

**ACCESS TARIFF CONCURRENCE**

**Intrastate Access Services**

**A. Access Tariff Concurrence**

Access services are those services which are described in the Access Services Tariff of Mark Twain Rural Telephone Company. These services are offered by the Company to intrastate interexchange customers (ICs) in accordance with the rules and regulations specified in the Access Services Tariff of Mark Twain Rural Telephone Company except for those items listed in section 5.D. as exceptions and approved by the Missouri Public Service Commission, and in any amendments thereto and authorized by the Missouri Public Service Commission or applicable law. The Company does not concur in the rates for access services of Mark Twain Rural Telephone Company. Rates for these services are set out in the following pages of this concurrence.

**B. Provision of Services**

The Company, to the extent that such services are or can be made available with reasonable effort, and after provisions have been made for the Company's telephone exchange services, will provide to an intrastate IC, upon reasonable notice, services of the type offered in Mark Twain Rural Telephone Company's Access Services Tariff pursuant to the terms and conditions specified therein except for those items listed in section 5.D. as exceptions and at the rates specified in the following pages of this concurrence. The Company's concurrence in Mark Twain Rural Telephone Company's Access Services Tariff shall not be construed or deemed a representation that all services and service components described therein are available from the Company.

**ACCESS TARIFF CONCURRENCE - Continued**

**Intrastate Access Services - Continued**

**C. Cancellation Rights**

The company reserves the right to cancel and make void the above concurrence statement, subject to requirements as may be ordered by the Missouri Public Service Commission, at any and such time as it appears that such cancellation is in the best interest of the Company and/or its customers.

**D. Exceptions to the Access Services Tariff of the Mark Twain Rural Telephone Company (T)**

1. The Company will not apply provisions of the Minimum Monthly Charge set out in Section 6.7.3 of the Mark Twain Rural Telephone Company tariff. (T)

2. Reserved for Future Use.

3. The Company includes nonrecurring (one-time) charges for specific activities in conjunction with the installation of service (to include engineering), changes to an existing Switched Access Arrangement or activation/deactivation of a Carrier Identification Code (CIC).

a. Switched Access Ordering charges are associated with the work performed by the Company in connection with the receiving, recording, and processing of customer service requests. There are two types of service order charges:

1) Initial Ordering Charge – Switched Access

This charge applies on a per Access Service Request (ASR) basis, including requests to add additional lines or trunks or activate an existing trunk as a result of additional trunks or BHMCs ordered for an existing service. Additionally, this would include the activation/deactivation of a Carrier Identification Code (CIC).

2) Subsequent Ordering Charge – Switched Access

This charge applies on a per ASR basis for modifications to an existing service. This would include activities such as:

- Changes and/or additions to end office services optional arrangements (changes in hunt group or screening arrangements).

**ACCESS TARIFF CONCURRENCE – (Cont'd)**

**Intrastate Access Services – (Cont'd)**

**D. Exceptions to the Access Services Tariff of the Mark Twain Rural Telephone Company (T)**

3. Cont'd

a. Cont'd

2) Subsequent Ordering Charge – Switched Access (Cont'd)

- The combination or splitting of FGA hunt groups.
- A move to a new point of termination within the same customer designated location.
- A change for rating purposes from one type of Transport to another (i.e., Switched to Special).
- The activation or deactivation of 900 SAC NXX codes on a per tandem level basis.
- The addition of Calling Party Number (CPN) Parameter, Carrier Selection Parameter, (CSP), and Charge Number (CN) Parameter when ordered subsequent to the provision of SS7 out of band signaling.
- Changed in FGD switched access and 800 SAC Access signaling from multifrequency address signaling to SS7 out of bank signaling.

3) Administrative changes will be made without charge to the customer.

b. Design Change Charge

A design change is any change to a pending ASR or a change to an existing service which requires engineering review or changes. Design changes may include the additional or deletion of End Office service Optional Arrangements or changes in the signaling arrangements associated with the Interface Arrangements. Design changes do not include a change or Switched Access Interface Arrangement or facility type, interexchange Customer Designated Location, end user premises, end office switch, or Feature Group type. Changes of this nature will require the issuance of a new ASR and the cancellation of the original ASR with the appropriate cancellation charges applied.

The Company will review the requested change, notify the customer whether the change can be accommodated and if a new service date is required. If the customer authorizes the Company to proceed with the design change, a Design Change Charge will apply.

**ACCESS TARIFF CONCURRENCE – (Cont'd)  
Intrastate Access Services – (Cont'd)**

**D. Exceptions to the Access Services Tariff of the Mark Twain Rural Telephone Company (T)**

3. Cont'd

b. Design Change Charge (Cont'd)

The Design Change Charge will apply on a per ASR per occurrence basis for each request requiring a design change. The Design Change Charge is in addition to any Switched Ordering charges associated with the change requested. When the design change is on a pending ASR, the Initial Ordering Charge – Switched Access will apply. If the design change is to an existing service, the Subsequent Ordering Charge – Switched Access will apply.

4. The Company includes nonrecurring (one-time) charges for specific work activity, (i.e., installation of service or change to an existing service). The types of nonrecurring charges that apply for Special Assess Service are listed below.

a. Special Access Ordering Charges are associated with the work performed by the Company in connection with the receiving, recording and processing of customer service requests. There are two types of service ordering charges.

1) Initial Ordering Charge – Special Access, applies on a per Access Service Request (ASR) basis, including requests to add additional termination to an existing service.

2) Subsequent Ordering Charge – Special Access, applies on a per ASR basis for modifications to an existing service. This would include activities such as:

- Additions of supplemental features and multiplexing arrangements.
- Changes in the type of transport rate option from Switched to Special transport for FGA or FGB Switched Access.

b. Design Change Charge applies when a customer requests a design change to the service ordered. A design change is any change to a pending ASR for Special Access Service which requires engineering review. Design changes include such things as the addition or deletion or supplemental features of changes in the terminating options. Design changes do not include a change or interexchange Customer Designated Location (CDL) or end user premises when its serving wire center changes or Special Access service type (e.g., 2-wire to 4-wire Voice band or Voice band to Program Audio, etc.). Changes to this nature will require the issuance of a new ASR and the cancellation of the original ASR.

**ACCESS TARIFF CONCURRENCE – (Cont'd)  
Intrastate Access Services – (Cont'd)**

**D. Exceptions to the Access Services Tariff of the Mark Twain Rural Telephone Company (T)**

4. Cont'd

b. (Cont'd)

The Company will review the requested change, notify the customer whether the changes can be accommodated and specify if a new service date is required. If the customer authorizes the Company to proceed with the design change, a Design Change Charge will apply.

The Design Change Charge will apply on a per ASR per occurrence basis, for each ASR requiring a design change.

5. Miscellaneous Charges – Premium charges will apply all day Sunday and on all Telephone Company approved holidays.

6. Primary Interexchange Carrier (PIC) Change Charge

A Primary Interexchange Carrier is available for Inter and IntraLata services. The end user customer may choose a carrier for Inter and/or IntraLata MTS services. Should the end user or agent change the carrier of choice, a PIC change charge and the appropriate local tariff service order charges will be applicable.

Initial end user and agent selection of a PIC by ballot or appearing on an IC list will not incur a charge. A change of PIC selection prior to the end office conversion will not incur a charge. Notification of a change in a PIC may be coordinated by the end user or agent with either the IC selected or the Company.

Should an end user or agent dispute authorization of the change in PIC assignment and if the IC cannot produce a letter of agency or confirmation from the end user or agent, the IC will be billed one PIC change charge for restoring the end user's or agent's prior IC assignment. If the IC produces the letter of agency or confirmation of choice within 15 days of the Company request, the end user or agent will be billed two PIC charges in lieu of charges to the IC. Charges are only applicable if a change in an end user's or agent's IC selection has actually been implemented in the switch.

The Company reserves the right to implement practices and/or procedures that require verification from the end user subscriber before a PIC change service order will be initiated.

**ACCESS TARIFF CONCURRENCE – (Cont'd)**

**Intrastate Access Services – (Cont'd)**

**D. Exceptions to the Access Services Tariff of the Mark Twain Rural Telephone Company (T)**

- 7. Message Inquiry – Message Inquiry is the answering of an end user questions about charges billed for customer services and applications of credit and adjustments to end user accounts and review of customer messages removed from an end user’s bill. (M)  
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(M)
- 8. Inquiry Support Service – Inquiry Support Service is the answering of questions from and providing investigative support to the customer’s service centers, as well as providing for the proper application of credits and adjustments to the customer’s end user accounts.
- 9. Bulk-Billed Service – Bulk-Billed Service is a billing service for an end user account with a WATS Access Line or WATS-type Access Line where individual customer messages are not posted to the account and are not listed on the bill rendered to the end user.

A Bulk-Billed billing item is one unit of billable charges of the customer Bulk-Billed service offerings, such as each individually rated service or equipment components, or access lines, on a recurring or nonrecurring basis, which are separately identified on the end user bill.