

**KANSAS CITY POWER & LIGHT COMPANY**

P.S.C. MO. No. 2 Fourth Revised Sheet No. 1.07  
Canceling P.S.C. MO. No. 2 Third Revised Sheet No. 1.07  
For Missouri Retail Service Area

<b>RULES AND REGULATIONS ELECTRIC</b>
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DEFINITIONS (continued)

1.11 **METER INSTALLATION:** The meter or meters, together with auxiliary devices, if any, constituting the complete installation needed by the Company to measure the class of electric service supplied to a Customer at a single point of delivery.

1.12 **MONTH:** An interval of approximately thirty (30) days, unless specified or appearing from the context to be a calendar month.

1.13 **SERVICE AGREEMENT:** The application, agreement or contract, expressed or implied, pursuant to which the Company supplies electric service to the Customer.

1.14 **ADULT:** One who has reached the legal age of majority; generally 18 years.

1.15 **BILLING ERROR:** The incorrect billing of an account due to a Company or Customer error, which results in incorrect charges.

1.16 **FIELD ERROR:** Shall be considered to include lost/mishandled paperwork, installing metering incorrectly, or failure to close the meter potential or test switches; also considered a Billing Error.

1.17 **FRAUD:** The misrepresentation of material facts by a customer, or other person, by giving false or misleading information, or by concealment of that which should have been disclosed, as a deceptive means to gain or maintain utility service, avoid payment for past, present or future service, or obtain a refund and so cause the Company, or others to rely upon such misrepresentations to the Company's financial detriment. Includes, but is not limited to: (a) furnishing Company with false names, or customer information not legally assigned to such person (b) furnishing false, or altered customer identification (c) furnishing false, or altered residency history (d) furnishing false, or altered ownership, or lease papers (e) rendering false reports of unauthorized electronic fund transfers to the Company.

1.18 **INDIVIDUAL LIABILITY:** Where two, or more adults occupy the same premises, they shall be jointly and severally liable for electric consumption and the associated costs thereof.

1.19 **METER ERROR:** The incorrect registration of electric consumption resulting from a malfunctioning or defective meter.

1.20 **RESPONSIBLE PARTY:** Any adult, landlord, property management company, or owner applying for agreeing to take, and or receiving substantial use and benefit of electric service at a given premise.

1.21 **TAMPERING:** To rearrange, damage, injure, destroy, alter, or interfere with, Company facilities, service wires, electric meters and associated wiring, locking devices, or seals or otherwise prevent any Company equipment from performing a normal or customary function.

**KANSAS CITY POWER & LIGHT COMPANY**

P.S.C. MO. No. 2 Fifth Revised Sheet No. 1.28  
Canceling P.S.C. MO. No. 2 Fourth Revised Sheet No. 1.28  
For Missouri Retail Service Area

**RULES AND REGULATIONS  
ELECTRIC**

BILLING AND PAYMENT (continued)

8.07 RETURN PAYMENT CHARGE: A charge not to exceed \$30.00 may be assessed when a Customer's payment is returned due to any reason other than bank error.

8.08 COLLECTION CHARGE: When it is necessary for a representative of Company to visit the service address for the purpose of disconnecting electric service and the representative collects the delinquent payment amount a Collection Charge in the amount of \$20.00 shall be assessed to the customer.

8.09 NON-MEEIA OPT-OUT PROVISIONS: Pursuant to Missouri Rule 4 CSR 240-20.094(6)(A): Any customer meeting one (1) or more of the following criteria shall be eligible to opt-out of participation in utility-offered demand side programs:

1. The customer has one (1) or more accounts within the service territory of the electric utility that has a demand of the individual accounts of five thousand (5,000) kW or more in the previous twelve (12) months;
2. The customer operates an interstate pipeline pumping station, regardless of size; or
3. The customer has accounts within the service territory of the electric utility that have, in aggregate across its accounts, a coincident demand of two thousand five hundred (2,500) kW or more in the previous twelve (12) months, and the customer has a comprehensive demand-side or energy efficiency program and can demonstrate an achievement of savings at least equal to those expected from utility-provided programs.
  - A. For utilities with automated meter reading and/or advanced metering infrastructure capability, the measure of demand is the customer coincident highest billing demand of the individual accounts during the twelve (12) months preceding the opt-out notification.

A customer electing to opt-out under requirements 1 and 2 above must provide written notice to the electric utility no earlier than September 1 and not later than October 30 to be effective for the following calendar year. Customers electing to opt-out under requirement 3 above must provide notice to the utility and the manager of the energy resource analysis section of the commission during the stated timeframe. Customers electing to opt-out shall still be allowed to participate in interruptible or curtailable rate schedules or tariffs offered by the electric utility.

Customers who have satisfied the opt-out provisions of 4 CSR 240-20.094(6) to opt-out of the Non-MEEIA rate will receive an offset of the Non-MEEIA rate amount on the same bill, based on their actual usage. The Non-MEEIA rate is \$0.00167 per Kwh.