariff.

Issued: JULY 7, 1999

Effective

AUGUST 6, 1999

By JAN NEWTON, President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

CANCELLED

MAR 19 2000

By Public Service Commission MISSOURI

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
2nd Revised Sheet 26
Replacing 1st Revised Sheet 26

PLEXAR®-II SERVICE

45.1 GENERAL (Continued)

45.1.2 Feature Array (Continued)

C. Digital Multiplex System (DMS) Optional Features - (Continued)

Missouri Public Service Commission

REC'D FEB 28 1999

CANCELLED

AUG 06 1999

By 3rd RS #26
Public Service Commission
MISSOURI

(AT) - Business Set Interface (1)(3) (Continued)

Basic Business Set Interface Package (Continued)

Business Set Interface Optional Feature

Individual Business Line: Allows the business set user the appearance of a Basic Local Access line as one of the directory numbers on the set.

Direct Station Selection/Busy Lamp Field: Provides the following two functions on one feature key: Direct Station Select provides direct dialing to a monitored directory number and Busy Lamp Field allows the user to monitor station status of a directory number through the use of the business set lamp status.

- Call Park (1)(2)

Allows a station user to park (hold) a call against its own directory number. The parked call can be retrieved from any station by dialing the feature access code and directory number.

- Last Number Redial

Enables a subscriber to redial the last called number by pressing a single key rather than dialing the entire number.

- Meet-Me Conference (1)

Allows conferees to hold a conference on a six-port conference bridge by dialing a directory number at a specific time.

(AT) - Visual Message Waiting Indication (1)(3)

Provides a visual indication on a station set to alert the subscriber that message is waiting.

(1) Not available to BRI Stations.

(2) Available only to existing customers who have feature. Refer to Optional Features, Call Park, for new customers.

(AT) (3) Not available on stations associated with Integrated Pathway Service as found in Section 18 of the Digital Link Services Tariff.

Missouri Public Service Commission

FILED APR 06 1999

Issued: FEB 24 1999

Effective: [REDACTED]

By PRISCILLA HILL-ARDOIN, President-Missouri APR 06 1999
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
1st Revised Sheet 26
Replacing Original Sheet 26

PLEXAR®-II SERVICE

45.1 GENERAL (Continued)

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45.1.2 Feature Array (Continued)

DEC 23 1997

C. Digital Multiplex System (DMS) Optional Features - (Continued)

(AT)

- Business Set Interface (1) (Continued)

Basic Business Set Interface Package (Continued)

Business Set Interface Optional Feature

Individual Business Line: Allows the business set user the appearance of a Basic Local Access line as one of the directory numbers on the set.

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MISSOURI
Public Service Commission
APR 06 1999
By 2nd RS #26
Public Service Commission
MISSOURI

(AT)

Direct Station Selection/Busy Lamp Field: Provides the following two functions on one feature key: Direct Station Select provides direct dialing to a monitored directory number and Busy Lamp Field allows the user to monitor station status of a directory number through the use of the business set lamp status.

(AT)

(AT)

- Call Park (1)(2)

Allows a station user to park (hold) a call against its own directory number. The parked call can be retrieved from any station by dialing the feature access code and directory number.

(AT)

- Last Number Redial

Enables a subscriber to redial the last called number by pressing a single key rather than dialing the entire number.

(AT)

(AT)

- Meet-Me Conference (1)

Allows conferees to hold a conference on a six-port conference bridge by dialing a directory number at a specific time.

(AT)

- Visual Message Waiting Indication (1)

Provides a visual indication on a station set to alert the subscriber that message is waiting.

(AT)

(AT)

(1) Not available to BRI Stations.

(AT)

(2) Available only to existing customers who have feature. Refer to Optional Features, Call Park, for new customers.

FILED

FEB 26 1998

Issued: DEC 23 1997

Effective: FEB 26 1998 MISSOURI
Public Service Commission

By PRISCILLA HILL-ARDOIN, President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
Original Sheet 26

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PLEXAR^R-II SERVICE JUL 16 1993

**MISSOURI
Public Service Commission**

45.1 GENERAL--(Continued)

45.1.2 Feature Array

C. Digital Multiplex System (DMS) Optional Features--(Continued)

- Business Set Interface--(Continued)

Basic Business Set Interface Package--(Continued)

Business Set Interface Optional Feature

Individual Business Line: Allows the business set user the appearance of a Basic Local Access line as one of the directory numbers on the set.

- Call Park

Allows a station user to park (hold) a call against its own directory number. The parked call can be retrieved from any station by dialing the feature access code and directory number.

- Meet-Me Conference

Allows conferees to hold a conference on a six-port conference bridge by dialing a directory number at a specific time.

CANCELLED

FEB 26 1998

By SPR#26
Public Service Commission
MISSOURI

FILED

AUG 23 1993

Issued:

JUL 19 1993

Effective:

~~JUNE 19 1993~~
AUG 23 1993

By A. D. ROBERTSON, Assistant Vice President-External Affairs
Southwestern Bell Telephone Company
St. Louis, Missouri

MO. PUBLIC SERVICE COMM.

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
1st Revised Sheet 26.01
Replacing Original Sheet 26.01

PLEXAR® -II SERVICE

45.1 GENERAL (Continued)

45.1.2 Feature Array (Continued)

C. Digital Multiplex System (DMS) Optional Features - (Continued)

- Simultaneous Ring One Number (1)

(CP)
|
(CP)
(RT)

Causes one additional telephone number of the customer to ring simultaneously whenever the Plexar station number is dialed. The customer's Plexar station and the Simultaneous Ring One Number telephone number must be served from the same central office switch.

(RT)

Simultaneous Ring One Number is only available where equipment, features and facilities are available. Other restrictions and limitations may apply.

(1) Not available to BRI Stations.

August 5, 2004

Issued: June 6, 2004

Effective: ~~July 5, 2004~~

By CINDY BRINKLEY, President-SBC Missouri
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri
St. Louis, Missouri

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

P.S.C. Mo.- No. 35

General Exchange Tariff
Section 45
Original Sheet 26.01

PLEXAR®-II SERVICE

Missouri Public

45.1 GENERAL (Continued)

REC'D OCT 24 2003

45.1.2 Feature Array (Continued)

C. Digital Multiplex System (DMS) Optional Features - (Continued) Service Commission

(AT)

- Simultaneous Ring One Number (1)

Extends the reach of a customer's Plexar-II station number, by causing additional telephone device to ring simultaneously whenever the Plexar-II station number is dialed. Once the call is answered on either of the telephone devices, ringing on the other device will be terminated, and the originating caller will be connected directly to the device which answered the call. The other device will be freed up to initiate or receive new calls, without interfering with the original call.

If the Simultaneous Ring One Number customer answers an incoming call on a device other than the Plexar-II station corresponding with the telephone number that was actually dialed, the customer's Plexar-II telephone bill will be charged usage charges, as if a call was placed from the Plexar-II station to the device on which the call was answered. This usage will be billed by the customer's existing carrier for the type of call in question and will be billed according to the billing arrangement the customer has with that carrier. The simultaneously rung number can be any valid, non zero-plus telephone number (for example, another Plexar-II station, residential telephone line, or cellular phone number).

If the Simultaneous Ring One Number customer does not answer a call on either of the simultaneously rung devices, and either of the simultaneously rung telephone numbers has an associated answering device or voicemail, the first entity to answer the call will receive the message.

To change the telephone number of the device being simultaneously rung or to turn off Simultaneous Ring One Number, the customer must place a service order.

(AT)

Simultaneous Ring One Number is only available where equipment, features and facilities are available. Other restrictions and limitations may apply.

CANCELLED

AUG 05 2004

(AT) (1) Not available to BRI Stations.

By *LSRS 26.01*
Public Service Commission
MISSOURI

Issued: October 24, 2003

Effective: November 24, 2003

By CINDY BRINKLEY, President-SBC Missouri
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri
St. Louis, Missouri

Missouri Public
Service Commission

FILED NOV 24 2003

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

PLEXAR® -II SERVICE

45.1 GENERAL (Continued)

45.1.2 Feature Array (Continued)

C. Digital Multiplex System (DMS) Optional Features - (Continued)

(MT)(FC)

- Visual Message Waiting Indication (1)(2)

(MT)

This feature is for use with customer equipment that requires a voltage signal to activate the message waiting light.

(AT)

(1) Not available to BRI Stations. For the message waiting indication feature available to BRI Stations (see Visual Message Waiting Indication in Section 45.1.2,B. of this tariff.)

(AT)

(2) Not available on stations associated with Access Advantage Plus Service as found in Section 18 of the Digital Link Services Tariff.

Issued: October 24, 2003

Effective: November 24, 2003

By CINDY BRINKLEY, President-SBC Missouri
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri
St. Louis, Missouri

P.S.C. Mo. - No. 35
GENERAL EXCHANGE TARIFF

Southwestern Bell Telephone, L.P.
d/b/a AT&T Missouri

Section 45
6th Revised Sheet 27
Replacing 5th Revised Sheet 27

PLEXAR®-II SERVICE

45.2 RULES AND REGULATIONS

45.2.1 Plexar-II Service will be provided subject to the availability of the necessary switching equipment and outside plant facilities. The provisioning of standard and optional features is limited to the capabilities of the serving central office.

45.2.2 The following terms used in this section shall mean:

Plexar-II Basic Station: Consists of two rate elements, the appropriate basic station rate and basic station line facility rate(1). The combined rate elements comprise all facilities, including intercommunication, outside plant facilities and standard features from the Plexar-II dial switching equipment located on the Company premises.

Off-Premises Station: Consists of two rate elements, the appropriate station rate and applicable private line charges.

Plexar-II BRI Station(2): Consists of the appropriate station rate elements and station line facility rate. This can be a combination of B and D channels with a maximum of 2 B-channels and 1 D-channel per BRI station. B-channels can be used for either Circuit Switched Voice (CSV), Circuit Switched Data (CSD), or Packet Switched Data(3). D-channels can be used for Packet Switched Data only(3).

ISDN Serving Area: A Company Exchange with one or more ISDN-equipped central offices, plus all other Company exchanges and/or zones included in that ISDN-equipped central office's non-optional local calling area as defined in the Local Exchange Tariff.

Link Extension: Provides the additional interoffice facility and central office hardware required to provide Plexar BRI Service for customers that are not located within the ISDN Serving Area but are within the same LATA.

- (1) Station line facility rates specified in this tariff are not applicable to stations associated with Access Advantage Plus Service as found in Section 18 of the Digital Link Services Tariff.
- (2) Not available on stations associated with Access Advantage Plus Service as found in Section 18 of the Digital Link Services Tariff.
- (3) ISDN BRI Packet Switching is obsolete and only available to existing installations at existing locations for existing customers. This service will be withdrawn on December 15, 2007.

(CT)

Issued: November 15, 2006

Effective: December 15, 2006

By CINDY BRINKLEY, President – Missouri
St. Louis, Missouri

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
5th Revised Sheet 27
Replacing 4th Revised Sheet 27

PLEXAR®-II SERVICE

45.2 RULES AND REGULATIONS

45.2.1 Plexar-II Service will be provided subject to the availability of the necessary switching equipment and outside plant facilities. The provisioning of standard and optional features is limited to the capabilities of the serving central office.

45.2.2 The following terms used in this section shall mean:

Plexar-II Basic Station: Consists of two rate elements, the appropriate basic station rate and basic station line facility rate(1). The combined rate elements comprise all facilities, including intercommunication, outside plant facilities and standard features from the Plexar-II dial switching equipment located on the Company premises.

Off-Premises Station: Consists of two rate elements, the appropriate station rate and applicable private line charges.

Plexar-II BRI Station(2): Consists of the appropriate station rate elements and station line facility rate. This can be a combination of B and D channels with a maximum of 2-B channels and 1 D-channel per BRI station. B-channels can be used for either Circuit Switched Voice (CSV), Circuit Switched Data (CSD), or Packet Switched Data(3). D-channels can be used for Packet Switched Data only(3).

ISDN Serving Area: A Company Exchange with one or more ISDN-equipped central offices, plus all other Company exchanges and/or zones included in that ISDN-equipped central office's non-optional local calling area as defined in the Local Exchange Tariff.

Link Extension: Provides the additional interoffice facility and central office hardware required to provide Plexar BRI Service for customers that are not located within the ISDN Serving Area but are within the same LATA.

- (1) Station line facility rates specified in this tariff are not applicable to stations associated with Access Advantage Plus Service as found in Section 18 of the Digital Link Services Tariff.
- (2) Not available on stations associated with Access Advantage Plus Service as found in Section 18 of the Digital Link Services Tariff.
- (3) ISDN BRI Packet Switching is obsolete and only available to existing installations at existing locations for existing customers. This service will be withdrawn on December 15, 2006.

(CT)

Issued: May 2, 2006

Effective: June 1, 2006

By CINDY BRINKLEY, President-Missouri
Southwestern Bell Telephone, L.P., d/b/a AT&T Missouri
St. Louis, Missouri

Cancelled

Filed

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
4th Revised Sheet 27
Replacing 3rd Revised Sheet 27

PLEXAR®-II SERVICE

45.2 RULES AND REGULATIONS

45.2.1 Plexar-II Service will be provided subject to the availability of the necessary switching equipment and outside plant facilities. The provisioning of standard and optional features is limited to the capabilities of the serving central office.

45.2.2 The following terms used in this section shall mean:

(CT) Plexar-II Basic Station: Consists of two rate elements, the appropriate basic station rate and basic station line facility rate(1). The combined rate elements comprise all facilities, including intercommunication, outside plant facilities and standard features from the Plexar-II dial switching equipment located on the Company premises.

Off-Premises Station: Consists of two rate elements, the appropriate station rate and applicable private line charges.

(CT) Plexar-II BRI Station(2): Consists of the appropriate station rate elements and station line facility rate. This can be a combination of B and D channels with a maximum of 2-B channels and 1 D-channel per BRI station. B-channels can be used for either Circuit Switched Voice (CSV), Circuit Switched Data (CSD), or Packet Switched Data(3). D-channels can be used for Packet Switched Data only(3).
(AT)
(AT)

(CT) ISDN Serving Area: A Company Exchange with one or more ISDN-equipped central offices, plus all other Company exchanges and/or zones included in that ISDN-equipped central office's non-optional local calling area as defined in the Local Exchange Tariff.
(CT)

Link Extension: Provides the additional interoffice facility and central office hardware required to provide Plexar BRI Service for customers that are not located within the ISDN Serving Area but are within the same LATA.

- (1) Station line facility rates specified in this tariff are not applicable to stations associated with Access Advantage Plus Service as found in Section 18 of the Digital Link Services Tariff.
- (2) Not available on stations associated with Access Advantage Plus Service as found in Section 18 of the Digital Link Services Tariff.
- (AT) (3) ISDN BRI Packet Switching is obsolete and only available to existing installations at existing locations for existing customers. This service will be withdrawn on June 1, 2006.
(AT)

Issued: September 16, 2005

Effective: October 16, 2005

By CINDY BRINKLEY, President-SBC Missouri
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri
St. Louis, Missouri

Cancelled

June 1, 2006

Missouri Public
Service Commission

Filed

Missouri Public
Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
3rd Revised Sheet 27
Replacing 2nd Revised Sheet 27

PLEXAR[®]-II SERVICE

45.2 RULES AND REGULATIONS

45.2.1 Plexar-II Service will be provided subject to the availability of the necessary switching equipment and outside plant facilities. The provisioning of standard and optional features is limited to the capabilities of the serving central office.

45.2.2 The following terms used in this section shall mean:

Plexar-II Basic Station: Consists of two rate elements, the appropriate basic station rate and basic station line facility rate(1). The combined rate elements comprise all facilities, including intercommunication, outside plant facilities and standard features from the Plexar-II dial switching equipment located on the Telephone Company premises.

Off-Premises Station: Consists of two rate elements, the appropriate station rate and applicable private line charges.

Plexar-II BRI Station(2): Consists of the appropriate station rate elements and station line facility rate. This can be a combination of B and D channels with a maximum of 2-B channels and 1 D-channel per BRI station. B-channel can be used for either circuit switched voice (CSV), circuit switched data (CSD), or packet switched data. D-channels can be used for packet switched data only.

ISDN Serving Area: A SWBT Exchange with one or more ISDN-equipped central offices, plus all other SWBT exchanges and/or zones included in that ISDN-equipped central office's non-optional local calling area as defined in the Local Exchange Tariff.

Link Extension: Provides the additional interoffice facility and central office hardware required to provide Plexar BRI Service for customers that are not located within the ISDN Serving Area but are within the same LATA.

CANCELLED

October 16, 2005

**MISSOURI PUBLIC
SERVICE COMMISSION**

- (CT) (1) Station line facility rates specified in this tariff are not applicable to stations associated with Access Advantage Plus Service as found in Section 18 of the Digital Link Services Tariff.
(CT) (2) Not available on stations associated with Access Advantage Plus Service as found in Section 18 of the Digital Link Services Tariff.

Issued: July 7, 1999

Effective: August 6, 1999

By JAN NEWTON, President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
2nd Revised Sheet 27
Replacing 1st Revised Sheet 27

PLEXAR®-II SERVICE

Missouri Public Service Commission

REC'D FEB 23 1999

45.2 RULES AND REGULATIONS

45.2.1 Plexar-II Service will be provided subject to the availability of the necessary switching equipment and outside plant facilities. The provisioning of standard and optional features is limited to the capabilities of the serving central office.

45.2.2 The following terms used in this section shall mean:

(AT)

Plexar-II Basic Station: Consists of two rate elements, the appropriate basic station rate and basic station line facility rate(1). The combined rate elements comprise all facilities, including intercommunication, outside plant facilities and standard features from the Plexar-II dial switching equipment located on the Telephone Company premises.

Off-Premises Station: Consists of two rate elements, the appropriate station rate and applicable private line charges.

(AT)

Plexar-II BRI Station(2): Consists of the appropriate station rate elements and station line facility rate. This can be a combination of B and D channels with a maximum of 2-B channels and 1 D-channel per BRI station. B-channel can be used for either circuit switched voice (CSV), circuit switched data (CSD), or packet switched data. D-channels can be used for packet switched data only.

ISDN Serving Area: A SWBT Exchange with one or more ISDN-equipped central offices, plus all other SWBT exchanges and/or zones included in that ISDN-equipped central office's non-optional local calling area as defined in the Local Exchange Tariff.

Link Extension: Provides the additional interoffice facility and central office hardware required to provide Plexar BRI Service for customers that are not located within the ISDN Serving Area but are within the same LATA.

CANCELLED

AUG 06 1999
By 3rd RS#27
Public Service Commission
MISSOURI

Missouri Public Service Commission

FILED APR 06 1999

(AT)

(1) Station line facility rates specified in this tariff are not applicable to stations associated with Integrated Pathway Service as found in Section 18 of the Digital Link Services Tariff.

(AT)

(2) Not available on stations associated with Integrated Pathway Service as found in Section 18 of the Digital Link Services Tariff.

Issued: FEB 24 1999

Effective: [REDACTED]

By PRISCILLA HILL-ARDOIN, President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

APR 06 1999

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
1st Revised Sheet 27
Replacing Original Sheet 27

PLEXAR®-II SERVICE

RECEIVED

45.2 RULES AND REGULATIONS

DEC 23 1997

45.2.1 Plexar-II Service will be provided subject to the availability of the necessary switching equipment and outside plant facilities. The provisioning of standard and optional features is limited to the capabilities of the serving central office.

MISSOURI
Public Service Commission

45.2.2 The following terms used in this section shall mean:

(AT)
(AT)

Plexar-II Basic Station: Consists of two rate elements, the appropriate basic station rate and basic station line facility rate. The combined rate elements comprise all facilities, including intercommunication, outside plant facilities and standard features from the Plexar-II dial switching equipment located on the Telephone Company premises.

CANCELLED

(RT)
(RT)

APR 06 1999
By *2nd RB #27*
Public Service Commission
MISSOURI

(RT)
(RT)

Off-Premises Station: Consists of two rate elements, the appropriate station rate and applicable private line charges.

(AT)

Plexar-II BRI Station: Consists of the appropriate station rate elements and station line facility rate. This can be a combination of B and D channels with a maximum of 2-B channels and 1 D-channel per BRI station. B-channel can be used for either circuit switched voice (CSV), circuit switched data (CSD), or packet switched data. D-channels can be used for packet switched data only.

(AT)

ISDN Serving Area: A SWBT Exchange with one or more ISDN-equipped central offices, plus all other SWBT exchanges and/or zones included in that ISDN-equipped central office's non-optional local calling area as defined in the Local Exchange Tariff.

(MT)
(MT)

Link Extension: Provides the additional interoffice facility and central office hardware required to provide Plexar BRI Service for customers that are not located within the ISDN Serving Area but are within the same LATA.

FILED

FEB 26 1998

MISSOURI
Public Service Commission

Issued: DEC 23 1997

Effective: FEB 26 1998

By PRISCILLA HILL-ARDOIN, President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
Original Sheet 27

RECEIVED

JUL 16 1993

PLEXAR^R-II SERVICE

**MISSOURI
Public Service Commission**

45.2 RULES AND REGULATIONS

45.2.1 Plexar-II Service will be provided subject to the availability of the necessary switching equipment and outside plant facilities. The provisioning of standard and optional features is limited to the capabilities of the serving central office.

45.2.2 The following terms used in this section shall mean:

Plexar-II Basic Station: Consists of two rate elements, the appropriate station rate and station line facility rate. The combined rate elements comprise all facilities, including intercommunication, outside plant facilities and standard features from the Plexar-II dial switching equipment located on the Telephone Company premises.

Plexar-II Non-Working Station: Consists of two rate elements, the appropriate station rate and station line facility rate, and is used to meet the minimum station line requirement.

Off-Premises Station: Consists of two rate elements, the appropriate station rate and applicable private line charges. An Off-Premises station is used: a) when a Plexar-II station is located in a serving central office that does not meet the minimum 10 station line requirement and b) to provide service to customers in multiple central offices when the minimum station line requirement would ordinarily have been met.

45.2.3 A minimum charge for a Plexar-II service arrangement is applicable.

The minimum charge shall be the rates applicable to 10 Plexar-II stations (Basic, Non-Working, or Off-Premises) in each serving central office and their associated station line facility as set forth in Paragraph 45.4.3 and 45.4.4, following.

Additionally, the maximum number of station lines that can be installed with the initial installation of the customer's Plexar-II arrangement is 74 stations within each serving central office. However, during the fixed rate period, subsequent installations of station lines that would bring the total number of station lines beyond 74 within each serving central office are allowed for the remainder of the fixed rate period. The customer may then request a Plexar-Custom serving arrangement as set forth in Paragraph 45.3.7, following or continue with their Plexar-II Service for the duration of the contract.

CANCELLED

FILED

FEB 26 1998

AUG 23 1993

By *[Signature]*

Public Service Commission
MISSOURI

MO. PUBLIC SERVICE COM. ~~XXXXXXXXXX~~

Issued: JUL 19 1993

Effective: AUG 23 1993

By A. D. ROBERTSON, Assistant Vice President-External Affairs
Southwestern Bell Telephone Company
St. Louis, Missouri

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
1st Revised Sheet 27.01
Replacing Original Sheet 27.01

PLEXAR® -II SERVICE

(CT) 45.2 RULES AND REGULATIONS (cont'd)

(AT) 45.2.2 (cont'd)

(MT)

(AT)

Out-WATS Termination: Allows a station user access to Out-WATS services dedicated to a customer group by dialing an access code.

Tie Trunk Terminations: The following connections are available as outlined below:

- Analog Facility: An analog termination used to connect tie trunks or dedicated channels to other telecommunications switching systems.
- Digital Facility: A digital 1.544 MBPS termination used to connect dedicated tie trunks to another telecommunications switching system. The termination can accommodate twenty-four (24) DS0 channels, each dedicated to a specific service.
- Digital Direct Termination: A digital 1.544 MBPS termination used to connect dedicated tie trunks to another telecommunications switching system. The termination can accommodate twenty-three (23) 64 kbps "B" channels for circuit switching and one 64 kbps "D" channel (23B+D) or, in cases of multiple Digital Direct terminations, twenty-four (24) 64 kbps "B" channels where "D" channels can be shared.

Optional Feature –

Backup D-Channel: Provides backup for primary "D" channel under those circumstances where three or more Digital Direct Terminations share a single "D" channel. A predetermined channel on another Digital Direct Termination would automatically take over call control and signaling functions.

(AT)

(MT) 45.2.3 A Plexar-II service arrangement does not have a minimum or maximum station requirement. However, if a system exceeds 74 stations, the customer may request a Plexar-Custom serving arrangement as set forth in Paragraph 45.3.7, following, or continue with their Plexar-II Service for the duration of the contract.

(MT)

Issued: September 16, 2005

Effective: October 17, 2005

By CINDY BRINKLEY, President-SBC Missouri
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
Original Sheet 27.01

PLEXAR[®]-II SERVICE

45.2 RULES AND REGULATIONS (Continued)

(MT)(RT)(CT)
| | |
| | |
(MT)(RT)(CT)

45.2.3 A Plexar-II service arrangement does not have a minimum or maximum station requirement. However, if a system exceeds 74 stations, the customer may request a Plexar-Custom serving arrangement as set forth in Paragraph 45.3.7, following, or continue with their Plexar-II Service for the duration of the contract.

CANCELLED

October 17, 2005

**MISSOURI PUBLIC
SERVICE COMMISSION**

Issued: December 23, 1997

Effective: February 26, 1998

By PRISCILLA HILL-ARDOIN, President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
4th Revised Sheet 28
Replacing 3rd Revised Sheet 28

PLEXAR[®]-II SERVICE

45.2 RULES AND REGULATIONS (Continued)

45.2.4 Plexar-II station line facilities are charged in mileage bands as measured in air miles from the station location to the serving central office. The station line facility rates are applicable to all Plexar-II Basic(2) or BRI stations, except Off-Premises stations. The station line facility rate applies to all BRI stations and to the Plexar-II Basic stations in excess of the number of Plexar-II access lines. In no case shall the credit applied for station line facility rates exceed the number of station line facility rates billed.

45.2.5 Basic Customer Rearrangement Service (CRS) allows customers to request changes as batch (overnight) or priority (same day). Each customer is permitted 20 batch and 3 priority changes per day (per central office served). All normal and emergency central office functions have priority over customer-requested changes. The Telephone Company is not responsible for customer change requests delayed by such central office functions. (1)

Basic CRS includes initial training at the time of CRS installation, one CRS Customer Administrator Guide (per central office served), and access for one simultaneous user per customer.

The customer must obtain and maintain compatible Customer Premises Equipment (CPE) necessary for use with CRS.

The customer assumes full responsibility for station information managed by CRS since the Telephone Company does not maintain station specific records once CRS changes have been made. The Telephone Company does maintain a total count of the number of optional features purchased. This count represents the maximum number which can be activated at any one time through CRS and will be used for billing purposes. Activation or deactivation of optional features through CRS does not affect billing. When the customer activates optional station features through CRS, the station feature nonrecurring charges are waived. If the customer requests the Telephone Company to activate optional station features instead of utilizing CRS capability, applicable tariff charges for the activated feature will be applied.

The Telephone Company reserves all rights to take the CRS computer down for maintenance of software updates as required. Whenever possible, this will be done during weekend and off-peak hours, and customers will be notified in advance.

- (1) Not available to BRI stations.
(2) Station line facility rates specified in this tariff are not applicable to stations associated with Access Advantage Plus Service as found in Section 18 of the Digital Link Services Tariff.

(CT)

Issued: July 7, 1999

Effective: August 6, 1999

By JAN NEWTON, President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

CANCELLED

General Exchange Tariff
Section 45
3rd Revised Sheet 28
Replacing 2nd Revised Sheet 28

AUG 06 1999
By **4 HRS # 28**
Public Service Commission
MISSOURI

Missouri Public Service Commission

45.2 RULES AND REGULATIONS (Continued)

REC'D FEB 23 1999

(AT) 45.2.4 Plexar-II station line facilities are charged in mileage bands as measured in air miles from the station location to the serving central office. The station line facility rates are applicable to all Plexar-II Basic(2) or BRI stations, except Off-Premises stations. The station line facility rate applies to all BRI stations and to the Plexar-II Basic stations in excess of the number of Plexar-II access lines. In no case shall the credit applied for station line facility rates exceed the number of station line facility rates billed.

45.2.5 Basic Customer Rearrangement Service (CRS) allows customers to request changes as batch (overnight) or priority (same day). Each customer is permitted 20 batch and 3 priority changes per day (per central office served). All normal and emergency central office functions have priority over customer-requested changes. The Telephone Company is not responsible for customer change requests delayed by such central office functions. (1)

Basic CRS includes initial training at the time of CRS installation, one CRS Customer Administrator Guide (per central office served), and access for one simultaneous user per customer.

The customer must obtain and maintain compatible Customer Premises Equipment (CPE) necessary for use with CRS.

The customer assumes full responsibility for station information managed by CRS since the Telephone Company does not maintain station specific records once CRS changes have been made. The Telephone Company does maintain a total count of the number of optional features purchased. This count represents the maximum number which can be activated at any one time through CRS and will be used for billing purposes. Activation or deactivation of optional features through CRS does not affect billing. When the customer activates optional station features through CRS, the station feature nonrecurring charges are waived. If the customer requests the Telephone Company to activate optional station features instead of utilizing CRS capability, applicable tariff charges for the activated feature will be applied.

The Telephone Company reserves all rights to take the CRS computer down for maintenance of software updates as required. Whenever possible, this will be done during weekend and off-peak hours, and customers will be notified in advance.

Missouri Public Service Commission

FILED APR 06 1999

- (1) Not available to BRI stations.
- (AT) (2) Station line facility rates specified in this tariff are not applicable to stations associated with Integrated Pathway Service as found in Section 18 of the Digital Link Services Tariff.

Issued: **FEB 24 1999**

Effective: **MAR 20 1999**

By **PRISCILLA HILL-ARDOIN**, President-Missouri **APR 06 1999**
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
2nd Revised Sheet 28
Replacing 1st Revised Sheet 28

RECEIVED

PLEXAR®-II SERVICE

45.2 RULES AND REGULATIONS (Continued)

DEC 23 1997

45.2.4 Plexar-II station line facilities are charged in mileage bands as measured in air miles from the station location to the serving central office. The station line facility rates are applicable to Plexar-II Basic or BRI stations, except Off-Premises stations. The station line facility rate applies to all BRI stations and to the Plexar-II Basic stations in excess of the number of Plexar-II access lines.

(AT)

(AT)

45.2.5 Basic Customer Rearrangement Service (CRS) allows customers to request changes as batch (overnight) or priority (same day). Each customer is permitted 20 batch and 3 priority changes per day (per central office served). All normal and emergency central office functions have priority over customer-requested changes. The Telephone Company is not responsible for customer change requests delayed by such central office functions. (1)

(AT)

Basic CRS includes initial training at the time of CRS installation, one CRS Customer Administrator Guide (per central office served), and access for one simultaneous user per customer.

The customer must obtain and maintain compatible Customer Premises Equipment (CPE) necessary for use with CRS.

The customer assumes full responsibility for station information managed by CRS since the Telephone Company does not maintain station specific records once CRS changes have been made. The Telephone Company does maintain a total count of the number of optional features purchased. This count represents the maximum number which can be activated at any one time through CRS and will be used for billing purposes. Activation or deactivation of optional features through CRS does not affect billing. When the customer activates optional station features through CRS, the station feature nonrecurring charges are waived. If the customer requests the Telephone Company to activate optional station features instead of utilizing CRS capability, applicable tariff charges for the activated feature will be applied.

The Telephone Company reserves all rights to take the CRS computer down for maintenance of software updates as required. Whenever possible, this will be done during weekend and off-peak hours, and customers will be notified in advance.

(MT)

(MT)

(AT)

(1) Not available to BRI stations.

CANCELLED

APR 06 1999

By 3rd RS #28
Public Service Commission
MISSOURI

FILED

FEB 26 1998

MISSOURI
Public Service Commission

Issued: DEC 23 1997

Effective: FEB 26 1998

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
1st Revised Sheet 28
Replacing Original Sheet 28

PLEXAR^R-II SERVICE

RECEIVED

45.2 RULES AND REGULATIONS--(Continued)

OCT 14 1993

45.2.4 Plexar-II station line facilities are charged in mileage bands as measured in air miles from the station location to the serving central office. The station line facility rates are applicable to all Plexar-II Basic stations, except Off-Premises stations. The station line facility rate applies to Plexar-II stations in excess of the number of Plexar-II access lines.

MISSOURI
Public Service Commission

45.2.5 Basic Customer Rearrangement Service (CRS) allows customers to request changes as batch (overnight) or priority (same day). Each customer is permitted 20 batch and 3 priority changes per day (per central office served). All normal and emergency central office functions have priority over customer-requested changes. The Telephone Company is not responsible for customer change requests delayed by such central office functions.

Basic CRS includes initial training at the time of CRS installation, one CRS Customer Administrator Guide (per central office served), and access for one simultaneous user per customer.

The customer must obtain and maintain compatible Customer Premises Equipment (CPE) necessary for use with CRS.

(CT)

(CT)

The customer assumes full responsibility for station information managed by CRS since the Telephone Company does not maintain station specific records once CRS changes have been made. The Telephone Company does maintain a total count of the number of optional features purchased. This count represents the maximum number which can be activated at any one time through CRS and will be used for billing purposes. Activation or deactivation of optional features through CRS does not affect billing. When the customer activates optional station features through CRS, the station feature nonrecurring charges are waived. If the customer requests the Telephone Company to activate optional station features instead of utilizing CRS capability, applicable tariff charges for the activated feature will be applied.

CANCELLED

FEB 26 1998

By *2nd PS#28*
Public Service Commission
MISSOURI

The Telephone Company reserves all rights to take the CRS computer down for maintenance of software updates as required. Whenever possible, this will be done during weekend and off-peak hours, and customers will be notified in advance.

45.2.6 A Plexar-II Off-Premises station will be furnished the same service as a Plexar-II Basic station where equipment and facilities are available.

FILED

Private line rates and charges, as specified in Section 2 of the Private Line Service tariff, apply to Off-Premises stations.

NOV 15 1993

Issued: OCT 15 1993

Effective: NOV 15 1993
MISSOURI
Public Service Commission

By M. H. SCHULTEIS, Division Manager-Regulatory & Industry Relations
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

RECEIVED

Central Exchange Tariff
Section 45
Original Sheet 28

JUL 16 1993

PLEXAR^R-II SERVICE

**MISSOURI
Public Service Commission**

45.2 RULES AND REGULATIONS-(Continued)

45.2.4 Plexar-II station line facilities are charged in mileage bands as measured in air miles from the station location to the serving central office. The station line facility rates are applicable to all Plexar-II Basic stations, except Off-Premises stations. The station line facility rate applies to Plexar-II stations in excess of the number of Plexar-II access lines.

45.2.5 Basic Customer Rearrangement Service (CRS) allows customers to request changes as batch (overnight) or priority (same day). Each customer is permitted 20 batch and 3 priority changes per day (per central office served). All normal and emergency central office functions have priority over customer-requested changes. The Telephone Company is not responsible for customer change requests delayed by such central office functions.

Basic CRS includes initial training at the time of CRS installation, one CRS Customer Administrator Guide (per central office served), and access for one simultaneous user per customer.

The customer must obtain and maintain compatible Customer Premises Equipment (CPE) necessary for use with CRS.

The customer assumes full responsibility for those features activated through CRS since the Telephone Company does not maintain a record of which features are on each station. The Telephone Company does maintain a total count of the number of optional features purchased. This count represents the maximum number which can be activated at any one time through CRS and will be used for billing purposes. Activation or deactivation of optional features through CRS does not affect billing. When the customer activates optional station features through CRS, the station feature nonrecurring charges are waived. If the customer requests the Telephone Company to activate optional station features instead of utilizing CRS capability, applicable tariff charges for the activated feature will be applied.

The Telephone Company reserves all rights to take the CRS computer down for maintenance of software updates as required. Whenever possible, this will be done during weekend and off-peak hours, and customers will be notified in advance.

45.2.6 A Plexar-II Off-Premises station will be furnished the same service as a Plexar-II Basic station where equipment and facilities are available.

Private line rates and charges, as specified in Section 2 of the Private Line Service tariff, apply to Off-Premises stations.

CANCELLED
NOV 15 1993
BY *let K.S.*
Public Service Commission
MISSOURI

FILED

Issued:

JUL 19 1993

Effective:

AUG 23 1993

By A. D. ROBERTSON, Assistant Vice President-External Affairs
Southwestern Bell Telephone Company
St. Louis, Missouri

AUG 23 1993

MO. PUBLIC SERVICE COMMISSION

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
2nd Revised Sheet 29
Replacing 1st Revised Sheet 29

PLEXAR® -II SERVICE

45.2 RULES AND REGULATIONS (Continued)

45.2.6 A Plexar-II Off-Premises station will be furnished the same service as a Plexar-II Basic station where equipment and facilities are available.

Private line rates and charges, as specified in Section 2 of the Private Line Service tariff, apply to Basic and Off-Premises stations.

45.2.7 The customer may move Plexar-II service within the state, where facilities permit, subject to the appropriate nonrecurring charges and any other charges specified in this tariff resulting from the customer's requirement (i.e., overtime hours, special construction). The contract will not be affected unless the move causes the 35% maximum station fluctuation to be reached as specified in paragraph 45.3.9. If this occurs, termination liability is applicable. Additionally, station line facility rates may change due to the distance charges. Refer to paragraph 45.2.18 for moves associated with Plexar BRI Service.

45.2.8 If Plexar-II service is provided from a serving central office other than their normal serving central office, the rates and charges specified in this tariff are applicable in addition to the rates, charges, terms and conditions, as appropriate, for Foreign Serving Office Service and Foreign Exchange Service, specified in Section 9 of this tariff and Section 2 of the Private Line Service Tariff. Refer to paragraph 45.2.18 for rules and regulations when the customer subscribes to Plexar BRI Service.

45.2.9 When a customer requests a special offering or modification of standard service offering, it will be furnished whenever possible if not detrimental to any of the services or equipment of the Telephone Company. Such special service offerings or modifications of standard service offerings will be furnished at additional charges.

45.2.10 Directory listings will be furnished in accordance with the regulations set forth in Section 6 of this tariff.

45.2.11 The assignment of telephone numbers for Plexar-II shall be in accordance with Section 17 of this tariff. Where facilities allow, transfer of telephone numbers between Plexar-II and other services will be permitted as follows:

- (a) Customers converting between Plexar/Centrex services will be permitted to retain their existing telephone numbers at no charge.
- (b) Business customers changing to Plexar-II service may retain up to ten of their existing telephone numbers, per serving central office, at no charge. For charges applicable to telephone numbers exceeding ten, see Paragraph 45.4.1.
- (c) Plexar-II customers may transfer one or more of their existing telephone numbers for use with other business services. Charges will apply for each number transferred. For applicable charges see Paragraph 45.4.1. Charges do not apply when the customer disconnects the entire system.

(AT)

(AT)

(MT)

Issued: February 9, 1999

Effective: March 19, 1999

By PRISCILLA HILL-ARDOIN, President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
1st Revised Sheet 29
Replacing Original Sheet 29

PLEXAR®-II SERVICE

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45.2 RULES AND REGULATIONS (Continued)

DEC 23 1997

(MT)

45.2.6 A Plexar-II Off-Premises station will be furnished the same service as a Plexar-II Basic station where equipment and facilities are available.

MISSOURI
Public Service Commission

(MT)(AT)

Private line rates and charges, as specified in Section 2 of the Private Line Service tariff, apply to Basic and Off-Premises stations.

(CP)

45.2.7 The customer may move Plexar-II service within the state, where facilities permit, subject to the appropriate nonrecurring charges and any other charges specified in this tariff resulting from the customer's requirement (i.e., overtime hours, special construction). The contract will not be affected unless the move causes the 35% maximum station fluctuation to be reached as specified in paragraph 45.3.9. If this occurs, termination liability is applicable. Additionally, station line facility rates may change due to the distance charges. Refer to paragraph 45.2.18 for moves associated with Plexar BRI Service.

(CP)

45.2.8 If Plexar-II service is provided from a serving central office other than their normal serving central office, the rates and charges specified in this tariff are applicable in addition to the rates, charges, terms and conditions, as appropriate, for Foreign Serving Office Service and Foreign Exchange Service, specified in Section 9 of this tariff and Section 2 of the Private Line Service Tariff. Refer to paragraph 45.2.18 for rules and regulations when the customer subscribes to Plexar BRI Service.

45.2.9 When a customer requests a special offering or modification of standard service offering, it will be furnished whenever possible if not detrimental to any of the services or equipment of the Telephone Company. Such special service offerings or modifications of standard service offerings will be furnished at additional charges.

45.2.10 Directory listings will be furnished in accordance with the regulations set forth in Section 6 of this tariff.

45.2.11 The assignment of telephone numbers for Plexar-II shall be in accordance with Section 17 of this tariff.

45.2.12 Temporary suspension of service will be permitted in accordance with Section 22 of this tariff.

(CP) 45.2.13 Multi-location arrangements will only be furnished if located within the same exchange, with the exception of BRI stations provided outside the ISDN Serving Area as specified in 45.2.18, following.

FILED

(MT)

(MT)

CANCELLED

FEB 26 1998

MAR 19 1998

MISSOURI
Public Service Commission

Issued: DEC 23 1997

By *2nd Rev 29*
Public Service Commission

By PRISCILLA HILLARD, President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
RECEIVED Section 45
Original Sheet 29
JUL 16 1993

PLEXAR^R-II SERVICE

MISSOURI
Public Service Commission

45.2 RULES AND REGULATIONS--(Continued)

- 45.2.7 The customer may move Plexar-II service within the same serving central office, where facilities permit, subject to the appropriate service connection charges and any other appropriate costs resulting from the customer's requirements (i.e., overtime hours, special construction). The old contract will not be affected. However, the station line facility rates may change due to distance charges.
- 45.2.8 A Plexar-II customer's dial switching equipment located on Telephone Company premises must be in the same serving office area from which service is furnished. Foreign serving office service is only permitted when provisioning for an Off-Premises station.
- 45.2.9 When a customer requests a special offering or modification of standard service offering, it will be furnished whenever possible if not detrimental to any of the services or equipment of the Telephone Company. Such special service offerings or modifications of standard service offerings will be furnished at additional charges.
- 45.2.10 Directory listings will be furnished in accordance with the regulations set forth in Section 6 of this tariff.
- 45.2.11 The assignment of telephone numbers for Plexar-II shall be in accordance with Section 17 of this tariff.
- 45.2.12 Temporary suspension of service will be permitted in accordance with Section 22 of this tariff.
- 45.2.13 Multi-location arrangements will only be furnished if located within the same exchange or zone of a metropolitan area.

All Plexar-II stations included in a multi-location serving arrangement will be furnished the same calling scope.
- 45.2.14 Departmental billing reports will be furnished in accordance with the regulations set forth in Section 13 of this tariff.
- 45.2.15 Use of Plexar-II Service for other than administrative purposes by the customer of record is **CANCELLED**

FEB 26 1998

By ISRS #29

Public Service Commission
MISSOURI

FILED

AUG 23 1993

MO. PUBLIC SERVICE COMMISSION

Issued:

JUL 19 1993

Effective:

AUG 23 1993

By A. D. ROBERTSON, Assistant Vice President-External Affairs
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
2nd Revised Sheet 29.01
Replacing 1st Revised Sheet 29.01

PLEXAR® -II SERVICE

45.2 RULES AND REGULATIONS (Continued)

(MT) 45.2.12 Temporary suspension of service will be permitted in accordance with Section 22 of this tariff.

(MT) 45.2.13 Multi-location arrangements will only be furnished if located within the same exchange, with the exception of BRI stations provided outside the ISDN Serving Area as specified in 45.2.18, following.

All basic stations included in a multi-location serving arrangement will be furnished the local calling scope of their serving central office. All BRI stations included in a multi-location serving arrangement will be furnished the local calling scope of their serving central office.

45.2.14 Departmental billing reports will be furnished in accordance with the regulations set forth in Section 13 of this tariff.

45.2.15 Use of Plexar-II Service for other than administrative purposes by the customer of record is prohibited.

45.2.16 Call management features are functional only when the calling party's telephone number can be forwarded from the central office originating the call to the terminating central office serving the called party, or when both the calling party and the called party are served from the same central office.

In addition to the provisions of the General Exchange Tariff, Section 17, Sheet 20, Paragraph 17.8, the Telephone Company shall not be liable for any loss or damages arising out of error, interruptions, defects, failure or malfunctions of call management features or equipment. Damages arising out of such interruptions, defects, failures, or malfunctions of the services after the Telephone Company has been notified, and has had a reasonable time for repair, shall in no event exceed an amount equivalent to the charges made for the service affected for the period following notice from the customer until service is restored.

Issued: February 9, 1999

Effective: March 19, 1999

By PRISCILLA HILL-ARDOIN, President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
3rd Revised Sheet 29.02
Replacing 2nd Revised Sheet 29.02

PLEXAR® -II SERVICE

45.2 RULES AND REGULATIONS (Continued)

45.2.17 The Southwestern Bell Telephone calling party, whether they subscribe to Caller ID Services or not, may prevent the delivery of calling party name and/or number to the called party by dialing an access code (*67 on their Touch-Tone pad or 1167 from a rotary telephone) immediately prior to placing a call. The access code will activate per call blocking, which is available at no charge.

If a calling party activates blocking, the calling party name and/or number will not be transmitted across the station line, including calls within and outside the Plexar group. Instead, Caller ID customers will receive an anonymous indicator. The anonymous indicator notifies the Caller ID customer that the calling party has elected to block the delivery of the telephone number or calling party name.

Per line blocking for the delivery of calling name and/or number is available upon request, at no charge, to the following entities and their employees/volunteers: (a) private, non-profit, tax-exempt, domestic violence intervention agencies, and (b) federal, state and local law enforcement agencies. Blocking is provided on lines over which the official business of the agency is conducted, including those at the residence of employees/volunteers, where an executive officer of the agency registers with Southwestern Bell Telephone Company a need for blocking. The calling name and/or number will not be transmitted from a line equipped with this capability.

(CT) The blocking of the CPN will not be provided on calls originated from Payphone Exchange Access Service.

In addition, to the provisions of the General Exchange Tariff, Section 17, Paragraph 17.8, the calling party and customer indemnifies and saves Southwestern Bell Telephone harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission to a Caller ID customer of a telephone number which the calling party has requested to be omitted from the telephone company directory or has requested not to be disclosed to any person.

Issued: December 31, 1998

Effective: February 1, 1999

By PRISCILLA HILL-ARDOIN, President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

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No supplement to this tariff will be issued except for the purpose of canceling this tariff.

PLEXAR®-II SERVICE

DEC 23 1997

45.2 RULES AND REGULATIONS (Continued)

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(MT) 45.2.13 - (Continued)

(CP) All basic stations included in a multi-location serving arrangement will be furnished the local calling scope of their serving central office. All BRI stations included in a multi-location serving arrangement will be furnished the local calling scope of their serving central office.

45.2.14 Departmental billing reports will be furnished in accordance with the regulations set forth in Section 13 of this tariff.

45.2.15 Use of Plexar-II Service for other than administrative purposes by the customer of record is prohibited.

45.2.16 Call management features are functional only when the calling party's telephone number can be forwarded from the central office originating the call to the terminating central office serving the called party, or when both the calling party and the called party are served from the same central office.

In addition to the provisions of the General Exchange Tariff, Section 17, Sheet 20, Paragraph 17.8, the Telephone Company shall not be liable for any loss or damages arising out of error, interruptions, defects, failure or malfunctions of call management features or equipment. Damages arising out of such interruptions, defects, failures, or malfunctions of the services after the Telephone Company has been notified, and has had a reasonable time for repair, shall in no event exceed an amount equivalent to the charges made for the service affected for the period following notice from the customer until service is restored.

CANCELLED

MAR 19 1998
By *2nd RS 29.01*
Public Service Commission
MISSOURI

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FEB 26 1998

MISSOURI
Public Service Commission

Issued: DEC 23 1997

Effective: FEB 26 1998

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
Original Sheet 29.01

PLEXAR^R-II SERVICE

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45.2 RULES AND REGULATIONS-(Continued)

MAY 13 1994

45.2.16 Call management features are functional only when the calling party's telephone number can be forwarded from the central office originating the call to the terminating central office serving the called party, or when both the calling party and the called party are served from the same central office.

In addition to the provisions of the General Exchange Tariff, Section 17, Sheet 20, Paragraph 17.8, the Telephone Company shall not be liable for any loss or damages arising out of error, interruptions, defects, failure or malfunctions of call management features or equipment. Damages arising out of such interruptions, defects, failures, or malfunctions of the services after the Telephone Company has been notified, and has had a reasonable time for repair, shall in no event exceed an amount equivalent to the charges made for the service affected for the period following notice from the customer until service is restored.

CANCELLED

FEB 26 1998
By *[Signature]*
Public Service Commission
MISSOURI

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JUN 16 1994

MISSOURI
Public Service Commission

Issued: MAY 17 1994

Effective: JUN 16 1994

By M. H. SCHULTEIS, Division Manager-Regulatory & Industry Relations
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
1st Revised Sheet 29.03
Replacing Original Sheet 29.03

PLEXAR® -II SERVICE

45.2 RULES AND REGULATIONS (Continued)

(CT) 45.2.17 Calling party name and/or number service will not be displayed under the following conditions:

- A. If the called party is off-hook (i.e., when the customer is on line).
- B. If the called party answers during the first ring interval.
- C. If the calling party has activated blocking capability.

(CT) Calling party name and/or number service is not available with distinctive ringing services having a silent interval length insufficient for CPN transmission.

Identification of specific stations or extensions served by some CPE is not possible. The main directory number will be displayed.

(CT) Calling party name and/or number service will be transmitted and displayed for calls made from another central office only if it is linked by appropriate facilities.

Caller ID information may not be sold or given to another party without the caller's consent. Caller ID information may only be used for: (a) routing or completion of calls, (b) billing of calls, (C) account management purposes, (d) services directly related to the call or transaction, (e) verification of calling party identity and (f) marketing products or services that are directly related to those previously acquired by the customer from the number delivery services subscriber. This applies if the number delivery service subscriber has an existing relationship with the customer. Caller ID customers failing to comply with any of these conditions will have their service terminated.

(AT) In addition to the provisions of the General Exchange Tariff, the Telephone Company shall not be liable for any claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission to a Caller ID customer of a name and/or telephone number which the calling party has requested to be omitted from the telephone directory or by the disclosing of such name and/or telephone number to any person. The Telephone Company shall not be liable for any claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission to a Caller ID customer of a name and/or telephone number which the calling party or the Caller ID customer finds erroneous, offensive, embarrassing, or misleading for any reason, including but not limited to the way in which the calling party's name has been abbreviated. The Telephone Company shall not be liable for any claims for damages caused by a telecommunications utility's failure to transmit the privacy to the called party when such indicator has been passed to the telecommunications utility by the Telephone Company.

Issued: December 23, 1997

Effective: February 26, 1998

By PRISCILLA HILL-ARDOIN, President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
Original Sheet 29.03

PLEXAR^R-II SERVICE

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45.2 RULES AND REGULATIONS--(Continued)

MAY 13 1994

45.2.17 Caller ID service will not be displayed under the following conditions: **MISSOURI Public Service Commission**

- A. If the called party is off-hook (i.e., when the customer is on line).
- B. If the called party answers during the first ring interval.
- C. If the calling party has activated blocking capability.

Caller ID Service is not available with distinctive ringing services having a silent interval length insufficient for CPN transmission.

Identification of specific stations or extensions served by some CPE is not possible. The main directory number will be displayed.

Caller ID Service will be transmitted and displayed for calls made from another central office only if it is linked by appropriate facilities.

Caller ID information may not be sold or given to another party without the caller's consent. Caller ID information may only be used for: (a) routing or completion of calls, (b) billing of calls, (c) account management purposes, (d) services directly related to the call or transaction, (e) verification of calling party identity and (f) marketing products or services that are directly related to those previously acquired by the customer from the number delivery services subscriber. This applies if the number delivery service subscriber has an existing relationship with the customer. Caller ID customers failing to comply with any of these conditions will have their service terminated.

CANCELLED

FILED

FEB 26 1998
By *[Signature]*
Public Service Commission
MISSOURI

JUN 16 1994

MISSOURI
Public Service Commission

Issued: **MAY 17 1994**

Effective: **JUN 16 1994**

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
2nd Revised Sheet 29.04
Replacing 1st Revised Sheet 29.04

PLEXAR® -II SERVICE

45.2 RULES AND REGULATIONS (Continued)

45.2.18 Plexar-II Service with a Basic Rate Interface (BRI) Integrated Services Digital Network (ISDN) requires compatible registered CPE under FCC Part 68.

Upon subscribing to Plexar-II BRI Service, the customer may be required to change existing telephone number(s) if SWBT determines that it is not reasonably feasible for technical or number administration reasons to continue to provide the customer's existing telephone number(s).

The serving central office from which a customer's Plexar BRI Service is provided shall be designated as the customer's Plexar BRI equipped serving office. BRI service will be provided at the rates and charges specified in paragraph 45.4.3 and 45.4.4. The following regulations are associated with the serving arrangement:

- A. If the customer's normal serving office is BRI equipped and is located in an ISDN Service Area, BRI service will be provided from that serving office.
- B. If the customer's normal serving office is not BRI equipped or lacks BRI capacity and is located in an ISDN Service Area, the BRI service may be provided from a BRI equipped office (located in the ISDN Service Area) designated by the Telephone Company. At the customer's request, their basic stations and BRI stations may be served from the BRI serving central office, if capacity is available. When this occurs, Foreign Serving Office charges apply to Basic Stations (non-BRI) as specified in Section 9 of this tariff. If the customer requests BRI service to be provisioned from a BRI equipped serving office (in the exchange) other than the one designated by the Telephone Company and the Telephone Company agrees, the arrangement can be provided. In this case, Foreign Serving Office charges apply per B and D channel in addition to any other charges.

(CT)(AT) If a new central office becomes the designated BRI equipped serving office, their Plexar BRI service will continue to be provided from their original Plexar BRI serving office. Should the customer subsequently request that their Plexar BRI service be provisioned from the new designated serving office, all nonrecurring charges associated with the move will be applicable. The Telephone Company may request that the customer, at the customer's option, have the customer's BRI service provided from the new designated serving office and, in conjunction therewith, will waive move charges. Such a move may require the customer to change telephone numbers.

(CT)

(CT)

(AT)

(AT)

Issued: May 28, 1999

Effective: July 1, 1999

By PRISCILLA HILL-ARDOIN, President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
1st Revised Sheet 29.04
Replacing Original Sheet 29.04

PLEXAR®-II SERVICE

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45.2 RULES AND REGULATIONS (Continued)

FEB 19 1998

45.2.18 Plexar-II Service with a Basic Rate Interface (BRI) Integrated Services Digital Network (ISDN) requires compatible registered CPE under FCC Part 68.

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Upon subscribing to Plexar-II BRI Service, the customer may be required to change existing telephone number(s) if SWBT determines that it is not reasonably feasible for technical or number administration reasons to continue to provide the customer's existing telephone number(s).

The serving central office from which a customer's Plexar BRI Service is provided shall be designated as the customer's Plexar BRI equipped serving office. BRI service will be provided at the rates and charges specified in paragraph 45.4.3 and 45.4.4. The following regulations are associated with the serving arrangement:

- A. If the customer's normal serving office is BRI equipped and is located in an ISDN Service Area, BRI service will be provided from that serving office.
- B. If the customer's normal serving office is not BRI equipped or lacks BRI capacity and is located in an ISDN Service Area, the BRI service may be provided from a BRI equipped office (located in the ISDN Service Area) designated by the Telephone Company. At the customer's request, their basic stations and BRI stations may be served from the BRI serving central office, if capacity is available. When this occurs, Foreign Serving Office charges apply to Basic Stations (non-BRI) as specified in Section 9 of this tariff. If the customer requests BRI service to be provisioned from a BRI equipped serving office (in the exchange) other than the one designated by the Telephone Company and the Telephone Company agrees, the arrangement can be provided. In this case, Foreign Serving Office charges apply per B and D channel in addition to any other charges.

(C)

If the customer's normal serving office becomes BRI equipped, their Plexar BRI service will continue to be provided from their original Plexar BRI serving office. Should the customer subsequently request that their Plexar BRI service be provisioned from their normal serving central office, all nonrecurring charges associated with the move will be applicable. The Telephone Company may request that the customer, at the customer's option, have the customer's BRI service provided from the customer's normal serving office and, in conjunction therewith, will waive move charges.

CANCELLED

FILED

JUL 01 1999
By *ZnaRS# 29.04*
Public Service Commission
MISSOURI

MAR 16 1998
MISSOURI
Public Service Commission

Issued: February 13, 1998

Effective: March 16, 1998

By PRISCILLA HILL-ARDOIN, President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff
Section 45
Original Sheet 29.04

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PLEXAR®-II SERVICE

(AT) 45.2 RULES AND REGULATIONS (Continued)

DEC 23 1997

45.2.18 Plexar-II Service with a Basic Rate Interface (BRI) Integrated Services Digital Network (ISDN) requires compatible registered CPE under FCC Part 68.

MISSOURI
Public Service Commission

Upon subscribing to Plexar-II BRI Service, the customer may be required to change existing telephone number(s) if SWBT determines that it is not reasonably feasible for technical or number administration reasons to continue to provide the customer's existing telephone number(s).

The serving central office from which a customer's Plexar BRI Service is provided shall be designated as the customer's Plexar BRI equipped serving office. BRI service will be provided at the rates and charges specified in paragraph 45.4.3 and 45.4.4. The following regulations are associated with the serving arrangement:

- A. If the customer's normal serving office is BRI equipped and is located in an ISDN Service Area, BRI service will be provided from that serving office.
- B. If the customer's normal serving office is not BRI equipped or lacks BRI capacity and is located in an ISDN Service Area, the BRI service may be provided from a BRI equipped office (located in the ISDN Service Area) designated by the Telephone Company. At the customer's request, their basic stations and BRI stations may be served from the BRI serving central office, if capacity is available. When this occurs, Foreign Serving Office charges apply to Basic Stations (non-BRI) as specified in Section 9 of this tariff. If the customer requests BRI service to be provisioned from a BRI equipped serving office (in the exchange) other than the one designated by the Telephone Company and the Telephone Company agrees, the arrangement can be provided. In this case, Foreign Serving Office charges apply per B channel in addition to any other charges.

If the customer's normal serving office becomes BRI equipped, their Plexar BRI service will continue to be provided from their original Plexar BRI serving office. Should the customer subsequently request that their Plexar BRI service be provisioned from their normal serving central office, all nonrecurring charges associated with the move will be applicable. The Telephone Company may request that the customer, at the customer's option, have the customer's BRI service provided from the customer's normal serving office and, in conjunction therewith, will waive move charges.

CANCELLED

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MAR 16 1998

By *LS PRS #29.04*
Public Service Commission
MISSOURI

FEB 26 1998

MISSOURI
Public Service Commission

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By PRISCILLA HILL-ARDOIN, President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri