



July 20, 2016  
Via Web Filing

Mr. Morris Woodruff, Executive Secretary  
Missouri Public Service Commission  
200 Madison Street  
Suite 500  
Jefferson City, MO 65102-0360

**RE: Birch Telecom of Missouri, Inc. d/b/a Birch Communications  
Revision for PSC MO No. 3 (Local)**

Dear Mr. Woodruff:

Enclosed for filing please find the above referenced tariff filing submitted on behalf of Birch Telecom of Missouri, Inc. d/b/a Birch Communications ("Company"). This filing cancels Lifeline service. All Customers have been notified of this change via a bill message or separate mailing, a copy of which is enclosed with this filing. The Company respectfully requests an effective date of August 1, 2016 for this tariff revision.

The following tariff pages are included:

3 <sup>rd</sup> Revised Sheet 63.48	Deletes Lifeline Availability Text
3 <sup>rd</sup> Revised Sheet 63.49	Deletes Lifeline Availability Text
3 <sup>rd</sup> Revised Sheet 63.50	Deletes Lifeline Availability Text

Any questions you may have regarding this filing should be directed to my attention at 407-740-3006 or via email to croesel@tminc.com. Thank you for your assistance in this matter.

Sincerely,

/s/ Carey Roesel

Carey Roesel  
Consultant to Birch Telecom of Missouri, Inc. d/b/a Birch Communications

cc: S. Fowler - Birch  
Office of Public Counsel  
File: Birch – MO - Local  
tms: MO11601

Enclosures  
CR/sp

**Birch Communications  
Cancellation of Lifeline  
Customer Notice**

For postpaid customers the language below was provided as a page 2 bill notice. For prepaid customers the language below was mailed to them as a notice, separate from their bill reminder.

**IMPORTANT NOTICE REGARDING YOUR LIFELINE DISCOUNT**

In accordance with the 2015 FCC Lifeline Reform Ruling FCC-15-71A1-3 competitive carriers, such as Birch, that do not have direct authority from the FCC (non-ETC Resellers) are no longer allowed to provide federal Lifeline service. As such your Lifeline discount will be removed from your account effective with your August billing. Birch values you as a customer and would like to remain your service provider. However, if you feel it is necessary to find another Lifeline provider, you are welcome to do so and may find a list of providers in your local phone service directory or on your state's Public Service Commission website. For any questions you can contact us at the customer service number located on your statement.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.31 Prepaid Services

A. Tempo Value Line

1. Tempo Value Line is equipped with:

Basic Residential Line

2. Monthly Recurring Charges:

	<u>Current Rate</u>
Per Line	\$37.95

3. This product was formerly known as the following Cleartel product name: (1)

<u>Former Cleartel Product Name</u>
MO Basic Service
Residential Basic

4. Rules & Regulations:

- Facilities Charges will apply – see Section 2.9.3 of this tariff.
- The Carrier Access Recovery Charge and Regulatory Compliance Fees do apply – see Sections E & F below.
- Long Distance is unavailable with this product. All Long Distance will be blocked upon setup of this service.
- Features can be purchased at “a la carte” rates – see Section 4.5.32 of this tariff. Features cannot be added/deleted during the prepaid month. Feature changes can only be submitted upon payment of the next prepaid month.
- The availability of certain features depends on ILEC feature availability.
- Caller ID Customers must provide and connect their own compatible CPE.
- Product may not be available in all CLLIs.
- An additional charge will apply when adding Birch Unified Messaging or Birch Voicemail to Tempo Value Line. There is a maximum of 3 extensions per voicemail box.
- Inside Wire Maintenance can be added with this product, but only at time of install.
- There is no pro-ration or de-ration with prepay product, features and services.
- **Once payment is made, it will not be refunded if disconnected before the end of the month paid.**

(D)

(1) Effective November 11, 2009, any former Cleartel product listed in number 3 of these sections (Section 4.5.31) of this tariff will now be billed as the corresponding product being defined in that section.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.31 Prepaid Services (continued)

B. Tempo Basic

1. Tempo Basic is equipped with:

Basic Residential Line  
Caller ID Deluxe  
Call Waiting

2. Monthly Recurring Charges:

	<u>Current Rate</u>
Per Line	\$42.95

3. This product was formerly known as the following Cleartel product names:

<u>Former Cleartel Product Name</u>
Residential Enhanced

4. Rules & Regulations:

- Facilities Charges will apply – see Section 2.9.3 of this tariff.
- The Carrier Access Recovery Charge and Regulatory Compliance Fees do apply – see Sections E & F below.
- Long Distance is unavailable with this product. All Long Distance will be blocked upon setup of this service. (1)
- Declining free features does not reduce the package rate.
- Additional features can be purchased at “a la carte” rates – see Section 4.5.32 of this tariff. Features cannot be added/deleted during the prepaid month. Feature changes can only be submitted upon payment of the next prepaid month.
- The availability of certain features depends on ILEC feature availability.
- Caller ID Customers must provide and connect their own compatible CPE.
- Product may not be available in all CLLIs.
- An additional charge will apply when adding Birch Unified Messaging or Birch Voicemail to Tempo Basic. There is a maximum of 3 extensions per voicemail box.
- IW Maintenance can be added with this product, but only at time of install.
- There is no pro-ration or de-ration with prepay product, features and services.
- **Once payment is made, it will not be refunded if disconnected before the end of the month paid.**

(D)

(1) Effective November 11, 2009, Tempo Basic customers will be given an option to purchase a block of LD minutes. See section 4.5.31.D below.

4. SERVICES (continued)

4.5 General Exchange Services (continued)

4.5.31 Prepaid Services (continued)

C. Tempo Essentials

1. Tempo Essentials is equipped with:

Basic Residential Line  
Unlimited Features  
2,000 Free Minutes of Inter-LATA Long Distance

2. Monthly Recurring Charges:

	<u>Current Rate</u>
Per Line	\$74.95

3. This product was formerly known as the following Cleartel product name:

<u>Former Cleartel Product Name</u> Residential Unlimited
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4. Rules & Regulations:

- Facilities Charges will apply – see Section 2.9.3 of this tariff.
- The Carrier Access Recovery Charge and Regulatory Compliance Fees do apply – see Sections E & F below.
- Customer will be given 2,000 free minutes of Long Distance with this service. The free minutes include Intra-LATA, Intra-State and Inter-State toll. Customer cannot exceed the 2,000 minutes. Long Distance will be unavailable after the allotted 2,000 minute block, until the service is renewed the following month.
- Declining free features does not reduce the package rate.
- Features cannot be added/deleted during the prepaid month. Feature changes can only be submitted upon payment of the next prepaid month.
- The availability of certain features depends on ILEC feature availability.
- Caller ID Customers must provide and connect their own compatible CPE.
- Product may not be available in all CLLIs.
- An additional charge will apply when adding Birch Unified Messaging or Birch Voicemail to Tempo Essentials. There is a maximum of 3 extensions per voicemail box.
- Inside Wire Maintenance can be added with this product, but only at time of install.
- There is no pro-ration or de-ration with prepay product, features and services.
- **Once payment is made, it will not be refunded if disconnected before the end of the month paid.**

(D)